



## Florida Public Service Commission

# SPECIAL REPORT

DECEMBER 2012

Application for increase in water and wastewater rates in Orange County by

## Pluris Wedgefield, Inc.

DOCKET NO. 120152-WS

*On July 19, 2012, Pluris Wedgefield, Inc. (Pluris) filed an application with the Florida Public Service Commission (PSC or Commission) to increase its water and wastewater rates. Pluris provides service to approximately 1,600 water and 1,550 wastewater customers in Orange County.*

### QUESTIONS & ANSWERS

**1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Pluris' rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Pluris and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

**2 Why is Pluris requesting a rate increase?**

Pluris is requesting a rate increase to cover increasing operating costs.

**3 When was Pluris' last approved rate increase?**

Pluris' last rate case was in 2008 for water and 1998 for wastewater.

**4 Presently, how much are the average monthly water and wastewater bills for customers?**

Currently, the average monthly water and wastewater bills for customers are \$45.75 and \$39.44, respectively.

### **CUSTOMER MEETING**

**Wednesday, December 5, 2012**

**6:00 p.m.**

Wedgefield Country Club  
20550 Maxim Parkway  
Orlando, FL 32833

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## 5 Using Pluris' proposed rates, how much would the average monthly water and wastewater bills be for customers?

Under Pluris' proposal, the average monthly water and wastewater bills for customers would be \$62.82 and \$49.26, respectively.

## 6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.  
Fax number: 1-800-511-0809  
Internet e-mail address:  
*contact@psc.state.fl.us*

Please be sure to include the docket number, **120152-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Pluris' quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

*\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and*

*is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## 7 Who can answer technical or legal questions?

**For technical questions, contact:**

Ana Vanesseltine  
(850) 413-6435

Shannon Hudson  
(850) 413-7021

Kelly Thompson  
(850) 413-6986

James McRoy  
(850) 413-6934

**For legal questions, contact:**

Michael Lawson  
(850) 413-6076

## 8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at [www.floridapsc.com](http://www.floridapsc.com). Click on **Clerk's Office/Dockets** and then type in the docket number, **120152**.

## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on February 7, 2013. The Commissioners are expected to vote on this matter at the February 19, 2013 Commission Conference.

## PSC Commissioners



COMMISSIONER  
Eduardo E. Balbis



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Ronald A. Brisé



COMMISSIONER  
Art Graham



COMMISSIONER  
Julie I. Brown

## Pluris Monthly Water Service Rates

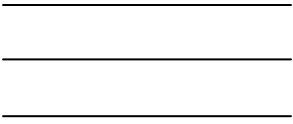
|                                                                   | Utility<br>Present<br>Rates | Utility<br>Requested<br>Interim | Utility<br>Requested<br>Final | Staff<br>Recommended<br>Interim Rates |
|-------------------------------------------------------------------|-----------------------------|---------------------------------|-------------------------------|---------------------------------------|
| <b><u>Residential, Irrigation, and General Service</u></b>        |                             |                                 |                               |                                       |
| Base Facility Charge by Meter Size                                |                             |                                 |                               |                                       |
| 5/8" x 3/4"                                                       | \$ 23.39                    | \$ 32.28                        | \$ 42.39                      | \$ 32.34                              |
| 3/4"                                                              | \$ 35.09                    | \$ 48.42                        | \$ 63.59                      | \$ 48.51                              |
| 1"                                                                | \$ 58.49                    | \$ 80.72                        | \$ 105.98                     | \$ 80.86                              |
| 1-1/2"                                                            | \$ 116.97                   | \$ 161.42                       | \$ 211.95                     | \$ 161.70                             |
| 2"                                                                | \$ 187.14                   | \$ 258.25                       | \$ 339.12                     | \$ 258.71                             |
| 3"                                                                | \$ 374.29                   | \$ 516.52                       | \$ 678.24                     | \$ 517.43                             |
| 4"                                                                | \$ 584.83                   | \$ 807.07                       | \$ 1,059.75                   | \$ 808.49                             |
| 6"                                                                | \$ 1,169.65                 | \$ 1,614.12                     | \$ 2,119.50                   | \$ 1,616.97                           |
| <b><u>Residential Service Gallonage Charge</u></b>                |                             |                                 |                               |                                       |
| 0 - 5,000 Gallons                                                 | \$ 4.04                     | \$ 5.58                         | \$ 3.49                       | \$ 5.59                               |
| 5,001 - 10,000 Gallons                                            | \$ 5.05                     | \$ 6.97                         | \$ 6.98                       | \$ 6.98                               |
| Over 10,000 Gallons                                               | \$ 8.09                     | \$ 11.16                        | \$ 10.47                      | \$ 11.18                              |
| <b><u>General and Irrigation Service Gallonage Charge</u></b>     |                             |                                 |                               |                                       |
| Per 1,000 Gallons                                                 | \$ 5.02                     | \$ 6.93                         | \$ 5.04                       | \$ 6.94                               |
| <b><u>Typical Residential 5/8"x3/4" Meter Bill Comparison</u></b> |                             |                                 |                               |                                       |
| 3,000 Gallons                                                     | \$ 35.51                    | \$ 49.02                        | \$ 52.86                      | \$ 49.11                              |
| 5,000 Gallons                                                     | \$ 43.59                    | \$ 60.18                        | \$ 59.84                      | \$ 60.29                              |
| 10,000 Gallons                                                    | \$ 68.84                    | \$ 95.03                        | \$ 94.74                      | \$ 95.19                              |
| Average Usage of 5,420 Gallons                                    | \$ 45.71                    | \$ 63.11                        | \$ 62.77                      | \$ 63.22                              |

