



## Florida Public Service Commission

# RATE CASE OVERVIEW

JANUARY 2017

Application for increase in water rates in Hardee County by

### Charlie Creek Utilities, LLC.

DOCKET NO. 160143-WU

*On June 3, 2016, Charlie Creek Utilities, LLC. (Charlie Creek) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water rates. Charlie Creek provides water service to approximately 150 water customers in Hardee County.*

## QUESTIONS & ANSWERS

### **1** Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Charlie Creek's rate request, the Commission staff will conduct customer meetings to allow customer feedback about Charlie Creek and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meetings.

### **2** Why is Charlie Creek requesting a rate increase?

Charlie Creek is requesting a rate increase in order to recover the cost of operating the utility and allow the company the opportunity to earn a fair rate of return on its investment.

### **3** When was Charlie Creek's last approved rate increase?

This system has never had rates established by the PSC.

### **4** How much is the average monthly water bill for a residential customer using 4,000 gallons?

The average monthly water bill for a residential customer using 4,000 gallons is \$30.00.

### **5** Using staff's preliminary rates, how much would the average monthly water bill be for a residential customer using 4,000 gallons?

The average monthly water bill for a residential customer using 4,000 gallons would be \$36.88.

#### CUSTOMER MEETING

**Thursday, January 19, 2017  
6:00 P.M.**

Historic City Hall  
225 East Main Street  
Wauchula, FL 33873

If cancelled, notice of meeting cancellation will be provided on the Commission's website ([www.floridapsc.com](http://www.floridapsc.com)) under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

*Continued on back*

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **160143-WU**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Charlie Creek's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Marissa Friedrich  
(850) 413-6473

Penelope Buys  
(850) 413-6518

Matthew Vogel  
(850) 413-6453

**For legal questions, contact:**

Lee Eng Tan  
(850) 413-6185

**8 Where on the Internet can I obtain more detailed information?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on **Clerk's Office** then **Dockets**. Type in the docket number **160143**.

**9 When will the PSC make a decision?**

The PSC staff is tentatively scheduled to file a recommendation with the Commission on February 23, 2017. The Commissioners are tentatively expected to vote on this matter at the March 7, 2017 Commission Conference.

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

### PSC Commissioners



COMMISSIONER  
Jimmy Patronis



COMMISSIONER  
Art Graham



CHAIRMAN  
Julie I. Brown



COMMISSIONER  
Ronald A. Brisé



COMMISSIONER  
Donald J. Polmann

## Charlie Creek Monthly Water Rates

	Rates at Time of Filing	Utility Requested Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$15.00	\$15.04
3/4"	\$22.50	\$22.56
1"	\$37.50	\$37.60
1 1/2"	\$75.00	\$75.20
2"	\$120.00	\$120.32
3"	\$240.00	\$240.64
4"	\$375.00	\$376.00
6"	\$750.00	\$752.00
Charge per 1,000 gallons		
0-3,000 gallons	\$3.50	N/A
Over 3,000 gallons	\$4.50	N/A
0-4,000 gallons	N/A	\$5.46
Over 4,000 gallons	N/A	\$6.83
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
4,000 Gallons	\$30.00	\$36.88
10,000 Gallons	\$57.00	\$77.86
15,000 Gallons	\$79.50	\$112.01

This Page Intentionally Left Blank

Application for increase in water rates in Hardee County by

## Charlie Creek Utilities, LLC.

DOCKET NO. 160143-WU

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CONSUMER COMMENTS

FOLD & TAPE -- See back for address

*Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

FOLD HERE

TAPE

FOLD HERE