	BEFORE THE
FLORID	A PUBLIC SERVICE COMMISSION
In the Mat	ter of :
	25. Tour
Petition of INTERM	EDIA : DOCKET NO. 921074-TP
COMMUNICATIONS OF	
for expanded inter	
for AAVs within LE	C Central :
offices.	
SECOND	DAY - AFTERNOON SESSION
	VOLUME IV
P	ages 549 through 692
PROCEEDINGS:	HEARING
BEFORE:	COMMISSIONER SUSAN F. CLARK
	COMMISSIONER LUIS J. LAUREDO
732	COMMISSIONER JULIA L. JOHNSON
1	
DATE:	Fuesday, September 14, 1993
TIME:	Commenced at 9:30 a.m.
	Concluded at 3:20 p.m.
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PLACE:	FPSC Hearing Room 106
	Fletcher Building
-	101 East Gaines Street
	Tallahassee, Florida
REPORTED BY:	JOY KELLY, CSR, RPR
	Chief, Bureau of Reporting SYDNEY C. SILVA, CSR, RPR PAMELA C. CANELL
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	PAMELA C. CANELL
	Official Commission Reporters
APPEARANCES:	tofore noted.)
	<u> </u>
(As here	tofore noted.)
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1	B K O C E E D I W G 2
2	(Hearing reconvened at 12:45 p.m.)
3	(Transcript continues in sequence from Volume
4	III.)
5	COMMISSIONER CLARK: Call the hearing back to
6	order. Mr. Wiggins?
7	MR. WIGGINS: Yes, ma'am. Thank you.
8	F. BEN POAG
9	resumed the stand as a witness on behalf of United
10	Telephone Company of Florida, and testified as follows:
11	CROSS EXAMINATION
12	BY MR. WIGGINS:
13	Q Good afternoon, Mr. Poag.
14	A Good afternoon.
15	Q I want to follow up on your testimony that
16	you have 17 parties collocated in your central offices.
17	Are these all physical collocations?
18	A Yes. And I just want to clarify, when I talk
19	about collocation, I'm not talking about collocation as
20	per the FCC's order because these were all in place
21	before then. But for all rights and purposes, they're
22	collocated.
23	Q Including the arrangement with Intermedia was
24	well before the FCC order, as well?
25	A Ves.

1	Q And to clarify, you do not have separate
2	rooms built for these with separate entrances for these
3	entities, do you?
4	A For most of them, we do.
5	Q For most of them, you do?
6	A Yeah. For almost all of them. There are a
7	few exceptions to that, Intermedia being one of them.
8	And in that particular case they're really only leasing
9	primarily some frame space; but it's rare, if ever,
10	that they need to get in there.
11	Q This may be viewed as a strange question
12	that's not easily answered, but do you view these as
13	customers or competitors, these particular entities
14	that are collocated at this point?
15	A Both.
16	Q Uh-huh. Are any of them competing with you
17	for local services, such as private line and, you know,
18	for interstate private line? (Pause)
19	A I'm not sure. I think the answer is no.
20	There may be some competition for some types of
21	services; but, to be quite frank with you, I'm not real
22	close to all of them, per se.
23	Q Earlier today Commissioner Clark asked a
24	question about the contract service arrangements and I

would just like to make sure that both the record is

clear on this and me, as well.

Currently, for special access, let's say, in private line, your Company offers those services pursuant to tariff; and when a customer wants to take a service, that tariff lists the terms and conditions under which the service may be taken; that's correct, isn't it?

A Correct.

Q If a customer says to you, "I'd like to take the service from you, but Intermedia has offered me a deal that's 10% lower in terms of price than your price, and so I'm going to take their offer unless, of course, you can do better." At that point, your company is allowed to do a contract service arrangement, correct?

A It's depends.

Q Oh?

A Yeah. Yeah. And the reason I say that, I
will read you what my tariff says. And I believe that
this tariff is based specifically on the Commission's
order, and I'll say I did not go back and check the order.

Q All right.

A Lets me read you what the tariff says because

I think it's important. It says, "When economically

practical, customer-specific contract service

arrangements may be furnished in lieu of existing

tariff offerings provided there is reasonable potential for uneconomic bypass of the company's services.

Uneconomic bypass occurs when an alternative service arrangement is utilized in lieu of company services at prices below the company's rates but above the company's incremental cost."

Q Okay.

A So before I can determine that it's uneconomic bypass, I've got to know, number one, what the proposed price is; and then I've got to know, number two, what my incremental cost is.

I had a question on it in deposition and at the time I didn't have that information. But in our access services tariff, in Section E-12, E-12.3.1, there are a list of 14 items that are related to developing the cost associated with the contract service arrangement. And I'm not saying that you necessarily have to apply all of them, but it's items that you have to include in the development of your cost and associated price.

Q Okay. In the hypothetical that I gave you, in order to come down on your price enough to induce the customer to take your service, I would like for you to assume that, in fact, you do pass the cost floor implied by, actually, the tariff you just referred to. At this

point, you are free to enter into a contract service 1 arrangement with the customer if in your business judgment 2 that's a prudent thing to do; is that correct? 3 Yes. Okay. And that contract service arrangement 5 6 would in fact be an exception to the geographical averaging that is otherwise reflected in your tariffs, 7 that's correct, as well? 8 9 Yes. Okay. Let's assume that a customer comes to 10 Q you and says, And I can't give you a hypothetical which 11 service it might be, but, "I would like a service from 12 you and I don't see it anywhere in your tariff. I see 13 elements in your tariff that I think you could put it 14 together for me, I'd like that service." 15 At that point, if you think it's prudent and 16 the pricing can be worked out, you can do a special 17 assembly for the customer; is that correct? 18 That's correct. 19 That's also known as individual case basis 20 21 approach, right? Yes. 22 When you do this special assembly, do you 23

file that with the Commission?

No.

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	### [1]
1	Q Okay. The contract service arrangement, do you
2	file the contract service arrangement with the Commission?
3	A No.
4	Q I don't know if you still do this, but do you
5	still file quarterly reports of contract service
6	activity with the Commission?
7	A Yes.
8	Q Okay. And then from that activity, if the
9	Commission chooses, they can call your Company and say,
10	"We'd like to review your contracts."
11	A Correct.
12	Q Now, the idea of giving you more flexibility
13	in your tariffs is something I'd like to address. You
14	have not yet filed tariffs that ask for geographically
15	deaveraged pricing, have you?
16	A No.
17	Q Okay. You haven't been precluded from
18	requesting that in the past, have you? Let's make it
19	easy, in the last year or two, you could have come in
20	and filed a tariff for that if you had chosen to?
21	A I'm trying to think. It seems to me that
22	there was a docket, and I can not for the life of me
23	recall which docket it was, that we had requested

deaveraged pricing. And subject to check, I believe

that the Commission didn't approve deaveraged pricing,

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but I'm really vague on the specifics of that.

Q Well, I almost hate to ask you and open it in a question -- actually I do hate to ask you and open it in a question. But what exactly is your Company requesting the Commission to do with respect to deaveraging in this case, approve a concept or -- because there's no specific proposal in front of the Commission?

the Commission to approve a concept. And it's, quite frankly, it's almost, in my opinion -- and maybe it's a heck of a way to say it -- it's almost a moot issue. And the reason that I say that is that right today our interstate rates are somewhat higher than our intrastate rates; but with increasing competition and us making reductions in our interstate rates, at some point in time they will be lower than our intrastate rates. And when that occurs, if there are customers out there who are looking at price as an alternative, all they've got to do is jurisdictionally declare themselves interstate and we have no way of determining what that usage is.

So if for, you know, consistency in maintaining those intrastate revenues would seem to be a couple of reasons why they should be approved in and of themselves.

2	covered in your slide presentation. And I think I want
3	to start by asking you about what your perception of
4	the AAVs fundamental purpose of asking for
5	interconnection. What do you see they're really trying
6	to accomplish when they ask for interconnection?
7	A They're trying to take advantage of the
8	Company's high quality, low-priced local loop facilities.
9	Q And why do they need that?
10	A For access to the local exchange company's
11	customers.
12	Q Customers. Isn't it true that by getting
13	interconnection that it increases the market for
14	potential customers dramatically for the AAV or CAP?
15	A Yes. It basically, it basically keeps them
16	from having to go out there and construct facilities to
17	every end-user customers.
18	And let me make a point on that, too.
19	Because, to the extent that we're talking about high
20	capacity services, DS-1s and DS-3s, this does not mean
21	that the local telephone company is not going to have
22	to go out there and construct those facilities. We may
23	have dial tone analog lines out to these customers; but
24	if they go out and they sell a customer a high capacity

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digital service, we're going to have to go out and

I want to touch base on some of the area you

we're going to have to construct those facilities.

If it's a copper type facility, we're going to have to put in apparatus cases and put terminating equipment on the customers' premises on that. They can provide their own too. But it's not like we've got high capacity services ubiquitously running to all those customers out there. So somebody may still have to do that construction.

- Q Do you believe that the combination of the AAV and the LEC networks through collocation creates any synergy for the served area?
  - A Explain what you mean by "synergies."
- Q Well, I'm trying hard not to testify. Of course it's never really stopped me in the past, I guess.

Without interconnection, you have two separate companies; with interconnection, you have two companies hooked together, right? Is there some value to the served population by having these two companies hooked together as opposed to being apart? (Pause)

A If it's done correctly, if it's done in a situation which allows for competition to work and it is a situation where the competition is bringing lower-cost, newer-type services to the market and they can come in and do a better job than the telephone company, then there would be some advantages and some synergies to that.

1	On the other hand, if we're going to keep the
2	telephone company's prices fixed as an umbrella or a
3	ceiling under which inefficient competitors can come in
	and put in facilities that cost more than the local
5	exchange company's, then you've got to ask, "Is that
6	redundancy to the benefit of the network, or does that
7	produce synergies?"

So it's not -- you know, you can say,
"Another network out there is great, now we've got some
synergies, because we've got two of them," but at what
price? And is it more efficient?

Q To the extent an Intermedia or a CAP decides to invest his resources in bringing services to the public, that's private capital, isn't it?

A I'm sorry, I'm losing it every now and then.

Thinking too hard, I think.

Q The investment in those resources by the CAP is private capital, correct?

A Yes.

Q I would like to turn back to the issue of prices and revenues for the Company. Yesterday, with Dr. Beauvais's cross examination, we touched briefly on, "What does this mean for the R1 user?" And I don't want to revisit all that, but I do want to touch on the long distance rates of the R1 users, such as my mother, who

happens to make a lot of long distance calls up this way.

If switched access charges are brought down for intrastate services, that should reflect and lower long distance rates for those users, correct?

A Absolutely. This is a point that I kind of overlooked, too, when we were talking about the 105 million customers. There was a study done in Michigan several years ago and it was determined in that study that the reason some people were getting off of the network or having their service disconnected was not because of the local service rates but because of the high price that there were paying for toll rates. And they had effectively, you know, put a phone line in and then they started making some long distance calls and then they couldn't pay the bill, they would get disconnected.

so to the extent that we're talking about changing the way we charge for our services, if, in fact, we are talking about reducing -- I'm sorry -- increasing local service rates for those customers that don't need the subsidies, we're also talking about decreasing toll rates for all of the customers. So there is an offsetting benefit.

Q For analytical purposes, is it useful to even think of a typical R1 user, or are there a variety of typical R1 users to figure out how they're affected by

these changes in pricing?

atudies which would show that for certain types of calls maybe half the people don't make calls in a particular month; doesn't mean they don't make them the next month. But, you know, for the most part they're either making them or receiving them; otherwise, they probably don't need the phone. But yeah, except for local.

Q In any event, would you agree with me that to determine the effect on the R1 user, you would at least need to consider the effect on his or her long distance bill as well as the local bill?

A Absolutely. And a one-month study is not appropriate, it needs to be looked at over several months because there may be a particular month when a customer doesn't make a call and the next month they may make 50.

Q This next topic or aspect of this discussion we may not have that much agreement on. In your slide presentation, you showed essentially a revenue pie, or several actually?

λ Yes.

Q If I understood you correctly, it was one of your operating assumptions in your discussions that if,

in fact, you lose a certain amount of money from one wedge of the pie, that that's going to need to be picked up from another segment; is that correct?

A Yes.

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Q And it seemed to me that you're particularly strong on that where you felt or believed that a certain segment of the pie may not even be covering its own costs; is that correct?

Yes, and I think the point that I may not have made very well, I think Mr. Tye made it very well, was when we were talking about the 1300% or 1400% that access makes or the contribution that access makes. And Mr. Beck was trying to say that, you know, if you take the local loop and you look at the cost of that and you throw in some TouchTone, some Custom Calling features and the subscriber line charge, well, you know, maybe it just about covers this incremental cost. On the other hand, you've got a service over here that's got a 1300% contribution and it's billing in the vicinity of \$350 million. When you've got a \$350 million revenue source that's contributing at 1300%, there's no wonder that people want to get into that market and compete. And if they're going to get into that market and they're going to compete, given all other things are equal, rate base rate of return

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1	regulation says that other side of the pie has got to
2	grow. Now, we're doing everything we can to cut costs,
3	but I don't think we are going to be able to cut \$350
4	million in cost to other businesses.
5	Q But the mechanism for you to increase local
6	rates would be a rate case, though; is that correct?
7	Let me reframe the question: Although you see
8	a mathematical relationship between if you lower revenues
9	here or they need to come up here in another area. And
10	particularly in light of what you see as the disparities
11	that you just mentioned. The truth is, it's not
12	automatic, is it? The increases that you would seek in

Absolutely.

Q Okay.

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Yeah.

So the fact that you look at the charts and project that you would have this effect on local rates does not make that a fait accompli. You would, in fact, have to prove that to the Commission's satisfaction at a hearing?

some other segment, such as residential, would have to be

justified in some sort of proceeding; isn't that correct?

Yes.

And one would assume that Public Counsel and Q others might take issue with some of the points, but,

in any event, there would be a process to determine the appropriate result?

A Yes.

Q Were you in the room yesterday when Dr.

Beauvais discussed the potential impact on local rates
of allowing interconnection for special access and
private line purposes?

A I don't remember.

Q Then let me just ask you straight. Do you see allowing -- do you see granting Intermedia's petition in this case for special access and private line interconnection as having any potential significant effect in itself for local rates?

a No. Don't get me wrong, I'm in here supporting the expanded interconnection. I'm not opposed to it. But I, again, must draw back and say that you need to do the other things that are right. You know, to let the marketplace work. And the reason for my answer is that I don't think that it's going to have, let's say, a significant impact on the rates and charges for other services is because what the FCC has already done is going to just about negate whatever you do on the intrastate side.

If you remember the chart I put up there,

I've only got a \$5 million intrastate special access

bucket. If you don't do anything here with what the
FCC has ordered, the reduction in interstate zone and
the high density places, the loss of the switched
access bleeding over to the interstate special access
is going to happen. So that's why I don't see what you
do here with regard to special access interconnection
is going to make that much difference.
MR. WIGGINS: Okay. Thank you. I have no
further questions.
COMMISSIONER CLARK: Staff?
MR. HATCH: Just a few, Commissioners.
CROSS EXAMINATION
BY MR. HATCH:
Q Good afternoon, Mr. Poag. My name is Tracy
Hatch for the Staff.
A Good afternoon.
Q Going back to contract serving arrangements
for just a moment, we talked about that extensively in
your deposition, do you recall that?
A Tracy, I'm having a hard time hearing you.
I'm sorry. I need you to get closer to the microphone
or something.
Q I'm sorry about that. Before we get there, have
you received a copy of the Staff exhibits, the package?

1	Q That would be BP-2 through BP-8.
2	A Yes, sir.
3	Q And also we have a package CB-1 through
4	CBP-5.
5	A Yes, sir.
6	MR. HATCH: Just for explanatory purposes,
7	Commissioners, the first batch, BP series is for
8	United. The second is for Centel.
9	COMMISSIONER CLARK: Hold on a minute. What
10	does it start with, BP what?
11	MR. HATCH: BP-2 is the first one.
12	COMMISSIONER LAUREDO: What's BP-6?
13	MR. HATCH: BP-6 is the confidential version,
14	so you would not have a separate copy of that. BP-7 is
15	the redacted version for recordkeeping purposes.
16	COMMISSIONER LAUREDO: CBP-1 starts for
17	MR. HATCH: CBP-1 is also for Mr. Poag, but
18	it is the Centel information separate from the United
19	information. If we could get those marked for
20	identification, please?
21	COMMISSIONER CLARK: All right. Next exhibit.
22	COMMISSIONER LAUREDO: 28.
23	COMMISSIONER CLARK: 28.
24	MR. HATCH: That would be BP-2.
25	COMMISSIONER CLARK: BP-2.

MR. HATCH: That's the "FCC Tariff for
United."
COMMISSIONER CLARK: All right. The next one.
MR. HATCH: BP-3.
COMMISSIONER CLARK: All right. BP-3 is?
MR. HATCH: "Staff's
COMMISSIONER CLARK: Exhibit for United?
MR. HATCH: First Request for Production."
Yes, ma'am.
COMMISSIONER CLARK: What is it again, the
title?
MR. HATCH: "Staff's First Request for
Production to United."
COMMISSIONER CLARK: Okay. BP-3 we just did
that.
MR. HATCH: The next one would be BP-4, which
is "Staff Interrogatories."
COMMISSIONER CLARK: That's 30. Then 31.
MR. HATCH: BP-5 which is Mr. Poag's
"Deposition Transcript."
COMMISSIONER CLARK: Okay. Exhibit 31.
MR. HATCH: The next one is BP-6, which is a
"Confidential Response to Interrogatory No. 63."
COMMISSIONER CLARK: That's Exhibit 32.
Exhibit 33 is the redacted version?

