



Florida Public  
Service Commission

# Comparative Rate Statistics

Regulated Industries  
Electric - Gas - Telephone - Water & Wastewater  
December 31, 2009



This report was prepared by the Florida Public Service Commission from tariffs filed with the Florida Public Service Commission and information provided by the utilities.



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**SECTION A**  
**Regulated Electric Utilities**





Investor-Owned Electric Utilities  
**Typical Electric Bill Comparisons\* - Residential Service**  
 December 31, 2009

UTILITY	Minimum Bill or Customer Charge	KWH					
		100	250	500	750	1,000	1,500
Florida Power & Light Company	\$5.69	\$15.91	\$31.27	\$56.84	\$82.38	\$107.95	\$169.81
Progress Energy Florida, Inc. **	\$8.84	\$20.44	\$37.83	\$66.81	\$95.78	\$124.76	\$193.23
Tampa Electric Company	\$10.50	\$20.63	\$35.83	\$61.17	\$86.48	\$111.80	\$162.47
Gulf Power Company	\$10.00	\$20.86	\$37.12	\$64.23	\$91.33	\$118.43	\$172.66
Florida Public Utilities Company							
Northwest	\$12.00	\$24.13	\$42.33	\$72.65	\$102.98	\$133.29	\$193.94
Northeast	\$12.00	\$23.48	\$40.70	\$69.37	\$98.07	\$126.74	\$184.11

\* Excludes local taxes, franchise fees, and gross receipts taxes that are billed as a separate line item. Includes cost recovery clause factors effective December 2009.

\*\* PEF rates include the 10.03% interim and Bartow Power Project increases.

Municipal Electric Utilities  
**Typical Electric Bill Comparisons\* - Residential Service**

December 31, 2009

UTILITY	Minimum Bill or Customer Charge	KWH					
		100	250	500	750	1,000	1,500
Alachua	\$8.00	\$18.88	\$35.20	\$62.40	\$89.60	\$116.80	\$171.20
Bartow	\$6.70	\$19.29	\$38.19	\$69.68	\$101.17	\$132.65	\$195.63
Blountstown	\$3.50	\$16.71	\$36.51	\$69.53	\$102.54	\$135.55	\$201.58
Bushnell	\$7.40	\$21.47	\$42.56	\$77.73	\$112.89	\$148.05	\$218.38
Chattahoochee	\$6.50	\$18.77	\$37.17	\$67.85	\$98.52	\$129.20	\$190.54
Clewiston	\$6.50	\$18.61	\$36.77	\$67.03	\$97.29	\$127.55	\$188.08
Fort Meade	\$12.96	\$28.82	\$52.61	\$92.26	\$131.91	\$171.56	\$250.86
Fort Pierce	\$6.01	\$19.93	\$40.82	\$75.62	\$110.43	\$147.84	\$222.66
Gainesville	\$8.45	\$16.85	\$29.45	\$60.20	\$90.95	\$130.45	\$209.45
Green Cove Springs	\$6.00	\$18.19	\$36.47	\$66.94	\$98.66	\$130.38	\$193.82
Havana	\$6.00	\$18.66	\$37.66	\$69.32	\$100.98	\$132.63	\$195.95
Homestead	\$5.60	\$16.90	\$33.84	\$62.08	\$90.31	\$118.55	\$175.03
JEA	\$5.50	\$17.50	\$35.51	\$65.51	\$95.52	\$125.52	\$185.53
Jacksonville Beach	\$4.50	\$17.84	\$37.85	\$71.21	\$104.56	\$137.91	\$204.62
Key West	\$6.75	\$21.33	\$43.20	\$79.65	\$116.10	\$152.55	\$225.45
Kissimmee	\$10.17	\$22.36	\$40.65	\$71.12	\$101.59	\$132.06	\$199.34
Lake Worth	\$8.50	\$21.74	\$41.60	\$74.70	\$107.80	\$140.90	\$207.10
Lakeland	\$8.00	\$18.39	\$33.97	\$59.94	\$85.91	\$111.87	\$131.40
Leesburg	\$10.41	\$23.03	\$41.96	\$73.50	\$105.04	\$136.58	\$199.67
Moore Haven	\$8.50	\$18.75	\$34.13	\$59.75	\$85.38	\$111.00	\$162.25
Mount Dora	\$8.44	\$21.24	\$40.44	\$72.44	\$104.44	\$136.43	\$200.43
New Smyrna Beach	\$5.65	\$17.47	\$35.19	\$64.73	\$94.27	\$123.80	\$182.88
Newberry	\$7.50	\$20.85	\$40.88	\$74.25	\$107.63	\$141.00	\$207.75
Ocala	\$9.33	\$22.38	\$41.96	\$74.59	\$107.22	\$139.84	\$205.10
Orlando	\$8.00	\$19.19	\$35.96	\$63.92	\$91.86	\$119.82	\$180.74
Quincy	\$6.00	\$16.57	\$32.42	\$58.83	\$85.25	\$111.66	\$164.49
Reedy Creek	\$2.85	\$14.55	\$32.10	\$61.35	\$90.60	\$119.84	\$178.34
Starke	\$6.45	\$19.47	\$39.00	\$71.54	\$104.08	\$136.62	\$212.71
St.Cloud	\$8.32	\$19.95	\$37.40	\$66.47	\$95.54	\$124.61	\$187.96
Tallahassee	\$6.32	\$18.64	\$37.12	\$67.91	\$98.71	\$129.50	\$191.09
Vero Beach	\$7.21	\$20.59	\$40.67	\$74.11	\$107.57	\$141.01	\$207.91
Wauchula	\$8.62	\$20.71	\$38.85	\$69.07	\$99.30	\$129.52	\$189.97
Williston	\$8.00	\$21.11	\$40.79	\$73.57	\$106.36	\$139.14	\$204.71
Winter Park	\$9.35	\$20.72	\$37.76	\$66.19	\$94.60	\$123.01	\$185.67

\* Local taxes, franchise fees, and gross receipts taxes not embedded in rates are excluded. December 2009 Fuel and Purchased Power Costs are included.

Cooperative Electric Utilities  
**Typical Electric Bill Comparisons\* - Residential Service**

December 31, 2009

UTILITY	Minimum Bill or Customer Charge	KWH					
		100	250	500	750	1,000	1,500
Central Florida	\$15.00	\$34.00	\$62.50	\$110.00	\$157.50	\$205.00	\$300.00
Choctawhatchee	\$24.00	\$34.58	\$50.45	\$76.88	\$103.33	\$129.77	\$182.65
Clay	\$11.00	\$21.15	\$36.38	\$61.75	\$87.13	\$112.50	\$168.25
Escambia River	\$25.00	\$37.10	\$55.25	\$85.50	\$115.75	\$146.00	\$206.50
Florida Keys	\$10.00	\$21.60	\$39.00	\$68.00	\$97.00	\$126.00	\$184.00
Glades	\$15.50	\$26.56	\$43.15	\$70.80	\$98.45	\$126.10	\$181.40
Gulf Coast	\$19.45	\$29.14	\$43.67	\$67.89	\$92.11	\$116.33	\$164.76
Lee County	\$15.00	\$25.44	\$41.09	\$67.18	\$93.27	\$119.36	\$171.54
Okefenoke	\$10.00	\$21.10	\$37.75	\$65.50	\$93.25	\$121.00	\$176.50
Peace River	\$12.25	\$24.22	\$42.18	\$72.10	\$102.03	\$131.95	\$191.80
Sumter	\$14.50	\$25.64	\$42.34	\$70.18	\$98.01	\$125.85	\$181.53
Suwannee Valley	\$12.00	\$22.92	\$39.30	\$66.60	\$93.90	\$121.20	\$175.80
Talquin	\$10.00	\$21.49	\$38.73	\$67.45	\$96.18	\$124.90	\$182.35
Tri-County	\$17.50	\$25.63	\$37.82	\$58.14	\$78.46	\$98.79	\$139.43
West Florida	\$20.00	\$32.30	\$50.90	\$81.90	\$112.90	\$143.90	\$205.90
Withlacoochee River	\$15.00	\$25.33	\$40.83	\$66.66	\$92.48	\$118.31	\$169.97

\* Local taxes, franchise fees, and gross receipts taxes not embedded in rates are excluded. December 2009 Fuel and Purchased Power Costs are included.

Investor-Owned Electric Utilities  
**Typical Electric Bill Comparisons \* - Commercial / Industrial**  
 December 31, 2009

UTILITY	KW DEMAND						
		75	150	500	1,000	2,000	
	KWH						
	750	1,500	15,000	45,000	150,000	400,000	800,000
Florida Power & Light Company	\$92	\$176	\$1,748	\$4,584	\$15,413	\$37,915	\$75,252
Progress Energy Florida, Inc.	\$98	\$185	\$1,649	\$4,646	\$15,463	\$39,981	\$79,951
Tampa Electric Company	\$89	\$167	\$2,042	\$5,399	\$17,865	\$44,827	\$89,597
Gulf Power Company	\$98	\$183	\$1,674	\$4,545	\$14,483	\$35,445	\$70,735
<u>Florida Public Utilities Company</u>							
Northwest	\$110	\$202	\$1,798	\$5,081	\$16,559	\$42,656	\$85,212
Northeast	\$104	\$190	\$1,683	\$4,735	\$16,118	\$41,480	\$82,860

\* Excludes local taxes, franchise fees, and gross receipts taxes that are billed as a separate line item. Includes cost recovery clause factors effective December 2009.

Municipal Electric Utilities  
**Typical Electric Bill Comparisons\* - Commercial / Industrial**  
 December 31, 2009

UTILITY	KW DEMAND						
		75	150	500	1,000	2,000	
	KWH						
	750	1,500	15,000	45,000	150,000	400,000	800,000
Alachua	\$96	\$184	\$1,768	\$4,812	\$15,988	\$40,613	\$81,203
Bartow	\$115	\$223	\$2,242	\$6,025	\$20,038	\$50,461	\$100,903
Blountstown	\$118	\$229	\$2,226	\$6,663	\$22,194	\$59,171	\$118,335
Bushnell	\$123	\$238	\$2,435	\$6,700	\$22,280	\$56,893	\$113,763
Chattahoochee	\$104	\$202	\$1,959	\$5,971	\$19,887	\$51,346	\$102,685
Clewiston	\$109	\$210	\$2,046	\$5,797	\$19,243	\$50,055	\$100,075
Fort Meade	\$147	\$276	\$2,606	\$7,557	\$25,092	\$63,702	\$127,362
Fort Pierce	\$118	\$229	\$2,293	\$6,292	\$22,197	\$54,752	\$109,466
Gainesville	\$120	\$215	\$2,209	\$5,843	\$19,370	\$47,550	\$94,800
Green Cove Springs	\$104	\$202	\$2,138	\$5,765	\$19,157	\$45,727	\$91,329
Havana	\$101	\$196	\$1,905	\$5,704	\$19,001	\$50,658	\$101,310
Homestead	\$98	\$189	\$1,984	\$5,403	\$17,928	\$45,626	\$91,216
JEA	\$95	\$182	\$2,013	\$5,281	\$17,415	\$44,577	\$88,839
Jacksonville Beach	\$106	\$206	\$2,440	\$6,651	\$22,133	\$56,160	\$112,304
Key West	\$121	\$235	\$2,440	\$6,735	\$22,401	\$57,281	\$114,541
Kissimmee	\$111	\$211	\$2,226	\$5,900	\$19,920	\$48,970	\$97,884
Lake Worth	\$126	\$234	\$2,720	\$7,100	\$23,455	\$58,480	\$116,870
Lakeland	\$91	\$172	\$1,684	\$4,466	\$14,895	\$36,752	\$73,174
Leesburg	\$110	\$210	\$2,062	\$5,457	\$18,139	\$45,296	\$90,570
Moore Haven	\$95	\$182	\$1,852	\$4,811	\$15,959	\$39,484	\$78,934
Mount Dora	\$104	\$200	\$2,507	\$7,136	\$23,743	\$61,743	\$123,467
New Smyrna Beach	\$93	\$180	\$2,140	\$5,848	\$19,414	\$49,464	\$98,894
Newberry	\$115	\$223	\$2,285	\$6,074	\$20,210	\$48,645	\$97,245
Ocala	\$110	\$208	\$2,076	\$5,648	\$19,213	\$49,495	\$97,545
Orlando	\$65	\$119	\$1,098	\$2,582	\$8,430	\$23,366	\$46,702
Quincy	\$98	\$179	\$1,540	\$4,221	\$13,930	\$35,812	\$69,364
Reedy Creek	\$125	\$247	\$2,128	\$5,465	\$18,169	\$44,514	\$89,008
Starke	\$122	\$235	\$2,269	\$6,789	\$22,610	\$60,278	\$120,547
St. Cloud	\$67	\$124	\$1,139	\$2,730	\$9,029	\$18,028	\$36,040
Tallahassee	\$88	\$169	\$2,004	\$5,175	\$17,064	\$42,167	\$84,281
Vero Beach	\$109	\$211	\$2,094	\$5,923	\$19,641	\$51,021	\$101,971
Wauchula	\$118	\$209	\$2,128	\$5,840	\$19,315	\$49,555	\$99,045
Williston	\$116	\$217	\$2,129	\$5,962	\$19,595	\$50,170	\$100,290
Winter Park	\$98	\$111	\$910	\$2,367	\$7,860	\$19,445	\$38,877

\* Local taxes, franchise fees, and gross receipts taxes not embedded in rates are excluded. December 2009 Fuel and Purchased Power Costs are included.

Cooperative Electric Utilities  
**Typical Electric Bill Comparisons\* - Commercial / Industrial**

December 31, 2009

UTILITY	KW DEMAND						
		75	150	500	1,000	2,000	
	KWH						
	750	1,500	15,000	45,000	150,000	400,000	800,000
Central Florida	\$160	\$303	\$3,228	\$8,950	\$29,600	\$76,100	\$152,100
Choctawhatchee	\$99	\$174	\$1,671	\$4,476	\$14,189	\$36,133	\$72,226
Clay	\$91	\$170	\$1,591	\$4,363	\$14,415	\$37,015	\$72,770
Escambia River	\$119	\$213	\$2,218	\$5,915	\$19,600	\$49,350	\$98,650
Florida Keys	\$108	\$195	\$1,793	\$5,275	\$17,465	\$46,480	\$92,909
Glades	\$115	\$210	\$1,895	\$5,270	\$17,365	\$23,535	\$46,895
Gulf Coast	\$90	\$157	\$1,835	\$4,571	\$15,156	\$36,403	\$72,763
Lee County	\$95	\$170	\$1,708	\$4,544	\$14,118	\$34,718	\$69,412
Okefenoke	\$93	\$177	\$1,803	\$4,735	\$15,550	\$39,200	\$78,300
Peace River	\$104	\$194	\$1,813	\$4,842	\$16,010	\$40,435	\$80,815
Sumter	\$100	\$184	\$1,675	\$4,485	\$14,822	\$37,517	\$74,979
Suwannee Valley	\$98	\$183	\$1,823	\$4,925	\$10,991	\$26,441	\$52,841
Talquin	\$96	\$182	\$1,445	\$3,951	\$13,355	\$30,680	\$61,060
Tri-County	\$89	\$156	\$1,489	\$3,463	\$11,193	\$26,464	\$52,778
West Florida	\$113	\$206	\$1,914	\$5,343	\$17,692	\$23,106	\$46,112
Withlacoochee River	\$91	\$167	\$1,562	\$4,187	\$13,898	\$35,021	\$70,017

\* Local taxes, franchise fees, and gross receipts taxes not embedded in rates are excluded. December 2009 Fuel and Purchased Power Costs are included.

Investor-Owned Electric Utilities  
**Miscellaneous Service Charges**

December 31, 2009

UTILITY	Initial Connect (1)	Normal Reconnect (2)	Violation Reconnect (3)	Collection Charge (4)	Late Payment Fee (5)	Returned Check Charge (6)	Temporary Service (7)	
							Underground	Overhead
Florida Power & Light Company	\$14.88	\$14.88	\$17.66	\$5.11	1.5%	\$23.24 or 5%	\$142.00	\$255.00
<u>Progress Energy Florida, Inc.</u> During Hours After Hours	\$61.00	\$28.00	\$40.00 \$50.00	N/A	1.5% or \$5.00	\$25.00 (8) \$30.00 \$40.00 or 5%	\$227.00	\$227.00
Tampa Electric Company	\$75.00	\$25.00	\$50.00	\$8.00	1.5%	\$25.00 (8) \$30.00 \$40.00 or 5%	\$235.00	\$235.00
<u>Gulf Power Company</u> During Hours After Hours	\$27.00	\$27.00	\$35.00 \$55.00	\$20.00	None	\$25.00 (8) \$30.00 \$40.00 or 5%	\$110.00	\$110.00
<u>Florida Public Utilities Company</u> During Hours After Hours	\$53.00	\$23.00	\$44.00 \$95.00	\$14.00	1.5% or \$5.00	\$25.00 (8) \$30.00 \$40.00 or 5%	\$200.00	\$200.00

- (1) Initial connection of service to premises without prior service.
- (2) Connection of service to premises with prior service.
- (3) Reconnection of service during normal business hours to customer who has been disconnected due to nonpayment or violation of Commission rule, e.g., meter tampering, bad check, etc.
- (4) Collection charge made in the event a service representative visits the premises for the purpose of disconnecting for nonpayment, and the customer pays or arranges to pay the past due amount in lieu of disconnection.
- (5) Late payment fee is assessed to amounts that are past due. The fee may be either a fixed amount or a percentage of the past due amount, whichever is greater.
- (6) Returned check charge is assessed when a check is dishonored by the bank. The charge may be either a fixed amount or a percentage of the dishonored check amount, whichever is greater.
- (7) Charge for installing and removing a temporary service drop.
- (8) In accordance with Section 68.065, Florida Statutes, the following charges apply to returned checks: \$25.00 charge for checks \$50.00 or less, \$30.00 charge for checks \$50.01 - \$300.00, and the greater of 5% or \$40.00 for checks in excess of \$300.00.

Investor-Owned Electric Utilities  
**Growth and Use Statistics**  
December 31, 2009

UTILITY	RESIDENTIAL				ANNUAL REVENUES				
	Average Annual Consumption		Number of Customers		Residential			Total Retail Operating	
	kWh	Percent Increase	As of 12/31/2009	Percent Increase	Total Revenue	Percent Increase	Avg. Revenue per kWh Sold (cents)	Revenue	Percent Increase
Florida Power & Light Co.	13,540	1.60%	3,984,496	-0.20%	\$6,443,232,009	3.60%	11.94	\$11,543,552,221	2.20%
Progress Energy Florida, Inc. *	13,459	0.90%	1,432,141	-1.16%	\$2,662,663,874	17.11%	13.73	\$4,647,833,873	16.12%
Tampa Electric Co.	14,754	1.40%	588,873	0.40%	\$1,082,459,429	10.30%	12.49	\$2,152,324,041	6.50%
Gulf Power Co.	14,049	-1.58%	374,091	0.13%	\$639,504,244	13.60%	12.17	\$1,212,400,220	12.20%
<u>Florida Public Utilities Co.</u>									
Northwest	13,043	-6.00%	10,187	-1.05%	\$19,544,028	11.70%	14.63	\$42,650,180	15.21%
Northeast	13,599	-1.33%	13,434	-1.02%	\$24,260,766	19.31%	13.28	\$45,625,484	9.80%

\* PEF rates include the 10.03% interim and Bartow Power Project increases.



Municipal & Cooperative Electric Utilities  
**Growth and Use Statistics**  
 December 31, 2009

UTILITY	RESIDENTIAL				ANNUAL REVENUES				
	Average Annual Consumption		Number of Customers		Residential			Total Retail Operating	
	kWh	Percent Increase	As of 12/31/2009	Percent Increase	Total Revenue	Percent Increase	Avg. Revenue per kWh Sold (cents)	Revenue	Percent Increase
<b><u>Municipals</u></b>									
Gainesville Regional Utilities	9,785	-1.80%	82,605	0.40%	\$108,341	5.50%	13.34	\$229,791,000	5.10%
JEA	14,208	-0.01%	395,294	0.14%	\$640,425,447	10.48%	12.08	\$1,307,552,595	7.33%
City of Lakeland	14,082	2.15%	100,668	0.00%	\$174,825,120	-1.93%	11.95	\$324,802,448	-4.74%
Orlando Utilities Commission	12,135	1.74%	150,725	0.06%	\$189,248,384	-10.16%	10.35	\$539,912,639	5.66%
City of Tallahassee	11,126	-0.69%	94,361	0.34%	\$151,820,479	-3.20%	14.46	\$337,911,010	-4.06%
<b><u>Cooperatives</u></b>									
Clay Electric	14,820	1.23%	138,462	0.20%	\$245,873,294	0.07%	11.10	\$336,116,355	0.06%
Lee County Electric	13,431	1.77%	176,988	1.58%	\$275,859,173	10.46%	11.55	\$406,251,664	8.95%
Withlacoochee River Electric	14,658	2.15%	180,512	-0.04%	\$314,102,857	10.23%	11.86	\$438,298,941	9.78%

Note: Above Revenues Include Fuel and Purchased Power Costs.

