



Florida Public Service Commission RATE CASE OVERVIEW

September 2022

Application for increase in water and wastewater rates in Polk County by
Hidden Cove, Ltd.

DOCKET NO. 20220034-WS

On February 11, 2022, Hidden Cove, Ltd. (Hidden Cove or Utility) filed an application for an increase in water and wastewater rates with the Florida Public Service Commission (PSC or Commission). Hidden Cove is a Class C water and wastewater utility serving 122 residential customers, 3 general service water customers, and 1 general service customer for wastewater in Polk County.

Questions & Answers

1 Why is Hidden Cove requesting a rate increase?

Hidden Cove is requesting a rate increase to recover the cost of operating the Utility and allow the company an opportunity to earn a fair rate of return on its investment.

2 When was Hidden Cove's last approved rate increase?

Hidden Cove's last staff-assisted rate case was in 2007.

3 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process of Hidden Cove's rate request, Commission staff will conduct a virtual customer meeting to allow feedback about Hidden Cove's quality of service and the rate setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

To speak at the virtual customer meeting, a customer must sign up via the PSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading on the home page. Customers without internet access can sign up to speak by calling the PSC at (850) 413-7080. Registration will open beginning September 14, 2022 at 9:00 a.m., and the deadline to sign up is September 26, 2022 at noon.

One day prior to the meeting, speakers will be provided further instructions from PSC staff on how to participate.

4 What if I cannot attend the virtual customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the virtual customer meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: clerk@psc.state.fl.us

Please be sure to include the docket number, **20220034-WS**.

VIRTUAL CUSTOMER MEETING

**Wednesday, September 28, 2022
9:00 a.m.**

* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Hidden Cove's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at (800) 342-3552.

5 How much are the current and proposed monthly water and wastewater bills for a Hidden Cove residential customer using 6,000 gallons?

The current monthly water and wastewater bills for a customer using 6,000 gallons are \$20.31 and \$35.08. The proposed monthly water and wastewater bills would be \$44.22 and \$51.14.

6 Can I obtain more information online?

Detailed docket information is available on the PSC website at www.FloridaPSC.com. Click on Clerk's Office then Dockets. Type in the docket number 20220034.

7 Who can answer technical or legal questions?

For technical questions, contact:

Sonica Bruce
Rates and Charges
(850) 413 - 6994

Orlando Wooten
Quality of Service and Engineering
(850) 413 - 6686

Devlin Higgins
Accounting
(850) 413 - 6433

For legal questions, contact:

Walt Trierweiler
(850) 413 - 6584

8 Who provides legal representation for customers in utility related matters before the Public Service Commission?

The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility customers before the Commission and other state and federal regulatory authorities. The Office of Public Counsel is independent from the Commission, and accountable only to the people of the State of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or www.floridaopc.gov.

9 When will the PSC make a decision?

PSC staff is scheduled to file a recommendation with the Commission on October 20, 2022. The Commissioners are expected to vote at the November 1, 2022 Commission Conference.

10 How can I follow the customer meeting and Commission Conference?

You can watch the customer meeting and Commission Conference live from the PSC website at www.FloridaPSC.com. Look for the "Watch Live Broadcast" icon on the left side of the webpage. An audio only option is available by dialing (850) 413-7999. If you are hearing or speech impaired, you may contact the PSC by using the Florida Relay Service at (800) 955-8771 (TDD).

If cancelled, notice of customer meeting cancellation will be provided on the Commission's website, (www.FloridaPSC.com), under Hot Topics found on the home page.

Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

PSC Commissioners



COMMISSIONER
Mike La Rosa



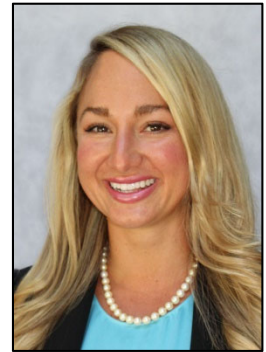
COMMISSIONER
Art Graham



CHAIRMAN
Andrew Giles Fay



COMMISSIONER
Gary F. Clark



COMMISSIONER
Gabriella Passidomo

Hidden Cove, Ltd. Monthly Water Bills

	UTILITY'S EXISTING RATES	STAFF RECOMMENDED RATES
<u>Residential, General Service, and Irrigation</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$8.13	\$13.32
3/4"	\$12.21	\$19.98
1"	\$20.34	\$33.30
1-1/2"	\$40.67	\$66.60
2"	\$65.08	\$106.56
3"	\$130.16	\$213.12
4"	\$203.37	\$333.00
6"	\$406.75	\$666.00
 Charge per 1,000 gallons	 \$2.03	 \$5.15
 <u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
2,000 Gallons	\$12.19	\$23.62
6,000 Gallons	\$20.31	\$44.22
10,000 Gallons	\$28.43	\$64.82

Hidden Cove, Ltd. Monthly Wastewater Bills

	UTILITY'S EXISTING RATES	STAFF RECOMMENDED RATES
<u>Residential</u>		
Base Facility Charge - All Meter Sizes	\$11.74	\$14.66
Charge Per 1,000 gallons 6,000 gallon cap	\$3.89	\$6.08
<u>General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$11.74	\$14.66
3/4"	\$17.62	\$21.99
1"	\$29.36	\$36.65
1-1/2"	\$58.72	\$73.30
2"	\$93.95	\$117.28
3"	\$187.90	\$234.56
4"	\$293.60	\$366.50
6"	\$610.00	\$733.00
Charge per 1,000 gallons	\$3.89	\$7.30
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
4,000 Gallons	\$27.30	\$38.98
6,000 Gallons	\$35.08	\$51.14
10,000 Gallons	\$35.08	\$51.14

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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