

Antonia Hover

From: Antonia Hover
Sent: Thursday, November 01, 2018 3:46 PM
To: 'Beau Blackwell'
Cc: Consumer Contact
Subject: FW: Beau Blackwell FLP Acct# 0695053520

Importance: High

Good Afternoon, Mr. Blackwell.

We will be placing the comments below in consumer correspondence in Docket No. 20180000, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you again, and have a blessed afternoon!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: Beau Blackwell [<mailto:bblackwell@weillawfirm.net>]
Sent: Thursday, November 01, 2018 3:32 PM
To: Margarita.Touron@fpl.com; Antonia Hover; Randy Roland
Subject: Beau Blackwell FLP Acct# 0695053520
Importance: High

Maggie,

As you are aware, FPL sent over personnel to determine the inaccurate charges on my account. The inspector was very professional and completed a thorough inspection of the property and its components. During this inspection, in the presence of myself and my wife, the inspector stated that an apartment unit of my size will never have a bill as high as mine unless the charges are not accurate. The inspector communicated that the bills since my time here have not been accurate. He further communicated that my equipment and services are malfunctioning causing the inaccuracies. As such, I will not be accepting anything less than a complete refund for the incorrect charges. FPL staff communicated to me and my wife that these charges were not accurate and this must be remedied. I am hopeful that FPL will do the right thing.

Thank you and please have a delightful week,

Beau A. Blackwell, Esq.
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