1	MR. HATCH: BP-7 is the redacted version of
2	that interrogatory, yes, ma'am. And the last one is
3	BP-8, which is "United's Responses to Several
4	Late-Filed Deposition Exhibits."
5	COMMISSIONER CLARK: BP what?
6	MR. HATCH: BP-8. (Pause) That would also
7	include his errata sheet to his deposition.
8	COMMISSIONER CLARK: And that's Exhibit 34.
9	MR. HATCH: The next one would be CBP-1.
10	COMMISSIONER CLARK: Okay.
11	MR. HATCH: Which is interrogatory response
12	"United's Response to Staff's Interrogatories."
13	COMMISSIONER CLARK: That's Exhibit 35, CBP-1.
14	MR. HATCH: CBP-2 is "Responses to Staff's
15	First Request for Production of Documents."
16	COMMISSIONER CLARK: That's Exhibit 36.
17	MR. HATCH: CBP-3 is "Centel's FCC Tariffs."
18	COMMISSIONER CLARK: That's Exhibit 37.
19	MR. HATCH: CBP-4 is the response to
20	"Confidential Response to Interrogatory No. 63 for
21	Centel" and CBP-5 is the redacted version.
22	COMMISSIONER CLARK: All right. CBP-4 is 36
23	and 37 is the redacted version. I'm sorry. All right.
24	CBP-4 is Exhibit 38. And then CBP-5, the redacted

1	MR. HATCH: Yes, ma'am.
2	COMMISSIONER CLARK: Okay. Is that it?
3	MR. HATCH: That's it.
4	COMMISSIONER CLARK: Okay.
5	(Exhibit Nos. 28 through 39 marked for
6	identification.)
7	Q (By Mr. Hatch) Mr. Poag, have you reviewed
8	those documents?
9	λ Yes.
10	Q Is the information in there true and correct
11	to the best of your knowledge and belief?
12	A Yes, sir.
13	Q If I'm not speaking loudly enough, let me
14	know, I understand you're having trouble picking me up
15	a little bit. I'll try and speak louder.
16	Going back to do you recall our discussion in
17	your deposition regarding contract serving arrangements?
18	A Yes, sir.
19	Q Earlier in your discussion with Mr. Wiggins,
20	you mentioned tariff provisions regarding contract
21	service arrangements.
22	A Yes, sir.
23	Q And that was E.12.1; is that correct? If I
24	caught the number right, it might be a different
25	A It was in our access service tariff?

1	Q Yes.
2	A It's Section E.12.3.1.
3	Q And you said there are 14 items there; is
4	that correct?
5	A Yes. That would be on the second page of
6	that section.
7	Q Briefly describe those items for me, please?
8	A Let me read you the heading before the items.
9	Back up to the general directions because I think it
10	would be more meaningful if I do that.
11	Q Okay. That's fine.
12	A It says, "Rates, charges, terms and
13	additional regulations, if applicable, for the contract
14	service arrangements will be developed on an
15	individual-case basis and will include all relevant cost
16	plus an appropriate level of contribution. Cost for the
17	specialized services or arrangements will include one or
18	more of the following items, but may not be limited to
19	only these items." And it then mentions labor.
20	Item 1 is Labor Engineering and Materials;
21	Item 2, Operating Expenses, Maintenances,
22	Administration; Item 3, Return on Investment; 4, Taxes; 5,
23	Depreciation; 6, Any Other Identifiable Associated Cost;
24	7, Supervision; 8, Charges Associated with Construction

Provided by Another Company; 9, Charges for Securing,

Clearing and Retaining Private Right-of-ways; 10, Charges for Securing use of Poles or Pole Line Attachments; 11, Equipment or Space Rental or Lease Charges; 12, Expenses incurred due to damages caused by the customer or its Agents; 13, Cost for Rearrangement to Changes; 14, Support Instructors.

Q Now, it's your position, isn't it, that the current contract servicing arrangement system is inadequate to meet your market needs; is that correct?

A Yes, sir.

Q As I understand it, it is your position that you will allow everything essentially to be freely negotiated with no mandates or regulatory interference; is that correct?

That was not what I'm trying to testify to. Testimony regarding that was just so that we wouldn't have mandatory physical collocation requirements that in that case that we could negotiate the prices. I'm not even necessarily opposed to having those prices tariffed. Okay. What I'm suggesting to you is that I want to be able to change them, but I wouldn't want it to be a mandatory thing. I want it to be my discretion at the end, a good business decision as to whether or not we do, in fact, have physical collocation at that place.

1	Q Well, if you want to tariff them, then the
2	rates would be set. You just want to be able to change
3	the tariffed rates?
4	A Yes.
5	Q On what kind of a basis?
6	A On a market basis.
7	Q In a sense, you would have a tariff that
8	wouldn't have a rate that would be consistent from day
9	to day, would it?
LO	A Well, I don't know how often the market would
11	change. The best of all worlds is you don't tariff it.
.2	But I'm just saying that if you feel like you've got to
.3	monitor that thing, then, you know, force me to file a
.4	tariff. But if the market changes, then I'll want to
5	be able to change the price in the tariff. I may be
.6	able to lower it, I may have to increase it.
.7	Q And the contract service arrangements that the
8	Commission has put forward in that structure is to allow
.9	you to respond to the market when it is inconsistent with
0	your current tariff; isn't that correct?
1	A It allows me to lower the price, it doesn't
2	allow me to increase the price.
3	Q In a competitive situation, why would you be

Well, we're not talking about special access

increasing the prices?

need to separate what particular service that we're talking about. In the case of the special access, we're talking about uneconomic bypass where I would need to reduce my price. I'm not proposing contract service arrangements for floor space. We need to separate those two. Help me, I'm getting confused.

Q Okay. Let me try and separate that out for you. For the existing CSA structure, would that be -- would it be adequate for you for special access and private line?

A No.

Q I believe we went through this at great length during your deposition, as I recall. Now, it's because you believe that they are too cumbersome; is that correct?

A That's part of it. There's another piece to it.

Q In that piece?

hased on a tariff and somebody else walks in the door and says, "I'm going to cut your price 10%." Okay.

They're not going to pick up the telephone and call me and say, "Hey, I've got a gal over here that's offering to beat your tariff price by 10%. He told me that he's a niche marketer and that they've got the latest technology. And because of the unique circumstances in

the way that they serve their customers, they can provide a lower price than anybody else in the world.

And I just can't refuse that 10% discount that he's going to give me. Plus, they're going to give me survivability and some other things. And he showed me your price and I've seen the price in the tariff."

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What I'm trying to drive at is a contract service arrangement is fine when a customer picks up the telephone and says, "Mr. Local Telephone Company, I have an opportunity out here from somebody else. Would you come out and counteroffer?" Unfortunately, customers don't do that. When they're receiving a bill or when somebody sticks a tariff in front of them, they accept that as your price. And then I'm going to call you up and say, "Come out here and make a counteroffer." On the other hand, if they had zone density pricing in these high density low cost areas, I'd get that price down more in line with the economic cost of providing the service. I'd get a better chance to retain these customers. I'm not going to retain them all. I'm going to lose some of them. But I'd be in a better position, and my price is more in line with the cost of providing the service. And to the extent that I can keep these people on the local telephone company's network and it continues to provide contribution to my

1	joint and common cost, then my residential customers and
2	my other customers are better off.
3	Q Your problem with contract serving
4	arrangements, wouldn't the second piece that you just
5	mentioned, is that not adequately addressed simply by
6	customer consumer information? If the businessman out
7	there knows he can call you to seek a separate offer,
8	then would he not logically do so? (Pause)
9	A The situation that would result if I sent
10	if I send every one of my customers a notice that says,
11	"If you don't like my price, call me up and tell me
12	that you've got a competitor and I'll reduce my price."
13	I don't think that is reasonable or logical.
14	Q I believe one of the points that you disagree
15	with the current contract serving arrangements is that
16	you have to do a customer-specific cost study; is that
17	correct?
18	A Yes.
19	Q And those items are the elements that you
20	mentioned before that are in your tariff; is that
21	correct?
22	A Yes, sir.

you do exactly the same kind of cost study that's in

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those contracts-serving element portion of your tariff?

When you do your zone density pricing, don't

Isn't that essentially the same thing that you do for your zone density study?

A No, sir. The individual customer study would be a lot easier to do, you just have to deal with the unique circumstances associated with that customer.

You'd have to basically concentrate a lot of resources on that to do it.

I'd say we try to -- we don't do that many let's say contract service arrangements, we do more of the special type request. I think our turnaround time is, you know, like on average 15 days with the more complex taking a lot longer and the simpler ones taking a lot less. But you'd have to do those individual unique studies.

Now, with regard to a zone density type proposal, you would do a more generic type of a study. You would look at the different circumstances under which a particular type service would be installed. And you'd determine -- you may have some high cost ones in there and some low cost ones and you come up with basically what would be an average cost to do it over a widespread area. And then based on that you would develop a price that would put some contribution above whatever that incremental cost was based on the market driven by what other suppliers might be providing in

that market, or if they are not providing in that exact
market, what they are providing in another market,
which is somewhere else in the country.
Q Let's go back to allocation of square footage
in the central office for collocation for a moment.

I believe you don't -- make sure I characterize everything correctly. You don't mind tariffing for special access and private line. You object to tariffing or you don't want to tariff for square footage in your CO. Is that a fair characterization?

- A That would be my preference, yes, sir.
- Q Why would you want to tariff for one but not for the other?

A On the special access now? I don't think the special access prices would be changing as much as the floor space prices. Again, it's the preference. If we, as the local exchange company, need to have tariffs, and then we're not opposed to doing the tariffing. I'm saying that's my preference that we wouldn't have to.

My first preference would be on the floor space; my next preference would be on the rest of my service is entirely where I would just basically tell you what my incremental cost was and then -- or tell

1	you what my price was and then let you have access to
2	the incremental cost but
3	Q Can the Florida Commission practically do
4	anything different in terms of allocation of square
5	footage than what the FCC has already done?
6	A I'm going to ask you to repeat that because
7	somebody slammed the door back here I'm not sure I
	heard you exactly right.
9	Q Can the Florida Commission practically do
10	anything different in terms of the allocation of floor
11	space than what the FCC has already done?
12	A When you say "in the terms of allocation of
13	floor space," that's not could you elaborate on that
14	just a little bit so I can
15	Q The FCC in terms, as I understand how your
16	tariff is structured, it sells square footage in 100
17	square foot blocks; is that correct?
18	A Okay. I'll be frank with you, I know that in
19	our direct case we did not limit in our filing with
20	the FCC, we did not limit it to 100 square feet. Our
21	position on that, and I think it's stated in our
22	tariff, is that it can be more or less; we'll work with
23	the customers on that.
24	Q Is that tariff approved by the FCC?

Yes, sir, I believe so. Yes, sir, that was

effective June 16th.

Q And so there are no minimum square footages or no definitive square footage allotments in your tariff; is that correct?

A I'm going to confess to not being an expert on that interstate tariff. I can't remember specifically what the tariff says. I do know that I read in our interstate filing, and I'm not exactly sure where, that we will do more or less square footage. If there is something in the tariff that says 100 square feet, it's got to be there's an out in there somewhere to do more or less.

- Q Do you agree with the first-come-first-serve proposition for square footage in your COs?
  - A Yes, sir.
- Q Would you have any modifications to that at all for any particular kinds of allowances for special kinds of customers or special situations?

A There might be. If I had two people that

came to me at the same time and one of them said, "I

want to put a computer in there and I want your

emergency power and I want your environmental

conditioning and I want your security." And the other

one comes to me and says, "I want to put your

transmission -- I want to put transmission equipment in

there," and the guy that wants to put the computer in there is willing to pay me \$30 a square foot versus the other guy that's willing to pay me \$20 a square foot, then I want to go with the \$30 a square foot.

or it may be the case where I've got 200
square feet available and one of them says, "I want
five," and the other one says, "I want the entire 200
feet." Even in that situation maybe I'm not going to
get as much per foot for the one potential floor space
user, but I'm going to be able to lease all 200 feet of
it. So I might take a little less to lease all 200
feet versus a little more for the smaller amount that
would go to the other person. (Pause)

Q Let me give you a hypothetical.

If one customer comes in and wants to put in, for example, terminating equipment in your CO, and you have a separate customer that comes in and wants to put in a computer installation that needs your air conditioning and your false floors and that sort of thing, and they are both competing for the same piece of square footage; they're willing to pay the same price. How do you make those kinds of discriminations? Who do you give it to?

- A I up the price until one of them backs out.
- Q That's what you call a market price.

1	λ Yes.
2	Q Could you turn to your responses to
3	Interrogatory No. 62 in the Centel version?
4	A I'll have to get them. I don't have them up
5	here with me.
6	Q They are in the package that I gave you.
7	Yes. The exhibit package has them in it.
8	MR. CARVER: What is that, Exhibit 34?
9	MR. HATCH: CBP-1 is the technical one. Yes.
10	The response to Interrogatory No. 62.
11	WITNESS POAG: What set was that, Tracy?
12	Q (By Mr. Hatch) The numbers are sequential so
13	I'm not sure that it matters which set; I'm not sure
14	exactly which set. It's the fourth set according to
15	this. Fourth set Interrogatory No. 62.
16	A Yes, sir, I have it.
17	Q Do you see at the top where it says under the
18	heading "Physical Collocation"?
19	λ Yes.
20	Q Come down to Item No. 4 where it says, "Floor
21	space monthly rate per square foot"?
22	λ Yes, sir.
23	Q Would you look at the rate under Hollywood,
24	Mary Esther, and Tallahassee? That is \$1.17; is that

correct?

1	A Yes, sir. No, that's what is printed there
2	is not correct.
3	Q That was my question. If you look at the
4	cost support it says \$1.30, and I was going to ask you
5	why is the rate cheaper than the cost?
6	A That was a typographical mistake in this
7	particular tariff. There was one in the United tariff,
8	and we've called it to our Kansas City folks' attention
9	to it and they are fixing it.
LO	Q Do you know what the rate is going to be?
11	A No, sir.
12	Q It will be in excess of cost perhaps?
.3	A Yes, it will be, and I believe its in the
4	well, let's see. It may be in the backup in the filing
.5	where it will tell you what that number should be.
.6	Q How were the square footage costs determined,
.7	do you know? (Pause) Were they done on a
8	central-office-by-central-office basis?
9	A They were done on a I'm going to do this
0	one, if you don't mind, subject to check, because I
1	wasn't that close to the interstate filing. But what I
2	believe that they did on that is, is they took the
3	investments per square foot, divided it by the number
	of sminns fact amplied an annual shares factor to that

to come up with what was called a direct cost amount;

1	and then they added to that some overhead and common
2	costs to come back to the proposed rate.
3	Q Those rates are essentially a
4	company-wide average as compared to a
5	central-office-by-central-office rate?
6	A No. They were done by the individual central
7	office.
8	Q So each central office would have its own
9	cost calculation, essentially?
LO	A Yes, sir.
11	Q Okay.
12	COMMISSIONER LAUREDO: May I ask you
13	something?
14	In that graph on the cost support for \$1.30
15	figure, is that what you you consider to be market
16	for square footage of rent?
17	WITNESS POAG: That was based on the
.8	investment cost for that particular building, divided
.9	by
0:0	COMMISSIONER LAUREDO: The investment cost.
21	So it's not a market based?
22	WITNESS POAG: No, sir, it is not a market
23	COMMISSIONER LAUREDO: I mean, I've never
24	seen any square footage of anything in real state in my
5	lifetime at \$1.30.

586 WITNESS POAG: Well, now, that's monthly. 1 COMMISSIONER LAUREDO: So this is monthly. 2 You annualize it? 3 WITNESS POAG: No, sir. That's part of the difference is that it is monthly rather than an 5 annualized number that you're generally accustomed to 6 looking at in real estate. But it is not based on 7 market, and I'm not real clear on this, but I thought -- and there's some sort of a market report out that 9 10 does floor space values, and I can't remember the specific name of it. I did read it when I was reading 11 some of the interstate materials, and there was a 12 question in one of the FCC orders as to how we had 13 derived our cost. And we had indicated it wasn't based 14 on market value and that the reason it wasn't was that 15 in the time frame that we had to respond under the 16 FCC's order, we didn't have time to go out and do 17 market-based pricing. 18 (By Mr. Hatch) Mr. Poag, would there be any 19 20 21

reason that you would have a different rate for square footage in your interstate tariff as compared to your intrastate tariff assuming the tariff square footage or floor space?

I can think of a lot of reasons why it probably should be; from a practical perspective, it

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may not be appropriate.

And kind of what I'm driving at there is,
quite frankly, if you develop the cost the way that
they were developed, and let's suppose that our central
office floor space is like Commissioner Lauredo
indicated looks awfully low. Okay?

So you're basically saying come in and rent this space for a lot less than what it would cost you if you had to go across the street and get this same space. And to me it's just a value there and you ought to get what you can for that value.

commissioner LAUREDO: Let me just follow up because this is one of the things that perplexes me about this question of how much you assess on square footage. I mean, you know, the three rules of real estate is location, location, location and that dictates market price.

However, if you take a more strict definition of market price and you say, "What is the ongoing warehouse rate," for example, for a comparable, it does not reflect the true value of the real estate in question because of the location factor. And because obviously there is a desirability; I want to be on the water as versus three miles from the water. The same construction, the same physical qualities. I want to

1	be inside a switching station versus being outside a
2	switching station. It's not just a real estate term,
3	it seems to me.
4	WITNESS POAG: It doesn't take into
5	consideration the value and it to me it's not good
6	business sense.
7	Q (By Mr. Hatch) Mr. Poag, United currently
8	provides some collocation now, does it not?
9	A Yes, sir.
LO	Q It's provided for a physical basis; is that
.1	correct?
12	A Yes.
13	Q Are the situations where you have collocation
14	now, are they different than what's being proposed in
15	the expanded interconnection tariffs at the FCC?
16	A Yes, they are different. We don't use
17	basically that cross-connect element today. They pay,
18	you know, whatever the standard tariff rate is or in
19	some cases some of these things are lease-type
20	facilities and they don't fall under the FCC's
21	expanded interconnection.
22	Q Are you going to have to go back and conform
23	each of these instances, or at least some of them, now
	to the Eccie tariffe?

