



Florida Public Service Commission

SPECIAL REPORT

MAY 2016

Application for staff-assisted rate case in Lake County by

Lake Idlewild Utility Company

DOCKET NO. 150236-WU

On November 3, 2015, Lake Idlewild Utility Company (Lake Idlewild) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case. Lake Idlewild provides water service to approximately 77 residential customers in Lake County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Lake Idlewild's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Lake Idlewild and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

CUSTOMER MEETING

**Thursday, May 12, 2016
6:00 P.M.**

Town of Lady Lake
Town Commission Chamber
409 Fennell Boulevard
Lady Lake, FL 32159

2 Why is Lake Idlewild requesting a rate increase?

Lake Idlewild is requesting a rate increase in order to recover the cost of operating the utility and allow the company the opportunity to earn a fair rate of return on its investment.

3 When was Lake Idlewild's last approved rate increase?

The last staff-assisted rate case for this system occurred in 1994.

4 How much is the average monthly water bill for a residential customer using 3,000 gallons?

The average monthly water bill for a residential customer using 3,000 gallons is \$16.82.

5 Using PSC staff's preliminary recommended rates, how much would the average monthly water bill be for a residential customer using 3,000 gallons?

The average monthly water bill for a residential customer using 3,000 gallons would be \$19.61.

If cancelled, notice of meeting cancellation will be provided on the Commission's website (www.floridapsc.com) under the Hot Topics link found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **150236-WU**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Lake Idlewild's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Shannon Hudson
(850) 413-7021

Phillip Ellis
(850) 413-6626

Todd Brown
(850) 413-6550

For legal questions, contact:

Charles Murphy
(850) 413-6191

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on **Clerk's Office** then **Dockets**. Type in the docket number, **150236**.

9 When will the PSC make a decision?

The PSC staff is tentatively scheduled to file a recommendation with the Commission on June 23, 2016. The Commissioners are tentatively expected to vote on this matter at the July 7, 2016 Commission Conference.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



COMMISSIONER
Ronald A. Brisé



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Julie I. Brown



COMMISSIONER
Art Graham



COMMISSIONER
Jimmy Patronis

Lake Idlewild Utility Company Monthly Water Rates

	Utility Current Rates	Staff Recommended Rates
<u>Residential, General Service and Irrigation</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$12.08	\$12.71
3/4"	\$18.13	\$19.07
1"	\$30.21	\$31.78
1 1/2"	\$60.41	\$63.55
2"	\$96.66	\$101.68
3"	\$181.24	\$203.36
4"	\$302.07	\$317.75
6"	\$604.15	\$635.50
Charge per 1,000 gallons - Residential	\$1.58	N/A
0-3,000 gallons	N/A	\$2.30
Over 3,000 gallons	N/A	\$2.77
Charge per 1,000 gallons - Irrigation and General Service	N/A	\$2.68
<u>Private Fire Protection</u>		
2"	N/A	\$8.47
3"	N/A	\$16.95
4"	N/A	\$26.48
6"	N/A	\$52.96
8"	N/A	\$84.73
10"	N/A	\$121.80
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$16.82	\$19.61
10,000 gallons	\$27.88	\$39.00
16,000 gallons	\$37.36	\$55.62

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Name _____

Address _____

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CONSUMER COMMENTS

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STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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