



Florida Public Service Commission

SPECIAL REPORT

MARCH 2012

Application for increase in water rates in Marion County by
Sunshine Utilities of Central Florida, Inc.

DOCKET NO. 100048-WU

On June 1, 2011, Sunshine Utilities of Central Florida, Inc. (Sunshine) filed an application with the Florida Public Service Commission (PSC or Commission) to increase its water rates. Sunshine provides service to approximately 3,798 water customers in 23 certificated areas in Marion County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Sunshine's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Sunshine and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Sunshine requesting a rate increase?

Sunshine is requesting a rate increase to cover increasing operating costs.

3 When was Sunshine's last approved rate increase?

Sunshine's last approved rate increase was in 1990.

4 Presently, how much is the average monthly water bill for a residential customer?

See the tables on page 3-6 for the current average monthly water bill for a residential customer.

CUSTOMER MEETING

Wednesday, March 14, 2012

6:00 p.m.

City Hall - Commission Room

5343 Southeast Abshier Blvd.

Belleview, FL 34420

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5 Using Sunshine's proposed rates, how much would the average monthly water bill be for a residential customer?

See the tables on page 3-6 for the proposed average monthly water bill for a residential customer.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the docket number, **100048-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Sunshine's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally

requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7 Who can answer technical or legal questions?

For technical questions, contact:

Bart Fletcher
(850) 413-7017

Monica Brown
(850) 413-6838

Jennie Lingo
(850) 413-6964

Patti Daniel
(850) 413-6808

Paul Stallcup
(850) 413-6441

Michael Springer
(850) 413-7082

James McRoy
(850) 413-6934

For legal questions, contact:

Ralph Jaeger
(850) 413-6234

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Dockets and Filings/Dockets** and then type in the docket number, **100048**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on May 23, 2012. The Commissioners are expected to vote on this matter at the June 5, 2012 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Ronald A. Brisé



COMMISSIONER
Art Graham



COMMISSIONER
Julie I. Brown

Sunshine Monthly Water Service Rates (All areas excluding Sandy Acres, Ponderosa Pines, and Quail Run)

	Utility Present Rates	Utility Requested Final Rates
<u>Residential, General, and Multi-Family Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 8.34	\$ 9.80
1"	\$ 20.82	\$ 24.00
1-1/4"	\$ 31.23	\$ 33.00
1-1/2"	\$ 41.65	\$ 45.00
2"	\$ 66.63	\$ 71.00
3"	\$ 133.47	\$ 150.00
4"	\$ 208.22	\$ 225.00
6"	\$ 416.47	\$ 470.00
 Gallage Charge, per 1,000 Gallons	 \$ 2.04	 \$ 2.32

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Sunshine Monthly Water Service Rates (Sandy Acres)

	Utility Present Rates	Utility Requested Final Rates
<u>Residential, General, and Multi-Family Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 4.69	\$ 9.80
1"	\$ 11.73	\$ 24.00
1-1/4"	N/A	\$ 33.00
1-1/2"	N/A	\$ 45.00
2"	N/A	\$ 71.00
3"	N/A	\$ 150.00
4"	N/A	\$ 225.00
6"	N/A	\$ 470.00
Gallonage Charge, per 1,000 Gallons	\$ 1.47	\$ 2.32

Sunshine Monthly Water Service Rates (Ponderosa Pines)

	Utility Present Rates	Utility Requested Final Rates
<u>Residential, General, and Multi-Family Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	N/A	\$ 9.80
1"	N/A	\$ 24.00
1-1/4"	N/A	\$ 33.00
1-1/2"	N/A	\$ 45.00
2"	N/A	\$ 71.00
3"	N/A	\$ 150.00
4"	N/A	\$ 225.00
6"	N/A	\$ 470.00
Gallonage Charge, per 1,000 Gallons	N/A	\$ 2.32
Flat Rate	\$ 15.66	N/A

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Sunshine Monthly Water Service Rates (Quail Run)

	Utility Present Rates	Utility Requested Final Rates
<u>Residential, General, and Multi-Family Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	N/A	\$ 9.80
1"	N/A	\$ 24.00
1-1/4"	N/A	\$ 33.00
1-1/2"	N/A	\$ 45.00
2"	N/A	\$ 71.00
3"	N/A	\$ 150.00
4"	N/A	\$ 225.00
6"	N/A	\$ 470.00
Gallonage Charge, per 1,000 Gallons	N/A	\$ 2.32
Flat Rate	\$ 9.50	N/A
<u>Service Availability Charges</u>		
Residential System Capacity Charge	\$ 420.00	\$ 480.00
System Capacity Charge - all except residential - per gallon/day	\$ 1.20	\$ 1.37
Customer Connection (Tap-In) Charge	\$ 0.00	\$ 500.00

Sunshine Miscellaneous Service Charges

<u>Charge Type</u>	Utility Present Rates		Utility Requested Final Rates	
	<u>Bus. Hours</u>	<u>After Hours</u>	<u>Bus. Hours</u>	<u>After Hours</u>
Initial Connection	\$ 15.00	\$ 15.00	\$ 30.00	\$ 30.00
Normal Reconnection	\$ 15.00	\$ 15.00	\$ 30.00	\$ 30.00
Violation Reconnection	\$ 15.00	\$ 20.00	\$ 30.00	\$ 60.00
Premises Visit	\$ 10.00	N/A	\$ 20.00	\$ 30.00
Late Fee	\$ 2.00	N/A	\$ 5.00	N/A
<u>Meter Test Deposits</u>				
5/8" x 3/4"	\$ 20.00	N/A	\$ 30.00	N/A
1" etc.	\$25.00	N/A	\$ 30.00	N/A
1-1/4"	N/A	N/A	\$ 30.00	N/A
1-1/2"	\$ 25.00	N/A	\$ 30.00	N/A
2" and over	Actual Cost	N/A	Actual Cost	N/A
<u>Customer Deposits</u>				
Residential and General Service				
5/8" x 3/4"	\$ 40.00	N/A	\$ 50.00	N/A
1" etc.	N/A	N/A	\$ 50.00	N/A
1-1/4"	N/A	N/A	\$ 50.00	N/A
1-1/2"	N/A	N/A	\$ 50.00	N/A
2" and over	N/A	N/A	\$ 50.00	N/A
<u>Meter Tampering Charge/</u>				
<u>Illegal Reconnect</u>	N/A	N/A	\$ 100.00	\$ 100.00

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Name _____

Address _____

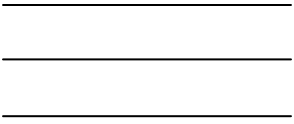
Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Fold and tape - - see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.



STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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