



# Florida Public Service Commission

# **SPECIAL REPORT**

JUNE 2012

Application for staff-assisted rate case in Duval County by

## **Regency Utilities, Inc.**

DOCKET NO. 110282-WS

*On November 30, 2011, Regency Utilities, Inc. (Regency) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its water and wastewater rates. Regency provides service to 138 water and 125 wastewater customers in Duval County.*

### **QUESTIONS & ANSWERS**

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Regency's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Regency and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **2 Why is Regency requesting a rate increase?**

Regency is requesting a rate increase to cover increasing operating costs.

#### **3 When was Regency's last approved rate increase?**

Regency's rates were established in 2008 when the utility was certified to begin service.

#### **4 Presently, how much are the average monthly water and wastewater bills for customers?**

Currently, the average monthly water and wastewater bills for customers are \$70.53 and \$123.22, respectively.

#### **CUSTOMER MEETING**

**Thursday, June 7, 2012  
6:00 p.m.**

Florida Department of Transportation  
Jacksonville Urban Office  
2198 Edison Avenue, MS 2809  
Jacksonville, FL 32204

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## 5 Using staff's proposed rates, how much would the average monthly water and wastewater bills be for customers?

Under staff's proposal, the average monthly water and wastewater bills for customers would be \$137.41 and \$251.53, respectively.

## 6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.  
Fax number: 1-800-511-0809  
Internet e-mail address:  
*contact@psc.state.fl.us*

Please be sure to include the docket number, **110282-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Regency's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

*\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any*

*such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## 7 Who can answer technical or legal questions?

**For technical questions, contact:**

Shannon Hudson  
(850) 413-7021

Sonica Bruce  
(850) 413-6994

Avy Smith  
(850) 413-6425

Bart Fletcher  
(850) 413-7017

Patti Daniel  
(850) 413-6808

Paul Stallcup  
(850) 413-6441

Robert Simpson  
(850) 413-7001

**For legal questions, contact:**

Pauline Robinson  
(850) 413-6183

Adam Teitzman  
(850) 413-6175

## 8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at [www.floridapsc.com](http://www.floridapsc.com). Click on **Dockets and Filings/Dockets** and then type in the docket number, **110282**.

## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on August 2, 2012. The Commissioners are expected to vote on this matter at the August 14, 2012 Commission Conference.

## *PSC Commissioners*



COMMISSIONER  
Eduardo E. Balbis



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Ronald A. Brisé



COMMISSIONER  
Art Graham



COMMISSIONER  
Julie I. Brown

## Regency Monthly Water Service Rates

	Utility Present Rates	Staff Recommended Rates
<b><u>General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 16.99	\$ 38.90
3/4"	\$ 25.49	\$ 58.35
1"	\$ 42.48	\$ 97.25
1-1/2"	\$ 84.96	\$ 194.50
2"	\$ 135.93	\$ 311.20
3"	\$ 271.87	\$ 622.40
4"	\$ 424.79	\$ 972.50
6"	\$ 849.58	\$ 1,945.00
 <b><u>General Service Gallonage Charge</u></b>		
Per 1,000 Gallons	\$ 1.60	\$ 2.52
 <b><u>Typical 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$ 21.79	\$ 46.46
5,000 Gallons	\$ 24.99	\$ 51.50
10,000 Gallons	\$ 32.99	\$ 64.10

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## Regency Monthly Wastewater Service Rates

	Utility Present Rates	Staff Recommended Rates
<b><u>General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 18.96	\$ 25.67
3/4"	\$ 28.44	\$ 38.51
1"	\$ 47.40	\$ 64.18
1-1/2"	\$ 94.80	\$ 128.35
2"	\$ 151.68	\$ 205.36
3"	\$ 303.37	\$ 410.72
4"	\$ 474.01	\$ 641.75
 <b><u>General Service Gallonage Charge</u></b>		
Per 1,000 Gallons	\$ 3.54	\$ 6.75
 <b><u>Typical 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$ 29.58	\$ 45.92
5,000 Gallons	\$ 36.66	\$ 59.42
10,000 Gallons	\$ 54.36	\$ 93.17

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DOCKET NO. 110282-WS

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

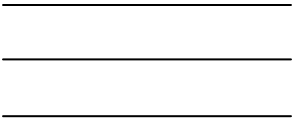
Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

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STAMP

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Tallahassee, FL 32399-0850

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