

**ISG-Telecom  
Consultants**

A DIVISION OF  
STARNIST COMMUNICATIONS

DEPOSIT

DATE

D048

DEC 17 1998

VIA Airborne Express

December 15, 1998

Florida Public Service Commission  
Division of Communications  
Certification and Compliance Section  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0866

RE: Netcon Telecom, Inc.- Application for Authority

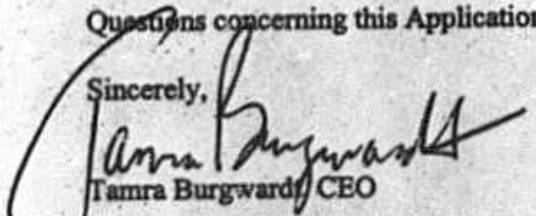
Dear Sir Madam:

Enclosed are an original and six (6) copies of Netcon Telecom, Inc.'s Application for original Authority to provide Alternative Local Exchange Services within the state of Florida ("Application"), including the company's proposed tariff and \$250.00 filing fee. This Application is filed in accordance with the rules of the Florida Public Service Commission, Chapter 25-24, Section 25-24.810, and PSC/CMU 8 (11/95). Pursuant to the enclosed motion for protective order, please note the Netcon Telecom's financial statements are enclosed under seal.

Please acknowledge receipt of this filing by file stamping and returning the extra copy of the first page of the Application in the self-addressed, stamped envelope provided for this purpose.

Questions concerning this Application may be addressed to me.

Sincerely,

  
Tamra Burgwardt, CEO

Enclosures

Check received with filing and  
forwarded to Fiscal for deposit.  
Fiscal to forward a copy of check  
to RAR with proof of deposit.

Initials of person who forwarded check:  


Phone: (727) 750-5553 Facsimile: (727) 750-5554 E-Mail: info@isg-telecom.com www.isg-telecom.com

ISP to ISP/CLEC Turn-Key Solutions, REIT to REIT/CLEC Turn-Key Solutions, Business Case Models,  
Tariffs, Interconnect Agreements, Equipment Selection & Deployments, VoIP Networks,  
Full Back-Office Implementations, Leasing and Telecom Infrastructure Funding

14128 DEC 17 98

FISCAL RECORDS/REPORTING

Strategic Partners with Nortel, Solunet, DTI, Cisco & Ascend  
2494 Bayshore Blvd., Suite 204, Dunedin, FL 34694

**ISG-Telecom  
Consultants**

A DIVISION OF  
STARHIST COMMUNICATIONS

DEPOSIT

DATE

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VIA Airborne Express

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2540 Shumard Oak Boulevard  
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**ISG-TELECOM CONSULTANTS**

2494 BAYSHORE BLVD., SUITE 204  
DUNEDIN, FL 34698  
(727) 738-5553  
www.isg-telecom.com

NATIONSBANK, N.A. (SOUTH)  
FLORIDA

12/15/98

PAY  
TO THE  
ORDER OF

FLORIDA PUBLIC SERVICE COMMISSION

Two Hundred Fifty and 00/100

FLORIDA PUBLIC SERVICE COMMISSION  
Division of Communications  
Certifications & Compliance Section  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0866  
Netcon Telcom CLEC Certification Fee

MEMO

VOID AFTER 90 DAYS

107522

DOCUMENT NUMBER-DATE

14148 DEC 17 98

FPSC RECORDS/REPORTING

RECEIVED  
STARHIST COMMUNICATIONS  
98 DEC 17 AM 11:07  
MAIL ROOM

981871-TX



**ISG-Telecom  
Consultants**

A DIVISION OF  
STARNIST COMMUNICATIONS

Strategic Partners with Nortel, Solunet, DTL, Cisco & Ascend  
2494 Bayshore Blvd., Suite 204, Dunedin, FL 34624

VIA Airborne Express

December 15, 1998

Florida Public Service Commission  
Division of Communications  
Certification and Compliance Section  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0866

RE: Netcon Telcom, Inc. - Application for Authority

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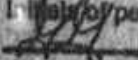
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forwarded to Fiscal for deposit.  
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to RAR with proof of deposit.

Initials of person who forwarded checks:  


Phone: (727) 738-8363 Facsimile: (727) 738-8684 E-Mail: info@isg-telecom.com

ISP to ISP/LEC Turn-Key Solutions, EIT to REIT/LEC Turn-Key Solutions, B  
Tariffs, Interconnect Agreements, Equipment Selection & Deployments,  
Full Back-Office Implementations, Leasing and Telecom Infrastructure

DOCUMENT NUMBER-DATE

14148 DEC 17 98

FPSC-RECORDS/REPORTING

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF FLORIDA

In the Matter of the Application )  
of Netcon Telcom, Inc. )  
for Original Authority to Provide )  
Alternative Local Exchange )  
Services Within the State of Florida )

Docket No. \_\_\_\_\_

**APPLICATION FOR AUTHORITY**

Netcon Telcom, Inc. ("Applicant" or "Netcon Telcom"), pursuant to Chapter 25-24, Section 25-24.810, Rules of the Florida Public Service Commission, hereby files an Application for Original Authority to Provide Alternative Local Exchange Services within the State of Florida ("Application") with the Florida Public Service Commission ("Commission"). In support of its Application, Applicant provides the following information in accordance with Florida Public Service Commission Form PSC/CMU 8 (11/95):

1. Applicant requests Original Authority to operate as a competitive local exchange company providing facilities-based data services and voice services, initially provisioned as a switchless reseller, until full switching capabilities are implemented throughout the State of Florida, with intention of commencing initial service in the existing service areas of BellSouth, followed by GTE and Sprint/United/Centel. There currently is no planned calendar or planned date of implementation for facilities-based voice services.

2. Applicant's legal name is Netcon Telcom, Inc.

3 and 4. Applicant will be doing business as Netcon Telcom, Inc.



5A and B. Information concerning Applicant's national and Florida office is as follows:

2494 Bayshore Blvd., Suite 204  
Dunedin, Florida 34698  
Telephone: 727.738.5553  
Facsimile: 727.738.5554

6. Applicant is a privately-held corporation incorporated under the laws of the State of Florida on November 16, 1998. Applicant's Articles of Incorporation are submitted as **Exhibit A**.

7. Not applicable. Applicant is not an individual, partnership, or joint venture.

8. No officers, directors or any of the ten largest shareholders have previously been adjudged bankrupt, mentally incompetent, or found guilty of a felony or of any crime. No proceedings are pending against any officers, directors, or shareholders that may result in such a finding.

9. Applicant's corporate charter number is 098A00055002. See attached **Exhibit A**.

10. Correspondence and communications concerning this Application and price list should be directed to Applicant's regulatory consultant:

Ms. Tamra Burgwardt  
ISG-Telecom Consultants, Int'l.  
3702 Stonewall Circle  
Atlanta, Georgia, 30339

Telephone: 770.805.0800  
Facsimile: 770.333.0311

E-mail: [burgwardt@isg-telecom.com](mailto:burgwardt@isg-telecom.com)

11. Applicant is not providing and has not applied for local exchange or alternative local exchange authority in any other state.

12. Applicant has not been denied certification in any state.

13. No penalties have been imposed against the Applicant in any state.

14. Any customer service related issues may be addressed to the Applicant's customer service department via a toll-free number. If an issue cannot be satisfactorily resolved at the initial level, the customer may request that a customer service supervisor review the matter.

15. In accordance with Commission Rule 25-24.825, Applicant's price list is attached as **Exhibit B**.

16A. Financial Capability. As proof that Applicant has the requisite financial ability to offer alternative local exchange services in the State of Florida, the unaudited income statement and balance sheet of Applicant's parent organization, C-A Information Systems, Inc. d/b/a Netcon Corp., are attached as **Exhibit C**. These documents are verified correct by Applicant's President and are presented in lieu of audited financial statements. As a start-up venture, Applicant requests that the Commission except the financial statements of its parent company. Additionally, as the nature of these documents is highly confidential and of potential benefit to Applicant's competitors, pursuant to Applicant's attached Motion for Protective Order, these documents are submitted under protective seal.

16B. Managerial Capability. Applicant's officers have been directly responsible for Applicant's success as an internet service provider. A summary of the management experience of Applicant's senior officers is attached as **Exhibit D**.



16C.        Technical Capability. As indicated by **Exhibit D**, Applicant's officers have experience in both telecommunications and internet services. Accordingly, Applicant believes it has the necessary technical ability to provide alternative local exchange services, including Plain Old Telephone Service ("POTS"), Integrated Services Digital Network ("ISDN"), and directory assistance. To the extent that Applicant will operate as a reseller of local exchange services, Applicant will rely on the technical ability of its underlying carriers. All access to 911 emergency service will be facilitated by Applicant's underlying carriers.

17.        Commission approval of the instant Application will enable Applicant to offer the following long-term benefits to the public:

- A.        greater value to subscribers through lower-priced, better quality services;
- B.        innovative telecommunications services, including turnkey solutions for local and internet service;
- C.        increased consumer choice in telecommunications service;
- D.        efficient use of existing telecommunications resources, as well as increased diversification and reliability in the supply of telecommunications services; and
- E.        an additional tax revenue source for the State of Florida.

18.        Applicant will comply with all the rules and regulations of the Commission and will respond to any Commission request for further information or evidence regarding Applicant's proposed services.

WHEREFORE, Netcon Telcom, Inc. respectfully requests that the Florida Public Service Commission grant it Original Authority to Provide Alternative Local Exchange Services within the State of Florida.

Respectfully submitted this 15 day of Dec., 1998.

Netcon Telcom, Inc.

By: 

Tony Ardolino, President  
2494 Bayshore Blvd., Suite 204  
Dunedin, Florida 34694

Telephone: 727.738.5553

Facsimile: 727.738.5554

**Applicant's Regulatory Consultants**

Ms. Tamra Burgwardt  
ISG-Telecom Consultants, Int'l.  
3702 Stonewall Circle  
Atlanta, Georgia, 30339

Telephone: 770.805.0800

Facsimile: 770.333.0311

E-mail: burgwardt@isg-telecom.com



**EXHIBIT A**

**ARTICLES OF INCORPORATION**  
(Attached)

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF FLORIDA

In the Matter of the Application                     )  
of Netcon Telcom, Inc.                                 )  
for Original Authority to Provide                    )  
Alternative Local Exchange                           )  
Services Within the State of Florida                )

Docket No. \_\_\_\_\_

**LIST OF EXHIBITS**

EXHIBIT A	ARTICLES OF INCORPORATION
EXHIBIT B	PRICE LIST
EXHIBIT C	FINANCIAL STATEMENTS
EXHIBIT D	MANAGEMENT EXPERIENCE

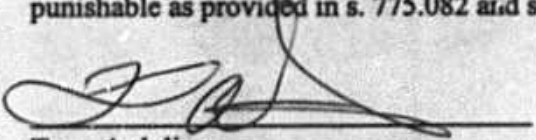


**AFFIDAVIT**

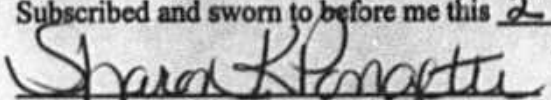
STATE OF FLORIDA            )  
  ) ss.  
COUNTY OF PINELLAS        )

By my signature below, I, Tony Ardolino, attest to the accuracy of the information contained in this Application and attached documents and that the Applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange service in the State of Florida. I have read the foregoing and declare that to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

  
Tony Ardolino  
President  
Netcon Telcom, Inc.

Subscribed and sworn to before me this 2 day of DEC, 1998.

  
Notary Public in and for the State of Florida,

BY ANTHONY ARDOLINO WHO PRESENTED FL DRIVERS LICENSE  
residing at: 2494 BAYSHORE BLVD AS ID

DUNEDIN FL 34618

My commission expires \_\_\_\_\_



Sharon K. Pongetti  
MY COMMISSION # CCB11927 EXPIRES  
February 14, 2001  
BONDED THROUGH TROY FARM INSURANCE, INC.



**FLORIDA DEPARTMENT OF STATE**

**Sandra B. Mortham**  
Secretary of State

November 16, 1998

**AMERILAWYER**  
343 ALMERIA AVENUE  
CORAL GABLES, FL 33134

The Articles of Incorporation for NETCON/TELCOM, INC. were filed on November 16, 1998 and assigned document number P98000096100. Please refer to this number whenever corresponding with this office regarding the above corporation.

**PLEASE NOTE: COMPLIANCE WITH THE FOLLOWING PROCEDURES IS ESSENTIAL TO MAINTAINING YOUR CORPORATE STATUS. FAILURE TO DO SO MAY RESULT IN DISSOLUTION OF YOUR CORPORATION.**

**A CORPORATION ANNUAL REPORT MUST BE FILED WITH THIS OFFICE BETWEEN JANUARY 1 AND MAY 1 OF EACH YEAR BEGINNING WITH THE CALENDAR YEAR FOLLOWING THE YEAR OF THE FILING DATE NOTED ABOVE AND EACH YEAR THEREAFTER. FAILURE TO FILE THE ANNUAL REPORT ON TIME MAY RESULT IN ADMINISTRATIVE DISSOLUTION OF YOUR CORPORATION.**

**A FEDERAL EMPLOYER IDENTIFICATION (FEI) NUMBER MUST BE SHOWN ON THE ANNUAL REPORT FORM PRIOR TO ITS FILING WITH THIS OFFICE. CONTACT THE INTERNAL REVENUE SERVICE TO INSURE THAT YOU RECEIVE THE FEI NUMBER IN TIME TO FILE THE ANNUAL REPORT. TO OBTAIN A FEI NUMBER, CONTACT THE IRS AT 1-800-829-3676 AND REQUEST FORM SS-4.**

**SHOULD YOUR CORPORATE MAILING ADDRESS CHANGE, YOU MUST NOTIFY THIS OFFICE IN WRITING, TO INSURE IMPORTANT MAILINGS SUCH AS THE ANNUAL REPORT NOTICES REACH YOU.**

Should you have any questions regarding corporations, please contact this office at the address given below.

Loria Poole, Corporate Specialist  
New Filings Section

Letter Number: 098A00055002

**ARTICLES OF INCORPORATION**  
**OF**  
**NETCON/TELCOM, INC.**

98 NOV 16 AM 9:45  
SECRETARY OF STATE  
TALLAHASSEE FLORIDA

The undersigned subscriber to these Articles of Incorporation is a natural person competent to contract and hereby form a Corporation for profit under Chapter 607 of the Florida Statutes.

**ARTICLE 1 - NAME**

The name of the Corporation is NETCON/TELCOM, INC., (hereinafter, "Corporation").

**ARTICLE 2 - PURPOSE OF CORPORATION**

The Corporation shall engage in any activity or business permitted under the laws of the United States and of the State of Florida.

**ARTICLE 3 - PRINCIPAL OFFICE**

The address of the principal office of this Corporation is 605 North Lake Circle, Crystal River, Florida 34429 and the mailing address is the same.

**ARTICLE 4 - INCORPORATOR**

The name and street address of the incorporator of this Corporation is:

Elsie Sanchez  
343 Almeria Avenue  
Coral Gables, Florida 33134

**ARTICLE 5 - OFFICERS**

The officers of the Corporation shall be:

President:	Tony Ardolino
Vice-President:	Joseph Isaacs
Secretary:	Tony Ardolino
Treasurer:	Tony Ardolino

whose addresses shall be the same as the principal office of the Corporation.



343 ALMERIA AVENUE CORAL GABLES, FL-33134 - (305) 445-2700 - (800) 603-3900 - FACSIMILE (305) 447-8900  
MAILING ADDRESS - POST OFFICE BOX 144479, CORAL GABLES, FL 33114-4479  
<http://www.amerilawyer.com>



#### **ARTICLE 6 - DIRECTOR(S)**

The Director(s) of the Corporation shall be:

Tony Ardolino  
Joseph Isaacs

whose addresses shall be the same as the principal office of the Corporation.

#### **ARTICLE 7 - CORPORATE CAPITALIZATION**

7.1 The maximum number of shares that this Corporation is authorized to have outstanding at any time is **SEVEN THOUSAND FIVE HUNDRED (7,500)** shares of common stock, each share having the par value of **ONE DOLLAR (\$1.00)**.

7.2 No holder of shares of stock of any class shall have any preemptive right to subscribe to or purchase any additional shares of any class, or any bonds or convertible securities of any nature; provided, however, that the Board of Director(s) may, in authorizing the issuance of shares of stock of any class, confer any preemptive right that the Board of Director(s) may deem advisable in connection with such issuance.

7.3 The Board of Director(s) of the Corporation may authorize the issuance from time to time of shares of its stock of any class, whether now or hereafter authorized, or securities convertible into shares of its stock of any class, whether now or hereafter authorized, for such consideration as the Board of Director(s) may deem advisable, subject to such restrictions or limitations, if any, as may be set forth in the bylaws of the Corporation.

7.4 The Board of Director(s) of the Corporation may, by Restated Articles of Incorporation, classify or reclassify any unissued stock from time to time by setting or changing the preferences, conversions or other rights, voting powers, restrictions, limitations as to dividends, qualifications, or term or conditions of redemption of the stock.



### **ARTICLE 8 - SHAREHOLDERS' RESTRICTIVE AGREEMENT**

All of the shares of stock of this Corporation may be subject to a Shareholders' Restrictive Agreement containing numerous restrictions on the rights of shareholders of the Corporation and transferability of the shares of stock of the Corporation. A copy of the Shareholders' Restrictive Agreement, if any, is on file at the principal office of the Corporation.

### **ARTICLE 9 - POWERS OF CORPORATION**

The Corporation shall have the same powers as an individual to do all things necessary or convenient to carry out its business and affairs, subject to any limitations or restrictions imposed by applicable law or these Articles of Incorporation.

### **ARTICLE 10 - TERM OF EXISTENCE**

This Corporation shall have perpetual existence.

### **ARTICLE 11 - REGISTERED OWNER(S)**

The Corporation, to the extent permitted by law, shall be entitled to treat the person in whose name any share or right is registered on the books of the Corporation as the owner thereto, for all purposes, and except as may be agreed in writing by the Corporation, the Corporation shall not be bound to recognize any equitable or other claim to, or interest in, such share or right on the part of any other person, whether or not the Corporation shall have notice thereof.



#### **ARTICLE 12 - REGISTERED OFFICE AND REGISTERED AGENT**

The initial address of registered office of this Corporation is AmeriLawyer®, located at 343 Almeria Avenue, Coral Gables, Florida 33134. The name and address of the registered agent of this Corporation is AmeriLawyer®, 343 Almeria Avenue, Coral Gables, Florida 33134.

#### **ARTICLE 13 - BYLAWS**

The Board of Director(s) of the Corporation shall have power, without the assent or vote of the shareholders, to make, alter, amend or repeal the Bylaws of the Corporation, but the affirmative vote of a number of Directors equal to a majority of the number who would constitute a full Board of Director(s) at the time of such action shall be necessary to take any action for the making, alteration, amendment or repeal of the Bylaws.

#### **ARTICLE 14 - EFFECTIVE DATE**

These Articles of Incorporation shall be effective immediately upon approval of the Secretary of State, State of Florida.

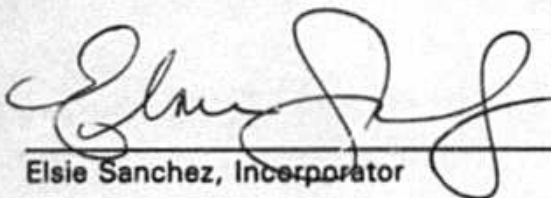
#### **ARTICLE 15 - AMENDMENT**

The Corporation reserves the right to amend, alter, change or repeal any provision contained in these Articles of Incorporation, or in any amendment hereto, or to add any provision to these Articles of Incorporation or to any amendment hereto, in any manner now or hereafter prescribed or permitted by the provisions of any applicable statute of the State of Florida, and all rights conferred upon shareholders in these Articles of Incorporation or any amendment hereto are granted subject to this reservation.





IN WITNESS WHEREOF, I have hereunto set my hand and seal, acknowledged and filed the foregoing Articles of Incorporation under the laws of the State of Florida, this NOV 16 1998.

  
Elsie Sanchez, Incorporator

**ACCEPTANCE OF REGISTERED AGENT DESIGNATED  
IN ARTICLES OF INCORPORATION**

AmeriLawyer®, having a business office identical with the registered office of the Corporation name above, and having been designated as the Registered Agent in the above and foregoing Articles of Incorporation, is familiar with and accepts the obligations of the position of Registered Agent under the applicable provisions of the Florida Statutes.

AmeriLawyer®

By: 

Natalia Utrera, Vice President

98 NOV 16 AM 9:45  
SECRETARY OF STATE  
TALLAHASSEE FLORIDA



**EXHIBIT B**

**PRICE LIST**  
(Attached)

## **EXHIBIT C**

### **FINANCIAL STATEMENTS**

The verified financial statements of Applicant's parent organization, C-A Information Systems, Inc. d/b/a Netcon Corp., are attached hereto. Applicant considers these financial statements to be proprietary and confidential. The data contained in these documents reveal the size, nature, and scope of Applicant's parent organization's financial operations to competitors and potential competitors. Therefore, pursuant to Applicant's Motion for Protective Order, Applicant requests that the Commission treat Applicant's parent company's financial statements as proprietary, to maintain the confidentiality of the data contained therein. These financial statements are submitted under protective seal, accordingly.



**EXHIBIT D**

**MANAGEMENT EXPERIENCE**  
(Attached)

Tony Ardolino  
605 North Lake Circle  
Crystal River, Florida 34429  
Voice: 352/563-5300  
Fax: 352/795-6783  
Email: [tony@netcon.com](mailto:tony@netcon.com)

#### Presentation of Qualifications

##### Senior Network Programmer and Project/Product Manager

Over 30 years of comprehensive experience in network programming, data processing and large project management. Including the development of the FIRST complete NetWare operating systems for standard Unix platforms. This product now known as "NetCon" has been successfully marketed for over 14 years and has won almost every major award and review. The technology I developed over the years is now an integral part of most major Unix operating systems including Sun Solaris, IBM AIX, BSDI, FreeBSD, SCO and many others. Over the years, I have developed complete NetWare and SMB (NT) network operating systems, the current NetConNT 7.0 includes both a NT (SMB/TCP/IP) and NetWare (NCP IPX/SPX) client and server. My expertise extends from hands on kernel level development of over 200 hardware drivers, IPX/SPX II, NetBEUI, TCP/IP protocol stacks and virtual network file systems for every major Unix platform, to the development of a comprehensive Product Requirements Document, complete marketing and promotion of a product. In 1989 I was successful in developing a Business Plan for the NetCon Products and obtaining a multimillion venture investment from H. Ross Perot to fund the development of some of the core technology.

Throughout my tenure in this industry I have personally developed and coded the following:

- NetWare Server for UNIX
- Microsoft (SMB) NT server for UNIX
- 200+ Network card drivers for Unix and DOS
- Netbios Protocol stack
- NetBEUI Protocol stack
- NetBEUI over IPX Protocol Stack
- IPX/SPXII Protocol Stack
- TCP/IP Protocol Stack
- VFS file systems for NetWare and SMB
- Multi-threaded NetWare operating system for Solaris
- IPX/IP Gateway/Firewall
- Wsock32.dll and winsock.dll for sockets over IPX/SPX
- IPX/SPX Terminal server
- High Performance Terminal Emulator
- Java Terminal emulator
- NetWare on windows NT
- ODBC clients and servers for ORACLE and SYBASE
- Oracle WEB Servers
- Complete integrated financial system for developers/contractors including; estimating, job costing, purchasing, accounts payable, order entry, accounts receivable, payroll, resort management, etc.

Proficient in the following Operating systems and Languages;

- Java, Visual Cafe PRO
- C, C++ All versions
- Fox - All versions
- Oracle - All UNIX platforms and Windows NT
- All versions of UNIX
- Windows NT, Window 95, Dos
- All Microsoft Visual Studio
- Microsoft SQL
- Many more

Complete Network Lab for development and testing:

4 Ethernet networks

2 Token Ring networks

6 router/gateway/bridges

Over 20 systems including: NetWare, 3.12, 4.X, Solaris, IBM AIX RS6000, SCO

3.x, 5.x, NT 4.0, WIN95, BSDI, FreeBSD, Macintosh, FTI Internet Connection, routers, firewalls and gateways,

Oracle Enterprise, Oracle Web server, Oracle Developer 2000 on both Sparc and NT.

5 internet Web servers, Complete ISP setup

2 UPS System,

Northern Telecom digital PBX

Network General Sniffer with all protocols and media.

Novell Lanalyzer

#### Major Achievements:

- Winner of over 20 Product of the year awards for product excellence including

LAN Magazine Product of the Year, SCO World TOP of the World, SCO Product of the

Year, P/C Magazine Editor Choice etc..

- 1984 Developed PUFFE (PC UNIX File Exchange) a portable PC to UNIX file exchange program.

- 1986 Developed first Ethernet network product for SCO XENIX (CocoNet).

- 1990 Developed first Microsoft Lan Manager/NetBEUI compatible network for SCO

UNIX (AtlantiX AXcess).

- 1991 Developed first NetWare compatible (CLONE) portable network operating system (AtlantiX NWAccess).

- 1992 Developed first Complete NetWare compatible network O/S with complete DOS

utilities (NetCon).

- 1993 Developed first SPX Multiscreen terminal emulator and server, the worlds fastest terminal emulator (ncterm).

- 1993 Issued a historic Software Patent on multi-protocol networking technology US Patent No. 5265239

- 1994 The first 100% Multithreaded NetWare Compatible O/S and Client for Solaris 2.X (NetConMT). This is still the fastest network Operating System on any platform.

- 1995 The First IPX/IP Proxy Server/Gateway/Firewall for Windows and NetWare

(Patent Pending).

- Issued 15 patents in networking, telecommunications, communications, and power management systems and software.

#### Employment History:

1984 to 1998 NetCon Corporation, President/Founder

NetCon Corp. was originally a UNIX financial system integrator and professional publishing service bureau,

NetCon produced its first connectivity product out of its own internal needs and the needs of both its financial and

publishing customers, to integrate multiple operating systems and hardware. In 1989 Mr. H. Ross Perot made a

multimillion dollar investment in NetCon Corporation to fund the development of the core technology of the

NetCon product line. This same core technology is now a part of the SunSoft P/C Services and IBM AIX products.

1969 to 1996 National Telephone Electronics. Vice President/Co-Founder

NTE was formed to manufacture proprietary telecommunication equipment and was one of the major suppliers of production prototypes for IBM's Boca Raton facilities.

1980 - 1984 Inacho/Kerlin. Senior Project Manager.

Senior Project manager for major turnkey design and build projects such as Sea World killer whale breeding/display tank, Harcourt, Brace and Jovanavick Data Center, Dade County Florida Government and Cultural Center, Dade County Data Center etc.

1969 - 1980 Air King of Florida. Vice President

Developed and marketed integrated construction management systems, and automated mechanical systems for major projects throughout south Florida.



1966 - 1969 U.S. Army

Education:

Christopher Columbus High School. Miami, Florida

Miami Dade Junior College. Miami, Florida

University of Miami. Miami, Florida

Personal;

Address: 605 North Lake Circle, Crystal River, Florida 34429

Voice; 352/563-5300

Fax; 352/795-6783

Email; [tor@netcon.com](mailto:tor@netcon.com)

Married, Two children , daughter 6 years old, and married daughter 26.

Hobbies; Sailing, boating, water sports.

Health; Excellent

# **Tamra Burgwardt**

**3702 Stonewall Circle**

**Atlanta, GA 30339**

**Work: 770-644-7677 Home: 770-805-0800**

## **EDUCATION:** (top notch private all girls' elementary and high school as basis for higher education)

1988	MBA - Marketing (Magna Cum Laude)	University of Phoenix, Phoenix, Arizona
1981	BA - major: Public Affairs (Area Major) Academic Honors Program	University of Denver, Denver, Colorado
1981	BA - majors: Economics and American History Academic Honors Program	University of Denver, Denver, Colorado

(NOTE: both degrees were earned in the same 4 year period - maximum overloads the whole time. Founded a chapter of a national sorority and was active in many campus activities as well as serving on the National Ski Patrol at one of the major ski areas.)

## **EXPERIENCE:**

**3/97 to Present GE Capital Commercial Direct (GE Exchange) Atlanta, GA**  
**Vice President - Telecommunications Products**

Implemented CLEC status in Massachusetts, negotiated contract to eliminate \$1.6 million penalty to GE on dispute over Centrex line and NRBS line provisioning under former Access America contracts and replaced platform with more profitable resale lines. Educated fellow management on options and recommendations to compete in existing markets (step to resale platform ASAP) and devised "CLEC appearance" pilot to prove in next strategy for GE to get to a more profitable arrangement than their Centrex resale "network". Advised on acquisition planning to make major move to telecommunications and began to investigate the creation of GE internal telecommunications services onto a resale and eventual CLEC basis for worldwide services. Complete P&L responsibility for Ameritech and NYNEX operations.

**12/95 to 3/96 MFS Communications, Inc. Oakbrook Terrace, Illinois**  
**Sr. Director - Strategic Network Initiatives**

Duties expanded to include more project management of specialty or complicated implementations, network construction route planning, city/community ROW negotiations, sales and marketing coordination & training, project P&L as well as financial analysis in project planning. Market management and previous duties also carried forward in more of a supervisory capacity with additional staff added to head up various initiatives on a national basis (i.e. resale, billing support, carrier relations, etc.)

### **Sr. Manager - Local Service Implementation**

Handled all negotiations, agreements, 2 major RBOC interconnection arrangements, and implementation of switch and central office equipment as well as the integration of MFS ordering, billing, and provisioning systems, technical preparedness and escalation of installation problems and hand off to marketing and sales support functions with Ameritech. Refinement of interconnection details (after negotiating our regional agreement), implementation procedures, and negotiating state by state wholesale Centrex, business line, trunk, usage, features and other service element resale agreements in all Ameritech states. I also negotiate billing dispute resolutions, interpretations of agreements. Recently, asked to either help other negotiators/implementation managers and was selected to represent MFS with another major national telephone company to negotiate for interconnection, resale, and local service implementation on a national basis.

1/94 to 12/95

**Fax Shopping Network**

Rochester, New York

Owner/Entrepreneur

This was a trial to have data to sell the concept and consulting set-up/licensing to telephone companies for use in their directories. It was intended to be the intermediate step to the electronic directory and it worked VERY well. Just when I was putting together my presentation materials to take to the telcos, a recruiter called me for the MFS opportunity. This is an excellent example of my entrepreneurial approach and visionary ideas.

11/91 to 1/94

**Frontier Communications (Rochester Telephone) Rochester, NY**

Sr. Manager - Local Telephone Service Planning

Many facets of small telephone companies had to be addressed including cross marketing of switched based services, sales training, product design and deployment, and directory. Full P & L responsible for 49 directories totaling \$23 million in gross revenue. Fully responsible for all financial impacts including the sales, production specifications, P&L, and vendor contract negotiations in addition to my other marketing duties. These companies with were the small subsidiaries away from the Rochester area.

2/85 to 11/91

**Southwestern Bell Corporation**

(various locations)

Ad/Vent Information Services - (subsidiary of SWBYP)

Denver, Colorado

2/85 Sales Representative -

Achieved 345% of objective first year and 215% the next year. Promoted after 17 months on the job. Sales sites included 6 month average stay in Denver, Salt Lake City, Albuquerque, El Paso, San Diego, and Chicago northwest suburbs.

7/86 Sales Manager -

Southern California

Based in Anaheim in Orange County, supervised a sales crew of 8, trained them beyond the basic corporate training program, coached and motivated them, and supervised their activities to both comply with the company's standards of behavior and performance as well as preventing paperwork or process errors to minimize customer complaints. Promoted to roll out new 4-color "magazine" type of product.

3/87 National Sales Manager - Specialty Sales (New Product Launch)

United States

Handled regular sales via sales manager supervision and specialty sales reps. Created a training program and taught reps to sell a new product which I had a big part in creating. Program of the 4-color product became more successful than the underlying product with sales people. Top reps requested transfer to my team. Transferred to the main SWBYP corporate structure (only 12 managers of 400 in Ad/Vent Info Services were selected for this distinction.)

**Southwestern Bell Yellow Pages**

8/88 Manager - Specialty Sales

Oklahoma City, Oklahoma

Despite the title, this was a promotion. Continued with the introduction of the 4-color product in the Southwestern Bell 5 state YP area. The sales force there, however, was unionized and there was a difficulty in roll-out that changed the product and the sales program that I had established significantly. Requested a transfer to marketing.

9/89 Sr. Market Manager - Oklahoma/Arkansas

Oklahoma City, Oklahoma

Handled all of the directory scoping decisions, plans, implementation, sales roll-out, and new product development for the states of Arkansas and Oklahoma. Saved \$2.6 in production costs and built gross revenue by 36% in the non-major market directories. When my home burned down in October of 1991. Chose to take an early retirement offer and move back to be near my family for a while (Rochester, NY)

7/81 to 1/85

**Richey Frankel & Company**

Denver, Colorado

Assistant Trader/Research Director/State Registrations & Legal Administrator

Boutique brokerage firm in the hey-day of the penny-stock market. I was involved in every facet of the securities work: due diligence, promotional research reports, and underwriting process. I also set up a Trust Department for a non-bank trustee by researching the appropriate CFR and filing with the IRS (Saved about \$25,000 in legal fees). Fun job, but I wasn't making enough money and I wanted to learn how to sell since everything in life is a sales job.



## **ACCOMPLISHMENTS / HIGHLIGHTS:**

- \*\*\* Negotiated on MFS team of 4 the telecommunications industry's first complete CLEC/ILEC Interconnection Agreement on behalf of MFS and Ameritech for Region wide co-location and Interconnection
- \*\*\* Completely project managed the installation and turn-up of MFS's switches and CO Collections from planning thru execution to testing and sales/operations turnover in all Ameritech territory. Since these were the first interconnections for Ameritech too, I experienced first hand the pitfalls, loop holes, Ameritech tactics for delay, operational snafus, problem resolution, billing irregularities and tactics, etc.
- \*\*\* Created the standard Ameritech/CLEC Operational Implementation Plan (aka Joint Operations Plan) to clarify such things as billing understandings/procedures, revenue sharing on INP access fees, escalation procedures, network maintenance and monitoring for interconnected carriers, and other critical details to enable smooth operations and network turn-up/build out. This is now the Ameritech standard document with CLECs.
- \*\*\* Negotiated (with Regulatory Manager) the first Interconnection Agreement with Sprint Telephone for the Illinois and Florida Sprint ILEC service areas. Illinois agreement was then modified to be basis for the National Sprint Interconnection Agreement with MFS Worldcom.
- \*\*\* Sorted through Centel territory (Sprint ILEC territory in Illinois prior to sale of territory to Ameritech very recently) operations, interconnection procedures (they didn't have a clue how to do it nor what their network would be capable of doing! it was like playing both sides of a card game!), and collocation activities. Utilized loop hole in Ameritech agreement to benefit MFS financially as well as averting an MFS capacity problem while enabling new line sales in Sprint operating territory.
- \*\*\* Learned switching technology and line & features marketing by managing 52 little telcos for Frontier Communications. Often these telcos were rural and over managed for the number of access lines they controlled. Switches (often old cross bars!) were replaced by backhauling several geographically situated telcos to a central SESS and trunking the LD onto the Frontier network. Later I used this knowledge and experience with MFS to plan a Cleveland backhaul to Detroit and Indianapolis backhaul to Chicago to get into business prior to local switch site readiness and enable sales for 6 months prior to local switch turn-up.
- \*\*\* Launched four-color advertising product in directories in early 1987 before they became a fixture in most directories. Achieved operating profitability and continuously overachieved in national sales objectives. New product launch in traditional SWB territory was hampered by unionized sales force compensation plan which prevented incentive sales compensation. Later, my product development and launch skills were utilized in my own Fax Shopping Network business in Rochester.

FLORIDA TELECOMMUNICATIONS TARIFF

OF

NetconTelcom, Inc.

2494 Bayshore Blvd, Suite 204, Dunedin, Florida 34698

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

This Tariff contains the rates applicable to the furnishing of local exchange telecommunications services provided by NetconTelcom, Inc. ("NetconTelcom") within the State of Florida. This Tariff is on file with the Florida Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business: 2494 Bayshore Blvd., Suite 204 Dunedin, Florida 34698.

Issued: December 9, 1998  
Issued By:

Tamra Jo Burgwardt  
Netcon Telcom, Inc.  
2494 Bayshore Blvd., Suite 204  
Dunedin, Florida 34698  
727-738-5553

Effective Date:

### CHECK SHEET

The Title Sheet and Sheets 1 through 422 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

**EXPLANATION OF SYMBOLS**

- (C) To signify **change** in regulation
- (D) To signify a **deletion**
- (I) To signify a rate **increase**
- (L) To signify material **relocated** in the Tariff
- (N) To signify a **new** rate or regulation
- (R) To signify a rate **reduction**
- (T) To signify a change in **text** but no change in rate or regulation

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### TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
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  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.



### APPLICATION OF TARIFF

This Tariff governs Company local exchange services originating and terminating at points within the State of Florida for BellSouth exchanges.

P.U.C. Tariff No. 2 the rates and charges applicable to GTE exchanges. P.U.C. Tariff No. 3 governs the rates and charges applicable to Sprint/Centel/United exchanges.

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Issued By:

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## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

### Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

### Add:

The addition of a vertical service to existing equipment and/or service at one location.

### Authorized User:

A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange service or is placed in a position by the Customer, either through acts or omissions, to use local exchange service.

### Business Service:

A service which conforms to one or more of the following criteria:

- A. used primarily for commercial, professional, or institutional activity; or
- B. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Call Forwarding:**

A CENTREX or local exchange feature which permits the station user to have his incoming calls transferred automatically to any station in the CENTREX or other access line.

**Call Forwarding - Busy Line:**

A CENTREX service optional feature which automatically routes incoming central office trunk calls to the attendant when called station is busy.

**Calling Area:**

See "Local Service Area".

**Call Hold:**

A CENTREX feature which permits any call in progress to be "held" by dialing a code, thus freeing the line for the purpose of originating another call.

**Call Pickup:**

A CENTREX feature which enables a station user to answer incoming calls directed to other stations within his own pickup group by dialing a code.

**Called Station:**

The terminating point of a call (i.e., the called number).



## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

### Call Transfer-Individual:

A CENTREX feature which permits a station user to transfer a misdirected call or any call in progress without the assistance of the attendant. This feature is available on incoming central office calls only, unless specified as Call Transfer-Individual-All Calls. Call Transfer-Individual is not available at Centrex II satellite installations.

### Called Station:

The terminating point of a call (i.e., the called number).

### Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

### Carrier or Common Carrier:

Any individual, partnership, association, corporation or other entity engaged in intrastate communications for hire by wire or radio between two or more exchanges.

### CENTREX Type Services

Central office based non-transport arrangements which permit abbreviated internal calling, and outward calling from station lines associated with CENTREX Service, T-1 Service, PBX service, Digital T-1.

### Channel Terminal

The term "Channel Terminal" denotes that portion of a service required to terminate within a central office, the interoffice or interexchange transmission system.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Channel**

A communications path between two or more points of termination.

**Commission:**

Florida Public Service Commission

**Change:**

Includes the rearrangement or reclassification of existing service at the same location.

**Company:**

NetconTelcom, Inc. ("Netcon Telcom")

**Credit Card:**

A valid bank or financial organization card, representing and account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

**Customer:**

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

**Dedicated Access:**

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

### Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

### Exchange

A central office or group of central offices, together with the Customer's stations and lines connected thereto, forming a local system which furnishes means of telephonic intercommunication without toll charges between subscribers within a specified area, usually a single city, town or village. When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multioffice exchange.

### Exchange Service Area

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

### Exchange Service

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this Tariff.

#### A. Flat, and Message, and Measured Rate

1. Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

2. **Message Rate Service:** A classification of noncoin box exchange service which is charged for on the basis of amount of use.
3. **Measured Rate Service:** A classification of exchange service which is charged on the basis of local usage, as determined by the number of calls, the duration of the calls, the distance of the calls and the time of day the calls are placed.

**B. Individual Line**

**Individual Line Service:** A classification of exchange service which provides that only one Exchange Access Line shall be served by the line connecting such Access Line with the central office or other switching unit.

- C. **Foreign Central Office Service:** A classification of exchange service furnished to a subscriber in a multioffice exchange from a central office other than the one from which service would normally be furnished.

**Extended Area Service:**

A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

**Holidays:**

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November) and Christmas Day (December 25).

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

### Integrated Services Digital Network ("ISDN"):

Integrated Services Digital Network ("ISDN") is a network architecture supporting Digital Telecommunications services which are user selectable through a common access at a standard interface.

### Kbps:

Kilobits per second, denotes thousands of bits per second.

### LATA:

A Local Access and Transport Area ("LATA") is a geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

### Link:

The term "Link" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by Netcon Telcom Link service, Netcon Telcom Link channel service, Netcon Telcom Flex service or Netcon Telcom Gate service.

### Local Exchange:

A geographic area within which the local telephone company provides telephone services and/or facilities that are not subject to a toll charge.

### Local Exchange Carrier:

A Company which furnishes local exchange telecommunications service.

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

### Message Unit:

One message unit equals (1) minute.

### Move:

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building.

### Premises:

A building or buildings on contiguous property, not separated by a public highway or right-of-way.

### Distinctive Ring Service:

This service will allow a subscriber to have up to three telephone numbers associated with a single line. A distinctive ringing pattern is provided for each additional telephone number to facilitate identification of incoming calls.

### Service Line:

A two-way business individual line, a dial PBX access line, a Centrex Type Services main access line, or an extension of any of the before mentioned, which is required for testing of certain services provided by the Company and which is to be billed at the existing tariff rate.

### Speed Calling:

A private branch exchange, CENTREX or local exchange feature which permits the station dialer to reach other stations by abbreviated dialing.

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## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

### **Station:**

Each telephone on a line where no telephone associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

### **Three-Way Calling:**

A Centrex Type Services or local exchange feature which permits a station user to add another station to an existing call.

### **Trunk:**

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

## SECTION 2 – RULES AND REGULATIONS

### 2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating in within the State of Florida.
- 2.1.2. Company is a facilities-based provider of telecommunications to Customers for their direct transmission and reception of data services and a switchless reseller of voice and other types of communications.
- 2.1.3. Company provides access, switching, transport and termination services provided by telecommunications carriers.
- 2.1.4. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.5. Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

### 2.2. LIMITATIONS

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Tariff.
- 2.2.2. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.2. LIMITATIONS, Continued**

- 2.2.4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.5. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 2.2.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until this indebtedness is satisfied.

**2.3. USE**

- 2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.3. USE, Continued**

- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.
- 2.3.5. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

**2.4. LIABILITIES OF THE COMPANY**

- 2.4.1. The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

2.4.2. Company shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
- B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

2.4.3. Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

2.4.4. Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party of person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.5. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.
- 2.4.6. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.7. The Company shall not be liable for damages or adjustments, refunds or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Florida law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.4.8. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

2.4.9. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's network.

2.4.10. With respect to Emergency Number 911 Service:

- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.11. In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.
- 2.4.12. The Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs.
- 2.4.13. As part of providing any private listing or semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- 2.4.14. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Tariff, the Customer agrees to the release of such information under the above provision.
- 2.4.15. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.

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## SECTION 2 – RULES AND REGULATIONS, Continued

### 2.5. EQUIPMENT AND FACILITIES

2.5.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:

- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer-provided equipment; or
- C. network control signaling when performed by Customer-provided network control signaling equipment.

2.5.2. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

### 2.6. CUSTOMER RESPONSIBILITIES

2.6.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.

2.6.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.6. CUSTOMER RESPONSIBILITIES, Continued**

- 2.6.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

**2.7. INTERRUPTION OF SERVICE**

- 2.7.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.7.2. For purposes of credit computation for service, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.
- 2.7.3. The subscriber shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula:  $\text{Credit} = (A/720) \times B$

A - outage time in hours

B - total monthly charge for affected utility

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.8. RESTORATION OF SERVICE**

- 2.8.1. The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.8.2. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

**2.9. MINIMUM SERVICE PERIOD**

The minimum service period is one month (30 days).

**2.10. PAYMENTS AND BILLING**

- 2.10.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer on not less than thirty (30) days' notice.
- 2.10.2. The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.
- 2.10.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.10. PAYMENTS AND BILLING, Continued**

2.10.4. Billing disputes should be addressed to Company's customer service organization by mail at 2815 Northwest 13th Street, Suite 201, Gainesville, Florida 32609 or via telephone. Customer service representatives are available from 8:00 a.m. to 4:59 p.m. Eastern Time. Messages may be left for the Customer Service Department from 5:00 p.m. to 7:59 a.m. Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens Customer service, in which case customer service personnel may be paged.

2.10.5. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

- A. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
- B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Florida Public Service Commission's Division of Consumer Affairs for its investigation and decision.

Florida Public Service Commission  
Division of Consumer Affairs  
2540 Shumard Oak Boulevard  
Gerald Gunter Building  
Tallahassee, Florida 32399-0850

Telephone number: 904.413.6100  
Toll free number: 800.342.3552

**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. CANCELLATION BY COMPANY**

2.11.1. Company reserves the right to immediately discontinue furnishing the service to Customers without incurring liability:

- A. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public or to employees of the Company; or
- B. By reason of any Commission order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
- C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
- D. For unlawful use of the service or use of the service for unlawful purposes; or
- E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.

2.11.2. Company may discontinue service according to the following conditions upon ten (10) days' written notice:

- A. For violation of Company's filed Tariffs; or
- B. For the non-payment of any proper charge as provided by Company's Tariff; or

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. CANCELLATION BY COMPANY, Continued**

**2.11.2., Continued**

- C. For Customer's breach of the contract for service between the Company and Customer; or
- D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.11.3. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive, and the Company shall at all times be entitled to all the rights available to it under law or equity.

2.11.4. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

**2.12. ADVANCE PAYMENTS AND DEPOSITS**

The Company does not require an advance payment or deposit from the Customer, but reserves the right to collect advance payments and deposits, as necessary, in accordance with Commission rules.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.13. FULL FORCE AND EFFECT**

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

**2.14. CREDIT LIMIT**

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of services for any monthly period.

**2.15. UNCERTIFICATED RESALE PROHIBITED**

Resale of any tariffed service appearing herein by uncertificated resellers is strictly prohibited. Applicable services may be resold only by Companies authorized by the Florida Public Service Commission to provide intrastate telecommunications services, in accordance with the Commission's rules. The Company requires proof of certification in the form of a Telephone Certificate of Public Convenience and Necessity, or a copy thereof, prior to providing services for resale.

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### SECTION 3 - BASIC LOCAL EXCHANGE SERVICE

#### 3.1. LOCAL EXCHANGE SERVICE - GENERAL

- 3.1.1. Local Exchange Service provides for telephonic connection to, and a unique telephone number address on, the public switched telecommunications network. Local exchange service enables users to place and receive calls from other stations on the public switched telephone network, access other services offered by Company, access certain interstate and international services offered by Company, access operator and directory assistance services, and access emergency services by dialing 0- or 9-1-1.
- 3.1.2. Local exchange service requires a business or residence basic access line. Residence access lines may include an allowance for calls for which there are no usage charges. One listing in the alphabetical directory is included.
- 3.1.3. Basic local exchange service as offered in this Tariff, is comprised of exchange access lines defined as follows:
- A. Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.
  - B. Exchange access lines are subject to the nonrecurring charges specified in this Tariff.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.1. LOCAL EXCHANGE SERVICE - GENERAL, Continued**

**3.1.4., Continued**

- C. Rates for basic local exchange service are applied on the basis of statewide groupings according to the total number of exchange access lines, PBX trunks and network access registers in the local calling area excluding the Extended Calling Service exchanges.
- D. Exchange Service Areas for each exchange are identified on maps contained in the BellSouth Telecommunications, Inc. General Subscriber Service tariff.
- E. The rates for service and equipment not specifically shown in this section are presented in other sections of this Tariff.

**3.2. STATEWIDE RATE GROUPS**

**3.2.1. Rate Group Descriptions**

The statewide rate schedules in this Tariff section are applicable to exchange access lines. The groupings are based on exchange access lines, PBX trunks and network access registers in the local calling areas. These groupings exclude exchange access lines in the Extended Calling Service additional exchanges or in the expanded local calling area of any other service in this Tariff.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.2. STATEWIDE RATE GROUPS, Continued**

**3.2.1., Continued**

Group	Total Exchange Access Lines and PBX Trunks-Upper Limits
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000
12	Unlimited

**3.3. LOCAL CALLING AREA EXCHANGES**

- 3.3.1. The rates specified for Flat Rate Service, Netcon Telcom Choice service and/or Message Rate Service, entitle subscribers to access all exchange access lines bearing the central office designations of the Customer's exchange and all exchange access lines bearing the central office designations of additional exchanges in the Extended Area Service (EAS) and Extended Calling Service (ECS) categories as shown following. For certain services the local calling area of the exchange in the left hand column also includes the additional exchanges listed in the EAS and ECS categories. These exchanges may be accessed on a flat rate or usage rate basis.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

3.3.2. The rates specified for Netcon Telcom Area Plus service (including Netcon Telcom Area Plus service with the Netcon Telcom Complete Choice option), Netcon Telcom Business Plus service and Netcon Telcom Business Choice Package service entitle Customers to access all exchange access lines bearing the central office designation(s) of the Customer's exchange and all exchange access lines bearing the central office designation(s) of additional exchanges in the Extended Area Service (EAS) and Extended Calling Service (ECS) categories as shown following and all exchange access lines bearing the central office designation(s) of all other exchanges located in the Customer's Local Access and Transport Area (LATA) as shown following. For the services specified in 3.4.3, the local calling area of the exchange in the left hand column includes the additional exchanges listed in the EAS and ECS categories and all other exchanges in the Customer's LATA. These exchanges may be accessed on a flat rate basis. For certain services specified below, the local calling area of the exchange in the left hand column includes the additional exchanges listed in the EAS and ECS categories and all other exchanges in the subscriber's LATA. These exchanges may be accessed on a flat rate or usage rate basis.

**3.3.3. Exchange Listings**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Archer [Gainesville]	EAS ECS	Bronson, Gainesville, Micanopy, Newberry Cedar Key, Chiefland, Willison* (ICE)
Baldwin [Jacksonville]	EAS ECS	Jacksonville, Maxville <i>Callahan (ICE), MacClenny* (ICE), Sanderson* (ICE)</i>

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Belle Glade** [Southeast]	EAS ECS	Pahokee Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
Big Pine Key [Southeast]	EAS ECS	Key West, Marathon, Sugarloaf Key Homestead, Islamorada, Key Largo, Miami, North Key Largo, Perrine
Boca Raton** [Southeast]	EAS ECS	Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach Belle Glade, Boynton Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach
Boynton Beach [Southeast]	EAS ECS	Delray Beach, West Palm Beach Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach
Bronson [Gainesville]	EAS ECS	Archer, Chiefland, Gainesville, Williston (ICE) Cedar Key, Newberry

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Brooksville [Gainesville]	EAS ECS	Weekiwachee Springs Dade City* (ICE), San Antonio* (ICE), Trillacoochee* (ICE)
Bunnell** [Daytona Beach]	EAS ECS	Flagler Beach, Palm Coast Daytona Beach, Pierson
Cantonment (Including Clear Springs, Gateswood, Alabama) [Pensacola]	EAS	Century, Gulf Breeze, Molino, Pensacola, and Walnut Hill
Cedar Key [Gainesville]	ECS	Archer, Bronson, Chiefland, Gainesville
Century [Mobile, Alabama]	EAS	Brewton (Alabama), Cantonment (including Clear Springs, Alabama), Flomaton (Alabama), Molino(ICE), Pensacola, Walnut Hill (ICE)
Chiefland [Gainesville]	EAS ECS	Bronson, Trenton Archer, Cedar Key, Cross City, Gainesville, Old Town

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Chipley [Panama City]	EAS ECS	Graceville, Sunny Hills, Vernon Bonifay*(ICE), Cottondale* (ICE), Panama City, Youngstown-Fountain
Cocoa [Orlando]	EAS	Cocoa Beach, Eau Gallie, Melbourne, Titusville
Cocoa Beach [Orlando]	EAS	Cocoa, Eau Gallie, Melbourne, Titusville
Coral Springs [Southeast]	EAS ECS	Boca Raton, Deerfield Beach, Fort Lauderdale, Pompano Beach Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Cross City [Gainesville]	EAS ECS	Old Town Chiefland, Gainesville, Trenton

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Daytona Beach [Daytona Beach]	ECS	Bunnell, DeLand, DeLeon Springs, Flagler Beach, New Smyrna Beach, Oak Hill, Palm Coast, Pierson
DeBary [Orlando]	EAS ECS	DeLand, Orange City (ICE), Sanford Orlando, Winter Park (ICE)
Deerfield Beach [Southeast]	EAS ECS	Boca Raton, Coral Springs, Delray Beach, Fort Lauderdale, Pompano Beach Boynton Beach, Hollywood, Homestead, Miami, North Dade, Perrine
DeLand [Daytona Beach]	EAS ECS	DeBary, DeLeon Springs, Orange City (ICE), Pierson Daytona Beach, New Smyrna Beach, Oak Hill
DeLeon Springs	EAS	DeLand, Orange City(ICE), Pierson

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

Exchange [LATA]	Category	Additional Exchanges
Delray Beach* [Southeast]	EAS ECS	Boca Raton, Boynton Beach, Deerfield Beach Belle Glade, Coral Springs, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach, West Palm Beach
Dunnellon [Gainesville]	EAS  ECS	Bellevue (ICE), Forest (ICE), Ocala (ICE), Oklawaha (ICE), Salt Springs (ICE), Silver Springs Shores (ICE), Yankeetown (ICE) Beverly Hills** (ICE)
East Orange [Orlando]	EAS	Apopka (ICE), Lake Buena Vista (ICE), Celebration (ICE), Montverde (ICE), Orlando, Oviedo, Reedy Creek (ICE), Windermere (ICE), Winter Garden (ICE), Winter Park (ICE)
Eau Gallie [Orlando]	EAS ECS	Cocoa, Cocoa Beach, Melbourne Titusville

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Fernandina Beach* [Jacksonville]	EAS ECS	Yulee Jacksonville
Flagler Beach* [Daytona Beach]	EAS ECS	Bunnell, Palm Coast Daytona Beach, Pierson,
Ft. Lauderdale [Southeast]	EAS ECS	Coral Springs, Deerfield Beach, Hollywood, Pompano Beach Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine
Ft. Pierce* [Southeast]	EAS ECS	Port St. Lucie Jensen Beach, Vero Beach
Gainesville [Gainesville]	EAS  ECS	Alachua (ICE), Archer, Bronson, Brooker (ICE), Hawthorne, High Springs (ICE), Lake Butler (ICE), Melrose (ICE), Micanopy, Newberry, Trenton, Waldo (ICE) Cedar Key, Chiefland, Cross City, Keystone Heights, McIntosh (ICE), OldTown, Williston* (ICE)

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Havana [Panama City]	EAS	Chattahoochee (ICE), Greensboro (ICE), Gretna (ICE), Quincy (ICE), Tallahassee (ICE)
Hawthorne [Gainesville]	EAS	Gainesville, Melrose (ICE), Micanopy
Hobe Sound [Southeast]	EAS ECS	Jensen Beach, Jupiter, Port St. Lucie, Stuart West Palm Beach
Holley-Navarre* [Pensacola]	EAS ECS	Fort Walton Beach (ICE), Gulf Breeze, Pensacola Milton, Pace
Hollywood* [Southeast]	EAS ECS	Fort Lauderdale, North Dade Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Homestead [Southeast]	EAS ECS	Miami, Perrine Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Dade, North Key Largo, Pampano Beach, Sugarloaf Key
Islamorada [Southeast]	EAS ECS	Key Largo, Marathon Big Pine Key, Homestead, Key West, Miami, North Key Largo, Perrine, Sugarloaf Key
Jacksonville [Jacksonville] Ponte Vedra Beach, St. Johns, Yulee	EAS ECS	Baldwin, Callahan (ICE), Jacksonville Beach, Julington, Maxville, Middleburg, Orange Park, Fernandina Beach, Hilliard (ICE), MacClenny* (ICE), Palatka, Sanderson* (ICE), St. Augustine
Jacksonville Beach [Jacksonville]	EAS ECS	Jacksonville, Ponte Vedra Beach, St. Johns St. Augustine

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Jay [Pensacola]	EAS	Milton, Munson, Pace, Pensacola
Jensen Beach [Southeast]	EAS ECS	Hobe Sound, Port St. Lucie, Stuart Fort Pierce, Jupiter, West Palm Beach
Julington [Jacksonville]	EAS ECS	Jacksonville, Orange Park, St. Johns Green Cove Springs, Palatka, Ponte Vedra Beach, St. Augustine
Jupiter [Southeast]	EAS ECS	Hobe Sound, West Palm Beach Belle Glade, Boca Raton, Boynton Beach, Delray Beach, Jensen Beach, Pahokee, Port St. Lucie, Stuart
Key Largo* [Southeast]	EAS ECS	Islamorada, North Key Largo Big Pine Key, Homestead, Key West, Marathon, Miami, Perrine, Sugarloaf Key

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Keystone Heights* [Gainesville]	EAS  ECS	Melrose (ICE), Starke (ICE), that portion of Florahome (ICE) located in Clay County Gainesville, Waldo* (ICE)
Key West [Southeast]	EAS ECS	Big Pike Key, Sugarloaf Key Homestead, Islamorada, Key Largo, Marathon, Miami, North Key Largo, Perrine
Lake City [Jacksonville]	EAS  ECS	Branford (ICE), Fort White (ICE), Wellborn (ICE), White Springs (ICE) <b>Florida Sheriffs Boys Ranch (ICE),</b> High Springs (ICE), Lake Butler* (ICE), Live Oak (ICE), <b>Luraville (ICE),</b> MacClenny (ICE), Sanderson (ICE)
Lynn Haven [Panama City]	EAS  ECS	Panama City, Panama City Beach, Youngstown-Fountain Sunny Hills, The Beaches (ICE), Tyndall AFB (ICE), Vernon

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Marathon [Southeast]	EAS ECS	Big Pine Key, Islamorada Homestead, Key Largo, Key West, Miami, North Key Largo, Perrine, Sugarloaf Key
Maxville [Jacksonville]	EAS ECS	Baldwin, Jacksonville, Middleburg, Orange Park Macclenny** (ICE), Sanderson ** (ICE)
Melbourne [Orlando]	EAS ECS	Cocoa, Cocoa Beach, Eau Gallie, Sebastian Titusville
Miami [Southeast]	EAS ECS	Homestead, North Dade, Perrine Big Pine Key, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Key Largo, Pompano Beach, Sugarloaf Key
Micanopy [Gainesville]	EAS ECS	Archer, Gainesville, Hawthorne McIntosh (ICE)
Middleburg [Jacksonville]	EAS	Jacksonville, Maxville, Orange Park

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Milton [Pensacola]	EAS ECS	Jay, Munson, Pace, Pensacola Gulf Breeze, Holley-Navarre
Munson [Pensacola]	EAS	Jay, Milton, Pace, Pensacola
Newberry [Gainesville]	EAS ECS	Alachua (ICE), Archer, Gainesville, High Springs (ICE), Trenton Bronson
New Smyrna Beach [Daytona Beach]	EAS ECS	Oak Hill Daytona Beach, DeLand, DeLeon Springs, Pierson
North Dade* [Southeast]	EAS ECS	Hollywood, Miami, Perrine Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Homestead, Pompano Beach

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
North Key Largo* [Southeast]	EAS ECS	Key Largo Big Pine Key, Homestead, Islamorada, Key West, Marathon, Miami, Perrine, Sugarloaf Key
Oak Hill* [Daytona Beach]	EAS ECS	New Smyrna Beach Daytona Beach, DeLand, DeLeon Springs, Pierson
Old Town [Gainesville]	EAS ECS	Cross City Chiefland, Gainesville, Trenton
Orange Park [Jacksonville]	EAS ECS	Jacksonville, Julington, Maxville, Middleburg, St. Johns Palatka

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Orlando [Orlando]	EAS	Apopka (ICE), Celebration (ICE), Clermont (ICE), East Orange, Lake Buena Vista (ICE), Monteverde (ICE), Oviedo, Reedy Creek (ICE), Windermere (ICE), Winter Garden (ICE), Winter Park (ICE)
	ECS	DeBary, Geneva, Kissimmee** (ICE), Sanford, St. Cloud** (ICE), West Kissimmee** (ICE)
Oviedo [Orlando]	EAS	East Orange, Geneva, Orlando, Sanford, Winter Park (ICE)
Pace [Pensacola]	EAS ECS	Gulf Breeze, Jay, Milton, Munson, Pensacola Holley-Navarre
Pahokee* [Southeast]	EAS ECS	Belle Glade Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Palatka [Jacksonville]	EAS	Florahome (ICE), Hastings (ICE), Interlachen (ICE), Pomona Park, Welaka
	ECS	Crescent City** (ICE), Green Cove Springs, Jacksonville, Julington, Orange, Park, St. Augustine, St. Johns
Palm Coast* [Daytona Beach]	EAS	Bunnell, Flagler Beach
	ECS	Daytona Beach
Panama City [Panama City]	EAS	Lynn Haven, Panama City Beach, Tyndall AFB (ICE), Wewahitchka (ICE), Youngstown-Fountain
	ECS	Chipley, Port St. Joe (ICE), Sunny Hills, The Beaches (ICE), Vernon
Panama City Beach [Panama City]	EAS	Lynn Haven, Panama City
	ECS	Sunny Hills, The Beaches (ICE), Tyndall AFB (ICE), Youngstown- Fountain

\* LCP regulations and rates apply to the terminating charge.

