



# Florida Public Service Commission

# **SPECIAL REPORT**

APRIL 2012

Application for increase in water and wastewater rates in Seminole County by

## **Sanlando Utilities Corporation**

DOCKET NO. 110257-WS

*On October 31, 2011, Sanlando Utilities Corporation (Sanlando) filed an application with the Florida Public Service Commission (PSC or Commission) to increase its water and wastewater rates. Sanlando provides service to 10,163 water and 8,272 wastewater customers in Seminole County.*

### **QUESTIONS & ANSWERS**

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Sanlando's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Sanlando and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **2 Why is Sanlando requesting a rate increase?**

Sanlando is requesting a rate increase to cover increasing operating costs.

#### **3 When was Sanlando's last approved rate increase?**

Sanlando's last approved rate increase was in 2010.

#### **4 Presently, how much are the average monthly water and wastewater bills for a residential customer?**

Currently, the average monthly water and wastewater bills for a residential customer are \$23.74 and \$28.34, respectively.

#### **CUSTOMER MEETING**

**Tuesday, April 17, 2012  
6:00 p.m.**

**Eastmonte Civic Center Auditorium  
830 Magnolia Drive  
Altamonte Springs, FL 32701**

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**5 Using Sanlando's proposed rates, how much would the average monthly water and wastewater bills be for a residential customer?**

Under Sanlando's proposal, the average monthly water and wastewater bills for a residential customer would be \$25.77 and \$35.63, respectively.

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:  
*contact@psc.state.fl.us*

Please be sure to include the docket number, **110257-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Sanlando's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of

the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Mark Cicchetti  
(850) 413-6066

Bart Fletcher  
(850) 413-7017

Patti Daniel  
(850) 413-6808

Paul Stallcup  
(850) 413-6441

**For legal questions, contact:**

Ralph Jaeger  
(850) 413-6234

**8 Where on the Internet can I obtain more detailed information?**

Detailed docket information is available on the PSC Web site at [www.floridapsc.com](http://www.floridapsc.com). Click on **Dockets and Filings/Dockets** and then type in the docket number, **110257**.

**9 When will the PSC make a decision?**

The PSC staff is scheduled to file a recommendation with the Commission on June 7, 2012. The Commissioners are expected to vote on this matter at the June 19, 2012 Commission Conference.

## PSC Commissioners



COMMISSIONER  
Eduardo E. Balbis



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Ronald A. Brisé



COMMISSIONER  
Art Graham



COMMISSIONER  
Julie I. Brown

## Sanlando Monthly Water Service Rates

	Utility Present Rates	Utility Requested Interim	Utility Requested Final	Commission Approved Interim
<b><u>Residential Service</u></b>				
Base Facility Charge by Meter Size				
5/8" x 3/4"	\$ 4.41	\$ 4.84	\$ 4.94	\$ 5.08
3/4"	\$ 6.63	\$ 7.26	\$ 7.41	\$ 7.62
1"	\$ 11.04	\$ 12.10	\$ 12.35	\$ 12.70
1-1/2"	\$ 22.09	\$ 24.20	\$ 24.70	\$ 25.41
2"	\$ 35.35	\$ 38.72	\$ 39.52	\$ 40.65
3"	\$ 70.69	\$ 72.60	\$ 74.10	\$ 81.28
4"	\$ 110.46	\$ 121.00	\$ 123.50	\$ 127.01
6"	\$ 220.92	\$ 242.00	\$ 247.00	\$ 254.01
8"	\$ 353.47	\$ 387.20	\$ 395.20	\$ 406.43
 <u>Gallonage Charge, per 1,000 Gallons</u>				
0-6,000 Gallons	\$ 0.75	\$ 0.82	\$ 0.84	\$ 0.87
6,001-10,000 Gallons	\$ 0.79	\$ 0.86	\$ 0.88	\$ 0.92
10,001-15,000 Gallons	\$ 1.01	\$ 1.10	\$ 1.13	\$ 1.16
Over 15,000 Gallons	\$ 1.41	\$ 1.54	\$ 1.57	\$ 1.62

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## Sanlando Monthly Water Service Rates (Cont.)