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## Pluris Monthly Wastewater Service Rates

|                                                                   | Utility<br>Present<br>Rates | Utility<br>Requested<br>Interim | Utility<br>Requested<br>Final | Staff<br>Recommended<br>Interim Rates |
|-------------------------------------------------------------------|-----------------------------|---------------------------------|-------------------------------|---------------------------------------|
| <b><u>Residential</u></b>                                         |                             |                                 |                               |                                       |
| Base Facility Charge by Meter Size                                |                             |                                 |                               |                                       |
| 5/8" x 3/4"                                                       | \$ 21.07                    | \$ 26.13                        | \$ 29.68                      | \$ 26.12                              |
| 3/4"                                                              | \$ 21.07                    | \$ 26.13                        | \$ 44.52                      | \$ 26.12                              |
| 1"                                                                | \$ 21.07                    | \$ 26.13                        | \$ 74.20                      | \$ 26.12                              |
| 1-1/2"                                                            | \$ 21.07                    | \$ 26.13                        | \$ 148.40                     | \$ 26.12                              |
| 2"                                                                | \$ 21.07                    | \$ 26.13                        | \$ 237.44                     | \$ 26.12                              |
| <b><u>Residential Service Gallonage Charge</u></b>                |                             |                                 |                               |                                       |
| Per 1,000 Gallons (10,000 gallon cap)                             | \$ 3.82                     | \$ 4.74                         | \$ 4.07                       | \$ 4.74                               |
| <b><u>General Service</u></b>                                     |                             |                                 |                               |                                       |
| Base Facility Charge by Meter Size                                |                             |                                 |                               |                                       |
| 5/8" x 3/4"                                                       | \$ 21.07                    | \$ 26.13                        | \$ 29.68                      | \$ 26.12                              |
| 3/4"                                                              | \$ 31.64                    | \$ 39.23                        | \$ 44.52                      | \$ 39.22                              |
| 1"                                                                | \$ 52.74                    | \$ 65.40                        | \$ 74.20                      | \$ 65.38                              |
| 1-1/2"                                                            | \$ 105.44                   | \$ 130.75                       | \$ 148.40                     | \$ 130.72                             |
| 2"                                                                | \$ 168.73                   | \$ 209.23                       | \$ 237.44                     | \$ 209.18                             |
| 3"                                                                | \$ 337.44                   | \$ 418.43                       | \$ 445.20                     | \$ 418.33                             |
| 4"                                                                | \$ 528.09                   | \$ 654.83                       | \$ 742.00                     | \$ 654.68                             |
| 6"                                                                | \$ 843.60                   | \$ 1,046.06                     | \$ 1,484.00                   | \$ 1,045.83                           |
| <b><u>General Service Gallonage Charge</u></b>                    |                             |                                 |                               |                                       |
| Per 1,000 Gallons                                                 | \$ 4.56                     | \$ 5.69                         | \$ 4.78                       | \$ 5.65                               |
| <b><u>Typical Residential 5/8"x3/4" Meter Bill Comparison</u></b> |                             |                                 |                               |                                       |
| 3,000 Gallons                                                     | \$ 32.53                    | \$ 40.35                        | \$ 41.89                      | \$ 40.34                              |
| 5,000 Gallons                                                     | \$ 40.17                    | \$ 49.83                        | \$ 50.03                      | \$ 49.82                              |
| 10,000 Gallons                                                    | \$ 59.27                    | \$ 73.53                        | \$ 70.38                      | \$ 73.52                              |
| Average Usage of 5,420 Gallons                                    | \$ 41.77                    | \$ 51.82                        | \$ 51.74                      | \$ 51.81                              |





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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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