\*\* Premium EOEAS regulations and rates may apply.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Pensacola [Pensacola]	EAS	Cantonment (including Clear Springs, Alabama), Century (ICE), Gulf Breeze, Holley-Navarre, Jay, Milton, Molino (ICE), Munson, Pace, Walnut Hill (ICE)
Perrine [Southeast]	EAS ECS	Homestead, Miami, North Dade Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Key Largo, Pompano Beach, Sugarloaf Key
Pierson [Daytona Beach]	EAS ECS	Crescent City (ICE), DeLand, DeLeon Springs Bunnell, Daytona Beach, Flagler Beach, New Smyrna Beach, Oak Hill
Pomona Park [Jacksonville]	EAS	Crescent City (ICE), Palatka, Welaka

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Pompano Beach [Southeast]	EAS	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale
	ECS	Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Ponte Vendra Beach [Jacksonville]	EAS	Jacksonville, Jacksonville Beach, St. Johns
	ECS	Julington, St. Augustine
Port St. Lucie [Southeast]	EAS	Fort Pierce, Hobe Sound, Jensen Beach, Stuart
	ECS	Jupiter, West Palm Beach
St. Augustine* [Jacksonville]	EAS	Hastings (ICE), St. Johns
	ECS	Green Cove Springs, Jacksonville, Jacksonville Beach, Julington, Palatka, Ponte Vendra Beach

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
St. Johns [Jacksonville]	EAS	Hastings (ICE), Jacksonville, Jacksonville Beach, Julington, Orange Park, Ponte Vedra Beach, St. Augustine
	ECS	Green Cove Springs, Palatka
Sanford [Orlando]	EAS	DeBary, Geneva, Oviedo, Winter Park (ICE)
	ECS	Orange City** (ICE), Orlando
Sebastian [Southeast]	EAS	Melbourne, Vero Beach
Stuart* [Southeast]	EAS	Hobe Sound, Indiantown (ICE), Jensen Beach, Port St. Lucie
	ECS	Jupiter, West Palm Beach
Sugarloaf Key [Southeast]	EAS	Big Pine Key, Key West
	ECS	Homestead, Islamorada, Key Largo, Marathon, Miami, North Key Largo, Perrine
Sunny Hills* [Panama City]	EAS	Chipley, Vernon
	ECS	Lynn Haven, Panama City, Panama City Beach, Youngstown-Fountain

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**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
Titusville [Orlando]	EAS ECS	Cocoa, Cocoa Beach Eau Gallie, Melbourne
Trenton [Gainesville]	EAS ECS	Chiefland, Gainesville, Newberry Cross City, Old Town
Vernon [Panama City]	EAS ECS	Chipley, Sunny Hills Bonifay** (ICE), Lynn Haven, Panama City, Westville** (ICE)
Vero Beach* [Southeast]	EAS ECS	Sebastian Fort Pierce
Weekiwachee Springs [Gainesville]	EAS	Brooksville
Welaka [Jacksonville]	EAS	Crescent City (ICE), Palatka, Pomona Park

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.3. Exchange Listings, Continued**

<b>Exchange [LATA]</b>	<b>Category</b>	<b>Additional Exchanges</b>
West Palm Beach [Southeast]	EAS ECS	Boynton Beach, Jupiter Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, Stuart
Yankeetown [Gainesville]	EAS	Crystal River (ICE), Dunnellon
Youngstown- Fountain [Panama City]	EAS ECS	Lynn Haven, Panama City Chipley, Panama City Beach, Sunny Hills, The Beaches (ICE), Tyndall AFB (ICE)
Yulee [Jacksonville]	EAS	Fernandina Beach, Jacksonville

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.4. Exchange Listings by LATA**

**Daytona Beach LATA**

Bunnell	De Land	Oak Hill
Daytona Beach	Flagler Beach	Palm Coast
De Leon Springs	New Smyrna Beach	Pierson

**Gainesville LATA**

Archer	CrossCity	Keystone Heights	Salt Springs
Astor	Crystal River	Lady Lake	San Antonio
Bellevue	Dade City	Leesburg	Silver Springs Shores
Beverly Hills	Dunnellon	McIntosh	Tavares
Bronson	Eustis	Melrose	Trenton
Brooker	Forest	Micanopy	Trillacoochee
Brooksville	Gainesville	Mount Dora	Umatilla
Bushnell	Groveland	Newberry	Waldo
Cedar Key	Hawthorne	Ocala	Weekiwachee Springs
Chiefland	Homosassa Springs	Oklawaha	Wildwood
Citra	Howey-in-the-Hills	Old Town	Williston
Clermont	Inverness	Orange Springs	Yankeetown

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.4. Exchange Listings by LATA, Continued**

**Orlando LATA**

Apopka	Eau Gallie	Montverde	St. Cloud
Celebration	Geneva	Orange City	Titusville
Cocoa	Kenansville	Orlando	West Kissimmee
Cocoa Beach	Kissimmee	Oviedo	Windermere
De Bary	Lake Buena Vista	Reedy Creek	Winter Garden
East Orange	Melbourne	Sanford	Winter Park

**Panama City LATA**

Alford	Chipley	Hosford	Sneads
Alligator Point	Cottondale	Lynn Haven	Sunny Hills
Altha	East Point	Malone	The Beaches
Apalachicola	Graceville	Marianna	Tyndall Air Force Base
Blountstown	Grand Ridge	Panama City	Vernon
Bonifay	Greensboro	Panama City Beach	Westville
Bristol	Greenwood	Port St. Joe	Wewahitchka
Carrabelle	Gretna	Quincy	Youngstown-Fountain
Chattahoochee	Havanna	Reynolds Hill	

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3. LOCAL CALLING AREA EXCHANGES, Continued**

**3.3.4. Exchange Listings by LATA, Continued**

**Pensacola LATA**

Baker, FL	Fort Walton, Beach, FL	Milton, FL	Ponce De Leon, FL
Cantonment, FL	Freeport, FL	Molino, FL	Santa Rosa Beach, FL
Clear Springs, AL	Glendale, FL	Munson, FL	Seagrove Beach, FL
Crestview, FL	Gulf Breeze, FL	Pace, FL	Shalimar, FL
De Funiak Springs, FL	Holley Navarre, FL	Paxton, FL	Valparaiso, FL
Destin, FL	Jay, FL	Pensacola, FL	Wing, AL
Floralda, AL	Laurelhill, FL		

**Southeast LATA**

Belle Glade	Fort Pierce	Key Largo	Pompano Beach
Big Pine Key	Hobe Sound Key	West Port	St. Lucie
Boca Raton	Hollywood	Marathon	Sebastian
Boynton Beach	Homestead	Miami	Stuart
Coral Springs	Indiantown	North Dade	Sugarloaf Key
Deerfield Beach	Islamorada	North Key Largo	Vero Beach
Delray Beach	Jensen Beach	Pahokee	West Palm Beach
Fort Lauderdale	Jupiter	Perrine	



**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE**

**3.4.1. Monthly Rates**

A. The rates specified herein entitle subscribers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange and extended area service additional exchanges or portions of exchanges as shown in Section 3.3.3. of this Tariff.

B. Residence and Business Exchange Access Line Rates

1. Flat Rate Service

(a) Residence Service

I. Rate Groups 1 - 6, Individual Service

Group					
1	2	3	4	5	6
\$7.30	\$7.70	\$8.10	\$8.40	\$8.80	\$9.15

II. Rate Groups 7 - 12, Individual Service

Group					
7	8	9	10	11	12
\$9.50	\$9.80	\$10.05	\$10.30	\$10.45	\$10.65

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**B. Residence and Business Exchange Access Line Rates, Continued**

**I. Flat Rate Service, Continued**

**(b) Business Service**

**I. Rate Groups 1 - 6, Individual Service**

<b>Group</b>					
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
<b>\$19.80</b>	<b>\$20.80</b>	<b>\$21.90</b>	<b>\$22.90</b>	<b>\$23.85</b>	<b>\$24.90</b>

**II. Rate Groups 7 - 12, Individual Service**

<b>Group</b>					
<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>
<b>\$25.75</b>	<b>\$26.60</b>	<b>\$27.40</b>	<b>\$28.00</b>	<b>\$28.60</b>	<b>\$29.10</b>

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**B. Residence and Business Exchange Access Line Rates, Continued**

**2. Residence and Business Basic Rates by Exchanges**

<b>Exchange</b>	<b>Residence Ind.</b>	<b>Business Ind.</b>
Archer (Group 5)	\$8.80	\$23.85
Baldwin (Group 9)	10.05	27.40
Belle Glade (Group 3)	8.10	21.90
Big Pine Key		
Boca Raton (Group 10 )	10.30	28.00
Boynton Beach (Group 10)	10.30	28.00
Bronson		
Brooksville (Group 5 )	8.80	23.85
Bunnell (Group 3)	8.10	21.90
Cantonment (Group 6)	9.15	24.90
Cedar Keys (Group 1)	7.30	19.80
Century (Group 6)	9.15	24.90
Chiefland (Group 3)	8.10	21.90
Chipley (Group 3)	8.10	21.90
Cocoa (Group 7)		
- Cocoa Main		
(West of Indian River)	9.50	25.75
- Cocoa Merritt Island		
(East of Indian River)	9.50	25.75

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**B. Residence and Business Exchange Access Line Rates, Continued**

**2. Residence and Business Basic Rates by Exchanges, Continued**

<b>Exchange</b>	<b>Residence Ind.</b>	<b>Business Ind.</b>
Cocoa Beach (Group 7)	9.50	25.75
Coral Springs (Group 12)	10.65	29.10
Cross City (Group 2)	7.70	20.80
Daytona Beach (Group 6)	9.15	24.90
DeBary (Group 5)	8.80	23.85
Deerfield Beach (Group 12)	10.65	29.10
Deland (Group 5)	8.80	23.85
DeLeon Springs (Group 4)	8.40	22.90
Delray Beach (Group 8)	9.80	26.60
Dunnellon (Group 6)	9.15	24.90
East Orange (Group 11)	10.45	28.60
- Eau Gallie Area (Group 7) (West of Indian River)	9.50	25.75
- Eau Gallie Beach Area (Group 7) (East of Indian River)	9.50	25.75
Fernandina Beach (Group 3)	8.10	21.90
Flagler Beach (Group 3)	8.10	21.90
Ft. Lauderdale (Group 12)	10.65	29.10

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**B. Residence and Business Exchange Access Line Rates, Continued**

**2. Residence and Business Basic Rates by Exchanges, Continued**

<b>Exchange</b>	<b>Residence Ind.</b>	<b>Business Ind.</b>
Ft. Pierce (Group 5)	8.80	23.85
Gainesville (Group 6)	9.15	24.90
Geneva (Group 7)	9.50	25.75
Graceville (Group 3)	8.10	21.90
Green Cove Springs (Group 3)	8.10	21.90
Gulf Breeze (Group 6)	9.15	24.90
Havana (Group 6)	9.15	24.90
Hawthorne (Group 5)	8.80	23.85
Hobe Sound (Group 6)	9.15	24.90
Holley Navarre (Group 6)	9.15	24.90
Hollywood (Group 12)	10.65	29.10
Homestead (Group 12)	10.65	29.10
Islamorada (Group 4)	8.40	22.90
Jacksonville (Group 10)	10.30	28.00
Jacksonville Beach (Group 9)	10.05	27.40
Jay		
Jensen Beach (Group 5)	8.80	23.85

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**B. Residence and Business Exchange Access Line Rates, Continued**

**2. Residence and Business Basic Rates by Exchanges, Continued**

<b>Exchange</b>	<b>Residence Ind.</b>	<b>Business Ind.</b>
Julington (Group 9)	10.05	27.40
Jupiter (Group 9)	10.05	27.40
Key Largo (Group 4)	8.40	22.90
Keystone Heights (Group 3)	8.10	21.90
Key West (Group 4)	8.40	22.90
Lake City (Group 4)	8.40	22.90
Lynn Haven (Group 5)	8.80	23.85
Marathon (Group 3)	8.10	21.90
Maxville (Group 9)	10.05	27.40
Melbourne (Group 7)	9.50	25.75
Miami (Group 12)	10.65	29.10
Micanopy (Group 5)	8.80	23.85
Middleburg (Group 9)	10.05	27.40
Milton (Group 6)	9.15	24.90
Munson (Group 6)	9.15	24.90
Newberry (Group 5)	8.80	23.85
New Smyrna Beach (Group 4)	8.40	22.90
North Dade (Group 12)	10.65	29.10

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**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**B. Residence and Business Exchange Access Line Rates, Continued**

**2. Residence and Business Basic Rates by Exchanges, Continued**

<b>Exchange</b>	<b>Residence Ind.</b>	<b>Business Ind.</b>
North Key Largo (Group 3)	8.10	21.90
Oak Hill (Group 4)	8.40	22.90
Old Town (Group 2)	7.70	20.80
Orange Park (Group 9)	10.05	27.40
Orlando (Group 11)	10.45	28.60
Oviedo (Group 11)	10.45	28.60
Pace (Group 6)	9.15	24.90
Pahokee (Group 3)	8.10	21.90
Palatka (Group 4)	8.40	22.90
Palm Coast (Group 3)	8.10	21.90
Panama City (Group 5)	8.80	23.85
Panama City Beach (Group 5)	8.80	23.85
Pensacola (Group 6)	9.15	24.90
Perrine (Group 12)	10.65	29.10
Pierson (Group 4)	8.40	22.90
Pomona Park (Group 4)	8.40	22.90
Pompano Beach (Group 12)	10.65	29.10
Ponte Vedra Beach (Group 9)	10.05	27.40

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**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**B. Residence and Business Exchange Access Line Rates, Continued**

**2. Residence and Business Basic Rates by Exchanges, Continued**

<b>Exchange</b>	<b>Residence Ind.</b>	<b>Business Ind.</b>
Port St. Lucie (Group 6 )	9.15	24.90
St. Augustine (Group 4)	8.40	22.90
St. Johns		
Sanford (Group 8)	9.80	26.60
Sebastian (Group 6)	9.15	24.90
Stuart (Group 6)	9.15	24.90
Sugarloaf Key (Group 4)	8.40	22.90
Sunny Hills (Group 3)	8.10	21.90
Titusville (Group 5)	8.80	23.85
Trenton		
Vernon (Group 3)	8.10	21.90
Vero Beach (Group 5)	8.80	23.85
Weekiwachee Springs		
(Group 5)	8.80	23.85
Welaka (Group 4)	8.40	22.90
West Palm Beach (Group 9)	10.05	27.40
Yankeetown (Group 4)	8.40	22.90
Youngstown-Fountain		
(Group 5)	8.80	23.85
Yulee (Group 8)	9.80	26.60

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**C. PBX Trunks**

**1. Residence - Rate Groups 1-6**

**(a) Two-Way**

Group					
1	2	3	4	5	6
\$13.51	\$14.20	\$14.88	\$15.38	\$16.07	\$16.66

**2. Residence - Rate Groups 7-12**

**(a) Two-Way**

Group					
7	8	9	10	11	12
\$17.25	\$17.77	\$18.19	\$18.62	\$18.86	\$19.21

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**C. PBX Trunks, Continued**

**3. Business, Rate Groups 1-6**

**(a) Combination**

Group					
1	2	3	4	5	6
\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33

**(b) Out dial**

Group					
1	2	3	4	5	6
\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33

**(c) Inward only**

Group					
1	2	3	4	5	6
\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33

**(d) DID(Direct In-Dial)**

Group					
1	2	3	4	5	6
\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**C. PBX Trunks, Continued**

**3. Business, Rate Groups 1-6, Continued**

**(e) DID Combination**

Group					
1	2	3	4	5	6
\$67.32	\$70.72	\$74.46	\$77.86	\$81.10	\$84.66

**4. Business, Rate Groups 7-12**

**(a) Combination**

Group					
7	8	9	10	11	12
\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47

**(b) Out dial**

Group					
7	8	9	10	11	12
\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**C. PBX Trunks, Continued**

**4. Business, Rate Groups 7-12, Continued**

**(c) Inward only**

Group					
7	8	9	10	11	12
\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47

**(d) DID (Direct In-Dial)**

Group					
7	8	9	10	11	12
\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47

**(e) DID Combination**

Group					
7	8	9	10	11	12
\$87.56	\$90.44	\$93.16	\$95.20	\$97.24	\$98.94

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**D. Auxiliary Line Service (Inward Service)**

1. Under the conditions specified following, a Customer, having two-way flat rate individual line business service in an exchange offering auxiliary line service, may contract for one or more auxiliary lines connected to the Central Office by individual circuits at the rate specified following for auxiliary lines.
2. The auxiliary line must terminate on the same premises as that in which the two-way service is located.
3. The auxiliary line is to be used for one way (inward to the Customer) service only.
4. Auxiliary line service may or may not be arranged for rotary, hunting or similar service which allows completion of an incoming call from a line that is called but is in use, by means of an arrangement of central office equipment on a full time basis.
5. Auxiliary line service is furnished at a rate for each line equal to the rate applicable for business individual line flat rate service for that exchange. Where the lines are arranged for rotary, hunting or similar service, the rotary charge will apply as specified below.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.1. Monthly Rates, Continued**

**D. Auxiliary Line Service (Inward Service)**

**(a) Rates**

**I. Rate Groups 1-6, Per Auxiliary Line**

Group					
1	2	3	4	5	6
\$19.80	\$20.80	\$21.90	\$22.90	\$23.85	\$24.90

**II. Rate Groups 7-12, Per Auxiliary Line**

Group					
7	8	9	10	11	12
\$25.75	\$26.60	\$27.40	\$28.00	\$28.60	\$29.10

**3.4.2. Netcon Telcom Choice Service**

**A. General**

1. Netcon Telcom Choice service provides the features specified following in conjunction with a flat rate access line. The access line includes Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to access all exchange access lines in the subscriber's local calling area as defined in this Tariff.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.2. Netcon Telcom Choice Service, Continued**

**A. General, Continued**

3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections of this Tariff:

- a) Custom Calling Services - all services except Three-Way Calling with Transfer which is only available with the Two- and Three-Line Plans
- b) Netcon Telcom Touch Services excluding Calling Number Delivery Blocking-Permanent
- c) Customized Code Restriction
- d) Atlantic.net Master Service
- e) Message Waiting Indication

A Customer may select an unlimited number of compatible services or features from the sections listed above. All rules, regulations and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section 4 of this Tariff do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.2. Netcon Telcom Choice Service, Continued**

**A. General, Continued**

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Netcon Telcom Choice service. Both plans offer hunting as specified in 3.6., call hold, and call pick-up (the ability to answer an incoming call from another line) at no additional charge in addition to the features listed in 3. preceding. All services/features specified as available with Netcon Telcom Choice service are available with each line of a multi-line package. All lines in each multi-line package must be on the same account and at the same premises.
5. Service charges specified in Section 4 of this Tariff do not apply for a conversion of existing service to/from Netcon Telcom Choice service.
6. Existing customers of Netcon Telcom Choice service can not take advantage of special promotions for Netcon Telcom Choice service or Netcon Telcom Plus service with the Netcon Telcom Choice option or any of the services/features specified in 3. preceding unless specifically allowed by the terms of the special promotion.



**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.2. Netcon Telcom Choice Service, Continued**

**B. Rates and Charges**

1. The following monthly rates apply for Netcon Telcom Choice service. A portion of the per line rate equal to the rate for residence individual line service specified in 3.4.1.B.1(a) preceding is classified as Basic Service. The remainder of the per line rate is classified as Non-Basic Residential Optional Service.

**(a) Individual line service**

**I. Residence**

		<b>Suspend Rate</b>	<b>Monthly Rate</b>
(a)	Per line	\$5.50	\$26.00
(b)	Per Two-Line Plan package	11.00	54.50
(c)	Per Three-Line Plan package	16.50	81.00

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.3. Netcon Telcom Plus Service**

**A. General**

1. Netcon Telcom Plus service provides residence subscribers a flat rate access line with unlimited calling to all access lines within the serving exchange, the additional exchanges in the associated Extended Area Service (EAS) and Extended Calling Service (ECS) categories as specified in 3.3.3 of this Tariff, and all other exchanges in the Customer's LATA. The LATA for each exchange is indicated in 3.3.3 and the exchanges in each LATA are listed in 3.3.4. The access line includes Touch-Tone capability.
2. Residence Customers may also subscribe to Netcon Telcom Plus service with the Netcon Telcom Choice option. All services/features specified in 3.4.2 as available with Netcon Telcom Choice service are available with this option of Netcon Telcom Plus service. Rules, regulations and limitations specified in 3.4.2 for Netcon Telcom Choice service apply to this option of Netcon Telcom Plus service.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.4. FLAT RATE SERVICE, Continued**

**3.4.3. Netcon Telcom Plus Service, Continued**

**A. General**

3. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Netcon Telcom Plus service with the Netcon Telcom Choice option. Both plans offer hunting, call hold and call pick-up at no additional charge as specified in 3.4.2 preceding. All services/features specified in 3.4.2 as available with Netcon Telcom Choice service are available with each line of a multi-line package. Rules, regulations and limitations specified in 3.4.2 for Netcon Telcom Choice service apply to each line of a multi-line package with the Netcon Telcom Choice option. All lines in each multi-line package must be on the same account and at the same premises.
4. Service charges specified in Section 4 of this Tariff do not apply for a conversion of existing service to/from Netcon Telcom Plus service or Netcon Telcom Plus service with the Netcon Telcom Choice option.
5. Residential Netcon Telcom Plus service and Netcon Telcom Plus service with Netcon Telcom Choice option customers may not subscribe to Local Usage Detail.
6. Existing customers of Netcon Telcom Plus service with the Netcon Telcom Choice option can not take advantage of special promotions for Netcon Telcom Choice service or Netcon Telcom Plus service with the Netcon Telcom Choice option or any of the services/features specified in 3.4.2 preceding unless specifically allowed by the terms of the special promotion.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE**

**3.5.1. General**

- A. Business and residence individual line message rate service is offered in all exchanges except where noted in the Local Exceptions 3.8 of this Tariff. Residence individual line message rate service is offered in all exchanges where facilities permit. The rates specified entitle subscribers to the number of messages specified to all exchange access lines bearing the designation of central offices of the serving exchange and extended area service additional exchanges as shown in 3.3.3 of this Tariff.
- B. Subscribers to message rate service are regularly billed monthly in advance. Messages in excess of the monthly message allowance are billed monthly in arrears. Local messages not used in one month's allowance are not credited to the Customer's account for any other month service is rendered.
- C. Where a subscriber contracts for two or more individual message rate lines on the same premises and agrees to grouped billing, the number of monthly message allowances per line, as specified preceding, will be multiplied by the number of such message rate lines and messages in excess of this product will be billed at the additional local message charge as indicated following. All lines included for such allowance must have the same central office designation.
- D. Message charges will not apply to calls to the Company Business Office, Repair Service, Directory Assistance, Emergency 911 Service or 976 Dial-It Service.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.1. General, Continued**

- E. Message rate service will not be provided in connection with the provision of Foreign Exchange or Foreign Central Office services.
- F. Generally, any combination of message rate and flat rate service will not be allowed on the same premises.
- G. Extended Calling Service (ECS) supersedes Message Rate Service for calls to ECS additional exchanges listed in 3.3.3 Local Calling Areas.

**3.5.2. Monthly Rates and Message Charges**

**A. Residence Individual Line Message Rates**

**1. Monthly Rates - Rate Groups 1-6, Per Line**

Group					
1	2	3	4	5	6
\$6.30	\$6.30	\$6.30	\$6.30	\$6.30	\$6.30

**2. Monthly Rates - Rate Groups 7-12, Per Line**

Group					
7	8	9	10	11	12
\$6.40	\$6.60	\$6.77	\$6.94	\$7.05	\$7.18

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**A. Residence Individual Line Message Rates**

**3. Message Allowance and Message Charges**

- (a) The monthly message allowance, per line, is 30 outgoing local messages (to the Local Calling Area specified in 3.7.2 excluding the Extended Calling Service (ECS) additional exchanges).

- I. Additional outgoing local messages to the Local Calling Area excluding the ECS additional exchanges in excess of the allowance.

(i) Each \$ .10

**B. Business Individual Line Message Rates**

**1. Monthly Rates - Rate Groups 1-6, Per Line**

Group					
1	2	3	4	5	6
\$14.71	\$15.46	\$16.29	\$17.04	\$17.75	\$18.54

**2. Monthly Rates - Rate Groups 7-12**

Group					
7	8	9	10	11	12
\$19.18	\$19.81	\$20.41	\$20.86	\$21.31	\$21.69

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**B. Business Individual Line Message Rates, Continued**

**3. Message Allowance and Message Charges**

- (a) The monthly message allowance, per line, is 75 local messages (to the Local Calling Area specified in 3.3.3 excluding the Extended Calling Service (ECS) additional exchanges)

Additional local messages to the Local Calling Area excluding the ECS additional exchanges in excess of allowance

	Price
Each	\$ .12

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**C. Residence and Business Individual Line Monthly Rates by Exchange for Message Rate Service\***

<b>Exchange</b>	<b>Residence</b>	<b>Business</b>
Archer	\$6.30	17.75
Baldwin	6.77	20.41
Belle Glade	6.30	16.29
Big Pine Key		
Boca Raton	6.94	20.86
Boynton Beach	6.94	20.86
Bronson		
Brooksville	6.30	17.75
Bunnell	6.30	16.29
Cantonment	6.30	18.54
Cedar Keys	6.30	14.71
Century	6.30	18.54
Chiefland	6.30	16.29
ChIPLEY	6.30	16.29
Cocoa	6.40	19.18
Cocoa Beach	6.40	19.18

\* For Business Message Rate, the monthly local message allowance per line is 75 with an additional message charge of \$.12 for each outgoing local message over the allowance. For Residence Message Rate, the monthly local message allowance per line is 30 with an additional message charge of \$.10 for each outgoing local message over the allowance.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**C. Residence and Business Individual Line Monthly Rates by Exchange for Message Rate Service\*, Continued**

<b>Exchange</b>	<b>Residence</b>	<b>Business</b>
Coral Springs	\$7.18	21.69
Cross City	6.30	15.46
Daytona Beach	6.30	18.54
DeBary	6.30	17.75
Deerfield Beach	7.18	21.69
Deland	6.30	17.75
DeLeon Springs	6.30	17.04
Delray Beach	6.60	19.81
Dunnellon	6.30	18.54
East Orange	7.05	21.31
Eau Gallie		
Eau Gallie-East**	6.40	19.18
Eau Gallie-West**	6.40	19.18
Fernandina Beach	6.30	16.29
Flagler Beach	6.30	16.29
Fort Lauderdale	7.18	21.69
Fort Pierce	6.30	17.75

\* For Business Message Rate, the monthly local message allowance per line is 75 with an additional message charge of \$.12 for each outgoing local message over the allowance. For Residence Message Rate, the monthly local message allowance per line is 30 with an additional message charge of \$.10 for each outgoing local message over the allowance.

\*\* Business Message Rate Service is not offered to new customers during local exception in of this Tariff.

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**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**C. Residence and Business Individual Line Monthly Rates by Exchange for Message Rate Service\*, Continued**

<b>Exchange</b>	<b>Residence</b>	<b>Business</b>
Gainesville	\$6.30	18.54
Geneva	6.40	19.18
Graceville	6.30	16.29
Green Cove Springs	6.30	16.29
Gulf Breeze	6.30	18.54
Havana	6.30	18.54
Hawthorne	6.30	17.75
Hobe Sound	6.30	\$18.54
Holley-Navarre	6.40	19.18
Hollywood	7.18	21.69
Homestead	7.18	21.69
Islamorada	6.30	17.04
Jacksonville	6.94	20.86
Jacksonville Beach	6.77	20.41
Jay		
Jensen Beach	6.30	17.75
Julington	6.77	20.41
Jupiter	6.77	20.41
Key Largo	6.30	17.04

\* For Business Message Rate, the monthly local message allowance per line is 75 with an additional message charge of \$.12 for each outgoing local message over the allowance. For Residence Message Rate, the monthly local message allowance per line is 30 with an additional message charge of \$.10 for each outgoing local message over the allowance.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**C. Residence and Business Individual Line Monthly Rates by Exchange for Message Rate Service\*, Continued**

<b>Exchange</b>	<b>Residence</b>	<b>Business</b>
Key West	\$6.30	17.04
Keystone Heights	6.30	16.29
Lake City	6.30	17.04
Lynn Haven	6.30	17.75
Marathon	6.30	16.29
Maxville	6.77	20.41
Melbourne**	6.40	19.18
Miami	7.18	21.69
Micanopy	6.30	17.75
Middleburg	6.77	20.41
Milton	6.30	18.54
Munson	6.30	18.54
Newberry	6.30	17.75
New Smyrna Beach	6.30	17.04
North Dade	7.18	21.69
North Key Largo	6.30	16.29
Oak Hill	6.30	17.04

\* For Business Message Rate, the monthly local message allowance per line is 75 with an additional message charge of \$.12 for each outgoing local message over the allowance. For Residence Message Rate, the monthly local message allowance per line is 30 with an additional message charge of \$.10 for each outgoing local message over the allowance.

\*\* Business Message Rate Service is not offered to new customers during local exception in of this Tariff.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**C. Residence and Business Individual Line Monthly Rates by Exchange for Message Rate Service\*, Continued**

<b>Exchange</b>	<b>Residence</b>	<b>Business</b>
Old Town	\$6.30	15.46
Orange Park	6.77	20.41
Orlando	7.05	21.31
Oviedo	7.05	21.31
Pace	6.30	18.54
Pahokee	6.30	16.29
Palatka	6.30	17.04
Palm Coast	6.30	16.29
Panama City	6.30	17.75
Panama City Beach	6.30	17.75
Pensacola	6.30	18.54
Perrine	7.18	21.69
Pierson	6.30	17.04
Pomona Park	6.30	17.04
Pompano Beach	7.18	21.69
Ponte Vedra Beach	6.77	20.41
Port St. Lucie	6.30	18.54
St. Augustine	6.30	17.04
St. Johns	7.05	21.31

\* For Business Message Rate, the monthly local message allowance per line is 75 with an additional message charge of \$.12 for each outgoing local message over the allowance. For Residence Message Rate, the monthly local message allowance per line is 30 with an additional message charge of \$.10 for each outgoing local message over the allowance.

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**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**C. Residence and Business Individual Line Monthly Rates by Exchange for Message Rate Service\*, Continued**

<b>Exchange</b>	<b>Residence</b>	<b>Business</b>
Sanford	\$6.60	19.81
Sebastian	6.30	18.54
Stuart	6.30	18.54
Sugarloaf Key	6.30	17.04
Sunny Hills	6.30	16.29
New Smyrna Beach	6.30	17.04
North Dade	7.18	21.69
North Key Largo	6.30	16.29
Oak Hill	6.30	17.04
Old Town	6.30	15.46
Orange Park	6.77	20.41
Orlando	7.05	21.31
Oviedo	7.05	21.31
Pace	6.30	18.54
Pahokee	6.30	16.29
Palatka	6.30	17.04
Palm Coast	6.30	16.29
Panama City	6.30	17.75
Panama City Beach	6.30	17.75

\* For Business Message Rate, the monthly local message allowance per line is 75 with an additional message charge of \$.12 for each outgoing local message over the allowance. For Residence Message Rate, the monthly local message allowance per line is 30 with an additional message charge of \$.10 for each outgoing local message over the allowance.

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**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**C. Residence and Business Individual Line Monthly Rates by Exchange for Message Rate Service\*, Continued**

<b>Exchange</b>	<b>Residence</b>	<b>Business</b>
Pensacola	\$6.40	18.54
Perrine	7.18	21.69
Pierson	6.30	17.04
Pomona Park	6.30	17.04
Pompano Beach	7.18	21.69
Ponte Vedra Beach	6.77	20.41
Port St. Lucie	6.30	18.54
St. Augustine	6.30	17.04
St. Johns		
Sanford	6.60	19.81
Sebastian	6.30	18.54
Stuart	6.30	18.54
Sugarloaf Key	6.30	17.04
Sunny Hills	6.30	16.29
Titusville**	6.30	17.75
Trenton		
Vernon	6.30	16.29

\* For Business Message Rate, the monthly local message allowance per line is 75 with an additional message charge of \$.12 for each outgoing local message over the allowance. For Residence Message Rate, the monthly local message allowance per line is 30 with an additional message charge of \$.10 for each outgoing local message over the allowance.

\*\* Business Message Rate Service is not offered to new customers during local exception in of this Tariff.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**C. Residence and Business Individual Line Monthly Rates by Exchange for Message Rate Service\*, Continued**

<b>Exchange</b>	<b>Residence</b>	<b>Business</b>
Vero Beach	6.30	17.75
Weekiwachee Springs	6.30	17.75
Welaka	6.30	17.04
West Palm Beach	6.77	20.41
Yankeetown	6.30	17.04
Youngstown-Fountain	6.30	17.75
Yulee	6.60	19.81

\* For Business Message Rate, the monthly local message allowance per line is 75 with an additional message charge of \$.12 for each outgoing local message over the allowance. For Residence Message Rate, the monthly local message allowance per line is 30 with an additional message charge of \$.10 for each outgoing local message over the allowance.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**D. Trunks, Message Rate Service**

**1. Monthly Rates – Rate Groups 1-6**

**(a) Combination, first trunk with an allowance of 75 outward local messages**

Group					
1	2	3	4	5	6
\$15.26	\$16.01	\$16.84	\$17.59	\$18.30	\$19.09

**(b) Combination, additional trunk without an allowance of 75 outward local messages**

Group					
1	2	3	4	5	6
\$7.63	\$8.01	\$8.42	\$8.79	\$9.15	\$9.54

**(c) Out dial, first trunk with an allowance of 75 outward local messages**

Group					
1	2	3	4	5	6
\$15.26	\$16.01	\$16.84	\$17.59	\$18.30	\$19.09

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**D. Trunks, Message Rate Service, Continued**

**1. Monthly Rates - Rate Groups 1-6, Continued**

- (d) Out dial, additional trunk without an allowance of 75 outward local messages.

Group					
1	2	3	4	5	6
\$7.63	\$8.01	\$8.42	\$8.79	\$9.15	\$9.54

- (e) Additional local messages in excess of allowance, each

Group					
1	2	3	4	5	6
\$ .12	\$ .12	\$ .12	\$ .12	\$ .12	\$ .12

**2. Monthly Rates - Rate Groups 7-12**

- (a) Combination, first trunk with an allowance of 75 outward local messages

Group					
9	10	11	12	13	14
\$19.73	\$20.36	\$20.96	\$21.41	\$21.86	\$22.24

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**D. Trunks, Message Rate Service**

**2. Monthly Rates - Rate Groups 7-12**

**(b) Combination, additional trunk without message allowance**

Group					
9	10	11	12	13	14
\$9.86	\$10.18	\$10.48	\$10.71	\$10.93	\$11.12

**(c) Outdial, first trunk with an allowance of 75 outward local messages**

Group					
9	10	11	12	13	14
\$19.73	\$20.36	\$20.96	\$21.41	\$21.86	\$22.24

**(d) Outdial, additional trunk without message allowance**

Group					
9	10	11	12	13	14
\$9.86	\$10.18	\$10.48	\$10.71	\$10.93	\$11.12

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.5. MESSAGE RATE SERVICE, Continued**

**3.5.2. Monthly Rates and Message Charges, Continued**

**D. Trunks, Message Rate Service**

**2. Monthly Rates - Rate Groups 7-12**

(e) Additional local messages in excess of allowance, each message

Group					
9	10	11	12	13	14
\$ .12	\$ .12	\$ .12	\$ .12	\$ .12	\$ .12

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.6. LINE HUNTING**

**3.6.1. General**

- A. Rotary or line hunting service is an arrangement via central office equipment which allows completion of an incoming call to any of the lines (i.e. individual lines, PBX Trunks or NARS) in a group from a line (in the group) that is called but is in use. A rotary charge as specified below applies to each of the lines in the group that are equipped for line hunting. Line hunting is not required with the "call forwarding" feature of Custom Calling Service unless the line is part of a line hunting line arrangement. Specifically, the line hunting charges in 3.6.2 will apply to individual lines (residence and business); auxiliary lines; Incoming or Combination PBX Trunks and Incoming or Combination NARS in a hunting arrangement.
- B. Residence service lines at private residence locations shall be limited to three (3) lines in rotary or hunting. If more than three lines are required in rotary or hunting at a private residence, business service rates shall apply for all lines in rotary.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.6. LINE HUNTING, Continued**

**3.6.2. Rates**

**A. Line hunting Associated With Flat Rate Lines, Netcon Telcom Business Plus service lines, PBX Trunks and NARS**

**1. Residence, Rate Groups 1-6, Per line or PBX Trunk made rotary**

Group					
1	2	3	4	5	6
\$3.65	\$3.85	\$4.05	\$4.20	\$4.40	\$4.58

**2. Residence, Rate Groups 7-12, Per line or PBX Trunk made rotary**

Group					
7	8	9	10	11	12
\$4.75	\$4.90	\$5.03	\$5.15	\$5.23	\$5.33

**3. Business, Rate Groups 1-6, Per line, PBX Trunk or NAR made rotary**

Group					
1	2	3	4	5	6
\$6.40	\$6.73	\$7.08	\$7.41	\$7.71	\$8.05

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.6. LINE HUNTING, Continued**

**3.6.2. Rates, Continued**

**A. Line Hunting Associated With Flat Rate Lines, Netcon Telcom Business Plus service lines, PBX Trunks and NARS, Continued**

**4. Business, Rate Groups 7-12, Per line, PBX Trunk or NAR made rotary**

Group					
7	8	9	10	11	12
\$8.33	\$8.60	\$8.86	\$9.06	\$9.25	\$9.41

**B. Line Hunting Associated With Message Rate Lines**

**1. Residence, Rate Groups 1-6, Per line made rotary**

Group					
1	2	3	4	5	6
\$1.75	\$1.85	\$1.94	\$2.02	\$2.11	\$2.20

**2. Residence, Rate Groups 7-12, Per line made rotary**

Group					
7	8	9	10	11	12
\$2.28	\$2.35	\$2.41	\$2.47	\$2.51	\$2.56

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.6. LINE HUNTING, Continued**

**3.6.2. Rates, Continued**

**B. Line Hunting Associated With Message Rate Lines, Continued**

**3. Business, Rate Groups 1-6, Per line, PBX Trunk or NAR made rotary**

Group					
1	2	3	4	5	6
\$6.40	\$6.73	\$7.08	\$7.41	\$7.71	\$8.05

**4. Business, Rate Groups 7-12, Per line, PBX Trunk or NAR made rotary**

Group					
7	8	9	10	11	12
\$8.33	\$8.60	\$8.86	\$9.06	\$9.25	\$9.41

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.1. Enhanced Optional Extended Area Service, Continued**

**a. General, Continued**

3. EOEAS is intended for the personal use or business use of the Customer and may not be resold to others or used on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges by others.
4. Suspension of EOEAS is allowed subject to the terms and conditions specified in this Tariff. During the suspension period, the monthly recurring rates for the service are rated at one-half their normal amounts.
5. The rates for the Premium options are in addition to the rates for basic local exchange service.
6. The Premium option monthly rates are per residence subscriber line.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.1. Enhanced Optional Extended Area Service, Continued**

**A. General, Continued**

7. For each exchange that has an EOEAS offering, the access lines in the specified added exchange or exchanges will be recalculated every 6 months to determine if the residence Premium option monthly rate needs to be adjusted based on the rate matrix provided following. If a rate adjustment is required, it will be made effective within two months of the recalculation date and will be preceded by an appropriate customer notification.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.1. Enhanced Optional Extended Area Service, Continued**

**B. Rates and Charges**

1. The rates for the Premium EOEAS option are shown in the following matrix. Rates for specific routes are based on the airline mileage between rate centers of the involved exchanges and also on the number of access lines in the added exchange or exchanges.

Option	Mileage to Rate Center of the Added Exchange or Exchanges		
	0-10	11-22	23-55
Residence			
Premium Monthly			
Additives Access			
Lines in the			
Added Exchange or			
Exchanges			
0 - 2,000	\$3.65	\$4.30	\$ 6.85
2,001 - 7,000	4.00	4.70	7.50
7,001 - 22,000	4.30	5.10	8.15
22,001 - 55,000	4.55	5.40	8.60
55,001 - 120,000	4.90	5.80	9.25
120,001 - 195,000	5.20	6.15	9.80
195,001 - 280,000	5.50	6.50	10.35
280,001 - 375,000	5.75	6.80	10.85
375,001 - 450,000	5.95	7.05	11.25
450,001 - 550,000	6.15	7.30	11.65
550,001 - 700,000	6.30	7.45	11.90
Over 700,000	6.45	7.65	12.20

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.1. Enhanced Optional Extended Area Service, Continued**

**B. Rates and Charges, Continued**

**2. Authorized Plans**

**(a) Bunnell to Daytona Beach, Residence Options**

	<b>Monthly Rate</b>
Premium (additive per line)	\$5.80

**(b) Flagler Beach to Daytona Beach, Residence Options**

Premium (additive per line)	\$5.80
-----------------------------	--------

**(c) Palm Coast to Daytona Beach, Residence Options**

Premium (additive per line)	\$9.25
-----------------------------	--------

**(d) Geneva to Orlando, Residence Options**

Premium (additive per line)	\$6.50
-----------------------------	--------

**(e) Sanford to Orlando, Residence Options**

Premium (additive per line)	\$6.50
-----------------------------	--------

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.1. Enhanced Optional Extended Area Service, Continued**

**B. Rates and Charges, Continued**

**2. Authorized Plans, Continued**

**(f) Ft. Pierce to Vero Beach, Residence Options**

**Monthly  
Rate**

Premium (additive per line) \$5.40

**(g) Vero Beach to Ft. Pierce, Residence Options**

Premium (additive per line) \$5.40

**(h) Holley-Navarre to Milton, Residence Options**

Premium (additive per line) \$5.10

**(i) Fernandina Beach to Jacksonville, Residence Options**

Premium (additive per line) \$10.85

**(j) Belle Glade to West Palm Beach, Residence Options**

Premium (additive per line) \$10.85

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.1. Enhanced Optional Extended Area Service, Continued**

**B. Rates and Charges, Continued**

**2. Authorized Plans, Continued**

**(k) Stuart to West Palm Beach, Residence Options**

	<b>Monthly Rate</b>
Premium (additive per line)	\$10.85

**(l) Pahokee to West Palm Beach, Residence Options**

Premium (additive per line)	\$10.85
-----------------------------	---------

**(m) Hobe Sound to West Palm Beach, Residence Options**

Premium (additive per line)	\$10.85
-----------------------------	---------

**(n) St. Augustine to Jacksonville, Jacksonville Beach, Julington and Ponte Vedra Beach, Residence Options**

Premium (additive per line)	\$10.85
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**(o) St. Augustine to Jacksonville and Jacksonville Beach, Residence Options**

Premium (See above.)

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.1. Enhanced Optional Extended Area Service, Continued**

**B. Rates and Charges, Continued**

**2. Authorized Plans, Continued**

**(p) North Dade to Ft. Lauderdale, Residence Options**

	<b>Monthly Rate</b>
Premium (additive per line)	\$6.80

**(q) Boca Raton to Ft. Lauderdale, Residence Options**

Premium (additive per line)	\$6.80
-----------------------------	--------

**(r) Hollywood to Miami, Residence Options**

Premium (additive per line)	\$7.65
-----------------------------	--------

**(s) Delray Beach to West Palm Beach, Residence Options**

Premium (additive per line)	\$6.80
-----------------------------	--------

**(t) North Key Largo to Miami, Residence Options**

Premium (additive per line)	\$12.20
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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.1. Enhanced Optional Extended Area Service, Continued**

**B. Rates and Charges, Continued**

**2. Authorized Plans, Continued**

**(u) North Key Largo to Homestead**

**Monthly  
Rate**

Premium (additive per line) \$5.40

**(v) Key Largo to Miami, Perrine and Homestead, Residence Options**

Premium (additive per line) \$12.20

**(x) Sunny Hills to Panama City Beach and Lynn Haven, Residence Options**

Premium (additive per line) \$8.60

**(y) Keystone Heights to Gainesville, Residence Options**

Premium (additive per line) \$5.80

**(aa) Oak Hill to Daytona Beach**

Residence Options

Premium (additive per line) \$9.25

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.2. Extended Calling Service (ECS)**

**A. General**

1. Extended Calling Service (ECS) provides usage based pricing for customer dialed or operator assisted calls to selected exchanges within the Customer's LATA.
2. Provision of ECS is subject to the availability of facilities and billing capabilities.
3. ECS applies to all business and residence individual lines; PBX Trunk lines; T-1 service/other NARS; Foreign Exchange Service and Remote Call Forwarding lines within the exchanges where it is available.
4. Enhanced Optional Extended Area Service (EOEAS) customers with the Residence Premium option will not be billed Extended Calling Service usage charges. Optional Extended Local Calling customers in the Daytona Beach and New Smyrna Beach exchanges will not be billed Extended Calling Service usage charges.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.7 EXTENDED AREA SERVICE, Continued**

**3.7.2. Extended Calling Service (ECS)**

**B. Usage Charges**

1. Station-to-Station rates for calls to the Extended Calling Service exchanges.

- (a) Residential - per message charge

**Price**

**\$ .25**

- (b) Business - per minute charge

**Initial Minute  
or Fraction  
Thereof**

**Additional  
Minute, Each or  
Fraction Thereof**

**\$ .10**

**\$ .06**

2. For Operator assisted local calls, in addition to the Station-to-Station usage rates, the appropriate Operator Surcharges in 3.10 are also applicable.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS**

The rates and regulations for the classes of service following are specified in this Tariff with the exceptions indicated.

**3.8.1 Rate Schedules With EAS Differential**

**A. General**

1. The monthly rates included in the following rate schedules for exchange access lines and network access registers incorporate a differential for extended area service (EAS) as approved by the Commission. These rates apply for the following exchanges as specified in the paragraphs indicated:

Exchange	Rate Code
Big Pine Key	X1
Bronson	X2
Jay	X3
Trenton	X2

2. Normal rotary charges (without EAS differentials) apply for exchanges whose access line rates include an EAS differential.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.1 Rate Schedules With EAS Differential, Continued**

**B. Monthly Rates**

**1. Flat Rate Service**

		Rate Code		
		X1	X2	X3
(a)	Residence individual line	\$10.50	\$11.00	\$11.44
	(Sum of Rate Group rate	8.40	8.80	9.15
	and EAS Differential)	2.10	2.20	2.29
(b)	Residence outgoing only line	10.50	11.00	11.44
(c)	Residence PBX trunk	19.23	20.09	20.83
(d)	Business individual line	28.63	29.81	31.13
	(Sum of Rate Group rate	22.90	23.85	24.90
	and EAS Differential)	5.73	5.96	6.23
(e)	Business outgoing only line	28.63	29.81	31.13
(f)	Auxiliary line service	28.63	29.81	31.13
(g)	Semi-public service	17.59	18.30	19.09
(h)	Business PBX trunk	48.66	50.69	52.91
	(Sum of Rate Group rate	38.93	40.55	42.33
	and EAS Differential)	9.73	10.14	10.58
(i)	Network access register			
	package	16.98	17.68	18.46
(j)	Trunk side access single			
	voice grade facility	48.66	50.69	52.91
(k)	Trunk side access network			
	access register	16.98	17.68	18.46

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.2. Cantonment**

**A. Clear Springs and Gateswood, Alabama**

1. Exchange service for Clear Springs and Gateswood, Alabama is provided from the Cantonment Exchange. Regulations and rates are as specified for the Cantonment Exchange.

**3.8.3. Cocoa**

**A. Optional Measured Service**

1. Application and Regulations
  - (a) Subscribers in the Cocoa exchange may subscribe to optional measured service, where facilities permit.
  - (b) Residence and business telephone subscribers may select flat-rate service or optional measured service.
  - (c) Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
  - (d) The residence offering will not be available with rotary, or line hunting, features.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.3. Cocoa, Continued**

**A. Optional Measured Service, Continued**

**1. Application and Regulations, Continued**

- (f) Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat rate service, except for non-administrative inward terminations at a telephone answering bureau.
- (g) Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.
- (h) Individual business line message rate service will no longer be offered to new subscribers in the Cocoa exchange. Existing customers may retain this service at their present location.

**2. Rates**

- (a) The local calling area of that part of the Cocoa exchange located west of the Indian River will be subdivided into two bands for optional measured service calling. Band one will include the Cocoa, Cocoa Beach, and Titusville exchanges and that part of the Eau Gallie exchange located west of the Indian River. Band two will be the Melbourne exchange and that part of the Eau Gallie exchange located east of the Indian River. The local calling area of that part of the Cocoa exchange located east of the Indian River will be subdivided into two bands for optional measured service calling. Band one will include the Cocoa, Cocoa Beach, Titusville, and Eau Gallie exchanges. Band two will be the Melbourne exchange.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.3. Cocoa, Continued**

**A. Optional Measured Service, Continued**

**2. Rates, Continued**

(b) The following monthly rates are applicable to individual line optional measured service

**I. Residence Measured**

	<b>Monthly Rate</b>
(i) Per two-way line	\$5.96
(ii) Per outgoing only line	\$5.96

**II. Business Measured**

(i) Per two-way line	\$14.65
(ii) Per two-way line with rotary or line hunting service	19.90
(iii) Per outgoing only line	14.65

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.3. Cocoa, Continued**

**A. Optional Measured Service, Continued**

**2. Rates, Continued**

**(c) Usage allowance associated with measured service**

**I. Residence Measured**

**Usage  
Allowance**

(i) Per month

\$3.00

**II. Business Measured**

(ii) Per month

7.15

**(d) The following usage charges apply to calls within the local calling area:**

**I. Calling Area**

**Initial Minute**

**Additional  
Minute, Each or  
Fraction Thereof**

(i) Tier 1 \$ .05

\$ .04

(ii) Tier 2 .16

.12

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.3. Cocoa, Continued**

**A. Optional Measured Service, Continued**

**2. Rates, Continued**

- (e) These usage charges will be subject to the same discount rates and time periods as defined in Section XXX, Message Telecommunications Service.

**3.8.4. Cocoa Beach**

**A. Optional Measured Service**

**1. Application and Regulations**

- (a) Subscribers in the Cocoa Beach exchange may subscribe to optional measured service, where facilities permit.
- (b) Residence and business telephone subscribers may select flat rate service or optional measured service.
- (c) Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
- (d) The residence offering will not be available with rotary, or line hunting, features.



**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.4. Cocoa Beach, Continued**

**A. Optional Measured Service, Continued**

**1. Application and Regulations, Continued**

- (e) Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat rate service, except for non-administrative inward terminations at a telephone answering bureau.
- (f) Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.
- (g) Individual business line message rate service will no longer be offered to new subscribers in the Cocoa Beach exchange. Existing customers may retain this service at their present location.

**2. Rates**

- (a) The Cocoa Beach local calling area will be subdivided into bands for optional measured service calling. Band one will include the Cocoa Beach and Cocoa exchanges and that part of the Eau Gallie exchange located east of the Indian River. Band two will be that part of the Eau Gallie exchange west of the Indian River. Band 3 will be the Melbourne and Titusville exchanges.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.4. Cocoa Beach, Continued**

**A. Optional Measured Service, Continued**

**2. Rates, Continued**

(b) The following monthly rates are applicable to individual line optional measured rate service

**I. Residence Measured**

	<b>Monthly Rate</b>
(i) Per two-way line	\$5.96
(ii) Per outgoing only line	5.96

**II. Business Measured**

(i) Per two-way line	14.65
(ii) Per two-way line with rotary or line hunting service	19.90
(iii) Per outgoing only line	14.65

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.4. Cocoa Beach, Continued**

**A. Optional Measured Service, Continued**

**2. Rates, Continued**

**(c) Usage allowance associated with measured service**

**I. Residence Measured**

	<b>Usage Allowance</b>
Per month	\$3.00

**II. Business Measured(a) Per month 7.15**

**(d) The following usage charges apply to calls within the local calling area**

**I. Calling Area**

	<b>Initial Minute</b>	<b>Additional Minute, Each or Fraction Thereof</b>
(i) Tier 1	\$ .05	\$ .04
(ii) Tier 2	.12	.07
(iii) Tier 3	.16	.12

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.4. Cocoa Beach, Continued**

**A. Optional Measured Service, Continued**

**2. Rates, Continued**

- (c) These usage charges will be subject to the same discount rates and time periods as defined in Section 3.5, Message Telecommunications Service.

**3.8.5. Big Pine Key**

- A. Big Pine Key subscribers have extended area service (EAS) to all access lines in the Key West exchange. The Big Pine Key Customers pay an EAS differential equal to twenty-five (25) percent of rate group 4 rates, because the Key West exchange would be classified as a rate group 4 exchange by itself. This EAS differential is added to rate group 4 rates for the Big Pine Key subscribers because the EAS local calling area specified in 3.3.3 qualifies Big Pine Key as a rate group 4 exchange. The access line and network access register rates for the Big Pine Key exchange are shown as a rate code X1 rates in 3.8 of this Tariff.

- B. For Big Pine rates, see 3.8.1.



**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.6 Bronson**

- A. Bronson Customers have extended area service (EAS) to all access lines in the Gainesville exchange. The Bronson subscribers pay an EAS differential equal to twenty-five (25) percent of rate group 5 rates, because the Gainesville exchange would be classified as a rate group 5 exchange by itself. This EAS differential is added to rate group 5 rates for the Bronson Customers because the EAS local calling area specified in A3.3 qualifies Bronson as a rate group 5 exchange. The access line and network access register rates for the Bronson exchange are shown as a rate code in 3.8.1 of this Tariff.
- B. For Bronson rates, see 3.8.1.

**3.8.7. Eau Gallie**

- A. Private line services and channels between the Eau Gallie exchange and the Melbourne exchange will be provided under the regulations and at the rates specified in the Private Line Service section of this Tariff for intraexchange arrangements.
- B. Optional Measured Service
  - 1. Application and Regulations
    - (a) Customers in the Eau Gallie exchange may subscribe to optional measured service, where facilities permit.
    - (b) Residence and business telephone subscribers will have the option of selecting flat-rate service or optional measured service.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.7. Eau Gallie, Continued**

**B. Optional Measured Service, Continued**

**1. Application and Regulations, Continued**

- (c) Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
- (d) The residence offering will not be available with rotary, or line hunting, features.
- (e) Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat rate service, except for non-administrative inward terminations at a telephone answering bureau.
- (f) Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.
- (g) Individual business line message rate service will no longer be offered to new customers in the Eau Gallie exchange. Existing customers may retain this service at their present location.
- (h) Extended Calling Service (ECS) supersedes Optional Measured Service for calls to ECS additional exchanges listed in Section 3.3., Local Calling Areas. See Section 3.7.3. for ECS regulations and rates.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.7. Eau Gallie, Continued**

**B. Optional Measured Service, Continued**

**2. Rates: Eau Gallie - East**

- (a) The local calling area of that part of the Eau Gallie exchange which is east of the Indian River will be subdivided into two bands for optional measured service calling. Band one will include the Eau Gallie, Cocoa Beach, and Melbourne exchanges and that part of the Cocoa exchange which is east of the Indian River. Band two will be that part of the Cocoa exchange which is west of the Indian River.
- (b) The following monthly rates are applicable to individual line optional measured rate service.

**I. Residence Measured**

	<b>Monthly Rate</b>
(i) Per two-way line	\$5.96
(ii) Per outgoing only line	5.96

**II. Business Measured**

(i) Per two-way line	14.65
(ii) Per two-way line with rotary or line hunting service	19.90
(iii) Per outgoing only line	14.65

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.7. Eau Gallie, Continued**

**B. Optional Measured Service, Continued**

**2. Rates: Eau Gallie - East**

(d) The following usage charges apply to calls within the local calling area

**I. Calling Area**

		<b>Initial Minute</b>	<b>Additional Minute, Each or Fraction Thereof</b>
(i)	Tier 1	\$ .05	\$ .04
(ii)	Tier 2	.16	.12

(e) These usage charges will be subject to the same discount rates and time periods as defined in Section 3.5., Message Telecommunications Service.

**3. Rates: Eau Gallie - West**

(a) The local calling area of that part of the Eau Gallie exchange which is west of the Indian River will be subdivided into two bands for optional measured service calling. Band one will include the Eau Gallie, Cocoa, and Melbourne exchanges. Band two will be the Cocoa Beach exchange.



**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.7. Eau Gallie, Continued**

**B. Optional Measured Service, Continued**

**2. Rates: Eau Gallie - East**

(b) The following monthly rates are applicable to individual line optional measured rate service.

**I. Residence Measured**

	<b>Monthly Rate</b>
(i) Per two-way line	\$5.96
(ii) Per outgoing only line	5.96

**II. Business Measured**

(i) Per two-way line	14.65
(ii) Per two-way line with rotary or line hunting service	19.90
(iii) Per outgoing only line	14.65

(c) Usage allowance associated with measured service.

**I. Residence Measured**

	<b>Usage Allowance</b>
(i) Per month	\$3.00

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.7. Eau Gallie, Continued**

**B. Optional Measured Service, Continued**

**2. Rates: Eau Gallie - East, Continued**

**(c) Usage Allowance associated with measured service**

**I. Residence Measured**

	<b>Usage Allowance</b>
Per month	\$3.00

**II. Business Measured**

Per month	7.15
-----------	------

**(d) The following usage charges apply to calls within the local calling area**

**I. Calling Area**

		<b>Initial Minute</b>	<b>Additional Minute, Each or Fraction Thereof</b>
(i)	Tier 1	\$ .05	\$ .04
(ii)	Tier 2	.16	.12

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.7. Eau Gallie, Continued**

**B. Optional Measured Service, Continued**

**2. Rates: Eau Gallie - East, Continued**

- (e) These usage charges will be subject to the same discount rates and time periods as defined in Section 3.5, Message Telecommunications Service.

**3. Rates: Eau Gallie - West**

- (a) The local calling area of that part of the Eau Gallie exchange which is west of the Indian River will be subdivided into two bands for optional measured service calling. Band one will include the Eau Gallie, Cocoa, and Melbourne exchanges. Band two will be the Cocoa Beach exchange.
- (b) The following monthly rates are applicable to individual line optional measured rate service.

**I. Residence Measured**

	<b>Monthly Rate</b>
(i) Per two-way line	\$5.96
(ii) Per outgoing only line	\$5.96

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.7. Eau Gallie, Continued**

**B. Optional Measured Service, Continued**

**3. Rates: Eau Gallie - West, Continued**

**II. Business Measured**

	<b>Monthly Rate</b>
(i) Per two-way line	\$14.65
(ii) Per two-way line with rotary or line hunting service	19.90
(iii) Per outgoing only line	14.65
(c) Usage allowance associated with measured service.	
<b>I. Residence Measured</b>	<b>Usage Allowance</b>
(i) Per month	\$3.00
<b>II. Business Measured</b>	<b>Usage Allowance</b>
(i) Per month	\$7.15

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.7. Eau Gallie, Continued**

**B. Optional Measured Service, Continued**

**3. Rates: Eau Gallie - West, Continued**

- (d) The following usage charges apply to calls within the local calling area:

**II. Business Measured, Continued**

**(i) Calling Area**

		<b>Initial Minute</b>	<b>Additional Minute, Each or Fraction Thereof</b>
(1)	Tier 1	\$ .05	\$ .04
(2)	Tier 2	.12	.07

- (e) These usage charges will be subject to the same discount rates and time periods as defined in Section 3.5, Message Telecommunications Service.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.10. Melbourne**

A. Private line services and channels between the Melbourne exchange and the Eau Gallie exchange will be provided under the regulations and at the rates specified in the Private Line Service section of this Tariff for intraexchange arrangements.

