



Florida Public Service Commission

SPECIAL REPORT

SEPTEMBER 2015

Application for increase in water rates in Pasco County by

Crestridge Utilities, LLC

DOCKET NO. 140175-WU

On September 10, 2014, Crestridge Utilities, LLC (Crestridge) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case. Crestridge provides service to approximately 615 water customers in Pasco County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Crestridge's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Crestridge and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Crestridge requesting a rate increase?

Crestridge is requesting a rate increase in order to recover the cost of operating the utility and allow the company to earn a fair rate

of return on its investment.

CUSTOMER MEETING

Thursday, September 10, 2015
6:00 p.m.
Crestridge Gardens Community Club
4806 Phoenix Avenue
Holiday, FL

3 When was Crestridge's last rate case?

The rate base for Crestridge was last established in 1993.

4 How much is the average monthly water bill for a residential customer using 5,000 gallons?

The average monthly water bill for a residential customer is \$15.31.

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5 Using the PSC staff's preliminary recommended rates, how much would the average monthly water bill be for a residential customer using 5,000 gallons?

The average monthly water bill for a residential customer would be \$45.77.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept e-mailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **140175-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Crestridge's quality of service and other matters. If you have questions, contact the Florida Public Service Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Curt Mouring
(850) 413-6427

Kelly Thompson
(850) 413-6986

Daniel Lee
(850) 413-6836

For legal questions, contact:

Kelley Corbari
(850) 413-6234

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Clerk's Office** then **Dockets**. Type in the docket number, **140175**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on October 22, 2015. The Commissioners are expected to vote on this matter at the November 5, 2015 Commission Conference.

* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

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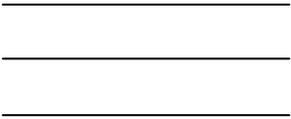


COMMISSIONER
Jimmy Patronis

Crestridge Utilities, LLC

	Rates At Time Of Filing	Staff's Preliminary Recommended Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$7.76	\$11.55
3/4"	\$11.58	\$17.33
1"	\$19.36	\$28.88
1 1/2"	\$38.74	\$57.75
2"	\$62.00	\$92.40
3"	\$124.07	\$184.80
4"	\$193.80	\$288.75
6"	\$387.15	\$577.50
Charge per 1,000 gallons - Residential	\$1.51	N/A
0 - 3,000 gallons	N/A	\$5.70
Over 3,000 gallons	N/A	\$8.56
Charge per 1,000 gallons - General Service	\$1.51	\$6.34
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$12.29	\$28.65
5,000 Gallons	\$15.31	\$45.77
10,000 Gallons	\$22.86	\$88.57

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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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