



## Florida Public Service Commission

# SPECIAL REPORT

JANUARY/FEBRUARY 2009

### Application for a rate increase by **Peoples Gas System**

DOCKET NO. 080318-GU

On August 11, 2008, Peoples Gas System (Peoples) filed a petition with the Florida Public Service Commission (PSC) for approval of a \$26,488,091 permanent increase to its rates. Peoples requested an interim increase of \$3,748,000. The interim rate increase is subject to refund, with interest, until after the PSC has completed its review of the permanent rate increase request. On September 29, 2008, the PSC suspended the utility's proposed permanent rate increase and approved an interim rate increase of \$2,380,000.

Peoples provides natural gas to approximately 334,000 commercial, industrial, and residential customers in three regions:

- ◆ the South Region consists of Daytona Beach, Eustis, Orlando, Palm Beach, Southwest Florida, and Dade/Broward divisions; and
- ◆ the West Region consists of the Tampa, St. Petersburg, Lakeland, Avon Park, and Sarasota divisions; and
- ◆ the North Region consists of the Jacksonville, Panama City, and Ocala divisions.

## QUESTIONS & ANSWERS

### **1** Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Peoples' rate request, the Commission will conduct six customer service hearings to allow customer feedback about the utility and the rate setting process. The Commissioners take customer comments, written and oral, into consideration in reaching a decision. In making its final determination, the Commission will consider the evidence and testimony presented by customers and parties to the case.

### **2** Why is Peoples requesting a rate increase?

Peoples is requesting a rate increase to earn a fair rate of return on its investment and to cover increasing operating costs.

### **3** When was Peoples' last approved rate increase?

The utility's last base rate proceeding was in 2003.

### **4** Presently, how much is the monthly bill for a residential customer using 20 therms?

The monthly bill (including gas cost effective November 2008) for a residential customer using 20 therms is \$42.64.

### **5** Using Peoples' proposed rates, how much would the monthly bill be for a residential customer using 20 therms?

The monthly bill (including gas cost) using Peoples' proposed rates would be \$46.53 for a residential cus-

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To check if a meeting has been canceled, look on the Commission's Web site ([www.floridapsc.com](http://www.floridapsc.com)) under the Hot Topics link on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

**Hearing Dates on Back**

## CUSTOMER HEARINGS

## Peoples Gas System

DOCKET NO. 080318-GU

**Friday, November 7, 2008, 10:00 a.m.**

City Commission Meeting Room  
2nd Floor  
9 Harrison Avenue  
Panama City, Florida

**Friday, November 14, 2008, 10:00 a.m.**

Duval County School Board Meeting Room  
1st Floor  
1701 Prudential Drive  
Jacksonville, Florida

**Tuesday, January 13, 2009, 10:00 a.m.**

Orlando City Commission Chambers, 2nd Floor  
400 South Orange Avenue  
Orlando, Florida

**Wednesday, January 14, 2009, 10:00 a.m.**

Robert J. Arenal Conference Center, 26th Floor  
Hillsborough County Center  
601 E. Kennedy Blvd.  
Tampa, Florida

**Wednesday, January 14, 2009, 6:00 p.m.**

Charlotte County School Board Meeting Room  
Murdock Center  
1445 Education Way  
Port Charlotte, Florida

**Monday, February 2, 2009, 10:00 a.m.**

Hollywood City Commission Chambers  
2600 Hollywood Boulevard  
Hollywood, Florida

**For more information:****For technical questions, contact:**

John Slemkewicz (Accounting) (850) 413-6420  
Elisabeth Draper (Rates) (850) 413-6706

**For legal questions, contact:**

Caroline Klancke (850) 413-6220  
Katherine Fleming (850) 413-6218

tomers using 20 therms, a 9 percent increase. For additional bill comparisons, see pages 5, 6, and 7.

**6 What if I can't make the customer hearing or prefer not to speak? Are there other ways to comment on the issue?**

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the hearing or in writing. Correspondence will be placed in the docket file. Written comments should be mailed to:

*Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850*

*The PSC will also accept faxes and e-mails.*

*Fax number: 1-800-511-0809*

*Internet e-mail address:*

*contact@psc.state.fl.us*

**Please be sure to include the Docket Number 080318-GU.**

Customer comments become part of the official record for the case and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider the utility's quality of service and other matters. If you have questions, call the PSC's Division of Service, Safety & Consumer Assistance at 1-800-342-3552.