PLORIDA PUBLIC SERVICE COMMISSION

A I believe we are going to have to go back and

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1	look at them. That has not been done yet and we will
2	need to do that.
3	Q During your deposition, I believe you weren't
4	sure whether your zone pricing plan had been adopted;
5	is that correct?
6	A Well, we haven't now I'm not sure we
7	filed an illustrative tariff and that was approved,
8	okay? Now, as to the exact status of the filing
9	itself, with the rates, that wouldn't be effective
LO	until we come back and we've got an expanded
11	interconnection situation. And to the best of my
12	knowledge until we go back and review these other
L3	collocations or somebody else comes in under the FCC
14	tariff, that wouldn't kick in anyway.
L5	MR. HATCH: I believe that's all we have.
16	COMMISSIONER CLARK: Commissioners?
L7	COMMISSIONER LAUREDO: Let me just ask you
	one last time on the record

I have been going through the FCC rules and all and let me just tell you, from the FCC order there's a phrase called, quote, justifying all of this stuff -- one is called, quote, "Increased pressure for cost-based prices." Chairman Sykes' quote that you bring in your presentation, it talks about, quote, "the benefits of competition." And the summary position of

United as reflected in the Prehearing Order, it talks about, quote, "the economic benefits of competition."

I interpret it to mean -- and tell me if I'm correct -- when everything else is said and done all of this so-called pressure for cost-based pricing translates into an increase for R-1 type customers?

And a decrease or a reduction to business users. Is that a wrong conclusion?

WITNESS POAG: Well, I think -- no, sir, I don't think that's wrong. I think I can add to it a little bit, though.

It's predominantly -- let's see, let me just drop back a little bit, if I can.

Predominantly toll rates going back before we got into the situation where we had the divestiture -- were set at a very high level to provide contribution to basic residential-type customers. And in a noncompetitive environment, that policy was relied on by the local exchange companies, the state regulators, and the federal regulators.

You still have some of that today, even at the interstate level, because 25% of the embedded cost of the subscriber line, the local subscriber line, is allocated to the interstate jurisdiction.

We're saying on a fully allocated basis, in 1 United's case, you have a residential local service 2 loop that costs \$25. Now, 25% of that is going to be 3 recovered from the interstate jurisdiction. Now, the rest of that is recovered from the customer's local 5 residential service rates, TouchTone and Custom Calling. But predominantly, from your intraLATA toll 7 and your access services, when you look at that chart that I put up there before, that says, "My intrastate 9 access charges are twice as high as my interstate 10 access charges," and then you recognize that the 11 interstate access charge is picking up 25% of that 12 loop, you've got to understand that on a per-unit basis 13 the intrastate access charge is picking up a lot more 14 15 of that. Now, competition, Commissioner Marshall, 16 Commissioner Barrett, saying, "Your prices for these 17 toll and access services are going to move in the 18 direction of cost." As they move in the direction of 19 cost, I think the balloon on the residential side has 20

COMMISSIONER LAUREDO: Is that what you call "price flexibility"?

to increase.

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witness POAG: No, sir, that's not what I meant by price flexibility here. But that's saying

that we need to increase those prices because we're going to have competition over here.

Now, to the extent that we can price these toll and access services more in line with the competitive market, then we can retain those revenues and there can still be some contribution from those revenues to the joint and common cost to the firm, to keep residential service from going higher than they otherwise would be.

The big problem that I see is that over here on the residential side we have an \$8.68 average local service rate for our telephone company. That is essentially subsidizing every residential customer and --

commissioner Lauredo: So you are for sort of a segregated specialized subsidization and not an across-the-board on the residential side?

WITNESS POAG: A targeted subsidy.

COMMISSIONER LAUREDO: All right. And do you believe that the competitive forces forces you to prices as to cost? Is that the basis of -- do you believe that as a general principle?

WITNESS POAG: No, sir, I quite frankly don't believe that we need to move residential service rates to their full cost. I think that there are some ways to continue to get some subsidies. For example, --

1	COMMISSIONER LAUREDO: Well, I meant in
2	general, do you believe that when you have the
3	so-called "economic benefits of competition,"
4	quote/unquote, that we, quote, "increase pressure for
5	cost base prices?" That's the FCC quote.
6	WITNESS POAG: Yes, sir. That's just, you
7	know, economic theory. That's simple economic theory.
8	COMMISSIONER LAUREDO: It is an economic
9	truism, you're saying, that when you inject the
10	benefits of competition prices at least match or move
11	toward cost?
12	WITNESS POAG: They will move toward cost,
13	yes
14	COMMISSIONER LAUREDO: Do you have any
15	exposure to what's going on in the airline business?
16	Do you know what the airline do you believe that
17	through the competition in the airline business that
18	ticket prices match cost, do you have any idea?
19	WITNESS POAG: On looking at some of the
20	earnings of them, they're probably
21	COMMISSIONER LAUREDO: No, not earnings. On
22	the price, the measurement price of passenger nileage.
23	Do they match cost?
24	WITNESS POAG: I can't address an individual
25	route: because if you look at the individual routes,

you're going to find that they're going to price based on the market, too. And on a particular route, they may have a very high margin or a very high contribution.

But let me give you an example of that, and I don't know if it's still true today. But for me to get a flight to Tallahassee, depending on how far in advance I buy it or what discounts they have available, would run anywhere from about \$330 to about \$430, most of the time, somewhere in that range. And I haven't been there in a while, but a couple years ago when I went down to Miami, and I don't remember exactly, but it seemed to me the price was something in the vicinity of \$100. And the difference being the fact that from Orlando to Miami there's substantial competent on that route, whereas — let me see if I can get my cities right.

what I'm getting to, because I have done a lot of reading on this. But I'm telling you that system-wide, whether you take it industry-wide or whether you take airlines-specific, with very few exceptions -- in fact, only one exception -- irrespective of individual routes, tickets are not priced to cost. In fact, they're below cost.

That is the fundamental flaw of the system as it is today. And I just think we ought to look at it

as to one of the -- while we talk a lot of theory, that
we ought to at least take a little time and look at
where the same principles have been tried to apply to
another industry and what the results have been where
we have a historical database.

COMMISSIONER CLARK: Well, isn't -- I mean, are you talking about currently or long term? I think in the long term, price will go to cost?

WITNESS POAG: I understand the point.

commissioner Lauredo: Long term, if you look at these numbers, you then pick up last Sunday's New York Times Magazine and you read Chairman Crandall, Chairman of American Airlines, saying, "I'm getting out of the airlines business." American Airlines in ten years won't be in the airlines business.

that you're talking about right there and I can take it over to the Centel Company. If you look at the Centel Company -- I don't recall exactly what their rate of return is today, but it's -- so we had one of the accountants there -- but I think somewhere around 7% or 8% on equity. Well, let me tell you something, their prices in the aggregate when that happens are below cost.

COMMISSIONER LAUREDO: Well, I'm just trying

to provoke some thinking beyond the narrow issues that we have here. And I think we do have some experiences in other industries with parallel concepts that we tend to overlook sometimes.

WITNESS POAG: Yes, sir. I don't disagree with what you're saying there. I'm sorry I tried to get it kind of route-specific, but I understand what you're saying and there's no guarantee that we're not going to have that same situation.

commissioner Lauredo: And I don't even want to tell you about quality of service, and I don't want to even get into regularity of service or service across-the-board on economic routes that historically have been subsidized and mandated by the CIB. I think we need to intellectually look at these things as we pursue these things, so that we can kind of make fine tuning of -- ironically you quoted Mr. Kahn.

WITNESS POAG: Yes. So I hope you'll start with our access charges and our local service rates.

COMMISSIONER LAUREDO: But it seems to me
that if there is -- going back to the specifics. So
that if in the macro economics, that if there is, and I
quote again, "the pressure through cost base pricing,"
that's going to be carried out primarily today by the 103
million people, land-line users that are basically

1	residential users. That's where the biggest gap is, eve
2	by your own charts between real cost and price.
3	WITNESS POAG: Yes, sir.
4	COMMISSIONER LAUREDO: When everything is
5	said and done and we go through all this technical
6	jargon, what is going to happen is we're going to have
7	higher basic residential rates.
8	WITNESS POAG: Yeah.
9	COMMISSIONER LAUREDO: Is that a fair
10	conclusion?
11	WITNESS POAG: Well, yes, sir. And that's
12	what the FCC did on their side of that 25% I talked
13	about being
14	COMMISSIONER LAUREDO: Well, they did that,
15	but then they passed the buck to us that we approve,
16	from the \$8.36 to the \$17 that you had in your chart,
17	they want us to do that. They want to put the
18	mechanism in place so that this Commission has to make
19	those decisions down the line.
20	WITNESS POAG: I think they're forcing you to
21	make that decision.
22	COMMISSIONER LAUREDO: Yeah, I know.
23	WITNESS POAG: I think that that's happening
24	by the fact that the regulations excuse me the
25	decisions that they've already made are bringing that

1	down to bear.
2	COMMISSIONER LAUREDO: That's all I have.
3	COMMISSIONER CLARK: Julia? Redirect?
4	MR. WILLIS: I have no redirect and ask that
5	Mr. Poag be excused. I move into evidence Exhibits 25
6	and 26.
7	(Exhibit Nos. 25 and 26 received into evidence.)
8	MR. DUNBAR: He's not coming back for
9	rebuttal?
10	COMMISSIONER CLARK: Yeah, he's coming back.
11	MR. DUNBAR: Okay. When he said excused, I
12	thought he was leaving. I apologize.
13	MR. WILLIS: He'll be back for rebuttal.
14	COMMISSIONER CLARK: Excused for now.
15	MR. HATCH: Staff would move Exhibits 28
16	through 39.
17	MR. BECK: Citizens move Exhibit 27.
18	COMMISSIONER CLARK: Wait a minute. Wait a
19	minute. 28 through 39? And you're moving 27?
20	MR. BECK: Yes, ma'am.
21	COMMISSIONER CLARK: Thank you.
22	(Exhibit Nos. 27 through 39 received into
23	evidence.)
24	(Witness Poag excused.)
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1	COMMISSIONER CLARK: Mr. Canis, is he next?
2	MR. WIGGINS: Not that I'm really the one who
3	normally does housekeeping, but was the slide show moved?
4	COMMISSIONER CLARK: Yeah, I think that was
5	26. Exhibit 26 was the slide.
6	MR. WIGGINS: It was moved?
7	COMMISSIONER LAUREDO: It wasn't moved, it
8	was labeled, right? 26?
9	MR. WIGGINS: It was moved.
10	COMMISSIONER CLARK: No, it was moved.
11	MR. WIGGINS: It was moved.
12	COMMISSIONER LAUREDO: It was moved.
13	MR. WIGGINS: Okay. Thank you. (Pause)
14	COMMISSIONER CLARK: Mr. Wiggins, go ahead.
15	MR. WIGGINS: Yes, ma'am.
16	JONATHAN E. CANIS
17	was called as a rebuttal witness on behalf of Intermedia
18	Communications of Florida, Inc., and testified as follows:
19	DIRECT EXAMINATION
20	BY MR. WIGGINS:
21	Q Mr. Canis, you were previously sworn, weren't
22	you?
23	A Yes, I was.
24	Q Would you state your name and address for the
25	record again, please.

1	A My name is Jonathan E. Canis. I live at
2	1633-B 13th Street Northwest, Washington, D.C. 20009.
3	Q And you're the same Jonathan Canis who
4	provided direct testimony in this docket?
5	A Yes, I am.
6	Q Did you also cause to be filed in this docket
7	14 pages of rebuttal testimony?
8	A Yes, I did.
9	Q Do you have any changes or corrections to
10	make to that testimony?
11	A I have one change, or one set of changes to
12	the testimony.
13	On Page 4, in two places, the first is on
14	Line No. 4, strike the phrase, "In my opinion," and
15	after the word "attorney," insert, "I have argued
16	before the FCC that."
17	Q Would you mind reading the entire sentence
18	now?
19	A Right. The sentence should therefore read,
20	"Moreover, as a regulatory attorney, I have argued before
21	the FCC that the LEC argument that physical collocation
22	constitutes an unlawful taking, " et cetera, et cetera.
23	MR. WIGGINS: Okay.
	COMMISSIONER CLARK: So you argue that but

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you don't hold that opinion, I take it. (Laughter)

1	what's the difference?
2	MR. WIGGINS: Actually, we are trying to
3	avoid a challenge to his expertise as someone qualified
4	to render opinions on Constitutional law.
5	COMMISSIONER CLARK: Okay.
6	MR. WIGGINS: So, in a sense, no different
7	than Mr. Beauvais Dr. Beauvais offering his opinion.
8	MR. ERWIN: Well, in that event, whatever he
9	argues is irrelevant, is it not? (Laughter)
LO	MR. WIGGINS: Well, no more Mr. Nice Guy.
11	COMMISSIONER CLARK: I didn't mean to
12	interrupt you, maybe we'd just better on go on and see
13	if you get any objections.
14	MR. WIGGINS: All right. Well, we were told
15	we would.
16	A One additional change.
17	Q (Mr. Wiggins) Yes.
18	A Line 19, the phrase, "in my opinion," should
19	be struck from that sentence. Line 19 should therefore
20	read, "lack merit and cannot support reversals of the
21	FCC's order on appeal." And those are the only
22	changes to my rebuttal testimony.
23	Q (By Mr. Wiggins) Okay. So if I asked you
24	the questions in this testimony with those changes,

would your answers be the same as filed?

25

1	A Yes, they would.
2	MR. FONS: That's even worse.
3	MR. WIGGINS: Thank you. Take your best shot,
4	John.
5	COMMISSIONER CLARK: Which John?
6	MR. WIGGINS: Both. Both of you. Yeah.
7	I move that this prefiled written testimony
8	as changed be inserted into the record as though read.
9	COMMISSIONER CLARK: It will be inserted into
10	the record as though read.
11	MR. WIGGINS: Thank you.
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1		REBUTTAL TESTIMONY OF JONATHAN E. CANIS
2	Q.	PLEASE STATE YOUR NAME AND POSITION.
3	A.	Jonathan E. Canis, attorney with Swidler & Berlin, Chartered, Washington,
4		D.C. I am submitting this testimony on behalf of Intermedia Communications
5		of Florida, Inc. ("ICI").
6	Q.	DID YOU FILE DIRECT TESTIMONY IN THIS PROCEEDING?
7	A.	Yes.
8	Q.	WHAT IS THE PURPOSE OF THIS TESTIMONY?
9	A.	This testimony is offered to rebut statements made in the direct testimony of F
10		Ben Poag (for United Telephone Company of Florida), David B. Denton (for
11		Southern Bell Telephone and Telegraph Company), and Edward C. Beauvais,
12		Ph.D. (for GTE Florida Incorporated).
13	Q.	SHOULD THE COMMISSION ADDRESS ANY SWITCHED ACCESS ISSUES IN
14		PHASE I OF THIS PROCEEDING?
15	A.	Yes, although not to the extent suggested by Messrs. Poag and Denton and
16		Dr. Beauvais. Those witnesses all dedicated substantial portions of their
17		testimony to discussing the revenue effects of switched services
18		interconnection and competition on their respective companies, the need for
19		restructure of local exchange carrier ("LEC") switched transport rates, and the
20		need for changes in separations rules. These issues have all been identified
21		by the Commission as the subject for Phase II of this proceeding, and are
22		properly addressed therein. I am compelled to offer one observation

concerning the Phase II proceeding, however: any restructuring of LEC switched transport rates must take place only in conjunction with the adoption of Commission policies specifically designed to promote direct competition for switched services -- including the expansion of mandatory central office collocation to allow cross-connection to switched services. As the LEC witnesses all testified, switched transport rate restructuring will enable LECs to better respond to competition for switched services. (Poag Testimony at 5-9, Denton Testimony at 3, Beauvais Testimony at 22) Such relief is inappropriate unless the existing regulatory barriers to full competition for switched services are eliminated, and competitive carriers have the ability to provide switched services over collocated facilities.

One switched service issue is relevant to Phase I of this proceeding, however. The Commission should expressly permit parties with special access collocation arrangements to provide transport for switched services, including Centrex, over their collocated facilities. The combination of special access services and switched transport over the same facilities -- a process called "ratcheting" -- is widely used by LECs. The process enables a carrier to load as much traffic as possible onto its transmission facilities, thereby maximizing the efficiency of its network. Failure to permit ratcheting on a competitive carrier's collocated facilities would deny the carrier these critical efficiencies and render it incapable of competing with LECs on an even footing.

1		DO YOU AGREE WITH LEC WITNESSES THAT THE FCC'S POLICY IN
2		FAVOR OF MANDATORY PHYSICAL COLLOCATION REMAINS AN "OPEN
3		ISSUE."

A. No. The LEC witnesses all state that the Federal Communications

Commission's ("FCC") policy in favor of mandatory physical collocation has been appealed by the LECs. They further state that they have been informed by their attorneys that the FCC's policy is an unconstitutional taking of the LECs' property, and that the policy is therefore likely to be reversed on appeal. (See Poag Testimony at 20, Denton Testimony at 6, Beauvais testimony at 11, 25). These assertions are incorrect on both procedural and substantive grounds.

