

2017 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 17, 2017)¹

Company Code

Company Name

Contact name & title: _____

Telephone number: _____

E-mail address: _____

Stock Symbol (if company is publicly traded): _____

Questions About Your Company

1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2016**.

2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?

Yes (Chapter 7) _____

Yes (Chapter 11) _____

No _____

3. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

____ Private line/special access

____ VoIP

____ Wholesale transport

____ Interexchange service

____ Cellular/wireless service

____ Other

____ Wholesale loops

____ Fiber or copper based video service

____ Cable television

____ Satellite television

____ Broadband Internet access

4. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services.

Residential _____

Business _____

Not applicable _____

5. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)

Yes _____

If yes, where? _____

No _____

PLEASE TURN OVER

¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

Questions About the Competitive Markets

6. Have you experienced any significant barriers in entering Florida's local exchange markets? Please describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general information is welcome.
7. What types of customers do you pursue/what does your typical customer look like?
8. How do you compete for customers today, and how has that changed in the past five years? The past 10 years? 20?
9. Other than Special Access/Business Data Services pricing, what are CLECs' main issues/challenges today?
10. What decisions have the FCC and/or states made since the 1996 Federal Telecom Act that affected your company the most (good or bad)?
11. Did your company try to interconnect via IP and/or purchase any wholesale IP services from AT&T in their IP trial central office in West Delray Beach? If so, what was your experience there?
12. What can states do/what should states be doing to ensure competition for telecom services continues to grow in their state, including "best practices"?
13. What do you think will be the major proceedings/decisions from the FCC over the next five years?

Please use additional paper if needed.