

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, August 19, 2019 2:23 PM  
**To:** 'sandycook@usa.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Don't let monopoly utilities make it harder for customers to control our energy use; Docket Nos. 20190015 to 20190021

Good Afternoon, Ms. Cook.

We will be placing your comments below in consumer correspondence in Docket Numbers 20190015 to 20190021, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

-----Original Message-----

From: [sandycook@everyactioncustom.com](mailto:sandycook@everyactioncustom.com) [<mailto:sandycook@everyactioncustom.com>]  
Sent: Monday, August 19, 2019 2:20 PM  
To: Records Clerk  
Subject: Don't let monopoly utilities make it harder for customers to control our energy use; Docket Nos. 20190015 to 20190021

Dear Florida Public Service Commission,

I am a Florida utility customer and solar energy supporter. I am concerned about the effort by monopoly utilities to limit my ability to take control of where my electricity comes from. Utilities' request to further gut energy efficiency standards is just latest example. I urge you to stand up for our energy rights by adopting goals that will meaningfully help families cut energy waste and save money on bills.

We all want to make our homes more efficient, comfortable, and secure. Robust efficiency programs play a critical role for many hard-working Florida families who may not have the resources to upgrade their homes without the assistance of a utility program.

Efficiency helps lower bills for all customers through less fuel being burned and deferring costly future power plants. Yet, the most recent proposed utility goals continue an alarming trend of utilities abandoning customers on using energy smarter.

Florida already badly trails states across the country and the Southeast in capturing energy savings for customers. Now, many of the state's largest utilities have proposed goals of zero or close to zero. We already pay some of the highest electric bills in the nation. Hard-working families will see their bills go even higher if the utilities get their way.

Please support goals that are in line with the energy savings captured by leading states, and that will spur investments in energy efficiency to as many customers as possible. Let's not leave savings on the table.

Thank you for your consideration,

Sincerely,  
Sandra Cook  
Orlando, FL 32812  
[sandycook@usa.com](mailto:sandycook@usa.com)