

**Brian Schultz**

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**From:** Brian Schultz on behalf of Records Clerk  
**Sent:** Tuesday, March 05, 2019 1:21 PM  
**To:** 'Susan DeShetler'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket 20180046-EI | Comments from a fed up Floridian

Good Afternoon, Mrs. Susan DeShetler

We will be placing your comments below in consumer correspondence in Docket No. 20180046-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Brian.Schultz@psc.state.fl.us](mailto:Brian.Schultz@psc.state.fl.us)  
850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: AARP Florida [<mailto:flaarp@aarp.org>] On Behalf Of Susan DeShetler  
Sent: Tuesday, March 05, 2019 8:49 AM  
To: Records Clerk  
Subject: Docket 20180046-EI | Comments from a fed up Floridian

Mar 5, 2019

Public Service Commission PSC, PSC,  
FL

Dear Public Service Commission PSC,,

Florida Power & Light gets a \$649.6 million tax cut and wants to reward its investors, not its customers?

I've had enough of FPL's corporate greed and I deserve lower electric rates.

As a Floridian age 50+, I'm fed up that Florida Power & Light is getting a massive tax cut and is passing those savings to shareholders.

Customers across the U.S. have enjoyed lower bills as a result of a tax savings. We should too.

With skyrocketing healthcare, housing prices and minimal increases in Social Security, a decrease in monthly bills add up for people like me.  
We need lower rates, now!

Sincerely,

Mrs. Susan DeShetler  
5069 Tortola Ct.  
Naples, FL 34113  
(614) 327-8726  
[ksdshet2@aol.com](mailto:ksdshet2@aol.com)

## Brian Schultz

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**From:** Mail Delivery System <MAILER-DAEMON@LOCALHOST>  
**To:** ksdshet2@aol.com  
**Sent:** Tuesday, March 05, 2019 1:21 PM  
**Subject:** Undeliverable: Docket 20180046-EI | Comments from a fed up Floridian

### Delivery has failed to these recipients or groups:

[ksdshet2@aol.com](mailto:ksdshet2@aol.com)

A problem occurred during the delivery of this message to this e-mail address. Try sending this message again. If the problem continues, please contact your helpdesk.

The following organization rejected your message: mx-aol.mail.gm0.yahoodns.net.

### Diagnostic information for administrators:

Generating server: mail2.psc.state.fl.us

[ksdshet2@aol.com](mailto:ksdshet2@aol.com)

mx-aol.mail.gm0.yahoodns.net #<mx-aol.mail.gm0.yahoodns.net #5.0.0 smtp; 554 delivery error: dd This user doesn't have a aol.com account ([ksdshet2@aol.com](mailto:ksdshet2@aol.com)) [-9] - mta4058.aol.mail.ne1.yahoo.com> #SMTP#

### Original message headers:

Return-Path: <[BSchultz@psc.state.fl.us](mailto:BSchultz@psc.state.fl.us)>  
X-ASG-Debug-ID: 1551810058-08d91d6c623ed070001-h3pUwo  
Received: from EXC-2010-CH.psc.state.fl.us (exc-2010-ch.psc.state.fl.us [164.51.109.170]) by mail2.psc.state.fl.us with ESMTMP id 4vvH2PQRiVPaJ26s for <[ksdshet2@aol.com](mailto:ksdshet2@aol.com)>; Tue, 05 Mar 2019 13:20:58 -0500 (EST)  
X-Barracuda-Envelope-From: [BSchultz@psc.state.fl.us](mailto:BSchultz@psc.state.fl.us)  
X-Barracuda-Effective-Source-IP: exc-2010-ch.psc.state.fl.us[164.51.109.170]  
X-Barracuda-Apparent-Source-IP: 164.51.109.170  
Received: from EXC-2010-MB.psc.state.fl.us ([2002:a433:6dab::a433:6dab]) by EXC-2010-CH.psc.state.fl.us ([2002:a433:6daa::a433:6daa]) with mapi id 14.03.0439.000; Tue, 5 Mar 2019 13:20:57 -0500  
From: Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
To: 'Susan DeShetler' <[ksdshet2@aol.com](mailto:ksdshet2@aol.com)>  
CC: Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
Subject: RE: Docket 20180046-EI | Comments from a fed up Floridian  
Thread-Topic: Docket 20180046-EI | Comments from a fed up Floridian  
X-ASG-Orig-Subj: RE: Docket 20180046-EI | Comments from a fed up Floridian  
Thread-Index: AQHU01ovLhWpQDaLdkmaYRNng7nuPsaX9WZrQ  
Sender: Brian Schultz <[BSchultz@psc.state.fl.us](mailto:BSchultz@psc.state.fl.us)>  
Date: Tue, 5 Mar 2019 18:20:56 +0000  
Message-ID: <[15C00CAB348E1C4293C600878E37128F8644AA@EXC-2010-MB.psc.state.fl.us](mailto:15C00CAB348E1C4293C600878E37128F8644AA@EXC-2010-MB.psc.state.fl.us)>  
References: <[11095503.1551793730052.JavaMail.www@app20107](mailto:11095503.1551793730052.JavaMail.www@app20107)>  
In-Reply-To: <[11095503.1551793730052.JavaMail.www@app20107](mailto:11095503.1551793730052.JavaMail.www@app20107)>  
Accept-Language: en-US

Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
x-ninja-pim: Scanned by Ninja  
x-ninja-attachmentfiltering: (no action)  
x-originating-ip: [172.16.18.20]  
Content-Type: text/plain; charset="iso-8859-1"  
Content-Transfer-Encoding: quoted-printable  
MIME-Version: 1.0  
X-Barracuda-Connect: exc-2010-ch.psc.state.fl.us[164.51.109.170]  
X-Barracuda-Start-Time: 1551810058  
X-Barracuda-URL: <https://164.51.109.147:443/cgi-mod/mark.cgi>  
X-Virus-Scanned: by bsmtpd at psc.state.fl.us  
X-Barracuda-Scan-Msg-Size: 1771  
X-Barracuda-BRTS-Status: 1  
X-Barracuda-Spam-Score: 0.00  
X-Barracuda-Spam-Status: No, SCORE=0.00 using global scores of TAG\_LEVEL=1000.0  
QUARANTINE\_LEVEL=1000.0 KILL\_LEVEL=8.5 tests=ADVANCE\_FEE\_1, BSF\_SC5\_SA210e  
X-Barracuda-Spam-Report: Code version 3.2, rules version 3.2.3.68242

Rule breakdown below

pts	rule name	description
0.00	ADVANCE_FEE_1	Appears to be advance fee fraud (Nigerian 419)
0.00	BSF_SC5_SA210e	Custom Rule SA210e