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Public Service Commission

Docket No. : 960847-TP

Docket Title: Petition by AT&T Communications of the Southern States, Inc. for arbitration of certain terms and conditions of a proposed agreement with GTE Florida Incorporated concerning interconnection and resale under the Telecommunications Act of 1996.

DN 08677-96

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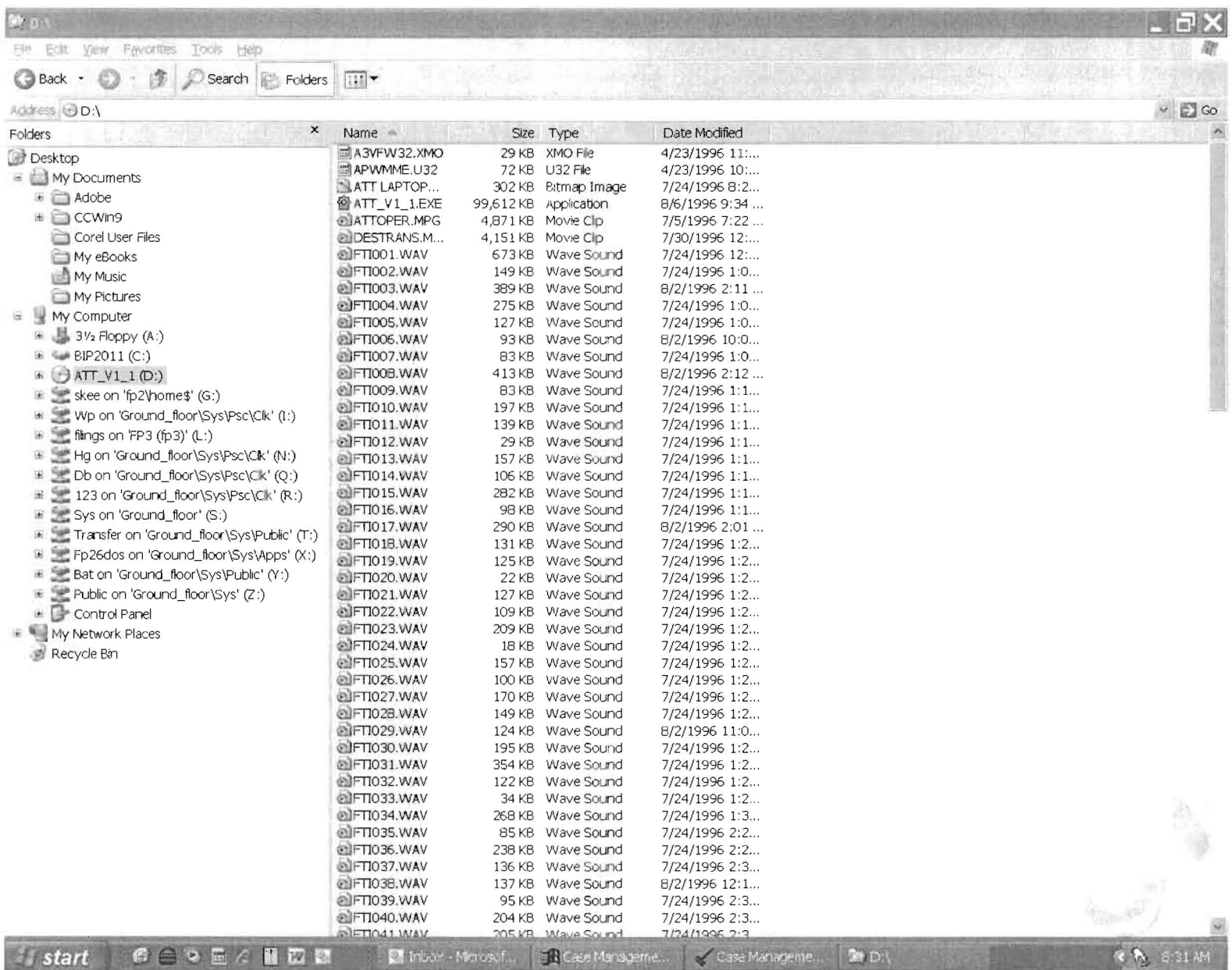
Unbundling the
Local Exchange Network
Interactive Presentation

DOCKET NO. 960847-TP
AT&T v. GTE ARBITRATION
EXHIBIT NO. RC-3

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DIRECT TESTIMONY OF
RAY CRAFTON
AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC.
BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 960847-TP

Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

A. My name is Ray Crafton. My business address is 1200 Peachtree Street, NE,
Atlanta, Georgia, 30309-3579.

**Q. PLEASE DESCRIBE YOUR EDUCATIONAL AND PROFESSIONAL
BACKGROUND AND EXPERIENCE.**

A. I earned a Bachelor of Science degree in Mathematics with a Minor in Computer
Science at the University of Maryland in 1972. In 1973 I joined Bell Laboratories
as a member of the technical staff, where I was responsible for designing telephone
operator systems and performing economic and financial analyses on those designs.
And in 1974, I earned a Master of Science in Operations Research, a field in which
mathematical techniques are applied to solving complex business problems.
From that time until 1980, I continued as a member of the technical staff of Bell
Laboratories, where I participated in the design of various telephone operator system
enhancements such as Automated Coin Toll Service (which automates the quotation
of rates and collection of coins on coin sent paid calls); automatic calling card
service (which allows customers to dial their own calling card calls using a personal
identification number without operator assistance); and the operator systems
enhancements necessary to handle cellular mobile customers' operator calls.
In late 1980, I joined the Traffic Network Planning Department of the AT&T

1 General Departments, where I led the development of computerized planning tools
2 used by the Bell Operating Companies to plan the optimal deployment of telephone
3 operator systems. In 1981 I was promoted to District Manager - Traffic Network
4 Planning and began to lead the development of planning guidelines and computer
5 tools for the toll switched network. I also became responsible at that point for
6 project management of Dynamic Non-Hierarchical Routing (DNHR). DNHR
7 allowed AT&T to reduce the number of trunk groups and facility mileage in its
8 inter-toll network by more flexibly routing traffic over idle paths in the network.
9 While project managing DNHR, I was also responsible for AT&T's joint planning
10 and joint ownership program with independent telephone companies. This ended in
11 1983 on the eve of AT&T's divestiture of the Regional Bell Operating Companies.
12 To be successful in this array of assignments, I had to develop a strong knowledge
13 of local networks. After divestiture, I became responsible for AT&T network
14 architecture and recommended applications and enhancements in the 4ESS, 5ESS,
15 Digital Access and Cross-connect System and other systems to support AT&T's
16 switched and dedicated services. During this assignment I developed technical
17 regulatory analyses to support Computer Inquiry II and the Open Network
18 Architecture concept for enhanced services. From 1988 to 1993 I led the project
19 management of all technology for AT&T's Signaling System No. 7 network and
20 conducted the first interconnection of an inter-exchange carrier and a local exchange
21 carrier signaling network between AT&T and BellSouth. In 1993 I became
22 responsible for strategic access planning, an assignment focused on improving the
23 quality and cost of interexchange access. In 1994 I earned a Masters degree in
24 Business Administration from Columbia University. And in 1995 I was promoted to
25 Division Manager - Customer Connectivity Planning, a position responsible for

1 developing the strategies, methods, computer tools, and plans for AT&T's local and
2 access business.

3 **Q. PLEASE DESCRIBE YOUR CURRENT EMPLOYMENT AND THE SCOPE**
4 **OF YOUR RESPONSIBILITIES.**

5 A. I am the Business Manager for AT&T's Southern States Local Service
6 Organization. My division is responsible for managing the portfolio of local and
7 access products AT&T is introducing in the 9 states of Alabama, Florida, Georgia,
8 Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee.
9 My current position is responsible for negotiations with BellSouth and other
10 suppliers and partners that support our local market entry; for the profit and loss of
11 the local product portfolio; and for project management of our local market entry
12 program.

13 **Q. HAVE YOU TESTIFIED PREVIOUSLY BEFORE ANY STATE PUBLIC**
14 **SERVICE COMMISSIONS? IF SO, BRIEFLY DESCRIBE THE**
15 **SUBJECT(S) OF YOUR TESTIMONY.**

16 A. I testified before the California commission in the late 1980s on the subject of
17 technological obsolescence. This was related to the setting of accelerated
18 depreciation rates as competition in the inter exchange industry drove faster network
19 modernization.

20 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS**
21 **PROCEEDING?**

22 A. The purpose of my testimony is to describe the unbundled network elements that
23 AT&T has requested that GTE make available to AT&T, and which GTE, as an
24 incumbent local exchange carrier ("ILEC"), must make available to satisfy the
25 requirements of the Federal Telecommunications Act of 1996 (the "Act").

Specifically, I will: (1) describe unbundling and its role under the Act; (2) identify the twelve elements of GTE's network which AT&T has requested be unbundled and explain why AT&T needs the functionalities of these unbundled network elements in order to be competitive in the provision of local services; (3) explain why AT&T must be allowed to combine unbundled network elements as needed to provide consumers with choices for local service; and (4) identify those network elements and other requirements that GTE has refused to make available to AT&T, and discuss why each is technically feasible and necessary to effectuate the Act's procompetitive purpose.

I. INTRODUCTION

Q. WHY DID AT&T REQUEST ARBITRATION ON UNBUNDLED NETWORK ELEMENTS?

A. AT&T requested arbitration on unbundled network elements because GTE refuses to provide access to all of the unbundled network elements and combinations that AT&T requested in its proposed Interconnection Agreement. AT&T's proposed Interconnection Agreement is Attachment 2 to AT&T's Petition For Arbitration, filed today. GTE's position rests in large part on the belief that it is not required under the Act to provide unbundled network elements and interconnection under terms and conditions which are equal to those GTE provides itself. GTE also refuses to offer certain unbundled network elements to AT&T because GTE claims that it is not technically feasible to do so. In addition, GTE has placed restrictions on how AT&T may use the unbundled network elements, and on the collocation of equipment in GTE's offices. These restrictions not only are contrary to what the Act explicitly requires of GTE, but also would prevent AT&T from offering consumers a choice in local telephone services. Lastly, GTE refuses to provide AT&T with

1 several additional requirements AT&T needs to utilize these unbundled network
2 elements in the provision of local services.

3 In summary, GTE's position will result in a scenario that is wholly insufficient and
4 inadequate to meet the business needs for the provision of services AT&T seeks to
5 offer. AT&T intends to buy unbundled network elements and to use those elements
6 either alone, or together with services purchased for resale, or with AT&T's own
7 facilities or with third party-owned facilities, to provide retail services in Florida.
8 Were the Commission to adopt GTE's position on unbundled network elements, it
9 would make it impossible for AT&T to compete fully in the local market, leaving
10 consumers without the benefits Congress intended.

11 **Q. WHAT DOES "UNBUNDLED NETWORK ELEMENT" MEAN?**

12 A. Under the Act, GTE is obligated "to provide, to any requesting telecommunications
13 carrier for the provision of a telecommunications service, nondiscriminatory access
14 to network elements on an unbundled basis at any technically feasible point on rates,
15 terms and conditions that are just, reasonable and nondiscriminatory." 47 U.S.C. §
16 251(c)(3). This section further directs GTE to "provide such unbundled network
17 elements in a manner that allows requesting carriers to combine such elements in
18 order to provide such telecommunications service." Id. The Act defines a network
19 element to be " a facility or equipment used in the provision of a
20 telecommunications service," including the "features, functions, and capabilities
21 that are provided by means of such facility or equipment, including subscriber
22 numbers, databases, signaling systems, and information sufficient for billing and
23 collection or used in the transmission, routing, or other provision of a
24 telecommunications service." 47 U.S.C. § 153(29).

25 An unbundled network element results from identifying and disaggregating the local

1 exchange network into a set of elements or basic network functions, which can be
2 individually provided, costed, priced, maintained, and combined in such a way as to
3 provide service offerings. The unbundled network elements either can be physical
4 facilities and/or features, functions, and capabilities provided by those facilities.
5 Unbundled network elements are the piece parts of the network whose functionality
6 is required to provide AT&T the network features and capabilities it needs to offer
7 competitive services for the benefit of consumers.

8 **Q. WILL THE DESCRIPTION OF UNBUNDLED NETWORK ELEMENTS**
9 **PROVIDED IN THIS TESTIMONY CHANGE OVER TIME?**

10 A. Yes. While AT&T's present minimum set of network elements are described below,
11 unbundling is not a static concept. As local competition develops, specific carrier
12 needs, market developments, or advances in technology used to provide services
13 will create additional circumstances warranting further unbundling. Thus, AT&T's
14 list of unbundled network elements is not meant to be exhaustive, but instead should
15 be viewed as the "baseline" unbundling immediately required under the Act.

16 **II. AT&T'S REQUESTS FOR UNBUNDLED NETWORK ELEMENTS**

17 **Q. WHAT ARE THE UNBUNDLED NETWORK ELEMENTS THAT AT&T**
18 **HAS REQUESTED FROM GTE?**

19 A. AT&T has requested that GTE make the following unbundled network elements
20 available under the terms of AT&T's Interconnection Agreement. Attached as
21 Exhibit RC-1 to my testimony is a schematic depicting the local network. Attached
22 as Exhibit RC-2 is a series of graphic representations of the twelve requested
23 unbundled network elements and the use of each in providing local services to
24 consumers. Exhibit RC-3 is a CD-ROM presentation depicting the local network, its
25 component unbundled elements, and the functionality of each element. Today, these

1 elements are available exclusively or almost exclusively from GTE, and must be
2 unbundled and made available for use by AT&T either individually or in a
3 combination with other elements:

- 4 1. Network Interface Device
- 5 2. Loop Distribution
- 6 3. Loop Concentrator/Multiplexer
- 7 4. Loop Feeder
- 8 5. Local Switching
- 9 6. Operator Systems
- 10 7. Dedicated Transport
- 11 8. Common Transport
- 12 9. Tandem Switching
- 13 10. Signaling Link Transport
- 14 11. Signal Transfer Points
- 15 12. Service Control Points/Databases

16 **Q. PLEASE DESCRIBE THE LOCAL LOOP FACILITY.**

17 A. The Local Loop Facility provides a transmission pathway between the subscriber's
18 residence or business and his or her local central office. The Local Loop Facility
19 can be subdivided into four sub-loop network elements: (1) the Network Interface
20 Device, (2) Loop Distribution, (3) the Loop Concentrator/Multiplexer, and (4) the
21 Loop Feeder.

22 1. **NETWORK INTERFACE DEVICE**

23 **Q. PLEASE DEFINE THE NETWORK INTERFACE DEVICE AND ITS**
24 **FUNCTION.**

25 A. The Network Interface Device ("NID") is the physical location where facilities from

1 the customer's local service provider connects to the inside wiring at the customer
2 premises. The NID also provides a protective ground connection for the Loop. For
3 further description and the technical and interface requirements for the NID, see
4 AT&T's Interconnection Agreement, § 33.9.1, and Attachment 2, § 2.1.

5 **Q. PLEASE EXPLAIN THE NEED FOR UNBUNDLING THE NID.**

6 A. AT&T requires access to the NID to connect efficiently with the inside wiring at the
7 customer premises. Without access to GTE's NID, AT&T and other new entrants
8 will not be able to make use of any existing spare terminals in GTE's NID, or lift
9 GTE's Loop Distribution wire within the NID in order to ground that wire, thereby
10 making terminals available for use by the new entrants. Without unbundling the
11 NID, AT&T and other new entrants that provide their own Loop Distribution
12 facilities would be required to install their own NID on the customer premises
13 (including hanging a new box and fishing for the wires in the walls) each time the
14 customer changed his or her local service provider. Access to the unbundled NID
15 also is necessary to connect AT&T with the electrical grounding of the
16 telecommunications interface to the customer premises.

17 **2. LOOP DISTRIBUTION**

18 **Q. PLEASE DEFINE LOOP DISTRIBUTION AND ITS FUNCTION.**

19 A. Loop Distribution is the network element that connects the customer to the local
20 network by connecting the customer's NID to either the Feeder Distribution
21 Interface or the Loop Concentrator/Multiplexer. The Feeder Distribution Interface
22 is a device that terminates the Loop Distribution and the Loop Feeder, and cross-
23 connects them in order to provide a continuous transmission path between the NID
24 and a telephone company central office. For loop plant that contains a Loop
25 Concentrator/Multiplexer, the Loop Distribution may terminate at the Feeder

1 Distribution Interface (if one exists), or at a termination and cross-connect field
2 associated with the Loop Concentrator/Multiplexer. This termination and cross-
3 connect field may be in the form of an outside plant distribution closure, remote
4 terminal or fiber node, or an underground vault. The Loop Distribution may be
5 copper twisted pair cable, coax cable, or single or multi-mode fiber optic cable. For
6 further description and the technical and interface requirements for Loop
7 Distribution, see AT&T's Interconnection Agreement, § 33.9.1, and Attachment 2, §
8 2.2.

9 **Q. EXPLAIN THE NEED FOR UNBUNDLING LOOP DISTRIBUTION.**

10 A. AT&T requires unbundling of Loop Distribution, for example, where AT&T
11 deploys local fiber rings and its own switches, but does not own the facilities to span
12 the "last mile" to the customer premises. In this scenario, AT&T could use its fiber
13 rings to transport traffic between its central office and GTE's Loop Distribution, in
14 conjunction with a Loop Concentrator/Multiplexer, to deliver traffic between
15 AT&T's central office and the customer premises. In addition, in some settings,
16 particularly apartment developments and office buildings, the Loop
17 Concentrator/Multiplexer is located in the building itself. Accordingly, use of
18 GTE's Loop Concentrator/Multiplexer and Loop Distribution plant may be the most
19 efficient way for AT&T to reach individual customers in these situations.

20 **3. LOOP CONCENTRATOR/MULTIPLEXER**

21 **Q. PLEASE DEFINE THE LOOP CONCENTRATOR/MULTIPLEXER AND**
22 **ITS FUNCTION.**

23 A. The Loop Concentrator/Multiplexer is the network element that provides several
24 functions needed to assist in transmitting calls across the network. It converts
25 analog signals coming in from customers to digital signals that are sent across the

1 network. It also concentrates the traffic from the many lines coming in from end-
2 users to fewer lines going out to the central office. Lastly, to accommodate large
3 volumes of traffic using fewer facilities, the Loop Concentrator/Multiplexer
4 intersperses the digital signals from calls into one high speed digital signal. For
5 further description and the technical and interface requirements for the Loop
6 Concentrator/Multiplexer, see AT&T's Interconnection Agreement, § 33.9.2, and
7 Attachment 2, § 3.

8 **Q. EXPLAIN THE NEED FOR UNBUNDLING THE LOOP**
9 **CONCENTRATOR/MULTIPLEXER.**

10 A. AT&T needs access to GTE's unbundled Loop Concentrator/Multiplexer because it
11 provides capabilities that are crucial to AT&T's ability to efficiently access its
12 customers in various circumstances. In order to assure that carriers which need only
13 the concentrator/multiplexer and feeder functionality (for example, where AT&T
14 buys distribution from a cable television provider) do not pay for the loop
15 distribution functions, and also to assure that carriers which need only the
16 concentrator/multiplexer and loop distribution functions (for example, where AT&T
17 uses its fiber rings to transport traffic between its central office and the customer)
18 are not required to pay for the loop feeder functions, GTE should be required to
19 unbundle the Loop Concentrator/Multiplexer element from each of the other loop
20 elements. This will effectively permit AT&T to purchase only the specific functions
21 required to provide local services to consumers.

22 **4. LOOP FEEDER**

23 **Q. PLEASE DEFINE THE LOOP FEEDER AND ITS FUNCTION.**

24 A. The Loop Feeder connects the customer lines at the Feeder Distribution Interface or
25 the Loop Concentrator/Multiplexer, if one is in place, with the local central office.

1 For further description and the technical and interface requirements for the Loop
2 Feeder, see AT&T's Interconnection Agreement, § 33.9.3, and Attachment 2, § 4.

3 **Q. EXPLAIN THE NEED FOR UNBUNDLING THE LOOP FEEDER.**

4 A. AT&T needs unbundled access to the Loop Feeder to gain access to its customers in
5 situations where it has deployed its own distribution plant or has purchased that
6 functionality from another vendor, but will use GTE's Feeder capabilities (with or
7 without GTE's Loop Concentrator/Multiplexer) to transport traffic to and from
8 GTE's central office . This might occur, for example, where AT&T wires a new
9 housing subdivision or corporate campus complex, but does not have its own switch
10 or its own transmission facilities to that switch.

11 **5. LOCAL SWITCHING**

12 **Q. PLEASE DEFINE LOCAL SWITCHING AND ITS FUNCTION.**

13 A. Local Switching is the network element that provides many of the fundamental
14 functionalities of the local network. Among other key functions, it provides the
15 customer with dialtone for each line; provides customer features such as call waiting
16 and call forwarding; provides for the proper routing of a call; provides access to
17 Advanced Intelligence Network ("AIN") triggers to customize call processing; and
18 creates data necessary to compile a customer's bill. Local Switching also provides
19 the functionality to connect the appropriate originating lines or trunks to a desired
20 terminating line, platform, or trunk. Local Switching thus includes all of the
21 features, functions, and capabilities that any GTE switch is capable of providing.
22 In addition to this voice transmission capability, the Local Switching network
23 element also provides a second capability -- data switching. Data switching is used
24 to terminate, concentrate, and switch data traffic from customer premise equipment
25 to its final destination in a digital format. Access to the unbundled Local Switching

network element includes the freedom for AT&T, as needed, to buy access to either of the two capabilities this element provides. For further description and the technical and interface requirements for Local Switching, see AT&T's Interconnection Agreement, § 33.9.4, and Attachment 2, § 5.

Q. EXPLAIN THE NEED FOR UNBUNDLING LOCAL SWITCHING.

A. Unbundled Local Switching is key to the efficient creation of new and improved services for consumers. Local Switching is the entity within the network that holds many of the functionalities that will allow AT&T to provide innovations to consumers and differentiate itself from its competitors. Therefore, AT&T needs the option either to buy this unbundled network element from GTE or, alternatively, to provide its own local switch element when building such a facility is the most efficient solution.

6. OPERATOR SYSTEMS

Q. PLEASE DEFINE OPERATOR SYSTEMS AND ITS FUNCTION.

A. Operator Systems provides operator and automated call handling and billing, special services, customer telephone listings, and optional call completion services. Operator Systems provides two types of capabilities: Operator Services and Directory Services, each of which are described in detail below.

Operator Services provides: (1) operator handling for call completion (for example, collect, third number billing, and manual credit card calls); (2) operator or automated assistance for billing after the customer has dialed the called number (for example, credit card calls); and (3) special services including, but not limited to, Busy Line Verification and Emergency Line Interrupt, Emergency Agency Call, Operator-assisted Directory Assistance, and Rate Quotes.

Directory Services includes storing and maintaining customer information and

1 providing local customer telephone number listings with the option to complete the
2 call at the caller's discretion. For further description and the technical and interface
3 requirements for Operator Systems, see AT&T's Interconnection Agreement, §
4 33.9.5, and Attachment 2, § 6.

5 **Q. EXPLAIN THE NEED FOR UNBUNDLING OPERATOR SYSTEMS.**

6 A. Unbundled Operator Systems will benefit consumers by allowing AT&T to create
7 new services (such as foreign language dependent services and innovations based on
8 voice recognition capabilities) as well as by combining AT&T's world-class
9 operator services platform with GTE's switches. In order for AT&T to attract
10 customers, it must provide a full complement of local services, including services
11 that rely upon Operator Systems. Many new entrants may not be able to duplicate
12 the entire range of GTE's Operator Systems functionality and therefore would
13 require the use of GTE's unbundled Operator Systems platforms. At the same time,
14 some new entrants, such as AT&T, that have already invested or will choose to
15 invest in Operator Systems should be permitted to maximize the value of such
16 investments and not be required to purchase the use of GTE's Operator Systems
17 when using the unbundled GTE Local Switching element.

18 **Q. PLEASE DESCRIBE THE TRANSPORT NETWORK ELEMENTS.**

19 A. The next three network elements are Transport elements. Transport elements
20 provide the functionality to connect, for example, a central office or Tandem Switch
21 with another central office, Tandem Switch or a interexchange carrier's Point of
22 Presence. The central offices, Tandem Switches and Points of Presence may belong
23 to the subscribing new entrant, other entrants, interexchange carriers, and/or the
24 incumbent LEC. This allows subscribers to reach each other even when they are not
25 served out of the same central office or by the same carrier. There are three

1 Transport network elements that must be made available on an unbundled basis --
2 Dedicated Transport, Common Transport, and Tandem Switching.

3 7. DEDICATED TRANSPORT

4 Q. PLEASE DEFINE DEDICATED TRANSPORT AND ITS FUNCTION.

5 A. Dedicated Transport is an interoffice transmission path between AT&T designated
6 locations, such as GTE's central offices or other equipment locations, AT&T
7 network components, and other carrier network components. Dedicated Transport is
8 used exclusively by a single carrier for the transmission of its traffic. For further
9 description and the technical and interface requirements for Dedicated Transport,
10 see AT&T's Interconnection Agreement, § 33.9.7, and Attachment 2, § 8.

11 8. COMMON TRANSPORT

12 Q. PLEASE DEFINE COMMON TRANSPORT AND ITS FUNCTION.

13 A. Common Transport is an interoffice transmission path that links together unbundled
14 network elements and carries the traffic of more than one carrier. It provides this
15 path only for the duration of the connection. For further description and the
16 technical and interface requirements for Common Transport, see AT&T's
17 Interconnection Agreement, § 33.9.6, and Attachment 2, § 7.

18 9. TANDEM SWITCHING

19 Q. PLEASE DEFINE TANDEM SWITCHING AND ITS FUNCTION.

20 A. Tandem Switching is the network element that establishes a communications path
21 between two central offices through a third central office (the Tandem Switch).
22 This path lasts only for the duration of the connection. Tandem Switching is used
23 when it is either impractical or uneconomical to connect multiple central offices
24 and/or Points of Presence directly to each other. For further description and the
25 technical and interface requirements for Tandem Switching, see AT&T's

1 Interconnection Agreement, § 33.9.11, and Attachment 2, § 12.

2 **Q. EXPLAIN THE NEED FOR UNBUNDLING THE TRANSPORT NETWORK**
3 **ELEMENTS.**

4 A. Unbundling the three Transport network elements described above will benefit
5 consumers by allowing AT&T and other new entrants to make economically
6 efficient decisions concerning investment in network interconnections and facilities
7 needed to exchange traffic with GTE, other local exchange carriers, and
8 interexchange carriers. AT&T and other new entrants may use the various
9 Transport network elements to connect any two network components to one another,
10 be they GTE's unbundled network elements, AT&T facilities, or third-party
11 facilities. The choice AT&T will make between buying Dedicated Transport, on the
12 one hand, and Common Transport and Tandem Switching on the other, will be
13 driven by the relative cost of the options and the amount of traffic that will be
14 carried.

15 **Q. PLEASE DESCRIBE THE SIGNALING NETWORK ELEMENTS.**

16 A. Signal System 7 ("SS7") signaling is used in the call set-up process to pass
17 information on the routing and billing of calls within a carrier's network and
18 between carriers. For example, signaling systems are used to provide validation and
19 other information for calling card and other operator services calls, and to route 800
20 number calls to the correct carrier and end user. Signaling systems also enable
21 carriers to efficiently create and provide AIN services which will add calling
22 features and value to consumers. Network signaling is provided through the use of
23 three network elements that should be made available on an unbundled basis --
24 Signaling Link Transport, Signal Transfer Points, and Service Control
25 Points/Databases.

1 10. SIGNALING LINK TRANSPORT

2 **Q. PLEASE DEFINE SIGNALING LINK TRANSPORT AND ITS FUNCTION.**

3 A Signaling Link is a set of Dedicated transmission paths which carry signaling
4 messages between carriers' central office switches and signaling networks. For
5 further description and the technical and interface requirements for Signaling Link
6 Transport, see AT&T's Interconnection Agreement, § 33.9.8.1, and Attachment 2, §
7 9.

8 11. SIGNAL TRANSFER POINTS

9 **Q. PLEASE DEFINE SIGNAL TRANSFER POINTS AND THEIR FUNCTION.**

10 A. Signal Transfer Points are signaling message switches that interconnect Signaling
11 Links to route signaling messages between central office switches and databases.
12 For further description and the technical and interface requirements for Signal
13 Transfer Points, see AT&T's Interconnection Agreement, § 33.9.9, and Attachment
14 2, § 10.

15 12. SERVICE CONTROL POINTS/DATABASES

16 **Q. PLEASE DEFINE SERVICE CONTROL POINTS/DATABASES AND THEIR**
17 **FUNCTION.**

18 A. Databases are the network elements that provide the functionality for storage of, and
19 access to, information required to offer a particular basic telecommunications
20 service and/or capability. A Service Control Point (SCP) is a specific type of
21 database that contains customer and/or carrier-specific routing, billing, or service
22 instructions to be acted on by carriers' central office switches and operator systems.
23 The SCP executes the services application logic in response to SS7 queries sent to it
24 by a central office switch. SCPs also provide operational interfaces to allow for
25 provisioning, administration, and maintenance of subscriber data and service

1 application data (e.g., an 800 database stores customer record data that provides
2 information necessary to route 800 calls). For further description and the technical
3 and interface requirements for Service Control Points/Databases, see AT&T's
4 Interconnection Agreement, § 33.9.10, and Attachment 2, § 11.

5 **Q. EXPLAIN THE NEED FOR UNBUNDLING NETWORK SIGNALING.**

6 A. SS7 signaling is critical in the provision of modern telecommunications services
7 because it enables different providers' networks to set up calls to one another,
8 thereby allowing a customer on one provider's network to communicate with a
9 customer on another provider's network. Unbundling the Signaling network
10 elements will allow AT&T to provide signaling capabilities using combinations of
11 GTE's, AT&T's, and potentially, third-party owned signaling elements to support
12 AT&T's end user's originating and terminating traffic and advanced features. The
13 unbundled Signaling network elements are particularly important to consumers in
14 the competitive local services market because they permit efficient interconnection
15 and calling between networks without additional Post Dial Delay and will enable
16 AT&T to introduce innovative, competitive services with shorter development and
17 delivery time.

18 AT&T must be able to determine how it will obtain its signaling network. Because
19 of the high costs of deploying, maintaining and interconnecting a signaling network,
20 AT&T requires the option to purchase these elements, either alone or in
21 combination, from GTE or from other suppliers.

22 **Q. WHAT ARE THE FCC MINIMUM PRESCRIBED ELEMENTS AND HOW**
23 **DO THEY COMPARE TO AT&T'S REQUEST FOR 12 ELEMENTS?**

24 A. The FCC, in its Report and Order No. 96-325 ("Order"), requires incumbent LECs
25 to provide a minimum of seven (7) unbundled network elements and any additional

unbundling requirements beyond those specified that a state commission might impose. The seven network elements that the FCC specified correspond to the network elements that AT&T has requested to be unbundled in the following fashion:

Network Interface Device (NID): The FCC has required the NID to be an unbundled network element as AT&T has requested.

Local Loop: The FCC has ordered this element, which consists of a combination of the three sub-loop elements (other than the NID) that AT&T has requested access to as unbundled network elements.

Switching Capability: The FCC has included in this unbundled network element two functionalities requested by AT&T. The first functionality includes local switching, including all vertical features and any technically feasible customized routing functions. The FCC declined to include data switching in its definition of Local Switching as a national network element due to the limited number of commenters on the issue. This offers an opportunity for the Florida Commission to demonstrate its ability to provide for the competitive needs of the citizens of Florida by identifying data switching as an additional unbundled network element for the state of Florida. The second functionality is Tandem Switching.

Operator Systems: The FCC has required this to be an unbundled network element as AT&T requested.

Interoffice Transmission: The FCC has included in this unbundled network element the functionalities of Dedicated and Common Transport requested by AT&T.

Signaling Networks and Call-Related Databases: The FCC has included in this unbundled network element the functionalities of Signaling Link Transport, Signaling Transfer Point (STP), and Signaling Control Point (SCP)/Databases

requested by AT&T. The FCC has required incumbent LECs to provide access to their call-related databases for the purpose of switch query and database response through the SS7 network. These call-related databases include the LIDB, Toll Free Calling and AIN databases. This interconnection, however, must be through the call-related database's associated STP. The FCC also has required unbundled access to the service management systems (SMS), which allow competitors to create, modify, or update information in call-related databases. Additionally, the FCC ordered the incumbent LECs to provide new entrants with the same access to design, create, test, and deploy AIN-based services at the SMS that the incumbent LEC provides for itself. As for third party call-related databases, the FCC declined to require a national unbundled network element, again due to the small number of commenters on that issue. However, the FCC stated that state commissions could find such an arrangement to be technically feasible.

Operations Support Systems: The FCC has ordered that they be treated as a separate unbundled network element. Although AT&T had not requested access to these systems and the information that they contain as a separate network element, AT&T has requested that GTE provide the functionalities of the FCC's designated element as a necessary requirement to support AT&T's access to other unbundled network elements and services.

Thus, the FCC Order establishes the reasonableness of the unbundled network elements requested by AT&T

III. USE OF UNBUNDLED NETWORK ELEMENTS

Q. SHOULD THERE BE ANY RESTRICTIONS ON AT&T'S ABILITY TO COMBINE GTE'S UNBUNDLED NETWORK ELEMENTS IN AT&T'S PROVISION OF LOCAL SERVICES?

1 A. No. GTE must not be allowed to place any restrictions on AT&T's use of GTE's
2 unbundled network elements, either alone, in combinations, or in conjunction with
3 services purchased for resale or with AT&T's or a third-party's facilities. The Act
4 mandates that GTE "shall provide such unbundled network elements in a manner
5 that allows requesting carriers to combine such elements in order to provide such
6 telecommunications service." 47 U.S.C. § 251(c)(3). The FCC has reinforced this
7 requirement by specifying the incumbent's duty not to "impose limitations,
8 restrictions, or requirements on requests for, or the use of, unbundled network
9 elements that would impair the ability of a requesting telecommunications carrier to
10 offer a telecommunications service in the manner the requesting telecommunications
11 carrier intends." 47 C.F.R. § 51.309(a). Consistent with the Act and regulation,
12 AT&T must have the greatest possible flexibility in using GTE's unbundled network
13 elements to address the features, functions, and services needs of its customers. This
14 is so for several reasons.

15 First, AT&T must have the ability to provide a former GTE customer with the same
16 services that customer received from GTE, if the customer so chooses. The most
17 efficient way to accomplish this may be for AT&T to combine the functionality of
18 several of GTE's unbundled network elements to provide such services.

19 Second, AT&T must be able to purchase and combine GTE's unbundled network
20 elements to foster innovation in the provision of services to consumers. By
21 combining functionalities of these elements, AT&T may be able to create new and
22 improved services that GTE was unable or unwilling to provide to its customers.

23 Third, AT&T must be able to purchase individual unbundled network elements
24 and/or combinations of elements to supplement its own network with the network
25 functionality AT&T cannot yet provide economically itself or through a third party.

1 The purchase of the functionality of these unbundled network elements will allow
2 AT&T to compete in a given market without the expenditure needed to duplicate
3 GTE's network capabilities.

4 Lastly, restrictions on AT&T's ability to combine GTE's unbundled network
5 elements are unnecessary because existing industry standards will be utilized in
6 combining these elements. Thus, there are no technical impediments to
7 combinations of technically feasible elements.

8 **Q. PLEASE PROVIDE SOME EXAMPLES OF COMBINATIONS OF GTE'S**
9 **UNBUNDLED NETWORK ELEMENTS AT&T MAY CHOOSE TO**
10 **UTILIZE.**

11 A. One example of a combination of unbundled network elements AT&T may utilize to
12 bring the benefits of competition to consumers is the Loop/Switching combination,
13 sometimes called the "platform." The Loop/Switching combination is made up of
14 the four sub-loop elements (the Network Interface Device, Loop Distribution, the
15 Loop Concentrator/Multiplexer, and the Loop Feeder), the Local Switching element,
16 and selected Signaling and Transport elements. AT&T will order this combination
17 of contiguous network elements on an individual line/customer basis. For this
18 example, AT&T must have the option to purchase or not purchase GTE's Operator
19 Systems network element as warranted.

20 For existing GTE customers who simply want AT&T as their local service provider,
21 the Loop/Switching combination will allow the change without requiring any
22 physical change in the existing GTE network infrastructure. In addition, use of the
23 Loop/Switching combination will not require AT&T to collocate any equipment in
24 GTE's central office for customers served via this example.

25 A second example of a combination of unbundled network elements AT&T may

1 choose to purchase from GTE is the combination of the four sub-loop elements (a
2 "contiguous loop"). This combination will allow AT&T to reach the customer
3 premises when, for example, AT&T is providing its own central office switch,
4 transport, and signaling. The FCC's rules accommodate this combination in the
5 definition of the "NID" and "Local Loop" elements. 47 C.F.R. § 51.319(a), (b).
6 Another combination that AT&T may need to purchase would include the NID,
7 Transport, and Signaling elements. This combination would be needed where
8 AT&T provides its own loop and central office switch.

9 IV. ISSUES IN DISPUTE

10 **Q. PLEASE DESCRIBE THE DISPUTE BETWEEN AT&T AND GTE**
11 **REGARDING AT&T'S ACCESS TO GTE'S UNBUNDLED NETWORK**
12 **ELEMENTS.**

13 **A.** Although GTE and AT&T have reached agreement on a limited number of issues
14 with regard to the identification of network elements, GTE refused to address
15 seriously AT&T's request for unbundled network elements because AT&T would
16 not agree, in the first instance, to GTE's position regarding pricing. GTE has agreed
17 to provide access only to those unbundled network elements which GTE is already
18 providing through tariffs.

19 Beyond these elements, GTE claims, first, that the functionalities requested by
20 AT&T are not unbundled network elements under the Act. This position is simply
21 wrong. Each element requested by AT&T fits the Act's definition of "feature,
22 functions, and capabilities...used in the transmission, routing or other provision of a
23 telecommunications service." 47 U.S.C. § 153(29). GTE's second argument is that
24 it is not technically feasible to unbundle some of the network elements requested by
25 AT&T. The fallacy in this position lies in GTE's definition of technical feasibility,

1 which appears to be that providing access to unbundled network elements is
2 technically feasible only when GTE can provide such access without doing anything
3 at this time. Thus, in GTE's view, the need for GTE to make any logistical,
4 procedural, or operational adjustment to its routine practices in order to provide
5 AT&T access to an unbundled network element renders that access technically
6 infeasible.

7 **Q. WHAT IS THE CORRECT DEFINITION OF TECHNICAL FEASIBILITY?**

8 A. The FCC, in its recent revisions to Title 47 of the Code of Federal Regulations
9 pursuant to the Act, defines technical feasibility in this way:

10 "Interconnection, access to unbundled network elements,
11 collocation, and other methods of achieving interconnection
12 or access to unbundled network elements at a point in the
13 network shall be deemed technically feasible absent
14 technical or operational concerns that prevent the
15 fulfillment of a request by a telecommunications carrier for
16 such interconnection, access, or methods. A determination
17 of technical feasibility does not include consideration of
18 economic, accounting, billing, space, or site concerns,
19 except that space and site concerns may be considered in
20 circumstances where there is no possibility of expanding the
21 space available. The fact that an incumbent LEC must
22 modify its facilities or equipment to respond to such request
23 does not determine whether satisfying such request is
24 technically feasible. An incumbent LEC that claims that it
25 cannot satisfy such request because of adverse network

1 reliability impacts must prove to the state commission by
2 clear and convincing evidence that such interconnection,
3 access, or methods would result in specific adverse network
4 reliability impacts.” 47 C.F.R. § 51.5.

5 Thus, GTE’s notion that it can claim technical infeasibility based simply on its
6 unwillingness to make any necessary logistical, procedural, or operational
7 adjustment is incorrect.

8 **Q. HOW DID AT&T ADDRESS TECHNICAL FEASIBILITY IN SELECTING**
9 **THE UNBUNDLED NETWORK ELEMENTS IT REQUESTED FROM GTE?**

10 A. Aside from being the basic building blocks required to provide customers with a
11 local network, AT&T recognized the need to develop a list of unbundled network
12 elements that would meet the test of technical feasibility, and be uniform across
13 networks and consistent with existing network architectures. Accordingly, AT&T
14 used the following requirements to identify the network elements:

- 15 1. Each network element must be measurable and billable or have the
16 potential to be measurable and billable.
- 17 2. Each network element must utilize transmission or switching protocol
18 and physical interconnection standards, either existing or under
19 development, that are recommended by an acknowledged industry body.
- 20 3. Each network element must have the potential to be provisioned by a
21 competitive service provider -- that is, they represent discrete, stand-alone
22 physical or logical elements.
- 23 4. Each network element must have the potential to be ordered in
24 combination with any other network elements to facilitate the
25 development of a competitive service offering.

1 Q. WHICH UNBUNDLED NETWORK ELEMENTS DOES GTE REFUSE TO
2 PROVIDE TO AT&T?

3 A. The following are the elements, capabilities, or combinations of elements GTE
4 refuses to provide to AT&T, along with GTE's reasons for its refusal, and AT&T's
5 position with respect to each.

6 1. Local Loop Facility: AT&T proposed that the local loop be divided
7 into four sub-loop elements which can be offered separately or in combination.
8 These elements are the NID, Loop Distribution, Loop Concentrator/Multiplexer, and
9 the Loop Feeder. GTE has agreed to provide the NID, but has not provided any
10 pricing for that element.

11 On July 18, GTE and AT&T subject matter experts reached tentative agreement that
12 GTE would initially provide a combination of the other three sub-loop elements, and
13 that it would in the future provide the three individually as the market demand is
14 ascertained on an individual case basis. GTE acknowledged that it was technically
15 feasible to provide the requested sub-loop elements. However, GTE asserted that it
16 would be very expensive to do so (although GTE provided no costs or proposed
17 rates) and expressed its doubt that there was a sufficient market demand to justify
18 the cost of providing these elements. GTE later withdrew its tentative proposal, and
19 took the position that it is technically infeasible to provide access to the sub-loop
20 elements AT&T has requested.

21 Under the FCC's definition of technical feasibility, GTE has failed to demonstrate
22 that unbundling each of these network elements is not technically feasible. In fact, of
23 this technical feasibility exists because the technical specifications for establishing
24 interconnection with the sub-loop network elements are documented in various
25 existing industry technical publications. See AT&T's Interconnection Agreement,

1 Attachment 2, § 2.1.3.

2 2. Access to Local Switching: GTE has taken the position that it will
3 provide only limited switching capabilities as a part of its "port" offer. The "port"
4 offer would limit the available switching features to those that GTE chooses to offer
5 to its own retail customers, even though other capabilities are provided by software
6 that is resident in GTE's local switch and thus are a part of the functionality of the
7 switch. The Act requires GTE to make available to AT&T nondiscriminatory access
8 to all of the features, functions, and capabilities of the GTE's switch, including
9 vertical features, routing, and advanced call management capabilities. See AT&T's
10 Interconnection Agreement, Attachment 2, § 5.1.

11 Data switching is an additional capability provided by Local Switching. AT&T
12 requires interconnection between local data networks and other data networks so
13 AT&T can transport its customers' data traffic. This network-to-network transport
14 of data is accomplished through a defined industry standard called a Network to
15 Network Interface (NNI). GTE has agreed to unbundle only the User Network
16 Interface (UNI) interconnect function for data switching not the NNI. This is
17 analogous to providing local calls but blocking toll calls.

18 GTE must provide the routing capabilities resident in its central office switch in
19 order for traffic to be routed to the desired destination. For example, the routing
20 capability in the central office switch would permit the routing of Operator Services
21 and Directory Assistance calls to AT&T's operator services and directory assistance
22 platforms. Thus, an AT&T customer dialing zero, when served via the GTE Local
23 Switching element, would be sent to GTE's Operator System rather than to AT&T's.

24 3. Transport Elements: GTE has refused to unbundle either Dedicated
25 or Common Transport from GTE's switching on the ground that the unbundling of

1 these local transport network elements from GTE's switching element is not
2 technically feasible. GTE has stated that AT&T must order Dedicated and Common
3 Transport from the access tariff. GTE will provide Tandem Switching to AT&T,
4 except that it will not permit Tandem to Tandem switching on the grounds that GTE
5 will lose billing data. GTE has agreed to provide Tandem to Tandem switching
6 when it resolves the billing data issue. AT&T requires Tandem to Tandem
7 switching for the efficiency of transporting customer calls from one exchange to
8 another, just as GTE does for their customer calls in their local calling area.
9 Again, GTE mistakes a procedural or administrative issue for technical feasibility.
10 The provision of these network elements on an unbundled basis is technically
11 feasible. This is supported by the fact that Common and Dedicated Transport are
12 already provided as separate elements in the access tariffs. In addition, GTE's offer
13 does not permit the routing of traffic that AT&T has requested.

14 4. Operator Systems: GTE has taken the position that Operator
15 Systems are not network elements that GTE is required to unbundle under the Act.
16 GTE does not contest the technical feasibility of providing access to Operator
17 Systems. Contrary to GTE's belief, both Operator and Directory Assistance
18 Services are considered a "capability" under the Act. Network elements consist of
19 "features, functions, and capabilities . . . used in the transmission, routing or other
20 provision of a telecommunications service." 47 U.S.C. § 153(29) (emphasis added).
21 Without question, as the FCC has ruled, GTE Operator Systems is such a network
22 element. See 47 C.F.R. § 51.319(g).

23 5. Signaling Elements: GTE's position is that access to the Signal
24 Control Point databases and Signaling Link Transport must be through the Signal
25 Transfer Point and that further unbundling is not technically feasible. Again, as the

1 FCC has ruled, GTE is required to provide the requested unbundled signaling
2 elements. 47 U.S.C. § 51.319(e). The unbundling of each signaling element is
3 technically feasible. For example, AT&T is interconnected to STP pairs belonging
4 to local exchange carriers, including GTE and alternative signaling network
5 providers, in 191 LATAs. Most of those interconnections were accomplished during
6 the two year period beginning October 1991, coincident with the FCC's order on
7 800 Number Portability. Thus, the industry has had considerable experience in
8 unbundling signaling interconnection.

9 6. Use of Unbundled Network Elements: GTE contends that new
10 entrants such as AT&T should not be permitted to combine network elements so as
11 to "substantially replicate" any services GTE separately offers for resale under
12 Section 251(c)(4). As I explained above, GTE's position is plainly in conflict with
13 the Act. AT&T is free to use any of GTE's unbundled network elements, either
14 alone, in combinations, or in conjunction with services purchased for resale, or with
15 AT&T's or a third party's facilities. This freedom is required by and crucial to, the
16 pro-competitive purpose of the Act.

17 V. ADDITIONAL REQUIREMENTS

18 Q. IS THE FUNCTIONALITY OF GTE'S UNBUNDLED NETWORK
19 ELEMENTS ALL THAT AT&T REQUIRES TO COMPETE IN THE LOCAL
20 MARKET?

21 A. No. The unbundling of GTE's network elements, and allowing AT&T to combine
22 the functionality of these elements in any manner necessary to meet customer needs,
23 will expedite robust competition in the marketplace. Without it, the barriers to entry
24 are too substantial to ever envision competition thriving anytime in the near future.
25 However, the unbundling of network elements, while necessary to the development

of local competition, is not by itself sufficient to ensure the development of a competitive local market that will benefit consumers. There are a variety of additional requirements and capabilities that GTE must provide AT&T. See AT&T's Interconnection Agreement, Attachment 2, § 13.

Q. ARE ANY OF THESE ADDITIONAL REQUIREMENTS IN DISPUTE?

A. Yes. The following are those that GTE refuses to provide to AT&T:

1. Access to Rights of Way, Conduits, and Pole Attachments: A right of way is the right to place poles, conduits, cables, or other equipment on the property of another, as well as to obtain physical access to that equipment. See AT&T's Interconnection Agreement, Attachment 3. A right of way may run under, to, on, or above public or private property (including air space), and may include the right to use discrete spaces in buildings or at other locations. Pole attachments are the connection of facilities, such as mechanical hardware, grounding and transmission cable, and equipment boxes, to a utility pole. Currently, most poles are owned and maintained by monopoly telecommunications providers. In some cases, they are jointly owned by telecommunications and electric utilities. Conduit is protected tubing or piping used to house communications or electrical cables. It can be either above or below ground and may contain one or more inner ducts. Conduit systems are found within buildings, under road and rail crossings, under rivers and streams, and in other locations where repeated excavation for maintenance or replacement of cable facilities is not desirable or where added protection for the cables is needed.

As a monopoly provider of telecommunications services, GTE has been able to obtain access to the public and private pathways necessary for its construction of critical network facilities. In fact, it has had decades in which to accumulate these

1 pathways. Moreover, because they are a limited resource, by virtue of the finite
2 amount of space available as well as limitations on the extent that local governing
3 authorities and residents are willing to tolerate the inconveniences and intrusions
4 that constructing and accessing these pathways can cause, these pathways are a
5 limited resource.

6 For these reasons, AT&T often has no alternative but to use GTE's pathways. For
7 example, in many areas GTE owns and maintains riser-cabling (cables which
8 connect floors and rooms inside a large building). The denial of access to these
9 facilities will make it literally impossible to serve large blocks of customers except
10 through resale of GTE's services. Similarly, GTE can effectively deny access to
11 customers located in multiple dwelling units, such as condominiums or apartment
12 complexes, by refusing to provide AT&T space in the GTE equipment room located
13 in that building.

14 GTE interprets the "non-discriminatory access" requirement of Section 224(f)(1) to
15 require the owners of facilities to apply the same "just and reasonable" rates, terms,
16 and conditions to all third parties obtaining access to poles, conduits, and rights-of-
17 way. GTE asserts it has the right to refuse access due to capacity constraints,
18 including constraints based on GTE's 5 year planning horizon, and for reasons of
19 safety, reliability, and generally applicable engineering purposes. GTE claims the 5
20 year planning horizon is justified because it is consistent with the time frames the
21 FCC previously found reasonable for reserving central office space for the owner's
22 own use related to collocation requests. GTE is unwilling to negotiate any time
23 frames for providing additional capacity because GTE believes that the rates
24 established pursuant to the Act are not sufficiently compensatory. GTE believes that
25 the provisions of Section 251(c)(6) have no impact upon the FCC's prior

1 Rulemaking, and that its restriction on availability of collocation space based upon
2 its five year plan is therefore justified.

3 The Act imposes a specific duty on the owners and holders of poles, conduits, and
4 rights-of-way who are "utilities" to provide non-discriminatory access to competing
5 telecommunications carriers. 47 U.S.C. §224(f)(1). "Non-discriminatory access"
6 means that GTE must take reasonable steps to ensure that AT&T has access to and
7 ability to use the poles, conduits and rights-of-way on the same terms and conditions
8 as GTE itself. GTE should not be permitted to first satisfy all of its existing and
9 projected five year spare capacity needs before allowing others to share the
10 pathways. Rather, GTE must free up or create such capacity. Failure to impose
11 such a requirement would permit GTE to easily erect barriers for its competitors
12 simply by claiming that any spare capacity will be required for use within GTE's
13 five year planning horizon.

14 2. Interim Number Portability: "Number portability" is the ability of
15 customers to keep their telephone numbers when changing service providers
16 ("Service Provider Local Number Portability"). Currently, there are four
17 predominant "interim" portability arrangements: 1) remote call forwarding (RCF);
18 2) Directory Number-Route Indexing (DN-RI); 3) Route Indexing-Portability Hub
19 (RI-PH); and 4) Local Exchange Routing Guide (LERG). AT&T has requested that
20 GTE support all four types of interim number portability. These options will permit
21 interim portability to be deployed more efficiently and enable AT&T to better meet
22 its customers' requests. However, while they offer some relief, local competition
23 cannot fully develop under any of these interim arrangements. See AT&T's
24 Interconnection Agreement, Attachment 8.

25 GTE has taken the position that it will provide interim number portability only

1 through RCF and DID/Flex DID (a form of Route Indexing that has only limited use
2 for AT&T). In addition, GTE states that it is still investigating other methods such
3 as flex-direct inward dialing, Directory Number-Route Indexing, Route Indexing-
4 Portability Hub, and LERG reassignment for technical feasibility. GTE's position
5 on interim number portability and their inability to respond to AT&T's request for
6 the other forms of number portability places serious limitations on AT&T.

7 First, RCF requires all calls placed to these "ported" customers to be routed first to
8 GTE's network, effectively keeping the incumbent monopoly in the path of calls to
9 AT&T's customers. This seriously constrains the ability of AT&T to efficiently
10 route and terminate calls and by requiring additional transport over incumbent
11 facilities, diminishes network reliability, transmission quality, and network
12 maintenance capabilities, and increases post-dialing delay and costs of call
13 completion. Second, because RCF relies on number translation, RCF typically
14 disables many custom local area signaling services (CLASS) type features. RCF's
15 reliance on number translation also means that two North American Numbering Plan
16 numbers are required for every "ported" customer, placing undue strain on
17 numbering resources and exacerbating number exhaust. Finally, RCF is of limited
18 utility to many business customers with call center applications, because it limits the
19 number of calls that may be placed simultaneously to a single "ported" number.

20 DID/Flex DID limits AT&T in many of same ways that RCF does. The DID/Flex
21 DID arrangement provides portability by causing GTE's end office switch to treat
22 AT&T's switch as if it were a private branch exchange connected to GTE's
23 network. Like RCF, DID/Flex DID requires that calls be routed through the
24 incumbent's network, thereby similarly diminishing network reliability, transmission
25 quality, and network maintenance capabilities, and increasing post-dialing delay and

1 the costs of call completion. Indeed, because DID/Flex DID requires that AT&T
2 switches supporting "ported" customers be directly trunked to GTE end offices, it
3 constrains engineering of alternative carrier networks to an even greater degree than
4 RCF. Moreover, DID/Flex DID does not allow the calling party number to be
5 delivered to AT&T's switch, preventing AT&T from providing vertical features
6 such as Caller Identification to its customers.

7 3. Permanent Number Portability: AT&T has requested that GTE
8 support the development of an industry wide permanent number portability solution
9 within a geographic area based on a location routing number method and service
10 provider number portability with limited location portability. For this purpose,
11 AT&T has requested that GTE agree to the establishment of an industry wide
12 service management system managed by an independent third party. AT&T further
13 requests that GTE agree to service provider number portability with limited location
14 portability and one database solution with one local number portability dip per call.
15 GTE has taken the position that it is premature for GTE to commit to any long term
16 number portability solution. GTE further has stated that it will provide only service
17 provider number portability and that it will not agree to any limited location
18 portability. See AT&T's Interconnection Agreement, Attachment 8, § 3.

19 4. Interconnection Between Two Carriers Collocated On GTE's
20 Premises: Collocation is a method for implementing interconnection between
21 carriers. Through physical collocation, an interconnecting carrier obtains dedicated
22 space in GTE's premises and places equipment in that space in order to interconnect
23 with GTE's and other ALECs' networks. The term "collocation" also encompasses
24 virtual collocation. See AT&T's Interconnection Agreement, Attachment 3, § 2.
25 GTE believes that the Act only requires that GTE permit collocation for carriers that

1 intend to interconnect with GTE and that it does not require GTE to permit multiple
2 collocators to interconnect with one another on its premises. GTE claims that such
3 interconnections would have to be made using GTE's facilities, at GTE's access
4 rates. There are likely to be instances where AT&T and another non-GTE carrier
5 happen to be colocated at the same GTE premise and want to interconnect with one
6 another on GTE's premises. Those interconnections can be as simple as connecting
7 a cable from one collocator's space to another. In that circumstance, the most
8 efficient way for the two carriers to interconnect with one another is through trunks
9 going directly from one carrier to the other. Such interconnections will facilitate
10 competition because it gives new carriers options, thus mitigating GTE's monopoly
11 position. Provided that space is available and that doing so would not harm GTE's
12 facilities or services, there should be no limitations on non-GTE carriers
13 interconnecting with one another on GTE's premises.

14 5. Other Restrictions On Collocation: GTE has proposed other
15 restrictions on collocation that are inconsistent with the Act. It wants to limit the
16 type of equipment that AT&T can install on GTE's premises to include only
17 equipment required to interconnect with GTE's facilities. If that equipment
18 performs any other function—for example, if the equipment served as a remote
19 switching unit—then GTE would preclude the equipment from being colocated on
20 its facilities, even though GTE has space available on its premises and it would be
21 technically efficient to engineer the equipment for colocated space. GTE also has
22 proposed to restrict the use of the colocated space to the interconnection of only
23 switched or special transport services and connections to unbundled local loops.
24 GTE has not explained why it believes these restrictions are appropriate or
25 necessary. These restrictions appear unreasonable and are perceived to have been

1 proposed for no other reason than to make it more difficult for GTE's would-be
2 competitors to operate efficiently. See AT&T's Interconnection Agreement,
3 Attachment 3, § 2.

4 6. Advanced Intelligent Network (AIN): GTE refuses to unbundle
5 access to its AIN in such a way that AT&T can achieve parity in the creation and
6 offering of AIN based services. AIN will allow AT&T to offer consumers a variety
7 of innovative, competitive advanced features and services independent of GTE. See
8 AT&T's Interconnection Agreement, Attachment 2, § 12.2.10. For example, AIN
9 triggers would enable a carrier to offer "voice recognition," a service that allows a
10 customer to dial a call by speaking the name of the party the customer wishes to call.
11 AT&T's access to GTE's AIN triggers will provide AT&T with call control
12 capability within the GTE local switch that would allow AT&T to customize
13 offerings without having to duplicate GTE's network. Such access is critical to
14 AT&T's ability to provide competing services to its customers now and in the future.
15 GTE has taken the position that providing unmediated access to AIN is not
16 technically feasible. GTE states that it will work with AT&T to jointly develop and
17 test AIN services that will execute on GTE's platforms, thus permitting AT&T
18 "virtual" access to AIN capabilities. GTE's refusal to provide AT&T access to
19 GTE's AIN in such a way that AT&T can achieve parity in the creation and offering
20 of AIN based services prevents AT&T from offering consumers a variety of
21 innovative, competitive advanced features and services independent of GTE.
22 GTE also has not agreed to interconnect their SS7 network with AT&T's SS7 network
23 for the purpose of exchanging AIN TCAP messages from their switch to AT&T's AIN
24 SCP. GTE's position is that the access to their AIN platform and interconnection of
25 GTE's SS7 network and AT&T's SS7 network for the purpose of access to AT&T's

1 AIN SCP is not technically feasible at this time. This position is ironic in light of the
2 fact that the incumbent carriers and Bellcore viewed AIN as a chance for the
3 incumbents to break through a vendor bottleneck on switch software feature
4 development that inhibited them from quickly meeting customer needs. AT&T is
5 now in essentially the same position GTE was a few years ago in its struggle to
6 wrestle control of centralized switch intelligence from switch vendors, in that the
7 new entrant's ability to define new services are constrained by GTE.

8 7. Unused Transmission Media: AT&T has requested that GTE lease
9 to AT&T GTE's unused transmission media. See AT&T's Interconnection
10 Agreement, Attachment 3, § 4. GTE has refused. AT&T needs the ability to lease
11 this media to facilitate its ability to efficiently build its own network transmission
12 facilities. Without the ability to lease this media, AT&T faces yet another capital
13 investment barrier to developing its own network.

14 15 VI. CONCLUSION

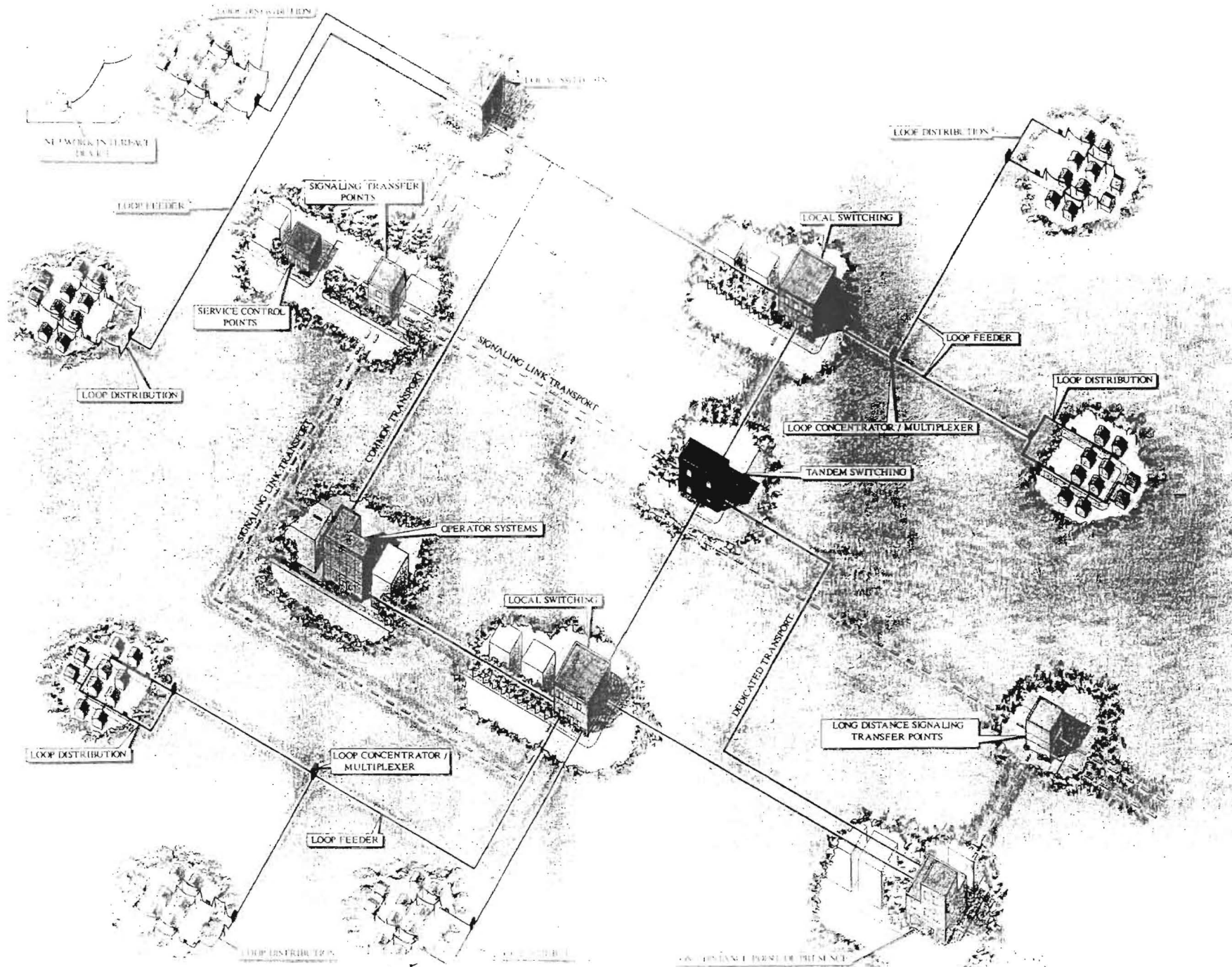
16 Q. PLEASE SUMMARIZE YOUR TESTIMONY.

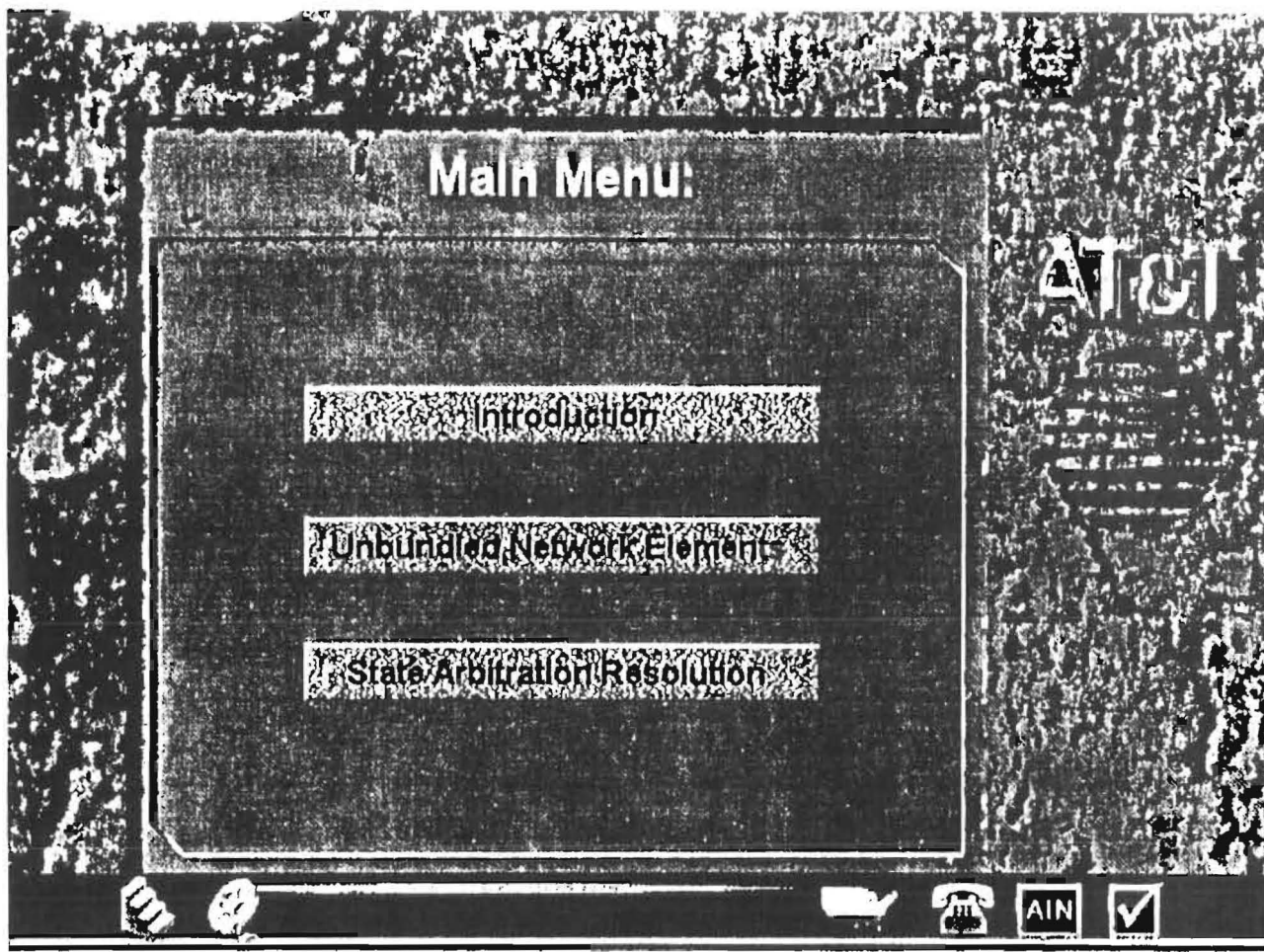
17 A. AT&T is asking this Commission for a decision that will approve AT&T's requests
18 for access to GTE's unbundled network elements and combinations of elements,
19 including the additional requirements necessary for efficient use of these elements,
20 as described in this testimony and enumerated in AT&T's proposed Interconnection
21 Agreement with GTE. Access to the unbundled network elements and combinations
22 of elements that AT&T has requested is technically feasible. GTE's refusal to
23 provide AT&T access is based on an incorrect application of the concept of
24 technical feasibility and on policy positions that conflict with the pro-consumer
25 purposes of the Act. AT&T's Interconnection Agreement sets forth a business

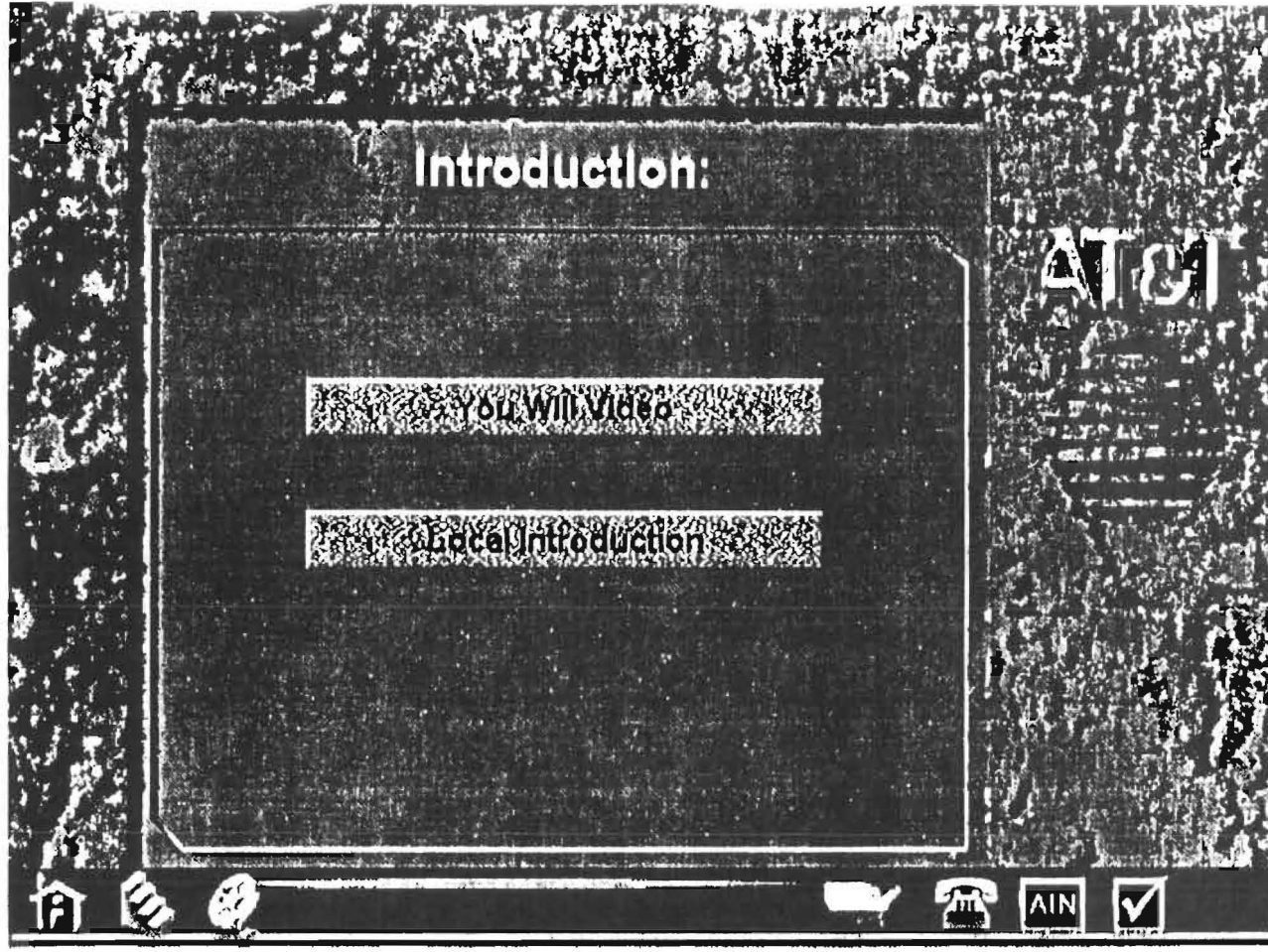
1 arrangement between AT&T and GTE, tailored to AT&T's individual needs, that
2 will provide such access, and thereby make it possible for AT&T to diversify its
3 presence in the local market and quickly bring the benefits of competition to
4 consumers.

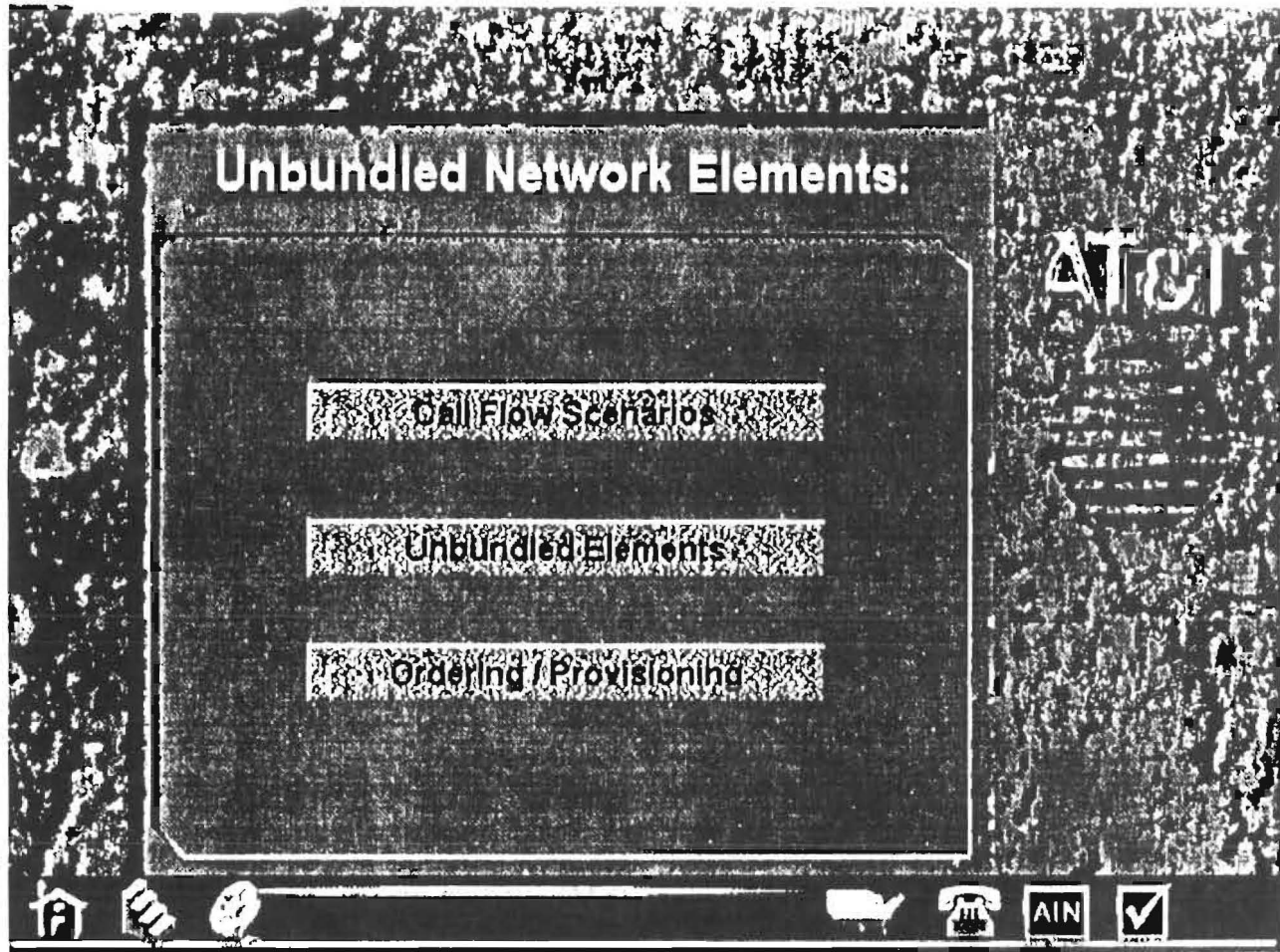
5 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

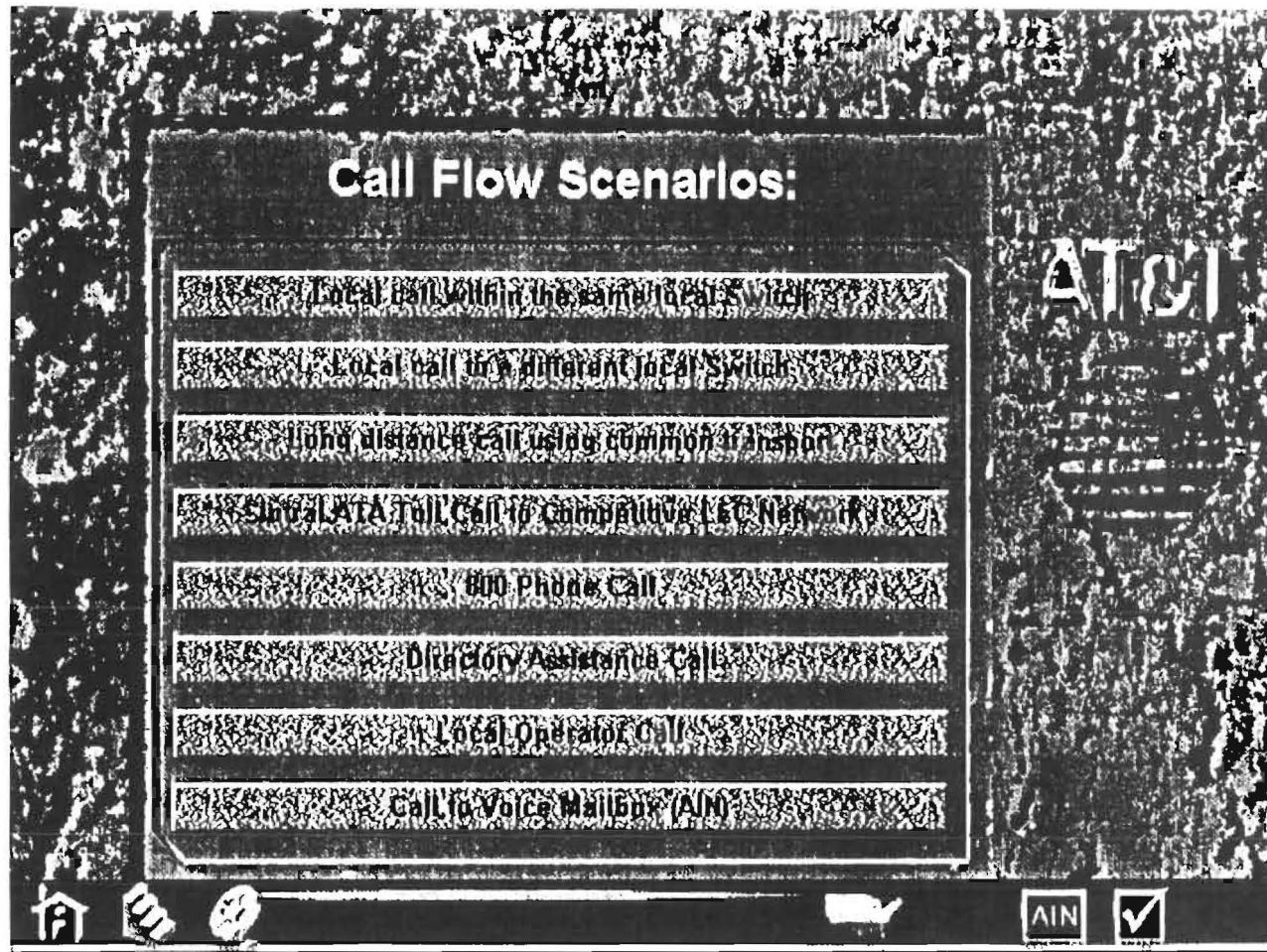
6 A. Yes.

