



Florida Public Service Commission

SPECIAL REPORT

FEBRUARY 2014

Application for staff-assisted rate case in Polk County by

CHC VII, Ltd.

DOCKET NO. 130210-WS

On August 5, 2013, CHC VII, Ltd. (CHC) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case to increase its water and wastewater rates. CHC provides service to approximately 882 water and 875 wastewater customers in Polk County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for CHC's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about CHC and the rate-setting process. Customer comments, written and oral, will be taken into consideration before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is CHC requesting a rate increase?

CHC is requesting a rate increase to cover increasing operating costs.

3 When was CHC's last approved rate increase?

CHC filed one rate case since coming under PSC jurisdiction in 1999 but subsequently withdrew it.

CUSTOMER MEETING

**Tuesday, February 4, 2014
5:00 p.m.**

Chain of Lakes Complex - Poolside Room
210 Cypress Gardens Boulevard
Winter Haven, FL

4 How much is the current monthly water and wastewater bill for a customer using 6,000 gallons of water per month?

Currently, the combined monthly water and

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wastewater bill for a customer using 6,000 gallons per month is \$15.71

5 Using PSC staff's proposed rates, how much would the monthly water and wastewater bills for a customer using 6,000 gallons be?

Under PSC staff's proposal, the water bill would be \$13.51 and the wastewater bill would be \$19.68.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the
Docket Number, **130210-WS**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider CHC's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Pete Lester
(850)413-6467

Melinda Watts
(850) 413-6952

Sonica Bruce
(850)413-6994

For legal questions, contact:

Lee Eng Tan
(850) 413-6185

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.floridapsc.com. Click on **Clerk's Office/Dockets** and then type in the Docket Number, **130210-WS**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on March 27, 2014. The Commissioners are expected to vote on this matter at the **April 8, 2014** Commission Conference.

**Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law.*

This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

PSC Commissioners



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CHC VII, Ltd. Monthly Water Service Rates

	Utility Present Rates	Staff Recommended Rates
<u>Residential Service and General Service*</u>		
Base Facility Charge for all meter sizes:	\$15.71	
Charge per 1,000 gallons		
0 - 8,000 gallons	\$0.00	
8,000 -10,000 gallons	\$1.31	
Over 10,000 gallons	\$2.09	
* The utility collects a base facility charge (BFC) and gallonage charges for both water and wastewater service which includes a monthly allotment of 8,000 gallons.		
Base Facility Charge by Meter Size:		
5/8 X 3/4"		\$4.68
3/4"		\$7.02
1"		\$11.70
1 1/4"		\$18.72
1 1/2"		\$23.40
2"		\$37.44
3"		\$74.88
4"		\$117.00
6"		\$234.00
8"		\$374.40
Charge per 1,000 gallons - Residential Water		
0—5,000 gallons		\$1.34
Over 5,000 gallons		\$2.13
Charge per 1,000 gallons - General Service		\$1.53

CHC VII, Ltd. Monthly Water Service Rates

	Utility Present Rates	Staff Recommended Rates
<u>Irrigation Service</u>		
Base Facility Charge - All Meter Sizes	\$7.86**	\$4.68
Charge per 1,000 Gallons	\$0.65	\$1.53
** Includes an allotment of 8,000 gallons per month		
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$15.71***	\$8.70
6,000 gallons	\$15.71***	\$13.51
10,000 gallons	\$18.33***	\$22.03

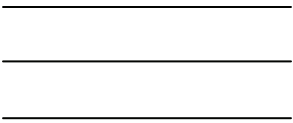
*** Current combined water and wastewater bill.

CHC VII, Ltd. Monthly Wastewater Service Rates

	Utility Present	Staff Recommended Rates
<u>Residential and General Service</u>		
Base Facility Charge - All Meter Sizes	*	
Charge per 1,000 Gallons - Residential	*	
* The utility collects a base facility charge (BFC) and gallonage charges for both water and wastewater service which includes a monthly allotment of 8,000 gallons.		
Base Facility Charge by Meter Size		
5/8" x 3/4"		\$8.34
3/4"		\$12.51
1"		\$20.85
1 1/4"		\$33.36
1 1/2"		\$41.70
2"		\$66.72
3"		\$133.44
4"		\$208.50
6"		\$417.00
8"		\$667.20
Charge per 1,000 Gallons - Residential Service 8,000 gallon cap		\$1.89
Charge per 1,000 gallons - General Service		\$2.27
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$15.71***	\$14.01
6,000 gallons	\$15.71***	\$19.68
10,000 gallons	\$18.33***	\$23.46

*** Current combined water and wastewater bill.

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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