**1,000 kWh Residential Monthly Bills for All Florida Electric Utilities**

**December 31, 2009**

RANK	UTILITY	TYPE	TOTAL BILL	RANK	UTILITY	TYPE	TOTAL BILL
1	Central Florida	C	\$205.00	29	Clewiston	M	\$127.55
2	Fort Meade	M	\$171.56	30	Florida Public Utilities Company - Northeast Division	I	\$126.74
3	Key West	M	\$152.55	31	Glades	C	\$126.10
4	Bushnell	M	\$148.05	32	Florida Keys	C	\$126.00
5	Fort Pierce	M	\$147.84	33	Sumter	C	\$125.85
6	Escambia River	C	\$146.00	34	JEA	M	\$125.52
7	West Florida	C	\$143.90	35	Talquin	C	\$124.90
8	Vero Beach	M	\$141.01	36	Progress Energy Florida, Inc.	I	\$124.76
9	Newberry	M	\$141.00	37	St.Cloud	M	\$124.61
10	Lake Worth	M	\$140.90	38	New Smyrna Beach	M	\$123.80
11	Ocala	M	\$139.84	39	Winter Park	M	\$123.01
12	Williston	M	\$139.14	40	Suwannee Valley	C	\$121.20
13	Jacksonville Beach	M	\$137.91	41	Okefenoke	C	\$121.00
14	Starke	M	\$136.62	42	Reedy Creek	M	\$119.84
15	Leesburg	M	\$136.58	43	Orlando	M	\$119.82
16	Mount Dora	M	\$136.43	44	Lee County	C	\$119.36
17	Blountstown	M	\$135.55	45	Homestead	M	\$118.55
18	Florida Public Utilities Company - Northwest Division	I	\$133.29	46	Gulf Power Company	I	\$118.43
19	Bartow	M	\$132.65	47	Withlacoochee River	C	\$118.31
20	Havana	M	\$132.63	48	Alachua	M	\$116.80
21	Kissimmee	M	\$132.06	49	Gulf Coast	C	\$116.33
22	Peace River	C	\$131.95	50	Clay	C	\$112.50
23	Gainesville	M	\$130.45	51	Lakeland	M	\$111.87
24	Green Cove Springs	M	\$130.38	52	Tampa Electric Company	I	\$111.80
25	Choctawhatchee	C	\$129.77	53	Quincy	M	\$111.66
26	Wauchula	M	\$129.52	54	Moore Haven	M	\$111.00
27	Tallahassee	M	\$129.50	55	Florida Power & Light Company	I	\$107.95
28	Chattahoochee	M	\$129.20	56	Tri-County	C	\$98.79

I - Investor-owned M - Municipal C - Cooperative

Note: Rates do not include any local taxes, franchise fees, or separately billed gross receipts taxes.

**SECTION B**  
**Regulated Gas Utilities**



Investor-Owned Natural Gas Utilities  
**Typical Bill Comparison - Residential Service**

December 31, 2009

Utility	Minimum Bill or Customer Charge	Therms Sold						
		10	20	30	40	50	75	100
Florida City Gas	\$8.00	\$28.60	\$49.20	\$69.80	\$90.40	\$111.00	\$162.49	\$211.53
Florida Public Utilities Company	\$11.00	\$32.71	\$54.43	\$76.14	\$97.85	\$119.57	\$173.85	\$228.13
Peoples Gas System	\$12.00	\$30.06	\$48.13	\$66.19	\$84.26	\$102.32	\$147.48	\$192.65
St. Joe Natural Gas Company	\$20.00	\$37.49	\$54.97	\$72.46	\$89.95	\$107.44	\$151.15	\$194.87
Chesapeake Utilities Corporation*	\$15.00	\$20.87	\$26.74	\$32.61	\$38.48	\$44.35	\$59.02	\$73.69
Indiantown Gas Company*	\$9.00	\$12.78	\$16.57	\$20.35	\$24.13	\$27.92	\$37.38	\$46.84
Sebring Gas System, Inc.*	\$9.00	\$14.71	\$20.43	\$26.14	\$31.86	\$37.57	\$51.86	\$66.14

\*The following companies no longer purchase gas for their customers. These companies deliver gas that the end use customers purchase; therefore, no gas costs are included.

December 2009 gas costs are included for those companies participating in purchased gas adjustment clause (Florida City, FPUC, Peoples and St. Joe).

December 2009 conservation costs are included for those companies participating in conservation (Chesapeake, Florida City, FPUC, Peoples and St. Joe).

Investor-Owned Natural Gas Utilities  
**Typical Bill Comparison - Commercial Service**  
 December 31, 2009

Utility	Minimum Bill or Customer Charge	Therms Sold						
		30	50	70	90	150	200	300
Florida City Gas	\$8.00-\$11.00	\$69.80	\$111.00	\$152.19	\$193.39	\$312.54	\$413.55	\$608.93
Florida Public Utilities Company	\$15.00	\$80.38	\$120.63	\$160.89	\$201.14	\$321.90	\$422.53	\$623.80
Peoples Gas System	\$20.00	\$81.28	\$118.80	\$156.32	\$193.84	\$306.40	\$400.20	\$587.80
St. Joe Natural Gas Company	\$9.00	\$117.39	\$148.99	\$180.58	\$212.18	\$306.96	\$385.95	\$543.93
Chesapeake Utilities Corporation*	\$15.00	\$32.61	\$44.35	\$56.09	\$67.82	\$103.04	\$132.39	\$191.08
Indiantown Gas Company*	\$9.00	\$20.35	\$27.92	\$35.48	\$43.05	\$65.75	\$84.67	\$122.51
Sebring Gas System, Inc.*	\$9.00-\$12.00	\$26.14	\$37.57	\$49.00	\$60.43	\$94.71	\$123.28	\$159.98

\*The following companies no longer purchase gas for their customers. These companies deliver gas that the end use customers purchase; therefore, no gas costs are included.

December 2009 gas costs are included for those companies participating in purchased gas adjustment clause (Florida City, FPUC, Peoples and St. Joe).

December 2009 conservation costs are included for those companies participating in conservation (Chesapeake, Florida City, FPUC, Peoples and St. Joe).

Investor-Owned Natural Gas Utilities  
**Typical Bill Comparison - Industrial Service**  
 December 31, 2009

Utility	Minimum Bill or Customer Charge	Therms Sold						
		400	500	600	700	800	900	1000
Florida City Gas	\$11.00-\$12.00	\$808.24	\$1,007.55	\$1,146.07	\$1,335.08	\$1,524.10	\$1,713.11	\$1,902.12
Florida Public Utilities Company	\$15.00-\$45.00	\$825.07	\$1,071.69	\$1,268.03	\$1,464.37	\$1,660.70	\$1,857.04	\$2,053.38
Peoples Gas System	\$20.00-\$30.00	\$775.40	\$963.00	\$1,150.59	\$1,338.19	\$1,525.79	\$1,713.39	\$1,825.43
St. Joe Natural Gas Company	\$9.00	\$701.90	\$859.88	\$1,017.86	\$1,175.83	\$1,333.81	\$1,491.78	\$1,649.76
Chesapeake Utilities Corporation*	\$15.00-\$27.50	\$249.77	\$308.47	\$278.23	\$320.02	\$361.81	\$403.60	\$445.39
Indiantown Gas Company*	\$9.00	\$160.34	\$198.18	\$236.01	\$273.85	\$311.68	\$349.52	\$387.35
Sebring Gas System, Inc.*	\$12.00	\$209.31	\$258.64	\$307.96	\$357.29	\$406.62	\$455.94	\$505.27

\*The following companies no longer purchase gas for their customers. These companies deliver gas that the end use customers purchase; therefore, no gas costs are included.

December 2009 gas costs are included for those companies participating in purchased gas adjustment clause (Florida City, FPUC, Peoples and St. Joe).

December 2009 conservation costs are included for those companies participating in conservation (Chesapeake, Florida City, FPUC, Peoples and St. Joe).

Investor-Owned Natural Gas Utilities  
**Miscellaneous Charges**  
December 31, 2009

Utility	Initial Connect (1)	Normal Reconnect (2)	Violation Reconnect (3)	Collection Charge (4)	Change of Account	Returned Check Charge	Late Payment Charge
Chesapeake Utilities Corporation	\$30.00	\$30.00	\$30.00	\$20.00	\$15.00	\$25.00 or 5%	1.5%
Florida City Gas	\$50.00	\$50.00	\$37.00	\$20.00	\$20.00	\$25.00 or 5%	\$5.00 or 1.5%
Florida Public Utilities Company (5)	\$42.00	\$60.00	\$60.00	\$16.00	\$19.00	\$25.00 or 5%	\$5.00 or 1.5%
Indiantown Gas Company	\$35.00	\$35.00	\$35.00	\$10.00	\$15.00	\$22.00 or 2%	1.5%
Peoples Gas System	\$50.00	\$70.00	\$70.00	\$20.00	\$28.00	\$25.00 or 5%	1.5%
Sebring Gas System, Inc.	\$25.00	\$25.00	\$25.00	\$10.00	\$25.00	\$20.00 or 5%	1.5%
St. Joe Natural Gas Company	\$30.00	\$30.00	\$30.00	\$15.00	\$20.00	\$25.00 or 5%	\$3.00 or 1.5%

- (1) Initial connection to an establishment which has not had prior service.
- (2) Connection of service to an establishment having had prior service.
- (3) Connection of service to a customer who has been disconnected due to a violation of Commission rule/regulation, i.e., non-payment, meter tampering, bad check, etc.
- (4) A collection charge made in the event a service representative visits a premises to discontinue service for non payment of a delinquent account, and the customer pays or arranges to pay the past due amount in lieu of service interruption.
- (5) Florida Public Utilities Company has different service charges for RS, GS and GSTS, and LVS customers. The service charges shown reflect what an RS customer would be charged during normal business hours.



Investor-Owned Natural Gas Utilities  
**Growth and Use Statistics**  
December 31, 2009

Utility	Residential				Annual Revenues				
	Avg. Consumption		Number of Customers		Residential			Retail Operating	
	Total Therms	Percent Increase	As of 12/31/2009	Percent Increase	Total Revenues	Percent Increase	Revenue per Therm	Total Revenue	Percent Increase
Chesapeake Utilities Corporation	246.00	-0.40%	13,299	-0.50%	\$3,829,345	2.79%	\$1.17	\$11,510,255	-2.81%
Florida City Gas	173.00	-0.57%	96,125	-0.66%	\$34,076,531	-14.58%	\$2.05	\$75,679,072	-19.09%
Florida Public Utilities Company	254.02	0.74%	46,679	-0.55%	\$20,248,045	-14.48%	\$1.70	\$72,588,611	-18.17%
Indiantown Gas Company	221.00	-2.64%	689	2.07%	\$132,112	0.68%	\$0.87	\$568,125	-7.95%
Peoples Gas System	241.80	-80.00%	335,011	7.00%	\$143,366,522	-4.70%	\$1.95	\$461,985,666	-4.70%
Sebring Gas System	123.50	0.82%	388	-6.28%	\$64,145	-9.22%	\$1.45	\$530,597	2.90%
St. Joe Natural Gas Company	252.00	0.00%	2,916	-2.81%	\$1,343,221	-4.76%	\$2.08	\$2,295,701	-8.57%

Note: All revenues include gas costs. All data unaudited, preliminary, and subject to change.

NR=Not reported

**Chesapeake Utilities Corporation  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Auburndale	6.00%	10	6/30/2012	Yes
Bartow	6.00%	10	Renegotiating	Yes
Crystal River	6.00%	30	10/26/2028	Yes
DeSoto County	4.00%	20	11/14/2020	No
Eagle Lake	6.00%	10	6/30/2018	No
Haines City	6.00%	10	4/30/2018	Yes
Inverness	6.00%	30	5/31/2029	Yes
Lake Alfred	6.00%	10	12/31/2017	Yes
Lake Hamilton	4.00%	30	Renegotiating	No
Lake Wales	5.00%	30	12/31/2019	No
Plant City	6.00%	30	6/27/2009	No
St. Cloud	3.00%	10	Renegotiating	No
Winter Haven	6.00%	10	9/30/2017	Yes

**Florida City Gas  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Belle Glade	10.00%	15	8/1/2015	Yes
Cape Canaveral	6.00%	30	2/18/2027	Yes
Cocoa	6.00%	30	3/26/2023	Yes
Cocoa Beach	6.00%	30	2/4/2023	Yes
Coral Gables	7.00%	30	3/1/2024	No
Crystal River	6.00%	30	7/25/2024	Yes
Hialeah	6.00%	30	Renegotiating	No
Hialeah Gardens	6.00%	30	Renegotiating	No
Homestead	7.50%	30	12/31/2014	Yes
Indian Harbor Beach	6.00%	30	3/8/2024	Yes
Inverness	6.00%	30	5/3/2024	Yes
Labelle	7.00%	15	12/31/2014	Yes
Medley	3.1 cents/therm	9	4/11/2011	Yes
Melbourne	6.00%	30	6/8/2023	Yes
Miami	6.00%	30	Renegotiating	No
Miami Springs	6.00%	30	4/12/2014	No
Miramar	7.00%	30	6/3/2022	n/a
North Miami (Residential)	6.90%	15	8/1/2014	No
(Commercial)	4.60%	n/a	n/a	n/a
N. Miami Beach	7.00%	10	Renegotiating	No
Opa Locka	7.00%	30	10/26/2018	No
Palm Bay	6.00%	30	4/19/2015	No
Palm Shores	6.00%	30	11/16/2032	No
Pincrest	10.00%	20	3/12/2026	No
Port St. Lucie	6.00%	25	7/23/2017	No
Rockledge	6.00%	30	1/19/2024	No

**Florida City Gas  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Satellite Beach	6.00%	30	10/17/2020	No
South Miami	7.50%	15	6/27/2018	No
Titusville	6.00%	30	1/26/2023	Yes
Vero Beach	6.00%	30	11/7/2025	No
Virginia Gardens	6.00%	20	2/20/2023	No
West Melbourne	10.00%	30	4/1/2032	No
West Miami	6.00%	12	9/2/2019	No

**Florida Public Utilities Company  
Franchise Fees  
December 31, 2009**

Municipality	Percent Due	Years	Expiration Date	Applicable to Transportation
Atlantis	6.00%	30	7/30/2021	No
Boca Raton	6.00%	30	2/21/2024	No
Boynton Beach	6.00%	30	6/1/2020	No
DeBary	4.00%	30	11/30/2032	No
Deerfield Beach	6.00%	30	9/4/2031	No
DeLand	6.00%	30	5/1/2020	No
Delray Beach	6.00%	30	9/1/2020	No
Deltona	6.00%	30	2/28/2032	No
Edgewater	6.00%	30	2/20/2015	No
Greenacres	6.50%	30	7/1/2035	No
Gulfstream	6.00%	30	7/18/2027	No
Highland Beach	5.00%	n/a	Renegotiating	No
Lake Clark Shore	5.00%	n/a	Renegotiating	No
Lake Mary	6.00%	30	2/28/2023	No
Lake Park	5.00%	n/a	Renegotiating	No
Lake Worth	6.00%	30	5/1/2033	No
Lantana	6.00%	30	10/1/2020	No
Lauderdale Lakes	6.00%	30	2/1/2031	No
Longwood	6.50%	30	6/1/2036	No
Manalapan	6.50%	30	12/31/2031	No
Magnolia Park	6.00%	25	9/1/2014	No
New Smyrna Beach	3.00%	30	4/28/2012	No
North Palm Beach	5.00%	30	6/1/2010	No
Orange City	2.00%	n/a	Renegotiating	No

**Florida Public Utilities Company  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Palm Beach	6.00%	30	5/3/2023	No
Palm Beach Shores	6.00%	30	1/9/2024	No
Palm Springs	5.00%	30	10/26/2008	No
Rivera Beach	6.00%	30	6/1/2020	No
Royal Palm Beach	6.00%	30	2/16/2036	No
Sanford	6.00%	30	12/8/2013	No
South Palm Beach	6.00%	30	1/1/2033	No
Wellington	6.50%	30	7/1/2035	No
West Palm Springs	6.00%	30	9/18/2019	No
Winter Springs	6.50%	30	1/1/2031	No

**Indiantown Gas Company  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Indiantown	0.00%	n/a	n/a	n/a

**Peoples Gas Company  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Altamonte Springs	9.82%	30	3/2031	Yes
Atlantic Beach	10.49%	15	12/2015	Yes
Aventura	6.00%	15	10/2011	No
Avon Park	6.00%	15	6/2014	No
Bay Harbor Islands	6.00%	30	11/2010	No
Belleview	6.00%	10	7/2012	Yes
Biscayne Park	6.00%	5	Renegotiating	No
Bonita Springs	6.00%	25	7/2029	Yes
Bradenton Beach, City of	6.00%	15	1/2024	Yes
Bradenton	6.00%	30	7/2032	Yes
Brooksville	6.00%	10	7/2019	No
Bunnell, City of	6.00%	20	3/2029	Yes
Callaway	6.00%	15	5/2015	Yes
Cape Coral	6.00%	20	8/2020	Yes
Casselberry (Resid'l & Comm'l)	6.00%	30	5/2028	No
Cedar Grove	Dissolved			
Coconut Creek	6.00%	15	11/2021	Yes
Coral Springs	6.00%	10	6/2016	Yes
Crystal River	6.00%	30	10/2028	Yes
Dade City	6.00%	30	5/2014	No
Dania Beach	6.00%	15	5/2021	Yes
Daytona Beach Shores	6.00%	10	11/2012	Yes
Daytona Beach	6.00%	30	2/2038	No
Deerfield Beach	6.00%	30	11/2015	No
Duval County	5.00%	10	9/2013	Yes
Edgewood	6.00%	30	1/2025	No
El Portal	6.00%	30	Renegotiating	No
Enterprise, Celebration	Dissolved			



**Peoples Gas Company  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Eustis	6.00%	20	9/2011	Yes
Frostproof	6.00%	30	Renegotiating	No
Ft. Lauderdale	6.00%	30	7/2017	No
Ft. Myers Beach	5.00%	20	2/2021	Yes
Ft. Myers	6.00%	20	5/2020	Yes
Golden Beach	6.00%	10	8/2010	No
Gulfport	6.00%	15	8/2010	No
Hallandale Beach	6.00%	15	3/2010	No
Holly Hill	6.00%	30	12/2039	Yes
Hollywood	6.00%	5	4/2011	Yes
Holmes Beach, City of	6.00%	15	9/2023	Yes
Howey-In-The-Hills	6.00%	10	5/2019	No
Jacksonville	5.00%	10	9/2013	Yes
Kenneth City	6.00%	30	9/2025	No
Kissimmee	6.00%	10	9/2017	Yes
Lady Lake	6.00%	10	1/2017	Yes
Lake Buena Vista	De-Annexed	30	4/2018	No
Lake Park	5.00%	20	Renegotiating	n/a
Lakeland	6.00%	10	11/2012	Yes
Largo	6.00%	30	3/2015	No
Lauderdale Lakes	6.00%	10	6/2018	Yes
Lauderdale-By-The-Sea	6.00%	30	7/2018	No
Lauderhill	6.00%	30	12/2036	Yes
Longboat Key	4.00%	30	12/2015	No
Lynn Haven	5.00%	30	6/2023	No
MacClenny	5.00%	30	10/2029	No
Madeira Beach	6.00%	15	8/2010	No

**Peoples Gas Company  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Maitland	6.00%	30	Renegotiating	No
Margate	6.00%	5	11/2012	Yes
Miami Beach	6.00%	20	2/2010	No
Miami Shores Village	6.00%	30	3/2015	No
Miami	6.00%	5	12/2011	No
Mount Dora (Resid'l & Comm'l)	6.00%	20	3/2013	Yes
Naples	6.00%	20	8/2021	Yes
Neptune Beach	6.00%	30	9/2028	No
North Bay Village	6.00%	30	11/2013	No
North Miami Beach	6.00%	3	9/2011	Yes
North Miami	6.00%	3	11/2012	Yes
North Port	6.00%	30	4/2030	No
Oakland Park	6.00%	30	8/2017	No
Ocala	6.00%	10	8/2011	Yes
Orange Park	3.00%	30	9/2018	No
Orlando	6.00%	10	8/2016	Yes
Ormond Beach	6.00%	15	Renegotiating	No
Oviedo	6.00%	10	6/2013	Yes
Palm Coast, City of	6.00%	20	11/2028	Yes
Palmetto	5.00%	15	2/2020	No
Panama City Beach	3.00%	30	8/2012	No
Panama City	6.00%	15	5/2020	Yes
Parker	6.00%	15	1/2015	Yes
Parkland	6.00%	30	2/2031	Yes
Pembroke Pines	6.00%	30	1/2039	No
Pinellas Park	6.00%	15	5/2010	No
Plantation	6.00%	30	9/2019	No

**Peoples Gas Company  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Pompano Beach	6.00%	10	9/2011	No
Port Orange	6.00%	30	12/2014	No
Punta Gorda	5.50%	30	1/2031	Yes
San Antonio	6.00%	30	6/2031	Yes
Sarasota	6.00%	30	11/2020	No
Seminole	6.00%	20	5/2022	Yes
South Daytona	6.00%	5	9/2011	Yes
South Pasadena	6.00%	15	6/2010	No
Springfield	6.00%	15	6/2019	No
St. Leo	6.00%	30	11/2030	Yes
St. Petersburg Beach	6.00%	30	5/2014	No
St. Petersburg	6.00%	10	12/2015	Yes
St. Augustine Beach, City of	6.00%	15	10/2023	No
St. Augustine, City of	6.00%	15	6/2024	Yes
Stuart	12.50%	15	5/2015	Yes
Sunny Isles Beach	6.00%	15	3/2013	No
Surfside	6.00%	15	6/2023	No
Tamarac	6.00%	10	1/2018	Yes
Tampa	5.00%	20	4/2015	No
Tavares	6.00%	30	10/2030	No
Temple Terrace	6.00%	30	1/2020	No
Tequesta Village	6.00%	30	4/2039	No
Treasure Island	6.00%	30	9/2021	No
Umatilla	6.00%	30	6/2030	No
Venice	6.00%	30	11/2015	No
Weston	6.00%	20	4/2020	No
Wildwood, City of	6.00%	30	8/2039	Yes
Winter Park	6.00%	10	12/2017	Yes
Zephyrhills	6.00%	30	6/2028	No

**Sebring Gas Company  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Sebring	0.00%	n/a	n/a	n/a

**St. Joe Natural Gas Company  
Franchise Fees  
December 31, 2009**

<b>Municipality</b>	<b>Percent Due</b>	<b>Years</b>	<b>Expiration Date</b>	<b>Applicable to Transportation</b>
Mexico Beach	1.00%	20	9/12/2020	No
Port St. Joe	0.00%	30	3/19/2015	No
Wewahitchka	0.00%	30	8/15/2024	No



**SECTION C**  
**Regulated Telephone Utilities**





## **Data Explanation**

### **2009 Local Exchange Service Rate Statistics**

**The following tables are company-specific data. Extended Area Service (EAS) information is provided by exchange. If an optional calling plan (i.e., optional extended area service) is available, the affected exchange will be noted by being enclosed with brackets [ ]. Also, \$0.20, \$0.25, and ECS local message rate plans are underscored. Routes available on an optional calling plan and ECS basis are shown in brackets and underscored.**

**In addition to the local exchange rates charged by each incumbent local exchange company (ILEC), the Federal Communications Commission (FCC) allows each ILEC to assess an interstate charge, the Subscriber Line Charge (SLC). For residential customers served by BellSouth, Frontier, or Verizon, one charge is used for the first line in a household with a separate, higher charge for additional lines. Business subscribers pay rates according to whether they are single line or multi-line customers. For the other ILECs in Florida, the same rate structure applies for business customers, but a single SLC applies to all residential lines. With the exception of the subscriber line charge for non-primary residential lines, these charges are generally subject to annual increases.**