**7 Where on the Internet can I obtain more detailed information?**

Detailed docket information is available on the PSC Web site at [www.floridapsc.com](http://www.floridapsc.com). Click on Dockets and Filings/Dockets and then type in the docket number, 080318.

**8 When will the PSC make a decision?**

The PSC staff is scheduled to file a recommendation with the Commission on the issues of revenue requirements and rates on April 23, 2009. The Commissioners are expected to vote on these matters at the May 5, 2009 Agenda Conference. The PSC staff is scheduled to file a recommendation with the Commission on rate design issues on May 7, 2009. The Commissioners are expected to vote on these issues at the May 19, 2009 Agenda Conference.

## P S C   C O M M I S S I O N E R S



COMMISSIONER  
Nancy Argenziano



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Matthew M. Carter II



COMMISSIONER  
Katrina J. McMurrin



COMMISSIONER  
Nathan A. Skop

**Matthew Mark Carter II** was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006 and was subsequently elected Chairman by his fellow commissioners for the years 2008 and 2009. Chairman Carter serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Water, the Committee on Critical Infrastructure, and the Committee on International Relations. Chairman Carter is also active in NARUC activities designed to improve regulated companies' minority business procurement practices. Chairman Carter sought appointment to the Committee on Water in particular because he recognizes the stress that Florida's rapid population growth is placing on existing water resources, and the important role water and wastewater utility regulation will have on the development of future conservation efforts and water supply alternatives in Florida, as well as the health and economic vitality of the State. Chairman Carter hopes to foster an open dialogue concerning water policies in the State with an aim toward maximizing the effectiveness of partnerships between various state agencies having regulatory jurisdiction over water use. Chairman Carter is the son of the late Rev. Matthew and Pearl Carter. He was born in Douglas, Georgia and educated in the public schools there. He graduated from Atkinson County High School (in Pearson). After graduation from high school, he volunteered for the United States Army. In the Army, he served in the Presidential Honor Guard in Washington, D.C. and the First Armored Division in Germany. After being honorably discharged from the Army, Chairman Carter attended Tallahassee Community College where he graduated with honors, and was later inducted into the TCC Alumni Association's Hall of Fame. He then attended Florida State University and graduated with a Bachelor's of Science in Mass Communications and was commissioned a Second Lieutenant in the United States Army Reserve and later the Florida National Guard. After a tour of duty with the 124th Infantry in the Panama Canal Zone, Chairman Carter returned to Tallahassee where he set up a public relations firm that, for over ten years, concentrated on political campaigns. Afterward, he entered into the financial investment industry and worked as a financial consultant for Waddell & Reed, Florida Professional Services Group, and Merrill Lynch. Chairman Carter left Merrill Lynch to complete law school at the Florida State University College of Law. After graduation, he became a member of the Florida Bar and a Minister of the Gospel of Jesus Christ. As an attorney, he specialized in business law. He also served as a communications consultant and senior manager for private industry and governmental agencies. Chairman Carter's prior government leadership includes service as the Director of the Division of Land Sales, Deputy Secretary of the Department of Management Services, and multiple senior staff positions with the Florida House of Representatives. Chairman Carter has a Master's degree in Theological Science from Smith Chapel Bible University, a Doctor of Ministry degree from Gulf Coast College & Seminary, and was also awarded an honorary Doctor of Divinity degree from the St. Thomas Christian College. Chairman Carter is currently pastor of the Beulah Hill Missionary Baptist Church in Gretna, Florida, where he once served as President of the Congress of Christian Education (Union Baptist Association) and Vice Moderator for the Gadsden County Baptist Association (Southern Baptist Convention). He has also written the book *The 90% Rule – How to Get Out of Debt and Prosper and Why It's Important*. Chairman Carter is married to the former Rita Taylor (of Enigma, Georgia) and they have two beautiful children.