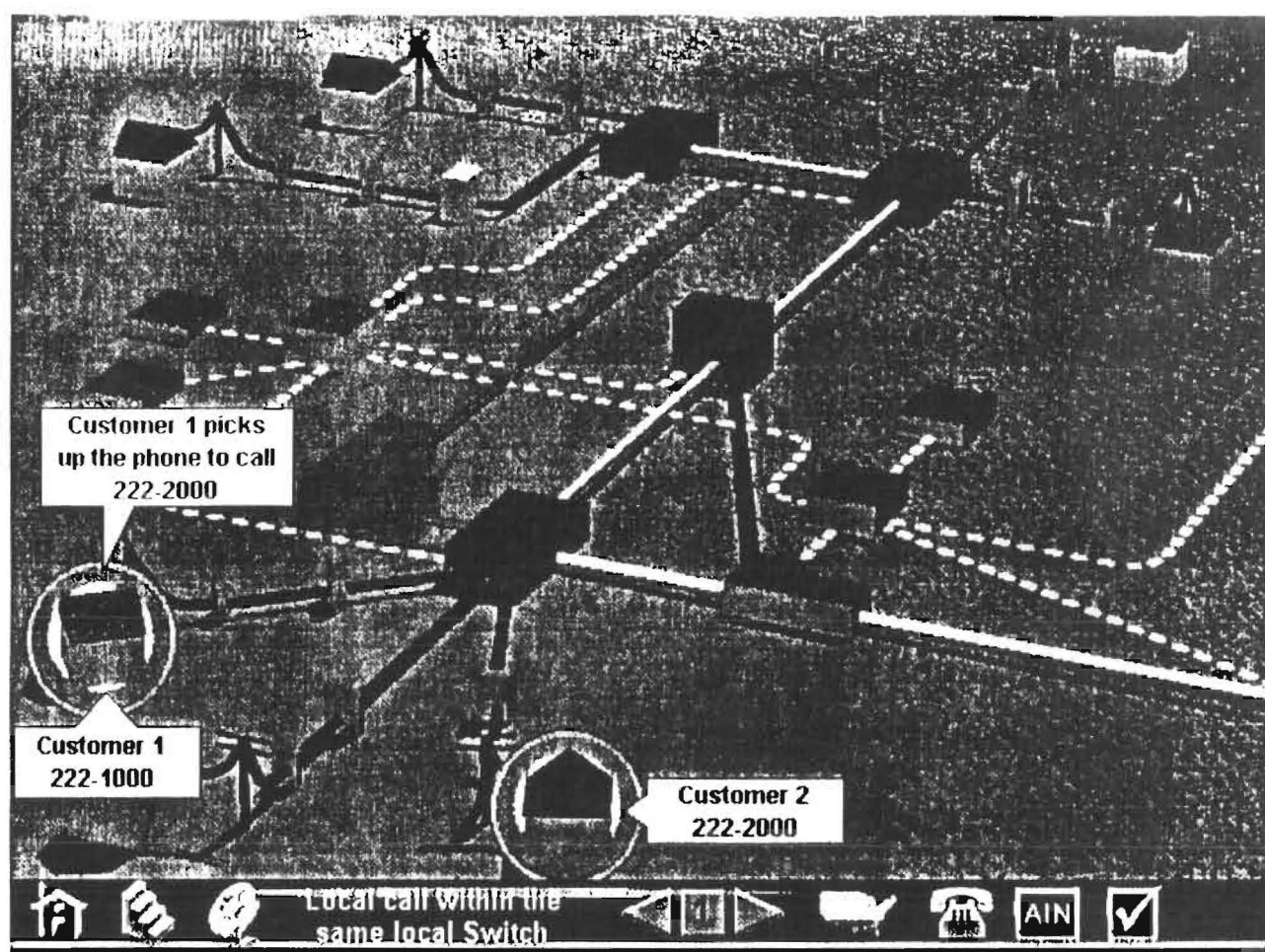


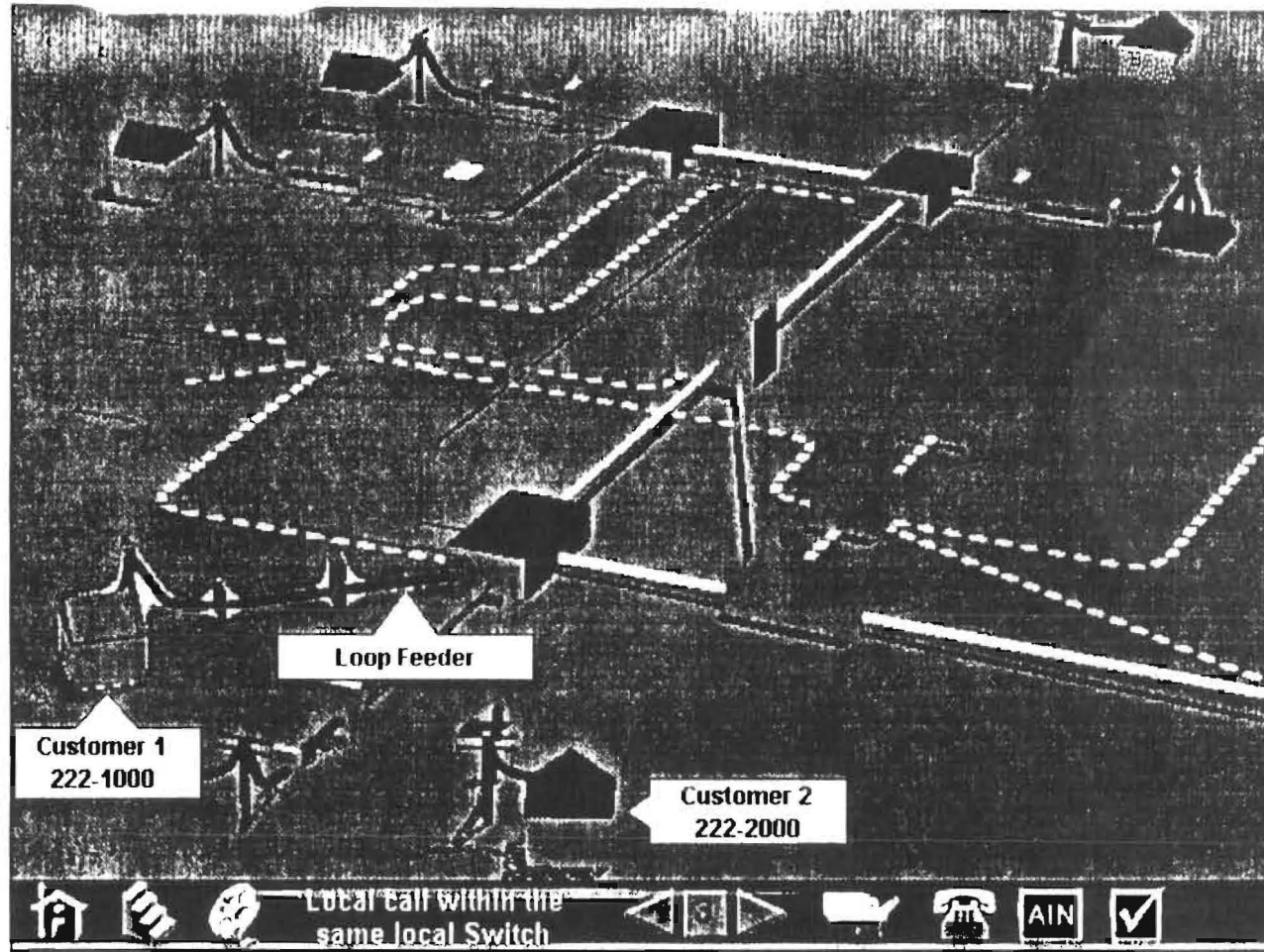


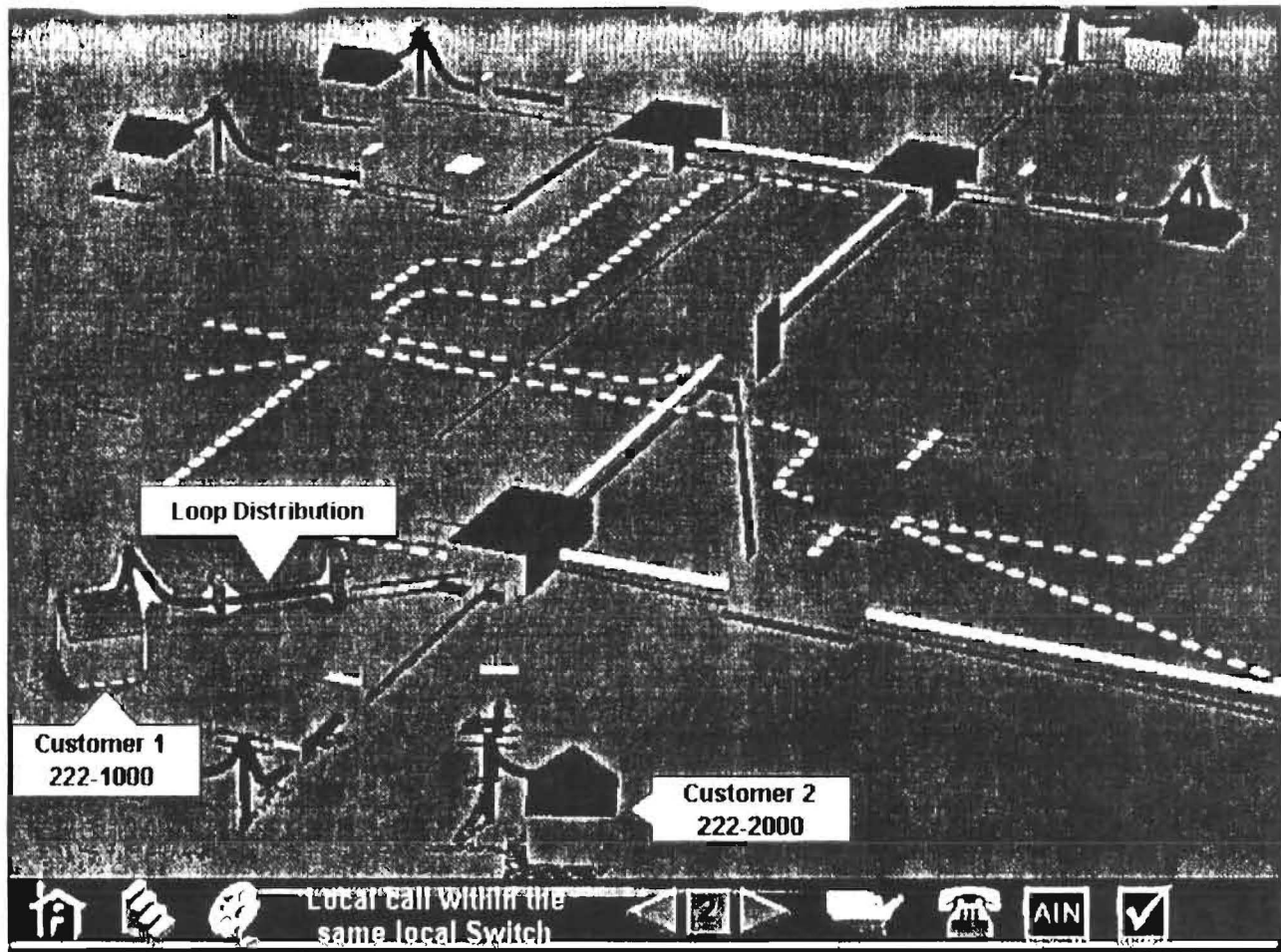


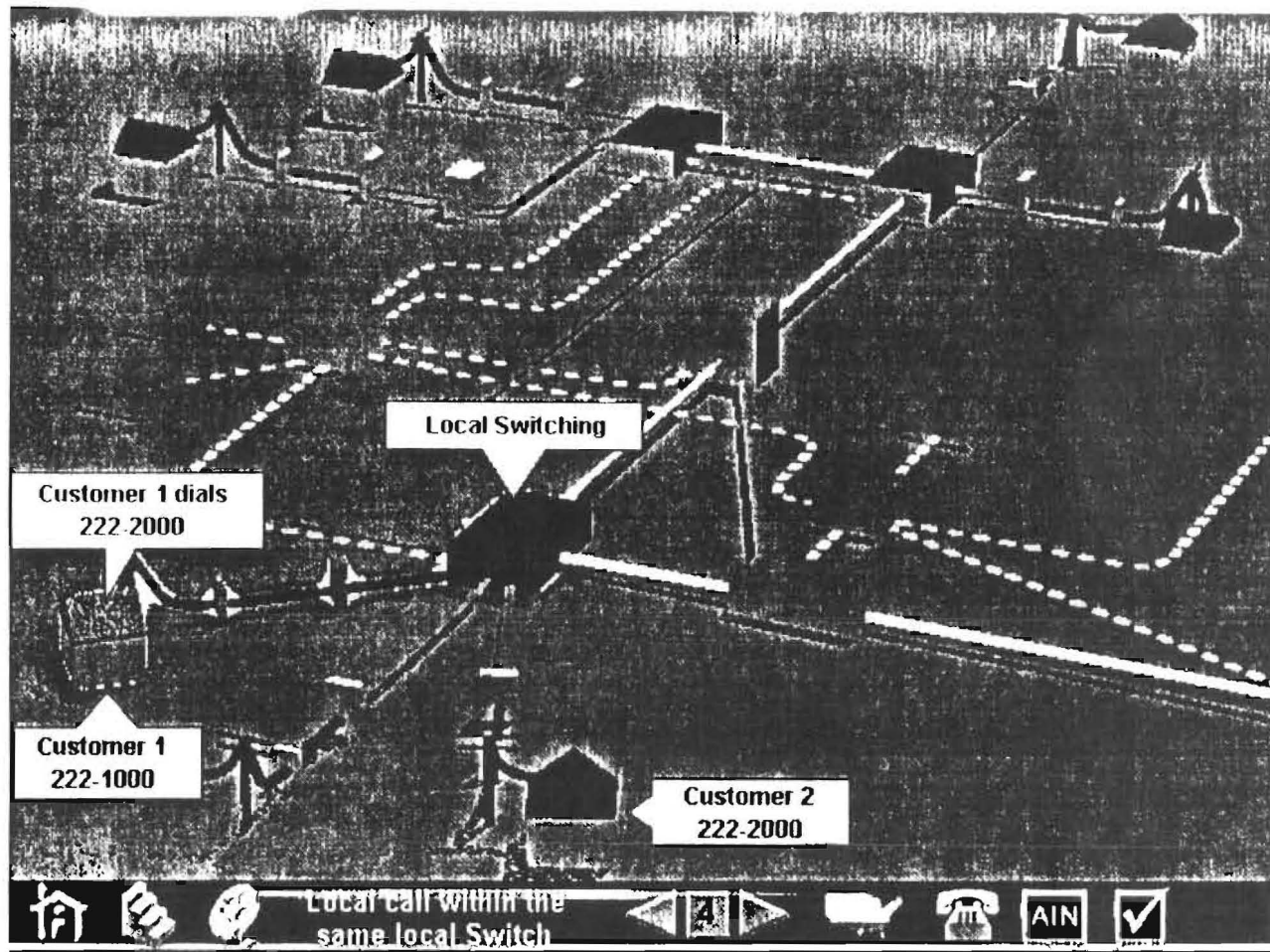


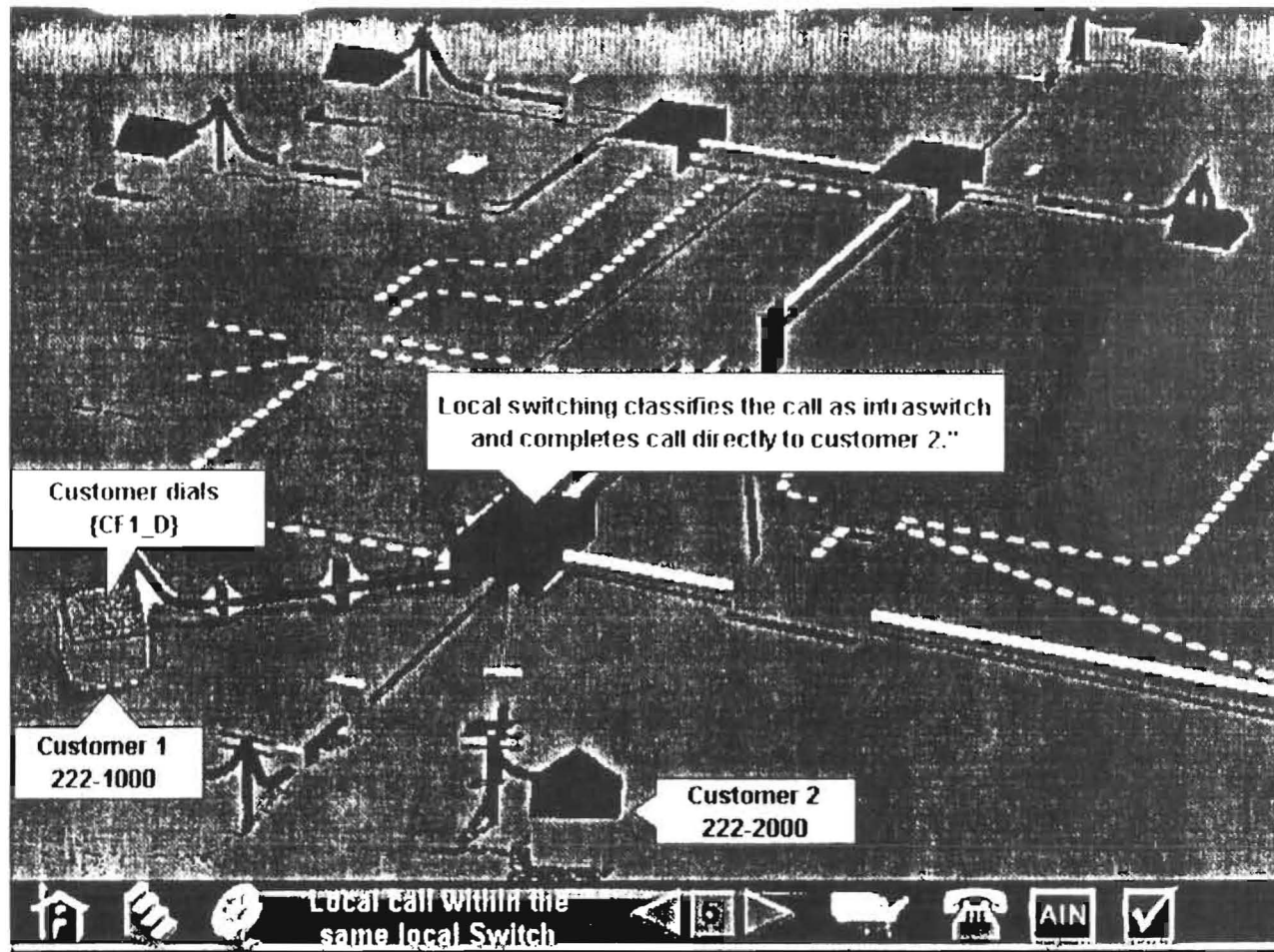


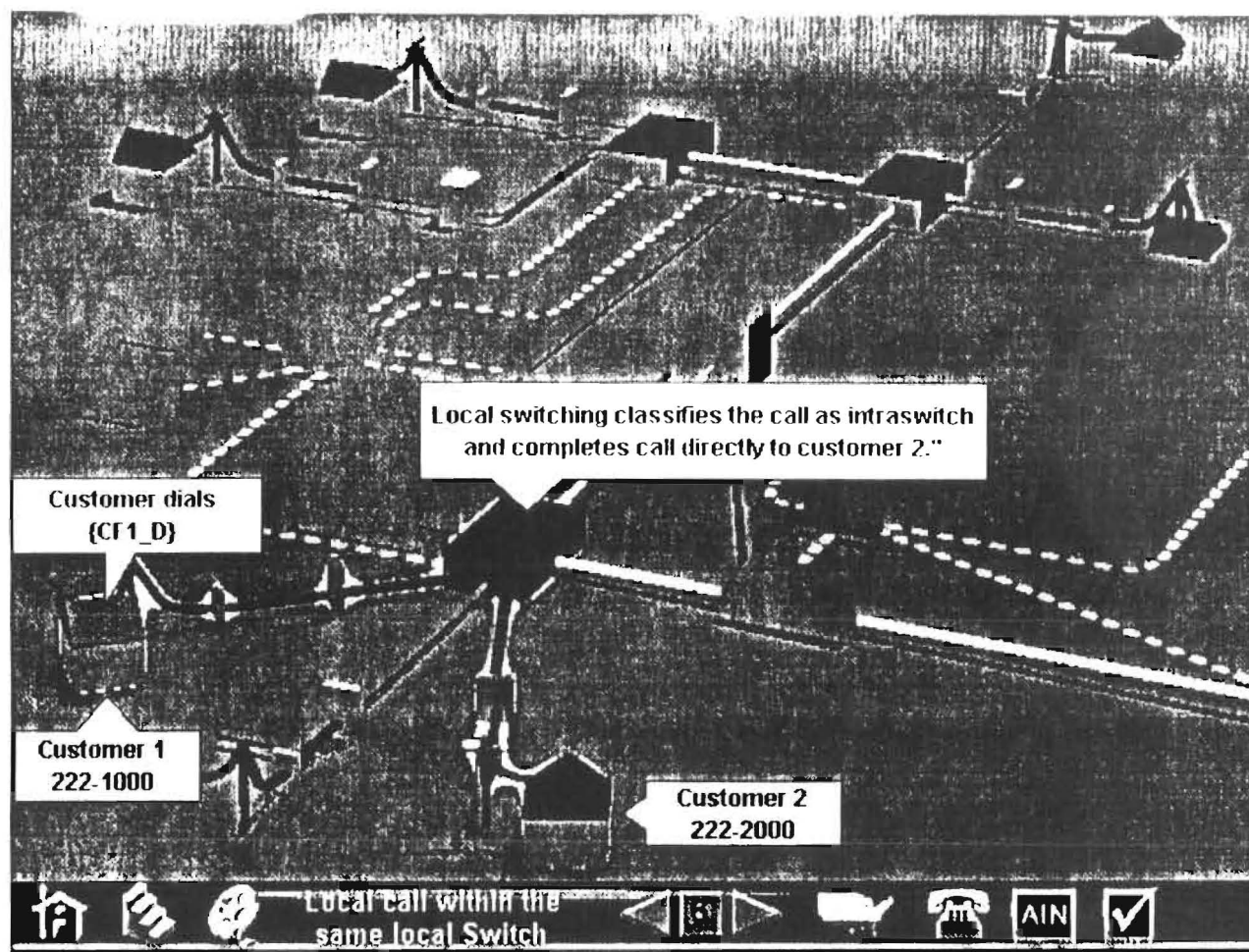


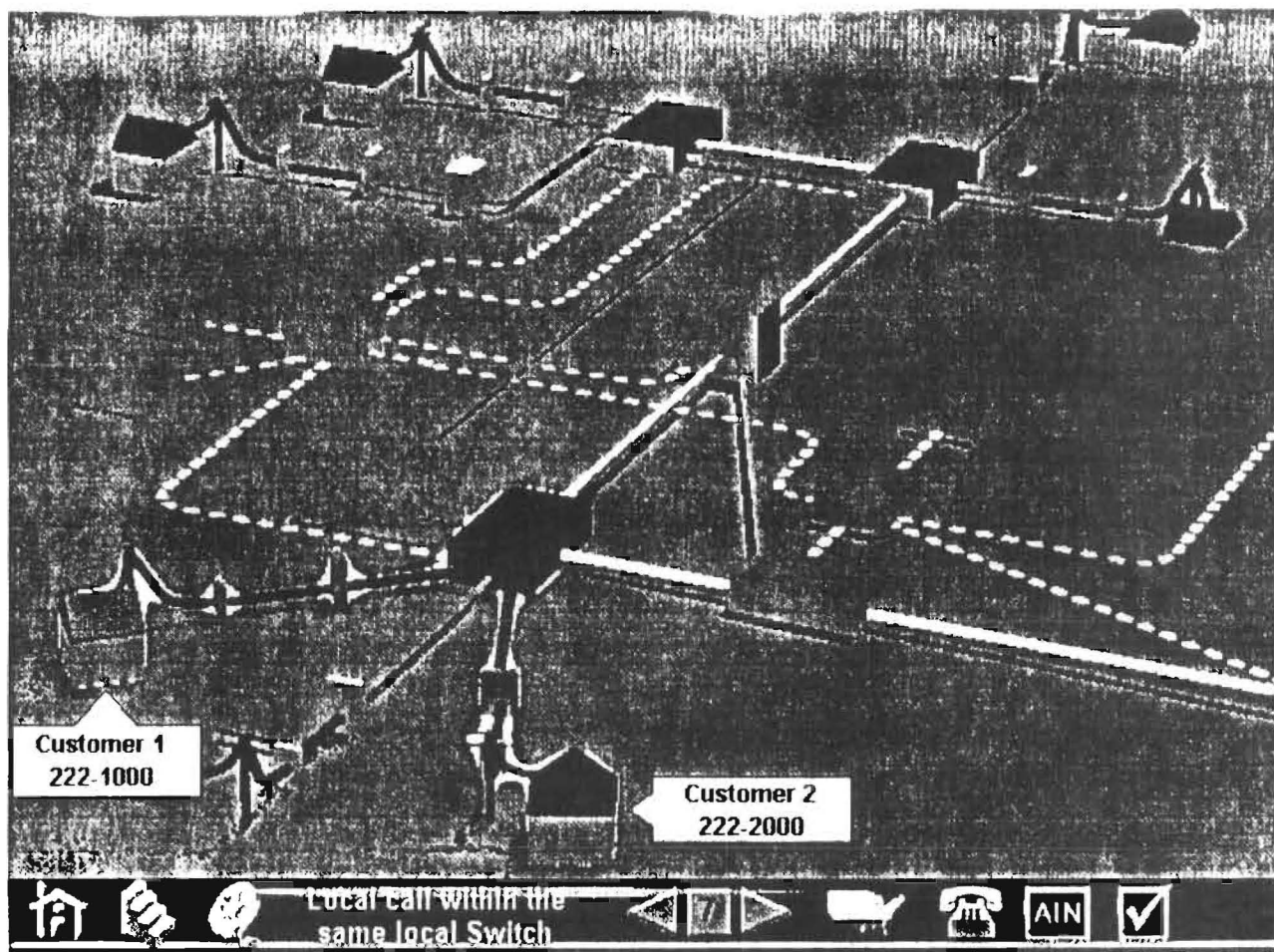


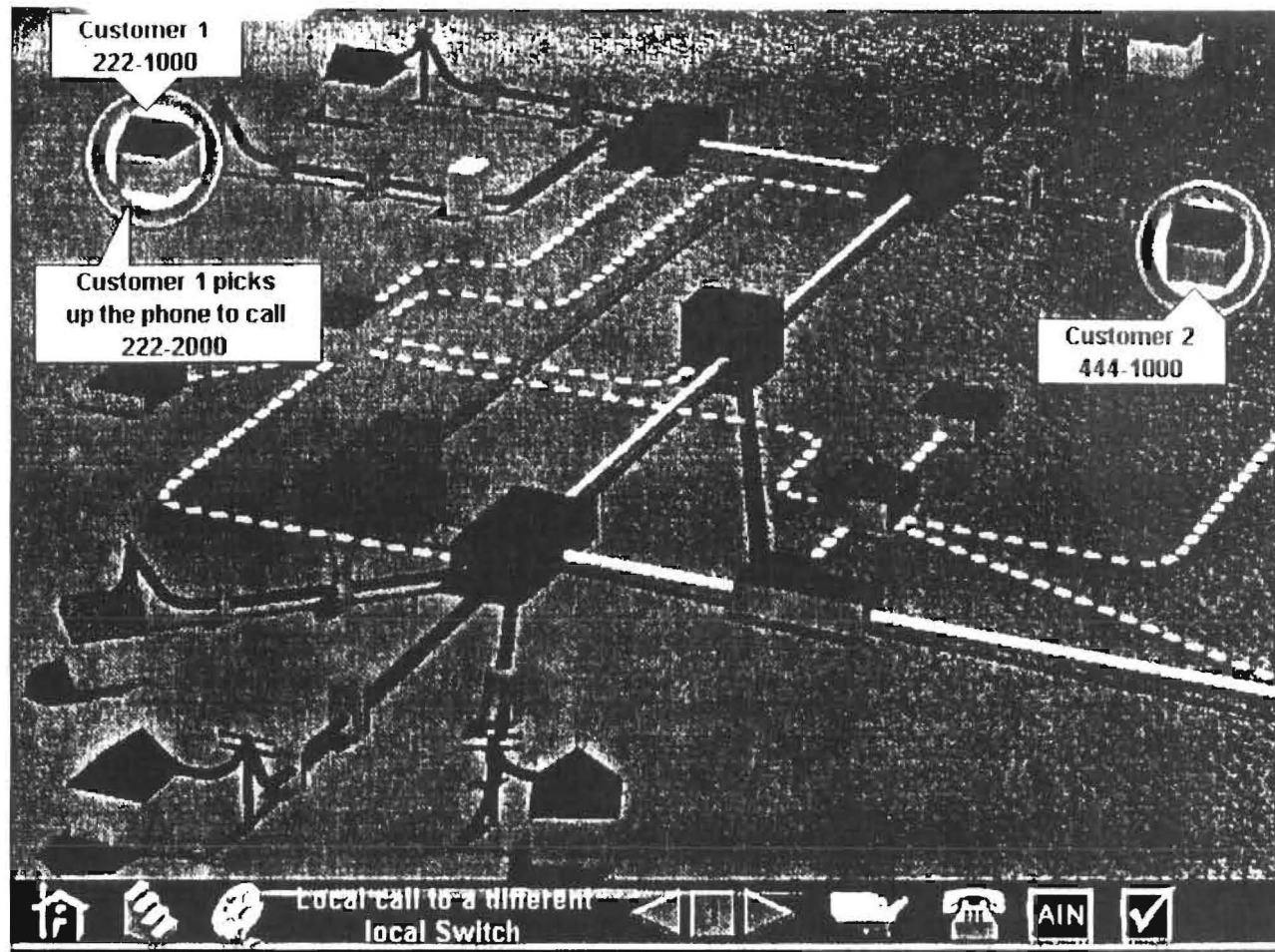


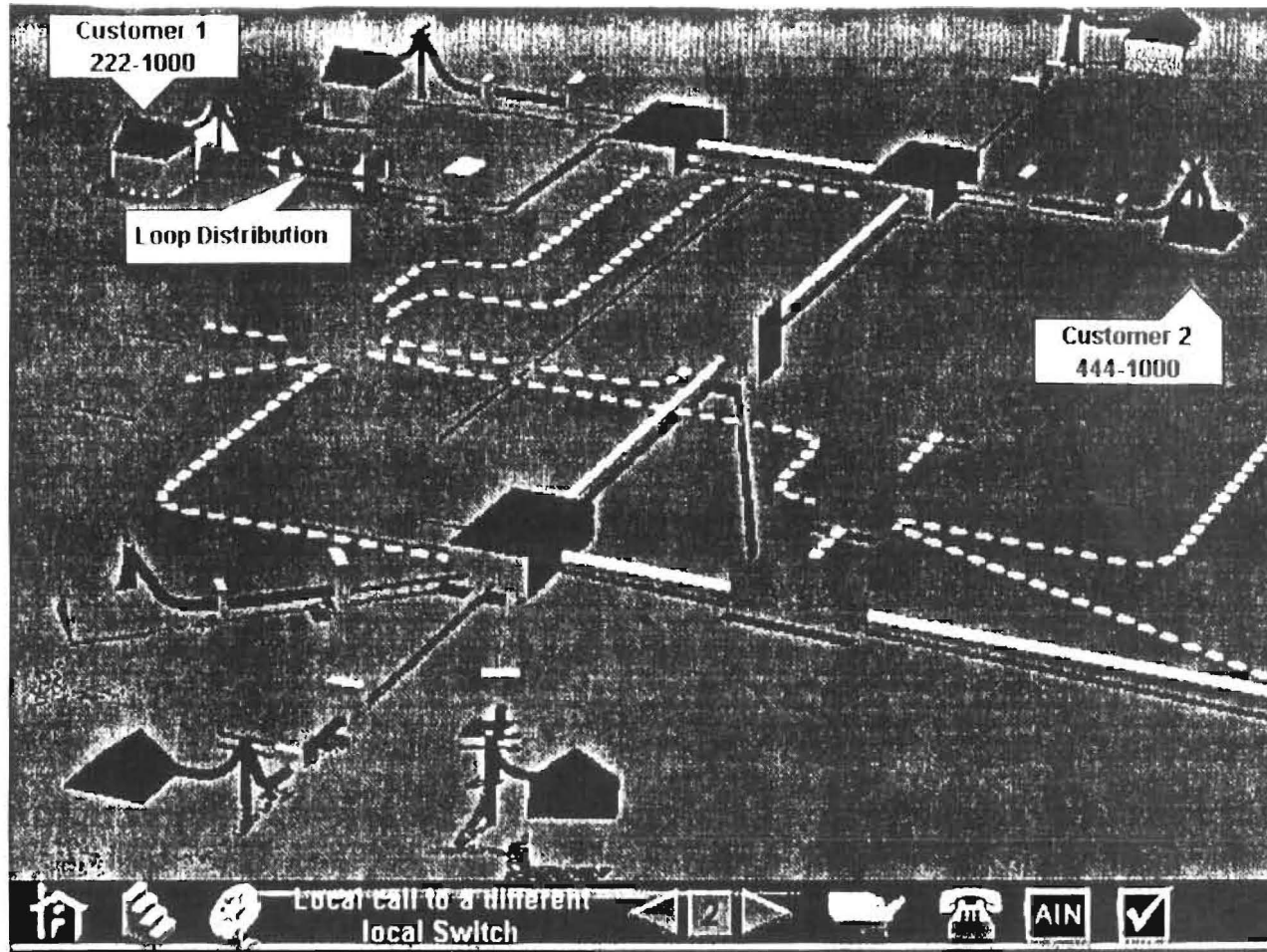


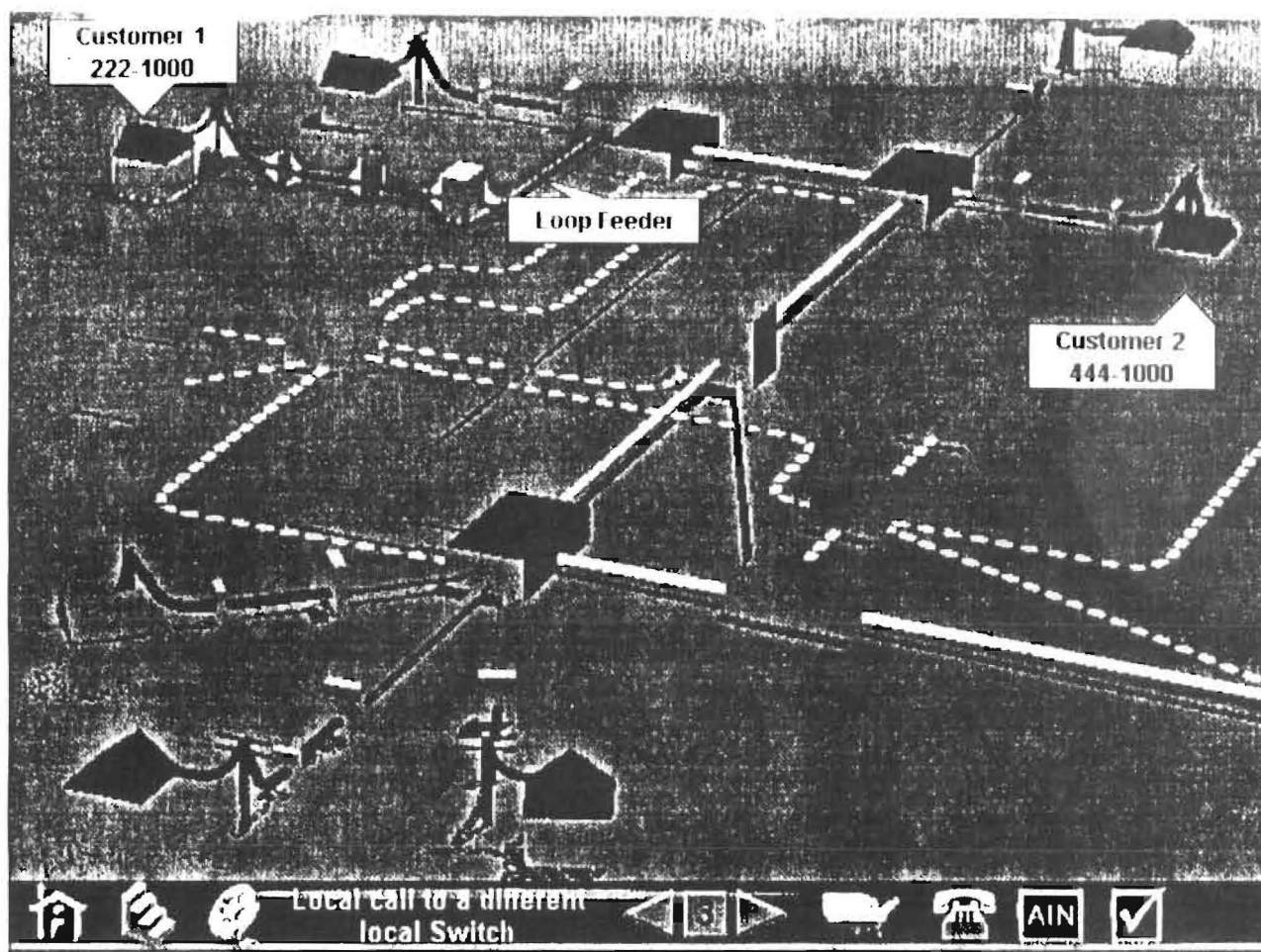


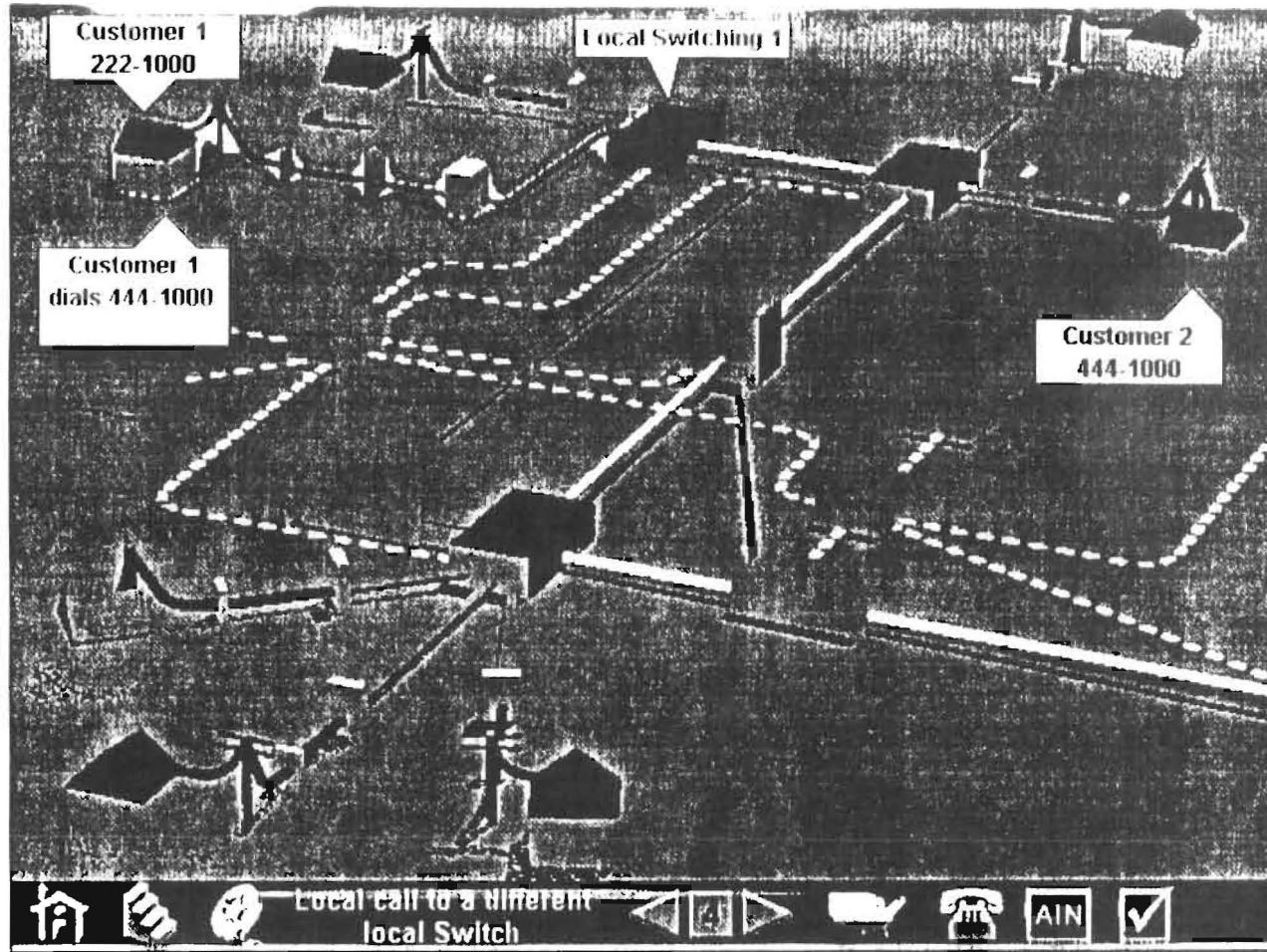


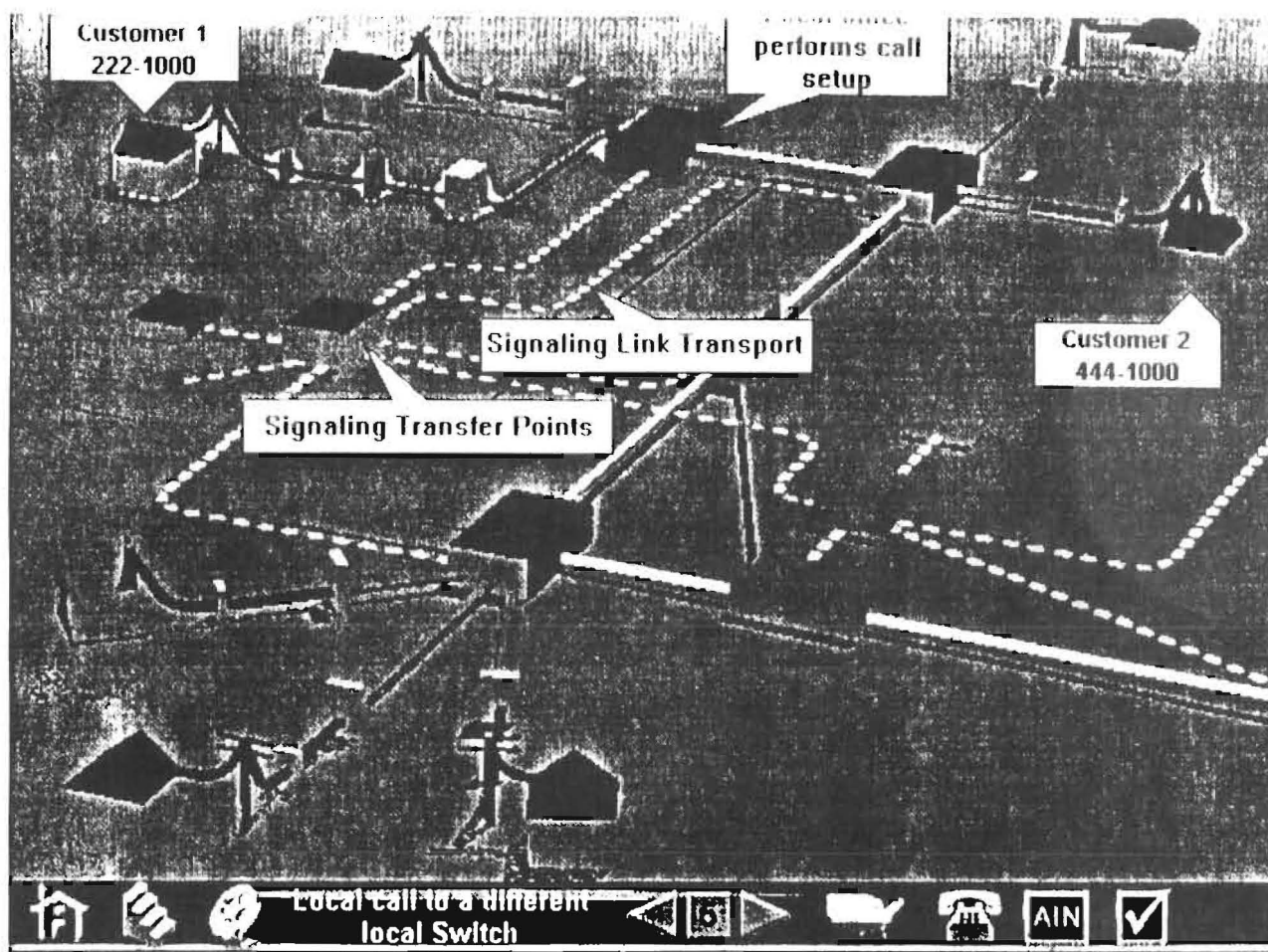


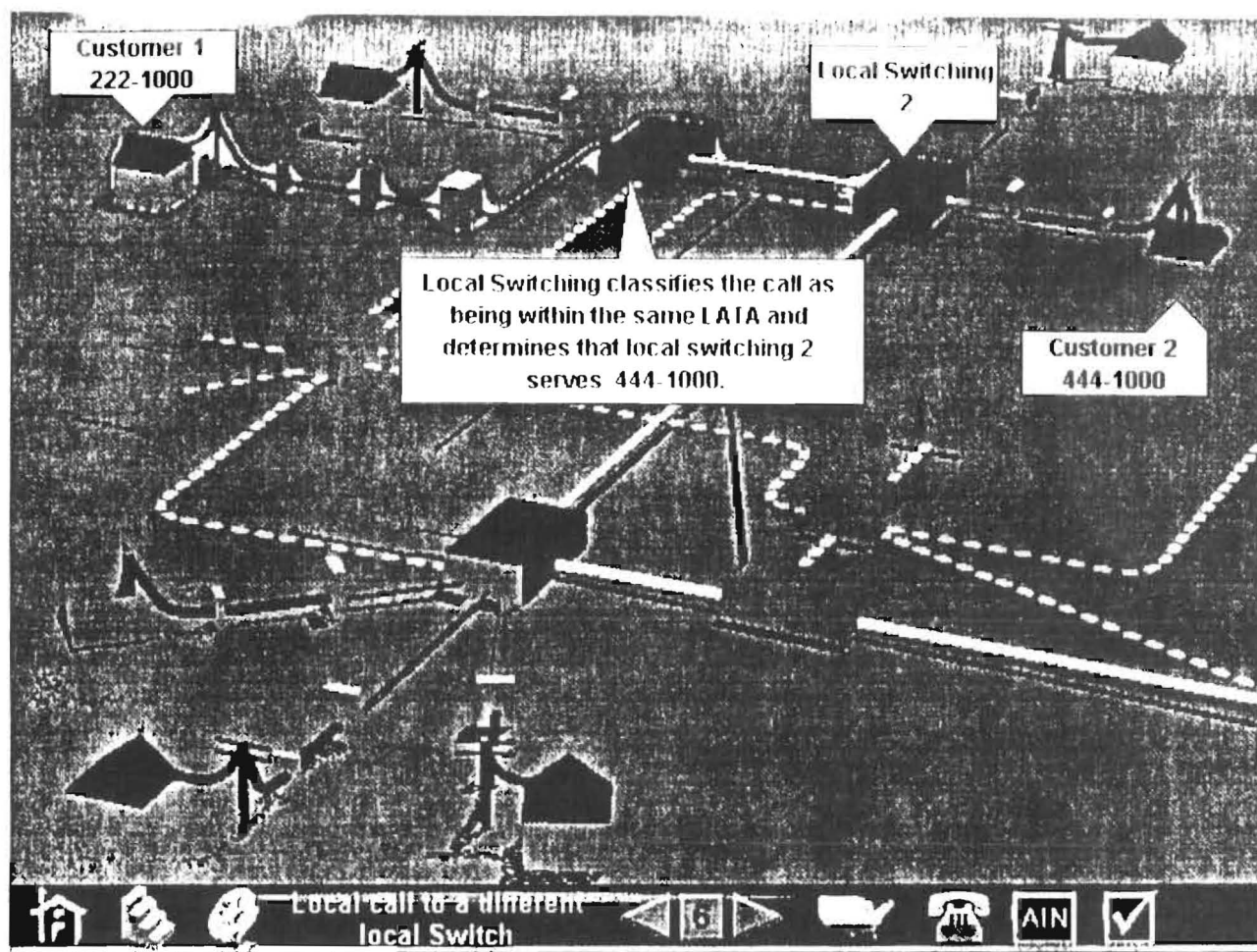


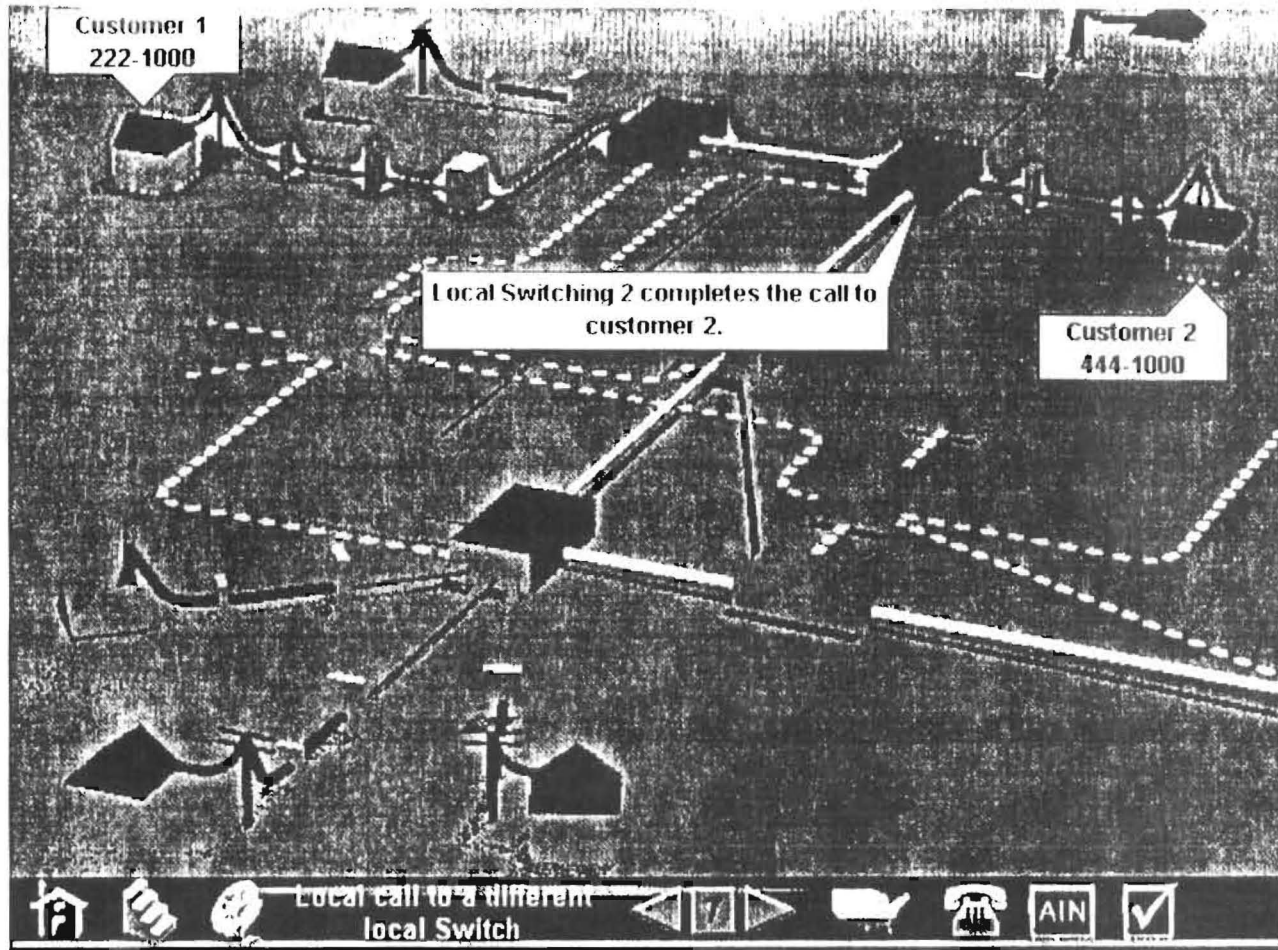


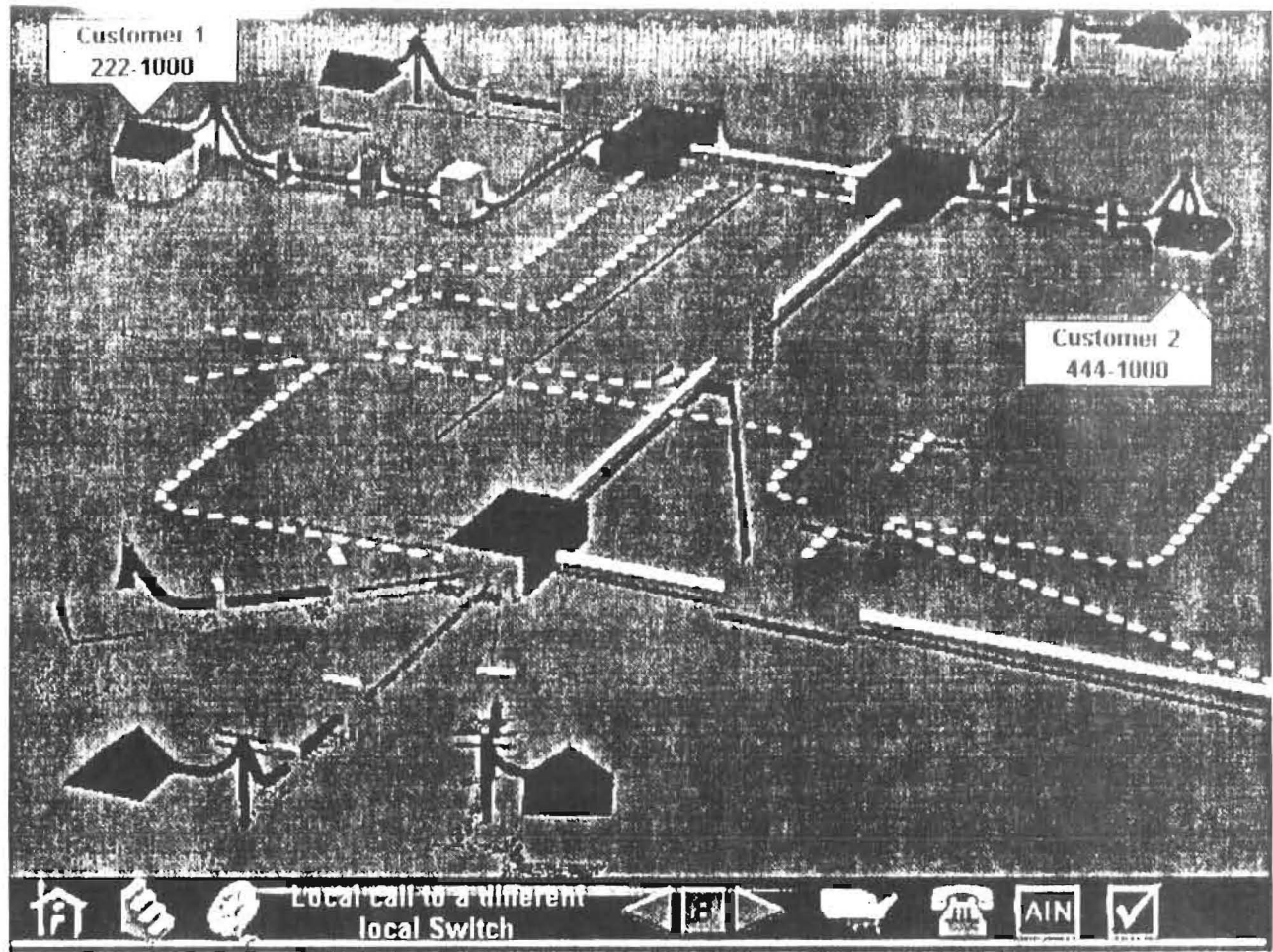


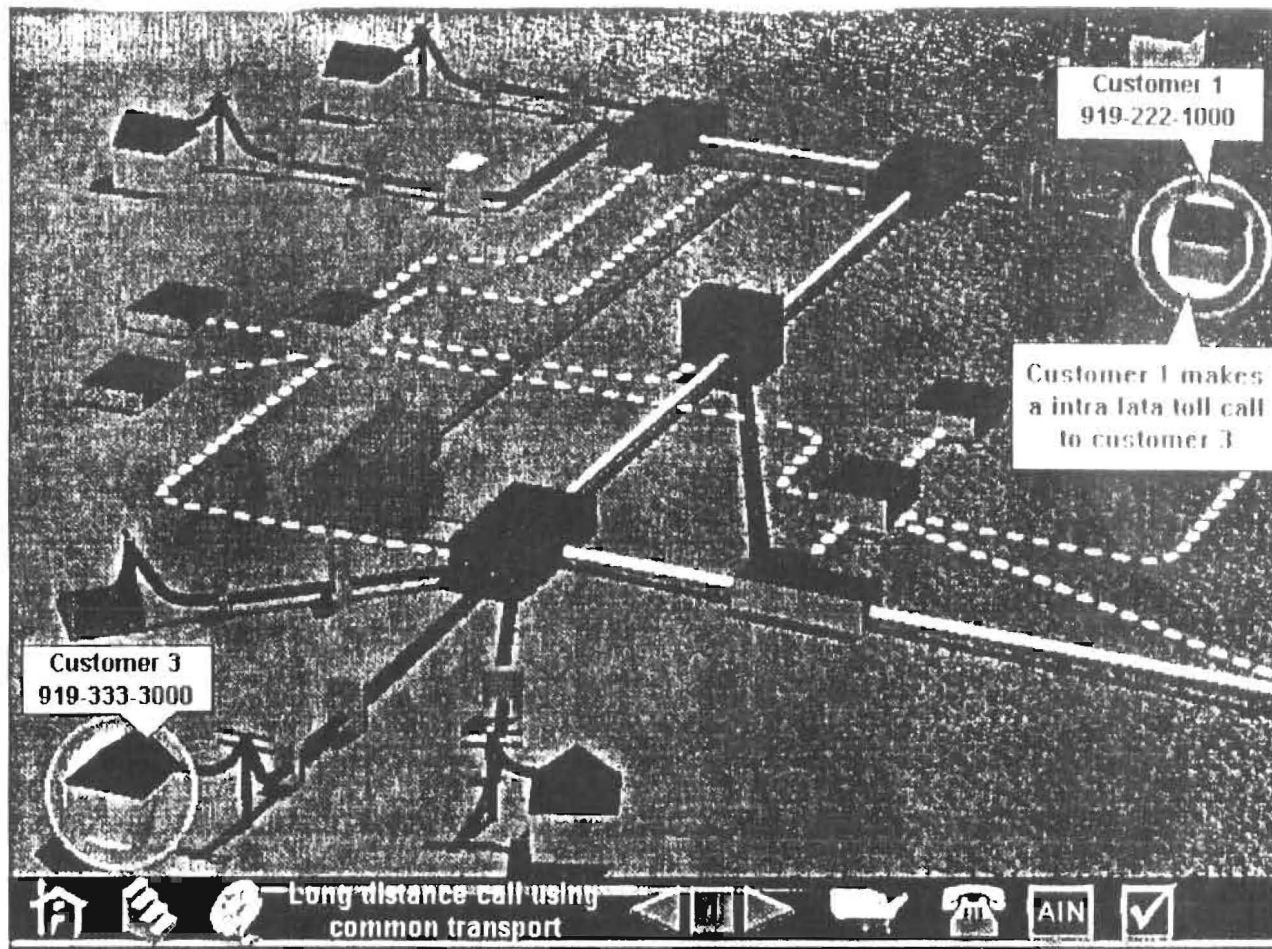


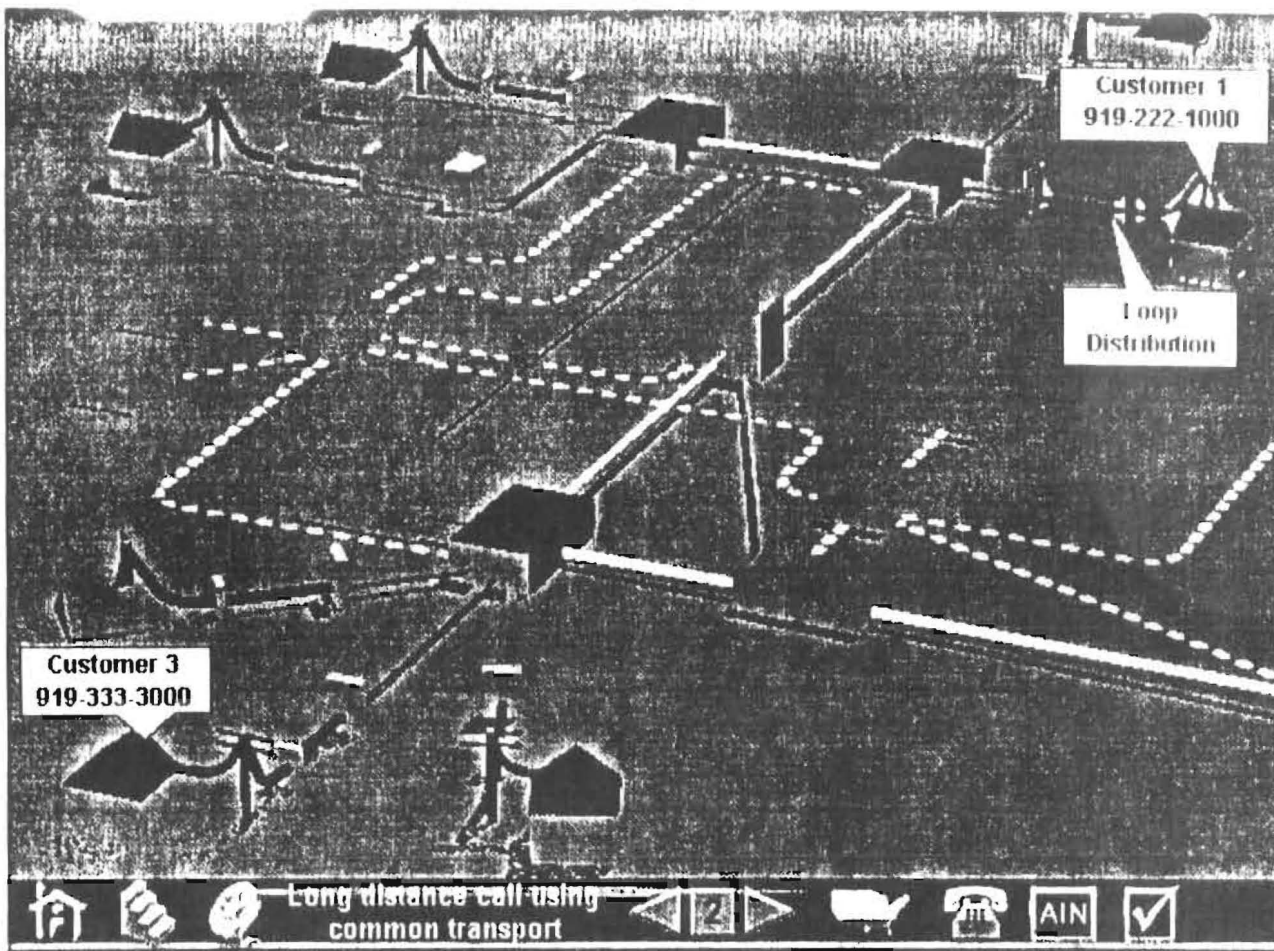


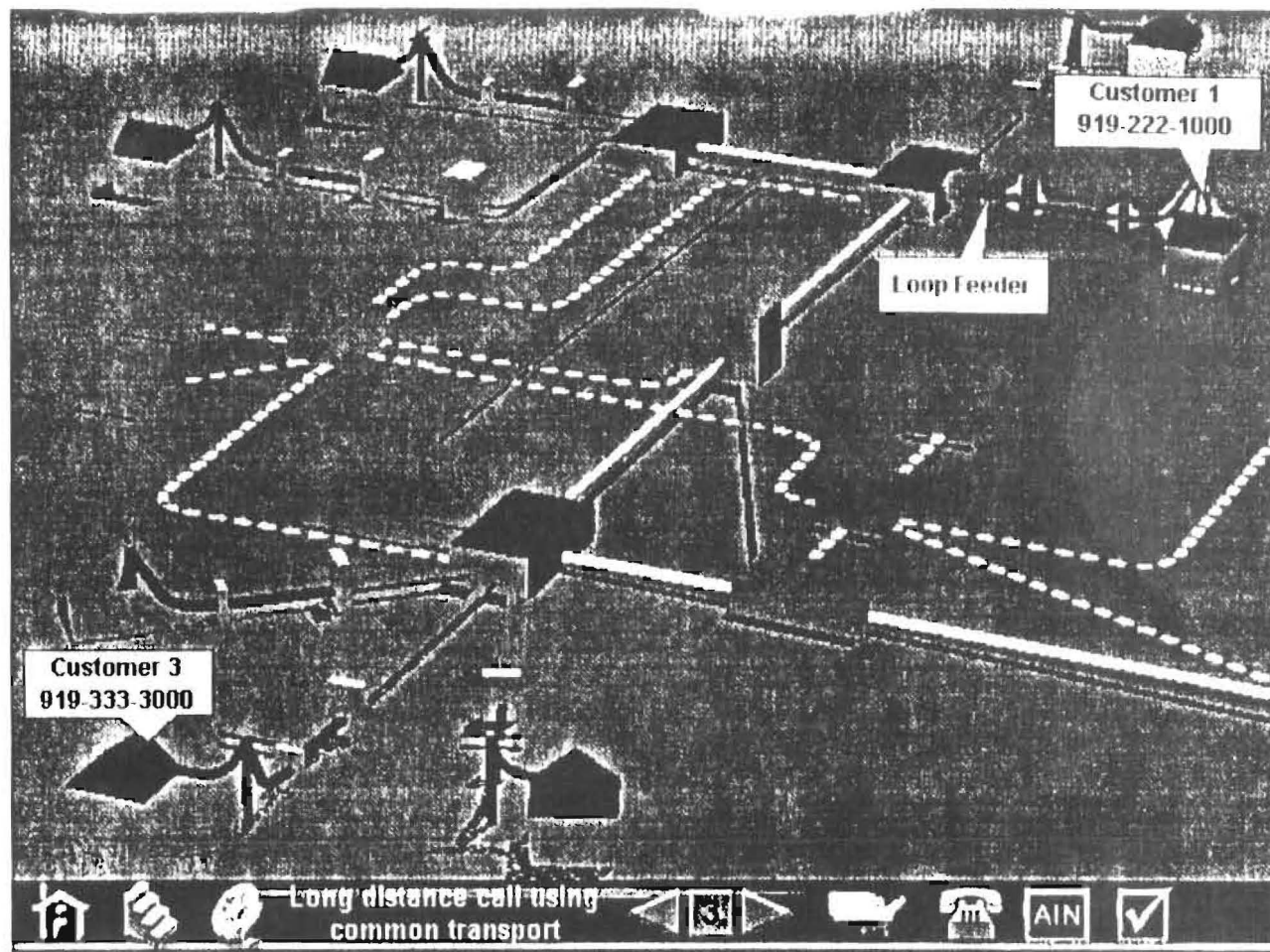


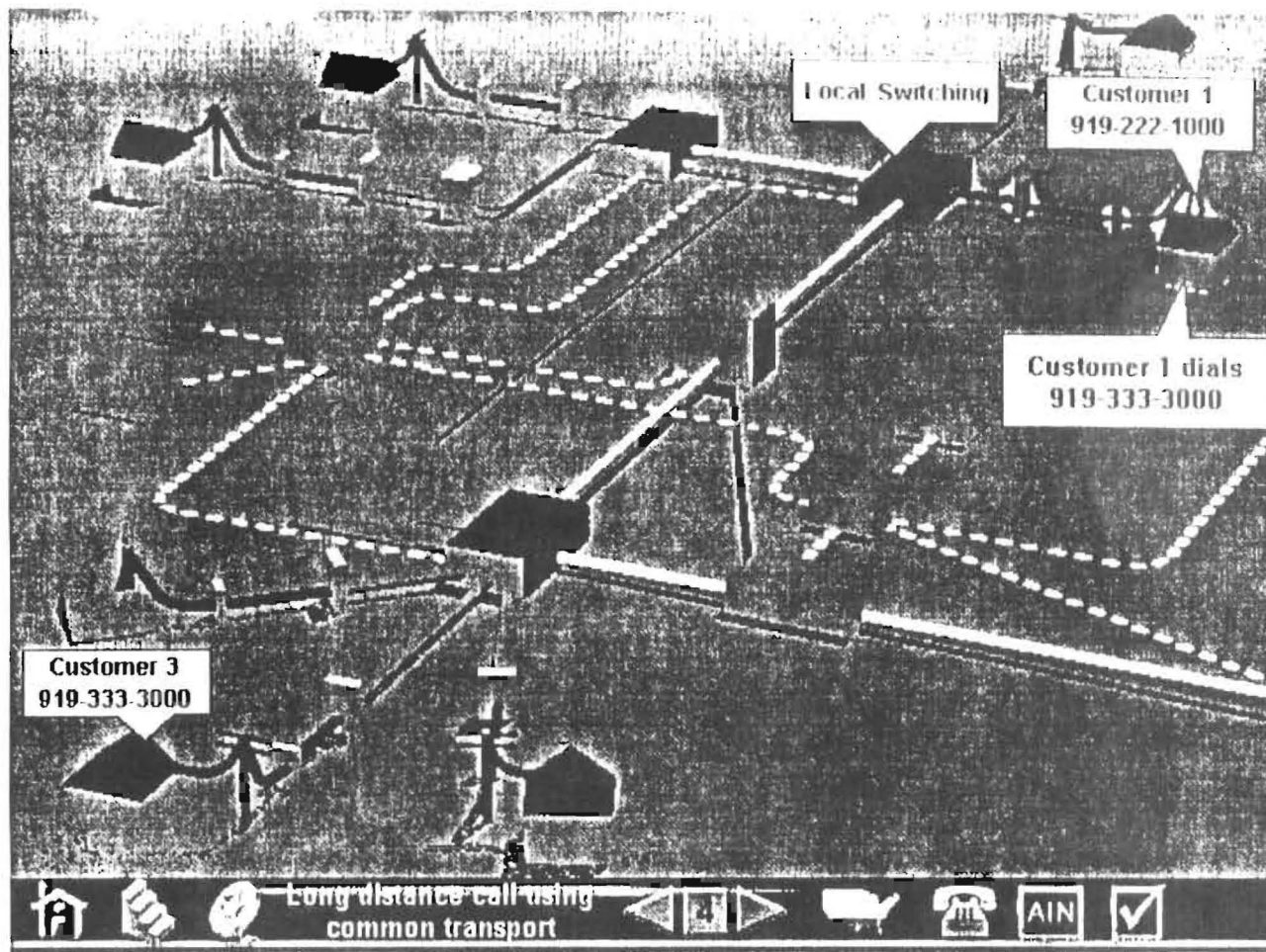




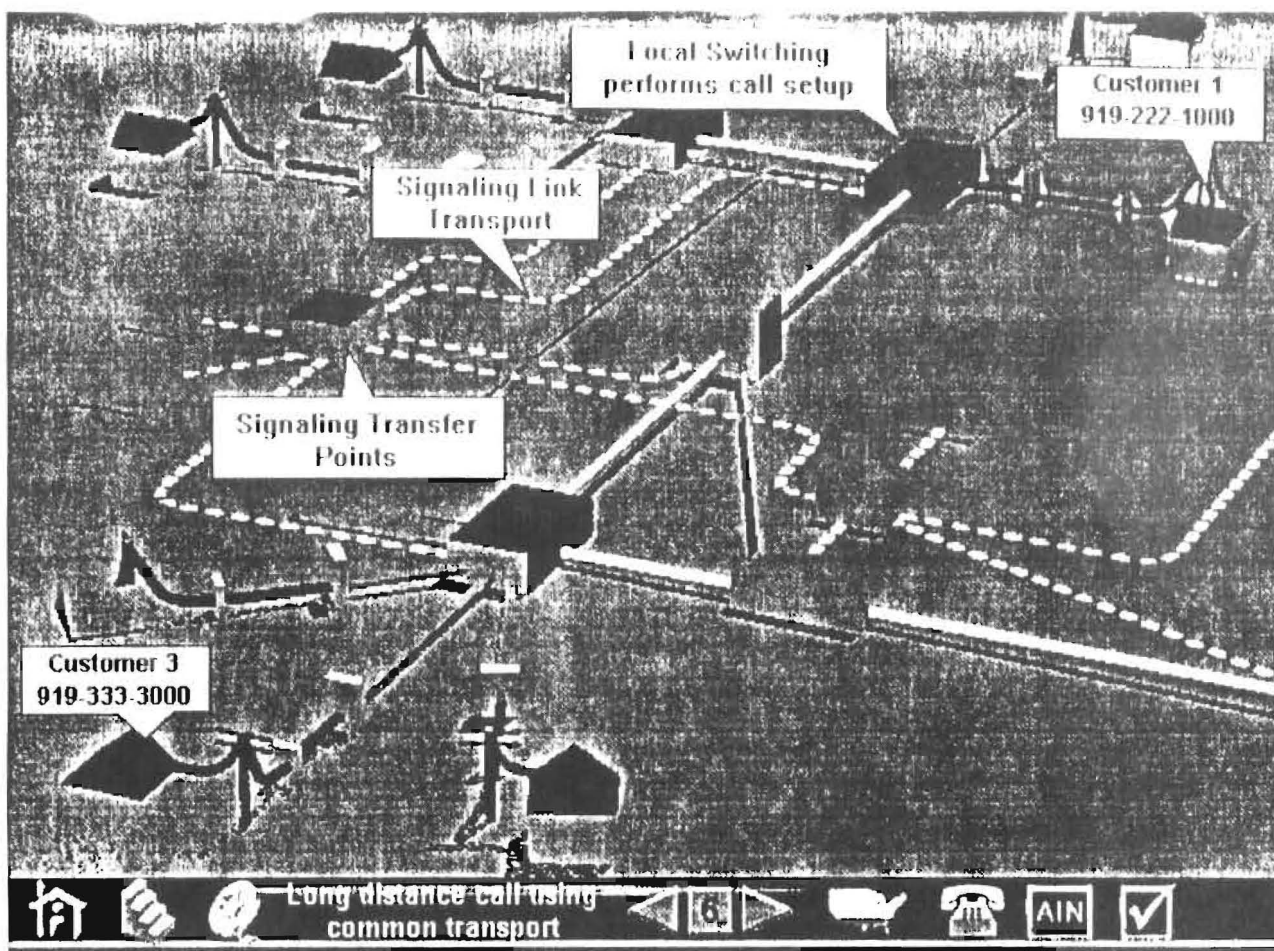


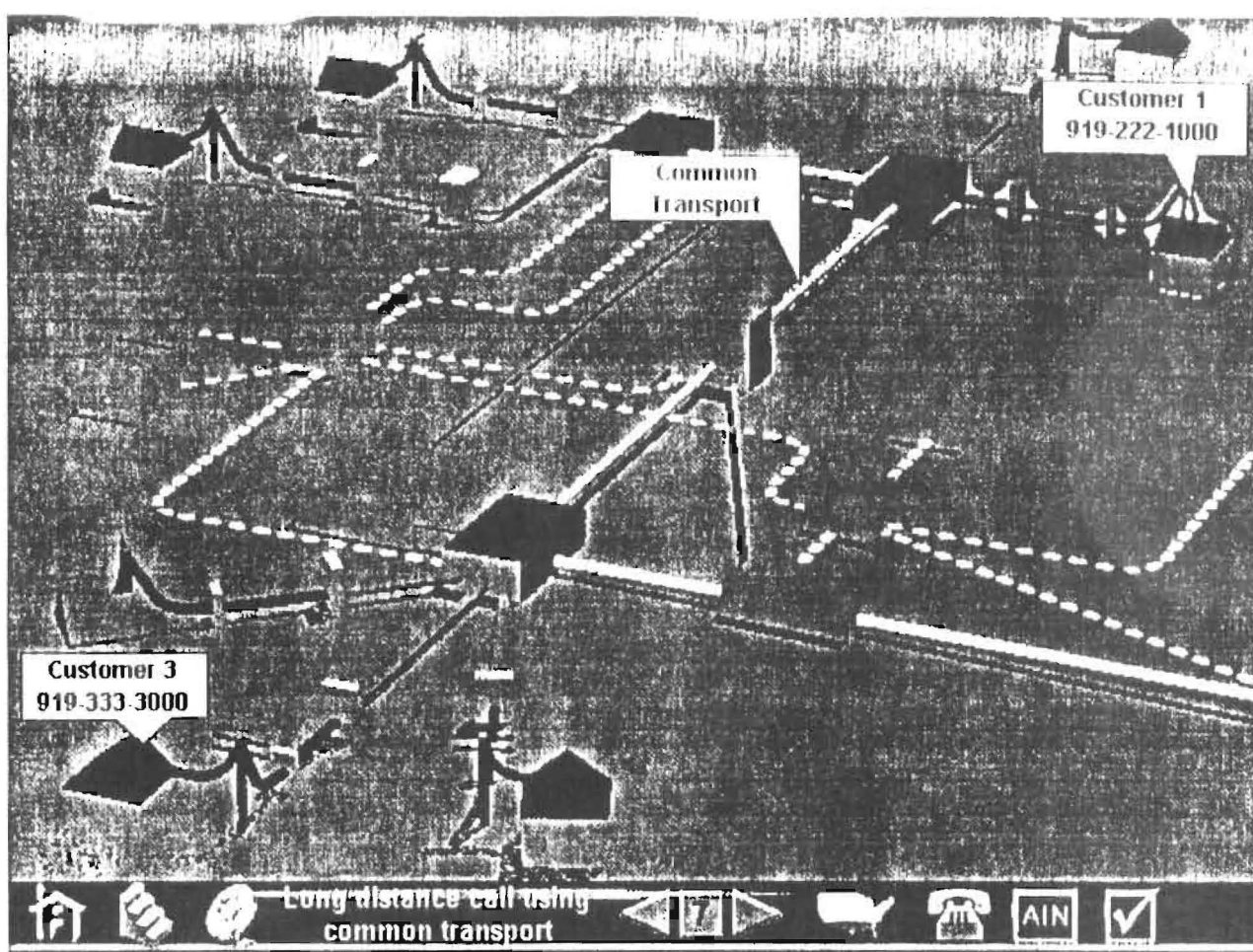


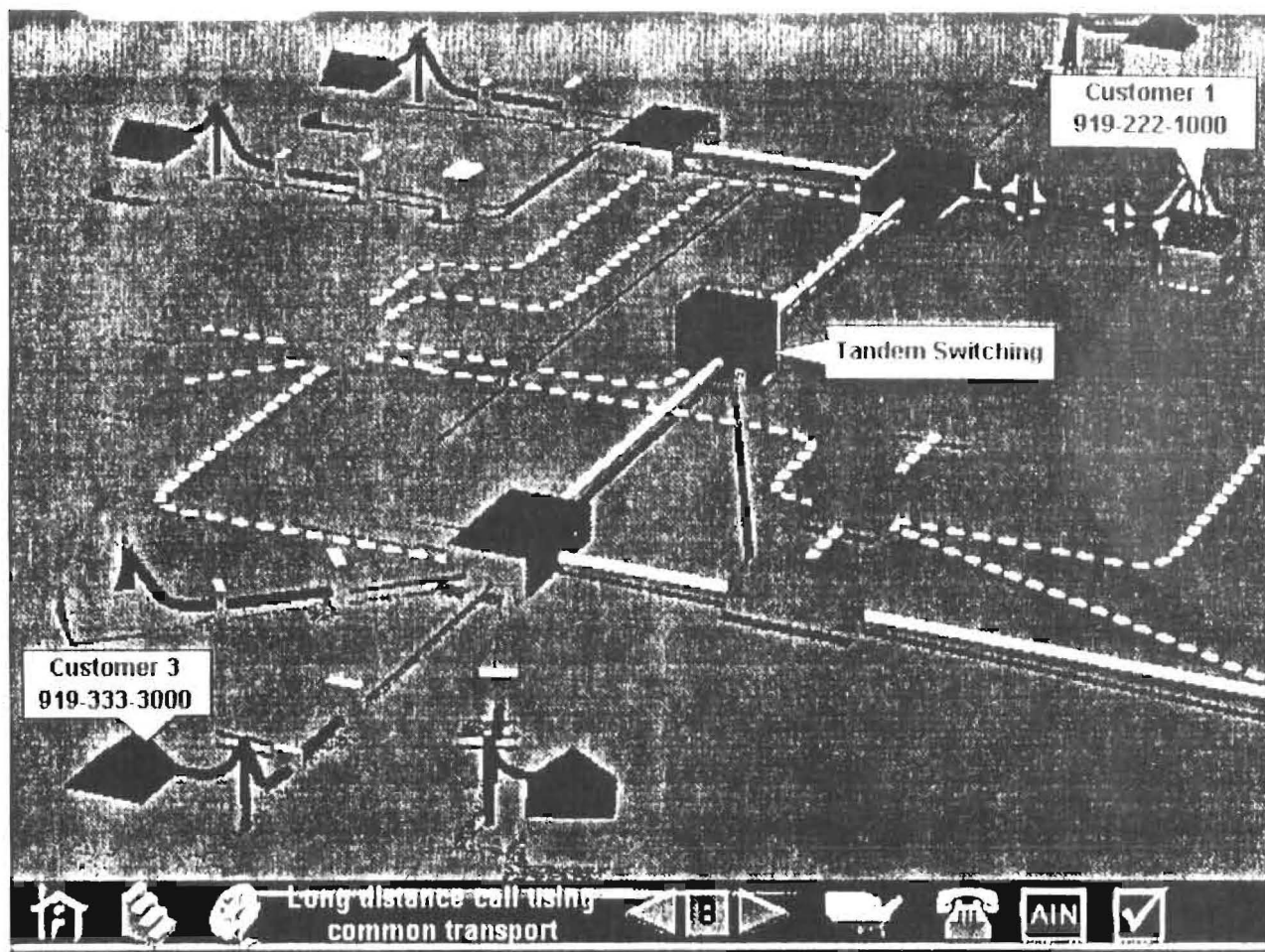


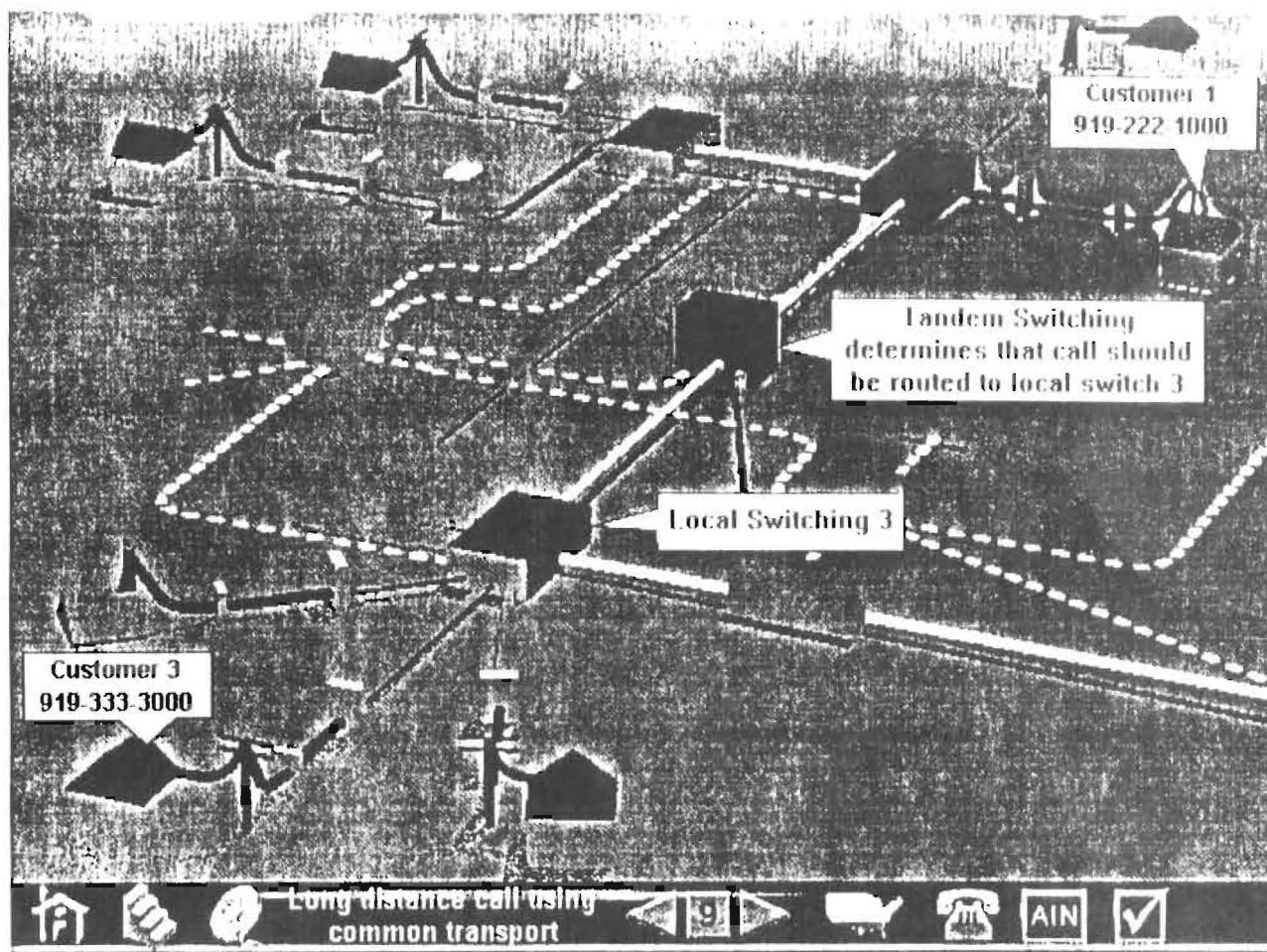


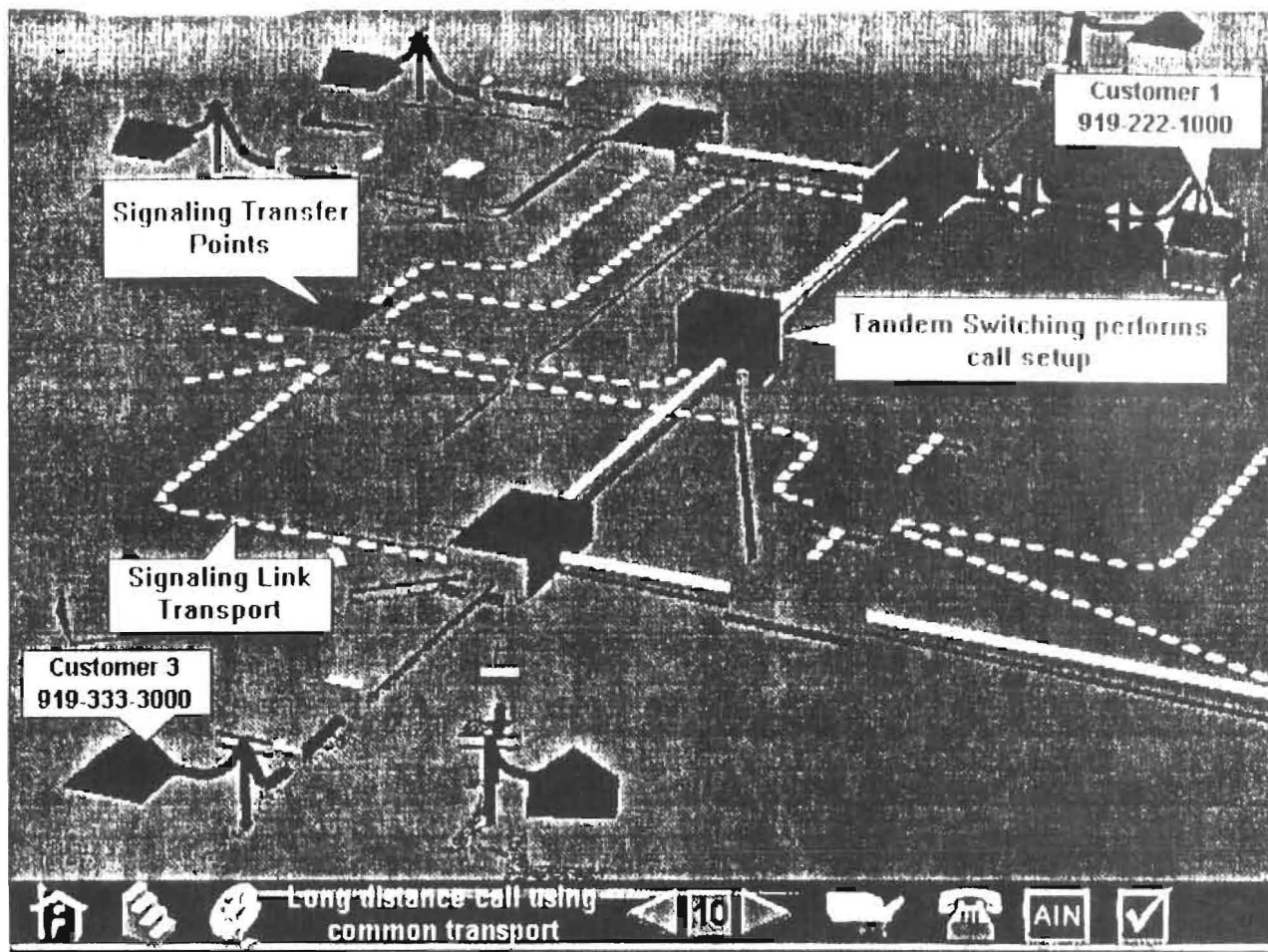


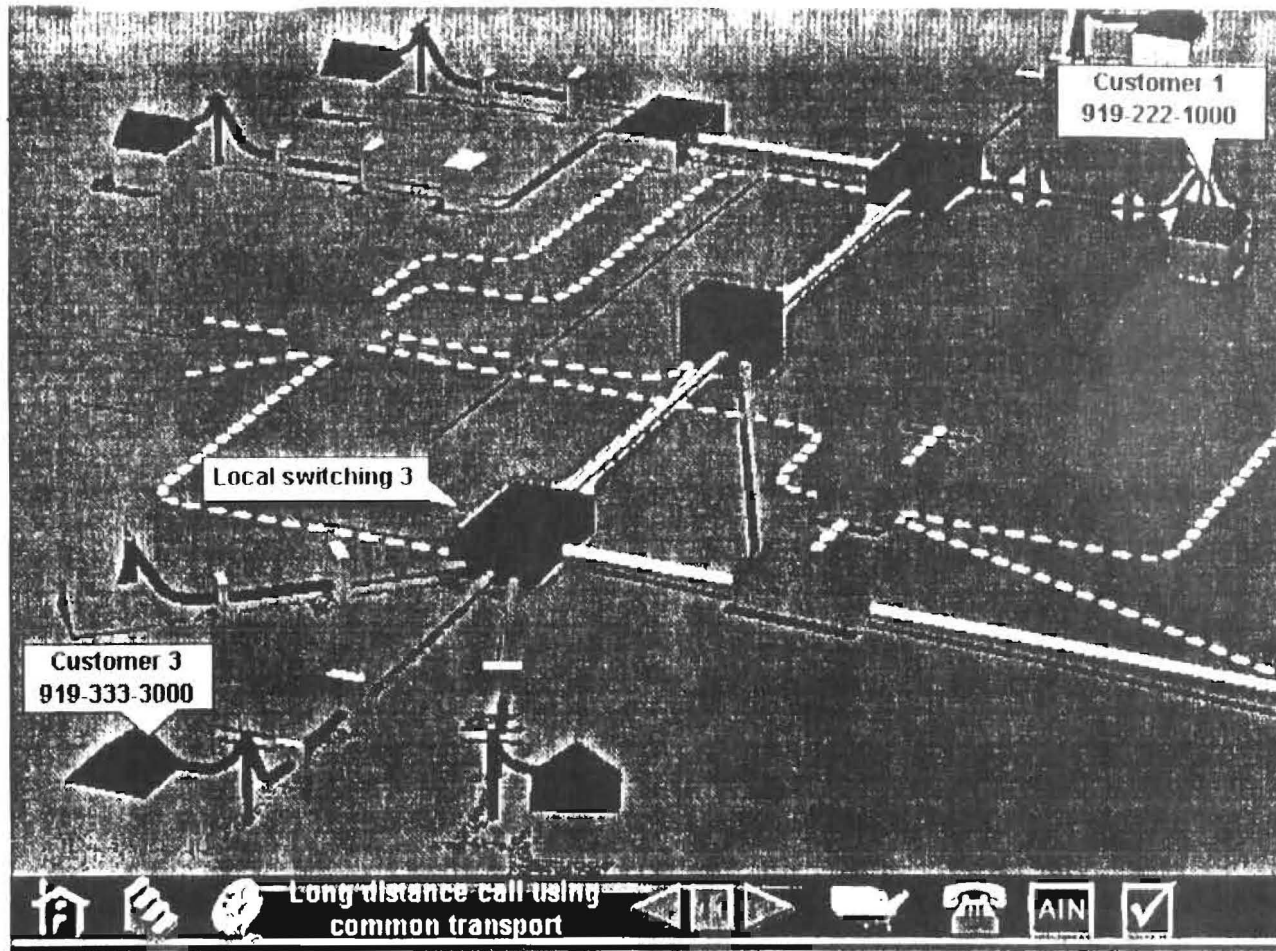


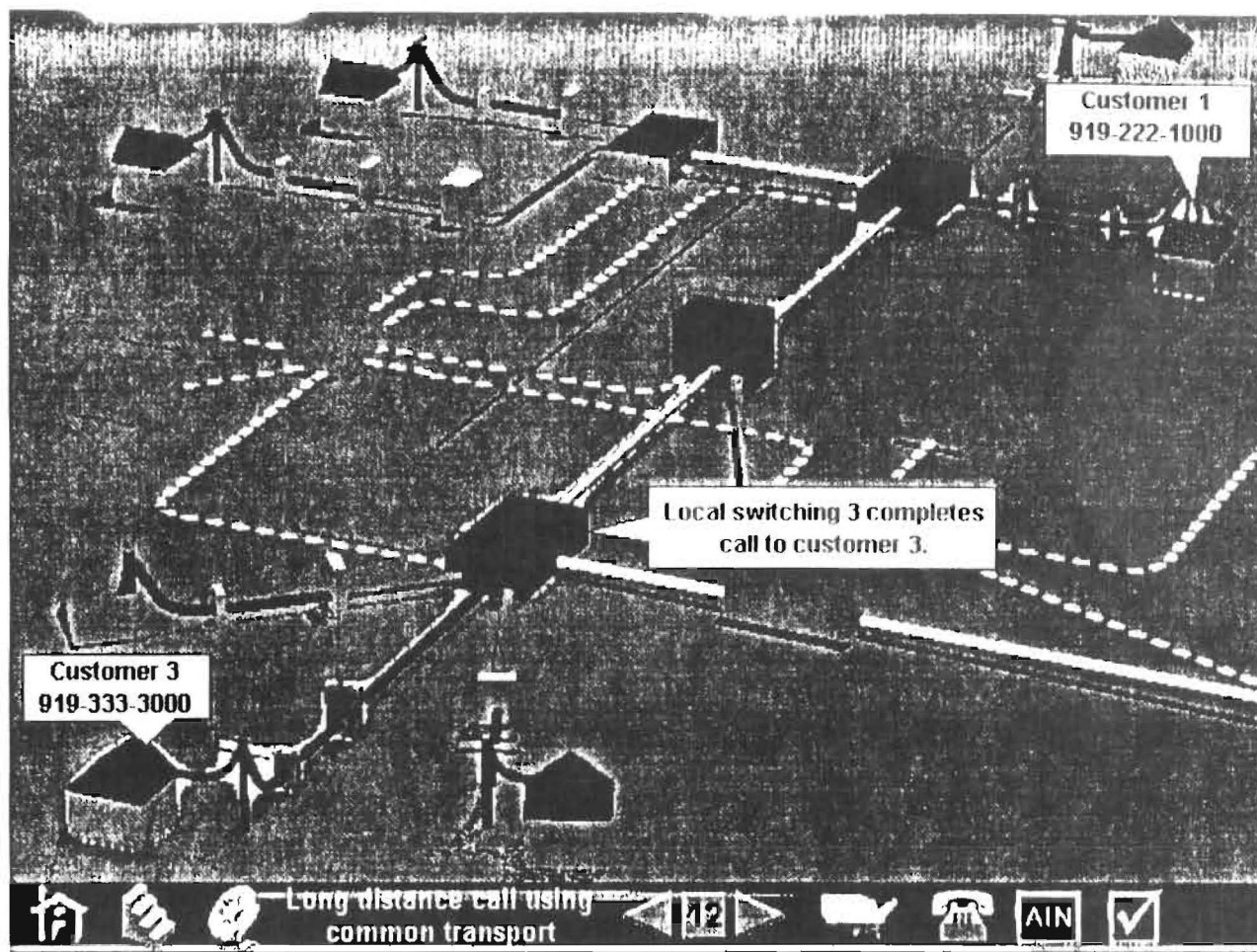


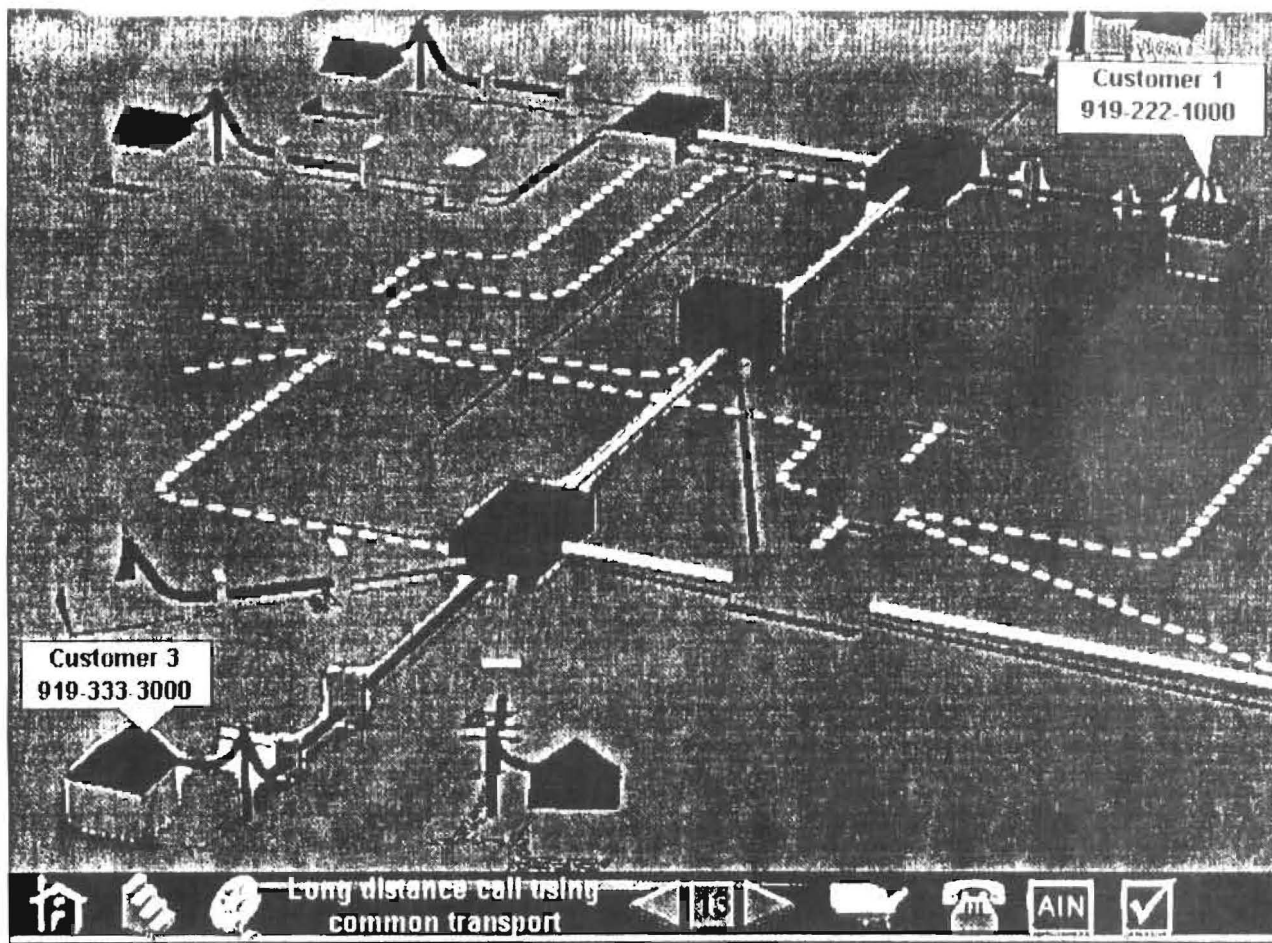


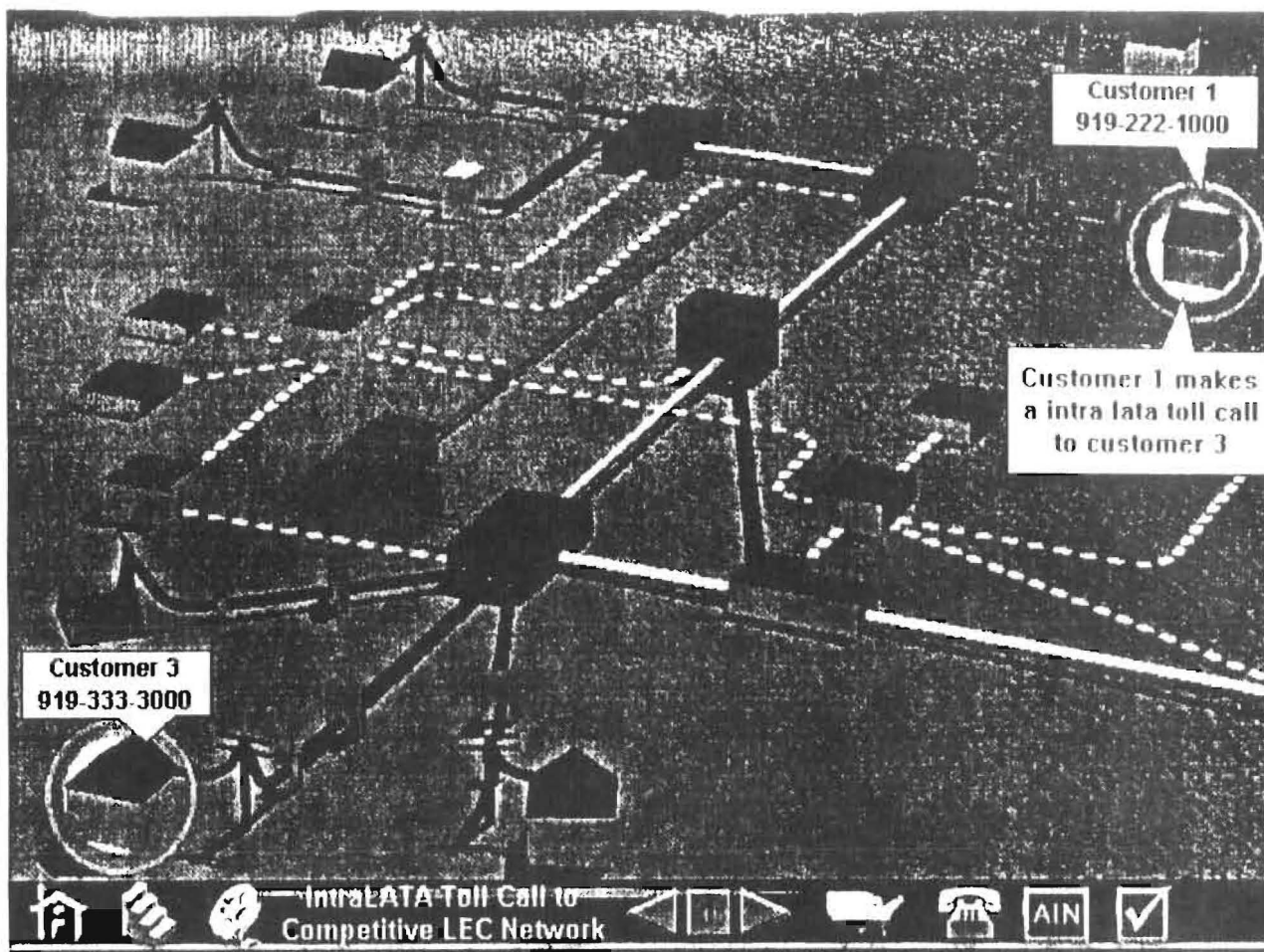


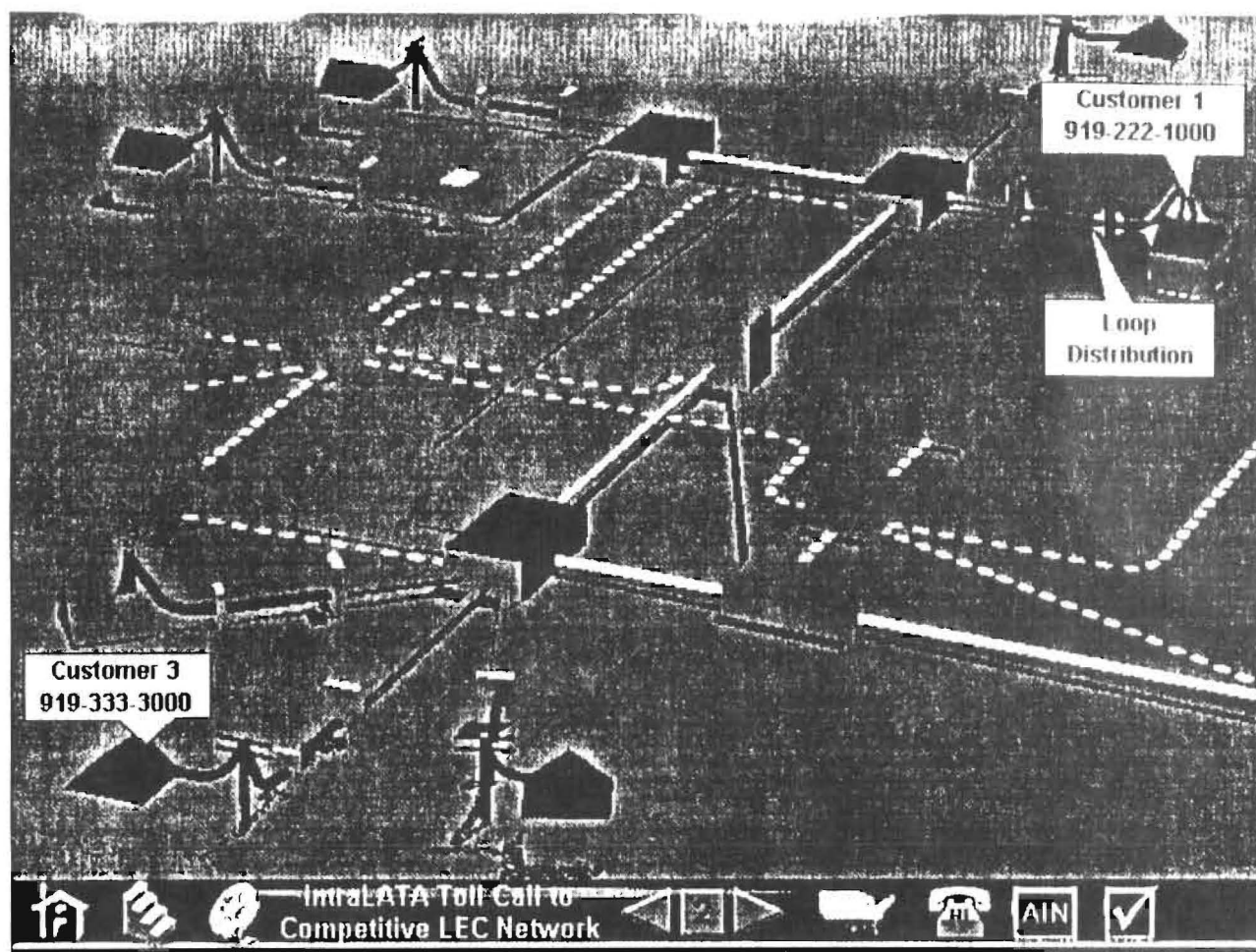


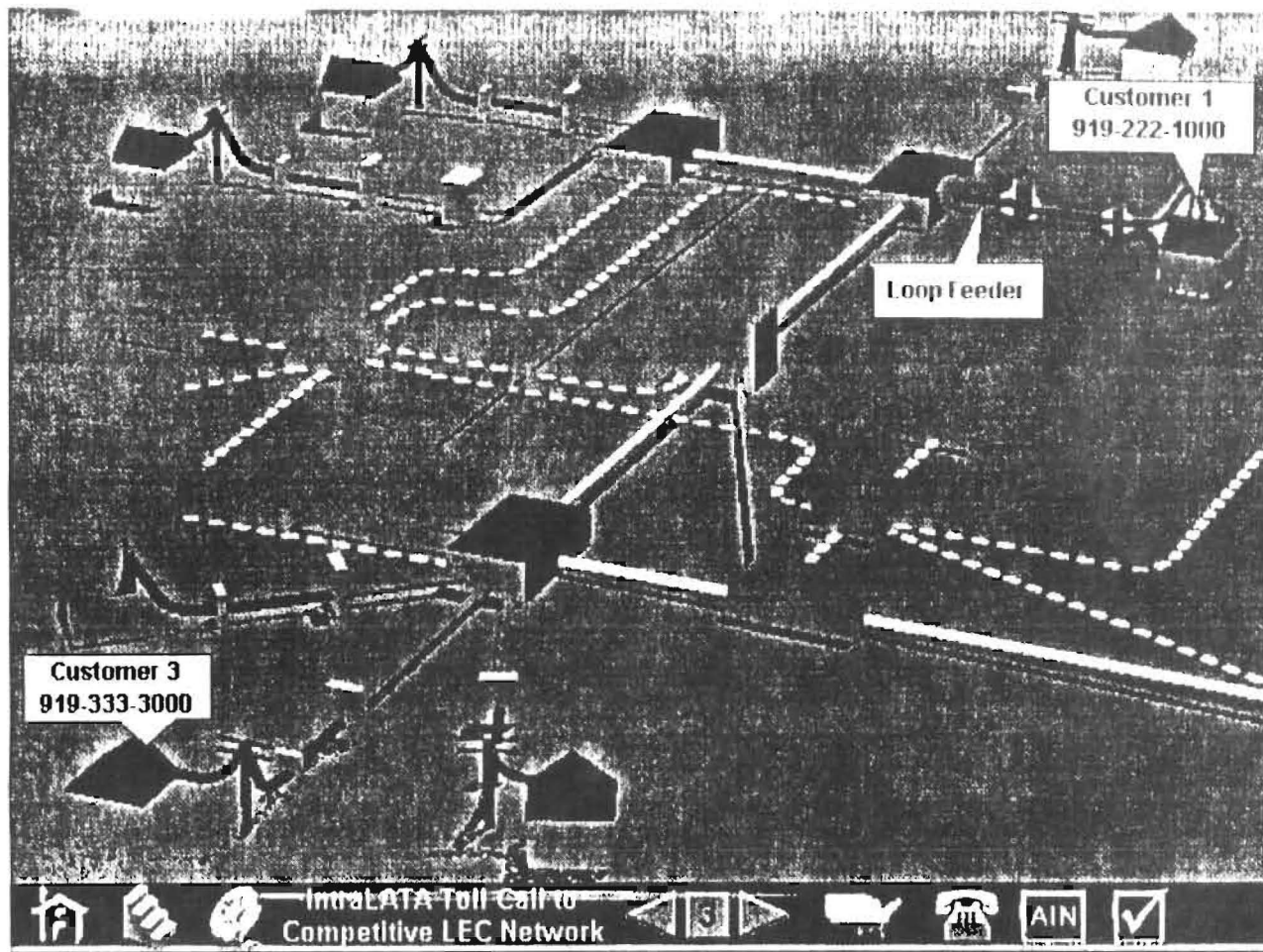


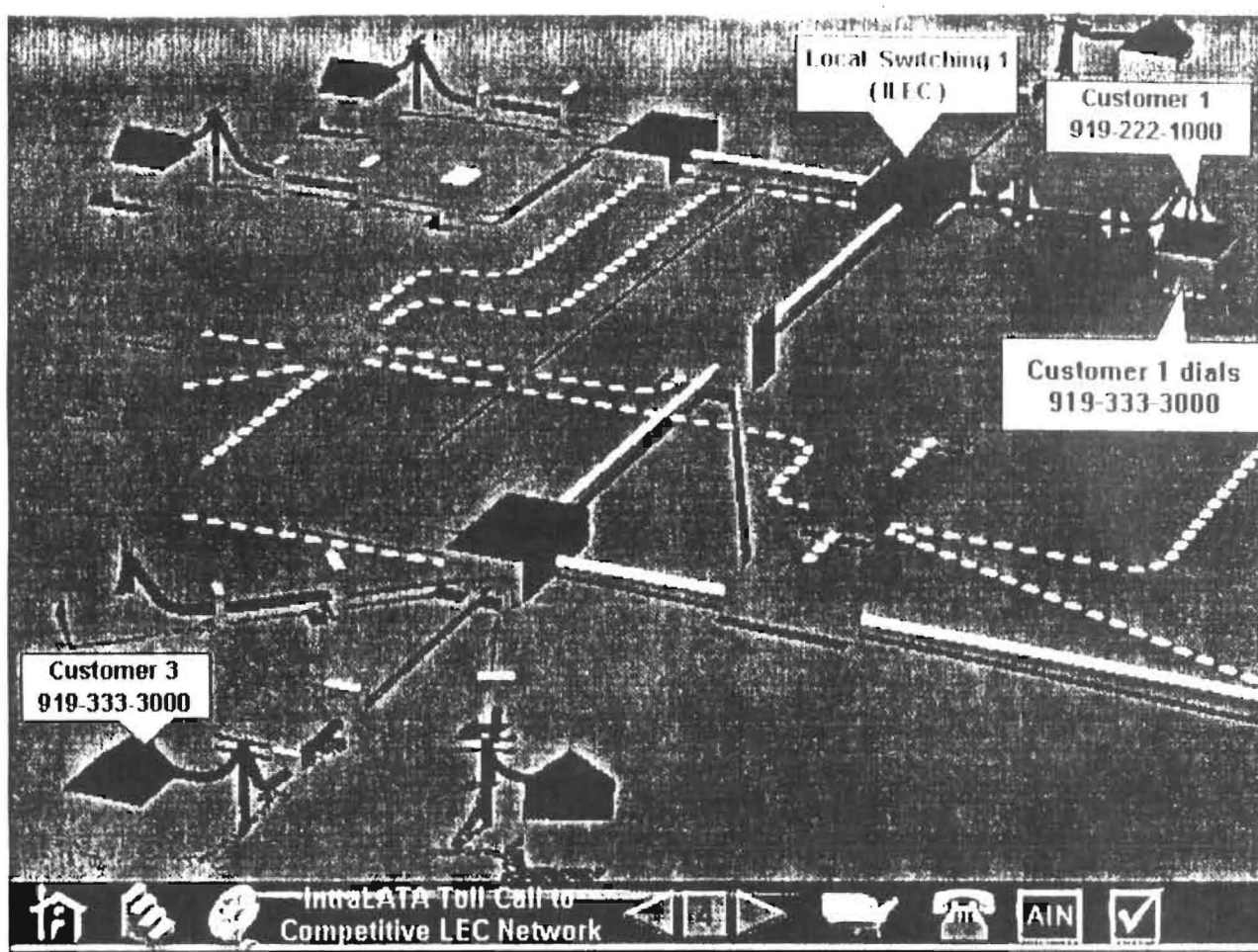


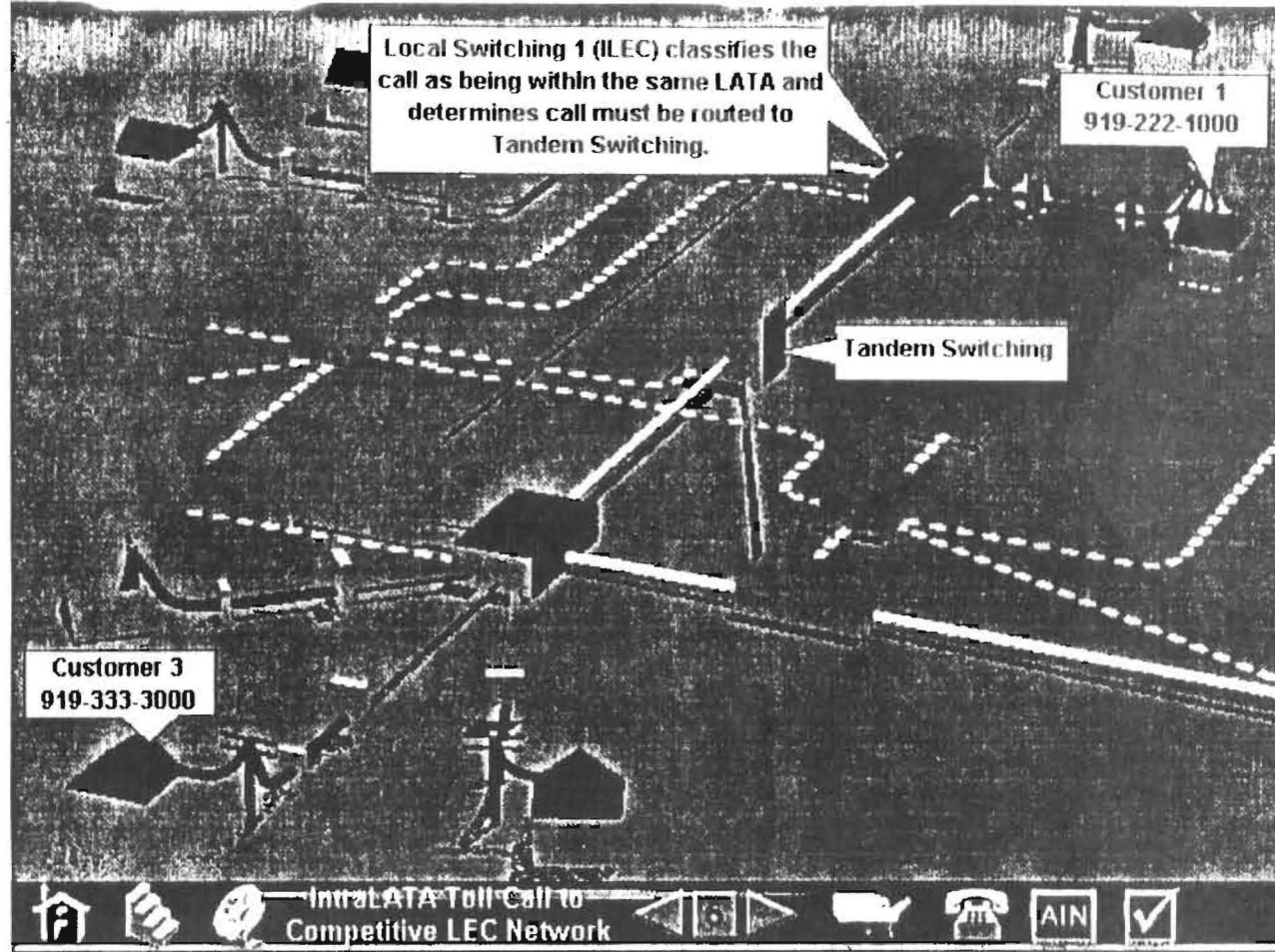


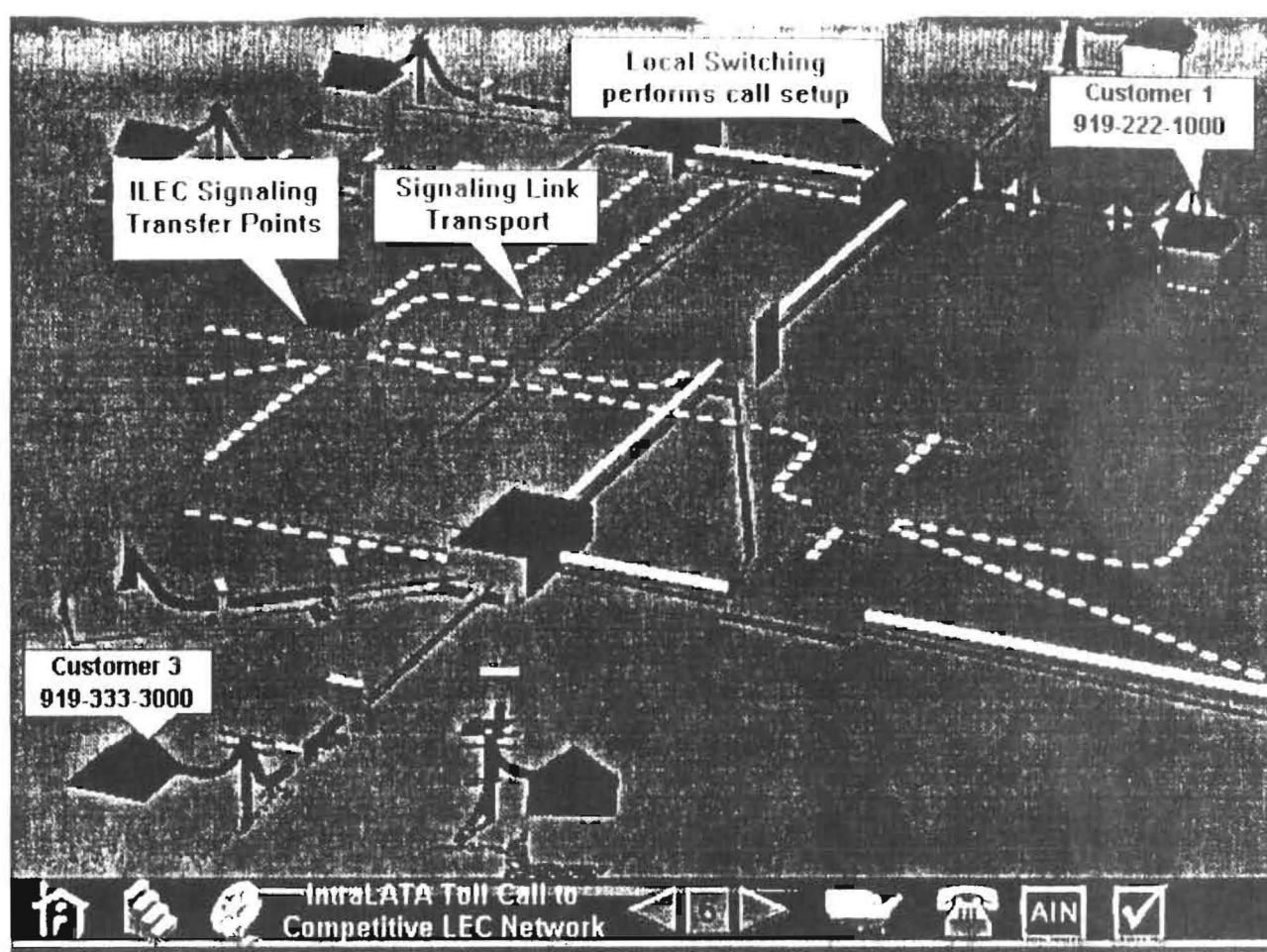


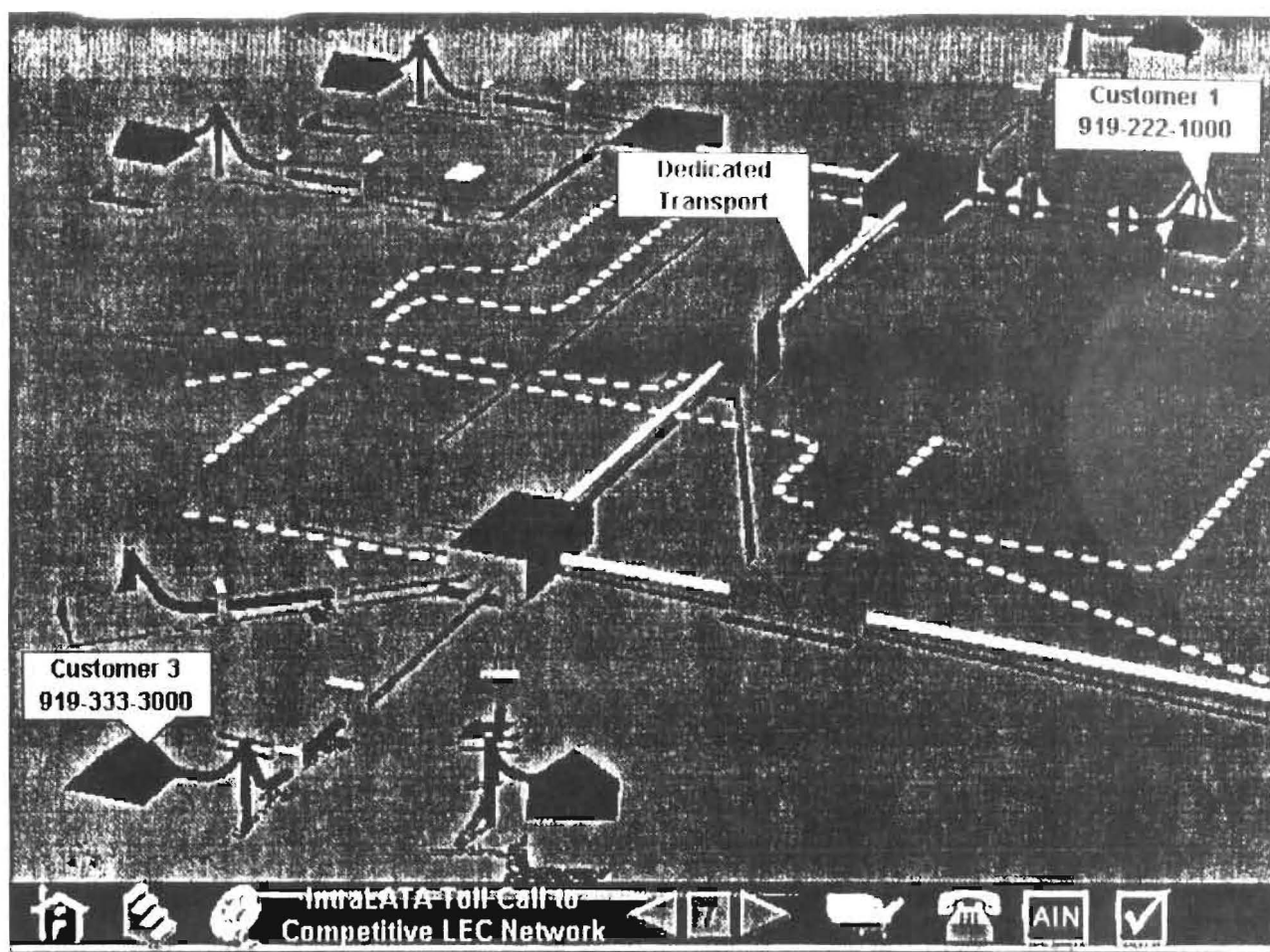


