

# Consumer Publications Available from the FPSC

QUANTITY:

*Conservation Education*

- \_\_\_\_\_ Conservation House
- \_\_\_\_\_ Conserve Your World (Creole)
- \_\_\_\_\_ Conserve Your World (English)
- \_\_\_\_\_ Conserve Your World (Spanish)
- \_\_\_\_\_ Get Wise and Conserve Florida!
- \_\_\_\_\_ Reducing Electric Costs

*PSC Education*

- \_\_\_\_\_ A Guide to Utility Assistance in Florida
- \_\_\_\_\_ Consumer Publications Available from the FPSC (English)
- \_\_\_\_\_ Consumer Publications Available from the FPSC (Spanish)
- \_\_\_\_\_ Florida Be Prepared (English/Spanish)
- \_\_\_\_\_ FPSC Annual Report (limit 5)
- \_\_\_\_\_ FPSC Bookmarks
- \_\_\_\_\_ FPSC Facts and Figures (English/Spanish)
- \_\_\_\_\_ FPSC Scam Alert
- \_\_\_\_\_ Hurricane House - Be Prepared
- \_\_\_\_\_ If You Have Problems with Utility Service or Rates (Creole)
- \_\_\_\_\_ If You Have Problems with Utility Service or Rates (English)
- \_\_\_\_\_ If You Have Problems with Utility Service or Rates (Spanish)
- \_\_\_\_\_ Inside the PSC
- \_\_\_\_\_ Low-Cost Home Internet Service Plans for Qualifying Households
- \_\_\_\_\_ Utility Ratemaking in Florida
- \_\_\_\_\_ When To Call The Florida Public Service Commission (Creole)
- \_\_\_\_\_ When To Call The Florida Public Service Commission (English)
- \_\_\_\_\_ When To Call The Florida Public Service Commission (Spanish)
- \_\_\_\_\_ Where to Find Help in Florida

*Electric & Gas Education*

- \_\_\_\_\_ Electric Power Interruptions (Momentary Outages)
- \_\_\_\_\_ Natural Gas Utility Regulation in Florida
- \_\_\_\_\_ What You Need To Know About Electric & Natural Gas Service

*Water & Wastewater Education*

- \_\_\_\_\_ Price Index & Pass Through Rate Adjustments for Water and Wastewater Utilities
- \_\_\_\_\_ Rate Case Procedures for Water & Wastewater Utilities
- \_\_\_\_\_ Save Money On Your Water Bill Drop by Drop
- \_\_\_\_\_ Water & Wastewater Jurisdictional Counties Map
- \_\_\_\_\_ Water Management in Florida
- \_\_\_\_\_ Your Water & Wastewater Service (English)
- \_\_\_\_\_ Your Water & Wastewater Service (Spanish)

MAIL TO :

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*Name*

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*Address*

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*City*

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*State*

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*Zip*

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*Phone*

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*Email Address*

*Lifeline Assistance Program*

- \_\_\_\_\_ Application (Creole)
- \_\_\_\_\_ Application (English)
- \_\_\_\_\_ Application (Spanish)
- \_\_\_\_\_ Brochure (Creole)
- \_\_\_\_\_ Brochure (English large print)
- \_\_\_\_\_ Brochure (English)
- \_\_\_\_\_ Brochure (Spanish large print)
- \_\_\_\_\_ Brochure (Spanish)
- \_\_\_\_\_ Programs Poster (Creole)
- \_\_\_\_\_ Programs Poster (English)
- \_\_\_\_\_ Programs Poster (Spanish)

Check the publications that you would like to receive from the Florida Public Service Commission and we will mail them to you. You may also contact the Office of Consumer Assistance & Outreach at 1-800-342-3552, fax your request to 1-800-511-0809, or contact the FPSC via the following Internet email address: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us). See our home page at [www.FloridaPSC.com](http://www.FloridaPSC.com). You may also place your order directly from the PSC Web site by going to <http://www.FloridaPSC.com/publications/brochurerequest/>.

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