SOUTHERN STATES UTILITIES, INC.
DELTONA UTILITIES, INC.

BEFORE THE

FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 920199-WS

APPLICATION FOR A GENERAL RATE INCREASE

ORIGINAL
FILE COPY

VOLUME IV
BOOK 9 OF 9

FILED
DEC 12 1996
JON S. WHEELER
Clerk District Court of Appeal
First District

ADDITIONAL ENGINEERING INFORMATION

Containing

LIST OF CHEMICALS
LIST OF FIELD EMPLOYEES
LIST OF VEHICLES
LIST OF COMPLAINTS
CONSENT ORDERS, NOTICE OF VIOLATION & WARNING NOTICES

FOR THE TEST YEAR ENDED
DECEMBER 31, 1991

DOCUMENT NUMBER-DATE
04750 MAY 11 1992
FPSC-RECORDS/REPORTING

Case Nos. 1D98-0713 and 1D98-0727
Florida Water Services Corporation vs. Florida Public Service Commission ("PSC");
Sugarmill Woods Civic Association, Inc. vs. Southern States Utilities, Inc. and the PSC
vs. Joseph J. DeRouin, et al.
PSC Docket No. 920199-WS

DOCKET NO. 920199-WS
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BOOK 9 OF 9

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ANALYSIS OF CHEMICAL USAGE FOR WATER

ADDITIONAL ENGINEERING INFORMATION
ANALYSIS OF CHEMICAL USAGE - WATER 1991

COMPANY: SSU/All Filed FPSC Systems

FPSC

Docket No: 920199-WS
Test Year Ended: 12/31/91
Interim [X] Final [X]
Historic [X] Projected [ ]

Preparer: C. Sweat

LINE NO.	(1) PLANT NAME	(2) ACCOUNT NUMBER	(3) TYPE OF CHEMICAL	(4) CHEMICAL AMOUNTS BASED ON MORs AVERAGE DOSAGE RATE UTILIZED	(5) CHEMICAL AMOUNTS BASED ON MORs ANNUAL QUANTITY UTILIZED	(6) CHEMICAL AMOUNTS BASED ON MORs AVERAGE UNIT PRICE PAID	(7) CHEMICAL AMOUNT (5) X (6)	(8) BASED ON GENERAL LEDGER QUANTITY PURCHASED (9) / (6)	(9) BASED ON GENERAL LEDGER DOLLAR AMOUNT $
1	AMELIA ISLAND	618.304	Chlorine Gas	41.92 PPD	15,304	0.140	2,143	12,557	1,758
2	AMELIA ISLAND	618.310	Polyphosphate	2.16 GPD	787	13.364	10,517	880	11,760
3							12,660		13,518
4									
5	APACHE SHORES	618.304	Chlorine Gas	1.48 PPD	541	0.140	76	571	80
6									
7	APPLE VALLEY	618.304	Chlorine Gas	22.5 PPD	8,213	0.140	1,150	5,643	790
8									
9	BAY LAKE ESTATES	618.304	Chlorine Gas	2.0 PPD	719	0.140	101	1,023	143
10	BAY LAKE ESTATES	618.310	Polyphosphate	.15 GPD	55	13.364	735	55	735
11							836		878
12									
13	BEACON HILLS	618.304	Chlorine Gas	114.15 PPD	41,663	0.140	5,833	40,314	5,644
14	BEACON HILLS	618.307	High Test Hypochlorite		0	0.860	0	150	129
15							5,833		5,773
16									
17	BEECHERS POINT	618.304	Chlorine Gas	1.58 PPD	578	0.140	81	607	85
18									
19	BURNT STORE	618.303	Caustic Soda	50.26 PPD	18,348	0.143	2,624	21,102	3,018
20	BURNT STORE	618.304	Chlorine Gas	5 PPD	1,822	0.140	255	0	0
21	BURNT STORE	618.314	Sulfuric Acid	10.04 GPD	3,010	1.360	4,094	4,223	5,743
22	BURNT STORE	618.315	Other Chemicals (AF 600	6.75 PPD	2,464	1.300	3,203	2,478	3,221
23							10,176		11,982
24									
25	CARLTON VILLAGE	618.307	High Test Hypochlorite	1.11 PPD	405	0.860	348	166	143
26									
27	CHULUOTA	618.304	Chlorine Gas	25.3 PPD	9,235	0.140	1,293	7,910	1,107
28	CHULUOTA	618.307	High Test Hypochlorite		0	0.860	0	638	549
29	CHULUOTA	618.310	Polyphosphate	1.21 GPD	468	13.364	6,254	440	5,880
30							7,547		7,536
31									
32	CITRUS PARK	618.304	Chlorine Gas	1.01 PPD	368	0.140	52	588	82
33									
34	CITRUS SPRINGS	618.304	Chlorine Gas	3.25 PPD	1,188	0.140	166	890	125
35	CITRUS SPRINGS	618.307	High Test Hypochlorite	.32 GPD	115	0.860	99	397	341
36	CITRUS SPRINGS	618.312	Sodium Chloride	.28 GPD	103	0.800	82	53	42
37	CITRUS SPRINGS	618.315	Other Chemicals				0		39
38							347		547
39									
40	CRYSTAL RIVER	618.300	Chemicals	0	0	0	0		250
41	CRYSTAL RIVER	618.304	Chlorine	2.28 GPD	834	0.140	117	679	95
42	CRYSTAL RIVER	618.307	High Test Hypochlorite	1.40 PPD	510	0.800	408	511	409
43							525		754
44									
45	DAETWYTER SHORES	618.304	Chlorine Gas	2.3 PPD	839	0.140	117	720	101
46	DAETWYTER SHORES	618.307	High Test Hypochlorite	.07 PPD	25	0.860	21	24	21
47							138		122
48									
49	DELTONA LAKES	618.304	Chlorine	373.41 PPD	136,294	0.102	13,959	116,480	11,881
50	DELTONA LAKES	618.307	High Test Hypochlorite	2.47 GPD	600	0.860	516	907	780
51	DELTONA LAKES	618.310	Polyphosphate	36.58 PPD	14,280	0.706	10,082	8,127	5,738
52							24,557		18,399
53									
54	DOL RAY	618.304	Chlorine Gas	.65 PPD	238	0.140	33	360	50
55	DOL RAY	618.315	Other Chemicals		2	1.890	4	2	4
56							37		54
57									
58	DRUID HILLS	618.304	Chlorine Gas	6 PPD	2,190	0.140	307	2,614	366
59	DRUID HILLS	618.310	Polyphosphate	1.06 GPD	387	13.364	5,172	275	3,675
60							5,479		4,041
61									
62	E. LAKE HARRIS EST.	618.304	Chlorine Gas	.71 PPD	259	0.140	36	151	21
63	E. LAKE HARRIS EST.	618.310	Polyphosphate	.15 GPD	55	13.364	732	55	735
64							768		756

ADDITIONAL ENGINEERING INFORMATION
ANALYSIS OF CHEMICAL USAGE - WATER 1991

COMPANY: SSU/All Filed FPSC Systems

FPSC

Docket No: 920199-WS
Test Year Ended: 12/31/91
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Preparer: C. Sweat

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65	FERN PARK	618.304	Chlorine Gas	5.04 PPD	1,840	0.140	258	2,763	387
66									
67	FERN TERRACE	618.304	Chlorine Gas	.69 PPD	252	0.140	35	285	40
68									
69	FISHERMAN'S HAVEN	618.304	Chlorine Gas	3.41 PPD	1,243	0.140	174	2,029	284
70	FISHERMAN'S HAVEN	618.307	High Test Hypochlorite		0	0.860	0	74	64
71	FISHERMAN'S HAVEN	618.309	Lime		0	0.083	0	1,120	93
72							174		441
73									
74	FOUNTAINS	618.304	Chlorine Gas	.19 PPD	68	0.140	10	586	82
75	FOUNTAINS	618.307	High Test Hypochlorite	.07 PPD	25	0.860	21	24	21
76							31		103
77									
78	FOX RUN	618.304	Chlorine Gas	4 PPD	1,486	0.140	208	2,029	284
79	FOX RUN	618.307	High Test Hypochlorite		0	0.860	0	74	64
80	FOX RUN	618.309	Lime		0	0.083	0	1,120	93
81							208		441
82									
83	FRIENDLY CENTER	618.307	High Test Hypochlorite	.08 GPD	31	0.860	27	116	100
84									
85	GOLDEN TERRACE	618.300	Chemicals		0	0	0		50
86	GOLDEN TERRACE	618.307	High Test Hypochlorite	.348 GPD	127	0.800	102	227	182
87	GOLDEN TERRACE	618.310	Polyphosphate	.151 GPD	55	13.364	735	55	735
88							837		967
89									
90	GOSPEL ISLAND ESTATE	618.307	High Test Hypochlorite	.132 GPD	48	0.800	38	0	0
91									
92	GRAND TERRACE	618.304	Chlorine Gas	.28 PPD	103	0.140	15	151	21
93									
94	HARMONY HOMES	618.304	Chlorine Gas	1.43 PPD	522	0.140	73	2,158	302
95	HARMONY HOMES	618.310	Polyphosphate	.26 PPD	95	13.364	1,270	55	735
96							1,343		1,037
97									
98	HERMITS COVE	618.304	Chlorine Gas	.94 PPD	344	0.140	48	303	42
99									
100	HOBBY HILLS	618.304	Chlorine Gas	.43 PPD	156	0.140	22	285	40
101									
102	HOLIDAY HEIGHTS	618.304	Chlorine Gas	1.13 PPD	412	0.140	58	303	42
103									
104	IMPERIAL TERRACE	618.304	Chlorine Gas	1.07 PPD	391	0.140	55	1,859	260
105									
106	INTERCESSION CITY	618.304	Chlorine Gas	2.29 PPD	833	0.140	117	2,330	326
107									
108	INTERLACHEN LAKE EST	618.304	Chlorine Gas	1.85 PPD	675	0.140	95	303	42
109									
110	KEYSTONE HEIGHTS	618.304	Chlorine Gas	3.6 PPD	1,314	0.140	184	738	103
111									
112	LAKE AJAY	618.304	Chlorine Gas	1 PPD	365	0.140	51	1,307	183
113	LAKE AJAY	618.307	High Test Hypochlorite	.07 PPD	25	0.860	21	24	21
114	LAKE AJAY	618.310	Polyphosphate	.15 GPD	55	13.364	735	55	735
115							807		939
116									
117	LAKE BRANTLEY	618.304	Chlorine Gas	1.52 PPD	555	0.140	78	436	61
118									
119	LAKE CONWAY	618.304	Chlorine Gas	1.88 PPD	457	0.140	64	720	101
120	LAKE CONWAY	618.310	Polyphosphate	.15 GPD	55	13.364	735	55	735
121							799		836
122									
123	LAKE HARRIET	618.304	Chlorine Gas	7 PPD	2,555	0.140	358	3,802	532
124									
125	LAKEVIEW VILLAS	618.307	High Test Hypochlorite	.06 GPD	22	0.800	17	5	4
126									
127	LEILANI HEIGHTS	618.304	Chlorine Gas	6 PPD	2,190	0.140	307	2,786	390
128	LEILANI HEIGHTS	618.307	High Test Hypochlorite		0	0.860	0	74	64
129	LEILANI HEIGHTS	618.309	Lime		0	0.083	0	1,120	93
130							307		547
131									
132	LEISURE LAKES	618.304	Chlorine Gas	8.12 PPD	2,963	0.500	1,482	2,780	1,390

ADDITIONAL ENGINEERING INFORMATION
ANALYSIS OF CHEMICAL USAGE - WATER - 1991

FPSC

COMPANY: ALL FILED FPSC SYSTEMS

Preparer: C. Sweat

Docket No: 920199-WS
Test Year Ended 12/31/91
Interim [X] Final [X]
Historic [X] Projected [ ]

LINE NO.	(1) PLANT NAME	(2) ACCOUNT NUMBER	(3) TYPE OF CHEMICAL	(4) CHEMICAL AMOUNTS BASED ON MORs AVERAGE DOSAGE RATE UTILIZED	(5) ANNUAL QUANTITY UTILIZED	(6) AVERAGE UNIT PRICE PAID	(7) CHEMICAL AMOUNT (5) X (6)	(8) BASED ON GENERAL LEDGER QUANTITY PURCHASED (9) / (6)	(9) DOLLAR AMOUNT $
133	MARCO SHORES	618.303	Caustic Soda	.3 GPD	110	1.470	162	159	233
134	MARCO SHORES	618.304	Chlorine Gas	8.78 PPD	3,208	0.140	449	6,499	908
135	MARCO SHORES	618.307	High Test Hypochlorite	.16 PPD	60	0.860	52	65	56
136	MARCO SHORES	618.309	Lime	205 PPD	75,000	0.083	6,225	64,157	5,325
137	MARCO SHORES	618.313	Sulphate of Alumina	11.8 PPD	4,300	0.170	731	1,426	243
138	MARCO SHORES	618.315	Other Chemicals				0		525
139							7,619		7,290
140									
141	MARION OAKS	618.304	Chlorine Gas	6.24 PPD	2,278	0.140	319	1,781	249
142									
143	MEREDITH MANOR	618.304	Chlorine Gas	16 PPD	5,840	0.140	818	4,575	640
144	MEREDITH MANOR	618.310	Polyphosphate			13.364	0	84	1,125
145							818		1,765
146									
147	MORNINGVIEW	618.304	Chlorine Gas	.27 PPD	99	0.140	14	152	21
148									
149	OAK FOREST	618.307	High Test Hypochlorite	.64 GPD	235	0.860	202	269	231
150									
151	PALISADES	618.304	Chlorine Gas	.61 PPD	112	0.140	16	0	0
152									
153	PALM PORT	618.304	Chlorine Gas	2.16 PPD	789	0.140	110	454	64
154									
155	PALM TERRACE	618.304	Chlorine Gas	1.27 PPD	464	0.140	65	4,305	603
156	PALM TERRACE	618.314	Sulphuric Acid	.07 GPD	24	1.230	30	0	0
157	PALM TERRACE	618.307	High Test Hypochlorite	.23 PPD	100	0.860	86	100	86
158							191		689
159									
160	PALMS MOBILE HOME	618.304	Chlorine Gas	.23 PPD	85	0.140	12	152	21
161	PALMS MOBILE HOME	618.310	Polyphosphate	.06 GPD	22	13.364	294	0	0
162							306		21
163									
164	PARK MANOR	618.304	Liquid Chlorine	.31 GPD	113	0.650	73	125	81
165									
166	PICCIOLA ISLAND	618.304	Chlorine Gas	.76 PPD	277	0.140	39	285	40
167									
168	PINE RIDGE	618.300	Chemicals		0	0	0		25
169	PINE RIDGE	618.304	Chlorine Gas	1.77 PPD	647	0.140	91	606	85
170	PINE RIDGE	618.307	High Test Hypochlorite	.41 GPD	150	0.860	129	150	129
171	PINE RIDGE	618.312	Sodium Chloride	.14 GPD	52	0.800	42	53	42
172							260		281
173									
174	PINE RIDGE ESTATES	618.304	Chlorine Gas	1.6 PPD	584	0.140	82	589	80
175	PINE RIDGE ESTATES	618.307	High Test Hypochlorite	.07 PPD	25	0.860	21	24	21
176							103		101
177									
178	PINEY WOODS	618.304	Chlorine Gas	2.9 PPD	1,059	0.140	148	872	122
179									
180	POINT O'WOODS	618.300	Chemicals		0	0	0		250
181	POINT O'WOODS	618.304	Chlorine Gas	1.93 PPD	705	0.140	99	686	96
182	POINT O'WOODS	618.307	High Test Hypochlorite	.74 PPD	270	0.860	232	262	225
183							331		571
184									
185	POMONA PARK	618.304	Chlorine Gas	.84 GPD	306	0.140	43	0	0
186									
187	POSTMASTER VILLAGE	618.304	Chlorine Gas	.82 PPD	301	0.140	42	671	94
188	POSTMASTER VILLAGE	618.304	Liquid Chlorine	.08 GPD	29	0.800	23	0	0
189	POSTMASTER VILLAGE	618.310	Polyphosphate	15 GPD	55	13.364	735	55	735
190							800		829
191									
192	QUAIL RIDGE ESTATES	618.304	Chlorine Gas	.4 PPD	148	0.140	21	151	21
193									
194	RIVER GROVE	618.304	Chlorine Gas	1.04 PPD	378	0.140	53	454	64
195									
196	RIVER PARK	618.304	Chlorine Gas	2.87 PPD	1,047	0.140	147	303	42

ADDITIONAL ENGINEERING INFORMATION
ANALYSIS OF CHEMICAL USAGE - WATER - 1991

FPSC

COMPANY: ALL FILED FPSC SYSTEMS

Preparer: C. Sweat

Docket No: 920199-WS
Test Year Ended: 12/31/91
Interim [X] Final [X]
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LINE NO.	(1) PLANT NAME	(2) ACCOUNT NUMBER	(3) TYPE OF CHEMICAL	(4) CHEMICAL AMOUNTS BASED ON MORs AVERAGE DOSAGE RATE UTILIZED	(5) ANNUAL QUANTITY UTILIZED	(6) AVERAGE UNIT PRICE PAID	(7) CHEMICAL AMOUNT (5) X (6)	(8) BASED ON GENERAL LEDGER QUANTITY PURCHASED (9) / (6)	(9) DOLLAR AMOUNT $
197	ROLLING GREEN	618.304	Chlorine	2.39 GPD	874	0.140	122	329	46
198	ROLLING GREEN	618.307	High Test Hypochlorite	.47 PPD	170	0.800	106	108	86
199							228		132
200									
201	ROSEMONT	618.300	Chemicals		0	0.000	0		200
202	ROSEMONT	618.307	High Test Hypochlorite	.378 GPD	138	0.800	110	909	727
203							110		927
204									
205	SALT SPRINGS	618.304	Chlorine Gas	.53 PPD	193	0.140	27	454	64
206									
207	SAMIRA VILLAS	618.304	Chlorine Gas	.06 GPD	23	0.140	3	17	2
208	SAMIRA VILLAS	618.307	High Test Hypochlorite	.07 PPD	26	0.800	21	26	21
209	SAMIRA VILLAS	618.315	Other Chemicals	.03 GPD	12	5.300	64	12	64
210							88		87
211									
212	SARATOGA	618.304	Chlorine Gas	.96 PPD	351	0.140	49	606	85
213									
214	SILVER LAKE OAKS	618.304	Liquid Chlorine	.68 GPD	247	0.650	161	125	81
215									
216	SILVER LAKES ESTATES	618.304	Chlorine Gas	10.3 PPD	3,760	0.140	526	2,423	339
217									
218	SKYCREST	618.304	Chlorine Gas	.42 PPD	153	0.140	21	285	40
219									
220	SPRING HILL	618.304	Chlorine Gas	53.22 PPD	19,425	0.140	2,720	19,323	2,705
221									
222	ST. JOHN'S HIGHLANDS	618.304	Chlorine Gas	.56 PPD	205	0.140	29	303	42
223									
224	STONE MOUNTAIN	618.307	High Test Hypochlorite	.15 PPD	55	0.860	47	116	100
225									
226	SUGAR MILL C. C.	618.304	Chlorine Gas	12.44 PPD	4,541	0.140	636	14,936	2,091
227	SUGAR MILL C. C.	618.307	High Test Hypochlorite	.274 PPD	100	0.860	86	100	86
228	SUGAR MILL C. C.	618.309	Lime	34.37 PPD	65,950	0.083	5,474	56,096	4,656
229	SUGAR MILL C. C.	618.315	Polymers	.236 PPD	86	2.790	240	102	284
230							6,436		7,117
231									
232	SUGAR MILL WOODS	618.304	Chlorine	5.59 PPD	2,041	0.140	286	1,607	225
233	SUGAR MILL WOODS	618.304	Chlorine	2.45 GPD	896	0.800	717	808	646
234	SUGAR MILL WOODS	618.307	High Test Hypochlorite	1.48 PPD	542	0.860	466	542	466
235	SUGAR MILL WOODS	618.309	Lime	5.07 PPD	1,850	0.083	154	1,651	137
236							1,623		1,474
237									
238	SUNNY HILLS	618.304	Chlorine Gas	3.29 PPD	1,200	0.140	168	1,571	220
239									
240	SUNSHINE PARKWAY	618.304	Chlorine Gas	.87 PPD	318	0.140	45	1,287	180
241	SUNSHINE PARKWAY	618.307	High Test Hypochlorite	.55 PPD	200	0.860	172	200	172
242							217		352
243									
244	TROPICAL PARK	618.304	Chlorine Gas	4.4 PPD	1,606	0.140	225	2,390	326
245	TROPICAL PARK	618.307	High Test Hypochlorite	.274 PPD	100	0.860	86	(855)	(735)
246	TROPICAL PARK	618.310	Polyphoephate	.68 PPD	250	13.364	3,341	275	3,675
247							3,652		3,266
248									
249	UNIVERSITY SHORES	618.304	Chlorine Gas	50.2 PPD	18,323	0.140	2,565	29,409	4,117
250	UNIVERSITY SHORES	618.307	High Test Hypochlorite	4.38 PPD	1,600	0.860	1,376	1,514	1,302
251							3,941		5,419
252									
253	VENETIAN VILLAGE	618.304	Chlorine Gas	.49 PPD	179	0.140	25	0	0
254									
255									

ADDITIONAL ENGINEERING INFORMATION
ANALYSIS OF CHEMICAL USAGE - WATER - 1991

FPSC

COMPANY: ALL FILED FPSC SYSTEMS

Preparer: C. Sweat

Docket No: 920199-WS
Test Year Ended: 12/31/91
Interim [X] Final [X]
Historic [X] Projected [ ]

LINE NO.	(1) PLANT NAME	(2) ACCOUNT NUMBER	(3) TYPE OF CHEMICAL	(4) CHEMICAL AMOUNTS BASED ON MORs: AVERAGE DOSAGE RATE UTILIZED	(5) CHEMICAL AMOUNTS BASED ON MORs: ANNUAL QUANTITY UTILIZED	(6) CHEMICAL AMOUNTS BASED ON MORs: AVERAGE UNIT PRICE PAID	(7) CHEMICAL AMOUNT (5) X (6)	(8) BASED ON GENERAL LEDGER: QUANTITY PURCHASED (9) / (6)	(9) BASED ON GENERAL LEDGER: DOLLAR AMOUNT $
256	WELAKA	618.304	Liquid Chlorine	.06 PPD	22	0.650	14	125	81
257									
258	WESTERN SHORES	618.304	Chlorine Gas	.41 PPD	150	0.140	21	90	13
259	WESTERN SHORES	618.315	Other Chemicals	.03 GPD	10	1.990	20	11	21
260							41		34
261									
262	WINDSONG	618.304	Chlorine Gas	1 PPD	365	0.140	51	872	122
263									
264	WOODMERE	618.304	Chlorine Gas	49.97 PPD	18,240	0.140	2,554	24,638	3,449
265	WOODMERE	618.309	Lime			0.093	0	1,096	91
266							2,554		3,540
267									
268	WOOTEN	618.304	Liquid Chlorine	.67 PPD	244	0.650	159	125	81
269									
270	ZEPHYR HILL	618.304	Chlorine Gas	4.51 PPD	1,645	0.140	230	436	61
271	ZEPHYR HILL	618.307	High Test Hypochlorite	.11 PPD	42	0.860	36	50	43
272							266		104
273									
274									
275									
276	Total Water						112,769		113,135

Column 4	Average Dosage Values Equal Annual Usage Divided by 365 Days.
Column 5	Annual Usage Equals the Total of 12 Months Usage From the MORs.
Column 6	Average Unit Price Based on Vendor Quotation and Contract Prices.
Column 7	Reflects Theoretical Cost of Chemicals Based on Quantity Utilized from the MORs times the Average Unit Price of Purchase
Column 8	Quantity Purchased (8) Equals General Ledger Dollar Amount (9) Divided by Average Unit Price (6).
Column 9	General Ledger Amount Reflects Charges Booked for Chemicals and Includes Freight, Handling, SuperFund and Container Deposits and Credits.

The difference between the cost of chemicals per the general ledger (9) and the calculated amount based on the MORs (7) is primarialy due to inventory distribution.

ANALYSIS OF CHEMICAL USAGE FOR WASTEWATER

ADDITIONAL ENGINEERING INFORMATION
ANALYSIS OF CHEMICAL USAGE - WASTEWATER - 1991

FPSC

COMPANY: ALL FILED FPSC SYSTEMS

Preparer: C. Sweat

Docket No: 920199-WS
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1	AMELIA ISLAND	718.504	Chlorine Gas	48.35 PPD	17,649	0.075	1,324	13,093	982
2									
3	APACHE SHORES	718.504	Chlorine Gas	1.04 PPD	381	0.140	54	1,216	170
4									
5	APPLE VALLEY	718.506	Degreaser	.151 GPD	55	6.510	358	0	0
6	APPLE VALLEY	718.504	Chlorine Gas			0.140	0	2,943	412
7							358		412
8									
9	BEACON HILLS	718.504	Chlorine Gas	27.08 PPD	9,886	0.140	1,384	21,764	3,047
10	BEACON HILLS	718.506	Degreaser	.32 GPD	115	6.510	749	112	730
11	BEACON HILLS	718.507	Deodorants	.18 GPD	65	5.780	376	56	326
12	BEACON HILLS	718.511	High Test Hypochlorite	3.15 PPD	1,150	0.860	989	1,148	988
13	BEACON HILLS	718.512	Hydrogen Peroxide	509.16 GPD	185,843	0.650	120,798	185,750	120,738
14	BEACON HILLS	718.514	Lime	3.42 GPD	1,250	0.083	104	1,243	103
15	BEACON HILLS	718.521	Sulfur Dioxide	22.19 PPD	8,100	0.413	3,345	8,126	3,356
16							127,745		129,288
17									
18	BEECHERS POINT	718.504	Prestochlor	.55 PPD	200	0.850	170	200	170
19									
20	BURNT STORE	718.504	Chlorine Gas	10 PPD	3,633	0.140	509	695	97
21	BURNT STORE	718.511	High Test Hypochlorite	.55 PPD	200	0.850	170	200	170
22							679		267
23									
24	CHULUOTA	718.504	Chlorine Gas	6.3 PPD	2,300	0.140	322	7,553	1,057
25	CHULUOTA	718.511	High Test Hypochlorite	1.36 PPD	495	0.860	426	838	721
26							748		1,778
27									
28	CITRUS PARK	718.504	Chlorine Gas	6.99 PPD	2,550	0.140	357	3,428	480
29	CITRUS PARK	718.511	High Test Hypochlorite	.55 PPD	200	0.860	172	200	172
30	CITRUS PARK	718.512	Hydrogen Peroxide	.55 PPD	200	1.250	250	200	250
31	CITRUS PARK	718.514	Lime	2 PPD	730	0.083	61	711	59
32							840		961
33									
34	CITRUS SPRINGS	718.504	Chlorine Gas	4.04 PPD	1,473	0.140	206	3,186	446
35	CITRUS SPRINGS	718.506	Degreaser	.151 GPD	55	6.510	358	58	376
36	CITRUS SPRINGS	718.511	High Test Hypochlorite	.68 PPD	247	0.860	212	249	214
37	CITRUS SPRINGS	718.512	Hydrogen Peroxide	1.92 PPD	700	1.250	875	700	875
38							1,651		1,911
39									
40	DELTONA LAKES	718.504	Chlorine Gas	278.08 PPD	101,500	0.060	6,090	74,883	4,493
41	DELTONA LAKES	718.506	Degreaser	.15 GPD	55	6.000	330	55	330
42	DELTONA LAKES	718.507	Deodorants	.02 GPD	7	19.800	139	8	152
43	DELTONA LAKES	718.511	High Test Hypochlorite	26.44 PPD	5,600	0.860	4,816	9,675	8,321
44	DELTONA LAKES	718.512	Hydorgen Peroxide	1.10 PPD	400	1.250	500	400	500
45	DELTONA LAKES	718.514	Lime	24.66 PPD	8,900	0.083	739	4,741	394
46	DELTONA LAKES	718.517	Sulphate of Alumina	64.80 PPD	45,990	0.180	8,278	23,660	4,259
47	DELTONA LAKES	718.519	Other Chemicals	.82 PPD	300	3.020	907	1,655	4,998
48	DELTONA LAKES	718.520	Polymer	15.70 PPD	5,731	1.340	7,680	0	0
49							29,479		23,447
50									
51	FISHERMANS HAVEN	718.504	Chlorine Gas	4 PPD	1,460	0.140	204	606	85
52	FISHERMANS HAVEN	718.511	High Test Hypochlorite	.5 PPD	183	0.860	157	0	0
53	FISHERMANS HAVEN	718.514	Lime	7 PPD	2,555	0.083	212	621	52
54							573		137
55									
56	FL CENTRAL COMM. PK	718.504	Chlorine Gas	5.4 PPD	1,971	0.140	276	3,366	471
57									
58	FOX RUN	718.504	Chlorine Gas	5 PPD	1,825	0.140	256	606	85
59	FOX RUN	718.511	High Test Hypochlorite	.8 PPD	292	0.860	251	100	86
60	FOX RUN	718.514	Lime	5 PPD	1,825	0.083	151	621	52
61							658		223
62									
63	HOLIDAY HAVEN	718.504	Chlorine			0.140	0	643	90
64	HOLIDAY HAVEN	718.511	High Test Hypochlorite	1.10 PPD	400	0.860	344	400	344
65	HOLIDAY HAVEN	718.512	Hydrogen Peroxide	.274 PPD	100	1.250	125	0	0
66							469		434

ADDITIONAL ENGINEERING INFORMATION
ANALYSIS OF CHEMICAL USAGE - WASTEWATER - 1991

FPSC

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67	JUNGLE DEN	718.504	Chlorine			0.140	0	643	90
68	JUNGLE DEN	718.511	High Test Hypochlorite	.82 PPD	300	0.860	258	300	258
69							258		348
70									
71	LEILANI HEIGHTS	718.503	Caustic Soda		0	0.123	0	1,919	236
72	LEILANI HEIGHTS	718.504	Chlorine Gas	7 PPD	2,555	0.140	358	2,379	333
73	LEILANI HEIGHTS	718.511	High Test Hypochlorite	1 PPD	365	0.860	314	100	86
74	LEILANI HEIGHTS	718.514	Lime	13 PPD	4,745	0.083	394	3,106	258
75							1,066		913
76									
77	LEISURE LAKES	718.504	Chlorine Gas	1.32 GPD	480	1.250	600	446	558
78									
79	MARCO SHORES	718.504	Chlorine Gas	18 PPD	6,394	0.140	895	9,158	1,282
80	MARCO SHORES	718.514	Lime			0.083	0	181	15
81							895		1,297
82									
83	MARION OAKS	718.504	Chlorine Gas	10 PPD	3,650	0.140	511	4,246	594
84	MARION OAKS	718.511	High Test Hypochlorite	1.92 PPD	700	0.860	602	700	602
85	MARION OAKS	718.512	Hydrogen Peroxide	2.19 PPD	800	1.250	1,000	700	875
86	MARION OAKS	718.514	Lime	1.78 PPD	650	0.083	54	627	52
87							2,167		2,123
88									
89	MEREDITH MANOR	718.506	Degreaser	.151 GPD	55	6.510	358	0	0
90	MEREDITH MANOR	718.504	Chlorine Gas			0.140	0	3,100	434
91							358		434
92									
93	MORNINGVIEW	718.511	High Test Hypochlorite	1.53 PPD	561	0.860	482	498	428
94									
95	PALM PORT	718.504	Chlorine Gas	1.70 PPD	622	0.140	87	1,216	170
96	PALM PORT	718.511	High Test Hypochlorite	.55 PPD	200	0.850	170	0	0
97							257		170
98									
99	PALM TERRACE	718.504	Chlorine Gas	9.81 PPD	3,579	0.140	501	4,910	687
100	PALM TERRACE	718.511	High Test Hypochlorite	.48 PPD	175	0.860	151	407	350
101							652		1,037
102									
103	PARK MANOR	718.511	High Test Hypochlorite	55 PPD	200	0.850	170	200	170
104									
105	POINT O WOODS	718.504	Chlorine Gas	.83 PPD	304	0.140	43	571	80
106	POINT O WOODS	718.511	High Test Hypochlorite	1.31 GPD	477	0.850	405	253	215
107							448		295
108									
109	SALT SPRINGS	718.504	Chlorine Gas	3.29 PPD	1,200	0.140	168	2,502	350
110	SALT SPRINGS	718.511	High Test Hypochlorite	.82 PPD	300	0.860	258	300	258
111	SALT SPRINGS	718.512	Hydrogen Peroxide	.55 PPD	200	1.250	250	200	250
112							676		858
113									
114	SILVER LAKE OAKS	718.511	High Test Hypochlorite	54 PPD	200	0.850	170	200	170
115									
116	SOUTH FORTY	718.504	Chlorine Gas	4.11 PPD	1,500	0.140	210	2,217	310
117	SOUTH FORTY	718.512	Hydrogen Peroxide	.274 PPD	100	1.250	125	200	250
118	SOUTH FORTY	718.514	Lime	1.91 PPD	700	0.083	58	627	52
119							393		612
120									
121	SPRING HILL	718.504	Chlorine Gas	83.86 PPD	30,608	0.075	2,296	39,403	2,955
122	SPRING HILL	718.507	Deodorants		12	15.280	183	13	195
123	SPRING HILL	718.511	High Test Hypochlorite	6.03 PPD	2,200	0.860	1,892	2,195	1,888
124	SPRING HILL	718.512	Hydrogen Peroxide	1.92 PPD	700	1.250	875	700	875
125							5,246		5,913
126									

ADDITIONAL ENGINEERING INFORMATION
ANALYSIS OF CHEMICAL USAGE - WASTEWATER - 1991

FPSC

COMPANY: ALL FILED FPSC SYSTEMS

Docket No: 920199-WS
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127	SUGAR MILL CC	718.504	Chlorine Gas	30 PPD	10,950	0.140	1,533	11,601	1,624
128	SUGAR MILL CC	718.506	Degreaser	.151 GPD	55	6.510	358	0	0
129	SUGAR MILL CC	718.514	Lime			0.083	0	1,241	103
130							1,891		1,727
131									
132	SUGAR MILL WOOD	718.504	Chlorine Gas	2.74 PPD	999	0.140	140	1,500	210
133	SUGAR MILL WOOD	718.511	High Test Hypochlorite	.9 PPD	330	0.850	281	338	287
134							421		497
135									
136	SUNNY HILL	718.500	Chemicals		0	0	0		300
137	SUNNY HILL	718.504	Chlorine	3.51 PPD	1,280	0.140	179	1,379	193
138	SUNNY HILL	718.506	Degreaser	.02 GPD	7	13.500	95	23	316
139	SUNNY HILL	718.511	High Test Hypochlorite	2.74 PPD	1,000	0.860	860	1,127	969
140							1,134		1,778
141									
142	SUNSHINE PARKWAY	718.504	Chlorine Gas	6.85 PPD	2,500	0.140	350	2,747	385
143	SUNSHINE PARKWAY	718.511	High Test Hypochlorite	.55 PPD	202	0.850	172	202	172
144							522		557
145									
146	UNIVERSITY SHORES	718.504	Chlorine Gas	50 PPD	18,250	0.140	2,555	21,321	2,985
147	UNIVERSITY SHORES	718.506	Degreaser	.274 GPD	100	8.500	850	82	693
148	UNIVERSITY SHORES	718.507	Deodorants	.09 GPD	32	9.950	318	32	321
149	UNIVERSITY SHORES	718.511	High Test Hypochlorite	6.85 PPD	2,500	0.860	2,150	2,297	1,976
150	UNIVERSITY SHORES	718.515	Methenol	19.79 GPD	7,224	1.100	7,946	7,238	7,962
151	UNIVERSITY SHORES	718.517	Sulphate of Alumina	350 PPD	127,670	0.080	10,214	134,425	10,754
152	UNIVERSITY SHORES	718.519	Other Chemicals				0		597
153	UNIVERSITY SHORES	718.520	Polymer	.04 GPD	15	39.000	585	0	0
154	UNIVERSITY SHORES	718.521	Sulfur Dioxide	6.80 PPD	2,483	0.414	1,026	2,489	1,030
155							25,646		26,318
156									
157	VENETIAN VILLAGE	718.504	Chlorine Gas	3.06 PPD	1,118	0.140	157	0	0
158	VENETIAN VILLAGE	718.511	High Test Hypochlorite	1.92 PPD	700	0.860	602	897	771
159							759		771
160									
161	WOODMERE	718.500	Chemicals		0	0.000	0		800
162	WOODMERE	718.504	Chlorine Gas	22 PPD	8,088	0.140	1,132	12,514	1,752
163	WOODMERE	718.506	Degreaser	.07 GPD	26	13.500	351	28	377
164	WOODMERE	718.507	Deodorants	.03 GPD	10	9.950	100	10	104
165	WOODMERE	718.511	High Test Hypochlorite	3.15 PPD	1,150	0.860	989	1,098	944
166	WOODMERE	718.514	Lime	2.74 PPD	1,000	0.083	83	0	0
167	WOODMERE	718.521	Sulfur Dioxide	13.46 PPD	4,914	0.415	2,039	4,916	2,040
168							4,694		6,017
169									
170	ZEPHYR SHORES	718.504	Chlorine Gas	3.23 PPD	1,179	0.140	165	436	61
171	ZEPHYR SHORES	718.511	High Test Hypochlorite	.55 PPD	200	0.860	172	100	86
172	ZEPHYR SHORES	718.514	Lime			0.083	0	241	20
173							337		167
174									
175									
176									
177	Total Wastewater						214,266		213,809
178									

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Amelia Island	W/S	Operator I	PICKETT, DAVID W.						X	99.90%	0.10%	100.00%
Amelia Island	W/S	Operator II	WHITE, DANNY JOEL			X		X		92.86%	7.14%	100.00%
Amelia Island	W/S	Operator II	WHITE, DONNY M.					X		94.81%	5.19%	100.00%
Amelia Island	W/S	Operator Trainee	CRUMMEY, HUBERT DWAINE							94.20%	5.80%	100.00%
Amelia Island	W/S	Operator Trainee	HEWETT, DOUGLAS S.							94.22%	5.78%	100.00%
Amelia Island	W/S	Supervisor, Area I	WELSH SR., JOHN A.	X				X		23.36%	76.64%	100.00%
Amelia Island	W/S	Supervisor, Area I	WRIGHT, JERRY A.			X		X		86.88%	13.12%	100.00%
Apache Shores	W/S	Lead Maintenance Technician	REINHART, PAUL R.							95.65%	4.35%	100.00%
Apache Shores	W/S	Maintenance Helper	WALDHAUSER, ERWIN							100.00%	0.00%	100.00%
Apache Shores	W/S	Maintenance Technician	CAMPBELL, RANDOLPH							100.00%	0.00%	100.00%
Apache Shores	W/S	Maintenance Technician	JEFFERIES, ROBERT							93.85%	6.15%	100.00%
Apache Shores	W/S	Maintenance Technician	KINT JR, RUSSELL W.							100.00%	0.00%	100.00%
Apache Shores	W/S	Maintenance Technician Sr	SIMPSON, JR., SAMMY							95.58%	4.42%	100.00%
Apache Shores	W/S	Operator I	BATCHIK, MICHAEL W.						X	100.00%	0.00%	100.00%
Apache Shores	W/S	Operator II	MACKENZIE, JOHN EDWARD		X				X	100.00%	0.00%	100.00%
Apache Shores	W/S	Operator III	BOGOSTA, ROBERT THOMAS	X						100.00%	0.00%	100.00%
Apache Shores	W/S	Supervisor, Area I	WILLIAMS, ROBERT							42.12%	57.88%	100.00%
Apple Valley	W/S	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Apple Valley	W/S	Lead Maintenance Technician	BRUCE, WILLIAM F.							91.44%	8.56%	100.00%
Apple Valley	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Apple Valley	W/S	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Apple Valley	W/S	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Apple Valley	W/S	Maintenance Helper	FOX, JOSEPH T.							100.00%	0.00%	100.00%
Apple Valley	W/S	Maintenance Helper	TURNER, LEON							55.35%	44.65%	100.00%
Apple Valley	W/S	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Apple Valley	W/S	Maintenance Technician	BENNETT, ALFRED R.							78.91%	21.09%	100.00%
Apple Valley	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							49.58%	50.42%	100.00%
Apple Valley	W/S	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Apple Valley	W/S	Maintenance Technician	TERRILL, MICHAEL							78.44%	21.56%	100.00%
Apple Valley	W/S	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Apple Valley	W/S	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Apple Valley	W/S	Meter Reader	HENNESSEY, LANCE ROBERT							75.55%	24.45%	100.00%
Apple Valley	W/S	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Apple Valley	W/S	Operator I	JOHNSON, JAMES W.			X				98.51%	1.49%	100.00%
Apple Valley	W/S	Operator I	MCCORD, FRANK DOUGLAS			X				100.00%	0.00%	100.00%
Apple Valley	W/S	Supervisor, Area I	CORDER, DONALD B.		X				X	78.97%	21.03%	100.00%
Apple Valley	W/S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			100.00%	0.00%	100.00%
Bay Lake Estates	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Bay Lake Estates	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Bay Lake Estates	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Bay Lake Estates	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Bay Lake Estates	W	Maintenance Helper	FOX, JOSEPH T.							100.00%	0.00%	100.00%
Bay Lake Estates	W	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Bay Lake Estates	W	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
Bay Lake Estates	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Bay Lake Estates	W	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Bay Lake Estates	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Bay Lake Estates	W	Maintenance Technician	TERRILL, MICHAEL							100.00%	0.00%	100.00%
Bay Lake Estates	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Bay Lake Estates	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Bay Lake Estates	W	Meter Reader	HENNESSEY, LANCE ROBERT							100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
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PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Bay Lake Estates	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Bay Lake Estates	W	Operator I	TRENDEL, WILLIAM E.			X				100.00%	0.00%	100.00%
Bay Lake Estates	W	Operator III	ECK JR., DONALD R.			X		X		100.00%	0.00%	100.00%
Bay Lake Estates	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			100.00%	0.00%	100.00%
Beacon Hills	W/S	Electrician	RODRIGUEZ, BERNARDO							0.00%	100.00%	100.00%
Beacon Hills	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							0.00%	100.00%	100.00%
Beacon Hills	W/S	Maintenance Helper	BAUMGARDNER, RONALD L.							100.00%	0.00%	100.00%
Beacon Hills	W/S	Maintenance Helper	LINDEMAN JR., CHARLES W.							97.25%	2.75%	100.00%
Beacon Hills	W/S	Maintenance Technician	BENNETT, ALFRED R.							0.00%	100.00%	100.00%
Beacon Hills	W/S	Maintenance Technician	CARROLL, RONALD HENRY							99.33%	0.67%	100.00%
Beacon Hills	W/S	Maintenance Technician	CROOK, REBECCA J.							99.13%	0.87%	100.00%
Beacon Hills	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Beacon Hills	W/S	Maintenance Technician	RIVERA, VICTOR M.							100.00%	0.00%	100.00%
Beacon Hills	W/S	Maintenance Technician	ROBINSON, ROBERT LEE							97.32%	2.68%	100.00%
Beacon Hills	W/S	Maintenance Technician	TERRILL, MICHAEL							0.00%	100.00%	100.00%
Beacon Hills	W/S	Operator I	BOYD, GERALD E.						X	100.00%	0.00%	100.00%
Beacon Hills	W/S	Operator I	CHASSE, DANIEL P.			X				99.45%	0.55%	100.00%
Beacon Hills	W/S	Operator I	GARRETT, PATRICK W.						X	100.00%	0.00%	100.00%
Beacon Hills	W/S	Operator I	GREEN, BILLY JOE						X	100.00%	0.00%	100.00%
Beacon Hills	W/S	Operator I	MECKES, RICHARD D.						X	100.00%	0.00%	100.00%
Beacon Hills	W/S	Operator II	WARD, BRANAN M.		X					100.00%	0.00%	100.00%
Beacon Hills	W/S	Operator II	WHITE, DANNY JOEL			X		X		100.00%	0.00%	100.00%
Beacon Hills	W/S	Operator III	FENDER, CHARLES SHELDON			X	X			94.80%	5.20%	100.00%
Beacon Hills	W/S	Operator III	HOLCOMB, DONALD R.	X						100.00%	0.00%	100.00%
Beacon Hills	W/S	Operator IV	SCHRADER, AMY E.	X			X			100.00%	0.00%	100.00%
Beacon Hills	W/S	Operator Trainee	HEWETT, DOUGLAS S.							97.08%	2.92%	100.00%

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LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Beacon Hills	W/S	Operator Trainee	PITZER, GERALD A.							94.55%	5.45%	100.00%
Beacon Hills	W/S	Supervisor, Area I	MANNING, ESTES E.		X				X	96.07%	3.93%	100.00%
Beacon Hills	W/S	Supervisor, Area I	WELSH SR., JOHN A.							61.81%	38.19%	100.00%
Beacon Hills	W/S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			0.00%	100.00%	100.00%
Beacon Hills	W/S	Welder	HILDRETH, GEORGE C.							0.00%	100.00%	100.00%
Beecher's Point	W/S	Maintenance Helper	BAUMGARDNER, RONALD L.							94.42%	5.58%	100.00%
Beecher's Point	W/S	Maintenance Technician	WALKER, MARK L.							81.59%	18.41%	100.00%
Beecher's Point	W/S	Operator I	BOYD, GERALD E.						X	88.76%	11.24%	100.00%
Beecher's Point	W/S	Operator I	WHITE, WILLIAM ROY						X	84.21%	15.79%	100.00%
Beecher's Point	W/S	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Beecher's Point	W/S	Operator III	THOMPSON, PAUL D.				X			76.17%	23.83%	100.00%
Beecher's Point	W/S	Operator Trainee	BOYD, CYNTHIA D.							94.97%	5.03%	100.00%
Beecher's Point	W/S	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Burnt Store	W/S	Maintenance Technician	BRIDGMAN, DEWEY WILLIAM							100.00%	0.00%	100.00%
Burnt Store	W/S	Maintenance Technician	TURNER, JOSEPH LEE							100.00%	0.00%	100.00%
Burnt Store	W/S	Maintenance Technician	VENTURO, RICHARD A.							100.00%	0.00%	100.00%
Burnt Store	W/S	Maintenance Technician Sr	HEIMBURGER, CRAIG W.							100.00%	0.00%	100.00%
Burnt Store	W/S	Maintenance Technician, Sr	BARRETT, CARL ANTHONY							83.59%	16.41%	100.00%
Burnt Store	W/S	Maintenance Technician, Sr	HENNELLY III, THOMAS F.			X				73.13%	26.87%	100.00%
Burnt Store	W/S	Operator II	AYERS, LARRY D.		X				X	97.27%	2.73%	100.00%
Burnt Store	W/S	Operator II	JONES, DOUGLAS MARSHALL			X			X	100.00%	0.00%	100.00%
Burnt Store	W/S	Operator II	LIFORD, WILLIAM K.		X					94.25%	5.75%	100.00%
Burnt Store	W/S	Operator III	THOMAS, ELIZABETH M.		X				X	100.00%	0.00%	100.00%
Burnt Store	W/S	Operator Trainee	QUEDNAU II, ALBERT ARTHUR							96.05%	3.95%	100.00%
Burnt Store	W/S	Supervisor, Area II	VOWELL, ALFRED WAYNE			X	X			96.39%	3.61%	100.00%

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PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Burnt Store	W/S	Supv, Field Maintenance	DANIELSON, JOHN H.							100.00%	0.00%	100.00%
Carlton Village	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							15.79%	84.21%	100.00%
Carlton Village	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Carlton Village	W	Maintenance Helper	FOX, JOSEPH T.							100.00%	0.00%	100.00%
Carlton Village	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Carlton Village	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%
Carlton Village	W	Maintenance Technician	BENNETT, ALFRED R.							13.44%	86.56%	100.00%
Carlton Village	W	Maintenance Technician	KOUNTZ, FRED ALAN							11.90%	88.10%	100.00%
Carlton Village	W	Maintenance Technician	TERRILL, MICHAEL							7.92%	92.08%	100.00%
Carlton Village	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Carlton Village	W	Meter Reader	FURLOW, JOHN K.							0.00%	100.00%	100.00%
Carlton Village	W	Meter Reader	HENNESSEY, LANCE ROBERT							21.82%	78.18%	100.00%
Carlton Village	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Carlton Village	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Carlton Village	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Chuluota	W/S	Chief Operator	DEBACA, DANIEL				X			100.00%	0.00%	100.00%
Chuluota	W/S	Chief Operator	SCHRADER, WILLIAM M.			X		X		100.00%	0.00%	100.00%
Chuluota	W/S	Electrician	RODRIGUEZ, BERNARDO							80.37%	19.63%	100.00%
Chuluota	W/S	Lead Maintenance Technician	BRUCE, WILLIAM F.							79.93%	20.07%	100.00%
Chuluota	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Chuluota	W/S	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Chuluota	W/S	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Chuluota	W/S	Maintenance Helper	FOX, JOSEPH T.							91.75%	8.25%	100.00%
Chuluota	W/S	Maintenance Helper	TURNER, LEON							55.85%	44.15%	100.00%
Chuluota	W/S	Maintenance Helper	WARGA JR., ARTHUR J.							75.04%	24.96%	100.00%

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LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Chuluota	W/S	Maintenance Technician	BENNETT, ALFRED R.							71.47%	28.53%	100.00%
Chuluota	W/S	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Chuluota	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							48.30%	51.70%	100.00%
Chuluota	W/S	Maintenance Technician	MARTIN, DUANE L.							100.00%	0.00%	100.00%
Chuluota	W/S	Maintenance Technician	NICHOLS, THOMAS R.							100.00%	0.00%	100.00%
Chuluota	W/S	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Chuluota	W/S	Maintenance Technician	TERRILL, MICHAEL							60.43%	39.57%	100.00%
Chuluota	W/S	Maintenance Technician	VOLBERG, WAYNE M.							100.00%	0.00%	100.00%
Chuluota	W/S	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Chuluota	W/S	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Chuluota	W/S	Meter Reader	HENNESSEY, LANCE ROBERT							66.88%	33.12%	100.00%
Chuluota	W/S	Operator I	COFFEE JR., JOHN BRYAN			X				0.00%	100.00%	100.00%
Chuluota	W/S	Operator I	JACKSON, ERNEST C.						X	100.00%	0.00%	100.00%
Chuluota	W/S	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Chuluota	W/S	Operator I	MCCORD, FRANK DOUGLAS			X				100.00%	0.00%	100.00%
Chuluota	W/S	Operator II	HARDEN, ANDREW			X			X	100.00%	0.00%	100.00%
Chuluota	W/S	Operator II	KENT, GREGORY S.			X			X	100.00%	0.00%	100.00%
Chuluota	W/S	Operator II	TRAN, TOAN HUU			X			X	100.00%	0.00%	100.00%
Chuluota	W/S	Operator III	ECK JR., DONALD R.			X		X		100.00%	0.00%	100.00%
Chuluota	W/S	Operator Trainee	HAMLETT III, JOHN H.							100.00%	0.00%	100.00%
Chuluota	W/S	Operator Trainee	ZERCHER, KEVAN H.							100.00%	0.00%	100.00%
Chuluota	W/S	Supervisor, Area I	CORDER, DONALD B.		X				X	92.86%	7.14%	100.00%
Chuluota	W/S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			94.60%	5.40%	100.00%
Citrus Park	W/S	Lead Maintenance Technician	STRAWN, THOMAS M.							100.00%	0.00%	100.00%
Citrus Park	W/S	Maintenance Helper	CLARK, WILLIAM MONROE							97.69%	2.31%	100.00%
Citrus Park	W/S	Maintenance Helper	SMITH, LARRY J.							96.77%	3.23%	100.00%

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PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Citrus Park	W/S	Maintenance Helper	WALKER, EDDIE							100.00%	0.00%	100.00%
Citrus Park	W/S	Maintenance Helper	WASHINGTON, LAWRENCE C.							100.00%	0.00%	100.00%
Citrus Park	W/S	Maintenance Technician	KAVY, RICHARD J.							85.40%	14.60%	100.00%
Citrus Park	W/S	Operator I	MARCH, MARK RICHARD						X	100.00%	0.00%	100.00%
Citrus Park	W/S	Operator II	CONNOR, DAVID T.			X		X		100.00%	0.00%	100.00%
Citrus Park	W/S	Operator Trainee	BOYD, RICHARD I.							97.41%	2.59%	100.00%
Citrus Park	W/S	Operator Trainee	VAUGHN, ROY T.							100.00%	0.00%	100.00%
Citrus Park	W/S	Service Technician	BOUVIER, ANTHONY J.						X	100.00%	0.00%	100.00%
Citrus Park	W/S	Service Technician Trainee	MCDOWELL, JOHN L.							100.00%	0.00%	100.00%
Citrus Park	W/S	Supervisor, Area I	YOCUM, WILLIAM L.		X		X			100.00%	0.00%	100.00%
Citrus Park	W/S	Welder	HILDRETH, GEORGE C.							40.74%	59.26%	100.00%
Citrus Springs Utilities	W/S	Lead Maintenance Technician	REINHART, PAUL R.							34.85%	65.15%	100.00%
Citrus Springs Utilities	W/S	Maintenance Technician	CAMPBELL, RANDOLPH							79.97%	20.03%	100.00%
Citrus Springs Utilities	W/S	Maintenance Technician	JEFFERIES, ROBERT							88.45%	11.55%	100.00%
Citrus Springs Utilities	W/S	Maintenance Technician	KINT JR, RUSSELL W.							87.42%	12.58%	100.00%
Citrus Springs Utilities	W/S	Maintenance Technician Sr	SIMPSON, JR., SAMMY							82.95%	17.05%	100.00%
Citrus Springs Utilities	W/S	Operator I	BATCHIK, MICHAEL W.						X	100.00%	0.00%	100.00%
Citrus Springs Utilities	W/S	Operator II	MACKENZIE, JOHN EDWARD		X				X	100.00%	0.00%	100.00%
Citrus Springs Utilities	W/S	Operator III	BOGOSTA, ROBERT THOMAS	X			X			100.00%	0.00%	100.00%
Citrus Springs Utilities	W/S	Operator Trainee	GREENBERG, LAWRENCE							98.25%	1.75%	100.00%
Citrus Springs Utilities	W/S	Service Technician	JOHNSON, RAYMOND G.							100.00%	0.00%	100.00%
Citrus Springs Utilities	W/S	Supervisor, Area I	WILLIAMS, ROBERT							68.45%	31.55%	100.00%
Citrus Springs Utilities	W/S	Supervisor, Area I	YOCUM, WILLIAM L.		X		X			100.00%	0.00%	100.00%
Citrus Springs Utilities	W/S	Welder	HILDRETH, GEORGE C.							89.78%	10.22%	100.00%

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PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Crystal River Highlands	W	Lead Maintenance Technician	REINHART, PAUL R.							100.00%	0.00%	100.00%
Crystal River Highlands	W	Maintenance Technician	CAMPBELL, RANDOLPH							100.00%	0.00%	100.00%
Crystal River Highlands	W	Maintenance Technician	KINT JR, RUSSELL W.							100.00%	0.00%	100.00%
Crystal River Highlands	W	Operator II	MACKENZIE, JOHN EDWARD		X				X	98.12%	1.88%	100.00%
Crystal River Highlands	W	Operator III	BOGOSTA, ROBERT THOMAS	X			X			100.00%	0.00%	100.00%
Crystal River Highlands	W	Supervisor, Area I	WILLIAMS, ROBERT							100.00%	0.00%	100.00%
Daetwyler Shores	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Daetwyler Shores	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							20.34%	79.66%	100.00%
Daetwyler Shores	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Daetwyler Shores	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Daetwyler Shores	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Daetwyler Shores	W	Maintenance Helper	TURNER, LEON							31.91%	68.09%	100.00%
Daetwyler Shores	W	Maintenance Technician	BENNETT, ALFRED R.							81.62%	18.38%	100.00%
Daetwyler Shores	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Daetwyler Shores	W	Maintenance Technician	KOUNTZ, FRED ALAN							28.57%	71.43%	100.00%
Daetwyler Shores	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Daetwyler Shores	W	Maintenance Technician	TERRILL, MICHAEL							46.67%	53.33%	100.00%
Daetwyler Shores	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Daetwyler Shores	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Daetwyler Shores	W	Meter Reader	HENNESSEY, LANCE ROBERT							53.49%	46.51%	100.00%
Daetwyler Shores	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Daetwyler Shores	W	Operator I	TRENDEL, WILLIAM E.			X				100.00%	0.00%	100.00%
Daetwyler Shores	W	Operator II	KENT, GREGORY S.			X			X	100.00%	0.00%	100.00%
Daetwyler Shores	W	Operator III	ECK JR., DONALD R.			X		X		100.00%	0.00%	100.00%
Daetwyler Shores	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Daetwyler Shores	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			31.15%	68.85%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Deltona Utilities	W/S	Chief Operator	DEBACA, DANIEL				X			100.00%	0.00%	100.00%
Deltona Utilities	W/S	Distribution Foreman	CURRY, RAYMOND							83.56%	16.44%	100.00%
Deltona Utilities	W/S	Distribution Foreman	KNIGHT, HORACE							79.84%	20.16%	100.00%
Deltona Utilities	W/S	Distribution Foreman	TUCKER, PATRICK A.							93.55%	6.45%	100.00%
Deltona Utilities	W/S	Distribution Mechanic	BURKHARD, JOSEPH M.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Distribution Mechanic	EWING, STEVEN							89.90%	10.10%	100.00%
Deltona Utilities	W/S	Distribution Mechanic	GRINNON, EDWARD							87.72%	12.28%	100.00%
Deltona Utilities	W/S	Distribution Mechanic	STOKES, MITCHELL L.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Field Maintenance Worker	CHURNEY, SHANE A.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Field Maintenance Worker	DIBIASE, DAVID							93.35%	6.65%	100.00%
Deltona Utilities	W/S	Field Maintenance Worker	HAAGENSEN, BERNARD M.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Field Maintenance Worker	MISLAN, LUIS							85.58%	14.42%	100.00%
Deltona Utilities	W/S	Field Maintenance Worker	PELUSO, DANIEL A.							81.30%	18.70%	100.00%
Deltona Utilities	W/S	Field Maintenance Worker	SAN FILIPPO, PATRICK J.							91.03%	8.97%	100.00%
Deltona Utilities	W/S	Field Maintenance Worker	VICKERS, TIMOTHY L.							87.10%	12.90%	100.00%
Deltona Utilities	W/S	Lead Meter Reader	ANDREWS, KENNETH L.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Line Locator	RIVAS, JOSE							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Maintenance Technician	TERRILL, MICHAEL							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Meter Reader	ATEN, SUSAN P.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Meter Reader	CRANICK, CAROL M.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Meter Reader	METRO, PETER							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Meter Reader	WHIPKEY, BILLIE R.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Motorpool Mechanic	SMITH, ERNEST (NMI)							76.88%	23.12%	100.00%
Deltona Utilities	W/S	Motorpool Mechanic	SULLO, RICHARD L.							97.38%	2.62%	100.00%
Deltona Utilities	W/S	Operator Trainee	ZERCHER, KEVAN H.							100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Deltona Utilities	W/S	Plant Maintenance Mechanic	ROSS, JAMES G.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Plant Maintenance Mechanic	VANDERVEER, MARTIN C.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Plant Operator I	NIRDLINGER, DONALD H.						X	100.00%	0.00%	100.00%
Deltona Utilities	W/S	Plant Operator I	PIAZZA, STEVEN F.			X				100.00%	0.00%	100.00%
Deltona Utilities	W/S	Plant Operator I	RUMBLEY, JOHN T.			X				100.00%	0.00%	100.00%
Deltona Utilities	W/S	Plant Operator II	BAAS, JACOB H.					X		100.00%	0.00%	100.00%
Deltona Utilities	W/S	Plant Operator II	CORNELL, RANDALL L.		X				X	100.00%	0.00%	100.00%
Deltona Utilities	W/S	Plant Operator III	FANTOZZI SR., JESSE J.				X			100.00%	0.00%	100.00%
Deltona Utilities	W/S	Plant Operator Trainee	CINTRON, EFRAIN M.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Plant Operator Trainee	HENDERSON JR., ROBERT F.							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Service Technician	EATON, THOMAS B.							99.81%	0.19%	100.00%
Deltona Utilities	W/S	Service Technician	HEALY, TODD D.							97.54%	2.46%	100.00%
Deltona Utilities	W/S	Service Technician	HINES, GARY L							100.00%	0.00%	100.00%
Deltona Utilities	W/S	Service Technician	LACKEY, MICHAEL E.							96.86%	3.14%	100.00%
Deltona Utilities	W/S	Service Technician	SULLO, RICHARD J.							99.81%	0.19%	100.00%
Deltona Utilities	W/S	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Deltona Utilities	W/S	Supv, Field Maintenance	EMANUEL, RANDY T.							81.79%	18.21%	100.00%
Dol Ray Manor	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Dol Ray Manor	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Dol Ray Manor	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Dol Ray Manor	W	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
Dol Ray Manor	W	Maintenance Technician	BENNETT, ALFRED R.							67.38%	32.62%	100.00%
Dol Ray Manor	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Dol Ray Manor	W	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Dol Ray Manor	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Dol Ray Manor	W	Maintenance Technician	TERRILL, MICHAEL							66.67%	33.33%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Dol Ray Manor	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Dol Ray Manor	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Dol Ray Manor	W	Meter Reader	HENNESSEY, LANCE ROBERT							100.00%	0.00%	100.00%
Dol Ray Manor	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Dol Ray Manor	W	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Dol Ray Manor	W	Operator I	MCCORD, FRANK DOUGLAS			X				100.00%	0.00%	100.00%
Dol Ray Manor	W	Operator II	KENT, GREGORY S.			X			X	100.00%	0.00%	100.00%
Dol Ray Manor	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Druid Hills	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Druid Hills	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							0.00%	100.00%	100.00%
Druid Hills	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Druid Hills	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Druid Hills	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Druid Hills	W	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Druid Hills	W	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
Druid Hills	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Druid Hills	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Druid Hills	W	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Druid Hills	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Druid Hills	W	Maintenance Technician	TERRILL, MICHAEL							100.00%	0.00%	100.00%
Druid Hills	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Druid Hills	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Druid Hills	W	Meter Reader	HENNESSEY, LANCE ROBERT							100.00%	0.00%	100.00%
Druid Hills	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Druid Hills	W	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Druid Hills	W	Operator I	MCCORD, FRANK DOUGLAS			X				100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Druid Hills	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
East Lake Harris Estates	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							0.00%	100.00%	100.00%
East Lake Harris Estates	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
East Lake Harris Estates	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
East Lake Harris Estates	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%
East Lake Harris Estates	W	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
East Lake Harris Estates	W	Maintenance Technician	KOUNTZ, FRED ALAN							22.22%	77.78%	100.00%
East Lake Harris Estates	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
East Lake Harris Estates	W	Meter Reader	HENNESSEY, LANCE ROBERT							0.00%	100.00%	100.00%
East Lake Harris Estates	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
East Lake Harris Estates	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
East Lake Harris Estates	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
East Lake Harris Estates	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Chief Operator	DEBACA, DANIEL				X			100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Maintenance Technician	NICHOLS, THOMAS R.							100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Operator I	IAGGI, SCOTT T.						X	100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Operator I	VAN METER JR, NATHAN ZANE						X	100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Operator II	TRAN, TOAN HUU			X			X	100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Operator Trainee	ZERCHER, KEVAN H.							100.00%	0.00%	100.00%
Florida Cent. Commerce Pk.	S	Supervisor, Area I	CORDER, DONALD B.		X				X	97.43%	2.57%	100.00%
Florida Cent. Commerce Pk.	S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Fern Park	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Fern Park	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							0.00%	100.00%	100.00%
Fern Park	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Fern Park	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Fern Park	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Fern Park	W	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
Fern Park	W	Maintenance Technician	BENNETT, ALFRED R.							34.48%	65.52%	100.00%
Fern Park	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Fern Park	W	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Fern Park	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Fern Park	W	Maintenance Technician	TERRILL, MICHAEL							9.20%	90.80%	100.00%
Fern Park	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Fern Park	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Fern Park	W	Meter Reader	HENNESSEY, LANCE ROBERT							72.73%	27.27%	100.00%
Fern Park	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Fern Park	W	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Fern Park	W	Operator I	MCCORD, FRANK DOUGLAS						X	100.00%	0.00%	100.00%
Fern Park	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Fern Terrace	W	Electrician	RODRIGUEZ, BERNARDO							0.00%	100.00%	100.00%
Fern Terrace	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Fern Terrace	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Fern Terrace	W	Maintenance Helper	HAWERSAAT, JOHN D.							97.58%	2.42%	100.00%
Fern Terrace	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%
Fern Terrace	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Fern Terrace	W	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Fern Terrace	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Fern Terrace	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Fern Terrace	W	Meter Reader	HENNESSEY, LANCE ROBERT							0.00%	100.00%	100.00%
Fern Terrace	W	Operator I	MORO, DENNIS W.			X				99.18%	0.82%	100.00%
Fern Terrace	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Fern Terrace	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Fern Terrace	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Fisherman's Haven	W/S	Maintenance Technician	VANASDALE, FRANK R.							100.00%	0.00%	100.00%
Fisherman's Haven	W/S	Maintenance Technician, Sr.	WITULSKI, RICHARD JOHN							100.00%	0.00%	100.00%
Fisherman's Haven	W/S	Operator I	VANASDALE, TIMOTHY P.						X	100.00%	0.00%	100.00%
Fisherman's Haven	W/S	Operator II	POLK, LOWELL T.		X					100.00%	0.00%	100.00%
Fisherman's Haven	W/S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			42.84%	57.16%	100.00%
Fox Run	W/S	Electrician	RODRIGUEZ, BERNARDO							0.00%	100.00%	100.00%
Fox Run	W/S	Maintenance Technician	VANASDALE, FRANK R.							98.11%	1.89%	100.00%
Fox Run	W/S	Maintenance Technician, Sr.	WITULSKI, RICHARD JOHN							97.13%	2.87%	100.00%
Fox Run	W/S	Operator I	VANASDALE, TIMOTHY P.						X	100.00%	0.00%	100.00%
Fox Run	W/S	Operator II	POLK, LOWELL T.		X					96.85%	3.15%	100.00%
Fox Run	W/S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			57.14%	42.86%	100.00%
Friendly Center	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Friendly Center	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Friendly Center	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Friendly Center	W	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Friendly Center	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Friendly Center	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Friendly Center	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Friendly Center	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Friendly Center	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Friendly Center	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Golden Terrace	W	Lead Maintenance Technician	REINHART, PAUL R.							100.00%	0.00%	100.00%
Golden Terrace	W	Maintenance Technician	JEFFERIES, ROBERT							100.00%	0.00%	100.00%
Golden Terrace	W	Maintenance Technician Sr	SIMPSON, JR., SAMMY							100.00%	0.00%	100.00%
Golden Terrace	W	Operator II	MACKENZIE, JOHN EDWARD		X				X	100.00%	0.00%	100.00%
Golden Terrace	W	Operator III	BOGOSTA, ROBERT THOMAS	X			X			100.00%	0.00%	100.00%
Golden Terrace	W	Supervisor, Area I	WILLIAMS, ROBERT							100.00%	0.00%	100.00%
Gospel Island Estates	W	Lead Maintenance Technician	REINHART, PAUL R.							100.00%	0.00%	100.00%
Gospel Island Estates	W	Maintenance Technician	JEFFERIES, ROBERT							100.00%	0.00%	100.00%
Gospel Island Estates	W	Maintenance Technician Sr	SIMPSON, JR., SAMMY							100.00%	0.00%	100.00%
Gospel Island Estates	W	Operator II	MACKENZIE, JOHN EDWARD		X				X	100.00%	0.00%	100.00%
Gospel Island Estates	W	Operator III	BOGOSTA, ROBERT THOMAS	X			X			100.00%	0.00%	100.00%
Gospel Island Estates	W	Supervisor, Area I	WILLIAMS, ROBERT							100.00%	0.00%	100.00%
Grand Terrace	W	Maintenance Helper	HAWERSAAT, JOHN D.							96.74%	3.26%	100.00%
Grand Terrace	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%
Grand Terrace	W	Maintenance Technician	BENNETT, ALFRED R.							0.00%	100.00%	100.00%
Grand Terrace	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Grand Terrace	W	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Grand Terrace	W	Maintenance Technician	TERRILL, MICHAEL							0.00%	100.00%	100.00%
Grand Terrace	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Grand Terrace	W	Meter Reader	HENNESSEY, LANCE ROBERT							0.00%	100.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Grand Terrace	W	Operator I	MORO, DENNIS W.			X				96.76%	3.24%	100.00%
Grand Terrace	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Grand Terrace	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Harmony Homes	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							100.00%	0.00%	100.00%
Harmony Homes	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Harmony Homes	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Harmony Homes	W	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Harmony Homes	W	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
Harmony Homes	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Harmony Homes	W	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Harmony Homes	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Harmony Homes	W	Maintenance Technician	TERRILL, MICHAEL							100.00%	0.00%	100.00%
Harmony Homes	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Harmony Homes	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Harmony Homes	W	Meter Reader	HENNESSEY, LANCE ROBERT							100.00%	0.00%	100.00%
Harmony Homes	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Harmony Homes	W	Operator I	JOHNSON, JAMES W.			X				94.70%	5.30%	100.00%
Harmony Homes	W	Operator I	MCCORD, FRANK DOUGLAS						X	100.00%	0.00%	100.00%
Harmony Homes	W	Supervisor, Area I	CORDER, DONALD B.		X				X	41.59%	58.41%	100.00%
Hermits Cove	W	Maintenance Helper	BAUMGARDNER, RONALD L.							100.00%	0.00%	100.00%
Hermits Cove	W	Maintenance Technician	WALKER, MARK L.							48.17%	51.83%	100.00%
Hermits Cove	W	Operator I	BOYD, GERALD E.						X	21.53%	78.47%	100.00%
Hermits Cove	W	Operator I	WHITE, WILLIAM ROY						X	96.01%	3.99%	100.00%
Hermits Cove	W	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Hermits Cove	W	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Hermits Cove	W	Operator Trainee	BOYD, CYNTHIA D.							69.57%	30.43%	100.00%
Hermits Cove	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Hobby Hills	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Hobby Hills	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Hobby Hills	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Hobby Hills	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Hobby Hills	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Hobby Hills	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Hobby Hills	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Hobby Hills	W	Operator II	SHREFFLER, LANCE DANA			X			X	98.29%	1.71%	100.00%
Hobby Hills	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Holiday Haven	W/S	Lead Maintenance Technician	STRAWN, THOMAS M.							100.00%	0.00%	100.00%
Holiday Haven	W/S	Maintenance Helper	CLARK, WILLIAM MONROE							89.04%	10.96%	100.00%
Holiday Haven	W/S	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Holiday Haven	W/S	Maintenance Helper	SMITH, LARRY J.							84.62%	15.38%	100.00%
Holiday Haven	W/S	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Holiday Haven	W/S	Maintenance Helper	WALKER, EDDIE							85.51%	14.49%	100.00%
Holiday Haven	W/S	Maintenance Helper	WASHINGTON, LAWRENCE C.							0.00%	100.00%	100.00%
Holiday Haven	W/S	Maintenance Technician	KAVY, RICHARD J.							0.00%	100.00%	100.00%
Holiday Haven	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Holiday Haven	W/S	Operator I	MARCH, MARK RICHARD						X	100.00%	0.00%	100.00%
Holiday Haven	W/S	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Holiday Haven	W/S	Operator II	CONNOR, DAVID T.			X		X		100.00%	0.00%	100.00%
Holiday Haven	W/S	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Holiday Haven	W/S	Operator Trainee	BOYD, RICHARD I.							98.33%	1.67%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Holiday Haven	W/S	Operator Trainee	VAUGHN, ROY T.							100.00%	0.00%	100.00%
Holiday Haven	W/S	Service Technician	BOUVIER, ANTHONY J.							100.00%	0.00%	100.00%
Holiday Haven	W/S	Service Technician Trainee	MCDOWELL, JOHN L.							100.00%	0.00%	100.00%
Holiday Haven	W/S	Supervisor, Area I	YOCUM, WILLIAM L.		X		X			100.00%	0.00%	100.00%
Holiday Haven	W/S	Welder	HILDRETH, GEORGE C.							100.00%	0.00%	100.00%
Holiday Heights	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Holiday Heights	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Holiday Heights	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Holiday Heights	W	Maintenance Helper	WARGA JR., ARTHUR J.							92.85%	7.15%	100.00%
Holiday Heights	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Holiday Heights	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Holiday Heights	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Holiday Heights	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Holiday Heights	W	Meter Reader	HENNESSEY, LANCE ROBERT							100.00%	0.00%	100.00%
Holiday Heights	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Holiday Heights	W	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Holiday Heights	W	Operator I	MCCORD, FRANK DOUGLAS						X	100.00%	0.00%	100.00%
Holiday Heights	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Electrician	RODRIGUEZ, BERNARDO							0.00%	100.00%	100.00%
Imperial Mobile Terrace	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Maintenance Helper	HAWERSAAT, JOHN D.							99.39%	0.61%	100.00%
Imperial Mobile Terrace	W	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Imperial Mobile Terrace	W	Maintenance Technician	TERRILL, MICHAEL							100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Imperial Mobile Terrace	W	Supervisor, Area I	CORDER, DONALD B.		X				X	81.42%	18.58%	100.00%
Intercession City	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Intercession City	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							34.05%	65.95%	100.00%
Intercession City	W	Lead Maintenance Technician	SWEAT, CHARLES D.							38.92%	61.08%	100.00%
Intercession City	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Intercession City	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Intercession City	W	Maintenance Helper	FOX, JOSEPH T.							28.83%	71.17%	100.00%
Intercession City	W	Maintenance Helper	TURNER, LEON							28.25%	71.75%	100.00%
Intercession City	W	Maintenance Helper	WARGA JR., ARTHUR J.							62.88%	37.12%	100.00%
Intercession City	W	Maintenance Technician	BENNETT, ALFRED R.							33.05%	66.95%	100.00%
Intercession City	W	Maintenance Technician	KOUNTZ, FRED ALAN							28.30%	71.70%	100.00%
Intercession City	W	Maintenance Technician	NICHOLS, THOMAS R.							100.00%	0.00%	100.00%
Intercession City	W	Maintenance Technician	SMITH JR.,FREDERICK D.							45.37%	54.63%	100.00%
Intercession City	W	Maintenance Technician	TERRILL, MICHAEL							41.04%	58.96%	100.00%
Intercession City	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Intercession City	W	Meter Reader	FURLOW, JOHN K.							83.25%	16.75%	100.00%
Intercession City	W	Meter Reader	HENNESSEY, LANCE ROBERT							34.62%	65.38%	100.00%
Intercession City	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Intercession City	W	Operator I	TRENDEL, WILLIAM E.			X				100.00%	0.00%	100.00%
Intercession City	W	Operator III	ECK JR., DONALD R.			X		X	X	100.00%	0.00%	100.00%
Intercession City	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			82.75%	17.25%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Interlachen Lake Estates	W	Maintenance Helper	BAUMGARDNER, RONALD L.							88.54%	11.46%	100.00%
Interlachen Lake Estates	W	Maintenance Helper	HALL, JEFFERY D.							100.00%	0.00%	100.00%
Interlachen Lake Estates	W	Maintenance Technician	WALKER, MARK L.							91.04%	8.96%	100.00%
Interlachen Lake Estates	W	Operator I	BOYD, GERALD E.						X	100.00%	0.00%	100.00%
Interlachen Lake Estates	W	Operator I	WHITE, WILLIAM ROY						X	99.13%	0.87%	100.00%
Interlachen Lake Estates	W	Operator II	KERLIN, WILLIAM K.		X				X	100.00%	0.00%	100.00%
Interlachen Lake Estates	W	Operator III	THOMPSON, PAUL D.				X			99.54%	0.46%	100.00%
Interlachen Lake Estates	W	Operator Trainee	BOYD, CYNTHIA D.							100.00%	0.00%	100.00%
Interlachen Lake Estates	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Jungle Den	W/S	Lead Maintenance Technician	STRAWN, THOMAS M.							100.00%	0.00%	100.00%
Jungle Den	W/S	Maintenance Helper	CLARK, WILLIAM MONROE							100.00%	0.00%	100.00%
Jungle Den	W/S	Maintenance Helper	SMITH, LARRY J.							100.00%	0.00%	100.00%
Jungle Den	W/S	Maintenance Helper	WALKER, EDDIE							100.00%	0.00%	100.00%
Jungle Den	W/S	Operator I	MARCH, MARK RICHARD						X	100.00%	0.00%	100.00%
Jungle Den	W/S	Operator II	CONNOR, DAVID T.		X			X		100.00%	0.00%	100.00%
Jungle Den	W/S	Operator Trainee	BOYD, RICHARD I.							98.65%	1.35%	100.00%
Jungle Den	W/S	Operator Trainee	SMITH, JAMES							100.00%	0.00%	100.00%
Jungle Den	W/S	Operator Trainee	VAUGHN, ROY T.							100.00%	0.00%	100.00%
Jungle Den	W/S	Service Technician	BOUVIER, ANTHONY J.							100.00%	0.00%	100.00%
Jungle Den	W/S	Service Technician Trainee	MCDOWELL, JOHN L.							100.00%	0.00%	100.00%
Jungle Den	W/S	Supervisor, Area I	YOCUM, WILLIAM L.		X		X			100.00%	0.00%	100.00%
Jungle Den	W/S	Welder	HILDRETH, GEORGE C.							100.00%	0.00%	100.00%
Keystone Heights	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Keystone Heights	W	Maintenance Helper	HALL, JEFFERY D.							96.93%	3.07%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Keystone Heights	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Keystone Heights	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Keystone Heights	W	Operator I	KEEN, HAZEL LOUISE			X				92.24%	7.76%	100.00%
Keystone Heights	W	Operator I	WHITE, WILLIAM ROY						X	100.00%	0.00%	100.00%
Keystone Heights	W	Operator II	KERLIN, WILLIAM K.			X			X	97.96%	2.04%	100.00%
Keystone Heights	W	Operator III	FENDER, CHARLES SHELDON			X	X	X	X	100.00%	0.00%	100.00%
Keystone Heights	W	Operator Trainee	STAPF, JAY WILLIAM							83.68%	16.32%	100.00%
Keystone Heights	W	Supervisor, Area I	CROSS, ARTHUR W.							28.35%	71.65%	100.00%
Keystone Heights	W	Supervisor, Area I	WELSH SR., JOHN A.	X				X		100.00%	0.00%	100.00%
Kingswood	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Kingswood	W	Operator II	ZIGLER, BRET A.			X			X	94.51%	5.49%	100.00%
Kingswood	W	Operator Trainee	SMITH, JAMES							98.32%	1.68%	100.00%
Lake Ajay Estates	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Lake Ajay Estates	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							0.00%	100.00%	100.00%
Lake Ajay Estates	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Lake Ajay Estates	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Lake Ajay Estates	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Lake Ajay Estates	W	Maintenance Helper	FOX, JOSEPH T.							0.00%	100.00%	100.00%
Lake Ajay Estates	W	Maintenance Helper	TURNER, LEON							25.00%	75.00%	100.00%
Lake Ajay Estates	W	Maintenance Helper	WARGA JR., ARTHUR J.							51.52%	48.48%	100.00%
Lake Ajay Estates	W	Maintenance Technician	BENNETT, ALFRED R.							20.62%	79.38%	100.00%
Lake Ajay Estates	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Lake Ajay Estates	W	Maintenance Technician	KOUNTZ, FRED ALAN							5.76%	94.24%	100.00%
Lake Ajay Estates	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Lake Ajay Estates	W	Maintenance Technician	TERRILL, MICHAEL							40.00%	60.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Lake Ajay Estates	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Lake Ajay Estates	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Lake Ajay Estates	W	Meter Reader	HENNESSEY, LANCE ROBERT							5.53%	94.47%	100.00%
Lake Ajay Estates	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Lake Ajay Estates	W	Operator I	TRENDEL, WILLIAM E.			X				100.00%	0.00%	100.00%
Lake Ajay Estates	W	Operator II	KENT, GREGORY S.			X			X	100.00%	0.00%	100.00%
Lake Ajay Estates	W	Operator III	ECK JR., DONALD R.			X		X		100.00%	0.00%	100.00%
Lake Ajay Estates	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			100.00%	0.00%	100.00%
Lake Brantley	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Lake Brantley	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							7.62%	92.38%	100.00%
Lake Brantley	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Lake Brantley	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Lake Brantley	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Lake Brantley	W	Maintenance Helper	TURNER, LEON							60.00%	40.00%	100.00%
Lake Brantley	W	Maintenance Helper	WARGA JR., ARTHUR J.							72.38%	27.62%	100.00%
Lake Brantley	W	Maintenance Technician	BENNETT, ALFRED R.							0.00%	100.00%	100.00%
Lake Brantley	W	Maintenance Technician	KOUNTZ, FRED ALAN							41.67%	58.33%	100.00%
Lake Brantley	W	Maintenance Technician	TERRILL, MICHAEL							0.00%	100.00%	100.00%
Lake Brantley	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Lake Brantley	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Lake Brantley	W	Meter Reader	HENNESSEY, LANCE ROBERT							35.83%	64.17%	100.00%
Lake Brantley	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Lake Brantley	W	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Lake Brantley	W	Operator I	MCCORD, FRANK DOUGLAS						X	96.93%	3.07%	100.00%
Lake Brantley	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Lake Conway Park	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Lake Conway Park	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							100.00%	0.00%	100.00%
Lake Conway Park	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Lake Conway Park	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Lake Conway Park	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Lake Conway Park	W	Maintenance Helper	WARGA JR., ARTHUR J.							90.14%	9.86%	100.00%
Lake Conway Park	W	Maintenance Technician	BENNETT, ALFRED R.							22.20%	77.80%	100.00%
Lake Conway Park	W	Maintenance Technician	NICHOLS, THOMAS R.							100.00%	0.00%	100.00%
Lake Conway Park	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Lake Conway Park	W	Maintenance Technician	TERRILL, MICHAEL							35.82%	64.18%	100.00%
Lake Conway Park	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Lake Conway Park	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Lake Conway Park	W	Meter Reader	HENNESSEY, LANCE ROBERT							33.33%	66.67%	100.00%
Lake Conway Park	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Lake Conway Park	W	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Lake Conway Park	W	Operator I	TRENDEL, WILLIAM E.			X				100.00%	0.00%	100.00%
Lake Conway Park	W	Operator II	KENT, GREGORY S.			X			X	100.00%	0.00%	100.00%
Lake Conway Park	W	Operator III	ECK JR., DONALD R.			X		X		100.00%	0.00%	100.00%
Lake Conway Park	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			15.33%	84.67%	100.00%
Lake Harriett Estates	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							66.93%	33.07%	100.00%
Lake Harriett Estates	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Maintenance Technician	BENNETT, ALFRED R.							62.23%	37.77%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Lake Harriett Estates	W	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Maintenance Technician	TERRILL, MICHAEL							50.00%	50.00%	100.00%
Lake Harriett Estates	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Meter Reader	HENNESSEY, LANCE ROBERT							100.00%	0.00%	100.00%
Lake Harriett Estates	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Lake Harriett Estates	W	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Lake Harriett Estates	W	Operator I	MCCORD, FRANK DOUGLAS						X	100.00%	0.00%	100.00%
Lake Harriett Estates	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Lakeview Villas	W	Maintenance Helper	HALL, JEFFERY D.							100.00%	0.00%	100.00%
Lakeview Villas	W	Operator I	KEEN, HAZEL LOUISE			X				100.00%	0.00%	100.00%
Lakeview Villas	W	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Lakeview Villas	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Lakeview Villas	W	Supervisor, Area I	CROSS, ARTHUR W.							100.00%	0.00%	100.00%
Leilani Heights	W/S	Maintenance Technician	VANASDALE, FRANK R.							99.71%	0.29%	100.00%
Leilani Heights	W/S	Maintenance Technician, Sr.	WITULSKI, RICHARD JOHN							99.17%	0.83%	100.00%
Leilani Heights	W/S	Operator I	VANASDALE, TIMOTHY P.						X	100.00%	0.00%	100.00%
Leilani Heights	W/S	Operator II	POLK, LOWELL T.		X					99.41%	0.59%	100.00%
Leilani Heights	W/S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			38.44%	61.56%	100.00%
Leisure Lakes	W/S	Maintenance Technician	TURNER, JOSEPH LEE							83.33%	16.67%	100.00%
Leisure Lakes	W/S	Maintenance Technician Sr	HEIMBURGER, CRAIG W.							90.54%	9.46%	100.00%
Leisure Lakes	W/S	Operator III	MANNING, GERARD F.			X		X	X	100.00%	0.00%	100.00%
Leisure Lakes	W/S	Supervisor, Area II	VOWELL, ALFRED WAYNE			X	X	X	X	96.93%	3.07%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Leisure Lakes	W/S	Supv, Field Maintenance	DANIELSON, JOHN H.							71.62%	28.38%	100.00%
Marco Shores Utilities	W/S	Chief Operator	BOYCE, GERALD					X		100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Chief Operator	WEIS, RONALD E.	X						100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Lead Maintenance Tech	DILLINGER, JAMES R.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Lead Maintenance Tech	EHLEN, MICHAEL J.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Maintenance Helper	BURGESS II, JOHN A.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Maintenance Helper	COOK, RONALD L.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Maintenance Helper	SLANE, RICK A.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Maintenance Technician	BELLMAN, ROBERT A.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Maintenance Technician, Sr	CARMAN, TIMOTHY L.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Maintenance Technician, Sr	WILLIAMS, PAUL J.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Meter Reader	DWYER, CHERI F.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Operator I	ALLEY, THOMAS G.						X	100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Operator I	CHAPMAN, DANIEL G.			X				100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Operator I	REMAKS, JOHN C.						X	100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Operator I	WINQUIST, RICHARD R.			X				100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Operator III	LARSON, MARC A.	X						100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Operator Trainee	GEE, GERALD M.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Operator Trainee	SMITH, JEFFREY A.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Service Technician	MASSEY, DAVID G.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Service Technician Trainee	JONES, RICHARD M.							100.00%	0.00%	100.00%
Marco Shores Utilities	W/S	Supervisor Area I	QUIGLEY, MICHAEL J.							100.00%	0.00%	100.00%
Marion Oaks Utilities	W/S	Lead Maintenance Technician	STRAWN, THOMAS M.							63.90%	36.10%	100.00%
Marion Oaks Utilities	W/S	Maintenance Helper	ANDREWS III, ARTHUR H.							100.00%	0.00%	100.00%
Marion Oaks Utilities	W/S	Maintenance Helper	CLARK, WILLIAM MONROE							90.12%	9.88%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Marion Oaks Utilities	W/S	Maintenance Helper	SMITH, LARRY J.							87.19%	12.81%	100.00%
Marion Oaks Utilities	W/S	Maintenance Helper	VAUGHN, THOMAS D.							100.00%	0.00%	100.00%
Marion Oaks Utilities	W/S	Maintenance Helper	WALKER, EDDIE							89.68%	10.32%	100.00%
Marion Oaks Utilities	W/S	Maintenance Helper	WASHINGTON, LAWRENCE C.							89.14%	10.86%	100.00%
Marion Oaks Utilities	W/S	Maintenance Technician	KAVY, RICHARD J.							89.32%	10.68%	100.00%
Marion Oaks Utilities	W/S	Maintenance Technician Sr	SIMPSON, JR., SAMMY							100.00%	0.00%	100.00%
Marion Oaks Utilities	W/S	Operator II	CONNOR, DAVID T.			X		X		100.00%	0.00%	100.00%
Marion Oaks Utilities	W/S	Operator Trainee	BOYD, RICHARD I.							100.00%	0.00%	100.00%
Marion Oaks Utilities	W/S	Operator Trainee	VAUGHN, ROY T.							100.00%	0.00%	100.00%
Marion Oaks Utilities	W/S	Service Technician	BOUVIER, ANTHONY J.						X	98.91%	1.09%	100.00%
Marion Oaks Utilities	W/S	Service Technician	PRZEKORA, NORBERT J.							100.00%	0.00%	100.00%
Marion Oaks Utilities	W/S	Service Technician Trainee	MCDOWELL, JOHN L.							98.53%	1.47%	100.00%
Marion Oaks Utilities	W/S	Supervisor, Area I	YOCUM, WILLIAM L.		X		X			100.00%	0.00%	100.00%
Marion Oaks Utilities	W/S	Welder	HILDRETH, GEORGE C.							85.13%	14.87%	100.00%
Meredith Manor	W/S	Electrician	RODRIGUEZ, BERNARDO							37.50%	62.50%	100.00%
Meredith Manor	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							14.29%	85.71%	100.00%
Meredith Manor	W/S	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Meredith Manor	W/S	Maintenance Helper	CODDINGTON, GEORGE P.							24.29%	75.71%	100.00%
Meredith Manor	W/S	Maintenance Helper	FOX, JOSEPH T.							0.00%	100.00%	100.00%
Meredith Manor	W/S	Maintenance Helper	TURNER, LEON							34.78%	65.22%	100.00%
Meredith Manor	W/S	Maintenance Helper	WARGA JR., ARTHUR J.							94.34%	5.66%	100.00%
Meredith Manor	W/S	Maintenance Technician	BENNETT, ALFRED R.							87.59%	12.41%	100.00%
Meredith Manor	W/S	Maintenance Technician	HODGE, RONNIE F.							0.00%	100.00%	100.00%
Meredith Manor	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							53.10%	46.90%	100.00%
Meredith Manor	W/S	Maintenance Technician	NICHOLS, THOMAS R.							100.00%	0.00%	100.00%
Meredith Manor	W/S	Maintenance Technician	SMITH JR.,FREDERICK D.							15.17%	84.83%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Meredith Manor	W/S	Maintenance Technician	TERRILL, MICHAEL							70.37%	29.63%	100.00%
Meredith Manor	W/S	Maintenance Technician	WRIGHT, WILLIAM L.							23.53%	76.47%	100.00%
Meredith Manor	W/S	Meter Reader	FURLOW, JOHN K.							97.21%	2.79%	100.00%
Meredith Manor	W/S	Meter Reader	HENNESSEY, LANCE ROBERT							63.38%	36.62%	100.00%
Meredith Manor	W/S	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Meredith Manor	W/S	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Meredith Manor	W/S	Operator I	MCCORD, FRANK DOUGLAS						X	98.18%	1.82%	100.00%
Meredith Manor	W/S	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Meredith Manor	W/S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			100.00%	0.00%	100.00%
Morningview	W/S	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Morningview	W/S	Lead Maintenance Technician	BRUCE, WILLIAM F.							67.14%	32.86%	100.00%
Morningview	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Morningview	W/S	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Morningview	W/S	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Morningview	W/S	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Morningview	W/S	Maintenance Helper	WARGA JR., ARTHUR J.							0.00%	100.00%	100.00%
Morningview	W/S	Maintenance Technician	BENNETT, ALFRED R.							44.76%	55.24%	100.00%
Morningview	W/S	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Morningview	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							50.00%	50.00%	100.00%
Morningview	W/S	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Morningview	W/S	Maintenance Technician	TERRILL, MICHAEL							25.00%	75.00%	100.00%
Morningview	W/S	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Morningview	W/S	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Morningview	W/S	Operator II	HEATH, BRIAN			X			X	97.25%	2.75%	100.00%
Morningview	W/S	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Morningview	W/S	Supervisor, Area I	CORDER, DONALD B.		X				X	72.49%	27.51%	100.00%

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PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Oak Forest	W	Lead Maintenance Technician	REINHART, PAUL R.							100.00%	0.00%	100.00%
Oak Forest	W	Maintenance Technician	JEFFERIES, ROBERT							100.00%	0.00%	100.00%
Oak Forest	W	Maintenance Technician	KINT JR, RUSSELL W.							100.00%	0.00%	100.00%
Oak Forest	W	Maintenance Technician Sr	SIMPSON, JR., SAMMY							100.00%	0.00%	100.00%
Oak Forest	W	Operator II	MACKENZIE, JOHN EDWARD		X	X			X	100.00%	0.00%	100.00%
Oak Forest	W	Operator III	BOGOSTA, ROBERT THOMAS	X		X			X	100.00%	0.00%	100.00%
Oak Forest	W	Supervisor, Area I	WILLIAMS, ROBERT	X				X		86.92%	13.08%	100.00%
Oakwood	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Oakwood	W	Operator II	ZIGLER, BRET A.			X			X	88.91%	11.09%	100.00%
Oakwood	W	Operator Trainee	SMITH, JAMES							94.89%	5.11%	100.00%
Palisades Country Club	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							0.00%	100.00%	100.00%
Palisades Country Club	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Palisades Country Club	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Palisades Country Club	W	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Palisades Country Club	W	Maintenance Helper	WARGA JR., ARTHUR J.							0.00%	100.00%	100.00%
Palisades Country Club	W	Maintenance Technician	BENNETT, ALFRED R.							0.00%	100.00%	100.00%
Palisades Country Club	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Palisades Country Club	W	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Palisades Country Club	W	Maintenance Technician	TERRILL, MICHAEL							0.00%	100.00%	100.00%
Palisades Country Club	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Palisades Country Club	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Palisades Country Club	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Palisades Country Club	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%

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LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Palm Port	W/S	Maintenance Helper	BAUMGARDNER, RONALD L.							89.17%	10.83%	100.00%
Palm Port	W/S	Maintenance Technician	WALKER, MARK L.							84.55%	15.45%	100.00%
Palm Port	W/S	Operator I	BOYD, GERALD E.						X	63.28%	36.72%	100.00%
Palm Port	W/S	Operator I	WHITE, WILLIAM ROY						X	97.31%	2.69%	100.00%
Palm Port	W/S	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Palm Port	W/S	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%
Palm Port	W/S	Operator Trainee	BOYD, CYNTHIA D.							81.01%	18.99%	100.00%
Palm Port	W/S	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Palm Terrace	W/S	Lead Maintenance Technician	BECHTEL, WILLIAM F.							100.00%	0.00%	100.00%
Palm Terrace	W/S	Maintenance Helper	WALDHAUSER, ERWIN							81.98%	18.02%	100.00%
Palm Terrace	W/S	Maintenance Technician	MILLER, JOSEPH							100.00%	0.00%	100.00%
Palm Terrace	W/S	Maintenance Technician	MONTANEZ, FELIX F.							100.00%	0.00%	100.00%
Palm Terrace	W/S	Maintenance Technician	WEEKS, JOEL E.							100.00%	0.00%	100.00%
Palm Terrace	W/S	Operator I	COTRONEO, JOSEPH F.						X	100.00%	0.00%	100.00%
Palm Terrace	W/S	Operator I	GOLAS, MARC S.			X			X	100.00%	0.00%	100.00%
Palm Terrace	W/S	Operator II	BATTEN, BRUCE S.			X			X	100.00%	0.00%	100.00%
Palm Terrace	W/S	Operator II	MANN, DOUGLAS A.			X			X	100.00%	0.00%	100.00%
Palm Terrace	W/S	Operator II	RAMSEY, LAWRENCE P.			X		X		99.06%	0.94%	100.00%
Palm Terrace	W/S	Operator IV	LEACH, RICKY	X			X			100.00%	0.00%	100.00%
Palm Terrace	W/S	Operator Trainee	KOLOWICH, STEVEN M.							98.98%	1.02%	100.00%
Palm Terrace	W/S	Supervisor, Area Operations	LEVESQUE, JOHN PAUL			X			X	100.00%	0.00%	100.00%
Palm Terrace	W/S	Welder	HILDRETH, GEORGE C.							100.00%	0.00%	100.00%
Palms Mobile Home Park	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Palms Mobile Home Park	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Palms Mobile Home Park	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%

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PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Palms Mobile Home Park	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Palms Mobile Home Park	W	Maintenance Technician	TERRILL, MICHAEL							100.00%	0.00%	100.00%
Palms Mobile Home Park	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Palms Mobile Home Park	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Palms Mobile Home Park	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Palms Mobile Home Park	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Palms Mobile Home Park	W	Supervisor, Area I	CORDER, DONALD B.		X				X	85.11%	14.89%	100.00%
Park Manor	W/S	Maintenance Helper	BAUMGARDNER, RONALD L.							100.00%	0.00%	100.00%
Park Manor	W/S	Maintenance Helper	HALL, JEFFERY D.							100.00%	0.00%	100.00%
Park Manor	W/S	Maintenance Technician	WALKER, MARK L.							100.00%	0.00%	100.00%
Park Manor	W/S	Operator I	BOYD, GERALD E.						X	100.00%	0.00%	100.00%
Park Manor	W/S	Operator I	WHITE, WILLIAM ROY						X	100.00%	0.00%	100.00%
Park Manor	W/S	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Park Manor	W/S	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%
Park Manor	W/S	Operator Trainee	BOYD, CYNTHIA D.							100.00%	0.00%	100.00%
Park Manor	W/S	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Picciola Island	W	Electrician	RODRIGUEZ, BERNARDO							0.00%	100.00%	100.00%
Picciola Island	W	Lead Maintenance Technician	SWEAT, CHARLES D.							0.00%	100.00%	100.00%
Picciola Island	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Picciola Island	W	Maintenance Helper	HAWERSAAT, JOHN D.							90.80%	9.20%	100.00%
Picciola Island	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%
Picciola Island	W	Maintenance Helper	WARGA JR., ARTHUR J.							0.00%	100.00%	100.00%
Picciola Island	W	Maintenance Technician	BENNETT, ALFRED R.							0.00%	100.00%	100.00%
Picciola Island	W	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Picciola Island	W	Maintenance Technician	SMITH JR.,FREDERICK D.							30.98%	69.02%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Picciola Island	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Picciola Island	W	Meter Reader	HENNESSEY, LANCE ROBERT							0.00%	100.00%	100.00%
Picciola Island	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Picciola Island	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Picciola Island	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Picciola Island	W	Service Technician	LACKEY, MICHAEL E.							0.00%	100.00%	100.00%
Picciola Island	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Picciola Island	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			0.00%	100.00%	100.00%
Pine Ridge Utilities	W	Lead Maintenance Technician	REINHART, PAUL R.							12.32%	87.68%	100.00%
Pine Ridge Utilities	W	Maintenance Technician	CAMPBELL, RANDOLPH							60.87%	39.13%	100.00%
Pine Ridge Utilities	W	Maintenance Technician	JEFFERIES, ROBERT							47.60%	52.40%	100.00%
Pine Ridge Utilities	W	Maintenance Technician	KINT JR, RUSSELL W.							71.03%	28.97%	100.00%
Pine Ridge Utilities	W	Maintenance Technician Sr	SIMPSON, JR., SAMMY							39.30%	60.70%	100.00%
Pine Ridge Utilities	W	Operator I	BATCHIK, MICHAEL W.						X	100.00%	0.00%	100.00%
Pine Ridge Utilities	W	Operator II	MACKENZIE, JOHN EDWARD			X			X	100.00%	0.00%	100.00%
Pine Ridge Utilities	W	Operator Trainee	GREENBERG, LAWRENCE							86.96%	13.04%	100.00%
Pine Ridge Utilities	W	Service Technician	JOHNSON, RAYMOND G.							100.00%	0.00%	100.00%
Pine Ridge Utilities	W	Supervisor, Area I	WILLIAMS, ROBERT	X				X		38.56%	61.44%	100.00%
Pine Ridge Utilities	W	Supervisor, Area I	YOCUM, WILLIAM L.		X		X			100.00%	0.00%	100.00%
Pine Ridge Estates	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							0.00%	100.00%	100.00%
Pine Ridge Estates	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Pine Ridge Estates	W	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Pine Ridge Estates	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Maintenance Technician	TERRILL, MICHAEL							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Pine Ridge Estates	W	Meter Reader	HENNESSEY, LANCE ROBERT							36.00%	64.00%	100.00%
Pine Ridge Estates	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Pine Ridge Estates	W	Operator I	TRENDEL, WILLIAM E.			X				93.92%	6.08%	100.00%
Pine Ridge Estates	W	Operator III	ECK JR., DONALD R.			X		X		100.00%	0.00%	100.00%
Pine Ridge Estates	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			84.23%	15.77%	100.00%
Piney Woods	W	Electrician	RODRIGUEZ, BERNARDO							38.06%	61.94%	100.00%
Piney Woods	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							100.00%	0.00%	100.00%
Piney Woods	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Piney Woods	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Piney Woods	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Piney Woods	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Piney Woods	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%
Piney Woods	W	Maintenance Helper	WARGA JR., ARTHUR J.							33.33%	66.67%	100.00%
Piney Woods	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Piney Woods	W	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Piney Woods	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Piney Woods	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Piney Woods	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Piney Woods	W	Operator II	HEATH, BRIAN			X			X	95.79%	4.21%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Piney Woods	W	Operator II	SHREFFLER, LANCE DANA			X			X	98.68%	1.32%	100.00%
Piney Woods	W	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Point O'Woods	W/S	Lead Maintenance Technician	REINHART, PAUL R.							92.59%	7.41%	100.00%
Point O'Woods	W/S	Maintenance Helper	WALDHAUSER, ERWIN							100.00%	0.00%	100.00%
Point O'Woods	W/S	Maintenance Technician	CAMPBELL, RANDOLPH							100.00%	0.00%	100.00%
Point O'Woods	W/S	Maintenance Technician	JEFFERIES, ROBERT							96.88%	3.12%	100.00%
Point O'Woods	W/S	Maintenance Technician	KINT JR, RUSSELL W.							100.00%	0.00%	100.00%
Point O'Woods	W/S	Maintenance Technician Sr	SIMPSON, JR., SAMMY							97.13%	2.87%	100.00%
Point O'Woods	W/S	Operator I	BATCHIK, MICHAEL W.						X	100.00%	0.00%	100.00%
Point O'Woods	W/S	Operator II	MACKENZIE, JOHN EDWARD		X	X			X	100.00%	0.00%	100.00%
Point O'Woods	W/S	Operator III	BOGOSTA, ROBERT THOMAS	X					X	100.00%	0.00%	100.00%
Point O'Woods	W/S	Supervisor, Area I	WILLIAMS, ROBERT							87.35%	12.65%	100.00%
Point O'Woods	W/S	Welder	HILDRETH, GEORGE C.							100.00%	0.00%	100.00%
Pomona Park	W	Maintenance Helper	BAUMGARDNER, RONALD L.							84.60%	15.40%	100.00%
Pomona Park	W	Maintenance Technician	WALKER, MARK L.							65.15%	34.85%	100.00%
Pomona Park	W	Operator I	BOYD, GERALD E.						X	45.09%	54.91%	100.00%
Pomona Park	W	Operator I	WHITE, WILLIAM ROY						X	88.82%	11.18%	100.00%
Pomona Park	W	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Pomona Park	W	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%
Pomona Park	W	Operator Trainee	BOYD, CYNTHIA D.							99.20%	0.80%	100.00%
Pomona Park	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Postmaster Village	W	Maintenance Helper	HALL, JEFFERY D.							66.47%	33.53%	100.00%
Postmaster Village	W	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Postmaster Village	W	Operator I	KEEN, HAZEL LOUISE			X				86.93%	13.07%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Postmaster Village	W	Operator II	KERLIN, WILLIAM K.			X			X	95.79%	4.21%	100.00%
Postmaster Village	W	Operator Trainee	STAPF, JAY WILLIAM							76.23%	23.77%	100.00%
Postmaster Village	W	Supervisor, Area I	CROSS, ARTHUR W.							24.46%	75.54%	100.00%
Quail Ridge	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Quail Ridge	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Quail Ridge	W	Maintenance Helper	HAWERSAAT, JOHN D.							77.49%	22.51%	100.00%
Quail Ridge	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%
Quail Ridge	W	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Quail Ridge	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Quail Ridge	W	Operator I	MORO, DENNIS W.			X				96.70%	3.30%	100.00%
Quail Ridge	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Quail Ridge	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
River Grove	W	Maintenance Helper	BAUMGARDNER, RONALD L.							100.00%	0.00%	100.00%
River Grove	W	Maintenance Technician	WALKER, MARK L.							97.67%	2.33%	100.00%
River Grove	W	Operator I	BOYD, GERALD E.						X	100.00%	0.00%	100.00%
River Grove	W	Operator I	WHITE, WILLIAM ROY						X	98.94%	1.06%	100.00%
River Grove	W	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
River Grove	W	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%
River Grove	W	Operator Trainee	BOYD, CYNTHIA D.							100.00%	0.00%	100.00%
River Grove	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
River Park	W	Electrician	RODRIGUEZ, BERNARDO							0.00%	100.00%	100.00%
River Park	W	Maintenance Helper	BAUMGARDNER, RONALD L.							97.52%	2.48%	100.00%
River Park	W	Maintenance Technician	WALKER, MARK L.							97.61%	2.39%	100.00%
River Park	W	Operator I	BOYD, GERALD E.						X	92.73%	7.27%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
River Park	W	Operator I	WHITE, WILLIAM ROY						X	85.79%	14.21%	100.00%
River Park	W	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
River Park	W	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%
River Park	W	Operator Trainee	BOYD, CYNTHIA D.							100.00%	0.00%	100.00%
River Park	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Rolling Green	W	Lead Maintenance Technician	REINHART, PAUL R.							100.00%	0.00%	100.00%
Rolling Green	W	Maintenance Technician	JEFFERIES, ROBERT							100.00%	0.00%	100.00%
Rolling Green	W	Maintenance Technician Sr	SIMPSON, JR., SAMMY							100.00%	0.00%	100.00%
Rolling Green	W	Operator II	MACKENZIE, JOHN EDWARD		X				X	97.93%	2.07%	100.00%
Rolling Green	W	Operator III	BOGOSTA, ROBERT THOMAS	X					X	100.00%	0.00%	100.00%
Rolling Green	W	Supervisor, Area I	WILLIAMS, ROBERT							82.67%	17.33%	100.00%
Rosemont	W	Lead Maintenance Technician	REINHART, PAUL R.							31.25%	68.75%	100.00%
Rosemont	W	Maintenance Technician	JEFFERIES, ROBERT							100.00%	0.00%	100.00%
Rosemont	W	Maintenance Technician Sr	SIMPSON, JR., SAMMY							25.29%	74.71%	100.00%
Rosemont	W	Operator II	MACKENZIE, JOHN EDWARD		X				X	100.00%	0.00%	100.00%
Rosemont	W	Operator III	BOGOSTA, ROBERT THOMAS	X					X	100.00%	0.00%	100.00%
Rosemont	W	Supervisor, Area I	WILLIAMS, ROBERT							46.23%	53.77%	100.00%
Salt Springs	W/S	Lead Maintenance Technician	BECHTEL, WILLIAM F.							100.00%	0.00%	100.00%
Salt Springs	W/S	Lead Maintenance Technician	STRAWN, THOMAS M.							3.95%	96.05%	100.00%
Salt Springs	W/S	Maintenance Helper	CLARK, WILLIAM MONROE							79.22%	20.78%	100.00%
Salt Springs	W/S	Maintenance Helper	HOPKINS, JAMES E.							100.00%	0.00%	100.00%
Salt Springs	W/S	Maintenance Helper	SMITH, LARRY J.							28.80%	71.20%	100.00%
Salt Springs	W/S	Maintenance Helper	WALKER, EDDIE							77.44%	22.56%	100.00%
Salt Springs	W/S	Maintenance Technician	KAVY, RICHARD J.							7.98%	92.02%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Salt Springs	W/S	Maintenance Technician	MILLER, JOSEPH							100.00%	0.00%	100.00%
Salt Springs	W/S	Maintenance Technician	MONTANEZ, FELIX F.							100.00%	0.00%	100.00%
Salt Springs	W/S	Operator I	MARCH, MARK RICHARD						X	100.00%	0.00%	100.00%
Salt Springs	W/S	Operator II	CONNOR, DAVID T.			X		X		99.73%	0.27%	100.00%
Salt Springs	W/S	Operator Trainee	BOYD, RICHARD I.							100.00%	0.00%	100.00%
Salt Springs	W/S	Operator Trainee	VAUGHN, ROY T.							100.00%	0.00%	100.00%
Salt Springs	W/S	Service Technician	BOUVIER, ANTHONY J.						X	100.00%	0.00%	100.00%
Salt Springs	W/S	Service Technician Trainee	MCDOWELL, JOHN L.							100.00%	0.00%	100.00%
Salt Springs	W/S	Supervisor, Area I	YOCUM, WILLIAM L.		X		X			100.00%	0.00%	100.00%
Salt Springs	W/S	Welder	HILDRETH, GEORGE C.							100.00%	0.00%	100.00%
Samira Villas	W	Maintenance Helper	CLARK, WILLIAM MONROE							100.00%	0.00%	100.00%
Samira Villas	W	Maintenance Helper	SMITH, LARRY J.							100.00%	0.00%	100.00%
Samira Villas	W	Maintenance Helper	WALKER, EDDIE							100.00%	0.00%	100.00%
Samira Villas	W	Operator I	MARCH, MARK RICHARD						X	100.00%	0.00%	100.00%
Samira Villas	W	Operator II	CONNOR, DAVID T.			X		X		100.00%	0.00%	100.00%
Samira Villas	W	Operator Trainee	BOYD, RICHARD I.							100.00%	0.00%	100.00%
Samira Villas	W	Service Technician	BOUVIER, ANTHONY J.						X	100.00%	0.00%	100.00%
Samira Villas	W	Supervisor, Area I	YOCUM, WILLIAM L.		X		X			100.00%	0.00%	100.00%
Saratoga Harbour	W	Maintenance Helper	BAUMGARDNER, RONALD L.							90.32%	9.68%	100.00%
Saratoga Harbour	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%
Saratoga Harbour	W	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Saratoga Harbour	W	Maintenance Technician	TERRILL, MICHAEL							0.00%	100.00%	100.00%
Saratoga Harbour	W	Maintenance Technician	WALKER, MARK L.							72.35%	27.65%	100.00%
Saratoga Harbour	W	Operator I	BOYD, GERALD E.						X	100.00%	0.00%	100.00%
Saratoga Harbour	W	Operator I	WHITE, WILLIAM ROY						X	100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Saratoga Harbour	W	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Saratoga Harbour	W	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%
Saratoga Harbour	W	Operator Trainee	BOYD, CYNTHIA D.							100.00%	0.00%	100.00%
Saratoga Harbour	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Silver Lake Estates	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Silver Lake Estates	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							100.00%	0.00%	100.00%
Silver Lake Estates	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Silver Lake Estates	W	Maintenance Helper	HAWERSAAT, JOHN D.							96.70%	3.30%	100.00%
Silver Lake Estates	W	Maintenance Helper	TURNER, LEON							35.91%	64.09%	100.00%
Silver Lake Estates	W	Maintenance Helper	WARGA JR., ARTHUR J.							38.10%	61.90%	100.00%
Silver Lake Estates	W	Maintenance Technician	BENNETT, ALFRED R.							78.22%	21.78%	100.00%
Silver Lake Estates	W	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Silver Lake Estates	W	Maintenance Technician	KOUNTZ, FRED ALAN							22.51%	77.49%	100.00%
Silver Lake Estates	W	Maintenance Technician	TERRILL, MICHAEL							75.10%	24.90%	100.00%
Silver Lake Estates	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Silver Lake Estates	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Silver Lake Estates	W	Meter Reader	HENNESSEY, LANCE ROBERT							49.55%	50.45%	100.00%
Silver Lake Estates	W	Operator I	MORO, DENNIS W.			X				94.94%	5.06%	100.00%
Silver Lake Estates	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Silver Lake Estates	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Silver Lake Estates	W	Supervisor, Area I	CORDER, DONALD B.		X				X	39.18%	60.82%	100.00%
Silver Lake Oaks	W/S	Maintenance Helper	BAUMGARDNER, RONALD L.							100.00%	0.00%	100.00%
Silver Lake Oaks	W/S	Maintenance Technician	WALKER, MARK L.							95.28%	4.72%	100.00%
Silver Lake Oaks	W/S	Operator I	BOYD, GERALD E.						X	100.00%	0.00%	100.00%
Silver Lake Oaks	W/S	Operator I	WHITE, WILLIAM ROY						X	100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Silver Lake Oaks	W/S	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Silver Lake Oaks	W/S	Operator III	THOMPSON, PAUL D.				X			99.33%	0.67%	100.00%
Silver Lake Oaks	W/S	Operator Trainee	BOYD, CYNTHIA D.							100.00%	0.00%	100.00%
Silver Lake Oaks	W/S	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Silver Lake Oaks	W/S	Supervisor, Area I	WELSH SR., JOHN A.	X				X		0.00%	100.00%	100.00%
Skycrest	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Skycrest	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Skycrest	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Skycrest	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Skycrest	W	Operator II	HEATH, BRIAN			X			X	98.72%	1.28%	100.00%
Skycrest	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
South Forty	S	Lead Maintenance Technician	STRAWN, THOMAS M.							100.00%	0.00%	100.00%
South Forty	S	Maintenance Helper	CLARK, WILLIAM MONROE							100.00%	0.00%	100.00%
South Forty	S	Maintenance Helper	SMITH, LARRY J.							100.00%	0.00%	100.00%
South Forty	S	Maintenance Helper	WALKER, EDDIE							100.00%	0.00%	100.00%
South Forty	S	Operator I	MARCH, MARK RICHARD						X	100.00%	0.00%	100.00%
South Forty	S	Operator II	CONNOR, DAVID T.			X		X		100.00%	0.00%	100.00%
South Forty	S	Operator Trainee	BOYD, RICHARD I.							100.00%	0.00%	100.00%
South Forty	S	Operator Trainee	VAUGHN, ROY T.							100.00%	0.00%	100.00%
South Forty	S	Service Technician	BOUVIER, ANTHONY J.							100.00%	0.00%	100.00%
South Forty	S	Service Technician Trainee	MCDOWELL, JOHN L.							100.00%	0.00%	100.00%
South Forty	S	Supervisor, Area I	YOCUM, WILLIAM L.		X		X			100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Lead Maintenance Tech	DILUZIO, CAMILLO							55.97%	44.03%	100.00%
Spring Hill Utilities	W/S	Lead Maintenance Technician	BECHTEL, WILLIAM F.							63.31%	36.69%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Spring Hill Utilities	W/S	Lead Maintenance Technician	WILLIAMS, ROBERT L.							65.92%	34.08%	100.00%
Spring Hill Utilities	W/S	Lead Meter Reader	MOORE, RONALD R.							100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Maintenance Helper	ANDREWS III, ARTHUR H.							77.42%	22.58%	100.00%
Spring Hill Utilities	W/S	Maintenance Helper	HOPKINS, JAMES E.							68.89%	31.11%	100.00%
Spring Hill Utilities	W/S	Maintenance Helper	MARTIN, RAYMOND L.							66.88%	33.12%	100.00%
Spring Hill Utilities	W/S	Maintenance Helper	WALDHAUSER, ERWIN							100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Maintenance Technician	BOWMAN, JERALD P.							64.93%	35.07%	100.00%
Spring Hill Utilities	W/S	Maintenance Technician	CANNON, JOHNNY							98.08%	1.92%	100.00%
Spring Hill Utilities	W/S	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Maintenance Technician	MILLER, JOSEPH							86.82%	13.18%	100.00%
Spring Hill Utilities	W/S	Maintenance Technician	MONTANEZ, FELIX F.							88.56%	11.44%	100.00%
Spring Hill Utilities	W/S	Maintenance Technician	ROBERTS, THOMAS L.							64.76%	35.24%	100.00%
Spring Hill Utilities	W/S	Maintenance Technician	SMITH, ERNEST							50.09%	49.91%	100.00%
Spring Hill Utilities	W/S	Meter Reader	GUNTER, SHEILA GAIL							100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Meter Reader	KRAUS, MARK J.							100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Meter Reader	MAGADDINO, GASPER							100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Operator I	COTRONEO, JOSEPH F.						X	100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Operator I	GOLAS, MARC S.						X	99.57%	0.43%	100.00%
Spring Hill Utilities	W/S	Operator II	BATTEN, BRUCE S.			X			X	90.27%	9.73%	100.00%
Spring Hill Utilities	W/S	Operator II	BECKER JR, HARRIS B.			X			X	100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Operator II	CONNOR, DAVID T.			X		X		100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Operator II	MANN, DOUGLAS A.			X			X	100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Operator IV	LEACH, RICKY	X			X			95.28%	4.72%	100.00%
Spring Hill Utilities	W/S	Service Technician	FARRELL, FRANK H.							100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Service Technician	HOCH, WESLEY J.							100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Service Technician	MINCEVICH, TIMOTHY J.							98.46%	1.54%	100.00%
Spring Hill Utilities	W/S	Service Technician	PRZEKORA, NORBERT J.							97.60%	2.40%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Spring Hill Utilities	W/S	Service Technician	VOLPE, FRANK J.							100.00%	0.00%	100.00%
Spring Hill Utilities	W/S	Supv Field Maintenance	OXENDINE SR, JACK E.							65.20%	34.80%	100.00%
Spring Hill Utilities	W/S	Welder	HILDRETH, GEORGE C.							100.00%	0.00%	100.00%
St. John's Highlands	W	Maintenance Helper	BAUMGARDNER, RONALD L.							100.00%	0.00%	100.00%
St. John's Highlands	W	Maintenance Technician	WALKER, MARK L.							100.00%	0.00%	100.00%
St. John's Highlands	W	Operator I	BOYD, GERALD E.						X	57.57%	42.43%	100.00%
St. John's Highlands	W	Operator I	WHITE, WILLIAM ROY						X	100.00%	0.00%	100.00%
St. John's Highlands	W	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
St. John's Highlands	W	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%
St. John's Highlands	W	Operator Trainee	BOYD, CYNTHIA D.							87.50%	12.50%	100.00%
St. John's Highlands	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Stone Mountain	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Stone Mountain	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Stone Mountain	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Stone Mountain	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Stone Mountain	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Stone Mountain	W	Maintenance Technician	SMITH JR.,FREDERICK D.							66.67%	33.33%	100.00%
Stone Mountain	W	Maintenance Technician	TERRILL, MICHAEL							100.00%	0.00%	100.00%
Stone Mountain	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Stone Mountain	W	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Stone Mountain	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Stone Mountain	W	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Stone Mountain	W	Supervisor, Area I	CORDER, DONALD B.		X				X	82.24%	17.76%	100.00%
Sugar Mill	W/S	Distribution Foreman	KNIGHT, HORACE							100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Sugar Mill	W/S	Distribution Foreman	TUCKER, PATRICK A.							15.04%	84.96%	100.00%
Sugar Mill	W/S	Distribution Mechanic	GRINNON, EDWARD							7.41%	92.59%	100.00%
Sugar Mill	W/S	Electrician	RODRIGUEZ, BERNARDO							88.19%	11.81%	100.00%
Sugar Mill	W/S	Field Maintenance Worker	DIBIASE, DAVID							0.00%	100.00%	100.00%
Sugar Mill	W/S	Field Maintenance Worker	SAN FILIPPO, PATRICK J.							8.16%	91.84%	100.00%
Sugar Mill	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Sugar Mill	W/S	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Sugar Mill	W/S	Maintenance Technician	BENNETT, ALFRED R.							0.00%	100.00%	100.00%
Sugar Mill	W/S	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Sugar Mill	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Sugar Mill	W/S	Maintenance Technician	TERRILL, MICHAEL							65.30%	34.70%	100.00%
Sugar Mill	W/S	Motorpool Mechanic	SMITH, ERNEST (NMI)							7.84%	92.16%	100.00%
Sugar Mill	W/S	Motorpool Mechanic	SULLO, RICHARD L.							100.00%	0.00%	100.00%
Sugar Mill	W/S	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Sugar Mill	W/S	Operator II	ZIGLER, BRET A.			X			X	98.22%	1.78%	100.00%
Sugar Mill	W/S	Operator III	WHITCOMB, GLENN J.			X		X		100.00%	0.00%	100.00%
Sugar Mill	W/S	Operator Trainee	SMITH, JAMES							98.62%	1.38%	100.00%
Sugar Mill	W/S	Plant Maintenance Mechanic	ROSS, JAMES G.							100.00%	0.00%	100.00%
Sugar Mill	W/S	Service Technician	HINES, GARY L							100.00%	0.00%	100.00%
Sugar Mill	W/S	Service Technician	LACKEY, MICHAEL E.							100.00%	0.00%	100.00%
Sugar Mill	W/S	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Sugar Mill	W/S	Supv, Field Maintenance	EMANUEL, RANDY T.							9.22%	90.78%	100.00%
Sugar Mill Woods	W/S	Maintenance Helper	KIRK, BRENT							98.79%	1.21%	100.00%
Sugar Mill Woods	W/S	Maintenance Helper	WALDHAUSER, ERWIN							80.86%	19.14%	100.00%
Sugar Mill Woods	W/S	Maintenance Technician	WEEKS, JOEL E.							95.05%	4.95%	100.00%
Sugar Mill Woods	W/S	Operator I	GOLAS, MARC S.						X	100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Sugar Mill Woods	W/S	Operator II	BATTEN, BRUCE S.			X			X	100.00%	0.00%	100.00%
Sugar Mill Woods	W/S	Operator II	MACKENZIE, JOHN EDWARD		X				X	100.00%	0.00%	100.00%
Sugar Mill Woods	W/S	Operator II	MANN, DOUGLAS A.			X			X	100.00%	0.00%	100.00%
Sugar Mill Woods	W/S	Operator II	PORTER, JERELD DON			X			X	93.54%	6.46%	100.00%
Sugar Mill Woods	W/S	Operator II	SEAGER, THOMAS P.			X		X		100.00%	0.00%	100.00%
Sugar Mill Woods	W/S	Operator IV	LEACH, RICKY	X			X			100.00%	0.00%	100.00%
Sugar Mill Woods	W/S	Supervisor, Area Operations	LEVESQUE, JOHN PAUL							83.03%	16.97%	100.00%
Sugar Mill Woods	W/S	Welder	HILDRETH, GEORGE C.							100.00%	0.00%	100.00%
Sunny Hills Utilities	W/S	Maintenance Helper	CARTER, JIMMIE R.							100.00%	0.00%	100.00%
Sunny Hills Utilities	W/S	Operator Trainee	LEDBETTER, KENNETH E.							100.00%	0.00%	100.00%
Sunny Hills Utilities	W/S	Supervisor, Area I	REGISTER, HAROLD	X				X		99.90%	0.10%	100.00%
Sunshine Parkway	W/S	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Sunshine Parkway	W/S	Lead Maintenance Technician	BRUCE, WILLIAM F.							0.00%	100.00%	100.00%
Sunshine Parkway	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Sunshine Parkway	W/S	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Sunshine Parkway	W/S	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Sunshine Parkway	W/S	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Sunshine Parkway	W/S	Maintenance Helper	WARGA JR., ARTHUR J.							0.00%	100.00%	100.00%
Sunshine Parkway	W/S	Maintenance Technician	BENNETT, ALFRED R.							50.91%	49.09%	100.00%
Sunshine Parkway	W/S	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Sunshine Parkway	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Sunshine Parkway	W/S	Maintenance Technician	SMITH JR.,FREDERICK D.							81.53%	18.47%	100.00%
Sunshine Parkway	W/S	Maintenance Technician	TERRILL, MICHAEL							49.21%	50.79%	100.00%
Sunshine Parkway	W/S	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Sunshine Parkway	W/S	Meter Reader	HENNESSEY, LANCE ROBERT							0.00%	100.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Sunshine Parkway	W/S	Operator I	MORO, DENNIS W.			X				93.05%	6.95%	100.00%
Sunshine Parkway	W/S	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Sunshine Parkway	W/S	Operator II	SHREFFLER, LANCE DANA			X			X	100.00%	0.00%	100.00%
Sunshine Parkway	W/S	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Tropical Park	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Tropical Park	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							41.82%	58.18%	100.00%
Tropical Park	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Tropical Park	W	Lead Meter Reader	SWEAT, DARRELL							100.00%	0.00%	100.00%
Tropical Park	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Tropical Park	W	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Tropical Park	W	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
Tropical Park	W	Maintenance Technician	BENNETT, ALFRED R.							81.42%	18.58%	100.00%
Tropical Park	W	Maintenance Technician	KOUNTZ, FRED ALAN							93.87%	6.13%	100.00%
Tropical Park	W	Maintenance Technician	NICHOLS, THOMAS R.							100.00%	0.00%	100.00%
Tropical Park	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Tropical Park	W	Maintenance Technician	TERRILL, MICHAEL							78.31%	21.69%	100.00%
Tropical Park	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Tropical Park	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Tropical Park	W	Meter Reader	HENNESSEY, LANCE ROBERT							100.00%	0.00%	100.00%
Tropical Park	W	Operator I	COFFEE JR., JOHN BRYAN			X				100.00%	0.00%	100.00%
Tropical Park	W	Operator I	MCCORD, FRANK DOUGLAS						X	100.00%	0.00%	100.00%
Tropical Park	W	Operator I	TRENDEL, WILLIAM E.			X				100.00%	0.00%	100.00%
Tropical Park	W	Operator III	ECK JR., DONALD R.			X		X		100.00%	0.00%	100.00%
Tropical Park	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			100.00%	0.00%	100.00%
University Shores	W/S	Chief Operator	DEBACA, DANIEL				X			100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
University Shores	W/S	Chief Operator	SCHRADER, WILLIAM M.			X		X		100.00%	0.00%	100.00%
University Shores	W/S	Electrician	RODRIGUEZ, BERNARDO							86.00%	14.00%	100.00%
University Shores	W/S	Lead Maintenance Technician	BRUCE, WILLIAM F.							87.09%	12.91%	100.00%
University Shores	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							91.68%	8.32%	100.00%
University Shores	W/S	Lead Meter Reader	SWEAT, DARRELL							97.93%	2.07%	100.00%
University Shores	W/S	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
University Shores	W/S	Maintenance Helper	FOX, JOSEPH T.							79.09%	20.91%	100.00%
University Shores	W/S	Maintenance Helper	TURNER, LEON							75.06%	24.94%	100.00%
University Shores	W/S	Maintenance Helper	WARGA JR., ARTHUR J.							91.74%	8.26%	100.00%
University Shores	W/S	Maintenance Technician	BENNETT, ALFRED R.							79.63%	20.37%	100.00%
University Shores	W/S	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
University Shores	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							75.95%	24.05%	100.00%
University Shores	W/S	Maintenance Technician	MARTIN, DUANE L.							99.53%	0.47%	100.00%
University Shores	W/S	Maintenance Technician	NICHOLS, THOMAS R.							98.98%	1.02%	100.00%
University Shores	W/S	Maintenance Technician	SMITH JR.,FREDERICK D.							69.23%	30.77%	100.00%
University Shores	W/S	Maintenance Technician	TERRILL, MICHAEL							83.40%	16.60%	100.00%
University Shores	W/S	Maintenance Technician	VOLBERG, WAYNE M.							100.00%	0.00%	100.00%
University Shores	W/S	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
University Shores	W/S	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
University Shores	W/S	Meter Reader	HENNESSEY, LANCE ROBERT							81.58%	18.42%	100.00%
University Shores	W/S	Motorpool Mechanic	SULLO, RICHARD L.							100.00%	0.00%	100.00%
University Shores	W/S	Operator I	COFFEE JR., JOHN BRYAN			X				1.64%	98.36%	100.00%
University Shores	W/S	Operator I	JACKSON, ERNEST C.						X	100.00%	0.00%	100.00%
University Shores	W/S	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
University Shores	W/S	Operator I	MCCORD, FRANK DOUGLAS						X	100.00%	0.00%	100.00%
University Shores	W/S	Operator I	PITZER, JEAN						X	100.00%	0.00%	100.00%
University Shores	W/S	Operator I	VAN METER JR, NATHAN ZANE						X	100.00%	0.00%	100.00%

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LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
University Shores	W/S	Operator II	HARDEN, ANDREW			X			X	100.00%	0.00%	100.00%
University Shores	W/S	Operator II	KENT, GREGORY S.			X			X	100.00%	0.00%	100.00%
University Shores	W/S	Operator II	TRAN, TOAN HUU			X			X	100.00%	0.00%	100.00%
University Shores	W/S	Operator III	ECK JR., DONALD R.			X		X		100.00%	0.00%	100.00%
University Shores	W/S	Operator Trainee	HAMLETT III, JOHN H.							99.74%	0.26%	100.00%
University Shores	W/S	Operator Trainee	ZERCHER, KEVAN H.							99.71%	0.29%	100.00%
University Shores	W/S	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
University Shores	W/S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			88.58%	11.42%	100.00%
Venetian Village	W/S	Electrician	RODRIGUEZ, BERNARDO							37.33%	62.67%	100.00%
Venetian Village	W/S	Lead Maintenance Technician	BRUCE, WILLIAM F.							100.00%	0.00%	100.00%
Venetian Village	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							66.75%	33.25%	100.00%
Venetian Village	W/S	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Venetian Village	W/S	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Venetian Village	W/S	Maintenance Helper	TURNER, LEON							100.00%	0.00%	100.00%
Venetian Village	W/S	Maintenance Helper	WARGA JR., ARTHUR J.							100.00%	0.00%	100.00%
Venetian Village	W/S	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Venetian Village	W/S	Maintenance Technician	HODGE, RONNIE F.							100.00%	0.00%	100.00%
Venetian Village	W/S	Maintenance Technician	KOUNTZ, FRED ALAN							100.00%	0.00%	100.00%
Venetian Village	W/S	Maintenance Technician	SMITH JR.,FREDERICK D.							90.16%	9.84%	100.00%
Venetian Village	W/S	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Venetian Village	W/S	Meter Reader	HENNESSEY, LANCE ROBERT							93.23%	6.77%	100.00%
Venetian Village	W/S	Operator I	MORO, DENNIS W.			X				100.00%	0.00%	100.00%
Venetian Village	W/S	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%
Venetian Village	W/S	Operator II	SHREFFLER, LANCE DANA			X			X	99.66%	0.34%	100.00%
Venetian Village	W/S	Service Technician	HEALY, TODD D.							0.00%	100.00%	100.00%
Venetian Village	W/S	Service Technician	LACKEY, MICHAEL E.							0.00%	100.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Venetian Village	W/S	Supervisor, Area I	CORDER, DONALD B.		X				X	100.00%	0.00%	100.00%
Welaka	W	Maintenance Helper	BAUMGARDNER, RONALD L.							94.15%	5.85%	100.00%
Welaka	W	Maintenance Technician	WALKER, MARK L.							82.81%	17.19%	100.00%
Welaka	W	Operator I	BOYD, GERALD E.						X	100.00%	0.00%	100.00%
Welaka	W	Operator I	WHITE, WILLIAM ROY						X	100.00%	0.00%	100.00%
Welaka	W	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Welaka	W	Operator III	THOMPSON, PAUL D.				X			89.41%	10.59%	100.00%
Welaka	W	Operator Trainee	BOYD, CYNTHIA D.							100.00%	0.00%	100.00%
Welaka	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Western Shores	W	Electrician	RODRIGUEZ, BERNARDO							80.77%	19.23%	100.00%
Western Shores	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							31.58%	68.42%	100.00%
Western Shores	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Western Shores	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Western Shores	W	Maintenance Helper	FOX, JOSEPH T.							0.00%	100.00%	100.00%
Western Shores	W	Maintenance Helper	HAWERSAAT, JOHN D.							100.00%	0.00%	100.00%
Western Shores	W	Maintenance Helper	TURNER, LEON							20.43%	79.57%	100.00%
Western Shores	W	Maintenance Helper	WARGA JR., ARTHUR J.							72.73%	27.27%	100.00%
Western Shores	W	Maintenance Technician	BENNETT, ALFRED R.							26.79%	73.21%	100.00%
Western Shores	W	Maintenance Technician	KOUNTZ, FRED ALAN							36.51%	63.49%	100.00%
Western Shores	W	Maintenance Technician	SMITH JR.,FREDERICK D.							82.50%	17.50%	100.00%
Western Shores	W	Maintenance Technician	TERRILL, MICHAEL							8.39%	91.61%	100.00%
Western Shores	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Western Shores	W	Meter Reader	HENNESSEY, LANCE ROBERT							9.61%	90.39%	100.00%
Western Shores	W	Operator I	MORO, DENNIS W.			X				99.37%	0.63%	100.00%
Western Shores	W	Operator II	HEATH, BRIAN			X			X	100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	WATER B	WATER C	WASTE A	WASTE B	WASTE C	EXP. %	CAP. %	TOTAL %
Western Shores	W	Operator II	SHREFFLER, LANCE DANA			X			X	97.55%	2.45%	100.00%
Western Shores	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			0.00%	100.00%	100.00%
Westmont	W	Lead Maintenance Technician	BRUCE, WILLIAM F.							100.00%	0.00%	100.00%
Westmont	W	Maintenance Helper	TURNER, LEON							46.67%	53.33%	100.00%
Westmont	W	Maintenance Helper	WARGA JR., ARTHUR J.							60.40%	39.60%	100.00%
Westmont	W	Maintenance Technician	BENNETT, ALFRED R.							100.00%	0.00%	100.00%
Westmont	W	Maintenance Technician	KOUNTZ, FRED ALAN							55.56%	44.44%	100.00%
Westmont	W	Maintenance Technician	NICHOLS, THOMAS R.							100.00%	0.00%	100.00%
Westmont	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Westmont	W	Maintenance Technician	TERRILL, MICHAEL							100.00%	0.00%	100.00%
Westmont	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Westmont	W	Meter Reader	HENNESSEY, LANCE ROBERT							74.83%	25.17%	100.00%
Westmont	W	Operator I	JOHNSON, JAMES W.			X				100.00%	0.00%	100.00%
Westmont	W	Operator I	MCCORD, FRANK DOUGLAS						X	100.00%	0.00%	100.00%
Westmont	W	Operator II	KENT, GREGORY S.			X			X	89.08%	10.92%	100.00%
Windsong	W	Chief Operator	DEBACA, DANIEL				X			100.00%	0.00%	100.00%
Windsong	W	Electrician	RODRIGUEZ, BERNARDO							100.00%	0.00%	100.00%
Windsong	W	Lead Maintenance Technician	SWEAT, CHARLES D.							100.00%	0.00%	100.00%
Windsong	W	Maintenance Helper	CODDINGTON, GEORGE P.							100.00%	0.00%	100.00%
Windsong	W	Maintenance Helper	TURNER, LEON							0.00%	100.00%	100.00%
Windsong	W	Maintenance Helper	WARGA JR., ARTHUR J.							65.43%	34.57%	100.00%
Windsong	W	Maintenance Technician	BENNETT, ALFRED R.							0.00%	100.00%	100.00%
Windsong	W	Maintenance Technician	KOUNTZ, FRED ALAN							0.00%	100.00%	100.00%
Windsong	W	Maintenance Technician	SMITH JR.,FREDERICK D.							100.00%	0.00%	100.00%
Windsong	W	Maintenance Technician	TERRILL, MICHAEL							0.00%	100.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Windsong	W	Maintenance Technician	WRIGHT, WILLIAM L.							100.00%	0.00%	100.00%
Windsong	W	Meter Reader	FURLOW, JOHN K.							100.00%	0.00%	100.00%
Windsong	W	Meter Reader	HENNESSEY, LANCE ROBERT							100.00%	0.00%	100.00%
Windsong	W	Operator I	TRENDEL, WILLIAM E.			X				100.00%	0.00%	100.00%
Windsong	W	Operator III	ECK JR., DONALD R.			X		X		100.00%	0.00%	100.00%
Windsong	W	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			100.00%	0.00%	100.00%
Woodmere	W/S	Electrician	RODRIGUEZ, BERNARDO							10.18%	89.82%	100.00%
Woodmere	W/S	Lead Maintenance Technician	SWEAT, CHARLES D.							0.00%	100.00%	100.00%
Woodmere	W/S	Lead Meter Reader	SWEAT, DARRELL							0.00%	100.00%	100.00%
Woodmere	W/S	Maintenance Helper	CODDINGTON, GEORGE P.							0.00%	100.00%	100.00%
Woodmere	W/S	Maintenance Helper	LINDEMAN JR., CHARLES W.							86.03%	13.97%	100.00%
Woodmere	W/S	Maintenance Technician	BENNETT, ALFRED R.							0.00%	100.00%	100.00%
Woodmere	W/S	Maintenance Technician	CARROLL, RONALD HENRY							100.00%	0.00%	100.00%
Woodmere	W/S	Maintenance Technician	CROOK, REBECCA J.							100.00%	0.00%	100.00%
Woodmere	W/S	Maintenance Technician	RIVERA, VICTOR M.							100.00%	0.00%	100.00%
Woodmere	W/S	Maintenance Technician	ROBINSON, ROBERT LEE							95.93%	4.07%	100.00%
Woodmere	W/S	Maintenance Technician	SMITH JR.,FREDERICK D.							0.00%	100.00%	100.00%
Woodmere	W/S	Maintenance Technician	TERRILL, MICHAEL							0.00%	100.00%	100.00%
Woodmere	W/S	Meter Reader	HENNESSEY, LANCE ROBERT							0.00%	100.00%	100.00%
Woodmere	W/S	Operator I	CHASSE, DANIEL P.			X				97.77%	2.23%	100.00%
Woodmere	W/S	Operator I	GARRETT, PATRICK W.						X	100.00%	0.00%	100.00%
Woodmere	W/S	Operator I	GREEN, BILLY JOE						X	100.00%	0.00%	100.00%
Woodmere	W/S	Operator I	HARVEY, JAMES JOSEPH						X	100.00%	0.00%	100.00%
Woodmere	W/S	Operator I	MECKES, RICHARD D.						X	100.00%	0.00%	100.00%
Woodmere	W/S	Operator II	SHERWOOD, DANIEL T.					X		100.00%	0.00%	100.00%
Woodmere	W/S	Operator II	WARD, BRANAN M.		X					100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Woodmere	W/S	Operator III	FENDER, CHARLES SHELDON			X	X			99.06%	0.94%	100.00%
Woodmere	W/S	Operator III	HOLCOMB, DONALD R.	X						100.00%	0.00%	100.00%
Woodmere	W/S	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%
Woodmere	W/S	Operator III	WHITCOMB, GLENN J.				X			100.00%	0.00%	100.00%
Woodmere	W/S	Operator IV	SCHRADER, AMY E.	X			X			100.00%	0.00%	100.00%
Woodmere	W/S	Operator Trainee	HEWETT, DOUGLAS S.							95.52%	4.48%	100.00%
Woodmere	W/S	Operator Trainee	PITZER, GERALD A.							94.11%	5.89%	100.00%
Woodmere	W/S	Supervisor, Area I	MANNING, ESTES E.		X				X	89.22%	10.78%	100.00%
Woodmere	W/S	Supervisor, Area I	WELSH SR., JOHN A.							45.84%	54.16%	100.00%
Woodmere	W/S	Supervisor, Area II	SPARKS, SAMUEL C.	X			X			0.00%	100.00%	100.00%
Wootens	W	Maintenance Helper	BAUMGARDNER, RONALD L.							91.91%	8.09%	100.00%
Wootens	W	Maintenance Technician	WALKER, MARK L.							100.00%	0.00%	100.00%
Wootens	W	Operator I	BOYD, GERALD E.						X	72.10%	27.90%	100.00%
Wootens	W	Operator I	WHITE, WILLIAM ROY						X	41.03%	58.97%	100.00%
Wootens	W	Operator II	KERLIN, WILLIAM K.			X			X	100.00%	0.00%	100.00%
Wootens	W	Operator III	THOMPSON, PAUL D.				X			100.00%	0.00%	100.00%
Wootens	W	Operator Trainee	BOYD, CYNTHIA D.							100.00%	0.00%	100.00%
Wootens	W	Operator Trainee	STAPF, JAY WILLIAM							100.00%	0.00%	100.00%
Zephyr Shores	W/S	Lead Maintenance Tech	DILUZIO, CAMILLO							78.05%	21.95%	100.00%
Zephyr Shores	W/S	Lead Maintenance Technician	BECHTEL, WILLIAM F.							66.67%	33.33%	100.00%
Zephyr Shores	W/S	Lead Maintenance Technician	BENNETT, KENNETH E.							100.00%	0.00%	100.00%
Zephyr Shores	W/S	Maintenance Helper	ANDREWS III, ARTHUR H.							100.00%	0.00%	100.00%
Zephyr Shores	W/S	Maintenance Helper	EVANS, DAVID E.							95.68%	4.32%	100.00%
Zephyr Shores	W/S	Maintenance Helper	WALDHAUSER, ERWIN							100.00%	0.00%	100.00%
Zephyr Shores	W/S	Maintenance Technician	AKENS, NED R.			X				100.00%	0.00%	100.00%

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TEST YEAR 1991
DOCKET NO. 920199-WS
LIST OF FIELD EMPLOYEES

PLANT NAME	TYPE	POSITION/DUTIES	EMPLOYEE NAME	CERTIFICATIONS WATER A	B	C	WASTE A	B	C	EXP. %	CAP. %	TOTAL %
Zephyr Shores	W/S	Maintenance Technician	CAINE, TIMOTHY L.							100.00%	0.00%	100.00%
Zephyr Shores	W/S	Maintenance Technician	CANNON, JOHNNY							100.00%	0.00%	100.00%
Zephyr Shores	W/S	Maintenance Technician	MILLER, JOSEPH							100.00%	0.00%	100.00%
Zephyr Shores	W/S	Maintenance Technician	MONTANEZ, FELIX F.							100.00%	0.00%	100.00%
Zephyr Shores	W/S	Maintenance Technician	SMITH, ERNEST							0.00%	100.00%	100.00%
Zephyr Shores	W/S	Operator I	COTRONEO, JOSEPH F.						X	100.00%	0.00%	100.00%
Zephyr Shores	W/S	Operator I	EBERLE, EDWARD B.						X	98.51%	1.49%	100.00%
Zephyr Shores	W/S	Operator I	GOLAS, MARC S.						X	100.00%	0.00%	100.00%
Zephyr Shores	W/S	Operator II	BARRETT, ROBERT D.			X			X	100.00%	0.00%	100.00%
Zephyr Shores	W/S	Operator II	BATTEN, BRUCE S.			X			X	100.00%	0.00%	100.00%
Zephyr Shores	W/S	Operator II	MANN, DOUGLAS A.			X			X	100.00%	0.00%	100.00%
Zephyr Shores	W/S	Operator II	RAMSEY, LAWRENCE P.			X		X		100.00%	0.00%	100.00%
Zephyr Shores	W/S	Operator II	REICHART, FRANKLIN L.			X			X	100.00%	0.00%	100.00%
Zephyr Shores	W/S	Operator IV	LEACH, RICKY	X			X			100.00%	0.00%	100.00%
Zephyr Shores	W/S	Operator Trainee	WARREN, ROBERT D.							96.99%	3.01%	100.00%
Zephyr Shores	W/S	Service Technician	HOCH, WESLEY J.							100.00%	0.00%	100.00%
Zephyr Shores	W/S	Supervisor, Area I	FULLER, DENNIS M.		X				X	100.00%	0.00%	100.00%
Zephyr Shores	W/S	Supervisor, Area Operations	CHANCEY SR., DEWEY A.			X			X	100.00%	0.00%	100.00%
Zephyr Shores	W/S	Supv Field Maintenance	OXENDINE SR, JACK E.							0.00%	100.00%	100.00%
Zephyr Shores	W/S	Welder	HILDRETH, GEORGE C.							93.52%	6.48%	100.00%

NOTE: Please see job descriptions for a complete list of each position's responsibilities.

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JOB

DESCRIPTION

FOR

FIELD

EMPLOYEES

SSU JOB DESCRIPTION

JOB TITLE: **CHIEF OPERATOR**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: No

EEO JOB CODE: 6 - Craft Workers

GENERAL PURPOSE

Responsible for the 24-hour operation of a water and/or wastewater plant(s), including the supervision, assignment, training and cross training of facility personnel.

DUTIES

Responsibilities may include:

1. Administrative: Scheduling and work assignments of assigned personnel. Develops and administers annual preventative maintenance programs. Prepares or assists in the preparation of budgets and monitors and files laboratory records/reports, compliance and permitting issues (flow rates, fecal coliform, etc.) and MORs. Reviews, approves, processes and files timesheets, time off requests, local purchasing for plant(s) and other employee requests. Prepares weekly operational reports. Develops recordkeeping systems to meet environmental, operations and regulatory requirements.

2. Laboratory: Monitors lab results to ensure they are in compliance with acceptable operating procedures and regulatory requirements.

3. Operations/Maintenance: Performs periodic and daily visual checks on the operating conditions of the plant, relying on operating experience to identify inconsistencies or problems in operating conditions and effectiveness. May develop, recommend and implement minor modifications to plant operating systems.

4. Supervisory: Supervises staff including interviewing, hiring recommendations, conducting performance appraisals, administering discipline, providing training and cross-training, planning and directing work assignments, administering company policies affecting staff and keeping staff up-to-date on information and changes in requirements/procedures necessary for effective job performance.

5. Is subject to being called to address operating problems and emergencies at any time.

DUTIES (cont.)

6. Performs other duties or special projects as requested related to the area of responsibility.

7. Duties performed under usual office conditions with occasional exposure to the elements, noise, energized tools/equipment and odors. Typically, managerial and supervisory responsibilities occupy at least 80% of the work day, with no more than 20% of the time spent performing manual tasks normally associated with plant operations and maintenance.

KNOWLEDGE AND SKILLS

- Identify and report or correct unusual conditions or safety hazards
- Safe driving practices and record, with a valid driver's license
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct reading of meters and the recording of results
- Basic maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Operation of buffer, grinder, voltmeter, gauges, and basic welding equipment
- Procedures for accident investigation
- Serves on **Emergency Call** duty
- State certification in water treatment operations and/or wastewater treatment operations
- Basic mathematics and algebra to enable the computation of averages, percentages and usage computations, including the use of decimals, fractions, formulas, tables, specifications or wiring diagrams
- Basic reading schematics or blueprints
- Diagnose, analyze and correct problems in water, wastewater or gas systems
- Use of precision measuring instruments (calipers, micrometer and multi-meter)
- Pump station maintenance and repair (electrical and mechanical)
- Methods (i.e. probe or metal detector) and marking/flagging procedures to identify the location of various utility (electric, cable TV, etc.) underground lines to direct construction and repair crews in excavation
- Analysis
- Budgeting and estimating
- Interpersonal communications
- Inventory control
- Leadership
- Operating and environmental permits

KNOWLEDGE AND SKILLS (cont.)

- Oral and written communication skills
- Organizing and planning
- Plant operations
- Problem solving, decision making
- Recordkeeping
- Scheduling
- Supervision
- Teaching and training
- Understanding of rules and regulations applicable to department

CONTACTS

INTERNAL: Throughout the Company, at various levels.

EXTERNAL: Contractors, vendors, customers, representatives of other utilities and inspectors from DER, EPA and the county.

HIRING STANDARDS

EDUCATION: High school graduate or equivalent. Minimum "B" in water and/or wastewater.

EXPERIENCE: Minimum four (4) years experience as a license operator, plus at least two (2) years in a supervisory capacity.

SSU JOB DESCRIPTION

JOB TITLE: **ELECTRICIAN**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 3 - Technician

GENERAL PURPOSE

Performs a variety of higher level mechanical and electrical tasks involving installation, modification, maintenance, repair and rebuilding of various types of systems, machines and equipment.

DUTIES

1. Develops and conveys specifications for various types of parts and equipment, makes telephone bid inquiries, analyzes bids and recommends selection of an appropriate bid. Modifies existing schematics and blueprints to reflect changes made in operating and instrumentation systems.

2. Performs installation, modification, maintenance, repair and rebuilding of building electrical systems (in compliance with applicable codes), climate control systems (HVAC and controlled environment), UPS (uninterrupted power supply) system, alarm systems, pumps, generators, control panels and electronic instrumentation systems.

3. Provides technical expertise, guidance and on-the-job training to employees throughout the state in person and by phone. Gathers information, identifies problem and instructs remote personnel by phone on repair of various types of operating systems equipment.

4. Performs other duties or special projects as requested related to the area of responsibility.

5. Duties performed largely outdoors, with potential exposure to electrical shocks and hazards, insect and animal bites, weather changes and extremes, chemicals, odors and raw sewage.

KNOWLEDGE AND SKILLS

- Knowledge of HVAC helpful and preferred.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150lbs. and continuous walking, stair climbing and lifting of objects up to 50lbs.

KNOWLEDGE AND SKILLS (cont.)

- Knowledge of electronics, electricity and electronic instrumentation systems.
- Working knowledge of National Electrical Codes (NFPA-70) and ability to analyze and interpret county and municipal codes.
- Maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Serves on **Emergency Call** duty.
- Basic mathematics and algebra to enable the computation of averages, percentages and usage computations, including the use of decimals, fractions, formulas, tables, specifications or wiring diagrams.
- Reading schematics or blueprints.
- Use of precision measuring instruments.
- Pump station maintenance and repair (electrical and mechanical).
- Basic carpentry.
- Analysis.
- Interpersonal communications.
- Inventory control.
- Leadership.
- Basic manual and automated graphics techniques.
- Construction and electrical permits.

CONTACTS

INTERNAL: All levels in the Operations Division.

EXTERNAL: Vendors, manufacturer's technical representatives, engineers, electrical inspectors.

HIRING STANDARDS

EDUCATION: High school diploma or GED equivalent and at least one year technical education in basic industrial electronics/electricity.

EXPERIENCE: Minimum of three years industrial control experience. Experience in a water utility is preferable.

SSU JOB DESCRIPTION

JOB TITLE: **LEAD MAINTENANCE TECHNICIAN**

DEPARTMENT: Operations

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 6 - Craft Workers

GENERAL PURPOSE

Under limited supervision, performs construction, maintenance and/or repair on equipment, vehicles and company facilities (including office and plant buildings). May operate heavy equipment. May direct the work of other maintenance employees.

DUTIES

Responsibilities may involve any number of the following:

1. Supervises staff including hiring recommendations, conducting performance appraisals, administering discipline, providing training, planning and directing work assignments, administering company policies affecting staff and keeping up-to-date on information for effective job performance.

2. Assures the proper use of and uses basic hand tools (such as wrenches, power tools, etc.) to perform light maintenance duties on pre-established schedules or as requested.

3. Assures the proper use and maintenance of and may operate heavy equipment for earth excavation or plant equipment repairs; may drive a company vehicle.

4. Performs or directs the maintenance of equipment, vehicles, building and office facilities, pumps, motors, water/sewer/gas lines and hand tools.

5. Directs the work of other maintenance employees, and conducts training of new employees in job duties as necessary. Coordinates the efficient use of allocated labor and supplies for day-to-day requirements.

6. Assists in planning purchase requisitions which meet budget restraints.

7. Assists in keeping maintenance records up-to-date including work orders and related forms.

8. May assist in other duties such as reading meters, cleaning and clearing activities, painting, loading and unloading materials.

DUTIES (cont.)

9. Operates heavy equipment (backhoe, trencher, etc.) and trains others in the proper uses, operation and maintenance of heavy equipment.

10. Performs or directs the removal, repair, rebuilding or installation of turbine pumps, electrical motors, centrifugal pumps and chlorination systems in pumping station maintenance and repair.

11. Performs basic electrical troubleshooting and repairs including wiring single/three-phase motors.

12. Reports unusual conditions or safety violations to supervisor.

13. Normal working environment is dirty, noisy and affected by changing weather conditions. Work may be performed around heavy equipment.

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understand simple oral instructions
- Functions, policies and procedures of department
- Leadership
- Training
- Planning and organizing
- Oral and written communication
- Regulations affecting departmental work
- Basic knowledge of auto mechanics, hydraulics, and general engine repair.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Safe and practical operation and maintenance of jack-and-bore, trencher, backhoe, and tapping machines.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Meter reading, installation, repair and change-out. Recognize and record meter malfunctions.
- Maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Structural repairs including rebuilding, straightening and aligning.
- State certification in water distribution, wastewater collection systems or backflow prevention.
- Safe driving practices and record with a valid Chauffeur's license. Capable of safe and effective operation of a tractor and trailer, semi-tractor or flatbed truck over 10,000 lbs.

KNOWLEDGE AND SKILLS (cont.)