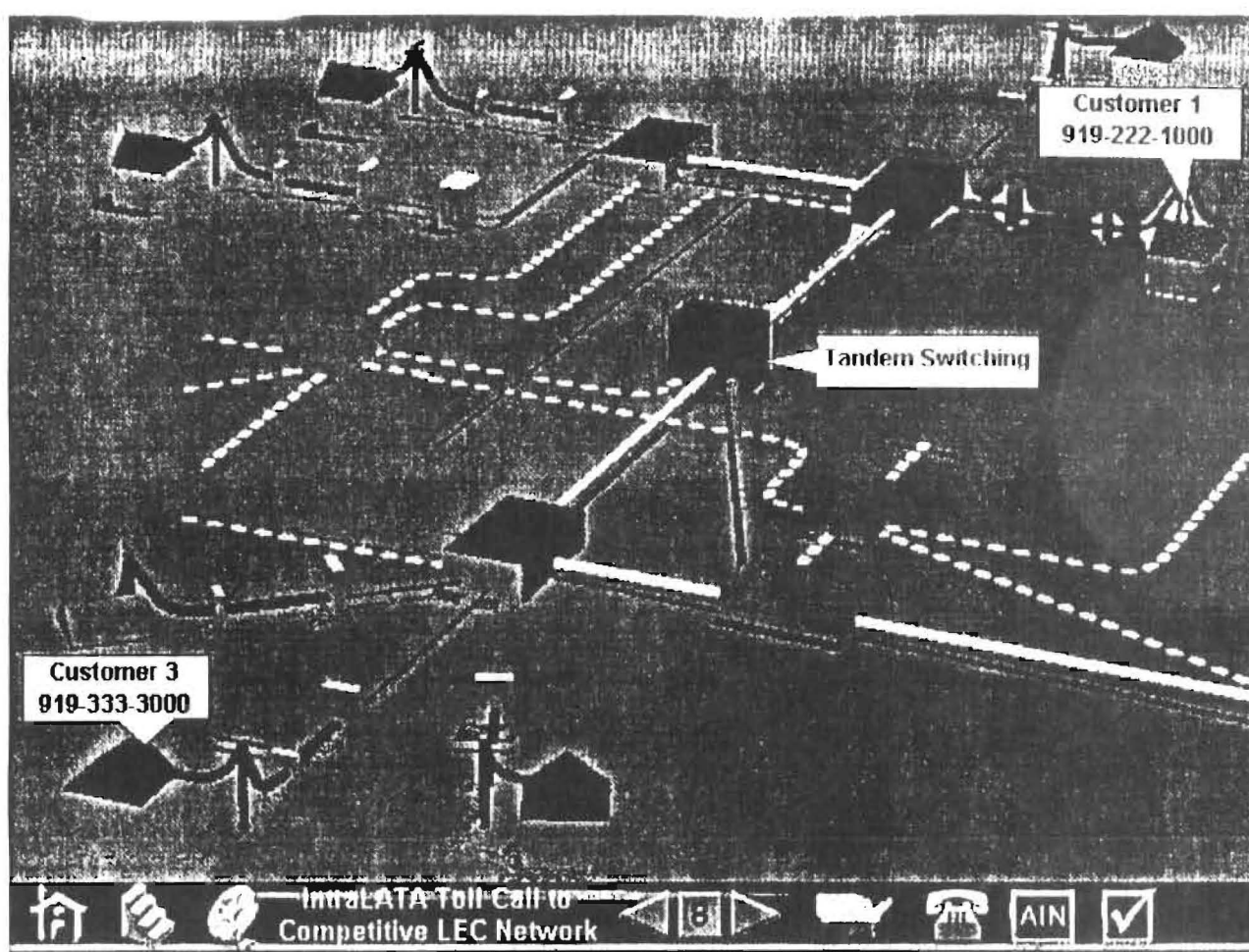


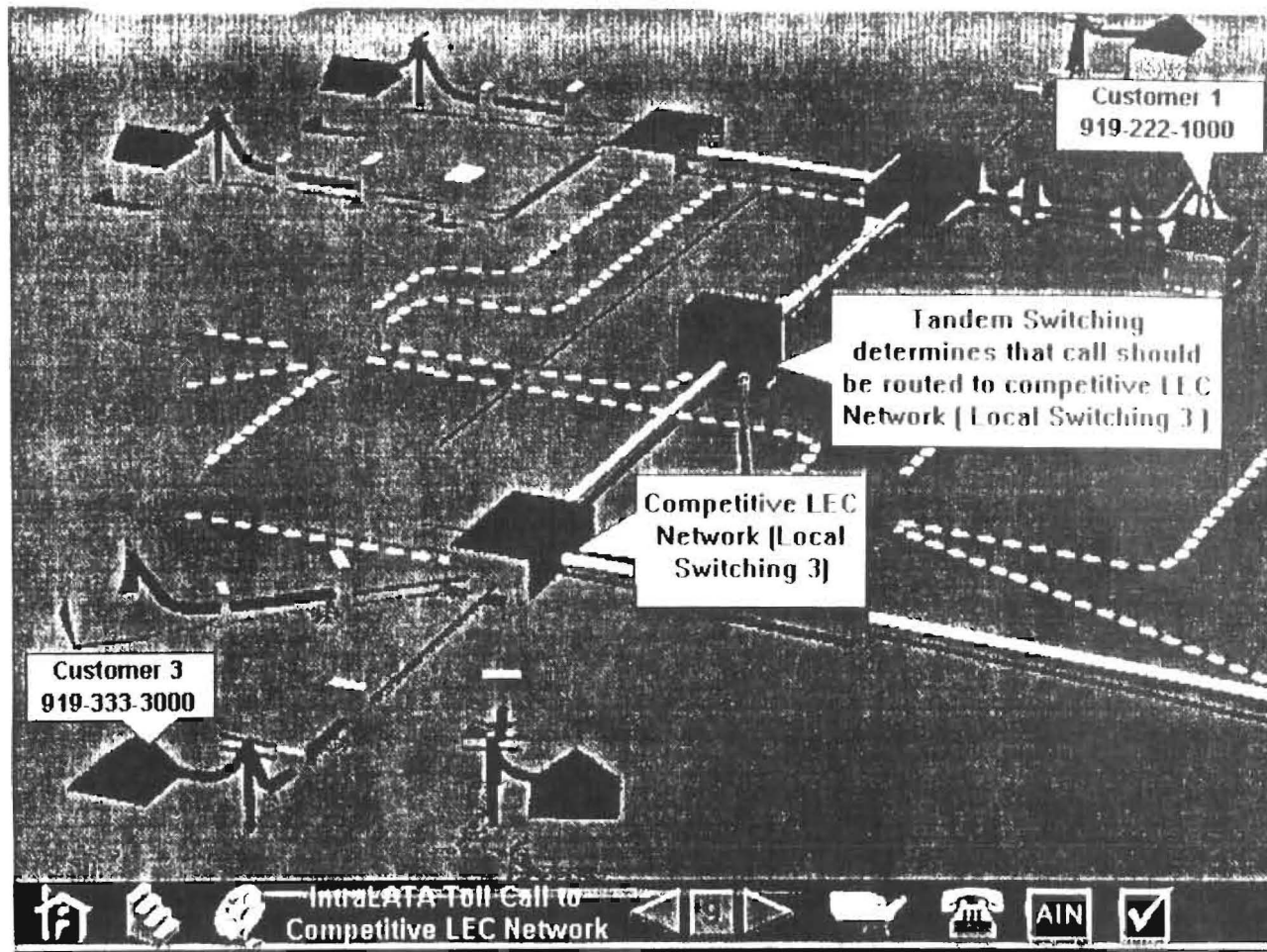


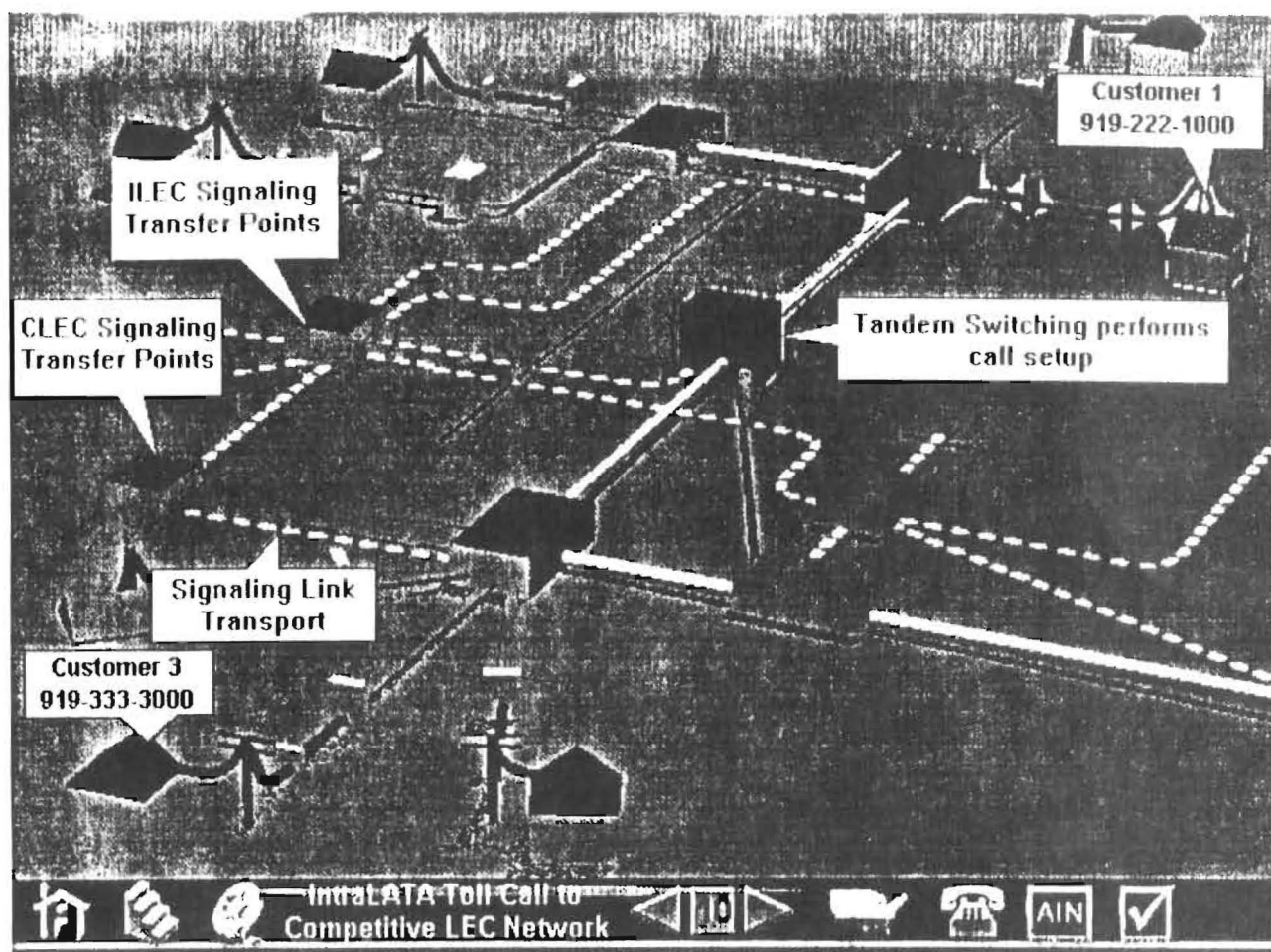


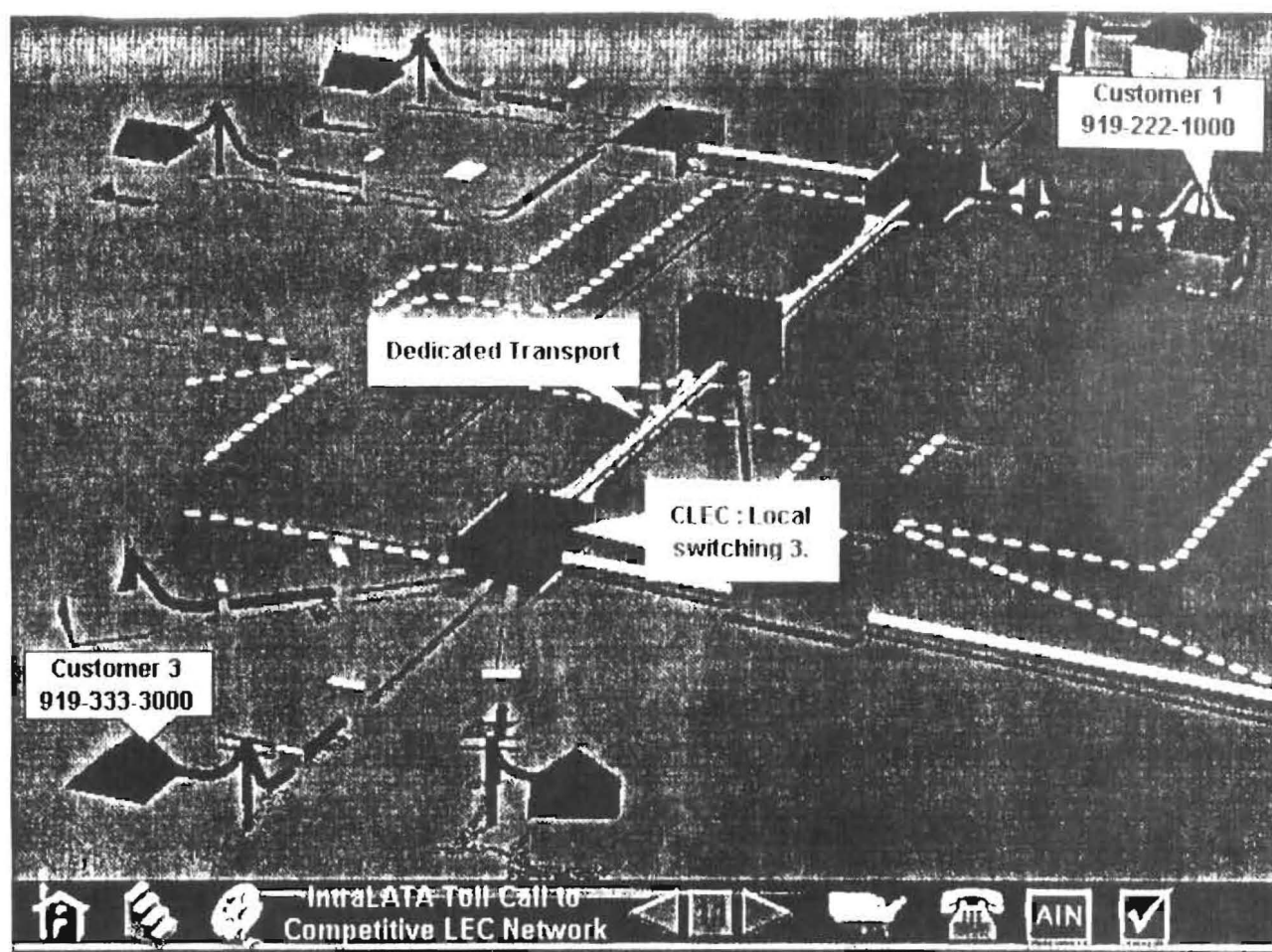


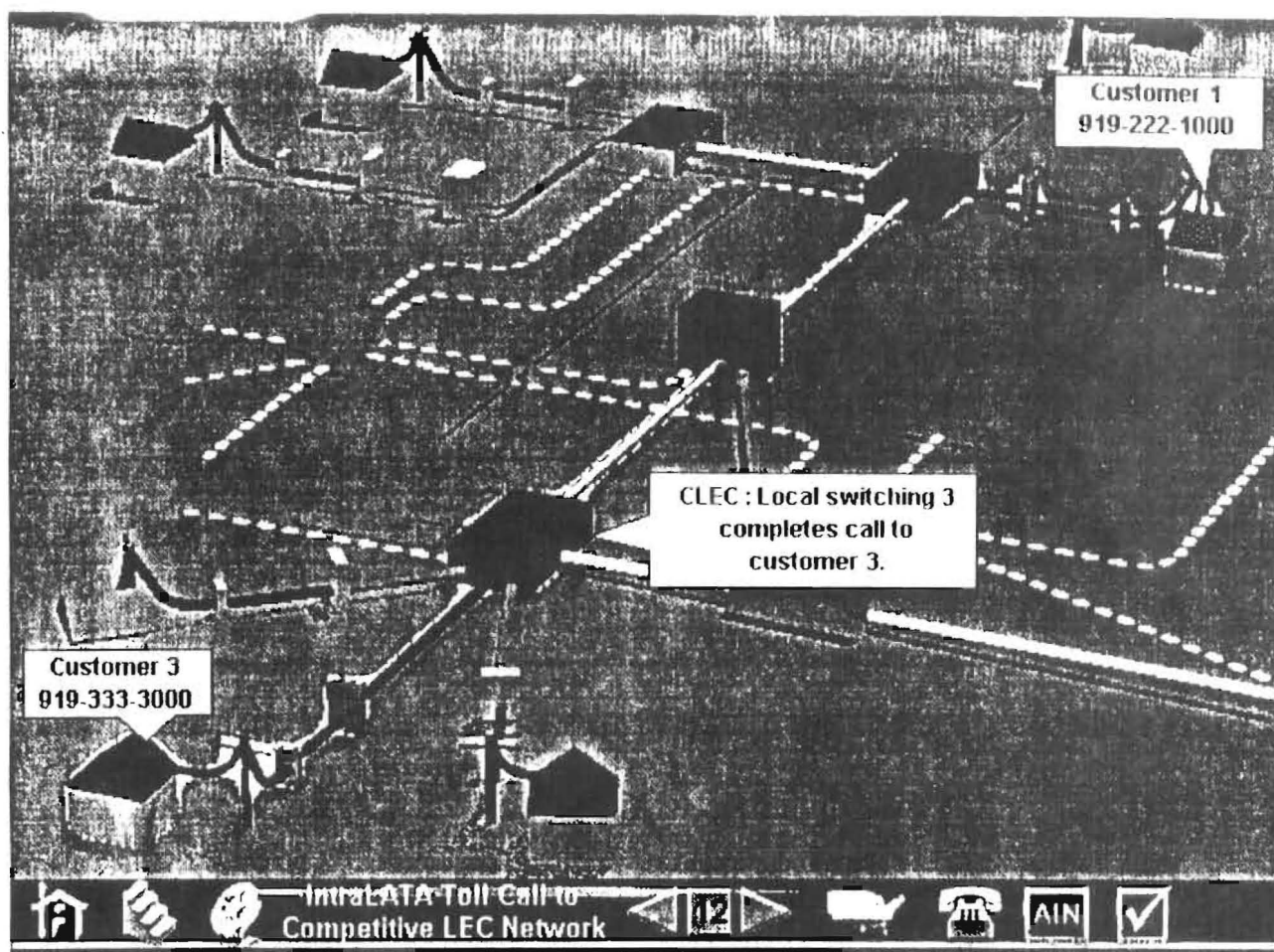


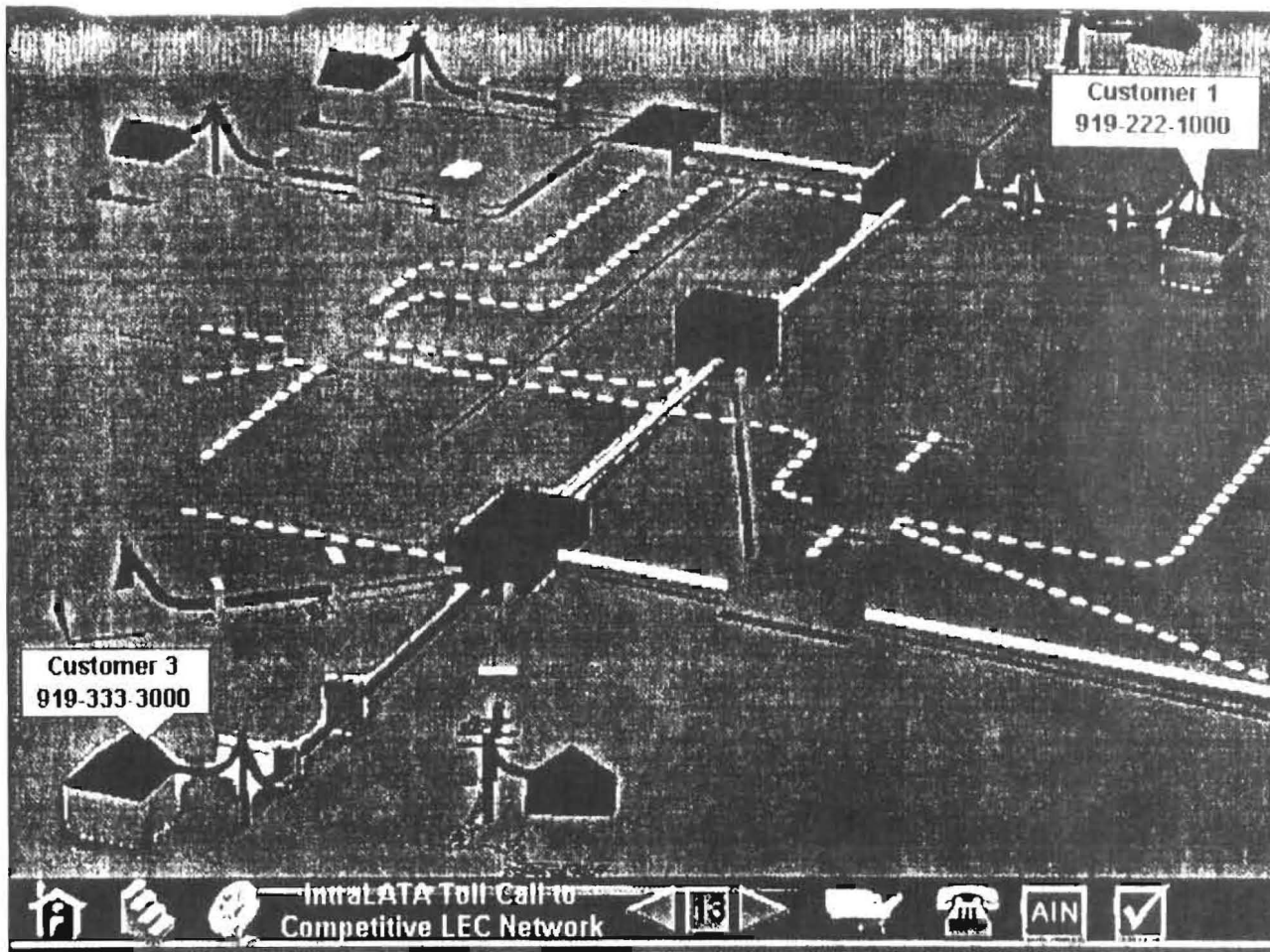


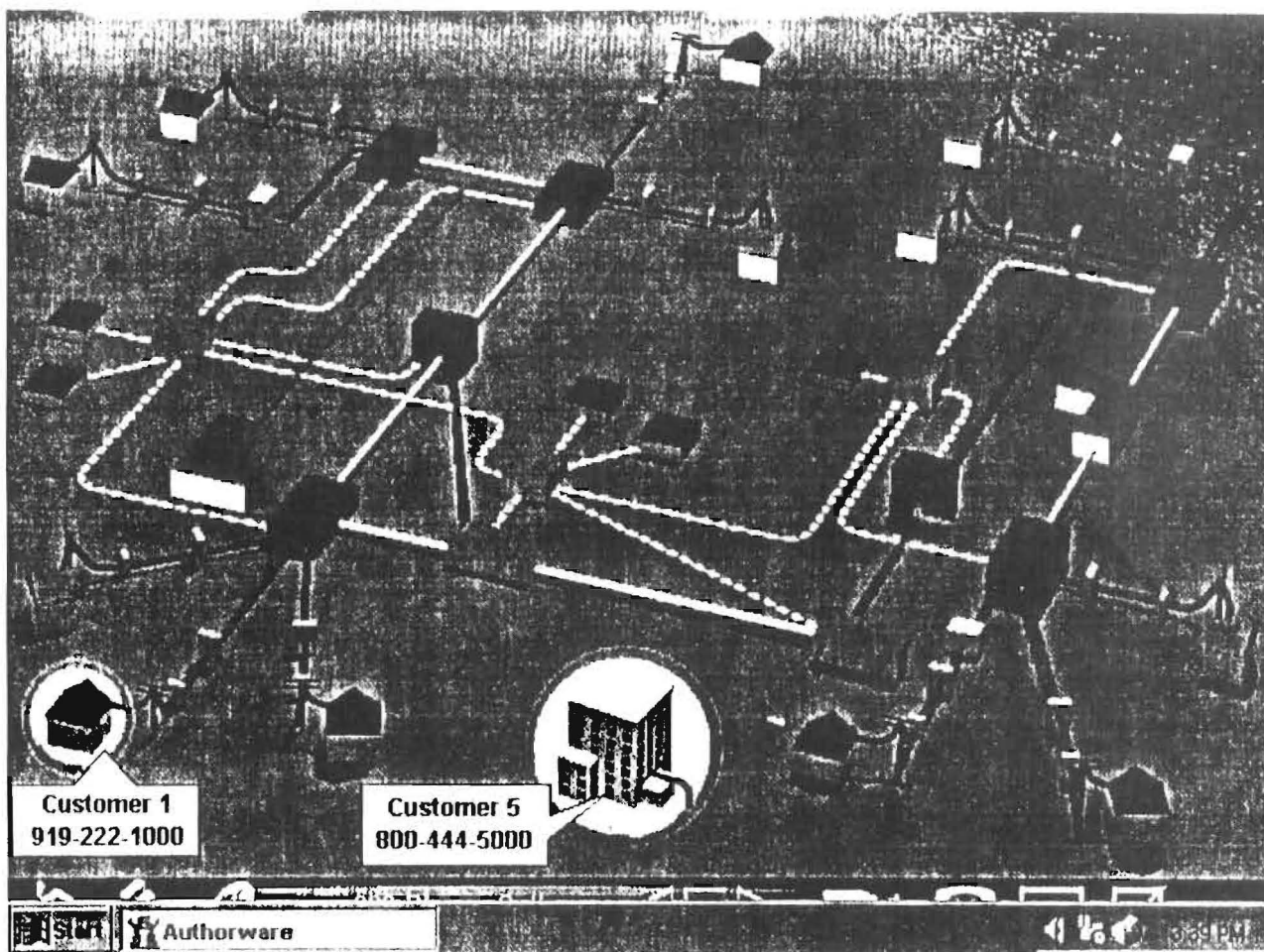


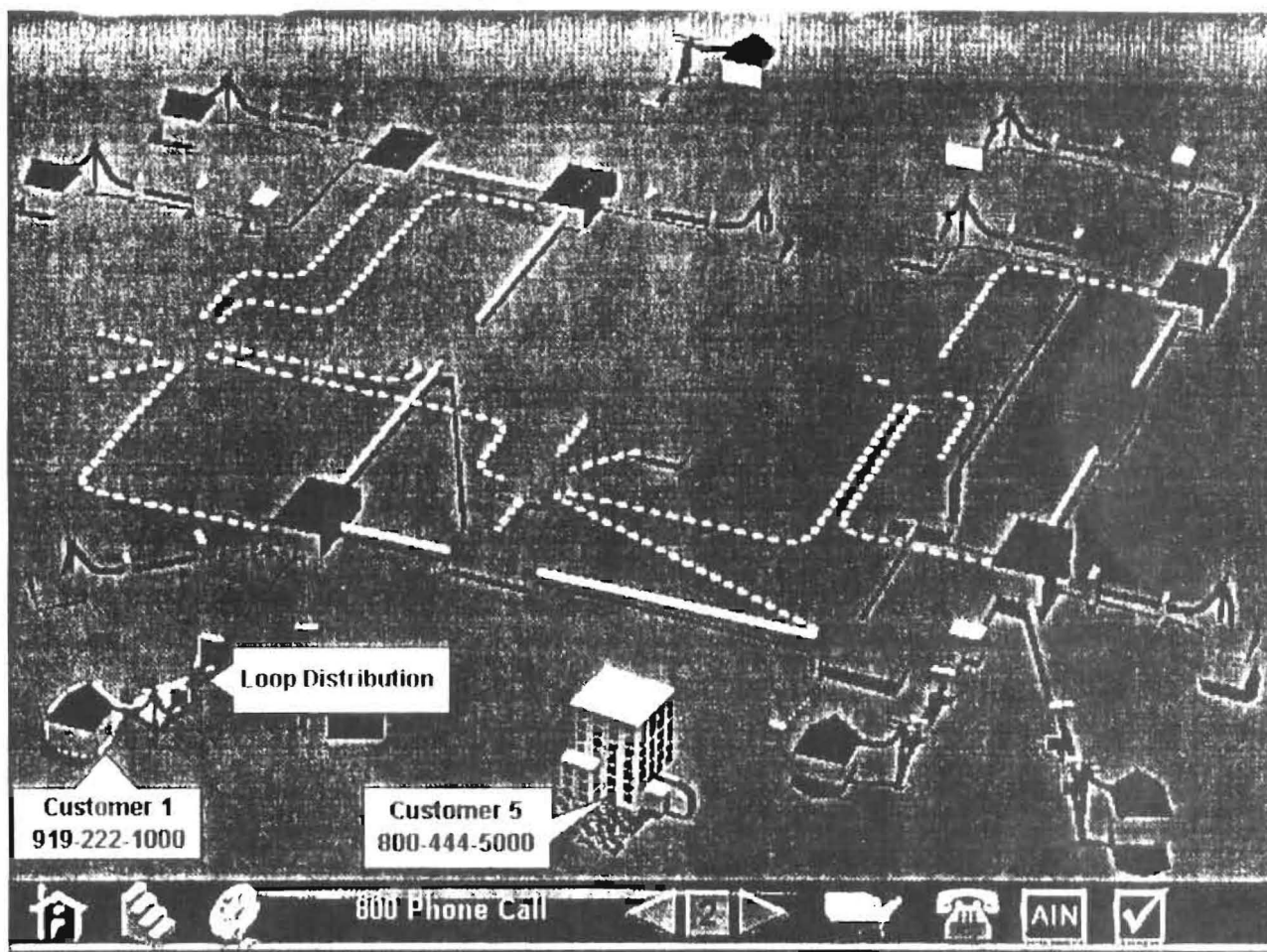


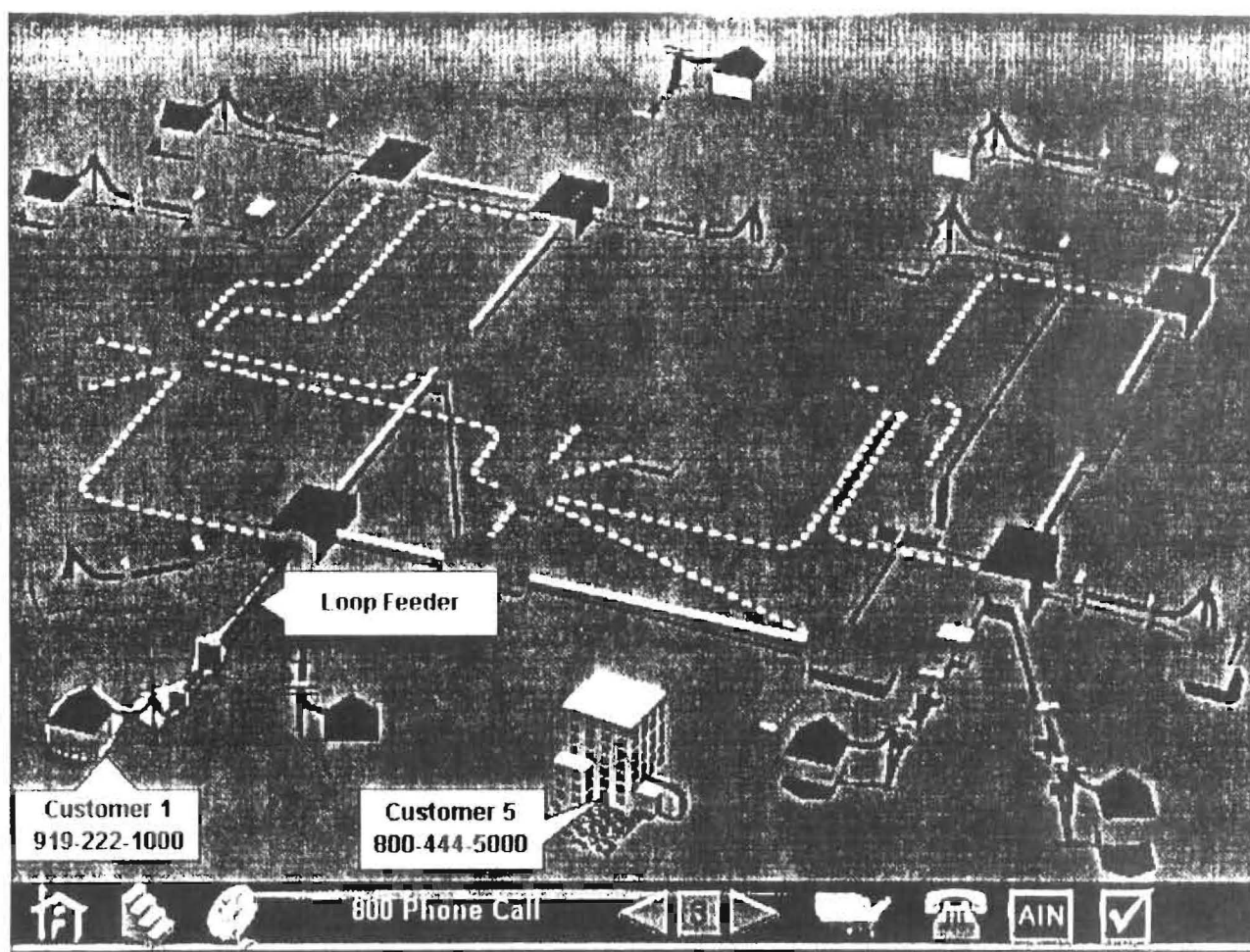


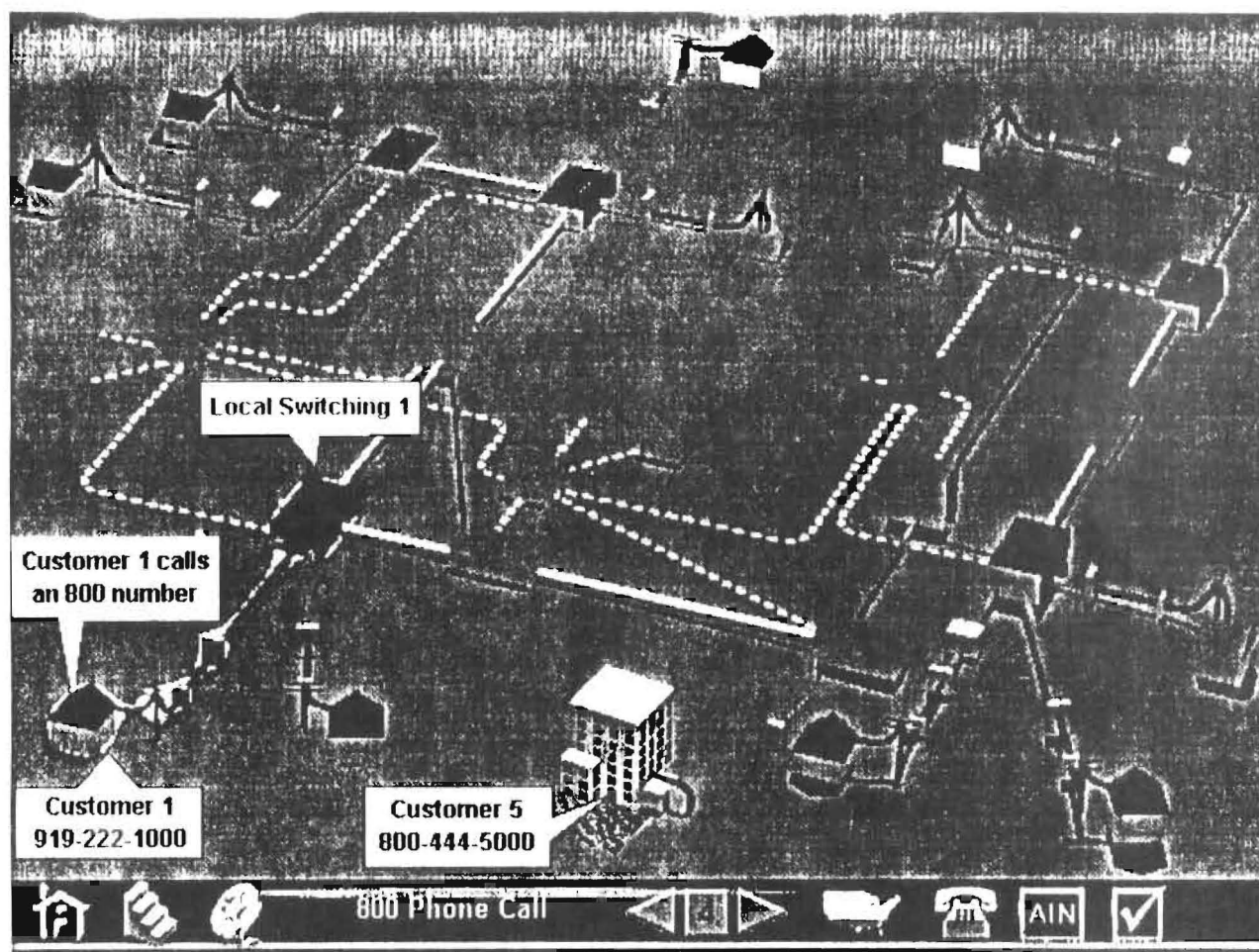


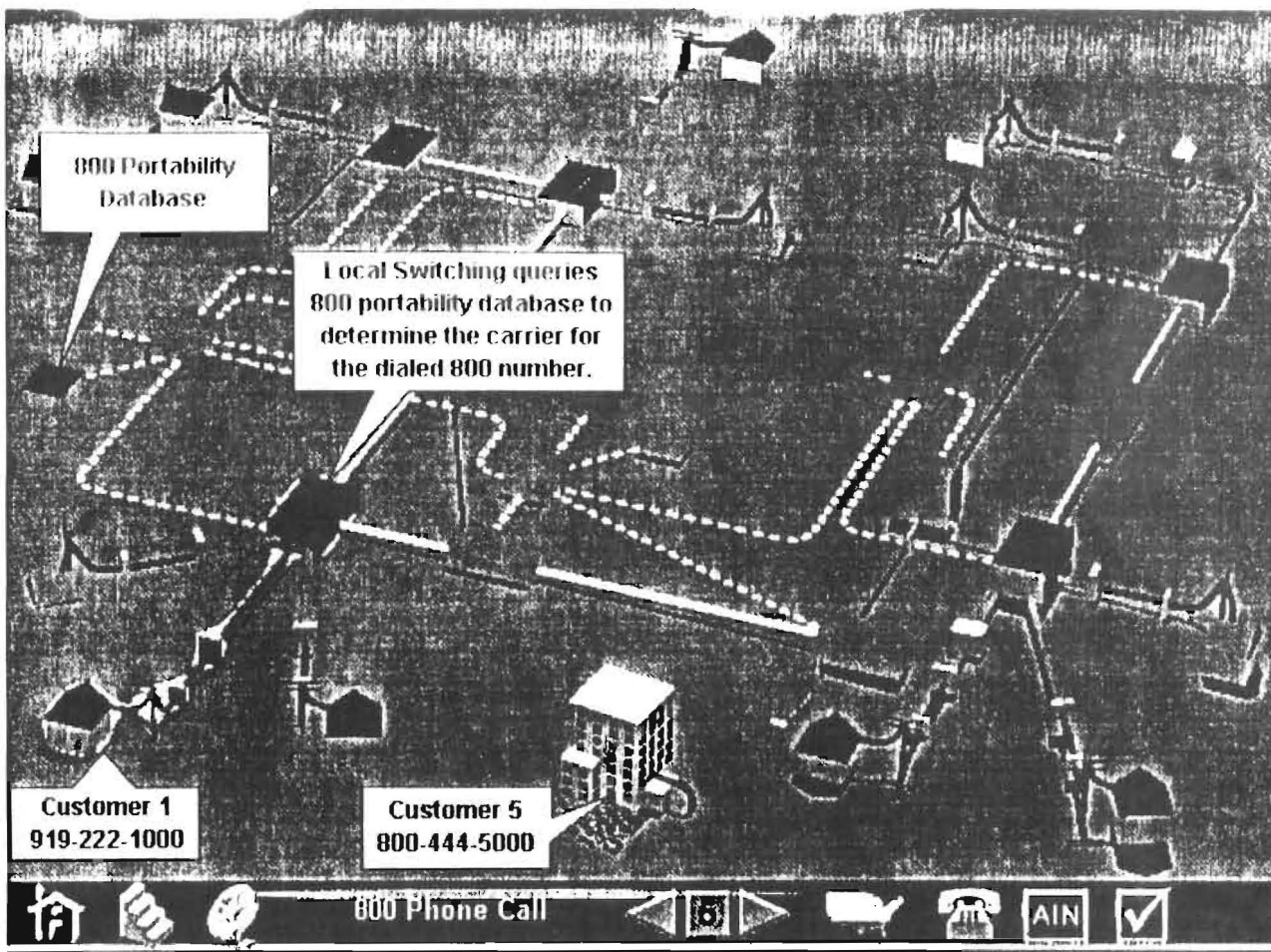


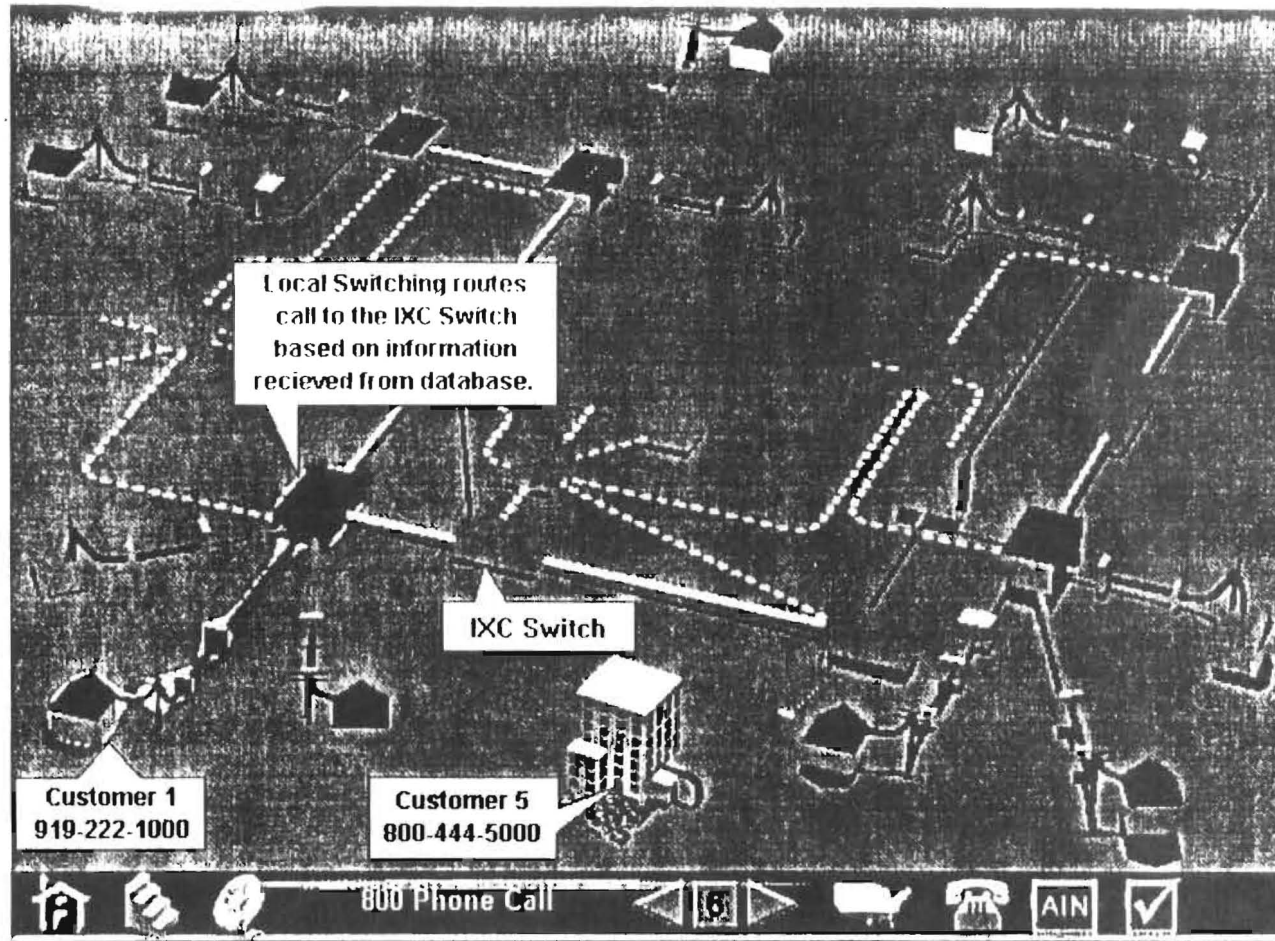


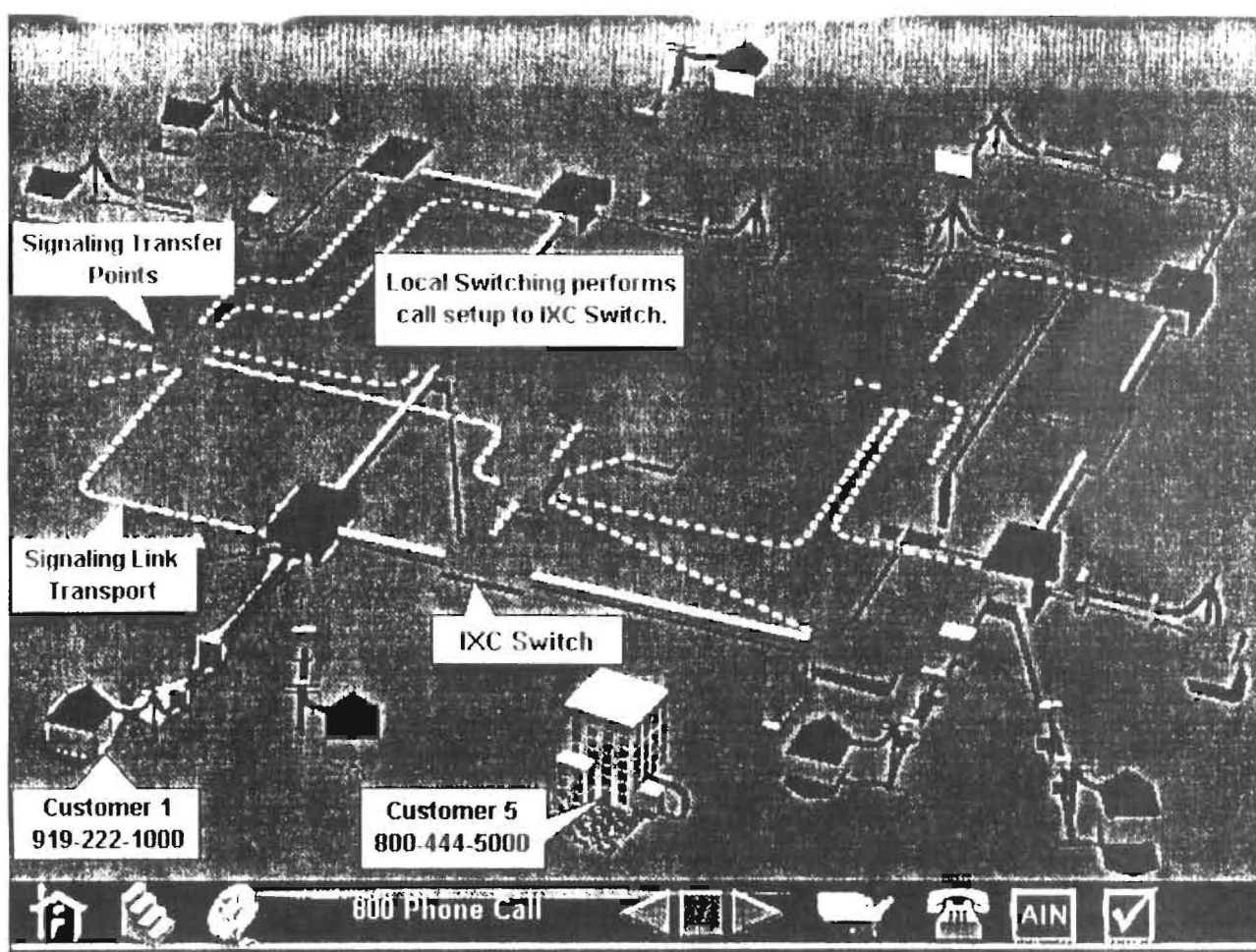


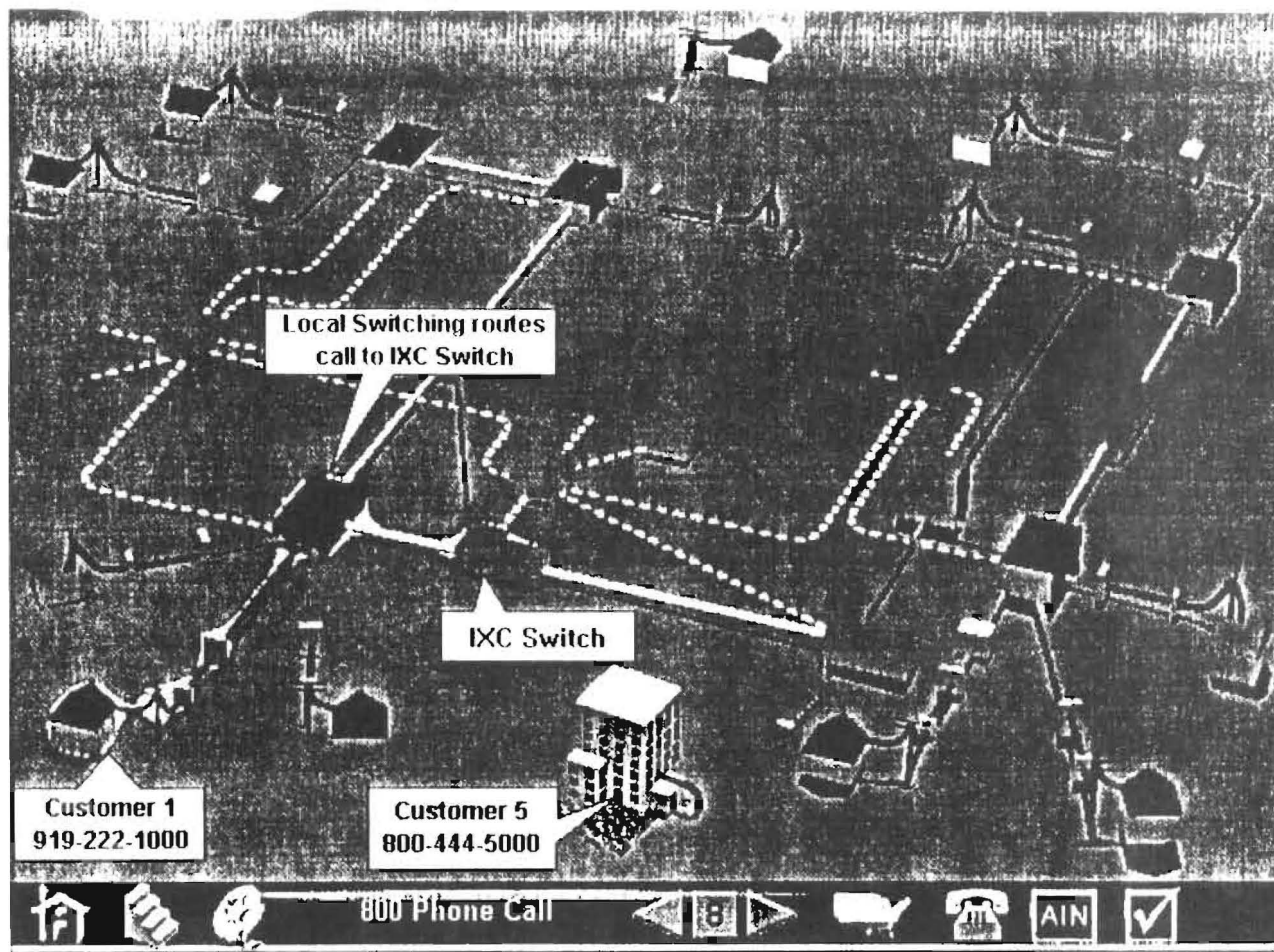


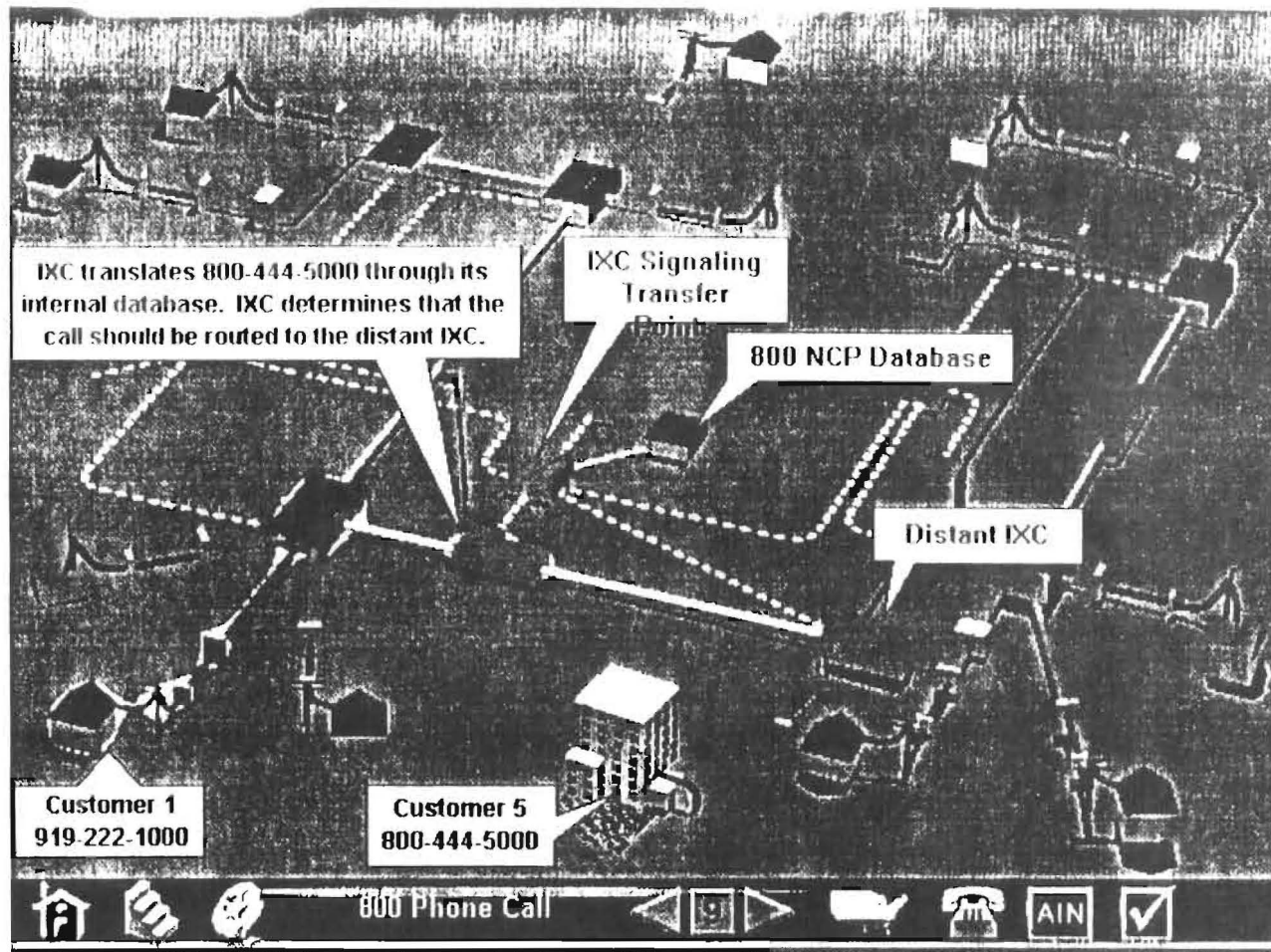


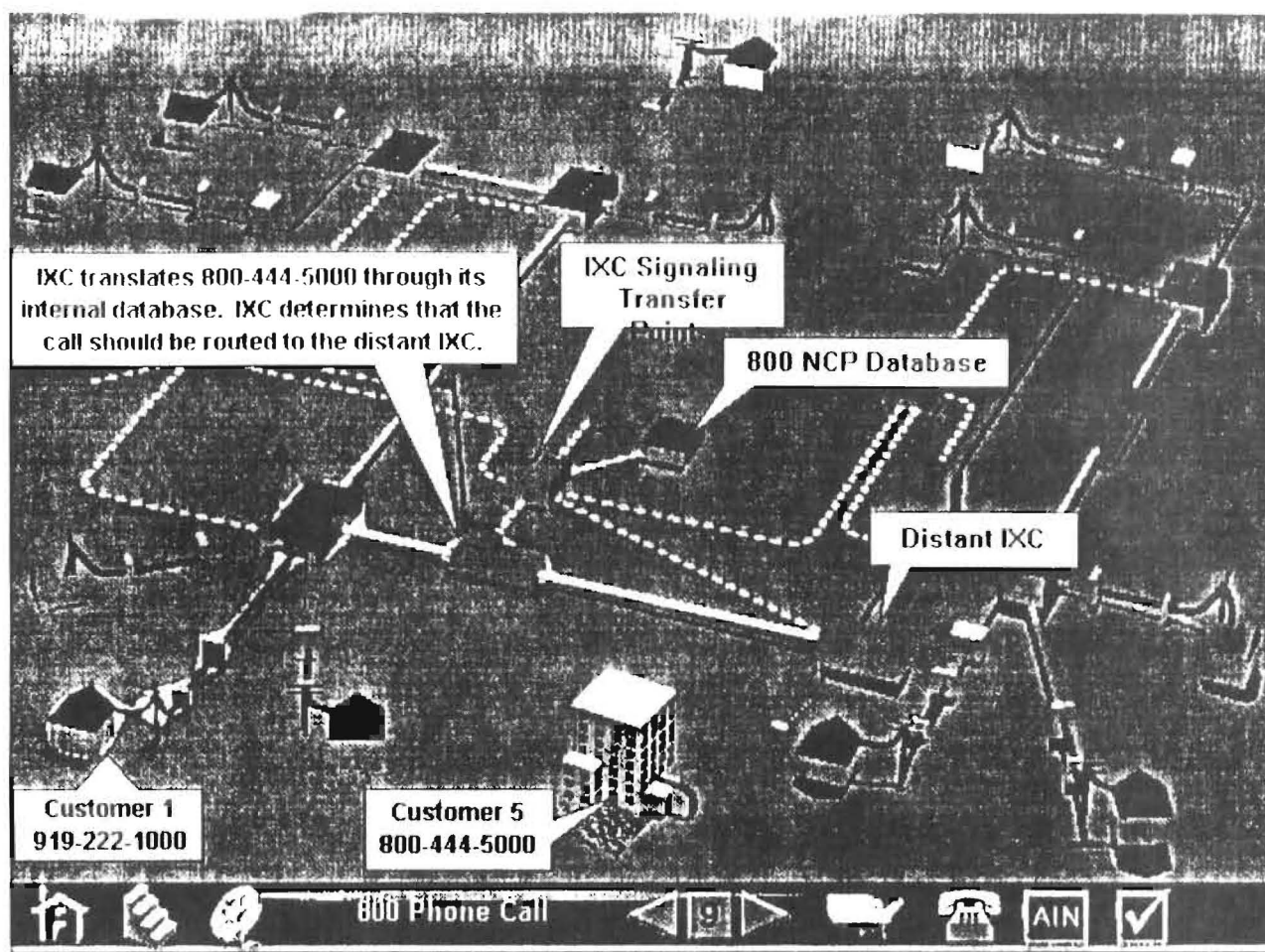


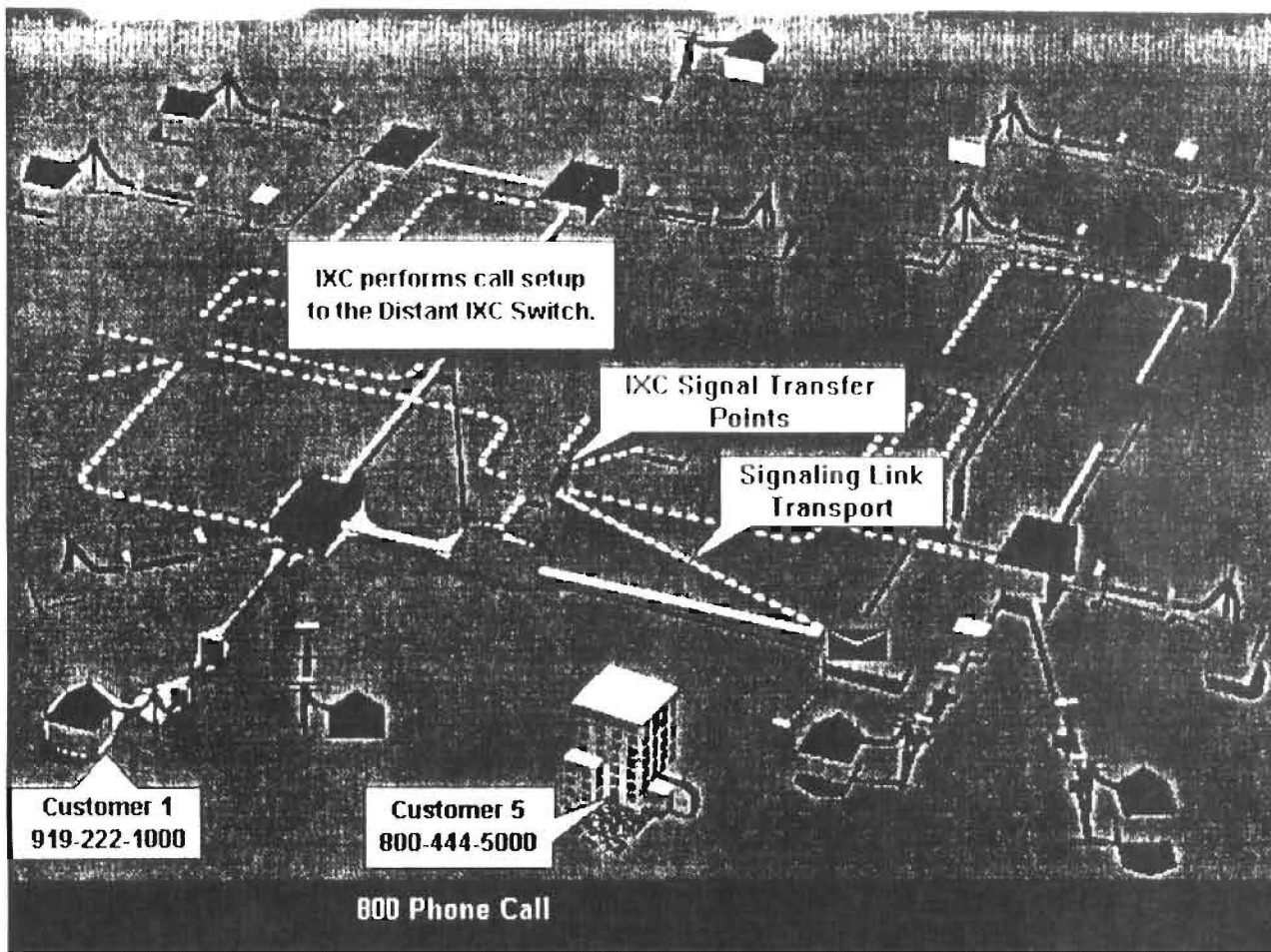


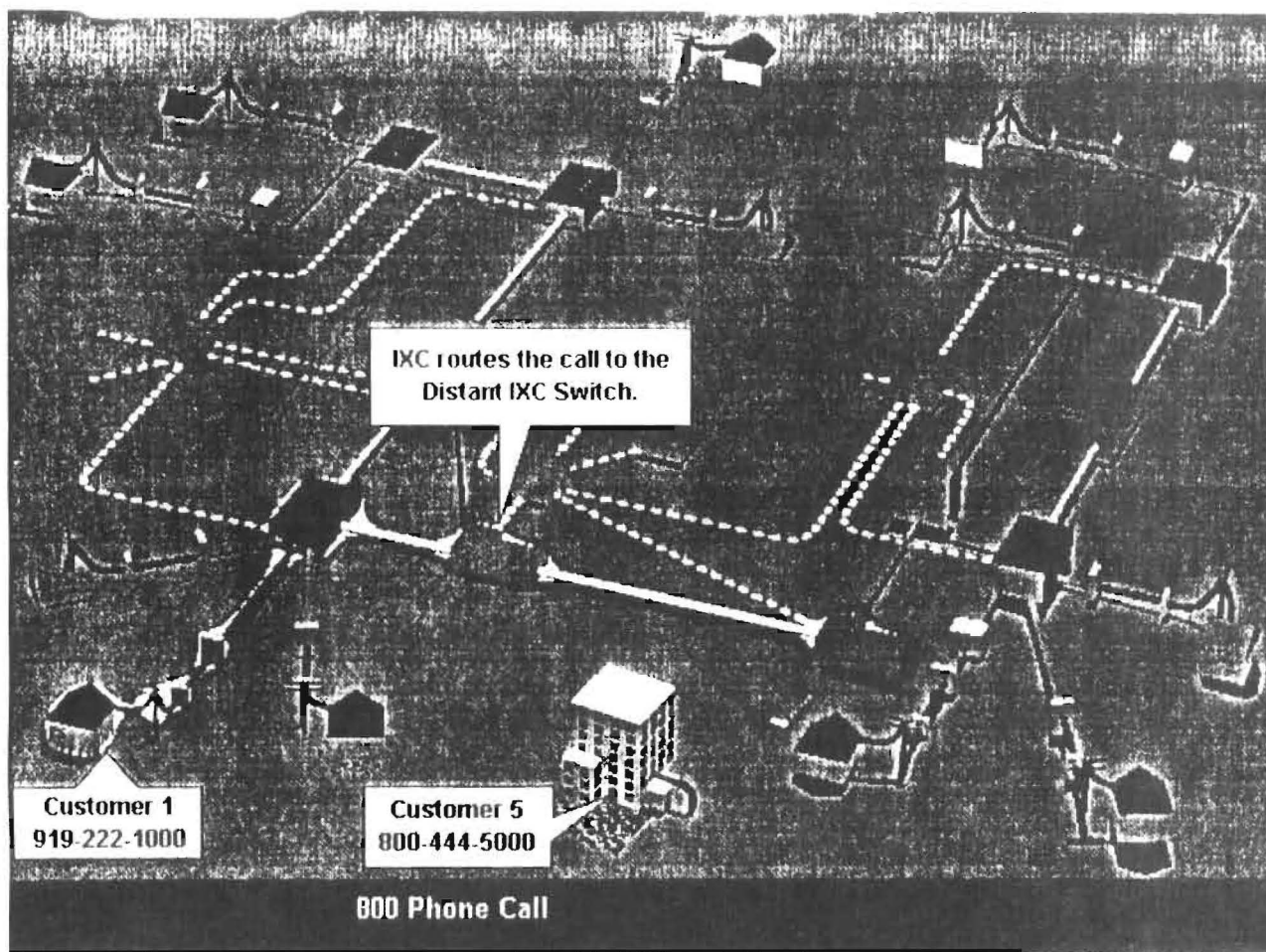


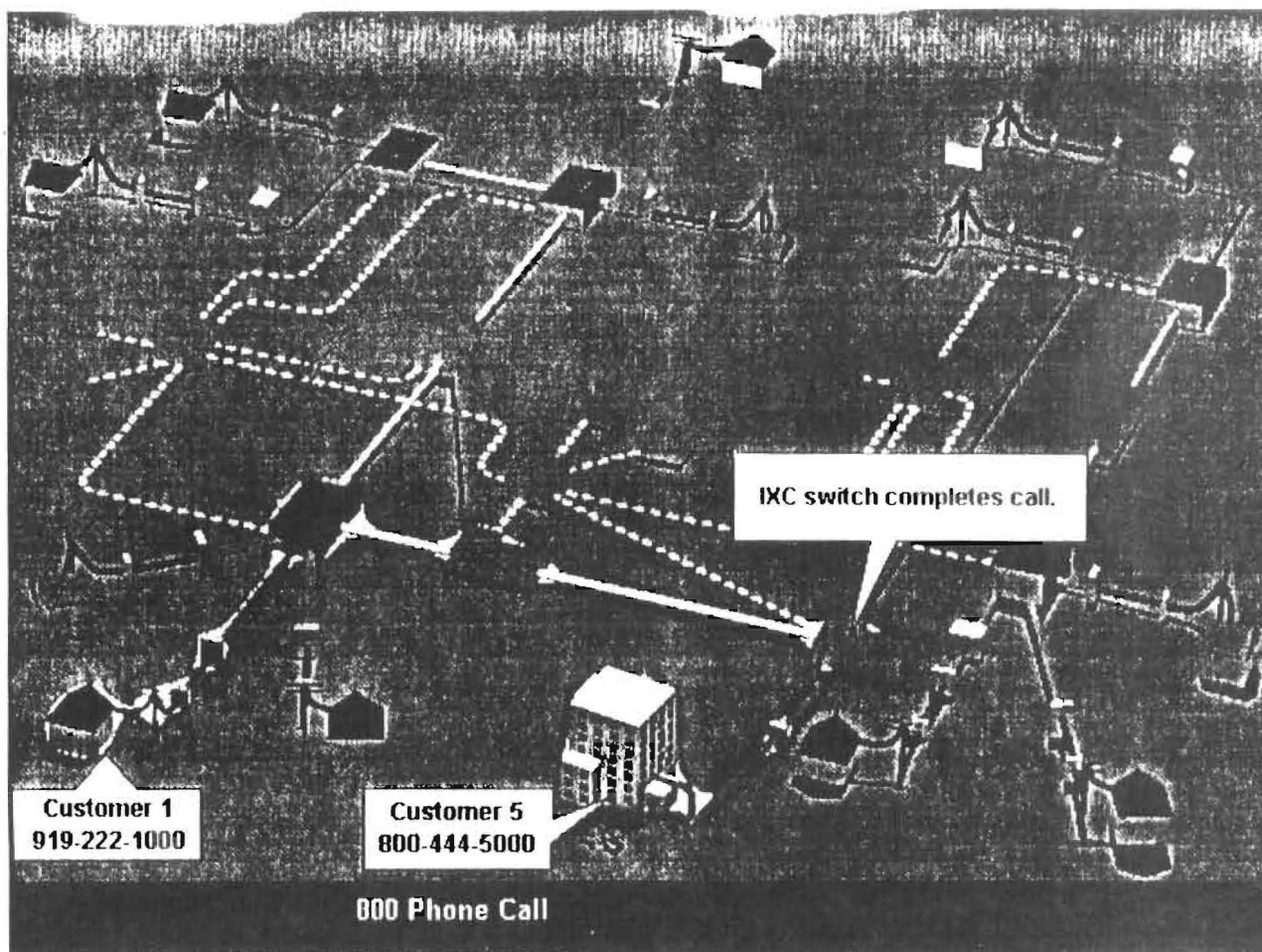


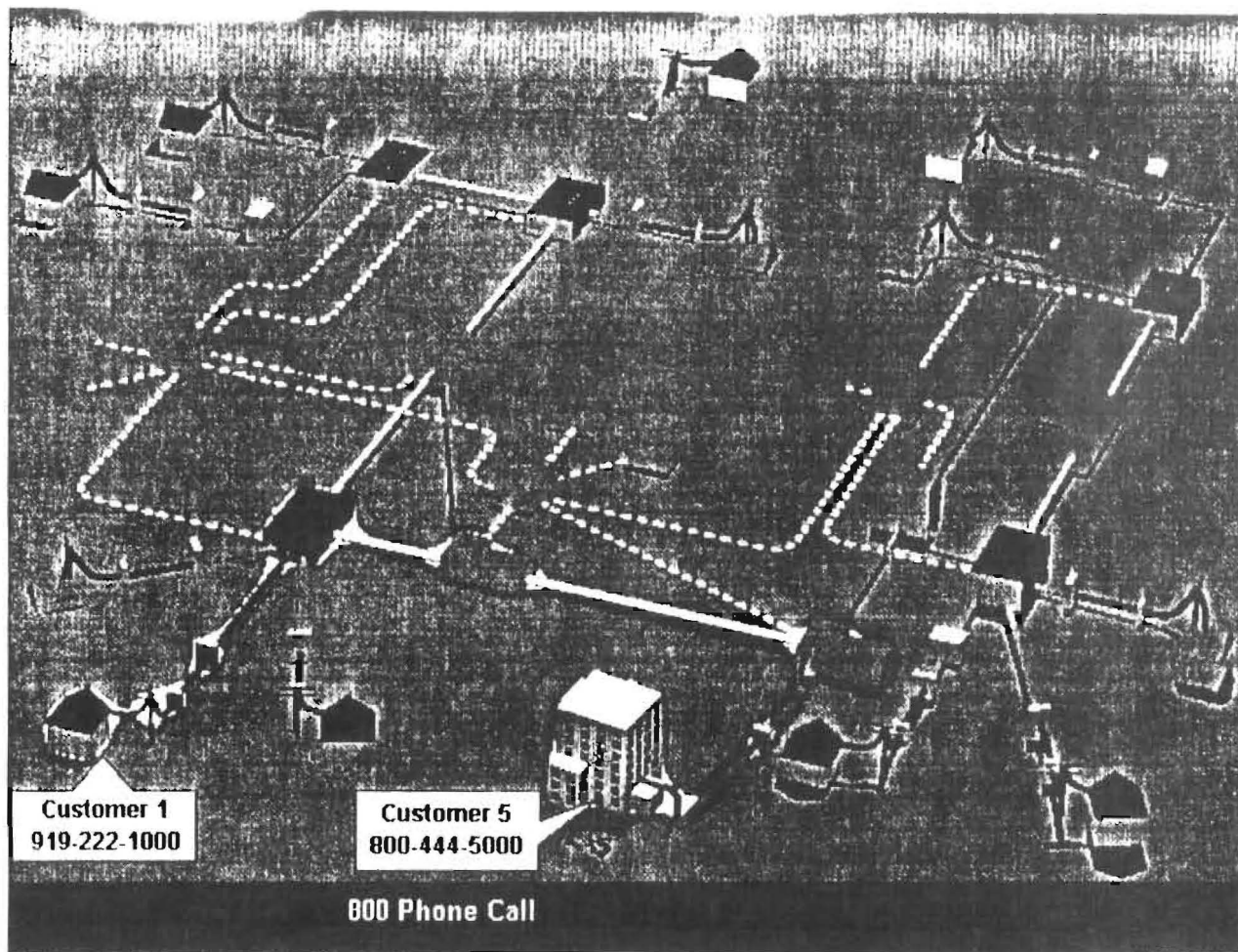


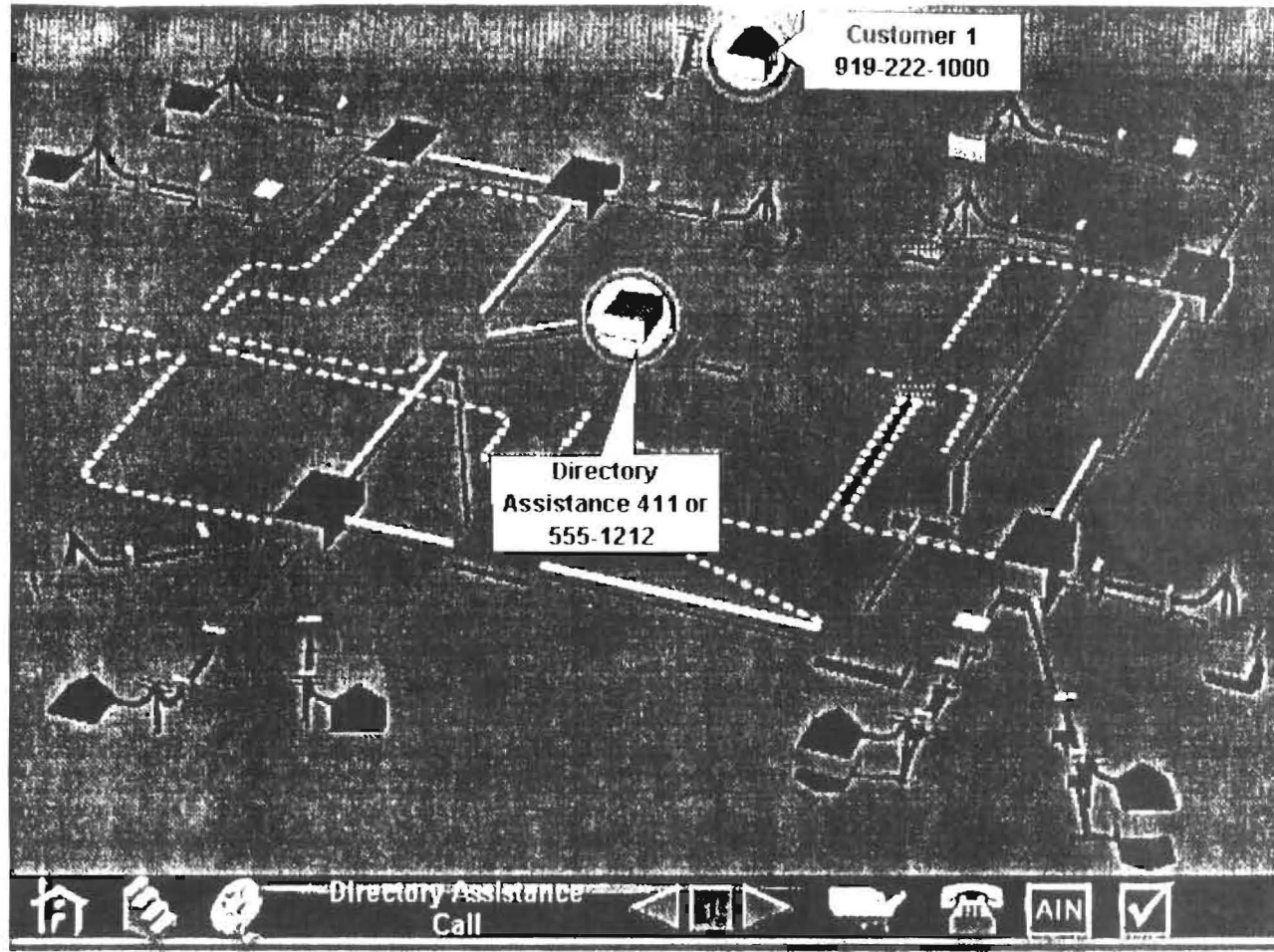


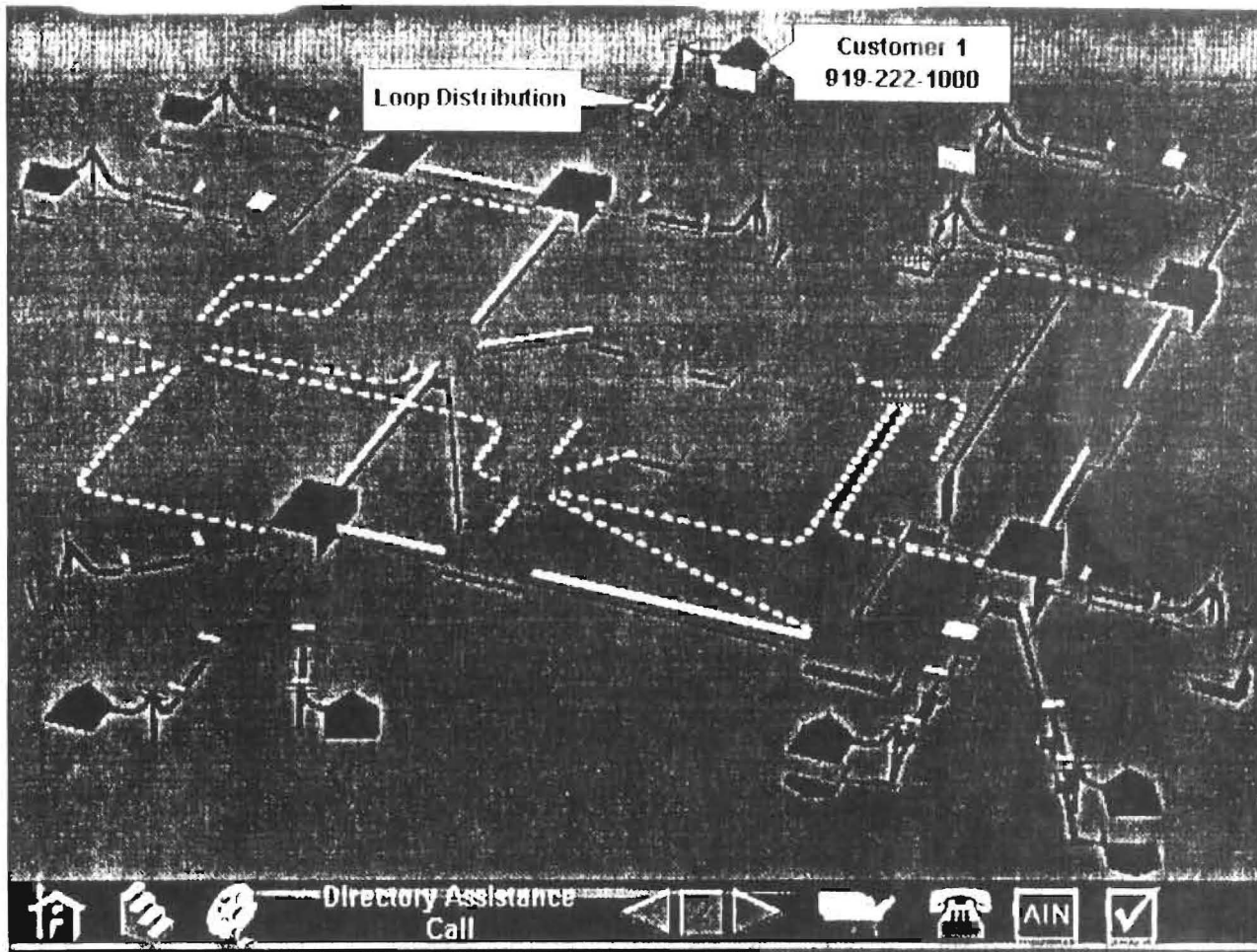


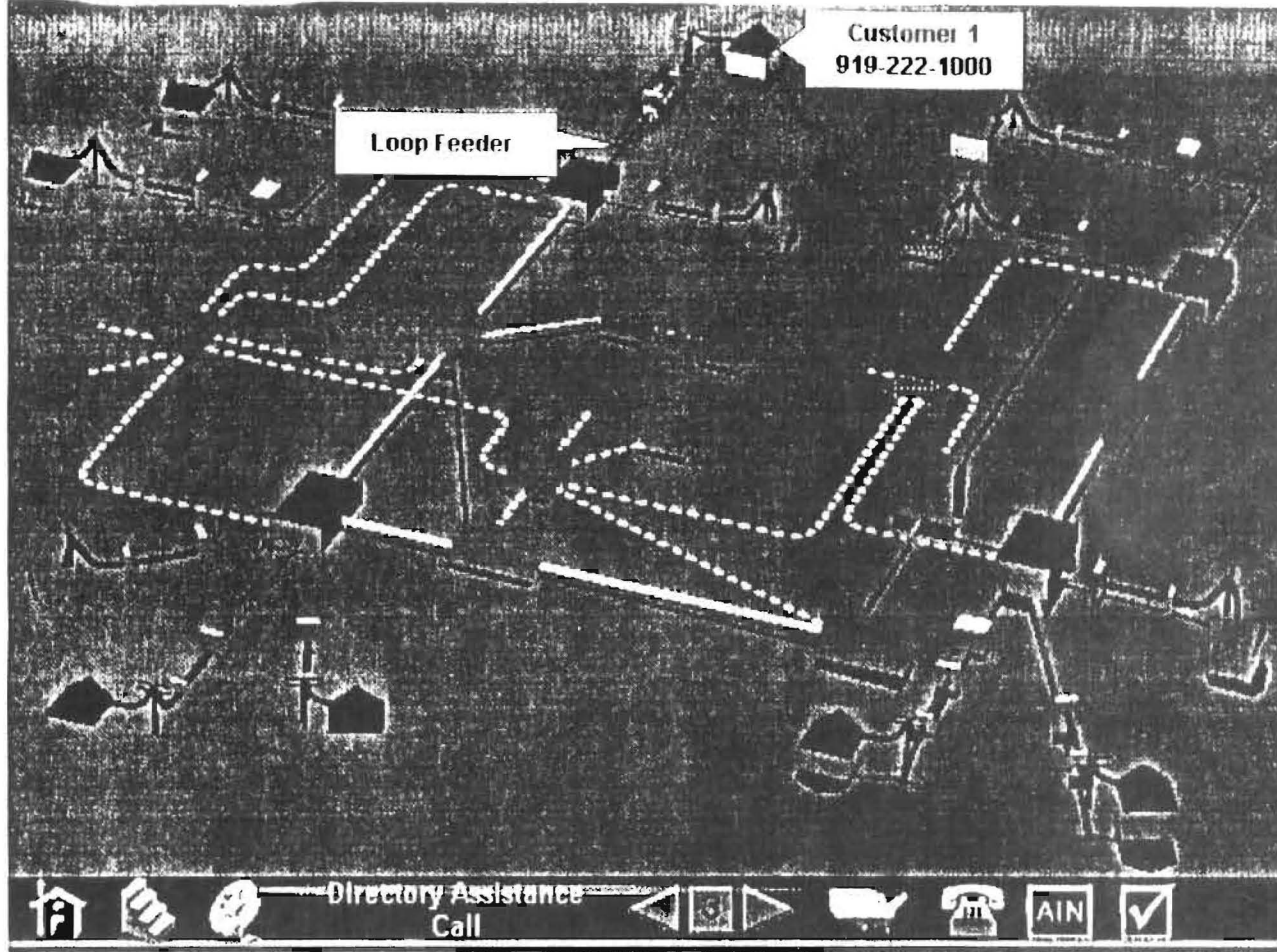


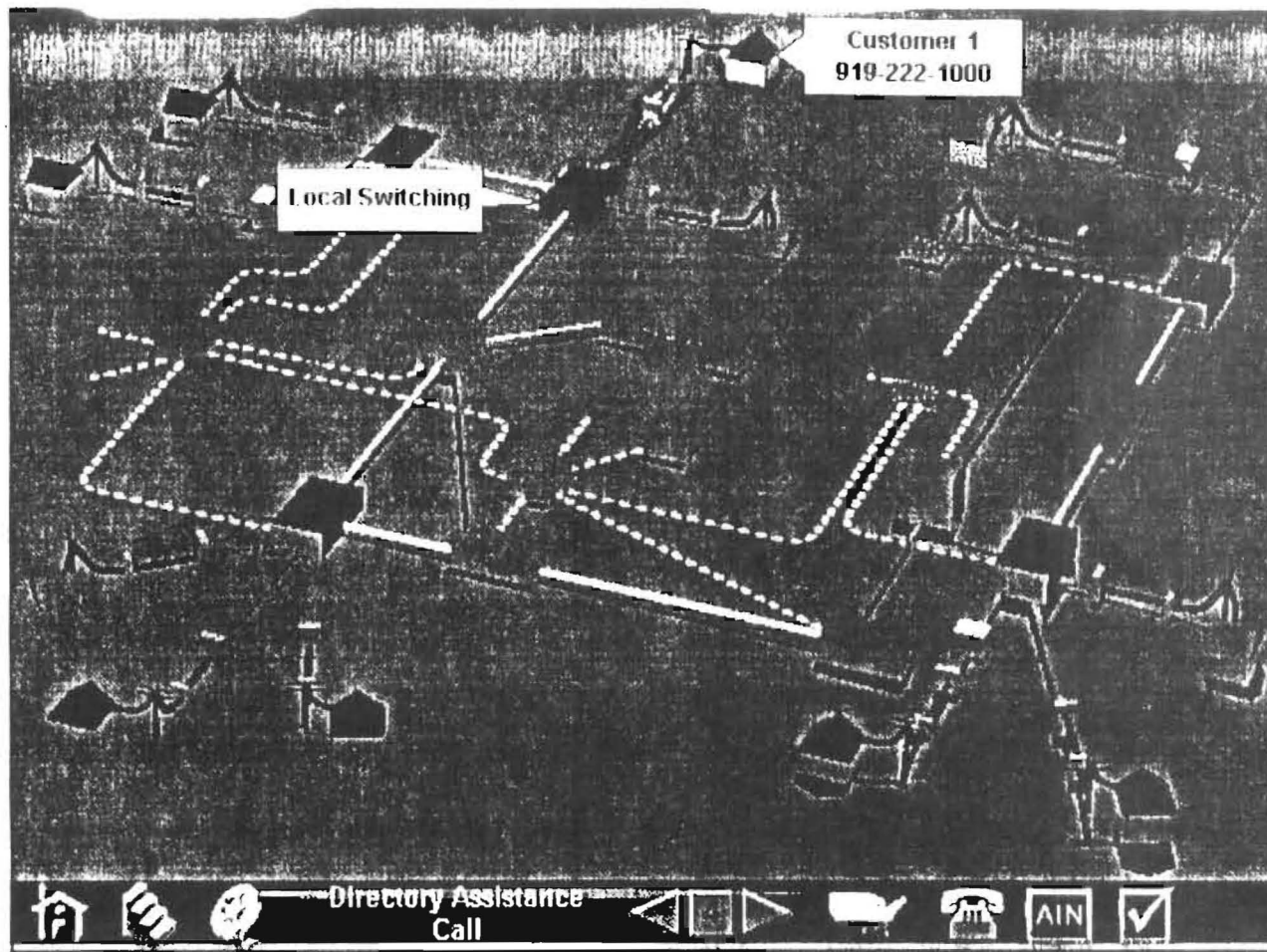


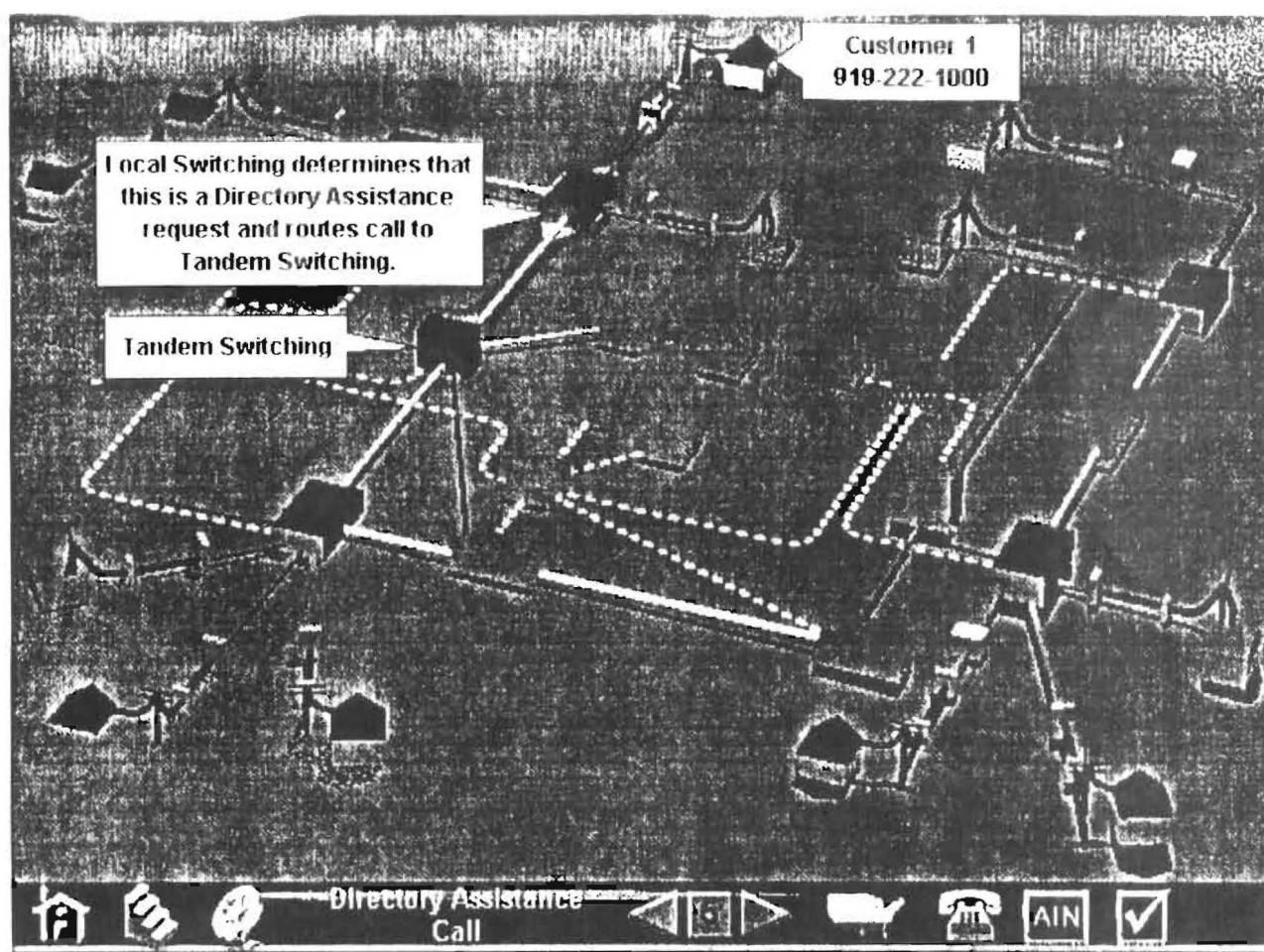


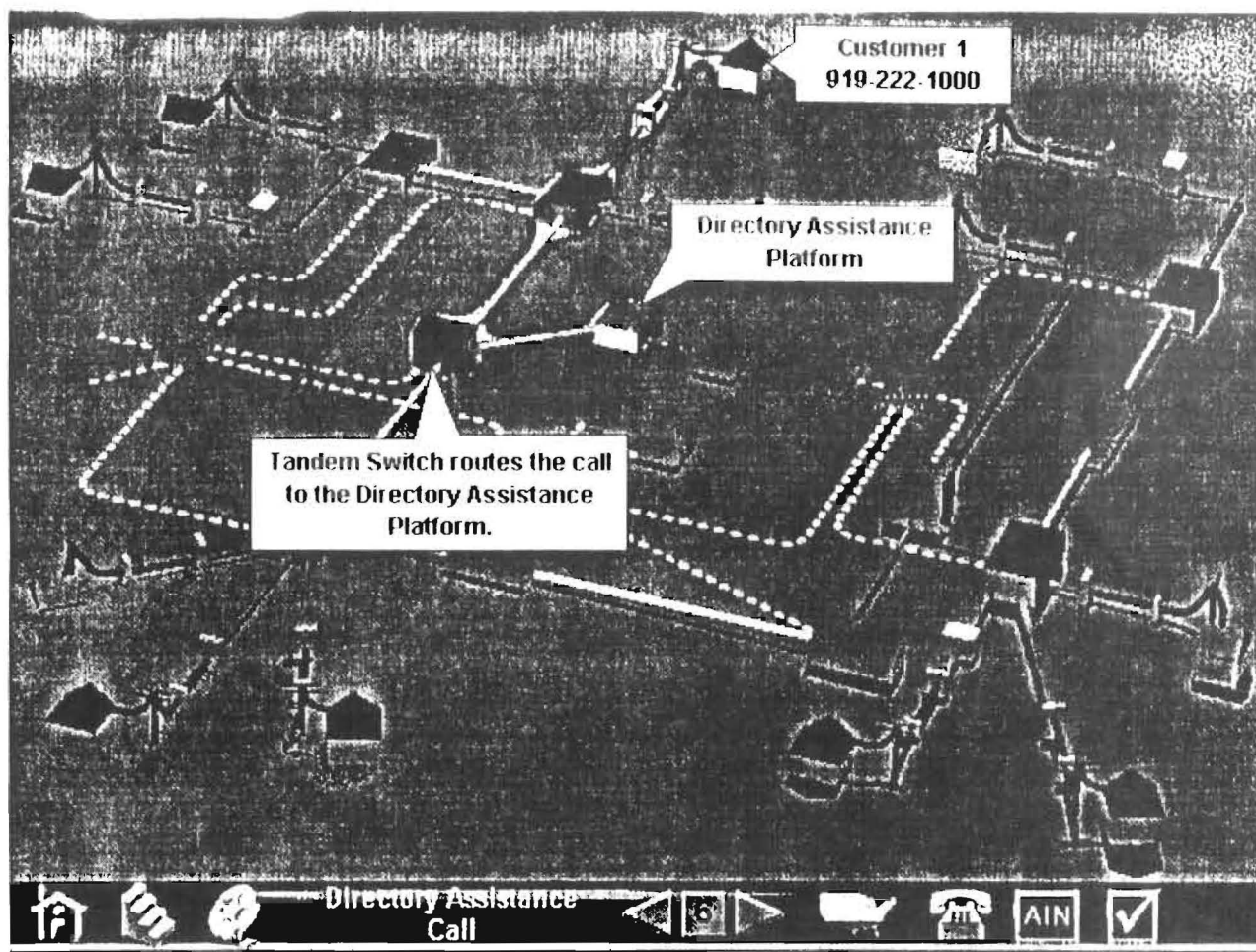


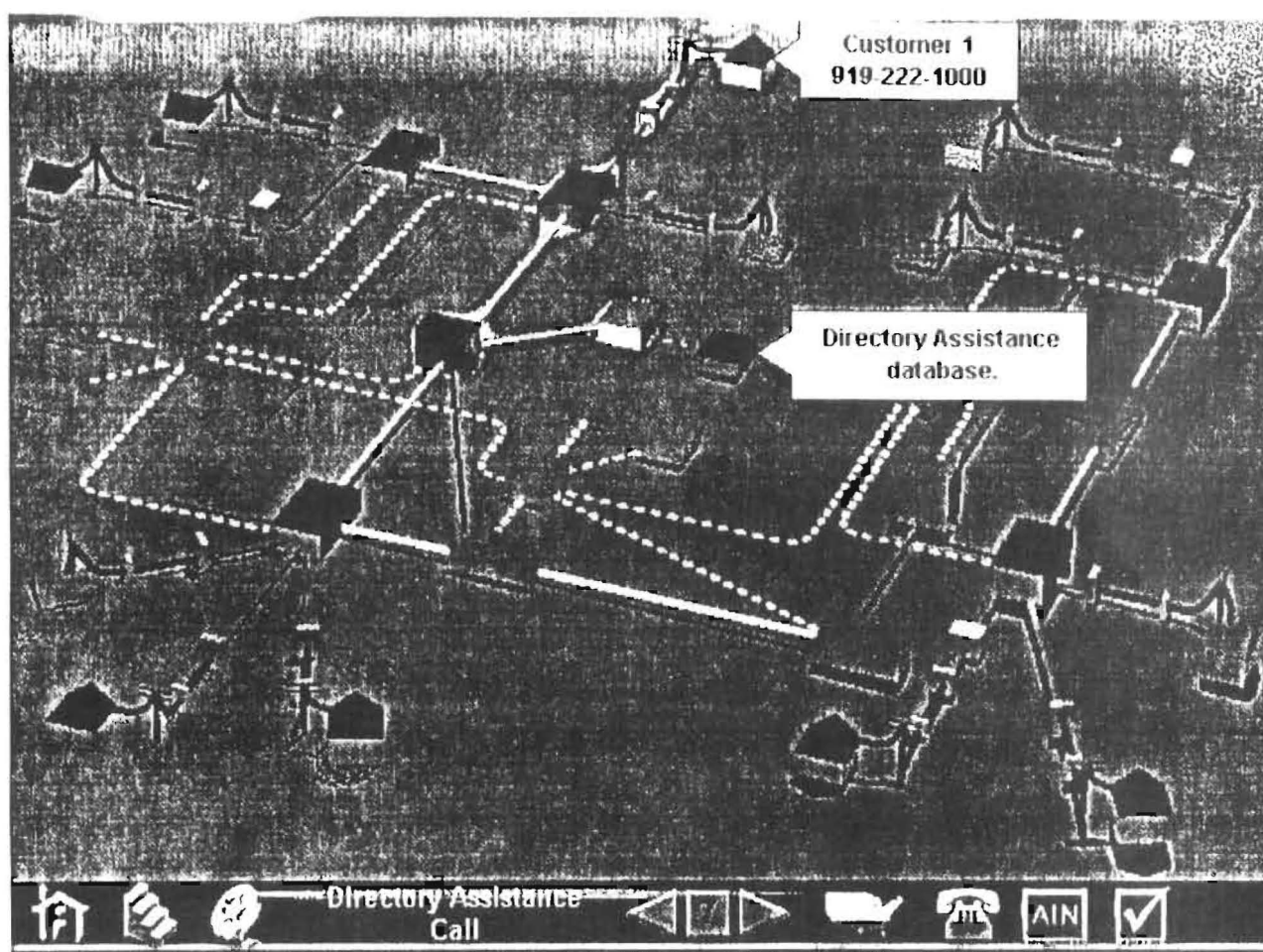


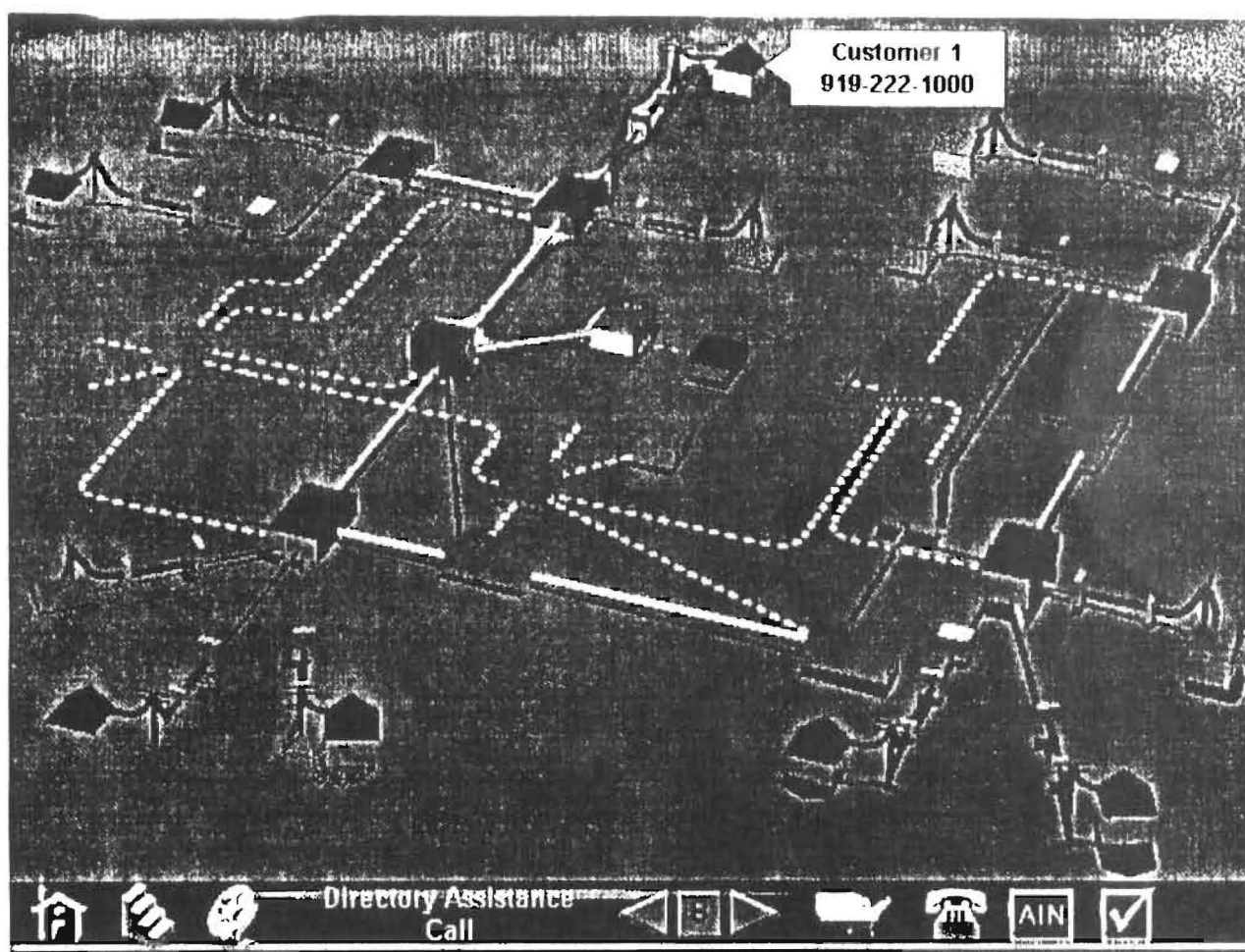


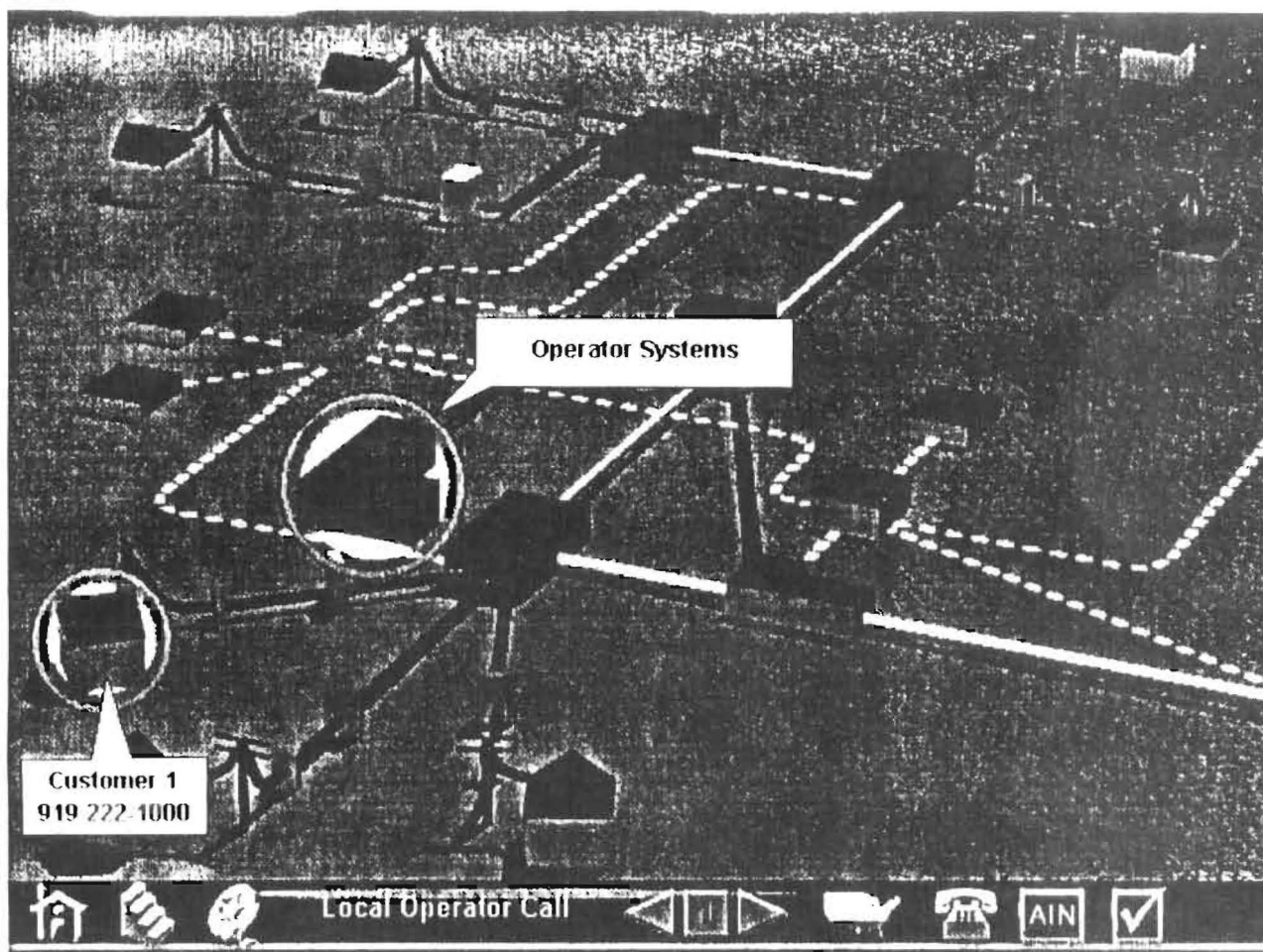


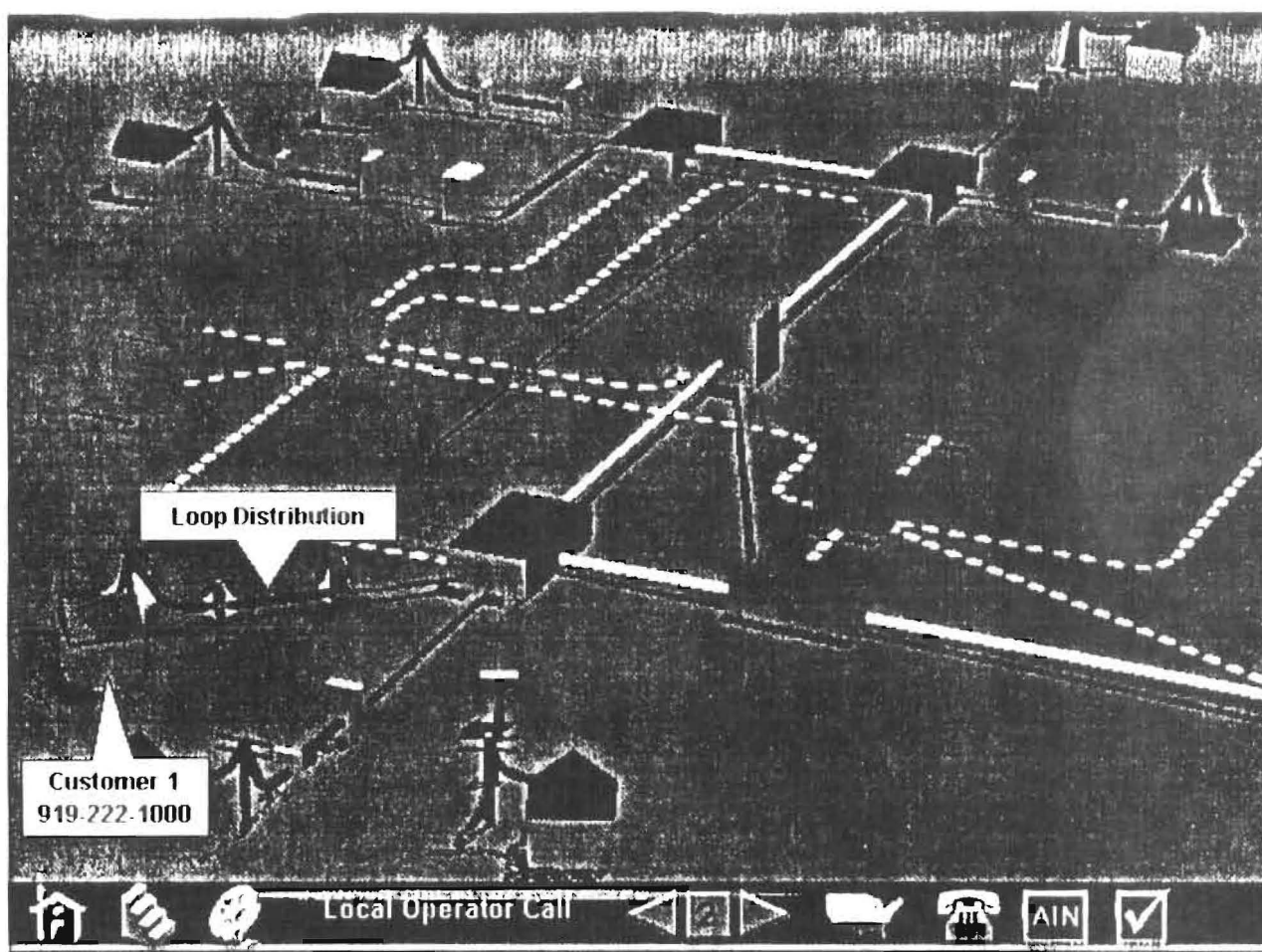


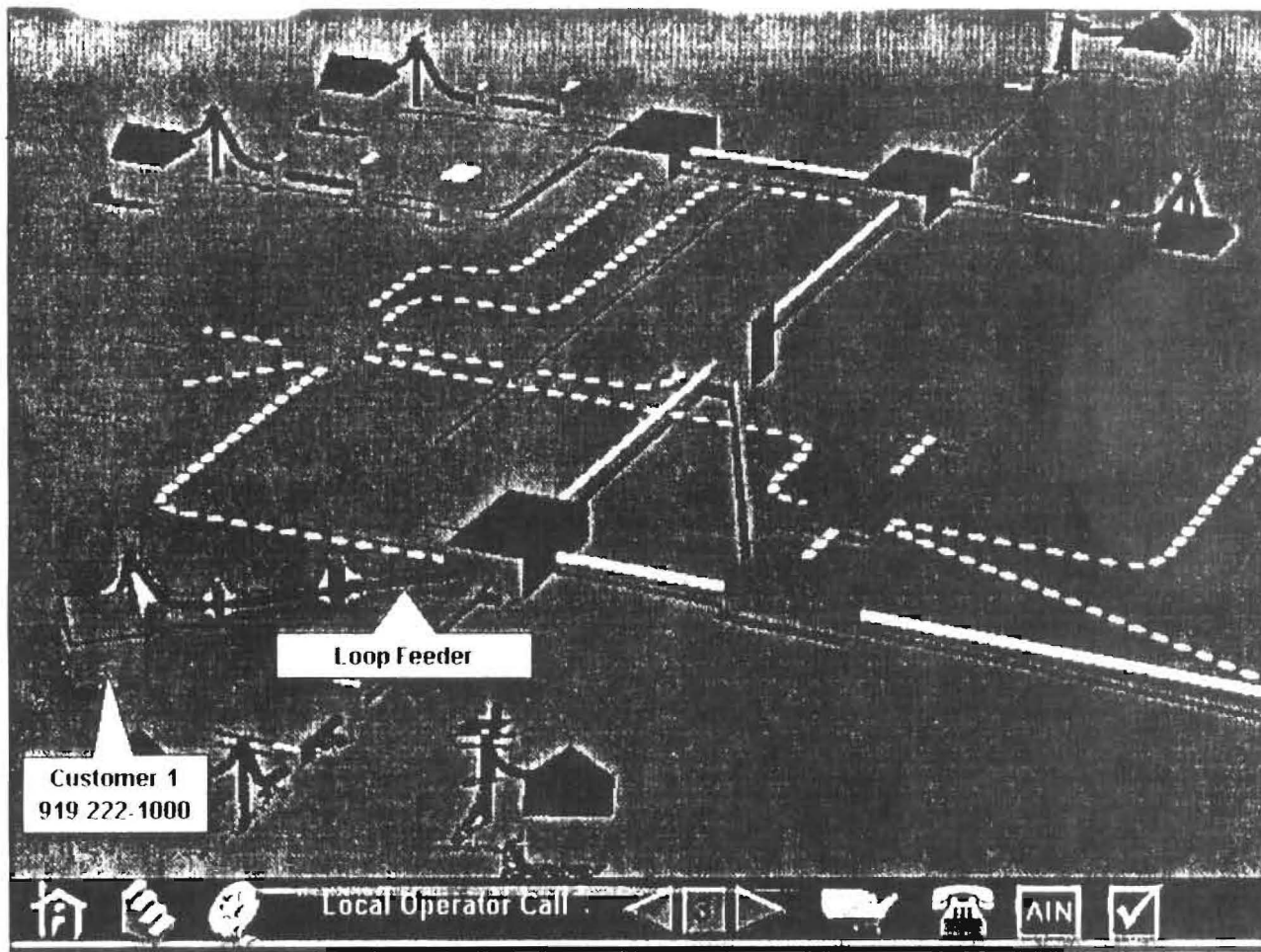


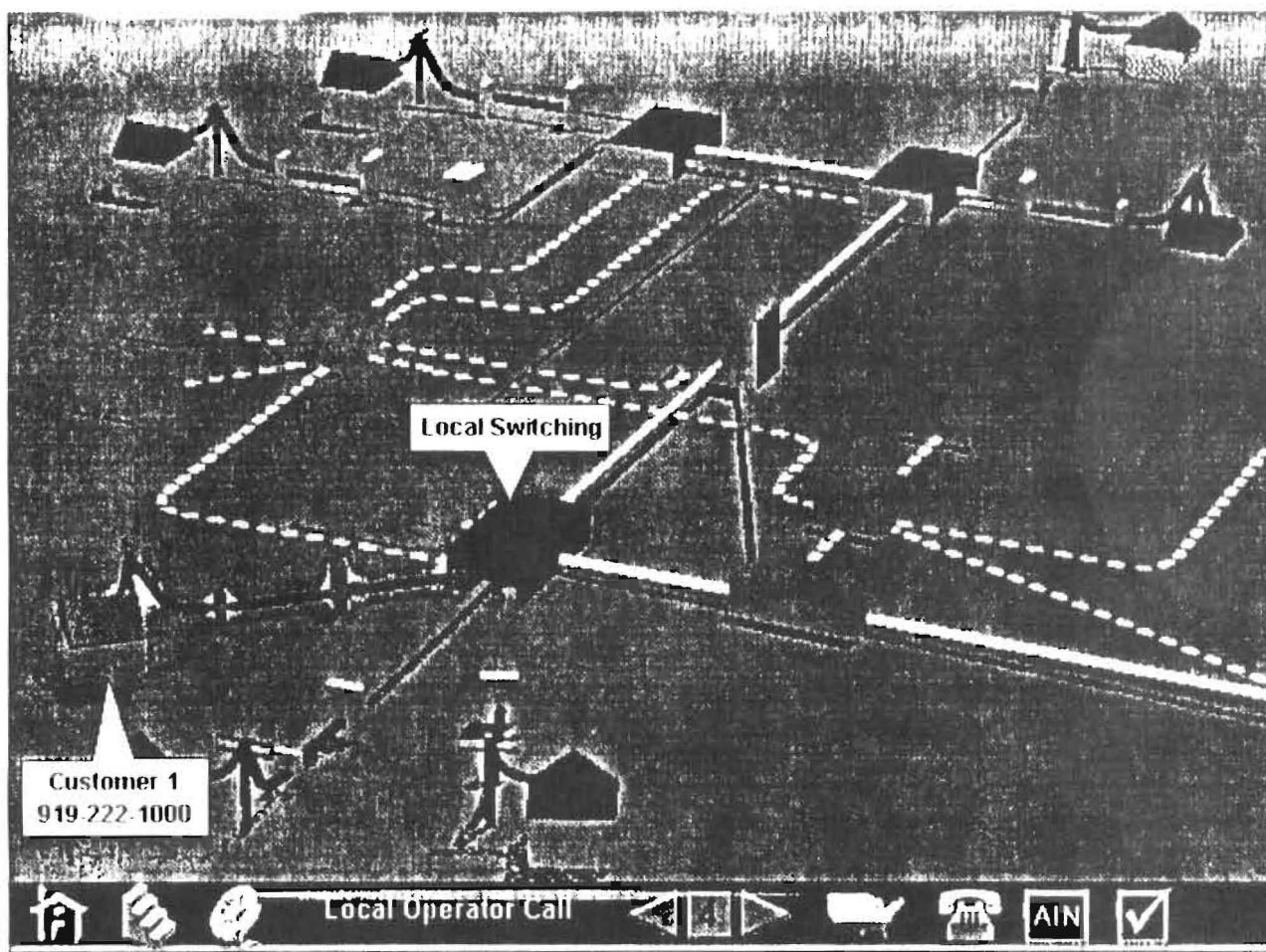


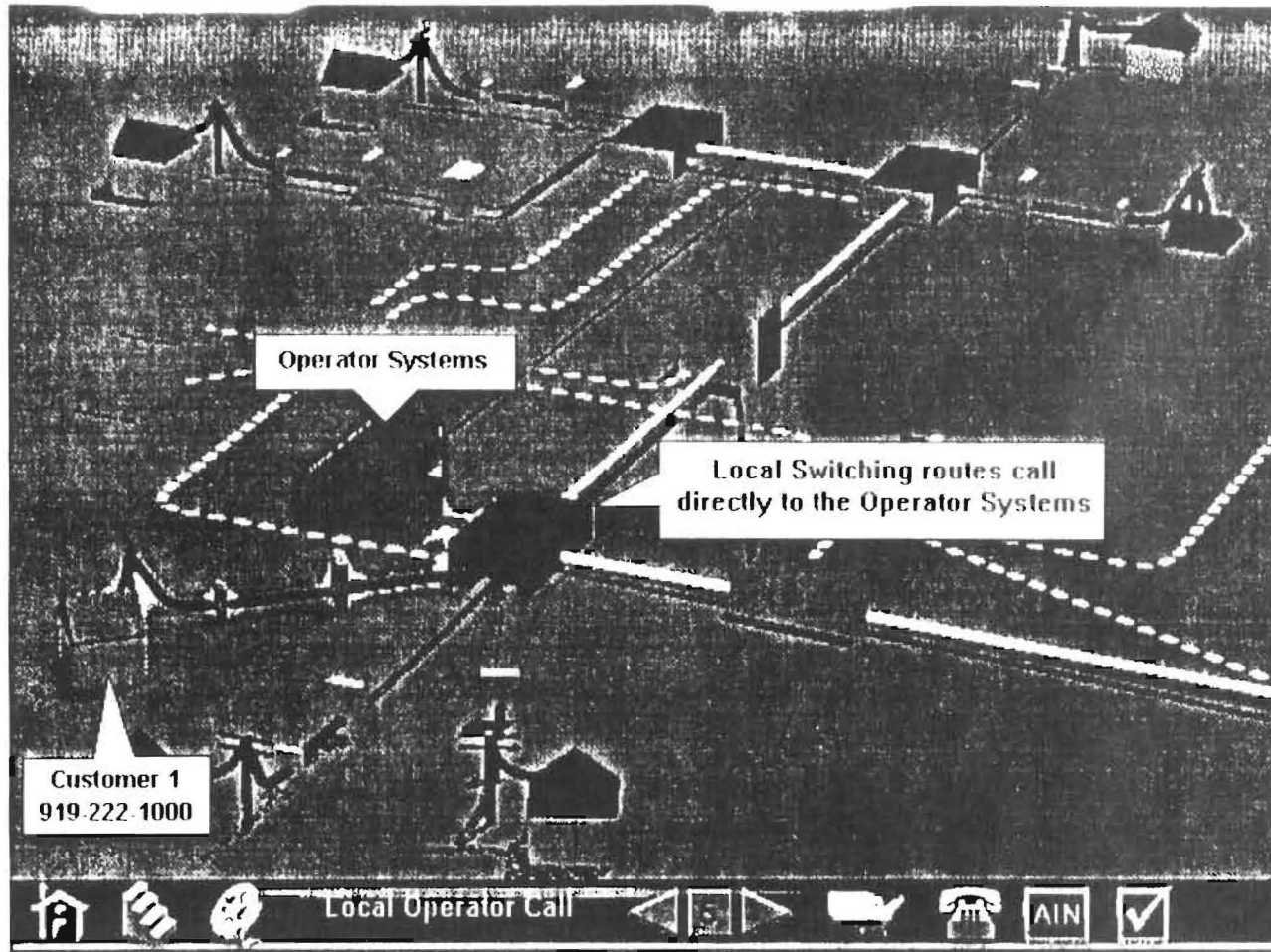


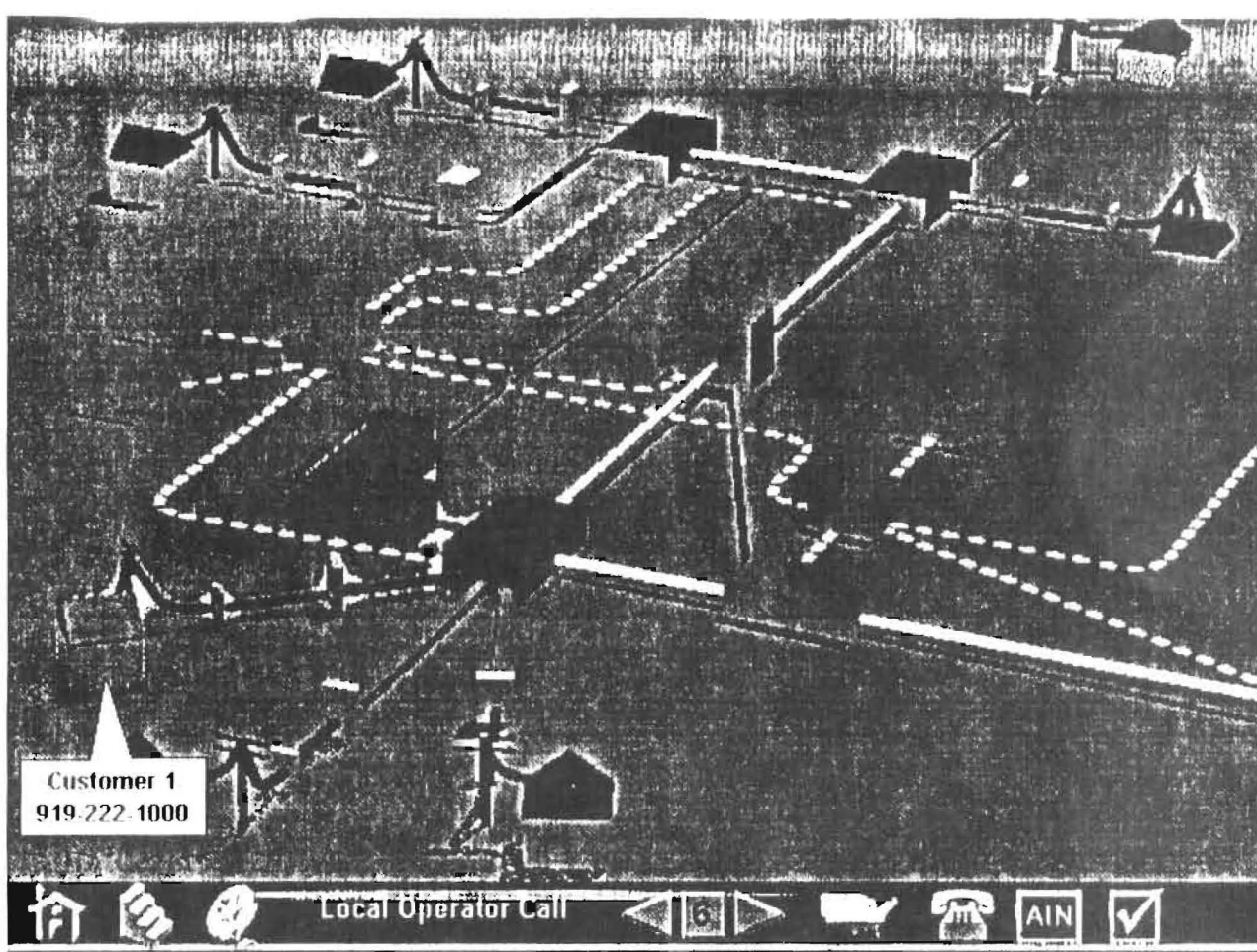


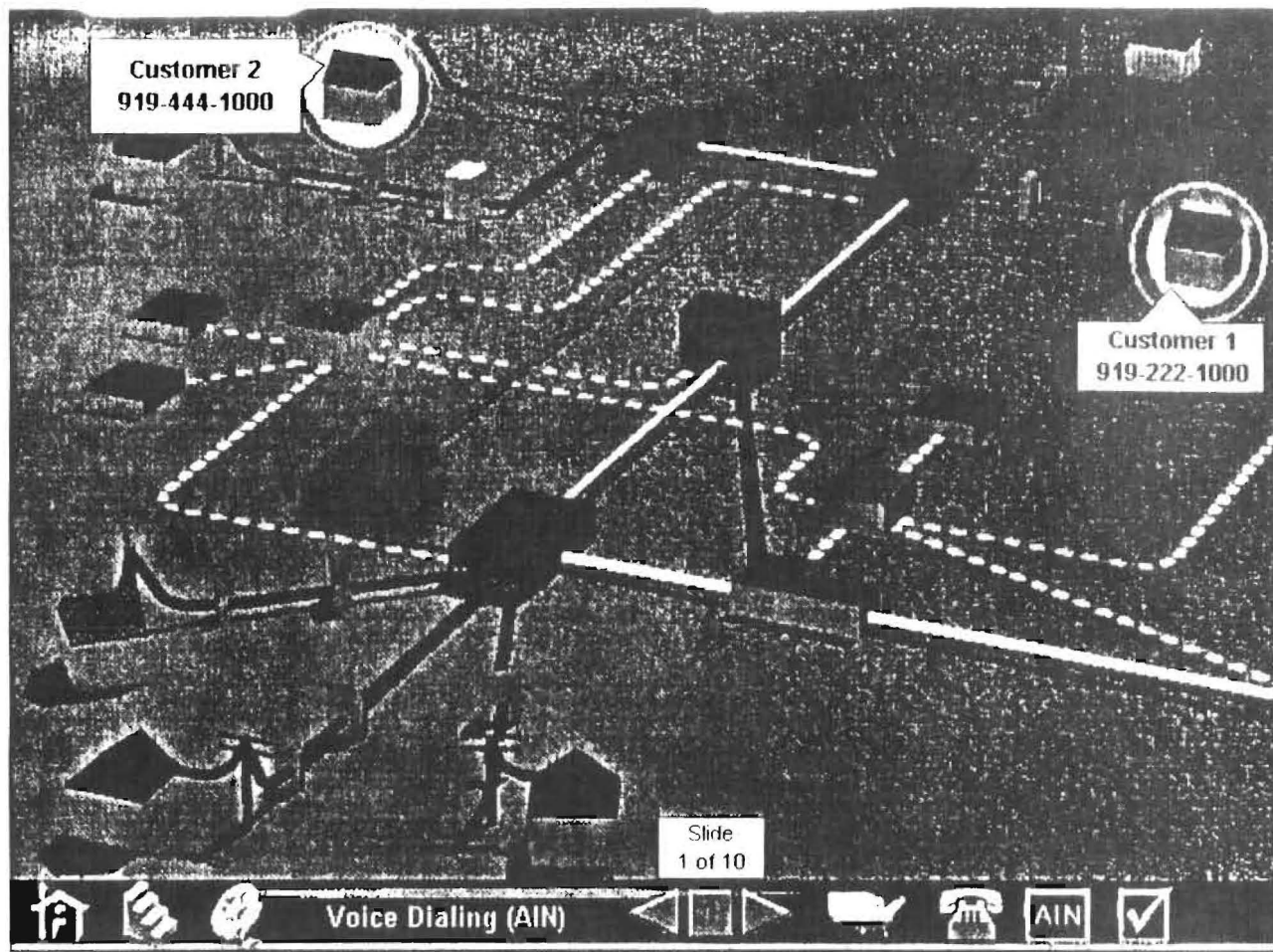