B. Optional Measured Service

1. Application and Regulations

- (a) Customers in the Melbourne exchange may subscribe to optional measured service, where facilities permit.
- (b) Residence and business telephone Customers may select flat-rate service or optional measured service.
- (c) Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
- (d) The residence offering will not be available with rotary, or line hunting, features.
- (e) Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat rate service, except for non-administrative inward terminations at a telephone answering bureau.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.10. Melbourne, Continued**

- (f) Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.
- (g) Individual business line message rate service will no longer be offered to new subscribers in the Melbourne exchange. Existing customers may retain this service at their present location.
- (h) Extended Calling Service (ECS) supersedes Measured Service for calls to ECS additional exchanges listed in 3.3.3, Local Calling Areas. See 3.7.2 for ECS regulations and rates.

**2. Rates**

- (a) The Melbourne local calling area will be subdivided into two bands for optional measured service calling. Band one will include the Melbourne, Eau Gallie, and Sebastian exchanges. Band two will be the Cocoa and Cocoa Beach exchanges.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.10. Melbourne, Continued**

**2. Rates, Continued**

- (b) The following monthly rates are applicable to individual line optional measured rate service.

**I. Residence Measured**

**Monthly  
Rate**

- |      |                        |        |
|------|------------------------|--------|
| (i)  | Per two-way line       | \$5.96 |
| (ii) | Per outgoing only line | 5.96   |

**II. Business Measured**

- |       |   |         |
|-------|---|---------|
| (i)   | Per two-way line  | \$14.65 |
| (ii)  | Per two-way line with rotary<br>or line hunting service | 19.90   |
| (iii) | Per outgoing only line                                  | 14.65   |

- (c) Usage Allowance associated with measured service

**I. Residence Measured**

**Usage  
Allowance**

- |     |           |        |
|-----|-----------|--------|
| (i) | Per month | \$3.00 |
|-----|-----------|--------|

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.10. Melbourne, Continued**

**2. Rates, Continued**

**(c) Usage Allowance associated with measured service, Continued**

**II. Business Measured**

**Monthly  
Rate**

(i) Per month \$7.15

**(d) The following usage charges apply to calls within the local calling area:**

**I. Calling Area**

**Initial Minute**

**Additional  
Minute. Each or  
Fraction Thereof**

(i) Tier 1 \$.05 \$.04

(ii) Tier 2 .16 .12

**(e) These usage charges will be subject to the same discount rates and time periods as defined in Section 3.5, Message Telecommunications Service.**

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.11. Titusville**

**A. Optional Measured Service**

**1. Application and Regulations**

- (a) Customers in the Titusville exchange may subscribe to optional measured service where facilities permit.
- (b) Residence and business telephone subscribers may select flat-rate service or optional measured service.
- (c) Optional measured service usage charges will not apply to calls to the Company Business Office, Repair Service, 911 Emergency Service, or Directory Assistance.
- (d) The residence offering will not be available with rotary, - line hunting, features.
- (e) Optional measured service will not be provided on the same premises with any other service offering, such as foreign exchange service, message rate or flat-rate service, except for nonadministrative inward terminations at a telephone answering bureau.
- (f) Optional measured service will not be offered in connection with foreign exchange and/or foreign central office service.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.11. Titusville, Continued**

**A. Optional Measured Service, Continued**

**1. Application and Regulations, Continued**

- (g) Individual business line message rate service will no longer be offered to new subscribers in the Titusville exchange. Existing customers may retain this service at their present location.
- (h) Extended Calling Service (ECS) supersedes Optional Measured Service for calls to ECS additional exchanges listed in 3.3.3, Local Calling Areas. See 3.7.2 for ECS regulations and rates.

**2. Rates**

- (a) The Titusville local calling area will be subdivided into two bands for optional measured service calling. Band one will include the Titusville and Cocoa exchanges. Band two will be the Cocoa Beach exchange.
- (b) The following monthly rates are applicable to individual line optional measured rate service.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.11. Titusville, Continued**

**A. Optional Measured Service, Continued**

**2. Rates, Continued**

**I. Residence Measured**

	<b>Monthly Rate</b>
(i) Per two-way line	\$5.73
(ii) Per outgoing only line	5.73

**II. Business Measured**

(i) Per two-way line	\$14.15
(ii) Per two-way line with rotary or line hunting service	19.22
(iii) Per outgoing only line	14.15

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.11. Titusville, Continued**

**A. Optional Measured Service, Continued**

**2. Rates, Continued**

**(c) Usage Allowance associated with measured service**

**I. Residence Measured**

**Usage  
Allowance**

(i) Per month \$3.00

**II. Business Measured**

(i) Per month 7.15

**(d) The following usage charges apply to calls within the local calling area:**

**I. Calling Area**

**Initial Minute**

**Additional  
Minute, Each or  
Fraction Thereof**

(i)	Tier 1	\$ .05	\$ .04
(ii)	Tier 2	.16	.12

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.11. Titusville, Continued**

**A. Optional Measured Service, Continued**

**2. Rates, Continued**

- (e) These usage charges will be subject to the same discount rates and time periods as defined in Section XXX., Message Telecommunications Service.

**3.8.12. Trenton**

Trenton Customers have extended area service (EAS) to all access lines in the Gainesville and Newberry exchanges. The Trenton subscribers pay an EAS differential equal to twenty-five (25) percent of rate group 5 rates, because the Gainesville and Newberry exchanges combined would be classified as a rate group 5 exchange by itself. This EAS differential is added to rate group five rates for the Trenton subscribers because the EAS local calling area specified in 3.3.3 qualifies Trenton as a rate group 5 exchange. The access line and network access register rates for the Trenton exchange are shown as rate code X2 rates in 3.8.1 of this Tariff.

**3.8.13. Jensen Beach**

**A. Theoretical Central Offices**

Determination of charges where such determination is based on the location of the central office, will be from either the actual switching central office or from the following theoretical central office locations. For Customers with 225 or 334 numbers, Skyline Drive and Commercial Street. For Customers with 692 numbers, Britt Road and Highway U.S. No. 1.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.14. Daytona Beach**

**A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach**

**1. General**

- (a) Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the Daytona Beach exchange and those served from the New Smyrna Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Calling Service rates.
- (b) A customer who subscribes to OELC may dial 7-digit calls to New Smyrna Beach on a flat rate basis and 7-digit calls to his number from New Smyrna Beach will be at no charge to the calling party.
- (c) Credit card calls and calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
- (d) OELC is available on all individual line residence, individual line business, residence and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.14. Daytona Beach, Continued**

**A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach, Continued**

**1. General, Continued**

- (e) OELC is not available with either Message Rate Service or Public Telephone Access Lines. Resale of this service is prohibited as set forth in 2.16 of this Tariff.
- (f) OELC is not subject to suspension.
- (g) The minimum service period is one (1) month.
- (h) CELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
- (i) OELC is furnished subject to all applicable regulations in Section 2 of this Tariff except as stated in 1(a) through 1(h) preceding.

**2. Directory Listings**

- (a) Customers to OELC are entitled to one listing in the New Smyrna Beach directory at no charge.



**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.14. Daytona Beach, Continued**

**A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach, Continued**

**2. Directory Listings, Continued**

- (b) The listing will contain sufficient wording to advise New Smyrna Beach callers that the Daytona Beach OELC Customer can be called toll free.
- (c) Subscribers to OELC who are listed in the New Smyrna Beach exchange directory will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated. Calls will be referred if the subscriber transfers and continues the service.

**3. Rates**

- (a) Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.
- (b) Nonrecurring service charges are applicable to this service offering as described in Section 4 of this Tariff.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.14. Daytona Beach, Continued**

**A. Optional Extended Local Calling Between Daytona Beach and New Smyrna Beach, Continued**

**3. Rates, Continued**

- (c) The following rates apply for Daytona Beach subscribers of OELC to New Smyrna Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.

**I. Two-Way Service**

	<b>Monthly Rate</b>
(i) Residence individual line, each	\$7.52
(ii) Business individual line, each	17.96
(iii) Residence PBX Trunk, each	16.54
(iv) Business PBX Trunk, each	39.51
(v) Network Access Registers (NAR)	18.18

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.15. New Smyrna Beach**

**A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach**

**1. General**

- (a) Optional Extended Local Calling (OELC) provides for optional 2-way flat rate service for customer dialed station-to-station calls between telephones served from the New Smyrna Beach exchange and those served from the Daytona Beach exchange. OELC customers will not be billed Local Calling Plus or Extended Local Calling rates.
- (b) A customer who subscribes to OELC may dial 7-digit calls to Daytona Beach on a flat rate basis and 7-digit calls to his number from Daytona Beach will be at no charge to the calling party.
- (c) Credit card calls and calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
- (d) OELC is available on all individual line residence, individual line business, residence and business trunks exchange service except those specifically excluded in 1.e. following. All lines with originating service capability in the account terminating in the same system or the same premises must subscribe to the option.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.15. New Smyrna Beach, Continued**

**A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach, Continued**

**1. General, Continued**

- (e) OELC is not available with either Message Rate Service, or Public Telephone Access Lines. Resale of this service is prohibited as set forth in 2.16 of this Tariff.
- (f) OELC is not subject to suspension.
- (h) OELC will be made effective or disconnected on the service date requested with fractional billing applied if applicable.
- (i) OELC is furnished subject to all applicable regulations in Section 2 of this Tariff except as stated in 1(a) through 1(h) preceding.

**2. Directory Listings**

- (a) Subscribers to OELC are entitled to one listing in the Daytona Beach directory at no charge.
- (b) The listing will contain sufficient wording to advise Daytona Beach callers that the New Smyrna Beach OELC Customer can be called toll free.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.15. New Smyrna Beach, Continued**

**A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach, Continued**

**2. Directory Listings, Continued**

- (c) Customers to OELC who are listed in the Daytona Beach exchange directory will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service. Once disconnected, the number will not be reassigned to the same subscriber unless OELC is reinstated. Calls will be referred if the subscriber transfers and continues the service.

**3. Rates**

- (a) Monthly rates listed following are subject to change if either exchange is reclassified based on a change in the number of access lines.
- (b) Nonrecurring service charges are applicable to this service offering as described in Section 4 of this Tariff.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.15. New Smyrna Beach, Continued**

**A. Optional Extended Local Calling Between New Smyrna Beach and Daytona Beach, Continued**

**3. Rates, Continued**

- (b) The following rates apply for New Smyrna Beach subscribers of OELC to Daytona Beach. These rates are in addition to the applicable local exchange service flat rates with which OELC is associated.

**1. Two-Way Service**

	<b>Monthly Rate</b>
(i) Residence individual line, each	\$8.27
(ii) Business individual line, each	19.91
(iii) Residence PBX Trunk, each	18.19
(iv) Business PBX Trunk, each	43.80
(v) Network Access Register (NAR)	20.15

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.16. Brooksville**

**A. Optional Calling Service from Brooksville to Inverness**

**1. General**

This calling plan allows Brooksville subscribers the option of placing toll calls to Inverness with a discount of thirty (30) percent applied to the direct dial rate appropriate for the period in which the call was made. When a Customer subscribes to this service, the rate remains in effect for a minimum of one billing cycle period for that Customer. Thereafter, it will remain in effect until discontinued by the Customer with such ending period coinciding with the Customer's billing cycle. The service is available only to individual line Residence and Business services. It is not available on Public Access Telephone or FX services. As covered in 2.16 of this Tariff, the resale of this service is not permitted.

**2. Rates**

Service charges as applicable in Section 4 of this Tariff will apply on a per account basis for changes to and from the service. Minimum monthly rates as indicated following will apply.

**(a) Minimum Rate Per Month, Per Account**

	<b>Monthly Rate</b>
<b>I. Residence</b>	<b>\$3.90</b>
<b>II. Business</b>	<b>7.80</b>

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.17. Dunnellon**

**A. Optional Calling Service from Dunnellon to Inverness**

**1. General**

This calling plan allows Dunnellon Customers the option of placing toll calls to Inverness with a discount of thirty (30) percent applied to the direct dial rate appropriate for the period in which the call was made.

When a Customer subscribes to this service, the rate remains in effect for a minimum of one billing cycle period for that Customer. Thereafter, it will remain in effect until discontinued by the customer with such ending period coinciding with the Customer's billing cycle.

The service is available only to individual line Residence and Business services. It is not available on semipublic, Public Access Telephone or FX services.

**2. Rates**

Service charges as applicable in Section 4 of this Tariff will apply on a per account basis for changes to and from the service. Minimum monthly rates as indicated following will apply.

**(a) Minimum Rate Per Month, Per Account**

	<b>Monthly Rate</b>
<b>I. Residence</b>	<b>\$3.90</b>
<b>II. Business</b>	<b>7.80</b>

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.18. Yankeetown**

**A. Optional Calling Service from Yankeetown to Inverness**

**1. General**

This calling plan allows Yankeetown subscribers the option of placing toll calls to Inverness with a discount of thirty (30) percent applied to the direct dial rate appropriate for the period in which the call was made. When a Customer subscribes to this service, the rate remains in effect for a minimum of one billing cycle period for that Customer. Thereafter, it will remain in effect until discontinued by the customer with such ending period coinciding with the Customer's billing cycle. The service is available only to individual line Residence and Business services. It is not available on semipublic, Public Access Telephone or FX services.

**2. Rates**

Service charges as applicable in Section 4. of this Tariff will apply on a per account basis for changes to and from the service. Minimum monthly rates as indicated following will apply.

**(a) Minimum Rate Per Month, Per Account**

	<b>Monthly Rate</b>
<b>I. Residence</b>	<b>\$5.20</b>
<b>II. Business</b>	<b>10.40</b>

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.8. LOCAL EXCEPTIONS, Continued**

**3.8.19. Lake Ashby**

Rates and charges for subscribers in the Lake Ashby (Volusia County) service area of the New Smyrna Beach exchange will be as described for Rate Group 8 customers in Section 3.2. Such rates will remain in effect until such time as the New Smyrna Beach exchange regroupes to Rate Group 8.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.9. DIRECTORY ASSISTANCE SERVICE**

**3.9.1. General**

The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

**3.9.2. Rates and Charges**

**A. Directory Assistance - request of a telephone number - (maximum of two (2) requests per call.)**

**1. Within the Company's local calling area for the originating line**

**Rate**

(a) Per Call \$ .25

**2. Outside the Company's local and LATA/NPA serving areas for the originating line**

(a) Per Call .85

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.9. DIRECTORY ASSISTANCE SERVICE, Continued**

**3.9.2. Rates and Charges, Continued**

- B. No charge applies for the first two (2) calls per month requesting telephone numbers for lines located within the Company's local calling area for the originating line per individual line and Netcon Telcom Service and Netcon Telcom Service Plus service main station line, PBX trunk line, Dormitory communication station line or for the first call per month per CENTREX, PBX service, and Digital PBX service station line. The allowance is cumulative for all group billed services furnished to the same subscriber.
- C. Customers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance calls when requesting telephone numbers of lines located within the Company's local calling area for the originating line. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.10. OPERATOR ASSISTANCE CHARGES**

**3.10.1. Operator Assistance Charges**

- A. All types of local exchange service have local calling areas as specified in Section 3.3.3 of this Tariff which are the areas that can be called on a flat rate basis (no charge for individual calls), on a Message rate basis (calls charged for as Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exception tariffs are in effect).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

**1. Billing Surcharges**

	<b>Nonrecurring Charge</b>
(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$ .75
(b) Station-to-station operator assisted sent paid, collect, third number and non-customer-dialed credit card calls, each	1.26
(c) Person-to-person operator assisted calls, each	2.98

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.10. OPERATOR ASSISTANCE CHARGES, Continued**

**3.10.1. Operator Assistance Charges, Continued**

**2. Operator Dialed Surcharge\***

**Nonrecurring  
Charge**

- |     |  |               |
|-----|--|---------------|
| (a) | Station-to-station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each | <b>\$ .60</b> |
|-----|--|---------------|

\* An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

**D. The following Operator Assisted Local Calls are exempted from the service charge:**

1. Calls to designated Company numbers for official telephone business.
2. Emergency calls to recognizable authorized civil agencies.
3. Those cases where a Company operator provides assistance to:
  - (a) Reestablish a call which has been interrupted after the called number has been reached.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.10. OPERATOR ASSISTANCE CHARGES, Continued**

**3.10.1. Operator Assistance Charges, Continued**

- (b) Reach the called telephone number where facility problems prevent customer dial completion.
- (c) Place a non-coin, coin-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

**3.10.2. Operator Assisted Premium Plan**

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:

- 1. originate from a telephone line associated with the Customer's account,
- 2. originate and terminate in the same Basic Local Calling Area,
- 3. be carried and completed by the Company via Company facilities and
- 4. be billed by the Company.

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.11. VERIFICATION AND EMERGENCY INTERRUPT SERVICE**

**3.11.1. General**

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**A. Verification**

1. The Company furnishes Verification Service for the purpose of aiding Customers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.
2. A Customer-originated request for verification of a local number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

**B. Emergency Interrupt Service**

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.



**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.11. VERIFICATION AND EMERGENCY INTERRUPT SERVICE, Continued**

**3.11.2. Application of Rates and Charges**

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as defined in Section 3.10 of this Tariff apply in addition to the applicable verification and emergency interrupt charges.

1. Verification Request

**Nonrecurring  
Charge**

(a) Each request \$ .35

2. Emergency Interrupt Request

(a) Each request\* 1 .45

\* A charge for a Verification Request also applies.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.12. DEDICATED ACCESS SERVICES CAPABLE OF USING LOCAL EXCHANGE NETWORK**

**3.12.1. General**

- A. When a Dedicated Access Line, intraLATA interexchange private line or Private Bypass Facility is connected to a device capable of and for the intention of, completing calls into the local exchange network, there will be an additional Measured or Message charge associated with the flat rate Exchange Service Rate for that device (e.g. the PBX trunk in the case of a PBX). Those Customers who intend to use their dedicated access, intraLATA interexchange private line or private bypass services for the completion of calls into the local exchange network and have local exchange service other than flat rate will be required to convert to flat rate.
- B. The Measured charge will apply where facilities and equipment are available in the exchange central office. In all other exchange central offices, the Message charge will apply. As facilities and equipment become available in central offices, Measured charges will apply.

**3.12.2. Application of Additional Measured or Message Charges**

- A. These usage charges are in addition to all other applicable local service rates and charges.
- |    |                               |       |
|----|-------------------------------|-------|
| 1. | Measured Charge               | Price |
|    | (a) Per minute of local usage | \$.03 |
| 2. | Message charge                |       |
|    | (a) Per local message         | .12   |

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.13. NETWORK ACCESS REGISTER (NAR) PACKAGE**

**3.13.1. General**

The Network Access Register (NAR) Package provides for exchange and long distance message network calling to and from main stations and attendant positions of a system requiring trunk or line applications in conjunction with Netcon Telecom Link channel service, Netcon Telecom PBX Trunk service. The NAR Package provides for Flat or Message Rate network access.

**3.13.2. Regulations and Application of Rates**

- A. The flat rate NAR package includes an unlimited number of dialed sent paid local calls and is offered under the same regulations specified in this Tariff for flat rate PBX trunks.
- B. For the message rate NAR package, all limitations as specified in this Tariff for Message Rate Service apply. A usage allowance for local message, and usage charges for calls above the allowance apply as specified in this Tariff for 3X Trunk message rate service. This service is only offered where Message Rate PBX Trunk Service is available.
- C. Rotary or hunting charges as described in 3.6 of this Tariff apply to each Flat Rate incoming or combination Both-Way NAR arranged with this capability.
- D. The conditions and rates specified in other sections of this Tariff for services which may be associated with these services are in addition to those specified herein.

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.13. NETWORK ACCESS REGISTER (NAR) PACKAGE, Continued**

**3.13.3. Rates**

**A. Flat Rate Network Access Register (NAR) Package**

**1. Rate Groups 1 - 6**

**(a) PBX Trunk service**

**I. Per NAR**

		<b>Group</b>					
		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
(i)	Combination	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77
(ii)	One-way incoming	11.74	12.34	12.98	13.58	14.14	14.77
(iii)	One-way outgoing	11.74	12.34	12.98	13.58	14.14	14.77

**(b) Netcon Telcom Link channel service**

**II. Per NAR**

(i)	Combination	\$11.74	\$12.34	\$12.98	\$13.58	\$14.14	\$14.77
(ii)	One-way incoming	11.74	12.34	12.98	13.58	14.14	14.77
(iii)	One-way outgoing	11.74	12.34	12.98	13.58	14.14	14.77

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.13. NETWORK ACCESS REGISTER (NAR) PACKAGE, Continued**

**3.13.3. Rates, Continued**

**A. Flat Rate Network Access Register (NAR) Package, Continued**

**2. Rate Groups 7 - 12**

**(a) PBX Trunk service**

**I. Per NAR**

		<b>7</b>	<b>8</b>	<b>Group 9</b>	<b>10</b>	<b>11</b>	<b>12</b>
(i)	Combination	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26
(ii)	One-way incoming	15.28	15.78	16.25	16.60	16.96	17.26
(iii)	One-way outgoing	15.28	15.78	16.25	16.60	16.96	17.26

**(b) Netcon Telcom Link channel service**

**I. Per NAR**

(i)	Combination	\$15.28	\$15.78	\$16.25	\$16.60	\$16.96	\$17.26
(ii)	One-way incoming	15.28	15.78	16.25	16.60	16.96	17.26
(iii)	One-way outgoing	15.28	15.78	16.25	16.60	16.96	17.26

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.13. NETWORK ACCESS REGISTER (NAR) PACKAGE, Continued**

**3.13.3. Rates, Continued**

**B. Message Rate Network Access Register (NAR) Package**

**1. Rate Groups 1 - 6**

**(a) PBX trunk service**

**I. Per NAR**

		<b>Group</b>					
		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
(i)	Combination, initial	\$5.04	\$5.28	\$5.56	\$5.80	\$6.04	\$6.30
(ii)	Combination, additional	5.04	5.28	5.56	5.80	6.04	6.30
(iii)	One-way outgoing, initial	5.04	5.28	5.56	5.80	6.04	6.30
(iv)	One-way outgoing, additional	5.04	5.28	5.56	5.80	6.04	6.30

		<b>Group</b>					
		<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>
(i)	Combination, initial	\$6.51	\$6.72	\$6.92	\$7.07	\$7.21	\$7.34
(ii)	Combination, additional	6.51	6.72	6.92	7.07	7.21	7.34
(iii)	One-way outgoing, initial	6.51	6.72	6.92	7.07	7.21	7.34
(iv)	One-way outgoing, additional	6.51	6.72	6.92	7.07	7.21	7.34

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**SECTION 3 - BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.13. NETWORK ACCESS REGISTER (NAR) PACKAGE, Continued**

**3.13.3. Rates, Continued**

**B. Message Rate Network Access Register (NAR) Package, Continued**

**1. Rate Groups 1 - 6, Continued**

**(b) Netcon Telcom Link channel service**

**I. Per NAR, Continued**

		<b>1</b>	<b>2</b>	<b>Group 3</b>	<b>4</b>	<b>5</b>	<b>6</b>
(i)	Combination, initial	\$5.04	\$5.28	\$5.56	\$5.80	\$6.04	\$6.30
(ii)	Combination, additional	5.04	5.28	5.56	5.80	6.04	6.30
(iii)	One-way outgoing, initial	\$5.04	\$5.28	\$5.56	\$5.80	\$6.04	\$6.30
(iv)	One-way outgoing, additional	5.04	5.28	5.56	5.80	6.04	6.30

		<b>7</b>	<b>8</b>	<b>Group 9</b>	<b>10</b>	<b>11</b>	<b>12</b>
(i)	Combination, initial	\$6.51	\$6.72	\$6.92	\$7.07	\$7.21	\$7.34
(ii)	Combination, additional	6.51	6.72	6.92	7.07	7.21	7.34
(iii)	One-way outgoing, initial	6.51	6.72	6.92	7.07	7.21	7.34
(iv)	One-way outgoing, additional	6.51	6.72	6.92	7.07	7.21	7.34

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## SECTION 4 – SERVICE CHARGES

### 4.1. DEFINITIONS

#### Service Charge:

Service Charge is a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunication services or facilities. Service Charges are categorized as:

Line Connection Charge  
Line Change Charge  
Secondary Service Charge  
Premises Work Charge

Line Connection Charge (First Line and/or Additional Line) applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface.

Line Change Charge (First Line and/or Additional Line) applies per line to miscellaneous Customer requested changes on existing service for, but not limited to, number change and suspend/restore.

Secondary Service Charge applies per Customer request for the receiving, recording, and processing of Customer requests to change services or add new or additional services.

Premises Work Charge is a nonrecurring charge based on the labor time and miscellaneous materials required to rearrange the drop wire, protector and/or network interface.

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## SECTION 4 – SERVICE CHARGES, Continued

### 4.1. DEFINITIONS, Continued

#### Customer Request:

The term "per Customer request" as used in this section shall be defined as a Customer request for service that is ordered at the same time to be provided on the same date, the same premises, the same system, and the same account.

#### Network Interface:

The network interface is a FCC approved standard registration program jack which is used at the demarcation point as a means of connection between the telecommunications network and the Customer's inside wire and/or equipment.

#### Demarcation Point:

The point of demarcation and/or interconnection between Company communications facilities and the Customer's terminal equipment, protective apparatus or wiring at a Customer's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules.

**SECTION 4 – SERVICE CHARGES, Continued**

**4.2. APPLICATION OF CHARGES**

**4.2.1. General**

- A. Except as provided hereinafter, the following are subject to service charges:
  - 1. All classes of Basic Exchange Service
  - 2. T-1 Service
  - 3. PBX service/Digital PBX service
  - 4. CENTREX Service
  - 5. Miscellaneous service arrangements and auxiliary equipment
- B. The Line Connection Charge includes a standard voice miniature six position network interface for simple type services which do not require other network interfaces.
- C. Installation charges throughout this Tariff may be applicable in addition to the charges in this section.
- D. Service charges may be required to be paid at the time of application for service.

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**SECTION 4 -- SERVICE CHARGES, Continued**

**4.2. APPLICATION OF CHARGES, Continued**

**4.2.2. Line Connection Charge Application**

- A. The Line Connection Charge First Line is applicable if the Customer is requesting only one line or for the first line if multiple lines are being ordered.
- B. On multiple line requests, the Line Connection Charge Additional Line applies for each additional line ordered after the first line per Customer request.

**4.2.2. Line Connection Charge Application, Continued**

- C. The Line Connection Charge applies:
  - 1. For the connection of an exchange access line or trunk. The charge is applicable per exchange access line or trunk.
  - 2. Per main station line for PBX service, Digital PBX service, or CENTREX service.
  - 3. Per Network Access Register (NAR) for T-1 service.

**SECTION 4 – SERVICE CHARGES, Continued**

**4.2. APPLICATION OF CHARGES, Continued**

**4.2.3. Line Change Charge Application**

- A. The Line Change Charge First Line is applicable if the Customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.
- B. On multiple line requests, the Line Change Charge Additional Line applies for each additional line requested changed per Customer request after the first line.
- C. If the Line Connection Charge First Line applies on a Customer request, any additional Line Change Charges applicable for the same Customer request will be billed at the Line Change Charge Additional Line rate.

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.2. APPLICATION OF CHARGES, Continued**

**4.2.3. Line Change Charge Application, Continued**

**D. The Line Change Charge applies:**

1. For each telephone number changed when requested by the Customer.
2. For each change of station number for CENTREX-CO, PBX service, Digital PBX service, and for each change in the operation of a NAR for T-1. This charge is applicable in addition to the appropriate charge for station number changes when a change of basic exchange telephone number is requested coincident with a change of station number.
3. For each line or trunk, or for each NAR on T-1 being restored after service is temporarily denied for nonpayment.
4. For each line or trunk, for each NAR on T-1 being temporarily suspended at the request of a Customer.
5. For changing from loop start to ground start and vice versa and for changing from a line to a trunk and vice versa, for changes in direction, etc.
6. For changing from Foreign Central Office Service to home wire center and vice versa.

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.2 APPLICATION OF CHARGES, Continued**

**4.2.4 Secondary Service Charge Application**

- A. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
- B. The Secondary Service Charge applies for adding or rearranging:
  - 1. Custom Calling Service
  - 2. Prestige Communications Service
  - 3. Grouping Service
  - 4. Netcon Telcom Distinctive Ring service
  - 5. Netcon Telcom TouchStar service
  - 6. Customized Code Restriction
  - 7. Customer requested directory listing changes
  - 8. Remote Call Forwarding
  - 9. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.2. APPLICATION OF CHARGES, Continued**

**4.2.4. Secondary Service Charge Application, Continued**

**C. The Secondary Service Charge applies for:**

1. Transfers of responsibility.
2. Changing from residence to business service and vice versa. The business charge applies when changing to business and the residence charge applies when changing to residence. If the telephone number changes the Line Change Charge applies in lieu of the Secondary Service Charge.
3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply.
4. Installing a Network Interface jack, at the Customer's request, on existing service. Additionally, Premises Work Charges will apply.
5. Changing call referrals to another number at the Customer's request.

**D. The Secondary service Charge is also applicable:**

1. When installing or changing a station line or changing a station number on PBX service.
2. When adding or changing the operation of a NAR on T-1/PBX service, Digital PBX service, or CENTREX service

**SECTION 4 – SERVICE CHARGES, Continued**

**4.2. APPLICATION OF CHARGES, Continued**

**4.2.4. Secondary Service Charge Application, Continued**

- E. A special waiver of the Secondary Service Charge will apply when residence Customers order one or more of the following services. Custom Calling services, Message Waiting Indication service, Prestige Communications service, Netcon Telcom TouchStar service, Designer Listings or Netcon Telcom Distinctive Ring service.

**4.2.5. Premises Work Charge Application**

- A. The appropriate Line Connection Charge, Secondary Service Charge or Line Change Charge applies in addition to the Premises Work Charge.
- B. Premises Work Charges apply per Customer request, per Company employee performing billable work on the Customer's premises. The sum of their time is used to determine the number of 15-minute increments to be billed. Only one initial increment is to be billed per Customer request except when the Customer specifically requests more employees than the Company would normally dispatch. Where additional employees are specifically requested by the Customer, the initial increment charge will also apply per addition... Company employee specifically requested.
- C. Premises Work Charges apply:
1. For, but not limited to, rearrangement of drop wire, protector and/or network interface.
- D. The charge for a Network Interface jack applies in addition to the appropriate Premises Work Charges for installing a Network Interface at the Customer's request on existing service.

**SECTION 4 – SERVICE CHARGES, Continued**

**4.2. APPLICATION OF CHARGES, Continued**

**4.2.6. Service Charge Exceptions**

**A. Service Charges do not apply for:**

1. Adding Touch-Tone Service when no other services are requested.
2. Changing from a private or semiprivate listing to a listed number.
3. Changing from one flat, measured or message rate basic service (including Area Plus and Complete Choice options) to another.
4. Changing the primary listing of a residence Customer to the name of the remaining spouse in event of death or divorce of the spouse currently listed.
5. Converting existing Customers to Lifeline.
6. Establishing Customized Code Restriction for Lifeline Customers.
7. The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, at the new/temporary location or for the move back into the original location.
8. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
9. Requests for establishing toll credit cards.
10. Requests for full or partial disconnection.
11. Upgrades from Back-Up

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.2. APPLICATION OF CHARGES, Continued**

**4.2.6. Service Charge Exceptions**

**B. When a Customer's request is provided:**

In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional service request. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.

**C. Service charges for connection, move or change do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.**

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.3. SCHEDULE OF CHARGES FOR CONNECTING OR CHANGING SERVICE**

**4.3.1. Rates and Charges**

**A. Line Connection Charge**

1. Applies per exchange access line, trunk, or per NAR for PBX

		Residence	Business
(a)	First Line (per Customer request)	\$40.00	\$56.00
(b)	Additional Line (each)	\$12.00	\$12.00

**B. Line Change Charge**

1. Applies per exchange access line, trunk, or per NAR for PBX.

		Residence	Business
(a)	First Line (per Customer request)	\$23.00	\$38.00
(b)	Additional Line (each)	\$11.00	\$11.00

**C. Secondary Service Charge**

1. Applies per Customer request.

		Residence	Business
(a)	Each	\$10.00	\$19.00

**SECTION 4 – SERVICE CHARGES, Continued**

**4.3. SCHEDULE OF CHARGES FOR CONNECTING OR CHANGING SERVICE, Continued**

**4.3.1. Rates and Charges, Continued**

**D. Premises Work Charge**

**1. First 15-minute increment or fraction thereof.**

		Residence	Business
(a)	Per increment	\$25.00	\$28.00

**2. Each additional 15-minute increment or fraction thereof.**

		Residence	Business
(a)	Per increment	\$9.00	\$9.00

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.4. LINK-UP**

**4.4.1. General**

- A. Link-Up is a program designed to increase the availability of telecommunications services to low income Customers by providing a credit to the non-recurring installation and service charges to qualifying low income residential Customers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in FCC 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Florida Public Service Commission and are as set forth in this tariff.
- B. Link-Up is supported by the federal universal service support mechanism.
- C. A federal credit amount of fifty percent (50%) of the non-recurring charges for connection of service, up to a maximum of \$30.00, is available to be passed through to the Customer.

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.4. LINK-UP, Continued**

**4.4.2. Regulations**

**A. General**

1. Customers eligible under Link-Up are also eligible for monthly recurring assistance under the Lifeline program
2. Link-Up connection assistance is available per household and is applicable to the primary residential connection only.
3. The Link-Up credit is available each time the Customer installs or relocates the primary residential service.
4. To receive the credit, the named Customer to the service must provide proof of eligibility prior to installation of service.
5. The total tarified charges for connecting service, including service and other installation charges, are considered in the credit calculation.
6. The non-discounted federal credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this Tariff, for their eligible end users. Eligible carriers, as defined by the FCC, are required to establish their own Link-Up programs.

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.4. LINK-UP, Continued**

**4.4.2. Regulations**

**A. General**

**B. Eligibility**

1. To To be eligible for a Link-Up credit, a Customer must be a current recipient of any of the following low income assistance programs.
  - (a) Temporary Assistance to Needy Families (TANF), previously known as AFDC
  - (b) Supplemental Security Income (SSI)
  - (c) Food Stamps
  - (d) Medicaid
  - (e) Federal public housing/Section 8
  - (f) Low Income Home Energy Assistance Plan (LIHEAP)
2. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.4. LINK-UP, Continued**

**4.4.2. Regulations, Continued**

**C. Certification**

1. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Link-Up credit will not be established until proof of eligibility has been received by the Company. If the Customer requests installation without proof of eligibility, the requested service will be provided without the Link-Up credit.
2. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Link-Up plan.
3. Resellers providing Link-Up service from this Tariff are responsible for determining proof of eligibility prior to requesting the service. Disclosure requirements described in 2. preceding are applicable to resellers of Link-Up service.

**4.4.3 Rates and Charges**

- A. The federal credit available for a Link-Up connection is \$30.00 (maximum) or fifty percent (50%) of the installation and service charges from this Tariff, whichever is less.
- B. Link-Up is identified and provisioned by the USOC LNK.

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## SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### 5.1. GENERAL

#### 5.1.1. Contents

Section A5. contains the regulations, rates and charges applicable to the provision of Company services which require:

- Special Construction
- Additional Engineering, Labor and Miscellaneous charges
- Charges for Unusual Installations
- Specialized Service or Arrangements
- Contract Service Arrangements

#### 5.1.2. Explanation of Terms

##### Actual Cost:

The term "Actual Cost" denotes all identifiable costs applicable to the specific case of special construction, plus prorated costs of items used in common with other facilities minus estimated net salvage.

##### Estimated Cost:

The term "Estimated Cost" denotes the estimated costs applicable to the specific case of special construction of facilities plus prorated costs of items used in common with other facilities, minus estimated net salvage.

##### Excess Capacity:

The term "Excess Capacity" denotes a quantity of facilities requested by a Customer which is greater than that which the Company would construct to fulfill the Customer's order for service.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.1. GENERAL, Continued**

**5.1.2. Explanation of Terms, Continued**

**Facilities:**

The term "Facilities" denotes any cable, poles, conduit, microwave or carrier equipment, wire center distribution frames, central office switching equipment, computers (both hardware and software), business machines, etc., utilized to provide the services offered under this Tariff or (2) the services provided by a Customer for his own use.

**Five (5) Year Forecast:**

The term "Five (5) Year Forecast" denotes a projection of the maximum number of cable pairs the Customer will require over a five year period that is mutually agreed upon by the Customer and the Company. This is normally the Initial Liability Period.

**Initial Liability Period:**

The term "Initial Liability Period" (ILP) denotes a written agreement with the Company and the Customer on the quantity of cable pairs to be provided and the length of time in which the Customer expects to place the cable pairs in service.

**Maximum Termination Liability (MTL) Charge**

Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

The term "Maximum Termination Liability Charge" denotes the maximum amount of money for which the Customer is liable in the event all services or facilities ordered in a special construction case are discontinued before a specified period of time.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.1. GENERAL, Continued**

**5.1.2. Explanation of Terms, Continued**

**MTL Period:**

The term "MTL Period" denotes the length of time the Customer is liable for a termination charge in the event the specially constructed facilities are terminated. The MTL period is equal to the average account life of the telephone facilities provided. When the construction involves multiple classes of Plant with differing lives, the MTL Period is equal to the weighted average of the account lives involved in the special construction case.

**Net Salvage:**

The term "Net Salvage" denotes the estimated scrap, sale, or trade-in value, less the estimated cost of salvage. Cost of salvage includes the costs of demolishing, tearing down, removing, or otherwise disposing of the material and any other applicable costs. Because the cost of removal may exceed salvage, facilities may have negative net salvage.

**Nonrecoverable Cost:**

The term "Nonrecoverable Cost" denotes the cost of providing for the specially constructed facilities for which the Company has no foreseeable use should the Customer terminate service.

**Permanent Facilities:**

The term "Permanent Facilities" denotes facilities that are expected to remain in place for the normal service life of the plant.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.1. GENERAL, Continued**

**5.1.2. Explanation of Terms, Continued**

**Recoverable Cost:**

The term "Recoverable Cost" denotes the cost of providing for the specially constructed facilities for which the Company has a foreseeable reuse, either in place or elsewhere should the Customer terminate service.

**Special Construction:**

The term "Special Construction" denotes a series of tariff regulations that are designed to protect the Company from undue risk associated with specially constructed facilities and allows the Company to recover excessive investments incurred by the construction of facilities that will carry services currently offered on a general basis in a service tariff. These regulations are also designed to prevent undue subsidizations of specially constructed facilities by the general body of ratepayers.

**Customers in General:**

The term "Customers in General", as used in this Tariff, is to be interpreted to include those cases where new construction is required to serve two or more Customers.

**Temporary Facilities:**

The term "Temporary Facilities" denotes facilities used to provide service to a Customer where it is known before installation of the newly placed facility that the facilities will be relocated or removed prior to the normal service life of the plant.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.1. GENERAL, Continued**

**5.1.2. Explanation of Terms, Continued**

**Termination Charge:**

The term "Termination Charge" denotes the portion of the Maximum Termination Charge that is applied as a nonrecurring charge when all services are discontinued prior to the expiration of the specified liability period.

**Underutilization Charge:**

The term "Underutilization Charge" denotes an obligation, incurred by a Customer, which is designed to reimburse the Company for the annual costs of a portion of specially constructed facilities when the Customer's actual use of those facilities is less than 70% of the amount of use forecasted or ordered by the Customer.

**5.2. SPECIAL CONSTRUCTION**

**5.2.1. General Regulations**

**A. Application**

1. Special Construction consists of a series of tariff regulations that are designed to protect the Company from undue risk associated with specially constructed facilities and allows the Company to recover excessive investments incurred by the construction of facilities that will carry services currently offered on a general basis in a service tariff. These regulations are also designed to prevent undue subsidization of specially constructed facilities by the general body of rate payers.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.1. General Regulations, Continued**

**A. Application, Continued**

2. When special construction of facilities is required, the provisions of this Tariff apply in addition to all regulations, rates and charges set forth in the appropriate service tariff. All applicable provisions set forth in this Tariff will be implemented by a written agreement prepared by the Company and signed by the Customer.
3. The regulations, rates and charges applicable for special construction of Company facilities which are used to provide services under this Tariff are as follows.

**B. Conditions Requiring Special Construction**

1. Special construction is required when suitable facilities are not available to meet a Customer's order for service and/or a mutually agreed upon facility forecast and one or more of the following conditions exist:
  - The Company has no other requirement for the facilities constructed at the Customer's request;
  - The Customer requests that service be furnished using a type of facility, or via a route, other than that which the Company would otherwise utilize in furnishing the requested service;

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.1. General Regulations, Continued**

**B. Conditions Requiring Special Construction**

- The Customer requests the construction of more facilities than required to satisfy his initial order for service; and submits a mutually agreed upon facility forecast;
- The Customer requests construction be expedited resulting in added cost to the Company;
- The Customer requests that temporary facilities be constructed;
- The cost to construct line extension facilities for an individual Customer when the cost exceeds the estimated five year exchange revenue;
- The term "Customer" as used in the preceding context also includes those entities/businesses which, due to the nature of their business operations, may create a requirement to terminate a concentration of network facilities at said entities' operational centers. Such facilities may be individually ordered by and billed to separate Customers who are patrons of the entities and typically utilize the facilities to avail themselves of the entities' services. Examples of such entities or businesses include, but are not limited to Telephone Answering Services, Alarm Central Terminal Locations and Specialized Mobile Radio Systems and Radio Common Carriers.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.1. General Regulations, Continued**

**C. Ownership of Facilities**

1. Unless otherwise specified in this Tariff, the Company retains ownership of all specially constructed facilities even though the Customer may be required to pay special construction charges.

**D. Interval to Provide Facilities**

1. Based on available information and the type of service ordered, the Company will establish an objective date for the installation of necessary facilities. The date will be established on an individual case basis and provided to the Customer. The Company will make every reasonable effort to assure that the date is met. However, shortage of components, personnel or other factors may lengthen the installation interval.
2. If the scheduled completion date cannot be met due to circumstances beyond the control of the Company, a new completion date will be established and the Customer will be notified. The amount of interest accrued on all prepaid items will be credited to the Customer's account for any delays that could have been circumvented by the Company.

**E. Charges of Other Companies**

1. Charges and/or Maximum Termination Liabilities for special construction of facilities provided by another company are developed by the other company and may be applied by Netcon Telcom under this Tariff on the other company's behalf.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction**

**A. General**

1. The various charges and payments that apply when the Company provides special construction of facilities in accordance with a Customer's specific request are described as follows. The Customer must provide the Company with written approval of all liabilities and charges prior to the start of construction. If more than one condition requiring special construction is involved, charges for each condition apply.

**B. Payment of Charges**

1. Payment is due upon presentation of a bill for the specially constructed facilities. To safeguard its interests during construction, the Company will require the Customer to make an advance payment for the portion of the estimated cost of the special construction for which the Customer is subject to a nonrecurring charge. Partial payments will be requested as costs are incurred and will be credited to the Customer's account. No special construction charges paid to the Company are refundable.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**C. Start/End of Billing**

1. When the facilities are provided, billing of recurring charges for specially constructed facilities starts on the contract service date or the in-service date, whichever is earlier. Billing accrues through and includes the day that the specially constructed facilities are discontinued. Monthly charges will normally be billed one month in advance.

**D. Development of Liabilities and Charges**

1. The Customer has the option of having the liabilities and charges billed based on either estimated or actual costs. Costs, as used in this context, may include one or more of the items specified in A5.5.1 following. Estimated costs will be billed unless the Customer notifies the Company of the selection of the actual cost option in writing prior to the start of special construction.
2. Under the estimated cost option, special construction liabilities and charges are developed based on estimated costs and will be specified in the written agreement between the Customer and the Company.
3. Under the actual cost option, if all actual costs are not available prior to the start of service, estimated special construction charges will be specified in the written agreement between the Customer and the Company. As soon as the actual costs, including costs of preparation and processing are subsequently determined, the estimated charges will be adjusted to reflect the actual costs.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**E. Types of Contingent Liabilities**

1. In Special Construction cases that involve recurring charges as described in 5.2.2.F.2. following, one or both of two categories of contingent liabilities will apply. These liabilities, (1) Maximum Termination Liability (MTL) and (2) Underutilization Liability (UL) are described as follows.
  - (a) Maximum Termination Liability and Termination Charge, is a liability against the Customer for whom facilities were constructed. If the Customer prematurely discontinues the use of the facilities, the liability will be converted into a termination charge if it is determined at the time of disconnect that the facilities are not reusable.
  - I. A Maximum Termination Liability is equal to the nonrecoverable costs associated with specially constructed facilities and is the maximum amount which could be applied as a Termination Charge if all specially constructed facilities were discontinued before Maximum Termination Liability expires.
  - II. The liability period is equal to the average life of the account associated with the specially constructed facilities. The liability period is generally expressed in terms of an effective and expiration date.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**E. Types of Contingent Liabilities, Continued**

**1. Continued**

**(a) Continued**

**III.** A Termination Charge is applicable when all services using specially constructed facilities which have a written and signed agreement for a Maximum Termination Liability are discontinued prior to the expiration of the liability period. The charge reflects the unamortized portion of the nonrecoverable costs at the time of termination, adjusted for net salvage and possible reuse. Administrative costs associated with the specific case of special construction and any cost for restoring a location to its original condition are also included. A Termination Charge may never exceed the Maximum Termination Liability agreed to and signed by the Customer in the initial contract.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**E. Types of Contingent Liabilities, Continued**

**1. Continued**

**(a) Continued**

- IV.** The Maximum Termination Liability in the signed agreement is in decreasing amounts at ten-year intervals over the average account life of the facilities. In the event that the average account life of the facilities is not an even multiple of ten, the last increment will reflect the appropriate number of years remaining.

Example Illustrating A 27-year Average Account Life:

Maximum Termination Liability	Effective Date	Expiration Date
\$10,000	6/1/84	6/1/94
\$7,000	6/1/94	6/1/04
\$3,000	6/1/04	6/1/11

- V.** Prior to the expiration of each liability period, the Customer has the option to (A) terminate the special construction case and pay the appropriate charges, or (B) extend the use of the specially constructed facilities for the new liability period.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**E. Types of Contingent Liabilities, Continued**

**1. Continued**

**(a) Continued**

- VI.** The Company will notify the Customer six months in advance of the expiration date of each ten-year liability period. The Customer must provide the Company with written notification at least 30 days prior to the expiration of the liability period if termination is elected. Failure to do so will result in an automatic extension of the special construction case to the next liability period at the Maximum Termination Liability amount.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**E. Types of Contingent Liabilities, Continued**

**1. Continued**

**(a) Continued**

- VII.** A partial termination of specially constructed facilities will be provided, at the election of the Customer. The amount of the Termination Charge associated with such partial termination is determined by multiplying the termination charge which would result if all services using the specially constructed facilities were discontinued, at the time partial termination is elected, by the percentage of specially constructed facilities to be partially terminated. A new written agreement will be made following a partial termination to list remaining Maximum Termination Liability amounts and the number of specially constructed facilities the Customer will remain liable for.

**Example:** A Customer with a Maximum Termination Liability contract of \$100,000 for 3600 specially constructed facilities requests a partial termination of 900 facilities. The Termination Charge for all facilities, at the time of election, is \$60,000. The partial termination charge, in this example, is  $\$60,000 \times 900/3600$ , or \$15,000.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**E. Types of Contingent Liabilities, Continued**

**1. Continued**

- (b) Annual Underutilization Liability and Underutilization Charge as specified in Section 5.2.2.F.2.(b) denotes a per unit amount that will be billed annually if less than seventy (70) percent of the specially constructed facilities are being utilized.
- I. Prior to the start of special construction, the Company and the Customer will agree on (1) the quantity of facilities to be provided, and (2) the length of the planning period during which the Customer expects to place the facilities in service. The planning period is hereinafter referred to as the Initial Liability Period (ILP). The ILP is listed in the written agreement with an effective and expiration date.
- II. Underutilization occurs only if, at the expiration date of the ILP and annually thereafter, less than 70 percent of the specially constructed facilities are in service per the written agreement at tariff service rates.
- III. An annual underutilization liability amount is calculated on a per unit basis (e.g., per cable pair) for each case of special construction. This amount is equal to the annual per unit cost and includes depreciation, maintenance, administration, return, taxes and any other costs identified in the supporting documentation provided at the time the special construction agreement is signed.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**E. Types of Contingent Liabilities, Continued**

**1. Continued**

**(b) Continued**

**IV. Upon the expiration of the ILP, the number of underutilized facilities, if any, is multiplied by the annual underutilization liability amount. This product is then multiplied by the number of years (including any fraction thereof) in the ILP to determine the underutilization charge.**

**V. Annually thereafter, the number of underutilized facilities, if any, existing on the anniversary of the ILP expiration date will be multiplied by the annual underutilization liability amount to determine the underutilization charge for the preceding 12 month period.**

**Example:**

A Customer orders 100 services and the special construction of a 600 pair building riser cable is agreed to, based on the Customer's 5 year facility requirements. The ILP, in this example, would be 5 years. The annual underutilization liability is stated in the written agreement at \$2.00 per pair. If 400 pairs were in service at the end of the ILP, there would be an underutilization of 20 pairs, i.e.,  $420 (70\% \text{ of } 600) - 400 = 20$ . The total underutilization charge for the first 5 years would be \$200.00, or  $\$2.00 \text{ per pair} \times 20 \text{ pairs} \times 5 \text{ years}$ . If 420 pairs are in service at the end of the 6th year, there is no underutilization, i.e.,  $420 - 420 = 0$ .

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges**

Nonrecurring and/or Recurring Charges will be applicable for special construction. These categories are described as follows.

**1. Nonrecurring Charges**

One or more of the following nonrecurring charges will apply for each case of special construction or inquiry for special construction:

- quotation preparation
- case preparation
- termination
- cancellation
- rearrangements and/or removals
- expediting the construction
- optional payment plan
- supporting structures on private property/pole attachment fees
- special routing of service entrance facilities
- temporary facilities

- (a) Quotation Preparation Charge - Applicable prior to placing an order for service requiring special construction.

- I. A Nonrecurring Charge for the preparation of a quotation applies whenever a Customer requests a detailed estimate of charges for special construction. The charge includes the costs associated with the development and preparation of the quotation and any applicable receipts and other taxes. The Customer will be advised of the charge for quotation preparation and must agree to pay the charge before development of the quotation will commence.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**1. Nonrecurring Charges, Continued**

**(a) Quotation Preparation Charge - Continued**

**II. Application of Charge, Continued**

If, after being advised of the charge, the Customer requests the quotation, it will be developed and furnished. A bill for the quotation preparation will be rendered. The quotation is valid for 90 days and will identify all costs associated with the provision of the facilities needed to satisfy the Customer's service requirements. The quotation will be considered to be accurate within +/-10 percent of the cost quoted. Any unforeseen extraordinary costs which might cause a deviation greater than +10 percent will require additional approval of the Customer. The Quotation Preparation Charge is applicable regardless of whether service is ordered by the Customer/Company.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**1. Nonrecurring Charges, Continued**

**(a) Quotation Preparation Charge - Continued**

**III.** If the Customer cancels the request for a quotation prior to its completion, the Customer will be billed the lesser of the amount for:

- the quotation preparation charge, which the Customer was advised would apply, or
- the costs incurred, for quotation preparation plus any appropriate taxes through the cancellation date.

**IV. Title or Ownership Rights**

The payment of a charge for quotation preparation does not assign, confer, or transfer title or ownership rights to proposals or equipment, designed or furnished by the Company. Title and ownership rights for any item developed at the Customer's request remains with the Company except as specifically provided by an agreement between all parties.

- (b) Case Preparation Charge - Applicable after the Customer receives the quote and places an order for service requiring special construction. The charge for case preparation includes the administrative expense associated with preparing the proposal. This expense includes such items as:**
- preparation and processing- gross receipts and other taxes



**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**1. Nonrecurring Charges, Continued**

**(c) Termination Charge**

A termination charge applies when, at the Customer's request, services (unless otherwise specified in the written agreement) provided on specially constructed facilities which have specified Maximum Termination Periods, are discontinued prior to the expiration of the liability period. The charge reflects the unamortized portion of the nonrecoverable cost at the time of termination of the specially constructed facilities, adjusted for tax effects, net salvage and possible reuse. Administrative costs associated with the specific case of special construction and any cost for restoring a location to its original condition are also included. Termination charges will never exceed the Maximum Termination Charge.

**(d) Cancellation Charge**

If the Customer cancels the order prior to the start of service, a cancellation charge will apply. The charge will include all nonrecoverable costs incurred by the Company up to and including the time of cancellation.



**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**1. Nonrecurring Charges, Continued**

**(e) Rearrangement and/or Removal Charges**

When the Company is requested to move, change, rearrange or remove existing plant, for which no specific charge is quoted in this Tariff, the person/company at whose request such move or change is made will be required to bear the costs incurred. Where by statute, ordinance or other legal requirement, existing aerial facilities are required to be relocated underground, the Company will charge the net cost attributable to such relocation to the local exchange Customer located within the political subdivision or area affected by such statute, or ordinance or other legal requirement. This nonrecurring charge, developed by dividing the total rearrangement and/or removed cost by the total number of Customers affected by the ordinance, would be billed as a one time charge via the Customer's bill. All Customers would have the option of paying the full cost up-front or spreading the cost over a specified agreed-to time period via monthly payments.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**1. Nonrecurring Charges, Continued**

**(f) Expediting Charge**

An expediting charge applies when a Customer requests that construction be completed on an expedited basis and the Company incurs additional cost. The charge is equal to the difference in the estimated cost of construction on an expedited basis and construction without expediting.

**(g) Optional Payment Plan**

All Customers will be informed of and may elect to pay an optional nonrecurring charge when requesting special construction of facilities utilizing (1) a type of facility other than normal, (2) a route other than that which the Company would otherwise utilize in furnishing the requested service, or (3) a service that involves extraordinary conditions or circumstances. Payment of this charge will result in a lower recurring charge for the special construction. This election must be made in writing, before special construction starts.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**1. Nonrecurring Charges, Continued**

**(g) Optional Payment Plan, Continued**

If this election is coupled with the actual cost option, the optional payment charge will reflect the actual cost of the specially constructed facilities. If any portion of the specially constructed facilities, for which an optional payment charge has been paid, requires replacement, other than that caused by the Company, a charge for replacement will apply. This charge will be at the same ratio as the initial optional payment charge was to the installed cost of the specially constructed facilities. The Customer will be notified in writing that the replacement is required. Replacement will not be made without the Customer's order. If any portion of the facilities subject to the replacement charge fails, service will not be restored until the Customer orders the replacement.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**1. Nonrecurring Charges, Continued**

**(h) Supporting Structures on Private Property**

These charges (when applicable as specified in Section 5.2.5) include the costs of planning and building supporting structure on private property. Supporting structure includes poles, conduit, trenching, back-filling and associated costs. Ownership and maintenance of supporting structure on private property is vested in the Customer or property owner. In cases where the Customer or property owner is unable to provide the structure, the Company at its discretion will perform the work and bill the Customer or property owner. Ownership and maintenance of supporting structure on private property is vested in the Customer or property owner.

**(i) Service Entrance Facilities**

Entrance facilities include all cable and wire required to reach the normal network interface. When, at the request of the property owner or Customer, a special route, network location, network arrangement or duplicate facility is required, a nonrecurring charge will apply equal to the additional cost above that which would have normally been incurred if the special route, location or arrangement was not required. These costs can be billed on an actual or estimated basis in accordance with Section 5.2.2.D.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.1. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**1. Nonrecurring Charges, Continued**

**(j) Temporary Facilities**

Special Construction is considered to be "temporary" when one of the following conditions exists:

- The facilities are constructed to provide service to a Customer for less than the minimum service period or less than one month, whichever is longer.
- The facilities are constructed and it is known in advance that the newly placed plant will be relocated or removed prior to the end of the normal service life of the plant. If a Customer desires to change the service requested from temporary to permanent, such a change will be permitted if the request is made before any initial payment for the temporary service is received by the Company. The Customer is liable for any nonrecurring charges for the construction of temporary facilities that cannot be reused or transferred to the permanent facilities. If the permanent facilities can not be reused then a contract for underutilization and maximum termination charge will apply for the permanent facilities in addition to Quotation and/or Case Preparation Charges, and any recurring charges associated with the special construction. The nonrecurring charge for temporary facilities includes all nonrecoverable costs associated with the placement and removal of such facilities.



**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**2. Recurring Charges**

(a) Recurring Charges will always apply for the following conditions:

- I. When a Customer uses fewer facilities (i.e., cable pairs) than originally forecasted (Underutilization Charge).
- II. When a Customer orders more facilities (i.e., cable pairs) than required to satisfy the demand projected in the Initial Liability Period (Excess Capacity Charge).
- III. When a Customer requests a facility route or type other than that which the Company would utilize to provide a service (Charges for route or type other than normal).
- IV. When a Customer's request results in the Company's leasing transmission or other equipment from private vendors to provide service (Lease Charge).
- V. When a Customer requests service that involves extraordinary conditions (Excess Costs).

(b) Underutilization Charge  
An underutilization charge will apply at the end of the Initial Liability Period if less than seventy (70) percent of the cable pairs placed is being utilized. The charges are calculated as outlined in 5.2.2.E.1(b).

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**2. Recurring Charges**

**(c) Excess Capacity Charge**

An excess capacity charge applies when the Customer requests more cable pairs be placed than are required to satisfy the demand projected in the Initial Liability Period. The charge is based on the estimated cost per cable pair times the excess number of cable pairs requested. The charge applies monthly beginning with the contract service date until the Customer orders service to be activated on seventy (70) percent of the cable pairs placed. The Excess Capacity Charge will not apply to cable pairs identified in the Forecasted amount.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**2. Recurring Charges, Continued**

- (d) **Charge for Route or Type Other Than Normal**  
When the Customer requests special construction using a route or type of facilities other than that which the Company would normally use, a monthly recurring charge is applicable. The charge is the difference between the estimated recurring costs of the specially constructed facilities and the estimated recurring costs of the facilities the Company would normally use. The charge will be no greater than the recurring costs of the specially constructed facilities. If the Customer has elected the actual cost option, the Recurring Charge will be adjusted to reflect the actual cost of the new construction when the cost is determined. This adjusted Recurring Charge is applicable from the start of service.
- (e) **Lease Charge**  
A monthly and/or nonrecurring lease charge applies when the Company leases equipment (e.g., portable microwave equipment) in order to provide service to meet the Customer's requirements. The amount of the charge is the total added cost to the Company caused by the lease.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.2. Liabilities, Charges and Payments for Special Construction, Continued**

**F. Types of Charges, Continued**

**2. Recurring Charges, Continued**

**(f) Excess Costs**

When a Customer requests service that involves extraordinary conditions or circumstances and the anticipated five (5) year revenue to be derived is not sufficient to support the costs associated with the service provision, then a monthly recurring charge is applicable as specified in 5.4. The Customer may also elect an optional payment charge as outlined in F.1 (g) preceding with this condition.

**5.2.3. Deferral Of The Start Of Service**

**A. General**

The Customer may request the Company to defer the start of service on specially constructed facilities for a cumulative period of no more than eighteen months. If the deferral exceeds eighteen months, the special construction case is considered to be cancelled and cancellation charges apply. Requests for deferral must be in writing and are subject to the following regulations:

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.3. Deferral Of The Start Of Service, Continued**

**B. Construction Has Not Started**

If the Company has not incurred any costs (e.g., engineering and/or installation) before receiving the Customer's request for deferral, no charge applies other than the Quotation Preparation Charge and/or Case Preparation Charge. However, the original quotation is subject to Company review at the time of reinstatement to determine if the original charges are still valid. Any change in charges requires the concurrence of the Customer in writing. Additional Quotation Preparation and Case Preparation Charges will also apply.

**C. Construction Has Started But Is Not Complete**

If the construction of facilities has started, but has not been completed, before the Company receives the Customer request for deferral, charges will apply. The charges vary depending on whether all or some of the services ordered are deferred.

