



Florida Public Service Commission

SPECIAL REPORT

OCTOBER 2013

Application for original certificates to provide water and wastewater service in
Lake County by

Sunlake Estates Utilities, L.L.C.

DOCKET NO. 130180-WS

On June 28, 2013, Sunlake Estates Utilities, L.L.C. (Sunlake) filed an application with the Florida Public Service Commission (PSC or Commission) for original certificates to provide water and wastewater service in Lake County and for authority to begin collecting Commission-authorized rates and charges.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this case?

Yes. As part of the evaluation process for Sunlake's request, the Commission staff will conduct a customer meeting to allow customer feedback about Sunlake and the rate setting process. Customer comments, written and oral, will be taken into consideration before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Sunlake requesting certificates to provide water and wastewater service in Lake County?

Sunlake has been providing water and wastewater service to customers without specific compensation. Sunlake proposes to

start charging for water and wastewater service, pursuant to Chapter 367.031 and 367.045, Florida Statutes (F.S.), and intends to offset the establishment of rates with appropriate decreases in lot rental fees.

3 Will the lot rent be adjusted as a result of the proposed change to require customers to pay for water and wastewater service?

The Department of Business and Professional Regulation is responsible for reviewing

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CUSTOMER MEETING

**Thursday, October 10, 2013
1:00 p.m.**

Sunlake Clubhouse
1054 Sunlake Blvd.
Grand Island, FL 32735

changes to mobile home park prospectuses, pursuant to Chapter 723, F.S. Questions regarding adjustments to rent should be referred to the Division of Florida Condominiums, Timeshares, and Mobile Homes at (850) 488-1122, or the Customer Contact Center at (850) 487-1395.

4 Using Sunlake's proposed rates, how much would the average monthly water and wastewater bills be for customers?

Under Sunlake's proposed rates, the average monthly bill for residential customers using 15,000 gallons of water would be \$25.55 for water service and \$46.05 for wastewater service, for a total of \$71.60.

5 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on the issue?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the
Docket Number, **130180-WS**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Sunlake's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

** Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

6 Who can answer technical or legal questions?

For technical questions, contact:

Penelope Buys
(850) 413-6518

Bart Fletcher
(850) 413-7017

Amber Norris
(850) 413-6997

Lydia Roberts
(850) 413-6877

For legal questions, contact:

Julia Gilcher
(850) 413-6230

7 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.floridapsc.com. Click on **Clerk's Office/Dockets** and then type in the Docket Number, **130180-WS**.

8 When will the PSC make a decision?

The PSC staff is tentatively scheduled to file a recommendation with the Commission on November 1, 2013. The Commissioners are expected to vote on this matter at the November 14, 2013 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Ronald A. Brisé



COMMISSIONER
Art Graham



COMMISSIONER
Julie I. Brown

Sunlake Monthly Water Service Rates

	Utility Proposed Rates
<u>Residential and General Service</u>	
Base Facility Charge by Meter Size:	
5/8" x 3/4"	\$ 8.40
1"	\$ 21.00
1-1/2"	\$ 42.00
2"	\$ 67.20
3"	\$ 134.40
4"	\$ 210.00
6"	\$ 420.00
Charge per 1,000 gallons - Residential Service	
0 - 3,000 gallons	\$ 0.70
3,001 - 8,000 gallons	\$ 1.05
Over 8,000 gallons	\$ 1.40
Charge per 1,000 gallons - General Service	
	\$ 1.14
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>	
3,000 gallons	\$ 10.50
8,000 gallons	\$ 15.75
15,000 gallons	\$ 25.55

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Sunlake Monthly Wastewater Service Rates

	Utility Proposed Rates
<u>Residential Service</u>	
Base Facility Charge - All Meter Sizes	\$ 18.69
Charge Per 1,000 gallons - Residential*	\$ 3.42
<i>*8,000 cap</i>	
<u>General Service</u>	
5/8" x 3/4"	\$ 18.69
1"	\$ 46.73
1-1/2"	\$ 93.45
2"	\$ 149.52
3"	\$ 299.04
4"	\$ 467.25
6"	\$ 934.50
Charge per 1,000 gallons - General Service	\$ 4.10
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>	
3,000 gallons	\$ 28.95
8,000 gallons	\$ 46.05
15,000 gallons	\$ 46.05

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Name _____

Address _____

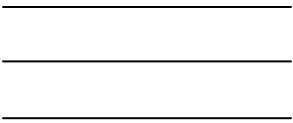
Please submit your comments about this docket to the Florida Public Service Commission by
completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

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STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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