After the FCC released the order adopting its physical collocation policy, a group of LECs asked the FCC to stay its order, in part on the grounds that the policy constituted an unconstitutional taking. The FCC rejected this argument and denied the stay requests. Expanded Interconnection with Local Telephone Company Facilities, 8 FCC Rcd 123 (1993). Subsequently, several LECs asked the Court of Appeals for the District of Columbia Circuit to stay the FCC's order, again arguing that physical collocation was an unconstitutional taking. The court rejected these petitions, finding that the LECs failed to show that they would suffer irreparable harm as a result of the FCC's physical collocation policy. Bell Atlantic v. FCC.

No. 92-1619 (D.C. Cir., Jan. 19, 1993). The FCC's Order establishing its

policy in favor of mandatory physical collocation is final and fully in effect -- the

policy is not an "open issue."

Moreover, in my opinion as a regulatory attorney, the LEC argument that physical collocation constitutes an unlawful taking of the LEC's property, in contravention of the Fifth Amendment of the Constitution, is wholly without merit and does not form a viable grounds for appeal. First, the FCC's power to order LECs to provide service is beyond dispute. Yet, if the LECs' argument is valid, any action by the FCC that would require a LEC to dedicate facilities to provide a service involuntarily -- including dark fiber service, pole or conduit access, meet-point interconnection, or virtually any other service -- would constitute a "taking." Such a tortured interpretation of the Constitution would undermine the authority of any regulatory body.

In addition, even if it is assumed for the sake of argument, that physical collocation does constitute a taking of LEC property, the Fifth Amendment only proscribes taking "without just compensation." It is abundantly clear that LECs are fully compensated for the floorspace and facilities that they dedicate to a collocated party's use. For these reasons, the LECs' "taking" arguments lack merit and, in my opinion, cannot support reversal of the FCC's order on appeal.

21 Q. UNDER WHAT CONDITIONS SHOULD LECS BE ALLOWED TO PROVIDE A
22 FORM OF COLLOCATION OTHER THAN PHYSICAL?

LEC witnesses argue that the Commission should adopt a standard that would not mandate either physical or virtual collocation, but would allow LECs to "negotiate" appropriate collocation arrangements with interested parties.

(Poag Testimony at 20, Beauvais Testimony at 19-20, 37-38, Denton

Testimony at 4) Because LECs own and control the central office, collocators have no leverage in negotiating with the LECs -- absent a Commission mandate, such a "negotiation" standard would allow LECs unilaterally to impose terms and conditions on the collocator. In addition, as Dr. Beauvais admits (Testimony at 9, 36), the FCC's policy in favor of mandatory physical collocation sets the standard for interstate collocation, and it would be inefficient for the Commission to establish an inconsistent standard for collocation for intrastate services. There are, however, two instances in which exemptions from the physical collocation requirement are reasonable.

A.

The FCC's order exempts LECs from providing physical collocation in two instances: (1) if the central office lacks adequate space to accommodate physical collocation, and (2) if the LEC and the interconnecting party voluntarily negotiate a virtual collocation arrangement. I recommend that the Commission adopt these two exceptions from a mandatory physical collocation policy, subject to the conditions discussed below.

Regarding space availability issues, the Commission should establish an objective, verifiable evidentiary standard that will ensure that LECs are not unreasonably denying physical collocation to any party. LECs claiming that a

given central office lacks space to accommodate physical collocation should be required to explain in detail total central office space, the amount of space not currently used for provision of service and the amount of space reserved for services that may be provided over the next three years. Such information should be attested by a sworn affidavit of a LEC representative. In addition, if a LEC's claim for exemption for any given central office is contested by a party seeking physical collocation, the Commission should permit verification of the LEC claim that inadequate space exists. Such verification could be made by allowing inspection of the central office by the collocator's representative, or by a neutral third party (such as an independent contractor approved by the LEC and hired by the collocator). These safeguards will ensure that LECs do not unreasonably deny physical collocation, and will avoid unnecessary litigation before the Commission.

An exemption from physical collocation for a given central office should also be available in cases where a virtual collocation arrangement is voluntarily negotiated by the LEC and collocator. As noted above, however, absent a Commission mandate, collocators have no power to negotiate reasonable collocation terms and conditions with LECs. A policy mandating physical collocation as a default is essential to ensure that LECs have incentive to negotiate a collocation arrangement that is truly equivalent to physical collocation.

DO YOU AGREE WITH MR. BEAUVAIS' STATEMENT THAT PHYSICAL
COLLOCATION OFFERS NO INCREMENTAL BENEFIT OVER VIRTUAL, AND
WILL IN FACT PROVE DETRIMENTAL TO THE PUBLIC INTEREST?
No. Dr. Beauvais argues that physical collocation will impose a number of
"unquantifiable" costs on LECs by burdening their operations, interfering in
their business plans, and raising serious concerns over security and fairness
to collocating parties. (Beauvais Testimony at 14-19). In making these
arguments, Dr. Beauvais resurrects a number of arguments that have been
raised by LECs before the FCC, and which the FCC rejected. Indeed, we
were able to anticipate these arguments, and addressed them in my direct
testimony. (Canis Testimony at 28-34) While it is unnecessary to repeat these
arguments here, I will reiterate that physical collocation has been provided in
New York for over a year, and in Massachusetts and Illinois for lesser amounts
of time, and none of the consequences predicted by Dr. Beauvais has
occurred.

Moreover, as discussed in my direct testimony, virtual collocation imposes unnecessary costs on collocators, reduces a collocator's operating standards, and eliminates significant efficiencies. (Canis Testimony at 15-28). These costs are not hypothetical -- they are illustrated by the experience of competitive access providers that have taken virtual collocation from Illinois Bell through its state collocation tariff, which has also been in effect for over a year. The experience gained with collocation to date clearly shows that

1		physical collocation serves the public interest by promoting competition more
2		effectively than virtual collocation.
3	Q.	WHAT ELEMENTS OF EXPANDED INTERCONNECTION SHOULD BE
4		TARIFFED?
5	A.	All rates and charges associated with physical and virtual collocation should
6		be tariffed. This includes recurring and nonrecurring charges for the following
7		elements:
8		* Central office space rental
9		* Cross-connects
10		* Power and other utilities
11		* Cage construction
12		* Cable and conduit
13		* Splicing
14		* Testing
15		* Training
16		Order processing
17		* Engineering and design
18		* Central office space preparation
19		All rates should be supported with detailed cost data that is fully
20		consistent with the cost data required by the FCC. Moreover, the Commission
21		should require that LECs adopt uniform rate structures and costing
22		methodologies. In addition, LECs should be prohibited from imposing any

contribution element in the charges for special access collocation. If they attempt to include such charges, however, the charges should be stated separately and fully supported with cost data illustrating how the amounts were derived and what services are being subsidized.

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Experience with the implementation of the FCC's collocation policies indicates that mandating specific, uniform rate structures and cost support materials is both necessary and efficient. The LECs filed their collocation tariffs on February 16, 1993. The rates proposed in those tariffs were uniformly attacked as grossly excessive by competitive access providers. interexchange carriers and large users. The FCC subsequently suspended all of the LEC collocation tariffs and subjected them to a full investigation, which is currently in progress. Ameritech Operating Companies, DA 93-657, CC Docket No. 93-162, released June 9, 1993. Enormous resources are being devoted by the FCC and the industry to the analysis of the LEC collocation rates and charges, and the FCC has stated its intention to require LECs to provide additional cost data to support their proposed fees. Id. The analysis of the LEC charges is made more difficult because all of the LECs have established different rate elements, and use different costing methodologies. The lack of uniformity in the LEC filings has made it very difficult to determine if LECs are double-recovering costs in various rate elements, using appropriate loading factors, and identifying direct costs accurately. In light of this experience, it is clear that the Commission's review of LEC rates will be

1	facilitated by requiring uniformity among LEC rate structures and costing
2	methodologies, and by requiring a level of cost support detail at least as
3	stringent as that required by the FCC.

A.

In addition, the extraordinary controversy over the reasonableness of the LECs' proposed rates for central office space rental and utility charges in their interstate tariffs compels rejection of the recommendation of the LEC witnesses that LECs provide these services on an off-tariff bases. (Denton Testimony at 12, Beauvais Testimony at 38).

9 Q. DO YOU AGREE WITH THE RECOMMENDATION THAT ALL PARTIES
 10 PROVIDING COLLOCATION SHOULD BE SUBJECT TO THE SAME
 11 TARIFFING REQUIREMENTS?

No. Mr. Denton (Testimony at 13) and Dr. Beauvais (Testimony at 34) argue that all carriers -- LECs, IXCs and CAPs alike -- be subject to the same tariffing treatment. Subjecting LECs and competitive carriers to the same tariffing requirements is neither necessary nor desirable. Tariffing requirements, like all forms of regulation, are necessary to ensure reasonable behavior in markets that are not subject to the discipline of the competition. As I stated in my direct testimony, (Canis Testimony at 37) unlike LECs, CAPs lack market power and do not have access to a captive base of monopoly ratepayers. Unlike LECs, CAPs cannot establish excessive rates (if they do, customers will simply buy from LECs), and cannot subsidize their rates for competitive services with monopoly revenues. Absent the threat of excessive rates, or

1		unlawful cro	oss-subsidization, there simply is no need to impose the regulatory
2		burden of ta	ariffing upon CAPs.
3	Q.	WHAT STAI	NDARDS SHOULD GOVERN VIRTUAL COLLOCATION?
4	A.	As discusse	ed above, contrary to the assertions of the LEC witnesses, absent
5		Commission	action, "negotiation" will not result in reasonable virtual collocation
6		arrangemen	nts. To the extent that virtual collocation may be necessary in
7		those rare in	nstances where physical collocation is not possible, the
8		Commission	n should establish standards to ensure that the virtual
9		arrangemen	nts are reasonably equivalent to physical collocation. These
10		safeguards	include the following:
11		•	Report provisioning and maintenance intervals for both LEC and
12			collocator equipment to ensure against discrimination
13		•	Justify any overtime charges to prevent collocators from bearing
14			unwarranted costs
15			Allow collocators to provide all collocated equipment at their cost
16			and disallow any LEC markups
17			Allow collocators to retain title to the collocated equipment and to
18			have it removed from the collocation arrangement upon request
19			and payment of removal costs
20			Require LECs to tariff and support all rate elements; to prevent
21			discrimination, do not allow individual case basis charges

1		- Establish strict guidelines to prevent imposition of diffeasonable
2		training costs (e.g., prohibit LECs from requiring collocators to
3		pay for LEC personnel training in SONET or ATM technology,
4		which ultimately will benefit LECs)
5		* Provide for expedited consideration of any collocator complaints
6		arising out of virtual collocation arrangements
7		Of course, collocators and LECs should remain free to negotiate
8		different arrangements, provided that all relevant rates and other information
9		are publicly disclosed in LEC tariffs, and offered on a nondiscriminatory basis
10		to other collocators.
11	Q.	HOW DO YOU RESPOND TO RECOMMENDATIONS THAT THE
12		COMMISSION ADOPT A FORM OF "ZONE DENSITY" PRICING FLEXIBILITY
13		FOR LECS?
14	A.	The LEC witnesses all support the adoption of some form of geographic rate
15		deaveraging pricing flexibility for LECs, loosely modeled after the FCC's "Zone
16		Density" pricing plans. (Poag Testimony at 19, Denton Testimony at 12,
17		Beauvais Testimony at 33) LECs currently enjoy enormous pricing flexibility
18		for their intrastate rates, and additional pricing flexibility is not merited.
19		First, the LEC claims of revenue losses to "bypass" are grossly
20		overstated. None of the LEC witnesses specifically discusses the methods
21		used to analyze the effects of bypass. However, I am familiar with the
22		methods used by LECs to estimate the effects of bypass in reports to the

FCC. In those reports, LECs routinely used highly questionable methods, such as reporting "opportunity losses" -- comparing actual sales for a given year against sales that were projected for that period during the previous year, and attributing any shortfall to competition. In fact, the reports were so fanciful and methodologically flawed that a Federal/State Joint Board has recommended that the FCC discontinue them. Amendment of Part 36 of the Commission's Rules and Establishment of a Joint Board, 7 FCC Rcd 4285, 4287 (1992).

Q.

A.

In addition, the LECs already have more than adequate pricing flexibility. Since ICI entered the Florida access market, LECs have substantially reduced their special access rates. Moreover, LECs employ extensive volume and term discounted rate structures that provide substantial additional discounts to the largest service users. Finally, LECs enjoy the ability to establish customer-specific contracts for special access services, providing them with the ultimate form of pricing flexibility. The combined effect of these ratemaking practices provide LECs with enormous pricing flexibility, and belies the LEC arguments that they require zone pricing in order to compete.

DO YOU AGREE WITH THE STATEMENT OF MR. DENTON (TESTIMONY AT 7) THAT VIRTUAL COLLOCATION IS NECESSARY IF COLLOCATION IS TO BE EXPANDED TO NON-TIER 1 LECS?

No. As stated in my direct testimony, extending collocation requirements to

non-Tier 1 LECs could help to expand competition to less densely populated

1		areas and provide service alternatives to smaller users. If such
2		interconnection obligations are imposed on a case-by-case basis, in respons
3		to bona fide requests for collocation, no undue burdens will be imposed on
4		smaller LECs. (See Canis Testimony at 35)
5	Q.	DO YOU AGREE WITH MR. DENTON'S RECOMMENDATION THAT
6		COLLOCATION BE RESTRICTED TO DS1 AND DS3 SERVICES (TESTIMON
7		AT 9)?
8	A.	No. Mr. Denton provides no technical or policy grounds for so restricting
9		collocation. In order to maximize the public benefits of competition and
10		customer choice, such artificial restrictions on a collocated party's ability to
11		provide service must be avoided.
12	Q.	DOES THIS CONCLUDE YOUR REBUTTAL TESTIMONY?

12 Q.

13 A.

Yes.

Q (By Mr. Wiggins) Mr. Canis, do you have a short oral summary for your rebuttal testimony?

A Yes, I do.

Q Would you please give it.

three major parts. First, the LEC arguments opposing the Intermedia position all have at their bottom the assumption that LECs should be given regulatory parity with AAVs. This concept is behind the proposal that LECs be allowed to negotiate collocation arrangements, and is also behind the proposal that LECs be subject to similar or identical tariffing requirements as the AAVs, either — that is, either the LECs should be detariffed as AAVs currently are, or AAVs should be subject to the same tariffing requirements that currently apply to LECs.

This call for regulatory parity is inappropriate because LECs retain dominant status in local markets and because they control central offices that constitute bottleneck facilities.

My second point is that the LEC arguments that collocation is an unconstitutional taking and their pending appeals of the FCC's collocation orders do not constitute grounds for delaying action on collocation or for adopting collocation standards that differ from the FCC's.

1	Finally, we need to make one reference to
2	switched services. As a matter of timing, any
3	restructuring of LEC switched access rates should take
4	place in conjunction with the approval of switched
5	services competition and the mandate that LECs provide
6	collocation for switched services.
7	That completes my summary.
8	COMMISSIONER CLARK: Thank you.
9	MR. WIGGINS: The witness is available for
10	cross examination.
11	COMMISSIONER CLARK: Mr. Erwin?
12	MR. ERWIN: No questions.
13	MR. CARVER: No questions.
14	MS. CASWELL: No questions.
15	MR. TIE: No questions.
16	MR. FONS: No questions.
17	MR. WAHLEN: No questions.
18	MS. WILSON: No questions.
L9	MR. DUNBAR: No questions.
20	MR. HOFFMAN: No questions.
21	MR. WIGGINS: No questions.
22	MR. MURPHY: Staff has one question.
23	CROSS EXAMINATION
24	BY MR. MURPHY:
25	O Mr. Canis, in your rebuttal testimony at Page

2, Lines 15 through 22, you discuss the concept of ratcheting. Is that correct?

A Yes, it is.

Q Please elaborate on what you mean by the term and how those concepts apply in the context of this proceeding which does not address switched access.

The term "ratcheting" generally refers to the practice of loading both switched and special access services onto the same facilities. On the federal level, this is done routinely by LECs; and, in fact, ratcheting or perhaps by another term, but the capacity of loading both types of service onto the same facilities is a tariffed segment in all of the LEC federal tariffs that I'm aware of.

Currently, because on the federal level AAVs cannot provide -- cannot obtain collocation for switched services, they are not able to load both switched and special accessed services over collocated facilities. Because they do not have that ability, they cannot compete with the LECs that routinely provide ratcheting as a tariffed service.

It is my understanding that as this concept applies to Florida that AAVs currently are not authorized to provide switched services and, therefore, some further authorization may be necessary in order to

enable AAVs to provide ratcheting over collocated facilities on the intrastate level.

I do believe, however, that in order to allow AAVs to compete fully against LECs for intrastate services, they do require that ratcheting capability, and so I would strongly encourage this Commission to support whatever steps may be necessary to allow AAVs to provide ratcheted services.

Q Just so I understand, you're talking about in this proceeding as opposed to Phase II, which addresses switched access?

A Well, my understanding is that this issue would probably be more appropriate for Phase II, because it does get to switched services authorization. However, because in a number of the testimonies submitted by other witnesses switched service issues were raised, we did want to make our opinion on this position known at this time.

MR. MURPHY: Thank you.

commissioner clark: I still am sort of not understanding the point entirely on this. On the one hand, you're testifying that we can leave this issue until we decide on switched because if we're not going to allow AAVs to provide access for switched services, there is no reason to get into ratcheting.

