



Florida Public Service Commission

SPECIAL REPORT

JUNE 2015

Application for staff-assisted rate case in Polk County by **Orchid Springs Development Corporation**

DOCKET NO. 140239-WS

On December 11, 2014, Orchid Springs Development Corporation (Orchid Springs) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case. Orchid Springs provides service to approximately 330 water customers and 310 wastewater customers in Polk County.

QUESTIONS AND ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Orchid Springs' rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Orchid Springs and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Orchid Springs requesting a rate increase?

Orchid Springs is requesting a rate increase in order to recover the cost of operating the utility and allow the company to earn a fair rate of return on its investment.

CUSTOMER MEETING

Thursday, June 11, 2015

6:00 p.m.

Chain O' Lakes Complex
210 Cypress Gardens Blvd., West
Winter Haven, FL

3 When was Orchid Springs' last approved rate increase?

The utility's current rate base was last established in 1998.

4 How much are the average monthly water and wastewater bills for a residential customer using 5,000 gal-

The average monthly water and wastewater bills for a residential customer are \$18.47 and \$29.53 respectively.

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5 Using the PSC staff's preliminary recommended rates, how much would the average monthly water and wastewater bills be for a residential customer using 5,000 gallons?

The average monthly water and wastewater bills for a residential customer would be \$19.00 and \$62.03 respectively.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **140239-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Orchid Springs' quality of service and other matters. If you have questions, contact the Florida Public Service Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Kelly Thompson
(850) 413-6986

Traci Matthews
(850) 413-6682

Dexter Monroe
(850) 413-6838

For legal questions contact:

Lee Eng Tan
(850) 413-6185

8 Where on the internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Clerk's Office** then **Dockets**. Type in the docket number, **140239**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on August 6, 2015. The Commissioners are expected to vote on this matter at the August 18, 2015 Commission Conference.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



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COMMISSIONER
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Orchid Springs Monthly Water Rates

	Rates at Time of Filing	Staff Preliminary Recommended Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$9.67	\$9.95
3/4"	\$14.50	\$14.93
1"	\$24.17	\$24.88
1 1/2"	\$48.35	\$49.75
2"	\$77.38	\$79.60
3"	\$154.74	\$159.20
4"	\$241.76	\$248.75
6"	\$483.55	\$497.50
 Charge per 1,000 gallons	 \$1.76	 \$1.81
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$14.95	\$15.38
5,000 gallons	\$18.47	\$19.00
10,000 gallons	\$27.27	\$28.05

Orchid Springs Wastewater Service Rates

	Rates at Time of Filing	Commission Approved Interim Rates	Staff Preliminary Recommended Rates
<u>Residential Service</u>			
Base Facility Charge for All Meter Sizes	\$14.13	\$16.42	\$32.53
Charge per 1,000 gallons - Residential:			
10,000 gallon cap	\$3.08	\$3.58	
6,000 gallon cap			\$5.90
<u>General Service</u>			
Base Facility Charge by Meter Size			
5/8" x 3/4"	\$14.13	\$16.42	\$32.53
3/4"	\$21.24	\$24.63	\$48.80
1"	\$35.40	\$41.05	\$81.33
1 1/2"	\$70.78	\$82.10	\$162.65
2"	\$113.26	\$131.36	\$260.24
3"	\$226.50	\$262.72	\$520.48
4"	\$353.90	\$410.50	\$813.25
6"	\$707.80	\$821.00	\$1,626.50
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>			
3,000 gallons	\$23.37	\$27.16	\$50.23
5,000 gallons	\$29.53	\$34.32	\$62.03
10,000 gallons	\$44.93	\$52.22	\$91.53

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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