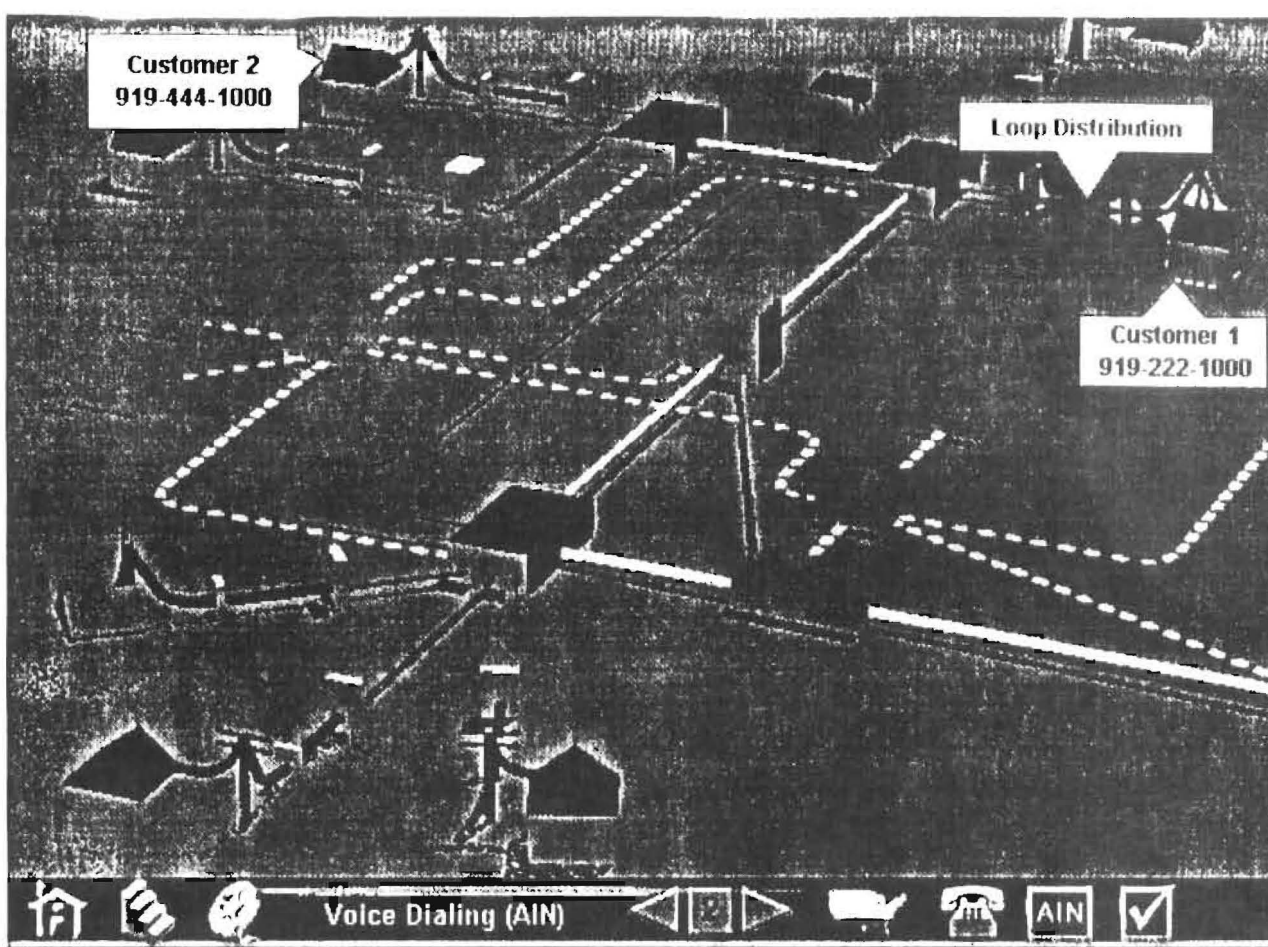


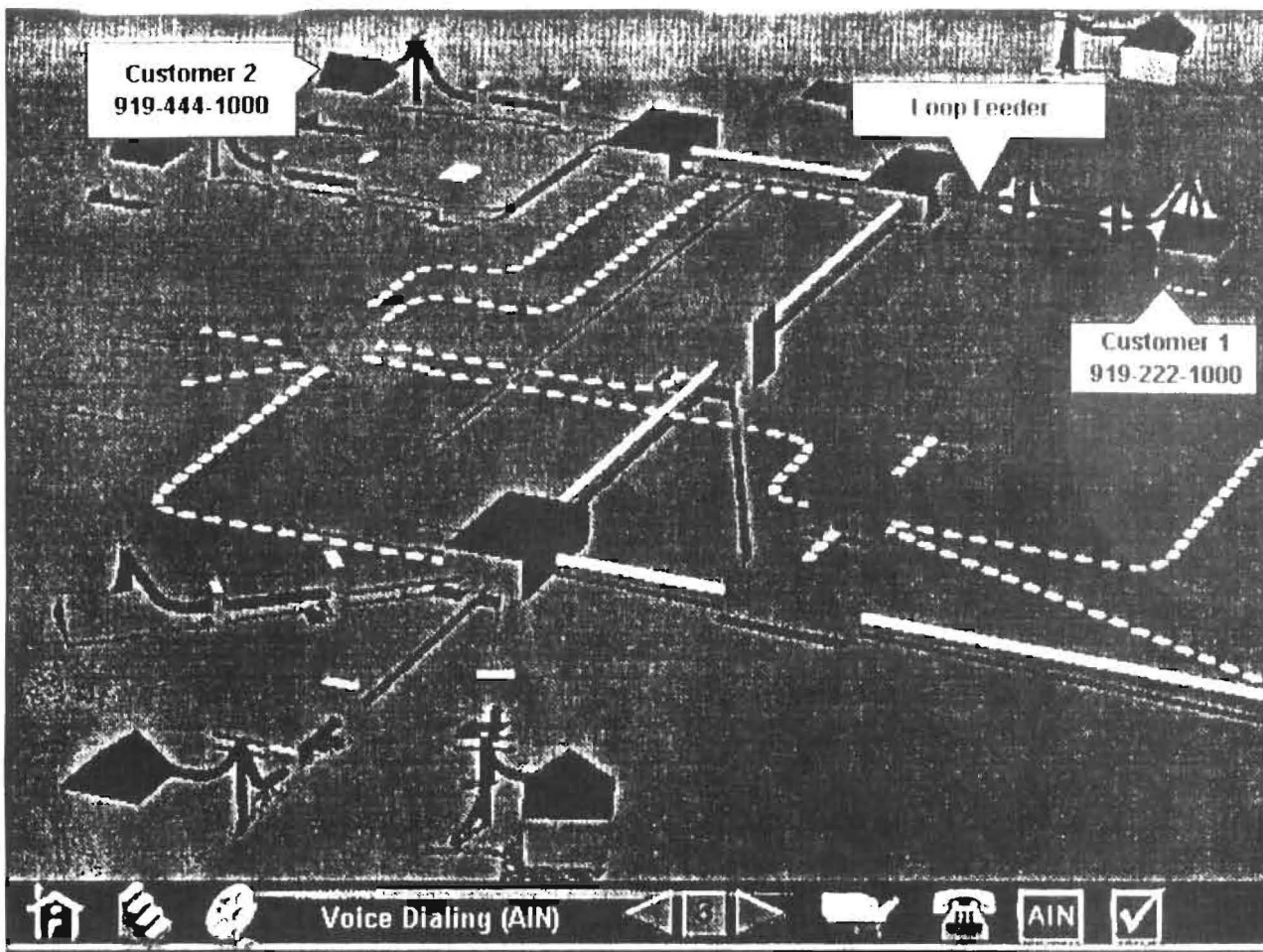


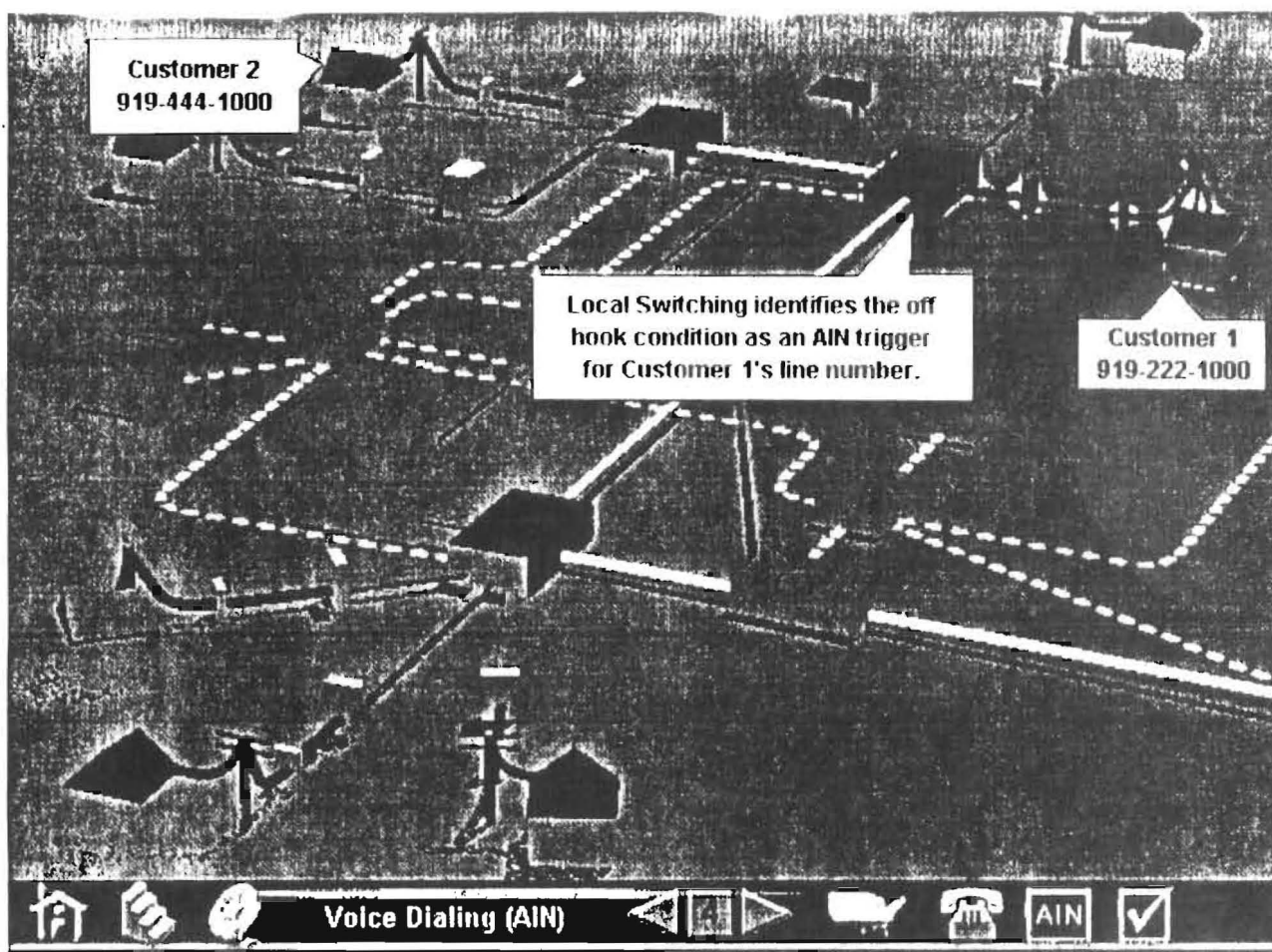


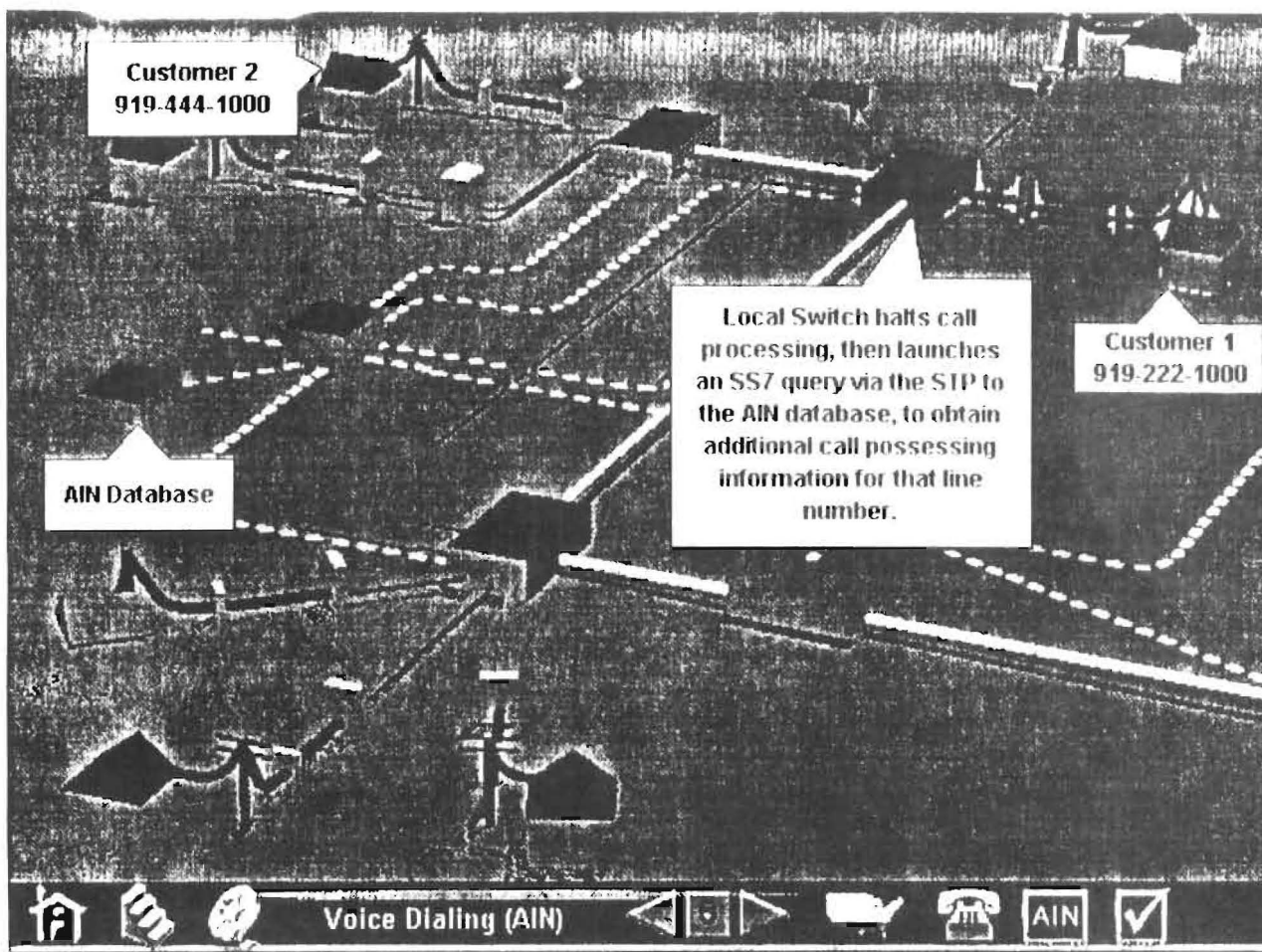


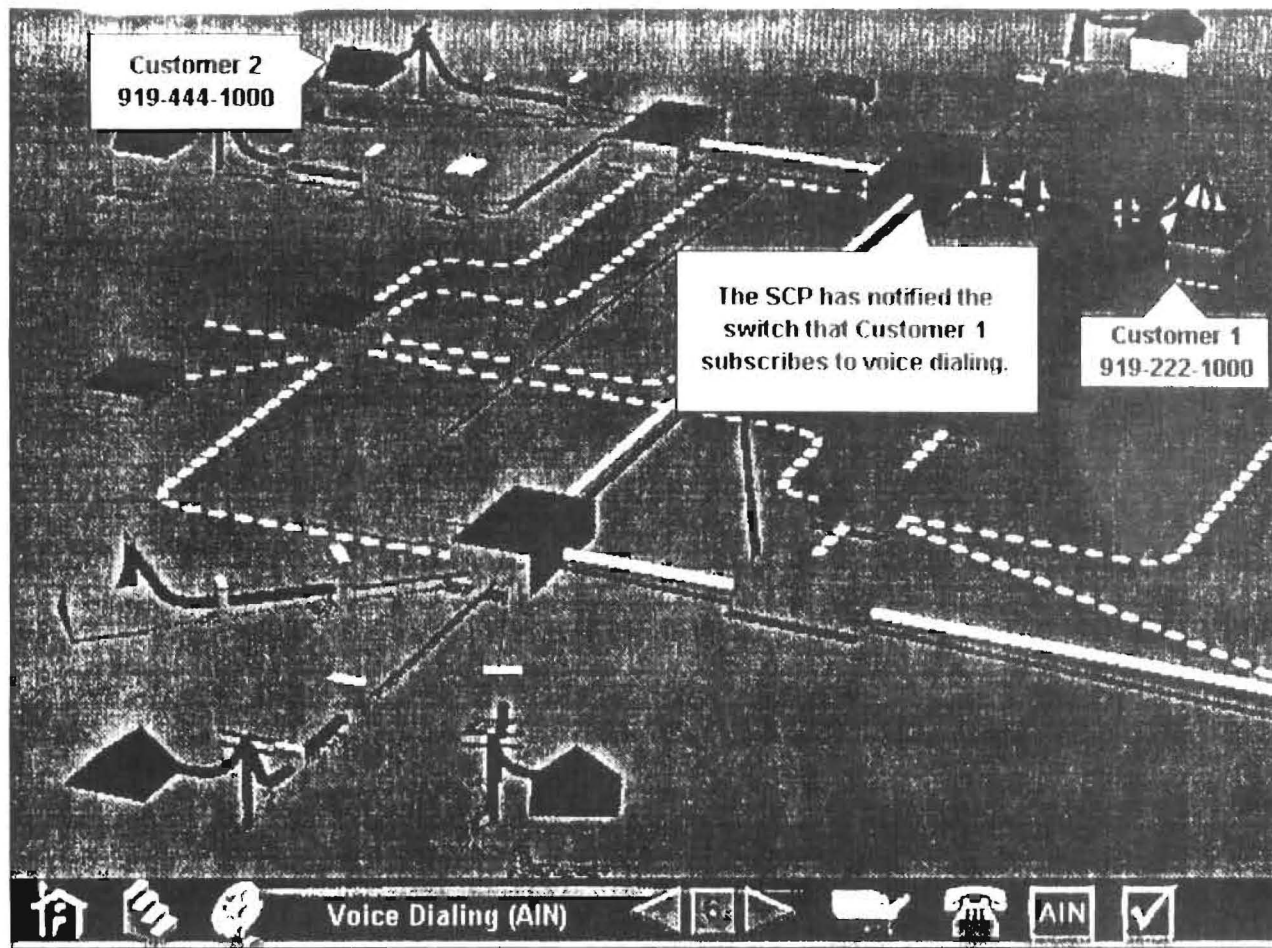


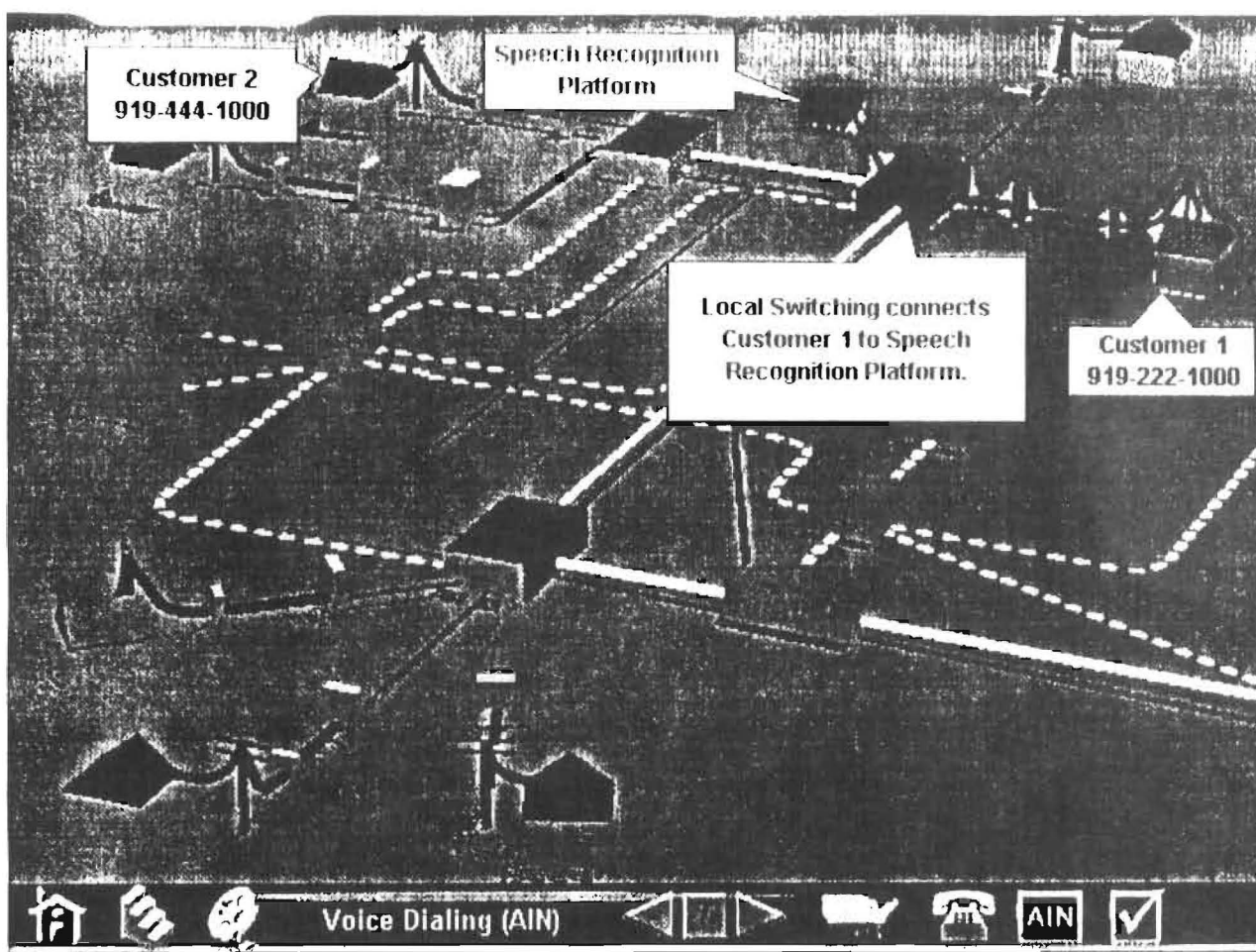


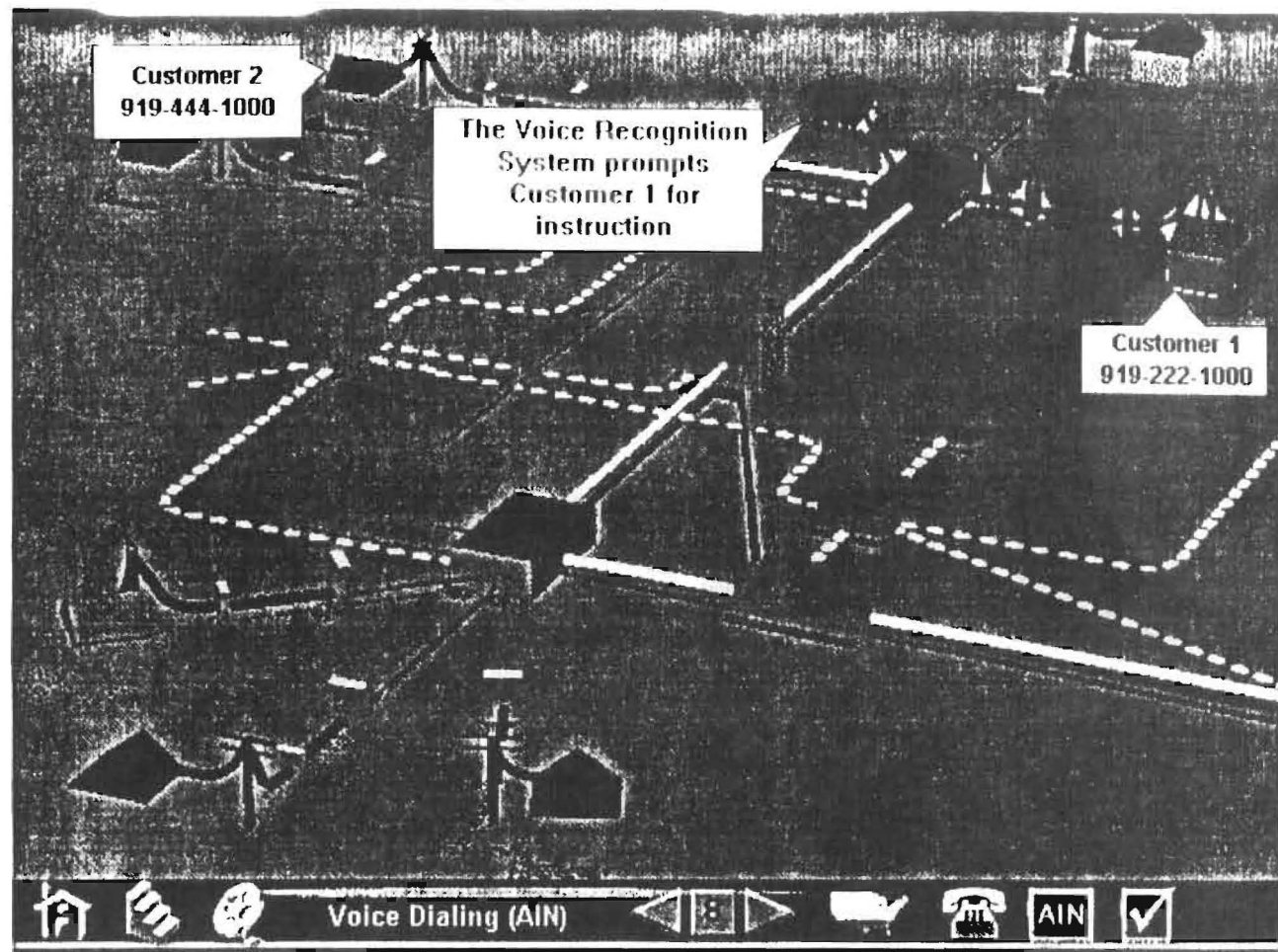


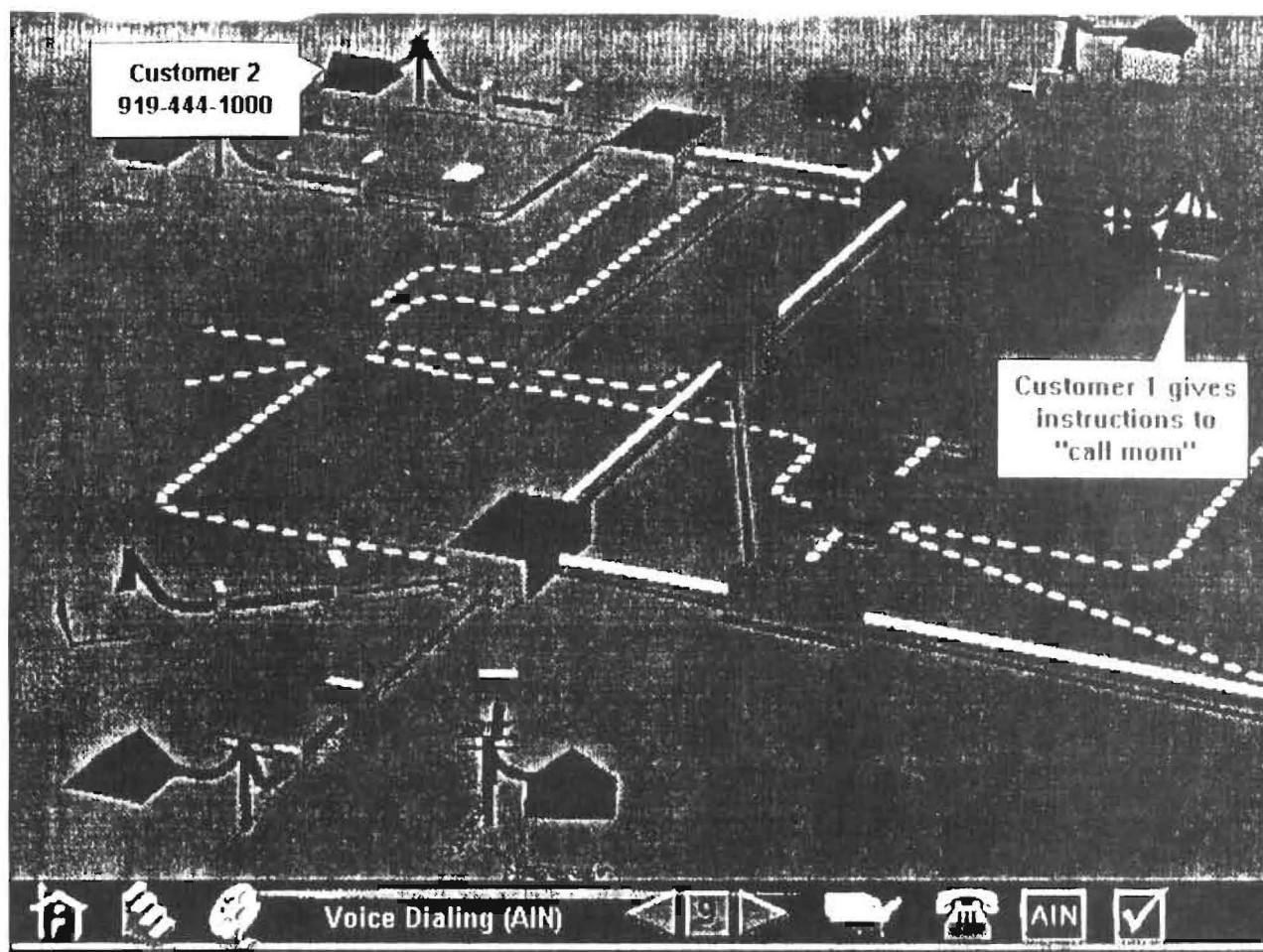


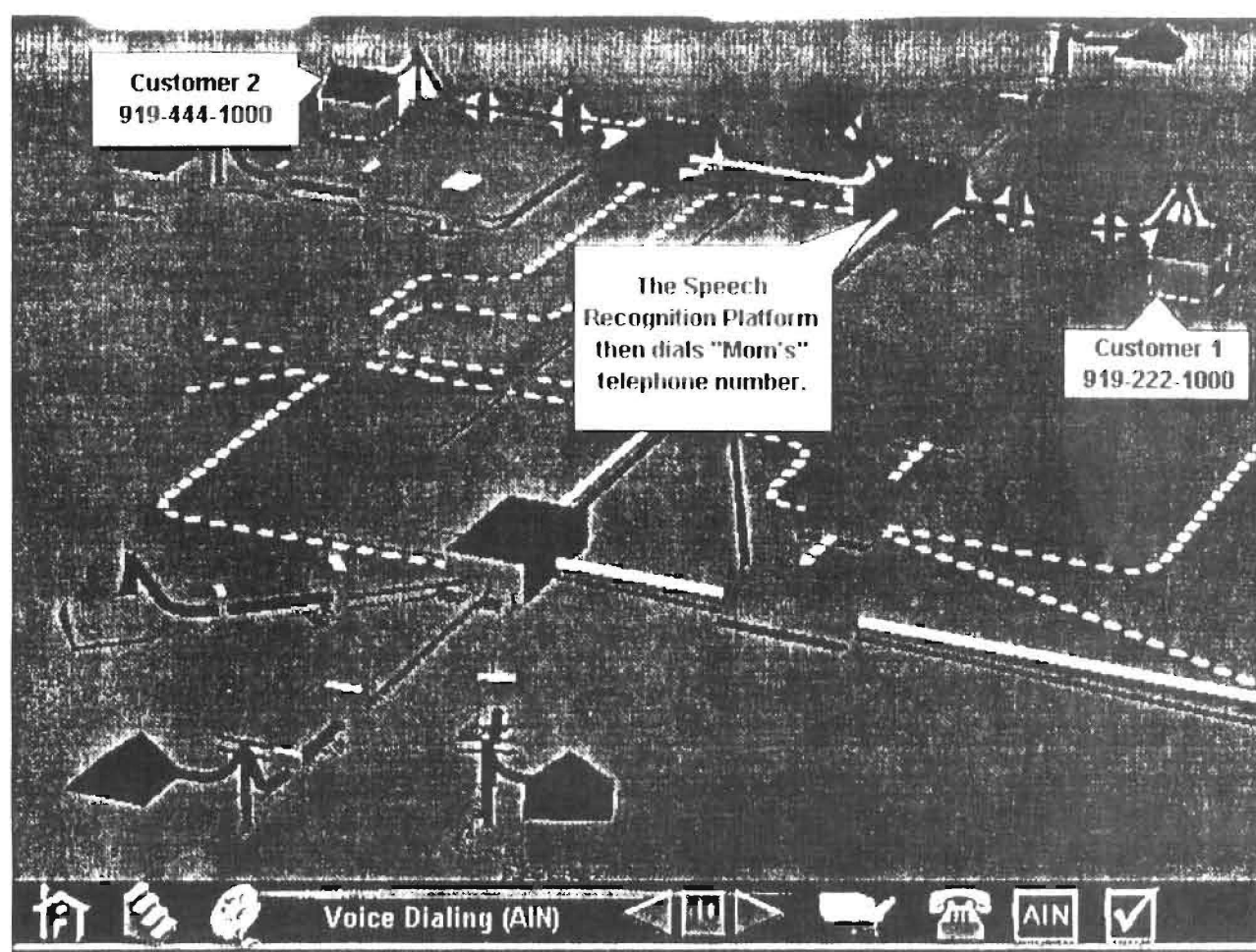


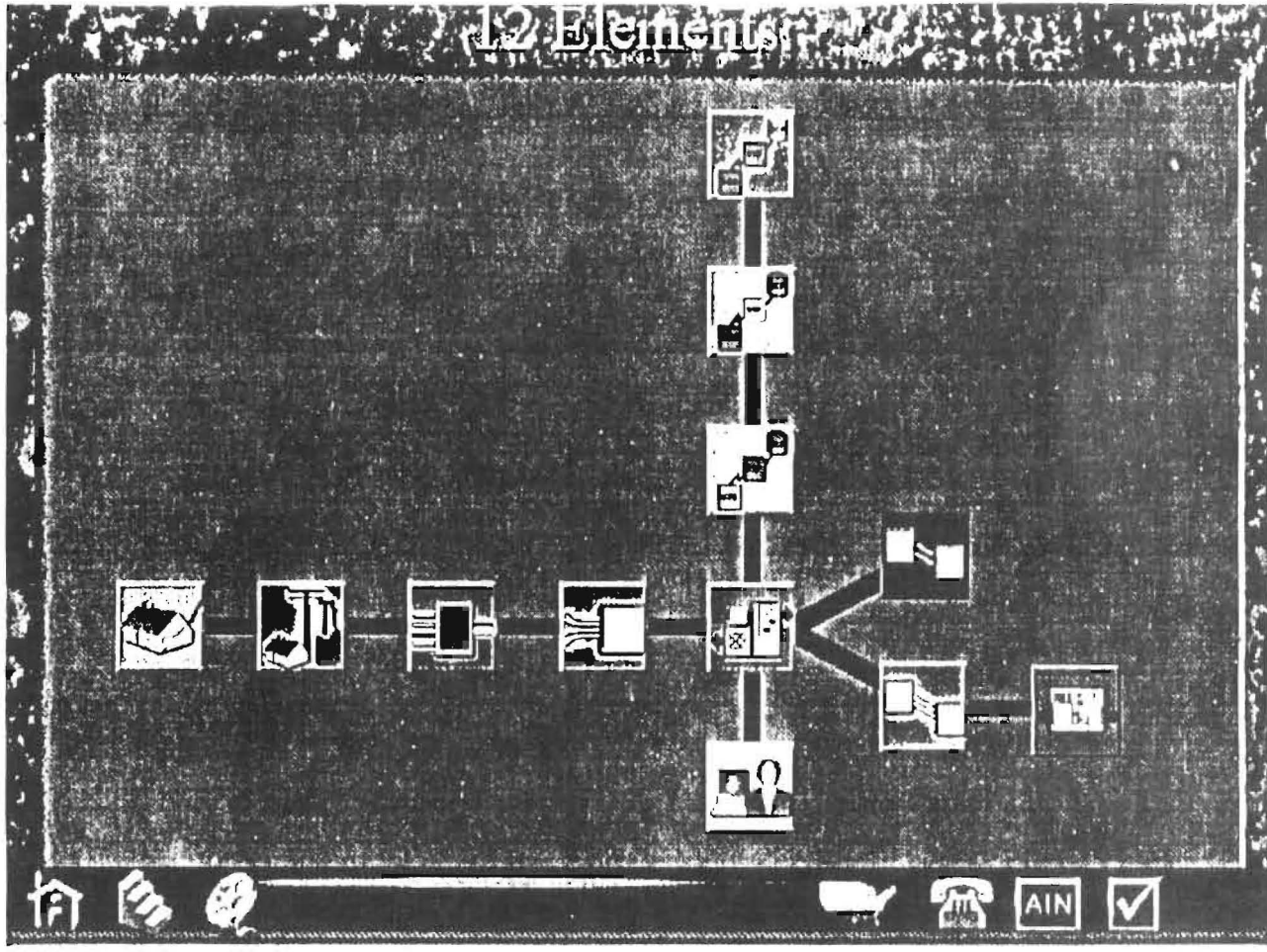


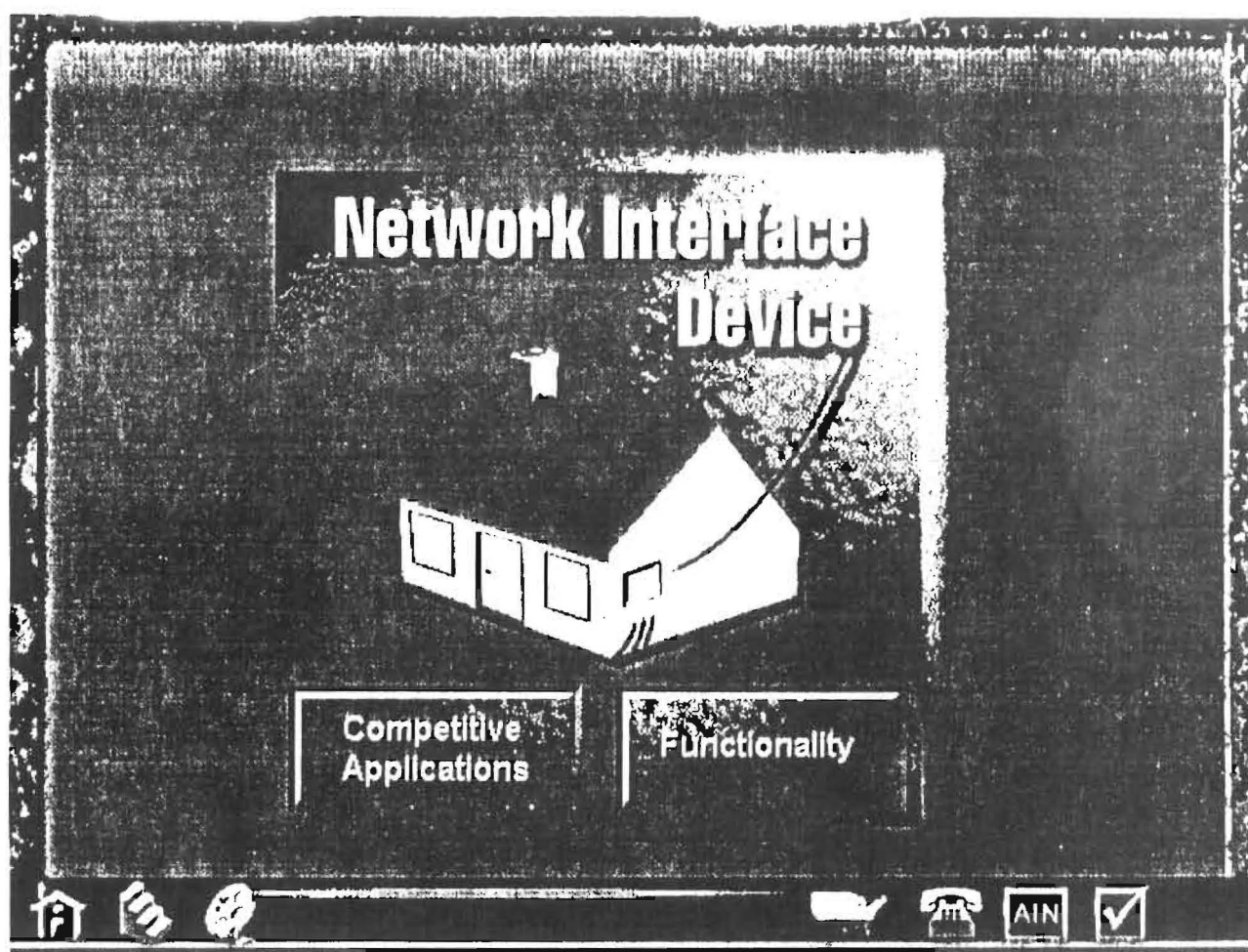


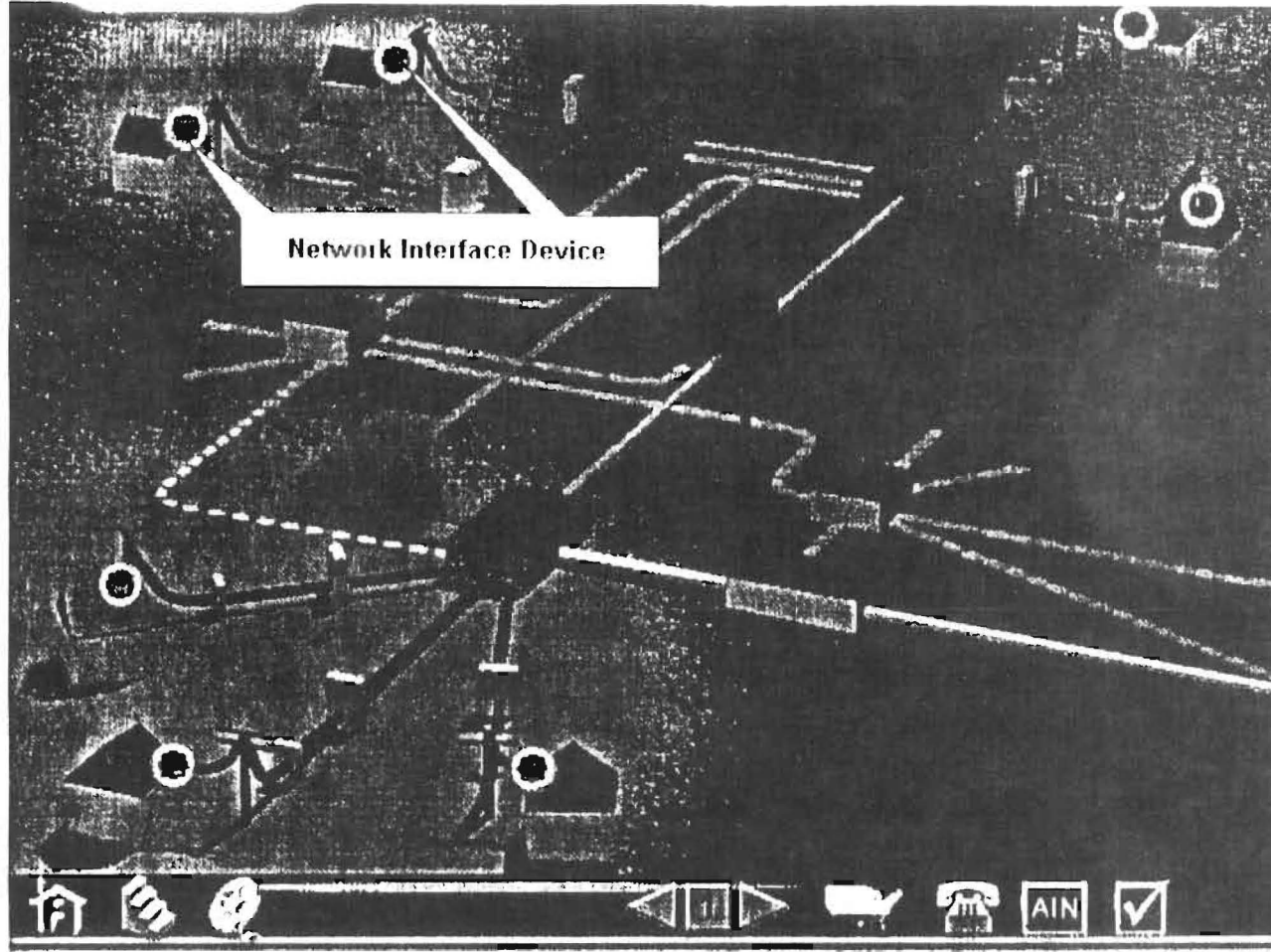


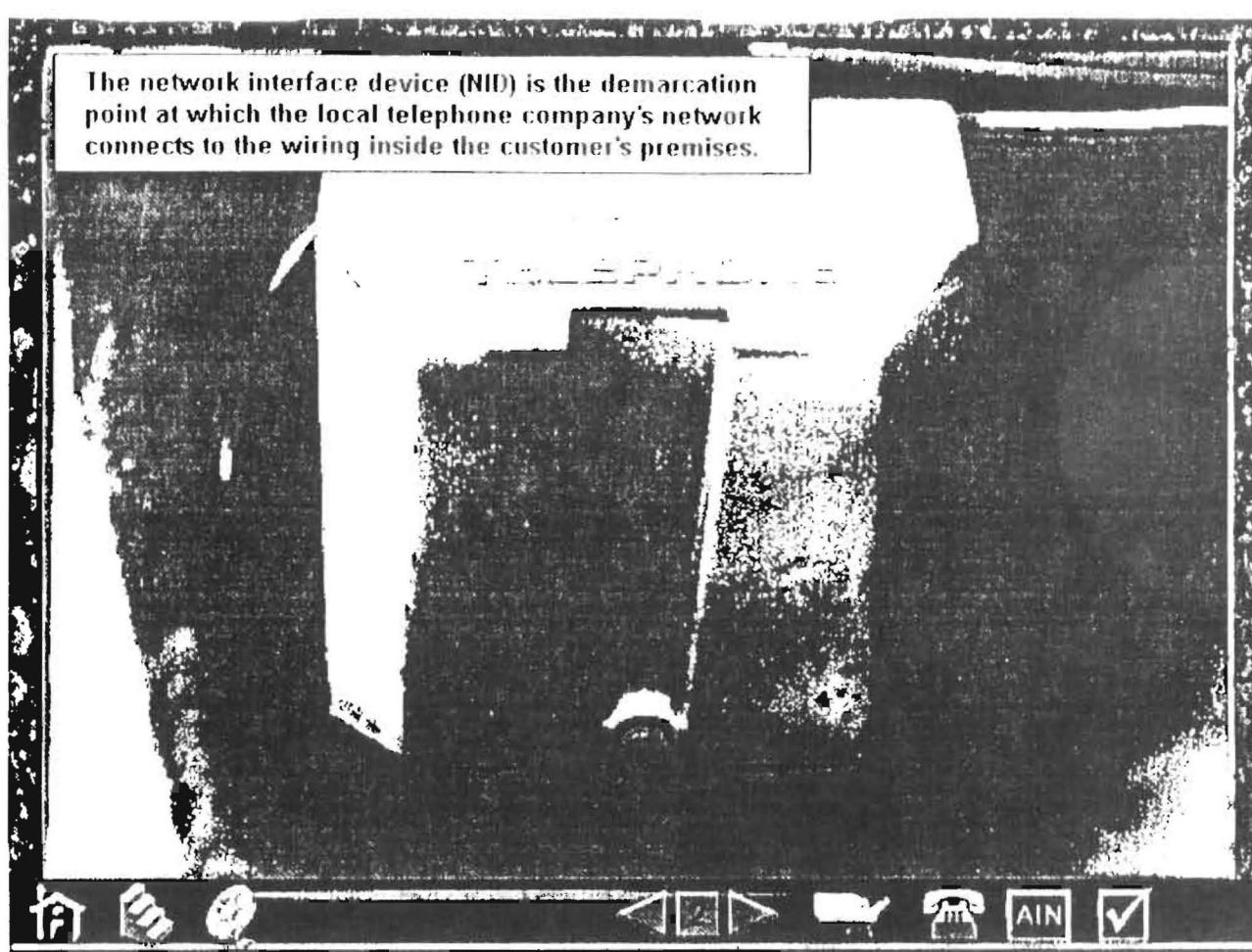


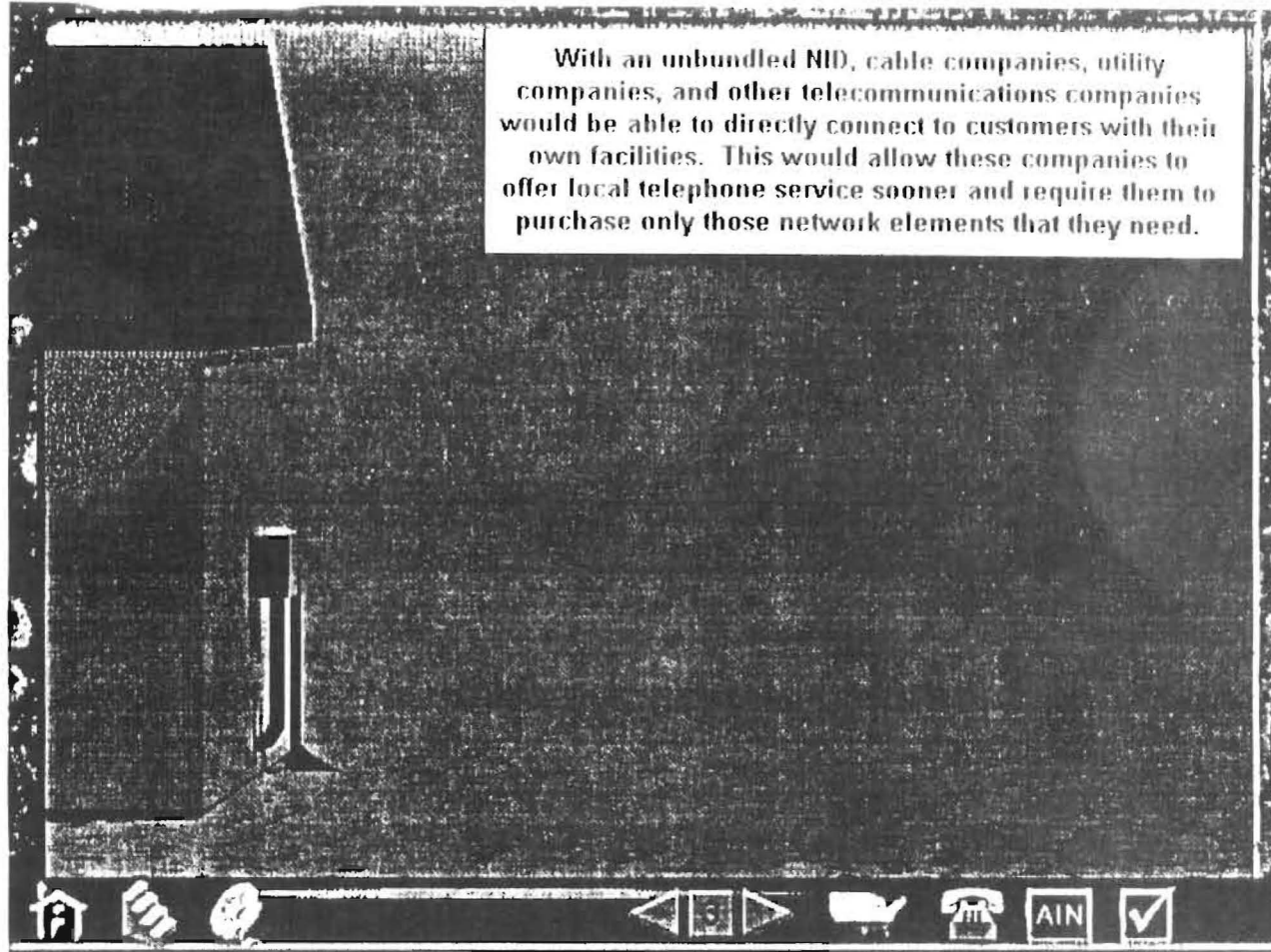




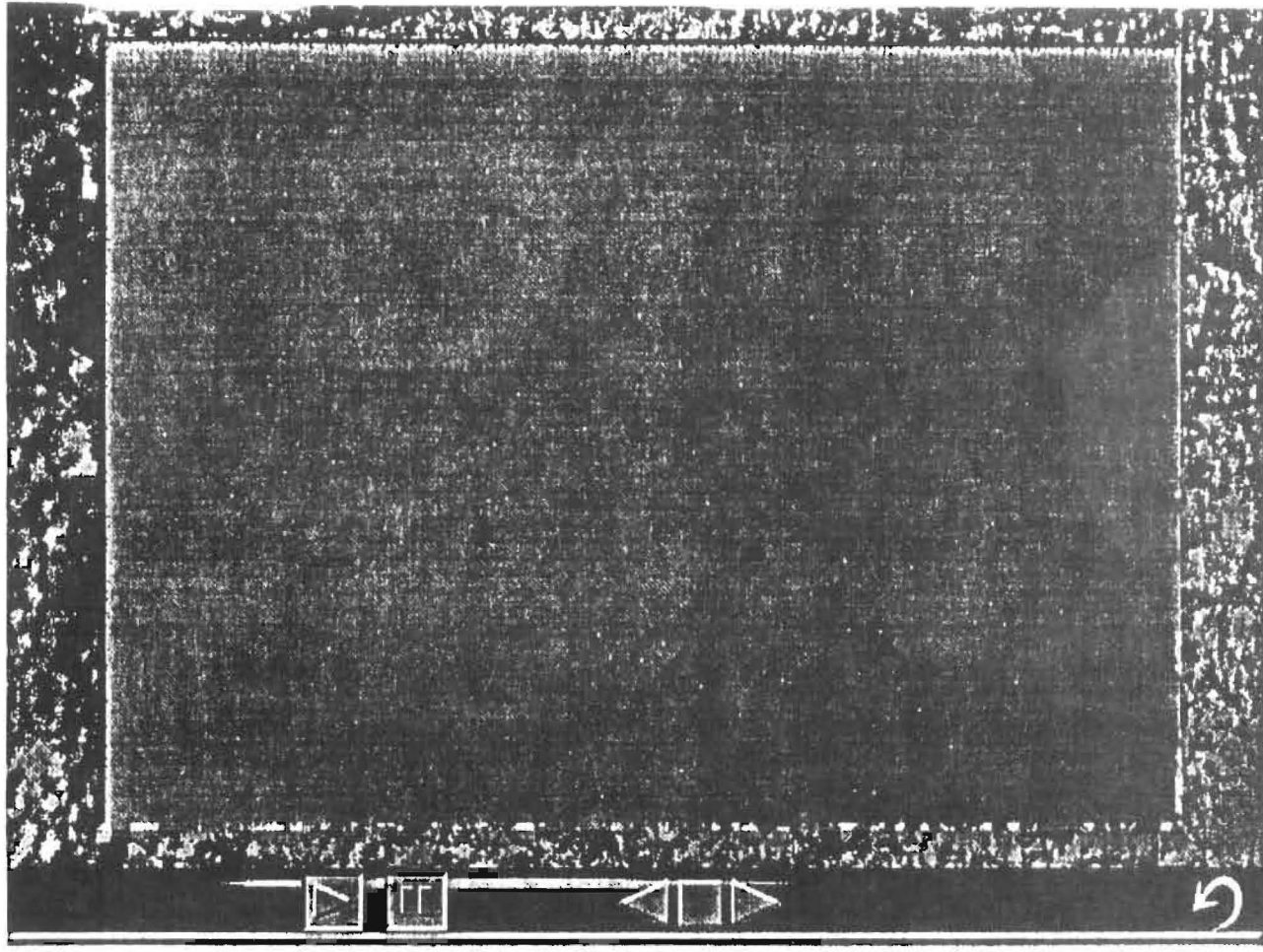






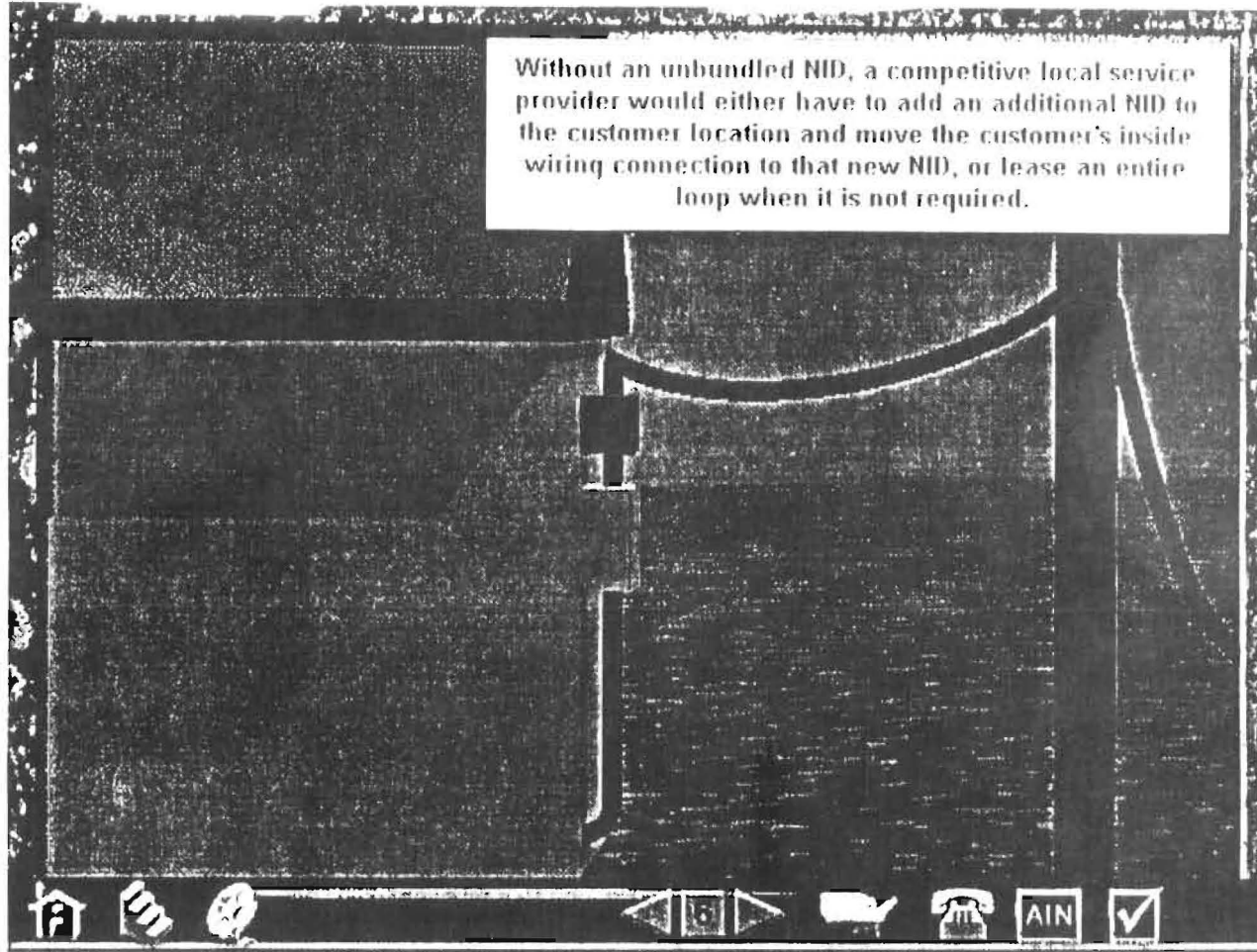


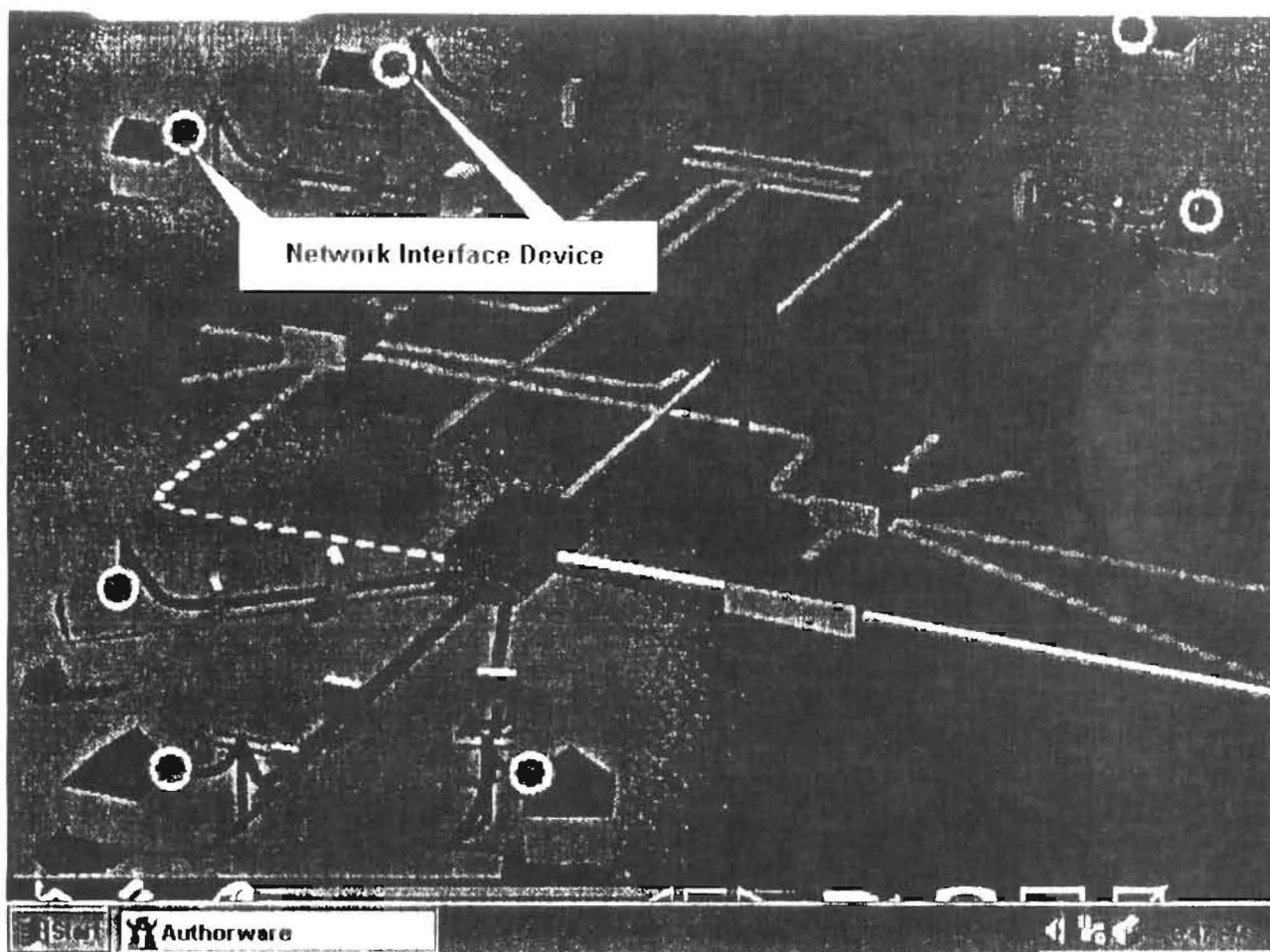
FPSC EXHIBIT NUMBER _____
FPSC DOCKET _____
CRAFTON EXHIBIT RC-2
UNBUNDLED NETWORK ELEMENTS
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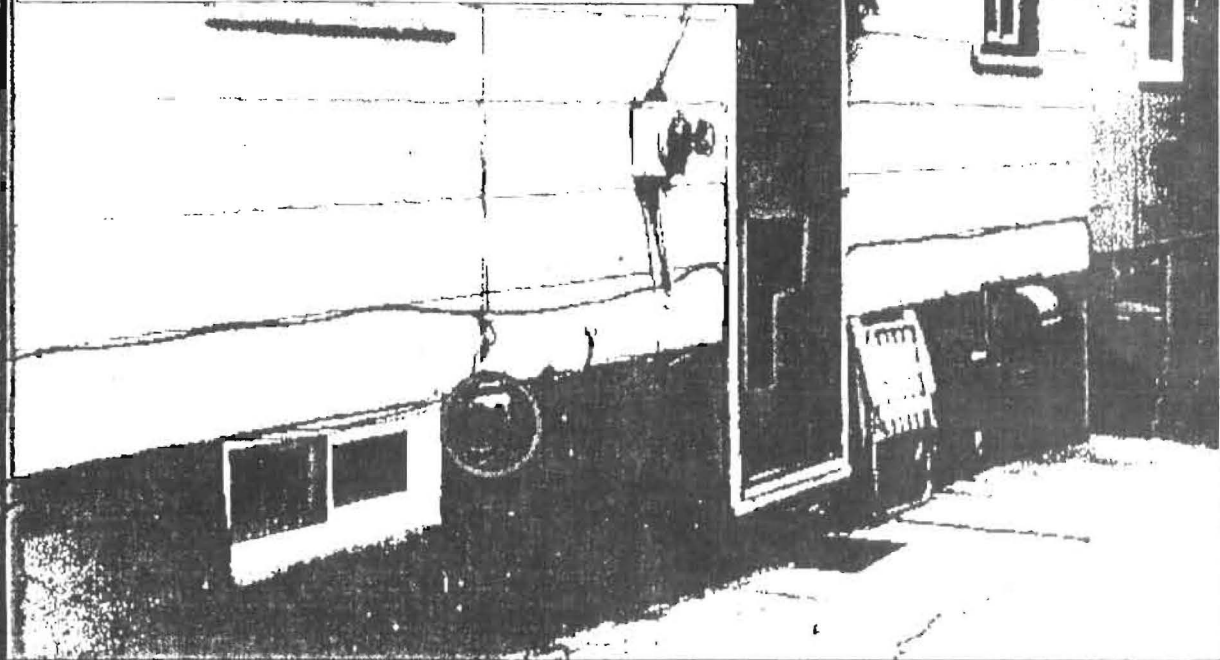
An unbundled NID would also provide the necessary interface for the use of other alternative loop technologies (e.g. hybrid fiber coax cable).

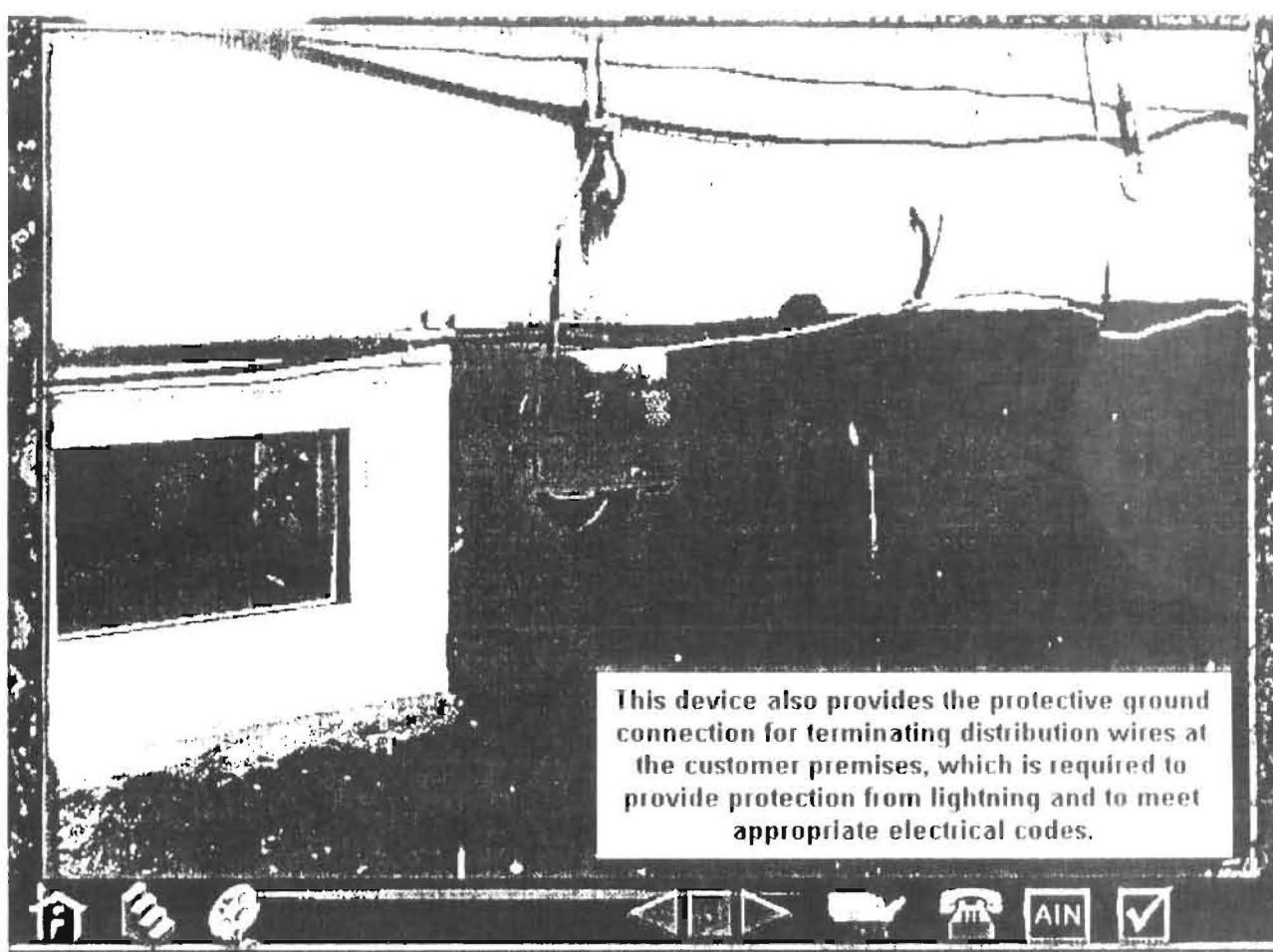


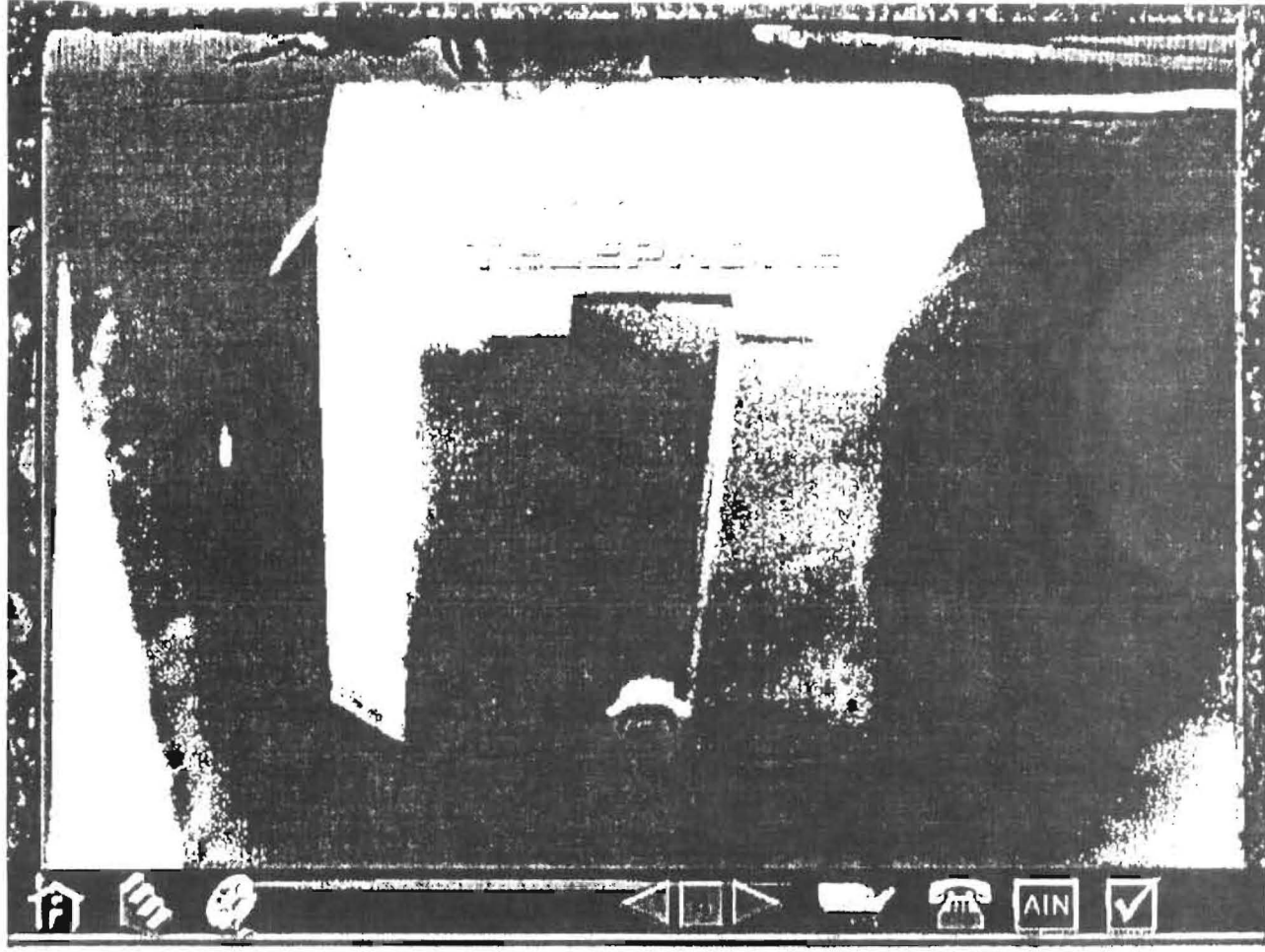


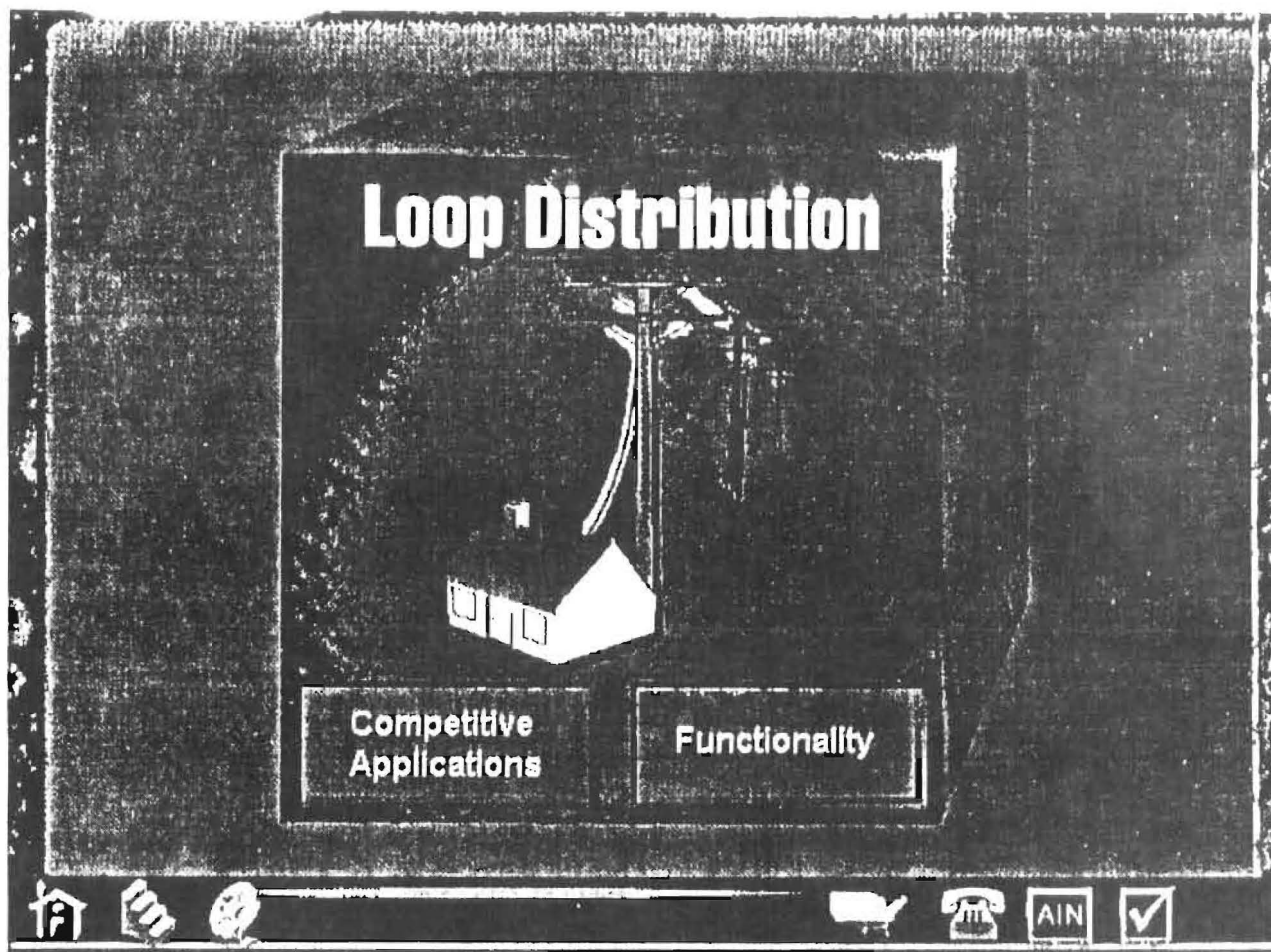


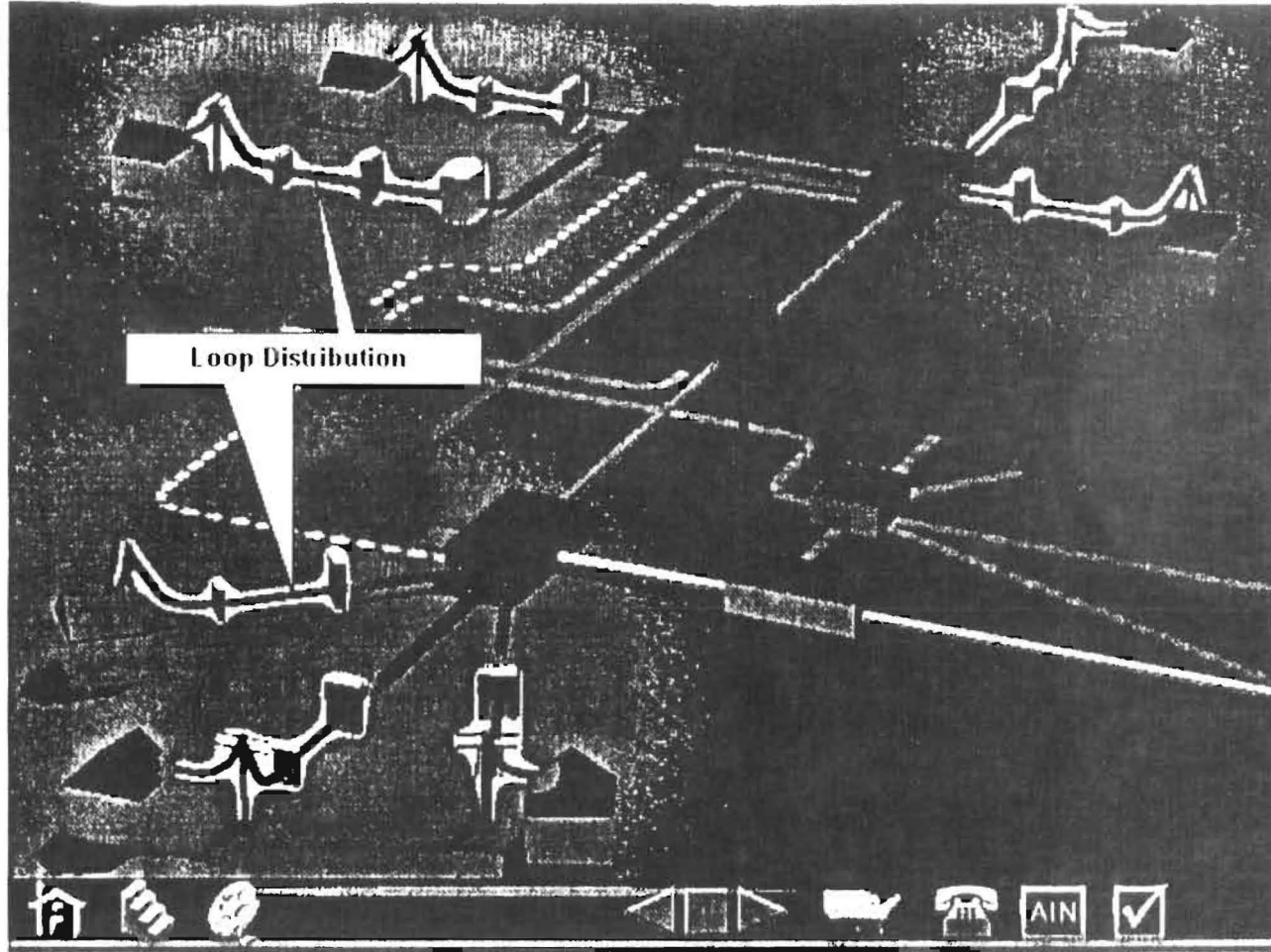
The network interface device is the demarcation point at which the local telephone company's network connects to the wiring inside the customers premises. It sits at the end of the line connecting the customer's premises to the central office.

