



Florida Public Service Commission **SPECIAL REPORT**

SEPTEMBER 2011

Application for increase in wastewater rates in Lee County by

Utilities, Inc. of Eagle Ridge

DOCKET NO. 110153-SU

On June 24, 2011, Utilities, Inc. of Eagle Ridge (Eagle Ridge) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in its wastewater rates. Eagle Ridge provides wastewater service to approximately 822 customers in Lee County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Eagle Ridge's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Eagle Ridge and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the meeting.

2 Why is Eagle Ridge requesting a rate increase?

Eagle Ridge is requesting a rate increase to cover increasing operating costs and to earn a fair rate of return on its investment.

3 When was Eagle Ridge's last approved rate increase?

Eagle Ridge's last approved rate increase was in 2009.

4 Presently, how much is the average monthly wastewater bill for a residential customer?

Currently, the average monthly wastewater bill for a residential customer is \$44.97.

CUSTOMER MEETING

**Wednesday, September 14, 2011
6:00 p.m.**

Edison State College
Learning Resources Hall, Building J
Corbin Auditorium, Room 103
8099 College Parkway
Fort Myers, FL 33919

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5 Using Eagle Ridge's proposed rates, how much would the average monthly wastewater bill be for a residential customer?

Under Eagle Ridge's proposal, the average monthly wastewater bill for a residential customer would be \$55.75.

6 What if I cannot make the customer meeting or prefer not to speak? Are there other ways to comment on the issue?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809
Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the docket number, **110153 - SU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Eagle Ridge's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law.

This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7 Who can answer technical or legal questions?

For technical questions, contact:

Todd Brown
(850) 413-6550

Kaley Thompson
(850) 413-6443

Patti Daniel
(850) 413-6808

Tom Walden
(850) 413-6950

Bart Fletcher
(850) 413-7017

For legal questions, contact:

Martha Barrera
(850) 413-6212

Jennifer Crawford
(850) 413-6228

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Dockets and Filings/Dockets** and then type in the docket number, **110153**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on November 9, 2011. The Commissioners are expected to vote on this matter at the November 22, 2011 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Art Graham



COMMISSIONER
Ronald A. Brisé



COMMISSIONER
Julie I. Brown

Monthly Wastewater Service Rates

	Present Rates	Utility Requested Interim	Utility Requested Final	Commission Approved Interim
<u>Residential</u>				
Base Facility Charge, All Meter Sizes	\$ 20.62	\$ 23.96	\$ 25.75	\$ 23.39
Gallonge Charge				
<i>Per 1,000 gallons (10,000 gallon cap)</i>	\$ 4.72	\$ 5.49	\$ 5.89	\$ 5.35
Cross Creek Flat Rate	\$ 23.98	\$ 27.87	\$ 29.96	\$ 27.20
<u>General Service</u>				
Base Facility Charge by Meter Size				
5/8" x 3/4"	\$ 20.62	\$ 23.96	\$ 25.75	\$ 23.39
1"	\$ 51.55	\$ 59.91	\$ 64.39	\$ 58.47
1-1/2"	\$ 103.10	\$ 119.82	\$ 128.78	\$ 116.94
2"	\$ 164.95	\$ 191.70	\$ 206.03	\$ 187.10
3"	\$ 329.91	\$ 383.42	\$ 412.08	\$ 374.21
4"	\$ 515.49	\$ 599.10	\$ 643.88	\$ 584.71
6"	\$ 1,030.98	\$ 1,198.20	\$ 1,287.77	\$ 1,169.41
8"	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Gallonge Charge, per 1,000 gallons	\$ 5.67	\$ 6.58	\$ 7.08	\$ 6.43
<u>Typical Monthly Residential Bills 5/8"x3/4" Meter</u>				
3,000 Gallons	\$ 34.78	\$ 40.43	\$ 43.42	\$ 39.45
5,000 Gallons	\$ 44.22	\$ 51.41	\$ 55.20	\$ 50.16
10,000 Gallons	\$ 67.82	\$ 78.86	\$ 84.65	\$ 76.93
<i>(Wastewater Gallonge Cap - 10,000 Gallons)</i>				
Average Usage of 5,100 Gallons	\$ 44.69	\$ 51.96	\$ 55.79	\$ 50.69

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Name _____

Address _____

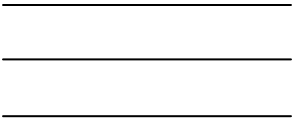
Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

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STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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