**This information is current as of December 31, 2009.**

**Summary of Access Line Data**

<b>Company</b>	<b>Number of Exchanges</b>	<b>2009 Access Lines</b>	<b>2008 Access Lines</b>	<b>Percent of State Total</b>	<b>Access Line Growth from Previous Year</b>
Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast	102	3,551,609	4,119,071	56.45%	-13.78%
Embarq Florida, Inc. d/b/a CenturyLink	104	1,387,568	1,552,790	22.05%	-10.64%
Frontier Communications of the South, LLC	2	3,371	3,637	0.05%	-7.31%
GTC, Inc. d/b/a Fairpoint Communications	17	39,547	41,693	0.63%	-5.15%
ITS Telecommunications Systems, Inc.	1	3,131	3,314	0.05%	-5.52%
Northeast Florida Telephone Company d/b/a Nefcom	2	7,911	8,960	0.13%	-11.71%
Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone	3	11,099	11,817	0.18%	-6.08%
Smart City Telecommunications, LLC d/b/a Smart City Telecom	2	14,130	15,506	0.22%	-8.87%
Verizon Florida, LLC	24	1,190,193	1,433,370	18.92%	-16.97%
Windstream Florida, Inc.	27	83,040	85,482	1.32%	-2.86%
<b>Total</b>	284	6,291,599	7,275,640	100.00%	-13.53%

<b>Subscriber Line Charges (SLC)*</b>				
<b>Company</b>	<b>Residential</b>		<b>Business</b>	
	<b>Primary Line</b>	<b>Non-Primary Line</b>	<b>Single Line</b>	<b>Multi-Line</b>
Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast	\$6.50	\$6.66	\$6.50	\$6.66
Embarq Florida, Inc. d/b/a CenturyLink	\$6.23	\$6.23	\$6.23	\$7.47
Frontier Communications of the South, LLC	\$6.50	\$6.81	\$6.50	\$9.20
GTC, Inc. d/b/a Fairpoint Communications	\$6.50	\$6.50	\$6.50	\$9.20
ITS Telecommunications Systems, Inc.	\$6.50	\$6.50	\$6.50	\$9.20
Northeast Florida Telephone Company d/b/a Nefcom	\$6.50	\$6.50	\$6.50	\$9.20
Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone	\$6.50	\$6.50	\$6.50	\$9.20
Smart City Telecommunications, LLC d/b/a Smart City Telecom	\$6.50	\$6.50	\$6.50	\$9.20
Verizon Florida, LLC	\$6.50	\$7.00	\$6.50	\$8.98
Windstream Florida, Inc.	\$6.37	\$6.37	\$6.37	\$9.20

\*2009 Florida Access and Toll Report

## Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast

Rate Group	Exchanges
1	None
2	None
3	Belle Glade, Cedar Key, Chiefland, Chipley, Cross City, Old Town, Pahokee, Vernon
4	Bunnell, Fernandina Beach, Flagler Beach, Graceville, Lake City, New Smyrna Beach, Oak Hill, Palatka, Palm Coast, Pierson, Pomona Park, Welaka, Yankeetown
5	Brooksville, Deland, Deleon Springs, Hawthorne, Keys, Lynn Haven, Micanopy, Panama City, Panama City Beach, Sunny Hills, Trenton, Vero Beach, Weekiwachee Springs, Youngstown-Fountain
6	Archer, Bronson, Cantonment, Century, Daytona Beach, Debary, Dunnellon, Gainesville, Ft. Pierce, Jensen Beach, Keystone Heights, Newberry, Sebastian, Stuart, Titusville
7	Eau Gallie, Gulf Breeze, Havana, Hobe Sound, Holley-Navarre, Jay, Melbourne, Milton, Munson, Pace, Pensacola, Port St. Lucie
8	Cocoa, Cocoa Beach
9	Baldwin, Delray Beach, Yulee
10	Boca Raton, Green Cove Springs, Jacksonville Beach, Jupiter, Maxville, Middleburg, Orange Park, Ponte Vedra Beach, West Palm Beach
11	Boynton Beach, Jacksonville, St. Johns*
12	Coral Springs, Deerfield Beach, East Orange, Ft. Lauderdale, Geneva, Hollywood, Homestead, Miami, North Dade, Orlando, Oviedo, Perrine, Pompano Beach, Sanford

\* Some customers are grandfathered from the Jacksonville and Green Cove Springs rate groups

## Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast

Flat Rate Service					Message Service Rates*		
Rate Group	Calling Scope Access Lines	Residence 1 Party	Business 1 Party	PBX	Monthly Charge	Allowance	Add'l Msg Charge
1	1 - 2,000	\$12.45	\$34.89	\$33.66	\$18.41	75	\$0.12
2	2,001 - 7,000	\$12.45	\$34.89	\$35.36	\$19.34	75	\$0.12
3	7,001 - 22,000	\$12.89	\$34.89	\$37.23	\$20.37	75	\$0.12
4	22,001 - 55,000	\$12.89	\$34.89	\$38.93	\$21.29	75	\$0.12
5	55,001 - 120,000	\$12.89	\$34.89	\$40.55	\$22.19	75	\$0.12
6	120,001 - 195,000	\$13.68	\$34.89	\$42.33	\$23.16	75	\$0.12
7	195,001 - 280,000	\$13.68	\$36.75	\$43.78	\$23.95	75	\$0.12
8	280,001 - 375,000	\$13.68	\$36.75	\$45.22	\$24.74	75	\$0.12
9	375,001 - 450,000	\$13.68	\$36.75	\$46.58	\$25.48	75	\$0.12
10	450,001 - 550,000	\$13.68	\$36.75	\$47.60	\$26.04	75	\$0.12
11	550,001 - 700,000	\$13.68	\$36.75	\$48.62	\$26.60	75	\$0.12
12	700,001 or more lines	\$13.68	\$36.75	\$49.47	\$27.06	75	\$0.12

\*Message Service is no longer available to new residential customers

# Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast

## IntraLATA Long Distance Rates (Residential)

Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.35	\$0.35
11 - 22	\$0.35	\$0.35
23 - 55	\$0.35	\$0.35
56 - 124	\$0.35	\$0.35
125 - 292	\$0.35	\$0.35

## Time of Day Discounts

Peak (7am - 6pm)	Off Peak (6pm - 7am)
Full Rate	Full Rate

## Operator Rates

Customer Dialed Calling Card	\$1.00
Operator Station	\$2.00
Person to Person	\$3.50

## Trouble Location Charge

Residential	Business Simple/Complex
\$85.00	\$85.00

## Service Connection Charges

### Line Connection Charge

Residential	Business
\$46.00	\$63.50

### Line Change Charge

Residential	Business
\$30.00	\$46.00

### Secondary Service Charge

Residential	Business
\$10.00	\$19.00

### Premises Visit

Residential	Business
N/A	N/A

### Premises Work \*

Residential	Business
\$26.00	\$30.00

\*First 15 minutes; \$9.00 for each addl. 15 minute period or fraction thereof

### New Service - Residential \*

\$46.00
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\*Premises work charges may apply

## Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Flat-Rate Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); ECS plans are underscored, but calls are no longer chargeable.
Archer	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Bronson, Gainesville, Micanopy, Newberry, Williston, <u>Cedar Key, Chiefland</u> , [All exchanges in LATA]
Baldwin	9	\$13.68	\$36.75	\$46.58	\$10.00	\$36.75	Jacksonville, Maxville, Macclenny, Sanderson, <u>Callahan</u> , [All exchanges in LATA]
Belle Glade	3	\$12.89	\$34.89	\$37.23	\$10.00	\$34.89	Pahokee, Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach, [All exchanges in LATA]
Boca Raton	10	\$13.68	\$36.75	\$47.60	\$10.00	\$36.75	Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach, <u>Belle Glade, Boynton Beach, Ft. Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach</u> , [All exchanges in LATA]
Boynton Beach	11	\$13.68	\$36.75	\$48.62	\$10.00	\$36.75	Delray Beach, West Palm Beach, Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale, <u>Hollywood, Jupiter, Pahokee, Pompano Beach</u> , [All exchanges in LATA]
Bronson	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Archer, Cedar Key, Chiefland, Gainesville, Williston, <u>Newberry</u> , [All exchanges in LATA]
Brooksville	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Dade City, San Antonio, Trilacoochee, Weekiwachee Springs, [All exchanges in LATA]
Bunnell	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Flagler Beach, Palm Coast, <u>Daytona Beach, Pierson</u> , [All exchanges in LATA]
Cantonment	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Century, Gulf Breeze, Molino, Pensacola, Walnut Hill, [All exchanges in LATA]
Cedar Key	3	\$12.89	\$34.89	\$37.23	\$10.00	\$34.89	Bronson, Chiefland, <u>Archer, Gainesville</u> , [All exchanges in LATA]
Century	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Brewton (Alabama), Cantonment (including Clear Springs, Alabama), Flomaton (Alabama), Molino, Pensacola, Walnut Hill, [All exchanges in LATA]
Chiefland	3	\$12.89	\$34.89	\$37.23	\$10.00	\$34.89	Bronson, Cedar Key, Trenton, <u>Archer, Cross City, Gainesville, Old Town</u> , [All exchanges in LATA]
Chipley	3	\$12.89	\$34.89	\$37.23	\$10.00	\$34.89	Bonifay, Cottondale, Graceville, Sunny Hills, Vernon, <u>Panama City, Youngstown-Fountain</u> , [All exchanges in LATA]
Cocoa	8	\$13.68	\$36.75	\$45.22	\$10.00	\$36.75	Cocoa Beach, Eau Gallie, Melbourne, Titusville, [All exchanges in LATA]
Cocoa Beach	8	\$13.68	\$36.75	\$45.22	\$10.00	\$36.75	Cocoa, Eau Gallie, Melbourne, Titusville, [All exchanges in LATA]
Coral Springs	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Boca Raton, Deerfield Beach, Ft. Lauderdale, Pompano Beach, <u>Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine</u> , [All exchanges in LATA]
Cross City	3	\$12.89	\$34.89	\$37.23	\$10.00	\$34.89	Old Town, <u>Chiefland, Gainesville, Trenton</u> , [All exchanges in LATA]

## Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Flat-Rate Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); ECS plans are underscored, but calls are no longer chargeable.
Daytona Beach	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	<u>Bunnell, Flagler Beach, Palm Coast, Deland, New Smyrna Beach, Oak Hill, DeLeon Springs.</u> [All exchanges in LATA]
Debary	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Deland, Orange City, Sanford, <u>Orlando, Winter Park.</u> [All exchanges in LATA]
Deerfield Beach	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Boca Raton, Coral Springs, Delray Beach, Ft. Lauderdale, Pompano Beach, <u>Boynton Beach, Hollywood, Homestead, Miami, North Dade, Perrine.</u> [All exchanges in LATA]
Deland	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Debary, DeLeon Springs, Orange City, Pierson, <u>Daytona Beach, New Smyrna Beach, Oak Hill.</u> [All exchanges in LATA]
DeLeon Springs	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Deland, Orange City, Pierson, <u>Daytona Beach, New Smyrna Beach, Oak Hill.</u> [All exchanges in LATA]
Delray Beach	9	\$13.68	\$36.75	\$48.62	\$10.00	\$36.75	Boca Raton, Boynton Beach, Deerfield Beach, <u>Belle Glade, Coral Springs, Ft. Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach, West Palm Beach.</u> [All exchanges in LATA]
Dunnellon	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Bellevue, Beverly Hills, Forest, Ocala, Ocklawaha, Salt Springs, Silver Springs Shores, Yankeetown, [All exchanges in LATA]
East Orange	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Apopka, Celebration, Lake Buena Vista, Montverde, Orlando, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park, [All exchanges in LATA]
Eau Gallie	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Cocoa, Cocoa Beach, Melbourne, <u>Titusville.</u> [All exchanges in LATA]
Fernandina Beach	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Yulee, <u>Jacksonville.</u> [All exchanges in LATA]
Flagler Beach	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Bunnell, Palm Coast, <u>Daytona Beach, Pierson.</u> [All exchanges in LATA]
Ft. Lauderdale	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Coral Springs, Deerfield Beach, Hollywood, Pompano Beach, <u>Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine.</u> [All exchanges in LATA]
Ft. Pierce	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Port St. Lucie, <u>Jensen Beach, Vero Beach.</u> [All exchanges in LATA]
Gainesville	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Alachua, Archer, Bronson, Brooker, Ft. White, Hawthorne, High Springs, Keystone Heights, Lake Butler, McIntosh, Melrose, Micanopy, Newberry, Trenton, Waldo, Williston, <u>Cedar Key, Chiefland, Cross City, Old Town.</u> [All exchanges in LATA]
Geneva	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Orlando, Oviedo, Sanford, Winter Park, [All exchanges in LATA]
Graceville	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Alford, Bonifay, Chipley, Cottondale, Grand Ridge, Greenwood, Malone, Marianna, Reynolds Hill, Sneads, Westville, [All exchanges in LATA]
Green Cove Springs	10	\$13.68	\$36.75	\$47.60	\$10.00	\$36.75	Maxville, Middleburg, Jacksonville, Orange Park, St. Johns, <u>Palatka.</u> [All exchanges in LATA]



## Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Flat-Rate Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); ECS plans are underscored, but calls are no longer chargeable.
Gulf Breeze	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Cantonment (including Clear Springs, Alabama), Holley-Navarre, Jay, Milton, Munson, Pace, Pensacola, [All exchanges in LATA]
Havana	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Chattahoochee, Greensboro, Gretna, Quincy, Tallahassee, [All exchanges in LATA]
Hawthorne	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Gainesville, Melrose, Micanopy, [All exchanges in LATA]
Hobe Sound	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Jensen Beach, Jupiter, Port St. Lucie, Stuart, <u>West Palm Beach</u> , [All exchanges in LATA]
Holley-Navarre	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Ft. Walton Beach, Gulf Breeze, Jay, Milton, Munson, Pace, Pensacola, [All exchanges in LATA]
Hollywood	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Ft. Lauderdale, North Dade, <u>Boca Raton</u> , <u>Boynton Beach</u> , <u>Coral Springs</u> , <u>Deerfield Beach</u> , <u>Delray Beach</u> , <u>Homestead</u> , <u>Miami</u> , <u>Perrine</u> , <u>Pompano Beach</u> , [All exchanges in LATA]
Homestead	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Miami, Perrine, <u>Coral Springs</u> , <u>Deerfield Beach</u> , <u>Ft. Lauderdale</u> , <u>Hollywood</u> , <u>Keys</u> , <u>North Dade</u> , <u>Pompano Beach</u> , [All exchanges in LATA]
Jacksonville	11	\$13.68	\$36.75	\$48.62	\$10.00	\$36.75	Baldwin, Callahan, Hilliard, Jacksonville Beach, Maxville, Macclenny, Middleburg, Orange Park, Ponte Vedra Beach Sanderson, St. Johns, Yulee, <u>Fernandina Beach</u> , <u>Palatka</u> , [All exchanges in LATA]
Jacksonville Beach	10	\$13.68	\$36.75	\$47.60	\$10.00	\$36.75	Jacksonville, Ponte Vedra Beach, St. Johns, [All exchanges in LATA]
Jay	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Gulf Breeze, Holley-Navarre, Milton, Munson, Pace, Pensacola, [All exchanges in LATA]
Jensen Beach	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Hobe Sound, Port St. Lucie, Stuart, <u>Ft. Pierce</u> , <u>Jupiter</u> , <u>West Palm Beach</u> , [All exchanges in LATA]
Jupiter	10	\$13.68	\$36.75	\$47.60	\$10.00	\$36.75	Hobe Sound, West Palm Beach, Belle Glade, Boca Raton, Boynton Beach, Delray Beach, Jensen Beach, Pahokee, <u>Port St. Lucie</u> , <u>Stuart</u> , [All exchanges in LATA]
Keys	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	<u>Homestead</u> , <u>Miami</u> , <u>Perrine</u> , [All exchanges in LATA]
Keystone Heights	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Gainesville, Melrose, Starke, Florahome (661), Waldo, [All exchanges in LATA]
Lake City	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Branford, Fort White, Lake Butler, Wellborn, White Springs, <u>Florida Sheriff's Boys Ranch</u> , <u>High Springs</u> , <u>Live Oak</u> , <u>Luraville</u> , <u>Macclenny</u> , <u>Sanderson</u> , [All exchanges in LATA]
Lynn Haven	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Panama City, Panama City Beach, Sunny Hills, Youngstown-Fountain, <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Vernon</u> , [All exchanges in LATA]

## Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Flat-Rate Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); ECS plans are underscored, but calls are no longer chargeable.
Maxville	10	\$13.68	\$36.75	\$47.60	\$10.00	\$36.75	Baldwin, Jacksonville, Macclenny, Middleburg, Orange Park, Sanderson, [All exchanges in LATA]
Melbourne	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Cocoa, Cocoa Beach, Eau Gallie, Sebastian, <u>Titusville</u> , [All exchanges in LATA]
Miami	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Homestead, North Dade, Perrine, Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale, Hollywood, Keys, <u>Pompano Beach</u> , [All exchanges in LATA]
Micanopy	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Archer, Gainesville, Hawthorne, McIntosh, [All exchanges in LATA]
Middleburg	10	\$13.68	\$36.75	\$47.60	\$10.00	\$36.75	Jacksonville, Maxville, Orange Park, [All exchanges in LATA]
Milton	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Jay, Munson, Gulf Breeze, Holley-Navarre, Pace, Pensacola, [All exchanges in LATA]
Munson	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Gulf Breeze, Holley-Navarre, Jay, Milton, Pace, Pensacola, [All exchanges in LATA]
Newberry	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Alachua, Archer, Gainesville, High Springs, Trenton, <u>Bronson</u> , [All exchanges in LATA]
New Smyrna Beach	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Oak Hill, <u>Daytona Beach</u> , <u>Deland</u> , <u>DeLeon Springs</u> , <u>Pierson</u> , [All exchanges in LATA]
North Dade	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Hollywood, Miami, Perrine, Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale, Homestead, <u>Pompano Beach</u> , [All exchanges in LATA]
Oak Hill	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	New Smyrna Beach, <u>Daytona Beach</u> , <u>Deland</u> , <u>DeLeon Springs</u> , <u>Pierson</u> , [All exchanges in LATA]
Old Town	3	\$12.89	\$34.89	\$37.23	\$10.00	\$34.89	Chiefland, Cross City, <u>Gainesville</u> , <u>Trenton</u> , [All exchanges in LATA]
Orange Park	10	\$13.68	\$36.75	\$47.60	\$10.00	\$36.75	Green Cove Springs, Jacksonville, Maxville, Middleburg, St. Johns, <u>Palatka</u> , [All exchanges in LATA]
Orlando	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Apopka, Celebration, Clermont, East Orange, Geneva, Groveland, Kissimmee, Lake Buena Vista, Montverde, Oviedo, Reedy Creek, Sanford, St. Cloud, West Kissimmee, Windermere, Winter Garden, <u>Debary</u> , [All exchanges in LATA]
Oviedo	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	East Orange, Geneva, Orlando, Sanford, Winter Park, [All exchanges in LATA]
Pace	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Gulf Breeze, Holley-Navarre, Jay, Milton, Munson, Pensacola, [All exchanges in LATA]
Pahokee	3	\$12.89	\$34.89	\$37.23	\$10.00	\$34.89	Belle Glade, Boca Raton, <u>Boynton Beach</u> , <u>Delray Beach</u> , <u>Jupiter</u> , <u>West Palm Beach</u> , [All exchanges in LATA]
Palatka	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Crescent City, Florahome, Hastings, Interlachen, Pomona Park, Welaka, <u>Green Cove Springs</u> , <u>Jacksonville</u> , <u>Orange Park</u> , <u>St. Johns</u> , [All exchanges in LATA]

## Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Flat-Rate Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); ECS plans are underscored, but calls are no longer chargeable.
Palm Coast	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Bunnell, Flagler Beach, <u>Daytona Beach</u> , [All exchanges in LATA]
Panama City	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Lynn Haven, Panama City Beach, Port St. Joe, Sunny Hills, The Beaches, Tyndall AFB, Wewahitchka, Youngstown-Fountain, <u>Chipley</u> , <u>Vernon</u> , [All exchanges in LATA]
Panama City Beach	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Lynn Haven, Panama City, <u>Sunny Hills</u> , The Beaches, Tyndall AFB, Youngstown-Fountain, [All exchanges in LATA]
Pensacola	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Cantonment (including Clear Springs, Alabama), Century, Gulf Breeze, Holley-Navarre, Jay, Milton, Molino, Munson, Pace, Walnut Hill, [All exchanges in LATA]
Perrine	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Homestead, Miami, North Dade, <u>Coral Springs</u> , <u>Deerfield Beach</u> , Ft. Lauderdale, <u>Hollywood</u> , <u>Keys</u> , <u>Pompano Beach</u> , [All exchanges in LATA]
Pierson	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Crescent City, Deland, DeLeon Springs, <u>Bunnell</u> , <u>Daytona Beach</u> , <u>Flagler Beach</u> , <u>New Smyrna Beach</u> , <u>Oak Hill</u> , [All exchanges in LATA]
Pomona Park	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Crescent City, Palatka, Welaka, [All exchanges in LATA]
Pompano Beach	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale, <u>Boynton Beach</u> , <u>Delray Beach</u> , <u>Hollywood</u> , <u>Homestead</u> , <u>Miami</u> , <u>North Dade</u> , <u>Perrine</u> , [All exchanges in LATA]
Ponte Vedra Beach	10	\$13.68	\$36.75	\$47.60	\$10.00	\$36.75	Jacksonville, Jacksonville Beach, St. Johns, [All exchanges in LATA]
Port St. Lucie	7	\$13.68	\$36.75	\$43.78	\$10.00	\$36.75	Ft. Pierce, Hobe Sound, Jensen Beach, Stuart, <u>Jupiter</u> , <u>West Palm Beach</u> , [All exchanges in LATA]
St. Johns*	11	\$13.68	\$36.75	\$48.62	\$10.00	\$36.75	Green Cove Springs, Hastings, Jacksonville, Jacksonville Beach, Orange Park, Ponte Vedra Beach, <u>Palatka</u> , [All exchanges in LATA]
Sanford	12	\$13.68	\$36.75	\$49.47	\$10.00	\$36.75	Debary, Geneva, Orange City, Orlando, Oviedo, Winter Park, [All exchanges in LATA]
Sebastian	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Melbourne, Vero Beach, [All exchanges in LATA]
Stuart	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Hobe Sound, Indiantown, Jensen Beach, Port St. Lucie, <u>Jupiter</u> , <u>West Palm Beach</u> , [All exchanges in LATA]
Sunny Hills	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Chipley, Lynn Haven, Panama City, Vernon, Youngstown-Fountain, <u>Panama City Beach</u> , [All exchanges in LATA]
Titusville	6	\$13.68	\$34.89	\$42.33	\$10.00	\$34.89	Cocoa, Cocoa Beach, <u>Eau Gallie</u> , <u>Melbourne</u> , [All exchanges in LATA]
Trenton	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Chiefland, Gainesville, Newberry, <u>Cross City</u> , <u>Old Town</u> , [All exchanges in LATA]