- Preparation of wood and metal surfaces for painting and a knowledge of appropriate selection, colors of paints and application.
- Pump station maintenance and repair (electrical and mechanical).
- Completion of State approved pre-requisite coursework in water and/or wastewater treatment operations, water distribution and/or wastewater collection systems, or backflow prevention.
- Methods (i.e. probe or metal detector) and marking/flagging procedures to identify the location of various utility (electric, cable TV, etc.) underground lines to direct construction and repair crews in excavation.

CONTACTS

Regular contact with others inside and outside of Company. Customer contacts require courtesy. Requires ability to clearly explain work duties.

HIRING STANDARDS

EDUCATION: High school diploma or equivalent preferred; must be able to read and write.

EXPERIENCE: Two years of Company experience including obtainment of three licenses and lead responsibilities.

SSU JOB DESCRIPTION

JOB TITLE: **LEAD METER READER**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 7 - Operatives

GENERAL PURPOSE

Responsible for the assignment of meter books/hand held devices and designated routes to meter readers, performing similar work.

DUTIES

Responsibilities may involve any of the following:

1. Maintains files related to meter reading activities including schedules, routes and cycles. Maintains separate files of time cards, time-off requests and other matters relating to subordinates.

2. Assists subordinates in reading meters, installing/changing out meters, turn ons/turnoffs and collection of past due accounts, as needed. Handles or monitors "high bill" complaints. Ensures that customer meters are re-read in the case of questionable bills and callbacks.

3. Assigns designated routes and books/hand held devices to meter readers. Assigns a route and cycle for all new accounts.

4. Initiates a work order for water leaks and meter replacements.

5. Oversees, trains and performs field tests, bench tests and repairs of meters.

6. Assists in other utility related work including repairing service line and main leaks/breaks, service orders.

7. Ensures that all assigned vehicles, tools and equipment are kept clean and maintained.

8. May recommend personnel actions such as hiring, promotion, transfer, termination and discipline. Assists supervisor in preparing performance appraisals.

9. Performs other duties or special projects as requested related to the area of responsibility.

KNOWLEDGE AND SKILLS

- Familiarity with Company forms required for related work.
- Identify and report unusual conditions or safety hazards to supervision or other personnel.
- Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable stooping, kneeling, continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct reading of meters and the recording of results.
- Basic mathematical skills (addition, subtraction, multiplication and division) to enable computation of past/present meter readings to determine customer usage, or other uses.
- Map reading, plot map reading, or knowledge of facility locations.
- Common courtesy in answering basic questions from customers.
- Methods (i.e. probe or metal detector) and marking/flagging procedures to identify the location of various utility (electric, cable TV, etc.) underground lines to direct construction and repair crews in excavation.
- Filing
- Interpersonal communications
- Leadership
- Scheduling

CONTACTS

INTERNAL: All levels at assigned location. Various support levels throughout the Company.

EXTERNAL: Customer and vendor contact requiring common courtesy.

HIRING STANDARDS

EDUCATION: High school graduate or equivalent is preferred.

EXPERIENCE: Two or more years of meter reading experience. At least one year Company experience.

SSU JOB DESCRIPTION

JOB TITLE: **MAINTENANCE HELPER**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 8 - Laborer

GENERAL PURPOSE

Under direct to moderate supervision, assists in the upkeep, maintenance and cleanliness of vehicles, equipment, grounds and buildings. Assists in maintenance, repairs and new construction.

DUTIES

1. Properly uses basic handtools (such as shovel, rake, wrenches, power tools, mowers) to perform light maintenance duties on pre-established schedules or as requested.

2. Loads and unloads materials, supplies and equipment as needed for construction and maintenance work. May drive a company vehicle. Brings needed materials and supplies to operators or maintenance mechanics.

3. Cleans and performs basic maintenance (such as lubrication) on equipment, vehicles and tools.

4. Cleans or clears work sits by cutting brush and trees, mowing and trimming grass, and cleaning ditches, drains, culverts and grounds of debris. Seeds and cares for lawn and ornamental plants.

5. Assists in the general preparation of various surfaces for painting, and paints various surfaces.

6. Assists in other activities related to construction, repair and maintenance of water and wastewater lines, meters, etc. as requested; is familiar with forms required for related work. May serve on **Emergency Call** duty.

7. Reports unusual conditions or safety violations to supervisor.

8. Normal working environment is dirty, noisy and affected by changing weather conditions.

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understands simple oral instructions).
- Identify and report unusual conditions or safety hazards to supervision.
- Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct reading of meters and the recording of results.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Map reading.
- Common courtesy in answering basic questions from customers.
- Preparation of wood and metal surfaces for painting and a knowledge of appropriate selection, colors of paints and application.

CONTACTS

Little contact with others outside of assigned work crews. May occasionally have some customer contact requiring courtesy.

HIRING STANDARDS

EDUCATION: High school diploma or equivalent preferred; must be able to read and write.

EXPERIENCE: No previous experience required.

SSU JOB DESCRIPTION

JOB TITLE: **MAINTENANCE TECHNICIAN**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 7 - Operatives

GENERAL PURPOSE

Under direction and supervision, performs a variety of day to day tasks involved in the technical maintenance, repair or construction of Company facilities and water, wastewater or gas pipelines.

DUTIES

Responsibilities may involve any number of the following:

1. Construction, repair and maintenance of water, sewer and gas lines.

2. Basic maintenance, lubrication and repair of vehicles, and power and hand tools. May be responsible for driving various vehicles including tractors.

3. Assists in the maintenance, repair and construction of plant equipment and facilities.

4. Reads, water and/or gas meters. Assists in resolving customer problems and complaints and in the collection of past due accounts. May install and change out meters and turn on and off service to customers.

5. Performs lawn and grounds maintenance tasks, including the safe operation of a tractor with grass cutting and other attachments and bush hog.

6. Cleans and maintains buildings and related equipment such as changing air filters and caring for ornamental plants, trees and landscaping.

7. May be responsible for maintaining fire hydrants in company service areas.

8. Performs other duties or special projects as requested related to the area of responsibility. May serve on **Emergency Call** duty.

9. Duties performed outdoors with exposure to weather, elements, heavy equipment, earth excavation, power tools, flammable gas, animal and insect bites, dirt and noise.

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understands simple oral instructions.)
- Identify and report unusual conditions or safety hazards to supervision.
- Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Safe and practical operation and maintenance of jack-and-bore, pneumatic gopher, power mole, trencher, backhoe, and tapping machines.
- Visual acuity and attention to detail to enable the correct reading of meters and the recording of results.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Basic mathematical skills (addition, subtraction, multiplication and division) to enable computation of past/present meter readings to determine customer usage, or other uses.
- Map reading or knowledge of facility locations.
- Common courtesy in answering basic questions from customers.
- Structural repairs including rebuilding, straightening and aligning.
- Preparation of wood and metal surfaces for painting and a knowledge of appropriate selection, colors of paints and application.
- Basic carpentry.
- Methods (i.e. probe or metal detector) and marking/flagging procedures to identify the location of various utility (electric, cable TV, etc.) underground lines to direct construction and repair crews in excavation.
- Meter reading, installation, repair and change-out. Recognize and record meter malfunctions.

CONTACTS

INTERNAL: Little or no contact with individuals outside of immediate work group.

EXTERNAL: May have some exposure to customers, contractors, vendors, other utility representatives and inspectors, requiring common courtesy.

HIRING STANDARDS

EDUCATION: High School graduate or equivalent is strongly preferred.

EXPERIENCE: One (1) year of Company experience including obtainment of one license.

SSU JOB DESCRIPTION

JOB TITLE: **METER READER**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 8 - Laborer

GENERAL PURPOSE

Reads, checks, installs and repairs water and, if appropriate, gas meters on designated routes.

DUTIES

Responsibilities may involve any of the following:

1. Accurately reads and records water/gas meters for billing purposes.

2. Checks meters and reports inoperable, damaged or missing meter boxes. Replaces inoperable meters. Reports and repairs leaks and vandalism of meters and meter boxes. Maintains records. Performs bench tests of meters, at customer request. Rebuild inoperable or defective meters.

3. Cleans meter boxes and surrounding areas. Collects past due accounts.

4. Ensures the cleanliness of any assigned vehicle, tools or equipment.

5. May serve on **Emergency Call** duty.

6. Performs other duties or special projects as requested related to the area of responsibility.

7. Duties performed outdoors, with exposure to the elements, insect and animal bites, and occasional exposure to hazardous chemicals.

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understand simple oral instructions.
- Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable continuous walking and stair climbing.

KNOWLEDGE AND SKILLS (cont.)

- Visual acuity and attention to detail to enable the correct reading of meters and the recording of results.
- Basic mathematical skills (addition, subtraction, multiplication and division) to enable computation of past/present meter readings to determine customer usage, or other uses.
- Map reading or knowledge of facility locations.
- Common courtesy in answering basic questions from customers.
- Good oral communication skills.

CONTACTS

INTERNAL: Employees throughout the assigned location.

EXTERNAL: Direct customer contact, requiring common courtesy. Also vendor contact.

HIRING STANDARDS

EDUCATION: High school graduate or equivalent is preferred.

EXPERIENCE: 0-1 year experience in a water or electric utility.

SSU JOB DESCRIPTION

JOB TITLE: OPERATOR I

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Varied

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 6 - Craft Workers

GENERAL PURPOSE

Under supervision, operates water and/or wastewater treatment process and facilities, controlling the variations of flow rates and processing methods.

DUTIES

Responsibilities may involve any of the following:

1. Assists immediate supervisor in the training and supervision of operator trainees and maintenance helpers. May sign off on documentation of such individuals.

2. Monitors gauges, meters and control panels; and controls variations and operating conditions of the treatment process. Records meter and gauge readings.

3. Operates and maintains valves, motors, pumps and engines either manually or by remote control. Monitors and adjusts plant operations manually or by computer.

4. Extracts samples and performs routine laboratory tests, documenting and certifying test results.

5. Performs change-out of chemical containers as needed.

6. May perform other utility related work including changeout and/or repairing meters, service line leaks and main leaks, meter reading, repair and maintenance of lift stations, service orders, turn-ons/turn-offs, collections of past due accounts from customers, and monitor and maintain distribution and collection systems.

7. Performs scheduled plant inspections, certifying completion of such inspections in the facility log book.

8. Maintains various plant records and reports.

9. Ensures that plant facilities and grounds are kept clean, neat and orderly.

DUTIES (cont.)

10. Performs other duties or special projects as requested related to the area of responsibility. May serve on **Emergency Call** duty or work on shifts.

11. Duties performed outdoors with exposure to the elements, dirt, dust, noise, odors and potentially hazardous substances and conditions. Duties may also involve work in closed spaces (eg. above ground tanks).

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understands simple oral instructions).
- Identify, report or correct unusual conditions or safety hazards. Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct reading of meters and gauges and recording of results.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Map reading or knowledge of facility locations.
- Common courtesy in answering basic questions from customers.
- Basic maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Procedures for accident investigation.
- Basic mathematics and algebra to enable the computation of Averages, percentages and usage computations, including the use of decimals, fractions, formulas, tables, specifications or wiring diagrams.
- Diagnose, analyze and correct problems in water, and/or wastewater systems.
- Use of precision measuring instruments.
- Pump station maintenance and repair (electrical and mechanical).
- Distribution and collection systems.
- Backflow prevention.

CONTACTS

INTERNAL: Throughout the immediate work unit.

EXTERNAL: May have some exposure to customers, inspectors, contractors, vendors, representatives of other utilities and consulting engineers requiring common courtesy and tact.

HIRING STANDARDS

EDUCATION: High School graduate or equivalent with a "C" water or "C" wastewater license in the state of Florida.

EXPERIENCE: Zero to two years in plant operations.

SSU JOB DESCRIPTION

JOB TITLE: OPERATOR II

DIVISION/DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Varied

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 6 - Craft Workers

GENERAL PURPOSE

Under supervision, operates water and/or wastewater treatment process and facilities, controlling the variations of flow rates and processing methods.

DUTIES

Responsibilities may involve any of the following:

1. Assists immediate supervisor in the training and supervision of operator trainees and maintenance helpers. May sign off on documentation of such individuals.

2. Monitors gauges, meters and control panels; and controls variations and operating conditions of the treatment process. Records meter and gauge readings.

3. Operates and maintains valves, motors, pumps and engines either manually or by remote control. Monitors and adjusts plant operations manually or by computer.

4. Extracts samples and performs routine laboratory tests, documenting and certifying test results.

5. Performs change-out of chemical containers as needed.

6. May perform other utility related work including change-out and/or repairing meters, service line leaks and main leaks, meter reading, repair and maintenance of lift stations, service orders, turn-ons/turn-offs, collections of past due accounts from customers, and monitor and maintain distribution and collection systems.

7. Performs scheduled plant inspections, certifying completion of such inspections in the facility log book.

8. Maintains various plant records and reports.

9. Ensures that plant facilities and grounds are kept clean, neat and orderly.

DUTIES (cont.)

10. Performs other duties or special projects as requested related to the area of responsibility. May serve on **Emergency Call** duty or work on shifts.

11. Duties performed outdoors with exposure to the elements, dirt, dust, noise, odors and potentially hazardous substances and conditions. Duties may also involve work in closed spaces (eg. above ground tanks).

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understands simple oral instructions).
- Identify, report or correct unusual conditions or safety hazards. Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct reading of meters and gauges and recording of results.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Map reading or knowledge of facility locations.
- Common courtesy in answering basic questions from customers.
- Basic maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Procedures for accident investigation.
- Basic mathematics and algebra to enable the computation of averages, percentages and usage computations, including the use of decimals, fractions, formulas, tables, specifications or wiring diagrams.
- Diagnose, analyze and correct problems in water, and/or wastewater systems.
- Use of precision measuring instruments.
- Pump station maintenance and repair (electrical and mechanical).
- Distribution and collection systems.
- Backflow prevention.

CONTACTS

INTERNAL: Throughout the immediate work unit.

EXTERNAL: May have some exposure to customers, inspectors, contractors, vendors, representatives of other utilities and consulting engineers requiring common courtesy and tact.

HIRING STANDARDS

EDUCATION: High School graduate or equivalent with a "C" license in water and a "C" license in wastewater or a "B" license in water or wastewater.

EXPERIENCE: A minimum of 2 years of plant operations experience.

SSU JOB DESCRIPTION

JOB TITLE: OPERATOR III

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Varied

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 6 - Craft Workers

GENERAL PURPOSE

Under supervision, operates water and/or wastewater treatment process and facilities, controlling the variations of flow rates and processing methods.

DUTIES

Responsibilities may involve any of the following:

1. Assists immediate supervisor in the training and supervision of operator trainees and maintenance helpers. May sign off on documentation of such individuals.

2. Monitors gauges, meters and control panels; and controls variations and operating conditions of the treatment process. Records meter and gauge readings.

3. Operates and maintains valves, motors, pumps and engines either manually or by remote control. Monitors and adjusts plant operations manually or by computer.

4. Extracts samples and performs routine laboratory tests, documenting and certifying test results.

5. Performs change-out of chemical containers as needed.

6. May perform other utility related work including changeout and/or repairing meters, service line leaks and main leaks, meter reading, repair and maintenance of lift stations, service orders, turn-ons/turn-offs, collections of past due accounts from customers, and monitor and maintain distribution and collection systems.

7. Performs scheduled plant inspections, certifying completion of such inspections in the facility log book.

8. Maintains various plant records and reports.

9. Ensures that plant facilities and grounds are kept clean, neat and orderly.

DUTIES (cont.)

10. Performs other duties or special projects as requested related to the area of responsibility. May serve on **Emergency Call** duty or work on shifts.

11. Duties performed outdoors with exposure to the elements, dirt, dust, noise, odors and potentially hazardous substances and conditions. Duties may also involve work in closed spaces (eg. above ground tanks).

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understands simple oral instructions).
- Identify, report or correct unusual conditions or safety hazards. Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct reading of meters and gauges and recording of results.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Map reading or knowledge of facility locations.
- Common courtesy in answering basic questions from customers.
- Basic maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Procedures for accident investigation.
- Basic mathematics and algebra to enable the computation of averages, percentages and usage computations, including the use of decimals, fractions, formulas, tables, specifications or wiring diagrams.
- Diagnose, analyze and correct problems in water, and/or wastewater systems.
- Use of precision measuring instruments.
- Pump station maintenance and repair (electrical and mechanical).
- Distribution and collection systems.
- Backflow prevention.

CONTACTS

INTERAL: Throughout the immediate work unit.

EXTERNAL: May have some exposure to customers, inspectors, contractors, vendors, representatives of other utilities and consulting engineers requiring common courtesy and tact.

HIRING STANDARDS

EDUCATION: High School graduate or equivalent with a "B" license in water and a "B" license in wastewater or an "A" license in water or wastewater.

EXPERIENCE: A minimum of four years of plant operations experience.

SSU JOB DESCRIPTION

JOB TITLE: **OPERATOR IV**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Varied

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 6 - Craft Workers

GENERAL PURPOSE

Under supervision, operates water and/or wastewater treatment process and facilities, controlling the variations of flow rates and processing methods.

DUTIES

Responsibilities may involve any of the following:

1. Assists immediate supervisor in the training and supervision of operator trainees and maintenance helpers. May sign off on documentation of such individuals.

2. Monitors gauges, meters and control panels; and controls variations and operating conditions of the treatment process. Records meter and gauge readings.

3. Operates and maintains valves, motors, pumps and engines either manually or by remote control. Monitors and adjusts plant operations manually or by computer.

4. Extracts samples and performs routine laboratory tests, documenting and certifying test results.

5. Performs change-out of chemical containers as needed.

6. May perform other utility related work including changeout and/or repairing meters, service line leaks and main leaks, meter reading, repair and maintenance of lift stations, service orders, turn-ons/turn-offs, collections of past due accounts from customers, and monitor and maintain distribution and collection systems.

7. Performs scheduled plant inspections, certifying completion of such inspections in the facility log book.

8. Maintains various plant records and reports.

9. Ensures that plant facilities and grounds are kept clean, neat and orderly.

DUTIES (cont.)

10. Performs other duties or special projects as requested related to the area of responsibility. May serve on **Emergency Call** duty or work on shifts.

11. Duties performed outdoors with exposure to the elements, dirt, dust, noise, odors and potentially hazardous substances and conditions. Duties may also involve work in closed spaces (eg. above ground tanks).

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understands simple oral instructions).
- Identify, report or correct unusual conditions or safety hazards. Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct reading of meters and gauges and recording of results.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Map reading or knowledge of facility locations.
- Common courtesy in answering basic questions from customers.
- Basic maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Procedures for accident investigation.
- Basic mathematics and algebra to enable the computation of averages, percentages and usage computations, including the use of decimals, fractions, formulas, tables, specifications or wiring diagrams.
- Diagnose, analyze and correct problems in water, and/or wastewater systems.
- Use of precision measuring instruments.
- Pump station maintenance and repair (electrical and mechanical).
- Distribution and collection systems.
- Backflow prevention.

CONTACTS

INTERNAL: Throughout the immediate work unit.

EXTERNAL: May have some exposure to customers, inspectors, contractors, vendors, representatives of other utilities and consulting engineers requiring common courtesy and tact.

HIRING STANDARDS

EDUCATION: High School graduate or equivalent with an "A" license in both water and wastewater from the state of Florida.

EXPERIENCE: A minimum of six years of plant operations experience.

SSU JOB DESCRIPTION

JOB TITLE: **OPERATOR TRAINEE**

DEPARTMENT: Operations

IMMEDIATE SUPERVISOR: Varied

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 7 - Operators

GENERAL PURPOSE

Under direction and supervision of a certified operator, assists in the operation and maintenance of water and/or wastewater plants.

DUTIES

Responsibilities may involve any of the following:

1. Assists in the monitoring of gauges, meters and control panels; and observation and controlling variations and operating conditions of the treatment process. Records meter and gauge readings.

2. Operates and maintains valves, motors, pumps and engines either manually or by remote control. Monitors and adjusts plant operations manually or by computer.

3. Extracts samples and performs routine laboratory tests.

4. Performs routine maintenance and plant housekeeping functions, custodial duties and grounds maintenance activities.

5. Performs change-out of chemical containers as needed.

6. Assists in other utility related work including repairing meters, service line leaks and main leaks, meter reading, service orders, turn ons/turn offs, and collections of past due accounts from customers.

7. Performs scheduled plant inspections under supervision.

8. Maintains plant records and reports under the supervision and direction of a certified operator.

9. Performs other duties or special projects as requested related to the area of responsibility.

10. Duties performed outdoors with exposure to the elements, noise, odors, chemicals and power tools/equipment.

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understands simple oral instructions).
- Identify and report unusual conditions or safety hazards to supervision.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Adjust and maintain pressure gauges.
- Serves on **Emergency Call** duty.
- Basic mathematics and algebra to enable the computation of averages, percentages and usage computations, including the use of decimals, fractions, formulas, tables, specifications or wiring diagrams.
- Preparation of wood and metal surfaces for painting and a knowledge of appropriate selection, colors of paints and application.
- Must obtain State certification within two years.

CONTACTS

INTERNAL: Contacts are generally confined to members at all levels of the assigned locations.

EXTERNAL: May have some contact with customers and vendors requiring common courtesy.

HIRING STANDARDS

EDUCATION: High school graduate or equivalent. Must obtain State certification ("C" level) in water or wastewater within two years from the date the individual assumes responsibility.

EXPERIENCE: One or more years related experience in a water or waste water facility.

SSU JOB DESCRIPTION

JOB TITLE: **SENIOR MAINTENANCE TECHNICIAN**

DEPARTMENT: Operations

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 6 - Craft Workers

GENERAL PURPOSE

Under general supervision, performs construction, maintenance and/or repair on equipment, vehicles and company facilities. May operate heavy equipment. May direct the work of other maintenance employees.

DUTIES

Responsiblities may involve any number of the following:

1. Assures the proper use of and uses basic hand tools (such as wrenches, power tools, etc.) to perform light maintenance duties on pre-established schedules or as requested.

2. Assures the proper use and maintenance of and may operate heavy equipment for earth excavation or plant equipment repairs; may drive a company vehicle.

3. Performs or directs the maintenance of equipment, vehicles, pumps, motors, water/sewer/gas lines and hand tools.

4. Directs the work of other maintenance employees, and conducts training of new employees in job duties as necessary. Coordinates the efficient use of allocated labor and supplies for day-to-day requirements.

5. Assists in planning purchase requisitions which meet budget restraints.

6. Assists in keeping maintenance records up-to-date including work orders and related forms.

7. May assist in other duties such as reading meters, cleaning and clearing activities, painting, loading and unloading materials.

8. Operates heavy equipment (backhoe, trencher, etc.) and trains others in the proper uses, operation and maintenance of heavy equipment.

DUTIES (cont.)

9. Performs or directs the removal, repair, rebuilding or installation of turbine pumps, electrical motors, centrifugal pumps and chlorination systems in pumping station maintenance and repair.

10. Performs basic electrical troubleshooting and repairs including wiring single/three-phase motors.

11. Reports unusual conditions or safety violations to supervisor.

12. Normal working environment is dirty, noisy and affected by changing weather conditions. Work may be performed around heavy equipment.

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understand simple oral instructions
- Functions, policies and procedures of department
- Leadership
- Training
- Planning and organizing
- Oral and written communication
- Regulations affecting departmental work
- Basic knowledge of auto mechanics, hydraulics, and general engine repair
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Safe and practical operation and maintenance of jack-and-bore, trencher, backhoe, and tapping machines.
- Safe and efficient methods of loading and unloading trucks and equipment meter reading, installation, repair and change-out.
- Recognize and record meter malfunctions.
- Maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Structural repairs including rebuilding, straightening and aligning.
- State certification in water distribution, wastewater collection systems or backflow prevention
- Safe driving practices and record with a valid Chauffeur's license. Capable of safe and effective operation of a tractor and trailer, semi-tractor or flatbed truck over 10,000 lbs.
- Preparation of wood and metal surfaces for painting and a knowledge of appropriate selection, colors of paints and application.
- Pump station maintenance and repair (electrical and mechanical).

KNOWLEDGE AND SKILLS (cont.)

- Completion of State approved pre-requisite coursework in water and/or wastewater treatment operations, water distribution and/or wastewater collection systems, or backflow prevention.
- Methods (i.e. probe or metal detector) and marking/flagging procedures to identify the location of various utility (electric, cable TV, etc.) underground lines to direct construction and repair crews in excavation.

CONTACTS

Regular contact with others inside and outside of Company. Customer contacts require courtesy. Requires ability to clearly explain work duties.

HIRING STANDARDS

EDUCATION: High school diploma or equivalent preferred; must be able to read and write.

EXPERIENCE: Two years of Company experience including obtainment of Backflow two licenses.

SSU JOB DESCRIPTION

JOB TITLE: **SERVICE TECHNICIAN**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 6 - Craft Workers

GENERAL PURPOSE

Provides service work for LP Gas customers, including installation and repair of gas appliance, piping, metering tanks and assists in water turn-ons and turnoffs.

DUTIES

Responsibilities involve the following:

1. Performs deliveries, installation and repair of gas appliances. Monitors appliances, pipes and tanks for gas leaks and conducts pressure tests. Participates in the sale of appliances and gas service to new customers (residential and commercial).

2. Fill and deliver gas cylinders and tanks. Recertifies 100 lb. gas cylinders every five (5) years.

3. Serves on **emergency call duty**.

4. Conducts inventory on underground tanks every other week and produces the Gas Inventory Report.

5. Assists with water and gas turn-ons/turnoffs, customer collections (gas and water).

6. Ensures the cleanliness of assigned vehicle, tools, equipment and the grounds in gas plant areas.

7. Performs other duties or special projects as requested.

8. Duties performed outdoors, with exposure to elements, dust, dirt and hazardous/explosive materials.

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understand simple oral instructions.
- Familiarity with Company forms required for related work.
- Identify and report unusual conditions or safety hazards to supervision.

KNOWLEDGE AND SKILLS (cont.)

- Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Safe driving practices and record, with a valid driver's license. **NOTE:** some facilities may require a minimum Class "B" Commercial Driver's License with "NX" endorsements, since the normal duties of the position require the operation of a bobtail tank truck.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct reading of results.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Basic mathematical skills (addition, subtraction, multiplication and division) to enable computation of past/present meter readings to determine customer usage, or other uses.
- Map reading or knowledge of facility locations.
- Common courtesy in answering basic questions from customers.
- Procedures for accident investigation.
- Diagnose, analyze and correct problems in gas systems.
- Thorough knowledge of NFPA pamphlets for safety (NFPA 54 & 58).
- Gas appliance installation and repairs including, piping, venting, meter and regulator sizing, vaporizers, meters odorization tests, tank installations, gas leak survey and repair, line locations and atmospheric corrosion maintenance.
- Completion of Florida Gas Transmission Company's courses in:
  Corrosion Control
  Distribution Mechanics
- Thorough knowledge of U.S. Department of Transportation Office of Pipeline Safety Regulations Parts 191 and 192, and the "DOT Guidance Manual for Operators of Small Gas Systems."
- Thorough knowledge of "Inspection, Operation and Maintenance Plan" including procedures for emergency notification (kept in Company vehicles at all times).

CONTACTS

INTERNAL: Individuals throughout assigned location.

EXTERNAL: Direct contact with customers. May assist in developing responses to queries from regulatory authorities.

HIRING STANDARDS

EDUCATION: High school graduate or equivalent and possession of a valid State of Florida LP Gas 601 license.

EXPERIENCE: Two years related experience in gas service.

SSU JOB DESCRIPTION

JOB TITLE: **SERVICE TECHNICIAN TRAINEE**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 7 - Operatives

GENERAL PURPOSE

Assists a licensed Service Technician in the provision of service to LP gas customers, including delivery, installation and repair of gas appliances, piping and metering tanks. Assists in water turn-ons and turnoffs and collection of past due accounts.

DUTIES

Responsibilities involve the following:

1. Assists in the delivery, installation and repair of gas appliances.

2. Under direct supervision, fills and delivers gas cylinders and tanks.

3. May serve on **emergency call** duty.

4. Assists with gas and water turn-ons/turnoffs and collection of customer accounts (gas and water).

5. Maintains the cleanliness of assigned vehicle, tools, equipment and the grounds in gas plant areas.

6. Performs other duties or special projects as requested.

7. Duties performed outdoors, with exposure to the elements, dust, dirt and hazardous/explosive materials.

KNOWLEDGE AND SKILLS

- Basic employment skills (read, write, understand simple oral instructions).
- Safe and practical use of simple equipment or hand tools, such as wrenches shovel, pick, hammers, saws, chisels.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct reading of meters and the recording of results.

KNOWLEDGE AND SKILLS (cont.)

- Safe and efficient methods of loading and unloading trucks and equipment.
- Basic mathematical skills (addition, subtraction, multiplication and division) to enable computation of past/present meter readings to determine customer usage, or other uses.
- Map reading or knowledge of facility locations.
- Common courtesy in answering basic questions from customers.
- Must obtain State certification within two years.
- Techniques of working with and joining copper pipe and fittings.

CONTACTS

INTERNAL: Employees throughout the assigned location.

EXTERNAL: Direct contact with customers, requiring common courtesy.

HIRING STANDARDS

EDUCATION: High school graduate or equivalent.

EXPERIENCE: One year water/wastewater utility experience, with preference for experience in gas operations.

CONTROL NO. 046
EFFECTIVE 10/91

SSU JOB DESCRIPTION

JOB TITLE: **SUPERVISOR, AREA**

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: No

EEO JOB CODE: 1 - Office and Managerial

GENERAL PURPOSE

Responsible for the 24-hour operation of several water, wastewater and (in some cases) gas plants including the supervision, assignment, training and cross training of facility personnel.

DUTIES

Responsibilities may include:

1. Administrative: Scheduling and work assignments of assigned personnel. Develops and administers or overseas annual preventative maintenance programs. Responsible for the safety and security of plants equipment and personnel. Develop, submit, justify and maintain capital staffing and O&M budgets, preparing monthly variance analysis reports. Monitors and files laboratory records/reports, compliance and permitting issues (flow rates, fecal coliform, etc.) and MORs. Reviews, approves, processes and files timesheets, time off requests, local purchasing for plant(s) and other employee related documents and requests. Prepares weekly operational reports. Develops recordkeeping systems to meet environmental, operational and regulatory requirements.

2. Laboratory: Monitors lab results or performs tests to ensure compliance with acceptable operating procedures and regulatory requirements.

3. Operations/Maintenance: Performs periodic or daily visual checks on the operating conditions of the plant, relying on operating experience to identify inconsistencies or problems in operating conditions and effectiveness. May develop, recommend and implement minor modifications to plant operating systems. Oversee and inspect construction jobs completed by staff and/or sub-contractors. Work with developers or the

Business Development Administrator in evaluating new systems targeted for acquisition and in communicating with and ensuring quality service and customer relations. Respond (or testify) to PSC and county inquiries and complaints.

4. Supervisory: Supervises staff, including interviewing, hiring and termination recommendations, conducting performance appraisals, administering discipline, motivating, counselling, providing training and cross-training, planning and directing work assignments, administering company policies affecting staff and keeping staff up-to-date on information and changes in requirements/procedures necessary for effective job performance. May participate in collective bargaining unit contract negotiations and, with the assistance of the Human Resource Manager, maintains effective labor-management relations through effective interpretation/enforcement of contract provisions and processing of grievances.

5. Customer Relations: Responsible for an effective customer relations program which may include encounters by phone, in person and by mail. May speak to homeowner and civic groups on a variety of topics and settle damage claims with homeowners.

6. Is subject to being called to address operating problems and emergencies at any time.

7. Performs other duties or special projects as needed or requested related to the area of responsibility.

8. Duties performed under usual office conditions with occasional to moderate exposure to the elements, noise, energized tools/equipment and odors. Typically, managerial and supervisory responsibilities occupy at least 80% of the work day, with no more than 20% of the time spent performing manual tasks normally associated with plant operations and maintenance.

KNOWLEDGE AND SKILLS MAY INCLUDE

- Familiarity with industry forms and reports required for related work.
- Identify and report or correct unusual conditions or safety hazards.
- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Visual acuity and attention to detail to enable the correct

- reading of meters and the recording of results.
- General maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Procedures for accident investigation.
- Appropriate State certification in water treatment operations and/or wastewater treatment operations.
- Basic mathematics and algebra to enable the computation of averages, percentages and usage computations, including the use of decimals, fractions, formulas, tables, specifications or wiring diagrams.
- Basic reading schematics or blueprints.
- Diagnose, analyze and correct problems in water, wastewater or gas systems.
- Use of precision measuring instruments (calipers, micrometer, multi-meter and laboratory equipment.)
- Pump station maintenance and repair (electrical and mechanical).
- Methods (i.e. probe or metal detector) and marking/flagging procedures to identify the location of various utility (electric, cable TV, etc.) underground lines to direct construction and repair crews in excavation.
- Analysis.
- Budgeting and estimating.
- Business Writing.
- Human Relations.
- Interpersonal communications.
- Inventory control.
- Laboratory testing, recordkeeping and housekeeping procedures.
- Leadership.
- Operating and environmental permits.
- Oral and written communication skills.
- Organizing and planning.
- Problem solving, decision making.
- Recordkeeping.
- Scheduling.
- Supervision.
- Teaching and training.
- Understanding of rules and regulations applicable to department.

CONTACTS

INTERNAL: Throughout the Company, at various levels.

EXTERNAL: Contractors; vendors; customers; representatives of the media and Homeowner and civic associations and other utilities; and inspectors and other officials from DER, EPA and the county.

HIRING STANDARDS

EDUCATION: High school graduate or equivalent.
Appropriate licenses in water, wastewater and/or LP Gas.

EXPERIENCE: Minimum 5 to 8 years experience in utility operations, four years in a supervisory capacity.

SSU JOB DESCRIPTION

JOB TITLE: **SUPERVISOR, DIVISION**

DEPARTMENT: Operations

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: No

EEO JOB CODE: 1 - Officials and Managers

GENERAL PURPOSE

Responsible for administration, operation, construction and maintenance of the entire Utility to include: Customer Billing Department, Customer Services Department, Distribution Construction and Maintenance Department, and Plant Operations Department.

DUTIES

Responsibilities involve the following:

1. Exercises direct authority over all Utility functions and Personnel in accordance with approve policies and procedures.
2. Analyze and evaluates operations, construction, and maintenance functions to insure efficiency.
3. Coordinates data, prepares or reviews and approves operations reports for Billing, Customer Services, Distribution Systems, and Plant Operations department.
4. Controls expenditure of budgeted funds.
5. Maintains effective communications and working relationship with Corporate Superiors, Employees, Government officials, Customers, General public, and Contracts.
6. Requisitions material and supply replacements to Central Purchasing Department.
7. Approves minor local purchases under $100.00.
8. Requests approval for major expenditures.
9. Develops plans and procedures to insure efficient operations.
10. Initiates or recommends new or improved practices.
11. Prepares budget requests.
12. Organizes training programs.

DUTIES (cont.)

13. Attends meetings with Corporate officials, Governmental Agencies, Public and Community functions.

14. Performs other duties or special projects as requested related to the area of responsibility.

15. Duties performed under normal office conditions.

KNOWLEDGE AND SKILLS

Requires knowledge of following Regulatory Agency rules and regulations, Florida Public Service Commission, Florida Department of Environmental Regulations, Florida Water Management Districts, Florida L. P. Gas Safety Dept., Federal Environmental Protection Agency, Federal Dept. of Transportation-Gas Pipeline Safety, Florida Dept. of Labor and Employment Security, O.S.H.A., and other local governmental departments.

CONTACTS

EXTERNAL: Daily contact with customers to satisfy customer inquiries as to service needs, service quality, and service complaints.

Job requires appearing and testifying before customers during rate increase proceedings.

HIRING STANDARDS

EXPERIENCE: More than five years through eight years previous related experience and/or formal or on-the-job training.

SSU JOB DESCRIPTION

JOB TITLE: SUPERVISOR, FIELD MAINTENANCE OPERATIONS

DEPARTMENT: Various

IMMEDIATE SUPERVISOR: Various

ELIGIBLE FOR OVERTIME: No

EEO JOB CODE: 6 - Craft Workers

GENERAL PURPOSE

Under general supervision, supervises and assists crews in a variety of activities including the construction, maintenance and repair of water/wastewater and/or gas pipelines and facilities.

DUTIES

Responsibilities may involve any of the following:

1. Construction, installation, maintenance and repair of water, wastewater and/or gas service lines, facilities, valves, fittings and pumping stations.

2. Monitors or identifies and marks pipeline locations for contractors and construction crews.

3. Monitors and/or performs cleaning and light maintenance of vehicles, heavy equipment and power tools. Operates heavy equipment such as backhoe, trencher and jack-and-bore.

4. Supervises and trains crews on the correct, efficient and safe methods of performing the above tasks.

5. Organizes and distributes work assignments for crew members.

6. May assist immediate supervisor in the preparation of employee performance appraisals, interviewing prospective employees and preparing budgets.

7. Performs other duties or special projects as requested related to the area of responsibility.

8. Duties performed outdoors with exposure to the elements, dust, noise, insect and animal bites, energized equipment and potentially hazardous conditions.

KNOWLEDGE AND SKILLS

- Familiarity with Company forms required for related work.
- Identify and report or correct unusual conditions or safety hazards.

KNOWLEDGE AND SKILLS (cont.)

- Safe and practical use of simple equipment or hand tools, such as wrenches, shovel, pick, hammers, saws, chisels.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.
- Safe and practical operation and maintenance of jack-and-bore, pneumatic gopher, power mole, trencher, backhoe, and tapping machines.
- Safe and efficient methods of loading and unloading trucks and equipment.
- Basic mathematical skills (addition, subtraction, multiplication and division) to enable computation of past/present meter readings to determine customer usage, or other uses.
- Map reading or knowledge of facility locations.
- Meter reading, installation, repair and change-out.
- Recognize and record meter malfunctions.
- Maintenance and repair knowledge of hydraulic, mechanical and electrical systems.
- Procedures for accident investigation.
- Serves on **Emergency Call** duty.
- Structural repairs including rebuilding, straightening and aligning.
- Diagnose, analyze and correct problems in water, wastewater or gas systems.
- Thorough knowledge of NFPA pamphlets for safety (NFPA 54 & 58).
- Gas appliance installation and repairs including piping, venting, meter and regulator sizing, vaporizers, meters, odorization tests, tank installations, gas leak survey and repair, line locations and atmospheric corrosion maintenance.
- Safe driving practices and record with a valid driver's license.
- Capable of safe and effective operation of a tractor and trailer, semi-tractor or flatbed truck over 10,000 lbs.
- Preparation of wood and metal surfaces for painting and a knowledge of appropriate selection, colors of paints and application.
- Completion of Florida Gas Transmission Company's courses in:
  Corrosion Control
  Distribution Mechanics
- Thorough knowledge of U.S. Department of Transportation Office of Pipeline Safety Regulations Parts 191 and 192, and the "DOT Guidance Manual for Operators of Small Gas Systems."
- Thorough knowledge of "Inspection, Operation and Maintenance Plan" including procedures for emergency notification (kept in Company vehicles at all times).
- Blueprint reading and plan specifications.
- Knowledge of the layout, types and choices of fittings and related equipment used in water/wastewater industry.

KNOWLEDGE AND SKILLS (cont.)

- Pump station maintenance and repair (electrical and mechanical).
- Basic carpentry.
- Methods (i.e. probe or metal detector) and marking/flagging procedures to identify the location of various utility (electrical, cable TV, etc.) underground lines to direct construction and repair crews in excavation.
- Construction work order system.
- Interpersonal communications.
- Leadership.
- Oral and written communication skills.
- Supervision.

CONTACTS

INTERNAL: Generally confined to employees at all levels in the assigned location.

EXTERNAL: May have some customer contact requiring common courtesy. Also contact with contractors, other utility representatives, County inspectors and vendors.

HIRING STANDARDS

EDUCATION: High school graduate or equivalent.

EXPERIENCE: 5-8 or more years extensive experience in various facets of water/wastewater utility operations, with demonstrated proficiency in the safe and efficient operation of heavy equipment.

SSU JOB DESCRIPTION

JOB TITLE: **WELDER**

DEPARTMENT: Operations

IMMEDIATE SUPERVISOR: Manager, Gas Operations

ELIGIBLE FOR OVERTIME: Yes

EEO JOB CODE: 3 - Technician

GENERAL PURPOSE

Performs specialized construction, maintenance and repair of water, wastewater and LP Gas facilities and equipment. Activities involve fabrication, patching and repairs using acetylene, MIG, TIG and stick welding, flame cutting, poly-heat fusion, metal fabrication and other activities.

DUTIES

Responsibilities involve several of the following:

1. Performs a variety of tasks involving construction of LP Gas pipelines, cathodic protection, main extensions, commercial meter sets and the installation of specialized LP Gas services. Replaces regulators, vaporizers and effects changes in piping in bulk plants.

2. Repairs or fabricates replacement parts for water and wastewater systems including sweeper arms, chute assemblies, treatment tanks and other activities.

3. Performs repairs or fabrication of parts or modifications to equipment and vehicles including installation of hoists, repairs to semi-trailers.

4. Performs other duties or special projects as requested related to the area of responsibility.

5. Duties performed outdoors, with potential exposure to explosive materials, welding fumes, changing weather conditions, hazardous chemicals and energized equipment and tools.

KNOWLEDGE AND SKILLS

- Safe driving practices and record, with a valid driver's license.
- Good physical condition to enable loading, unloading and movement of equipment and tools weighing up to 150 lbs. and continuous walking, stair climbing and lifting of objects up to 50 lbs.

KNOWLEDGE AND SKILLS (cont.)

- Commercial gas installation, repair and change-out. Recognize and correct meter malfunctions.
- Maintenance and repair knowledge of hydraulic and mechanical systems.
- Fabrication of special parts, as required.
- Basic mathematics and algebra to enable the computation of averages, percentages and usage computations, including the use of decimals, fractions, formulas, tables, specifications or wiring diagrams.
- Reading schematics or blueprints.
- Thorough knowledge of NFPA pamphlets for safety (NFPA 54 and 58).
- Installation and repair of piping, venting, meter and regulator sizing, vaporizers, meters, odorization tests, poly heat fusion and atmospheric corrosion maintenance.
- Use of precision measuring instruments (vernier calipers, dial indicators and micrometer).
- Completion of Florida Gas Transmission Company's courses in:
  Corrosion Control
  Distribution Mechanics
- Thorough knowledge of US Department of Transportation Office of Pipeline Safety Regulations Parts 191 and 192 and the "DOT Guidance Manual for Operators of Small Gas Systems."
- Pump station maintenance and repair (electrical and mechanical).
- Operation of welding machine (MIG, TIG and stick), brazing, torch, portable pipe threader, hydraulic squeeze-off unit, reciprocating saw, hammer drills and related welding and hydraulic equipment.
- 601 state certification in LP Gas ("Qualifier").

CONTACTS

INTERNAL: All levels, operations division.

EXTERNAL: Engineers, vendors and suppliers. Limited contact with inspectors and customers, requiring common courtesy.

HIRING STANDARDS

EDUCATION: High school graduate or equivalent with DOT certification in welding and heat fusion and possession of a valid Florida Division of LP Gas 601 operator's license.

EXPERIENCE: Four (4) years related experience in a water/wastewater utility or six (6) years related experience in appropriate welding techniques.

LIST OF VEHICLES

FPSC

Name of Company: Southern States Utilities, Inc.

Additional Eng. Information
Schedule:
Page 1 of 9
Preparer: Charles L. Sweat

Docket No.: 920199-WS
Test Year Ended: December 31, 1991
Historic [x] or Projected [ ]

Explanation: Provide a list, by serial number and description, of all vehicles owned or leased by the utility showing original cost and who the vehicle is assigned to, and the method of allocation to the utility

	VEHICLE INFORMATION					ASSIGNED TO				
Veh. Count	Serial Number	Make	Year	Model	Description	Tag Location	Veh. No.	Name	Title	Original Cost
1	1GCDC14Z1LE203042	CHEVY	1990	C-1500	P-UP 1/2 TON	Char/Lee	148	Ayers, L	Operator	$10,536.23
2	JT4RN50R2G0201624	TOYOT	1986	Pick Up	P-UP 1/2 TON	Char/Lee	107	Quednau, A	Operator	$7,369.65
3	CCM33AV143927	CHEVY	1980	C-30	TRK 1 1/2 TN	Charlotte	109	**Equip Boom	General Use	$12,500.00
4	JT4RN50R2G0201087	TOYOT	1986	Truck	P-UP 1/2 TON	Charlotte	110	**Pool Open	General Use	$7,369.65
5	NO I.D. NUMBER	HOMEM	1978		TRAILER	Charlotte	1012	**Pool Open	General Use	$0.00
6	75720082	CUSTO	1978		TRAILER	Charlotte	1021	**Pool Open	General Use	$0.00
7	1FTBR10A0GUB68091	FORD	1986	Ranger	P-UP 1/4 TON	Charlotte	78	Barrett, C	Operator	$10,350.00
8	JT4RN50R1G0201744	TOYOT	1986	Pick Up	P-UP 1/2 TON	Charlotte	103	Bridgeman, D	Maint. Tech	$7,369.65
9	JT4RN50R3G0199446	TOYOT	1986	Pick Up	P-UP 1/2 TON	Charlotte	102	Hennley, T	Maint. Tech	$7,319.65
10	CCL338V142635	FORD	1978	F-350	P-UP 1 TON	Charlotte	105	In-operable	General Use	$8,500.00
11	CCD249A147734	CHEVY	1979	CK-20	P-UP 1 TON	Charlotte	106	In-operable	General Use	$9,000.00
12	F37ZCJD8450	FORD	1980	Pick Up	P-UP 1/2 TON	Charlotte	108	In-operable	General Use	$7,100.00
13	JAACL14A6F0715183	ISUZU	1985	Pick Up	P-UP 1/2 TON	Citrus	161	**Meter Rdrs	General Use	$5,860.33
14	1GCBS14E1J8102764	CHEVY	1988	S-10	P-UP 1/4 TON	Citrus	164	Batchick, B	Maint. Tech	$9,819.02
15	1GCBS14E9K2220579	CHEVY	1989	S-10	P-UP 1/4 TON	Citrus	125	Bogosta, R	Operator	$7,531.13
16	1GCBS14E6J2171257	CHEVY	1988	S-10	P-UP 1/4 TON	Citrus	166	Greenburg, L	Operator	$9,842.88
17	1GNCT18R8H8185514	CHEVY	1987	Blazer	P-UP 1/4 TON	Citrus	169	Hatfield, C	Tech. Specs	$14,149.78
18	1GCCS14ZXM8212191	CHEVY	1991	S-10	P-UP 1/4 TON	Citrus	255	Johnson, R	Service Tech	$10,408.50
19	1GCGC24K3LE216929	CHEVY	1990	C-1500	P-UP 1/2 TON	Citrus	252	Kint, R	Maint. Tech	$14,301.24
20	1FTBR10C0EUB56103	FORD	1984	Ranger	P-UP 1/4 TON	Citrus	112	Kirk, B	Maint. Tech	$4,747.63
21	1GCGC24E3LE213383	CHEVY	1990	C-2500	P-UP 3/4 TON	Citrus	155	Levesque, J	Area Supvr.	$14,457.64
22	1GCBS14E7J8191661	CHEVY	1988	S-10	P-UP 1/4 TON	Citrus	97	Mackenzie, J	Operator	$7,661.85
23	1FTEF15Y1JNB34349	FORD	1988	F-150	P-UP 1/2 TON	Citrus	114	Porter, J	Operator	$11,000.00
24	1GCDK14ZXJZ258503	CHEVY	1988	CK-10	P-UP 1/2 TON	Citrus	165	Reinhart, P	Maint. Tech	$8,167.48
25	1GCFR24H0HS140514	CHEVY	1987	CR-20	P-UP 3/4 TON	Citrus	163	Schindler, S	Maint. Tech	$11,167.11
26	1FTCR10A3MUB39569	FORD	1991	Ranger V6	P-UP 1/4 TON	Citrus	266	Seager, T	Operator	$10,328.30
27	1GCBS14E1H8162182	CHEVY	1987	S-10	P-UP 1/4 TON	Citrus	162	Simpson, S	Maint. Tech	$7,908.35
28	JAABL14A3G0748459	ISUZU	1986	Truck	P-UP 1/2 TON	Citrus	47	Waldhauser	Maint. Tech	$5,987.75

Method of Allocation
The list of vehicles includes vehicles owned by Southern States Utilities, Inc., and Lehigh Utilities, Inc., (Lee County). Vehicles are used in multiple systems, and for purposes of allocation to the utilities, vehicles' costs (recorded in General Plant) are combined for Southern States Utilities and Lehigh Utilities, and are allocated to the individual systems based on the number of customers. This allocation is shown in Volume I of this filing.

** Vehicles not assigned to individuals

LIST OF VEHICLES

FPSC

Name of Company: Southern States Utilities, Inc.

Additional Eng. Information
Schedule:
Page 2 of 9
Preparer: Charles L. Sweat

Docket No.: 920199-WS
Test Year Ended: December 31, 1991
Historic [x] or Projected [ ]

Explanation: Provide a list, by serial number and description, of all vehicles owned or leased by the utility showing original cost and who the vehicle is assigned to, and the method of allocation to the utility

	VEHICLE INFORMATION					ASSIGNED TO				
Veh. Count	Serial Number	Make	Year	Model	Description	Tag Location	Veh. No.	Name	Title	Original Cost
29	1FTDF15Y7MNA65537	FORD	1991	F-150	P-UP 1/2 TON	Citrus	261	Weeks, J	Maint. Tech	$11,796.94
30	1G1AW51R5H6194720	CHEVY	1987	Celebrity	SEDAN/4-DOOR	Citrus	160	Williams, R	Div. Supvr	$10,929.77
31	NO I.D. NUMBER	ASPT	0		TRAILER	Clay	1004	**Pool Open	General Use	$0.00
32	1GCDC14EILE197231	CHEVY	1990	C-1500	P-UP 1/2 TON	Clay	153	Cross, A	Area Supvr	$13,158.44
33	1GCBS14E6K8110151	CHEVY	1989	S-10	P-UP 1/4 TON	Clay	115	Keen, H	Operator	$8,294.46
34	1FTDF15Y8HNA41592	FORD	1987	F-150	P-UP 1/2 TON	Clay	87	Kerlin, W	Operator	$12,600.00
35	1FTBR10C9JUB66381	FORD	1988	Truck	P-UP 1/2 TON	Clay	90	Stapf, J	Operator	$7,642.48
36	N71SVFE9902	FORD	1979	LN700	BOBTAIL	Collier	211	**Gas/Propan	General Use	$9,756.54
37	N71EVCH0085	FORD	1978	LN700	BOBTAIL	Collier	212	**Gas/Propan	General Use	$10,000.00
38	1GCBS14E3H2162963	CHEVY	1987	S-10	P-UP 1/4 TON	Collier	197	**Pool Open	General Use	$8,110.16
39	1GCCS14Z5K2220957	CHEVY	1989	S-10	P-UP 1/4 TON	Collier	206	Boyce, G	Chief Oper	$6,766.72
40	1GCFC24K4JZ243414	CHEVY	1988	CR-20	P-UP 3/4 TON	Collier	202	Carman, T	Maint. Tech	$10,598.89
41	1G1AW51W2K6183381	CHEVY	1989	Celebrity	SEDAN/4-DOOR	Collier	196	Denny, W	Manager	$10,064.01
42	1GCBS14E5H2249232	CHEVY	1987	S-10	P-UP 1/4 TON	Collier	198	Dwyer, C	Meter Reader	$10,546.49
43	1FTDF15N9KNB31153	FORD	1989	F-150	P-UP 1/2 TON	Collier	203	Ehlen, M	Maint. Tech	$7,630.75
44	1GBHR34K1JJ133369	CHEVY	1988	CC-31	CAB/CHASSIS	Collier	207	Forman	General Use	$14,596.40
45	1GCCS14Z7K2223777	CHEVY	1989	S-10	P-UP 1/4 TON	Collier	205	Gee, M	Operator	$7,508.72
46	R685T75423	MACK	1979	Classic	CAB/TRACTOR	Collier	209	Hall, D	Maint. Tech	$26,082.58
47	1HSZJGER6HH518574	INTER	1987	F-2575	CAB/TRACTOR	Collier	210	Hall, D	Maint. Tech	$52,378.81
48	1GTBS14E7J8508970	GMC	1988	S-15	P-UP 1/2 TON	Collier	201	Jones, R	Service Tech	$9,910.35
49	1FDJF37H8KNB36510	FORD	1989	F-350	P-UP 1 TON	Collier	208	McGowan, B	Maint. Tech	$8,682.09
50	1GCBS14EXJ2171262	CHEVY	1988	S-10	P-UP 1/4 TON	Collier	200	Quigley, M	Maint. Supvr	$9,575.02
51	1G1AW51W0K6221996	CHEVY	1989	Celebrity	SEDAN/4-DOOR	Collier	218	Stephan, P	Div. Supvr	$11,338.89
52	G40371	TRLM	1971		TRAILER	Collier	1019	Trailer	General Use	$7,800.00
53	FWR513101	FRUEH	1973		TRAILER	Collier	1020	Trailer	General Use	$9,650.00
54	1GCCS14Z9K2226485	CHEVY	1989	S-10	P-UP 1/4 TON	Collier	204	Weis, R	Maint. Supvr	$7,296.72
55	1GCBS14EXJ8102858	CHEVY	1988	S-10	P-UP 1/4 TON	Collier	199	Zeigler, T	Service Tech	$9,029.82
56	1GCBS14E4K2178144	CHEVY	1989	S-10	P-UP 1/4 TON	Duval	117	**Pool Open	General Use	$7,695.09

Method of Allocation
The list of vehicles includes vehicles owned by Southern States Utilities, Inc., and Lehigh Utilities, Inc., (Lee County). Vehicles are used in multiple systems, and for purposes of allocation to the utilities, vehicles' costs (recorded in General Plant) are combined for Southern States Utilities and Lehigh Utilities, and are allocated to the individual systems based on the number of customers. This allocation is shown in Volume I of this filing.

** Vehicles not assigned to individuals

LIST OF VEHICLES

Name of Company: Southern States Utilities, Inc.

Docket No.: 920199-WS
Test Year Ended: December 31, 1991
Historic [x] or Projected [ ]

Explanation: Provide a list, by serial number and description, of all vehicles owned or leased by the utility showing original cost and who the vehicle is assigned to, and the method of allocation to the utility

FPSC

Additional Eng. Information
Schedule:
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Preparer: Charles L. Sweat

	VEHICLE INFORMATION					ASSIGNED TO				
Veh. Count	Serial Number	Make	Year	Model	Description	Tag Location	Veh. No.	Name	Title	Original Cost
57	NO I.D. NUMBER	HOMEM	1987		TRAILER	Duval	1007	**Pool Open	General Use	$0.00
58	NO I.D. NUMBER	HOMEM	1988		TRAILER	Duval	1010	**Pool Open	General Use	$0.00
59	1GCDC1428LE210165	CHEVY	1990	C-1500	P-UP 1/2 TON	Duval	145	Carroll, R	Maint. Tech	$10,536.23
60	1GCBS14E9K8188049	CHEVY	1989	S-10	P-UP 1/4 TON	Duval	124	Chasse, D	Operator	$7,531.13
61	1GCBS14E0J8157996	CHEVY	1988	S-10	P-UP 1/4 TON	Duval	93	Crook/Hewet	Maint. Tech	$7,353.35
62	1GCBS14E0K2256905	CHEVY	1989	S-10	P-UP 1/4 TON	Duval	133	Garrett, P	Operator	$7,208.56
63	1FTCR10U5MTA42079	FORD	1991	F-150 V-6	P-UP 1/2 TON	Duval	270	Green, B	Operator	$12,015.75
64	1FTCR10UXMTA45401	FORD	1991	F-150 V-6	P-UP 1/2 TON	Duval	271	Holcomb, D	Operator	$11,503.22
65	1FTCR10U6MUD57290	FORD	1991	Ranger V6	P-UP 1/4 TON	Duval	263	Manning, E	Area Supvr	$10,835.90
66	1FTEF15Y8MNB00610	FORD	1991	F-150 V-6	P-UP 1/2 TON	Duval	267	Robinson, R	Maint. Tech	$13,479.91
67	1FTCR10U3MTA30366	FORD	1991	F-150 V-6	P-UP 1/2 TON	Duval	269	Ward, B	Operator	$11,897.03
68	2FAPP36X9JB172677	FORD	1988	Tempo	SEDAN/4-DOOR	Duval	95	Welsh, J.J	Div. Supvr	$10,413.19
69	1GBCS14R7J8113991	CHEVY	1988	S-10	P-UP 1/4 TON	Hernando	242	Bechtel, W	Maint. Tech	$9,501.87
70	1GBHR34KXHS139451	CHEVY	1987	CR-31	P-UP 1 TON	Hernando	230	Bowman, J	Maint. Tech	$12,626.64
71	1GTFC24H5JZ521130	GMC	1988	CK-25	P-UP 3/4 TON	Hernando	237	Cannon, J	Maint. Tech	$14,433.99
72	1GCBS14E8J2193969	CHEVY	1988	S-10	P-UP 1/4 TON	Hernando	241	Cotroneo, J	Operator	$9,522.93
73	1GCBS14R9G2223220	CHEVY	1986	S-10	P-UP 1/4 TON	Hernando	228	Diluzio, C	Maint. Tech	$7,686.18
74	1GCBS14EXH8161936	CHEVY	1987	S-10	P-UP 1/4 TON	Hernando	232	Ferrell, F	Env. Com Adm	$7,469.85
75	1GTBS14E6J8504585	GMC	1988	S-15	P-UP 1/2 TON	Hernando	238	Golas, M	Operator	$9,837.21
76	1GCBS14E2G2223217	CHEVY	1986	S-10	P-UP 1/4 TON	Hernando	229	Gunter, S	Meter Reader	$7,108.65
77	2FDLF47G2KCA64473	FORD	1989	F-450	P-UP 1.25TON	Hernando	170	Hildreth, G	Welder	$10,423.72
78	1GCBS14E9H8222290	CHEVY	1987	S-10	P-UP 1/4 TON	Hernando	236	Hoch, W	Service Tech	$8,170.20
79	1GCBS14E2H2185621	CHEVY	1987	S-10	P-UP 1/4 TON	Hernando	234	Kranz, F	Meter Reader	$7,469.85
80	1GCBS14E6H2185279	CHEVY	1987	S-10	P-UP 1/4 TON	Hernando	233	Kraus, M	Maint. Tech	$7,469.85
81	1GCCS14Z0K2223779	CHEVY	1989	S-10	P-UP 1/4 TON	Hernando	244	Leach, R	Operator	$7,084.39
82	1FTHF25HXKNB02603	FORD	1989	F-250	P-UP 3/4 TON	Hernando	246	Miller, J	Maint. Tech	$8,936.14
83	1GCFC24H7JE106592	CHEVY	1988	C-2000	P-UP 3/4 TON	Hernando	239	Mincevich, T	Maint. Tech	$13,850.55
84	1GCBS14E8K2195089	CHEVY	1989	S-10	P-UP 1/4 TON	Hernando	243	Moore, R	Meter Reader	$9,656.50

Method of Allocation
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** Vehicles not assigned to individuals

LIST OF VEHICLES

FPSC

Name of Company: Southern States Utilities, Inc.

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Preparer: Charles L. Sweat

Docket No.: 920199-WS
Test Year Ended: December 31, 1991
Historic [x] or Projected [ ]

Explanation: Provide a list, by serial number and description, of all vehicles owned or leased by the utility showing original cost and who the vehicle is assigned to, and the method of allocation to the utility

	VEHICLE INFORMATION					ASSIGNED TO				
Veh. Count	Serial Number	Make	Year	Model	Description	Tag Location	Veh. No.	Name	Title	Original Cost
85	1GCBS14E6J2171260	CHEVY	1988	S-10	P-UP 1/4 TON	Hernando	240	Oxendine, J	Maint. Supvr	$9,501.88
86	1FTDF15N2KNB31155	FORD	1989	F-150	P-UP 1/2 TON	Hernando	247	Przekora, N	Maint. Tech	$4,578.75
87	1GCBS14E6H8161772	CHEVY	1987	S-10	P-UP 1/4 TON	Hernando	231	Vaillancourt	Meter Reader	$7,469.85
88	1GCBS14E3H2195719	CHEVY	1987	S-10	P-UP 1/4 TON	Hernando	235	Volpe, F	Service Tech	$8,131.35
89	1G1AW51R1H6264066	CHEVY	1987	Celebrity	SEDAN/4-DOOR	Hernando	227	Williams, J	Manager	$10,941.32
90	1FTDF15N5KNB31151	FORD	1989	F-150	P-UP 1/2 TON	Hernando	245	Williams, R	Maint. Tech	$6,592.75
91	1FTCF15Y8ENA43348	FORD	1984	Truck	P-UP 1/2 TON	Hillsborough	29	**Pool Open	General Use	$8,301.10
92	1GCCT14R3J8234879	CHEVY	1988	S-10	P-UP 1/4 TON	Hillsborough	224	Bennett, K	Maint. Tech	$10,680.31
93	1GCBS14Z8K2188547	CHEVY	1989	S-10	P-UP 1/4 TON	Hillsborough	226	Caine, T	Maint. Tech	$8,227.25
94	1G1AW51R0HG133172	CHEVY	1987	Celebrity	SEDAN/4-DOOR	Hillsborough	222	Fuller, D	Div. Supvr.	$10,929.77
95	1GCBS14Z0K2188561	CHEVY	1989	S-10	P-UP 1/4 TON	Hillsborough	225	Reichart, F	Operator	$10,029.25
96	1GCBS14E9G8114606	CHEVY	1986	S-10	P-UP 1/4 TON	Hillsborough	223	Willis, A	Maint. Tech	$7,439.21
97	1GCBS14E1H2197839	CHEVY	1987	S-10	P-UP 1/4 TON	Lake	62	Hawersatt, J	Maint. Tech	$7,004.25
98	1B7FL26XXMS371193	DODGE	1991	Dakota	P-UP 1/2 TON	Lake	272	Heath, B	Operator	$11,726.50
99	1GCBS14E9K2220582	CHEVY	1989	S-10	P-UP 1/4 TON	Lake	126	Moro, D	Operator	$7,531.13
100	1GCBS14R3J8115633	CHEVY	1988	S-10	P-UP 1/4 TON	Lake	88	Shreffler, L	Operator	$10,649.06
101	1FTBR10S7EUD62395	FORD	1984	RANGER	P-UP 1/4 TON	Lee	280	**Pool	General Use	$10,165.75
102	Q80DVEB4621	FORD	1979	F-800	TRUCK DUMP	Lee	286	**Pool	General Use	$10,000.00
103	2UA121XB0508787	FORD	1981	COURIER	P-UP 1/4 TON	Lee	287	**Pool	General Use	$4,600.00
104	F26EUGG1761	FORD	1980	F-	P-UP 3/4 TON	Lee	288	**Pool	General Use	$12,127.50
105	DJF37GXCBA49622	FORD	1982		FLAT BED	Lee	289	**Pool	General Use	$10,000.00
106	1FTBR10A42AD33888	FORD	1988	RANGER	P-UP 1/4 TON	Lee	292	Abernathy, W	Operator	$10,864.78
107	1FDKF37H2HNA79623	FORD	1987	F-350	P-UP 1 TON	Lee	290	Bremer, G	Maint. Tech	$13,733.39
108	1FTCR10T5HUC76455	FORD	1987	RANGER	P-UP 1/4 TON	Lee	291	Casella, P	Service Tech	$9,442.65
109	1J7FT36L0LL125116	JEEP	1990	COMANCHE	2-DOOR	Lee	281	Ellis, T	Maint. Tech	$12,191.55
110	1FDCR12T8GUC07654	FORD	1986	RANGER	P-UP 1/4 TON	Lee	283	Friedlander	Maint. Help	$8,992.52
111	1J7FT36E9KL504227	JEEP	1989	COMANCHE	2-DOOR	Lee	284	Kane, F	Maint. Tech	$11,610.67
112	1FMDU34X1MUA24090	FORD	1991	EXPLORER	4X4 / 4-DOOR	Lee	293	Long, G	Area Supvr	$17,443.91

Method of Allocation
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** Vehicles not assigned to individuals

LIST OF VEHICLES

FPSC

Name of Company: Southern States Utilities, Inc.

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Preparer: Charles L. Sweat

Docket No.: 920199-WS
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Explanation: Provide a list, by serial number and description, of all vehicles owned or leased by the utility showing original cost and who the vehicle is assigned to, and the method of allocation to the utility

	VEHICLE INFORMATION					ASSIGNED TO				
Veh. Count	Serial Number	Make	Year	Model	Description	Tag Location	Veh. No.	Name	Title	Original Cost
113	1FDCR12T6GUC07653	FORD	1986	RANGER	P-UP 1/4 TON	Lee	282	Morris, C	Maint. Tech	$8,992.52
114	1FDCR12A7DUC66141	FORD	1983	RANGER	P-UP 1/4 TON	Lee	285	Oetting, D	Meter Reader	$5,500.00
115	2FAPP35X2MB164796	FORD	1991	TEMPO	SEDAN/4-DOOR	Lee	294	Pound, T	Area Supvr	$10,058.17
116	1FDJF37Y9LNA53427	FORD	1990	F-350	P-UP 1 TON	Lee	279	Richter, J	Maint. Tech	$9,116.10
117	1GCBS14E7J8158160	CHEVY	1988	S-10	P-UP 1/4 TON	Marion	92	**Pool Open	General Use	$7,353.35
118	1GCBS14R1J2232548	CHEVY	1988	S-10	P-UP 1/4 TON	Marion	217	Bouvier, A	Service Tech	$8,382.74
119	1GCBS14E6H8161853	CHEVY	1987	S-10	P-UP 1/4 TON	Marion	213	Boyd, R	Operator	$8,382.74
120	1GCEV24K2HF351659	CHEVY	1987	CK-20	P-UP 3/4 TON	Marion	216	Clark, W	Maint. Tech	$13,101.39
121	1GCBS14E6K2263700	CHEVY	1989	S-10	P-UP 1/4 TON	Marion	130	Connor, D	Operator	$7,208.56
122	1GCDC14H6KE256664	CHEVY	1989	C-1500	P-UP 1/2 TON	Marion	127	March, M	Operator	$11,060.16
123	1GCEV24K5HF349856	CHEVY	1987	CK-20	P-UP 3/4 TON	Marion	215	Strawn, T	Maint. Supvr	$13,101.39
124	1GCBS14E7H2209993	CHEVY	1987	S-10	P-UP 1/4 TON	Marion	214	Vaughn, R	Maint. Tech	$10,228.79
125	1GCDC14Z8ME143018	CHEVY	1991	C-1500	P-UP 1/2 TON	Marion	256	Yocum, W	Div. Supvr	$11,844.00
126	701554	YAZOO	1981		TRAILER	Martin	1002	**Pool Open	General Use	$0.00
127	1GCBS14EXJ8158802	CHEVY	1988	S-10	P-UP 1/4 TON	Martin	96	Polk, L	Operator	$7,661.85
128	1FTCR1OU4NTA18003	FORD	1992	Ranger V6	P-UP 1/4 TON	Martin	277	Vanasdale, F	Maint. Tech	$10,951.57
129	1GCBS14EOJ8190125	CHEVY	1988	S-10	P-UP 1/4 TON	Martin	98	Vanasdale, T	Operator	$7,661.85
130	CGC24M3BB136306	CHEVY	1981	Luv	P-UP 1/4 TON	Martin	11	Whitulski, S	Maint. Supvr	$7,465.02
131	No Id. Number	HOMEM	1979		TRAILER	Nassau	1003	**Pool Open	General Use	$0.00
132	1CHEV18E9LF156694	CHEVY	1990	Blazer	4X4 / 4-DOOR	Nassau	156	Roberts, J	Manager	$12,694.62
133	F37HNCJ0861	FORD	1978	F-250	P-UP 3/4 TON	Nassau	61	White, D.A	Operator	$11,000.00
134	1FDHF27G6ENA24907	FORD	1984	F-150	P-UP 1/2 TON	Nassau	59	White, D.O	Operator	$6,900.00
135	1GCBS14E9K2130008	CHEVY	1989	S-10	P-UP 1/4 TON	Nassau	116	Wright, G	Area Supvr	$8,294.46
136	1GCCS14E4M8128865	CHEVY	1991	S-10	P-UP 1/4 TON	Orange	147	**Meter Rdrs	General Use	$7,907.27
137	N70BVEJ8982	FORD	1979	3704V/700	TRUCK 2 TON	Orange	85	**Open Grey	General Use	$4,000.00
138	2G1WL54T6L1161067	CHEVY	1990	Lumina	SEDAN/4-DOOR	Orange	144	**Pool Open	General Use	$14,083.24
139	2802	J/W	1984		TRAILER	Orange	1000	**Pool Open	General Use	$0.00
140	5439	DAVIS	1989		TRAILER	Orange	1013	**Pool Open	General Use	$0.00

Method of Allocation
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** Vehicles not assigned to individuals

LIST OF VEHICLES

Name of Company: Southern States Utilities, Inc.

Docket No.: 920199-WS
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Additional Eng. Information
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Preparer: Charles L. Sweat

	VEHICLE INFORMATION					ASSIGNED TO				
Veh. Count	Serial Number	Make	Year	Model	Description	Tag Location	Veh. No.	Name	Title	Original Cost
141	1JKODT203GA100040	INTER	1986		TRAILER	Orange	1016	**Pool Open	General Use	$0.00
142	1DS0000C7HI7DP785	DITCH	1987		TRAILER	Orange	1017	**Pool Open	General Use	$0.00
143	S77110772520198	HOLID	1977		TRAVEL VAN	Orange	1018	**Pool Open	General Use	$0.00
144	JAABL14A8F0726956	ISUZU	1985	G04	P-UP 1/2 TON	Orange	249	**Pool Open	General Use	$5,540.10
145		STON	1987		CONCRETE MIX	Orange	1005	**Pool Open	General Use	$0.00
146	1GCGC24M9FF409375	CHEVY	1985	S-10	P-UP 1/2 TON	Orange	41	**Pool Open	General Use	$7,284.74
147	1GCBS14E3K2269860	CHEVY	1989	S-10	P-UP 1/4 TON	Orange	129	**Univ Shrs	General Use	$7,208.56
148	1G1AW19R1G6259915	CHEVY	1986	Celebrity	SEDAN/4-DOOR	Orange	167	Atkisson, A	Manager	$10,166.05
149	1G1BN69H2GX202192	CHEVY	1986	Caprice	SEDAN/4-DOOR	Orange	140	Ausman, R	Vice Pres	$6,265.00
150	1FTBR10T9JUC18964	FORD	1988	Ranger	P-UP 1/4 TON	Orange	94	Bruce, F	Maint. Supvr	$10,787.32
151	1GCCS14EXM8100245	CHEVY	1991	S-10	P-UP 1/4 TON	Orange	146	Coffee, J	Operator	$7,907.27
152	1G1AW51W7HG155157	CHEVY	1987	Celebrity	SEDAN/4-DOOR	Orange	139	Corder, D	Area Supvr.	$13,901.79
153	1G1LT541XKE239073	CHEVY	1989	Corsica LT	HBK / 4-DOOR	Orange	120	Courtesy car	General Use	$10,602.78
154	1B7FL26X6MS364354	DODGE	1991	Dakota	P-UP 1/2 TON	Orange	274	Eck, R	Operator	$11,726.50
155	1MEBP8935GG602344	MERCU	1986	4 DOOR	SEDAN/4-DOOR	Orange	52	Engineering	General Use	$10,300.00
156	2FAPP36X1MB202338	FORD	1991	GL Tempo	SEDAN/4-DOOR	Orange	275	Fisher, M	Env. Com Adm	$10,132.06
157	1G1LT6418KE242916	CHEVY	1989	Corsica LT	HBK / 4-DOOR	Orange	118	Hendricks, L	Manager	$10,602.78
158	1GCFC24K8JE198047	CHEVY	1988	C-2500	P-UP 3/4 TON	Orange	100	Hodge, R	Maint. Tech	$13,732.18
159	1FTBR10A6GUC26785	FORD	1986	Ranger	P-UP 1/4 TON	Orange	55	Iaggi, S	Operator	$8,881.20
160	1GCCS14R4J8237485	CHEVY	1988	S-10	P-UP 1/4 TON	Orange	101	Johnson, J	Operator	$10,693.80
161	1FTEF25Y5MNA63439	FORD	1991	F-250	P-UP 3/4 TON	Orange	262	Kountz, F	Maint. Tech	$13,334.12
162	1G2HX54CXL1281629	PONTI	1990	Bonneville	SEDAN/4-DOOR	Orange	253	Ludsen, F	Vice Pres	$16,021.35
163	3G1AW51WXKS532878	CHEVY	1989	Celebrity	SEDAN/4-DOOR	Orange	135	Mangold, E	Bus Dev Adm	$13,932.30
164	1FTCR10A6GUD12683	FORD	1986	Ranger	P-UP 1/4 TON	Orange	51	Martin, D	Maint. Tech	$10,697.40
165	1GCCS14E3M8106890	CHEVY	1991	S-10	P-UP 1/4 TON	Orange	149	McCord, F	Operator	$7,907.27
166	1FTCR10A8GUD12684	FORD	1986	Ranger	P-UP 1/4 TON	Orange	53	Nichols, T	Maint. Tech	$11,106.00
167	1G4CF51C1J1606593	BUICK	1988	Electra	SEDAN/4 DOOR	Orange	143	Phillips, B	President	$14,015.95
168	1G1LT53GXMY102125	CHEVY	1991	Corsica CL	SEDAN/4-DOOR	Orange	257	Ragsdale, J	Manager	$11,304.38

Method of Allocation
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** Vehicles not assigned to individuals

LIST OF VEHICLES

FPSC

Name of Company: Southern States Utilities, Inc.

Additional Eng. Information
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Preparer: Charles L. Sweat

Docket No.: 920199-WS
Test Year Ended: December 31, 1991
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Explanation: Provide a list, by serial number and description, of all vehicles owned or leased by the utility showing original cost and who the vehicle is assigned to, and the method of allocation to the utility

	VEHICLE INFORMATION					ASSIGNED TO				
Veh. Count	Serial Number	Make	Year	Model	Description	Tag Location	Veh. No.	Name	Title	Original Cost
169	1GCDC14Z3ME142990	CHEVY	1991	CC10903	P-UP 1/2 TON	Orange	258	Rodriguez, B	Electrician	$11,876.14
170	1FTCR14U3MTA51373	FORD	1991	Ranger V6	P-UP 1/2 TON	Orange	268	Sanderson, W	Tech. S Adm	$12,741.87
171	1GCBS14E8K2202638	CHEVY	1989	S-10	P-UP 1/4 TON	Orange	132	Schrader, W	Operator	$7,208.56
172	1FTDF15Y5HNA41596	FORD	1987	F-150	P-UP 1/2 TON	Orange	86	Smith, F	Maint. Tech	$12,600.00
173	1G1LT6411KE242837	CHEVY	1989	Corsica LT	HBK / 4-DOOR	Orange	119	Sparks, S	Area Supvr	$10,602.78
174	1G1LT54G5LY189283	CHEVY	1990	Corsica CL	SEDAN/4-DOOR	Orange	152	Sturdevant	Constr. Insp	$10,380.90
175	1GCBS14E4K2220604	CHEVY	1989	S-10	P-UP 1/4 TON	Orange	123	Sweat Darrel	Meter Reader	$7,536.13
176	1GCBS14E2K2269106	CHEVY	1989	S-10	P-UP 1/4 TON	Orange	131	Sweat Dwayne	Maint. Supvr	$7,208.56
177	2MEBM75F8JX648027	MERCU	1988	Marquis	SEDAN/4-DOOR	Orange	1	Sweat, C	Vice Pres	$18,701.32
178	1HGCB765XLA086324	HONDA	1990	Accord	SEDAN/4-DOOR	Orange	254	Teasley, K	Vice Pres	$14,875.00
179	1J4FJ28LOKL459431	JEEP	1989	Cherokee	4X4 / 4-DOOR	Orange	142	Terrero, R	Chief Eng	$19,000.00
180	1GCGC24K2L8213729	CHEVY	1990	C-2500	P-UP 3/4 TON	Orange	157	Terrill, M	Maint. Supvr	$16,159.36
181	1DS000C7H17D0785	DITCH	1987		TRAILER	Orange	1001	Trailer	General Use	$0.00
182			1988	Hydro Mach		Orange	1011	Trailer	General Use	$0.00
183	16VAN114L1B38313	BIG	1990			Orange	1015	Trailer	General Use	$0.00
184	1FTDF15Y5MNA44167	FORD	1991	F-150	P-UP 1/2 TON	Orange	273	Trendell, W	Operator	$11,087.13
185	1G1LT54G0LY194617	CHEVY	1990	Corsica CL	SEDAN/4-DOOR	Orange	151	Turner, P	Constr. Insp	$10,380.90
186	1G1BN54E6LA118154	CHEVY	1990	Caprice	SEDAN/4-DOOR	Orange	138	Wood, C	Vice Pres	$14,958.83
187	1GCBS14E0K2256091	CHEVY	1989	S-10	P-UP 1/4 TON	Orange	128	Wright, W	Maint. Tech	$7,208.56
188	1FTBR10A8GUC23323	FORD	1986	Ranger	P-UP 1/4 TON	Pasco	54	Kolowich, S	Maint. Tech	$8,861.20
189	1GCCR14Z2HF365810	CHEVY	1987	S-10	P-UP 1/4 TON	Pasco	111	Ramsey, L	Operator	$10,339.85
190	NO I.D. NUMBER	HOMEM	1988		TRAILER	Polk	1009	**Pool Open	General Use	$0.00
191	1GCCS14E6M8112022	CHEVY	1991	S-10	P-UP 1/4 TON	Polk	158	Akens, N	Maint. Tech	$8,247.47
192	1GCCS14E5M8113324	CHEVY	1991	S-10	P-UP 1/4 TON	Polk	159	Batten, B	Operator	$8,247.47
193	1FTCR10UXMUD57289	FORD	1991	Ranger V6	P-UP 1/4 TON	Polk	264	Eberly, E	Maint. Tech	$10,786.32
194	1FTDF15Y1NPA20633	FORD	1992	F-150	P-UP 1/2 TON	Polk	276	Evans, D	Maint. Tech	$12,258.55
195	CC1074521	CADC	1990			Polk	1014	Trailer	General Use	$0.00
196	1GCDC14Z0JZ161775	CHEVY	1988	S-10	P-UP 1/4 TON	Putnam	89	Boyd, G	Operator	$11,523.49

Method of Allocation
The list of vehicles includes vehicles owned by Southern States Utilities, Inc., and Lehigh Utilities, Inc., (Lee County). Vehicles are used in multiple systems, and for purposes of allocation to the utilities, vehicles' costs (recorded in General Plant) are combined for Southern States Utilities and Lehigh Utilities, and are allocated to the individual systems based on the number of customers. This allocation is shown in Volume I of this filing.

** Vehicles not assigned to individuals

LIST OF VEHICLES

PPSC

Name of Company: Southern States Utilities, Inc.

Additional Eng. Information
Schedule:
Page 8 of 9
Preparer: Charles L. Sweat

Docket No.: 920199-WS
Test Year Ended: December 31, 1991
Historic [x] or Projected [ ]

Explanation: Provide a list, by serial number and description, of all vehicles owned or leased by the utility showing original cost and who the vehicle is assigned to, and the method of allocation to the utility

	VEHICLE INFORMATION					ASSIGNED TO				
Veh. Count	Serial Number	Make	Year	Model	Description	Tag Location	Veh. No.	Name	Title	Original Cost
197	1FTDF15YXMNA62311	FORD	1991	Ranger V6	P-UP 1/4 TON	Putnam	260	Boyd, G	Operator	$11,489.46
198	1GCBS14E1J8188498	CHEVY	1988	S-10	P-UP 1/4 TON	Putnam	99	Thompson, L	Maint. Tech	$7,661.85
199	1GCDC14H4LE103590	CHEVY	1990	C-1500	P-UP 1/2 TON	Putnam	150	Walker, M	Maint. Tech	$12,119.87
200	1FTCR10U1MUD11804	FORD	1991	Ranger-V6	P-UP 1/4 TON	Putnam	259	White, W	Operator	$10,638.38
201	UMH218CL001607	CUSHM	1982	Utility	CART	Sarasota	75	**Pool Open	General Use	$0.00
202	1GCBS14E8K2223022	CHEVY	1989	S-10	P-UP 1/4 TON	Sarasota	136	**Pool Open	General Use	$7,690.25
203	602375120	TOWR	1987		TRAILER	Sarasota	1008	**Pool Open	General Use	$0.00
204	CLN14A8251380	CHEVY	1980	Luv	P-UP 1/4 TON	Sarasota	57	**Pool WWTP	General Use	$5,000.00
205	1GCFC24HOLE111541	CHEVY	1990	Truck	FLAT BED	Sarasota	137	Danielson	Maint. Supvr	$15,002.75
206	F27BUDG3089	FORD	1979	Ranger	P-UP 1/4 TON	Sarasota	69	Equip (Boom)	General Use	$4,403.32
207	1GCCS14E3L8104930	CHEVY	1990	S-10	P-UP 1/4 TON	Sarasota	141	Green, J	Operator	$10,438.55
208	1GCBS14E6H2103759	CHEVY	1987	C-2500	P-UP 3/4 TON	Sarasota	265	Hayes	Service Tech	$11,500.00
209	1GCBS14E8K8228377	CHEVY	1989	S-10	P-UP 1/4 TON	Sarasota	134	Heimburger	Maint. Tech	$7,208.56
210	F60DVN80552	FORD	1972	Ranger	P-UP 1/4 TON	Sarasota	68	Jet	General Use	$6,042.19
211	1FTEF25Y9GNA69328	FORD	1986	F-150	P-UP 1/2 TON	Sarasota	80	Manning, G	Operator	$9,700.00
212	1N6ND02S5FC328415	NISSA	1985	Pick Up	P-UP 1/2 TON	Sarasota	73	Scolaro	Operator	$7,702.60
213	1GCBS14E7H8132362	CHEVY	1987	C-2500	P-UP 3/4 TON	Sarasota	64	Taylor	Maint. Tech	$11,500.00
214	1FTBR10C3EUA77010	FORD	1984	Pick Up	P-UP 1/2 TON	Sarasota	74	Thompson, P	Operator	$6,931.92
215	1FTEF26H6ENA54541	FORD	1984	Ranger	P-UP 1/4 TON	Sarasota	66	Turner, J	Maint. Tech	$6,931.93
216	1G1LT5419KE251294	CHEVY	1989	Corsica CL	SEDAN/4-DOOR	Sarasota	121	Vowell	Div. Supvr	$10,602.78
217	1GCBS14R1G2208436	CHEVY	1986	S-10	P-UP 1/4 TON	Volusia	173	**Pool Open	General Use	$7,307.54
218	1GCBS14R5G2209394	CHEVY	1986	S-10	P-UP 1/4 TON	Volusia	174	Andrews, K	Operator	$7,307.54
219	1GCBS14E4J8103021	CHEVY	1988	S-10	P-UP 1/4 TON	Volusia	181	Aten, S	Operator	$8,512.98
220	1GCBS14R0G2223669	CHEVY	1986	S-10	P-UP 1/4 TON	Volusia	178	Burkhard, J	Operator	$7,543.21
221	1GCBS14Z1K2188584	CHEVY	1989	S-10	P-UP 1/4 TON	Volusia	188	Cornell, R	Operator	$10,029.25
222	1GCBS14E0H8162612	CHEVY	1987	S-10	P-UP 1/4 TON	Volusia	179	Cranick, C	Operator	$7,650.05
223	1GCGR24K5HF372941	CHEVY	1987	CR-20	P-UP 3/4 TON	Volusia	180	Curry, R	Operator	$12,327.89
224	1GCBS14E4G2167250	CHEVY	1986	S-10	P-UP 1/4 TON	Volusia	176	Debacca, D	Operator	$7,271.21

Method of Allocation
The list of vehicles includes vehicles owned by Southern States Utilities, Inc., and Lehigh Utilities, Inc., (Lee County). Vehicles are used in multiple systems, and for purposes of allocation to the utilities, vehicles' costs (recorded in General Plant) are combined for Southern States Utilities and Lehigh Utilities, and are allocated to the individual systems based on the number of customers. This allocation is shown in Volume I of this filing.

** Vehicles not assigned to individuals

LIST OF VEHICLES

FPSC

Name of Company: Southern States Utilities, Inc.

Additional Eng. Information
Schedule:
Page 9 of 9
Preparer: Charles L. Sweat

Docket No.: 920199-WS
Test Year Ended: December 31, 1991
Historic [x] or Projected [ ]

Explanation: Provide a list, by serial number and description, of all vehicles owned or leased by the utility showing original cost and who the vehicle is assigned to, and the method of allocation to the utility

	VEHICLE INFORMATION					ASSIGNED TO				
Veh. Count	Serial Number	Make	Year	Model	Description	Tag Location	Veh. No.	Name	Title	Original Cost
225	1FDNF82K8JVA41266	FORD	1988	F800	DUMP TRUCK	Volusia	195	Dump Truck	General Use	$17,578.64
226	1GCCS14R7J2277126	CHEVY	1988	S-10	P-UP 1/4 TON	Volusia	186	Eaton, T	Service Tech	$10,521.63
227	1GCBS14R3J2237069	CHEVY	1988	S-10	P-UP 1/4 TON	Volusia	185	Emanuel, R	Maint. Supvr	$9,757.99
228	1GCBS14ZXK2191256	CHEVY	1989	S-10	P-UP 1/4 TON	Volusia	189	Hines, G	Service Tech	$10,029.25
229	1GDHC34M6GJ500766	GMC	1986	TC-31	CAB/CHASSIS	Volusia	192	Knight, H	Operator	$11,400.63
230	1GBHC34M3GJ128153	CHEVY	1986	CC-31	CAB/CHASSIS	Volusia	193	Lackey, M	Service Tech	$12,419.11
231	1GCBS14R9J2190744	CHEVY	1988	S-10	P-UP 1/4 TON	Volusia	184	Lopenski, A	Operator	$9,956.63
232	1G1AW51W9H6197724	CHEVY	1987	Celebrity	SEDAN/4-DOOR	Volusia	171	Lovell, D	Div. Supvr	$11,272.40
233	1GCBS14E8K2194721	CHEVY	1989	S-10	P-UP 1/4 TON	Volusia	187	Metro, P	Operator	$9,657.19
234	1GNCS18Z3K8206764	CHEVY	1989	S-10	P-UP 1/4 TON	Volusia	168	Middleton, D	Manager	$10,283.67
235	1GCBS14R3J2190741	CHEVY	1988	S-10	P-UP 1/4 TON	Volusia	183	Piazza, S	Operator	$9,956.63
236	1GCBS14R0G2223218	CHEVY	1986	S-10	P-UP 1/4 TON	Volusia	177	Rivas, J	Operator	$7,363.01
237	1FDZW80U8HVA34799	FORD	1987	LNT 8000	PUMP/TANKER	Volusia	194	Sludge Truck	General Use	$65,667.49
238	1GCBS14E5K2222684	CHEVY	1989	S-10	P-UP 1/4 TON	Volusia	122	Smith, J	Operator	$7,536.13
239	1FTEF25N9KNA92736	FORD	1989	F-250	P-UP 3/4 TON	Volusia	190	Sullo, R	Service Tech	$16,459.39
240	1GCBS14R4G2208432	CHEVY	1986	S-10	P-UP 1/4 TON	Volusia	175	Sullo, R.J	Operator	$7,307.54
241	1GCFC24N4GF429233	CHEVY	1986	C-2000	P-UP 1/2 TON	Volusia	172	Tucker, P	Operator	$8,842.44
242	1GCFC24H2JZ241407	CHEVY	1988	C-2000	P-UP 1/2 TON	Volusia	182	Vanderveer	Operator	$11,755.75
243	1GCBS14E3K2193153	CHEVY	1989	S-10	P-UP 1/4 TON	Volusia	191	Whipkey, B	Operator	$9,657.19
244	N/A	N/A	0		GOLF CART	Volusia	1006	Zeigler, B	Operator	$3,507.51
245	1GCCS14E1M8149141	CHEVY	1991	S-10	P-UP 1/4 TON	Washington	154	Baxter, P	Meter Reader	$8,472.46
246	1GCBS14E2H2208489	CHEVY	1987	S-10	P-UP 1/4 TON	Washington	250	Ledbetter, K	Operator	$10,463.97
247	1G1AW51W0K6199658	CHEVY	1989	Celebrity	SEDAN/4-DOOR	Washington	248	Register, H	Div. Supvr	$8,814.93

Method of Allocation
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** Vehicles not assigned to individuals

DOCKET NO. 920199-WS
VOLUME IV
BOOK 9 OF 9

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Additonal Engineering Information - Customer Inquiries

FPSC

Test Year Ended: December 31, 1991

Historic [x] or Projected

Explanation: Provide a list, by customer, of all complaints received during the test year, with an explanation of how each complaint was resolved.

See attached report

0120

CUSTOMER INQUIRY CODES AND DESCRIPTIONS

INQUIRY CODE	DESCRIPTION
99	MISCELLANEOUS
100	HIGH BILL
110	LOW BILL
120	WATER QUALITY COMPLAINT
135	AIR IN LINES
140	LOW PRESSURE OR PRESSURE CHECK
150	NO WATER
155	FOLLOW UP HBC/ACCURACY TEST
160	ACCURACY TEST
170	BENCH TEST
200	TURN OFF FOR CUSTOMER REPAIRS
201	TURN OFF FOR NSF CHECK
210	LEAK - MAIN
220	LEAK AT OR NEAR METER
240	YARD, ROAD OR SIDEWALK REPAIR
250	REPLACE METER BOX OR LID
260	RAISE OR LOWER METER BOX
280	LOCATE LINES
300	SEWER OVERFLOW (MANHOLE/PLANT)
310	SEWER BACKED UP IN RESIDENCE
320	SEWER "STOPPED UP" (SLOW FLOW)
330	LIFT STATION OR PLANT ALARM
340	SEWER SMELL IN AREA

CUSTOMER

INQUIRY REPORT

SUMMARY

CUSTOMERS INQUIRY REPORT

SUMMARY

COMPLETED FROM 1/01/91 TO 12/31/91

NO. OF PROBLEMS	PRB CODE	PROBLEM DESCRIPTION
2201	100	HIGH BILL
1212	220	LEAK AT OR NEAR METER
1126	120	WATER QUALITY COMPLAINT
789	150	NO WATER
597	140	LOW PRESSURE OR PRESSURE CHECK
479	250	REPLACE METER BOX OR LID
295	210	LEAK - MAIN
261	099	MISCELLANEOUS
207	201	TURN OFF FOR NSF CHECK
206	240	YARD, ROAD OR SIDEWALK REPAIR
187	260	RAISE OR LOWER METER BOX
175	200	TURN OFF FOR CUSTOMER REPAIRS
126	155	FOLLOW UP MBC/ACCURACY TEST
106	160	ACCURACY TEST
75	310	SEWER BACKED UP IN RESIDENCE
68	280	LOCATE LINES
54	135	AIR IN LINES
53	110	LOW BILL
42	320	SEWER STOPPED UP (SLOW FLOW)
36	330	LIFT STATION OR PLANT ALARM
31	170	BENCH TEST
28	300	SEWER OVERFLOW (MANHOLE/PLANT)
22	340	SEWER SMELL IN AREA
8376		TOTAL

CUSTOMER INQUIRY SUMMARY BY PLANT
IDENTIFY BY INQUIRY CODE
FOR THE PERIOD OF JANUARY-DECEMBER 1991

REG CODE	SYS NO.	SYSTEM	INQUIRY CODE 099	100	110	120	135	140	150	155	160	170	200	201	210	220	240	250	260	280	300	310	320	330	340	TOTAL
10200	1518	AMELIA ISLAND	1	16	0	2	0	0	13	1	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	35
10400	990	APACHE SHORES	3	21	0	9	0	0	0	5	1	1	2	0	0	5	0	1	2	0	0	0	0	0	0	50
10300	332	APPLE VALLEY	6	38	4	32	1	8	8	3	1	0	9	0	3	23	3	34	35	0	0	2	1	0	0	211
10300	784	BAY LAKE ESTATES	0	1	0	0	0	2	4	0	0	0	0	0	0	2	0	1	0	0	0	0	0	1	0	11
10200	886	BEACON HILLS	25	101	5	36	1	24	24	9	11	4	6	3	8	27	9	36	20	5	5	2	1	2	2	366
10200	472	BEECHER'S POINT	0	1	0	4	0	2	3	1	0	0	0	0	0	0	0	0	0	1	0	1	0	1	0	14
10500	2202	BURNT STORE	0	27	0	9	0	6	4	1	1	0	0	0	3	1	0	1	0	1	0	0	0	0	1	55
10300	555	CARLTON VILLAGE	0	6	0	2	1	0	3	1	0	0	1	0	0	1	4	1	0	0	0	0	0	0	0	20
10300	335	CHULUOTA	2	45	2	37	3	35	43	3	0	1	3	0	2	19	5	4	2	4	1	5	1	2	0	219
10400	1117	CITRUS PARK	1	22	0	11	0	14	19	1	2	0	0	1	0	18	0	8	0	2	0	0	0	0	1	100
10400	9001	CITRUS SPRINGS UTILITIES	0	19	0	0	0	0	2	1	1	2	0	1	0	18	1	9	1	0	0	0	0	0	0	55
10400	984	CRYSTAL RIVER HIGHLANDS	1	4	0	4	3	2	9	0	0	0	2	0	0	1	0	0	0	0	0	0	0	0	0	26
10300	105	DAETWYLER SHORES	1	8	1	1	0	4	0	0	0	0	4	0	1	4	1	0	0	0	0	0	0	0	0	25
10200	18001	DELTONA UTILITIES	49	355	1	382	2	84	19	9	30	3	16	148	32	144	79	54	6	7	1	12	5	2	2	1442
10300	336	DOL RAY MANOR	0	0	0	1	0	10	10	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	23
10300	334	DRUID HILLS	0	17	1	3	0	3	4	0	0	0	0	0	4	2	1	2	1	0	0	0	0	1	0	39
10300	557	EAST LAKE HARRIS ESTATES	1	6	0	3	0	1	4	4	0	1	0	0	2	3	0	0	1	0	0	0	0	0	0	26
10300	324	FERN PARK	0	3	0	6	0	18	2	0	0	0	2	0	2	3	3	2	0	0	0	0	0	0	0	41
10300	552	FERN TERRACE	0	4	1	1	0	2	1	0	0	0	2	0	0	5	0	0	0	0	0	0	0	0	0	16
10500	673	FISHERMAN'S HAVEN	0	12	0	2	0	0	0	0	1	0	1	0	0	2	0	0	0	1	0	1	1	2	0	23
10300	340	FL. CENTRAL COMMERCE PARK	3	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	12
10500	679	FOX RUN	0	6	0	5	0	1	5	1	0	1	0	0	2	0	0	0	1	0	0	2	1	0	0	27
10300	556	FRIENDLY CENTER	1	0	0	0	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	5
10400	992	GOLDEN TERRACE	1	9	0	4	0	5	1	2	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	24
10400	986	GOSPEL ISLAND ESTATES	0	1	0	7	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
10300	575	GRAND TERRACE	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
10300	326	HARMONY HOMES	0	2	0	0	0	0	2	0	0	0	0	0	2	1	0	0	0	0	0	0	0	0	0	7
10200	438	HERMITS COVE	1	9	1	4	0	1	18	0	1	0	3	0	0	7	1	0	2	0	0	0	0	0	0	48
10300	558	HOBBY HILLS	1	1	0	2	0	0	4	0	0	0	1	0	1	6	0	0	0	0	0	0	0	0	0	16
10400	573	HOLIDAY HAVEN	3	4	0	1	0	0	3	1	0	0	0	0	2	10	0	0	2	0	0	0	0	1	0	27
10300	121	HOLIDAY HEIGHTS	0	1	0	3	0	0	2	0	0	0	1	0	0	1	0	2	0	0	0	0	0	0	0	10
10300	570	IMPERIAL MOBILE TERRACE	2	5	1	0	0	3	5	0	0	0	2	0	3	9	5	3	2	0	0	0	0	2	0	42
10300	780	INTERCESSION CITY	7	20	1	1	0	17	19	1	1	0	3	0	12	23	2	0	2	0	0	0	0	0	0	109
10200	470	INTERLACHEN LAKE ESTATES	1	7	0	1	0	3	11	2	0	0	4	0	3	13	1	1	1	0	0	0	0	0	0	48
10400	1802	JUNGLE DEN	6	6	0	1	0	0	2	0	0	0	0	0	0	5	1	3	0	1	3	1	1	1	0	31
10200	1094	KEYSTONE HEIGHTS	0	30	0	19	5	4	14	0	0	0	12	0	4	10	0	2	0	0	0	0	0	0	0	100
10200	1701	KINGSWOOD	1	9	0	3	0	5	16	0	0	0	1	0	2	4	0	0	1	0	0	0	0	0	0	42
10300	773	LAKE AJAY ESTATES	0	3	0	5	0	1	2	1	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	14
10300	325	LAKE BRANTLEY	0	3	0	2	0	4	6	0	2	0	0	0	2	2	0	0	0	0	0	0	0	0	0	21
10300	104	LAKE CONWAY PARK	1	1	0	8	1	9	18	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	40
10300	323	LAKE HARRIET ESTATES	2	11	0	3	1	4	7	0	0	0	3	0	1	5	2	2	0	1	0	0	0	0	0	42
10200	1054	LAKEVIEW VILLAS	0	0	0	0	0	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
10500	675	LEILANI HEIGHTS	5	35	0	3	0	2	20	4	1	0	0	1	3	3	2	0	0	1	0	0	0	0	0	80
10500	2401	LEISURE LAKES	2	10	1	9	0	0	2	0	0	0	4	0	0	1	0	3	0	0	0	0	0	0	0	32
10500	26002	MARCO SHORES UTILITIES	0	5	0	1	0	0	2	0	0	0	0	0	4	21	0	2	0	0	0	0	0	0	0	35
10400	11001	MARION OAKS UTILITIES	2	139	2	32	0	3	2	1	4	2	2	0	6	14	1	32	3	4	1	1	0	1	3	255

0124

CUSTOMER INQUIRY SUMMARY BY PLANT
IDENTIFY BY INQUIRY CODE
FOR THE PERIOD OF JANUARY-DECEMBER 1991

REG CODE	SYS NO.	SYSTEM	INQUIRY CODE 099	100	110	120	135	140	150	155	160	170	200	201	210	220	240	250	260	280	300	310	320	330	340	TOTAL
10300	330	MEREDITH MANOR	4	20	0	70	1	19	32	3	1	0	8	0	7	11	0	2	0	2	1	1	0	0	0	182
10300	562	MORNINGVIEW	0	1	0	0	0	0	0	0	1	0	1	0	1	1	0	0	0	0	0	0	0	0	0	5
10400	993	OAK FOREST	0	7	0	1	0	1	0	0	0	0	0	0	1	0	0	2	1	0	0	0	0	0	0	13
10200	1702	OAKWOOD	4	12	0	1	0	2	0	0	1	0	0	0	1	6	0	1	1	0	0	0	0	0	0	29
10200	440	PALM PORT	0	6	0	9	0	0	3	1	2	0	1	0	1	2	2	2	1	1	0	1	1	0	0	33
10400	1429	PALM TERRACE (ELL-NAR, C.L. SMITH)	20	62	2	16	3	23	76	6	4	0	8	0	11	89	10	9	2	2	0	2	3	1	1	350
10300	559	PALMS MOBILE HOME PARK	0	2	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	4
10200	444	PARK MANOR	1	3	0	9	2	0	4	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	20
10300	564	PICCIOLA ISLAND	0	4	0	2	0	0	0	2	1	0	0	0	1	0	1	2	0	0	0	0	0	0	0	13
10300	782	PINE RIDGE ESTATES	0	4	0	4	0	0	0	1	0	0	0	0	0	3	0	1	1	0	0	0	0	1	0	15
10400	9002	PINE RIDGE UTILITIES	3	13	0	6	1	5	21	0	1	0	0	0	2	0	0	9	5	0	0	0	0	0	0	66
10300	553	PINEY WOODS	1	10	0	1	0	3	6	0	0	0	1	0	3	3	0	1	0	0	0	0	0	1	0	30
10400	987	POINT O' WOODS	2	28	0	57	0	4	12	0	1	0	6	0	2	9	2	1	5	1	0	3	1	0	1	135
10200	443	POMONA PARK	1	9	0	2	0	1	3	1	0	0	2	0	1	0	0	2	0	0	0	0	0	0	0	22
10200	1095	POSTMASTER VILLAGE	0	4	0	3	1	10	5	0	0	0	1	0	0	3	0	0	0	0	0	0	0	0	0	27
10200	442	RIVER GROVE	1	11	1	2	0	1	8	1	0	0	0	0	1	2	1	1	0	1	0	0	0	0	0	31
10200	439	RIVER PARK	0	27	0	11	0	2	10	0	3	0	3	0	0	9	2	3	0	0	0	4	1	0	0	75
10400	985	ROLLING GREEN	0	7	0	19	3	12	15	1	1	0	0	0	1	4	0	0	0	0	0	0	0	0	0	63
10400	988	ROSEMONT	0	0	0	3	0	1	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	6
10400	1115	SALT SPRINGS	1	5	1	0	0	1	2	0	0	0	0	0	0	1	0	0	0	0	0	6	2	3	0	22
10400	1118	SAMIRA VILLAS	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
10200	448	SARATOGA HARBOUR	0	2	0	2	0	1	3	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	9
10300	574	SILVER LAKE ESTATES	4	33	0	7	1	32	12	3	3	0	2	0	10	32	5	4	11	3	0	0	0	0	0	162
10200	473	SILVER LAKE OAKS	0	4	0	1	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	1	2	0	0	10
10300	551	SKYCREST	0	3	0	0	0	0	2	1	1	0	3	0	0	5	0	0	0	0	0	0	0	0	0	15
10400	1113	SOUTH FORTY	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	3
10400	27001	SPRING HILL UTILITIES	39	416	11	44	7	65	24	25	14	13	11	53	77	381	13	186	54	12	1	8	4	1	7	1466
10200	471	ST. JOHN'S HIGHLANDS	0	4	0	2	0	5	0	2	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	16
10300	565	STONE MOUNTAIN	0	0	0	1	0	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
10200	1801	SUGAR MILL	7	49	2	5	0	22	13	1	1	0	1	0	8	17	2	0	1	3	0	0	1	2	0	135
10400	989	SUGAR MILL WOODS	10	142	1	16	2	11	15	10	4	0	7	0	9	75	11	11	9	3	0	8	5	0	1	350
10400	28001	SUNNY HILLS UTILITIES	0	14	0	7	0	4	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26
10300	560	SUNSHINE PARKWAY	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
10300	781	TROPICAL PARK	6	18	2	40	2	2	17	2	0	1	8	0	7	22	4	0	0	0	0	0	0	0	0	131
10300	106	UNIVERSITY SHORES	18	150	9	84	8	54	102	9	8	1	19	0	35	88	26	14	13	6	11	9	8	9	1	682
10300	567	VENETIAN VILLAGE	0	7	0	8	2	9	7	1	0	0	1	0	0	1	0	2	0	0	0	1	0	2	0	41
10200	447	WELAKA	0	2	0	1	0	2	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	15
10300	566	WESTERN SHORES	3	10	0	5	2	4	1	0	0	0	3	0	0	9	0	1	0	0	0	0	0	0	0	38
10300	122	WESTMONT	0	9	1	0	0	2	5	1	0	0	1	0	4	4	3	0	1	0	0	0	0	0	0	31
10300	783	WINDSONG	0	1	0	5	0	5	5	0	0	0	1	0	1	1	0	0	0	2	0	0	0	0	0	21
10200	888	WOODMERE	7	37	1	12	1	8	27	2	0	0	0	0	2	8	2	16	0	2	1	0	1	0	0	127
10200	446	WOOTENS	0	0	0	4	0	1	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	7
10400	1427	ZEPHYR SHORES	0	29	1	5	0	1	9	0	1	0	1	0	1	7	0	1	1	0	1	2	1	0	2	63
		TOTAL ALL SYSTEMS	261	2201	53	1126	54	597	789	126	106	31	175	207	295	1212	206	479	187	68	28	75	42	36	22	8376

Amelia Island - 1518

Nassau County (SSU)

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: AMELIA ISLAND

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
14720	BAULD, JAMES E.	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
983676	BERGNER, C.R.	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
979566	BOWEN, ROBERT M.	01518	15	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/05/91	3/05/91
14963	BROWN JR., CHARLES A.	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/13/91	3/14/91
985506	CRAIG, PETER A.	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
90897	CRYAN, JOHN P.	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/26/91	8/26/91
90897	CRYAN, JOHN P.	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/28/91	10/28/91
14356	DAY, S. ANDREW	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/01/91
990216	DEROSSETT, THOMAS A.	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
109248	HOWARD, DAVID	01518	15	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/27/91	3/28/91
990731	HUSS, WILLIAM R.	01518	15	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/01/91	8/01/91
104396	JAMISON, WILLIAM	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/18/91
14684	KENNARD, S.J.	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
989194	KENNEDY, ROBERT A.	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
98075	LAVINO, GEORGE V.	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
97563	LUKE, SYLVIA	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
106516	MANGAN, JAMES W.	01518	15	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	2/12/91	2/14/91
14886	MARSICANO, R.N.	01518	15	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/12/91	4/12/91
94674	MITCHELL, DOUGLAS	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
985176	MORGAN, JAMES P.	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/22/91	3/22/91

JANUARY - DECEMBER 1991

SYSTEM: AMELIA ISLAND

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985176	MORGAN, JAMES P.	01518	15	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/06/91	5/15/91
988836	PHILLIP MICHAEL HOMES	01518	15	MISCELLANEOUS	280	LINES LOCATED AND MARKED	6/07/91	6/07/91
96906	QUEALY, JUDGE WILLIAM H.	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
981787	SATURDAY, SUSAN	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/30/91	8/01/91
987450	SCHEFFER, DR. & MRS. R.B.	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/15/91	3/15/91
986980	SCHULE, ROBERT	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/11/91	7/19/91
989961	SHRODER, RONALD	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
984263	SMITH, ROBERT C.	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
14365	STANKO, CHARLES	01518	15	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/30/91	8/30/91
14872	TRUMAN, L.W. LT.GEN.	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/01/91	8/05/91
88906	WALKER, RONALD O.	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/05/91	4/08/91
989853	WELBORN, JIM & LILA	01518	15	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/15/91	10/18/91
980885	WIESELTHIER, ROBERT	01518	15	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/27/91	9/30/91
18063	WOOD, J. DONALD	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/04/91
88439	WOODWORTH, J.G.	01518	15	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/06/91	9/09/91

Apache Shores - 990

Citrus County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: APACHE SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
109373	ALTER, ANN	00990	09	MISCELLANEOUS	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/25/91	4/26/91
979711	BAILEY, DALLAS	00990	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/06/91	9/09/91
10244	BARNETT, LUTHER R.	00990	09	RAISE OR LOWER METER BOX	150	METER IS OFF/NOTIFIED	6/05/91	6/06/91
10193	BEAN, GORDON W.	00990	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/01/91	8/01/91
10175	BELLAH, GEORGE	00990	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/17/91	12/18/91
92150	BROWNING, ELLEN	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/03/91	5/06/91
92150	BROWNING, ELLEN	00990	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/03/91	6/04/91
88561	CASTOR, RUBY	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/04/91	11/15/91
88561	CASTOR, RUBY	00990	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/18/91	11/19/91
88561	CASTOR, RUBY	00990	09	BENCH TEST	430	METER REPLACED	12/02/91	12/04/91
10401	CHAMBERS, ALBERT	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/26/91
10401	CHAMBERS, ALBERT	00990	09	FOLLOW UP HBC/ACCURACY TEST	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/09/91	4/24/91
10261	COVERT, THANE A.	00990	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/02/91	5/03/91
10261	COVERT, THANE A.	00990	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/09/91	5/09/91
988207	DECKER, NICK	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/24/91	5/28/91
10284	EITELBUSS, W. E.	00990	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/11/91	12/12/91
93685	FRANKENBERGER, VICTOR	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/07/91	5/08/91
93685	FRANKENBERGER, VICTOR	00990	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/30/91	5/30/91
93685	FRANKENBERGER, VICTOR	00990	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/12/91	6/13/91
10180	HARDY, PAUL D.	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/06/91	9/09/91

JANUARY - DECEMBER 1991

SYSTEM: APACHE SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982134	HILL, RON J.	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/04/91
10363	HILL, RON J.	00990	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	1/03/91	1/03/91
981300	JOHNSON,ROXANNE	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/23/91
978139	KRULL, MARK	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/27/91	6/28/91
92991	LA COSS, LEROY	00990	09	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/03/91	9/04/91
10183	LAKE PARK	00990	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/04/91	11/05/91
10183	LAKE PARK	00990	09	RAISE OR LOWER METER BOX	450	CLEANED METER	11/21/91	11/22/91
990600	LICEA, JOSE	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/21/91	10/23/91
10232	MATTHEWS, DONALD E.	00990	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/01/91	2/01/91
986775	MCNEW, FRED	00990	09	MISCELLANEOUS	210	LEAK REPAIRED - NO METER INVOLVED	2/13/91	2/13/91
10231	NUNES, JOSEPH	00990	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	1/23/91	1/23/91
10231	NUNES, JOSEPH	00990	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/19/91	7/19/91
985001	OSSENMACHER, MARJORIE	00990	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/23/91	10/23/91
986238	PERRY, KLYCE	00990	09	MISCELLANEOUS	410	METER NUMBER OR SIZE VERIFIED	6/03/91	6/04/91
93724	RAUTEO, ROGER EARL	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/04/91	2/04/91
93724	RAUTEO, ROGER EARL	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/13/91	5/14/91
93724	RAUTEO, ROGER EARL	00990	09	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/06/91	6/07/91
93724	RAUTIO, ROGER EARL	00990	09	FOLLOW UP HBC/ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/03/91	7/05/91
10306	RICE,PAUL	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/03/91	9/04/91
96068	RICKELS, DONALD	00990	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/25/91	10/25/91

JANUARY - DECEMBER 1991

SYSTEM: APACHE SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982816	ROCKWELL, CLIFFORD	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/12/91	9/13/91
982816	ROCKWELL, CLIFFORD	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/03/91	10/04/91
988425	SERVICE ORDER PENDING	00990	09	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/20/91	3/20/91
978771	STARKWEATHER,PETER	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/05/91	7/08/91
978771	STARKWEATHER,PETER	00990	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/06/91	3/07/91
978771	STARKWEATHER,PETER	00990	09	ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/03/91	5/06/91
10214	STUBBS, DOROTHY	00990	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/17/91	4/17/91
10276	THOMPSON, MICHAEL	00990	09	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/18/91	11/18/91
18539	TUNKS, LAWRENCE	00990	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/30/91	9/03/91
984888	VAN ETTEN, LARRY W.	00990	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/14/91	5/15/91

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Seminole County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
1936	ACKERMAN, ROBERT D.	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/24/91
93989	ADAMS, KELLY	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/22/91
1686	ANDERSEN, GARY N.	00332	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/02/91	12/02/91
107056	APPLE VALLEY HOMEOWNERS ASSN..	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	4/26/91
13775	ATKINS, ROBERT B.	00332	03	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	6/06/91
89972	B AND B INVESTMENTS	00332	03	REPLACE METER BOX OR LID	465	RELOCATED OR RAISED/LOWERED METER	3/27/91	10/14/91
984094	B&B INVESTMENTS	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
1892	BAILEY, PAUL	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/19/91	8/30/91
986636	BAKER, EVELYN	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/15/91	7/16/91
1849	BARNES, MARK	00332	03	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	3/26/91	4/24/91
1829	BARNETT, VAUGHN	00332	03	LOW BILL	430	METER REPLACED	2/14/91	2/14/91
980608	BARREIRO, ELIEZER	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	5/06/91
980612	BARREIRO, ELIEZER	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	5/07/91
980608	BARREIRO, ELIEZER	00332	03	MISCELLANEOUS	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/13/91	5/13/91
13767	BARRON DMD, DWIGHT	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
13776	BEL-AIRE HOMES INC.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
93062	BELL, DOUGLAS L.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	4/26/91
992230	BELL, DOUGLAS L.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/05/91	11/07/91
1729	BELLINGER, BEVERLY	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/11/91	7/12/91
1729	BELLINGER, BEVERLY	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91

JANUARY - DECEMBER 1991

SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985328	BERMUDEZ, CESAR	00332	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	6/10/91	6/10/91
88563	BLACK, CHRIS	00332	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/14/91	2/14/91
93982	BLACK, JULIUS	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/22/91
2073	BOHN, CATHERINE	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/14/91	6/14/91
2073	BOHN, CATHERINE	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/24/91	6/24/91
1593	BOJAN, ROBERT	00332	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/21/91	3/22/91
13784	BOLTON JR., JOHN B.	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/11/91	9/11/91
2026	BOWEN, RAYMOND	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/09/91	12/10/91
987827	BROCATO,LESLIE	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/02/91	4/03/91
1642	BROES, FRANK	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/12/91	7/15/91
106551	BROWN, CHARLES E.	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/12/91	8/12/91
106551	BROWN, CHARLES E.	00332	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/30/91	9/30/91
1711	BROWNSWORD, GENE A.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
1804	BUCHALTER, BARRY	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
989072	BUITRAGO, HERNANDO	00332	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/16/91	7/17/91
13699	BURKHALTER, S. M.	00332	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/12/91	12/13/91
2087	BURRY, LEONARD	00332	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/05/91	2/05/91
105283	CANAVAN, WILLIAM	00332	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	1/04/91	1/04/91
2021	CARLSON, GORDON C	00332	03	LOW BILL	431	METER NOT STUCK	11/15/91	11/18/91
20554	CASE SR., THOMAS D.	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/30/91	4/30/91

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SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2025	COTTRILL	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/14/91	6/14/91
2025	COTTRILL	00332	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/26/91	12/26/91
979277	COUTERMARSH, KENNETH	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/27/91	3/28/91
989564	CRUZ, GISELLA	00332	03	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	5/10/91	5/13/91
90684	DAMIAN, LEONOR	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/22/91
107163	DANIELS, DOUGLAS	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/27/91
1906	DARBY, RAY	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/24/91
1905	DAVIS, CAROL	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/24/91
13709	DE FREITAS, JEROME	00332	03	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	6/06/91
2044	DIGGENS, LOYD	00332	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/21/91	10/21/91
13810	DIXON, JAMES	00332	03	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	8/15/91	8/15/91
20255	DORSETT, DAVID	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
13769	DOUGLAS PLACE ASSOC. #1	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/27/91	11/27/91
13769	DOUGLAS PLACE ASSOC. #1	00332	03	FOLLOW UP HBC/ACCURACY TEST	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	12/04/91	12/16/91
13771	DOUGLAS SQUARE	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/03/91	5/03/91
13771	DOUGLAS SQUARE	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/24/91	7/24/91
2039	DOWLING, AARON	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/14/91	6/14/91
983069	EARLSTON, TERRY	00332	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/20/91	9/20/91
983069	EARLSTON, TERRY	00332	03	LOW PRESSURE OR PRESSURE CHECK	430	METER REPLACED	9/26/91	9/27/91
983069	EARLSTON, TERRY	00332	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/14/91	10/14/91

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
13829	EARNEST, W. M.	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/05/91	2/05/91
13829	EARNEST, W. M.	00332	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/12/91	7/15/91
13829	EARNEST, W. M.	00332	03	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/18/91	7/22/91
1948	EDWARDS, THOMAS	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/06/91	8/06/91
13685	ELDER, JOSEPHINE	00332	03	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/17/91	6/17/91
1753	ELGIN, ROBERT L.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/04/91	11/05/91
989581	ELLIS, JERRY	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/25/91
16970	ELLIS, MARVIN	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/22/91
1786	FEDI, PETER F	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/30/91	12/30/91
1786	FEDI, PETER F.	00332	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/05/91	8/05/91
985308	FOLEY, JOSEPH D.	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	5/01/91
13864	FORGY, BRENDA	00332	03	WATER QUALITY COMPLAINT	210	LEAK REPAIRED - NO METER INVOLVED	9/09/91	9/09/91
2069	FRAZIER DR., F. E.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	4/26/91
1929	FRAZIER, DELANE	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/05/91	2/05/91
979550	GALEANO,CARLOS	00332	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/20/91	5/21/91
989814	GALVAN, ENRIQUE	00332	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	12/13/91	12/16/91
98326	GARCIA, SANDRA	00332	03	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	1/03/91	1/03/91
13677	GIBSON, KENNETH	00332	03	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/17/91	10/17/91
1851	GRADY, EVELYN C.	00332	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/09/91	8/09/91
13713	GREATHOUSE, HARRY	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/21/91

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SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
1687	GREEN, BARRY	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
1690	GREENE, DONALD A.	00332	03	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	6/06/91
1939	GRENON, ROBERT	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/24/91
13701	GROSECLOSE, ROBERT P.	00332	03	HIGH BILL	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	4/29/91	4/30/91
1759	GROVE, JAMES E.	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/25/91	6/25/91
1745	GUTH, ALBERT	00332	03	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/12/91	7/12/91
1968	HACKER, COLTON G.	00332	03	LEAK AT OR NEAR METER	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/18/91	10/01/91
1968	HACKER, COLTON G.	00332	03	RAISE OR LOWER METER BOX	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/26/91	9/30/91
986973	HACKETT,WILLIAM W.	00332	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/18/91	9/18/91
13674	HARGRAVES, CHARLES	00332	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	6/17/91	6/18/91
13674	HARGRAVES, CHARLES	00332	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/15/91	7/16/91
2122	HEFLEY, TOM D.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
1704	HESTER, CLARENCE M.	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/24/91
990958	HICKMAN, CHARLES	00332	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/26/91	11/26/91
13778	HILLER, ERIC W.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	4/26/91
1802	HINTON, JUDY	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
1662	HO, MAN WING	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/12/91	7/12/91
1974	HOCHSTRASSER, MAX W.	00332	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/13/91	8/13/91
13664	HOLAJTER, WILLIAM	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/30/91	5/03/91
94894	HOUSTON, DEBBIE	00332	03	YARD, ROAD OR SIDEWALK REPAIR	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/04/91	3/29/91

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SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
106486	HOWELL, B.C.	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/27/91
89384	JACKSON, VANN A.	00332	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/21/91	11/25/91
89384	JACKSON, VANN A.	00332	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/04/91	12/04/91
2078	JARRETT, FRED	00332	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/26/91	12/26/91
13808	JONES, THOMAS	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	4/26/91
985350	KAVANAUGH, KEN	00332	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/29/91	5/30/91
16937	KIDWELL, PATRICIA M.	00332	03	WATER QUALITY COMPLAINT	430	METER REPLACED	6/14/91	6/14/91
13859	KIRTANE, PRAFULLA A.	00332	03	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/26/91	8/26/91
13859	KIRTANE, PRAFULLA A.	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	5/01/91
1967	KNIGHT, JOSEPH W.	00332	03	RAISE OR LOWER METER BOX	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/26/91	9/30/91
980217	KROGSTAD,ARNT	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
95526	KYLE, EDWARD H.	00332	03	HIGH BILL	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/08/91	8/09/91
94535	LASSITER, CAROL	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/22/91
986635	LATIMER, JOHN	00332	03	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	3/26/91	6/06/91
987871	LAYOUS, HANNA	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/27/91
988004	LITTER, RICHARD	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/22/91	2/22/91
13698	LIWAG, RICARDO	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
1656	LOPEZ, ANA ROSA	00332	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/17/91	9/18/91
88350	LYNCH, RONALD	00332	03	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	7/01/91	7/01/91
980790	MAGUIRE, GARY R.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	4/26/91

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
1643	MATHENY, ESTON	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/22/91	2/22/91
1643	MATHENY, ESTON	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/01/91	3/01/91
1643	MATHENY, ESTON	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/10/91	4/10/91
982968	MAUPIN, ROXANN	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/03/91	5/03/91
982968	MAUPIN, ROXANN	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/17/91	6/18/91
94367	MC WILLIAMS, KEITH	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	4/26/91
986958	MCCARY BUILDERS	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/30/91
1799	MCCULLOUGH, JAMES H.	00332	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/18/91	9/19/91
988476	METRO GROUP PROPERTIES	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/08/91	5/09/91
13869	METRO ORTHOPEDIC & SPORTS	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
1954	MILLER, DIXIE J.	00332	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/25/91	3/27/91
986198	MILLS, WILLIAM B.	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/20/91	3/21/91
1568	MONN, RICHARD	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/22/91
1818	MONTGOMERY, JENNY	00332	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/16/91	7/17/91
1886	MORRELL III, W.C.	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/24/91
989370	MUMFORD, SHERYL	00332	03	LEAK AT OR NEAR METER	430	METER REPLACED	10/17/91	10/17/91
988631	MYERS, MARIA	00332	03	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/30/91
13786	NEIL, KATY	00332	03	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/25/91	10/25/91
13858	NEIMAN M.D., WATSON E.	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	5/01/91
983985	NELSON, JOHNSIE	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/24/91

JANUARY - DECEMBER 1991

SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2101	NORRIS, W. N.	00332	03	REPLACE METER BOX OR LID	411	UNABLE TO ACCESS METER	3/27/91	6/05/91
2137	NYMAN, ANN	00332	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/14/91	10/14/91
1958	OCASEK, WAYNE B.	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/22/91
13795	PEARSON, DOLPHUS E.	00332	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/13/91	5/14/91
1649	PEEPLES, SANDY	00332	03	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	11/05/91	11/05/91
983074	PENA, PURISIMA	00332	03	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/08/91	4/08/91
13688	PENDLEY, JAMES D.	00332	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/06/91	12/06/91
13688	PENDLEY, JAMES D.	00332	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/06/91	12/06/91
978918	PIZZUTO, GREGORY	00332	03	LOW BILL	430	METER REPLACED	3/18/91	3/21/91
1743	PLEICONES, G.	00332	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/15/91	11/15/91
104698	PRESSLEY, TOM	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/23/91	4/23/91
104698	PRESSLEY, TOM	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/06/91	8/06/91
104698	PRESSLEY, TOM	00332	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/30/91	9/30/91
992442	PRUDENTIAL GALLAGHER PROPERTY	00332	03	NO WATER	150	METER IS OFF/NOTIFIED	9/24/91	9/26/91
978134	RAMKHELAWAN, RAJENDRA	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/13/91	8/13/91
978134	RAMKHELAWAN, RAJENDRA	00332	03	MISCELLANEOUS	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/03/91	9/03/91
93453	RANDALL, MARK H.	00332	03	LEAK - MAIN	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/19/91	9/23/91
94549	RENSHAW, RITA F.	00332	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/15/91	11/18/91
89095	RISTEN, CHARLES	00332	03	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	6/06/91
13792	ROBINSON, PHILLIP R.	00332	03	HIGH BILL	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/22/91	3/25/91

JANUARY - DECEMBER 1991

SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
979845	ROLLINS, DAPHNE	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/24/91	5/28/91
980162	ROSS, DR. KEN	00332	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/27/91	12/03/91
978344	ROTTACH, DONNA	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/27/91
1950	ROY, MARGARET	00332	03	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	9/10/91	9/11/91
1788	SALTER, JOSEPH	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/14/91
107049	SANDLAK, DAVID	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	5/06/91
94828	SANDS, JOHNATHON W.	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/30/91
980273	SANDSTEDT,JOHN F.	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/27/91
17725	SAUNDERS, JAMES D.	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	8/05/91
17725	SAUNDERS, JAMES D.	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/05/91	8/05/91
1940	SCHWARZ, MICHAEL G.	00332	03	YARD, ROAD OR SIDEWALK REPAIR	210	LEAK REPAIRED - NO METER INVOLVED	8/08/91	8/08/91
987243	SERRIN, STEVE	00332	03	ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/16/91	8/19/91
13828	SHIRISH, KIRTANE	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/17/91
13828	SHIRISH, KIRTANE	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
95738	SILFVEN, PAUL	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/27/91
981815	SOBHRAJ, HARRY	00332	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/30/91	4/30/91
13705	SPURNEY, LEONA M.	00332	03	LOW BILL	430	METER REPLACED	11/14/91	11/15/91
13705	SPURNEY, LEONA M.	00332	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/13/91	8/13/91
93475	STANLEY, LANGDON	00332	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/18/91	2/18/91
93475	STANLEY, LANGDON	00332	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/14/91	2/14/91

JANUARY - DECEMBER 1991

SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985005	STOKES,RICHARD	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/27/91
1982	STORCH, PHILIP R.	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/22/91
1868	SULLIVAN, KEVIN	00332	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/27/91	11/27/91
95372	TAYLOR, JERRY R.	00332	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/26/91	4/24/91
978244	TORRENCE, SHERRY	00332	03	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/26/91	10/02/91
13669	URSHAN, PAUL J.	00332	03	REPLACE METER BOX OR LID	430	METER REPLACED	3/04/91	3/06/91
89759	VACNIN, ISAAC	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	5/01/91
89759	VACNIN, ISAAC	00332	03	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	12/27/91	12/27/91
13782	VANDER BOEGH, ALVA	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/15/91	7/16/91
2077	VAUGHN, VIRGIL	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/12/91	7/15/91
2077	VAUGHN, VIRGIL	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/18/91	7/18/91
2077	VAUGHN, VIRGIL	00332	03	NO WATER	150	METER IS OFF/NOTIFIED	5/14/91	5/14/91
2077	VAUGHN, VIRGIL	00332	03	LEAK AT OR NEAR METER	220	NO LEAK FOUND	11/01/91	11/04/91
2077	VAUGHN, VIRGIL	00332	03	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	11/15/91	11/18/91
980472	VICTORIA PARK HOMEOWNERS ASSN.	00332	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91
93652	WARD, DALE M.	00332	03	AIR IN LINES	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/09/91	9/09/91
1995	WERT, RALPH Z.	00332	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/02/91	12/03/91
1995	WERT, RALPH Z.	00332	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/11/91	12/12/91
1757	WHITE, PATRICIA	00332	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/17/91	5/17/91
13734	WHITTING, R. K.	00332	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/08/91	8/08/91

JANUARY - DECEMBER 1991

SYSTEM: APPLE VALLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
1800	WILBARGER, DON	00332	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/22/91	5/22/91
1800	WILBARGER, DON	00332	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/22/91	5/22/91
2103	WILLIAMS, JOSEPH	00332	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/27/91	3/28/91
13825	WILLIAMS, SAMUEL	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	3/28/91
13796	WRIGHT, CLARENCE	00332	03	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/07/91	2/07/91
13804	WYNN, HOPE	00332	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91
13804	WYNN, HOPE	00332	03	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/29/91	5/30/91
988061	YEGGE,GUI	00332	03	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/27/91
1751	YOUNG, JOHN	00332	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/16/91	12/17/91
1670	ZEBERLEIN, ELMER H.	00332	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/11/91	7/12/91
87016	ZURKUHLEN, E.H.	00332	03	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/04/91	9/04/91

Bay Lake Estates - 784

Osceola County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: BAY LAKE ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
20202	BIGELOW, GEORGE	00784	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/01/91	5/01/91
20172	BRIZENDINE, BEVERLY J.	00784	07	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/05/91	9/06/91
20190	COLABELLA, BOVIO	00784	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/12/91	12/12/91
983020	FROHNAUER, ROBERT	00784	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/12/91	12/12/91
20199	HAMPSHIRE, JAMES	00784	07	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/09/91	12/09/91
20208	LOVE, ROBERT D.	00784	07	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	6/10/91	6/10/91
106103	MILLER, BILL	00784	07	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/05/91	6/11/91
20201	OLLIS, JAMES	00784	07	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/19/91	8/21/91
989449	SERVICE ORDER PENDING	00784	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/01/91	5/01/91
20196	WALL, JAMES	00784	07	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/09/91	9/09/91
96900	WOODS, SAM	00784	07	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/01/91	5/01/91

Beacon Hills - 886

Duval County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: BEACON HILLS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984530	ADAMO, PETE E.	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/15/91	10/15/91
13149	AGUILAR M.D., GONZALO	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/13/91
94580	AMOROSE, CAROLYN	00886	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/25/91	11/25/91
94580	AMOROSE, CAROLYN	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/14/91	2/18/91
990637	ANDERSON, BRUCE	00886	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/02/91	8/26/91
12525	ANDERSON, F. MORGAN	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	4/01/91	4/01/91
993354	ANDERSON, STANLEY J	00886	08	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	11/18/91	11/19/91
18985	ANDRES, FRANK J.	00886	08	HIGH BILL	511	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/03/91	10/04/91
981992	ANDREWS, AVA	00886	08	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/14/91	2/18/91
20426	APFEL, CHARLES	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/03/91	5/06/91
16593	ARMBRUSTER, KENNETH E.	00886	08	SEWER STOPPED UP (SLOW FLOW)	300	CHECKED L/S, MANHOLE, & PLANT	5/01/91	5/01/91
16593	ARMBRUSTER, KENNETH E.	00886	08	SEWER SMELL IN AREA	300	CHECKED L/S, MANHOLE, & PLANT	4/30/91	4/30/91
13172	ARMENTROUT, HUNTER	00886	08	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/08/91	8/08/91
13172	ARMENTROUT, HUNTER	00886	08	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/07/91	8/07/91
989441	AVANTS, MICHAEL	00886	08	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/31/91	11/05/91
13638	BADANGUIO, RODOLFO	00886	08	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	7/18/91	7/29/91
12795	BAKER, DEBORAH	00886	08	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	12/04/91	12/05/91
12229	BAKER, E. S.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/08/91	10/10/91
106701	BANNON, PATRICK	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/07/91	11/08/91
106701	BANNON, PATRICK	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/08/91	11/08/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984482	BELCHER, DAVID L.	00886	08	HIGH BILL	430	METER REPLACED	10/17/91	10/18/91
106334	BENNETT, DAVID	00886	08	LOCATE LINES	280	LINES LOCATED AND MARKED	3/18/91	3/26/91
13395	BLACKWELL, MARK	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/05/91	2/06/91
20485	BLACKWELL, ROY S.	00886	08	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/17/91	9/19/91
12389	BLAKE, RANDALL	00886	08	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/14/91	2/18/91
989333	BOOTH, B. JEANETTE	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/10/91	6/11/91
989333	BOOTH, B. JEANETTE	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/10/91	6/11/91
104701	BRACEWELL, RICHARD	00886	08	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/09/91	12/09/91
104701	BRACEWELL, RICHARD	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	12/12/91
12285	BRANDE, M.L.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/17/91	10/18/91
12669	BRAY, DAVID	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/09/91	12/10/91
12669	BRAY, DAVID	00886	08	LOW BILL	430	METER REPLACED	3/05/91	3/12/91
12434	BROWN, JACQUELYN	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	12/09/91
12781	BRYANT, C.	00886	08	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/12/91	2/12/91
13043	BUCK, DONALD E.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/22/91	4/23/91
13043	BUCK, DONALD E.	00886	08	WATER QUALITY COMPLAINT	300	CHECKED L/S, MANHOLE, & PLANT	4/30/91	4/30/91
13043	BUCK, DONALD E.	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	8/08/91	8/12/91
986148	BURCH, ROBERT L.	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/15/91	10/15/91
13310	BURNS, DR. MARSHALL	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/18/91	6/26/91
90881	BURTON, STEPHEN H.	00886	08	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	2/18/91	2/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
12512	BUTLER, ORMOND	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/07/91	8/12/91
12512	BUTLER, ORMOND	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	12/12/91
98123	BYDLIK, MICHAEL	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/15/91	10/15/91
12614	CALBERT, WILLIAM S.	00886	08	SEWER SMELL IN AREA	301	NO OVERFLOW	7/09/91	7/20/91
984156	CAPOZZI-FERNANDEZ, GRACE M.	00886	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/19/91	11/20/91
12413	CARPENTER, GEORGE H	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/04/91	12/05/91
12413	CARPENTER, GEORGE H	00886	08	MISCELLANEOUS	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/20/91	12/20/91
12413	CARPENTER, GEORGE H.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/01/91	10/02/91
108627	CARTER, HERBERT, JR.	00886	08	LEAK - MAIN	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/06/91	3/06/91
12679	CAULEY, GEORGE W.	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/08/91	4/09/91
12679	CAULEY, GEORGE W.	00886	08	HIGH BILL	511	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/05/91	6/06/91
12679	CAULEY, GEORGE W.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/13/91	8/14/91
990885	CHARLES COLLIER & SONS	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/05/91	12/06/91
87685	CHARLES COLLIER & SONS	00886	08	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	10/28/91	10/29/91
108466	CHILDRESS, GERALDINE S	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	12/11/91
104601	CHRISTENSEN, DONNA L	00886	08	LOW BILL	430	METER REPLACED	12/13/91	12/16/91
978964	CJU LTD.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/11/91	2/11/91
978964	CJU LTD.	00886	08	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	2/13/91	2/21/91
13048	CLAVIO, LOUIS M.	00886	08	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/14/91	6/14/91
984737	COLDWELL BANKER	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987755	COLLIER, CHARLES	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/25/91	7/29/91
109622	COLLINS, KEVIN	00886	08	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	10/28/91	10/29/91
90654	CONDE, FERNANDO	00886	08	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/08/91	8/12/91
12770	CONOVER, L. G.	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/02/91	8/06/91
984692	CONRAN, DANIEL	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/18/91	9/25/91
984339	CONWAY, JAMES G.	00886	08	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	1/10/91	1/10/91
12251	COSBY, BUDDIE R.	00886	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/16/91	12/16/91
12251	COSBY, BUDDIE R.	00886	08	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	12/19/91	12/20/91
983569	COUCH, ANNETTE	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/05/91	8/06/91
12266	COX, NANCY DOBSON	00886	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/26/91	7/26/91
12266	COX, NANCY DOBSON	00886	08	SEWER OVERFLOW (MANHOLE/PLANT)	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/15/91	4/15/91
94579	COX, NOEL/D.G.	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/25/91	11/20/91
94745	CRABTREE, RALPH R.	00886	08	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/17/91	6/17/91
989777	CREWS, K. GREGORY	00886	08	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/29/91	10/29/91
989235	D.W. HUSTON	00886	08	MISCELLANEOUS	430	METER REPLACED	7/30/91	7/31/91
13406	D'AVICO, MICHAEL	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/08/91	4/11/91
86959	D'STETIN, ALEX	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	12/11/91
12561	DANIEL, P. A.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
98238	DARLING, WILLIAM PHILIP	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	12/12/91
982892	DAVIS, JAMES W.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982892	DAVIS, JAMES W.	00886	08	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/14/91	8/15/91
982892	DAVIS, JAMES W.	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	8/05/91	8/29/91
13248	DEASON, BOB	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/05/91	2/05/91
989106	DEASON, BOB	00886	08	HIGH BILL	220	NO LEAK FOUND	10/03/91	10/04/91
13248	DEASON, BOB	00886	08	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	3/04/91	3/08/91
989106	DEASON, BOB	00886	08	FOLLOW UP HBC/ACCURACY TEST	410	METER NUMBER OR SIZE VERIFIED	10/16/91	10/21/91
13248	DEASON, BOB	00886	08	FOLLOW UP HBC/ACCURACY TEST	410	METER NUMBER OR SIZE VERIFIED	10/17/91	10/21/91
13248	DEASON, BOB	00886	08	BENCH TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	4/05/91	4/05/91
13248	DEASON, BOB	00886	08	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/16/91	10/21/91
989106	DEASON, BOB	00886	08	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/16/91	10/21/91
982103	DIETSCH, FRED	00886	08	LOCATE LINES	280	LINES LOCATED AND MARKED	2/14/91	2/18/91
987665	DONELSON, ANDREW J.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/04/91	4/05/91
987665	DONELSON, ANDREW J.	00886	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/29/91	4/29/91
96714	DOSTIE BUILDERS, INC.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/18/91	9/23/91
96369	DRISCOLL, ROBERT & VIRGINIA	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/18/91	9/27/91
988389	DU BOIS, MARCEL	00886	08	HIGH BILL	460	REPLACED BOX OR LID	4/05/91	4/11/91
982895	DUDLEY, RHONDA L.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/06/91	8/12/91
94510	DURANT, EVELYN	00886	08	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/26/91	6/26/91
987521	DURANTE, JEFF	00886	08	NO WATER	150	METER IS OFF/NOTIFIED	9/06/91	9/06/91
13460	DURHAM, TOMMY	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/18/91	9/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984565	FANTON, LORI	00886	08	HIGH BILL	220	NO LEAK FOUND	10/16/91	10/16/91
984565	FANTON, LORI	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/30/91
984565	FANTON, LORI	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/08/91	11/08/91
984565	FANTON, LORI	00886	08	LOCATE LINES	280	LINES LOCATED AND MARKED	12/05/91	12/09/91
93787	FORD, WAYNE E	00886	08	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/01/91	11/02/91
93787	FORD, WAYNE E	00886	08	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	11/08/91	11/11/91
93787	FORD, WAYNE E.	00886	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/30/91	10/16/91
17530	FOSS, LAURA	00886	08	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/29/91	8/30/91
93686	GAMBINO, LAURIE	00886	08	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/02/91	10/16/91
93686	GAMBINO, LAURIE	00886	08	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	11/08/91	11/11/91
992354	GARDNER,MAX	00886	08	MISCELLANEOUS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/15/91	10/15/91
12708	GARIBAY, JANE	00886	08	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/05/91	11/06/91
96178	GARMENDIA, J.M.	00886	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/14/91	2/18/91
96178	GARMENDIA, J.M.	00886	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/16/91	9/17/91
989722	GASKIN, JOHN	00886	08	MISCELLANEOUS	280	LINES LOCATED AND MARKED	1/04/91	1/04/91
993740	GASKINS, JOHN E	00886	08	MISCELLANEOUS	430	METER REPLACED	12/23/91	12/23/91
989477	GASS, JOHN	00886	08	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/29/91	7/29/91
108620	GBN CONSTRUCTION, INC.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/15/91
108620	GBN CONSTRUCTION, INC.	00886	08	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/16/91	8/27/91
984387	GEDDES, LORI J.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/03/91	6/03/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984204	GEIS, WILLIAM M.	00886	08	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	2/19/91	2/21/91
984204	GEIS, WILLIAM M.	00886	08	HIGH BILL	430	METER REPLACED	4/08/91	4/09/91
984204	GEIS, WILLIAM M.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/27/91	2/27/91
13091	GERBER, WILLIAM	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/04/91
987670	GILBERT, LAWRENCE C.	00886	08	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	10/28/91	10/29/91
13646	GILBERT, WILLIAM	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/12/91	2/12/91
12280	GIVENS, WILLIAM J.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/15/91
12297	GLASS, EDWARD	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/27/91	2/27/91
12297	GLASS, EDWARD	00886	08	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	9/30/91	10/08/91
106503	GOODBREAD, MICHAEL	00886	08	LEAK AT OR NEAR METER	220	NO LEAK FOUND	10/28/91	11/18/91
13520	GRAHAM, TODD	00886	08	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/21/91	11/21/91
18724	GREENE, TERRY M.	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/04/91	4/05/91
18724	GREENE, TERRY M.	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/05/91	8/06/91
86601	GREGORY, RODNEY	00886	08	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	3/14/91	3/14/91
86601	GREGORY, RODNEY	00886	08	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/24/91	7/29/91
990229	GRIMAGE, ALPHONSINE	00886	08	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/21/91	11/21/91
89955	GRIMES, GARY	00886	08	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/14/91	2/18/91
984626	GROSH, ROSE F.	00886	08	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/08/91	8/09/91
979851	HALE, A. JAMES	00886	08	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/27/91	10/08/91
988124	HALEY, CAROL	00886	08	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/08/91	5/07/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988124	HALEY, CAROL	00886	08	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	3/20/91	3/20/91
978276	HALEY, PATRICK	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/30/91	4/30/91
13322	HALL, HELEN	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/23/91	10/23/91
13322	HALL, HELEN	00886	08	HIGH BILL	465	RELOCATED OR RAISED/LOWERED METER	10/31/91	10/31/91
13322	HALL, HELEN	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/05/91	12/05/91
985233	HAMLIN, JAMES	00886	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/30/91	12/30/91
93104	HARBOUR CIVIC ASSOCIATION	00886	08	NO WATER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/21/91	11/21/91
93104	HARBOUR CIVIC ASSOCIATION	00886	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/03/91	12/04/91
105287	HARBOUR NORTH CIVIC ASSN.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/13/91
105287	HARBOUR NORTH CIVIC ASSN.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/18/91	12/19/91
991112	HARRELL, LYNN D.	00886	08	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/21/91	11/21/91
991112	HARRELL, LYNN D.	00886	08	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	12/19/91	12/19/91
985787	HARRIS, BOYD C.	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	12/05/91	12/05/91
90708	HART, JOHN & JOYCE	00886	08	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/17/91	7/29/91
90708	HART, JOHN & JOYCE	00886	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/19/91	8/20/91
90708	HART, JOHN & JOYCE	00886	08	MISCELLANEOUS	450	CLEANED METER	5/20/91	5/23/91
12868	HART, THOMAS E.	00886	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/13/91	11/13/91
87088	HART,ERIK	00886	08	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	12/05/91	12/09/91
982484	HARVATH, FRANK	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/16/91	7/17/91
12516	HAYES, BOBBY T.	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	12/11/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
18044	HELLMANN, PETER	00886	08	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	8/13/91	8/13/91
986714	HELMSIN, F.K.	00886	08	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	10/28/91	10/29/91
13388	HIDDEN HILLS COMMUNITY	00886	08	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/03/91	6/04/91
13392	HIDDEN HILLS COMMUNITY	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/12/91	6/13/91
13385	HIDDEN HILLS COMMUNITY	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/05/91	12/06/91
984628	HOBBS,HAROLD J.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/03/91	6/04/91
105344	HOFFMANN, HENRI	00886	08	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	2/12/91	2/12/91
990873	HOLLIDAY, PETER J.	00886	08	HIGH BILL	220	NO LEAK FOUND	10/03/91	10/04/91
93108	HOLY SPIRIT CHURCH	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	3/28/91
987297	HORTON, DAVID W.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/13/91	9/16/91
13384	HOWELL, CHARLES	00886	08	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	7/15/91	7/16/91
104014	HUBBARD, BARBARA	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/15/91	11/22/91
96505	HUMPHRIES, KEVIN	00886	08	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	10/28/91	10/29/91
12809	HUTTO, MICHAEL C.	00886	08	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	4/29/91	5/29/91
991469	INTERVEST CONST.	00886	08	MISCELLANEOUS	410	METER NUMBER OR SIZE VERIFIED	10/15/91	10/15/91
991195	INTERVEST CONSTRUCTION	00886	08	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	10/30/91	11/11/91
982490	INTERVEST CONSTRUCTION CO, INC	00886	08	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	2/14/91	2/18/91
987571	IZZO, SEBASTIAN D.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/07/91	10/08/91
91320	JACKSON, W.	00886	08	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/14/91	2/18/91
91320	JACKSON, W.	00886	08	BENCH TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/14/91	2/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
13319	JARRELL, WILLIAM	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/04/91
97660	JOHNSON, ROBERT A.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/10/91	10/15/91
106922	JOHNSON, WILLIAM	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/15/91	11/20/91
92389	JOHNSON, WILLIAM L.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/16/91	7/29/91
989779	JONES, JACK	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/09/91	8/12/91
95931	JONES, LARRY D.	00886	08	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/22/91	3/29/91
95931	JONES, LARRY D.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/14/91	10/14/91
95931	JONES, LARRY D.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/21/91	10/21/91
991175	JONES, STEVEN H.	00886	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/24/91	9/24/91
990920	KATOR, SHARON	00886	08	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	12/16/91	12/17/91
984237	KAZALEH, LOUIS S.	00886	08	LEAK AT OR NEAR METER	220	NO LEAK FOUND	6/04/91	6/04/91
982067	KEHRT, RAYMOND	00886	08	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/28/91	10/28/91
992691	KING, KATHY	00886	08	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/09/91	10/10/91
96038	KING, WILLIAM C.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/11/91	2/11/91
12428	KINNEBREW, T.R.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/09/91	12/09/91
12564	KNIGHT, J. L.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/11/91	4/12/91
12564	KNIGHT, J. L.	00886	08	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	4/25/91	4/26/91
12564	KNIGHT, J. L.	00886	08	BENCH TEST	430	METER REPLACED	6/04/91	6/05/91
12431	KNUDTSEN, CARL A.	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	12/04/91	12/05/91
109269	KOMINDO, CHARLES	00886	08	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/29/91	4/04/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
88706	KURTZ, ROBERT	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/23/91	10/24/91
13127	LANCASTER, ALBERT E.	00886	08	NO WATER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	12/19/91	12/19/91
13127	LANCASTER, ALBERT E.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/14/91	2/18/91
86696	LAVINE, KEITH	00886	08	LOCATE LINES	280	LINES LOCATED AND MARKED	2/19/91	3/01/91
992925	LAWYER, TIMOTHY	00886	08	SEWER BACKED UP IN RESIDENCE	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	12/23/91	12/23/91
12286	LEE, R. E.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/10/91	12/11/91
980401	LESTER,JOHN	00886	08	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/27/91	8/27/91
984966	LEWIS, DENISE M.	00886	08	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/08/91	4/08/91
12517	LISZKA, DR. VICTOR	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/04/91	2/04/91
12517	LISZKA, DR. VICTOR	00886	08	ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/11/91	3/14/91
979082	LUBER, JAMES	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/06/91	6/13/91
979082	LUBER, JAMES	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/12/91	6/12/91
93041	LUEDERS, THOMAS H.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/07/91	2/07/91
93041	LUEDERS, THOMAS H.	00886	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/16/91	8/16/91
93041	LUEDERS, THOMAS H.	00886	08	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/10/91	10/10/91
12328	LYLES, ROYCE	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/05/91	4/08/91
13236	LYNDES OR., THOMAS	00886	08	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	6/18/91	6/18/91
93391	LYONS, REBECCA	00886	08	LOCATE LINES	280	LINES LOCATED AND MARKED	2/19/91	3/01/91
988193	MANIETTA, MICHAEL	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/02/91	8/06/91
988193	MANIETTA, MICHAEL	00886	08	HIGH BILL	430	METER REPLACED	8/28/91	8/29/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988193	MANIETTA, MICHAEL	00886	08	FOLLOW UP HBC/ACCURACY TEST	430	METER REPLACED	8/06/91	8/12/91
988193	MANIETTA, MICHAEL	00886	08	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/13/91	8/26/91
12246	MARTIN, R. L.	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/25/91	11/20/91
18000	MASDEA, GEORGE JR.	00886	08	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/18/91	6/18/91
988403	MASTERSON, ED	00886	08	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/14/91	10/15/91
984216	MAYNOR, SHERRI	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/18/91	9/26/91
13156	MC CORMICK, D.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/05/91	6/05/91
987630	MCGRATH, ROBERT	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/05/91	2/05/91
90179	MCLEAN, WILLIAM A.	00886	08	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	4/30/91	4/30/91
988191	MCMANUS T. WILLIAM	00886	08	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/05/91	8/05/91
990862	MCNINCH, ANDREW	00886	08	ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/19/91
990862	MCNINCH, ANDREW	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/19/91	7/29/91
988553	MCPADDEN,DONALD	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	12/11/91
94868	MEAD, DEBRA D.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/19/91	8/20/91
94868	MEAD, DEBRA D.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/30/91	8/30/91
13166	MELCHIORRE, CHARLES T.	00886	08	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/14/91	2/18/91
12265	METLIKA, ROBERT	00886	08	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	7/25/91	7/29/91
989176	MILEY,RON	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/25/91	8/02/91
985582	MILLAN BUILDERS INC.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/18/91
989393	MILLAN BUILDERS INC,	00886	08	HIGH BILL	220	NO LEAK FOUND	10/09/91	10/10/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
17349	MINSHEW, CHRISTINA	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	1/28/91	1/28/91
18512	MONDARES, JESUS Q.	00886	08	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/22/91	4/22/91
91088	MOORE, DOYLE	00886	08	RAISE OR LOWER METER BOX	430	METER REPLACED	2/27/91	3/14/91
987118	MOORES, MARTHA J.	00886	08	LEAK - MAIN	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/24/91	7/29/91
95011	MOORMAN, COL. FRANK F.	00886	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/04/91	11/04/91
12323	MORRISON, WILLIAM T.	00886	08	LOW BILL	450	CLEANED METER	6/06/91	6/18/91
94957	MOSS, JAMES K.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/17/91	5/21/91
108853	MULLINS, STEVE	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/22/91	2/22/91
94651	MURPHY, JOHN R.	00886	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/12/91	8/12/91
90845	MURREN, JOHN	00886	08	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/14/91	6/14/91
981622	NADLER, SCOTT M.	00886	08	NO WATER	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/12/91	5/24/91
13519	NERGARD, GLENN C.	00886	08	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/21/91	10/21/91
13519	NERGARD, GLENN C.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/23/91	10/23/91
13519	NERGARD, GLENN C.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/04/91	11/05/91
13519	NERGARD, GLENN C.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/04/91	12/05/91
94860	NORTH, JOHN R.	00886	08	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/26/91	2/28/91
94860	NORTH, JOHN R.	00886	08	LEAK AT OR NEAR METER	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/25/91	2/25/91
12239	NYE, RICHARD	00886	08	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/29/91	8/29/91
983093	ODHAM, HAROLD J.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/06/91	8/12/91
106666	OLIVER, MICHAEL	00886	08	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	12/13/91	12/16/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
106666	OLIVER, MICHAEL	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/15/91	11/20/91
988488	OVERSTREET, RICHARD	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/18/91	9/25/91
12825	PAGONA, JR.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/18/91
12825	PAGONA, JR.	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	7/08/91	7/13/91
990507	PANTALONE, ADNREA	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
93396	PARSONS, DAVID L.	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/14/91	2/18/91
979099	PATTEN, GEORGE	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/19/91	12/20/91
987443	PATTERSON, CHARLES F.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/07/91	8/12/91
109586	PERKINS, THOMAS A.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/14/91	2/18/91
94103	PETERSEN, TERRY R.	00886	08	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	10/03/91	10/04/91
982326	PICKETT, ANDREW J.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/15/91	11/20/91
96115	PICKETT, DAVID H.	00886	08	HIGH BILL	220	NO LEAK FOUND	10/09/91	10/10/91
97321	PICKETT, ROBERT A.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/15/91	11/20/91
13153	POWERS, WARREN P.	00886	08	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/05/91	8/06/91
992331	POWERS,WARREN P	00886	08	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	10/08/91	10/08/91
990207	PRICE, CURTIS L.	00886	08	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	12/05/91	12/10/91
12682	PROPERTY DYNAMICS INC.	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/09/91	10/09/91
12682	PROPERTY DYNAMICS INC.	00886	08	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	8/13/91	8/13/91
107061	PROPERTY DYNAMICS, INC.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/18/91	9/26/91
985786	PRUCHA,JOHN	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	4/01/91	4/01/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
993522	RADER, PATRICIA	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/09/91	12/10/91
98341	RAIFORD, JOHN W.	00886	08	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/23/91	8/23/91
98341	RAIFORD, JOHN W.	00886	08	AIR IN LINES	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/02/91	12/03/91
981948	RAIT, M.DONALD	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/05/91	2/05/91
981948	RAIT, M.DONALD	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/08/91	4/09/91
981948	RAIT, M.DONALD	00886	08	ACCURACY TEST	430	METER REPLACED	4/15/91	4/24/91
981948	RAIT, M.DONALD	00886	08	BENCH TEST	430	METER REPLACED	6/03/91	6/04/91
984333	RAMSEY, BERNITA	00886	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/10/91	10/10/91
984618	RANDOLPH, WILLIAM	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/15/91	10/15/91
984618	RANDOLPH, WILLIAM	00886	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/15/91	10/15/91
18497	RAWLINS, DAVID	00886	08	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/06/91	9/06/91
18497	RAWLINS, DAVID	00886	08	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/01/91	8/03/91
108271	RILEY, L. JOHN JR	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/13/91	8/14/91
13434	RODRIGUEZ, CESAR A.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/18/91	9/25/91
92642	ROSIVACH, GERALD	00886	08	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/09/91	9/10/91
97709	ROWELL, GRACE C.	00886	08	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/30/91	10/01/91
12998	ROYCHOLDHURY M.D., A	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/15/91	10/15/91
992975	RUFFINO, TONY I	00886	08	NO WATER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	12/19/91	12/19/91
108766	SANDERS, CLAUDE	00886	08	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	6/24/91	6/26/91
13529	SAYLES, MICHELLE L.	00886	08	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	7/05/91	7/08/91