**1. All Services Are Deferred**

When all services involving special construction are deferred, a charge equal to the costs incurred during each month of the deferral applies. Those costs include the recurring costs for that portion of the facilities already completed and any other costs associated with the deferral. The Quotation Preparation Charge and Case Preparation Charge also apply.

**2. Some But Not All Services Are Deferred**

When some, but not all, services utilizing the specially constructed facilities are deferred, the special construction case will be completed. Underutilization and Maximum Termination Charges will apply in addition to Quotation and Case Preparation Charges, and any recurring charges associated with the special construction.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.3. Deferral Of The Start Of Service**

**D. Construction Complete**

If the construction of facilities has been completed before the Company receives the Customer's request for deferral, the Quotation Preparation Charge, Case Preparation Charge, Underutilization and Maximum Termination Charge, as originally determined, and any recurring charges associated with the special construction will apply.

**5.2.4. Construction On Public Highways or Public Rights-of-Way**

- A. No special construction is applicable for the reasonable provision of new network distribution facilities where the facilities are used for Customers in general. However, if the provision of such facilities is determined to be unreasonable, then special construction will apply. The Florida Public Service Commission ultimately determines if special construction is applicable. If the Customers request the Company begin construction prior to the Florida Public Service Commission's determination, then special construction charges will apply subject to refund.
- B. Where facilities are used to serve an individual Customer, the Customer may be required to pay recurring and/or nonrecurring construction charges.
- C. The charge in either event will be the amount by which construction cost exceeds the amount of five times the annual exchange revenue.
- D. Ownership and maintenance of such facilities is vested in the Company.

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.5. Construction on Private Property Across Which Rights-of-Way and Easements Satisfactory to the Company are Provided Without Cost to the Company**

- A. No special construction is applicable for the reasonable provision of new network distribution facilities where the facilities are used for Customers in general. However, if the provision of such facilities is determined to be unreasonable, then special construction will apply. The Florida Public Service Commission ultimately determines if special construction is applicable. If the Customers request the Company begin construction prior to the Florida Public Service Commission's determination, then special construction charges will apply subject to refund. When facilities are used to serve an individual Customer, the Customer will be required to pay recurring and/or non-recurring construction charges under the following conditions:
1. When five times the annual exchange revenue derived from the services utilizing the facilities is not expected to exceed the cost to construct the facilities.
  2. The charge shall be the amount by which the construction cost exceeds the amount of five (5) times the annual exchange revenue. Ownership and maintenance of such circuits on private property is vested in the Company.
- B. Supporting structures on private property beyond a mutually agreeable terminating point is the responsibility of the Customer.
- C. Requests for moves and rearrangements of poles, cables, and distribution terminals will be accommodated on the basis of cost.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.5. Construction on Private Property Across Which Rights-of-Way and Easements Satisfactory to the Company are Provided Without Cost to the Company**

- D. Service Charges as specified in Section 4 of this Tariff will apply to moves or rearrangements of drop wire (aerial or buried). Moves and rearrangements exceeding these limitations will be accommodated on the basis of cost.
- E. The regulations for extending service onto residential and commercial properties are detailed following. Where a building or property is mixed residential/commercial the rules for commercial property will apply.

**1. Residential Properties**

In areas where buried service is normally furnished by the Company, the Company will open and close necessary trenches providing that suitable easements and rights-of-way may be obtained at no cost to the Company; or, the Customer or property owner may open and close the trench to the specifications of the Company. In areas where aerial service is normally furnished by the Company, the Company will provide all poles necessary for the provision of basic exchange service, subject to A. preceding, or the Customer or property owner may provide poles to the specifications of the Company. In lieu of buried service, in areas where buried service is normally furnished by the Company, the Customer or property owner may provide a conduit, equipped with pullwire, to a service point designated by the Company. In cases where the Customer or property owner requests service in other than the normal manner (e.g., buried in an aerial service area), excess costs to provide service will be billed to the person requesting service.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.2. SPECIAL CONSTRUCTION, Continued**

**5.2.5. Construction on Private Property Across Which Rights-of-Way and Easements Satisfactory to the Company are Provided Without Cost to the Company**

**2. Commercial Properties**

Property owners and/or Customers are responsible for the provision of an underground conduit system from a service point designated by the Company to a mutually agreeable termination point inside commercial buildings. The entrance conduit system will include the necessary handholes, pullboxes, pullwires, manholes and other associated structure to enable the Company to install the cable or wire. Where the terrain or other conditions are such that, in the judgement of the Company, a conduit system will not serve as a feasible entrance method, the property owner or Customer may open and close a trench to the specifications of the Company; or, at the Customer's request and Company's discretion, the Company will perform the trenching work and apply appropriate special construction charges. In areas served by aerial cable, the Company will provide all necessary poles, subject to A. preceding.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.3. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES**

**5.3.1. Additional Engineering**

**A. Definition and Application**

1. Additional engineering is that engineering or engineering consultation requested by the Customer as described in a. through c. following. The Company will notify the Customer in writing that additional engineering charges as specified in B. following, will apply before any additional engineering is undertaken.
  - (a) **Engineering Consultation**  
Engineering consultation is the securing of technical advice from the Company by the Customer not in connection with a specific order, and situations in which the Customer requests the Company to provide information or to perform a function which will entail additional engineering by the Company. It does not include inquiries of a short duration where no significant engineering time is required or inquiries associated with Customer service forecasts.
  - (b) **Expedited Engineering**  
Expedited engineering is that time required to meet a Customer request for a less than normal engineering design interval.
  - (c) **Engineering of Connections with Other Telephone Companies**  
Engineering of connections with other telephone companies, if not Concurring Carriers, is the engineering activity of contacting, coordinating and designing with another telephone company, portions of facilities which connect to facilities provided by another telephone company.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.3. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES, Continued**

**5.3.1. Additional Engineering**

**B. Charges for Additional Engineering**

1. Engineering Consultation, Expedited Engineering and Engineering of Connections with other telephone companies (if not Concurring Carriers)

	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
(a) Basic Rate	\$96.00	\$69.79
(b) Overtime rate, outside of normal business hours	\$103.41	\$77.20

**5.3.2 Additional Labor**

**A. Definition**

1. Additional labor is that requested by the Customer on a given service as described in (a) through (f) following. The Company will notify the Customer in writing that additional labor charges as specified in B. following, will apply before any additional labor is undertaken.
  - (a) Overtime Installation  
Overtime installation is that Company installation effort outside of regularly scheduled working hours.
  - (b) Overtime Repair  
Overtime repair is that Company maintenance effort performed outside of regularly scheduled working hours.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.3. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND  
MISCELLANEOUS CHARGES, Continued**

**5.3.2. Additional Labor, Continued**

**A. Definition, Continued**

**1. Additional labor is that requested by the Customer on a given service**

- (c) **Additional Installation Testing**  
Additional installation testing is that testing performed by the Company at the time of installation which is in addition to pre-service acceptance testing. Pre-service testing includes testing for dialing, answering and talking capabilities.
- (d) **Stand By**  
Stand by includes all time in excess of one-half (1/2) hour during which Company personnel stand by to make coordinated tests on a given service.
- (e) **Testing and Maintenance with Other Telephone Companies**  
Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies (if not Concurring Carriers) which is in addition to effort required to test, maintain or repair facilities provided solely by the Company.
- (f) **Other Labor**

As agreed by the Company and the Customer, additional labor not included in a. through e. preceding may be undertaken.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.3. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND  
MISCELLANEOUS CHARGES, Continued**

**5.3.2. Additional Labor, Continued**

**B. Charges for Additional Labor**

**1. Overtime Installation or Repair**

- (a) Provided at the same Rates and Charges as the Time and Material Charge Plan found in Section 4 of this Tariff.

**2. Additional Installation Testing, Stand By, Testing and Maintenance with other telephone companies (if not Concurring Carriers) or Other Labor**

- (a) Provided at the same Rates and Charges as the Time and Material Charge Plan found in Section 4 of this Tariff. 5.3.3 Miscellaneous Charges

**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.4. CHARGES FOR UNUSUAL INSTALLATIONS**

**5.4.1. Special Types of Installation**

When a special type of installation is desired by a Customer or where the individual requirements of a particular situation make the installation unusually expensive, the Customer is required to bear the excess cost of such installation. Recurring monthly charges will be calculated on the actual cost of provisioning, normal maintenance, taxes, and in addition, any special maintenance expense that may from time to time occur will be borne by the Customer except that maintenance of buried service wire, including trench where required, will be at the expense of the Company. A Customer may also be required to pay the amount of additional costs incurred by the Company resulting from the Customer's special requests. Such special requests may include, but are not limited to, expedited shipping.

**5.5. SPECIAL SERVICE ARRANGEMENTS**

**5.5.1. General Regulations**

A. Special service arrangements 2 (Special Assemblies) may be provided by the Company, at the request of a Customer on an individual case basis if such service or arrangements meet the following criteria:

1. The requested service or arrangements are not offered under other sections of this Tariff.
2. The facilities utilized to provide the requested service or arrangements are of a type normally used by the Company in furnishing its other services.

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**SECTION 5 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.5. SPECIAL SERVICE ARRANGEMENTS**

**5.5.1. General Regulations**

**A. Continued**

3. The requested service or arrangements are compatible with other Company services, facilities, equipment and its engineering and maintenance practices.
4. This offering is subject to the availability of the necessary Company personnel and capital resources.

**B. Rates, Charges, and additional regulations if applicable, for special service arrangements are developed on an individual case basis, and will include all costs, plus an appropriate level of contribution, associated with the provision of the service.**

**C. Costs for the specialized service or arrangements will include one or more of the following items:**

1. Labor, engineering and materials
2. Supervision
3. Operating expenses, e.g., maintenance, administration, etc.
4. Return on investment
5. Taxes
6. Depreciation
7. Charges associated with construction provided by another Company

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.5. SPECIAL SERVICE ARRANGEMENTS, Continued**

**5.5.1. General Regulations, Continued**

C. Costs for the specialized service or arrangements will include one or more of the following items: Continued

8. Charges for securing private rights-of-way
9. Charges for securing use of poles and pole line attachments on other company poles.
10. Equipment or space rental
11. Expenses made necessary by damages caused by the Customer or his agents.
12. Any other identifiable associated cost
13. Cost for rearrangements and changes.
14. Supporting structures.

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Note 2: In order to meet Open Network Architecture (ONA) requirements, the Company, upon Customer request, will produce a special arrangement for Performance and Fault Management Service based upon criteria in 5.5.1.

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**SECTION 5 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.6. CONTRACT SERVICE ARRANGEMENTS**

**5.6.1. General**

- A. Contract service arrangements may be offered to meet offerings by any competitive provider of the same, or functionally equivalent, non-basic services in a specific geographic market or to a specific Customer.
- B. Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution.
- C. Costs for the contract service arrangements will include one or more of the following items:
  - 1. Labor, engineering and materials
  - 2. Operating expenses, e.g., maintenance, administration, etc.
  - 3. Return on investment
  - 4. Taxes
  - 5. Depreciation
  - 6. Any other identifiable associated cost
- D. Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this Tariff.

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**SECTION 5 – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS, Continued**

**5.6. CONTRACT SERVICE ARRANGEMENTS, Continued**

**5.6.1. General, Continued**

- E. Contract Service Arrangements may be offered on any non-basic service in this Tariff that satisfies the requirements specified in this section of the Tariff. Contract Service Arrangements may be offered for a basic service only if the basic service is offered as part of a package with non-basic services.
- F. The Customer and the Company may elect to enter into an agreement where certain rates and/or charges for contract service arrangements are applicable for a fixed period of time. The Company will continue to offer such contract service arrangements without change in the applicable rates and/or charges unless mutual consent has been reached between the Company and the Customer to undertake such changes. The Florida Public Service Commission will not adjust contract service arrangement rates and/or charges during this period. At the completion of this period, the agreement may be renewed at the option of the Company and the Customer. Revised rates and/or charges may apply to any renewed agreement.

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## SECTION 6 - DIRECTORY LISTINGS

### 6.1. REGULATIONS APPLICABLE TO DIRECTORY LISTINGS

#### 6.1.1. General

- A. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying Customer's telephone number and as an aid to the use of telephone service.
- B. The listings of Customers, either without charge or at the rate specified herein for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by Customers or prospective Customers, the Company will not be a party to controversies between Customers as a result of the publication of such listings in its directories.
- C. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records and its directories, confuse individuals using the directory, or when the Customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- D. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the Customer is not impaired thereby.

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**SECTION 6 - DIRECTORY LISTINGS, Continued**

**6.1. REGULATIONS APPLICABLE TO DIRECTORY LISTINGS, Continued**

**6.1.1. General, Continued**

- E. One listing is furnished without extra charge as specified in the following:  
Continued
1. each basic local exchange service line or main station line
  2. each PBX trunk
  3. each T-1 service, Digital T-1 service or NAR usage package
  4. each Centrex system
  5. each Netcon Telcom Primary Rate ISDN B-Channel
- F. When, in the sole judgment of the Company, the use of listings in excess of the listings permitted without charge as previously outlined, are needed for better identification of the Customer, such listings may be provided without charge.



## **SECTION 6 – DIRECTORY LISTINGS, Continued**

### **6.1. REGULATIONS APPLICABLE TO DIRECTORY LISTINGS, Continued**

#### **6.1.1. General, Continued**

- G. Generally, the listed address is the location of the Customer's place of business or residence. At the Customer's request a partial address may be shown. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
  - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
  - any one of the above followed by a community and/or state name
  - a community name only
  - omitted at the Customer's request
- The listed address may not include P. O. Box, or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- H. Liability of the Company due to directory errors and omissions is as specified in Section 2 of this Tariff.
- I. Directory Listings can be suspended. However, the suspension rate shall be fifty (50) percent of the regularly charged rate.

### **6.2. BUSINESS LISTING**

#### **6.2.1. General**

- A. Generally, a business listing consists of a name or dual name, a designation descriptive of the Customer's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

**SECTION 6 - DIRECTORY LISTINGS, Continued**

**6.2. BUSINESS LISTINGS**

**6.2.2. Business Designation**

**A. Firm Name**

1. The designation in a firm name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the Customer's business. A designation may be required when the name under which the Customer is doing business is insufficient to indicate the nature of the business.

Example: Lewis Co grocr 14 Madison ..... 234-6488

**B. Personal Name**

1. The designation in a personal name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the Customer's business. A designation may be required when the name under which the Customer is doing business is insufficient to indicate the nature of the business. The listing of an individual, together with a title and the name of the business with which the individual is associated or represents, is not permitted.

Example: Smith J G grocr 14 Madison ..... 234-6488

2. A designation that conveys the same meaning as a title, educational degree or suffix is not permitted. Example: Smith Joe DDS dntst

## SECTION 6 – DIRECTORY LISTINGS, Continued

### 6.2. BUSINESS LISTING, Continued

#### 6.2.2. Trade Name

A trade name, the name of a commodity or service, will be included as part of the listing when the Customer shows satisfactory evidence of authorization to do business under the requested name. In the case of listings for time/temperature/weather announcement services, a generic listing will be accepted. Examples which require proof of authorization are:

Smith Avon Distributor 123 Main .....555-1234  
Jones Buick 2914 E 23rd .....329-5864  
Any Flower Shop 710 Heather Mall ..... 669-2121

### 6.3. RESIDENCE LISTING

#### 6.3.1 General

Generally, a residence listing consists of a surname, given name or dual name, and/or initials, the address, and the telephone number. When a single name listing is requested by the Customer, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the Customer.

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**SECTION 6 - DIRECTORY LISTINGS, Continued**

**6.4. NON-PUBLISHED (PRIVATE) LISTING**

**6.4.1. General**

- A. A non-published listing is not listed in either the alphabetical section of the Company's directory or directory assistance records and will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a non-published listing, the name and/or number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming names and/or telephone numbers.

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- B. An incoming call to a Customer with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will not connect a call to a non-published Customer on behalf of another caller when the caller does not furnish the non-published number to the Company. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the Customer.



**SECTION 6 - DIRECTORY LISTINGS, Continued**

**6.4. NON-PUBLISHED (PRIVATE) LISTINGS**

**6.4.1. General**

- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where a non-published listing is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing, and at the Customer's request, the Company will change the non-published telephone number at no charge to the Customer. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published listing or the disclosing of said listing information to any person.
- D. Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID Customer. Resale of this information is prohibited as described in Section 2.16 of this Tariff.
- E. The telephone number, name and address of the Customer may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The Customer waives any privacy interests in his telephone number, name and address in connection with E911 service.
- F. For accounting purposes, the telephone number, name, and address of a Customer with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the Customer long distance message telecommunications service.

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.4. NON-PUBLISHED (PRIVATE) LISTINGS**

**6.4.1. General**

- G. The telephone number of the Customer will, by necessity, be associated with data passed to CATV companies who subscribe to subscriber verification service for the exclusive purpose of validating telephone order transactions of their clients.

**6.4.2. Rate Application**

**A. Non-published listing**

**1. Where charge applies**

		Monthly Rate
(a)	each	\$1.65

**2. Where charge does not apply**

		Monthly Rate
(b)	each	---

- Service used primarily by a certified hearing/speech impaired person
- Additional service furnished to the same Customer who has other service listed in the directory in the same name at the same address.
- Additional service furnished to the same Customer who has service listed in the directory in the same name at a different address provided the listed service is in the same local exchange.
- Service to a Customer living in a hotel, hospital, retirement complex, apartment, boarding house or club if the Customer is listed under the telephone number of the PBX, or Centrex Type Services furnished to such establishments.
- Temporary service

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.5. NON-LISTED (SEMIPRIVATE) LISTINGS**

**6.5.1. General**

- A. A non-listed listing is not listed in the alphabetical section of the Company's directory, but is maintained on directory assistance records and will be furnished upon the request of a calling party.
- B. The acceptance by the Company of the Customer's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the Customer.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-listed telephone number in the directory shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed listing.
- D. Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID Customer. Resale of this information is prohibited as described in Section 2.16 of this Tariff.
- E. The telephone number, name and address of the Customer may be disclosed in connection with E911 service, whether such service is provided by the Company or any other person. The Customer waives any privacy interests in his telephone number, name and address in connection with E911 service.

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.5. NON-LISTED (SEMIPRIVATE) LISTINGS, Continued**

**6.5.2. Rate Application**

**A. Non-listed listing**

**1. Where charge applies**

	Monthly Rate
(a) each	

**2. Where charge does not apply**

	Monthly Rate
(a) each	\$--

- Service used primarily by a certified hearing/speech impaired person
- Additional service furnished to the same Customer who has other service listed in the directory in the same name at the same address.
- Additional service furnished to the same Customer who has service listed in the directory in the same name at a different address provided the listed service is in the same local exchange.
- Service to a Customer living in a hotel, hospital, retirement complex, apartment, boarding house or club if the Customer is listed under the telephone number of the PBX, or Centrex Type Services furnished to such establishments.
- Temporary Service
- Netcon Telcom Netcon Telcom Distinctive Ring service number

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**SECTION 6 - DIRECTORY LISTINGS, Continued**

**6.6. ADDITIONAL LISTING**

**6.6.1. General**

- A. The Customer to the service assumes responsibility for all charges for additional listings associated with his service. Listing charges date from the day the directory assistance records are posted.
- B. Listing charges are automatically discontinued upon termination of the service or upon the removal of the listing.

**6.6.2. Business Additional Listing**

- A. A business additional listing may be furnished in other names, when in the sole judgment of the Company the Customer's service is not being resold. This service is available to Telephone Answering Service.

**B. Rate Application**

**1. Business**

	Monthly Rate
(a) each	\$1.20
(b) 800 Service, each	\$1.20

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.6. ADDITIONAL LISTING**

**6.6.3. Residence Additional Listing**

A. A residence additional listing may be furnished in the names of relatives, including those by marriage, domestic employees of the Customer, or other persons residing in the Customer's home who are recognized as a part of the Customer's domestic establishment.

B. Rate Application

1. Residence

	Monthly Rate
(a) each	\$1.20

**6.7. MISCELLANEOUS LISTING**

**6.7.1. Access Service Listing**

A. An interexchange carrier or a business or residence client of an interexchange carrier who subscribes to Feature Group A foreign exchange access service may be furnished a listing at the rate specified.

B. Rate Application

1. Listing

	Monthly Rate
(a) each	\$1.20

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.2. Alternate Listing**

- A. An alternate listing may be provided to the Customer for the purpose of directing calling parties to other telephone numbers subject to the following conditions:

1. Names of individuals are not permitted
2. Text may not exceed one line  
Examples: Nights, Sundays, and Holidays  
If No Answer  
If Extension Is Not Known

B. Rate Application

1. Business

	Monthly Rate
(a) each	\$1.20

2. Residence

	Monthly Rate
(a) each	\$1.20

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.3. Company and Customer Owned Telephone Service Listing**

- A. Listings are not provided in connection with access line service for Customer Provided Public Telephone Service except when the listing will facilitate the operations of the Company or Customers to the access line service. No additional listings are permitted.

**6.7.4. Congregate Living Facility Listing**

- A. A congregate living facility listing is a residence additional listing furnished to a resident of a congregate living facility at rates specified in 6.6.3.

**6.7.5. Cross Reference Listing**

- A. A cross reference listing may be furnished when it is necessary to refer the directory user to another directory listing.

Examples: Long Lumber Co ..... See South Lumber Co  
Regis Gary ..... See Regas Gary

**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.5. Cross Reference Listing, Continued**

**B. Rate Application**

**1. Business**

	Monthly Rate
(a) each	\$1.20

**2. Residence**

	Monthly Rate
(a) each	\$1.20

**6.7.6. Dual Name Listing**

**A. A dual name listing may be furnished to a business or a residence Customer as a main listing subject to the following:**

- an individual subscribing to business service when it is a personal name listing and the person is also known by a nickname
- two individuals subscribing to residence service having the same surname and address, or an individual known by more than one name

Examples: Smith J H (Johnny) CPA 123 Main ..... 123-4567  
O'Neal John & Mary 200 Elm Av ..... 423-1012  
Morris George Mrs (Joan) 101 Ash Dr ..... 422-4523

**B. A dual name listing may also be furnished as an additional listing at the Customer's request at the appropriate additional listing rate.**

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**SECTION 6 - DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.7. Emergency Service Listing (E911, B911, and SALI)**

A. A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. No charge applies for either listing.

B. Rate Application

1. Where charge does not apply

	Monthly Rate
(a) each	\$--

**6.7.8. Foreign Listing**

A. A listing in the alphabetical section of Company directories outside the Customer's local exchange may be furnished. The listing is subject to the rates and regulations applicable to the published directory in which the listing is to appear.

B. Rate Application

1. Foreign listing

	Monthly Rate
(a) Business, each	\$1.20
(b) Residence, each	\$1.20

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**SECTION 6 - DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.8. Foreign Listing, Continued**

**B. Rate Application, Continued**

**2. Foreign cross reference listing.**

	Monthly Rate
(a) Business, each	\$1.20
(b) Residence, each	\$1.20

**3. Foreign alternate listing**

	Monthly Rate
(a) Business, each	\$1.20
(b) Residence, each	\$1.20

**4. Foreign special text.**

	Monthly Rate
(a) Business, each	\$1.20
(b) Residence, each	\$1.20

**Note 1:** Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.8. Foreign Listing, Continued**

- C. When in the judgment of the Company, in the case of service located in an exchange border area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listing may be provided without charge for the main listing only.

1. Where charge does not apply

	Monthly Rate
(a) each	\$--

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.9. Netcon Telcom Distinctive Ring Service Listing**

- A. One listing for each Netcon Telcom Distinctive Ring service number will be furnished on a listed or non-listed basis at no charge to the Customer.
- B. Netcon Telcom Distinctive Ring service listing must be either business or residence as identified by the class of service.
- C. Other listings may be provided at the rates and regulations specified in this Tariff.

**6.7.10. Special Text Listing (Business)**

- A. A special text listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department.  
Example:  
For The Following Zip Codes 30506 30408 30532 30533 30534
- B. A special text listing does not include a telephone number and must be followed by at least one other listing which does include a telephone number.

**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.10. Special Text Listing (Business), Continued**

**C. Rate Application**

**1. Business**

	Monthly Rate
(a) Per line	\$1.20

**6.7.11. Optional Text Treatment Service Listing**

- A. Where available, a Customer may request to have the assigned telephone number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of Stylist service listing is not exclusive to any single Customer. The letters "Q" and "Z" are not available nor may the "#" or "\*" symbols be used with this service. The digit "0" or "1" may not be used to represent the letter "O" or "I" respectively in the Stylist service telephone number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory.
- B. Prior to establishing a Stylist service listing, the Company reserves the right to require, when necessary in its sole judgment, satisfactory evidence from the Customer that the Customer is authorized to use any trade name, business name, or any other name or term, requested by the Customer, which is copyrighted or otherwise reserved.
- C. Customer requests for special number assignments will be handled under the rates and regulations described for Special Number Assignment Charges in Section A4 of this Tariff.

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.11. Stylist Service Listing, Continued**

- D. Customers who request that their existing telephone number(s) be listed as a Stylist service listing will be not incur a Special Number Assignment Charge.
- E. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing or not publishing a Stylist service listing in the directory shall attach to the Company. The Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication or omission of a Stylist service listing.
- F. The rates for Stylist service listings as follows are in addition to any applicable special number assignment charges or any other appropriate listing charge.

**1. Rate Application**

		Monthly Rate
(a)	Business, each	\$3.50
(b)	Residence, each	\$2.50

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**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.12. Titles and Suffixes**

- A. A title of address that precedes a name, such Mrs., Rev., Dr., or Capt., may be included in a residence or a business personal name listing.
- B. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix which may be included at the end of a business personal name listing.
- C. Notation of lineal descent, such as; Jr., Sr., and III, may be included in a residence or business personal name listing as a suffix.
- D. A maximum of three titles and/or suffixes are allowed per each residence or business personal name listing.

**6.7.13. 976 Service Listing**

- A. The phrase "Charges Will Apply" will be included in the 976 listing at no additional charge.

**6.7.14. N11 Service Listing**

- A. The phrase "Charges Will Apply" will be included in the N11 Service Listing at no additional charge.



**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.15. Designer Text Listings**

- A. This service is only available to residence Customers.
- B. One Designer Listing option per Customer listing is allowed with the exception of the Designer Line option which may be subscribed to in addition to the other Designer Listing options.
- C. Designer Listing options will not appear on directory assistance records, but will only be reflected in the published directory.
- D. Billing will begin with the Customer's billing period following delivery of the directory in which the listing will appear.
- E. A secondary service charge applies when an order is placed to purchase one or more of the following listing options.
  - 1. **Designer Bold**  
A directory listing that provides for a bolder print or heavier type of the Customer's name, address and telephone number.
  - 2. **Designer Bold Plus**  
  
A directory listing that provides for a bolder print or heavier type of the Customer's name, address and telephone number plus additional space with a ruled line above and below the Customer's listing information.

**SECTION 6 – DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.15. Designer Listings, Continued**

**E. Continued**

**3. Designer Script**

A directory listing that provides for the Customer's name, address, and telephone number to be printed in script, which depicts a stylish writing of the listing information.

**4. Designer Script Plus**

A directory listing that provides for the Customer's name, address and telephone number to be printed in script, which depicts a stylish writing of the directory listing plus additional space with a ruled line above and below the Customer's listing information.

## SECTION 6 - DIRECTORY LISTINGS, Continued

### 6.7. MISCELLANEOUS LISTING, Continued

#### 6.7.15. Designer Listings, Continued

##### E. Continued

#### 5. Designer Line Options

There are three Designer Line options, Designer Line (Standard), Bold Designer Line, and Script Designer Line. Each Designer Line purchased cannot exceed one printed directory line. A maximum of three (3) Designer Lines may be purchased per directory listing.

##### Designer Line (Standard)

An extra text line that provides information in addition to the standard listing information (name, address, and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interests, profession, or personal information.

##### Designer Line Bold

An extra line of text in bolder print or heavier type that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

**SECTION 6 - DIRECTORY LISTINGS, Continued**

**6.7. MISCELLANEOUS LISTING, Continued**

**6.7.15. Designer Listings, Continued**

**E. Continued**

**5. Designer Line Options, Continued**

**Designer Line Script**

An extra line of text printed in script, which depicts a stylish writing that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

**F. Rates and Charges**

**1. Per Listing**

	Monthly Rate
(a) Designer Bold	\$2.00
(b) Designer Bold Plus	\$3.00
(c) Designer Script	\$2.00
(d) Designer Script Plus	\$3.00
(e) Designer Line (Standard)	\$3.00
(f) Designer Line Bold	\$4.00
(g) Designer Line Script	\$4.00

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE**

**7.1. FOREIGN EXCHANGE SERVICE**

**7.1.1. General Description**

- A. Foreign Exchange service is exchange service furnished to a Customer from an exchange other than the one from which the Customer would normally be served, allowing Customers to have local presence and two-way communications in an exchange different from their own.
- B. The service is provisioned via dedicated facilities from the Customer's premises to the foreign office, or where appropriate, from a CENTREX type service arrangement to the foreign office. Except where provided otherwise in this Tariff, this service is subject to outward minutes of use (originated by the Customer) local usage charges.
- C. Foreign Exchange service is provided as a voice grade service and is not represented as suitable for satisfactory transmission of data. Transmission characteristics may vary depending on the distance and routing required to originate or complete the switched portion of the call at the open (dial-tone) end.

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.2. Definitions**

Certain terms used generally throughout this Tariff are defined as follows:

**Closed End:**

The term "Closed End" denotes the dedicated portion, from the Customer's premises to the dial-tone office, of the Foreign Exchange service.

**Home Wire Center:**

The term "Home Wire Center" denotes the wire center from which a Customer or authorized user would normally be served for local exchange service.

**Open End:**

The term "Open End" denotes the dial-tone end of the Foreign Exchange service which is located in the foreign exchange and where network switching of calls occurs.

**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.3. Regulations**

- A. Foreign Exchange service may only be provided where all facilities and serving points are located in the same LATA.
- B. This service may be furnished on a link (partial channel) basis when connected to Netcon Telcom Link channel service, and/or similar services; exchange access and usage charges as set forth in 7.1.6 following will apply regardless of any substitutions with respect to the local channel and/or interoffice channel service.
- C. Other services, equipment or facilities used in connection with Foreign Exchange service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the exchange in which the foreign office is located.
- D. Foreign Exchange service is furnished subject to the same restrictions, as the use of the service by other than the Customer and his representatives, as apply in connection with other classes of service.
- E. Customers to Foreign Exchange service are not required to subscribe to other service in the exchange from which they would normally be served.
- F. When service is interrupted due to causes other than the negligence of the Customer, or to the failure of facilities furnished by the Customer, a credit allowance will be made upon request, as appropriate.

**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.3. Regulations, Continued**

- G. This service is not offered in conjunction with optional extended area local calling plans.
- H. Resale of this service is not permitted.
- I. Foreign Exchange service may not be suspended in lieu of cancellation.
- J. The local calling area (seven-digit dialing) for Foreign Exchange Service provided in a particular wire center will be the same as that provided on a non-optional basis to Customers to Basic Local Exchange Service in that same wire center, as described in Section 3. of this Tariff. This local calling area includes that provided in calling plans such as Extended Calling Service and Local Calling Plus.

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories**

**A. Service Configuration**

There are two types of service configurations which can be provided. These are described as follows:

**1. Single-Point Service**

- (a) A single-point service connects a Customer's premises to a central office other than the one from which the Customer would normally be served.

**2. Multipoint Service**

- (a) Multipoint (extension) service provides foreign office dial-tone for more than one Customer premises.

**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories**

**B. Types of Rates and Charges, Categories**

**1. Monthly Rates**

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have thirty (30) days.

**2. Nonrecurring Charges**

Nonrecurring Charges are one-time charges that apply for a specific work activity.

**(a) Installation of Service**

The charges for the installation of services are set forth in 7.1.6 following as nonrecurring charges for the Local Channel, Interoffice Channel, Bridging Equipment Charge, and Exchange Access rate elements, and are in lieu of Service Charges provided in Section 4. of this Tariff. Nonrecurring charges apply for each service terminated at the Customer's premises. When more than one of the same type of service, between the same locations and for the same Customer, is ordered and installed at the same time, one local channel at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.



**SECTION 7 - FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories**

**B. Types of Rates and Charges, Categories, Continued**

**2. Nonrecurring Charges, Continued**

**(b) Service Rearrangements, Continued**

- I.** Service rearrangements are changes to existing (installed) services which do not result in a change in the physical location of the point of termination at a Customer premises. Changes in the physical location of the point of termination are treated as moves and are described and charged for as set forth in C. following. The charge to the Customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service. Administrative changes will be made without charge(s) to the Customer. Such changes require the continued provision and billing of the Foreign Exchange service to the same entity (i.e., Customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of Customer name (i.e., the Customer of record does not change but rather the Customer of record changes name).
- Change of Customer or Customer's premises address when the change of address is not a result of a physical relocation of equipment.
- Change in billing data (name, address or contact name or telephone number).

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories, Continued**

**B. Types of Rates and Charges, Categories, Continued**

**2. Nonrecurring Charges, Continued**

**(b) Service Rearrangements, Continued**

I. Service rearrangements are changes to existing (installed)

II. All other service rearrangements will be charged for as follows:

- If the change involves the addition of other Customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

- For all other changes a charge equal to a Local Channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

III. A Line Change Charge, as set forth in Section 4. of this Tariff, applies to any Customer-requested change of telephone number.

**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories, Continued**

**B. Types of Rates and Charges, Categories, Continued**

**3. Usage Charges**

- (a) Usage charges will apply on a Customer sent-paid basis for all calls originated by the Customer and terminating within the local calling area of the foreign exchange.

**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories, Continued**

**C. Moves, Continued**

1. A move involves a change in the physical location within the Customer's serving wire center, of one of the following:

- (a) The point of interface at the Customer's premises.
- (b) The Customer's premises.

2. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

- (a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring charge for the local channel.

- (b) To a Different Building

The nonrecurring charge for the local channel will apply for moves to a different building.

**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories, Continued**

**D. Basic Rate Elements**

Foreign Exchange Service normally includes the following rate elements:

- Primary Local Channel
- Interoffice Channel
- Exchange Access
- Usage Charges

Where appropriate, the following rate elements also apply:

- Secondary Local Channel(s)
- Bridging Equipment

There are services, however, for which one or more of these functions are provided pursuant to other sections of this Tariff, with individual Foreign Exchange rate elements referenced in those tariffs. Foreign Exchange rate elements are as follows:

**1. Local Channel**

- (a) The primary local channel provides for a communications path between a Customer premises and the home wire center of that premises. One local channel applies per channel termination.
- (b) Where multipoint service is provided, the secondary local channel provides a communications path between an additional Customer premises and the home wire center of that premises.

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**SECTION 7 - FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories, Continued**

**D. Basic Rate Elements, Continued**

**2. Interoffice Channel**

- (a) This rate element provides for the transmission facilities between the home wire center of the primary local channel and the foreign office, and where applicable, between the home wire center of a secondary local channel and the office in which the extension is bridged. Interoffice mileage is portrayed in mileage bands. A fixed rate and a rate per mile applies to each such channel and band.
- (b) The mileage to be used to determine the monthly rate for this rate element is calculated on airline distance as follows, regardless of how the service is physically routed:
  - I. For the primary leg - between the Customer's serving wire center and the foreign office.
  - II. For the secondary leg - between the serving wire center of the secondary local channel and the wire center in which the extension is bridged.

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CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories, Continued**

**D. Basic Rate Elements, Continued**

**2. Interoffice Channel, Continued**

- (c) The V & H coordinates method is used to determine mileage in accordance with the following:
  - I. Obtain the "V" and "H" coordinates for each wire center, as listed in the National Exchange Carrier Association Tariff F.C.C. No. 4.
  - II. Obtain the difference between the "V" coordinates of the two wire centers. Obtain the difference between the "H" coordinates. (The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.)
  - III. Square each difference obtained in (2) preceding.

Note 2: Foreign Exchange service is normally provided on a single point basis; however, where facilities permit, multipoint service may be provided within the same LATA. Locations connected may be two or more Customer designated premises. This service requires design considerations and equipment different from the multipoint service described in the Private Line Service Tariff, and is not to be considered as a similar service.

**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories, Continued**

**D. Basic Rate Elements, Continued**

**2. Interoffice Channel, Continued**

(c) The V & H coordinates method is used to determine mileage in accordance with the following: Continued

IV. Add the squares of the "V" difference and the "H" difference obtained in (3) preceding.

V. Divide the sum of the squares obtained in (4) preceding by 10.

VI. Obtain the square root of the result obtained in (5) preceding. This is the rate distance in miles. (Fractional miles being considered as full miles.)

EXAMPLE: The rate distance is required between Wire Center One and Wire Center Two.

	V	H
Wire Center One	7260	2083
Wire Center Two	7364	1865
Difference	104	218
Squared	10,816 + 47,524	= 58,340
58,340 divided by 10 = 5,834		
Square root of 5834 = 76.38 = 77 Airline miles		

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories, Continued**

**D. Basic Rate Elements, Continued**

**3. Bridging Equipment Charge**

- (a) This rate element provides for multipoint bridging for each bridged secondary local channel.

**4. Exchange Access**

- (a) This rate element provides dial tone at the foreign office. Usage charges also apply as described in 5. following.

**5. Foreign Exchange Usage Charges**

- (a) This rate element provides traffic sensitive switching for all calls originated by the Customer and terminating within the local calling area of the foreign exchange.

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.4. Rate Categories, Categories, Continued**

**E. Method of Applying Rates**

1. The charges for Foreign Exchange service are as follows:
  - (a) Rates and charges for the open end of the service include exchange access and usage as set forth in 7.1.6 following.
  - (b) Rates and charges for the closed end of the service include local channel(s), interoffice mileage and, where appropriate, bridging charges as set forth in 7.1.6 following.
  - (c) Where bridging of an extension(s), whether because of technical limitations or the locations of the involved Customer premises, requires the use of an interoffice channel other than the one associated with the primary local channel, each such additional interoffice channel will be rated separately.

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.5. Billing of Foreign Exchange Service Provided by Multiple Companies**

- A. Each company will bill for the portion of the service provided by their respective tariff based on their regulations, rates and charges as appropriate.
- B. The charges billed by each company for the interoffice channel between exchange telephone company central offices are determined as follows:
  - 1. The total mileage for the service is computed using the V&H coordinates set forth in the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 4 (NECA No. 4).
  - 2. A billing factor is determined from the NECA No. 4 tariff. This factor represents the percentage of the distance between exchange telephone company central offices that will be billed by each company. The billing factor is multiplied by the total charge for all of the miles to determine the amount to be billed by the Company.
  - 3. For the fixed recurring rate element and the nonrecurring charge associated with the interoffice channel between exchange telephone company central offices, fifty (50) percent of each company's rate will apply for each end of the interoffice channel provided. If the company does not bill for either end of the interoffice channel, then the fixed recurring charge and nonrecurring charge shall not apply.

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**SECTION 7 - FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.6. Rates and Charges**

**A. Basic Rate Elements**

**1. Local Channel**

	Monthly Rate	First	Additional
(a) Primary	\$21.15	\$435.00	\$149.00
(b) Secondary	\$21.15	\$435.00	\$149.00

**2. Interoffice Channel**

	Fixed Monthly Rate	Monthly Charge Per Mile	Nonrecurring Charge Per Channel
(a) 1 thru 8 miles	\$28.50	\$1.65	\$85.00
(b) 9 thru 25 miles	\$28.50	\$1.60	\$85.00
(c) Over 25 miles	\$28.50	\$1.55	\$85.00

**3. Bridging Equipment Charge**

	Nonrecurring Charge	Monthly Rate
(a) Per Local Channel bridged	\$30.00	\$8.00

**4. Exchange Access**

	Nonrecurring Charge	Monthly Rate
(a) Per line	\$19.50	\$45.00

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CENTRAL OFFICE SERVICE, Continued**

**7.1. FOREIGN EXCHANGE SERVICE, Continued**

**7.1.6. Rates and Charges**

**A. Basic Rate Elements**

**5. Local Channel**

**(a) Basic Local Calling Area Usage**

**I. Per originating minute of use or fraction thereof**

	Initial Minute	Each Additional Minute
(i) Each	\$21.15	\$435.00

**(b) Other Local Usage Rate Service Charges**

**I. Where non-optional Local Exception Service rates are applicable for basic local exchange service Customers, these rates are also applicable for similar "local" calls placed via the Foreign Exchange service. Examples of such services are: Extended Calling Service as described in 3.8 of this Tariff, and Local Calling Plus as described in 3.8 of this Tariff.**

**(c) No discounts, caps or allowances apply to these usage charges.**

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
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**7.2. FOREIGN CENTRAL OFFICE SERVICE**

**7.2.1. General Description**

- A. Foreign Central Office service is an exchange service furnished to a Customer in a multi-office exchange from a central office other than the one from which the Customer would normally be served.

**7.2.2. Regulations**

- A. Foreign Central Office service is offered in connection with Individual Line Main Station service, PBX service and CENTREX type service.
- B. Other services, equipment or facilities used in connection with Foreign Central Office service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the foreign office from which the Customer is served.
- C. The rules and regulations for interruption of service as shown in the Private Line Service Tariff will apply.

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CENTRAL OFFICE SERVICE, Continued**

**7.2. FOREIGN CENTRAL OFFICE SERVICE, Continued**

- D. Alternate routing of this service may be provided on a direct serve basis to the Customer's premises from the requested foreign office on an individual case basis as specified in Section 5. of this Tariff, subject to the following conditions:
1. The Customer must maintain a minimum of fifty (50) percent of the trunks/lines from the central office from which service would normally be furnished.
  2. The monthly rate for the class of service desired will be based on the rates applicable for the foreign office, but will be no less than the rates for that service out of the Customer's normal home wire center. Additionally, rates and charges as specified in Section 5. of this Tariff will apply on an individual case basis.

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.2. FOREIGN CENTRAL OFFICE SERVICE, Continued**

**7.2.3. Rate Categories**

**A. Types of Rates and Charges**

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

**1. Monthly Rates**

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have thirty (30) days.

**2. Nonrecurring Charges**

Nonrecurring charges are one-time charges that apply for a specific work activity.

**(a) Installation of Service**

The nonrecurring charges for the installation of service are set forth in 7.2.4 following as nonrecurring charges for the interoffice channel rate element. Service Connection charges as specified in Section 4. for the exchange service desired are also applicable.

**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.2. FOREIGN CENTRAL OFFICE SERVICE, Continued**

**7.2.3. Rate Categories, Continued**

**A. Types of Rates and Charges, Continued**

**2. Nonrecurring Charges, Continued**

**(b) Rearrangements, Moves and Changes**

Service charges for rearrangement, move or change of service, as specified in Section 4. for the exchange service desired, are also applicable.

The rate for Foreign Central Office service is the monthly rate for the class of service desired, plus interoffice channel mileage charges as shown in 7.2.4 following, for the airline distance between the central office from which the Customer would normally be served and the foreign central office.

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.2. FOREIGN CENTRAL OFFICE SERVICE, Continued**

**7.2.3 Rate Categories, Continued**

**B. Rate Elements**

**1. Interoffice Channel**

- (a) This rate element provides for the transmission facilities between the Customer's home wire center and the foreign office.
- (b) Interoffice channel mileage is portrayed in mileage bands. A fixed rate and rate per mile applies to each band.
- (c) The mileage to be used to determine the monthly rate for the interoffice channel is calculated on airline distance as described in 7.1.4.D. preceding, regardless of how the service is physically routed.

Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

Note 2: Not applicable to stations terminating in a CENTREX type service arrangement at a foreign exchange.

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.2. FOREIGN CENTRAL OFFICE SERVICE, Continued**

**7.2.4. Rates and Charges**

**A. Interoffice Channel**

**1. Per Channel**

		Fixed Monthly Charge	Monthly Charge Per Mile	Nonrecurring Charge Per Channel
(a)	1 thru 8 miles	\$28.50	\$1.65	\$85.00
(b)	9 thru 25 miles	\$28.50	\$1.65	\$85.00
(c)	Over 25 miles	\$28.50	\$1.55	\$85.00

**7.3. INTERIM FOREIGN EXCHANGE SERVICE**

**7.3.1. Regulations**

- A. Interim Foreign Exchange Service is exchange service furnished to a Customer location not in any exchange. The serving exchange will be selected by the telephone company in each instance.
- B. Interim Foreign Exchange Service is offered in connection with individual line service, and PBX service.
- C. Other services, equipment or facilities used in connection with Interim Foreign Exchange Service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the exchange from which the service is furnished.

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.3. INTERIM FOREIGN EXCHANGE SERVICE**

**7.3.1. Regulations, Continued**

- D. Interim Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by other than the Customer and his representatives, as apply in connection with other classes of service.
- E. Interim Foreign Exchange Service will be initially provided from, or subsequently changed to, whichever exchange and central office would be the most economical to the Company.
- F. Interim Foreign Exchange Service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions where warranted by the circumstances involved and provided facilities are available and will function properly at the distance involved.
- G. Standard quality of transmission levels is not assured for Interim Foreign Exchange Service when more than one station per line is in use at the same time.

**7.3.2. Rates and Charges**

- A. The rate for Interim Foreign Exchange Service is the nonrecurring and monthly rate for individual line service, or PBX trunk line applicable within the serving exchange plus a region charge as follows for service located in a region designated by the underlying incumbent local exchange carrier. These regions are generally measured in units of one mile from the nearest exchange boundary (not necessarily the serving exchange) and the charge per region is as follows:



**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.3. INTERIM FOREIGN EXCHANGE SERVICE, Continued**

**7.3.2. Rates and Charges, Continued**

**A. Continued**

**1. Regions 1-6**

	1	2	3	4	5	6
(a) Individual Line, PBX Lines	\$5.65	\$11.25	\$16.90	\$22.50	28.15	\$33.75

**2. Regions 7-10**

	7	8	9	10	Additional Regions
(a) Individual Line, PBX Lines	\$9.40	\$45.00	\$56.25	\$61.90	\$5.65

- B. The local service area of, and long distance rates to and from main stations, semipublic, public or PBX systems located in an Interim Foreign Exchange Area are the same as regularly apply to stations located in the serving exchange area. Charges, if any, for message to main stations, private branch exchange systems, are the established rates for messages to stations located in the serving exchange area.

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**SECTION 7 – FOREIGN EXCHANGE SERVICE AND FOREIGN  
CENTRAL OFFICE SERVICE, Continued**

**7.4. LOCAL USAGE DETAIL**

**7.4.1. General**

- A. Local Usage Detail (LUD) is an option for Foreign Exchange Service Customers who desire a printed listing of local call details for calls placed to the basic local calling area and to the expanded calling area, if applicable, in addition to the usual summary billing of all dialed, sent-paid, billed local usage.
- B. The provision of LUD will coincide with the billing period(s) for the access lines to receive detailed billing; i.e., the reporting of expanded call details will start at the beginning of a billing period and stop at the end of a billing period. For existing Customers, LUD should be ordered at least five days prior to the billing date to ensure the timely start or stop of detailed reporting. However, if LUD is requested on an order which establishes service, detailed reporting will start coincident with establishment of the service.
- C. LUD will be provided on a per account basis.
- D. Charges for LUD are in addition to applicable local usage charges specified in this Tariff.

**7.4.2 Rates and Charges**

- A. The following charge applies for LUD.

1 Per monthly printed listing of call details

	Charge
(a) Per call listed	\$ .01

- B. When an order is issued solely to initiate LUD, a Secondary Service Order charge applies. Otherwise, normal service order charges apply.

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## SECTION 8 - DATA TRANSPORT SERVICE

### 8.1. DERIVED DATA CHANNEL SERVICE

#### 8.1.1. General

- A. Derived Data Channel Service (DDCS) provides full-duplex asynchronous or synchronous data transmission utilizing data over voice and subrate multiplexing technology. A derived data channel is provided between a Customer's premises and that Customer's serving central office. A subrate multiplexed interface is provided in the serving central office for multiplexing multiple derived data channels into a single interface. A transport facility is provided for interconnection of the subrate multiplexed interface to a Company provided data service or to data services provided by others.
- B. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this Tariff.
- C. DDCS is offered for intraLATA use only.

#### 8.1.2. Regulations

##### A. Explanation of Terms

- 1. Asynchronous Transmission - Transmission in which time intervals between transmitted characters may be of unequal length but time intervals between bits within a character are fixed. Transmission is controlled by start and stop elements (bits) at the beginning and end of each character.
- 2. Derived Data Channel - A data channel derived from a local exchange facility utilizing data/voice multiplexing (DVM) equipment. A derived data channel is provided between a Customer's premises and that Customer's serving central office.

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**SECTION 8 - DATA TRANSPORT SERVICE, Continued**

**8.1. DERIVED DATA CHANNEL SERVICE, Continued**

**8.1.2. Regulations**

**A. Explanation of Terms**

3. **DS0-B Interface** - A subrate multiplexed interface that provides a 4-wire DS0 output signal conforming to the standard DDS (Digital Data System) signal formats (i.e., 2.4 Kbps, 4.8 Kbps, or 9.6 Kbps).
4. **DS0-B Transport Facility** - Local access and interoffice facilities utilized to interconnect the DS0-B interface to a Company provided data service or to data services provided by others.
5. **Subrate Multiplexing** - The process for separating a 64 Kbps DS0 signal into individual channel groups of lower transmission speeds (i.e., twenty channels at 2.4 Kbps, ten channels at 4.8 Kbps, five channels at 9.6 Kbps, or one channel at 56 Kbps).
6. **Synchronous Transmission** - Transmission of data based upon a timing mechanism in which data is transmitted at fixed intervals.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.1. DERIVED DATA CHANNEL SERVICE, Continued**

**8.1.2. Regulations, Continued**

**B. Basis of Offering**

1. A derived data channel provides full-duplex asynchronous or synchronous data transmission at the speed of 2.4 Kbps over a compatible two-wire facility.
2. The central office DVM termination provides subrate multiplexing into a standard DS0-B interface for a group composed of a maximum of twenty derived data channels.
3. The Customer's derived data channel must be associated with a DS0-B interface. This association requires coordination between the Customer of the derived data channel and the Customer of the DS0-B interface.
4. DDCS can be interconnected to compatible Company provided data services (e.g., PulseLink Public Packet Switching Network (PPSN) service) or to data services provided by others.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.1. DERIVED DATA CHANNEL SERVICE, Continued**

**8.1.2. Regulations, Continued**

**B. Basis of Offering, Continued**

**5. DDCS is provided under the following terms and conditions.**

- (a) The Customer will be responsible for selecting his own Customer Premises Equipment (CPE). Customer provided terminal equipment must be compatible with the Company provided terminating equipment at the central office.
- (b) The Customer will be responsible for installation, maintenance and testing of CPE.
- (c) The Customer must be prepared to activate his portion of joint service in a timely manner as mutually agreed with the Company. If joint testing is required, each party must be prepared to test on the negotiated date.
- (d) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.1. DERIVED DATA CHANNEL SERVICE, Continued**

**8.1.2. Regulations, Continued**

**B. Basis of Offering, Continued**

**5. DDCS is provided under the following terms and conditions.  
Continued**

(e) The Company will notify the Customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the Customer sufficient time to respond, make any necessary changes in his equipment, and schedule cooperative testing for cutover if required.

(f) Company dispatches to Customer premises caused by CPE trouble will be handled in accordance with standard Company procedures. The Company does not assume responsibility for the compatibility or suitability of CPE.

**6. DDCS is provided subject to the availability of appropriate network facilities and equipment.**

**7. The minimum service period for a derived data channel is twelve months. In case service is discontinued within the minimum service period, a termination charge is applicable at the date service is terminated. This charge is equal to the number of months remaining in the service period times the monthly rate for a derived data channel. The minimum service period for the other DDCS tariff elements is one month.**

**8. Suspension of service by the end user is not allowed.**

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.1. DERIVED DATA CHANNEL SERVICE, Continued**

**8.1.2. Regulations, Continued**

**C. Application of Rates**

1. The derived data channel charges provide the central office DVM terminating equipment. The Customer must also subscribe to a compatible two-wire exchange line (e.g., business exchange line, Centrex Type Services main station line). This two-wire exchange line charge and its associated rates and charges are in addition to the derived data channel rates and charges.
2. The DS0-B interface charge is applicable for each group of a maximum of twenty multiplexed derived data channels. Each of the twenty channels in a DS0-B interface channel group operates at a bit rate of 2.4 Kbps.
3. The DS0-B transport facility is required with each subscription to a DS0-B interface. This facility is available for use with DDCS only.
4. Nonrecurring charges specified herein include service ordering and installation charges.

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**SECTION 8 - DATA TRANSPORT SERVICE, Continued**

**8.1. DERIVED DATA CHANNEL SERVICE, Continued**

**8.1.2. Regulations, Continued**

**C. Application of Rates, Continued**

5. Derived Data Channel Service is available on a month-to-month basis or under contract plan periods of twenty-four to forty-two months and forty-three to sixty months. The following conditions apply for the contract plans:

- (a) Rates under contract plans will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed and/or as of the service order application date, will be applicable until the contract expires. At the expiration date of the Customer's contract plan option, the Customer may select a new contract option at the current rates or revert to current rates on a month-to-month basis.
- (b) A termination charge is applicable at the date of termination if the Customer disconnects the service prior to fulfilling the period of the contract plan. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract period times the monthly rate provided under contract.

**8.1.3. Rates and Changes**

**A. Derived Data Channel Service**

**1. Derived Data Channel**

	Nonrecurring Charge	Month to Month	24 to 42 Months	43 to 60 Months
(a)	\$170.00	\$17.00	\$13.50	\$11.00

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.1. DERIVED DATA CHANNEL SERVICE, Continued**

**8.1.3. Rates and Changes**

**A. Derived Data Cannel Service**

**1. Derived Data Channel**

	Nonrecurring Charge	Month to Month	24 to 42 Months	43 to 60 Months
(a) Per Channel at 2.4 Kbps	\$170.00	\$17.00	\$13.50	\$11.00

**2. DSO-B Interface**

	Nonrecurring Charge	Month to Month	24 to 42 Months	43 to 60 Months
(a) Per group of twenty channels at 2.4 Kbps each	\$90.00	\$70.00	\$55.00	\$62.00

**3. DSO-B Transport Facility**

	Nonrecurring Charge	Month to Month	24 to 42 Months	43 to 60 Months
(a) Per group of twenty channels at 2.4 Kbps each	\$175.00	\$70.00	\$55.00	\$45.00

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**SECTION 8 - DATA TRANSPORT SERVICE, Continued**

**8.1. DERIVED DATA CHANNEL SERVICE, Continued**

**8.1.3. Rates and Changes**

**B. Move Charges**

**1. Moves**

- (a) A move involves a change in the physical location of one of the following:

- I. The point of interface at the Customer premises.
- II. The Customer's premises.

- (b) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

**I. Moves Within the Same Building**

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring charge for the affected service termination at the Customer's premises.

**II. To a Different Building**

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. However, DDOS will be provided at the new location subject to the

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availability of appropriate network facilities/equipment  
and subject to meeting DDOS technical specifications.

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**SECTION 8 - DATA TRANSPORT SERVICE, Continued**

**8.2. DATA TRANSPORT ACCESS CHANNEL SERVICE**

**8.2.1. General**

- A. Data Transport Access Channel Service provides the data channel facilities between a Customer's premises and a central office or between two central offices for access to Company provided central office data switched services or to other Composite Data Services, or for connection to other Company provided channel services. These services may also be utilized between two Composite Data Services.
- B. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this and other tariffs of the Company.
- C. Channel services provided under the provisions of this Tariff section are offered for intraLATA use only and may not be used in connection with Switched Access Service offered under the Access Services Tariff.

**8.2.2. Regulations**

- A. Explanation of Terms
  - 1. Analog - Transmission employing variable and continuous waveforms to represent information values, where interpretation by the receiver is an estimated approximation (quantization) of the encoded value.
  - 2. Digital - Referring to communications procedures, techniques and equipment where information is encoded as either a binary "1" or "0"; the representation of information in discrete binary form, discontinuous in time, as opposed to the analog representation of information in variable, but continuous, waveforms.

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**SECTION 8 - DATA TRANSPORT SERVICE, Continued**

**8.2. DATA TRANSPORT ACCESS CHANNEL SERVICE, Continued**

**8.2.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

3. Principal Central Office - Is the central office through which digital access channels are routed and where access is provided to such lines and associated equipment for testing purposes.
4. Terminating Central Office - The central office or wire center where a Data Transport Access Channel terminates in order to connect to a Company provided central office switched data service or data transport service, or to access another compatible Data Transport Access Channel or other compatible channel services offered in this and other tariffs of the Company.

**B. Basis of Offering**

1. Data Transport Access Channels are provided for analog voice-grade or digital data transmission and are intended to be utilized with Company central office data switched services, other Company provided channel services or with Composite Data Services provided by others.
2. The basic access channel charge includes the access facility only. Data Terminating Equipment (DTE) may be required at the Customer's premises and/or terminating central office depending on the type of service associated with the channel.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.2. DATA TRANSPORT ACCESS CHANNEL SERVICE, Continued**

**8.2.2. Regulations, Continued**

**B. Basis of Offering, Continued**

3. A data set termination is provided at the central office. Central office data sets will be provided under the following terms and conditions.
  - (a) The Company will provide the Customer with details of the type and manufacturer of central office data set equipment to be used in each application.
  - (b) The Customer will be responsible for selecting his own Customer Premises Equipment (CPE). Customer provided terminal equipment must be compatible with the Company provided data set at the central office. When used with Public Packet Switched Network (PPSN) service, the equipment must comply with the requirements set forth by the Company's terminating equipment.
  - (c) The Company will limit its selection of central office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.
  - (d) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.2. DATA TRANSPORT ACCESS CHANNEL SERVICE, Continued**

**8.2.2. Regulations, Continued**

**B. Basis of Offering, Continued**

**3. Continued**

- (e) The Company will notify the Customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the Customer sufficient time to respond, make any necessary changes in his equipment and schedule cooperative testing for cutover if required.
- (f) The Customer will be responsible for installation, maintenance and testing of Customer provided terminal equipment.
- (g) The Customer must be prepared to activate his portion of joint service in a timely manner as mutually agreed with the Company. If joint testing is required, each party must be prepared to test on the negotiated date.
- (h) Company dispatches to Customer premises caused by CPE troubles will be handled in accordance with standard Company procedures. Charges equal to the Trouble Location Charge will apply as appropriate. The Company does not assume responsibility for the compatibility or suitability of the Customer's equipment.

4. The Service Connection Charges specified herein are in lieu of the Service Charges specified in Section 4 of this Tariff except as noted.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.2. DATA TRANSPORT ACCESS CHANNEL SERVICE, Continued**

**8.2.2. Regulations, Continued**

**B. Basis of Offering, Continued**

5. Data Transport Access Channels are furnished for service seven (7) days per week, twenty-four (24) hours per day, for a minimum period of one month.
6. These services are provided on a link basis from 8.2.3 of this Tariff.

**C. Types and Descriptions**

**1. Dial Access Channel Service**

- (a) Provides central office line equipment and facilities in a terminating central office for calls between the local exchange network and a Company provided data switched service or for connection to a dedicated access analog channel.

**D. Application of Rates**

**1. Dial Access Channels**

- (a) Dial Access Channel Service always requires a Dial Access Line. One Dial Access Line is required for each line arranged in a multiline group.

**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.2. DATA TRANSPORT ACCESS CHANNEL SERVICE, Continued**

**8.2.2. Regulations, Continued**

**D. Application of Rates, Continued**

**1. Dial Access Channels, Continued**

- (b) Dial Access Lines arranged in multiline groups which would allow an incoming call to a line that is called to be completed over another line by means of central office equipment will require Business Rotary Line charges as specified in Section A3 of this Tariff.
- (c) The Dial Access Line nonrecurring charge includes installation and service ordering charges.

**2. Central Office Data Set**

- (a) This option connects an Access Channel to a data set at a terminating central office. Several types of data set connections are provided according to the type of associated Access Channel and transmission speed desired by the Customer.
- (b) The 2.4 Kbps Dial Central Office Data Set shown in 8.2.3.B.1.(c) following is capable of transmitting/receiving a data signal at the speed of 2.4 kbps. It also has an autobaud detection feature which allows it to adapt its speed to the speed of the call originating Customer premises data set. In this autobaud mode, this data set functions at 2400/1200/300 bps. When this data set is used with Public Packet Switched Network (PPSN) service, a 2.4 kbps Access Port is required as specified in 8.5 following.

