



## Florida Public Service Commission

# RATE CASE OVERVIEW

JUNE 2017

Application for increase in water and wastewater rates in Polk County by

### **Four Lakes Golf Club, Ltd.**

DOCKET NO. 160176-WS

*On July 27, 2016, Four Lakes Golf Club, Ltd. (Four Lakes) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water and wastewater rates. Four Lakes provides water service to approximately 825 customers and wastewater service to approximately 820 customers in Polk County.*

## QUESTIONS & ANSWERS

### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Four Lakes' rate request, the Commission staff will conduct a customer meeting to allow feedback about Four Lakes and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

### **2 Why is Four Lakes requesting a rate increase?**

Four Lakes is requesting a rate increase in order to recover the cost of operating the utility and allow the company the opportunity to earn a fair rate of return on its investment.

### **3 When was Four Lakes' last approved rate increase?**

The Utility's current rates have been in effect since November 30, 1998.

### **4 How much is the current monthly water and wastewater bill for a residential customer using 3,000 gallons?**

The current monthly water and wastewater bill for a residential customer is \$13.09 and \$13.09, respectively.

### **5 Using staff's preliminary rates, how much would the monthly water and wastewater bill be for a residential customer using 3,000 gallons?**

Using staff's preliminary rates, the monthly water and wastewater bill for a residential customer would be \$13.62 and \$16.73, respectively.

#### CUSTOMER MEETING

Thursday, June 29, 2017  
6:00 P.M.  
Chain O' Lakes Clubhouse  
Poolside Room  
210 Cypress Gardens Blvd.  
Winter Haven, FL 33880

If cancelled, notice of meeting cancellation will be provided on the Commission's website ([www.floridapsc.com](http://www.floridapsc.com)) under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **160176-WS**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Four Lakes quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Charles Johnson  
(850) 413- 6676

Takira Johnson  
(850) 413- 6592

Kordell Wilson  
(850) 413-6447

**For legal questions, contact:**

Stephanie Cuello  
(850) 413-6220

**8 Where on the Internet can I obtain more detailed information?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on **Clerk's Office** then **Dockets**. Type in the docket number **160176**.

**9 When will the PSC make a decision?**

The PSC staff is tentatively scheduled to file a recommendation with the Commission on August 24, 2017. The Commissioners are tentatively expected to vote on this matter at the September 7, 2017 Commission Conference.

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## *PSC Commissioners*



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Jimmy Patronis



COMMISSIONER  
Art Graham



CHAIRMAN  
Julie I. Brown



COMMISSIONER  
Ronald A. Brisé



COMMISSIONER  
Donald J. Polmann

## Four Lakes Golf Club, Ltd. Monthly Water Rates

	Rates at Time of Filing	Staff Recommended Rates
<b><u>Residential and General Service, and Irrigation</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	13.09	\$8.04
3/4"		\$12.06
1"		\$20.10
1 1/2"		\$40.20
2"		\$64.32
3"		\$128.64
4"		\$201.00
6"		\$402.00
Charge per 1,000 gallons - Residential Service		
0-5,000 gallons	\$0.00	N/A
Over 5,000 gallons	\$1.05	N/A
0-3,000 gallons	N/A	\$1.86
Over 3,000 gallons	N/A	\$2.26
Charge per 1,000 gallons - General Service and Irrigation	N/A	\$2.08
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$13.09	\$13.62
6,000 Gallons	\$13.09	\$18.14
12,000 Gallons	\$16.24	\$24.92

**Four Lakes Golf Club, Ltd. Monthly Wastewater Rates**

	Rates at Time of Filing	Staff Recommended Rates
<b><u>Residential</u></b>		
Base Facility Charge - All Meter Sizes	\$13.09	\$10.94
Charge per 1,000 gallons - Residential 8,000 gallon cap	N/A	\$1.93
<b>0-5,000 gallons</b>	\$0.00	N/A
<b>Over 5,000 gallons</b>	\$1.05	N/A
<b><u>General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	N/A	\$10.94
1"	N/A	\$27.35
1 1/2"	N/A	\$54.70
2"	N/A	\$87.52
3"	N/A	\$175.04
4"	N/A	\$273.50
6"	N/A	\$547.00
Charge per 1,000 gallons - General Service	N/A	\$2.31
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 Gallons	\$13.09	\$16.73
6,000 Gallons	\$13.09	\$20.59
10,000 Gallons	\$16.24	\$26.38



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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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