



# Florida Public Service Commission **RATE CASE OVERVIEW**

JULY 2018

Application for increase in water rates in Highlands County by

## **Country Walk Utilities, Inc.**

DOCKET NO. 20180021-WU

*On January 23, 2018, Country Walk Utilities, Inc. (Country Walk) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water rates. Country Walk provides water service in Highlands County to approximately 70 residential customers and one general service customer.*

### QUESTIONS & ANSWERS

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Country Walk's rate request, the Commission staff will conduct a customer meeting to allow feedback about Country Walk and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### CUSTOMER MEETING

**Wednesday, July 25, 2018  
6:00 p.m.**

**Country Walk Clubhouse  
3143 Bluebird Avenue  
Lake Placid, FL 33852**

#### **2 Why is Country Walk requesting a rate increase?**

Country Walk is requesting a rate increase in order to recover the cost of operating the utility and allow the company the opportunity to earn a fair rate of return on its investment.

#### **3 When was Country Walk's last approved rate increase?**

Country Walk has never had a rate case while under Commission jurisdiction.

#### **4 How much is the current monthly water bill for a residential customer of Country Walk using 3,000 gallons?**

The utility's current monthly water bill for a residential customer using 3,000 gallons is \$34.96.

If canceled, notice of meeting cancellation will be provided on the Commission's website ([www.floridapsc.com](http://www.floridapsc.com)) under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

*Continued on back*

**5 Using staff's recommended rates, how much would the monthly water bill be for a residential customer of Country Walk using 3,000 gallons?**

Using staff's recommended rates, the monthly bill for a residential customer of Country Walk using 3,000 gallons would be \$74.43.

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **20180021-WU**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Country Walk's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Lee Smith  
(850) 413-7003

Matthew Sibley  
(850) 413-6516

Doug Wright  
(850) 413-6682

**For legal questions, contact:**

Charles Murphy  
(850) 413-6191

**8 Where on the Internet can I obtain more detailed information?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on **Clerk's Office** then **Dockets**. Type in the docket number **20180021**.

**9 When will the PSC make a decision?**

The PSC staff is tentatively scheduled to file a recommendation with the Commission on September 27, 2018. The Commissioners are expected to vote on this matter at the October 9, 2018 Commission Conference.

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## *PSC Commissioners*



COMMISSIONER  
Gary F. Clark



COMMISSIONER  
Julie I. Brown



CHAIRMAN  
Art Graham



COMMISSIONER  
Donald J. Polmann



COMMISSIONER  
Andrew Giles Fay

## Country Walk Utilities, Inc. Monthly Water Rates

	Rates at Time of Filing	Staff Recommended Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$16.45	\$40.44
3/4"	\$24.67	\$60.66
1"	\$41.10	\$101.10
1 1/2"	\$82.19	\$202.20
2"	\$131.48	\$323.52
3"	\$262.99	\$647.04
4"	\$410.93	\$1,011.00
6"	\$821.88	\$2,022.00
Charge per 1,000 gallons - Residential		
0-10,000 gallons	\$6.17	N/A
Over 10,000 gallons	\$7.72	N/A
0-3,000 gallons	N/A	\$11.33
Over 3,000 gallons	N/A	\$21.93
Charge per 1,000 gallons - General Service	\$6.17	\$11.70
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
3,000 gallons	\$34.96	\$74.43
6,000 gallons	\$53.47	\$140.22
10,000 gallons	\$78.15	\$227.94

Application for increase in water rates in Highlands County by

## Country Walk Utilities, Inc.

DOCKET NO. 20180021-WU

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

FOLD & TAPE -- See back for address

*Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

FOLD HERE

TAPE

FOLD HERE