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**SECTION 8 - DATA TRANSPORT SERVICE, Continued**

**8.2. DATA TRANSPORT ACCESS CHANNEL SERVICE, Continued**

**8.2.2. Regulations, Continued**

**D. Application of Rates, Continued**

**2. Central Office Data Set, Continued**

- (c) The 9.6 Kbps Dial Central Office Data Set shown in 8.2.3.B.1.(d) following is capable of transmitting/receiving a data signal at the speed of 9.6 Kbps. It also has an autobaud detection feature which allows it to adapt its speed to the speed of the call originating Customer premises data set. In this autobaud mode, this data set functions at 9600/2400/1200/300 bps. When this data set is used with Public Packet Switched Network (PPSN) service, a 9.6 Kbps Access Port is required as specified in 8.5 following.

**8.2.3 Rates and Charges**

**A. Dial Access Channel Service**

**1. Per Dial Access Line**

	Nonrecurring Charge	Monthly Rate
(a) each	\$52.00	\$13.50

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.2. DATA TRANSPORT ACCESS CHANNEL SERVICE, Continued**

**8.2.3. Rates and Charges, Continued**

**B. Central Office Data Set**

**1. For Dial Access Channel Service**

	Nonrecurring Charge	Monthly Rate
(a) Transmission Speeds 300/1200 bps	--	\$26.00
(b) Transmission Speeds 300/1200 bps with call -back capability	--	\$62.00
(c) Transmission Speed 2.4 Kbps	--	\$32.00
(d) Transmission Speed 9.6 Kbps	--	\$39.00

**2. For Dedicated Access Channel Service – Analog**

	Nonrecurring Charge	Monthly Rate
(a) Transmission Speeds 1.2 Kbps	--	\$26.00
(b) Transmission Speeds 2.4 Kbps	--	\$32.00
(c) Transmission Speed 4.8 Kbps	--	\$64.00
(d) Transmission Speed 9.6 Kbps	--	\$74.00

**3. For Dedicated Access channel Service – Digital**

	Nonrecurring Charge	Monthly Rate
(a) Transmission Speeds 2.4 Kbps	--	\$33.00
(b) Transmission Speeds 4.8 Kbps	--	\$34.00
(c) Transmission Speed 9.6 Kbps	--	\$39.00
(d) Transmission Speed 56.0 Kbps	--	\$45.00

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE**

**8.3.1. General**

- A. Public Packet Switching Network (PPSN) service is a data transport service based on CCITT (Consultative Committee on International Telegraph and Telephony) X.25 protocol and the X.75 internetworking protocol.
- B. This Tariff contains rates and charges for Customers using asynchronous, X.25, X.32, and X.75 protocols to interface with the PPSN.
- C. PPSN service, as provided under the provisions of this Tariff section, is offered for intraLATA use only.
- D. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this and other tariffs of the Company.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations**

**A. Explanation of Terms**

**1. General Terms**

- (a) **Access Port:**  
The Central Office equipment necessary to provide an interface to the Company's PPSN. Access Ports are classified according to speed and protocol utilized by the Customer.
- (b) **Asynchronous Transmission:**  
Transmission in which time intervals between transmitted characters may be of unequal length but time intervals between bits within a character are fixed. Transmission is controlled by start and stop elements (bits) at the beginning and end of each character.
- (c) **Call Initiation:**  
The point in time when common control network facilities are initially allocated to the establishment of a specific switched virtual call.
- (d) **Call Termination:**  
The point in time when common control network facilities allocated to a specific switched virtual call are released for reuse by the network.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**1. General Terms, Continued**

- (e) **Data Circuit Terminating Equipment (DCE):**  
The equipment that connects to the Customer's access channel as the communications interface to the packet network.
- (f) **Data Terminal Equipment (DTE):**  
The equipment that comprises the data source, the data sink, or both and provides for the communication control function.
- (g) **Kilopacket:** One thousand packets.
- (h) **Logical Channel:**  
A communications channel through the network that allow simultaneous transmission of sequenced data packets through the network. No circuit capacity is preassigned to a logical channel; capacity is made available as data is transmitted.
- (i) **Network Address:**  
Numeric character string used to specify the physical location of a DTE on the network, and the destination of each virtual call made within the network.
- (j) **Octet:**  
A group of eight binary digits operated upon as an entity.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**1. General Terms, Continued**

- (k) **Packet:**  
Continuous sequence of binary digits of information which is switched through the network as an integral unit. A packet consists of a maximum of 4096 bits (512 octets) of user information plus additional transmission and error control information. (See packet sizes under X.25 Protocol Feature Definitions.)
- (l) **Permanent Virtual Circuit:**  
A virtual circuit which is established between two DTE's and remains indefinitely in the data transfer phase. No set-up or clearing procedures are required to send data across this circuit.
- (m) **Signaling Terminal Equipment (STE):**  
The equipment that provides for the X.75 protocol gateway node to Interexchange Carriers or Value Added Networks.
- (n) **Virtual Circuit:**  
A logical connection across a packet switch network that emulates a point-to-point circuit by insuring data integrity, transparency and data sequence.

**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**1. General Terms, Continued**

- (o) **X.75 Protocol:**  
Terminal and transit call control procedures and data transfer system on circuits between packet switched data networks.
- (p) **X.32 Protocol:**  
An extension of X.25 protocol that allows a Customer to dial into the PPSN service. The Customer's terminal equipment operates in X.25 packet mode.
- (q) **X.25 Protocol**  
Interface between Data Terminal Equipment (DTE) and Data Circuit-Terminating Equipment (DCE) for terminals operating in the packet mode on public data networks.

**2. X.25 Protocol Feature Definitions**

These features are offered at no additional charge unless they appear in 8.5.3.D.1.a. following. These features meet specifications of the 1984 version of the CCITT Recommendation.

- (a) **Call Redirection**  
Allows the Customer to designate one or more alternate network address(es) in case the terminating network address is unavailable at the time of communication. These one or more alternate network address(es) comprise a back-up list. The list has a maximum of seven addresses.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**2. X.25 Protocol Feature Definitions, Continued**

- (b) **Closed User Group (CUG):**  
A number of users of the PPSN service network who can communicate with one another, but whose access is barred to and from all others outside the CUG.
- (c) **CUG Incoming Access Barred:**  
Allows a member of a CUG to originate calls to other members of that CUG but not receive incoming calls from members of that CUG.
- (d) **CUG with Incoming Access:**  
Allows a member of a CUG to receive incoming calls from any DTE not in a CUG and from any DTE with the "CUG with Outgoing Access" feature.
- (e) **CUG Outgoing Access Barred:**  
Allows a member of a CUG to receive calls from other members of that CUG but not originate any calls to members of the CUG.
- (f) **CUG with Outgoing Access:**  
Allows a member of a CUG to make outgoing calls to any DTE not in a CUG and to any DTE with the "CUG with Incoming Access" feature.

**SECTION 8 - DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**2. X.25 Protocol Feature Definitions, Continued**

**(g) D-Bit Modification:**

Allows DTE's implemented prior to the introduction of the X.25 D-bit procedure to operate within a network that supports this procedure. D-bit allows the user to indicate whether there should be end-to-end acknowledgement or local acknowledgement for delivery of transmitted data.

**(h) Direct Call:**

At service establishment the Customer provides a network address to which all communications will be automatically sent. The Customer can override this feature by designating a different network address at call set up. Direct Call is available at no additional charge.

**(i) Fast Select:**

Feature which the user can request on a per call basis. It allows a maximum of 128 octets of user information to be included in the call request packet.

**(j) Fast Select Acceptance:**

Authorizes the DCE to transmit to the DTE incoming calls which request the fast select facility. Applies to all logical channels capable of receiving calls.

**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**2. X.25 Protocol Feature Definitions, Continued**

- (k) **Flow Control Parameter Negotiation:**  
Permits negotiation on a per call basis of the flow control parameters (packet size and window size for each direction of data transfer) associated with a given virtual call. (See Packet Sizes.)
- (l) **Incoming Calls Barred:**  
Causes the DCE to prevent incoming calls from being presented to the DTE. The DTE may originate outgoing virtual calls.
- (m) **Link Level Parameters:**  
Allows the Customer to specify link level, window size, acknowledgement timer, number of retransmission attempts, and frame size.
- (n) **Logical Channel:**  
Allows the DTE to derive multiple logical channels from a single physical access line. This is accomplished by specifying the logical channel number on every packet which crosses the DTE/DCE interface.
- (o) **Multiple Line Hunt Group:**  
The grouping of access lines for the purpose of distributing incoming calls.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**2. X.25 Protocol Feature Definitions, Continued**

- (p) One-Way Logical Channel Incoming:  
Restricts the logical channel to receiving virtual calls only.
- (q) One-Way Logical Channel Outgoing:  
Restricts the logical channel to originating virtual calls only.
- (r) Outgoing Calls Barred:  
Applies to all logical channels on the DTE/DCE interface for virtual calls and prevents the DCE from accepting outgoing virtual calls from the DTE.
- (s) Packet Sizes:  
The maximum user data field lengths in octets. With Flow Control Parameter Negotiation, the packet size may be set on a virtual call basis to one of the following values - 16, 32, 64, 128, 256 or 512 octets.
- (t) Reverse Charging:  
A request for collect billing is signaled in the call request packet of a virtual call and only affects that particular virtual call.

**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**2. X.25 Protocol Feature Definitions, Continued**

- (u) **Reverse Charging Acceptance:**  
Authorizes the DCE to transmit to the DTE incoming calls which request the reverse charging facility.
- (v) **Throughput Class Negotiation**  
Permits negotiation of the throughput class for each direction of data transfer associated with a virtual call. Each call is negotiated individually.
- (w) **Two-Way Logical Channel**  
Allows a DTE to receive both incoming and outgoing virtual calls on a logical channel.

**3. X.75 Protocol Feature Definitions**

- (a) **Fast Select Indication:**  
A network utility used for indicating that the fast select user facility applies to that call.
- (b) **Packet Size Indication:**  
A network utility that can be used by any STE for negotiating the maximum data field length of data packets on a specified logical channel at the STE x/y interface for each direction of data transmission.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**2. X.25 Protocol Feature Definitions, Continued**

- (c) **Reverse Charging:**  
Enables virtual calls to be established between public packet-switched data networks and be billed on a collect basis.
- (d) **Throughput Class Indication:**  
Enables STE to specify throughput classes applying to call.
- (e) **Window Size Indication:**  
Enables STE to negotiate the window size on a specified logical channel at the STE x/y interface for each direction of transmission.

**B. Basis of Offering**

- 1. **Public Packet Switched Network (PPSN)**  
PPSN service is available only to Customers within the PPSN service serving area.
- 2. Monthly rates do not include detailed monthly billing.
- 3. The PPSN service serving area is defined as all network addresses within the exchanges with access to the PPSN.
- 4. PPSN service is provided subject to the availability of appropriate network facilities and equipment.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**C. Provision of Service**

1. PPSN service may be accessed through three options - Dial, Direct and Derived Channel. Direct Access is either analog or digital.
2. Rates and charges for access to PPSN service are specified in 8.1 and 8.2 preceding.
3. Rates and charges contained in this Tariff consist of the following elements:
  - (a) Transport contains monthly recurring charges.
  - (b) Protocol Conversion Surcharge contains monthly recurring charges.
  - (c) Access Ports contain nonrecurring and monthly recurring charges. An Access Port is required per access line terminate into the PPSN.
  - (d) Network Features contain nonrecurring charges.
4. Transport charges provide the shared network facilities used to transport Customer packet data. These charges are applicable on a monthly basis for each Access Port type and speed.
5. Suspension of service by the end user is not allowed.

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**SECTION 8 - DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.2. Regulations, Continued**

**C. Provision of Service, Continued**

6. The Protocol Conversion Surcharge is applicable whenever protocol conversion is necessary for a Customer's intrastate data communication traversing the PPSN. Protocol conversion, as it is defined on the PPSN, occurs when only one end (originating or terminating) of the data communication uses X.25, X.32, or X.75 protocol.
7. All Service Connection Charges for PPSN Access Ports are included in the respective nonrecurring charges specified herein. Service Connection Charges from Section 4. of this Tariff are not applicable.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.3. Rates and Charges**

**A. PPSN Service Transport Charges**

**1. Transport Charges**

**(a) X.25, X.32 Transport**

**I. Per Access Port**

		Monthly Rate
(i)	1.2., 2.4, 4.8 Kbps	\$58.00
(ii)	9.6 Kbps	\$70.00
(iii)	56 Kbps	\$155.00

**(b) X.75 Transport**

**I. Per Access Port**

		Monthly Rate
(ii)	9.6 Kbps	\$85.00
(iii)	56 Kbps	\$175.00

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**SECTION 8 - DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.3. Rates and Charges, Continued**

**A. PPSN Service Transport Charges, Continued**

**1. Transport Charges, Continued**

**(c) Asynchronous Transport**

**I. Per Access Port**

		Monthly Rate
(i)	1.2., 2.4, 4.8 Kbps	\$58.00
(ii)	9.6 Kbps	\$70.00

**II. Per Access Port-Subrate Multiplexed**

		Monthly Rate
(i)	Per group of 20 channels at 2.4 Kbps	\$60.00

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.3. Rates and Charges, Continued**

**B. PPSN Protocol Conversion Surcharge**

1. For protocol conversion of asynchronous data communications via an Asynchronous Protocol Access Port and an Asynchronous Protocol Access Port (subrate multiplexed). This Surcharge is in addition to the Transport Charges specified in A. preceding.

(a) Asynchronous

I. Per Access Port

		Monthly Rate
(i)	1.2., 2.4, 4.8 Kbps	\$6.00
(ii)	9.6 Kbps	\$6.00

II. Per Access Port – Subtrats Multiplexed

		Monthly Rate
(i)	Per group of 20 channels at 2.4 Kbps	\$6.00

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.3. Rates and Charges, Continued**

C. The PPSN Access Port provides the interface to the Company's Public Packet Switching Network.

1. X.25, X.75 and X.32 Protocol Access Ports

(a) X.25 Interface

I. Per Access Port

		Nonrecurring Charge	Monthly Rate
(i)	1.2 Kbps Access Port	\$115.00	\$15.00
(ii)	2.4 Kbps Access Port	\$115.00	\$15.00
(iii)	4.8 Kbps Access Port	\$115.00	\$15.00
(iv)	9.6 Kbps Access Port	\$135.00	\$60.00
(v)	56 Kbps Access Port	\$135.00	\$120.00

(b) X.75 Interface

I. Per Access Port

		Nonrecurring Charge	Monthly Rate
(i)	9.6 Kbps Access Port	\$135.00	\$60.00
(ii)	56 Kbps Access Port	\$135.00	\$120.00

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.3. Rates and Charges, Continued**

**C. The PPSN Access Port provides the interface to the Company's Public Packet Switching Network., Continued**

**1. X.25, X.75 and X.32 Protocol Access Ports, Continued**

**(c) X.32 Interface**

**I. Per Access Port**

		Nonrecurring Charge	Monthly Rate
(i)	2.4 Kbps Access Port	\$250.00	\$18.00
(ii)	9.6 Kbps Access Port	\$270.00	\$60.00

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.3. Rates and Charges, Continued**

**C. The PPSN Access Port provides the interface to the Company's Public Packet Switching Network., Continued**

**2. Asynchronous Protocol Access Ports**

**(a) Asynchronous Interface**

**1. Per Access Port**

		Nonrecurring Charge	Monthly Rate
(i)	1.2 Kbps Access Port	\$115.00	\$15.00
(ii)	2.4 Kbps Access Port	\$115.00	\$15.00
(iii)	4.8 Kbps Access Port	\$115.00	\$15.00
(iv)	9.6 Kbps Access Port	\$135.00	\$60.00

Note 2: Access to PPSN service requires a Data Transport Access Channel and an Optional Central Office Data Set, at rates and charges as specified in 8.2.3 of this Tariff, in addition to the PPSN Access Port unless noted otherwise in this Tariff.

Note 3: Derived Data Channel Service (DDCS) is required to access PPSN Service utilizing this port. Rates and charges for DDCS are specified in 8.1.3 of this Tariff. A Central Office Data Set is not required with this port.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.3. Rates and Charges, Continued**

**C. The PPSN Access Port provides the interface to the Company's, Continued**

**2. Asynchronous Protocol Access Ports, Continued**

**(a) Asynchronous Interface, Continued**

**II. Per Access Port – Substrate Multiplexed**

		Nonrecurring Charge	Monthly Rate
(i)	Per group of twenty 2.4 Kbps channels	\$219.00	\$80.00

**D. Network Feature Charges**

1. Features listed in a. following are charged as specified. All other network features are offered at no additional charge with initial subscription to the associated PPSN Access Port.

**(a) Specific Feature Charges**

**I. Call Redirection**

		Nonrecurring Charge	Monthly Rate
(i)	Each backup list per address	\$31.00	--

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.3. Rates and Charges, Continued**

**D. Network Feature Charges, Continued**

**I. Continued**

**(a) Continued**

**II. Closed User Group**

		Nonrecurring Charge	Monthly Rate
(i)	Each group (includes first member)	\$17.00	--
(ii)	Each additional member	\$10.00	

**III. Multiple Line Hunt Group**

		Nonrecurring Charge	Monthly Rate
(i)	Establishment of first line in hunt group	\$34.00	--
(ii)	Each additional line	\$13.00	--

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.3. PUBLIC PACKET SWITCHING NETWORK SERVICE, Continued**

**8.3.3. Rates and Charges, Continued**

**D. Network Feature Charges, Continued**

**1. Continued**

- (b) A Feature Change Charge applies to any type of PPSN Access Port when a network feature or group of features is added or changed subsequent to the initial service establishment of the affected Access Port. This charge does not apply to the features contained in a. preceding.

**I. Feature Change Charge**

		Nonrecurring Charge	Monthly Rate
(i)	Each occurrence, per Access Port Affected	\$100.00	--

**8.4. 56K DATA SERVICE**

**8.4.1. General**

- A. 56K Data Service (56KDS) is a digital, switched service that provides full duplex, at bit rates up to and including 56 kbps information transport via a specially equipped two-wire service Access Line.

Note 2: Derived Data Channel Service (DDCS) is required to access PPSN Service utilizing this port. Rates and charges for DDCS are specified in 8.1.3 of this Tariff. A Central Office Data Set is not required with this port.

**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.4. 56K DATA SERVICE Continued**

**8.4.1. General, Continued**

- B. 56KDS service Access Lines allow a maximum of 56 kbps digital calls, except as referenced in 8.5.2.C. 56KDS service Access Lines are not voice functional.

**8.4.2. Regulations**

**A. Explanation of Terms**

**56KDS Service Access Line:**

The term 56KDS service Access Line refers to the non-loaded facility connecting the Customer premises to the 56KDS service switching equipment and is similar to an individual business line.

**56KDS Service Arrangement:**

The term 56KDS service Arrangement refers to the equipment required in the central office per line to support 56 kbps data transport over the 56KDS service Access Line.

**56KDS Service Network Call:**

A 56KDS service Network Call refers to a call placed from one 56KDS service Access Line to another 56KDS service Access Line whether or no the lines are served from the same 56KDS service Serving Central Office.

**56KDS Service Serving Area:**

The 56KDS service Serving Area is defined by the technical limitations of each specific serving arrangement and in the Company's judgment are necessary to accommodate the data transmission without excessive degradation.

**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.4. 56K DATA SERVICE , Continued**

**8.4.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**56KDS Service Remote Access Line:**

The term 56KDS service Remote Access Line refers to an 56KDS service Access Line when the service is provided using the 56KDS service Remote Capability.

**AccuPulse Service Remote Capability:**

The term 56KDS service Remote Capability refers to the facilities and equipment necessary to extend an 56KDS service Access Line to certain Customers who are served by central offices other than an 56KDS service Serving Central Office.

**56KDS Service Serving Central Office:**

The term 56KDS service Serving Central Office refers to the central office containing 56KDS service switching equipment.

**Serving Wire Center:**

The term Serving Wire Center denotes the local telephone central office assigned to Customers in a well defined area. A Serving Wire Center may be further designated by the Company as an 56KDS service Serving Central Office.

**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.4. 56K DATA SERVICE, Continued**

**8.4.2. Regulations, Continued**

**B. Basis of Offering**

1. 56KDS service is furnished in conjunction with intraLATA communications provided by the Company.
2. 56KDS service is provided subject to the availability of appropriate network facilities and equipment and is provided from the closest designated 56KDS service Serving Central Office. Telephone numbers for 56KDS service Access Lines will be assigned from the 56KDS service Serving Central Office.
3. The minimum billing period will be one month..
4. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of 56KDS service render any facilities provided by a Customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. In such instances and when known in advance the Company will notify Customers.
5. Suspension of service by end user is not allowed.
6. Regulations of Allowance for Interruptions apply as specified in Section 2 of this Tariff.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.4. 56K DATA SERVICE, Continued**

**8.4.2. Regulations, Continued**

**B. Basis of Offering, Continued**

7. When 56KDS service Remote Capability is purchased, the mileage charge will be calculated as follows: The interoffice mileage charge will be based on the airline mileage between the 56KDS service Serving Central Office and the Customer's Serving Wire Center. Airline distance between Company central offices is to be developed using the mileage formula in E10.4.2 of the Access Service Tariff from V&H coordinates listed in the National Exchange Carrier Association (NECA) Tariff, FCC No. 4.

**C. Provision of Service**

1. Calls placed on 56KDS service Access Lines to other 56KDS service Access Lines will be billed to the originating end as shown in 8.5.3.C.
2. Usage will be billed to the originating end of the 56KDS service network call. IntraLATA toll charges, if applicable, will apply in addition to the 56KDS service charges.
3. 56KDS service requires the use of Customer premises equipment which is compatible with Company facilities.
4. Touch-Tone signaling is required for each 56KDS service Access Line.

**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.4. 56K DATA SERVICE, Continued**

**8.4.2. Regulations, Continued**

**C. Provision of Service, Continued**

5. 56KDS service Access Lines may be grouped similarly to individual business lines. If Grouping Service is desired, Flat Rate Grouping Service Charges would apply as stated in Section 3 of this Tariff.
6. Other charges applicable to individual business lines apply for 56KDS or service Access Lines as outlined in federal or state tariffs.
7. Optional Features (i.e., Speed Calling) are available at the rates provided in the applicable sections of the Tariff.
8. Digital information transmission rates of less than 56 kbps may be accomplished as a function of 56KDS the particular Customer premises equipment connected to an service Access Line.
9. Customer premises equipment associated with 56KDS service is subject to the limitations specified by Company's equipment compatibility.

Note 2: Local Usage Detail (LUD) charges in 7.4 of this Tariff are applicable.

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.4. 56K DATA SERVICE, Continued**

**8.4.3. Rates and Charges**

- A. These rates and charges are applicable in addition to the rates and charges for other services and features

**1. 56KDS service Arrangement**

		Nonrecurring Charge	Monthly Rate
(i)	Per line within 56KDS service Normal Serving Area	\$245.00	\$30.00

**2. 56KDS service Access Line**

		Nonrecurring Charge	Monthly Rate
(i)	Each, 56KDS service Access Line	\$480.00	\$20.00
(ii)	Each, AccuPulse service Remote Access line (use instead of (a) preceding when 56KDS service Remote Capability is purchased	\$480.00	\$20.00

**3. Touch-Tone Service**

		Nonrecurring Charge	Monthly Rate
(i)	Per line	--	--

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.4. 56K DATA SERVICE, Continued**

**8.4.3. Rates and Charges, Continued**

A. These rates and charges are applicable in addition to the rates and charges for other services and features, Continued

**4. 56KDS service Access Lines**

		Nonrecurring Charge	Monthly Rate
(i)	Two-wire, 56KDS service Access Line, Each	\$480.00	\$20.00
(ii)	Four-wire, 56KDS service Access Line, Each (also applicable with four-wire Remote Capability)	\$280.00	\$75.00
(iii)	Two-wire, A 56KDS service Remote Access Line (use instead of (a) preceding when two-wire 56KDS service Remote Capability is purchased), each	\$480.00	\$20.00

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.4. 56K DATA SERVICE, Continued**

**8.4.3. Rates and Charges, Continued**

- B. These rates and charges are applicable in addition to the rates and charges for 56KDS Service Network Call Usage Charges.

The following charges apply whenever an 56KDS service Network Call is established.

**1. 56KDS Service Network Call**

	<b>Rate</b>
(a) Initial one minute or fraction thereof, per call	\$ .12
(b) Additional minute increment or fraction thereof	\$ .10

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**SECTION 8 – DATA TRANSPORT SERVICE, Continued**

**8.4. 56K DATA SERVICE, Continued**

**8.4.3. Rates and Charges, Continued**

**C. 56KDS Service Remote Capability Charge**

When a Customer who is served by an office other than an 56KDS service Serving Central Office and who is within the 56KDS service Serving Area of that office orders 56KDS service, the following charges apply in addition to those in 8.6.3.A. These charges apply to each line that is extended.

**1. 56KDS Service Remote Capability, Interoffice Channel Charge (per line)**

		Nonrecurring Charge	Monthly Rate
(a)	First mile	\$95.00	\$40.00
(b)	Each additional mile or fraction thereof	--	\$1.50

**D. Service Charges** All service connection charges for 56KDS service Arrangement, 56KDS service Access Line and 56KDS service Remote Capability are included in their respective nonrecurring charges preceding. Service connection charges from Section 4 of this Tariff are not applicable.

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## SECTION 9- FAST PACKET TRANSPORT SERVICES

### 9.1. FRAME RELAY SERVICE

#### 9.1.1. General

- A. Frame Relay Service is a connection-oriented data transport service based on packet switching technology.
- B. Frame Relay Service provides flexible connectivity using Permanent Virtual Circuits (PVCs) implemented over digital facilities operating at transmission speeds of 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, or 44.210 Mbps.
- C. Network interface specifications for Frame Relay Service are contained in the following documents:

- ANSI T1.617-1991, "Integrated Services Digital Network (ISDN) - Digital Customer Signaling System No. 1 (DSS1)

- Signaling Specification for Frame Relay Service", American National Standards Institute, April 1991 and ANSI T1.618-1991, "Integrated Services Digital Network (ISDN) - Core Aspects of Frame Relay Protocol for use with Frame Relay Bearer Service", American National Standards Institute, April 1991. Both of these documents may be ordered from:

American National Standards Institute  
Customer Service  
11 West 42nd Street  
New York, New York 10036

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.1. General, Continued**

- C. Network interface specifications for Frame Relay Service are contained in the following document:, Continued

- Document No. 001-208966, "Frame Relay Specification with Extension Based on Proposed T1S1 Standards", Revision 1.0, Digital Equipment Corporation, Northern Telcom, Inc., and StrataCom, Inc., September 1990. This document may be ordered from:

Frame Relay Forum  
480 San Antonio Road  
Suite 100  
Mountain View, CA 94040

- D. Frame Relay Service, as provided for in this Tariff section, is offered for intraLATA use only.
- E. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this and other Tariffs of the Company.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.1. General, Continued**

- F. The rates and charges set forth for Frame Relay Service provide for the furnishing of service where suitable facilities are available.
- G. Frame Relay Service is only available when provided in conjunction with Broadband Exchange Line Service. Specifications for Broadband Exchange Line Service are contained in 9.5 of this Tariff.

**9.1.2. Regulations**

**A. Explanation of Terms**

**1. Customer Connection to Frame Relay Service**

The Customer Connection provides the Customer with the standard interface to the Frame Relay Service network. This interface receives the data frame from the Customer's network or device and verifies that the DLCI is valid before relaying the frame to the destination. Included in the Customer Connection are the Customer's termination on the Frame Relay Service switching equipment, the transport from the Serving Area Point to the switching equipment, and the first DLCI. These interfaces connect the Frame Relay Service network with digital facilities operating at transmission speeds of 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, or 44.210 Mbps.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

2. **Frame Relay Service Network Serving Area**  
Certain Company Central Offices are designated by the Company as Serving Area Points for the Frame Relay Service Network Serving Area. A Customer accessing the Frame Relay Service network, whose Serving Wire Center is designated a Serving Area Point, requires a Broadband Exchange Line-Fast Packet Option (FPO) as described in 9.5 of this Tariff. A Frame Relay Service Customer, whose Serving Wire Center is not designated a Serving Area Point, will use a Broadband Exchange Line-FPO to the Wire Center, as well as, the Broadband Exchange Line Extension-FPO (also described in A40.5) to gain access to the closest designated Serving Area Point.
3. **Permanent Virtual Circuit (PVC)**  
A software defined data path transporting data within the Frame Relay Service network between two Customer Connections. This data path, once defined in the network software, does not have to be established again. PVCs are end-to-end, bidirectional channels that are established via the service provisioning process.
4. **Data Link Connection Identifier**  
The Frame Relay standard specifies an address field called the Data Link Connection Identifier (DLCI). The DLCI specifies a connection. When any two DLCIs are mapped together, a PVC can be created.



**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**5. Committed Information Rate (CIR)**

Committed Information Rate is a feature that enables the Customer to select a sustained throughput under normal conditions. A CIR must be selected for each DLCI. A CIR selected with a value greater than zero has a separate charge from any DLCI charges. Frames submitted at a rate above the subscribed CIR will be marked "discard eligible" (DE) and, should network congestion occur, are subject to being dropped by the network. If CIR is set equal to zero, then all frames will be marked DE. However, in the absence of network congestion, DE marked frames will be transported with the same reliability as frames not marked DE within a single, Company Frame Relay Switch. The CIR value selected cannot exceed the minimum transmission speed of the link at either end of the PVC.

**6. Feature Change Charge**

In addition to any specific optional feature charges, a Feature Change Charge applies whenever a change is made (at the Customer's request) to a single optional feature for a single Customer within a single network configuration on a single switch within a single jurisdiction. Although multiple changes may be caused by such actions, only one Feature Change Charge will apply.

A Feature Change Charge is applicable if the "first" DLCI, the one included with the Customer Connection, is modified.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

7. **Serving Area Point (SAP)**  
A Company Central Office that is designated as a member of the Frame Relay Service Network Serving Area. (See the definition of Frame Relay Service Network Serving Area preceding.)

**B. Basis of Offering**

1. Detailed monthly billing is not provided.
2. Suspension of service is not allowed.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.2. Regulations, Continued**

**B. Basis of Offering, Continued**

**3. Obligations of Customer and Company**

- (a) The Company is not responsible for the installation, operation, or maintenance of any equipment provided by the Customer.
- (b) The Customer is responsible for the provision and maintenance of all Customer Provided Equipment (CPE) and to ensure that the operating characteristics of this equipment are compatible with and do not interfere with the service offered by the Company.
- (c) The maximum number of DLCIs per Customer Connection is subject to the characteristics of the Customer's data traffic. Thus, the number of DLCIs per Customer Connection must be negotiated between the Customer and the Company at the establishment of the Customer Connection and subsequent to the establishment should the traffic characteristics change. A maximum of 250 DLCIs may be established across a single Customer Connection.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.2. Regulations, Continued**

**B. Basis of Offering, Continued**

**3. Obligations of Customer and Company, Continued**

(d) The Company is authorized to provide Frame Relay Service for use in application testing subject to the regulations. Up to 4 Customer Connections, with not more than 3 Customer Connections operating at the same transmission speeds, may be utilized in a typical applications test configuration. The Company is authorized to deviate from this average in order to fully participate in an application test with a Customer which cannot otherwise be performed to the Customer's satisfaction. *Application testing is not available for 44.210 Mbps Customer Connections.*

4. In order to maintain the quality of Frame Relay Service, the Company reserves the right to perform preventive maintenance of software updates to the network. This could result in Frame Relay Service being unavailable during the time period between 2:00 A.M. and 4:00 A.M. Eastern Time on any given Wednesday or Sunday morning. However, the Company only expects to utilize this maintenance window for any given switch on the average of once a quarter. In addition, the Company will make every reasonable effort to provide advance notice to those Customers likely to be severely affected by such maintenance work. This maintenance window may be adjusted by the Company upon written notice to the Customer.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.2. Regulations, Continued**

**B. Basis of Offering, Continued**

5. The minimum service period is one month.

**C. Provision of Service**

1. Rates and charges contained in this Section of the Tariff consist of the following elements:
  - (a) Customer Connection to Frame Relay Service
  - (b) Frame Relay Service Features
2. Certain Company Central Offices are designated by the Company as Serving Area Points (SAPs) for the Frame Relay Service Network Serving Area. A Customer accessing the Frame Relay Service network, whose Serving Wire Center is designated a SAP, will only require a Broadband Exchange Line-FPO as described in Section A40.5 of this Tariff. A Frame Relay Service Customer, whose Serving Wire Center is not designated a SAP, will require a Broadband Exchange Line-FPO to the Serving Wire Center, as well as, a Broadband Exchange Line Extension-FPO (also described in Section A40.5) to gain access to the closest designated SAP.
3. The Customer Connection rate element includes the Customer's transport from a Serving Area Point to the Frame Relay Service switching equipment, the Customer's termination on the Frame Relay Service switching equipment, and one DLCI.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.2. Regulations, Continued**

**C. Provision of Service, Continued**

4. Service Charges for Frame Relay Service are included in the respective nonrecurring charges specified herein. Service Charges from Section 4. of this Tariff are not applicable.
5. Should a Customer, having locations in more than one Frame Relay Network Serving Area within a LATA, desire to send data traffic between these locations, the Customer can interconnect these locations through two options. With the first option, the Customer subscribes to additional Customer Connections enabled to support Inter-Serving Area connectivity and Broadband Exchange Line Extension-FPOs. These additional rate elements will be used solely to transport this Customer's data traffic between affected Frame Relay Network Serving Areas. The Company may establish facilities between Frame Relay Service switching equipment in different Network Serving areas in the same LATA and may allow Customers to share bandwidth on these facilities. Where these shared facilities are available to Customers, the second option exists. With the second option, the Customer must establish one or more Inter-Network Serving Area Links that extend between Frame Relay switches. Each of these Links has an associated CIR. One PVC exists between both Customer premises through the Link. All CIRs on this PVC must have the same value. Charges for the Inter-Network Serving Area Link are applied as follows:
  - the Inter-Network Serving Area Link Establishment is charged at each end of the Link,
  - the Inter-Network Serving Area Link CIR is charged at each end of the Link,
  - no DLCI charges apply.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.2. Regulations, Continued**

**C. Provision of Service, Continued**

6. In some cases, the Company and another LEC, that offers Frame Relay technology, will jointly connect Frame Relay switching equipment within a LATA to provide Customers the ability to interconnect their locations served by the different LECs. In order to utilize the Company's portion of this jointly provided connection, the Customer must subscribe to one end of an Inter-Network Serving Area Link and the associated CIR.

**D. Contract Plans**

1. Contract plans are available under conditions specified in the Fast Packet Services Payment Plan in 9.10 of this Tariff with contract periods described as follows:
  - (a) Term Payment Plan A - payment periods may be selected from 12 to 36 months.
  - (b) Term Payment Plan B - payment periods may be selected from 37 to 60 months.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.2. Regulations, Continued**

**D. Contract Plans, Continued**

2. Provided the applicable conditions set forth in 9.10.4.B. are satisfied, a Termination Liability Charge will not be applicable at the date of termination, if prior to fulfilling the period of the contract plan:
  - (a) the Customer requests a change *to a higher speed* of Frame Relay Service, or
  - (b) the Customer requests a change from Frame Relay Service to CDS at the same or higher speed, or
  - (c) the Customer has an existing Frame Relay Service Customer Connection operating at less than 1.536 Mbps but greater than 64 Kbps and the Customer requests a change to another speed of Frame Relay Service or CDS less than 1.536 Mbps but greater than 64 Kbps.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.3. Rates and Charges**

**A. Customer Connection to Frame Relay Service**

1. A minimum of one Customer Connection is required per Customer to subscribe to Frame Relay Service. Each Customer Connection includes on DLCI (Provisioning USOC: XAFDI).

	Nonrecurring Charge	Nonrecurring Charge	Month to Month	A 12 to 36 Months	B 37 to 60 Months
(a)	At 56 Kbps	\$400.00	\$80.00	\$69.99	\$49.00
(b)	At 64 Kbps	\$400.00	\$80.00	\$69.00	\$49.00
(c)	At 112 Kbps	\$460.00	\$120.00	\$104.00	\$74.00
(d)	At 128 Kbps	\$460.00	\$120.00	\$104.00	\$74.00
(e)	At 192 Kbps	\$460.00	\$190.00	\$165.00	\$125.00
(f)	At 256 Kbps	\$460.00	\$240.00	\$207.00	\$147.00
(g)	At 320 Kbps	\$460.00	\$300.00	\$259.00	\$184.00
(h)	At 384 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(i)	At 448 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(j)	At 512 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(k)	At 576 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(l)	At 640 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(m)	At 704 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(n)	At 768 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(o)	At 1024 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(p)	At 1152 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(q)	At 1.536 Mbps	\$525.00	\$410.00	\$360.00	\$319.00
(r)	At 44.210 Mbps	\$1,225.00	\$3,500.00	\$3,250.00	\$3,000.00

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.3. Rates and Charges, Continued**

**B. Frame Relay Service Feature Charges**

**1. DLCI**

**(a) Additional**

**I. Per Customer Connection**

	Nonrecurring charge	Monthly Rate
(i) Each	\$25.00	\$2.00

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.3. Rates and Charges, Continued**

**B. Frame Relay Service Feature Charges, Continued**

**2. Committed Information Rate (CIR)**

- (a) The chosen CIR cannot exceed the minimum transmission speed of the link at either end of the PVC.

**I. Per DLCI**

	Nonrecurring Charge	Monthly Rate
(i) 0 Kbps	--	--
(ii) 1 thru 32 kbps	--	\$8.00
(iii) 33 thru 56 Kbps	--	\$13.00
(iv) 57 thru 64 Kbps	--	\$14.00
(v) 65 thru 128 Kbps	--	\$19.00
(vi) 129 thru 256 Kbps	--	\$29.00
(vii) 257 thru 384 Kbps	--	\$41.00
(viii) 385 thru 512 Kbps	--	\$51.00
(ix) 513 thru 768 Kbps	--	\$93.00
(x) 769 Kbps thru 1.536 Mbps	--	\$140.00
(xi) 1.537 thru 4 Mbps	--	\$200.00
(xii) 4.1 thru 10 Mbps	--	\$370.00
(xiii) 10.1 thru 16 Mbps	--	\$650.00
(xiv) 16.1 thru 34 Mbps	--	\$1,700.00
(xv) 34.1 thru 44.210 Mbps	--	\$2,200.00

**3. Feature Change Charge**

	Nonrecurring Charge	Monthly Rate
(a) Per occurrence, per feature	\$25.00	--

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.1. FRAME RELAY SERVICE, Continued**

**9.1.3. Rates and Charges, Continued**

**B. Frame Relay Service Feature Charges, Continued**

**4. Inter-Network Serving Area Link**

**(a) Per End of Link**

**I. Link**

	Nonrecurring Charge	Monthly Rate
(a) Per establishment	\$10.00	--

**II. CIR**

	Nonrecurring Charge	Monthly Rate
(i) 0 thru 32 Kbps	--	\$10.00
(ii) 33 thru 56 Kbps	--	\$15.00
(iii) 57 thru 64 Kbps	--	\$16.00
(iv) 65 thru 128 Kbps	--	\$20.00
(v) 129 thru 256 Kbps	--	\$35.00
(vi) 257 thru 384 Kbps	--	\$55.00
(vii) 385 thru 512 Kbps	--	\$70.00
(viii) 513 thru 768 Kbps	--	\$150.00
(ix) 769 Kbps thru 1.536 Mbps	--	\$225.00
(x) 1.537 thru 4 Mbps	--	\$500.00
(xi) 4.1 thru 10 Mbps	--	\$650.00
(xii) 10.1 thru 16 Mbps	--	\$800.00
(xiii) 16.1 thru 34 Mbps	--	\$2,100.00
(xiv) 34.1 thru 44.210 Mbps	--	\$2,500.00

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE**

**9.2.1. General**

- A. Native Mode LAN Interconnection (NMLI) service is a high-speed<sup>1</sup> (4, 10, 16 or 100 Mbps) shared fiber optic transport service for the interconnection of Customer-owned Local Area Networks (LANs).
- B. NMLI service provides a means of basic LAN extension for Customer-owned Ethernet (IEEE Standard 802.3 and 802.3u) or Token Ring (IEEE Standard 802.5) LANs. A Customer with multiple LANs in an area served by NMLI service may interconnect these LANs through NMLI service.
- C. The signals at the NMLI Port meet IEEE 802.3, 802.3u or IEEE 802.5 standards. Technical requirements for interfaces with Customer premises equipment (CPE) are contained in ANSI/IEEE 802.3-1992, "Carrier Sense Multiple Access with Collision Detection (CSMA/CD) Access Method and Physical Layer Specifications" and in ANSI/IEEE 802.5-1989, "Local Area Networks - Token Ring Access Method and Physical Layer Specifications." These technical documents may be ordered from:  
  
American National Standards Institute  
11 West 42nd Street  
New York, New York 10036
- D. NMLI service is suitable for data transmission only.
- E. NMLI service, as provided under the provisions of this tariff section, is offered for intraLATA use only.
- F. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this and other tariffs of the Company.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.1. General, Continued**

- G. The rates and charges set forth for NMLI service provide for the furnishing of service where suitable facilities are available. Where special construction of facilities is necessary, special construction charges may apply as set forth in Section 5 of this Tariff.
- H. NMLI service is only available in certain metropolitan areas. In locations where NMLI service is not available under tariff, NMLI service may be obtained via special service arrangement.
- I. For a Customer to be eligible to subscribe to NMLI service as specified in the terms and conditions of this Tariff, the Customer's Serving Wire Center must be a NMLI equipped Central Office.
- J. All port to port Fast Ethernet connections must be served from the same wire center.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations**

**A. Explanation of Terms**

**1. Customer End Bridge Management**

Customer End Bridge Management provides NMLI Customers the ability to manage their 10 Mbps Ethernet LANs by allowing them access to their end bridge devices in order to monitor and receive status reports of their network. Customers with NMLI extended range Ethernet equipment must be able to reply to BOOTP requests (which allows the end bridge to discover its own IP address) in order to subscribe to Customer End Bridge Management. Customer End Bridge Management is based on the Simple Network Management Protocol (SNMP), an Internet network management protocol, which is a widely-accepted, message-based protocol for the exchange of management information between a management station and managed devices.

**2. Ethernet LAN**

A type of Local Area Network (LAN). Ethernet is based on technology where a workstation on the LAN sends a message to another workstation on the LAN and "listens" to determine if any other station is sending. If another station begins sending at the same time, all stations back off and wait a pre-set delay before attempting to send again. Ethernet meets IEEE Standard 802.3. Ethernet LANs operate at 10 Mbps.

**3. Fast Ethernet LAN**

The same service functionality parameters for an Ethernet LAN apply for a Fast Ethernet LAN except it utilizes IEEE Standard 802.3u, 100 Base-FX, full duplex technology and it operates at 100 Mbps.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

4. **Local Area Network (LAN)**  
A data communications network spanning a limited geographical area, usually a few miles at most. A LAN connects computers and other peripheral equipment for data communications purposes within a building or campus.
5. **Native Mode of a Local Area Network (LAN)**  
The operating speed of the communication on the originating LAN which is not changed through interworking with NMLI service or after interconnecting with the terminating LAN.
6. **NMLI Data Channel**  
The Customer's fiber optic transport. The Data Channel is charged in 1/2 mile increments and measures the distance between the Customer premises and the Customer's Serving Wire Center in airline miles.
7. **NMLI Extended Channel Port**  
This is an additional charge that applies when the Data Channel associated with an Ethernet NMLI Port is greater than 3 miles but less than 10 miles.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

**8. NMLI Port**

The equipment that interconnects the Customer's LAN with NMLI service. There are *four* types of Ports offered - (1) for interconnection of Token Ring LANs operating at 4 Mbps, (2) for interconnection of Ethernet LANs operating at 10 Mbps, (3) for interconnection of Token Ring LANs operating at 16 Mbps and (4) for interconnection of Fast Ethernet LAN's operating at 100 Mbps. The Port is dedicated to a specific Customer for addressing and security reasons.

**9. Token Ring LAN**

A type of Local Area Network (LAN). For communication on this type of LAN a token is passed from workstation to workstation thereby passing permission to send a message. Only a workstation in possession of the token may send a message. Token Ring meets IEEE Standard 802.5. Token Ring LANs operate at either 4 or 16 Mbps.

**B. Basis of Offering**

1. Suspension of service by end user is not allowed.
2. NMLI service is available 24 hours per day, 7 days per week, except for preventive maintenance.
3. Due to the nature of NMLI service it will be necessary to perform preventive maintenance and software updates. This will mean that NMLI service will be unavailable during the period of time when preventive maintenance is being performed. This maintenance will be scheduled for between midnight and 2:00AM on Wednesdays.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations, Continued**

**B. Basis of Offering, Continued**

**4. Obligations of Customer and Company**

- (a) The Company is not responsible for the installation, operation, or maintenance of any equipment provided by the Customer.
- (b) The Customer is responsible for the provision and maintenance of all Customer provided equipment and to insure that the operating characteristics of this equipment is comparable with and does not interfere with the service offered by the Company.
- (c) At the Port the Customer's signals must conform to IEEE Standards 802.3, 802.3u or 802.5. To meet end-to-end delay requirements contained in these aforementioned standards, the Customer may be required to provide additional equipment.
- (d) Company provided shared network equipment, for use in NMLI service, is not accessible by the Customer.

- 5. The minimum service period for all NMLI service tariff components is twelve months.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations, Continued**

**B. Basis of Offering, Continued**

6. Customer End Bridge Management is available only to NMLI Customers with 10 Mbps Ethernet LANs. For addressing and security reasons, this option can only be used between ports within the same domain/security screen. Customers with NMLI extended range Ethernet equipment must be able to reply to BOOTP requests (which allows the end bridge to discover its own IP address) in order to subscribe to Customer End Bridge Management. This option provides Customers access to their end bridge device in order to:
  - (a) Perform visibility tests on the end bridge to show connectivity between the main location and remote sites
  - (b) Receive traps from the end bridge when error conditions occur
  - (c) Obtain statistical information about the bridge and their LAN segments.



**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations, Continued**

**C. Provision of Service**

1. Rates and charges contained in this Tariff consist of the following elements:
  - (a) NMLI Data Channel
  - (b) NMLI Port
  - (c) Address Reconfiguration
  - (d) Customer End Bridge Management
2. The Data Channel is available in 1/2 mile increments and measures the distance from the Customer's location to the Customer's Serving Wire Center in airline miles. A minimum of one 1/2 mile increment is required.
3. Any Data Channels greater than 10 miles in length may only be available through a special service arrangement.
4. A minimum of two NMLI Ports are required per Customer for full use of NMLI service.
5. The Address Reconfiguration charge applies whenever a Customer requests software modifications to a specific NMLI Port subsequent to the establishment of the Port.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations, Continued**

**C. Provision of Service, Continued**

6. Using NMLI service, a Customer may only extend a Token Ring LAN operating at 4 Mbps to another Token Ring LAN operating at 4 Mbps. Likewise, an Ethernet LAN may only be extended to another Ethernet LAN and a Token Ring LAN operating at 16 Mbps may only be extended to another Token Ring LAN operating at 16 Mbps.
7. All service connection charges for NMLI service are included in the respective nonrecurring charges specified herein. Service Connection Charges from Section A4. of the Tariff are not applicable.
8. For an Ethernet NMLI Port where the Data Channel is greater than 3 miles but less than or equal to 10 miles, the Extended Channel Port charge applies in addition to the per Port charge

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations, Continued**

**C. Provision of Service, Continued**

9. Customer End Bridge Management is available as an optional feature at the following rates and charges for Customers with 10 Mbps Ethernet LANs:

- (a) A monthly rate will apply for the first one to four ports managed under this option. For each subsequent one to four ports, a separate monthly rate will apply only when the subsequent ports are established at the same time as the first ports. The first ports and the subsequent ports must be in the same domain/security screen.
- (b) Service Establishment nonrecurring charges will apply for Customer End Bridge Management on an Immediate basis. Under the Scheduled option, nonrecurring charges do not apply if the service is established at the Company's discretion within five weeks of the order date. Under the Immediate option, nonrecurring charges will apply if the Customer requests service to be established at any time within three weeks of the order date.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations, Continued**

**D. Contract Plans**

1. Contract plans are available under conditions specified in the Fast Packet Services Payment Plan in 9.10 of this Tariff with contract periods described as follows.
  - (a) Term Payment Plan A - payment periods may be selected from 24 to 42 months.
  - (b) Term Payment Plan B - payment periods may be selected from 43 to 60 months.

**E. Moves**

1. A move involves a change in the physical location of one of the following:
  - (a) The point of interface at the Customer premises.
  - (b) The Customer's premises.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.2. Regulations, Continued**

**E. Moves, Continued**

2. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half the nonrecurring (i.e., installation) charge for the affected service termination at the Customer's premises. There will be no change in the minimum period requirements.

(b) To a Different Building

Moves to a different building, other than addressed in 3. following, will be treated as a disconnect at the existing location and all associated nonrecurring charges will apply at the new location. The Customer will remain responsible for satisfying the remainder of the existing contract.

3. Moves of Service(s) under Fast Packet SPP

Customer requests for moves of service under Fast Packet SPP, other than inside moves, will be subject to the conditions stated in 9.10.11., following.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.3. Rates and Charges**

**A. NMLI**

1. NMLI Data Channel  
One Data Channel is required per NMLI Port  
A minimum of 1/2 mile is required

	Nonrecurring charge	Monthly Rate
(a) First 1/2 Mile	\$--	\$60.00
(b) each Additional 1/2 mile	\$--	\$50.00

**B. NMLI Port**

		Nonrecurring Charge	Month to Month	24 to 42 Months	43 to 60 Months
1. Token Ring at 4 Mbps	(a) per Port	\$1,000.00	\$735.00	\$710.00	\$675.00
2. Ethernet at 10 Mbps	(a) per Port	\$1,000.00	\$730.00	\$705.00	\$670.00
	(b) per Extended Channel Port	--	\$210.00	\$204.00	\$193.00
3. Fast Ethernet at 100 Mbps	(a) per Port	\$1,500.00	\$1,460.00	\$1,410.00	\$1,340.00
4. Token Ring at 16 Mbps	(a) per Port	\$1,000.00	\$750.00	\$725.00	\$689.00

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.2. NATIVE MODE LAN INTERCONNECTION (NMLI) SERVICE, Continued**

**9.2.3. Rates and Charges, Continued**

**C. Address Reconfiguration**

**1. Subsequent to Port establishment**

	Nonrecurring Charge	Month to Month	24 to 42 Months	43 to 60 Months
(a) per Software Modification per Port	\$75.00	--	--	--

**D. Customer End Bridge Management**

		Nonrecurring Charge	Month to Month	24 to 42 Months	43 to 60 Months
1. Ethernet Ports Managed- Scheduled Service Establishment	(a) First 1-4 Ports	--	\$50.00	\$45.00	\$40.00
	(b) Subsequent 1-4 Ports (coincident with first 1-4 Ports) 2	--	\$50.00	\$45.00	\$40.00
2. Ethernet Ports Managed- Immediate Service Establishment	(a) First 1-4 Ports	\$490.00	\$50.00	\$45.00	\$40.00
	(b) Subsequent 1-4 Ports (coincident with first 1-4 Ports) 2	\$380.00	\$50.00	\$45.00	\$40.00

Note 1: Customer End Bridge Management is only available to NMLI Customers with 10 Mbps Ethernet LANs.

Note 2: These rates apply only when the subsequent 1-4 ports are established at the same time as the first 1-4 ports.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE**

**9.3.1. General**

- A. Connectionless Data Service (CDS) is a connectionless, data transport service based on packet switching technology. According to CCITT Recommendation I.113, "this is a service which allows the transfer of information among service Customers without the need for end-to-end establishment procedures". Each packet of Customer information contains address information sufficient to switch it separately through the CDS network.
- B. The CDS network supports 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, and 44.210 Mbps for electrical interfaces with Customer Premises Equipment (CPE).
- C. The protocol for communication between the Customer Premises Equipment (CPE) and the CDS network interface is called Data Exchange Interface (DXI). The DXI protocol was defined by the SMDS interest group in SIG-001 and SIG-005. These documents may be ordered from:

SMDS Interest Group  
480 San Antonio Road  
Suite 100  
Mountain View, CA 94040

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.1. General, Continued**

- D. CDS, as provided under the provisions of this Tariff section, is offered for intraLATA use only.
- E. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this and other tariffs of the Company.
- F. The rates and charges set forth for CDS provide for the furnishing of service where suitable facilities are available.
- G. CDS is only available when provided in conjunction with Broadband Exchange Line Service. Specifications for Broadband Exchange Line Service are contained in 9.5 of this Tariff.

**9.3.2 Regulations**

**A. Explanation of Terms**

**1. Customer Connection to CDS**

The Customer Connection provides the Customer with the standard CDS Customer network interface to the CDS network. The CDS switch receives the data packet from the Customer's network or device and verifies that the source address is one legitimately assigned to that interface. These interfaces connect the CDS network with digital facilities operating at transmission speeds of 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, or 44.210 Mbps. Included in the Customer Connection are the Customer's termination on the CDS switching equipment, the transport from the Serving Area Point to the switching equipment, and one address.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

2. **CDS Network Serving Area**  
Certain Company Central Offices are designated by the Company as Serving Area Points for the CDS Network Serving Area. A Customer accessing the CDS Network, whose Serving Wire Center is designated a Serving Area Point, requires a Broadband Exchange Line-Fast Packet Option (FPO) as described in 9.5 of this Tariff. A CDS Customer, whose Serving Wire Center is not designated a Serving Area Point, will use a Broadband Exchange Line-FPO to the Serving Wire Center, as well as, the Broadband Exchange Line Extension-FPO (also described in 9.5) to gain access to the closest designated Serving Area Point.
3. **Protocol**  
A format set of conventions governing the format and relative timing of message exchange between two communications processes.
4. **Serving Area Point**  
A Company Central Office that is designated as a member of the CDS Network Serving Area. (See the definition of CDS Network Serving Area preceding.)



## **SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

### **9.3. CONNECTIONLESS DATA SERVICE, Continued**

#### **9.3.2. Regulations, Continued**

##### **B. Feature Definitions**

###### **1. Group Address List**

This feature allows the Customer to pre-assign a list of individual Customer Connection addresses as a Group Address. With this feature invoked, data that is sent to the Group Address will be reproduced by the CDS network and sent to every Customer Connection that has an address on the list. A maximum of 128 Customer Connection addresses may be contained in one Group Address List.

###### **2. Multiple Addresses**

This feature allows the Customer to have multiple addresses associated with one Customer Connection. A maximum of 16 addresses is allowed per CDS Customer Connection ordered. The first address is provided at no additional charge. An additional charge applies for every address per Customer Connection excluding the first address.

###### **3. Address Screening**

Address Screening allows restrictions to be enforced on the delivery of CDS data units from particular sources and on the transmittal of CDS data units to particular destinations. This feature allows the Customer to set up two lists of addresses per Customer Connection. One list defines destination address screening for individually addressed data units and source address screening for all data units (whether individual or group addressed). The second list defines destination address screening for group addressed data sent by the CPE. The combined total of addresses in both tables may not exceed 128.



**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.2 Regulations, Continued**

**B. Feature Definitions, Continued**

**4. Feature Change Charge**

In addition to any specific optional feature charges, a Feature Change Charge will be applied whenever a change is made (at the Customer's request) to a single optional feature for a single Customer within a single network configuration on a single switch within a single jurisdiction. Although multiple changes may be caused by such actions, only one Feature Change Charge will apply.

**C. Basis of Offering**

1. Detailed monthly billing is not provided.
2. Suspension of service is not allowed.
3. The minimum service period is one month.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.2. Regulations, Continued**

**C. Basis of Offering, Continued**

**4. Obligations of Customer and Company.**

- (a) The Company is not responsible for the installation, operation, or maintenance of any equipment provided by the Customer.
- (b) The Customer is responsible for the provision and maintenance of all CPE and to ensure that the operating characteristics of this equipment is compatible with and does not interfere with the service offered by the Company.
- (c) Up to 4 Customer Connections, with not more than 3 Customer Connections operating at the same transmission speed, may be utilized in a typical applications test configuration. The Company is authorized to deviate from this average in order to fully participate in an application test with a Customer which cannot otherwise be performed to the Customer's satisfaction. *Application testing is not available for 44.210 Mbps Customer Connections.*

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.2. Regulations, Continued**

**C. Basis of Offering, Continued**

5. In order to maintain the quality of CDS, the Company reserves the right to perform preventive maintenance and software updates to the network. This could result in CDS being unavailable during the time period between 2:00 A.M. and 4:00 A.M. Eastern Time on any given Wednesday or Sunday morning. However, the Company only expects to utilize this maintenance window for any given switch on the average of once a quarter. In addition, the Company will make every reasonable effort to provide advance notice to those Customers likely to be severely affected by such maintenance work. This maintenance window may be adjusted by the Company upon written notice to the Customer.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.2. Regulations, Continued**

**D. Provision of Service**

1. Rates and charges contained in this Section of the Tariff consist of the following elements:
  - (a) Customer Connection to CDS
  - (b) CDS Features
2. Certain Company Central Offices are designated by the Company as Serving Area Points for the CDS Network Serving Area. A Customer accessing the CDS Network, whose Serving Wire Center is designated a Serving Area Point, will only require a Broadband Exchange Line-FPO as described in 9.5 of this Tariff. A CDS Customer, whose Serving Wire Center is not designated a Serving Area Point, will require a Broadband Exchange Line-FPO to the Serving Wire Center, as well as, the Broadband Exchange Line Extension-FPO (also described in 9.5) to gain access to the closest designated Serving Area Point.
3. The Customer Connection rate element includes the Customer's transport from a Serving Area Point to the CDS switching equipment and the Customer's termination on the CDS switching equipment.
4. Service Charges for CDS are included in the respective nonrecurring charges specified herein. Service Charges from Section A4. of this Tariff are not applicable.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.2. Regulations, Continued**

**D. Provision of Service, Continued**

4. In Network Serving Areas where Network Serving Area Junctures are available, the following applies. Should a Customer, having locations in more than one CDS Network Serving Area within a LATA, desire to transmit data traffic between these locations via CDS, the Customer must subscribe to a Network Serving Area Juncture for each Customer Connection. In addition, the Customer must already have or establish a Group Address List that contains all Customer Connections in each Serving Area. The Network Serving Area Junctures are speed dependent, so for each Customer Connection operating at 1.536 Mbps, a 1.536 Network Serving Area Juncture is required. Likewise, for each Customer Connection operating at 56 Kbps or 64 Kbps, a 56/64 Network Serving Area Juncture is required.

For example, a Customer has three 56 Kbps locations in CDS Network Serving Area I, one 1.536 Mbps location and two 64 Kbps locations in CDS Network Serving Area II, and one 1.536 Mbps location in CDS Network Serving Area III. All three CDS Network Serving Areas are within the same LATA. To be able to send traffic among these locations, the Customer would subscribe to five 56/64 Network Serving Area Junctures and two 1.536 Network Serving Area Junctures and would have a Group Address List containing addresses from all three CDS Network Serving Areas.



**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.2. Regulations, Continued**

**D. Provision of Service, Continued**

6. In some cases, the Company and another LEC, that offers CDS technology, will jointly connect CDS switching equipment within a LATA to provide Customers the ability to interconnect their locations served by the different LECs. In order to utilize the Company's portion of this jointly provided connection, the Customer must subscribe to one Network Serving Area Juncture for each location served by the Company.

**E. Contract Plans**

1. Contract plans are available under conditions specified in the Fast Packet Services Payment Plan in 9.10 of this Tariff with contract periods described as follows:
  - (a) Term Payment Plan A - payment periods may be selected from 12 to 36 months.
  - (b) Term Payment Plan B - payment periods may be selected from 37 to 60 months.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.2. Regulations, Continued**

**E. Contract Plans, Continued**

2. Provided the applicable conditions set forth in 9.10.4.B. are satisfied, a Termination Liability Charge will not be applicable at the date of termination if, prior to fulfilling the period of the contract plan:
  - (a) the Customer requests a change to a *higher speed of CDS*, or
  - (b) the Customer requests a change from CDS to Frame Relay Service at the same or higher speed, or
  - (c) the Customer has an existing CDS Customer Connection operating at less than 1.536 Mbps but greater than 64 Kbps and the Customer requests a change to another speed of CDS or Frame Relay Service less than 1.536 Mbps but greater than 64 Kbps.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.3. Rates and Charges**

**A. Customer Connection to CDS**

1. A minimum of one Customer Connection is required per Customer to subscribe to CDS. Each Customer Connection includes Address # 1.

