

Florida Public Service Commission

# HELPING HANDS

OCTOBER 2013



The **Florida Department of Agriculture and Consumer Services** partners on PSC energy awareness events and helps consumers resolve telecommunications concerns.



Janet Bard Hanson, 2-1-1 Big Bend, and Stuart Scott, Florida Department of Agriculture and Consumer Services (FDACS), participated in the PSC's Consumer Forum to help Florida state agencies and social service organizations share resources and more effectively serve their clientele.

*Partnerships, or "Helping Hands," are essential to help raise public awareness.*

*Many state agencies and organizations are "PSC Helping Hands," who assist Florida's Public Service Commission in serving consumers needing utility issues resolved, energy and water conservation information, and Lifeline Assistance telephone discount program applications.*

*A Public Service Commission "Helping Hand" is recognized each month in 2013.*



FDACS' Office of Energy assisted with the PSC's "Love Saving Energy?" event recognizing National Consumer Protection Week. Pictured l to r: PSC Chairman Ronald Brisé, Leon County Commissioner Mary Ann Lindley, Representative Alan Williams, and Mike Monroe, owner of Mays-Monroe Appliances.