WITNESS CANIS: Well, AAVs will not be able to 1 provide ratcheted services. 2 COMMISSIONER CLARK: Because they can't 3 provide access to switched? 4 WITNESS CANIS: Exactly, yes. 5 COMMISSIONER CLARK: All right. But Mr. Rock 6 has advocated, let's just go ahead and let them provide 7 that service and then pay the local exchange companies 8 until they can provide it? 9 WITNESS CANIS: My understanding is that Mr. 10 Rock was talking about a different kind of arrangement. 11 He mentioned the term "switched POP extension," which 12 is a subcategory of service. And again, I don't know 13 if this is what he was talking about, I assume this is 14 what he was talking about. But it works like this. 15 Let's say an IXC like AT&T is going to buy, 16 normally buy, switched services. The central office of 17 the LEC is over here, the IXC's point of presence is 18 over here, and let's say that's two miles away. If the 19 IXC bought straight switched services, it would pay a 20 per-minute, per-mile charge; it's a distance-sensitive 21 charge and that could be quite expensive. 22

If it bought a similar quantity of service over special access facilities, special assess services tend to be priced below the switched services. So what

23

24

a lot of times IXCs do is they create what they call a "closet POP," a small office that is used just to terminate service. So instead of having the IXC POP over here, they might put in a little satellite or closet POP a block away from the central office.

They would then take the switched service from the central office across the street to their closet POP and would terminate it there. That means they would have only one block instead of two miles to pay for distance-sensitive rates.

At that point they would take the switched service and buy a special access dedicated private line to go from their closet POP to their regular POP two miles away, and they would haul that traffic over the private line. This saves them -- it can, depending on the rates and the rate structure of the LEC, this could save them considerable money by avoiding certain distance-sensitive charges.

I'm assuming that that is what Mr. Rock had in mind when he was discussing that. So it gets a little confusing, but that's my understanding of what the application would be.

COMMISSIONER CLARK: I had understood it to be you're sort of using excess capacity; that instead of putting in two different facilities, one to serve

switch, one to serve special access, you combine them and you use, in effect, LEC capacity.

behind ratcheting. And all of these, the backbone networks for switched services have access capacity and even some of the private line services have access capacity. My understanding is the switched POP extension that I just discussed is different because it's not using excess capacity on the switched network, rather it is using a dedicated private line to provide that distance. So I think it's just an issue of what kind of facilities are being used to provide that distance transmission.

concern would be: it would be that if we allow ratcheting, then they'll be even greater migration from switched services to special access services resulting in more lost revenue to the local exchange company, even though we haven't allowed AAVs to provide switched access services.

WITNESS CANIS: This is certainly an issue
that the Commission is going to have to address because
it necessarily -- authorization of full competition for
switch services is a necessary precondition for
realizing this kind of --

1	COMMISSIONER CLARK: So we shouldn't worry
2	about ratcheting until the next proceeding?
3	WITNESS CANIS: My understanding is, and,
4	again, I'm not familiar with the Florida statutes; but
5	my understanding is some changes in the statutes or
6	other regulatory authorization would be required before
7	collocated AAV could transmit switched services.
8	COMMISSIONER CLARK: Because they would be
9	providing local exchange service?
10	WITNESS CANIS: That is
11	COMMISSIONER CLARK: Is that what you've been
12	told?
13	WITNESS CANIS: That's what I've been told.
14	COMMISSIONER LAUREDO: May I ask a question?
15	Are you through?
16	COMMISSIONER CLARK: Go ahead.
17	COMMISSIONER LAUREDO: Mr. Canis, how do you
18	argue the proposition put forth by some LECs, what I
19	call the "don't oppose but let's negotiate" argument?
20	They don't oppose physical collocation, just let us
21	negotiate it. What's your counter argument to that?
22	WITNESS CANIS: Well, I really believe that
23	it's just not a viable position. From my personal
24	experience on the intrastate level, I have negotiated
25	collocation contracts with five different LECs. Only

one of those LECs was willing to do so voluntarily. The other LECs only agreed to negotiate in good faith and to establish collocation arrangement after a complaint was filed with a local regulatory body, and it was in the context of that litigation, and with the local regulators, oversight, that an appropriate collocation arrangement could actually be established.

The bottom line here is when a number of LEC witnesses have argued and that there are plenty of options, that you can build your own network or maybe you can use satellite facilities, there's only one bottom line here and that is: to get access to the customers located on the LEC network, you have to go through the LEC's COs.

The LECs own and control those COs exclusively, they do not have the incentive to facilitate entry into their markets by their competitors. And it has been my experience in other states and on the federal level that, in fact, the LECs have done everything in their power to frustrate AAVs' attempts to obtain workable and reasonably priced collocation. Because there is a dramatic disparity in their bargaining position, reliance on negotiation is not adequate to advance the goal of competition for local services.

1	COMMISSIONER LAUREDO: Could you give me your
2	reaction, as well as briefly as possible, to the
3	argument to go ahead and build your own network?
4	WITNESS CANIS: That's what AAVs have been
5	doing so far, and they've been successful at it.
6	However, they can only serve that narrow range of
7	customers that are physically attached to their
8	networks.
9	COMMISSIONER LAUREDO: Unless you expand the
10	building of your own network?
11	WITNESS CANIS: To expand to the extent so
12	that we would have the same access to LEC customers
13	that we would obtain through collocation, we would
14	essentially have to overbuild the entire LEC network.
15	COMMISSIONER LAUREDO: Let me ask you the
16	next question. Can you give me a little bit of the
17	vision thing? I asked the fellow from AT&T. What is
18	it that Intermedia wants to be? What is it that this
19	is a part of that you're driving us to, the petition?
20	WITNESS CANIS: Intermedia is interested in
21	providing the full range of services that it can
22	provide in response to the needs of its customers, and,
23	of course, with the approval of the Commission.
24	Intermedia started as a niche player providing very

high capacity services to some IXCs. Over the years

we've found that we've been able to expand our list of offerings with introducing new and innovative services. We've also found that the demand for our services has spread from the largest IXCs to smaller IXCs, resellers and end users.

we're providing services now that we never envisioned five years ago, and, in fact, that were not technologically feasible five years ago. So we look at our role in the communication's marketplace as something that evolves with technology as demand -- as customers become acquainted with the kind of service options that are out there and as demand for these new applications grow.

and throughout this testimony, I mean, this hearing is we see that there's a particular targeting to what now has been described as those services that are artificially high on the LECs' costs because of some other social consequence, public policy consequences, that we have talked about. And that there is, again, to be overly repetitive, the 103 million other land users who are priced below cost. You certainly have not yet in all of that, or in your answer, told me that it's part of your business plan to move into those 103 million probably R1 type users?

extent that some of the LEC witnesses have suggested that special access and private line services, which Intermedia now provides, the LEC services are priced well in excess of costs and provide subsidies to other services. I think that is highly unlikely. As a matter of fact, the testimony of Dr. Beauvais yesterday indicated that with competition for special access and private line services, any contribution, any earnings in excess of cost would be not significant.

In terms of moving into other services that may, in fact, be priced above cost for social subsidy reasons, we certainly do agree that when we start looking at switched services, there may be a need to restructure LEC current pricing structures.

We also believe very strongly that to the extent that subsidies are required to support service in high cost areas and rural areas, we would be willing to pay our fair share of any subsidies that may be required for those socially beneficial purposes.

However, we feel very strongly that those kinds of subsidies must be made explicit. They should be identified. The services that provide those subsidies should be identified, the amount of the subsidies should be identified and the services that are

subsidized and the social benefits that are being derived from those subsidies should be identified.

Once that happens, I think we'll be in a situation where we can promote competition for the full range of services in this state without any detrimental value to universal service.

commissioner Lauredo: Okay. This so-called full range of services, if there were no barriers, no regulatory barriers, would you like -- and everybody alludes that this is the first step towards breaking down the last bottleneck and all that kind of stuff, I mean, you would, as a company, like to move into what we normally refer to as a local exchange company?

Would that be a safe statement?

Intermedia doesn't have any business plans now to do that. My understanding is, however, and I think this is true of AAVs no matter where and how they're situated, they want to be as any competitor would. They want to be poised to enter whatever market they can to provide the full range of services that their customers demand. And to make the most maximum efficient use of their network to the extent that allows them to expand into new markets, perhaps, including residential, I think Intermedia would be

interested in seeing that.

COMMISSIONER LAUREDO: Let me give you the, so that I understand, last question.

Do you see qualitative since -- let's just put aside the existing LECs and we avoid all of the social and who-paid-for-the-network questions that's been alluded to. Let's just take another competitor of yours and tell me if it's qualitative.

Do you think there's a difference between the market position that you have and, for example, cable companies who have invested significantly higher amounts of money and infrastructure than Intermedia, that they would have a better argument to say, "I want to move into the local exchange business. And the proof of the pie is, look at all of the money I've put into it already."

infrastructure, it may very well be that cable companies are better positioned to provide residential services. They tend to be hooked up to residential homes as it is. Intermedia, and it's typical of other AAVs, tends to be focused on businesses and tends not to have extensive networks in residential neighborhoods. So it may very well be that in the short term a cable company may be better positioned to

move into residential services.

asking you whether they're better positioned or not. I was wondering what your reaction is -- someone could say that they have taken the argument about "if I build my own network" a lot farther than Intermedia has, for example. They've actually gone out and done this.

They've done substantially more.

I'm just playing Devil's advocate. In other words, "We've traveled that road a lot further, we're putting our money into these things and we're just now -- please lift these restrictions because now we're prepared to do it," versus what other people would call more niche-market companies.

WITNESS CANIS: No, I definitely understand the question. I think it's important to recognize that AAV networks and cable networks serve different purposes at this point. They look to provide different types of service, and they are constructed — the respective networks are constructed in a way that best advances their business purpose. For instance, I don't know any cable company — and I don't profess to be an expert on cable networks, but I don't know any cable company that has a fully redundant and diverse network. That would mean they would have two lines in every home

in case one line gets cut. I know. I live in Washington D.C. and if we get a cable cut, my service goes out and it doesn't come back on.

By the same token, my understanding, again, is that cable companies just now are starting to invest heavily in fiber for their networks and even for some of their drops, drops into individual homes. AAVs extensively use fiber because that is the most efficient way of providing the very high capacity for the kinds of services that we provide requires.

So, again, our two networks are optimally structured to provide the kinds of respective services that we provide. So I really wouldn't say that cable is one up on AAVs or AAVs are one up on cable. Their networks are different because they serve different purposes. They each have respective strengths and weaknesses.

COMMISSIONER LAUREDO: Thank you.

COMMISSIONER CLARK: Redirect.

## REDIRECT EXAMINATION

## BY MR. WIGGINS:

- Q Mr. Canis, I would like you to accept the following as true: Transport charges in Florida are nondistance sensitive.
  - A Okay. I'll accept that as true.

1	MR. FONS: Object. I don't know what
2	redirect this is. I don't know what question was asked
3	that's going to lead to these questions.
4	MR. WIGGINS: John, I'll do it the right way.
5	Whenever I try to make it short it always turns out
6	longer.
7	Q (By Mr. Wiggins) Do you remember the
8	questions from Commissioner Clark about ratcheting?
9	A Yes, I do.
10	Q And do you remember the questions about Mr.
11	Rock's your attempts to explain Mr. Rock's concept
12	of ratcheting as it applied to transport charges?
13	A Yes, I do.
14	Q In that explanation, did you not actually
15	this is a leading question. Sorry, John.
16	COMMISSIONER CLARK: Do you want to object?
17	I want to see Pat come up with the questions.
18	(Laughter)
19	MR. WIGGINS: We just don't know how to
20	direct here because it's all written.
21	COMMISSIONER CLARK: That's right. You can
22	lead. Go ahead. If nobody objects, go ahead.
23	(Laughter)
24	Q (By Mr. Wiggins) In that explanation the
25	transport charges were distance sensitive; is that

2	A That is correct.
3	Q If the transport charges are not distance
4	sensitive, but, in fact, are permitted, flat, does that
5	have any implication for the idea of ratcheting in
6	Florida?
7	A That would mean that my interpretation of Mr.
8	Rock's statement was not accurate. The extent to which
9	I discussed ratcheting was reflective, the way I'm
10	familiar with the term and the way it's applied in
11	using intrastate rates, which are rates that I'm
12	familiar with. So the switched POP phenomenon that I
13	discussed there, and the respective special access and
14	switched access rate structures that I refer to were
15	interstate.
16	MR. WIGGINS: I have no further questions.
17	Thank you.
18	COMMISSIONER CLARK: Thank you. You're
19	excused, Mr. Canis.
20	(Witness Canis excused)
21	
22	COMMISSIONER CLARK: Thank you. We'll take a
23	break and start back with Mr. Denton.
24	(Brief recess.)

1	COMMISSIONER CLARK: Call the hearing back to
2	order. Mr. Carver, I think it's your witness.
3	DAVID B. DENTON
4	was called as a rebuttal witness on behalf of BellSouth
5	Telecommunications, d/b/a/ Southern Bell Telephone and
6	Telegraph Company and, after being duly sworn,
7	testified as follows:
8	DIRECT EXAMINATION
9	BY MR. CARVER:
10	Q Mr. Denton, for the record, would you please
11	state your name and business address again?
12	A David B. Denton, 675 Peachtree Street,
13	Atlanta, Georgia.
14	Q Okay. Did you cause to be filed in this
15	docket six pages of rebuttal testimony?
16	A Yes, I did.
17	Q Do you have any changes to that testimony?
18	A No, I don't.
19	Q If I asked you now the questions that appear
20	in that testimony, would your answers be the same?
21	λ Yes.
22	MR. CARVER: I request that Mr. Denton's
23	rebuttal testimony be inserted into the record as if read.
24	COMMISSIONER CLARK: It will be inserted into
25	the record as though read.

1		SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY
2		REBUTTAL TESTIMONY OF DAVID B. DENTON
3		BEFORE THE
4		FLORIDA PUBLIC SERVICE COMMISSION
5		DOCKET NO. 921074-TP
6		JULY 8, 1993
7		
8		
9	Q.	WILL YOU PLEASE STATE YOUR NAME AND BUSINESS
10		ADDRESS?
1		
12	A.	I AM DAVID B. DENTON. MY BUSINESS ADDRESS IS 675
13		WEST PEACHTREE STREET, ATLANTA, GEORGIA.
14		
15	Q.	DID YOU PILE DIRECT TESTIMONY IN THIS DOCKET?
16		
17	λ.	YES, I DID.
8		
19	0.	WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?
20		
21		THE PURPOSE OF MY REBUTTAL TESTIMONY IS TO REPUTE
22		CERTAIN POSITIONS TAKEN BY VARIOUS PARTIES IN
23		THIS DOCKET.
24		
25	0.	BOTH TELEPORT AND SPRINT PROPOSE THAT THE FPSC

1		SHOULD AUTHORIZE INTERCONNECTORS TO PROVIDE THE
2		LOCAL TRANSPORT PORTION OF SWITCHED CARRIER
3		ACCESS IN CONJUNCTION WITH EXPANDED
4		INTERCONNECTION ON INTRASTATE SPECIAL ACCESS AND
5		PRIVATE LINE SERVICES. WHAT IS YOUR VIEW ON THIS
6		ISSUE?
7		
8	۸.	THIS REQUEST INVOLVES "RATCHETING" THE SPECIAL
9		ACCESS HIGH CAPACITY SERVICE TO PROVIDE BOTH
10		SPECIAL ACCESS AND PRIVATE LINE DEDICATED
11		SERVICES AS WELL AS THE LOCAL TRANSPORT PORTION
12		OF SWITCHED ACCESS (I.E., SHARED USE).
13		
14		THE FCC IS ON RECORD, OF COURSE, THAT IT DOES NOT
15		BELIEVE THAT INTERCONNECTORS SHOULD BE ALLOWED TO
16		"RACHET" BEFORE A NEW LOCAL TRANSPORT RATE
17		STRUCTURE IS IMPLEMENTED. THE FCC CORRECTLY
18		RECOGNIZED THAT THE LECS WOULD FACE THE POTENTIAL
19		OF LOSING SIGNIFICANT AMOUNTS OF REVENUE IF
20		"RATCHETING" WERE ALLOWED BEFORE LOCAL TRANSPORT
21		RESTRUCTURING OCCURS. THE FCC FOUND, THEREFORE,
22		THAT "RATCHETING" IS NOT IN THE PUBLIC INTEREST
23		AT THE PRESENT TIME.
24		
25		THE PCC'S DECTSION INDEPSCOOPS THE PACT THAN

1	SWITCHED ACCESS COLLOCATION INVOLVES FAR GREATER
2	PUBLIC INTEREST ISSUES THAN DOES SPECIAL ACCESS
3	COLLOCATION. LOCAL TRANSPORT RESTRUCTURE MUST BE
4	RESOLVED BEFORE SWITCHED ACCESS COLLOCATION CAN
5	BE CONSIDERED. THE LECS MUST HAVE THE
6	OPPORTUNITY TO RESTRUCTURE LOCAL TRANSPORT RATES
,	AND READJUST PRICES PRIOR TO FACING COLLOCATION
8	POR SWITCHED ACCESS SERVICES.
9	
10	PINALLY, BECAUSE THESE ISSUES RELATE TO EXPANDED
11	INTERCONNECTION FOR SWITCHED ACCESS SERVICES,
12	THEY SHOULD NOT EVEN BE CONSIDERED IN THIS PHASE
13	OF THESE PROCEEDINGS.
14	
15 Q.	ON PAGE 5 OF MR. KOUROUPAS' TESTIMONY, HE STATES
16	THAT THE FPSC SHOULD " INITIATE A "FRESH LOOK"
17	PROVISION DESIGNED TO ALLOW CONSUMERS TO EXERCISE
18	THEIR NEW POUND PREEDOM OF CHOICE IN THE SPECIAL
L9	ACCESS MARKET WITHOUT INCURRING SUBSTANTIAL
20	TERMINATION PENALTIES FOR DOING SO." DO YOU
21	AGREE WITH THIS POSITION?
22	
23 A.	NO. THIS DOCKET CONCERNS COLLOCATION FOR
24	INTRALATA PRIVATE LINE SERVICES AS WELL AS FOR
25	SPECIAL ACCESS. THERE ARE SEVERAL POINTS THAT

