



Florida Public Service Commission

SPECIAL REPORT

JUNE 2012

Application for staff-assisted rate case in Polk County by

Sunrise Utilities, LLC

DOCKET NO. 110238-WU

On September 26, 2011, Sunrise Utilities, LLC (Sunrise) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its water rates. Sunrise provides service to more than 240 water customers in Polk County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Sunrise's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Sunrise and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Sunrise requesting a rate increase?

Sunrise is requesting a rate increase to cover increasing operating costs.

3 When was Sunrise's last approved rate increase?

Sunrise's base rates were last established in February 2004.

4 Presently, how much is the average monthly water bill for customers?

Currently, the average monthly water bill for customers is \$19.59.

CUSTOMER MEETING

**Thursday, June 28, 2012
6:00 p.m.**

Auburndale Recreation Hall
119 West Park Street
Auburndale, FL 33823

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5 Using staff's proposed rates, how much would the average monthly water bill be for customers?

Under staff's proposal, the average monthly water bill for customers would be \$24.22.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the docket number, **110238-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Sunrise's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

** Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally*

requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7 Who can answer technical or legal questions?

For technical questions, contact:

Shannon Hudson
(850) 413-7021

Sonica Bruce
(850) 413-6994

Bart Fletcher
(850) 413-7017

Patti Daniel
(850) 413-6808

Paul Stallcup
(850) 413-6441

Robert Simpson
(850) 413-7001

For legal questions, contact:

Charles Murphy
(850) 413-6191

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Clerk's Office/Dockets** and then type in the docket number, **110238**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on September 6, 2012. The Commissioners are expected to vote on this matter at the September 18, 2012 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Ronald A. Brisé



COMMISSIONER
Art Graham



COMMISSIONER
Julie I. Brown

Sunrise Monthly Water Service Rates (Phase I)

	Utility Present Rates	Staff Recommended Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 10.10	\$ 8.72
3/4"	\$ 15.15	\$ 13.08
1"	\$ 25.25	\$ 21.80
1-1/2"	\$ 50.50	\$ 43.60
2"	\$ 80.80	\$ 69.76
3"	\$ 161.60	\$ 139.52
4"	\$ 252.50	\$ 218.00
6"	\$ 505.00	\$ 436.00
<u>Residential Service Gallonage Charge</u>		
0 - 5,000 Gallons	\$ 1.64	\$ 2.78
5,001 - 10,000 Gallons	\$ 2.46	\$ 3.05
Over 10,000 Gallons	\$ 4.92	\$ 6.10
<u>General Service Gallonage Charge</u>		
Per 1,000 Gallons	\$ 2.51	\$ 3.16
<u>Typical 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$ 15.02	\$ 17.06
5,000 Gallons	\$ 18.30	\$ 22.62
10,000 Gallons	\$ 30.60	\$ 37.87

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Sunrise Monthly Water Service Rates (Phase II)

	Staff Recommended Phase I Rates	Staff Recommended Phase II Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$ 8.72	\$ 9.03
3/4"	\$ 13.08	\$ 13.55
1"	\$ 21.80	\$ 22.58
1-1/2"	\$ 43.60	\$ 45.15
2"	\$ 69.76	\$ 72.24
3"	\$ 139.52	\$ 144.48
4"	\$ 218.00	\$ 225.75
6"	\$ 436.00	\$ 451.50
<u>Residential Service Gallonage Charge</u>		
0 - 5,000 Gallons	\$ 2.78	\$ 2.88
5,001 - 10,000 Gallons	\$ 3.05	\$ 3.16
Over 10,000 Gallons	\$ 6.10	\$ 6.32
<u>General Service Gallonage Charge</u>		
Per 1,000 Gallons	\$ 3.16	\$ 3.27
<u>Typical 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$ 17.06	\$ 17.67
5,000 Gallons	\$ 22.62	\$ 23.43
10,000 Gallons	\$ 37.87	\$ 39.23

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Name _____

Address _____

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

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STAMP

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Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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