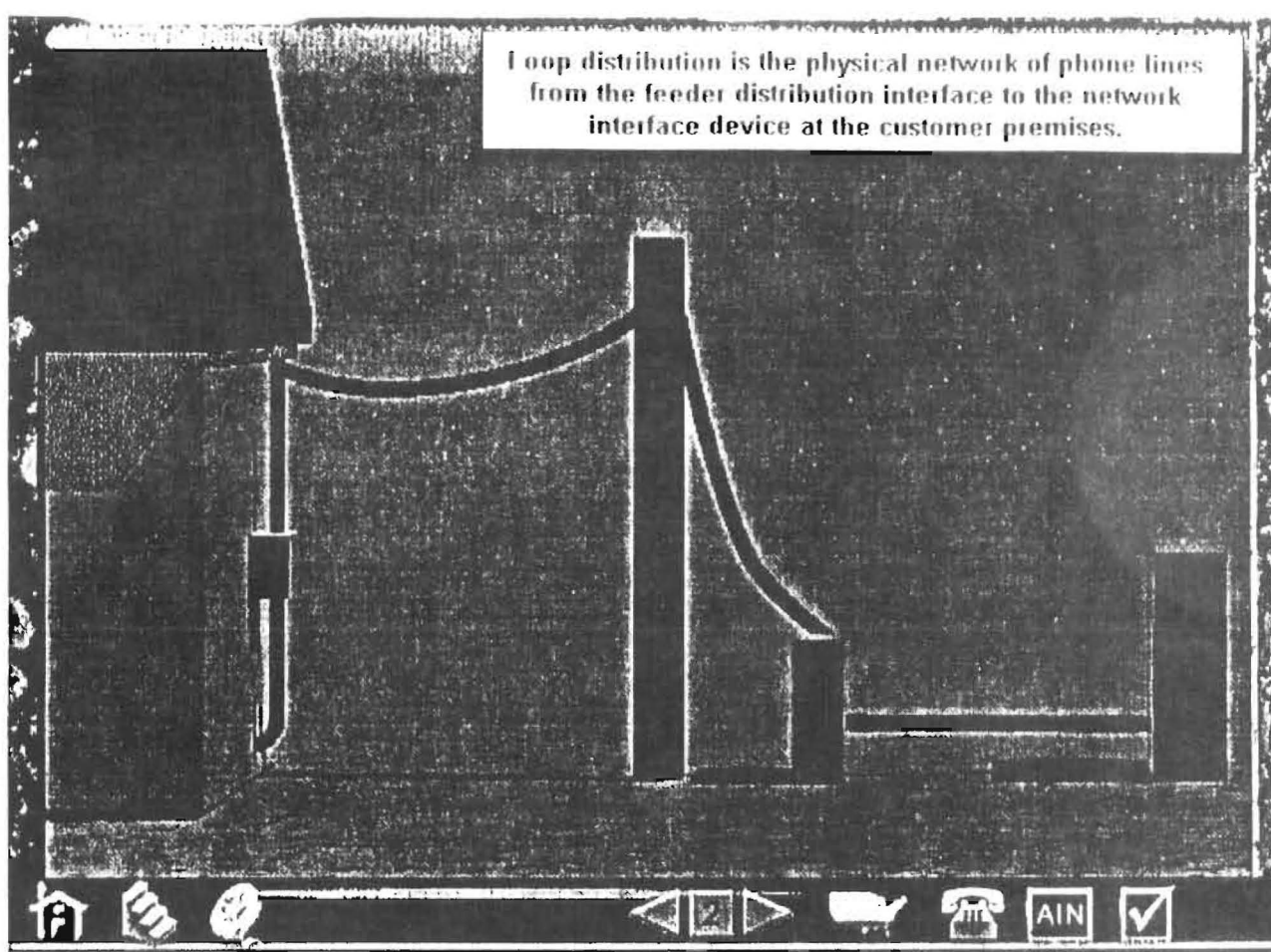


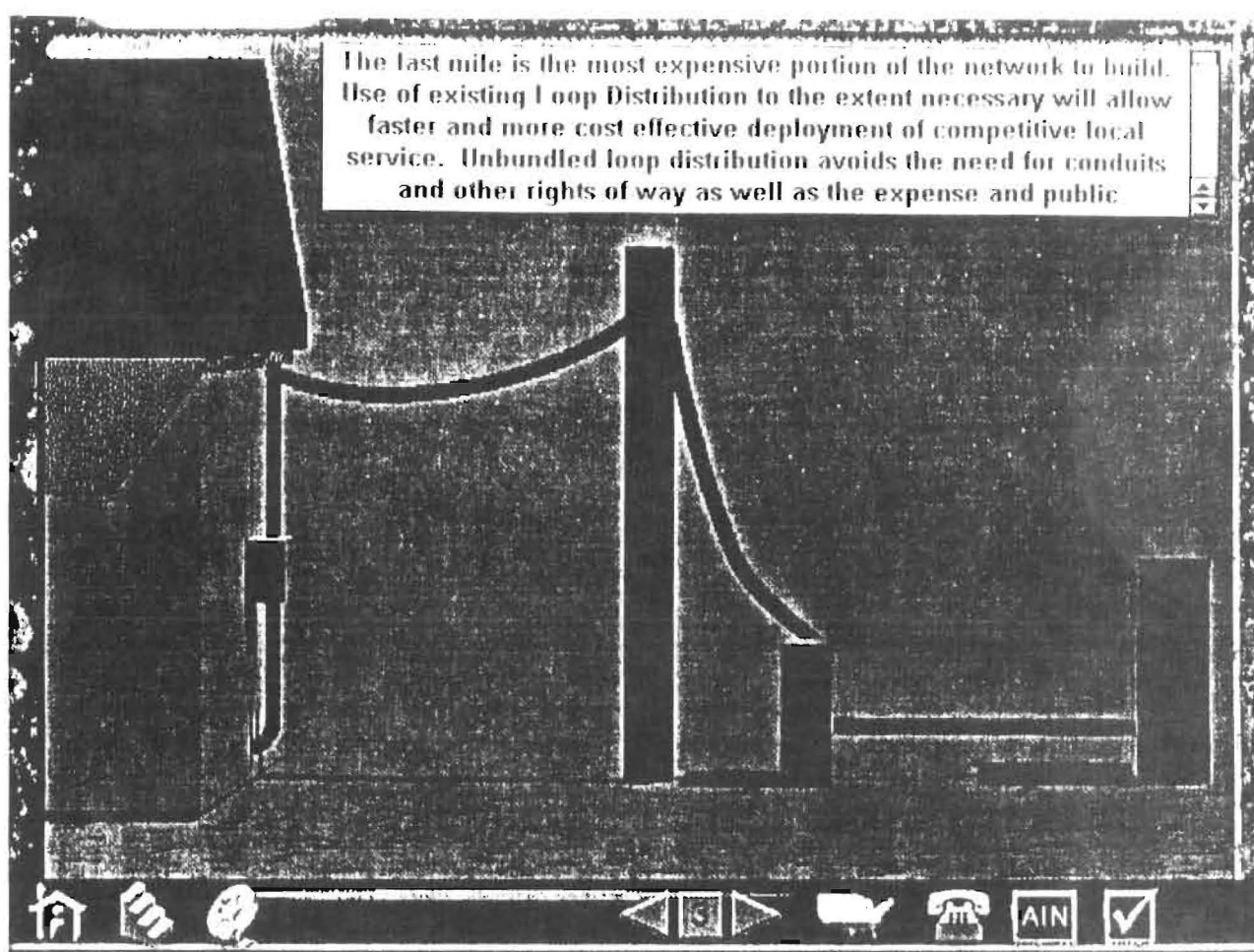


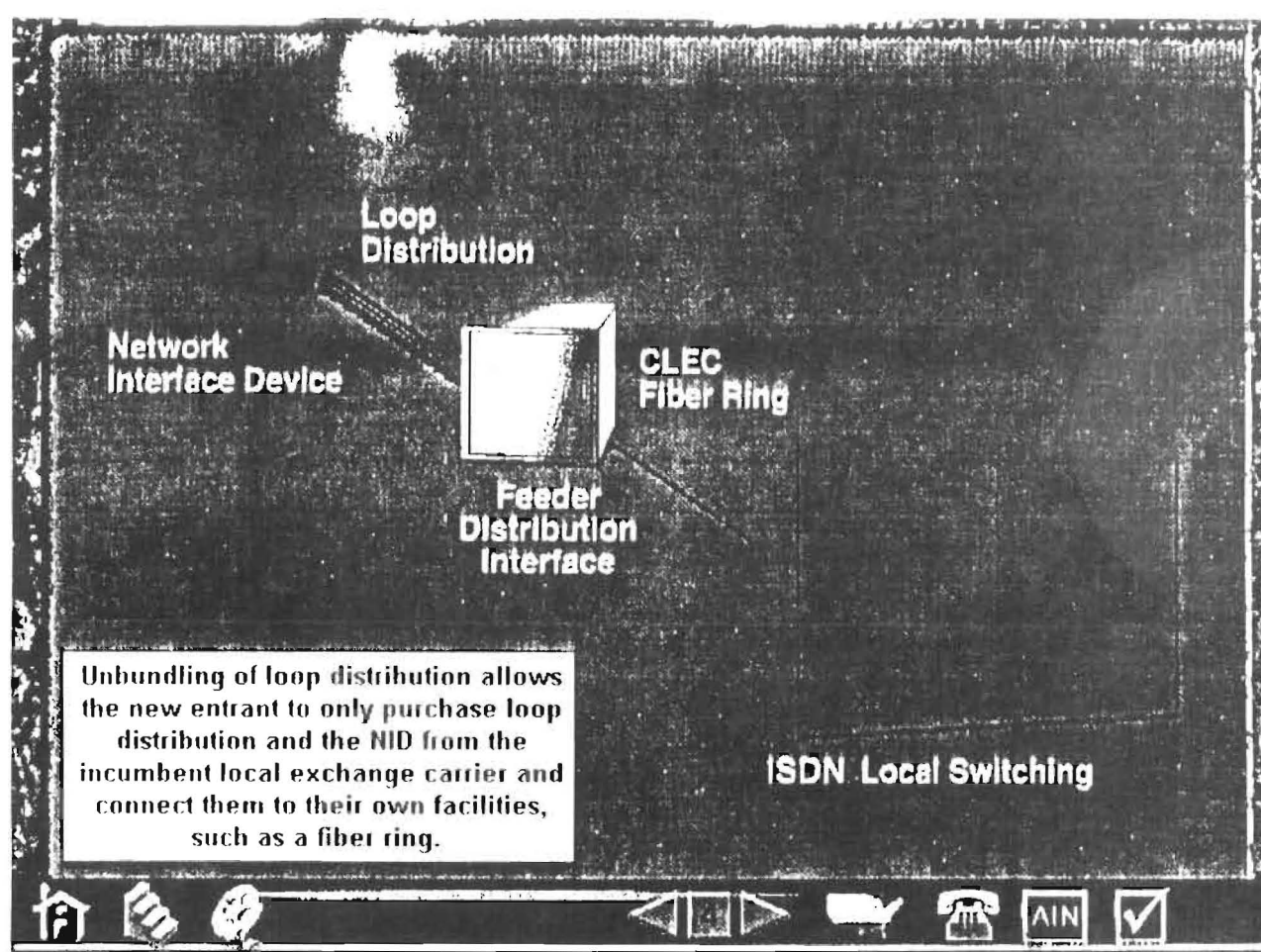


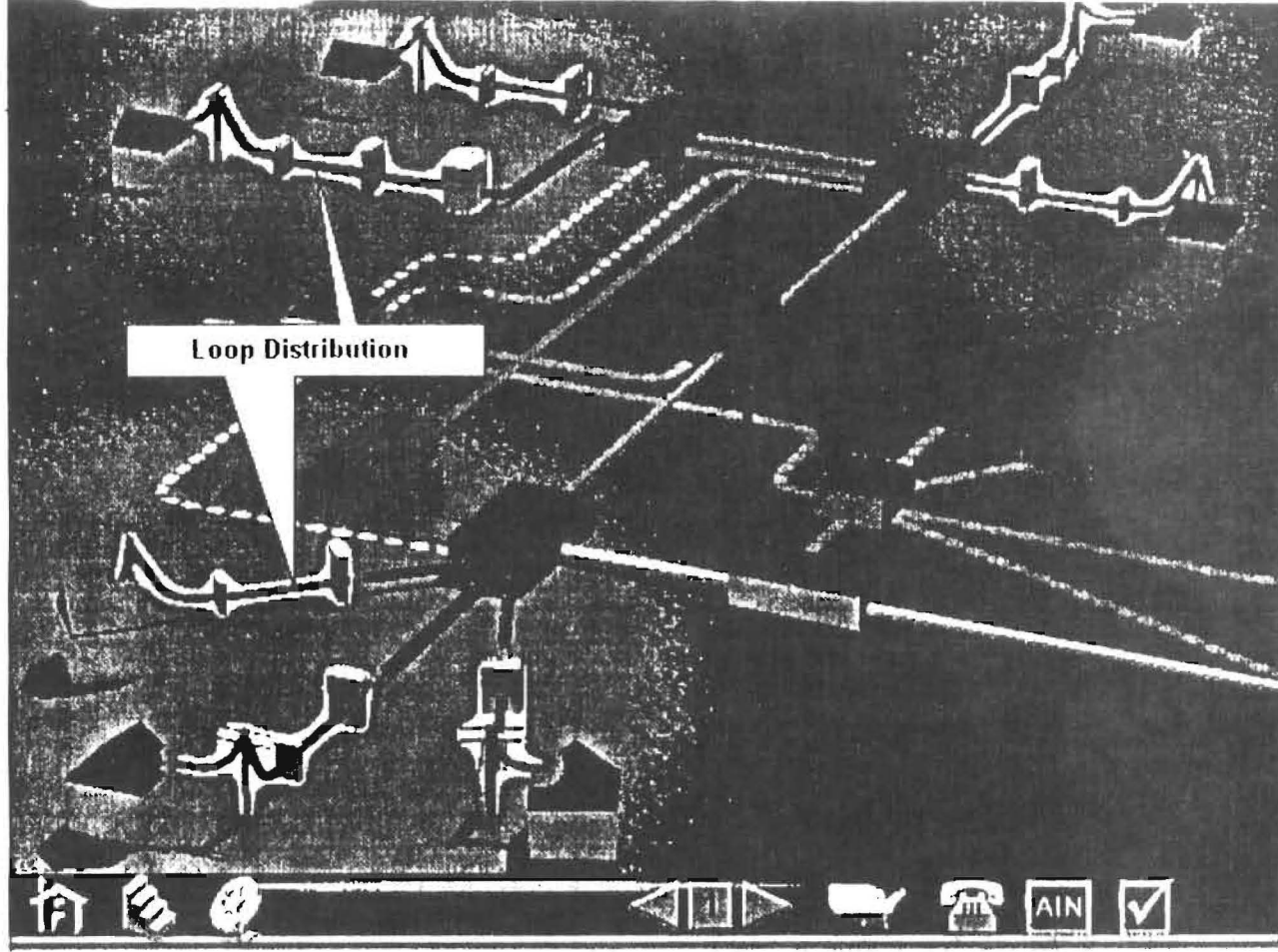


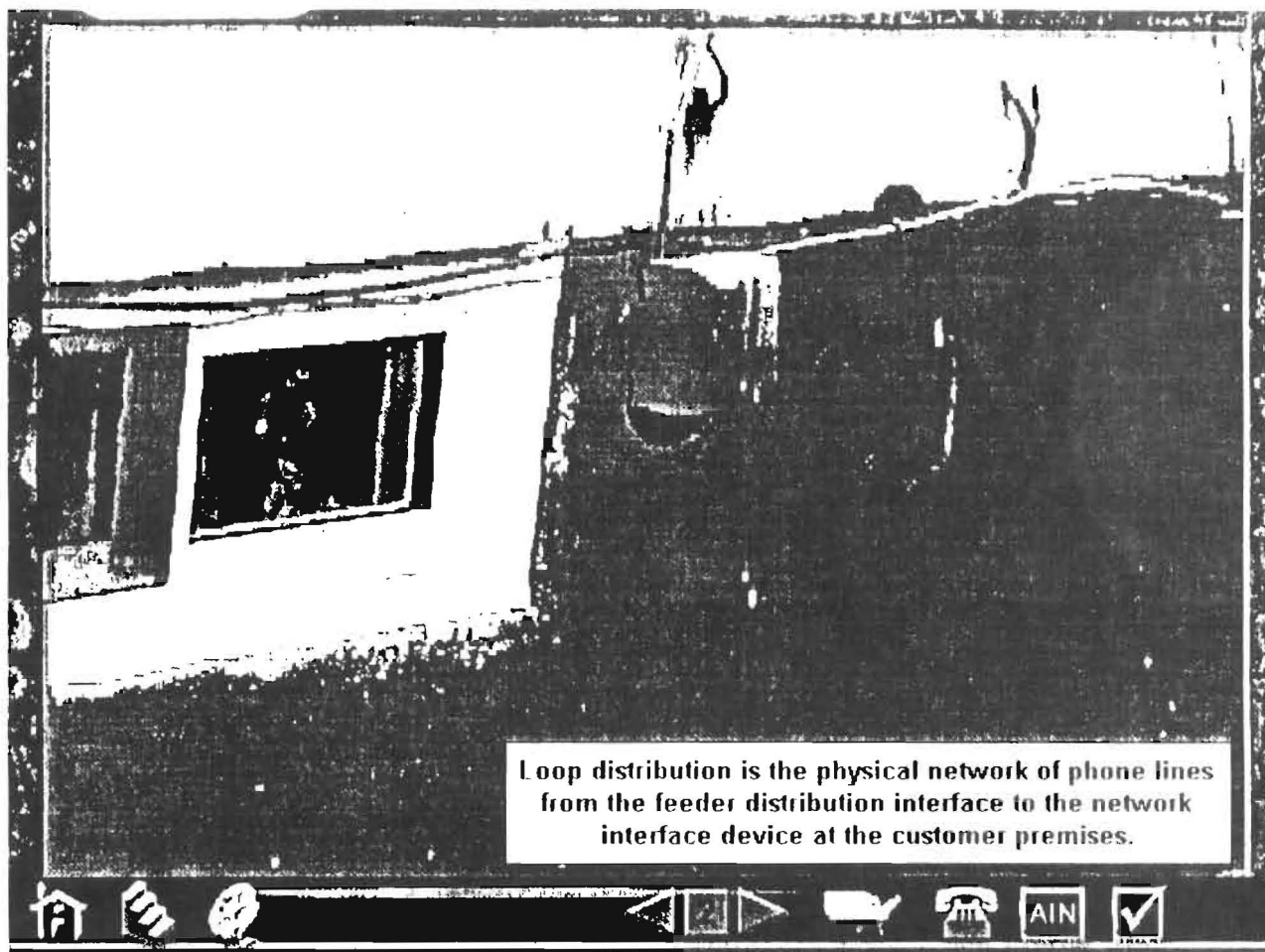


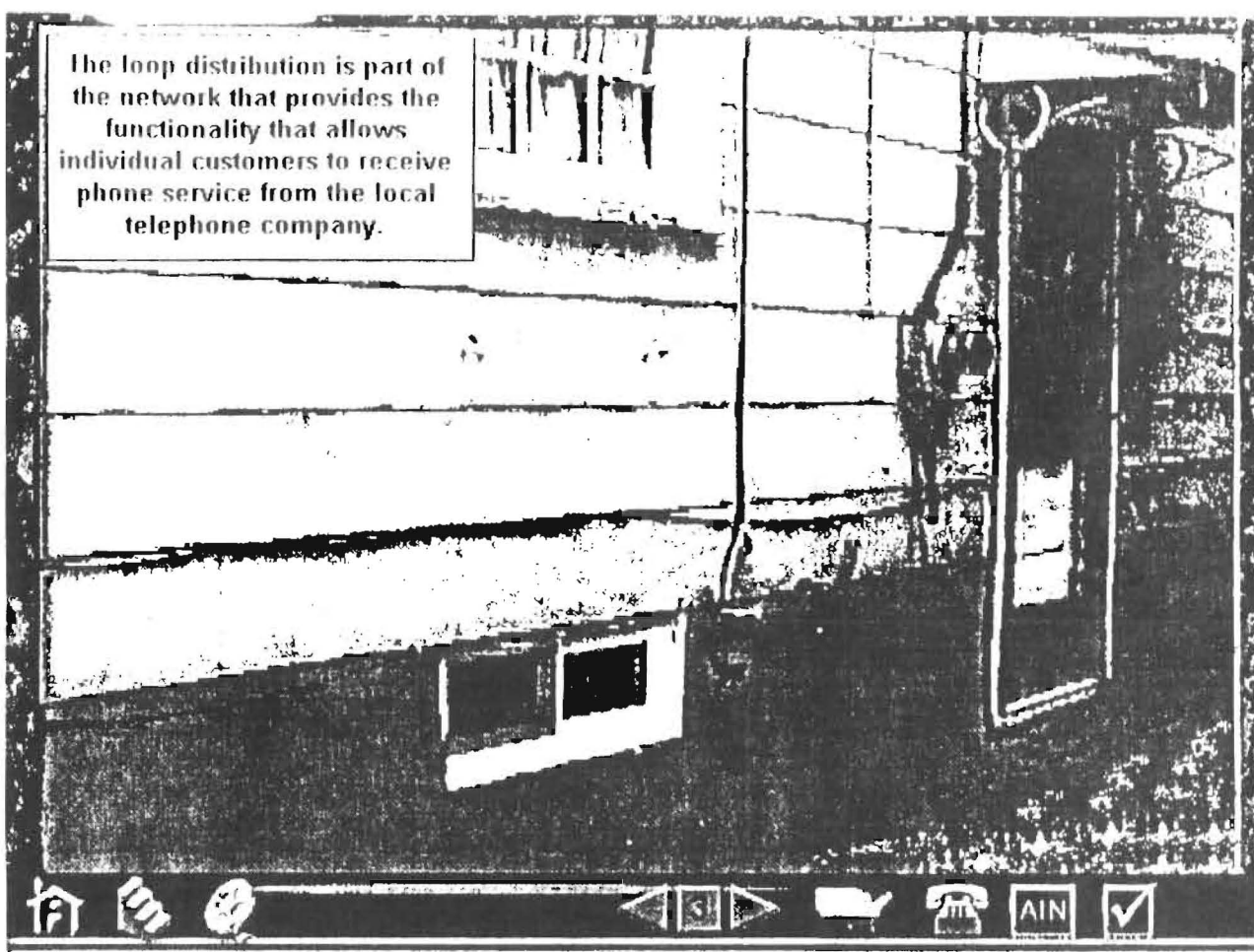


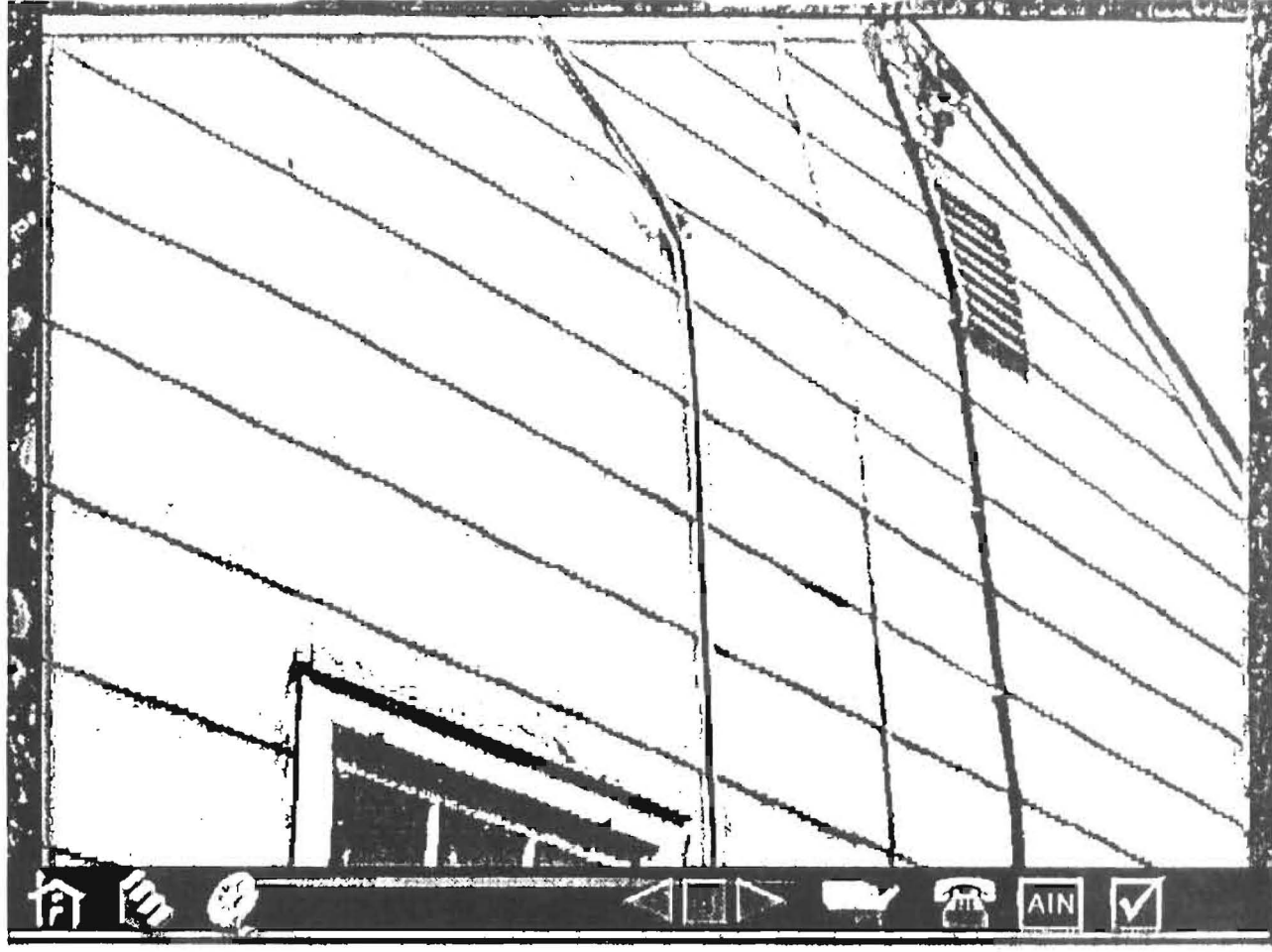


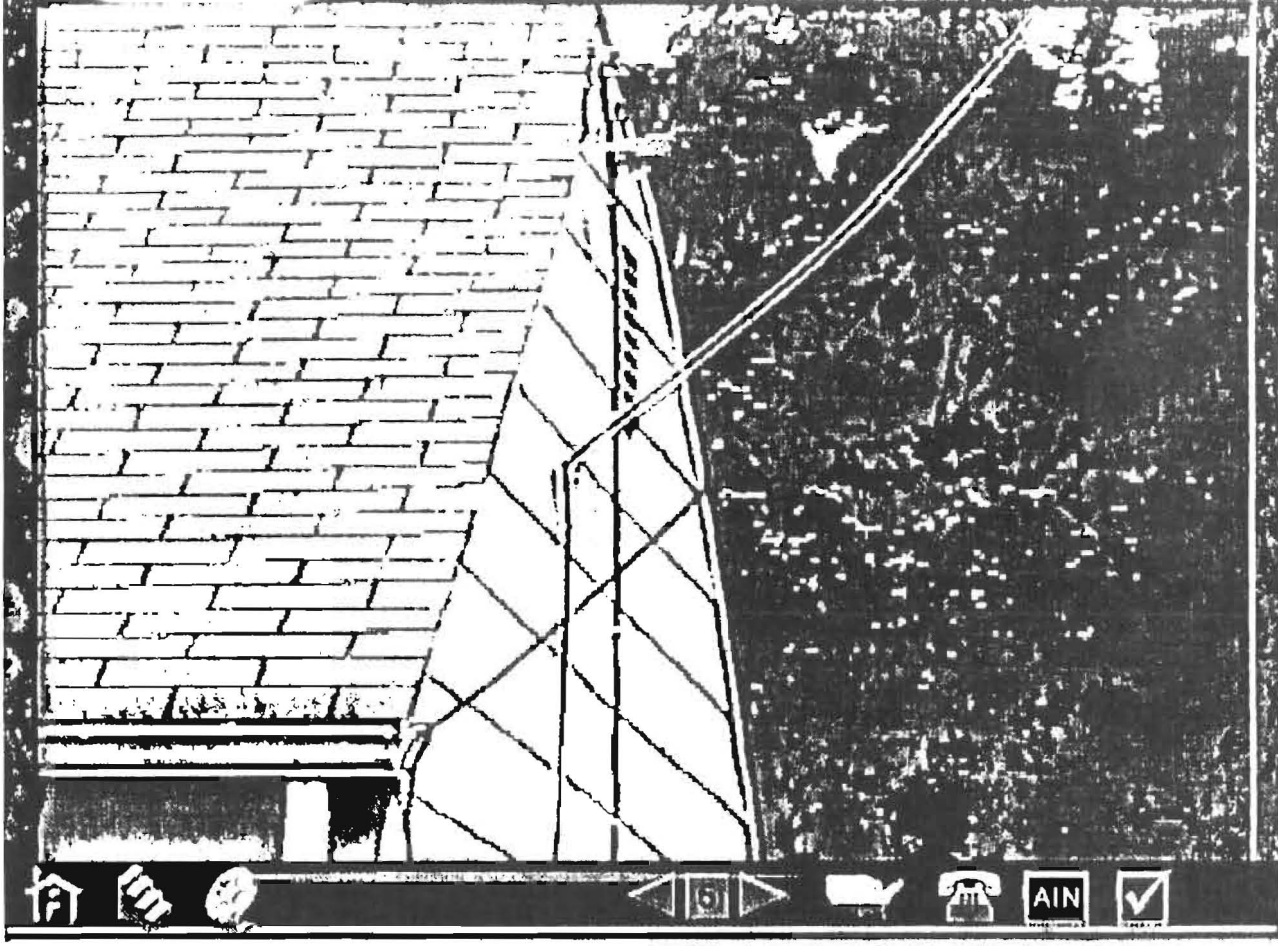


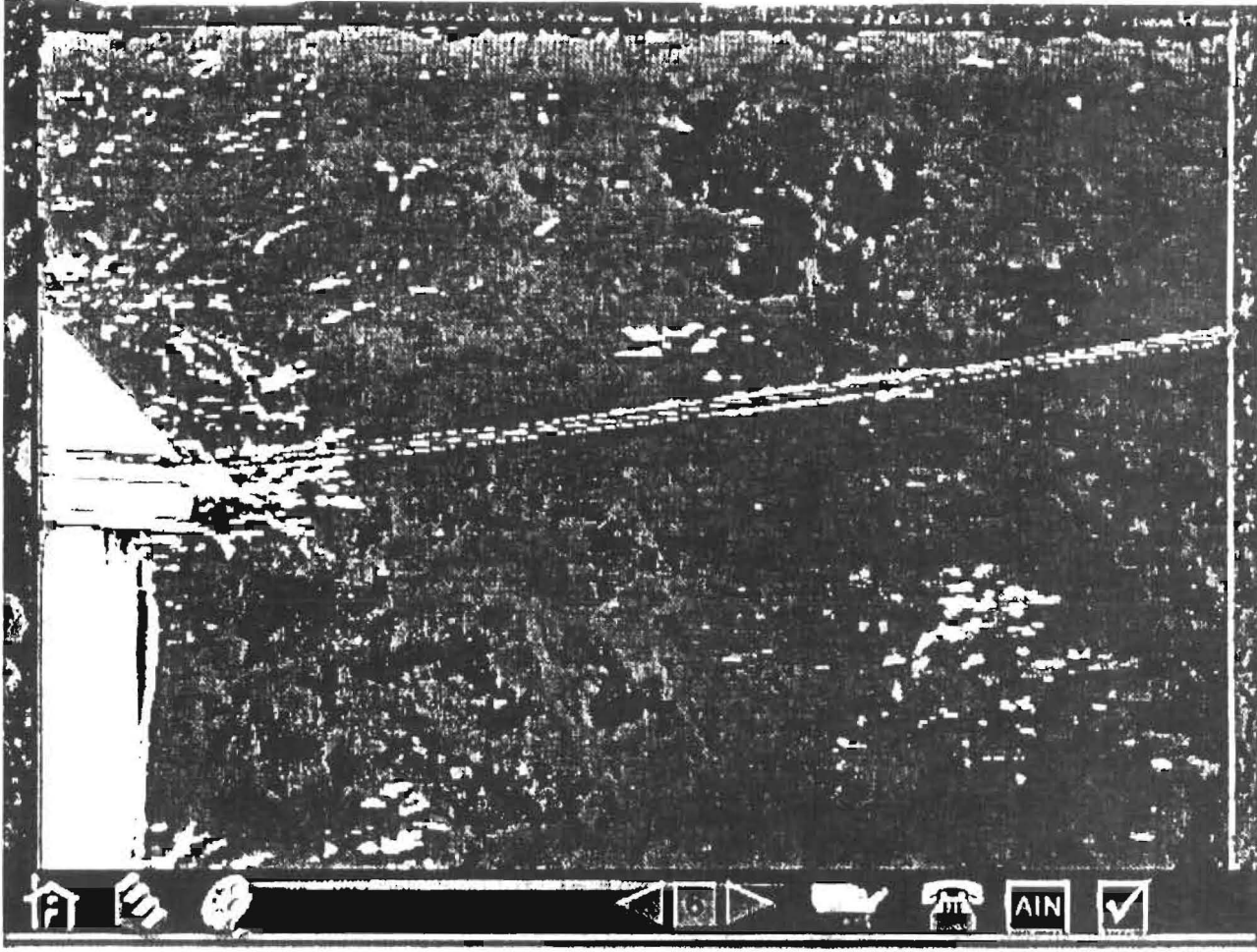


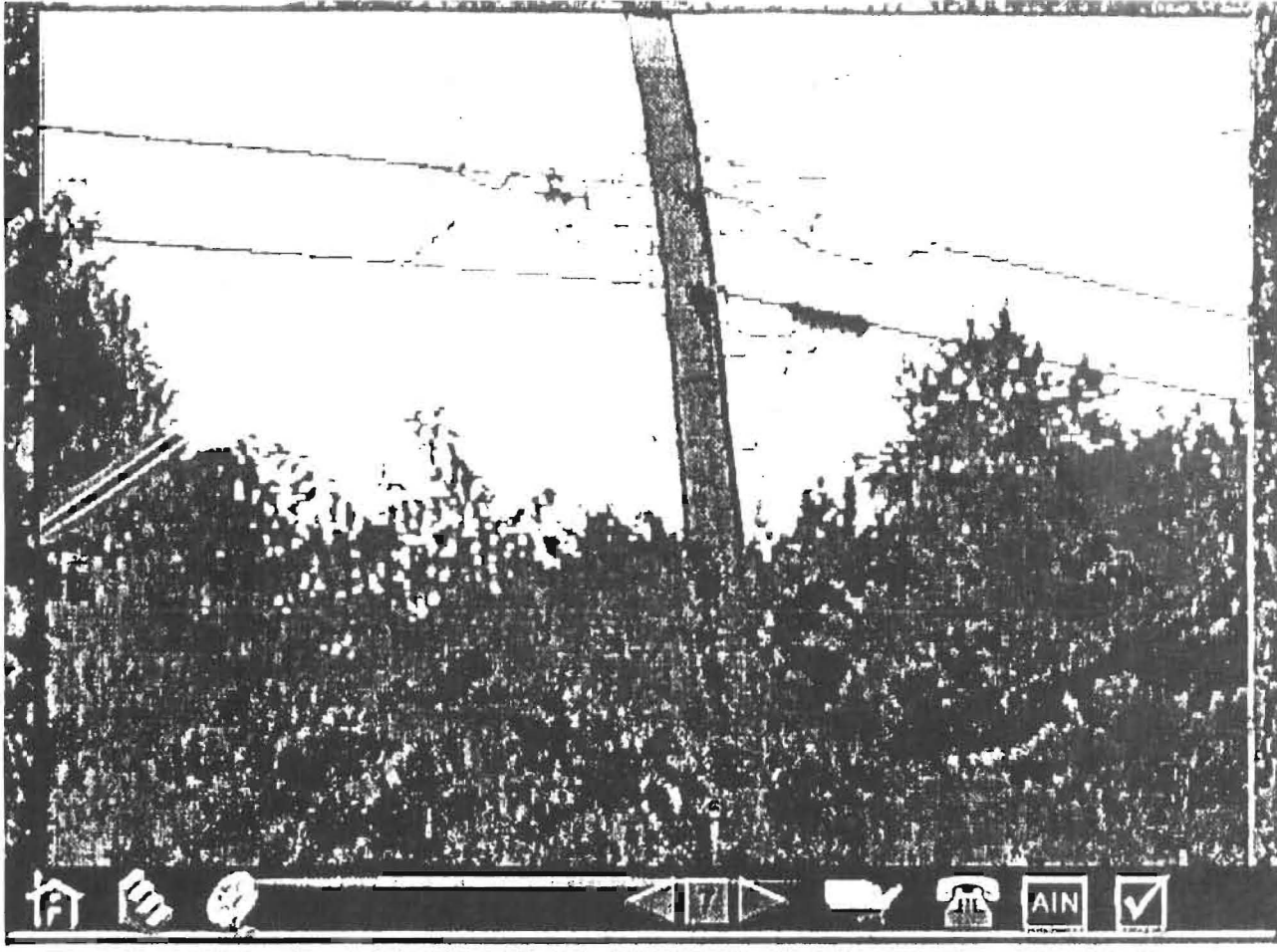




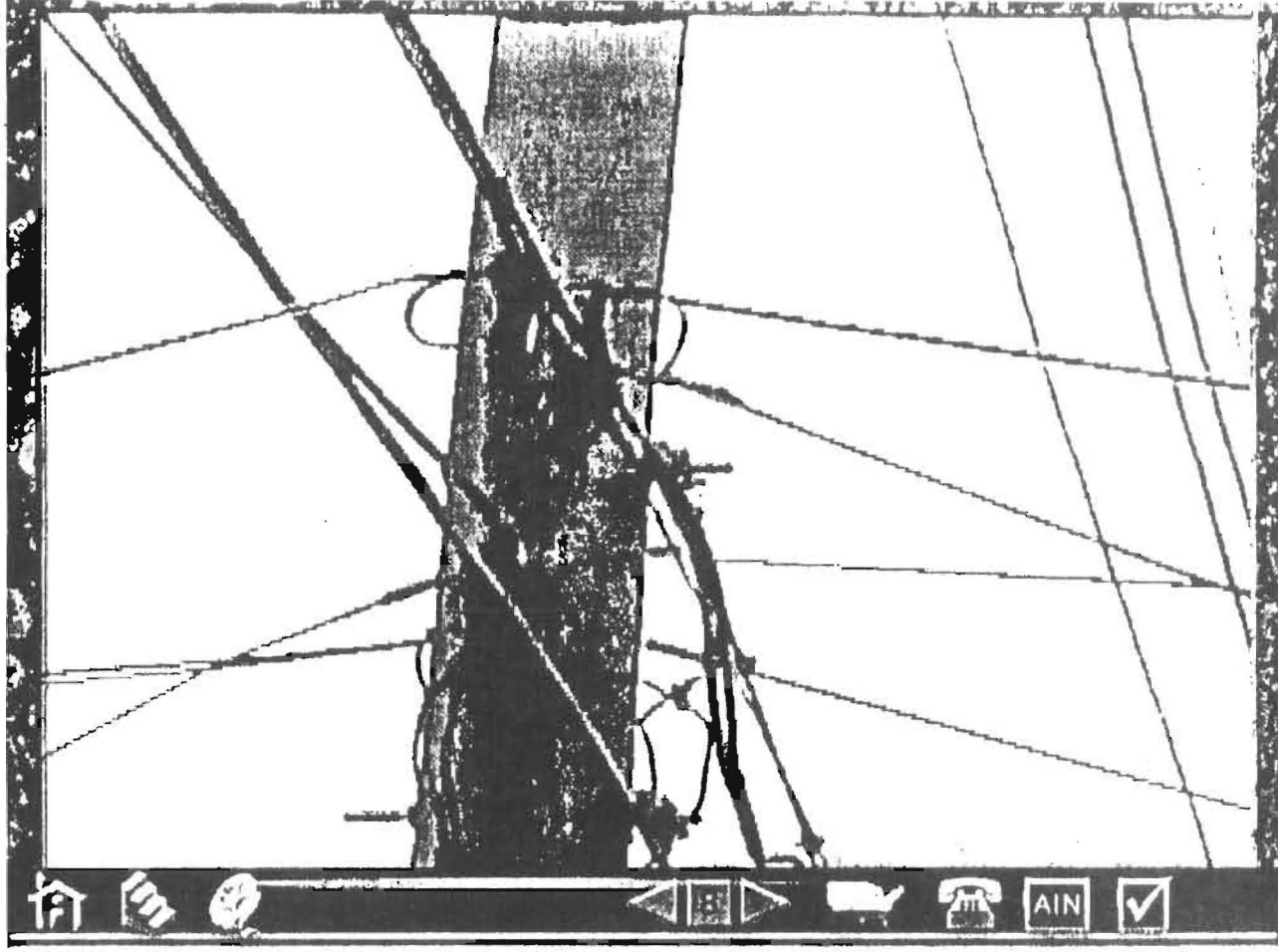


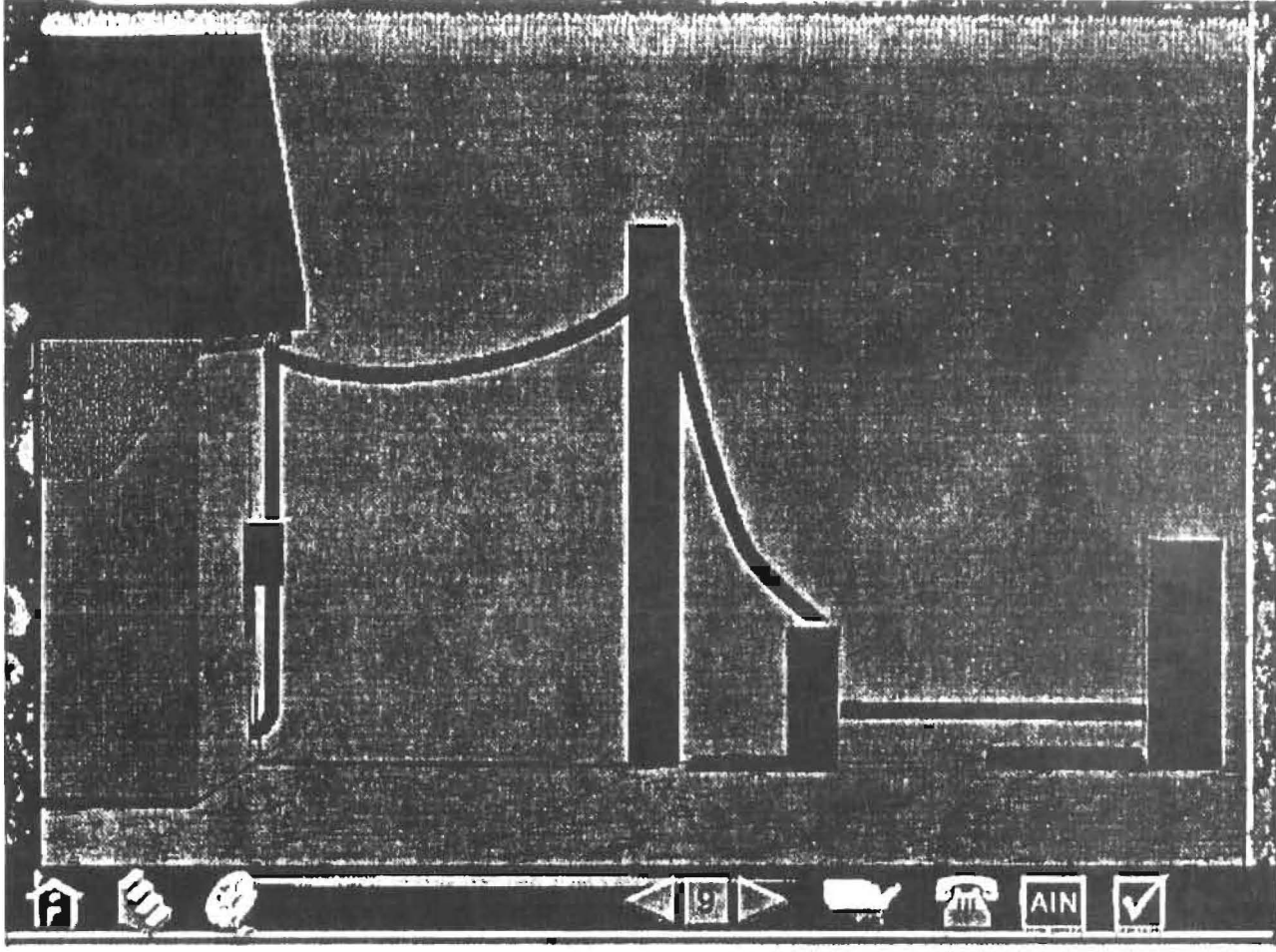


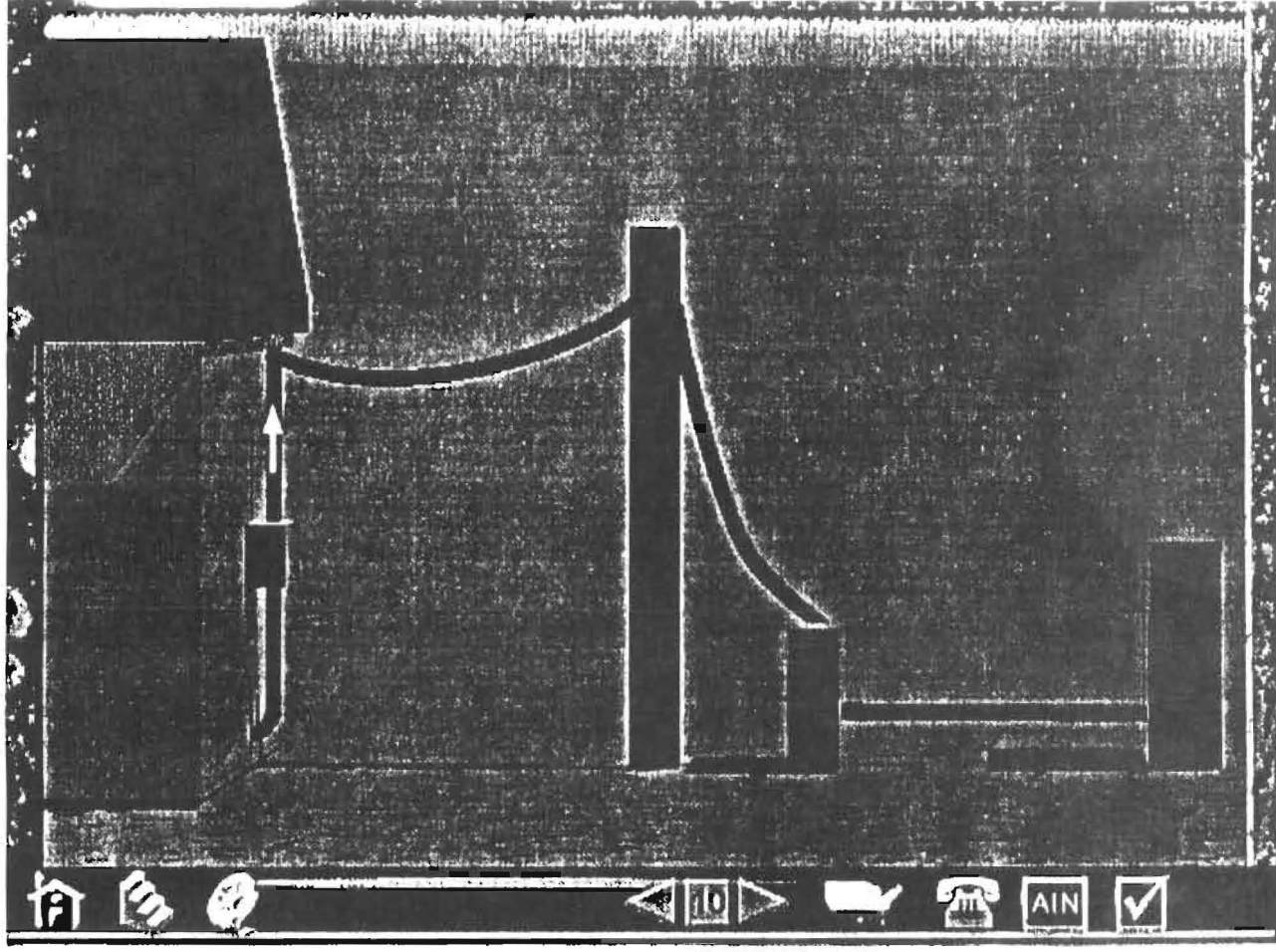




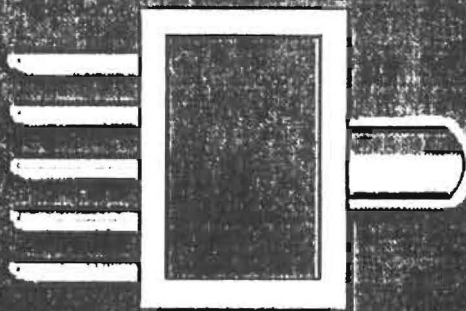
FPSC EXHIBIT NUMBER _____
FPSC DOCKET _____
CRAFTON EXHIBIT RC-2
UNBUNDLED NETWORK ELEMENTS
PAGE 108 OF 238














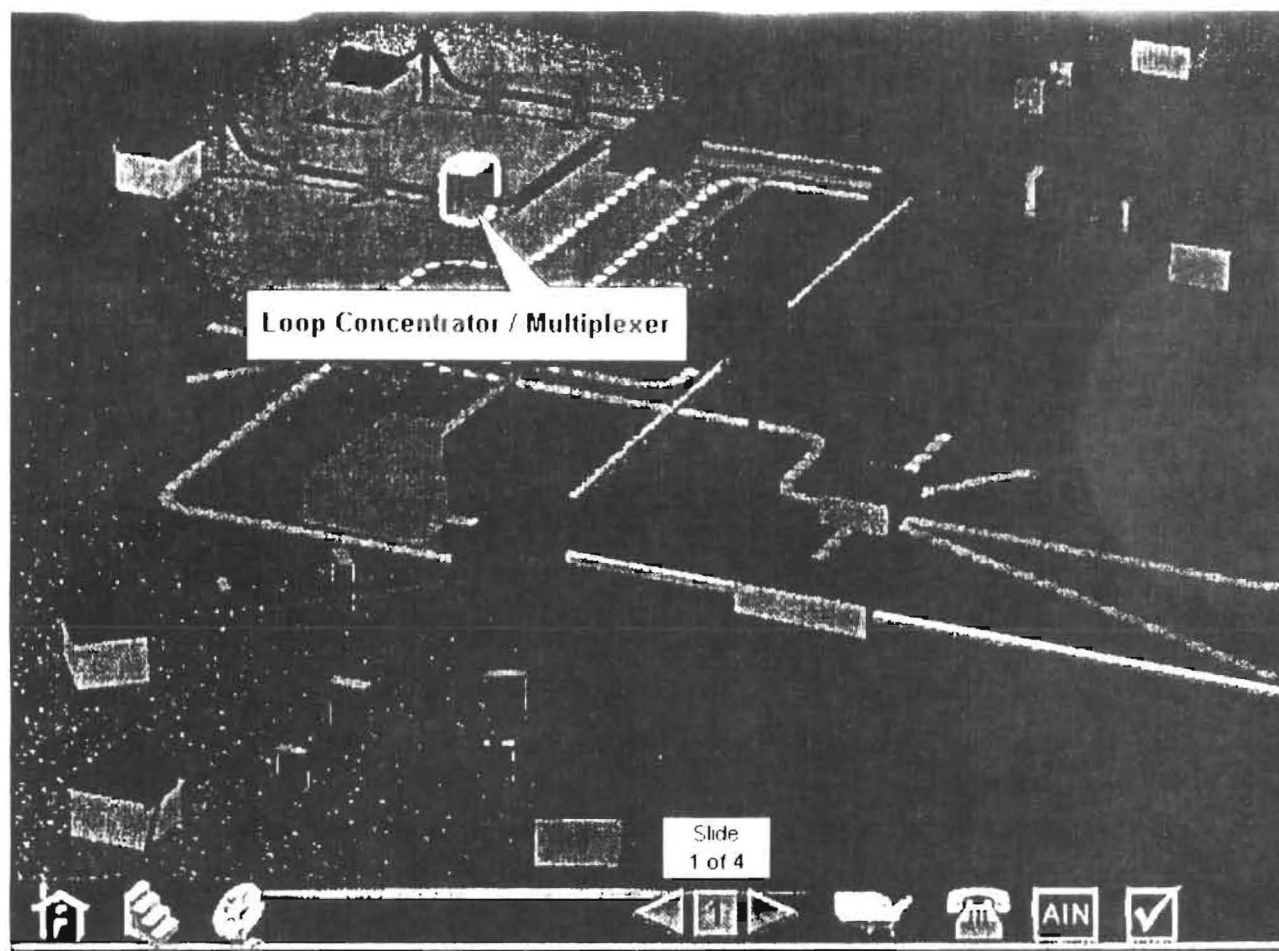
Loop Concentrator/ Multiplexer

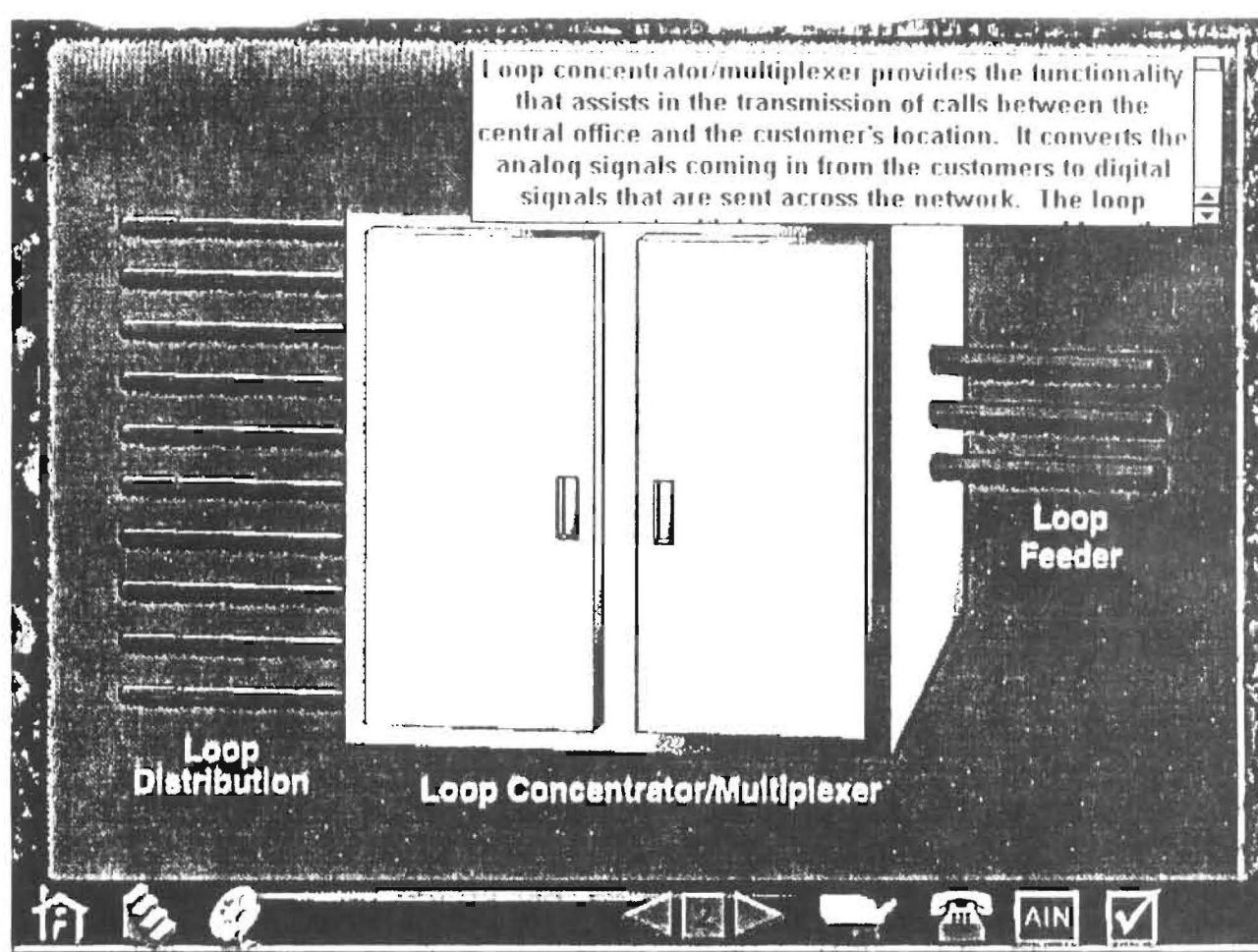


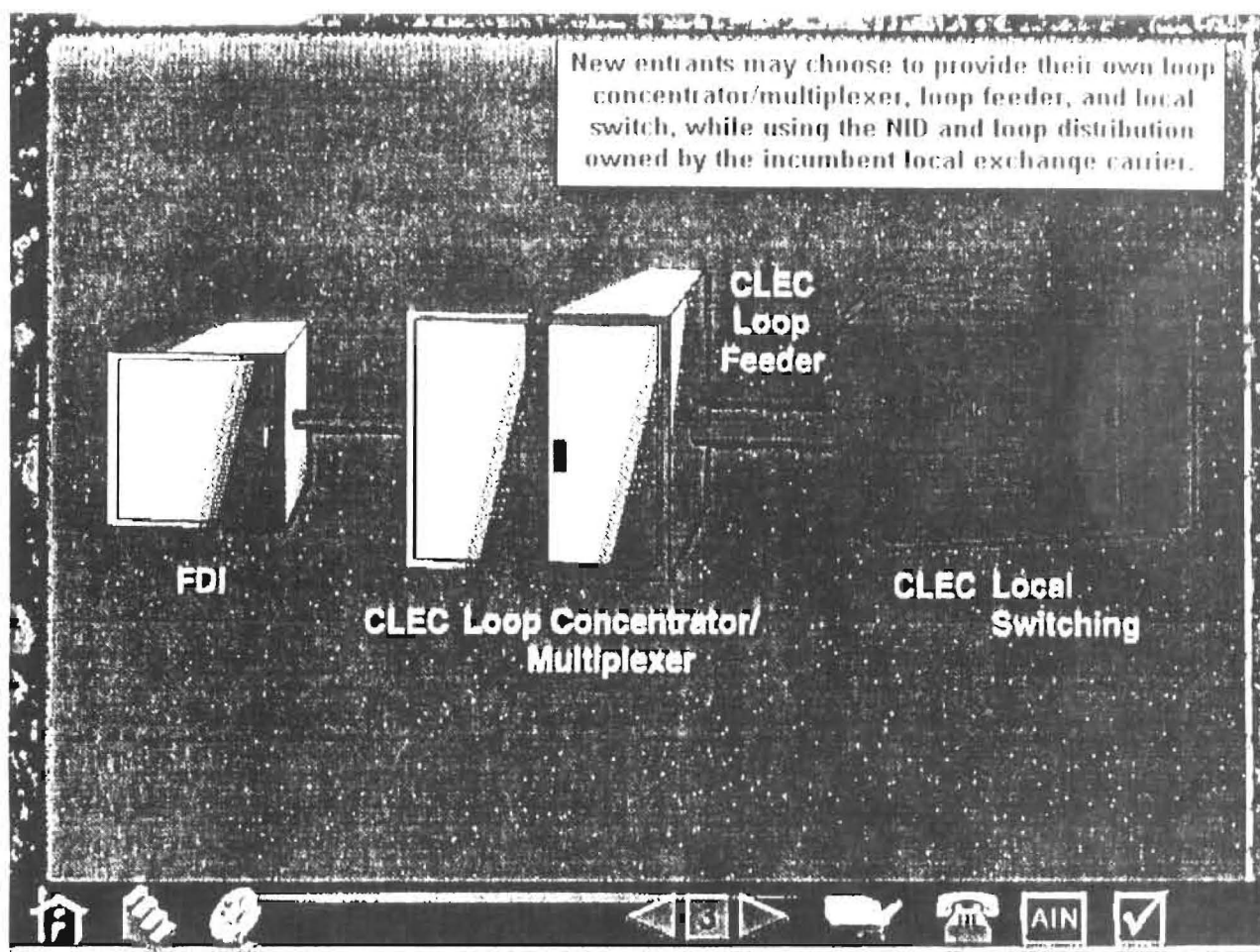
Competitive
Applications

Functionality

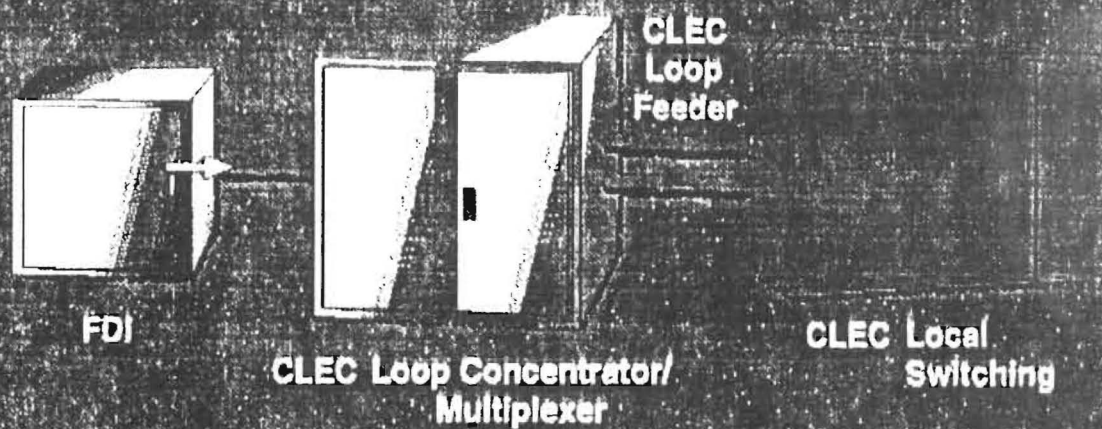


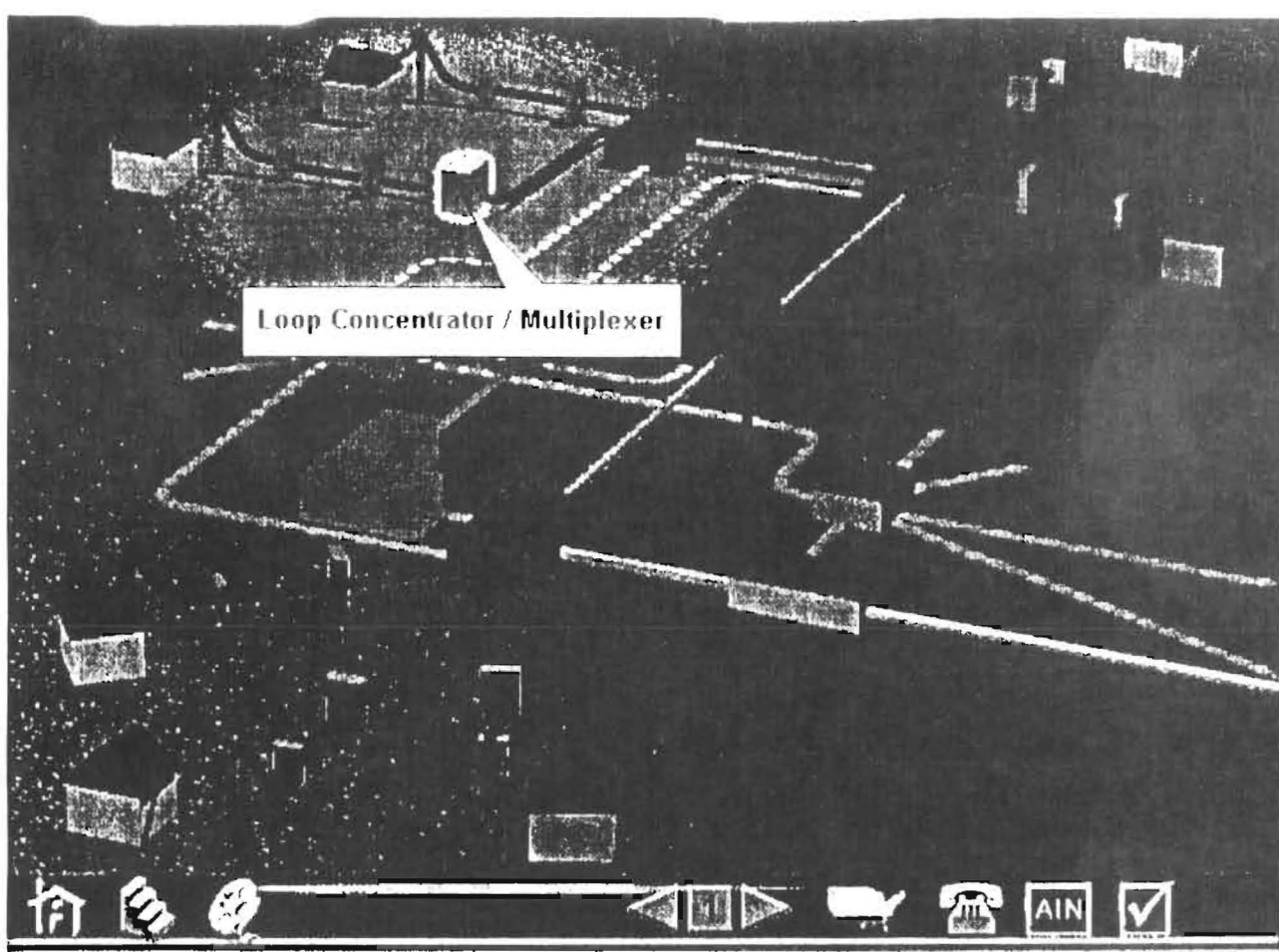






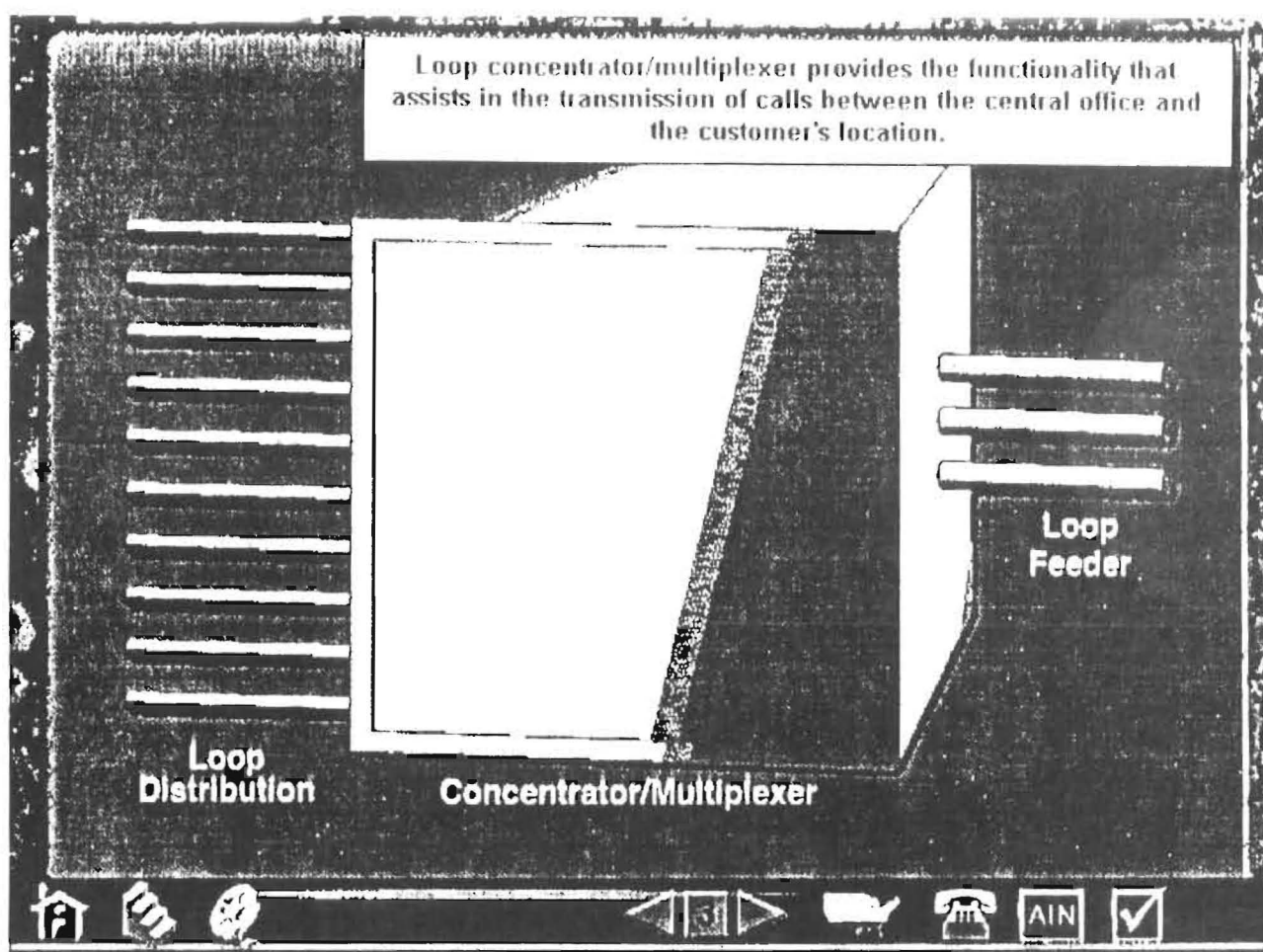
Unbundling the loop concentrator/multiplexer functionality allows new entrants to deploy upgraded loop concentrator/multiplexers. This could lead to the offering of such future services as multimedia and other broad band services.

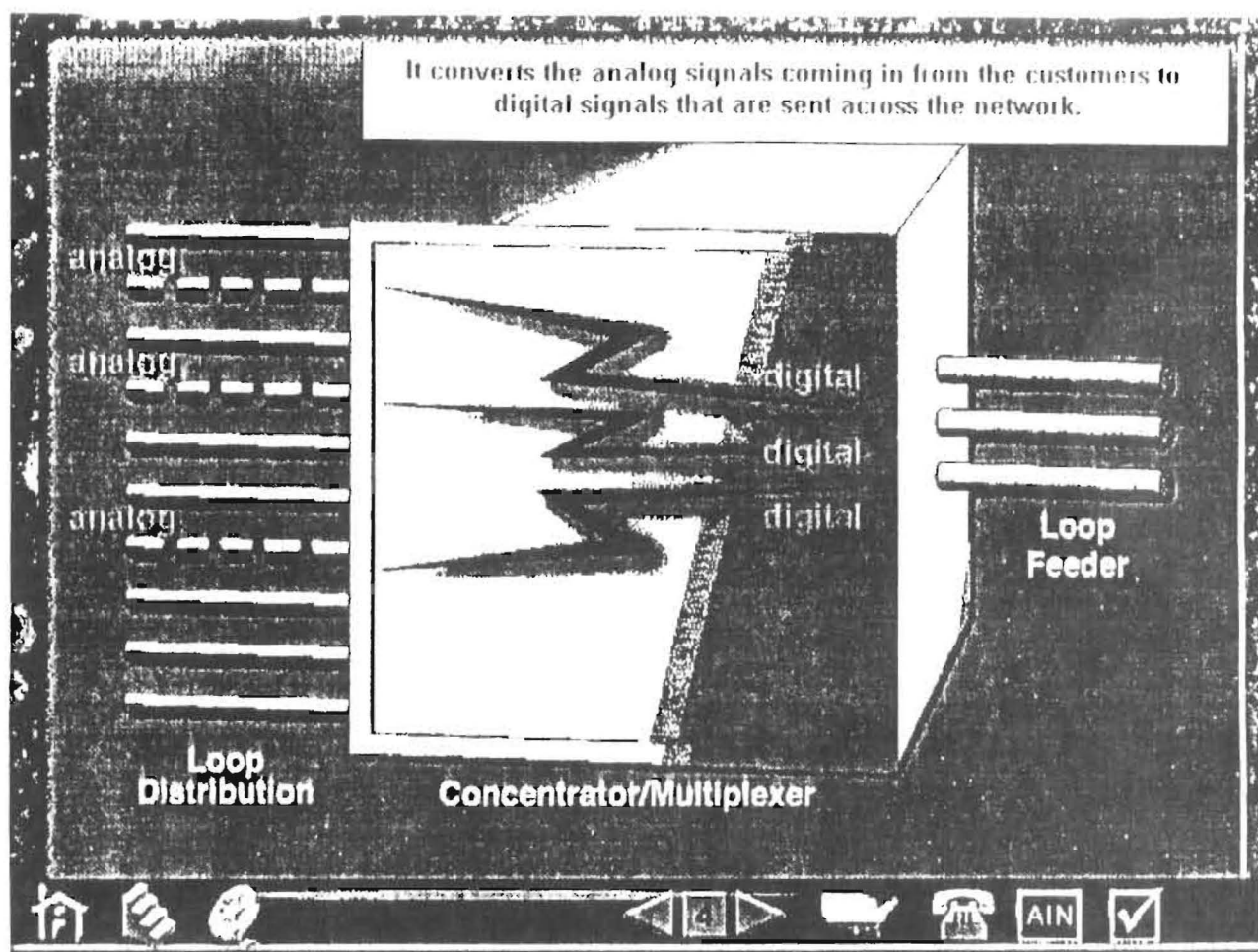


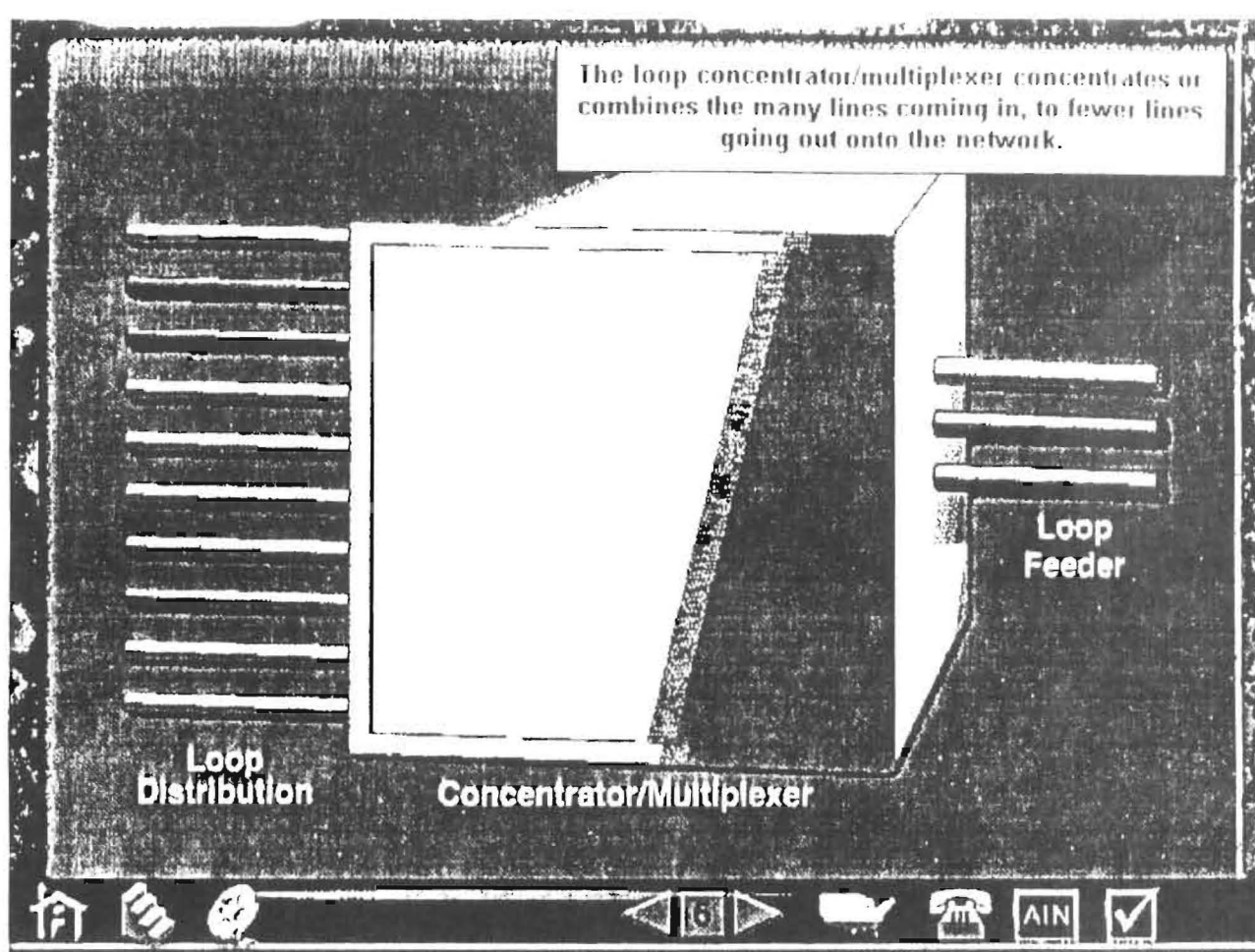


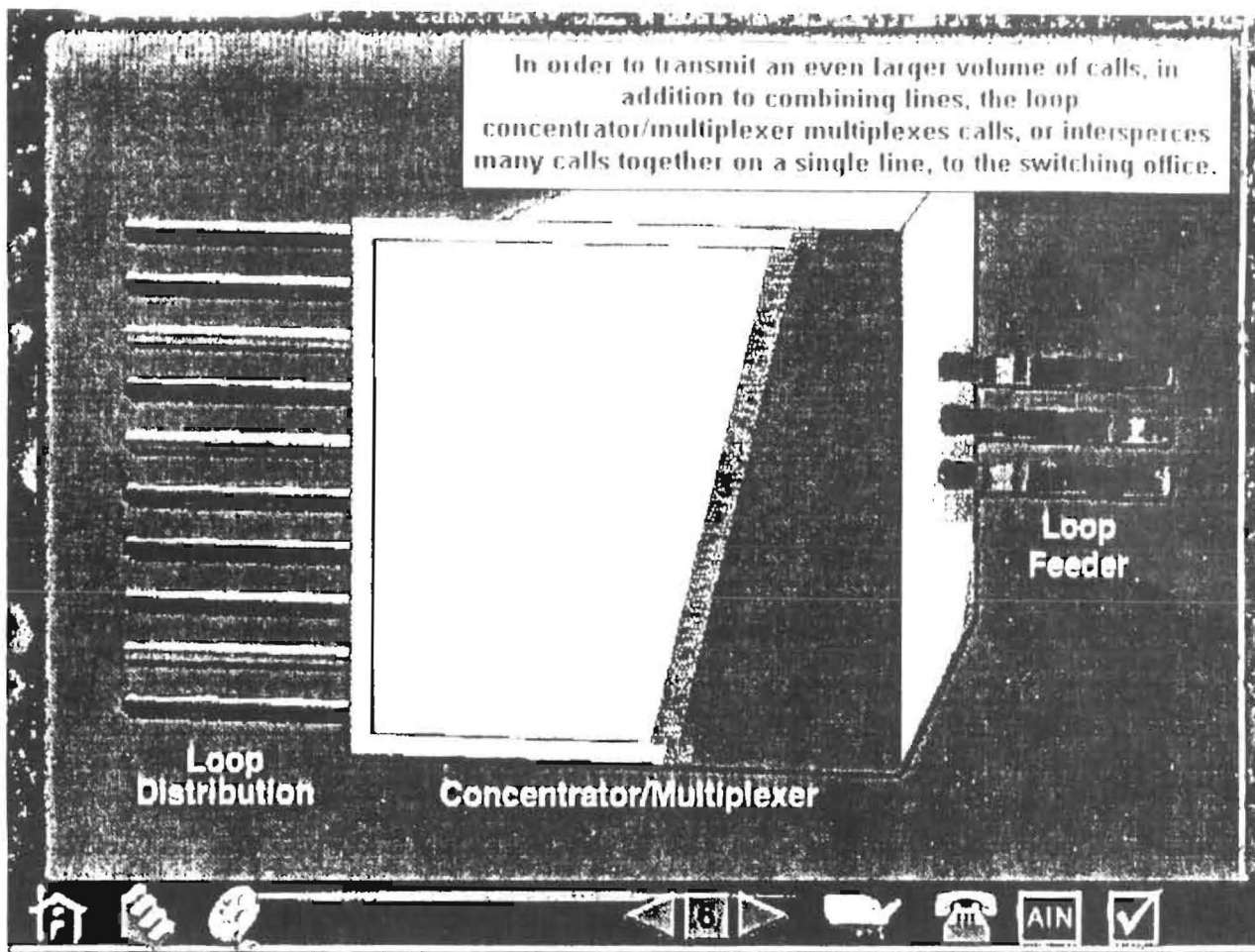
Soon to be a still frame

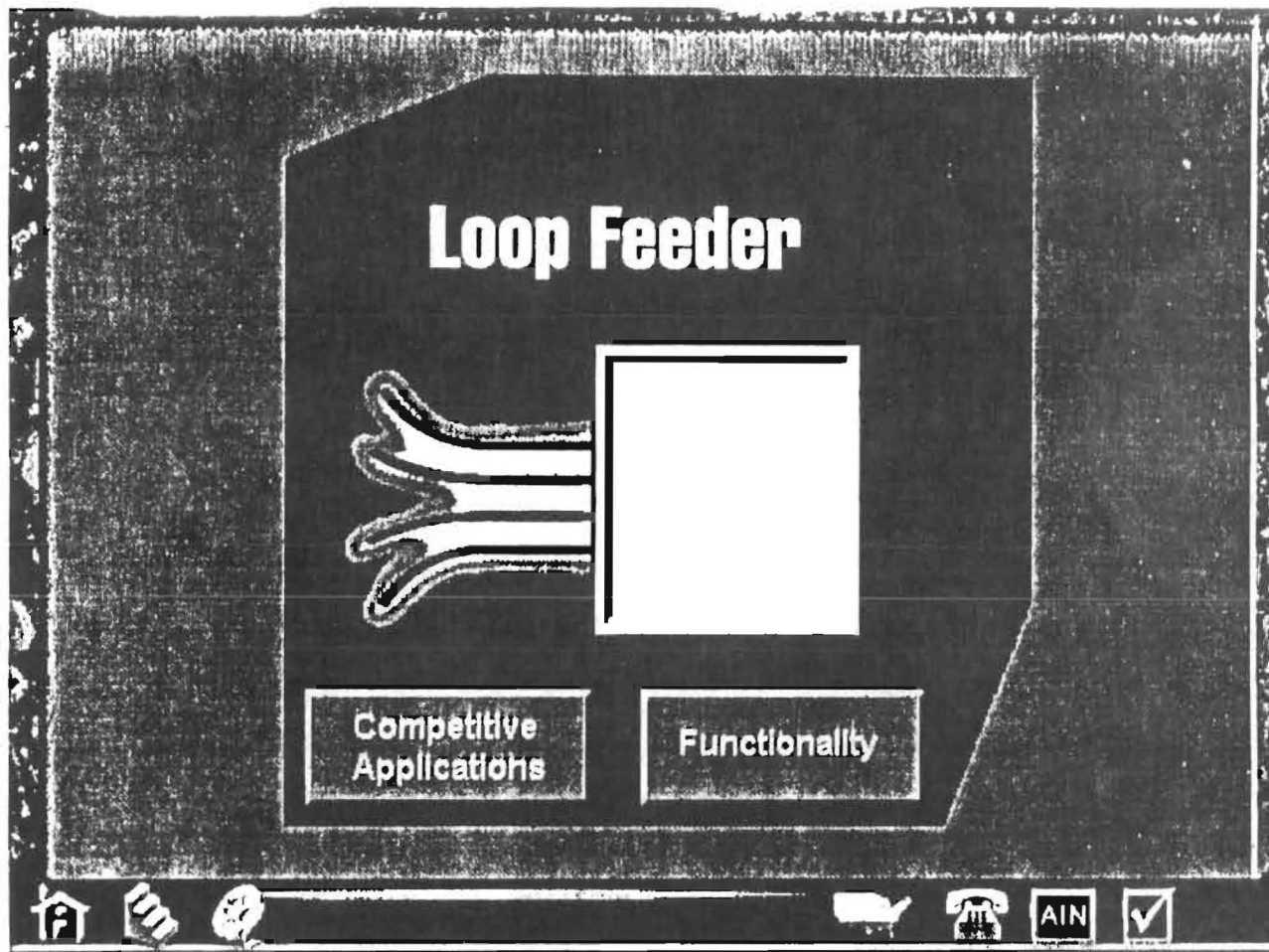


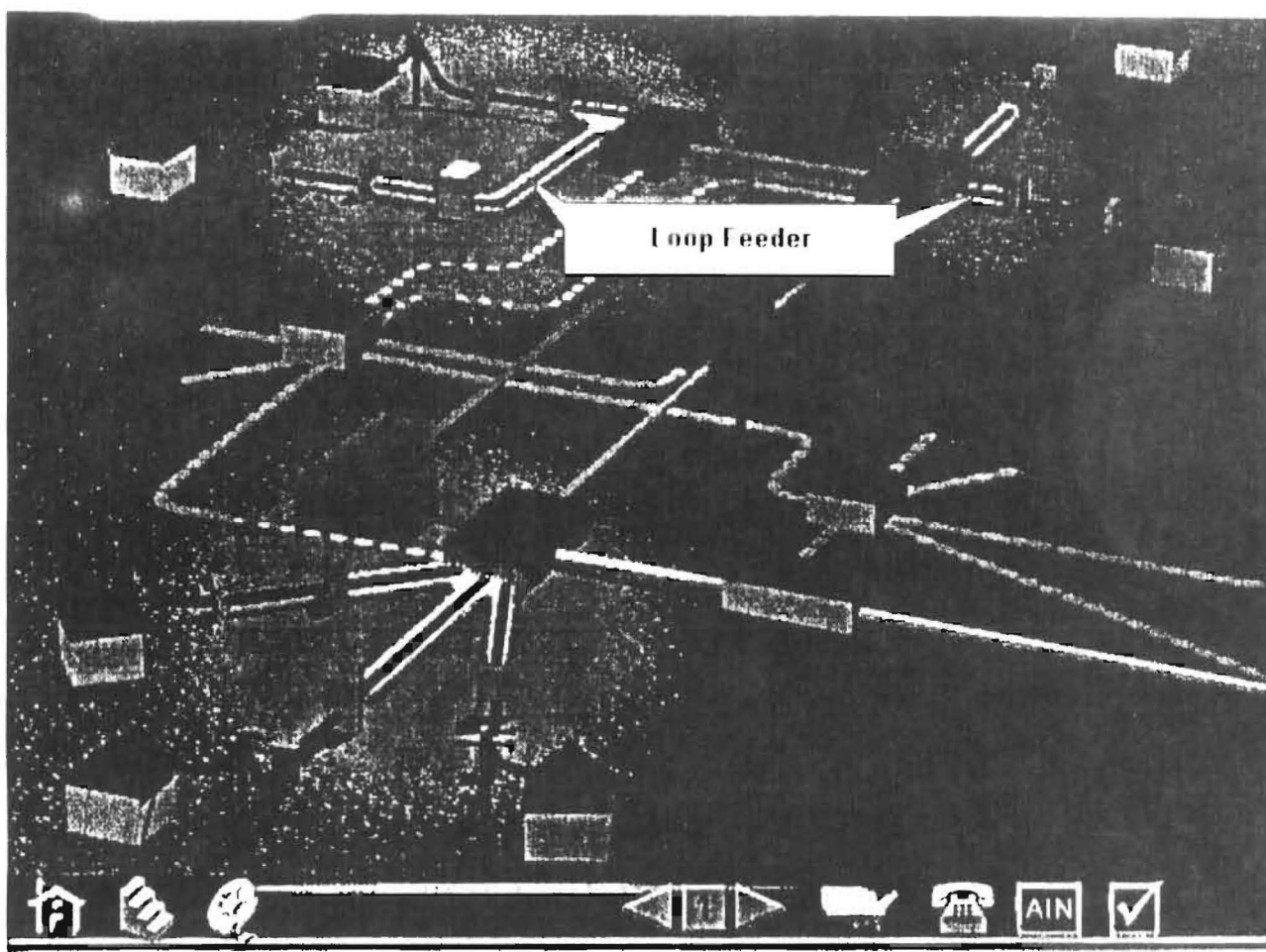


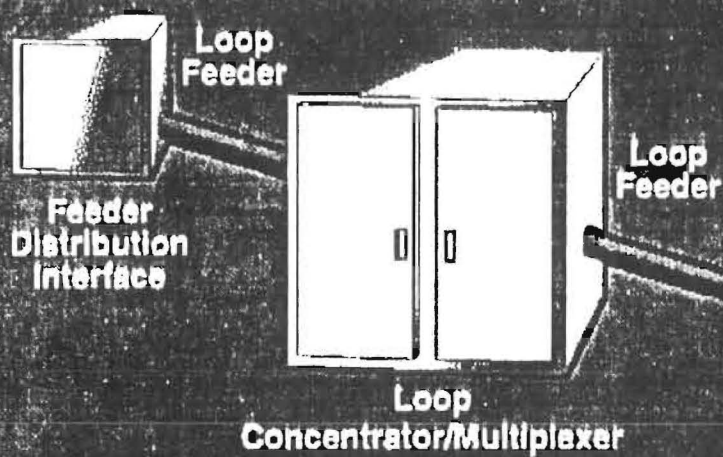








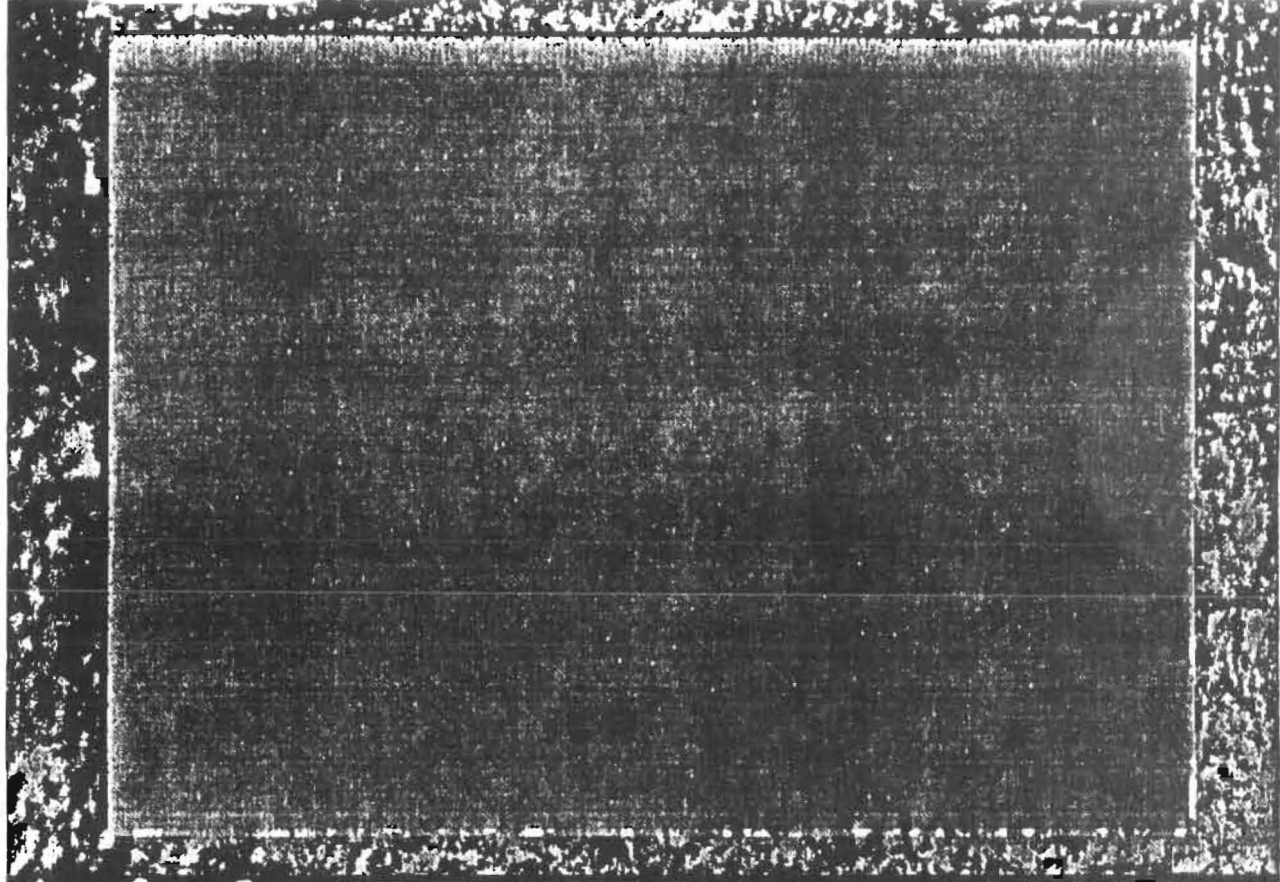


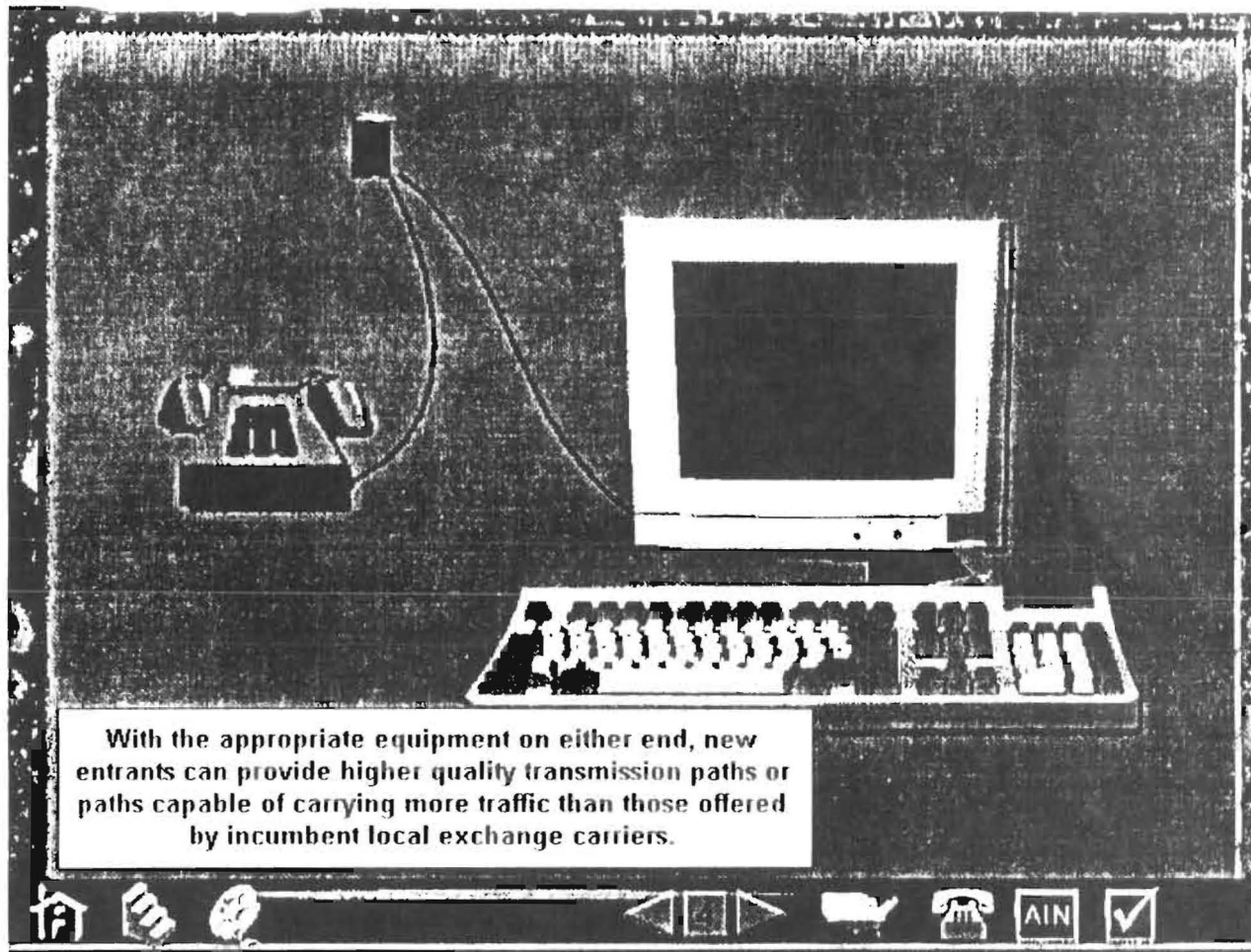


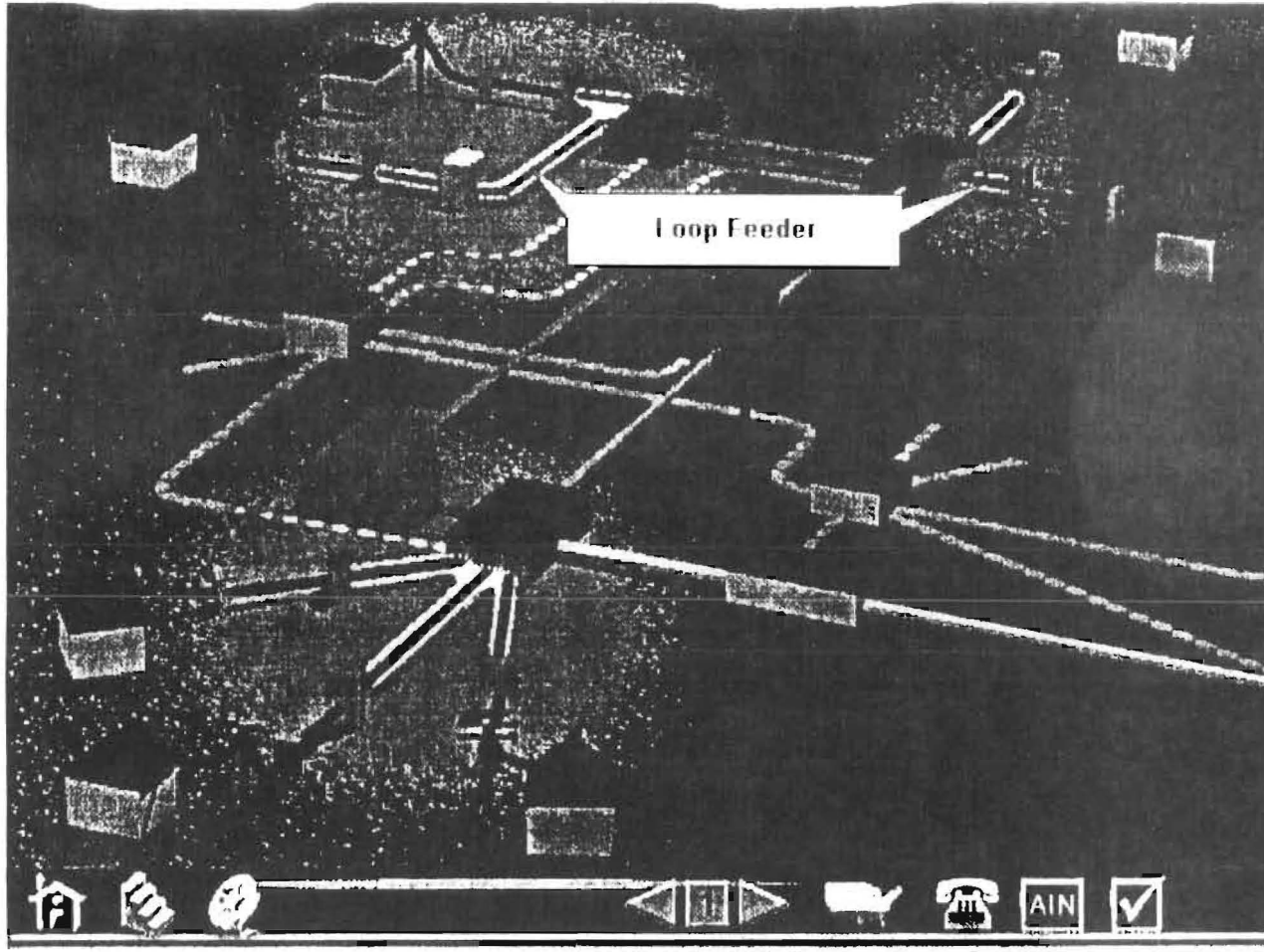
The loop feeder is the transmission path that connects the feeder distribution interface and the loop concentrator/multiplexer, if one is in place, to the telephone company central office for Local Switching.