JANUARY - DECEMBER 1991

SYSTEM: BEACON HILLS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
12735	SCHANZE,FRED	00886	08	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/28/91	10/29/91
986545	SCHLOSSER, DANIEL	00886	08	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/08/91	4/09/91
987963	SEARCY, MARK	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/05/91	3/05/91
95406	SENESAC, RIO G.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/18/91
990509	SERVICE ORDER PENDING	00886	08	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/09/91	9/09/91
993601	SERVICE ORDER PENDING	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	12/02/91	12/03/91
987044	SHAFER, RICHARD	00886	08	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/05/91	8/05/91
108813	SHARP, JULIE	00886	08	HIGH BILL	430	METER REPLACED	11/21/91	11/21/91
13157	SHERROD, JACK C.	00886	08	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/12/91	7/12/91
12381	SHOWERS, L. NORMAN	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/15/91	2/18/91
12526	SICILIA, LOUIS J.	00886	08	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/14/91	5/14/91
12563	SIGMAN, DONALD L.	00886	08	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/09/91	9/10/91
13173	SMITH, CARL	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/13/91
13173	SMITH, CARL	00886	08	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/20/91	2/27/91
17981	SMITH, DONALD	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/20/91	10/08/91
12537	SMITH, ROBIN	00886	08	MISCELLANEOUS	420	ADDRESS VERIFIED	5/28/91	6/03/91
12670	SMITH, THOMAS R.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/04/91	6/05/91
980575	SNEED, DELORES	00886	08	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	5/21/91	6/17/91
985802	STEPHENS, DENISE	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/19/91
12490	STEVENS, DANIEL W.	00886	08	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/30/91	11/26/91

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SYSTEM: BEACON HILLS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
979111	STINE, GERALD	00886	08	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/14/91	10/14/91
89804	STOTTS, RICHARD	00886	08	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED	6/17/91	6/17/91
89804	STOTTS, RICHARD	00886	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/12/91	7/15/91
13142	STRUDWICK, ROBERT	00886	08	LEAK AT OR NEAR METER	220	NO LEAK FOUND	9/18/91	9/23/91
97383	TABER, ROBERT C.	00886	08	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	2/26/91	3/04/91
16614	TANNER, JAMES R.	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/28/91	10/31/91
981084	TAYLOR, TOM AND CAROL	00886	08	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/13/91	9/14/91
985581	TENSLEY, MARK	00886	08	NO WATER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	12/19/91	12/19/91
93383	THE VALLEY LTD. HOMEOWNERS ASN	00886	08	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	11/15/91	11/20/91
989433	THEODORE, WILLANDT	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/04/91	6/05/91
988246	THOMAS HAWK	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/18/91	8/18/91
988246	THOMAS HAWK	00886	08	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/10/91	12/11/91
13292	TITHERINGTON, DONALD	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/12/91	12/13/91
13292	TITHERINGTON, DONALD	00886	08	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	12/19/91	12/20/91
12883	TONNESEN, THOMAS M.	00886	08	HIGH BILL	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/18/91	3/08/91
12883	TONNESEN, THOMAS M.	00886	08	HIGH BILL	430	METER REPLACED	4/15/91	4/16/91
95840	TOOMEY, THOMAS	00886	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/20/91	9/20/91
991911	TOUCET, JOSE	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/05/91	12/06/91
991911	TOUCET, JOSE	00886	08	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	12/16/91	12/18/91
990206	TSAI, JOHN	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/23/91	12/23/91

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SYSTEM: BEACON HILLS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
991601	TUCKER, JEROLD	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	12/12/91
990086	TURNER, DAVID	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/19/91	12/20/91
983349	TURNER, DAVID	00886	08	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	10/28/91	10/29/91
92770	VAIL, DAVID B.	00886	08	LOW BILL	430	METER REPLACED	10/04/91	10/07/91
13121	VALDESPINO, KENNETH	00886	08	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/29/91	10/29/91
13121	VALDESPINO, KENNETH	00886	08	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/29/91	10/31/91
91265	VALLEY LTD	00886	08	MISCELLANEOUS	440	VACANT PREMISE	10/15/91	10/15/91
13102	VATTER, JAMES W.	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/08/91	10/10/91
989807	VAUGHN, THOMAS	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/29/91	10/30/91
991174	WAGGONER, DANIEL	00886	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/29/91	10/30/91
986873	WALLACE, LAWRENCE L.	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/27/91	8/28/91
106272	WASHINGTON, PATRICIA	00886	08	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	7/15/91	8/14/91
12279	WATKINS JR., BILLY RAY	00886	08	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/30/91	5/24/91
12855	WEATHERBIE, MALCOLM L.	00886	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	6/24/91	6/24/91
88288	WEISS M.D., DAVID W.	00886	08	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	10/28/91	10/29/91
17355	WELLS, TONI	00886	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/09/91	2/09/91
87666	WESTBROOK, WILLIAM	00886	08	HIGH BILL	511	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/11/91	6/12/91
87666	WESTBROOK, WILLIAM	00886	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/04/91	12/06/91
88618	WHITE, ANN	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/23/91	4/23/91
992029	WILLIAMS, FRED	00886	08	HIGH BILL	220	NO LEAK FOUND	10/02/91	10/04/91

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SYSTEM: BEACON HILLS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
989753	WILLIS, LAWRENCE	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/06/91	12/09/91
96015	WILLMANN, DAVID	00886	08	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/03/91	7/05/91
989731	WILSON, GLENN	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/06/91	12/09/91
13207	WOLFELD, ED	00886	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/10/91	7/11/91
12402	WUBBENA JR.,DR. P. F.	00886	08	LOW BILL	430	METER REPLACED	10/04/91	10/07/91
93584	YORKE, PAULA	00886	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91

Beecher's Point - 472

Putnam County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: BEECHER'S POINT

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
95772	BIDWELL, THEODOSIA S.	00472	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/15/91	2/15/91
990441	BIRDZELL,ROY	00472	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/21/91	6/21/91
98214	BOWMAN, PRISCILLA A.	00472	04	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	2/18/91	2/18/91
95778	GLISSON, COLLIS	00472	04	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/11/91	3/11/91
95788	HENDER, H.C.	00472	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/21/91	6/21/91
989220	LEROY, DEBRA	00472	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/11/91	9/16/91
984385	MCDOUGAL, MALCOLM	00472	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/21/91	6/21/91
984385	MCDOUGAL, MALCOLM	00472	04	LOCATE LINES	280	LINES LOCATED AND MARKED	2/18/91	2/18/91
103783	MILLS, JAMES W.	00472	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/06/91	2/06/91
103783	MILLS, JAMES W.	00472	04	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/28/91	3/01/91
95774	MORRISON, R.V.	00472	04	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/30/91	7/31/91
95770	RIVERBEND CONDO ASSOC.	00472	04	LIFT STATION OR PLANT ALARM	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/11/91	3/11/91
95801	SOMMER, E.B.	00472	04	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/19/91	11/19/91
988825	WRIGHT, FRANK	00472	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/06/91	9/06/91

Burnt Store - 2202

Charlotte / Lee County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: BURNT STORE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
101962	ATWELL, DONALD P + CHONG CHA	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/19/91	9/25/91
989226	BANNESTER, DOUGLAS	02202	22	LOCATE LINES	280	LINES LOCATED AND MARKED	10/04/91	10/04/91
980824	BATES, WALTER & BARBARA	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/04/91	2/04/91
102002	BISESAR, RAWLINGS	02202	22	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/18/91	2/18/91
102002	BISESAR, RAWLINGS	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/25/91	9/26/91
101945	CALVERT, ROBERT + MARYANN	02202	22	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/18/91	2/18/91
101861	CAPSTAN CLUB CONDO ASSN INC	02202	22	HIGH BILL	430	METER REPLACED	8/23/91	8/28/91
101862	CAPSTAN CLUB CONDO ASSN INC	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/23/91	8/28/91
101862	CAPSTAN CLUB CONDO ASSN INC	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/10/91	12/26/91
106092	CHAMBERS, SUSAN L.	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/30/91	4/30/91
101974	COLE, BETTY T	02202	22	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/01/91	8/01/91
101890	COMMODORE CLUB CONDO ASSOC	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/16/91	5/17/91
101890	COMMODORE CLUB CONDO ASSOC	02202	22	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/06/91	3/06/91
101992	CORKHILL, KENNETH	02202	22	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/15/91	3/15/91
101992	CORKHILL, KENNETH	02202	22	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	11/22/91	11/22/91
103739	DEAN, REBECCA W.	02202	22	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/18/91	6/19/91
987961	DISHER, JEAN A	02202	22	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/19/91	2/19/91
987961	DISHER, JEAN A	02202	22	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/02/91	6/30/91
101951	DURKOT, MICHAEL T	02202	22	SEWER SMELL IN AREA	300	CHECKED L/S, MANHOLE, & PLANT	6/06/91	6/07/91
106026	EHRHARDT, HELMUT	02202	22	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/01/91	3/05/91

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JANUARY - DECEMBER 1991

SYSTEM: BURNT STORE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987846	GILARDE ENVIRONMENTAL	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/08/91	5/09/91
101867	HALYARD CLUB CONDOS	02202	22	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/06/91	3/06/91
979356	HARRISON, FREDRICK C.	02202	22	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/18/91	3/25/91
978306	KEARNS, WILLIAM F.	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/01/91	4/26/91
101920	KEEL CLUB CONDO ASSN. INC.	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/02/91	5/07/91
101920	KEEL CLUB CONDO ASSN. INC.	02202	22	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/22/91	3/22/91
981551	LAKE VILLAS DEVELOPMENT CORP	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/19/91	3/20/91
985920	LAKE VILLAS DEVELOPMENT CORP	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/19/91	3/20/91
985921	LAKE VILLAS DEVELOPMENT CORP	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/19/91	3/20/91
985920	LAKE VILLAS DEVELOPMENT CORP	02202	22	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/13/91	8/13/91
982128	LATSHAW, ROBERT	02202	22	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/17/91	5/17/91
991839	LYTLE, DONNA M	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/25/91
989010	MAILLOUX, YVETTE	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/24/91	5/24/91
989010	MAILLOUX, YVETTE	02202	22	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/03/91	6/04/91
986893	MARINA NORTH SHORE	02202	22	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/02/91	5/02/91
986894	MARINA NORTH SHORE	02202	22	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/02/91	5/02/91
983025	MARINA TOWERS IMPROVEMENT CO.	02202	22	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/05/91	7/09/91
982340	MCHALE, ELIZABETH	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/18/91	2/18/91
982340	MCHALE, ELIZABETH	02202	22	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/18/91	2/18/91
985331	MCKANNA, THOMAS	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91

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SYSTEM: BURNT STORE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985331	MCKANNA, THOMAS	02202	22	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/07/91	5/08/91
985771	MOORE, JESSE R	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/23/91	9/23/91
978599	NOSEWORTHY, TERESA	02202	22	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	4/24/91	4/24/91
982835	RIGG, WAYNE	02202	22	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/20/91	5/20/91
990829	ROBERTS, CHARLES	02202	22	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/06/91	9/06/91
101869	RUDDER CLUB CONDOMINIUM ASSN I	02202	22	LOW PRESSURE OR PRESSURE CHECK	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/27/91	12/27/91
102003	SANNINO, LEONARD + VIRGINIA A	02202	22	WATER QUALITY COMPLAINT	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/18/91	2/18/91
102003	SANNINO, LEONARD + VIRGINIA A	02202	22	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/17/91	4/17/91
101865	SPINNAKER CLUB CONDOMINIUMS	02202	22	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/27/91	3/27/91
987662	STURDIVANT, FRANK	02202	22	HIGH BILL	220	NO LEAK FOUND	3/18/91	3/19/91
981131	SULLIVAN, MIKE	02202	22	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/16/91	5/16/91
984648	THOMPSON, AUDREY	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/18/91	9/18/91
992579	TINI, OCTAVIO	02202	22	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/19/91	11/19/91
984402	WILSON, JOHN E	02202	22	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/15/91	8/15/91
101970	ZIELER, DEBRA J	02202	22	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/12/91

Carlton Village - 555

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: CARLTON VILLAGE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985861	BRIDGES, JERRY	00555	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/07/91	2/07/91
7058	COTTOM, RONALD	00555	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/13/91	6/25/91
109125	DEMBECK, KEN	00555	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/11/91	10/14/91
990386	DILLON,RESA	00555	05	YARD, ROAD OR SIDEWALK REPAIR	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	7/23/91	7/24/91
982581	EVANS, MICHAEL	00555	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	1/31/91	1/31/91
7076	HELLMANN, G.R.	00555	05	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/25/91	10/25/91
7076	HELLMANN, G.R.	00555	05	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	4/15/91	4/26/91
7076	HELLMANN, G.R.	00555	05	YARD, ROAD OR SIDEWALK REPAIR	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/25/91	10/25/91
989841	HEZLEP, KIMBERLY	00555	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/07/91	10/08/91
106620	KALEY, JAMES	00555	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/11/91	7/12/91
7066	KILPATRICK, DOROTHY	00555	05	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/30/91	5/01/91
104545	KOHLER, PATTY	00555	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/27/91	9/30/91
108767	MC DONALD,DOUGLAS A.	00555	05	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/11/91	7/11/91
980425	PATTERSON, C.H.	00555	05	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/11/91	7/11/91
7106	PEACHEY, STEVEN	00555	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/05/91	2/05/91
86936	PRICE, DARREN	00555	05	FOLLOW UP HBC/ACCURACY TEST	430	METER REPLACED	6/27/91	7/02/91
992197	STAFFORD, ROXANNE	00555	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/27/91	9/27/91
988454	STEINMETZ CONSTRUCTION	00555	05	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/24/91	9/13/91
103992	STOKES, CLAUDETTE	00555	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/05/91	2/05/91
7056	WHITTINGTON, GLENN	00555	05	AIR IN LINES	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/05/91	11/19/91

Chuluota - 335

Seminole County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: CHULUOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
109080	ADAMS, MARIAN	00335	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/09/91	12/11/91
9639	ALBRITTON, JAMES	00335	03	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/22/91	8/22/91
9500	ANDERSON, PHILBERT	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91
106100	ANSORGE, KARL-HEINZ	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/25/91	8/25/91
104192	AVEDISIAN, HAROLD	00335	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/06/91	12/09/91
104192	AVEDISIAN, HAROLD	00335	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/13/91	11/18/91
104192	AVEDISIAN, HAROLD	00335	03	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	12/18/91	12/18/91
9607	BACCHUS, LUCILLE	00335	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/01/91	10/02/91
9528	BADERTSCHER, WAYNE	00335	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/11/91	11/11/91
9528	BADERTSCHER, WAYNE	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/25/91	11/25/91
9528	BADERTSCHER, WAYNE	00335	03	LEAK AT OR NEAR METER	430	METER REPLACED	10/17/91	10/17/91
16678	BAKER, JEAN	00335	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/23/91	7/24/91
9859	BELL, MAURINE	00335	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/11/91	11/11/91
980546	BENITEZ, KATHY	00335	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/12/91
980546	BENITEZ, KATHY	00335	03	NO WATER	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	2/25/91	2/25/91
9697	BENNETT, JERRY D.	00335	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/11/91	11/11/91
986625	BESSETTE, MARK	00335	03	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	2/26/91	3/15/91
9790	BOOTH, PATSY A.	00335	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/29/91	7/29/91
9858	BORKOSKI, ROBERT	00335	03	LOW BILL	430	METER REPLACED	4/03/91	4/11/91
9858	BORKOSKI, ROBERT	00335	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/12/91

JANUARY - DECEMBER 1991

SYSTEM: CHULUOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
9858	BORKOSKI, ROBERT	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/30/91	9/30/91
109566	BOULWARE, ROBERT	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/07/91	2/07/91
989036	BOWMAN, GINA	00335	03	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/27/91	6/27/91
989036	BOWMAN, GINA	00335	03	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/31/91	6/05/91
990241	BRADY,FRANKI	00335	03	YARD, ROAD OR SIDEWALK REPAIR	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/12/91	7/12/91
109327	BRITT, WILLIAM	00335	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/14/91	5/14/91
109327	BRITT, WILLIAM	00335	03	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/29/91	5/30/91
986614	BROWN, SPARLIN LEE	00335	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	11/15/91	11/15/91
9677	BRUMBAUGH, DOUGLAS K.	00335	03	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/18/91	2/18/91
9677	BRUMBAUGH, DOUGLAS K.	00335	03	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/13/91	3/13/91
9519	BURTON, VIRGIL	00335	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/12/91	2/19/91
9519	BURTON, VIRGIL	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/01/91	8/02/91
9519	BURTON, VIRGIL	00335	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/22/91	8/22/91
990349	CARPENTER, JOHN	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/27/91	8/27/91
17280	CARTER, STEVE	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/05/91	3/05/91
9913	CASH, MICHAEL	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/07/91	2/07/91
95170	CASSIO, JOSEPH A.	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/10/91	7/10/91
9714	CHADWICK, VIRGINIA	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/12/91
9621	CHANDLER, JEFFREY	00335	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/12/91	3/12/91
9954	CHULUOTA WATER PLANT	00335	03	LIFT STATION OR PLANT ALARM	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/16/91	3/16/91

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: CHILLICOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
989305	CIARAMITARO, SUE	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		8/02/91	8/05/91
989305	CIARAMITARO, SUE	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		8/05/91	8/05/91
989305	CIARAMITARO, SUE	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR		9/14/91	9/14/91
9491	CIGLER, FRANK	00335	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES		2/18/91	2/18/91
9905	COLLIN, DAVID	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		6/20/91	6/20/91
9905	COLLIN, DAVID	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		6/26/91	6/28/91
109132	COPELAND CATHY	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		5/07/91	5/08/91
109132	COPELAND CATHY	00335	03	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)		5/17/91	5/22/91
9738	CORIDAN, EUGENE E.	00335	03	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		11/12/91	11/12/91
9738	CORIDAN, EUGENE E.	00335	03	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		12/13/91	12/13/91
9738	CORIDAN, EUGENE E.	00335	03	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK		11/15/91	11/19/91
9486	CRAWFORD, THOMAS E.	00335	03	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED		3/01/91	3/04/91
9486	CRAWFORD, THOMAS E.	00335	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		11/13/91	11/13/91
9855	DAVIS, TEDDY E.	00335	03	LOCATE LINES	280	LINES LOCATED AND MARKED		2/07/91	2/07/91
9604	DE MARCO, ANTHONY	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		3/05/91	3/05/91
9604	DE MARCO, ANTHONY	00335	03	NO WATER	450	CLEANED METER		9/30/91	9/30/91
988131	DEDERING, KEN	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		11/20/91	11/20/91
9565	DELP, ROBERT G.	00335	03	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED		2/18/91	2/18/91
9606	DENNIS, GALE	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		10/01/91	10/02/91
9606	DENNIS, GALE	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		12/03/91	12/03/91

JANUARY - DECEMBER 1991

SYSTEM: CHULUOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
9606	DENNIS, GALE	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/13/91	8/13/91
9603	DEPT. OF ENVIRONMENTAL SV	00335	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/01/91	8/07/91
9603	DEPT. OF ENVIRONMENTAL SV	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/15/91	8/16/91
9603	DEPT. OF ENVIRONMENTAL SV	00335	03	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	9/11/91	9/11/91
9444	DIXON, RANDAL	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/22/91	8/22/91
9637	DUBESTER, EDWARD	00335	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/09/91	4/09/91
96978	FINNESSY, GREG	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/12/91	7/15/91
96978	FINNESSY, GREG	00335	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/31/91	8/01/91
96978	FINNESSY, GREG	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/18/91	2/18/91
9518	FISHER, OSCAR W	00335	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/17/91	10/18/91
9518	FISHER, OSCAR W.	00335	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/30/91	7/31/91
9518	FISHER, OSCAR W.	00335	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/13/91	8/14/91
984347	FORSYTHE, DAVID	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/03/91	10/04/91
984347	FORSYTHE, DAVID	00335	03	FOLLOW UP MBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	10/11/91	11/04/91
980066	GEAR, TINA R.	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/23/91	8/23/91
983229	GEORGE, SANDRA K.	00335	03	AIR IN LINES	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/17/91	9/17/91
983229	GEORGE, SANDRA K.	00335	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
9547	GIBSON, CLAIR	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91
9448	GREISSINGER, EDWARD	00335	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/18/91	2/19/91
9448	GREISSINGER, EDWARD	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/12/91

JANUARY - DECEMBER 1991

SYSTEM: CHULUOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
9702	GROSS, JUDY	00335	03	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	8/19/91	8/22/91
9702	GROSS, JUDY	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/26/91	8/26/91
9808	HAMRICK, NATHAN M.	00335	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/13/91	9/16/91
9808	HAMRICK, NATHAN M.	00335	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/04/91	11/04/91
9437	HARNAGE, MARY	00335	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/07/91	5/08/91
9437	HARNAGE, MARY	00335	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/06/91	11/07/91
9437	HARNAGE, MARY	00335	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/15/91	11/15/91
986940	HEART, KAY	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/11/91	3/11/91
9552	HODGE, GREGORY A.	00335	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/24/91	4/25/91
88473	HOFFMAN, SUNNY	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/10/91	10/11/91
88473	HOFFMAN, SUNNY	00335	03	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	10/22/91	11/21/91
986374	HOPKINS, GREGORY	00335	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/12/91
988498	HORNE, WILLIAM R.	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/12/91
985387	HUGHES, CRAIG E.	00335	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/10/91	10/14/91
985387	HUGHES, CRAIG E.	00335	03	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/26/91	5/26/91
985387	HUGHES, CRAIG E.	00335	03	SEWER BACKED UP IN RESIDENCE	300	CHECKED L/S, MANHOLE, & PLANT	7/08/91	7/08/91
986428	HUTTON, CATHERINE	00335	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/05/91	3/05/91
986428	HUTTON, CATHERINE	00335	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/25/91	8/25/91
986428	HUTTON, CATHERINE	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/12/91	3/12/91
989576	HYMAN, ANNA M.	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/02/91

JANUARY - DECEMBER 1991

SYSTEM: CHULLOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
9579	JAMES, LOUANN	00335	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/11/91	11/11/91
9579	JAMES, LOUANN	00335	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/13/91	6/13/91
981949	JINRIGHT,RICHARD	00335	03	HIGH BILL	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/31/91	7/31/91
981949	JINRIGHT,RICHARD	00335	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	1/11/91	1/11/91
981949	JINRIGHT,RICHARD	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/24/91	9/24/91
981949	JINRIGHT,RICHARD	00335	03	AIR IN LINES	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/13/91	8/14/91
981949	JINRIGHT,RICHARD	00335	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/30/91	7/31/91
9870	JOHNSON, JANET	00335	03	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/09/91	10/09/91
9742	JONES, HARLEY	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/02/91	10/03/91
18265	KAISER, HENRY J.	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91
9717	KINSEY, J. C.	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91
981685	KIRKLAND, BARBARA E.	00335	03	NO WATER	223	CUSTOMER PREVIOUSLY NOTIFIED IN REFERENCE TO SCHEDULED OUTAGE	6/03/91	6/03/91
9950	KJOS, TED	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/04/91	11/05/91
9534	KOONTZ, RHETT D.	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/02/91	4/03/91
981165	LACINAK, DAVID	00335	03	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/16/91	4/22/91
981165	LACINAK, DAVID	00335	03	NO WATER	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	4/12/91	4/12/91
981165	LACINAK, DAVID	00335	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	4/11/91	4/11/91
9691	LAIKASK, MATT	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/08/91	3/08/91
9520	LAMON, W. J.	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/24/91	9/24/91
9520	LAMON, W. J.	00335	03	LOW PRESSURE OR PRESSURE CHECK	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/30/91	8/30/91

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SYSTEM: CHULUOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
9520	LAMON, W. J.	00335	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/17/91	10/17/91
9520	LAMON, W. J.	00335	03	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	12/02/91	12/02/91
9520	LAMON, W. J.	00335	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/28/91	8/30/91
9583	LARSON, AL	00335	03	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	1/25/91	1/25/91
992839	LARSON, TIM	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/09/91	12/10/91
9498	LEMAY, HARVEY	00335	03	NO WATER	223	CUSTOMER PREVIOUSLY NOTIFIED IN REFERENCE TO SCHEDULED OUTAGE	6/21/91	6/21/91
988517	LEONARD, MELL	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/01/91	8/02/91
988517	LEONARD, MELL	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/03/91	7/03/91
989501	LINDSAY, CLIFTON	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91
989501	LINDSAY, CLIFTON	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/12/91
9403	LITTLETON, CHARLES B.	00335	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/11/91	11/11/91
983408	LOCKE, RONALD	00335	03	LOW BILL	430	METER REPLACED	4/01/91	4/02/91
979988	LONG, ROBERT	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/22/91	7/23/91
96058	LONG, TRISHA	00335	03	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/17/91	5/17/91
94946	MARION, JOHN	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/21/91	6/21/91
9841	MARSHALL, JOHN J.	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/01/91	8/02/91
9841	MARSHALL, JOHN J.	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/30/91	9/30/91
9841	MARSHALL, JOHN J.	00335	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/22/91	4/15/91
9917	MARTIN, BRIAN	00335	03	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	10/09/91	10/09/91
86941	MARTIN, DANA & THERESA	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/05/91	3/05/91

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SYSTEM: CHULUOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
91816	MAY, MELODY	00335	03	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/30/91
95854	MC ADAMS, JOSEPH	00335	03	AIR IN LINES	223	CUSTOMER PREVIOUSLY NOTIFIED IN REFERENCE TO SCHEDULED OUTAGE	5/20/91	5/20/91
95854	MC ADAMS, JOSEPH	00335	03	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/30/91	4/30/91
95854	MC ADAMS, JOSEPH	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/11/91	3/11/91
95854	MCADAMS, JOSEPH	00335	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/11/91	11/11/91
979009	MCPHERSON,RICK	00335	03	HIGH BILL	430	METER REPLACED	4/01/91	4/17/91
9611	MICKLER, THOMAS	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91
91923	MIKELL, WILLLIAM H.	00335	03	WATER QUALITY COMPLAINT	223	CUSTOMER PREVIOUSLY NOTIFIED IN REFERENCE TO SCHEDULED OUTAGE	5/20/91	5/20/91
9810	MILLER, CHARLES	00335	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/31/91	6/03/91
9810	MILLER, CHARLES	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/11/91	6/24/91
9810	MILLER, CHARLES	00335	03	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/02/91	8/06/91
9810	MILLER, CHARLES	00335	03	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/12/91	7/12/91
9893	MILLER, SUE ANN	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/05/91	8/05/91
9538	MONROE, SANDRA	00335	03	NO WATER	223	CUSTOMER PREVIOUSLY NOTIFIED IN REFERENCE TO SCHEDULED OUTAGE	6/21/91	6/21/91
977995	NOEL,MICHEAL B.& MARY C.	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	11/15/91	11/15/91
9618	NOREK, LEONARD R.	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/18/91	2/18/91
983201	O'NEIL,DAN	00335	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/21/91	5/22/91
106717	OLSON, SCOTT	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/08/91	10/09/91
106717	OLSON, SCOTT	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/01/91	11/04/91
106717	OLSON, SCOTT	00335	03	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	3/28/91	3/29/91

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SYSTEM: CHILLICOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
106717	OLSON, SCOTT	00335	03	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/26/91	5/26/91
978959	PAULIN, MARILYN A	00335	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/02/91	8/02/91
983405	PHARES, ROBERT	00335	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/18/91	2/18/91
9829	PHILPOT, JOE D.	00335	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/18/91	7/18/91
9829	PHILPOT, JOE D.	00335	03	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/11/91	7/11/91
9835	PROCTOR, GERALD	00335	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/02/91	12/02/91
9401	RAYNER, E. W.	00335	03	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/30/91	4/30/91
9401	RAYNER, E. W.	00335	03	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/07/91	5/07/91
978457	RETZLAFF, MARY E.	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/01/91	2/01/91
978397	RODGERS, SHAWN	00335	03	LOCATE LINES	280	LINES LOCATED AND MARKED	4/26/91	4/29/91
9740	ROGERS, GLENN	00335	03	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	12/23/91	12/23/91
980253	RON HANCOCK CONTRACTOR	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/22/91	8/22/91
9469	ROSE, MARJORIE	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/19/91
9434	RUDLOFF, LUCY	00335	03	HIGH BILL	210	LEAK REPAIRED - NO METER INVOLVED	10/03/91	10/04/91
9555	SCHADE, RONALD M.	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/24/91	9/24/91
9555	SCHADE, RONALD M.	00335	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/31/91	8/01/91
990638	SERVICE ORDER PENDING	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/25/91	6/28/91
990924	SERVICE ORDER PENDING	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/03/91	7/03/91
994042	SERVICE ORDER PENDING	00335	03	MISCELLANEOUS	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/16/91
989147	SETTLES, RALPH	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91

JANUARY - DECEMBER 1991

SYSTEM: CHILLICOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
90885	SHEPHERD, WALTON	00335	03	LOCATE LINES	400	TYPE OF SERVICE VERIFIED	2/18/91	3/15/91
9433	SHOGREN, RICHARD	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/05/91	8/05/91
983874	SLAUSON, SUSAN	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/30/91
9589	SOUZA, WILBUR	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/04/91	10/04/91
9735	SPANGLER, MELVIN D.	00335	03	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/12/91
109110	SPEAR, MICHAEL	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91
982560	SPRINGER,JACK	00335	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/02/91	5/03/91
9546	STAPLETON, CARMEN	00335	03	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	5/28/91	5/29/91
9892	STEVENS, CHRISTOPHER	00335	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	11/15/91	11/15/91
9605	STROHM, CINDY	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/13/91	12/16/91
9723	TODLOCK, AUGUSTA	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/01/91	4/02/91
986702	TRINGALI,FRANK	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/11/91	3/11/91
983927	TROMBLEY,JON	00335	03	LEAK AT OR NEAR METER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	11/15/91	11/15/91
104746	ULRICH, DOUGLAS	00335	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/25/91	8/25/91
88419	VAN HORN, TOM & SANDRA	00335	03	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED	8/07/91	8/07/91
9906	VOGELSANG, LORRAINE	00335	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/30/91	9/30/91
9906	VOGELSANG, LORRAINE	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91
988226	WALLENFELS,DAVID	00335	03	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	9/11/91	9/11/91
988226	WALLENFELS,DAVID	00335	03	LEAK AT OR NEAR METER	220	NO LEAK FOUND	10/09/91	10/09/91
988226	WALLENFELS,DAVID	00335	03	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/26/91	9/30/91

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SYSTEM: CHULUOTA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
9572	WALTERS, A. C.	00335	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL		8/19/91	8/20/91
109186	WATTS, JAY	00335	03	LOCATE LINES	280	LINES LOCATED AND MARKED		5/09/91	5/13/91
9791	WEAVER, BRUCE	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR		9/14/91	9/14/91
9866	WELLS, SANTA	00335	03	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR		9/14/91	9/14/91
9644	WILL, DAVID M.	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN REPAIRS	FOR	3/11/91	3/11/91
9834	WIMBERLY, FRED L.	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		2/13/91	2/19/91
9834	WIMBERLY, FRED L.	00335	03	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ		3/07/91	3/18/91
9834	WIMBERLY, FRED L.	00335	03	BENCH TEST	430	METER REPLACED		3/28/91	4/01/91
990638	WIMBERLY, MARGARET C.	00335	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES		11/13/91	11/19/91
990638	WIMBERLY, MARGARET C.	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN REPAIRS	FOR	11/12/91	11/12/91
990638	WIMBERLY, MARGARET C.	00335	03	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED		5/17/91	5/17/91
9838	WOOD, DORIS J.	00335	03	LEAK AT OR NEAR METER	220	NO LEAK FOUND		9/11/91	9/11/91
9838	WOOD, DORIS J.	00335	03	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK		10/28/91	10/29/91
88932	WORMSBACHER, MICHAEL	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		2/14/91	2/19/91
97193	WYATT, BOB	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		8/02/91	8/02/91
97193	WYATT, BOB	00335	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		11/22/91	11/22/91
9885	YAKOW, ROBERT P.	00335	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL		8/02/91	8/05/91
983864	YONKIN, SHIRLEY	00335	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		4/05/91	4/08/91
9426	ZAKAI, MOTTI	00335	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN REPAIRS	FOR	11/12/91	11/12/91

Citrus Park - 1117

Marion County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: CITRUS PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
11263	AEROBICS PLUS	01117	11	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/15/91
108999	ALBANO, LIDYA	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/18/91	3/19/91
11138	BAADER, GIZELLA	01117	11	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/06/91	11/06/91
11138	BAADER, GIZELLA	01117	11	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/25/91	2/27/91
11138	BAADER, GIZELLA	01117	11	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	10/24/91	10/24/91
93467	BAKER, ANN E.	01117	11	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/06/91	9/06/91
986744	BAKER, VICKI	01117	11	HIGH BILL	220	NO LEAK FOUND	2/25/91	2/27/91
95655	BARNETTE, WALLACE L.	01117	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/14/91	8/14/91
17071	BASS, PATRICIA I.	01117	11	HIGH BILL	220	NO LEAK FOUND	3/05/91	3/06/91
11020	BATES, DAVID L.	01117	11	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/02/91	7/02/91
990276	BILL RODGERS REALTY INC.	01117	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/02/91	12/03/91
990276	BILL RODGERS REALTY INC.	01117	11	LOCATE LINES	280	LINES LOCATED AND MARKED	12/09/91	12/09/91
107735	BOOZER, JOHN	01117	11	MISCELLANEOUS	400	TYPE OF SERVICE VERIFIED	7/29/91	7/30/91
981130	BOUTTE, CARLTON	01117	11	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/15/91
985797	BREITENSELDER, JOLANDA	01117	11	HIGH BILL	220	NO LEAK FOUND	2/25/91	2/27/91
978299	BRUMFIELD, CHARLES	01117	11	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	9/19/91	9/19/91
978299	BRUMFIELD, CHARLES	01117	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/25/91	2/28/91
984437	BURDINE, J.E.	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
984437	BURDINE, J.E.	01117	11	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/12/91	8/15/91
107896	CARNEY, VIRGINIA	01117	11	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/18/91	2/18/91

SYSTEM: CITRUS PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
104487	CHALFANT, LAURANCE N.	01117	11	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/07/91	5/07/91
11022	CORRIGAN, TOM	01117	11	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/25/91	3/13/91
11022	CORRIGAN, TOM	01117	11	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/31/91	6/03/91
11199	D'AVI, ED	01117	11	HIGH BILL	220	NO LEAK FOUND	2/25/91	2/27/91
11198	D'AVI, ED	01117	11	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/28/91	5/29/91
91871	DANIELS, LARRY	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
97423	DAVIS, RUTHIE	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
97423	DAVIS, RUTHIE	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/05/91	11/05/91
986634	DE LOACH, FRANK	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/29/91	4/01/91
11032	EICHE, R. E.	01117	11	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	8/14/91	8/14/91
88966	ERIE, AREANE FEQUIERE	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/30/91	12/31/91
88966	ERIE, AREANE FEQUIERE	01117	11	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/06/91	11/06/91
94101	FERRONE, THERESA	01117	11	HIGH BILL	220	NO LEAK FOUND	2/25/91	2/27/91
979636	FIFIELD,PATRICA	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
96448	GAL, MARK	01117	11	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/06/91	11/08/91
11243	GANGLEHOFF, JAMES H.	01117	11	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/14/91	2/14/91
11043	GEPPERT, WILLIAM	01117	11	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/02/91	7/02/91
989740	GRANT, LAURIE	01117	11	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/12/91	7/15/91
108803	HAMILL, PATRICIA	01117	11	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/06/91	2/06/91
108803	HAMILL, PATRICIA	01117	11	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	2/18/91	2/18/91

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SYSTEM: CITRUS PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
108803	HAMILL, PATRICIA	01117	11	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	2/19/91	2/19/91
992878	HANES, MILLIE	01117	11	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/04/91	11/05/91
989311	HARVEY, ROBERT	01117	11	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/15/91
106370	HERBERT, EARL	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
94708	HOSTETTLER, STEVEN	01117	11	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/31/91	6/03/91
11125	JARVIS, WALTER F.	01117	11	SEWER SMELL IN AREA	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	4/05/91	4/08/91
11018	JOHNSTON, VIVIAN	01117	11	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/15/91
989327	JONES, GARY	01117	11	NO WATER	150	METER IS OFF/NOTIFIED	4/25/91	4/25/91
989327	JONES, GARY	01117	11	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/15/91
92510	KING, MATT & SHARON	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
11155	KUBICKI, MARTHA	01117	11	HIGH BILL	220	NO LEAK FOUND	2/25/91	2/27/91
987038	LA RUE, MARK S.	01117	11	HIGH BILL	220	NO LEAK FOUND	2/25/91	2/27/91
11107	LAURIA, ROSE	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
11014	LAVIA, JAMES	01117	11	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	5/14/91	5/15/91
11207	LEIST SR., CLAYTON	01117	11	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/14/91	5/16/91
11207	LEIST SR., CLAYTON	01117	11	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/12/91	8/13/91
982726	LIMBAUGH, RUSSELL	01117	11	LOW PRESSURE OR PRESSURE CHECK	260	RAISED OR LOWERED METER OR BOX	8/08/91	8/08/91
11016	LOWDER, LARRY	01117	11	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/02/91	7/02/91
989386	MATHEWS, RITA	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/26/91	6/27/91
989386	MATHEWS, RITA	01117	11	FOLLOW UP MBC/ACCURACY TEST	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/02/91	7/03/91

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SYSTEM: CITRUS PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
10999	MC CARTHY, JOHN L.	01117	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/08/91	8/08/91
984755	MCDAVID, DEBORAH	01117	11	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/31/91	6/03/91
88968	MCKAMEY, DONALD	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
16762	MEADOWS, ADRIENNE	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
991272	MICHELE FRANCO	01117	11	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/06/91	11/06/91
991189	MORRIS, CHRISTINA	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/20/91	11/21/91
993230	NAIL, KRISTOPHER	01117	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/12/91	12/20/91
94490	NARDANDREA, JOHN	01117	11	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/06/91	12/09/91
94490	NARDANDREA, JOHN	01117	11	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/15/91	4/16/91
94490	NARDANDREA, JOHN	01117	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/23/91	10/23/91
984176	NEGRON,AUREA	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	3/01/91
984176	NEGRON,AUREA	01117	11	NO WATER	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	6/24/91	6/26/91
11181	OLSON, BRIGID	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
11036	ONLEY, DONALD L.	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
982838	PADGETT, DEL	01117	11	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/13/91	3/13/91
93448	PANCOAST, JAMIE	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/02/91	7/02/91
11033	PAPPACODA, ROSE	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/30/91	5/01/91
989822	PHILMON,RHONDA	01117	11	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/21/91	10/21/91
990732	PONDER, CAROLYN	01117	11	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/06/91	11/06/91
11249	POPEIL, LARRY	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91

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SYSTEM: CITRUS PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
991390	POTTER,TIMOTHY BRET	01117	11	HIGH BILL	220	NO LEAK FOUND	9/03/91	9/04/91
10918	ROBERSON, M. J.	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/04/91
990750	ROBINSON,STEPHEN	01117	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/24/91	10/24/91
96503	RUSSELL, P. C.	01117	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/05/91	11/06/91
988587	SAMBULA,MARCIA E.	01117	11	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/15/91
984400	SANSOUSSI, ROXANNE	01117	11	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/15/91
981681	SAUNDERS, LYN	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/26/91
990985	SCOTT,LYWANDA	01117	11	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/15/91	8/15/91
988052	SHOWS, MARTIN	01117	11	LOCATE LINES	280	LINES LOCATED AND MARKED	3/13/91	3/13/91
11106	SIMPSON, LEONARD	01117	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/18/91	2/19/91
11197	SLACK, LUCILLE	01117	11	HIGH BILL	220	NO LEAK FOUND	3/06/91	3/07/91
982266	SMITH,EARL W.	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
19392	STALLONE, PAT	01117	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/15/91	4/16/91
11258	SULLIVAN, EUGENE M.	01117	11	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/07/91	8/07/91
11258	SULLIVAN, EUGENE M.	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91
987692	TAYLOR,JACKLYN	01117	11	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	3/05/91	3/05/91
11137	TIEF, GLORIA	01117	11	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/18/91	2/19/91
982133	TRUITT, CATHY	01117	11	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/28/91	5/29/91
11021	WIGHT, R. C.	01117	11	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/12/91	2/12/91
982679	WRIGHT, WILSON	01117	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/19/91	9/19/91

Citrus Springs Utilities - 9001

Citrus County (SSU)

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SYSTEM: CITRUS SPRINGS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
86031	ALMONY, HAROLD E	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/24/91	4/26/91
90760	AQUINA, JOSEPH	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/21/91	5/21/91
90890	ASHLEY,MICHAEL G	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/27/91	2/27/91
757940	BARNETT BANK	09001	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/20/91	8/20/91
87890	BLACK, WILLIAM R	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/29/91	11/08/91
83610	BROGNO, FRANK A	09001	90	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/23/91	9/23/91
82650	CHOPE, IVADELLE	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/25/91	4/26/91
87970	CITRUS SPRINGS COUNTRY CLUB	09001	90	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/25/91	7/25/91
83360	CORNELIUS, RALPH B	09001	90	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/28/91	5/28/91
83360	CORNELIUS, RALPH B	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/25/91	12/04/91
91030	CRAHAN, MARY C	09001	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/26/91	4/26/91
985709	DANIS, LEON	09001	90	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/30/91	10/30/91
82721	DIAZ, JAIME H	09001	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/01/91	10/09/91
83880	DUPONT, VIRGINIA	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/31/91	11/06/91
82082	DWYER, CHARLES	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/25/91	4/26/91
753330	ENGLE, BURNELL	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/03/91	12/06/91
780560	FEILER, STEPHEN	09001	90	REPLACE METER BOX OR LID	450	CLEANED METER	6/19/91	6/20/91
87010	GOMMERMAN, GARY H	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/26/91	12/30/91
983045	HAASCH, STEPHEN	09001	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/26/91	12/04/91
605515	HATCH, GEORGE E	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/24/91	4/26/91

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SYSTEM: CITRUS SPRINGS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984173	HOKANSON, ROSLYNN	09001	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/24/91	5/24/91
834045	IRISH, NORMAN S	09001	90	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/29/91	7/29/91
80181	JEFFREY, CHARLES F	09001	90	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/16/91	9/16/91
838697	JOHNSON, BENGT	09001	90	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	5/17/91	5/20/91
87860	KELLEY, JAMES	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/22/91	8/22/91
834017	KERN, JOHN E	09001	90	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/07/91	10/07/91
83300	KOWALSKI, EDNA	09001	90	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/29/91	11/08/91
822060	LAWRENCE, CARL A	09001	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/26/91	12/04/91
89010	MATHERLY, ARVIN	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
82180	MATSON, MADELINE G	09001	90	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/12/91	7/12/91
80170	MCCULLAUGH, JAMES M	09001	90	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/16/91	7/19/91
831514	MCFADDEN, CHARLES F	09001	90	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	6/19/91	6/20/91
697760	MCLEAN, MEHERNIM	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/21/91	5/21/91
835904	MOLLOY, ELISA VITALE	09001	90	NO WATER	150	METER IS OFF/NOTIFIED	4/01/91	4/01/91
87590	MONDO, JENNETTE	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/19/91	11/20/91
87590	MONDO, JENNETTE	09001	90	FOLLOW UP MBC/ACCURACY TEST	430	METER REPLACED	12/19/91	12/20/91
87590	MONDO, JENNETTE	09001	90	BENCH TEST	430	METER REPLACED	12/20/91	12/20/91
833837	NEVELS, PEGGY	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/26/91	12/30/91
82990	PFAU, ERNA	09001	90	LEAK AT OR NEAR METER	220	NO LEAK FOUND	4/02/91	4/02/91
88150	REICHENBAUGH, R R DENCER	09001	90	LEAK AT OR NEAR METER	220	NO LEAK FOUND	2/28/91	2/28/91

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SYSTEM: CITRUS SPRINGS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
86040	SAVINSKY, HELEN	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/15/91	7/16/91
85500	SCARRY, HELEN	09001	90	REPLACE METER BOX OR LID	450	CLEANED METER	6/19/91	6/20/91
87430	SMITH, GEORGE M	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/25/91
82420	SPADAFORA, VINCENT	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/25/91	11/06/91
82420	SPADAFORA, VINCENT	09001	90	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/07/91	11/07/91
83000	SPITZA, ARTHUR	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/09/91	4/09/91
86060	SWANSON, VERNER	09001	90	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/02/91	5/03/91
81730	TETREAULT, EUGENE	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91
667700	THOMAS, CLYDE	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/26/91	12/04/91
83670	WAGNER, DONN L	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/21/91	10/22/91
83870	WAKEFIELD, WILLIAM J	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/28/91	11/06/91
87000	WALKER, HAROLD F	09001	90	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/26/91	12/30/91
675560	WEAVER, LAWRENCE	09001	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/26/91	12/04/91
80360	WISE, AVIS	09001	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/20/91	8/21/91
649660	ZIECH, EDWARD	09001	90	REPLACE METER BOX OR LID	450	CLEANED METER	6/19/91	6/20/91

Crystal River Highlands - 984

Citrus County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: CRYSTAL RIVER HIGHLANDS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
991160	BARBEE, CYNTHIA	00984	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/16/91	12/17/91
10871	BARTA	00984	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/14/91	10/14/91
10871	BARTA	00984	09	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	10/11/91	10/14/91
10871	BARTA	00984	09	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/31/91	7/31/91
10871	BARTA	00984	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/20/91	8/20/91
10874	BROWN, JOE	00984	09	AIR IN LINES	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/19/91	2/19/91
10874	BROWN, JOE	00984	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/20/91	8/20/91
10875	DUNCHOCK, JEAN	00984	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/04/91	3/04/91
10875	DUNCHOCK, JEAN	00984	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/21/91	2/22/91
94970	EASON, B. JAY	00984	09	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/26/91	4/29/91
982744	ENGLISH, DONALD	00984	09	MISCELLANEOUS	280	LINES LOCATED AND MARKED	4/22/91	4/23/91
10821	HUNTLEY JIFFY FOODS	00984	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/21/91	8/21/91
10883	JENKINS, GLENN	00984	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/04/91	3/04/91
983731	KENNEDY,VIRGINIA D.	00984	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/31/91	12/31/91
108359	MC KINLEY, NADINE	00984	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/02/91	5/03/91
106401	ORKINS, HELEN	00984	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/20/91	8/20/91
16912	POTTER, JAMES A.	00984	09	AIR IN LINES	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/06/91	8/07/91
981019	POWERS, DONNA	00984	09	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/31/91	7/31/91
94466	REID, JOHN	00984	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/04/91	3/04/91
993704	REYNOLDS, ROBERT	00984	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/09/91	12/12/91

JANUARY - DECEMBER 1991

SYSTEM: CRYSTAL RIVER HIGHLANDS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
16706	SNOW, ANDY	00984	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/02/91	12/03/91
106104	THOMAS, CLIFFORD	00984	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/20/91	8/20/91
990262	TOMLINSON, LYLA	00984	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/21/91	11/21/91
109112	VANANTWERP, LEROY	00984	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/19/91	2/19/91
986086	VANDERWERKER, PAMELA	00984	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/04/91	3/04/91
107221	WILLIAMS, GARY	00984	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/28/91	8/29/91

Daetwyler Shores - 105

Orange County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: DAETWYLER SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
978818	BLDG DESIGN & CONST, INC.	00105	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/02/91	4/02/91
10111	BROCK, RICHARD F.	00105	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	2/14/91	2/14/91
10084	DJERF, DAVID	00105	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	2/14/91	2/14/91
10072	DOUGLAS, JACK H.	00105	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/29/91	8/29/91
10097	DURRETT, WILLIAM	00105	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/19/91	3/19/91
10126	FUNICELLO, ANTHONY	00105	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	2/14/91	2/14/91
10126	FUNICELLO, ANTHONY	00105	01	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/02/91	7/03/91
10079	JACKSON, HENRY E.	00105	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/16/91	10/17/91
10157	JOHNSTON, JOE	00105	01	LEAK AT OR NEAR METER	430	METER REPLACED	4/18/91	4/19/91
10077	LINCOLN COL., LEON	00105	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/02/91	10/03/91
10069	LOYACK LT. COL., JOSEPH	00105	01	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/23/91	12/23/91
987039	LURIE, KIMBERLY	00105	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/06/91	2/06/91
92640	MCCOMMONS, JAMES A.	00105	01	HIGH BILL	400	TYPE OF SERVICE VERIFIED	11/26/91	11/27/91
10158	MILLER, BURNIE L.	00105	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/10/91	4/10/91
10078	NIEMINEN, NILLO	00105	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/11/91	9/11/91
10078	NIEMINEN, NILLO	00105	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/19/91	9/19/91
10148	RAY, THOMAS	00105	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/23/91
990773	REILLY,ROBERT A.	00105	01	LOW BILL	430	METER REPLACED	8/05/91	8/06/91
10051	ROBERTS, TERRACE A.	00105	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	2/14/91	2/14/91
10076	SOLLENBERGER, R. L.	00105	01	LEAK AT OR NEAR METER	430	METER REPLACED	6/17/91	6/17/91

JANUARY - DECEMBER 1991

SYSTEM: DAETWYLER SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
10058	ULRICH, HUGH	00105	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/03/91	10/04/91
10133	VALUE RENT-A-CAR	00105	01	HIGH BILL	411	UNABLE TO ACCESS METER	10/07/91	10/08/91
10133	VALUE RENT-A-CAR	00105	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/14/91	10/14/91
985532	WAITMAN, MICHAEL	00105	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/19/91	2/19/91
10163	WOODBURN, LESTER O.	00105	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/19/91	2/19/91

Deltona Utilities - 18001

Volusia County (DUI-SSU)

JANUARY - DECEMBER 1991

SYSTEM: DELTONA UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
840064	A B C DOORS INC	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/05/91	9/06/91
273460	ABBONDOLO, JASEPH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
704011	ABELL,CHARLES/BARBARA	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/11/91	10/14/91
987190	ABRUZZO, MERCEDES	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	11/14/91	11/14/91
782221	ACEVEDO,CONCEPTION	18001	29	LEAK AT OR NEAR METER	430	METER REPLACED	5/28/91	5/28/91
225495	ADAMS,CLAUDE D/GERALDINE	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/22/91	4/22/91
838943	ADAMS,JOHN SR	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	1/18/91	1/18/91
982995	ADDE, ALISON	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	11/27/91	12/04/91
177900	AGARDH,JOHN J	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/08/91	5/21/91
288230	AJIRI,SAM J	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/09/91	3/09/91
196380	ALBERSHARDT,MARK	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/22/91	5/22/91
196380	ALBERSHARDT,MARK	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/11/91	6/11/91
196380	ALBERSHARDT,MARK	18001	29	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/17/91	6/21/91
834551	ALEXANDER,TONY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/14/91	3/15/91
174648	ALFONSO,LEONARDO/MAGALYS	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/15/91
174648	ALFONSO,LEONARDO/MAGALYS	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/17/91	9/17/91
833918	ALLEN,CHARLES/MARY	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/02/91	4/04/91
614871	ALLEN,HERBERT M	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/14/91
828166	ALLGOOD,MATTHEW	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/23/91	5/23/91
228550	ALLIANCE CHURCH DELTONA	18001	29	LOCATE LINES	280	LINES LOCATED AND MARKED	2/05/91	2/05/91

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
837318	ALONSO SR, ANTONIO	18001	29	WATER QUALITY COMPLAINT	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/10/91	5/13/91
184721	ALVARADO,LUCILA / JOSE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/08/91
988735	ALVES, ALAN L	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/12/91	11/12/91
182540	AMARAL,GIL	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	12/26/91	12/26/91
183110	ANDREY,MICHAEL	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
989004	ANTHONY,DAVID J	18001	29	NO WATER	150	METER IS OFF/NOTIFIED	9/19/91	9/19/91
247811	ANZALONE,THOMAS/DONNA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/28/91	3/01/91
833779	APRIPALDI SR,JOHN	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/18/91	11/19/91
984925	ARGILA, JACK	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/09/91	8/09/91
692401	ARIAS,GABRIEL	18001	29	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/24/91	6/24/91
830575	ARIAS,MANUEL	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/03/91	4/05/91
836113	ARMSTRONG,MARIE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/05/91	2/05/91
243290	ARONICA,LEONARD T	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/20/91	2/21/91
237931	ARROYA,ROSE/JOE	18001	29	ACCURACY TEST	430	METER REPLACED	3/07/91	3/12/91
218930	ARROYO,JAMES	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/14/91	11/14/91
180390	AUSTIN,REBA H	18001	29	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	11/08/91	11/08/91
740042	AVERY,ROBERT/CARMEN	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/02/91	5/07/91
273720	AVILA,CESAR	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/15/91	10/15/91
183440	AYALA NELSON	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/28/91	5/28/91
171570	BAER,WALLACE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/21/91	5/29/91

JANUARY - DECEMBER 1991

SYSTEM: DELTONA UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
640653	BAIG, M. K.	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/03/91	12/05/91
832456	BAILEY, IRIS	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/18/91	11/19/91
838897	BAK,MARIAN/MALGORZATA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/07/91
177051	BAKER JR,GEORGE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/18/91	3/06/91
698861	BAKER, DARRYL	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/30/91	10/01/91
205020	BAKER, LOUIS	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/07/91	10/08/91
253080	BALLESTER,MARIA	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	4/18/91	4/18/91
763781	BALLOU,SHARON/MATTHEW	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/20/91	6/20/91
805450	BALSAM,ALFRED/CHERYL	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/02/91	4/02/91
235590	BALZANO, MIKE	18001	29	HIGH BILL	460	REPLACED BOX OR LID	10/28/91	10/29/91
233610	BARBA, MARY	18001	29	WATER QUALITY COMPLAINT	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/21/91	10/22/91
233610	BARBA, MARY	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/05/91	11/06/91
233610	BARBA,MARY	18001	29	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/18/91	7/18/91
189570	BARBEE,CHARLES	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	1/24/91	1/24/91
189570	BARBEE,CHARLES	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/07/91	8/08/91
189570	BARBEE,CHARLES	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/14/91	8/15/91
982824	BARNES,DOUGLAS	18001	29	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/15/91	4/15/91
982991	BARNES,GLORIA	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/28/91	7/08/91
798030	BARNETT BANK OF NORTH REGION	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/26/91	9/27/91
220000	BAROWSKI,MARGARET	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/16/91	4/16/91

JANUARY - DECEMBER 1991

SYSTEM: DELTONA UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985771	BARRETT,SHEILA/JERRY	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/07/91	8/07/91
242600	BARRETT,WAYNE	18001	29	MISCELLANEOUS	430	METER REPLACED	10/08/91	10/08/91
697101	BASHALANY,JOSEPH G	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/26/91
987452	BASKINGER,GEORGE M.	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/06/91	12/09/91
213380	BATEMAN,NANCY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/01/91	4/11/91
800831	BATISTE,C/PRIEST SUSAN	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/22/91	4/24/91
256290	BATSEL,RENNIE R	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/07/91	10/07/91
831659	BAUDER,CHRIS	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/26/91	4/28/91
239640	BAZAREWSKI,WILLIAM	18001	29	HIGH BILL	220	NO LEAK FOUND	11/20/91	11/21/91
836406	BEATON,WILLIAM B	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/08/91	7/09/91
186060	BEBOUT,RICHARD H	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/03/91	9/04/91
835131	BECKER,FREDERICK C	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/06/91	8/08/91
266900	BEEMS,RICHARD R	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/06/91	5/09/91
839330	BELDO,ROBERT	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/16/91	7/16/91
986128	BELL, ROY C.	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/27/91	8/28/91
183830	BELL,JOYCE V	18001	29	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/09/91	10/10/91
230970	BELLINGHAM, EARL D.	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/24/91	6/25/91
230970	BELLINGHAM, EARL D.	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/23/91
252030	BELT,VERLAND	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/20/91	8/20/91
762141	BENEFIELD,NORMA	18001	29	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/29/91	4/30/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
840143	BETHEL,MICHAEL	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/01/91	7/02/91
840143	BETHEL,MICHAEL	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/09/91	12/11/91
839114	BETLEJEWSKI,JANET/FRANK	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/19/91	6/20/91
239220	BIALECKI,THOMAS	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/12/91	6/23/91
984675	BIANCARDI,KAREN ANN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/30/91	9/30/91
730191	BICKHARDT,NANCY/JAMES	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/17/91	5/08/91
640920	BIRD,MRS ALICE M	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/30/91	9/30/91
265150	BISHOP,WEBSTER	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/20/91	5/20/91
834152	BIVINGS,CLINTON	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/14/91	7/14/91
834152	BIVINGS,CLINTON	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/30/91	7/31/91
234430	BLACK,ALBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/08/91
220710	BLACK,RALPH C	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/21/91	2/21/91
220710	BLACK,RALPH C	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/09/91	8/09/91
634553	BLACK,SCOTT	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/07/91	6/07/91
271800	BLEHR,JEFFREY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/12/91	3/12/91
989021	BLUE HOLE INVESTMENT	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/30/91	12/31/91
262590	BLUM,JOHN J	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/19/91	2/19/91
837942	BOCK,CINDI	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/16/91
837942	BOCK,CINDI	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/28/91	6/04/91
837942	BOCK,CINDI	18001	29	WATER QUALITY COMPLAINT	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/14/91	8/15/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
837942	BOCK,CINDI	18001	29	TURN OFF FOR CUSTOMER REPAIRS	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/20/91	5/22/91
837942	BOCK,CINDI	18001	29	MISCELLANEOUS	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/03/91	6/03/91
617614	BODAH,CHRISSIE/FREDERICK	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/19/91	3/06/91
281460	BODEN,ROBERT E	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/08/91	7/09/91
826594	BOGARDUS,TIMOTHY	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/13/91	2/14/91
219830	BOGDANSKI,LUCIAN S	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/19/91	2/20/91
191352	BOLTON,JERRY R	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/21/91	8/21/91
228191	BOONE,DAVID L	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/23/91	2/23/91
172860	BORDON,MARTHA	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/09/91	5/15/91
828711	BORING, GLORIA	18001	29	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/17/91	6/19/91
266610	BOSS,JAMES	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/27/91
284480	BOTTING,P C	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/30/91	10/02/91
984274	BOUCHER,JOSEPH J	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/15/91
984274	BOUCHER,JOSEPH J	18001	29	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/01/91	10/02/91
831139	BOURNIVAL,ROBERT	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/18/91	10/18/91
172630	BOWERS,EDWARD	18001	29	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/04/91	4/04/91
172630	BOWERS,EDWARD	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/04/91	4/04/91
175702	BOWMAN,JAMES / ANGELA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
989201	BOYCE,FLORENCE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/12/91	11/13/91
825046	BOYD NANCY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/17/91	7/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
825046	BOYD NANCY	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/23/91	10/23/91
834904	BOYD,PHIL	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/19/91	2/19/91
839558	BOYLE,DAVID	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	3/28/91
987339	BOZZELL,ROBERTA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/20/91	8/20/91
840351	BRADSHAW,HERBERT E	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/12/91	6/13/91
246471	BRANCACCIO,GLADYS L	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/27/91	12/30/91
241222	BRAU,RALPH	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/19/91	2/19/91
835084	BRAY,RAYMOND	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/27/91	12/02/91
827735	BRIGG,ROBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
780091	BRINGS,WILLIAM/SUSAN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/09/91	10/10/91
217160	BROOK,MARK	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/15/91
217160	BROOK,MARK	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/11/91	9/11/91
829426	BROWN, JOE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/03/91	4/04/91
265192	BROWN,EARL	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/11/91	2/11/91
727651	BROWN,PATRICIA	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/25/91	9/27/91
178980	BROWN,WARD	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/08/91
239870	BROWNELL,ROBERT E/SUSANNE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/30/91	4/30/91
239870	BROWNELL,ROBERT E/SUSANNE	18001	29	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	2/21/91	2/21/91
256051	BRYAND,CHERYL	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/16/91	4/17/91
256051	BRYAND,CHERYL	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/31/91	8/04/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
260700	BUDNICK,DR EDWARD S	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/09/91	5/10/91
655221	BUFFINGTON,CHAS & NANCY	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/21/91	6/24/91
654421	BUMPUS,KEN	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/20/91	3/21/91
236910	BUNCHER,FRED	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/06/91	6/07/91
983987	BUNTON, GLORIA	18001	29	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/20/91	6/20/91
196430	BURELL,JEFFREY R	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/16/91	4/17/91
196430	BURELL,JEFFREY R	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/01/91	5/07/91
196430	BURELL,JEFFREY R	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/26/91	3/27/91
258560	BURKE,EDWARD T	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/14/91	10/15/91
258560	BURKE,EDWARD T	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	12/23/91	12/23/91
261260	BURNER,PAUL	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/21/91	5/21/91
229540	BURNS,BARBARA C	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/03/91	9/04/91
180380	BURNS,WILLIAM P	18001	29	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/05/91	4/05/91
674961	BUTLER JR,RICHARD J	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/19/91	11/20/91
243620	BYRON,ROBERT H	18001	29	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	4/30/91	5/02/91
243620	BYRON,ROBERT H	18001	29	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/12/91	9/12/91
985826	CABEZAS, MARIA L	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/07/91	10/07/91
760731	CADAVID,AMBER LYNNE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/08/91	7/09/91
232762	CAFIERO,LESTER V	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	1/23/91	1/23/91
229210	CALANANNI,AL	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/08/91	4/16/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
186612	CALDWELL,PATRICK,JAMES	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/03/91	7/08/91
207760	CALHOUN,LENDON	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/26/91	12/27/91
185520	CALHOUN,R A	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/21/91	5/21/91
226870	CALVET,RUSSELL A	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/12/91	4/13/91
747871	CAMNITZ,LARRY/GLADYS	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/19/91	3/26/91
220472	CAMPO,PATRICA	18001	29	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	12/10/91	12/11/91
839270	CANADA,STACEY	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/13/91	2/14/91
234030	CANARY,JUEL O	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/31/91	6/01/91
252340	CANEPA,JOHN	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/12/91	3/12/91
257920	CANTER,RALPH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/23/91	8/26/91
756651	CAPORALE,FRANK/GLORIA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/14/91	3/14/91
245861	CAPUANO,JOHN V	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/27/91	6/28/91
245861	CAPUANO,JOHN V	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/28/91	8/29/91
192100	CARACCI,SAL	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/06/91	5/07/91
257170	CARDILLO JR,JOHN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/24/91	7/01/91
825367	CARDINALE, PATRICIA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/20/91	9/23/91
242350	CARDINALE,PETER M	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/10/91	6/11/91
792311	CARDULLO,JOHN/VICKY	18001	29	YARD, ROAD OR SIDEWALK REPAIR	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/05/91	3/06/91
985601	CARFIZZI,BART M/KATHLEEN	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/09/91	8/21/91
833232	CARRERO,CLIFTON	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/08/91	7/09/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
172310	CARROLL,JOSEPH	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/27/91	5/27/91
836810	CARTAGENA,FRANCISCO	18001	29	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/13/91	6/14/91
262850	CASNER,JOSEPH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/23/91	8/26/91
242260	CASTAGLIONE,JOHN S	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/23/91	5/23/91
831457	CASTRO,GILBERTO	18001	29	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	9/24/91	9/25/91
275641	CATALANO,DOROTHY / DEAN	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/27/91	3/28/91
989750	CATANESE,ANTHONY	18001	29	MISCELLANEOUS	154	HOUSE VALVE WAS OFF - NOTIFIED	10/11/91	10/11/91
198910	CAVANAUGH,EDWARD	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/03/91	9/03/91
691571	CAVINS,WILLIAM R	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/15/91	11/16/91
285991	CESARELLO,NICHOLAS	18001	29	HIGH BILL	430	METER REPLACED	10/30/91	10/31/91
192140	CHAMBERLAIN,HAROLD	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/19/91	9/19/91
209890	CHAPLIN,VIVIAN	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/16/91	9/16/91
982870	CHAVIANO,MARIA	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/27/91	12/01/91
824853	CHRISTENSEN,SHAWN	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/19/91	2/19/91
824853	CHRISTENSEN,SHAWN	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/19/91	2/19/91
650942	CHRISTIAN,VIRGINIA	18001	29	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	2/18/91	2/19/91
828574	CIARAUINO,FRANK	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/18/91
189900	CIRONE,CHARLES	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/06/91	11/07/91
988750	CLARK, HARRY/LORRAINE	18001	29	HIGH BILL	220	NO LEAK FOUND	10/18/91	10/21/91
209160	CLARK,GEORGE V	18001	29	YARD, ROAD OR SIDEWALK REPAIR	460	REPLACED BOX OR LID	9/05/91	9/09/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
838872	CLARK,ROGER	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/18/91	9/18/91
838872	CLARK,ROGER	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/30/91	12/31/91
219261	CLAY,BERTHA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/30/91	10/01/91
777181	CLEMENT,IRMA	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/30/91	6/03/91
840729	COBLEY,IVADALE R	18001	29	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/24/91	4/24/91
266341	COGHLAN,THOMAS F	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/14/91	5/15/91
224690	COHEN,HELEN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/19/91
274430	COHEN,ROBERT S	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/31/91	8/06/91
267151	COHNE,ANGELINA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/26/91	9/27/91
178960	COLAMARTINO,V	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/03/91	9/04/91
186681	COLDUVELL,CLARENCE / ELIZA	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/29/91	8/30/91
214910	COLE,JOHN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/27/91	12/02/91
668151	COLEMAN,LEMUEL	18001	29	HIGH BILL	430	METER REPLACED	12/03/91	12/04/91
813921	COLEMAN,ROSA LEE/LU DELLA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
199691	COLEMAN,WILLIAM/CLARA	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/11/91	7/12/91
826012	COLLINS,W.E.	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/10/91	10/21/91
839394	COLON,MARIA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/30/91	9/30/91
687652	CONDE,JESUS M/DULCE M	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/17/91	9/18/91
982492	CONDELLO,JANET	18001	29	MISCELLANEOUS	502	LIT PILOT ON APLLIANCE	12/18/91	12/23/91
837901	CONFORT,DOUGLAS	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/18/91	4/22/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
284391	CONNORS,GEORGE/PATRICIA	18001	29	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	11/18/91	11/18/91
659640	CONTEMPORARY CONST	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/10/91	10/11/91
659640	CONTEMPORARY CONST	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
985039	CONTI, ANTHONY	18001	29	LOCATE LINES	280	LINES LOCATED AND MARKED	8/19/91	8/20/91
830014	COOK,ELAINE H	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/21/91
830781	COOK,JEFF	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/28/91	3/29/91
259220	COOLEY,GREGORY R	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/22/91	3/23/91
618691	COOLEY,TIM	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/16/91	5/16/91
237003	COOLIDGE,GREGG	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/30/91	10/31/91
793221	COOPER,RALPH E	18001	29	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	2/19/91	2/21/91
787161	CORDERO,WILLIAM / CARMEN	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/07/91	3/08/91
832903	CORDOBA,GLADYS	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/16/91	9/17/91
261010	CORNACCHIA,ROCCO	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/10/91	7/11/91
282991	COSTA,ROBERT	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/29/91	4/29/91
222970	COSTELLO DDS,J W	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/19/91	3/07/91
982248	COURIER,LUCILLE M	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/21/91	5/21/91
837147	CRANE,DENISE	18001	29	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	4/03/91	5/07/91
172490	CRANE,EVERETT L	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/04/91	4/04/91
236683	CRISPINO,FRANCIS	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/27/91	3/27/91
172680	CROSBY,EK	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/08/91	3/08/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
191621	CROVO,MICHAEL/EILEEN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
219611	CROW, CHARLOTTE N	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/11/91	4/11/91
219611	CROW, CHARLOTTE N	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/25/91	6/26/91
219611	CROW,CHARLOTTE N	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/28/91	2/28/91
704681	CUNNINGHAM,TRAVIS	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/11/91	11/11/91
275110	CURRAN,DANIEL R	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/30/91	9/30/91
824425	CURTISS GARY	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/21/91	5/22/91
647295	CYPHERS,SCOTT / MICHELLE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/21/91	8/22/91
647295	CYPHERS,SCOTT / MICHELLE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/10/91	9/10/91
647295	CYPHERS,SCOTT / MICHELLE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/30/91	10/01/91
704531	CYR,EDWIN H	18001	29	NO WATER	150	METER IS OFF/NOTIFIED	4/12/91	4/12/91
185380	CZARNECKI,THOMAS	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/07/91	3/08/91
265490	D'AGATE,SANTO	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/09/91	8/09/91
220830	D'AURIA,PASQUALE	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/08/91	7/11/91
249120	DADDIS,VICTOR A	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/04/91	3/07/91
249120	DADDIS,VICTOR A	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/11/91	3/11/91
628571	DAKOSKI,JOHN	18001	29	LOW PRESSURE OR PRESSURE CHECK	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	6/19/91	6/20/91
205810	DALLEY,MAVIS	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/21/91	5/22/91
727961	DANG,HUNG NGOC	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/26/91	2/26/91
276310	DANIEL,LEWIS S	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/26/91	3/27/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
276310	DANIEL,LEWIS S	18001	29	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/03/91	4/03/91
254710	DANIELS,ROBERT M	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/09/91	5/10/91
837654	DANIS, PETER	18001	29	MISCELLANEOUS	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/04/91	11/20/91
836520	DANNI'S BOOKSHELF	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/11/91	12/12/91
780341	DARDEN, GRAHAM A.	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/27/91	8/28/91
780341	DARDEN,GRAHAM A	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/19/91
780341	DARDEN,GRAHAM A	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/19/91	2/19/91
185190	DARMANJIAN,DAVID	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/04/91	4/30/91
835920	DARRISAW,SHEENA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/12/91	3/13/91
179072	DAUGHERTY,JAMES/ WILMA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/12/91	3/13/91
754971	DAUMONT,LOUIS/LUZ MARIA	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/04/91	2/04/91
672721	DAVIES,JUDITH ANN	18001	29	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	7/16/91	7/16/91
278250	DAY,G EUGENE	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/07/91	3/07/91
724061	DAYLOR,CHARLES H	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/01/91	8/01/91
838328	DE CHIARA,LOUIS	18001	29	SEWER BACKED UP IN RESIDENCE	210	LEAK REPAIRED - NO METER INVOLVED	4/02/91	4/24/91
254832	DE'ANGELO, ANTONIO	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/11/91	10/11/91
711111	DE'GELORMO, DEBRA	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/08/91	10/09/91
711111	DE'GELORMO,DEBRA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/08/91	5/09/91
680271	DEAN,GEORGE A	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/19/91	4/22/91
794921	DECK, SHEILA / SMALL	18001	29	LEAK - MAIN	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/16/91	8/17/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
189351	DEERING, WILLIAM C/DOROTHY	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/19/91	10/02/91
662151	DELGADO,IGNACIO	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/07/91
836890	DELTONA FOUNTAINS	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/16/91	4/16/91
203060	DELTONA LAKES BAPTIST CHUR	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/18/91	6/19/91
683761	DEMARCO, GARY C.	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/05/91	9/05/91
258990	DEMUND JR.,ROBERT/ELLAMAE	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/29/91	5/01/91
989305	DENISE,HARRY/JANICE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/12/91	11/12/91
268610	DENNO, MYLES & GRACE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/18/91	3/19/91
273880	DENSTON,EDWARD	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/25/91	7/26/91
248010	DERKACY, NICK	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/08/91	10/31/91
218201	DESHONG, JAMES /CHAVEZ	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/27/91	10/02/91
606942	DEWITT,W ED/SUSAN	18001	29	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	8/01/91	8/02/91
182981	DEWITZ, DIETER	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
785901	DEZIO,ANDREW / VIRGINIA	18001	29	YARD, ROAD OR SIDEWALK REPAIR	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
836420	DIAZ,RAMON	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/26/91	8/27/91
986107	DICKENSON, DAVID A.	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/12/91	11/12/91
732401	DICKERSON,CHRISTINE/TOM	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/16/91	8/16/91
268470	DIEDRICH, GEORGE R.	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/25/91	10/21/91
238280	DIFRANCO, FRED	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	12/05/91	12/05/91
173270	DIGIOVANNI, CONSTANTINA	18001	29	HIGH BILL	220	NO LEAK FOUND	9/06/91	9/09/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
829653	DILLON, DARRELL J.	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/01/91	11/01/91
829653	DILLON,DARRELL J	18001	29	TURN OFF FOR NSF CHECK	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	4/01/91	4/02/91
833219	DILWORTH,ROBERT	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/26/91	2/26/91
831347	DINKOWITZ, LEONARD	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/05/91	12/06/91
174210	DINOFRIO,DORIS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/18/91
614431	DIPUCCIO, PATRICIA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/18/91	12/19/91
232900	DONLON,EILEEN	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/23/91	4/24/91
231900	DONNELLAN, WILLIAM	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/31/91	10/31/91
284180	DONOVAN,DANIEL F	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/03/91	7/09/91
203491	DOSTILIO,FRANCIS A	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/12/91	2/12/91
688961	DOUCETTE, PHILLIP R.	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/14/91	11/15/91
243750	DOYON,CECILE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/07/91	5/07/91
709741	DRAKE,STANLEY R/KATHY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/03/91	6/04/91
281671	DRESSER, LORETTA E.	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/30/91	9/30/91
234785	DUCKWORTH,TIMOTHY/ELLEN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/01/91	4/02/91
653031	DUFF,ORA M	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/16/91	7/16/91
262710	DUKE, CLEVELAND	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/02/91	12/02/91
228260	DUMONT,EDWARD T	18001	29	HIGH BILL	430	METER REPLACED	9/20/91	9/23/91
228260	DUMONT,EDWARD T	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/12/91	8/12/91
735771	DUNCOMBE,MYRTIS/HERBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
836229	DWYER,JAMES	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/22/91	4/23/91
249980	DYE,THOMAS A	18001	29	YARD, ROAD OR SIDEWALK REPAIR	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/07/91	3/08/91
823474	DYKES,SHEILA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/19/91	6/20/91
172390	ECCARIUS,J L	18001	29	LOW PRESSURE OR PRESSURE CHECK	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	7/19/91	7/22/91
713001	EDELMAN,SHIRLEY	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/12/91	9/12/91
827488	EDGE,EDYTHE O.	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/20/91
287930	EDGEWATER CONDOS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91
287640	EDGEWATER CONDOS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/02/91	7/03/91
287280	EDGEWATER CONDOS	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/25/91	7/26/91
288460	EDGEWATER CONDOS	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/25/91	7/26/91
287200	EDGEWATER CONDOS	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/22/91	10/23/91
723781	EDWARDS,CLINTON L/CHARLOTT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/26/91	9/16/91
723781	EDWARDS,CLINTON L/CHARLOTT	18001	29	WATER QUALITY COMPLAINT	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/20/91	6/27/91
830485	EDWARDS,KEITH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/21/91
187283	EIFLER,KATHERINE/SPINNEY R	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
657531	ELDER,ERNEST B	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/24/91	7/25/91
171470	ELLIOT,MADELINE B	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/19/91	7/22/91
838372	ELLIS,PAULA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/27/91	6/28/91
776471	ELSEA,TIM / JENNY	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/13/91	2/14/91
776471	ELSEA,TIM / JENNY	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/20/91	3/21/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
840220	ELTERMAN,FRANCES	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/19/91	4/22/91
982648	EMERSON REALTY GROUP, INC	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/02/91	4/04/91
837729	EMERSON REALTY GROUP,INC	18001	29	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/14/91	3/14/91
989319	EMIG, MARGIE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/23/91	12/23/91
266990	ENNIS,FRANK	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/17/91	10/17/91
230070	ENTERPRISE ELEMENTARY SCHOOL	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/23/91	8/23/91
762801	ERBE,JOSEPH/GERALDINE R	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/12/91	11/14/91
228350	ERDELL,ALBERT	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/15/91	8/16/91
835352	ESPEJO,ESTRELLA	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/06/91	8/06/91
835352	ESPEJO,ESTRELLA	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/30/91	12/30/91
987692	EVANS, KENNETH W	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/18/91	10/21/91
773932	EVANS,GWILYM/LOUISE	18001	29	LEAK - MAIN	220	NO LEAK FOUND	9/03/91	9/03/91
209140	EVANS,WILLIAM H	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/14/91	4/05/91
286762	EVELYN'S REALTY INC	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/21/91	2/21/91
179210	EVERETT,W B	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/19/91	3/11/91
196110	EVERLY,KEITH L	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/19/91
831921	FABER,DEIRDRE	18001	29	MISCELLANEOUS	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/18/91	3/18/91
219380	FAGAN,MARION V	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/25/91	10/28/91
219380	FAGAN,MARION V	18001	29	HIGH BILL			11/21/91	12/17/91
196691	FAIR,DENNIS / PAMELA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/08/91	8/09/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984184	FALEN,GAIL	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/19/91	11/19/91
606180	FARINA,MARY A	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/08/91	3/09/91
835462	FARINELLA,MARIO S	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/08/91	2/08/91
835462	FARINELLA,MARIO S	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/20/91	3/20/91
739181	FARMER,KEVIN J/ANN M	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/12/91	6/12/91
678592	FARRINGER,CYNTHIA/CRAIG	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/13/91	3/14/91
990771	FEATHERSTON, SANDRA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/13/91	12/16/91
837508	FECHNE,GERALD	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/08/91	3/11/91
769991	FEHLBERG,FRIEDEBERT/KATHE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/02/91	10/03/91
231874	FEIL,CARL P/SHIRLEY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/28/91	3/28/91
987656	FEINSTEIN,SANDRA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/13/91	8/13/91
627481	FELTY,A E	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/08/91	5/10/91
171230	FENCEL,MARIE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/30/91	7/30/91
218220	FERGUSON,DOUG P	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/24/91	6/24/91
218220	FERGUSON,DOUG P	18001	29	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/27/91	6/27/91
218220	FERGUSON,DOUG P	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/26/91	6/27/91
828187	FERNANDEZ,LUIS	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/14/91	11/14/91
672911	FERRARO,HARLAND	18001	29	WATER QUALITY COMPLAINT	410	METER NUMBER OR SIZE VERIFIED	1/28/91	1/28/91
672911	FERRARO,HARLAND	18001	29	NO WATER	465	RELOCATED OR RAISED/LOWERED METER	2/07/91	2/07/91
187701	FERRIS,CARROLL C	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/10/91	5/13/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
834689	FEYJOO,EDDIE W	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
170180	FINBERG,JACK O/DONNA	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/21/91	8/21/91
990298	FINE, DONNA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/06/91	12/09/91
282032	FIORENDINO,DOMINIC	18001	29	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	12/17/91	12/18/91
827427	FIRST UNITED METHODIST CHURCH	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/28/91	5/28/91
233690	FISCHER,CHARLES	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/21/91	11/21/91
182711	FISHER,MARGARET	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/18/91	9/24/91
250771	FITZERALD,WILLIAM T	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/08/91	10/09/91
189051	FLECK,MERRILL & ALICE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/08/91
189051	FLECK,MERRILL & ALICE	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/15/91	7/16/91
207061	FLEMING,MARY JANET	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/11/91	10/11/91
654981	FLETCHER,KIMBERLY	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/27/91	12/30/91
247771	FLETCHER,RICHARD	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/08/91	10/09/91
988779	FLORES,ANTHONY	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/21/91	10/22/91
247650	FOERCH,CHESTER V	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/15/91	10/16/91
265794	FOGARTY,RONALD	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/15/91	10/15/91
681071	FOLEY,JOHN	18001	29	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/13/91	9/16/91
714381	FORSYTHE,JANET B	18001	29	AIR IN LINES	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/18/91	11/18/91
686411	FORTNER,MAX	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/13/91	9/14/91
830677	FOX,DAVID	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/16/91	5/16/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
245630	FRACASSA,PETER A/HELEN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/18/91	3/07/91
834851	FRANIO,STEVEN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/17/91
666631	FRANKLIN,STEVEN W	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/04/91	9/05/91
836235	FRANKLIN,WILLIAM	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/13/91	8/13/91
814581	FRANQUEZ,DARLENE/LE MATIS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/13/91	12/13/91
829010	FRANTZ,DONALD E	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/03/91	7/03/91
207971	FRATTO,MARY A	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/25/91	7/25/91
629241	FRUEH,STEVEN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/01/91	10/01/91
629241	FRUEH,STEVEN	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/07/91	10/08/91
629241	FRUEH,STEVEN	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/30/91	10/31/91
244340	FULKS,BILLY R	18001	29	LOW PRESSURE OR PRESSURE CHECK	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/16/91	9/17/91
985460	FURST,JOSEPH E	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/29/91	7/29/91
761971	GAINEY,ROBERT/LINDA	18001	29	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/24/91	9/25/91
262290	GALLAGHER,HERBERT	18001	29	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/27/91	12/03/91
985340	GALLUCCI,ANGELINA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/25/91	6/26/91
260574	GAMBLIN,STERLING / MARILYN	18001	29	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/18/91	2/21/91
833792	GANEY, KATHLEEN A	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/27/91	8/29/91
175874	GANZ,AUDREY/ LEO	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/06/91	9/09/91
279610	GARALDI,ELIZABETH	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/26/91	6/28/91
833652	GARAY,MANUEL	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/16/91	2/16/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
833652	GARAY,MANUEL	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/23/91	2/23/91
833652	GARAY,MANUEL	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/30/91	5/31/91
799731	GARCIA-QUILES,OSCAR/SANDRA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/22/91
826906	GARCIA,JOSE	18001	29	ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/19/91	2/19/91
735631	GARCZEK,EDWIN/JUDITH M	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/20/91	8/20/91
208313	GARDNER,ROBERT	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/07/91	5/08/91
834957	GARGUILO,HENRY	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/14/91	10/14/91
260870	GARGUILO,MICHAEL	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/25/91	2/26/91
206610	GARSKE,CLARENCE	18001	29	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/12/91	12/13/91
268360	GATEHOUSE,GERALD	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/16/91	10/17/91
260991	GEHRETT,REBA M	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/02/91	5/02/91
633602	GEIGER,KENNETH / JACQUELIN	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/19/91	9/16/91
241170	GELBMAN,WILBUR	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/19/91	2/19/91
214050	GENEROSE,ANTHONY E	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/30/91	7/30/91
288981	GEYER,CHRISTOPHER A	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/06/91	10/25/91
288981	GEYER,CHRISTOPHER A	18001	29	MISCELLANEOUS	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/30/91	10/08/91
278301	GHAZARIAN,HAGOP/LINDA	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/15/91	7/15/91
196580	GIBSON,LANCELOT S	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/28/91	5/28/91
214872	GIERBOLINI,GLADYS / CARLOS	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/27/91	8/28/91
190270	GIERTYCH,EDMOND R	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/01/91	8/08/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
220975	GILCHRIST,MILDRED	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/12/91	3/13/91
172660	GILL,GERALD A/BEVERLY	18001	29	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/11/91	11/11/91
202880	GINTER,B M	18001	29	ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/12/91	7/15/91
709994	GIOVINO,ANN / ROBERT	18001	29	WATER QUALITY COMPLAINT	301	NO OVERFLOW	2/19/91	2/19/91
709994	GIOVINO,ANN / ROBERT	18001	29	WATER QUALITY COMPLAINT	301	NO OVERFLOW	2/19/91	2/19/91
982761	GLENN,CHRISTINA E	18001	29	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/08/91	4/10/91
264061	GLENN,GEORGENA E	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/26/91	6/26/91
835311	GLENN,RICHARD	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/22/91	7/24/91
990149	GLIDEWELL, DAREN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/21/91	11/21/91
990189	GOAD, BETTY	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/04/91	11/04/91
650692	GOAD,WILLIAM & WANITA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/07/91
620890	GOLDBERG,HYMAN	18001	29	HIGH BILL	220	NO LEAK FOUND	12/02/91	12/03/91
263230	GOLDSTEIN,MORRIS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
263230	GOLDSTEIN,MORRIS	18001	29	FOLLOW UP HBC/ACCURACY TEST	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/03/91	12/03/91
992506	GOLESTANJ, IRAJ H	18001	29	MISCELLANEOUS	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/19/91	12/20/91
990236	GONZALEZ, OLGA	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/29/91	10/30/91
990236	GONZALEZ, OLGA	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/06/91	11/06/91
828826	GONZALEZ,CARLOTA	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/31/91	8/01/91
655061	GONZALEZ,DIGNA	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/07/91	8/08/91
267721	GONZALEZ,MERCEDES	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	1/31/91	1/31/91

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834530	GOODELL,ALFINA	18001	29	SEWER SMELL IN AREA	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/21/91	4/02/91
244832	GOODHUE,JULIE M	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/21/91	8/22/91
217950	GOODRICH,M/M FRANCIS	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/21/91	3/07/91
170161	GORDON,ADRIENNE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/26/91	9/26/91
183320	GORDON,BERRIS	18001	29	WATER QUALITY COMPLAINT	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/07/91	10/07/91
224150	GORDON,CAROL R	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/01/91	2/01/91
224150	GORDON,CAROL R	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/25/91	2/25/91
755411	GORDON,DAHLIA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/08/91	10/09/91
755411	GORDON,DAHLIA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/20/91	12/23/91
755411	GORDON,DAHLIA	18001	29	WATER QUALITY COMPLAINT	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/08/91
755411	GORDON,DAHLIA	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/09/91	10/10/91
740661	GORDON,LAWRENCE / ANGELA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/08/91	10/09/91
286301	GORMAN,GEORGE E	18001	29	NO WATER	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	12/11/91	12/11/91
194431	GRAY,JO ANN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/13/91	8/13/91
205290	GREEN,GEORGE A	18001	29	LEAK AT OR NEAR METER	430	METER REPLACED	10/08/91	10/08/91
768651	GREEN,LUIGINA/PHILLIP SHAW	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
823607	GREEN,RONALD P	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/09/91	10/10/91
188820	GREENE,JOHN B	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/21/91	3/24/91
836041	GREENE,RICHARD	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/12/91	8/13/91
836041	GREENE,RICHARD	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/12/91	8/12/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
836041	GREENE,RICHARD	18001	29	MISCELLANEOUS	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/27/91
254930	GREENFIELD,B A	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/10/91	6/10/91
228220	GREENFIELD,LARRY	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/07/91
254363	GREENLAW,MARYJANE	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/30/91	5/01/91
788941	GREGORY,ROBERT/CATHERINE P	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/29/91	4/29/91
788941	GREGORY,ROBERT/CATHERINE P	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/24/91	12/24/91
832476	GREGORY,THOMAS M	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/30/91	9/03/91
605161	GRIFFIN,LORETTA	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/16/91	5/16/91
239180	GRILLO,CATALDO R	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/06/91	5/21/91
839666	GRIMES, DENA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/21/91	2/21/91
704761	GRIMM,JAMES B	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	1/03/91	1/03/91
195270	GRIMSLEY,FRANK / TERRY	18001	29	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/19/91	3/19/91
251310	GRINDLEY,EBER G	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/27/91	6/28/91
687661	GROSS,WALTER	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/05/91	7/08/91
687661	GROSS,WALTER	18001	29	HIGH BILL	430	METER REPLACED	9/09/91	9/13/91
831096	GROVER,GARY L	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/30/91	5/01/91
829948	GRUBER,WILLIAM G	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/16/91	9/18/91
828894	GUARDINO,ACCURSIO	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/13/91	6/13/91
828894	GUARDINO,ACCURSIO	18001	29	REPLACE METER BOX OR LID	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/20/91	6/21/91
199350	GUERCIO,S P	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/01/91	10/02/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
286692	GUERRERA,JEANNE	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/23/91	8/25/91
240940	GUERRIERO,VINCENT	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/10/91	5/10/91
240940	GUERRIERO,VINCENT	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/16/91	5/28/91
240940	GUERRIERO,VINCENT	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/18/91	6/23/91
985749	GUERTIN,MICHELE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/16/91	7/16/91
985749	GUERTIN,MICHELE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/19/91	11/19/91
984491	GUIFFREDA,JOANNE/JOSEPH	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/24/91	10/24/91
984491	GUIFFREDA,JOANNE/JOSEPH	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/05/91	12/05/91
836392	GUILDFORD,DAVID	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/12/91	3/15/91
195771	GUTTERMAN,JOSEPH	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/03/91	10/07/91
230550	GUZMAN,JOSE	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/20/91	8/21/91
187680	GYSBERG,JAMES	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/13/91	2/13/91
712961	HAASE,FRED/RUTH	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/12/91	6/13/91
628451	HACK,JOHN W	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/27/91	3/27/91
185580	HACKER,THOMAS	18001	29	YARD, ROAD OR SIDEWALK REPAIR	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/20/91	11/20/91
170050	HAHN,ALFRED	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/11/91	10/11/91
170050	HAHN,ALFRED	18001	29	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	10/11/91	10/11/91
991271	HALIFAX PAVING INC.	18001	29	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/12/91	12/12/91
665311	HALL,STELLA	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/25/91	2/25/91
982502	HALL,TERRY	18001	29	TURN OFF FOR NSF CHECK	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	9/18/91	9/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
840028	HALLMARK BLDS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/07/91	6/07/91
785440	HALLMARK BUILDERS INC	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/20/91	5/20/91
179810	HALTER,EUGENE J	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/01/91	4/05/91
243460	HANCOCK,HOWARD	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/14/91	5/14/91
225991	HANCOCK,M E	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/08/91	11/08/91
621111	HANNA,JOHN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/30/91	10/01/91
988469	HANSON, LISA M	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/30/91	12/31/91
828713	HARDWICK SR, JESSIE J	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
175170	HARE,SAMUEL	18001	29	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/22/91	3/22/91
175170	HARE,SAMUEL	18001	29	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/21/91	3/22/91
245850	HARMAN,RITA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/01/91	7/01/91
833050	HARMON,MORRIS WADE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/05/91	9/06/91
833050	HARMON,MORRIS WADE	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/10/91	9/12/91
217870	HARPER,JOHN	18001	29	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/07/91	8/08/91
171760	HARR,WILLIAM	18001	29	HIGH BILL	220	NO LEAK FOUND	9/06/91	9/06/91
171760	HARR,WILLIAM	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/04/91	10/07/91
240820	HARRIS,DAVID	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/20/91	3/21/91
186030	HARRIS,LILLA	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/19/91	2/19/91
225160	HARRIS,MILTON E	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/30/91
225160	HARRIS,MILTON E	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/02/91	7/02/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
188470	HARTIS,SAMUAL B	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/27/91	4/02/91
260547	HARTLEY,J/ENGLISH LARRY	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/12/91	3/15/91
260547	HARTLEY,J/ENGLISH LARRY	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/14/91
989853	HARTMAN,IRENE JOYCE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/27/91
181040	HARTMAN,LEONARD	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/09/91	10/10/91
745801	HASSEY,WILLIAM/PATRICIA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/27/91	12/30/91
825842	HATHAWAY,VICKI L	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/25/91	6/26/91
274330	HAWKINS,EUAL	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/23/91	7/24/91
988351	HAWORTH, JOSEPH L	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/23/91	12/26/91
698952	HAYES,WILLARD/ELVA	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/23/91	7/26/91
827119	HAZELBAKER,DIANE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/18/91
255450	HEBERLING,LUCILLE	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/30/91	9/30/91
829442	HEDGES, ROY	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/12/91	11/12/91
289140	HEIDISH,GEORGE C	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/06/91	8/07/91
221591	HEIMANN,NORMAN L	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/08/91	7/11/91
221591	HEIMANN,NORMAN L	18001	29	YARD, ROAD OR SIDEWALK REPAIR	210	LEAK REPAIRED - NO METER INVOLVED	9/03/91	9/19/91
247360	HEISER,HOWARD	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/01/91	8/01/91
709631	HEISLEY,DAVID	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/12/91	7/12/91
764561	HEKKEL,MIKE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/09/91	9/10/91
232620	HELGUERO,MRS LUCY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/21/91	3/07/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
232620	HELGUERO,MRS LUCY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/22/91	5/23/91
232620	HELGUERO,MRS LUCY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/19/91	6/24/91
232620	HELGUERO,MRS LUCY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/30/91	8/01/91
232620	HELGUERO,MRS LUCY	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/05/91	8/07/91
232620	HELGUERO,MRS LUCY	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/21/91	10/21/91
232620	HELGUERO,MRS LUCY	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/23/91	10/23/91
839919	HELIKER,CARROLINE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/26/91	7/26/91
682921	HENDERSON,	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/03/91	6/04/91
206200	HERBERT,HENRY C	18001	29	TURN OFF FOR CUSTOMER REPAIRS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/27/91	6/28/91
271465	HERNANDEZ,ALBERTO / LYDIA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/06/91	2/06/91
838710	HERNANDEZ,GAIL	18001	29	HIGH BILL	220	NO LEAK FOUND	9/16/91	9/16/91
838710	HERNANDEZ,GAIL	18001	29	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	8/25/91	8/25/91
183460	HERNANDEZ,HELEN C	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/30/91	7/31/91
604704	HERNANDEZ,NELSON/ANA DELIA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/26/91	4/26/91
175280	HETRICK,JEAN	18001	29	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/05/91	12/06/91
175280	HETRICK,JEAN	18001	29	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/27/91	12/03/91
771161	HEWELT,RONALD / BEVERLY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/25/91	3/25/91
771161	HEWELT,RONALD / BEVERLY	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	1/03/91	1/03/91
702541	HEWITT,MARK E	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/07/91	10/08/91
268621	HICKEY,WILLIAM	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/06/91	12/09/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
183190	HICKS,IRL B	18001	29	HIGH BILL	220	NO LEAK FOUND	9/12/91	9/13/91
179820	HIGGINS,EDWIN L	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/16/91	9/17/91
179820	HIGGINS,EDWIN L	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/19/91	11/20/91
248731	HILDITCH,FRANCIS /MARLENE	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/29/91	10/30/91
836881	HIMES,PAUL	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/05/91	8/06/91
264650	HINES,DURWOOD H	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/20/91	8/21/91
203740	HINES,THOMAS	18001	29	LEAK AT OR NEAR METER	430	METER REPLACED	9/23/91	9/24/91
242240	HOCTOR,JOSEPH F	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/25/91	3/11/91
242240	HOCTOR,JOSEPH F	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/29/91	5/29/91
779000	HODGE HOMES INC	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/13/91	2/14/91
779000	HODGE HOMES INC	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/21/91	2/21/91
840390	HOLLER,RONALD T	18001	29	SEWER BACKED UP IN RESIDENCE	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/22/91	7/22/91
673180	HOMES BY CHARLIE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/05/91	2/05/91
824829	HOOBLER, SAMUEL G	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/18/91	2/19/91
268310	HOOVER,A M	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/05/91	4/08/91
646441	HOSEA,JR.,VICTOR F	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	1/16/91	1/16/91
242681	HOSKINS,RUSSELL/BOBBIE J	18001	29	HIGH BILL	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	9/10/91	9/11/91
834612	HOWARD SR, EDWARD	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/12/91	3/13/91
242230	HOWLIHAN,STEWART G	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/21/91	8/21/91
750491	HUBBELL,RICHARD/ENID	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/03/91	7/11/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
281600	HUGHES,BRYANT	18001	29	WATER QUALITY COMPLAINT	154	HOUSE VALVE WAS OFF - NOTIFIED	8/15/91	8/16/91
198430	HUGHES,JOHN C	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/11/91	11/11/91
833862	HULSE,LLOYD	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/28/91	5/30/91
827989	HUNT,RUSSELL	18001	29	HIGH BILL	430	METER REPLACED	7/05/91	7/08/91
701141	HUNT,SHARON	18001	29	WATER QUALITY COMPLAINT	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	11/06/91	11/06/91
261631	HUQUELET,LOUIS E	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/15/91	4/15/91
186720	IDEIS,AMMAR M	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/08/91	11/08/91
186720	IDEIS,AMMAR M	18001	29	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	12/30/91	12/31/91
684431	ITO,STEPHEN	18001	29	MISCELLANEOUS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/28/91	10/28/91
983005	JACKSON,DARRELL	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/30/91	7/30/91
274981	JACKSON,EDITH	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/07/91	3/07/91
187620	JACKSON,GRANT	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/15/91
170570	JACKSON,M R	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/07/91	8/07/91
645392	JACKSON,TAMARA SUE	18001	29	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/04/91	3/05/91
277501	JAMES,LUCILLE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/12/91	3/13/91
277501	JAMES,LUCILLE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/18/91	3/18/91
195433	JANECKA,SUSAN	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/05/91	12/05/91
211692	JENNER,ERNEST	18001	29	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/13/91	6/14/91
742171	JESSUP III,CLARENCE J	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/14/91
829895	JOHNSON,GREGORY	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/09/91	10/10/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
281691	JOHNSON,LEONARD	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
837977	JOHNSON,LOIS	18001	29	TURN OFF FOR CUSTOMER REPAIRS	825	REPLACED APPLIANCE	11/25/91	11/25/91
245951	JOHNSON,MELVIN D	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/23/91	9/24/91
261041	JOHNSON,STEPHEN H	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/14/91	11/19/91
246530	JOHNSON,VIVIAN D	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/21/91	3/21/91
246530	JOHNSON,VIVIAN D	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/12/91	4/13/91
246530	JOHNSON,VIVIAN D	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/23/91
248520	JOHNSTON,F C	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/11/91	11/11/91
838226	JONES,ALFREDA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/18/91	3/19/91
171190	JONES,CHARLES W	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/21/91	3/25/91
224903	JONES,MARGARET B	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/27/91	3/06/91
205581	JONES,PAMELA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/19/91	4/19/91
989569	JONES,ROBERT G	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/11/91	12/12/91
713091	JUSTER,BRENDA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/11/91	2/11/91
810541	KADASHAW,FRANCES	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/30/91	9/30/91
616851	KALISH,ROSE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/26/91	6/26/91
616851	KALISH,ROSE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/12/91	3/13/91
247880	KALTENBACH,ROBERT	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/20/91	9/23/91
774621	KARNES,WILLIAM	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/04/91	3/08/91
603971	KASZUBA,FRANK	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/11/91	11/11/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
684481	KAZEMINIA,KAZEM	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/17/91	12/17/91
285650	KELLER,GLADYS M	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/15/91	10/16/91
274580	KELLEY,JOHN	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/08/91	8/09/91
776341	KELLY,ANTHONY	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/18/91	3/19/91
836026	KELLY,BARBARA P	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/08/91	1/08/91
745871	KELLY,GARY	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/10/91	10/11/91
225820	KELLY,JAMES A	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/06/91	9/06/91
254430	KENNY,JOHN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/22/91	2/22/91
826411	KENSINGTON ESTATES INC	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/01/91	11/04/91
987410	KILIAN, RUTTI	18001	29	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/03/91	9/03/91
785831	KINMAN,GEORGE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/13/91	2/13/91
785831	KINMAN,GEORGE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/07/91	3/07/91
204364	KIRK,ROBERT	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/25/91	6/26/91
840440	KITTLE,FLOYD	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/10/91	9/10/91
283942	KLENK,UVE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/05/91	11/06/91
226220	KLINEK,JOHN J	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/26/91	8/27/91
226220	KLINEK,JOHN J	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/11/91	8/12/91
247270	KLINGELSMITH,JACK	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/04/91	6/04/91
247270	KLINGELSMITH,JACK	18001	29	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/06/91	12/06/91
258351	KNOTT,HAZEL A	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/19/91	2/20/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
647911	KOCH,JEFFREY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/29/91	4/29/91
835591	KOGLIN,CONNIE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/29/91	4/01/91
676250	KOURPANIDIS,ANDREW	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/21/91
258670	KRAFT,RUDOLPH E	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/06/91	5/21/91
180861	KRAHN,THORPE	18001	29	MISCELLANEOUS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/01/91	2/01/91
280770	KRESS,JAMES F	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	1/09/91	1/09/91
266160	KRUMICH SR,J R	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/04/91	11/04/91
192840	KURCZEWSKI,JOHN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/07/91	6/10/91
622051	KYLE,EDWARD	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/21/91	12/02/91
985400	LA PERLA,ROBERT S	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/10/91	6/11/91
183160	LACROIX,LUC	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/17/91	7/18/91
839972	LADD,JOHN A	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/22/91	4/23/91
839972	LADD,JOHN A	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/05/91	8/06/91
283290	LAKESIDE CONDOS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/19/91	11/20/91
988348	LAMB, LEON L	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/12/91	11/12/91
178280	LAMBRUSCHINI,HUMBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/22/91	4/23/91
172300	LANDER,HARRY / HELEN	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/14/91	10/21/91
234510	LANG,MELVILLE D	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/26/91	2/26/91
700662	LANGFORD,JAMES P	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/09/91	7/10/91
983175	LANGLEY, MIKE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/07/91	6/07/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
273801	LANGTON,DAVID / DONNA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/07/91	11/08/91
232611	LANGWORTHY,RONALD	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/19/91	2/19/91
232611	LANGWORTHY,RONALD	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/08/91	10/09/91
232611	LANGWORTHY,RONALD	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/22/91	10/22/91
232611	LANGWORTHY,RONALD	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/23/91	10/23/91
232611	LANGWORTHY,RONALD	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/30/91	10/30/91
261391	LAPP,ROBERT/PEGGY	18001	29	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/15/91	4/15/91
829483	LAROCCA, JOSEPH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/24/91	9/25/91
686121	LAROWE,MADGE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
229040	LARRY KENT HOMES	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/09/91	7/16/91
606530	LASKY,JACK	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/30/91	10/09/91
279132	LATORRE,RUTH/ERIK	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/08/91	7/09/91
775821	LATTERNER,BENJAMIN/ELEANOR	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/15/91	8/15/91
224790	LAUBEN,J RUSSELL	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/07/91	8/07/91
831183	LAUBER,SHERRY	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/21/91	5/21/91
831183	LAUBER,SHERRY	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/22/91	5/22/91
757601	LAUGAL,JOSEPH/RENA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/02/91	4/02/91
757601	LAUGAL,JOSEPH/RENA	18001	29	MISCELLANEOUS	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/04/91	3/04/91
183370	LAUNDROMAT TWIN GATE	18001	29	LIFT STATION OR PLANT ALARM	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/05/91	4/05/91
736931	LAYBURN,HARRY/ESTER	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/29/91	5/29/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
691781	LAYMAN,RICHARD K	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/07/91	5/07/91
278890	LE BLANC,ALINE T	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/04/91	3/05/91
278890	LE BLANC,ALINE T	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/07/91	3/07/91
278890	LE BLANC,ALINE T	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/24/91	10/25/91
824070	LEAPER, CHESTER	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/31/91	11/04/91
685583	LEMBRICH,RALPH/HILDA	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/03/91	4/04/91
222941	LEMOINE VICKI/JAMES	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/30/91	8/30/91
218600	LENZ,ARTHUR	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/24/91	4/24/91
268370	LEONBERG,DONALD C	18001	29	MISCELLANEOUS	241	FILLED HOLE	12/13/91	12/16/91
256350	LESCH,JOHN	18001	29	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	4/29/91	4/30/91
252640	LESIAK,ANNAMARIE	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/23/91	9/23/91
833175	LESTER,LLOYD	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/15/91	10/17/91
837429	LETANG,ANTON	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/07/91	8/08/91
838302	LEWIS,PAUL	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/04/91	4/05/91
712621	LEWIS,RAYMOND E	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/10/91	12/11/91
237630	LIBBY,RAYMOND W	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/27/91	12/02/91
214570	LIGHTSEY,JAMES E	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/17/91	7/22/91
278410	LILJEROS,WAYNE	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/30/91	9/30/91
255390	LINDSEY,ROBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/25/91
173150	LINN,INAMAE	18001	29	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/15/91	7/15/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
834984	LIPARI,FRANK	18001	29	LEAK - MAIN	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/20/91	8/20/91
249550	LIPKE,WILLIAM J	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/11/91	4/11/91
262820	LISI,JOSEPH	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/21/91	8/21/91
278181	LITERSKI,ROMAN	18001	29	MISCELLANEOUS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/11/91	3/12/91
767471	LITKE,WILLIAM/ANNA	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/12/91	7/12/91
284470	LITTLE,CHARLOTTE	18001	29	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/03/91	4/24/91
826713	LLOYD, JOHN	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/06/91	9/09/91
286974	LLOYD,RICHARD/KIMBERLY	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/12/91	3/13/91
825328	LOCASCIO, ROCKY	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/09/91	7/09/91
654891	LOFTUS,JOSEPH K/SHEREE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/18/91	9/19/91
654891	LOFTUS,JOSEPH K/SHEREE	18001	29	LEAK AT OR NEAR METER	430	METER REPLACED	8/29/91	8/29/91
289340	LOGAN,FREDERICK M	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/30/91	9/17/91
283061	LOIA,JOAN	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/13/91	5/13/91
222750	LOMONACO,ANTHONY	18001	29	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/16/91	4/17/91
837762	LOPENZO,JOANNE	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	3/15/91	3/15/91
273510	LORD,GLENN W/LINDA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/24/91	7/24/91
273510	LORD,GLENN W/LINDA	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/17/91	9/18/91
185530	LORENZI,FRED J	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/08/91	4/15/91
185530	LORENZI,FRED J	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/03/91	6/04/91
837974	LOVE,HELEN L	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/13/91	12/13/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
237670	LOW,LOIS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/22/91
246570	LOWRY,JOHN	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/02/91	12/03/91
210130	LUCHT,BETSY	18001	29	LEAK - MAIN	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/01/91	8/01/91
825385	LUGO, ROSE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/13/91	3/14/91
656561	LUGO,UDETH	18001	29	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/11/91	10/16/91
278390	LUNA,FRANK	18001	29	HIGH BILL	220	NO LEAK FOUND	12/05/91	12/06/91
173930	LUNDQUIST,DONNA	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/30/91	5/31/91
264690	LUSCOMBE,RUBY	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/03/91	6/03/91
233500	LUTHERINE CHURCH OF PROV.	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/29/91	5/29/91
831519	MAC DONALD,STEVE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/16/91	7/16/91
831519	MAC DONALD,STEVE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/01/91	8/01/91
179880	MAC KENZIE,IRVING N	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/07/91	6/09/91
830072	MACKAY,JOYCE	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/01/91	4/02/91
255400	MADDOX,CONNIE	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/08/91	10/09/91
255400	MADDOX,CONNIE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/08/91	7/09/91
172060	MAGEE,ELIZABETH M	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/04/91	4/05/91
823731	MAHIEU, JOSEPH A JR	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/27/91	11/07/91
229940	MAHONEY,WILLIAM	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/20/91	5/20/91
825971	MAIN,RONALD S	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/04/91	2/04/91
825971	MAIN,RONALD S	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/05/91	2/05/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
650932	MALARKEY,LEO/MARION	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/27/91	3/28/91
264830	MALDONADO,EUGENE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/18/91	9/20/91
264830	MALDONADO,EUGENE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/23/91	10/01/91
827120	MALINOWSKI,DAVID	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/19/91	2/21/91
262561	MALLON,JOHN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/28/91	7/01/91
823361	MALSON,CLIFFORD	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/06/91	3/06/91
984025	MANNINO,ELIZABETH	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/30/91	5/01/91
178361	MARCHANT,ROBERT F / GISELE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/21/91	5/23/91
260710	MARCHOK,JOHN M	18001	29	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/15/91	11/15/91
824248	MARINO, DANTE	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/28/91	8/29/91
746401	MARKER,JOSEPH / PATRICA	18001	29	HIGH BILL	220	NO LEAK FOUND	7/29/91	7/29/91
204050	MARKEY,ALBERT	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/24/91	10/23/91
679701	MARKEY,JAMES	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/12/91	8/22/91
233174	MARLER,DEE / CONNIE	18001	29	WATER QUALITY COMPLAINT	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/13/91	5/16/91
706850	MARONDA HOMES	18001	29	HIGH BILL	220	NO LEAK FOUND	9/30/91	10/02/91
231470	MARONDA HOMES INC	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/10/91	10/11/91
982526	MARONDA HOMES INC	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/20/91	6/20/91
745300	MARONDA HOMES INC.	18001	29	LEAK AT OR NEAR METER	430	METER REPLACED	8/22/91	8/22/91
760440	MARONDA,HOMES	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/09/91	3/09/91
760440	MARONDA,HOMES	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/12/91	3/12/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
271650	MARSH,EEN J	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/08/91	3/08/91
823486	MARTIN MINEER	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/20/91	9/20/91
282750	MARTIN,RONALD	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/05/91	12/05/91
655871	MARTIN,WAYNE E	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/14/91	6/21/91
256751	MARTZ,JOHN J	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/18/91	3/19/91
830661	MASON, JOHN A	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/05/91	3/07/91
230751	MASON,SUSAN L	18001	29	TURN OFF FOR CUSTOMER REPAIRS	210	LEAK REPAIRED - NO METER INVOLVED	2/07/91	2/07/91
230751	MASON,SUSAN L	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/21/91	2/21/91
220100	MASSOT,MRS GERTRUDE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/23/91	12/23/91
220100	MASSOT,MRS GERTRUDE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/04/91	4/04/91
840630	MASTERCRAFT BLDRS	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/01/91	4/02/91
628441	MATERESE,JESSE A	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/18/91	5/08/91
834025	MATHEWS,GLORIA	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/27/91	2/27/91
198460	MAUTE,JOSEPH	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/13/91	8/14/91
833023	MAYERS,EVELYN	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/19/91	2/19/91
251480	MAZZA,ANTHONY J	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/19/91	12/20/91
271170	MC AULEY,JAMES J	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/15/91	7/15/91
837881	MC BRIDE,PAUL	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/10/91	5/15/91
270911	MC BRIDE,THERDORE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/21/91	3/21/91
270911	MC BRIDE,THERDORE	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/04/91	4/05/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
615480	MC CAULEY,HERBERT	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/25/91	3/05/91
840084	MC DOWELL,JOHN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/07/91	6/11/91
270510	MC GUIRE,WILLIAM/CINDEE	18001	29	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	4/09/91	8/20/91
256450	MCCAIN,RUSSELL	18001	29	WATER QUALITY COMPLAINT	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	6/28/91	7/03/91
214100	MCCORMICK,WALTER T	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/05/91	9/10/91
834871	MCDONALD, EUGENE	18001	29	HIGH BILL	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/07/91	10/08/91
988238	MCELROY,KATHY	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/16/91	9/16/91
177300	MCEVOY,MRS CATHERINE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/13/91	3/15/91
267190	MCEWAN, D.W.	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/19/91	9/19/91
243380	MCGOWAN, DONALD J	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/13/91	12/13/91
664921	MCKAHAN,FLOYD/NORMA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/19/91	6/24/91
664921	MCKAHAN,FLOYD/NORMA	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/31/91	6/03/91
241370	MCKELVEY,JR G H	18001	29	WATER QUALITY COMPLAINT	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/26/91	6/28/91
829781	MCKENZIE,GARY W	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/05/91	8/05/91
672801	MCKINNEY,W ROBERT	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/04/91	12/04/91
193050	MCNAMEY, GRETEL	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/20/91	9/20/91
824615	MCPHERSON, GODFREY	18001	29	LOCATE LINES	280	LINES LOCATED AND MARKED	6/19/91	6/20/91
623871	MEAD,WILLIAM E	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/29/91	8/29/91
825535	MEADE, MARY C	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/12/91	11/12/91
825535	MEADE, MARY C	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/20/91	11/21/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
825535	MEADE, MARY C	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/20/91	12/20/91
609000	MEAGHER,ROBERT S	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/30/91	8/30/91
834613	MEDINA,MARTA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
241661	MEDVED,PAUL F	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/23/91	5/24/91
696801	MELICK,KARYL	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/18/91	9/19/91
202610	MENDEZ,JOSE O	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/30/91	10/01/91
990345	MENENDEZ,JORGE L	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/17/91	12/17/91
836395	MERCEDES HOMES INC.	18001	29	HIGH BILL	220	NO LEAK FOUND	10/02/91	10/02/91
840021	MERCEDES HOMES INC.	18001	29	HIGH BILL	220	NO LEAK FOUND	10/02/91	10/02/91
836395	MERCEDES HOMES INC.	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/21/91	11/22/91
990453	MERRIAM, MATTHEW M	18001	29	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/25/91	10/25/91
984554	MEWHARTER,STACEY	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/15/91	8/16/91
835025	MEYER,ANNA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/13/91	5/13/91
173060	MEYERS,LEONARD	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/08/91	3/08/91
221770	MIDKIFF,L E	18001	29	HIGH BILL	450	CLEANED METER	5/20/91	5/21/91
207140	MIHALJEVIC,PETER	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/02/91	10/03/91
984717	MILBURN,ROBIN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/03/91	6/03/91
236010	MILLER,ALBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/12/91	2/12/91
236010	MILLER,ALBERT	18001	29	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/19/91	6/20/91
236010	MILLER,ALBERT	18001	29	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/23/91	9/23/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
837221	MILLER,CAROLYN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/30/91	8/31/91
276000	MILLER,EDMUND	18001	29	MISCELLANEOUS	400	TYPE OF SERVICE VERIFIED	9/24/91	9/25/91
170582	MILLER,H. W.	18001	29	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/24/91	5/24/91
203482	MILLER,JOHN	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/25/91	6/26/91
826649	MILLER,MAX	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/22/91	10/22/91
738111	MILLER,NORA/JAMES	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	4/15/91	4/16/91
226840	MILLER,ROBERT B	18001	29	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/29/91	5/29/91
786801	MILLS,ARMAND G / EMMA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/19/91	9/19/91
786801	MILLS,ARMAND G / EMMA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/13/91	12/13/91
831720	MILLS,BETTY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/13/91	6/14/91
239490	MINISTERI,SALVATORE R	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/06/91	9/06/91
836389	MIRANDA,SAMUEL	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/24/91	10/24/91
247551	MITCHELL,FLOYD B	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/28/91	10/29/91
229490	MIXEN,CHARLES	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/28/91	4/01/91
243280	MODER,EVERETT W	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/05/91	8/08/91
277840	MOLDTHAN,STEVEN R	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/02/91	8/06/91
184842	MOLIERE,OSSE/A M ANTONINE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/29/91	4/01/91
200040	MOLNAR,JOSEPH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/07/91	2/07/91
200040	MOLNAR,JOSEPH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
642410	MONTANEZ,HIPOLITO	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/24/91	4/24/91

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180580	MONTI,JAMES	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/06/91	11/06/91
178720	MONTI,MRS ROSA P	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	4/01/91
178720	MONTI,MRS ROSA P	18001	29	HIGH BILL	510	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/06/91	12/09/91
761331	MOONEY,TIMOTHY/CHRISTINE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/15/91	7/16/91
185920	MOORE,J CARL	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/08/91	7/15/91
237650	MORAN,A L	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/13/91	8/13/91
172540	MORAN,JAMES F	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/19/91	11/19/91
260120	MORGILLO,ANTHONY	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/11/91	10/11/91
987727	MORIN,JEAN-CLAUDE	18001	29	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/05/91	9/05/91
835716	MORRIS,BARBARA	18001	29	MISCELLANEOUS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	6/24/91	6/24/91
641291	MORRIS,COURTNEY P	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/05/91	7/08/91
253780	MORRISON,ROBERT T	18001	29	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/08/91	5/09/91
815290	MORSE,ERIC/PENNY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/24/91	6/25/91
609501	MORSE,PHILIP	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/24/91	6/25/91
239080	MULLANE,EILEEN	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/21/91	2/21/91
832266	MUNIZ,DORIS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/16/91
705132	MURPHY,DIANE B/BILL	18001	29	HIGH BILL	220	NO LEAK FOUND	9/17/91	9/18/91
705132	MURPHY,DIANE B/BILL	18001	29	FOLLOW UP HBC/ACCURACY TEST	430	METER REPLACED	9/19/91	9/20/91
792061	MURRAY,RAYMOND/EILEEN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/06/91	2/06/91
211800	MUSSELWHITE,GARY E	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/04/91	6/04/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
195630	MYCOCK,JR GEORGE S	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/05/91	3/05/91
985841	MYERS, ELLIOTT	18001	29	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/18/91	12/19/91
172580	MYERS,WILLIAM	18001	29	LOCATE LINES	280	LINES LOCATED AND MARKED	4/02/91	4/04/91
225370	MYLREA,VIOLA A	18001	29	HIGH BILL	220	NO LEAK FOUND	10/24/91	10/24/91
203431	NAGEL,LENA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/11/91	11/11/91
983715	NATOLI,JEAN	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/15/91	7/15/91
983715	NATOLI,JEAN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/05/91	8/06/91
840217	NAUM,RICHARD P	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/28/91	8/29/91
835410	NAVAS,SUSAN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/17/91	4/17/91
170210	NEAL,MICHAEL K	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/19/91	7/22/91
288630	NEELEY,ALBERT C	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/14/91	5/14/91
244780	NETTELER,E R	18001	29	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/06/91	9/09/91
244780	NETTELER,E R	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/16/91	9/17/91
246820	NEWCOMB,ERNEST	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/20/91	9/24/91
184230	NEWELL,F W	18001	29	HIGH BILL	220	NO LEAK FOUND	9/06/91	9/06/91
783521	NEWMAN,EUGENE/ELIZABETH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/23/91
836216	NEWSHAM,ARTHUR	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/12/91	7/15/91
840544	NGUYEN,JOHN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/18/91	4/18/91
796821	NIEMAN,EDWARD/PATRICIA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/30/91	5/01/91
617861	NILE,THOMAS M	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/07/91	10/08/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
983269	NOBLES,JOSEPH M	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/20/91	5/28/91
170230	NOCCO,ALPHONSE	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	12/02/91	12/20/91
833783	NOCKLER, LINDA	18001	29	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/09/91	5/19/91
208830	NOLAN,JOHN T	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	11/08/91	11/19/91
233520	NOON,EDWARD W	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/16/91	8/16/91
839446	NORRIS,STEPHEN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/13/91	4/19/91
839446	NORRIS,STEPHEN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/25/91	6/26/91
836286	NOWLTON.JOHN F	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/28/91	3/01/91
613620	NUNNERY,A C	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/22/91	2/22/91
206560	O,CONNELL EDNA	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/08/91	2/08/91
206560	O'CONNELL, EDNA	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/23/91	5/23/91
731301	O'CONNOR, DAVID P & TERESA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/12/91	3/13/91
838182	O'DELL, PATRICIA J	18001	29	MISCELLANEOUS	400	TYPE OF SERVICE VERIFIED	7/11/91	7/12/91
227760	O'HALLORAN,HARRY	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/02/91	12/03/91
694571	O'HARE, MARY LOU & FRANCIS	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	6/12/91	6/13/91
245580	O'NEAL,CLARENCE A	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/16/91	12/19/91
183480	O'NEIL,PAUL J	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/25/91	10/02/91
745551	OLIVER,MANUEL E/EVA	18001	29	HIGH BILL	220	NO LEAK FOUND	9/09/91	9/09/91
173792	OLSON,ROSE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/06/91	9/06/91
665640	ONDO, MICHAEL	18001	29	HIGH BILL	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/19/91	3/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
990488	ONEILL, BRIAN/ANNE	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/11/91	11/12/91
834261	ORAMA, JOSEPH	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/20/91	9/20/91
179400	OREND, KATHERINE	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	6/10/91	6/10/91
259270	ORLANDO,HARRY	18001	29	HIGH BILL	510	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
823212	ORTIZ, MIGUEL	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/23/91	8/26/91
836236	ORTIZ,MARIA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/30/91	7/30/91
684361	OSBORNE,JERRY W	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/05/91	7/05/91
640763	OSTEEN, MADGE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/01/91	5/03/91
196100	OSTEEN, STEVE & KAREN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/05/91	12/05/91
232370	OTTO,ROSALIE H	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/22/91
260090	OURSLER, WILLIAM H	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/29/91	6/03/91
285540	OVERHOLT, CALVIN	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/24/91	7/24/91
185592	OWENS JOHN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
172521	PAGE,GAROLD/WEBB PATRICIA	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/04/91	4/04/91
251423	PAGE,HARVEY O	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/13/91	2/14/91
207680	PAGLIARULO,LOUIS R	18001	29	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/20/91	8/20/91
990448	PAIGE, FREDERICK	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/20/91	11/21/91
827231	PAIVA,RICHARD	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/17/91	10/17/91
827231	PAIVA,RICHARD	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/11/91	11/11/91
266631	PALMER,ANNA L	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/08/91	10/09/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
266631	PALMER,ANNA L	18001	29	WATER QUALITY COMPLAINT	400	TYPE OF SERVICE VERIFIED	11/27/91	12/02/91
173230	PARISSI,LEWIS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
823359	PARKER, RONALD D	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/17/91	10/17/91
275792	PARKER,NEIL / DONNA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
275792	PARKER,NEIL / DONNA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/22/91
823386	PARRY,JR ROBERT	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/11/91	9/12/91
823386	PARRY,JR ROBERT	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/17/91	9/18/91
274351	PATCH,CAROLYN	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/06/91	3/07/91
838543	PATTERSON,GLADYS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/07/91	5/07/91
173980	PATTERSON,J C	18001	29	LOW PRESSURE OR PRESSURE CHECK	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/21/91	5/22/91
243020	PATTON,JEFFREY	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/06/91	3/07/91
657401	PEACOCK,CHRISTINE/JOSEPH	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/01/91	8/02/91
186191	PEARCE,RICHARD	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/18/91	11/18/91
836538	PECK,KENNETH	18001	29	SEWER STOPPED UP (SLOW FLOW)	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/11/91	12/16/91
273631	PEER,GUSSIE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/02/91	4/02/91
273631	PEER,GUSSIE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/20/91	9/23/91
273631	PEER,GUSSIE	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/20/91	9/23/91
273631	PEER,GUSSIE	18001	29	REPLACE METER BOX OR LID	400	TYPE OF SERVICE VERIFIED	5/28/91	6/10/91
991568	PELL,LYNN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/17/91	12/17/91
186340	PELUSO,RICHARD	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/18/91	5/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
173921	PENA,ALBERT/MIGDALIA	18001	29	LOW BILL	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/20/91	5/22/91
824869	PENCER,PAULINE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/26/91	4/29/91
671180	PENDEXTER,ALMONT/PAT MERIT	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/18/91	9/19/91
248070	PENFIELD,ROY	18001	29	LOW PRESSURE OR PRESSURE CHECK	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	11/14/91	11/14/91
836852	PEPIN,M BARLOW	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/12/91	3/13/91
259210	PEREIRA,LOUISE	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/05/91	8/07/91
827156	PEREZ,ARMANDO	18001	29	LEAK AT OR NEAR METER	430	METER REPLACED	9/10/91	9/10/91
170720	PEREZ,GRAU MARIO	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/11/91	10/14/91
626401	PEREZ,LOUIS T	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/16/91	7/16/91
272441	PERKINS,GEORGE	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/01/91	5/07/91
170510	PERKINS,GUY	18001	29	WATER QUALITY COMPLAINT	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	8/30/91	9/03/91
262650	PERNACI,ARTHUR P	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/05/91	4/08/91
244600	PERRY,JOHN	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/29/91	4/05/91
986464	PESANTEZ, CELIO	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/21/91	8/23/91
986464	PESANTEZ, CELIO	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/28/91	8/28/91
255730	PETERMAN,WILLIAM	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/13/91	2/19/91
826898	PETERSON,CARRIE E	18001	29	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	3/15/91	3/15/91
194270	PETERSON,WARREN A	18001	29	WATER QUALITY COMPLAINT	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	12/30/91	12/31/91
833071	PICK,RAYMOND	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/08/91	4/08/91
199843	PICONE,MICHAEL/JOHANNA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/19/91	11/20/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
197881	PIERCE,MARION/JAMES	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/25/91
982083	PIERCE,WILLIAM A	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/14/91	6/18/91
187500	PISTOR,LAIRD	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/03/91	6/04/91
256180	PITTS,STEPHEN A	18001	29	LOW PRESSURE OR PRESSURE CHECK	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	11/05/91	11/06/91
831788	PLANZ,GUY	18001	29	MISCELLANEOUS	820	REPAIRED APPLIANCE	5/01/91	5/01/91
720041	PLATT,JOHN L / KATHLEEN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/20/91	8/20/91
219841	PLUGUEZ,WILLIAM/ISABEL	18001	29	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	4/11/91	4/11/91
991725	POINTDEXTER, DONALD L	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/17/91	12/17/91
827477	POLLARD,CHARLES	18001	29	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	3/01/91	3/01/91
192822	POLLARD,RALPH/LINDA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/12/91	3/13/91
286390	PORRETTO,ELLIE	18001	29	HIGH BILL	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/24/91	12/26/91
232810	POST,HARRY A	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/27/91	8/28/91
750711	POTRZUSKI,BRIAN/KIM	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/12/91	7/15/91
195751	POTTER,BETH	18001	29	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/28/91	5/28/91
284800	POTVIN,NANCY	18001	29	WATER QUALITY COMPLAINT	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	8/21/91	8/21/91
982708	POTVIN,TODD	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/19/91	6/23/91
660211	POUT,JAN	18001	29	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	10/23/91	10/23/91
988328	POWERS, ALBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/10/91	10/10/91
837866	PRATT,LINDA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/15/91	7/15/91
826157	PREDEL, BRIGITTE	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/05/91	3/06/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
183872	PREPETIT,YEVETTE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/06/91	12/09/91
242851	PRESSER,DONALD	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/22/91	4/26/91
986578	PREWEIN, JOHN J.	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/02/91	10/03/91
986578	PREWEIN, JOHN J.	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/13/91	12/13/91
986578	PREWEIN,JOHN J	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/30/91	7/30/91
214390	PRICE,CHRISTINE D	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/08/91	11/14/91
214390	PRICE,CHRISTINE D	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	12/04/91	12/05/91
211660	PRICE,MRS JAMES	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/21/91	2/21/91
225460	PRICE,S LINCOLN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/19/91	3/07/91
829273	PRINCLER,CHRISTOPHER	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/15/91	8/15/91
280400	PROULX,ROBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/18/91	12/19/91
174650	PROVOST,LINDA M	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/19/91	7/22/91
827752	PRUSH,RAMON	18001	29	TURN OFF FOR NSF CHECK	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	4/01/91	4/02/91
738341	PRZYSTAWSKI,MARK & GINA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/31/91	8/04/91
738341	PRZYSTAWSKI,MARK & GINA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/08/91	8/09/91
171740	PUGH,W A	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/03/91	7/15/91
690181	PUIG,MANUEL / ANNA	18001	29	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/14/91	6/20/91
184080	PURDUE,GERALD R	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
173720	PURDY,JESSE D	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/12/91	9/12/91
213350	PURTELL,ROBERT J	18001	29	YARD, ROAD OR SIDEWALK REPAIR	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/15/91	3/16/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
989953	QUILES,ANGEL	18001	29	NO WATER	150	METER IS OFF/NOTIFIED	10/04/91	10/04/91
833492	R C DESIGNS BUILDERS	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/03/91	6/04/91
836212	R D SMITH BUILDERS INC	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/28/91	5/29/91
228760	RADIO SHACK	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/12/91	2/12/91
985568	RAMOS, MILDRED/RICARDO	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/19/91	8/19/91
831508	RAMOS,EDWIN	18001	29	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/23/91	12/26/91
262951	RANERO,VICTORIA/VICTOR	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/01/91	8/02/91
808671	RATHBUN,FRANK W	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/11/91	3/11/91
984461	RAUL,LOAIZA	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/03/91	9/04/91
986698	RAYMAN, KRISTIN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/13/91	12/13/91
835491	RAYMOND PICK	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/16/91	4/16/91
273280	REACH, JOSEPH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/26/91	6/28/91
273280	REACH, JOSEPH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/02/91	7/03/91
267841	REDFOX,RUTH L	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/10/91	6/11/91
697941	REEDER,RICHARD D	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/12/91	3/13/91
697941	REEDER,RICHARD D	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/13/91	3/13/91
838375	REICHARD,BRUCE	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/30/91	9/30/91
271520	REID,HOMER E	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/05/91	2/05/91
271520	REID,HOMER E	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/25/91	2/25/91
835514	REIDY MANAGEMENT INC.	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/02/91	10/03/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
245210	REILLY,RICHARD	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	12/11/91	12/12/91
667811	REINHOLN,STEPHEN E	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/19/91	2/20/91
257880	REPAS,ANGELO	18001	29	LOCATE LINES	280	LINES LOCATED AND MARKED	7/26/91	7/27/91
191541	RESIDETIAL,BUILDING SUPPL	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
289250	RESNER,DONALD L	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/27/91	12/06/91
836094	RETTINGER,RONALD	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/27/91	12/03/91
788321	RHODES,JAMES / SHERRY	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/23/91	9/24/91
281650	RICE,JOHN	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/18/91	9/19/91
772770	RICE,LOUISE A	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/19/91	2/21/91
823270	RICH, LINDA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/11/91	9/11/91
984340	RICHARD FOSTER CONST	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/10/91	8/22/91
235980	RICHARDS,L H	18001	29	WATER QUALITY COMPLAINT	860	CLEANED FURNACE OR APPLIANCE	5/10/91	5/10/91
694312	RICKETTS,RONNIE/SONIA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/01/91	11/01/91
647491	RIES,JAMES J	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/23/91	5/23/91
207671	RILEY,NANCY	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/21/91	2/22/91
983701	RIOS,JUAN	18001	29	NO WATER	150	METER IS OFF/NOTIFIED	7/15/91	7/15/91
212290	RITCHEY,GISELA T	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/18/91	6/19/91
823879	RIVERA, ENRIQUE	18001	29	HIGH BILL	511	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/06/91	6/06/91
188164	RIVERA,ANGEL L/CARMEN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/16/91	5/16/91
837211	RIVERA,ELIETHER	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/26/91	4/29/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
281700	RIVERA,FRANK	18001	29	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/09/91	5/10/91
281700	RIVERA,FRANK	18001	29	SEWER OVERFLOW (MANHOLE/PLANT)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/17/91	5/17/91
835565	RIVERA,WILLIAM	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/19/91	4/19/91
247831	RIVET,HENRY/JANE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/17/91	5/17/91
247831	RIVET,HENRY/JANE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/05/91	8/05/91
839715	RIZZO,KEITH	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/08/91	8/09/91
175320	ROBBINS,DONALD	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/03/91	12/06/91
625691	ROBERTELL,PAUL	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/28/91	8/29/91
217440	ROBERTS,LORAINE M	18001	29	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/05/91	3/05/91
237801	ROBINSON,JERRY	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/18/91	9/19/91
265990	ROBINSON,ROBERT	18001	29	HIGH BILL	220	NO LEAK FOUND	5/31/91	5/31/91
265990	ROBINSON,ROBERT	18001	29	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/13/91	6/14/91
177970	ROBINSON,ROSEMARY	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/06/91	8/07/91
170590	ROCCABELLO,MARY C	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/15/91	7/16/91
203160	RODGERS,HELEN C	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/14/91	2/14/91
982048	RODRIGUEZ,ANIBAL	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/10/91	3/10/91
984259	RODRIGUEZ,DELIA	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/08/91	9/11/91
228280	RODRIGUEZ,JULIA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/18/91	2/19/91
228280	RODRIGUEZ,JULIA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/08/91	4/11/91
247160	RODRIGUEZ,RAMON	18001	29	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/19/91	7/22/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
826394	RODRIGUEZ,RUBEN J	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/26/91	8/27/91
272741	RODRIGUEZ,FERNANDO	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/14/91	5/16/91
982947	ROEDER,JANET/DALE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/03/91	4/04/91
253000	ROGERS,ROBERT	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/11/91	6/12/91
796951	ROLAND,A/ LUC M	18001	29	LOW PRESSURE OR PRESSURE CHECK	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/21/91	10/22/91
254220	ROMAINE,ROBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/25/91
254220	ROMAINE,ROBERT	18001	29	ACCURACY TEST	430	METER REPLACED	6/25/91	6/27/91
831642	ROMAKER,JENNIFER J	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/27/91	8/28/91
831642	ROMAKER,JENNIFER J	18001	29	ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/29/91	8/30/91
251851	ROMANYK,PETER & HELENE	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/06/91	3/07/91
251851	ROMANYK,PETER & HELENE	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/09/91	8/09/91
737651	ROSARIO,RAMON/OFELIA	18001	29	HIGH BILL	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	9/20/91	9/24/91
737651	ROSARIO,RAMON/OFELIA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/21/91	2/21/91
246480	ROSKAM,WILLIAM	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/25/91	6/26/91
285510	ROSO,ANTOINETTE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/10/91	4/10/91
265300	ROSS,JAMES F	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/02/91	4/02/91
233583	RUANO,JOSE/BARBARA	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/20/91	8/21/91
202940	RUDOLPH,CARL	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/09/91	10/10/91
213241	RUDOLPH,GARY C	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/10/91	10/25/91
992199	RUGGEBERG,FRANK	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	12/27/91	12/30/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
219680	RUKSZTA,ALBIN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
281090	RUPERT,MICHAEL	18001	29	LEAK - MAIN	220	NO LEAK FOUND	7/24/91	7/26/91
281090	RUPERT,MICHAEL	18001	29	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/22/91	7/24/91
256210	RUSSELL,JAMES	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/04/91	9/04/91
622381	RUTH,JAMES	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	1/14/91	1/14/91
622381	RUTH,JAMES	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/30/91	9/30/91
243761	RYTELL JR,JOHN M	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/06/91	6/06/91
823309	SABELLA,MARYANN	18001	29	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/17/91	10/18/91
268070	SABIN,BRUCE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/06/91	6/06/91
203083	SADOWSKI,CLARENCE/YOLANDA	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/18/91	9/18/91
203083	SADOWSKI,CLARENCE/YOLANDA	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/21/91	10/21/91
762350	SAHGAL DAY CARE CENTER	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/25/91	6/25/91
762350	SAHGAL DAY CARE CENTER	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/09/91	7/09/91
278290	SALAS,LOUISE C	18001	29	HIGH BILL	220	NO LEAK FOUND	10/02/91	10/02/91
278290	SALAS,LOUISE C	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/07/91	10/08/91
181750	SALSI,ELOISE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/21/91	10/22/91
184640	SALTZMAN,AL	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/07/91
833226	SALTZMAN,HARRIET B	18001	29	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/07/91	5/08/91
786501	SANCHES,REYES	18001	29	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/12/91	9/12/91
835513	SANCHEZ, JESUS	18001	29	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/13/91	6/20/91

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755921	SANTANA,ERNESTO/VENANCIA	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/27/91	9/30/91
986443	SANTIAGO, NOEMI	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/23/91	12/23/91
238380	SANTIAGO,ALICE	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/20/91	9/23/91
227310	SANTIAGO,CARLOS M	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/20/91
206180	SANTIAGO,FRANCISCO	18001	29	LEAK AT OR NEAR METER	430	METER REPLACED	10/07/91	10/07/91
697091	SANTIAGO,MYRIAM	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/12/91	7/15/91
604533	SAPP,JULIAN M	18001	29	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/17/91	10/21/91
213300	SARASIN,STEPHEN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/29/91	7/29/91
213300	SARASIN,STEPHEN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/17/91	10/18/91
833384	SARDO,DAVID	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/07/91	5/07/91
832513	SARGENT,EDWIN	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/17/91	12/19/91
636801	SARNOWSKI,EDWARD J	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/20/91	8/20/91
248330	SASSAMAN,FRANCES R	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/03/91	10/03/91
246200	SAVAGE,WILLIAM CG/NELLIE	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/20/91	9/23/91
830711	SAXER,JACQUELINE C	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/13/91	12/13/91
181630	SAYLOR,GRACE C	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/16/91	8/16/91
243822	SCHAB,JEANNE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/06/91	3/08/91
260760	SCHIFFHAUER,INEZ F	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/21/91	2/21/91
209170	SCHOMMER,N M	18001	29	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/16/91	4/17/91
209410	SCHOTT,WILLIAM	18001	29	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/17/91	9/17/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
763751	SCHULZ,RUDOLF/INGE	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/12/91	4/16/91
835963	SCHWAM, JOAN	18001	29	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/05/91	9/05/91
984049	SCHWEGLER,ARNOLD	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/19/91	9/20/91
200710	SCHWIRIAN,JAMES	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/15/91
774061	SCLAFANI,FRANK/DIANNA	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/14/91	8/16/91
986442	SCOLARO, DR. VINCENT J.	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/23/91
228040	SCORR,WILLIAM	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/25/91
228040	SCORR,WILLIAM	18001	29	WATER QUALITY COMPLAINT	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/27/91	7/05/91
983379	SCOTT PATRICK N	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/16/91	9/17/91
247450	SCOTT,MILTON J	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/23/91	2/23/91
247450	SCOTT,MILTON J	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/25/91	2/25/91
837911	SCOTTRON,DENIS A	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/22/91	3/25/91
837731	SEBROWSKI,MARY	18001	29	WATER QUALITY COMPLAINT	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/09/91	9/09/91
834388	SEEMAN,SUSANNE B	18001	29	HIGH BILL	220	NO LEAK FOUND	8/13/91	8/14/91
983316	SELIGA,STANLEY	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/03/91	9/04/91
833298	SEMBLER,WILLIAM	18001	29	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/05/91	12/10/91
687831	SENKUS,JOHN	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/20/91	10/23/91
174580	SERRET,JEAN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/02/91	7/02/91
840665	SERVICE ORDER PENDING	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/04/91	3/11/91
988342	SERVICE ORDER PENDING	18001	29	NO WATER	150	METER IS OFF/NOTIFIED	8/19/91	8/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
992724	SERVICE ORDER PENDING	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	12/27/91	12/30/91
983903	SERVICE ORDER PENDING	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/08/91	5/08/91
987066	SERVICE ORDER PENDING	18001	29	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	7/17/91	7/18/91
982447	SERVICE ORDER PENDING	18001	29	LOCATE LINES	280	LINES LOCATED AND MARKED	4/04/91	4/05/91
986139	SERVICE ORDER PENDING	18001	29	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	6/24/91	6/25/91
989814	SERVICE ORDER PENDING	18001	29	MISCELLANEOUS	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/27/91	10/23/91
990411	SERVICE ORDER PENDING	18001	29	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	10/16/91	10/16/91
991342	SERVICE ORDER PENDING	18001	29	MISCELLANEOUS	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/16/91
185070	SHALOM TEMPLE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/11/91	11/12/91
185070	SHALOM TEMPLE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
198790	SHARP,CLIFFORD R	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/22/91	8/23/91
606901	SHAW,PEGGY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/06/91	9/09/91
840430	SHEARER,GRACE	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/26/91	6/26/91
258410	SHERERTZ,CHARLES W	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/28/91	5/29/91
776881	SHIELDS,ARNOLD/MARILYN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
710141	SHINAULT,VINCENT	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/23/91	5/23/91
982755	SHOOK,ROWLAND U	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/24/91	10/24/91
990658	SHULKOFF, GEORGE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/12/91	11/13/91
263060	SIDOROWICZ,MRS JOSEPH	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/07/91	8/07/91
263060	SIDOROWICZ,MRS JOSEPH	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/31/91	10/31/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
250880	SIERRA,JOSE R	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/12/91	11/13/91
250890	SIERRA,JOSE R	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/12/91	11/13/91
836942	SIGNORELLI,VITO	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/07/91
225732	SILVERMAN,DAVID	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/09/91	4/11/91
837371	SILVIA,MANUEL	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/14/91	6/18/91
837371	SILVIA,MANUEL	18001	29	WATER QUALITY COMPLAINT	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	8/07/91	8/08/91
268560	SIMON,JULIUS A	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/17/91	5/17/91
196321	SIMS,JOHN H	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/07/91	5/07/91
640540	SINOTTE,BRIAN	18001	29	NO WATER	150	METER IS OFF/NOTIFIED	10/23/91	10/23/91
837660	SITCHANOFF,JOHN	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	11/25/91	11/25/91
187982	SITES,GEORGE/DONNA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/26/91	4/29/91
633501	SITTANNI,CHARLES	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/01/91	8/15/91
732411	SKIPPER,W ALAN/DOUG DIEM	18001	29	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/10/91	9/10/91
182220	SLACK, STANLEY R	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/16/91	7/16/91
254440	SMICK SR,EDGAR C	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/17/91	5/18/91
254440	SMICK SR,EDGAR C	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/17/91	7/19/91
254440	SMICK SR,EDGAR C	18001	29	AIR IN LINES	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/27/91	6/28/91
208511	SMITH,DONALD C	18001	29	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/20/91	9/20/91
270700	SMITH,GAIL	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/10/91	7/11/91
245031	SMITH,JOAN E	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/18/91	9/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
828856	SMITH,LEON M	18001	29	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/19/91	6/20/91
267270	SMITH,MARVIN F	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/08/91	2/08/91
837633	SMITH,MICHAEL	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/14/91	12/27/91
262330	SMITH,PATRICIA	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/26/91	4/29/91
839573	SMITH,ROBERT	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/08/91	7/09/91
190060	SMITH,ROBERT W	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/26/91	6/26/91
835563	SMITH,STAN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/01/91	11/04/91
983917	SMITH,VINCENT	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/14/91
195842	SMITH,WILLARD D/ANNA	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/11/91	7/16/91
987697	SMITKO, PAUL/ILONA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/30/91	9/30/91
833609	SMYTHE,SCOTT	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/11/91	2/11/91
174720	SNEDDEN,ARTHUR C	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/01/91	8/04/91
181900	SOLA,DAVID	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/17/91	8/15/91
234240	SOUCEK,RUTH G	18001	29	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/15/91	10/18/91
776551	SOUTHRIDGE PLAZA II	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/01/91	11/04/91
225900	SPENCE,LA BARRE	18001	29	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	4/01/91	4/02/91
652011	SPENCER,DOUGLAS	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/04/91	11/05/91
207790	SPENCER,JACK L/WINIFRED	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/07/91	10/07/91
787921	SPRAUT,BARRY/CHRISTINE	18001	29	MISCELLANEOUS	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/16/91	5/17/91
618241	SPRINGFELS,C HERBERT	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/12/91	7/15/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
840431	SPRINKLE,STEVEN R	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/28/91	10/29/91
228410	SQUEGLIA,RICHARD	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/15/91	10/17/91
224480	ST LOUIS,LUCY	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/20/91	5/22/91
178160	ST ROCK,CONNIE L	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/15/91	5/15/91
178160	ST ROCK,CONNIE L	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/17/91	5/21/91
199130	STACKLER,DEAN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/30/91	5/01/91
984360	STAKER,BARBARA	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/23/91	10/23/91
224800	STALL,ANNETTE G	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/07/91	8/07/91
709521	STARK,BARBARA J	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/17/91	12/17/91
989022	STEELE,BRAD	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/28/91	10/29/91
195622	STEELE,ROBERT/DONA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/20/91	6/23/91
985574	STEEVES, ROBERT	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/09/91	8/09/91
791661	STENBORG,PETER/DIANE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/26/91	6/27/91
633271	STENDEL,JAMES C	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/08/91	8/12/91
199530	STEPHENSON,TERRY	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/29/91	7/30/91
253231	STERRITT,CAMILLE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
630731	STEVENS,DR B	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/21/91	10/22/91
228950	STEWART,JAMES H	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/06/91	2/06/91
228950	STEWART,JAMES H	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/17/91	5/29/91
182750	STEWART,MARJORIE D	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/05/91	8/05/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
175947	STITZ,JEAN/QUINTO CAROL	18001	29	HIGH BILL	220	NO LEAK FOUND	9/11/91	9/11/91
171040	STONE,FRANCIS C	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/05/91	6/09/91
836296	STONE,NILO	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/02/91	10/02/91
836734	STORER,RALPH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/04/91	12/05/91
836734	STORER,RALPH	18001	29	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/06/91	12/09/91
987679	STOROLIS, MICHAEL J	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/24/91	10/25/91
620430	STRANDBERG,HERBERT/ALTA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/08/91	7/11/91
726772	STRICKLAND,JOHN/PAULA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/20/91	6/21/91
834343	STROMAN,DEBORAH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/27/91
203670	STRZALKOWSKI,THADDEUS M	18001	29	LOCATE LINES	280	LINES LOCATED AND MARKED	6/07/91	6/10/91
985045	SUCY,DEBRA LEE/JOHN	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/18/91	9/19/91
246130	SULLIVAN,DONALD M	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/11/91	11/11/91
838589	SULLIVAN,RALPH	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/19/91	8/19/91
988341	SUMAN, WILLIAM	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/23/91	10/24/91
988511	SUNCHASE HOMES INC	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/10/91	10/11/91
984083	SUTER,MARGARET M	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/21/91	6/25/91
186981	SWAIN,DONALD	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/07/91	5/07/91
750471	SWANSON,RICHARD A/DORTHY	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/30/91	7/30/91
989901	SWEETING,RUBY	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/17/91	10/17/91
827420	SWIFT,SANDIE M	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/19/91	7/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
827420	SWIFT,SANDIE M	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/02/91	12/03/91
245060	SZCZESHY,ANTHONY	18001	29	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	4/02/91	4/03/91
170365	SZYMCZYK,PETER/DEBORAH	18001	29	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	7/16/91	7/16/91
982885	TABOR,STEVEN	18001	29	SEWER SMELL IN AREA	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/06/91	5/21/91
829508	TAINTER,CONRAD	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/31/91	11/01/91
197640	TALBOT JR, ROBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/09/91	10/10/91
197640	TALBOT JR, ROBERT	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/23/91	10/24/91
236640	TAMILIO,ANGELO	18001	29	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/18/91	11/18/91
204590	TANN,THEODORE	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/16/91	7/16/91
990217	TAYLOR, KENNETH	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/23/91	12/23/91
990217	TAYLOR, KENNETH	18001	29	ACCURACY TEST	430	METER REPLACED	12/26/91	12/31/91
267051	TAYLOR,JAMES/DOROTHY	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	11/11/91	11/11/91
667200	TEAGLE,ROBERT	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/08/91	3/08/91
667200	TEAGLE,ROBERT	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/24/91	6/25/91
986013	TEAM CONSTRUCTION INC	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/27/91
227920	TEDAMONSON,LEO	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/02/91	5/02/91
227920	TEDAMONSON,LEO	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/07/91	6/10/91
205420	TEDESCO,MARIE	18001	29	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/15/91	7/15/91
672811	TEGGE,KAREN A	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/02/91	8/05/91
209744	TELLIER,PETER	18001	29	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/19/91	11/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
829830	TEREBAYZA,DONALD P	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/19/91	4/30/91
253440	THOMAS,ROBERT	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/26/91	7/26/91
982498	THYNG,CLIFFORD	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/10/91	6/11/91
832442	TICKNOR,PETER	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/26/91	4/29/91
839813	TILL,KURT J	18001	29	LOW PRESSURE OR PRESSURE CHECK	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/21/91	3/05/91
839813	TILL,KURT J	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/06/91	5/21/91
834320	TIRADO,MARIA	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	1/28/91	1/28/91
834320	TIRADO,MARIA	18001	29	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/25/91	7/11/91
803901	TIRADO,ROSE/CARMELO	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/30/91	12/31/91
831854	TIRB,ERIKA	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/14/91	4/15/91
259200	TODD,ROBERT	18001	29	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	10/11/91	10/14/91
234041	TOLFA,EDWARD/MARY	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/17/91	9/17/91
824807	TOMAIOLO, VITA	18001	29	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/21/91	10/21/91
824807	TOMAIOLO, VITA	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/21/91	10/22/91
987315	TOMLINSON,FRANK/MELISSA	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/09/91	9/10/91
672291	TOMLINSON,WINSTON M	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/16/91	7/16/91
275801	TOPERZER,EDWARD	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	1/30/91	1/30/91
222041	TORRES, PEDRO & ANA	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/11/91	12/12/91
212530	TORTORELLO,FRANK J	18001	29	HIGH BILL	220	NO LEAK FOUND	4/10/91	4/10/91
212530	TORTORELLO,FRANK J	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/11/91	4/12/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
189430	TOUGAS,EUGENE J	18001	29	HIGH BILL	220	NO LEAK FOUND	9/05/91	9/06/91
828021	TRACEY,PAUL	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/07/91	5/07/91
828021	TRACEY,PAUL	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/09/91	8/09/91
828021	TRACEY,PAUL	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/15/91	8/15/91
212973	TRACY,CLAIRE/CLARENCE H	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/14/91	2/14/91
175300	TRAVIS,LUCINDA	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/30/91	5/01/91
982311	TREIBER,BARBARA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/06/91	6/06/91
982311	TREIBER,BARBARA	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/11/91	7/12/91
173770	TRENT,DAWN A	18001	29	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/19/91	11/19/91
826015	TRINOWSKI,MARY	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/04/91	3/05/91
220960	TRUCHAN,THOMAS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/18/91	12/19/91
248460	TRUE,CHARLES H	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/08/91	10/09/91
235630	TUBBS,GEORGE	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/19/91	2/19/91
246954	TUCKER,RICHARD G/BAMBI L	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/20/91	5/22/91
988099	TURNER, DEBRA/WAYNE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/27/91	9/30/91
834990	TURNER,ARTHUR	18001	29	HIGH BILL	220	NO LEAK FOUND	10/01/91	10/01/91
834990	TURNER,ARTHUR	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
171870	TURNER,ROBERT C	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	1/11/91	1/11/91
171870	TURNER,ROBERT C	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/25/91	2/25/91
184052	TYSON,JAMES/CAROL	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/28/91	10/29/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
834979	VACCARO,JOSEPH A	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/23/91	5/24/91
614452	VALIN,GEORGE C	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/25/91
797241	VAN BUREN,A W	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/20/91	6/21/91
213930	VAN KLEECK,HAROLD O	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/11/91	6/11/91
793271	VANCE,WENDELL/MARILYN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/15/91	3/06/91
240270	VANKIRK,WILLIAM B	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/12/91	8/12/91
832464	VANZANT,LARRY	18001	29	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/13/91	8/14/91
727201	VASILO,NICHOLAS R	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/25/91	7/26/91
987306	VASQUEZ,THEODORA	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/09/91	8/09/91
749101	VAZQUEZ,ALEXANDER/THERESA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/09/91	4/09/91
203720	VAZQUEZ,ELIAS	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/19/91
795101	VAZQUEZ,MAGGIE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/30/91	10/01/91
987208	VAZQUEZ,PERFECTA/HECTOR	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/24/91	12/26/91
832234	VEGA,MARIO	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/20/91
219660	VENTAROLA,DOMINICK	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/20/91	11/21/91
285353	VEZINA,TALINA/LYNN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/27/91	3/28/91
228601	VIDEIRA,FEDERICO F	18001	29	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	7/31/91	8/06/91
228300	VILLETTI,ROBERT	18001	29	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/23/91	4/24/91
742421	VINTON,THOMAS/TERRI	18001	29	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/13/91	5/15/91
659041	VITO,GUY	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/03/91	4/04/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
259541	VIVEIROS,GERTRUDE M	18001	29	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/09/91	8/09/91
275943	VOIGT,BRIAN S	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/25/91	6/26/91
182630	VOLUSIA COUNTY SCHOOL BRD	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/18/91	9/24/91
988516	VONER, JOSEPH T	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/09/91	12/10/91
270210	W ENTERPRISE CORP	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/09/91	7/09/91
832952	WADE,JAMES	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/09/91	8/12/91
256300	WAGER,LEWIS E/RUTH	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/19/91	3/24/91
256300	WAGER,LEWIS E/RUTH	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/10/91	6/10/91
985443	WAGNER, BRUCE L	18001	29	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/13/91	11/15/91
809581	WAGNER,DOUGLAS/BARBARA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/22/91	7/22/91
835690	WAGNER,SHARON	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/18/91	3/19/91
835690	WAGNER,SHARON	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/29/91	4/01/91
985166	WAINSCOTT,WAYNE/JANE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/07/91	8/07/91
172050	WALLMULLER,M EDNA	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/03/91	4/04/91
188435	WALLS,JIMMY/DARLENE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/18/91	9/27/91
172790	WALSH,RAYMOND/SUSAN	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/08/91	10/08/91
172790	WALSH,RAYMOND/SUSAN	18001	29	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/15/91	10/16/91
245890	WALSH,ROBERT L	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/24/91	10/25/91
835348	WANAMAKER,JOHN	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/13/91	8/13/91
642551	WARD,MATTHEW D	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/12/91	11/13/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
258751	WARREN,LARRY/JANICE	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/05/91	3/07/91
258751	WARREN,LARRY/JANICE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/06/91	3/06/91
172822	WARRICK,GENEVA/CLAYTON PAT	18001	29	LEAK - MAIN	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/15/91	8/16/91
829344	WASHBURN,DONALD	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/30/91	4/30/91
982758	WEBER,MIKE	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/26/91	4/29/91
279621	WEBSTER,CLYDE/JUANITA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/26/91	4/28/91
279621	WEBSTER,CLYDE/JUANITA	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/11/91	10/11/91
216860	WEBSTER,DAVID A	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/15/91	4/16/91
234230	WEHR,RICHARD M	18001	29	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/15/91	10/18/91
983962	WEIDNER,JACK	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/18/91	10/18/91
193600	WEIMER,DONALD	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/01/91	8/02/91
769011	WEIR,ELIAS/CLAIRE	18001	29	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	7/05/91	7/15/91
209570	WEISS,ALEXANDER	18001	29	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/06/91	3/07/91
209570	WEISS,ALEXANDER	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/11/91	4/16/91
982028	WELCH,LORETTA	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/06/91	5/21/91
985785	WENDELL, BRENDA	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/10/91	10/11/91
729962	WENTZEL III,KARL C	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/17/91	12/17/91
188460	WERSINGER,ALICE	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/21/91	3/25/91
177910	WESLEY,A D	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/21/91	3/22/91
180490	WEST VOLUSIA MEDICAL FOUND	18001	29	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/10/91	9/11/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
180490	WEST VOLUSIA MEDICAL FOUND	18001	29	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/11/91	9/11/91
257650	WEST,EDWARD J	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/24/91	6/25/91
273600	WESTCOTT,THOMAS GLEN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/28/91	3/28/91
273600	WESTCOTT,THOMAS GLEN	18001	29	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/01/91	8/01/91
753821	WESTFALL,HARVEY/MARIE E	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/29/91	8/30/91
243210	WHEALTON,CARLTON D	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/11/91	11/12/91
243210	WHEALTON,CARLTON D	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/11/91	3/12/91
243210	WHEALTON,CARLTON D	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/07/91	6/14/91
728231	WHEATLEY,LUCILLE/EARLE	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/27/91
982491	WHITE,D GREGORY	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/17/91	8/12/91
623670	WHITE,R L	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/21/91	5/21/91
737971	WHITE,VALERIE/WINSTON	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/13/91	2/13/91
982585	WHITLEY,DOUG	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/12/91	6/13/91
982585	WHITLEY,DOUG	18001	29	MISCELLANEOUS	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/18/91	4/18/91
267210	WIERENGO,JACK	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/18/91	9/19/91
276971	WILBUR,WANDA C	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/06/91	6/09/91
780771	WILHOIT,JACK/FREDA	18001	29	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/14/91	11/14/91
827750	WILKINSON,NEOMIA	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/29/91	5/29/91
833233	WILKS,DEBORAH J	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/28/91	2/28/91
831233	WILLE,KATHY	18001	29	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/19/91	2/19/91