\*Some customers are grandfathered from the Jacksonville and Green Cove Springs rate groups

## Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Flat-Rate Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); ECS plans are underscored, but calls are no longer chargeable.
Vernon	3	\$12.89	\$34.89	\$37.23	\$10.00	\$34.89	Bonifay, Chipley, Sunny Hills, Westville, <u>Lynn Haven</u> , <u>Panama City</u> , [All exchanges in LATA]
Vero Beach	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Sebastian, <u>Fort Pierce</u> , [All exchanges in LATA]
Weekiwachee Springs	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Brooksville, [All exchanges in LATA]
Welaka	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Crescent City, Palatka, Pomona Park, [All exchanges in LATA]
West Palm Beach	10	\$13.68	\$36.75	\$47.60	\$10.00	\$36.75	Boynton Beach, Jupiter, Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, <u>Stuart</u> , [All exchanges in LATA]
Yankeetown	4	\$12.89	\$34.89	\$38.93	\$10.00	\$34.89	Crystal River, Dunnellon, [All exchanges in LATA]
Youngstown-Fountain	5	\$12.89	\$34.89	\$40.55	\$10.00	\$34.89	Lynn Haven, Panama City, Sunny Hills, <u>Chipley</u> , <u>Panama City Beach</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , [All exchanges in LATA]
Yulee	9	\$13.68	\$36.75	\$46.58	\$10.00	\$36.75	Fernandina Beach, Jacksonville, [All exchanges in LATA]

# Embarq Florida, Inc. d/b/a CenturyLink

Rate Group	Exchange
1	Boca Grande, Bowling Green, Cherry Lake, Clewiston, Glendale, Immokalee, Kingsley Lake, Labelle, Lawtey, Lee, Madison, Moore Haven, Ponce De Leon, Reynolds Hill, Wauchula, Zolfo Springs
2	Alford, Arcadia, Avon Park, Baker, Bonifay, Bushnell, Cape Haze, Cottdale, Crestview, Crystal River, Dade City, DeFuniak Springs, Freeport, Grand Ridge, Greenwood, Homosassa Springs, Inverness, Lake Placid, Malone, Marianna, Okeechobee, San Antonio, Seagrove Beach, Sebring, Sneads, Spring Lake, Starke, Trilacoochee, Westville, Wildwood
3	Astor, Beverly Hills, Destin, Eustis, Everglades, Forest, Fort Meade, Fort Walton Beach, Howey-In-The-Hills, Kenansville, Leesburg, Lehigh Acres, Mount Dora, Ocala, Ocklawaha, Orange City, Port Charlotte, Salt Springs, Santa Rosa Beach, Shalimar, Silver Springs Shores, Tavares, Umatilla, Valparaiso, Williston
4	Belleview, Bonita Springs, Cape Coral, Crawfordville, Fort Myers, Fort Myers Beach, Greenville, Kissimmee, Lady Lake, Marco Island, Monticello, Naples, North Cape Coral, North Fort Myers, North Naples, Panacea, Pine Island, Punta Gorda, St. Cloud, St. Marks, Sanibel-Captiva Islands, Sopchoppy, Tallahassee, Weirsdale, West Kissimmee, Windermere
5	Apopka, Clermont, Groveland, Montverde, Reedy Creek, Winter Garden, Winter Park

Local Exceptions: North Captiva Island, Useppa Island

## Embarq Florida, Inc. d/b/a CenturyLink

### Flat Rate Service

Rate Group	Calling Scope Access Lines	Residence Rates 1 Party	Business Rates 1 Party	PBX	Rotary
1	1 - 12,500	\$16.40	\$24.00	\$39.00	\$32.50
2	12,501 - 85,000	\$16.40	\$25.00	\$39.00	\$33.50
3	85,001 - 200,000	\$16.40	\$27.50	\$43.00	\$36.00
4	200,001 - 550,000	\$17.00	\$29.00	\$43.00	\$37.50
5	550,001 or more lines	\$17.00	\$31.00	\$49.00	\$39.50

### Message Service Rates

Rate Group	Calling Scope Access Lines	Allowance	Residence Monthly Msg. Charge	Add'l Msg. Charge
1	1 - 12,500	10	\$12.60	\$0.10
2	12,501 - 85,000	10	\$13.95	\$0.10
3	85,001 - 200,000	10	\$14.70	\$0.10
4	200,001 - 550,000	10	\$16.00	\$0.10
5	550,001 or more lines	10	\$16.00	\$0.10

## Embarq Florida, Inc. d/b/a CenturyLink

IntraLATA Long Distance Rates		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 22	\$0.25	\$0.25
23 +	\$0.35	\$0.35

Time of Day Discounts		
Day* 8am to 5pm**	Evening* 5pm to 11pm**	Night* 11pm to 8am**
Full Rate	15%	15%

\*Monday - Friday  
\*\* To, but not including

Operator Rates	
Customer Dialed Calling Card	\$2.00
Operator Station	\$2.00
Person to Person	\$5.00

Trouble Location Charge		
Residential	Business Simple	Business Complex
\$50.00	\$50.00	\$75.00

### Service Connection Charges

Primary Service Order Charge	
Residential	Business
\$23.00	\$32.00

Secondary Service Order Charge	
Residential	Business
\$12.00	\$18.00

Central Office Charge	
Residential	Business
\$30.00	\$37.00

Premises Visit	
Residential	Business
\$20.00	\$30.00

Premises Work*	
Residential	Business
\$12.00	\$12.00

\*Per 1/4 hour or fraction thereof,  
plus material as indicated

New Service - Residential	
Premises Visit Req.*	Premises Visit Not Req.
\$73.00	\$53.00

\*Premises work charges are add'l

## Embarq Florida, Inc. d/b/a CenturyLink

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Flat-Rate Non LEC-Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$20, \$25 charges apply to business customers only.
Alford	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Cottdonale, Marianna, <u>Graceville</u> , <u>Grand Ridge</u> , <u>Greenwood</u> , <u>Malone</u> , <u>Sneads</u>
Apopka	5	\$17.00	\$31.00	\$49.00	\$39.50	\$31.00	East Orange, Lake Buena Vista, Montverde, Orlando, Reedy Creek, Windermere, Winter Gardens, Winter Park, Celebration, <u>Mount Dora</u>
Arcadia	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	<u>Port Charlotte</u> , <u>Zolfo Springs</u> , <u>Wauchula</u>
Astor	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale
Avon Park	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Sebring, <u>Lake Placid</u> , <u>Spring Lake</u> , <u>Wauchula</u>
Baker	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Crestview, Destin, Fort Walton Beach, Shalimar, Valparaiso, <u>DeFuniak Springs</u> , <u>Laurel Hill</u>
Belleview	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Citra, Dunnellon, Forest, McIntosh, Lady Lake, Ocala, Ocklawaha, Orange Springs, Salt Springs, Silver Springs Shores, Weirsdale, <u>Wildwood</u>
Beverly Hills	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Crystal River, Dunnellon, Homosassa Springs, Inverness
Boca Grande	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	<u>Cape Haze</u> , <u>Port Charlotte</u> , <u>Punta Gorda</u> , <u>Englewood</u>
Bonifay	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Reynolds Hill, Westville, Chipley, Graceville, Vernon, <u>DeFuniak Springs</u> , <u>Ponce de Leon</u>
Bonita Springs	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Fort Myers, Fort Myers Beach, Naples, North Naples
Bowling Green	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	Wauchula, Zolfo Springs, <u>Fort Meade</u>
Bushnell	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Wildwood, <u>Howey-In-The-Hills</u> , <u>Leesburg</u>
Cape Coral	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Fort Myers, Fort Myers Beach, North Cape Coral, North Fort Myers, Pine Island, Sanibel-Captiva Islands, Punta Gorda, <u>Lehigh Acres</u>
Cape Haze	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Englewood, <u>Boca Grande</u> , <u>Port Charlotte</u> , <u>Punta Gorda</u>
Cherry Lake	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	Greenville, Lee, Madison
Clermont	5	\$17.00	\$31.00	\$49.00	\$39.50	\$31.00	Astor, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Lake Buena Vista, Leesburg, Montverde, Mount Dora, Orlando, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden, Celebration, Weirsdale
Clewiston	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	<u>Moore Haven</u> , <u>LaBelle</u> , <u>Belle Glade</u>
Cottdonale	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Alford, Marianna, Chipley, Graceville, <u>Grand Ridge</u> , <u>Greenwood</u> , <u>Malone</u> , <u>Sneads</u>
Crawfordville	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Alligator Point, Carrabelle, Panacea, Saint Marks, Sopchoppy, Tallahassee



## Embarq Florida, Inc. d/b/a CenturyLink

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Flat-Rate Non LEC-Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$ .20, \$.25 charges apply to business customers only.
Crestview	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Baker, Laurel Hill, Destin, Fort Walton Beach, Shalimar, Valparaiso, <u>DeFuniak Springs</u>
Crystal River	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Beverly Hills, Homosassa Springs, Inverness, Yankeetown
Dade City	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Brooksville, San Antonio, Trilacoochee, Zephyrhills, <u>Tampa - Central and North</u>
DeFuniak Springs	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Freeport, Glendale, Paxton, Ponce de Leon, Santa Rosa Beach, Seagrove Beach, Bonifay, Destin, Reynolds Hill, Valparaiso, Westville, Fort Walton Beach, Crestview, Baker, Shalimar, <u>Graceville</u>
Destin	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Fort Walton Beach, Santa Rosa Beach, Shalimar, Seagrove Beach, Valparaiso, Baker, Crestview, DeFuniak Springs, Freeport, <u>Glendale, Ponce de Leon</u>
Eustis	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Astor, Clermont, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale
Everglades	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Naples
Forest	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Bellevue, Citra, Dunnellon, McIntosh, Ocala, Ocklawaha, Orange Springs, Salt Springs, Silver Springs Shores, Weirsdale
Fort Meade	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Bartow, Lakeland, <u>Bowling Green</u>
Fort Myers	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Bonita Springs, Cape Coral, Fort Myers Beach, Lehigh Acres, North Cape Coral, North Fort Myers, Pine Island, Sanibel-Captiva Islands, Punta Gorda, <u>Immokalee, LaBelle, Naples, North Naples</u>
Fort Myers Beach	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Bonita Springs, Cape Coral, Fort Myers, North Cape Coral, North Fort Myers, Pine Island, Sanibel-Captiva Islands, <u>Naples, North Naples</u>
Fort Walton Beach	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Destin, Holley-Navarre, Santa Rosa Beach, Shalimar, Valparaiso, Baker, Crestview, Seagrove Beach, Freeport, DeFuniak Springs
Freeport	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	DeFuniak Springs, Seagrove Beach, Destin, Glendale, Ponce de Leon, Santa Rosa Beach, Valparaiso, Fort Walton Beach
Glendale	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	DeFuniak Springs, <u>Destin, Freeport, Paxton, Ponce de Leon, Santa Rosa Beach, Seagrove Beach, Valparaiso</u>
Grand Ridge	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Graceville, Marianna, Sneads, <u>Alford, Cottondale, Greenwood, Malone</u>
Greenville	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Cherry Lake, Lee, Madison, Monticello, Tallahassee
Greenwood	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Graceville, Malone, Marianna, <u>Alford, Cottondale, Grand Ridge, Sneads</u>
Groveland	5	\$17.00	\$31.00	\$49.00	\$39.50	\$31.00	Astor, Clermont, Eustis, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Orlando, Tavares, Umatilla, Weirsdale, Windermere, Winter Garden, <u>Bushnell</u>

## Embarq Florida, Inc. d/b/a CenturyLink

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Flat-Rate Non LEC-Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$.20, \$.25 charges apply to business customers only.
Homosassa Springs	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Beverly Hills, Crystal River, Inverness
Howey-In-The-Hills	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Astor, Clermont, Eustis, Groveland, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale, <u>Bushnell, Wildwood</u>
Immokalee	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	<u>Fort Myers, Naples, LaBelle</u>
Inverness	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Beverly Hills, Crystal River, Homosassa Springs, <u>Brooksville, Dunnellon, Yankeetown</u>
Kenansville	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Kissimmee, Saint Cloud, West Kissimmee, <u>Orlando</u>
Kingsley Lake	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	Lawtey, Raiford, Starke, <u>Jacksonville</u>
Kissimmee	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Haines City (427), Kenansville, Orlando, Saint Cloud, West Kissimmee, Celebration, <u>Reedy Creek, Haines City, Winter Park</u>
Labelle	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	<u>Clewiston, Immokalee, Fort Myers, [Fort Myers]</u>
Lady Lake	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Astor, Belleview, Clermont, Eustis, Groveland, Howey-In-The-Hills, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale, Wildwood, <u>Ocklawaha, Silver Springs Shores</u>
Lake Placid	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Sebring, <u>Avon Park, Spring Lake</u>
Lawtey	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	Kingsley Lake, Raiford, Starke, <u>Brooker, Waldo, Gainesville</u>
Lee	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	Cherry Lake, Greenville, Madison
Leesburg	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale, <u>Bushnell, Wildwood</u>
Lehigh Acres	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Fort Myers, <u>Cape Coral, North Cape Coral, North Fort Myers</u>
Madison	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	Cherry Lake, Greenville, Lee, <u>Monticello, Tallahassee</u>
Malone	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Graceville, Greenwood, Marianna, <u>Alford, Cottondale, Grand Ridge, Sneads</u>
Marco Island	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Naples, North Naples
Marianna	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Alford, Altha, Cottondale, Graceville, Grand Ridge, Greenwood, Malone, Sneads
Monticello	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Greenville, Tallahassee, <u>Madison</u>
Montverde	5	\$17.00	\$31.00	\$49.00	\$39.50	\$31.00	Apopka, Astor, Clermont, East Orange, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Lake Buena Vista, Leesburg, Mount Dora, Orlando, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden, Winter Park, Celebration, Weirsdale

## Embarq Florida, Inc. d/b/a CenturyLink

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Flat-Rate Non LEC-Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$.20, \$.25 charges apply to business customers only.
Moore Haven	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	<u>Clewiston</u>
Mount Dora	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Tavares, Umatilla, Weirsdale, Apopka, Winter Park, Orlando
North Captiva Island	*	\$17.00	\$40.00	\$55.00	\$49.00	\$40.00	Sanibel-Captiva Islands, Fort Myers, Fort Myers Beach, North Fort Myers, Cape Coral, North Cape Coral, Pine Island
Naples	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Bonita Springs, Everglades, Marco Island, North Naples, Ocala, <u>Immokalee</u> , Fort Myers, Fort Myers Beach
North Cape Coral	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Cape Coral, Fort Myers, Fort Myers Beach, North Fort Myers, Pine Island, Sanibel-Captiva Islands, Lehigh Acres, Punta Gorda
North Fort Myers	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Cape Coral, Fort Myers, Fort Myers Beach, North Fort Myers, Pine Island, Sanibel-Captiva Islands, <u>Lehigh Acres</u> , <u>Punta Gorda</u>
North Naples	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Bonita Springs, Marco Island, Naples, Fort Myers, Fort Myers Beach
Ocala	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Belleview, Citra, Dunnellon, Forest, McIntosh, Ocklawaha, Orange Springs, Salt Springs, Silver Springs Shores, Weirsdale, <u>[Williston]</u> , <u>Wildwood</u>
Ocklawaha	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Belleview, Citra, Dunnellon, Forest, McIntosh, Ocala, Orange Springs, Salt Springs, Silver Springs Shores, Weirsdale, Lady Lake, Eustis, Leesburg, Umatilla
Okeechobee	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	<u>Sebring</u>
Orange City	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Debary, Deland, DeLeon Springs, <u>Sanford</u> , <u>Winter Park</u> , <u>Daytona Beach</u> , <u>New Smyrna Beach</u> , <u>Oak Hill</u> , <u>Pierson</u>
Panacea	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Alligator Point, Crawfordville, St. Marks, Sopchoppy, Tallahassee
Pine Island *	4	\$17.00	\$40.00	\$55.00	\$49.00	\$40.00	Cape Coral, Fort Myers, Fort Myers Beach, North Cape Coral, North Fort Myers, Sanibel-Captiva Islands
Ponce de Leon	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	DeFuniak Springs, Bonifay, Destin, Freeport, Glendale, Reynolds Hill, Santa Rosa Beach, Seagrove Beach, Westville, <u>Valparaiso</u> , <u>Graceville</u>
Port Charlotte	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	North Port, Punta Gorda, <u>Cape Haze</u> , <u>Arcadia</u> , <u>Boca Grande</u>
Punta Gorda	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Cape Coral, Port Charlotte, Fort Myers, <u>Boca Grande</u> , <u>Cape Haze</u> , <u>North Cape Coral</u> , <u>North Fort Myers</u>
Reedy Creek	5	\$17.00	\$31.00	\$49.00	\$39.50	\$31.00	Apopka, Clermont, East Orange, Lake Buena Vista, Montverde, Orlando, West Kissimmee, Windermere, Winter Garden, Winter Park, Celebration, <u>Kissimmee</u> , <u>Haines City</u>
Reynolds Hill	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	Bonifay, Graceville, Westville, <u>Ponce de Leon</u> , <u>DeFuniak Springs</u>

\* Local exception rates include nonoptional EAS differential

## Embarq Florida, Inc. d/b/a CenturyLink

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Flat-Rate Non LEC-Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$ .20, \$.25 charges apply to business customers only.
St. Cloud	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Celebration, Kenansville, Kissimmee, Orlando, West Kissimmee, <u>Winter Park</u>
St. Marks	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Alligator Point, Crawfordville, Panacea, Sopchoppy, Tallahassee
Salt Springs	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Belleview, Citra, Dunnellon, Forest, McIntosh, Ocala, Ocklawaha, Orange Springs, Silver Springs Shores, Weirsdale
San Antonio	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Brooksville, Dade City, Trilacoochee, Zephyrhills, <u>Tampa - Central and North</u>
Sanibel-Captiva Islands *	4	\$17.00	\$40.00	\$55.00	\$49.00	\$40.00	Cape Coral, Fort Myers, Fort Myers Beach, North Cape Coral, North Fort Myers, Pine Island
Santa Rosa Beach	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Destin, DeFuniak Springs, Fort Walton Beach, Seagrove Beach, Freeport, <u>Glendale, Ponce de Leon</u> , Valparaiso
Seagrove Beach	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	DeFuniak Springs, Destin, Freeport, Santa Rosa Beach, Fort Walton Beach, Glendale, Ponce de Leon, Valparaiso
Sebring	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Avon Park, Lake Placid, Spring Lake, <u>Okeechobee, Wauchula</u>
Shalimar	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Destin, Fort Walton Beach, Valparaiso, Baker, Crestview, DeFuniak Springs
Silver Springs Shores	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Belleview, Citra, Dunnellon, Forest, McIntosh, Ocala, Ocklawaha, Orange Springs, Salt Springs, Weirsdale, <u>Lady Lake, Wildwood</u>
Sneads	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Graceville, Grand Ridge, Marianna, <u>Alford, Cottondale, Greenwood, Malone, Chattahoochee</u>
Sopchoppy	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Alligator Point, Carrabelle, Crawfordville, Panacea, Saint Marks, Tallahassee
Spring Lake	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Sebring, <u>Avon Park, Lake Placid</u>
Starke	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Keystone Heights, Kingsley Lake, Lawtey, Raiford, <u>Brooker, Lake Butler, Waldo, Gainesville</u>
Tallahassee	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Alligator Point, Bristol, Carrabelle, Chattahoochee, Crawfordville, Greensboro, Greenville, Gretna, Havana, Hosford, Monticello, Panacea, Quincy, Saint Marks, Sopchoppy, <u>Madison</u>
Tavares	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Umatilla, Weirsdale
Trilacoochee	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Brooksville, Dade City, San Antonio, Zephyrhills, <u>Bushnell</u>
Umatilla	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Weirsdale
Useppa Island	*	\$17.00	\$40.00	\$55.00	\$49.00	\$40.00	Pine Island, Fort Myers, Fort Myers Beach, North Fort Myers, Cape Coral, North Cape Coral, Sanibel-Captiva Islands

\* Local exception rates include nonoptional EAS differential

## Embarq Florida, Inc. d/b/a CenturyLink

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Flat-Rate Non LEC-Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$.20, \$.25 charges apply to business customers only.
Valparaiso	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Destin, Fort Walton Beach, Shalimar, Baker, Crestview, DeFuniak Springs, Freeport, Glendale, Ponce de Leon, Santa Rosa Beach, Seagrove Beach
Wauchula	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	Bowling Green, Zolfo Springs, <u>Avon Park</u> , <u>Sebring</u> , <u>Arcadia</u>
Weirsdale	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Astor, Belleview, Clermont, Eustis, Forest, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Ocala, Ocklawaha, Salt Springs, Silver Springs Shores, Tavares, Umatilla, <u>Wildwood</u>
West Kissimmee	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Haines City (427), Kenansville, Kissimmee, Orlando, Reedy Creek, St. Cloud, Celebration, <u>Lake Buena Vista</u> , <u>Haines City</u> , <u>Winter Park</u>
Westville	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Bonifay, Graceville, Reynolds Hill, Vernon, DeFuniak Springs, Ponce de Leon
Wildwood	2	\$16.40	\$25.00	\$39.00	\$33.50	\$25.00	Bushnell, Lady Lake, <u>Weirsdale</u> , <u>Belleview</u> , <u>Howey-In-The-Hills</u> , <u>Leesburg</u> , <u>Ocala</u> , <u>Silver Springs Shores</u>
Williston	3	\$16.40	\$27.50	\$43.00	\$36.00	\$27.50	Archer, Bronson, Gainesville, [ <u>Ocala</u> ], <u>McIntosh</u>
Windermere	4	\$17.00	\$29.00	\$43.00	\$37.50	\$29.00	Apopka, Clermont, East Orange, Groveland, Lake Buena Vista, Orlando, Montverde, Reedy Creek, Winter Garden, Winter Park, Celebration
Winter Garden	5	\$17.00	\$31.00	\$49.00	\$39.50	\$31.00	Apopka, Clermont, East Orange, Groveland, Lake Buena Vista, Orlando, Montverde, Reedy Creek, Winter Park, Celebration
Winter Park	5	\$17.00	\$31.00	\$49.00	\$39.50	\$31.00	Apopka, East Orange, Geneva, Lake Buena Vista, Montverde, Orlando, Oviedo, Reedy Creek, Sanford, Windermere, Winter Garden, Celebration, Mount Dora, Debary, Kissimmee, Orange City, St. Cloud, West Kissimmee
Zolfo Springs	1	\$16.40	\$24.00	\$39.00	\$32.50	\$24.00	Bowling Green, Wauchula, <u>Arcadia</u>

