



Florida Public Service Commission

SPECIAL REPORT

JANUARY 2012

Application for increase in water and wastewater rates in Pasco County by

Labrador Utilities, Inc.

DOCKET NO. 110264-WS

On September 27, 2011, Labrador Utilities, Inc. (Labrador) filed an application with the Florida Public Service Commission (PSC or Commission) for a rate increase to its water and wastewater rates. Labrador provides service to approximately 767 water and 754 wastewater customers in Pasco County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Labrador's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Labrador and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Labrador requesting a rate increase?

Labrador is requesting a rate increase to cover increasing operating costs.

3 When was Labrador's last approved rate increase?

Labrador's last approved rate increase was in 2009.

4 Presently, how much are the average monthly water and wastewater bills for a residential customer?

Currently, the average monthly water and wastewater bills for a residential customer are \$19.41 and \$36.84, respectively.

CUSTOMER MEETING

**Wednesday, January 18, 2012
6:00 p.m.**

Forest Lake Estates Community Clubhouse
6429 Forest Lake Drive
Zephyrhills, FL 33540

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5 Using Labrador's proposed rates, how much would the average monthly water and wastewater bills be for a residential customer?

Under Labrador's proposal, the average monthly water and wastewater bills for a residential customer would be \$28.18 and \$45.93, respectively.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.
Fax number: 1-800-511-0809
Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the docket number, **110264-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Labrador's quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Division of Safety, Reliability and Consumer Assistance at 1-800-342-3552.

** Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is*

subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7 Who can answer technical or legal questions?

For technical questions, contact:

Michael Springer
(850) 413-7082

Bart Fletcher
(850) 413-7017

Patti Daniel
(850) 413-6808

James McRoy
(850) 413-6934

Paul Stallcup
(850) 413-6441

Kaley Thompson
(850) 413-6443

For legal questions, contact:

Martha Brown
(850) 413-6187

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Dockets and Filings/Dockets** and then type in the docket number, **110264**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on March 15, 2012. The Commissioners are expected to vote on this matter at the March 27, 2012 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Ronald A. Brisé



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COMMISSIONER
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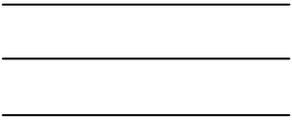
Labrador Monthly Water Service Rates

	Utility Present Rates	Utility Requested Interim Rates	Utility Requested Final Rates	Commission Approved Interim Rates
<u>Residential Service</u>				
Base Facility Charge (All Meter Sizes)	\$ 9.16	\$ 10.87	\$ 13.07	\$ 10.49
Gallonge Charge, per 1,000 Gallons	\$ 6.78	\$ 8.05	\$ 9.67	\$ 7.77
<u>General Service</u>				
Base Facility Charge by Meter Size				
5/8" x 3/4"	\$ 9.16	\$ 10.87	\$ 13.07	\$ 10.49
3/4"	\$ 13.75	\$ 16.31	\$ 19.62	\$ 15.75
1"	\$ 22.91	\$ 27.17	\$ 32.68	\$ 26.24
1-1/2"	\$ 45.81	\$ 54.35	\$ 65.35	\$ 52.48
2"	\$ 73.30	\$ 86.96	\$ 104.57	\$ 83.97
3"	\$ 146.61	\$ 173.92	\$ 209.15	\$ 167.94
4"	\$ 229.06	\$ 271.73	\$ 326.78	\$ 262.39
6"	\$ 458.14	\$ 543.48	\$ 653.58	\$ 524.81
Gallonge charge, per 1,000 Gallons	\$ 6.78	\$ 8.05	\$ 9.67	\$ 7.77
<u>Irrigation Service</u>				
2"	\$ 73.30	\$ 86.96	\$ 104.57	\$ 83.97
Gallonge Charge, per 1,000 Gallons	\$ 6.78	\$ 8.05	\$ 9.67	\$ 7.77
<u>Typical Residential Bills 5/8" x 3/4" Meter</u>				
3,000 Gallons	\$ 29.50	\$ 35.02	\$ 42.08	\$ 33.80
5,000 Gallons	\$ 43.06	\$ 51.12	\$ 61.42	\$ 49.34
10,000 Gallons	\$ 76.96	\$ 91.37	\$ 109.77	\$ 88.18

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Labrador Monthly Wastewater Service Rates

	Utility Present Rates	Utility Requested Interim Rates	Utility Requested Final Rates	Commission Approved Interim Rates
<u>Residential Service</u>				
Base Facility Charge (All Meter Sizes)	\$ 22.38	\$ 25.42	\$ 27.59	\$ 24.91
Gallage Charge, per 1,000 Gallons (6,000 gallon cap)	\$ 9.98	\$ 11.33	\$ 12.31	\$ 11.11
<u>General Service</u>				
Base Facility Charge by Meter Size				
5/8" x 3/4"	\$ 22.38	\$ 25.42	\$ 27.59	\$ 24.91
3/4"	\$ 33.58	\$ 38.12	\$ 41.40	\$ 37.36
1"	\$ 55.96	\$ 63.54	\$ 69.00	\$ 62.27
1-1/2"	\$ 111.91	\$ 127.06	\$ 137.99	\$ 124.52
2"	\$ 179.07	\$ 203.31	\$ 220.79	\$ 199.24
3"	\$ 358.14	\$ 406.62	\$ 441.59	\$ 398.47
4"	\$ 559.59	\$ 635.34	\$ 689.97	\$ 622.62
6"	\$ 1,119.18	\$ 1,270.68	\$ 1,379.95	\$ 1,245.23
Gallage charge, per 1,000 Gallons	\$ 11.98	\$ 13.60	\$ 14.77	\$ 13.13
<u>Typical Residential Bills 5/8" x 3/4" Meter</u>				
3,000 Gallons	\$ 52.32	\$ 59.41	\$ 64.52	\$ 58.23
5,000 Gallons	\$ 72.28	\$ 82.07	\$ 89.14	\$ 80.45
10,000 Gallons	\$ 82.26	\$ 93.40	\$ 101.45	\$ 91.55
(Wastewater Gallage Cap - 6,000 Gallons)				



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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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