	Nonrecurring Charge	Nonrecurring Charge	Month to Month	A 12 to 36 Months	B 37 to 60 Months
(a)	At 56 Kbps	\$400.00	\$80.00	\$69.99	\$49.00
(b)	At 64 Kbps	\$400.00	\$80.00	\$69.00	\$49.00
(c)	At 112 Kbps	\$460.00	\$120.00	\$104.00	\$74.00
(d)	At 128 Kbps	\$460.00	\$120.00	\$104.00	\$74.00
(e)	At 192 Kbps	\$460.00	\$190.00	\$165.00	\$125.00
(f)	At 256 Kbps	\$460.00	\$240.00	\$207.00	\$147.00
(g)	At 320 Kbps	\$460.00	\$300.00	\$259.00	\$184.00
(h)	At 384 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(i)	At 448 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(j)	At 512 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(k)	At 576 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(l)	At 640 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(m)	At 704 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(n)	At 768 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(o)	At 1024 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(p)	At 1152 Kbps	\$525.00	\$410.00	\$360.00	\$319.00
(q)	At 1.536 Mbps	\$525.00	\$410.00	\$360.00	\$319.00
(r)	At 44.210 Mbps	\$1,225.00	\$3,500.00	\$3,250.00	\$3,000.00

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.3. Rates and Charges, Continued**

**B. CDS Feature Charges**

The feature listed below are charged as specified. All other CDS features are offered at no additional charge with initial subscription to the associated CDS Customer Connection.

**1. Specific Feature Charges**

		Nonrecurring Charge	Monthly Rate
(a) Multiple Addresses	I. Address #2 -#16 (i) per address (ii) per modification to existing address	\$-- \$10.00	\$2.00 --
(b) Address Screening	I. Individual Address Screening Table (i) per entry (ii) per modification to an entry II. Destination Group Address Screening Table (i) per entry (ii) per modification to an entry	\$20.00 \$20.00   \$10.00 \$10.00	-- --   -- --

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.3. Rates and Charges, Continued**

**B. CDS Feature Charges, Continued**

**1. Specific Feature Charges, Continued**

		Nonrecurring Charge	Monthly Rate
(c) Group Addresses	I. Group Address List		
	(i) per list	\$--	\$2.00
	(ii) per entry	\$10.00	--
	(iii) per modification to existing address	\$10.00	--

**2. Feature Change Charge**

	Nonrecurring Charge	Monthly Rate
(a) per occurrence, per feature	\$25.00	--

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.3. CONNECTIONLESS DATA SERVICE, Continued**

**9.3.3. Rates and Charges, Continued**

**B. CDS Feature Charges, Continued**

**3. CDS Network Serving Area Junctures**

One is required per Customer Connection for multi-Network Serving Area Communications

		Nonrecurring Charge	Monthly Rate
(a)	56/64 Kbps	\$10.00	\$10.00
(b)	112/128 Kbps	\$45.00	\$15.00
(c)	192 Kbps	\$45.00	\$23.00
(d)	256 Kbps	\$45.00	\$30.00
(e)	320 Kbps	\$45.00	\$38.00
(f)	384 Kbps	\$45.00	\$45.00
(g)	448 Kbps	\$45.00	\$53.00
(h)	512 Kbps	\$45.00	\$60.00
(i)	576 Kbps	\$45.00	\$68.00
(j)	640 Kbps	\$45.00	\$75.00
(k)	704 Kbps	\$45.00	\$83.00
(l)	768 Kbps	\$45.00	\$90.00
(m)	1024 Kbps	\$45.00	\$95.00
(n)	1152 Kbps	\$45.00	\$95.00
(o)	1.536	\$25.00	--

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE**

**9.4.1. General**

- A. Broadband Exchange Line Service provides the Customer with a local connection to high speed frame or cell-based switched services.
- B. Broadband Exchange Line Service is available under options. Rates, charges, and regulations specific to these options are in later subsections of this Tariff section. The Fast Packet Option is described in 9.5.3 following.
- C. Broadband Exchange Line Service, as provided for in this Tariff section, is offered for intraLATA use only.
- D. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this and other Tariffs of the Company.
- E. The rates and charges set forth for Broadband Exchange Line Service provide for the furnishing of service where suitable facilities are available. Where special construction of facilities is necessary, special construction charges may apply as set forth in Section 5. of the Tariff.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.2. Regulations**

**A. Explanation of Terms**

1. **Broadband Exchange Line**  
The link from the Customer's premises to the Customer's Serving Wire Center.
2. **Broadband Exchange Line Extension**  
When a Customer's Serving Wire Center is not a Serving Area Point, a Broadband Exchange Line Extension is used to connect the Serving Wire Center to the closest Serving Area Point. The Broadband Exchange Line Extension is associated with a Broadband Exchange Line. The Broadband Exchange Line Extension is measured on a per mile basis in airline miles from a Central Office that is not a Serving Area Point to a Serving Area Point.
3. **Network Serving Area**  
Certain Company Central Offices are designated Serving Area Points. A Network Serving Area is comprised of all the Serving Area Points in a geographic area.
4. **Serving Area Point**  
A Company Central Office that is designated as a member of the Network Serving Area.

**B. Basis of Offering**

1. Detailed monthly billing is not provided.
2. Suspension of service is not allowed.
3. The minimum service period is one month.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.2. Regulations, Continued**

**C. Connections**

The design, maintenance, and operation of Broadband Exchange Line Service contemplates data communications originating or terminating at stations of the Customer.

**1. Obligations of Customer**

- (a) When Customer provided equipment (CPE) is connected with Broadband Exchange Line Service, the Customer or authorized user must provide equipment to perform the function of the Digital Terminating Equipment (DTE). The DTE provided by the Customer is required at a Customer's premises to perform such functions as:

- Proper termination of service
- Amplification
- Signal shaping
- Remote loopback

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.2. Regulations, Continued**

**C. Connections, Continued**

**1. Obligations of Customer, Continued**

- (b) Where Broadband Exchange Line Service is available under this Tariff for use in connection with Customer provided equipment (CPE), the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the CPE does not endanger the safety of Company employees or the public; damage, require change in, or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by a Customer is causing or is likely to cause such hazard or interference, the Customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.2. Regulations, Continued**

**C. Connections, Continued**

**1. Obligations of Customer, Continued**

- (c) When CPE is connected to Broadband Exchange Line Service, the Customer shall be responsible for:
  - I. Compatibility of the CPE to Broadband Exchange Line Service. This includes replacing the DTE due to technological changes in the network, and
  - II. Testing and sectionalization and clearance of trouble conditions or service difficulties on any CPE which is connected to Broadband Exchange Line Service.
- (d) The Customer's responsibility shall include cooperative testing with the Company as may be necessary.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.2. Regulations, Continued**

**C. Connections, Continued**

**2. Responsibility of the Company**

- (a) The Company shall not be responsible for installations, operation, or maintenance of any CPE. Where such CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for Broadband Exchange Line Service and to the maintenance and operation of such facilities in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for:
  - I. The through transmission signals generated by such equipment, or for the quality of, or defects in, such transmission.
  - II. The reception of signals by such equipment, or
  - III. Damage to CPE provided by a Customer to an authorized user during testing.
- (b) The Company shall not be responsible to the Customer, if changes in any of the facilities, operations, or procedures of the Company utilized in provisioning of Broadband Exchange Line Service render any facilities provided by a Customer obsolete or require modifications or alteration of such equipment or otherwise affect its use or performance.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.2. Regulations, Continued**

**C. Connections, Continued**

**2. Responsibility of the Company, Continued**

- (c) The Company undertakes to maintain and repair the facilities which it furnishes. The Customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.

**D. Provision of Service**

- 1. Rates and charges contained in this Section of the Tariff consist of the following elements:
  - (a) Broadband Exchange Line
  - (b) Broadband Exchange Line Extension
  - (c) Move Charges
- 2. Service charges for Broadband Exchange Line Service are included in the respective nonrecurring charges specified herein. Service Charges from Section 4. of this Tariff are not applicable.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.2. Regulations, Continued**

**D. Provision of Service, Continued**

3. A move involves a change in the physical location of one of the following:

- the point of interface at the Customer's premises
- the Customer's premises

The charges for the move are dependent upon whether the move is located within the same building or to a different building.

(a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring charge for the affected service termination at the Customer's premises. There will be no change in the minimum period requirements.

(b) Moves to a Different Building

Moves to a different building, other than addressed in c. following, will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

(c) Moves of Service(s) under Fast Packet SPP

Customer requests for moves of service under Fast Packet SPP, other than inside moves, will be subject to the conditions stated in 9.5.11.

**SECTION 9— FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.2. Regulations, Continued**

**D. Provision of Service, Continued**

4. The rates and charges contained in this Tariff for Broadband Exchange Line Service are applicable from the meet point with an independent company to the Network Serving Area, for Customer locations served by an independent company.

**9.4.3. Fast Packet Option (FPO)**

**A. General**

1. The Fast Packet Option (FPO) of Broadband Exchange Line Service is only available when used in conjunction with Frame Relay Service or Connectionless Data Service (CDS). Specifications for Frame Relay Service are contained in Section 9.1, CDS specifications are contained in Section 9.4.
2. The Fast Packet Option is used to connect a Customer premises with the Frame Relay, CDS.
3. The Fast Packet Option is designed to transmit digital data signals at speeds of 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, or 44.210 Mbps.



**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.3. Fast Packet Option (FPO), Continued**

**A. General, Continued**

4. The Broadband Exchange Line Extension-FPO may be used by the Customer for two other functions besides connecting the Customer's Serving Wire Center to a Serving Area Point. Secondly, when the Fast Packet Option is provided in association with Netcon Telcom Link channel service to connect Customer locations to Frame Relay Service or CDS, the Broadband Exchange Line Extension-FPO may be used. This second use occurs if the Central Office where the channelization exists for Netcon Telcom Link channel service is not a Frame Relay Service or CDS Serving Area Point, then a Broadband Exchange Line Extension-FPO is required to connect the Central Office where the channelization occurs to the closest Serving Area Point.
5. The Company is authorized to provide the Fast Packet Option for use in application testing. Up to 4 Broadband Exchange Line-POs and/or Broadband Exchange Line Extension-FPOs may be utilized in a typical applications test configuration. The Company is authorized to deviate from this average in order to fully participate in an applications test with a Customer which cannot otherwise be performed to the Customer's satisfaction. Application testing is not available for 44.210 Mbps Broadband Exchange Lines and Extensions.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.3. Fast Packet Option (FPO), Continued**

**A. General, Continued**

6. The Fast Packet Option may be provided in association with Netcon Telcom Link channel service to connect a Customer location to Frame Relay Service or CDS. DS1 facilities being channelized via Netcon Telcom Link channel service to be associated with the Fast Packet Option must be provisioned with Bipolar with 8 Zero Substitution (B8ZS) and Extended Superframe (ESF) if such service is to support a Customer connection that is 64 Kbps or a higher speed that is a multiple of 64 Kbps.
7. The Fast Packet Option operating at a transmission speed of 1.536 Mbps must be provisioned with Bipolar with 8 Zero Substitution (B8ZS) and Extended Superframe (ESF) if such service is to support a Customer connection that is 64 Kbps or a higher speed that is a multiple of 64 Kbps.
8. If, prior to fulfilling the period of a contract plan, the Customer requests an increase in transmission speed on a Fast Packet Option, a Termination Liability Charge will not be applied, if at the date of termination the applicable conditions set forth in 9.5.4.B. are satisfied.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.3. Fast Packet Option (FPO), Continued**

**A. General, Continued**

**10. Contract Plans**

(a) Contract Plans are available under conditions specified in the Fast Packet Services Payment Plan in Section 9 Of this Tariff with contract periods described as follows:

1. Term Payment Plan A - payment periods may be selected from 12 to 36 months.
2. Term Payment Plan B - payment periods may be selected from 37 to 60 months

11. The Fast Packet Option may be provided in association with intelligent ringing service to connect a Customer location to Frame Relay Service or CDS.

12. The Fast Packet Option operating at a transmission speed of 44.210 Mbps is fiber optic based.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.3. Fast Packet Option (FPO), Continued**

**A. General, Continued**

13. Specifications for the Fast Packet Option operating at a transmission speed of 128 Kbps using 2B1Q technology are contained in the following documents:

-ANSI T1.601, "Integrated Services Digital Network (ISDN) Basic Access Interface for Use on Metallic Loops for Application on the Network Side of the NT (Layer 1 Specification)". This document may be ordered from:

American National Standards Institute, Inc.  
11 W. 42nd Street  
New York, New York 10036

-Bell Communications Research TR-TSY-000829, "Operations Technology Generic Requirements (OTGR): Generic Operations Interfaces Embedded Operations Channels". This document may be ordered from:

BellCore - Customer Services  
8 Corporate Place - Room 3C183  
Piscataway, New Jersey 08854-4156

14. A 128 Kbps Frame Relay Service or CDS Customer Connection may interface with a Fast Packet Option operating at a transmission speed of either 128 Kbps (2B1Q) or 1.536 Mbps. If an Extension capability operating at 128 Kbps is necessary, two 64 Kbps Broadband Exchange Line Extensions are required.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.3. Fast Packet Option (FPO), Continued**

**B. Rates and charges for the Fast Packet Option**

**1. Broadband Exchange Line-FPO**

	Nonrecurring Charge	Nonrecurring Charge	Month to Month	A 12 to 36 Months	B 37 to 60 Months
(a)	At 56 Kbps	\$450.00	\$70.00	\$61.00	\$51.00
(b)	At 64 Kbps	\$450.00	\$70.00	\$61.00	\$51.00
(c)	At 128 Kbps	\$450.00	\$105.00	\$92.00	\$77.00
(d)	At 1.536 Mbps	\$465.00	\$155.00	\$146.00	\$136.00
(e)	At 44.210 Mbps	\$1,000.00	\$1,500.00	\$1,400.00	\$1,300.00

**2. Broadband Exchange Line Extension -FPO**

**(a) An Extension less than 20 miles**

**I. Per Extension**

	Nonrecurring Charge	Nonrecurring Charge	Month to Month	A 12 to 36 Months	B 37 to 60 Months
(i)	At 56 Kbps	\$75.00	\$20.00	\$15.00	\$10.00
(ii)	At 64 Kbps	\$75.00	\$20.00	\$15.00	\$10.00
(iii)	At 1.536 Mbps	\$120.00	\$160.00	\$120.00	\$95.00
(iv)	At 44.210 Mbps	\$350.00	\$1,725.00	\$1,640.00	\$1,550.00

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.3. Fast Packet Option (FPO), Continued**

**B. Rates and charges for the Fast Packet Option, Continued**

**2. Broadband Exchange Line Extension -FPO, Continued**

**(b) An Extension 20-50 miles, Continued**

**I. Per extension, Continued**

	Nonrecurring Charge	Nonrecurring Charge	Month to Month	A 12 to 36 Months	B 37 to 60 Months
(i)	At 56 Kbps	\$75.00	\$30.00	\$23.00	\$15.00
(ii)	At 64 Kbps	\$75.00	\$30.00	\$23.00	\$15.00
(iii)	At 1.536 Mbps	\$120.00	\$280.00	\$210.00	\$140.00
(iv)	At 44.210 Mbps	\$350.00	\$2,600.00	\$2,480.00	\$2,350.00

**(c) An Extension 51-75 miles**

**I. Per extension**

	Nonrecurring Charge	Nonrecurring Charge	Month to Month	A 12 to 36 Months	B 37 to 60 Months
(i)	At 56 Kbps	\$75.00	\$30.00	\$23.00	\$15.00
(ii)	At 64 Kbps	\$75.00	\$30.00	\$23.00	\$15.00
(iii)	At 1.536 Mbps	\$120.00	\$280.00	\$210.00	\$140.00
(iv)	At 44.210 Mbps	\$350.00	\$2,600.00	\$2,480.00	\$2,350.00

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.3. Fast Packet Option (FPO), Continued**

**B. Rates and charges for the Fast Packet Option, Continued**

**2. Broadband Exchange Line Extension -FPO, Continued**

**(d) An Extension 76 - 100 miles**

**I. Per Extension**

	Nonrecurring Charge	Nonrecurring Charge	Month to Month	A 12 to 36 Months	B 37 to 60 Months
(i)	At 56 Kbps	\$75.00	\$60.00	\$45.00	\$30.00
(ii)	At 64 Kbps	\$75.00	\$60.00	\$45.00	\$30.00
(iii)	At 1.536 Mbps	\$120.00	\$500.00	\$375.00	\$250.00
(iv)	At 44.210 Mbps	\$350.00	\$4,025.00	\$3,825.00	\$3,635.00

**(e) An Extension 101-125 miles**

**I. Per Extension**

	Nonrecurring Charge	Nonrecurring Charge	Month to Month	A 12 to 36 Months	B 37 to 60 Months
(i)	At 56 Kbps	\$75.00	\$70.00	\$53.00	\$35.00
(ii)	At 64 Kbps	\$75.00	\$70.00	\$53.00	\$35.00
(iii)	At 1.536 Mbps	\$120.00	\$600.00	\$450.00	\$300.00
(iv)	At 44.210 Mbps	\$350.00	\$4,395.00	\$4,180.00	\$3,970.00

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.4. BROADBAND EXCHANGE LINE SERVICE, Continued**

**9.4.3. Fast Packet Option (FPO), Continued**

**B. Rates and charges for the Fast Packet Option, Continued**

**2. Broadband Exchange Line Extension -FPO, Continued**

**(f) An Extension more than 125 miles**

**I. Per Extension**

	Nonrecurring Charge	Nonrecurring Charge	Month to Month	A 12 to 36 Months	B 37 to 60 Months
(i)	At 56 Kbps	\$75.00	\$80.00	\$60.00	\$40.00
(ii)	At 64 Kbps	\$75.00	\$80.00	\$60.00	\$40.00
(iii)	At 1.536 Mbps	\$120.00	\$700.00	\$525.00	\$375.00
(iv)	At 44.210 Mbps	\$350.00	\$4,600.00	\$4,385.00	\$4,175.00

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN**

**9.5.1. General**

- A. The regulations specified herein are applicable to specific services as indicated in each service's respective subsection of this Tariff. All of these services are included in this Section of this Tariff (Section 9 - Fast Packet Transport Services).
- B. Services furnished under the Fast Packet Services Payment Plan (Fast Packet SPP) are subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this Tariff except as noted herein.
- C. The Fast Packet SPP is a payment plan which allows Customers to pay fixed or variable rates for Fast Packet Transport Services over variable contractual payment periods. A specific monthly rate applies for the duration of each period. Payment periods for each Fast Packet Transport Service will be described in that service's specific tariff section. The following is an example of the manner in which those payment periods will be described. The following should also be used as a reference for any examples depicted in this Section (9.5) of this Tariff.
  - 1. Term Payment Plan A - payment periods may be selected from 12 months to 24 months in length, at 24 month rates and charges.
  - 2. Term Payment Plan B - payment periods may be selected from 25 months to 48 months in length, at 48 month rates and charges.
- D. When the Customer orders service to be provided under a Fast Packet SPP arrangement, the Customer must designate to the Company the payment plan and the service period desired, e.g. Term Payment Plan B and 36 months.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.2. Application of Rates and Charges**

- A. Rates stabilized under a Fast Packet SPP arrangement are exempt from Company initiated increases, however, decreases to any rate element will automatically flow through to the Customer.
- B. Termination Liability Charge
  - 1. In the event that all or any part of a service is disconnected at Customer request prior to expiration of any selected payment period of greater than one month's duration, the Customer will be required to pay a Termination Liability Charge.
  - 2. The Termination Liability Charge is determined by multiplying the number of months remaining in the contract payment period by the contracted monthly rate by ninety (90) percent.
    - (a) For example, a Customer subscribes to a Fast Packet Transport Service using Term Payment Plan B and selects the 30 month payment period. After 12 months the Customer chooses to terminate service. The Termination Liability Charge is calculated by multiplying eighteen (18) months (thirty (30) months - twelve (12) months) by the monthly rate by ninety (90) percent.
- C. When Customers renew or change the length of their payment period, the rates applicable for the new period are those currently in effect at the time of the renewal or change in the length of the payment period. A service order charge will not be applicable for such renewals or changes to the payment period.



**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.2. Application of Rates and Charges, Continued**

- D. Customer requests for inside moves of service will not affect the contract period.
- E. A change in jurisdiction will not constitute a disconnect of service provided the new Fast Packet SPP arrangement is at least the minimum number of months allowable under Term Payment Plan A (as defined in the Fast Packet Transport Service's specific tariff section) or equals/exceeds the remaining service period, whichever is greater, provided the new Fast Packet SPP arrangement is for the same Customer at the same location for the same capacity service.

**9.5.3. Additions**

- A. Additions of services or rate elements - e.g., Ports - must be under a new Fast Packet SPP arrangement at rates and charges as specified in 9.5.2 preceding.
- B. Termination charges for premature disconnection of added contractual services will apply as set forth under Disconnects in 9.5.4 following.
- C. Additions under Fast Packet SPP are exempt from Company-initiated rate changes for all payment periods longer than one month. However, decreases for any rate element will automatically flow through to the Customer.
- D. Installation, service order, service establishment, and any other nonrecurring charges, as specified in this Tariff, will apply to the added services.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.4. Disconnects**

- A. When a service or rate element, included under a Fast Packet SPP arrangement, is disconnected prior to expiration of the selected service period, Termination Liability Charges apply as set forth in 9.5.2 preceding. Remaining services or rate elements will not be affected by such disconnections.
- B. When a tariffed service under a Fast Packet SPP arrangement is disconnected prior to the expiration of a selected service period as a result of a change of tariff jurisdiction, Termination Liability Charges will not apply when:
- the completed service period is at least the minimum number of months allowable under the specific service's Term Payment Plan A or twenty-five percent of the length of the originally selected Fast Packet SPP service period, whichever is greater, and
  - the service period of the new Fast Packet SPP arrangement is at least the minimum number of months allowable under Term Payment Plan A (as defined in the service's specific tariff section) or equals/exceeds the remaining service period of the disconnected arrangement, whichever is greater, and
  - the service orders to install the new service and disconnect the old service are related together and there is no lapse in service between installation of the new service and disconnection of the existing, and
  - the service orders are for the same Customer at the same location.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.5. Requests for Changes in Length of Optional Payment Period**

- A. Subsequent to the establishment of a contract with a Fast Packet SPP period, and prior to the completion of that period, the existing payment period may be replaced by:
1. A currently offered payment period at the current rates, with a length equal to or longer than the time remaining in the existing service agreement, subject to the following conditions:
    - (a) No credit will be given for payments made during the formerly selected period.
    - (b) The new payment period begins with the new Fast Packet SPP effective date.
    - (c) No termination charge applies for the remaining portion of the former payment period.
    - (d) Nonrecurring charges will not be reapplied.
    - (e) A service order charge will not apply.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.5. Requests for Changes in Length of Optional Payment Period, Continued**

**A. Continued**

2. A currently offered payment period at the current rates, with a length shorter than the time remaining in the existing service agreement, subject to the following conditions:
  - (a) No credit will be given for payments made during the formerly selected period.
  - (b) The new payment period begins with the new Fast Packet SPP effective date.
  - (c) A Termination Liability Charge applies for the remaining portion of the former payment period.
  - (d) Nonrecurring charges will not be reapplied.
  - (e) A service order charge will not apply.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.6. Renewal Options**

**A. The Customer has the following renewal options:**

1. Prior to completion of the current payment period, any period available under the Fast Packet SPP may be selected at the rates in affect for new Customers at the time of the renewal. The Customer will be charged at the current rate for the newly selected payment period, commencing the day following completion of the prior payment period.
2. Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in this Tariff. The Customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one-month service will be subject to Company-initiated rate adjustments when approved by regulatory authority.
3. If the Customer does not elect an additional payment period or does not request discontinuance of service, service will be continued at a monthly rate currently in effect for the month-to-month payment rate.

**B. Service connection charges are not applicable for rate elements renewed under the Fast Packet SPP. Any new rate elements added at the time of renewal will be subject to all appropriate service connection charges and other nonrecurring charges.**

**C. The Company may discontinue or change any or all renewal options with approval of the appropriate regulatory authority.**

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.6. Renewal Options, Continued**

- D. When a Customer renews a Fast Packet SPP arrangement, the rates and charges in effect on the first day of service of the renewal will apply.
- E. Recognition of previous service will be given to Customers who renew an existing Fast Packet SPP arrangement, for all associated rate elements at the same location(s), provided that the length of the new Fast Packet SPP arrangement is at least the minimum number of months allowable under Term Payment Plan A (as defined in the Fast Packet Transport Service's specific tariff section) or equals/exceeds the remaining service period of the original Fast Packet SPP arrangement.
- F. Recognition of previous service back to the actual service date will be given to month-to-month Customers who convert to a Fast Packet SPP arrangement.
- G. To determine the appropriate Fast Packet SPP for the renewed arrangement, recognition of service will consist of the sum of months in service of the completed

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.7. Transfer of Service**

- A. Service may be transferred to a new Customer at the same location upon prior written concurrence by the new Customer as specified in this Tariff. This does not constitute a disconnect of service or a discontinuance of an existing Fast Packet SPP arrangement. The new Customer will be subject to all provisions and equipment configurations currently in effect for the previous Customer. Regulations concerning transfer of service between subscribers as stated in other sections of this Tariff also apply under Fast Packet SPP.

**9.5.8. Deferred Payment**

- A. Payment of nonrecurring charges for Fast Packet services with contract payment plans may be deferred over the length of the Customer's payment period or a shorter period (in annual increments) subject to the conditions specified below:
1. The charge to be deferred must be among the following types - Nonrecurring Charges, Service Establishment.
  2. The Customer must select a payment period longer than one month.
  3. The total amount of nonrecurring charges as defined in A.1. preceding may be deferred.
  4. The minimum amount deferrable per Fast Packet SPP arrangement is \$2,000.00.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.8. Deferred Payment, Continued**

**A. Continued**

5. Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the Customer. The interest rate to be charged on deferred payments will be revised periodically by the Company. If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the applications of a lawful interest rate. Suspension of the deferred payment option will not affect Customers who have executed a deferred payment agreement prior to the effective date of such suspension.
6. The deferred charges (including interest) will be prorated on a monthly basis over the selected deferral period length.
7. All deferred charges must be paid in full when the Customer:
  - Selects a payment period with an expiration date prior to the expiration date of the deferral period.
  - Disconnects service prior to expiration of the selected deferral period.
  - Fails to pay a monthly amount within thirty days of its due date.
  - Moves a service under Fast Packet SPP to another location in Company territory within the same state and jurisdiction, with the exception of an inside move.

**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.8. Deferred Payment, Continued**

**A. Continued**

8. The Customer may prepay only the total outstanding deferred charges at any time during the selected deferral period. The Customer will be given a credit for the amount of unearned interest. The Customer may not prepay less than the total of the outstanding deferred charges.

**9.5.9. Prepayment**

- A. For payment period longer than one month, the Customer may prepay the total outstanding recurring monthly rates. The prepayment of monthly rates in no way constitutes a purchase and the Company retains full ownership of all services covered by the prepayment. The following conditions apply:
  1. Customers who prepay six (6) months or more will have an allowance applied. The prepayment factor to be used for each month prepaid will be revised periodically by the Company.
  2. Monthly rates for all services covered by a single Letter of Election must be prepaid. Monthly rates must be prepaid for services added subsequently and placed on the same Letter of Election (i.e., Customer-elected coterminous option) with a prepaid system.
  3. Customers who change the length of a prepaid payment period will be credited any unused portion of the prepayment, subject to termination charges as specified in 9.5.4 preceding.
  4. Customers who prematurely disconnect will have termination charges deducted from the prepaid amount and any balance credited to their bill.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.10. Exception to Termination Liability for State, County, and Municipal Governments**

A. In the event that all or any part of the service is disconnected at Customer request prior to expiration of any selected payment period of greater than one month's duration, the Customer will be required to pay a termination charge as stated in this Tariff. The Tariff provisions concerning termination liability for recurring charges only shall not be applicable to any state, county, or municipal governmental entity when there is in effect, as a result of action by such entity and through a duly constituted legislative, administrative, or executive body:

1. a statute;
2. an ordinance;
3. a policy directive;
5. a constitutional provision

which restricts or prohibits an additional contractual payment for early termination of a contract by any such entity, or agency thereof, due to an unavailability of funding. When service is being provided and funding to the governmental entity for such service becomes unavailable, the governmental entity may cancel the service without additional payment obligation. Provided, however, that if the governmental entity cancels the service for any reason other than the unavailability of funds, the termination liability provisions in the Tariff shall apply.



**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.11. Moves of Service(s) Under Fast Packet SPP**

- A. Termination Liability Charges will not apply to Customer requests for moves of service under Fast Packet SPP from one location to another location subject to the following:
1. The original and new premises locations must be in Company territory within the same state.
  2. The move from the original location to the new location must be completed within thirty days of the original premises disconnect date.
  3. No lapse in billing will occur for moves of service under Fast Packet SPP.
  4. Orders to disconnect the existing service and re-establish it at the new location must be related.
  5. Any rate elements - such as, Ports - from the original location that are not re-established at the new location will be subject to applicable Termination Liability Charges.
  6. Any additions made at the new location will be treated as coterminous additions in accordance with 9.10.3 preceding.
  7. All regulations and charges for changes made to the service coincident to that move shall apply.

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**SECTION 9- FAST PACKET TRANSPORT SERVICES, Continued**

**9.5. FAST PACKET SERVICES PAYMENT PLAN, Continued**

**9.5.11. Moves of Service(s) Under Fast Packet SPP, Continued**

**A. Continued**

8. All appropriate nonrecurring charges for moves of service as specified in this Tariff will apply.
9. Moves of service that involve a change of jurisdiction, e.g., intraLATA to intrastate, intrastate to interstate, etc., will not be treated as a disconnect of service with regard to Termination Liability Charge application. The Customer must subscribe to a payment arrangement offered in the appropriate interstate tariff which is at least the minimum number of months allowable under Term Payment Plan A (as defined in the Fast Packet Transport Service's specific tariff section) or equals/exceed the remaining contract period, whichever is greater.

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FLORIDA TELECOMMUNICATIONS TARIFF

OF

NetconTelcom, Inc.

2494 Bayshore Blvd, Suite 204, Dunedin, Florida 34698  
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

This Tariff contains the rates applicable to the furnishing of local exchange telecommunications services provided by Netcon Telcom, Inc. ("Netcon Telcom") within the State of Florida. This Tariff is on file with the Florida Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business: 2494 Bayshore Blvd., Suite 204, Dunedin, Florida 34698.

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### CHECK SHEET

The Title Sheet and Sheets 1 through 449 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

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**CHECK SHEET, Continued**

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**CHECK SHEET, Continued**

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413	Original	444	Original
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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

**EXPLANATION OF SYMBOLS**

- (C) To signify **change** in regulation
- (D) To signify a **deletion**
- (I) To signify a rate **increase**
- (L) To signify material **relocated** in the Tariff
- (N) To signify a **new** rate or regulation
- (R) To signify a rate **reduction**
- (T) To signify a change in **text** but no change in rate or regulation

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### TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
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- D. **Check Sheets** - When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

### APPLICATION OF TARIFF

This Tariff governs Company local exchange services originating and terminating at points within the State of Florida for GTE exchanges.

P.U.C. Tariff No. 1 the rates and charges applicable to BellSouth exchanges. P.U.C. Tariff No. 3 governs the rates and charges applicable to Sprint/Centel/United exchanges.

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## SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

### Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

### Add:

The addition of a vertical service to existing equipment and/or service at one location.

### Authorized User:

A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange service or is placed in a position by the Customer, either through acts or omissions, to use local exchange service.

### Business Service:

A service which conforms to one or more of the following criteria:

- A. used primarily for commercial, professional, or institutional activity; or
- B. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Called Station:**

The terminating point of a call (i.e., the called number).

**Calling Card:**

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

**Carrier or Common Carrier:**

Any individual, partnership, association, corporation or other entity engaged in intrastate communications for hire by wire or radio between two or more exchanges.

**CENTREX:**

CENTREX is a local exchange service in which the switching is done at the central office and calls are routed directly to stations. CENTREX lines are associated with a telephone number and each line is directly connected to the central office.

**Channel**

A communications path between two or more points of termination.

**Commission:**

Florida Public Service Commission

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Change:**

Includes the rearrangement or reclassification of existing service at the same location.

**Company:**

Netcon Telcom, Inc. ("Netcon Telcom")

**Credit Card:**

A valid bank or financial organization card, representing and account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

**Customer:**

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

**Dedicated Access:**

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

**Disconnect or Disconnection:**

The termination of a circuit connection between the originating station and the called station or the Company's operator.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Holidays:**

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November) and Christmas Day (December 25).

**Kbps:**

Kilobits per second, denotes thousands of bits per second.

**LATA:**

A Local Access and Transport Area ("LATA") is a geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

**Local Exchange:**

A geographic area within which the local telephone company provides telephone services and/or facilities that are not subject to a toll charge.

**Local Exchange Carrier:**

A Company which furnishes local exchange telecommunications service.

**Message Unit:**

One message unit equals (1) minute.

**Move:**

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Premises:**

A building or buildings on contiguous property, not separated by a public highway or right-of-way.

**Station:**

Each telephone on a line where no telephone associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

**Trunk:**

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

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## SECTION 2 – RULES AND REGULATIONS

### 2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating in within the State of Florida.
- 2.1.2. Company is a facilities-based provider of telecommunications to Customers for their direct transmission and reception of data services and a switchless reseller of voice and other types of communications.
- 2.1.3. Company provides access, switching, transport and termination services provided by telecommunications carriers.
- 2.1.4. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.5. Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

### 2.2. LIMITATIONS

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Tariff.
- 2.2.2. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.2. LIMITATIONS, Continued**

- 2.2.4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.5. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 2.2.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until this indebtedness is satisfied.

**2.3. USE**

- 2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.

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## SECTION 2 – RULES AND REGULATIONS, Continued

### 2.3. USE, Continued

- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.
- 2.3.5. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

### 2.4. LIABILITIES OF THE COMPANY

- 2.4.1. The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

**2.4.2. Company shall be indemnified and held harmless by the Customer against:**

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
- B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

**2.4.3. Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.**

**2.4.4. Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party of person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have be caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.**

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.5. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.
- 2.4.6. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.7. The Company shall not be liable for damages or adjustments, refunds or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Florida law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.4.8. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

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State of Florida

P.U.C. Tariff No. 2  
Original Sheet No. 29

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## SECTION 2 – RULES AND REGULATIONS, Continued

### 2.5. EQUIPMENT AND FACILITIES

2.5.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:

- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer-provided equipment; or
- C. network control signaling when performed by Customer-provided network control signaling equipment.

2.5.2. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

### 2.6. CUSTOMER RESPONSIBILITIES

2.6.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.

2.6.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

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## SECTION 2 – RULES AND REGULATIONS, Continued

### 2.6. CUSTOMER RESPONSIBILITIES, Continued

- 2.6.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

### 2.7. INTERRUPTION OF SERVICE

- 2.7.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.7.2. For purposes of credit computation for service, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.
- 2.7.3. The subscriber shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula:  $\text{Credit} = (A/720) \times B$

A - outage time in hours

B - total monthly charge for affected utility

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.8. RESTORATION OF SERVICE**

- 2.8.1. The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.8.2. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

**2.9. MINIMUM SERVICE PERIOD**

The minimum service period is one month (30 days).

**2.10. PAYMENTS AND BILLING**

- 2.10.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer on not less than thirty (30) days' notice.
- 2.10.2. The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.
- 2.10.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. CANCELLATION BY COMPANY**

2.11.1. Company reserves the right to immediately discontinue furnishing the service to Customers without incurring liability:

- A. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public or to employees of the Company; or
- B. By reason of any Commission order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
- C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
- D. For unlawful use of the service or use of the service for unlawful purposes; or
- E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.

2.11.2. Company may discontinue service according to the following conditions upon ten (10) days' written notice:

- A. For violation of Company's filed Tariffs; or
- B. For the non-payment of any proper charge as provided by Company's Tariff; or

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## SECTION 2 - RULES AND REGULATIONS, Continued

### 2.13. INTERCONNECTION

- 2.13.1. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.13.2. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.13.3. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

### 2.14. FULL FORCE AND EFFECT

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.15. CREDIT LIMIT**

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of services for any monthly period.

**2.16. UNCERTIFICATED RESALE PROHIBITED**

Resale of any tariffed service appearing herein by uncertificated resellers is strictly prohibited. Applicable services may be resold only by Companies authorized by the Florida Public Service Commission to provide intrastate telecommunications services, in accordance with the Commission's rules. The Company requires proof of certification in the form of a Telephone Certificate of Public Convenience and Necessity, or a copy thereof, prior to providing services for resale.

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### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

#### 3.1. LOCAL EXCHANGE SERVICE - GENERAL

- 3.1.1. Local Exchange Service provides for telephonic connection to, and a unique telephone number address on, the public switched telecommunications network. Local exchange service enables users to place and receive calls from other stations on the public switched telephone network, access other services offered by Company, access certain interstate and international services offered by Company, access operator and directory assistance services, and access emergency services by dialing 0- or 9-1-1.
- 3.1.2. Local exchange service requires a business or residence basic access line. Residence access lines may include an allowance for calls for which there are no usage charges. One listing in the alphabetical directory is included.
- 3.1.3. Basic local exchange service as offered in this Tariff, is comprised of exchange access lines defined as follows:
- A. Exchange Access Line - The serving central office line equipment and all the Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.
  - B. Exchange access lines are subject to the nonrecurring charges specified in this Tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.1. LOCAL EXCHANGE SERVICE - GENERAL, Continued**

**3.1.3., Continued**

- C. Rates for basic local exchange service are applied on the basis of statewide groupings according to the total number of exchange access lines, PBX trunks and network access registers in the local calling area excluding the Extended Calling Service exchanges.
- D. Exchange Service Areas for each exchange are identified on maps contained in the BellSouth Telecommunications, Inc. General Subscriber Service tariff.
- E. The rates for service and equipment not specifically shown in this section are presented in other sections of this Tariff.

**3.2. STATEWIDE RATE GROUPS**

**3.2.1. Rate Group Descriptions**

The statewide rate schedules in this Tariff section are applicable to exchange access lines. The groupings are based on exchange access lines, PBX trunks and network access registers in the local calling areas. These groupings exclude exchange access lines in the Extended Calling Service additional exchanges or in the expanded local calling area of any other service in this Tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE**

**3.3.1. General**

- A. This Tariff specifies rate schedules applicable for grades and classes of local exchange service ordered.
- B. Exchange rate schedules are applied according to the total number of main station lines and PBX trunks in the local service area.
- C. Exchange Service Areas for each exchange are identified on maps shown on GTE Florida Incorporated CIT #1 General Services Tariff Section 200 Local Exchange Service Area Maps and Descriptions.
- D. The rates for service and equipment not specifically shown in this section are presented in other sections of this Tariff.
- E. Service charges, as covered in Section 4, are applicable to the provision of basic local exchange service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.2 Rate Schedules**

**A. Flat Rate Schedule**

1. The following schedule of rates is applicable for main station line service.

Rate Group	Main Station Lines and PBX Trunks	Monthly Rates Business 1-Party	Monthly Rates Residence 1-Party	Main Station Arranged With Rotary Service	
				Business	Residence
1	0-50,000	\$23.95	\$9.51	\$34.97	\$13.78
2	50,001- 90,000	26.25	10.41	37.27	14.68
3	90,001-170,000	27.45	10.86	38.47	15.13
4	170,001-300,000	28.70	11.36	39.72	15.63
5	Over 300,000	29.90	11.81	40.92	16.08

**2. Netcon Telcom Total Solutions**

- (a) Netcon Telcom Total Solutions, as specified in Section 9.10 of this Tariff, provides for discounted Business Flat Rate Main Stations Arranged for Rotary Service rates for customers who qualify and subscribe to a 12, 36, or 60 months Term Period. A customer must have a minimum of three (3) Business Flat Rate Main Stations Arranged for Rotary Service lines to receive the following discounted rates:

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.2 Rate Schedules, Continued**

**1. Rate Schedules**

**(a) Message Rate Schedule**

- I. The following schedules of rates are applicable for message rate main station line service. Message rates and allowances do not apply for calls made to Extended Calling Service (ECS) exchanges in Section 3.3.15.

**(i) Business**

Rate Group	Main Station Lines and PBX Trunks	Individual Line Monthly Charge	Monthly Message Allowance	Additional Local Message Charge	Main Stations Arranged With Rotary Service, each
1	0- 50,000	\$ 17.67	0	\$ 0.10	\$ 24.32
2	50,001- 90,000	\$ 17.67	0	\$ 0.10	\$ 24.32
3	90,001-170,000	\$ 17.67	0	\$ 0.10	\$ 24.32
4	170,001-300,000	\$ 17.67	0	\$ 0.10	\$ 24.32
5	Over 300,000	\$ 17.67	0	\$ 0.10	\$ 24.32

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.2 Rate Schedules, Continued**

**1. Rate Schedules, Continued**

**(a) Message Rate Schedule, Continued**

**(ii) Residence**

Rate Group	Main Station Line and PBX Trunks	Individual Line Monthly Charge	Monthly Message Allowance	Additional Local Message Charge	Main Stations Arranged With Rotary Service, each
1	0 - 50,000	\$ 6.01	30	\$ .10	\$ 9.57
2	50,001- 90,000	\$ 6.91	30	\$ .10	\$ 9.57
3	90,001-170,000	\$ 7.00	30	\$ .10	\$ 9.57
4	170,001-300,000	\$ 7.00	30	\$ .10	\$ 9.57
5	Over 300,000	\$ 7.00	30	\$ .10	\$ 9.57

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.3 Monthly Exchange Rates**

**A. General**

1. Monthly exchange rates shown in 3.2 are applicable, in each exchange, for grades and classes of basic local exchange service offered.

**B. Message Rate Service - Individual Line**

1. Subscribers to business or residence message rate service are regularly billed monthly in advance at the rate quoted in this tariff for the class of service furnished. Messages in excess of the monthly allowance are billed monthly in arrears. Local messages not used in one month are not credited to the subscriber's account for any other month service is rendered.
2. Subscribers are entitled to the number of messages specified in 3.2.2 to all central office lines bearing the designations of exchanges listed in 3.5, Local Calling Area, for the respective exchange.
3. Business Message Rate Service and Residence Message Rate Service are available in all exchanges and in all new rate groups. See Section 3.2.2 for specific rates by rate group.
4. Rules and regulations covering the provision of message rate service are as specified in Section 2.3.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.3 Monthly Exchange Rates, Continued**

**C. Flat Rate Service - Individual Line**

1. The rates specified herein entitle subscribers to an unlimited number of messages to all central office lines bearing the designation of central offices within the serving exchange and additional exchanges or portions of exchanges as shown in Section 3.3, Local Calling Areas, of this Tariff.
2. Business and residence flat rate service is available in all exchanges except as indicated below. See 3.2.1 for specific rates by rate group.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.3 Monthly Exchange Rates, Continued**

**C. Flat Rate Service - Individual Line, Continued**

Exchange	Rate Group		Exchange	Rate Group
Bartow	4		Plant City	5
Bradenton	4		Polk City	3
Clearwater	5		Sarasota	5
Englewood	3		St. Petersburg	5
Frostproof	1		Tampa	
Haines City	3		Central Area	5
Hudson	3		North Area	5
Indian Lake	1		East Area	5
Lakeland	4		South Area	5
Lake Wales	3		West Area	5
Mulberry	3		Tarpon Springs	5
Myakka	4		Venice	4
New Port Richey	3		Winter Haven	4
North Port	3		Zephyrhills	2
Palmetto	3			

**D. PBX Trunk Line Rates**

**1. General**

- (a) Rules and Regulations as covered in Section 2.3.2 are applicable to the provision of PBX trunk lines.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.3 Monthly Exchange Rates, Continued**

**D. PBX Trunk Line Rates, Continued**

**2. Rates, Continued**

**(c) Netcon Telcom Total Solutions, Continued**

**(i) Flat Rate**

All Rate Groups	Individual Monthly Trunk Charge, Each					
	12 Months		36 Months		60 Months	
3 Minimum	\$49.00		\$47.50		\$45.00	
11 Minimum	47.50		45.50		43.00	
51 Minimum	46.00		43.50		41.00	
101 Minimum	45.00		42.50		40.00	

**(ii) Message Rate**

All Rate Groups	Individual Monthly Trunk Charge, Each					
	12 Months		36 Months		60 Months	
3 Minimum	\$29.00		\$29.00		\$27.00	
11 Minimum	29.00		27.00		26.00	
51 Minimum	28.00		26.00		25.00	
101 Minimum	27.00		26.00		24.00	

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.3 Monthly Exchange Rates, Continued**

**D. PBX Trunk Line Rates, Continued**

**2. Rates, Continued**

**(d) Early Termination Charges**

Should the customer terminate the agreement before the expiration date, the customer shall pay 90% of the rates and charges as specified above for the minimum quantity in the agreement for the remaining life of the term period.

**E. Special Access Services Capable of Using the Local Exchange Network**

**1. General**

- (a)** As specified in Section 7.6.9 of the GTE Facilities for Intrastate Access Tariff, hereby incorporated by reference, when a Special Access Line, IntraLATA Interexchange Private Line or Private Bypass Facility is connected to a device capable of, and for the intention of, completing calls into the Local Exchange Network, there will be an additional Measured or Message charge associated with the flat rate Exchange Service Rate for that device (e.g., the PBX trunk in the case of a PBX). Those customers who intend to use their Special Access, Intra-LATA Interexchange Private Line or Private Bypass Services for the completion of calls into the Local Exchange Network and have Local Exchange Service other than flat rate will be required to convert to flat rate.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.3 Monthly Exchange Rates, Continued**

**E. Special Access Services Capable of Using the Local Exchange Network,  
Continued**

**1. General, Continued**

- (b) The Measured charge will apply where facilities and equipment are available in the exchange central office. In all other exchange central offices, the Message charge will apply. As facilities and equipment become available in central offices, Measured charges will apply.

**2. Application of Additional Measured or Message Charges**

- (a) These usage charges are in addition to all other applicable local service rates and charges.

I. Measured Charge, per minute of local usage \$ .06

II. Message Charge, per local message \$ .12

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.4 Exceptions to Basic Local Exchange Service**

**A. General**

1. The rates and regulations for the classes of service given below are specified in this Tariff with the exceptions indicated.

**B. Haines City - Poinciana Exception Area**

**1. Regulations**

- (a) The rates specified herein entitle a subscriber to an unlimited number of messages to all central office lines bearing the designation of a Haines City Central Office or a Poinciana Central Office or a Kissimmee Central Office or a West Kissimmee Central Office.
- (b) A map showing the Exception Area Boundary is available in the GTE CIT #1 General Services Tariff Section A200, Local Exchange Service Area Maps and Descriptions section.

**2. Rates**

- (a) Main station line rates are quoted as follows:

	Individual Line
Business	\$26.25
Residence	\$10.41

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.4 Exceptions to Basic Local Exchange Service, Continued**

**C. Interstate Subscriber Line Charge Waiver and Matching Program, Continued**

**2. Rules and Regulations, Continued**

**I. Certification Procedures**

All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program.

**II. Processing Forms**

The Company will process all application forms and apply the credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

**III. Verification Procedures**

The Company will reconcile and confirm eligibility periodically, at a minimum semi-annually, by providing the agency directly or through a third party all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.

**IV. Lifeline Service can only be associated with the primary residential connection.**

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.4 Exceptions to Basic Local Exchange Service, Continued**

**C. Interstate Subscriber Line Charge Waiver and Matching Program, Continued**

**2. Rules and Regulations, Continued**

- V. Toll blocking service is available to Lifeline Service customers at no charge.
- VI. Lifeline Service may not be disconnected for non-payment of toll charges.
- VII. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.

**3. Rates and Charges**

- (a) A total credit amount applies to the Lifeline customer's monthly bill as follows:

	Monthly Credit
FCC Interstate Offset to End User Subscriber Line Charge (SLC)	\$ 3.50
FCC Supplemental Amount	\$1.75
Additional FCC Supplemental Amount	\$1.75
Company's Matching Credit	\$3.50
Total Credit	\$10.50

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.4 Exceptions to Basic Local Exchange Service, Continued**

**C. Interstate Subscriber Line Charge Waiver and Matching Program, Continued**

**3. Rates and Charges, Continued**

- (b) For those existing customers who qualify for, and wish to change to, the Florida Lifeline Assistance Plan, no service charges shall apply.
- (c) With the exception of the initial installation charges as specified for Link-Up service, Section 4.8 of this Tariff, all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- (d) When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in (1) preceding, will be discontinued and regular tariffed rates and charges will apply.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.5 Local Calling Areas, Continued**

**A. General, Continued**

Exchange	Local Calling Areas Include
North Port 2	Englewood, Venice, Port Charlotte 1
Palmetto	Bradenton, Myakka, Tampa-South Area
Plant City	Lakeland, Tampa-All Areas
Polk City 2	Winter Haven, Lakeland
Sarasota	Bradenton, Myakka, Venice
St. Petersburg	Clearwater
Tampa	
-Central Area	Plant City
-North Area	Plant City, Zephyrhills
-East Area	Plant City
-South Area	Palmetto, Plant City
-West Area	Clearwater, Plant City
Tarpon Springs	New Port Richey, Clearwater
Venice	Sarasota, Englewood, North Port
Winter Haven	Polk City, Bartow, Lakeland, Haines City (excluding Poinciana Central Office), Lake Wales
Zephyrhills	Tampa-North Area, Dade City 1, San Antonio 1, Trillacoochee 1

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.6 Tampa Metropolitan Exchange Plan**

- A. The Tampa Metropolitan Exchange consists of five Areas designated as follows:
  - 1. Tampa Central Area
  - 2. Tampa North Area
  - 3. Tampa East Area
  - 4. Tampa South Area
  - 5. Tampa West Area
- B. Each of the above Areas have definite limits as shown on the Area maps as delineated by the Incumbent Local Exchange Carrier.
- C. Each Area has unlimited local calling to all other Areas within the Tampa Metropolitan Exchange.
- D. Individual Areas may have extended local calling to other exchanges as indicated in Section 3 of this tariff.
- E. Each Area has its own toll rate center for computing message toll rates for distances of 40 miles or less.
- F. For distances of over 40 miles, message toll rates are computed from the Tampa Central Area rate center.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.6 Tampa Metropolitan Exchange Plan, Continued**

**B. Regulations**

1. Regulations pertaining to each of the individual Tampa Metropolitan Areas appear in Section 3 of this tariff.

**C. Rates**

1. Rates for each Tampa Metropolitan Area are as specified in Section 3 of this tariff.

**3.3.7 Exchange Service Areas**

- A. Appropriate Maps, Exchange Areas, and Descriptions by Metes and Bounds, are the same as the Incumbent Local Exchange Carrier.

**3.3.8 Directory Assistance Service**

**A. General**

1. The Company furnishes Directory Assistance Service whereby subscribers may request assistance in determining telephone numbers.
2. The rates set forth below apply when subscribers of the Company request assistance in determining telephone numbers of subscribers (1) who are located in the same local service area, (2) who are not located in the same local service area but who are located within that part of the State of Florida for which the Company furnishes centralized Directory Assistance Service, or (3) who are located within the Extended Calling Service (ECS) exchanges.
3. Directory Assistance Connection

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.8 Directory Assistance Service, Continued**

**A. General, Continued**

**3. Directory Assistance Connection, Continued**

- (b) The mechanized announcement will instruct the caller that for an additional charge he may have his call automatically completed by depressing a specific digit on the touch-tone key pad. All completed calls will be charged the Directory Assistance Connection surcharge, in addition to any other appropriate charges. Customers may request blocking of Directory Assistance Connection calls originating from their telephone lines by contacting the local Company business office.
- (c) Directory Assistance Connection will only be furnished where facilities and operating conditions permit.
- (d) Directory Assistance Connection will not be provided to the following services:

800/877/888 Service

976 Service

900 Service

Inmate Telephone Service (ITS)

Public Telephone Access Service (PATs) for Customer-  
Provided Equipment (CPE)

Public Telephone Service

Semipublic Telephone Service

Feature Group A Service

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### SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

#### 3.3. BASIC LOCAL EXCHANGE SERVICE, Continued

##### 3.3.8 Directory Assistance Service, Continued

###### A. General, Continued

###### 3. Directory Assistance Connection, Continued

- (e) The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
- I. This service is furnished solely for the telephone calling purposes of the caller.
- II. Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section 2 of this Tariff.
- (f) This offering provides call completion on a Local Access : 4 Transport Area (LATA) basis.

###### 4. Business Line Call Completion (BLCC)

- (a) Business Line Call Completion (BLCC) provides an incoming Directory Assistance customer requesting a business customer's listed intraLATA number a mechanized announcement offering call completion to the business customer's number. The call is completed on a reverse-paid basis (paid for by the business customer subscribing to BLCC).

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.7 Directory Assistance Service, Continued**

**A. General, Continued**

**4. Business Line Call Completion (BLCC), Continued**

- (e) The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
- I. This service is furnished solely for the telephone calling purposes of the caller.
- II. Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section 2 of this Tariff.
- (f) This offering provides call completion on a Local Access and Transport Area (LATA) basis.
- (g) If call completion is paid for under the terms of BLCC, the Directory Connect Plus charge will not apply to the business customer or the caller.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.7 Directory Assistance Service, Continued**

**B. Rates**

1. Where the subscriber direct dials the Local Directory Assistance number 1411, the charge for each call (maximum of two requested telephone numbers per call) is 40 cents.

Where the subscriber dials the Directory Assistance number 1-555-1212, the charge for each call (maximum of two requested telephone numbers per call) is 40 cents.

- (a) A subscriber is allowed three Directory Assistance calls per access line or PBX trunk line per billing period at no charge when the local Directory Assistance number 1411 is used. A subscriber to CENTREX Service is allowed one Directory Assistance call per month for each main CENTREX station line at no charge. A subscriber to Netcon Telcom Centrex Service is allowed one Directory Assistance call per month for each Netcon Telcom Centrex main station line at no charge.
  - (b) Call allowances are not transferable between separate accounts of the same subscriber.
  - (c) Subscribers who have been certified as unable to use a directory because of a visual or physical handicap are allowed calls to Local Directory Assistance Service at no charge.
2. Where the subscriber places a call to Directory Assistance, via an operator, a surcharge of 20 cents applies per call.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.8 Operator Assisted Local Calls**

**A. Operator Assistance Charges**

1. All types of local exchange service have local calling areas as specified in 3.3.5 of this Tariff, which are the areas that can be called on a Flat Rate basis (no charge for individual calls), on a Local Coin Call Rate basis, on a Message Rate basis (calls charged for as message units) or on a Measured Service basis (charges based on a combination of one or more rating elements). Local calling area also includes Extended Calling Service (ECS) exchanges as specified in Section 3.3.11.
2. Local Dial Call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
3. The following service charges for local calls apply in addition to the local dial rate applicable.

**(a) Station**

		Per Call
A	Customer Dialed Calling Card	\$ .75
B	All other (including Operator Assisted sent-paid, collect, third number, and credit card calls).	\$1.50

**(b) Person-to-Person**

		Per Call
A	All calls	\$3.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.9 Verification and Emergency Interrupt Service**

**A. General**

1. Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The subscriber shall indemnify and save the company harmless against all claims that may arise from either party to the interrupted call or any person.
2. Verification
  - (a) The Company furnishes Verification Service for the purpose of verifying a busy line condition.
  - (b) A subscriber originated request for verification of a local number, other than an emergency agency number, is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if no conversation is detected.
3. Emergency Interrupt Service
  - (a) The Company furnishes Emergency Interrupt Service when a subscriber, who has originated a verification request to a number which has conversation, informs the operator that an urgent or emergency situation exists and requests that the operator have the conversation cleared.
  - (b) A subscriber originated request for Emergency Interrupt to a local number, other than an emergency agency number, is a chargeable Emergency Interrupt request.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.10 NETWORK ACCESS REGISTER PACKAGE**

**A. General**

The Network Access Register (NAR) Package provides for exchange and long-distance message network calling. The NAR Package provides for Flat or Message Rate network usage access.

**B. Rates and Charges**

1. The Flat Rate (NAR) Package includes an unlimited number of dialed sent paid local calls.
2. For the Message Rate NAR Package, all limitations as specified in this Tariff for Message Rate Service apply. A usage allowance for local message, and usage charges for calls above the allowance apply as specified in this Tariff for PBX Trunk Message Rate Service. This service is offered where Message Rate Central Office PBX Trunk Line Service is available. Calls made to Extended Calling Service (ECS) exchanges will be billed the appropriate rates as specified in Section 3.3.11.
3. The rates shown are applicable whether the NAR Package is used for Inward, Outward, or Combination applications.
4. The conditions and rates specified in other sections of this Tariff for services which may be associated with these services are in addition to those specified herein.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.10 NETWORK ACCESS REGISTER PACKAGE, Continued**

**B. Rates and Charges, Continued**

**5. Network Access Register (NAR) Package, per NAR**

		Rate Group	Monthly Rates
1	Flat Rate Network Access Register (NAR) Package	1	\$21.76
		2	\$22.84
		3	\$23.41
		4	\$23.99
		5	\$24.56
2	Message Rate Network Access Register (NAR) Packager per NAR	1	\$14.73
		2	\$14.73
		3	\$14.73
		4	\$14.73
		5	\$14.73
		Monthly Rate	IOSC
3	Flat Rate Network Access Register (NAR) for Centrex customers subscribing to the following Netcon Telcom Local Calling Plans options, all Rate Groups.		
	Basic Calling Plan	\$17.00	52092
	Community Plus Calling Plan	\$30.00	52094

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.10 NETWORK ACCESS REGISTER PACKAGE, Continued**

**B. Rates and Charges, Continued**

**6. Netcon Telcom Total Solutions, Continued**

**(c) Integrated Digital Network Service (ISDN) - Primary Rate Interface  
Flat Rate NARs**

ALL RATE GROUPS			
Quantity NARS, each	12 months	36 months	60 months
3 minimum	\$22.50	\$21.00	\$18.50
11 Minimum	\$21.00	\$19.00	\$16.50
51 Minimum	\$19.50	\$17.00	\$14.50
101 Minimum	\$18.50	\$16.00	\$13.50

**(d) Integrated Digital Network Service (ISDN) - PRI Message Rate  
NARs**

ALL RATE GROUPS			
Quantity NARS, each	12 months	36 months	60 months
3 minimum	\$10.50	\$10.00	\$8.50
11 Minimum	\$10.00	\$9.00	\$8.00
51 Minimum	\$9.00	\$8.00	\$7.00
101 Minimum	\$8.50	\$7.50	\$6.50

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.10 NETWORK ACCESS REGISTER PACKAGE, Continued**

**B. Rates and Charges, Continued**

**6. Netcon Telcom Total Solutions, Continued**

**(e) Digital Facility Service - Flat Rate NARs**

ALL RATE GROUPS			
Quantity NARS, each	12 months	36 months	60 months
3 minimum	\$22.50	\$21.00	\$18.50
11 Minimum	\$21.00	\$19.00	\$16.50
51 Minimum	\$19.50	\$17.00	\$14.50
101 Minimum	\$18.50	\$16.00	\$13.50

**(f) Digital Facility Service - Message Rate NARs**

ALL RATE GROUPS			
Quantity NARS, each	12 months	36 months	60 months
3 minimum	\$10.50	\$10.00	\$8.50
11 Minimum	\$10.00	\$9.00	\$8.00
51 Minimum	\$9.00	\$8.00	\$7.00
101 Minimum	\$8.50	\$7.50	\$6.50

**(g) Early Termination Charges**

Should the customer terminate the agreement before the expiration date, the customer shall pay 90% of the rates and charges as specified above for the minimum quantity in the agreement for the remaining life of the Term Period. In cases where Netcon Telcom Total Solutions elements are on the same billing record with another Netcon Telcom service that carries early termination charges (i.e., Centrex), the previously agreed to early termination rules and regulations shall apply.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.11 Extended Calling Service (ECS)**

**A General**

1. Extended Calling Service (ECS) provides usage sensitive billing for customer dialed or operator assisted calls to locations outside a customer's normal flat rate local calling area for the exchanges specified in Section 3.3.11.
2. ECS is provided by Netcon Telcom Florida Incorporated between exchanges specified in Section 3.3.11 subject to the availability of facilities and billing capabilities.
3. ECS will apply to all business and residence individual lines; PBX trunk lines; Netcon Telcom Centrex lines; Foreign Exchange Service; access lines provided in connection with Switched Data Service; access lines provided in connection with Digital Channel Service; access lines provided in connection with Shared Tenant Service (STS); and access lines provided in connection with customer-provided coin telephone service.
4. The charges for Extended Calling Service (ECS) usage shall be those shown in 3.3.11 except as specified in e. following.
5. ECS usage rates for Foreign Exchange service shall be as specified in Section 6.1.10a.(4.). ECS usage rates for access lines provided in connection with Public Telephone Access Service (PATs) for Customer-Provided Equipment (CPE) shall be as specified in Section 7.3.5.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.11 Extended Calling Service (ECS), Continued**

**A. General, Continued**

6. ECS usage rate elements are defined as follows:
  - (a) Call Connection - A charge applied to each completed outgoing call placed during the month.
  - (b) Minutes of Use - A charge per minute for the duration of the call. Minutes and fraction of minutes are accumulated monthly with only the monthly total for each exchange and discount period being rounded up to the next whole minute.
7. Operator Assisted Calls between ECS exchanges will be charged at the rates specified in Section 3.3.11, plus \$.25 for each completed message. All calls between ECS exchanges made through the Florida Relay Service will be charged at \$.25 for each completed message.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.11 Extended Calling Service (ECS), Continued**

**B. Extended Calling Service (ECS) Exchanges, Continued**

1. Listed below are the ECS exchanges associated with each exchange:  
Continued

Exchanges	Extended Calling Service (ECS) Exchanges
Lakeland	Haines City Haines City (Poinciana)
Mulberry	Plant City Tampa Central Tampa East Tampa North Tampa South Tampa West
New Port Richey	Clearwater Tampa North Tampa West
North Port	Sarasota
Palmetto	Sarasota
Plant City	Mulberry
Polk City	Haines City Haines City (Poinciana)
Sarasota	Englewood North Port Palmetto

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.11 Extended Calling Service (ECS), Continued**

**B. Extended Calling Service (ECS) Exchanges, Continued**

1. Listed below are the ECS exchanges associated with each exchange:  
Continued

Exchanges	Extended Calling Service (ECS) Exchanges
St. Petersburg	Tampa Central Tampa East Tampa North Tampa South Tampa West Tarpon Springs
Tampa Central	Clearwater Dade City* Mulberry San Antonio* St. Petersburg Tarpon Springs Zephyrhills
Tampa East	Clearwater Mulberry St. Petersburg Tarpon Springs Zephyrhills

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.11 Extended Calling Service (ECS), Continued**

**B. Extended Calling Service (ECS) Exchanges, Continued**

1. Listed below are the ECS exchanges associated with each exchange:  
Continued

Exchanges	Extended Calling Service (ECS) Exchanges
Tarpon Springs	Hudson St. Petersburg Tampa Central Tampa East Tampa North Tampa South Tampa West
Zephyrhills	Tampa Central Tampa East Tampa South Tampa West

**C. Usage Rates**

1. Usage charges are applicable for all exchange services as specified below:

	Full Rate Period	
	Call Connection	Each Minute
(1.) Residence 1	\$ .25	\$ .00
(2.) Business 2	\$ .04	\$ .06

Note 1: Call allowance does not apply for Residence ECS Service.

