



# Florida Public Service Commission

# **SPECIAL REPORT**

**AUGUST 2013**

Application for increase in water and wastewater rates in  
Marion, Orange, Pasco, Pinellas, and Seminole counties by

## **Utilities, Inc. of Florida**

DOCKET NO. 120209-WS

*On May 29, 2013, Utilities, Inc. of Florida (UIF) filed an application with the Florida Public Service Commission (PSC or Commission) for increased water and wastewater rates, fees, and charges. UIF provides water and wastewater service to 22 systems in Marion, Orange, Pasco, Pinellas, and Seminole counties.*

### **QUESTIONS & ANSWERS**

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for UIF's rate request, the Commission staff will conduct two customer meetings to allow customer feedback about UIF and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meetings.

#### **2 Why is UIF requesting a rate increase?**

UIF is requesting a rate increase to cover increasing operating costs.

#### **3 When was UIF's last approved rate increase?**

UIF's last approved rate increase was in 2010.

#### **4 Presently, how much are the average monthly water and wastewater bills for customers?**

See page 3 for each county's current average bills.

### **CUSTOMER MEETINGS**

**Wednesday, August 7, 2013**  
**6:00 p.m.**

West Pasco Government Center  
Commission Chambers Board Room  
8731 Citizens Drive  
New Port Richey, FL 34654

**Thursday, August 8, 2013**  
**6:00 p.m.**

Eastmonte Civic Center Auditorium  
830 Magnolia Drive  
Altamonte Springs, FL 32701

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## 5 Using UIF's proposed rates, how much would the average monthly water and wastewater bills be for customers?

See page 3 for each county's proposed average bills.

## 6 What if I cannot attend the customer meetings or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meetings or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:  
*contact@psc.state.fl.us*

Please be sure to include the Docket Number, **120209-WS**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider UIF's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

*\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is*

*subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## 7 Who can answer technical or legal questions?

**For technical questions, contact:**

Todd Brown  
(850) 413-6550

Shannon Hudson  
(850) 413-7021

Bart Fletcher  
(850) 413-7017

Stan Rieger  
(850) 413-6970

**For legal questions, contact:**

Michael Lawson  
(850) 413-6076

## 8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at [www.floridapsc.com](http://www.floridapsc.com). Click on **Clerk's Office/Dockets** and then type in the Docket Number, **120209-WS**.

## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on November 1, 2013. The Commissioners are expected to vote on this matter at the November 14, 2013 Commission Conference.

**4** Currently, the average monthly water and wastewater bills for customers in the following areas are:

<b>County</b>	<b>Current Water</b>	<b>Current Wastewater</b>	<b>Current Total Bill</b>
<b>Orange</b>	\$ 28.46	N/A	\$28.46
<b>Pasco - Summertree</b>	\$ 21.66	\$ 36.91	\$ 58.57
<b>Pasco - Wis Bar</b>	\$ 21.66	\$ 28.32	\$ 49.98
<b>Pinellas</b>	\$15.47	N/A	\$ 15.47
<b>Seminole</b>	\$ 22.96	\$ 48.16	\$ 71.12

**5** Using UIF’s proposal, the average monthly water and wastewater bills for customers in the following areas would be:

<b>County</b>	<b>Proposed Water</b>	<b>Proposed Wastewater</b>	<b>Proposed Total Bill</b>
<b>Orange</b>	\$ 38.48	N/A	\$ 38.48
<b>Pasco - Summertree</b>	\$ 29.62	\$ 40.02	\$ 69.64
<b>Pasco - Wis Bar</b>	\$ 29.62	\$ 30.71	\$ 60.33
<b>Pinellas</b>	\$ 26.58	N/A	\$ 26.58
<b>Seminole</b>	\$ 30.85	\$ 60.84	\$ 91.68

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## PSC Commissioners



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COMMISSIONER  
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## UIF Monthly Water Service Rates - Orange County