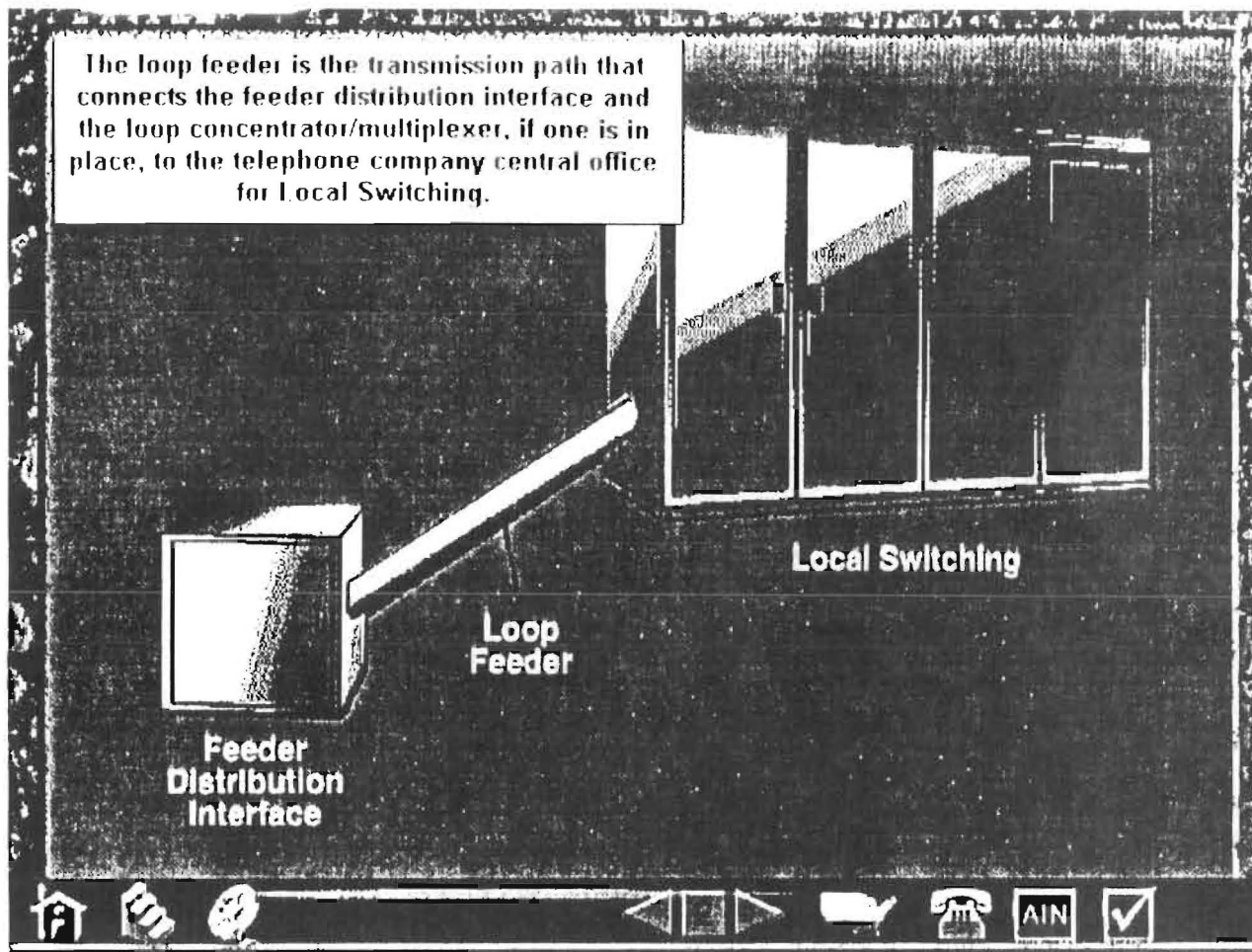
Local Switching

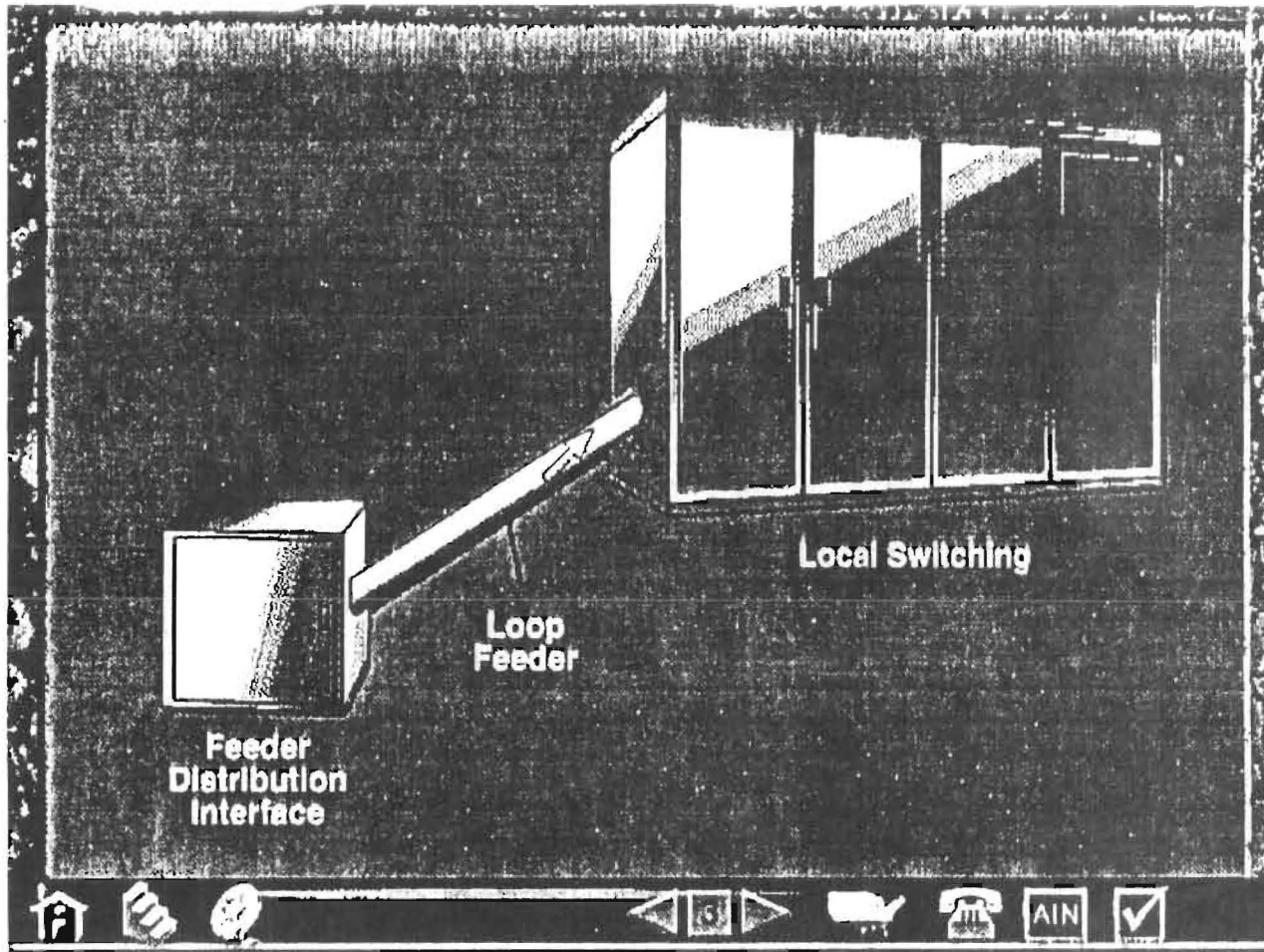


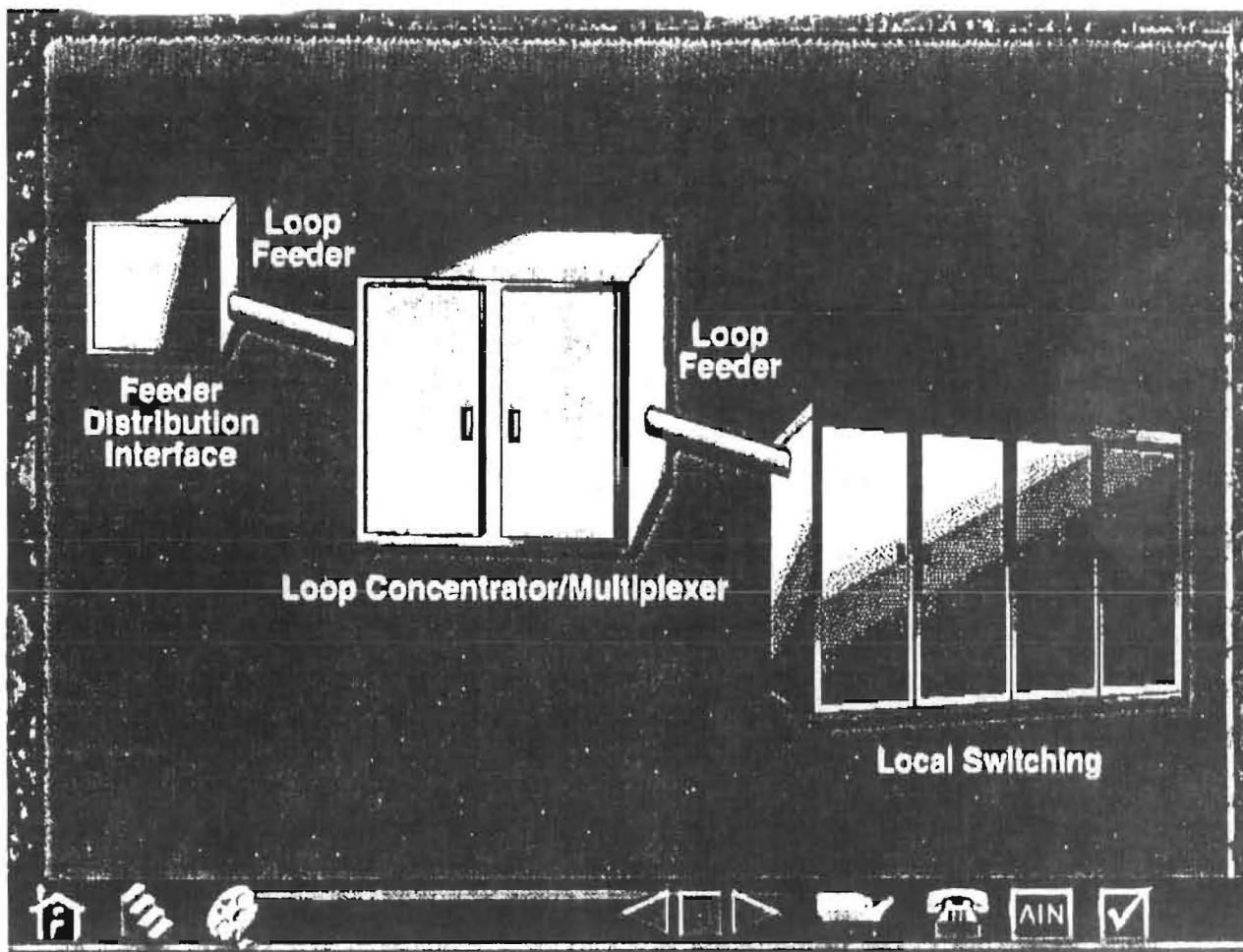


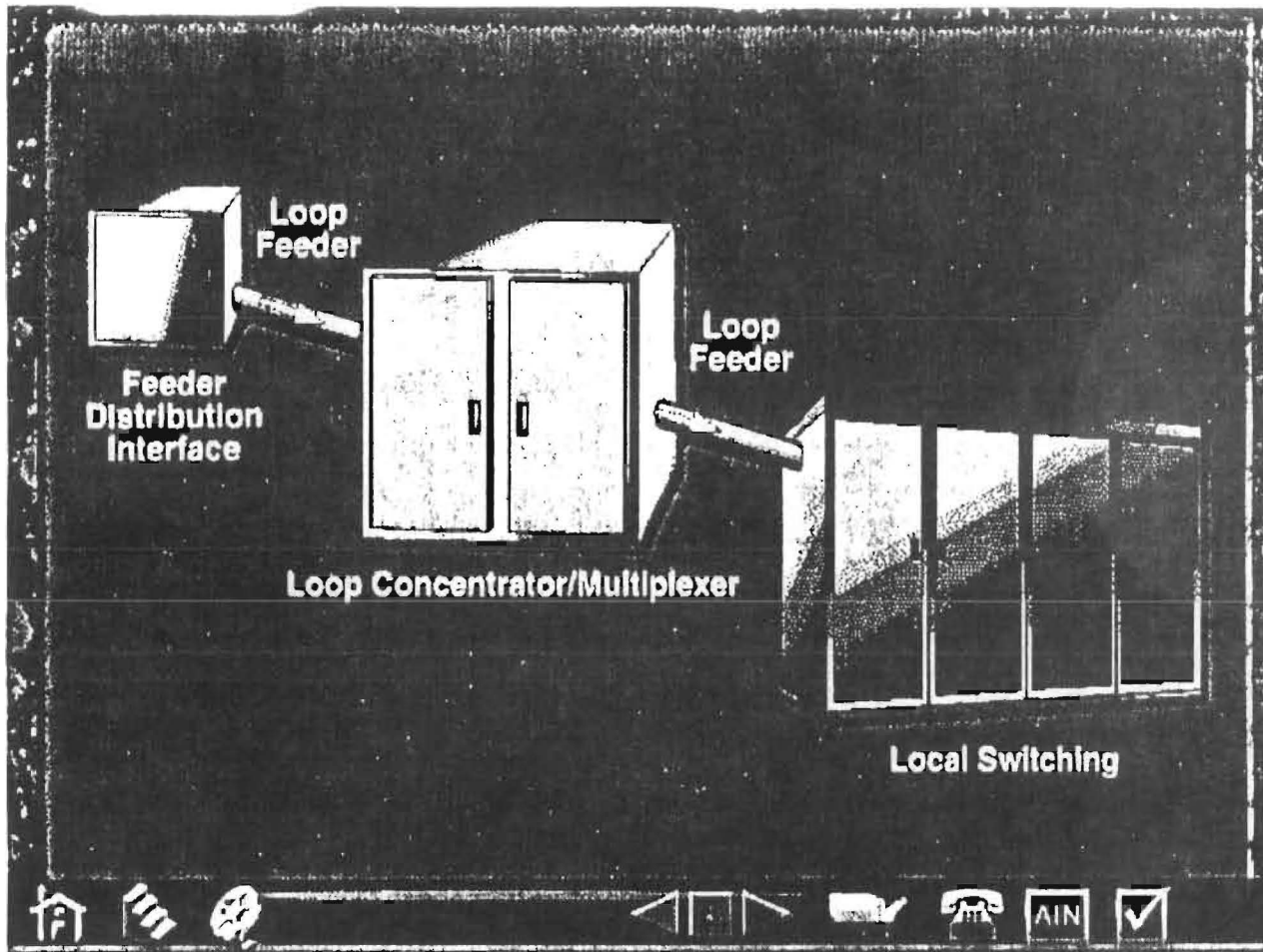




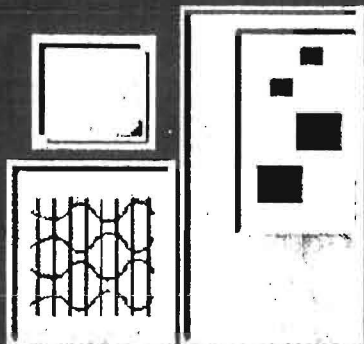








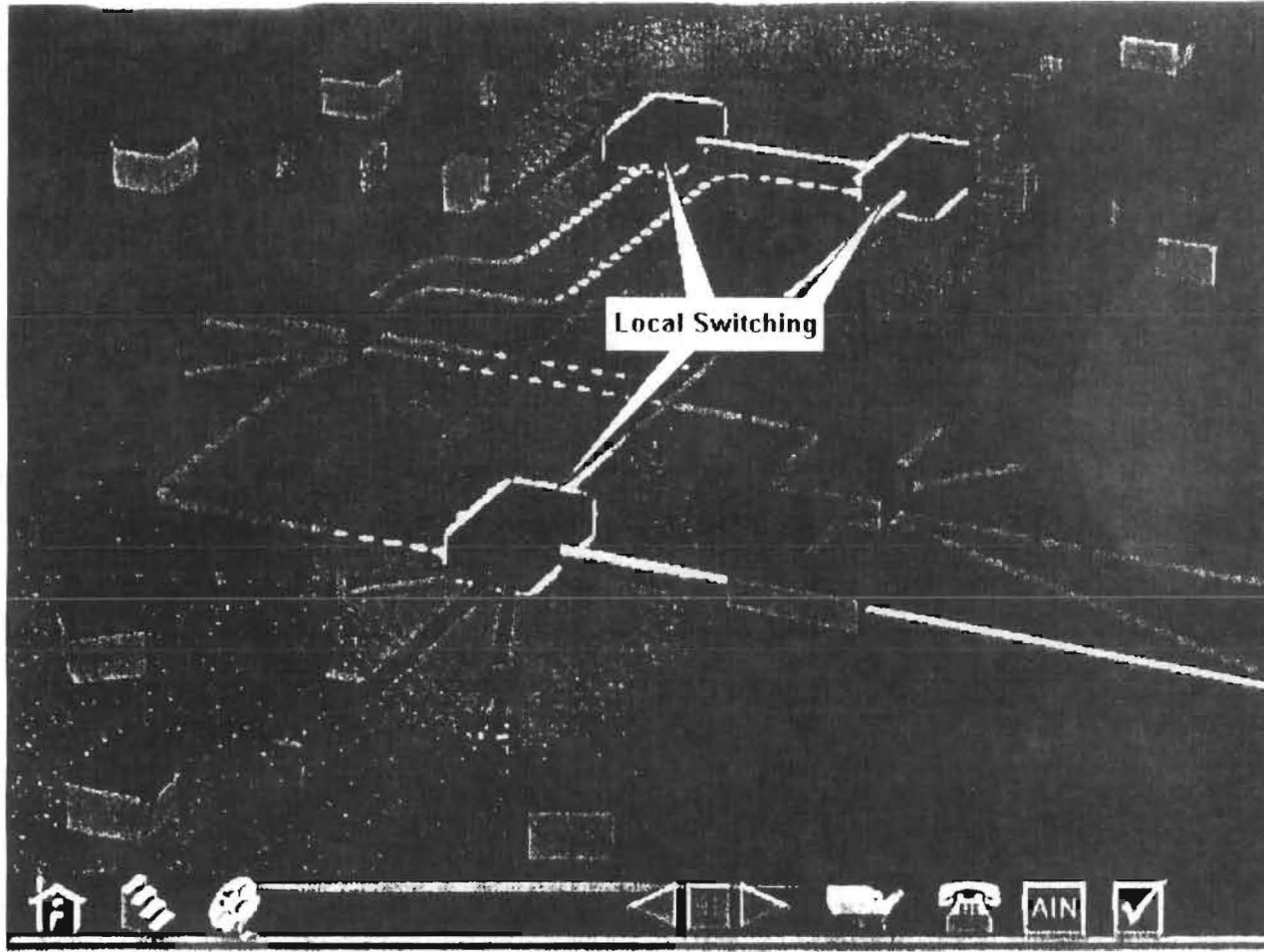
Local Switching



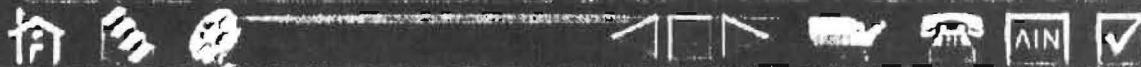
Competitive
Applications

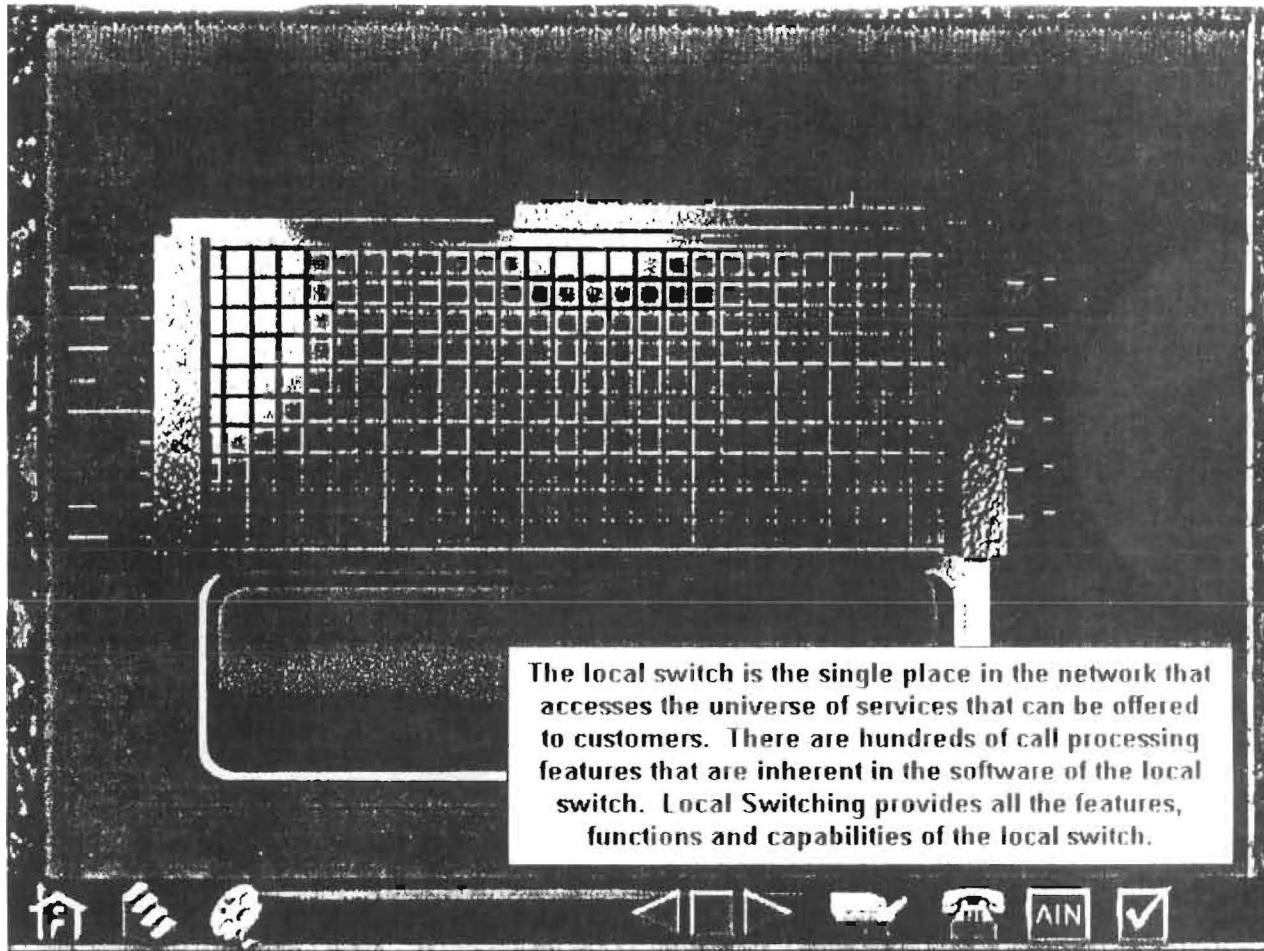
Functionality

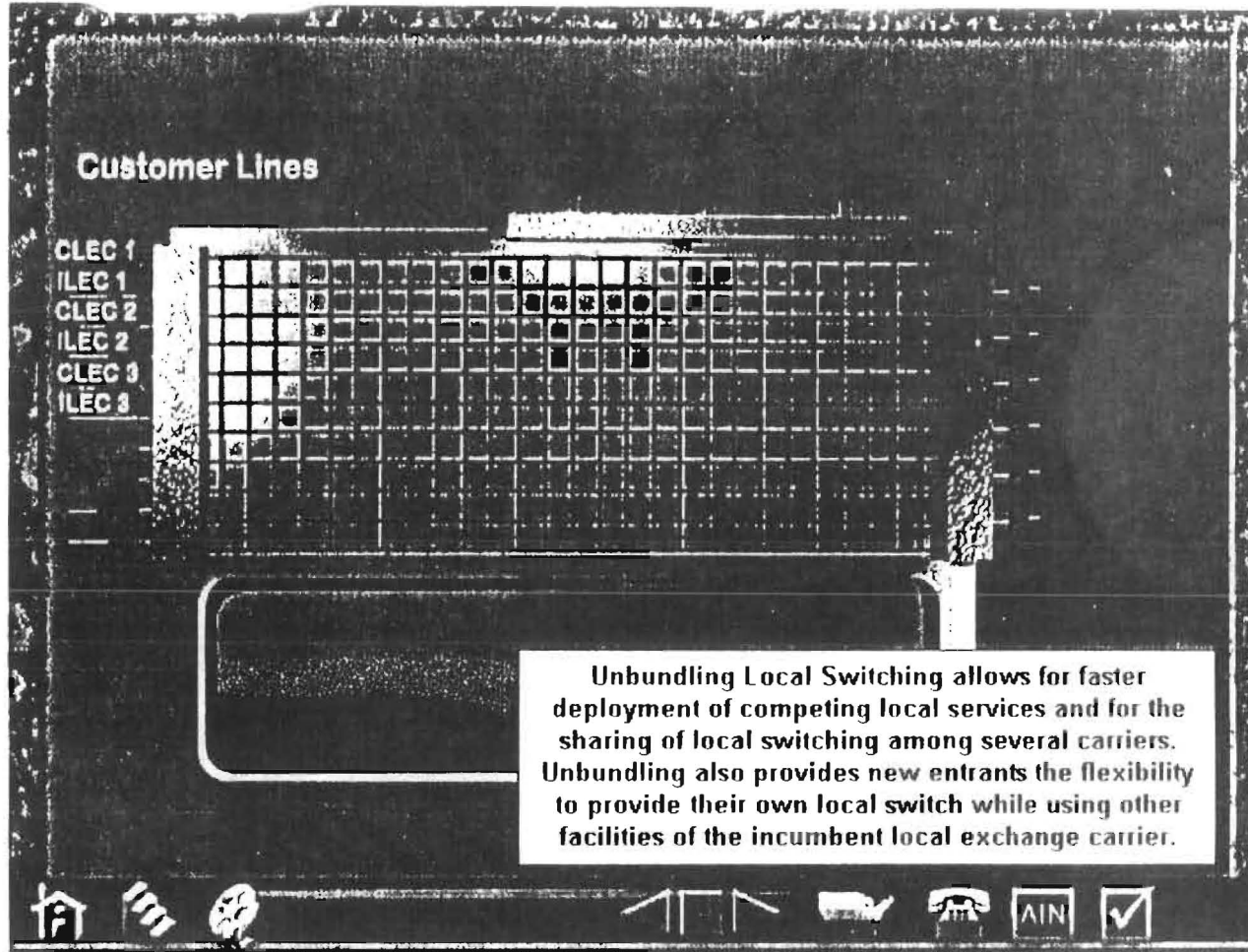




Local Switching provides the functionality which is essential to the operation of the local network. It can be considered the brains of the local network.







Unbundling Local Switching is imperative for competitive service providers because it provides the platform for new Advanced Intelligent Network service triggers, other new services, new features and new technology. For many new entrants, economics will not allow them to deploy their own switches. Without the full use of the Local Switching features, new entrants won't be able to compete.

Operator

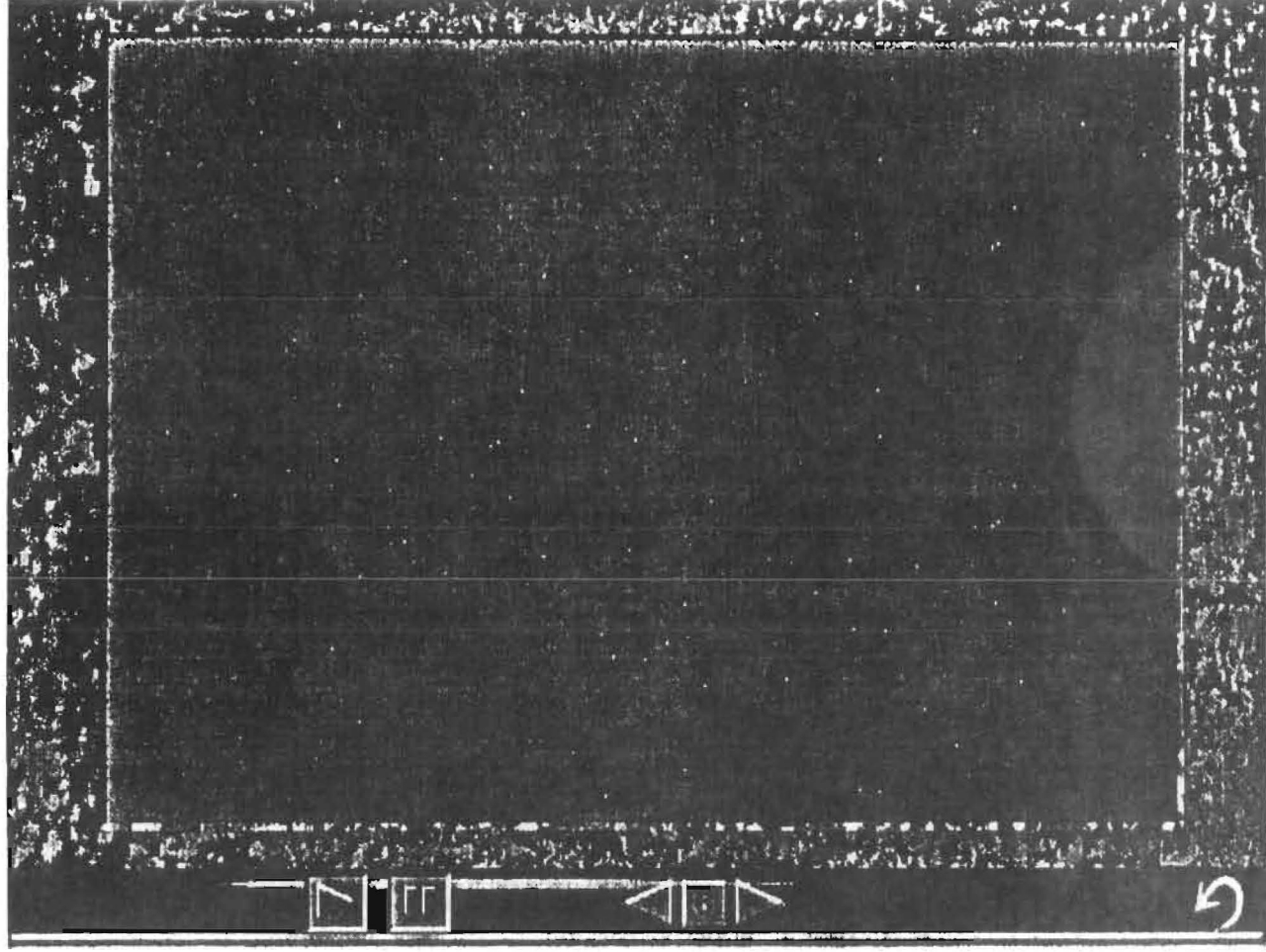
Signaling
Network

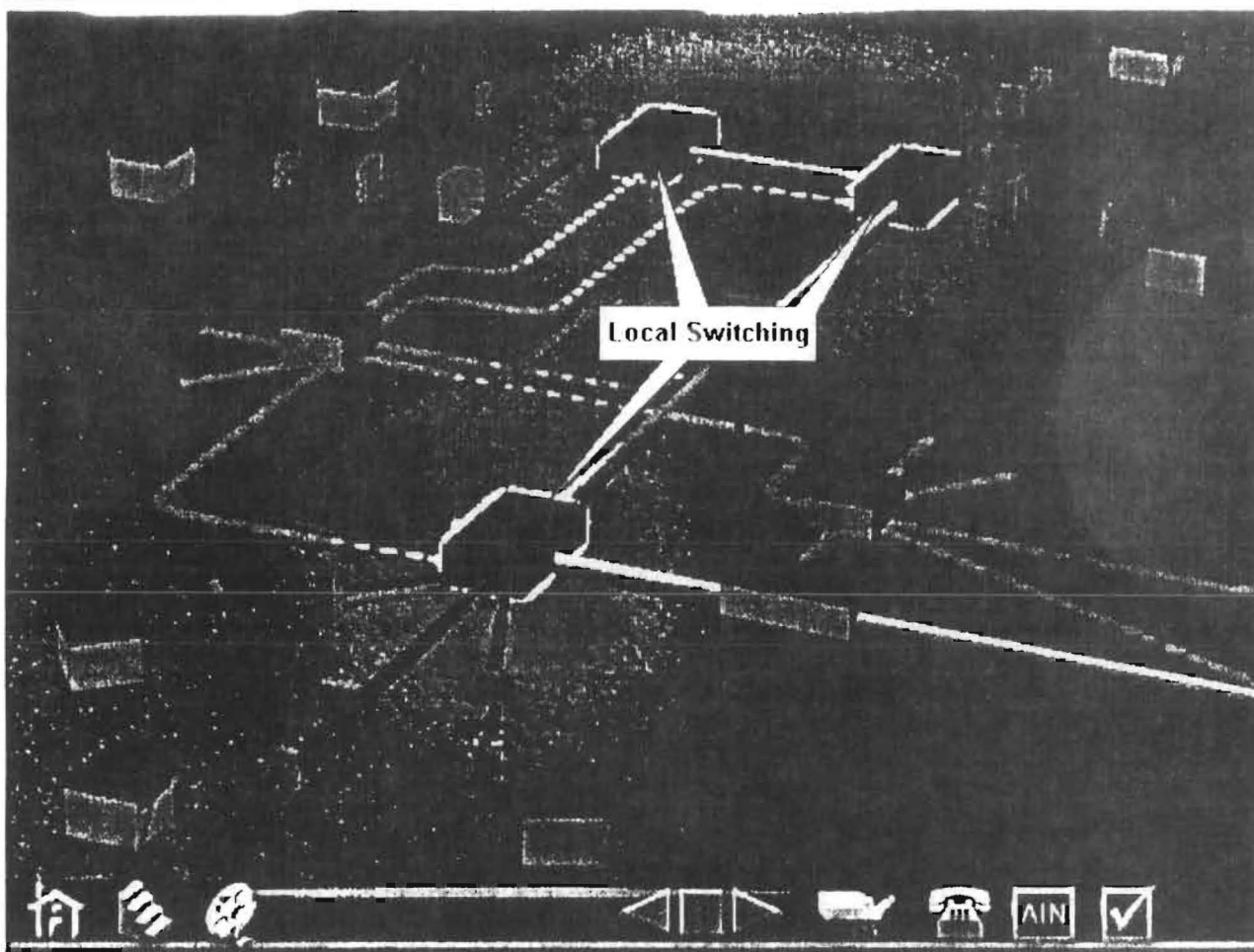
MCI
AT&T
Other L.D.
Tandem
Local Switch
Competitive
LEC

CALL WAITING 3-WAY CALLING
CALL FORWARDING RETURN CALL
CALLER ID OTHERS



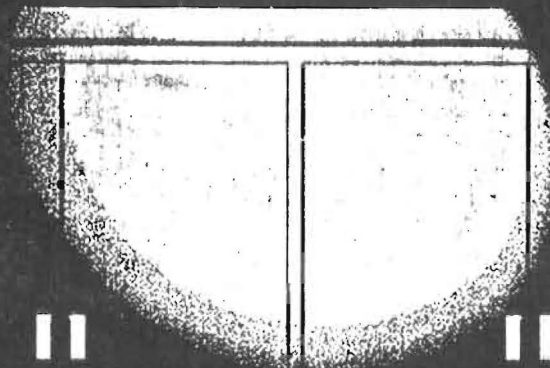
FPSC EXHIBIT NUMBER _____
FPSC DOCKET
CRAFTON EXHIBIT RC-2
UNBUNDLED NETWORK ELEMENTS
PAGE 138 OF 238



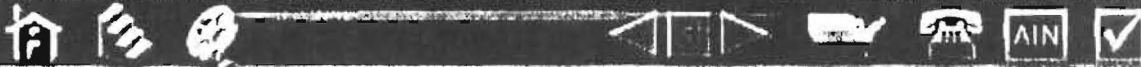


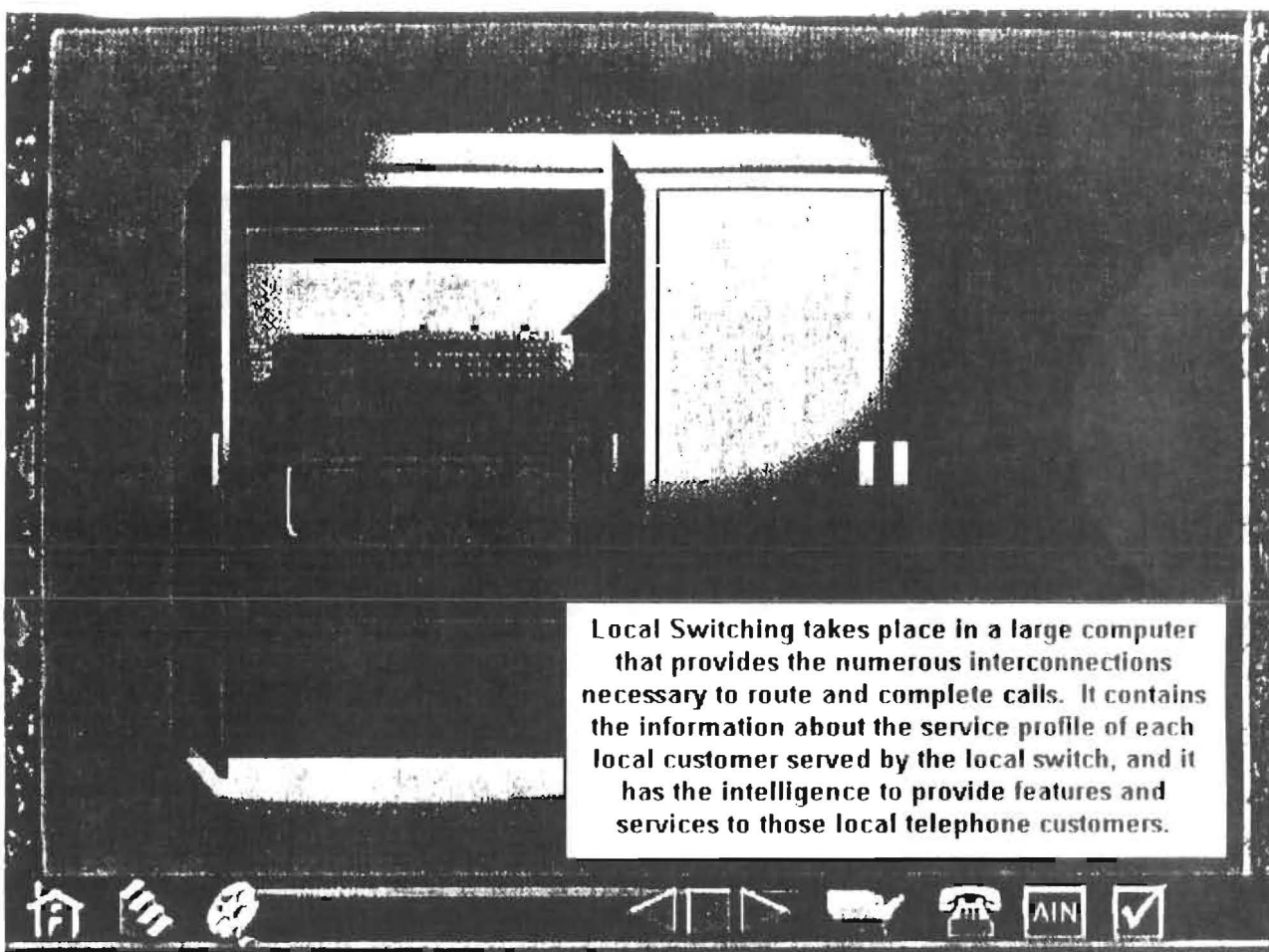
Local Switching is the functionality which is most essential to the operation of the local network. It can be considered the brains of the local network.

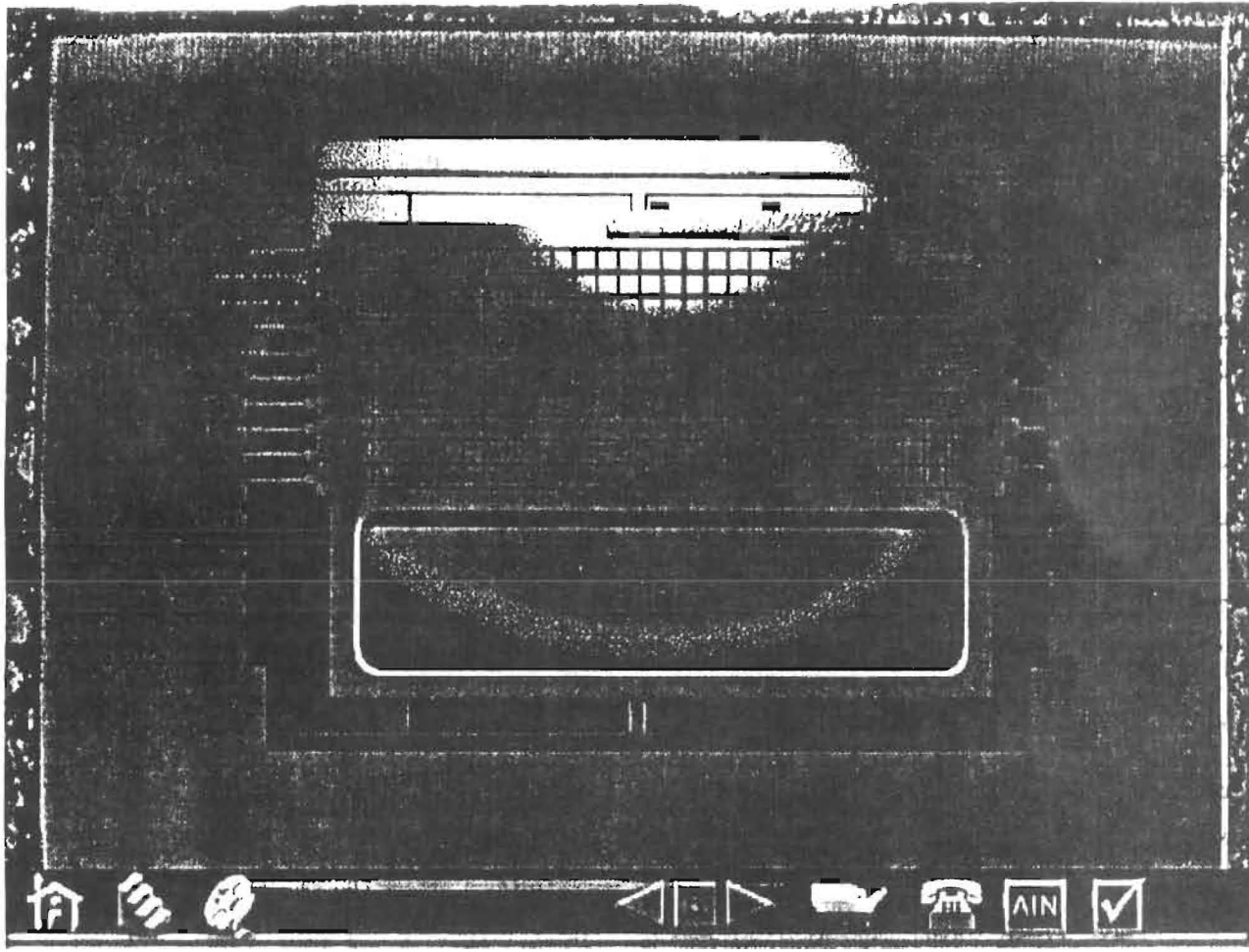


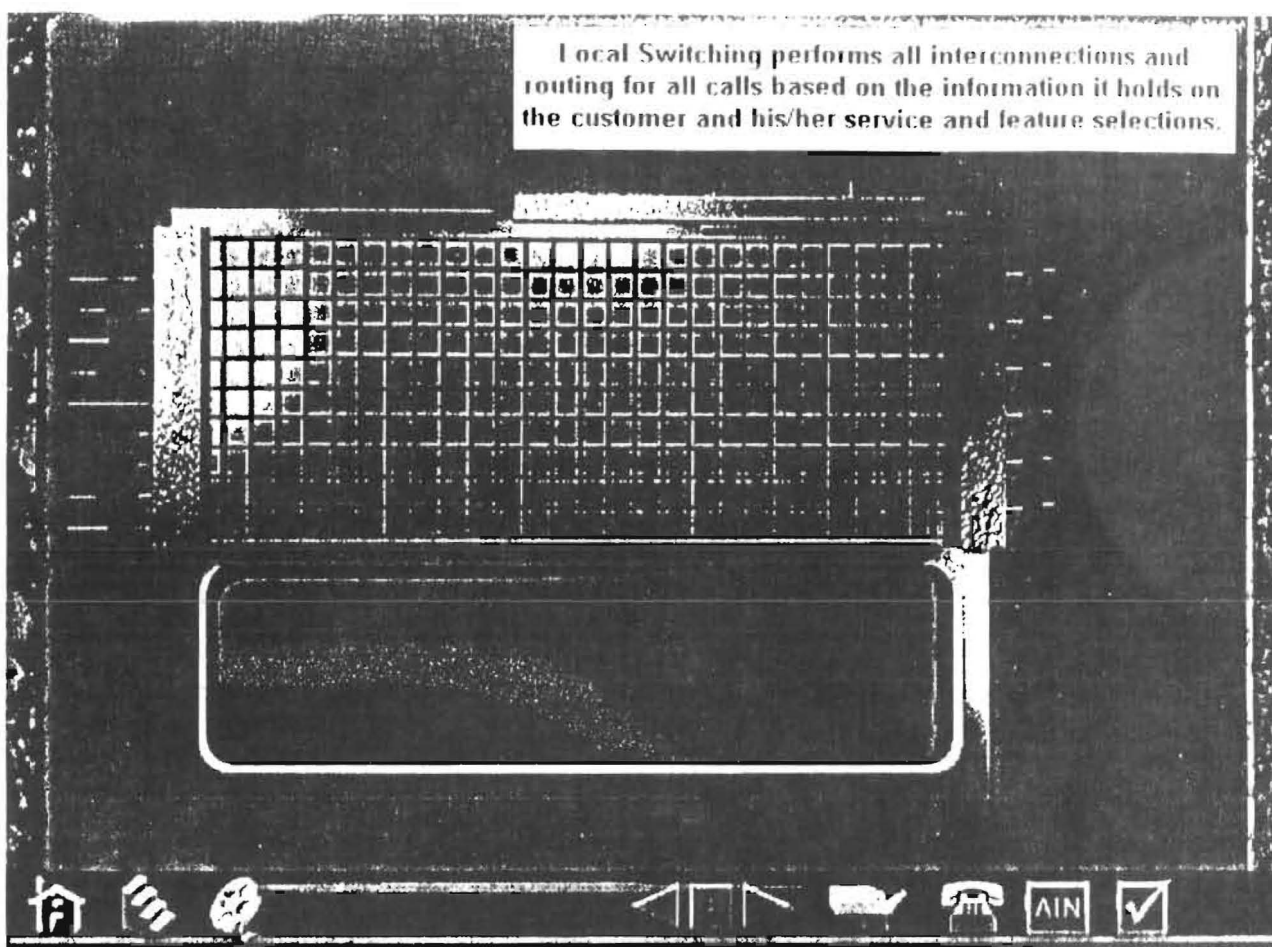


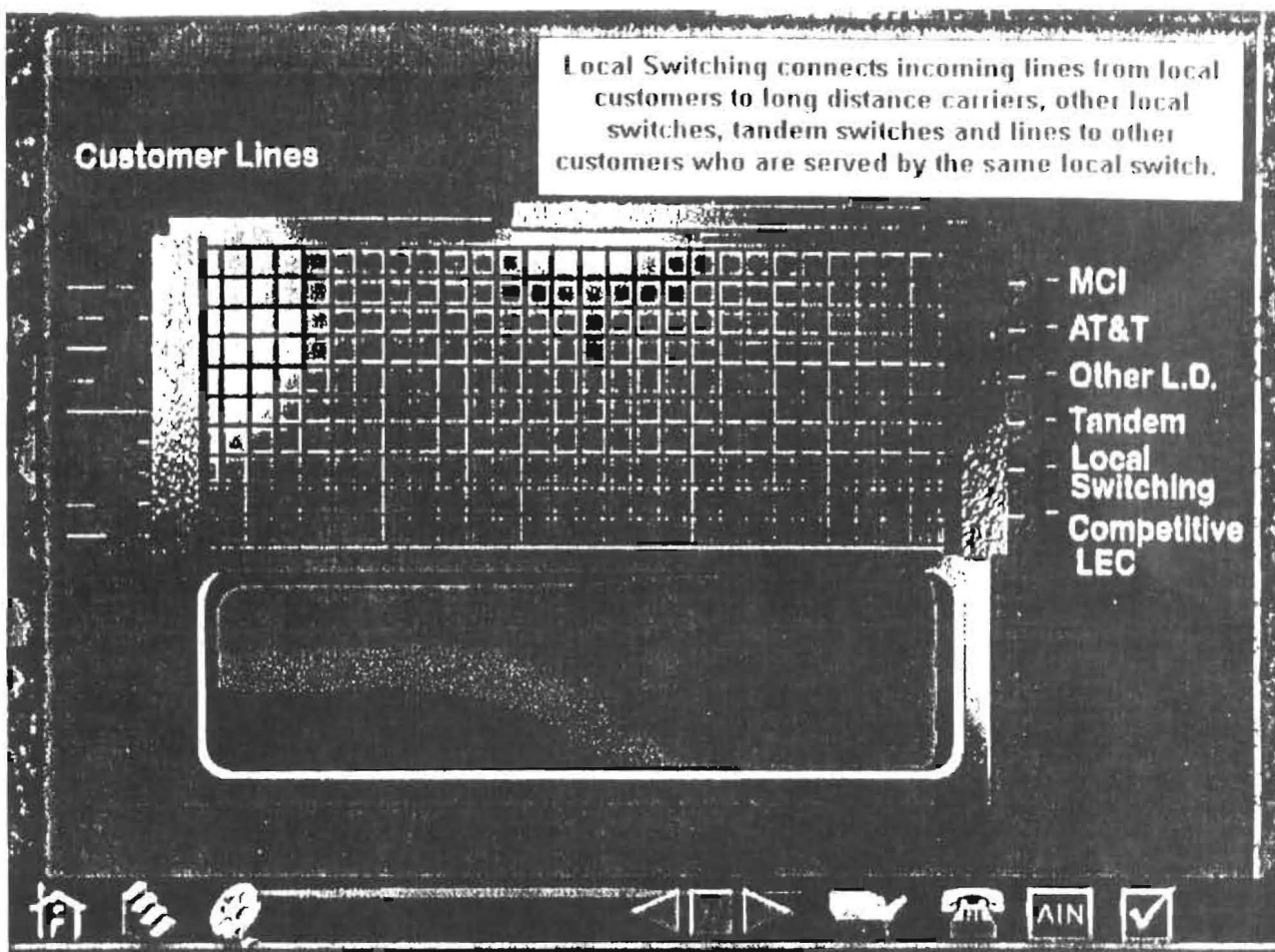
The local switch is the single place in the network that accesses the universe of services that can be offered to customers. There are hundreds of call processing features that are inherent in the software of the local switch. The Local Switching Network Element provides all the features, functions and capabilities of the switch.

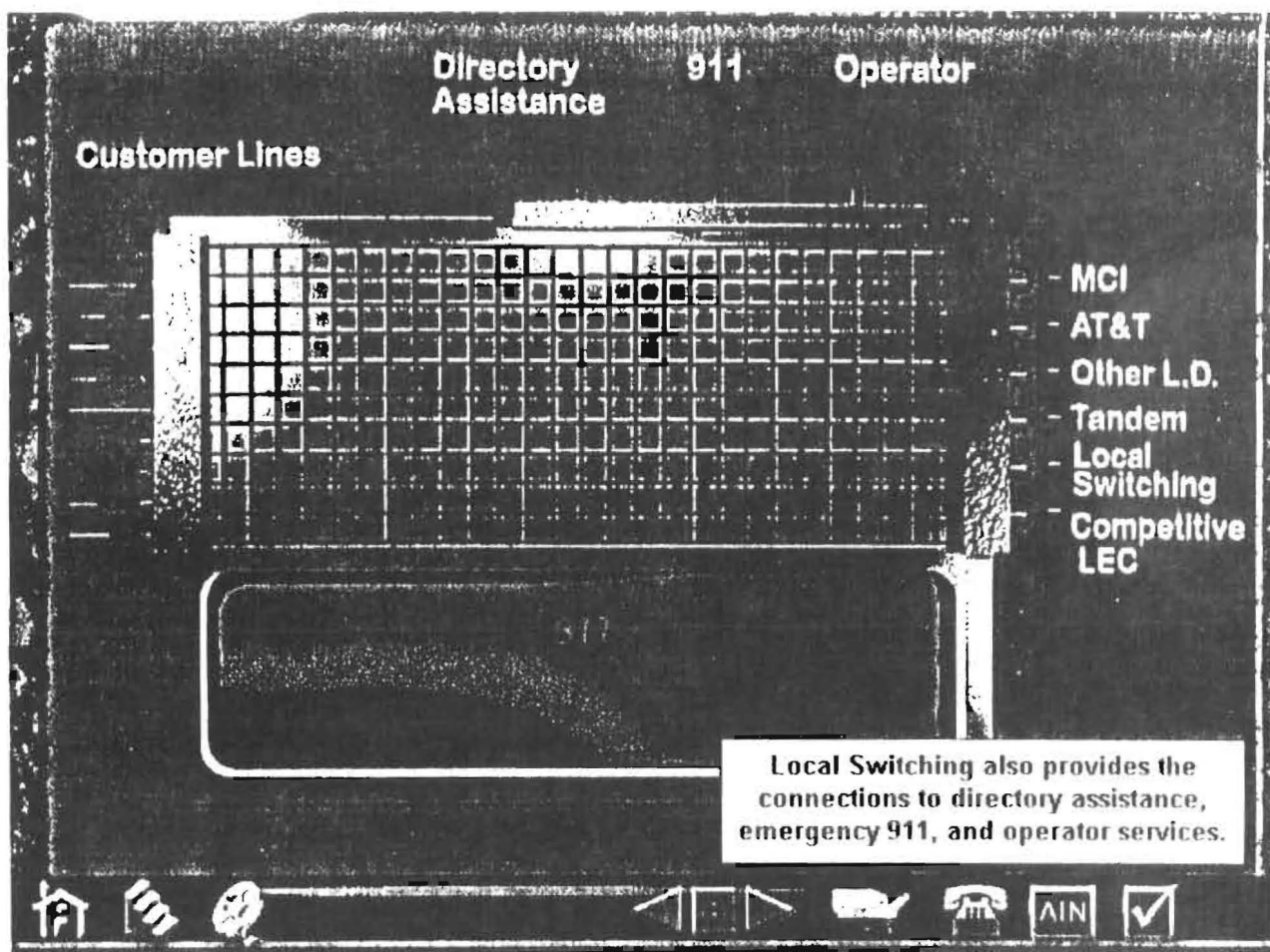


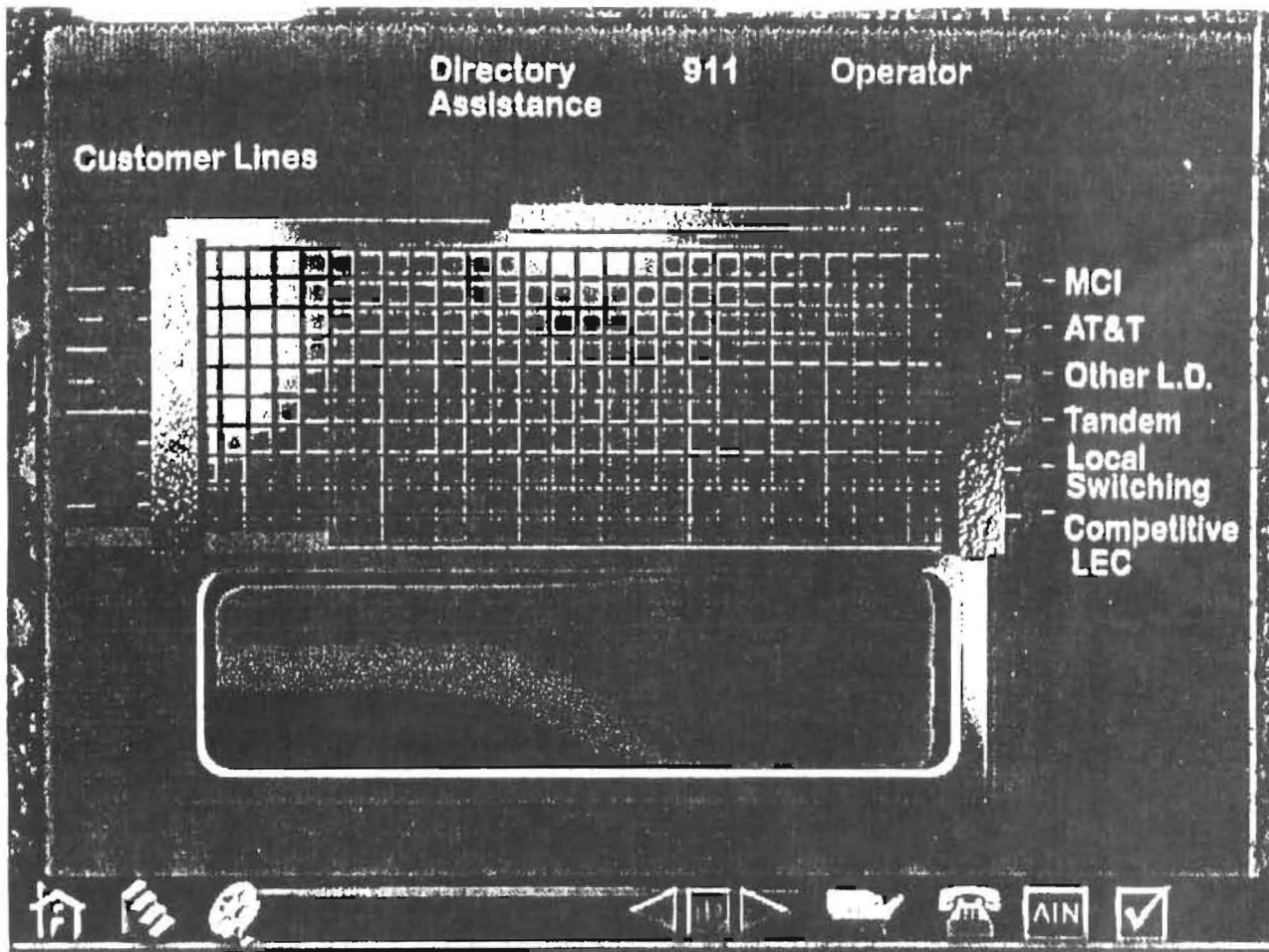


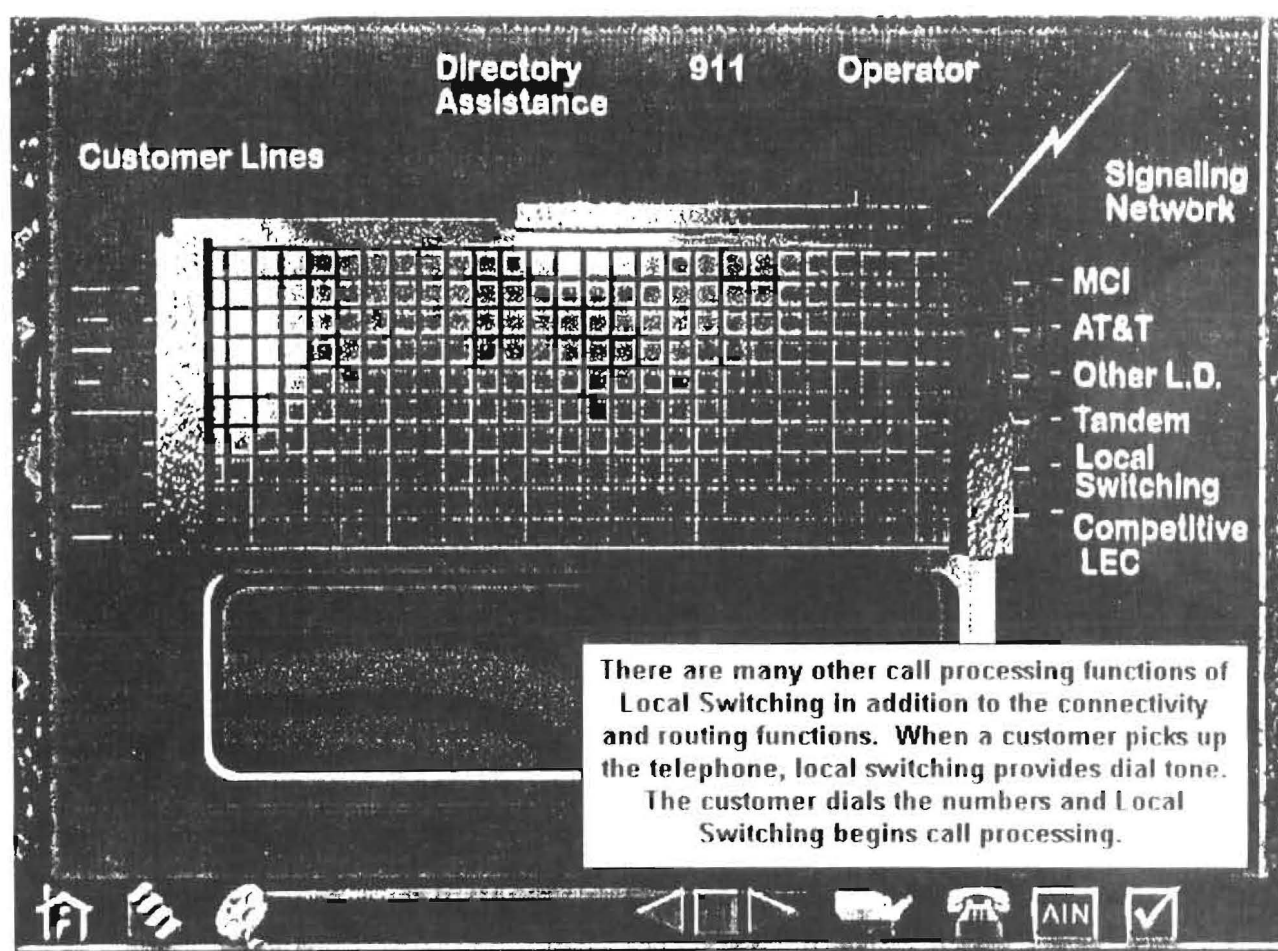


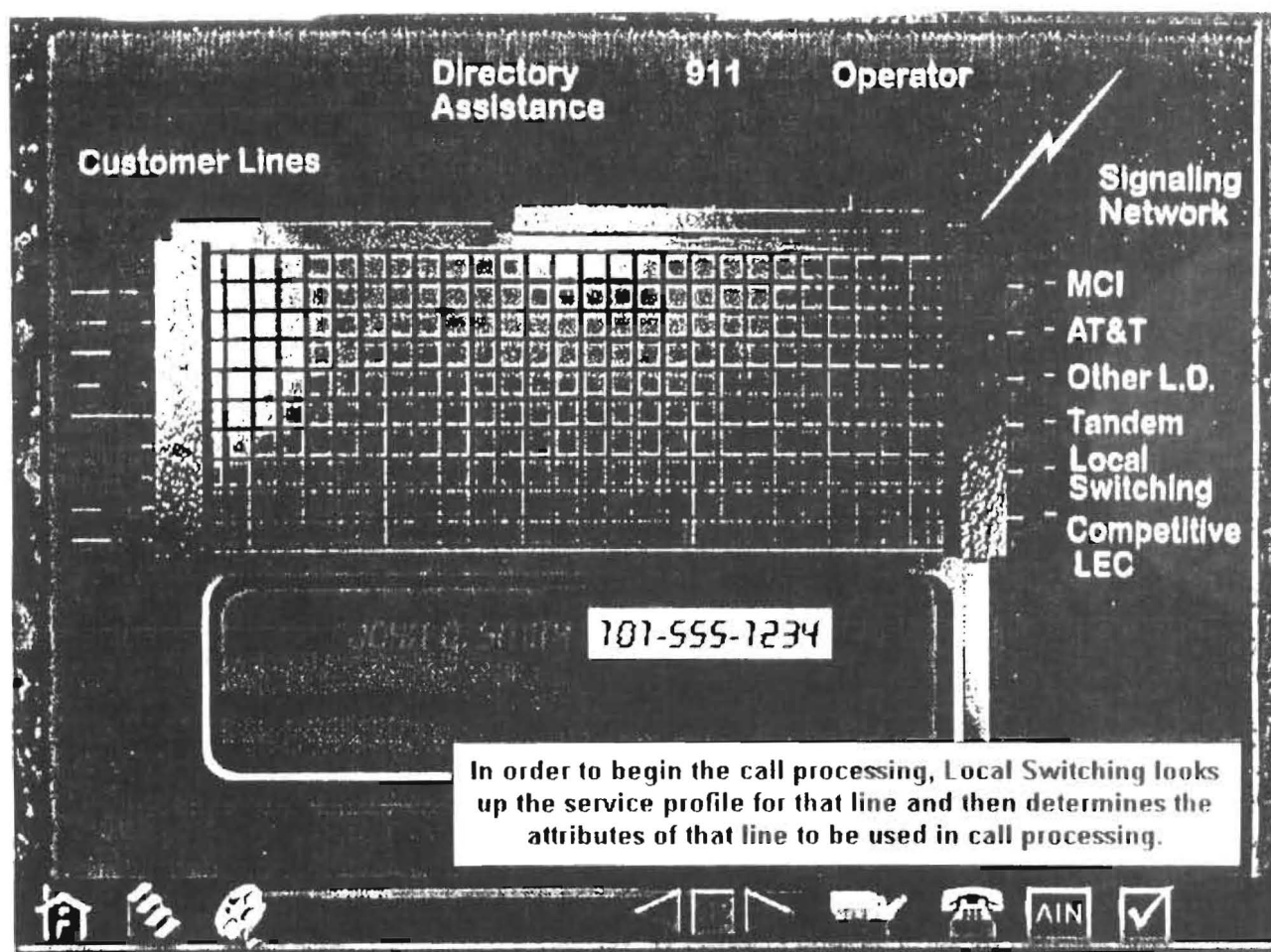


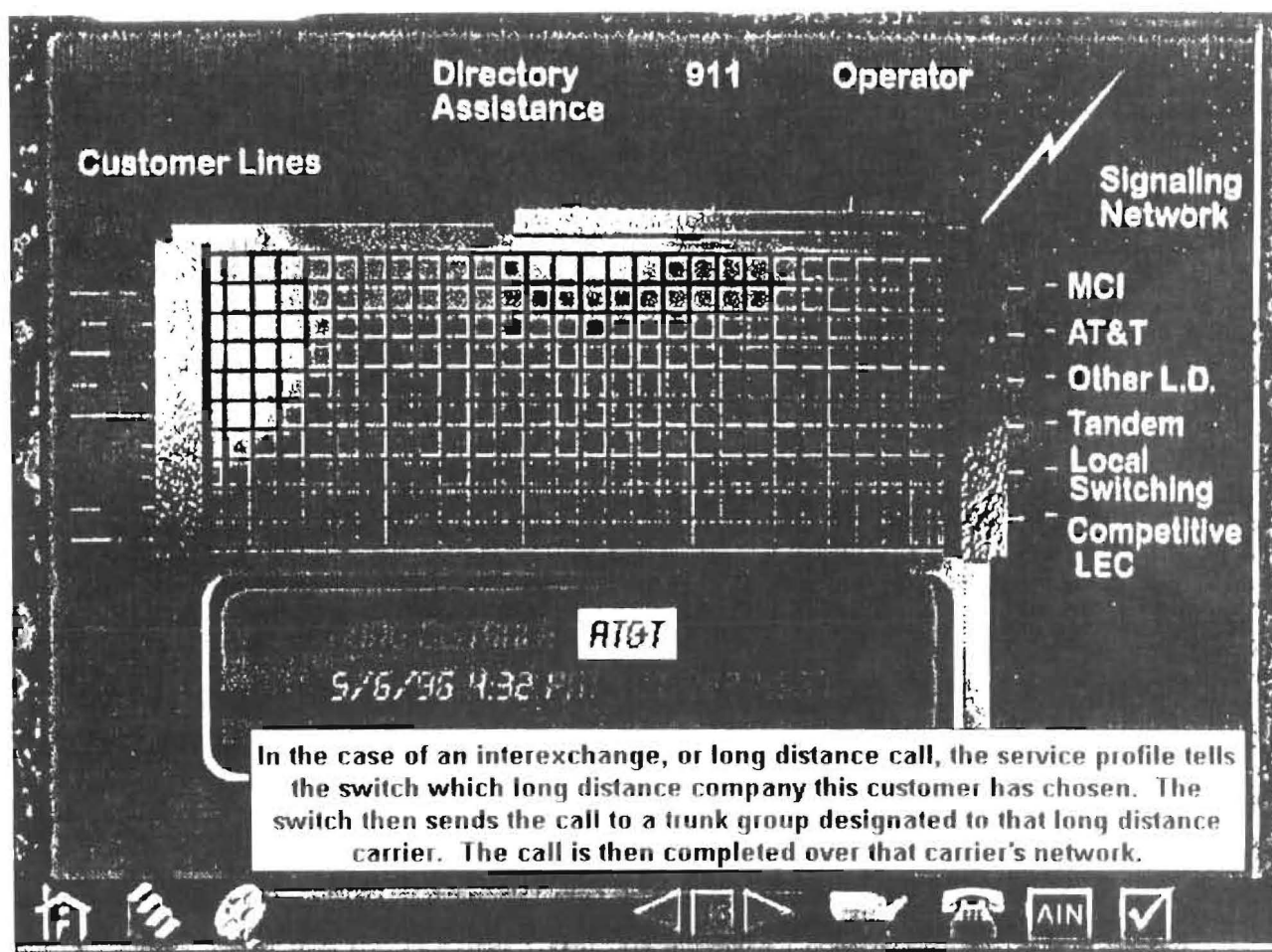


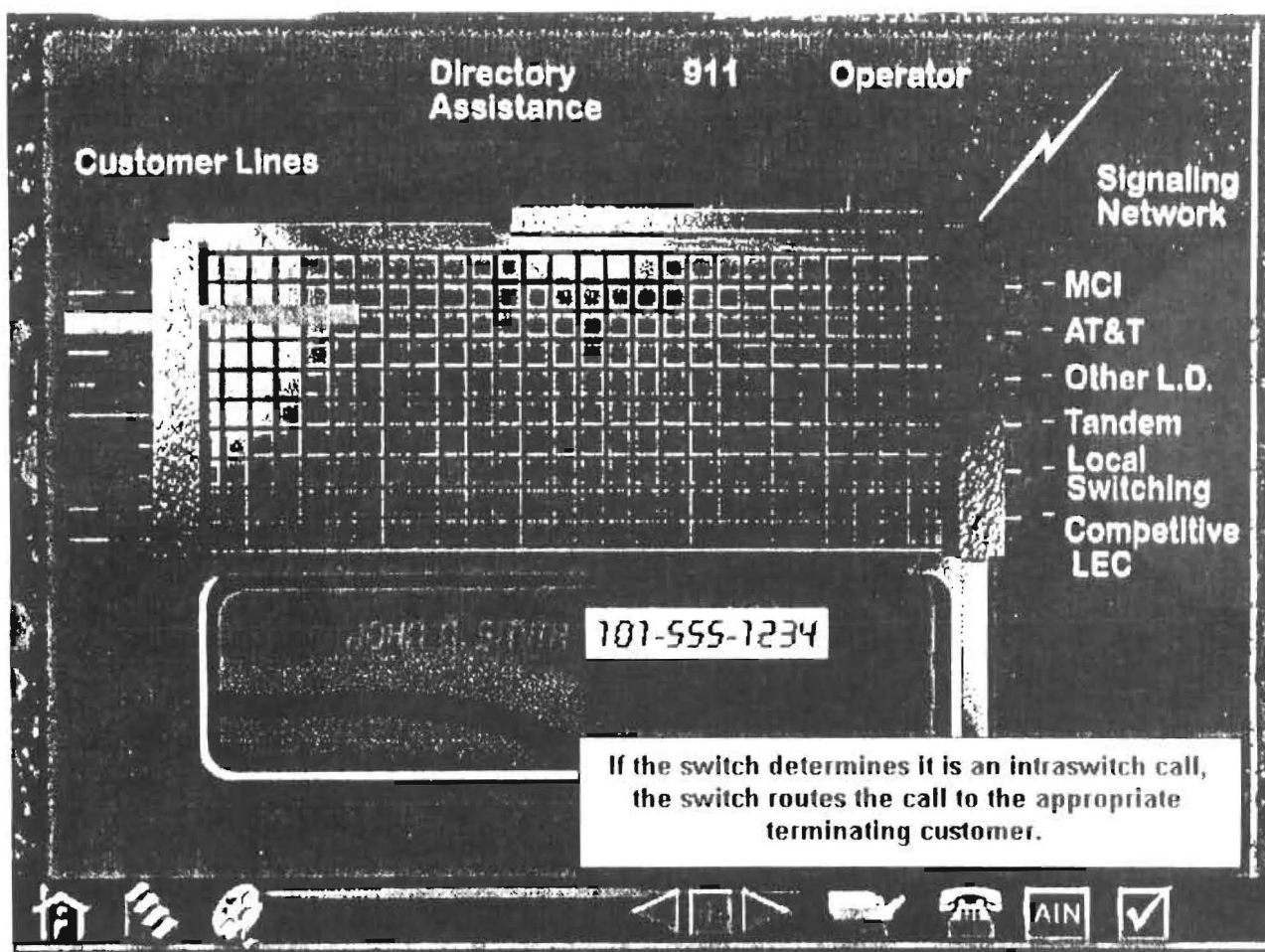


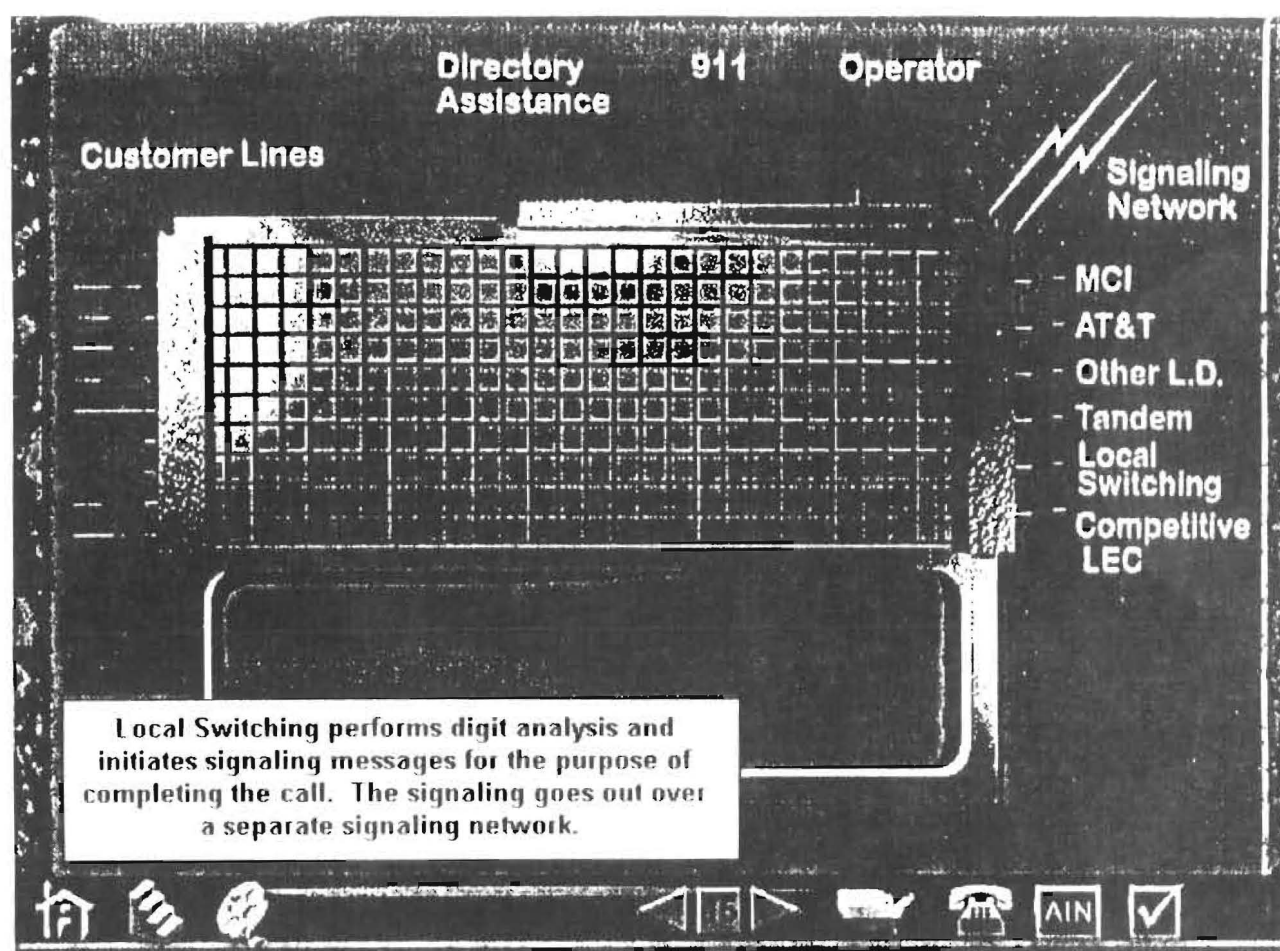












The service profile identifies which features an individual customer has chosen. The features offered by Local Switching are numerous. Some examples are Call Waiting, Call forwarding, Caller ID, Return Call (69), free-way Calling and others. Local Switching also provides the capability of offering services such as Centrex and ISDN.

Cust

mailing network

- MCI
- AT&T
- Other L.D.
- Tandem
- Local Switching
- Competitive LEC

CALL LARRY

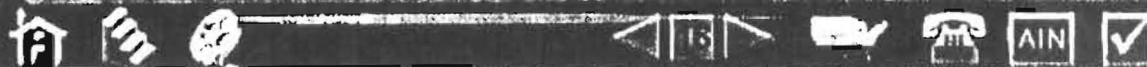
3-994 59108

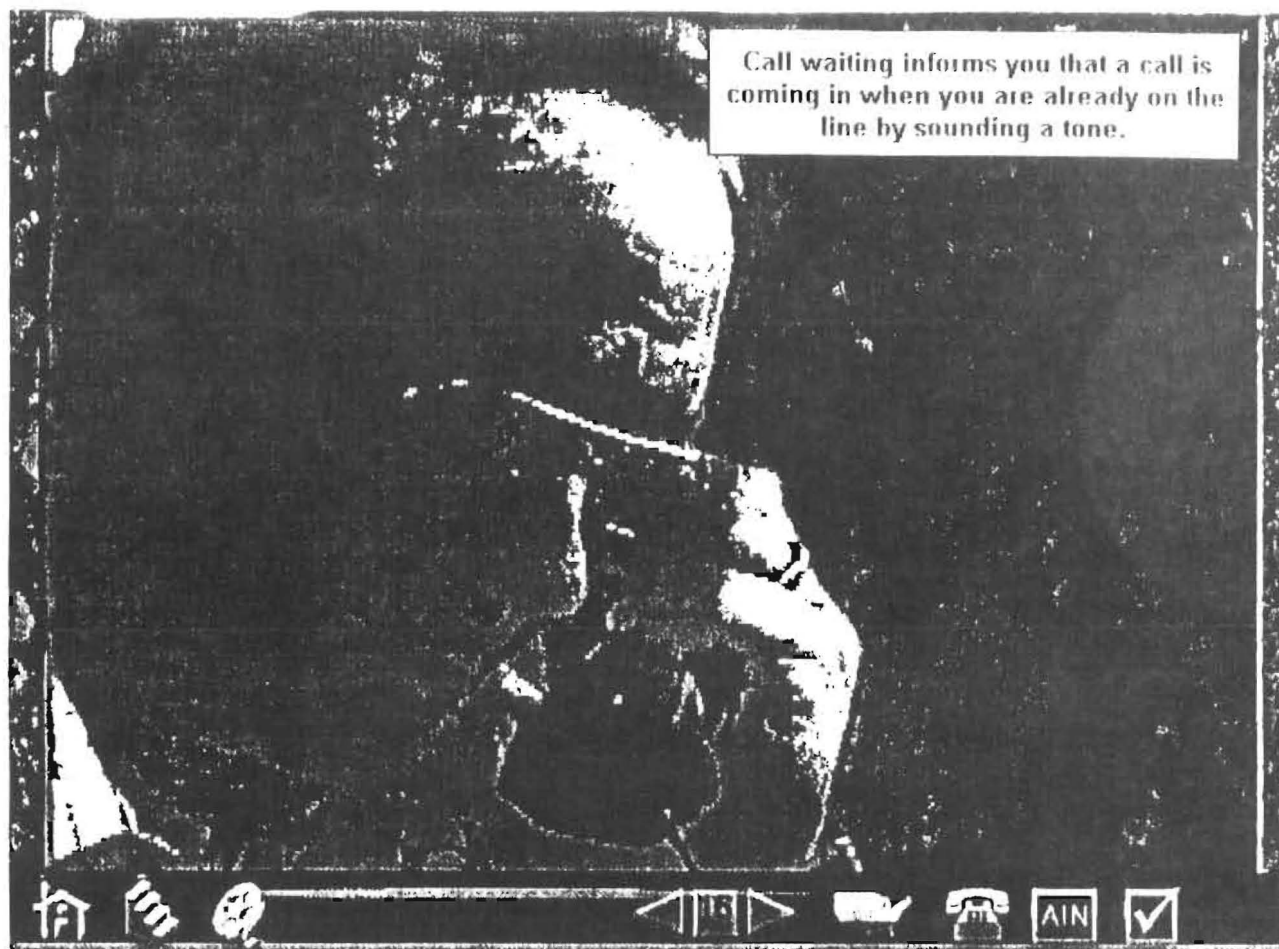
CALL FOR LARSEN

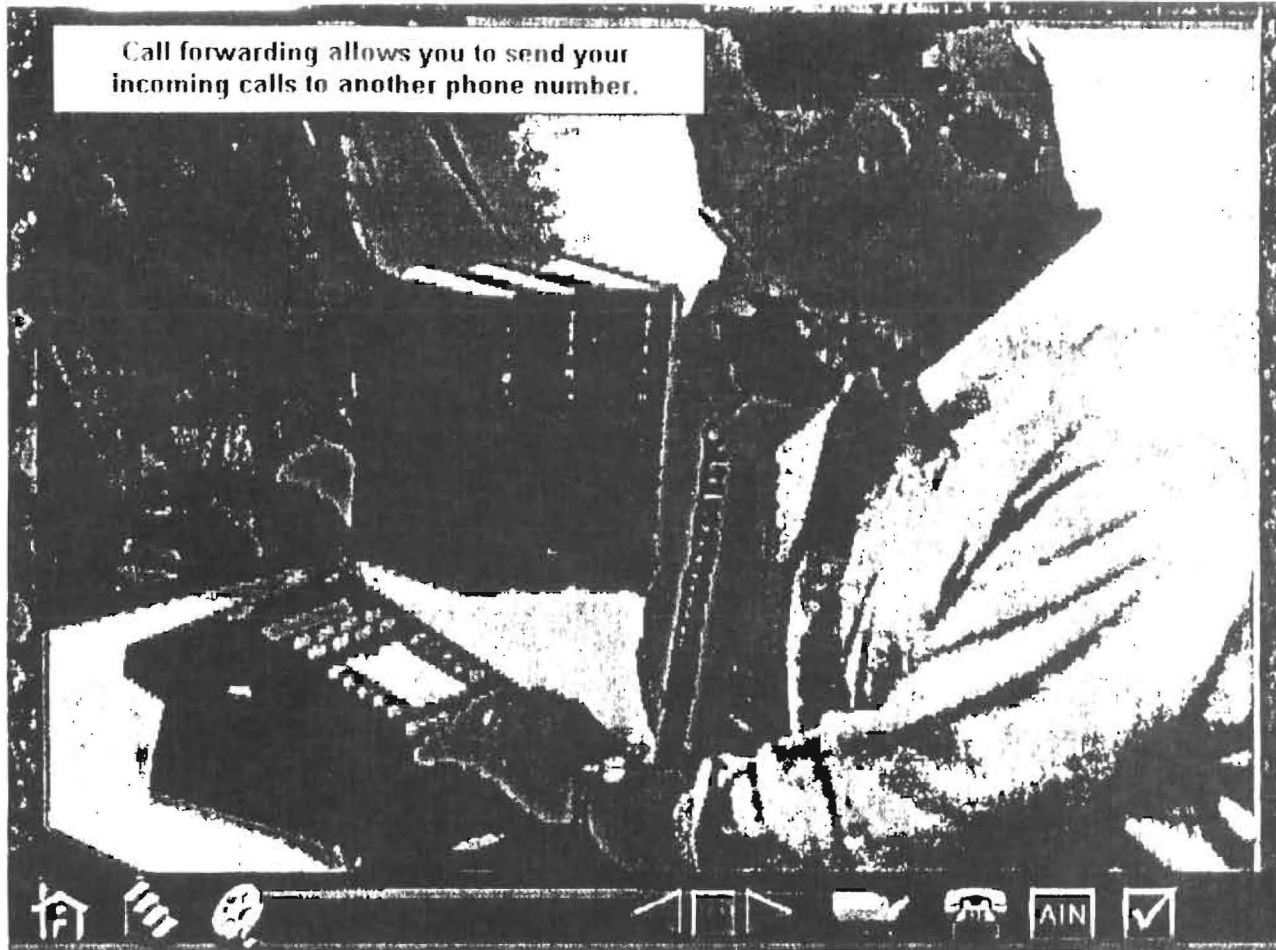
RETURN CALL 550

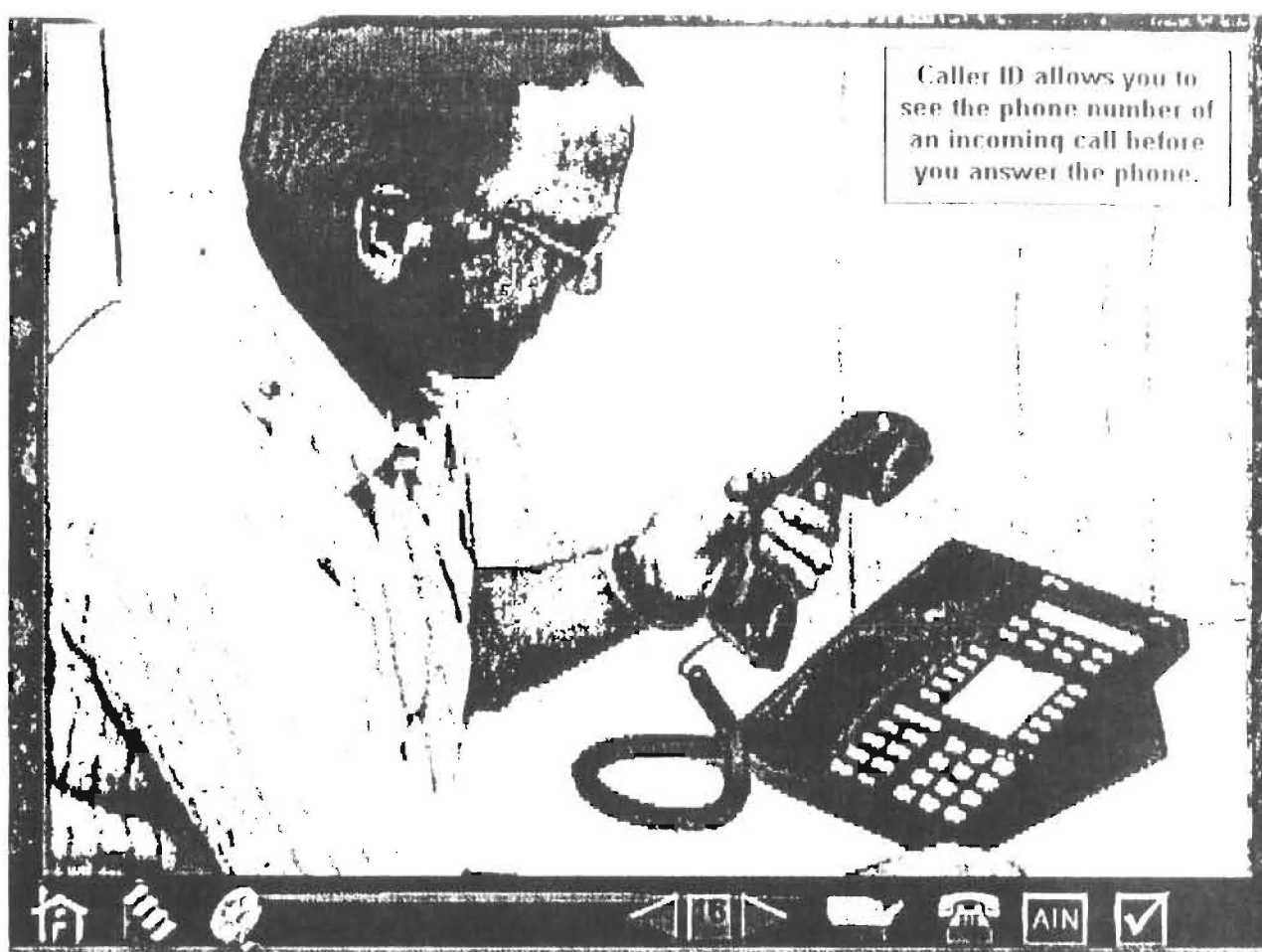
CALLER ID

OTHERS

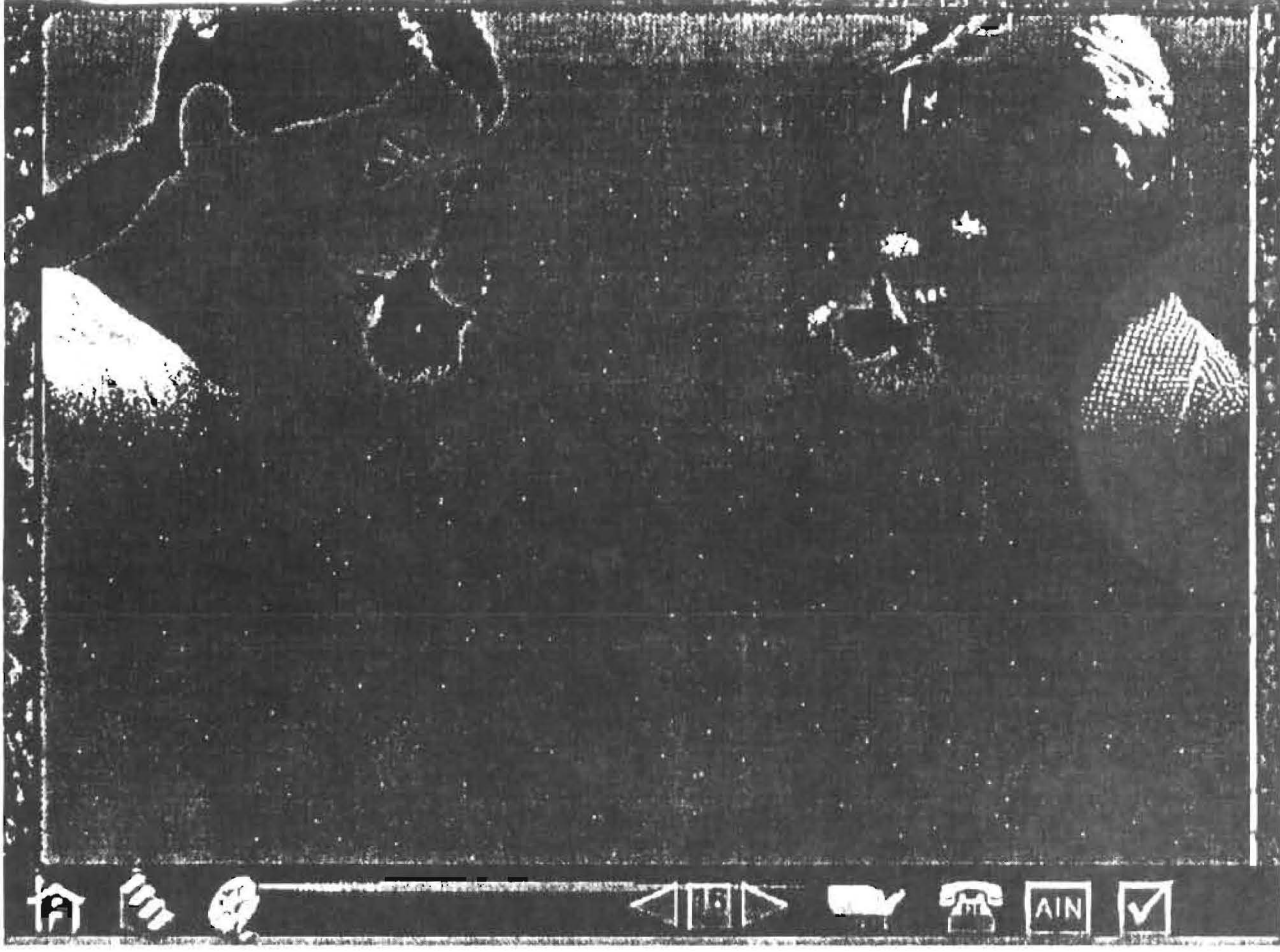


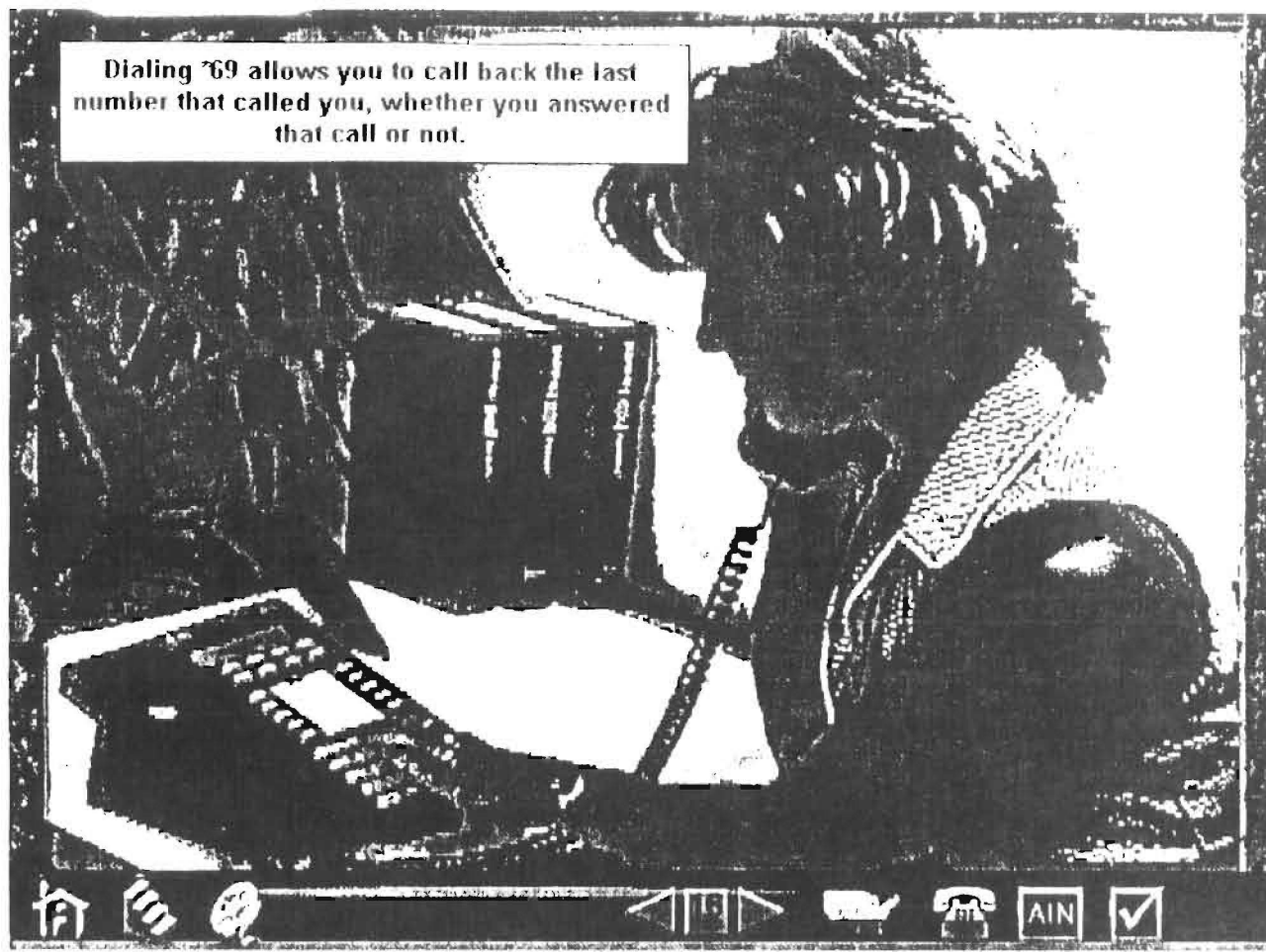





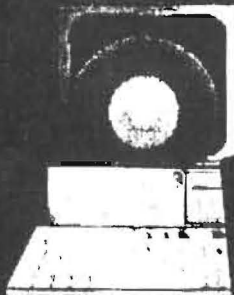


FPSC EXHIBIT NUMBER _____
FPSC DOCKET _____
CRAFTON EXHIBIT RC-2
UNBUNDLED NETWORK ELEMENTS
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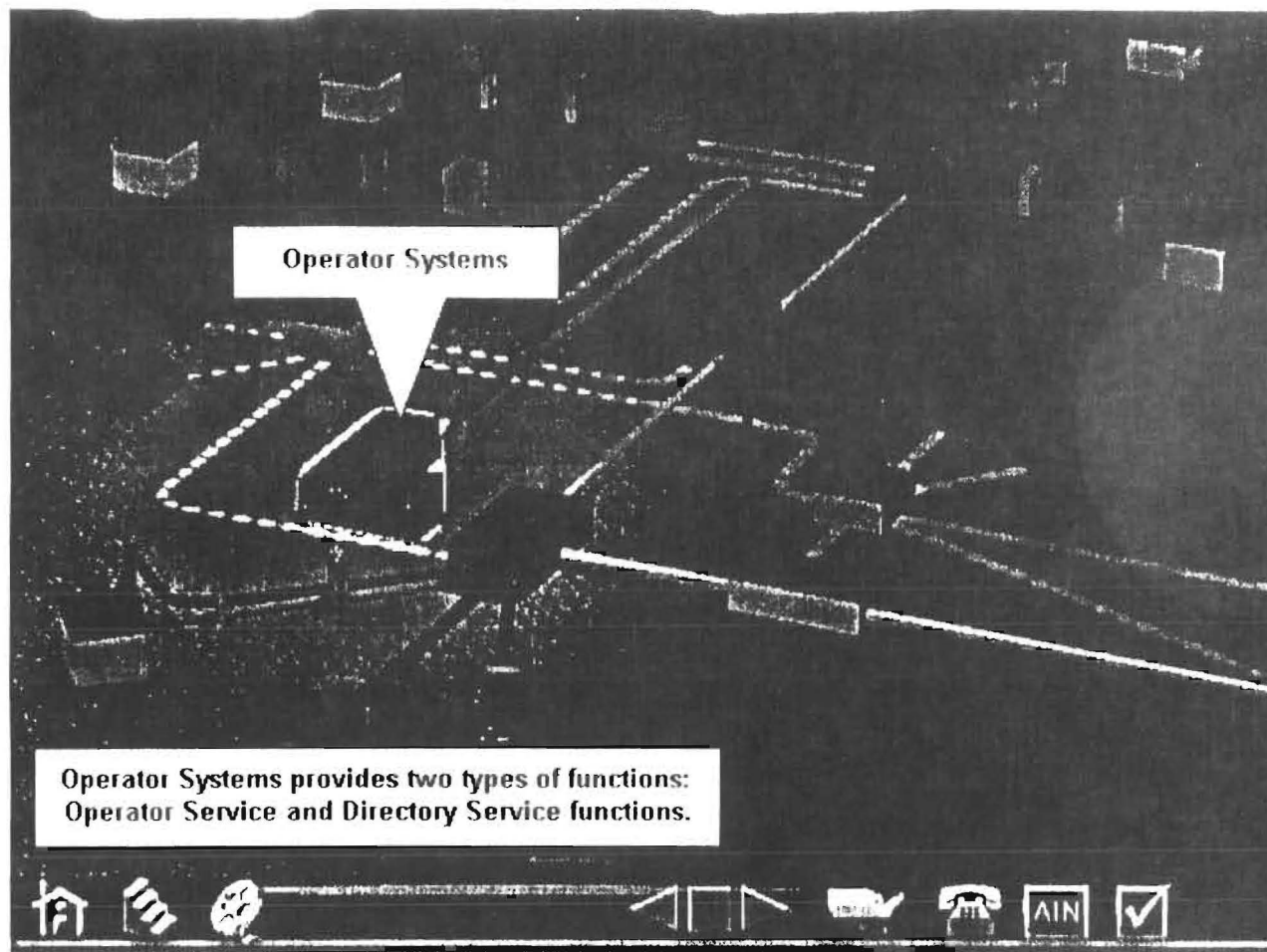
Operator Systems



Competitive Applications

Functionality

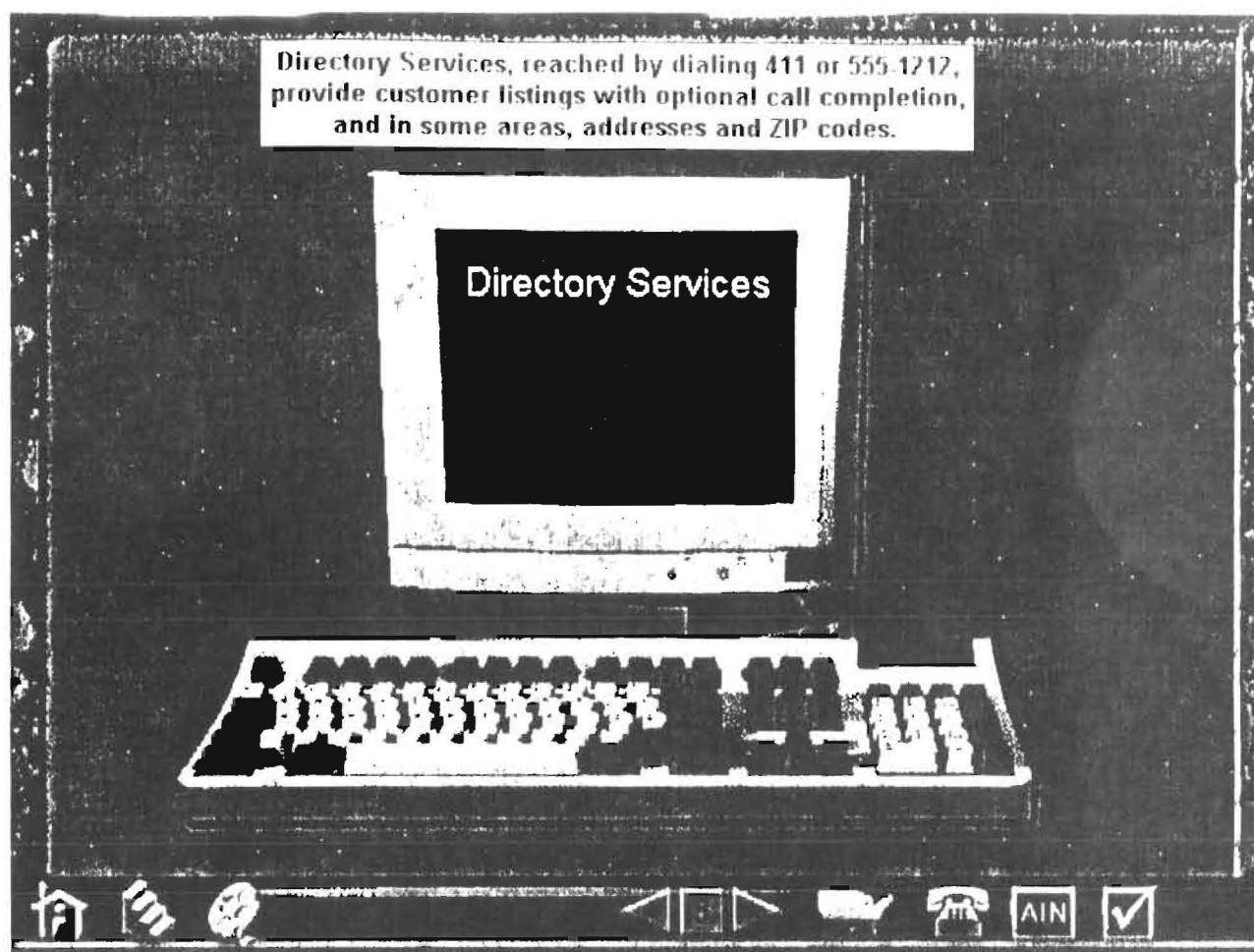




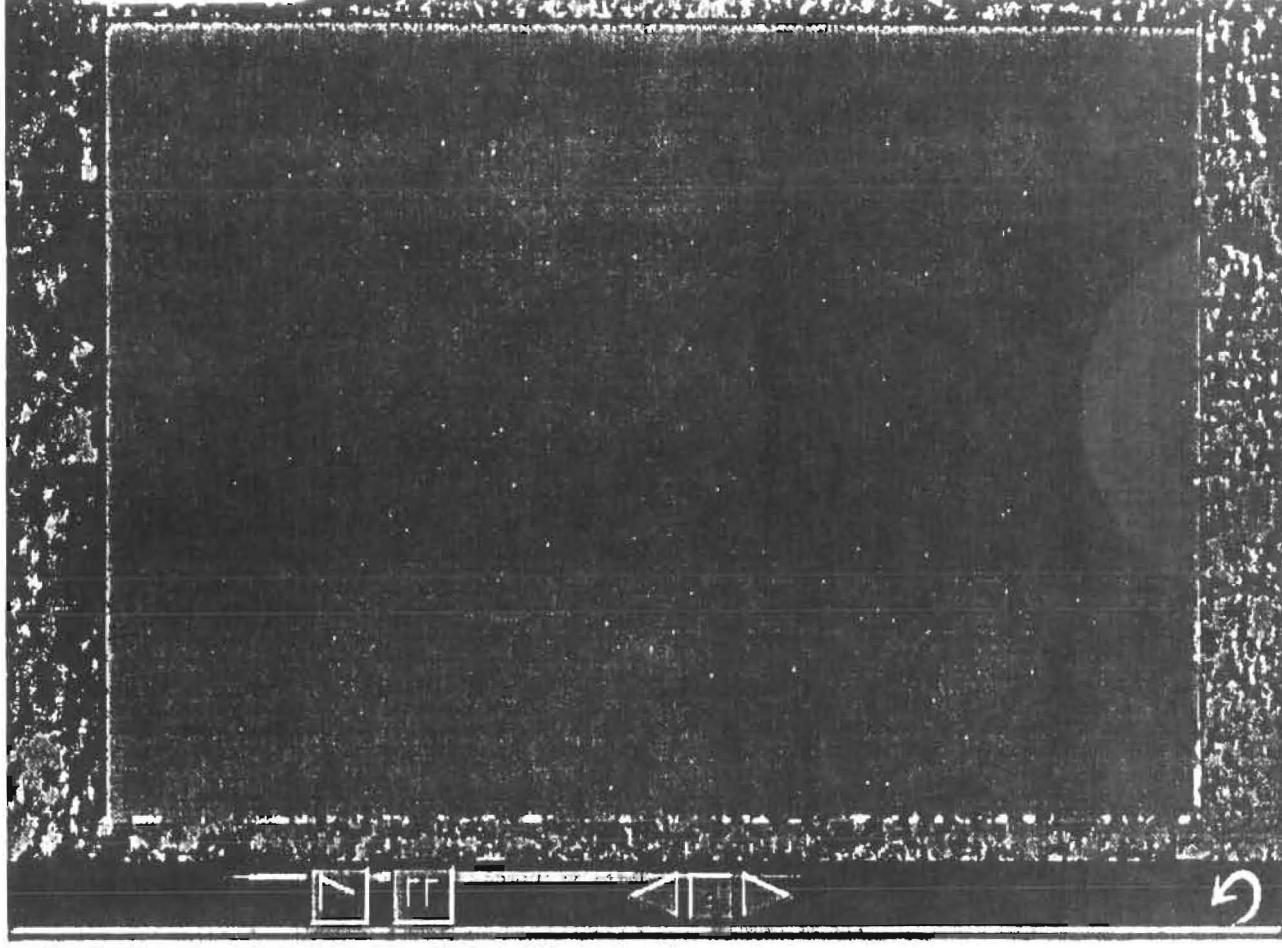
Operator services provide local call completion through "0" or "0+ number" dialed calls and provides for the completion of calling card, collect, and bill to third party calls. They also provide busy line verification, time and charges quotations, and emergency interruption.

Operator Services





FPSC EXHIBIT NUMBER _____
FPSC DOCKET _____
CRAFTON EXHIBIT RC-2
UNBUNDLED NETWORK ELEMENTS
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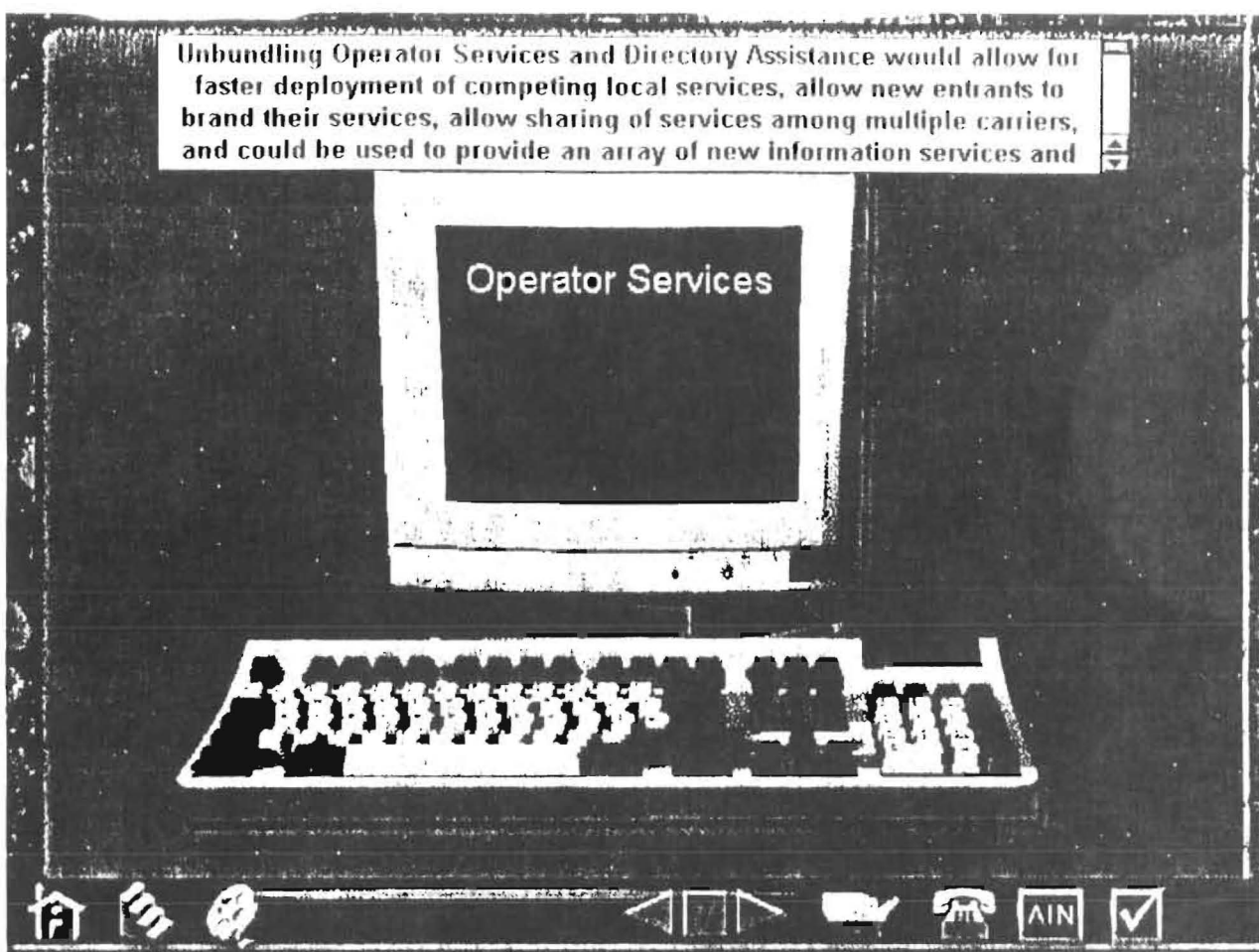
Unbundling of Operator Systems would allow for flexible pricing,
new and innovative services to meet customer needs. It would
also lead to the introduction of efficiencies in Local Operator
Systems by increasing competition..