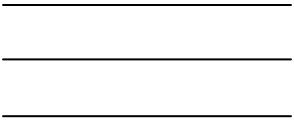
	Utility Present Rates	Utility Requested Interim	Utility Requested Final	Commission Approved Interim
<b><u>General Service, Bulk Service and</u></b>				
<b><u>Multi-Residential</u></b>				
5/8" x 3/4"	\$ 4.41	\$ 4.84	\$ 4.94	\$ 5.08
3/4"	\$ 6.63	\$ 7.26	\$ 7.41	\$ 7.62
1"	\$ 11.04	\$ 12.10	\$ 12.35	\$ 12.70
1-1/2"	\$ 22.09	\$ 24.20	\$ 24.70	\$ 25.41
2"	\$ 35.35	\$ 38.72	\$ 39.52	\$ 40.65
3"	\$ 70.69	\$ 72.60	\$ 74.10	\$ 81.28
4"	\$ 110.46	\$ 121.00	\$ 123.50	\$ 127.01
6"	\$ 220.92	\$ 242.00	\$ 247.00	\$ 254.01
8"	\$ 353.47	\$ 387.20	\$ 395.20	\$ 406.43
<u>Gallonage Charge, per 1,000 Gallons</u>	\$ 1.10	\$ 1.20	\$ 1.23	\$ 1.26
<b><u>Private Fire Protection</u></b>				
Base Facility Charge by Meter Size				
1-1/2"	\$ 1.84	\$ 2.02	\$ 2.06	\$ 2.12
2"	\$ 2.95	\$ 3.24	\$ 3.30	\$ 3.39
4"	\$ 9.20	\$ 10.10	\$ 10.30	\$ 10.58
6"	\$ 18.42	\$ 20.23	\$ 20.63	\$ 21.18
8"	\$ 29.46	\$ 32.36	\$ 33.00	\$ 33.87
<b><u>Typical Residential Bills 5/8" x 3/4" Meter</u></b>				
3,000 Gallons	\$ 6.66	\$ 7.30	\$ 7.46	\$ 7.69
5,000 Gallons	\$ 8.16	\$ 8.94	\$ 9.14	\$ 9.43
10,000 Gallons	\$ 11.91	\$ 13.04	\$ 13.34	\$ 13.79
Average 7.331 kgals	\$ 9.96	\$ 10.90	\$ 11.15	\$ 11.52

## Sanlando Monthly Wastewater Service Rates

	Utility Present Rates	Utility Requested Interim	Utility Requested Final	Commission Approved Interim
<b><u>Residential Service</u></b>				
Base Facility Charge, All Meter Sizes	\$ 12.37	\$ 13.71	\$ 16.30	\$ 13.70
Gallonge Charge, per 1,000 Gallons (10,000 gallon cap)	\$ 1.63	\$ 1.80	\$ 2.14	\$ 1.81
<b><u>General Service, Bulk Service and Multi-Residential</u></b>				
5/8" x 3/4"	\$ 12.37	\$ 13.71	\$ 16.30	\$ 13.70
3/4"	\$ 18.56	\$ 20.57	\$ 24.45	\$ 20.55
1"	\$ 30.92	\$ 34.28	\$ 40.75	\$ 34.24
1-1/2"	\$ 61.81	\$ 68.55	\$ 81.50	\$ 68.44
2"	\$ 98.89	\$ 109.68	\$ 130.40	\$ 109.50
3"	\$ 197.77	\$ 205.65	\$ 244.50	\$ 218.99
4"	\$ 309.01	\$ 342.75	\$ 407.50	\$ 342.17
6"	\$ 618.08	\$ 685.50	\$ 815.00	\$ 684.38
8"	\$ 988.90	\$ 1,096.80	\$ 1,304.00	\$ 1,094.99
Gallonge Charge, per 1,000 Gallons	\$ 1.98	\$ 2.19	\$ 2.61	\$ 2.20
RS, GS and MR Wholesale Rate	\$ 26.17	\$ 29.01	\$ 34.50	\$ 28.98
<b><u>Reuse Service</u></b>				
Base Facility Charge	\$ 3.81	\$ 4.22	\$ 5.02	\$ 4.20
Gallonge Charge, per 1,000 Gallons	\$ 0.41	\$ 0.45	\$ 0.54	\$ 0.45
<b><u>Typical Residential Bills 5/8" x 3/4" Meter</u></b>				
3,000 Gallons	\$ 17.26	\$ 19.11	\$ 22.72	\$ 19.12
5,000 Gallons	\$ 20.52	\$ 22.71	\$ 27.00	\$ 22.74
10,000 Gallons	\$ 28.67	\$ 31.71	\$ 37.70	\$ 31.77
(Wastewater Gallonge Cap - 10,000 Gallons)				
Average 7.331 kgals	\$ 24.32	\$ 26.91	\$ 31.99	\$ 26.95

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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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