



Florida Public Service Commission

SPECIAL REPORT

FEBRUARY 2015

Application for rate increase by

Sanlando Utilities Corporation

DOCKET NO. 140060-WS

On July 1, 2014 Sanlando Utilities Corporation (Sanlando) filed a petition with the Florida Public Service Commission (PSC or Commission) for a rate increase. Sanlando serves approximately 10,200 water and 8,400 wastewater customers in Seminole County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Sanlando's rate request, the Commission staff will conduct a customer meeting to allow feedback about Sanlando and the rate-setting process. Customer comments, written and oral, will be taken into consideration before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Sanlando requesting a rate increase?

Sanlando states that it is requesting a rate increase to cover operating costs and earn a fair rate of return on its investment.

3 When was the utility's last rate case?

Sanlando's last rate case was filed in 2011 with rates taking effect in 2013.

4 How much are the average monthly water and wastewater bills for a residential customer using 15,000 gallons of water per month?

At the time of filing, the average monthly water and wastewater bills for a residential customer using 15,000 gallons of water per month were \$20.77 and \$32.35 respectively.

CUSTOMER MEETING

Tuesday, February 10, 2015
6:00 p.m.

Eastmonte Civic Center Auditorium
830 Magnolia Drive
Altamonte Springs, FL 32701

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5 Using Sanlando's requested rates, how much would the final monthly water and wastewater bills be for a residential customer using 15,000 gallons of water?

Using Sanlando's requested final rates, the water and wastewater bills for a customer using 15,000 gallons of water per month would be \$24.21 and \$36.91 respectively.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept e-mailed comments at:
clerk@psc.state.fl.us

Please be sure to include the Docket Number, **140060-WS**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Sanlando's quality of service and other matters.

If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Kelly Thompson
(850)413-6986

Robert Graves
(850)413-7009

Dale Buys
(850)413-6536

For legal questions, contact:

Keino Young
(850)413-6226

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.floridapsc.com. Click on **Clerk's Office/Dockets** and then type in the Docket Number, **140060**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on April 2, 2015. The Commissioners are expected to vote on this matter at the April 16, 2015 Commission Conference.

**Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



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COMMISSIONER
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CHAIRMAN
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COMMISSIONER
Ronald A. Brisé



COMMISSIONER
Jimmy Patronis

Sanlando Utilities Corporation Water Rates

	Rates at Time of Filing	Commission Approved Interim Rates	Utility Requested Final Rates
<u>Residential, Multi-Residential, General, and Bulk Service</u>			
Base Facility Charge by Meter Size			
5/8" x 3/4"	\$4.45	\$4.56	\$5.20
3/4"	\$6.69	\$6.86	\$7.80
1"	\$11.14	\$11.42	\$13.00
1 1/2"	\$22.29	\$22.84	\$26.00
2"	\$36.66	\$37.57	\$41.60
3"	\$71.31	\$73.08	\$78.00
4"	\$111.43	\$114.19	\$130.00
6"	\$222.85	\$228.38	\$260.00
8"	\$401.60	\$411.56	\$416.00
Charge per 1,000 gallons - Residential			
0 - 6,000 gallons	\$0.88	\$0.90	\$1.03
6,001 - 10,000 gallons	\$0.96	\$0.98	\$1.12
10,001 - 15,000 gallons	\$1.44	\$1.48	\$1.67
Over 15,000 gallons	\$1.91	\$1.96	\$2.22
Charge per 1,000 gallons - Multi-Residential, General and Bulk Service	\$1.41	\$1.44	\$1.64
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>			
5,000 gallons	\$8.85	\$9.06	\$10.35
10,000 gallons	\$13.57	\$13.88	\$15.86
15,000 gallons	\$20.77	\$21.28	\$24.39

Sanlando Utilities Corporation Water Rates

	Rates at Time of Filing	Commission Approved Interim Rates	Utility Requested Final Rates
<u>Private Fire Protection</u>			
1 1/2"	\$1.86	\$1.91	\$2.17
2"	\$2.97	\$3.04	\$3.46
4"	\$9.28	\$9.51	\$10.83
6"	\$18.58	\$19.04	\$21.67
8"	\$33.47	\$34.30	\$39.00

Sanlando Utilities Corporation Wastewater Rates

	Rates at Time of Filing	Utility Requested Final Rates
<u>Residential Service</u>		
Base Facility Charge - All Meter Sizes	\$12.45	\$14.21
Charge per 1,000 Gallons - Residential 10,000 gallon cap	\$1.99	\$2.27
<u>General, Multi-Residential, and Bulk Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$12.45	\$14.21
3/4"	\$18.70	\$21.32
1"	\$31.15	\$35.53
1 1/2"	\$62.28	\$71.05
2"	\$99.67	\$113.68
3"	\$199.33	\$213.15
4"	\$311.45	\$355.25
6"	\$622.89	\$710.50
8"	\$1,121.97	\$1,136.80
Charge per 1,000 Gallons	\$2.38	\$2.71
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
5,000 gallons	\$22.40	\$25.56
10,000 gallons	\$32.35	\$36.91
15,000 gallons	\$32.35	\$36.91

Sanlando Utilities Corporation Wastewater Rates

	Rates at Time of Filing	Utility Requested Final Rates
<u>Flat Rate Service</u>	\$26.35	\$30.06
<u>Residential Reuse Service</u>		
Base Facility Charge - All Meter Sizes	\$4.50	\$5.13
Charge per 1,000 gallons	\$0.45	\$0.51

Application for staff-assisted rate case in Seminole County by
Sanlando Utilities Corporation

DOCKET NO. 140060-WS

Name _____

Address _____

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	

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STAMP

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