

Rutledge | Ecenia

119 South Monroe Street, Suite 202  
Tallahassee, Florida 32301

P.O. Box 551  
Tallahassee, Florida 32302

April 16, 2018

Ms. Carlotta S. Stauffer  
Director, Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

*Via Hand Delivery*

Re: NEFCOM Response to FPSC 2018 ILEC Questionnaire

**REDACTED**

Dear Ms. Stauffer:

Enclosed for confidential filing as required by Rule 25-22.006(5), Florida Administrative Code, are:

1. Attachment A: NEFCOM's response to the Commission's 2018 ILEC Questionnaire, with a redacted version of its FCC Form 477, and
2. Confidential Attachment B: a sealed envelope marked "CONFIDENTIAL," containing NEFCOM's unredacted FCC Form 477, with confidential portions highlighted.

Pursuant to §364.183(1), Florida Statutes, NEFCOM claims that the highlighted portions of Attachment B constitute confidential and proprietary business information of NEFCOM that should be kept confidential and exempt from public disclosure.

Thank you for your assistance in this matter. Please date stamp the enclosed additional copy of this letter as "filed" and return the same to my office. Please do not hesitate to contact me if you have any questions.

Sincerely,

*Marsha Rule/ML*

Marsha E. Rule

Encl.  
cc: Mr. Curtis Williams

RECEIVED-FPSC  
2018 APR 16 PM 1:54  
COMMISSION  
CLERK

**ATTACHMENT A:**  
**NEFCOM REDACTED Response to  
FPSC 2018 ILEC Questionnaire**

## 2018 Incumbent Local Exchange Carrier (ILEC) Questionnaire

(Due by April 16, 2018)<sup>1</sup>

Company Number TL715

Company Name Northeast Florida Telephone Company d/b/a NEFCOM

Contact name & title: Amanda Molina, V.P. of External Relations

Telephone number: 904-259-0029

E-mail address: amolina@townes.net

Stock Symbol (if company is publicly traded): N/A

1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2017**.  
Attached.
2. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."  
Residential 37.74% Business 7.48% Not applicable \_\_\_\_\_
3. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

<input checked="" type="checkbox"/> Private line/special access	<input type="checkbox"/> Wholesale loops
<input type="checkbox"/> VoIP	<input type="checkbox"/> Fiber or copper based video service
<input type="checkbox"/> Wholesale transport	<input type="checkbox"/> Cable television
<input checked="" type="checkbox"/> Interexchange service	<input type="checkbox"/> Satellite television
<input type="checkbox"/> Cellular/wireless service	<input checked="" type="checkbox"/> Broadband Internet access
<input type="checkbox"/> Other	
4. Please provide any comments, suggestions or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. We would appreciate any comments or information on intermodal local competition (e.g., wireless, cable telephony, VoIP), reports or studies you have completed on CLEC market share, or anything else that you believe to be relevant.  
N/A
5. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)  
Yes, via website <http://www.nefcom.net/legal>

<sup>1</sup> The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.



(RETAIN FOR YOUR RECORDS)  
Form 477 Filing Summary

FRN: 0003757432    Data as of: Dec 31, 2017    Operations: ILEC    Submission Status: Original - Submitted    Last Updated: Feb 28, 2018 15:34:39

**Filer Identification**

Section	Question	Response
<b>Filer Information</b>	Provider Name	Northeast Florida Telephone Company
	Holding Company Name	Townes Telecommunications, Inc.
	SAC ID	210335
	499 ID	802923
<b>Data Contact Information</b>	Data Contact Name	Mandy Clevenger
	Data Contact Phone Number	(904) 259-4952
	Data Contact E-mail	mclevenger@townes.net
<b>Emergency Operations Contact Information</b>	Emergency Operations Name	Amanda Molina
	Emergency Operations Phone Number	(904) 259-0029
	Emergency Operations E-mail	amolina@townes.net
<b>Certifying Official Contact Information</b>	Certifying Official Name	Amanda Molina
	Certifying Official Phone Number	(904) 259-0029
	Certifying Official E-mail	amolina@townes.net