	Utility Present Rates	Commission Approved Interim Rates	Utility Requested Final Rates
<b><u>Residential and General Service</u></b>			
Base Facility Charge by Meter Size:			
5/8" x 3/4"	\$ 8.03	\$ 9.25	\$ 10.86
1"	\$ 20.10	\$ 23.15	\$ 27.18
1-1/2"	\$ 40.19	\$ 46.29	\$ 54.34
2"	\$ 64.31	\$ 74.08	\$ 86.95
3"	\$ 128.61	\$ 148.15	\$ 173.88
4"	\$ 200.96	\$ 231.49	\$ 271.70
6"	\$ 401.91	\$ 462.96	\$ 543.38
<b><u>Charge per 1,000 Gallons - Residential Service</u></b>			
0 - 6,000 Gallons	\$ 3.27	\$ 3.77	\$ 4.42
6,001 - 8,000 Gallons	\$ 3.46	\$ 3.99	\$ 4.68
8,001 - 16,000 Gallons	\$ 4.33	\$ 4.99	\$ 5.85
Over 16,000 Gallons	\$ 5.18	\$ 5.97	\$ 7.00
<b><u>Charge per 1,000 Gallons - General Service</u></b>	\$ 3.55	\$ 4.09	\$ 4.80
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>			
3,000 Gallons	\$ 17.84	\$ 20.56	\$ 24.12
6,000 Gallons	\$ 27.65	\$ 31.87	\$ 37.38
10,000 Gallons	\$ 43.23	\$ 49.83	\$ 58.44

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## UIF Monthly Water Service Rates - Pasco County

	Utility Present Rates	Commission Approved Interim Rates	Utility Requested Final Rates
<b><u>Residential and General Service</u></b>			
Base Facility Charge by Meter Size:			
5/8" x 3/4"	\$ 12.35	\$ 12.99	\$ 16.89
3/4"	\$ 18.54	\$ 19.50	\$ 25.36
1"	\$ 30.89	\$ 32.50	\$ 42.25
1-1/2"	\$ 61.76	\$ 64.97	\$ 84.48
2"	\$ 98.82	\$ 103.96	\$ 135.17
3"	\$ 197.63	\$ 207.91	\$ 270.32
4"	\$ 308.80	\$ 324.86	\$ 422.38
6"	\$ 617.61	\$ 649.73	\$ 844.77
<b><u>Charge per 1,000 Gallons - Residential Service</u></b>			
0 - 3,000 Gallons	\$ 3.71	\$ 3.90	\$ 5.07
Over 3,000 Gallons	\$ 4.02	\$ 4.23	\$ 5.50
<b><u>Charge per 1,000 Gallons - General Service</u></b>	\$ 3.78	\$ 3.98	\$ 5.17
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>			
3,000 Gallons	\$ 23.48	\$ 24.69	\$ 32.10
6,000 Gallons	\$ 35.54	\$ 37.38	\$ 48.60
10,000 Gallons	\$ 51.62	\$ 54.30	\$ 70.60

## UIF Monthly Wastewater Service Rates - Pasco County

	<b>Utility Present Rates</b>	<b>Utility Requested Final Rates</b>
<b><u>Residential Service</u></b>		
<b>Summertree, Arborwood at Summertree, Paradise Pointe</b>		
Base Facility Charge - All Meter Sizes	\$ 14.49	\$ 15.71
Charge per 1,000 Gallons - Residential Service (6,000 gallon cap)	\$ 12.31	\$ 13.35
<b>Oak Hill, Buena Vista Manor</b>		
Base Facility Charge - All Meter Sizes	\$ 11.16	\$ 12.10
Charge per 1,000 Gallons - Residential Service (6,000 gallon cap)	\$ 8.29	\$ 8.99
<b>Flat Rate - Unmetered</b>	<b>\$ 27.91</b>	<b>\$ 30.27</b>
<b><u>General Service</u></b>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$ 14.49	\$ 15.71
3/4"	\$ 21.74	\$ 23.58
1"	\$ 36.23	\$ 39.29
1-1/2"	\$ 72.45	\$ 78.57
2"	\$ 115.92	\$ 125.72
3"	\$ 231.82	\$ 251.41
4"	\$ 362.23	\$ 392.84
6"	\$ 724.47	\$ 785.69
Charge per 1,000 Gallons - General Service	\$ 16.34	\$ 17.72
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
<b>Arborwood at Summertree, Paradise Pointe</b>		
3,000 Gallons	\$ 51.42	\$ 55.76
6,000 Gallons	\$ 88.35	\$ 95.81
10,000 Gallons	\$ 88.35	\$ 95.81
<b>Oak Hill, Buena Vista Manor</b>		
3,000 Gallons	\$ 36.03	\$ 39.07
6,000 Gallons	\$ 60.90	\$ 66.04
10,000 Gallons	\$ 60.90	\$ 66.04

