

HELPING HANDS

DECEMBER 2013



Partnerships, or “Helping Hands,” are essential to help raise public awareness.



Many state agencies and organizations are “PSC Helping Hands,” who assist Florida’s Public Service Commission in serving consumers needing utility issues resolved, energy and water conservation information, and Lifeline Assistance telephone discount program applications.



The Office of Public Counsel, led by JR Kelly, assists the PSC by helping Florida families who qualify for Lifeline by income—at or below 135 percent of the federal poverty level—apply for the program to keep connected to emergency and community services and job opportunities.



Photo contributed by Lois Swoboda, Apalachicola Times or Freedom Newspapers.

A Public Service Commission “Helping Hand” is recognized each month in 2013.