**Lisa Polak Edgar** was reappointed to the Florida Public Service Commission (PSC) by Governor Charlie Crist for a four-year term beginning January 2009. From January 2006 to January 2008, she served as Chairman and participated as a member of the Florida Energy Commission and the Governor's Action Team on Energy and Climate Change. During her first term, Commissioner Edgar worked to develop policies to strengthen the state's electric infrastructure to better prepare for, and withstand, storm events; to establish net metering and interconnection rules that encourage customer participation and renewable energy development; to further the diversification of Florida's fuel supply; to effectively reform the collection and distribution of universal service funds; and to broaden stakeholder participation. She is a member of the National Association of Regulatory Utility Commissioners Board of Directors and the Telecommunications Committee. Commissioner Edgar serves on the Federal Communications Commission Universal Service Joint Board and the U.S. Department of Transportation Technical Pipeline Safety Standards Committee. She is a member of Leadership Florida. Prior to joining the PSC, Commissioner Edgar served as Deputy Secretary for the Florida Department of Environmental Protection (DEP). Her responsibilities at DEP included oversight of the agency's \$2.1 billion budget, fiscal and strategic planning, accountability measures, information technology, administrative services, geological survey, and coordination between the state and federal government on environmental issues, including oil and gas drilling on the Outer Continental Shelf. Commissioner Edgar represented the State of Florida on the Minerals Management Service Outer Continental Shelf (OCS) Policy Committee from 1993-2004, and on the Subcommittees on Environmental Studies in OCS Areas under Moratoria and OCS Hard Minerals. During her career in public service, Commissioner Edgar has also served as chief analyst on Environmental Policy for the Office of Policy and Budget, Executive Office of the Governor; senior cabinet aide in the Department of Agriculture and Consumer Services; staff counsel and legislative analyst for the Florida Senate Committees on Reapportionment and Regulated Industries; completed the Harvard Kennedy School of Government Program for Senior Executives in State and Local Government; and co-taught a special topics graduate course on the Everglades at Florida A&M University. Commissioner Edgar received a Bachelor of Science and a Juris Doctorate from Florida State University and is a member of the Florida Bar. She studied in London during her undergraduate education and in Yugoslavia during law school. She and her husband are raising their two young children in Tallahassee.

**Katrina J. McMurrin** was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four-year term beginning January 2006. Commissioner McMurrin serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Consumer

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## PSC Commissioners *continued*

Affairs, the Committee on Electricity, the Subcommittee on Education and Research, the FERC/State Smart Grid Collaborative, and the FERC/State Competitive Procurement Collaborative. She also serves as Vice Chair of the Subcommittee on Nuclear Issues – Waste Disposal and on the Executive Committee of the Nuclear Waste Strategy Coalition. Commissioner McMurrin has extensive experience in regulatory policy issues involving energy, water, and telecommunications. In the eleven years prior to appointment, Commissioner McMurrin used her interdisciplinary core competencies in leadership roles on numerous technical and complex matters before the Florida Public Service Commission. Most recently, Commissioner McMurrin served consecutive terms as Chief Advisor to two different Florida Public Service Commissioners: Commissioner Charles M. Davidson (2003-2005) and Commissioner Michael A. Palecki (2001-2003). In this role, Commissioner McMurrin advised the commissioners on technical regulatory matters, financial methodologies, and an array of public policy issues in the areas of energy, communications, and water and wastewater. Prior to becoming a Chief Advisor, Commissioner McMurrin managed the State Liaison Section of the Commission's Division of Policy Analysis & Intergovernmental Liaison. Here, she consulted with state and local government agencies on utility-related policy issues of common interest, such as "black water," reuse, universal service, and electric reliability. For over three years prior to leading the State Liaison Section, Commissioner McMurrin served as the Commission's primary liaison on all nuclear energy matters. Commissioner McMurrin pursued nuclear waste reform through all plausible avenues - Congressional legislation, federal agency action, and litigation. Working with NARUC and the Nuclear Waste Strategy Coalition (an organization of state commissions, state consumer advocates, state attorneys general, and the nuclear industry), she sought the timely removal of nuclear waste from the state's two largest electric utilities, an undertaking financed by Florida's electric consumers. Additionally, Commissioner McMurrin was instrumental in drafting the Commission's positions on electric industry restructuring, which provided valuable input to Florida's Congressional delegation on how restructuring proposals would impact the state and its electric consumers. Commissioner McMurrin's experience in the electric area began in 1994 with a concentration in environmental and fuel cost recovery issues and territorial agreements and disputes. Since 2001, Commissioner McMurrin has also been involved in policy formulation related to a multitude of communications matters such as unbundled network element pricing, implementation of the FCC's Triennial Review decisions, universal service, and Lifeline, all of which are impacting and being impacted by a changing competitive landscape. Commissioner McMurrin's work has afforded her the opportunity to develop a fluency in issues of advanced communications policy, especially those surrounding broadband, wireless, Voice over Internet Protocol (VoIP), and emerging technologies such as broadband over power lines (BPL). Commissioner McMurrin was a recipient of the Florida Public Service Commission Extraordinary Accomplishment Award in 1999 and the Florida Public Service Commission Outstanding Achievement Award in 1997, both in recognition of her work on federal energy policy. A North Florida native, Commissioner McMurrin graduated from Chipley High School. In 1994, she received a Bachelor's degree in finance from Florida State University, followed by a Master of Business Administration degree from Florida State University in 1998.