## UIF Monthly Water Service Rates - Pinellas County

	<b>Utility Present Rates</b>	<b>Utility Requested Final Rates</b>
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$ 7.17	\$ 12.32
1"	\$ 17.93	\$ 30.81
1-1/2"	\$ 35.85	\$ 61.60
2"	\$ 57.38	\$ 98.60
3"	\$ 114.75	\$ 197.17
4"	\$ 179.29	\$ 308.07
6"	\$ 358.58	\$ 616.15
<b><u>Charge per 1,000 Gallons - Residential Service</u></b>		
0 - 3,000 Gallons	\$ 3.94	\$ 6.77
Over 3,000 Gallons	\$ 4.38	\$ 7.53
<b><u>Charge per 1,000 Gallons - General Service</u></b>	\$ 4.03	\$ 6.92
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$ 18.99	\$ 32.63
6,000 Gallons	\$ 32.13	\$ 55.22
10,000 Gallons	\$ 49.65	\$ 85.34



# UIF Monthly Water Service Rates - Seminole County

	Utility Present Rates	Commission Approved Interim Rates	Utility Requested Final Rates
<b><u>Residential and General Service</u></b>			
Base Facility Charge by Meter Size:			
5/8" x 3/4"	\$ 7.23	\$ 7.59	\$ 9.72
1"	\$ 18.08	\$ 18.98	\$ 24.30
1-1/2"	\$ 36.17	\$ 37.96	\$ 48.61
2"	\$ 57.86	\$ 60.74	\$ 77.75
3"	\$ 115.72	\$ 121.47	\$ 155.50
4"	\$ 180.83	\$ 189.81	\$ 243.00
6"	\$ 361.64	\$ 379.61	\$ 485.97
<b><u>Charge per 1,000 Gallons - Residential Service</u></b>			
0 - 6,000 Gallons	\$ 2.77	\$ 2.91	\$ 3.72
6,001 - 8,000 Gallons	\$ 3.12	\$ 3.28	\$ 4.19
8,001 - 16,000 Gallons	\$ 5.37	\$ 5.64	\$ 7.22
Over 16,000 Gallons	\$ 6.92	\$ 7.27	\$ 9.30
<b><u>Charge per 1,000 Gallons - General Service</u></b>			
	\$ 3.50	\$ 3.67	\$ 4.70
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>			
3,000 Gallons	\$ 15.54	\$ 16.32	\$ 20.88
6,000 Gallons	\$ 23.85	\$ 25.05	\$ 32.04
10,000 Gallons	\$ 40.83	\$ 42.89	\$ 54.86

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## UIF Monthly Wastewater Service Rates - Seminole County

	Utility Present Rates	Commission Approved Interim Rates	Utility Requested Final Rates
<b><u>Residential Service</u></b>			
Flat Rate - Unmetered	\$ 42.79	\$ 43.50	\$ 54.04
Base Facility Charge - All Meter Sizes	\$ 12.63	\$ 12.84	\$ 15.95
Charge per 1,000 Gallons - Residential (10,000 gallon cap)	\$ 7.06	\$ 7.17	\$ 8.92
<b><u>General Service</u></b>			
Base Facility Charge by Meter Size:			
5/8" x 3/4"	\$ 12.63	\$ 12.84	\$ 15.95
1"	\$ 31.60	\$ 32.12	\$ 39.91
1-1/2"	\$ 63.17	\$ 64.22	\$ 79.78
2"	\$ 101.08	\$ 102.75	\$ 127.65
3"	\$ 202.16	\$ 205.49	\$ 255.31
4"	\$ 315.87	\$ 321.08	\$ 398.91
6"	\$ 631.74	\$ 642.16	\$ 797.82
Charge per 1,000 Gallons - General Service	\$ 8.46	\$ 8.60	\$ 10.68
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>			
3,000 Gallons	\$ 33.81	\$ 34.35	\$ 42.71
6,000 Gallons	\$ 54.99	\$ 55.86	\$ 69.47
10,000 Gallons	\$ 83.23	\$ 84.54	\$ 105.15

Application for increase in water and wastewater rates in  
Marion, Orange, Pasco, Pinellas, and Seminole counties by

**Utilities, Inc. of Florida**

DOCKET NO. 120209-WS

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

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*Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida’s Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

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