



## Florida Public Service Commission

# SPECIAL REPORT

JULY 2012

Application for increase in water and wastewater rates in Lake County by

## Utilities, Inc. of Pennbrooke

DOCKET NO. 120037-WS

*On May 9, 2012, Utilities, Inc. of Pennbrooke (Pennbrooke) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water and wastewater rates. Pennbrooke provides service to more than 1,360 water and 1,230 wastewater customers in Lake County.*

### QUESTIONS & ANSWERS

#### **1** Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Pennbrooke's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Pennbrooke and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **2** Why is Pennbrooke requesting a rate increase?

Pennbrooke is requesting a rate increase to cover increasing operating costs.

#### **3** When was Pennbrooke's last approved rate increase?

Pennbrooke's last approved rate increase was in 2009.

#### **4** Presently, how much are the average monthly water and wastewater bills for customers?

Currently, the average monthly water and wastewater bills for customers are \$23.41 and \$32.05, respectively.

### **CUSTOMER MEETING**

**Wednesday, July 18, 2012  
6:00 p.m.**

**Grand Hall at Pennbrooke Fairways  
33825 Pennbrooke Parkway  
Leesburg, FL 34748**

*Continued on back*

## 5 Using Pennbrooke's proposed rates, how much would the average monthly water and wastewater bills be for customers?

Under Pennbrooke's proposal, the average monthly water and wastewater bills for customers would be \$31.17 and \$39.67, respectively.

## 6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.  
Fax number: 1-800-511-0809  
Internet e-mail address:  
*contact@psc.state.fl.us*

Please be sure to include the docket number, **120037-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Pennbrooke's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

*\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and*

*is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## 7 Who can answer technical or legal questions?

**For technical questions, contact:**

Bart Fletcher  
(850) 413-7017

Monica Brown  
(850) 413-6838

Patti Daniel  
(850) 413-6808

Paul Stallcup  
(850) 413-6441

Stan Rieger  
(850) 413-6970

**For legal questions, contact:**

Ralph Jaeger  
(850) 413-6234

## 8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at [www.floridapsc.com](http://www.floridapsc.com). Click on **Clerk's Office/Dockets** and then type in the docket number, **120037**.

## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on September 20, 2012. The Commissioners are expected to vote on this matter at the October 2, 2012 Commission Conference.

## PSC Commissioners



COMMISSIONER  
Eduardo E. Balbis



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Ronald A. Brisé



COMMISSIONER  
Art Graham



COMMISSIONER  
Julie I. Brown

## Pennbrooke Monthly Water Service Rates

	Utility Present Rates	Utility Requested Interim	Utility Requested Final	Commission Approved Interim
<b><u>Residential and General Service</u></b>				
Base Facility Charge by Meter Size				
5/8" x 3/4"	\$ 5.03	\$ 5.04	\$ 6.70	\$ 5.03
3/4"	\$ 7.34	\$ 7.36	\$ 9.77	\$ 7.34
1"	\$ 12.07	\$ 12.10	\$ 16.07	\$ 12.07
1-1/2"	\$ 24.57	\$ 24.63	\$ 32.70	\$ 24.57
2"	\$ 38.61	\$ 38.71	\$ 51.39	\$ 38.61
3"	\$ 78.69	\$ 78.89	\$ 104.74	\$ 78.69
4"	\$ 120.66	\$ 120.97	\$ 160.60	\$ 120.66
6"	\$ 245.51	\$ 246.14	\$ 326.79	\$ 245.51
<b><u>Residential Service Gallonage Charge</u></b>				
0 - 3,000 Gallons	\$ 1.86	\$ 1.86	\$ 2.48	\$ 1.86
3,001 - 6,000 Gallons	\$ 1.95	\$ 1.96	\$ 2.60	\$ 1.95
6,001 - 10,000 Gallons	\$ 2.40	\$ 2.41	\$ 3.19	\$ 2.40
Over 10,000 Gallons	\$ 2.88	\$ 2.89	\$ 3.83	\$ 2.88
<b><u>General Service Gallonage Charge</u></b>				
Per 1,000 Gallons	\$ 2.22	\$ 2.23	\$ 2.95	\$ 2.22