Before her appointment to the Florida Public Service Commission in May of 2007, **Commissioner Argenziano** served more than 10 years in the Florida legislature. She was first elected to the Florida House of Representatives in 1996 (District 43) and served there until her election in 2002 to the Florida Senate (District 3). While serving in the legislature, she served on many different committee and council assignments including Environmental Preservation, Governmental Oversight (Chair), Comprehensive Planning, Criminal Justice (Chair), Criminal Justice Appropriations, Regulated Industries, Rules and Calendar, Agriculture (Chair), Administrative Procedure, Public Service Commission Oversight, Ethics and Elections, Health Policy, Elder Affairs (Chair), Healthcare Council (Chair), Crime and Punishment, Water Resource Management, and Utilities and Communication. Senator Argenziano's legislative career has focused on protection of the elderly and other vulnerable citizens, resource protection, and full participation of the citizens in their government. Notable legislation which she has sponsored includes nursing home reform, "local sources first" (water use), two pharmacy discount programs, a law providing for clearing the courtroom for victim sex crime testimony, enhanced penalties for crimes against the elderly, Public Counsel representation in utility rates cases, protection of our springs, a "scambusters" program for the protection of consumers, and protection for our children from sexual predators (the Jessica Lunsford Act), just to mention a few. Commissioner Argenziano has one son, Joseph, who has proudly served his country for 14 years in the United States Air Force. Commissioner Argenziano is a member of the National Association of Regulatory Utility Commissioners (NARUC).

**Commissioner Nathan A. Skop** was appointed to the Florida Public Service Commission by Governor Charlie Crist for a four-year term beginning January 2007. Commissioner Skop currently serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Consumer Affairs and the Committee on Energy Resources and the Environment. Prior to his appointment, Commissioner Skop gained over thirteen years of engineering, manufacturing, operations, program management, and financial management experience working for Fortune 500 corporations. Commissioner Skop began his professional career as a nuclear project engineer with the Electric Boat Division of General Dynamics Corporation in Groton, Connecticut. As a member of the Advanced Propulsion Plant Technology Program he participated in the design, integration and qualification testing of nuclear submarine propulsion system turbomachinery for the USS SEAWOLF (SSN 21), and participated in the initial criticality and power range testing of the USS SANTA FE (SSN 763) nuclear submarine reactor plant. Commissioner Skop continued his professional career as a specialist engineer with the Propulsion Systems and Customer Service divisions of the Boeing Commercial Airplane Group in Seattle, Washington. While serving in these positions he participated in the design, integration, and test of Engine Build-Up installations for Pratt & Whitney engines installed on Boeing 777 aircraft, and supported General Electric aircraft engines installed on Boeing 747, 767, and 777 aircraft. Prior to attending law school, Commissioner Skop gained substantial renewable energy and energy industry experience as a business manager with FPL Energy (an unregulated subsidiary of FPL Group) through managing nine renewable wind energy projects located in Altamont Pass, California, and a coal fired co-generation plant located in Stockton, California. Commissioner Skop's extensive power generation experience includes renewable energy (wind and solar), fossil fuel (combined cycle, gas turbine, co-generation, and coal), and nuclear power. Commissioner Skop graduated from the University of Florida with a BS in Aerospace Engineering in 1991. He later earned an MBA with concentrations in financial management and investment analysis from Rensselaer Polytechnic Institute in 1996, and a JD from the University of Florida Levin College of Law in 2006. Commissioner Skop also holds a graduate level certificate in environmental management from the Hartford Graduate Center and attended an executive education program focusing on mergers and acquisitions at the Wharton School of Business at the University of Pennsylvania. Commissioner Skop is a member of the Florida Bar and recently had a case comment published in the Journal of Technology Law & Policy for the Levin College of Law at the University of Florida. Commissioner Skop was raised in Sanford, Florida. Prior to relocating to Tallahassee to serve in his current position, Commissioner Skop previously lived in Gainesville and Palm Beach Gardens, Florida.