1		MEED TO BE MADE WITH REGARD TO THE SUGGESTION
2		THAT THERE BE A "FRESH LOOK" PROVISION FOR
3		PRIVATE LINE SERVICES. FIRST, THERE IS
4		COMPETITION IN FLORIDA FOR THESE SERVICES AT THE
5		PRESENT TIME. THE FPSC HAS ALREADY DETERMINED
6		THAT CONTRACTS FOR THESE SERVICES ARE IN THE
7		PUBLIC INTEREST. SECOND, MANY CONTRACT
8		ARRANGEMENTS ARE-DESIGNED TO RECOVER THEIR
9		INSTALLATION CHARGES OVER THE LIFE OF THE
10		CUSTOMER'S CONTRACT. THERE IS THE POTENTIAL THAT
11		THE LECS COULD LOSE THE ABILITY TO RECOVER THESE
12		INSTALLATION COSTS IF THE COMMISSION PERMITTED
13		CUSTOMERS TO TERMINATE EXISTING CONTRACTS. IN
14		OTHER WORDS, THE LECS COULD BE FORCED TO ACTUALLY
15		PROVIDE SERVICE BELOW COST TO THESE CUSTOMERS
16		WITHOUT BEING ABLE TO RECOVER THE COSTS AS
17		ANTICIPATED DURING THE TERM OF THE CONTRACT.
18		
19	Q.	ALSO, ON PAGE 5 OF THE TESTIMONY FILED BY MR.
20		KOUROUPAS ON BEHALF OF TELEPORT, HE STATES THAT
21		" FLORIDA SHOULD REQUIRE INTERCONNECTION AT A
22		DS1, DS3 AND DS0 LEVEL". DO YOU AGREE WITH
23		THIS POSITION?
24		
25	λ.	NO. PROVIDING INTERCONNECTION AT A DS1 OR DS3

1		LEVEL IS WHAT HAS BEEN CONTEMPLATED. BEING
2		REQUIRED TO FILE INTERCONNECTION TARIFFS AT THE
3		DSO LEVEL WOULD PLACE A LARGER REQUIREMENT FOR
4		SPACE AND CABLING ON THE LECS. SOUTHERN BELL
5		WOULD PREFER TO HANDLE REQUESTS FOR DSO
6		COLLOCATION ON A CENTRAL OFFICE BY CENTRAL OFFICE
7		BASIS.
8		
9	Q.	BOTH INTERNEDIA COMMUNICATIONS AND TELEPORT
10		WITHESSES STATE THAT THE LEC'S NEED NO ADDITIONAL
11		PRICING PLEXIBILITY. THE WITNESS FOR SPRINT
12		STATES SPECIFICALLY THAT THE LECS SHOULD NOT BE
13		ALLOWED TO HAVE VOLUME AND TERM DISCOUNTS. WHAT
14		IS YOUR OPINION OF THESE POSITIONS?
15		
16	A.	THE POSITIONS TAKEN BY INTERMEDIA COMMUNICATIONS
17		AND TELEPORT ARE SIMPLY SELF-SERVING. DENSITY-
18		ZONE PRICING, WHICH THE FCC HAS APPROVED FOR LEC
19		SPECIAL ACCESS SERVICES, IS AN EXAMPLE OF PRICING
20		PLEXIBILITY THAT THE LECS SHOULD HAVE IN FLORIDA
21		AS WELL. THE LECS SHOULD NOT BE HANDICAPPED IN
22		THEIR EFFORTS TO BE PRICE COMPETITIVE. A PRIMARY
23		CONCERN HERE IS THAT THE FPSC RECOGNIZE THE NEED
24		TO KEEP THE RATES AND STRUCTURES FOR THESE
25		SERVICES CLOSELY ALIGNED WITH THEIR INTERSTATE

1		COUNTERPARTS SO AS TO PREVENT REVENUE SHIFTS THAT
2		COULD RESULT FROM "TARIFF SHOPPING".
3		
4		SPRINT'S CONTENTION THAT LECS SHOULD NOT BE
5		ALLOWED TO OFFER VOLUME AND TERM DISCOUNTS IS
6		SPURIOUS. FOR THE SPECIAL ACCESS AND PRIVATE
7		LINE SERVICES BEING DISCUSSED IN THIS DOCKET,
8		VOLUME AND TERM DISCOUNTS ARE APPROPRIATE. SO
9		LONG AS PRICES ARE SET TO RECOVER THE LONG RUN
10		INCREMENTAL COSTS OF PROVIDING THE SERVICE, IT IS
11		NOT UNECONOMIC TO OFFER SUCH DISCOUNTS.
12		
13	Q.	DOBS THIS CONCLUDE YOUR TESTIMONY?
14		
15	.۸.	YES.
16		
17		
18		
19		
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23		
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25		

1	Q (By Mr. Carver) Mr. Denton, could you please
2	summarize your rebuttal testimony?
3	A All right. Basically, I rebut several issues
4	found by other witnesses dealing with the interconnection
5	of the DSO level, with the issue of whether or not there
6	should be a "fresh look," and with the question of
7	additional pricing flexibility for the LECs. And
8	essentially, what I do in my rebuttal is defend the
9	positions taken in my direct filed testimony.
10	That's my summary.
11	Q And does this conclude your summary?
12	A That concludes my summary.
13	MR. CARVER: Okay. Thank you. The witness
14	is available for cross.
15	MR. ERWIN: No questions.
16	MR. TYE: No questions.
17	COMMISSIONER CLARK: Mr. Fons?
18	MR. FONS: Mr. Denton, do you still consider
19	yourself to be under oath?
20	WITNESS DENTON: Yes, I do.
21	MR. FONS: I have no questions, then.
22	(Laughter)
23	MR. WHALEN: No questions.
24	MS. CASWELL: No questions.
25	

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1	CROSS EXAMINATION
2	BY MR. DUNBAR:
3	Q Mr. Denton, do you have your rebuttal
4	testimony or a copy of it there before you?
5	A Yes, I do.
6	Q Could you turn to Page 4 and help me clarify
7	something, please?
8	A All right.
9	Q On Page 4, Line 3, in the middle of the line,
10	the sentence begins, "First, there is," could you look
11	over that sentence and the one that follows it so I
12	could ask you a couple of questions there, please?
13	A All right.
14	Q You make reference in both the first and the
15	second sentence to the term "services." Are you
16	referring there to monopoly services?

A Would you explain what you mean by "monopoly services," Mr. Dunbar?

Q Are these -- are you referring to services that your company offers --

A Yes.

17

18

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Q -- at this point? Are you referring to services that your Company offers in Florida?

A Yes.

Q And you don't know whether they are monopoly

•	or competitive:
2	A Well, I asked you to explain. I know what
3	they are, they're competitive. I want to make sure I
4	understand the terms that you're using.
5	Q Are you aware of any services that this
6	Commission has determined to be competitive in Florida?
7	A I'm not sure
8	MR. CARVER: Excuse me, I'm going to object
9	to the extent he's asking for a legal conclusion about
10	which service are competitive or not, if he's asking
11	for interpretation of Chapter 364.
12	COMMISSIONER CLARK: Mr. Dunbar, repeat the
13	question again.
14	Q (By Mr. Dunbar) Could you tell me whether or
15	not the services that you are referring to at this
16	point are monopoly services that your Company offers,
17	is that what you're referring to here?
18	MR. CARVER: Okay. That's a different
19	question.
20	COMMISSIONER CLARK: Okay.
21	A I can only answer your question from my
22	economics training, there are competitors for these
23	services, these are to me competitive services.
24	Q So you have no opinion on how this Commission

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considers these services? You don't know how this

Commission considers these services?

MR. CARVER: Same objection. I'm sorry, but once again, I think he's asking for legal conclusions. I think it's one thing for the witness to state his opinion about whether or not there is competition for these services, it's another thing to ask the witness legally whether they're competitive or not, and that's what I object to.

MR. DUNBAR: Commissioner, I asked him if he was aware of whether this Commission had classified these services as either monopoly or competitive. He either knows that this Commission has classified them that way or he doesn't know that. I've not asked him for his opinion about the services, I've asked him about this Commission's classification of services offered by his company, and I presume that he would know whether they had done that or not.

COMMISSIONER CLARK: What services are you asking about, Mr. Dunbar?

MR. DUNBAR: On Line 4, and again on Line 6, he has made reference to the term "services," and I'm asking him which services he is referring to at that point. I've asked him only to clarify that.

COMMISSIONER CLARK: Go ahead.

A The Commission as far as I know has not,

quote, "declared" that these services are competitive
under the standards of Statute 364. But whether the
Commission declares them competitive or not and
whatever the statute says, they are, in fact,
competitive in the marketplace. (Pause)
Q Okay. So what you are saying is they're
monopoly services under the Commission's declaration
but in your opinion they're competitive?
A I'm only saying that the Commission has not
applied a Florida Statute declaration and reviewed them to
see if they are, quote, "competitive according to the
statute." But, in fact, looking at the marketplace,
looking as an economist, these are competitive services
without regard to what the statute test
Q But under the determination or lack thereof
by the Commission, they remain monopoly services under
364; is that what you're saying?
MR. CARVER: I'm going to object.
COMMISSIONER CLARK: He's asking for a legal
opinion, sustained.
MR. DUNBAR: Well, he gave me the legal
opinion, Commissioner, I'm just asking him to clarify
his own statement.

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COMMISSIONER CLARK: He told you that the

Commission had not declared it, but in his view as an

24

1	economist, it was. Now, to ask him about his
2	interpretation of 364 I think is going beyond his
3	expertise. (Pause)
4	MR. DUNBAR: No further questions,
5	Commissioner.
6	COMMISSIONER CLARK: Go ahead.
7	MR. HOFFMAN: No questions.
8	MR. WIGGINS: No questions.
9	COMMISSIONER CLARK: Staff?
10	MR. HATCH: No questions.
11	COMMISSIONER CLARK: Commissioners?
12	COMMISSIONER LAUREDO: No questions.
13	COMMISSIONER CLARK: I'm not sure if it was
14	in your testimony or not with regard to flexible pricing.
15	I still after listening to Mr. Poag, is it your
16	position you want zone density, the ability to set charges
17	with respect to zone density; so that would be, I guess,
18	in effect, locations-specific. But you also want the
19	ability to do contract pricing, so that you can compete
20	with other access providers for particular customers.
21	WITNESS DENTON: That's correct.
22	COMMISSIONER CLARK: And is it your
23	understanding that what they're objecting to is the
24	ability to offer other than your tariffed rate or the

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zone density rates to specific customers?

1	WITNESS DENTON: That's correct. I think
2	they're saying that we should have no additional
3	pricing flexibility. Zone pricing would be additional
4	pricing flexibility.
5	COMMISSIONER CLARK: So that they'll be able to
6	say, "Here's the rate that LEC must charge. They can't
7	charge any different and we can charge a less rate." And
8	you wouldn't have the ability to match that.
9	WITNESS DENTON: That's exactly right.
10	COMMISSIONER CLARK: Thank you. Is there any
11	redirect?
12	MR. CARVER: No, no. No redirect.
13	COMMISSIONER CLARK: You're excused, Mr. Denton.
14	WITNESS DENTON: Thank you.
15	(Witness Denton excused.)
16	
17	COMMISSIONER CLARK: Mr. Fons?
18	MR. FONS: Mr. Poag.
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1	F. BEN POAG
2	was called as a rebuttal witness on behalf of United
3	Telephone Company of Florida and, after being duly
4	sworn, testified as follows:
5	DIRECT EXAMINATION
6	BY MR. FONS:
7	Q For the record, would you state your full
8	name please?
9	A Ben Poag.
10	Q And you've previously testified today on direc
11	testimony, is that correct, Mr. Poag?
12	λ Yes, sir.
13	Q And in connection with this proceeding, have
14	you caused to be prefiled rebuttal testimony consisting
15	of seven pages of questions and answers dated or
16	prefiled on July 8, 1993?
17	λ Yes.
18	Q Are there any changes or corrections to that
19	rebuttal testimony?
20	A No.
21	Q If I were to ask you the same questions today
22	that were posed to you in your prefiled rebuttal
23	testimony, would your answers be the same today?
24	λ Yes.
25	MR. FONS: I would ask that Mr. Poag's

1	prefiled rebuttal testimony be inserted into the record
2	as though read.
3	COMMISSIONER CLARK: It will be inserted into
4	the record as though read.
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1		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
2		REBUTTAL TESTIMONY
3		OF
4		F. BEN POAG
5		
6	Q.	Would you please state your name and business
7		affiliation.
8		
9	2.	My name is F. Ben Poag and I am employed by Sprint/United
10		Telephone Company of Florida.
11		
12	Q.	Are you the same F. Ben Poag that previously filed direct
13		testimony in this proceeding on behalf of Sprint/United
14		Telephone Company of Florida?
15		Telephone Company of Tierran
		Yes, I am.
16	A.	ies, i am.
17		that is the summan of your webuttal testimony?
18	٥.	What is the purpose of your rebuttal testimony?
19		
20	λ.	The purpose of my rebuttal testimony is to respond to the
21		direct testimony of Jonathan E. Canis on behalf of
22		Intermedia Communications of Florida, Inc. (hereinafter
23		referred to as "Intermedia" or "ICI." In particular, I
24		will respond to Mr. Canis' contention, at page 37 of his
25		direct testimony, that because the local exchange

carriers (LECs) have the ability to offer contract
servicing arrangements and individual case basis pricing,
they do not need additional pricing flexibility in order
to compete under expanded interconnection. Mr. Canis'
contention is unwarranted and unsupported.

6

7 Q. Why do you say Mr. Canis' contention that the LECs do not 8 need additional pricing flexibility is unwarranted and 9 unsupported?

10

Mr. Canis' contention is unwarranted because he does not 11 A. understand or even recognize that there is a difference 12 between contract service arrangements (CSAs) and zone 13 his contention Further. density pricing. 14 unsupportable because he fails to offer any evidence that 15 CSAs are workable in today's competitive environment - as 16 exemplified by the enhancement of competition provided by 17 expanded interconnection. 18

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CSAs were authorized by the Commission at a time when access bypass by interexchange carriers (IXCs) was prohibited - except in very narrow circumstances - and the alternative access providers (AAVs) had not yet arrived on the scene in Florida. At that time, the only entity, other than the LEC, who could provide special

access was the customer himself or herself. As such, CSAs were an alternative to a customer leaving the network, but it was a little used alternative by United Telephone because by the time the Company learned of the customer's plans it was usually too late to negotiate a customer-specific solution. I am not aware of any customer coming to the Company with his or her plans to bypass or a request for a CSA. This is not surprising in that the customer had no published off-standard pricing by which to judge the economics of bypassing or staying on the LEC network, or the time it would take to develop a customer-specific response.

What was a marginally workable solution in the past is a totally unworkable solution to competition in the new environment of AAVs and expanded interconnection. AAVs have the advantage of constructing networks and pricing their services knowing full well that the LEC is locked into study-area-wide average pricing, regardless of the network configuration, and the LEC cannot price a CSA without a special study. If, however, United Telephone is able to price special access services on the basis of zone density, rather than on a study-area-wide average, with a published price that reflects economic costs of that zone, then the Company will be better able to meet

competitive challenges in a timely fashion. This
approach better reflects the new competitive environment
and customer needs.

Mr. Canis contends that the current CSA regime not only
allows the LECs a degree of flexibility to meet the
competitive challenge posed by AAVs, it also imposes
certain limits on that flexibility to help ensure that
LECs do not unfairly cross-subsidize their competitive
services. Do you agree with his contention?

A.

Absolutely not. Zone density is clearly a better alternative than CSAs in terms of providing workable flexibility while ensuring that special access and private line services are not cross-subsidized. As I noted in my previous answer, CSAs are ineffective to meet the competitive challenges posed by the AAVs. Certainly, Mr. Canis knows this and would like nothing more than to condemn the LECs to this outdated and ineffective pricing mechanism. Without the availability of zone density pricing, the AAVs will be able to construct networks and price services that are economically inefficient but still priced below United Telephone's tariffed special access and private line services. Not only does this approach greatly enhance the AAV's chances of snaring

away United Telephone's customer, it has the perverse effect of preventing the customer from receiving the full benefits of competition; namely, economically efficient, cost-based prices.

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Furthermore, like CSAs, zone density pricing ensures In particular, zone density against cross-subsidy. pricing requires prior approval of the zones (up to three per reporting area without further justification) and prices averaged across each zone based upon cost studies If the prices for each zone cover the for each zone. incremental cost of providing the special access and private line service in that zone, there can be no crosssubsidy. It seems rather obvious then, that zone density pricing ensures against cross-subsidy, while at the same time giving the customer the benefits of full competition.

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Q. Mr. Canis argues that the LECs have the ability and the incentive to cross-subsidize their competitive services with their non-competitive services, while the AAVs have no such incentive because their services are priced according to the dictates of the marketplace. Do you believe that United Telephone's special access and private line services do not also have to be priced

according to the dictates of the marketplace?

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Quite to the contrary, United Telephone's special A. No. access and private line services must be priced to meet Indeed, the current the dictates of the market. competitive situation is driven in part by the fact that United Telephone's prices for special access and private line services have been priced on the traditional regulatory revenue requirement basis rather than in recognition of customer dictates and market reality. Technology has eradicated any network advantage the Company may have had in the copper-pair past. notes, the AAV customers are sophisticated customers who understand technology and the lower unit costs it provides. This describes United Telephone's customers as well, and unless the Company follows their dictates, these customers too will become AAV customers.