*Continued on back*

## Pennbrooke Monthly Water Service Rates (Cont.)

	Utility Present Rates	Utility Requested Interim	Utility Requested Final	Commission Approved Interim
<b><u>Irrigation-Residential &amp; General Service</u></b>				
Base Facility Charge by Meter Size				
5/8"	\$ 5.03	\$ 5.04	\$ 6.70	\$ 5.03
2"	\$ 38.61	\$ 38.71	\$ 51.39	\$ 38.61
3"	\$ 78.69	\$ 78.89	\$ 104.74	\$ 78.69
4"	\$ 120.66	\$ 120.97	\$ 160.60	\$ 120.66
<b><u>Residential Service Gallonage Charge</u></b>				
0 - 3,000 Gallons	\$ 1.86	\$ 1.86	\$ 2.48	\$ 1.86
3,001 - 6,000 Gallons	\$ 1.95	\$ 1.96	\$ 2.60	\$ 1.95
6,001 - 10,000 Gallons	\$ 2.40	\$ 2.41	\$ 3.19	\$ 2.40
Over 10,000 Gallons	\$ 2.88	\$ 2.89	\$ 3.83	\$ 2.88
<b><u>General Service Gallonage Charge</u></b>				
Per 1,000 Gallons	\$ 2.22	\$ 2.23	\$ 2.95	\$ 2.22
<b><u>Typical 5/8"x3/4" Meter Bill Comparison</u></b>				
3,000 Gallons	\$ 10.61	\$ 10.62	\$ 14.14	\$ 10.61
5,000 Gallons	\$ 14.51	\$ 14.54	\$ 19.34	\$ 14.51
10,000 Gallons	\$ 26.06	\$ 26.14	\$ 34.70	\$ 26.06
Average Usage of 8,895 Gallons	\$ 23.41	\$ 23.48	\$ 31.17	\$ 23.41

## Pennbrooke Monthly Wastewater Service Rates

	Utility Present Rates	Utility Requested Interim	Utility Requested Final	Commission Approved Interim
<b><u>Residential Service</u></b>				
Base Facility Charge All Meter Sizes	\$ 12.92	\$ 14.08	\$ 16.00	\$ 12.92
<b><u>Residential Service Gallonage Charge</u></b>				
Per 1,000 Gallons (6,000 gallon cap)	\$ 4.17	\$ 4.54	\$ 5.16	\$ 4.17
<b><u>General Service</u></b>				
Base Facility Charge by Meter Size				
5/8" x 3/4"	\$ 12.92	\$ 14.08	\$ 16.00	\$ 12.92
3/4"	\$ 19.06	\$ 20.77	\$ 23.60	\$ 19.06
1"	\$ 31.49	\$ 34.31	\$ 39.00	\$ 31.49
1-1/2"	\$ 63.63	\$ 69.33	\$ 78.80	\$ 63.63
2"	\$ 100.76	\$ 109.79	\$ 124.78	\$ 100.76
3"	\$ 203.83	\$ 222.09	\$ 252.41	\$ 203.83
4"	\$ 314.88	\$ 343.09	\$ 389.93	\$ 314.88
6"	\$ 636.55	\$ 693.36	\$ 788.02	\$ 636.55
<b><u>General Service Gallonage Charge</u></b>				
Per 1,000 Gallons	\$ 5.01	\$ 5.46	\$ 6.20	\$ 5.01
<b><u>Reuse Service</u></b>				
	\$ 0.85	\$ 0.93	\$ 1.05	\$ 0.85
<b><u>Typical 5/8"x3/4" Meter Bill Comparison</u></b>				
3,000 Gallons	\$ 25.43	\$ 27.70	\$ 31.48	\$ 25.43
5,000 Gallons	\$ 33.77	\$ 36.78	\$ 41.80	\$ 33.77
10,000 Gallons	\$ 37.94	\$ 41.32	\$ 46.96	\$ 37.94
(Wastewater gallonage cap - 6,000 gallons)				
Average Usage of 4,588 Gallons	\$ 32.05	\$ 34.91	\$ 39.67	\$ 32.05

This page intentionally left blank.

Application for increase in water and wastewater rates in Lake County by  
**Utilities, Inc. of Pennbrooke**

DOCKET NO. 120037-WS

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

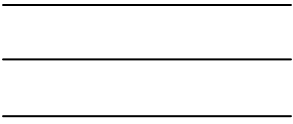
Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Fold and tape - - see back for address

*Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*



STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Fold Here

Tape

Fold Here