The following three tables compare monthly residential bills at various usage levels using the company's current rates and the rates that the company has proposed. Under the company's proposal, most residential customers would take service under one of three proposed new rate schedules, depending on the amount of gas they use per year. Residential customers using more than 2,000 therms per year would take service under the applicable general service rate schedule.

### Peoples Gas System

**BILL COMPARISONS - PRESENT VS. COMPANY PROPOSED RATES**

**R E S I D E N T I A L**

(Residential Usage between 0 and 99 therms per year)

**Average Usage: 5 therms per month**

**PRESENT RATES**

**Customer Charge**  
\$ 10.00

**Energy Charge**  
(Cents per Therm)  
37.667

**Gas Cost Cents/Therm\***  
125.533

**PROPOSED RATES RS-1**

**Customer Charge**  
\$ 12.00

**Energy Charge**  
(Cents per Therm)  
32.120

**Therm Usage Increment**  
1

THERM USAGE	PRESENT MONTHLY BILL WITHOUT GAS COST	PRESENT MONTHLY BILL WITH GAS COST	PROPOSED MONTHLY BILL WITHOUT GAS COST	PROPOSED MONTHLY BILL WITH GAS COST	PERCENT INCREASE WITHOUT GAS COST	PERCENT INCREASE WITH GAS COST	DOLLAR INCREASE
0	\$ 10.00	\$ 10.00	\$ 12.00	\$12.00	20.00%	20.00%	\$ 2.00
1	\$ 10.38	\$ 11.63	\$ 12.32	\$ 13.58	18.74%	16.72%	\$ 1.94
2	\$ 10.75	\$ 13.26	\$ 12.64	\$ 15.15	17.57%	14.24%	\$ 1.89
3	\$ 11.13	\$ 14.90	\$ 12.96	\$ 16.73	16.47%	12.31%	\$ 1.83
4	\$ 11.51	\$ 16.53	\$ 13.28	\$ 18.31	15.45%	10.76%	\$ 1.78
<b>5</b>	<b>\$ 11.88</b>	<b>\$ 18.16</b>	<b>\$ 13.61</b>	<b>\$ 19.88</b>	<b>14.50%</b>	<b>9.49%</b>	<b>\$ 1.72</b>
6	\$ 12.26	\$ 19.79	\$ 13.93	\$ 21.46	13.60%	8.42%	\$ 1.67
7	\$ 12.64	\$ 21.42	\$ 14.25	\$ 23.04	12.75%	7.52%	\$ 1.61
8	\$ 13.01	\$ 23.06	\$ 14.57	\$ 24.61	11.96%	6.75%	\$ 1.56

\* Gas Cost effective November 2008

Bills do not include conservation costs, utility taxes, franchise fees, or gross receipts taxes.

