



# Florida Public Service Commission

# **SPECIAL REPORT**

SEPTEMBER 2015

Application for increase in water rates in Pasco County by

## **Holiday Gardens Utilities, LLC**

DOCKET NO. 140177-WU

*On September 10, 2014, Holiday Gardens Utilities, LLC (Holiday Gardens) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case. Holiday Gardens provides service to approximately 456 water customers in Pasco County.*

### **QUESTIONS & ANSWERS**

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Holiday Gardens' rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Holiday Gardens and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **2 Why is Holiday Gardens requesting a rate increase?**

Holiday Gardens is requesting a rate increase in order to recover the cost of operating the utility and allow the company to earn

a fair rate of return on its investment.

#### **CUSTOMER MEETING**

**Friday, September 11, 2015**  
**10:00 a.m.**

Crestridge Gardens Community Club  
4806 Phoenix Avenue  
Holiday, FL

#### **3 When was Holiday Gardens' last rate case?**

The rate base for Holiday Gardens was last established in 1993.

#### **4 How much is the average monthly water bill for a residential customer using 5,000 gallons?**

The average monthly water bill for a residential customer is \$14.39.

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**5 Using the PSC staff's preliminary recommended rates, how much would the average monthly water bill be for a residential customer using 5,000 gallons?**

The average monthly water bill for a residential customer would be \$35.17.

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept e-mailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **140177-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Holiday Gardens' quality of service and other matters. If you have questions, contact the Florida Public Service Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Curt Mouring  
(850) 413-6427

Kelly Thompson  
(850) 413-6986

Daniel Lee  
(850) 413-6836

**For legal questions, contact:**

Kelley Corbari  
(850) 413-6234

**8 Where on the Internet can I obtain more detailed information?**

Detailed docket information is available on the PSC Web site at [www.floridapsc.com](http://www.floridapsc.com). Click on **Clerk's Office** then **Dockets**. Type in the docket number, **140177**.

**9 When will the PSC make a decision?**

The PSC staff is scheduled to file a recommendation with the Commission on October 22, 2015. The Commissioners are expected to vote on this matter at the November 5, 2015 Commission Conference.

\* Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

## PSC Commissioners



COMMISSIONER  
Julie I. Brown



COMMISSIONER  
Lisa Polak Edgar



CHAIRMAN  
Art Graham



COMMISSIONER  
Ronald A. Brisé



COMMISSIONER  
Jimmy Patronis

# Holiday Gardens Utilities, LLC

	Rates At Time Of Filing	Staff's Preliminary Recommended Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$7.64	\$11.12
3/4"	\$11.45	\$16.68
1"	\$19.14	\$27.80
1 1/2"	\$38.23	\$55.80
2"	\$61.22	\$88.96
3"	\$122.45	\$177.92
4"	\$191.29	\$278.00
6"	\$382.59	\$556.00
Charge per 1,000 gallons - Residential	\$1.35	N/A
0 - 3,000 gallons	N/A	\$4.01
Over 3,000 gallons	N/A	\$6.01
Charge per 1,000 gallons - General Service	\$1.35	\$4.60
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$11.69	\$23.15
5,000 Gallons	\$14.39	\$35.17
10,000 Gallons	\$21.14	\$65.22

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DOCKET NO. 140177-WU

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	

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STAMP

Florida Public Service Commission  
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2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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