Note 2: Call allowance does not apply for Business ECS Service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.11 Extended Calling Service (ECS), Continued**

**D. Detail Billing**

1. When a billing detail is furnished, the following charges will apply. The billing detail includes date of call, called telephone number, answer time, and length of call. The customer must request a detailed bill at least 30 days in advance of the date detail billing is to commence.

	Rate
Per customer bill, per month	\$1.75
Charge per page of billing detail	\$0.11

NOTE 1: A Network Access Charge charge as specified in Section A.4 will apply when Detail Billing is requested subsequent to the establishment of basic local exchange service.

NOTE 2: Customers subscribing to a local measured service offering will also receive local calls on their bill detail.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**B. Regulations, Continued**

**4. Service Options of the Netcon Telcom Local Calling Plans**

- (a) Basic Calling Plan is an economy rate exchange service which provides measured rate calling only.
- (b) Community Calling Plan provides for flat rate calling only within the customer's originating exchange; all other calls terminating within the expanded local calling area are measured.
- (c) Community Plus Plan provides flat rate calling within the customer's originating exchange and Netcon Telcom specified nearby exchanges with measured calling to all other exchanges within the expanded local calling area.
- (d) Premium Calling Plan provides flat rate calling to all exchanges within the expanded local calling area of the Netcon Telcom Local Calling Plans.

- 5. Service charges shall be waived for those customers subscribing to a Netcon Telcom Local Calling Plan (LCP), changing to or between Netcon Telcom LCP Options; as well as converting back to flat rate or message rate service.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**B. Regulations, Continued**

6. Current flat rate and LCP services will be furnished to the same customer on the same premises where both services are available in the customer's local exchange area. Should a customer request current flat rate service and any LCP on the same premises, a separate line and number will be required for each service type. The customer will receive two separate bills, one bill combining all flat rate lines and services and one for all measured rate lines and services provided.
7. Measured rate service, where applicable, provides for calling to specified areas with each call measured on a time-of-day, day-of-week, distance called, frequency, and length-of-message basis.
8. Rates for messages between two points are based on the airline mileage between rate centers, except when the two points are located within the same exchange. Airline mileage between rate centers are determined as specified in Section 9, Long Distance Message Telecommunications Service.
9. Calls made to the specified areas should be dialed by the customer on a station-to-station sent-paid basis without the assistance of a Telephone Company operator. Operator-assisted calls are excluded from the Netcon Telcom Local Calling Plans.
10. Netcon Telcom Local Calling Plan service will not be offered in connection with Public and Semi public Telephone Service, Public Telephone Access Service, WATS, Feature Group A, or Foreign Exchange services. However, Netcon Telcom Centrex customers may subscribe to the Basic Calling and Community Plus options.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**B. Regulations, Continued**

11. Business customers may only subscriber to the Basic Calling and Community Plus options.
12. Suspension of Service is not available to customers subscribing to the Netcon Telcom Local Calling Plans.
13. For the purpose of determining charges, the following applies:
  - (a) A flat monthly rate for provision of incoming calls and access to the local network.
  - (b) Bands Local and A through E relate to rates based upon interexchange mileage determined by measuring the airline distance between rate centers within the expanded local service (calling) area. There are no incremental mileage charges associated with calls originating and terminating within a customer's serving exchange.
  - (c) Monthly billing is based on cumulative minutes of usage with the total fraction rounded to the next higher minute.
  - (d) Chargeable time for all calls begins when connection is established between the calling line and the called line or branch exchange, and ends when the calling line "hangs-up" thereby releasing the network connection. If the called line "hangs-up", but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Telephone Company operator.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**C. Rates**

**1. Application of Rates**

The rates shown herein entitle the customer to local messages to all telephones of the exchanges of the expanded local calling area listed in Section 3.13.12.C.4 following.

**2. LCP Category Determination**

The determination of which LCP category into which a particular exchange will fall when optional local calling plans are made available is calculated using two basic factors. The first is the current rate group where the exchange is located, which is based on the number of main station lines and PBX trunks in the existing local calling area. There are five of these groups in the tariff as shown in Section 3.2, Rate Schedules. The second factor is the total number of local access lines in the LCP expanded local calling area for a particular exchange at the time of implementation. These expanded calling scopes are divided into three classifications: 200,000 or less lines; 200,001 to 500,000 lines; and 500,001 and greater. There are nine potential LCP rating categories. Exchanges currently in Rate Groups 1 and 2 that receive LCP capability will be assigned to Categories I, II or III. Exchanges in local calling area 3 will be assigned to Categories IV, V, or VI; and exchanges in local calling areas 4 and 5 will be assigned to Categories VII, VIII, or IX. For example, an exchange in current Rate Group 3 that offers the LCP with an expanded LCP local calling area of over 200,001 local access lines, but less than 500,000 local access lines, will fall into LCP rating Category V.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**C. Rates, Continued**

**3. Rate Schedule**

	Monthly Rate (N) LCP Category II	Monthly Rate LCP Category V
<u><b>Residence One Party</b></u>		
Basic Calling Plan	\$6.75	\$6.75
Community Calling Plan	\$8.50	\$9.50
Community Plus Plan	\$11.50	\$13.25
Premium Calling Plan	\$34.00	\$34.00
<u><b>Residence Rotary</b></u>		
Basic Calling Plan	\$9.25	\$9.25
Community Calling Plan	\$11.00	\$12.00
Community Plus Plan	\$15.50	\$17.25
Premium Calling Plan	\$38.00	\$38.00
<u><b>Business One-Party</b></u>		
Basic Calling Plan	\$17.00	\$17.00
Community Plus Plan	\$28.00	\$32.00
<u><b>Business-Rotary</b></u>		
Basic Calling Plan	\$22.00	\$22.00
Community Plus Plan	\$38.00	\$42.00
<u><b>PBX Trunk</b></u>		
Basic Calling Plan	\$28.00	\$28.00
Community Plus Plan	\$53.00	\$58.00
	<u><b>Exchanges</b></u> Frostproof Indian Lake (N)	<u><b>Exchanges</b></u> Englewood Lake Wales (N) North Port Polk City (N)

\* Other LCP categories will be added as LCP services are made available in other exchanges.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<b>ENGLEWOOD</b>							
<b>Residence</b>							
Basic Calling Plan	None	Englewood	Cape Haze North Port	Port Charlotte Venice	Punta Gorda	Myakka	Brandenton
Community Calling Plan	Englewood	None	Cape Haze North Port	Port Charlotte Venice	Punta Gorda	Myakka	Brandenton
Community Plus Plan	Cape Haze Englewood North Port Venice	None	None	Port Charlotte	Punta Gorda	Myakka	Brandenton
Premium Calling Plan	Brandenton Cape Haze Englewood Myakka North Port Port Charlotte Punta Gorda Venice	None	None	None	None	None	None

# - Service is not available in all exchanges listed in Section 3.5.1a. preceding. Netcon Telcom Florida will phase Local Calling Plans in to other exchanges as appropriate.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<b>ENGLEWOOD</b>							
<b>Business</b>							
Basic Calling Plan	None	Englewood	Cape Haze North Port	Port Charlotte Venice	Punta Gorda	Myakka	Brandenton
Community Calling Plan	Cape Haze Englewood North Port Venice	None	None	Port Charlotte	Punta Gorda	Myakka	Brandenton

# - Service is not available in all exchanges listed in Section 3.5.1a. preceding  
Netcon Telcom will phase Local Calling Plans in to other exchanges as appropriate.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<b><u>NORTH PORT</u></b>							
<b><u>Residence</u></b>							
Basic Calling Plan	None	North Port	Englewood Port Charlotte	Cape Haze Punta Gorda Venice	Myakka	None	Brandenton Palmetto
Community Calling Plan	North Port	None	Englewood Port Charlotte	Cape Haze Punta Gorda Venice	Myakka	None	Brandenton Palmetto
Community Plus Plan	Englewood North Port Port Charlotte Venice	None	None	Cape Haze Punta Gorda	Myakka	None	None

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telecom Local Calling Plans, Continued**

**D. Netcon Telecom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<b><u>NORTHPORT</u></b>							
<b><u>Business</u></b>							
Basic Calling Plan	None	North Port	Englewood Port Charlotte	Cape Haze Punta Gorda Venice	Myakka	None	Brandenton Palmetto
Community Plus Plan	Englewood North Port Port Charlotte Venice	None	None	Cape Haze Punta Gorda	Myakka	None	Brandenton Palmetto

# - Service is not available in all exchanges listed in Section 3.5.1a. preceding.  
Netcon Telecom will phase Local Calling Plans in to other exchanges as appropriate.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<u>Indian Lake</u>							
<u>Residence</u>							
Basic Calling Plan	None	Indian Lake	None	Frostproof Lake Wales	Avon Park	Fort Meade Haines City Poinciana** Sebring Winter Haven	Bartow Lakeland Mulberry Polk City
Community Calling Plan	Indian Lake	None	None	Frostproof Lake Wales	Avon Park	Fort Meade Haines City Poinciana** Sebring Winter Haven	Bartow Lakeland Mulberry Polk City

\*\* - Poinciana is an exception area within the Haines City exchange.

# - Service is not available in all exchanges listed in Section 3.5.1a. preceding.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<u>Indian Lake</u>							
<u>Residence</u>							
Community Plus Plan	Bartow Frostproof Indian lake Lake Wales Winter Haven	None	None	None	Avon Park*	Fort MeadeHaines City Poinciana** Sebring	Lakeland Mulberry Polk City

\*\* - Poinciana is an exception area within the Haines City exchange.

# - Service is not available in all exchanges listed in Section 3.5.1a. preceding.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

Measured Rate Local Service Area							
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<u>Indian Lake</u>							
<u>Residence</u>							
Premium Calling Plan	Avon Park Bartow Fort Meade Frostproof Haines City Indian Lake Lake Wales Lakeland Mulberry Poinciana** Polk City Sebring Winter Haven	None	None	None	None	None	None

\*\* - Poinciana is an exception area within the Haines City exchange.

# - Service is not available in all exchanges listed in Section 3.5.1a. preceding  
Netcon Telcom will phase Local Calling Plans in to other exchanges as appropriate.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<u>Indian Lake</u>							
<u>Business</u>							
Basic Calling Plan	None	Indian Lake	None	Frostproof Lake Wales	Avon Park	Fort Meade Haines City Poinciana** Sebring Winter Haven	Bartow Lakeland Mulberry Polk City
Community Plus Plan	Bartow Frostproof Indian lake Lake Wales Winter Haven	None	None	None	Avon Park	Fort Meade Haines City Poinciana** Sebring	Lakeland Mulberry Polk City

\*\* - Poinciana is an exception area within the Haines City exchange.

# - Service is not available in all exchanges listed in Section S3.5.1a. preceding  
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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<u>Lake Wales</u>							
<u>Residence</u>							
Community Plus Plan	Bartow, Frostproof Haines City, Indian Lake Lake Wales Winter Haven	None	None	Poinciana**	Avon Park Fort Meade	Lakeland Mulberry Polk City Sebring	None
Premium Calling Plan	Avon Park Bartow Fort Meade Frostproof, Haines City Indian Lake Lake Wales Lakeland, Mulberry Poinciana** Polk City, Sebring Winter Haven	None	None	None	None	None	None

\*\* - Poinciana is an exception area within the Haines City exchange.

# - Service is not available in all exchanges listed in Section 3.5.1a. preceding  
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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<u>Lake Wales</u>							
<u>Business</u>							
Basic Calling Plan	None	Lake Wales	None	Bartow Frostproof Haines City Poinciana** Winter Haven	Avon Park Fort Meade	Lakeland Mulberry Polk City Sebring	None
Community Plus Plan	Bartow Frostproof Haines City Indian lake Lake Wales Winter Haven	None	None	Poinciana**	Avon Park Fort Meade	Lakeland Mulberry Polk City Sebring	None

\*\* - Poinciana is an exception area within the Haines City exchange.

# - Service is not available in all exchanges listed in Section S3.5.1a. preceding.  
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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

Premium Calling Plan	Bradenton Cape Haze Englewood Myakka North Port Palmetto Punta Gorda Port Charlotte Venice	None	None	None	None	None	None
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# - Service is not available in all exchanges listed in Section 3.5.1a. preceding  
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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<b>NORTH PORT</b>							
<b>Business</b>							
Basic Calling Plan	None	North Port	Englewood Port Charlotte	Cape Haze Punta Gorda Venice	Myakka	None	Bradenton Palmetto
Community Plus Plan	Englewood North Port Port Charlotte Venice	None	None	Cape Haze Punta Gorda	Myakka	None	Bradenton

# - Service is not available in all exchanges listed in Section 3.5.1a. preceding  
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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
POLK CITY							
Residence							
Basic Calling Plan	None	Polk City	None	Haines City Lakeland	Bartow Mulberry	Fort Meade Lake Wales	Frostproof Indian Lake
Community Calling Plan	Polk City	None	None	Haines City Lakeland Poinciana** Winter Haven	Bartow Mulberry	Fort Meade Lake Wales	Frostproof Indian Lake

\*\* - Poinciana is an exception area within the Haines City exchange.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<b>POLK CITY</b>							
<b>Residence</b>							
Community Plus Plan	Bartow Haines City Lakeland Polk City Winter Haven	None	None	Poinciana**	Mulberry	Fort Meade Lake Wales	Frostproof Indian Lake
Premium Calling Plan	Bartow, Fort Meade Frostproof Haines City Indian Lake Lake Wales Lakeland, Mulberry Poincianna** Polk City Winter Haven	None	None	None	None	None	None

\*\* - Poinciana is an exception area within the Haines City exchange.

# - Service is not available in all exchanges listed in Section 3.5.1a. preceding.

Netcon Telcom will phase Local Calling Plans in to other exchanges as appropriate.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. BASIC LOCAL EXCHANGE SERVICE, Continued**

**3.3.12 Netcon Telcom Local Calling Plans, Continued**

**D. Netcon Telcom Local Calling Plan Exchange #, Continued**

		Measured Rate Local Service Area					
Exchange And Plan Options	Flat Local Service Area	Local	Band A	Band B	Band C	Band D	Band E
<b>POLK CITY</b>							
<b>Business</b>							
Basic Calling Plan	None	Polk City	None	Haines City Lakeland Poinciana** Winter Haven	Bartow Mulberry	Fort Meade Lake Wales	Frostproof Indian Lake
Community Plus Plan	Bartow Haines City Lakeland Polk City Winter Haven	None	None	Poinciana**	Mulberry	Fort Meade Lake Wales	Frostproof Indian Lake

\*\* - Poinciana is an exception area within the Haines City exchange.

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**SECTION 4 - SERVICE CHARGES, Continued**

**4.2 DESCRIPTION OF WORK FUNCTIONS, Continued**

**4.2.2 Central Office Line Connection**

- A. The central office line connection function is the work associated with the line extending from the servicing central office to the subscriber's premises. This includes, but is not limited to, establishing or changing connections in distribution facilities, including necessary cross connections and line and station transfers, and connecting to the station protector, building cable terminal, or adjacent to the building cable terminal as required.

**4.2.3 Premises Visit**

- A. Premises work performed by a Company representative on a customer's premises exclusive of work required to establish network access. Examples of premises work include rearrangement of a drop wire protector and/or network interface.

**4.2.4 Telephone Number Change**

- A. Telephone number change work is associated with the central office work required for the change of a telephone number. This includes but is not limited to Exchange Access Lines, Trunks, and CENTREX/ Netcon Telcom Centrex numbers where specific charges for number changes are not specified elsewhere in this Tariff.

**SECTION 4 - SERVICE CHARGES, Continued**

**4.3 APPLICATION OF SERVICE CHARGES, Continued**

**4.3.4 Transfers of Service**

- A. Transfers of telephone equipment from one premises to another or from one location to another on the "same premises," involving a break in the continuity of service and resulting in the cessation of local service charges, are not classified as moves but as new service. (See Section 1., "Premises [Same]" for definition.)
- 1 Such transfers may be provided by either the execution of:
- (a) a new contract and the payment of the proper service charges;  
or
  - (b) with reasonable advance notice by the subscriber, the continuation of any existing contracts, and the payment of charges based on costs.
- B. The transfer of extension stations or private branch exchange extension stations to different main station lines or private branch exchange main station lines is subject to regularly applicable service charges for the connection of a main station.

**SECTION 4 - SERVICE CHARGES, Continued**

**4.3 APPLICATION OF SERVICE CHARGES, Continued**

**4.3.5 Changes in Class of Service**

- A. Changes from Business to Residence, or vice versa, not involving private branch exchange service are subject to the following service charges for the new class of service.
1. When all facilities retained are reused in place with no changes, the network access change charge applies.
  2. When existing items of service are moved or changed or new items of service are added, service charges for such moves, changes, or additions apply.

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**SECTION 4 - SERVICE CHARGES, Continued**

**4.3 APPLICATION OF SERVICE CHARGES, Continued**

**4.3.9 Suspension of Service**

- A. The customer shall be assessed a Seasonal Service Establishment Charge per number established upon requesting a Suspension of Service period.

**4.3.10 Records Work Only**

- A. Service charges will not apply for the following subscribers' requests:
1. The addition, deletion, or change of an additional directory listing.
  2. The substitution of the name of another member of the family for that already listed in the directory.
  3. The correction of an address in the directory.
  4. Change made in the directory because of changes in wording in corporate, firm, or other names where the same firm or persons are involved before and after the change.
  5. A manual bill date change.

**4.3.11 Company-Initiated Work**

- A. Service charges will not apply for changes in telephone numbers made at the initiative of the Company.

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## SECTION 4 - SERVICE CHARGES

### 4.3 APPLICATION OF SERVICE CHARGES, Continued

#### 4.3.12 Other Nonrecurring Charges

- A. In all cases where construction or installation charges apply, such charges are in addition to the prescribed service charges; likewise, service charges do not supersede mileage charges, but apply in addition to such mileage charges.

#### 4.3.13 Charges Based on Costs

- A. Charges based on costs do not include the cost of new or duplicate equipment, such charges shall not exceed the sum of any termination charge applicable for the existing service and the service charges that would apply for establishing the entire service new, except as subsequently provided.

**SECTION 4 - SERVICE CHARGES, Continued**

**4.5           TERMINATION CHARGES, Continued**

**4.5.1           Continued**

- B.   In the event a portion of an installation, subject to a termination charge, is discontinued, the termination charge shall be determined in the same manner as outlined in a. above, with respect to the costs incurred by the Company in the installation and removal of the equipment discontinued.
- C.   No termination charge is made in connection with the discontinuance of individual Private Branch Exchange trunk lines or stations. The minimum charge, however, is that for one month.

**4.5.2           Contracts may be terminated at any time after the expiration of the initial contract period, upon reasonable notice in writing from the subscriber, and upon payment of all charges due for the period service has been rendered, or as herein provided.**

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#### **SECTION 4 - SERVICE CHARGES, Continued**

##### **4.6 RESTORATION CHARGES**

- 4.6.1 When service has been suspended for nonpayment, a restoration charge will be made and collected, along with payment of service due, in advance of restoration of service.
- 4.6.2 In its discretion, the Company may restore or reestablish service which has been suspended or discontinued for nonpayment of charges without payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or discontinue service for nonpayment of any such or other charges due and unpaid, or for the violation of the provisions of this tariff, nor shall the failure to suspend or discontinue service for nonpayment of any past-due account or accounts operate as a waiver to suspend or discontinue service for nonpayment of such account or any other past due account.

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**SECTION 4 - SERVICE CHARGES, Continued**

**4.7 SCHEDULE OF CHARGES**

4.7.1 In accordance with the foregoing provisions, service charges are applicable as follows:

		Service Charge	
		Residence	Business
1.	Network Access, each (a) Establishment (b) Change	\$20.00 \$11.00	\$33.90 \$14.00
2.	Central Office Line Connection, each line	\$35.00	\$35.00
3.	Premises Visit	\$35.00	\$35.00
4.	Telephone Number Change, each	\$9.00	\$9.00
5.	Connection of Telephone Answering Services	As Specified in Section A25.10.6r.	As Specified in Section A25.10.6r.
6.	Restoration of Service	\$18.00	\$18.00
7.	Seasonal Service Establishment Charge, per number restored	\$18.00	\$18.00

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**SECTION 4 – SERVICE CHARGES, Continued**

**4.8 LOW INCOME SERVICE, Continued**

**4.8.4 Rates and Charges**

**A. Federal Credit (Note 1)**

Nonrecurring charge

(1)	Each	\$--
-----	------	------

Note 1 : Credit is 50 percent of the total of Network Access Charge plus Central Office Line Connection Charge or a \$30 reduction (whichever is less).

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## SECTION 5 - DIRECTORY LISTINGS

### 5.1 REGULATIONS APPLICABLE TO DIRECTORY LISTINGS

#### 5.1.1 General

- A. The rates and regulations specified herein for directory listings apply only to the alphabetical Section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.
- B. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical Section of the directory does not contemplate special prominence or arrangement.
- C. Listings are furnished only as specified for the various services mentioned in this Section. Listings are not necessary in connection with any services or facilities which are not specifically mentioned in this Section and are consequently not furnished either with or without charge.
- D. Except as is hereinafter provided, only one name listing is furnished without charge for each main station service, PBX system, CENTREX system, Netcon Telcom Centrex System, Shared Tenant Service Key or PBX System, or ISDN-Basic Rate Interface business group.
- E. When a customer will establish a residence or business shortly after the close of customer listing records, but preceding publications, the Company shall, upon request, establish and list service at the requested new address and immediately place the service on suspension. Service connection and other appropriate local service charges shall be due and payable, independent of whether service is later restored.

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## SECTION 5 – DIRECTORY LISTINGS, Continued

### 5.1 REGULATIONS APPLICABLE TO DIRECTORY LISTINGS, Continued

#### 5.1.3 Limitations of Use, Continued

- B. The company reserves the right to reject additional listings when, in its judgment, such listings would tend to delay or impede the use of the service.
- C. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when, in the judgment of the company, names of buildings, apartment houses, or communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designations in addition to the street address, are not permitted.
- D. Listings are not provided in connection with public telephone service except where, in the judgment of the Company, the listing will facilitate the Company's operations. No additional charged listings are permitted. Listings in connection with semipublic telephone service are furnished under the rates and regulations as other business service. The company reserves the right to refuse additional listings when, in its judgment, calls cannot readily be answered by the person desiring the listing.

#### 5.1.4 Provisions for Listings

- A. Where a number of trunks or individual line station services are provided for the same subscriber on a rotary (hunting) basis, only one listing is ordinarily necessary to properly identify the subscriber.
- B. If additional listings are required to meet the convenience of the general public, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of individual rotary lines, PBX trunks, or one-eighth the number of main stations in each CENTREX system associated with the service.

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**SECTION 5 – DIRECTORY LISTINGS, Continued**

**5.1 REGULATIONS APPLICABLE TO DIRECTORY LISTINGS, Continued**

**5.1.5 Provisions for Listings, Continued**

- C. Additional listings usually bear the call number of the first line but, at the subscriber's request, may bear any of the consecutive numbers of the rotary (hunting) group.
- D. When, in the judgment of the Company, the use of reference or other listings in excess of the number of listings permitted without extra charge, as previously outlined, are needed for better identification of the subscriber or governmental offices to facilitate the Company's operations, such listings may be provided without charge.
- E. All listings provided in connection with service at concession rates are furnished subject to the rates and regulations specified in this Section.
- F. PBX Systems
  - 1. In PBX systems, all listings, with or without extra charges, usually bear the call number of the first trunk line but at the subscriber's request they may bear any of the number including listings of those numbers employed in making calls when the PBX operator is not on duty.
  - 2. The listing of a nonrotary trunk line or the first number of a separate rotary group of trunk lines may be arranged for to meet special conditions.

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**SECTION 5 – DIRECTORY LISTINGS, Continued**

**5.1 REGULATIONS APPLICABLE TO DIRECTORY LISTINGS, Continued**

**5.1.5 Provisions for Listings, Continued**

**F. PBX Systems, Continued**

3. Listings of private branch exchange systems installed at either business or residence locations are furnished under the regulations specified for business and residence listings respectively.
4. The Company reserves the right to refuse listings of private branch exchange stations located at a distance from the private branch exchange switchboard when, in its judgment, the conditions are such that standard transmission cannot be secured.

**G. For Centrex and CENTREX Systems**

1. If additional listings are required which would otherwise be available at the regular rate for additional listings, to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of Network Access Register (NAR) Packages in a Centrex System.
2. Additional listings cannot be listings of individual names.
3. The listings may be any of the CENTREX or Centrex numbers.

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**SECTION 5 – DIRECTORY LISTINGS, Continued**

**5.2 BUSINESS LISTINGS**

**5.2.1 General**

- A. Generally, business listings consist of a name, designation descriptive of the subscriber's business, the address at which service is rendered, and the business telephone number. Names may be those of individuals doing business as such, names or firms or members thereof, or names of corporations or officers thereof, or they may be the names of persons associated with business or registered trade names, including obsolete trade names of business, which the subscriber owns, controls or represents. Business listings may also include the names of employees of the subscriber, or of persons designated as being associated in the business owned or controlled by the subscriber.
- B. A name made up by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service, or by combining two or more business names, is not accepted as a listing unless the subscriber is legally authorized to do business under such as a registered trade name. The Company reserves the right to reject listings which appears to be designed primarily to give publicity to the commodity or service, or which, in its judgment, are otherwise objectionable or unnecessary for identification purposes.
- C. All listings in connection with service under contract with a subscriber on the same premises must bear the same address. An exception may be made in the case of off-premises extensions and outside stations of private branch exchange systems when the address may be that of the premises in which the station is located.

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## SECTION 5 – DIRECTORY LISTINGS, Continued

### 5.3 RESIDENCE LISTINGS

#### 5.3.1 General

- A. Residence listings consist of a name, the address of the premises at which service is rendered, and the telephone number. The primary listing is ordinarily the name of the individual who contracts for the service, but where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party. At no additional charge and upon the request of any residential customer, the Company shall list an additional first name or initial under the same address, telephone number, and surname of the customer. The Company shall place the first names or initials in the order requested by the customer. Additional listings may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's house who are recognized as a part of the subscriber's domestic establishment.

#### 5.3.2 Special Designations

- A. Designations as shown in A6.2.3 may be included in residence listings.

#### 5.3.3 Dual Name Listings

- A. Dual name listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address.
- B. Dual name listings may be provided as the primary listing at no recurring charge for the addition of the second name to the listing.
- C. Dual name listings may be provided as an additional listing at the subscriber's option, at the regular additional listing rate.

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## **SECTION 5 – DIRECTORY LISTINGS, Continued**

### **5.3 RESIDENCE LISTINGS, Continued**

#### **5.3.4 Business Designations**

- A. The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. Designations will not be used where the name under which the subscriber is doing business indicates the character of the business. The listing of an individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general character of the business, is not permitted. Likewise, the listing of the name of a firm or corporation, together with the name or name and title of an individual connected therewith, in lieu of a business designation is not permitted.

### **5.4 NON-PUBLISHED TELEPHONE NUMBERS**

#### **5.4.1 Upon request a subscriber's primary telephone number may be "non-published" subject to the following conditions:**

- A. A non-published telephone number is omitted from both the telephone alphabetical directory and information records available to the general public. However, when a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers.
- B. Requests for non-published numbers will be accepted only when, in the judgment of the Company, such an arrangement will not be detrimental to the service in general.

**SECTION 5 – DIRECTORY LISTINGS, Continued**

**5.4 NON-PUBLISHED TELEPHONE NUMBERS, Continued**

5.4.1 Upon request a subscriber's primary telephone number may be "non-published" subject to the following conditions: , Continued

- C. Incoming calls to non-published numbers will be connected only when the calling party places the call by the correct number. The Company will not connect a call to a non-published subscriber on behalf of another caller when the caller does not furnish the non-published number to the Company. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to refrain from publishing his telephone number in the directory does not create any relationship or obligation, directly or indirectly, to any person other than the subscriber.
- D. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published number in the directory or disclosing said number to any person shall attach to the Company and, where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published number. At the subscriber's request, the Company will change the non-published telephone number at no charge to the subscriber.
- E. Telephone numbers transmitted via Caller ID are intended solely for the use of the caller ID customer. Resale of this information is prohibited.

**5.4.2 Rates**

- A. A rate of \$2 a month applies for each non-published telephone number.

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**SECTION 5 - DIRECTORY LISTINGS, Continued**

**5.5 NON-LIST TELEPHONE NUMBERS**

5.5.1 Upon request, a subscriber's primary telephone number may be "non-list" subject to the following conditions:

- A. Non-list telephone numbers are not listed in the Company's alphabetical directory, but are maintained on information records and will be furnished upon request of the calling party.
- B. Request for non-list telephone numbers will be accepted only when, in the judgment of the Company, such an arrangement will not be detrimental to the service in general.
- C. The acceptance by the Company of the subscriber's request to furnish a non-list telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- D. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing of a non-list telephone number in the directory shall attach to the Company and, where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-list telephone number.
- E. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-list telephone number.

5.5.2 Rates

- A. Each non-list telephone number (RNL)

Monthly Rate
\$1.10

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**SECTION 5 – DIRECTORY LISTINGS, Continued**

**5.6 ADDITIONAL LISTING CHARGES**

**5.6.1 General**

- A. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month. Listing charges date from day the directory assistance records are posted and are payable monthly in advance. Directory Assistance records are posted at the time the application for the listing is made or at any time to and including the closing date of the directory as the subscriber may desire.
- B. Listing charges are automatically discontinued upon termination of the main contract for service, or in case the listed party become a subscriber to exchange service, similar in classification, i.e., business or residence, as that under which such party already is listed, or in case of the death of the listed party. Listing charges may also be discontinued at the expiration of the initial contract period upon request of the subscriber in advance of the closing date of the directory. In the later charge, the minimum listing charge to be collected is that for one directory period.

**5.6.2 Rates**

- A. Additional name listings in excess of those permitted without extra charge, directional calling information, and listings for clients of Shared Tenant Service operations and additional line matter, where permitted, are furnished at the following monthly rates:

		Monthly Rate
(1)	Residence	\$ .95
(2)	Business	\$1.25

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**SECTION 5 – DIRECTORY LISTINGS, Continued**

**5.6 MISCELLANEOUS LISTINGS**

**5.6.1 Toll Stations**

- A. Listings of Toll Stations connected with a central office, installed at either business or residence location, are furnished under the regulations specified above for business and residence listings respectively.

**5.6.2 Reference Listings**

- A. Reference listings may be furnished to subscribers who change their names, absorb other businesses, or subdivided their business and have authority to continue the use of the old name, and in other cases when, in the judgment of the Company, they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

Example: Tribune, see Tampa Tribune

**5.6.3 Foreign Exchange Listings**

- A. Listings in the alphabetical list of an exchange other than that which the subscriber is served are furnished, if desired, at the regular rate for additional listings.

Example:

Listing of a Clearwater subscriber in the Tampa Directory:

Smith C M 123 Bay Drive Clearwater ..... 292-4113

**SECTION 5 - DIRECTORY LISTINGS, Continued**

**5.6 MISCELLANEOUS LISTINGS, Continued**

**5.6.4 Caption Listings**

- A. Listings may be indented under a caption or subcaption at no additional charge when in the judgment of the Company, the captions will facilitate the use of the service.
- B. The captions must be an essential part of the indented listings which follow and may include names of departments, branches of the business, or titles of officials.

Example: Florida Title Industries Inc.

Plant 608 Prospect ..... 292-8183

Executive & Financial Offices ..... 292-8183

Sales & Warehouse 639 Prospect ..... 292-8193

- C. Listings of departments and of variations of the same general line of business, which in the opinion of the Company, do not materially add to the information contained in the caption or main listing or which are designed to advertise the extent of the subscriber's business are not permitted. Also, the name of individuals are not permitted in listings to be indented under captions.

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## SECTION 5 – DIRECTORY LISTINGS, Continued

### 5.6 MISCELLANEOUS LISTINGS, Continued

#### 5.6.6 Alternate (Directive) Listings

- A. Subscribers may obtain listings which refer calling parties to certain other telephone numbers after business hours and on Sundays and Holidays, or in case no answer is received on the call for the first listed number or numbers. Alternate listings are of two general types, according to whether the listing indicates (a) that the alternate telephone number is to be called after business hours and on Sundays and Holidays, or (b) that the alternate telephone number is to be called in the event no answer is received on the call for the first number or numbers.
- B. Alternate listing which refer calling parties to other telephone number may indicate the telephone numbers of subscribers who are agreeable to the use of their telephone number in such alternate listings or they may be the telephone numbers of members or employees of the firm. Names of individuals are not permitted in alternate listings.

Example: Southgate Water & Sewer Co  
2045 Siesta Drive ..... 292-1176  
Nights and Sundays call ..... 292-5374  
Fields J M Dept Store 9215 Fla Ave..... 292-6147  
After 5 PM, Sundays & Holidays  
Building Manager ..... 292-6628  
Tampa Florida Brewery 226 N Ingraham Av..... 292-8305

- C. Alternate listing will be charged at the additional listing rate. This rate will apply to each line of the "Note" and to each listing under the "Note."

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**SECTION 5 – DIRECTORY LISTINGS, Continued**

**5.6 MISCELLANEOUS LISTINGS, Continued**

**5.6.7 Temporary Listings for Tenants Subleasing Subscriber's Premises**

- A. Residence subscribers who lease their premises for periods of less than one year and who request the Company to render service to their tenants without change in billing may arrange for this listing of such tenants on "Directory Assistant" records. These listings are not to appear in the directory.
- B. Such listings will not be furnished in the event the subscriber and the tenant occupy the premises at the same time.
- C. For such listings, the additional listing rate applies. The minimum charge for any listing period is \$2.85.

**5.6.8 Additional Line Matter**

- A. Additional line matter may include supplementary address information, hours of operation, mailing information, or call instructions. Additional line matter is provided at the regular rate for additional listings.

NOTE: Bills covering all charges for exchange service, toll service, and listing charges will be rendered in the name of the subscriber, and the subscriber will be responsible for all such charges.

**5.6.9 Custom Abbreviated Dialing (CAD) Service**

- A. The phrase "Charges Will Apply" will be included in the Custom Abbreviated Dialing (CAD) Service listing at no additional charge.



**SECTION 5 - DIRECTORY LISTINGS, Continued**

**5.7 DIRECTORIES**

**5.7.1 General**

- A. Directories for subscriber's local area are furnished generally without charge to customers as an aid to the use of the telephone system.
- B. Each customer served by a directory shall be furnished one copy of that local directory for each access line. Upon request, customers who are located in Extended Calling Service (ECS) exchanges shall receive, free of charge, the appropriate ECS exchange directory. ECS exchanges are specified in Section 3.3.11 of this tariff. Foreign directories can be ordered by calling the Customer Service toll-free number.
- C. Where Extended Area Service is involved, each customer shall be furnished one Extended Area Service directory for each access line.
- D. Except as specified in "e" following, customers served by a directory may be furnished, subject to availability, additional directories at no charge.
- E. Where, in the Company's judgment, the frequency or number of directories requested is unusual or indicates a use other than that for which the directory is intended, the Company reserves the right to limit the number of additional or replacement directories.

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.3 Regulations**

- A. Foreign Exchange service may only be provided where all facilities and serving points are located in the same LATA and where facilities are available.
- B. This service may be furnished on a link (partial channel) basis when connected to Digital Channel Service and/or similar services; however, in these situations, the Foreign Exchange usage charges will continue to apply regardless of any substitutions (partial or otherwise) with respect to the Local Channel and/or Interoffice channel
- C. Other services, equipment or facilities used in connection with Foreign Exchange service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the exchange in which the foreign office is located.
- D. Foreign Exchange service is furnished subject to the same restrictions as to the use of the service by other than the customer and his representatives, as apply in connection with other classes of service.
- E. Customers to Foreign Exchange service are not required to subscribe to other service in the exchange from which they would normally be served.

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.5 Types of Rates and Charges, Continued**

**B. Nonrecurring Charges**

Nonrecurring Charges are one-time charges that apply for a specific work activity.

**1. Installation of Service**

The nonrecurring charges for the installation of services are set forth in this tariff as nonrecurring charges for the Local Channel and Interoffice Channel rate elements. Nonrecurring charges apply for each service terminated at the customer's premises. When more than one of the same type of service, between the same locations and for the same customer, is ordered and installed at the same time, one local channel at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.5 Types of Rates and Charges, Continued**

**B. Nonrecurring Charges, Continued**

**2. Service Rearrangements**

- (a) Service rearrangements are changes to existing (installed) services which do not result in a change in the physical location of the point of termination at a customer premises. Changes in the physical location of the point of termination are treated as moves and are described and charged for as set forth in 6.1.7 following. The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service. Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Foreign Exchange service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:
- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name)



**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.5 Types of Rates and Charges, Continued**

**B. Nonrecurring Charges, Continued**

**2. Service Rearrangements, Continued**

**(a) Continued**

- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment,

- Change in billing data (name, address or contact name or telephone number).

**(b) All other service rearrangements will be charged for as follows:**

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

- For all other changes a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.5 Types of Rates and Charges, Continued**

**B. Nonrecurring Charges, Continued**

**2. Service Rearrangements, Continued**

- (c) A Telephone Number Change Charge, as set forth in Section 4.3 of this Tariff, applies to any customer requested change of telephone number.
- (d.) Service Charges as specified in Section 4.3, may also be applicable.

- 3. The Due Date Change Charge, Expedite Charge, and Cancellation Charge shall apply for foreign exchange service.

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.7 Moves, Continued**

- B. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.
1. Moves Within the Same Building When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring charge for the local channel.
  2. To a Different Building  
The nonrecurring charge for the local channel will apply for moves to a different building.

**6.1.8 Method of Applying Rates**

- A. The charges for Foreign Exchange service are as follows:
1. Usage charges at the open end of the Foreign Exchange service are as set forth in 6.1.10(4.) of this Tariff.
  2. Rates and charges for the closed end of Foreign Exchange service are as set forth in 6.1.10 following.

**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.9 Basic Rate Elements**

Following are basic rate elements which apply to Foreign Exchange service:

**A. Local Channel**

1. This rate element provides for a communications path between a customer's premises and the serving wire center of that premises. One local channel applies per channel termination.
2. Where multipoint service 1 is provided, this rate element provides a communications path between an additional customer's premises and the serving wire center of that premises.

**B. Interoffice Channel**

1. This rate element provides for the transmission facilities between the customer's serving wire center and the foreign office. Interoffice mileage is portrayed in mileage bands. A flat rate and a rate per mile applies to each band.
2. The mileage to be used to determine the monthly rate for this rate element is calculated on an airline distance as follows, regardless of how the service is physically routed.

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.9 Basic Rate Elements, Continued**

**B. Interoffice Channel, Continued**

3. The V & H coordinates method is used to determine mileage in accordance with the following:
  - (a) Obtain the "V" and "H" coordinates for each wire center, as listed in the National Exchange Carrier Association
  - (b) Obtain the difference between the "V" coordinates of the two wire centers. Obtain the difference between the "H" coordinates. (The difference is always obtained by subtracting the smaller coordinate from the larger coordinate).
  - (c) Square each difference obtained in (b.) preceding.
  - (d) Add the squares of the "V" difference and the "H" difference obtained on (c.) preceding.

Note 1: Foreign Exchange service is normally provided on a single point basis, however, where facilities permit, multipoint service may be provided within the same LATA. Locations connected may be two or more customer designated premises.

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**SECTION 6 - FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.9 Basic Rate Elements, Continued**

**C. Bridging Equipment Charge**

1. This rate element provides for multipoint bridging for each bridged local channel. Bridging will be provided for each bridged local channel at one of the following locations as appropriate:
  - (a) The serving wire center of the primary local channel, or
  - (b) The foreign office of the service.

**D. Foreign Exchange Usage Charges**

1. These rate elements provide traffic sensitive switching for calls originated by and terminated to the FX customer.
2. Usage charges will not exceed \$58.00 per line per month for terminating usage.

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.10 Rates and Charges**

**A. Basic Rate Elements**

**1. Local Channel**

			Nonrecurring Charge	
		Monthly Rate	First	Additional
(a)	Primary	\$21.15	\$445.00	\$152.00
(b)	Secondary	\$21.15	\$445.00	\$152.00

**2. Interoffice Channel**

		Fixed Monthly Charge	Monthly Charge Per Mile	Nonrecurring Charge Per Channel
(a)	1 thru 8 miles	\$28.50	\$ 1.65	\$85.00
(b)	9 thru 25 miles	\$28.50	\$ 1.60	\$85.00
(c)	Over 25 miles	\$28.50	\$ 1.55	\$85.00

**3. Bridging Equipment Charge**

(a) Per Port		
	Nonrecurring Charge	Monthly Rate
(.1) Per Local Channel Bridged	\$31.00	\$3.95

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.1 FOREIGN EXCHANGE SERVICE, Continued**

**6.1.10 Rates and Charges, Continued**

**A. Basic Rate Elements, Continued**

**4. Usage Charges 2**

(a)	Originating Minute of Use Per Minute of Use	\$.0559
(b)	Terminating Minute of Use Per Minute of Use	\$.0481 (1)

Note 1: The following charge will apply in those areas where terminating usage measurement and/or billing capability is not available.

	<u>Monthly Rate</u>
Exchange Access, per line	\$ 45.00

Note 2: Calls made from Foreign Exchange lines to Extended Calling Service (ECS) exchanges as specified in Section 3.11.11 will be billed the usage rates specified in Section 6.1.10. However, the maximum usage charges specified in Note 1 above are not applicable to ECS usage.

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.2 FOREIGN CENTRAL OFFICE SERVICE**

**6.2.1. General**

- A. Foreign Central Office Service is exchange service furnished to a customer in multioffice exchange area from a central office other than one from which service would normally be furnished.
- B. Foreign Central Office Service is offered in connection with individual line main station service, PBX service, and Centrex Service.
- C. Foreign Central Office Service is furnished only where necessary facilities are available.
- D. Other services, equipment or facilities used in connection with Foreign Central Office service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the foreign office from which the customer is served.
- E. The rules and regulations for interruption of service as shown in this tariff will apply.
- F. Where the Company changes its office boundaries, and a customer's channel charge would be increased, the original channel charges will remain in effect for a period not to exceed one year, unless the service is discontinued, changed, or moved to another location, or unless otherwise ordered by the Public Service Commission.

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**SECTION 6 - FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.2 FOREIGN CENTRAL OFFICE SERVICE, Continued**

**6.2.2 Rates and Charges**

- A. The rate for Foreign Central Office Service is the monthly rate for the class of service desired, plus Interoffice Channel charges.
- B. Types of Rates and Charges  
The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:
  - 1. Monthly Rates - Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.
  - 2. Nonrecurring Charges - Nonrecurring charges are one-time charges that apply for a specific work activity.
    - (a) Installation of Service - The nonrecurring charges for the installation of service are set forth following as nonrecurring charges for the Interoffice Channel rate element. Service Connection charges as specified in Section 4, for the exchange service desired are also applicable.
    - (b) Rearrangements, Moves and Changes - Service charges for rearrangement, move or change of service, as specified in Section 4, for the exchange service desired, are also applicable.

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**SECTION 6 – FOREIGN EXCHANGE SERVICE, FOREIGN CENTRAL OFFICE  
SERVICE, Continued**

**6.2 FOREIGN CENTRAL OFFICE SERVICE, Continued**

**6.2.2. Rates and Charges, Continued**

**C. Rate Elements**

**1. Interoffice Channel**

- (a) This rate element provides for the transmission facilities between the subscriber's home wire center and the foreign office.
- (b) Interoffice Channel consists of a fixed rate and rate per mile.
- (c) The mileage to be used to determine the monthly rate for the Interoffice Channel is calculated on airline distance described in Section 6.1.9 of this tariff, regardless of how the service is physically routed.
- (d) Interoffice Channel, per Exchange Access Line

	Phase I	Phase II	Phase III	Charge, per Interoffice Channel
(.1) Fixed Monthly Rate	\$14.00	\$20.00	\$26.00	\$89.00
(.2) Each Airline Mile or Fraction Thereof	\$ 1.00	\$ 1.25	\$ 1.50	----

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## SECTION 7 - DIGITAL NETWORK SERVICES

### 7.1 SWITCHED DATA SERVICE

#### 7.1.1 General

- A. This Tariff Section contains the application, definitions, description, regulations, and rates applicable to Switched Data Service furnished by the Company where technological capabilities exist.

#### 7.1.2 Description

- A. Switched Data Service is a digital data transmission service which provides a data link between two Switched Data users via switched facilities. The network connection is established on a call by call basis. The customer may subscribe to Switched Data Service under the following service arrangements, except when conditions specified in Section 7.2.4.H.2 are applicable.
- B. Low Speed Switched Data - Single Line or Centrex Line -  
Low Speed Switched Data service supports 300, 1200, 2400, 4800, 9600 and 19,200 bits per second asynchronous full or half duplex connections and 1200, 2400, 4800, 9600 and 19,200 bits per second synchronous full or half duplex connections.
- C. High Speed Switched Data - Single Line or Centrex Line -  
High Speed Switched Data service supports 48,000, 56,000, and 64,000 bits per second synchronous full duplex connections.

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.2 Description, Continued**

**G. Optional Features:**

1. Data Direct Connect - This feature provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.
2. Data Closed User Group - This feature, restricted to Centrex lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.
3. Voice Option - This feature allows simultaneous voice and data communications over a single Switched Data line. This feature is available where technical capabilities exist. Intelligent Service and Centrex Features will be provided with Voice Option at the rates and charges specified in other Sections of this Tariff. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

**H. Optional Features Packages:**

The following feature packages are available for use with Switched Data Service.

1. Feature Package Data 1000 includes:

Data Individual Speed Call-Short List - The use of the Individual Speed Call-Short List is limited to an individual Switched Data line. A short list consists of a maximum of eight (8) stored numbers. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.2 Description, Continued**

**H. Optional Features Packages:, Continued**

The following feature packages are available for use with Switched Data Service.

**Data Call Forward (All/Busy/No Answer) -**

This feature allows a customer to have incoming calls to a Switched Data line automatically forwarded to a predetermined number. Data Call Forward consists of three variations as follows: All calls, busy, and no answer. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

**Data Last Number Redial** - This feature enables a customer to redial the last called number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

**Data Toll Restriction** - This feature will restrict toll calls from being placed over Switched Data lines.

**Data Sequential Hunt Group** - This feature assigns a pilot directory number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot directory number and ending at the last line.



**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.2 Description, Continued**

**H. Optional Features Packages, Continued**

2. Feature Package Data 2000 - This package contains all the features contained in Feature Package Data 1000 plus:

Data Call Back - This feature allows a Switched Data user encountering a busy station to be notified when the busy station becomes idle and to automatically establish the call. This feature is available with Centrex intercom calling only. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Saved Number Redial - This feature allows a customer to dial a saved number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Circular Hunting - This feature assigns a pilot directory number to the hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

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## SECTION 7 - DIGITAL NETWORK SERVICES, Continued

### 7.1 SWITCHED DATA SERVICE, Continued

#### 7.1.2 Description, Continued

##### H. Optional Features Packages, Continued

##### 2. Feature Package Data 2000, Continued

Data Group Speed Calling - This feature, restricted to Centrex, lines, provides storage for an abbreviated numbers list which is shared for use by a group of data lines. The list may be updated by a service order or by a user designated as the controller. Only the controller can add to, change or delete numbers from the list. Other lines with access to this list are restricted. This feature is available to Centrex intercom calling. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Individual Speed Call-Long List - This feature is the same as the Data Individual Speed Call-Short List except a long list consists of a maximum of thirty (30) stored numbers. This feature is also limited to an individual Switched Data Line and not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

#### 7.1.3 Definitions

Asynchronous - A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.

Bit - A binary digit. The smallest unit of information in the binary system of notation.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.4 Regulations**

- A. In addition to the following regulations, appropriate regulations established in other applicable Sections of this tariff will also apply.
- B. Scope:
1. The minimum billing for this service is one month.
  2. The rate elements applicable for Switched Data Service are:
    - (a) Wire Center Line Charge
    - (b) Switched Data Customer Line
    - (c) Service Connection Charge
    - (d) Optional Feature Rates
    - (e) Software Reconfiguration Charge
    - (f) Network Usage Charges, Toll, or Long Distance Charges
    - (g) Customer Premises Channelization (Optional)
  3. FCC Subscriber Line Charges will apply to Switched Data service. For each Switched Data Channel Access arrangement and Switched Data Individual Line Loop Extension, the FCC Subscriber Line Charge will apply twice.

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.4 Regulations, Continued**

**C. Availability:**

1. The provision of Switched Data Service and the associated features are subject to the availability of certain Central Office and outside plant facilities.

- D.** Customer Premises Channelization, a component of Switched Data Channel Access, may be provided by the customer or the Company. When the Company provides the channelization equipment, it is not necessary for the customer to provide channel access cards for associated channels. The termination of this channelization will be in a single equipment location on a customer's premises. The customer must provide suitable floor space, controlled environment, and a source of non-switched 120 volt, 60 Hz. AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge on an individual case basis.

- E.** Switched Data Channel Access is required:  
Where customers are restricted by the technical requirements specified in Section 7.2.4h.(2). Where a customer's local serving central office is not capable of providing Switched Data, the Company will determine the nearest capable central office. Interoffice digital high capacity mileage (1.544) will apply from the non-capable central office to the central office capable of providing Switched Data at the mileage rate specified in Section 10.3.6o.(1.)c.). In this situation, the customer will utilize the dialing plan associated with the central office that delivers the digital dial tone.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.4 Regulations, Continued**

**H. Technical Requirements**

1. Switched Data requires the use of customer provided data equipment which must be compatible with the Telephone Company's equipment and facilities.
2. Customers who choose to subscribe to the Single Line or Centrex Line arrangement are subject to distance limitations as a result of digital signal power loss which are technology dependent. Switched Data service will be provided where local loops do not exceed the following limitations:

DMS-100 central office switch - 42dB loss at 80 kilohertz, equating to a range from approximately 12,000 feet to approximately 18,000 feet, depending on the cable gauge and including customer wiring.

GTD-5 central office switch - 26dB loss at 80 kilohertz, equating to a range from approximately 8,000 feet to approximately 15,000 feet depending on cable gauge and including customer wiring.

A Non-ISDN equipped 5ESS central office switch: 42 db loss at 80 kilohertz, equating to a range from 12,000 feet to approximately 14,000 feet, depending on cable gauge and including customer wiring.

Where these conditions cannot be met, the customer must subscribe to Switched Data Individual Line Loop Extension or Switched Data Channel Access for Switched Data Service.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.5 Rates and Charges**

- A. The calling scope of the rate area is specified in Section 3.5 of this Tariff.
- B. Switched Data Centrex Line rates are determined by the total number of Low Speed and/or High Speed lines requested per customer (i.e., if a customer requests 55 Low Speed lines and 25 High Speed lines, all Low Speed lines will be billed at the "50-100" rate and all High Speed lines will be billed at the "2-49" rate).
- C. Customer Premises Channelization is an optional component of Switched Data Channel Access. The customer has the option to support premises channelization with CPE devices or to be made available by the Company. Channelization at the customer premises when provided by the Company is available at the rates specified in Section 7.2.5d.(1.)(d). Both the Customer Premises Termination per access (24 channels) and the Customer Premises Channelization per channel will apply.

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.5 Rates and Charges, Continued**

**D. Continued**

**2. Switched Data Individual Line Loop Extension**

**(a) Monthly Rate**

Switched Data Individual Line Loop, Extension Access, Single Line, each	\$50.00
--	---------

Switched Data Individual Line Loop, Extension Access, Centrex each	\$50.00
---	---------

Switched Data Individual Line Loop, Extension Channel, per line	
Single Line	\$12.00
Centrex	\$15.00

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.5 Rates and Charges, Continued**

**D. Continued**

**2. Switched Data Individual Line Loop Extension**

**(b) Nonrecurring Charge**

Switched Data Individual Line Loop Extension Access, Single Line, each	\$50.00
---	---------

Switched Data Individual Line Loop Extension Access, Centrex each	\$50.00
--	---------

Switched Data Individual Line Loop, Extension Channel, per line	
Single Line	\$50.00
Centrex	\$50.00

Note 1: The Wire Center Line Charge is shown in Section 7.6.8c. of this Tariff.

Note 2: The applicable Digital Interoffice Channel rate for 56.0 Kbps Digital Private Line Service as specified in Section 10.2.3a.(3.) of this Tariff shall apply.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.5 Rates and Charges, Continued**

D. The following rates are in addition to the rates and charges for other associated services and applicable service charges shown in Section A4 of this Tariff., Continued

**2. Switched Data Individual Line Loop Extension, Continued**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(c) Interoffice Transport	Note 3	Note 3

Note 1: The Wire Center Line Charge is shown in Section 7.6.8.C of this Tariff.

Note 2: The applicable Digital Interoffice Channel rate for 56.0 Kbps Digital Private Line Service as specified in Section 10.2.3.A.3 of this Tariff shall apply.

Note 3: Optional component with each SDC Access (24 channels).

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.5 Rates and Charges, Continued**

- D. The following rates are in addition to the rates and charges for other associated services and applicable service charges shown in Section 4 of this Tariff., Continued

**4. Network Usage\***

		Per Completed Call	Per Minute
	Calling periods:		
(a)	All day periods and all days	\$ .02	\$ .02

\* Network usage charges are applicable to all local calls except for Centrex intercom calls. Calls made to Extended Calling Service (ECS) exchanges will be billed appropriate rates as specified in Section 3.11.11.

Note 1: The High Capacity Digital Local Channel monthly rate and nonrecurring charge will apply as specified in Section 10.3.6.O.1.a of this Tariff.

Note 2: High Capacity Digital Service Interoffice Channel mileage will apply as specified in Section 10.3.6o.(1.)c.) of this Tariff.

Note 3: Optional component with each SDC Access (24 channels).

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.1 SWITCHED DATA SERVICE, Continued**

**7.1.5 Rates and Charges, Continued**

- D. The following rates are in addition to the rates and charges for other associated services and applicable service charges shown in Section 4 of this Tariff., Continued

**5. Optional Features**

		Monthly Rate
(a)	Data Direct Connect, each line	\$1.00
(b)	Data Closed User group, each line	\$1.00
(c)	Voice Option	
	Single Line, each	\$8.00
	Centrex Station Line, each	\$5.00

**6. Feature Packages**

		Monthly Rate
(a)	Feature Package Data 1000 (includes Data Individual, Speed Call-Short List, Data Call Forward, Data Last Number Redial, Data Toll Restriction, and Data Sequential Hunt Group), each line	\$3.00
(b)	Feature Package Data 2000 (includes Data Individual, Speed Call-Short List, Data Call Forward, Data Last Number Redial, Data Toll Restriction, Data Sequential Hunt Group, Data Call Back, Data Saved Number Redial, Data Circular Hunting, Data Group Speed Calling, and Data Individual Speed Call-Long List), each line	\$5.00

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service**

**7.2.1 General**

- A. Customer Network Control (CNC) Service provides customers flexibility in managing and reconfiguring their special service networks. CNC Service is a central office based service which enables customers to electronically reconfigure their Private Line Services from one line to any other line controlled from a single customer's location. The reconfiguration will be accomplished by use of a Network Controller and a Digital Cross-connect System.
- B. CNC Service is furnished in conjunction with intraLATA Private Line Services and Digital Channel Service. The need to coordinate CNC Service installation with these services may result in an extension of the standard provisioning intervals for related service orders. The customer may connect intrastate interLATA services to the same customer's CNC Service Arrangement. The customer shall be responsible for the ordering of intrastate interLATA services.
- C. CNC Service includes real-time monitoring and reconfiguration of DS1s and analog voice grade/digital private lines equipped with Digital Cross-connect Termination without the direct intervention of Company personnel.
- D. Unless specified following, the regulations for CNC Service specified herein apply in addition to the General Regulations set forth in Section 2 of this tariff.
- E. CNC Service is furnished only from central offices equipped with Digital Cross-connect Systems and is subject to the availability of appropriate equipment and facilities. If such equipment, new facilities, or changes to existing facilities are required for the provision of this service, a special construction charge as specified in Section 4 of this Tariff will apply in addition to the rates for CNC Service.

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**SECTION 7- DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.1 General, Continued**

- F. Private Line Services that are cross-connected by CNC Service must have identical technical characteristics to ensure compatibility and proper operation. If the Company determines that the requested technical specifications are not compatible, the customer will be advised and given the opportunity to change the order. The Company will advise as to circuit compatibility, but shall not be responsible for service interruptions, trouble reports, circuit performance, loss of customer data, etc., resulting from invalid reconfiguration attempts on the part of the customer. A channel service compatibility list will be made available to the customer upon request.
- G. Due to the nature of CNC Service, it may be necessary to perform preventive and routine maintenance on the system. This will mean that the Network Controller will be unavailable for circuit reconfiguration during these periods of time. Any circuits which are working will continue in operation, only the reconfiguration capability will not be usable. It may also be necessary to periodically take the CNC Service system out of service for software updates and other maintenance. In these cases, the customers will be notified in advance as to the time and duration of these outages.