JANUARY - DECEMBER 1991

SYSTEM: DELTONA UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
277270	WILLIAM,MARVIN G	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/08/91	5/08/91
204510	WILLIAMS,CHARLES B	18001	29	HIGH BILL	220	NO LEAK FOUND	9/12/91	9/13/91
988815	WILLIAMS,RICHARD A	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/17/91	12/17/91
192420	WILLISON,DANIEL E	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/04/91	4/05/91
211435	WILSON,RICHARD/ROBERTA	18001	29	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/14/91	8/16/91
720881	WINGARD,EMERSON G	18001	29	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	2/25/91	2/25/91
285332	WINNINGHAN,MICHELE/CORY	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/27/91	3/27/91
285332	WINNINGHAN,MICHELE/CORY	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/08/91	7/08/91
251370	WINSCHEL,LAWRENCE A	18001	29	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/06/91	3/08/91
987251	WINSONG DEVELOPMENT CORP	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/07/91	8/08/91
236280	WIRTH,MRS A	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/22/91	4/23/91
620221	WISE,DAVID	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/28/91	8/29/91
265945	WISEMAN,LAURA A	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/25/91	9/26/91
229430	WISENER,JOHN	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/16/91	2/16/91
182360	WIZMAN,LILLIAN	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/14/91	11/15/91
225121	WOOD,EVERETT A/BETTY L	18001	29	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/08/91
604122	WOODLIEF,PATRICIA	18001	29	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	4/29/91	5/02/91
790461	WOODRUFF,CHARLES/MARTHA	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/12/91	2/12/91
227100	WOODS,JAMES N	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/04/91	5/08/91
207482	WOODWARD,CAROL/TIMOTHY	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/12/91	3/13/91

JANUARY - DECEMBER 1991

SYSTEM: DELTONA UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
207482	WOODWARD,CAROL/TIMOTHY	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/08/91	3/08/91
770391	WOOLLEY,PATRICA/TIMOTHY	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/04/91	4/05/91
698871	WORRELL,JAMES E	18001	29	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/18/91	3/19/91
824049	WORSHAM,RICHARD	18001	29	HIGH BILL	220	NO LEAK FOUND	8/16/91	8/19/91
828610	WRIGHT,DONALD	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/12/91	6/13/91
224340	WRIGHT,JESSICA	18001	29	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	12/02/91	12/02/91
836325	WRIGHT,JOHN	18001	29	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	1/03/91	1/03/91
715711	WRIGHT,JOHN F	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/17/91	5/21/91
266770	YAGO,LAURA M	18001	29	MISCELLANEOUS	450	CLEANED METER	3/15/91	3/15/91
275012	YANOWITZ,JEROLD L	18001	29	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/14/91	10/14/91
191320	YENERAL,THOMAS L	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/16/91	4/17/91
256270	YERXA,MARGARET E	18001	29	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/30/91	7/30/91
256270	YERXA,MARGARET E	18001	29	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/05/91	8/06/91
232211	YOUNG,DONNA/DENNIS	18001	29	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/30/91	10/01/91
709703	ZABELE,JAMES/DEBORHA	18001	29	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/07/91	5/09/91
982689	ZABULLUNGI,KENJO	18001	29	ACCURACY TEST	430	METER REPLACED	8/08/91	8/08/91
235220	ZAGNOLI,VIRGINIA L	18001	29	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	6/18/91	6/24/91
828700	ZARRA,NICHOLAS	18001	29	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/13/91	12/13/91
207340	ZEEBERG,NORMAN A	18001	29	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/30/91	10/30/91
199550	ZIENTEK,MICHAEL	18001	29	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/19/91	8/19/91

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: DELTONA UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
199550	ZIENTEK,MICHAEL	18001	29	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/12/91	10/25/91
210330	ZULUETA,DAMASO	18001	29	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/12/91	7/12/91

Dol Ray Manor - 336

Seminole County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: DOL RAY MANOR

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
9329	ALTAMONTE CONDO. ASSOC.	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9348	AYLIES, ANDREW C.	00336	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9348	AYLIES, ANDREW C.	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
978391	BUCKLAND, SHARON	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9388	DUFF, JOHN	00336	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/02/91	4/02/91
980975	ELZOMOR, HAMMAM	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
18419	FISCHER, THERESA	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9330	GRAY, KENNETH O.	00336	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/19/91	9/20/91
9331	GRUNDY, ROLAND	00336	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9333	HARRIS, GERALD	00336	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/22/91	2/22/91
9376	HEARN, GEORGE C.	00336	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
985680	HUMMEL, EDWARD A.	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
105961	JONES, GENE	00336	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
96471	JORDAN, LEAH D.	00336	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9365	KENT, CARL E.	00336	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9378	NORRIS, F. A.	00336	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9350	OLIVE, ROBERT	00336	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
97538	PENA, MARIA	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9380	RAMIREZ, MANUEL E.	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
9353	RITCHEY, TAMMY	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: DOL RAY MANOR

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988578	SERVICE ORDER PENDING	00336	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/19/91	3/19/91
9387	SMITH, MARVIN R.	00336	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91
18364	YOVAISH, DAVID	00336	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/03/91	8/03/91

Druid Hills - 334

Seminole County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: DRUID HILLS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
9143	BELLISLE, W. A.	00334	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/05/91	2/05/91
9143	BELLISLE, W. A.	00334	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/13/91	6/14/91
9149	BLANCO, MARIO	00334	03	LIFT STATION OR PLANT ALARM	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/17/91	5/17/91
988652	CHATER, TAMMY L.	00334	03	NO WATER	150	METER IS OFF/NOTIFIED	9/25/91	9/25/91
108201	CHUNG,LESLIE	00334	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/25/91	3/25/91
9235	CONTENT, J. EDWARD	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/28/91	5/29/91
9270	COPES, ETHEL P.	00334	03	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/12/91	6/12/91
987843	DELAHOZ,TAMMI	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/10/91	12/11/91
9217	DORMINEY, R. P.	00334	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/19/91	12/20/91
9096	ETTINGER, JEFFEREY M.	00334	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/04/91	4/05/91
9167	FEKANY, CHARLES	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/03/91	12/04/91
9167	FEKANY, CHARLES	00334	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/03/91	12/20/91
96117	FORBES, EARL E.	00334	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/14/91	6/14/91
86735	GENTESSE, PAUL E.	00334	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/05/91	7/05/91
9218	GETTYS JR., JOSEPH L.	00334	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/29/91	5/01/91
987405	GOUGH, JOHN	00334	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/26/91	3/26/91
86797	GREEN, JEFF	00334	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/17/91	5/20/91
983912	GRIMM, WILLIAM	00334	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/01/91	8/02/91
9208	KENNEDY, EVELYN	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
9133	KIMBALL, STUART	00334	03	HIGH BILL	430	METER REPLACED	8/08/91	8/09/91

JANUARY - DECEMBER 1991

SYSTEM: DRUID HILLS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
9134	KIMBALL, STUART	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/08/91	8/12/91
9133	KIMBALL, STUART	00334	03	NO WATER	430	METER REPLACED	8/12/91	8/12/91
9314	PETERSON, ROBERT M.	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/07/91	2/07/91
9314	PETERSON, ROBERT M.	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/22/91	2/22/91
9220	PHILLIPS, STEPHEN E.	00334	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/04/91	11/04/91
9224	PLEW,H.W.	00334	03	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	4/29/91	5/01/91
9282	POWER, LEO	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/02/91	10/03/91
988965	SALTSMAN, ROBERT	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/31/91	8/01/91
988912	SALTSMAN, ROBERT	00334	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/20/91	5/21/91
979408	SAYED, SAYED M.	00334	03	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/22/91	2/22/91
9267	SERGENT, JAMES	00334	03	LOW BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	2/28/91
9267	SERGENT, JAMES	00334	03	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/09/91	7/09/91
987323	STOVER,RUBY	00334	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/22/91	2/22/91
9136	WADDILL, SAMUEL	00334	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/06/91	7/06/91
9232	WANAMAKER, CHARLOTTE	00334	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/22/91	7/22/91
9232	WANAMAKER, CHARLOTTE	00334	03	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	5/21/91	5/23/91
9301	WATTS, ROBERT	00334	03	LOW PRESSURE OR PRESSURE CHECK	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/15/91	10/15/91
979966	WEST, TERRI	00334	03	LEAK - MAIN	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/23/91	8/23/91
9292	WOLK, STEPHEN	00334	03	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	7/29/91	7/30/91

0282

East Lake Harris Estates - 557

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: EAST LAKE HARRIS ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
6900	BEFORD, ROBERT L.	00557	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/11/91	3/11/91
6875	CHARLTON, L D	00557	05	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/21/91	10/22/91
6875	CHARLTON, L.D.	00557	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/20/91	2/20/91
6972	CRAIG, JOHN	00557	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/18/91	3/18/91
6961	HERPST, HAROLD	00557	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/19/91	2/19/91
6933	JORDAN, VIRGIL C.	00557	05	MISCELLANEOUS	430	METER REPLACED	8/12/91	8/12/91
6879	LEMCKE, FRANK H.	00557	05	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/09/91	10/10/91
93581	LOVETT, ROBERT	00557	05	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	10/24/91	11/18/91
6921	PALMER, DONALD	00557	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/21/91	10/21/91
6914	POPPEL, HERBERT	00557	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/10/91	6/10/91
6914	POPPEL, HERBERT	00557	05	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	11/18/91	11/18/91
6914	POPPEL, HERBERT	00557	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/22/91	7/23/91
6979	ROBBEN, CHARLES	00557	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/21/91	10/22/91
6958	ROGERS, V. L.	00557	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/17/91	6/18/91
985910	SHAMP, ED	00557	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/16/91	8/19/91
6989	SHOCKLEY, BERT	00557	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/22/91	10/23/91
6989	SHOCKLEY, BERT	00557	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/05/91	12/05/91
6989	SHOCKLEY, BERT	00557	05	FOLLOW UP HBC/ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/23/91	10/24/91
6989	SHOCKLEY, BERT	00557	05	FOLLOW UP HBC/ACCURACY TEST	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/25/91	10/28/91
6989	SHOCKLEY, BERT	00557	05	FOLLOW UP HBC/ACCURACY TEST	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	11/01/91	11/04/91

JANUARY - DECEMBER 1991

SYSTEM: EAST LAKE HARRIS ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
6989	SHOCKLEY, BERT	00557	05	BENCH TEST	430	METER REPLACED	11/07/91	11/07/91
6937	SIMPSON, W.L.	00557	05	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/27/91	3/27/91
7031	SMITH, WAYNE D.	00557	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/01/91	5/02/91
7031	SMITH, WAYNE D.	00557	05	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/07/91	5/21/91
990689	WRIGHT, GEORGE	00557	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/21/91	10/21/91
989402	WRIGHT, GEORGE	00557	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/10/91	6/10/91

Fern Park - 324

Seminole County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: FERN PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2646	BAGLEY, T.	00324	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/25/91	7/26/91
2616	BUTH, DONALD K.	00324	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/25/91	2/25/91
2616	BUTH, DONALD K.	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
2680	FRN PK CHURCH OF NAZARENE	00324	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/31/91	12/31/91
2680	FRN PK CHURCH OF NAZARENE	00324	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/31/91	12/31/91
989374	GARRISON, JEFFREY	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
93606	HERBERT, DANIEL	00324	03	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/17/91	10/17/91
2690	HICKMAN DR., J. W.	00324	03	NO WATER	150	METER IS OFF/NOTIFIED	6/13/91	6/13/91
95937	HIGGINBOTHAM, MICHAEL E.	00324	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/07/91	5/07/91
95937	HIGGINBOTHAM, MICHAEL E.	00324	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/07/91	5/07/91
983556	HITCHCOCK, TERRY	00324	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/08/91	3/08/91
2613	HUNSINGER, CLAYTON	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
97293	JANE, JOHN	00324	03	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/19/91	7/22/91
91295	JANEGO, JAMES J.	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
990705	KING, RONALD	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
93643	LUCAS, THERESA D.	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
2621	MARINEAU, CLAUDETTE	00324	03	WATER QUALITY COMPLAINT	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
2653	MERZ, RUDY	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
90183	METTS, VICKY	00324	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/30/91	5/01/91
2587	NESTOR, RAY V.	00324	03	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	6/04/91	6/10/91

JANUARY - DECEMBER 1991

SYSTEM: FERN PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2689	PATTERSON, WILLIAM T.	00324	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	6/13/91	6/14/91
2689	PATTERSON, WILLIAM T.	00324	03	LEAK AT OR NEAR METER	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/26/91	9/26/91
2648	PETERSON, EUGENE	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
2633	PIERCE, J. A.	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/22/91	10/22/91
93058	PIGG, CINDY	00324	03	WATER QUALITY COMPLAINT	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/22/91	10/22/91
105504	PIPER, JAMES	00324	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/29/91	4/29/91
2645	SCHOOL OF PERFORMING ARTS	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
988332	SERVICE ORDER PENDING	00324	03	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/30/91	5/03/91
988332	SERVICE ORDER PENDING	00324	03	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/16/91	5/21/91
988332	SERVICE ORDER PENDING	00324	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/03/91	5/06/91
979937	SHARPLESS, DEBORAH	00324	03	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/23/91	10/23/91
2529	SNIDER, DONALD R.	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
2682	SNODGRASS BROTHERS	00324	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/20/91	12/23/91
988987	STEVENS,DUAYNE	00324	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEN	9/16/91	9/16/91
2526	VALDIVIA, CARLOS M.	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/18/91	10/21/91
986453	VALLENTINE, JIM	00324	03	REPLACE METER BOX OR LID	430	METER REPLACED	5/22/91	5/24/91
2639	WALLER, RETT	00324	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/22/91	2/22/91
2544	WALSH, PATTI WATSON	00324	03	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
2605	WHITE, L. U.	00324	03	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/18/91	10/18/91
2605	WHITE, L. U.	00324	03	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	9/23/91	9/23/91

JANUARY - DECEMBER 1991

SYSTEM: FERN PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
2554	WILSON, HAROLD	00324	03	WATER QUALITY COMPLAINT	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/21/91	10/21/91

Fern Terrace - 552

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: FERN TERRACE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
1290	BARRY JR., WARREN H.	00552	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/17/91	5/20/91
981007	CHAPMAN, STANLEY	00552	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/26/91	7/29/91
981007	CHAPMAN, STANLEY	00552	05	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	9/10/91	9/10/91
1215	ENGSTROM, CARL M.	00552	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/20/91	5/20/91
1215	ENGSTROM, CARL M.	00552	05	LEAK AT OR NEAR METER	220	NO LEAK FOUND	3/26/91	3/28/91
1302	EVANS, THOMAS	00552	05	LOW BILL	430	METER REPLACED	9/12/91	9/13/91
1222	HAUGHT, J. B.	00552	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/22/91	2/22/91
1266	JOYCE, M.	00552	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/17/91
989640	KNOWLES RENTALS	00552	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/16/91	5/17/91
1239	KRAUSE, DAVID	00552	05	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	3/29/91	3/29/91
991747	MAIELLO, ROBERT	00552	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/21/91	8/21/91
1216	MERRITT, JEANETTE	00552	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
17422	PARTLOW, WILLIAM E.	00552	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/31/91	12/31/91
987944	SCWARZ,LARRY	00552	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/12/91	8/13/91
106615	TAYLOR, CARLTON E.	00552	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/20/91	5/20/91
1234	WILSON, GEORGE C.	00552	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/19/91	7/23/91

Fisherman's Haven - 673

Martin County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: FISHERMAN'S HAVEN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
93555	AMAR, PETER	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/17/91
988328	FRYE, MICHAEL	00673	06	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/03/91	10/03/91
30050	GLOWACKI, STEVE	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
983799	GORCICH,ELIZABETH M.	00673	06	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/22/91	2/22/91
983799	GORCICH,ELIZABETH M.	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91
103718	HUELSENBECK, MARY	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91
103718	HUELSENBECK, MARY	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/18/91	7/19/91
103718	HUELSENBECK, MARY	00673	06	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/02/91	10/03/91
988872	LUNSFORD, MIKE	00673	06	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/27/91	9/27/91
30059	MAC DEVITT, TERRY	00673	06	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	4/22/91	4/22/91
30140	MACARI, F.	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/20/91	11/21/91
993822	MILES,JENNIFER DANIELSON,JANET	00673	06	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/06/91	12/10/91
90182	O'BRIEN, MATTHEW	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/18/91	3/19/91
30128	PACK, ROBERT	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/24/91	9/25/91
30162	POLAIA, RACHAEL	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/17/91	7/18/91
979574	PURCAREY, JOSEPH	00673	06	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/23/91	9/23/91
989158	RAYE, WATSON	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91
94712	RICCI, CARTHY	00673	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/28/91	5/29/91
30131	RUSH, HAROLD	00673	06	LOCATE LINES	280	LINES LOCATED AND MARKED	4/04/91	4/08/91
104725	SARRELL, CAREN	00673	06	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	6/17/91	6/18/91

JANUARY - DECEMBER 1991

SYSTEM: FISHERMAN'S HAVEN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
96897	STAAK, LORI	00673	06	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/14/91	11/14/91
96897	STAAK, LORI	00673	06	LIFT STATION OR PLANT ALARM	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/14/91	11/14/91
30090	WHEELER, JACK	00673	06	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/21/91	6/24/91

Fountains - 772

Osceola County (SSU)

THERE WERE NO SERVICE ORDERS FOR TEST YEAR ENDED 12/31/91

Florida Central Commerce Pk - 340

Seminole County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: FL. CENTRAL COMMERCE PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
977924	CONSOLIDATED LABEL	00340	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/01/91	5/10/91
978268	CORHAM INC.	00340	03	HIGH BILL	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/16/91	8/21/91
978268	CORHAM INC.	00340	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/21/91	8/21/91
982701	DAYA'S CUSTOM AUTO'S INC.	00340	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/20/91	3/21/91
982700	DAYA'S CUSTOM AUTO'S INC.	00340	03	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	3/20/91	4/08/91
979198	ELECTONE INC.	00340	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/22/91	10/23/91
983029	MAS PROPERTIES CORPORATION	00340	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/17/91	12/18/91
978003	NANAK'S LANDSCAPING	00340	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/23/91
978003	NANAK'S LANDSCAPING	00340	03	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/12/91	2/12/91
979396	PARKER HANNIFIN CORPORATION	00340	03	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	6/19/91	8/07/91
988357	SERVICE ORDER PENDING	00340	03	MISCELLANEOUS	210	LEAK REPAIRED - NO METER INVOLVED	3/26/91	9/11/91
980400	STORAGE USA	00340	03	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/01/91	3/01/91

Fox Run - 679

Martin County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: FOX RUN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
18744	BEMIS, PAUL	00679	06	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/13/91	9/19/91
984460	BOUMANS, ROGER W.	00679	06	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/22/91	10/22/91
986996	DEOLIVEIRA, NOEMI	00679	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/04/91
986996	DEOLIVEIRA, NOEMI	00679	06	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/09/91	8/20/91
104623	DITERLIZZI, MICHAEL	00679	06	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/21/91	10/22/91
104623	DITERLIZZI, MICHAEL	00679	06	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/21/91	10/22/91
988720	GIORDANO, RALPH	00679	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/21/91	5/22/91
988720	GIORDANO, RALPH	00679	06	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	6/18/91	6/18/91
988720	GIORDANO, RALPH	00679	06	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/18/91	6/20/91
982084	GRENIER, C.H.	00679	06	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	5/24/91	5/24/91
98177	HOFFMAN, BLAIR	00679	06	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/18/91	6/18/91
18764	KAPLISH,AMRIT	00679	06	NO WATER	460	REPLACED BOX OR LID	8/29/91	8/29/91
94418	KENNERY, JOE	00679	06	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/08/91	7/19/91
18780	M & M STEFANO MORREALE	00679	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/29/91
18780	M & M STEFANO MORREALE	00679	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/23/91
18780	M & M STEFANO MORREALE	00679	06	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/20/91	5/21/91
18780	M & M STEFANO MORREALE	00679	06	BENCH TEST	430	METER REPLACED	5/29/91	5/30/91
88361	MOFI, SAL	00679	06	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	9/10/91	9/10/91
18771	PALMER, MARK	00679	06	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/15/91	2/18/91
989966	POINTER,DONALD	00679	06	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/22/91	10/22/91

JANUARY - DECEMBER 1991

SYSTEM: FOX RUN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
990123	REMAX OF STUART INC.	00679	06	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/08/91	7/08/91
979591	SCHMIDT, GLORIA	00679	06	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/10/91	9/12/91
986705	SLOCUM,JAMES P.	00679	06	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/18/91	6/18/91
18779	SPARKS, ROBERT H.	00679	06	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	12/15/91	12/15/91
18779	SPARKS, ROBERT H.	00679	06	SEWER STOPPED UP (SLOW FLOW)	300	CHECKED L/S, MANHOLE, & PLANT	8/26/91	9/04/91
94761	WILKER, RICHARD	00679	06	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/18/91	3/18/91
94761	WILKER, RICHARD	00679	06	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/08/91	6/04/91

0300

Friendly Center - 556

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: FRIENDLY CENTER

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
993666	BEDGOOD - VACANT	00556	05	MISCELLANEOUS	400	TYPE OF SERVICE VERIFIED	11/18/91	11/19/91
6872	GRODI, RUTH J.	00556	05	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/23/91	4/23/91
6863	KULHANEK, EARL	00556	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/29/91	4/29/91
6863	KULHANEK, EARL	00556	05	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/23/91	4/23/91
6869	POST OFFICE ASTATULA	00556	05	LIFT STATION OR PLANT ALARM	210	LEAK REPAIRED - NO METER INVOLVED	5/22/91	5/24/91

Golden Terrace - 992

Citrus County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: GOLDEN TERRACE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987500	ALDRICH, TINA MARIE	00992	09	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	2/26/91	2/26/91
10442	BRICE, HAROLD	00992	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/03/91	5/06/91
10432	BRINK, VIRGINIA C.	00992	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/04/91	12/05/91
10501	BROWN, JANE H.	00992	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/01/91	7/02/91
10501	BROWN, JANE H.	00992	09	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	7/15/91	7/15/91
10501	BROWN, JANE H.	00992	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/09/91	9/09/91
95858	COMPTON, NELLIE	00992	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/16/91	8/16/91
95858	COMPTON, NELLIE	00992	09	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	7/15/91	7/15/91
10514	FITCH, CHARLES	00992	09	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	7/15/91	7/15/91
991910	FRESHOUR, GRACE	00992	09	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/14/91	10/14/91
991910	FRESHOUR, GRACE	00992	09	SEWER BACKED UP IN RESIDENCE	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/14/91	10/14/91
982519	HALL,CHARLES	00992	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/02/91	4/04/91
982519	HALL,CHARLES	00992	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/04/91	4/08/91
10512	JARVIS, JOHN	00992	09	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/04/91	12/05/91
109289	KEITHLINE, JAMES L.	00992	09	MISCELLANEOUS	450	CLEANED METER	7/16/91	7/17/91
10489	MCSWEENEY, PAUL	00992	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/03/91	6/04/91
987927	PARTRIDGE, RON	00992	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/01/91	3/04/91
988320	PIERCE,LOISA	00992	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/20/91	5/20/91
10481	SCHROEDER, LOUIS G.	00992	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/01/91	7/02/91
10481	SCHROEDER, LOUIS G.	00992	09	REPLACE METER BOX OR LID	450	CLEANED METER	8/01/91	8/02/91

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: GOLDEN TERRACE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
10509	SPENCER, CLAUDE J.	00992	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/09/91	9/09/91
990909	TIMES SQUARE ASSO. INC	00992	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/02/91	10/03/91
990909	TIMES SQUARE ASSO. INC	00992	09	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/25/91	10/28/91
10463	WHEELER, MARGUERITE	00992	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/04/91	2/04/91

0305

Gospel Island Estates - 986

Citrus County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: GOSPEL ISLAND ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
95709	MEAHL, LINDA M.	00986	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/05/91	3/05/91
95709	MEAHL, LINDA M.	00986	09	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/22/91	7/22/91
95709	MEAHL, LINDA M.	00986	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/21/91	10/21/91
95709	MEAHL, LINDA M.	00986	09	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/09/91	12/09/91
89373	MITCHELL, JAMES M.	00986	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/23/91	7/23/91
981522	STEPHENSON,LESTER	00986	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/27/91	12/01/91
981522	STEPHENSON,LESTER	00986	09	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
89372	STEWART, PAUL & EVELYN	00986	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/11/91	10/14/91
89372	STEWART, PAUL & EVELYN	00986	09	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/07/91	3/07/91
93046	TOLLEY, CHARLES	00986	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/14/91	10/14/91

Grand Terrace - 575

Lake County (SSU)

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: GRAND TERRACE

CUST.	NAME	PLANT	COUNTY	PROBLEM	RESOLUTION		TAKEN DATE	COMP DATE
978850	ERJAVEC, DONNA	00575	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/19/91	9/20/91
990778	VAL COURSEY HOMES	00575	05	LOW PRESSURE OR PRESSURE CHECK	150	METER IS OFF/NOTIFIED	7/22/91	7/23/91
990778	VAL COURSEY HOMES	00575	05	NO WATER	150	METER IS OFF/NOTIFIED	7/17/91	7/17/91

0309

Harmony Homes - 326

Seminole County (SSU)

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: HARMONY HOMES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2826	BRANNON, L.	00326	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/26/91	3/15/91
2826	BRANNON, L.	00326	03	NO WATER	150	METER IS OFF/NOTIFIED	7/30/91	7/30/91
2805	SANDERS, CHARLIE	00326	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/06/91	2/06/91
2816	STRIBLING, ETHEL	00326	03	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/21/91	10/25/91
2776	WIGGINS, ALICE	00326	03	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/14/91	3/14/91
17371	YATES, VERA	00326	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/27/91	9/27/91
17371	YATES, VERA	00326	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/26/91	9/26/91

Hermits Cove - 438

Putnam County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: HERMITS COVE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
990012	BEASLEY,BARBARA	00438	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/31/91
4456	BERG, CHARLES R.	00438	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/19/91	8/20/91
4456	BERG, CHARLES R.	00438	04	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/31/91	10/31/91
95130	BISHOP, LEE D.	00438	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/03/91	8/03/91
4468	BOOTS, GEORGE	00438	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/25/91	11/25/91
4478	BRACHA, ANTHONY	00438	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/04/91	2/04/91
88748	BREEDEN, MAYNARD J.	00438	04	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/12/91	8/12/91
987967	BUCK, JON	00438	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/30/91	12/30/91
985108	CAY, DANIEL	00438	04	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/05/91	8/05/91
985108	CAY, DANIEL	00438	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/23/91	9/23/91
4519	COULSON, RALPH H.	00438	04	LOW BILL	430	METER REPLACED	4/03/91	4/04/91
4563	DERUBEIS, ENEA	00438	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/16/91	8/17/91
4563	DERUBEIS, ENEA	00438	04	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/16/91	8/19/91
4455	GATES, RUSSELL E.	00438	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/18/91	4/18/91
97623	GRIFFIN, JESSIE F.	00438	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/17/91	7/17/91
97623	GRIFFIN, JESSIE F.	00438	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/08/91	5/08/91
92896	HOLCOMB, RAYMOND	00438	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/10/91	10/15/91
92896	HOLCOMB, RAYMOND	00438	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/25/91	10/28/91
106683	JOHNSTON, THOMAS	00438	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/16/91	7/16/91
987239	JUSTICE, GEORGE	00438	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/20/91	8/21/91

JANUARY - DECEMBER 1991

SYSTEM: HERMITS COVE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
4405	LABUDDE, DOROTHY	00438	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/18/91	11/20/91
991780	LEBO, KIMBERLY	00438	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/26/91	9/27/91
4471	LEBO, ROBERT	00438	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/16/91	7/16/91
4471	LEBO, ROBERT	00438	04	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	11/12/91	11/12/91
108467	LEVERETTE, WARREN	00438	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/12/91	8/12/91
90586	LONG, ARTHUR	00438	04	TURN OFF FOR CUSTOMER REPAIRS	430	METER REPLACED	2/26/91	2/26/91
4404	LORTZ, J.A.	00438	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/31/91
4404	LORTZ, J.A.	00438	04	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/19/91	8/20/91
4561	MILLER, ROBERT J.	00438	04	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	11/12/91	11/13/91
4561	MILLER, ROBERT J.	00438	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/22/91	12/05/91
4543	MOES, DONNA	00438	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/27/91	10/01/91
4543	MOES, DONNA	00438	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/05/91	6/05/91
4543	MOES, DONNA	00438	04	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	8/07/91	8/08/91
4543	MOES, DONNA	00438	04	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	8/15/91	8/17/91
981461	PARSONS, SHARON	00438	04	NO WATER	150	METER IS OFF/NOTIFIED	6/28/91	6/28/91
91833	RAHM, JAMES	00438	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/06/91	6/06/91
91833	RAHM, JAMES	00438	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/16/91	7/16/91
17900	SCARLETT, JAMES	00438	04	MISCELLANEOUS	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/19/91	2/20/91
4484	SHELTON, CHARLES	00438	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/08/91	5/08/91
4484	SHELTON, CHARLES	00438	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/16/91	7/16/91

JANUARY - DECEMBER 1991

SYSTEM: HERMITS COVE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
4437	SKIDMORE, GRACE L.	00438	04	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	11/12/91	11/12/91
4437	SKIDMORE, GRACE L.	00438	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/10/91	7/10/91
96715	SMOCK, FRED	00438	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/06/91	6/06/91
96715	SMOCK, FRED	00438	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/16/91	7/16/91
93885	STAHRE, JUDITH C.	00438	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/30/91	7/31/91
93885	STAHRE, JUDITH C.	00438	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/03/91	5/03/91
18697	THOMAS, MARY C.	00438	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/08/91	5/08/91
4436	WOODARD, BEN H.	00438	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/16/91	9/16/91

Hobby Hills - 558

Lake County (SSU)

3/05/92 CUSTOMERS INQUIRY REPORT

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JANUARY - DECEMBER 1991

SYSTEM: HOBBY HILLS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
7162	BROOKS, MICHAEL	00558	05	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/04/91	3/11/91
985604	BRUMETT, LEONARD	00558	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/15/91	3/18/91
980220	CIPRO, LOUIS R.	00558	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/22/91	5/01/91
7118	CRANE, RUTH	00558	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/29/91	7/29/91
93517	ELWELL, MILDRED	00558	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/24/91	4/24/91
90866	FAULKNER, CHARLES	00558	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/04/91
90866	FAULKNER, CHARLES	00558	05	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/24/91	10/25/91
987956	HIGH,DON	00558	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/24/91	10/24/91
990325	JAYNE, REBECCA	00558	05	NO WATER	150	METER IS OFF/NOTIFIED	9/19/91	9/19/91
981769	JOHNSON, BARBARA	00558	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/12/91	7/15/91
990436	LOCKE, MALCOLM	00558	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/25/91	9/25/91
7143	RUSSELL, DOUGLAS W.	00558	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
986672	SHAW, BARBARA	00558	05	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/12/91	6/12/91
992913	STRICKLAND, PAT	00558	05	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	10/15/91	10/15/91
988635	VANDERGRIFF, BRIAN	00558	05	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/14/91	9/14/91
7188	WOOD, RICKY	00558	05	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	5/20/91	5/21/91

0317

Holiday Haven - 573

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: HOLIDAY HAVEN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
90132	ANDERSON, ROBERT	00573	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/22/91	11/22/91
992158	BALSER, LLOYD W	00573	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/21/91	11/26/91
90085	BARKER, L. L.	00573	05	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	7/18/91	7/30/91
90122	BOWLING, ROBERT	00573	05	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	10/24/91	10/25/91
988349	CHRISTMAS, CHARLENE	00573	05	NO WATER	150	METER IS OFF/NOTIFIED	3/07/91	3/07/91
983726	FOX, CARL B.	00573	05	MISCELLANEOUS	420	ADDRESS VERIFIED	4/29/91	7/10/91
980061	HALL, WILLIE	00573	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/23/91	7/23/91
94504	HELTON, EDWIN P.	00573	05	MISCELLANEOUS	420	ADDRESS VERIFIED	4/29/91	7/10/91
90086	HOLLAND, RAY	00573	05	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	7/22/91	7/30/91
981860	JASEN, CELINDA	00573	05	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/12/91	3/12/91
90096	MC NEESE, FLOYD W.	00573	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/05/91	4/05/91
90084	MORGAN, JAMES H.	00573	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/05/91	11/08/91
90084	MORGAN, JAMES H.	00573	05	FOLLOW UP HBC/ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/08/91	11/11/91
988485	NALMAN, ROBERT JR	00573	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/06/91	5/07/91
988485	NALMAN, ROBERT JR	00573	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/09/91	5/09/91
988485	NALMAN, ROBERT JR	00573	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/08/91	7/09/91
90166	PARDEE, HAROLD	00573	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/17/91	6/26/91
90062	PARTAIN, MARY A.	00573	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/14/91	11/15/91
982545	ROBERTSON,EDDIE	00573	05	MISCELLANEOUS	420	ADDRESS VERIFIED	4/29/91	5/10/91
90065	SCHMIDT, JACKIE	00573	05	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/04/91	10/04/91

JANUARY - DECEMBER 1991

SYSTEM: HOLIDAY HAVEN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
90102	SMITH, P. M.	00573	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/06/91	5/09/91
984422	STOUT, DALE	00573	05	NO WATER	150	METER IS OFF/NOTIFIED	5/29/91	5/29/91
90121	WILLIAM, J. E.	00573	05	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	10/23/91	10/23/91
90121	WILLIAM, J. E.	00573	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/19/91	11/20/91
70137	WILSON, ROBERT	00573	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/04/91
90152	WINTERSTEEN, J. W.	00573	05	HIGH BILL	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	8/01/91	8/02/91
90152	WINTERSTEEN, J. W.	00573	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/09/91	9/11/91

Holiday Heights - 121

Orange County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: HOLIDAY HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
16497	AMRHEIN, MARK	00121	01	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/27/91	6/06/91
95387	HARRIS, MARY D.	00121	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/03/91	9/03/91
16500	NELSON, JOHN D.	00121	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/06/91	6/06/91
16500	NELSON, JOHN D.	00121	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/18/91	6/18/91
16492	ROUGEUX, JOHN	00121	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/17/91	6/18/91
16492	ROUGEUX, JOHN	00121	01	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/07/91	6/07/91
16490	SHAW, OTELEE	00121	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/12/91	3/12/91
16494	STENSRUD, DAVID K.	00121	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/07/91	6/07/91
16494	STENSRUD, DAVID K.	00121	01	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/05/91	6/05/91
16491	WEST, CONNIE	00121	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	6/06/91

Imperial Terrace - 570

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: IMPERIAL MOBILE TERRACE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
94315	ASHBRIDGE, MARY	00570	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/27/91	2/27/91
94303	BRIERLEY, ROBERT	00570	05	LIFT STATION OR PLANT ALARM	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	12/02/91	12/02/91
982685	CRABTREE, JOHN	00570	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/23/91
981589	CROCKER, HERSCHEL	00570	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/25/91	2/25/91
94359	CROWELL, LOUIS	00570	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/27/91	9/30/91
94338	DAUNORAS, PETER A	00570	05	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/17/91	10/17/91
94141	FAIRWEATHER, ROBERT	00570	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/12/91	7/12/91
94316	FIORE, VIRGINIA	00570	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/13/91	5/16/91
104980	FITZSIMMONS, E.R.	00570	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/21/91	2/21/91
104980	FITZSIMMONS, E.R.	00570	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/27/91	8/27/91
104980	FITZSIMMONS, E.R.	00570	05	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	2/25/91	2/25/91
104980	FITZSIMMONS, E.R.	00570	05	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/06/91	3/07/91
104980	FITZSIMMONS, E.R.	00570	05	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/12/91	9/18/91
94322	FULLER, JEANETTE	00570	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/13/91	6/13/91
94322	FULLER, JEANETTE	00570	05	RAISE OR LOWER METER BOX	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/17/91	4/18/91
94334	HARPER, GORDON	00570	05	YARD, ROAD OR SIDEWALK REPAIR	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/27/91	2/27/91
988927	HARPER, GORDON	00570	05	REPLACE METER BOX OR LID	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	6/17/91	6/18/91
94263	HENRY, JAMES R.	00570	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/22/91	4/30/91
94263	HENRY, JAMES R.	00570	05	LEAK AT OR NEAR METER	220	NO LEAK FOUND	5/09/91	5/10/91
94263	HENRY, JAMES R.	00570	05	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	5/21/91	5/22/91

JANUARY - DECEMBER 1991

SYSTEM: IMPERIAL MOBILE TERRACE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
94263	HENRY, JAMES R.	00570	05	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	5/15/91	5/16/91
94358	HOLBERT, JEAN	00570	05	RAISE OR LOWER METER BOX	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/18/91	10/21/91
106408	IMPERIAL TERRACE W. HOMEOWNERS	00570	05	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/29/91	4/29/91
94287	JONES, MACK	00570	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/11/91	4/15/91
94336	LAMB, ROBERT	00570	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/15/91	11/18/91
94321	LARSON, RICHARD	00570	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/22/91	6/17/91
989335	LOVERIN, BETTY J.	00570	05	LIFT STATION OR PLANT ALARM	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	12/02/91	12/02/91
94304	MOREHOUSE, ELMER	00570	05	YARD, ROAD OR SIDEWALK REPAIR	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	2/22/91	2/25/91
94329	MUNNELL, JEAN	00570	05	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/27/91	10/01/91
94348	MUNSON, JAY	00570	05	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/09/91	8/22/91
94252	MURAS, JERRY	00570	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/12/91	7/12/91
94129	OSEBOLD, THOMAS	00570	05	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/12/91	7/12/91
94346	PAUL, STELLA	00570	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/11/91	7/11/91
94337	PICKENS, WILLIAM	00570	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/12/91	7/12/91
94133	PRESSLER, ROBERT	00570	05	REPLACE METER BOX OR LID	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	4/17/91	4/18/91
94185	THORNTON, LORENE M.	00570	05	LOW BILL	430	METER REPLACED	7/16/91	7/30/91
104048	TURCK, THOMAS	00570	05	HIGH BILL	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	7/19/91	7/22/91
94136	WELLS, RUTH	00570	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/31/91	7/31/91
94136	WELLS, RUTH	00570	05	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/27/91	2/27/91
94306	WILLIAMS, FRANK	00570	05	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/02/91	4/03/91

JANUARY - DECEMBER 1991

SYSTEM: IMPERIAL MOBILE TERRACE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988663	YAREK, PETER	00570	05	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	10/11/91	10/11/91
94201	YENNIOR, LLOYD	00570	05	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/27/91	8/27/91

Intercession City - 780

Osceola County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: INTERCESSION CITY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
18023	BEHR, GARY	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/03/91	7/03/91
978876	BELL, NETTIE J.	00780	07	MISCELLANEOUS	460	REPLACED BOX OR LID	11/04/91	11/05/91
3826	BOLT, CLAYTON	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/23/91	6/03/91
3826	BOLT, CLAYTON	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/29/91	7/29/91
95660	BRITTON, MICHAEL	00780	07	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	2/27/91	2/27/91
95660	BRITTON, MICHAEL	00780	07	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/23/91	10/23/91
3745	BRYAN, TOMMIE	00780	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/27/91	9/30/91
3650	CHAPMAN, WM.	00780	07	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/18/91	3/28/91
991271	CHONGS COUNTRY STORE	00780	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/30/91	10/01/91
3732	CLARK, LESLIE	00780	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/15/91	4/16/91
108058	CONLEY, MARY ANN	00780	07	LOW PRESSURE OR PRESSURE CHECK	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	5/07/91	5/08/91
990931	COOMBS, MAITLAND	00780	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/20/91	8/21/91
981669	DAVENPORT, ERMA	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/17/91	4/17/91
981669	DAVENPORT, ERMA	00780	07	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	8/30/91	8/30/91
981669	DAVENPORT, ERMA	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/23/91	12/23/91
981669	DAVENPORT, ERMA	00780	07	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	4/03/91	4/23/91
988106	DAVIS, BUENA	00780	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/27/91	9/30/91
3777	DUKE, IVEY	00780	07	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/06/91	12/06/91
3727	EVANS, A. L.	00780	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/06/91	8/07/91
3727	EVANS, A. L.	00780	07	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	4/15/91	4/16/91

JANUARY - DECEMBER 1991

SYSTEM: INTERCESSION CITY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
3727	EVANS, A. L.	00780	07	YARD, ROAD OR SIDEWALK REPAIR	465	RELOCATED OR RAISED/LOWERED METER	8/06/91	8/06/91
3633	FOSS, MILDRED	00780	07	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/04/91	11/04/91
90839	FROMAN, BONNIE	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/16/91	4/16/91
991641	HAMMER, ROBERT	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/13/91	12/13/91
3697	HANVILLE,OLIVE	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/07/91	2/07/91
3697	HANVILLE,OLIVE	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/06/91	5/06/91
91497	HARDEN, JUDY	00780	07	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/02/91	5/02/91
3761	HAYES, LEROY	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/23/91	4/24/91
86618	HAYES, LORA	00780	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/30/91	10/01/91
3642	HEAL, ALBERT	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/03/91	10/03/91
3642	HEAL, ALBERT	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/22/91	7/22/91
3642	HEAL, ALBERT	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/08/91	8/09/91
3642	HEAL, ALBERT	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/06/91	12/06/91
3643	HOWARD, CYRUS	00780	07	LOW BILL	430	METER REPLACED	6/26/91	7/05/91
3643	HOWARD, CYRUS	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	2/27/91	2/27/91
106869	HOWARD, JAMES	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/04/91	6/05/91
106869	HOWARD, JAMES	00780	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/12/91	11/13/91
106869	HOWARD, JAMES	00780	07	MISCELLANEOUS	411	UNABLE TO ACCESS METER	4/03/91	4/09/91
3644	HOWARD, RICKY	00780	07	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED	8/10/91	8/10/91
991018	KRAMER, VICKI	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/10/91	8/10/91

JANUARY - DECEMBER 1991

SYSTEM: INTERCESSION CITY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
3888	LANDIN, JAMES	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/16/91	4/16/91
3821	LOUGH, MARK J.	00780	07	MISCELLANEOUS	420	ADDRESS VERIFIED	8/19/91	9/04/91
3822	LOUGH, MARK J.	00780	07	MISCELLANEOUS	420	ADDRESS VERIFIED	8/19/91	9/03/91
3639	MASTERS, BETTY	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/31/91	6/03/91
17466	MAZRIMAS,DIANE	00780	07	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	5/21/91	6/18/91
3630	MC FANN, JESSIE	00780	07	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/04/91	6/04/91
3896	MCCULLOUGH, JAMES M.	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/06/91	11/06/91
3772	MCDANIEL, DEWEY	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/07/91	3/07/91
107715	MCGEE, EVELYN	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/21/91	5/21/91
107715	MCGEE, EVELYN	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/28/91	5/28/91
107715	MCGEE, EVELYN	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/09/91	9/09/91
107715	MCGEE, EVELYN	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/09/91	11/09/91
107715	MCGEE, EVELYN	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/02/91	12/02/91
3840	MCMILLIN, MAE M.	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/06/91	2/06/91
3840	MCMILLIN, MAE M.	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
989289	MCQUAY,MIKE	00780	07	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/03/91	5/06/91
990023	MORALES, ROGER	00780	07	LOW PRESSURE OR PRESSURE CHECK	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/23/91	7/23/91
990023	MORALES, ROGER	00780	07	NO WATER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/22/91	7/23/91
3694	MORSE, GERRY LEE	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/28/91	5/28/91
3694	MORSE, GERRY LEE	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	9/04/91

JANUARY - DECEMBER 1991

SYSTEM: INTERCESSION CITY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
986786	NEITZELT, ARNO	00780	07	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/03/91	4/03/91
986786	NEITZELT, ARNO	00780	07	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	6/13/91	6/13/91
986786	NEITZELT, ARNO	00780	07	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	6/07/91	6/13/91
3726	O'DELL, MARSHALL	00780	07	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/22/91	4/23/91
3726	O'DELL, MARSHALL	00780	07	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/24/91	4/25/91
992889	O'NEIL, BRYAN	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/11/91	12/12/91
988782	ORTEGO, TAMMY	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/01/91	8/02/91
991945	PARKER, BARBARA	00780	07	NO WATER	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	9/09/91	9/09/91
986344	PARR, GARY	00780	07	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED	8/10/91	8/10/91
86673	PELLERIN, DAWN	00780	07	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED	7/19/91	7/22/91
86673	PELLERIN, DAWN	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/19/91	7/22/91
96091	PERREAULT, ROBERT	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/05/91	6/05/91
97332	POSEY, JUANITA	00780	07	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	7/22/91	7/24/91
3711	RAINBOW TRAILER PARK	00780	07	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	6/07/91	6/07/91
3876	RICKARD, INEZ	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/27/91	9/30/91
3876	RICKARD, INEZ	00780	07	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/08/91	11/08/91
3839	ROSEBUSH, ARTHUR	00780	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/03/91	4/04/91
3699	SADLER, JOHN	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/27/91	2/27/91
990573	SERVICE ORDER PENDING	00780	07	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/11/91	7/11/91
991271	SERVICE ORDER PENDING	00780	07	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	9/03/91	9/03/91

JANUARY - DECEMBER 1991

SYSTEM: INTERCESSION CITY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
3681	SHOP & GO	00780	07	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/10/91	7/10/91
3895	SIDERS, VIOLA	00780	07	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	5/02/91	5/03/91
3683	SMITH, GEORGE	00780	07	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/06/91	9/09/91
3683	SMITH, GEORGE	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/06/91	6/06/91
3903	SMITH, MARGUERITE	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/26/91	9/27/91
3903	SMITH, MARGUERITE	00780	07	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/15/91	10/16/91
96494	SOMERS, RANDY	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/06/91	3/06/91
3675	SPENCER, RAYMOND L.	00780	07	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/17/91	10/18/91
989758	SUPLEE, BOB	00780	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/23/91	7/24/91
989758	SUPLEE, BOB	00780	07	NO WATER	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	6/14/91	6/14/91
96205	SWEENEY, BILL	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/03/91	9/06/91
96205	SWEENEY, BILL	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/12/91	9/16/91
3673	TAYLOR, MARJORIE	00780	07	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/05/91	6/05/91
107488	TEN EYCK, ALICE	00780	07	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	7/11/91	7/15/91
3641	THOMPSON, JAMES F.	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/08/91	10/09/91
3614	TINKEL, DAVID E.	00780	07	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/25/91	2/25/91
986814	TROUT, KASSEY	00780	07	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/27/91	2/27/91
3662	VALDES, EMILIANO F.	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/05/91	9/05/91
993741	VAN LANINGHAM, SHARON	00780	07	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/19/91	12/19/91
3829	VARCOE, JAMES H.	00780	07	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/25/91	11/26/91

JANUARY - DECEMBER 1991

SYSTEM: INTERCESSION CITY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
3829	VARCOE, JAMES H.	00780	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/20/91	12/23/91
3704	VICTORY BAPTIST MISSION	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/21/91	8/21/91
3717	VINK, MILDRED	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/24/91	6/26/91
96777	WATSON, LAWRENCE	00780	07	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/05/91	6/05/91
96777	WATSON, LAWRENCE	00780	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/22/91	10/22/91
3729	WILLIAMS, GAIL H.	00780	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/15/91	7/15/91
3738	WRIGHT, LAYMON	00780	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/03/91	9/03/91
987729	ZEPP, FRANCES	00780	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/05/91	12/05/91
991695	ZIMMERMAN, AMY	00780	07	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/12/91	12/12/91

Interlachen Lake Estates - 470

Putnam County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: INTERLACHEN LAKE ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988547	A&W MOBILE HOME SALES,INC.	00470	04	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/30/91	8/05/91
10642	AARVIG, LILLIE S.	00470	04	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/09/91	7/09/91
10726	BAINUM, CHARLES	00470	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/04/91	3/04/91
10726	BAINUM, CHARLES	00470	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/08/91	4/08/91
989358	BERNARD, JOHN C.	00470	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/29/91	6/29/91
10651	BREMER, LESLIE	00470	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/25/91	9/27/91
10651	BREMER, LESLIE	00470	04	FOLLOW UP HBC/ACCURACY TEST	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/23/91	10/29/91
10728	BRICKELL, JOSEPH	00470	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/29/91	6/29/91
10728	BRICKELL, JOSEPH	00470	04	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/24/91	3/24/91
10728	BRICKELL, JOSEPH	00470	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/27/91	2/27/91
10553	COLES, DOLORIS M.	00470	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/26/91	8/01/91
984683	CRIVAC, KATHRYN	00470	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/08/91	4/08/91
17831	DUTY, ERNEST	00470	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/10/91	5/14/91
978018	EDWARDS, JAMES	00470	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/07/91
107232	ESTES, ALLEN	00470	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/26/91	8/05/91
88996	HANEY, JOHN	00470	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/11/91	2/11/91
97358	JOHNSON GLENN	00470	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/04/91	9/07/91
92660	LACOURSIERE, PIERRE A.	00470	04	RAISE OR LOWER METER BOX	440	VACANT PREMISE	5/09/91	5/10/91
10666	LANEY, JOHN I.	00470	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/02/91	5/03/91
10630	LINDSEY, ROBERT	00470	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/08/91	4/08/91

JANUARY - DECEMBER 1991

SYSTEM: INTERLACHEN LAKE ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
980929	LIOTARD, JAMES	00470	04	WATER QUALITY COMPLAINT	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/08/91	4/08/91
980929	LIOTARD, JAMES	00470	04	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/08/91	4/08/91
980929	LIOTARD, JAMES	00470	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/04/91	3/04/91
988260	MAC LEAN, MARGARET DENISE	00470	04	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/10/91	4/11/91
10645	MUTTER, DOROTHY	00470	04	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/02/91	7/02/91
10645	MUTTER, DOROTHY	00470	04	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	7/11/91	7/15/91
10690	NINEKIRK, JACK	00470	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/04/91	3/04/91
10652	PARKER, JAMES	00470	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/02/91
10652	PARKER, JAMES	00470	04	YARD, ROAD OR SIDEWALK REPAIR	460	REPLACED BOX OR LID	2/27/91	3/06/91
97199	PETERS, GEORGE	00470	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/02/91	4/03/91
10584	PICKENS, ANNA B.	00470	04	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/27/91	2/27/91
986541	PLAYER, THOMAS J.	00470	04	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	8/09/91	8/12/91
18101	PUTNAM, MARILYN	00470	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/05/91	3/07/91
10625	REED, RAYMOND	00470	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/03/91	12/03/91
10625	REED, RAYMOND	00470	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/11/91	12/11/91
10625	REED, RAYMOND	00470	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/18/91	12/18/91
10625	REED, RAYMOND	00470	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/20/91	12/23/91
10702	SAGOTZ, CHARLES	00470	04	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/10/91	10/10/91
10604	SEYDLITZ, ROBERT	00470	04	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/28/91	11/01/91
10675	SMITHER, JAMES	00470	04	FOLLOW UP HBC/ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/11/91	6/18/91

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SYSTEM: INTERLACHEN LAKE ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
10675	SMITNER, JAMES	00470	04	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/10/91	6/10/91
10701	SOCATRE, PAUL	00470	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
988151	STROUPE, W.D.	00470	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/28/91	8/29/91
983231	SULLIVAN, ANDREW	00470	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/08/91	4/08/91
983231	SULLIVAN, ANDREW	00470	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/24/91	3/24/91
104949	THOMPSON, WAYNE	00470	04	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/08/91	4/08/91
10725	WATSON, WALTER	00470	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/04/91	3/04/91
94042	ZIMMERMAN, ROBERT L.	00470	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/04/91	3/04/91

Jungle Den - 1802

Volusia County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: JUNGLE DEN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
980200	ADAMS, JESSE	01802	18	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/19/91	3/20/91
986010	AL LOCKREM CONST CO	01802	18	LOCATE LINES	280	LINES LOCATED AND MARKED	4/08/91	4/16/91
90052	BOLLING, CARLOS	01802	18	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/28/91	8/28/91
90202	BROSE, LEROY	01802	18	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/23/91	11/08/91
90202	BROSE, LEROY	01802	18	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/21/91	7/10/91
89930	COX, FRANK	01802	18	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/21/91	8/22/91
988682	FAIRCLOTH, J.T.	01802	18	MISCELLANEOUS	260	RAISED OR LOWERED METER OR BOX	3/21/91	6/27/91
984170	FLEMMING, WARREN	01802	18	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/05/91	10/05/91
984170	FLEMMING, WARREN	01802	18	MISCELLANEOUS	241	FILLED HOLE	7/16/91	7/17/91
89989	GILMORE, JOSEPH	01802	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
89989	GILMORE, JOSEPH	01802	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/29/91	9/03/91
90018	HOOD, EUGENE	01802	18	MISCELLANEOUS	411	UNABLE TO ACCESS METER	3/21/91	10/24/91
90054	HUCKS, DANIEL	01802	18	NO WATER	150	METER IS OFF/NOTIFIED	2/27/91	2/27/91
89931	LAKIN, MEARHL	01802	18	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/21/91	8/22/91
107485	LASTINGER, LINDA	01802	18	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/04/91	3/05/91
107485	LASTINGER, LINDA	01802	18	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/05/91	10/05/91
90037	LEADER, ROBERT	01802	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/25/91	10/28/91
991002	LEE, EVELYN B.	01802	18	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	11/18/91	11/18/91
981508	LUTZ, ROBERT	01802	18	LIFT STATION OR PLANT ALARM	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/15/91	10/15/91
90047	MARTIN, JOYCE I.	01802	18	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/28/91	8/28/91

JANUARY - DECEMBER 1991

SYSTEM: JUNGLE DEN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
90047	MARTIN, JOYCE I.	01802	18	YARD, ROAD OR SIDEWALK REPAIR	460	REPLACED BOX OR LID	2/27/91	2/27/91
90026	MC CUNE, EILEEN	01802	18	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/29/91	8/29/91
107140	PARKER, RICK	01802	18	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/05/91	10/05/91
90031	SERGENT, EUGENE F.	01802	18	MISCELLANEOUS	260	RAISED OR LOWERED METER OR BOX	3/21/91	7/10/91
90040	SMITH, MARK	01802	18	MISCELLANEOUS	460	REPLACED BOX OR LID	3/21/91	6/19/91
90027	STRAUSS JR., FRED	01802	18	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/30/91	10/01/91
89999	WELLS, EDWARD	01802	18	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/27/91	2/27/91
89923	WILLIAMS, RICHARD	01802	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/09/91	5/10/91
89915	WILSON, DON	01802	18	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	11/27/91	11/27/91
89928	WOOD, MONIKA	01802	18	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/22/91	7/23/91
89920	WOODALL JR, LESTER	01802	18	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/19/91	11/20/91

Keystone Heights - 1094

Clay County (SSU)

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: KEYSTONE HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
15884	AKRIDGE, EDGAR G.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/25/91	7/25/91
15884	AKRIDGE, EDGAR G.	01094	10	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/28/91	11/28/91
16171	ALEXANDER, ARNOLD D.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/25/91	11/26/91
16274	ANTUNOVICH, JOHN & DIANA	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/26/91
981166	ARCHER, DOYLE M.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
16224	AULD, NORMAN W.	01094	10	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	4/17/91	4/18/91
16224	AULD, NORMAN W.	01094	10	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	4/22/91	4/22/91
15627	BELL, JOHN A.	01094	10	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/10/91	12/10/91
15938	BENNETT, ANN M.	01094	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/05/91	3/06/91
15938	BENNETT, ANN M.	01094	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/07/91	5/07/91
982988	BLAZEJAK, J. JOHN	01094	10	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/21/91	11/21/91
15923	BOONE, M. L.	01094	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/18/91	10/21/91
15935	BRUCE, JOSEPH G.	01094	10	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	4/17/91	4/18/91
16026	BRYANT, MARY NELSON	01094	10	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/06/91	12/06/91
16189	CARTER, JAMES O.	01094	10	WATER QUALITY COMPLAINT	450	CLEANED METER	6/03/91	6/04/91
990151	CAVERLY, KENNETH R.	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/06/91	9/06/91
106013	CHILDRESS, NATALIE	01094	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/15/91	2/15/91
16255	CLAY COUNTY SCHOOL BOARD	01094	10	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/24/91	4/24/91
16255	CLAY COUNTY SCHOOL BOARD	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/16/91	7/16/91
16255	CLAY COUNTY SCHOOL BOARD	01094	10	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/02/91	5/02/91

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SYSTEM: KEYSTONE HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
981974	CLUTTER, JAMES O.	0109%	10	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	5/21/91	5/22/91
981974	CLUTTER, JAMES O.	0109%	10	NO WATER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/11/91	6/11/91
989271	COGSWELL, KELLY J.	0109%	10	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/17/91	5/17/91
15620	COLBERT, A. B.	0109%	10	WATER QUALITY COMPLAINT	450	CLEANED METER	3/21/91	3/21/91
15844	COSGROVE, WILLIAM J.	0109%	10	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/24/91	7/24/91
989597	CRANE, ANNETTE	0109%	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/03/91	12/13/91
15736	CURRY, D. PAUL	0109%	10	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/22/91	11/22/91
15904	DARDEN, JAMES R.	0109%	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/23/91	10/24/91
983628	DAVIS, MARK	0109%	10	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/17/91	10/17/91
94952	DE SILVA, INGE	0109%	10	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/21/91	5/21/91
94952	DE SILVA, INGE	0109%	10	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/12/91	3/12/91
16195	DEY, JOSEPH W.	0109%	10	WATER QUALITY COMPLAINT	450	CLEANED METER	7/15/91	7/15/91
986222	DICKS, DAVID M.	0109%	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/27/91	12/27/91
106791	DOOLEN, RONALD	0109%	10	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/27/91	12/27/91
15559	DOWLING, TAMMY	0109%	10	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/28/91	2/28/91
15950	DWYER, EDMUND W.	0109%	10	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/05/91	7/05/91
15988	DYKES, J. L.	0109%	10	NO WATER	430	METER REPLACED	9/16/91	9/16/91
15779	EVANS, JAMES	0109%	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/15/91	2/15/91
16353	FILLMON SHOP	0109%	10	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/27/91	10/02/91
16194	FILLMON, RALPH H.	0109%	10	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/23/91	4/23/91

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SYSTEM: KEYSTONE HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
15802	FOX, GLENN W.	01094	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/24/91	9/25/91
15543	GORHAM, CHARLES O.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/03/91	10/04/91
16295	GREEN INC., LLOYD A.	01094	10	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	1/31/91	1/31/91
985324	GRIFFIS, NANCI L.	01094	10	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	3/27/91	3/27/91
104582	GUNN'S GUN AND PAWN	01094	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/12/91	3/12/91
16200	HALBROOK, LOUISE O.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
16136	HALEY, JEAN J.	01094	10	NO WATER	430	METER REPLACED	5/10/91	5/10/91
16099	HART, MRS. JUNE P.	01094	10	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/29/91	7/30/91
16145	HAZEN, JAMES A.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/31/91	8/01/91
15767	HEAD JR., CHARLES M.	01094	10	LEAK - MAIN	220	NO LEAK FOUND	4/01/91	4/02/91
96633	HICKEN, RICHARD L.	01094	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/25/91	9/25/91
16093	HINSON, ALDY	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/15/91	11/15/91
984865	HOYT SR., THOMAS R.	01094	10	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	5/13/91	5/13/91
978191	KEYSTONE OFFICE CENTER	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/04/91	11/04/91
15513	KEYSTONE RECREATION ASSOC	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/02/91	5/02/91
15960	KEYSTONE UNTD.METH.CHURCH	01094	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/15/91	2/15/91
989004	LAGASSE, KAROL A.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/21/91	11/22/91
984744	LEGAT, PATRICIA	01094	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/16/91	9/16/91
16119	LIGHTFOOT, JEFFREY J.	01094	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/12/91	3/12/91
15710	LIVINGSTON, GAY	01094	10	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/09/91	11/09/91

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SYSTEM: KEYSTONE HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987343	LOVETTE, SONJA C.	01094	10	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/19/91	11/19/91
980109	MACCLEMENTS, STEWART T.	01094	10	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/28/91	2/28/91
16056	MAXFIELD, MARGARET M.	01094	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/18/91	9/18/91
16081	MC ARTHUR, SHERIDAN	01094	10	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	2/21/91	2/22/91
16081	MCARTHUR, SHERIDAN	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/13/91	12/13/91
984894	MCCLAIN, BARBARA J.	01094	10	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	6/19/91	6/19/91
17238	MCGRATH, ROSALIE W.	01094	10	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	12/16/91	12/16/91
17779	MERCHANTS & SOUTHERN BANK	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/25/91	7/26/91
16325	MERCHANTS SOUTHERN BANK	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/25/91	7/26/91
984826	MERRITT, CHARLES W.	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/30/91	10/30/91
987066	MOTT, PASCO	01094	10	WATER QUALITY COMPLAINT	210	LEAK REPAIRED - NO METER INVOLVED	8/24/91	8/24/91
987066	MOTT, PASCO	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/22/91	3/22/91
992269	NANTZ, BETTY J.	01094	10	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/01/91	11/01/91
15800	NIBERT, JANICE H.	01094	10	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/16/91	5/16/91
16182	NORTON, DONEL	01094	10	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	7/27/91	7/27/91
15741	O'BRIEN, EDWARD F.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/10/91	10/14/91
16326	PERRET'S FISHING & HUNTING	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/28/91	5/28/91
16326	PERRET'S FISHING & HUNTING	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/20/91	3/20/91
16050	POWELL, DAVID L.	01094	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/20/91	11/20/91
16358	RAY'S ELECTRIC	01094	10	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	4/29/91	4/29/91

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SYSTEM: KEYSTONE HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
15646	REDLIN, JACK A.	01094	10	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/27/91	2/27/91
16129	SANDERS, ROBERT H.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
988936	SCHORLE, CAROLYN	01094	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/25/91	11/27/91
94364	SELLERS, BERNICE	01094	10	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/14/91	5/14/91
15592	SEYMOUR, FRED	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/26/91	7/26/91
104034	SIMS, STEPHEN A.	01094	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/06/91	8/06/91
18232	SNYDER, CATHERINE A.	01094	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/31/91	7/31/91
15714	SPRUILL, JOHN	01094	10	WATER QUALITY COMPLAINT	450	CLEANED METER	5/14/91	5/14/91
15955	STEELE, VIRGINIA	01094	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/15/91	2/15/91
88255	STEPHENSON, IKE	01094	10	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/01/91	10/02/91
15672	STRIPLING, L. C.	01094	10	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/07/91	5/07/91
16009	SUNDERLAND, R.N.	01094	10	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/27/91	2/27/91
15774	SUTTON, JERRY N.	01094	10	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/23/91	2/23/91
15931	TEAGUE, ETHEL J.	01094	10	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/17/91	10/17/91
15729	VERBEELEN, RONALD	01094	10	WATER QUALITY COMPLAINT	450	CLEANED METER	8/06/91	8/08/91
91234	WEISS, CHRISTIAN	01094	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/01/91	3/01/91
990546	WHALEN, CHERYL L.	01094	10	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	9/24/91	9/24/91
16184	WHARTON, JAMES F.	01094	10	WATER QUALITY COMPLAINT	450	CLEANED METER	7/15/91	7/15/91
16184	WHARTON, JAMES F.	01094	10	WATER QUALITY COMPLAINT	450	CLEANED METER	8/13/91	8/13/91
16270	WHARTON'S CHEVRON SERVICE	01094	10	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	4/24/91	4/24/91

Kingswood - 1701

Brevard County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: KINGSWOOD

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
87349	ANDRE, B.V.	01701	17	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/10/91	5/10/91
87027	BOATNER, WILLIAM	01701	17	MISCELLANEOUS	210	LEAK REPAIRED - NO METER INVOLVED	5/29/91	5/29/91
87336	BOOY, D.E.	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/14/91	10/14/91
87336	BOOY, D.E.	01701	17	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	6/12/91	6/21/91
87334	BROWN, LEONARD R.	01701	17	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/07/91	6/07/91
989493	CARSON,JOHN R.	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/07/91	6/07/91
96379	CONN, SONYA	01701	17	HIGH BILL	220	NO LEAK FOUND	9/03/91	9/04/91
96379	CONN, SONYA	01701	17	HIGH BILL	220	NO LEAK FOUND	9/09/91	9/09/91
96379	CONN, SONYA	01701	17	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/13/91	5/15/91
87029	DUPREY, MARIE A.	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/21/91	3/21/91
87361	FISHER, MEREL	01701	17	NO WATER	150	METER IS OFF/NOTIFIED	5/10/91	5/16/91
989394	HUKLE, REBECCA	01701	17	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/03/91	5/03/91
87032	JENNETT, ANNA	01701	17	HIGH BILL	220	NO LEAK FOUND	9/03/91	9/04/91
87342	LAWSON, LUCILLE K.	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/22/91	10/23/91
983657	MOORE, EVELYN L.	01701	17	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/05/91	6/06/91
87348	MORGAN, MS. JUDY	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/07/91	6/07/91
87348	MORGAN, MS. JUDY	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/14/91	10/14/91
87025	NEWLAND, WILLIAM A.	01701	17	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	2/07/91	2/07/91
87025	NEWLAND, WILLIAM A.	01701	17	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	2/19/91	2/20/91
87328	OPPFELT, R. L.	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/22/91	10/23/91

JANUARY - DECEMBER 1991

SYSTEM: KINGSWOOD

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
982609	POSTLETHWAIT,WILLIAM	01701	17	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		6/07/91	6/07/91
982609	POSTLETHWAIT,WILLIAM	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/14/91	10/14/91
94107	PRICE, JOY	01701	17	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		8/23/91	8/23/91
989040	ROBBINS, PAUL C.	01701	17	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		6/07/91	6/07/91
989040	ROBBINS, PAUL C.	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/14/91	10/14/91
87311	ROBERSON, H.T.	01701	17	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		6/07/91	6/07/91
87311	ROBERSON, H.T.	01701	17	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/14/91	10/14/91
989932	ROBERTSON, MARGARET	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/21/91	10/21/91
108399	ROWAN, JOHN	01701	17	NO WATER	150	METER IS OFF/NOTIFIED		8/01/91	8/02/91
108399	ROWAN, JOHN	01701	17	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/10/91	10/14/91
96540	SCARBOROUGH, LANE	01701	17	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED		7/12/91	7/16/91
96540	SCARBOROUGH, LANE	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		3/21/91	3/21/91
96540	SCARBOROUGH, LANE	01701	17	NO WATER	150	METER IS OFF/NOTIFIED		5/10/91	5/10/91
96540	SCARBOROUGH, LANE	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		6/07/91	6/07/91
93240	SMITH, C.J.	01701	17	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL		4/09/91	4/09/91
992521	SPRESSART, PAM	01701	17	HIGH BILL	430	METER REPLACED		12/04/91	12/27/91
87028	STULTZ, CHRISTINA	01701	17	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED		2/01/91	2/01/91
87335	WADE, WILLIAM	01701	17	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		2/19/91	2/20/91
87335	WADE, WILLIAM	01701	17	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		6/07/91	6/07/91
87335	WADE, WILLIAM	01701	17	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/14/91	10/14/91

JANUARY - DECEMBER 1991

SYSTEM: KINGSWOOD

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
981968	WALSH, CHERYL E.	01701	17	LEAK AT OR NEAR METER	220	NO LEAK FOUND	10/14/91	10/14/91
983396	WHITE,ROBERT	01701	17	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/29/91	5/29/91

Lake Ajay Estates - 773

Osceola County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: LAKE AJAY ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
90662	CONNIFF, WIL	00773	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/04/91	11/05/91
90662	CONNIFF, WIL	00773	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/06/91	3/06/91
982628	FISCHETTI,MICHAEL L	00773	07	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/24/91	10/24/91
982628	FISCHETTI,MICHAEL L.	00773	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/01/91	2/01/91
106060	LOOFT, RICHARD H.	00773	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/31/91	12/31/91
106060	LOOFT, RICHARD L.	00773	07	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/17/91	6/17/91
992226	MALONEY, JAMES E.	00773	07	LEAK - MAIN	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	11/20/91	11/20/91
989610	PLUMMER SR., HERBERT	00773	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/29/91	8/30/91
987644	RON DOLL HOMES	00773	07	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/16/91	4/16/91
984322	STANGER, RITA	00773	07	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/17/91	6/17/91
90667	SWEENY, ALLAN	00773	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/19/91	4/19/91
90667	SWEENY, ALLAN	00773	07	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/17/91	6/17/91
984699	TRINOR DEVELOPERS, INC.	00773	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/05/91
984699	TRINOR DEVELOPERS, INC.	00773	07	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/18/91	3/21/91

Lake Brantley - 325

Seminole County (SSU)

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: LAKE BRANTLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2729	ANTHONY, M. E.	00325	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/25/91	11/26/91
2759	BOWSER, TOM	00325	03	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/26/91
2759	BOWSER, TOM	00325	03	LEAK - MAIN	220	NO LEAK FOUND	5/13/91	5/14/91
92575	CLARK, RANDALL L.	00325	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/07/91	8/08/91
90859	DOMENICO, MIKE	00325	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/09/91	3/09/91
2711	JASPER, EDNA	00325	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/24/91	4/27/91
2760	LANE, EVELYN	00325	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
2760	LANE, EVELYN	00325	03	ACCURACY TEST	411	UNABLE TO ACCESS METER	2/04/91	2/04/91
2760	LANE, EVELYN	00325	03	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/27/91	2/27/91
2750	MILLER, MINNIE	00325	03	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/13/91	6/13/91
2765	PFEIFER, GERALDINE	00325	03	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/17/91	6/17/91
91438	STRUBLE, ROD	00325	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/09/91	5/09/91
2749	THOMAS, SISSY	00325	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/11/91	3/12/91
2749	THOMAS, SISSY	00325	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/12/91	3/12/91
17216	TUBBS, GARY	00325	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/28/91	5/28/91
2747	WEEKS, J.	00325	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/03/91	6/03/91
2747	WEEKS, J.	00325	03	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/17/91	6/17/91
2747	WEEKS, J.	00325	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/22/91	3/22/91
2747	WEEKS, J.	00325	03	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	5/07/91	5/08/91
2747	WEEKS, J.	00325	03	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	6/03/91	6/03/91

JANUARY - DECEMBER 1991

SYSTEM: LAKE BRANTLEY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
107471	WILLIAMS, NOEL	00325	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/12/91	3/12/91

Lake Conway - 104

Orange County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: LAKE CONWAY PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
989403	BETTERIDGE, CRISTINA	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
10025	CARY, VINUS E.	00104	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	2/27/91	2/27/91
10025	CARY, VINUS E.	00104	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/10/91	6/10/91
10025	CARY, VINUS E.	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/08/91	8/08/91
90188	CHAMBLIN, DONALD	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
9980	DOBBINS, LAURENCE	00104	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/06/91	8/06/91
9980	DOBBINS, LAURENCE	00104	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/06/91	8/06/91
9980	DOBBINS, LAURENCE	00104	01	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/08/91	8/08/91
9958	FLICK, MAURA	00104	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/10/91	6/10/91
9958	FLICK, MAURA	00104	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/05/91	8/05/91
9958	FLICK, MAURA	00104	01	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/29/91	8/28/91
9964	GOLDING, RALPH	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
10009	GOODMAN, BILLY J.	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
9990	HULETT, DENNIS K.	00104	01	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/08/91	8/08/91
9990	HULETT, DENNIS K.	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
9989	HULETT, M. D.	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/08/91	8/08/91
95750	JAMES, DAVID & LINDA	00104	01	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/25/91	3/25/91
95750	JAMES, DAVID & LINDA	00104	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/10/91	6/10/91
95750	JAMES, DAVID & LINDA	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
95750	JAMES, DAVID & LINDA	00104	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/04/91	12/04/91

JANUARY - DECEMBER 1991

SYSTEM: LAKE CONWAY PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
10032	JEFFREYS, CLAUDE C.	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
9959	KENNEY, ROBERT A.	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
10027	KYZAR, BERTRAN	00104	01	AIR IN LINES	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/19/91	3/20/91
10017	MARTIN, JOSEPH L.	00104	01	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/26/91	3/26/91
10017	MARTIN, JOSEPH L.	00104	01	MISCELLANEOUS	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/29/91	12/02/91
9986	MARTIN, MARGARITA	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
9970	MCNUTT, T. H.	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/08/91	8/08/91
108516	NERI, ROSEMARY	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
9961	NIXON, BRENDA	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
9962	OLIVER, H. R.	00104	01	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
9962	OLIVER, H. R.	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
20508	RIALS, DALE	00104	01	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/17/91	5/22/91
20508	RIALS, DALE	00104	01	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/08/91	8/08/91
20508	RIALS, DALE	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
978125	SCOTT, DENISE	00104	01	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
10020	SUNDIN, CARL	00104	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/04/91	11/04/91
9969	TRAVIS, THOMAS	00104	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/31/91	8/01/91
9969	TRAVIS, THOMAS	00104	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/06/91	8/06/91
88092	UPDIKE, CATHY J.	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91
10035	WAKLEY, DONALD	00104	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/28/91	7/28/91

Lake Harriet Estates - 323

Seminole County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: LAKE HARRIET ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2318	CAINES, JOHN P.	00323	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/01/91	10/02/91
2318	CAINES, JOHN P.	00323	03	LEAK - MAIN	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/03/91	9/03/91
2318	CAINES, JOHN P.	00323	03	LEAK AT OR NEAR METER	430	METER REPLACED	5/21/91	5/21/91
2468	CROSS, MARGUERITE	00323	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/26/91	7/29/91
2461	DONNELLY, MARGARET	00323	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/12/91	9/13/91
2326	DUBE, ELAINE	00323	03	WATER QUALITY COMPLAINT	430	METER REPLACED	2/13/91	2/13/91
2326	DUBE, ELAINE	00323	03	LEAK AT OR NEAR METER	220	NO LEAK FOUND	2/13/91	2/13/91
2310	FARMER, J. L.	00323	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/13/91	5/13/91
2295	GARCIA, JUAN	00323	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/08/91	8/09/91
2469	HISEY, ROBERT E.	00323	03	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	6/03/91	6/03/91
980157	HORN,MIKE	00323	03	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/17/91	5/17/91
2284	KLEFFEL, BARBARA	00323	03	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/25/91	10/25/91
2288	KURTIAK, MICHAEL	00323	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/27/91	2/27/91
2371	LAMB JR., FRANK E.	00323	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/03/91	12/03/91
2269	LAMB, B. C.	00323	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/22/91	3/22/91
2269	LAMB, B. C.	00323	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/16/91	5/16/91
2269	LAMB, B. C.	00323	03	MISCELLANEOUS	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/04/91	4/09/91
106560	LUNA, LILLIAN	00323	03	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/16/91	9/17/91
987540	MALDONADO, CARLOS	00323	03	LOCATE LINES	280	LINES LOCATED AND MARKED	3/06/91	3/07/91
2477	MCQUARTERS, DOUGLAS	00323	03	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/24/91	9/25/91

0360

JANUARY - DECEMBER 1991

SYSTEM: LAKE HARRIET ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
17896	OLIVERIA, KEVIN	00323	03	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	7/09/91	7/10/91
989893	ORDAZ, CARLOS	00323	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/14/91	11/14/91
2521	PEARSON, RAY	00323	03	HIGH BILL	220	NO LEAK FOUND	11/14/91	11/14/91
986088	PEREZ, NYDIA	00323	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/17/91	9/18/91
2480	PHIPPS, ROBERT	00323	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/25/91	10/25/91
2516	PORTER, BETTY	00323	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/10/91	4/11/91
20140	QUILLEN, TY	00323	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/10/91	5/10/91
990181	RUSSELL, ROBERT	00323	03	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	6/07/91	6/07/91
2357	SAN GIORGI, JOSEPH	00323	03	LOW PRESSURE OR PRESSURE CHECK	150	METER IS OFF/NOTIFIED	5/16/91	9/10/91
2357	SAN GIORGI, JOSEPH	00323	03	NO WATER	150	METER IS OFF/NOTIFIED	5/16/91	5/16/91
2412	SCHUMANN, WILLIAM	00323	03	AIR IN LINES	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/30/91	9/30/91
2412	SCHUMANN, WILLIAM	00323	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/17/91	5/17/91
2412	SCHUMANN, WILLIAM	00323	03	MISCELLANEOUS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/11/91	10/11/91
980949	SIMPSON, WAYNE	00323	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/13/91	9/16/91
2409	SMITH, DAVID	00323	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
2409	SMITH, DAVID	00323	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/24/91	7/25/91
2273	TOMASELLI, BECKY	00323	03	NO WATER	150	METER IS OFF/NOTIFIED	8/01/91	8/01/91
2273	TOMASELLI, BECKY	00323	03	TURN OFF FOR CUSTOMER REPAIRS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/01/91	7/01/91
105833	TORRES, FILEMON	00323	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/27/91	10/04/91
2464	WEBB, JONATHAN	00323	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/04/91	2/04/91

JANUARY - DECEMBER 1991

SYSTEM: LAKE HARRIET ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2520	ZDOVC, STEVEN	00323	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/21/91	5/29/91
990249	ZULUAGA, NELLY	00323	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/17/91	7/18/91

Lakeview Villas - 1054

Clay County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: LAKEVIEW VILLAS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
15430	COOPER, KENNETH	01054	10	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/18/91	3/18/91
107694	CRUMPTON, DAVID A.	01054	10	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/29/91	6/18/91
104043	SMITH, MARY E.	01054	10	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	5/31/91	5/31/91

Leilani Heights - 675

Martin County (SSU)

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: LEILANI HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
88371	ABBOTT, MRS. K.	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/15/91	5/17/91
13885	ACKENHUSON, DONN	00675	06	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/27/91	2/27/91
17115	AKERS, CAREN	00675	06	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	10/02/91	10/02/91
97939	BAILEY, JEFFREY	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
90659	BANGO, JOHN	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/16/91	5/16/91
991015	BERTRAM, DIANA	00675	06	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/25/91	11/25/91
14136	BOUDREAU, JEAN	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
13931	CAPORLINGUA, PETER E.	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/16/91	5/17/91
13931	CAPORLINGUA, PETER E.	00675	06	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/18/91	6/19/91
14213	CARIGNAN, RONALD	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/26/91	11/27/91
14031	COLE, JOSEPH	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/19/91
14031	COLE, JOSEPH	00675	06	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/25/91	6/26/91
14079	CORNMAN, LEON	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
88533	COSTELLO, CHARLES	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/05/91	7/08/91
19168	DAMPF, GEORGE	00675	06	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	11/06/91	11/06/91
14126	DEMERITT, A. LINDA	00675	06	MISCELLANEOUS	430	METER REPLACED	10/04/91	10/21/91
14131	DI DOMENICO, TONY & IDA	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
991310	ELLISON, DONNA	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
986946	EVERETT, PRESTON	00675	06	MISCELLANEOUS	450	CLEANED METER	2/18/91	2/19/91
107613	FENDER, KIM	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/16/91	5/16/91

JANUARY - DECEMBER 1991

SYSTEM: LEILANI HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
107613	FENDER, KIM	00675	06	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/27/91	3/04/91
14139	FINDLAN,MICHAEL	00675	06	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/18/91	3/19/91
14139	FINDLAN,MICHAEL	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
14197	FRANCIS, KAREN	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/19/91	6/20/91
14108	FURMANCHIK, GEORGE	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
14168	GILRAIN, FRANCIS J.	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/12/91	2/12/91
14088	GODBURN, ROBERT	00675	06	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/17/91	5/20/91
13949	GREENLAND, KEN	00675	06	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/27/91	2/27/91
14000	GREZLAK, STEVE	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/17/91	5/21/91
991844	HERR, RICHARD	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
14025	JACOBSON, ALVIN	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
990866	JARDULA, DORIS E.	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
990866	JARDULA, DORIS E.	00675	06	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/26/91	8/27/91
14231	JONES,DONALD	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/13/91
106089	KRUGER, ED	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/17/91
14078	LEWIS, PHYLLIS	00675	06	NO WATER	400	TYPE OF SERVICE VERIFIED	12/09/91	12/09/91
14151	LIGHTSEY, JIMMY	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/19/91	3/19/91
14151	LIGHTSEY, JIMMY	00675	06	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/27/91	4/11/91
13918	LINCOLN, PATRICIA	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/27/91	9/27/91
14178	LINK, JOSEPH	00675	06	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/20/91	3/21/91

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SYSTEM: LEILANI HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987018	MADERNINI, LINDA	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
107405	MARK, PATRICA	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
89052	MARTIN, ROBERT	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
13958	MC GILL, JAMES	00675	06	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/16/91	5/16/91
13958	MC GILL, JAMES	00675	06	LEAK AT OR NEAR METER	220	NO LEAK FOUND	6/03/91	6/04/91
13958	MC GILL, JAMES	00675	06	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/24/91	6/24/91
94879	MCCOY, JERRY	00675	06	LEAK - MAIN	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/26/91	8/26/91
987452	MCKENZIE, MARTHA	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/18/91	3/19/91
987452	MCKENZIE, MARTHA	00675	06	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/15/91	2/15/91
108956	METALLO, EDWARD	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/20/91	9/23/91
13941	MIHALOW,ALBERT	00675	06	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/16/91	5/16/91
13941	MIHALOW,ALBERT	00675	06	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/03/91	6/17/91
989817	MILLETARI, DOROTHY A	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/13/91
985798	OATES, PATRICK	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
14054	PADICH,JOHN	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/18/91	9/19/91
86912	PAQUETTE, JOSEPH	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/13/91
109056	PICKETT, DWIGHT	00675	06	MISCELLANEOUS	430	METER REPLACED	2/25/91	3/06/91
980192	PITTALUGA, MARY BETH	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/22/91	4/24/91
13968	RAGER, KENT	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/05/91	2/05/91
14069	RAMSEY, JOHN	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/19/91	6/20/91

JANUARY - DECEMBER 1991

SYSTEM: LEILANI HEIGHTS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
13894	ROWLAND,WILLIAM	00675	06	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/19/91	6/20/91
13923	SEKERKE , MARION	00675	06	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/27/91	2/27/91
14230	SIPIELKA,JOHN	00675	06	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/25/91	11/26/91
14008	SMYTH, MERLIN	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	3/04/91
13972	STANKOVICH, JOSEPH J.	00675	06	LOCATE LINES	280	LINES LOCATED AND MARKED	2/20/91	2/20/91
990810	STEUART, MICHAEL	00675	06	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	1/11/91	1/11/91
985437	TAYLOR, GREGORY	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
985365	TRAINOR, DANIEL	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
985365	TRAINOR, DANIEL	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
985365	TRAINOR, DANIEL	00675	06	LEAK AT OR NEAR METER	220	NO LEAK FOUND	10/18/91	10/18/91
986342	TRIMM, TRACY	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
14256	USUDA,EDWARD	00675	06	WATER QUALITY COMPLAINT	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
14064	VALLONE, KARIN	00675	06	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/26/91
14014	VINCENT,BRIEN M.	00675	06	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/17/91	7/11/91
14143	WATKINS, JOSEPH	00675	06	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/18/91	2/19/91
14143	WATKINS, JOSEPH	00675	06	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/16/91	5/16/91
90675	WELLS, CARL	00675	06	LEAK - MAIN	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/01/91	8/01/91
13944	WEST, NORRIS	00675	06	MISCELLANEOUS	450	CLEANED METER	2/18/91	2/19/91
977945	WILSON, BURL	00675	06	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/25/91	9/25/91
977945	WILSON, BURL	00675	06	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	2/06/91	2/06/91

Leisure Lakes - 2401

Highlands County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: LEISURE LAKES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
98616	AVELLO JESSIE M.	02401	24	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/06/91	5/07/91
979262	BARTHEL, WILLIAM & ROSE	02401	24	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	6/21/91	6/21/91
981873	BEAUBIEN, CLEATIS A.	02401	24	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/09/91	5/10/91
98717	BERG SYLVIA	02401	24	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/30/91	9/12/91
98717	BERG SYLVIA	02401	24	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/03/91	4/18/91
98717	BERG SYLVIA	02401	24	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/28/91	6/04/91
98717	BERG SYLVIA	02401	24	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/14/91	6/21/91
98717	BERG SYLVIA	02401	24	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/02/91	7/02/91
98717	BERG SYLVIA	02401	24	WATER QUALITY COMPLAINT	400	TYPE OF SERVICE VERIFIED	7/02/91	7/02/91
98717	BERG SYLVIA	02401	24	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/19/91	7/29/91
98717	BERG SYLVIA	02401	24	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/06/91	8/06/91
98717	BERG SYLVIA	02401	24	WATER QUALITY COMPLAINT	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	9/30/91	10/01/91
98717	BERG SYLVIA	02401	24	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	12/10/91	12/19/91
98824	BERK, SYLVIA	02401	24	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/19/91	2/19/91
98545	BUZZEK, JOHN	02401	24	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/09/91	8/12/91
98763	CAALME, DOROTHY	02401	24	LEAK AT OR NEAR METER	220	NO LEAK FOUND	9/16/91	9/16/91
105357	CLANCY, MICHAEL	02401	24	REPLACE METER BOX OR LID	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	2/22/91	2/25/91
98674	EVANS CHARLES	02401	24	MISCELLANEOUS	400	TYPE OF SERVICE VERIFIED	2/19/91	2/19/91
98809	FANTETTI, ANTHONY & SUSAN	02401	24	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/19/91
98821	FRINDT, MURIEL	02401	24	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/18/91	2/18/91

JANUARY - DECEMBER 1991

SYSTEM: LEISURE LAKES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988457	GREEN, ROGER	02401	24	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	6/04/91
98518	GRIFFITH, THOMAS	02401	24	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/16/91	4/17/91
98582	HENNINGER, BERTHA H.	02401	24	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/03/91	9/25/91
978347	KOHLER, IRENE	02401	24	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	4/23/91	4/24/91
983966	MARTINI, FRANK	02401	24	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/13/91	5/15/91
98756	MOSIER J. HAROLD	02401	24	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/30/91	9/12/91
98796	NICHOLS, WILLIAM H.	02401	24	LOW BILL	430	METER REPLACED	2/15/91	2/15/91
98784	PARKER, WILLIAM & MARY	02401	24	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/01/91	4/02/91
98784	PARKER, WILLIAM & MARY	02401	24	TURN OFF FOR CUSTOMER REPAIRS	150	METER IS OFF/NOTIFIED	11/11/91	11/15/91
98813	SPIELBAUER, CLINTON	02401	24	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/06/91
98758	VANDEVENTER, JAMES B.	02401	24	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/09/91	5/10/91
983911	ZEGGER, BEN	02401	24	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/07/91	11/15/91

Marco Shores Utilities - 26002

Collier County (DUI-SSU)

JANUARY - DECEMBER 1991

SYSTEM: MARCO SHORES UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
819030	A G DAVIS CONSTRUCTION	26002	26	REPLACE METER BOX OR LID	210	LEAK REPAIRED - NO METER INVOLVED	7/08/91	7/30/91
161280	AIRPORT TERMINAL	26002	26	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/07/91	2/07/91
840258	ANDERS, LINDA	26002	26	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/01/91	11/01/91
988107	BENZING, JANICE P	26002	26	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/09/91	12/12/91
985032	BOWLES, GARY W	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/02/91	12/03/91
161030	CALL, WALTER	26002	26	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/26/91	9/27/91
161250	CHOWCHUVECH,VISART	26002	26	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/05/91	3/05/91
161770	FRAHN, WAYNE A	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/07/91	10/07/91
161780	GAROFOLO, JIM	26002	26	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/30/91	10/30/91
608091	GIDDINGS, DAVID T	26002	26	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/02/91	5/03/91
161141	GUILLEN, HECTOR	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/16/91	9/20/91
160243	HEFFERMAN, PATRICK	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/15/91	7/13/91
160281	HEFFERNAN,PATRICK	26002	26	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/18/91	3/01/91
607420	LECLAIR, L RICHARD	26002	26	LEAK AT OR NEAR METER	220	NO LEAK FOUND	12/09/91	12/11/91
835929	LEE, KATHERINE	26002	26	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/15/91	11/15/91
161092	LEE, WILLIAM	26002	26	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	10/04/91	10/04/91
836121	MAINSAIL CONDO ASSOC	26002	26	REPLACE METER BOX OR LID	210	LEAK REPAIRED - NO METER INVOLVED	7/08/91	7/30/91
161420	MARCO DRAINAGE ASSOC	26002	26	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/08/91	8/08/91
161240	MARCO SHORES GOLF COURSE	26002	26	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/08/91	5/15/91
161240	MARCO SHORES GOLF COURSE	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/09/91	12/17/91

JANUARY - DECEMBER 1991

SYSTEM: MARCO SHORES UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
161310	MARCO SHORES GOLF COURSE	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/06/91	9/06/91
747480	MARCO SHORES STP TREATED	26002	26	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/15/91	11/15/91
837358	MARTIN, ROBERT	26002	26	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/23/91	6/25/91
160921	MATTERA, RALPH A	26002	26	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/27/91	11/27/91
160601	MORGAN JR, JOHN S.	26002	26	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/23/91	9/27/91
830280	NICHOLAS PALAZZO	26002	26	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/15/91	3/15/91
984408	O'BANNON, DAYNE S.	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/10/91	10/10/91
160915	PERSONS, ROBERT T	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/07/91	10/07/91
160971	PETERS,ROBERT A	26002	26	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/22/91	3/22/91
160695	RANSOM, CANDACE STARR	26002	26	LEAK AT OR NEAR METER	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/16/91	9/27/91
838910	SANSONE, ANDREW	26002	26	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/15/91	2/21/91
161453	SCHAREFER, MARY A	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/15/91	5/28/91
607970	SLAGLE, CHARLES H	26002	26	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/08/91	7/08/91
985016	STEELE, DONALD	26002	26	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/23/91
160431	VAINISE,EILEEN	26002	26	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/20/91	4/01/91

Marion Oaks Utilities - 11001

Marion County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
62140	AESCHLIMAN,VICTORIA	11001	31	HIGH BILL	220	NO LEAK FOUND	8/14/91	8/15/91
824115	ALGABA,JOSE	11001	31	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	9/06/91	9/06/91
834142	ALMODOVAR, MARGARITA	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/16/91
612380	ANDERSON,ROSALINE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/25/91
54780	ANNEL, THEODORE	11001	31	LEAK - MAIN	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/22/91	11/22/91
792040	ASCONI,SALVATORE	11001	31	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	4/26/91	4/29/91
54570	ASHMAN, JEAN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/25/91	9/26/91
827832	AUCLAIR,HENRY	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/21/91	5/22/91
827832	AUCLAIR,HENRY	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/18/91	6/19/91
53710	AULD, ANDREW J	11001	31	HIGH BILL	430	METER REPLACED	3/22/91	3/22/91
56170	BACCOLI, LOUIS	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/16/91	12/16/91
56170	BACCOLI, LOUIS	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/04/91	12/05/91
821590	BADILLO,EPITANIO	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/23/91	4/24/91
836768	BARNES,GERALDINE	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/14/91	6/14/91
986425	BARRA, MARGARET	11001	31	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/19/91	9/19/91
835312	BATEMAN,CHARLES R.	11001	31	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	8/19/91	8/21/91
832370	BAYLES,VERNON	11001	31	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/29/91	10/30/91
60791	BEACH, LORRAINE	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/29/91	4/29/91
53840	BERASTAIN,MENELEO	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	2/28/91
50530	BERNARD, JOHN	11001	31	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/25/91	11/25/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
601150	BEST,HOWARD	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/28/91	3/14/91
695400	BETANCOURT,RAFAEL	11001	31	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/26/91	7/26/91
832789	BOUTWELL,TIM	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/01/91	10/01/91
62790	BOWSER,IVAN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/20/91	3/21/91
720970	BRIASCO,EMIL	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/09/91	7/09/91
990341	BRINGLE,DONALD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/16/91
53061	BROWN, WINSTON	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/31/91	6/03/91
53061	BROWN, WINSTON	11001	31	ACCURACY TEST	510	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/17/91	12/18/91
53061	BROWN, WINSTON	11001	31	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/18/91	12/18/91
834783	BYE,STANLEY N	11001	31	MISCELLANEOUS	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/17/91	6/24/91
55990	CALERO,HORACIO	11001	31	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/16/91	9/16/91
834126	CAMP,PATRICIA	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/16/91	7/17/91
834126	CAMP,PATRICIA	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/23/91	10/24/91
53700	CANDOW, JAMES	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/17/91	12/18/91
51311	CANTER, CALVIN	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/16/91	9/16/91
50621	CAPARCO, CHESTER	11001	31	LOCATE LINES	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/02/91	7/03/91
839850	CARRILLO,JULIO E.	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/23/91	10/24/91
839850	CARRILLO,JULIO E.	11001	31	HIGH BILL	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/17/91	12/18/91
830630	CARRILLO,LUZ H.	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/16/91
702180	CARTER,RON S	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/28/91	3/14/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
835718	CASTRO,JESUS M	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/28/91	3/01/91
55950	CHARETTE,CLAYTON	11001	31	LOW BILL	431	METER NOT STUCK	5/20/91	5/20/91
56900	CHIARAMONTE,JOHN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
982393	CIESLEWICZ,STEVE R.	11001	31	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/15/91	5/16/91
831950	CIMADEVILLA,SANDRA	11001	31	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/25/91	2/28/91
839013	CLANCY,JOSEPJ J.	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/12/91	8/12/91
61140	CLARK,EVA	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	3/14/91
63220	CLARK,RAYMOND	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/28/91	2/28/91
50740	COBB, CHARLES	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/19/91	11/19/91
839085	COLLAZO,FERDINAND	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/21/91	6/24/91
982165	COLLINS,STEVEN G.	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/14/91	10/15/91
982723	COLON,ANGEL A.	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/29/91	4/30/91
649741	COLON,GREGORIO	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/20/91	11/21/91
707220	CRUZ,DAVID	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/15/91
987428	DEHERRERRA, CARLOS	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/04/91	11/04/91
834991	DEJESUS,ARCILIA	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
831815	DISHON, DARRYL	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
840446	DONN,MOLLIE C.	11001	31	LOCATE LINES	280	LINES LOCATED AND MARKED	3/04/91	3/05/91
826137	DOWNS,HERMAN	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/16/91	8/19/91
58700	DUKELY,BORIS	11001	31	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	6/17/91	7/10/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987183	DURANT, HABEEBA	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/16/91	12/17/91
55050	EICHLER, PAUL	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/16/91
53880	ENGLAND, ROBERT	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/20/91	11/21/91
52230	EODICE,ANNE	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/04/91	4/05/91
60930	ERICKSON,CHARLES	11001	31	SEWER SMELL IN AREA	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/30/91	12/30/91
982789	ESPOSITO,FLORENCE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/14/91	6/14/91
794420	FIGUEROA,JOSE	11001	31	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/30/91	10/30/91
724341	FRASER,HAROLD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/14/91
724341	FRASER,HAROLD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/16/91
839402	GALLOWAY,MARK	11001	31	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/28/91	3/14/91
52701	GLEW, KENNETH	11001	31	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	4/04/91	4/04/91
52920	GLEW, MICHAEL	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/09/91	12/09/91
838653	GRADY,MARY	11001	31	HIGH BILL	220	NO LEAK FOUND	3/21/91	3/22/91
56139	GRANLUND, ELLI	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/16/91	12/17/91
50830	GRIFFITHS, VIOLET F	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/24/91	10/24/91
50641	GRIMMEL, GARY	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/16/91
50630	GRIMMEL, PAUL P	11001	31	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/16/91	12/16/91
57120	GRUNE,HAROLD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/17/91
693121	HACKETT,LOUISE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/12/91	4/12/91
982686	HARDMAN,JAMIE	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/03/91	6/04/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
56030	HARRISON,SCOTTY	11001	31	YARD, ROAD OR SIDEWALK REPAIR	460	REPLACED BOX OR LID	2/28/91	2/28/91
52650	HARVEY, JEANNETTE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/16/91	8/16/91
990563	HAWKES, PETER	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/20/91	12/20/91
51411	HAZELTON, ARTHUR	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/15/91	5/15/91
50550	HENGSTELER, ANDERS	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/30/91	12/30/91
61500	HETRICK,DOROTHY	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/18/91	3/18/91
706520	HIGINSON,HARVEY	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/15/91	7/16/91
986303	HILBERER,MICHAEL	11001	31	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/12/91	9/12/91
54970	HILBERG, KIRSTEN	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/15/91	4/15/91
54970	HILBERG, KIRSTEN	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/14/91	8/15/91
54970	HILBERG, KIRSTEN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/17/91
54270	HILLIS, JANE E	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/26/91	8/26/91
53270	HODNICK,JOAN	11001	31	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/28/91	2/28/91
52841	JACKSON, VINNIE	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/17/91	12/18/91
983070	JACOBS,WINSOME	11001	31	MISCELLANEOUS	700	RAN MANOMETER TEST	7/11/91	7/11/91
816970	JIMENEZ,JAMES	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/02/91	12/03/91
61280	JOHLER,FREDERICK	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/15/91	7/16/91
62570	JOHNSON,PHIL	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/21/91	6/21/91
812190	KAMPS,EUGENE L	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/17/91
836248	KARPENKO,FRANK L.	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/24/91	4/24/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
990786	KIRTON, SHIRLEY	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/03/91
987666	KNOWLES, RAY E	11001	31	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/22/91	11/22/91
53910	KOKI, CHARLES	11001	31	SEWER SMELL IN AREA	300	CHECKED L/S, MANHOLE, & PLANT	7/24/91	7/24/91
987755	KOKI, JOHN	11001	31	LIFT STATION OR PLANT ALARM	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	9/23/91	9/23/91
829914	KOZANECKI,MARGARET	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/19/91	3/20/91
59052	KRISPEN,PAUL	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/28/91	2/28/91
779060	KUHN,GERALD	11001	31	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	2/14/91	2/14/91
56860	LANZILLOTTI,ANTHONY	11001	31	ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/15/91	5/16/91
829302	LARRIOS,JOSE	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/29/91	3/29/91
832105	LASALLE, FRANCISCO	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/16/91
626590	LAUFFER,EDWIN	11001	31	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/27/91	3/27/91
988310	LE CLAIRE, RUSSELL	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/18/91	12/18/91
718990	LEACH,SAMUEL	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/24/91	7/25/91
61970	LEONARDIS,GENTILE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/15/91	5/16/91
61970	LEONARDIS,GENTILE	11001	31	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/31/91	11/04/91
602214	LEONE, RICHARD	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/17/91	10/18/91
602214	LEONE, RICHARD	11001	31	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/23/91	12/24/91
61050	LOHBECK,CLIFFORD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/15/91
61050	LOHBECK,CLIFFORD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/19/91
58170	LONERGAN,AUGUSTINE	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/14/91	6/17/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
56670	LOPEZ, HENRY	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/15/91	5/16/91
56670	LOPEZ, HENRY	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/17/91
825438	LOPEZ,HERIBERTO	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/19/91	6/19/91
839382	LOWRY,JOHN L.	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/12/91	4/12/91
62300	LUCAS,AUSTIN	11001	31	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	5/15/91	5/15/91
63200	LUCHA,C	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
835787	LUGO, WILBER	11001	31	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/28/91	3/14/91
829173	LUNA,FRANCISCA	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/15/91	7/16/91
61293	LUNTER,ANDREW	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/25/91	10/25/91
752580	MAGGIO,ANTHONY	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/16/91
752580	MAGGIO,ANTHONY	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/09/91	9/09/91
50690	MANNING, GEORGE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/15/91
52820	MARINI, DOMENICA	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/20/91
639060	MARION OAKS MISC ACCT	11001	31	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	8/29/91	8/29/91
57903	MARKSMAN,GLORIA	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/04/91
833076	MARTIN, DENNIS O	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	2/28/91
636460	MATIAS, IVONNE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
701560	MCCALL,OLGA	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/06/91	6/06/91
824556	MCCRAY,GARNETT O.	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/07/91
62491	MCCULLOUGH,	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/17/91	9/19/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
611241	MCKEE, RICHARD	11001	31	BENCH TEST	430	METER REPLACED	3/21/91	3/22/91
611241	MCKEE, RICHARD	11001	31	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/19/91	4/19/91
611241	MCKEE,RICHARD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/18/91	2/19/91
611241	MCKEE,RICHARD	11001	31	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/04/91
696840	MCNERNEY,FLORENCE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/16/91
990904	MELNIK, JOHN	11001	31	HIGH BILL	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/16/91	12/17/91
54700	MERENDA, JOSEPH A	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/26/91	6/27/91
55590	METZGER, WILLIAM	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/23/91	12/27/91
55590	METZGER, WILLIAM	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/28/91	7/01/91
59254	MILLER,HARVEY	11001	31	HIGH BILL	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/16/91	12/17/91
59254	MILLER,HARVEY	11001	31	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/27/91	10/03/91
833117	MITCHELL,THIMOTHY	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	2/28/91
60070	MITTMANN,JOHN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/19/91	9/20/91
734030	MOOREHOUSE,HARVEY	11001	31	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/28/91	2/28/91
734030	MOOREHOUSE,HARVEY	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/02/91	7/03/91
53720	MORROW, MARILYN	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/18/91	4/19/91
61980	MORSE,WARREN E	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/20/91	11/20/91
649480	MUNOZ,JAQUIN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/26/91	8/27/91
779731	MURILLO,ANGELA	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/14/91
56540	MYERS, L WESLEY	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/07/91	5/13/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
56540	MYERS,L WESLEY	11001	31	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/08/91	3/13/91
50110	NADAL, OTTO	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/15/91	5/16/91
829775	NAGY,JENO	11001	31	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/18/91	3/19/91
829775	NAGY,JENO	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/24/91	4/24/91
792200	NGUYEN,NGHIA V	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/30/91	4/30/91
775480	NICHOLAS,FRITZ	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/26/91	2/27/91
61371	NIEVES,RAUL	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/11/91	11/11/91
746421	NISBETT,ALFRED	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/24/91	10/25/91
840702	NORTON, JOHN W	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/19/91	6/20/91
836844	O'BRIEN,DONALD E	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/12/91	4/12/91
59091	O'KEEFE,EVELYN	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/13/91	5/14/91
57660	OLSON,ORVILLE	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/28/91	2/28/91
612270	ORTIZ,	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	1/15/91	1/15/91
52512	PACHOUD,CLARENCE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/08/91
50580	PAIS, ZENAIDA	11001	31	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/25/91	12/05/91
830553	PALENIK, WILLIAM	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/15/91	8/15/91
59880	PANIPINTO,MATILDA	11001	31	LOCATE LINES	280	LINES LOCATED AND MARKED	4/15/91	4/16/91
53520	PIATT, OSCAR SCOTT	11001	31	LOCATE LINES	280	LINES LOCATED AND MARKED	4/08/91	4/08/91
982828	PINILI-WEBBE,SOCORRO	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/14/91
50090	PONTON, HERBERT	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/20/91	8/21/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
53592	POPEC, MABEL	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/05/91	12/06/91
828854	PUSEY,MAURICE W.	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91
828854	PUSEY,MAURICE W.	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/21/91	5/30/91
814420	RACHWAL,ROLAND	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/07/91	11/08/91
54440	RAMIREZ, NELLY	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/15/91	7/15/91
55190	REED, EVELYN M	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/18/91
54680	RICE,WILLARD	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/18/91	2/18/91
56630	RING, ELSIE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/02/91	7/02/91
824032	RIVERA, LILLIAN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	3/14/91
824511	RIVERA, RAMON	11001	31	NO WATER	150	METER IS OFF/NOTIFIED	7/02/91	7/02/91
824511	RIVERA, RAMON	11001	31	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/30/91	9/03/91
58780	RIVERA,ANGEL	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/26/91
984329	ROBINSON,JOSEPHINE M.	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/17/91
62630	ROCKEY,TOM	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/16/91
824419	RODRIGUEZ,FELIPE	11001	31	LEAK - MAIN	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/04/91	3/04/91
58470	RODRIGUEZ,PAULINO	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/26/91	8/27/91
839859	RODRIGUEZ,RAFAEL	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
986667	ROHLAND, KELLIE	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/28/91	8/30/91
52061	ROMAN,STEPHEN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/20/91	6/21/91
830825	ROMERO,TEODORO	11001	31	LEAK AT OR NEAR METER	460	REPLACED BOX OR LID	10/09/91	10/09/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
830719	RONDON,MARIO	11001	31	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/29/91	10/30/91
830719	RONDON,MARIO	11001	31	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	4/26/91	4/29/91
61150	ROSS,ALFRED	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/16/91	5/16/91
61150	ROSS,ALFRED	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/23/91
53321	ROUND, EDWARD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
823928	RUIZ, JAYSON J	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
831775	RUIZ,CAMILA	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/28/91	8/28/91
831775	RUIZ,CAMILA	11001	31	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/22/91	7/22/91
60450	SCHIPPER,ROBERT	11001	31	HIGH BILL	220	NO LEAK FOUND	3/19/91	3/20/91
706500	SCHIPPER,ROBERT	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/18/91
824837	SCHLEICH,ROBERT	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/13/91	9/16/91
57830	SCHROYER,RICHARD	11001	31	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/19/91	8/19/91
57830	SCHROYER,RICHARD	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/20/91	8/20/91
988898	SERVICE ORDER PENDING	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/04/91	9/04/91
988223	SERVICE ORDER PENDING	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/14/91	8/14/91
990341	SERVICE ORDER PENDING	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/11/91	10/15/91
839955	SHAW,DAVID	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
50301	SHEARER, JOANNE	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/17/91	9/17/91
56530	SMITH,DOROTHY	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/28/91	2/28/91
838389	SMITH,KENNETH R.	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/23/91	9/23/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
51930	SORRENTINO,JERRY	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/08/91	8/08/91
984309	SOSA,HAYDEE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/17/91	12/18/91
607821	SPENCER,RAYMOND	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/14/91	6/14/91
58070	STEVENSON,JAMES	11001	31	LOW BILL	430	METER REPLACED	7/15/91	7/16/91
58070	STEVENSON,JAMES	11001	31	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/05/91	8/05/91
988212	SULSONA, LUIS	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/01/91	11/01/91
55660	SWIATEK, RICHARD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/17/91
835094	SWIFT,LOU J.	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/28/91	2/28/91
840335	SZWED,EDWARD	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/15/91	8/15/91
832808	TURNER, SUSAN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
833630	TYLER,TAMMY	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/25/91	2/25/91
837618	VAN DER LINDEN,JOHANNES	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/28/91	2/28/91
59430	VEIT,ANNE	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/26/91	9/26/91
51870	VELEBIR,DEBORAH L	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/28/91	2/28/91
60230	VITERCIK,JOHN	11001	31	SEWER SMELL IN AREA	300	CHECKED L/S, MANHOLE, & PLANT	2/28/91	3/01/91
982392	WALKER,JOHN R.	11001	31	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/27/91	7/01/91
982392	WALKER,JOHN R.	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/27/91	3/28/91
831004	WALKER,WILLIAM	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/18/91	4/18/91
810640	WALT,BERNARD	11001	31	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/25/91	6/25/91
56340	WARDER, GLADYS	11001	31	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/25/91	3/25/91

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SYSTEM: MARION OAKS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
60950	WARONECKI,ELISE	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/16/91
782700	WEBBE,JOSEPH	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/15/91	3/15/91
834157	WEBSTER,SABREANA	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/25/91	2/26/91
57071	WEBSTER,SIMONE	11001	31	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/16/91	12/17/91
50030	WELLS,DANIEL	11001	31	HIGH BILL	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/16/91	12/16/91
834762	WHITE, CHARLES L	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/16/91
50610	WILLIAMS, C	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/21/91	10/22/91
50610	WILLIAMS, C	11001	31	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/29/91	9/03/91
51262	WILLIAMS, EVELYN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/15/91
51262	WILLIAMS, EVELYN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/16/91
51262	WILLIAMS, EVELYN	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/27/91	12/27/91
54591	WRIGHT,FAITH	11001	31	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/27/91	2/27/91
831588	YANES,PEDRO	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/18/91	2/18/91
52410	ZOLL,NORMAN	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
982679	ZUPPAS,LUCES	11001	31	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/17/91

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Seminole County (SSU)

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SYSTEM: MEREDITH MANOR

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
993845	ABASCAL, JUAN	00330	03	AIR IN LINES	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	12/03/91	12/04/91
87074	ADVENTURES INTERNATIONAL TRAVE	00330	03	MISCELLANEOUS	410	METER NUMBER OR SIZE VERIFIED	4/16/91	4/17/91
96349	ALLIGOOD, RANDY	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/31/91	12/31/91
982677	ANDERSON,ROY	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
982677	ANDERSON,ROY	00330	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/18/91	7/18/91
3334	AZAR, EDWARD N.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/12/91	12/13/91
3336	AZAR, JOSEPH	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/10/91
17428	BALLIET, WOODROW	00330	03	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/11/91	2/11/91
17428	BALLIET, WOODROW	00330	03	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/01/91	3/01/91
3116	BARNETT BANK ACCTS.PAYABLE	00330	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/06/91	6/06/91
3116	BARNETT BANK ACCTS.PAYABLE	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
981375	BARTON,RICH	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/12/91	12/13/91
106759	BEKOWITZ LARRY	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
106759	BEKOWITZ LARRY	00330	03	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED	9/26/91	9/26/91
989054	BERGMAN, CHRISTIAN	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/13/91
989054	BERGMAN, CHRISTIAN	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
989054	BERGMAN, CHRISTIAN	00330	03	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	7/18/91	7/18/91
989054	BERGMAN, CHRISTIAN	00330	03	FOLLOW UP HBC/ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/20/91	8/21/91
3097	BLAKLEY, IMOGENE	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/10/91	12/10/91
3097	BLAKLEY, IMOGENE	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/26/91	12/26/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
3492	BLANKENSHIP, WILLIAM R.	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/23/91	12/26/91
3081	BLANTON, ZEB E.	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
3034	BOTTOMLEY, L. NEALL	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
3034	BOTTOMLEY, L. NEALL	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
986928	BROOKS, CESAR & LAURA	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
3095	BROWN, ROBERT L.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/09/91
3095	BROWN, ROBERT L.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
108369	BRUNER, ILA	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/26/91	8/28/91
88889	BUNDY, MICHAEL	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/23/91	12/26/91
3089	BUSCH, KEN	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
3103	BYRD, DENVER	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/25/91	4/26/91
986768	CARAVAN TRAVEL, INC.	00330	03	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	4/16/91	4/17/91
3464	CARR, EDNA	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/29/91
97291	CASEY, CYNTHIA	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
2992	CAVERLY, R. H.	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
993239	CHMILARSKI, MIKE	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/03/91	12/04/91
993239	CHMILARSKI, MIKE	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
3406	CLINE, TOM	00330	03	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/01/91	3/01/91
3406	CLINE, TOM	00330	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/05/91	9/05/91
106095	CURCURU, LINDA	00330	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/01/91	3/01/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
991574	DEMERS, MELISSA	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
989313	DIPACE, MARIA A.	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
3173	DOERSAM, HAROLD	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
990099	ERA SUN FLA. REALTY	00330	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/14/91	8/14/91
993517	FIRST BAPTIST CHURCH	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/27/91	12/27/91
991803	FLEET BLUILDING/BYWATER	00330	03	NO WATER	150	METER IS OFF/NOTIFIED	8/29/91	8/29/91
986194	FOOTE, KATHY	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/01/91
2893	GALLOWAY, LARRY	00330	03	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/18/91	11/18/91
979249	GENTRY, DAVID	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
3408	GIBBS, FREDERICK R.	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
3282	GROSE, LOTIS	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/27/91	12/27/91
984184	GUERCIONI, FRANK	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/15/91
3078	GUREVICH, LEV	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
18238	HAIR, ROBERT	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
18238	HAIR, ROBERT	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/26/91
18238	HAIR, ROBERT	00330	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/19/91	3/19/91
983452	HALL,TONY	00330	03	SEWER OVERFLOW (MANHOLE/PLANT)	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/08/91	7/08/91
3021	HARBOR OAK CONSOMINUIM	00330	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	6/07/91	6/07/91
3161	HARBOUR BEND OWNERS ASSN.	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
3161	HARBOUR BEND OWNERS ASSN.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/26/91	6/26/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
978305	HAVEL, ROBERT J.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/21/91	8/22/91
3203	HEH, R. T.	00330	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/27/91	9/27/91
3291	HELMS, JAMES	00330	03	LOW PRESSURE OR PRESSURE CHECK	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/29/91	3/29/91
984884	HOLLAND, EDWIN	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/20/91	12/20/91
984884	HOLLAND, EDWIN	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
984884	HOLLAND, EDWIN	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
993951	HOUSER, MARK	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/09/91
3337	HUGHES, AUDREY	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/02/91	4/02/91
3353	HUNT, JOHN J	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/18/91	11/18/91
980780	IANELLI, JOSEPH	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
983637	JENKINS,HAROLD	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
96811	JOHNSON, HAROLD	00330	03	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/19/91	3/19/91
987931	JOHNSON, JAMES AND SANDY	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/16/91	4/17/91
3381	JOHNSON, VERA	00330	03	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	8/26/91	8/26/91
989741	JOHNSTON, ARLENE	00330	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/14/91	6/17/91
3052	JUDD, A. W.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/06/91	12/06/91
105968	KAPALDO, JOSEPH	00330	03	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	7/15/91	7/16/91
3251	KELLER, ALBERT	00330	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/02/91	5/03/91
988363	KRAFT, MICHAEL	00330	03	LOCATE LINES	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	6/18/91	6/20/91
984266	LA SPADAS RESTAURANT	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2872	LAJZA, JOHN E.	00330	03	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/14/91	2/22/91
3396	LAWRENCE, R. C.	00330	03	LEAK - MAIN	430	METER REPLACED	7/21/91	7/21/91
2898	LEMONS, LYNN C.	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/18/91
3505	LINDNER, JANET	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
3067	LOJKO, EDWARD	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/20/91	12/20/91
3067	LOJKO, EDWARD	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
2858	LOPEZ, RUBEN	00330	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/24/91	9/24/91
2947	LUBENOW, JOHN	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
985227	MAINES, KATHY S.	00330	03	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/19/91	2/19/91
2875	MAMARY, SCOTT J.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
2977	MARTINSON, STEVEN	00330	03	LEAK AT OR NEAR METER	430	METER REPLACED	12/20/91	12/20/91
989411	MASON, MICHAEL A.	00330	03	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/26/91	9/26/91
3186	MATTHEWS, WILLIAM	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/06/91	6/06/91
3186	MATTHEWS, WILLIAM	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/27/91	6/27/91
3026	MC GINNIS, DIANE D.	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/17/91	6/17/91
3174	MC RAE, SUSAN P.	00330	03	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	6/10/91	6/10/91
983369	MCDONALD, JOHN	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/20/91	12/20/91
3026	MCGINNIS, DIANE D.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/13/91	12/13/91
108075	MEEKER, THERESA & BILL	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
108075	MEEKER, THERESA & BILL	00330	03	FOLLOW UP HBC/ACCURACY TEST	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	6/25/91	6/26/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
108075	MEEKER, THERESA & BILL	00330	03	FOLLOW UP HBC/ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/28/91	7/01/91
2889	MEYER, ROGER	00330	03	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/20/91	6/20/91
990381	MOORE, JAKE	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
989833	MOYER, RONALD K.	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/22/91	8/23/91
2988	MYERS, TRUMAN	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/26/91
3066	NABORS, CAROL	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
3066	NABORS, CAROL	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/09/91
3066	NABORS, CAROL	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/16/91	12/16/91
93343	NESMITH, NORMAN	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
93343	NESMITH, NORMAN	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
3496	NEUBAUER, RAYMOND	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/18/91	2/18/91
3489	NITZMAN, JACK L.	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
105699	NORDBECK, BRUCE	00330	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/20/91	11/20/91
106756	ORR, HUGH	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/27/91
106756	ORR, HUGH	00330	03	NO WATER	430	METER REPLACED	2/19/91	2/19/91
19378	PEERY, J.M.	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
980500	PELTO, MELINDA	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/30/91	12/30/91
3074	PENLAND, GREIR	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/19/91	3/19/91
3074	PENLAND, GREIR	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
3074	PENLAND, GREIR	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/26/91	12/26/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988374	PERDUE, DEBBIE	00330	03	LEAK - MAIN	220	NO LEAK FOUND	5/13/91	5/13/91
95044	PEREIRA, ANTONIO	00330	03	LEAK AT OR NEAR METER	430	METER REPLACED	12/05/91	12/05/91
3091	PERKINS, LOUIS A.	00330	03	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/28/91	8/28/91
3332	PETERSON, DEANE	00330	03	LEAK AT OR NEAR METER	430	METER REPLACED	7/01/91	7/01/91
991609	PITTS, ROBERT	00330	03	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/16/91	10/16/91
991609	PITTS, ROBERT	00330	03	NO WATER	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	8/28/91	8/28/91
985264	POPE,CYNTHIA	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
3131	PROFESSIONAL BUILDING	00330	03	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/01/91	3/01/91
3131	PROFESSIONAL BUILDING	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/11/91	12/13/91
3131	PROFESSIONAL BUILDING	00330	03	LOW PRESSURE OR PRESSURE CHECK	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/10/91	12/13/91
3131	PROFESSIONAL BUILDING	00330	03	LOCATE LINES	280	LINES LOCATED AND MARKED	9/03/91	9/04/91
3065	QUINN, PEARL C.	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/12/91	12/13/91
3065	QUINN, PEARL C.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/12/91	12/12/91
3065	QUINN, PEARL C.	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/24/91	12/26/91
3310	RAVENHORST, MACK	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
3289	RAY, ED	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/09/91
3289	RAY, ED	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/30/91	12/30/91
3075	READING, JOHN C.	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/23/91	12/26/91
3075	READING, JOHN C.	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
3075	READING, JOHN C.	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91

JANUARY - DECEMBER 1991

SYSTEM: MEREDITH MANOR

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
3075	READING, JOHN C.	00330	03	NO WATER	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/26/91
988147	ROOK, PAUL	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/24/91	12/26/91
989692	ROY, RAYMOND	00330	03	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	5/13/91	5/13/91
989692	ROY, RAYMOND	00330	03	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	5/17/91	5/17/91
987898	SALOIS, TERESA	00330	03	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/19/91	2/19/91
96632	SCHIFF, JEROME	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/28/91	3/28/91
987948	SCHILL, RUSSELL	00330	03	REPLACE METER BOX OR LID	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/23/91	4/24/91
3442	SEABURG, ALLAN	00330	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/30/91	9/03/91
989612	SERVICE ORDER PENDING	00330	03	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	5/07/91	5/07/91
990955	SERVICE ORDER PENDING	00330	03	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/09/91	7/09/91
992212	SERVICE ORDER PENDING	00330	03	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/09/91	9/09/91
3315	SHELINE, MARY FRANCES	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/27/91	12/27/91
987130	SIMRING, DANIEL	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/23/91	12/26/91
987130	SIMRING, DANIEL	00330	03	LEAK - MAIN	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/20/91	10/20/91
985499	SMITH, AMY	00330	03	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/07/91	6/07/91
985499	SMITH, AMY	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
991388	SMITH, SUSAN	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/23/91	12/26/91
986271	SOHNS, HERMAN J.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/03/91	5/03/91
986271	SOHNS, HERMAN J.	00330	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/22/91	2/22/91
992276	SPILLANE, DEBORAH	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91

JANUARY - DECEMBER 1991

SYSTEM: MEREDITH MANOR

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
3003	STREETMAN, FRED	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/23/91	12/26/91
3124	SWIM N STUFF	00330	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/06/91	5/06/91
987866	TILLERY/ROBINSON/LIGHTBODY,PA	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/07/91	6/07/91
987866	TILLERY/ROBINSON/LIGHTBODY,PA	00330	03	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91
3093	TOLER, JERRY	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/26/91	12/30/91
984368	TWIN COAST TILE	00330	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/01/91	10/01/91
3216	VEITCH, TOM	00330	03	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/11/91	4/11/91
3185	VIOLLAND, JEAN	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/16/91	7/16/91
2958	WARESAK, JOSEPH	00330	03	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/19/91	2/19/91
991724	WEBB, BARBARA	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/23/91	12/26/91
3252	WEKIVA PNT.CONDO ASSOC.	00330	03	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/04/91	11/04/91
3117	WEKIVA PRESBYTERIAN CHURC	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/12/91	7/12/91
3117	WEKIVA PRESBYTERIAN CHURC	00330	03	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/18/91	7/18/91
3122	WEKIVA PRESBYTERIAN CHURC	00330	03	WATER QUALITY COMPLAINT	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/18/91	7/18/91
3122	WEKIVA PRESBYTERIAN CHURC	00330	03	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/07/91	6/07/91
991503	WENTZLAFF, ROBERT	00330	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/17/91	10/17/91
991503	WENTZLAFF, ROBERT	00330	03	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/23/91	12/26/91
96420	WEST, ROBBIE	00330	03	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/17/91	12/18/91
89362	WESTFALL, WAYNE	00330	03	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/10/91	9/11/91
3086	WILLIAMS, MARION	00330	03	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/03/91	12/03/91

JANUARY - DECEMBER 1991

SYSTEM: MEREDITH MANOR

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
991812	WILLIAMS, PAUL/EVELYN	00330	03	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/10/91	9/10/91
3187	WILSON SR., LAWSON L.	00330	03	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/06/91	6/07/91

Morningview - 562

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: MORNINGVIEW

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
989627	CARVER, ROBERT	00562	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/15/91	5/16/91
989627	CARVER, ROBERT	00562	05	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/14/91	11/07/91
1025	COWIN, DR. JOHN	00562	05	HIGH BILL	400	TYPE OF SERVICE VERIFIED	4/12/91	4/15/91
1019	GREGG, JAMES R.	00562	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/30/91	8/30/91
994	LEESBURG UNITED METHODIST	00562	05	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/10/91	9/25/91

Oak Forest - 993

Citrus County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: OAK FOREST

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
96595	GRESHAM, ALLWIN	00993	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
4817	HAIMBAUGH, HAROLD	00993	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/16/91
4817	HAIMBAUGH, HAROLD	00993	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/21/91
4833	KOSCHEL, GEORGE R.	00993	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/19/91	8/21/91
988372	MCDADE, STEPHEN	00993	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
4870	PILTZECKER, GEORGE	00993	09	LEAK - MAIN	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/05/91	3/05/91
88504	PUCKETT, CHARLES E.	00993	09	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/06/91	5/07/91
90180	REYNOLDS, THOMAS	00993	09	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/25/91	11/12/91
4848	RYAN, TODD	00993	09	HIGH BILL	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/03/91	10/04/91
992254	SCHERER, PHILLIP A	00993	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/13/91	12/16/91
4893	SHISLER, JAMES	00993	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/22/91	4/23/91
4889	THOMAS, STUART E.	00993	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/25/91	11/12/91
89069	WALLISER, JOSEPH	00993	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/15/91	8/26/91

Oakwood - 1702

Brevard County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: OAKWOOD

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
93039	ARDEN, ADAM	01702	17	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/29/91	7/29/91
980556	BAKER,EDWARD	01702	17	REPLACE METER BOX OR LID	430	METER REPLACED	2/28/91	3/05/91
87304	BARTLES, EDGAR	01702	17	RAISE OR LOWER METER BOX	430	METER REPLACED	3/13/91	3/15/91
988343	BASSETT, CARROLL	01702	17	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/30/91	9/04/91
87288	CLAY, FREDA	01702	17	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/06/91	2/06/91
993296	DANIEL, THOMAS	01702	17	LEAK AT OR NEAR METER	430	METER REPLACED	12/16/91	12/19/91
986085	HERRON,JESSE K.	01702	17	HIGH BILL	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	3/13/91	3/14/91
986085	HERRON,JESSE K.	01702	17	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	1/16/91	1/16/91
986085	HERRON,JESSE K.	01702	17	MISCELLANEOUS	450	CLEANED METER	4/23/91	4/24/91
986085	HERRON,JESSE K.	01702	17	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	5/14/91	5/15/91
106464	JOYNT, BRYAN	01702	17	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/09/91	10/04/91
106464	JOYNT, BRYAN	01702	17	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/27/91	3/27/91
87443	JUDD, EARL	01702	17	LEAK AT OR NEAR METER	430	METER REPLACED	9/18/91	9/19/91
988560	KETTLEBAND,PAUL	01702	17	LOW PRESSURE OR PRESSURE CHECK	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/12/91	6/12/91
87618	LLEWELLYN, CAROL	01702	17	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/10/91	5/13/91
989074	PERRY, P.A.	01702	17	MISCELLANEOUS	430	METER REPLACED	12/10/91	12/11/91
985643	PICOLET, KENNETH	01702	17	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/06/91	5/07/91
985643	PICOLET, KENNETH	01702	17	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/11/91	7/11/91
988974	PINEIRO, MARK	01702	17	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/31/91	8/01/91
87252	PLOECKELMANN, LA-VERA	01702	17	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/06/91	12/09/91

0406

JANUARY - DECEMBER 1991

SYSTEM: OAKWOOD

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
87609	POLK, RUTH & LLOYD	01702	17	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/01/91	4/02/91
87374	ROSARIO, JOAN	01702	17	LEAK - MAIN	430	METER REPLACED	5/07/91	5/07/91
87611	STOLIONY, STEVE L.	01702	17	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/05/91	7/08/91
980087	TINSLEY, BRENDA	01702	17	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/08/91	7/10/91
87293	WILLIAMS, K. O.	01702	17	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/01/91	4/02/91
87293	WILLIAMS, K. O.	01702	17	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/03/91	12/04/91
984829	WOODS, LARRY	01702	17	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	12/10/91	12/11/91
87615	YATES, CARSON L.	01702	17	HIGH BILL	220	NO LEAK FOUND	9/24/91	9/27/91
96654	YORK, DONALD	01702	17	LOW PRESSURE OR PRESSURE CHECK	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/12/91	6/12/91

Palisades Country Club - 579

Lake County (SSU)

THERE WERE NO SERVICE ORDER FOR TEST YEAR ENDED 12/31/91

Palm Port - 440

Putnam County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: PALM PORT

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
14285	AVERY, MARY M	00440	04	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/18/91	12/09/91
14285	AVERY, MARY M.	00440	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/28/91	10/29/91
107897	BUCKHOLE, ANTHONY	00440	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/23/91	3/23/91
982386	BURNHAM, RONALD J.	00440	04	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/28/91	5/29/91
982386	BURNHAM, RONALD J.	00440	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/01/91	3/01/91
14323	CHAPMAN, DR STEVE A	00440	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/18/91	12/20/91
14323	CHAPMAN, DR. STEVE A.	00440	04	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/01/91	3/01/91
14290	DAVIS, PATRICIA	00440	04	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	1/09/91	1/09/91
14322	ELLIOTT, WILLIAM H.	00440	04	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	2/27/91	3/05/91
14322	ELLIOTT, WILLIAM H.	00440	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/30/91	9/05/91
988910	FEAGIN,THOMAS	00440	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/17/91	10/18/91
14317	FIZER, EMERSON K	00440	04	SEWER STOPPED UP (SLOW FLOW)	301	NO OVERFLOW	10/30/91	10/31/91
17776	FUNKHOUSER, EUGENE L.	00440	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/23/91	4/24/91
988264	GUNN, DONNA	00440	04	NO WATER	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	4/19/91	4/19/91
14263	HARNAGE, ARROLL	00440	04	REPLACE METER BOX OR LID	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	2/22/91	2/25/91
978160	ISER, CHARLES T.	00440	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/18/91	2/19/91
14309	JONES, W. L.	00440	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/24/91	4/25/91
14304	MC GLONE, BURLEY	00440	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/25/91	3/01/91
14326	MOONEY,JIM	00440	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/11/91	7/12/91
14326	MOONEY,JIM	00440	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/23/91	3/23/91

JANUARY - DECEMBER 1991

SYSTEM: PALM PORT

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
14327	MULLINS, RODNEY W.	00440	04	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/26/91	9/26/91
14264	PALTRIDGE, EDWIN G.	00440	04	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/05/91	3/07/91
14264	PALTRIDGE, EDWIN G.	00440	04	LOCATE LINES	280	LINES LOCATED AND MARKED	3/08/91	3/11/91
14291	PARKER, JAMES T.	00440	04	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/01/91	3/01/91
89407	SMITH, JAMES G.	00440	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/19/91	2/19/91
989750	STOUT, RUSSELL	00440	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/19/91	12/23/91
988056	STRICKLAND JR., JOSEPH I.	00440	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/19/91	4/19/91
988056	STRICKLAND JR., JOSEPH I.	00440	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/04/91	6/04/91
988056	STRICKLAND JR., JOSEPH I.	00440	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/25/91	9/25/91
14295	TOTTI, BEATRICE	00440	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/09/91	7/16/91
14295	TOTTI, BEATRICE	00440	04	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/28/91	8/28/91
93942	WEAKLEY, WILLIAM E.	00440	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/19/91	9/05/91
980232	WOODWARD,BERT W.	00440	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/12/91	9/05/91

Palm Terrace - 1429

Pasco County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: PALM TERRACE (ELL-MAR, C.L. SMITH)

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988109	ACEVEDO, LAURIE	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/15/91	3/15/91
988109	ACEVEDO, LAURIE	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/19/91	6/19/91
89679	AILMAN, WILLIAM G.	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/13/91	9/16/91
89679	AILMAN, WILLIAM G.	01429	14	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/17/91	9/18/91
988361	ALTMAN, RONALD E.	01429	14	LEAK AT OR NEAR METER	430	METER REPLACED	7/19/91	7/22/91
19030	ALWILL, MARION	01429	14	NO WATER	150	METER IS OFF/NOTIFIED	3/11/91	3/11/91
93896	ANDERSON,JAMES&LEE, NANCY	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/02/91	12/02/91
19305	ARATARI, ALFRED J.	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/02/91	8/05/91
19305	ARATARI, ALFRED J.	01429	14	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/12/91
19305	ARATARI, ALFRED J.	01429	14	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/19/91	8/20/91
19114	ARCHER, DOROTHY	01429	14	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	7/03/91	7/05/91
19740	ARNETT, HILDA	01429	14	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/22/91	10/22/91
986069	ATTANASIO,PASQUALE	01429	14	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/13/91
19105	BAKER, GLADYS	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	6/17/91	6/18/91
19105	BAKER, GLADYS	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
19194	BARRETT, CHARLES E.	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/10/91	5/13/91
18863	BARRETT, JUDY	01429	14	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/22/91	3/22/91
18863	BARRETT, JUDY	01429	14	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/20/91	6/20/91
20062	BARROS, JOSEPHINE T.	01429	14	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/10/91	6/11/91
19054	BALDER, PAULINE	01429	14	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	10/02/91	10/02/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
989820	BALMAISTER, MICHAEL	01429	14	MISCELLANEOUS	430	METER REPLACED	10/29/91	10/29/91
19694	BAVETTA, JAMES	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
19415	BEER, JOHN	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/08/91	8/08/91
20001	BELANGER, PATRICIA	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19588	BENNETT, BONNIE	01429	14	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	10/23/91	10/23/91
19588	BENNETT, BONNIE	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/01/91	4/01/91
19779	BERNARD, RAY	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/12/91
19431	BERTOLOTTI, STEPHEN	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/17/91	7/17/91
19785	BIENIEK, JOHN	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/18/91	2/18/91
20100	BORG, RENO	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/18/91	2/18/91
20100	BORG, RENO	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/16/91	5/16/91
20100	BORG, RENO	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/04/91	6/04/91
20100	BORG, RENO	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/26/91	7/26/91
19782	BORIOTTI, JOHN	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
984116	BRANCHALD, ALICIA	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/23/91
984116	BRANCHALD, ALICIA	01429	14	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/23/91	9/24/91
19786	BRANDT, JOSEPH	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/16/91	7/17/91
19786	BRANDT, JOSEPH	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/18/91	7/19/91
19786	BRANDT, JOSEPH	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
988814	BRENNE, RICHARD	01429	14	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/18/91	9/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988814	BRENNE, RICHARD	01429	14	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/22/91	8/22/91
988814	BRENNE, RICHARD	01429	14	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/19/91	8/19/91
988814	BRENNE, RICHARD	01429	14	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	9/10/91	9/10/91
987503	BREWER, LARRY	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/25/91	3/25/91
20127	BROSSMAN, HOWARD E.	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
20111	BUBRICK, CECILIA	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
20111	BUBRICK, CECILIA	01429	14	LEAK - MAIN	430	METER REPLACED	7/22/91	7/22/91
20111	BUBRICK, CECILIA	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/20/91	7/20/91
20111	BUBRICK, CECILIA	01429	14	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/23/91	7/24/91
20111	BUBRICK, CECILIA	01429	14	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/15/91	8/16/91
19398	BUDD, ANGELA	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/12/91	8/12/91
20117	CALDWELL, RICHARD J	01429	14	MISCELLANEOUS	430	METER REPLACED	10/29/91	10/29/91
19461	CALIFANO, GAETANO	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/08/91	3/08/91
92757	CAMARILLO, DIEGO	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/08/91	8/08/91
19609	CANNING, HELEN	01429	14	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/22/91	7/24/91
20034	CAPUTO, ANTHONY	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19263	CARLSEN, JOHN	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19035	CARLSON, STEVE	01429	14	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	3/11/91	3/11/91
88758	CARRO, JOHN	01429	14	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/09/91	10/09/91
20059	CARVALLO, B.	01429	14	MISCELLANEOUS	300	CHECKED L/S, MANHOLE, & PLANT	4/05/91	4/05/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
19250	CAVO, DORIS	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/15/91
19560	CHIOCCO, LOUIS	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
980941	CHIPMAN, DALE L.	01429	14	AIR IN LINES	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/26/91	6/27/91
987498	CHRISTIANSON, INA	01429	14	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/04/91	11/04/91
987498	CHRISTIANSON, INA	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/11/91	12/12/91
19265	CIPKO, EDWARD C.	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/04/91	3/04/91
19266	CIPKO, WILLIAM	01429	14	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/10/91	5/10/91
19266	CIPKO, WILLIAM	01429	14	LOCATE LINES	280	LINES LOCATED AND MARKED	10/24/91	10/28/91
19904	CLARKE, WILLIAM D	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
19904	CLARKE, WILLIAM D.	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
19904	CLARKE, WILLIAM D.	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/28/91	3/29/91
19904	CLARKE, WILLIAM D.	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/21/91	6/21/91
19904	CLARKE, WILLIAM D.	01429	14	MISCELLANEOUS	410	METER NUMBER OR SIZE VERIFIED	5/08/91	5/09/91
19904	CLARKE, WILLIAM D.	01429	14	MISCELLANEOUS	210	LEAK REPAIRED - NO METER INVOLVED	7/08/91	7/11/91
18966	CLAUS, INES	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/22/91	6/22/91
19570	CLIFFORD, WILLIAM	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	8/26/91	8/26/91
97141	COATES, CHARLES	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/23/91	8/26/91
97141	COATES, CHARLES	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
97141	COATES, CHARLES	01429	14	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	9/10/91	9/18/91
97141	COATES, CHARLES	01429	14	FOLLOW UP HBC/ACCURACY TEST	430	METER REPLACED	9/10/91	9/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
97141	COATS, CHARLES	01429	14	HIGH BILL	220	NO LEAK FOUND	6/18/91	6/19/91
19387	CONNOLLY, JOHN	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/08/91	4/08/91
20072	CONRAD, LUDWIN	01429	14	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	2/21/91	2/21/91
88805	COPPOLA, ANTHONY S & JOSEPHINE	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19845	CORNELL, LEROY	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19330	CURRAN, JAMES P.	01429	14	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	6/08/91	6/08/91
19328	CUSIMANO, FRANK	01429	14	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/22/91	2/22/91
19328	CUSIMANO, FRANK	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
19830	D'ADDEZIO, F.	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/27/91	3/28/91
19830	D'ADDEZIO, F.	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
19830	D'ADDEZIO, F.	01429	14	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/17/91	10/18/91
19187	DASCOLI, FRANK S.	01429	14	LEAK AT OR NEAR METER	220	NO LEAK FOUND	12/23/91	12/24/91
96608	DE FLORIO, MICHAEL	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/16/91	9/16/91
19279	DE VITO, JOSEPH	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19455	DEFIETRO, NICHOLAS	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/27/91	6/27/91
19686	DEFINA, EUGENE	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
19686	DEFINA, EUGENE	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
108579	DENICOLA,ANTHONY	01429	14	MISCELLANEOUS	430	METER REPLACED	10/29/91	10/29/91
20045	DENNISON, WILLIAM	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
19269	DEWEY, GEORGE	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/14/91	3/14/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
19269	DEWEY, GEORGE	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/11/91	9/11/91
20101	DIETRICH, CHARLES	01429	14	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/25/91	6/26/91
20275	DINKELMAN, HERMAN	01429	14	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEN	5/16/91	5/16/91
20275	DINKELMAN, HERMAN	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	8/26/91	8/26/91
20275	DINKELMAN, HERMAN	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
19318	DOMINGO, FRANCES	01429	14	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	6/05/91	6/05/91
19318	DOMINGO, FRANCES	01429	14	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/30/91	7/30/91
19318	DOMINGO, FRANCES	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
19932	DOYLE, DANIEL	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/12/91	8/12/91
19932	DOYLE, DANIEL	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/15/91	8/15/91
19932	DOYLE, DANIEL	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/18/91	12/18/91
19498	DURSO, CHARLES	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
20104	DWYER, THOMAS	01429	14	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/29/91	5/30/91
20047	DYSZEL JR., JOHN F.	01429	14	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/07/91	10/07/91
985929	EDINGTON, DENISE	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/14/91	3/14/91
19396	EISNER, IRVING	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/11/91	7/11/91
86945	ERAMO, LEONARD	01429	14	MISCELLANEOUS	430	METER REPLACED	10/29/91	10/29/91
20026	FABIANO, FRANK	01429	14	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/11/91	9/11/91
19535	FALCO, JOSEPH	01429	14	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/17/91	12/18/91
19457	FARNWORTH, EDWARD	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
19632	FARRELL, ARTHUR	01429	14	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	4/12/91	4/12/91
19632	FARRELL, ARTHUR	01429	14	MISCELLANEOUS	300	CHECKED L/S, MANHOLE, & PLANT	4/11/91	4/11/91
92704	FAVARA, ROSE	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/14/91	3/14/91
92704	FAVARA, ROSE	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
980360	FEIN, BERTHA M.	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
980360	FEIN, BERTHA M.	01429	14	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	4/02/91	4/03/91
980360	FEIN, BERTHA M.	01429	14	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/12/91	4/15/91
91425	FESTA, JOSEPHINE	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/18/91	11/19/91
19636	FIORE, ANTHONY	01429	14	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/20/91	3/20/91
19636	FIORE, ANTHONY	01429	14	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/09/91	10/09/91
979363	FISHER, PAUL	01429	14	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/04/91	10/04/91
19438	FORD, EDWIN	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/18/91	4/19/91
93779	FORD, KENNETH & DEBORAH	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19826	FOX, ESTHER	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/04/91	12/04/91
19826	FOX, ESTHER	01429	14	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/04/91	12/04/91
90678	FRANZESE, MICHAEL	01429	14	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	8/13/91	8/13/91
90678	FRANZESE, MICHAEL	01429	14	TURN OFF FOR CUSTOMER REPAIRS	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/04/91	11/04/91
105747	FREEMAN, PATRICIA	01429	14	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/21/91	2/21/91
989476	FRESHWATER, SAMANTHA	01429	14	MISCELLANEOUS	430	METER REPLACED	10/29/91	10/29/91
18822	FRIEDMAN, LESTER	01429	14	AIR IN LINES	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/11/91	7/11/91

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SYSTEM: PALM TERRACE (ELL-MAR, C.L. SMITH)

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
989796	FULVER, JAMES W.	01429	14	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	7/15/91	7/15/91
986806	GALDERISI, DEBBIE	01429	14	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/08/91	11/08/91
989180	GALLINA,STEVEN J.	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
19854	GALLO, FRANK	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/23/91	7/24/91
19678	GALSON, SAM	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/02/91	4/02/91
19319	GAMBINO, ANGELO	01429	14	WATER QUALITY COMPLAINT	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
19096	GANGA, JOSEPH	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/18/91	6/18/91
19096	GANGA, JOSEPH	01429	14	LEAK - MAIN	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/16/91	12/16/91
19669	GASKILL, HOWARD	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
94655	GENTER, DAVID	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
88701	GIBBS, CAROLYN	01429	14	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/10/91	7/11/91
96674	GIERING, KATHLEEN SHERMAN	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/14/91	3/14/91
96674	GIERING, KATHLEEN SHERMAN	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
96177	GLOWICKI, JOSEPH	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/11/91	12/11/91
977971	GONZALEZ,EDWIN	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
977971	GONZALEZ,EDWIN	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/14/91	11/15/91
977971	GONZALEZ,EDWIN	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19746	GOTTS, BRIAN	01429	14	LOCATE LINES	280	LINES LOCATED AND MARKED	6/11/91	6/12/91
19746	GOTTS, BRIAN	01429	14	MISCELLANEOUS	280	LINES LOCATED AND MARKED	6/17/91	6/18/91
19221	GRACE SR., KEVIN J.	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
19710	GRIMM, CONRAD	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/16/91	9/17/91
108345	GUZZARDO, ANTHONY	01429	14	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/14/91	3/15/91
108345	GUZZARDO, ANTHONY	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	8/26/91	8/26/91
19811	HAMMOND, MERROL	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
108048	HARGREAVES, JAMES A.	01429	14	HIGH BILL	220	NO LEAK FOUND	8/01/91	8/02/91
18941	HECKEL, VERNE K.	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/18/91	6/18/91
19789	HIGGINS, WILLIAM	01429	14	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/25/91	7/25/91
19531	HILL, CATHERINE	01429	14	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/09/91	12/09/91
18844	HOCH, ALFRED J.	01429	14	MISCELLANEOUS	430	METER REPLACED	12/11/91	12/12/91
19355	HODRINSKY, PAUL	01429	14	LEAK AT OR NEAR METER	430	METER REPLACED	10/07/91	10/07/91
990232	HOLLINS, THOMAS	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
18971	HOOD, B.F.	01429	14	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/06/91	3/07/91
18971	HOOD, B.F.	01429	14	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	5/03/91	5/06/91
19240	HORNLIEN, HAROLD J.	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
20040	HURNEY, K.	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/11/91	6/11/91
20027	HYKES, LISA	01429	14	MISCELLANEOUS	430	METER REPLACED	10/29/91	10/29/91
19783	IANNACCONE, RONALD	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/12/91	8/12/91
19739	IMBRUNONE, ROSALIE	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/01/91	7/01/91
19923	INFANTOLINO, THOMAS	01429	14	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	6/05/91	6/05/91
19912	ISOLA, THOMAS L.	01429	14	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	8/26/91	8/26/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
19227	IWANKOVITSCH, HAROLD	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/21/91	10/22/91
19227	IWANKOVITSCH, HAROLD	01429	14	LEAK AT OR NEAR METER	220	NO LEAK FOUND	12/11/91	12/12/91
19643	JANKE, CARL	01429	14	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/19/91	9/19/91
988542	JENNINGS, MILDRED	01429	14	NO WATER	150	METER IS OFF/NOTIFIED	3/20/91	3/21/91
988542	JENNINGS, MILDRED	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/18/91	6/18/91
983503	JOHNSON, DONALD A.	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/14/91	3/14/91
983503	JOHNSON, DONALD A.	01429	14	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/01/91	5/01/91
983503	JOHNSON, DONALD A.	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	6/04/91	6/04/91
96427	JOHNSON, THOMAS	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/02/91	5/02/91
19099	JONES, ALEXANDER	01429	14	RAISE OR LOWER METER BOX	241	FILLED HOLE	8/26/91	8/27/91
19420	KAN, JEROME	01429	14	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/18/91	11/18/91
20036	KENNEDY, FRANK	01429	14	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/10/91	7/10/91
18830	KINNEY, ELIZABETH	01429	14	MISCELLANEOUS	430	METER REPLACED	10/29/91	10/29/91
982113	KLINE, WALTER C.	01429	14	REPLACE METER BOX OR LID	430	METER REPLACED	3/20/91	3/20/91
990344	KNIGHT, GERALD	01429	14	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	8/12/91	8/12/91
19506	KOLOWICH, STEVE	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/18/91	3/19/91
19506	KOLOWICH, STEVE	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/17/91	10/18/91
19506	KOLOWICH, STEVE	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/08/91	10/08/91
19792	KOWALSKI, WALTER	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19440	KRAUS, EUGENE	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/14/91	11/15/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
19440	KRAUS, EUGENE	01429	14	FOLLOW UP HBC/ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/17/91	12/18/91
19212	LARSON, BERNARD	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/13/91	8/14/91
20044	LECHMAN, ADAM	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/15/91	11/18/91
107917	LEVERICH, JACOB	01429	14	HIGH BILL	430	METER REPLACED	4/15/91	4/16/91
19712	LEVY, HARRY	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/12/91
19920	LYNCH, MARY M.	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/21/91	5/21/91
19587	MAIO, MICHAEL	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/10/91	2/10/91
19913	MANNO, SALVATORE	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/11/91	9/11/91
19379	MASIELLO, STELLA	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/22/91	3/25/91
96387	MATHEWS, ROSEANNA	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/17/91
20552	MC COLE, JOHN	01429	14	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/25/91	2/25/91
19840	MCLAUGHLIN, JOHN	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/04/91	9/04/91
19840	MCLAUGHLIN, JOHN	01429	14	LEAK AT OR NEAR METER	220	NO LEAK FOUND	9/09/91	9/09/91
19543	MCNASBY, PATRICIA	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/12/91
18954	MCNEIL, RITA T.	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/21/91	2/22/91
19338	MEHLROSE, HELEN	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/25/91	2/25/91
20064	MEMOLI, GERARD	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
18958	MERLING, GEORGE	01429	14	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/21/91	3/22/91
18969	MERRILL, MINNIE K.	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/18/91	6/18/91
19023	MEYERS, GEORGE R.	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
18826	MINARY, DOUGLAS	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/24/91	6/24/91
19673	MINER, ROBERT	01429	14	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/19/91	8/19/91
19244	MOCCALDI, PATRICK	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/13/91	5/13/91
19244	MOCCALDI, PATRICK	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/14/91	6/14/91
19207	MONVILLE, WILLIAM M.	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/12/91
19101	MORGAN, LEE	01429	14	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/01/91	7/01/91
19101	MORGAN, LEE	01429	14	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/30/91	10/30/91
19960	MORRIS, WILLIAM	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/01/91	7/01/91
20004	MOSINSKI, RUDI	01429	14	SEWER SMELL IN AREA	300	CHECKED L/S, MANHOLE, & PLANT	2/22/91	2/22/91
19701	MUNOZ, M.	01429	14	HIGH BILL	220	NO LEAK FOUND	3/08/91	3/11/91
19430	NAPOLITANO, ANTHONY	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
19430	NAPOLITANO, ANTHONY	01429	14	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/23/91	7/24/91
19430	NAPOLITANO, ANTHONY	01429	14	ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
989079	NAPPO, FRANK	01429	14	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	12/13/91	12/13/91
989079	NAPPO, FRANK	01429	14	MISCELLANEOUS	430	METER REPLACED	10/29/91	10/29/91
19640	NATHANSON, MEL	01429	14	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/22/91	2/22/91
19640	NATHANSON, MEL	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/14/91	3/14/91
19640	NATHANSON, MEL	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/11/91	9/11/91
19640	NATHANSON, MEL	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19640	NATHANSON, MEL	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/14/91	8/14/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987669	NEAL, REX A.	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/25/91	2/25/91
20012	NEWCOMB, CLYDE	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/17/91	7/18/91
19714	NORTON, JEREMIAN	01429	14	SEWER STOPPED UP (SLOW FLOW)	300	CHECKED L/S, MANHOLE, & PLANT	12/02/91	12/02/91
986350	O'NEILL, ALICE	01429	14	LEAK AT OR NEAR METER	430	METER REPLACED	6/12/91	6/18/91
19157	OBLISKEY, DANIEL	01429	14	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/14/91	10/14/91
987269	OLIVER, DONNA	01429	14	WATER QUALITY COMPLAINT	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
86795	OWENS, OPHARD	01429	14	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/04/91	11/05/91
19949	PALMERI, JAMES	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/23/91	9/23/91
107376	PAONE, MICHAEL	01429	14	REPLACE METER BOX OR LID	430	METER REPLACED	6/04/91	6/05/91
19872	PAPPAS, JOHN	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
19803	PARISI, ANTHONY	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
19806	PATTEN, EDITH	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
20024	PEPPER, ABRAHAM	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
19844	PIEMONTE, NATALIE	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
19844	PIEMONTE, NATALIE	01429	14	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/22/91	11/22/91
19844	PIEMONTE, NATALIE	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/16/91	12/16/91
19815	PIEMONTE, PAUL	01429	14	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	6/07/91	6/07/91
19815	PIEMONTE, PAUL	01429	14	NO WATER	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	11/05/91	11/06/91
19815	PIEMONTE, PAUL	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
19058	PILLON, LYDIA	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/18/91	2/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
19613	POPELAR, MICHAEL	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/04/91	9/04/91
19516	POTTS, CLYDE	01429	14	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/13/91	5/14/91
19098	POWELL, ROBERT F.	01429	14	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/15/91	7/15/91
19878	PRICE, EDWARD	01429	14	LOW BILL	430	METER REPLACED	6/17/91	6/18/91
19445	PROSOERO, CARLO	01429	14	REPLACE METER BOX OR LID	241	FILLED HOLE	6/04/91	6/05/91
103791	QUARTERMAN, ALFRED	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/02/91	7/02/91
103791	QUARTERMAN, ALFRED	01429	14	MISCELLANEOUS	220	NO LEAK FOUND	7/03/91	7/03/91
19876	REDA, RINALDO	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/22/91	2/22/91
19617	REMISIEWICZ, VICTOR	01429	14	AIR IN LINES	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/25/91	2/25/91
19617	REMISIEWICZ, VICTOR	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
19617	REMISIEWICZ, VICTOR	01429	14	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/05/91	11/06/91
989073	RENE, JOAN	01429	14	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/17/91	7/17/91
19444	RICHARDSON, ROBERT	01429	14	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	11/18/91	11/19/91
20486	RIGGS, VIRGINIA M.	01429	14	MISCELLANEOUS	430	METER REPLACED	10/29/91	10/29/91
985886	ROBERTSON, RICHARD JR	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/12/91	8/12/91
985886	ROBERTSON, RICHARD JR	01429	14	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/18/91	11/18/91
19267	ROCK, PATRICK M.	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
19142	ROEDMANN, A.W.	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/22/91	6/22/91
19142	ROEDMANN, A.W.	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/10/91	7/10/91
19142	ROEDMANN, A.W.	01429	14	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/10/91	10/10/91