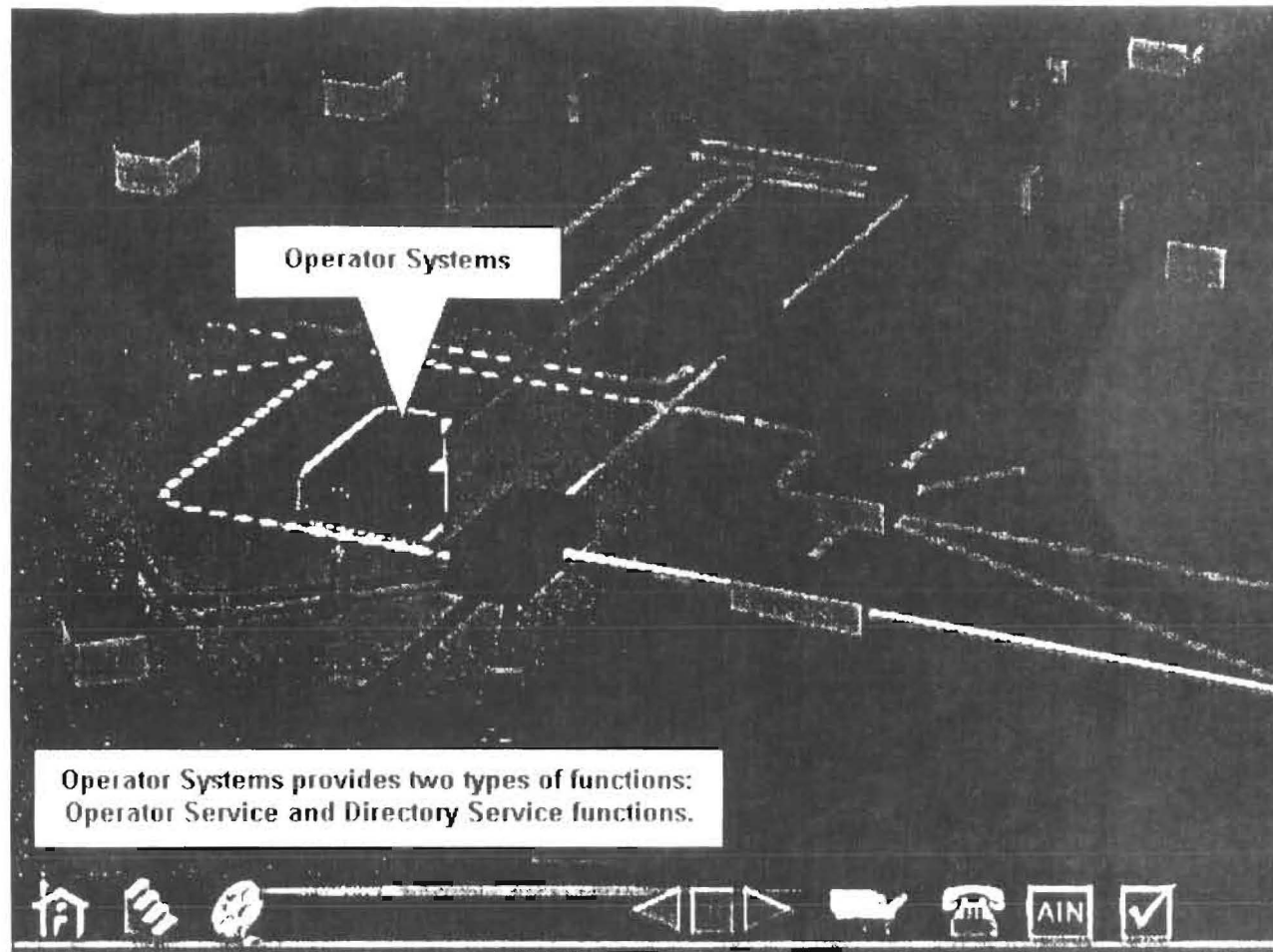


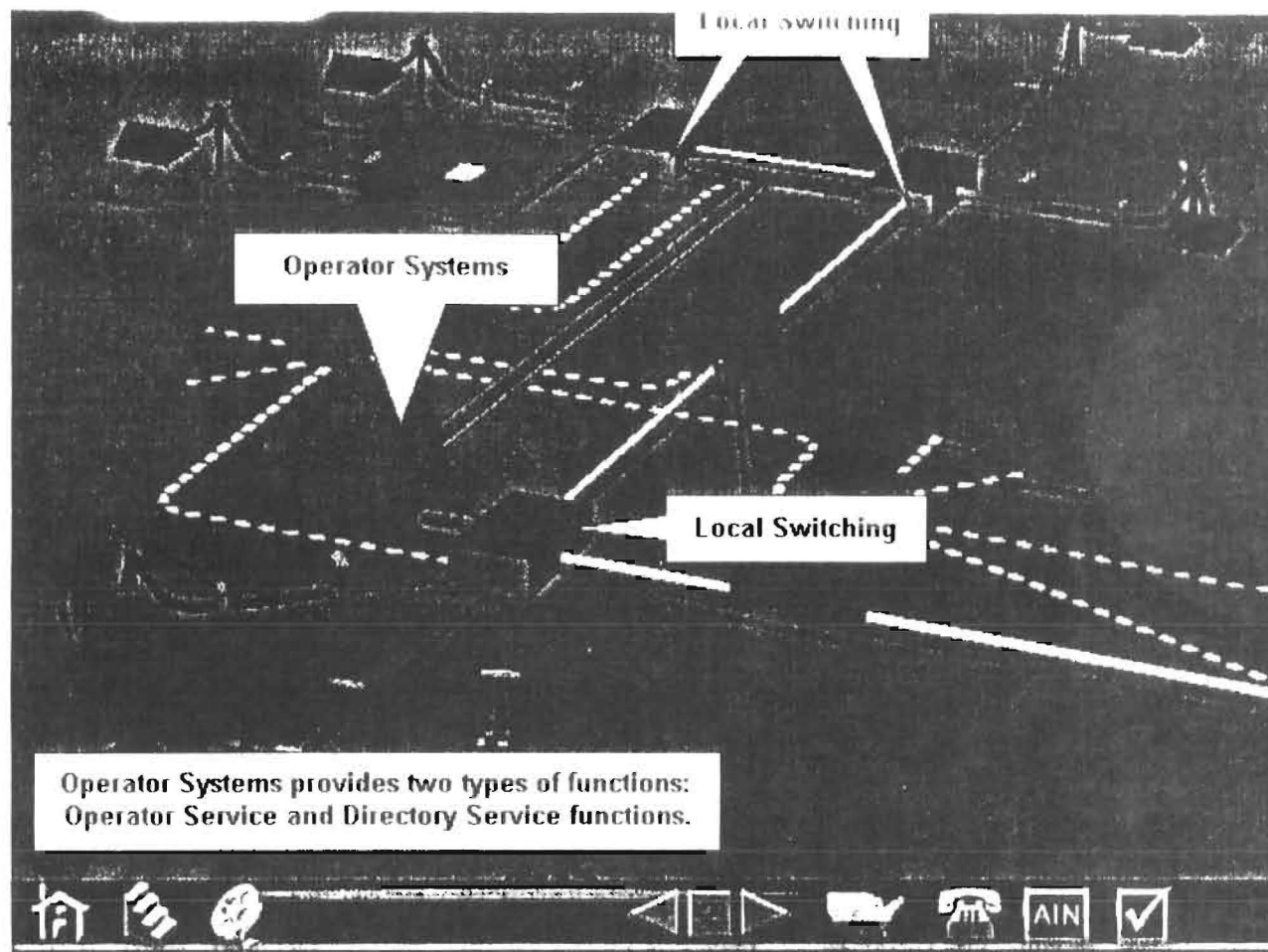
Some of the new services that could be offered include multi lingual operator services, translation services, voice recognition, and locator services.

Operator Services

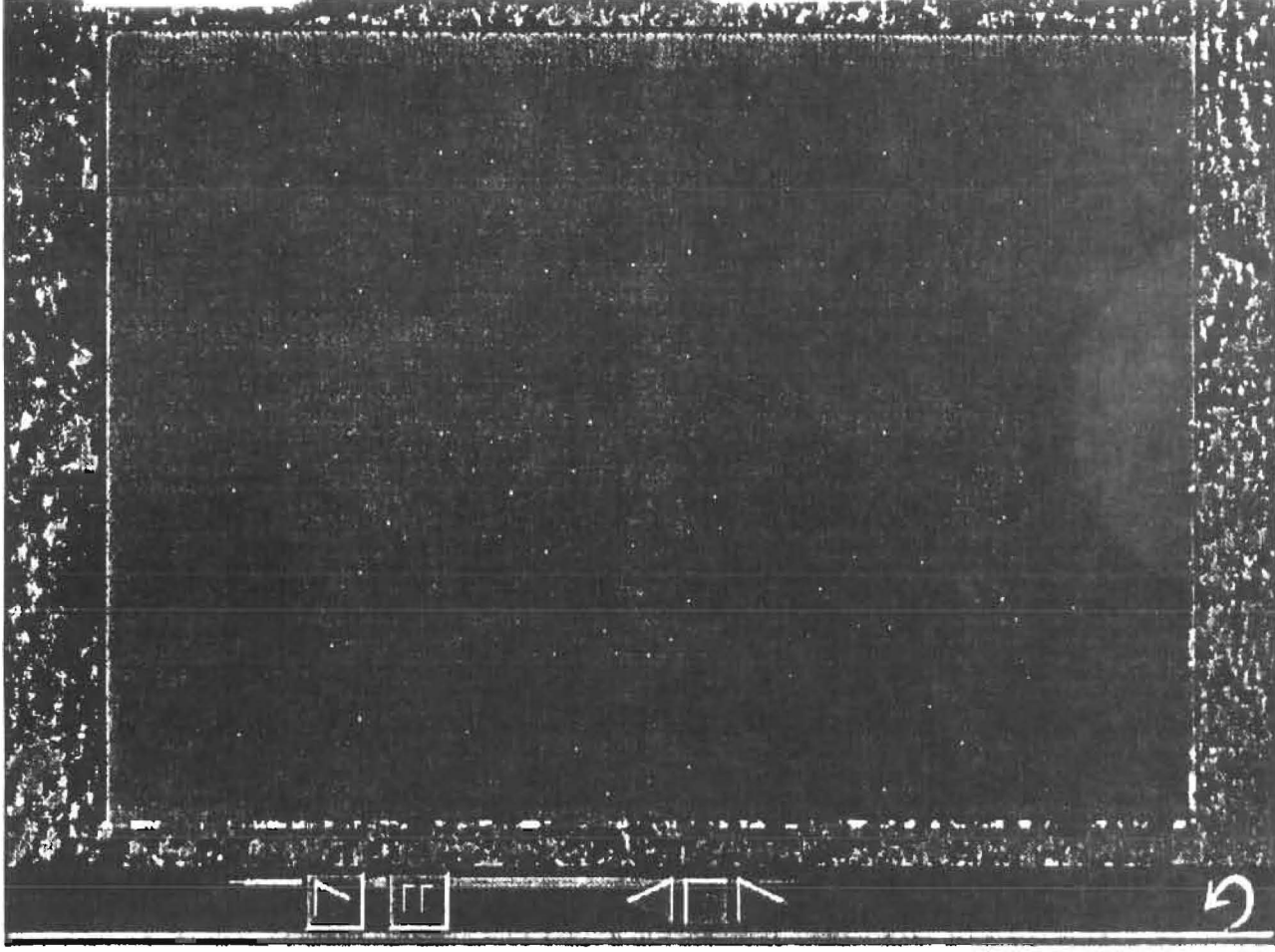


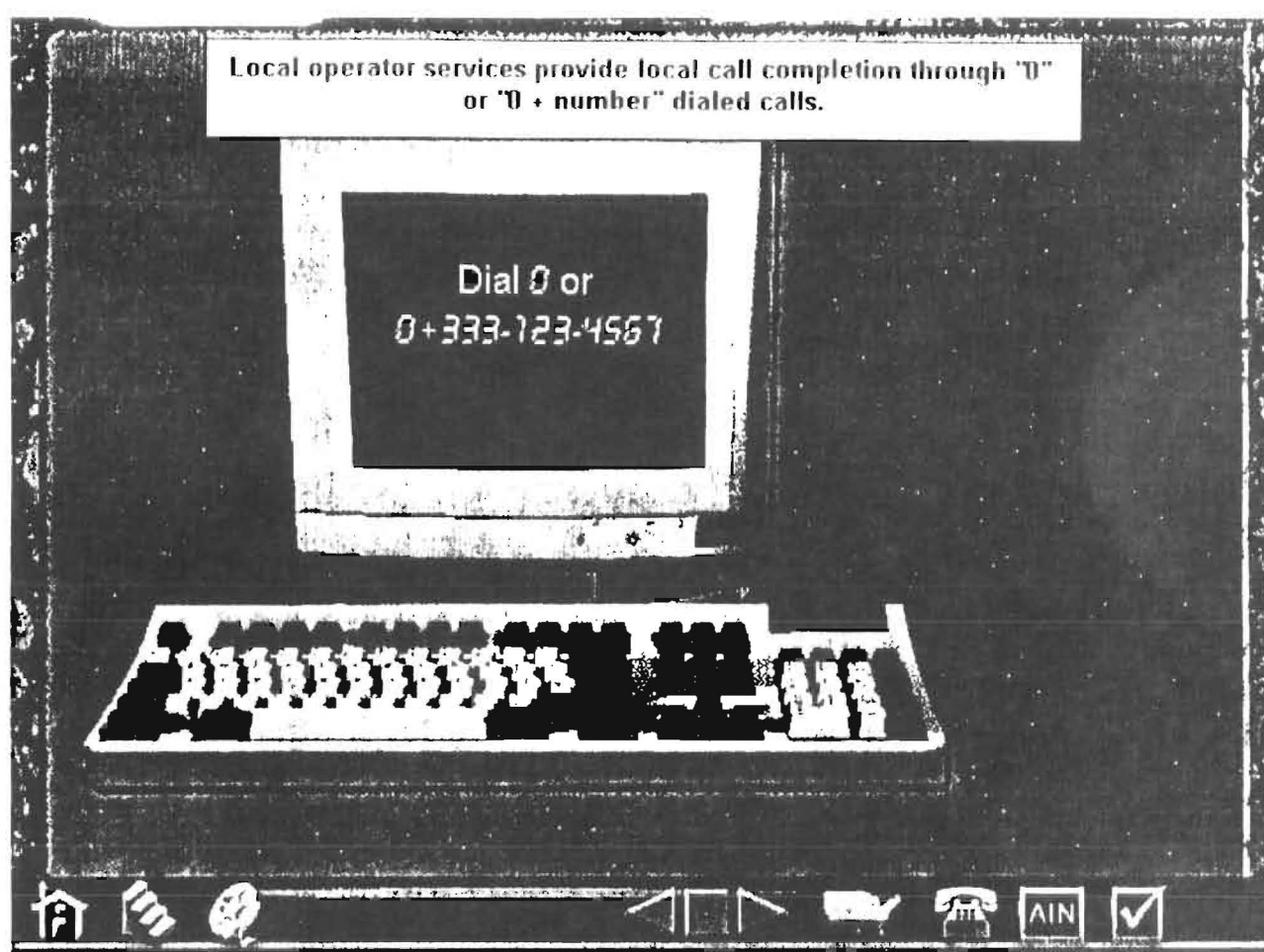






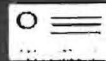
FPSC EXHIBIT NUMBER _____
FPSC DOCKET _____
CRAFTON EXHIBIT RC-2
UNBUNDLED NETWORK ELEMENTS
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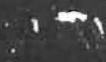




Operator Systems 0 or 0+ Dialed Calls



Calling Cards



Collect



Bill-to-third Party



Busy-line Verification



Emergency Interrupt

Rate Quotes



Person-to-Person

Other

Operator Services provides call completion on calling card, collect, person-to-person and bill-to-third party calls. Other functions performed include busy line verification, emergency interrupt calls, rate quotes and other services.

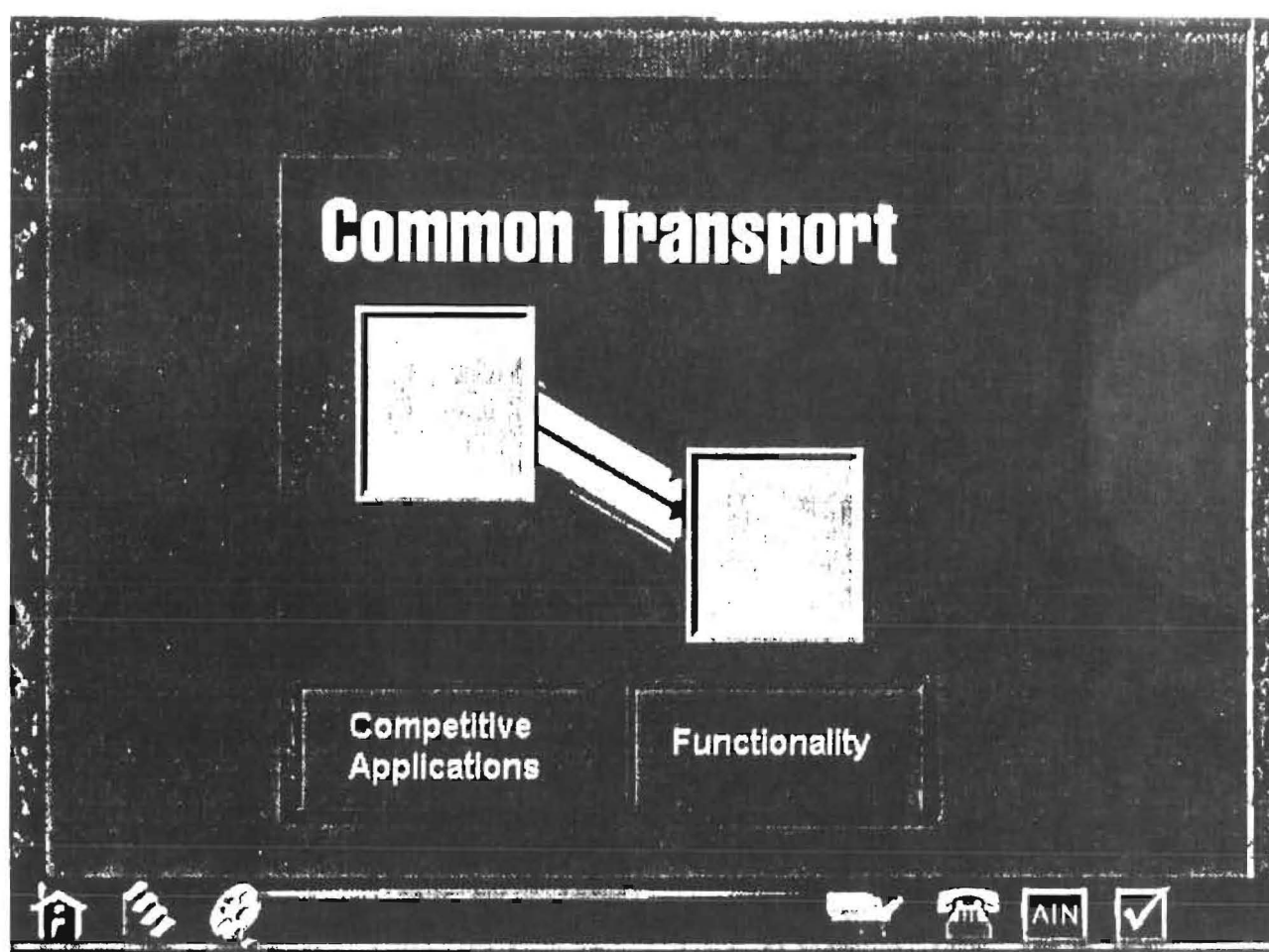


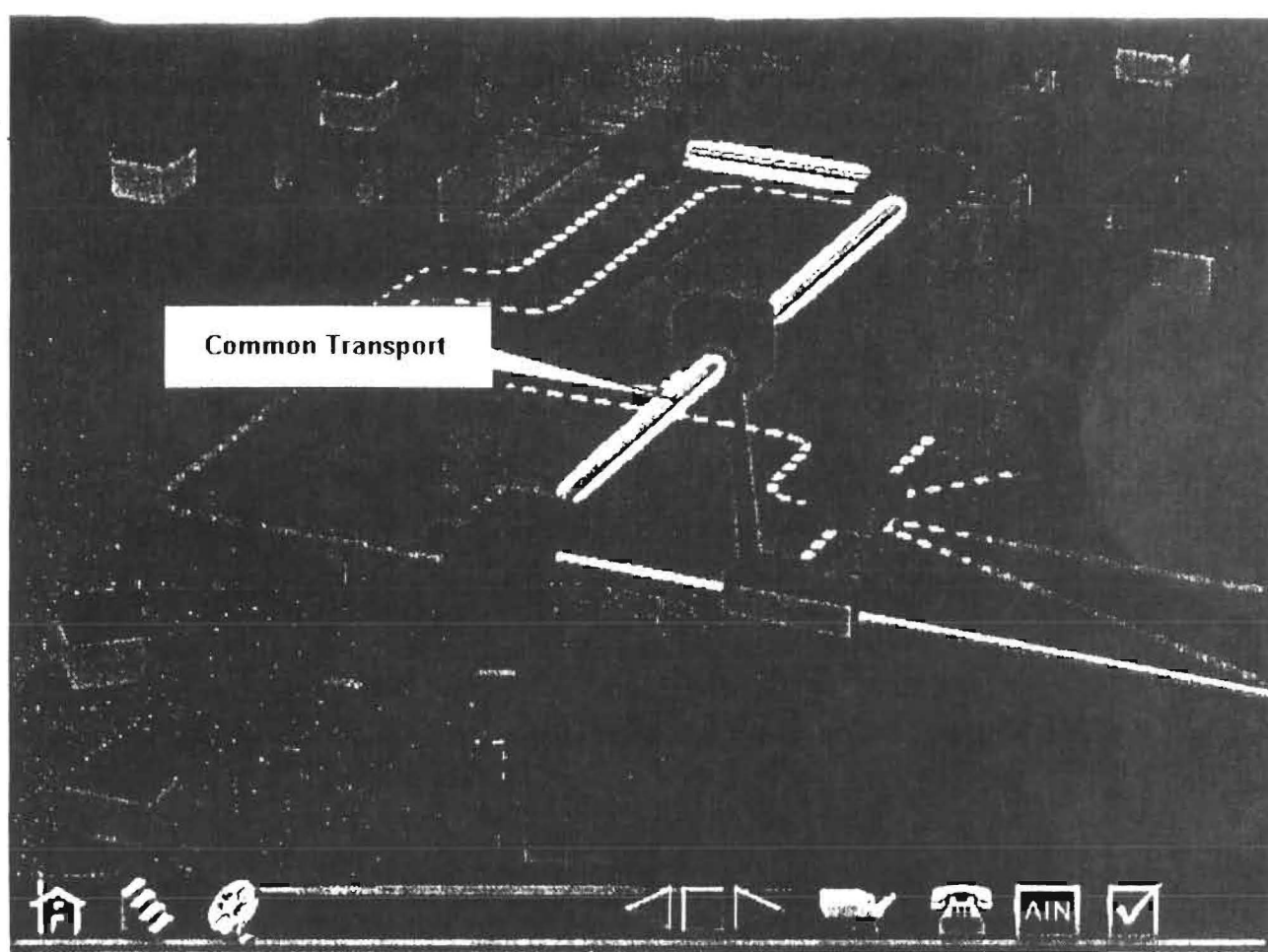
Directory Assistance

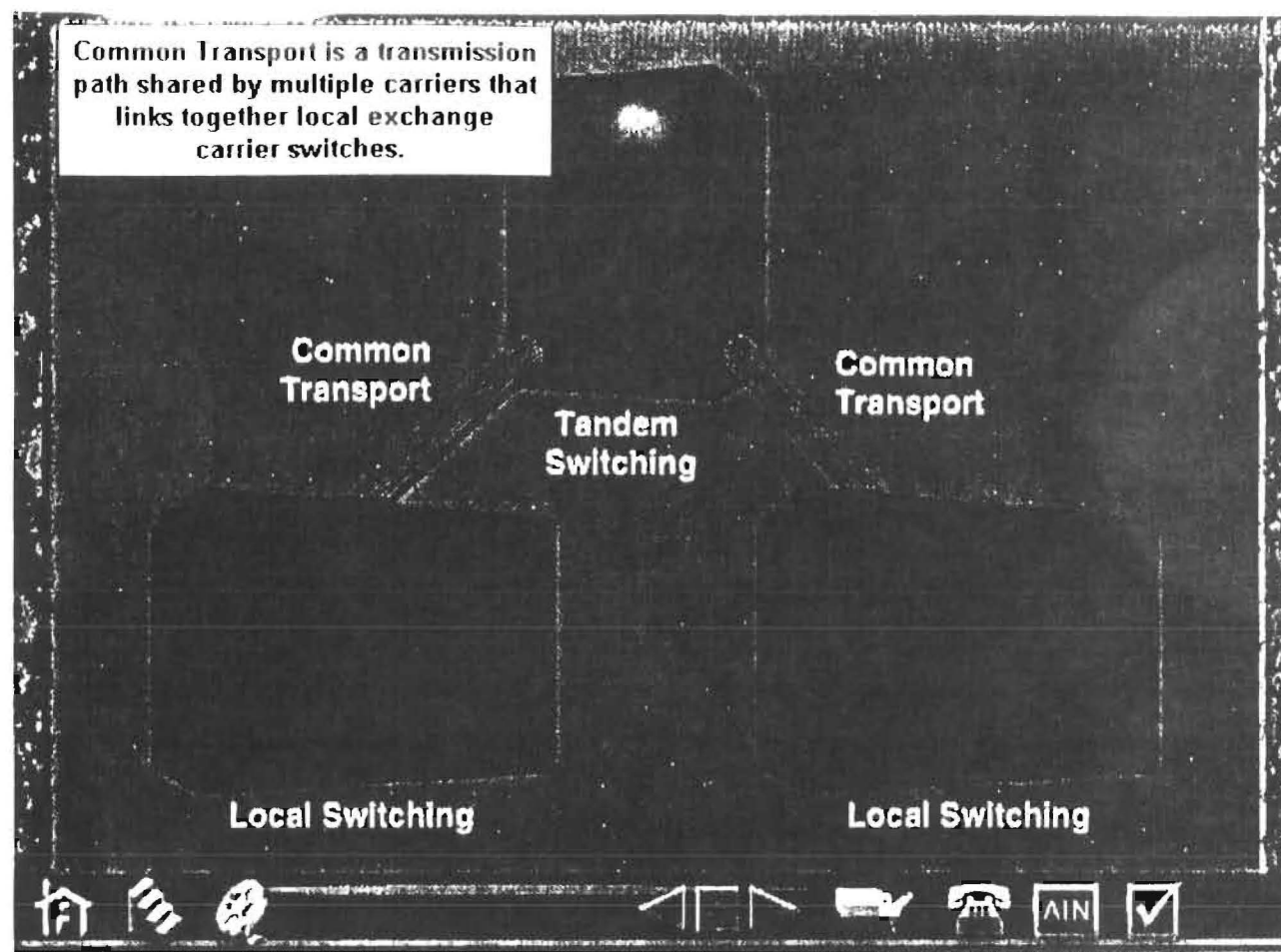
**Dial 411
or
Area Code + 555-1212**

Directory Services include providing customer listings, and in some areas, addresses and zip codes. They also offer optional call completion services.









Unbundling Common Transport, like Dedicated Transport, will allow for faster deployment of local services. In the early stages of a competitive local service provider's operations, traffic volumes may be insufficient to justify installing

CLEC Common
Transport

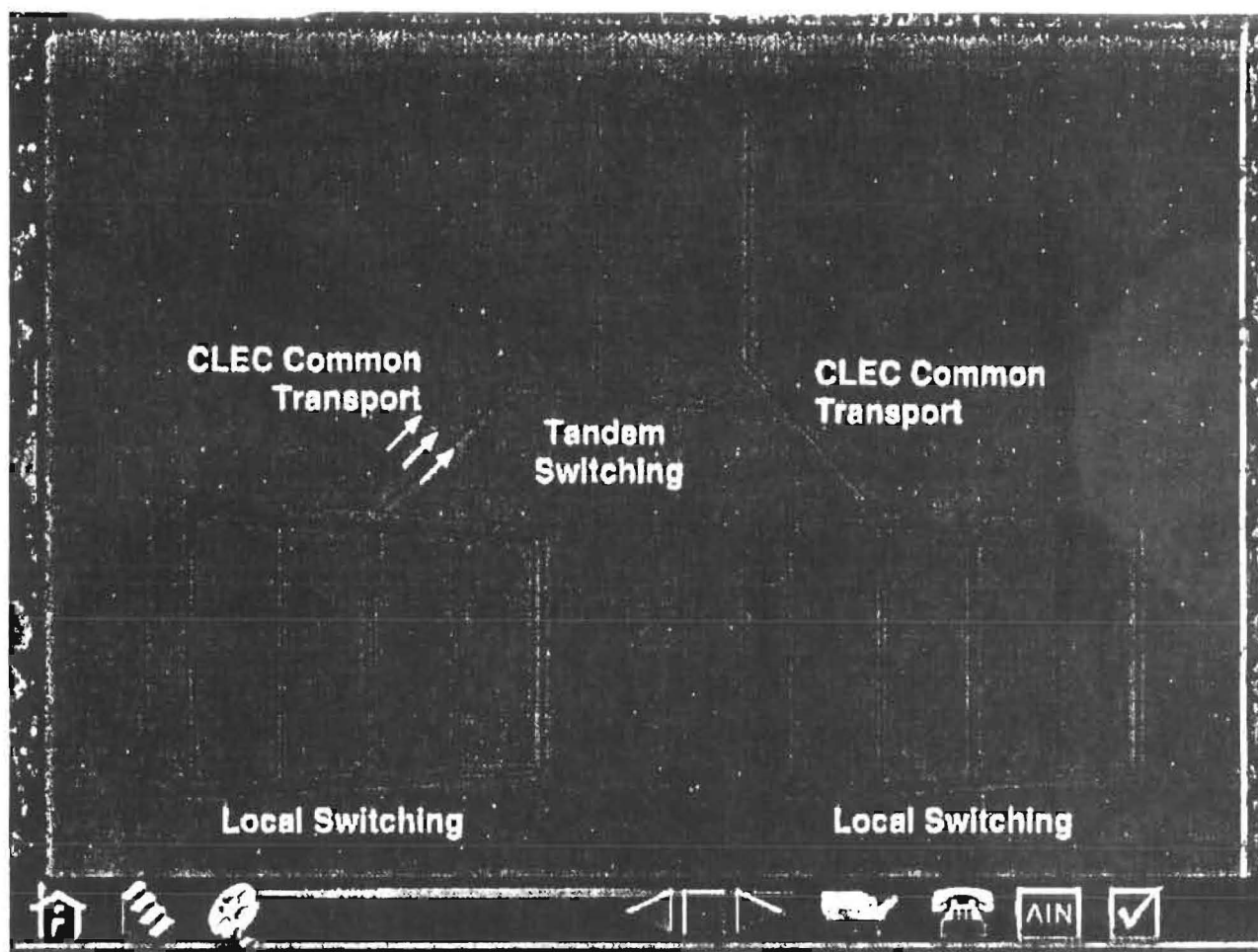
Tandem
Switching

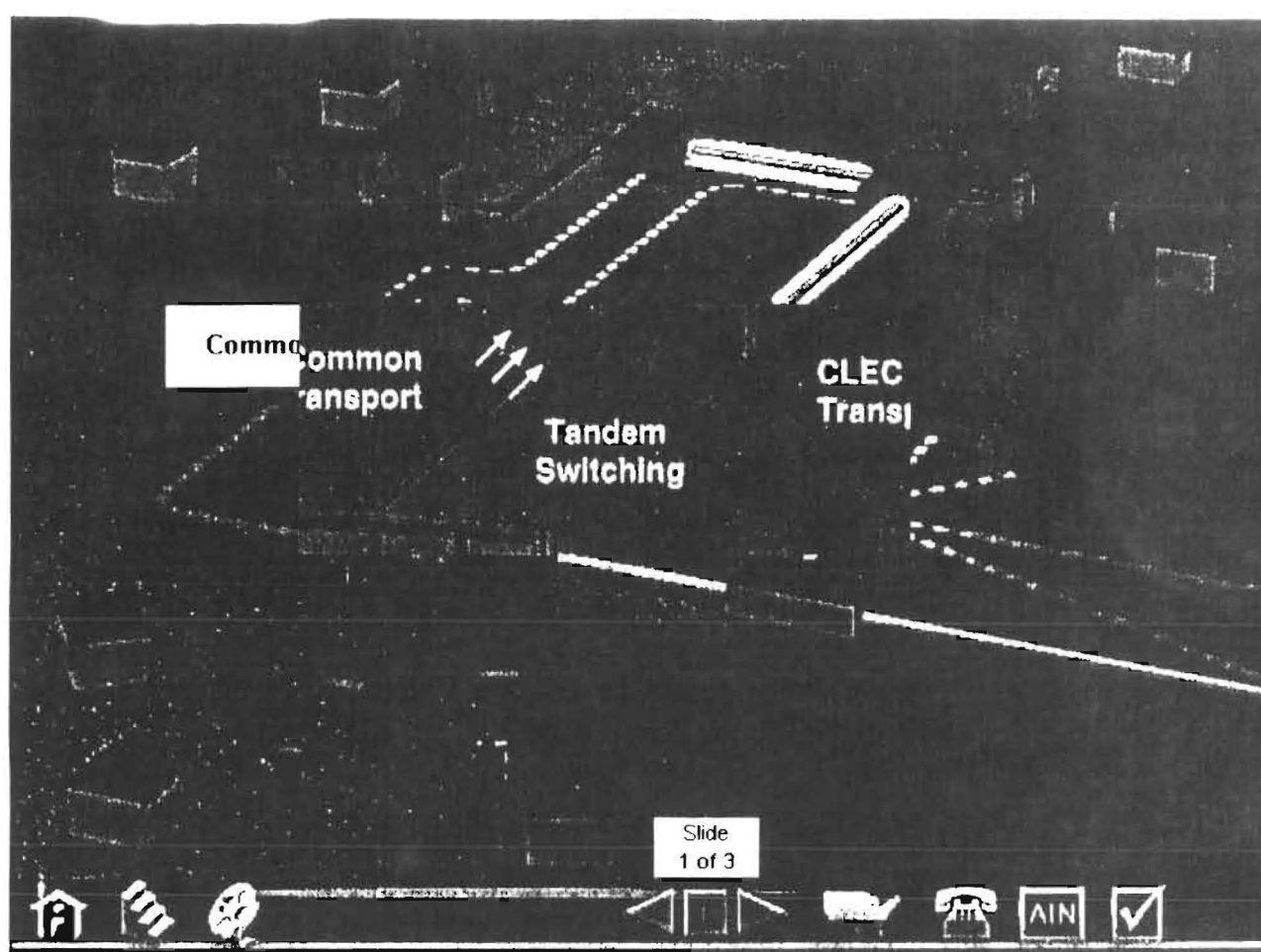
CLEC Common
Transport

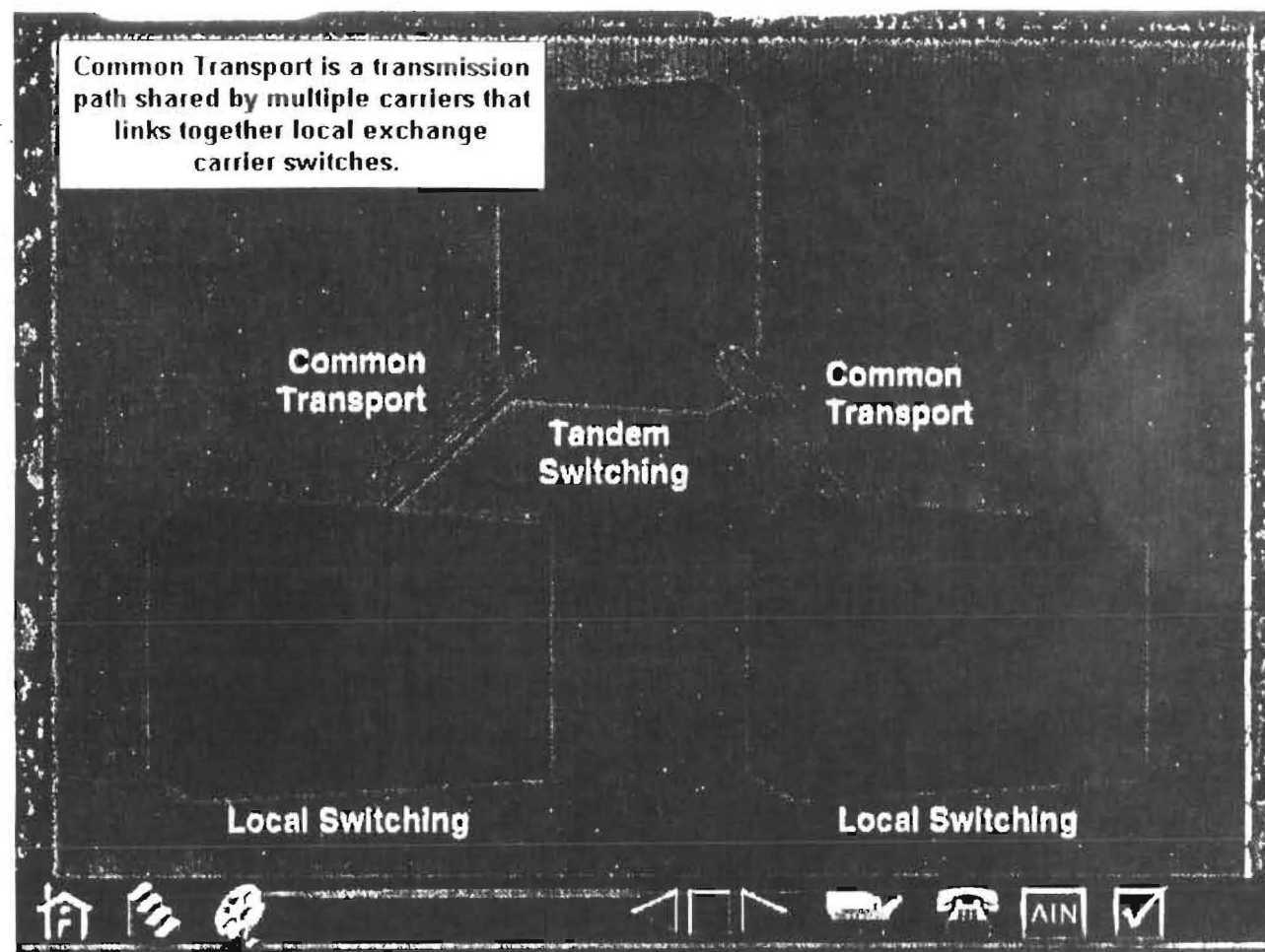
Local Switching

Local Switching









Unbundling Common Transport, like Dedicated Transport, will allow for faster deployment of local services. In the early stages of a competitive local service provider's operations, traffic volumes may be insufficient to justify installing

CLEC Common
Transport

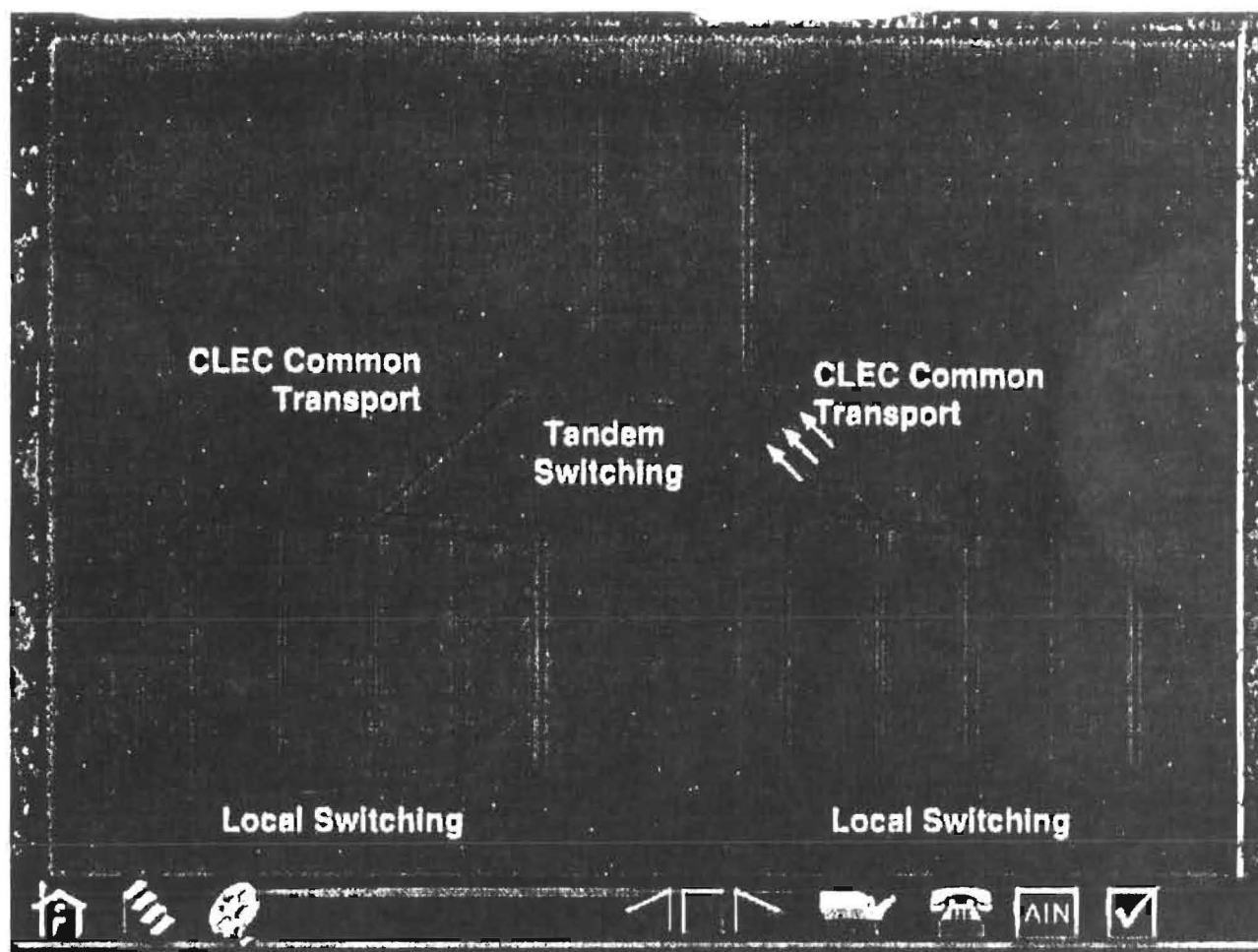
Tandem
Switching

CLEC Common
Transport

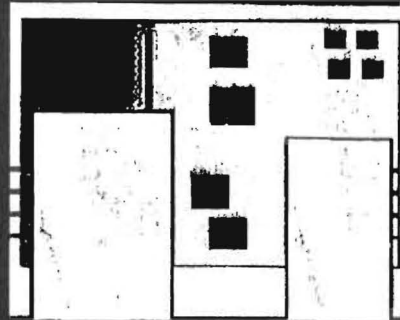
Local Switching

Local Switching





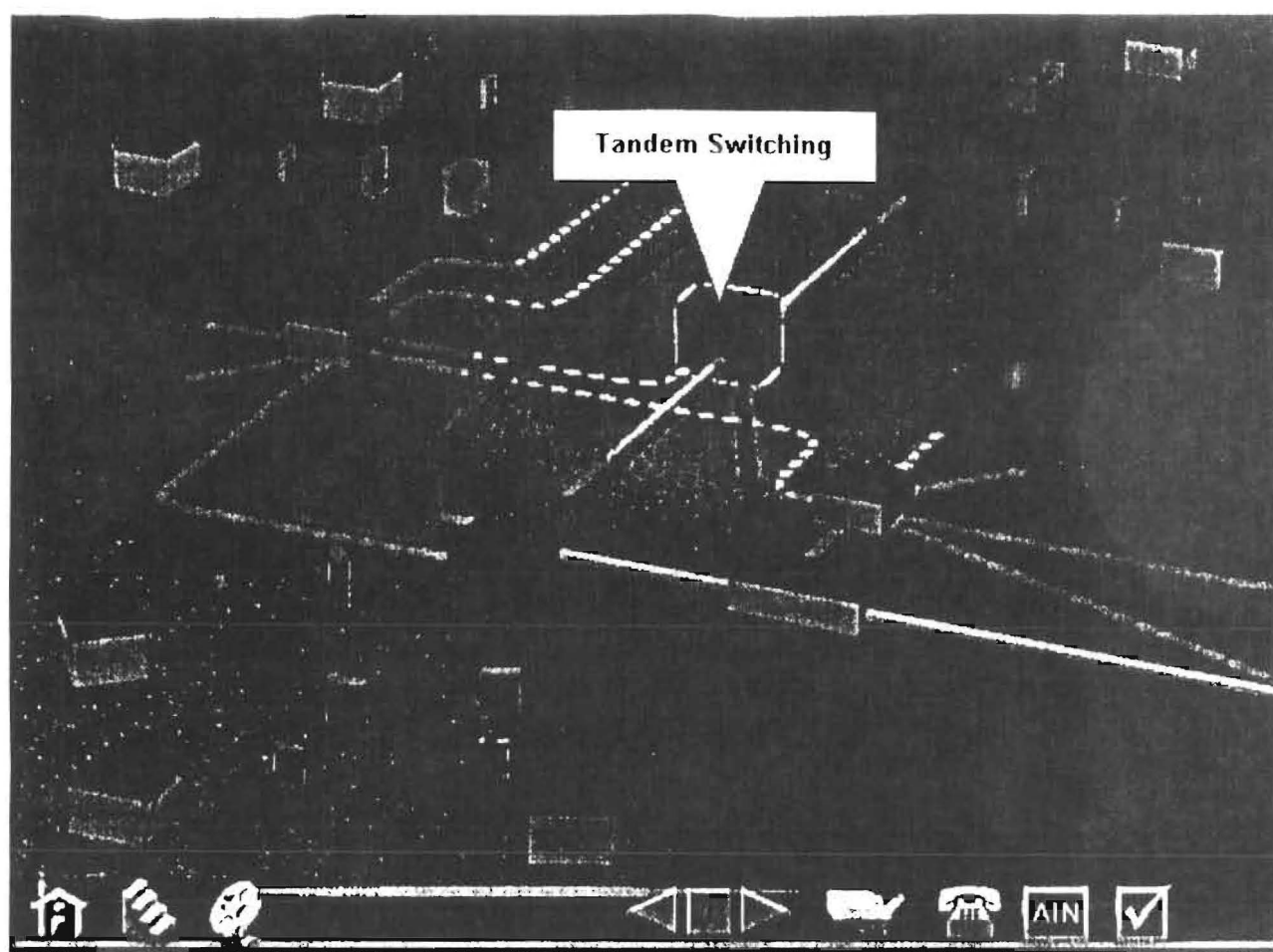
Tandem Switching



Competitive
Applications

Functionality

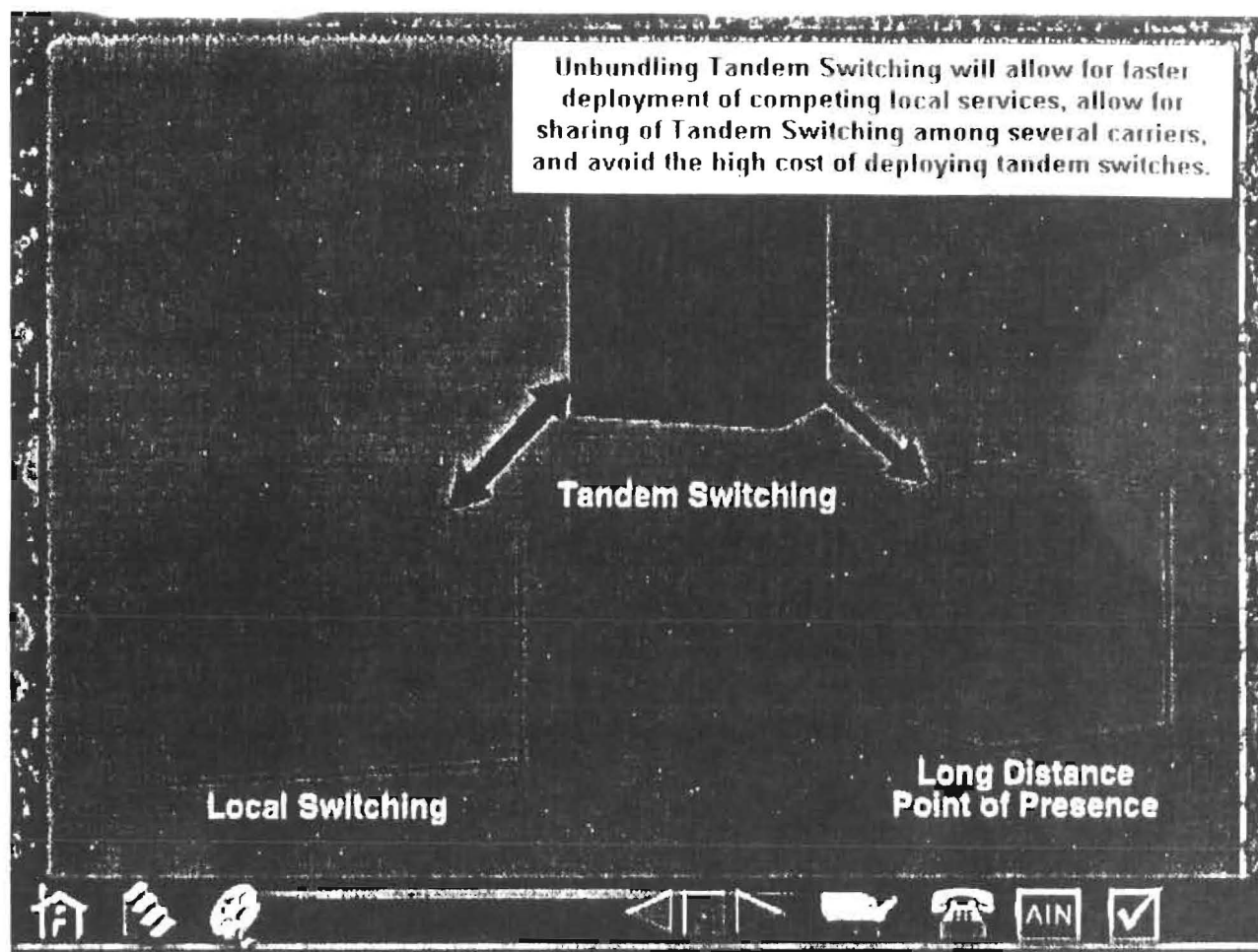




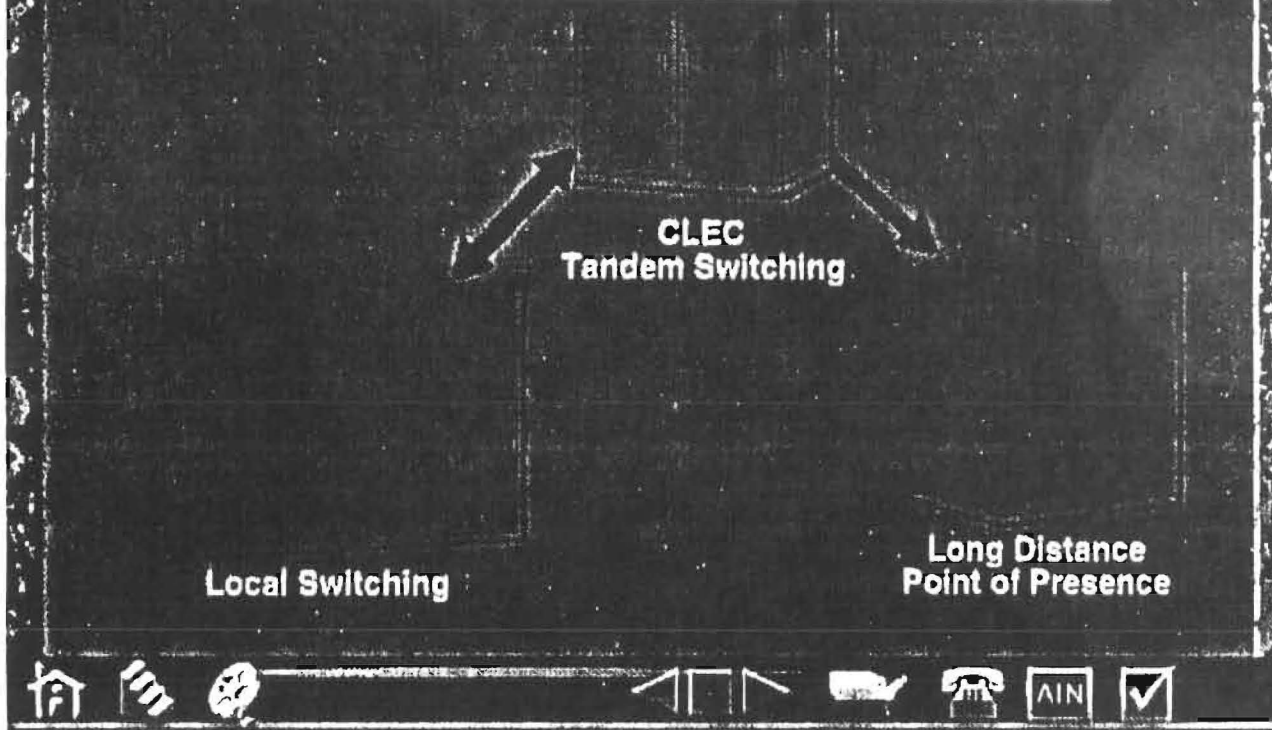
Tandem Switching is the functionality of a switching hub, which is fundamental to the efficient and effective transmission of calls throughout the local network and to long distance networks. Tandem Switching allows for the aggregation of traffic eliminating the requirement to have trunking to all local telephone company central offices from all other such offices.

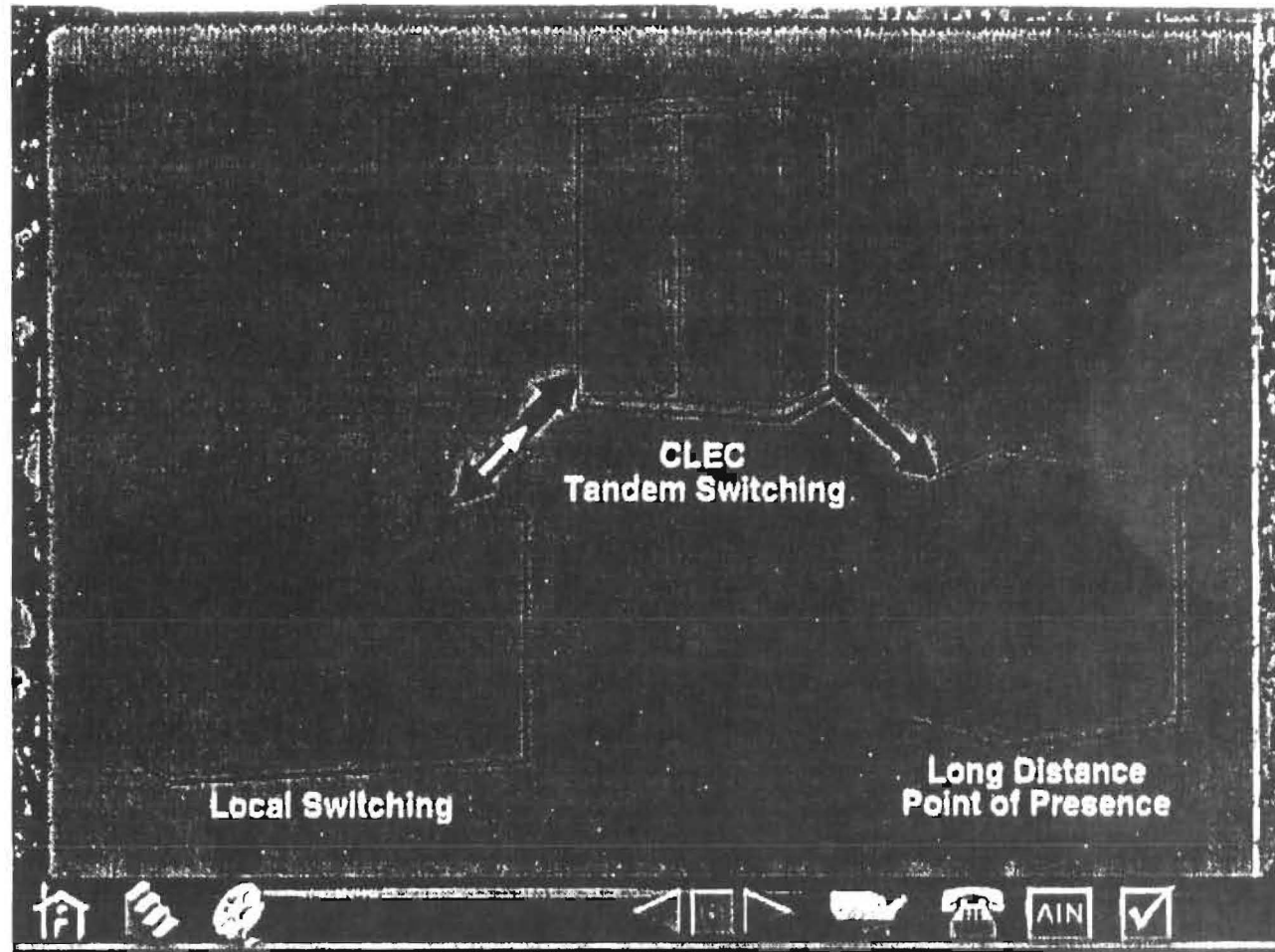
Tandem Switching

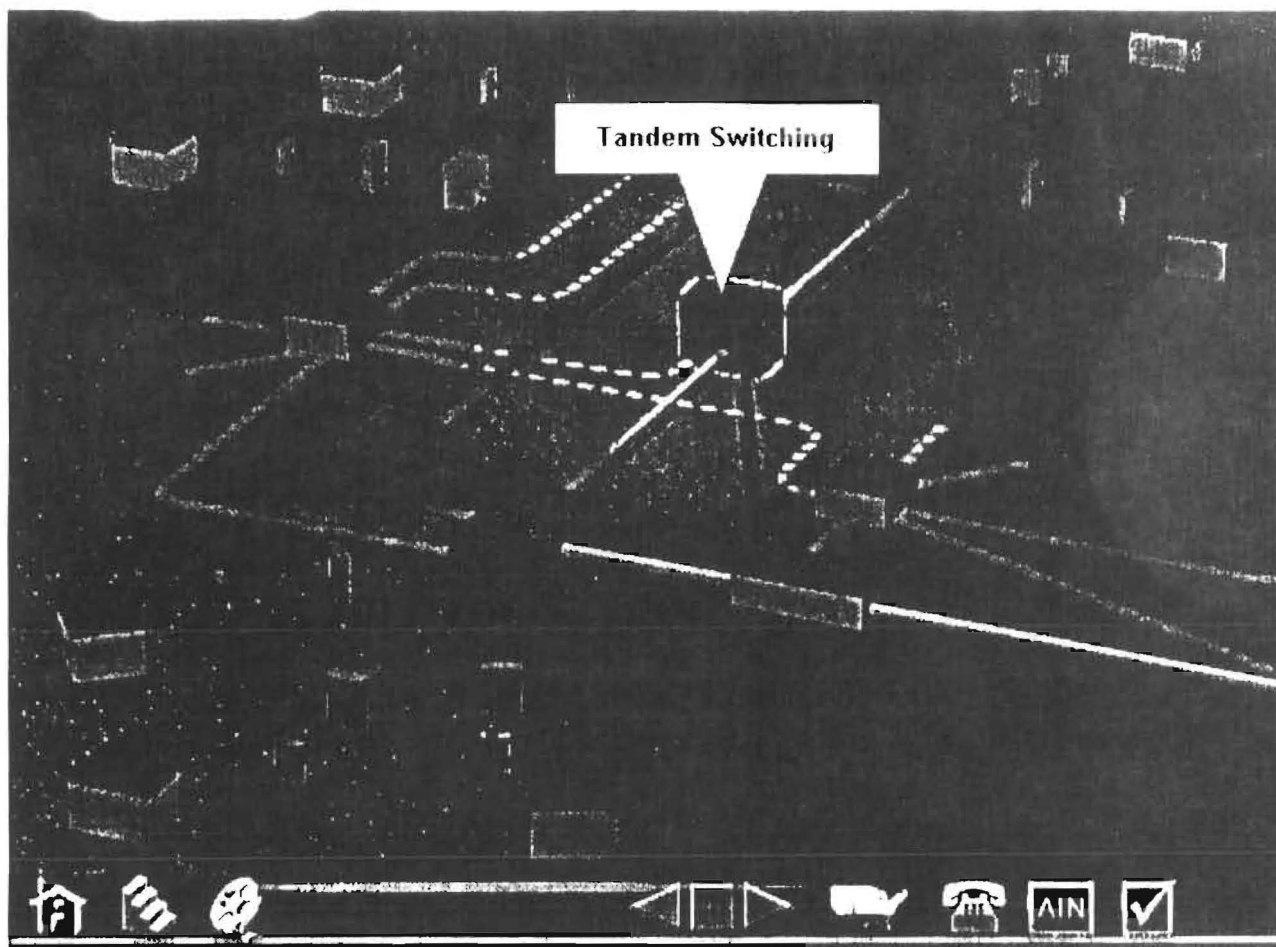


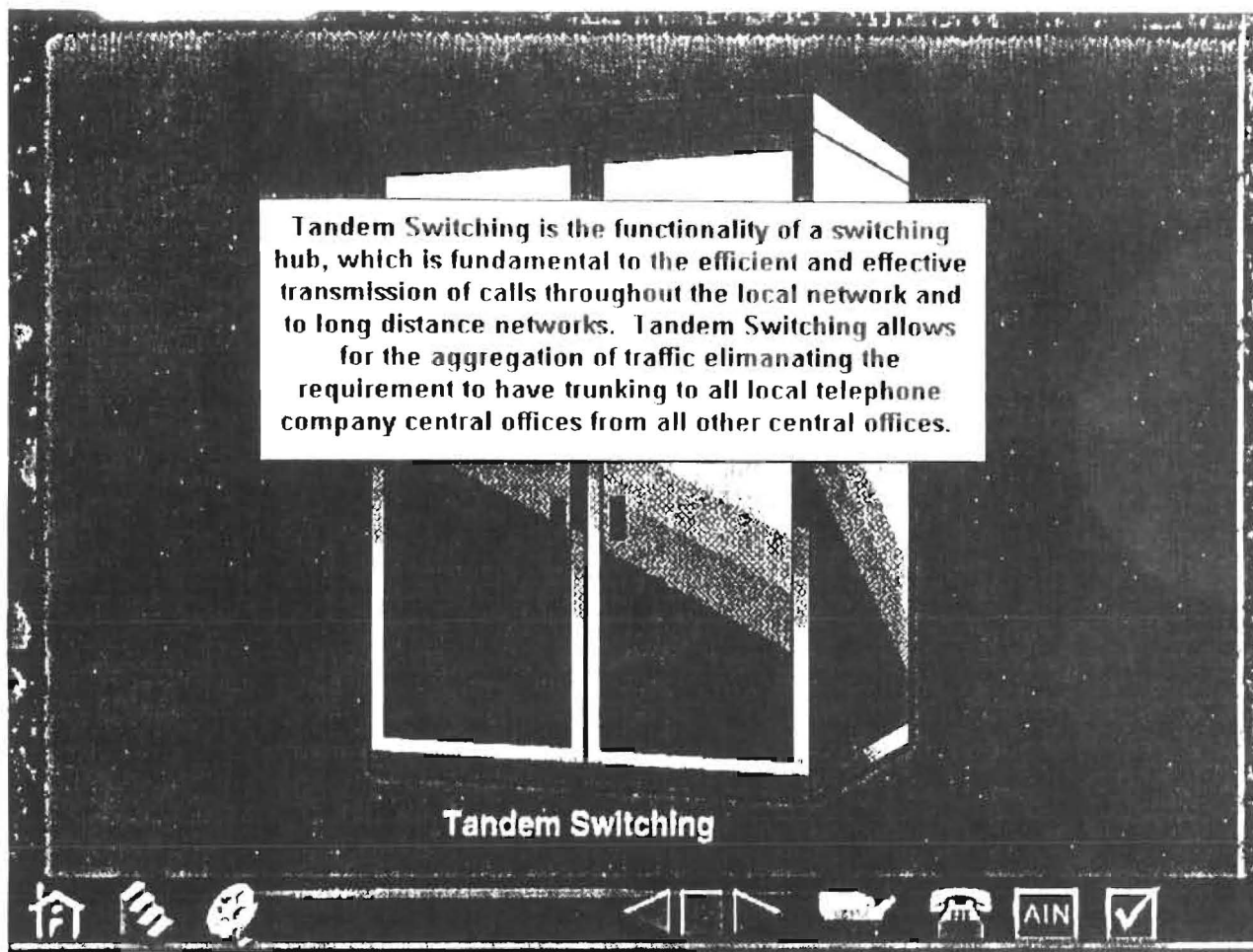


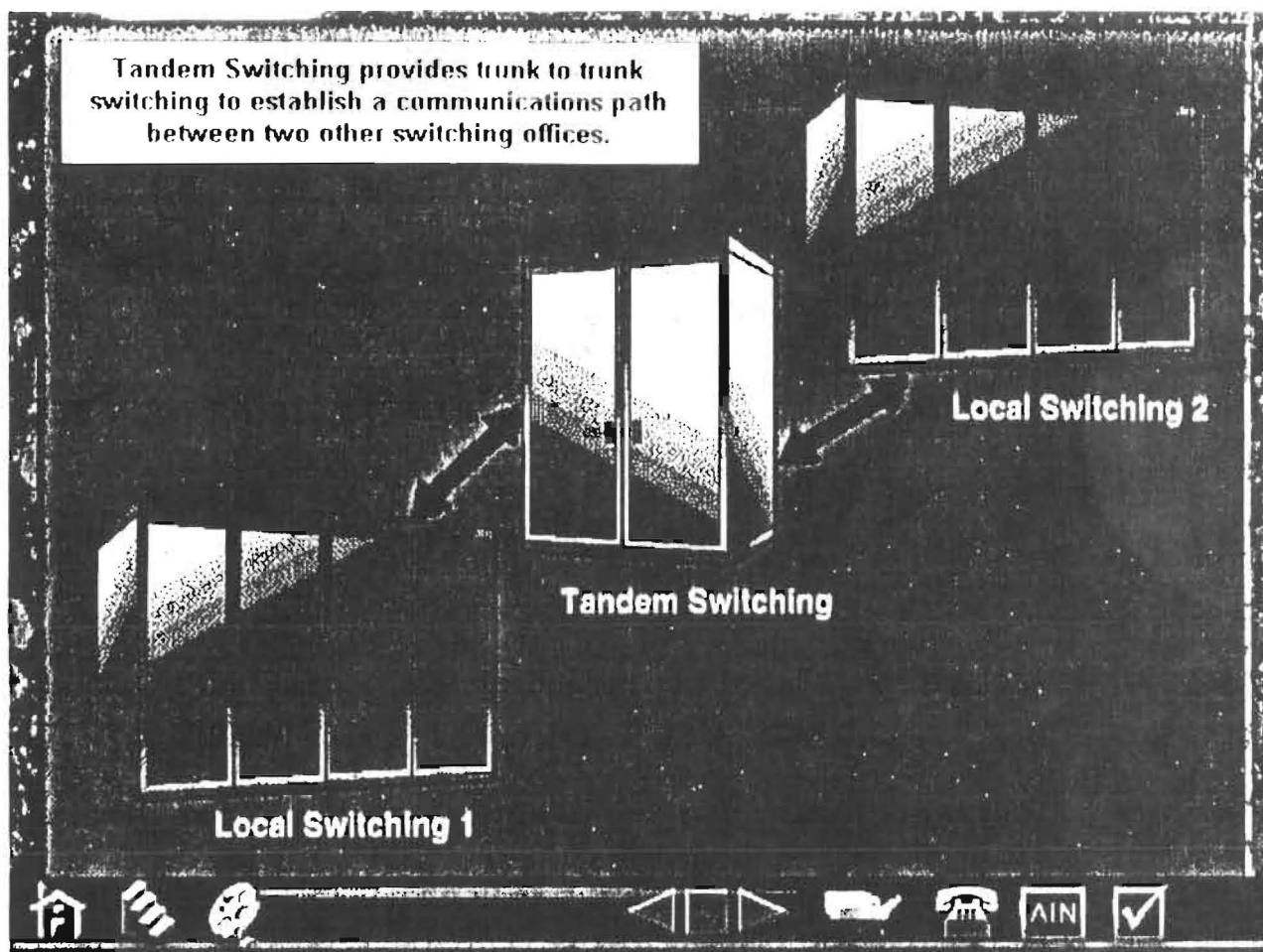
Unbundling of Tandem Switching could also provide new entrants the opportunity to provide a tandem switch of their own, the functionality of which they could then sell to other new entrants and interexchange carriers, just as Indiana Switch did in the 1900's to provide equal access to independent telephone companies.

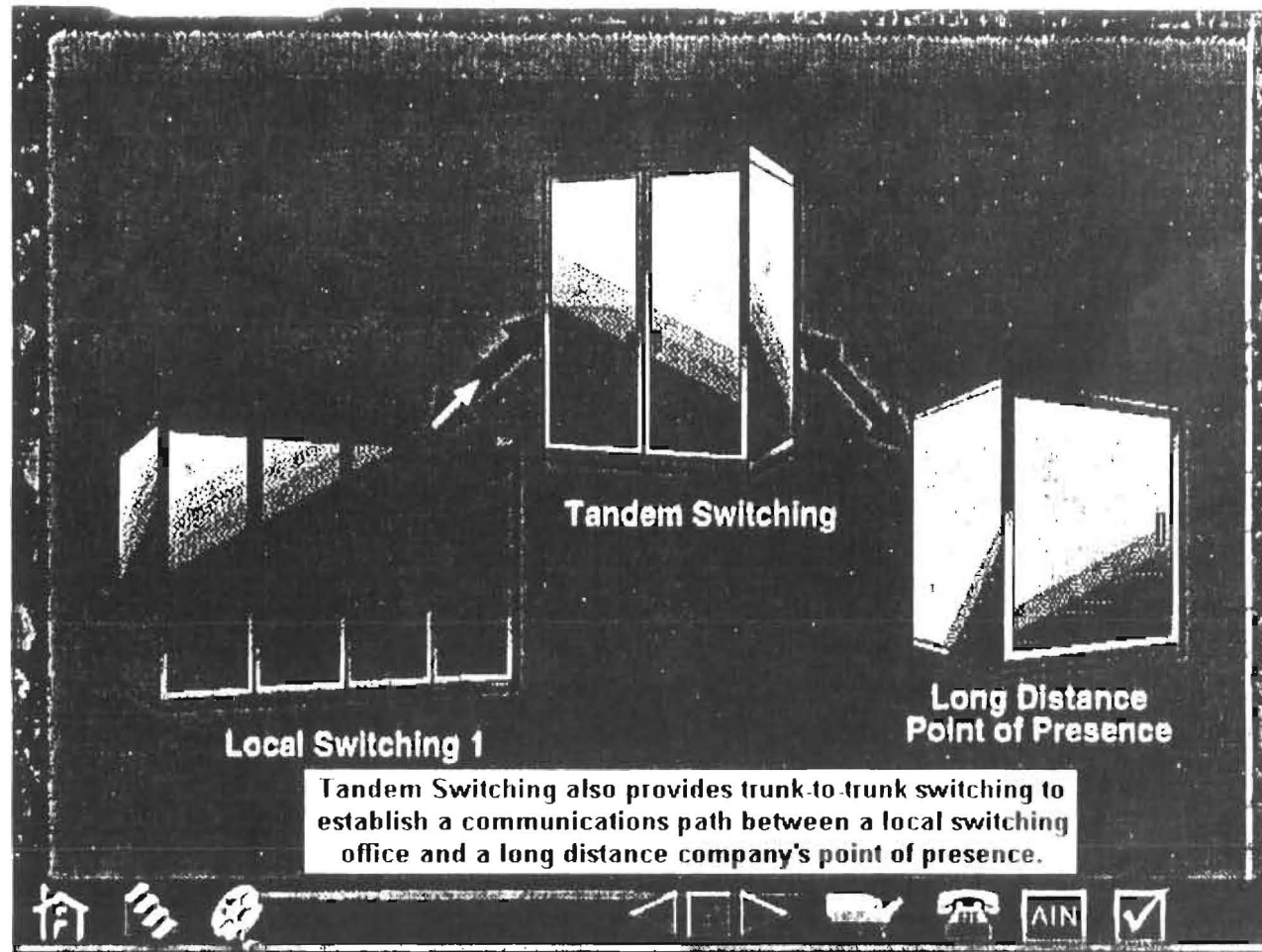




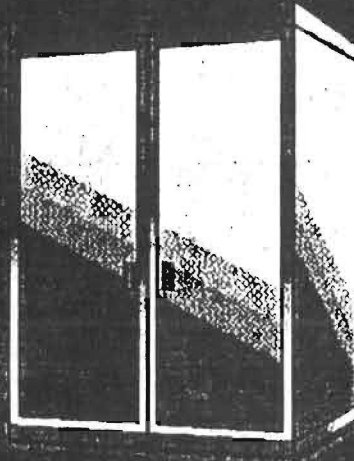




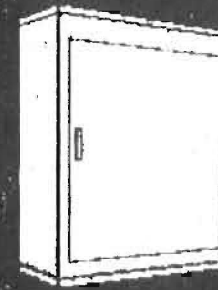




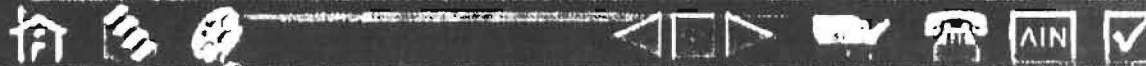
Tandem Switching is connected to the separate signaling network for the purpose of routing calls through the network.

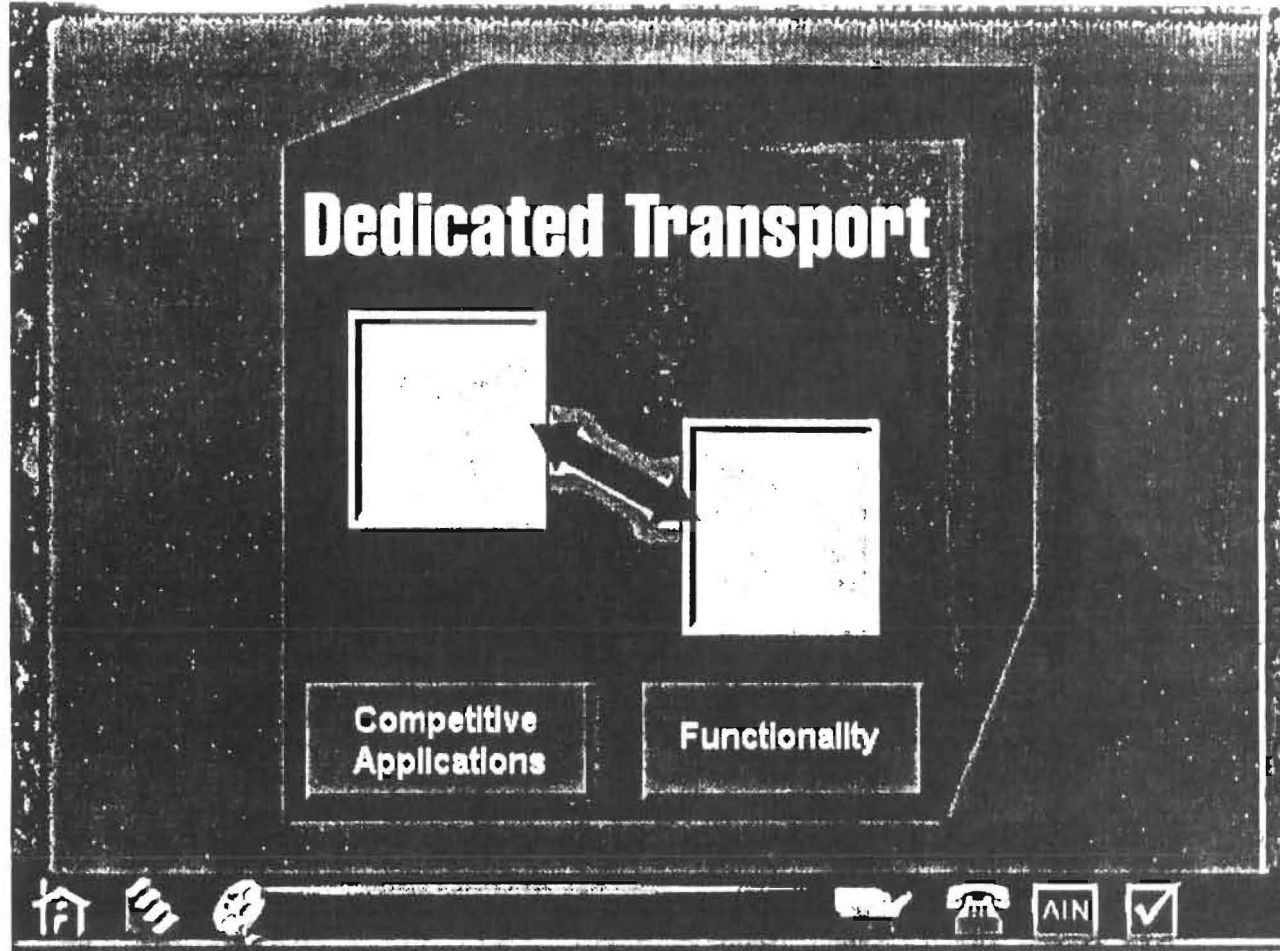


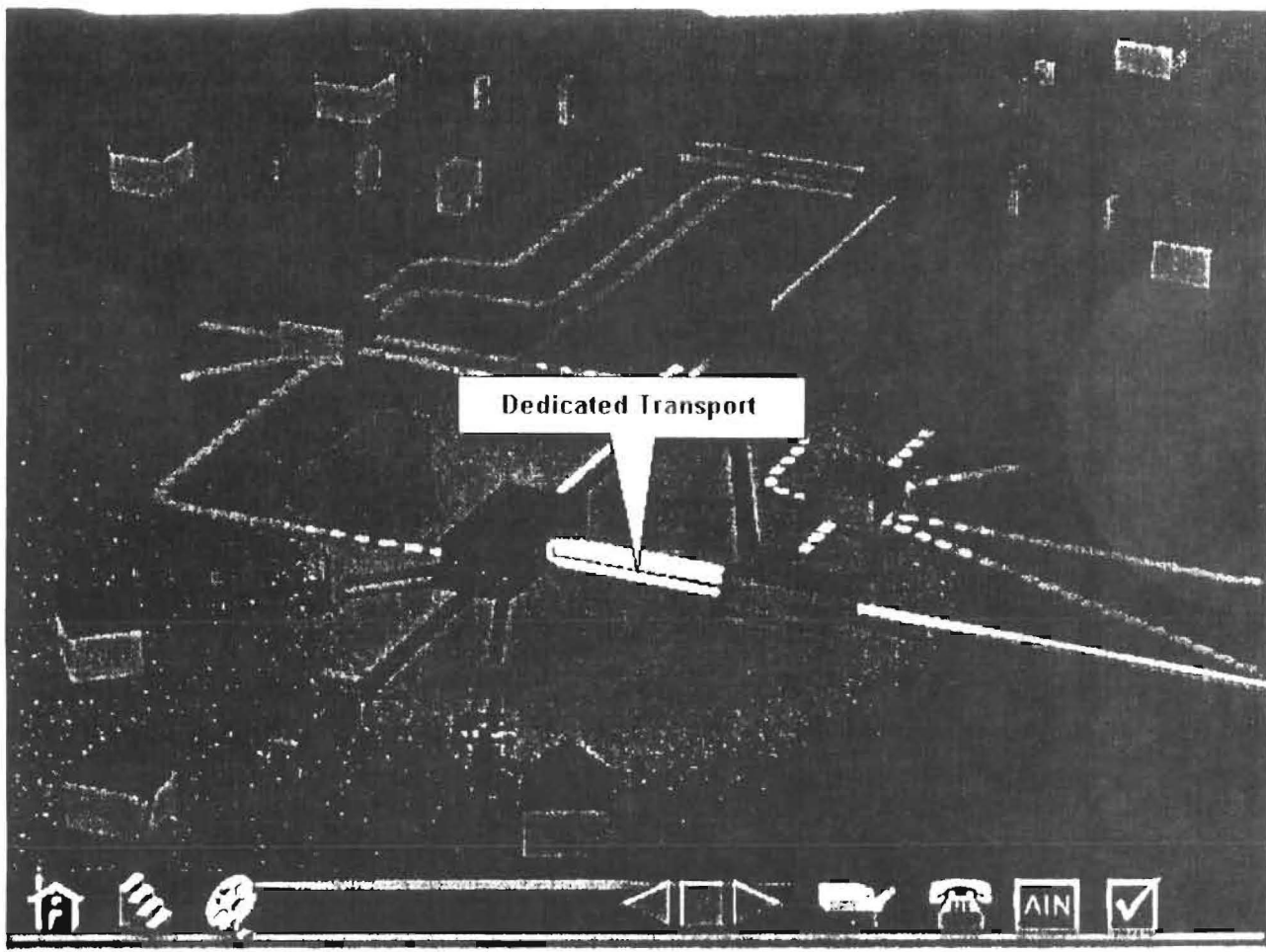
Tandem Switching

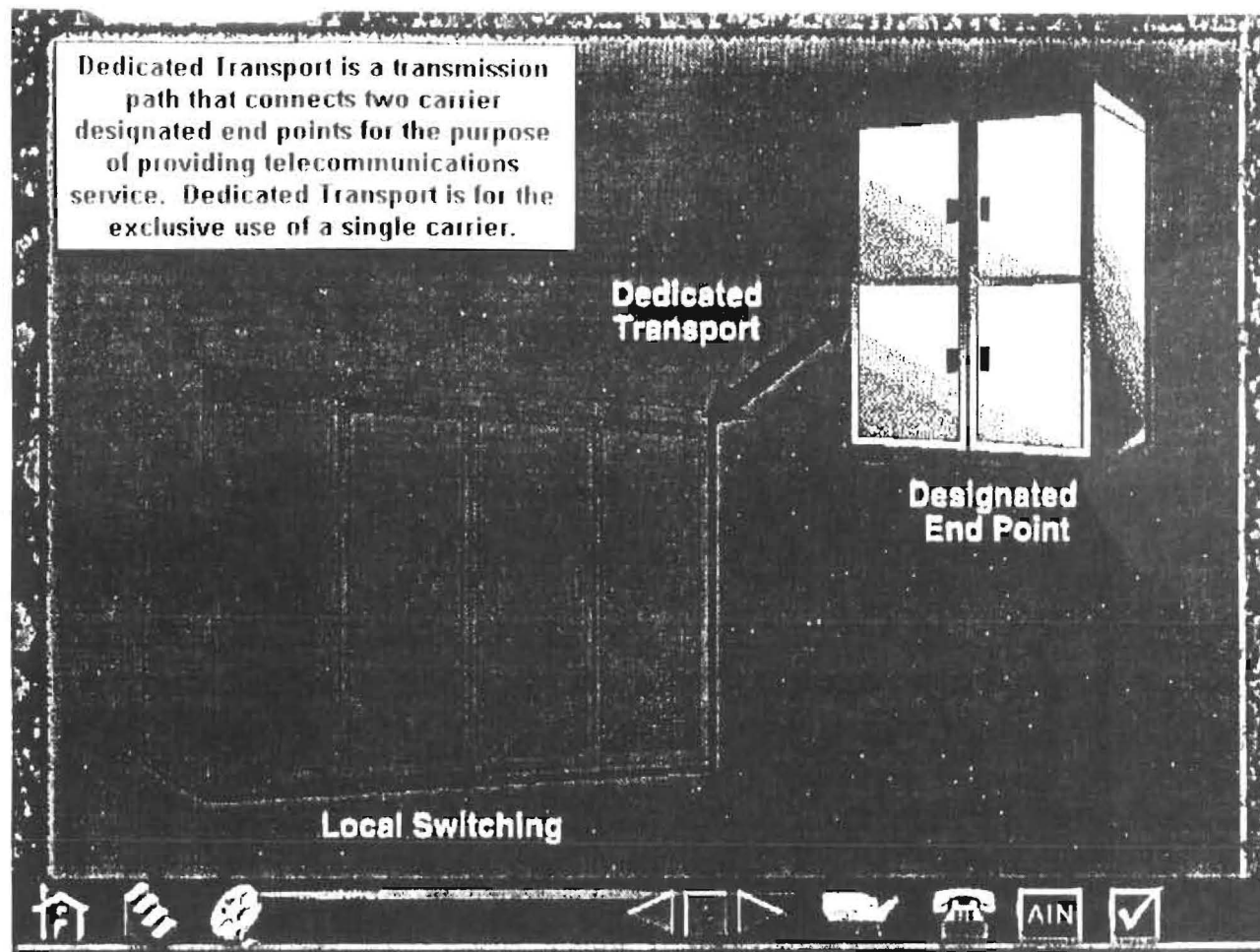


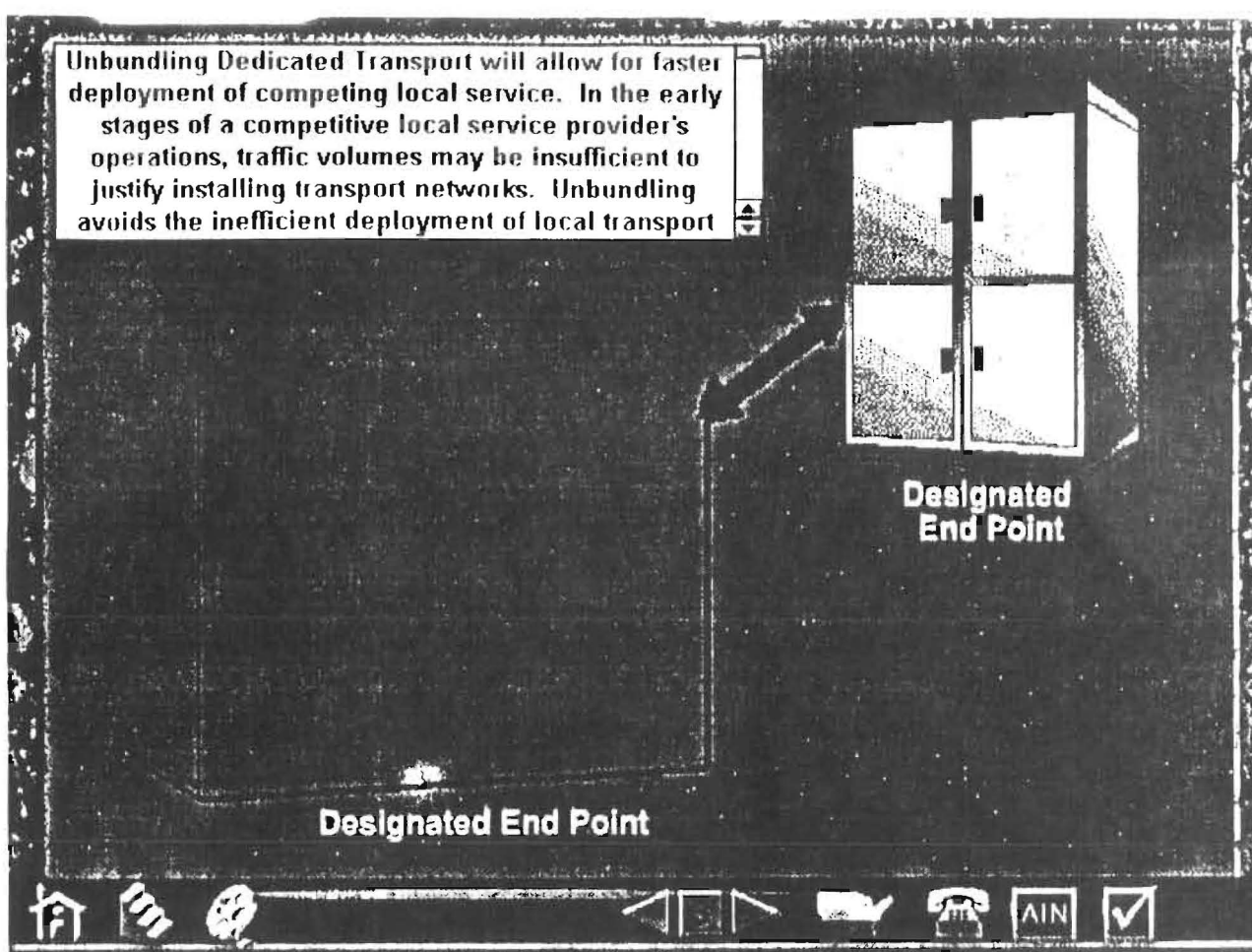
Signal Transfer Points

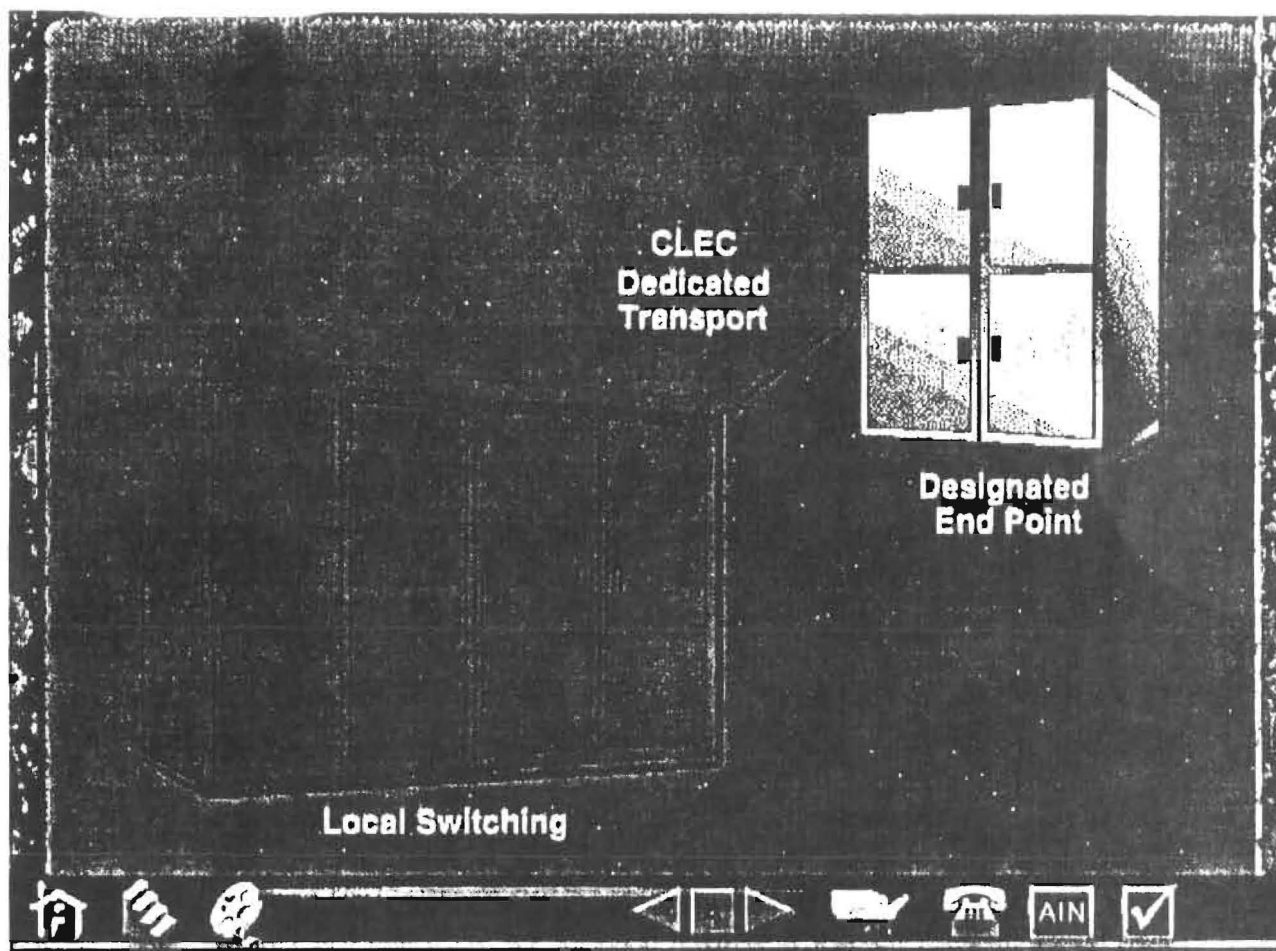


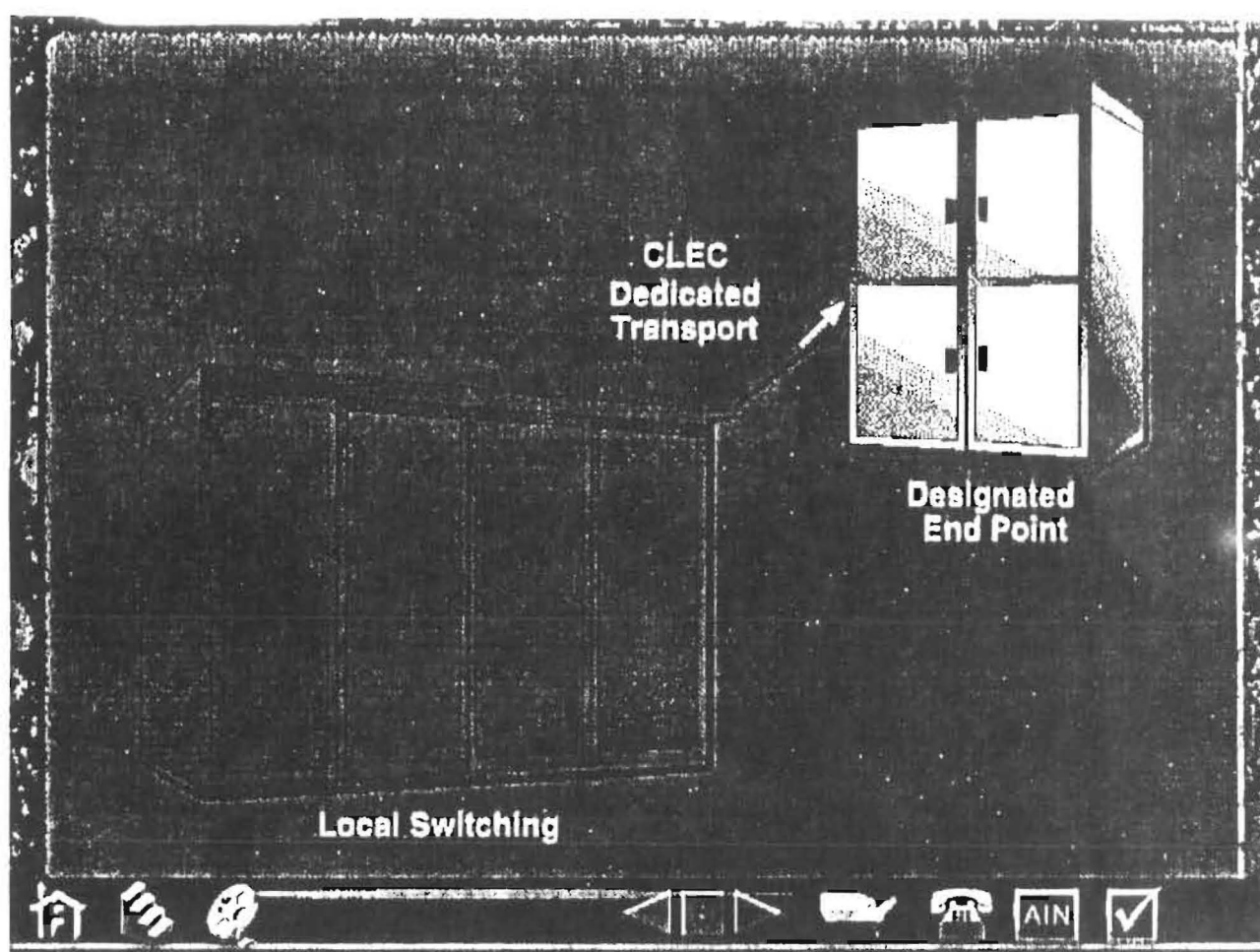


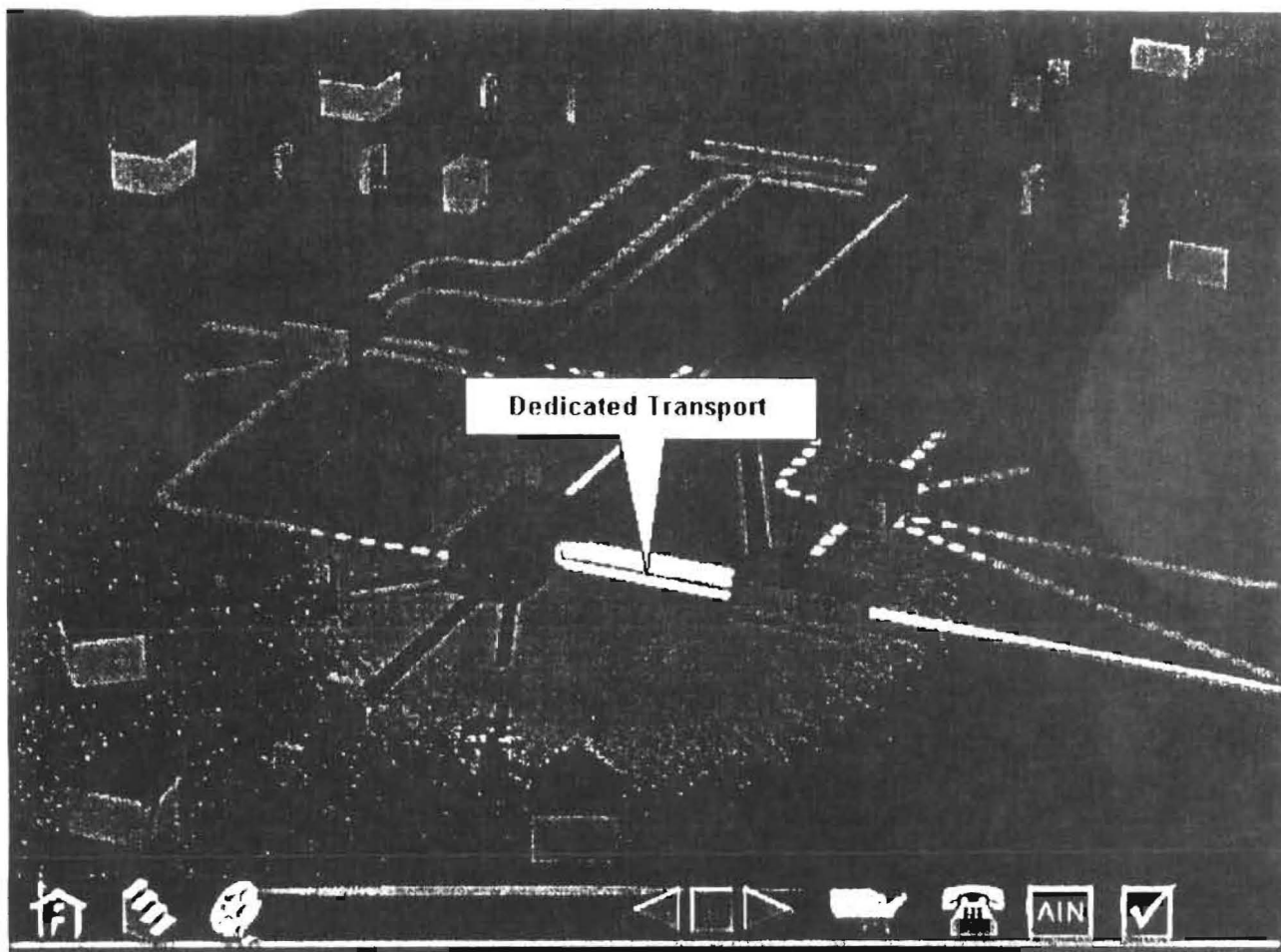


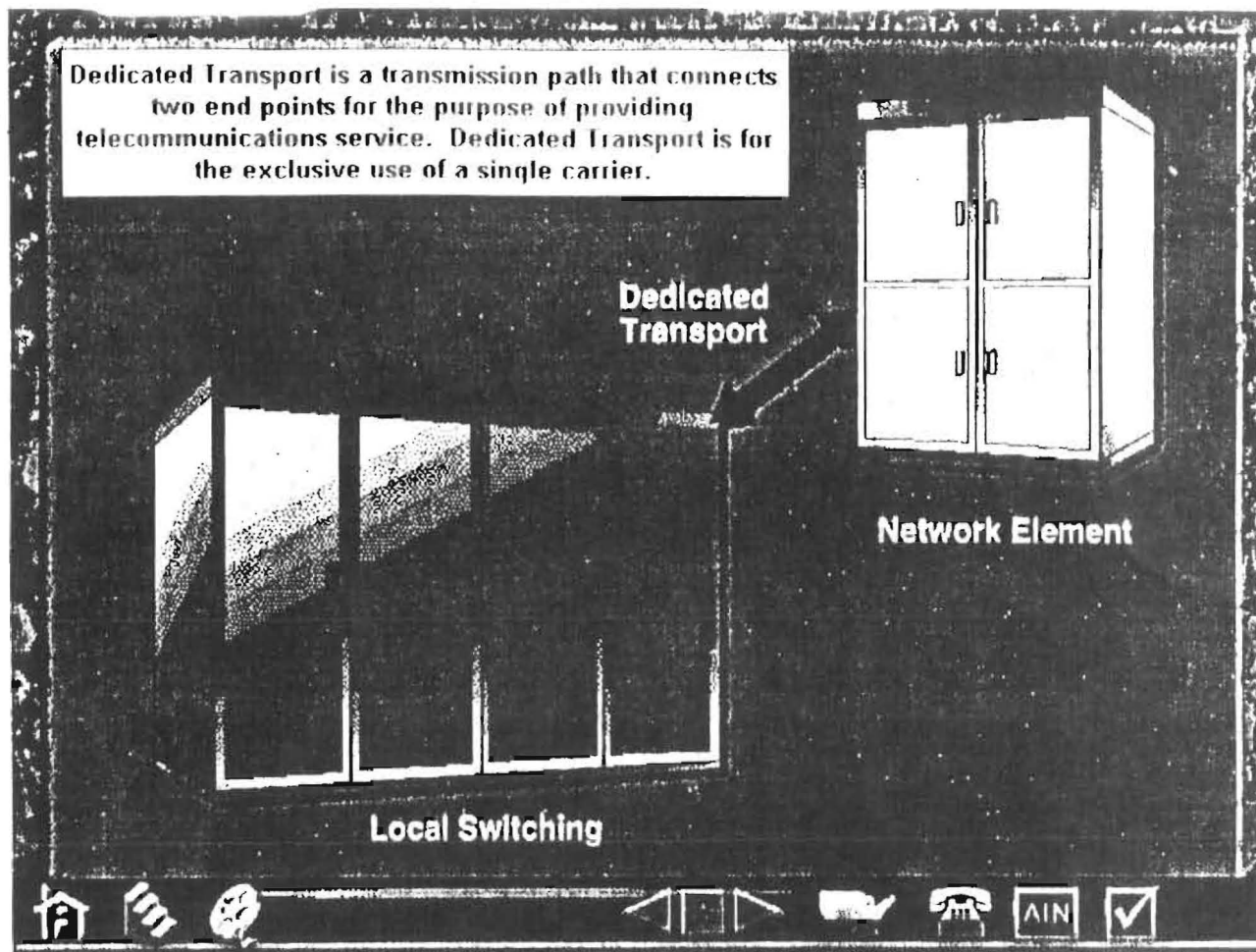












The end points are designated by the purchaser of the Dedicated Transport and can include ILEC Central Offices or other equipment locations, AT&T Network components, other Carrier Network components, or customer locations.



Dedicated
Transport

Designated End Point



For example, AT&T may want dedicated transport between two LEC switching elements (Local Switching and/or Tandem Switching) if there is enough traffic to warrant a dedicated trunk group.