**Data Submitted**

Form Section	File Name	Date & Time	Number of Rows
Fixed Broadband Deployment	FORM477_NFT_12_2017.csv	Feb 28, 2018 13:29:30	830
Fixed Broadband Subscription	NEFCOM477-Broadband-123117.csv	Feb 2, 2018 16:42:25	69
Fixed Voice Subscription	NEFCOM477-Voice-123117.csv	Feb 2, 2018 16:42:52	4

**Fixed Broadband Deployment**

Census Block Counts by State, DBA Name and Technology

State	DBA Name	Technology	Blocks
Florida	Northeast Florida Telephone Co	ADSL2	██████████
		Optical Carrier/Fiber to the End User	██████████
		VDSL	██████████
<b>Total</b>			██████████

**Fixed Broadband Subscription**

**Fixed Broadband Subscriptions by State, Technology and End-user Type**

State	Technology	Census Tracts	Subscriptions		
			Consumer	Business / Govt	Total
Florida	Asymmetric xDSL				
	Optical Carrier/Fiber to the End User				
	Symmetric xDSL				
<b>Total</b>					

**Fixed Broadband Subscriptions by Bandwidths and End-user Type**

Downstream Bandwidth (in Mbps)	Upstream Bandwidth (in Mbps)	Consumer	Business / Govt	Total
1.000	0.256			
3.000	1.000			
4.000	1.000			
6.000	1.000			
10.000	1.000			
15.000	1.000			
15.000	10.000			
15.000	15.000			
25.000	1.000			
25.000	10.000			
25.000	25.000			
50.000	1.000			
50.000	10.000			
50.000	25.000			
50.000	50.000			
100.000	1.000			
100.000	10.000			
100.000	100.000			
<b>Total</b>				

**Fixed Broadband Subscriptions by Technology, Bandwidths and End-user Type**

Technology	Downstream Bandwidth (in Mbps)	Upstream Bandwidth (in Mbps)	Consumer	Business / Govt	Total
Asymmetric xDSL	1.000	0.256			
	3.000	1.000			
	4.000	1.000			

Technology	Downstream Bandwidth (in Mbps)	Upstream Bandwidth (in Mbps)	Business /		
			Consumer	Govt	Total
	6.000	1.000			
	10.000	1.000			
	15.000	1.000			
	15.000	10.000			
	25.000	1.000			
	25.000	10.000			
	50.000	1.000			
	50.000	10.000			
	50.000	25.000			
	100.000	1.000			
	100.000	10.000			
Optical Carrier/Fiber to the End User	1.000	0.256			
	3.000	1.000			
	6.000	1.000			
	10.000	1.000			
	15.000	1.000			
	15.000	15.000			
	25.000	1.000			
	25.000	25.000			
	50.000	1.000			
	50.000	25.000			
	50.000	50.000			
	100.000	1.000			
	100.000	100.000			
Symmetric xDSL	15.000	15.000			
	25.000	25.000			
	50.000	50.000			
	100.000	100.000			
Total					

**Fixed Voice Subscription**

**VGE Lines and VoIP Subscriptions by State and End-user Type**

State	Total VGE Lines	Consumer VGE Lines	Total VoIP Subscriptions	Consumer VoIP Subscriptions
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State	Total VGE Lines	Consumer VGE Lines	Total VoIP Subscriptions	Consumer VoIP Subscriptions
Florida	[REDACTED]			
Total	[REDACTED]			

**Fixed Voice Subscription (VGE Lines)**

VGE Lines Provided to Unaffiliated Providers by State

State	Wholesale	UNE-L
Florida	[REDACTED]	
Total	[REDACTED]	

VGE Lines Provided to End Users by State, Bundle and Product Type

State	Total	by Bundle		by Product Type			
		Sold w/ Internet	Sold w/o Internet	Consumer		Bus-Govt	
				& No PIC	& PIC	& No PIC	& PIC
Florida	[REDACTED]						
Total	[REDACTED]						

VGE Lines Provided to End Users by State, Ownership and Last-mile Medium

State	Total	by Ownership				by Last-mile Medium			
		Owned	UNE-L	Resale	FOTP	Coax	Fixed Wireless	Copper	
Florida	[REDACTED]								
Total	[REDACTED]								

12003040101



12003040102



12003040201



12003040202





12003040101	10	[REDACTED]
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12003040101	50	[REDACTED]
12003040102	50	[REDACTED]
12003040201	50	[REDACTED]
12003040101	50	[REDACTED]