



Florida Public Service Commission

SPECIAL REPORT

MAY 2015

Application for increase in water rates in Polk County by

Alturas Utilities, L.L.C.

DOCKET NO. 140219-WU

On November 12, 2014, Alturas Utilities, L.L.C. (Alturas) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case. Alturas provides service to approximately 65 water customers in Polk County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Alturas' rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Alturas and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Alturas requesting a rate increase?

Alturas is requesting a rate increase in order to recover the cost of operating the utility and allow the company to earn a fair rate of

return on its investment.

CUSTOMER MEETING

Tuesday, May 19, 2015

6:00 p.m.

Bartow Civic Center
2250 S. Floral Avenue
Bartow, FL

3 When was Alturas' last approved rate increase?

Alturas' current rates were established in 2010.

4 How much is the average monthly water bill for a residential customer using 6,000 gallons?

The average monthly water bill for a residential customer is \$41.82.

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5 Using the PSC staff's preliminary recommended rates, how much would the average monthly water bill be for a residential customer using 6,000 gallons?

The average monthly water bill for a residential customer would be \$65.65.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept e-mailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **140219-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Alturas' quality of service and other matters. If you have questions, contact the Florida Public Service Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Sonica Bruce
(850) 413-6994

Clayton Lewis
(850) 413-6578

Martha Golden
(850) 413-7015

For legal questions, contact:

Kelley Corbari
(850) 413-6234

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Clerk's Office** then **Dockets**. Type in the docket number, **140219**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on August 6, 2015. The Commissioners are expected to vote on this matter at the August 18, 2015 Commission Conference.

** Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



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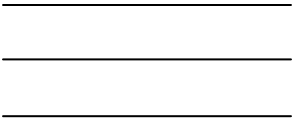


COMMISSIONER
Jimmy Patronis

Alturas Utilities Water Service Rates

	Current Rates	Staff's Preliminary Recommended Phase 1 Rates	Staff's Preliminary Recommended Phase 2 Rates
<u>Residential and General Service</u>			
Base Facility Charge by Meter Size:			
5/8" x 3/4"	\$11.28	\$13.76	\$14.24
3/4"	\$16.92	\$20.64	\$21.36
1"	\$28.19	\$34.40	\$35.60
1 1/2"	\$56.40	\$68.80	\$71.20
2"	\$90.23	\$110.08	\$113.92
3"	\$180.46	\$220.16	\$227.84
4"	\$281.97	\$344.00	\$356.00
6"	\$563.95	\$688.00	\$712.00
Charge per 1,000 gallons			
0 - 5,000 gallons		\$8.27	\$8.56
Over 5,000 gallons		\$10.54	\$10.91
Charge per 1,000 gallons - General Service	\$5.09	\$8.99	\$9.30
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>			
3,000 Gallons	\$26.55	\$38.57	\$39.92
6,000 Gallons	\$41.82	\$65.65	\$67.95
10,000 Gallons	\$62.18	\$107.81	\$111.59

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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