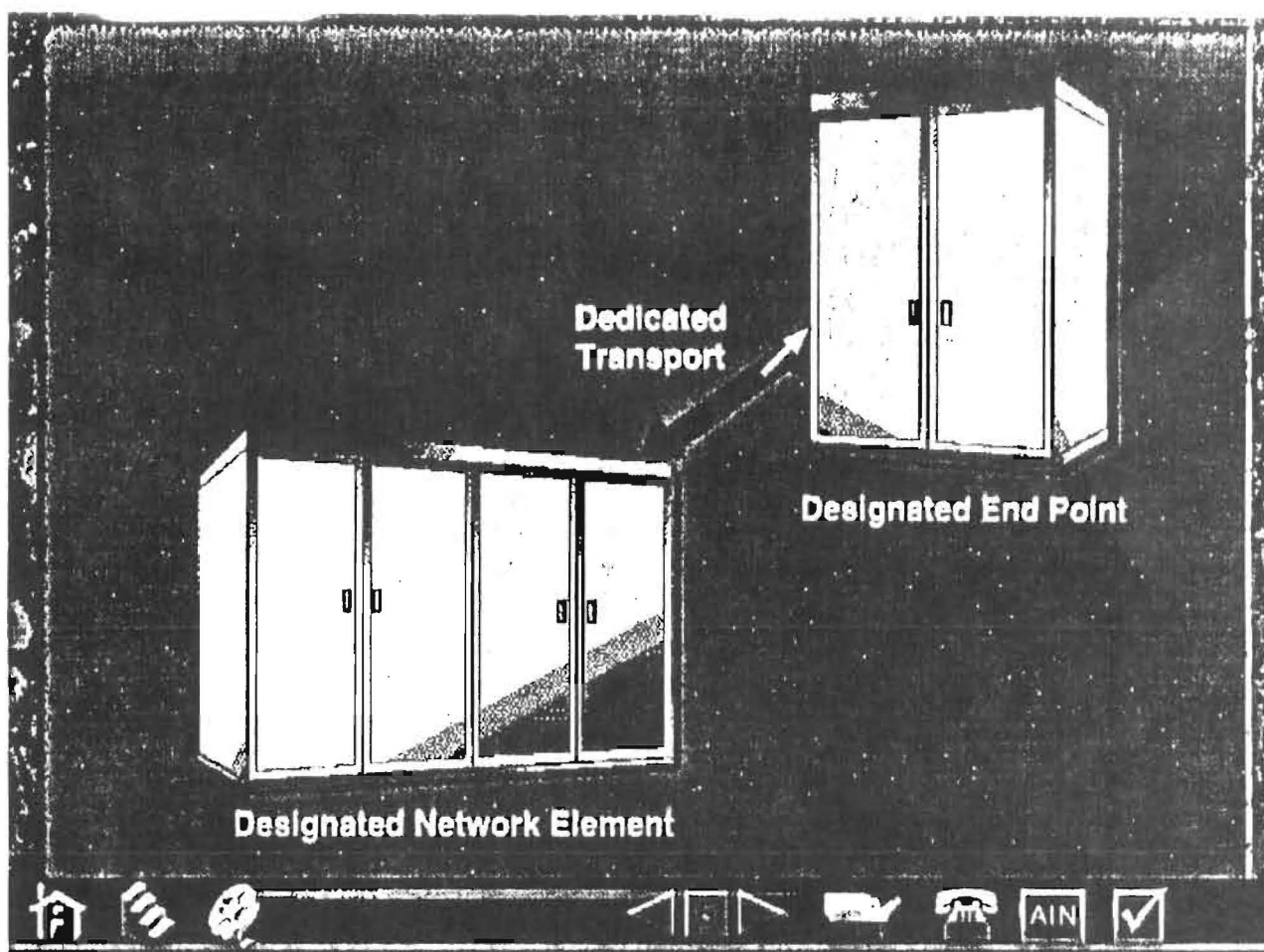
Local Switching

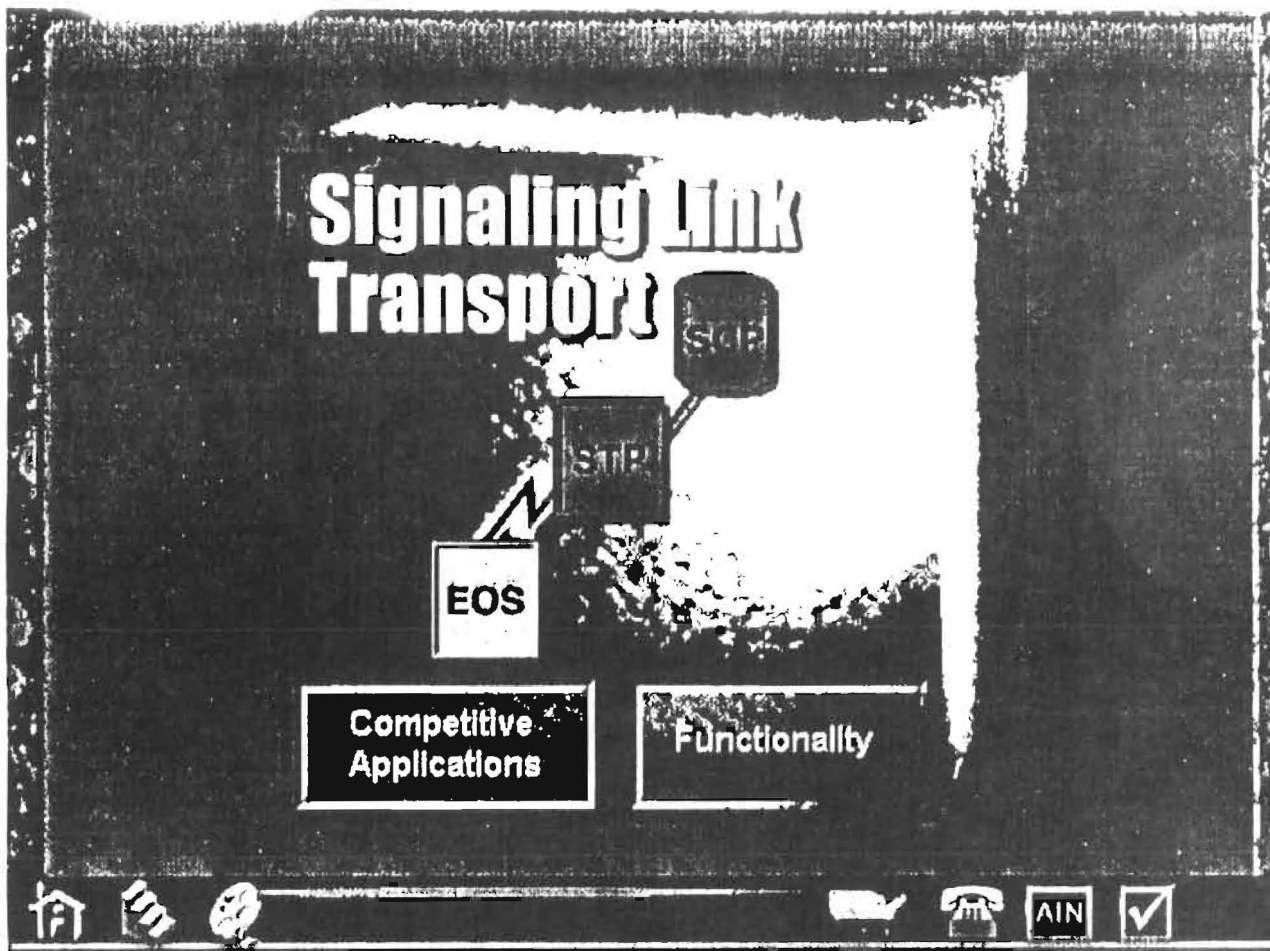
Dedicated Transport

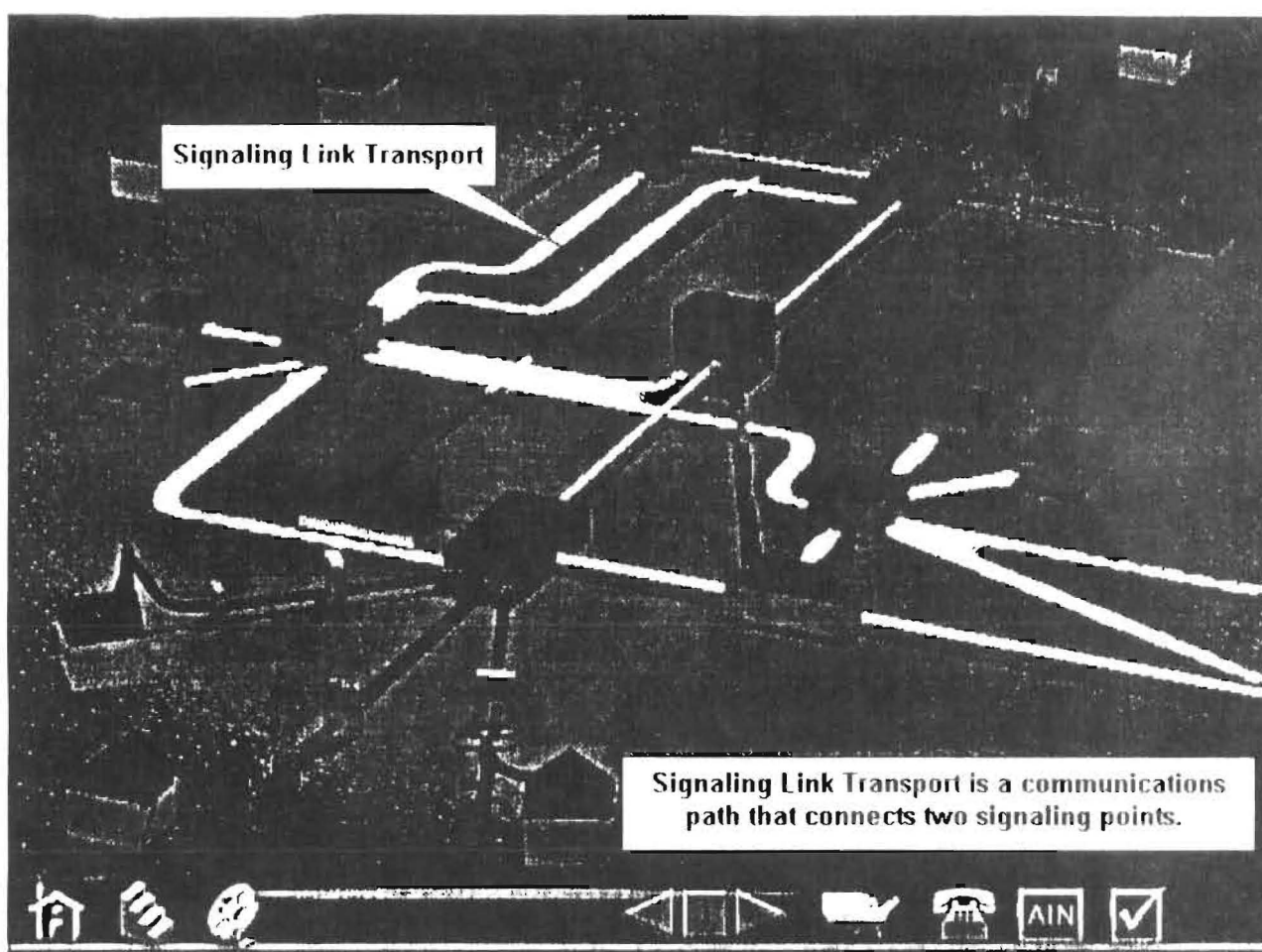


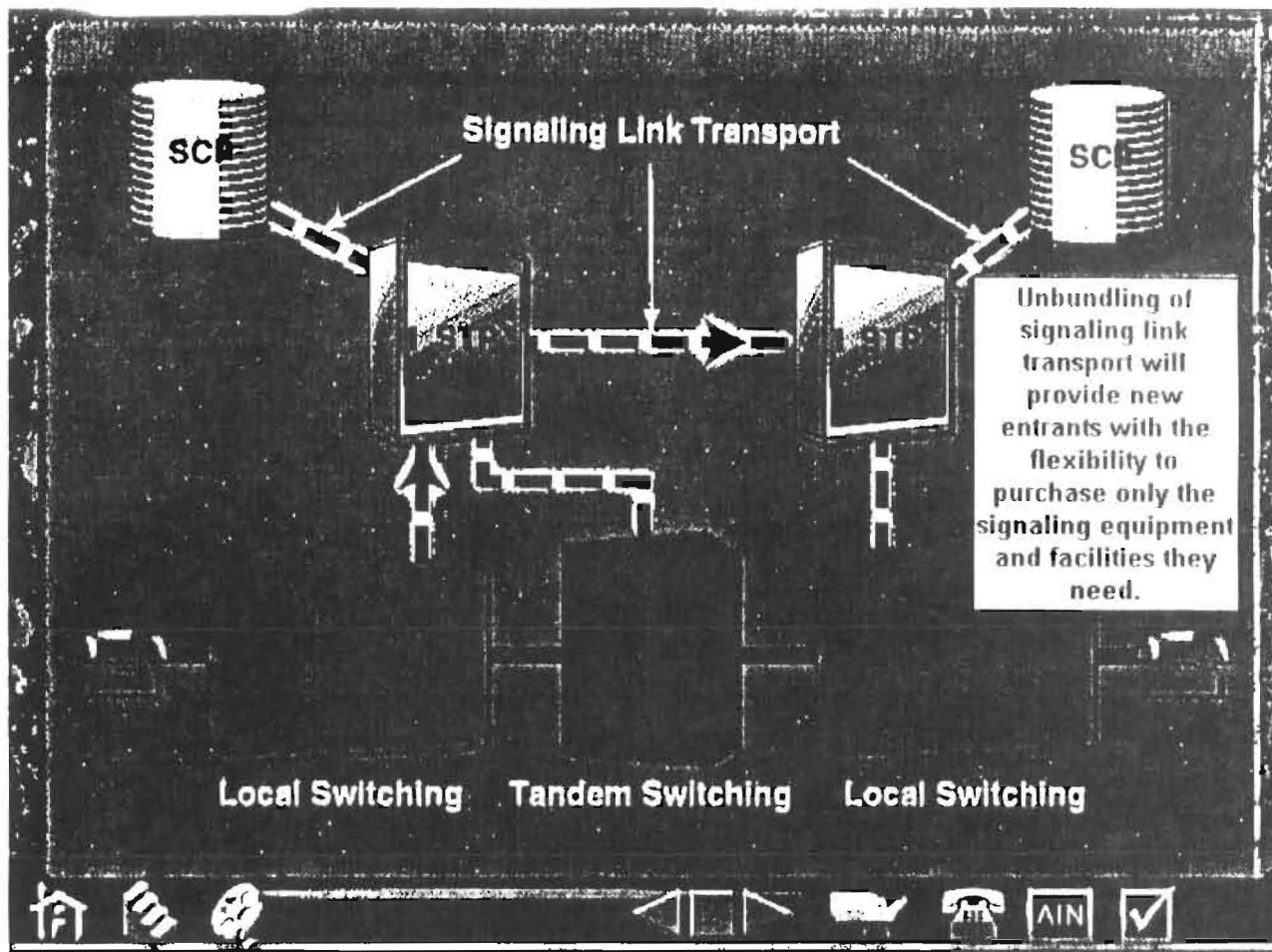
Tandem Switching

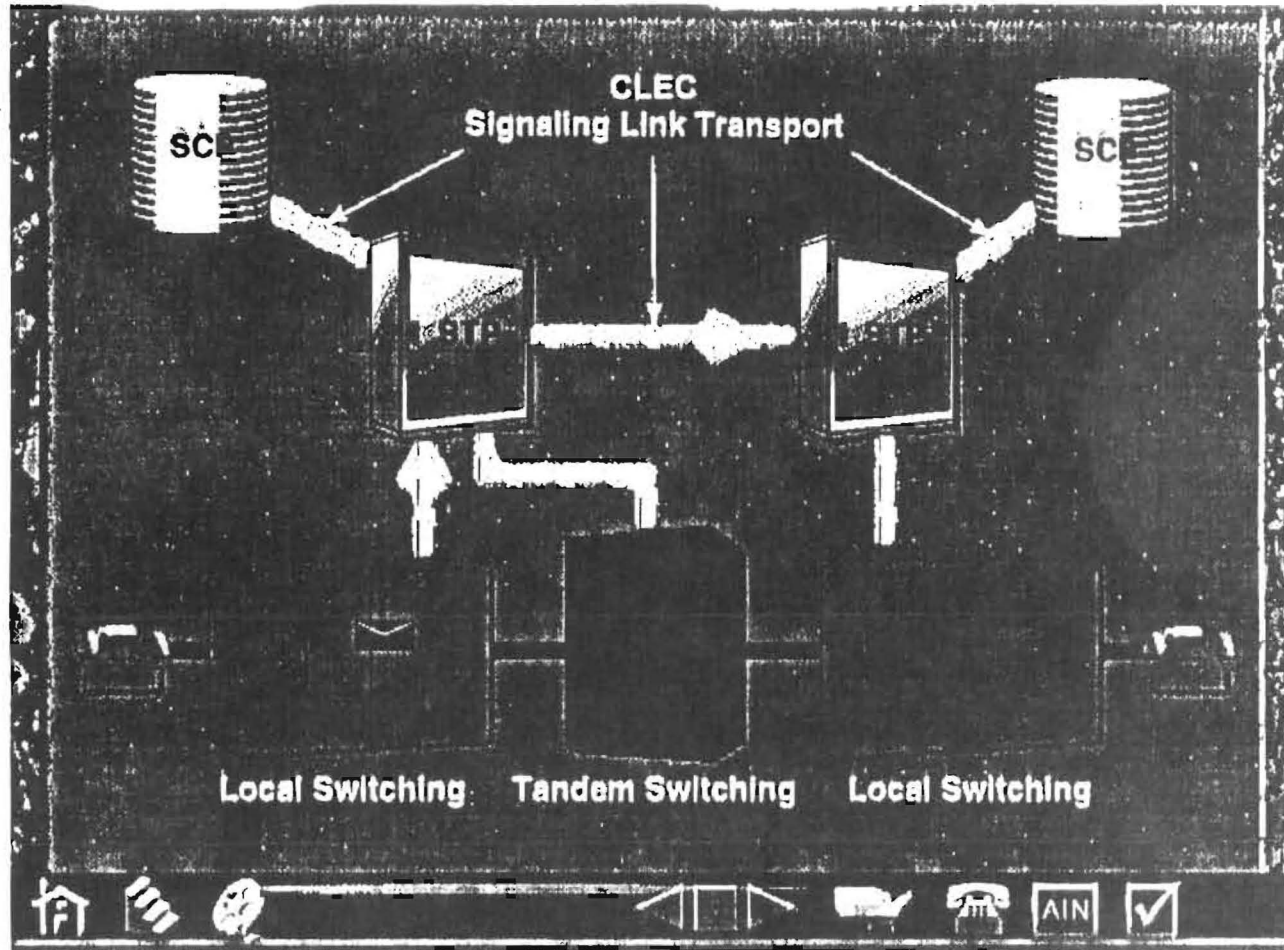


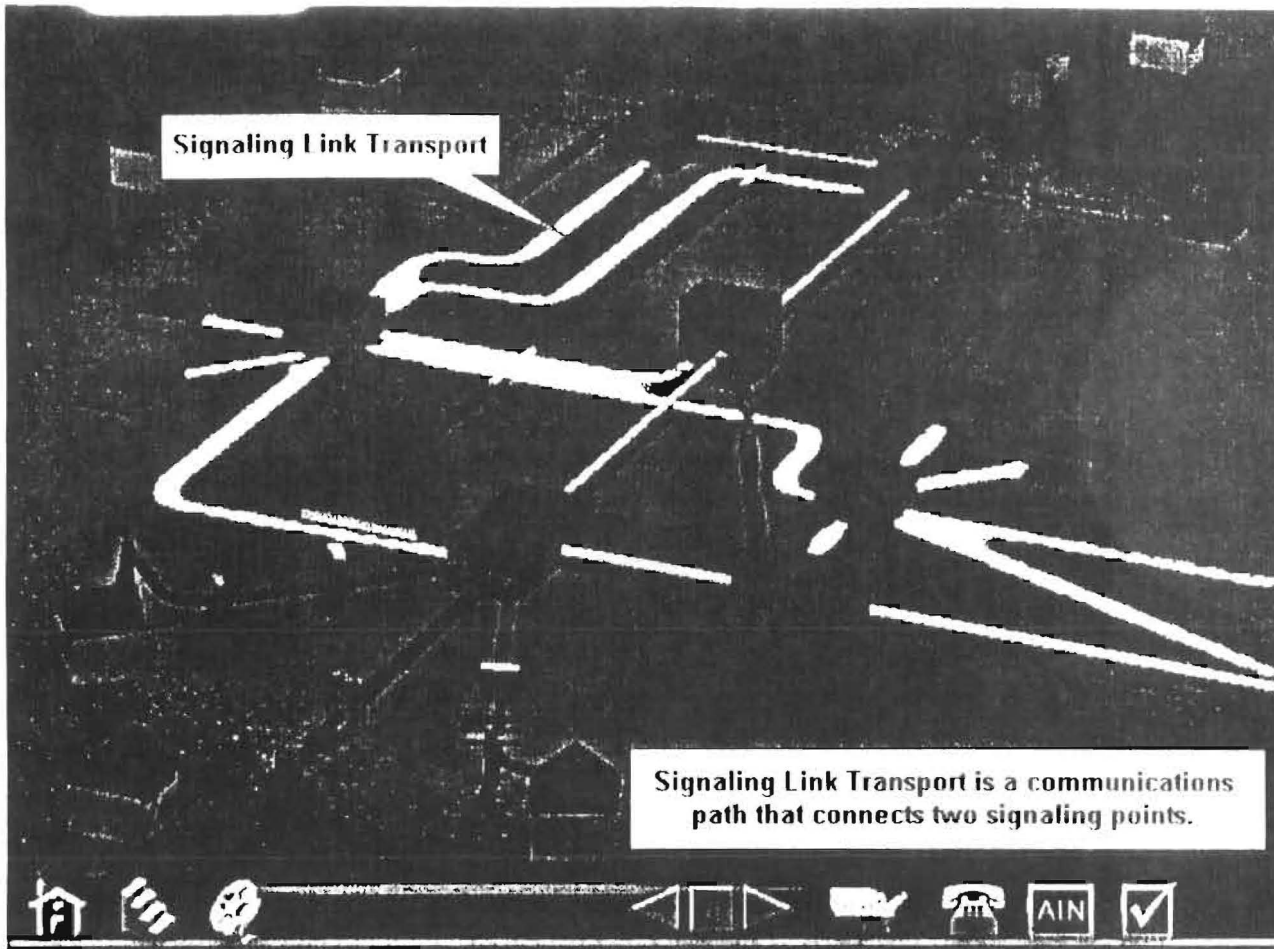


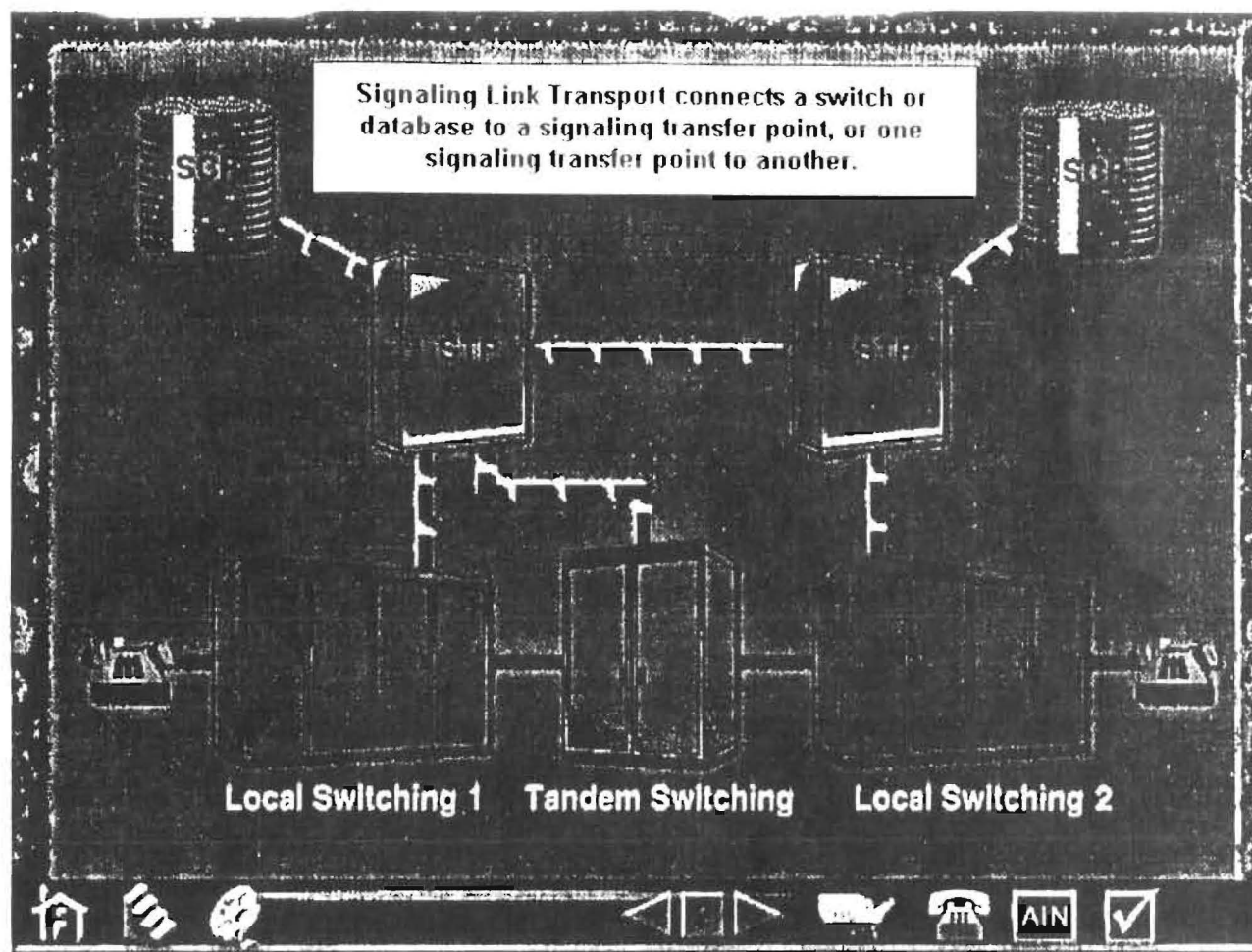


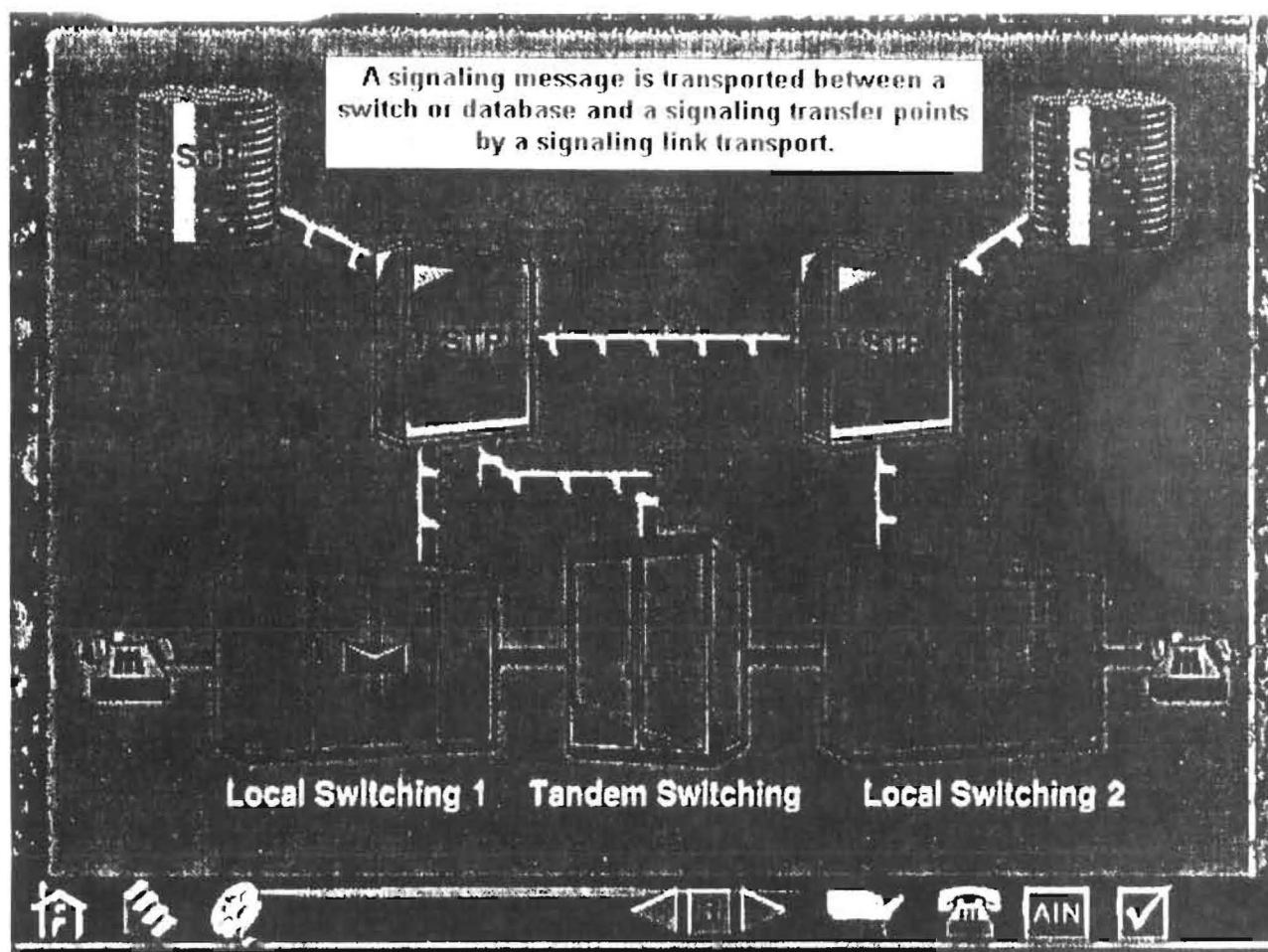


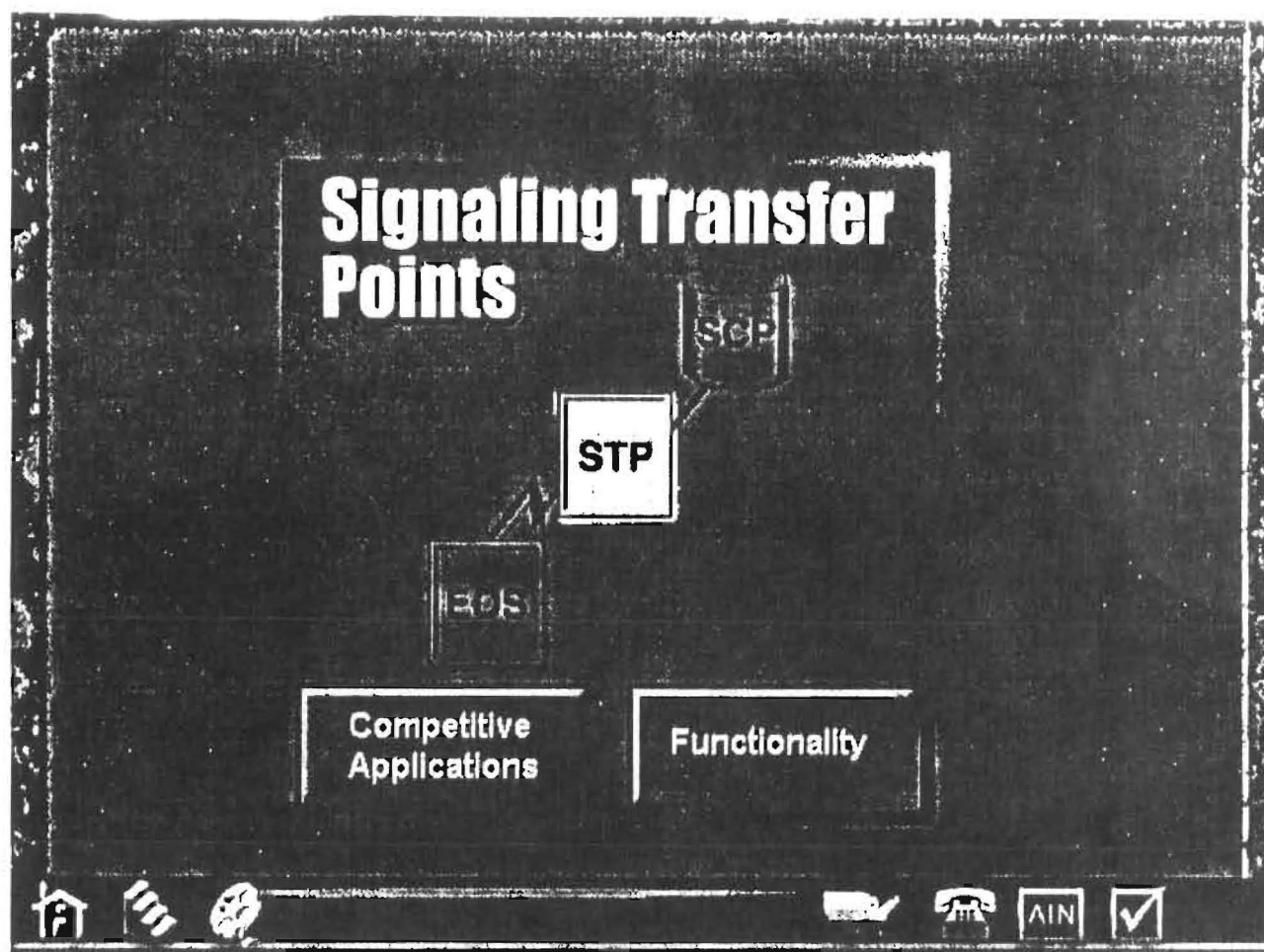


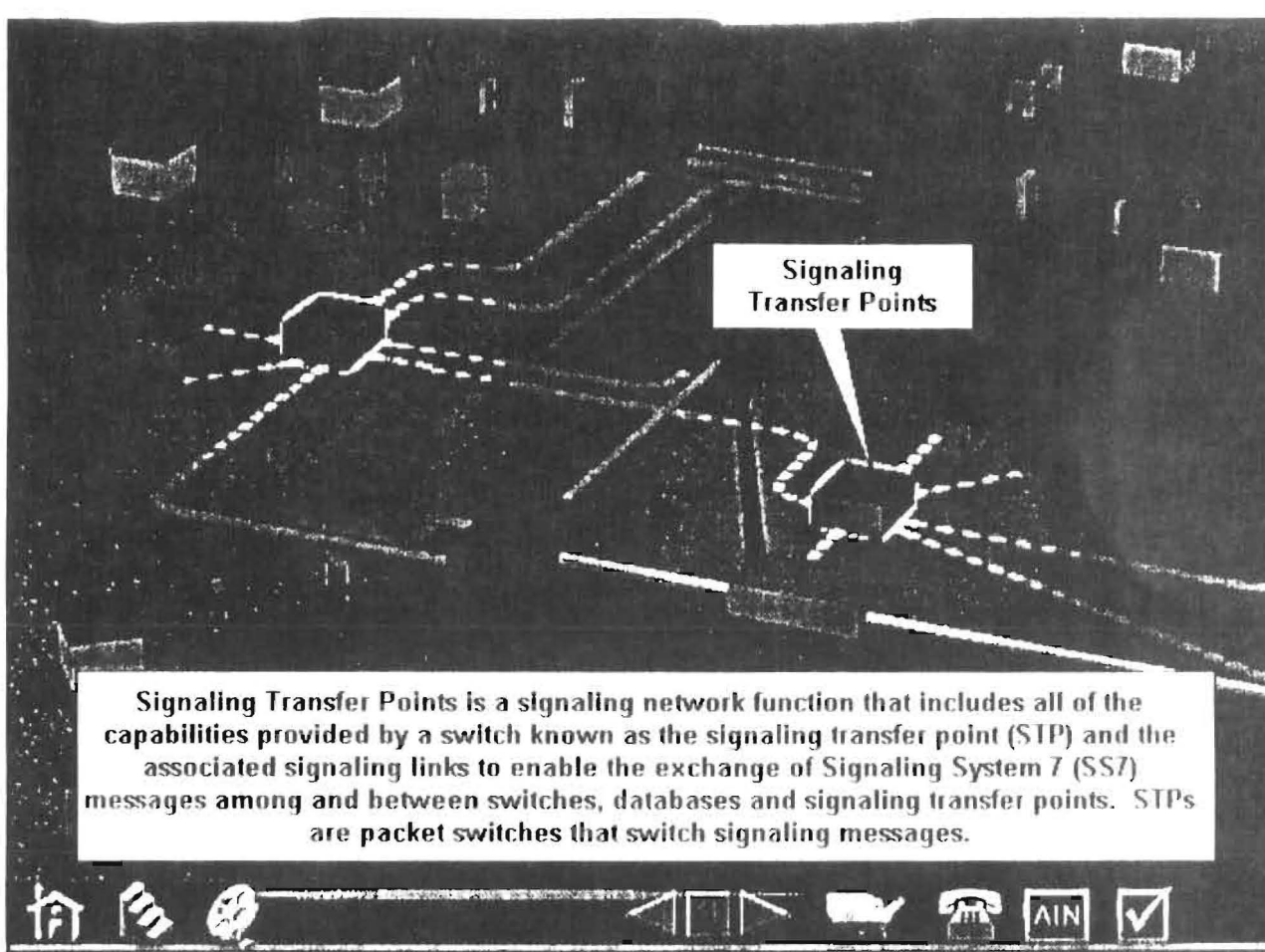


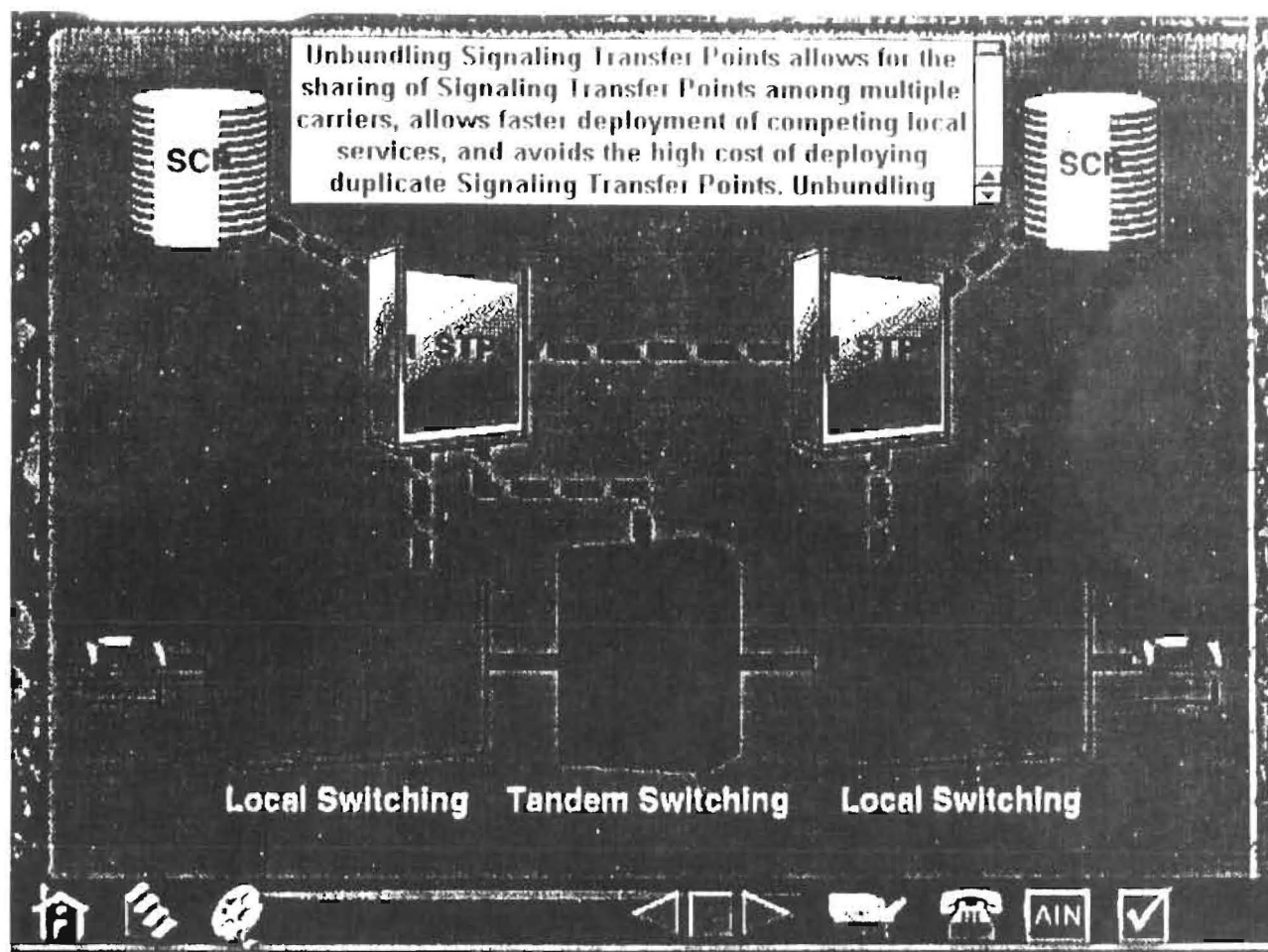


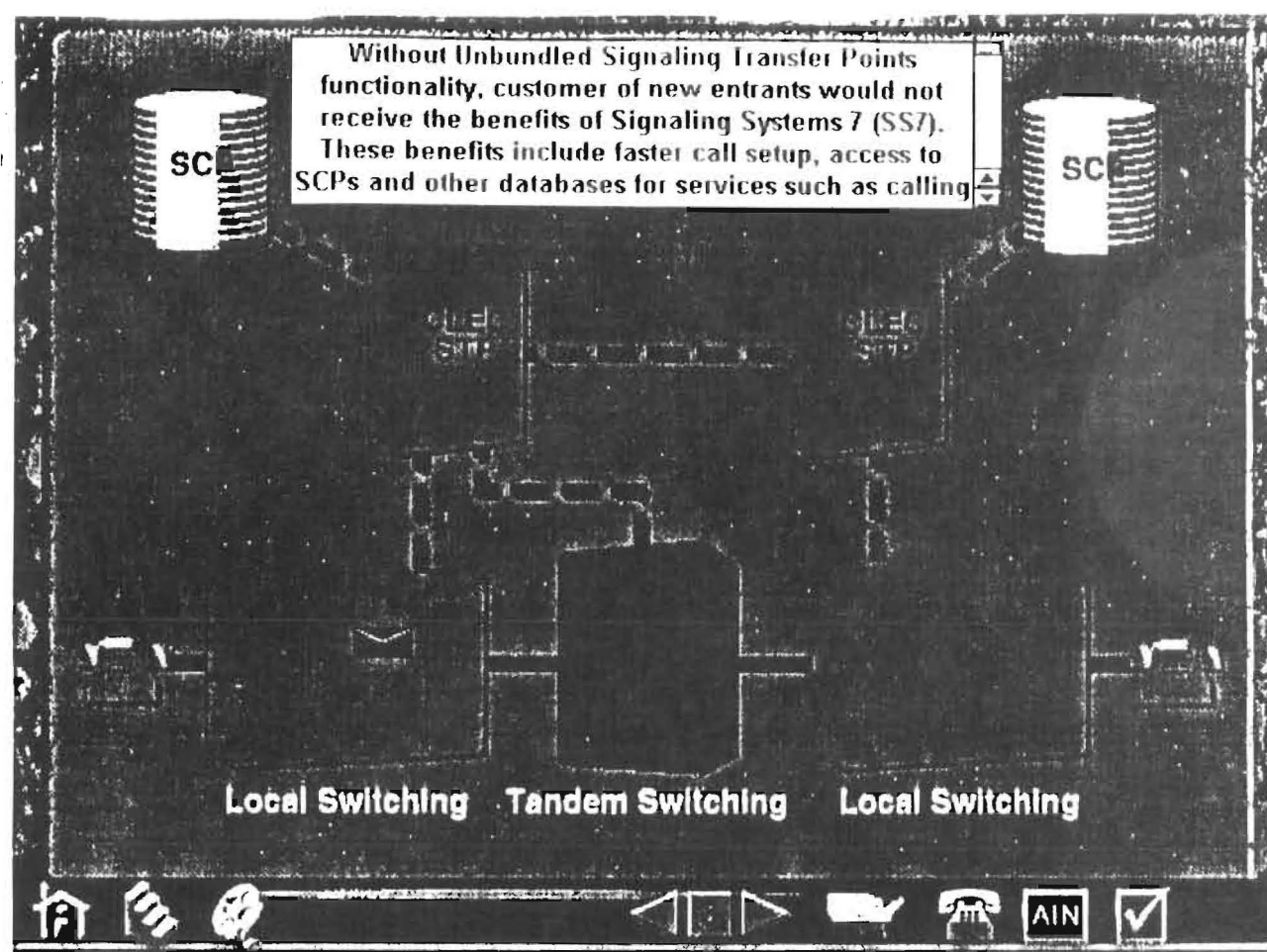


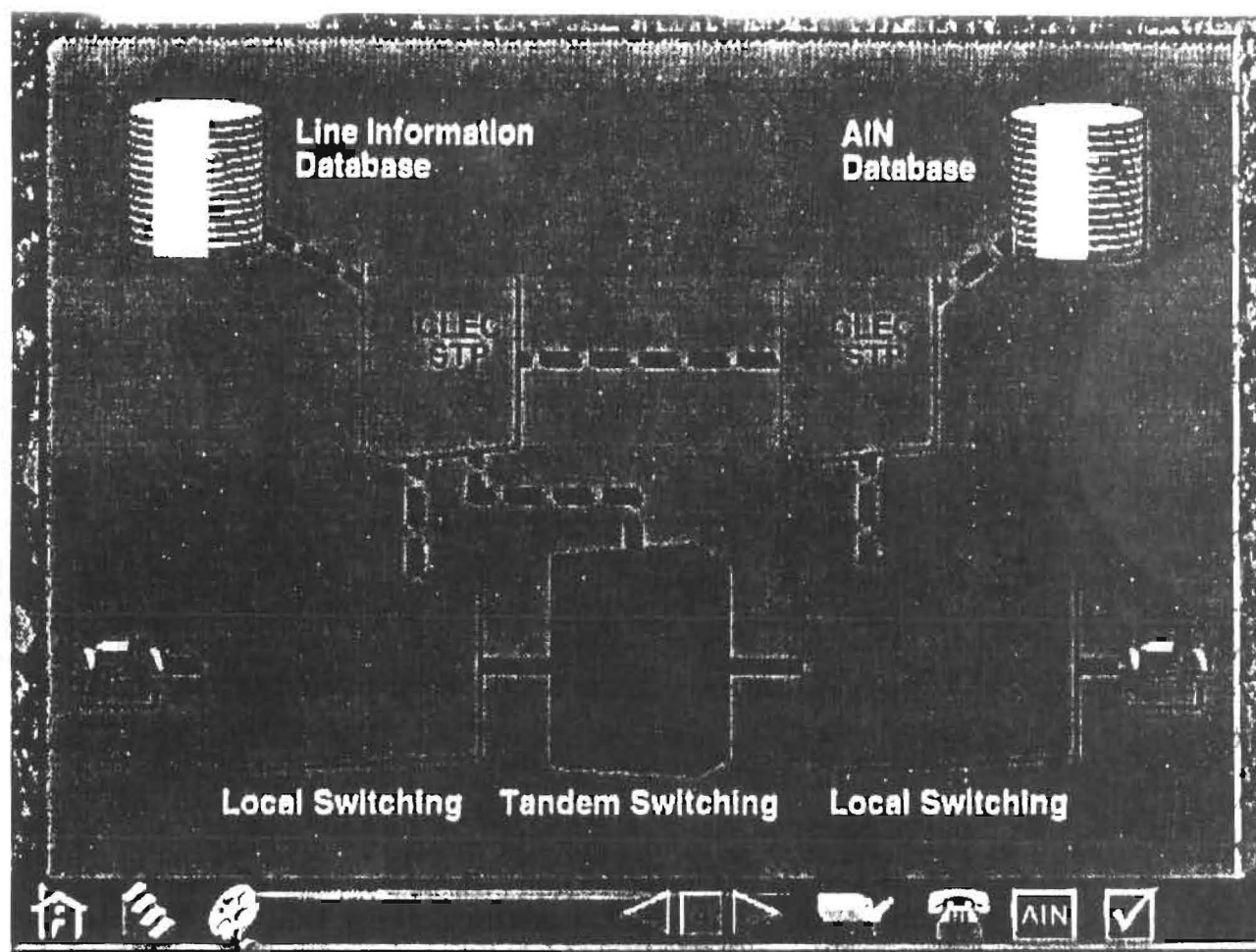


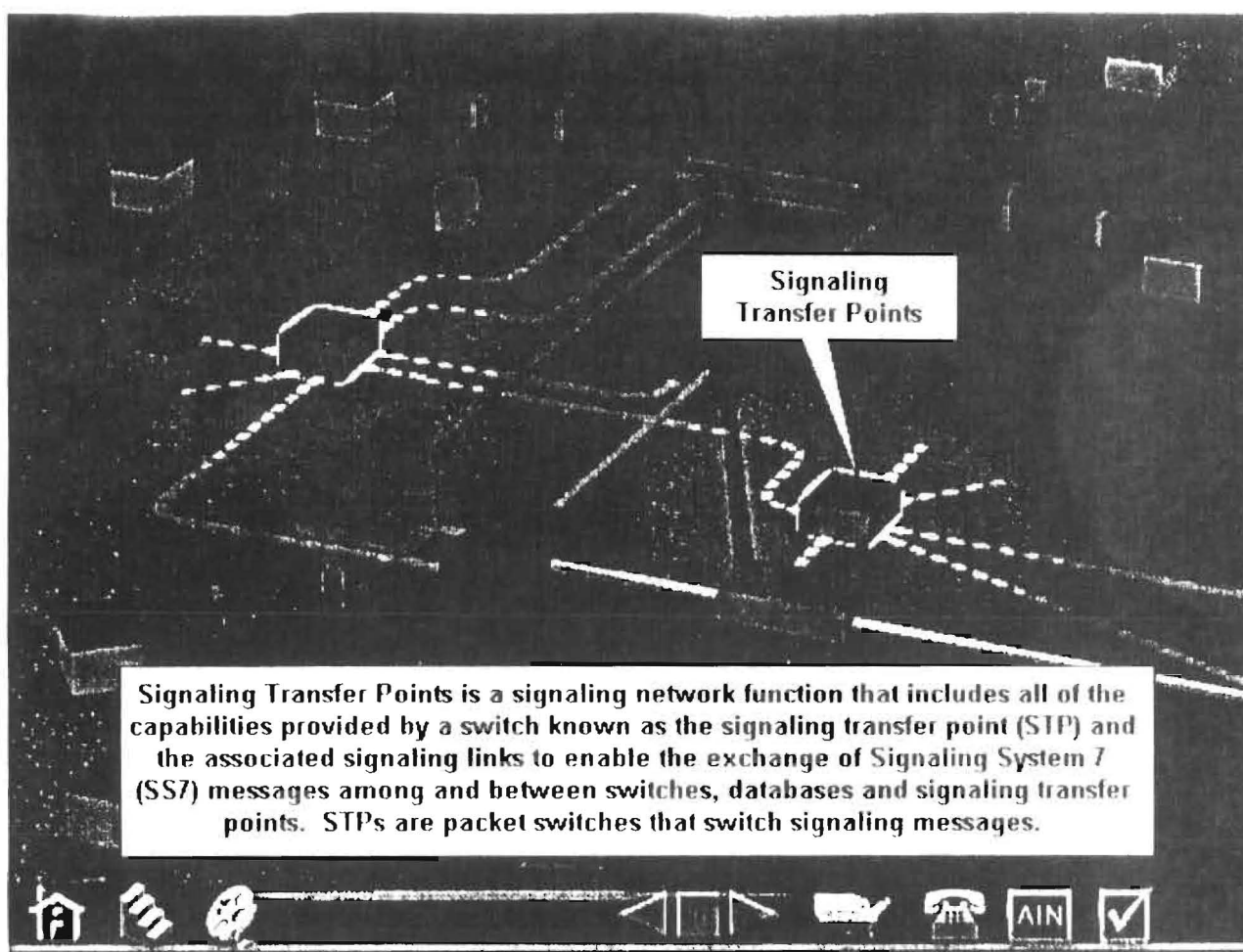


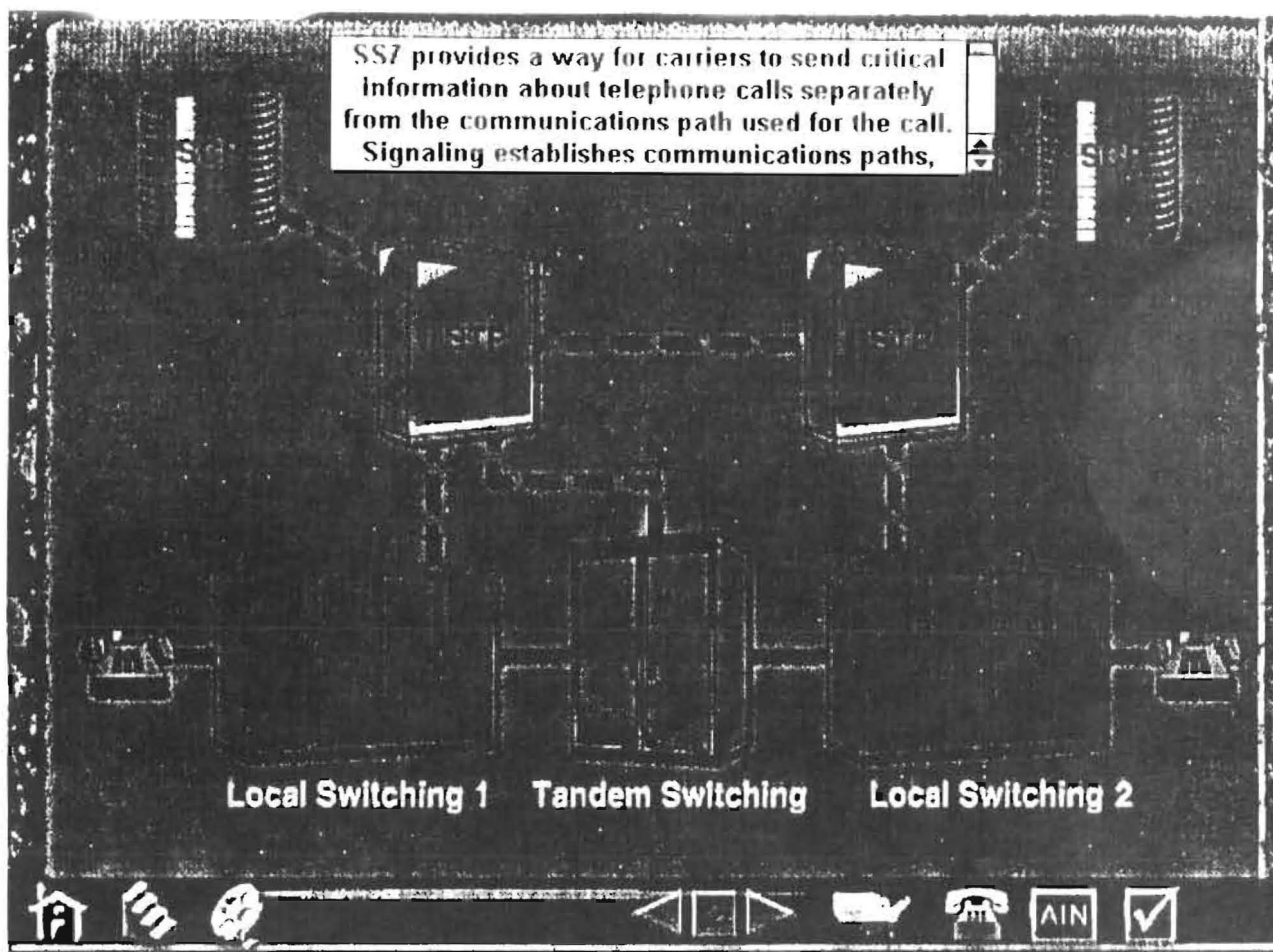


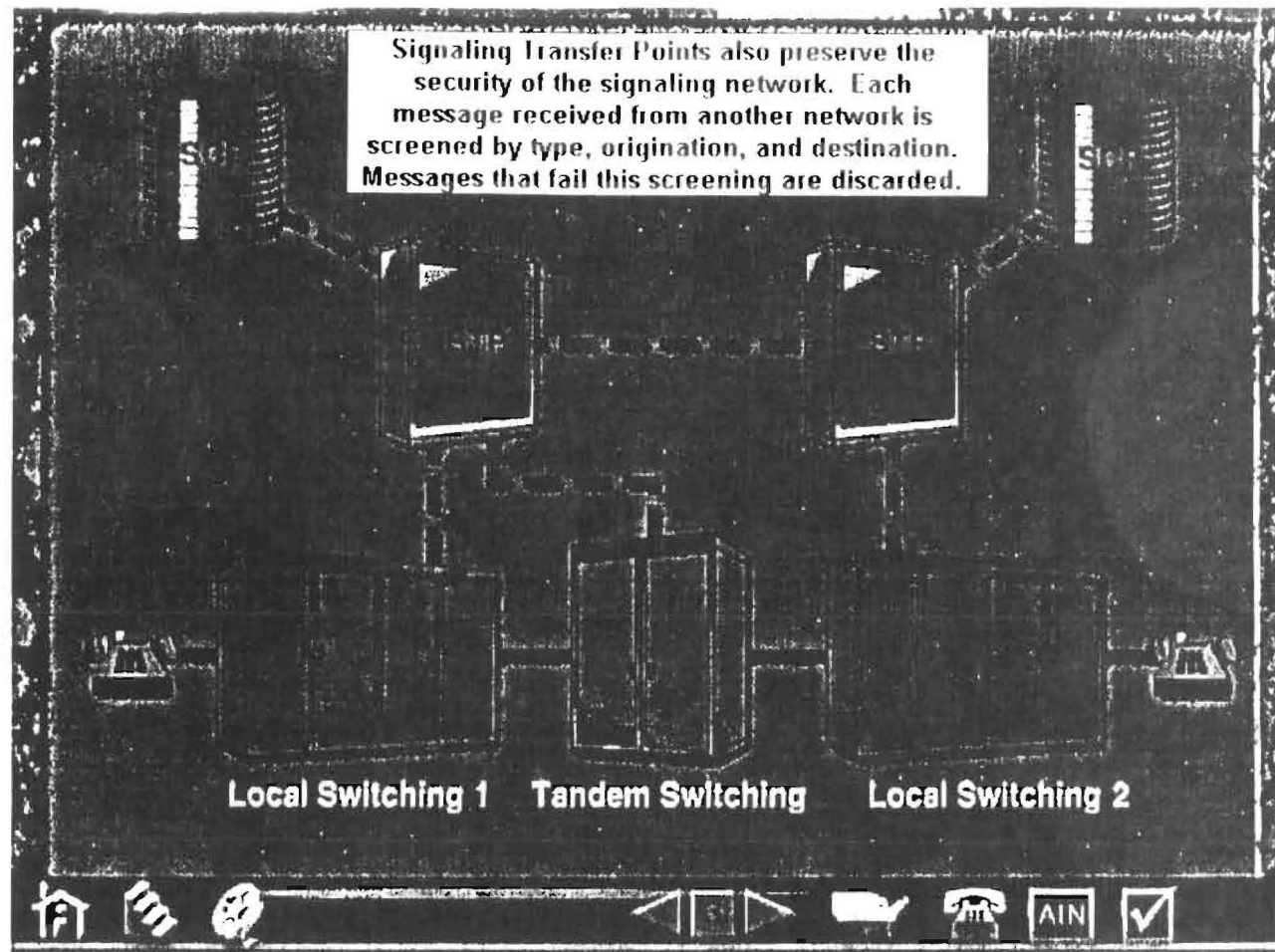


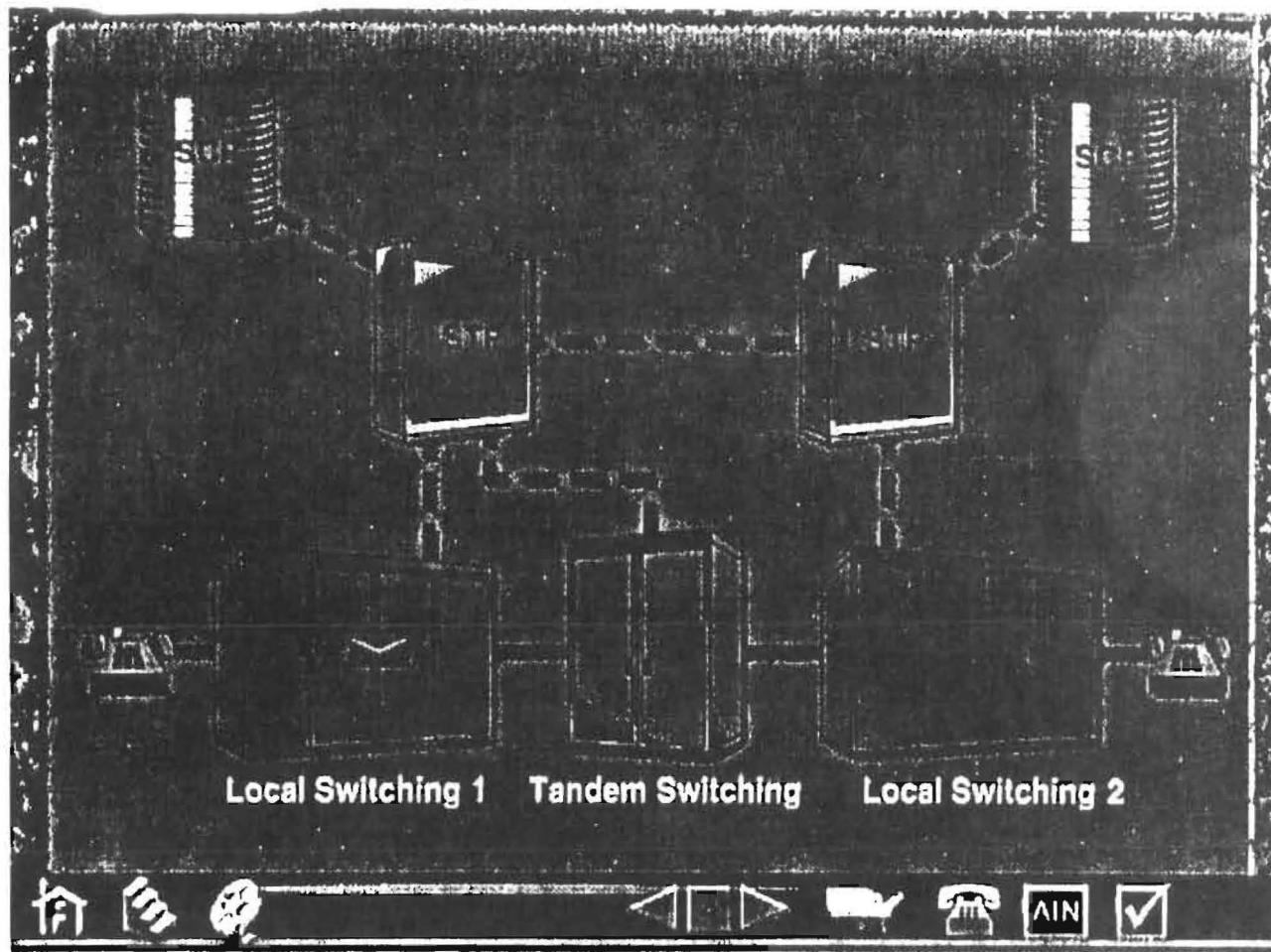


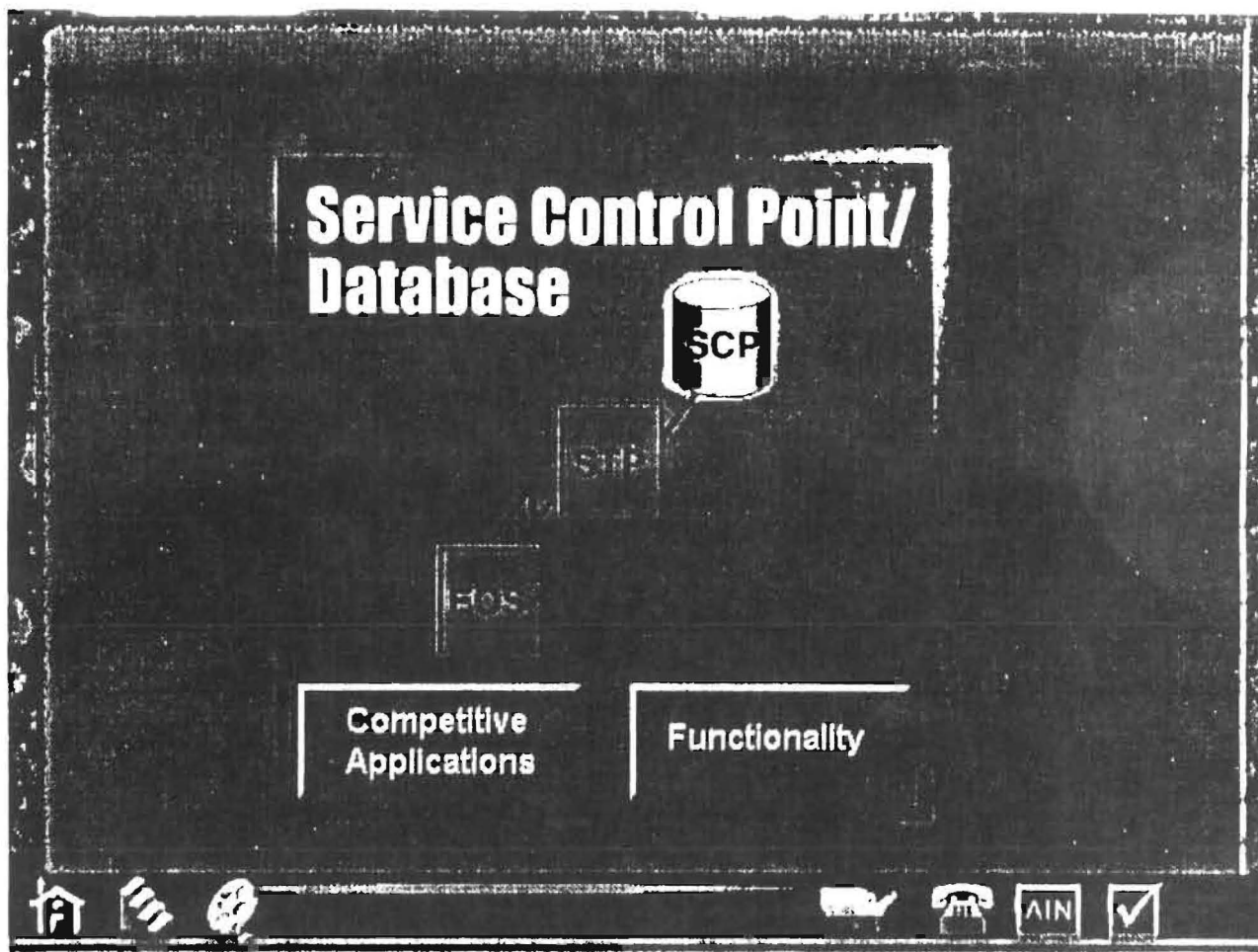


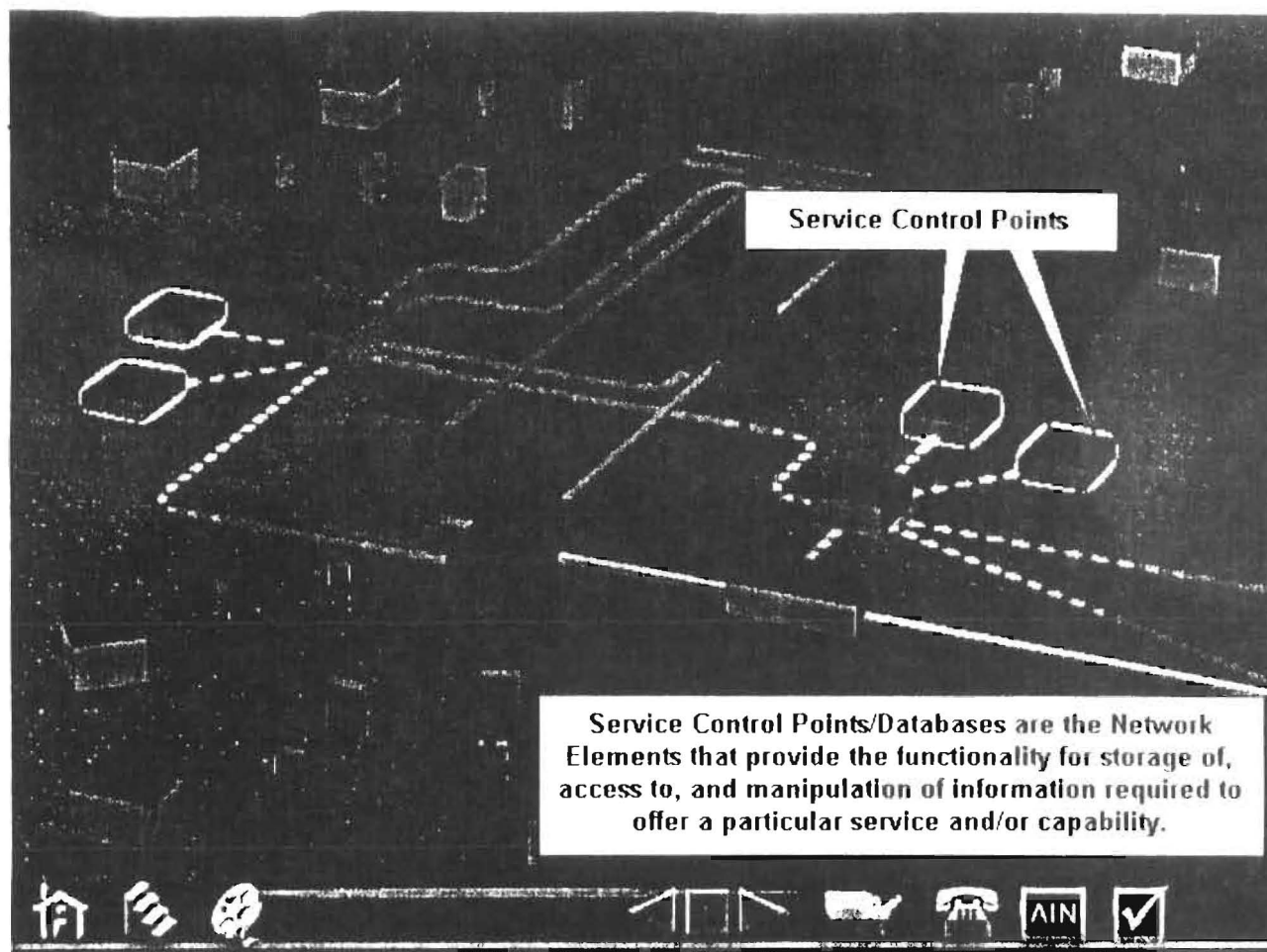


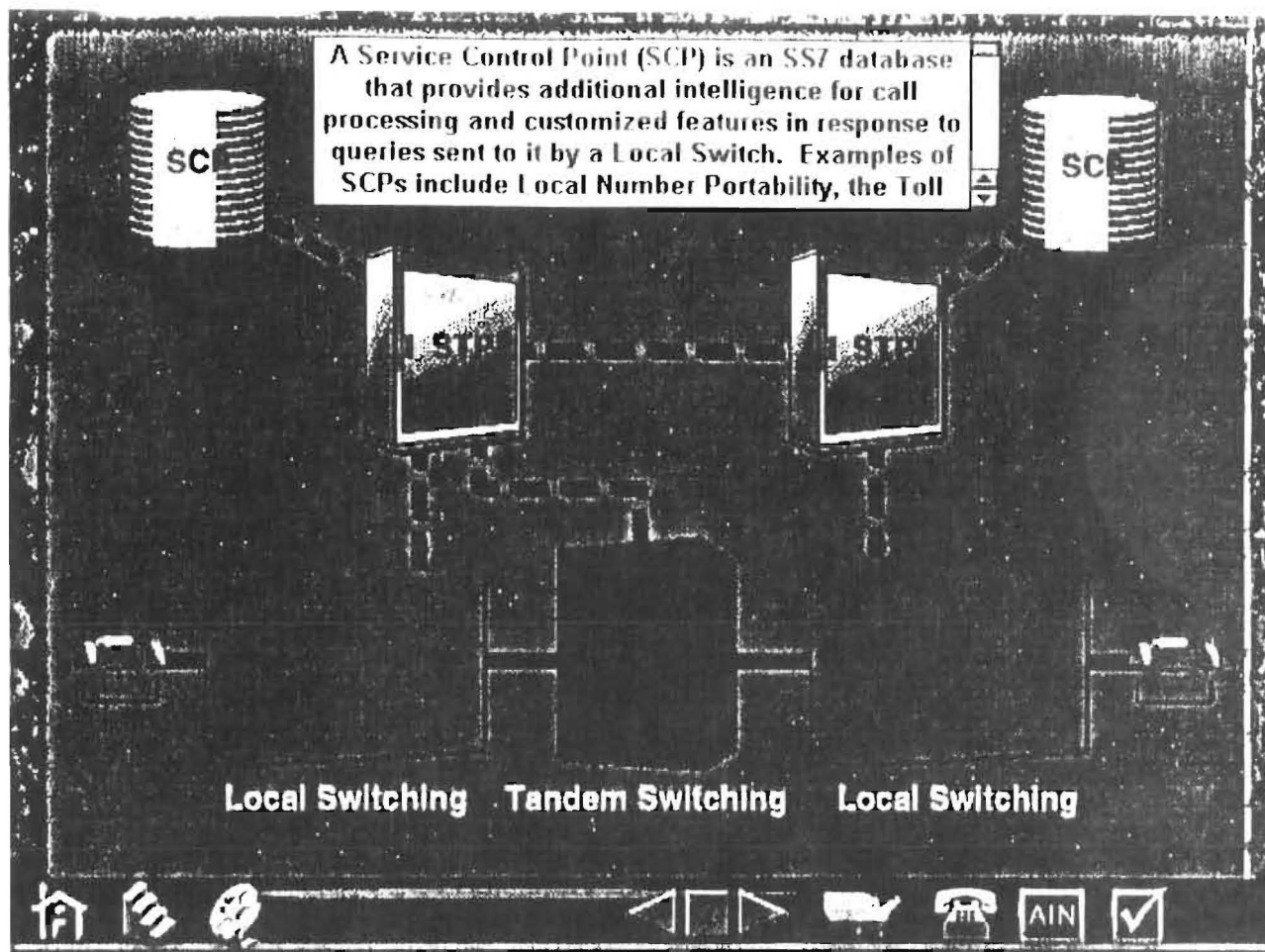


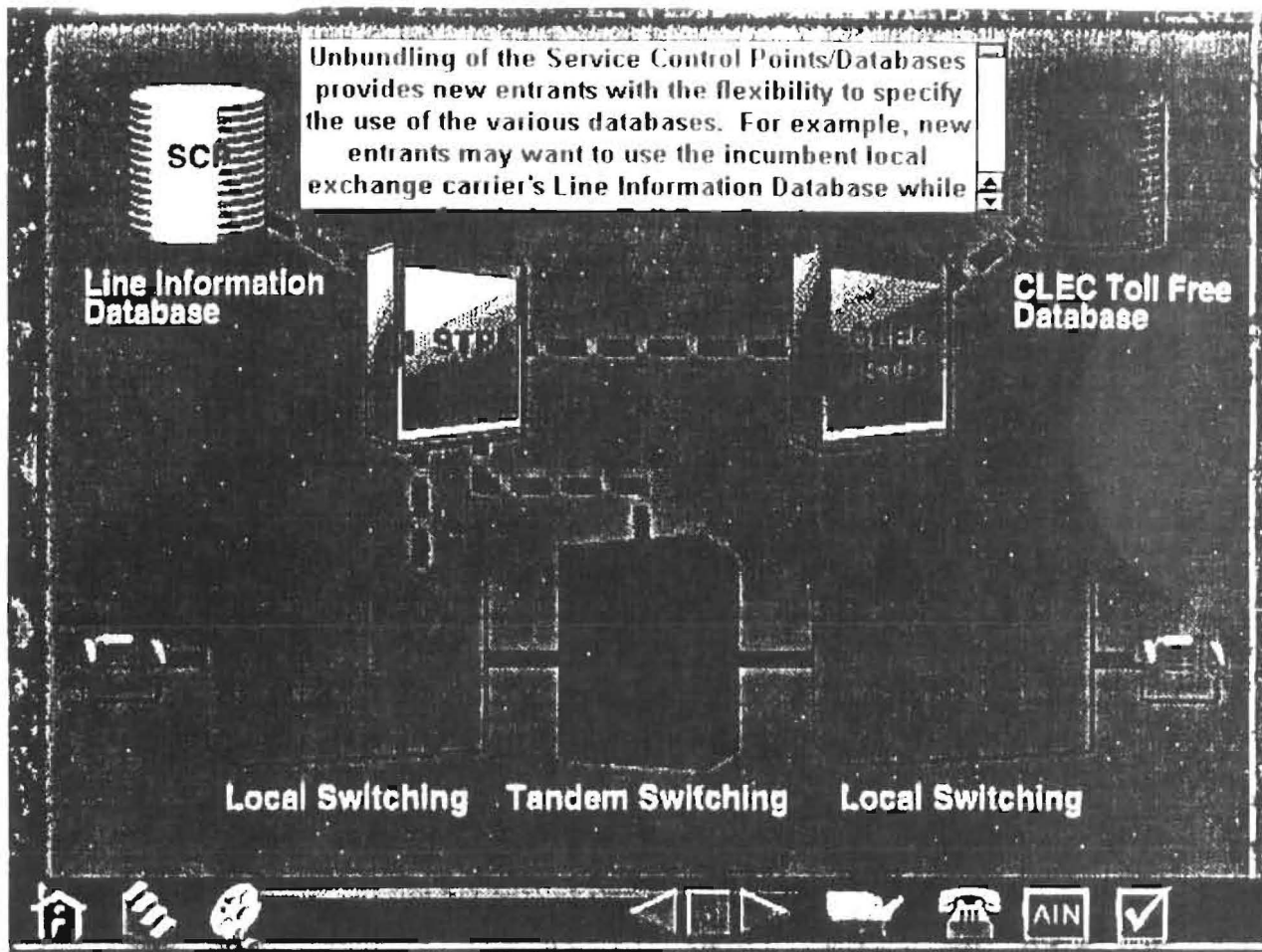












Line Information Database

Line Information

Tel # 301-384-6794

Credit Card #

4002 3456 7600 9004

Blocking 900 +

Unbundling of Service Control Points is critical to the offering of competing local service. Line Information Databases (LIDBs) contain customer and customer line information necessary for call origination, termination and billing. The LIDB contains such information as whether or not a customer allows collect calls to be accepted and the information for calling card validation. If this element isn't unbundled, a new entrant would not be able to

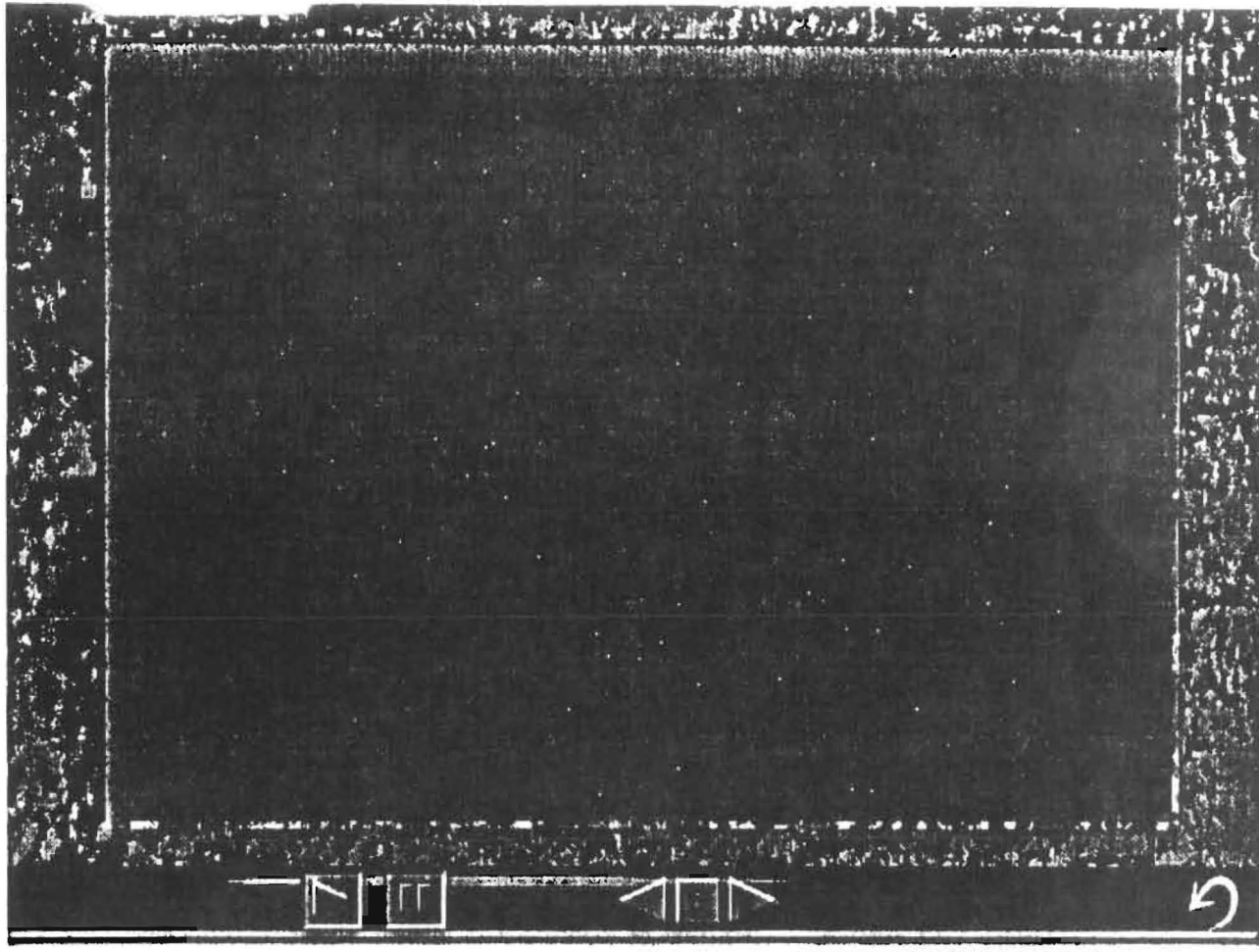


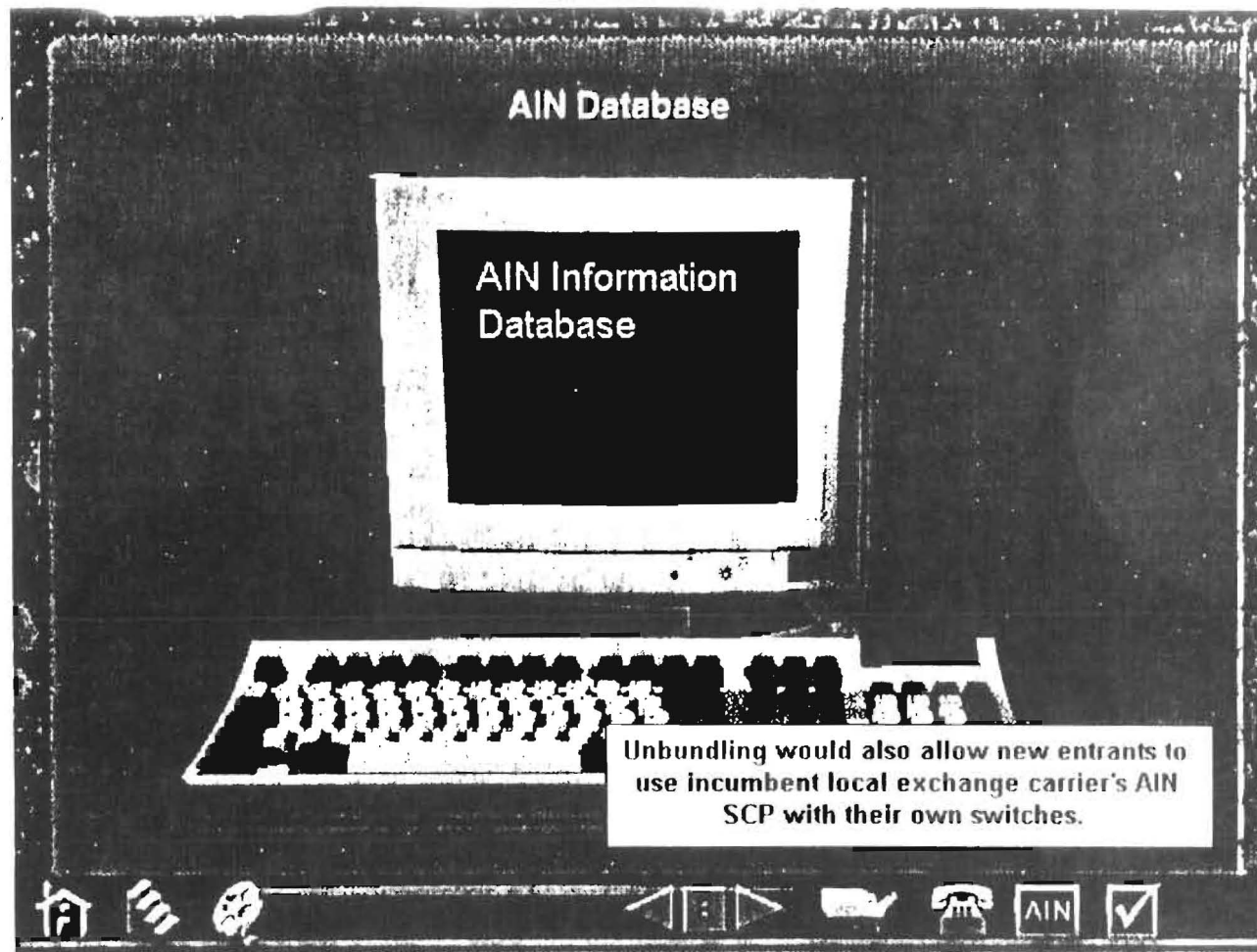
Still to be a still frame...

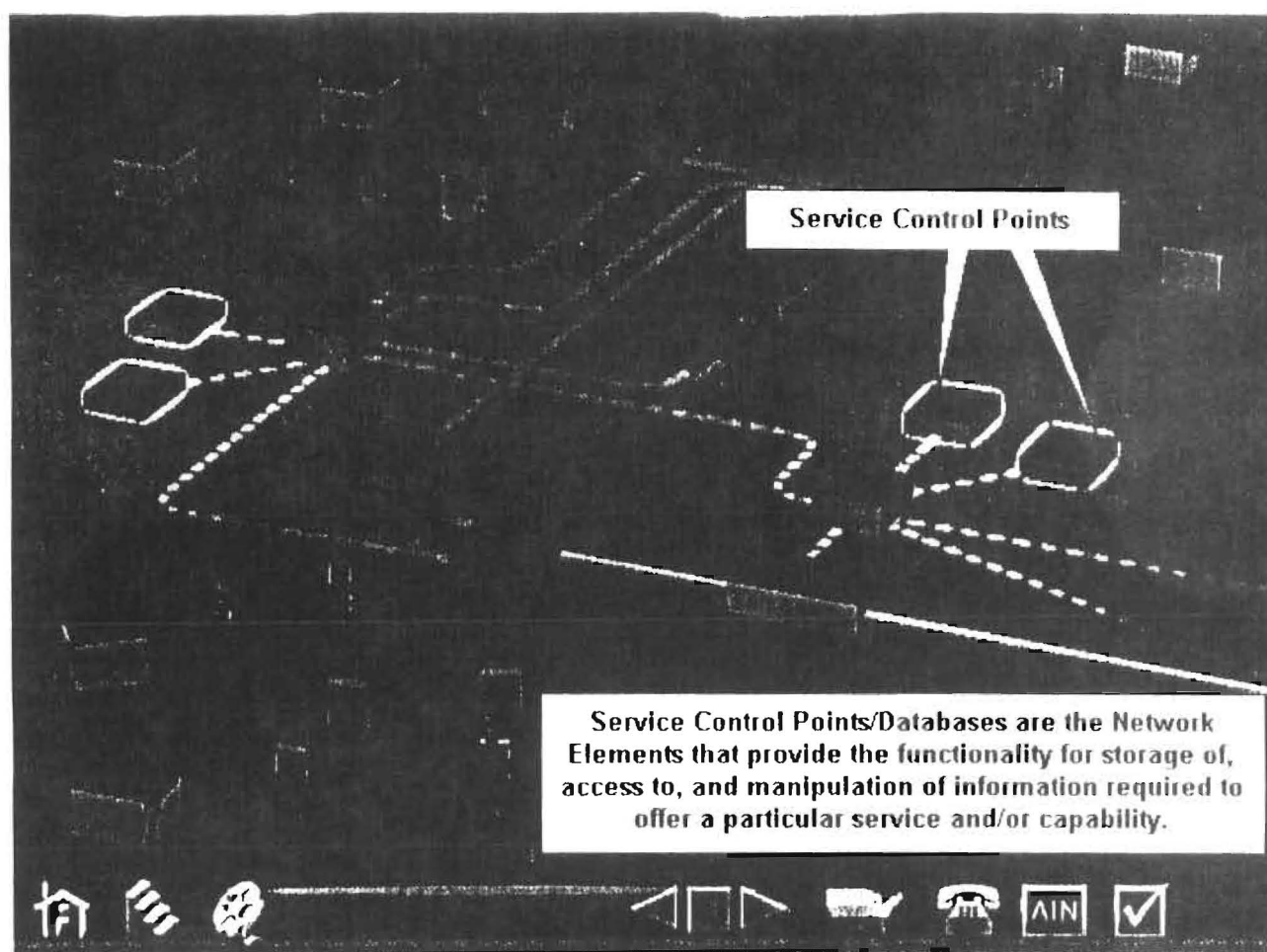
Advanced Intelligent Network, AIN SCPs are another type of database, the availability of which will accelerate the development of new services and features.

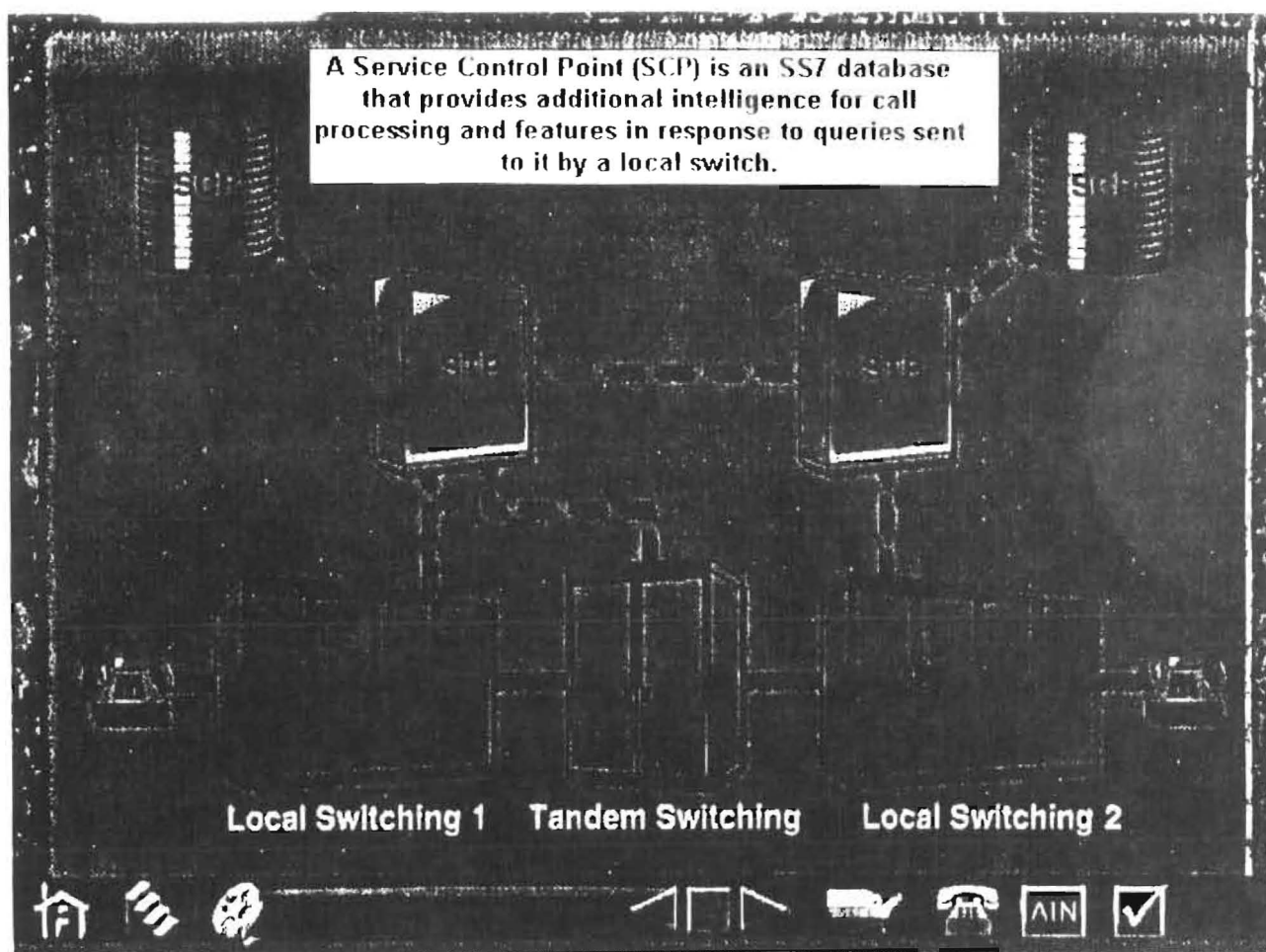


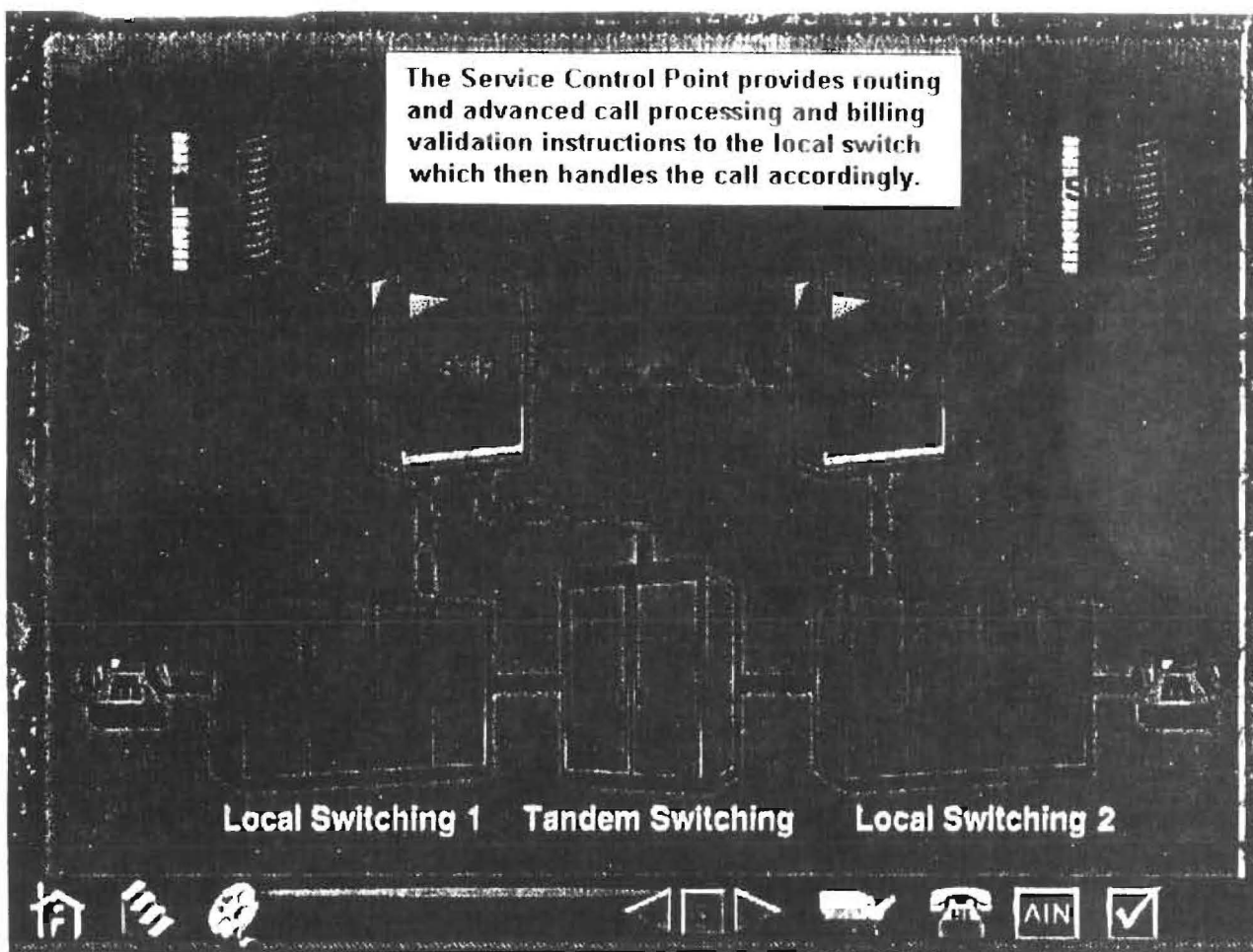
FPSC EXHIBIT NUMBER _____
FPSC DOCKET _____
CRAFTON EXHIBIT RC-2
UNBUNDLED NETWORK ELEMENTS
PAGE 229 OF 238

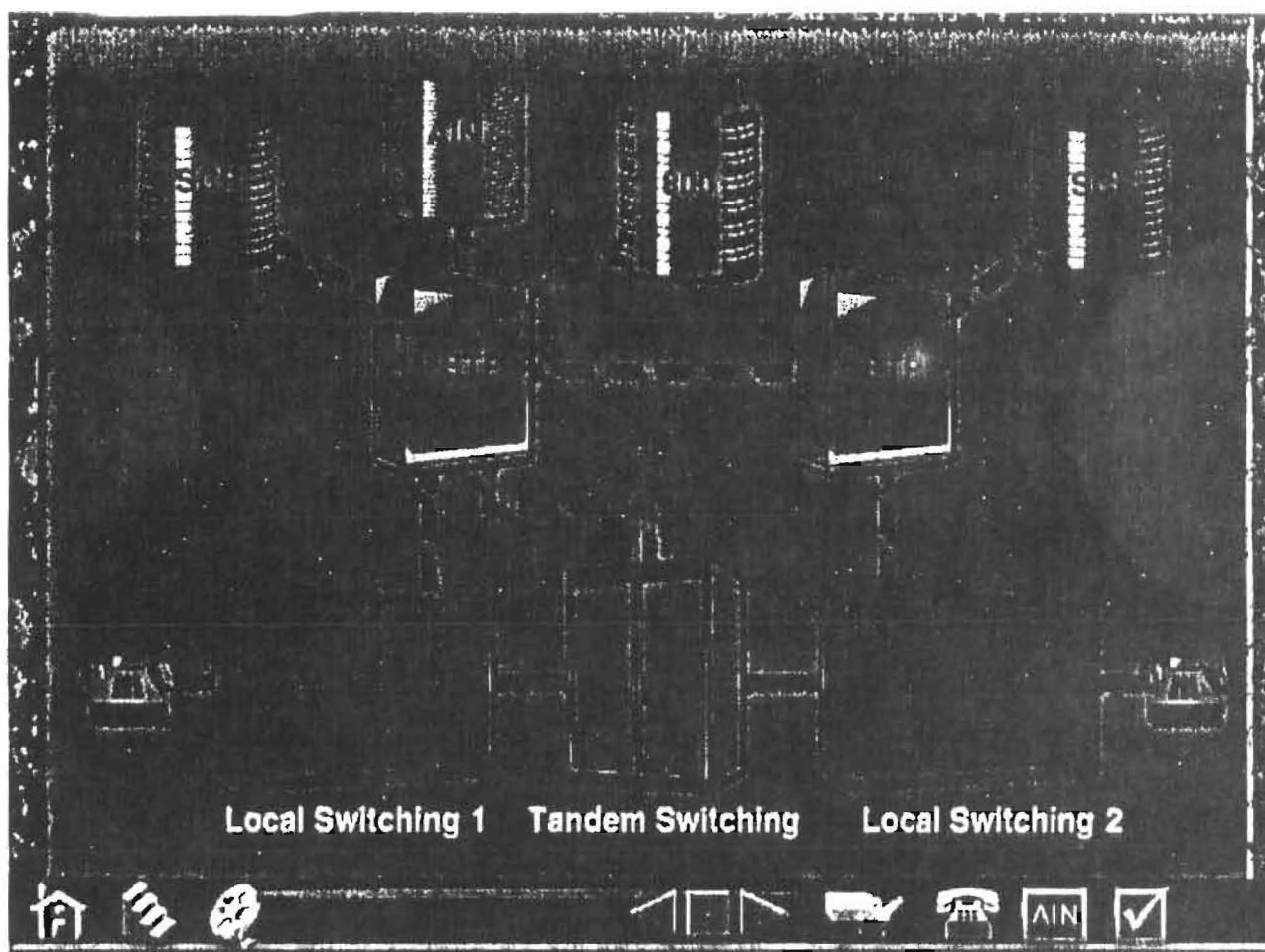


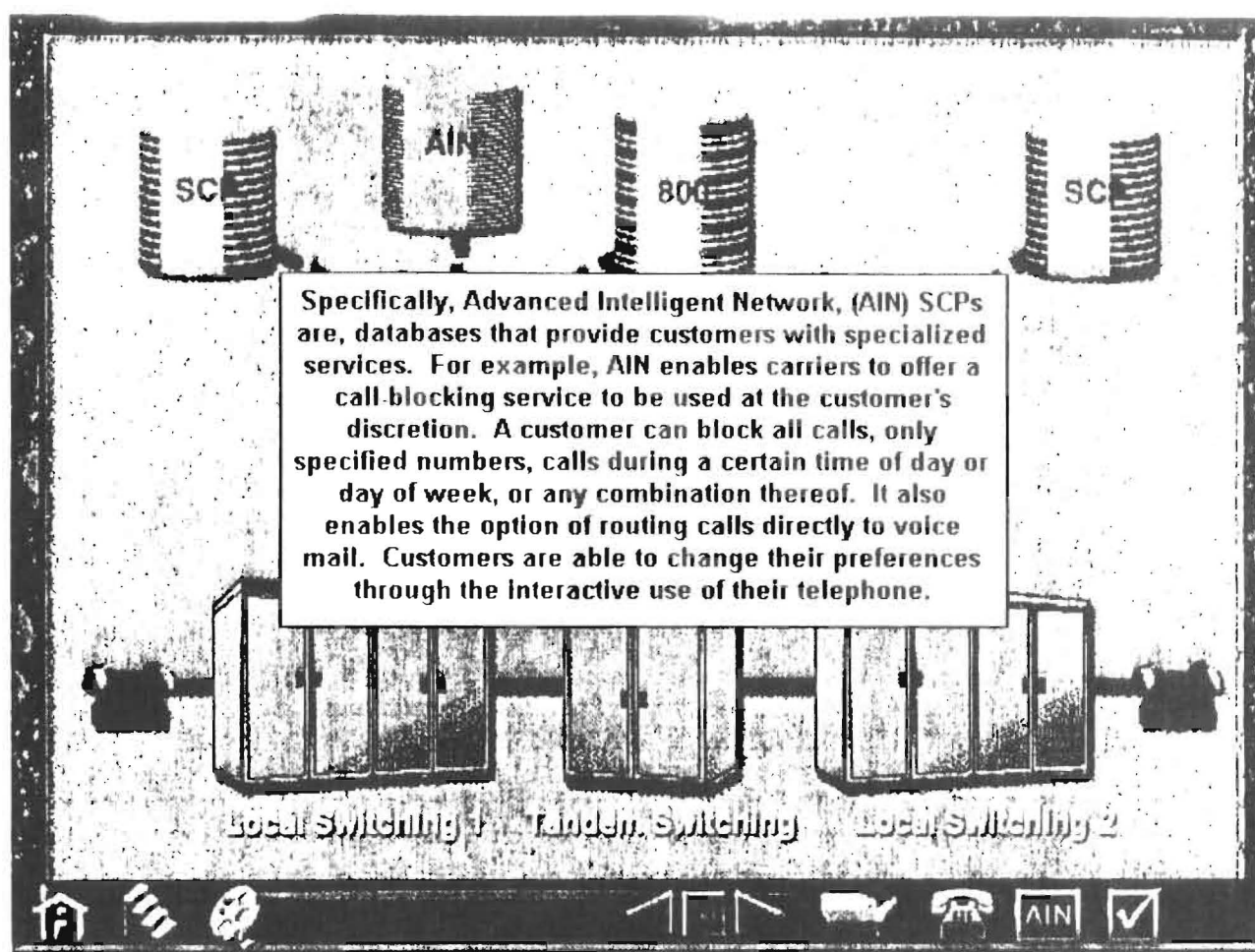


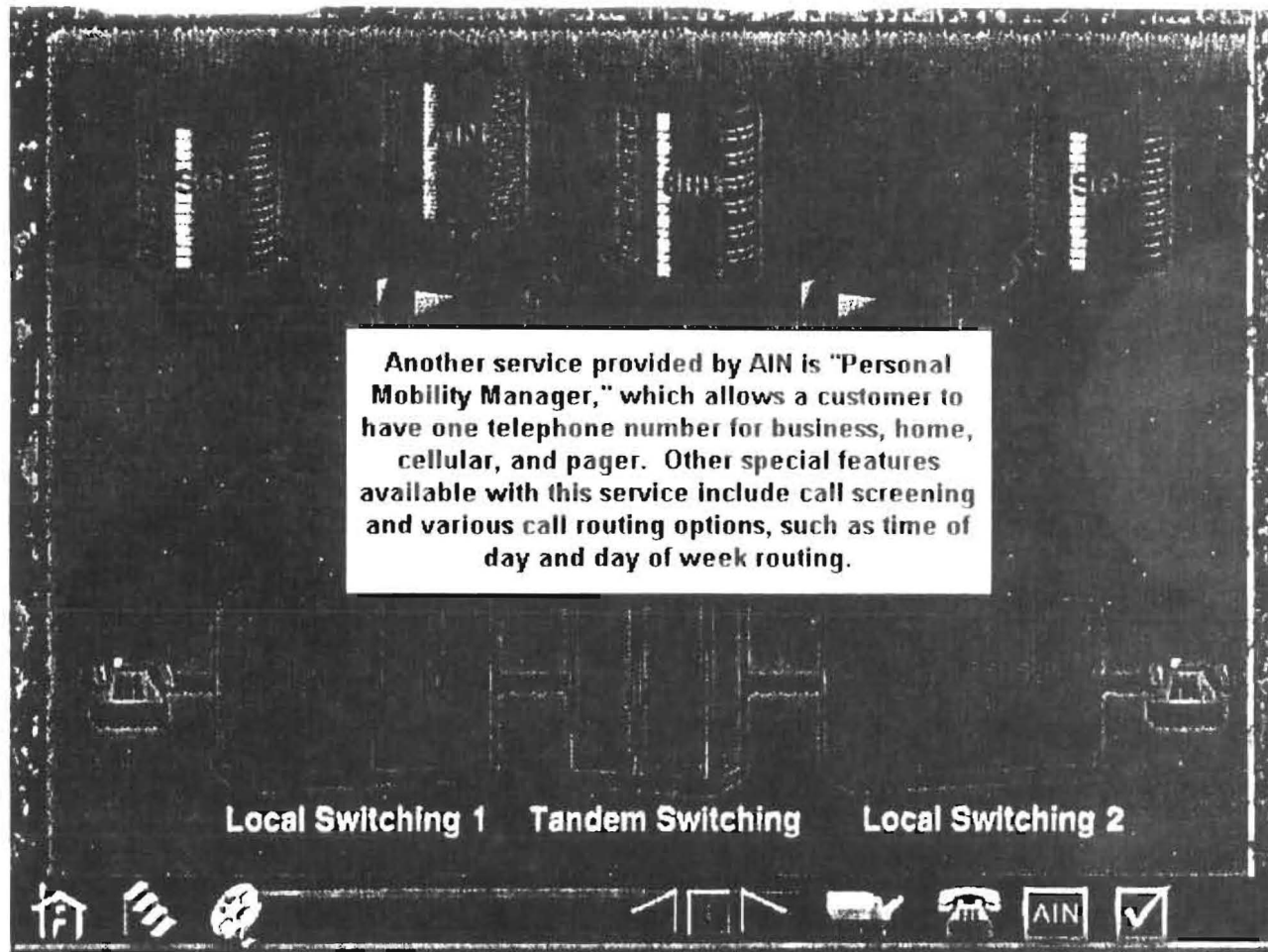












Ordering / Provisioning

AT&T

