



# Florida Public Service Commission

# **RATE CASE**

# **OVERVIEW**

OCTOBER 2019

Application for increase in water and wastewater rates in Manatee County by

## **Heather Hills Utilities, LLC**

DOCKET NO. 20190113-WS

*On May 9, 2019, Heather Hills Utilities, LLC (Heather Hills) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water and wastewater rates. Heather Hills provides water and wastewater service to approximately 350 residential customers and 1 general service customer in Manatee County.*

### QUESTIONS & ANSWERS

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Heather Hills' rate request, the Commission staff will conduct a customer meeting to allow feedback about Heather Hills and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **2 Why is Heather Hills requesting a rate increase?**

Heather Hills is requesting a rate increase to recover the cost of operating the utility and allow the company an opportunity to earn a fair rate of return on its investment.

#### **3 When was Heather Hills' last approved rate increase?**

Heather Hills' last approved rate increase was in 2010.

#### **4 How much is the current quarterly water and wastewater bills for a residential customer of Heather Hills using 5,000 gallons?**

The utility's current quarterly water and wastewater bill for a residential customer using 5,000 gallons is \$45.56 and \$75.82, respectively.

#### CUSTOMER MEETING

**Tuesday, November 5, 2019**  
**6:00 p.m.**

Heather Hills Estates Clubhouse  
4925 3rd Street West  
Bradenton, FL 34207

If canceled, notice of meeting cancellation will be provided on the Commission's website, ([www.floridapsc.com](http://www.floridapsc.com)), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

**5 Using staff's recommended rates, how much would the quarterly water and wastewater bill be for a residential customer of Heather Hills using 5,000 gallons?**

Using staff's recommended rates, the quarterly water and wastewater bill for a residential customer using 5,000 gallons would be \$57.06 and \$89.79, respectively.

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **20190113-WS**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Heather Hills' quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Malissa Bennett  
(850) 413-6822

Emily Knoblauch  
(850) 413-6632

Terence Bethea  
(850) 413-6435

**For legal questions, contact:**

Charlie Murphy  
(850) 413-6191

**8 Can I obtain more detailed information online?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on **Clerk's Office** then **Dockets**. Type in the docket number **20190113**.

**9 When will the PSC make a decision?**

The PSC staff is tentatively scheduled to file a recommendation with the Commission on December 20, 2019. The Commissioners are expected to vote on this matter at the January 7, 2020 Commission Conference.

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

## *PSC Commissioners*



COMMISSIONER  
Gary F. Clark



COMMISSIONER  
Julie I. Brown



CHAIRMAN  
Art Graham



COMMISSIONER  
Donald J. Polmann



COMMISSIONER  
Andrew Giles Fay

## Heather Hills Utilities, LLC Quarterly Water Rates

	Rates at Time of Filing	Staff Recommended Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$28.36	\$39.16
3/4"	\$42.54	\$58.74
1"	\$70.90	\$97.90
1 1/2"	\$141.80	\$195.80
2"	\$223.88	\$313.28
3"	\$453.76	\$626.56
4"	\$709.00	\$979.00
6"	\$1,418.00	\$1,958.00
Charge per 1,000 gallons	\$3.44	\$3.58
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
5,000 Gallons	\$45.56	\$57.06
10,000 Gallons	\$62.76	\$74.96
15,000 Gallons	\$79.96	\$92.86

## Heather Hills Utilities, LLC - Quarterly Wastewater Rates

	Rates at Time of Filing	Staff Recommended Rates
<b><u>Residential Service</u></b>		
Base Facility Charge - All Meter Sizes	\$37.17	\$44.94
Charge per 1,000 gallons	\$7.73	\$8.97
<b><u>General Service</u></b>		
Base Facility Charge		
5/8" x 3/4"	\$37.17	\$44.94
3/4"	\$55.40	\$67.41
1"	\$92.33	\$112.35
1 1/2"	\$184.65	\$224.70
2"	\$295.44	\$359.52
3"	\$590.88	\$719.04
4"	\$923.25	\$1,123.50
6"	\$1,846.50	\$2,247.00
Charge per 1,000 gallons	\$9.04	\$10.77
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
5,000 gallons	\$75.82	\$89.79
10,000 gallons	\$114.47	\$134.64
15,000 gallons	\$153.12	\$179.49



STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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