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: PALM TERRACE (ELL-MAR, C.L. SMITH)

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987987	ROMERO, CHRISTINA	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/09/91	10/10/91
990462	ROTHENBERGER, WAYNE	01429	14	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/07/91
19196	SABER, WALTER	01429	14	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/12/91	3/13/91
95803	SALVAREZZA, CHRISTINA	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/28/91	10/28/91
19476	SANDERSON, WILLARD	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/11/91	11/11/91
19345	SASIN, LINDA	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/13/91	9/16/91
19380	SAVIO, KENNETH A.	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
19416	SBANI, RAPHAEL	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
19550	SCHAFFER, ROBERT	01429	14	WATER QUALITY COMPLAINT	430	METER REPLACED	6/17/91	6/17/91
19503	SCHIAVONE, LOUIS	01429	14	LEAK AT OR NEAR METER	430	METER REPLACED	6/24/91	6/24/91
19733	SCHIAVONE, LOUISE	01429	14	LEAK AT OR NEAR METER	430	METER REPLACED	8/13/91	8/13/91
107300	SCHIFF, GREGORY	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/13/91
107300	SCHIFF, GREGORY	01429	14	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/26/91	8/26/91
88609	SCHOENFELD, CLIFFORD J.	01429	14	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	7/25/91	7/25/91
19072	SCHULTE, MAE LILLIAN	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/18/91	6/18/91
19911	SEAVER, CLARENCE L.	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/01/91	10/01/91
19679	SELTMAN, GRACE	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/12/91	9/13/91
19679	SELTMAN, GRACE	01429	14	TURN OFF FOR CUSTOMER REPAIRS	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/22/91	10/22/91
19735	SENCZAK, MARION	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
19787	SENA, ERNEST	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/03/91	9/03/91

JANUARY - DECEMBER 1991

SYSTEM: PALM TERRACE (ELL-MAR, C.L. SMITH)

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
19012	SHILLUS, ERNST W.	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/18/91	6/18/91
19575	SIMON, JEAN	01429	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/14/91	3/14/91
19575	SIMON, JEAN	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/11/91	11/11/91
19025	SMITH, HORACE D.	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
19836	SOLIMANDO, MICHAEL	01429	14	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/08/91	5/09/91
19836	SOLIMANDO, MICHAEL	01429	14	ACCURACY TEST	430	METER REPLACED	5/13/91	5/14/91
20097	SORENSON, WALTER	01429	14	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	2/22/91	2/22/91
20097	SORENSON, WALTER	01429	14	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	2/22/91	2/22/91
98252	SORIANO, NICHOLAS	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/19/91	3/19/91
986921	SPENCER, RICHARD	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/16/91	9/16/91
19399	STEHLIK, WILLIAM	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/04/91	6/04/91
19399	STEHLIK, WILLIAM	01429	14	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/11/91	9/11/91
19122	STEIBER, THEODORE	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/18/91	6/18/91
19450	STEIN, ABRAHAM	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/12/91
987244	STELLWAGEN, SUSAN	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
19090	STREMUS, MARY	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/22/91	2/22/91
19090	STREMUS, MARY	01429	14	LOW PRESSURE OR PRESSURE CHECK	430	METER REPLACED	4/10/91	4/10/91
19847	SUDERLEY, JAY	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/09/91	4/10/91
19901	SZYMANSKI, CASIMER + LOTTIE	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/23/91	8/23/91
19901	SZYMANSKI, CASIMER + LOTTIE	01429	14	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/26/91	8/26/91

JANUARY - DECEMBER 1991

SYSTEM: PALM TERRACE (ELL-MAR, C.L. SMITH)

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
19479	TADEO, JOHN	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/19/91	10/19/91
19596	TARICONE, LOUIS	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		7/05/91	7/05/91
19596	TARICONE, LOUIS	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		9/10/91	9/10/91
19261	TEVLIN, JOHN	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL		10/18/91	10/21/91
93134	THIBEAULT, JEAN JACQUES	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL		9/17/91	9/18/91
97248	THIELE, ELAINE	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		2/15/91	2/15/91
987252	THOMAS, JOSEPH	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		6/04/91	6/04/91
19284	TRACZYK, WALTER	01429	14	MISCELLANEOUS	430	METER REPLACED		10/29/91	10/29/91
19757	TRAPANI, HUMBERT	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		2/22/91	2/22/91
983234	TRIANGLE CHILD DEV. CENTER	01429	14	NO WATER	150	METER IS OFF/NOTIFIED		3/11/91	3/11/91
19889	TUFO, PETER A.	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		11/15/91	11/18/91
19582	TURAY, ROSE	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)		7/11/91	7/11/91
19230	VASSALLI, LOREME	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		6/04/91	6/04/91
18877	VOYLES, KRIS	01429	14	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O		10/15/91	10/15/91
19664	WALPOLE, ARTHUR	01429	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)		5/11/91	5/11/91
19769	WALSH, CECELIA	01429	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		8/15/91	8/16/91
19769	WALSH, CECELIA	01429	14	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED		2/22/91	2/22/91
19769	WALSH, CECELIA	01429	14	NO WATER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED		9/19/91	9/19/91
19769	WALSH, CECELIA	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/19/91	10/19/91
19769	WALSH, CECELIA	01429	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		11/24/91	11/24/91

0429

JANUARY - DECEMBER 1991

SYSTEM: PALM TERRACE (ELL-MAR, C.L. SMITH)

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
19769	WALSH, CECELIA	01429	14	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/25/91	11/25/91
18879	WHITE, L.M.	01429	14	LOW BILL	430	METER REPLACED	4/12/91	4/18/91
19145	WILL, MAURICE D.	01429	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/18/91	6/18/91
19286	WILLIS, ROBERT J.	01429	14	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/09/91	7/10/91
988094	WILLS, WILLIAM H.	01429	14	LEAK AT OR NEAR METER	430	METER REPLACED	9/13/91	9/13/91
988094	WILLS, WILLIAM H.	01429	14	MISCELLANEOUS	220	NO LEAK FOUND	4/11/91	4/12/91
20120	WINCHESTER, WADE	01429	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/13/91	8/13/91
19805	WRIGHT, RALPH	01429	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/19/91	10/19/91
19699	YELOUSHAN, WILLIAM	01429	14	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	6/10/91	6/10/91
18868	ZIMMERMAN, NORMAN A.	01429	14	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/08/91	3/08/91

Palms Mobile Home Park - 559

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: PALMS MOBILE HOME PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
865	DE NOBLE, ANNA	00559	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/17/91	12/18/91
832	PATE, JAMES F.	00559	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/11/91	11/11/91
981652	PLYMETTE, MARLIN L.	00559	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/06/91	3/07/91
987103	SCHRINER, DONALD L.	00559	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/23/91	4/24/91

Park Manor - 444

Putnam County (SSU)

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: PARK MANOR

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
981072	CARROLL, WILMA	00444	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	10/01/91	10/01/91
989950	CLASSIC TOUCH DESSERTS	00444	04	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	8/09/91	8/14/91
15356	HOUSER	00444	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/01/91	8/01/91
17306	JANIS, ROMAINE	00444	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/07/91	10/08/91
987640	KAHLE, SHEREE	00444	04	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/06/91	6/07/91
17212	LASTING IMPRESSIONS	00444	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/01/91	8/01/91
982091	MOTTOR JR., CLYDE A.	00444	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/30/91	10/31/91
982091	MOTTOR JR., CLYDE A.	00444	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/08/91	11/08/91
982091	MOTTOR JR., CLYDE A.	00444	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/08/91	10/08/91
982091	MOTTOR, CLYDE A. JR.	00444	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/07/91	10/08/91
982091	MOTTOR, CLYDE A. JR.	00444	04	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	7/01/91	7/09/91
97661	MOTTOR, GERALDINE A.	00444	04	HIGH BILL	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/19/91	8/21/91
97661	MOTTOR, GERALDINE A.	00444	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/07/91	10/08/91
97661	MOTTOR, GERALDINE A.	00444	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/30/91	10/31/91
15351	RYE, JOHN	00444	04	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	7/08/91	7/09/91
987339	SCHIFFBAUER-ADKINS, JANET	00444	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/22/91
992464	SOAPY'S U OR I WASH IT	00444	04	HIGH BILL	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	12/17/91	12/18/91
992464	SOAPY'S U OR I WASH IT	00444	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/11/91	11/12/91
97854	TEEM, SHIRLEY	00444	04	WATER QUALITY COMPLAINT	300	CHECKED L/S, MANHOLE, & PLANT	3/01/91	3/01/91
988433	WOOSLEY, JANET	00444	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/08/91	10/09/91

Picciola Island - 564

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: PICCIOLA ISLAND

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982404	AYRIS, JULIE	00564	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/06/91	5/07/91
89345	BROOKER, BILL	00564	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/16/91	10/17/91
895	GERBER, DALE	00564	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/05/91	9/06/91
930	HASLER, CARL	00564	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/16/91	9/16/91
107124	HUGHSTON, HUGH	00564	05	REPLACE METER BOX OR LID	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	11/18/91	11/19/91
979354	KUHAR, BEVERLY	00564	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/13/91	9/16/91
86648	KUHN, GEORGE	00564	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/01/91	11/04/91
937	RANDAZZO, LOUIS C.	00564	05	YARD, ROAD OR SIDEWALK REPAIR	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	6/27/91	9/13/91
937	RANDAZZO, LOUIS C.	00564	05	REPLACE METER BOX OR LID	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	11/08/91	11/08/91
16824	WALTON, JOHN L.	00564	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/13/91
16824	WALTON, JOHN L.	00564	05	FOLLOW UP MBC/ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/20/91	2/28/91
16824	WALTON, JOHN L.	00564	05	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/05/91	3/06/91
107614	WILSON, ROBERT	00564	05	ACCURACY TEST	430	METER REPLACED	5/03/91	5/06/91

Pine Ridge Estates - 782

Osceola County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: PINE RIDGE ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
983021	CORLEY,KENNETH	00782	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/06/91	6/07/91
983021	CORLEY,KENNETH	00782	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/09/91	8/09/91
20393	DUGGER, MARY ANN	00782	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/28/91	5/29/91
96923	HERBST, SCOTT	00782	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/25/91	6/26/91
3578	JUSTYNSKI, VINCENT	00782	07	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	10/31/91	11/01/91
97091	LINK, MICHAEL	00782	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/15/91	5/16/91
3600	MANZI, MARIO	00782	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/11/91	12/11/91
20487	MILLER, THOMAS J.	00782	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/25/91	7/26/91
20487	MILLER, THOMAS J.	00782	07	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/26/91	8/14/91
982901	MILLER,RAYMOND E.	00782	07	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/25/91	8/27/91
983784	PATTERSON, DARRY	00782	07	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/03/91	5/03/91
3606	ROBERTSON, JOHN	00782	07	LIFT STATION OR PLANT ALARM	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/05/91	7/05/91
89213	SANTOS, ELSA	00782	07	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/19/91	11/19/91
17649	SARTORI, LAURENCE	00782	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/17/91	6/17/91
989101	WILD,SAM	00782	07	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/20/91	5/20/91

Pine Ridge Utilities - 9002

Citrus County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: PINE RIDGE UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
722230	ADAMS,MICHAEL	09002	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/15/91	7/16/91
830563	ALBERT, MICHAEL J.	09002	90	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	4/25/91	4/25/91
734050	ALLEN,DENNIS	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
839792	AVALLONE,CATHERINE	09002	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/10/91	7/11/91
739660	BARTLE,WILLIAM	09002	90	AIR IN LINES	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/25/91	11/25/91
831429	BLINN, JOSEPH J	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/21/91	7/21/91
821860	BOCZON,FREDERICK F	09002	90	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	6/03/91	6/03/91
821860	BOCZON,FREDERICK F	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/21/91	7/21/91
821860	BOCZON,FREDERICK F	09002	90	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	9/16/91	9/16/91
821860	BOCZON,FREDERICK F	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
835200	BOWEN,MONIQUE	09002	90	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/25/91	11/25/91
837199	BROWN ROBERT D	09002	90	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	3/21/91	3/22/91
100650	BRUBAKER,IRA	09002	90	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/04/91	9/04/91
984639	CAPONE, JOSEPH	09002	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/14/91	11/14/91
811520	CHARETTE,GERARD	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
689950	CLIFTON,ARTHUR	09002	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/14/91	11/14/91
756391	COFFEY,ARTHUR	09002	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
804780	DEFRANK SR., GARY	09002	90	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/05/91	3/05/91
804780	DEFRANK SR., GARY	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/16/91	7/21/91
804780	DEFRANK SR., GARY	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91

JANUARY - DECEMBER 1991

SYSTEM: PINE RIDGE UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
828686	DI GRANDE,FRANK	09002	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/17/91	6/19/91
731420	DICKERSON,RICHARD	09002	90	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/08/91	7/08/91
983792	ELHARDT, ROBERT	09002	90	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/14/91	11/14/91
835198	ERWIN, ARTHUR	09002	90	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/03/91	9/03/91
835198	ERWIN, ARTHUR	09002	90	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/21/91	11/21/91
826466	FIELDS, MARK	09002	90	NO WATER	150	METER IS OFF/NOTIFIED	9/16/91	9/16/91
702860	FIELDS,RICHARD R	09002	90	LOW PRESSURE OR PRESSURE CHECK	150	METER IS OFF/NOTIFIED	3/05/91	3/05/91
765440	FONGEMIE,NELSON	09002	90	NO WATER	150	METER IS OFF/NOTIFIED	9/09/91	9/09/91
818840	GARDINER,R	09002	90	MISCELLANEOUS	420	ADDRESS VERIFIED	5/15/91	5/16/91
100590	GEYSSENS,ALBERT	09002	90	NO WATER	150	METER IS OFF/NOTIFIED	4/25/91	4/25/91
991595	GIANNUZZI,GEORGE	09002	90	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/30/91	12/30/91
100450	GILMAN,PAUL R	09002	90	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/14/91	11/14/91
744390	GRABOWSKI JR., LEONARD	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
985418	HARLEY JR, JOHN	09002	90	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
824381	HILL,DARYL	09002	90	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/18/91	7/02/91
829121	JELDY, JEAN H.	09002	90	HIGH BILL	220	NO LEAK FOUND	2/15/91	2/15/91
776720	JORGENSEN,JOHN	09002	90	NO WATER	150	METER IS OFF/NOTIFIED	4/25/91	4/25/91
838199	KIEVMAN, GERALD	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
837208	KINZER, GEORGE	09002	90	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	6/17/91	6/19/91
661990	KOCH,RICHARD	09002	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/14/91	11/14/91

JANUARY - DECEMBER 1991

SYSTEM: PINE RIDGE UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
100861	LAMBERT,DELORES OR JOSEPH	09002	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/19/91	7/22/91
834586	MATCHETT,PAUL	09002	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/18/91
985795	MATTHEW, ARTHUR	09002	90	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/12/91	11/14/91
725430	MAX, STEPHEN J.	09002	90	LOW PRESSURE OR PRESSURE CHECK	150	METER IS OFF/NOTIFIED	7/16/91	7/16/91
725430	MAX, STEPHEN J.	09002	90	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	4/25/91	4/25/91
725430	MAX, STEPHEN J.	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
100200	MAZAKA,STEPHEN J	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/10/91	4/10/91
100610	MUCHTIN,JOSEPH	09002	90	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	9/16/91	9/16/91
986339	NOWAK, TED	09002	90	HIGH BILL	220	NO LEAK FOUND	9/16/91	9/16/91
986339	NOWAK, TED	09002	90	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	11/14/91	11/14/91
838070	REED, ROBIN W	09002	90	HIGH BILL	220	NO LEAK FOUND	2/19/91	2/19/91
838672	REGAN, RICHARD J	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/21/91	7/21/91
677230	RIECK,DENNIS	09002	90	LOW PRESSURE OR PRESSURE CHECK	150	METER IS OFF/NOTIFIED	7/22/91	7/22/91
100720	ROWLAND,BERNARD	09002	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/05/91	7/08/91
989422	ROYAL COACHMAN HOMES	09002	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/25/91	11/26/91
760150	RUDY,FRED	09002	90	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
985748	SHORT, DAVID L	09002	90	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/14/91	11/14/91
100880	SIBERT,RICHARD	09002	90	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/16/91	12/18/91
807400	SIMONS,LAWRENCE	09002	90	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/11/91	9/11/91
838113	SPINDLER, ARTHUR	09002	90	REPLACE METER BOX OR LID	465	RELOCATED OR RAISED/LOWERED METER	10/11/91	10/22/91

JANUARY - DECEMBER 1991

SYSTEM: PINE RIDGE UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988845	STOCKTON, CURTIS	09002	90	MISCELLANEOUS	260	RAISED OR LOWERED METER OR BOX	11/14/91	11/14/91
837088	SUGAR MILL WOODS INC	09002	90	REPLACE METER BOX OR LID	450	CLEANED METER	6/17/91	6/19/91
986659	SWEETWATER HOMES	09002	90	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/22/91	11/22/91
982436	VAUGHAN,WILLIAM A	09002	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/17/91	5/20/91
839216	WADSWORTH,WALTER J.	09002	90	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	5/01/91
840467	WAGNER, CLAUDE S	09002	90	REPLACE METER BOX OR LID	450	CLEANED METER	6/17/91	6/19/91

Piney Woods - 553

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: PINEY WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
109594	AIRTH, RICKEY C.	00553	05	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	8/22/91	8/22/91
1100	BARROW, JOHN	00553	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/21/91	8/21/91
1036	BOWLES, L. F.	00553	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/31/91	10/31/91
1037	BRUSH, MICHAEL L.	00553	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/15/91	5/16/91
1037	BRUSH, MICHAEL L.	00553	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/19/91	9/20/91
1037	BRUSH, MICHAEL L.	00553	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/14/91	8/21/91
1037	BRUSH, MICHAEL L.	00553	05	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/21/91	8/21/91
1065	CROUSE, DALE	00553	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/10/91	6/11/91
1068	DANCY, TOM	00553	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/21/91	8/21/91
986726	DESCHLER SR., TIM	00553	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/21/91	8/21/91
1028	EBLING, R.	00553	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	8/27/91
1028	EBLING, R.	00553	05	REPLACE METER BOX OR LID	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/20/91	8/21/91
89596	FAILE, BILLY	00553	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/14/91	5/15/91
89596	FAILE, BILLY	00553	05	LOW PRESSURE OR PRESSURE CHECK	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	3/20/91	3/21/91
89596	FAILE, BILLY	00553	05	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	3/25/91	4/02/91
1110	GILLIAN, JAMES T.	00553	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/01/91	4/02/91
1075	HALL, C.	00553	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/21/91	8/21/91
1386	HEIN, J.	00553	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	6/27/91	6/27/91
1386	HEIN, J.	00553	05	LIFT STATION OR PLANT ALARM	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/23/91	12/23/91
106242	HOLY TRINITY EPISCOPAL CHURCH	00553	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/01/91

JANUARY - DECEMBER 1991

SYSTEM: PINEY WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
986678	JESTER, MARY	00553	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/21/91	8/21/91
986678	JESTER, MARY	00553	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/20/91	5/23/91
988979	MC DANIEL,JOANN	00553	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/21/91	5/22/91
106563	REYNEVELD, JOSEPH	00553	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/17/91	5/20/91
984875	SCOTT, TERRI	00553	05	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/01/91	3/01/91
989120	WALLER, DOUGLAS C.	00553	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/02/91	10/02/91
1375	WELLMAN, L.	00553	05	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/15/91	11/15/91
108754	WESSLING, JULIE A.	00553	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/24/91	7/25/91
108754	WESSLING, JULIE A.	00553	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/16/91	8/19/91
1097	WILLIAMS, ROBERT W.	00553	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/05/91	11/05/91

Point O'Woods - 987

Citrus County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: POINT O' WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
986690	AHSCHLAGER, EDWIN	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/22/91	4/22/91
986690	AHSCHLAGER, EDWIN	00987	09	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	4/01/91	4/22/91
95344	ARNOLD, ELAINE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/01/91	3/01/91
95493	BARGER, RICHARD & DOLORES	00987	09	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/01/91	3/01/91
95034	BARRETT, WILLIAM & ELIZABETH	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/27/91	4/08/91
95173	BERNHARD, ROBERT & HELEN	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/26/91	9/27/91
106894	BEYER, JEAN	00987	09	NO WATER	420	ADDRESS VERIFIED	5/20/91	5/20/91
983974	BIELSKI, WILLIAM	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/01/91	5/02/91
989823	BITTING, MARJORIE	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/04/91	11/05/91
986843	BLAND, PAMELA	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/05/91	4/08/91
95035	BRADY, HELEN	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/01/91
95035	BRADY, HELEN	00987	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/16/91	9/16/91
95035	BRADY, HELEN	00987	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/24/91	10/25/91
95134	BROKAW, BRUCE & CARMEN	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/08/91	11/11/91
95306	BRUGGEMAN, WILLIAM W.	00987	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/23/91	7/23/91
95346	BULLINGTON, ETHYL	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/01/91	3/01/91
980683	CAPUTO, DENISE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/05/91	3/06/91
95287	CHANCE, JESSE & JOANNE	00987	09	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/03/91	4/03/91
95176	CHESHIRE, MYRON & ADELE	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/30/91	10/01/91
95301	CLARK, JANE	00987	09	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	10/21/91	10/22/91

JANUARY - DECEMBER 1991

SYSTEM: POINT O' WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
95041	CLIFFORD, DOROTHY	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/22/91	4/23/91
981126	COPELAND, WILLIAM G.	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/20/91	3/20/91
987981	COPSEY, JESS	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/01/91	7/02/91
987981	COPSEY, JESS	00987	09	NO WATER	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	3/08/91	3/08/91
988135	CUNNINGHAM, DALE D.	00987	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/28/91	10/29/91
95121	DAHLBERG, CHESTER & DOROTHY	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/12/91	4/15/91
95431	DAVIS, CLYDE & SALLIE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/06/91	3/06/91
95431	DAVIS, CLYDE & SALLIE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/03/91	5/03/91
95431	DAVIS, CLYDE & SALLIE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/26/91	8/26/91
95431	DAVIS, CLYDE & SALLIE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/07/91	10/07/91
95006	DELLER, JEFF	00987	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	2/06/91	2/06/91
95006	DELLER, JEFF	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/29/91	4/30/91
95006	DELLER, JEFF	00987	09	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/18/91	4/19/91
95006	DELLER, JEFF	00987	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/25/91	4/25/91
989555	DOWNEY,DORIS	00987	09	LEAK - MAIN	220	NO LEAK FOUND	9/17/91	9/17/91
989555	DOWNEY,DORIS	00987	09	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	6/21/91	6/24/91
95179	DUGGAN, JOHN & FLORENCE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/29/91	4/30/91
95179	DUGGAN, JOHN & FLORENCE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/06/91	8/06/91
95147	DURANTE, ALINE	00987	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/30/91	10/30/91
95141	EASTWOOD, S.C./ AGNES	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91

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SYSTEM: POINT O' WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
95141	EASTWOOD,S.C. & AGNES	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	8/05/91
95141	EASTWOOD,S.C. & AGNES	00987	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/18/91	4/18/91
95112	ECKHARDT, F.W. & JUNE	00987	09	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/21/91	8/21/91
95112	ECKHARDT, F.W. & JUNE	00987	09	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/24/91	10/24/91
980341	EDWARDS, ROBERT	00987	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/22/91	4/23/91
95033	ELLIOTT, LOUISE	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/05/91
105899	ENGLAND, ROBERT	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/20/91	5/21/91
105899	ENGLAND, ROBERT	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/05/91	8/05/91
105899	ENGLAND, ROBERT	00987	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/20/91	11/20/91
95021	ENGLAND, ROBERT & MARY	00987	09	LOW PRESSURE OR PRESSURE CHECK	450	CLEANED METER	12/12/91	12/12/91
95465	GERALD, FRANK I.	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/11/91	4/12/91
95465	GERALD, FRANK I.	00987	09	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/05/91	6/05/91
95115	GONZALEZ, TOM	00987	09	HIGH BILL	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/25/91	4/17/91
95115	GONZALEZ, TOM	00987	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/08/91	4/08/91
95115	GONZALEZ, TOM	00987	09	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/07/91	5/08/91
95136	GRIFFIN, EUNICE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/21/91	5/22/91
95105	GRIMNES, DORIS L.	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/01/91	7/02/91
95105	GRIMNES, DORIS L.	00987	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/24/91	10/24/91
95105	GRIMNES, DORIS L.	00987	09	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/15/91	7/15/91
95009	GRUENEBERGER, ARTHUR & GRACE	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/20/91	5/21/91

JANUARY - DECEMBER 1991

SYSTEM: POINT O' WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
95009	GRUENEBERGER, ARTHUR & GRACE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/26/91	3/26/91
95009	GRUENEBERGER, ARTHUR & GRACE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/18/91	6/18/91
95009	GRUENEBERGER, ARTHUR & GRACE	00987	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/24/91	10/24/91
993735	GRUNWALD, FREDERICK	00987	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/20/91	12/20/91
95205	HAMILL, NANCY	00987	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/16/91	9/16/91
95208	HOUZA, N.	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/26/91	11/27/91
95447	JERRELL, OLIVER & MARY	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/13/91	9/13/91
95447	JERRELL, OLIVER & MARY	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/20/91	9/23/91
95164	JOHNSON, AMOS & DAGNY	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	1/30/91	1/30/91
95164	JOHNSON, AMOS & DAGNY	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/23/91	7/23/91
95265	JOHNSON, ROSE ANN	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/28/91	3/01/91
95221	KNAPP, ROBERT & JOANN	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/06/91	6/06/91
987407	LACASSE, DON	00987	09	LOCATE LINES	280	LINES LOCATED AND MARKED	4/04/91	4/08/91
95175	LAMB, JOAN	00987	09	HIGH BILL	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	9/23/91	9/24/91
95175	LAMB, JOAN	00987	09	LEAK AT OR NEAR METER	430	METER REPLACED	12/02/91	12/10/91
95175	LAMB, JOAN	00987	09	MISCELLANEOUS	430	METER REPLACED	12/11/91	12/12/91
95114	LIKEN, JOHN DUNN	00987	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/03/91	9/03/91
95438	LIPETRI, ANTHONY	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/25/91	11/26/91
95005	LIPETRI, ANTHONY	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/13/91	5/14/91
95429	LIPETRI, ANTHONY	00987	09	YARD, ROAD OR SIDEWALK REPAIR	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/13/91	5/14/91

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SYSTEM: POINT O' WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
108500	MAHAN, DAVID	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/30/91	5/30/91
108500	MAHAN, DAVID	00987	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/17/91	12/17/91
95163	MANNA, JOSEPH & GLORIA	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/29/91	4/29/91
95008	MARCINAK, WALTER & LUCILLE	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91
94994	MATHIEW, ALIN	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/30/91	10/01/91
95032	MCGAHA, THURMAN & VIRGINIA	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/25/91
979586	MELENDRERAS, LOIS	00987	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/27/91	8/27/91
95160	MORRISON, ROBERT & JANET	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/26/91	2/27/91
106786	MURPHY, THOMAS	00987	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/09/91
106786	MURPHY, THOMAS	00987	09	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/19/91	12/19/91
97425	NARDI, ANTHONY J.	00987	09	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/01/91	7/01/91
95110	NELSON, ROBERT & DOROTHY	00987	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/16/91	12/16/91
95167	NELSON, ROBERT & MARTHA	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/01/91	4/01/91
95167	NELSON, ROBERT & MARTHA	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/16/91	4/16/91
95467	NOONE, JAMES & OPAL	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/04/91	6/04/91
106395	O'BRIEN, RAYMOND J.	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/24/91	6/25/91
108927	PAXTON, ROBERT	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/23/91	7/23/91
95273	PEARSON, ROBERT & MARY	00987	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/03/91	10/03/91
95476	PETERS, EARL	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/07/91	4/08/91
95459	PETRUSHEVICH, NICHOLAS & JEAN	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/01/91	3/01/91

JANUARY - DECEMBER 1991

SYSTEM: POINT O' WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
95459	PETRUSHEVICH, NICHOLAS & JEAN	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/15/91	4/15/91
979967	ROBERTS, GENE A.	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/07/91	8/08/91
986822	ROSENBERGER, JOHN M	00987	09	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	3/20/91	4/22/91
95445	SANDERS, JEANNE	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/25/91
95445	SANDERS, JEANNE	00987	09	SEWER SMELL IN AREA	301	NO OVERFLOW	8/29/91	8/30/91
979923	SARRICA, SALVATORE	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/22/91	7/22/91
95149	SCHILLER, LILLIAN	00987	09	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	12/12/91	12/12/91
992221	SERVICE ORDER PENDING	00987	09	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	9/09/91	9/10/91
95309	SHEEHAN, ROBERT & BETTY	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/11/91	6/11/91
95458	SMITH, HENRY & ANNE	00987	09	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/05/91	6/05/91
990999	SMITH, LEON	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/30/91	9/03/91
95222	SMITH, PEGGY	00987	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/04/91	4/05/91
989965	SNODGRASS, WOODROW W.	00987	09	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/19/91	8/19/91
986761	SOJA, LOUIS	00987	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/03/91	9/04/91
95491	SORANNO, NICOLO & GRACE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/02/91	10/02/91
980659	SPARKS, CECIL	00987	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/28/91	10/28/91
95266	STALBAUM, WAYNE & BETTY	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/22/91	5/23/91
95266	STALBAUM, WAYNE & BETTY	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	1/18/91	1/18/91
95266	STALBAUM, WAYNE & BETTY	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	1/30/91	1/30/91
95025	STORR, HOWARD & GAIL	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/09/91	4/10/91

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SYSTEM: POINT O' WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
95252	SUKUT, ARLYN & JOYCE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/25/91	6/25/91
94992	TOBIN, THOMAS & ANN	00987	09	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/26/91	2/26/91
94992	TOBIN, THOMAS & ANN	00987	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/09/91	12/10/91
95457	TORTORICI, PETE & RUTH	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/20/91	3/08/91
95457	TORTORICI, PETE & RUTH	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/05/91	4/05/91
95457	TORTORICI, PETE & RUTH	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/17/91	6/17/91
95432	VALENTINO, SALVATORE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/06/91	5/06/91
95432	VALENTINO, SALVATORE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/12/91	8/12/91
95461	VAN PUTTEN, JOHN & BEVERLY	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/06/91	4/08/91
981897	WHEELER,JOHN M.	00987	09	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/16/91	9/16/91
95311	WHITEHEAD, ISSIE	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/15/91	7/15/91
95423	WHITEHOUSE, JAMES	00987	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/18/91	6/18/91
104895	WICKS, ROBERT B.	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/22/91	7/23/91
95474	WITHERS, MILDRED	00987	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/24/91	6/24/91
95474	WITHERS, MILDRED	00987	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/23/91	7/24/91

Pomona Park - 443

Putnam County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: PONOMA PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
8976	BELKNAP, WILLIAM	00443	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/30/91	10/03/91
8931	BERNARD,CHARLES E.	00443	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/02/91	7/08/91
8931	BERNARD,CHARLES E.	00443	04	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/10/91	7/22/91
9030	BLOUNT, W.A.	00443	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/08/91	11/13/91
106994	BOGGS, DAVID	00443	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/01/91	11/04/91
9069	BOURQUIN, MARY	00443	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/02/91	7/08/91
108698	BOWMAN, ROBERT C.	00443	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/05/91
988013	BOZEMAN, VERNON	00443	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/20/91	3/20/91
9020	COMBS, ROBERT	00443	04	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/05/91	3/05/91
8986	FICACCI, LENA E.	00443	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/05/91
8986	FICACCI, LENA E.	00443	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	6/25/91	6/25/91
989160	GRIFFIN, JAMES	00443	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/30/91	9/04/91
8984	JACKSON, RICHARD E.	00443	04	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/20/91	10/03/91
981288	KEENE,DAWN	00443	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/30/91	9/04/91
90687	KNOWLES, MELISSA	00443	04	MISCELLANEOUS	440	VACANT PREMISE	2/19/91	2/19/91
8909	LADD, BOBBIE V.	00443	04	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/09/91	9/12/91
9042	LAMB, CARL B.	00443	04	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	6/24/91	6/25/91
987344	LOCKE, ROY	00443	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/11/91	7/12/91
9029	MAHA, EDWIN	00443	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/09/91	9/12/91
9029	MAHA, EDWIN	00443	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/05/91	3/05/91

JANUARY - DECEMBER 1991

SYSTEM: POMONA PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
9056	MIMS,VERNA MAE	00443	04	NO WATER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/25/91	10/25/91
9056	MIMS,VERNA MAE	00443	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/22/91	10/22/91

Postmaster Village - 1095

Clay County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: POSTMASTER VILLAGE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
16383	ANDERSON, ELMER M.	01095	10	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/05/91	3/05/91
88672	COLE, CHRISTOPHER W.	01095	10	WATER QUALITY COMPLAINT	450	CLEANED METER	3/11/91	3/11/91
16449	EASTON, LARRY	01095	10	WATER QUALITY COMPLAINT	450	CLEANED METER	3/29/91	3/29/91
16449	EASTON, LARRY	01095	10	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/15/91	4/15/91
18600	EDWARDS, LEE	01095	10	LOW PRESSURE OR PRESSURE CHECK	430	METER REPLACED	9/17/91	9/17/91
989128	ELDER, STANLEY	01095	10	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/18/91	11/18/91
16433	GASSETT, JAMES	01095	10	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/07/91	8/07/91
16440	GREGORY, EARL	01095	10	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/15/91	4/15/91
993524	HEAPE JR, WALTER E	01095	10	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/12/91	12/12/91
988156	HEWETT, DORIS D.	01095	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/10/91	5/10/91
989168	HOUSTON JR., D. D.	01095	10	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/15/91	4/15/91
16363	INGRAM, JAMES R.	01095	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/20/91	6/20/91
106559	JEWELL, MARGIE B.	01095	10	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/05/91	3/05/91
16391	MEANS, L.R.	01095	10	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/25/91	10/29/91
16392	MEANS, L.R.	01095	10	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/25/91	10/28/91
94119	MONROE, THOMAS	01095	10	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	12/19/91	12/19/91
20451	MURRAY, KENNETH A.	01095	10	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	3/06/91	3/06/91
989167	RHEA, MARY K.	01095	10	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/15/91	4/15/91
989413	RUIZ, JORGE E.	01095	10	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/10/91	5/10/91
94565	SMITH, FRED C.	01095	10	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/04/91	3/05/91

JANUARY - DECEMBER 1991

SYSTEM: POSTMASTER VILLAGE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982175	TEPPERBERG D.C., PHILLIP S.	01095	10	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	12/23/91	12/23/91
982175	TEPPERBERG D.C., PHILLIP S.	01095	10	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/11/91	6/11/91
16410	TUCKER, JAMES	01095	10	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/17/91	12/17/91
16384	TULLER, RICHARD	01095	10	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	3/06/91	3/06/91
986817	WEDEMEYER, JANE B.	01095	10	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	2/13/91	2/14/91
985884	WEISER, CRAIG	01095	10	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/25/91	3/25/91
985773	WILLIAMS, JERRY JOE	01095	10	AIR IN LINES	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	12/17/91	12/17/91

0460

Quail Ridge - 578

Lake County (SSU)

THERE WERE NO SERVICE ORDERS FOR TEST YEAR ENDED 12/31/91

River Grove - 442

Putnam County (SSU)

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: RIVER GROVE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
990001	BATIE,PATRICK	00442	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/18/91	7/19/91
986127	BLEVINS, JAMES	00442	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/12/91	2/12/91
2239	BLEVINS, JAMES	00442	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/05/91
2241	CLOSE, EMORY H.	00442	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/18/91	9/23/91
987092	COSTELLO,PEGGY	00442	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/17/91	5/20/91
2157	DELZELL, JOHN M.	00442	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/25/91	8/25/91
90219	DOUGLAS SR., ELLIS	00442	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/06/91	9/10/91
2188	DUNNING, K. N.	00442	04	MISCELLANEOUS	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/16/91	5/17/91
2199	FRITH, T R	00442	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/10/91	12/16/91
2199	FRITH, T. R.	00442	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/30/91	7/31/91
2190	GREEN III, F. P.	00442	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/15/91	5/16/91
2190	GREEN III, F. P.	00442	04	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/23/91	5/24/91
2226	HERRING, KENNETH	00442	04	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/18/91	7/25/91
2247	HORNE, L. D.	00442	04	LOW BILL	430	METER REPLACED	4/08/91	4/15/91
2182	HUTCHINS, ROBERT	00442	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/12/91	3/13/91
2201	JONES,DAVID R.	00442	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/26/91	7/30/91
2155	JORDAN JR., CLARENCE E.	00442	04	YARD, ROAD OR SIDEWALK REPAIR	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/06/91	9/10/91
990387	LH BUCK	00442	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/17/91	7/22/91
990387	LH BUCK	00442	04	LOCATE LINES	280	LINES LOCATED AND MARKED	11/07/91	11/12/91
2181	MAIMONE, JOHN F.	00442	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/11/91	3/12/91

JANUARY - DECEMBER 1991

SYSTEM: RIVER GROVE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
109196	ROBERTS, DENNIS	00442	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		7/26/91	7/30/91
109196	ROBERTS, DENNIS	00442	04	LEAK AT OR NEAR METER	430	METER REPLACED		6/17/91	6/17/91
2187	SAXBY, EDGAR J.	00442	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)		12/19/91	12/20/91
992430	SERVICE ORDER PENDING	00442	04	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED		9/18/91	9/18/91
2152	THOMPSON JR., W. D.	00442	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		9/16/91	9/16/91
2152	THOMPSON JR., W. D.	00442	04	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED		8/25/91	8/25/91
2159	TORODE III, W. E.	00442	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED		8/25/91	8/25/91
2150	WARWICK, W.E.	00442	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		3/18/91	3/19/91
107719	WILHITE, L.W.	00442	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		7/25/91	7/25/91
107719	WILHITE, L.W.	00442	04	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		7/25/91	7/25/91
2163	WILSON, JIM	00442	04	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O		12/03/91	12/11/91

River Park - 439

Putnam County (SSU)

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: RIVER PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984429	ANDRES,JAVIER	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/17/91	6/18/91
984429	ANDRES,JAVIER	00439	04	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/23/91	7/24/91
4169	ARNOLD, CHARLES	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/02/91	8/05/91
987336	ARNOLD, CHARLES	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/02/91	8/05/91
3998	BACON, GARY	00439	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/19/91	3/19/91
3998	BACON, GARY	00439	04	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/24/91	7/08/91
4178	BARLEY, ESPY	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/30/91	7/31/91
18262	BLOM, JOHN W.	00439	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/23/91	9/24/91
95276	BRISTOL, H.D.	00439	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/03/91	10/07/91
982250	BURNS, ROBERT	00439	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/14/91	2/18/91
106466	CARSWELL, HOWARD AND CAROL	00439	04	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/20/91	9/20/91
4157	CHAPPO, BILL	00439	04	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	2/01/91	2/01/91
4073	DABELKO, ESTHER	00439	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/25/91	12/02/91
96818	EDWARDS, DON	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/30/91	7/31/91
96818	EDWARDS, DON	00439	04	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/20/91	8/21/91
986563	EHRMANTROUT, MICHELLE	00439	04	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/26/91	10/07/91
4101	ENGLE, ROBERT	00439	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/16/91	7/16/91
985983	ERJAVEC, FRANK S	00439	04	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	2/01/91	2/01/91
4027	FANNING, ELIZABETH	00439	04	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/08/91	10/10/91
4058	FELSKA, AL	00439	04	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	3/20/91	4/10/91

SYSTEM: RIVER PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
91885	GELFIUS, ALBERT L.	00439	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/19/91	2/19/91
3948	GILMORE, J.M.	00439	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/06/91	8/07/91
91463	GISH, PAUL	00439	04	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/20/91	3/01/91
3973	GREER, RAYMOND	00439	04	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/05/91	3/05/91
3973	GREER, RAYMOND	00439	04	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	7/16/91	7/17/91
89777	GREGSON, O.K.	00439	04	HIGH BILL	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	2/05/91	2/05/91
4033	HALE JR., JAMES	00439	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/16/91	7/16/91
90077	HANES, JIMMY A.	00439	04	LEAK AT OR NEAR METER	220	NO LEAK FOUND	4/15/91	4/16/91
4147	HARRAHILL, THOMAS	00439	04	LEAK AT OR NEAR METER	100	VERIFIED METER-READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/15/91	4/15/91
3939	HINTON, RICHARD	00439	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/08/91	10/08/91
90794	HOLCOMB, FRED	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/30/91	7/31/91
3953	HOLLY, JACK	00439	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/25/91	12/05/91
4209	HURFORD BURR, DOROTHY	00439	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/09/91	8/09/91
17114	JENNINGS, DONALD	00439	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/31/91	8/01/91
986341	JONES, BILLY	00439	04	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/13/91
4187	KIRK, RAY	00439	04	NO WATER	150	METER IS OFF/NOTIFIED	5/20/91	5/20/91
4231	LEPLEY, PAUL	00439	04	HIGH BILL	150	METER IS OFF/NOTIFIED	11/25/91	12/05/91
4006	MALSON, GLYNN	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/06/91	8/06/91
4170	MATTIE, KENNETH	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/13/91	5/14/91
4170	MATTIE, KENNETH	00439	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/16/91	7/16/91

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: RIVER PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
4084	MCDONALD, CHARLES	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/03/91	10/07/91
4084	MCDONALD, CHARLES	00439	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/05/91	3/05/91
4084	MCDONALD, CHARLES	00439	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/31/91	11/01/91
4084	MCDONALD, CHARLES	00439	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/12/91	11/13/91
979520	MILLER, GLADYS J.	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/12/91	9/12/91
4039	MILLER, TRAVER W	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/01/91	8/02/91
4039	MILLER, TRAVER W	00439	04	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/15/91	9/12/91
4202	MINTON, JIM	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/27/91	10/03/91
982083	NARMORE, TURNER	00439	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/16/91	7/16/91
4184	PAUL SOUTHERN	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/15/91	11/15/91
4048	PEACOCK, B. MAX	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/03/91	10/07/91
4067	PHELPS, EDWARD	00439	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/30/91	10/07/91
985520	PHILLIPS,CHARLES C.	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/27/91	10/03/91
985520	PHILLIPS,CHARLES C.	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/27/91	10/03/91
985520	PHILLIPS,CHARLES C.	00439	04	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/22/91	10/30/91
4052	PIDGEON, GEORGE	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/01/91	4/02/91
4052	PIDGEON, GEORGE	00439	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/07/91	10/08/91
16696	PRIOLA, JOE	00439	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/13/91	2/15/91
97071	QUINT, IRMA R.	00439	04	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/02/91	5/03/91
106975	ROY, GLENDA W.	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/14/91

JANUARY - DECEMBER 1991

SYSTEM: RIVER PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
4083	SCHMIDT, BETTY JEAN	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/01/91	4/02/91
4026	SHAFFER, DONNA V.	00439	04	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/01/91	2/01/91
989875	SMITH, CATHY	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/24/91	5/24/91
989875	SMITH, CATHY	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/30/91	5/30/91
3977	SMITH, MARJORIE J.	00439	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/03/91	6/04/91
4197	SMITH, ROBERT H.	00439	04	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/19/91	2/19/91
3923	SPENCER, LEONORA	00439	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/12/91	4/12/91
88387	SPENCER, RICHARD	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
3940	TYSON, WILLIAM W.	00439	04	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/28/91	5/29/91
988435	VOLASKOW, EMIL	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/25/91	9/27/91
985399	WATT, MARVIN	00439	04	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/05/91	7/05/91
983969	WHITEHEAD, WILLIAM	00439	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/09/91	7/09/91
983969	WHITEHEAD, WILLIAM	00439	04	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	8/15/91	8/15/91
983969	WHITEHEAD, WILLIAM	00439	04	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/05/91	3/05/91
3956	YOAKUM, GLENN	00439	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/10/91	4/10/91

Rolling Green - 985

Citrus County (SSU)

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: ROLLING GREEN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
86831	BANNER, R.	00985	09	LEAK AT OR NEAR METER	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/01/91	12/01/91
86837	BRADLEY	00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/17/91	5/17/91
980380	BROWN, ROBERT	00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/06/91	9/09/91
980380	BROWN, ROBERT	00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/07/91	11/07/91
980380	BROWN, ROBERT	00985	09	NO WATER	223	CUSTOMER PREVIOUSLY NOTIFIED IN REFERENCE TO SCHEDULED OUTAGE	12/20/91	12/20/91
106061	CARROLL, KENNETH C	00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/02/91	12/02/91
106061	CARROLL, KENNETH C.	00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/15/91	5/15/91
86815	CZARNECKI, TED	00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/07/91	11/07/91
980158	DEBOW, LAWRENCE	00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/02/91	12/02/91
91312	DRAYNE, ALFRED	00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/23/91	8/23/91
91312	DRAYNE, ALFRED	00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/11/91	11/11/91
91312	DRAYNE, ALFRED	00985	09	NO WATER	223	CUSTOMER PREVIOUSLY NOTIFIED IN REFERENCE TO SCHEDULED OUTAGE	12/17/91	12/17/91
86822	FAIR, C H	00985	09	WATER QUALITY COMPLAINT	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	11/18/91	11/18/91
86822	FAIR, C H	00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/09/91
86822	FAIR, C H	00985	09	AIR IN LINES	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	11/06/91	11/06/91
86822	FAIR, C H	00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/07/91	11/07/91
86822	FAIR, C H	00985	09	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/05/91	12/05/91
984533	FIORELLI, JOSEPHINE	00985	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/21/91	6/21/91
984533	FIORELLI, JOSEPHINE	00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/02/91	12/02/91
98211	FOREST, EDWIN P	00985	09	AIR IN LINES	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	10/21/91	10/21/91

JANUARY - DECEMBER 1991

SYSTEM: ROLLING GREEN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
90673	GALLO, FRANK	00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/04/91	9/05/91
90673	GALLO, FRANK	00985	09	NO WATER	223	CUSTOMER PREVIOUSLY NOTIFIED IN REFERENCE TO SCHEDULED OUTAGE	12/20/91	12/20/91
978684	GOODMAN, BOBBY	00985	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/16/91	4/17/91
105508	HELTON, HARRY	00985	09	WATER QUALITY COMPLAINT	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	10/31/91	11/04/91
105508	HELTON, HARRY	00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/05/91	12/17/91
86828	HOLBRUNER, RICHARD	00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/13/91	12/13/91
86828	HOLBRUNER, RICHARD	00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/29/91	8/29/91
86839	KNOPIC, STEVE	00985	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/29/91	8/29/91
86839	KNOPIC, STEVE	00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/24/91	9/24/91
86839	KNOPIC, STEVE	00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/07/91	11/07/91
985539	LA ROCHE, LOUIS T.	00985	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/26/91	8/26/91
93213	LAMBERT, D.J.	00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/02/91	12/02/91
86834	LAMSBACK, GEORGE	00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/04/91	9/04/91
86826	LUTZ, KENNETH	00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	7/16/91	7/17/91
86826	LUTZ, KENNETH	00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/29/91	8/29/91
109051	MCCULLOUGH, BURT	00985	09	WATER QUALITY COMPLAINT	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/04/91	9/05/91
991821	MCKILLEN, NEAL J.	00985	09	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/17/91	12/18/91
88792	MCQUEEN, HARRY G.	00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/02/91	12/02/91
987345	MISNER, SHELLY	00985	09	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	12/01/91	12/01/91
987345	MISNER, SHELLY	00985	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/01/91	12/01/91

3/05/92

CUSTOMERS INQUIRY REPORT

SVC207RP1

JANUARY - DECEMBER 1991

SYSTEM: ROLLING GREEN

CUST.	NAME		PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987345	MISNER,SHELLY		00985	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/13/91	2/14/91
96536	MOODY, EDWARD		00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	3/29/91	3/29/91
88794	RENFRO, KATHY		00985	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/28/91	5/28/91
978499	SANDERS, NORMAN	JOB#190-89	00985	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/21/91	10/22/91
104998	SHARP, NOEL		00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/04/91	9/04/91
106343	SMITH, ARTHUR W.		00985	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/06/91	9/06/91
86823	STOUT, DON		00985	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/05/91	12/05/91
93214	THIBODEAU, RAY		00985	09	WATER QUALITY COMPLAINT	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/03/91	9/03/91
93214	THIBODEAU, RAY		00985	09	AIR IN LINES	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/11/91	9/11/91
86827	WILLIAMS, POLLY		00985	09	HIGH BILL	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	11/18/91	11/19/91
86827	WILLIAMS, POLLY		00985	09	WATER QUALITY COMPLAINT	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	8/05/91	8/05/91
86827	WILLIAMS, POLLY		00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/02/91	12/02/91
86827	WILLIAMS, POLLY		00985	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/16/91	12/16/91
86827	WILLIAMS, POLLY		00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	3/04/91	4/17/91
86827	WILLIAMS, POLLY		00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/11/91	9/11/91
86827	WILLIAMS, POLLY		00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/07/91	11/07/91
86883	WORDEN, H.		00985	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	4/17/91	4/17/91
989096	YETZ, RUSSELL		00985	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/10/91	12/11/91
989096	YETZ, RUSSELL		00985	09	NO WATER	223	CUSTOMER PREVIOUSLY NOTIFIED IN REFERENCE TO SCHEDULED OUTAGE	12/20/91	12/20/91
93692	ZITO, JOHN		00985	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/23/91	10/24/91

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: ROLLING GREEN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
93692	ZITO, JOHN	00985	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	11/27/91	11/27/91
93692	ZITO, JOHN	00985	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/07/91	11/07/91
93692	ZITO, JOHN	00985	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/29/91	10/30/91

Rosemont - 988

Citrus County (SSU)

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: ROSEMONT

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
95607	COVINGTON, B.	00988	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/05/91	3/05/91
95568	HOLLENBECK, E.	00988	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/20/91	12/20/91
95562	SHEAHAN, B.	00988	09	LOCATE LINES	280	LINES LOCATED AND MARKED	11/18/91	11/20/91
95517	SNYDER, R.	00988	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/09/91	10/09/91
978679	TRUELSON,RUTH E.	00988	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/04/91	9/04/91
95561	ZIZEK, W.	00988	09	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/09/91	10/09/91

Salt Springs - 1115

Marion County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: SALT SPRINGS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
107966	ARNE, TOM	01115	11	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/03/91	7/05/91
11370	BALL, RICHARD	01115	11	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/27/91	6/28/91
11364	CAMERON, HELEN L.	01115	11	LIFT STATION OR PLANT ALARM	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	2/07/91	2/07/91
987817	CAMPBELL, FRANK	01115	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/20/91	8/21/91
988269	ELEANOR'S	01115	11	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	12/04/91	12/04/91
11295	HOUSTON, MILDRED	01115	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/10/91	9/11/91
11295	HOUSTON, MILDRED	01115	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/15/91	10/21/91
985327	JENKINS, WILLIAM	01115	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/17/91	12/17/91
11363	KOLBERG, OTTO	01115	11	LOW BILL	430	METER REPLACED	4/15/91	4/18/91
11372	LANDIS, MARGARET	01115	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/27/91
11285	LAW, WILLIAM J.	01115	11	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/23/91	7/24/91
93713	MANOR, JAMES C.	01115	11	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/15/91	11/15/91
93713	MANOR, JAMES C.	01115	11	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/15/91	11/15/91
990309	MASON, D. JOAN	01115	11	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/24/91	10/25/91
988497	MIHM,ARVIN	01115	11	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/26/91	4/26/91
88553	SALT SPRINGS LAUNDROMAT	01115	11	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	2/01/91	2/01/91
88553	SALT SPRINGS LAUNDROMAT	01115	11	MISCELLANEOUS	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	2/12/91	2/12/91
11280	SALT SPRINGS OFFICE	01115	11	LIFT STATION OR PLANT ALARM	301	NO OVERFLOW	2/25/91	2/25/91
88648	SALT SPRINGS VIDEO INC.	01115	11	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/02/91	4/03/91
11357	SMITH, H. O.	01115	11	LOW PRESSURE OR PRESSURE CHECK	440	VACANT PREMISE	10/25/91	10/28/91

JANUARY - DECEMBER 1991

SYSTEM: SALT SPRINGS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
18224	SQUARE MEAL	01115	11	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/04/91	12/04/91
11359	STITH, CHANDLER M.	01115	11	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/07/91	10/07/91

Samira Villas - 1118

Marion County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: SANTIRA VILLAS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
94068	FISHER, NEAL J	01118	11	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/17/91	10/18/91

Saratoga Harbour - 448

Putnam County (SSU)

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: SARATOGA HARBOUR

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987479	BAUKNIGHT, DELBERT	00448	04	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/22/91	5/23/91
4389	COLE, ROBERT	00448	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/03/91
4379	COSNER, JOHN	00448	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/29/91	5/29/91
4369	COTTER, JAMES	00448	04	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	11/05/91	11/05/91
17946	DUNDISH, JEROME	00448	04	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	7/23/91	7/23/91
4370	HARTLEY JR., JAMES	00448	04	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/05/91	3/05/91
4390	MIESMER, EDWARD P.	00448	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/03/91
978630	RICH, HAROLD E.	00448	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/04/91	2/04/91
4378	SHEFFIELD, JOHN	00448	04	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	8/26/91	8/26/91

Silver Lake Estates - 574

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: SILVER LAKE ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
986382	ALBERTSON, AQUILA	00574	05	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	2/07/91	2/07/91
92358	ANDERSON, CARLTON	00574	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/24/91	7/25/91
107511	ANDERSON, CLEMENT	00574	05	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/09/91	12/09/91
92391	BARLOW, JOHN	00574	05	AIR IN LINES	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/21/91	10/22/91
95698	BAVETTA, J. S.	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/23/91	8/26/91
92325	BEAVER, HAROLD	00574	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/25/91	7/25/91
92199	BEHN, WALTER	00574	05	RAISE OR LOWER METER BOX	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/21/91	10/22/91
92293	BELL, CLIFFORD	00574	05	WATER QUALITY COMPLAINT	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/11/91	10/11/91
980303	BERNDT, ARTHUR D.	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	3/04/91
92357	BIRNEY, HOWARD	00574	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/20/91	5/20/91
108851	BOOKSTEIN, DANIEL	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/06/91	5/07/91
98362	BOZEN, NICKOLAS	00574	05	LEAK - MAIN	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/05/91	3/05/91
94801	BRENNAN, JOSEPH	00574	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/17/91	12/17/91
94801	BRENNAN, JOSEPH	00574	05	RAISE OR LOWER METER BOX	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/17/91	12/17/91
96133	BRODESKI, ROBERT	00574	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/22/91	7/22/91
96133	BRODESKI, ROBERT	00574	05	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/02/91	9/02/91
985710	BROOKE, STANLEY	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/05/91
983412	BROWN, PAUL	00574	05	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/19/91	6/19/91
96968	BUNTE, VERNON	00574	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/20/91	8/21/91
978264	CAHOON, LAURENCE	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/03/91	12/04/91

JANUARY - DECEMBER 1991

SYSTEM: SILVER LAKE ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
92018	CALBY, JAMES	00574	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/19/91	8/21/91
980304	CANTY, FRANCIS	00574	05	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	4/15/91	4/15/91
982311	CARROLL, JOHN	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/02/91	7/02/91
982311	CARROLL, JOHN	00574	05	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/30/91	7/31/91
92042	COCKES, O. M.	00574	05	LOW PRESSURE OR PRESSURE CHECK	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	3/26/91	3/26/91
92042	COCKES, O. M.	00574	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	3/29/91	4/02/91
92307	COGGINS, ROBERT	00574	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/02/91	9/02/91
92200	COLLINS, ROBERT	00574	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/25/91	7/25/91
979266	CORBYN, GEORGE	00574	05	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	2/12/91	2/12/91
92029	CORK, TRAVIS	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/03/91	9/04/91
92029	CORK, TRAVIS	00574	05	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/11/91	10/15/91
92029	CORK, TRAVIS	00574	05	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/07/91	10/15/91
107031	COUSINS, NORMAN	00574	05	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/20/91
98572	COYLE, JERRY	00574	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/24/91	7/25/91
98572	COYLE, JERRY	00574	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/15/91	4/16/91
991608	CROWTHER, KENT	00574	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/03/91	9/03/91
991608	CROWTHER, KENT	00574	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/24/91	10/25/91
991608	CROWTHER, KENT	00574	05	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	10/10/91	10/18/91
989270	D'ERAMO, JOSEPH	00574	05	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/18/91	7/23/91
109382	DAHLQUIST, FRED	00574	05	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/13/91	11/14/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982021	DAILY,JOHN C.	00574	05	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/10/91	6/10/91
982021	DAILY,JOHN C.	00574	05	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	6/24/91	6/25/91
982021	DAILY,JOHN C.	00574	05	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/14/91	8/15/91
92046	DAVIDSON, CHARLES	00574	05	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/30/91	9/03/91
92192	DAVIS JR., EVAN	00574	05	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	5/21/91	5/23/91
983961	DAVIS, MARY A.	00574	05	NO WATER	241	FILLED HOLE	8/09/91	8/15/91
983961	DAVIS, MARY A.	00574	05	LEAK - MAIN	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	7/24/91	7/24/91
983961	DAVIS, MARY A.	00574	05	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/12/91	3/12/91
983961	DAVIS, MARY A.	00574	05	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/09/91	8/15/91
983961	DAVIS, MARY A.	00574	05	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK.	10/10/91	10/11/91
92409	DAVIS, TOM	00574	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/27/91	8/29/91
107941	DELUCA, GINO	00574	05	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/24/91	7/25/91
92333	DETWILER, ELTON	00574	05	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/24/91	7/24/91
94793	DICKINSON, FRANK	00574	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/24/91	7/25/91
94796	DISTILER, WILLIAM	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/15/91	11/18/91
92195	DOUGHERTY, DOLORES	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/11/91	3/12/91
91980	ELMORE, WILLIAM	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/28/91	8/29/91
92155	FILLINGHAM, DOROTHY	00574	05	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/07/91	11/07/91
92256	FORREST, BERG	00574	05	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	9/17/91	9/17/91
96659	FULTON, MARVIN	00574	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/03/91	7/05/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
978442	GALLOWAY,RICHARD P.	00574	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/23/91	9/10/91
978442	GALLOWAY,RICHARD P.	00574	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/02/91	9/02/91
92243	GEIGER, EDITH	00574	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/06/91	12/06/91
92180	GERAGHTY, PATRICK	00574	05	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	7/31/91	7/31/91
92251	GRIER, KENNETH	00574	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/25/91	11/25/91
92501	GUGALA, CHARLES	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/05/91	9/06/91
92326	HANNA, GERALDINE	00574	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/03/91	12/04/91
92326	HANNA, GERALDINE	00574	05	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/12/91	8/15/91
983770	HANSON,ROXANNE	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/05/91
92315	HART, GARRY	00574	05	MISCELLANEOUS	460	REPLACED BOX OR LID	11/04/91	11/14/91
92351	HAYNIE, SARA	00574	05	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	6/21/91	6/28/91
95304	HEIM, CHAD F.	00574	05	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/25/91	11/25/91
986624	HEWELL, ROBERT	00574	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/05/91	3/05/91
108338	HOLT, ROGER B.	00574	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/28/91	10/29/91
108338	HOLT, ROGER B.	00574	05	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/05/91	3/05/91
94547	HOMES, WILLIAM	00574	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	6/13/91	6/14/91
92013	HOUGH, LINDSAY T.	00574	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/29/91	7/29/91
92105	HRUSKA, CHARLES	00574	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/20/91	8/21/91
92353	JAHN, FRED	00574	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/23/91	7/23/91
980821	JAREST, BERTHA	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/25/91	6/26/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
981094	JESSEN	00574	05	LOCATE LINES	280	LINES LOCATED AND MARKED	2/04/91	2/04/91
92397	JEWELL, BOB	00574	05	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/06/91	6/06/91
989727	JONES, RICHARD	00574	05	LOCATE LINES	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	8/21/91	8/22/91
91986	KELLUM, JAMES	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/25/91	10/28/91
986052	KURTZ, WARREN	00574	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/02/91	9/02/91
92173	LENHART, CONNIE	00574	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/02/91	9/02/91
92318	LITTLE, JERRY	00574	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	9/02/91	9/02/91
990446	MACGREGOR, JOHN	00574	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/09/91	10/09/91
95354	MARSHALL &JACQUELINE RIDER	00574	05	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/29/91	9/03/91
94544	MCAULEY, JOHN	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/01/91	4/02/91
985145	MCGOWN, LEO	00574	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/22/91	7/22/91
985145	MCGOWN, LEO	00574	05	LOCATE LINES	280	LINES LOCATED AND MARKED	6/21/91	6/26/91
986581	MEEKS, EVERETT	00574	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/20/91	8/21/91
986581	MEEKS, EVERETT	00574	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/19/91	9/24/91
96995	MILLER, PAUL	00574	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/02/91	10/03/91
92009	MILNER, FRANK	00574	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/19/91	8/21/91
92261	MORTON, JANET	00574	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/01/91	4/01/91
92261	MORTON, JANET	00574	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/25/91	8/12/91
92395	MOURANT, PAUL	00574	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/22/91	7/22/91
92395	MOURANT, PAUL	00574	05	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	6/27/91	6/28/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
107930	NORCROSS, EDWARD	00574	05	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	9/09/91	9/11/91
96760	O'HARE, WILLIAM A.	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/07/91	5/08/91
992483	O'KELLEY HOMES INC	00574	05	ACCURACY TEST	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	12/11/91	12/12/91
981259	OCHOLIK, LAWRENCE	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/01/91	5/02/91
981259	OCHOLIK, LAWRENCE	00574	05	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/21/91	5/24/91
981259	OCHOLIK, LAWRENCE	00574	05	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/15/91	5/24/91
981259	OCHOLIK, LAWRENCE	00574	05	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	5/21/91	5/24/91
92226	OSTRANDER, TED	00574	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/05/91	9/11/91
983182	PARKER,DOUGLAS B.	00574	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/19/91	11/25/91
988625	PELAT, JERRY	00574	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/17/91	9/23/91
988625	PELAT, JERRY	00574	05	LOW PRESSURE OR PRESSURE CHECK	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/07/91	10/08/91
988625	PELAT, JERRY	00574	05	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/25/91	10/28/91
983823	PEREZ, LUIS	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/05/91
978089	PFAU, JACOB	00574	05	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/05/91	3/05/91
106049	PICK, ROBERT	00574	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/17/91	4/17/91
985246	PROPPER, SHERWIN	00574	05	HIGH BILL	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	2/06/91	2/06/91
990111	PULLUM, STEVE	00574	05	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/10/91	9/11/91
97219	REIMEKE, MARGARET G.	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/30/91	12/31/91
104184	RINGLE, J. FRANKLIN	00574	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/22/91	7/22/91
92202	RISMILLER, EDGAR	00574	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/25/91	7/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
92202	RISMILLER, EDGAR	00574	05	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	2/06/91	2/06/91
96530	SCHAPPERT, ALAN	00574	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/22/91	7/22/91
91993	SCHMIDT, HENRY	00574	05	NO WATER	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/01/91	11/01/91
982278	SCHOFIELD,ALFRED R.	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/03/91	10/03/91
982278	SCHOFIELD,ALFRED R.	00574	05	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/11/91	10/31/91
92310	SCHRAUDNER, CHARLES	00574	05	LEAK AT OR NEAR METER	220	NO LEAK FOUND	6/17/91	6/17/91
92617	SCOTTISH HIGHLAND CONDO	00574	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/11/91	7/11/91
92614	SCOTTISH HIGHLAND CONDO.	00574	05	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/21/91	10/21/91
94792	SCOTTISH HIGHLANDS CONDO ASSN	00574	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/13/91	6/13/91
990222	SCOTTISH HIGHLANDS CONDO ASSN	00574	05	RAISE OR LOWER METER BOX	400	TYPE OF SERVICE VERIFIED	8/14/91	8/19/91
980314	SCOTTISH HIGHLANDS, INC.	00574	05	LEAK AT OR NEAR METER	220	NO LEAK FOUND	3/15/91	3/18/91
104709	SHIRLEY, CONRAD	00574	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/09/91	9/24/91
92314	SMITH, NORMAN	00574	05	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	11/01/91	11/01/91
92314	SMITH, NORMAN	00574	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/12/91	9/12/91
92890	SNYDER, DOUGLAS	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/09/91	8/12/91
978501	SNYDER, LEE	00574	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/26/91	3/28/91
990775	SORTINO, JOHN	00574	05	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	9/17/91	9/26/91
92108	SOUTHALL, GEORGE	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/01/91	5/02/91
92108	SOUTHALL, GEORGE	00574	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/29/91	7/29/91
91988	STEWARD, STAN	00574	05	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/24/91	7/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
92232	STRAFELLA, ALBERT	00574	05	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED	11/25/91	11/25/91
92232	STRAFELLA, ALBERT	00574	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/05/91	8/06/91
92232	STRAFELLA, ALBERT	00574	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/25/91	10/25/91
92232	STRAFELLA, ALBERT	00574	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/26/91	11/26/91
986515	THORNTON, ARTHUR	00574	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/20/91	8/21/91
92120	TIMMONS, BEN	00574	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/23/91	8/23/91
92294	TOMCZAK, WALTER	00574	05	WATER QUALITY COMPLAINT	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	10/14/91	10/15/91
992809	TREADWAY, CHESTER	00574	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/30/91	12/30/91
91992	VOLTZ, W. R.	00574	05	LEAK - MAIN	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	10/08/91	10/08/91
91992	VOLTZ, W. R.	00574	05	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	10/08/91	10/08/91
985140	WACK, WILLIAM	00574	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/30/91	7/31/91
91966	WAGNER, R.	00574	05	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	9/24/91	9/25/91
92431	WALDEN, PAT	00574	05	NO WATER	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	7/29/91	8/06/91
989663	WARNE, RICHARD	00574	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/03/91	6/03/91
92523	WARNER, WILLIAM	00574	05	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/11/91	4/11/91
92186	WEIGUM, DELTON	00574	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/25/91	4/25/91
92350	WEIR, KATHERINE	00574	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/22/91	7/22/91
103745	WIESE, HARRIS	00574	05	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	10/09/91	10/10/91
92519	WOODCOCK, JAMES	00574	05	LEAK AT OR NEAR METER	430	METER REPLACED	8/16/91	8/16/91
92401	YOLTON, JAMES	00574	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/25/91	7/25/91

JANUARY - DECEMBER 1991

SYSTEM: SILVER LAKE ESTATES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
92401	YOLTON, JAMES	00574	05	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		7/24/91	7/25/91
92467	YOST, KENNETH	00574	05	MISCELLANEOUS	410	METER NUMBER OR SIZE VERIFIED		2/22/91	2/25/91

Silver Lake Oaks - 473

Putnam County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: SILVER LAKE OAKS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985955	BARFIELD, SUSAN	00473	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/05/91	3/05/91
989786	BURKE, LISA	00473	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/23/91	9/25/91
989786	BURKE, LISA	00473	04	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/03/91	10/09/91
989786	BURKE, LISA	00473	04	BENCH TEST	430	METER REPLACED	11/04/91	11/13/91
989786	BURKE, LISA	00473	04	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/01/91	10/03/91
989786	BURKE, LISA	00473	04	SEWER STOPPED UP (SLOW FLOW)	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	9/12/91	9/12/91
980688	KENNEDY, GEORGE & LEISA	00473	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/22/91	2/25/91
985737	LEVERETTE, CAROLYN	00473	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/13/91	8/14/91
985737	LEVERETTE, CAROLYN	00473	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/26/91	9/27/91
989172	RANDALL, GENE	00473	04	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/25/91	6/27/91

Skycrest - 551

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: SKYCREST

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
95307	BRADLEY, ALAN	00551	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/06/91	2/06/91
105806	BUCCOLA, JEROME B.	00551	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/18/91	7/19/91
105806	BUCCOLA, JEROME B.	00551	05	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/01/91	8/07/91
1188	FAULHABER, LESTER	00551	05	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	5/14/91	5/15/91
977973	FORD, SUSAN	00551	05	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/26/91	9/26/91
980842	GARDNER, PATRICIA	00551	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	6/24/91	6/24/91
1160	HARMAN, EDWARD	00551	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/27/91	3/28/91
107610	HINMAN, WILLIAM	00551	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/27/91	3/28/91
990326	HUMPHREY, BRENT	00551	05	NO WATER	150	METER IS OFF/NOTIFIED	6/20/91	6/20/91
1177	MALOOF, NICHOLAS F.	00551	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/26/91	9/27/91
985468	PEREZ, HILTON	00551	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	2/06/91	2/06/91
109519	ROSENSTEIN, HERBERT	00551	05	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/06/91	2/06/91
1129	STEFONEK, WALTER	00551	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/12/91	9/25/91
1140	TRUMBLE, LAURA	00551	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/09/91	5/10/91
979780	VAN BUREN, SR. LYNN	00551	05	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/13/91	5/14/91

South Forty - 1113

Marion County (SSU)

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: SOUTH FORTY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
983571	A JAX CO, INC	01113	11	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/01/91	7/02/91
11394	CARLSON GRAPHICS	01113	11	LOCATE LINES	280	LINES LOCATED AND MARKED	7/11/91	7/12/91
11395	GOLD BOND ICE CREAM	01113	11	HIGH BILL	411	UNABLE TO ACCESS METER	3/05/91	3/05/91

Spring Hill Utilities - 27001

Hernando County (DUI-SSU)

3/05/92 CUSTOMERS INQUIRY REPORT

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
833223	ARROS, ELVIS	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/17/91	9/17/91
328132	ERDUE,DONALD L	27001	27	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	11/12/91	11/15/91
826437	ABBATIELLO, MARIO	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/06/91	8/06/91
360430	ACHORN,RICHARD	27001	27	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/14/91	6/14/91
988303	ADIMANDO, BENJAMIN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/30/91
982769	ADLEY,WILLIAM J	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	8/13/91	8/14/91
322620	ADORNETTO,JOHN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/12/91	7/18/91
297550	AGAZZI,ROBERT C	27001	27	LOW BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/24/91	5/24/91
700091	AGRO, CHARLES B	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/16/91	12/17/91
351990	AINSLIE,JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/23/91	4/24/91
789161	AIRES,A FELIPE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
789161	AIRES,A FELIPE	27001	27	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/17/91	7/22/91
405131	AKERS CURTIS	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	3/06/91	3/06/91
360871	ALBERO,BART	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/21/91	3/22/91
336340	ALBERTI,JOSEPH	27001	27	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	6/12/91	6/13/91
336340	ALBERTI,JOSEPH	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/24/91	9/24/91
311090	ALDRICH,HAROLD	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/06/91	3/06/91
677551	ALESI,JOSEPH S	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/12/91	9/13/91
730711	ALFINO,CHRIS	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/15/91	5/22/91
983640	ALFONS,ARNE	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/24/91	5/28/91

0501

JANUARY - DECEMBER 1991

SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
689840	ALL STYLE BUILDERS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/22/91	4/22/91
987467	ALLECCIA, GARY T	27001	27	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/30/91	8/01/91
831826	ALMEIDA, STEVE	27001	27	SEWER SMELL IN AREA	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/16/91	9/17/91
401150	ALONGE,LEONARD	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/03/91	10/04/91
840123	ALY, MOHAMED	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/30/91
699501	AMBROSIO,MARGARET D	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/21/91	8/22/91
805251	AMODEO,JOSIE/ANTHONY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/06/91	12/09/91
837039	AMORE,GUY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/04/91	2/04/91
701861	ANDERSON,ARTHUR E	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	3/06/91	3/06/91
292100	ANDES,ROBERT	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/29/91	7/29/91
359150	ANDRADE,WALDIR	27001	27	NO WATER	150	METER IS OFF/NOTIFIED	9/04/91	9/04/91
368410	ANDRE,FRANCIS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/17/91	7/18/91
830895	ANDRES, MILDRED	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/05/91	3/06/91
393310	ANDREWS F MARK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/19/91	7/22/91
831982	ANDREWS, JAMES S	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/05/91	4/09/91
701501	ANDREWS,ROBERT E	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/12/91	3/18/91
371160	ANDROSKO,THERESA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/07/91	11/08/91
827920	ANGEL, DONALD	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	7/30/91	8/01/91
409751	ANGEVINE,ISABELLA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/26/91	7/26/91
372290	ANTENUCCI,CHARLES J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/08/91	4/08/91

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JANUARY - DECEMBER 1991

SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
372290	ANTENUCCI,CHARLES J	27001	27	SEWER SMELL IN AREA	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/27/91	9/30/91
826016	ANTHONY, TRACEY	27001	27	MISCELLANEOUS	450	CLEANED METER	3/19/91	10/03/91
353046	ANTHONY,MICHAEL H	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/15/91	7/15/91
308010	APPLIANCE CTR AMERICAN	27001	27	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	4/11/91	4/11/91
395960	AQUAVELLA,CHARLES	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/11/91	3/11/91
831814	ARBERG, MARGARET	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91
987261	ARMINIO, FRANK	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/25/91	7/29/91
825185	ARMOCIDA,DOMINIC C	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/01/91	4/02/91
830618	ARMOR PEST CONTROL	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/28/91	8/28/91
364210	ARNOLD,MILDRED	27001	27	YARD, ROAD OR SIDEWALK REPAIR	210	LEAK REPAIRED - NO METER INVOLVED	9/16/91	9/16/91
984105	ARNT, GENA	27001	27	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/28/91	5/28/91
839173	ARTISTIC HOMES	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/04/91	3/04/91
840167	AULD, THOMAS J	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/21/91	5/21/91
713461	AULICINO,PAT	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91
296590	AUSSERLECHNER,ERWIN	27001	27	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/13/91	5/13/91
840490	AUSTIN,FERDINAL	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/16/91	4/19/91
354920	AVALLONE,DOMINCK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
829860	BACA SR, JOHN	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/03/91	10/04/91
823437	BAEZ, JOSEPHINE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/30/91
982511	BANA CONSTRUCTION	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/08/91	5/08/91

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JANUARY - DECEMBER 1991

SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987243	BAHA CONSTRUCTION	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/01/91	11/04/91
312560	BAIKO,PAUL	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/12/91	2/12/91
836542	BAILEY HOMES	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91
989037	BAILEY HOMES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/25/91	11/26/91
660551	BAILEY,CLARENCE	27001	27	MISCELLANEOUS	450	CLEANED METER	3/07/91	10/04/91
985921	BALASKAS, WILLIAM	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	7/05/91	7/05/91
826720	BALATSOS, FLORENCE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/16/91	10/16/91
835908	BALLARD, DUANE H	27001	27	RAISE OR LOWER METER BOX	430	METER REPLACED	5/22/91	6/17/91
835908	BALLARD, DUANE H.	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	8/22/91	8/30/91
335430	BALLETTE, KENNETH A.	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/16/91	10/17/91
737812	BANKS, RICHARD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/11/91	10/11/91
685510	BANKS,ALBERT	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/23/91	5/24/91
389420	BANKS,HENRY S	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/24/91	6/25/91
796601	BARBARO, ANTONIO / MARY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/27/91	12/02/91
796601	BARBARO, ANTONIO / MARY	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/02/91	12/04/91
984282	BARBIERI, ANGELO	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/13/91	5/13/91
662531	BARDINI GEORGE	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	2/13/91	2/13/91
375950	BARLETTA,JERRY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/23/91	8/26/91
404432	BARLOW,RICHARD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/06/91	9/06/91
645861	BARNESCO,BRIAN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/08/91	2/08/91

JANUARY - DECEMBER 1991

SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
332470	BARONE,JOSEPH	27001	27	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/13/91
369710	BARTOCCI SR,MRS NENO J	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/18/91	11/18/91
369710	BARTOCCI SR,MRS NENO J	27001	27	MISCELLANEOUS	460	REPLACED BOX OR LID	3/19/91	3/21/91
363160	BASHAW,CLEMENT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/25/91
667461	BASSINGER,EDSEL	27001	27	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/26/91	7/29/91
363700	BATCHELDER SR,FRED	27001	27	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/31/91	6/05/91
320081	BATTAGLIA,CONNIE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/04/91	3/04/91
306350	BAXA,BERNARD	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/05/91	8/06/91
345970	BAYLE,ANTHONY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/11/91	9/12/91
990769	BEACON HOMES	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	12/11/91	12/12/91
987688	BEACON HOMES OF FLORIDA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/31/91	10/31/91
390320	BEARD,NORMAN	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	2/08/91	2/08/91
361730	BEAUCAGE,BERTRAND C	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/06/91	3/06/91
676631	BEAUDOIN,MARGARET	27001	27	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/28/91	11/13/91
292200	BECHTEL,SAMUEL E	27001	27	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	2/08/91	2/08/91
818940	BECK BLDRS	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/12/91	3/18/91
834250	BECK BUILDERS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/11/91	2/11/91
983234	BECK BUILDERS	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	6/07/91	6/14/91
990082	BECK, JERRY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/12/91	12/13/91
982454	BECKER, ROBERT	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/09/91	7/09/91

JANUARY - DECEMBER 1991

SYSTEM: *SPRING HILL UTILITIES*

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
388350	BECKINELLA,JOSEPH F	27001	27	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	4/03/91	4/09/91
403170	BELLERO,MICHAEL	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/21/91	8/21/91
307410	BELOCK,I M	27001	27	LOW BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/11/91	9/11/91
826856	BELSKY, WILLIAM J	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/23/91	4/26/91
389921	BENLOLO,HENRI	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/29/91	11/01/91
721251	BERGMAN,ROBERT J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/25/91	6/25/91
674711	BERKI,GUYLA	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/25/91	6/25/91
325920	BERKLEY,FRANCIS F	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/05/91
988895	BERMEO, VICTOR	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	10/28/91	10/30/91
401410	BERNARD,FRANK	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	8/26/91
683181	BERNHARDT,EARL	27001	27	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/08/91	7/10/91
310700	BILCHECK JR,JOHN	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/17/91	5/22/91
310700	BILCHECK JR,JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/20/91	6/06/91
610310	BIRCHILL,GEORGE R	27001	27	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/23/91	9/03/91
840117	BISHOP, HAROLD	27001	27	HIGH BILL	430	METER REPLACED	4/18/91	4/19/91
840118	BISHOP, HAROLD	27001	27	LOW BILL	430	METER REPLACED	4/18/91	4/19/91
383510	BISHOP,JOHN	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/16/91	5/16/91
809671	BISHOP,WILLIAM D/BARBARA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/10/91	4/11/91
309590	BISTAK,GEORGE	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/13/91	5/15/91
392680	BLAKE,DONALD C	27001	27	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/21/91	6/21/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985650	BLAZEVIC, EDWARD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/05/91	11/06/91
290660	BLOCK,ROBERT	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/21/91	2/21/91
290660	BLOCK,ROBERT	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/19/91	6/19/91
990151	BLUESTONE CONSTRUCTION	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	12/12/91	12/18/91
823516	BOAST,IVOR B.	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/30/91	10/01/91
320790	BOERNER,ROBERT E	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/13/91
320790	BOERNER,ROBERT E	27001	27	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/18/91	2/20/91
341890	BOLANOWSKI,WALTER A	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/06/91	3/06/91
836243	BOMMARITO, DAWN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/19/91	4/21/91
342280	BOMSON,ROBERT	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/01/91	10/01/91
297580	BONDORONEK,JOHN	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/29/91	4/30/91
390840	BONO,EMANUAL	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/21/91	8/22/91
776701	BORG,PETER	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/30/91	11/06/91
776701	BORG,PETER	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/06/91	11/13/91
805481	BORZA,EILEEN/ALBERT J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/15/91	8/15/91
685771	BOSQUE,JUSBERTO	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/22/91	2/26/91
398701	BOSSE,MARK T/LISA E	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	3/01/91
396271	BOTTJER,JANET	27001	27	MISCELLANEOUS	460	REPLACED BOX OR LID	3/28/91	10/08/91
401372	BOUCHER,EDWARD	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/08/91	10/08/91
401372	BOUCHER,EDWARD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/07/91	10/07/91

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SYSTEM: SPRING MILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
681391	BOZA,WILLIAM J	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	4/02/91	4/03/91
392421	BRADLEY,CHARLES	27001	27	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/21/91	8/21/91
833435	BREHM, GARRY L	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
380560	BRENNESHOLTZ,GEORGE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/21/91	3/21/91
409260	BRESLIN,JOHN E	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/24/91	6/25/91
420571	BRITELL JR,LLOYD	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/24/91	7/25/91
359430	BROCONIER,WILL	27001	27	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/04/91	9/04/91
729001	BRODER,RICHARD	27001	27	MISCELLANEOUS	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/12/91	4/15/91
839799	BRODERICK,KENNETH	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/13/91	3/15/91
639181	BROOKS,HOMER	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/06/91	9/09/91
723151	BROOKS,JAMES	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/20/91	6/22/91
836788	BROOKS,RICHARD	27001	27	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	10/29/91	10/30/91
762221	BROTHERS,JAMES K/DOROTHY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/24/91	10/24/91
313140	BROWDER,MARY C	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/06/91	3/06/91
833047	BROWN,HENRY	27001	27	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/15/91	4/02/91
825229	BRUNETTI JR, MICHAEL	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/26/91	2/26/91
311901	BRUNETTI,VICTORIA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/07/91
313200	BRYAN,ROBERT R	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	8/27/91	8/29/91
641512	BRYANT,RANDALL	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/27/91	2/27/91
290751	BRZAK,HOWARD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/01/91	7/05/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
372121	BUDDEN,K	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	8/26/91
406600	BUESSER,GEORGE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/24/91	10/24/91
761611	BUKALA,EVA	27001	27	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/03/91	9/03/91
823962	BURCAW, TERRY	27001	27	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	3/13/91	3/14/91
380591	BURGER,GLADYS I/LYLE G	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/23/91	8/26/91
625731	BURGESS,CAROLINE	27001	27	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/25/91	10/25/91
313651	BURGESS,DENNIS W/BONNIE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/01/91	11/01/91
829886	BURLING, ROBERT A	27001	27	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	3/06/91	3/06/91
829888	BURLING, ROBERT A	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	3/06/91	3/06/91
374900	BURMESTER,GEORGE A	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	10/23/91	10/25/91
838436	BURNS ROBERT R	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/12/91	2/12/91
838436	BURNS ROBERT R	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/12/91	2/12/91
365060	BURRITT, JEAN	27001	27	BENCH TEST	430	METER REPLACED	10/21/91	10/23/91
344680	BUSH,D	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/23/91	8/23/91
644930	BUSSE,ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/23/91
825103	BUTLER, HAROLD	27001	27	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/16/91	4/18/91
834164	BUZTREY, JOSEPH	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/16/91	4/19/91
834164	BUZTREY, JOSEPH	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/20/91
837378	CACERES, DAWN	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/21/91	5/21/91
692841	CALDAROLA, RALPH	27001	27	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/01/91	11/04/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
354410	CALDWELL,ROBERT	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/18/91	11/27/91
680061	CALLARI,ANTHONY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/21/91	10/22/91
840604	CAMPAGNA, LARRY	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/14/91	3/15/91
982694	CAMPBELL, THOMAS	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/07/91	6/14/91
310960	CANDLER,THOMAS	27001	27	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	11/07/91	11/13/91
310960	CANDLER,THOMAS	27001	27	BENCH TEST	430	METER REPLACED	11/14/91	11/20/91
310960	CANDLER,THOMAS	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/08/91	11/13/91
991128	CANTINO, NANCY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/14/91	11/15/91
299560	CAPPUCCIO,THOMAS	27001	27	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/02/91	12/03/91
775051	CAPUTO,NICHOLAS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/12/91	12/12/91
415020	CARELLO,FRANCIS J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/30/91	7/30/91
322880	CARIGLIO,ALFRED	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/13/91	3/18/91
392270	CARIO,LINDA	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/03/91	5/03/91
367340	CARLSON,BROR C	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/20/91	9/23/91
413680	CARNEY,WILBUR E	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/27/91	3/28/91
414481	CARPENTER,ROBERT	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/29/91	4/01/91
386581	CARPENTER,WM	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/27/91	8/27/91
812151	CARRESE,FRANK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/08/91	4/09/91
836501	CARROLL,WILLIAM F.	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/09/91	5/13/91
308270	CARUSO,PATRICK	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/04/91	10/04/91

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3/05/92

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CUSTOMERS INQUIRY REPORT

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
352701	CARVALHO,ANTONIO	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/22/91	11/26/91
736861	CASALE,JOHN	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/25/91	7/25/91
318431	CASAVANT,ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/08/91	11/08/91
754511	CASILLO,LOUIS	27001	27	ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/06/91
836342	CASSANESE, DONNA	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/12/91	3/13/91
836869	CASSATA, KATHY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/11/91	2/11/91
677711	CASTAGLIOLA,BETTY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/11/91	2/11/91
363880	CATAFFO,MARY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/22/91
643571	CATALANO,JOHN J	27001	27	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/25/91	7/25/91
354780	CAVDEK,IVAN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/13/91	3/13/91
836412	CECIL BUILT HOMES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/22/91	2/22/91
297790	CELIA,FREDERICK	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/25/91	7/25/91
833742	CENTENO, GILBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/25/91	6/26/91
395741	CERESE,CHARLES J	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/25/91	3/25/91
351703	CHABOT,OLIVER	27001	27	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	2/13/91	2/19/91
826999	CHALIFOUR, JACQUES	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/24/91	7/24/91
342050	CHALIFOUR,JACQUES	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/24/91	7/24/91
394157	CHERUBINO,CHRISTINE M	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/23/91	9/23/91
729121	CHETCUTI,CARMEL	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/13/91	9/16/91
326500	CHEZE,THOMAS	27001	27	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/31/91	6/06/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
990433	CHRISTENSEN BUILDERS INC	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/23/91	12/23/91
987117	CHRISTENSEN HOMES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/16/91	10/18/91
698931	CHRISTIAN,DONALD P	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/02/91	4/02/91
698931	CHRISTIAN,DONALD P	27001	27	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/20/91	12/20/91
641081	CHURCH MARINER UNITED METH	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	12/30/91	12/31/91
293400	CHURCH OF SH CHRISTIAN	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/20/91	3/20/91
293390	CHURCH/SPRINGHILL CHRISTIA	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/22/91	5/22/91
983608	CINTRON, RAFAEL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/21/91	5/21/91
830506	CIOPYK, ILKO A	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	5/20/91	5/24/91
308160	CIPOLLA,LILLY	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	7/12/91	7/23/91
348590	CIROCCO,VIRGINIA	27001	27	FOLLOW UP HBC/ACCURACY TEST	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/13/91	2/13/91
348590	CIROCCO,VIRGINIA	27001	27	ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/13/91	2/13/91
398230	CISARIK,ANDREW	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/22/91	3/22/91
338920	CLAPP,MILLICENT	27001	27	MISCELLANEOUS	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	2/21/91	2/22/91
834872	CLARK, PATRICIA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/06/91
834872	CLARK, PATRICIA	27001	27	BENCH TEST	430	METER REPLACED	11/14/91	11/15/91
648451	CLARK,DONALD G	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/11/91	3/11/91
826108	CLARK,MALCOLM R	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/09/91	5/10/91
397280	CLARK,ROBERT F	27001	27	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	2/28/91	3/14/91
326730	CLAUSEN,ROGER	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/08/91	8/08/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
744331	CLEGG,YOLANDA E	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	4/15/91	4/16/91
365350	CLENDENIN,MARION A	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/18/91	12/18/91
725381	CLIFFORD,JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/30/91	5/30/91
725381	CLIFFORD,JOHN	27001	27	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/13/91	9/13/91
836218	CLUTTER, JAMES F	27001	27	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/24/91	6/24/91
405640	COCCHINI,ADELE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/20/91	9/20/91
420470	CODISH,NORTON	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/21/91	9/30/91
347880	COHEN,LEAH	27001	27	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	6/20/91	6/21/91
347890	COHEN,LEAH	27001	27	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	6/20/91	6/21/91
301870	COHEN,SIDNEY M	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/27/91	11/27/91
398530	COLE,DANIAL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/15/91	7/15/91
632052	COLE,KENNETH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/04/91	9/05/91
750661	COLEMAN,CAROL	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/05/91	8/12/91
832692	COLLADO,WILMA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/16/91	10/17/91
832692	COLLADO,WILMA	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/11/91	11/13/91
827472	COLLEY, FRANK W	27001	27	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/25/91	2/25/91
758101	COLLIER,JOHN J	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	5/10/91	5/13/91
307882	COLOSON,GEORGE	27001	27	YARD, ROAD OR SIDEWALK REPAIR	210	LEAK REPAIRED - NO METER INVOLVED	9/06/91	9/06/91
296980	COLVIN,M G	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/07/91	8/08/91
296980	COLVIN,M G	27001	27	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	10/11/91	10/11/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
836740	COMBS, ROGER L	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/24/91	7/16/91
397011	CONDO ASSN GREENBRIER LK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/27/91	3/27/91
334460	CONGREGATIONAL SPRING HILL	27001	27	AIR IN LINES	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/15/91	3/15/91
357060	CONNOLLY,THOMAS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/15/91	4/15/91
367920	CONWAY,JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/19/91	7/19/91
367930	CONWAY,JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/20/91	9/20/91
295760	COOK,CLARENCE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/19/91	2/19/91
629331	COOK,L ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/18/91	7/19/91
325120	COOK,WILLIAM J	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/07/91	8/08/91
669451	COOK,WILLIAM L	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/31/91	12/31/91
381720	COONS,H W	27001	27	LOW BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/23/91	9/23/91
830659	COOPER, REBECCA S	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/08/91	4/10/91
839388	CORCORAN JR, JOHN J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/28/91	10/29/91
839388	CORCORAN JR, JOHN J	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/29/91	10/30/91
365950	COREY,ALDEN	27001	27	MISCELLANEOUS	450	CLEANED METER	3/19/91	10/10/91
312330	CORSO,FRANK	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/22/91	11/22/91
370510	COSTA,GILBERT F	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/04/91	11/04/91
326150	COSTA,JOHN	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/10/91	6/10/91
400130	COSTA,MARIAN S	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/22/91	4/23/91
984045	COTE,PAUL	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/07/91	6/14/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984045	COTE,PAUL	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	6/28/91	7/10/91
837120	COTTERELL, MARY	27001	27	LOW BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/05/91
366820	COUMOULOS,PAUL	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/29/91	4/29/91
795690	COUNTRY CHARM MHS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/13/91	9/13/91
317121	COWLINE,JERRY D	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/07/91	11/08/91
989287	COZY HOMES	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/18/91	11/19/91
338811	COZZOLINO,EMILIO	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	4/23/91	4/23/91
389180	CRAIL,WESLEY	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/03/91	6/04/91
404630	CRANNIE,JAMES M	27001	27	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/19/91	11/19/91
802110	CRINER,JACK C	27001	27	AIR IN LINES	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	6/26/91	6/27/91
802110	CRINER,JACK C	27001	27	LEAK AT OR NEAR METER	430	METER REPLACED	5/09/91	5/10/91
311863	CRONIN,DANIEL J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/20/91	6/20/91
418060	CRONRATH,RAYMOND	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/12/91	12/12/91
992146	CROPLEY SR, ERWIN	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/09/91	12/11/91
837728	CROPLEY, ERWIN L	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/15/91	7/16/91
833469	CRUZ,DOLORES	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/28/91	3/29/91
833469	CRUZ,DOLORES	27001	27	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	7/22/91	7/22/91
650081	CSAZAR,LESLIE	27001	27	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/09/91	12/11/91
328371	CUMELLA,JOSEPHINE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/18/91	4/19/91
343242	CUMMINGS,ROBERT	27001	27	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	2/22/91	2/22/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
302310	CURATOLO,LOUIS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/04/91
758691	CUSAT,PETER F	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/11/91	10/14/91
348700	CUTLER,STUART M	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/01/91	7/01/91
834656	D'ALESSANDRO, ANTONIETTA	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/18/91	2/18/91
982093	DAHL, CARL R	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/28/91	7/01/91
982093	DAHL, CARL R	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/27/91	8/27/91
982093	DAHL, CARL R	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/07/91	6/14/91
413700	DALIA,STELLA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/25/91	4/25/91
413700	DALIA,STELLA	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/25/91	5/01/91
413700	DALIA,STELLA	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/19/91	6/19/91
403180	DALLARI, ALBERT	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/09/91	10/10/91
384530	DALTON,GORDON J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/20/91	3/21/91
384530	DALTON,GORDON J	27001	27	MISCELLANEOUS	460	REPLACED BOX OR LID	3/19/91	3/29/91
983113	DANIELE DOROTHY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/27/91	8/28/91
412661	DANIELS,MORRIS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/05/91	8/05/91
756591	DANNA,JOE	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/14/91	5/15/91
769171	DAVIGNON, GERALD	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	10/22/91	10/22/91
769171	DAVIGNON,GERALD	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/16/91	5/22/91
322500	DAVINO,MARIO J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/14/91	5/14/91
832804	DAY, ARLENE H	27001	27	SEWER BACKED UP IN RESIDENCE	300	CHECKED L/S, MANHOLE, & PLANT	1/28/91	1/28/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
376253	DAYTON, HOWARD W	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/18/91	11/21/91
834427	DE BORGER, THOMAS	27001	27	FOLLOW UP HBC/ACCURACY TEST	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/10/91	12/11/91
419721	DE GREGORIO, MERLE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/30/91	9/03/91
828511	DE METRE, ARTHUR L.	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/29/91	10/29/91
824485	DE MARCO, ANTHONY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/28/91	10/28/91
824485	DE MARCO, ANTHONY	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/05/91	8/12/91
302260	DE ROSA,JEAN	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/29/91	4/01/91
801370	DEEB CONSTRUCTION MMS.	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/11/91	12/12/91
987996	DEEB CUSTOM MMS	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	11/15/91	11/26/91
987996	DEEB CUSTOM MMS	27001	27	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	12/11/91	12/12/91
299341	DEEG,CHARLES W/CHRISTINA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/22/91	5/22/91
836278	DEFLORA, DEBRA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/25/91	6/25/91
382990	DEFRANCESCO,WANNITA	27001	27	MISCELLANEOUS	460	REPLACED BOX OR LID	3/19/91	3/29/91
830344	DEFRANCISCO, E.JOHN	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/12/91	12/12/91
347462	DELFRATE,GAETANO	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	5/22/91	9/13/91
632921	DEMETRIOU, DESPINA	27001	27	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/04/91	11/04/91
362152	DENOBREGA,DONNA	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/26/91	2/26/91
309520	DENUNZIO, FRANK	27001	27	LEAK - MAIN	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/08/91	11/08/91
827887	DEPRIMA, ALPHONSE	27001	27	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/24/91	5/24/91
687471	DEPUE,ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
783301	DEROSA,JOSEPHINE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/10/91	10/10/91
401580	DEVLIN,ROY M	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/10/91	6/11/91
983773	DI DIO, IGNATZIO	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/08/91	8/09/91
983773	DI DIO, IGNATZIO	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/25/91	11/27/91
983773	DI DIO, IGNATZIO	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	11/27/91	12/02/91
701511	DIBELLA,DOROTHY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/12/91	3/18/91
363840	DICK, CHARLES	27001	27	BENCH TEST	430	METER REPLACED	10/21/91	10/23/91
982959	DICKENS,TONY	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/22/91	4/22/91
835949	DICKS, TAMMY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/10/91	5/10/91
778551	DICKSON,ALEXANDER	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/01/91	7/01/91
828655	DIEMER, THEODORE W	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/18/91	3/19/91
303202	DIEMER,RALPH	27001	27	NO WATER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/18/91	2/18/91
310250	DIFFENDAL SR., RAYMOND R.	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/25/91	9/25/91
742341	DIGUGLIELMO, FRANK	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/12/91	11/18/91
343650	DILISI, ANGELO	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/07/91	10/07/91
837839	DILL, VIRGINIA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/18/91
378871	DIMAGGIO, ALFRED	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	10/30/91	10/31/91
625371	DIMORA,SALVATORE	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	3/25/91	3/27/91
724711	DIPCHAND, GAITI/ROMEO	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	11/11/91	11/12/91
804430	DIRENZO,DOROTHY E	27001	27	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	7/02/91	7/10/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
383492	DISILVA, MARILYN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/21/91	11/21/91
419671	DITTMAN,FREDRICK/MARGARET	27001	27	MISCELLANEOUS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/26/91	4/04/91
343080	DIULIO, RUDOLPH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/16/91
314562	DOFKA,RICHARD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/13/91	6/13/91
698511	DONADIO,PERRY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/09/91	9/09/91
698511	DONADIO,PERRY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/09/91	9/10/91
835592	DONNELLY, GEORGE	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/03/91	4/09/91
826645	DONOFRIO LINDA	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/22/91	2/25/91
294470	DONOFRIO, MICHAEL	27001	27	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	9/27/91	9/27/91
294480	DONOFRIO,MICHAEL	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/07/91	6/14/91
789521	DONOHUE,THERESA	27001	27	LOW PRESSURE OR PRESSURE CHECK	465	RELOCATED OR RAISED/LOWERED METER	6/17/91	7/08/91
837999	DONOVAN,PETER	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/26/91
296330	DOUGLAS, JOSEPH P.	27001	27	BENCH TEST	430	METER REPLACED	11/14/91	11/15/91
347970	DOYON,ALFRED	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/01/91	7/01/91
347970	DOYON,ALFRED	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/08/91	7/10/91
987751	DRASHER, AUDREY	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/28/91	8/28/91
987754	DRASHER, AUDREY	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/28/91	8/28/91
365670	DUERMYER,FRANK J	27001	27	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	4/30/91	4/30/91
365670	DUERMYER,FRANK J	27001	27	MISCELLANEOUS	450	CLEANED METER	8/02/91	8/07/91
681341	DUNLOP,GEORGE H	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/24/91	7/16/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
611910	DURAND,GUY	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/24/91	7/24/91
760080	DURANTE,DOMINICK	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/25/91	2/25/91
302080	DURANTE,DOMINICK	27001	27	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	2/27/91	2/27/91
347780	DURBA,GEORGE	27001	27	MISCELLANEOUS	820	REPAIRED APPLIANCE	6/24/91	6/26/91
682151	DZIOMBA,JOHN	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/22/91	11/22/91
682151	DZIOMBA,JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/30/91	8/01/91
375730	EARLE,RICHARD	27001	27	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	1/15/91	1/15/91
754761	ECKMAN,CECIL	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/08/91	7/08/91
983711	ECO PURE WATER SYSTEMS	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/25/91	7/25/91
824442	EDWARDS, RAYMOND J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/12/91
829298	EINEMAN, WANDA	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/30/91	5/01/91
340000	EISENMAN,JACK	27001	27	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	9/03/91	9/03/91
983418	ELBERT JR,JOHN F	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/12/91	7/12/91
789171	ELIOT,CHANNING B/PHYLLIS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
343530	ELLIOTT,WAYNE	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/16/91	10/18/91
803531	ELMENDORF,GEORGE/BETTY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/09/91	9/09/91
374960	ELWINGER,EARL F	27001	27	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/06/91	3/06/91
610323	ELWOOD INC	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/22/91	10/22/91
831379	EMOND, RAYMOND E.	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/15/91	5/20/91
353070	ERIKSEN,WALTER	27001	27	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/21/91	10/21/91

3/05/92

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CUSTOMERS INQUIRY REPORT

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
374740	EVANS,BARBARA	27001	27	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/23/91	9/23/91
397840	EVANS,JIMMY W	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/10/91	5/10/91
764911	FABIAN,BARBARA	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/16/91	4/25/91
297680	FABIAN,HAROLD R	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/27/91	9/27/91
331070	FABRICK,VINCENT	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/12/91	11/15/91
834917	FANNING,EDWARD J.	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/15/91	5/15/91
295421	FARIAS,DAVID	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/16/91	8/16/91
786021	FARRELL,WILLIAM P	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/06/91	8/06/91
766011	FATTORE,JOSEPH	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	6/12/91	6/21/91
369410	FAUGHANDER,HUGH	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/17/91	4/17/91
324810	FAVICHIA,JOSEPH	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/11/91	2/11/91
833224	FAZZINA,SALVATORE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	1/23/91	1/23/91
353421	FEHER,SANDRA	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/20/91	6/21/91
332712	FERNANDEZ,JOSEPH M	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/30/91	8/30/91
761361	FERRENTINO,FRANK	27001	27	LEAK AT OR NEAR METER	430	METER REPLACED	3/20/91	3/25/91
983371	FEUERBACHER, BRAIN	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/05/91	9/05/91
664361	FIELDS,GEORGE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91
664361	FIELDS,GEORGE	27001	27	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/18/91	3/18/91
624240	FINETTI,VERA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/03/91	4/03/91
826507	FIOLKA, MANFRED	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/21/91	8/23/91

CUSTOMERS INQUIRY REPORT

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
316880	FISCHER,JAMES J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/13/91	2/15/91
827669	FISCHETTI, DONNA	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/09/91	7/10/91
989148	FLAIR, CHARLES W	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	11/19/91	11/22/91
764051	FLAMMIA,RICHARD	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/16/91	7/17/91
984876	FLANAGAN, BERNARD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/04/91
984876	FLANAGAN, BERNARD	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/05/91	9/12/91
303830	FLEISHER,LEO	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/30/91	10/30/91
303830	FLEISHER,LEO	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/03/91	9/03/91
414250	FLEMIG,HEINZ	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/12/91	8/13/91
654011	FLOWERS,RICHARD	27001	27	TURN OFF FOR CUSTOMER REPAIRS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/09/91	12/09/91
834921	FOBELL, DIANE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/07/91	3/07/91
987667	FOLEY, ROBERT W	27001	27	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	9/04/91	9/04/91
298720	FOLEY,MIKE	27001	27	MISCELLANEOUS	450	CLEANED METER	2/28/91	10/09/91
408000	FOLLICK,JACK	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/27/91	12/02/91
312741	FORTINO,J PETER	27001	27	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	4/02/91	4/03/91
414851	FOSTER J ROBERT	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/24/91	5/24/91
800261	FOSTER,LUKE E	27001	27	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/07/91	3/11/91
823997	FOWLER, GEORGE	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/23/91	7/26/91
414931	FRAMPTON,CURTIS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/08/91	3/08/91
636340	FREAS,LEROY ELWOOD	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/19/91	11/21/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
626080	FREDA,MARGARET	27001	27	NO WATER	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	3/21/91	3/27/91
316010	FREEMAN,ALLEN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/04/91
296170	FREY,KERMIT H	27001	27	LEAK AT OR NEAR METER	430	METER REPLACED	7/08/91	7/08/91
296180	FREY,KERMIT H	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/08/91	7/08/91
343210	FREYER,RICHARD A	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/01/91	4/01/91
322073	FRICKE WERNER/INGEBORG	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/12/91	7/15/91
369260	FRITZ,HELEN	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	7/16/91	7/16/91
984546	FROSCENO, THOMAS	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/22/91	7/22/91
703181	FUSARO,LOUIS	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	6/03/91	6/03/91
984341	GAGNE, KENNETH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/20/91	9/23/91
984342	GAGNE, KENNETH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/20/91	9/28/91
409610	GALGANO,LAWRENCE P	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/13/91	6/13/91
691422	GALLO,LOUISE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/16/91	12/16/91
296790	GALLUZZI,LUCILLE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/03/91
296790	GALLUZZI,LUCILLE	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/03/91	12/04/91
836775	GANOTE, LORENA F	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	2/26/91	3/11/91
383121	GARBACKI,PETER PAUL	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/20/91	6/21/91
354100	GARDNER,FORREST R	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/16/91	8/16/91
650171	GARLAND,MARC	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/29/91	5/29/91
354671	GARLINSKI,JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/06/91	6/06/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
825019	GARNEY, RONALD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/20/91	2/22/91
392150	GARTZ,DONALD A	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/19/91	4/22/91
392150	GARTZ,DONALD A	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/26/91	11/27/91
740451	GASPARD,LORY M	27001	27	LOW PRESSURE OR PRESSURE CHECK	465	RELOCATED OR RAISED/LOWERED METER	6/17/91	7/08/91
839177	GASSAWAY, JERRY	27001	27	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/15/91	3/19/91
393271	GAUVEY,M KIRK	27001	27	LOW PRESSURE OR PRESSURE CHECK	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/28/91	10/30/91
393271	GAUVEY,M KIRK	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/22/91	2/22/91
829810	GAWRONSKI, OLGA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/06/91	6/06/91
986553	GDOWSKI, VERONICA J	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/07/91	10/09/91
379600	GEDWELL,STANLEY A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/30/91	10/01/91
355840	GEER,HOWARD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/11/91	3/11/91
837404	GELLER, RAYMOND	27001	27	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/10/91	10/11/91
835972	GENDREAU, MAURICE	27001	27	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/18/91	4/18/91
320480	GEORGACOPULOS,GEORGE T	27001	27	AIR IN LINES	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/05/91	7/08/91
338231	GEORGE,LINDA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/12/91	6/13/91
648471	GERBASIO,JOHN	27001	27	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/24/91	6/24/91
794321	GERETY,JOHN E	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/08/91	7/08/91
359810	GERMAINE,RICHARD	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/19/91	9/20/91
982478	GERMER, GEO	27001	27	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/19/91	8/19/91
836894	GIFFORD, GLORIA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
304800	GIGUERE,HENRY	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/06/91	6/07/91
298800	GILBERT,JASPER J	27001	27	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/11/91	10/11/91
369090	GILCHRIST,JAMES W	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	7/17/91	7/18/91
838183	GILES, DARREN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/11/91	11/11/91
399640	GILKEY JR, FRANCIS L	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/26/91	12/27/91
673421	GINN ARMENE/DOROTHY	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	11/07/91	11/11/91
309151	GIOVINAZZI,MR & MRS	27001	27	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	7/08/91	7/10/91
638941	GIRARD,LEON A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/22/91	7/24/91
359920	GLF&CRTY CLUB OAK HILLS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	8/26/91
983148	GLOVER, BARBARA J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/20/91	11/21/91
357791	GO SHOP AND	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/23/91	5/09/91
987505	GOLDFIELD, BENJAMIN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/19/91	12/20/91
320610	GOLDSTEIN,ALBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/09/91	7/10/91
319041	GOLEMBA,MARY	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/02/91	5/03/91
728541	GOMES,GREGORY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/06/91	6/06/91
826799	GOMEZ,JORGE D.	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/14/91	5/15/91
317730	GONZALEZ,THOMAS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/11/91	2/11/91
359050	GORMAN,GERAD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/30/91	7/30/91
746501	GOTTARDO,GEORGE	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/09/91	7/10/91
401560	GOTTSCHLICH,GEORGE	27001	27	YARD, ROAD OR SIDEWALK REPAIR	210	LEAK REPAIRED - NO METER INVOLVED	4/18/91	4/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
660531	GOVERNALI,MATTHEW	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/29/91	4/30/91
627350	GOWER,FRANK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/11/91	9/12/91
986653	GRAHAM, TAMMY	27001	27	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/11/91	7/11/91
419550	GRAJEK,EDWIN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/09/91	5/10/91
316060	GRAVES,ROBERT E	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/29/91	3/29/91
316060	GRAVES,ROBERT E	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/13/91	6/14/91
356150	GREAT WESTERN BANK	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/21/91	6/21/91
416740	GREEN,DUDLEY	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/31/91	6/01/91
397031	GREENBRIER LK CONDO ASSN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/27/91	3/27/91
697471	GREENE,RICHARD	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/08/91	7/16/91
774851	GREENE,RICHARD	27001	27	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/06/91	3/06/91
383260	GREENFIELD,ARTHUR	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/08/91	5/10/91
311120	GREENHILL,D E & L M	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/17/91	6/24/91
380351	GREER,ROBERT	27001	27	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/13/91	11/13/91
380351	GREER,ROBERT	27001	27	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/30/91	11/01/91
380351	GREER,ROBERT	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/05/91	3/05/91
380351	GREER,ROBERT	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/06/91	3/06/91
380351	GREER,ROBERT	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/22/91	3/26/91
715152	GRIFFIN,CHARLES A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/12/91	3/18/91
351940	GRONMAN,ALOYS J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/21/91	11/21/91

SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
407580	GRONKIEWICZ,STANLEY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/09/91	9/10/91
346560	GROOMS,CHARLES	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/07/91	10/07/91
401250	GROSS,STEPHEN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/16/91	9/17/91
344281	GROVER,WALTER	27001	27	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	8/05/91	8/05/91
372680	GSCHWEND,HENRY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/01/91	5/06/91
835072	GUATELLI,RALPH L	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/19/91	3/20/91
699031	GUEST,EDWARD	27001	27	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/09/91	9/09/91
833734	GUIDRY,WENDELL	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/05/91	3/05/91
831840	GULF BREEZE NURSERY	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/18/91	3/18/91
807851	GUSTAFSON,B L	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/13/91	5/15/91
982474	GUYADEEN, RALPH	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	4/01/91	4/03/91
989215	GUZMAN, MIGUEL C	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
824117	H AND R BLOCK INC	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/21/91	3/23/91
982415	HACKER,JOHN	27001	27	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/22/91	4/25/91
985840	HAGGARTY, THOMAS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
769141	HALE,ROXANNA	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/01/91	10/01/91
840298	HALEY, ROY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/16/91
387450	HALLALF,VICTOR	27001	27	HIGH BILL	220	NO LEAK FOUND	6/25/91	6/26/91
387450	HALLALF,VICTOR	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/26/91	11/27/91
831105	HAMILTON MARIA	27001	27	MISCELLANEOUS	450	CLEANED METER	5/03/91	10/03/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982159	HAMILTON, CHERYL	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/31/91	6/03/91
765650	HAMMERHEAD CONST	27001	27	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	3/15/91	3/15/91
823650	HAMMOND, PEARL	27001	27	BENCH TEST	430	METER REPLACED	11/14/91	11/15/91
986216	HANOUI, VIRGINIA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/20/91
321891	HANIFIN,JEREMIAH J	27001	27	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/05/91	12/05/91
323991	HANZELKO,SHELIA	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/06/91	5/06/91
306032	HARPER,JR WILLIAM	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/22/91	5/22/91
836898	HARRIS, TRACEY LYNN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/23/91	9/23/91
351341	HARRIS,JERRY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/06/91
351331	HARRIS,JERRY	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/15/91	2/18/91
329500	HARRISON,ROBERT E	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/16/91	12/16/91
409700	HARRISON,WALTER	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/30/91
409700	HARRISON,WALTER	27001	27	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	8/08/91	8/14/91
365570	HARTLAGE,BERTHA	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/08/91	10/08/91
361720	HARTLEY,KENNETH	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/23/91	10/23/91
688011	HARTT,CHARLENE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/08/91	4/09/91
688011	HARTT,CHARLENE	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/09/91	4/10/91
840530	HARVEY, DAVID	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	5/07/91	5/10/91
986762	HARVEY, PEARLY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/28/91	10/29/91
291730	HASSELL,DOUGLAS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/23/91	9/23/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984530	HASSELTINE, ALICE	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/16/91	9/17/91
830314	HATCHER, FRANK L	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/19/91	11/20/91
828824	HATFIELD, JOYCE E	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/27/91	6/27/91
625501	HAWKINS,CLYDE	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/05/91	11/06/91
631401	HAYDEN,RALPH	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/05/91	12/05/91
382810	HAYES,FAYE C	27001	27	MISCELLANEOUS	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/26/91
624182	HEADY,JOHN E/LYNNET J	27001	27	LOW BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
385234	HECKMAN,DEBORAH/TERRY W	27001	27	LEAK AT OR NEAR METER	430	METER REPLACED	12/15/91	12/15/91
344755	HEHN,W JAMES	27001	27	LOW BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/17/91	12/17/91
390572	HEITZ,DAVID	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/26/91	11/26/91
829680	HELFAND, MICHAEL	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/05/91	3/05/91
361310	HENDRICKS,FRED S	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/24/91	6/25/91
414670	HENGESBACH,ALAN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/08/91	4/08/91
823810	HENRY, ROY R	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/29/91	8/29/91
296704	HENRY,ROY R	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/12/91	7/15/91
391010	HENSCHKE,KARL HEINZ	27001	27	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/29/91	11/01/91
824196	HENSHAW, ROBERT F	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/18/91	11/18/91
836997	HERNANDO COUNTY SCHOOL BOARD	27001	27	LEAK - MAIN	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/25/91	6/26/91
836997	HERNANDO COUNTY SCHOOL BOARD	27001	27	RAISE OR LOWER METER BOX	266	RAISED OR LOWERED METER OR BOX	3/08/91	4/11/91
630901	HERNANDO CTY BARNETT BANK	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/17/91	7/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
838498	HERRICK,STEVEN J.	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/02/91	4/03/91
363801	HERRINGTON,CHARLOTTE	27001	27	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	5/31/91	5/31/91
363801	HERRINGTON,CHARLOTTE	27001	27	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/16/91	7/17/91
343870	HERRINGTON,IVAN T	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/14/91	11/18/91
297670	HIBBARD,STANLEY R	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/03/91
392060	HICKMAN,GEORGE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/31/91	7/31/91
789221	HICKS,BILLY G	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/19/91	9/19/91
345610	HIGBY,HAROLD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/16/91	10/17/91
345610	HIGBY,HAROLD	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/27/91	12/04/91
383710	HINKLE,MARTHA A	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/24/91	9/25/91
380340	HINZ,MARTIN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/21/91	3/26/91
380340	HINZ,MARTIN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/29/91	11/01/91
406820	HIPPERT,MARTHA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/26/91
380990	HITTEL JR,FREDERICK	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/21/91	3/21/91
350980	HLAVENKA,JOSEPH	27001	27	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	12/23/91	12/27/91
828955	HMS,OAKRIDGE	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/17/91	6/18/91
375260	HOELCK,DOROTHY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/20/91	12/23/91
358660	HOFFMAN,CHARLES	27001	27	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/19/91	6/19/91
336351	HOFFMANN,GLENN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91
632821	HOGAN,FRANCIS T	27001	27	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	2/25/91	2/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
332123	HOGAN,RICHARD	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/23/91	9/23/91
367430	HOGELAND,JOEL T	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/24/91	7/25/91
987304	HOLDER, TOMMY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/12/91	9/12/91
837626	HOLLAND, THERESA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/02/91	4/03/91
838519	HOLLAND,THERESA V.	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/02/91	4/03/91
320930	HOLM,ALBERT T	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	9/16/91	9/24/91
990304	HOLMES, CONSTANCE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/29/91	10/30/91
374860	HOLZ,BARBARA	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	1/15/91	1/15/91
992545	HOLZINGER, FRANCIS	27001	27	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/24/91	12/26/91
396980	HOMES MARONDA	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/04/91	3/04/91
294971	HONEYMAN,ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/21/91
986901	HONIG, KENNETH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/30/91	10/01/91
986901	HONIG, KENNETH	27001	27	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/30/91	12/31/91
329390	HOOVER,SHARON E	27001	27	LEAK AT OR NEAR METER	430	METER REPLACED	3/20/91	3/27/91
825905	HOPE, SCOTT C	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/21/91	2/21/91
331420	HORASANIAN,HARRY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/23/91	9/23/91
680640	HORNAK,DANIEL F	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/24/91	6/25/91
656361	HORTON,CLAYTON	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/21/91	2/25/91
611063	HOUCHINS,MARY	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/10/91	6/10/91
983205	HOUSE,PHYLLIS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/01/91	5/01/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
319841	HOUTEN,SERGE	27001	27	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/08/91	7/09/91
834705	HOWARD, JOHN T	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/12/91	3/15/91
992455	HOYLE, GEORGE EDWARD	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	12/26/91	12/27/91
341670	HRAMIKA,PAUL	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/09/91	10/10/91
635150	HRAMIKA,PAUL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/23/91	7/23/91
658581	HUBBARD,IDA EVELYN	27001	27	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/26/91	9/26/91
320020	HUBBS,CHARLES	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	2/06/91	2/06/91
990142	HUGHES, L.W.	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	10/29/91	10/30/91
671861	HURMAN,STELLA	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/09/91	5/13/91
671861	HURMAN,STELLA	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/13/91	5/13/91
354092	HUTCHINSON,THOMAS	27001	27	HIGH BILL	220	NO LEAK FOUND	2/13/91	2/13/91
354092	HUTCHINSON,THOMAS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/05/91
354092	HUTCHINSON,THOMAS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/18/91	6/19/91
731851	HYLAND,JOHN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/10/91	4/11/91
313830	IACOBUCCI,FRANK J	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/16/91	9/17/91
313830	IACOBUCCI,FRANK J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/19/91	4/19/91
682722	IADAROLA,VALERIE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/05/91	4/08/91
318720	INDELKOFER,LOUISE	27001	27	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	6/12/91	6/14/91
742411	INGARGIOLA,ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/26/91	11/27/91
713391	INGUI,GASPAR	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/12/91	6/13/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
723330	INV SUNBURST	27001	27	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/28/91	5/28/91
643291	INVESTMENTS MUD RIVER	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/17/91	4/18/91
839660	IRIZARRY, JOSE	27001	27	HIGH BILL	220	NO LEAK FOUND	4/11/91	4/12/91
827479	JABLONSKI, RICHARD	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/07/91	3/07/91
295042	JABLONSKI,RICHARD	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/07/91	3/07/91
987690	JACKSON, MARGARET	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/22/91	10/22/91
412620	JACKSON,GERDA	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	8/13/91	8/14/91
364400	JAEGGI,MARY LOUISE	27001	27	MISCELLANEOUS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/03/91	6/03/91
317640	JAMES,THOMAS	27001	27	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	9/16/91	9/16/91
989133	JANSON, RICKT J	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/12/91	11/14/91
985487	JAQUEZ, RICARDO	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/25/91	10/30/91
324790	JATA,FELIX W	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/21/91	8/21/91
838397	JENDRAL, NANCY	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/10/91	9/11/91
838223	JENNETTA, LEONARD D	27001	27	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/28/91	12/28/91
290851	JIFFY FOOD STORE	27001	27	HIGH BILL	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/05/91	11/05/91
382110	JOBS,LUISE	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/18/91	4/18/91
659821	JOHANNING,FRANK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/27/91
691731	JOHNS TACO	27001	27	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	9/15/91	9/15/91
835495	JOHNS, SHARON G	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
985686	JOHNSON, GREGG M	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/15/91	8/15/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984445	JOHNSON, RONALD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/26/91	9/26/91
296101	JOHNSON,ELSI	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	2/27/91	2/28/91
377230	JOHNSON,MARINUS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/23/91	9/24/91
641831	JOHNSON,MARY	27001	27	REPLACE METER BOX OR LID	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	2/26/91	3/01/91
367630	JOHNSON,REV WILLIAM	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/04/91	4/09/91
367630	JOHNSON,REV WILLIAM	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/19/91	7/23/91
358510	JONES,CHESTER	27001	27	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/11/91	2/11/91
358510	JONES,CHESTER	27001	27	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/22/91	4/24/91
322200	JONES,GEORGE L	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/14/91	3/15/91
317650	JORDON,NANCY	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/20/91	2/20/91
354830	JUNKER,ELLSWORT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/12/91	4/15/91
834756	JUNOD, DARLENE	27001	27	MISCELLANEOUS	460	REPLACED BOX OR LID	3/19/91	3/26/91
402290	JURCZYK,WALTER E	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	8/26/91
358191	KABACEVIC,MARILYNN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/01/91	10/01/91
352281	KAMINSKI,FRANK	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/17/91	9/17/91
634632	KAMPBELL,WILLIAM J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/16/91
308860	KARAN,PETER	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/05/91	12/05/91
619831	KARR,RAYMOND A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/16/91	4/25/91
375550	KASEY,CHARLES	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/25/91	7/25/91
832167	KATEEHIS, JEANNE	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
312540	KEARNEY,V A	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/30/91	12/30/91
838931	KECK,ARTHUR W.	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/22/91	2/22/91
396910	KEEFER,WALTER R	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/01/91
721271	KEESLING,DAVID	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/07/91	5/07/91
354820	KELLER,VIRGINIA B	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/07/91	11/08/91
375530	KELLEY,EVERETT J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/12/91	9/13/91
300521	KELLEY,JOSEPHINE	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/05/91	3/06/91
349030	KELLEY,KATHERINE M	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/13/91	3/14/91
761761	KELLY,GEORGE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/11/91	10/14/91
674261	KENDALL,RICHARD	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/18/91	7/19/91
361700	KENNEY,THERESA	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/05/91	9/05/91
989552	KEOWN, JAMES T	27001	27	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/26/91	9/26/91
989552	KEOWN, JAMES T	27001	27	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	11/19/91	11/20/91
702740	KEPIC,JOSEPH	27001	27	LOW PRESSURE OR PRESSURE CHECK	220	NO LEAK FOUND	3/27/91	4/15/91
838785	KERSEY, DOREEN LYNN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/11/91	2/11/91
737001	KEYS,JOSEPH	27001	27	HIGH BILL	220	NO LEAK FOUND	8/07/91	8/08/91
718531	KILDEN,MAUD E	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/02/91	4/03/91
365452	KIMBLE,MARGE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/25/91	3/25/91
379430	KING,REGINALD W	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/23/91	9/25/91
839264	KIRALY, LAJOS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/30/91	9/30/91

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986352	KIRKPATRICK, JAMES	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/23/91	9/23/91
302570	KIRKWOOD,DONALD G	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/27/91	2/27/91
835583	KIRWAN, FRANCIS	27001	27	SEWER SMELL IN AREA	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/09/91	9/10/91
318630	KIVNEY,WANDA A	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/03/91	5/06/91
403141	KLAMT,HENRY	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/16/91	5/16/91
764280	KLEINFELDER,DOLORES V	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/21/91	6/25/91
836267	KLUSARITZ, HERMAN R	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/09/91	9/09/91
836267	KLUSARITZ, HERMAN R	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/11/91	9/18/91
830131	KNAPP, STEVE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91
815001	KNILL,KENNETH	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/07/91	11/07/91
408470	KOCHEVAR,J W	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	2/06/91	2/06/91
627711	KOCZAN,FRANK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/02/91
829913	KOEHLER, SHIRLEY M	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/15/91	5/16/91
829913	KOEHLER, SHIRLEY M	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/23/91	7/26/91
829913	KOEHLER, SHIRLEY M	27001	27	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	5/07/91	5/10/91
414920	KOEHLER,ANNE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
833228	KOLLER, JULIUS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/21/91	11/27/91
333032	KOLODY,MICHAEL	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/06/91	12/09/91
368090	KONIECPOLSKI,MAREK	27001	27	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	5/31/91	5/31/91
330580	KOOISTRA,RAYMOND E	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
827165	KORZUN, WALTER	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91
729171	KOSAR,PETER	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/30/91	12/30/91
839302	KOST, JOE	27001	27	SEWER SMELL IN AREA	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/05/91	6/05/91
802550	KOTULA,VIOLET M	27001	27	WATER QUALITY COMPLAINT	220	NO LEAK FOUND	4/16/91	4/16/91
802550	KOTULA,VIOLET M	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/13/91	5/13/91
372230	KOVACS,WILHELMINA	27001	27	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/22/91	4/26/91
318451	KOVAS,JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/08/91	3/08/91
318451	KOVAS,JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/05/91	8/06/91
321620	KRAATZ,GARY L	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/25/91	6/27/91
619321	KRAMER,HAROLD R	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/08/91	4/09/91
385740	KRAUS, DONALD J.	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/28/91	5/28/91
826168	KRILL,GEORGE	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/09/91	7/10/91
826168	KRILL,GEORGE	27001	27	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/04/91	11/06/91
839093	KRISTICH, STEVE	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	2/27/91	3/01/91
635071	KRIVI,ANDREW	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/03/91	12/05/91
750771	KROOK,TEDDY	27001	27	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/21/91	6/25/91
750771	KROOK,TEDDY	27001	27	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/03/91	9/03/91
330380	KRUEGER,ROBERT A	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/12/91	9/12/91
291460	KRUISLAND,CHARLES E	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/27/91	8/27/91
698211	KUJAWA,ANTHONY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/12/91	12/12/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
775421	KULBA,EDWARD	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	6/18/91	6/21/91
803451	KURMAN,WARREN G/LINDA	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/14/91	11/18/91
298170	KWIATKOWSKI,NORMAN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/30/91	5/30/91
298160	KWIATKOWSKI,NORMAN B	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/12/91	12/13/91
694210	LA PETITE ACADEMY INC	27001	27	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/06/91	5/06/91
336051	LABARR,ALAN	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	9/20/91	10/03/91
811181	LADSTATTER,PAULINE A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/12/91	7/15/91
389590	LADURON,DALLAS	27001	27	LEAK - MAIN	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	8/30/91	8/30/91
389590	LADURON,DALLAS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/30/91	8/30/91
699231	LAFACE,JOSEPH	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/21/91	6/21/91
699231	LAFACE,JOSEPH	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	12/03/91	12/05/91
356690	LAGRASSA,HAROLD	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/12/91	7/15/91
415441	LAGRECO,ANGELO	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/13/91	8/14/91
348630	LALIBERTE,JEAN R	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	5/22/91	8/30/91
984998	LANE, ALBERT W.	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/07/91	10/07/91
984488	LANE, RALPH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/07/91	10/08/91
357011	LANE,MARGARET M	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/18/91	3/19/91
831085	LANTRY, BETTY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/24/91	7/25/91
829861	LANTRY,BETTY	27001	27	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	5/15/91	5/21/91
345330	LAPORTE,A	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/13/91	2/13/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
345330	LAPORTE,A	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/05/91	3/05/91
381530	LARSON,SAM	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/22/91	4/22/91
381530	LARSON,SAM	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/20/91	8/20/91
990113	LASHLEY, ELAINE	27001	27	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	10/09/91	10/09/91
296510	LATONA,ALBERT	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/08/91	4/08/91
671170	LATORIA CECIL PIPPIN	27001	27	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/03/91	9/06/91
985277	LAURINAITIS, KAREN A	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/11/91	9/25/91
309340	LAUZON,CLIFFORD J	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/07/91	8/09/91
836911	LAVALLEY JR, JOHN R	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/17/91	5/20/91
611111	LAVIGNE,RICHARD	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	9/20/91	10/03/91
643601	LAWNICZAK,THOMAS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/05/91	6/05/91
757321	LAWSON,JOHN	27001	27	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/18/91	10/22/91
840540	LAZZARO, STEPHEN P	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/16/91
830998	LE ROUX JR, WILLIAM T	27001	27	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/19/91	12/19/91
363440	LE VINE, HILDA	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/24/91	6/25/91
302550	LEAVITT,ADELE M	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/26/91	7/26/91
294112	LEBAS,ALVIN	27001	27	BENCH TEST	430	METER REPLACED	11/14/91	11/15/91
330841	LEBOT,MATTHEW	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/10/91	6/10/91
983577	LEE, DAVID A	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	6/26/91	7/10/91
984383	LEE, GRACE C	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/10/91	7/11/91