## Frontier Communications of the South, LLC

Exchange	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$20, \$25, and ECS plans are underscored.
Molino	\$10.85	\$26.59	\$52.85	N/A	\$26.59	Cantonment (including Clear Springs, Gateswood, Alabama), Pensacola, Century, Walnut Hill
Walnut Hill	\$10.95	\$27.25	\$65.95	N/A	\$27.25	Atmore, Huxford, and McCullough, Alabama, Pensacola, Cantonment (including Clear Springs, Gateswood, Alabama), Century, Molino

### Service Connection Charges

IntraLATA Long Distance Rates		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	None in service	
11 - 22	\$0.18	\$0.14
23 - 55	\$0.25	\$0.24
56 - 124	\$0.25	\$0.24
125 - 292	\$0.25	\$0.24

Time of Day Discounts		
Day* 9am to 9pm**	Evening* 9pm to 9am**	Weekend Fri. 9pm to Sun. 9am**
Full Rate	40%	40%
* Monday - Friday		
** to, but not including		

Operator Rates	
Customer Dialed Calling Card	\$0.90
Operator Station	\$1.00
Person to Person	\$2.50

Trouble Location Charge*	
Residence	Business Simple/Complex
\$20.00	\$20.00
* After business hours, \$40.00	

Primary Service Order Charge	
Residential	Business
\$7.60	\$14.15

Secondary Service Order Charge	
Residential	Business
\$7.60	\$14.15

Central Office Line Connection Charge	
Residential	Business
\$7.35	\$7.35

Premises Visit Charge*	
Residential	Business
\$6.25	\$6.25
* Includes premises work charges where necessary	

Premises Work	
Residential	Business
N/A	N/A

New Service - Residential	
Premises Visit Req.	Premises Visit Not Req.
\$21.20	\$14.95

# GTC, Inc. d/b/a Fairpoint Communications

## IntraLATA Long Distance Rates, Time of Day Discounts and Operator Rates

fmr Florala		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.15	\$0.08
11 - 22	\$0.18	\$0.14
23 - 55	\$0.25	\$0.24
56 - 124	\$0.25	\$0.24
125 - 292	\$0.25	\$0.24

fmr Gulf		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.15	\$0.08
11 - 22	\$0.18	\$0.12
23 - 55	\$0.21	\$0.18
56 - 124	\$0.21	\$0.18
125 - 292	\$0.21	\$0.18

fmr St. Joseph		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	None in service	
11 - 22	\$0.18	\$0.14
23 - 55	\$0.25	\$0.24
56 - 124	\$0.25	\$0.24
125 - 292	\$0.25	\$0.24

Time of Day Discounts		
Day* 9am to 9pm**	Evening* 9pm to 9am**	Weekend Fri. 9pm to Mon. 9am**
Full Rate	40%	40%

\* Monday - Friday  
\*\* To, but not including

Operator Rates	
Customer Dialed Calling Card	\$0.90
Operator Station	\$1.10
Person to Person	\$2.50

Trouble Location Charge			
	Residential	Business Simple	Business Complex
Florala	\$25.00	\$25.00	\$25.00
Gulf	\$25.00	\$25.00	\$25.00
St. Joseph	\$20.00	\$20.00	\$20.00

### Service Connection Charges

Primary Service Order Charge		
	Residential	Business
Florala	\$6.75	\$8.25
Gulf	\$20.00	\$25.00
St. Joseph	\$11.00	\$27.00

Secondary Service Order Charge		
	Residential	Business
Florala	\$6.75	\$8.25
Gulf	\$15.00	\$20.00
St. Joseph	\$5.00	\$19.00

Central Office Charge		
	Residential	Business
Florala	\$5.50	\$6.50
Gulf	\$20.00	\$20.00
St. Joseph	\$15.00	\$15.00

Premises Visit Charge		
	Residential	Business
Florala	\$5.00	\$5.00
Gulf	\$10.00	\$10.00
St. Joseph*	\$4.25	\$4.25

\* Dog Island premises visit is \$43.00

Premises Work Charge		
	Residential	Business
Florala	N/A	N/A
Gulf**	N/A	N/A
St. Joseph	N/A	N/A

\*\* Per 1/4 hour, rounded to nearest 1/4 hour

New Service - Residential		
	Premises Visit Req.	Premises No Visit Req.
Florala	\$17.25	\$12.25
Gulf***	\$50.00	\$40.00
St. Joseph	\$30.25	\$26.00

\*\*\* Premises work charges are additional and are not included in this figure.

**GTC, Inc. d/b/a Fairpoint Communications**

Exchange	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ]); \$0.20, \$0.25 and ECS plans are underscored.
Alligator Point	\$10.24	\$26.89	\$51.53	\$34.94	\$26.89	Crawfordville, Panacea, St. Marks, Sopchoppy, Tallahassee, <u>Altha</u> , <u>Apalachicola</u> , <u>Blountstown</u> , <u>Bristol</u> , <u>Carrabelle</u> , <u>Chattahoochee</u> , <u>Eastpoint</u> , <u>Hosford</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u>
Altha	\$8.16	\$20.45	\$38.25	\$26.20	\$20.45	Blountstown, Marianna, <u>Alligator Point</u> , <u>Apalachicola</u> , <u>Bristol</u> , <u>Carrabelle</u> , <u>Eastpoint</u> , <u>Hosford</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u>
Apalachicola	\$7.06	\$19.31	\$37.12	\$25.08	\$19.31	Eastpoint, <u>Alligator Point</u> , <u>Altha</u> , <u>Blountstown</u> , <u>Bristol</u> , <u>Carrabelle</u> , <u>Chattahoochee</u> , <u>Hosford</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u>
Blountstown	\$7.06	\$19.31	\$37.12	\$25.08	\$19.31	Altha, Bristol, Hosford, <u>Alligator Point</u> , <u>Apalachicola</u> , <u>Carrabelle</u> , <u>Chattahoochee</u> , <u>Eastpoint</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u>
Bristol	\$10.24	\$26.89	\$51.53	\$34.94	\$26.89	Blountstown, Hosford, Tallahassee, <u>Alligator Point</u> , <u>Altha</u> , <u>Apalachicola</u> , <u>Carrabelle</u> , <u>Chattahoochee</u> , <u>Eastpoint</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u>
Carrabelle (and Dog Island)	\$10.24	\$26.89	\$51.53	\$34.94	\$26.89	Crawfordville, Sopchoppy, Tallahassee, <u>Alligator Point</u> , <u>Altha</u> , <u>Apalachicola</u> , <u>Blountstown</u> , <u>Bristol</u> , <u>Chattahoochee</u> , <u>Eastpoint</u> , <u>Hosford</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u>
Chattahoochee	\$8.73	\$22.90	\$43.88	\$29.77	\$22.90	Quincy, Greensboro, Gretna, Havana, <u>Alligator Point</u> , <u>Altha</u> , <u>Apalachicola</u> , <u>Blountstown</u> , <u>Bristol</u> , <u>Carrabelle</u> , <u>Eastpoint</u> , <u>Hosford</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u> , <u>Tallahassee-Note 1</u> , <u>Sneads-Note 2</u>
Eastpoint	\$7.06	\$19.31	\$37.12	\$25.08	\$19.31	Apalachicola, <u>Alligator Point</u> , <u>Altha</u> , <u>Blountstown</u> , <u>Bristol</u> , <u>Carrabelle</u> , <u>Eastpoint</u> , <u>Hosford</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u>
Hosford	\$10.24	\$26.89	\$51.53	\$34.94	\$26.89	Blountstown, Bristol, Tallahassee, <u>Alligator Point</u> , <u>Altha</u> , <u>Apalachicola</u> , <u>Carrabelle</u> , <u>Chattahoochee</u> , <u>Eastpoint</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u>
Keaton Beach	\$8.38	\$21.41	\$53.78	\$32.04	\$21.41	Perry
Laurel Hill	\$8.51	\$17.64	\$36.64	\$27.44	\$17.64	Crestview, Paxton, Florida, Wing, Alabama, <u>Baker</u>
Paxton	\$8.51	\$17.64	\$36.64	\$27.44	\$17.64	DeFuniak Springs, Laurel Hill, Florida, Wing, Alabama, <u>Glendale</u>
Perry	\$8.38	\$21.41	\$53.78	\$32.04	\$21.41	Keaton Beach
Port St. Joe	\$7.06	\$19.31	\$37.12	\$25.08	\$19.31	The Beaches, <u>Alligator Point</u> , <u>Altha</u> , <u>Apalachicola</u> , <u>Blountstown</u> , <u>Bristol</u> , <u>Carrabelle</u> , <u>Chattahoochee</u> , <u>Eastpoint</u> , <u>Hosford</u> , <u>Tyndall AFB</u> , <u>Wewahitchka</u> , <u>Panama City</u>
The Beaches	\$7.06	\$19.31	\$37.12	\$25.08	\$19.31	Port St. Joe, <u>Alligator Point</u> , <u>Altha</u> , <u>Apalachicola</u> , <u>Blountstown</u> , <u>Bristol</u> , <u>Carrabelle</u> , <u>Eastpoint</u> , <u>Chattahoochee</u> , <u>Hosford</u> , <u>Tyndall AFB</u> , <u>Lynn Haven</u> , <u>Panama City</u> , <u>Panama City Beach</u> , <u>Wewahitchka</u> , <u>Youngstown-Fountain</u>
Tyndall AFB	\$7.67	\$20.77	\$39.70	\$27.05	\$20.77	Panama City, <u>Alligator Point</u> , <u>Altha</u> , <u>Apalachicola</u> , <u>Blountstown</u> , <u>Bristol</u> , <u>Carrabelle</u> , <u>Chattahoochee</u> , <u>Eastpoint</u> , <u>Hosford</u> , <u>Port St. Joe</u> , <u>The Beaches</u> , <u>Wewahitchka</u> , <u>Panama City Beach</u> , <u>Lynn Haven</u> , <u>Youngstown-Fountain</u>
Wewahitchka	\$9.41	\$25.76	\$43.60	\$33.39	\$25.76	Panama City, <u>Alligator Point</u> , <u>Altha</u> , <u>Apalachicola</u> , <u>Blountstown</u> , <u>Bristol</u> , <u>Carrabelle</u> , <u>Chattahoochee</u> , <u>Eastpoint</u> , <u>Hosford</u> , <u>Tyndall AFB</u> , <u>Port St. Joe</u> , <u>The Beaches</u>

Note 1 - Five free calls per line, per month to Tallahassee (\$0.20 each additional call)

Note 2 - \$.20 per call



# ITS Telecommunications Systems, Inc.

Exchange	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$.20, \$.25, and ECS plans are underscored.
Indiantown	\$9.71	\$22.82	\$45.02	\$31.20	\$22.82	Stuart

IntraLATA Long Distance Rates		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	None in service	
11 - 22	\$0.18	\$0.12
23 - 55	\$0.19	\$0.19
56 - 124	\$0.20	\$0.20
125 - 292	\$0.20	\$0.20

Time of Day Discounts		
Day* 8am to 5pm**	Evening* 5pm to 11pm**	N/W* 11pm to 8am**
Full Rate	20%	40%
* Monday - Friday		
** To, but not including		

Operator Rates	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50

Trouble Location Charge	
Residence	Business Simple/Complex
\$30.00	\$30.00

## Service Connection Charges

Primary Service Order Charge	
Residential	Business
\$15.00	\$15.00

Secondary Service Order Charge	
Residential	Business
\$18.00	\$18.00

Central Office Charge	
Residential	Business
\$18.00	\$18.00

Premises Visit	
Residential	Business
\$6.00	\$6.00

Premises Work	
Residential	Business
N/A	N/A

New Service - Residential	
Premises Visit Req.	Premises Visit Not Req.
\$39.00	\$33.00

## Northeast Florida Telephone Company d/b/a Nefcom

Exchange	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$.20, \$.25, and ECS plans are underscored.
Macclenny	\$9.00	\$24.40	\$36.00	\$36.00	\$24.40	Sanderson, <u>Jacksonville</u> , Baldwin, Maxville, Lake City
Sanderson	\$9.00	\$24.40	\$36.00	\$36.00	\$24.40	Macclenny, <u>Jacksonville</u> , Baldwin, Maxville, Lake City

IntraLATA Long Distance Rates		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	None in service	
11 - 22	\$0.18	\$0.12
23 - 55	\$0.24	\$0.21
56 - 124	\$0.24	\$0.21
125 - 292	None in service	

Time of Day Discounts	
Day* 9am to 9pm* Monday - Friday	Night and Weekend Mon. - Thur. 9pm - 9am* Fri. 9pm - Mon. 9am*
Full Rate	40%
* To, but not including	

Operator Rates	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50

Trouble Location Charge	
Business Residential	Business Simple/Complex
\$25.00	\$25.00

### Service Connection Charges

Primary Service Order Charge	
Residential	Business
\$17.00	\$19.00

Secondary Service Order Charge	
Residential	Business
\$8.00	\$10.00

Central Office Charge	
Residential	Business
\$20.00	\$20.00

Premises Visit	
Residential	Business
N/A	N/A

Premises Work	
Residential	Business
N/A	N/A

New Service - Residential	
Premises Visit Req.	Premises Visit Not Req.
\$37.00	\$37.00

## Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone

Exchange	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$.20, \$.25, and ECS plans are underscored.
Greensboro	\$13.20	\$35.00	\$69.95	\$53.35	\$35.00	Gretna, Quincy, Havana, Chattahoochee, Tallahassee
Gretna	\$13.20	\$35.00	\$69.95	\$53.35	\$35.00	Greensboro, Havana, Quincy, Chattahoochee, Tallahassee
Quincy	\$13.20	\$35.00	\$69.95	\$53.35	\$35.00	Greensboro, Gretna, Havana, Chattahoochee, Tallahassee

IntraLATA Long Distance Rates		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.15	\$0.14
11 - 22	\$0.15	\$0.14
23 - 55	\$0.23	\$0.22
56 - 124	\$0.23	\$0.22
125 - 292	\$0.23	\$0.22

Time of Day Discounts			
Day* 8am to 5pm**	Evening* 5pm to 11pm***	Night* 11pm to 8am***	Weekend
Full Rate	25%	50%	50%
* Monday - Friday		** Including Sunday	
*** To, but not including			

Operator Rates	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50

Trouble Location Charge	
Residence	Business Simple/Complex
\$20.00	\$20.00

### Service Connection Charges

Primary Service Order Charge	
Residential	Business
\$16.05	\$21.10

Secondary Service Order Charge	
Residential	Business
\$9.00	\$11.50

Central Office Charge	
Residential	Business
\$16.05	\$20.10

Premises Visit	
Residential	Business
\$6.25	\$6.25

Premises Work, Per 1/4 Hour*	
Residential	Business
\$8.30	\$8.30
*Charges are for work performed during normal, working hours, Mon- Fri. For weekdays outside normal business hours and Sat., multiply rate by 1.5; for Sun and all holidays, multiply rate by 2.	

New Service - Residential*	
Premises Visit Req.	Premises Visit Not Req.
\$38.35	\$32.10
* Premises work charges are additional and are not included in this figure	

## Smart City Telecommunications, LLC d/b/a Smart City Telecom

Exchange	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$.20, \$.25, and ECS plans are underscored.
Lake Buena Vista	\$7.35	\$18.03	\$32.00	N/A	\$24.75	Apopka, Celebration, Clermont, East Orange, Montverde, Orlando, Reedy Creek, Windermere, Winter Garden, Winter Park, <u>West Kissimmee, Haines City</u>
Celebration	\$11.47	\$25.56	\$52.00		\$28.00	Apopka, Clermont, East Orange, Kissimmee, Lake Buena Vista, Montverde, Orlando, Reedy Creek, St. Cloud, West Kissimmee, Windermere, Winter Garden, Winter Park, <u>Haines City</u>

IntraLATA Long Distance Rates		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
1 - 10	None in service	
11 - 22	\$0.25	\$0.16
23 - 55	\$0.25	\$0.24
56 - 124	\$0.25	\$0.24
125 - 292	None in service	

Time of Day Discounts			
Day* 8am to 5pm**	Evening* 5pm to 11pm**	Night* 11pm to 8am**	Weekend Fri. 5pm to Sun. 5pm**
Full Rate	25%	50%	50%
* Monday - Friday			
** To, but not including			

Operator Rates	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50

Trouble Location Charge	
Residential	Business Simple/Complex
\$18.70	\$18.70

### Service Connection Charges

Primary Service Order Charge	
Residential	Business
\$9.19	\$12.77

Secondary Service Order Charge	
Residential	Business
\$4.59	\$6.12

Central Office Charge	
Residential/Business	
\$10.21	

Premises Visit	
Residential/Business	
\$10.21	

Premises Work	
Residential/Business	
\$12.25 per 1/4 hour	

New Service - Residential*	
Premises Visit Req.	Premises Visit Not Req.
\$29.61	\$19.40
* Premises work charges are additional and are not included in this figure	

## Verizon Florida, LLC

Rate Group	Exchanges
1	Frostproof, Indian Lake
2	Poinciana (427) Exception Area
3	Englewood, Haines City, Hudson, Lake Wales, Mulberry, New Port Richey, Zephyrhills
4	Bartow, Lakeland, North Port, Palmetto, Polk City, Winter Haven
5	Bradenton, Clearwater, Myakka, Plant City, Sarasota, St. Petersburg, Tampa (All), Tarpon Springs, Venice

### Flat Rate Service

Rate Group	Calling Scope Access Lines	Residence Rates	Business Rates	PBX
1	1 - 50,000	\$16.48	\$33.80	\$53.99
2	50,001 - 90,000	\$16.48	\$33.80	\$53.99
3	90,001 - 170,000	\$16.48	\$33.80	\$53.99
4	170,001 - 300,000	\$16.48	\$33.80	\$53.99
5	Over 300,000 lines	\$16.48	\$33.80	\$53.99

### Message Rate Service

Rate Group	Calling Scope Access Lines	Residence			Business		
		Monthly Charge	Allowance	Add'l Msg. Charge	Monthly Charge	Allowance	Add'l Msg. Charge
1	1 - 50,000	\$11.99	30	\$0.10	\$26.49	0	\$0.11
2	50,001 - 90,000	\$11.99	30	\$0.10	\$26.49	0	\$0.11
3	90,001 - 170,000	\$11.99	30	\$0.10	\$26.49	0	\$0.11
4	170,001 - 300,000	\$11.99	30	\$0.10	\$26.49	0	\$0.11
5	Over 300,000 lines	\$11.99	30	\$0.10	\$26.49	0	\$0.11

# Verizon Florida, LLC

## IntraLATA Long Distance Rates

Mileage Bands	Peak Initial Min.	Peak Add'l Min.
0 - 10	\$0.31	\$0.31
11 - 22	\$0.31	\$0.31
23 - 55	\$0.31	\$0.31
56 - 124	\$0.31	\$0.31
125 - 292	None in service	

## Time of Day Discounts

Peak	Off-Peak
Full Rate	Full Rate
7am to 7pm M - F	7pm to 7am and Weekends

## Operator Rates

Customer Dialed Calling Card	\$0.95
Operator Station	\$1.60
Person to Person	\$3.75

## Trouble Location Charge

Residential	Business Simple	Business Complex
\$40.00	\$40.00	\$65.00

## Service Connection Charges

### Primary Service Order Charge

Residential	Business
\$25.50	\$33.90

### Secondary Service Order Charge

Residential	Business
\$11.25	\$14.00

### Central Office Charge

Residential	Business
\$40.50	\$35.00

### Premises Visit

Residential	Business
\$35.25	\$35.00

### Premises Work

Residential	Business
\$0.00	\$0.00

### New Service - Residential

Premises Visit Req.	Premises Visit Not Req.
\$101.25	\$66.00

## Verizon Florida, LLC

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$0.20, \$0.25, and ECS plans are underscored.
Bartow	4	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Lakeland, Lake Wales, Mulberry, Ft. Meade, Winter Haven, Haines City, Poinciana (427)
Bradenton	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Myakka, Palmetto, Sarasota
Clearwater	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	St. Petersburg, Tampa-West, Tarpon Springs, <u>New Port Richey, Tampa-Central, East, North, and South</u>
Englewood	3	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Cape Haze, North Port, Venice, <u>Boca Grande, Sarasota</u>
Frostproof	1	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Lake Wales
Haines City	3	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Poinciana (427), Lake Wales, Winter Haven, <u>Bartow, Celebration, Kissimmee, Lake Buena Vista, Lakeland, Polk City, Reedy Creek, West Kissimmee, Orlando</u>
Hudson	3	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	New Port Richey, <u>Tarpon Springs, Brooksville</u>
Indian Lake	1	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Lake Wales
Lakeland	4	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Bartow, Mulberry, Plant City, Polk City, Winter Haven, Ft. Meade, Haines City, Poinciana (427)
Lake Wales	3	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Bartow, Frostproof, Indian Lake, Winter Haven, Haines City (excluding Poinciana C.O.)
Mulberry	3	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Bartow, Lakeland, <u>Plant City, Tampa-Central, East, North, South, and West</u>
Myakka	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Bradenton, Palmetto, Sarasota
New Port Richey	3	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Hudson, Tarpon Springs, <u>Clearwater, Tampa-North and West</u>
North Port	4	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Englewood, Port Charlotte, Venice, <u>Sarasota</u>
Palmetto	4	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Bradenton, Myakka, Tampa-South, <u>Sarasota</u>
Plant City	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Lakeland; Tampa-North, South, East, West, Central; <u>Mulberry</u>
Poinciana (427) *	2	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Haines City, Kissimmee, West Kissimmee, <u>Bartow, Celebration, Lake Buena Vista, Lakeland, Polk City, Reedy Creek, Orlando</u>
Polk City	4	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Lakeland, Winter Haven, <u>Haines City, Poinciana (427)</u>
St. Petersburg	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Clearwater; <u>Tampa-Central, East, North, South, West; Tarpon Springs</u>
Sarasota	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Bradenton, Myakka, Venice, <u>North Port, Palmetto, Englewood</u>

