



# Florida Public Service Commission

# **SPECIAL REPORT**

JANUARY 2013

Application for staff-assisted rate case in Lake County by

## **TLP Water, Inc.**

DOCKET NO. 120183-WU

*On August 31, 2012, TLP Water, Inc. (TLP) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its water rates. TLP provides water service to 51 residential and 2 general service customers in Lake County.*

### **QUESTIONS & ANSWERS**

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for TLP's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about TLP and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **2 Why is TLP requesting a rate increase?**

TLP is requesting a rate increase to cover increasing operating costs.

#### **3 When was TLP's last approved rate increase?**

TLP's last approved rate increase was in March 2010.

#### **4 Presently, how much is the average monthly water bill for customers?**

Currently, the flat rate monthly water bill for customers is \$59.80.

#### **CUSTOMER MEETING**

**Wednesday, January 9, 2013  
6:00 p.m.**

City of Tavares Civic Center  
100 East Caroline Street  
Tavares, Florida 32778

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## 5 Using staff's proposed rates, how much would the average monthly water bill be for customers?

Under staff's proposal, the flat rate monthly water bill for customers would be \$78.06.

## 6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:  
*contact@psc.state.fl.us*

Please be sure to include the docket number, **120183-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider TLP's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

*\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law.*

*This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## 7 Who can answer technical or legal questions?

**For technical questions, contact:**

Lydia Roberts  
(850) 413-6877

Martha Golden  
(850) 413-7015

Stan Rieger  
(850) 413-6970

**For legal questions, contact:**

Larry Harris  
(850) 413-6856

## 8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at [www.floridapsc.com](http://www.floridapsc.com). Click on **Clerk's Office/Dockets** and then type in the docket number, **120183**.

## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on February 21, 2013. The Commissioners are expected to vote on this matter at the March 5, 2013 Commission Conference.

## *PSC Commissioners*



COMMISSIONER  
*Eduardo E. Balbis*



COMMISSIONER  
*Lisa Polak Edgar*



CHAIRMAN  
*Ronald A. Brisé*



COMMISSIONER  
*Art Graham*



COMMISSIONER  
*Julie I. Brown*

## TLP Monthly Water Service Rates

	<b>Utility Present Rates</b>	<b>Staff Recommended Rates</b>
<hr/>		
<b><u>Residential/General Service</u></b>		
All Meter Sizes:		
Flat Rate	\$ 59.80	\$ 78.06
Vacation Rate	\$ 42.99	\$ 45.04

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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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