



Florida Public Service Commission

RATE CASE OVERVIEW

DECEMBER 2020

Application for a staff-assisted rate case in Polk County by

McLeod Gardens Utilities, LLC

DOCKET NO. 20200168-WU

On June 19, 2020, McLeod Gardens Utilities, LLC (McLeod or Utility) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in water rates. McLeod provides water service to approximately 95 residential customers in Polk County.

QUESTIONS & ANSWERS

1 Why is McLeod requesting a rate increase?

McLeod is requesting a rate increase in order to recover the costs of replacing a well house, to implement a meter replacement program, and to account for increased operating expenses.

2 When was McLeod's last approved rate increase?

McLeod's rates were last approved in a 2002 rate case. Subsequent to the Utility's last rate case, its rates have been amended through five price index increases.

3 How much is the current monthly water bill for a residential customer of McLeod using 5,000 gallons?

The Utility's current monthly water bill for a residential customer using 5,000 gallons is \$26.73.

4 Using staff's preliminary recommended rates, how much would the monthly water bill be for a residential customer of McLeod using 5,000 gallons?

Using staff's preliminary recommended rates, the monthly water bill for a residential customer using 5,000 gallons would be \$37.23.

If canceled, notice of customer meeting cancellation will be provided on the Commission's website, (www.floridapsc.com), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

5 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for McLeod's rate request, Commission staff will conduct a virtual customer meeting to allow feedback about McLeod and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

CUSTOMER MEETING

Wednesday, December 16, 2020
6:00 p.m.

If you would like to speak by phone at the virtual customer meeting, you must sign up by contacting the PSC by emailing speakersignup@psc.state.fl.us or calling (850) 413-7080. You will need to provide your name, address, and telephone number. Please be sure to include McLeod Gardens Utilities, LLC, Docket No. 20200168-WU, in all correspondence. Once you sign up to speak at the virtual customer meeting, you will be provided further instructions from PSC staff on how to participate.

Please note, the order in which customers speak is based upon the order in which they sign up. Please sign up as soon as possible, but preferably two business days prior to the virtual customer meeting. This will allow PSC staff the time necessary to compile the list of customers wanting to speak. If you have questions about the sign-up process, please call (850) 413-7080.

6 What if I cannot attend the virtual customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the virtual customer meeting or in writing. Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **20200168-WU**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider McLeod's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at (800) 342-3552.

7 Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility consumers before both the Commission, and other state and federal regulatory authorities. The Public Counsel is independent from the Commission, and accounts only to the people of the state of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or www.floridaopc.gov.

8 Who can answer technical or legal questions?

For technical questions, contact:

Clayton Lewis
Quality of Service and Engineering
(850) 413 - 6578

Terence Bethea
Rates and Charges
(850) 413 - 6435

Chris Richards
Accounting
(850) 413 - 6742

For legal questions, contact:

Rachael Dziechciarz
(850) 413 - 6212

9 Can I obtain more detailed information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on **Clerk's Office**, then **Dockets**. Type in the docket number **20200168**.

10 When will the PSC make a decision?

The PSC staff is tentatively scheduled to file a recommendation with the Commission on February 18, 2021. The Commissioners are expected to vote on this matter at the March 2, 2021 Commission Conference.

11 How can I follow the Commission Conference?

You can watch the Commission Conference live from the PSC website at www.floridapsc.com. Look for the "Watch Live Broadcast" icon on the left side of the webpage.

** Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



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COMMISSIONER
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McLeod Gardens Utilities, LLC - Monthly Water Rates

	Utility's Current Rates	Staff's Preliminary Recommended Rates
<u>Residential and General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$11.88	\$14.78
3/4"	\$17.82	\$22.17
1"	\$29.70	\$36.95
1 1/2"	\$59.40	\$73.90
2"	\$95.04	\$118.24
3"	\$190.08	\$236.48
4"	\$297.00	\$369.50
6"	\$594.03	\$739.00
Charge per 1,000 gallons - Residential Service	\$2.97	N/A
0 - 5,000 gallons	N/A	\$4.49
5,001 - 10,000 gallons	N/A	\$6.74
Over 10,000 gallons	N/A	\$8.99
Charge per 1,000 gallons - General Service	\$2.97	\$5.44
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
5,000 gallons	\$26.73	\$37.23
10,000 gallons	\$41.58	\$70.93
15,000 gallons	\$56.43	\$115.88

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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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