\* Poinciana is a local exception area

## Verizon Florida, LLC

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Business Rotary	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$ .20, \$ .25, and ECS plans are underscored.
Tampa (All):							
Tampa Central	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Tampa (All), Plant City, <u>Clearwater</u> , <u>Mulberry</u> , <u>St. Petersburg</u> , <u>San Antonio</u> , <u>Tarpon Springs</u> , <u>Zephyrhills</u> , <u>Dade City</u>
Tampa East	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Plant City, Tampa (All), <u>Clearwater</u> , <u>Mulberry</u> , <u>St. Petersburg</u> , <u>Tarpon Springs</u> , <u>Zephyrhills</u>
Tampa North	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Zephyrhills, Tampa (All), Plant City, <u>Clearwater</u> , <u>Mulberry</u> , <u>New Port Richey</u> , <u>St. Petersburg</u> , <u>Tarpon Springs</u> , <u>Dade City</u> , <u>San Antonio</u>
Tampa South	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Palmetto, Tampa (All), Plant City, <u>Clearwater</u> , <u>Mulberry</u> , <u>St. Petersburg</u> , <u>Tarpon Springs</u> , <u>Zephyrhills</u>
Tampa West	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Clearwater, Tampa (All), Plant City, <u>Mulberry</u> , <u>New Port Richey</u> , <u>St. Petersburg</u> , <u>Tarpon Springs</u> , <u>Zephyrhills</u>
Tarpon Springs	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Clearwater, New Port Richey, <u>Hudson</u> , <u>St. Petersburg</u> , <u>Tampa (All)</u>
Venice	5	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Englewood, North Port, Sarasota
Winter Haven	4	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Bartow, Polk City, Lakeland, Lake Wales, Haines City (excluding Poinciana C.O.)
Zephyrhills	3	\$16.48	\$33.80	\$53.99	\$39.25	\$33.80	Dade City, San Antonio, Trilacoochee, Tampa-North, Central, East, South, and West



## Windstream Florida, Inc.

Rate Group	Exchanges
1	None
2	Hilliard, Jasper, Jennings
3	Crescent City, Raiford
4	Florahome (659), Florahome (661), Interlachen, Live Oak, Luraville, White Springs, Dowling Park, Florida Sheriff's Boys Ranch, Mayo
5	Alachua, Branford, Brooker, Citra, Hastings, High Springs, Lake Butler, McIntosh, Melrose, Orange Springs, Waldo, Wellborn, Ft. White
6	None
7	Callahan

Local exceptions: Wellborn, Branford, Ft. White

Basic Local Flat Rate Service				
Rate Group	Calling Scope Access Lines	Residence Rates 1 Party	Business Rates 1 Party	PBX
1	1 - 5,000	\$9.49	\$23.75	n/a
2	5,001 - 10,000	\$9.75	\$24.42	\$44.95
3	10,001 - 20,000	\$10.01	\$25.15	\$46.83
4	20,001 - 40,000	\$10.17	\$25.47	\$47.50
5	40,001 - 200,000	\$10.37	\$25.79	\$48.20
6	200,001 - 320,000	\$10.86	\$27.15	n/a
7	320,001 - UP	\$11.49	\$28.72	\$53.37

## Windstream Florida, Inc.

IntraLATA Long Distance Rates		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.15	\$0.08
11 - 22	\$0.18	\$0.12
23 - 55	\$0.19	\$0.19
56 - 124	\$0.20	\$0.20

Time of Day Discounts			
Day 8am to 5pm*	Evening 5pm to 11pm*	Night 11pm to 8am*	Weekend Fri. 5pm to Sun. 5pm*
Full Rate	20%	40%	40%

\* To, but not including

Operator Rates	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50

Trouble Location Charge	
Residential	Business Simple/Complex
\$22.00	\$22.00

### Service Connection Charges

Primary Service Order Charge	
Residential	Business
\$19.40	\$22.46

Secondary Service Order Charge	
Residential	Business
\$11.22	\$15.31

Central Office Charge	
Residential	Business
\$20.42	\$20.42

Premises Visit	
Residential	Business
\$14.81	\$14.81

Premises Work	
Residential	Business
\$0.00	\$0.00

New Service - Residential	
Premises Visit Req.	Premises Visit Not Req.
\$54.63	\$39.82

## Windstream Florida, Inc.

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$.20, \$.25, and ECS plans are underscored.
Alachua	5	\$10.37	\$25.79	\$48.20	\$25.79	Brooker, Fort White, Gainesville, High Springs, Newberry, Lake Butler
Branford *	5	\$12.82	\$31.95	\$59.91	\$31.95	Dowling Park, Florida Sheriff's Boys Ranch, Live Oak, Luraville, Mayo, Wellborn, Ft. White, Lake City, High Springs, Trenton, Newberry
Brooker	5	\$10.37	\$25.79	\$48.20	\$25.79	Alachua, Gainesville, Waldo, Lake Butler, <u>Starke</u> , <u>Lawtey</u>
Callahan	7	\$11.49	\$28.72	\$53.37	\$28.72	Hilliard, Jacksonville, <u>Baldwin</u>
Citra	5	\$10.37	\$25.79	\$48.20	\$25.79	Bellevue, Forest, McIntosh, Ocala, Ocklawaha, Orange Springs, Salt Springs, Silver Springs Shores
Crescent City	3	\$10.01	\$25.15	\$46.83	\$25.15	Pierson, Pomona Park, Welaka, Palatka
Dowling Park	4	\$10.17	\$25.47	\$47.50	\$25.47	Branford, Florida Sheriff's Boys Ranch, Live Oak, Luraville, Mayo, Wellborn
Florahome (659)	4	\$10.17	\$25.47	\$47.50	\$25.47	Interlachen, Palatka, Florahome (661), <u>Keystone Heights</u>
Florahome (661)	4	\$10.17	\$25.47	\$47.50	\$25.47	Palatka, Keystone Heights, Florahome (659), Interlachen
Florida Sheriff's Boys Ranch	4	\$10.17	\$25.47	\$47.50	\$25.47	Branford, Dowling Park, Live Oak, Luraville, Mayo, Wellborn, <u>Lake City</u>
Fort White *	5	\$12.71	\$32.15	\$59.02	\$32.15	Alachua, High Springs, Lake City, Branford, Gainesville
Hastings	5	\$10.37	\$25.79	\$48.20	\$25.79	Palatka, St. Johns
High Springs	5	\$10.37	\$25.79	\$48.20	\$25.79	Alachua, Ft. White, Gainesville, Newberry, <u>Lake City</u> , <u>Branford</u> , <u>Trenton</u>
Hilliard	2	\$9.75	\$24.42	\$44.95	\$24.42	Callahan, <u>Jacksonville</u>
Interlachen	4	\$10.17	\$25.47	\$47.50	\$25.47	Florahome, Palatka, Melrose, Orange Springs, Hawthorne, Keystone Heights
Jasper	2	\$9.75	\$24.42	\$44.95	\$24.42	Jennings, White Springs
Jennings	2	\$9.75	\$24.42	\$44.95	\$24.42	Jasper, White Springs

\* Local exception rates include nonoptional EAS differential

## Windstream Florida, Inc.

Exchange	Rate Group	Residence Rates 1 Party	Business Rates 1 Party	PBX	Non-LEC Pats	Nonoptional extended area service areas (exchanges available through optional calling plans enclosed in [ ] ); \$.20, \$.25, and ECS plans are underscored.
Lake Butler	5	\$10.37	\$25.79	\$48.20	\$25.79	Raiford, Alachua, Brooker, Gainesville, <u>Lake City</u> , <u>Starke</u>
Live Oak	4	\$10.17	\$25.47	\$47.50	\$25.47	Branford, Dowling Park, Florida Sheriff's Boys Ranch, Luraville, Mayo, Wellborn, <u>Lake City</u>
Luraville	4	\$10.17	\$25.47	\$47.50	\$25.47	Branford, Dowling Park, Florida Sheriff's Boys Ranch, Live Oak, Mayo, Wellborn, <u>Lake City</u>
Mayo	4	\$10.17	\$25.47	\$47.50	\$25.47	Branford, Dowling Park, Florida Sheriff's Boys Ranch, Live Oak, Luraville, Wellborn
McIntosh	5	\$10.37	\$25.79	\$48.20	\$25.79	Bellevue, Citra, Forest, Ocala, Ocklawaha, Orange Springs, <u>Salt Springs</u> , <u>Silver Springs Shores</u> , <u>Gainesville</u> , <u>Micanopy</u> , <u>Williston</u>
Melrose	5	\$10.37	\$25.79	\$48.20	\$25.79	Gainesville, Hawthorne, Keystone Heights, Waldo, <u>Interlachen</u> , <u>Palatka</u>
Orange Springs	5	\$10.37	\$25.79	\$48.20	\$25.79	Bellevue, Citra, Forest, McIntosh, Ocala, Ocklawaha, Salt Springs, Silver Springs Shores, Interlachen, Palatka
Raiford	3	\$10.01	\$25.15	\$46.83	\$25.15	Kingsley Lake, Lake Butler, Lawtey, Starke, <u>Gainesville</u>
Waldo	5	\$10.37	\$25.79	\$48.20	\$25.79	Brooker, Gainesville, Melrose, <u>Keystone Heights</u> , <u>Starke</u> , <u>Lawtey</u>
Wellborn*	5	\$12.82	\$31.95	\$59.91	\$31.95	Branford, Dowling Park, Florida Sheriff's Boys Ranch, Live Oak, Luraville, Mayo, Lake City
White Springs	4	\$10.17	\$25.47	\$47.50	\$25.47	Jasper, Jennings, Lake City

\* Local exception rates include nonoptional EAS differential

## Service Connection Charges: Multi-Element Plans

	AT&T	Embarq Florida, Inc. d/b/a CenturyLink	Frontier	GTC, Inc. (fmr Florida)	GTC, Inc. (fmr Gulf)	GTC, Inc. (fmr St. Joe)	ITS Telecom	Northeast Florida	Quincy TDS Telecom	Smart City Telecom	Verizon	Windstream
<b>Primary Service Order</b>												
Residential	\$46.00	\$23.00	\$7.60	\$6.75	\$20.00	\$11.00	\$15.00	\$17.00	\$16.05	\$9.19	\$25.50	\$19.40
Business	\$63.50	\$32.00	\$14.15	\$8.25	\$25.00	\$27.00	\$15.00	\$19.00	\$21.10	\$12.77	\$33.90	\$22.46
<b>Secondary Service Order</b>												
Residential	\$10.00	\$12.00	\$7.60	\$6.75	\$15.00	\$5.00	\$16.03	\$8.00	\$9.00	\$4.59	\$11.25	\$11.22
Business	\$19.00	\$18.00	\$14.15	\$8.25	\$20.00	\$19.00	\$16.03	\$10.00	\$11.50	\$6.12	\$14.00	\$15.31
<b>Central Office Charges</b>												
Residential	\$30.00 f	\$30.00	\$7.35	\$5.50	\$20.00	\$15.00	\$18.00	\$20.00	\$16.05	\$10.21	\$40.50	\$20.42
Business	\$46.00 f	\$37.00	\$7.35	\$6.50	\$20.00	\$15.00	\$18.00	\$20.00	\$20.10	\$10.21	\$35.00	\$20.42
<b>Premises Visit</b>												
Residential	\$0.00	\$20.00	\$6.25 a	\$5.00	\$10.00	\$4.25 e	\$6.00	\$0.00	\$6.25	\$10.21	\$35.25	\$14.81
Business	\$0.00	\$30.00	\$6.25 a	\$5.00	\$10.00	\$4.25 e	\$6.00	\$0.00	\$6.25	\$10.21	\$35.00	\$14.81
<b>Premises Work</b>												
Residential	\$26.00 c	\$12.00 d	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$8.30 b	\$12.25 d	\$0.00	\$0.00
Business	\$30.00 c	\$12.00 d	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$8.30 b	\$12.25 d	\$0.00	\$0.00
<b>Trouble Location</b>												
Residential	\$85.00	\$50.00	\$20.00	\$25.00	\$25.00	\$20.00	\$30.00	\$25.00	\$20.10	\$18.70	\$40.00	\$22.00
Business Simple	\$85.00	\$50.00	\$20.00	\$25.00	\$25.00	\$20.00	\$30.00	\$25.00	\$20.00	\$18.70	\$40.00	\$22.00
Business Complex	\$85.00	\$75.00	\$20.00	\$25.00	\$25.00	\$20.00	\$30.00	\$25.00	\$20.00	\$18.70	\$65.00	\$22.00
<b>Charge for New Residential Service</b>												
Premises Visit Required +	\$46.00	\$73.00	\$21.20	\$17.25	\$50.00	\$30.25	\$39.00	\$37.00	\$38.35	\$29.61	\$101.25	\$54.63
Premises Visit Not Required	\$46.00	\$53.00	\$14.95	\$12.25	\$40.00	\$26.00	\$33.00	\$37.00	\$32.10	\$19.40	\$66.00	\$39.82

a) Includes premises work charges where necessary

b) Charges are for work performed during normal working hours, Monday through Friday. For weekdays outside normal business hours and Saturday, multiply rate by 1.5. For Sunday and all holidays, multiply rate by 2.

c) \$9.00 for each additional 1/4 hour for both residential and business

d) Per 1/4 hour

e) Dog Island premises visit is \$43.00

f) Only applies for line change

+) Rates may be higher if premises work charges apply

## Miscellaneous Charges

Company	Non-Pub Nos.	Non-List Nos.	Non-Pay Restoral	Bus. PBX Ratio PBX/B-1*	Touchtone		Additional Listing	Blocking 976/900
					Residential	Business		
Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast	\$3.65 Res. \$5.25 Bus.	\$1.80 Res. \$3.20 Bus.	\$30.00 Res. \$46.00 Bus.	1.7	@	@	\$1.20 Res. \$2.10 Bus.	@
Embarq Florida, Inc. d/b/a CenturyLink	\$3.00	\$2.55	\$30.00 Res. \$34.00 Bus.	2.0	@	@	\$1.85	@
Frontier Communications of the South, LLC	\$3.00	\$2.00	\$7.60 Res. \$14.15 Bus.	2.4	\$0.95	\$0.95	\$1.00	@
GTC, Inc. d/b/a Fairpoint Communications Former St. Joseph	\$1.44	\$1.00	\$12.25	1.9	@	@	\$1.00	@
Former Florala	\$1.44	\$1.00	\$12.25	2.1	@	@	\$1.00	@
Former Gulf	\$1.44	\$1.00	\$20.00	2.5	@	@	\$1.00	@
ITS Telecommunications Systems, Inc.	\$1.78	\$0.85	\$10.00	2.0	@	@	\$0.50	@
Northeast Florida Telephone Company d/b/a Nefcom	\$1.95	\$1.25	\$16.00	1.5	@	@	\$1.25 Res. \$1.25 Bus.	@
Quincy Telephone d/b/a TDS Telecom/Quincy	\$1.80	\$1.20	\$15.05	2.0	@	@	\$1.50	@
Smart City Telecommunications, LLC d/b/a Smart City Telecom	\$1.70	\$0.95	\$19.40	2.0	@	@	\$0.25	@
Verizon Florida, LLC	\$4.75	\$3.00	\$18.25 Res. \$18.00 Bus.	1.7	@	@	\$3.00 Res. \$4.00 Bus.	@
Windstream Florida, Inc.	\$1.90	\$1.85	\$25.99 Res. \$44.99 Bus.	1.9	@	@	\$1.30 Res. \$2.10 Bus.	@**

@ Offered at no charge

\*Ration based on largest rate group (where applicable)

\*\*Charge for removal

## Local Exchange Company Intrastate Long Distance Rates

Bellsouth Telecommunications, Inc. d/b/a AT&T Florida d/b/a AT&T Southeast		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.35	\$0.35
11 - 22	\$0.35	\$0.35
23 - 55	\$0.35	\$0.35
56 - 124	\$0.35	\$0.35
125 - 292	\$0.35	\$0.35

Embarq Florida, Inc. d/b/a CenturyLink		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 22	\$0.25	\$0.25
23 +	\$0.35	\$0.35

Frontier Communications of the South, LLC		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	None	None
11 - 22	\$0.18	\$0.14
23 - 55	\$0.25	\$0.24
56 - 124	\$0.25	\$0.24
125 - 292	\$0.25	\$0.24

GTC, Inc. d/b/a Fairpoint Communications						
Mileage Bands	fmr Florida		fmr Gulf		fmr St. Joseph	
	Day Initial Min.	Day, Each Add'l Min.	Day Initial Min.	Day, Each Add'l Min.	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.15	\$0.08	\$0.15	\$0.08	None	None
11 - 22	\$0.18	\$0.14	\$0.18	\$0.12	\$0.18	\$0.14
23 - 55	\$0.25	\$0.24	\$0.21	\$0.18	\$0.25	\$0.24
56 - 124	\$0.25	\$0.24	\$0.21	\$0.18	\$0.25	\$0.24
125 - 292	\$0.25	\$0.24	\$0.21	\$0.18	\$0.25	\$0.24

ITS Telecommunications Systems, Inc.		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	None	None
11 - 22	\$0.18	\$0.12
23 - 55	\$0.19	\$0.19
56 - 124	\$0.20	\$0.20
125 - 292	\$0.20	\$0.20

Northeast Florida Telephone Company d/b/a Nefcom		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	None	None
11 - 22	\$0.18	\$0.12
23 - 55	\$0.24	\$0.21
56 - 124	\$0.24	\$0.21
125 - 292	None	None

Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.15	\$0.14
11 - 22	\$0.15	\$0.14
23 - 55	\$0.23	\$0.22
56 - 124	\$0.23	\$0.22
125 - 292	\$0.23	\$0.22

Smart City Telecommunications, LLC d/b/a Smart City Telecom		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	None	None
11 - 22	\$0.25	\$0.16
23 - 55	\$0.25	\$0.24
56 - 124	\$0.25	\$0.24

Verizon Florida, LLC		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.31	\$0.31
11 - 22	\$0.31	\$0.31
23 - 55	\$0.31	\$0.31
56 - 124	\$0.31	\$0.31
125 - 292	None	None

Windstream Florida, Inc.		
Mileage Bands	Day Initial Min.	Day, Each Add'l Min.
0 - 10	\$0.15	\$0.08
11 - 22	\$0.18	\$0.12
23 - 55	\$0.19	\$0.19
56 - 124	\$0.20	\$0.20

## Local Exchange Company Time of Day Discounts

	Peak (7am - 6pm)	Off Peak (6pm - 7am)
	<b>Bellsouth Telecommunications, Inc. d/b/a AT&amp;T Florida d/b/a AT&amp;T Southeast</b>	Full Rate

	Peak (9am - 9pm)	Off Peak (9pm - 9am)
	<b>Northeast Florida Telephone Company d/b/a Nefcom</b>	Full Rate

	Day (8am - 5pm)	Evening (5pm - 11pm)	Nights/Weekends (11pm - 8am)
	<b>Embarq Florida, Inc. d/b/a CenturyLink</b>	Full Rate	Full Rate

	Day (8am - 5pm)	Evening (5pm - 11pm)	Nights/Weekends (11pm - 8am)
	<b>Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone</b>	Full Rate	25%

	Peak (9am - 9pm)	Off Peak (9pm - 9am)
	<b>Frontier Communications of the South, LLC</b>	Full Rate

	Day (8am - 5pm)	Evening (5pm - 11pm)	Nights/Weekends (11pm - 8am)
	<b>Smart City Telecommunications, LLC d/b/a Smart City Telecom</b>	Full Rate	25%

	Peak (9am - 9pm)	Off Peak (9pm - 9am)
	<b>GTC, Inc. d/b/a Fairpoint Communications (fmr Florida) (fmr Gulf) (fmr St. Joseph)</b>	Full Rate

	Peak (7am - 7pm)	Off Peak (7pm - 7am)
	<b>Verizon Florida, LLC</b>	Full Rate

	Day (8am - 5pm)	Evening (5pm - 11pm)	Nights/Weekends (11pm - 8am)
	<b>ITS Telecommunications Systems, Inc.</b>	Full Rate	20%

	Day (8am - 5pm)	Evening (5pm - 11pm)	Nights/Weekends (11pm - 8am)
	<b>Windstream Florida, Inc.</b>	Full Rate	20%



## Local Exchange Company Operator Rates

<b>Bellsouth Telecommunications, Inc. d/b/a AT&amp;T Florida d/b/a AT&amp;T Southeast</b>	
Customer Dialed Calling Card	\$1.00
Operator Station	\$2.00
Person to Person	\$3.50

<b>Embarq Florida, Inc. d/b/a CenturyLink</b>	
Customer Dialed Calling Card	\$2.00
Operator Station	\$2.00
Person to Person	\$5.00

<b>Frontier Communications of the South, LLC</b>	
Customer Dialed Calling Card	\$0.90
Operator Station	\$1.00
Person to Person	\$2.50

<b>GTC, Inc. d/b/a Fairpoint Communications (formerly Florala, Gulf, St. Joseph)</b>	
Customer Dialed Calling Card	\$0.90
Operator Station	\$1.10
Person to Person	\$2.50

<b>ITS Telecommunications Systems, Inc.</b>	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50

<b>Northeast Florida Telephone Company d/b/a Nefcom</b>	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50

<b>Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone</b>	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50

<b>Smart City Telecommunications, LLC d/b/a Smart City Telecom</b>	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50

<b>Verizon Florida, LLC</b>	
Customer Dialed Calling Card	\$0.95
Operator Station	\$1.60
Person to Person	\$3.75

<b>Windstream Florida, Inc.</b>	
Customer Dialed Calling Card	\$0.75
Operator Station	\$1.00
Person to Person	\$2.50