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Of course, if United Telephone looses these customers, then all of the Company's customers dependent on the contribution made by these services will be impacted adversely. The AAVs, however, do not carry the Company's common carrier and universal service obligations. Unlike United Telephone, the AAVs can choose their markets and

1		their customers so as to achieve maximum profitability.
2		Therefore, if United Telephone is to meet the dictates of
3		the marketplace to price its services competitively, the
4		Company must be granted zone density pricing flexibility.
5		For only then can all of the Company's customers benefit
6		from the contribution these services will be able to
7		provide to support the Company's common carrier,
8		universal service obligations.
9		
10	Q.	Does this conclude your rebuttal testimony?
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12	۵.	Yes, it does.
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1	MR. FONS: Mr. Poag is available for cross
2	examination.
3	COMMISSIONER CLARK: Does anyone have any
4	questions for Mr. Poag? Mr. Dunbar?
5	CROSS EXAMINATION
6	BY MR. DUNBAR:
7	Q Mr. Poag, if you would, turn to, if you have
8	a copy of your rebuttal testimony, would you turn to
9	Page 4, please.
10	A Yes, sir.
11	Q On Lines 23 and 24, towards the end of Line
12	23 or beginning towards the end of Line 23, the phrase,
13	"special access and private line services" appears. Do
14	you see that phrase?
15	A Yes.
16	Q Is it your opinion that those are competitive
17	services?
18	λ Yes.
19	Q Do you know whether or not this Commission
20	has found them to be effectively competitive services?
21	A I don't believe the Commission has tested
22	them to see if they were effectively competitive.
23	MR. DUNBAR: Thank you, Mr. Poag.
24	COMMISSIONER CLARK: Staff?
25	MR. HATCH: No questions.

1	COMMISSIONER CLARK: Commissioners?
2	COMMISSIONER LAUREDO: No questions.
3	COMMISSIONER CLARK: Redirect?
4	MR. FONS: No redirect.
5	COMMISSIONER CLARK: You're excused, Mr.
6	Poag.
7	(Witness Poag excused.)
8	
9	MR. ERWIN: I'd like to call Mr. Carroll.
10	Commissioner Clark, Mr. Carroll has not been sworn, he
11	was not here when everyone was sworn in.
12	COMMISSIONER CLARK: Okay.
13	JOHN CARROLL
14	was called as a rebuttal witness on behalf of Northeast
15	Florida Telephone Company, Indiantown Telephone System,
16	Quincy Telephone Company and, after being duly sworn,
17	testified as follows:
18	DIRECT EXAMINATION
19	BY MR. ERWIN:
20	Q Mr. Carroll, could you please state your
21	name, your employer and your address?
22	A John Carroll, I'm employed at Director of
23	Revenue Requirements and Regulatory Affairs for
24	Northeast Florida Telephone Company, 130 North Fourth
25	Street, MacClenny, Florida, 32063.

1	Q Mr. Carroll, did you prepare and prefile
2	rebuttal testimony in this docket?
3	A Yes, I did.
4	Q Did you file that on behalf of not only your
5	company, Northeast, but also on behalf of the
6	Indiantown Telephone System, Quincy Telephone Company
7	and Southland Telephone Company?
8	A That is correct.
9	Q Mr. Carroll, if I were to ask you the questions
10	under oath today, would your answers be the same as they
11	are as reflected in this prefiled testimony?
12	A They would be.
13	MR. ERWIN: Thank you. I tender the witness
14	for cross examination. Due to the length of the
15	testimony, we don't have a summary of it.
16	COMMISSIONER CLARK: And we'll insert it into
17	the record as though read.
18	MR. ERWIN: Insert it into the record as
19	though read. Thank you.
20	
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## REBUTTAL TESTIMONY

1	Q.	Please state your name, employer and address.
2	A.	John Carroll. I am employed as Director of Revenue
3		Requirements and Regulatory Affairs for Northeast
4		Florida Telephone Company, 130 N. Fourth Street,
5		Macclenny, Florida 32063-0485.
6	Q.	What experience have you had in the telecommunications
7		industry?
8	λ.	I have worked for the Public Service Commission, the
9		Office of the Public Counsel, General Telephone Company
10		of Florida, and Northeast Florida Telephone Company,
11		and I have handled many matters for LECs as a
12		consultant. I have previously testified before the
13		Commission on numerous occasions.
14	Q.	On whose behalf are you presenting rebuttal testimony?
15	Α.	I am presenting rebuttal testimony on behalf of my
16		company, Northeast Florida Telephone Company. I am
17		also here to represent the positions of Indiantown
18		Telephone System, Quincy Telephone Company and
19		Southland Telephone Company. All four of the companies
20		have similarities that permit combining testimony to
21		avoid repetition. Nevertheless, in the event that
22		individual company facts are needed, information could
23		be furnished by the companies involved.
24	Q.	In what way are the four companies on whose behalf you
25		are testifying similar?

1	A.	Each of the companies has fewer than 12,000 access
2		lines and annual gross revenues of less than
3		\$8,000,000. Each company serves a rural area without
4		any areas of highly concentrated subscribers that would
5		be likely to attract competitive access providers, even
6		though there is always the potential for a single high
7		usage subscriber in any area.

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- What are some of the similarities and differences 0. between those companies you represent and the Tier 1 LECs which are subject to the FCC's order on expanded interconnection?
- There is, of course, an enormous difference in size, A. since the Tier 1 companies have annual revenues in excess of \$100,000,000 per year. There is, consequently, a great disparity in the quantity of 15 service provided, even though the smaller companies 16 believe that they provide a similar quality of service. 17 The small, rural LECs can provide current technology 18 but generally do not find themselves in a highly 19 competitive environment. For example, even though the 20 small, rural LECs have long been equal access capable, 21 some have only recently received a request for equal 22 access. 23
  - Have you taken a position on most of the issues which Q. were established for this docket?

- Yes. Our positions were set forth in our prehearing 1 statement, and I adopt those positions as if they were 2 specifically set forth in this testimony, including the 3 basic position that it would be contrary to the public 4 interest to impose a requirement on the four small, 5 rural LECs to permit physical collocation under the 6 same circumstances imposed on LECs with vastly greater 7 annual revenues, urban service areas and immediate 8 competitive pressures. 9
  - Q. Has any witness suggested that small, rural LECs be treated exactly like the Tier 1 LECs?

11

Yes. Paul Kouroupas, Teleport Communications Group, an A. 12 AAV, made such a suggestion on page 18 of his direct 13 testimony. I dispute the validity of such an approach. 14 Instead, the Commission should be vigilant to insure 15 that the four small, rural LECs are not given a mandate 16 like the Tier 1 LECs, if doing so would tend to 17 disadvantage rural subscribers through pressures to 18 raise local rates or would in any way adversely affect 19 the goal of achieving universal service. As stated by 20 GTE's witness, Edward Beauvais, on pages 20 and 21 of 21 his direct testimony, "... benefits realized by the 22 large players will be at the expense of the smaller 23 ones, the rural and residential customers. 24 large urban business customers discontinue LEC tariffed 25

1		services and substitute interconnectors' services,
2		inherent contributions/subsidies which benefit rural
3		and residential customers will be lost."
4	Q.	Do you see any other problems that might arise if small
5		rural LECs are required to provide expanded
6		interconnection for intrastate access when the FCC has
7		not required such interconnection for interstate
8		access?
9	A.	Yes. Different approaches in the interstate and
10		intrastate jurisdictions could create policing problems
11		and increase administrative burdens.
12	Q.	Does this conclude your testimony?
13	λ.	Yes.

1	COMMISSIONER CLARK: Mr. Carroll is tendered
2	for cross.
3	MR. ERWIN: For cross.
4	COMMISSIONER CLARK: Does anyone have any
5	questions? Staff?
6	MR. HATCH: Just a couple.
7	CROSS EXAMINATION
8	BY MR. HATCH:
9	Q I believe it is your position, Mr. Carroll,
10	that the non-Tier 1 LECs should not be required to
11	provide collocation; is that correct?
12	A That's correct.
13	Q Are you opposed to any form of collocation?
14	A We are opposed to any mandatory collocation.
15	Q If the Commission does not require that you
16	provide collocation, how would you accommodate a
17	request for collocation if you received one?
18	A Based on the type of request we received. If
19	we received a request from someone who was licensed,
20	certified by certificated by this Commission, we
21	would go ahead with the request.
22	MR. HATCH: We don't have any other
23	questions. No further questions.
24	COMMISSIONER CLARK: Commissioners?
25	COMMISSIONER LAUREDO: You want to label this?

1	COMMISSIONER CLARK: Do you have an exhibit?
2	MR. ERWIN: Yeah. Did you want to do
3	something with these, Tracy?
4	MR. HATCH: Oh, I'm sorry. My apologies, I
5	didn't realize I had an exhibit with Mr. Carroll.
6	Q (By Mr. Hatch) Mr. Carroll, do you have a
7	copy of two exhibits, marked NJC-1 and NJC-3?
8	A Yes, I do.
9	Q Have you reviewed those?
10	A Yes, I have.
11	Q Is everything in there true and correct to
12	the best of your knowledge and belief?
13	A They are correct to the best of my knowledge.
14	MR. HATCH: Commissioners, could we get these
15	marked for identification, please?
16	COMMISSIONER CLARK: NJC-1 will be Exhibit
17	40. NJC-3 will be Exhibit 41.
18	MR. HATCH: NJC-2 is the confidential version
19	of NJC-3, that's why you don't have that.
20	COMMISSIONER CLARK: All right. Well, let's
21	MR. HATCH: Do you want to change the numbers
22	back?
23	COMMISSIONER CLARK: Yes. Exhibit 41 will be
24	NJC-2, which is the confidential exhibit. Exhibit 42
25	will be NJC-3, which is the redacted version.

1	(Exhibit Nos. 40, 41 and 42 marked for
2	identification.)
3	MR. HATCH: No further questions.
4	COMMISSIONER CLARK: Any questions?
5	COMMISSIONER LAUREDO: Yeah, I have a
6	question. Staff may be able to answer it since you're
7	not referenced as to issues. The issue, the primary
8	issue that you raise, is it an issue that comes to mind
9	as it is listed in the Prehearing Order? I don't
10	recall it. The exclusion of the, or the the
11	exclusion of non-Tier 1 companies, is it specifically
12	in the Prehearing Order?
13	MR. HATCH: Mr. Carroll's testimony references
14	his Company's positions in the Prehearing Order and he has
15	adopted them as his personal direct testimony.
16	COMMISSIONER LAUREDO: But what I'm asking is
17	there is not an issue listed in the Prehearing Order
18	that addresses this issue.
19	UNIDENTIFIED SPEAKER: Issue 8, I think.
20	COMMISSIONER LAUREDO: 7? Issue 7?
21	MR. HATCH: It's Issue 7, yes, sir. In terms
22	of who should be required to provide collocation.
23	COMMISSIONER LAUREDO: All right. And let me
24	ask you, on the Prehearing Order, I'm going to read it
25	or unless you have it on your summary, the very last

1	sentence, I'm having trouble following it. The
2	so-called, "Must have recognition by the Commission
3	that expanded interconnection will have possible
4	financial and rate structure impacts on them and their
5	rural subscribers." What does "recognition by the
6	Commission" mean? I don't
7	WITNESS CARROLL: I don't believe I have that
8	order.
9	COMMISSIONER LAUREDO: Okay. Well, I'll read
10	it to you.
11	MR. ERWIN: Could you do that? Just read it
12	to him, maybe he can respond at that point.
13	COMMISSIONER LAUREDO: Up to the last
14	sentence, it's pretty much your statement in your
15	prefiled testimony. And then he says, "In addition
16	Indiantown, Northeast, Quincy and Southland must have
17	recognition by the Commission that expanded
18	interconnection will have possible financial and rate
19	structure impacts on them and their rural subscribers."
20	WITNESS CARROLL: What we're trying to
21	COMMISSIONER LAUREDO: In other words, ruling
22	out, Non-Tier 1 companies from any decision we make
23	would not be sufficient to you, this is an additional
24	requirement?

WITNESS CARROLL: What we're advocating at

25

1	this point is that the small rural companies which have
2	a very much limited stream of revenues could be harmed
3	by the mandatory collocation and that those revenues
4	need to be found from some other place.
5	COMMISSIONER LAUREDO: Okay. Well, if we
6	exclude you from these requirements, that's kind of
7	redundant. I guess you're asking also for an affirmative
8	statement of some sort over and beyond Issue 7's
9	resolution. Is that basically what that says?
10	WITNESS CARROLL: Yes.
11	COMMISSIONER LAUREDO: Okay. Thanks.
12	COMMISSIONER CLARK: Any other questions?
13	Redirect?
14	MR. ERWIN: I have no redirect.
15	COMMISSIONER CLARK: Thank you, Mr. Carroll,
16	you're excused.
17	MR. HATCH: Staff would move Exhibits 40
18	through 42.
19	COMMISSIONER CLARK: Show those moved into
20	the record without objection.
21	(Exhibit Nos. 40, 41 and 42 received into
22	evidence.)
23	(Witness Carroll excused.)
24	
25	COMMISSIONER CLARK: Mr. Whalen.
1 - 3	

1	MR. WHALEN: ALLTEL calls Harriet Eudy.
2	HARRIET E. EUDY
3	was called as a rebuttal witness on behalf of ALLTEL
4	Florida, Inc. and, having been duly sworn, testified as
5	follows:
6	DIRECT EXAMINATION
7	BY MR. WHALEN:
8	Q Would you please state your name and business
9	address?
10	A Yes. My name is Harriet Eudy. My business
11	address is P.O. Box 550, Live Oak, Florida, 32060. I'm
12	employed by ALLTEL Florida, Inc.
13	Q Okay. And have you been sworn?
14	A Yes, I have.
15	Q Thank you. Ms. Eudy, did you cause to be filed
16	prepared rebuttal testimony consisting of 12 pages?
17	A Yes, I did.
18	Q Do you have any corrections to that testimony?
19	A Yes, I have two.
20	Q Could you please tell us the corrections?
21	A The first one is a typographical error on
22	Page 4, Line 2, the word "Bradford" should be
23	"Branford," B-R-A-N-F-O-R-D.
24	The other correction is on just one minute
25	Page 10, Line 5, "60%" should be "75%."

	a po you have any addressman consequence
2	your testimony?
3	A No, I do not.
4	Q With those corrections, if I asked you the
5	questions contained in your prepared rebuttal
6	testimony, would your answers be the same today?
7	A Yes, they would.
8	MR. WHALEN: Could we please have those
9	inserted into the record as though read?
10	COMMISSIONER CLARK: It will be inserted into
11	the record as though read.
12	Q (By Mr. Whalen) Ms. Eudy, did you also
13	prepare and cause to be filed a one-page exhibit
14	entitled, "Exhibit of H. E. Eudy?"
15	A Yes, I did.
16	MR. WHALEN: Could we please have that
17	identified for the record?
18	COMMISSIONER CLARK: Yes, that will be
19	identified as Exhibit 43.
20	(Exhibit No. 43 marked for identification.)
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## ALLTEL FLORIDA, INC. DOCKET NO. 921074-TP FILED: 8/10/93

672

1		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
2		PREPARED REBUTTAL TESTIMONY
3		OF
4		HARRIET E. EUDY
5		
6	Q.	Please state your name and business address.
7		
8	a.	My name is Harriet E. Eudy. My business address is 206
9		White Avenue, Live Oak, Florida, 32060.
10		
11	Q.	By whom and in what capacity are you employed?
12		
13	λ.	I am employed by ALLTEL Florida, Inc. ("ALLTEL Florida"
14		or the "Company") as Manager, Regulatory Matters. In
15		that position, I am responsible for the preparation of
16		various studies and reports filed periodically with the
17		Florida Public Service Commission ("FPSC" or the
18		"Commission"), general oversight of other Commission
19		related matters, and monitoring of the service
20		performance results filed quarterly with the Commission.
21		
22	Q.	Please describe your educational background.
23		
24	A.	I was graduated from North Florida Junior College in 1966
25		with an Associate in Arts degree. I began working for

North Florida Telephone Company (now ALLTEL Florida) in 1 1973, where I served in various capacities in the 2 accounting and cost separations areas. I became a 3 supervisor in the regulatory department in 1987, and I have held my current position in that department since 5 1991. 7 What is the purpose of your testimony? 8 Q. 9 The purposes of my rebuttal testimony are to (1) describe A. 10 ALLTEL, and (2) explain why the Florida Public Service 11 Commission should not require expanded interconnection 12 for Tier 2 local exchange companies ("LECs") like ALLTEL 13 at this time. This testimony is designed to rebut the 14 direct testimony of Paul Kourpoupas, who suggests that 15 all LECs, including non-Tier 1 LECs, should be included 16 in a mandtory interconnection policy for Florida. 17 18 Have you prepared an exhibit which you sponsor in this 19 Q. proceeding? 20 21

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A.

Exhibit 43 (HEE-1), titled "Exhibit of H. E.

Eudy, " consists of one document and was prepared under my

direction and supervision for filing in this proceeding.

Q. What are the areas of Florida in which provides local exchange service?	n, is a wholly
Q. Please describe ALLTEL Florida, Inc.  A. ALLTEL Florida, Inc., a Florida corporation owned subsidiary of ALLTEL Corporation corporation. ALLTEL Florida employs 236 exthe fifth largest local exchange compared florida.  Plorida.  What are the areas of Florida in which	n, is a wholly
A. ALLTEL Florida, Inc., a Florida corporation owned subsidiary of ALLTEL Corporation corporation. ALLTEL Florida employs 236 e the fifth largest local exchange compa Florida.  What are the areas of Florida in which provides local exchange service?	n, is a wholly
5 A. ALLTEL Florida, Inc., a Florida corporation 6 owned subsidiary of ALLTEL Corporation 7 corporation. ALLTEL Florida employs 236 e 8 the fifth largest local exchange compa 9 Florida. 10 11 Q. What are the areas of Florida in which 12 provides local exchange service?	n, is a wholly
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the fifth largest local exchange compared by the fifth largest local exchange compared by the florida.  What are the areas of Florida in which provides local exchange service?	n, a Delawar
9 Florida.  10  11 Q. What are the areas of Florida in which 12 provides local exchange service?	mployees and i
10 11 Q. What are the areas of Florida in which 12 provides local exchange service?	ny ("LEC") i
Q. What are the areas of Florida in which provides local exchange service?	
provides local exchange service?	
	ALLTEL Florid
14 A. ALLTEL Florida renders telephone service	to all or part
of thirteen (13) counties in North Ce	ntral Florida
Service is provided under authority from	the Commissio
as evidenced by Certificates of Public C	Convenience an
18 Necessity. We serve all of the countie	s of Suwannee
19 Hamilton and Lafayette and parts of th	ne counties o
20 Alachua, Gilchrist, Bradford, Nassau, M	larion, Putnam
Clay, Columbia, St. Johns, and Union.	
22	
23 Q. How many exchanges has ALLTEL Florida	established t
serve this area?	

