

Consumer Publications Available from the FPSC

QUANTITY:

Conservation Education

- _____ Conservation House *(English/Spanish)*
- _____ Conserve Your World *(English)*
- _____ Conserve Your World *(Spanish)*
- _____ Get Wise and Conserve Florida!
- _____ Reducing Electric Costs

PSC Education

- _____ A Guide to Utility Assistance in Florida
- _____ Consumer Publications Available from the FPSC *(English)*
- _____ Consumer Publications Available from the FPSC *(Spanish)*
- _____ Florida Be Prepared *(English/Spanish)*
- _____ FPSC Bookmarks
- _____ FPSC Facts and Figures *(English/Spanish)*
- _____ FPSC Scam Alert
- _____ Hurricane House - Be Prepared *(English/Spanish)*
- _____ If You Have Problems with Utility Service or Rates *(English)*
- _____ If You Have Problems with Utility Service or Rates *(Spanish)*
- _____ Inside the PSC
- _____ Utility Ratemaking in Florida
- _____ When To Call The Florida Public Service Commission *(English)*
- _____ When To Call The Florida Public Service Commission *(Spanish)*
- _____ Where to Find Help in Florida

Electric & Gas Education

- _____ Electric Power Interruptions (Momentary Outages)
- _____ Natural Gas Utility Regulation in Florida
- _____ What You Need To Know About Electric & Natural Gas Service

Telecommunications Education

- _____ Area Codes and Why They Change
- _____ Low-Cost Home Internet Service Plans for Qualifying Households

Water & Wastewater Education

- _____ Price Index & Pass Through Rate Adjustments for Water and Wastewater Utilities
- _____ Rate Case Procedures for Water & Wastewater Utilities
- _____ Save Money On Your Water Bill Drop by Drop
- _____ Water & Wastewater Jurisdictional Counties Map
- _____ Water Management in Florida
- _____ Your Water & Wastewater Service *(English)*
- _____ Your Water & Wastewater Service *(Spanish)*

MAIL TO:

Name

Address

City

State

Zip

Phone

Email Address

Lifeline Assistance Program

- _____ Application *(English)*
- _____ Application *(Spanish)*
- _____ Brochure *(English large print)*
- _____ Brochure *(English)*
- _____ Brochure *(Spanish large print)*
- _____ Brochure *(Spanish)*
- _____ Programs Poster *(English)*
- _____ Programs Poster *(Spanish)*

Check the publications that you would like to receive from the Florida Public Service Commission and we will mail them to you. You may also contact the Office of Consumer Assistance & Outreach at 1-800-342-3552, fax your request to 1-800-511-0809, or contact the FPSC via the following Internet email address: *contact@psc.state.fl.us*. See our home page at www.FloridaPSC.com. You may also place your order directly from the PSC Web site by going to <http://www.FloridaPSC.com/publications/brochurerequest/>.

T A P E

F O L D

F O L D

Florida Public Service Commission
Office of Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

STAMP

Florida Public Service Commission
Office of Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850