**R E S I D E N T I A L**(Residential Usage between **100** and **249** therms per year)**Average Usage: 14 therms per month****PRESENT  
RATES****Customer Charge**  
\$ 10.00**Energy Charge**  
(Cents per Therm)  
37.667**Gas Cost Cents/Therm\***  
125.533**PROPOSED RATES  
RS-2****Customer Charge**  
\$ 15.00**Energy Charge**  
(Cents per Therm)  
32.120**Therm Usage Increment**  
2

THERM USAGE	PRESENT MONTHLY BILL WITHOUT GAS COST	PRESENT MONTHLY BILL WITH GAS COST	PROPOSED MONTHLY BILL WITHOUT GAS COST	PROPOSED MONTHLY BILL WITH GAS COST	PERCENT INCREASE WITHOUT GAS COST	PERCENT INCREASE WITH GAS COST	DOLLAR INCREASE
10	\$ 13.77	\$ 26.32	\$ 18.21	\$ 30.77	32.29%	16.89%	\$ 4.45
12	\$ 14.52	\$ 29.58	\$ 18.85	\$ 33.92	29.85%	14.65%	\$ 4.33
<b>14</b>	<b>\$ 15.27</b>	<b>\$ 32.85</b>	<b>\$ 19.50</b>	<b>\$ 37.07</b>	<b>27.65%</b>	<b>12.86%</b>	<b>\$ 4.22</b>
16	\$ 16.03	\$ 36.11	\$ 20.14	\$ 40.22	25.66%	11.39%	\$ 4.11
18	\$ 16.78	\$ 39.38	\$ 20.78	\$ 43.38	23.85%	10.16%	\$ 4.00
20	\$ 17.53	\$ 42.64	\$ 21.42	\$ 46.53	22.19%	9.12%	\$ 3.89

\* Gas Cost effective November 2008

Bills do not include conservation costs, utility taxes, franchise fees, or gross receipts taxes.

**R E S I D E N T I A L**(Residential Usage between **250** and **1,999** therms per year)**Average Usage: 36 therms per month****PRESENT  
RATES****Customer Charge**  
\$ 10.00**Energy Charge**  
(Cents per Therm)  
37.667**Gas Cost Cents/Therm\***  
125.533**PROPOSED RATES  
RS-3****Customer Charge**  
\$ 20.00**Energy Charge**  
(Cents per Therm)  
32.120**Therm Usage Increment**  
10

THERM USAGE	PRESENT MONTHLY BILL WITHOUT GAS COST	PRESENT MONTHLY BILL WITH GAS COST	PROPOSED MONTHLY BILL WITHOUT GAS COST	PROPOSED MONTHLY BILL WITH GAS COST	PERCENT INCREASE WITHOUT GAS COST	PERCENT INCREASE WITH GAS COST	DOLLAR INCREASE
26	\$ 19.79	\$ 52.43	\$ 28.35	\$ 60.99	43.24%	16.32%	\$ 8.56
<b>36</b>	<b>\$ 23.56</b>	<b>\$ 68.75</b>	<b>\$ 31.56</b>	<b>\$ 76.76</b>	<b>33.97%</b>	<b>11.64%</b>	<b>\$ 8.00</b>
46	\$ 27.33	\$ 85.07	\$ 34.78	\$ 92.52	27.26%	8.76%	\$ 7.45
56	\$ 31.09	\$ 101.39	\$ 37.99	\$ 108.29	22.17%	6.80%	\$ 6.89
66	\$ 34.86	\$ 117.71	\$ 41.20	\$ 124.05	18.18%	5.39%	\$ 6.34
76	\$ 38.63	\$ 134.03	\$ 44.41	\$ 139.82	14.97%	4.32%	\$ 5.78
86	\$ 42.39	\$ 150.35	\$ 47.62	\$ 155.58	12.34%	3.48%	\$ 5.23
96	\$ 46.16	\$ 166.67	\$ 50.84	\$ 171.35	10.13%	2.80%	\$ 4.67
106	\$ 49.93	\$ 182.99	\$ 54.05	\$ 187.11	8.25%	2.25%	\$ 4.12

\* Gas Cost effective November 2008

Bills do not include conservation costs, utility taxes, franchise fees, or gross receipts taxes.





STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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