The Company presently has twenty-seven (27) exchanges 1 A. which are located at Alachua, Bradford, 2 Callahan, Citra, Crescent City, Dowling Park, Florahome, 3 Florida Sheriffs Boys Ranch, Fort White, Hastings, High Springs, Hilliard, Interlachen, Jasper, Jennings, Lake 5 Butler, Live Oak, Luraville, Mayo, McIntosh, Melrose, 6 Orange Springs, Raiford, Waldo, Wellborn and White 7 8 Springs.

9

10 Q. What is the geographical size and density of the area the
11 Company serves?

12

ALLTEL Florida's service territory is approximately 3,568

square miles. As of December 31, 1992, we served 61,554

access lines. This equates to approximately 17 access

lines per square mile, as compared to Central Telephone

Company of Florida with 302,647 access lines at

approximately 48 access lines per square mile.

19

20 Q. Is there any significance to this density figure?

21

22 A. Yes. It is indicative of the type of area we serve, a
23 predominately rural agricultural area. We serve no major
24 urban area or city. Such an area tends to be more costly
25 to serve, both in terms of the cost of initial

construction and in terms of operating and maintenance
costs. Our density ratio is less than half that of the
next largest LEC, Central Telephone Company of Florida,
which has five times the number of access lines as ALLTEL
Florida.

6

7 Q. What is the significance of these size and density 8 statistics?

9

These size and density statistics are very significant. 10 A. Because ALLTEL is smaller and has fewer customers than 11 the Tier 1 LECs operating in Florida, it is relatively 12 more difficult for ALLTEL to respond to competitive 13 pressures caused by AAVs and other potential competitors. 14 The loss of one major private line or special access 15 large customer would make it more difficult for ALLTEL to 16 earn its authorized rate of return without increasing the 17 prices it charges to its basic residential and business 18 customers. ALLTEL's ability to recover "lost" revenues 19 from its remaining customers is less than that of Tier 1 20 LECs which have large numbers of business and residential 21 customers and a wide variety of vertical services over 22 which to spread any "lost" revenues. 23

24

25 Q. How does ALLTEL's size compare to the size of the other

1		LECs in Florida?
2		
3	a.	A comparison of ALLTEL's size to the size of the other
4		LECs in Florida is shown on document one of my Exhibit
5		(HEE-1).
6		
7		II.
8		
9	Q.	What is ALLTEL's basic position in this proceeding?
10		
11	A.	ALLTEL has no position on the issues in this case as they
12		relate to Tier 1 local exchange companies. As this
13		proceeding may relate to Tier 2 companies like ALLTEL,
14		the FPSC's policy on expanded interconnection for
15		alternative access vendors ("AAVs") should mirror the
16		policy recently adopted by the Federal Communication
17		Commission, i.e., expanded interconnection should not be
18		required for Tier 2 local exchange companies like ALLTEL.
19		
20	Q.	Has the FCC mandated any form of expanded interconnection
21		for Tier 2 LECs like ALLTEL?
22		
23	A.	No. The FCC's first order on expanded interconnection
24		for private line and special access exempted Tier 2 LECs
25		like ALLTEL. I understand that the FCC's recent decision

on expanded interconnection for switched access also exempted Tier 2 LECs like ALLTEL.

3

4 Q. Why did the FCC exempt Tier 2 LECs like ALLTEL from its 5 expanded interconnection requirement?

6

7 A. The reasons behind the FCC's decision to exempt Tier 2
8 LECs from the private line/special access expanded
9 interconnection requirement were made clear in the FCC
10 report and order released October 19, 1992. The FCC
11 report and order released October 19, 1992, states:

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that expanded LECS arque Small interconnection requirements should not apply either to small LECs or to Tier 1 LECs in rural areas or in Puerto Rico because of effects on universal adverse potential service and infrastructure development, and because the demand for collocation is likely TVS limited in rural be area. specifically states that rural areas often business two large only one or have customers, adding that the diversion of these customers' traffic would have a far greater impact than the loss of one or two customers in an urban area.

\* \* \*

While requiring all LECs to provide expanded interconnection would ensure that customers in all areas can benefit from the expanded interconnection, it is unlikely that there expanded great demand for would be interconnection in small LEC service areas, at least in the near term. Requiring smaller LECs to offer expanded interconnection might also tax their resources and harm universal service and infrastructure development in rural areas. We believe that the demand for expanded interconnection that does exist in rural areas typically would come from a single large user. The use of expanded interconnection offered by such customers substantial stranded LEC create could investment that could not readily be reused, possible threatening economic viability of a small LEC.

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we therefore adopt our proposal to limit the requirement to Tier 1 LECs. This would ensure the availability of expanded interconnection in most urban and suburban

1	areas where demand is likely to be greatest.
2	
3	I believe these policy reasons apply with equal force to
4	the decisions facing the FPSC in this docket.
5	
6 Q.	If the FPSC requires expanded interconnection for Tier 2
7	LECs, would ALLTEL and its customers be harmed?
8	
9 A.	Yes.
10	
11 Q.	How?
12	
13 <b>A.</b>	Requiring expanded interconnection for Tier 2 LECs will
14	serve to increase the competitive pressures faced by
15	ALLTEL. While ALLTEL is not opposed to competition,
16	ALLTEL is concerned that the increased competition from
17	expanded interconnection will (1) create downward
18	pressure on ALLTEL's private line and special access
19	rates, (2) result in the loss of large private line
20	and/or special access customers, or (3) a combination of
21	(1) and (2). Any of these alternatives will put pressure
22	on ALLTEL's other rates, especially the rates ALLTEL

customers.

charges to its basic local business and residential

1	Q.	Are special access and private line revenues important to
2		ALLTEL?
3		
4	λ.	Yes. ALLTEL's five largest private line customers
5		account for over 60% of ALLTEL's intrastate private line
6		revenues. ALLTEL's five largest special access customers
7		account for over 30% of ALLTEL's intrastate special
8		access revenues. ALLTEL believes that the revenues it
9		receives from intrastate private line and special access
10		services are important, and the loss of these revenues
11		will create upward pressure on the basic local business
12		and residential rates charged by ALLTEL. This would harm
13		ALLTEL and its customers.
14		
15		Imposing mandatory expanded interconnection requirements
16		on ALLTEL and the other Tier 2 LECs will increase the
17		likelihood that AAVs will compete for these revenues.
18		This, in turn, will increase the competitive pressure on
19		ALLTEL's special access and private line rates.
20		
21	Q.	Should the FPSC require Tier 2 LECs to negotiate with
22		AAVs for expanded interconnection on a case-by-case
23		basis?
•		

As shown above, the ability of Tier 2 LECs to

respond to the competitive pressures imposed by AAVs is
more limited than Tier 1 LECs. The FPSC should exempt

Tier 2 LECs from any mandatory expanded interconnection
requirements until it observes the impact of any such
requirement on Tier 1 LECs.

III.

## Conclusion

Q. Please summarize your testimony.

A. This Commission should be particularly aware of and sensitive to the effect the Commission's actions in this docket might have on residential and small business customers, especially those in rural areas. This Commission's decision should have little adverse impact on these customers if (1) the Commission's decision imposes expanded interconnection obligations only on the largest LECs, the Tier 1 carriers. Consequently, this Commission should not require smaller companies serving rural areas to provide expanded interconnection. This action is consistent with the FCC's actions in the matter of expanded interconnection with local telephone company facilities.

while this Commission should take a significant step toward providing the benefits of competition in the provisions of telecommunications service, it should be a measured step. That measured step should include the consideration of expanded interconnection only for Tier 1 companies.

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issues surrounding expanded complexity of the The interconnection and the time necessary for a state regulatory body such as the Florida Public Service Commission to carefully evaluate the merits and impacts of intrastate expanded interconnection point clearly to a limitation in the scope of this Commission's order. The application of the obligations imposed in this docket In this way, the should be limited to Tier 1 LECs. Commission can take a measured step towards providing competition, while assessing the effects of that action in giving the small LECs additional time to prepare for the advent of competition. This competition can be proportionately far more devastating for the small LECs.

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22 Q. Does this conclude your rebuttal testimony?

23

24 A. Yes.

	Q	(By	Mr.	Whalen)	Could	you	please	summerize
your	testi	mony	<b>y</b> ?					

A Yes. This testimony is designed to rebut the direct testimony of Mr. Kouroupas, who suggests that all local exchanges companies including non-Tier I companies should be included in a mandatory interconnection policy in Florida. It is ALLTEL's basic position that Tier II companies should be exempted from the private line special access expanded interconnection requirement consistent with the FCC decision at the interstate level.

ALLTEL serves less than 1% of the access
lines in Florida with a density ratio of only 17 access
lines per square mile. This is an indicator of the
rural area that we serve, making it more difficult for
us to respond to competitive pressures.

As I indicated in my testimony, ALLTEL's ten largest private line and special access customers together account for over 60% of the total billing for those services. The loss of one major customer would make it more difficult for ALLTEL to earn its authorized rate of return without increasing the price it charges for its basic local services.

If we were to lose the ten customers that I just mentioned, this loss would equate to approximately

65 cents per access line per month if the loss were spread over our local customer base.

In addition, since collocation was not mandated for Tier II LECs at the federal level, ALLTEL is concerned that a state mandate will provide an incentive for potential collocators who desire to take advantage of the intrastate provision to order up intrastate services claiming interstate usage at levels less than those required under the interstate contamination rule, and that, once in place, those services can carry traffic in both jurisdictions.

As we have already seen, there are many uncertainties about the real effect that collocation will have upon the industry, especially the rural subscribers. It is precisely this uncertainty which troubles us.

ALLTEL is certainly not opposed to competition, but we are concerned that the move toward competition is managed properly, so as to provide the least threat to universal service. While are not promoting expanded interconnection for the large LECs, we feel that if it is to be required at all, it should be required for Tier I LECs initially. Once experience is gained, we will all be in a better position to judge the appropriateness of mandatory collocation for the small companies.

1	Thank you.
2	MR. WHALEN: The witness is available for
3	cross examination.
4	COMMISSIONER CLARK: Any questions?
5	MR. MURPHY: Yes.
6	COMMISSIONER CLARK: Go ahead.
7	CROSS EXAMINATION
8	BY MR. MURPHY:
9	Q Ms. Eudy, I'm Charles Murphy on behalf of the
10	Commission Staff. Have you received a copy of Exhibits
11	HE-1 through HE-3?
12	λ Yes, I have.
13	Q Have you had a chance to review them?
14	A Yes, I have.
15	Q Are they accurate to the best of your
16	knowledge and belief?
17	A I do have two corrections, one being in the
18	nonproprietary and confidential Exhibit HE-1, on Page
19	11, the hand-numbered at the bottom of the page. Right
	in the middle of the page, the number 362,708, should
20	
21	instead be 447,034.
22	Q Yes.
23	A There is one other correction to the
24	proprietary information that's contained in HE-3; and
25	to the extent that you may refer to that in your

1	questioning, I probably should make that correction at
2	this point.
3	MR. WHALEN: Commissioner Clark, we have
4	prepared a revised answer to Interrogatory No. 6a.
5	That was filed on a confidential basis along with a
6	request for confidential classification, it has not
7	been distributed to the parties, and I don't think Mr.
8	Murphy intended to distribute it today. I'd like, if
9	it's acceptable to the parties, to simply submit the
10	revised copy to the court reporter in a confidential
11	envelope and let the record reflect that a revised
12	answer has been submitted.
13	COMMISSIONER CLARK: Well, let me ask you. I
14	take it there's an HE-2 that's confidential?
15	MR. MURPHY: Correct.
16	COMMISSIONER CLARK: All right. And it's a
L7	revision to that one?
L8	MR. MURPHY: Correct. And my understanding
19	is that only the numbers would change, that it would not
20	change the redacted version that has been distributed.
21	COMMISSIONER CLARK: All right. So why don't
22	we do you have any other changes to your exhibits?
23	WITNESS EUDY: No, I do not.
24	COMMISSIONER CLARK: Okay. Why don't we go

1	"Response to Interrogatories." We'll mark as Exhibit
2	45 HE-2, which is the "Confidential Response to
3	Interrogatory No. 6," and attach to it the revision
4	supplied by Mr. Whalen. That will be Exhibit 45. And
5	then Exhibit 46 will be HE-3, the redacted version.
6	MR. MURPHY: Thank you.
7	(Exhibit Nos. 44, 45 and 46 marked for
8	identification.)
9	Q (By Mr. Murphy) Ms. Eudy, you've indicated
LO	that ALLTEL is not in favor of mandatory collocation;
11	is that correct?
12	A That's correct.
13	Q If collocation is not mandated for non-Tier I
L <b>4</b>	LECs, how would ALLTEL accommodate a request by a
15	collocator to collocate?
16	A On a negotiated basis.
L <b>7</b>	Q Can you elaborate on that?
18	A We would, as Mr. Carroll has suggested, take
19	the request of the potential collocator and have
0	discussions with them regarding what arrangements might
21	be reached. If it's a prudent decision on the part of
22	all parties that are involved, we may consider some
23	contractual arrangement to provide that collocation.
24	We're not opposed to the concept of

collocation per se, we're really opposed to the

1	mandatory requirement that we provide it at this time.
2	Q If you're not able to reach an agreement,
3	what do you envision would happen?
4	A I would presume that there would be no
5	settlement, there would be no agreement, no arrangement.
6	Q Do you envision that the AAV would petition
7	the Commission to require it, or what sort of
8	proceeding would you
9	A Possibly they would register some formal
10	petition or some formal complaint with the Commission.
11	I would presume that that capability exists today.
12	MR. MURPHY: Okay. No further questions.
13	COMMISSIONER CLARK: Commissioners? Redirect?
14	MR. WHALEN: No redirect.
15	COMMISSIONER CLARK: Thank you, Ms. Eudy.
16	WITNESS EUDY: Thank you.
17	MR. WHALEN: I would like to move Exhibit 43.
18	COMMISSIONER CLARK: Show Exhibit 43 entered
19	into the record.
20	MR. MURPHY: Staff would move Exhibits 43
21	through 46.
22	COMMISSIONER CLARK: All right. Show
23	Exhibits 44, 45 and 46 entered into the record.
24	(Exhibit Nos. 43 through 46 received into
25	evidence.)

(Witness Eudy excused.)
COMMISSIONER CLARK: I think that concludes
the testimony. Is there anything further that we need
to take up at this time?
MR. HATCH: There's one housekeeping detail,
Madam Chairman. Earlier in the proceeding there had
been a request for a late-filed exhibit. It's been
identified as Exhibit No. 5.
COMMISSIONER CLARK: Yes.
MR. HATCH: Do you want to set a time certain
for that or inquire when it would be available?
COMMISSIONER CLARK: Yes. What's the usual
time given for late-filed exhibits?
MR. HATCH: It varies depending on the
complexity, and this one was asking to determine some
costs comparisons. I'm not certain. At least 15,
sometimes 30 or more days depending. Frequently, it
comes in with the brief itself, but that's difficult
because the parties would like it if it's going to be
utilized for brief purposes.
COMMISSIONER CLARK: When is the transcript
due?

MR. MURPHY: Commissioners, the transcript is due on the 24th of this month.

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1	COMMISSIONER CLARK: Why don't we just have
2	that late-filed exhibit filed two weeks from today.
3	MR. MURPHY: No problem.
4	COMMISSIONER CLARK: Okay. That's Late-Filed
5	Exhibit 5. Anything else?
6	MR. HATCH: That's all that we're aware of.
7	COMMISSIONER CLARK: The hearing is
8	adjourned.
9	(Thereupon, the hearing concluded at 3:20
10	p.m.)
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1	FLORIDA)
2	COUNTY OF LEON)
3	We, JOY, KELLY, CSR, RPR; SYDNEY C. SILVA, CSR, RPR; PAMELA A. CANELL, Official Commission
4	Reporters,
5	No. 920174-TP, was heard by the Florida Public Service Commission at the time and place herein stated; it is
6	further  CERTIFIED that we stenographically reported
7	the said proceedings; that the same has been
8	transcribed under our direct supervision, and that this transcript, consisting of 691 pages, Volumes I through IV, inclusive, constitutes a true transcription
9	of our notes of said proceedings.  DATED this 20th day of September, A. D.,
10	1993.
11	Son Pool
12	JOY KELLY, CSR, RPR Chief, Bureau of Reporting
13	Sydner C. Mes
14	SYDNEY C. SINVA, CSR, RPR Official Commission Reporter
15	Hayla A Carell
16	PAMELA A. CANELL Official Commission Reporter
17	(904) 488-5981
18	STATE OF FLORIDA)
19	COUNTY OF LEON )
20	
21	The foregoing certificate was acknowledged before me this 20th day of September, 1993, by JOY KELLY, SYDNEY C. SILVA and PAMELA A. CANELL, who are
22	personally known to me.
23	47
24	EVELYN BORSCHEL
25	Notary Public - State of Florida  EVELYN L. BORSCHEL MY COMMISSION # CC289285 EXPIRES May 25, 1997