

June 28, 2019

Mr. Adam Teitzman  
Commission Clerk  
Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

Re: CenturyLink 2019 Federal ETC Filing  
Embarq – Florida d/b/a CenturyLink  
Docket 20190119-TP

Dear Mr. Teitzman:

On November 18, 2011 the Federal Communications Commission (“FCC”) released its *USF/ICC Transformation Order* in WC Docket No. 10-90 et al. With that Order, the FCC began a transition to a national framework for certification of Eligible Telecommunications Carriers (“ETCs”) and set forth a standard set of information that all ETCs must file with the FCC typically by July 1<sup>st</sup> of each year.

Annual ETC reporting requirements for recipients of federal high-cost support are contained in 47 C.F.R. § 54.313 of the FCC’s rules. For the reporting of most of the data and certifications required by 47 C.F.R. §§ 54.313 and 54.422, the FCC has developed a reporting template, Form 481, to be utilized by ETCs.

The FCC Form 481 no longer requires that high-cost recipients file information regarding network outages; unfulfilled service requests; the number of complaints received by an ETC per 1,000 subscribers for voice and broadband services; and pricing for voice and broadband services. The FCC Form 481 also no longer includes certifications for high-cost recipients regarding service quality standards and consumer protection rules. Finally, filing of the FCC Form 481 has changed such that one filing is made with the Universal Service Administrative Company (USAC) and ETCs no longer file duplicate copies of FCC Form 481 with the FCC and with states, U.S. Territories, and Tribal governments.

These filings are now provided to USAC through their online “E-File” portal and are available to state commissions through the portal. State commissions can contact USAC for additional information on obtaining FCC Form 481 information from the portal.

Consistent with past years, we request that you certify to the FCC pursuant to 47 C.F.R § 54.314 by October 1, 2019 in order for CenturyLink to continue receiving Federal high cost support in Florida.

Please do not hesitate to contact me at 850-599-1073 should you have any questions regarding this filing.

Sincerely,

/s/

Christie Pontis Mason  
Director – State and Local Government Affairs