**SECTION D**  
**Regulated Water & Wastewater Utilities**



**Florida Public Service Commission  
Water and Wastewater Utilities**

<b>Water and Wastewater Utility</b>	<b>County</b>	<b>Water and Wastewater Utility</b>	<b>County</b>
Alafaya Utilities, Inc.	Seminole	C.W.S Communities, LP d/b/a Palm Valley Utility	Seminole
Allen LaFortune and Otis Fonder	Pasco	C & H Utilities, Inc.	Highlands
Alturas Utilities, LLC	Polk	Camachee Island Company, Inc. d/b/a Camachee Cove Yacht Harbor Utility	St. Johns
Angler's Cove West, Ltd.	Polk	Cedar Acres, Inc.	Sumter
Aqua Utilities Florida, Inc.	Alachua	Central Sumter Utility Company, LLC	Sumter
Aqua Utilities Florida, Inc.	Brevard	Century Estates Utilities, Inc.	Lake
Aqua Utilities Florida, Inc.	Highlands	Century-Fairfield Village	Marion
Aqua Utilities Florida, Inc.	Lake	Colina Bay Water Company, LLC	Lake
Aqua Utilities Florida, Inc.	Lee	Colonial Manor Utility Company	Pasco
Aqua Utilities Florida, Inc.	Marion	Colony Park Utilities, Inc.	Brevard
Aqua Utilities Florida, Inc.	Orange	Commercial Utilities, Div. of Grace and Co., Inc. (No residential customers)	Duval
Aqua Utilities Florida, Inc.	Palm Beach	Continental Utility, Inc.	Sumter
Aqua Utilities Florida, Inc.	Pasco	Country Club Utilities, Inc.	Highlands
Aqua Utilities Florida, Inc.	Polk	County-Wide Utility Company	Marion
Aqua Utilities Florida, Inc.	Putnam	Crestridge Utilities Corporation	Pasco
Aqua Utilities Florida, Inc.	Seminole	Crooked Lake Park Sewerage Company	Polk
Aqua Utilities Florida, Inc.	Sumter	Cypress Lakes Utilities, Inc.	Polk
Aqua Utilities Florida, Inc.	Volusia	D & E Water Resources, LLC	Flagler
Aqua Utilities Florida, Inc.	Washington	D & E Water Resources, LLC	Volusia
B & C Water Resources, LLC	Baker	Damon Utilities, Inc.	Highlands
B & C Water Resources, LLC	Union	Dixie Groves Utility Company	Pasco
BE Utility Systems, LLC d/b/a Buccaneer Water Service	Lee	ESAD Enterprises, Inc. d/b/a Beaches Sewer System	Gulf
BFF Corporation	Marion	East Central Florida Services, Inc.	Brevard
Bayshore Utilities, Inc.	Lee	East Central Florida Services, Inc.	Orange
Brendenwood Water System	Lake	East Central Florida Services, Inc.	Osceola
CC Utility Systems, LLC d/b/a Coral Cay Water & Sewer Company	Broward	East Marion Sanitary Systems, Inc.	Marion
C. F. A. T. H2O, Inc.	Marion	Environmental Protection Systems of Pine Island, Inc.	Lee
CHC VII, Ltd.	Polk	FIMC Hideaway, Inc.	Levy
C. S. Water Company, Inc.	Pasco	Fairmount Utilities, The 2nd Inc.	Highlands
C. S. Water Company, Inc.	Hillsborough	Farmton Water Resources, LLC	Brevard
C. W. S. Communities, LP	Lake	Farmton Water Resources, LLC	Volusia
		Forest Utilities, Inc.	Lee

\*Baker, Hillsborough, and Union Counties are unregulated; however, C.S. Water Company Inc. which is regulated, has operations in Hillsborough County. Likewise B. & C. Water Resources, LLC has operations in Baker and Union Counties.

Bradford, Clay, Jackson, Nassau, Okaloosa, St. Johns, and St. Lucie Counties currently have no FPSC regulated utilities.

**Florida Public Service Commission  
Water and Wastewater Utilities**

<b>Water and Wastewater Utility</b>	<b>County</b>	<b>Water and Wastewater Utility</b>	<b>County</b>
Fountain Lakes Sewer Corporation	Lee	Lake Utility Services, Inc.	Lake
Four Lakes Golf Club, Ltd.	Polk	Lake Yale Treatment Associates, Inc.	Lake
Four Points Utility Corporation	Polk	Landmark Enterprises, Inc.	Highlands
Francis I Utility, LLC	Highlands	Lighthouse Utilities Company, Inc.	Gulf
Gold Coast Utility Corporation	Polk	Lindrick Service Corporation	Pasco
Grenelefe Resort Utility, Inc.	Polk	Loch Harbour Utilities, Inc.	Marion
HV Utility Systems, LLC	Pasco	MSKP Town and Country Utility, LLC d/b/a Town and Country Utility	Charlotte
Harbor Hills Utilities, LP	Lake	MSKP Town and Country Utility, LLC d/b/a Town and Country Utility	Lee
Hidden Cove, Ltd.	Polk	Mad Hatter Utility, Inc.	Pasco
Hidden Valley SPE LLC d/b/a Orange Lake	Lake	Marion Utilities, Inc.	Marion
Highlands Ridge Utilities, LLC	Highlands	Mid-County Services, Inc.	Pinellas
Highlands Utilities Corporation	Highlands	Miles Grant Water & Sewer Company	Martin
Holiday Gardens Utilities, Inc.	Pasco	Mink Associates II, LLC d/b/a Crystal Lake Club Utilities	Highlands
Holiday Utility Company, Inc.	Pasco	Mobile Manor, Inc.	Lee
Holmes Utilities, Inc.	Highlands	Mountain Lake Corporation	Polk
Hunter's Ridge Utility Company of Lee County	Lee	Neighborhood Utilities, Inc.	Duval
Indiantown Company, Inc.	Martin	Ni Florida, LLC	Lee
Innerarity Island Development Corporation	Escambia	North Fort Myers Utility, Inc.	Lee
Joyland Water System	Gadsden	North Peninsula Utilities Corporation	Volusia
KW Resort Utilities Corporation	Monroe	North Sumter Utility Company, LLC	Sumter
Keen Sales, Rentals and Utilities, Inc.	Polk	Northgate Properties, Inc.	Brevard
Keith and Clara Starkey d/b/a Heather Hills Estates	Manatee	O & S Water Company	Osceola
Kemple Water Company	Pasco	Oak Springs, LLC	Lake
Kincaid Hills Water Company	Alachua	Oak Springs, LLC	Orange
L.P. Utilities Corporation	Highlands	Orangeland Water Supply	Pasco
LWV Utilities, Inc.	Pasco	Orange Blossom Utilities, Inc.	Sumter
Labrador Utilities, Inc.	Pasco	Orangewood Lakes Services, Inc.	Pasco
Lake Placid Utilities, Inc.	Highlands	Orchid Springs Development Corporation	Polk

Bradford, Clay, Jackson, Nassau, Okaloosa, St. Johns, and St. Lucie Counties currently have no FPSC regulated utilities.

**Florida Public Service Commission  
Water and Wastewater Utilities**

<b>Water and Wastewater Utility</b>	<b>County</b>	<b>Water and Wastewater Utility</b>	<b>County</b>
Par Utilities, Inc.	Levy	Southlake Utilities, Inc.	Lake
Paradise Lakes Utility, Ltd.	Pasco	Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities	Highlands
Park Water Company, Inc.	Polk	Sun Communities Finance, LLC d/b/a Water Oak Utility	Lake
Parkland Utilities, Inc.	Broward	Sun Communities Operating Limited Partnership	Marion
Pasco Utilities, Inc.	Pasco	Sunny Shores Water Company, Inc.	Manatee
Peoples Water Service Company of Florida, Inc.	Escambia	Sunrise Utilities, LLC	Polk
Pine Harbour Water Utilities, LLC	Lake	Sunshine Utilities of Central Florida, Inc.	Marion
Pine Island Cove Homeowners Association, Inc.	Lee	TBBT Utility, LLC	Hardee
Pine Ridge Management Corporation	Okeechobee	TBBT Utility, LLC	Polk
Pinecrest Ranches, Inc.	Polk	TLP Water, Inc.	Lake
Placid Lakes Utilities, Inc.	Highlands	Tevalo, Inc. d/b/a McLeod Gardens Water Company	Polk
Plantation Bay Utility Company	Volusia	The Vantage Development Corporation	Okeechobee
Plantation Landings, Ltd.	Polk	Tierra Verde Utilities, Inc.	Pinellas
Pluris Wedgefield, Inc.	Orange	Tradewinds Utilities, Inc.	Marion
Rainbow Springs Utilities, LC	Marion	Tymber Creek Utilities	Volusia
Raintree Utilities, Inc.	Lake	Useppa Island Utility, Inc.	Lee
Regency Utilities, Inc.	Duval	Utility Corporation of Florida, Inc.	Highlands
Residential Water Systems, Inc.	Marion	Utilities, Inc. of Eagle Ridge	Lee
River Ranch Water Management, LLC	Polk	Utilities, Inc. of Florida	Marion
Royal Utility Company	Broward	Utilities, Inc. of Florida	Orange
S.V. Utilities, Ltd.	Polk	Utilities, Inc. of Florida	Pasco
S & L Utilities, Inc.	Marion	Utilities, Inc. of Florida	Pinellas
St. James Island Utility Company	Franklin	Utilities, Inc. of Florida	Seminole
St. Johns Landing of Putnam County Utility Services, Inc.	Putnam	Utilities, Inc. of Longwood	Seminole
St. Johns River Club Utility Company, LLC	Putnam	Utilities, Inc. of Pennbrooke	Lake
San Sebastian Water, LLC	Brevard	Venture Associates Utilities Corporation	Marion
Sanlando Utilities Corporation	Seminole	Virginia City Utility Company, a Division of Community Utilities of Florida, Inc.	Pasco
Sebring Ridge Utilities, Inc.	Highlands	W.B.B. Utilities, Inc.	Lake
Service Management Systems, Inc.	Brevard	W.P. Utilities, Inc.	Palm Beach
Shangri-La by the Lake Utilities, Inc.	Lake	Water Management Services, Inc.	Franklin
Silver Fox Utility Company, LLC d/b/a Timberwood Utilities	Pasco	West Lakeland Wastewater, Inc.	Polk
Silver Lake Utilities, Inc.	Glades	Windstream Utilities Company	Marion
Silver Lake Utilities, Inc.	Highlands	Zachary Taylor Camping and Lodge, Inc.	Okeechobee

Bradford, Clay, Jackson, Nassau, Okaloosa, St. Johns, and St. Lucie Counties currently have no FPSC regulated utilities.

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
 December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b><u>Alachua County</u></b>									
Aqua Utilities Florida, Inc.									
Arrendondo (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$35.44	\$7.11	6M	\$78.10
Kincaid Hills Water Company		\$6.94	\$0.92	\$11.54	\$16.14				
<b><u>Baker County*</u></b>									
B & C Water Resources, LLC		\$12.61	\$2.94	\$27.31	\$42.01				
*PSC does not regulate Baker County									
<b><u>Bay County</u></b>									
*PSC does not regulate Bay County									
<b><u>Bradford County</u></b>									
None at this time.									
<b><u>Brevard County</u></b>									
Aqua Utilities Florida, Inc.									
Kingswood & Oakwood (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Colony Park Utilities, Inc.						\$10.80	\$2.88	6M	\$28.08
East Central Florida Services, Inc.		\$15.60	\$1.73	\$24.25	\$32.90				
Farmton Water Resources		\$3.58	\$0.64	\$6.78	\$9.98				
Northgate Properties, Inc.		\$4.48	\$1.06	\$9.78	\$15.08	\$6.19	\$1.39	No Maximum	
San Sebastian Water, LLC		\$11.27	\$2.98	\$26.17	\$41.07				
Service Management Systems, Inc.		\$18.52	\$6.72	\$52.12	\$85.72	\$21.09	\$4.57	10M	\$66.79
Wastewater Service only									
						\$37.06			\$37.06
<b><u>Broward County</u></b>									
CC Utility Systems, LLC d/b/a Coral Cay Water & Sewer Co.		\$6.51	\$3.88	\$25.91	\$45.31	\$12.74	\$2.95	10M	\$42.24
Ferncrest Utilities, Inc.		\$11.22	\$2.63	\$24.37	\$37.52	\$13.96	\$4.29	6M	\$39.70
Parkland Utilities, Inc.		\$8.92	\$2.65	\$22.17	\$35.42	\$13.19	\$6.57	10M	\$78.89
Royal Utility Company		\$10.95	\$2.80	\$24.95	\$38.95	\$12.07	\$2.75	10M	\$39.57



**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
 December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b><u>Charolette County</u></b>									
MSKP Town and Country Utility Company, LLC d/b/a Town and Country Utility Company (0 - 5M = \$3.61, >5M = \$5.27) *PSC no longer regulates Charolette County.		\$18.18	\$3.61	\$36.23	\$62.58	\$24.77	\$4.39	10M	\$68.67
<b><u>Clay County</u></b>									
None at this time.									
<b><u>Columbia County</u></b>									
*PSC no longer regulates Columbia County.									
<b><u>DeSoto County*</u></b>									
*PSC no longer regulates Desoto County.									
<b><u>Duval County</u></b>									
Commercial Utilities, Div. of Grace and Co., Inc. (No res. cust)						N/A	N/A		
Neighborhood Utilities, Inc.		\$28.45	\$1.14	\$34.15	\$39.85				
Regency Utilities, Inc. General Service Customers only.		\$17.36	\$3.24	\$33.56	\$49.76				
<b><u>Escambia County</u></b>									
Innerarity Island Development Corp.		\$5.50	\$1.06	\$10.80	\$16.10	\$20.00			\$20.00
Peoples Water Service Company of Florida, Inc. (3 - 10M = \$4.29, 10 - 20M = \$3.80, 20M+ = \$3.67)	3.0	\$11.02	\$4.29	\$19.60	\$41.05				
<b><u>Flagler County</u></b>									
D & E Water Resources, LLC		\$15.39	\$4.14	\$36.09	\$56.79	\$22.34	\$6.80	10M	\$90.34
Plantation Bay Utility Co.		\$10.69	\$3.07	\$26.04	\$41.39	\$18.12	\$3.50	10M	\$53.12
<b><u>Franklin County</u></b>									
St. James Island Utility Company (0-10M = \$2.88, 10M+ = \$3.60)		\$29.09	\$2.88	\$43.49	\$57.89	\$34.36	\$3.54	10M	\$69.76
Water Management Services, Inc. (0-8M=\$3.32, 8-15M \$4.14 >15M = \$4.98)		\$27.89	\$3.32	\$44.49	\$62.73				

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
 December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b><u>Gadsden County</u></b>									
Joyland Water System		\$7.50	\$3.00	\$22.50	\$37.50				
<b><u>Glades County</u></b>									
Silver Lake Utilities, Inc. (0 - 5M gallons = \$3.79, Over 5M gallons = \$6.46)		\$19.05	\$3.79	\$38.00	\$56.95	\$25.56	\$4.21	10M	\$67.66
<b><u>Gulf County</u></b>									
ESAD Enterprises, Inc. d/b/a Beaches Sewer System						\$32.20			\$32.20
Lighthouse Utilities Company, Inc.		\$14.60	\$3.07	\$29.95	\$45.30				
<b><u>Highlands County</u></b>									
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.)									
Lake Josephine Heights (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Leisure Lakes (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$17.13	\$4.75	6M	\$45.63
Sebring Lakes (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
C & H Utilities, Inc.	4.5	\$10.70	\$1.07	\$11.24	\$16.59	\$11.81			\$11.81
Country Club Utilities, Inc.		\$6.87	\$0.69	\$10.32	\$13.77	\$14.66	\$1.29	10M	\$27.56
Damon Utilities, Inc.		\$10.48	\$3.20	\$26.48	\$42.48	\$17.49	\$7.47	6M	\$62.31
Fairmont Utilities the 2nd, Inc.						\$17.39	\$3.51	6M	\$38.45
Francis I Utility, LLC						\$13.80			\$13.80
Highlands Ridge Utilities, LLC		\$10.79	\$1.27	\$17.14	\$23.49	\$13.02	\$1.54	10M	\$28.42
Highlands Utilities Corporation						\$14.19	\$3.62	6M	\$35.91
Holmes Utilities, Inc. (0 - 10M = \$5.82, 10M+ = \$7.27)		\$15.49	\$5.82	\$44.59	\$80.94				
L.P. Utilities Corporation - Single Family Residences		\$6.02	\$2.14	\$16.72	\$27.42	\$6.44	\$1.76	8M	\$20.52
RV lots		\$4.82	\$2.14	\$15.52	\$26.22				
Lake Placid Utilities, Inc.		\$12.71	\$3.67	\$31.06	\$49.41	\$16.66	\$5.20	6M	\$47.86
Landmark Enterprises, Inc.						\$11.00			\$11.00
Mink Associates II, LLC d/b/a Crystal Lake Club Utilities		\$3.64	\$1.70	\$12.14	\$20.64	\$7.68	\$1.55	6M	\$16.98

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
 December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b>Highlands County (Cont.)</b>									
Placid Lakes Utilities, Inc. (0 - 10M = \$2.80, 10 - 20M = \$4.15, 20M+ = \$5.50)		\$9.73	\$2.80	\$23.73	\$37.73				
Sebring Ridge Utilities, Inc.						\$14.71	\$3.19	10M	\$46.61
Silver Lake Utilities, Inc. (No Tariff at this time.) (0 - 5M gallons = \$3.79, Over 5M gallons = \$6.46)		\$19.05	\$3.79	\$38.00	\$56.95	\$25.56	\$4.21	10M	\$67.66
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilitie		\$7.73	\$0.77	\$11.58	\$15.43	\$8.29	\$0.80	6M	\$13.09
Utility Corporation of Florida, Inc.						\$32.00			\$32.00
<b>Hillsborough County*</b>									
C. S. Water Company, Inc. *PSC does not regulate Hillsborough County		\$4.47	\$1.47	\$11.82	\$19.17				
<b>Jackson County</b>									
None at this time.									
<b>Lake County</b>									
Aqua Utilities Florida, Inc.									
Carlton Village (0-5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.29	\$3.82	\$35.39	\$59.24				
East Lake Harris Estates (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Fairways/Mt. Plymouth		\$7.59	\$1.77	\$16.44	\$25.29	\$12.65	\$3.80	6M	\$35.45
Fern Terrace (0-5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.29	\$3.82	\$35.39	\$59.24				
Forty-Eight Estates (0-5M = \$5.01, 5-10M = \$6.26, >10M = \$15.03)		\$16.68	\$5.01	\$41.73	\$73.03				
Friendly Center (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Grand Terrace (0-5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.29	\$3.82	\$35.39	\$59.24				
Haines Creek (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$11.46)		\$15.71	\$7.31	\$52.26	\$97.16				
Hobby Hills (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Holiday Haven (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$35.44	\$7.11	6M	\$78.10
Imperial Mobile Terrace (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Kings Cove (0-5M = \$2.00, 5-10M = \$2.51, >10M = \$6.01)		\$14.13	\$2.00	\$24.13	\$36.68	\$17.13	\$4.75	6M	\$45.63
Morningview (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$35.44	\$7.11	6M	\$78.10
Palms Mobile Home Park (0-5M = \$7.31, 5-10M = *.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Picciola Island (0-5M = \$2.00, 5-10M = \$2.51, >10M = \$6.01)		\$14.13	\$2.00	\$24.13	\$36.68				
Piney Woods (0-5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.29	\$3.82	\$35.39	\$59.24				
Quail Ridge (0-5M = \$5.01, 5-10M = \$6.26, >10M = \$15.03)		\$16.68	\$5.01	\$41.73	\$73.03				
Ravenswood (0-5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.68	\$5.01	\$41.73	\$73.03				
Silver Lakes Est/Western Shores (0-5m = \$2.00, 5-10m = \$2.51, >10m = \$6.01)		\$14.13	\$2.00	\$24.13	\$36.68				
Skycrest (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Stone Mountain (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Summit Chase Villas (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$17.13	\$4.75	6M	\$45.63
Valencia Terrace (0=5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.29	\$3.82	\$35.39	\$59.24	\$17.13	\$4.75	6M	\$45.63
Venetian Village (0-5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.68	\$5.01	\$41.73	\$73.03	\$35.44	\$7.11	6M	\$78.10

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b><u>Lake County (Cont.)</u></b>									
Brendenwood Water System (0 - 10M = \$1.86, 10M+ = \$2.64)		\$13.05	\$1.86	\$22.35	\$31.65				
C. W. S. Communities, LP (\$6.64 unoccupied)		\$12.12		\$12.12	\$12.12				
Century Estates Utilities, Inc.		\$14.42	\$1.82	\$23.52	\$32.62				
Colina Bay Water Company, LLC		\$31.36	\$7.49	\$68.81	\$106.26				
Harbor Hills Utilities, L.P.		\$8.59	\$1.23	\$14.74	\$20.89				
Hidden Valley SPE LLC d/b/a Orange Lake (0-10M = \$4.05, >10M = \$6.07)		\$10.46	\$4.05	\$30.71	\$50.96	\$17.89	\$4.63	8M	\$54.93
Lake Utility Services, Inc. (0-5M = \$1.69, 5-10M = \$2.12, >10M = \$2.54)		\$8.36	\$1.69	\$16.81	\$27.41	\$24.30	\$4.43	10M	\$68.60
Lake Yale Treatment Associates, Inc.		\$9.73	\$1.78	\$18.63	\$27.53	\$10.20	\$2.59	10M	\$36.10
Oak Springs, LLC		\$8.16	\$2.25	\$19.41	\$30.66				
Pine Harbour Water Utilities, LLC		\$16.35	\$2.05	\$26.60	\$36.85				
Raintree Utilities, Inc. - Raintree Harbour Subdivision (0 - 8M = \$1.50, >8M = \$1.80)		\$13.00	\$1.50	\$20.50	\$28.00				
Bentwood Subdivision (0 - 8M = \$4.56, >8M = \$5.70)		\$22.97	\$4.56	\$45.77	\$68.57				
Shangri-La by the Lake Utilities, Inc.		\$12.87	\$1.22	\$18.97	\$25.07	\$9.91	\$2.43	6M	\$24.49
Southlake Utilities, Inc.		\$8.98	\$0.84	\$13.18	\$17.38	\$9.76	\$0.86	10M	\$18.36
Sun Communities Finance, LLC d/b/a Water Oak Utility		\$6.98	\$0.57	\$9.83	\$12.68	\$8.46	\$2.92	6M	\$25.98
TLP Water, Inc. (Flat rate all meters)		\$39.00			\$39.00				
Utilities, Inc. of Pennbrooke (0 - 10M = \$1.76, 10M+ = \$2.20)		\$5.20	\$1.76	\$14.00	\$22.80	\$11.47	\$3.57	6M	\$47.17
W.B.B. Utilities, Inc.		\$11.87	\$1.55	\$19.62	\$27.37				
<b><u>Lee County</u></b>									
Aqua Utilities Florida, Inc. South Seas						\$35.44	\$7.11	6M	\$78.10
Bayshore Utilities, Inc.		\$13.06	\$2.55	\$25.81	\$38.56				
BE Utility Systems, LLC d/b/a Buccaneer Water Service		\$8.33	\$3.59	\$26.28	\$44.23				

