



# Florida Public Service Commission

# **SPECIAL REPORT**

DECEMBER 2013

Application for increase in water/wastewater rates in Polk County by

## **Cypress Lakes Utilities, Inc.**

DOCKET NO. 130212-WS

*On September 30, 2013, Cypress Lakes Utilities, Inc. (Cypress Lakes) filed an application with the Florida Public Service Commission (PSC or Commission) for increased water and wastewater rates. Cypress Lakes provides service to approximately 1,260 water customers and 1,160 wastewater customers in Polk County.*

### **QUESTIONS & ANSWERS**

**1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Cypress Lakes' rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Cypress Lakes and the rate-setting process. Customer comments, written and oral, will be taken into consideration before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

**2 Why is Cypress Lakes requesting a rate increase?**

Placid Lakes is requesting a rate increase to cover increasing operating costs.

**3 When was Cypress Lakes' last approved rate increase?**

Cypress Lakes' last approved rate increase was in 2010.

**4 Presently, how much is the monthly bill for customers?**

The monthly water bill for water customers using 5,000 gallons per month is \$26.59. The monthly wastewater bill for customers using 5,000 gallons is \$57.66.

#### **CUSTOMER MEETING**

**Thursday, December 19, 2013**

**6:00 p.m.**

**Cypress Lakes Clubhouse**

**10000 U. S. 98**

**Lakeland, FL 33809**

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## 5 Using Cypress Lakes' proposed rates, how much would the monthly water and wastewater bill be for customers?

Under Cypress Lakes' proposed rates, the monthly water bill for customers using 5,000 gallons per month would be \$35.43 and the wastewater bill would be \$59.97

## 6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.  
Fax number: 1-800-511-0809  
Internet e-mail address:  
[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Please be sure to include the  
Docket Number, **130212-WS**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Cypress Lakes' quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

*\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is*

*subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## 7 Who can answer technical or legal questions?

For technical questions, contact:

Daniel Lee  
(850) 413-6836

Clayton Lewis  
(850) 413-6578

Stan Rieger  
(850) 413-6970

Kelly Thompson  
(850)413-6986

Paul Vickery  
(850)413-6592

For legal questions, contact:

Julia Gilcher  
(850) 413-6230

## 8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at [www.floridapsc.com](http://www.floridapsc.com). Click on **Clerk's Office/Dockets** and then type in the Docket Number, **130212-WS**.

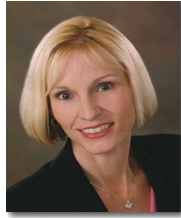
## 9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on February 27, 2014. The Commissioners are expected to vote on this matter at the March 11, 2014 Commission Conference.

## PSC Commissioners



COMMISSIONER  
Eduardo E. Balbis



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Ronald A. Brisé



COMMISSIONER  
Art Graham



COMMISSIONER  
Julie I. Brown

## Cypress Lakes Monthly Water Service Rates

	Utility Present Rates	Commission Approved Interim	Utility Requested Final
<b><u>Residential and General Service Charge</u></b>			
Base Facility Charge by Meter Size:			
5/8" x 3/4"	\$5.99	\$7.61	\$7.98
1"	\$14.97	\$19.03	\$19.95
1-1/2"	\$29.96	\$38.08	\$39.94
2"	\$47.92	\$60.91	\$63.88
3"	\$95.83	\$121.80	\$127.74
4"	\$149.75	\$190.33	\$199.61
6"	\$299.48	\$380.64	\$399.20
Charge per 1,000 Gallons - Residential Service			
0 - 6,000 gallons	\$4.12	\$5.24	\$5.49
6,001 - 12,000 gallons	\$6.18	\$7.85	\$8.24
Over 12,000 gallons	\$8.24	\$10.47	\$10.98
Charge per 1,000 Gallons - General Service	\$4.37	\$5.55	\$5.83
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>			
3,000 gallons	\$18.35	\$23.33	\$24.45
5,000 gallons	\$26.59	\$33.81	\$35.43
10,000 gallons	\$55.43	\$70.45	\$73.88

## Cypress Lakes Monthly Wastewater Service Rates

	Utility Present Rates	Utility Requested Final
<b><u>Residential Wastewater Charge</u></b>		
Base Facility Charge (all meter sizes)	\$21.46	\$22.32
Charge per 1,000 gallons (6,000 gallon cap)	\$7.24	\$7.53
<b><u>General Service Wastewater Charge</u></b>		
Base Facility Charge by meter size		
5/8" X 3/4"	\$21.46	\$22.32
1"	\$53.67	\$55.81
1 1/2"	\$107.32	\$111.60
2"	\$171.71	\$178.55
3"	\$343.43	\$357.12
4"	\$536.61	\$558.00
6"	\$1,073.23	\$1,116.01
Charge per 1,000 gallons	\$8.68	\$9.03
Typical Residential 5/8" X 3/4" meter bill comparison		
3,000 gallons	\$43.18	\$44.91
5,000 gallons	\$57.66	\$59.97
10,000 gallons	\$64.90	\$67.50

Application for increase in water and wastewater rates in Polk County by

**Cypress Lakes Utilities, Inc.**

DOCKET NO. 130212-WS

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

<b>CONSUMER COMMENTS</b>

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STAMP

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