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336960	LEE,NORMAN C	27001	27	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/19/91	11/19/91
342971	LEFKO,JOHN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/23/91	12/27/91
720851	LEHMANN,DON	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/27/91	11/27/91
811440	LELLOS,PHOCION	27001	27	REPLACE METER BOX OR LID	260	RAISED OR LOWERED METER OR BOX	10/23/91	10/25/91
652591	LEMERISE,CHARLES A	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/21/91	11/21/91
811860	LEMKCO FLORIDA INC	27001	27	SEWER SMELL IN AREA	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/01/91	7/02/91
827219	LEMONIS, GRACE	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/14/91	2/14/91
315660	LENARD,STEPHEN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/20/91	5/22/91
348000	LENEHAN,MICHAEL	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/08/91	7/10/91
826451	LEON JR, RICHARD M	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/27/91	11/27/91
824868	LEPPERT, SHAWN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/02/91	4/09/91
839395	LESSER, MARTIN D	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/01/91	8/02/91
327220	LETSCHER,EDWARD	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/23/91	7/23/91
310292	LEVENTHAL,WENDY	27001	27	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/12/91	4/12/91
338870	LEW,JOHN P	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/21/91	10/21/91
836194	LEWANDOWSKI, WALTER J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91
837703	LEWIS, THELMA	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/09/91	9/09/91
382353	LEWIS,ANITA D	27001	27	SEWER BACKED UP IN RESIDENCE	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	5/28/91	5/28/91
311990	LEWIS,ROBERT	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/21/91	3/21/91
317990	LICATA,RICHARD	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/05/91	8/05/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
327051	LIND,ARTHUR	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/15/91	3/15/91
319200	LINDSEY,ORVIN M	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/06/91	6/07/91
319200	LINDSEY,ORVIN M	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	5/16/91	5/17/91
829360	LINVILLE,ROBERT W.	27001	27	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	6/05/91	6/05/91
829360	LINVILLE,ROBERT W.	27001	27	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	10/14/91	10/14/91
412021	LIOTTA,VINCENT J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/27/91	6/28/91
351032	LIPTRAP,ADA LAVERNE	27001	27	RAISE OR LOWER METER BOX	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/10/91	5/13/91
616801	LISANTI,NICHOLAS J	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/16/91	5/17/91
377710	LOCKWOOD,MARGARET M	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/29/91	7/30/91
839398	LOMBARDO,ANGELO	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/21/91	6/21/91
829911	LONG ISLAND BAGELS, INC	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/14/91	6/14/91
829911	LONG ISLAND BAGELS, INC	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/09/91	7/10/91
834195	LOPES, EDWARD M	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/12/91	7/15/91
789511	LOUIS,SCOLA	27001	27	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/20/91	3/20/91
655021	LOVE,ROY	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/24/91	10/03/91
830686	LOZADA, FRANCISCO	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/01/91	11/04/91
403470	LUCIER,RAYMOND	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/26/91
371741	LUIGIS PIZZA OF S HILL	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/18/91
415051	LUKASIK,MICHALINA I	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/06/91
833146	LUKASZEWSKI, ALAN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/25/91	8/06/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
355900	LUXTON,CHARLES	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/12/91	7/12/91
408210	LYONS,JR THOMAS E	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	6/18/91	6/19/91
768810	M/B PROPERTIES	27001	27	SEWER STOPPED UP (SLOW FLOW)	300	CHECKED L/S, MANHOLE, & PLANT	2/22/91	3/01/91
361320	MA,GILVRAY IAN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/11/91	7/16/91
361320	MA,GILVRAY IAN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/23/91	9/25/91
379222	MACDERMAID,LYLE	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/24/91	6/25/91
300320	MACDONALD,MARGARET M	27001	27	LOW BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/27/91	9/27/91
639172	MACDONALD,MARY I	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/20/91	6/20/91
610440	MACK,JOHN R	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	10/11/91	10/16/91
370530	MACK,LILLIAN	27001	27	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/25/91	2/25/91
829134	MACKAWGY,RUTH B	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/16/91	4/25/91
417940	MACLEAN,F G	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/31/91	6/03/91
417940	MACLEAN,F G	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/26/91	8/27/91
709021	MACMATH,THOMAS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/14/91
835274	MADERA, MARIA	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/25/91	6/25/91
627621	MAGGIORINI,ALFRED P	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/30/91	12/30/91
310970	MAIER,MRS LOUISE	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	11/08/91	11/13/91
392490	MAKER,JAMES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/03/91	10/04/91
983342	MALCOLM,CARLOS	27001	27	RAISE OR LOWER METER BOX	241	FILLED HOLE	5/08/91	5/09/91
802170	MAMO,JOSEPH	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/14/91	5/22/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
811200	MAND,JOSEPH	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/14/91	5/22/91
744231	MANCUSO,SAL	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/05/91	6/05/91
407800	MANGOGNIA,CARL	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	2/28/91	2/28/91
982087	MANN, DOLORES J	27001	27	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/08/91	4/08/91
684721	MARESCA,PASQUALE	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	6/13/91	6/14/91
630831	MARINELLI,A ALFRED	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/22/91	8/23/91
309161	MARMET,RICK	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/05/91	8/05/91
726301	MARMORATA,JOHN N	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/21/91	10/21/91
352100	MARONEY,JAMES J	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	8/26/91
418340	MARCOTIAN,ASHUR	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/28/91	11/04/91
398860	MARRERO,FELICITAS	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/25/91	3/26/91
708291	MARSHALL,DONALD	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/12/91	11/18/91
836450	MARTIN, RICHARD	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/07/91	10/07/91
830404	MARTIN,MICHAEL J	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/13/91	3/13/91
336696	MARTIN,PETER	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/02/91	4/02/91
831210	MARTINEZ, FRANK	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/28/91	10/28/91
832953	MARTINEZ, MICHAEL	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/15/91
366730	MASSE,CHARLES E	27001	27	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	6/26/91	6/26/91
835751	MATEOS JR, RODOLFO	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/10/91	6/10/91
685532	MATOS,DELVIS J	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/12/91	11/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
827138	MATTA, MILAGROS	27001	27	TURN OFF FOR CUSTOMER REPAIRS	150	METER IS OFF/NOTIFIED	11/07/91	11/08/91
659601	MALDER,HOWARD L	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/21/91	10/21/91
619560	MAURER,JEFFREY	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/18/91	12/19/91
339430	MAURER,JOSEPH T	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/16/91	5/16/91
769751	MAURO,THOMAS J	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/23/91	9/12/91
367601	MAUTONE,SUSAN	27001	27	FOLLOW UP HBC/ACCURACY TEST	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	6/03/91	6/05/91
367601	MAUTONE,SUSAN	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/06/91	6/07/91
982471	MAVEC, JON	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	8/19/91	8/21/91
386410	MAXEINER,ROBERT G	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/04/91
336140	MAXEY,CECIL	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91
840434	MAXEY,MALCOM	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	4/24/91	4/25/91
618230	MAY,DAVID	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/19/91	4/22/91
410960	MAYDEN,EDWARD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/29/91	5/30/91
401440	MAYES,NOBLE F	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/19/91	6/20/91
761801	MAYRANEN,DOUGLAS	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/21/91	5/21/91
661151	MAZZARELLA,LOUIS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/07/91	6/10/91
661151	MAZZARELLA,LOUIS	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/17/91	7/23/91
616690	MAZZELLA,SALVATORE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/06/91	9/09/91
985484	MC CLUSKEY,MICHAEL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/28/91	6/28/91
985484	MC CLUSKEY,MICHAEL	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	7/18/91	7/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
795671	MC DONALD,JAMES R/VIOLA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/01/91	5/01/91
795671	MC DONALD,JAMES R/VIOLA	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/15/91	7/24/91
835180	MC ENTEE,CAROLEANN	27001	27	MISCELLANEOUS	450	CLEANED METER	3/07/91	10/03/91
840527	MC INTYRE, ARTHUR	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/06/91	6/06/91
651841	MCCABE,VANCE	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	4/30/91	5/01/91
386710	MCCARON,RUTH E	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/03/91	9/04/91
413471	MCCARTNEY,GEORGE	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	2/11/91	2/11/91
982281	MCCOY, STANLEY	27001	27	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/24/91	6/24/91
758061	MCCOY,THOMAS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/11/91	12/12/91
830077	MCCRANN, WILLIAM H.	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/03/91	10/03/91
410280	MCDERMOTT,HENRY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/25/91	2/26/91
326330	MCDONNELL,FRANCIS X	27001	27	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	4/05/91	4/05/91
321603	MCDONOUGH,ANN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/11/91	2/11/91
321603	MCDONOUGH,ANN	27001	27	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/19/91	2/20/91
834854	MCFALL, GEORGE	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/30/91	9/30/91
838671	MCGIBBON, CARL J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/24/91	4/25/91
290390	MCGUIRE, WILLIAM A	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/27/91	8/27/91
290390	MCGUIRE, WILLIAM A	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/27/91	8/27/91
365060	MCKAY,EVELYN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/07/91	3/07/91
368961	MCKELVIN,CAROL	27001	27	MISCELLANEOUS	450	CLEANED METER	3/19/91	10/10/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
833153	MCNEIL,ROY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/13/91	2/13/91
833153	MCNEIL,ROY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/13/91	2/13/91
824715	MECKEL, ROBERT W	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/12/91	3/12/91
405410	MEEKER,JR JOHN W	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/12/91	12/13/91
827180	MEIGHY, KARL J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/30/91
368832	MELLO,LISA	27001	27	MISCELLANEOUS	260	RAISED OR LOWERED METER OR BOX	3/19/91	10/11/91
795391	MERGL,MARIE/FRED	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/21/91	2/21/91
836025	MERILLO, DENISE A	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/18/91	2/18/91
344530	MESERNICKY,GEORGE	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/13/91	3/14/91
344530	MESERNICKY,GEORGE	27001	27	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/26/91	11/26/91
825915	MESSERA, LOUIS	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	2/21/91	2/21/91
828571	MESSING, JAMES W	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/09/91	12/09/91
831995	MEYER, SCOTT W	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/01/91	10/01/91
300150	MEYER,ARTHUR	27001	27	HIGH BILL	510	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/09/91	4/10/91
300160	MEYER,ARTHUR	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/09/91	5/13/91
833668	MICHAEL,WILLIAM J	27001	27	MISCELLANEOUS	460	REPLACED BOX OR LID	4/04/91	4/05/91
984783	MICHAELESSI, JOSEPH R	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/31/91	6/27/91
984783	MICHAELESSI, JOSEPH R	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/25/91	11/13/91
394724	MICKLISH,GLADYS H	27001	27	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	7/05/91	7/05/91
831705	MILLER, DALE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
831705	MILLER, DALE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/28/91	6/28/91
416530	MILLER,AUGUST J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/25/91	2/25/91
331880	MILLER,JOHN P	27001	27	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/05/91	3/06/91
409450	MILLER,LEON	27001	27	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	2/28/91	3/01/91
983213	MILLER,MARILYN E.	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/05/91	8/06/91
772841	MILLER,ROBERT W	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/09/91	9/10/91
835101	MINER, ERIC	27001	27	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/25/91	2/25/91
325040	MINORE,JOHN P	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/09/91	12/09/91
836571	MIRACCO, DOUGLAS	27001	27	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/15/91	3/15/91
380490	MIRAGLIA,MARY	27001	27	MISCELLANEOUS	450	CLEANED METER	3/19/91	10/09/91
833646	MITCHELL, JOHN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91
834354	MOCKUS, STANLEY J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/05/91
671243	MOCKUS,JOSEPH G	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/24/91	10/24/91
405683	MOHN,DEBBIE/LISA	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/19/91	8/19/91
418150	MOHR,JAMES	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/26/91	6/27/91
325821	MOLINA,MARINO	27001	27	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/29/91	7/29/91
345780	MOLLICA,VICTOR	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/11/91	4/11/91
839262	MONARCH HOMES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/09/91	7/17/91
986802	MONARCH HOMES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/03/91	10/04/91
838483	MONARCH HOMES	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	6/07/91	6/14/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984739	MONARCH HOMES	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	9/10/91	9/11/91
794361	MONFETTE,JEANETTE G	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/14/91	10/30/91
349673	MONGE,BRENDA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/05/91
740551	MONTEMURNO,NICHOLAS .	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/27/91	12/02/91
740551	MONTEMURNO,NICHOLAS	27001	27	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/30/91	10/01/91
840441	MOODY, LINDA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/03/91	6/04/91
982960	MOORE, ROSE MARIE	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	4/16/91	4/19/91
405881	MOORE,GEORGE F	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/22/91	5/22/91
348620	MOOSE LODGE #521 SPRING HI	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/14/91	3/15/91
698531	MORALES,NATALIA	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/16/91	4/16/91
677312	MORAN,EVELYN M	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/13/91	6/14/91
677312	MORAN,EVELYN M	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/10/91	10/30/91
778211	MORIN,MICHEL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/29/91	4/01/91
831028	MORRIS, CATHERINE	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/30/91	12/30/91
831028	MORRIS, CATHERINE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/20/91	2/20/91
988271	MORRIS, ROBERT	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/12/91	12/16/91
629740	MRAZEK,JAN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/09/91	12/09/91
627291	MUD RIVER INVESTMENTS	27001	27	LEAK - MAIN	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/25/91	10/25/91
381903	MULLIGAN II,JOHN F.	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/22/91	2/25/91
337671	MULTIFORM SERVICES INC	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/30/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
291421	MUNIZ,WILSON	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/22/91	8/23/91
984764	MURPHY, CHARLES E	27001	27	LOCATE LINES	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/30/91	7/30/91
713841	MURY, JOHN J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/15/91
713841	MURY, JOHN J	27001	27	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/20/91
349920	NADOLSKI,ADOLPH	27001	27	LEAK - MAIN	220	NO LEAK FOUND	8/12/91	8/12/91
349920	NADOLSKI,ADOLPH	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/15/91	2/18/91
832443	NAIRNE, FRANK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/13/91	9/13/91
324040	NAMNEN,HAROLD A	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	9/04/91	9/05/91
405140	NAPPI,GENNARD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/24/91	10/25/91
985900	NATALE,LISA	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/11/91	11/13/91
660031	NAUMOWICZ,RAYMOND	27001	27	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	4/17/91	4/17/91
344840	NEDELL,FRANCIS	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/06/91	3/06/91
341460	NEIN,RICHARD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/19/91	10/08/91
833512	NELSON, COLLEEN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/26/91	7/26/91
828404	NELSON, GWENDOLYN	27001	27	HIGH BILL	510	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/18/91	3/18/91
303050	NELSON,JEANETTE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/30/91	7/31/91
375190	NELSON,KENNETH	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/20/91	3/22/91
337491	NEMCHIK,EDWARD	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/19/91	8/19/91
648200	NESTLE,DONALD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/22/91	5/28/91
356350	NETH,ROBERT W	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/20/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
390221	NEUBAUER,CARL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/09/91	9/09/91
362105	NEUSCHAEFER,EARL C.	27001	27	BENCH TEST	430	METER REPLACED	10/21/91	10/23/91
839759	NICHOLS, KENDRICK	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/11/91	6/14/91
989205	NICHOLS, SUZANNE	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/23/91	10/23/91
307540	NICHOLS,STANLEY J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/28/91	3/28/91
830976	NIEVES, CARMEN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/19/91	4/25/91
343570	NIGRO,THOMAS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/12/91	6/12/91
363120	NISTAL,EUGENIE	27001	27	MISCELLANEOUS	450	CLEANED METER	3/19/91	10/09/91
742611	NITCH,EUGENE	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/15/91	5/20/91
823440	NOBERINI, FRANK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/13/91	12/13/91
730491	NOBILE,MICHAEL	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/06/91	12/06/91
684111	NOLAN,GRANT	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/08/91	7/16/91
686561	NOLL,EDWARD R	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/30/91	11/12/91
828623	NOONAN, BARBARA A	27001	27	LOW BILL	430	METER REPLACED	4/11/91	4/15/91
367110	NOREEN,SUSANNE M	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	10/22/91	10/22/91
367120	NOREEN,SUSANNE M	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/23/91	8/27/91
721291	NOSWORTHY,JOHN A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/16/91	5/06/91
677821	NOVAK,C	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/24/91	10/24/91
991161	NUGENT HOMES	27001	27	REPLACE METER BOX OR LID	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/19/91	11/22/91
371960	NUNAG,DR CLEMENTE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/25/91	11/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
371960	MUNAG,DR CLEMENTE	27001	27	SEWER SMELL IN AREA	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/13/91	11/13/91
312010	MUNES,ANN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/05/91	11/05/91
723141	O'BRIEN, FRANCIS J	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/11/91	11/11/91
391090	O'LEARY, JAMES	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/23/91	7/29/91
828337	O'NEILL, STEVEN	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	2/25/91	2/26/91
368691	O'REILLY, ROSALEEN	27001	27	BENCH TEST	430	METER REPLACED	10/21/91	10/23/91
744751	OFFAK, JOHN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/03/91	7/03/91
785751	OGLE,RAYMOND/LOUISE	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	9/25/91	9/27/91
320251	OGREN, CARL F	27001	27	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/24/91	6/26/91
318320	OLGA,MILTON ANDREW &	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/04/91	4/04/91
702730	OLSBERG,ROLAND	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/07/91	7/10/91
301610	OLSEN,DETLEF	27001	27	MISCELLANEOUS	450	CLEANED METER	2/28/91	10/09/91
839710	OLSON, KIM	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	9/05/91	9/05/91
356670	OPPEDAL,DARREL D & JANET L	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/02/91	7/02/91
764631	OPPEDISANO,NICHOLAS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/27/91	6/28/91
290373	ORSINI,FRANK	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/14/91	11/14/91
311152	OSBORN,LISA	27001	27	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/14/91	3/15/91
416750	OSIANY,JOHN D	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/07/91	2/07/91
982791	OSTROFF, BARRY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/09/91	4/15/91
797601	OUELETTE,JAMES J/SOPHIA	27001	27	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	5/09/91	5/10/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985330	OWEN, CHRISTINE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/31/91	11/01/91
985330	OWEN, CHRISTINE	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	11/06/91	11/06/91
746000	OZ LAND OF	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/06/91	3/06/91
774871	PADDOCK,RAE A	27001	27	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/19/91	11/19/91
400780	PAGE,TIMOTHY A	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	1/29/91	1/29/91
616230	PALKA,RODERICK	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/12/91	7/12/91
985710	PALLADINO, MATTHEW J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/15/91	8/15/91
985710	PALLADINO, MATTHEW J	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/15/91	8/21/91
986771	PALLADINO,LAWRENCE N	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/02/91	10/02/91
835182	PALLO, FRANK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/19/91	4/22/91
835182	PALLO, FRANK	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/22/91	4/22/91
356280	PALMA,JOSEPHINE	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/01/91	4/01/91
986484	PALMWOOD BUILDERS	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/10/91	10/11/91
685130	PALMWOOD BUILDERS	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/03/91	9/06/91
312530	PANZER,RUDOLPH S	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/06/91	9/06/91
658471	PAPE,PHILIP E	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/19/91	11/21/91
982004	PARIENTE, VICTOR	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/10/91	6/11/91
324650	PARKS,RONALD	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/22/91	8/22/91
306970	PARLORS OF AMER ICE CREAM	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/31/91	5/31/91
324671	PARRINO,STELLA	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/25/91	2/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
301013	PASTORE,WENDY	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/14/91	5/15/91
838921	PASTORINO, HARRY	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/21/91	10/22/91
800391	PASTUSH,KAZMIR	27001	27	ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/15/91	5/17/91
824304	PATTON, KENNETH	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/16/91	4/19/91
824619	PAUL, RICHARD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/05/91	4/05/91
322550	PAULUS,ERNEST	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91
825808	PEACH PROPERTIES	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/03/91	12/03/91
983084	PEACOCK,ARTHUR	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/23/91	7/25/91
983188	PELLICANE, JOSEPH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/25/91	10/29/91
837122	PELYSADO / RAMPAX	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/26/91	4/03/91
987890	PENDER, GREGORY W	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/20/91	9/23/91
983754	PEREZ, NOLASCO	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/05/91	7/10/91
364917	PEREZ,ALBERTO	27001	27	MISCELLANEOUS	450	CLEANED METER	3/19/91	10/11/91
385651	PEREZ,ANNA C	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/28/91	3/28/91
385651	PEREZ,ANNA C	27001	27	WATER QUALITY COMPLAINT	820	REPAIRED APPLIANCE	3/05/91	3/05/91
385651	PEREZ,ANNA C	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/08/91	7/09/91
835194	PERREAULT, HELEN P	27001	27	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/02/91	10/08/91
361600	PERREIRA,RANDALL M	27001	27	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/13/91	5/13/91
618121	PERSIANO,PATRICK	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/16/91	8/19/91
316411	PETERSON,ROBERT A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/12/91	9/24/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
410630	PFLANZ,HEINZ	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/03/91	9/03/91
343390	PHELPS,HANK	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/11/91	11/13/91
740361	PIAZZA,G	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/06/91	12/09/91
360621	PIENKOS,JOSEPH/KATHLEEN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/24/91	9/27/91
829043	PIERCE, JERRY LEE	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/19/91	11/21/91
837148	PIERRE, GERTRUDE	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/27/91	10/04/91
305210	PIERSON,ANNA A	27001	27	HIGH BILL	510	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/25/91	3/26/91
345670	PIKE,IVY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/12/91	7/15/91
345670	PIKE,IVY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/17/91	7/22/91
372833	PINGIO,SPIRO A	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/20/91	5/20/91
984056	PIOTROWSKI, CLARA G	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/08/91	7/08/91
703561	PITTNER,JOHN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/12/91	11/18/91
982950	PIXTON, WILLIAM E	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/16/91	9/16/91
682401	PLEHN,B & G	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	12/03/91	12/05/91
353130	PODOLAK,JOSEPH	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/13/91	3/14/91
732541	PODOLAK,WILLIAM	27001	27	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/06/91	3/06/91
836307	POLINS, MARC	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/21/91	8/21/91
984219	PORTO, FRANK	27001	27	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/13/91	12/16/91
345300	PORTO,JOHN V	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/14/91
327450	PORTON,MORRIS	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/06/91	3/06/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982687	POSTAL PLUS	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/06/91	6/07/91
319771	POTASNIK,JEANNETTE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/13/91
727751	POTAUIN,ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/25/91
294490	POZZI,HARRY L	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/05/91	7/05/91
348660	PRATT,EDWIN H	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	5/22/91	7/18/91
761011	PRESTIGIACOMO,CARMELA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/07/91
839596	PRICE, MARLO	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	6/25/91	6/25/91
987204	PRIMAVERA, RICHARD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/11/91	12/12/91
348040	PROCTOR,HENRY S/AVIS M	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/25/91	2/25/91
303720	PROHINSKY,NORMAN M	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/19/91	7/21/91
397920	PSZYK,JOSEPH J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/23/91	10/24/91
397920	PSZYK,JOSEPH J	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/03/91	10/04/91
346510	PULAI,ROBERT	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/18/91	7/18/91
395400	PULITANO,ANTHONY	27001	27	LEAK AT OR NEAR METER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	6/24/91	6/24/91
410380	PUNDT,VICTOR	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/20/91	9/20/91
356380	PURO,YOLANDA	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/08/91	5/10/91
323320	QUAGLERI,LOUIS MRS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/26/91	3/26/91
839882	QUIGGINS, MICHELLE MARIE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/14/91	3/14/91
400820	RADZLEWCZ,HAROLD	27001	27	AIR IN LINES	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/02/91	4/03/91
366151	RAFFERTY,JOHN F	27001	27	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/25/91	9/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
685031	RAHN,LAWRENCE	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/03/91	5/06/91
336600	RASCHER,RAYMOND	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91
358341	RAVELLA,RICHARD A	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/26/91	7/26/91
628011	RAWDAN,BERNARD	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/27/91	9/30/91
771431	RAWLINSON,JAMES	27001	27	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	11/20/91	11/23/91
983291	RAY, MARY ANN	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/24/91	7/25/91
983841	RAYMOND, SANDRA S	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/01/91	7/01/91
988407	RCC INC.	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/15/91	11/15/91
767060	REALTY,PRUDENTIAL PRO	27001	27	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/10/91	4/10/91
838202	REDFORD, GLENN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/07/91	7/19/91
709105	REED,GERRIE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/25/91	10/28/91
299480	REED,JOHN P	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/07/91	10/07/91
299480	REED,JOHN P	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/01/91	11/01/91
839566	REGENCY COMMUNITIES	27001	27	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	5/14/91	5/15/91
419011	REIF,CHARLES J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/15/91	4/15/91
363760	REIGN,GEORGE W	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/16/91	8/16/91
382010	REINHARD,MILDRED S	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/07/91	8/08/91
413310	RENSHAW,JR LOUIS R	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/11/91	2/11/91
411520	RENZ,RICHARD B	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/25/91	6/25/91
779850	REST CAPTAIN D'	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	6/19/91	6/24/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
665341	REYES,CHERYL	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/03/91	10/03/91
397620	REYNOLDS,THEODORE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/24/91	10/24/91
397620	REYNOLDS,THEODORE	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/07/91	11/13/91
740381	RICCIO,PETER	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	1/21/91	1/21/91
347391	RICHMOND,MABEL	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/25/91	2/25/91
648371	RITTER,CARL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/06/91	6/08/91
827140	RIZZUTO, ARTHUR	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/11/91	2/11/91
393300	ROBBINS,JULIA	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/03/91	10/03/91
982518	ROBER CONSTRUCTION	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/16/91	4/25/91
982650	ROBER CONSTRUCTION	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/09/91	7/10/91
837302	ROBER CONSTRUCTION	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	2/13/91	2/20/91
417901	ROBERTS,BEULA G	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/01/91	4/01/91
417901	ROBERTS,BEULA G	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/18/91	7/18/91
987778	ROBINSON, DAVE	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	10/31/91	10/31/91
645091	ROBINSON,DAVID	27001	27	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91
989683	ROCKEY,CHARLES M.	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/05/91	11/05/91
699671	ROCKWELL,MICHAEL	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/08/91	3/08/91
833434	RODRIGUEZ, BERNADINA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/08/91	10/09/91
832041	RODRIGUEZ, PEDRO	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/12/91	3/12/91
293385	RODRIGUEZ,J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/10/91	6/10/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
831149	ROGERS, DONALD A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/27/91	12/30/91
684250	ROGERS,LOUIS J	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	4/11/91	4/12/91
354390	ROMINE,O T	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	9/17/91	9/18/91
987178	RONDINI, JOSEPH T	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/21/91	10/22/91
319051	RONZIO NICHOLAS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/29/91	4/29/91
984272	ROSENZWEIG, MARILYN	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/15/91	5/22/91
778391	ROSNER,JAN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/27/91	2/27/91
318650	ROSSELLI,THOMAS	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/16/91	4/21/91
987346	ROSSLER, AGNES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/22/91	10/24/91
610110	ROTH,EDMUND	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/22/91	4/22/91
295381	ROUSSEAU,RAYMOND G	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/30/91
300080	ROWLEY,MRS BERTRAM	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/16/91	7/17/91
837007	ROYAL COACHMAN HOMES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/15/91	3/19/91
795831	ROZGA,JAMES T	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/15/91	10/15/91
338001	ROZYCKI,TED	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/20/91	6/03/91
350850	RUBANO,FRANK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/10/91	4/11/91
990460	RUCKI, HELEN V	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/03/91
710531	RUDNICKA,JOHN	27001	27	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/20/91	5/20/91
333981	RUMPER,HARRY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/10/91	4/10/91
368270	RUPPERT,ROBERT W	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/21/91	11/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
401661	RUSH,ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/22/91	2/22/91
838219	RUSSELL, FRANK	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	3/25/91	3/25/91
322950	RUSSO,MICHAEL D	27001	27	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/05/91	9/06/91
357700	RUSSO,THOMAS	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/07/91	6/07/91
987927	RUTENBERG CONSTRUCTION CO	27001	27	REPLACE METER BOX OR LID	430	METER REPLACED	11/13/91	11/15/91
839005	RUTENBERG CONSTRUTION CO.	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/09/91
813340	RUTENBERG CORP	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/12/91	11/18/91
390180	RUTHERFORD,F	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/10/91	6/10/91
415670	RUTHERFORD,R KENT	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	8/29/91	8/29/91
396480	RYCHTER,JULIUS W	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91
990561	SABATINO, FRANK	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/04/91
805640	SABLE CUST HMS	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/11/91	12/12/91
836295	SABLE CUSTOM HOMES	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/25/91	2/25/91
836658	SABLE CUSTOM HOMES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/21/91	2/25/91
982741	SABLE CUSTOM HOMES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/07/91	6/14/91
990206	SALON DEJAN	27001	27	LEAK AT OR NEAR METER	430	METER REPLACED	11/06/91	11/06/91
385625	SALSO,SUSAN	27001	27	MISCELLANEOUS	460	REPLACED BOX OR LID	3/28/91	3/28/91
418910	SALVUICCI,NICHOLAS	27001	27	TURN OFF FOR CUSTOMER REPAIRS	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/07/91	5/07/91
831213	SANDERS, JOSEPH	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	3/07/91	3/07/91
399300	SANDERS,MILDRED	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/21/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
301090	SANHEIN,CLIFFORD A	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	1/30/91	1/30/91
301090	SANHEIN,CLIFFORD A	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/09/91	8/09/91
668491	SANTANA,ANGELICA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/09/91	9/10/91
668491	SANTANA,ANGELICA	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/16/91	9/18/91
826293	SANTIAGO,SAUL	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/19/91	4/26/91
710351	SARMENT,JOHN J	27001	27	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/17/91	9/17/91
745021	SASKA,ROBERT	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/15/91	5/20/91
370256	SASKO,J	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/26/91	12/26/91
837082	SASSANO, MICHAEL	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/24/91	5/24/91
635550	SAVASTANO,ANGELO	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/06/91	6/06/91
827851	SAXBERG, KATHY	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/12/91	9/12/91
985634	SCHAEFER, HAROLD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/05/91	8/05/91
353221	SCHAPER,WILLIAM	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	10/18/91	10/18/91
619761	SCHEINDER,W JOHN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/14/91	10/14/91
411400	SCHELL,JOHN H	27001	27	LEAK AT OR NEAR METER	460	REPLACED BOX OR LID	8/05/91	8/09/91
344420	SCHELLER,GEORGE F	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/19/91	6/19/91
384891	SCHERRER,JOHN V	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/22/91	8/23/91
351270	SCHINKEL,JOHN J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/05/91	11/06/91
787671	SCHIRO,THOMAS	27001	27	HIGH BILL	220	NO LEAK FOUND	2/25/91	2/26/91
392690	SCHMID,ROBERT	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/29/91	10/29/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
837125	SCHMITT, PETER G	27001	27	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	1/10/91	1/10/91
307931	SCHOBER,WALTER F	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/02/91	10/02/91
824597	SCHOENMETZ, GLENN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/14/91
824597	SCHOENMETZ, GLENN	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/15/91	8/21/91
360751	SCHROEDER,WILLIAM	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	6/24/91	7/16/91
382272	SCHULTZ,DON	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	9/19/91	9/25/91
837131	SCHUSTER, CHARLES P	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/03/91	6/03/91
715141	SCHWARTZ,MITCHELL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/22/91	5/22/91
839651	SCHWINGE, ART/CELESTE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/21/91	5/22/91
356290	SCHWIRZER,CONNIE	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/17/91	7/24/91
831174	SCOTTI, ANNA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/15/91	10/15/91
401451	SEDLOCK,JOSEPH	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	8/26/91
639921	SEIDEL,NORMAN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/23/91	5/23/91
985498	SELIGMANN, RICHARD	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/11/91	11/13/91
343961	SELLERS,D G	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/04/91	4/04/91
833865	SEMTAK, TODD C	27001	27	MISCELLANEOUS	460	REPLACED BOX OR LID	3/19/91	3/26/91
713621	SENRY,FRANK OR PAMELA	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/13/91	5/20/91
713621	SENRY,FRANK OR PAMELA	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	7/02/91	7/11/91
341380	SEQUIN,EDMOND	27001	27	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/05/91	4/16/91
341380	SEQUIN,EDMOND	27001	27	AIR IN LINES	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/17/91	7/18/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
341380	SEQUIN,EDMOND	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/13/91	8/13/91
290311	SERKES,MR & MRS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/04/91	9/05/91
290311	SERKES,MR & MRS	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/05/91	9/05/91
991449	SERVICE ORDER PENDING	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/18/91	11/18/91
840540	SERVICE ORDER PENDING	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/28/91	3/01/91
986343	SERVICE ORDER PENDING	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/01/91	7/01/91
986670	SERVICE ORDER PENDING	27001	27	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/09/91	7/09/91
988519	SERVICE ORDER PENDING	27001	27	SEWER SMELL IN AREA	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/22/91	9/03/91
990757	SERVICE ORDER PENDING	27001	27	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	10/25/91	10/29/91
733041	SESSA,RALPH	27001	27	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/13/91	2/13/91
342391	SEYFRIED,JOSEPH C	27001	27	LOW BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/11/91	12/11/91
623184	SHARKEY,JAMES	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/16/91	4/16/91
667261	SHAW,R WILLIAM	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/05/91	6/05/91
320941	SHEEHAN,MRS DENNIS	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/30/91	10/01/91
635930	SHEPHERD,ELEANOR	27001	27	LOCATE LINES	520	FLAGGED GAS LINES	4/18/91	4/19/91
340210	SHERWOOD FOREST LANDSCAPING	27001	27	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	7/23/91	7/25/91
348070	SHIRLEY,GLADYS	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/15/91	5/15/91
830385	SHORT, GEORGIA M	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/06/91	3/06/91
988252	SIEBER, WILLIAM	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/15/91	10/15/91
344980	SIECKER,AVOR	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/21/91	5/22/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
342430	SIMMONS, ROSEMARY D.	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	10/22/91	10/23/91
404090	SIMONTON,MERLE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/22/91	3/22/91
987995	SIMPSON, BOBBY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/26/91	9/10/91
836066	SKELLY, RYAN A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/15/91	2/21/91
836299	SKILKRAFT CONSTRUCTION	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/07/91	3/10/91
803561	SKINNER,AUDREY/GLENDALINE	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/06/91	3/06/91
310531	SLAVIK,JOSEPHINE	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/15/91	7/15/91
404231	SMALLEY,WILLIAM L	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/24/91	4/25/91
305690	SMITH,LE LAND R	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/30/91	10/31/91
327590	SMITH,RICHARD	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/08/91	3/11/91
772621	SMITH,ROBERT D	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	4/16/91	4/17/91
403500	SMITH,RUTH ANN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/25/91	11/25/91
291854	SMITH,THERESA	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/21/91	5/21/91
312751	SNOW,JOHN H	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/13/91	2/15/91
824516	SNOWDEN,D WILLIAM	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/04/91	12/16/91
797041	SNYDER,BETTY C	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	8/26/91
669711	SOBECK,ROBERT J	27001	27	LEAK AT OR NEAR METER	260	RAISED OR LOWERED METER OR BOX	12/10/91	12/10/91
986096	SOSA, WILFREDO	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/23/91	7/25/91
404160	SOUTHERN TELEPHONE & TELEGRAPH	27001	27	TURN OFF FOR CUSTOMER REPAIRS	460	REPLACED BOX OR LID	3/06/91	3/06/91
316140	SOUVE,EDWARD T	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/02/91	8/02/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
365401	SPADOLA,DEBBIE	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	7/15/91	7/15/91
986248	SPAGNOL, CARMEL	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/13/91	9/16/91
347620	SPAID,M RANDELL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/11/91	11/12/91
785311	SPINNUZZA,ANTHONY P	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/12/91	12/18/91
984209	SPRING HILL HOMES	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/29/91	5/29/91
984209	SPRING HILL HOMES	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/09/91	12/09/91
325242	SPRING HILL PROPERTIES	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/07/91	10/07/91
345100	SPRING HILL UTILITIES	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/26/91	9/26/91
334200	SPRING HILL UTILITIES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/16/91	9/12/91
350540	SPRING HILL UTILITIES	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/19/91	11/22/91
839730	SPRINGWOOD HOMES INC	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/19/91	4/22/91
364274	STAAS SR,ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	1/24/91	1/24/91
335510	STACKHOUSE JR,EDWARD R	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/19/91	11/22/91
697591	STANCO,ANGELO	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/14/91	5/22/91
296121	STANTON,DANIEL	27001	27	NO WATER	400	TYPE OF SERVICE VERIFIED	4/24/91	4/26/91
388080	STARK,JOSEF	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/19/91	7/22/91
296030	STASKEL,JOSEPH	27001	27	BENCH TEST	430	METER REPLACED	11/14/91	11/15/91
324750	STEFANKO,JOHN J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/09/91	9/09/91
401640	STEHR,JOHN	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/24/91	6/24/91
351351	STENGER,DAVID	27001	27	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	10/21/91	10/22/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
310170	STEWART,BETTY F.	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/22/91	8/23/91
634521	STEWART,LARRY	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/26/91	9/30/91
634521	STEWART,LARRY	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/03/91	10/03/91
315320	STIVERS,JACK V	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/01/91	4/01/91
392840	STOCKTON,WENDELL	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	9/20/91	9/23/91
371420	STOLLER,IVOR	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
761381	STONE,ROBERT	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/13/91	8/16/91
349810	STONICK,WALTER	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/06/91	12/16/91
838288	STOUDT, WALTER	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/13/91	8/13/91
405260	STRAUSSNER,JAMES L	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/12/91	8/12/91
989164	STROHL,WILLIAM H.	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	1/25/91	1/25/91
406611	STRONG,JOSEPH	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/26/91	6/26/91
835970	SULLIVAN, GEORGE J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/11/91	2/11/91
982826	SULLIVAN,DAVID	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/04/91	12/04/91
311660	SULSONA,JOAQUIN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/04/91
830224	SUNDERLAND, JOHN E	27001	27	HIGH BILL	510	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/12/91	9/12/91
310620	SUNDHOLM,H ELMER	27001	27	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/25/91	2/25/91
985494	SURE BUILDERS	27001	27	REPLACE METER BOX OR LID	465	RELOCATED OR RAISED/LOWERED METER	7/22/91	7/31/91
419890	SUTTON,ROY	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/25/91	11/27/91
838912	SWALGEN, GLORIA M	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	4/10/91	4/12/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
315750	SWAN,EDMUND	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/22/91	8/22/91
315750	SWAN,EDMUND	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/30/91	9/30/91
364220	SWANSON,MRS JAMES B	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/19/91	3/20/91
408770	SWIFT,JAMES	27001	27	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/19/91	10/09/91
373560	SYKES,NEILA O	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	10/16/91	10/18/91
387370	SZALKOWSKI,MARY G	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/03/91	12/05/91
375080	TAGLIAFERRI,CLAUDIO	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/15/91	11/15/91
379900	TALBOT,EDGAR D	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/15/91	4/16/91
379900	TALBOT,EDGAR D	27001	27	LEAK AT OR NEAR METER	220	NO LEAK FOUND	4/09/91	4/09/91
636261	TARNOVSKI,GEORG	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91
636261	TARNOVSKI,GEORG	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/13/91	5/14/91
636261	TARNOVSKI,GEORG	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	1/22/91	1/22/91
684971	TARVESTAD,DONALD	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/22/91	3/25/91
410890	TATTERA,JOSEPH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/27/91	12/02/91
410890	TATTERA,JOSEPH	27001	27	LOW PRESSURE OR PRESSURE CHECK	430	METER REPLACED	10/10/91	10/11/91
410890	TATTERA,JOSEPH	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/02/91	12/04/91
634071	TAYLOR,JAMES & EDITH	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/10/91	7/10/91
634071	TAYLOR,JAMES & EDITH	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/18/91	7/19/91
344000	TEDESCHI,JOAN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/25/91	5/09/91
837114	TEIPPO, ANTHONY J	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/21/91	2/21/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
694911	TELESCO,JOSEPH	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/09/91	12/09/91
836149	TELLINI,PETER	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/06/91	3/06/91
365031	TERRICCIANO,ROBERT	27001	27	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/01/91	11/01/91
839725	THACKER, ALLEN	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/12/91	11/12/91
305590	THEROUX,CHARLES E	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/27/91	11/27/91
840371	THOMAS, JUDITH ANNE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/03/91	7/03/91
833925	THOMAS, TERESA	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/19/91	11/22/91
831097	THOMAS, YVETTE	27001	27	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/23/91	7/25/91
374240	THOMAS,IONE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/22/91	3/22/91
374240	THOMAS,IONE	27001	27	LOW PRESSURE OR PRESSURE CHECK	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	5/07/91	5/07/91
362803	THOMPSON,THOMAS G	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/27/91	12/03/91
831540	THORNHILL, FLORENCE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
837113	TIEPPO, ANTHONY J	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/09/91	5/10/91
703201	TIERNEY,HELEN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/07/91	6/07/91
361360	TOBIN,GEORGE K	27001	27	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/25/91	2/25/91
408970	TODD,CLAUDE	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/05/91	3/06/91
612401	TORRES,GLORIA	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/14/91	11/18/91
834436	TOURIGNY, RAYMOND	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/13/91	6/13/91
840008	TOWLE,JOHN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/23/91	12/26/91
315671	TOWNER,FRANK	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/23/91	9/23/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
344061	TRALA,THEODORE T/VERA	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/16/91	10/18/91
838131	TRI COUNTY DEV	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/05/91	10/08/91
984101	TUMBARELLO,DEBI	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/21/91	5/21/91
612501	TURNER,STEPHEN	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	6/25/91	6/27/91
840584	U-CORP INC	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	10/23/91	10/24/91
800590	UPMAN ENTERPRISES	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/12/91	8/13/91
693291	URLING,ROBERT	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/29/91	8/29/91
693291	URLING,ROBERT	27001	27	BENCH TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/24/91	9/25/91
693291	URLING,ROBERT	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/19/91	12/20/91
638099	VACANT	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/19/91	11/22/91
636679	VACANT	27001	27	MISCELLANEOUS	450	CLEANED METER	3/07/91	10/03/91
667059	VACANT	27001	27	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	3/07/91	10/07/91
649021	VALENTE,DONALD	27001	27	YARD, ROAD OR SIDEWALK REPAIR	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/12/91	11/13/91
415291	VALLO,FRANK G	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/11/91	6/11/91
415291	VALLO,FRANK G	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	6/11/91	6/14/91
840278	VAN, MICHAEL	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/26/91	4/26/91
415620	VANBUREN,GREGORY P	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	12/26/91	12/26/91
391430	VANDEFLIER,BERT	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/19/91	9/20/91
649011	VEITCH,DON	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/28/91	5/29/91
299972	VENERO,MARK A	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/01/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
779301	VERMEIRE,MARGARET/ALBERT	27001	27	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	5/03/91	5/09/91
619300	VETERE,VINCENT Z	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/08/91	3/11/91
619300	VETERE,VINCENT Z	27001	27	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	3/11/91	3/12/91
661630	VICKERS,ANNA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/22/91	2/25/91
661630	VICKERS,ANNA	27001	27	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/26/91	2/27/91
840449	VIOLA, LOUIS	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/06/91	8/06/91
410990	VITALE,SALVATORE	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/30/91	12/30/91
836073	VITOLA, RALPH M	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91
804530	VITOLA,LUCILLE	27001	27	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	5/13/91	5/13/91
987200	VOGT, CHARLES	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/26/91	9/27/91
362723	VOLPE,FRANCIS J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/22/91	4/23/91
299060	VORSHECK SR,WILLIAM	27001	27	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/19/91	9/20/91
840249	VOZEOLAS, ARTHUR G	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/21/91	5/22/91
372600	VUCIC,FRANK J	27001	27	LOCATE LINES	280	LINES LOCATED AND MARKED	5/03/91	5/07/91
648491	VUOLO,BENNY	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/10/91	4/10/91
836922	VUYOVICH JR, ARTHUR M	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	8/21/91	9/03/91
357410	W HERNANDO JR HIGH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/25/91	4/26/91
831091	W HERNANDO JR HIGH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/25/91	4/26/91
357410	W HERNANDO JR HIGH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/17/91	9/17/91
831091	W HERNANDO JR HIGH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/17/91	9/17/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
357400	W HERNANDO JR SR HIGH	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/25/91	4/26/91
834581	WAGNER, JOSEPH	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/18/91	11/14/91
983329	WAGNER, LAWRENCE	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/24/91	5/24/91
362830	WAHL,WILLARD S	27001	27	SEWER STOPPED UP (SLOW FLOW)	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/18/91	3/18/91
982223	WAITE, ELIZABETH	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/17/91	7/24/91
985896	WALKER, MARY	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/28/91	8/29/91
985896	WALKER, MARY	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/27/91	12/02/91
792881	WALKER,JUDITH A	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/30/91	7/30/91
985185	WALTER, RICHARD L	27001	27	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/12/91	8/12/91
389020	WALTERS,MARGARET	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/06/91	3/06/91
383481	WARNER,ED	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/14/91	5/15/91
324362	WASKEY,ARTHUR J	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/03/91	5/03/91
375400	WASOWICZ,STANLEY G	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/05/91	4/05/91
827748	WEAVER, HAROLD	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/14/91	11/18/91
333420	WEAVER,LARRY E	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/05/91	3/06/91
375860	WEAVER,VERNA R	27001	27	HIGH BILL	220	NO LEAK FOUND	6/26/91	6/27/91
837053	WEBER, WILMER L	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/14/91	11/15/91
685601	WECKESSER,ANN L	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/03/91	4/04/91
685601	WECKESSER,ANN L	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/20/91	5/21/91
839308	WEDER, JOANNE	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/27/91	6/28/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
307350	WEIDMAN,HOWARD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/20/91
392140	WELCH,EDWARD	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/29/91	6/03/91
393754	WELCH,ROBERT J	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/27/91	10/03/91
305920	WELLER,CHARLES	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/04/91
391650	WELLS,CHARLES O	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/06/91	5/07/91
391650	WELLS,CHARLES O	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/09/91	5/15/91
392231	WELLS,LANNY	27001	27	LEAK AT OR NEAR METER	460	REPLACED BOX OR LID	10/03/91	10/04/91
380520	WENTZELL,MILLIE B	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/11/91	6/11/91
389730	WESTERVELT,WILLARD	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/25/91	3/25/91
987403	WESTSHORE HOMES CORP	27001	27	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	11/12/91	11/18/91
419141	WHALEN,THOMAS J	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
612462	WHITE,FRANK	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	4/16/91	4/16/91
683331	WHITE,JACK	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/22/91	2/22/91
309060	WHITE,JOHN	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/10/91	10/16/91
385161	WHITE,LINDA	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	1/18/91	1/18/91
305101	WHITLEY,HAZEL C	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/21/91	2/21/91
769261	WHITTLE,JAMES W	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/16/91	10/17/91
365290	WICK,RUTH	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/17/91	7/18/91
388420	WILKIN,W W	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	6/27/91	6/27/91
827480	WILKINSON, SUSAN	27001	27	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/24/91	4/25/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
983516	WILLIAMS, CLARIS	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/19/91	9/20/91
383110	WILLIAMS,ARTHUR H	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/25/91	2/26/91
364293	WILLIAMS,JIM	27001	27	BENCH TEST	430	METER REPLACED	10/21/91	10/23/91
739082	WILLIAMSON,MERLE H.	27001	27	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	6/06/91	6/06/91
340730	WILLIS,JAMES R	27001	27	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	6/12/91	6/21/91
987940	WILSON, CANDICE B	27001	27	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/21/91	8/22/91
398802	WILSON,BARBARA	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/16/91	10/30/91
315140	WILSON,HAROLD S	27001	27	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/25/91	2/25/91
332040	WILSON,MAXWELL	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/17/91	5/24/91
838491	WINDJAMMER HOMES	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	4/19/91	4/19/91
828181	WINES, GUY A	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/24/91	6/24/91
331150	WINNACOTT,MARVIN K	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/07/91	8/08/91
331150	WINNACOTT,MARVIN K	27001	27	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/09/91	8/14/91
987567	WINTER, RHEA D	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/12/91	9/12/91
990393	WITTE, OMER	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/08/91	11/08/91
368610	WOERNER,NEIL A	27001	27	BENCH TEST	430	METER REPLACED	10/21/91	10/23/91
312061	WOLF,JUNE	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/14/91	3/15/91
408751	WOOD,B PHILIP	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/05/91	4/05/91
304780	WOOD,PAUL P	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/28/91	5/29/91
324762	WOOLVIN,HAZEL	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/05/91	3/05/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
324762	WOOLVIN,HAZEL	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/06/91	3/06/91
674532	WRAY,WILLIAM G	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/22/91
415140	WRIGHT,ALLEN E	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/03/91	9/03/91
415140	WRIGHT,ALLEN E	27001	27	REPLACE METER BOX OR LID	430	METER REPLACED	9/03/91	9/04/91
990284	WYSOCKI CORP	27001	27	MISCELLANEOUS	260	RAISED OR LOWERED METER OR BOX	11/12/91	11/14/91
384550	YEHLE,MRS JOHN C	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/24/91	7/22/91
360330	YOLO,WILLIAM	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/15/91	7/17/91
989803	YOUNG, JAMES A	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/12/91	12/13/91
834876	YOUNG, WILLIAM	27001	27	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/13/91	2/15/91
305743	YOUNG,A & M	27001	27	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/05/91	8/07/91
305743	YOUNG,A & M	27001	27	MISCELLANEOUS	150	METER IS OFF/NOTIFIED	8/07/91	8/08/91
400800	YOUNG,CARL R	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/19/91	7/22/91
384180	YOUNG,MARY L	27001	27	LEAK - MAIN	220	NO LEAK FOUND	12/09/91	12/09/91
399360	ZACCARIA,MARIO	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/12/91	4/18/91
326590	ZAKEL,GEORGE	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/16/91	10/16/91
337010	ZALESKI,ANTHONY	27001	27	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/28/91	8/28/91
836018	ZAVESKY, JAMES	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/21/91	5/21/91
836018	ZAVESKY, JAMES	27001	27	TURN OFF FOR NSF CHECK	201	TURNED OFF OR NOTIFIED CUSTOMER - CONTACT OFFICE FOR NSF CHECK	5/21/91	5/21/91
368360	ZELLER SR,WILLIAM P	27001	27	LOW BILL	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/15/91	7/18/91
368360	ZELLER SR,WILLIAM P	27001	27	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/30/91	10/30/91

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SYSTEM: SPRING HILL UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
342170	ZEREBNY,PETER	27001	27	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/06/91	3/06/91
982044	ZIMMERMAN, JULIE ANN	27001	27	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/10/91	6/10/91
982044	ZIMMERMAN, JULIE ANN	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/12/91	6/12/91
840582	ZINS,GEORGE J.	27001	27	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/24/91	4/25/91
835791	ZOCCOLI, JOSEPH A	27001	27	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/14/91	11/18/91
361100	ZURZA,JOSEPH	27001	27	REPLACE METER BOX OR LID	430	METER REPLACED	2/26/91	2/27/91

St. John's Highlands - 471

Putnam County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: ST. JOHN'S HIGHLANDS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
10781	BARFIELD, GEORGE	00471	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/23/91	10/23/91
10755	COX, L.F.	00471	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/10/91	7/12/91
10755	COX, L.F.	00471	04	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/19/91	8/07/91
10771	DRISCOLL, E.J.	00471	04	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/05/91	11/06/91
10771	DRISCOLL, E.J.	00471	04	FOLLOW UP HBC/ACCURACY TEST	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	11/19/91	12/09/91
89363	FRIEDT, BLAKE	00471	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/08/91	5/01/91
10777	LOVIN, J. D.	00471	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/09/91	9/10/91
89963	MC DONALD, BARBARA J.	00471	04	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/26/91	3/26/91
10797	NIES, BERNICE	00471	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/05/91	11/06/91
10793	SHEREDA, RAYMOND	00471	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/06/91	8/08/91
10774	SMITH, RICHARD	00471	04	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/05/91	7/09/91
979194	STINSON, JOHN MICHAEL	00471	04	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/03/91	4/04/91
10763	TASCHNER, MIKE	00471	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/13/91	11/14/91
10763	TASCHNER, MIKE	00471	04	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/26/91	3/26/91
10800	TAYLOR, LOUISE	00471	04	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/26/91	3/26/91
10801	TAYLOR, LOUISE	00471	04	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/26/91	3/26/91

Stone Mountain - 565

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: STONE MOUNTAIN

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
2837	DUESING, JOHN E.	00565	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/13/91	12/13/91
105423	GLOVER, JOHN E.	00565	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/12/91	12/12/91
105423	GLOVER, JOHN E.	00565	05	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/13/91	12/13/91
2839	MORRIS, DAN	00565	05	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/13/91	12/13/91

0578

Sugar Mill - 1801

Volusia County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: SUGAR MILL

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
106107	ABBOTT, RICHARD W.	01801	18	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/24/91	4/25/91
106107	ABBOTT, RICHARD W.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/30/91	5/01/91
982403	ANDERSON,WILLIAM C.	01801	18	HIGH BILL	220	NO LEAK FOUND	9/05/91	9/09/91
982403	ANDERSON,WILLIAM C.	01801	18	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	10/07/91	10/18/91
87729	AREHART, ROBERT	01801	18	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/10/91	4/10/91
982904	BARRETT, WILLIAM E.	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/13/91	5/23/91
90778	BAYUS, RAYMOND	01801	18	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/12/91	8/13/91
87955	BEARDON, DONALD	01801	18	LEAK AT OR NEAR METER	430	METER REPLACED	10/25/91	10/29/91
985287	BELMONT HOMES OF CENTRAL FL	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/14/91	2/15/91
985287	BELMONT HOMES OF CENTRAL FL	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/20/91	2/25/91
87956	BERND, LESTER E.	01801	18	HIGH BILL	220	NO LEAK FOUND	8/30/91	9/03/91
87756	BERTALAN, MRS.WILLIAM C.	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/27/91	3/28/91
985075	BLEAKLEY,NORMAN A.	01801	18	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/01/91	11/01/91
87160	BROWN, W. J.	01801	18	LOW BILL	430	METER REPLACED	6/27/91	6/28/91
88056	CAHILL, STEVE	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/07/91	3/07/91
87681	CHRISTENSEN, MILTON K.	01801	18	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/15/91	7/16/91
87681	CHRISTENSEN, MILTON K.	01801	18	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/12/91	8/13/91
87681	CHRISTENSEN, MILTON K.	01801	18	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/05/91	9/05/91
109312	COBEAN, TERESA	01801	18	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/27/91	9/27/91
109312	COBEAN, TERESA	01801	18	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/27/91	9/27/91

0580

JANUARY - DECEMBER 1991

SYSTEM: SUGAR MILL

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
87918	CURTIS, HAROLD	01801	18	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/15/91	3/15/91
87918	CURTIS, HAROLD	01801	18	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/20/91	5/20/91
87918	CURTIS, HAROLD	01801	18	LEAK AT OR NEAR METER	220	NO LEAK FOUND	6/20/91	6/21/91
87918	CURTIS, HAROLD	01801	18	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/04/91	10/04/91
106596	DAILEY, ROBERT	01801	18	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/15/91	7/16/91
106596	DAILEY, ROBERT	01801	18	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/12/91	8/13/91
87934	DARLING, THOMAS	01801	18	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	3/07/91	3/07/91
87662	DEMOROW, ALEXANDER	01801	18	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/03/91	6/03/91
986472	DONALDSON,THOMAS J.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/27/91	3/28/91
87728	DUERS, JOHN E.	01801	18	LOW PRESSURE OR PRESSURE CHECK	430	METER REPLACED	6/12/91	6/12/91
87946	DUNN, JAMES	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/02/91	12/06/91
87936	FALISAK, FRANK	01801	18	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/10/91	7/11/91
87667	FENZL, ROBERT	01801	18	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/12/91	8/13/91
87667	FENZL, ROBERT	01801	18	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/10/91	4/10/91
988495	FIRST FED.SAVINGS&LOAN ASSOC.	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/23/91	4/24/91
988495	FIRST FED.SAVINGS&LOAN ASSOC.	01801	18	MISCELLANEOUS	440	VACANT PREMISE	7/22/91	7/23/91
990194	FRYE BUILDERS	01801	18	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	7/05/91	7/08/91
990194	FRYE BUILDERS	01801	18	LOCATE LINES	280	LINES LOCATED AND MARKED	6/13/91	6/14/91
990194	FRYE BUILDERS	01801	18	LOCATE LINES	280	LINES LOCATED AND MARKED	9/19/91	9/23/91
87155	GARRE, COLYER	01801	18	LEAK AT OR NEAR METER	460	REPLACED BOX OR LID	9/04/91	9/04/91

JANUARY - DECEMBER 1991

SYSTEM: SUGAR MILL

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
87155	GARRE, COLYER	01801	18	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/03/91	10/04/91
87155	GARRE, COLYER	01801	18	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	9/10/91	9/10/91
98103	GRABOWSKI, JOSEPH	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/03/91	6/05/91
87766	GRAHAM, BATES	01801	18	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/03/91	6/03/91
979777	GRAHAM, JODY	01801	18	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/09/91	7/10/91
87780	GREGOR, ALBERT	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/05/91	11/18/91
87857	HADEN, ROBERT	01801	18	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/30/91	5/30/91
87826	HALL, MRS.L. R.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/05/91	7/08/91
87646	HALLSTROM, DONNA	01801	18	LEAK AT OR NEAR METER	220	NO LEAK FOUND	2/05/91	2/05/91
87991	HARRISON, SCOTT J.	01801	18	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/15/91	7/16/91
87991	HARRISON, SCOTT J.	01801	18	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/12/91	8/13/91
87926	HARTWICK, HENRY	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	1/30/91	1/30/91
87145	HEARN, WILLIAM	01801	18	NO WATER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/04/91	3/04/91
87154	HEINEMANN, EDWARD	01801	18	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	12/05/91	12/09/91
980792	HELMS, JOHN	01801	18	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/07/91	3/07/91
87945	HERROLD, ROBERT	01801	18	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/30/91	11/05/91
87945	HERROLD, ROBERT	01801	18	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/02/91	10/04/91
87705	HILL, LARRY E.	01801	18	HIGH BILL	210	LEAK REPAIRED - NO METER INVOLVED	12/03/91	12/09/91
87885	HOWARD, BILL	01801	18	HIGH BILL	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/02/91	12/03/91
978196	HUNT, RALPH A.	01801	18	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/06/91	8/06/91

JANUARY - DECEMBER 1991

SYSTEM: SUGAR MILL

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
978196	HUNT, RALPH A.	01801	18	LEAK AT OR NEAR METER	430	METER REPLACED	6/25/91	6/25/91
87703	JAGER, KEITH	01801	18	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/08/91	7/08/91
87703	JAGER, KEITH	01801	18	LIFT STATION OR PLANT ALARM	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/27/91	4/27/91
87703	JAGER, KEITH	01801	18	LIFT STATION OR PLANT ALARM	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/06/91	7/06/91
87152	JONES, MARGARITA	01801	18	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/04/91	9/04/91
87938	JORGENSEN, DANIEL	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/29/91	10/30/91
87751	KOSKO, GEORGE M.	01801	18	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/10/91	4/10/91
96741	LENHARD, M.T.	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/07/91	3/07/91
96741	LENHARD, M.T.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/25/91	6/28/91
978983	LISTER, WILLIAM E.	01801	18	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/19/91	8/20/91
87651	LUNN, FREDERICK H.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/27/91	12/30/91
988255	LUXURY BUILDERS	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/28/91
989206	LUXURY BUILDERS, INC	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/28/91
88093	LYELL, DOUGLAS E.	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/29/91	10/30/91
87967	LYELL, DOUGLAS E.	01801	18	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/24/91	7/24/91
989856	MARK D. BLACK BUILDER INC	01801	18	LOCATE LINES	280	LINES LOCATED AND MARKED	8/01/91	8/13/91
87982	MAYHEW, LYLE	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/04/91	10/09/91
87915	MCDOWELL, VICTORIA	01801	18	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/28/91	2/28/91
982734	MCHENRY, CLINTON A.	01801	18	HIGH BILL	431	METER NOT STUCK	8/08/91	8/12/91
91253	MEALE, PEGGIE	01801	18	HIGH BILL	430	METER REPLACED	12/26/91	12/27/91

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: SUGAR MILL

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
91253	MEALE, PEGGIE	01801	18	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	5/10/91	5/10/91
91253	MEALE, PEGGIE	01801	18	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/17/91	4/17/91
87723	MEYER, CHARLES E.	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/07/91	3/07/91
87804	MILANO, THOMAS	01801	18	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/07/91	3/07/91
88146	MITTELSTEAD, J. H.	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/26/91	9/30/91
87641	MUNSCH, J. PATRICK	01801	18	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/15/91	7/16/91
87709	MUSCIA, JAMES A.	01801	18	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/10/91	4/10/91
87709	MUSCIA, JAMES A.	01801	18	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/03/91	6/03/91
982506	NADERHOFF, DONALD E.	01801	18	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/07/91	3/07/91
87716	NOLIN, ROBERT	01801	18	MISCELLANEOUS	420	ADDRESS VERIFIED	7/22/91	7/23/91
981764	NOLIN,CHRISTPHOR A.	01801	18	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/03/91	6/03/91
87137	O'BRYANT, RAY	01801	18	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/24/91	4/24/91
981307	O'MEARA, WILLIAM F.	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/28/91	8/30/91
87930	OBERMEYER, ERNEST J.	01801	18	LEAK - MAIN	220	NO LEAK FOUND	11/07/91	11/14/91
87930	OBERMEYER, ERNEST J.	01801	18	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/22/91	4/22/91
87930	OBERMEYER, ERNEST J.	01801	18	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/31/91	5/31/91
87930	OBERMEYER, ERNEST J.	01801	18	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/08/91	7/08/91
87720	OLINGER, HENRY	01801	18	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/15/91	7/16/91
87828	OLSEN, RICHARD I.	01801	18	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/26/91	4/29/91
88312	PAINE, JOHN G.	01801	18	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/10/91	4/10/91

JANUARY - DECEMBER 1991

SYSTEM: SUGAR MILL

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
88119	PARKS, NORMAN K.	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/01/91	8/06/91
87153	PATTERSON, ROY	01801	18	LEAK AT OR NEAR METER	220	NO LEAK FOUND	4/23/91	4/23/91
87706	PAYNE, WILLIAM F.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/06/91	8/07/91
87829	PLUMB, PAUL B.	01801	18	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/12/91	8/13/91
97591	POWERS, DONALD J.	01801	18	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/15/91	7/16/91
980536	PRECURE, JOAN	01801	18	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/03/91	6/03/91
94442	RATZA, JOHN	01801	18	LOW BILL	430	METER REPLACED	4/02/91	4/03/91
94442	RATZA, JOHN	01801	18	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	12/10/91	12/11/91
98266	RIESEN, JOHN R.	01801	18	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/10/91	4/10/91
87996	ROBERTSON, WALLACE W.	01801	18	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/01/91	10/01/91
87996	ROBERTSON, WALLACE W.	01801	18	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/09/91	10/09/91
88083	ROSSETTI, NICHOLAS R.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/30/91
91842	SANDERS, JACK A.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/07/91	8/07/91
93549	SANTOS, BILL	01801	18	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/05/91	8/06/91
982142	SCHOTTER, VIRGINIA	01801	18	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/24/91	4/25/91
982142	SCHOTTER, VIRGINIA	01801	18	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	4/24/91	4/24/91
107228	SCOTT, LOUIS	01801	18	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/10/91	4/10/91
106391	SHEEHAN, KEVIN	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
87987	SIEGLE, GEORGE E.	01801	18	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/09/91	5/15/91
87847	SMITH, QUENTIN M.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/28/91	3/01/91

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SYSTEM: SUGAR MILL

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
88075	STULIGROSS, RALPH J.	01801	18	HIGH BILL	220	NO LEAK FOUND	9/30/91	10/01/91
984148	TABAK,EDWARD	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/01/91	4/02/91
88079	TATE, ROBERT	01801	18	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/25/91	2/26/91
88079	TATE, ROBERT	01801	18	HIGH BILL	220	NO LEAK FOUND	8/29/91	8/30/91
87744	THANNERT, WILLIAM	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
97093	TURNER, JACK	01801	18	LEAK - MAIN	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/02/91	10/04/91
97093	TURNER, JACK	01801	18	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/27/91	9/30/91
107008	VANNIER, JOHN E.	01801	18	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/10/91	4/10/91
107008	VANNIER, JOHN E.	01801	18	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	8/12/91	8/13/91
87933	VOLOSIN, RICHARD	01801	18	MISCELLANEOUS	440	VACANT PREMISE	7/22/91	7/23/91
87776	WARD, ROGER	01801	18	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/10/91	4/10/91
983958	WETTER,MELVIN	01801	18	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/27/91	9/30/91
97651	WILLIAMS, RONALD	01801	18	MISCELLANEOUS	420	ADDRESS VERIFIED	7/22/91	7/23/91
87800	WILLIAMSON, JOHN T.	01801	18	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	8/01/91
109340	ZENO, PAUL E.	01801	18	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/07/91	3/07/91

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Citrus County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102986	ABELL, HENRY F + DOROTHEA	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/19/91	3/20/91
988911	ALUCE, MARIO	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/01/91	11/04/91
102927	ALUKONIS, MYRA F	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/22/91
102927	ALUKONIS, MYRA F	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/06/91
990656	ALVORD, CLARK	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/15/91
102466	ALZNER, MICHAEL	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/15/91	4/23/91
103341	AMON, STEPHANIE	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/12/91	8/13/91
103379	ANDERSON, RUTH J	00989	09	SEWER BACKED UP IN RESIDENCE	301	NO OVERFLOW	3/07/91	3/07/91
984167	APPLEBY, JAMES	00989	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	9/16/91	9/16/91
103561	ARCHAMBAULT, TED R + ROSELLA M	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/12/91	4/15/91
103561	ARCHAMBAULT, TED R + ROSELLA M	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/16/91	4/18/91
102094	ASSOCIATION 2, OAKWOOD	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/21/91	3/22/91
986544	ATTANASIO, PAT	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
102498	ATTRIDGE, ROBERT W	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
102498	ATTRIDGE, ROBERT W	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/07/91	3/07/91
102287	BACKMAN, HEINZ K	00989	09	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	6/26/91	6/27/91
102074	BARKER, WILLIAM	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/19/91	3/20/91
102708	BARNEY, JACK W	00989	09	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	4/24/91	4/25/91
978720	BARRY, STEVE	00989	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/28/91	3/28/91
990581	BECK BUILDERS INC.	00989	09	LOCATE LINES	280	LINES LOCATED AND MARKED	10/11/91	10/15/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102568	BERGEN, ROBERT L	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/15/91	4/01/91
991129	BG RUSAW INC.	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/06/91	12/06/91
102435	BIERING, HALVOR	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/13/91	3/14/91
980373	BISHOP, RUDOLPH	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/06/91	9/06/91
103020	BLOND, ELLIOTT	00989	09	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/17/91	10/18/91
103034	BOMESTAR, NICK	00989	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/07/91	3/07/91
102972	BOONE, WILFRED H	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/13/91	8/14/91
102972	BOONE, WILFRED H	00989	09	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/16/91	8/16/91
983120	BRADLEY, GEORGE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/18/91	9/19/91
987902	BRANDON, BERNICE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/22/91	3/25/91
987902	BRANDON, BERNICE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/14/91	5/15/91
102849	BRAY, HARRY W	00989	09	SEWER STOPPED UP (SLOW FLOW)	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/18/91	3/18/91
103072	BRIGHTMAN, WALTER F	00989	09	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/22/91	5/22/91
982696	BROADBENT, RONALD	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/10/91	5/13/91
103099	BRUNSINK, WAYNE + MARATHA ANN	00989	09	HIGH BILL	220	NO LEAK FOUND	6/27/91	6/28/91
989406	BUCKLEY, ELIZABETH	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/27/91	6/28/91
989406	BUCKLEY, ELIZABETH	00989	09	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/28/91	7/02/91
102537	BURLINGAME,ARCHIE W • BEATRICE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/06/91
102079	BURNS, WILSON	00989	09	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	5/07/91	5/08/91
980554	CABANNE, ROBERT A.	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/18/91	7/19/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
97791	CACIOPPO, JAMES	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/23/91	9/24/91
97791	CACIOPPO, JAMES	00989	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/28/91	2/28/91
97791	CACIOPPO, JAMES	00989	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/01/91	10/02/91
102852	CADEN, JERRY	00989	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/07/91	3/07/91
988896	CADY, WARD	00989	09	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	8/14/91	8/14/91
988896	CADY, WARD	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/22/91	5/24/91
103184	CAIL, CLIFFORD M/HELGA I	00989	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/28/91	10/28/91
102838	CANZANO, RICHARD	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/26/91	2/27/91
989316	CAPPELLO, CHARLES	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/10/91	5/13/91
990664	CARDIFF HOMES INC	00989	09	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	12/04/91	12/10/91
987108	CARDIS, VICTOR	00989	09	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/01/91	10/01/91
102088	CARSON, W DANA	00989	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/17/91	5/20/91
102588	CASTLE, LAWRENCE	00989	09	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	6/17/91	6/18/91
102634	CHAFFEE, ALTON B + MARY E	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/21/91	2/22/91
102528	CHRISTENSON, LLOYD	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/04/91	9/11/91
102796	CIUPPA, THOMAS D	00989	09	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/04/91	3/05/91
103047	CLARDY, COL RAY A	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/06/91	2/06/91
102245	COLE, CHARLES M	00989	09	MISCELLANEOUS	420	ADDRESS VERIFIED	9/17/91	9/18/91
987265	COUNTRY ESTATE BUILDERS, INC.	00989	09	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	4/15/91	4/16/91
102931	CRAWLEY, JOE B	00989	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/28/91	2/28/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102373	CYPRESS RUN CONDO ASSOC.	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/07/91	6/10/91
103232	CZAPLICKI, STANLEY	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/21/91	6/24/91
103455	DAVIS, NED O + PATRICIA M	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/07/91	3/07/91
103247	DESJARDIN, JAMES R	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
991904	DIMITRIE, HOWARD	00989	09	MISCELLANEOUS	410	METER NUMBER OR SIZE VERIFIED	10/03/91	10/14/91
993512	DRISKELL, JIMMY	00989	09	HIGH BILL	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/13/91	11/13/91
103233	DUNCAN, ESTHER + HARRY	00989	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/11/91
990312	EBITZ, CURTIS	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/03/91	9/04/91
102875	EICHHORN, RICHARD	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/13/91
981110	ELGART, ROBERT	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/17/91	5/20/91
983551	ELLIS, BURTON W.	00989	09	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/09/91	10/09/91
983551	ELLIS, BURTON W.	00989	09	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	11/11/91	11/18/91
102936	ESSICH, HERBERT J./NAOMI	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/19/91	11/20/91
102847	ESTES, RUTH P	00989	09	LEAK - MAIN	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/07/91	3/07/91
102955	EVANS, SIDWELL	00989	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/16/91	8/16/91
987398	FARQUHAR, SHARON	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	10/18/91	10/18/91
102828	FASCELL, RUDOLPH	00989	09	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/28/91	2/28/91
978689	FAURIA, FRED	00989	09	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	4/23/91	4/23/91
985259	FERRIGNO, THEODORE	00989	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	1/30/91	1/30/91
103117	FIGG, CHESTER F	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/10/91	12/13/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
103117	FIGG, CHESTER F	00989	09	MISCELLANEOUS	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/17/91	6/18/91
103493	FISHER, ROBERT + CHARLOTTE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/21/91
103493	FISHER, ROBERT + CHARLOTTE	00989	09	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/07/91	3/07/91
103560	FOSTER, ROBERT W + FRANCES M	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/17/91	12/18/91
103560	FOSTER, ROBERT W + FRANCES M	00989	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	3/26/91	3/27/91
102082	FREEMAN, GEORGE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/17/91	12/17/91
987779	FRIGON, LEON A	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/19/91	3/20/91
987779	FRIGON, LEON A	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/14/91	8/15/91
987779	FRIGON, LEON A	00989	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/22/91	8/23/91
102253	FULLER, ROBERT W	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/02/91	10/03/91
103498	GADIN, JOSEPH A	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/18/91	6/18/91
103498	GADIN, JOSEPH A	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/11/91	3/12/91
103604	GARBER, THOMAS	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/19/91	9/20/91
986290	GEBHARDT, JOHN	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
103039	GERICKE, ROBERT W + PATRICIA J	00989	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	3/29/91	4/01/91
107235	GIACOPELLO, GAETANO	00989	09	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/10/91	5/10/91
107235	GIACOPELLO, GAETANO	00989	09	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/04/91	11/05/91
103309	GIANNETTI, RALPH P	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/21/91	6/24/91
103309	GIANNETTI, RALPH P	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/15/91	11/18/91
103309	GIANNETTI, RALPH P	00989	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/08/91	7/08/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
103309	GIANNETTI, RALPH P	00989	09	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/02/91	12/03/91
989241	GIARDINA, ANTHONY	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/19/91
984126	GILL, STEVEN	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/10/91	10/15/91
984126	GILL, STEVEN	00989	09	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/16/91	10/17/91
103038	GRAHAM, STANLEY A	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/22/91	4/23/91
109576	GRAYSON, DR. THOMAS L.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/18/91	10/21/91
986525	GREJTAK, MICHAEL	00989	09	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/04/91	3/05/91
981939	GRIFFITH, DAVID & MOLLY	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/17/91	5/20/91
978110	GRINNAN, JOHN	00989	09	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	12/11/91	12/12/91
102159	HAMMOND, CHARLES E & HELEN C	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
102797	HANSEN, BUDDY L + HELEN S	00989	09	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/08/91	8/09/91
107800	HARRIS, ROBERT	00989	09	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/28/91	10/29/91
104475	HARRISON, EUGENE	00989	09	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/07/91	3/07/91
104475	HARRISON, EUGENE	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/11/91	12/12/91
988154	HARVEY, ROBERTA	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/21/91	8/22/91
988154	HARVEY, ROBERTA	00989	09	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/26/91	8/27/91
103409	HEIM, DALLAS W + ALICE E	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/07/91	8/08/91
103345	HIGHAM, JOHN H	00989	09	HIGH BILL	430	METER REPLACED	6/17/91	6/21/91
102638	HINKLE, CHARLES H + HELEN B	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/04/91	9/11/91
102727	HOKE, CHARLES AND CAROL	00989	09	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	7/19/91	7/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102222	HOLM, ROBERT	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/11/91	12/12/91
98076	HOPKINS, MARK	00989	09	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/15/91	5/16/91
103275	HORNBACHER, KARL + ELFRIEDA	00989	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/10/91	5/10/91
991437	HULL, SHIRLEY G.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/19/91	9/20/91
102678	HUMPHREY, DONALD + LINDA	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/20/91	8/21/91
979685	HUMPHREYS, RONALD	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/18/91	2/19/91
979685	HUMPHREYS, RONALD	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
103597	HUTCHINGSON, JOSEPH CLAYTON	00989	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/05/91	11/05/91
103454	IZZO, ANTHONY R	00989	09	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	4/02/91	4/05/91
103075	JACKSON, JAMES W	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/18/91	6/18/91
102776	JAEGER, ALBERT	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/04/91	2/04/91
102818	JAMKOCHIAN, HARRY	00989	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	9/16/91	9/16/91
987701	JORGENSEN, RICHARD E	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/26/91	4/26/91
987701	JORGENSEN, RICHARD E	00989	09	HIGH BILL	430	METER REPLACED	7/16/91	7/19/91
987701	JORGENSEN, RICHARD E	00989	09	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/26/91	4/26/91
987701	JORGENSEN, RICHARD E	00989	09	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/18/91	6/20/91
102044	JORITZ, MERLIN	00989	09	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	9/04/91	9/10/91
978126	KALISKI, THOMAS	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/12/91	4/12/91
103115	KARWOSKI, STANLEY F & ROSALEEN	00989	09	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	4/01/91	4/01/91
102787	KELLER, FRANK	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/18/91	3/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102193	KNAPP JR, R G	00989	09	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	7/19/91	8/07/91
102095	KNAUF, MAY	00989	09	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/23/91	12/26/91
984910	KOCH, ADOLPH	00989	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	5/17/91	5/17/91
993228	KOLB, DOUGLAS	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
103374	KOLMEL, ROBERT E + LOIS	00989	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/19/91	3/19/91
103374	KOLMEL, ROBERT E + LOIS	00989	09	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	7/16/91	7/18/91
105270	KOSER, JOHN	00989	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	2/27/91	2/28/91
102164	KOZLOWSKI, LEO J	00989	09	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	4/16/91	4/16/91
103499	KRASLEY, RAY A + MARTHA A	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/10/91	10/10/91
990971	KROGH JR., ALLEN P.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/24/91	9/24/91
993235	KRUMM, JOHN	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
985335	KUHL,VICTOR W.	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/06/91	5/07/91
987702	KUZBYT, WILLIAM	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/18/91	3/18/91
987702	KUZBYT, WILLIAM	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/11/91	7/16/91
102425	KWIECIENSKI, RICHARD	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/06/91	6/06/91
988908	LAKE,JOHN W.	00989	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	5/29/91	5/30/91
988700	LANEHART, JAMES D.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/24/91	6/25/91
978154	LANG, JESSE	00989	09	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/24/91	4/25/91
102979	LANG, RITA	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/26/91	6/27/91
102979	LANG, RITA	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/19/91	9/20/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102979	LANG, RITA	00989	09	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/20/91	9/23/91
103428	LANGE, WILLIAM B + THERESA A	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/22/91	4/30/91
102069	LAVELLE, DORAIN H	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/17/91	5/17/91
102069	LAVELLE, DORAIN H	00989	09	LOCATE LINES	280	LINES LOCATED AND MARKED	4/16/91	4/17/91
982995	LAW, ALEX	00989	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/07/91	3/07/91
982995	LAW, ALEX	00989	09	LEAK AT OR NEAR METER	220	NO LEAK FOUND	5/28/91	5/29/91
107392	LESE, JOE	00989	09	SEWER BACKED UP IN RESIDENCE	300	CHECKED L/S, MANHOLE, & PLANT	7/29/91	7/31/91
108987	LESSER, MARVIN	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/08/91	5/09/91
108987	LESSER, MARVIN	00989	09	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/18/91	11/19/91
979351	LICHTENBERG, EDWARD	00989	09	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	6/05/91	6/05/91
102879	LITTLETON, JOHN L	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/10/91	5/13/91
102879	LITTLETON, JOHN L	00989	09	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/17/91	10/21/91
978141	LLOYD, JOHN	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/07/91	8/08/91
990519	LOCKER, DAVID S.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/18/91
988611	LOUTERBORN, GEORGE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/22/91	4/23/91
988611	LOUTERBORN, GEORGE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/09/91	5/10/91
993492	LUMZER, GEORGE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/17/91
986684	LYNCH, EDWARD	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/03/91	7/05/91
103423	LYNCH, THOMAS G + JOAN E	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/11/91	11/12/91
982590	MAC DONALD, DONALD	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/15/91	4/16/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102984	MACK, BRINDLEY + RUTH	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/19/91	8/20/91
102984	MACK, BRINDLEY + RUTH	00989	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/27/91	8/28/91
102829	MAGRI, MICHAEL R	00989	09	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/22/91	8/22/91
107226	MAHER, ROSEMARY	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
102087	MANN, OWEN	00989	09	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/28/91	6/28/91
978647	MARIANI, ALBERT	00989	09	SEWER SMELL IN AREA	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/11/91	10/14/91
993255	MARSHALL, WALTER	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/15/91	11/18/91
102769	MARTINO, ANTHONY	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/28/91	10/29/91
102961	MATTHEWS, WALTER E	00989	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/16/91	8/16/91
102432	MCCALLA, DAVID	00989	09	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	11/11/91	11/12/91
103127	MCCALLISTER, CHARLES E.	00989	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/18/91	9/19/91
102211	MCGUIRE, KENNETH	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/04/91	9/05/91
102630	MCILRATH, WILLIAM J	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/15/91	2/19/91
984281	MCINNIS, PATRICK	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/25/91	2/25/91
991436	MCKNIGHT, ROBERT	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/08/91	10/09/91
986263	MCLAUGHLIN, DOUG	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/08/91	10/09/91
102919	MIHALIK, MIKE	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/08/91	10/11/91
103010	MILES, FRANKLIN T + HILDA E	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/21/91	2/22/91
990746	MILES, KEN	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/17/91	7/18/91
987469	MIONE, ANTHONY J.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987469	MIONE, ANTHONY J.	00989	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/12/91	3/13/91
993342	MIRRACCO, DOUGLAS	00989	09	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	11/15/91	11/18/91
103494	MOORE, RONALD	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/16/91	9/16/91
103494	MOORE, RONALD	00989	09	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/07/91	8/08/91
102083	MORANTE, CHRIS	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/20/91	3/20/91
102437	MORGAN, RAYMOND C	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/13/91
97810	MOSER, CLARK	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/06/91	11/06/91
103416	MURPHY, ROBERT	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/06/91	5/10/91
102801	NAGLE, WILBERT C + ELIZABETH	00989	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	9/16/91	9/23/91
97789	NASER, JACK	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/01/91	7/02/91
989307	NEARY, JAMES	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/08/91	10/10/91
989307	NEARY, JAMES	00989	09	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/11/91	11/14/91
986013	NELSON, DONALD C.	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/20/91	2/21/91
103201	NORDQUIST, ALBERT C + MARLENE	00989	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/02/91	12/02/91
986262	NOWELL, MARIE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
103240	NYE, WILLIAM G	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/16/91	4/17/91
103240	NYE, WILLIAM G	00989	09	NO WATER	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/18/91	4/19/91
102935	O'BRIEN, JOHN A	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/17/91	6/18/91
990176	OBSTFELD, MALCOLM	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/17/91	7/18/91
990176	OBSTFELD, MALCOLM	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/17/91	12/18/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102784	OLESON, A WILLIAM + PRISCILLA	00989	09	MISCELLANEOUS	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/01/91	4/02/91
990523	OLIVER, DAVID	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/23/91	8/26/91
102196	OSTERHOLDT, ROBERT L	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/30/91	12/31/91
985090	PACHOLSKI, RICHARD J.	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/09/91	9/10/91
107491	PEARSON, DAVID A.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/22/91	11/25/91
102768	PERRY, FRED	00989	09	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/26/91	8/27/91
987910	PETERS, HOWARD A.	00989	09	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/14/91	2/14/91
983929	PFAFF, GEORGE H.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/18/91	9/19/91
102030	PHARIS, ROBERT J + LYDIA E	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/17/91	7/19/91
102030	PHARIS, ROBERT J + LYDIA E	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/25/91	2/25/91
102030	PHARIS, ROBERT J + LYDIA E	00989	09	MISCELLANEOUS	430	METER REPLACED	8/12/91	8/13/91
102068	PIGNATELLO, ANTHONY	00989	09	NO WATER	150	METER IS OFF/NOTIFIED	3/07/91	3/07/91
103415	PINEWOOD HOMEOWNERS ASSOC	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/18/91
103415	PINEWOOD HOMEOWNERS ASSOC	00989	09	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/23/91	12/26/91
103415	PINEWOOD HOMEOWNERS ASSOC	00989	09	LOW BILL	430	METER REPLACED	6/18/91	7/12/91
102260	POIRER, M L	00989	09	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	9/09/91	9/10/91
103441	POLK, CHARLES	00989	09	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/25/91	10/25/91
982664	POSTEMA, GARRITT	00989	09	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/03/91	5/08/91
103548	POWELL, PAUL S + PEGGY P	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/03/91	10/04/91
104609	PRIDEMORE, DORIS JEAN	00989	09	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	4/24/91	4/24/91

3/05/92

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CUSTOMERS INQUIRY REPORT

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102122	PRINCE, AMELIA P	00989	09	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/20/91	11/21/91
102484	PUKATCH, WILLIAM	00989	09	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/15/91	10/16/91
104492	PUNTA GORDA ISLES, INC.	00989	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	2/12/91	2/27/91
103537	RADWAY, RAYMOND F + VIVIAN A	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/09/91	5/10/91
102284	RAINEAR, WARREN	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/04/91	11/04/91
102284	RAINEAR, WARREN	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/11/91	11/13/91
106150	REINHART, ELLEN E.	00989	09	LEAK AT OR NEAR METER	430	METER REPLACED	9/04/91	9/05/91
102898	REITER, WALTER	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/10/91	5/10/91
102779	RENSTROM, G L + ELAINE S	00989	09	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/26/91	7/26/91
102779	RENSTROM, G L + ELAINE S	00989	09	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/02/91	8/07/91
989053	RICHARDS, PHILLIP H.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/10/91	5/13/91
97774	ROBEY, FREDERICK	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/15/91	8/16/91
97774	ROBEY, FREDERICK	00989	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/23/91	8/26/91
102975	ROBINSON, MICHAEL	00989	09	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/07/91	3/07/91
102783	ROBITAILLE, IRENE R	00989	09	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/25/91	4/30/91
102925	ROPPEL, VINCENT + KATHERINE	00989	09	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/15/91	4/15/91
979398	ROTH, RAYMOND	00989	09	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/19/91	6/19/91
979398	ROTH, RAYMOND	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	2/15/91	4/01/91
102031	ROUSSEAU, GEORGE	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/18/91	3/19/91
102031	ROUSSEAU, GEORGE	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/25/91	2/25/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102725	RUSSO, RALPH A	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/17/91	12/18/91
985645	SAENGER, HERMAN	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/11/91	11/13/91
102933	SCHAFFTER, GEORGE A	00989	09	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	2/18/91	2/18/91
987530	SCHERER, ROBERT	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/08/91	8/09/91
103134	SCHMITT, RALPH	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/09/91	10/15/91
103106	SCHMITZ, CLARENCE M	00989	09	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/20/91	2/20/91
103221	SCHORNER, ARMAND E	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/19/91	6/19/91
103137	SCHREMP, JOHN E + PATRICIA H	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/11/91	4/11/91
982161	SCHUESSLER, KLAUS & CAROL	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/21/91	8/22/91
103355	SCHULTZ, WILLIAM A	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/09/91	12/10/91
103269	SEITH, L KARL + LOUISE B	00989	09	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/26/91	3/26/91
102175	SEMPLE, WILLIAM D	00989	09	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/25/91	3/25/91
103384	SHAW, WILLIAM H	00989	09	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	2/04/91	2/04/91
982646	SHEA, JAMES H.	00989	09	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/12/91	4/12/91
103289	SHOEMAK, ROBERT B + JOSEPHINE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/18/91	9/19/91
103289	SHOEMAKER, ROBERT/JOSEPHINE	00989	09	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/23/91	9/24/91
102958	SINGER, OTTO K	00989	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	9/16/91	9/16/91
102958	SINGER, OTTO K	00989	09	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/16/91	8/16/91
102958	SINGER, OTTO K	00989	09	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/07/91	3/07/91
103432	SMAXWELL, JOHN G + THERESE A	00989	09	WATER QUALITY COMPLAINT	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	11/01/91	11/07/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
103122	SMILEY, THOMAS	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/09/91	9/09/91
104864	SMITH, DUANE B & BETTY JANE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/18/91	6/18/91
107233	SMITH, MARGARET	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/25/91	6/26/91
991926	SPYCHALA, ELMER	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/20/91	9/23/91
103386	STACHOWICZ, STEPHEN	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/11/91	12/16/91
103386	STACHOWICZ, STEPHEN	00989	09	LOCATE LINES	280	LINES LOCATED AND MARKED	5/07/91	5/08/91
103410	STAFFORD, ARTHUR E + JEAN M	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	8/07/91	8/08/91
102421	STEVENSON, ERNEST T	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/17/91
989045	STRAIGHT, MARIE	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/08/91	10/10/91
103529	STRANG, CLINTON	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/16/91	12/17/91
102553	STUCKEY, OPAL	00989	09	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	10/23/91	10/23/91
991884	SUGARMILL WOODS INC	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/11/91	11/13/91
984758	SUGARMILL WOODS INC.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
984759	SUGARMILL WOODS INC.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
991204	SUGARMILL WOODS INC	00989	09	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	10/14/91	10/16/91
984767	SUGARMILL WOODS INC.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
988707	SUGARMILL WOODS INC.	00989	09	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	8/08/91	8/09/91
988002	SUGARMILL WOODS, INC.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/19/91	6/20/91
102743	SULLIVAN, ROBERT F	00989	09	HIGH BILL	220	NO LEAK FOUND	5/15/91	5/16/91
987835	SUMMIT CUSTOM HOMES INC.	00989	09	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	6/17/91	6/19/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987447	SUNTACC & CO. INC	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/11/91	11/14/91
987447	SUNTACC & CO. INC	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/10/91	12/19/91
987444	SUNTACC & CO. INC.	00989	09	HIGH BILL	220	NO LEAK FOUND	6/18/91	6/19/91
987444	SUNTACC & CO. INC.	00989	09	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/18/91	7/18/91
987444	SUNTACC & CO. INC.	00989	09	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/24/91	9/25/91
987424	SUNTACC & CO. INC.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/20/91	12/23/91
987432	SUNTACC & CO. INC.	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/04/91	9/04/91
103144	SWEAT, LAVERNE B + L M	00989	09	LEAK AT OR NEAR METER	430	METER REPLACED	10/10/91	10/15/91
984107	SWEETWATER HOMES OF CITRUS	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/15/91	2/19/91
989198	SWEETWATER HOMES OF CITRUS	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/14/91	8/15/91
987062	SWEETWATER HOMES OF CITRUS	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/31/91	5/31/91
987061	SWEETWATER HOMES OF CITRUS	00989	09	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	1/31/91	1/31/91
984107	SWEETWATER HOMES OF CITRUS	00989	09	MISCELLANEOUS	420	ADDRESS VERIFIED	2/08/91	2/08/91
103475	TAYLOR, DONALD E + ELAINE E	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/15/91	4/18/91
103160	TAYLOR, JAMES E + GRAYCE H	00989	09	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/08/91	3/11/91
982678	TAYLOR, ROBERT & ANN	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/02/91
982678	TAYLOR, ROBERT & ANN	00989	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/13/91	3/14/91
982678	TAYLOR, ROBERT & ANN	00989	09	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/01/91	4/03/91
982678	TAYLOR, ROBERT & ANN	00989	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	5/03/91	5/06/91
982678	TAYLOR, ROBERT & ANN	00989	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	5/31/91	5/31/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982678	TAYLOR, ROBERT & ANN	00989	09	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	11/04/91	11/05/91
989060	TERRIO, F.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/23/91	9/24/91
102790	THOMPSON, ARTHUR H	00989	09	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/28/91	2/28/91
983283	TRABOSH, JOSEPH	00989	09	SEWER STOPPED UP (SLOW FLOW)	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	2/13/91	2/13/91
102973	TRAGUS, ROBERT	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/16/91	9/17/91
102973	TRAGUS, ROBERT	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/08/91	10/11/91
107904	TRAHEY, JAMES J.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/17/91	10/18/91
97813	TRENT, BOBBY LEE	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/23/91
982606	TRIPP, DONALD	00989	09	LEAK AT OR NEAR METER	220	NO LEAK FOUND	3/15/91	4/01/91
103419	TROPICARE, ITM	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/15/91	4/16/91
102652	TRULL, ARCHIBALD L	00989	09	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/19/91	3/20/91
107460	UFFORD, JOHN	00989	09	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/25/91	11/25/91
981413	VEGA, WALTER	00989	09	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/12/91	6/12/91
981413	VEGA, WALTER	00989	09	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/07/91	8/08/91
980797	WAGY, NORMAN	00989	09	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	7/17/91	7/18/91
103041	WALKER, ARCHER	00989	09	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/05/91	9/05/91
987160	WARNER, JAMES J.	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/07/91	3/07/91
102166	WEIGL, OTTO	00989	09	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/29/91	3/29/91
102461	WEISS, LEONARD	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
103467	WELLS, RAYMOND E + TOMMY C	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/22/91	4/23/91

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SYSTEM: SUGAR MILL WOODS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
102242	WETZEL, ROBERT	00989	09	LOW PRESSURE OR PRESSURE CHECK	141	LOW PRESSURE DUE TO USAGE DURING PEAK DEMAND PERIOD	3/27/91	3/28/91
103480	WIDENER, ROY B + JEAN L	00989	09	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	9/09/91	9/10/91
102881	WILDMAN, CAPT HAL	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/15/91	11/19/91
103412	WILKERSON, HERBERT T + MARTHA	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/21/91	10/22/91
102120	WILSON, ARTHUR	00989	09	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/04/91	9/11/91
103573	WOLFE, HENRY K	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/11/91	9/12/91
103573	WOLFE, HENRY K	00989	09	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/16/91	9/17/91
108150	ZIMINSKI, WALTER OR SHIRLEY	00989	09	HIGH BILL	220	NO LEAK FOUND	11/07/91	11/08/91
102705	ZISIS, VICTOR A + GERTRUDE C	00989	09	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/15/91	8/16/91
103065	ZYGMONT, JOSEPH F + MARIE P	00989	09	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/10/91	12/13/91

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Sunny Hills Utilities - 28001

Washington County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: SUNNY HILLS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
122640	BARNEHL,GISELA	28001	28	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/05/91	9/05/91
120750	BUCZYNA,JOHN	28001	28	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/19/91	2/20/91
122051	CARNIVALE,RICK	28001	28	HIGH BILL	220	NO LEAK FOUND	6/18/91	6/18/91
625021	CEKALISKAS,WALTER	28001	28	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/02/91
122110	DAIRE,REBECCA	28001	28	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/15/91	7/16/91
123300	DEDINAS,VICTORIA	28001	28	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/16/91	4/16/91
120990	ECKERLE,KENNETH	28001	28	HIGH BILL	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	12/03/91	12/05/91
120510	ELY,CHARLES	28001	28	HIGH BILL	220	NO LEAK FOUND	5/16/91	5/16/91
120510	ELY,CHARLES	28001	28	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	6/20/91	6/24/91
123090	FRENCH,CHARLES M	28001	28	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/17/91	5/17/91
121040	GOLDNER,HENRY G	28001	28	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/11/91	7/11/91
984315	HANSEN, HARALD C	28001	28	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/15/91	7/16/91
836686	HAYWARD, ANTIONETTE C.	28001	28	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	1/02/91	1/02/91
836751	HILL, B L	28001	28	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/08/91	2/08/91
120430	KACINSKAS,HENRIKAS	28001	28	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/23/91	5/24/91
121950	MAHER,THOMAS	28001	28	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/03/91	7/31/91
120880	MCEVOY,F J	28001	28	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/27/91	2/27/91
812330	PAPARTAS,PETER	28001	28	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	6/24/91	6/24/91
812330	PAPARTAS,PETER	28001	28	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	11/22/91	11/22/91
120890	PARIDON,ROBERT J	28001	28	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/04/91	2/04/91

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SYSTEM: SUNNY HILLS UTILITIES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
121460	SOPER,MILDRED A	28001	28	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/27/91	8/28/91
121490	SPIKER,DONALD C	28001	28	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/08/91	2/08/91
836790	SPIRES, PAMELA P	28001	28	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/18/91	2/18/91
121760	STORMS,HAROLD S	28001	28	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/08/91	3/08/91
120280	TOPPIN,JOSEPH C	28001	28	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/19/91	8/20/91
122392	WILBERDING,PATRICK F	28001	28	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	11/19/91	11/19/91

Sunshine Parkway - 560

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: SUNSHINE PARKWAY

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
12214	CITRUS SUN CLUB CONDO	00560	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/18/91	11/19/91
12215	CITRUS SUN CLUB CONDO	00560	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/18/91	11/19/91

Tropical Park - 781

Osceola County (SSU)

3/05/92

SVC207RP1

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: TROPICAL PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
7291	ACTION MOTORS INC.	00781	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/05/91	8/06/91
7291	ACTION MOTORS INC.	00781	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/26/91	11/27/91
7291	ACTION MOTORS INC.	00781	07	NO WATER	150	METER IS OFF/NOTIFIED	6/06/91	6/06/91
7291	ACTION MOTORS INC.	00781	07	NO WATER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/05/91	8/06/91
7291	ACTION MOTORS INC.	00781	07	NO WATER	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	8/27/91	8/28/91
7681	ADAMS, DAVID	00781	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/25/91	9/27/91
7528	ADAMS, HERMAN	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/18/91	4/18/91
7528	ADAMS, HERMAN	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/10/91	9/10/91
7528	ADAMS, HERMAN	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/09/91
989185	ADRAGNA, BROOKE	00781	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/03/91	9/04/91
7623	ANAUO, CORNELIA	00781	07	NO WATER	150	METER IS OFF/NOTIFIED	8/01/91	8/01/91
983084	ASSELTA, DENISE	00781	07	WATER QUALITY COMPLAINT	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	2/22/91	2/22/91
7429	BARABE, ROGER	00781	07	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/10/91	7/10/91
7429	BARABE, ROGER	00781	07	MISCELLANEOUS	241	FILLED HOLE	7/15/91	7/15/91
18080	BARKER, LEONA	00781	07	LOW BILL	430	METER REPLACED	5/09/91	5/10/91
18080	BARKER, LEONA	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/09/91	5/09/91
7636	BOLTON, DAN	00781	07	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/13/91	2/13/91
979023	CLUKEY, MARIAM P.	00781	07	LEAK AT OR NEAR METER	220	NO LEAK FOUND	5/20/91	5/20/91
7472	COCHRANE, MARY L.	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/05/91	7/05/91
7637	DAVIS, RONALD	00781	07	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/13/91	2/13/91

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SYSTEM: TROPICAL PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
7345	DEITEMEYER, W. E.	00781	07	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/08/91	4/09/91
7345	DEITEMEYER, W. E.	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/11/91	9/11/91
7499	DILSAVER, JOHN	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/10/91	9/10/91
980763	DUBOIS, CHARLES E.	00781	07	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/07/91	3/08/91
983887	EVANS, KENNETH	00781	07	AIR IN LINES	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/07/91	3/08/91
93174	FRICK, GEORGE	00781	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/25/91	11/25/91
7352	FURO, HAROLD E.	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/23/91	9/24/91
7352	FURO, HAROLD E.	00781	07	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	10/02/91	10/03/91
7352	FURO, HAROLD E.	00781	07	BENCH TEST	430	METER REPLACED	10/07/91	10/08/91
17237	GARRITY, RONALD	00781	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/12/91	10/12/91
98747	GARVIN, LLOYD	00781	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/26/91	12/27/91
7752	GASSERT, DARRELL L.	00781	07	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/19/91	3/20/91
991860	HAGGADONE, MARY SUE	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/20/91	11/21/91
107979	HARRISON, RICK	00781	07	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	4/24/91	4/25/91
7509	HALMAN, JAMES	00781	07	LOW BILL	430	METER REPLACED	12/30/91	12/31/91
7660	HENDERSON, ROBERT	00781	07	HIGH BILL	411	UNABLE TO ACCESS METER	3/07/91	3/08/91
104592	HOLBROOK, LAURA	00781	07	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/07/91	3/08/91
104592	HOLBROOK, LAURA	00781	07	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	3/07/91	3/08/91
981360	HOWE, MAX	00781	07	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	8/21/91	8/21/91
7408	HOYLE, PRESTON	00781	07	LEAK AT OR NEAR METER	220	NO LEAK FOUND	6/20/91	6/20/91

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SYSTEM: TROPICAL PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
7762	HUGHES, R.	00781	07	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/08/91	3/08/91
7762	HUGHES, R.	00781	07	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/08/91	11/11/91
983348	JADRO,GARY	00781	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/10/91	4/10/91
96696	JOHNSON, MARY R.	00781	07	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	3/12/91	5/03/91
96696	JOHNSON, MARY R.	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/07/91	11/07/91
20138	JOHNSON, SHIRLEY	00781	07	LEAK AT OR NEAR METER	430	METER REPLACED	9/23/91	9/23/91
980591	JONES, DIANNE G.	00781	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/04/91	9/05/91
7717	JORDAN, GEORGE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/18/91	8/18/91
7717	JORDAN, GEORGE	00781	07	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/28/91	10/28/91
7717	JORDAN, GEORGE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/17/91	12/17/91
7503	KILGORE, NANCY	00781	07	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/07/91	3/08/91
7503	KILGORE, NANCY	00781	07	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/30/91	5/20/91
979582	KILMER, LINNEA	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/10/91	9/10/91
7300	LANCASTER, CLAUDE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/10/91	6/10/91
7300	LANCASTER, CLAUDE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/24/91	6/24/91
7300	LANCASTER, CLAUDE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/05/91	7/18/91
7300	LANCASTER, CLAUDE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/29/91	7/29/91
7300	LANCASTER, CLAUDE	00781	07	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	2/11/91	2/11/91
7329	LARSON, CLIFTON	00781	07	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	11/19/91	11/19/91
987356	LUBERDA, TINA	00781	07	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/13/91	2/14/91

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SYSTEM: TROPICAL PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988460	LUNDQUIST,MICHELE	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/30/91
988460	LUNDQUIST,MICHELE	00781	07	WATER QUALITY COMPLAINT	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/11/91	4/12/91
989471	LYLES,CARLTON E.	00781	07	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/03/91	5/03/91
7224	LYON, BERT	00781	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/26/91	6/26/91
992036	MARSHALL, GEORGE	00781	07	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/30/91	10/30/91
7529	MATTA, SALVATORE F.	00781	07	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/07/91	3/08/91
16700	MC CLINE, RICARDO	00781	07	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/07/91	3/08/91
16700	MC CLINE, RICARDO	00781	07	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/07/91	3/08/91
16700	MC CLINE, RICARDO	00781	07	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	3/13/91	3/15/91
978614	MCKINNEY, RUBY	00781	07	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	5/21/91	6/06/91
95258	MEINKE, GORDAN	00781	07	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/21/91	3/21/91
7545	MILANE, PETE	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/30/91
7545	MILANE, PETE	00781	07	FOLLOW UP MBC/ACCURACY TEST	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	4/30/91	9/28/91
7545	MILANE, PETE	00781	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/13/91	11/13/91
7457	MILLARD, E. FREEMAN	00781	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/05/91	9/05/91
7510	MILLARD, HENRY A.	00781	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/05/91	9/05/91
7378	MILO, RITA	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/29/91	5/29/91
7776	MITCHELL, SUSAN E.	00781	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/17/91	10/17/91
989865	MOLLETTE, SHERRY	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/16/91	9/16/91
989865	MOLLETTE, SHERRY	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/14/91	11/14/91

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SYSTEM: TROPICAL PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
7502	MOORE, LULU	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/05/91	11/06/91
992692	MUNCH, DAVID	00781	07	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/23/91	10/23/91
89044	OSCEOLA NATIONAL BANK(IO)	00781	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/25/91	11/25/91
7628	PRIMROSE, FRED	00781	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/25/91	11/25/91
979934	RIVERA, ALEX	00781	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/19/91	8/20/91
7748	ROMINE, CHESTER	00781	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/18/91	6/18/91
985593	ROSADO, ANGEL	00781	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/12/91	11/12/91
7428	SCHMIDT, CARL	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/31/91
7640	SCHULTHEIS, MERCEDES	00781	07	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/07/91	3/15/91
7322	SCHUTE, CHARLOTTE	00781	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/14/91	8/14/91
7657	SCOTT, CHARLES	00781	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/14/91	6/14/91
7657	SCOTT, CHARLES	00781	07	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/01/91	7/02/91
991802	SERVICE ORDER PENDING	00781	07	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/18/91	8/18/91
989471	SERVICE ORDER PENDING	00781	07	LEAK AT OR NEAR METER	220	NO LEAK FOUND	5/01/91	5/02/91
7460	SETZER, PAUL D.	00781	07	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/11/91	11/13/91
7758	SHAH, SURENDRA	00781	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/24/91	4/24/91
7618	SHELTON, DALE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/13/91	2/13/91
7618	SHELTON, DALE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/08/91	5/09/91
7723	SMITH, LAWRENCE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/26/91	8/26/91
7723	SMITH, LAWRENCE	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/05/91	9/05/91

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SYSTEM: TROPICAL PARK

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
7723	SMITH, LAWRENCE	00781	07	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA		10/31/91	10/31/91
7371	SMITH, M.	00781	07	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)		3/01/91	3/01/91
7547	SPARKS, HELEN	00781	07	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		12/16/91	12/16/91
7547	SPARKS, HELEN	00781	07	LEAK AT OR NEAR METER	220	NO LEAK FOUND		12/24/91	12/24/91
984686	SPENCER, CYNTHIA	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		9/03/91	9/04/91
984686	SPENCER, CYNTHIA	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		9/09/91	9/10/91
107691	SWAIM, JANE W.	00781	07	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED		3/07/91	3/08/91
107691	SWAIM, JANE W.	00781	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/24/91	4/24/91
7423	SWOFFORD, JAMES E.	00781	07	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED		3/07/91	3/08/91
7598	TAPSCOTT, JOHN W.	00781	07	TURN OFF FOR CUSTOMER REPAIRS	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)		2/21/91	2/21/91
7368	TAYLOR, DAVID	00781	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		12/16/91	12/16/91
7331	THOMPSON, CARL B.	00781	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS		2/08/91	2/08/91
7608	THRASHER, HAROLD	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		6/05/91	6/06/91
7489	TRENT, DORIS J.	00781	07	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED		12/01/91	12/01/91
7489	TRENT, DORIS J.	00781	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		8/26/91	8/27/91
7554	UMSTEAD, ETHELMAE	00781	07	NO WATER	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED		3/07/91	3/08/91
989181	VALENTE, NICOLAS	00781	07	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS		4/26/91	4/26/91
989181	VALENTE, NICOLAS	00781	07	MISCELLANEOUS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS		4/26/91	4/26/91
983444	VAZQUIEZ, JOHN	00781	07	MISCELLANEOUS	440	VACANT PREMISE		10/09/91	10/10/91
7390	WACHOB, JAMES	00781	07	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		11/25/91	11/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
7401	WALTER, TOMMY	00781	07	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/05/91	2/05/91
7627	WARYAS, WILLIAM	00781	07	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/07/91	3/08/91
7339	WEBSTER, ALBERT	00781	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/23/91	7/24/91
7761	WELLS, JAMES	00781	07	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/08/91	7/09/91
7440	WENDT, VICTOR G.	00781	07	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	7/30/91	7/30/91
7530	WOODRUFF, HENRY E.	00781	07	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	3/07/91	3/08/91
86604	WORLD FURNITURE SHOWCASE	00781	07	MISCELLANEOUS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/01/91	3/01/91
988962	YATES, YANCY	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/30/91
7770	ZOLLO, JOHN F.	00781	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/29/91
7760	ZWEYDOFF, THOMAS	00781	07	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/07/91	3/08/91
7760	ZWEYDOFF, THOMAS	00781	07	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/22/91	4/24/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
978031	ABERNETHY, GAIL	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/23/91	8/26/91
109224	ABRAMI, GERARD	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/25/91	2/26/91
86779	ADAES, VIDILIA	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/16/91	7/16/91
6062	ADAMS, DOUGLAS	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/21/91	10/21/91
89587	AFANADOR, GILBERTO	00106	01	LIFT STATION OR PLANT ALARM	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/06/91	6/06/91
987506	ALBERS, ALAN D.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/08/91	10/08/91
987506	ALBERS, ALAN D.	00106	01	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	10/22/91	10/22/91
985317	ALBURY-LUM, DELLA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/08/91	3/08/91
96276	ALQUETA, GRACIELA	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/26/91	5/26/91
96276	ALQUETA, GRACIELA	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/13/91	9/11/91
983347	ALFONSO,FRANSICO	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/12/91	12/12/91
991714	ALL PRO MAINTENANCE	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
991714	ALL PRO MAINTENANCE	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/12/91	12/12/91
987003	ALLISON, CATHERINE L.	00106	01	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/11/91	7/17/91
987003	ALLISON, CATHERINE L.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/09/91	10/09/91
90882	ALSAKA, DR. YACOUB	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/11/91	2/11/91
988745	AMREP SOUTHEAST	00106	01	REPLACE METER BOX OR LID	411	UNABLE TO ACCESS METER	6/04/91	6/11/91
988745	AMREP SOUTHEAST	00106	01	REPLACE METER BOX OR LID	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/25/91	7/17/91
17609	AMREP SOUTHEAST INC.	00106	01	NO WATER	410	METER NUMBER OR SIZE VERIFIED	7/11/91	8/07/91
96510	ANDERSON, GARY	00106	01	LEAK AT OR NEAR METER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/08/91	3/08/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
105940	ANDERSON, SUZANNE	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
983552	ANDERSON, WILLIAM R.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
987028	ANNUNZIATA, WENDY	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/25/91	2/26/91
987805	APONTE, MARISOL	00106	01	NO WATER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/18/91	4/18/91
983692	ASTACIO, LUIS	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/30/91	8/30/91
983692	ASTACIO, LUIS	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/07/91	10/08/91
984420	AUGHE, DONNA M.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/14/91	6/17/91
981469	AULD, WILLIAM	00106	01	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	5/21/91	5/22/91
4985	BAKER, JAMES	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/18/91	6/19/91
4985	BAKER, JAMES	00106	01	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	5/28/91	6/07/91
6487	BANFIELD, GREGORY G.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/29/91	5/30/91
95719	BARBEE, NANCY	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/02/91	5/03/91
988734	BARBER, LISA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/19/91	7/22/91
87112	BARNETT, JOANNE	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/04/91	9/04/91
991153	BARNETT, KEN	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	11/08/91	11/08/91
5604	BAUMAN, FRANK	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/03/91	4/04/91
5639	BAUMBACH, WILLIAM	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
991307	BAZZI, RAY	00106	01	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	9/13/91	9/16/91
991307	BAZZI, RAY	00106	01	RAISE OR LOWER METER BOX	460	REPLACED BOX OR LID	10/15/91	10/15/91
978673	BEARDSLEE,DORTHY	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/30/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
5269	BECKER, HARRY	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
987134	BEL-AIRE HOMES	00106	01	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	2/12/91	2/12/91
86708	BEL-AIRE HOMES INC.	00106	01	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	5/02/91	5/13/91
89953	BELL, NOEL	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/04/91	11/05/91
982535	BERNARD, CYRIL	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/06/91
991476	BERTRAM, PETER	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/07/91	10/08/91
5953	BICKERS, GARY	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/23/91	3/23/91
16792	BIGHAM, GLENN W.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/15/91	7/16/91
16792	BIGHAM, GLENN W.	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/11/91	9/23/91
979693	BISPHAM, KRISTINA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/04/91	4/05/91
979693	BISPHAM, KRISTINA	00106	01	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	5/08/91	5/10/91
5824	BLACK, M.R.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/08/91	4/09/91
5824	BLACK, M.R.	00106	01	FOLLOW UP HBC/ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	4/24/91	4/25/91
5824	BLACK, M.R.	00106	01	BENCH TEST	430	METER REPLACED	4/29/91	4/30/91
16789	BLACKWELL, MARCELINE	00106	01	SEWER STOPPED UP (SLOW FLOW)	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/23/91	10/25/91
16789	BLACKWELL, MARCELINE	00106	01	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/25/91	10/28/91
16789	BLACKWELL, MARCELINE	00106	01	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	12/30/91	12/30/91
987139	BLEDSOE, ROBERT L.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/04/91	2/04/91
97570	BOHLIN, JOHN A.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/11/91	11/11/91
5266	BOISCLAIRE, E.S.	00106	01	MISCELLANEOUS	450	CLEANED METER	12/04/91	12/05/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
986779	BOTTS, JEROLD	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/02/91	5/02/91
5844	BOUTHOT, CONNIE	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/28/91	5/30/91
5844	BOUTHOT, CONNIE	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/02/91	7/03/91
5844	BOUTHOT, CONNIE	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/30/91	7/31/91
5844	BOUTHOT, CONNIE	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/28/91	8/29/91
988824	BOVIS HOMES	00106	01	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	5/31/91	6/03/91
992903	BOVIS HOMES	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	11/11/91	11/11/91
992088	BOVIS HOMES	00106	01	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	10/29/91	10/31/91
990460	BOVIS HOMES	00106	01	LOCATE LINES	280	LINES LOCATED AND MARKED	7/25/91	7/26/91
987772	BOWDEN,PATRICIA G.	00106	01	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/03/91	4/04/91
980674	BOWEN,CARLOS	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/04/91	11/05/91
989125	BOWERS, JOHN	00106	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/30/91	9/11/91
989125	BOWERS, JOHN	00106	01	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/31/91	7/31/91
104974	BOYD, ADA	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/14/91	5/15/91
86764	BRACEY, JEFF	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	7/30/91	7/30/91
89800	BRADFORD COVE COMM ASSN. INC.	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	11/14/91	11/18/91
980758	BRADFORD COVE COMM. ASSOC.	00106	01	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	4/02/91	4/11/91
980758	BRADFORD COVE COMM. ASSOC.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/02/91	7/03/91
980758	BRADFORD COVE COMM. ASSOC.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/10/91	7/10/91
980758	BRADFORD COVE COMM. ASSOC.	00106	01	NO WATER	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	5/07/91	5/08/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
980758	BRADFORD COVE COMM. ASSOC.	00106	01	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA		5/07/91	5/08/91
105598	BRADFORD, ROSA L.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		2/25/91	2/26/91
991229	BRADFORD, THOMAS	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		10/17/91	10/17/91
984360	BRADFORD, WILLIAM D.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED		10/08/91	10/08/91
5862	BRANTLEY, HAROLD	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED		7/29/91	7/29/91
988092	BREEN,SHAWN	00106	01	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED		3/12/91	3/13/91
6020	BRICK, ROBERT A.	00106	01	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O		9/03/91	9/18/91
6120	BROUGH SR., CHARLES E.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91
4917	BROWN, DONNA	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED		7/09/91	7/09/91
4917	BROWN, DONNA	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		7/09/91	9/11/91
108699	BROWN, GEORGE	00106	01	LOW BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		3/08/91	3/08/91
108699	BROWN, GEORGE	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91
983188	BROWN, JACK	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		9/09/91	9/09/91
6113	BROWN, JAMES L.	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		4/30/91	5/01/91
6113	BROWN, JAMES L.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/19/91	4/19/91
6113	BROWN, JAMES L.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91
6113	BROWN, JAMES L.	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK		5/15/91	5/15/91
5600	BROWN, JANET M.	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL		12/02/91	12/03/91
5425	BROWN, RICHARD	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91
20300	BROWNELL, JOHN	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES		10/28/91	10/28/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
983079	BRYAN,HAROLD L.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
6160	BRYANT, SAMUEL	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/23/91	9/23/91
980635	BUDEL, ESTHER	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/30/91
5426	BURDETTE, BARBARA J.	00106	01	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	9/27/91	10/01/91
5426	BURDETTE, BARBARA J.	00106	01	LOW BILL	430	METER REPLACED	8/28/91	9/10/91
5426	BURDETTE, BARBARA J.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/05/91	6/07/91
5426	BURDETTE, BARBARA J.	00106	01	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	9/23/91	9/23/91
6544	BURGE, BERNARD	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/17/91	6/21/91
4922	BURROUGHS, ROGER	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/14/91	5/20/91
5232	BUSHEY, CHARLOTTE	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/01/91	5/01/91
5232	BUSHEY, CHARLOTTE	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/26/91	9/27/91
5232	BUSHEY, CHARLOTTE	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
5232	BUSHEY, CHARLOTTE	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/01/91	8/02/91
108137	CALDERON, NESTOR	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/22/91	7/24/91
984663	CALLAHAN JR., WALTER J.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/30/91
984663	CALLAHAN JR., WALTER J.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/20/91	5/22/91
94616	CALLAWAY, TOM	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
979215	CALZADA, RICARDO	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	10/02/91	10/02/91
5705	CARDONA, A. M.	00106	01	LOW BILL	430	METER REPLACED	3/01/91	3/06/91
5435	CAREY, CLIFFORD R	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/15/91	12/15/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
91341	CASCADE FLORIST	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/02/91	10/02/91
988628	CASEY, BOB	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/06/91	5/06/91
5661	CASSIDY, DONALD	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/29/91	8/07/91
5661	CASSIDY, DONALD	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/13/91	8/13/91
992524	CAYADO, YOLANDA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/02/91	12/03/91
5828	CESSARINI, MARY	00106	01	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	5/08/91	5/08/91
984977	CHACCOUR, EMILE	00106	01	NO WATER	410	METER NUMBER OR SIZE VERIFIED	7/10/91	7/10/91
5391	CHALFANT, FREDRIC	00106	01	HIGH BILL	430	METER REPLACED	12/02/91	12/12/91
5391	CHALFANT, FREDRIC	00106	01	FOLLOW UP HBC/ACCURACY TEST	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	12/13/91	12/13/91
18296	CHILCOTT, JOHN S	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
18296	CHILCOTT, JOHN S.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
5410	CHILDRESS, WAYNE	00106	01	ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/27/91	9/03/91
17379	CHRISTLE, MICHAEL	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/19/91	6/18/91
17379	CHRISTLE, MICHAEL	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/09/91	10/29/91
6306	CIASULLI, JERRY	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/02/91	8/05/91
6288	CLARK, RICHARD	00106	01	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	9/24/91	9/24/91
6288	CLARK, RICHARD	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
5798	CLARK, ROBERT E	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/05/91	12/06/91
6551	CLEVEN, RONALD A	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/07/91	11/15/91
985470	COE, JAMES	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985443	COFFEY, MARSHALL	00106	01	LEAK - MAIN	220	NO LEAK FOUND	7/30/91	7/30/91
985443	COFFEY, MARSHALL	00106	01	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/29/91	7/30/91
985443	COFFEY, MARSHALL	00106	01	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/09/91	8/20/91
989898	COLEMAN, CARMEN	00106	01	NO WATER	150	METER IS OFF/NOTIFIED	7/22/91	7/22/91
991804	COLEMAN, DAVID	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/18/91	11/18/91
97388	COLONIAL POINTE APARTMENTS	00106	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/24/91	7/24/91
5822	COLONIAL VILLAGE	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/05/91	12/06/91
5821	COLONIAL VILLAGE	00106	01	YARD, ROAD OR SIDEWALK REPAIR	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	2/25/91	2/26/91
5822	COLONIAL VILLAGE	00106	01	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/12/91	8/12/91
6224	COLQUITT, CHRIS	00106	01	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED	9/18/91	9/18/91
6224	COLQUITT, CHRIS	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/08/91	3/08/91
6224	COLQUITT, CHRIS	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	2/25/91	3/15/91
5934	COMER, TOM	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/01/91	2/01/91
5751	COOPER, GLENN D.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
5057	COOPER, PERCY	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/28/91	5/30/91
5748	COVE AT LAKE MIRA HOMEOWN.ASSN	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/07/91
5748	COVE AT LAKE MIRA HOMEOWN.ASSN	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/03/91	9/04/91
5748	COVE AT LAKE MIRA HOMEOWN.ASSN	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/12/91	8/12/91
5748	COVE AT LAKE MIRA HOMEOWN.ASSN	00106	01	MISCELLANEOUS	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/25/91	11/06/91
86583	CRENSHAW, DENNIS T.	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/15/91	10/16/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987739	CUMMINGS, RANDY	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/22/91	3/22/91
6183	CUNNEEN, JAMES	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/19/91	3/19/91
6492	CUNNINGHAM, HARRY A.	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/16/91	9/17/91
981141	CURRY,B.E.	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/02/91	5/03/91
4959	DANSON, MARK	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/01/91	10/01/91
4959	DANSON, MARK	00106	01	NO WATER	150	METER IS OFF/NOTIFIED	5/31/91	6/10/91
4959	DANSON, MARK	00106	01	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	11/08/91	11/08/91
985121	DANTES,CAESAR	00106	01	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/02/91	10/02/91
990730	DAUGHERTY, BRIDGETT	00106	01	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	8/05/91	8/06/91
5739	DAVIS, JOHN	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/08/91	3/08/91
986240	DAVIS, RAYMOND	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/04/91	4/05/91
986240	DAVIS, RAYMOND	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/02/91	12/03/91
987363	DE CLAIRE,TIMOTHY S.	00106	01	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/24/91	7/24/91
5308	DE LA MOTTE, RAYMON	00106	01	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	5/15/91	5/15/91
6421	DE PEDRO, JOSE	00106	01	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/23/91	12/23/91
5806	DEHLER, RICHARD	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/12/91	8/13/91
5680	DEL GUIDICE, FRED	00106	01	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	2/25/91	2/25/91
4948	DEMOREST, ROY V.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/02/91	4/03/91
104054	DEXTER, CHRISTINE	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/05/91	3/05/91
104054	DEXTER, CHRISTINE	00106	01	TURN OFF FOR CUSTOMER REPAIRS	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/21/91	3/21/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
104054	DEXTER, CHRISTINE	00106	01	LEAK - MAIN	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/20/91	3/20/91
104054	DEXTER, CHRISTINE	00106	01	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/05/91	3/05/91
987985	DEXTER, RAYMOND	00106	01	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	6/05/91	6/07/91
980798	DIAZ, AMERICO	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/16/91	4/17/91
96964	DIAZ, LUCRECIA	00106	01	MISCELLANEOUS	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	6/25/91	6/26/91
107302	DICKINSON, MICHAEL	00106	01	YARD, ROAD OR SIDEWALK REPAIR	241	FILLED HOLE	8/02/91	8/02/91
104593	DIEFFENDERFER, PAUL	00106	01	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	7/03/91	7/03/91
16684	DOMBROWSKI, SHARON CARNAHAN	00106	01	MISCELLANEOUS	410	METER NUMBER OR SIZE VERIFIED	2/20/91	2/20/91
5582	DONALD, WESLEY W.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/02/91	7/02/91
106210	DONALS, JEAN T.	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
983769	DONDREA, BETH ANNE	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
95909	DORMADY, WILLIAM	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	5/01/91
989577	DOSTER, VIRGINIA P.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/17/91	10/17/91
989577	DOSTER, VIRGINIA P.	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/30/91	7/30/91
5365	DOUBLEDAY, STANLEY W.	00106	01	LOW BILL	430	METER REPLACED	7/26/91	8/06/91
105446	DUNBAR, DONALD	00106	01	LOCATE LINES	280	LINES LOCATED AND MARKED	3/15/91	3/18/91
104562	DURANCEAU, STEVEN	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/09/91	9/09/91
5654	DURFEE, TIMOTHY G.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/05/91	9/06/91
106525	EBERHARDT, THOMAS	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
106525	EBERHARDT, THOMAS	00106	01	MISCELLANEOUS	210	LEAK REPAIRED - NO METER INVOLVED	4/10/91	4/12/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
5400	EDEN, ERIC	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	4/23/91	4/26/91
991217	ELIAS, LUIS	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/06/91	9/09/91
5598	ELLER, MARK D.	00106	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/24/91	7/24/91
5795	ELLIS, RICHARD	00106	01	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/24/91	6/24/91
16739	ENGILIS, GEORGE	00106	01	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	3/22/91	3/22/91
5236	ESCATE, JOSE	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
20559	ESTURIO, SIXTA RIVERA	00106	01	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	9/16/91	9/16/91
5204	FALCONE, JOSEPH	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
988685	FARM BUREAU INS. SERVICES	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/03/91	6/06/91
6728	FEMIANO, KATHLEEN	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/13/91	9/13/91
94897	FIELDS, JAMES R.& SUSAN	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/31/91	6/03/91
5039	FIGUEROA, RAUL	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/02/91	12/23/91
107902	FLICKER, JOHN R.	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/19/91	3/19/91
6267	FRANK, ROBERT G.	00106	01	LOW BILL	430	METER REPLACED	3/08/91	3/08/91
6267	FRANK, ROBERT G.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	10/04/91	10/04/91
5465	FRANKLIN, ELLSWORTH	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/02/91	12/16/91
5758	FREDDA, VICTOR I	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
6361	FRIEND, DAVID B.	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/21/91	6/24/91
16669	FROELICH, ROBERT M.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
5439	FRYE SR., CARL	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/26/91	7/29/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
5439	FRYE SR., CARL	00106	01	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/12/91	9/03/91
5997	FULLER, CARL	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/16/91
5997	FULLER, CARL	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/29/91	8/30/91
5997	FULLER, CARL	00106	01	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/17/91	10/17/91
87114	FULTON JR., WILLIAM	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/02/91	7/03/91
5562	GALLAGHER, EDWARD F.	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
93884	GAMBLE, MARK	00106	01	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	7/29/91	7/29/91
988029	GARCIA, HERIBERTO	00106	01	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
96017	GATTIS, MELVIN & CATHY	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/28/91	6/28/91
5517	GELPI, RAFAEL	00106	01	TURN OFF FOR CUSTOMER REPAIRS	154	HOUSE VALVE WAS OFF - NOTIFIED	2/14/91	2/15/91
5517	GELPI, RAFAEL	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/21/91	2/22/91
5497	GENEVRINO, JOHN	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
990774	GHOBAR, EMAD	00106	01	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/19/91	9/19/91
990774	GHOBAR, EMAD	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/01/91	10/01/91
990774	GHOBAR, EMAD	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/26/91	9/26/91
990774	GHOBAR, EMAD	00106	01	RAISE OR LOWER METER BOX	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	9/19/91	9/24/91
983972	GIARDANO, AUDRA	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/08/91	10/09/91
988898	GIARRUSSO, DARLENE	00106	01	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/08/91	7/08/91
5251	GLENN, WILLARD	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/30/91
96377	GLORIUS SR., DONALD S.	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/03/91	12/03/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982964	GOLDEN, PAUL F.	00106	01	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/16/91	8/21/91
5460	GOLDENROD PTNRSHP.LTD.PARK APT	00106	01	LOW BILL	431	METER NOT STUCK	3/08/91	3/08/91
5460	GOLDENROD PTNRSHP.LTD.PARK APT	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/25/91	9/25/91
5460	GOLDENROD PTNRSHP.LTD.PARK APT	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/01/91	10/01/91
981227	GOODWIN,LEE ANN	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/08/91	3/08/91
91482	GOYETTE, JAMES C.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
6034	GRAFTON, H.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/23/91	2/23/91
987208	GRANTONIC, DONALD	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/09/91	4/10/91
986641	GRAY,MICHEAL K.	00106	01	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/12/91	8/12/91
986641	GRAY,MICHEAL K.	00106	01	SEWER SMELL IN AREA	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	5/20/91	5/20/91
5743	GREEN, BERTRAM	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/13/91	9/25/91
18792	GREENE, GORDON R.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/15/91	7/15/91
986155	GREENWOOD,RICHARD	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/29/91	7/30/91
987414	GRIFFIN, BONNIE R.	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/14/91	6/17/91
987414	GRIFFIN, BONNIE R.	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/11/91	7/17/91
5813	GUNSHANAN, JAMES B.	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
105983	GUNTER, KEVIN	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
984852	GUTIERREZ, JUAN	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/01/91	3/04/91
991548	GUZIK,TERRY	00106	01	NO WATER	150	METER IS OFF/NOTIFIED	12/09/91	12/09/91
6733	HAACK, GAIL R.	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/21/91	3/21/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
18439	HACKLER, ROBERT R.	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/27/91	8/29/91
18439	HACKLER, ROBERT R.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/02/91
16959	HACKTEN, ROBERT E.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/22/91	4/22/91
16959	HACKTEN, ROBERT E.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/12/91	11/12/91
6284	HAFFNER, MICHAEL	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
6284	HAFFNER, MICHAEL	00106	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/31/91	8/01/91
6024	HALL, ETHEL B.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/13/91	2/14/91
105068	HALL, FREDMAN A.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/28/91	10/29/91
5243	HALLOWELL, WILLIAM	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/01/91	5/01/91
987935	HAMMOND, ELAINE	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/13/91	9/13/91
980029	HANIFF,HALIM	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/03/91	7/05/91
109419	HANSON, LLOYD	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/28/91	5/29/91
980208	HARGROVE, LINDA	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/23/91	3/23/91
980208	HARGROVE, LINDA	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/17/91	10/17/91
95399	HARRING, ROGER	00106	01	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	4/08/91	4/09/91
988307	HARRIS,JEFFERY	00106	01	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/18/91	7/18/91
988307	HARRIS,JEFFERY	00106	01	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	4/29/91	4/30/91
6082	HARRISON, DONALD L.	00106	01	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/21/91	9/21/91
6082	HARRISON, DONALD L.	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	6/17/91	6/21/91
5995	HARRISON, RAYMOND	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	7/03/91	7/03/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
5291	HATTAWAY, TOM	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/01/91	8/06/91
6099	HEIDARI, MAJID	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
106439	HEIRS, ELZABETH	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
982671	HENDRICKS,STEWART	00106	01	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	2/27/91	2/27/91
97864	HIERS, EARL	00106	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/27/91	2/27/91
97864	HIERS, EARL	00106	01	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/27/91	2/27/91
6282	HIGGINS, SANDRA	00106	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
6282	HIGGINS, SANDRA	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/24/91	7/25/91
980770	HILL, BOBBIE	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/28/91	5/28/91
980770	HILL, BOBBIE	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/11/91	7/11/91
6289	HILLEN, ROBERT J.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	7/05/91	7/09/91
983431	HIPPLE, RICHARD L.	00106	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/12/91	12/12/91
983431	HIPPLE, RICHARD L.	00106	01	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	2/13/91	2/13/91
983431	HIPPLE, RICHARD L.	00106	01	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/08/91	3/08/91
987649	HOOKER, RICHARD	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/03/91	4/04/91
987649	HOOKER, RICHARD	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/22/91	2/22/91
987649	HOOKER, RICHARD	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
987649	HOOKER, RICHARD	00106	01	YARD, ROAD OR SIDEWALK REPAIR	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	3/13/91	3/15/91
5731	HOOKER, THOMAS	00106	01	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/20/91	9/20/91
5731	HOOKER, THOMAS	00106	01	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/25/91	9/25/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
6676	HORVATH, LESLIE	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/08/91	4/08/91
107305	HOVET, KIM	00106	01	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	3/08/91	3/08/91
5962	HOWARD, MILDRED	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/03/91	6/05/91
93717	HRITZ, MICHAEL L.	00106	01	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/24/91	5/24/91
6185	HUCKABAY, JOHN W.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/03/91	10/04/91
6185	HUCKABAY, JOHN W.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	9/13/91	9/13/91
6185	HUCKABAY, JOHN W.	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/27/91	9/27/91
105746	HUDSON, MRS. H.T.	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	2/01/91	2/01/91
98269	HUMMEL, DAVID	00106	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/24/91	7/24/91
94529	HUNTER'S RIDGE ASSN. LTD	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/18/91	11/19/91
93192	HYTOVICK, JOSEPH	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/08/91	5/08/91
93192	HYTOVICK, JOSEPH	00106	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	8/02/91	8/02/91
93192	HYTOVICK, JOSEPH	00106	01	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/29/91	7/29/91
93192	HYTOVICK, JOSEPH	00106	01	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	5/20/91	5/30/91
6196	ILLIG, BRIAN	00106	01	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	4/30/91	5/01/91
106909	IRWIN, KEVIN	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
106909	IRWIN, KEVIN	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	11/08/91	11/08/91
106909	IRWIN, KEVIN	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/19/91	4/19/91
6051	JACKSON, FRANK	00106	01	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	10/17/91	10/17/91
5129	JACKSON, GLADYS	00106	01	MISCELLANEOUS	410	METER NUMBER OR SIZE VERIFIED	2/20/91	2/21/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
984349	JACOBS, HARRY	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
5924	JENOT, GARY M.	00106	01	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/14/91	10/14/91
6018	JERSTED, ERIC	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/23/91	3/23/91
105201	JIMINEZ, MIRIAM	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/17/91	10/17/91
989097	JOHNSON, DALE	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/19/91	4/22/91
982505	JOHNSON, LETITIA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/25/91	2/26/91
108822	JOHNSON,BARBARA	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/07/91	8/20/91
992914	JOHNSTON, DEBORAH	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	10/29/91	10/29/91
992914	JOHNSTON, DEBORAH	00106	01	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	10/29/91	10/31/91
20226	KAPHERR, ROBERT	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/09/91	12/09/91
977944	KAUFMAN,BRENDA	00106	01	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/05/91	9/05/91
106167	KELLY, KIMBERLY	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/13/91	7/02/91
106167	KELLY, KIMBERLY	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/08/91	7/08/91
983898	KELLY,DR.BRIAN	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/10/91	10/10/91
991091	KING, KIMBERLY	00106	01	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/09/91	12/09/91
18818	KING, YVONNE	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
6030	KIRK, FRANK W.	00106	01	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/22/91	5/22/91
980186	KLEIN, MARVIN S.	00106	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
108013	KNICHEL, DENNIS	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/23/91	3/23/91
4918	KNIGHT, WILLENE M.	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/26/91	9/26/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987487	KRAMMER, RAYMOND	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	6/11/91	6/12/91
987487	KRAMMER, RAYMOND	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
18349	KRITIANSEN, ERIK	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/20/91	3/20/91
5450	KURDY, RAGDA	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/09/91	12/10/91
6040	L'HOMMEDIEU, ED	00106	01	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/29/91	7/29/91
991342	LAINE HOMES, INC.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/28/91	8/29/91
991342	LAINE HOMES, INC.	00106	01	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	9/12/91	9/24/91
984071	LAMMERT, ROBERT	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/26/91	4/26/91
5513	LAMY, CAROLYN S.	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/30/91	10/01/91
5281	LANE, D.R.	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/26/91	8/07/91
984736	LANGE, DANIEL C.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
984736	LANGE, DANIEL C.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/08/91	3/08/91
984736	LANGE, DANIEL C.	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	2/08/91	2/08/91
94011	LAPENSKI, RAYMOND	00106	01	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	4/18/91	4/18/91
6163	LAREW, DAVID	00106	01	LOW BILL	430	METER REPLACED	9/16/91	9/17/91
107823	LASSITER, JAMES E.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/31/91	7/31/91
987131	LAZARUS,LAURENCE	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/22/91	2/25/91
987131	LAZARUS,LAURENCE	00106	01	WATER QUALITY COMPLAINT	210	LEAK REPAIRED - NO METER INVOLVED	9/18/91	9/18/91
5413	LE JEUNE, FAREN	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
981501	LEATHERMAN,KARA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/30/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
86973	LEE, HAROLD	00106	01	REPLACE METER BOX OR LID	430	METER REPLACED	12/12/91	12/12/91
5184	LEE, ROLAND	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/02/91	12/11/91
992509	LEE, STEVEN	00106	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/17/91	10/17/91
981529	LEHMANN,EUGENE	00106	01	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
5993	LEMKE,CHARLOTTE	00106	01	LEAK AT OR NEAR METER	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	12/17/91	12/17/91
5536	LEON, JUNE R.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/25/91	7/26/91
988333	LESSER,JOHN S.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
981819	LEVAN, DAVID L.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/17/91	10/17/91
5488	LIDDY, SANDRA	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/22/91	7/22/91
105825	LINDSEY, DIANA	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/26/91	6/28/91
5999	LITTON, ARTHUR	00106	01	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/22/91	8/22/91
5374	LOCHRIDGE, GEORGE	00106	01	YARD, ROAD OR SIDEWALK REPAIR	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	4/25/91	4/26/91
5374	LOCHRIDGE, GEORGE	00106	01	YARD, ROAD OR SIDEWALK REPAIR	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	5/15/91	5/15/91
5429	LOCKLEAR, ROSEMARY	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	7/24/91	7/24/91
987353	LOWRY, MATT	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
989065	LUSTIG, CHERYL	00106	01	NO WATER	210	LEAK REPAIRED - NO METER INVOLVED	5/22/91	5/22/91
979405	MACKEY, KARL	00106	01	NO WATER	410	METER NUMBER OR SIZE VERIFIED	8/08/91	8/08/91
96703	MACKIE, KATHLEEN	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/23/91	3/23/91
988116	MACPHERSON, CHRIS	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/06/91	12/09/91
6708	MANZO, C. J.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/31/91	12/31/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
6264	MARKS, PRESTON	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
105642	MARTELL, HELEN J.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/04/91	4/05/91
17824	MARTIN, KEN	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
5141	MARTIN, T. O.	00106	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/24/91	7/24/91
5141	MARTIN, T. O.	00106	01	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/11/91	11/11/91
992487	MARTINEZ, SABRINA	00106	01	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/22/91	10/22/91
5169	MASI, JR., WILLIAM	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/08/91	3/08/91
985639	MASON, KIM L.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/03/91	4/04/91
4961	MATSON, AIDA	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/04/91	4/05/91
986383	MATSON, DAVID L.	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/11/91	3/12/91
986383	MATSON, DAVID L.	00106	01	RAISE OR LOWER METER BOX	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/15/91	3/18/91
5140	MAY, MIMS	00106	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/24/91	7/24/91
95726	MAYTHAM SCOTT & LORRIE	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/26/91	9/26/91
95726	MAYTHAM SCOTT & LORRIE	00106	01	LOW PRESSURE OR PRESSURE CHECK	154	HOUSE VALVE WAS OFF - NOTIFIED	9/18/91	9/18/91
108647	MC WILLIAMS, RICHARD	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/12/91	12/12/91
988521	MCRAE, BERYL	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/02/91	10/02/91
93647	MEHTA, VIPIN	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/08/91	10/11/91
6303	MEISELES, GARY	00106	01	YARD, ROAD OR SIDEWALK REPAIR	210	LEAK REPAIRED - NO METER INVOLVED	2/19/91	2/19/91
95628	MELENDEZ, AURELIO	00106	01	AIR IN LINES	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	6/03/91	6/05/91
990942	MELENDEZ, MIKE MARCOS	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/17/91	10/19/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
5187	METTIE, RICHARD	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/10/91	6/10/91
981804	MEYER, JAMES T.	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	5/28/91	6/11/91
98133	MEYERS, RITA	00106	01	RAISE OR LOWER METER BOX	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	4/04/91	4/15/91
986256	MICHAEL ZIKA	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
986256	MICHAEL ZIKA	00106	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
986256	MICHAEL ZIKA	00106	01	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
985543	MILES, J.D.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
5399	MILLER, JAMES D.	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	7/24/91	7/24/91
5399	MILLER, JAMES D.	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	9/12/91	9/12/91
5399	MILLER, JAMES D.	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/15/91	12/15/91
5399	MILLER, JAMES D.	00106	01	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/28/91	5/28/91
990627	MINER, KATHRYN	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/25/91	7/26/91
990627	MINER, KATHRYN	00106	01	ACCURACY TEST	171	ACCURACY TEST RESULTS OUTSIDE REQUIRED LIMITS - ADJUSTMENT	8/23/91	9/03/91
981412	MITCHELL, CHARLES	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/19/91	4/19/91
981412	MITCHELL, CHARLES	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/30/91	8/30/91
981412	MITCHELL, CHARLES	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/02/91	8/02/91
981412	MITCHELL, CHARLES	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/02/91	8/02/91
981412	MITCHELL, CHARLES	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	10/08/91	10/10/91
6105	MITCHELL, JOSEPH A.	00106	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/14/91	2/14/91
981863	MONAGHAN, JOANN	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/17/91	5/20/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
981510	MONJE, FABIO	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/08/91	3/08/91
89764	MONTES DE OCA, FRANK	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/02/91	12/03/91
6350	MOORE, WILLIAM A.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
978623	MORGAN, SUE	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/01/91	11/06/91
991519	MOSS, JOSEPH A.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/26/91	9/26/91
96071	MOTT, JOHN E.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
95260	MUNIZZI, DAVID	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/02/91
89087	MURRAY, RONALD	00106	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/24/91	7/24/91
981373	NADEAU, LEE J.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	10/31/91	10/31/91
987516	NAGLE, KELLY	00106	01	NO WATER	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	4/09/91	4/09/91
983288	NEGRON,CARMEN	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/06/91	2/06/91
988903	NELSON, LORRAINE	00106	01	LEAK AT OR NEAR METER	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/25/91	7/25/91
107586	NEWLON, DOUGLAS	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/13/91	2/22/91
95744	NICHOLS, DAVID V.	00106	01	SEWER BACKED UP IN RESIDENCE	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/04/91	9/19/91
97958	NOID JR., RAYMOND D.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
20254	NORBURG, CHRISTINE K.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/18/91	9/18/91
983485	NORTHWAY, TINA	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/02/91	8/02/91
18708	NOWLIN, MICHEAL	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/30/91	10/01/91
90690	NUNEZ, MARIA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/20/91	9/23/91
6394	O'NEILL, EUGENE	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	6/03/91	6/04/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
20081	ODDO, LOU	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/04/91	10/04/91
20081	ODDO, LOU	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/15/91	12/15/91
6439	OKOPSKI, THOMAS	00106	01	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/09/91	11/09/91
96444	OLIMER, BILL	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/18/91	4/18/91
983105	OLINSKY, SHERYL	00106	01	LOCATE LINES	280	LINES LOCATED AND MARKED	2/21/91	2/22/91
93674	OLSON, SHEILA	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/20/91	9/20/91
93674	OLSON, SHEILA	00106	01	AIR IN LINES	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
91428	OVERSTREET, CLYDE	00106	01	WATER QUALITY COMPLAINT	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	3/08/91	3/08/91
91428	OVERSTREET, CLYDE	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
91428	OVERSTREET, CLYDE	00106	01	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	6/20/91	6/21/91
106593	PAGANO, MARY LOU	00106	01	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	8/07/91	8/07/91
983734	PALMER, PAUL	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	7/01/91	7/02/91
983734	PALMER, PAUL	00106	01	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	5/23/91	5/28/91
981650	PALMER, ZAIDA	00106	01	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	3/08/91	3/08/91
981650	PALMER, ZAIDA	00106	01	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/28/91	3/28/91
982048	PANTOJA, JULIO	00106	01	YARD, ROAD OR SIDEWALK REPAIR	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	4/23/91	4/23/91
984177	PAPANASTASIOU,ARTHUR	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/29/91	8/30/91
985060	PARADISE, RICHARD D.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
5417	PARKS, DAWSE R.	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
5820	PARKS, ROBERT S.	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	8/12/91	8/12/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
5628	PASCHALL, ROBERT	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL		12/02/91	12/03/91
18789	PASSARO, MARIA	00106	01	WATER QUALITY COMPLAINT	470	DOOR TAGGED OR ADVISED TO CALL OFFICE		5/29/91	6/03/91
5246	PATE, WAYNE E.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91
985151	PELLICCIO-FISCH,RICHARD	00106	01	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ		2/06/91	2/06/91
986987	PHILLIPS JR., GERALD T.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		5/17/91	5/20/91
982381	PITUCH, MARIA T.	00106	01	LEAK - MAIN	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED		12/12/91	12/12/91
5507	PLISCO, CHARLES J.	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND		5/06/91	5/07/91
20539	POLLARD, SANDRA E.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		6/03/91	6/07/91
96474	PORTER, DELMER J.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		12/05/91	12/06/91
984827	POWERS, MARK	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		7/25/91	7/25/91
5642	QUESADA, RUBEN	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91
980738	RAAB, DOROTHY	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED		11/26/91	11/26/91
5083	RASH, CAROLYN	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT		5/30/91	5/30/91
5083	RASH, CAROLYN	00106	01	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ		6/28/91	7/02/91
979556	RAUSCH, GEORGE W.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED		10/08/91	10/08/91
979556	RAUSCH, GEORGE W.	00106	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED		10/07/91	10/08/91
986844	RAWLINS, CHARLES	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK		2/21/91	2/22/91
5535	REED, WILLIAM F.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91
987737	REVERON, AURORA	00106	01	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE		11/01/91	11/04/91
5162	RIBARIC, RONALD	00106	01	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
5162	RIBARIC, RONALD	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	9/18/91	9/18/91
5490	RICE, TIMOTHY	00106	01	LEAK - MAIN	220	NO LEAK FOUND	7/22/91	7/22/91
4955	RICHARDSON, DWAYNE	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/07/91	11/08/91
93143	RIEHM, JOSEPH	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/19/91	4/19/91
93143	RIEHM, JOSEPH	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
104986	RISLEY, SCOTT	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/29/91	5/30/91
986622	ROBERTS, KANDIS	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/03/91	7/05/91
87629	ROBERTS, LONNIE	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/16/91	4/17/91
5776	ROBERTS, RICHARD A.	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	300	CHECKED L/S, MANHOLE, & PLANT	9/12/91	9/12/91
6268	RODRIGUEZ, LUIS F.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
17014	RODRIGUEZ, RICARDO A.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/27/91	12/30/91
17014	RODRIGUEZ, RICARDO A.	00106	01	LEAK - MAIN	220	NO LEAK FOUND	6/28/91	7/02/91
987958	ROLAND, DAVID	00106	01	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	7/26/91	7/29/91
985967	RONCS, JOHN	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	12/02/91	12/02/91
985967	RONCS, JOHN	00106	01	LEAK - MAIN	220	NO LEAK FOUND	7/19/91	7/22/91
5317	ROSZAK, RYSZARD	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	5/06/91	5/06/91
6393	ROWAND, KIRK M.	00106	01	MISCELLANEOUS	440	VACANT PREMISE	7/19/91	8/07/91
109502	ROY, CECILIA	00106	01	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	5/30/91	5/30/91
109502	ROY, CECILIA	00106	01	LIFT STATION OR PLANT ALARM	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/06/91	6/06/91
6251	RUBEIS, RENO	00106	01	LEAK AT OR NEAR METER	220	NO LEAK FOUND	5/28/91	9/11/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
989986	RUBIO, RICHARD	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/02/91	12/03/91
986632	RUIZ,AURELIA	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/10/91	9/10/91
979137	RUPERTO, FRANCISCO	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/09/91	10/10/91
979137	RUPERTO, FRANCISCO	00106	01	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	11/08/91	11/18/91
990968	RYLAND HOMES	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/03/91	12/04/91
992719	SAGE, MICHELLE	00106	01	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/06/91	12/06/91
5075	SANDERS, HENRIETTA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/08/91	4/09/91
5075	SANDERS, HENRIETTA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/15/91
18208	SAPIA, JOHN	00106	01	NO WATER	440	VACANT PREMISE	12/10/91	12/10/91
107864	SARGENT, YVONNE	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/08/91	8/13/91
6752	SCHAEFER, RAYMOND	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
6066	SCHAEFER, WILLIAM D.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	5/02/91	5/02/91
6564	SCHERO, LESLIE	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/09/91	4/10/91
6564	SCHERO, LESLIE	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/25/91	8/07/91
6564	SCHERO, LESLIE	00106	01	FOLLOW UP MBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	4/23/91	4/24/91
988854	SCHINCK, ROBERT	00106	01	LOW BILL	430	METER REPLACED	8/29/91	8/30/91
6058	SCHNEIDER, KATHIJO	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/04/91	9/05/91
98286	SCHOOL BOARD OF ORANGE COUNTY	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/19/91	4/20/91
98288	SCHOOL BOARD OF ORANGE COUNTY	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/25/91	9/26/91
98286	SCHOOL BOARD OF ORANGE COUNTY	00106	01	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/13/91	12/13/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
94699	SCHRAM, OMAR	00106	01	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/06/91	12/06/91
5360	SCHWARTZ, LEONARD	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
5304	SCIBERRAS, WALTER	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/08/91	7/17/91
5575	SECHREST, PHILLIP	00106	01	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	5/06/91	5/07/91
18498	SEITA, PAT	00106	01	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/07/91	10/07/91
18498	SEITA, PAT	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/10/91	8/10/91
18498	SEITA, PAT	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	3/05/91	4/15/91
96352	SEMPLE, MARSHA	00106	01	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	4/12/91	4/12/91
108029	SEREDA, MARTHA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/22/91	10/23/91
991255	SERVICE ORDER PENDING	00106	01	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	7/25/91	7/29/91
992784	SERVICE ORDER PENDING	00106	01	WATER QUALITY COMPLAINT	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/07/91	10/07/91
991242	SERVICE ORDER PENDING	00106	01	NO WATER	150	METER IS OFF/NOTIFIED	8/20/91	8/20/91
991725	SERVICE ORDER PENDING	00106	01	NO WATER	410	METER NUMBER OR SIZE VERIFIED	8/29/91	8/30/91
991333	SERVICE ORDER PENDING	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	8/05/91	8/05/91
991305	SERVICE ORDER PENDING	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/30/91	7/30/91
993598	SERVICE ORDER PENDING	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/20/91	12/09/91
992881	SERVICE ORDER PENDING	00106	01	MISCELLANEOUS	260	RAISED OR LOWERED METER OR BOX	10/29/91	10/30/91
5692	SERVIDIO, KATHY	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/30/91
5692	SERVIDIO, KATHY	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	7/29/91	8/07/91
990840	SEXTON, JAMES	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/31/91	8/02/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION		TAKEN DATE	COMP DATE
990840	SEXTON, JAMES	00106	01	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ		8/14/91	9/03/91
983371	SHAW, DANIEL L.	00106	01	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED		3/08/91	3/08/91
981613	SHEAR, LESLIE	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID		7/31/91	8/02/91
5226	SHIRAI, RONALD	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91
6217	SHOAF, GERALD	00106	01	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED		9/18/91	9/18/91
979666	SIDNAM, STEVEN D.	00106	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED		12/12/91	12/12/91
106905	SILVERIO, DANIEL	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		11/01/91	11/04/91
106905	SILVERIO, DANIEL	00106	01	AIR IN LINES	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		8/02/91	8/02/91
106905	SILVERIO, DANIEL	00106	01	AIR IN LINES	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		8/09/91	8/09/91
106905	SILVERIO, DANIEL	00106	01	AIR IN LINES	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		9/30/91	10/01/91
106905	SILVERIO, DANIEL	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES		11/05/91	11/05/91
5451	SMITH, BARNEY C.	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES		10/28/91	10/28/91
17943	SMITH, EDWARD G.	00106	01	NO WATER	410	METER NUMBER OR SIZE VERIFIED		8/08/91	8/08/91
5526	SMITH, JOHN I.	00106	01	WATER QUALITY COMPLAINT	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		6/05/91	6/07/91
16860	SMITH, LINDA	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		5/01/91	5/01/91
4942	SMITH, TEAL J.	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES		10/28/91	10/28/91
4942	SMITH, TEAL J.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS		4/30/91	4/30/91
986412	SNYDER, PAMELA	00106	01	AIR IN LINES	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		5/02/91	5/02/91
986412	SNYDER, PAMELA	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK		7/03/91	7/05/91
105588	SPALLONE, PAT	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM		9/06/91	9/06/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
985059	SPENCER,DONN	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/08/91	4/08/91
985059	SPENCER,DONN	00106	01	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	4/11/91	4/11/91
985059	SPENCER,DONN	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	8/30/91	8/30/91
985059	SPENCER,DONN	00106	01	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	7/24/91	7/24/91
980874	SPRING, GERARD	00106	01	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	6/18/91	6/18/91
991471	STANEK, JAMES	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/12/91	11/13/91
991471	STANEK, JAMES	00106	01	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/12/91	12/12/91
991471	STANEK, JAMES	00106	01	LEAK AT OR NEAR METER	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	1/15/91	1/15/91
5565	STARRETT, GARY D.	00106	01	LOW BILL	430	METER REPLACED	3/08/91	3/08/91
6693	STEIN, ANGELA	00106	01	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	12/19/91	12/19/91
979175	STOIA,ARITINA M.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/08/91	4/08/91
986436	STRICKLAND, AVA	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/07/91	5/08/91
986436	STRICKLAND, AVA	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
4943	STROHMAN, JOHN	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
5715	STROUB, DON	00106	01	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/20/91	9/20/91
4916	SULLIVAN, DENNIS	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/29/91	4/30/91
4916	SULLIVAN, DENNIS	00106	01	FOLLOW UP MBC/ACCURACY TEST	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/24/91	6/07/91
4916	SULLIVAN, DENNIS	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/22/91	2/22/91
5939	SUTTON, WILLIAM E.	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
107004	SYPIAN, PAUL	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	6/17/91	7/02/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
982158	TATRO, DAVID C.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/17/91	6/17/91
5245	TAYLOR, JANET L.	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/01/91	5/01/91
988816	TED'S SHOE REPAIR #3	00106	01	NO WATER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	4/11/91	4/11/91
6285	TEETER, SYLVIA	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/22/91	9/11/91
6285	TEETER, SYLVIA	00106	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/31/91	9/11/91
5237	TERRY, JIM	00106	01	YARD, ROAD OR SIDEWALK REPAIR	460	REPLACED BOX OR LID	5/03/91	5/06/91
989708	THE RYLAND GROUP	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/05/91	11/05/91
989365	THE RYLAND GROUP	00106	01	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	6/07/91	6/11/91
989703	THE RYLAND GROUP	00106	01	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	8/13/91	8/15/91
992804	THE RYLAND GROUP	00106	01	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	11/25/91	11/25/91
5645	THETFORD, JACK E.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/25/91	2/26/91
5955	THILL,EDWARD	00106	01	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/10/91	9/10/91
5955	THILL,EDWARD	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/03/91	9/04/91
5955	THILL,EDWARD	00106	01	MISCELLANEOUS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	9/16/91	9/16/91
5955	THILL,EDWARD	00106	01	MISCELLANEOUS	260	RAISED OR LOWERED METER OR BOX	11/01/91	11/01/91
6385	THOMAS, HAROLD	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/25/91	8/02/91
6385	THOMAS, HAROLD	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/07/91	8/07/91
989550	THOMAS, MARIAMA	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
5166	THOMPSON, RICHARD	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	4/02/91	4/03/91
986795	THORSEN III, JOHN E.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/08/91	4/08/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
986795	THORSEN III, JOHN E.	00106	01	LEAK AT OR NEAR METER	241	FILLED HOLE	7/12/91	7/12/91
986795	THORSEN III, JOHN E.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/08/91	8/09/91
5070	TINDELL, SAMUEL	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
97612	TIRADO, HECTOR	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	8/27/91	8/27/91
982117	TOMLINSON,SCOTT	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/27/91	12/30/91
989767	TOOLISE,STEPHANIE	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/03/91	7/05/91
989767	TOOLISE,STEPHANIE	00106	01	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	7/16/91	9/03/91
5019	TOUSSAINT, ERICA	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/30/91	5/31/91
5789	TRACY, JAMES	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/06/91	11/06/91
107894	TRAN, KHA	00106	01	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/25/91	11/25/91
6055	TRAXLER, DONNA	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	4/03/91	4/04/91
990570	TREEMONT PROPERTIES	00106	01	TURN OFF FOR CUSTOMER REPAIRS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	8/09/91	8/16/91
990572	TREEMONT PROPERTIES	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/04/91	9/10/91
990570	TREEMONT PROPERTIES	00106	01	LOCATE LINES	280	LINES LOCATED AND MARKED	8/08/91	8/14/91
990572	TREEMONT PROPERTIES	00106	01	LOCATE LINES	280	LINES LOCATED AND MARKED	8/08/91	8/15/91
89391	TREXLER HOMES CORPORATION	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/16/91
94936	TREXLER, C.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
5662	TREXLER, ERNEST J.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/16/91	7/16/91
990702	TUCCIARELLI, MATTHEW	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/28/91	8/29/91
104805	TURNER, PENNY L.	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	5/20/91	5/20/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
980026	TZUANOS JR.,JOHN	00106	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/23/91	3/23/91
91254	UNIVERSITY DENTAL GROUP,P.A.	00106	01	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/17/91	4/17/91
6259	UNSER, PHILIP J.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	6/05/91	6/07/91
94703	URBAN, MATTHEW	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/14/91	10/15/91
982367	VAN ACHEN, JOHN	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
4995	VAN HOOSE, DONALD	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/08/91	3/08/91
4995	VAN HOOSE, DONALD	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
981407	VAN HORN, MARY CATHERINE	00106	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/02/91	10/03/91
991130	VAUGHN, JAMES H.	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/02/91
991130	VAUGHN, JAMES H.	00106	01	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	10/28/91	11/18/91
984012	VERGON, LARRY W.	00106	01	LEAK - MAIN	220	NO LEAK FOUND	7/26/91	7/26/91
991845	VICKERS, JOYCE M	00106	01	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/13/91	9/13/91
991845	VICKERS, JOYCE M	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	10/21/91	10/21/91
991845	VICKERS, JOYCE M	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/17/91	10/17/91
16646	VILLELLA, MARIA	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/12/91	4/12/91
992649	VOLKEMA, RONALD	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/17/91	12/18/91
986529	WAHL,DEBRA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/08/91	3/08/91
986529	WAHL,DEBRA	00106	01	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	2/07/91	2/07/91
5632	WALKER, PHYLLIS	00106	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/24/91	7/24/91
5632	WALKER, PHYLLIS	00106	01	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/24/91	7/24/91

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CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
5632	WALKER, PHYLLIS	00106	01	MISCELLANEOUS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/29/91	7/29/91
103800	WALKER, UDELLA	00106	01	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	11/15/91	11/15/91
108232	WALLACE, WILLIAM	00106	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/31/91	8/01/91
108232	WALLACE, WILLIAM	00106	01	YARD, ROAD OR SIDEWALK REPAIR	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	7/17/91	7/19/91
5622	WARREN, GERALD C.	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/08/91	4/08/91
988604	WARTSKI, JAMES Z.	00106	01	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	4/10/91	4/12/91
984527	WATROUS, ROBERT	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/05/91	4/08/91
106923	WATSON, PAUL	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/08/91	4/08/91
106368	WEBBER, FREDERICK S.	00106	01	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	2/27/91	2/27/91
6373	WEBER, RICHARD	00106	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	4/15/91	4/16/91
989745	WEERS, LAURA H.	00106	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	7/29/91	7/29/91
6718	WEINGAND, PAUL	00106	01	LOCATE LINES	280	LINES LOCATED AND MARKED	3/08/91	3/08/91
990239	WEIS, JOHN	00106	01	NO WATER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	11/22/91	11/22/91
990703	WELLS, LORIA	00106	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/11/91	9/11/91
990004	WELLS, REBECCA	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
95687	WENDLING, KEVIN	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	10/07/91	10/08/91
95687	WENDLING, KEVIN	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	11/11/91	11/11/91
987645	WENTWORTH,CLIFFORD	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91
983661	WHITAKER, STEVEN	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/30/91
93418	WHITE, DONALD	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91

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SYSTEM: UNIVERSITY SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
98122	WILLET, KELLY	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	5/01/91	5/01/91
6603	WILLIAMS, GEORGE	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	2/04/91	2/04/91
986135	WILLIAMS, VICKI	00106	01	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/08/91	4/08/91
109061	WOODMAN, CHARLES	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	6/06/91	6/06/91
5159	WOODRUFF, ROLAND	00106	01	AIR IN LINES	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/28/91	3/28/91
5159	WOODRUFF, ROLAND	00106	01	AIR IN LINES	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	4/16/91	4/16/91
6201	WRIGHT, RICHARD	00106	01	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	4/01/91	4/01/91
987687	WRIGHT, SARA	00106	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/30/91
17937	WYKA, HELENE J.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	2/12/91	2/12/91
17937	WYKA, HELENE J.	00106	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	2/25/91	2/26/91
988303	YOST, MARILYN	00106	01	LIFT STATION OR PLANT ALARM	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/30/91	9/11/91
6102	YOST, RUSSELL L.	00106	01	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	10/28/91	10/28/91
5849	YOUNG, KATHRYN	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/23/91	3/23/91
5849	YOUNG, KATHRYN	00106	01	SEWER STOPPED UP (SLOW FLOW)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	11/08/91	11/09/91
984855	YUAN, HULII	00106	01	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/08/91	3/08/91
984855	YUAN, HULII	00106	01	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/08/91	3/08/91
6672	ZIBRACK, MORRIS	00106	01	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/27/91	6/27/91
94898	ZIEGLER, RICHARD	00106	01	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	9/23/91	9/24/91
94898	ZIEGLER, RICHARD	00106	01	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	5/28/91	5/28/91
93329	ZIELINSKI, FRANK	00106	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/12/91	2/12/91

JANUARY - DECEMBER 1991

SYSTEM: UNIVERSITY SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
6606	ZINGER, GEORGE R.	00106	01	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/27/91	8/27/91
107830	ZLATKISS, ROBERT	00106	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	4/30/91	4/30/91

Venetian Village - 567

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: VENETIAN VILLAGE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
983950	ALKIRE,BRUCE	00567	05	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/25/91	5/25/91
983950	ALKIRE,BRUCE	00567	05	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	8/07/91	8/07/91
104023	BLANCHARD, DONNA	00567	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/19/91	9/25/91
104023	BLANCHARD, DONNA	00567	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/22/91	11/25/91
12118	BROWN, CLYDE E.	00567	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/05/91	3/05/91
12153	CHESS, JULIE A	00567	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/03/91	12/03/91
12120	FISCHER, GEORGE	00567	05	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/10/91	9/18/91
12120	FISCHER, GEORGE	00567	05	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	2/19/91	2/19/91
12178	GIROIUX, ALLAN	00567	05	WATER QUALITY COMPLAINT	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/25/91	5/25/91
12178	GIROIUX, ALLAN	00567	05	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/25/91	5/25/91
12128	HADLEY, THOMAS F.	00567	05	WATER QUALITY COMPLAINT	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/25/91	5/25/91
12177	HEAD, RICHARD	00567	05	WATER QUALITY COMPLAINT	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/25/91	5/25/91
12177	HEAD, RICHARD	00567	05	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/25/91	5/25/91
990988	JEPSON, KENNETH P.	00567	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/18/91	9/25/91
990988	JEPSON, KENNETH P.	00567	05	HIGH BILL	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	9/27/91	9/30/91
990988	JEPSON, KENNETH P.	00567	05	NO WATER	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	8/06/91	8/06/91
990988	JEPSON, KENNETH P.	00567	05	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	9/18/91	9/25/91
980394	KILIAN, GEORGE	00567	05	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/07/91	3/07/91
980394	KILIAN, GEORGE	00567	05	AIR IN LINES	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/05/91	3/05/91
97364	MADILL, JACK	00567	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/01/91	7/02/91

JANUARY - DECEMBER 1991

SYSTEM: VENETIAN VILLAGE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
12204	MOLNAR, CHARLES E.	00567	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	8/05/91	8/05/91
96003	MUSHRUSH, ROBERT	00567	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/05/91	3/05/91
985251	NEWTON, SHIRLEY	00567	05	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/11/91	3/12/91
985251	NEWTON, SHIRLEY	00567	05	AIR IN LINES	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/05/91	3/05/91
986047	PITONIAK, ROBERT E.	00567	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/05/91	3/05/91
94450	RALEY, PATRICK & PAMELA	00567	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/19/91	7/22/91
94450	RALEY, PATRICK & PAMELA	00567	05	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	3/05/91	3/05/91
94450	RALEY, PATRICK & PAMELA	00567	05	FOLLOW UP HBC/ACCURACY TEST	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/17/91	9/25/91
12185	RINGSMITH, ROBERT	00567	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/25/91	5/25/91
12185	RINGSMITH, ROBERT	00567	05	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/14/91	8/15/91
991542	SCHMIDT, DON	00567	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	11/14/91	11/14/91
12140	SCOTT, FRANK D.	00567	05	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	6/24/91	6/24/91
12175	SHAFAR, BOB A.	00567	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/15/91	5/16/91
989909	SHERMAN, JERRY	00567	05	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/17/91	9/11/91
989909	SHERMAN, JERRY	00567	05	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	6/17/91	6/18/91
12150	SWARTHOUT, J. E.	00567	05	LEAK AT OR NEAR METER	220	NO LEAK FOUND	3/26/91	3/28/91
984468	TODTENHAGEN,MARK	00567	05	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/31/91	5/31/91
984468	TODTENHAGEN,MARK	00567	05	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	6/22/91	6/22/91
109474	WALTON, PHILLIP J.	00567	05	WATER QUALITY COMPLAINT	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/25/91	5/25/91
12122	WILSON, GORDON	00567	05	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	5/25/91	5/25/91

0657

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: VENETIAN VILLAGE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
12122	WILSON, GORDON	00567	05	LIFT STATION OR PLANT ALARM	300	CHECKED L/S, MANHOLE, & PLANT	7/25/91	7/25/91

Welaka - 447

Putnam County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: MELAKA

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
108761	BARNEY, CHARLES	00447	04	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/31/91
20113	BARRETTE, RUDOLPH	00447	04	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	3/11/91	3/11/91
4339	BROWN, HAROLD	00447	04	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	3/11/91	3/11/91
4305	CHANDLER, GILES B.	00447	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/21/91	3/21/91
16661	GEORGE, SIDNEY	00447	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/15/91	4/16/91
4332	HEINECKER, WILLIAM	00447	04	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	3/11/91	3/11/91
4332	HEINECKER, WILLIAM	00447	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/11/91	4/11/91
4332	HEINECKER, WILLIAM	00447	04	NO WATER	140	WE WERE IN THE PROCESS OF FLUSHING LINES	11/19/91	11/19/91
4354	LEET, KENYON C.	00447	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	3/11/91	3/11/91
4313	MARTI, JOHN	00447	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	3/11/91	3/11/91
4283	MC MAHAN, KATHY	00447	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/11/91	4/11/91
980334	O'DONOVAN,LARRY	00447	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	3/11/91	3/11/91
4327	SAQUI, HAZEL	00447	04	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	3/11/91	3/11/91
4318	SKOMRON, STANLEY J.	00447	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	4/11/91	4/11/91
4324	TOLSON, ROBERT E.	00447	04	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/25/91	7/31/91

0990

Western Shores - 566

Lake County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: WESTERN SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
983259	BORDIS,WILLIAM D.	00566	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/13/91	9/16/91
93718	BOWLES, DEBORAH	00566	05	HIGH BILL	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/18/91	7/19/91
93718	BOWLES, DEBORAH	00566	05	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	6/04/91	6/04/91
982855	BROWER, TOMMIE	00566	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/25/91	9/26/91
12068	BURROWS, EARL J.	00566	05	LEAK AT OR NEAR METER	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	3/26/91	3/28/91
988033	BUTLER, KENNETH E.	00566	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/16/91	5/17/91
988033	BUTLER, KENNETH E.	00566	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/22/91	4/24/91
12090	CAVITT, ALBERT	00566	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/18/91	3/19/91
12090	CAVITT, ALBERT	00566	05	TURN OFF FOR CUSTOMER REPAIRS	430	METER REPLACED	4/01/91	4/01/91
12090	CAVITT, ALBERT	00566	05	LEAK AT OR NEAR METER	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/27/91	3/27/91
985429	CHARTER BUILDERS	00566	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/23/91	9/24/91
983859	CRAMER, JOHN R.	00566	05	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/20/91	11/21/91
983859	CRAMER, JOHN R.	00566	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/12/91	7/12/91
983859	CRAMER, JOHN R.	00566	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/22/91	7/22/91
986789	DALBEY, LINDEN	00566	05	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	3/11/91	3/11/91
17054	GINN,C.W.	00566	05	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	12/06/91	12/06/91
105009	GRECO, TERRY	00566	05	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/24/91	7/25/91
11949	GREENBERG, ALAN	00566	05	LEAK AT OR NEAR METER	221	LEAK REPAIRED (METER INVOLVED) - BILL ADJUSTED	6/17/91	6/17/91
988989	HEDGLIN, FREIDA	00566	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/11/91	7/12/91
12094	HUTCHINSON, GRANT	00566	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/02/91	12/03/91

JANUARY - DECEMBER 1991

SYSTEM: WESTERN SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
12071	KENNEDY, JAMES	00566	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/17/91	7/26/91
12071	KENNEDY, JAMES	00566	05	REPLACE METER BOX OR LID	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	7/17/91	7/26/91
987489	LAKE COMMUNITY DEVELOPMENT	00566	05	MISCELLANEOUS	400	TYPE OF SERVICE VERIFIED	12/10/91	12/11/91
987494	LAKE COMMUNITY DEVELOPMENT	00566	05	MISCELLANEOUS	400	TYPE OF SERVICE VERIFIED	12/10/91	12/11/91
978272	LUCAS, BRIAN	00566	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/23/91	9/24/91
978272	LUCAS, BRIAN	00566	05	LOW PRESSURE OR PRESSURE CHECK	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	7/22/91	7/22/91
987207	MARENGO, DONALD	00566	05	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/16/91	9/17/91
93986	MOORE JR.,HARVEY A.	00566	05	AIR IN LINES	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/11/91	3/11/91
11988	PATRICK, WELDON	00566	05	AIR IN LINES	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	11/21/91	11/21/91
11988	PATRICK, WELDON	00566	05	LOW PRESSURE OR PRESSURE CHECK	210	LEAK REPAIRED - NO METER INVOLVED	7/08/91	7/08/91
981973	PINTER, NANCY	00566	05	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/15/91	7/15/91
105190	REYNA, ROSA	00566	05	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/01/91	7/01/91
108017	RHOME, BERNARD	00566	05	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/26/91	2/26/91
12004	SHEETS, EUGENE	00566	05	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/11/91	3/11/91
11989	SHIMER, C.R.	00566	05	MISCELLANEOUS	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	10/14/91	10/14/91
11958	THOMPSON, ELENA M.	00566	05	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	7/01/91	7/01/91
107456	WILSON, JAMES	00566	05	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/11/91	3/11/91
107456	WILSON, JAMES	00566	05	LEAK AT OR NEAR METER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/11/91	3/11/91

Westmont - 122

Orange County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: WESTMONT

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
87519	ATWOOD, ELLEN	00122	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/03/91	12/03/91
88261	BERNBAUM, ANDREW	00122	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
88261	BERNBAUM, ANDREW	00122	01	HIGH BILL	410	METER NUMBER OR SIZE VERIFIED	10/04/91	10/10/91
88261	BERNBAUM, ANDREW	00122	01	FOLLOW UP HBC/ACCURACY TEST	430	METER REPLACED	8/05/91	9/03/91
88261	BERNBAUM, ANDREW	00122	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/03/91	12/03/91
88261	BERNBAUM, ANDREW	00122	01	LEAK AT OR NEAR METER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/03/91	12/03/91
88261	BERNBAUM, ANDREW	00122	01	YARD, ROAD OR SIDEWALK REPAIR	460	REPLACED BOX OR LID	9/10/91	9/12/91
87412	BOSWELL, OTIS	00122	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/05/91	7/16/91
87412	BOSWELL, OTIS	00122	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT.	8/15/91	8/16/91
87546	BUCKLAND, JOHN	00122	01	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/06/91	12/09/91
87486	BUTTERWORTH, ELIZ	00122	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/03/91	12/03/91
87509	CUMBIE, LINDA	00122	01	YARD, ROAD OR SIDEWALK REPAIR	465	RELOCATED OR RAISED/LOWERED METER	3/13/91	3/18/91
991221	DI GREGORIO, SHEILA A	00122	01	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/03/91	12/03/91
87499	FERRERI, JOAN	00122	01	NO WATER	410	METER NUMBER OR SIZE VERIFIED	8/19/91	8/19/91
983687	KLOTZ, JOHN	00122	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	11/06/91	11/17/91
989511	LAMSON, CONNIE	00122	01	LOW BILL	430	METER REPLACED	8/26/91	8/27/91
985436	LANGHAM, LEAH	00122	01	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	8/12/91	8/13/91
89654	LANGLEY, CONNIE	00122	01	LOW PRESSURE OR PRESSURE CHECK	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	2/22/91	2/22/91
87498	MC CORMICK, JAMES	00122	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/02/91	7/03/91
93450	MILLIKEN, KEVIN	00122	01	RAISE OR LOWER METER BOX	465	RELOCATED OR RAISED/LOWERED METER	4/05/91	4/15/91

SYSTEM: WESTMONT

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
105942	PINKERTON, BILLY W.	00122	01	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/16/91	9/19/91
87495	SCHUH, SHEILA	00122	01	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	9/10/91	9/10/91
87495	SCHUH, SHEILA	00122	01	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/27/91	10/01/91
993463	SERVICE ORDER PENDING	00122	01	NO WATER	154	HOUSE VALVE WAS OFF - NOTIFIED	11/08/91	11/08/91
87419	SIMONDS, ROY	00122	01	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	11/25/91	11/25/91
984074	SIMS, DAVID	00122	01	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/22/91	10/23/91
986470	SMELLINGS, BETTY	00122	01	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/02/91	7/03/91
107266	STEIN, BEVERLY	00122	01	NO WATER	220	NO LEAK FOUND	12/03/91	12/03/91
96320	TIFFANY-GUERRA, JOY	00122	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/26/91	3/26/91
96320	TIFFANY-GUERRA, JOY	00122	01	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	4/03/91	4/03/91
87485	WALTHER, GARY	00122	01	LEAK - MAIN	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/03/91	12/03/91

0990

Windsong - 783

Osceola County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: WINDSONG

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
987418	ADAMS, ANGELA	00783	07	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/24/91	5/28/91
18213	ALLEN JR., CARLTON L.	00783	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/02/91	7/02/91
107628	ANDREE, JEFFREY	00783	07	LOCATE LINES	280	LINES LOCATED AND MARKED	5/22/91	5/22/91
3515	BARTON, JAMES D.	00783	07	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/02/91	7/02/91
96820	BROCK, THOMAS	00783	07	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/02/91	7/02/91
979896	BROWN,ROGER	00783	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/02/91	7/02/91
980623	COMPTON HOMES	00783	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	5/08/91	5/09/91
980623	COMPTON HOMES	00783	07	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	7/02/91	7/02/91
95994	DIAZ, AUREA	00783	07	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/08/91	7/09/91
989464	FARHAT, KARIN	00783	07	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/02/91	7/02/91
3542	FITZPATRICK, R.M.	00783	07	LEAK - MAIN	220	NO LEAK FOUND	7/19/91	7/22/91
93658	GODOY, OSCAR	00783	07	TURN OFF FOR CUSTOMER REPAIRS	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	7/08/91	7/09/91
91743	HUERTAS, FRANCISCO	00783	07	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/02/91	7/02/91
91743	HUERTAS, FRANCISCO	00783	07	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/01/91	7/01/91
20390	LISBOA, IRVING	00783	07	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/01/91	7/01/91
3521	MC VAY, BRIAN	00783	07	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/01/91	7/01/91
91764	NIXON, TERRY AND CATHY	00783	07	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/01/91	7/01/91
3517	NORRED, STEVE	00783	07	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/01/91	7/02/91
103971	REMCHUK, RONALD	00783	07	WATER QUALITY COMPLAINT	480	MAILED OR ADVISED CUSTOMER OF REQUESTED DATA	7/02/91	9/11/91
3543	SEITHEL, MICHAEL	00783	07	LOW PRESSURE OR PRESSURE CHECK	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/02/91	7/02/91

JANUARY - DECEMBER 1991

SYSTEM: WINDSONG

CUST.	NAME	PLANT	COUNTY	PROBLEM	RESOLUTION	TAKEN DATE	COMP DATE
991206	SERVICE ORDER PENDING	00783	07	LOCATE LINES	280 LINES LOCATED AND MARKED	7/23/91	7/24/91

6990

Woodmere - 888

Duval County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: WOODMERE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
8589	ADAMS, JOHN B.	00888	08	LEAK AT OR NEAR METER	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	7/25/91	8/26/91
8080	ADAMS, ROBERT	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/04/91	3/06/91
978435	ALLEMAN, GLEN G.	00888	08	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/30/91	8/26/91
981579	AMARO, ROSALYN R.	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/30/91
17848	ANDERSON, CHARLES F.	00888	08	LOW PRESSURE OR PRESSURE CHECK	450	CLEANED METER	12/04/91	12/05/91
990676	ARLEDGE, RONALD	00888	08	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	11/21/91	11/22/91
8445	ARNAIZ, SERGIO F.	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/12/91	9/13/91
8223	BAISDEN, MORRIS	00888	08	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/05/91	3/05/91
95571	BALL, MICHAEL F.	00888	08	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/05/91	3/05/91
91576	BLUE, KEITH I.	00888	08	WATER QUALITY COMPLAINT	135	PRESSURE TANK AIR LOGGED, RELEASED AIR & FLUSHED	12/13/91	12/16/91
8725	BORCHER, DANIEL H.	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/20/91
93417	BRADY, JAMES J.	00888	08	LEAK AT OR NEAR METER	220	NO LEAK FOUND	10/23/91	10/24/91
104614	BRADY, KATHLEEN M.	00888	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/26/91	12/27/91
8167	BRANHAM, WILLIAM F.	00888	08	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/09/91	12/09/91
8243	BRAZER, RONALD	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/01/91	7/02/91
8012	BRETZ, RICHARD	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	2/18/91	2/18/91
993669	BREWER, GEORGE T	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/27/91
993661	BROWDY PROPERTIES	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/23/91	12/23/91
8048	BUGLER, ALEX G.	00888	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	8/15/91	8/15/91
8048	BUGLER, ALEX G.	00888	08	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	9/10/91	9/13/91

JANUARY - DECEMBER 1991

SYSTEM: WOODMERE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
8486	BURBURE, VIJAY	00888	08	HIGH BILL	220	NO LEAK FOUND	3/07/91	3/08/91
8365	BURGOYNE, J. C.	00888	08	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	11/05/91	11/06/91
8365	BURGOYNE, J. C.	00888	08	NO WATER	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	3/05/91	3/05/91
984695	BUTLER, LEROY	00888	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	5/01/91	5/28/91
8212	CABRERA, ALFREDO	00888	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/04/91	12/05/91
8654	CERMACK, THOMAS F.	00888	08	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/22/91	7/22/91
8159	CHANG, SEBONG	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/11/91	3/11/91
993357	CHAPMAN, PETER F	00888	08	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	12/27/91	12/30/91
8188	CHURCHWELL, ROBERT P.	00888	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/09/91	9/10/91
8444	CLERKE, WILLIAM E.	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/08/91	10/08/91
981934	CORSARO, FRANK	00888	08	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/05/91	3/05/91
8068	CRABTREE, JERRY A.	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/29/91	4/29/91
18418	DEAN, SAMUEL	00888	08	HIGH BILL	430	METER REPLACED	3/05/91	3/12/91
8504	DECARDENAS, JULIUS	00888	08	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/02/91	12/05/91
8019	DELANEY, DANIEL R.	00888	08	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	10/04/91	10/07/91
8019	DELANEY, DANIEL R.	00888	08	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	10/01/91	10/04/91
991870	DENSON, MARTHA H.	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/18/91
8088	FARRINGTON, M E	00888	08	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	12/12/91	12/13/91
8340	FELTON, JEFFREY C	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/26/91	12/27/91
8738	FLEISCHMANN DR, WM	00888	08	MISCELLANEOUS	430	METER REPLACED	11/19/91	11/20/91

0672

JANUARY - DECEMBER 1991

SYSTEM: WOODMERE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988336	FLEMING, M. MARGIE	00888	08	MISCELLANEOUS	430	METER REPLACED	3/14/91	4/11/91
8548	FRANKEL, GENE F.	00888	08	WATER QUALITY COMPLAINT	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	9/09/91	9/10/91
8249	FREEMAN, RICHARD C.	00888	08	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/31/91	8/26/91
8628	GABLER, RAY C.	00888	08	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	5/28/91	9/28/91
8534	GAGARIN, TONY	00888	08	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	4/23/91	4/23/91
17361	GILBERT, PAM	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	2/18/91	2/18/91
8193	GORDON, CHARLES	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/11/91	7/15/91
8211	GREEN, DAVID	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/19/91
8251	HAMILTON, HAROLD	00888	08	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/31/91	8/26/91
108852	HANNA, N. NICK	00888	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/17/91	12/18/91
8682	HEAVENER, MAC D.	00888	08	LOW PRESSURE OR PRESSURE CHECK	140	WE WERE IN THE PROCESS OF FLUSHING LINES	11/11/91	11/12/91
108768	HENDERSON, GEORGE	00888	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/06/91	9/25/91
991877	HESCOCK, MERLE	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/19/91
8160	HILL, ROBERT	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/29/91	4/29/91
991416	IMAGES APTS	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/23/91
991417	IMAGES APTS	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/23/91
991418	IMAGES APTS	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/23/91
8856	INGRAM, LARRY E.	00888	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	7/24/91	7/24/91
88446	JACK, EDWARD	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/29/91	10/30/91
88446	JACK, EDWARD	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/30/91	12/31/91

JANUARY - DECEMBER 1991

SYSTEM: WOODMERE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988792	JACKSON, LACRISA F.	00888	08	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/09/91	12/09/91
8149	JOHNSON, JAMES R.	00888	08	LOW PRESSURE OR PRESSURE CHECK	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	9/26/91	9/30/91
991525	K.HOVNANIAN OF JACKSONVILLE	00888	08	LOCATE LINES	280	LINES LOCATED AND MARKED	10/28/91	10/29/91
8253	KHATCHOYAN, ARPINE	00888	08	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/31/91	8/26/91
992599	LADIN, EUGENE	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	11/04/91	11/04/91
986400	LIN, DANIEL	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	8/20/91	8/26/91
978703	LIPOVSKY, PATRICIA	00888	08	WATER QUALITY COMPLAINT	140	WE WERE IN THE PROCESS OF FLUSHING LINES	3/05/91	3/06/91
105118	LOGAN, DAWN	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/09/91	7/11/91
105118	LOGAN, DAWN	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/29/91	7/29/91
8011	MAGUIRE, CHARLES J.	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/29/91	4/29/91
103660	MC KNIGHT, FAITH D.	00888	08	FOLLOW UP HBC/ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	8/30/91	8/30/91
8396	MCCOY, JAMES AND LINDA	00888	08	LOW BILL	430	METER REPLACED	8/12/91	9/06/91
8400	MCCRAY, J. W.	00888	08	MISCELLANEOUS	470	DOOR TAGGED OR ADVISED TO CALL OFFICE	2/14/91	2/15/91
8219	MCTEER, HARRY E.	00888	08	WATER QUALITY COMPLAINT	430	METER REPLACED	11/21/91	11/22/91
7939	MEIGS, JR., A.	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/29/91	4/29/91
8620	MERRITT, W. G.	00888	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/03/91	9/05/91
94511	MOFTI, AYMAN	00888	08	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	2/13/91	2/13/91
19553	MOSES, MARY ALICE	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/29/91	4/29/91
8168	O'REGAN, T.J.	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/20/91
20315	OLTMANNS,H.E.	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/02/91

3/05/92

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SYSTEM: WOODMERE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
8254	PAULING, RICHARD	00888	08	NO WATER	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	7/31/91	8/26/91
88740	PEACE, ROBERT C.	00888	08	MISCELLANEOUS	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/13/91	8/01/91
97235	PERRY, EDWIN DALE	00888	08	AIR IN LINES	140	WE WERE IN THE PROCESS OF FLUSHING LINES	12/09/91	12/10/91
97235	PERRY, EDWIN DALE	00888	08	SEWER STOPPED UP (SLOW FLOW)	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/22/91	12/22/91
8332	PHILIPS, RON	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	2/18/91	2/18/91
986055	RAMOS, MICHAEL	00888	08	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	5/23/91	5/24/91
7910	REDDICK, ERNEST L.	00888	08	REPLACE METER BOX OR LID	220	NO LEAK FOUND	3/06/91	3/07/91
89937	RICARD, ELLEN	00888	08	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/05/91	3/05/91
8575	ROBERTS, DAVID A.	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/29/91	4/29/91
8356	ROBERTS, ROBERT L.	00888	08	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/06/91	12/09/91
86701	RODDY, DAVID	00888	08	HIGH BILL	220	NO LEAK FOUND	5/09/91	5/10/91
985952	ROGERS, RICHARD	00888	08	MISCELLANEOUS	410	METER NUMBER OR SIZE VERIFIED	1/16/91	1/16/91
979437	SANDERS, ALAN G.	00888	08	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	2/18/91	2/18/91
8538	SAYE, JACK F.	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/09/91	9/10/91
8721	SEKULA, DAVID	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	3/11/91	3/12/91
8506	SHANNON, IRENE	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/05/91	3/06/91
984239	SHELTON, HAROLD R.	00888	08	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	12/06/91	12/06/91
8248	SHIRLEY, FRED	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	4/30/91	5/29/91
7930	SHORAKA, A. RASOUL	00888	08	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	9/18/91	9/19/91
108260	SIMMONS JR., PAUL W.	00888	08	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	12/17/91	12/18/91

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JANUARY - DECEMBER 1991

SYSTEM: WOODMERE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
8857	SMITH, DANIEL E.	00888	08	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	7/24/91	7/25/91
993067	SMITH, RICHARD	00888	08	MISCELLANEOUS	465	RELOCATED OR RAISED/LOWERED METER	10/31/91	10/31/91
8157	SMITH, ROBERT LARRY	00888	08	YARD, ROAD OR SIDEWALK REPAIR	240	REPLACED SOD OR REPAIRED ROAD OR SIDEWALK	5/10/91	5/16/91
8021	SMITH, THOMAS	00888	08	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/05/91	3/05/91
986649	SMITH, WILLETTA	00888	08	NO WATER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	3/05/91	3/05/91
986649	SMITH, WILLETTA	00888	08	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/06/91	12/09/91
8069	SNOBAR, OVEHYALUB	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/11/91	3/11/91
8763	SNYDER, CHARLES R.	00888	08	MISCELLANEOUS	430	METER REPLACED	11/19/91	11/20/91
8722	SOLIAH, GLEN A.	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/18/91
981323	SPAIN, ALBERT L.	00888	08	LOCATE LINES	280	LINES LOCATED AND MARKED	3/11/91	3/11/91
990076	STEPHENS, PAMELA	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/06/91
984277	SWK LIMITED PARTNERSHIP	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/01/91	3/01/91
984277	SWK LIMITED PARTNERSHIP	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/30/91	12/31/91
97528	TAYLOR, LARRY	00888	08	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/09/91	12/09/91
8101	TESSLER, MICHAEL	00888	08	LOW PRESSURE OR PRESSURE CHECK	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	12/23/91	12/23/91
991735	TOMPKINS INVESTMENT	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/19/91
8736	TOWNSEND, JOHN	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/18/91
987818	TURNER,E.E.	00888	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/18/91	4/18/91
987818	TURNER,E.E.	00888	08	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	10/12/91	10/12/91
8367	VELARDI, FRANK	00888	08	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	9/09/91	9/09/91

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JANUARY - DECEMBER 1991

SYSTEM: WOODMERE

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
8367	VELARDI, FRANK	00888	08	FOLLOW UP HBC/ACCURACY TEST	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/08/91	10/10/91
8428	WILKINSON, WARREN B.	00888	08	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	12/16/91	12/17/91
108915	WILLIAMS, JAMES K.	00888	08	HIGH BILL	100	VERIFIED METER READ, LEAK INDICATED, CUSTOMER RESPONSIBLE-NOTIFIED	2/04/91	2/04/91
8688	WILLIAMS, ROGER S.	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/11/91	3/11/91
87000	WRIGHT, LESLIE	00888	08	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/11/91	3/11/91
8043	WRIGHT, WILLIAM	00888	08	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	12/17/91	12/19/91
95711	ZIMMERMAN, RICHARD	00888	08	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	12/06/91	12/09/91

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Wooten - 446

Putnam County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: WOODLANDS

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
4270	KOTT, GORDON	00446	04	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	12/30/91	12/30/91
97888	O'NEILL, GEORGIE D.	00446	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	10/14/91	10/15/91
97888	O'NEILL, GEORGIE D.	00446	04	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	7/05/91	7/05/91
97888	O'NEILL, GEORGIE D.	00446	04	NO WATER	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/30/91	12/30/91
4271	WILSON, WILLIAM T.	00446	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	4/15/91	4/15/91
4271	WILSON, WILLIAM T.	00446	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	6/25/91	6/26/91
4271	WILSON, WILLIAM T.	00446	04	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	9/05/91	9/05/91

Zephyr Shores - 1427

Pasco County (SSU)

JANUARY - DECEMBER 1991

SYSTEM: ZEPHYR SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
988213	ALMEIDA, ANTOINE	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/04/91	9/05/91
97904	AMERICAN CONDO PARK INC	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/01/91	3/04/91
979475	AMERICAN CONDOMINIUM PARK, INC	01427	14	LEAK - MAIN	210	LEAK REPAIRED - NO METER INVOLVED	4/04/91	4/04/91
11494	AMANIA, FELIX	01427	14	SEWER BACKED UP IN RESIDENCE	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	11/19/91	11/19/91
980174	BALMANN, ALBERT B.	01427	14	LOW BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/02/91	10/03/91
11477	BELL, BURR	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	12/30/91	12/31/91
987453	BOYER,GOLDIE	01427	14	REPLACE METER BOX OR LID	460	REPLACED BOX OR LID	10/28/91	10/29/91
11471	BRISSETTE, DONALD	01427	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	2/27/91	3/04/91
97627	CAIN,ROBERT	01427	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/04/91	4/04/91
11577	CARPENTER, CATHERINE	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/11/91	3/12/91
979652	CHAMBERLAIN, MARIAN N.	01427	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	4/12/91	4/23/91
11443	CHENOWETH, ROY	01427	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	3/04/91	3/04/91
982055	CHISHOLM, DONALD	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/02/91	9/10/91
106131	CREASON, WAYNE	01427	14	HIGH BILL	220	NO LEAK FOUND	5/07/91	5/08/91
11612	CROSSMAN, HARRY	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/21/91	3/22/91
96776	CRYSTAL LAKES, LTD.	01427	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/04/91	4/04/91
986265	DUMAIS, ADRIEN A.	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/07/91	8/08/91
986265	DUMAIS, ADRIEN A.	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/08/91	8/08/91
987545	FINKELSTEIN,MARTIN	01427	14	HIGH BILL	220	NO LEAK FOUND	10/15/91	10/16/91
978364	HALL, JEAN	01427	14	TURN OFF FOR CUSTOMER REPAIRS	200	TURNED OFF FOR CUSTOMER TO DO REPAIRS	10/18/91	10/18/91

JANUARY - DECEMBER 1991

SYSTEM: ZEPHYR SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
94557	HINES, LEE	01427	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/09/91	9/10/91
97583	ILER, GALE	01427	14	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/13/91	9/13/91
109360	JACOBY, J F	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/04/91	9/06/91
18194	JETT, HARRY R.	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	7/23/91	7/24/91
977966	KLEINHANS, WILLIAM	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	2/05/91	2/05/91
977966	KLEINHANS, WILLIAM	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/11/91	3/12/91
986912	LE BLANC, DANIEL	01427	14	LEAK AT OR NEAR METER	222	LEAK REPAIRED (METER INVOLVED) - UTILITY SIDE (NO ADJUSTMENT)	9/09/91	9/10/91
90829	LIBBY, WESLEY L.	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/21/91	5/22/91
11540	MCCLURE,M. & TROIANI G.	01427	14	WATER QUALITY COMPLAINT	310	PROBLEM IN CUSTOMER LINES - NOTIFIED	3/07/91	3/08/91
17976	MIKLOVIC, JOSEPH L.	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	3/11/91	3/12/91
17976	MIKLOVIC, JOSEPH L.	01427	14	ACCURACY TEST	161	ACCURACY TEST RESULTS WITHIN REQUIRED ACCURACY LIMITS-NO ADJ	3/11/91	3/12/91
17969	MORROW, RALPH W.	01427	14	SEWER OVERFLOW (MANHOLE/PLANT)	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	11/18/91	11/18/91
17969	MORROW, RALPH W.	01427	14	SEWER BACKED UP IN RESIDENCE	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	12/28/91	12/28/91
988580	PUNCHES, GEORGE L.	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	9/04/91	9/06/91
108895	REEVES, OWEN	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/02/91	10/14/91
11603	REIHL, ALFRED	01427	14	WATER QUALITY COMPLAINT	125	FLUSHED LINES, CHLORINE AND PH TEST DONE AT PLANT AND SYSTEM	3/28/91	4/01/91
11603	REIHL, ALFRED	01427	14	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/13/91	9/13/91
18120	RICHARDON, GEORGE E.	01427	14	WATER QUALITY COMPLAINT	120	ADEQUATE PRESSURE AT CUSTOMER RESIDENCE - NOTIFIED	7/08/91	7/10/91
988440	RICHARDSON, JORDON	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	10/01/91	10/02/91
988440	RICHARDSON, JORDON	01427	14	LEAK AT OR NEAR METER	210	LEAK REPAIRED - NO METER INVOLVED	3/15/91	3/20/91

JANUARY - DECEMBER 1991

SYSTEM: ZEPHYR SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
98272	ROBINSON, WILLIAM	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	3/04/91	3/05/91
11528	SANFORD, CLIFTON	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	8/07/91	8/08/91
11528	SANFORD, CLIFTON	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/08/91	8/08/91
988487	SCHNEIDER, ROBERT	01427	14	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/17/91	7/17/91
11505	SCHULTZ, CLARENCE	01427	14	NO WATER	151	POWER FAILURE, RESTORED POWER, AND/OR STARTED AUXILARY GENERATOR	4/04/91	4/04/91
11548	SMITH, BERTHA C.	01427	14	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/13/91	9/13/91
11515	SMITH, DAVID	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/05/91	8/16/91
980243	SPERRING, ERNEST J	01427	14	HIGH BILL	102	METER MISREAD OR BILLING ERROR - ADJUSTED CUSTOMER BILL	12/16/91	12/17/91
11614	SWANK, MARY	01427	14	LEAK AT OR NEAR METER	220	NO LEAK FOUND	7/29/91	9/11/91
18132	TOUPIN, WALTER D.	01427	14	SEWER STOPPED UP (SLOW FLOW)	300	CHECKED L/S, MANHOLE, & PLANT	9/03/91	9/03/91
103676,	TURNER, DAVID	01427	14	WATER QUALITY COMPLAINT	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	5/06/91	5/06/91
103676	TURNER, DAVID	01427	14	SEWER SMELL IN AREA	490	NO PROBLEM COULD BE FOUND TO JUSTIFY S/O	4/16/91	4/16/91
104824	VALMASSOI, IRENE	01427	14	NO WATER	153	REPAIRED LEAK IN DISTRIBUTION, ISOLATED SECTION OF WATER MAIN FOR REPAIRS	6/07/91	6/10/91
18138	VAN WALSEN, EARL W.	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	8/02/91	9/11/91
95831	VINCENT JR.,MANUEL J.	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	5/01/91	5/01/91
95831	VINCENT JR.,MANUEL J.	01427	14	WATER QUALITY COMPLAINT	152	MECHANICAL FAILURE AT PLANT - EQUIPMENT REPAIRED OR REPLACED	12/06/91	12/06/91
95831	VINCENT JR.,MANUEL J.	01427	14	NO WATER	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/13/91	9/13/91
95831	VINCENT JR.,MANUEL J.	01427	14	SEWER SMELL IN AREA	311	UTILITY RESPONSIBILITY LINES REPAIRED OR CLEARED	3/11/91	3/12/91
105171	VINCENT, GLEN I.	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	7/12/91	7/15/91
105171	VINCENT, GLEN I.	01427	14	HIGH BILL	101	VERIFIED METER READ AND CHECKED FOR LEAK - NO ADJUSTMENT	9/17/91	9/19/91

CUSTOMERS INQUIRY REPORT

JANUARY - DECEMBER 1991

SYSTEM: ZEPHYR SHORES

CUST.	NAME	PLANT	COUNTY	PROBLEM		RESOLUTION	TAKEN DATE	COMP DATE
986500	WARD, WILLIAM	01427	14	HIGH BILL	220	NO LEAK FOUND	6/10/91	6/11/91
978999	WILKINS, WILLIAM F.	01427	14	RAISE OR LOWER METER BOX	260	RAISED OR LOWERED METER OR BOX	2/04/91	2/04/91
11634	ZEPHYR VILLAGE	01427	14	LOW PRESSURE OR PRESSURE CHECK	142	LOW PRESSURE DUE TO EXTENUATING CIRCUMSTANCES IN DISTRIBUTION SYSTEM AND WAS REFRED TO SUPERVISOR	9/13/91	9/13/91

Note: When an entry is made into the Customer Complaint System, the system automatically assigns the date of the entry as the "Taken Date." Because the system was not installed until February of 1992, the January complaints were entered in February and received a February "Taken Date." In order to override the automatic date assignment by the system on the January complaints, (and thus avoiding the possibility of a completion date being prior to a taken date), we have forced the taken date to be the same as the completion date for the January complaints.