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b>Lee County (Cont.)</b>									
Environmental Protection Systems of Pine Island, Inc						\$25.44	\$9.16	No Maximum	
Forest Utilities, Inc.						\$28.10			\$28.10
Fountain Lakes Sewer Corporation						\$14.97	\$3.94	8M	\$46.49
Hunter's Ridge Utility Company of Lee County						\$25.30	\$4.31	10M	\$68.40
Mobile Manor Water Company, Inc.		\$10.21	\$9.18	\$56.11	\$102.01				
MSKP Town and Country Utility Company, LLC d/b/a Town and Country Utility Company (0 - 5M = \$3.61, >5M = \$5.27)		\$18.18	\$3.61	\$36.23	\$62.58	\$24.77	\$4.39	10M	\$68.67
Ni Florida, LLC		\$13.61	\$3.36	\$30.41	\$47.21	\$19.49	\$6.41	10M	\$57.95
North Fort Myers Utility, Inc. Pine Lakes/Lake Fairway		\$7.09	\$4.17	\$27.94	\$48.79	\$11.98 \$10.34	\$4.35 \$4.79	10M 6M	\$55.48 \$39.08
Pine Island Cove Homeowners Association, Inc.						\$13.71			\$13.71
Useppa Island Utility, Inc.		\$35.24	\$6.33	\$66.89	\$98.54	\$45.13	\$11.81	6M	\$115.99
Utilities, Inc. of Eagle Ridge						\$20.26	\$4.64	10M	\$66.66
<b>Levy County</b>									
FIMC Hideaway, Inc. (Wastewater only customers - \$25.63) Springside		\$13.28 \$8.33	\$2.95 \$2.91	\$28.03 \$22.88	\$42.78 \$37.43	\$11.28 \$16.89	\$2.56 \$5.44	6M 10M	\$26.64 \$71.29
Par Utilities, Inc.		\$8.33	\$2.91	\$22.88	\$37.43				
<b>Manatee County</b>									
Keith & Clara Starkey d/b/a Heather Hills Estates (wastewater gallage equal to 85% of water gallage)		\$5.71	\$2.46	\$18.01	\$30.31	\$7.32	\$6.02	No Maximum	
Sunny Shores Water Company, Inc.	3.6	\$19.68	\$4.05	\$25.35	\$45.60				
<b>Marion County</b>									
Aqua Utilities Florida, Inc. Ocala Oaks (0-5M = \$2.00, 5-10M = \$2.51, >10M = \$6.01)		\$14.13	\$2.00	\$24.13	\$36.68				
BFF Corporation						\$29.16	\$5.26	10M	\$81.76
Century-Fairfield Village (0-7 = no charge, 7M-12M = \$3.50, >12M = \$5.50)			\$3.50		\$10.50				

**Water/Wastewater Monthly Bill Comparisons**  
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 December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b>Marion County (Cont.)</b>									
C.F.A.T. H2O, Inc.		\$9.97	\$1.63	\$18.12	\$26.27	\$14.80	\$4.07	10M	\$55.50
County-Wide Utility Company, Inc. (0-10M = \$2.47, 10,001-20,000 = \$3.09, >20,000 = \$3.71)		\$9.71	\$2.47	\$22.06	\$34.41				
East Marion Sanitary Systems, Inc. (0-10M = \$2.08, >10,000 = \$3.11)		\$9.93	\$2.08	\$20.33	\$30.73	\$15.17	\$4.63	10M	\$61.47
Loch Harbour		\$16.85	\$1.59	\$24.80	\$32.75	\$20.54	\$3.43	10M	\$54.84
Marion Utilities, Inc. Windgate Estates, Bordering Oaks, Colebrook	4.0	\$8.48 \$11.89	\$1.71 \$1.18	\$17.03 \$13.07	\$25.58 \$18.97	\$15.73	\$1.49	10M	\$30.63
Rainbow Springs Utilities, LC		\$7.88	\$1.40	\$14.88	\$21.88	\$15.99	\$4.62	8M	\$52.95
Residential Water Systems, Inc. (0-10M = \$1.34 , Over 10M = \$1.48)		\$7.63	\$1.34	\$14.33	\$21.03				
S & L Utilities, Inc.						\$43.39			\$43.39
Sun Communities Operating Limited Partnership	5.0	\$6.28	\$1.05	\$6.28	\$11.53	\$8.63			\$8.63
Sunshine Utilities of Central Florida, Inc. Sandy Acres		\$7.98 \$4.50	\$1.95 \$1.41	\$17.73 \$11.55	\$27.48 \$18.60				
Quail Run		\$9.10		\$9.10	\$9.10				
Ponderosa Pines		\$15.00		\$15.00	\$15.00				
Tradewinds Utilities, Inc.		\$9.03	\$1.49	\$16.48	\$23.93	\$18.50	\$5.69	10M	\$75.40
Utilities, Inc. of Florida		\$3.84	\$2.31	\$15.39	\$26.94	\$20.25	\$2.58	10M	\$46.05
Venture Associates Utilities Corporation		\$12.98	\$2.43	\$25.13	\$37.28				
Windstream Utilities Company Sun Country System		\$10.00 \$8.38	\$1.51 \$1.81	\$17.55 \$17.43	\$25.10 \$26.48				
<b>Martin County</b>									
Indiantown Company, Inc. (0-8M = \$1.93, 8-15M = \$2.41, Over 15M = \$2.90)		\$11.91	\$1.93	\$21.56	\$32.17	\$22.20	\$4.15	10M	\$63.70
Laniger Enterprises of America, Inc. River Club		\$11.53	\$3.80	\$30.53	\$49.53	\$15.44 \$27.27	\$4.27	No Maximum	\$27.27
Miles Grant Water and Sewer Company		\$13.98	\$4.42	\$36.08	\$58.18	\$19.42	\$9.50	6M	\$114.42

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallonge Rate Per M	Bill Comparisons		Base Rate	Gallonge Rate Per M	Maximum Gallonge	Maximum Charge
				5M	10M				
<b><u>Monroe County</u></b>									
KW Resort Utilities Corp.						\$18.89	\$4.10	10M	\$59.89
Key Haven Utility Corporation						\$33.27	\$8.76	10M	\$120.87
<b><u>Nassau County</u></b> None at this time.									
<b><u>Okaloosa County</u></b> None at this time.									
<b><u>Okeechobee County</u></b>									
Pine Ridge Management Corporation		\$5.41	\$2.71	\$18.96	\$32.51	\$42.89			\$42.89
The Vantage Development Corporation						\$17.02	\$2.90	6M	\$46.02
Zachary Taylor Camping and Lodge, Inc.						\$23.10			\$23.10
<b><u>Orange County</u></b>									
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.) Tangerine (0-5m = \$2.00, 5-10m = \$2.51, >10m = \$6.01)		\$14.13	\$2.00	\$24.13	\$36.68				
East Central Florida Services, Inc.		\$15.60	\$1.73	\$24.25	\$32.90				
Oak Springs, LLC		\$8.16	\$2.25	\$19.41	\$30.66				
Utilities, Inc. of Florida (0 - 8M = \$2.74, 8 - 16M = \$3.42, 16M+ = \$4.11)		\$6.63	\$2.74	\$20.33	\$35.11				
Pluris Wedgefield, Inc. (0 - 5M = \$4.04, 5 - 10M = \$5.05, 10M+ = \$8.09)		\$23.39	\$4.04	\$43.59	\$63.79	\$21.07	\$3.82	10M	\$59.27
<b><u>Osceola County</u></b>									
East Central Florida Services, Inc.		\$15.20	\$1.69	\$23.65	\$32.10				
O & S Water Company		\$14.27	\$1.99	\$24.22	\$34.17				
<b><u>Palm Beach County</u></b>									
Aqua Utilities Florida, Inc. Lake Osborne Subdivision (0-5M = \$5.01, 5-10M = \$6.21, >10M = \$15.03)		\$16.68	\$5.01	\$41.73	\$72.78				
Parkland Utilities, Inc.		\$8.39	\$2.49	\$20.84	\$33.29	\$12.53	\$5.77	10M	\$70.23
W.P. Utilities, Inc.		\$8.47	\$2.22	\$19.57	\$30.67	\$15.48	\$3.36	10M	\$49.08

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b>Pasco County</b>									
Allen Lafortune and Otis Fonder		\$12.65		\$12.65	\$12.65				
<b>Aloha Utilities, Inc.</b>									
Seven Springs (0-10M = \$1.53, 10M+ = \$1.90)		\$4.55	\$1.56	\$12.35	\$20.15	\$15.17	\$3.70	10M	\$52.17
Aloha Gardens /Tahitian Gardens		\$2.71	\$4.10	\$23.21	\$43.71	\$10.94	\$6.06	10M	\$71.54
<b>Aqua Utilities Florida, Inc.</b>									
Jasmine Lakes (0-5M = \$2.00, 5-10M = \$2.51, >10M = \$6.01)		\$14.13	\$2.00	\$24.13	\$36.68	\$35.44	\$7.11	6M	\$78.10
Palm Terrace (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$35.44	\$7.11	6M	\$78.10
Zephyr Shores (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$35.44	\$7.11	6M	\$78.10
C. S. Water Company, Inc.		\$4.47	\$1.47	\$11.82	\$19.17				
Colonial Manor Utility Company (0-10M = \$2.23, 10M+ = \$2.78)		\$8.43	\$2.23	\$19.58	\$30.73				
Crestridge Utility Corporation		\$7.28	\$1.42	\$14.38	\$21.48				
Dixie Groves Utility Company a Division of Community Utilities of Florida, Inc.		\$10.31	\$3.46	\$27.61	\$44.91				
HV Utility Systems, LLC						\$14.31			\$14.31
Holiday Gardens Utilities, Inc.		\$7.23	\$1.28	\$13.63	\$20.03				
Holiday Utility Company, Inc. (0-8M = \$7.35, 8-15M = \$9.19, >15M = \$11.03)		\$14.63	\$7.35	\$51.38	\$91.81				
Kemple Water Company		\$8.45		\$8.45	\$8.45				
LWV Utilities, Inc. (0-10M = \$2.10, >10M = \$2.63)		\$8.01	\$2.10	\$18.51	\$29.01				
Labrador Utilities, Inc.		\$8.87	\$6.57	\$41.72	\$74.57	\$21.91	\$9.77	6M	\$80.53
Lindrick Service Corporation Shamrock Heights		\$5.39 \$6.74	\$3.57 \$3.05	\$23.24 \$21.99	\$41.09 \$37.24	\$17.79	\$7.45	10M	\$92.29
Mad Hatter Utility, Inc. - Foxwood Linda Lakes		\$7.65 \$7.65	\$1.28 \$1.28	\$14.05 \$14.05	\$20.45 \$20.45	\$11.29 \$12.49	\$4.06 \$3.00	8M 8M	\$43.77 \$36.49
Orangeland Water Supply	5.0	\$14.86	\$2.14	\$14.86	\$25.56				
Orangewood Lakes Services, Inc.		\$8.52	\$1.38			\$23.72	\$4.51	6M	\$50.78
Paradise Lakes Utility, LLC (Flat rates for water = \$12.79, wastewater = \$27.01)		\$6.74	\$1.99	\$16.69	\$26.64	\$9.27	\$5.50	3M	\$25.77



**Water/Wastewater Monthly Bill Comparisons**  
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Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b><u>Pasco County (Cont.)</u></b>									
Pasco Utilities, Inc.		\$5.76	\$2.10	\$16.26	\$26.76				
Silver Fox Utility Company, LLC d/b/a Timberwood Utilities		\$8.46	\$6.40	\$40.46	\$72.46	\$12.28	\$5.49	6M	\$45.22
Utilities, Inc. of Florida									
All areas except Buena Vista Manor, Oak Hill etc.		\$9.61	\$3.12	\$25.21	\$40.81	\$11.34	\$9.63	6M	\$69.12
Buena Vista Manor Oak Hill Developments, etc. (Flat Rate Unmetered Wastewater = \$25.23)						\$8.73 \$25.23	\$6.87	6M	\$49.95 \$25.23
Virginia City Utility Company a Division of Community Utilities of Florida, Inc.		\$7.56	\$3.81	\$26.61	\$45.66				
<b><u>Pinellas County</u></b>									
Mid-County Services, Inc. (billed bi-monthly)						\$19.14	\$3.93	10M	\$58.44
Tierre Verde Utilities, Inc.						\$43.45			\$43.45
Utilities, Inc. of Florida		\$6.41	\$3.62	\$24.51	\$42.61				
<b><u>Polk County</u></b>									
Alturas Utilities, LLC		\$11.00	\$3.25	\$27.25	\$43.50				
Angler's Cove West, Ltd.		\$8.73	\$5.77	\$37.58	\$66.43	\$10.77	\$4.94	6M	\$40.41
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.)									
Breeze Hill		\$15.51	\$2.70	\$29.01	\$42.51	\$19.04	\$3.39	6M	\$39.38
Gibsonia Estates (0-5M = \$5.01, 5-10M = \$6.26, >10M = \$15.03)		\$16.68	\$5.01	\$41.73	\$73.03				
Lake Gibson Estates (0-5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.29	\$3.82	\$35.39	\$59.24	\$29.41	\$8.99	6M	\$83.35
Orange Hill/Sugar Creek (0=5M = \$5.01, 5-10M = \$6.26, >10M = \$15.03)		\$16.28	\$5.01	\$41.33	\$72.63				
Rosalie Oaks Subdivision (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$29.41	\$8.99	6M	\$83.35
Village Water (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$75.47	\$9.37	6M	\$131.69
CHC VII, Ltd. (8 - 10M = \$1.31, 10M+ = \$2.09)	8.0	\$15.71	\$1.31	\$15.71	\$18.33	Included in water bill			
Crooked Lake Park Sewerage Company						\$15.51	\$3.07	8M	\$40.07
Cypress Lake Utilities, Inc. (formerly Cypress Lakes Associates, Ltd.) (0 - 6M = \$3.55, 6 - 12M = \$5.32, 12M+ = \$7.11)		\$5.22	\$3.59	\$23.17	\$48.04	\$16.30	\$5.49	6M	\$49.24
Four Lakes Golf Club, Ltd.	5.0	\$26.18	\$1.05	\$26.18	\$31.43	Included in water bill			
Four Points Utility Corporation (0-10M = \$2.75, >10M = \$3.37)		\$11.68	\$2.75	\$25.43	\$39.18	\$18.61	\$4.63	10M	\$64.91
Gold Coast Utility Corp.		\$13.93	\$2.83	\$28.08	\$42.23	\$24.27	\$3.65	10M	\$60.77

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
 December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b>Polk County (Cont.)</b>									
Grenelefe Resort Utility Inc. (0 - 10M = \$0.78, 10 - 35M = \$1.56, >35M = \$2.34)		\$5.98	\$0.78	\$9.88	\$13.78	\$8.46	\$1.13	10M	\$19.76
Hidden Cove, Ltd.		\$8.59	\$2.14	\$19.29	\$29.99	Included in water bill			
Keen Sales, Rentals and Utilities, Inc. - Ellison Park	1.0	\$15.71	\$1.78	\$22.83	\$31.73				
Lake Region Paradise Island	5.0	\$10.47	\$1.22	\$10.47	\$33.52				
Mountain Lake Corporation (0 - 10M = \$1.45, 10M -30M = \$2.20, 30M+ = \$3.60)		\$4.59	\$1.45	\$11.84	\$50.69				
Orchid Springs Development Corporation		\$9.53	\$1.73	\$18.18	\$26.83	\$13.87	\$3.02	10M	\$44.07
Park Water Company, Inc. (0 - 5M = \$3.82, 5 - 10M = \$4.78, 10 - 15M = \$5.73, 15M+ = \$6.69)		\$12.80	\$3.82	\$31.90	\$44.36				
Pinecrest Ranches, Inc.		\$12.49	\$3.77	\$31.34	\$50.19				
Plantation Landings, Ltd.	3.0	\$12.57	\$1.26	\$15.09	\$21.39	Included in water bill			
River Ranch Water Management, LLC									
River Ranch Shores/Countryside		\$15.85		\$15.85	\$15.85	\$17.16			\$17.16
Condos		\$12.68		\$12.68	\$12.68	\$17.16			\$17.16
S. V. Utilities, Ltd. (8 - 10M = \$1.31, 10M+ = \$2.09)	8.0	\$15.71	\$1.31	\$15.71	\$18.33	Included in water bill			
Sunrise Utilities, LLC		\$8.34	\$2.04	\$18.54	\$28.74				
TBBT Utility, LLC		\$7.92	\$1.64	\$16.12	\$24.32	\$22.94	\$3.13	10M	\$54.24
Tevalo, Inc. d/b/a McLeod Gardens Water Co.		\$10.51	\$2.63	\$23.66	\$36.81				
West Lakeland Wastewater, Inc.						\$13.39	\$3.26	8M	\$39.47
<b>Putnam County</b>									
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.)									
Beechers Point (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$29.41	\$8.99	6M	\$83.35
Hermits Cove (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Interlachen Lake Estates (0-5M = \$5.01, 5-10M = \$6.26, >10M = \$15.03)		\$16.68	\$5.01	\$41.73	\$73.03				
Palm Port (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$29.28	\$11.93	6M	\$100.86
Park Manor						\$42.47	\$8.48	6M	\$93.35
Pomona Park (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
River Grove (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
St. Johns Highlands (0-5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.29	\$3.82	\$35.39	\$59.24				
Silver Lake Oaks (0-5M = 7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$29.02	\$11.98	6M	\$100.90
Welaka/Saratoga Harbour (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
Wootens (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
 December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallage Rate Per M	Bill Comparisons		Base Rate	Gallage Rate Per M	Maximum Gallage	Maximum Charge
				5M	10M				
<b><u>Putnam County (Cont.)</u></b>									
St. Johns Landing of Putnam County Utilities Services, Inc d/b/a St. Johns Landing Utilities Services		\$12.00	\$1.40	\$19.00	\$26.00	\$14.00	\$1.93	10M	\$33.30
St. Johns River Club Utility Company, LLC		\$7.91	\$3.63	\$26.06	\$44.21	\$11.09	\$3.84	8M	\$41.81
<b><u>St. Johns County</u></b>									
Camachee Island Company, Inc., d/b/a Camachee Cove Yacht Harbor Utility	3.00	\$16.10	\$4.16	\$24.42	\$45.22				
<b><u>St. Lucie County</u></b>									
None at this time.									
<b><u>Seminole County</u></b>									
Alafaya Utilities, Inc.						\$23.32	\$3.11	10M	\$54.42
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.) Chuluota		\$11.17	\$4.24	\$32.37	\$53.57	\$23.78	\$8.66	6M	\$75.74
Harmony Homes (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
CWS Communities, LP d/b/a Palm Valley		\$9.98	\$2.40	\$21.98	\$33.98	\$11.96	\$4.24	6M	\$37.40
Sanlando Utilities Corporation (0 - 10M = \$0.55, Over 10M = \$1.08)		\$4.30	\$0.55	\$7.05	\$9.80	\$12.10	\$1.60	10M	\$28.10
Utilities, Inc. of Florida (0 - 8M = \$2.25, 8 - 16M = \$3.95, 16M+ = \$5.07) Unmetered wastewater flat rate = \$37.64		\$6.15	\$2.25	\$17.40	\$30.81	\$11.11	\$6.20	10M	\$73.11
Utilities, Inc. of Longwood						\$34.98			\$34.98
<b><u>Sumter County</u></b>									
Aqua Utilities Florida, Inc. The Woods Subdivision (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$35.44	\$7.11	6M	\$78.10
Cedar Acres, Inc.		\$9.00	\$0.45	\$11.25	\$13.50				
Central Sumter Utility Company, LLC (No Tariff at this time.)									
Continental Utility, Inc.		\$11.63	\$1.78	\$20.53	\$29.43	\$9.91	\$3.00	6M	\$27.91
North Sumter Utility Company, LLC (0 - 8.5M = \$1.68, 8.5M+ = \$3.37)		\$7.86	\$1.66	\$16.16	\$26.80	\$11.21	\$4.02	10M	\$51.41
Orange Blossom Utilities, Inc.		\$14.19	\$1.31	\$20.74	\$30.16	\$24.62	\$2.91	10M	\$53.72

**Water/Wastewater Monthly Bill Comparisons**  
**Residential Service**  
 December 31, 2009

Utility	Water					Wastewater			
	Min. Gal.	Base Rate	Gallonge Rate Per M	Bill Comparisons		Base Rate	Gallonge Rate Per M	Maximum Gallonge	Maximum Charge
				5M	10M				
<b><u>Union County*</u></b>									
B & C Water Resources, LLC		\$12.61	\$2.94	\$27.31	\$42.22				
*PSC does not regulate Union County									
<b><u>Volusia County</u></b>									
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.)									
Jungle Den (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16	\$29.41	\$8.99	6M	\$83.35
Tomoka (0-5M = \$7.31, 5-10M = \$8.98, >10M = \$20.67)		\$15.71	\$7.31	\$52.26	\$97.16				
D & E Water Resources, LLC		\$15.39	\$4.14	\$36.09	\$56.79	\$22.34	\$6.80	10M	\$90.34
Farmton Water Resources		\$3.58	\$0.64	\$6.78	\$9.98				
North Peninsula Utilities Corp.						\$30.12			\$30.12
Plantation Bay Utility Company		\$11.00	\$3.16	\$26.80	\$42.60	\$18.68	\$3.61	10M	\$54.78
Tymer Creek Utilities		\$9.30	\$2.44	\$21.50	\$33.70	\$15.71	\$5.72	10M	\$72.91
<b><u>Washington County</u></b>									
Aqua Utilities Florida, Inc. (formerly Florida Water Services Corp.)									
Sunny Hills (0-5M = \$3.82, 5-10M = \$4.77, >10M = \$11.46)		\$16.29	\$3.82	\$35.39	\$59.24	\$35.44	\$7.11	6M	\$78.10

