



Florida Public Service Commission

SPECIAL REPORT

FEBRUARY 2012

Application for staff-assisted rate case in Highlands County by

Utility Corporation of Florida, Inc.

DOCKET NO. 110165-SU

On July 14, 2011, Utility Corporation of Florida, Inc. (Utility Corporation) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its wastewater rates. Utility Corporation provides wastewater service to approximately 317 customers in Highlands County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Utility Corporation's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Utility Corporation and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Utility Corporation requesting a rate increase?

Utility Corporation is requesting a rate increase to cover increasing operating costs.

3 When was Utility Corporation's last approved rate increase?

This is Utility Corporation's first rate case before the Commission.

4 Presently, how much is the monthly wastewater bill for a residential customer?

Utility Corporation charges flat rates and the current monthly wastewater bill for a residential customer is \$32.00.

CUSTOMER MEETING

Thursday, February 9, 2012
6:00 p.m.
Springlake Community Center
209 Springlake Boulevard
Sebring, FL 33876

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5 Using staff's proposed rates, how much would the monthly wastewater bill be for a residential customer?

Under staff's proposal, the monthly wastewater bill for a residential customer would be \$39.22.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the docket number, **110165-SU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Utility Corporation's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

** Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon*

request, for inspection and copying to any Florida citizen or to any member of the media.

7 Who can answer technical or legal questions?

For technical questions, contact:

Shannon Hudson
(850) 413-7021

Bart Fletcher
(850) 413-7017

Patti Daniel
(850) 413-6808

Lydia Roberts
(850) 413-6877

Paul Stallcup
(850) 413-6441

Kaley Thompson
(850) 413-6443

Robert Simpson
(850) 413-7001

For legal questions, contact:

Pauline Robinson
(850) 413-6183

Adam Teitzman
(850) 413-6175

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Dockets and Filings/Dockets** and then type in the docket number, **110165**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on March 29, 2012. The Commissioners are expected to vote on this matter at the April 10, 2012 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Ronald A. Brisé



COMMISSIONER
Art Graham

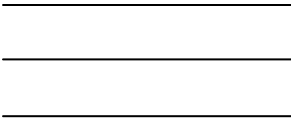


COMMISSIONER
Julie I. Brown

Utility Corporation Monthly Wastewater Service Rates

	Utility Present Rates	Staff Recommended Rates
<u>Residential Service</u>		
Base Facility Charge by Meter Size		
5/8"	\$ 32.00	\$ 39.22
3/4"	\$ 32.00	\$ 39.22
1"	\$ 32.00	\$ 39.22
1-1/2"	\$ 32.00	\$ 39.22
2"	\$ 32.00	\$ 39.22
3"	\$ 32.00	\$ 39.22
4"	\$ 32.00	\$ 39.22
6"	\$ 32.00	\$ 39.22
 <u>General Service</u>		
Base Facility Charge by Meter Size		
5/8"	\$ 32.00	\$ 39.22
3/4"	\$ 32.00	\$ 39.22
1"	\$ 32.00	\$ 39.22
1-1/2"	\$ 32.00	\$ 39.22
2"	\$ 32.00	\$ 39.22
3"	\$ 32.00	\$ 39.22
4"	\$ 32.00	\$ 39.22
6"	\$ 32.00	\$ 39.22
General Service Spring Lake Clubhouse	\$ 128.00	\$ 156.88
Golf Course Reuse, per thousand gallons	\$ 0.50	\$ 0.50

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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