Also, if non-emergency complaints are received over the weekend, the complaint is recorded on the following Monday and this becomes the taken date.

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SYSTEM NAME	DOCUMENT	NUMBER	REGULATORY AGENCY	DATE
Amelia Island	Consent Order	90-0388	FDER	10-10-90
Apache Shores	Notice of Violation	N/A	Citrus County Public Health Unit	10-25-90
Apple Valley	None			
Bay Lake Estates	None			
Beacon Hills	Official Notice	N/A	City of Jacksonville	9-26-90
Beacon Hills	Notice of Violation	N/A	EPA	4-1-91
Beecher's Point	Consent Order	88-0928	FDER	11-22-88
Burnt Store	None			
Carlton Village	None			
Chuluota	Warning Notice	89-0031	FDER	12-29-89
Citrus Park	None			
Citrus Springs Utilities	Notice of Violation	N/A	Citrus County Public Health Unit	10-25-90
Crystal River Highlands	Warning Notice	89-096PW09SWD	FDER	7-17-89
Crystal River Highlands	Letter of Noncompliance	N/A	FDER	8-31-88
Daetwyler Shores	None			
Deltona Utilities	Consent Order	91-2014	FDER	12-11-91
Deltona Utilities	Warning Notice	91-0010	FDER	6-14-91
Deltona Utilities	Consent Order	91-0678	FDER	4-22-91
Deltona Utilities	Warning Notice	91-0003	FDER	1-17-91
Deltona Utilities	Consent Order	84-0172	FDER	10-24-89
Deltona Utilities	Notice of Violation	N/A	EPA	3-13-90
Deltona Utilities	Warning Notice	89-0178	FDER	9-20-89
Deltona Utilities	Warning Notice	89-0026	FDER	9-28-89
Dol Ray Manor	None			
Druid Hills	None			
East Lake Harris Estates	None			

INDEX (Con't)

SYSTEM NAME	DOCUMENT	NUMBER	REGULATORY AGENCY	DATE
Fern Park	None			
Fern Terrace	None			
Fisherman's Haven	Consent Order	87-0945	FDER	10-28-87
Fisherman's Haven	Warning Notice	43-328-87 PW	FDER	9-23-87
Fisherman's Haven	Notice of Noncompliance	N/A	FDER	5-9-91
Florida Central Commerce Park	None			
Fountains	None			
Fox Run	Consent Order	88-0722	FDER	11-14-88
Fox Run	Notice of Noncompliance	N/A	FDER	1-14-88
Fox Run	Notice of Noncompliance	N/A	FDER	12-29-88
Fox Run	Notice of Noncompliance	N/A	FDER	9-29-87
Friendly Center	None			
Golden Terrace	Warning Notice	89-101PW09SWD	FDER	8-8-89
Golden Terrace	Notice of Noncompliance	N/A	FDER	8-31-88
Gospel Island Estates	None			
Grand Terrace	Warning Notice	89-0040	FDER	7-13-89
Harmony Homes	None			
Hermits Cove	None			
Hobby Hills	None			
Holiday Haven	Warning Notice	N/A	Lake County D.E.S.	11-29-90
Holiday Haven	Warning Notice	N/A	Lake County D.E.S.	12-14-89
Holiday Heights	None			
Imperial Mobile Terrace	None			
Intercession City	None			
Interlachen Lake Estates	None			
Jungle Den	Deferred Prosecution Agreement	N/A	Florida Game and Freshwater Fish Commission	3-19-90
Jungle Den	Warning Notice	89-0008	FDER	3-10-89

INDEX (Con't)

SYSTEM NAME	DOCUMENT	NUMBER	REGULATORY AGENCY	DATE
Keystone Heights	None			
Kingswood	None			
Lake Ajay Estates	None			
Lake Brantley	None			
Lake Conway Park	None			
Lake Harriet Estates	None			
Lakeview Villas	None			
Leilani Heights	Consent Order	87-1150	FDER	3-24-88
Leisure Lakes	None			
Marco Shores Utilities	None			
Marion Oaks Utilities	None			
Meredith Manor	None			
Morningview	None			
Oak Forest	Warning Notice	89-100PW09SWD	FDER	8-8-89
Oakwood	None			
Palisades Country Club	None			
Palm Port	None			
Palm Terrace	Consent Order	87-0708	FDER	8-4-87
Palm Terrace	Warning Notice	89-129PW51SWD	FDER	7-17-89
Palm Terrace	Letter of Noncompliance	N/A	FDER	8-31-88
Palms Mobile Home Park	None			
Park Manor	None			
Picciola Island	None			
Pine Ridge Estates	None			
Pine Ridge Utilities	None			
Piney Woods	None			
Point O' Woods	Warning Notice	91-146PW09-SWD	FDER	6-14-91
Point O' Woods	Notice of Violation	N/A	Citrus County Public Health Unit	10-25-90
Pomona Park	None			

INDEX (Con't)

SYSTEM NAME	DOCUMENT	NUMBER	REGULATORY AGENCY	DATE
Postmaster Village	None			
Quail Ridge	None			
River Grove	None			
River Park	None			
Rolling Green	Warning Notice	89-094PW09SWD	FDER	7-17-89
Rolling Green	Letter of Noncompliance	N/A	FDER	8-1-91
Rolling Green	Notice of Violation	N/A	FDER	6-7-91
Rosemont	None			
Salt Springs	Notice of Violation	N/A	EPA	9-18-89
Salt Springs	Notice of Violation	N/A	FDER	9-1-89
Samira Villas	Warning Notice	89-120PW42SWD	FDER	7-17-89
Samira Villas	Notice of Noncompliance	N/A	FDER	8-31-88
Saratoga Harbour	None			
Silver Lake Estates	None			
Silver Lake Oaks	None			
Skycrest	None			
South Forty	Consent Order	88-0703	FDER	11-3-88
Spring Hill Utilities	None			
St. John's Highlands	None			
Stone Mountain	None			
Sugar Mill	None			
Sugar Mill Woods	Notice of Violation	N/A	Citrus County Public Health Unit	10-25-90
Sunny Hills Utilities	None			
Sunshine Parkway	Warning Notice	88-0111	FDER	10-25-88
Tropical Park	None			
University Shores	*None*			
Venetian Village	None			
Welaka	None			
Western Shores	*None*			
Westmont	Consent Order	89-1603	FDER	2-5-90

INDEX (Con't)

SYSTEM NAME	DOCUMENT	NUMBER	REGULATORY AGENCY	DATE
Westmont	Letter of Noncompliance	N/A	FDER	12-20-91
Windsong	None			
Woodmere	Consent Order	91-516	EPA	11-7-91
Woodmere	Citation	W-89-18	City of Jacksonville	11-6-89
Woodmere	Letter of Noncompliance	N/A	EPA	5-30-90
Woodmere	Letter of Noncompliance	N/A	Duval County Public Health Unit	8-12-91
Wooten's	None			
Zephyr Shores	Consent Order	91-0996	FDER	5-23-91
Zephyr Shores	Warning Notice	WN91-0016DW51SWD	FDER	4-8-91
Zephyr Shores	Letter of Noncompliance	N/A	FDER	8-31-88

Amelia Island - 1518

Nassau County (SSU)

AMELIA ISLAND

OGC File No. 90-0388 - FDER

Conditions have been met.
Consent Order is closed.

AMELIA ISLAND
CLOSED

BEFORE THE STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION Complainant, vs. SOUTHERN STATES UTILITIES, INC. Respondent.	IN THE OFFICE OF THE NORTHEAST DISTRICT OGC File No. 90-0388

CONSENT ORDER

Pursuant to the provisions of Sections 403.121(2) and 120.57(3), Florida Statutes (F.S.) and Florida Administrative Code (FAC) Rule 17-103.110, this Consent Order is entered into between the State of Florida Department of Environmental Regulation ("Department") and Southern States Utilities, Inc. ("Respondent") to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and the Respondent admits the following:

1. The Department is the administrative agency of the State of Florida having the power and duty to control and prohibit pollution of air and water in accordance with Chapter 403, F.S., and rules promulgated thereunder. The Department has jurisdiction over the matters addressed in this Consent Order.

2. Respondent is a private utility corporation and is a person within the meaning of Section 403.031(5), F.S.

3. Respondent owns and operates the Amelia Island Wastewater Treatment and Effluent Disposal and Reuse System facility located off State Road A1A, Amelia Island, Nassau County, Florida, Latitude 30°34'38"N and Longitude 81°27'15"W. Effluent is currently reused on

the Amelia Plantation Golf Course and the Long Point Golf Course. The Summer Beach Country Club will also use the effluent for irrigation purposes.

4. Respondent was issued Department permit DO45-124913 on March 24, 1987. Specific Condition #16 of said permit stated that Respondent shall initiate a groundwater monitoring program. The groundwater monitoring program was never initiated.

5. Respondent's activities have resulted in a violation of Section 403.161(1)(b), Florida Statutes, which makes it a violation of Chapter 403 to violate or fail to comply with any rule or permit issued by the Department pursuant to its lawful activity.

6. The Department and the Respondent have discussed this matter and resolved all disputed issues regarding the above described violation.

THEREFORE, having reached resolution of the matter, pursuant to Rule 17-103.110(3), FAC, Respondent and the Department mutually agree and it is,

ORDERED:

7. Respondent submitted the groundwater monitoring plan for the effluent pond system on August 31, 1990. If the monitoring plan is incomplete and/or does not comply with Department standards, the Respondent shall respond to any requests by the Groundwater and Permitting staff to correct and/or complete the monitoring plan. If the monitoring plan is not corrected and/or completed within the requested time frame, Respondent will have thirty (30) days to cease all discharges to ground and/or surface waters. The Department shall determine initial sampling parameters based on the groundwater monitoring plan.

8. On August 31, 1990, Respondent submitted a Quality Assurance Project Plan (QAPP) pursuant to Document #DER-QA-001/85 incorporated herein as Exhibit I. If the QAPP is incomplete and/or does not comply with Department standards, Respondent shall respond to any requests by the Groundwater and Permitting Staff to correct and/or complete the QAPP plan.

9. Once the groundwater monitoring plan and QAPP have been approved, Respondent shall have forty-five (45) days to conduct the initial groundwater sampling event. See condition #16 re: sampling & testing.

10. Based on the analytical results from the initial sampling, the Department shall determine the quarterly sampling parameters and Respondent shall be notified by letter of the required parameters. Respondent shall have three (3) months from the date of said letter to conduct the first quarterly sampling, with sampling to be repeated every three months thereafter.

11. The analytical results for any sampling event conducted pursuant to this Order, shall be forwarded to the Department within five (5) days of its receipt by the Respondent.

12. Respondent shall make payment to the Department of $900.00 in settlement for the matters raised in this Consent Order. The amount shall be made payable to the Department of Environmental Regulation and shall be submitted in the form of a cashiers check or money order to the Department of Environmental Regulation, Northeast District, 7825 Baymeadows Way, Suite 200B, Jacksonville, Florida 32256-7577 within 20 days of the entry of this Consent Order. Please print the OGC File Number, 90-0388, on the face of the cashiers check or money order to ensure proper processing. For and in consideration of the complete and

timely performance by Respondent of the obligations agreed to in this Consent Order, the Department hereby waives its right to seek judicial imposition of additional civil penalties concerning the issues resolved by this Consent Order.

13. Any deviations of schedules or requirements of this Consent Order shall require prior Department approval.

14. Persons not parties to this Consent Order whose substantial interests are affected by this Consent Order have a right, pursuant to Section 120.57, F.S., to petition for an administrative determination (hearing) on it. The petition must conform to the requirements of Chapter 17-103 and 28-5, FAC, and must be filed (received) in the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, within 14 days of receipt of this notice. Failure to file petition within the 14 days constitutes a waiver of any right such person has to an administrative determination (hearing) pursuant to Section 120.57, F.S.

15. Respondent waives its right to an administrative hearing on the terms of this Consent Order under Section 120.57, F.S., and its right to appeal this Consent Order pursuant to Section 120.68, F.S.

16. Nothing herein shall be construed to limit the authority of the Department to undertake any action against any settling Respondent in response to or to recover the costs of responding to conditions at or from the site which may present an imminent hazard to the public health, welfare or the environment if:

A. The conditions were previously unknown to or undetailed by the Department;

B. The conditions result from the implementation of the requirements of this Consent Order;

C. Other previously unknown facts arise or are discovered after the entry of this Consent Order.

17. The Respondent shall provide within a reasonable time at its expense a permanent safe drinking water supply meeting all drinking water standards set forth in Chapter 17-550, FAC, to replace any potable water well that is shown by chemical and hydrogeologic analyses to be contaminated by the Respondent's operations.

18. Entry of this Consent Order does not relieve Respondent of the need to comply with the applicable federal, state or local laws, regulations, or ordinances.

19. The terms and conditions set forth in this Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, F.S. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.161(1)(b), F.S.

20. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties up to $10,000 per offense and criminal penalties.

21. Respondent shall allow all authorized representatives of the Department access to the property at reasonable times for the purpose of determining compliance with the terms of this Consent Order and the rules of the Department.

22. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit future violations of applicable statutes or the rules promulgated thereunder not covered by the terms of this Consent Order.

23. No modification of the terms of this Consent Order shall be effective until reduced to writing and executed by both the Respondent and the Department.

24. All reports, plans, and data required by this Consent Order to be submitted to the Department should be sent to the Domestic Waste Compliance Enforcement Section, 7825 Baymeadows Way, Suite 200B, Jacksonville, Florida 32256-7577 and to the Bureau of Operations, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400.

25. This Consent Order is final agency action of the Department pursuant to Section 120.69, F.S. and Rule 17-103.110(3), FAC, and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, F.S. Upon the timely filing of a petition this Consent Order will not be effective until further order of the Department.

FOR THE RESPONDENT:

10/4/90
DATE

Bert Phillips
Mr. Bert Phillips, President
Southern States Utilities, Inc.
1000 Color Place
Apopka, Florida 32703

DONE AND ORDERED this 10 day of Oct, 1990, in Jacksonville, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL REGULATION

Ernest E. Frey
Ernest E. Frey, P.E.
Deputy Assistant Secretary
Northeast District
7825 Baymeadows Way, Suite 200B
Jacksonville, Florida 32256-7577
Telephone: (904)448-4300

FILING AND ACKNOWLEDGEMENT
FILED, on this date, pursuant to §120.52, Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.
Linda B. Baring 10/12/90
Clerk Date

Copies Furnished to: Office of General Counsel
Mr. Bert Phillips

Apache Shores - 990

Citrus County (SSU)

APACHE SHORES

Notice of Violation - Citrus County - 10/25/90

Monthly operating reports have been and continue to be submitted to the Florida Department of Environmental Regulation and Citrus County Public Health Unit.

STATE OF FLORIDA

Bob Martinez, Governor

HRS DEPARTMENT OF HEALTH AND REHABILITATIVE SERVICES
DISTRICT THREE

Citrus County Public Health Unit

120 Montgomery Street
Inverness, Florida 32650-2439
(904) 726-1731

Shakra Z. Junejo, M.D., M.P.H.
Director

Crystal River Satellite Clinic
117 N.W. Highway 19
Crystal River, Florida 32629
(904) 795-6233

Environmental Health Office
1300 S. Lecanto Highway
Lecanto, Florida 32661
(904) 746-5885

Southern States Utilities
1000 Color Place
Apopka FL 32703

NOTICE OF VIOLATION
October 25, 1990

Dear Owner/Operator

On January 5, 1988 the Citrus County Board of County Commissioners implemented County Ordinance 88-01 which requires all owners/operators of wastewater treatment plants to submit their monthly operating reports to the Citrus County Public Health Unit. The full wording of this section is reproduced below:

SECTION 4. HEALTH DEPARTMENT INSPECTION

A. On or before the 15th day of each month, all operators of wastewater treatment plants located in the unincorporated area of Citrus County shall submit to the Florida Department of Environmental Regulation and to the Citrus County Health Department, copies of their monthly operating reports required by Chapter 17-19, Florida Administrative Code. Failure to submit said reports in a timely manner shall constitute a violation of this Ordinance subject to the penalties provided herein.

B. It shall be the duty of the Citrus County Health Department to inspect all wastewater treatment plants regulated by the Department and located within the unincorporated area of Citrus County on an annual basis, to review monthly operating reports submitted by Operators as required by subsection A above, and report to the Building Official any wastewater treatment plant which has an actual flow exceeding its permitted capacity as defined herein.

Please coordinate with your owner/certified operator to arrange submittal of this report to the Citrus County Public Health Unit, 1300 S. Lecanto Hwy, Lecanto, Florida 32661.

Please see attached sheet for specific wastewater plant(s) and months for which MOR's have not yet been submitted. Failure to comply will result in enforcement action.

Should you wish a copy of the full ordinance one may be obtained at our Lecanto Environmental Health Office. If you have any questions concerning this letter please call me at 904-746-5885.

Respectfully,

Dawn M. Durham
Environmental Specialist I

cc: Bob Bispeta

Wastewater plant	Months missing
✓ Apache Shores	April, June, July, August, September
Point O' Woods WW Facility	April, June, July, August, September
Citrus Springs Utilities	April, May, June, July, August September
Sugarmill Woods	July, August, September

Apple Valley - 332

Seminole County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91.

Bay Lake Estates - 784

Osceola County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91.

Beacon Hills - 886

Duval County (SSU)

BEACON HILLS/COBBLESTONE

Official Notice - City of Jacksonville - 9/26/90

Minimum chlorine residual of 0.2 mg/l is maintained throughout the distribution system.

CONSOLIDATED CITY OF JACKSONVILLE

DIVISION OF PUBLIC HEALTH
ENVIRONMENTAL HEALTH SERVICES
Suite 2, 200 Century 21 Drive
Jacksonville, FL 32216
Phone: 721-3748 / 721-3755

OFFICIAL NOTICE

DATE: 9/26/90

TIME: _____

TO: SOUTHERN STATE UTILITY
5710 EDENFIELD RD.
JACKSONVILLE FL.

Code As: _____

It is requested that you contact the Sanitary Engineering Branch of the City Health Division, regarding: BEACON HILLS / COBBLESTONE WTPS
COBBLESTONE WTP ONLY
FAILED TO MAINTAIN THE REQUIRED
CHLORINE RESIDUAL OF 0.2 mg/L
THROUGHOUT THE DISTRIBUTION
IT-355-550-560 FAC
FOUR SITES TESTED SHOWED 0.0 mg/L)
CORRECT ABOVE WITHIN 24 HOURS

Please telephone the person whose name appears below between the hours of 8:00 A. M. and 9:00 A. M. on 9/27/90
(Specify day and month)

_____ _____
(Sanitarian)

HRS
DUVAL COUNTY PUBLIC HEALTH UNIT
JACKSONVILLE, FLORIDA 32216

RON ROY
ENVIRONMENTAL SPECIALIST
SANITARY ENGINEERING

TELEPHONE:
721-3755
721-3748

Make form in duplicate – original to action addressee – copy to accomp

200 CENTURY 21 DR.
SANITARY ENGINEERING BRANCH

BEACON HILLS

Notice of Violation - EPA

Dechlorination equipment has been installed.
Project has been completed to attain final effluent limitation of 0.01 mg/l Total Residual Chlorine.

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
REGION IV
345 COURTLAND STREET, N.E.
ATLANTA, GEORGIA 30365

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

REF: 4WM-FPB

Mr. Daniel Houston
Southern States Utility
P. O. Box 8931
Jacksonville, Florida 32239

RE: Notice of Violation
NPDES Permit No. FL0026778
Beacon Hills

Dear Mr. Houston:

This is to advise you that the referenced facility is in violation of the Clean Water Act (the Act) as follows:

EPA has not received the progress report due March 1, 1991 concerning attainment of the final effluent limitation of 0.01 mg/l Total Residual Chlorine.

Please provide this office with corrective actions you or your agent have taken or plan to take to ensure that future violations of the permit will not occur. This information should be submitted within ten (10) days of receipt of this letter.

Until such time as you achieve compliance, you are considered to be in violation of and subject to enforcement action pursuant to Section 309 of the Clean Water Act. This Section provides for the issuance of administrative penalty and compliance orders and/or the initiation of civil and/or criminal actions.

RECEIVED
APR 01 1991
Southern States Utilities, Inc.

Printed on Recycled Paper

If you have specific questions as to these requirements, please contact Ms. Susan Rollins at (404)347-7428.

Sincerely yours,

Michael Hom, Chief
Kentucky/North Carolina/Florida Unit
Compliance Section
Facilities Performance Branch
Water Management Division

cc: Florida Department of Environmental Regulation

Florida Department of Environmental Regulation, Northeast District

James Manning, P.E., Director
Department of Health, Welfare, and Bio-environmental Regulation

RECEIVED
APR 01 1991
Southern States Utilities, Inc.

Beecher's Point - 472

Putnam County (SSU)

BEECHER'S POINT

OGC Case No. 88-0928

System was purchased with existing notice of violation.
Conditions have been met.
Consent order is closed.

BEFORE THE STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION, Complainant, vs. SOUTHERN STATES UTIL. INC., Respondent.	:	IN THE OFFICE OF THE NORTHEAST DISTRICT OGC Case No. 88-0928

CONSENT ORDER

This Consent Order is made and entered into between the State of Florida Department of Environmental Regulation ("Department") and Southern States Utilities, Inc. ("Respondent"), 1000 Color Place, Apopka, Florida 32703.

The Department finds and Respondent admits the following:

1. The Department is the administrative agency of the State of Florida charged with the duty to protect Florida's air and water resources and to administer and enforce Chapter 403, Florida Statutes (FS), and the rules promulgated thereunder, Florida Administrative Code (FAC) Title 17.

2. Respondent is a person within the meaning of Section 403.031, FS.

3. Respondent is the owner of a community public water supply system, Welaka Utilities/Beecher's Point Water Treatment Plant ("treatment plant") located in Welaka, Putnam County, Florida, and more specifically described as Section 4, Township 12 South, Range 26 East.

4. Respondent's treatment plant includes a water distribution system serving approximately 315 people and is a community water system, pursuant to Section 403.852(3), FS, in that it serves at least 25 people per day and at least 15 service connections.

5. On April 5, 1988, the Department issued Welaka Utilities, Inc. Shirli Smith President, a Notice of Violation (NOV), alleging that Respondent failed to comply with certain monitoring requirements. Respondent then sold the Utility to Southern States Utilities, Inc. Presently Southern States Utilities Inc. as the Respondent has agreed to settle the terms of the NOV. The facts and allegations in the NOV are incorporated into this Order by reference and attached herein as Exhibit I. Financial settlement of the NOV will be handled through a Consent Order with previous owner.

6. The Department and Respondent discussed these matters on August 18, 1988 and resolved all issues regarding the above-described violations. Engineering Plans and application have been submitted and approved.

THEREFORE, having reached a resolution of the matter pursuant to FAC Rule 17-103.110(2), Respondent and the Department mutually agree and it is

ORDERED:

7. Immediately upon the effective date of this Consent Order and henceforth, except for the time frames set forth in paragraphs 8 through 14 herein, Respondent shall comply with FAC Chapter 17-22, as it pertains to community water systems.

8. Within thirty (30) days from the effective date of this Order and henceforth, Respondent shall, at the required monitoring

frequency, submit to the Department a copy of the chemical analyses for Primary Inorganic Contaminants in compliance with FAC Rules 17-22.310(1)(b).

9. Within thirty (30) days from the effective date of this Order and henceforth, Respondent shall, at the required monitoring frequency, submit to the Department a copy of the chemical analyses for Secondary Standards in compliance with FAC Rule 17-22.320(1).

10. Within thirty (30) days from the effective date of this Order and henceforth, Respondent shall, at the required monitoring frequency, submit to the Department a copy of the chemical analyses for Sodium and Corrosivity in compliance with FAC Rules 17-22.330(1)and(2).

11. Within thirty (30) days from the effective date of this Order and henceforth monthly, Respondent shall, submit to the Department monthly operation reports beginning in the month these orders become effective as required in Rule 17-22.830(2).

12. Within forty-five (45) days from plan approval Respondent shall install and clear an upgraded aerated ground storage facility as required in FAC 17-22.

13. Within thirty (30) days from plan approval Respondent shall install a flow metering device to measure treated water flow to the distribution as required in FAC 17-22.620(7).

14. Within ninety (90) days from the effective date of this Order, and henceforth, Respondent shall operate the plant according to permit and shall have completed construction and all clearance sampling.

15. Respondent shall allow all authorized representatives of the Department access to the property at reasonable times for the

purpose of determining compliance with the terms of this Consent Order and the rules of the Department.

16. The Department hereby expressly reserves the right to initiate appropiate legal action to prevent or prohibit future violations of applicable statutes of the rules promulgated thereunder not covered by the terms of this Consent Order.

17. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial imposition of damages, or civil or criminal penalties for violations outlined in this Consent Order. Respondent waives his right to a hearing or judicial review of the terms of this Order.

18. Entry of this Consent Order does not relieve Respondent of the need to comply with applicable federal, state, or local laws, regulation, or ordinances. The entry of this Consent Order does not abrogate the rights of substantially affected persons who are not parties to this Order, pursuant to Chapter 120, FS.

19. Any party to this Consent Order has the right to seek judicial review of this Order pursuant to Section 120.68, FS, by the filing of a Notice of Appeal pursuant to Rule 9.110, Florida Rules of Appellate Procedure, with the clerk of the Department in the Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400; and by filing a copy of the Notice of Appeal accompanied by the applicable filing fees with the appropriate District Court of Appeal. The Notice of Appeal must be filed within 30 days from the date this Order is filed with the clerk of the Department.

20. The terms and conditions set forth in the Consent Order may be enforced in a court of competent jurisdiction pursuant to

Sections 120.69 and 403.860, FS. Failure to comply with terms of this Consent Order shall constitute a violation of Section 403.859(3), FS.

21. Respondent is fully aware a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties of up to $5,000 per day, per offense, and criminal penalties.

22. Persons who are not parties to this Consent Order, whose substantial interests are affected by this Consent Order have a right, pursuant to Section 120.57, FS, to petition for an administrative determination (hearing). The Petition must conform to the requirements of FAC Chapter 17-103 and 28-5, and must be filed (received) with the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida, 32399-2400, within fourteen (14) days from receipt of this notice. Failure to file a petition within the fourteen (14) days constitutes a waiver of any right such person has to an administrative determination (hearing) pursuant to Section 120.57, FS.

23. No modifications of the terms of this Consent Order shall be effective until reduced to writing and executed by Respondent and the Department.

24. Respondent waives his right to an administrative hearing on the terms of this Consent Order under Section 120.57, FS, and his right to appeal this Consent Order pursuant to Section 120.68, FS.

25. This Consent Order is final agency action of the Department pursuant to Section 120.69, FS, and FAC Rule 17-103.110, and it is final and effective on the date filed with

the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, FS. Upon the timely filing of a petition this Consent Order will not be effective until further order of the Department.

FOR RESPONDENT:

November 14, 1988
Date

Charles Sweat
Charles Sweat, President
1000 Color Place
Apopka, Florida 32055

DONE AND ORDERED this 22 day of Nov., 1988, in Jacksonville, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL REGULATION

Ernest E. Frey
Deputy Assistant Secretary
Northeast District
3426 Bills Road
Jacksonville, Florida 32207
Telephone: (904)798-4200

FILING AND ACKNOWLEDGEMENT
FILED, on this date, pursuant to S120.52 Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.
Clerk 11-23-88 Date

Copies furnished to:

Office of General Counsel, DER
Charles Sweat

Burnt Store - 2202

Charlotte / Lee County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91.

Carlton Village - 555

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91.

Chuluota - 335

Seminole County (SSU)

CHULUOTA

Warning Notice #89-0031 - FDER

Violations were corrected resulting in no enforcement action. Warning Notice is closed.

CC Aaron ✓

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • 407-894-7555

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Alex Alexander, Deputy Assistant Secretary

CERTIFIED
P 304 278 003

Southern States Utilities
1000 Color Place
Apopka, FL 32703

OCD-CE-DW-90-0144

Attention: Mr. Charles Sweat

Seminole County - DW
Chuluota Sewer Treatment Plant
Warning Notice OWN-DW-89-0031

Dear Mr. Sweat:

Since the violations stated in the above referenced warning notice have been corrected and a new plant installed, the department will not seek enforcement action against the facility at this time. However, any future violations of the Florida Statutes and/or Florida Administrative Code will be dealt with in accordance with the department's enforcement procedures.

Your assistance in this matter has been appreciated.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

Date: 4-5-90

AA/cra/jmb/wed/gjd/mle

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • 407-894-7555

Bob Martinez, Governor | Dale Twachtmann, Secretary | John Shearer, Assistant Secretary | Alex Alexander, Deputy Assistant Secretary

December 28, 1989

RECEIVED
JAN 3 1990

CERTIFIED
982 447 298

Charles L. Sweat, President
Southern States Utilities
1000 Color Place
Apopka, FL 32703

WARNING NOTICE
OWN-DW-89-0031

Seminole County - DW
Chuluota, S.T.P.

Dear Mr. Sweat:

Under Chapter 403, Florida Statutes, the Department of Environmental Regulation was delegated the power and duty to control and prohibit pollution of air and water in accordance with the law, rules and regulations promulgated by the department.

You are hereby placed on notice that the department has reason to believe that you are presently operating in violation of Section 403.161, Florida Statutes, and department rules and regulations, as noted on the enclosed sheet(s).

Section 403.161(1) provides that whoever commits a violation of that Section shall be liable to the state for any damage caused and for civil penalties of up to $10,000 per day during which the violation occurs.

Accordingly, you are hereby advised to respond to the specific violations within ten (10) days from receipt hereof.

You should direct your response to A. Alexander and any questions concerning this Warning Notice to G. DePradine or W. E. Darling, Domestic Waste Compliance/Enforcement Section, at (407) 894-7555 or at the above address.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

Date:

AA/cra/jmb/wed/gjd/mle

Enclosure

cc: Seminole County Environmental Services
Office of General Counsel, Tallahassee

WARNING NOTICE
OWN-DW-89-0031

Rules Violated:

Section 403.088(1) - Florida Statutes, prohibits the discharge of any waste that would reduce the quality of the receiving water below its classification.

Section 403.161(1)(b)(2) - Florida Statutes, prohibits violation of Statute or Code.

Florida Administrative Code (F.A.C.) 17-600.400(4) - Provision for measurement shall be in accordance with Rule 17-19 F.A.C.

Florida Administrative Code Rule 17-600.410(6) formerly 17-6.110(6) - requires all permittees shall be responsible for making all facilities safe... at all times, including periods of inactivation of abandonment. The permittee shall give the department written notice at least 60 days prior to abandonment of a plant and specify what steps will be taken to safeguard public health and safety.

Florida Administrative Code Rules 17-600.410(3); .740(2)(e) formerly 17-6.110(3); .180(2)(e) - all equipment to be maintained...to function as intended. In the event of operational problems (17-600.400(2)(a), F.A.C.) corrective action (which may include modifications of the treatment plant) shall be taken.

Florida Administrative Code Rule 17-600.740(2)(a) formerly 17-6.180(2)(a) - prohibits the release of sewage without providing proper treatment.

Florida Administrative Code Rule 17-600.410(7) - Land application systems shall be operated and maintained in accordance with provisions contained in Rule 17-610 F.A.C.

Florida Administrative Code Rule 17-555.360(3) - Cross connection control.

As a result of an inspection conducted at the facility by Department personnel on November 29, 1989, the following unsatisfactory conditions were noted which resulted in the above referenced violations:

1. The ladder to the primary clarifier appeared corroded and unsafe, thereby prohibiting inspection.

2. The trickling filter arm was only partially functional with substantial leakage from the base of the rotating arm.

3. The chlorine contact chamber appeared turbid and grey.

4. The percolation pond was partially overgrown prohibiting safe access for inspection.

Also, adherence to the compliance schedule for DT59-131768 has not been honored and no attempt has been made to rectify this situation.

You are requested to contact this office as the cover letter directs within ten (10) days to schedule a meeting pursuant to resolving these violations.

Citrus Park - 1117

Marion County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91.

Citrus Springs Utilities - 9001

Citrus County (SSU)

CITRUS SPRINGS

Notice of Violation - Citrus County - 10/25/90

Monthly operating reports have been and continue to be submitted to the Florida Department of Environmental Regulation and Citrus County Public Health Unit.

STATE OF FLORIDA

Bob Martinez, Governor

HRS DEPARTMENT OF HEALTH AND REHABILITATIVE SERVICES
DISTRICT THREE

cc: Doug Leuf
Charles D.
Chris G.
Frank Sanders

Citrus County Public Health Unit

120 Montgomery Street
Inverness, Florida 32650-2439
(904) 726-1731

Shakra Z. Junejo, M.D., M.P.H.
Director

Crystal River Satellite Clinic
117 N.W. Highway 19
Crystal River, Florida 32629
(904) 795-6233

Environmental Health Office
1300 S. Lecanto Highway
Lecanto, Florida 32661
(904) 746-5885

Southern States Utilities
1000 Color Place
Apopka FL 32703

NOTICE OF VIOLATION
October 25, 1990

Dear Owner/Operator

On January 5, 1988 the Citrus County Board of County Commissioners implemented County Ordinance 88-01 which requires all owners/operators of wastewater treatment plants to submit their monthly operating reports to the Citrus County Public Health Unit. The full wording of this section is reproduced below:

SECTION 4. HEALTH DEPARTMENT INSPECTION

A. On or before the 15th day of each month, all operators of wastewater treatment plants located in the unincorporated area of Citrus County shall submit to the Florida Department of Environmental Regulation and to the Citrus County Health Department, copies of their monthly operating reports required by Chapter 17-19, Florida Administrative Code. Failure to submit said reports in a timely manner shall constitute a violation of this Ordinance subject to the penalties provided herein.

B. It shall be the duty of the Citrus County Health Department to inspect all wastewater treatment plants regulated by the Department and located within the unincorporated area of Citrus County on an annual basis, to review monthly operating reports submitted by Operators as required by subsection A above, and report to the Building Official any wastewater treatment plant which has an actual flow exceeding its permitted capacity as defined herein.

Please coordinate with your owner/certified operator to arrange submittal of this report to the Citrus County Public Health Unit, 1300 S. Lecanto Hwy, Lecanto, Florida 32661.

Please see attached sheet for specific wastewater plant(s) and months for which MOR's have not yet been submitted. Failure to comply will result in enforcement action.

Should you wish a copy of the full ordinance one may be obtained at our Lecanto Environmental Health Office. If you have any questions concerning this letter please call me at 904-746-5885.

Respectfully,

Dawn M. Durham
Environmental Specialist I

cc: Bob Burpstra

Wastewater plant	Months missing
Apache Shores	April, June, July, August, September
Point O' Woods Utilities	April, June, July, August, September
✓ Citrus Springs Utilities	April, May, June, July, August September
Sugarmill Woods	July, August, September

Crystal River Highlands - 984

Citrus County (SSU)

CRYSTAL RIVER HIGHLANDS

Warning Notice #89-096PW09SWD - FDER

Lead notification was completed.
Warning Notice is closed.

Florida Department of Environmental Regulation

Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

July 28, 1989

Southern States Utilities
Frank Sanderson
1000 Color Place
Apopka, Florida 32703

Re: Warning Notices #89-129PW51SWD, 89-094PW09SWD,
89-120PW42SWD, and 89-096PW09SWD
C.L. Smith, Rolling Green, Samira, C.R. Highlands

Dear Mr. Sanderson:

The Department has received your satisfactory lead notification for the above referenced facilities.

This letter officially closes the Warning Notices listed above and the Department's enforcement action.

Thank you for your cooperation.

Sincerely,

Paula Noblitt

Paula Noblitt
Environmental Supervisor I
Drinking Water Section

PN/flr

cc: Marion County Public Health Unit
Citrus County Public Health Unit
Pasco County Public Health Unit

STATE OF FLORIDA

Bob Martinez, Governor

HRS DEPARTMENT OF HEALTH AND REHABILITATIVE SERVICES
DISTRICT THREE

Citrus County Public Health Unit

120 Montgomery Street
Inverness, Florida 32650-2439
(904) 726-1731

Shakra Z Junejo, M D , M P H
Director

Crystal River Satellite Clinic
117 N W. Highway 19
Crystal River, Florida 32629
(904) 795-6233

Environmental Health Office
1300 S Lecanto Highway
Lecanto, Florida 32661
(904) 746-5885

Southern States Utilities
1000 Color Place
Apopka, FL 32703

746-5885

RE: Golden Terrace
Oak Forest
Crystal River Highlands
Rolling Greens

Dear Sir(s):

Recent communication from the Department of Environmental Regulations indicates that you have not complied with the Lead Notification set forth in 17-560 FAC. Failure to comply with this requirement may result in enforcement action from either DER or this department.

To assist you in bringing your system into compliance I've attached a DER instruction form and example notification. Please utilize this or a similar format to notify your residents/clients in one of the specified manners.

If you should have any questions concerning this letter or need assistance in completeing the notice please feel free to call me or Paul Davis at 1-904-746-5885.

Respectfully,

Gary W. Maidhof

Gary W. Maidhof
Environmental Specialist I

GWM:am
CC: Paula Noblitt, DER

Florida Department of Environmental Regulation

Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

July 17, 1989

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Southern States Utilities
Aaron Perlowich
1000 Color Place
Apopka, Florida 32703

WARNING NOTICE #89-096PW09SWD

RE: Crystal River Highlands

Dear Mr. Perlowich

Our records indicate you are not in compliance with Chapter 403, Florida Statutes and the regulations promulgated thereunder in the following areas of operation of the above-referenced facility:

You are in violation of Florida Administrative Code Rule 17-560.420. This rule requires the owner of a community water system, special non-community water system, or non-transient non-community water system to provide notification to all of it's water users of the lead content in the water even if the system's water meets the lead standard.

This is a state and federal regulation and therefore failure to comply with Rule 17-560.420 may result in administrative fines up to $5,000.00 or further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

A sample lead notice and instructions for its use are enclosed. Compliance requires strict adherence to the instruction sheet and must be achieved within fourteen (14) days from receipt of this letter.

You are hereby requested to submit a written response to this Notice defining your plans to comply with the above-referenced regulations. This response should be made within ten (10) days from receipt of this letter.

Failure to comply with the above cited regulations may result in further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

Please direct your response and/or questions to Ms. Paula Noblitt of the District Enforcement Section at (813) 623-5561.

Sincerely,

Richard D. Garrity, Ph.D.
Deputy Assistant Secretary
Southwest District

RDG/pnl

cc: Citrus County Public Health Unit

Florida Department of Environmental Regulation

Twin Towers Office Bldg. ● 2600 Blair Stone Road ● Tallahassee, Florida 32399-2400

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary

August 31, 1988

CRYSTAL RIVER HIGHLANDS 300402
PWS ID Number = 6092342
1000 COLOR PLACE
APOPKA FL 32703

Dear Owner/Operator,

New federal regulations require public water systems to notify water consumers who may be affected by lead in their drinking water even if the system's water meets the lead standard. This change was mandated by the 1986 amendments to the federal Safe Drinking Water Act. See the Federal Register, Volume 52, No. 208 (October 28, 1987), codified as 40 CFR 141.34. On March 28, 1988 the Department notified all public water systems of these new requirements.

The notice should have been given no later than June 19, 1988. According to our records, you have not yet made the required public notification or supplied proper compliance information. Compliance with these requirements is mandatory. To avoid additional enforcement actions by the U.S. Environmental Protection Agency or the Florida Department of Environmental Regulation, send evidence of compliance to the address below:

Lead Notice Compliance
Florida Department of Environmental Regulation
Southwest District Office
Drinking Water Program
4520 Oak Fair Boulevard
Tampa, Florida 33610-7347
Telephone: (813) 623-5561

We have enclosed a lead notice fact sheet to provide you with detailed information about the required contents of the notice. Contact us or the office shown above if you need additional assistance. Please include your Public Water System Identification Number in all correspondence.

Sincerely,

J. Kent Kimes, P.E., Administrator
Drinking Water Section

JKK/gpo

Enclosure

Daetwyler Shores - 105

Orange County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91.

Deltona Utilities - 18001

Volusia County (DUI-SSU)

DELTONA LAKES

OGC File No. 91-2014 - FDER (Resulting from Warning Notice 91-0010).

Conditions have been met.
Consent Order and Warning Notice are closed.

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767

Lawton Chiles, Governor — Carol M. Browner, Secretary

CERTIFIED
P 657 856 572

RECEIVED
NOV 13 1991

November 7, 1991

Southern States Utility Services, Inc. OCD-CE-DW-91-0559
1000 Color Place
Apopka, FL 32703

Attention: Charles L. Sweat, Vice President

Re: Proposed Settlement by Short Form Consent Order in Case of Deltona Lakes, WWTP, OGC File No.: 91-2014.

Dear Mr. Sweat:

The purpose of this letter is to complete the settlement of the violation(s) previously identified by the Department of Environmental Regulation ("DER") in the Warning Notice No. OWN-DW-91-0010 dated June 14, 1991, which is attached. The corrective actions required to bring your facility into compliance have been performed. However, you must pay to the Department the amount of $38,998 in civil penalties to complete settlement of the violations described in the attached Warning Notice along with $1,000 to reimburse the DER's costs, for a total of $39,998. This payment must be made to "The Department of Environmental Regulation" by certified check or money order and shall include thereon the OGC number assigned above and the notation "Pollution Recovery Fund". The payment shall be sent to the Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767, within 30 days of your signing this letter.

Your signing of this letter where indicated at the end of page two of this letter constitutes your acceptance of DER's offer to settle this case on these terms. If you sign this letter, please return it to DER at the address above. DER will then countersign the letter and file it with the Clerk of the DER. When the signed letter is filed with the Clerk, the letter shall constitute a Consent Order, which is final agency action of the DER, the terms and conditions of which may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this letter once signed by you and entered by the DER Clerk shall constitute a violation of Section 403.161(1)(b), Florida Statutes.

Printed on recycled paper.

By countersigning this settlement offer, the DER waives its right to seek judicial imposition of damages, costs and expenses, or civil penalties for the violations described above. By accepting this offer of settlement, you waive your rights as described on the back of this document in the Notice of Rights. If you do not sign and return this letter to the Department at the Central District address given above within 21 days of receipt, it will be referred to the DER's Office of General Counsel with a recommendation that formal enforcement action be taken against you. None of your rights or substantial interests are determined by this letter unless you sign it and it is filed with the DER Clerk.

Sincerely,

A. Alexander, P.E.
District Director

I ACCEPT THE TERMS OF THIS SETTLEMENT OFFER.

For: Southern States Utility Services, Inc.

By: Charles Sweat Vice President operation

Date: November 21, 1991

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL REGULATION

A. Alexander, P.E.
District Director

ENTERED this 11 day of December, 1991 in Orlando, Florida.

FILING AND ACKNOWLEDGMENT
FILED, on this date, pursuant to §120.52, Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

CLERK 12/11/91 Date

cc CCF
AA/ac/jb
Attachments

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767

Lawton Chiles, Governor — Carol M. Browner, Secretary

CERTIFIED
P 034 582 013

Deltona Utilities Consultants, Inc.
c/o Southern States Utility Services
1000 Color Place
Apopka, FL 32703

WARNING NOTICE
OWN-DW-91-0010

Attention: Charles Sweat, Vice President

Volusia County - DW
Deltona Lake, WWTP

Dear Mr. Sweal:

Under Chapter 403, Florida Statutes, the Department of Environmental Regulation was delegated the power and duty to control and prohibit pollution of air and water in accordance with the law, rules and regulations promulgated by the department.

You are hereby placed on notice that the department has reason to believe that you are presently operating in violation of Section 403.161, Florida Statutes, and department rules and regulations, as noted on the enclosed sheet(s).

Section 403.161(1) provides that whoever commits a violation of that Section shall be liable to the state for any damage caused and for civil penalties of up to $10,000 per day during which the violation occurs.

Accordingly, you are hereby advised to respond to the specific violations within ten (10) days from receipt hereof.

You should direct your response to A. Alexander and any questions concerning this Warning Notice to Alvin Castro, P.E. or Peter F. Denlice, Domestic Waste Compliance/Enforcement Section, at (407) 894-7555 or at the above address.

Sincerely,

Charles M. Collins

for A. Alexander, P.E.
Deputy Assistant Secretary

Date: 6-14-91

AA/ac/jb
Enclosure
cc: Volusia County Environmental Control
Office of General Counsel, Tallahassee

Recycled Paper

WARNING NOTICE
OWN-DW-91-0010

Rules Violated:

Florida Administrative Code Rule 17-610.460(1) - Preapplication waste treatment shall result in reclaimed water that meets, at a minimum, secondary treatment and high-level disinfection. The reclaimed water shall not contain more than 5.0 milligrams per liter of suspended solids before the application of the disinfectant.

Florida Administrative Code Rule 17-610.463(1) - Reclaimed water limitations shall generally be met after disinfection and before discharge to holding ponds or reuse systems. The total suspended solids limitation shall be achieved before disinfection, regardless of the actual reclaimed water compliance monitoring location.

Florida Administrative Code Rule 17-610.463(2) - The treatment facility shall include continuous on-line monitoring for turbidity before application of the disinfectant. Continuous on-line monitoring of total chlorine residual or for residual concentrations of other disinfectants, if used, shall be provided at the compliance monitoring point. Instruments for continuous on-line monitoring of turbidity and disinfectant residuals shall be routinely calibrated and maintained. The permittee shall develop, and the department shall approve, an operating protocol designed to ensure that the high-level disinfection criteria will be met before the reclaimed water is released to the system storage or to the reclaimed water reuse system. The operating protocol shall be reviewed and updated and shall be subject to department review and approval at least annually. Reclaimed water produced at the treatment facility that fails to meet the criteria established in the operating protocol shall not be discharged into system storage or to the reuse system. Such substandard reclaimed water (reject water) shall be either stored for subsequent additional treatment or shall be discharged to another permitted reuse system requiring lower levels of pretreatment or to a permitted effluent disposal system.

Florida Administrative Code Rule 17-600.440(5)(f) - To determine compliance of a domestic wastewater facility with the high-level disinfection level, the following operational criteria (using MF or equivalent MPN methods) shall be applicable.

1. Any one sample shall not exceed 25 fecal coliform values per 100 mL of sample.

2. Any one sample shall not exceed 5.0 milligrams per liter of TSS at a point before application of the disinfectant.

Florida Administrative Code Rule 17-601.500(1) - The minimum schedule for sampling and parameters to be sampled for wastewater treatment plants is as specified in Figure 3.

Florida Administrative Code Rule 17-600.410(5), 17-600.720(2), 17-600.730(1)(d) - Department permits and record drawings approved

operations and maintenance manual schedules; logs and all recorded operating data shall be kept available at all facilities or other acceptable sites approved by the department and for inspection by the department.

Florida Administrative Code Rule 17-600.740(2)(a) - prohibits the release of excreta, sewage, or other wastewaters or sludge without providing proper treatment.

Florida Administrative Code Rule 17-600.750 - requires that the department be notified of the system's inability (temporarily) to comply with Code requirements. Notification shall be in person, by telephone or telegraph within 24 hours of breakdown or malfunction.

Florida Administrative Code Rule 17-602.360(1)(c) - Report to permittee and the department or local approved agency by wire or telephone of serious breakdown or malfunction....likely to cause serious inefficient or unsafe treatment plant operation.

Florida Administrative Code Rule 17-602.360(1)(e) - Maintain operation and maintenance log for each plant accessible to 24 hours inspection.....log shall include identification of plant, signature and certification number of operator; date and time in and out.

Florida Administrative Code Rule 17-610.470 - No cross-connections to potable water systems shall be allowed. The permittee shall establish and shall obtain department approval for a cross-connection control and inspection program, pursuant to Rule 17-555.360,F.A.C.

Explanatory Statement:

On June 5, 1991, a routine reconnaissance inspection of the Deltona Lakes Wastewater Treatment Plant and a subsequent review of Monthly Operation Report forms was conducted by department personnel. Violations, or unsatisfactory conditions, discovered during the inspection and subsequent file review include, but are not necessarily limited to, the following:

1. Failure to comply with high level disinfection as indicated by the following:

   a. 139 daily composite samples where total suspended solids values exceeded 5 mg/l as reported on the November, 1990 thru April, 1991 Monthly Operation Reports.

   b. 5 samplings where fecal coliform values exceeded 25 as reported on the November, 1990 thru April, 1991 Monthly Operation Reports.

2. Failure to divert substandard reclaimed water (reject water) when turbidity exceeded a value of 2.5 N.T.U.'s as set forth in your draft operational manual. The alarm was set to divert flow to the upset pond at 4.5 N.T.U.'s at the time of the June 5, 1991, inspection. The department

recommends an initial setting of 2.0 N.T.U.'s, as experience has shown this will assure the effluent leaving the filters is not exceeding 5.0 mg/l total suspended solids.

3. Release of substandard reclaimed water to the unrestricted public access golf courses for irrigation as evidenced by the number of occurrences in Item 1 above where high level disinfection was not achieved.

4. Failure to provide daily logs that record the release time, the quality and quantity of the reclaimed water delivered to the golf courses or to the substandard pond.

5. Failure to submit all the data required by the Ground Water Monitoring Plan for Glen Abbey Golf Course.

6. Failure to provide the 7.2 million gallons of storage at Glen Abbey Golf Course by November 1, 1990, as required per Specific Condition 2 of Permit DC64-177249.

7. Failure to notify the department of the facility's continuous inability to produce a reclaimed water meeting 5 mg/l of total suspended solids and fecal coliform values exceeding 25.

8. Failure to obtain the department's approval for a cross connection and inspection program.

You are requested to respond to the department within ten (10) days of receipt of this notice as the cover directs, to schedule a meeting pursuant to resolving these violations.

DELTONA LAKES

OGC Case No. 91-0678 - FDER (Resulting from Warning Notice 91-0003).

Conditions have been met.
Consent Agreement is anticipated to be closed in April, 1992.

Rec'd SSU
APR 0 1 1991
EXECUTIVE

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767

Lawton Chiles, Governor

Carol M. Browner, Secretary

cc: C. Smith
Flaherty
K. Davis

CERTIFIED
P 399 919 482

March 27, 1991

Mr. Bert T. Phillips, President
Deltona Utilities, Inc.
1000 Color Place
Apopka, Florida 32703

OCD-CE-PW-91-0172

Volusia County - PW
Deltona Utilities, Inc.
Consent Agreement OGC Case No. 91-0678

Dear Mr. Phillips:

Attached is a Consent Agreement prepared by the Department. Please review this document, and if satisfactory, sign and date the appropriate spaces and forward to this office within the next twenty (20) days. A copy of the completed document will be forwarded to you upon entry by the Deputy Assistant Secretary.

Should the Consent Agreement be unacceptable, please provide this office with written notification within twenty (20) days of receipt.

If you have any questions about the terms of this Consent Agreement, please contact Mr. Paul J. Morrison, Drinking Water Compliance/Enforcement Section at (407) 894-7555 or at the above address.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

AA/gm/mg

Enclosure

cc: David Thulman, Office of General Counsel, Tallahassee

Recycled Paper

DER CERTIFIED MAIL NO.: _____

BEFORE THE STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA, DEPARTMENT OF ENVIRONMENTAL REGULATION Complainant, vs. DELTONA UTILITIES, INC. Respondent	IN THE OFFICE OF THE CENTRAL DISTRICT OGC FILE NO. 91-0678

CONSENT AGREEMENT

This Consent Agreement is made and entered into between the State of Florida Department of Environmental Regulation ("Department") and Deltona Utilities, Inc. ("Respondent"). The Department finds and Respondent agrees to the following:

1. The Department is the administrative agency of the State of Florida which has the authority to administer and enforce the provisions of Chapter 403, Part VI, Florida Statutes, and the rules promulgated thereunder, Florida Administrative Code Chapters 17-550 and 17-560. The Department has jurisdiction over the matters addressed in this Consent Agreement.

2. Respondent is a Florida Corporation doing business at 1000 Color Place, Apopka, Florida 32703. Respondent is a person as defined in Section 403.031(5), Florida Statutes.

3. Respondent owns and is responsible for the operation of the community public water system serving piped potable water to approximately 20,763 service connections serving an estimated population of 72,670. The property is located at Latitude 28° 53' 48" North, Longitude 81° 14' 10" West, Volusia County, Florida.

4. On January, 17, 1991 the Department issued a Warning Notice (OWN-PW-91-0003) to the Respondent. The Warning Notice informed the Respondent of violations of Florida Administrative Code Chapters 17-550 and 17-560 and Chapter 403, Florida Statutes. The Warning Notice is attached hereto as Exhibit A.

5. Respondent violated Florida Administrative Code Rule 17-550.510 (6)(e), by failing to submit the required satisfactory recheck bacteriological test results on two (2) consecutive days when unsatisfactory test results were reported on January, 17, 1990, May 30, 1990 (2 locations), August 14, 1990 and August 29, 1990. Two (2) satisfactory recheck samples were collected for each of these unsatisfactory samples, but they were not collected on two (2) consecutive days.

6. Respondent violated Florida Administrative Code Rule 17-560.410(1)(f) and Section 403.857, Florida Statutes, by failing to notify all those persons served by the subject drinking water system of Respondent's failure to submit the required satisfactory recheck bacteriological test results on two consecutive days when unsatisfactory test results were reported.

7. The Department informed Respondent of Respondent's violations of Chapter 403, Florida Statutes and applicable Department rules during the meeting in the Department's District office in Orlando on February 8, 1991. All disputed issues were discussed and resolved.

8. Subsequent to the meeting referenced in paragraph 7 above Respondent provided to the Department on March 11, 1991 a copy of the public notification which Respondent had published in the DeLand Sun News newspaper on March 6, 1991. This public notification notified those persons served by the subject water system of Respondent's failure to submit the required satisfactory bacteriological test results on two (2) consecutive days when unsatisfactory test results were reported, and was in accordance with Florida Administrative Code Rule 17-560.410.

THEREFORE, having reached a resolution of the matter, pursuant to Florida Administrative Code Rule 17-103.110(3), Respondent and the Department mutually agree and it is

ORDERED:

9. Within 30 days of execution of this Consent Agreement, Respondent shall pay the Department $1,850.00 in settlement of the matters addressed in this Consent Agreement. This amount includes a monetary settlement of $1,500.00 for alleged violations of Sections 403.161 and 403.859, F.S., and of the Department's rules and $350.00 for costs and expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Agreement. Payment shall be made by cashier's check or money order. The instrument shall be made payable to the Department of Environmental Regulation and shall include thereon the OGC number assigned to

this Agreement and the notation "Pollution Recovery Fund". The payment shall be sent to the Department of Environmental Regulation, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767.

10. If and when a bacteriological sample in the subject drinking water system is total coliform - positive and/or fecal coliform - positive, then Respondent shall comply with the bacteriological repeat monitoring requirements in Florida Administrative Code Rule 17-550.510(6)(h)(j)(k) and (1), which became effective on January 3, 1991. A copy of this section of the Rule is attached hereto as Exhibit B. If Respondent demonstrates compliance with this Consent Agreement for twelve (12) consecutive months beginning the month of the effective date of this Consent Agreement, the Department will close this enforcement case.

11. In the future, Respondent shall perform public notification in accordance with Florida Administrative Code Rule 17-560.410 to all users regarding any failure to comply with the maximum contaminant levels (MCLs) or sampling and analysis requirements set forth in Florida Administrative Code Chapter 17-550.

12. Respondent agrees to pay the Department stipulated penalties in the amount of $1000.00 per day for each and every day Respondent fails to timely comply with any of the requirements of paragraphs 9, 10 and 11 of this Agreement. A separate stipulated penalty shall be assessed for each violation of this Agreement. Within 30 days of written demand from the Department, Respondent shall make payment of the appropriate stipulated penalties to the "The Department of Environmental Regulation" by cashier's check or money order and shall include thereon the OGC number assigned to this Agreement and the notation "Pollution Recovery Fund." Payment shall be sent to the Department

of Environmental Regulation, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767. The Department may make demands for payment at any time after violations occur. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any of the terms of this Consent Agreement.

13. Persons who are not parties to this Consent Agreement but whose interests are affected by this Consent Agreement have a right, pursuant to Section 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400; within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the District Office named above at the address indicated. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Section 120.57, F.S.

The petition shall contain the following information: (a) The name, address, and telephone number of each petitioner; the Department's Consent Agreement identification number and the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the Consent Agreement; (c) A statement of how each petitioner's substantial interests are affected by the Consent Agreement; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Agreement; (f) A statement of which rules or statutes petitioner contends

require reversal or modification of the Consent Agreement; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Agreement.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Agreement have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Office of General Counsel at the above address of the Department. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Section 120.57, F.S., and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-5.207, F.A.C.

A party who is adversely affected by this Consent Agreement is entitled to Judicial Review pursuant to Section 120.68, F.S. Review proceedings are governed by the Florida Rules of Appellate Procedure. Such proceedings are commenced by filing one copy of a Notice of Appeal with the Agency Clerk of the Department of Environmental Regulation and a second copy, accompanied by filing fees prescribed by law, with the First District Court of Appeal or with the District Court of Appeal in the Appellate District where the party resides. The Notice of Appeal must be filed within 30 days of rendition of the Order to be reviewed.

14. Entry of this Consent Agreement does not relieve Respondent of the need to comply with applicable federal, state or local laws, regulations or ordinances.

15. The terms and conditions set forth in this Consent Agreement may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this Consent Agreement shall constitute a violation of Section 403.859, Florida Statutes.

16. Respondent is fully aware a violation of the terms of this Consent Agreement may subject Respondent to judicial imposition of damages, civil penalties up to $5,000 per offense and criminal penalties.

17. Respondent shall allow all authorized representatives of the Department access to the property at reasonable times for the purpose of determining compliance with the terms of this Consent Agreement and the rules of the Department.

18. All information required by this Consent Agreement to be submitted to the Department shall be either hand delivered or sent via certified U. S. mail to:

Section Supervisor
Drinking Water Compliance/Enforcement
Central District
State of Florida Department
of Environmental Regulation
3319 Maguire Boulevard
Suite 232
Orlando, Florida 32803-3767

19. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit any violations of applicable statutes, or the rules promulgated thereunder that are not specifically addressed by the terms of this Consent Agreement.

20. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Agreement, hereby waives its right to seek judicial imposition of damages, or civil penalties for alleged violations outlined in this Consent Agreement. Respondent waives its right to an administrative hearing pursuant to Section 120.57, Florida Statutes, on the terms of this Consent Agreement. Respondent acknowledges its right to appeal the terms of this Consent Agreement pursuant to Section 120.68, Florida Statutes, but waives that right upon signing this Consent Agreement.

21. The provisions of this Consent Agreement shall apply to and be binding upon the parties, their officers, directors, agents, servants, employees, successors, and assigns and all persons, firms and corporations acting under, through or for them and upon those persons, firms and corporations in active concert or participation with them.

22. If all of the requirements of this Consent Agreement have not been fully satisfied, Respondent shall not sell or convey the above-described property without, at least 14 days prior to such sale or conveyance, (1) notifying the Department of such sale or conveyance, and (2) providing a copy of this Consent Agreement with all attachments to the new owner.

23. No modifications of the terms of this Consent Agreement shall be effective until reduced to writing and executed by both Respondent and the Department.

24. This Consent Agreement is final agency action of the Department pursuant to Section 120.69, Florida Statutes, and Florida Administrative Code Rule 17-103.110(3), and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, Florida Statutes. Upon timely filing of a petition this Consent Agreement will not be effective until further order of the Department.

FOR THE RESPONDENT:

Bert T. Phillips, President
Deltona Utilities, Inc.
1000 Color Place
Apopka, Florida 32703

DATE

DONE AND ORDERED this 22 day of April, 1991, at Orlando, Orange County, Florida.

A. ALEXANDER, P.E.
Deputy Assistant Secretary
Central District
State of Florida Department
of Environmental Regulation
3319 Maguire Boulevard
Suite 232
Orlando, Florida 32803-3767

FILING AND ACKNOWLEDGMENT
FILED, on this date, pursuant to §120.52, Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

CLERK

4/22/91
DATE

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • 407-894-7555

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Alex Alexander, Deputy Assistant Secretary

CERTIFIED
P 399 919 279

January 17, 1991

Mr. Charles E. Woods, President
Deltona Utilities, Incorporated
1000 Color Place
Apopka, FL 32703

WARNING NOTICE
OWN-PW-91-0003

Volusia County - PW
Deltona Utilities, Incorporated
PWS ID Number 3640287

Dear Mr. Woods:

Under Chapter 403, Florida Statutes, the Department of Environmental Regulation, hereafter referred to as the department, is delegated the power and duty to control and prohibit pollution of air and water in accordance with the law and rules promulgated by the department.

You are hereby placed on notice that the department has reason to believe that you are presently operating in violation of Sections 403.859 and 403.161(1)(b), Florida Statutes, and department rules, as noted on the attached sheets. This Warning Notice addresses only monitoring violations at your public water supply system. Other violations may also exist at your system, but they are not addressed herein.

Section 403.860(1)(2), Florida Statutes, provides that whoever commits a violation of that section shall be liable to the state for any damage caused and for civil penalties of up to $5,000 per day during which the violation occurs.

Accordingly, you are hereby advised to respond to the specific violations within fourteen (14) days from receipt hereof.

You should direct any written response to A. Alexander. If you have any questions concerning this Warning Notice, and to schedule a meeting with the department, contact Mr. Paul Morrison, Drinking Water Compliance/Enforcement Section at (407) 894-7555 or at the above address.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

AA/pm/mg

Enclosure
cc: Volusia County Health Department

D.E.R.-ORLANDO
EXHIBIT NO. A

WARNING NOTICE
OWN-PW-91-0003
January 17, 1991

Rules Violated (as indicated):

Section 403.161(1)(b), Florida Statutes - Failure to comply with any rule or regulation adopted or issued by the department.

Section 403.857, Florida Statutes and Rule 17-560.410(1)(f), Florida Administrative Code - Public notification requirements.
Rule 17-550.510(6)(b), Florida Administrative Code - Microbiological sampling requirements.

Remarks (e.g. explanatory statement):

According to the department's records your community water system is not being properly operated and maintained. The specific deficiencies attributing to the violations are summarized as follows:

1. According to our records, from April, 1989 through March, 1990, the subject system had four (4) or more bacteriological results of compliance samples taken in the distribution system which exceeded the maximum contaminant level (MCL) of four (4) coliforms/100 ml. As such, the system was included on EPA's list of significant non-complier (SNC) systems for that time period. Systems which have bacteriological test results which exceed MCLs are required to submit recheck samples until satisfactory results are received on two (2) consecutive days. Our records indicate that the bacteriological test result for the sample submitted on January 17, 1990 from 1435 Lonbardy was unsatisfactory and the satisfactory recheck samples were taken on February 1, 1990 and February 9, 1990, which were eight (8) days apart [not the required two (2) consecutive days].

   The bacteriological test results for the samples submitted on May 30, 1990 from 1410 Deltona Boulevard and from 655 Normandy were unsatisfactory and the satisfactory recheck samples were taken on June 11 and June 14, 1990 which were three (3) days apart [not the required two (2) consecutive days].

   The bacteriological test results for the sample submitted on August 14, 1990 from 1049 Ft. Smith was unsatisfactory and the satisfactory recheck samples were taken on August 15 and 29, 1990 which were 14 days apart [not the required two (2) consecutive days].

   The bacteriological test results for the sample submitted on August 29, 1990 from 487 East Lehigh Drive was unsatisfactory and the satisfactory recheck samples were taken on August 31 and September 5, 1990, which were five (5) days apart [not the required two (2) consecutive days].

D.E.R.-ORLANDO
EXHIBIT NO. A

2. Public notification had not been accomplished as required in Rule 17-560.410, Florida Administrative Code. The supplier of water must notify all those persons served by the subject system of its failure to comply with those rules that apply to deficiency item #1 above. A copy of such notice must also be provided to this office.

As such, you are operating the drinking water system in violation of Chapter 403, Florida Statutes, and Florida Administrative Code Chapters 17-550 and 17-560.

You are requested to contact Mr. Paul Morrison, of this office, within the fourteen (14) days required by the cover letter to schedule a meeting pursuant to resolving these violations.

D.E.R.-ORLANDO
EXHIBIT NO. A

DELTONA LAKES

OGC File No. 84-0172 (modified in 1989).

Plant modifications have been completed. Plant effluent meets public access effluent requirements and is being used for spray irrigation of two golf courses.
The Consent Order is expected to be officially closed in 1992.

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • 407-894-7555

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Alex Alexander, Deputy Assistant Secretary

October 25, 1988

Arsenio Milian, President
Deltona Utilities
3250 S. W. 3rd Street
Miami, Florida

RE: Department of Environmental Regulation
vs. Deltona Utilities, Inc.
OGC File No. 84-0172, Consent Order

Dear Mr. Milian:

Pursuant to Paragraph 22 of the subject Consent Order, the Department hereby extends the period of temporary discharge into Lake Monroe by one year. Deltona Utilities has demonstrated that it is making a good faith effort to employ an alternative method of wastewater disposal.

The Department supports your efforts, and those of the St. Johns River Water Management District, in moving toward a resolution by reuse of reclaimed water. We understand the difficulties you are experiencing in moving toward such a resolution.

Please keep us advised of your progress.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

AA:vga

RECEIVED OCT 3 1 1988

BEFORE THE STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION, Complainant, vs. DELTONA UTILITIES, INC., a Florida corporation, Respondent.	IN THE OFFICE OF THE CENTRAL FLORIDA DISTRICT OGC FILE NO. 84-0172

MODIFIED CONSENT ORDER

This Modified Consent Order is made and entered into between the State of Florida Department of Environmental Regulation ("Department") and Deltona Utilities, Inc., a Florida Corporation ("Respondent"). The Department finds and Respondent admits the following:

1. The Department is the administrative agency of the State of Florida charged with the responsibility for the protection of Florida's air and water resources and the administration of Chapter 403, Florida Statutes, and the regulations promulgated thereunder, Florida Administrative Code Chapter 17.

2. Respondent is a Corporation authorized under the laws of the State of Florida and doing business at 1000 Color Place, Apopka, Florida 32703.

3. Respondent is the owner and operator of a 0.90 MGD contact stabilization wastewater treatment facility which (1) currently discharges through holding ponds into Lake Monroe, and (2) currently provides service in the Deltona Lakes area of Volusia County, Florida.

4. By letter dated October 27, 1982, Respondent was notified that an intensive water quality study of Lake Monroe revealed that Lake Monroe did not meet Class III standards as defined in Rule 17-3.131, Florida Administrative Code (F.A.C.). Specifically, data revealed that the criteria for dissolved oxygen (D.O.), pH, and unionized ammonia were not met in the lake

and that these deviations were related to the highly eutrophic conditions of the lake. Respondent was advised that due to these conditions, it would not be able to continue to discharge effluent into Lake Monroe and that it should initiate plans for removal of the effluent discharge by January 30, 1984, the expiration date of the then-existing operating permit.

5. Respondent submitted an application for a new permit to the Department, St. Johns River District Office on December 29, 1983.

6. Respondent was notified of the Department's Intent to Deny said application on March 6, 1984.

7. Respondent had continued to operate said plant, resulting in violations of Section 403.161(1)(a)(b), Florida Statutes, and Florida Administrative Code Rule 17-3.011(5).

8. Meetings were held between Respondent and the Department during which any disputed issues were resolved.

9. Respondent entered into a Consent Order on November 4, 1986, which required Respondent to achieve no discharge to Lake Monroe by November 1, 1988.

10. From the date of execution of the original Consent Order to the present, Respondent has complied with all of the requirements of the Consent Order.

11. Respondent sought and obtained an additional one-year extension of the "no discharge" requirement to November 1, 1989, and has the right under the Consent Order to seek a second additional one-year extension.

12. In accordance with paragraph 23 of the Consent Order, the Respondent has reduced the nutrient loadings into Lake Monroe by approximately one-half by virtue of the existing ponds percolating effluent and providing a higher level of treatment through detention.

13. Since that time, the Respondent has diligently sought to achieve the "no discharge" requirement, including preparing,

negotiating, and executing an Easement and Reclaimed Water Delivery Agreement with the Deltona Lakes Golf and Country Club.

14. Respondent has also investigated other effluent disposal alternatives which are outlined in the letter from Respondent to the Department dated August 29, 1989, and attached to and incorporated in this Modified Consent Order as Exhibit "A".

15. As contemplated under the original Consent Order, Respondent is now seeking the second additional one-year extension of the date to achieve "no discharge" to Lake Monroe as outlined in the letter attached as Exhibit "A" hereto.

ACCORDINGLY, having reached a resolution of the matter, pursuant to Florida Administrative Code Rule 17-103.110(3), Respondent and the Department mutually agree and it is

ORDERED:

16. As contemplated in the letter attached as Exhibit "A", the Department acknowledges that the Respondent has used its best efforts to identify "no discharge" effluent disposal alternatives, but that it may not be possible for the Respondent to achieve adequate enforceable effluent disposal commitments from property owners for at least 900,000 gallons per day, average annual basis of effluent disposal capacity. Therefore, if the Respondent is unable to obtain an executed enforceable effluent disposal commitment within thirty (30) days from the date this order becomes final, the Respondent shall immediately notify the Department in writing and thereafter shall expeditiously submit to the Department for Department consideration a contingency plan to comply with the requirements of the Department. The Department agrees to use its best efforts to assist Respondent in achieving adequate enforceable effluent disposal commitments. Nothing contained herein is intended to bind the Department in any way to expend funds in any way for the acquisition, design, permitting, construction, or operation of any effluent disposal site.

17. Respondent shall comply with the following compliance schedule:

	TASK	DATE
(1)	Effluent study, effluent disposal permit application, design of 0.9 MGD wastewater treatment plant modifications, permit application for 0.9 MGD wastewater treatment plant, routing and design of pipe and permit application for pipeline.	January 15, 1990
(2)	Attainment of FDER Notice of Intent to Issue Permit	March 1, 1990
(3)	Attainment of FDER construction permits	March 15, 1990
(4)	Respondent to award construction contracts	March 16, 1990
(5)	Respondent to complete construction for start-up testing of wastewater treatment plant modification, pipeline and disposal system	October, 1990
(6)	Start-up period	October and November, 1990
(7)	Substantial project completion certification	October 15, 1990
(8)	Cease discharge to Lake Monroe	November 1, 1990
(9)	Respondent to submit FDER operation permit application	March, 1991

18. At all times during the period of this Modified Consent Order, Respondent shall maintain an effluent water quality equal to, or better than, that required under Florida Administrative Code Chapters 17-3, 17-4, and 17-610.

19. Respondent shall comply with all conditions of any approval, clearance, or permit issued by the Department for the construction and/or operation of projects, or systems relating to the referenced wastewater treatment facilities, or in the modification or expansion thereof.

20. Respondent is required, pursuant to Section 403.087(1) and 403.088(1), Florida Statutes, and Florida Administrative Code Rule 17-4.03, to obtain a state operation permit from the Department in order to operate the wastewater treatment plant. At present, the Respondent cannot qualify for an operation permit be-

cause it cannot comply with the Department's requirement of no effluent discharge into Lake Monroe. The Department is authorized by Section 403.088(4), Florida Statutes, and Florida Administrative Code Rule 17-4.25 to issue a temporary operation permit or enter into a Consent Order which is the equivalent of a temporary operation permit for those persons or entities who do not qualify for an operation permit. The Department and the Respondent recognize that there is no present reasonable alternative means of disposing of the existing wastewater other than by discharging it into waters of the state. The Department and the Respondent recognize that the denial of a temporary operation permit or a Consent Order which is the equivalent of a temporary operation permit would work in extreme hardship upon the applicant and the citizens of Volusia County. The Department and the Respondent recognize that the execution of this Consent Order will be in the public interest.

21. Application for an operation permit for the modified wastewater treatment facility must be received by the Department no later than 60 days prior to expiration of the construction permit which provides treatment and disposal capacity for 0.9 MGD annual average capacity. Notwithstanding anything to the contrary, nothing herein shall authorize any discharge of effluent to Lake Monroe beyond 900,000 gallons per day, average annual basis. Until issuance of said operation permit, this Modified Consent Order shall function as the equivalent of a temporary operation permit.

22. In accordance with the current Florida Administrative Code Chapter 17-602, the following is the classification of the wastewater treatment facility which is the subject of the Modified Consent Order.

DELTONA UTILITIES - STP (900,000 gpd) Class C Category II

Operation of this wastewater treatment facility shall be under the control of certified operators in accordance with Florida

Administrative Code Rule 17-16.370, who shall perform the duties required by Florida Administrative Code Rule 17-16.360.

23. The required sampling shall be performed at the sewage treatment plant prior to discharge to the holding ponds and Lake Monroe as follows:

PARAMETER	RECORDING OR SAMPLING FREQUENCY
TSS	Weekly
BOD_5	Weekly
Total Nitrogen as N	Weekly
Total Phosphorus as P	Weekly
pH	Daily
Chloride residual	Daily
Flow	Daily
Fecal Coliform	Weekly

The sampling and analyses required above shall be in accordance with Florida Administrative Code Chapter 17-19, and Department approved standard methods. The data required by this condition shall be reported to the Department on a monthly basis, by the 15th day of the following month.

24. The holding pond effluent shall be monitored on the following sampling schedule prior to discharge to Lake Monroe:

Flow*	Daily
Total Nitrogen as N	Weekly
Total Phosphorus as P	Weekly

*Timer on effluent pump.

25. The wastewater treatment plant must meet the requirements of a secondary treatment and basic disinfection in accordance with Chapter 17-6 F.A.C.

26. Groundwater Monitoring shall be performed in accordance with the previously approved Groundwater Monitoring Plan.

27. Operational difficulties that prevent the Respondent from complying with Florida Administrative Code Chapter 17-4 or the terms of this Modified Consent Order shall be reported to the Department orally within forty-eight (48) hours of their occurrence and a written report of such occurrence shall be submitted to the Department within seven (7) days of any such occurrence.

28. The effluent discharged to Lake Monroe shall be adequately chlorinated at all times so as to maintain 0.5 mg/l total chlorine residual after a minimum contact period of 15 minutes (based upon peak flow).

29. Waste sludge disposal shall be in accordance with Florida Administrative Code Rule 17-7, Part IV. Sludge shall be analyzed quarterly and the result submitted to the department in accordance with Rule 17-7.540(1) and (2) F.A.C., or if not analyzed, shall be disposed of at approved sanitary landfills.

30. Respondent shall allow authorized representatives of the Department access to the property at reasonable times for purposes of determining compliance with this Order and the rules of the Department.

31. The Department and Respondent acknowledge that the 1986 legislature has enacted the "Waste Treatment Cost Efficiency Act", amending Section 403.021, Florida Statutes. If, and to the extent that, the report required by said legislation and any rules and regulations promulgated as a result of said act and said report are applicable to privately owned public utilities and mitigate the requirement that Respondent remove its effluent discharge outfall from Lake Monroe, the Department agrees to apply such mitigation to this case and negotiation of this matter will be reopened.

32. Respondent waives its right to a hearing or judicial review of the terms of this Modified Consent Order.

33. Respondent shall publish at their own expenses the following notice in a newspaper of general circulation in Volusia County, Florida. The notice shall be published one time only within 14 days after execution of the Consent Order by the Department.

STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION
Notice of Proposed Agency Action

The Department of Environmental Regulation gives notice of agency action of entering into a Consent Order with Deltona Utilities,

Inc. pursuant to Florida Administrative Code Rule 17-103.110(3). The Consent Order addresses the eventual elimination of effluent discharge from the Respondent's wastewater treatment plant to Lake Monroe and permits the continued operation of the current disposal system during a specified interim period.

The Consent Order is available for public inspection during normal business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday, except legal holidays, at the Department of Environmental Regulation, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767.

Persons whose substantial interests are affected by the above proposed agency action have a right, pursuant to Section 120.57, Florida Statutes, to petition for an administrative determination (hearing) on the proposed action. The petition must conform to the requirements of Florida Administrative Code Chapters 17-103 and 28-5, and must be filed (received) with the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, within 21 days of publication of this notice. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative determination (hearing) pursuant to Section 120.57, Florida Statutes.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the proposed agency action. Persons whose substantial interests will be affected by any decision of the Department have a right to intervene in the proceeding. A petition for intervention must be filed pursuant to Model Rule 28-5.207, F.A.C., at least five days before the final hearing and be filed with the Hearing Officer if one has been assigned at the Division of Administrative Hearings, Department of Administration, 1230 Desoto Building, Apalachee Parkway, Tallahassee, Florida 32399. If no Hearing Officer has been assigned, the petition is to be filed with the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400. Failure to petition to intervene within the allowed time frame constitutes a waiver of any right such person has to an administrative determination (hearing) under Section 120.57, Florida Statutes.

Respondent shall provide proof of publication to the Department within fourteen (14) days of notice.

34. If a Final Order is entered on a substantially affected party's petition, the substantially affected party has the right to seek judicial review of the Final Order pursuant to Section 120.68, Florida Statutes, by the filing of a Notice of Appeal pursuant to Rule 9.110, Florida Rules of Appellate Procedure, with the clerk of the Department in the Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400; and by filing a copy of the Notice of Appeal accompanied by the applicable filing fees with the appropriate District Court of Appeal. The Notice of Appeal must be filed within 30 days from the date the final order is filed with the clerk of the Department.

35. This Modified Consent Order is final agency action of the Department pursuant to Section 120.69, Florida Statutes, and Florida Administrative Code Rule 17-103.110(3), and it is final and effective on the date filed with the clerk of the Department unless a petition is filed in accordance with the preceding paragraphs. Upon the timely filing of a petition this Modified Consent Order will not be effective until further order of the Department.

36. The terms and conditions set forth in the Modified Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this Modified Consent Order shall constitute a violation of Section 403.161(1)(b), Florida Statutes.

37. Respondent agrees to pay the Department, as stipulated penalties, one hundred dollars ($100.00) per day per violation for each and every day the Respondent fails to meet any of the deadlines or fails to comply with the requirements specified in this Consent Order. Failure to meet more than one deadline or requirements constitutes a separate violation for each failure. The Department shall notify Respondent of any alleged violation

of this Consent Order by sending a written notice to Respondent in accordance with paragraph 39.

38. All notices, reports, plans, or other information required to be submitted to the Department pursuant to this Modified Consent Order shall be sent to: Manager, Domestic Waste Program, Central Florida District, State of Florida Department of Environmental Regulation, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803.

39. All notices or documents required, allowed, permitted, or contemplated to be issued or submitted by the Department to the Respondent pursuant to this Modified Consent Order shall be sent to: Ms. Karla Olson Teasley, General Counsel, Deltona Utilities, Inc., 1000 Color Place, Apopka, Florida 32703.

40. This Modified Consent Order shall take effect upon the date of filing and acknowledgment by the Clerk of the Department and, shall constitute final agency action by the Department pursuant to Section 120.69, Florida Statutes, and Florida Administrative Code Rule 17-103.110(3).

41. This Modified Consent Order supersedes and novates the previous Consent Order dated November 4, 1986, and any other previous agreements or representations, either verbal or written, heretofore in effect between the Department and the Respondent made with respect to the matters herein contained.

42. If any event (including events defined as "force majeure" below) occurs which causes delay or the reasonable likelihood of delay, in complying with the requirements of this Consent Order, Respondent shall have the burden of proving that the delay was, or will be, caused by circumstances beyond the reasonable control of Respondent and could not have been, or cannot be, overcome by due diligence. Changed economic circumstances shall not be considered circumstances beyond the control of Respondent. "Force majeure" means acts of God; acts of public enemies, wars, blockades, riots; acts of armed forces; epidemics; breakdown of or damage to machinery because of earthquakes, fires which were not caused by, or could not have been prevented by,

Respondent through the exercise of reasonable care, storms, floods, or washouts; arrests; or the inability to obtain necessary materials, supplies, permits or labor, be a cause not within control of Respondent and which be exercise of due diligence, Respondent is unable to overcome. Upon occurrence of an event causing a delay or upon becoming aware of a potential for delay, Respondent shall promptly notify the Department orally and shall, within seven (7) days of oral notification to the Department, notify the Department in writing of the anticipated length and cause of the delay, the measures taken or to be taken to prevent or minimize the delay, and the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond the reasonable control of Respondent, the time for performance hereunder shall be extended for a period equal to the delay resulting from such circumstances. Such agreement shall adopt all reasonable measures necessary to avoid or minimize delay. Failure of Respondent to timely comply with the notice requirements of this paragraph shall constitute a waiver of Respondent's right to request an extension of time for compliance with the requirements of this Consent Order. The Department may, at its sole discretion, waive any of the penalties provided for in this Consent Order if it determines that Respondent has made a good faith effort to comply with the provisions of this Consent Order and Department rules.

FOR THE RESPONDENT:

October 16, 1989
Date

Deltona Utilities, Inc.

[CORPORATE SEAL]

FOR THE USE AND RELIANCE
OF DELTONA UTILITIES, INC. ONLY
Approved as to form and legality.
October 16, 1989
Special Counsel

DONE AND ORDERED this 24 day of Oct, 1989, in Orlando, Orange County, Florida.

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION

Alex Alexander, P.E.
Deputy Assistant Secretary

Central Florida District
3319 Maguire Boulevard
Suite 232
Orlando, FL 32803
Telephone: (305) 894-7555

77/21:205.11/3R

FILING AND ACKNOWLEDGMENT
FILED, on this date, pursuant to § 120.52, Florida Statues, with the designated Department Clerk, receipt of which is hereby acknowledged.

CLERK 10/24/89 DATE

DELTONA LAKES

Notice of Violation - EPA - 3/13/90

Deficiencies were corrected. NPDES permit is no longer required because effluent has not been discharged to Lake Monroe since November, 1990.

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
REGION IV
345 COURTLAND STREET, N.E.
ATLANTA, GEORGIA 30365

MAR 1 6 1990

RECEIVED
MAR 28 1990
ENGINEERING DEPT.

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

REF: 4WM-FP

Mr. Carlos A. Penin, P.E.
Deltona Utilities, Inc.
3250 S.W. Third Avenue
Miami, Florida 33129

Re: Notice of Violation
NPDES Permit No. FL0024546
Compliance Evaluation Inspection

Dear Mr. Penin:

I wish to convey my thanks to John Rumbley and Tim Dorton for their assistance during Karen Buerki's Compliance Evaluation Inspection of your Deltona Utilities facility on February 26, 1990.

As you will note, Ms. Buerki has listed your facility as not in compliance. The deficiencies she found are as follow:

1. A copy of NPDES Permit No. FL0024546 was not available on site.

2. The balance has been due for calibration since November 1989.

3. The effluent sampling hose and strainer were covered in algae.

4. A thermometer in a beaker of water needs to be placed in the BOD incubator to insure proper temperature on a continuing basis. Records of the temperature should be maintained each day.

Please reply within fifteen (15) days of receipt of this letter with what you intend to do to correct these deficiencies. Until such time as you achieve compliance with all conditions of your permit you are considered to be in violation of and subject to enforcement action pursuant to Section 309 of the Clean Water Act.

If you have any questions concerning this matter, please contact Ms. Karen Buerki at (404) 347-7428.

Sincerely yours,

Peter T. McGarry, P.E., Chief
Florida/Mississippi Unit
Compliance Section
Facilities Performance Branch
Water Management Division

Enclosure

cc: Alex Alexander, FDER, Orlando

United States Environmental Protection Agency
Washington D C 20460

EPA NPDES Compliance Inspection Report

Form Approved
OMB No 2040 0003
Approval Expires 7-31-85

Section A National Data System Coding

Transaction Code	NPDES	Yr/mo/day	Inspection Type	Inspector	Fac Type
1 [ ] 2 [5]	3 [FL0101214] 15 [5416] 11	12 [910212] 17	18 [C]	19 [E]	20 [2]

Remarks

Reserved	Facility Evaluation Rating	BI	QA	Reserved	
65 [ ] 69	70 [ ]	71 [ ]	72 [ ]	73 [ ] 74	75 [ ] 80

Section B Facility Data

Name and Location of Facility Inspected	Entry Time ☐ AM ☑ PM	Permit Effective Date
Deltona Utilities WWTP Fisher Drive at Providence Deltona, Florida	1:00	October 1, 19[illegible]
	Exit Time/Date 2:00	Permit Expiration Date Sept. 30, 19[illegible]

Name(s) of On-Site Representative(s)	Title(s)	Phone No(s)
John Rumbley Tim Dorten	Relief Operater Laboror	

Name Address of Responsible Official	Title	Contacted
Carlos A. Penin, P.E. 3250 SW Third Ave. Miami, Florida 33129	Chief Utilities Engineer Phone No (305) 854-1111	☐ Yes ☑ No

Section C Areas Evaluated During Inspection

(S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated)

U	Permit	S	Flow Measurement	N	Pretreatment	S	Operations & Maintenance
S	Records/Reports	S	Laboratory	S	Compliance Schedules	N	Sludge Disposal
S	Facility Site Review	S	Effluent/Receiving Waters	M	Self-Monitoring Program		Other

Section D: Summary of Findings/Comments (Attach additional sheets if necessary)

Permit not available on site.
No thermometer in incubator for QA.
Balance last calibrated Nov '89.
Sampling hose was full of algae

Name(s) and Signature(s) of Inspector(s)	Agency/Office/Telephone	Date
Karen Buechi	EPA-Region IV (404) 347-7428	March 8, 19[illegible]
Signature of Reviewer	Agency/Office	Date
[signature]	EPA	3-9-90

Regulatory Office Use Only

Action Taken	Date	Compliance Status
		☐ Noncompliance ☐ Compliance

EPA Form 3560-3 (Rev. 3-88) Previous editions are obsolete.

DELTONA LAKES

Warning Notice 89-0178 - FDER

Sampling requirements have been satisfied. Conditions have been met.

cc Doug Lovell ✓

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • 407-894-7555

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Alex Alexander, Deputy Assistant Secretary

CERTIFIED MAIL
P 299 900 262

November 20, 1989

Charles E. Woods, President
Deltona Utilities, Incorporated
1000 Color Place
Apopka, Florida 32703

OCD-PW-89-0110

Volusia County - PW
Deltona Utilities, Incorporated
PWS ID Number 3640267

Dear Mr. Woods:

Reference is made to the September 20, 1989 Warning Notice (OWN-PW-89-0178) which was sent to you concerning the subject drinking water system.

Violation number 1 in the Warning Notice stated there was an insufficient number of satisfactory bacteriological test results being submitted monthly from the distribution system. The number of distribution samples required is based on the population served in accordance with Rule 17-550.510(6)(b), Florida Administrative Code. The department uses a factor of 3.5 persons per residential connection to determine the population served.

Letters received by the department on September 28, 1989 and October 24, 1989 from your office indicated the utility was using a factor of 2.7 people per house and that the sampling was based on that population figure. Two(2)studies were referenced in the letters as a basis for using 2.7 people per house. The department believes the utility was acting in good faith in this matter and will not proceed with further enforcement action at this time. However, we must require that the 3.5 persons per residential connection factor be used in the future to determine the population served. It was indicated in the utility's letter received by the department on October 24 that the utility agrees to use this factor and the utility agrees to collect the required seventy-five (75) satisfactory samples from your distribution system each month.

Violation number 2 in the Warning Notice stated the department had not received copies of total Trihalomethanes Analysis results for the first and fourth quarters of 1988. Your office has since provided the department with copies of the laboratory analysis results for these quarters. The confusion was that the quarterly samples were collected anywhere from six (6) to seventeen (17) days after the final date of the quarter. To eliminate confusion in the future, this needs to be corrected so that the collection date is within the quarterly time-frame.

Violation number 3 in the Warning Notice stated that public notification had not been accomplished. The department will not require this at this time based on the above.

If you have any questions concerning this letter, please contact Mr. Paul Morrison at (407) 894-7555 or the above address.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

AA:cra/jmmc/pjm/mg

cc: Volusia County Health Department
Steve Medina, Office of General Counsel, Tallahassee
Charles L. Sweat, Vice President
of Operations, Deltona Utility systems

(10)

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • 407-894-7555

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Alex Alexander, Deputy Assistant Secretary

September 20, 1989

CERTIFIED MAIL
P 982 444 236

Charles E. Woods, President
Deltona Utilities, Incorporated
1000 Color Place
Apopka, Florida 32703

WARNING NOTICE
OWN-PW-89-0178

Volusia County - PW
Deltona Utilities, Incorporated
PWS ID Number 3640287

Dear Mr. Woods:

Under Chapter 403, Florida Statutes, the Department of Environmental Regulation was delegated the power and duty to control and prohibit pollution of air and water in accordance with the law, rules and regulations promulgated by the department.

You are hereby placed on notice that the department has reason to believe that you are presently operating in violation of Sections 403.859 and 403.161(1)(b), Florida Statutes, and department rules and regulations, as noted on the attached sheet(s). This Warning Notice addresses only monitoring violations at your public water supply system. Other violations may also exist at your system, but they are not addressed herein.

Section 403.860(1)(2), Florida Statutes, provides that whoever commits a violation of that section shall be liable to the state for any damage caused and for civil penalties of up to $5,000 per day during which the violation occurs.

Accordingly, you are hereby advised to respond to the specific violations within fourteen (14) days from receipt hereof.

You should direct any written response to A. Alexander. If you have any questions concerning this Warning Notice, and to schedule a meeting with the department, contact Ms. Marie Carrasquillo, Drinking Water Compliance/Enforcement Section at (407) 894-7555 or at the above address.

18600 x 2.6 ERC = 48360 Population

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

AA/cra/jmmc/pjm/mc/mg

Enclosure

Manager — Paul Morrison

cc: Volusia County Health Department
Steve Medina, Office of General Counsel, Tallahassee

WARNING NOTICE
OWN-PW-89-0178
September 20, 1989

Rules Violated (as indicated):

Section 403.161(1)(b), Florida Statutes - Failure to comply with any rule or regulation adopted or issued by the department.
Section 403.857, Florida Statutes and Rule 17-560.410(1)(f), Florida Administrative Code - Public notification requirements.
Rule 17-550.510(6)(b), Florida Administrative Code - Microbiological sampling requirements.
Rule 17-550.510(3)(b)1, Florida Administrative Code - Trihalomethane monitoring requirement.

Remarks (e.g. explanatory statement):

According to the department records, your community water system is not being properly operated and maintained. The specific deficiencies attributing to the violations are summarized as follows:

1. There was an insufficient number of satisfactory bacteriological test results being submitted monthly from the distribution system. Based on the population you serve, you are required to submit one(1) satisfactory raw water sample from each well and seventy-five (75) satisfactory samples from your distribution system each month. In our Warning Notice dated February 16, 1987 (copy enclosed) you were notified that microbiological monitoring was not performed as required. Our records indicate that an insufficient number of satisfactory bacteriological test results was submitted for the following months:

Month	Year	Number of Satisfactory Distribution System Samples Submitted
October	1987	50
November	1987	55
December	1987	63
January	1988	62
February	1988	63
March	1988	62
April	1988	56
May	1988	58
June	1988	58

July	1988	54
August	1988	61
September	1988	56
October	1988	52
November	1988	64
December	1988	64
January	1989	59
February	1989	64
March	1989	74
April	1989	71
May	1989	62
June	1989	57
July	1989	59

2. The department has not received copies of total trihalomethanes analysis results for the first and the fourth quarters of 1988.

3. Public notification had not been accomplished as required in Rule 17-560.410. The supplier of water must notify all those persons served by the subject system of its failure to comply with those rules that apply to deficiency items#1 and #2 above. A copy of such notice must also be provided to this office.

As such, you are operating the drinking water system in violation of Chapter 403, Florida Statutes, and Florida Administrative Code Chapters 17-550 and 17-560.

You are requested to contact Ms. Marie Carrasquillo, of this office, within the fourteen (14) days required by the cover letter to schedule a meeting pursuant to resolving these violations.

DELTONA LAKES

Warning Notice 89-0026 - FDER

Deficiencies have been corrected.

Florida Department of Environmental Regulation

Central District ● 3319 Maguire Boulevard, Suite 232 ● Orlando, Florida 32803-3767 ● 407-894-7555

Bob Martinez, Governor | Dale Twachtmann, Secretary | John Shearer, Assistant Secretary | Alex Alexander, Deputy Assistant Secretary

received 10-2-89

CERTIFIED
P-551 851 611

WARNING NOTICE
OWN-DW-89-0026

Mr. Charles E. Woods, President
Deltona Utilities, Inc.
1000 Color Place
Apopka, FL 32703

Volusia County - DW
Deltona Utilities, Inc.

Dear Mr. Woods:

Under Chapter 403, Florida Statutes, the Department of Environmental Regulation was delegated the power and duty to control and prohibit pollution of air and water in accordance with the law, rules and regulations promulgated by the department.

You are hereby placed on notice that the department has reason to believe that you are presently operating in violation of Section 403.161, Florida Statutes, and department rules and regulations, as noted on the attached sheet(s).

Section 403.161(1) provides that whoever commits a violation of that Section shall be liable to the state for any damage caused and for civil penalties of up to $10,000 per day during which the violation occurs.

Accordingly, you are hereby advised to respond to the specific violations within two days from receipt hereof.

You should direct your response to A. Alexander and any questions concerning this Warning Notice to G. DePradine or W. E. Darling, Domestic Waste Compliance/Enforcement Section, at (407) 894-7555 or at the above address.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

Date: SEPT. 28, 1989

AA/cra/mb/wed/gd/mle

Enclosure

cc: Volusia County Environmental Management
V. Garfein, Office of General Counsel, Tallahassee
Karla Olson Teasley
Thomas Cloud
Richard Foster

WARNING NOTICE
OWN-DW-89-0026

Rules Violated:

Section 403.088(1) - Florida Statutes, prohibits the discharge of any waste that would reduce the quality of the receiving water below its classification.

Section 403.161(1)(b)(2) - Florida Statutes, prohibits violation of Statute or Code.

Florida Administrative Code Rules 17-6.110(3); .180(2)(e) - all equipment to be maintained...to function as intended. In the event of operational problems (17-6.070(2)(a), F.A.C.) corrective action (which may include modifications of the treatment plant) shall be taken.

Florida Administrative Code Rule 17-6.180(2)(a) - prohibits the release of sewage without providing proper treatment.

Florida Administrative Code Rule 17-6.130(1) - requires that the Department be notified of the system's inability (temporarily) to comply with Code requirements.

Florida Administrative Code Rule 17-6.040(4) - technical standards and criteria for design and performance.

Explanatory Statement:

As a result of an inspection conducted at the facility by Department personnel and a respresentative of EPA, Mr. Roy Herwig, on September 15, 1989, the following unsatisfactory conditions were noted which resulted in the above referenced violations.

1. The catwalk of clarifer No. 2 was extremely corroded (rusty).

2. Foam and sludge pop-ups covered most of the clarifier surface.

3. Solids were washing over the weir.

4. Solids and floatables were visible in the chlorine contact chamber.

There was ponding on the ground adjacent to the sludge beds due to leachate from the beds and supernatant from the digester.

Leachate was also observed seeping downhill and into the pond from which the effluent is pumped to Lake Monroe.

There is also evidence that a pipe has been installed without the knowledge of the department to direct the supernatant from the digester to the drying beds and the leachate from the drying beds to the effluent holding pond, instead of back into the head of the treatment plant, as required. The department considers this a very serious violation.

You are requested to respond to the Department within two (2) days of receipt of this notice, as the cover letter directs, to schedule a meeting pursuant to resolving these violations.

Please note that the negotiations on the extension of the Consent Order 0GC84-0172 will be held in obeyance until this matter is resolved.

(4) COUNTY: Volusia

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803 • (407) 894-7555

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary Alex Alexander, Deputy Assistant Secretary

RECONNAISSANCE INSPECTION REPORT

Source Name: Deltona Utilities

Source Location: Fisher Drive Deltona (po Box 5309 32728)
407 / 574-2151

Permit Number/ Expiration Date: CO

Application Received? _____ GMS ID Number: _____

Permitted Flow: .900 MGD Discharge? yes Lake Monroe

Date of last sludge analysis/hauler: _____

Person Contacted/ Title: Randy Cornell, operator

Type of Inspection: NPDES, CEI with Ray Harvig USEPA

Access control: OK STP & ponds are fenced

Aeration contact stabilization. Raw sewage is pumped into the contact tank. Fixed mechanical aerator. Two re aeration tanks. Mixed liquor is split between three clarifiers

Clarifier 1 small clarifier. Visibility about 3'.

Clarifier 2 center weir. Visibility about 1'. Catwalk support is extremely rusty.

Clarifier 3 edge weir. Surface nearly covered with foam & sludge pop ups. Some solids going over the weir.

Digesters 2 - One with floating mechanical aerator One with fixed aerator. This one is rarely used.

Is the Facility in Compliance? NO Violations Major/Minor? over →

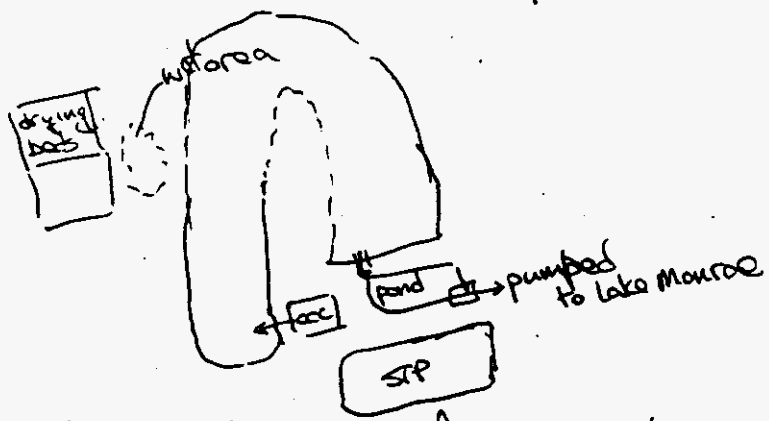
Are the MOR data in Compliance? _____

Corrective Action: _____

Inspector/ Title: Lisa L Hordon EST Date: 9/15/89

revised 07/10/89

CCC small, one baffle. Some solids + floatables on surface
Effluent flows through a hyacinth pond, into a small pond, and is pumped to Lake Monroe.



Hyacinths are harvested every 4-6 months, dumped on-site.
Sludge analysis is done quarterly.
Dried sludge is spread on-site, up hill from the polishing ponds.
4 sludge drying beds. Drying beds also receive supernate from the drying beds. Supernate is ponding on the ground about 20' from the polishing pond. It appears to seep down the hill, into the pond.
Chlorination 1 ton gas chlorine with automatic switchover, no scale. Potable water used for chlorination. Reduced Pressure Backflow Preventer on line
Flow meter Badger with circular chart. Plant appears to be at or over design capacity.
Log OC operator on site 8 hours/day, 6 days/week.
Onsite lab runs BOD, TSS. Other lab work done by Flowers lab. All samples taken at effluent pump, not CCC

Dol Ray Manor - 336

Seminole County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR 12/31/91.

Druid Hills - 334

Seminole County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91.

East Lake Harris Estates - 557

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Fern Park - 324

Seminole County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Fern Terrace - 552

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Fisherman's Haven - 673

Martin County (SSU)

FISHERMAN'S HAVEN

OGC #87-0945 - FDER

Monitoring has been completed.
The Consent Order is closed.

Florida Department of Environmental Regulation

Southeast District ● 1900 S. Congress Ave., Suite A ● West Palm Beach, Florida 33406 ● 407-964-9668

Bob Martinez, Governor | Dale Twachtmann, Secretary | John Shearer, Assistant Secretary | Scott Benson, Deputy Assistant Secretary

SEP 19 [illegible]

Mr. Aaron Perlowich
Sr. Region Manager-Operations
S. S. U. Services
1000 Color Place
Apopka, Florida 32703

Dear Mr. Perlowich:

RE: Fisherman's Haven PWS Consent Order (OGC# 87-0945)

The above referenced Consent Order has been deactivated due to your compliance with the corrective actions. If you have any questions, contact Jerry Toney at (407) 878-3890.

Sincerey,

John A. Meyer
Port St. Lucie Branch Manager

tld:jtt

RECEIVED NOV 0 3 1989

Florida Department of Environmental Regulation

Southeast District Branch Office • 2745 S.E. Morningside Blvd. • Port St. Lucie, FL 34952 • 407-878-3890/335-4310

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Scott Benyon, Deputy Assistant Secretary

CERTIFIED LETTER
RETURN RECEIPT REQUESTED

NOTICE OF NONCOMPLIANCE

Please update
let me know when
11/7/89
Book check with C
please.

NOV 0 1 1989

Mr. Charles L. Sweat, President
Southern States Utilities
1000 Color Place
Apopka, Florida 32703

PWSID #4430442
Martin County
Fisherman's Haven
Public Water System

Dear Mr. Sweat:

Re: Violations of Consent Order; OGC Case No. 87-0945

A review of the files for the referenced Public Water System reveals that four consecutive quarterly monitoring results for radionuclides required by Paragraph 5 of the referenced Consent Order have not been received by the Department. The sampling was to have been completed by October 28, 1988 with the results submitted to the Department. If the analyses have been done, please submit a copy of the results. If they have not been done, please explain why they were not done and outline the steps you are taking to come into compliance. Please respond within fifteen (15) days of receipt of this letter.

Please be advised that failure to comply with the terms of the Consent Order is a violation of Section 403.161(1)(b), Florida Statutes (F.S.), which makes it a violation to fail to comply with any rule, regulation, or permit issued by the Department. In addition, you are reminded that Paragraph 7 of the Consent Order stipulated a noncompliance penalty for each day a monitoring deadline was missed. Should you again fail to complete the required sampling sequence, the Department may elect to impose the stated penalty.

Sincerely,

Wesley B. Upham
Environmental Specialist II

jam/wbu/jtv/28

cc: Martin County Public Health Unit

STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

SOUTHEAST FLORIDA DISTRICT
1900 SOUTH CONGRESS AVENUE
WEST PALM BEACH, FLORIDA 33406

BOB MARTINEZ
GOVERNOR
DALE TWACHTMANN
SECRETARY
J. SCOTT BENYON
DISTRICT MANAGER

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Charles Sweat
Southern State Utilities, Inc.
1000 Color Place
Apoka, Florida 32903

Dear Mr. Sweat:

RE: Southern State Utilities Consent Order;
OGC Case No. 87-0945

Enclosed for your implementation is the fully executed and filed Consent Order in the above-styled case. Please familiarize yourself with the compliance dates and terms of the Consent Order so that the complete and timely performance of those obligations is accomplished.

Thank you for your cooperation in this matter.

Sincerely,

J. Scott Benyon
District Manager

JSB:tcr

cc: Office of General Counsel, DER, Tallahassee
Aaron Perlowich, Southern State Utilities
Martin County Health Department
Port St. Lucie DER Office
West Palm Beach DER Files

STATE OF FLORIDA

DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION, Complainant, vs. SOUTHERN STATE UTILITIES, INC., Respondent.	:	IN THE OFFICE OF THE SOUTHEAST FLORIDA DISTRICT OGC Case No. 87-0945

CONSENT ORDER

Pursuant to the provisions of Sections 403.121(2) and 120.57(3), Florida Statutes (F.S.), and Florida Administrative Code (F.A.C.) Rule 17-103.110, this Consent Order is entered into between the State of Florida Department of Environmental Regulation ("Department") and Southern State Utilities, ("Respondent"), to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and Respondent admits the following:

1. The State of Florida Department of Environmental Regulation is the administrative agency of the State of Florida which has the authority and duty to administer and enforce the Florida Safe Drinking Water Act, Sections 403.850 - 403.864, F.S., and rules promulgated thereunder in F.A.C. Chapter 17-22.

2. Respondent is now and has been at all times pertinent hereto the owner/operator of a water supply system known as Fisherman's Haven Public Water System. Said system is located at 2106 NE Rustic Place, Jenson Beach, Florida.

3. Respondent's water supply system is now and has been at all times pertinent hereto a public water system as defined by Section 403.852, F.S., and F.A.C. Rule 17-22.103(4). Said public water supply system is a community public water supply system as defined by F.A.C. Rule 17-22.103(5). Respondent's water supply system serves or has served piped water for human consumption to at least twenty-five (25) individuals daily at least sixty (60) days out of the year.

4. On September 23, 1987, the Department issued Respondent a Warning Notice alleging that Respondent failed to comply with certain monitoring requirements described in the Warning Notice. A copy of this Warning Notice is attached as Exhibit I, and the facts and allegations in the Warning Notice are incorporated into this order by reference. A meeting to discuss the violations outlined in the Warning Notice was subsequently held, at which time the matter was resolved.

THEREFORE, having reached a resolution of the matter pursuant to F.A.C. Rule 17-103.110, Respondent and the Department mutually agree and it is

ORDERED:

5. Within forty-five (45) days of execution of this Consent Order, Respondent shall submit to the Department results of the required analytical sampling described in Exhibit I. If repetitive samples are necessary to satisfy a monitoring requirement, the results of the initial round of sampling shall be submitted within forty-five (45) days of execution of this Consent Order. The remaining sampling necessary to satisfy the monitoring requirement shall be completed according to the specific time frame described in F.A.C. Chapter 17-22. The sampling results shall be submitted to the Department of Environmental Regulation, 1900 South Congress Avenue, Suite A, West Palm Beach, Florida 33406. A copy of said sampling results shall be submitted to the Department of Environmental Regulation, 2745 Southeast Morningside Boulevard, Port Saint Lucie, Florida 33452.

6. If sample results submitted pursuant to this Consent Order show exceedance of Maximum Contaminant Levels (MCLs), Respondent shall resample according to the requirements of Section 17-22.105 F.A.C. and take any additional action required.

7. If Respondent fails to submit any or all of the required analyses within the specified time periods, Respondent agrees to the automatic assessment of a penalty of $25.00 for each day after the due date that the analyses are not submitted, this amount shall continue to accrue thereafter until the analyses are submitted. Respondent agrees to pay such assessed penalties to the Department's Pollution Recovery Trust Fund within fifteen (15) days of receipt of written notification to do so by the Department. Failure or refusal to pay these penalties shall be considered a violation of the terms of this Consent Order.

8. Within forty-five (45) days of execution of this Consent Order, Respondent shall review all F.A.C. Chapter 17-22 requirements for operation of the subject public water system and shall submit to the Department a written statement indicating that Respondent recognizes said requirements, and will conform to them in the future. Said written statement shall be submitted to the Department of Environmental Regulation, 1900 South Congress Avenue, Suite A, West Palm Beach, Florida 33460.

9. Within thirty (30) days of execution of this Consent Order, Respondent shall pay the Department the sum of $250.00 as a payment for expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Order. Payment shall be made by cashier's check or money order payable to the "State of Florida Department of Environmental Regulation" and shall be mailed or delivered to the Department of Environmental Regulation, 1900 South Congress Avenue, Suite A, West Palm Beach, Florida 33406.

10. Respondent shall allow authorized representatives of the Department access to the property at reasonable times for purposes of determining compliance with these Orders and the rules and regulations of the Department.

11. Persons not parties to this Consent Order but whose substantial interests are affected by this Consent Order have a right, pursuant to Section 120.57, F.S., to petition for an administrative determination (hearing) on it. The petition must conform to the requirements of F.A.C. Chapters 17-103 and 28-5 and must be filed (received) in the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, within fourteen (14) days of receipt of this notice. Failure to file a petition within the fourteen (14) days constitutes a waiver of any right such person has to an administrative determination (hearing) pursuant to Section 120.57, F.S.

12. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial imposition of civil penalties for alleged violations outlined in this Consent Order. Respondent waives its right to a hearing or judicial review of the terms of this Consent Order.

13. Entry of this Consent Order does not relieve Respondent of the need to comply with applicable federal, state, or local laws, regulations, or ordinances; nor does it in any way limit the Department's authority to enforce those laws, regulations or ordinances within its jurisdiction.

14. The terms and conditions set forth in this Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, F.S. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.161(1)(b), F.S.

15. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties of up to $5,000 per day per offense, and criminal penalties.

FOR THE RESPONDENT:

10-17-87
Date

MR. CHARLES SWEAT, President
Southern State Utilities, Inc.
1000 Color Place
Apopka, Florida 32803

DONE AND ORDERED this 28th day of October, 1987, in West Palm Beach, Florida.

FILING AND ACKNOWLEDGEMENT
FILED, on this date, pursuant to § 120.52 Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

Clerk — Date

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION

J. SCOTT BENYON, District Manager
Southeast Florida District
1900 S. Congress Avenue, Suite A
West Palm Beach, Florida 33406
Telephone: 305/964-9666

JSB:tcd/105

Copies furnished to:
Office of General Counsel, DER, Tallahassee
Aaron Perlowich, Southern State Utilities, Inc.
Martin County Health Department
Port St. Lucie DER Files
West Palm Beach DER Files

FISHERMAN'S HAVEN

Warning Notice #43-328-87 - FDER

Sampling and analyses were completed.
Monitoring requirements are being met.

STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

FILE

SOUTHEAST FLORIDA DISTRICT
1900 SOUTH CONGRESS AVENUE
WEST PALM BEACH, FLORIDA 33406

SEP 2 3 1987

BOB MARTINEZ
GOVERNOR
DALE TWACHTMANN
SECRETARY
TODD SENTON
DEPUTY SECRETARY

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

WARNING NOTICE
#A3-325-87 PW
PW - Martin County

Mr. Charles Sweat, President
Southern States Utilities, Inc.
1000 Color Place
Apopka, Florida 32803

Dear Mr. Sweat:

RE: Monitoring Requirements for Fisherman's Haven,
Public Water System

A review of Department files for the subject facility indicates that you may not be in compliance with Florida Administrative Code (F.A.C.) Chapter 17-22 and the Florida Safe Drinking Water Act, Sections 403.850-403.864, Florida Statutes (F.S.). The Department cannot verify that you have complied with the following monitoring requirements:

Primary Inorganics-sampling and analysis,
F.A.C. 17-22.105(1)(a)

Turbidity-sampling and analysis,
F.A.C. 17-22.105(1)(c)

Radionuclide-sampling and analysis,
F.A.C. 17-22.105(1)(e)

Volatile Organics-sampling and analysis,
F.A.C. 17-22.105(1)(g)

Synthetic Organics-sampling and analysis,
F.A.C. 17-22.105(1)(h)

This matter has been referred to the Department's Enforcement Section in order to insure that the subject facility is brought into compliance with the monitoring requirements for the public drinking water systems. To resolve this matter as quickly as possible, it will be necessary to complete one of the following within ten (10) days of receipt of this notice:

-If sampling and analyses have been performed, submit written verification that the above referenced monitoring requirements have been satisfied.

EXHIBIT I

-If sampling and analyses have not been performed, contact the Department's enforcement staff in order to schedule a meeting to discuss an administrative resolution of the violation(s).

Be advised that an administrative resolution of this matter may require execution of a Consent Order providing a timetable for sampling completion and payment of a penalty settlement.

If you have any questions regarding this notice or wish to schedule a meeting, please contact Mr. Teresa Cooke of this office, telephone 305/964-9668.

Sincerely,

J. Scott Benyon
District Manager

JSB:tcd/135

cc: Mr. Aaron Perlowich, Southern State Utilities
Martin County Health Department
Port St. Lucie DER Files
West Palm Beach DER Files

FISHERMAN'S HAVEN

Notice of Noncompliance - FDER - 5/9/91

Samples had been collected and analyzed.
Monitoring requirements have been met.

Florida Department of Environmental Regulation

Southeast District • 1900 S. Congress Ave., Suite A • West Palm Beach, Florida 33406

Lawton Chiles, Governor

Telephone: 407/433-2650
Fax: 407/433-2666

Carol M. Browner, Secretary

MAY 0[illegible] 1995

NOTICE OF NONCOMPLIANCE

Mr. Frank Sanderson
Env. Compliance Administrator
Southern States Utilities
1000 Color Place
Apopka, FL 32703

PWSID #4430442
Fisherman's Haven, Inc.
Martin County
Public Water System

Dear Mr. Sanderson:

RE: Community Public Water System Monitoring Requirements

Owners of community public water systems are responsible for minimum monitoring and reporting requirements in accordance with Chapter 17-550, Florida Administrative Code (F.A.C.).

A review of Department records indicates that the above-referenced facility is deficient in monitoring for the following indicated contaminant(s):

[X] Primary Inorganics
17-550.510(1)

[X] Primary Organics
17-550.510(2)

[X] Volatile Organics
17-550.510(4)

[X] Turbidity
17-550.510(5)

[ ] Radionuclides
17-550.510(7)

[X] Unregulated Organics
17-550.510(8)

[X] Secondaries
17-550.520

Be advised that this facility is presently in violation of F.A.C. Rule 17-550.510.

Please contact a certified laboratory to arrange to have the required analyses performed; submit the results to the Department within forty-five (45) days of receipt of this Notice.

This notice does not necessarily provide a complete list of deficiencies for the referenced system. There may be further deficiencies of which you will be notified at a later date. For your convenience, attached is a list of monitoring requirements for community systems.

If you have any questions, please contact the undersigned at 407/433-2650.

Sincerely,

Francisco J. Perez
Environmental Specialist

FJP:p/50

Enclosure

cc: Martin County Public Health Unit

Recycled Paper

Fox Run - 679

Martin County (SSU)

FOX RUN

OGC Case No. 88-0722

Plant modifications have been completed. SSU is awaiting notification that the Consent Order is officially closed.

RECEIVED NOV 17 1988

Florida Department of Environmental Regulation

Southeast District • 1900 S. Congress Ave., Suite A • West Palm Beach, Florida 33406 • 407-964-9668

Bob Martinez, Governor | Dale Twachtmann, Secretary | John Shearer, Assistant Secretary | Scott Benyon, Deputy Assistant Secretary

NOV. 14 1988

Fax Rec'd.

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Charles Sweat, President
Southern States Utilities, Inc.
1000 Color Place
Apopka, Florida 32703

Dear Mr. Sweat:

RE: Southern States Utilities, Inc. Consent Order;
OGC Case No. 88-0722

Enclosed for your implementation is the fully executed and filed Consent Order in the above-styled case. Please familiarize yourself with the compliance dates and terms of the Consent Order so that the complete and timely performance of those obligations is accomplished.

Thank you for your cooperation in this matter.

Sincerely,

J. Scott Benyon
Deputy Assistant Secretary

JSB:jpr

Enclosure

cc: Office of General Counsel, DER, Tallahassee
Martin County Health Department
Port St. Lucie DER Office
Drinking Water Permitting Section, DER, West Palm Beach
West Palm Beach DER Files

STATE OF FLORIDA

DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION. Complainant. vs. SOUTHERN STATES UTILITIES, INC.. Respondent.	:	IN THE OFFICE OF THE SOUTHEAST FLORIDA DISTRICT OGC Case No. 88-0722

CONSENT ORDER

Pursuant to the provisions of Sections 403.121(2) and 120.57(3), Florida Statutes (F.S.), and Florida Administrative Code (F.A.C.) Rule 17-103.110, this Consent Order is entered into between the State of Florida Department of Environmental Regulation ("Department") and Southern States Utilities, Inc. ("Respondent") to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and Respondent admits the following:

1. The Department is the administrative agency of the State of Florida having the power and duty to administer and enforce the provisions of Chapters 403 and 376, Florida Statutes, the Florida Safe Drinking Water Act, Sections 403.850-403.864, F.S., and the rules promulgated thereunder in F.A.C. Title 17.

2. Respondent is a Florida corporation, registered to conduct business in the State of Florida under Charter Number 253383 and is a person within the meaning of Section 403.031(5), F.S.

3. Respondent is now and has been at all times pertinent hereto the owner of a public water supply system known as Fox Run Utilities which is located at the intersection of Murphy Road and Pine Tree Lane in Palm City, Martin County, Florida. The location is further described as Latitude 27°11'11" North and Longitude 80°17'10" West. Said water system is a community water system which serves at least fifteen (15) service connections used by year round residents or regularly serves at least twenty five (25) year round residents.

4. On November 25, 1987, the Department was notified by Mr. Phil Black of Martin County Well Drilling Co. that there had been a well failure at Fox Run Utilities earlier in the day. An inspection of the facility disclosed the following: a pit had been dug for filter backwash about 50 feet from the well, no respirator observed on site, no by-pass capability present on the hydro tank, well pad was of insufficient size, leaks observed on prechlorinator pump and line, prechlorinator was disconnected, and no protection was present for well and plant against vandalism.

5. On December 15, 1987, Department personnel inspected the facility and documented that a turbine pump had been removed and replaced with a submersible pump. This modification had taken place without benefit of a Department permit.

6. On January 14, 1988, the Department issued a Notice of Noncompliance that required corrective measures be implemented for the violations documented during inspections of the water system conducted on December 1, and 15, 1987. This notice is attached and incorporated herein as Exhibit I of this Consent Order.

7. On March 15, 1988, a Warning Notice was issued as a result of the findings described in paragraphs 5 and 6 of this Consent Order.

8. On March 29, 1988, the Department and Respondent met informally to discuss the alleged violations with a view toward their resolution. The Department and Respondent have agreed to the entry into this Consent Order.

THEREFORE, having reached a resolution of these matters pursuant to F.A.C. Rule 17-103.110, Respondent and the Department mutually agree and it is

ORDERED:

9. Within thirty (30) days of execution of this Consent Order, Respondent shall submit to the Department payment in the amount of $250.00 for costs and expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Order. Payment shall be made by cashier's check or money order payable to the "State of Florida Department of Environmental Regulation" and mailed or delivered to the Department of Environmental Regulation, Southeast District Office, 1900 South Congress Avenue, Suite A, West Palm Beach, Florida 33406.

10. Within twenty (20) days of execution of this Consent Order, Respondent shall submit for Department review an engineering evaluation report prepared by a Florida-registered Professional Engineer. The report shall specifically address any deficiencies present in the water system. The report shall contain timetables for completion of repairs with interim milestone dates.

11. The Department shall review the completed engineer's evaluation report submitted pursuant to paragraph 10 of this Consent Order. In the event additional information, modifications or specifications are necessary for the Department to evaluate the report, the Department shall make written request to Respondent for same. Respondent shall accordingly revise the report and submit the finalized version to the Department within twenty (20) days of receipt of the written request.

12. Within twenty (20) days of receipt of approval by the Department of the report referenced in paragraph 10 of this Consent Order, Respondent shall submit a completed permit application with a proposed completion schedule to address the necessary modifications or commence the construction/modification tasks as described in accordance with the timetables contained in the approved engineering evaluation report. Respondent shall submit to the Department the engineer's Certification of Completion and record drawings within ten (10) days of completion of repairs.

13. Within ten (10) days of notification from the Department of any deficiencies in the permit application, Respondent shall submit to the Department the requested documentation for completion of the permit application.

14. Within twenty (20) days of receipt of the permit, Respondent shall begin construction of the proposed repairs and improvements. The completion of repairs shall be accomplished in accordance with the timetables contained in the approved report.

Respondent shall submit to the Department the engineer's Certification of Completion and record drawings within ten (10) days of completion o repairs.

15. Respondent shall henceforward maintain all applicable records, submit completed Monthly Operating Reports (MORs), submit required sampling results, and maintain the Operations & Maintenance (O&M) log up to date and on site.

16. The Department hereby imposes and Respondent agrees to pay, a penalty of $100.00 for each day Respondent fails to comply with the corrective actions and time frames agreed to in paragraphs 9, 10, 11, 12, 13, and 14 of this Consent Order. Respondent shall pay such assessed penalties to the Department within fifteen (15) days of receipt of written request to do so by the Department. Any penalties assessed under this paragraph shall be in addition to any penalties or damages that may be imposed by a court of competent jurisdiction pursuant to paragraphs 24 and 25 of this Consent Order. Any failure t pay any of these penalties in a timely manner upon request by the Department shall be considered a separate violation of this Consent Order.

17. If any event occurs which causes delay, or the reasonabl likelihood of delay, in complying with the requirements of this Consen Order, Respondent shall have the burden of proving that the delay was, or will be, caused by circumstances beyond the reasonable control of Respondent and could not have been, or cannot be, overcome by due diligence. Changed economic circumstances shall not be considered circumstances beyond the control of Respondent, nor shall the

failure of a contractor, subcontractor, materialman or other agent to whom responsibility for performance is delegated, to meet contractually imposed deadlines be a cause beyond the control of Respondent, unless the cause of the contractor's or agent's late performance was also beyond the contractors' or agents' control. Upon occurrence of an event causing a delay or upon becoming aware of a potential for delay, Respondent shall promptly notify the Department orally and shall, within seven (7) days of oral notification to the Department, notify the Department in writing of the anticipated length and cause of the delay, the measures taken, or to be taken, to prevent or minimize the delay, and the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond the reasonable control of Respondent, the time for performance hereunder shall be extended for a period equal to the agreed delay resulting from such circumstances. Such agreement shall adopt all reasonable measures necessary to avoid or minimize delay. Failure of Respondent to comply in a timely manner with the notice requirements of this paragraph shall constitute a waiver of Respondent's right to request an extension of time for compliance with the requirements of this Consent Order.

18. The Department may, at its sole discretion, waive any of the penalties provided for in this Consent Order if it determines that Respondent has made a good faith effort to comply with the provisions of this Consent Order and Department rules.

19. Respondent shall allow all authorized representatives of the Department access to the property at reasonable times for the purpose of determining compliance with the terms of this Consent Order.

20. Entry into this Consent Order does not relieve Respondent of the need to comply with all applicable federal, state or local laws, regulations, or ordinances. The entry into this Consent Order does not abrogate the rights of substantially affected persons who are not parties to this Consent Order, pursuant to Chapter 120, F.S.

21. Persons not parties to this Consent Order whose substantial interests are affected by this Consent Order have a right pursuant to Section 120.57, F.S., to petition for an administrative determination (hearing) on it. The petition must conform to the requirements of F.A.C. Chapters 17-103 and 28-5 and must be filed (received) in the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, within fourteen (14) days of receipt of this notice. Failure to file a petition within the fourteen (14) days constitutes a waiver of any right such person has to an administrative determination (hearing) pursuant to Section 120.57, F.S.

22. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit the future violation of all applicable statutes, or the rules promulgated thereunder.

23. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial imposition of civil penalties for the violations outlined in this Consent Order. Respondent waives its right to an administrative hearing or judicial review of the terms of this Consent Order.

24. The terms and conditions set forth in this Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, F.S. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.161(1)(b), F.S.

25. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties of up to $5,000 per offense per day, and criminal penalties.

26. This Consent Order is the final agency action of the Department pursuant to Section 120.69, F.S., and F.A.C. Rule 17-103.110(3), and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is timely filed in accordance with Chapter 120, F.S. Upon the timely filing of a petition this Consent Order will not be effective until further order of the Department.

FOR THE RESPONDENT:

October 24, 1988
Date

Charles Sweat President
MR. CHARLES SWEAT, President
Southern States Utilities, Inc.
1000 Color Place
Apopka, Florida 32703

DONE AND ORDERED this 14th day of November, 1988, in West Palm Beach, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL REGULATION

FILING AND ACKNOWLEDGEMENT
FILED, on this date, pursuant to §120.52 Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

Rachel E. Linard 11/14/88
Clerk Date

J. SCOTT BENYON, Deputy Assistant Secretary
Southeast Florida District
1900 South Congress Avenue, Suite A
West Palm Beach, Florida 33406
Telephone: 407/964-9668

Copies furnished to:
Southern States Utilities, Inc.
Office of General Counsel, DER, Tallahassee
Martin County Health Department
Port St. Lucie DER Office
Domestic Waste Permitting Section, DER, West Palm Beach
West Palm Beach DER Files

FOX RUN

Notice of Noncompliance - FDER - 1/14/88

The deficiencies resulted in Consent Order #88-0722. Actions have been taken to correct these deficiencies. SSU is awaiting notification that the Consent Order is officially closed.

RECEIVED

STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

SOUTHEAST FLORIDA DISTRICT
BRANCH OFFICE
2745 SOUTHEAST MORNINGSIDE BOULEVARD
PORT ST LUCIE, FLORIDA 33452

BOB MARTINEZ
GOVERNOR
DALE TWACHTMANN
SECRETARY

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

NOTICE OF NONCOMPLIANCE

January 14, 1988

Aaron Perlowich, General Manager
Southern States Utilities
1000 Color Place
Apopka, Florida 32703

PWSID #4431700
Martin County
Fox Run Utilities
Public Water System

Dear Mr. Perlowich:

This will serve to confirm a visit to the subject facility by a representative of this Department on December 1, 1987 for the purpose of conducting a sanitary survey. Information collected, together with data from our files, is included in the attached report.

Following are listed deficiencies, with applicable regulation references, together with recommended remedial actions and time frames for each where applicable.

DEFICIENCY	REGULATION REFERENCE	ACTION RECOMMENDED
MONITORING & REPORTING		
1. Operating reports incomplete	FAC 17-16.360(1)(b) 17-16.375(1)	Design flow not filled in (0.035 MGD).
2. No operation and maintenance log provided on site	FAC 17-16.360(1)(e) 17-22.107(3)(e)	Provide (7 days).
WELLS & PUMPS		
3. Well not protected from surface water: inadequately sized pad	FAC 17-22.106(2)(b) 17-22.106(4)	Concrete platform 6'X 6' must be placed around well casing (30 days).
4. Sanitary hazards located near well (e.g., filter backwash)	FAC 17-22.105(1)(d)3 17-22.106(2)(b)	Take appropriate action to relocate point of discharge. (30 days).
5. Inadequate well and pump protection	FAC 17-22.106(2)(c)4	Provide weather/vandalism protection as required (30 days).

CHLORINATION		
6. Insufficient chlorine contact time	FAC 17-22.106(3)(c)	Provide 30 minute chlorine contact time. Submit application to modify system (30 days).
7. No safety equipment	FAC 17-22.106(4)	Provide respirator for chlorine room (30 days).
8. Chlorine cylinders not secured	FAC 17-22.106(3)(d)1	Secure for safety purposes (7 days).
9. Existing gas chlorination system inadequate	FAC 17-22.106(3)(d)1	Provide pre-chlorination as defined in permit.
10. No spare parts for chlorinator	FAC 17-22.106(3)(d)1	Have spare parts on site (7 days).
11. No alarm for loss of chlorination	FAC 17-22.106(3)(d)1	Provide alarm. Submit application to modify system (30 days).
STORAGE FACILITIES		
12. Storage tank cannot be bypassed	FAC 17-22.106(3)(a)	Provide bypass capability (30 days).
13. Not enough storage for water system	FAC 17-22.106(3)(a),(e)	Provide more storage capacity. Submit application to modify system (30 days).
14. No finish water sampling tap	FAC 17-22.106(4)	Install down facing sampling tap to sample finish water (with backflow protection (7 days).
DISTRIBUTION SYSTEM		
15. Flow measuring device improperly located	FAC 17-22.106(3)(g) 17-22.106(3)(a)	Install flow measuring device properly (with bypass) (15 days).
16. Leaky valves in plant line	FAC 17-22.107(3)(a)	Repair (7 days).
17. Water plant not protected from vandalism	FAC 17-22.107(3)(a)	Provide adequate security (30 days).
18. Modified plant without permit - discontinued pre-chlorination and changed well pump	FAC 17-22.108(1)(b)1&2	Submit application to modify (30 days).

Correction of the listed items will require significant modification of the system. Therefore, within thirty (30) days of receipt of this letter, obtain the services of a Florida Registered Professional Engineer and submit an application to construct a water treatment plant in accord with the provisions of Chapter 17-22 Florida Administrative Code.

Should you have any questions, please feel free to call this office at (305) 878-3890 or 335-4310.

Sincerely,

Wesley B. Upham
Environmental Supervisor

WBU:dmv/8

Enclosure

cc: Martin County Public Heatlh Unit (w/enclosures)

FOX RUN

Notice of Noncompliance - FDER - 12/29/88

Bacteriological samples are being collected and analyzed as required.

REC... 1988
1989

STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

SOUTHEAST FLORIDA DISTRICT
BRANCH OFFICE
2745 SOUTHEAST MORNINGSIDE BOULEVARD
PORT ST. LUCIE, FLORIDA 34952

BOB MARTINEZ
GOVERNOR
DALE TWACHTMANN
SECRETARY

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

NOTICE OF NONCOMPLIANCE

December 29, 1988

Aaron Perlowich, General Manager
Southern States Utilities
1000 Color Place
Apopka, Florida 32703

PWSID #4431700
Martin County
Fox Run Utilities
Public Water System

Dear Mr. Perlowich:

Department records indicate that your water supply failed to properly sample for coliform bacteria during the month of October, 1988.

Be reminded that a minimum number of raw and treated water samples must be analyzed monthly to assess the sanitary quality of your drinking water. Copies of the reports must be received by this office no later than the 10th of the following month. Should a pattern of non-compliance be evident, appropriate Department enforcement action may be initiated.

If you have any questions, contact this office at (407) 335-4310 or 878-3890.

Sincerely,

Wesley B. Upham
Environmental Specialist II

jam/wbu/fpv/22

Enclosures

cc: Martin County Public Health Unit

FOX RUN

Notice of Noncompliance - FDER - 9/29/87

Information was submitted as requested.

STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

SOUTHEAST FLORIDA DISTRICT
BRANCH OFFICE
2745 SOUTHEAST MORNINGSIDE BOULEVARD
PORT ST. LUCIE, FLORIDA 33452

BOB MARTINEZ
GOVERNOR
DALE TWACHTMANN
SECRETARY

NOTICE OF NONCOMPLIANCE

September 29, 1987

Aaron Perlowich, General Manager
Southern States Utilities
1000 Color Place
Apopka, Florida 32703

PWSID #4431700
Martin County
Fox Run Utilities
Public Water System

Dear Mr. Perlowich:

Re: Enclosed Laboratory Results

The way in which results for the following contaminants were reported is not acceptable for the following reasons:

Contaminants: Sodium, Turbidity, Corrosivity characteristics

-Sampling location not in accordance with Florida Administrative Code 17-22.105. Resample appropriately.

Contaminant: Gross Alpha

-Standard deviation of the net counting rate of the sample (Gross Alpha) not included.

-Sample type of Gross Alpha (i.e., quarterly, 4 quarter composite) not specified.

Please include the information requested when resubmitting the enclosed package. This information is necessary to determine compliance with FAC 17-22.105.

Sincerely,

Wesley B. Upham
Environmental Supervisor

WBU:fpv/4

Enclosures

cc: Martin County Public Health Unit
Dean Powell, Enforcement, WPB

Fountains - 772

Osceola County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Friendly Center - 556

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Golden Terrace - 992

Citrus County (SSU)

GOLDEN TERRACE

Warning Notice #89-101PW09SWD - FDER

Lead notification was completed.
The Warning Notice is closed.

Florida Department of Environmental Regulation

Southwest District ● 4520 Oak Fair Boulevard ● Tampa, Florida 33610-7347 ● 813-623-5561

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

August 29, 1989

Frank Sanderson
1000 Color Place
Apopka, Florida 32703

Re: Warning Notice #89-101PW09SWD
Golden Terrace

Dear Mr. Sanderson:

The Department has received your satisfactory lead notification for the above referenced facility.

This letter officially closes Warning Notice #89-101PW09SWD and the Department's enforcement action.

Thank you for your cooperation.

Sincerely,

Paula Noblitt
Environmental Supervisor I
Drinking Water Section

PN/flr

cc: Citrus Co. Public Health Unit

RECEIVED AUG 1 - 1989

Florida Department of Environmental Regulation

Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561

Bob Martinez, Governor | Dale Twachtmann, Secretary | John Shearer, Assistant Secretary | Dr. Richard Garrity, Deputy Assistant Secretary

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

August 8 , 1989

Southern States Utilities
Aaron Perlowich
1000 Color Place
Apopka, Florida 32703

WARNING NOTICE#89-101PW09SWD

RE: Golden Terrace

Dear Mr. Perlowich:

Our records indicate you are not in compliance with Chapter 403, Florida Statutes and the regulations promulgated thereunder in the following areas of operation of the above-referenced facility:

You are in violation of Florida Administrative Code Rule 17-560.420. This rule requires the owner of a Community water system, Special Non-Community water system, or Non-Transient Non-Community water system to provide notification to all of its water users of the lead content in the water even if the system's water meets the lead standard.

This is a state and federal regulation and therefore failure to comply with Rule 17-560.420 may result in administrative fines up to $5,000.00 or further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

A sample lead notice and instructions for its use are enclosed. Compliance requires strict adherence to the instruction sheet and must be achieved within 14 days from receipt of this letter.

You are hereby requested to submit a written response to this Notice defining your plans to comply with the above-referenced regulations. This response should be made within 10 days from receipt of this letter.

Failure to comply with the above cited regulations may result in further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

Please direct your response and/or questions to Paula Noblitt of the District Enforcement Section at (813) 623-5561.

