



Florida Public Service Commission

SPECIAL REPORT

APRIL 2013

Application for staff-assisted rate case in Polk County by

West Lakeland Wastewater, LLC

DOCKET NO. 120270-SU

On December 26, 2012, West Lakeland Wastewater, LLC (West Lakeland) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its wastewater rates. West Lakeland provides wastewater service to approximately 300 customers in Polk County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for West Lakeland's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about West Lakeland and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is West Lakeland requesting a rate increase?

West Lakeland is requesting a rate increase to cover increasing operating costs.

3 When was West Lakeland's last approved rate increase?

West Lakeland's last approved rate increase was in 2007.

4 Presently, how much is the average monthly wastewater bill for customers?

Currently, the average monthly wastewater bill for customers is \$23.98.

CUSTOMER MEETING

**Wednesday, April 24, 2013
6:00 p.m.**

Village Lakeland Clubhouse
427 Leisure Place
Lakeland, FL 33801

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5 Using staff's proposed rates, how much would the average monthly wastewater bill be for customers?

Under staff's proposal, the average monthly wastewater bill for customers would be \$43.01.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the
Docket Number, **120270-SU**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider West Lakeland's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

** Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law.*

This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7 Who can answer technical or legal questions?

For technical questions, contact:

Kelly Thompson
(850) 413-6986

Shannon Hudson
(850) 413-7021

Martha Golden
(850) 413-7015

James McRoy
(850) 413-6934

Phillip Ellis
(850) 413-6626

For legal questions, contact:

Charles Murphy
(850) 413-6191

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.floridapsc.com. Click on **Clerk's Office/Dockets** and then type in the Docket Number, **120270-SU**.

9 When will the PSC make a decision?

The PSC staff is tentatively scheduled to file a recommendation with the Commission on June 13, 2013. The Commissioners are expected to vote on this matter at the June 25, 2013 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Ronald A. Brisé



COMMISSIONER
Art Graham



COMMISSIONER
Julie I. Brown

West Lakeland Monthly Wastewater Service Rates

	Utility Present Rates	Staff Recommended Rates
<u>Residential</u>		
Base Facility Charge - All Meter Sizes	\$13.39	\$ 21.58
<u>Gallonage Charge</u>		
Per 1,000 Gallons (6,000 gallon cap)	N/A	\$ 8.01
Per 1,000 Gallons (8,000 gallon cap)	\$ 3.26	N/A
<u>General Service</u>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$ 13.39	\$ 21.58
1"	\$ 18.29	\$ 53.95
1-1/2"	\$ 28.09	\$ 107.90
2"	\$ 52.61	\$ 172.64
3"	\$ 82.02	\$ 345.28
4"	\$ 160.45	\$ 539.50
6"	\$ 248.71	\$ 1,079.00
8"	\$ 493.82	\$ 1,726.40
<u>General Service Gallonage Charge</u>		
Per 1,000 Gallons	\$ 3.89	\$ 9.61
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$ 23.17	\$ 45.61
5,000 Gallons	\$ 29.69	\$ 61.63
10,000 Gallons	\$ 39.47	\$ 69.64

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Name _____

Address _____

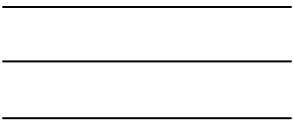
Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

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STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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