Sincerely,

Richard D. Garrity, Ph.D.
Deputy Assistant Secretary
Southwest District

RDG/flr

cc: Citrus County Public Health Unit

RECEIVED

Florida Department of Environmental Regulation

Twin Towers Office Bldg. ● 2600 Blair Stone Road ● Tallahassee, Florida 32399-2400

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary

August 31, 1988

GOLDEN TERRACE 300402
PWS ID Number = 6090674
1000 COLOR PLACE
APOPKA FL 32703

Dear Owner/Operator,

New federal regulations require public water systems to notify water consumers who may be affected by lead in their drinking water even if the system's water meets the lead standard. This change was mandated by the 1986 amendments to the federal Safe Drinking Water Act. See the Federal Register, Volume 52, No. 208 (October 28, 1987), codified as 40 CFR 141.34. On March 28, 1988 the Department notified all public water systems of these new requirements.

The notice should have been given no later than June 19, 1988. According to our records, you have not yet made the required public notification or supplied proper compliance information. Compliance with these requirements is mandatory. To avoid additional enforcement actions by the U.S. Environmental Protection Agency or the Florida Department of Environmental Regulation, send evidence of compliance to the address below:

Lead Notice Compliance
Florida Department of Environmental Regulation
Southwest District Office
Drinking Water Program
4520 Oak Fair Boulevard
Tampa, Florida 33610-7347
Telephone: (813) 623-5561

We have enclosed a lead notice fact sheet to provide you with detailed information about the required contents of the notice. Contact us or the office shown above if you need additional assistance. Please include your Public Water System Identification Number in all correspondence.

Sincerely,

J. Kent Kimes, P.E., Administrator
Drinking Water Section

JKK/gpc

Enclosure

Gospel Island Estates - 986

Citrus County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 123/31/91

Grand Terrace - 575

Lake County (SSU)

GRAND TERRACE

Warning Notice 89-0040 - FDER

Public notification requirements pertaining to lead have been satisfied.

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • 407-894-7555

Bob Martinez, Governor | Dale Twachtmann, Secretary | John Shearer, Assistant Secretary | Alex Alexander, Deputy Assistant Secretary

CERTIFIED
P-982 436 925

RECEIVED JUL 18 1989

July 13, 1989

WARNING NOTICE
OWN-PW-89-0040

GRAND TERRACE SUBDIVISION
PWS ID = 3354697 CC (300402)
P. O. BOX 412
TAVARES FL 32778

Dear Supplier of Water:

Under Chapter 403, Florida Statutes, the Department of Environmental Regulation was delegated the power and duty to control and prohibit pollution of air and water in accordance with the law, rules and regulations promulgated by the department.

You are hereby placed on notice that the department has reason to believe that you are presently operating in violation of Sections 403.859 and 403.161(1)(b), Florida Statutes and department rules and regulations, as noted on the attached sheet(s).

Section 403.860(1)(2), Florida Statutes, provides that whoever commits a violation of that section shall be liable to the state for any damage caused and for civil penalties of up to $5,000 per day during which the violation occurs.

Accordingly, you are hereby advised to respond to the specific violations within ten (10) days from receipt hereof.

You should direct your response and any questions concerning this Warning Notice to Jerry Greer, Drinking Water Compliance/ Enforcement Section, at 407/894-7555 or at the above address.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

AA/cra/jmmc/pjm/jg

Enclosures

WARNING NOTICE
OWN-PW-89-0070
July 13 , 1989

Rules Violated (as indicated):

Section 403.161(1)(b), Florida Statutes - Prohibitions, violations, penalty, intent.

Rule 17-560.420, Florida Administrative Code - Public notice requirements pertaining to lead.

Remarks, (e.g., explanatory statement):

According to the department's records, your community water system is not being properly operated and maintained. The specific deficiency attributing to the violation is summarized as follows:

1) The department has no record to indicate that the public notice requirements pertaining to lead have been completed.

As such, you are operating the drinking water system in violation of Chapter 403, Florida Statutes, and Florida Administrative Code Chapter 17-560.

You are requested to complete the following within ten (10) days from receipt hereof:

1) Provide public notification for lead to your water consumers. Enclosed to assist you are copies of "PUBLIC NOTIFICATION REQUIREMENTS FOR LEAD", "SAMPLE LEAD NOTICE", "HOW TO USE THE SAMPLE NOTICE", and a list of "Laboratories Currently Certified to Perform Lead Analysis in Florida's Drinking Water, May 25, 1989".

2) Mail to Section Supervisor, Drinking Water Compliance/Enforcement, Central District, State of Florida Department of Environmental Regulation, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767, the following:

a) a copy of your notice and b) a certification of your mail-out.

Certification of your mail-out must include one of the following:

i) post-master certification form, or
ii) signatures of all customers, or
iii) a letter signed by the system owner or designee stating the manner and date of the notice and to whom the notice was sent.

The department will be required to take further appropriate enforcement action that may result in substantial financial penalty if a copy of the lead public notification notice which you sent to your water consumers has not been received in this office within ten (10) days from your receipt of this Warning Notice. Failure to complete the lead public notice requirement can also result in the department's referral of your water system to the Environmental Protection Agency (EPA) for appropriate federal enforcement action.

Harmony Homes - 326

Seminole County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Hermits Cove - 438

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Hobby Hills - 558

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Holiday Haven - 573

Lake County (SSU)

HOLIDAY HAVEN

Warning Notice - Lake County - 11/29/90

Deficiencies have been corrected.

DEPARTMENT OF
ENVIRONMENTAL SERVICES
315 WEST MAIN STREET
TAVARES, FLORIDA 32778

Rec'd SSU
DEC 0 3 1990
EX OFFICE

ADMINISTRATION
PHONE 904 343 9739
POLLUTION CONTROL
PHONE 904 343 9738
SUNCOM 659 1738
HAZARDOUS WASTE MANAGEMENT
PHONE 904 343 9819
MOSQUITO AQUATIC PLANT MANAGEMENT
PHONE 904 343 2011
SUNCOM 659 1682
LAKE SOIL & WATER CONSERVATION
PHONE 904 343 2481
AGRICULTURAL CENTER
PHONE 904 343 4101

ORIG-FRANK SANDERSON
CC-C. Sweat
1 BTP

CERTIFIED MAIL
P 229 747 998

WARNING NOTICE

Permit # DT35-148316

November 29, 1990

Mr. Bert Phillips, *President*
Southern States Utilities, Inc.
1000 Color Place
Apopka, FL 32703-7753

Re: Holiday Haven

Dear Sir:

1. On October 26, 1990, department personnel conducted a routine inspection of your wastewater reclamation facility. During the course of the inspection, the following violations of Lake County Pollution Control Board rules were noted:

A. The sludge analysis for this facility has expired and no current analysis is on file. This is a violation of Rule 1-6.05 B3.

B. The percolation pond is overgrown with vegetation. This indicates that the plant is not being maintained in a manner to allow for maximum operating effiency at all times. This is a violation of Rule 1-6.05 B1.

C. The operation/maintenance log is stored in an electrical panel. For safety reasons, FDER requires that the operation/maintenance log be stored in a waterproof, accessable container, other than an electrical panel.

2. The above-mentioned violations are also violations of Florida Administrative Code Chapter 17-7, PART IV, 17-610 and Specific Condition 9 of FDER Permit #DO35-146316.

3. It is requested that you contact Richard Gallant of the Lake County Pollution Control

con't.

Printed on Recycled Paper

DISTRICT ONE C.W. CHICK GREGG | DISTRICT TWO DON BAILEY | DISTRICT THREE RICHARD SWARTZ | DISTRICT FOUR THOMAS J. WINDRAM | DISTRICT FIVE MICHAEL J. BAKICH

Division within ten (10) days of the date of this letter to discuss your plans for coming into compliance. Failure to comply with this notice will result in the issuance of a Notice of Violation.

Sincerely,

POLLUTION CONTROL DIVISION

James E. Barker, Jr.
Director

cc: Bill Darling, FDER

JB/ps

HOLIDAY HAVEN

Warning Notice - Lake County - 12/14/89

Deficiencies have been corrected.

DIVISION OF
ENVIRONMENTAL SERVICES

[illegible]

Certified No. [illegible]

WARNING NOTICE

DEC 1[illegible] 1989

DATE: December [illegible], 1989

TO: Mr. Charles L. Swear, President
Southern States Utilities
1000 Color Place
Apopka, FL 32703

FROM: Richard J. Gallant
Enforcement Specialist

THROUGH: Richard Roof
Lake County Pollution Control Division Director

RE: Holiday Haven S.T.P. DER PERMIT #DO35-148316

VIOLATION OF THE RULES OF THE LAKE COUNTY POLLUTION CONTROL BOARD

Our field investigations indicate that your facility is in violation of the Rules of the Lake County Pollution Control Board for the following reason(s):

Rule 1-6.05, Operation of Pollution Control/Abatement Structures:

(x) Maintenance of device or structure
( ) Operation by a qualified and/or certified operator
( ) Insuring all required tests are properly performed and recorded
( ) Knowingly or willingly permitting the by-passing, overloading or circumvention of device or structure
( ) Failure to notify Department of breakdown or malfunction
( ) Maintaining a valid permit
( ) Minimum removal of organic waste load
( ) Effluent discharge outside of facility
( ) Failure to meet design requirements
( ) Disposal of waste sludges
(x) Chlorine residual below permit requirements

Additional Comments: During a routine inspection our technician noted two violations. The effluent was not being chlorinated and the pressure backflow preventer was leaking. These are violations of Lake County Pollution Control Board Rule 1-6.05b and b1, respectively

Please be advised that you have ten (10) days from the date of this notice to contact the Pollution Control Department to discuss your plans for coming into compliance. Failure to comply with this notice will result in the issuance of a Notice of Violation (NOV).

Should you have any questions concerning this matter, please call me at 904 343-9738. Your cooperation will be greatly appreciated.

cc: Bill Darling, Department of Environmental Regulation

Called - 12-19-89 1 PM 4 PM 430 P.M
Called - 12-20-89 8:30 A.M
Mr. Gallant will make an appointment to re-inspect the plant.

DISTRICT ONE
CATHERINE GRIGG

DISTRICT TWO
DON BAILEY

DISTRICT THREE
RICHARD SHARPE

DISTRICT FOUR
THOMAS J. MORGAN

DISTRICT FIVE
MICHAEL BARCO

Imperial Terrace - 570

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Intercession City - 780

Osceola County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Interlachen Lake Estates - 470

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Jungle Den - 1802

Volusia County (SSU)

JUNGLE DEN

Deferred Prosecution - Florida Game and Freshwater Fish Commission.

Wastewater collection system improvements have been completed.

FEB 15 1990

FILE

Volusia, Flagler, Putnam and St. John's Counties

JOHN TANNER
State Attorney

119 S. Palmetto Avenue, Daytona Beach, Florida 32014
(904) 257-6020

February 12, 1990

William Barnett, Esquire
Post Office Box 1667
Orlando, Florida 32802

Re: State of Florida vs Southern States Utilities, Inc.

Dear Bill:

It was a pleasure to meet you last week and to discuss the case against Southern States Utilities. I have reviewed the file in light of your discussion and am willing to make the following offer. First, we would enter into a deferred prosecution agreement for a period of one year. The specific conditions of the agreement are that Southern States would donate $250.00 to the Florida Game and Freshwater Fish Commission's Environmental Education Trust Fund. Second, there will be no future discharges of human waste from the manholes in the area of Juno Trail in Jupiter. Third, Southern States will promptly respond to any calls by residents in the Juno Trail area.

I appreciate the efforts that your client has taken in attempting to resolve the sewage disposal problem. I am aware that large amounts of monies have been spent in order to rectify an inadequate system that they acquired in 1987. I sincerely hope that this is a one time event that will not continue in the future. That is why I feel that a deferred prosecution will allow us to monitor the situation without branding your client as a convicted criminal.

If you have any comments or questions, please contact my office at 257-6059.

Yours truly,

Dennis K. Bayer
Assistant State Attorney

Warrant No. (s) _____

State Attorney's File No. (s) _____

STATE OF FLORIDA

vs.

Name: Southern State Utilities
Date of Birth: N/A
Sex: N/A
Soc. Sec. No.: N/A
Address: 1000 Color Place
Apopka, Florida
Telephone: (305) 880-0100

Fil
APR 09 1990

DEFERRED PROSECUTION

It appearing that you are alleged to have committed offense(s) against the State of Florida referenced above and it further appearing after an investigation of said offense(s) and your background, that the best interests of justice will best be served by the following procedures: THEREFORE,

On the authority of JOHN TANNER, as State Attorney for Volusia County, Florida, prosecution in this matter will be deferred for the period of Six months from the date hereof, and your bond(s) if any, returned now, PROVIDED you now agree to abide and do henceforth fully abide by the following terms and conditions during said period:

(1) You shall refrain from violating any federal or state law, county or municipal ordinance. If arrested, you shall immediately inform the State Attorney's Office in writing of the charge, and promptly advise in writing of the final disposition of the charge (i.e., dismissed, plea of guilty, finding of guilty or not guilty by the judge or jury.)

(2) You shall associate only with law abiding persons and maintain reasonable hours.

(3) You shall regularly attend school, or work regularly at a lawful occupation.

(4) You shall at all times courteously obey all law enforcement officers.

(5) If a minor, you shall not permanently leave home until you have your parent's (responsible adult's) permission, marry, enter military service, or attain the age of 21 years.

(6) If a minor, you will at all times treat your parent(s)/(responsible adult) with respect and consult them on all major decisions.

(7) Your execution of this instrument shall constitute a withdrawal of any demand for speedy trial previously filed by you pursuant to Florida Statute 918.015 and CrPR. 3.191, and a stipulation that the periods of time established by said Rule for trial and any other rights conferred upon you by said Rule are waived.

(8) Your execution of this instrument shall constitute a representation by you that all statements contained herein and in any attached exhibits are true and correct.

(9) SPECIAL CONDITIONS, in any:

1. Defendant will donate $250.00 to GFWFC's Environmental Education Trust Fund.
2. There will be no discharges of human waste from the sewage system in the area of Juno Trail, Astor, Florida.
3. Defendant's will promptly respond to any calls regarding sewage problems.

Alert operators to situation

If any comply with these conditions during the period of deferred prosecution, the charge(s) referred to above will be dismissed.

The period of deferred prosecution may be shortened or terminated early by the State Attorney; or, upon violation of any condition herein, it may be extended by the State Attorney, or terminated and prosecution initiated on said charge(s). A violation within the meaning of this condition shall be deemed to have occurred when in the opinion of the State Attorney, you have committed such violation, whether or not such opinion is based upon sworn evidence, and irrespective of whether new charges have been dismissed or you have been acquitted on trial.

DATED at Daytona Beach Florida, this 19th day of March, 1990.

BY: Dennis Bayer

JOHN TANNER
State Attorney

The above has been read to me and I understand the nature of the charg(s) against me, the consequences of prosecution and conviction and the conditions of deferred prosecution. I agree to comply with all said conditions. I have received advice from my attorney concerning this matter and I am fully satisfied with the services of my attorney. I acknowledge receipt by me or my attorney of a fully executed copy of this instrument.

William B Barnett

Attorney WILLIAM B. BARNETT, ESQ.

Southern States Utilities, Inc.
Deferred Defendant

Southern States Utilities, Inc.
By: Karla Olson Teasley
Parent(s) or responsible addit(s)
Karla Olson Teasley, Vice President, General Counsel and Corporate Secretary

Address, if different from Defendant's:

JUNGLE DEN

Warning Notice 89-0008 - FDER

Deficiencies have been Corrected.

Florida Department of Environmental Regulation

Central District ● 3319 Maguire Boulevard, Suite 232 ● Orlando, Florida 32803-3767 ● 407-894-7555

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Alex Alexander, Deputy Assistant Secretary

CERTIFIED
P 655 626 919

Southern States Utilities
1000 Color Place
Apopka, FL 32703

WARNING NOTICE
OWN-DW-89-0008

Attention: Charles Sweat

Volusia County - DW
Ormond Jungle Den WWTP

Dear Mr. Sweat:

Under Chapter 403, Florida Statutes, the Department of Environmental Regulation was delegated the power and duty to control and prohibit pollution of air and water in accordance with the law, rules and regulations promulgated by the department.

You are hereby placed on notice that the department has reason to believe that you are presently operating in violation of Section 403.161, Florida Statutes, and department rules and regulations, as noted on the attached sheet(s).

Section 403.161(1) provides that whoever commits a violation of that Section shall be liable to the state for any damage caused and for civil penalties of up to $10,000 per day during which the violation occurs.

Accordingly, you are hereby advised to respond to the specific violations within seven (7) days from receipt hereof.

You should direct your response to A. Alexander and any questions concerning this Warning Notice to G. DePradine or W. E. Darling, Domestic Waste Compliance/Enforcement Section, at (407) 894-7555 or at the above address.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

Date: 3-10-89

AA/cra/adz/wed/gdc

Enclosure

cc: Volusia Co. Pollution Control

WARNING NOTICE
OWN-DW-89-0008

Rules Violated:

Section 403.088(1) - Florida Statutes, prohibits the discharge of any waste that would reduce the quality of the receiving water below its classification.

Section 403.161(1)(b)(2) - Florida Statutes, prohibits violation of Statute or Code.

Florida Administrative Code Rule 17-6.070(2)(b) - all treatment plant sites shall be enclosed with a fence that discourages the entry of animals and unauthorized persons.

Florida Administrative Code rule 17-6.110(2) - requires the operation of all treatment plants shall be under the supervision of a certified operator. All operations shall provide for the minimum care and maintenance of the facility in accordance with Chapter 17-16, F.A.C.

Florida Administrative Code Rule 17-6.110(4); 17-19.03(1) - requires all owners (permittees) of treatment plants to provide operating data, records,and analytical results as required to the appropriate district office of the Department on a monthly basis...results shall be signed by a certified operator and received by the fifteenth (15th) of the month following the month of operation.

Florida Administrative Code Rule 17-6.130(1) - requires that the Department be notified of the system's inability (temporarily) to comply with Code requirements.

Florida Administrative Code Rule 17-6.160(1)(a) - requires that all treatment plant product shall meet a minimum of secondary effluent limitations.

Florida Administrative Code Rule 17-16.36091)(a)(b) - on-site management and supervision of plant function...submit complete, accurate and timely plant monthly operating reports.

Florida Administrative Code Rule 17-16.360(1)(e), maintain an operation and maintenance log...at a minimum, shall include...the signature of the certified operator.

Explanatory Statement:

As a result of an inspection conducted at the facility by Department personnel on March 1, 1989, the following unsatisfactory conditions were noted which resulted in the above referenced violations:

1. The wastewater treatment plant supports are corroded (rusty).

2. Maintenance/operational log does not contain legible signature.

3. Lack of certified operator prior to March 1, 1989.

4. Log stored in an electrical panel.

5. No access control at the St. John's River Campground pond used for Jungle Den effluent disposal.

6. Insufficient percolation pond free board (< 1 ft.).

Unauthorized effluent discharge pipe with removable cap from the west percolation pond (St. John's River Campground) used for Jungle Den's effluent disposal.

Fecal coliform not being reported quarterly on Monthly Operating Report.

You are requested to respond within seven (7) days of receipt of this letter, as the cover letter directs, to schedule a meeting pursuant to resolving these violations.

Keystone Heights - 1094

Clay County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Kingswood - 1701

Brevard County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Lake Ajay Estates - 773

Osceola County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Lake Brantley - 325

Seminole County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Lake Conway - 104

Orange County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Lake Harriet Estates - 323

Seminole County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Lakeview Villas - 1054

Clay County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Leilani Heights - 675

Martin County (SSU)

LEILANI HEIGHTS

OGC Case No. 87-1150

Plant improvements have been completed.
Consent Order is closed.

STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

SOUTHEAST FLORIDA DISTRICT
1900 SOUTH CONGRESS AVENUE, SUITE A
WEST PALM BEACH, FLORIDA 33406
(305) 964-9668

BOB MARTINEZ
GOVERNOR
DALE TWACHTMANN
SECRETARY
J. SCOTT BENYON
DISTRICT MANAGER

MAR. 25 1988

RECEIVED
MAR 28 1988
Dept. of Environmental Reg.
Port St. Lucie

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Charles Sweat, President
Southern States Utilities, Inc.
750 West Colonial Drive
Orlando, Florida 32804

Dear Mr. Sweat:

RE: Southern States Utilities, Inc. Consent Order;
OGC Case No. 87-1150

Enclosed for your implementation is the fully executed and filed Consent Order in the above-styled case. Please familiarize yourself with the compliance dates and terms of the Consent Order so that the complete and timely performance of those obligations is accomplished.

Thank you for your cooperation in this matter.

Sincerely,

J. Scott Benyon
District Manager

JSB:jpr

Enclosure

cc: Office of General Counsel, DER, Tallahassee
Thomas A. Cloud, Esquire
Jonathan A. Ferguson, Assistant County Attorney
Gerrie M. Fossler, Secretary,
Leilani Heights Homeowners Association
Richard Harvey, Certification and Technical Support,
DER, Tallahassee
Martin County Health Department
Port St. Lucie DER Office
Domestic Waste Permitting Section, DER, West Palm Beach
West Palm Beach Files

STATE OF FLORIDA

DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION, Complainant, vs. SOUTHERN STATES UTILITIES, INC., Respondent.	:	IN THE OFFICE OF THE SOUTHEAST FLORIDA DISTRICT OGC Case No. 87-1150

CONSENT ORDER

Pursuant to the provisions of Sections 403.121(2) and 120.57(3), Florida Statutes (F.S.), and Florida Administrative Code (F.A.C.) Rule 17-103.110, this Consent Order is entered into between the State of Florida Department of Environmental Regulation ("Department") and Southern States Utilities, Inc. ("Respondent") to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and Respondent admits the following:

1. The Department is the administrative agency of the State of Florida which has the authority and duty to control and prohibit pollution of air and water in accordance with the provisions of Chapters 403 and 376, F.S., and the rules promulgated thereunder in F.A.C. Title 17. The Department has jurisdiction over the matters addressed in this Consent Order.

2. Respondent is a Florida corporation registered to conduct business in the State of Florida under Charter Number 253383 and is a person within the meaning of Section 403.031(5), F.S.

3. Respondent is the owner/operator of a wastewater treatment plant (WWTP) and collection system which serves 361 single family homes and is located on the Northeast 24th Street Extension, approximately 1.25 miles south of Commercial Boulevard and 0.5 miles east of State Road 723, Jensen Beach, Martin County, Florida. The facility is further described as located at latitude 27°13'56" North and longitude 80°14'03" West.

4. Respondent's WWTP is a 0.15 MGD contact stabilization WWTP with tertiary filtration, disinfection by chlorination, and effluent disposal via two (2) percolation ponds that encompass a total area of 32,185 square feet with two (2) monitoring wells.

5. Ray Cooke is a State of Florida certified Class C wastewater treatment plant operator (No. 5327) employed by Respondent to operate, maintain, and otherwise oversee the efficient operation of said WWTP. Ray Cooke was the certified operator during the time periods when the violations alleged herein have occurred.

6. On May 1, 1986, the Department issued to Respondent an Operation Permit (No. DO-43-115864) to operate the subject WWTP to serve 361 single family homes. The permit expires on May 1, 1991.

7. On January 20, 1987, the Department inspected the WWTP in response to numerous complaints of odors and documented several violations of F.A.C. Chapter 17-6, such as: clarifiers and tertiary filters were not in service, chlorine residual in the effluent was not detected, and the chlorine gas cylinder was empty. There was evidence that the plant had experienced a recent upset. A sample of the

effluent showed a Total Suspended Solids (TSS) level of 94 mg/l and a fecal coliform bacteria level of 168,000 colonies per 100 ml effluent sample.

8. On January 23, 1987, the Department issued a non-compliance letter informing Respondent of the violations of Florida Statutes and Department rules documented by Department personnel during the January 20 inspection.

9. During a follow-up inspection on February 11, 1987, the Department documented that the chlorine residual in the effluent was adequate, and the tertiary filters were in service. No odor was evident at the time of inspection.

10. During three inspections in May (May 8, 12, and 14) the Department documented operational problems at the WWTP. The chlorine residual in the effluent was inadequate; the tertiary filters were not in service, and the effluent detention time in the chlorine contact chamber was measured and found to be inadequate. Analysis of a sample of effluent taken by the Department on May 8 showed a TSS level of 38.5 mg/l and a fecal coliform level of 10,000 colonies per 100 ml sample.

11. On May 19, 1987, Respondent was informed by letter of the violations of Florida Statutes and Department rules documented at the WWTP during the three May inspections and that numerous odor complaints had been received by the Department.

12. An additional Department inspection occurring on May 19, 1987, revealed that grit removal was in progress at the WWTP.

Department personnel were informed at that time that cleaning of the filters would be the next action taken by Respondent.

13. During June, 1987, the WWTP was inspected by the Department on seven occasions (June 4, 12, 15, 16, 22, 23, and 24), as a result of numerous odor complaints, and operational problems were again documented. It was observed during one inspection that a percolation pond was drying prior to cleaning and that the clarifier was covered with a heavy odorous layer (4-6") of sludge. On June 16, the blowers had been out of service, and when they were started odors were generated. Additionally, during June the plant appeared to be experiencing large surges, with flows of 150,000 GPD or more recorded. The June Monthly Operating Report (MOR) submitted by Respondent's certified operator was incomplete.

14. The WWTP was inspected by Department personnel thirteen (13) times in July (July 1, 7, 8, 9, 11, 14, 15, 16, 17, 18, 23, 27, and 30). The plant was experiencing odors, flooding, and flowmeter problems. Flows of 170,000 to more than 250,000 GPD were recorded. The operational problems with the clarifier and dosing tank appeared to be related to extreme surges in flows.

15. On July 8, 1987, the Department issued a Warning Notice (No. 43-280-87 DW) to Respondent addressing the flow problems experienced at the plant and the need for increased capacity to have adequate treatment capability.

16. On July 20, 1987, the Department and Respondent met informally to discuss the alleged violations with a view toward their

resolution. The Department has received from Respondent a permit application for construction of a surge tank and notification that an engineer has been retained to evaluate the WWTP and lift stations. The Department and Respondent have agreed to the entry of this Consent Order.

17. On August 4, 1987, in response to numerous odor complaints, the Department again inspected the WWTP. The chlorine residual in the effluent was not detected, and personnel on site reported that the chlorine gas cylinder had emptied the previous evening. However, the daily log maintained by the operator had a chlorine residual of 1.0 mg/l recorded for August 4 at the time of inspection. Additionally, the Dissolved Oxygen (DO) in the clarifier was less than one, and sludge was spilled on the ground in front of the office.

18. On August 12, 1987, again in response to numerous odor complaints, Department personnel inspected the WWTP. The filters were not in operation. Personnel present at the WWTP reported that the filters were routinely not used at night. Additionally, all of the diffusers were broken, and the chlorine contact time was measured and shown to be two minutes. Chlorine contact time during non-peak flow must be at least 30 minutes and at least 15 minutes during peak flows, pursuant to F.A.C. Rule 17-6.060(1)(c)3.a.

19. On August 18, 1987, Department personnel inspected the WWTP. The effluent was discolored. The analysis of a sample taken by the Department showed the TSS level to be 63.5 mg/l of effluent.

20. A site inspection on August 20, 1987, documented that the tertiary filters were not in service, and that the effluent was turbid and dirty brown. Personnel on site reported that the filters were turned off and left off whenever the operator was absent from the plant.

21. Department personnel arrived at the WWTP at 9:30 A.M. on August 31 and documented sludge blanket discharge from the clarifier. A sample of effluent showed a TSS level of 980 mg/l.

22. Review of the MORs submitted by the certified operator for the last year (August, 1986 to July, 1987) shows a Biological Oxygen Demand (BOD) average of 28.09 mg/l which exceeds the requirement for a maximum annual average of 20 mg/l, pursuant to F.A.C. Rule 17-6.180(1)(b)1.a.

23. On November 9 and 24, 1987, Respondent was notified by letter that quarterly and annual groundwater monitoring data required by permit and by F.A.C. Rule 17-4.245 has never been received by the Department. Furthermore, sampling of wells 1 and 2 by Department personnel on November 14, 1985, showed exceedances of groundwater standards for cadmium and lead. To date no response to these notices has been received by the Department.

24. On December 7, 1987, the Department received from Respondent an engineering evaluation report for the WWTP. The evaluation occurred before the surge tank was installed.

THEREFORE, having reached a resolution of these matters, pursuant to F.A.C. Rule 17-103.110, Respondent and the Department mutually agree and it is

ORDERED:

25. Within thirty (30) days of execution of this Consent Order, Respondent shall submit to the Department payment in the amount of $3,900.00 in settlement for alleged violations of Section 403.161, F.S. as addressed in this Consent Order. Payment shall be made by cashier's check or money order payable to the "State of Florida Department of Environmental Regulation" and mailed or delivered to the Department of Environmental Regulation, Southeast District Office, 1900 South Congress Avenue, Suite A, West Palm Beach, Florida 33406. These monies shall be returned to Respondent upon satisfactory and timely completion of the following. Within the thirty (30) day time period, Respondent may submit for Departmental approval a proposal for an alternative "offset" payment documented to be of equal or greater value. Such payment may take the form of additional modifications to the WWTP for the odor problem. The proposed modifications cannot be considered as required tasks by the approved engineering plan or maintenance work or for attaining compliance with Florida Statutes and Department rules. Upon approval by the District Office and the Office of General Counsel and the Director of the Division of Permitting, Tallahassee, and completion of such "offset" payment, the Department will return the $3,900.00 assessed penalty as paid. If the proposal is unacceptable, Respondent shall have fifteen (15) days from receipt of the Departmental denial notice to submit an acceptable proposal.

26. Within thirty (30) days of the execution of this Consent Order Respondent shall submit to the Department payment in the amount of $800.00 for costs and expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Order. Payment shall be made by cashier's check or money order payable to the "State of Florida Department of Environmental Regulation" and mailed or delivered to the Department of Environmental Regulation, Southeast District Office, 1900 South Congress Avenue, Suite A, West Palm Beach, Florida 33406.

27. Within five (5) days of execution of this Consent Order, Respondent shall immediately supply the Department with the name, certification number, and job description of the operator who will maintain and operate the WWTP plant and be present for the required minimum of three hours per day plus a weekend visit, pursuant to the permit conditions. The certified operator shall keep a written record to be submitted daily to the Department, of his attendance times and of his twice daily inspections of the WWTP. The first inspection shall be conducted no later than 8:00 A.M. and the second shall occur immediately prior to the operator leaving for the day. Should a malfunction be detected by the operator at any time, effective corrective measures shall be taken before the operator leaves the plant. The following parameters shall be measured and recorded at each inspection: flow, pH, chlorine residual, and dissolved oxygen (DO) from the effluent before it passes over the clarifier weirs. Additional items for checking shall be itemized

in a Department-approved checklist provided by Respondent. Each day the completed and signed sheet shall be mailed or delivered to Mr. Ivan Pettit of the Department's Port St. Lucie office. Upon completion of the corrective actions contained in paragraphs 30, 31, 32, and 33, Respondent's certified operator may discontinue these special reporting requirements. All reporting requirements pursuant to F.A.C. Chapters 17-6 and 17-16 are still required.

28. Respondent shall continue the use of an odor control product at the plant and lift stations and/or install covers over the surge and aeration tanks to reduce odors.

29. Within three (3) weeks, Respondent shall provide and plant dense screening vegetation, preferably of Florida native species, that will attain a height of at least six feet within two years. The plantings shall surround the WWTP on all four sides.

30. Within thirty (30) days of execution of this Consent Order, Respondent shall provide and install an alarm system for the purpose of notifying the operator of any malfunction of the plant or lift stations. Respondent shall notify the Department in writing upon completion.

31. Within fifteen (15) days of execution of this Consent Order, Respondent shall provide adequate flow measuring capability by either repairing or replacing the existing flow measuring device. Respondent shall notify the Department in writing upon completion.

32. Within sixty (60) days of execution of this Consent Order, Respondent shall submit for Department review, an engineering

evaluation of the lift stations, WWTP, and effluent disposal system since the installation of the surge tank. Said review shall be performed by a Florida-registered Professional Engineer and shall detail each appropriate provision of F.A.C. Chapters 17-6, 17-7, and 17-19 with which the facility does not comply. The engineers's evaluation shall specifically address the plant capacity in relation to existing flows, the chlorine disinfection capability, the tertiary filters, sludge digestion, and other components of the system in need of repair. Said evaluation shall also propose improvements which will eliminate the discharge of improperly treated effluent from the WWTP and which will correct the odor problems recurring at the WWTP. The proposal shall contain a timetable for completion of tasks with interim milestone dates, and if a construction permit is needed, a completed application shall also be submitted. If the proposal and/or permit application are incomplete, Respondent shall have fifteen (15) days to provide the additional information to the Department upon receipt of written request to do so.

33. Respondent shall, within ten (10) days of written approval of the above-referenced proposal or issuance of a permit, begin the repair work described in the proposal and/or permit. The completion of repairs shall be accomplished in accordance with the time frames contained in the approved proposal. At the completion, Respondent shall submit an engineer's certification of completion to the Department.

34. Within sixty (60) days of execution of this Consent Order, Respondent shall have a Florida-registered Professional Engineer conduct a study addressing the economic and engineering feasibility of connecting the collection system into a regional system, discontinuing use of the WWTP, and removal of the existing WWTP and effluent disposal system. Respondent shall have its engineer prepare a report describing the study and its results, which shall be submitted to the Department within the 60-day time period. If connection to a regional system is feasible, Respondent shall commence the connection process.

35. Within thirty (30) days of execution of this Consent order, Respondent shall sample and analyze the groundwater from monitoring wells 1 and 2 for primary and seconary drinking water standards pursuant to F.A.C. Rule 17-22.104, and for ammonia and fecal coliform. The results from these analyses shall be submitted within the thirty (30) day time period. Thereafter, Respondent shall submit analysis results of the groundwater on an annual and quarterly basis pursuant to the permit requirements.

36. The WWTP shall be operated continuously in such a manner that the maximum level of efficiency is maintained at all times. The personnel in charge of the operation, supervision, and/or maintenance of the treatment facilities shall meet all requirements of the Operation Permit (No. DO-43-115864), of the conditions contained in Exhibit 1, and of F.A.C. Chapters 17-6, 17-7, 17-16, and 17-19.

37. Upon execution of this Consent Order, Respondent shall ensure that the WWTP effluent meets all effluent technology-based criteria for secondary treatment as set forth in F.A.C. Chapter 17-6. Thereafter, and for one (1) year commencing on the execution of this Consent Order, Respondent agrees to pay non-compliance penalties if the WWTP fails to meet the operational criteria established by F.A.C. Rule 17-6.180 for:

a) Biological Oxygen Demand (BOD) - single grab (daily)

b) Total Suspended Solids (TSS) - single grab (daily)

c) TSS - monthly

It is the parties' intent that a separate penalty shall be imposed and paid for each failure to meet each of these criteria, even if such failures are established by the result of the analysis of a single sample, or by taking the arithmetic mean of samples for which daily penalties have already been imposed. The amount of each penalty shall be determined based upon the range within the applicable columns of the following schedule within which a sample or mean falls:

Any Monthly TSS (mg/l)	Any Daily BOD and/or TSS (mg/l)	Non-Compliance Penalty Amount for Each BOD and/or TSS Value that Falls Within the Range
31 - 35	61 - 75	$ 150.00
36 - 40	76 - 100	250.00
41 - 45	101 - 125	500.00
46 - 50	126 - 200	750.00
51+	200+	1000.00

Provided, however, if Respondent exceeds the above criteria during the one (1) year period referred to above, said one (1) year period shall automatically be extended for an additional one (1) year period, said additional one (1) year period to commence on the date that the first one (1) year period would have expired had there been no exceedance. Each exceedance of each daily criterion shall incur a separate penalty. Each exceedance of each monthly criterion shall incur a separate penalty which shall be in addition to penalties assessed for daily criteria. Any penalties assessed under this paragraph shall be in addition to any penalties or damages which may be imposed by a court of competent jurisdiction pursuant to paragraphs 47 and 48 or by the Department under paragraph 40. Should any penalties be assessed under this paragraph, Respondent shall pay such assessed penalties to the Department within fifteen (15) days of request to do so. These penalties shall be paid by a cashier's check or money order, made payable to the "State of Florida Department of Environmental Regulation" and mailed or delivered to the mailing address referenced in paragraph 25. A failure to pay these penalties in a timely manner upon request shall be considered a separate violation of the terms of this Consent Order. However, exceedances of the criteria set forth herein for which non-compliance penalties are paid in a timely manner by Respondent shall not, for purposes of imposing additional civil penalties, constitute a separate violation of this Consent Order, Chapter 403, F.S., or of paragraphs 47 and 48.

38. Within thirty (30) days of execution of this Consent Order, Respondent shall commence weekly sampling of the WWTP effluent for TSS and submit the results to the Department. Weekly sampling shall continue until the corrective actions contained in paragraphs 32 and 33 are completed and the WWTP effluent meets all State standards.

39. If Respondent fails to complete the corrective actions required by paragraphs 30 and 31 in accordance with the time frames set forth therein, Respondent shall post a $85,000 performance bond in a form acceptable by the Department, with the Department as obligee which shall be conditioned upon Respondent's timely compliance with all other requirements of this Consent Order and the construction, repair, and upgrading of its facility, and its proper operation, so as to comply with all applicable statutes and Department rules and regulations. Within ten (10) days of request, Respondent shall submit a copy of said bond to the Department as proof of compliance with this paragraph.

40. The Department hereby imposes and Respondent agrees to pay, a penalty of $200.00 for each day Respondent fails to comply with the corrective actions and time frames agreed to in paragraphs 25, 26, 27, 30, 31, 32, 33, 34, 35, 38, 39 and No. 11 of Exhibit I of this Consent Order. Respondent shall pay such assessed penalties to the Department within fifteen (15) days of receipt of written request to do so by the Department. Any penalties assessed under this paragraph shall be in addition to any penalties or damages that may be imposed by a court of competent jurisdiction pursuant to paragraphs 47 and 48 or by the Department under paragraph 37. A failure to pay

these penalties upon request shall be considered a separate violation of the terms of this Consent Order.

41. If any event (including events defined as "force majeure" below) occurs which causes delay or the reasonable likelihood of delay, in complying with the requirements of this Consent Order, Respondent shall have the burden of proving that the delay was, or will be, caused by circumstances beyond the reasonable control of Respondent and could not have been, or cannot be, overcome by due diligence. Changed economic circumstances shall not be considered circumstances beyond the control of Respondent. "Force majeure" means acts of God; acts of public enemies, wars, blockades, riots; acts of armed forces; epidemics; breakdown of or damage to machinery because of earthquakes, fires which were not caused by, or could not have been prevented by, Respondent through the exercise of reasonable care, storms, floods, or washouts; arrests; or the inability to obtain necessary materials, supplies, permits or labor, be a cause not within control of Respondent and which by exercise of due diligence, Respondent is unable to overcome. Upon occurrence of an event causing a delay or upon becoming aware of a potential for delay, Respondent shall promptly notify the Department orally and shall, within seven (7) days of oral notification to the Department, notify the Department in writing of the anticipated length and cause of the delay, the measures taken or to be taken to prevent or minimize the delay, and the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond the

reasonable control of Respondent, the time for performance hereunder shall be extended for a period equal to the delay resulting from such circumstances. Such agreement shall adopt all reasonable measures necessary to avoid or minimize delay. Failure of Respondent to timely comply with the notice requirements of this paragraph shall constitute a waiver of Respondent's right to request an extension of time for compliance with the requirements of this Consent Order. The Department may, at its sole discretion, waive any of the penalties provided for in this Consent Order if it determines that Respondent has made a good faith effort to comply with the provisions of this Consent Order and Department rules.

42. Respondent shall allow all authorized representatives of the Department access to the property at reasonable times for the purpose of determining compliance with the terms of this Consent Order.

43. Entry of this Consent Order does not relieve Respondent of the need to comply with all applicable federal, state or local laws, regulations, or ordinances. The entry of this Consent Order does not abrogate the rights of substantially affected persons who are not parties to this Consent Order, pursuant to Chapter 120, F.S.

44. Persons not parties to this Consent Order whose substantial interests are affected by this Consent Order have a right pursuant to Section 120.57, F.S., to petition for an administrative determination (hearing) on it. The petition must conform to the requirements of F.A.C. Chapters 17-103 and 28-5 and must be filed (received) in the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, within fourteen (14) days

of receipt of this notice. Failure to file a petition within the fourteen (14) days constitutes a waiver of any right such person has to an administrative determination (hearing) pursuant to Section 120.57, F.S.

45. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit the future violation of all applicable statutes, or the rules promulgated thereunder.

46. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial imposition of civil penalties for the violations outlined in this Consent Order. Respondent waives its right to an administrative hearing or judicial review of the terms of this Consent Order.

47. The terms and conditions set forth in this Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, F.S. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.161(1)(b), F.S.

48. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties of up to $10,000 per offense per day, and criminal penalties.

49. This Consent Order is the final agency action of the Department pursuant to Section 120.69, F.S., and F.A.C. Rule 17-103.110(3), and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is timely filed in accordance with Chapter 120, F.S. Upon the timely filing of a petition this Consent Order will not be effective until further order of the Department.

FOR THE RESPONDENT:

March 14, 1988
Date

MR. CHARLES SWEAT, President
Southern States Utilities, Inc.
750 West Colonial Drive
Orlando, Florida 32804

DONE AND ORDERED this 24th day of March, 1988, in West Palm Beach, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL REGULATION

FILING AND ACKNOWLEDGEMENT
FILED, on this date, pursuant to S120.52 Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

Rachel E. Lainard 3/24/88
Clerk Date

SCOTT BENYON, District Manager
Southeast Florida District
1900 South Congress Avenue, Suite A
West Palm Beach, Florida 33406
Telephone: 305/964-9668

Copies furnished to:
Southern States Utilities, Inc.
Office of General Counsel, DER, Tallahassee
Thomas A. Cloud, Esquire
Jonathan A. Ferguson, Assistant County Attorney
Gerrie M. Fossler, Secretary, Leilani Heights Homeowners Association
Richard Harvey, Certification and Technical Support, DER, Tallahassee
Martin County Health Department
Port St. Lucie DER Office
Domestic Waste Permitting Section, DER, West Palm Beach
West Palm Beach DER Files

OPERATING CONDITIONS FOR LEILANI HEIGHTS WWTP

1. At no time shall the reduction of incoming volatile solids through the digestion system fall below 38 percent.

2. Percent reduction of incoming volatile solids through the digestion system shall be recorded monthly on the monthly operation reports (MORs).

3. Sludge volume added to the digesters shall be recorded daily on the monthly operation reports.

4. Semi-annual analysis of sludge shall be conducted as specified in F.A.C. Rule 17-7.540(1), to establish the sludge grade and the results submitted with the MOR for each January, April, July and October on a completed Section 1. of DER Form 17-7.130(4) or 17-7.130(5).

5. Sludge disposal shall be only to a permitted solid waste site unless the sludge is to be used in compliance with the land application criteria of F.A.C. Rule 17-7.540(4) or 17-7.540(5).

   a) A log shall be maintained with quarterly copies provided to the Port St. Lucie DER Office with an entry for each sludge disposal action listing, date of release, sludge quantity (wet volume and dry weight), percent volatile reduction, sludge class, name of receiving site, sludge hauler, site type (exempt - Grade I sludge, general permit - Grade II sludge or landfill site permit number - Grade III sludge).

   b) If the sludge is to be utilized via land application prior to disposal, a completed DER Form 17-7.130(4) - Grade I sludge, or 17-7.130(5) - Grade II sludge shall be submitted to DER by the permittee. Copies shall be supplied to the hauler and the land owner.

6. The owner shall employ certified operators in accordance with the provisions of F.A.C. Rule 17-16.370. This facility is Category II, Class C and requires a Class C or higher operator on-site 3 hours per day, 5 days per week, with one weekend visit, minimum.

7. The effluent from this source shall be adequately chlorinated at all times so as to yield a chlorine residual of 0.5 ppm after a minimum contact period of 15 minutes (based upon peak flow).

[redacted]

EXHIBIT I

8. The effluent disposal facilities shall be operated and maintained at all times so as to prevent overflow or seepage of effluent to adjacent ground surfaces or run-off to surface waters.

9. The permittee shall insure that all waste sludge is disposed of in accordance with F.A.C. Chapter 17-7.

10. All equipment of this facility shall be operated and maintained so as to function consistently as designed in removing pollutants and not cause a sanitary nuisance or potential health hazard.

11. An Operation and Maintenance (O & M) manual shall be prepared for the facility covering both the treatment plant and effluent disposal systems and shall include an effluent management plan. A draft copy shall be submitted to the Department within 60 days of completion of repairs. The final copy of the manual shall be completed and made available for the use of operating personnel.

12. The zone of discharge for this facility is the area of the ponds and a 100 foot wide strip surrounding the ponds or to the property limits, whichever is less, down to the base of the underlying unconfined aquifer.

Leisure Lakes - 2401

Highlands County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Marco Shores Utilities - 26002

Collier County (DUI-SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Marion Oaks Utilities - 11001

Marion County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Meredith Manor - 330

Seminole County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Morningview - 562

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Oak Forest - 993

Citrus County (SSU)

OAK FOREST

Warning Notice 89-100PW09SWD

Public notification requirements pertaining to lead have been satisfied.

Florida Department of Environmental Regulation
Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561
Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

August 8, 1989

Southern States Utilities
Aaron Perlowich
1000 Color Place
Apopka, Florida 32703

WARNING NOTICE#89-100PW09SWD

RE: Oak Forest

Dear Mr. Perlowich:

Our records indicate you are not in compliance with Chapter 403, Florida Statutes and the regulations promulgated thereunder in the following areas of operation of the above-referenced facility:

You are in violation of Florida Administrative Code Rule 17-560.420. This rule requires the owner of a Community water system, Special Non-Community water system, or Non-Transient Non-Community water system to provide notification to all of its water users of the lead content in the water even if the system's water meets the lead standard.

This is a state and federal regulation and therefore failure to comply with Rule 17-560.420 may result in administrative fines up to $5,000.00 or further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

A sample lead notice and instructions for its use are enclosed. Compliance requires strict adherence to the instruction sheet and must be achieved within 14 days from receipt of this letter.

You are hereby requested to submit a written response to this Notice defining your plans to comply with the above-referenced regulations. This response should be made within 10 days from receipt of this letter.

Failure to comply with the above cited regulations may result in further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

Please direct your response and/or questions to Paula Noblitt of the District Enforcement Section at (813) 623-5561.

Sincerely,

Richard D. Garrity, Ph.D.
Deputy Assistant Secretary
Southwest District

RDG/flr

cc: Citrus County Public Health Unit

Oakwood - 1702

Brevard County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Palisades Country Club - 579

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Palm Port - 440

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Palm Terrace - 1429

Pasco County (SSU)

PALM TERRACE

OGC Case No. 87-0708

Effluent disposal system improvements have been made. Fecal coliform analysis, sludge analysis, and ground water monitoring are being performed.

Consent Order is closed.

cc: Frank Sanderson

OCT 13 1989

Florida Department of Environmental Regulation

Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

October 10, 1989

Mr. Charles Sweat
Southern States Utilities
1000 Color Place
Apopka, FL 32703

Re: Palm Terrace Gardens STP
D051-150578

Dear Mr. Sweat:

May this letter serve as formal notification that the Department is closing the enforcement case- OGC Case No. 87-0708- for the referenced facility. Inspections have found the effluent disposal system operating consistently without a discharge. Thank you for your cooperation in this matter.

10/13 Frank says he can take care of!

A review of your file indicates fecal coliform is not reported quarterly and a sludge analysis is not done every six months as required by the permit. You are not in compliance with the conditions of the ground water monitoring plan as indicated in the enclosed letter. Please tend to these matters immediately.

In addition, the Department will modify the operating permit to downgrade the treatment capacity and delete specific condition 12 to expand the disposal capacity of the plant.

Please direct any inquiries to the undersigned at extension 309.

Sincerely,

Joe Squitieri
Environmental Specialist
Domestic Waste Section

JS/lgb

Enclosure

cc: Frank Sanderson
David Thulman, OGC
Enforcement File

File

BEFORE THE STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION, Complainant, vs. ELL-NAR UTILITIES CORPORATION AND SOUTHERN STATES UTILITIES, INC., Respondents.	:	IN THE OFFICE OF THE SOUTHWEST DISTRICT OGC CASE NO. 87-0708

CONSENT ORDER

This Consent Order is entered into between the State of Florida Department of Environmental Regulation ("Department") and Ell-Nar Utilities Corporation ("Ell-Nar") and Southern States Utilities, Inc. ("Southern")("Respondents").

The Department finds and Respondents admit the following:

1. The Department is the administrative agency of the State of Florida charged with the responsibility to protect Florida's air and water resources and to administer and enforce the Florida Air and Water Pollution Control Act, Chapter 403, Florida Statutes, and the rules and regulations promulgated thereunder in Florida Administrative Code Chapter 17.

2. Ell-Nar is a corporation registered to do business in the State of Florida. [redacted] a 0.2 MGD extended aeration sewage treatment plant discharging chlorinated effluent to two percolation ponds and to a 2.2 acre spray irrigation system ("plant") located on property ("property") at Arbordale and Jason Streets, Port Richey, Pasco County, Florida in the area of Latitude 28°19'10", Longitude 82°42'19", Section 10, Township 25 South, Range 16 East. Ell-Nar owns the property on which the plant is located.

3. On August 5, 1985, the Department and Ell-Nar entered into Consent Order #85-0690. The Consent Order and Amendment to the Consent Order outlined corrective actions to bring the plant into compliance with the applicable rules. The Amendment to

Consent Order #85-0690 required that Ell-Nar eliminate the unpermitted effluent discharge from the percolation pond to the adjacent stormwater pond. In an effort to eliminate this discharge, Ell-Nar constructed the 2.2 acre spray irrigation facility. However, inspections by Department personnel on October 30, 1986, November 13, 1986, November 18, 1986, November 24, 1986, January 23, 1987, March 12, 1987, June 26, 1987 and June 30, 1987, revealed that the plant continued to discharge effluent from the percolation pond to the adjacent stormwater pond.

4. Southern is a corporation registered to do business in the State of Florida. Southern intends to purchase the plant and property from Ell-Nar.

Southern alleges that Ell-Nar has not operated the 2.2 acre spray irrigation system as it was designed to be operated and therefore, for this reason, the unauthorized discharge from the effluent disposal system has not been eliminated.

5. Ell-Nar has accumulated stipulated penalties in the amount of $2,700.00 for not completing construction of the 2.2 acre spray irrigation site within the time period established in the Amendment to Consent Order #85-0690.

6. [redacted] Department personnel [redacted] spray site [redacted] vegetation, [redacted] are clogged, broken [redacted] efficiently. [redacted] been graded to [redacted] runoff.

7. Department personnel and Respondents have discussed the matters at issue in an effort to resolve the issues.

THEREFORE, having reached a resolution of the matter pursuant to Florida Administrative Code Rule 17-103.110, Respondents and the Department mutually agree and it is

ORDERED:

8. Ell-Nar agrees to pay to the Department the sum of $2,700.00 for stipulated penalties accrued pursuant to Consent Order #85-0690. Payment shall be made by certified check, cashier's check, or money order within 14 days of the effective date of this Order, made payable and sent to the Department of

Environmental Regulation "Pollution Recovery Fund", Southwest District, 4520 Oak Fair Boulevard, Tampa, Florida 33610-7347.

9. Upon receipt of payment from Ell-Nar as described in paragraph 8 and at such time as Southern becomes the legal owner of the plant and property, this Consent Order will supercede Consent Order #85-0690 and Amendment to Consent Order #85-0690. In the event that Ell-Nar does not pay $2,700.00 to the "Pollution Recovery Fund" and/or Southern does not become the legal owner of the plant and property by August 31, 1987, Consent Order #85-0690 and Amendment to Consent Order #85-0690 shall remain effective as Final Agency Action and Ell-Nar shall be subject to its terms and conditions.

10. It is the intent of both the Department and Southern that this Order will represent the Department's instrument of authorization to operate the plant for a period of one year from the effective date of this Order. Southern shall operate the plant for a period of six months from the effective date of this Order for the purpose of accumulating operating data which is necessary to apply for an operating permit for the plant and to allow Southern to operate the plant's effluent disposal system to eliminate the unauthorized effluent discharge from the percolation/evaporation pond. Southern hereby acknowledges that it is accepting full responsibility for the plant which has been unable to demonstrate compliance with applicable rules.

11. Within 60 days of the effective date of this Order, Southern shall refurbish the sprayfield site. This refurbishment shall, at a minimum include leveling of the site and replacement of all defective sprayheads. Within the guidelines of Florida Administrative Code Chapter 17-6, Southern may also add sprayheads to more efficiently irrigate the 2.2 acre permitted site. Southern shall maintain the ground cover of the spray site through periodic mowing and removal of grass clippings.

12. Southern shall operate the plant in such a manner as to comply with all applicable standards as established in Florida Administrative Code Chapters 17-3, 17-4, 17-6, 17-7, 17-16 and 17-19, including the limitations of secondary treatment and

disinfection. Southern shall record all unpermitted discharges from the plant or spray site and submit this record to the Department along with the Monthly Operating Reports.

13. In the event that the unauthorized effluent discharge from the effluent disposal system is eliminated within 180 days from the effective date of this Order, Southern shall submit to the Department an application for an operating permit for the plant on Department form #17-1.205(1). This application shall reevaluate the actual treatment and effluent disposal capacity of the plant and shall include soils information and a groundwater mounding analysis for the plant's effluent disposal system. This application shall be prepared and sealed by a professional engineer registered in the State of Florida. In the event that the application is incomplete, within 30 days from written request by the Department for additional information necessary to process the application, Southern shall submit all requested information to the Department. Upon issuance of an operating permit Southern shall comply with the permit's conditions.

14. In the event that the unauthorized effluent discharge from the effluent disposal system is not eliminated within 180 days from the effective date of this Order, then within 60 days from written notice by the Department that the discharge has not been eliminated, Southern shall submit to the Department a construction permit application [Department form #17-1.205(1)] for an additional effluent disposal system which shall eliminate the discharge. This application shall include a groundwater monitoring plan for the additional effluent disposal system. This application shall be prepared and sealed by a professional engineer registered in the State of Florida. In the event that the application is incomplete, within 30 days from written request by the Department for additional information necessary to process the application, Southern shall submit all requested information to the Department. Within 120 days from issuance of a construction permit, Southern shall completely construct and have in use the additional effluent disposal system and shall construct and begin sampling of the groundwater monitoring wells as required

by the permit's conditions. Within 150 days, from issuance of the construction permit, Southern shall submit a Certification of Completion of Construction [Department form #17-1.205(3)] for the additional effluent disposal system signed and sealed by a professional engineer registered in the State of Florida and shall submit the initial sampling analysis results and groundwater monitoring plan implementation data as required by the permit's conditions.

15. In any event, the unauthorized effluent discharge from the plant or its effluent disposal system shall be eliminated by December 31, 1988.

16. Southern agrees to pay the Department $100 per day for each and every day Southern fails to meet any of the deadlines or conditions specified in this Order. Failure to meet more than one deadline or condition constitutes a separate violation for each failure. Within 10 days of written demand from the Department, Southern shall make payment of the appropriate amount to the Department's "Pollution Recovery Fund" by certified check, cashier's check, or money order. Payment shall be sent to the Department of Environmental Regulation, Southwest District, 4520 Oak Fair Boulevard, Tampa, Florida 33610-7347. The Department may make demands for payment at any time after violations occur. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce the terms of this Consent Order.

17. Respondents shall allow authorized representatives of the Department access to the property and plant at reasonable times for purposes of determining compliance with this Order and the rules and regulations of the Department.

18. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit the future violation of applicable statutes, or the rules promulgated thereunder.

19. The Department, for and in consideration of the complete and timely performance by Respondents of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial imposition of damages, or civil or criminal penalties for alleged

violations outlined in this Consent Order. Respondents waive their right to an administrative hearing pursuant to Section 120.57, Florida Statutes, of the terms of this Consent Order. Respondents acknowledge their right to appeal the terms of this Consent Order pursuant to Section 120.68, Florida Statutes but waive that right upon signing this Consent Order.

20. Entry of this Consent Order does not relieve Respondents of the need to comply with applicable federal, state or local laws, regulations or ordinances.

21. The terms and conditions set forth in the Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with terms of this Consent Order shall constitute a violation of Section 403.161(1)(b), Florida Statutes.

22. Respondents are fully aware a violation of the terms of this Consent Order may subject Respondents to judicial imposition of damages, civil penalties of up to $10,000 per offense, and criminal penalties.

23. Persons not parties whose substantial interests are affected by this Consent Order have a right, pursuant to Section 120.57, Florida Statutes, to petition for an administrative determination (hearing) on it. The petition must conform to the requirements of Chapter 17-103 and 28-5, Florida Administrative Code and must be filed (received) in the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, within 14 days of receipt of this notice. Failure to file a petition within the 14 days constitutes a waiver of any right such person has to an administrative determination (hearing) pursuant to Section 120.57, Florida Statutes.

24. No modifications of the terms of this Consent Order shall be effective until reduced to writing and executed by both the Respondents and the Department.

25. All plans, applications and information required by this Consent Order to be submitted to the Department shall be sent to the Environmental Manager, Enforcement Section, Southwest District Office, 4520 Oak Fair Boulevard, Tampa, Florida 33610-7347.

26. This Consent Order is final agency action of the Department pursuant to Section 120.69, Florida Statutes, and Florida Administrative Code Rule 17-103.110(3), and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed as required by Chapter 120, Florida Statutes. Upon the timely filing of a petition, this Consent Order will not be effective until further order of the Department.

FOR THE RESPONDENT:

DATE 7/21/87

Ralph Glover, President
Ell-Nar Utilities Corporation
101 Terrace Drive
Port Richey, Florida 33568

8/4/87
DATE

Charles Sweat, President
Southern States Utilities, Inc.
1000 Color Place
Apopka, Florida 32703

DONE AND ORDERED THIS _____ day of _____, 1987, in Tampa, Florida.

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION

Richard D. Garrity, Ph.D.
District Manager
Southwest District
4520 Oak Fair Boulevard
Tampa, Florida 33610-7347

Copies furnished to:

Office of General Counsel
David Thulman, Esquire
Department of Environmental Regulation
2600 Blair Stone Road
Tallahassee, Florida 32399-2400

Ed Snipes, P.E.

Aaron Perlowich, Southern States Utilities, Inc.

PALM TERRACE (C. L. SMITH)

Warning Notice #89-129PW51SWD - FDER

Lead notification was completed.
The Warning Notice is closed.

Florida Department of Environmental Regulation

Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

July 28, 1989

Southern States Utilities
Frank Sanderson
1000 Color Place
Apopka, Florida 32703

Re: Warning Notices #89-129PW51SWD, 89-094PW09SWD,
89-120PW42SWD, and 89-096PW09SWD
C.L. Smith, Rolling Green, Samira, C.R. Highlands

Dear Mr. Sanderson:

The Department has received your satisfactory lead notification for the above referenced facilities.

This letter officially closes the Warning Notices listed above and the Department's enforcement action.

Thank you for your cooperation.

Sincerely,

Paula Noblitt

Paula Noblitt
Environmental Supervisor I
Drinking Water Section

PN/flr

cc: Marion County Public Health Unit
Citrus County Public Health Unit
Pasco County Public Health Unit

Florida Department of Environmental Regulation
Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561
Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

July 17, 1989

Southern States Utilities
Aaron Perlowich
1000 Color Place
Apopka, Florida 32703

WARNING NOTICE #89-129PW51SWD

RE: C. L. Smith

Dear Mr. Perlowich:

Our records indicate you are not in compliance with Chapter 403, Florida Statutes and the regulations promulgated thereunder in the following areas of operation of the above-referenced facility:

You are in violation of Florida Administrative Code Rule 17-560.420. This rule requires the owner of a community water system, special non-community water system, or non-transient non-community water system to provide notification to all of it's water users of the lead content in the water even if the system's water meets the lead standard.

This is a state and federal regulation and therefore failure to comply with Rule 17-560.420 may result in administrative fines up to $5,000.00 or further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

A sample lead notice and instructions for its use are enclosed. Compliance requires strict adherence to the instruction sheet and must be achieved within fourteen (14) days from receipt of this letter.

You are hereby requested to submit a written response to this Notice defining your plans to comply with the above-referenced regulations. This response should be made within ten (10) days from receipt of this letter.

Failure to comply with the above cited regulations may result in further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

Please direct your response and/or questions to Ms. Paula Noblitt of the District Enforcement Section at (813) 623-5561.

Sincerely,

Richard D. Garrity, Ph.D.
Deputy Assistant Secretary
Southwest District

RDG/pnl

cc: Pasco County Public Health Unit

Florida Department of Environmental Regulation

Twin Towers Office Bldg. ● 2600 Blair Stone Road ● Tallahassee, Florida 32399-2400

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary

August 31, 1988

C.L. SMITH ELL NAR 300402
PWS ID Number = 6511330
101 TERRACE DRIVE
PORT RICHEY FL 33568

Dear Owner/Operator,

New federal regulations require public water systems to notify water consumers who may be affected by lead in their drinking water even if the system's water meets the lead standard. This change was mandated by the 1986 amendments to the federal Safe Drinking Water Act. See the Federal Register, Volume 52, No. 208 (October 28, 1987), codified as 40 CFR 141.34. On March 28, 1988 the Department notified all public water systems of these new requirements.

The notice should have been given no later than June 19, 1988. According to our records, you have not yet made the required public notification or supplied proper compliance information. Compliance with these requirements is mandatory. To avoid additional enforcement actions by the U.S. Environmental Protection Agency or the Florida Department of Environmental Regulation, send evidence of compliance to the address below:

Lead Notice Compliance
Florida Department of Environmental Regulation
Southwest District Office
Drinking Water Program
4520 Oak Fair Boulevard
Tampa, Florida 33610-7347
Telephone: (813) 623-5561

We have enclosed a lead notice fact sheet to provide you with detailed information about the required contents of the notice. Contact us or the office shown above if you need additional assistance. Please include your Public Water System Identification Number in all correspondence.

Sincerely,

J. Kent Kimes, P.E., Administrator
Drinking Water Section

JKK/gpo

Enclosure

Palms Mobile Home Park - 559

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Park Manor - 444

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Picciola Island - 564

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Pine Ridge Estates - 782

Osceola County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Pine Ridge Utilities - 9002

Citrus County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Piney Woods - 553

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Point O'Woods - 987

Citrus County (SSU)

POINT O WOODS

Warning Notice 91-146PW09-SWD

Iron removal filters have been purchased.

TO BOB WILLIAMS
JOE MACK
LETTER DER

Florida Department of Environmental Regulation

Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347

Lawton Chiles, Governor — Carol M. Browner, Secretary

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

June 14, 1991

Southern States Utilities
Charles Sweat
1000 Color Place
Apopka, Florida 32703

WARNING NOTICE # 91-146PW09-SWD

RE: Point of Woods
PWS-ID # 6091422

Dear Mr. Sweat:

According to our records, Point of Woods Subdivision has exceeded the MCL for Iron. Samples taken on 2/27, 4/22, 4/23 and 4/24/91 showed results of 0.47 mg/l, 0.66 mg/l, 0.67 mg/l and 0.75 mg/l respectively. The average of these 4 samples is 0.5 mg/l which exceeds the 0.3 mg/l MCL.

According to Florida Administrative Code 17-550.500 if a maximum contaminant level established by Rule ....17-550.320, F.A.C., is exceeded, the supplier of water shall take corrective action approved by the Department to meet the applicable standard. The Department shall establish a more stringent monitoring frequency, if necessary, based on the maximum contaminant level exceeded, the potential health effects of that level, the estimated time needed to take corrective action, or any other information known to the Department.

Within 10 days of receipt of this letter, you are required to commence monthly sampling for Iron until the maximum contaminant level has not been exceeded in two successive samples.

Recycled Paper

Please direct your response and/or questions to Cece Featheringill of the Drinking Water Section at (813) 623-5561, Extension 319.

Sincerely,

Richard D. Garrity, Ph.D.
Deputy Assistant Secretary
Southwest District

RDG/cfm CF

cc: Dawn Durham, Citrus CPHU
Bob Williams, SSU

POINT O WOODS

Notice of Violation - Citrus County - 10/25/90

Monthly operating reports have been and continue to be submitted to the Florida Department of Environmental Regulation and Citrus County Public Health Unit.

Point O Woo

STATE OF FLORIDA

Bob Martinez, Governor

DEPARTMENT OF HEALTH AND REHABILITATIVE SERVICES
DISTRICT THREE

cc. Doug Lovell
Charles D.
Chris G.
Frank Sanders

Citrus County Public Health Unit

120 Montgomery Street
Inverness, Florida 32650-2439
(904) 726-1731

Shakra Z. Tuncio, M.D., M.P.H.
Director

Crystal River Satellite Clinic
557 N.W. Highway 19
Crystal River, Florida 32629
(904) 795-6233

Environmental Health Office
1300 S. Lecanto Highway
Lecanto, Florida 32661
(904) 746-5885

Southern States Utilities
1000 Color Place
Apopka FL 32703

NOTICE OF VIOLATION
October 25, 1990

Dear Owner/Operator

On January 5, 1988 the Citrus County Board of County Commissioners implemented County Ordinance 88-01 which requires all owners/operators of wastewater treatment plants to submit their monthly operating reports to the Citrus County Public Health Unit. The full wording of this section is reproduced below:

SECTION 4. HEALTH DEPARTMENT INSPECTION

A. On or before the 15th day of each month, all operators of wastewater treatment plants located in the unincorporated area of Citrus County shall submit to the Florida Department of Environmental Regulation and to the Citrus County Health Department, copies of their monthly operating reports required by Chapter 17-19, Florida Administrative Code. Failure to submit said reports in a timely manner shall constitute a violation of this Ordinance subject to the penalties provided herein.

B. It shall be the duty of the Citrus County Health Department to inspect all wastewater treatment plants regulated by the Department and located within the unincorporated area of Citrus County on an annual basis, to review monthly operating reports submitted by Operators as required by subsection A above, and report to the Building Official any wastewater treatment plant which has an actual flow exceeding its permitted capacity as defined herein.

Please coordinate with your owner/certified operator to arrange submittal of this report to the Citrus County Public Health Unit, 1300 S. Lecanto Hwy, Lecanto, Florida 32661.

Please see attached sheet for specific wastewater plant(s) and months for which MOR's have not yet been submitted. Failure to comply will result in enforcement action.

Should you wish a copy of the full ordinance one may be obtained at our Lecanto Environmental Health Office. If you have any questions concerning this letter please call me at 904-746-5885.

Respectfully,

Dawn M. Durham
Environmental Specialist I

cc: Bob Bigaston

Wastewater plant	Months missing
Apache Shores	April, June, July, August, September
✓ Rust Lands Utilities	April, June, July, August, September
Citrus Springs Utilities	April, May, June, July, August September
Sugarmill Woods	July, August, September

Pomona Park - 443

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Postmaster Village - 1095

Clay County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Quail Ridge - 578

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

River Grove - 442

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

River Park - 439

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Rolling Green - 985

Citrus County (SSU)

ROLLING GREEN

Warning Notice #89-094PW09SWD - FDER

Lead notification was completed.
The Warning Notice is closed.

Florida Department of Environmental Regulation

Southwest District ● 4520 Oak Fair Boulevard ● Tampa, Florida 33610-7347 ● 813-623-5561

Bob Martinez, Governor | Dale Twachtmann, Secretary | John Shearer, Assistant Secretary
Dr. Richard Garnty, Deputy Assistant Secretary

July 28, 1989

Southern States Utilities
Frank Sanderson
1000 Color Place
Apopka, Florida 32703

Re: Warning Notices #89-129PW51SWD, 89-094PW09SWD,
89-120PW42SWD, and 89-096PW09SWD
C.L. Smith, Rolling Green, Samira, C.R. Highlands

Dear Mr. Sanderson:

The Department has received your satisfactory lead notification for the above referenced facilities.

This letter officially closes the Warning Notices listed above and the Department's enforcement action.

Thank you for your cooperation.

Sincerely,

Paula Noblitt

Paula Noblitt
Environmental Supervisor I
Drinking Water Section

PN/flr

cc: Marion County Public Health Unit
Citrus County Public Health Unit
Pasco County Public Health Unit

Florida Department of Environmental Regulation

Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

July 17, 1989

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Southern States Utilities
Aaron Perlowich
1000 Color Place
Apopka, Florida 32703

WARNING NOTICE #89-094PW09SWD

RE: Rolling Greens of Inverness

Dear Mr. Perlowich:

Our records indicate you are not in compliance with Chapter 403, Florida Statutes and the regulations promulgated thereunder in the following areas of operation of the above-referenced facility:

You are in violation of Florida Administrative Code Rule 17-560.420. This rule requires the owner of a community water system, special non-community water system, or non-transient non-community water system to provide notification to all of it's water users of the lead content in the water even if the system's water meets the lead standard.

This is a state and federal regulation and therefore failure to comply with Rule 17-560.420 may result in administrative fines up to $5,000.00 or further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

A sample lead notice and instructions for its use are enclosed. Compliance requires strict adherence to the instruction sheet and must be achieved within fourteen (14) days from receipt of this letter.

You are hereby requested to submit a written response to this Notice defining your plans to comply with the above-referenced regulations. This response should be made within ten (10) days from receipt of this letter.

Failure to comply with the above cited regulations may result in further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

Please direct your response and/or questions to Ms. Paula Noblitt of the District Enforcement Section at (813) 623-5561.

Sincerely,

Richard D. Garrity, Ph.D.
Deputy Assistant Secretary
Southwest District

RDG/pnl

cc: Citrus County Public Health Unit

ROLLING GREEN

Noncompliance Letter - FDER - 8/1/91

Samples had been collected and analyses were submitted.

Florida Department of Environmental Regulation
Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347
Lawton Chiles, Governor [illegible] Carol M. Browner, Secretary

AUG 01 1991

SOUTHERN STATES UT
P.O. BOX 940
INVERNESS FL 32651

RE: NONCOMPLIANCE LETTER
PWS ID: 6094587 [C]
ROLLING GREENS OF INVERNESS

THIS IS A FINAL NOTICE!! FAILURE TO SAMPLE WILL RESULT IN ENFORCEMENT ACTION!!

Our records indicate that the above referenced potable water system is overdue for the item(s) listed below.

Samples are to be collected and submitted to a laboratory that has been certified by the Department of Health and Rehabilitative Services for the drinking water analysis appropriate to the group(s) listed below. Please call this office with the sample date and lab name within 14 days of the date of this letter. Failure to sample and submit the laboratory results is a violation of Chapter 17-550 of the Florida Administrative Code.

CONTAMINANT(S)	SAMPLE DUE
PRIMARY ORGANICS	06/01/91
INORGANICS	06/01/91
TURBIDITY	06/01/91
SECONDARIES	06/01/91

If you have any questions or need assistance call the Drinking Water Office at EXT. 119 .

SINCERELY,

CECE FEATHERINGILL
ENVIRONMENTAL SUPERVISOR II

cc: HRS CITRUS COUNTY PUBLIC HEALTH UNIT

ROLLING GREEN

Notice of Violation - FDER - 6/7/91

An interconnect between the Rolling Green subdivision and the Rosemont subdivision has eliminated low pressure concerns.

Florida Department of Environmental Regulation
Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-734
Lawton Chiles, Governor
Carol M. Browner, Secretar

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

June 7, 1991

Charles Sweat
Southern States Utilities
1000 Color Place
Apopka, Florida 32703

RE: Rolling Greens of Inverness
PWS-ID # 6094587
Citrus County

On April 29, 1991, a complaint was received in this office regarding low pressure at the Rolling Greens Subdivision. Tom Gustafson, of the Florida Rural Water Association, assisted me in this investigation by attaching a pressure recorder to a home in the subdivision. Pressure levels were measured for 24 hour periods on both May 13th and 14th. Low pressure (below 20 psi) was recorded between 6:00 p.m. and 8:00 p.m. on May 14th. Similar problems were observed that evening and the next morning. According to Florida Administrative Code 17-555.350, the supplier of water shall maintain ..... a minimum pressure of 20 psi throughout the distribution system except in extenuating circumstances.

Please contact this office, within 30 days, with a plan and approximate time frames to correct this deficiency. Failure to do so will result in enforcement action.

If you need any additional information, contact me at (813) 623-5561 Ext. 319.

Sincerely

Cece Featheringill
Environmental Supervisor II
Drinking Water Section

CF/sem

Attachment:

cc: Dawn Durham, Citrus CPHU
Tom Gustafson, F.R.W.A.

Rosemont - 988

Citrus County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Salt Springs - 1115

Marion County (SSU)

SALT SPRINGS

Notice of Violation - EPA - 9/18/89

Bacteriological sampling, analysis, reporting, and notification requirements are being met.

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
REGION IV
345 COURTLAND STREET, N.E.
ATLANTA, GEORGIA 30365

LAKE GEORGE RD.

SEP 2 1 1989

RNGR
ASST RNGR
PUB AFC
RESOURCES
CLK
TECH
OLF
RE CLK
FILE

REF: 4WM-DWS

SEP 1 8 1989

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Jerry Clutts - District Ranger
U.S. Forest Service
Route 2 Box 701
Silver Springs, Florida 32688

Re: Salt Springs Village Water System, PWS ID No. FL 3420408
Notice of Violation
Docket No. PWS-NOV-89-57

Dear Mr. Clutts:

The National Primary Drinking Water Regulations promulgated under the Safe Drinking Water Act (Act), 42 U.S.C. §300f et seq. (1982), require that water systems, serving at least 15 service connections or 25 individuals, monitor for and maintain compliance with maximum contaminant levels (MCLs) for specific contaminants. The pertinent regulations are contained in Title 40, Part 141 of the Code of Federal Regulations, (1987). Copies of these federal regulations, as adopted by the State of Florida, may be obtained from the Florida Department of Environmental Regulation, Twin Towers Office Building, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400.

The United States Environmental Protection Agency (EPA) has final responsibility for enforcement of the National Primary Drinking Water Regulations. Those regulations allow states to request EPA enforcement assistance in cases involving persistent violations. On June 6, 1989, the State of Florida Department of Environmental Regulation (DER) formally requested EPA enforcement assistance in this case.

Based on information provided by DER, the Salt Springs Village Water System (the Respondent) has not complied with the applicable laws and regulations regarding monitoring and analytical requirements that have been promulgated under the authority of the Act.

Specifically, our records indicate that the Respondent is in violation of the following requirements:

1. 40 C.F.R. §141.21(b) requires suppliers of water for community water systems to sample and analyze for coliform bacteria. The Respondent violated this section by failing to sample for coliform bacteria in the months of October and December 1987 and April, October and November 1988.

2. 40 C.F.R. §141.14 specifies maximum microbiological contaminant levels (MCLs) for coliform bacteria which are applicable to community water systems. The Respondent violated this section by exceeding these limits during the month of November 1987.

3. 40 C.F.R. §141.31(b) requires suppliers of water to report to the State, within 48 hours, any failure to comply with National Primary Drinking Water Regulations. The Respondent violated this section by failing to report to the State of Florida (within 48 hours) the failure to conduct the required sampling and analysis as detailed in Paragraph 1 above and to meet the MCL for coliform bacteria outlined in Paragraph 2 above. Paragraph 2 above is not a failure to conduct sampling and analysis; it is a failure to meet a standard.

4. 40 C.F.R. §141.32(a) requires suppliers of water for community water systems to give the users of the system notification of any failure to comply with the provisions of 40 C.F.R. §141.21 (bacteriological monitoring and reporting requirements). The Respondent violated this section by failing to give the users of the system notification of the failure to comply with contaminant sampling and analytical requirements as detailed in Paragraph 1.

5. 40 C.F.R. §141.32(b) requires suppliers of water to give the users of the system notification of any failure to comply with the provisions of 40 C.F.R. §141.14, maximum contaminant levels (MCLs) for coliform bacteria. The Respondent violated this section by failing to give the users of the system notification of the failure to comply with the MCL for coliform bacteria as detailed in Paragraph 2 above.

These requirements are necessary to protect the public health of each community water system and EPA regards the non-compliance of this system as a serious matter which must be corrected. In order for this Agency to fulfill its responsibilities under the Act, the Respondent is hereby required, pursuant to §1445(a) of the Act, to notify this agency within fifteen (15) days of receipt of this letter, of the action the Respondent has taken or will take to come into full compliance with the National Primary Drinking Water Regulations.

Failure to comply with this request may subject Respondent to further enforcement proceedings, pursuant to the Federal Facilities Compliance Strategy, (November 1988, United States EPA, Office of Federal Activities).

If you have any questions concerning the legal aspects of these proceedings, please contact Craig Higgason, Assistant Regional Counsel, at the above address or at (404) 347-2335. If you have any questions regarding the technical aspects of compliance, you should contact David Hutchins, Life Scientist, Drinking Water Section, at (404) 347-2913.

Sincerely yours,

for Bruce R. Barrett, Director
Water Management Division

cc: Kent Kimes, (FLDER)

SALT SPRINGS

Notice of Violation - FDER - 9/1/89

Bacteriological sampling, analysis, reporting, and notification requirements are being met.

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • 407-894-7555

Bob Martinez, Governor | Dale Twachtmann, Secretary | John Shearer, Assistant Secretary | Alex Alexander, Deputy Assistant Secretary

Copy to Frank Sanderson and to plant file. Frank will follow up with DER this matter. 9-6-89

CERTIFIED
P982 436 490

September 1, 1989

Southern States Utilities
1000 Color Place
Apopka, FL 32703

Marion County - PW
Salt Springs Village
PWS ID Number 3420408

Dear Owner:

As the owner of a community water supply system, you are required to submit monthly bacteriological samples to a certified laboratory. According to our records, you have failed to submit the required number of samples for the months of December, 1987; April, October and November, 1988; and January and July of 1989.

Based on the population you serve, you are required to submit one (1) raw water sample from each well and two (2) samples from your distribution system each month.

Descriptions of sampling locations must be specific; for instance, "Well #1" or "Well North" for raw samples, "Plant #1," etc., for any water treatment plant samples; and numbered street addresses or lot numbers for distribution samples.

Please be aware that raw water, storage tank and plant effluent samples are not accepted as treated samples. Sample results of "TNTC" and "H" do not count toward the required number of samples from the distribution system. These samples must be re-submitted within the same month they were originally collected or the system will not be in compliance with our monitoring requirements.

Violations of the sampling requirements may result in referral of your system for appropriate enforcement action.

If you have any questions, please contact Mr. Jerry Greer of this office at the above telephone number.

Sincerely,

Paul J. Morrison, Supervisor
Drinking Water Compliance/Enforcement

PJM:jgp

cc: Marion County Health Department
Jerry Greer, DER Compliance/Enforcement

Samira Villas - 1118

Marion County (SSU)

SAMIRA VILLAS

Warning Notice #89-120PW42SWD - FDER

Lead notification was completed.
The Warning Notice is closed.

Florida Department of Environmental Regulation

Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561

Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

July 28, 1989

Southern States Utilities
Frank Sanderson
1000 Color Place
Apopka, Florida 32703

Re: Warning Notices #89-129PW51SWD, 89-094PW09SWD,
89-120PW42SWD, and 89-096PW09SWD
C.L. Smith, Rolling Green, Samira, C.R. Highlands

Dear Mr. Sanderson:

The Department has received your satisfactory lead notification for the above referenced facilities.

This letter officially closes the Warning Notices listed above and the Department's enforcement action.

Thank you for your cooperation.

Sincerely,

Paula Noblitt

Paula Noblitt
Environmental Supervisor I
Drinking Water Section

PN/flr

cc: Marion County Public Health Unit
Citrus County Public Health Unit
Pasco County Public Health Unit

Florida Department of Environmental Regulation
Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347 • 813-623-5561
Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Dr. Richard Garrity, Deputy Assistant Secretary

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

July 17, 1989

Southern States Utilities
Aaron Perlowich
1000 Color Place
Apopka, Florida 32703

WARNING NOTICE #89-120PW#SWD
S9-87
< 0.010

RE: Samira Villas

Dear Mr. Perlowich:

Our records indicate you are not in compliance with Chapter 403, Florida Statutes and the regulations promulgated thereunder in the following areas of operation of the above-referenced facility:

You are in violation of Florida Administrative Code Rule 17-560.420. This rule requires the owner of a community water system, special non-community water system, or non-transient non-community water system to provide notification to all of it's water users of the lead content in the water even if the system's water meets the lead standard.

This is a state and federal regulation and therefore failure to comply with Rule 17-560.420 may result in administrative fines up to $5,000.00 or further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

A sample lead notice and instructions for its use are enclosed. Compliance requires strict adherence to the instruction sheet and must be achieved within fourteen (14) days from receipt of this letter.

You are hereby requested to submit a written response to this Notice defining your plans to comply with the above-referenced regulations. This response should be made within ten (10) days from receipt of this letter.

Failure to comply with the above cited regulations may result in further enforcement action by the Department pursuant to Section 403.860, Florida Statutes.

Please direct your response and/or questions to Ms. Paula Noblitt of the District Enforcement Section at (813) 623-5561.

Sincerely,

Richard D. Garrity, Ph.D.
Deputy Assistant Secretary
Southwest District

RDG/pnl

cc: Marion County Public Health Unit

RECEIVED

Florida Department of Environmental Regulation

Twin Towers Office Bldg. ● 2600 Blair Stone Road ● Tallahassee, Florida 32399-2400

Bob Martinez, Governor | Dale Twachtmann, Secretary | John Shearer, Assistant Secretary

August 31, 1988

SAMIRA VILLAS 300402
PWS ID Number = 6424551
1001 COLOR PLACE
APOPKA FL 32703

Dear Owner/Operator,

New federal regulations require public water systems to notify water consumers who may be affected by lead in their drinking water even if the system's water meets the MCL standard. This change was mandated by the 1986 amendments to the federal Safe Drinking Water Act. See the Federal Register, Volume 53, No. 160 (August 18, 1988), codified as 40 CFR 141.32. On March 28, 1988 the Department notified all public water systems of these new requirements.

The regulations have been given an effective date of July 1, 1988. According to our records you have not yet made the required public notification or submitted certification of compliance. Compliance with these requirements is mandatory. Failure to comply may result in action by the U.S. Environmental Protection Agency or the Florida Department of Environmental Regulation. See subsection 403.859(6), Florida Statutes.

Lead Notice Compliance
Florida Department of Environmental Regulation
Southwest District Office
Drinking Water Section
4520 Oak Fair Boulevard
Tampa, Florida 33610-7347
Telephone: (813) 623-5561

We have enclosed a lead notice fact sheet to provide you with details and information about the required contents of the notice. Contact us or the office shown above if you need additional assistance. Please include your Public Water System identification number in all correspondence.

Sincerely,

J. Kent Kloss, P.E., Administrator
Drinking Water Section

JK/...

...

South Forty - 1113

Marion County (SSU)

SOUTH FORTY

OGC Case No. 88-0703

Conditions have been met.
Consent Order is closed.

RECEIVED NOV - 3 1988

DER CERTIFIED MAIL NO. P-655-626-830

BEFORE THE STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL REGULATION, Complainant, vs. SOUTHERN STATES UTILITIES, INC., d/b/a SOUTH 40 INDUSTRIAL PARK WWTP, Respondent.	:	IN THE OFFICE OF THE CENTRAL FLORIDA DISTRICT OGC CASE NO. 88-0703

CONSENT ORDER

This Consent Order is made and entered into between the State of Florida Department of Environmental Regulation ("Department") and Southern States Utilities, Inc. d/b/a South 40 Industrial Park Wastewater Treatment Plant ("Respondent"). The Department finds the following:

1. The Department of Environmental Regulation is the administrative agency of the State of Florida charged with the responsibility for the protection of Florida's air and water resources and the administration of Chapter 403, Florida Statutes, and the regulations promulgated thereunder, Florida Administrative Code Chapters 17-4, 17-6, and 17-16.

2. Respondent is a corporation registered to do business in the State of Florida, whose mailing address is 1000 Color Place, Apopka, Florida 32703, and is a person defined in Section 403.031(5), Florida Statutes.

3. Respondent acquired ownership of South 40 Industrial Park Wastewater Treatment Plant on or about September 1985.

4. Respondent is the owner of the wastewater treatment plant known as South 40 Industrial Park. The property in question is located at 325 Southwest 33rd Street, Ocala, Marion County, Florida, Latitude 29°10'54" North, Longitude 82°10'34" West, Section 14, Township 15 South, Range 21 East.

5. Respondent is responsible for the operation and maintenance of a wastewater collection, transmission, treatment and disposal system ("Facility") used for the collection, transmission, treatment and disposal of wastewater generated at South 40 Industrial Park WWTP.

6. On or about September 25, 1985 Respondent requested a transference and extension of the Construction Permit DC42-68007A, from the former owner to Southern States Utilities, Inc., which was granted by the Department on October 2, 1985. The Construction Permit (DC42-68007A) was amended to expire on October 15, 1986.

7. The Construction Permit DC42-68007A was issued for the modification and expansion of the existing .035 MGD extended aeration wastewater treatment plant with effluent disinfection by chlorination, two lined holding ponds and effluent disposal to groundwater via spray irrigation of a 2.42 acre restricted access site.

8. On October 21, 1985 an inspection conducted at the facility by Department personnel revealed the following unsatisfactory conditions:

1) Odors from the holding ponds (septic, solids throughout)

and aeration tanks (mixed liquor was dark gray to black in color).

2) The effluent to the holding pond was turbid.

3) No waste line from the clarifier to the digester.

4) No weir in the clarifier (only a PVC pipe was noted).

In addition, a review of the monthly operating reports from April through September 1985 revealed the following discrepancies:

1) The monthly operating report for August was not submitted.

2) Flow was not being recorded daily.

3) B.O.D. and T.S.S. had exceeded standards of 20 mg/l for each parameter.

9. Respondent was notified of the above violations by letter on October 28, 1985.

10. On July 24, 1986 a letter was sent from the Department to the Respondent indicating inadequate data submitted on Monthly Operating Reports (MORs).

11. On January 13, 1987 Respondent was notified that the Construction Permit DC42-68007A had expired.

12. On January 29, 1987 the Respondent requested an extension on the construction permit which was granted by the Department on February 3, 1987. The said permit was amended to expire on August 1, 1987.

13. Respondent was notified on June 8, 1987 of the expiration date of the Construction Permit (DC42-68007A) and was to provide the department with information on the status of the project. The permit was not renewed prior to its expiration on August 1, 1987.

14. On August 21, 1987 an inspection conducted at the facility by Department personnel revealed the following unsatisfactory conditions:

1) Mix liquor black and odorous (septic).

2) Clarifier and chlorine contact chamber were black and turbid.

3) Sludge at the bottom of both holding ponds.

4) Hose bib vacuum breaker lacking on water faucet.

5) Dried solids on sprayfield.

15. On September 11, 1987 Respondent was notified by letter of the inadequate data submitted on Monthly Operating Reports (MORs).

16. On October 1, 1987 the Department received a status report from the Respondent stating the condition of the plant had improved.

17. On April 28, 1988 a routine inspection conducted by Department personnel at the facility revealed the following unsatisfactory conditions:

1) [redacted]

2) [redacted]

3) [redacted]

4) [redacted]

5) [redacted]

18. The above violations include operational and maintenance inadequacies, of which such conditions directly violate Florida Administrative Code Rules 17-6.070(2)(a), 17-6.110(2), 17-6.110(3), 17-6.130(1)., 17-6.180 1(a)(c), 17-6.100(5), 17-6.180(2)(a)(e), and 17-16.360, and Section 403.161(1)(b), Florida Statutes.

19. Respondent was notified of the above violations on May 9, 1988 by Warning Notice OWN-88-0058. Respondent was also notified of the expired permit and requested to submit a permit application.

20. The operation of this system without an appropriate and currently valid permit issued by the Department, as required by Section 403.087(1), Florida Statutes, and Florida Administrative Code Rules 17-4.03 and 17-4.26(1), constitutes a violation of Section 403.161(1)(b), Florida Statutes.

21. A meeting was held on May 23, 1988 between the Department and Respondent's representative, at this meeting it was agreed that the Respondent would submit a corrective action plan within thirty (30) days.

22. [redacted]

THEREFORE, pursuant to Florida Administrative Code Rule 17-103.110(3) Respondent and Department mutually agree and it is

ORDERED:

23. [redacted]

[redacted]

24. [redacted]

[redacted]

25. Respondent shall pay the amount of [redacted] in settlement of liabilities arising from Section 403.161, Florida Statutes. Payment shall be made by certified check or money order and is due within 30 days from the effective date of this Consent Order. The instrument shall be made payable to the Department of Environmental Regulation. The check should be sent to the Central Florida District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767.

26. [redacted]

27. In the interim period prior to Department approval or acceptance of the proposal, the Respondent shall operate and maintain the plant in accordance with Florida Administrative Code Chapters 17-4, and 17-6, except as otherwise permitted pursuant to approved Temporary Operation Permit.

28. Respondent shall comply with the conditions of the Temporary Operation Permit issued, and the time schedule approved by the Department for the Respondent's wastewater treatment plant.

29. Respondent shall comply with the conditions of any approval, acceptance, clearance or permit issued by the Department for Respondent's wastewater treatment plant.

30. Respondent shall automatically forfeit and hereby agrees to pay the Department one hundred ($100.00) dollars per day per violation as stipulated damages for each day the Respondent is not in compliance with this Consent Order or Department permits, statutes or rules at this facility or any other facility operated by Southern States Utilities in the department's Central District. Failure to comply with this Consent Order will result in pollution to the waters of the State which will result in violations of State Water Quality Standards. Since such damages to water quality are difficult to assign a monetary value, the parties hereby agree to the stipulated amount for violation of this Consent Order. The entire sum of stipulated damages which becomes due and owing for violation of the Consent Order shall be paid to the Department of Environmental Regulation on demand. Payment shall be by certified check or money order and sent to the Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767. The Department hereby agrees that, prior to claiming the aforesaid stipulated damages, the Department shall notify Respondent of any alleged violation of this Consent Order by sending a written notice to Respondent at the following address: Mr. Charles Sweat, Southern States Utilities, Inc., 1000 Color Place, Apopka, Florida 32703. Respondent shall have ten (10) days from the date of said Notice in which to reestablish compliance with the terms and conditions of this Consent Order.

31. The above payment of stipulated damages for violation of this Consent Order will not waive the Department's right to seek the imposition of civil penalties and injunctive relief in a Court of competent jurisdiction pursuant to Sections 120.69, 403.121, and 403.131, Florida Statutes.

32. If any event occurs which causes delay or the reasonable likelihood of delay in the achievement of the requirements in paragraphs 26 and 28, and the compliance schedule of Temporary Operation Permit, Respondent shall have the burden of proving that the delay was or will be caused by circumstances beyond the reasonable control of the Respondent, and could not have been or can not be overcome by due diligence. Changed economic circumstances shall not be considered circumstances beyond the control of Respondent. "Force majeure" means acts of God, strikes, lockouts, or other industrial disturbances; acts of public enemies, wars, blockades, riots, acts of armed forces; epidemics; break down of or damage to machinery because of earthquakes, fires, storms, floods, or washouts; arrests, or the inability to obtain necessary materials, supplies, permits or labor, by a cause not within the control of the Respondent and which by exercise of due diligence, the Respondent is unable to overcome. Upon occurrence of the event Respondent shall notify the Department in writing of the anticipated length and cause of delay, the measures taken or to be taken to prevent or minimize the delay, and the time table by which the Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond the reasonable control of the Respondent,

the time for performance hereunder shall be extended for a period equal to the delay resulting from such circumstances. Such agreement shall be confirmed by letter from the Department accepting or if necessary modifying the extension request. The Respondent shall adopt all reasonable measures necessary to avoid or minimize delay. Failure of the Respondent to comply with the notice requirements of this paragraph shall constitute a waiver of the Respondent's right to request an extension of the requirements of this Consent Order and Temporary Operation Permit. Increased cost of performance shall not be considered circumstances beyond the control of the Respondent.

33. Those persons whose substantial interests are affected by the Consent Order have the right, pursuant to Section 120.57, Florida Statutes, to petition for an administrative determination (hearing) on the Consent Order. The petition must conform to the requirements of Florida Administrative Code Chapters 17-103 and 28-5, and must be filed (received) with the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, within 14 days of receipt of this notice. Failure to file a petition within 14 days, constitutes a waiver of any rights such person has to an administrative determination (hearing) pursuant to Section 120.57, Florida Statutes.

34. Entry of this Consent Order does not relieve Respondent of the need to comply with applicable federal, or local laws, regulations or ordinances.

35. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in

this Consent Order, hereby waives its right to seek judicial imposition of damages, or civil or criminal penalties for the violations outlined in this Consent Order. Respondent waives its right to an administrative hearing or judicial review of the terms of this Consent Order.

36. The terms and conditions set forth in the Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.161(1)(b), Florida Statutes.

37. [redacted]

38. Respondent shall allow all authorized representatives of the Department access to the property at reasonable times for purposes of determining compliance with this Order and the rules of the Department.

39. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit the future violation of applicable statutes or the rules promulgated thereunder.

40. All plans, applications and information required by this Consent Order to be submitted to the Department should be sent to:

Section Supervisor
Domestic Waste Compliance/Enforcement
Central District
State of Florida Department
of Environmental Regulation
3319 Maguire Boulevard
Suite 232
Orlando, Florida 32803-3767

41. This Consent Order is final agency action of the Department pursuant to Section 120.69, Florida Statutes, and Florida Administrative Code Rule 17-103.110(3), and it is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the preceding paragraphs. Upon the timely filing of a petition this Consent Order will not be effective until further order of the Department.

42. [redacted]

FOR THE RESPONDENT:

[redacted]
Date

CHARLES SWEAT
Southern States Utilities, Inc.
1000 Color Place
Apopka, Florida 32703

DONE AND ORDERED this 3rd day of November, 1988, in Orlando, Orange County, Florida.

A. ALEXANDER, P.E.
Deputy Assistant Secretary
Central District
State of Florida Department
of Environmental Regulation
3319 Maguire Boulevard
Suite 232
Orlando, Florida 32803-3767

FILING AND ACKNOWLEDGMENT
FILED, on this date, pursuant to §120.52, Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

CLERK

11/5/88
Date

Saratoga Harbour - 448

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Silver Lake Estates - 574

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Silver Lake Oaks - 473

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Skycrest - 551

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Spring Hill Utilities - 27001

Hernando County (DUI-SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

St. John's Highlands - 471

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Stone Mountain - 565

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Sugar Mill - 1801

Volusia County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Sugar Mill Woods - 989

Citrus County (SSU)

SUGAR MILL WOODS

Notice of Violation - Citrus County - 10/25/90

Monthly operating reports have been and continue to be submitted to the Florida Department of Environmental Regulation and Citrus County Public Health Unit.

STATE OF FLORIDA

Bob Martinez, Governor

HRS DEPARTMENT OF HEALTH AND REHABILITATIVE SERVICES
DISTRICT THREE

Citrus County Public Health Unit

120 Montgomery Street
Inverness, Florida 32650-2439
(904) 726-1731

Shakra Z. Tunejo, M.D., M.P.H.
Director

Crystal River Satellite Clinic
117 N.W. Highway 19
Crystal River, Florida 32629
(904) 795-6233

Environmental Health Office
1300 S. Lecanto Highway
Lecanto, Florida 32661
(904) 746-5885

Southern States Utilities
1000 Color Place
Apopka FL 32703

NOTICE OF VIOLATION
October 25, 1990

Dear Owner/Operator

On January 5, 1988 the Citrus County Board of County Commissioners implemented County Ordinance 88-01 which requires all owners/operators of wastewater treatment plants to submit their monthly operating reports to the Citrus County Public Health Unit. The full wording of this section is reproduced below:

SECTION 4. HEALTH DEPARTMENT INSPECTION

A. On or before the 15th day of each month, all operators of wastewater treatment plants located in the unincorporated area of Citrus County shall submit to the Florida Department of Environmental Regulation and to the Citrus County Health Department, ,copies of their monthly operating reports required by Chapter 17-19, Florida Administrative Code. Failure to submit said reports in a timely manner shall constitute a violation of this Ordinance subject to the penalties provided herein.

B. It shall be the duty of the Citrus County Health Department to inspect all wastewater treatment plants regulated by the Department and located within the unincorporated area of Citrus County on an annual basis, to review monthly operating reports submitted by Operators as required by subsection A above, and report to the Building Official any wastewater treatment plant which has an actual flow exceeding its permitted capacity as defined herein.

Please coordinate with your owner/certified operator to arrange submittal of this report to the Citrus County Public Health Unit, 1300 S. Lecanto Hwy, Lecanto, Florida 32661.

Please see attached sheet for specific wastewater plant(s) and months for which MOR's have not yet been submitted. Failure to comply will result in enforcement action.

Should you wish a copy of the full ordinance one may be obtained at our Lecanto Environmental Health Office. If you have any questions concerning this letter please call me at 904-746-5885.

Respectfully,

Dawn M. Durham
Environmental Specialist I

cc: R. L. Rapsta

Wastewater plant	Months missing
Apache Shores	April, June, July, August, September
Point Crooks Water Facility	April June, July, August, September
Citrus Springs Utilities	April May, June, July, August September
✓ Sugarmill Woods	July, August, September

Sunny Hills Utilities - 28001

Washington County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Sunshine Parkway - 560

Lake County (SSU)

SUNSHINE PARKWAY

Warning Notice - 88-0111 - DER

Deficiencies have been corrected.

Florida Department of Environmental Regulation
Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • (407) 894-7555
Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Alex Alexander, Deputy Assistant Secretary

CERTIFIED
P-655-626-823

October 25, 1988

Mr. Charles Sweat
1000 Color Place
Apopka, Florida 32703

WARNING NOTICE
OWN-DW-88-0111

Lake County - DW
Sunshine Parkway, STP

Dear Mr. Sweat:

Under Chapter 403, Florida Statutes, the Department of Environmental Regulation was delegated the power and duty to control and prohibit pollution of air and water in accordance with the law, rules and regulations promulgated by the department.

You are hereby placed on notice that the department has reason to believe that you are presently operating in violation of Section 403.161, Florida Statutes, and department rules and regulations, as noted on the attached sheet.

Section 403.161(1) provides that whoever commits a violation of that Section shall be liable to the state for any damage caused and for civil penalties of up to $10,000 per day during which the violation occurs.

Accordingly, you are hereby advised to respond to the specific violations within fifteen (15) days from receipt hereof.

You should direct your response and any questions concerning this Warning Notice to G. DePradine or W. E. Darling, Domestic Waste Compliance/Enforcement Section at (407) 894-7555 or at the above address.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

AA:cra:adz:wed:gdk

Enclosure

cc: Lake County Environmental Services

WARNING NOTICE
OWN-DW-88-0111
October 25, 1988

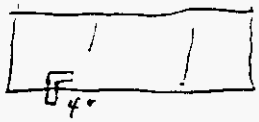
Rules Violated (As indicated):

Section 403.087(1) - Florida Statutes, permit necessary for any pollution source.
Section 403.161(1)(b)(2) - Florida Statutes, prohibits violation of Statute or Code.
Florida Administrative Code Rule 17-4.03, permit necessary for all pollution sources.
Florida Administrative Code Rule 17-4.26(1), permit for sewerage works.
Florida Administrative Code Rules 17-6.100(4); 17-19.03(1), requires all owners (permittees) of treatment plants to provide operating data, records, analytical results as required to the appropriate district office of the Department.
Florida Administrative Code Rule 17-6.110(2), requires the operation of all treatment plants shall be under the supervision of a certified operator.
Florida Administrative Code Rules 17-6.060(1); .180(3)b(1).a, all domestic wastewater facility required at minimum to provide secondary treatment of wastewater...shall be designed to achieve an effluent after disinfection containing not more than 20 mg/l T.S.S. The arithmetic mean of T.S.S. values during an annual period shall not exceed 20 mg/l.
Florida Administrative Code Rule 17-16.360(1)(a)(b), on site management and supervision of plant function...submit complete, accurate and timely plant monthly operating reports.

Remarks. (e.g. explanatory statement):

Observation from a routine inspection conducted at the above referenced facility by Department personnel on August 25, 1988 indicated the following unsatisfactory conditions which resulted in the above violations:

1. Lack of a certified operator on-site 3 hours per day, five (5) days per week and one weekend visit.
2. Chlorine exhaust fan above floor level.
3. Lack of a reduced pressure backflow prevention device on the potable water line.
4. Lack of flowmeter with chart recorder.



WARNING NOTICE
OWW-DW-88-0111
October 25, 1988

Remarks, (e.g. explanatory statement):

5. Total Suspended Solids (TSS) and Biochemical Oxygen Demand (BOD) is not being recorded every two (2) weeks per Specific Condition #1 of Temproary Operation Permit DT35-131150.

You are requested to respond to the Department within fifteen (15) days of receipt of this notice, in writing with a schedule of corrective action. Failure to respond within the given time frame will result in further enforcement action against this facility.

Tropical Park - 781

Osceola County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

University Shores - 106

Orange County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Venetian Village - 567

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Welaka - 447

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Western Shores - 566

Lake County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Westmont - 122

Orange County (SSU)

WESTMONT

OGC CASE #89-1603

Requirements have been completed.

Consent Agreement is closed.

cc Karla T.
Chuck W.
Bart P.
Bart

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767
Lawton Chiles, Governor — Carol M. Browner, Secretary

May 7, 1991

Aaron Perlowich, General Manager
SSU Services
1000 Color Place
Apopka, Florida 32703

OCD-PW-CE-91-0260

Orange County - PW
Southern States Utilities Incorporated
d/b/a Westmont Subdivision
Consecutive Water System
Consent Agreement OGC Case No. 89-1603

Dear Mr. Perlowich:

Our records indicate the above referenced Consent Agreement requirements have been completed. Therefore, this enforcement case was closed by this office on April 22, 1991. Thank you for your cooperation in resolving this matter.

If you have any questions, please call Paul Morrison of this office at 407/894-7555.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

AA: pjm/mg

cc: Francine Ffolkes, Office of General Counsel, Tallahassee

Recycled Paper

Florida Department of Environmental Regulation
Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767 • 407-894-7555
Bob Martinez, Governor Dale Twachtmann, Secretary John Shearer, Assistant Secretary
Alex Alexander, Deputy Assistant Secretary

CERTIFIED MAIL
P 231 666 373

JUL 9 2 1990

June 20, 1990

Charles Sweat, Vice President of Operations
Southern States Utility Services, Inc.
1000 Color Place
Apopka, Florida 32703

OCD-CE-PW-90-0236

Orange County - PW
Southern States Utilities Incorporated
d/b/a Westmont Subdivision
Consecutive Water System
Consent Agreement OGC Case No. 89-1603

Dear Mr. Sweat:

Your letter dated June 12, 1990 confirmed what our records indicate concerning failure to comply with paragraph 10 of the above referenced Consent Agreement. Specifically, there was a failure to submit two (2) satisfactory samples from the distribution system in March 1990.

Paragraph 10 of the Consent Agreement requires that Respondent demonstrate compliance with the bacteriological monitoring requirements for a period of twelve (12) consecutive months beginning February 1990 and ending January 1991. Because March 1990 was missed, the twelve (12) consecutive months will now be from April 1990 through March 1991.

Paragraph 13 of the Consent Agreement requires Respondent to pay a stipulated penalty to the Department for each failure to comply with the requirements of the Consent Agreement. Because March 1990 passed with no samples being submitted, it is impossible to reestablish compliance with paragraph 10 within ten (10) days of this letter notifying Respondent of a violation of the Consent Agreement. Therefore, the Department is hereby demanding that Respondent pay a stipulated penalty of one hundred dollars ($100.00) to the Department. In accordance with paragraph 13, this entire sum of $100.00 " ... shall be paid to the Department of Environmental Regulation on demand. Payment shall be by certified check or money order with OGC No. 89-1603 inscribed thereon, and sent to the Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767."

If you have any questions concerning this letter, please contact Paul Morrison, Drinking Water Compliance/Enforcement Section at (407) 894-7555 or at the above address.

Sincerely,

A. Alexander, P.E.
Deputy Assistant Secretary

AA:cra/jmmc/pjmg

cc: Francine Ffolkes, Office of General Counsel, Tallahassee

DER CERTIFIED MAIL NO.: P982 436 572

RECEIVED
FEB - 7 1990

BEFORE THE STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL REGULATION

STATE OF FLORIDA, DEPARTMENT OF ENVIRONMENTAL REGULATION Complainant, vs. SOUTHERN STATES UTILITIES INCORPORATED, d/b/a WESTMONT SUBDIVISION CONSECUTIVE WATER SYSTEM Respondent	IN THE OFFICE OF THE CENTRAL DISTRICT OGC FILE NO. 89-1603

CONSENT AGREEMENT

This Consent Agreement is made and entered into between the State of Florida Department of Environmental Regulation ("Department") and Southern States Utilities, Incorporated, d/b/a Westmont Subdivision Consecutive Water System ("Respondent"). The Department finds and Respondent agrees to the following:

1. The Department is the administrative agency of the State of Florida which has the authority to administer and enforce the provisions of Chapter 403, Part VI, Florida Statutes, and the rules promulgated thereunder, Florida Administrative Code Chapters 17-550, 17-555 and 17-560.

2. Respondent is a Florida Corporation doing business at 1000 Color Place, Apopka, Florida 32703. Respondent is a person as defined in Section 403.031(5), Florida Statutes.

3. Respondent owns and is responsible for the operation of the consecutive public water system serving piped potable water to one hundred

twenty-six (126) homes in the Westmont Subdivision. The property is located at Latitude 28°32'03" North, Longitude 81°28'19" West, Orange County, Florida.

4. In a letter dated August 31, 1988, the Department notified Respondent that Respondent had failed to submit the required number of satisfactory samples for bacteriological analysis from the subject consecutive drinking water system. In a letter to the Department dated September 10, 1988, Respondent responded to the Department's letter and agreed to submit the required number of satisfactory samples for bacteriological analysis.

5. On September 20, 1989, the Department issued a Warning Notice (OWN-PW-89-0176) to the Respondent. The Warning Notice informed the Respondent of violations of Florida Administrative Code Chapters 17-550 and 17-560 and Chapter 403, Florida Statutes.

6. Respondent violated Florida Administrative Code Rules 17-550.510(6)(b) and 17-550.540, by failing to submit the required number of satisfactory bacteriological test results monthly from the subject consecutive drinking water distribution system.

7. Respondent violated Florida Administrative Code Rule 17-560.410(1)(f) and Section 403.857, Florida Statutes, by failing to notify all those persons served by the subject consecutive drinking water system of Respondent's failure to submit the required number of satisfactory bacteriological test results monthly.

8. The Department informed Respondent of Respondent's violations of Chapter 403, Florida Statutes and applicable Department rules during the meeting in the Department's District office in Orlando on October 12, 1989. All disputed issues were discussed and resolved.

THEREFORE, having reached a resolution of the matter, pursuant to Florida Administrative Code Rule 17-103.110(3), Respondent and the Department mutually agree and it is ORDERED:

9. Respondent shall pay the amount of one thousand two hundred forty dollars ($1,240.00) in settlement of liabilities arising from Section 403.161, Florida Statutes. Payment shall be by certified check or money order and is due within thirty (30) days from the effective date of this Consent Agreement. The instrument shall be made payable to the Department of Environmental Regulation and include OGC No.89-1603 thereon. The check shall be sent to the Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767.

10. Respondent shall demonstrate compliance with the bacteriological monitoring requirements for the subject consecutive drinking water system for a period of twelve (12) consecutive months beginning the month of the effective date of this Consent Agreement. In accordance with Florida Administrative Code Rules 17-550.510(6)(b) and 17-550.540, Respondent shall submit two (2) satisfactory samples from the distribution system each month. Respondent shall submit a copy of the monthly bacteriological laboratory analysis report to the Department upon receipt of such from the laboratory.

11. Within seven (7) days from the effective date of this Consent Agreement, Respondent shall provide public notice, in accordance with Florida Administrative Code Rule 17-560.410, to all those persons served by the subject consecutive drinking water system notifying them of Respondent's past failure to submit the required number of satisfactory bacteriological test results monthly for the months of October, November and December, 1987; January, February, March, April, May, June, July, August, September, November and December, 1988; and March, April, May and June, 1989. A copy of the public notice shall be sent to the Department by the Respondent no later than seven (7) days after issuance.

12. In the future, Respondent shall perform public notification in accordance with Florida Administrative Code Rule 17-560.410 to all users regarding any failure to comply with the maximum contaminant levels (MCLs) or sampling and analysis requirements set forth in Florida Administrative Code Chapter 17-550.

13. Respondent shall pay a stipulated penalty of one hundred dollars ($100.00) per day for each failure to comply with the requirements of this Consent Agreement. The entire sum which becomes due for violation of the Consent Agreement shall be paid to the Department of Environmental Regulation on demand. Payment shall be by certified check or money order with OGC No.89-1603 inscribed thereon, and sent to the Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, Florida 32803-3767. The Department hereby agrees that prior to claiming the aforesaid stipulated amount for violation of this Consent Agreement, the Department shall notify Respondent of any alleged violations of this Consent Agreement by sending a written notice thereof to Respondent at 1000 Color Place, Apopka, Florida 32703 (or at any other address of which Respondent may hereafter give the Department written notice). Respondent shall have ten (10) days from the date of said notice in which to reestablish compliance with this Consent Agreement.

14. The above payment of stipulated penalties for violation of this Consent Agreement will not waive the Department's right to seek the imposition of civil penalties, damages, injunctive and other relief in a court of competent jurisdiction pursuant to Sections 120.69, 403.121 and 403.131, Florida Statutes.

15. Respondent shall allow authorized representatives of the Department access to the property at reasonable times for purposes of determining compliance with this Agreement and the rules of the Department.

16. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit the future violation of applicable statutes or the rules promulgated thereunder.

17. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Agreement, hereby waives its right to seek judicial imposition of damages, additional civil penalties or criminal penalties for the violations outlined in this Consent Agreement.

18. Respondent waives its right to a hearing or judicial review of the terms of this Consent Agreement. Those persons whose substantial interests are affected by the Consent Agreement and who are not parties to this Consent Agreement have the right, pursuant to Section 120.57, Florida Statutes, to petition for an administrative determination (hearing) on the Consent Agreement. The petition must conform to the requirements of Florida Administrative Code Chapters 17-103 and 28-5, and must be filed (received) with the Department's Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, within 21 days of receipt of this notice. Failure to file a petition within 21 days, constitutes a waiver of any rights such person has to an administrative determination (hearing) pursuant to Section 120.57, Florida Statutes.

19. If a Final Order is entered on a substantially affected party's petition, the substantially affected party has the right to seek judicial review of the Final Order pursuant to Section 120.68, Florida Statutes by the filing of a Notice of Appeal pursuant to Rule 9.110, Florida Rules of Appellate Procedure, with the clerk of the Department in the Office of General Counsel, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400; and by filing a copy of the Notice of Appeal accompanied by the applicable filing fees with the appropriate District Court of Appeal. The Notice of Appeal must be filed

within 30 days from the date the final order is filed with the clerk of the Department.

20. This Consent Agreement is final agency action of the Department pursuant to Section 120.69, Florida Statutes, and Florida Administrative Code Rule 17-103.110(3), and it is final and effective on the date filed with the Clerk of the Department unless a petition is filed in accordance with the preceding paragraphs. Upon the timely filing of a petition this Consent Agreement will not be effective until further order of the Department.

21. Entry of this Consent Agreement does not relieve Respondent of the need to comply with applicable federal, state or local laws, regulations or ordinances. The entry of this Consent Agreement does not abrogate the rights of substantially affected persons who are not parties to this Agreement, pursuant to Chapter 120, Florida Statutes.

22. The terms and conditions set forth in this Consent Agreement may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this Consent Agreement shall constitute a violation of Section 403.859, Florida Statutes.

23. Respondent is fully aware a violation of the terms of this Consent Agreement may subject Respondent to judicial imposition of damages, civil penalties of up to $5,000 per offense and criminal penalties.

24. All information required by this Consent Agreement to be submitted to the Department shall be either hand delivered or sent via certified U. S. mail to:

Section Supervisor
Drinking Water Compliance/Enforcement
Central District
State of Florida Department
of Environmental Regulation
3319 Maguire Boulevard
Suite 232
Orlando, Florida 32803-3767

25. The provisions of this Consent Agreement shall apply to and be binding upon the parties, their officers, directors, agents, servants, employees, successors, and assigns and all persons, firms and corporations acting under, through or for them and upon those persons, firms and corporations in active concert or participation with them.

26. Any modifications of the terms of this Consent Agreement shall be reduced to writing and executed by both the Respondent and the Department.

FOR THE RESPONDENT:

January 29, 1990
DATE

CHARLES SWEAT, Vice President - Operations
Southern States Utilities,
Incorporated
1000 Color Place
Apopka, Florida 32703

DONE AND ORDERED this 5 day of Feb, 1990, at Orlando, Orange County, Florida.

A. ALEXANDER, P.E.
Deputy Assistant Secretary
Central District
State of Florida Department
of Environmental Regulation
3319 Maguire Boulevard
Suite 232
Orlando, Florida 32803-3767

FILING AND ACKNOWLEDGMENT
FILED, on this date, pursuant to §120.52, Florida Statutes, with the designated Department Clerk, receipt of which is hereby acknowledged.

CLERK

2/5/90
DATE

WESTMONT

Noncompliance Letter - FDER - 12/20/91

Bacteriological samples are being collected and analyzed as required.

Florida Department of Environmental Regulation

Central District • 3319 Maguire Boulevard, Suite 232 • Orlando, Florida 32803-3767

Lawton Chiles, Governor — Carol M. Browner, Secretary

Date: December 20, 1991

Southern States Utilities Inc.
1000 Color Place
Apopka FL 32703-3767

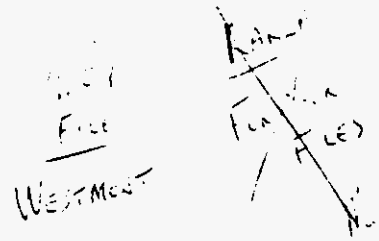
OC-PW-CE-91-1181

Attention: Owner

Orange County-PW

PWS Name: Westmont Subdivision

PWS ID Number: 3481465



Dear Owner:

As owner of a ☒ "community" ☐ "non-transient non-community" water supply system, you are required to submit monthly bacteriological samples to a certified laboratory. According to our records, you have failed to submit the required number of samples for the month(s) of October.

Based on the population you serve, you are required to submit one (1) raw sample at each well and 2 samples from your distribution system each month.

Raw water, storage tank and water plant samples are not accepted as distribution samples. Also, descriptions of sampling locations must be specific; for instance, "Well #1" for raw samples, and numbered street addresses or lot numbers for distribution samples.

Violations of the sampling requirements will result in referral of your system for appropriate enforcement action.

If you have any questions concerning this letter, please contact Mark Rose at the address listed above or by phone at (407)894-7555.

Sincerely,

W. E. Darling
Monitoring/Reporting Section Supervisor
Drinking Water Compliance/Enforcement

cc: Orange County Health Department
Jerry Green

rev 12/06/91 jg

Windsong - 783

Osceola County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Woodmere - 888

Duval County (SSU)

WOODMERE

Consent Agreement 91-516 - EPA
Administrative Order 91-100 (w EL).

Dechlorination equipment has been installed.
Consent Agreement is closed.

MEL FILE
FY1

UNITED STATES ENVIRONMENTAL PROTECTION AGE

REGION IV

345 COURTLAND STREET, N.E.
ATLANTA, GEORGIA 30365

Rec'd SSU
AUG 30 1991
EX OFFICE

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

AUG 07 1991

REF: 4WM-FP

Mr. Charles L. Sweat
Vice President-Operations
Southern States Utilities
1000 Color Place
Apopka, Florida 32703

RE: NPDES Permit No. FL0026786
Administrative Order No. 91-100(wEL)
Woodmere STP

Dear Mr. Sweat:

EPA has received your letter of August 1, 1991, notifying this office that installation of dechlorination equipment was complete. Therefore, Administrative Order No. 91-100(wEL) has been placed in an inactive status.

Please note when reporting Total Residual Chlorine (TRC) on the Discharge Monitoring Reports, the method of sampling and its detectable level are to be included. Should a sample read below the detectable level of the equipment, then BDL should be reported on the DMR.

Should you have any questions concerning this matter, please contact Ms. Susan Pope at (404 347-7428.

Sincerely yours,

W. Ray Cunningham, Director
Water Management Division

cc: Florida Department of Environmental Regulation

Florida Department of Environmental Regulation
NE District

James L. Manning, P.E.
Department of Health, Welfare, and
Bio-environmental Services

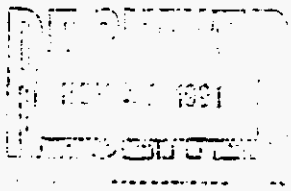
Printed on Recycled P

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

REGION IV

345 COURTLAND STREET, N.E.
ATLANTA, GEORGIA 30365

No. 07 [illegible]



CERTIFIED MAIL
RETURN RECEIPT REQUESTED

REF: WP-EB

Mr. Charles L. Sweat
Vice President - Operations
Southern States Utility Services
1000 Color Place
Apopka, Florida 32703

Re: Consent Agreement and Order Assessing Administrative Penalties: EPA Docket No. 91-516
NPDES Permit No. FL0026786
Woodmere STP

Dear Mr. Sweat:

Enclosed please find an executed copy of the Consent Agreement and Order Assessing Administrative Penalties. A tentative copy was mailed to you on September 10, 1991.

The Consent Agreement shall become effective thirty (30) days after the issuance date. Payment of penalty has been received by EPA and is being processed.

Should you have any questions or problems, please contact Mr. Michael Hom at (404)347-7428.

Sincerely yours,

R. Ray McAllister for

W. Ray Cunningham, Director
Water Management Division

Enclosure

cc: Florida Department of Environmental Regulation

Florida Department of Environmental Regulation
Northeast District Office

James L. Manning, Director
Department of Health, Welfare and
Bio-environmental Services

Regional Hearing Clerk

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
REGION IV

IN THE MATTER OF:	)	Docket No. CWA-IV 91-516
Southern States Utility Services d/b/a Woodmere STP 1000 Color Place Apopka, Florida 32703 NPDES Permit No. FL0026786	)	Proceeding to Assess Class I Administrative Penalty Under Clean Water Act, Section 309(g)

CONSENT AGREEMENT AND ORDER
ASSESSING ADMINISTRATIVE PENALTIES

I. Statutory Authority

The following findings are made and Consent Agreement issued under the authority vested in the Administrator of the U.S. Environmental Protection Agency ("EPA") by Section 309(g) of the Clean Water Act ("Act"), 33 U.S.C. Section 1319(g). The Administrator has delegated these authorities to the Regional Administrator of EPA Region IV, who has in turn delegated them to the Director of the Water Management Division of EPA Region IV, who hereby issues this Final Order.

II. Findings of Violation

Upon consent of the parties by their attorneys and authorized officials, the parties stipulate and the Director finds:

1. Southern States Utility Services, d/b/a Woodmere STP ("Respondent"), a person within the meaning of Section 502(5) of the Act, 33 U.S.C. Section 1362(5), owns or operates a facility located at 5710 Edenfield Road, Jacksonville, Florida, which is a point source and discharges pollutants to the St. John's River, a navigable water of the United States, all within the respective definitions established in Section 502 of the Act, 33 U.S.C. Section 1362.

Respondent is therefore subject to the provisions of the Act, 33 U.S.C. Section 1251 et seq.

2. EPA Region IV issued to Respondent and notified the public of an Administrative Complaint, Docket No. CWA-IV 91-516 which included formal findings of violation, notice of a proposed assessment of a civil penalty against Respondent, and notice of Respondent's opportunity to request a hearing on the proposed administrative penalty assessment. EPA Region IV has taken into consideration any public comments timely received.

3. The State of Florida was given an opportunity to consult with EPA regarding the assessment of an administrative penalty against Respondent. EPA Region IV has taken into consideration any comments received from the State.

4. Respondent has violated Section 301(a) of the Act, 33 U.S.C. Section 1311(a), by violating Part IA of its NPDES Permit No. FL0026786, which Permit has been issued to Respondent pursuant to Section 402 of the Act, 33 U.S.C. Section 1342, by exceeding the Total Residual Chlorine effluent limitation for November 1990 through March 1991, as noted on Discharge Monitoring Reports submitted in accordance with Part IIIA of the Permit.

III. Penalty Order and Consent:

Based on the foregoing stipulations and findings, and having taken into account the nature, circumstances, extent and gravity of the violations, Respondent's prior history of compliance, degree of culpability, economic benefit or savings resulting from the violations, and ability to pay, and under the authority of Section 309(g) of the Act, 33 U.S.C. Section 1319(g), EPA Region IV hereby ORDERS AND RESPONDENT HEREBY CONSENTS, that:

1. The provisions of this Consent Agreement shall be binding upon the Respondent, its officers, directors, agents, servants, authorized representatives, employees, and successors or assigns.

2. Southern States Utility Services shall pay $7,500 for its past violations of the Clean Water Act cited above, by mailing a money order or certified check payable to "Treasurer, United States of America" by the effective date defined below, to the following address:

U.S. EPA Region IV
P.O. Box 100142
Atlanta, Georgia 30384

Respondent shall send notice of such payment, including a copy of the money order or check, to the Hearing Clerk at the following address:

Regional Hearing Clerk
U.S. EPA Region IV
345 Courtland Street, NE
Atlanta, Georgia 30365

IV. General Provisions

1. This Consent Agreement and Order represents full monetary settlement of the proposed administrative penalties sought by EPA for the underlying violations as alleged in the Complaint. However, issuance of this Consent Agreement and Order does not constitute a waiver by EPA of its right to issue an administrative order pursuant to Section 309(a) of the Act, 33 U.S.C. Section 1319(a), to require any remedial actions necessary (other than penalty assessment) to address the cause of the underlying violations. In addition, issuance of this Consent Agreement and Order does not constitute a waiver by EPA of its right to seek injunctive relief pursuant to

Section 309(b) of the Act, 33 U.S.C. Section 1319(b), or to seek criminal penalties for the underlying violations pursuant to Section 309(c) of the Act, 33 U.S.C. Section 1319(c). Nor, pursuant to Section 309(g)(7) of the Act, 33 U.S.C. Section 1319(g)(7) does issuance or compliance with this Consent Agreement and Order exempt Respondent from responsibility to comply with all requirements of the Act and of any legal order or permit issued pursuant thereto.

2. Failure by Respondent to pay in full the penalty assessed in Section III, Paragraph 2 shall render the entire proposed penalty of $15,000 due and owing, and it shall be paid immediately in the manner provided in Section III, Paragraph 2 of the Consent Agreement.

Failure by Respondent to pay the penalty set forth in Section III, Paragraph 2 may subject Respondent to a civil action to collect the assessed penalty, plus interest, attorney's fees, costs and an additional quarterly nonpayment penalty equal to 20 percent of the aggregate amount of such penalty pursuant to Section 309(g)(9) of the Act, 33 U.S.C. Section 1319(g)(9). In any such collection action, the validity, amount and appropriateness of the penalty and of the Consent Agreement and Order shall not be subject to review. Interest will accrue on the penalty at the rate established by the Secretary of the Treasury pursuant to 31 U.S.C. Section 3717. A late payment handling charge of twenty ($20.00) dollars will be imposed after thirty (30) days, with an additional charge of ten ($10.00) dollars for each subsequent 30-day period over which an unpaid balance remains. In addition, a six percent (6%) per annum penalty will be applied on any principal amount not paid within ninety (90) days of the effective date of this Order.

3. For purposes of federal income taxation, Respondent shall not be entitled to, and agrees not to, claim a deduction for any penalty payment made pursuant to this Consent Agreement and Order.

4. Respondent knowingly and explicitly waives its rights pursuant to Sections 309(g)(2) and (8), 33 U.S.C. Sections 1319(g)(2) and (8), to a hearing on this penalty assessment, and to judicial review of this administrative penalty assessment.

V. Effective Date

This Consent Agreement and Order shall become effective thirty (30) days after the date of issuance noted below.

Charles L. Sweat, Vice President-Operations
Southern States Utility Services
1000 Color Place
Apopka, Florida 32703

K I McGhee for
W. Ray Cunningham, Director
Water Management Division
EPA Region IV

Issued this NOV 07 1991 day of _____, 1991 .

CERTIFICATE OF SERVICE

I certify that on the date noted below, I hand delivered the original of the foregoing "CONSENT AGREEMENT AND ORDER ASSESSING ADMINISTRATIVE PENALTIES" to the Regional Hearing Clerk, Region IV. Further, I certify that on the date noted below, I sent by certified mail, return receipt requested, a copy of this "CONSENT AGREEMENT AND ORDER ASSESSING ADMINISTRATIVE PENALTIES" to the following persons at the addresses listed below:

Mr. Charles L. Sweat
Southern States Utility Services
1000 Color Place
Apopka, Florida 32703

Ms. Carol Browner
Secretary
Florida Department of
Environmental Regulation
Twin Towers Office Building
2600 Blair Stone Road
Tallahassee, Florida 32301

NOV 07 1991
DATE

Vanessa Felton
NAME Vanessa Felton
TITLE Compliance Clerk
ADDRESS U.S. EPA
345 Courtland Street
Atlanta, Georgia 30365

WOODMERE

Citation W-89-18 - City of Jacksonville

Plant modifications have been made.
Deficiencies have been corrected.

BEFORE THE ENVIRONMENTAL PROTECTION BOARD
CITY OF JACKSONVILLE, FLORIDA

RECEIVED
DEC 21 1989

CITY OF JACKSONVILLE, DEPARTMENT OF HEALTH, WELFARE AND BIO-ENVIRONMENTAL SERVICES Petitioner,	)	
v.	)	WOODMERE WASTEWATER FACILITY CITATION W-89-18
SOUTHERN STATES UTILITIES, INC. Respondent,	)	

COMPLIANCE PLAN STIPULATION

This Compliance Plan Stipulation is made and entered into between the City of Jacksonville Department of Health, Welfare and Bio-Environmental Services (Department) and Southern States Utilities Inc. (Respondent). The Department and the Respondent stipulate to the following facts:

1. The Respondent, a Florida corporation, owns and operates a .500 MGD contact stabilization wastewater facility (WWF) with chlorination, discharging to Fairfield Branch. The WWF is located at 5710 Edenfield Road, Jacksonville, Florida, and serves the Southern State Utilities Woodmere service area.

2. On November 6, 1989 the Department issued Citation W-89-18 to the Respondent for:

    a. Violations of effluent limits.

    b. Submittal of incomplete, untimely Monthly Operating Reports.

    c. Violations of permit conditions.

    d. Violations of operator attendance requirements.

3. The Respondent agrees that Florida Administrative Code (FAC) Rule 17-6.400 establishes discharge limits for the discharge from the Woodmere WWF for five day biochemical demand (BOD_5), total suspended solids (TSS), total Kjeldahl nitrogen (TKN), and ultimate oxygen demand (UOD) in the amount of 16 mg/l annual average, 20 mg/l annual average, 7.5 mg/l annual average, and 238 lbs/day maximum monthly average, respectively, as well as appropriate monthly, weekly, and maximum limits for BOD_5, TSS and TKN; that FAC Rule 17-19 specifies the frequency and method of monitoring the WWF and the schedule for reporting; that Section 403.161(1), Florida Statutes, requires compliance with permit conditions; that FAC Rule 17-16.370(3)(b) requires under present WWF status attendance by a certified operator 6 hours per day 5 days per week plus one visit on each weekend day, and Environmental Protection Board (EPB) Rule 3.402 requires WWF attendance by a certified operator 16 hours per day, 7 days per week to maintain regional plant status. The Respondent further agrees that it has not consistently met the WWF effluent limits for BOD_5, TSS, TKN, and UOD, has not consistently met monitoring and reporting requirements, has not complied with specific condition 8 of Permit DC16-144990, and has not provided the required certified operator attendance during the period from August 1, 1988 through July 31, 1989.

3. The Department and the Respondent met on November 15, 1989 to discuss resolution of the violations stated herein.

4. The Respondent acknowledges that failure to comply with applicable Florida Statutes or Department of Environmental Regulation Rules, City of Jacksonville Ordinances or EPB Rules, will subject the Respondent to penalties as provided for by law. In addition, the Respondent acknowledges that this Compliance Plan, adopted by the EPB, will become a Board order, and as such, failure to comply with the terms and conditions of this Compliance Plan will constitute a violation of a Board order. That violation will subject the Respondent to penalties for that violation, in addition to other applicable penalties.

THEREFORE, having reached a resolution of this matter, pursuant to Chapter 362, Section 362.103, Ordinance Code, the Department and the Respondent mutually agree as follows:

5. The Respondent shall provide a Class "C" or higher operator in attendance at the WWF for 16 hours per day 7 days per week under the supervision of a Class "B" or higher operator for as long as the WWF operates in the contact stabilization mode. Operator attendance shall not be modified without the written consent of the Department.

6. The Respondent shall complete construction on the new outfall line and divert all discharge to the St. Johns River by January 31, 1989. should be

7. From the date of this Compliance Plan Stipulation, the WWF shall meet the following effluent limits and monitoring requirements until such time as those limits are changed by permit:

PARAMETER	EFFLUENT LIMIT	MINIMUM FREQUENCY	SAMPLE TYPE	SAMPLE LOCATION
FLOW	0.500	Continuous	Recording Meter	Effluent
BOD5	(a)	Weekly	16 hr. comp	Influent/Effluent
TSS	(a)	Weekly	16 hr. comp	Influent/Effluent
TKN (b)	NA	Weekly	16 hr. comp	Effluent
UOD*	(c)	(c)	(c)	(c)
pH Units	6.0 to 8.5	Continuous	Meter (d)	Effluent
Chlorine Residual	Min. 0.5 mg/l Max. 1.0 mg/l (e)	Continuous	Meter (d)	Effluent
Fecal Coliform	Max. <800/100 ml Avg. <200/100 ml	Weekly	Grab	Effluent

(a) Limits, maximum (mg/l)

	annual avg.	monthly avg.	weekly avg.	grab maximum
BOD5	20 mg/l	30 mg/l	45 mg/l	60 mg/l
TSS	20 mg/l	30 mg/l	45 mg/l	60 mg/l

(b) The requirements to monitor TKN and calculate UOD shall cease on completion of the outfall line to the St. Johns River.

(c) The ultimate oxygen demand (UOD) for this facility is 238 lbs/day maximum monthly average. The UOD shall be calculated for each sample taken and shall be reported on each MOR. (see 7b above)

(d) "Hourly measurements during the period of required operator attendance may be substituted for continuous measurement where such devices are not available."

(e) These limits apply prior to the installation of dechlorination facilities: new limits shall become effective at the time of dechlorination facility installation.

8. No later than January 15, 1989 the Respondent shall submit to the Department a complete Monthly Operating Report (MOR) for the month of December 1989 and shall continue to submit complete, timely MORs for the life of the WWF. A complete MOR shall at a minimum contain all information required by Permit DC16-144990 and any subsequent permits issued by the Department.

9. The Respondent shall notify the Department of any WWF upset pursuant to general condition 8 of Permit DC16-144990.

10. The Respondent shall pay a civil penalty in the amount of Three Thousand Six Hundred Dollars ($3600) to the City of Jacksonville within ten (10) days after acceptance of this Stipulation by the Environmental Protection Board of the City of Jacksonville.

11. The provisions of this Compliance Plan Stipulation shall apply to and be binding on the parties to this action, and their successors and assigns. The Respondent shall give notice in writing of this Compliance Plan Stipulation to any person who becomes a successor in interest during the effective period of this Stipulation, prior to ownership change or transfer in the permit to operate the WWF which serves the Southern States Utilities Woodmere service area. A copy of such written notice shall be provided simultaneously to the Deputy Director of the Department of Health, Welfare and Bio-Environmental Services, Towncentre, Suite 412, 421 W. Church Street, Jacksonville, Florida 32202, and the Office of General Counsel, 1300 City Hall, 220 E. Bay Street, Jacksonville, Florida 32202.

12. The Respondent waives its right to hearing pursuant to Section 360.403(a), Ordinance Code. In the event of violation of this Stipulation, the Department may enforce the terms of this agreement by action in the circuit court.

13. Provided that the Environmental Protection Board adopts the Stipulation and the Respondent complies with the requirements of paragraphs 5, 6, 7, 8, 9, 10, and 11 as therein contained, the Department agrees that no separate or further enforcement action, penalties, or damages shall be sought by the Department against the Respondent in conjunction with violation specified in the Stipulation. If the foregoing paragraphs are not complied with as required, however, the Department's agreement not to proceed with any separate enforcement action, penalties or damages shall be null, void and of no further force and effect, and the Department may pursue such civil and criminal penalties, procedures, and actions and remedies as are available at law or in equity.

RECEIVED NOV 0 9 1989

DEPARTMENT OF HEALTH, WELFARE
& BIO-ENVIRONMENTAL SERVICES
Bio-Environmental Services Division
Air and Water Pollution Control

CEASE AND DESIST
CITATION
W-89-18

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

TO: Charles L. Sweat, President
Southern States Utilities
1000 Color Place
Apopka, Florida 32073

RE: Woodmere Wastewater Facility
5710 Edenfield Road
Jacksonville, FLorida

PLEASE TAKE NOTICE, you are hereby directed to cease and desist from the violations of Chapter 360.108, Ordinance Code, as amended by Ordinance 88-117-123, and Jacksonville Environmental Protection Board (EPB) Rule 3 described below.

Violation I. Discharge of a wastewater facility (WWF) effluent which exeeds secondary limitations and the required additional levels of treatment more stringent than secondary (27 counts of violation as of August 29, 1989) is prohibited by EPB Rule 3.401 Wastewater Facilities which in part adopts by reference Florida Administrative Code (FAC) Rule 17-6.180 Enforcement.

This violation was determined by personnel of the Bio-Environmental Services Division (BESD) of the Department of Health, Welfare and Bio-Environmental Services in review of all sample data available for the period from August 1, 1988, through July 31, 1989, from both BESD sample results and Monthly Operating Reports (MORs, submitted by the Woodmere WWF licensed operator, wherein:

1. The maximum permissible effluent limitation for five day biochemical oxygen demand (BOD_5) of 24 mg/l was exceeded on November 29, 1988, on February 23, 1989, on April 19, 1989, and June 28, 1989.

2. The weekly average effluent limitation for BOD_5 of 20 mg/l was exceeded for the week of February 19, 1989.

3. The monthly average effluent limitation for BOD_5 of 16 mg/l was exceeded for the month of February 1989.

4. The maximum permissible effluent limitation for total suspended solids (TSS) of 45 mg/l was exceeded on February 23, 1989.

5. The weekly average effluent limitation for TSS of 30 mg/l was exceeded for the week of February 19, 1989.

AREA CODE 904 / 630-3666 — NIGHTS/WEEKENDS - 630-3685
421 WEST CHURCH STREET, SUITE 412 / JACKSONVILLE, FLORIDA 32202-4111

6. The monthly average effluent limitation for TSS of 20 mg/l was exceeded for the month of February 1989.

7. The maximum permissible effluent limitation for total Kjeldahl nitrogen (TKN) of 37.5 mg/l was exceeded on February 27, 1989.

8. The weekly average effluent limitation for TKN of 11.25 mg/l was exceeded for the weeks of:

December 4,	1988 ✓
February 19,	1989 ✓
April 16,	1989 ✓
May 1,	1989 ✓
May 14,	1989 ✓
June 25,	1989 ✓

9. The monthly average effluent limitation for TKN of 7.5 mg/l was exceeded for the following months:

December	1988 ✓
February	1989 ✓
March	1989 ✓
April	1989 ✓
May	1989 ✓
June	1989 ✓

10. The maximum monthly average effluent limitation for ultimate oxygen demand (UOD) of 238 lbs/day was exceeded for the following months:

April	1989 ✓
May	1989 ✓
June	1989 ✓

11. The maximum permissible effluent limitation for fecal coliform of 800 per 100 ml of sample was exceeded on April 25, 1989, and June 6, 1989.

Violation II. Submittal of incomplete, untimely Monthly Operating Reports (MORs) (29 counts as of August 29, 1989) is prohibited by EPB Rule 3.701 DWTP Monitoring which in part adopts by reference FAC Rule 17-19.05 Sampling Schedules, Parameters.

This violation was determined by personnel of the BESD of the Department of Health, Welfare and Bio-Environmental Services in review of the Woodmere WWF performance file on August 29, 1989, for the period from August 1, 1988 through July 31, 1989.

1. The following MORs lacked the required data for WWF and calculated UOD:

   August 1988
   October 1988
   November 1988
   December 1988
   January 1989
   March 1989
   April 1989
   May 1989
   June 1989

2. The September 1988 MOR lacked the required data for BODs, TSS, TKN, and calculated UOD.

3. The MOR for February 1989 was not submitted.

4. The July 1989 MOR lacked the required data for flow, TKN, and calculated UOD.

5. The August 1988, December 1988, March 1989, and June 1989 MORs were not submitted timely.

Violation III. Failure to comply with specific condition number 8 of permit number DC16-144990 (2 counts as of August 29, 1989) is prohibited by EPB Rule 3.302 Permit Provisions which in part adopts by reference Florida Statutes (FS) Section 403.161 (1).

This violation was determined by personnel of BESD of the Department of Health, Welfare and Bio-Environmental Services in review of the files for Woodmere WWF on August 29, 1989, wherein:

1. The permittee failed to report an abnormal event on April 25, 1988 and on June 6, 1989, which resulted in an exceedance of effluent limitations for fecal coliform.

Violation IV. Failure to provide operator attendance as required (one count as of October 4, 1989) is prohibited by EPB Rule 3.601 Treatment Plant Classification which adopts by reference FAC Rule 17-16.13 Classification and Staffing of Plants.

This violation was determined by personnel of BESD of the Department of Health, Welfare and Bio-Environmental Services during an onsite inspection of the Woodmere WWF on October 4, 1989, wherein:

1. The permittee failed to provide staffing by a Class C or higher operator 6 hours per day for 5 days per week and one visit on each weekend day.

CORRECTIVE ACTION REQUIRED

In accordance with Section 360.401, Ordinance code, you are directed to take the following courses of action to correct the violations of the aforesaid rules:

1. CEASE the effluent and operator attendance violations immediately.

2. Within fourteen (14) days of the date hereof, submit to the Department written notification detailing the steps taken to bring the wastewater facility (WWF) into compliance with the effluent and operator attendance requirements for the WWF and of the steps to be taken to ensure compliance for the life of the WWF.

3. No later than December 15, 1989, submit to the Department a complete MCR for the month of November 1989.

4. Immediately upon receipt of this Citation, contact Ms. Ann Allen at (904) 630-3666 to arrange a conference to discuss the aforesaid violations. A Stipulation for adoption by EPB Order may be the instrument for final settlement.

Chapter 362.109 (a) Ordinance Code provides for a continuing penalty of $10,000 per day, per violation, for which you may be held liable. If litigation or an administrative hearing is required to achieve compliance, full penalties and recovery of legal fees will be sought.

Dated this 6 day of November, 1989.

City of Jacksonville
DEPARTMENT OF HEALTH, WELFARE
AND BIO-ENVIRONMENTAL SERVICES

By _____
Curtis M. DeHart, M.D.
Director

RMD/AA/am

cc: Addressee via regular mail
Mr. Victor Cole, DER
Ms. Sue Rolling, USEPA
Mr. Rich Maguire, OGC
Ms. Ann Allen, BESD
Mr. Dennis Wylie, BESD

Disc 7/7/AA

WOODMERE

Letter of Noncompliance - EPA - 5/30/90

Effluent limitations for TKN and fecal coliforms are being met.

06/12/90 14:01 001

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

REGION IV

345 COURTLAND STREET
ATLANTA, GEORGIA 30365

MAY 30 1990

REF: 4WM-FP

Mr. Richard D. Meeks
Southern States Utilities
1000 Color Place
Apopka, FL 32703

RECEIVED
JUN 5 1990

RE: Letter of Noncompliance
NPDES Permit No. FL0026786
Woodmere STP

Dear Mr. Meeks

This is to advise you that your facility is in violation of the above NPDES permit as follows:

☐ Failure to submit Discharge Monitoring Reports (DMRs) for _____

☑ Failure to meet effluent limitations for TKN daily maximum for 4/90; fecal coliform annual avg for 4/90; & BOD daily maximum for 4/90.

☑ Failure to adequately complete DMR. Please complete the form as follows: no of exceptions column for fecal coliform lists 3 exceptions but often states 4 and 5 plus total one for month. Please explain.

Please provide us with corrective actions your facility has taken or plans to take to ensure that future violations of the permit will not occur. The information must be submitted within ten (10) days of receipt of this letter.

Until such time as you achieve compliance with all conditions of your NPDES permit, you are considered to be in violation of and subject to enforcement action pursuant to the Clean Water Act, 33 U.S.C. Section 1319.

If you have specific questions as to the requirements of your permit, please contact me at (404)347-7428.

Sincerely yours,

Susan J. Rollins

Compliance Officer
Compliance Section
Facilities Performance Branch
Water Management Division

cc: FLDER
BESD

cpy to CS

RECEIVED
JUN 6 1990
ENGINEERING DEPT.

WOODMERE

Noncompliance Letter - DHRS Duval County - 8/12/91

Samples have been collected and analyzed.
Lab results have been submitted.

[redacted] 08/22/91 11:56 002 P.3

HRS Duval County Public Health Unit
515 West Sixth Street
Jacksonville, Florida 32206

STATE OF FLORIDA
DEPARTMENT OF HEALTH AND REHABILITATIVE SERVICES
District Four

AUG 12, 1991

SOUTHERN STATES
1000 COLUMBIA PLACE
APOPKA FL 32703

RE: NONCOMPLIANCE LETTER
PWS ID: 2161378 (C)
WOODMERE WTP

Our records indicate that the above referenced potable water system is overdue for the item(s) listed below.

Samples are to be collected and submitted to a laboratory that has been certified by the Department of Health and Rehabilitative Services for the drinking water analysis appropriate to the group(s) listed below. Please call this office with the sample date and lab name within 14 days of the date of this letter. Failure to sample and submit the laboratory results is a violation of Chapter 17-550 of the Florida Administrative Code.

CONTAMINANT(S)	SAMPLE DUE
SECONDARY ORGANICS	06/01/91

If you have any questions or need assistance call the Drinking Water Office at 630-3270 .

SINCERELY,

CHRIS C.CARTER
ENVIR.SPEC.III

cc: HRS DUVAL COUNTY PUBLIC HEALTH UNIT

Called Chris C Carter 8/22/91
Sent to Environmental Spec. Chris C Carter 8/22/91

Also Watered Units.

These results were never received prior to this date I called Flowers Lab and they sent them to me this morning and I am mailing them to you today as per our phone conversation. If you have any questions please call me at Woodmere Office 1-904-743-1626.
T Flowers

Wooten - 446

Putnam County (SSU)

THERE WERE NO VIOLATIONS FOR TEST YEAR ENDED 12/31/91

Zephyr Shores - 1427

Pasco County (SSU)

ZEPHYR SHORES

OGC File No. 91-0996

Corrective actions have been completed to satisfy this consent order. Consent Order is closed.

Florida Department of Environmental Regulation
Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida
Lawton Chiles, Governor
Carol M. Browner, Secretary

May 7, 1991

Southern States Utilities, Inc.
1000 Color Place
Apopka, FL 32703

Attention: Mr. Charles Sweat

Re: Proposed Final Agency Action (Consent Order) in Case of Southern States Utilities, Inc. (Zephyrshores S.T.P.), OGC File No. 91-0996.

Dear Mr. Sweat:

The purpose of this letter is to complete the resolution of the violation(s) previously identified by the Department of Environmental Regulation ("DER") in the Warning Notice WN91-0016DW51SWD dated April 8, 1991, which is attached. The corrective actions required to bring your facility into compliance have been performed. However, you must pay to the Department the amount of $20,000.00 to complete settlement of the violations described in the attached Warning Notice, along with $250.00 to reimburse the DER's costs, for a total of $20,250.00. This payment must be made to "The Department of Environmental Regulation" by certified check or money order and shall include thereon the OGC number assigned above and the notation "Pollution Recovery Fund". The payment shall be sent to the Southwest District Office, 4520 Oak Fair Blvd., Tampa, Florida within 30 days of your signing this letter. CHECK DUE JUNE 14, 1991 TO DER

Your signing of this letter constitutes your agreement to the terms of the letter. After this letter has been countersigned by the DER and filed with the Clerk of the DER, the letter shall constitute a consent order, which is final agency action of the DER, the terms and conditions of which may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this letter once signed by you shall constitute a violation of Section 403.161(1)(b), Florida Statutes.

The DER by countersigning this letter, waives its right to seek judicial imposition of damages, or civil penalties for the violations described above. By signing this letter, you waive your rights as described on the back of this document in the Notice of Rights. If you do not sign and return this letter to the Department at the Southwest District address given above by May 17, 1991, it will be assumed that you are not interested in settling this matter according to the terms described herein, and this matter will be referred to the Department's Office of General Counsel with a recommendation that formal enforcement action be taken against you.

Sincerely,

Richard D. Garrity, Ph.D.
Deputy Assistant Secretary
Southwest District

For Southern States Utilities

By: Vice President Operation
May 16, 1991

For the DER:

Deputy Assistant Secretary
State of Florida Department
of Environmental Regulation

ENTERED this 23 day of May, 1991 in Tampa, Florida.

Attachments

FILING AND ACKNOWLEDGEMENT
FILED, on this date, pursuant to §120.52
Florida Statutes, with the designated Depart-
ment Clerk, receipt of which is hereby ac-
knowledged.
Karen E. Kenner 5/28/91
Clerk Date

ZEPHYR SHORES

Warning Notice - WN91-0016DW51SWD

This warning notice resulted in Consent Order 91-0996. Corrective actions have been completed.

Florida Department of Environmental Regulation

Southwest District • 4520 Oak Fair Boulevard • Tampa, Florida 33610-7347

Lawton Chiles, Governor 813-623-5561 Carol M. Browner, Secretary

April 8, 1991

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Pasco County

Mr. Charles Sweat
Southern States Utilities, Inc.
1000 Color Place
Apopka, FL 32703

Dewey Chancey
Certification No. C-4409

Robert D. Barrett
Certification No. C-3128

WARNING NOTICE
No. WN91-0016DW51SWD

Re: Zephyrshores S.T.P.
Permit No. DO51-128892

Dear Mr. Sweat:

Pursuant to Chapter 403, Florida Statutes, and the rules and regulations promulgated therein which authorizes and empowers the Department of Environmental Regulation to control, abate and prohibit pollution of air and water in the state of Florida, you are hereby notified of specific violations of these rules and regulations as follows:

1. On April 1, 1991 Department personnel conducted an inspection of Zephyrshores Sewage Treatment Plant (STP) and found a bypass pump installed in the Chlorine Contact Chamber which discharges to an unpermitted pond system. This is a violation of your permit and, therefore, a violation of Section 403.161(1)(b) Florida Statutes (F.S.).

2. A bypass was valved into the clarifier skimmer return to allow unchlorinated effluent, solids, and debris to flow to the unpermitted pond referenced in paragraph #1 above. This is a violation of Section 403.161(1)(a) F.S.

3. A portable gasoline powered pump was setup to pump from this unpermitted onsite pond. The discharge from this pump enters a stormwater retention pond in the neighboring Mobile Home Park. This is a violation of Section 403.161(1)(a) F.S.

Recycled Paper

4. The Department was not notified of the planned bypassing of components critical to the functioning of the treatment plant as designed in violation of Rule 17-600.740(2)(f) Florida Administrative Code (F.A.C.).

5. The existing permitted percolation/evaporation ponds are discharging effluent off site, causing severe ponding on the neighboring property to the south. The west pond is seeping through the west berm. This is a violation of Section 403.161(1)(a) F.S.

6. The Department was not notified, by wire or telephone, within 24 hours of each unpermitted discharge, described in paragraph #5 above, in violation of Rules 17-602.360(1)(c) and 17-600.750(1) F.A.C.

7. The weekend operator (R. D. Barrett C-3128) failed to make the required entries into the operator's log in violation of Rule 17-602.360(1)(e) F.A.C.

8. The last entry in the onsite log by the Certified Operator (D. Chancey C-4409) was March 19, 1991 in violation of Rule 17-602.360(1)(e) F.A.C.

9. A trainee, (Ed Epperly) who is not an operator certified by the Department, is being utilized to meet the operator onsite time requirement. This is a violation of rule 17-602.370(2) F.A.C. and Section 403.101(4)F.S.

10. The trainee has been signing the name of the operator (D. Chancey) in the maintenance logs, at direction of the operator and in the absence of said operator. This constitutes falsification of records and is in violation of Section 403.161(1)(c) F.S.

11. The onsite operator's log does not include operator in and out times, operator signature, and does not detail specific operation, maintenance, or major repairs performed in violation of Rule 17-602.360(1)(e).

12. Monthly Operating Reports indicate effluent quality violations for Nitrates for the months of July and September 1990 and January and February 1991 in violation of your operating permit and, therefore, in violation of Section 403.161(1)(b) F.S.

13. There is no "Reduced Pressure Zone" (RPZ) backflow preventor on the potable waterline supplying the wastewater treatment plant. This is a violation of Rule 17-550.360(1) F.A.C.

14. The blower motors are not operating as designed due to a faulty or missing check valve. The access control fence around the permitted percolation/evaporation ponds is in poor repair. This is in violation of Rule 17-600.740(2)(e) F.A.C.

15. The Chlorine gas cylinder was not properly restrained to prevent tipping, additionally there was no respiratory protection meeting NIOSH Standards available. This is a violation of Rule 17-600.300(4)(b) F.A.C.

You are advised that operation of your system in violation of state regulations subjects you to judicial imposition of damages and civil penalties, pursuant to Sections 403.141 and 403.161, Florida Statutes. The violations set forth in the Warning Notice may be resolved by the execution of a mutually acceptable Consent Order providing an acceptable time schedule within which the violations will be corrected. This Consent Order will set forth the specific requirements for compliance and the time periods within which compliance must be achieved. The Consent Order will also set forth a settlement payable to the State in compensation for violations of State statutes.

You are requested to contact Mr. Pete Burghardt of the Domestic Waste Section at (813) 623-5561, Extension 311, within five (5) days of receipt of this Notice to set a time and date for an informal conference to be held at this office. The purpose of this meeting will be the resolution and settlement of the above violations. In addition, you are requested to respond, in writing, within ten (10) days from receipt of this Notice detailing your plans to comply with the cited statutes and/or rules.

Sincerely,

Richard D. Garrity, Ph.D.
Deputy Assistant Secretary
Southwest District

RDG/pbb
pc: Office of General Counsel
Pete Burghardt, DER
Glen Thompson, Pasco County Health Unit

ZEPHYR SHORES

Notice of Noncompliance - FDER - 8/31/88

Public notification requirements pertaining to lead have been satisfied.

Florida Department of Environmental Regulation

Twin Towers Office Bldg ● 2600 Blair Stone Road ● Tallahassee, Florida 32399-2400

Bob Martinez, Governor Dale Twachtmann, Secretary [illegible], Assistant Secretary

August 31, 1988

ZEPHYR SHORES MOBILE HOME EST 300402
PWS ID Number = 6512018
1000 COLOR PLACE
APOPKA FL 32703

Dear Owner/Operator,

New federal regulations require public water systems to notify water consumers who may be affected by lead in their drinking water even if the system's water meets the lead standard. This change was mandated by the 1986 amendments to the federal Safe Drinking Water Act. See the Federal Register, Volume 52, No. 208 (October 28, 1987), codified as 40 CFR 141.34. On March 28, 1988 the Department notified all public water systems of these new requirements.

The notice should have been given no later than June 19, 1988. According to our records, you have not yet made the required public notification or supplied proper compliance information. Compliance with these requirements is mandatory. To avoid additional enforcement actions by the U.S. Environmental Protection Agency or the Florida Department of Environmental Regulation, send evidence of compliance to the address below:

Lead Notice Compliance
Florida Department of Environmental Regulation
Southwest District Office
Drinking Water Program
4520 Oak Fair Boulevard
Tampa, Florida 33610-7347
Telephone: (813) 623-5561

We have enclosed a lead notice fact sheet to provide you with detailed information about the required contents of the notice. Contact us or the office shown above if you need additional assistance. Please include your Public Water System Identification Number in all correspondence.

Sincerely,

J. Kent Kimes, P.E., Administrator
Drinking Water Section

JKK/gpc

Enclosure