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**SECTION 7- DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.2 Regulations**

- A. CNC Service arrangements consist of the Network Controller, Network Access Ports, Graphic Interface and Digital Cross-connect Terminations.
- B. Digital Cross-connect Terminations are applicable to DS1 terminations and voice grade channel terminations. Digital Channel Services and Digital Data Services/DDS-type services, will be provisioned without assessment of this charge.
- C. CNC Service is available in conjunction with Private Line Services between a customer premises and local serving office and between two Digital Cross-connect System equipped central offices. When the customers local serving office is not Digital Cross-connect System equipped, interoffice channel mileage rates will be applied as specified in 7.4.4.E.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.2 Regulations, Continued**

- J. The customer may transmit reconfiguration instructions or receive monitoring information from the Company Network Controller on either a dedicated or dial-up basis. When the terminal equipment of the customer who elects to use dial-up access is located in an exchange served by the Company, the call to the Company for the transmission of reconfiguration or monitoring signals is a local call. Otherwise, the customer must obtain any required switched service to the Company from another carrier. Dedicated access to the Network Controller via a private line arrangement must be purchased from the appropriate tariff or from another service carrier as applicable.
- K. CNC Service is partitioned on a single user and feature basis, assuring security for the customer as well as the Telephone Company network.
- L. Multiple customers may include their circuits with Digital Cross-connect Termination in the same single user CNC Service Arrangement, provided all customers designate in writing the same single user to serve as their agent.
- M. A CNC Service arrangement consists of all qualified channel terminations for cross-connections terminating on the Digital Cross-connect System that can be monitored and reconfigured through a single customer user partition. These terminations may be connected individually, or in groups of channels.
- N. Reconfiguration provides the customer with the ability to electronically direct the Company to connect or disconnect channel terminations in central offices where the customer has subscribed to CNC Service.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.2 Regulations, Continued**

- O. The customer will be responsible for providing his own terminal equipment, customer site modems, presentation or communications software, wire and cable on the customers side of the demarcation point, dedicated access to the network controller, and dial-up service to access the Company Network Controller.
- P. CNC Service employs a multi-level security system to ensure the privacy and integrity of customer networks. To access the Network Controller, the customer must enter a log-in ID and a password, which is defined by the customer, and requires periodic revision by the customer. Log-in ID and password protection is the responsibility of the customer.
- Q. A customer may only control channels which are terminated in a Digital Cross-connect System equipped central office. A customer can control only those channels within the assigned CNC Service Arrangement/partition.
- R. A CNC Service customer may have multiple terminals for accessing the Network Controller. The Company's network administrator must have access to the Network Controller database for maintenance and administrative purposes. If the customer reports a trouble and it is determined the problem resides in customer provided equipment, a Trouble Location Charge will be applicable.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.3 Features and Explanation of Terms**

- A. A list of available CNC Service features will be provided to the customer. These features may include but are not limited to the following:
1. Automatic Reconfiguration: The Network Controller may be programmed to automatically transfer critical circuits to an alternative facility should the primary route experience a network outage.
  2. Loopback Capability: The customer may perform a full duplex loopback of any circuit terminating via the Digital Cross-connect System. This is of value for fault isolation and expediting network restoration.
  3. Network Performance Reports: The Network Controller generates reports such as network alarms, outages, overall facility performance, and customer activity.
  4. Reconfiguration on Demand: Circuit connections may be forced into, or out-of-service as required by the customer.
  5. Security: The Network Controller offers multi-level security f access and network management activity.
  6. Time-of-Day Reconfigurations: Network reconfigurations may be scheduled to go into effect at a predetermined time. They may be singular or periodic.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.3 Features and Explanation of Terms, Continued**

**B. Explanation of Terms:**

**Channel Termination:**

A channel termination is the termination of a private line service or Digital Channel Service purchased from the appropriate Tariff and terminated on the Digital Cross-connect System.

**CNC Service Arrangement:**

A CNC Service Arrangement consists of all the CNC Service elements a customer subscribes to or serves as an agent for, including at least one Network Controller.

**Digital Cross-connect System:**

The Digital Cross-connect System provides per channel DSO electronic cross-connection and provides test access for digital signals transmitted at the DS1 rates. It can connect multiples of up to 24 DSO circuits. Although the architecture of the Digital Cross-connect System requires a DS1 termination, the Telephone Company also offers Channel terminations for other customer Services (voice grade, Digital Data Services/DDS-type, Digital Channel Services).

**DSO:**

"DSO" refers to a North American hierarchy of Digital Signal Levels. It means Digital Signal Level-0 which is a 64 Kbps signal. The customer bit rates are limited to a 56 Kbps signal. The required technical specifications are found in the GTE Technical Interface Reference Manual.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.3 Features and Explanation of Terms, Continued**

**B. Explanation of Terms:, Continued**

**DS1:**

"DS1" refers to a North American hierarchy of Digital signal levels. It means Digital Signal Level 1 which is a 1.544 Mbps signals. Graphic Interface The Graphic Interface is available as a feature via the Network Controller. It offers a graphical depiction of the customer's network as well as screen management features. The Graphic Interface requires a customer-owned personal computer with VGA graphics capability and presentation software.

**Network Access Port:**

The Network Access Port provides the transmission path on either a dedicated or dial-up basis for the customer to transmit reconfiguration instructions or receive monitoring information from the Telephone Company Network Controller.

**Network Controller:**

The Network Controller performs the end-to-end coordination of each reconfiguration request and compiles network management reports. The Network Controller resides on the Company premises and may be accessed directly by a remote, customer-owned terminal. This requires either a dedicated or dial-up access signaling channel.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.3 Features and Explanation of Terms, Continued**

**B. Explanation of Terms:, Continued**

**Reconfiguration:**

A reconfiguration occurs whenever a Digital Cross-connect System cross-connects a channel to one or more other channels.

**Security Key:**

A security gate is provided for dial-up access to the network controller. This employs a challenge/response security key for the personal identification of authorized CNC users. Security keys are available in portable, hand-held or computer-based versions, at the customer's option.

**7.2.4 Application of Rates and Charges**

- A. For the establishment of each CNC Service arrangement, the Service Establishment Charge applies in addition to applicable Installation Charges and/or Nonrecurring Charges as specified in this Tariff or other tariffs.
- B. The Network Access Port charge associated with the Network Controller will apply to each signaling channel. This is in addition to applicable Installation Charges and/or Nonrecurring Charges as specified in other tariffs that apply to the dedicated and/or dial-up access. When ordered subsequent to the Service Establishment, a Database Modification charge will apply.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.4 Application of Rates and Charges, Continued**

- C. The Graphic Interface option requires a customer provided terminal and presentation software. The rate for this feature is established on a per CNC Service Arrangement basis. When ordered subsequent to the initial CNC Service Arrangement, a Database Modification charge will apply.
- D. A Digital Cross-connect Termination Charge is required for each Private Line Service (except Digital Channel Services and Digital Data Services/DDS-type services) terminating on a Digital Cross-connect System port, in addition to the charges for service subscribed to in the appropriate tariff. Two Digital Cross-connect Termination charges apply when connecting between two central offices where Digital Cross-connect Terminations are provided, one charge at each termination.
- E. CNC Service is available where Telephone Company Digital Cross-connect Systems are located. Interoffice channel mileage shown in Section 10 or 11 of this Tariff, will be applied, if applicable, to transport Private Line Services to a Digital Cross-connect System equipped central office. Where a Telephone Company Private Line Service tariff requires the service be routed through a HUB/NODE wire center for purposes other than customer specified such as bridging or multiplexing (e.g., the Company chooses to so route for testing, maintenance purposes) rates will be applied only to the distance between the customer premises and the Digital Cross-connect System equipped central office or when applicable, between two Digital Cross-connect System equipped central offices.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.5 Rates and Charges**

- A. **Network Controller:**  
Includes system partitioning, individual user profiles, initial channel cross-connections, network administration tools, security management, training, and user documentation.

		Nonrecurring Charge	Monthly Rate
1.	Per Network Controller, Each customer	\$1,583.00	\$200.00
2.	Network Access Port, Each		
	(a) Dedicated	\$15.00	\$120.00
	(b) Dial-up, with security key	\$20.00	\$100.00
	(c) Additional security key	\$12.00	\$3.00
3.	Graphic Interface, per CNC Service Arrangement	\$300.00	

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.2 Customer Network Control Service , Continued**

**7.2.5 Rates and Charges, Continued**

**B. Digital Cross-connect Terminations**

		Nonrecurring Charge	Monthly Rate
1.	DS1 Terminations, per termination	\$44.00	\$85.00
2.	Channel Termination, Voice grade	\$66.00	\$14.00

**C. Service Charges**

		Nonrecurring Charge
1.	Service Establishment	\$408.00
2.	Database Modification-Single Activity, Per CNC Service Arrangement	\$58.00
3.	Database Modification-Multiple Activities, Per CNC Service Arrangement	\$175.00
4.	Telco Reconfiguration, Per CNC Service Arrangement	\$44.00

Note 1: This charge does not apply to Digital Data Service/DDS-type service Digital Channel Service terminations.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.2 Regulations**

- A. ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- B. ISDN-PRI Service is typically divided in capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- C. The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- D. The "B" channels can be dedicated to a specific configuration, or, optionally, group of "B" channels can be shared for access to two or more configurations.
- E. The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.2 Regulations, Continued**

- F. The minimum service period for each ISDN-PRI Service is one (1) month.
- G. Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- H. When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. The PRI Access and PRI Switched Facility Charges will apply in addition to the PRI Subscriber Line Transport and/or Interoffice Channel Termination rates. These charges are also applicable in addition to the Out-Of-Calling Scope (OOCs) rate when a customer's serving central office is ISDN-PRI capable and the customer wishes to be served from another ISDN-PRI capable office.
- I. The General Regulations specified in Section 2 of this tariff are applicable to all communications services offered by the Telephone Company. Additional regulations pertaining to specific service offerings are specified in various Sections of this and other Telephone Company tariffs.
- J. Regulations, rates and charges for services found in the appropriate tariff are in addition to ISDN-PRI Service rates and charges. Regulations that apply on a per line basis in other tariffs will apply on a per channel basis in this tariff.
- K. When an ISDN-PRI Line is provided from the Service Tariff (Section 7.11), the DS-1 Service Activation Charge from the Service Tariff applies.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.3 Definitions**

**A. Primary Rate Interface (PRI) Line**

The term "Primary Rate Interface Line" denotes the connection of a 1.544 Mbps high capacity digital service to the serving central office switch. Software in the central office switch defines 24 channels within the 1.544 Mbps bandwidth of the high capacity digital service. The 24 channels are typically divided into 23 "B" channels plus one "D" channel.

**B. ISDN-PRI Service**

ISDN-PRI Service provides the communication path between the customer's premises and the equipped central office for access to switched voice and switched data services. Each ISDN-PRI Service employs a Primary Rate Interface (PRI) Facility and Primary Rate Interface (PRI) Access.

**C. ISDN-PRI Service Arrangement**

The term "ISDN-PRI Service Arrangement" denotes one or more PRI Facilities plus PRI Access arranged together in the same or different central offices to provide one single service for the same customer.

**D. Interexchange Carrier (IC) Services**

"B" channels may be dedicated to interconnect with various compatible services provided by other service providers. The customer shall be responsible for the ordering of these services.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.3 Definitions, Continued**

**E. Tie Trunks**

"B" channels may be configured as Tie channels for dedicated connectivity between two customer switching points or between ISDN-PRI central offices that connect customer switching points. A customer switching point is a customer premise switching device (PBX, etc.) or a Netcon Telcom Centrex/Basic Rate interface customer group.

**F. "B" Channel**

The "B" channel is a channel at 64 Kbps that carries digitized customer traffic (voice, data).

**G. "D" Channel**

The "D" Channel is a signaling channel at 64 Kbps used to control and route "B" channel traffic.

**H. Out-of-Calling-Scope**

ISDN PRI Out-of-Calling Scope allows a customer to subscribe to ISDN PRI service from a central office outside of the local calling scope of the central office from which the customer would normally be provided services.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.4 PRI Features and Definitions, Continued**

**A. Standard Features, Continued**

Fractional T1 (FT1) ISDN-Terminating

FT1 Terminating allows the customer to receive N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

Non-Facility Associated Signaling (NFAS)

NFAS allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group. Up to 20 DS1 Facilities can be assigned to a PRI group.

**B. Optional Features**

Network Ring Again

Network Ring Again allows a calling station encountering a busy to activate the central office switch to notify the calling station when the called station becomes idle. The calling station can then activate the switch to complete the call.

This feature is available on a limited basis and only functions within a single customer's ISDN-PRI Service Arrangement. The rate for this feature will be on an Individual Case Basis (ICB) basis per line so arranged.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.4 PRI Features and Definitions, Continued**

**B. Optional Features**

**"D" Channel Back-up**

In arrangements of two or more ISDN-PRI's, this service provides enhanced continuity of service by allowing a "D" channel of one ISDN-PRI to automatically take over for a failed "D" channel of another ISDN-PRI.

This feature is available on a limited basis and only available within a single customer's ISDN-PRI Service Arrangement. The rate for this feature will be on an Individual Case Basis (ICB) basis per customer group. This feature is only provided when ISDN-PRI is offered under a contract term commitment.

**7.3.5 Upgrade of Existing Services**

- A.** A customer with existing Centrex, PBX, or other local exchange service offerings may elect to upgrade to ISDN-PRI Service. The upgrade will require discontinuance of the existing service and establishment of new service.
- B.** All applicable installation and service connection charges plus charges applicable to the establishment of ISDN-PRI Service will apply.
- C.** When a customer elects to discontinue existing service and establish ISDN-PRI Service, any termination liability charges associated with the discontinued service will apply.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.5 Upgrade of Existing Services, Continued**

- D. A temporary interruption of service will occur.
- E. The discontinuance of existing service and establishment of new service may incur a change of service arrangement requiring a telephone number change.

**7.3.6 Rate Structure**

**A. PRI Access**

The PRI Access provides the switch termination for the PRI Switched Facility. A PRI Access is required to terminate to an ISDN-PRI serving central office. PRI Access typically provides (23) individual "B" channels and one (1) "D" channel.

**B. PRI Switched Facility**

The customer has a choice of call connection arrangements, i.e., central office to end-user premises, central office to central office, or ISDN-PRI access to IC services. The rates and charges for the PRI Switched Facility will be based on the selected arrangement and will be comprised of one or a combination of the following rate elements:

1. PRI Switched Facility (First System and/or Additional System), or
2. PRI Subscriber Line Transport, or
3. PRI Switched Facility (First System and/or Additional System) plus Subscriber Line Transport

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.6 Rate Structure, Continued**

- C. **Channel Activations:** Channel activation charges will apply to provide voice or circuit switched data capability for up to 24 B-channels. Channel activations are monthly recurring charges applied on a per channel basis.
- D. **Channel Usage:** Data channel usage rates will apply on a per channel basis. Data channel usage rates apply to switched data (only channels) and voice/data measured rate channels as offered by GTE and Interexchange Carriers. Voice channel rates can be flat-rated or usage based. Measured usage is not applicable on a flat-rate channel. Five-year contract measured rate channel is not available.
- E. **Circuit Establishment:** Nonrecurring charges for database configuration work will apply for initial circuit establishment and channel configuration. The database charges are applied on a per PRI access and on a per service-type basis. When ISDN-PRI service is established for contract terms, the ISDN-PRI Access nonrecurring charge is the only nonrecurring charge applicable. When ISDN-PRI service is established on a month-to-month basis, the Database Configuration Charges shall apply.
- F. **Contract Termination Liability:** A contract termination charge will apply if the length of the contract is not fulfilled. The contract termination charge recovers all remaining revenues that would have been received if the contract had been fulfilled. The monthly reduction in the contract termination liability is equal to the Monthly Recurring Charge (MRC) for the contract period.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.6 Rate Structure, Continued**

- K. For DID/DIOD voice-only channel configurations, a mixture of Flat Rate and Message Rate Service will not be allowed within a single customer ISDN-PRI Service Arrangement.
- L. To utilize Call-by-Call access, the customer must specify, at subscription time, the quantities of channels that will be utilized for a specific service (DID/DIOD, Tie, IC Services, etc.) on the PRI Facility. The customer will be charged for the maximum number of channels specified for those services that are flat rate (Tie, IC Services, etc.) and on a usage basis only for those services that are usage based (OutWATS/800/877/888, Data).
- M. End User charges as well as the ISDN Line Port rate as specified apply as appropriate.
- N. Based on a customer's ISDN-PRI Access Arrangement, a customer may be able to presubscribe to more than one Carrier of Preference.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.7 Rates and Changes**

The following rates and charges are in addition to all other rates and charges that may be applicable for accessible services which operate in conjunction with ISDN-PRI Service.

		Nonrecurring Change	Monthly Rate
(a)	PRI Access		
	1. Month to Month		\$350.00
	2. 1 Year Contract	\$500.00	\$420.00
	3. 3 Year Contract	\$500.00	\$380.00
	4. 5 Year Contract	\$500.00	\$340.00
(b)	Switched Facility		
	1. First System		
	I. Month to Month	\$693.00	\$250.00
	II. 1 Year Contract	-----	\$225.00
	III. 3 Year Contract	-----	\$202.00
	IV. 5 Year Contract	-----	\$182.00
	2. Additional System		
	I. Month to Month	\$547.00	\$154.00
	II. 1 Year Contract	-----	\$203.00
	III. 3 Year Contract	-----	\$173.00
	IV. 5 Year Contract	-----	\$166.50

Note 2: The Interoffice Channel Termination charge as specified in Section 10.3.6.F. shall also apply.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.7 Rates and Changes, Continued**

		Nonrecurring Change	Monthly Rate
(c)	"B" Channel Configuration, Continued		
	7. Voice/Data Measured Rate Channel Activation 5,8 1 Year Contract 3 Year Contract		\$7.00 \$6.00
	8. Out-of-Calling Scope All Contract Periods Flat Rate Configuration Measured Rate Configuration		\$45.00 \$35.00
(d)	Optional Features		
	1. Network Ring Again	ICB	ICB
	2. "D" Channel Back-up	ICB	ICB
(e)	Database Configuration 7		
	1. PRI Access, each	\$200.00	---
	2. "B" Channel, per type	\$150.00	---
(f)	PRI Subsequent Activity Charge (SAC) (All contract terms), per occurrence	\$200.00	

Note 2: The applicable rates and charges for the DID/DIOD accessible service are as specified in Section 4.13 of this tariff. The appropriate charges are the Network Access Register (NAR) as specified in Section 3 for voice only, or monthly usage rates as specified in Section 7.2.5.D.4, Switched Data Service, for voice and data. The PBX trunk rate does not apply, only the NAR rate applies.

Note 3: The applicable rates and charges for the OutWATS/800 accessible service are as specified in Section A19 of this tariff. The appropriate charges are the monthly usage rates.

Note 4: The applicable rates and charges for the Switched Data accessible service are as specified in Section 4.10.2 of this tariff. The appropriate charges are the network usage charges.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.3 INTEGRATED SERVICE DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**7.3.7 Rates and Changes, Continued**

Note 5: The applicable Voice Flat Rate Channel Activation and/or Voice/Data Measured Rate Channel Activation rate is available to contract term customers only. Customers subscribing to the month-to-month rate shall be charged the applicable Network Access Register (NAR) rate as specified in Section 3.13 of this Tariff. A voice measured data rate is not available under a five-year contract term.

Note 6: When the Out-of-Calling Scope B Channel Configuration rate is applied, the Voice Flat Rate Channel activation (Section 7.5.7.C.6) and/or Voice/Data Measured Rate Channel Activation (Section 7.5.7.C.7 are not applicable. The usage rates as specified in Section 7.2.5.D.4, Switched Data Service, are the applicable usage rates.

Note 7: Applicable to Month-to-Month customers only.

Note 8: Applicable to Contract Term customers only.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.1 General, Continued**

- D. Digital (ISDN) Single Line Service may be comprised of the following elements:

Digital (ISDN) Single Line Access Features

Residence One-Party or Business One-Party Line

Usage Options - must choose one:

Business customers

1. Measured:

- originating voice/switched data calls terminating within the local calling area (flat rate local service) - Usage rates as specified in Section 7.6.10.

- originating voice/switched data calls terminating within the local calling area (Extended Calling Service) – usage rates as specified in Section 3.11.11, Extended Calling Service.

- originating voice/switched data Long Distance Calls - rates as specified in Section A18 in lieu of usage rates as specified in Section 7.6.10.

2. Blocks of Time

400 Hours (applies to originating local and Extended Calling Service voice/switched data calls)

Overtime will be charged (\$0.025 per minute, per B-Channel)

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.1 General, Continued**

- D. Digital (ISDN) Single Line Service may be comprised of the following elements:, Continued

Residence customers

1. Measured:

- originating voice/switched data calls terminating within the local calling area (flat rate local service) - usage rates as specified in Section 7.6.10.
- originating voice/switched data calls terminating within the local calling area (Extended Calling Service) - usage rates as specified in Section 3.11.11, Extended Calling Service.
- originating voice/switched data Long Distance Calls - rates as specified in Section 9 in lieu of usage rates as specified in Section 7.6.10.

2. Flat Rate - as specified in 7.6.10(b)

- E. Digital (ISDN) Single Line features will be grouped as follows:

Basic

Digital (ISDN) Single Line Intelligent Service

Circuit Switched Data Features

Packet Switched Data Features

- F. A customer may order multiple Single Lines.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.2 Regulations, Continued**

- A. Digital (ISDN) Single Line Service is a set of standards which will enable access integration and establish standardization of points of interconnection all over a single digital access line. Access integration refers to the fact that by utilizing a Digital (ISDN) Single Line, a particular end-user can access a wide variety of user services such as voice, circuit switched data, and packet-switched data.
- B. Digital (ISDN) Single Line Service is required to conform with the Technical Reference Specifications as used by the Company. Refer to Bellcore TR #'s 393, 394, 397, 471, 793, and ANSI T1.601-620, T1.216-219. Digital (ISDN) Single Line will be provided where local loops do not exceed a maximum of 68 db loss as measured at the customer's premises.
- C. Digital (ISDN) Single Line Features are listed in Section 7.6.3. These features may require customer-provided compatible terminal equipment.
- D. Access to the exchange network is provided via a Residence one-party or a Business one-party line.
- E. A mixture of Flat Rate and Message Rate Service will not be allowed within a single Digital (ISDN) Single Line account.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.2 Regulations, Continued**

**7.4.3 Single Line Features**

- A. All features may not be available on all types of central office switches.
- B. Basic Service Feature: Touch Call and Caller ID-Number.
- C. Digital (ISDN) Single Line Intelligent Service : Provided in Section 7.4.3 of this Tariff.
- D. Circuit Switched Data Features:
  - 1. Data Feature Package One includes Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.
  - 2. Data Feature Package Two includes all of the Data 1000 Features plus the following: Data Circular Hunting, and Data Speed Call-Long List or any combination of Data Feature Package One or Data Feature Package Two features. A single line may not be equipped for both Data Multi-Line Hunt and Data Circular Hunting.
- E. Data Optional Feature: Data Direct Connect.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.3 Single Line Features, Continued**

- G. Digital (ISDN) Single Line Multibutton Key System Features (MBKS):  
Analog Shared Directory Number, Call Alternation, Call Forwarding,  
Conference Calling, Drop, Feature Function Buttons, Feature Inspect, Hold,  
Key System Coverage for Analog Lines, Multiple Directory Number  
Buttons, Shared Call Appearances of Directory Numbers, Speed Calling, and  
Time and Date Display.
- H. Packet Switching Features. The following features are available only within a  
closed user group.
1. X.25 Basic Feature Package includes Flow Control Parameter  
Negotiation, Incoming Calls Barred, Outgoing Calls Barred,  
Throughput Class Negotiations, and Transmit Delay Selection and  
Indication.
  2. X.25 Enhanced Feature Package includes Fast Select, Fast Select  
Acceptance, One-Way Outgoing Logical Channels, and Permanent  
Virtual Circuit.

**7.4.4 Standard Definitions:**

A. Standard definitions:

B" Channel - A 64 Kbps channel primarily used for information transfer (voice/data)  
from user to user.

"D" Channel - A 16 kbps channel primarily used for signaling messages and/or  
packet-switched user data. The bit rate is fixed as a function of the interface used.



**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.4 Definitions:, Continued**

**A. Standard Definitions, Continued**

Individual Line Loop Extension - A Digital Individual Line Loop Extension provides a physical extension of the Digital loop from approximately 18,000 feet to approximately 36,000 feet. (These distances are for planning purposes. The actual distances are dependent on decibel (db) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater. The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the GTE engineering practice of maximum loss for the Digital loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital line. The customer's network access line is preengineered to determine when the U-Repeater/power module are required. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module.

Primary Directory Number - The "single" telephone number provided to each Digital (ISDN) Single Line 64 Kbps channel.

Additional DN - A telephone number purchased by the customer which is in addition to the primary DN for a Digital (ISDN) Single Line.



**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.4 Definitions:, Continued**

**2. Circuit Switched Data Features:**

**(a) Data Feature Package One:**

**Data Call Forward** - This feature allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number. Call Forward consists of three variations as follows: all calls, busy, and no answer.

**Data Multi-Line Hunt Group** - Hunting is sequential, i.e., starting at the first line assigned to the pilot directory number and ending at the last line. **Data Speed Call-Short List** - The use of the Speed Calling short list is limited to an individual Switched Data line. A short list consists of a maximum of eight stored numbers.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.4 Definitions:, Continued**

**B. Definition of Features:, Continued**

**2. Circuit Switched Data Features:, Continued**

**(a) Data Feature Package One:, Continued**

Data Call Forward – This feature allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number. Call Forward consists of three variations as follows: all calls, busy, and no answer.

Data Multi-Line Hunt Group – Hunting is sequential, i.e., starting at the first line assigned to the pilot directory number and ending at the last line.

Data Speed Call-Short List – The use of the Speed Calling short list is limited to an individual switched data line. A short list consists of a maximum of eight stored numbers.

Data Toll Restriction - Toll calls attempted from Switched Data lines with this feature are denied.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.4 Definitions:, Continued**

**B. Definition of Features:, Continued**

**2. Circuit Switched Data Features:, Continued**

**(b) Data Feature Package Two:**

Data Circular Hunting - Only a pilot directory number is associated with this hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached.

Data Speed Call-Long List - The use of the Speed Calling Long List is limited to an individual Switched Data line. A long list consists of a maximum of thirty stored numbers.

**3. Data Optional Feature:**

Data Direct Connect - This feature provides an automatic connection between a calling line that goes off-hook and a predetermined location.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.4 Definitions:, Continued**

**B. Definition of Features:, Continued**

**4. Single Line Multibutton Key System (MBKS) Features:**

Analog Shared Directory Number allows analog lines that share directory numbers with Digital (ISDN) Single Line multibutton keysets to be assigned to switching modules that do not contain Digital (ISDN) Single Line software.

Call Alternation allows a user to hold one call, make another call, then talk alternately between the two parties.

Call Forwarding allows the MBKS set user to activate Call Forwarding functions, then dial the number to which calls are to be forwarded. Buttons can be programmed to activate different variations of Call Forwarding, such as Forward All Calls, Forward When Busy, etc. Call Forwarding is deactivated by pressing the same button a second time.

Conference Calling allows the MBKS set user to set up a conference call. The user presses the button and dials the directory number (DN) of the party to be added to the conference. Conference calls can include members of the customer group and parties outside the group. Up to six parties can be connected simultaneously.

Drop allows the MBKS set user to drop the last party added to a conference call. For a two-party call, pressing the button disconnects the MBKS set from the call.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.4 Definitions:, Continued**

**B. Definition of Features:, Continued**

**4. Single Line Multibutton Key System (MBKS) Features:, Continued**

Shared Call Appearances of a Directory Number (DN) allows several MBKS station sets to share one or more DNs. Originating and terminating events on one station set affect all stations sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one DN, and more than one station sharing the DN can have a call activation that shared DN.



**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.4 Definitions:, Continued**

**B. Definition of Features:, Continued**

**4. Single Line Multibutton Key System (MBKS) Features:, Continued**

Speed Calling (also known as Abbreviated Dialing) permits the customer to dial selected numbers user fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One- and two-digit speed calling lists are available. The Speed Calling feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Calling lists assigned to individual lines can be shared by other lines at the customer's request. For the business and residential customer services feature, the service provider can define list sizes and up to three digit access codes. Speed Calling allows the user to dial a preassigned number by pressing the button assigned to speed calling and dialing one or two digits. This feature operates with the Call Transfer, Conference Calling, and Call Forwarding features.

**5. Single Line Multibutton Key System (MBKS) Features:**

Inspect for Digital (ISDN) Single Line Terminals retrieves and displays call-related information about call appearance that has a call associated with it. This could be the active call, a call on hold, or an alerting call. The data that can be displayed includes: call appearance identification, called or directory number (DN), incoming call identifier call type, and called or calling party name. If the user performing the inspection is an attendant, the originating permissions are also displayed.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.4 Definitions:, Continued**

**B. Definition of Features:, Continued**

**6. Packet Switching Features, Continued**

**(b) X.25 Enhanced Feature Package:**

X.25 Closed User Groups allows subscribers to establish subnetworks within which the members of a closed user group can communicate. Communication with users who are external to the closed user group is not permitted. The closed user groups are established by a service order. A user can belong to multiple closed user groups.

X.25 Fast Select allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets.

X.25 Fast Select Acceptance allows the switch to transmit incoming call packets with the fast select facility to a destination terminal that has this feature.

X.25 Hunt Groups allow a grouping of access lines such that an incoming packet-switched data call to the hunt group is completed if there is an available logical channel on any of the access lines within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the switching modules within the switch, but the Hunt Group cannot span switches. A basic rate interface within a Hunt Group can have its own address and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.5 Payment Schedule**

**B. Termination Liability**

1. The Termination Liability applicable to Digital (ISDN) Single Line Service is dependent upon the payment period selected by the subscriber. Termination charges for the optional payment periods are as follows:
  - (a) Digital (ISDN) Single Line Service Term Payment Plan Option.
    1. Digital (ISDN) Single Line Service subscribers that contract a portion of their system under the Digital (ISDN) Single Line Service Term Payment Plan Option are subject to the following liability charges.
      - (i) 25 percent of the remaining amount due for each single line disconnected.
      - (ii) All noncontracted items (i.e., optional features)--No Termination Liability will be applicable.
      - (iii) Network upgrades--No Termination Liability will be applicable.
2. A Digital (ISDN) Single Line customer may, at any time, renew his present contract for an equal or longer period at the current tariffed rates subject to the following conditions:
  - (a) Credit will not be given for payments made during the formerly selected period.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.5 Payment Schedule, Continued**

**B. Termination Liability, Continued**

- (b) Nonrecurring charges will not be reapplied.
- (c) The new contract period begins with the first billing date following the renewal.
- (d.) Termination Charges will not apply for the former contract period.

**7.4.6 Digital (ISDN) Single Line Access**

- A. Digital (ISDN) Single Line Access provides support for connecting a maximum of eight (8) terminals, belonging to the same customer, to a single line (2B+D). A minimum of one (1) and a maximum of eight (8) identifiable users is allowed per Digital (ISDN) Single Line.
- B. A maximum of two (2) users will be allowed simultaneous access to the "B" channels, the remaining users on the same Digital (ISDN) Single Line will be unable to access the service or will have access to the "D" channel packet network only.
- C. Up to eight users can share the same "D" channel simultaneously in a "D" channel packet switching arrangement.
- D. A maximum of eight (8) terminals belonging to the same customer are permitted per Digital (ISDN) Single Line. An additional directory number may be required for each additional terminal.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.7 Rate Structure**

- A. Digital (ISDN) Single Line Service consists of six (6) basic elements:

"B" Packet Switched Data Channel)  
"B" Voice/CSD Channel  
"D" Packet Switched Data Channel  
Digital (ISDN) Single Line Access  
Residence Line or Business Line  
Usage Option

- B. Each Digital (ISDN) Single Line Service is comprised of a Residence Line or Business Line and ISDN Access. The channel elements can be arranged to best suit the customer's needs, not to exceed the maximum 2B+D per Single Line capacity.
- C. A voice/CSD channel can be used for either voice or circuit switched data. If the measured usage option is chosen, all voice/CSD calls will be charged usage rates as specified in Section 7.6.1d.
- D. The "B" Packet Switched Data Channel dedicates a "B" channel to packet switched data. If the customer desires that both available "B" channels be dedicated to packet switched data service, then two (2) "B" Packet Switched Data Channel elements are applicable.
- E. The "D" Packet Switched Data Channel allows the customer to utilize the "D" channel for packet switched data. A single "D" Packet Switched Data Channel is available independent of the "B" channel configuration.
- F. End User charges apply as appropriate.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.7 Rate Structure, Continued**

- G. All additional directory numbers will be presubscribed to the same Carrier of Preference as the customer's "primary" directory number. Access to other service providers will be via the 101XXXX access code. One interexchange carrier must be selected for all telephone numbers associated with the same digital local loop, however, 101XXXX access to other carriers is provided.
- H. Caller ID-Number is included in the Digital (ISDN) Single Line Basic Service at no extra charge.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.8 Rates and Charges**

**A. Nonrecurring Charges**

1. Unless otherwise noted, applicable Service Charges as described in Section 4 of this Tariff shall not apply.
2. The following nonrecurring charge is in addition to any applicable service charges for moves, changes, and/or installation provided for in other sections of this Tariff.

		Nonrecurring Charge
(a)	Data Base Change Charge, per hour or fraction thereof	\$50.00
	I. Change, add, or delete specific features.	
	II. Change, add or delete Feature Packages.	
	III. Add or delete channels.	
	IV. Add or delete directory numbers	

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.8 Rates and Charges, Continued**

**B. Recurring Charges, Continued**

1. The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's Tariffs.

		Monthly Rate	12 Month Rate	36 Month Rate
(a)	Home Digital (ISDN) Single Line Service			
	I. Residence Single Line	Note 1	Note 1	Note 1
	II. Measured			
	Nonrecurring Charge	\$200.00	\$100.00	\$--
	Monthly Access (Note 2)	\$26.50	\$26.50	\$26.50
	Usage (Note 3)	.025/min per channel	.020/min per channel	.015/min per channel
	III. Flat			
	Nonrecurring Charge	\$200.00	\$100.00	--
	Monthly Access	\$85.00	\$55.00	\$35.00
	Usage (Note 4)	N/A	N/A	--

Note 1: Appropriate One-Party rate as specified in Section 3 of this Tariff shall apply.

Note 2: Monthly access includes B-voice/switched data on both B-channels.

Note 3: Usage applies to all originating voice/switched data calls terminating within the local calling area. Rates as specified in Section 3.11.11 apply for Extended Calling Service. Rates as specified in Section 9 apply for all originating long distance calls.

Note 4: All originating local and Extended Calling Service voice and switched data calls apply. Rates as specified in Section 9 apply for all originating long distance calls.

Note 5: If the Digital (ISDN) Single Line subscriber elects a Message Rate residence or business line, Message Rate Service Allowances and additional Local Message Charges will not be applicable.

Note 6: Complementary packet services may be ordered.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.4 DIGITAL NETWORK SERVICES, Continued**

**7.4.8 Rates and Charges, Continued**

**B. Recurring Charges, Continued**

1. The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's Tariffs, Continued.

		Nonrecurring Charge	Monthly Rate	12 Month Rate	36 Month Rate
(c)	Optional Features				
	I. B-packet, per channel	\$--	\$100.00	\$100.00	\$100.00
	II. D-packet, per channel	\$--	\$5.00	\$5.00	\$5.00
(d)	Feature packages, per line (Home or Business)				
	I. MBKS Basic Service	\$25.00	\$6.50	--	--
	II. Data 1000	\$15.00	\$3.00	--	--
	III. Data 2000	\$15.00	\$5.00	--	--
	IV. X.25 Deluxe	\$15.00	\$5.00	--	--
(e)	Optional Data Feature				
	I. Data Direct Connect, per line	--	\$1.00	--	--
(f)	Additional Directory Number, each	--	\$2.00		

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.5 MEGASPEED SERVICE, Continued**

**7.5.2 Regulations**

- A. The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer. Suitable facilities are High Capacity DS1 services with Extended Superframe Format Clear Channel Capability as specified in Sections 10 and 11 of this Tariff.
- B. The Company reserves the right to temporarily interrupt MegaSpeed Service to maintain the SMDS equipment. Maintenance will be performed during hours that will minimize the impact of disruption to the customers. In addition, negotiated unscheduled or emergency situations may necessitate additional interruption time.
- C. The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- D. MegaSpeed will only be offered where Company facilities and equipment permit.
- E. MegaSpeed is only available under this tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.
- F. The minimum service period for which service is provided is one month.
- G. The customer must provide information regarding the nature of use for the service (i.e., LAN-to-LAN, etc.) to assist the Company in planning and provisioning the MegaSpeed network.
- H. Suspension of Service is not permitted with MegaSpeed Service.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.5 MEGASPEED SERVICE, Continued**

**7.5.3 Rate Structure**

- A. The following rate elements apply to MegaSpeed Service: SMDS Connection Subsequent Activity Charge Group Address Creation.
- B. The SMDS Connection, per port, can be purchased from this tariff with the Customer Access Line (1.544 Mbps facility) from the customer premises to the appropriate MegaSpeed switching office. The customer will determine the connecting arrangement.
- C. The Subsequent Activity Charge, per SNI affected, will apply after establishment of service for changes or additions to SNIs and/or screening tables.
- D. The Group Address Creation charge, per list, will apply for the establishment of and changes to a list of SNIs.
- E. The Network Access Establishment Charge as specified in Section A4 will apply per service order for the establishment of an SMDS Connection.
- F. The Network Access Change Charge as specified in Section 4 will apply per service order and is in addition to 1) the Subsequent Activity Charge, and 2) the Group Address Creation charge.
- G. The SNI is an address for transmitting communication to and from a customer's SMDS Connection port. There can be up to 16 SNIs per SMDS Connection port. SNIs can be requested with initial installation. When ordered after initial installation, the Subsequent Activity Charge will apply.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.5 MEGASPEED SERVICE, Continued**

**7.5.4 Rates and Charges**

**A. Moves**

1. When a customer requests a move or relocation of the SMDS Connection, this move or relocation will be treated as a termination of the existing service and the establishment of a new service for the application of all charges.

**B. Cancellation or Change of Application for Service**

1. When an application for service is canceled or changed in whole or in part:
  - (a) After completion of the installation, but prior to the establishment of service, the customer is required to pay the nonrecurring and minimum charges which would apply if the service had been established.
  - (b) Prior to completion of the installation, the customer may be required to pay the costs incurred by the Company but not to exceed the amount that would be charged as specified in (a) preceding.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.5 MEGASPEED SERVICE, Continued**

**7.5.4 Rates and Charges, Continued**

**B. Cancellation or Change of Application for Service, Continued**

**1. When an application for service is canceled or changed in whole or in part:, Continued**

**(c) Rates**

**I. The following rates apply per MegaSpeed Service:**

		Nonrecurring Charge	Monthly Rate
(i)	SMDS Connection, per port		
	(1) With Customer Access Line (1.17 Mbps)	\$718.00	\$650.00
	(2) SMDS Access Class 1 (4 Mbps)	\$718.00	\$2,350.00
	(3) SMDS Access Class 2 (10 Mbps)	\$718.00	\$2,800.00
(ii)	Subsequent Activity Charge, per SNI affected	\$25.00	---
(iii)	Optional Feature: Group Access Creation Charge, per list	\$25.00	\$25.00
(iv)	Customer Network Management (CNM), per port	\$40.00	\$19.00

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.6 LOCAL PACKET SWITCHING NETWORK SERVICE**

**7.6.1 General**

- A. Local Packet Switching Network Service uses packet switching technology to provide a switched data transport service. This service uses analog and digital facilities to provide usage-sensitive data transport for a variety of interactive (or bursty) data applications between two or more customer designated locations.
- B. Packet switching technology divides data streams into packets. The packet network examines, routes and transports packets individually without maintaining a physical path between bursts of data. This service is based on CCITT (Consultative Committee on International Telegraph and Telephony) X.25 protocol and the X.75 internetworking protocol. Local Packet Switching Network Service and features are available where facilities and conditions permit.
- C. Local Packet Switching Network Service can be accessed in three ways:
  - 1. Integrated Services Digital Network (ISDN)-Basic Rate Interface or Integrated Services Digital (ISDN)-Single Line Service. End-users may obtain X.25 access to the Local Packet Switching Network through ISDN-BRI or ISDN-SL service available in Sections 7.3 and 7.6 of this Tariff. Local Packet Switching Network Services will allow ISDN services to transmit packet traffic outside the serving central office business customer group.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.6 LOCAL PACKET SWITCHING NETWORK SERVICE, Continued**

**7.6.2 Explanation of Terms**

Authorized User: A person, firm, corporation or other entity who is authorized to use this service.

Bit: A binary digit, the smallest unit of information in the binary system of notation.

Customer: An end-user subscriber to the Local Packet Switching Network Service.

Data Circuit Terminating Equipment: The equipment that connects the customer's access channel to the packet network.

Data Terminal Equipment: The equipment that comprises the data source, the data sink, or both and provides for the communication control function.

ISDN: Integrated Services Digital Network.

Kilosegment: One thousand segments.

Network Address: The alphanumeric character string used to specify the destination of each switched connection made within the network.

Octet: A group of eight binary digits operated upon as an entity.

Packet: Continuous sequence of binary digits (bits) of information that is switched through the network as an integral unit. A packet consists of a maximum of 4,096 bits (512 octets) of user information plus additional transmission and error control information. The user data is divided into segments for billing purposes. The number of segments contained in a packet is dependent upon the packet size.

Packet Switching Office: The central office where the packet switching functions are performed and access to the packet network is accomplished.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.6 LOCAL PACKET SWITCHING NETWORK SERVICE, Continued**

**7.6.2 Explanation of Terms**

**Permanent Virtual Circuit:** Allows packet switching to be implemented over a dedicated logical channel without needing call setup or clearing. Will only provide the intranetwork Permanent Virtual Circuit.

**Port:** An X.25 communications interface at a Packet Switching office through which the customer or authorized user obtains access to the network.

**Protocol:** A set of transmission rules for the exchange of data over a communications channel. The X.25 and X.75 protocols are international standards developed by the CCITT that provide the foundation for Public Packet Switched Networks.

**Segment:** A unit of user information consisting of 64 octets or less. The number of segments transmitted within a packet is limited only by the subscribed or negotiated maximum size of the user data filed for the customer interface.

**Virtual Connection:** A logical channel resulting from call establishment to a network address that exists until the call is terminated by either party.

**X.25 Protocol:** Interface between Data Terminal Equipment and Data Circuit Terminating Equipment for terminals operating in the packet mode on public data networks.

**X.75 Protocol:** Terminal and transit call control procedures and data transfer system on circuits between packet switched data networks.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.6 LOCAL PACKET SWITCHING NETWORK SERVICE, Continued**

**7.6.4 Rate Regulation, Continued**

**A. Continued**

**2. Public Dial Access:**

- (a) Connections made via Public Dial Access are billed to the called party. Calls made via Public Dial Access will be automatically disconnected by the network when the transmission is idle for ten minutes. The customer will be billed for the total connect time.
- (b) Applicable rate elements associated with Public Dial Access include:
  - Rates and charges for the associated exchange access line.
  - Network usage.

**3. Dedicated Access:**

- (a) Applicable rate elements associated with each dedicated access include:
  - A monthly recurring charge and a nonrecurring charge per dedicated access port as set forth in Section 7.8.5.
  - Network usage.
  - Applicable monthly and nonrecurring charges as specified in other sections of this Tariff.

**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.6 LOCAL PACKET SWITCHING NETWORK SERVICE, Continued**

**7.6.4 Rate Regulation, Continued**

**A. Continued**

**4. Network usage:**

- (a) The minimum service period is one month.
- (b) The minimum billable unit for usage is one minute per call. Fractional minutes per call will be billed as whole minutes.
- (c) The minimum billable unit per packet is one segment. Fractional segments per transmission will be rounded up to the next segment.
- (d) The minimum billable unit for Kilosegments is one Kilosegment per month. Segments will be accumulated during the month and fractional Kilosegments will be billed as whole Kilosegments.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.6 LOCAL PACKET SWITCHING NETWORK SERVICE, Continued**

**7.6.4 Rate Regulation, Continued**

**A. Continued**

**4. Network usage: Continued**

- (c) The customer may select either the Transaction Plan, the Basic Plan, the High Volume Plan, the Permanent Virtual Basic Plan, or the Permanent Virtual High Volume Plan

**I. Transaction Plan:**

Usage rates for the Transaction Plan are charged per transaction. A maximum of 15 seconds is allowed for each billable transaction. Usage over 15 seconds will be charged an overtime rate at the rate specified in 15 second increments.

**II. Basic Plan:**

Basic Plan rates are based on both a per minute of use charge and a per kilosegment charge.

Usage will be rated at a single rate. When a call begins in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the message occurring within that rate period.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.6 LOCAL PACKET SWITCHING NETWORK SERVICE, Continued**

**7.6.4 Rate Regulation, Continued**

**A. Continued**

**4. Permanent Virtual Circuit Plans:**

ISDN customers with Permanent Virtual Circuits may select either the Permanent Virtual Basic Plan or the Permanent Virtual High Volume Plan. These rates apply in addition to the monthly recurring charges for X.25 Enhanced Features in Section 7.3.10b.(1.) (e).(10) of this tariff.

Permanent Virtual Basic Plan rates are based on a per kilosegment charge. No per minute of use charges apply.

Usage will be rated at a single rate for all day periods.

Permanent Virtual High Volume Plan rates are based on incremental usage as noted below. No per minute of use charges apply.

Kilosegment  
0001 – 2000  
2001 – 4000  
4001 – 6000  
6001 and Over

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.6 LOCAL PACKET SWITCHING NETWORK SERVICE, Continued**

**7.6.5 Rates and Charges**

**A. Integrated Services Digital Network (ISDN)-Basic Rate Interface or Integrated Services Digital Network (ISDN)-Single Line Services:**

1. See rates in Sections 7.3.10 or 7.6.10 of this Tariff.

**B. Public Dial Access:**

1. See rates in Section 3 of this Tariff.

**C. Dedicated Access Port:**

(1)

Speed	Nonrecurring Chare	Monthly Rate
1.2 Kbps	\$110.00	\$40.00
2.4 Kbps	\$110.00	\$40.00
4.8 Kbps	\$110.00	\$40.00
9.6 Kbps	\$110.00	\$40.00
56/64 Kbps	\$110.00	\$40.00

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.6 LOCAL PACKET SWITCHING NETWORK SERVICE, Continued**

**7.6.5 Rates and Charges, Continued**

**D. Network Usage, Continued**

**(4) Permanent Virtual Circuit Plans**

		Kilosegment	Rate Per Kilosegment
(a)	Basic -All Day Periods		\$0.60
(b)	High Volume	0001-2000 2001-4000 4001-6000 6001 and Over	\$0.60 \$0.50 \$0.40 \$0.30

**E. Features**

	Features	Monthly Rate	Rate Per Virtual Connection	Rate per Kilosegment
(1)	Call Detail - 1 to 49 lines - Over 49 lines	\$25.00 \$50.00	-- --	-- --
(2)	Fast Select	--	\$0.001	--
(3)	Priority	--	--	\$0.35

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE**

**7.7.1 General**

- A. Frame Relay Service (FRS) is a "fast packet" network service that permits the transmission of data at speeds from 56 Kbps to 1.544 Mbps using Permanent Virtual Circuits (PVCs).
- B. Permanent Virtual Circuits (PVCs) are logical circuits that define a specific one-way path for data sent by the customer to another location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined over a single access line, thereby providing a single access line the capability to transmit data to multiple destinations.
- C. In the operation of Frame Relay Service, Customer Premises Equipment (CPE), such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established.
- D. The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.
- E. Frame Relay Service conforms to Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) standards set forth in technical publications listed in this tariff under Reference to Technical Publications.

## SECTION 7 – DIGITAL NETWORK SERVICES, Continued

### 7.7 FRAME RELAY SERVICE, Continued

#### 7.7.2 Regulations, Continued

##### A. Explanation of Terms, Continued

Logical Channel - A communications channel through the network that allows simultaneous transmission of sequenced data packets through the network.

Network Interface (NI) - The point at which a customer's data transmission first enters the network supporting Frame Relay Service is the Network Interface (NI). It is the point of interconnection between Company communications facilities and customer terminal equipment.

Permanent Virtual Connection (PVC) - A Permanent Virtual Connection (PVC) is a logical channel from one Frame Relay Port to another Frame Relay Port within the Frame Relay Service (FRS) Network. PVCs are provisioned on either 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps ports, depending on the customer's data networking requirements. The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed.

The PVC must be associated with at least one Frame Relay Access Line. A customer must subscribe to at least one Frame Relay Access Line. A Frame Relay Access Line can be associated with any number of PVCs. Since all PVCs need not be in use at the same time, it is possible for the total bandwidth of all PVCs associated with one Frame Relay Access Line to exceed the bandwidth of that Frame Relay Access Line. Such a relationship is referred to as over-subscription and when this occurs, there can be no guarantee that the bandwidth defined for that PVC will be available at any point in time.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.2 Regulations, Continued**

**A. Explanation of Terms, Continued**

**Permanent Virtual Connection (PVC), Continued**

No PVC can have a greater bit rate than the bit rate of the associated Frame Relay Access Line.

A customer subscribing to a PVC will be referred to as the Controller of the Frame Relay Access Line. A Customer may request data transmission capability to another customer. Both customers must have a Frame Relay Access Line (FRAL) and Frame Relay Port (FRP). The Controller of the FRAL must have written permission from the Controller of the other FRAL in order to establish PVCs (Permanent Virtual Connections) between the two companies. This document must be presented to GTE Florida before the request can be processed.

The Frame Relay Access Line and PVC are ordered and billed independently and can have different customers as Controllers. A request by one customer to discontinue PVC does not result in the disconnection of the Frame Relay Access Line and Port. Only the Controller of a Frame Relay Access Line may authorize a disconnect of that Frame Relay Access Line.

**Port** - In Frame Relay Service (FRS), ports are the physical entry points for Access Lines and the originating and terminating points for Permanent Virtual Connections (PVCs). Ports include the electronic equipment used in connecting these service elements to the FRS Network. Ports enable customers to allocate bandwidth to applications as needed at customer-designated transmission speeds of either up to 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps.



**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.2 Regulations, Continued**

- D. Frame Relay is provided to the customer in the form of the Frame Relay Access Line and the Permanent Virtual Connection (PVC). The Frame Relay Access Line forms the local access component which provides the customer access to the customer's serving central office and a primary address associated specifically with that customer. The Logical Link consists of the Frame Relay network and the interoffice transport and facilities from the customer's Serving Central Office to the Frame Relay Office(s).
- E. Netcon Telcom, Inc. does not undertake to originate data, but offers the use of its service components, where available, to customers for the purpose of transporting customer-originated data.

**7.7.3 Obligations of the Customer**

- A. The customer's Frame Relay compatible terminal equipment has the responsibility for error correction. Frame Relay Service (FRS) nodes may discard frames with errors and may discard frames when the network supporting FRS is in a state of congestion.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.3 Obligations of the Customer, Continued**

- B. Where Frame Relay Service is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by Netcon Telcom. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety of Netcon Telcom employees or the public; damage, harm, require change in or alteration of the equipment or other services of Netcon Telcom; interfere with the proper operation of Netcon Telcom's equipment or otherwise injure the public in its use of Netcon Telcom services. Upon notice from Netcon Telcom that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- C. The customer, upon request, shall furnish such information as may be required to permit Netcon Telcom to design and maintain the Frame Relay Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein.
- D. It shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment that is used in conjunction with the Frame Relay Service.
- E. The customer shall be responsible for obtaining permission for Netcon Telcom agents or employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of Netcon Telcom.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.3 Obligations of the Customer, Continued**

- F. The customer shall be responsible for the payment of a nonrecurring Trouble Isolation Charge for each repair visit to a premises of the customer or the premises of any other customer where the service difficulty or trouble results from the use of equipment or service components provided by the customer.
- G. The Customer may only use a Frame Relay Access Line with Frame Relay Service.

**7.7.4 Obligations of the Telephone Company**

- A. The responsibility of Netcon Telcom shall be limited to furnishing network equipment suitable for Frame Relay Service and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, Netcon Telcom shall not be responsible for the through transmission of signals generated by the customer-provided equipment or system, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.
- B. Netcon Telcom shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications system provided by a customer or user. Netcon Telcom is not responsible for adapting Frame Relay Service to the technological requirements of any specific customer equipment.
- C. When a customer orders a Permanent Virtual Connection (PVC) which is relayed to other Local Exchange Carriers, Interexchange Carriers or other Frame Relay networks, Netcon Telcom will provide advisory assistance as a part of the establishment of this PVC.

**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.4 Obligations of the Telephone Company, Continued**

- D. Netcon Telcom shall not be responsible to the customer or user if changes in any of the equipment, operations or procedures of Netcon Telcom used in the provision of Frame Relay Service render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided Netcon Telcom has met any applicable information disclosure requirements otherwise required by law.
- E. Netcon Telcom undertakes the responsibility to maintain and repair the service which it furnishes. Network equipment installed by Netcon Telcom on the customer's premises shall be and remain the property of Netcon Telcom. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interface with any network equipment installed Netcon Telcom without prior written consent by Netcon Telcom.
- F. Netcon Telcom, by written notice to the customer, may immediately discontinue the furnishing of Frame Relay Service without incurring liability upon nonpayment of any sum due to Netcon Telcom or a violation of any condition governing the furnishing of service.
- G. Netcon Telcom has the service responsibility up to and including the network interface.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.5 Rates and Charges**

- A. The minimum contract period for Frame Relay Service is one month based on a month-to-month payment arrangement. Optional Payment Plans (OPP) for 12 months, 36 months and 60 months are available. The customer must designate which payment option is desired at the time a firm order for service is placed. PVCs are not available on an OPP.
- B. A subsequent order to add Frame Relay Access Line(s) and/or Port Connection and Switching to an existing installation will be for a minimum contract period of one month.
- C. A customer may access Frame Relay Service (FRS) via a Frame Relay Access Line or via Company-provided, digital, private line facilities. If a customer utilizes private line facilities, or private line transport with a Frame Relay Access Line, to access FRS, the associated regulations, rates and charges for such private line facilities shall apply in addition to the rates and charges associated with the FRS elements.
- D. A customer utilizing private line facilities to access FRS would not incur a nonrecurring charge, or monthly rate for a Frame Relay Access Line, but would incur all other monthly rates and nonrecurring charges normally associated with the ordering, installation and provisioning of Frame Relay Service.
- E. The total number of Frame Relay Permanent Virtual Connections (FR-PVCs) purchased determines the rate category for all FR-PVCs. For example, if 15 FR-PVCs are subscribed, then all PVCs will be rated at the monthly rate for 11 to 20 PVCs since 15 falls into that range.

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.5 Rates and Charges, Continued**

**H. Optional Payment Plan (OPP), Continued**

3. Conversion to a different OPP or to a month-to-month option will require the customer to submit a change order, however, no nonrecurring charges will apply.

4. Termination Liability

- (a) When an OPP service is discontinued prior to the end of the period, termination liability charges, as set forth below, will apply based on the remainder of the OPP period in effect at the time of disconnect.

One-Year OPP - 50% of any remaining portion of the first year's recurring charges.

Three-Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third years, the customer will be liable for 10% of the total monthly recurring charges in that time period.

Five-Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, the customer will be liable for 10% of the total monthly recurring charges in that time period.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.5 Rates and Charges, Continued**

**H. Optional Payment Plan (OPP), Continued**

**4. Termination Liability, Continued**

- (b) During an OPP period, should the currently effective rate for a customer's service increase, the customer may, at their option, terminate the OPP arrangement without penalty or liability.

**I. Service Rearrangements**

1. Service rearrangements are changes to existing (installed) services which do not result in a change in the physical location of the network interface. (Changes in the physical location of the network interface are treated as moves and are described and charged for as set forth herein.)

**(a) Additions to Service**

- I. With the exception of Frame Relay Permanent Virtual Connections (PVCs), when service elements are added to an existing service, the added elements must meet the minimum period requirements associated with the service to which they are added.
- II. When PVCs are added to an existing Frame Relay Service, the minimum period for the added PVCs is one month.

**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.5 Rates and Charges, Continued**

**I. Service Rearrangements, Continued**

**1. Continued**

**(b) Upgrades in Speed or Capacity**

- 1.** Should the customer upgrade either a portion or the entire service provided under a fixed-period service agreement to a higher speed or greater capacity, discontinuance charges will not apply, provided all the following conditions are met:

- Both the existing and new services and/or service element(s) are of the same service type; e.g., both Frame Relay Service;
- Both the existing and the new services and/or service element(s) are provided solely by the Company;
- The order to discontinue a service at an existing speed or capacity and the order for the upgraded service are received by the Company at the same time;
- The new service will be provided at the same customer location as the discontinued service;
- The fixed-period plan for the upgraded service(s) and/or service element(s) meets or exceeds the remaining length of the existing fixed-period plan; and
- The total monthly rate of the new agreement is equal to or greater than the total monthly rate of the existing agreement period.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.5 Rates and Charges, Continued**

**I. Service Rearrangements, Continued**

**1. Continued**

**(b) Upgrades in Speed or Capacity, Continued**

II. The monthly rates for the upgraded services and/or service elements will be those rates in effect at the time of the service upgrade. The related nonrecurring charges which apply for the upgrade are the charges in effect at the time of the service upgrade.

III. Should the order to upgrade exclude one or more of the conditions of 7.9.5j.(1)(b)(1), it will be treated as a discontinuance of the existing service and the establishment of a new service. All outstanding minimum period charges and discontinuance charges will apply.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.5 Rates and Charges, Continued**

**I. Service Rearrangements, Continued**

**1. Continued**

**(c) Administrative Changes**

- I. Administrative changes to existing service will be made without charge(s) to the customer. Administrative changes are as follows:**

- Change of customer name, i.e., the customer or record does not change but rather the customer of record changes its name, e.g., XYZ Company to XYZ Communications,
- Change of customer premises address when the change of address is not a result of a physical relocation of facilities,
- Change in billing data (name, address, or contact name or telephone number),
- Change of customer contact name or telephone number, and
- Change of customer service element identification.

**J. Rate Elements**

**1. Frame Relay with Port and Access**

A nonrecurring charge and monthly rate, both based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps), apply per port for each physical connection to the network supporting Frame Relay Service (FRS). Each port includes one PVC, and can accommodate multiple PVCs.



**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.5 Rates and Charges, Continued**

**J. Rate Elements, Continued**

**2. Frame Relay with Port Only**

A nonrecurring charge and a monthly rate, based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps) apply per port for each Frame Relay Access Line or digital private line connection to the network supporting FRS. Each port can have multiple PVCs. The first PVC is included with the purchase of the port.

**3. Frame Relay PVC (FR-PVC)**

- (a) A nonrecurring charge and a monthly rate apply for each PVC. A monthly rate based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps) and the number of PVCs assigned to the port, applies per port. PVC rates are applied and accumulated on a per port basis.
- (b) A nonrecurring charge applies for each subsequent order of PVC(s) to be added to PVC assignment(s) changed on an existing FRS.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.5 Rates and Charges, Continued**

**K. Nonrecurring Monthly, Continued**

(2)	Frame Relay with Port Only, each	Nonrecurring Charge	Monthly Rate
(a)	56 Kbps		
	Month to Month	\$50.00	\$50.00
	One Year	\$50.00	\$47.00
	Three Years	\$50.00	\$44.00
	Five Years	\$50.00	\$41.00
(b)	128 Kbps		
	Month to Month	\$50.00	\$80.00
	One Year	\$50.00	\$76.00
	Three Years	\$50.00	\$72.00
	Five Years	\$50.00	\$68.00
(c)	256 Kbps		
	Month to Month	\$50.00	\$120.00
	One Year	\$50.00	\$112.00
	Three Years	\$50.00	\$105.00
	Five Years	\$50.00	\$98.00
(d)	384 Kbps		
	Month to Month	\$50.00	\$160.00
	One Year	\$50.00	\$150.00
	Three Years	\$50.00	\$140.00
	Five Years	\$50.00	\$130.00
(e)	1.544 Mbps		
	Month to Month	\$50.00	\$400.00
	One Year	\$50.00	\$380.00
	Three Years	\$50.00	\$360.00
	Five Years	\$50.00	\$340.00

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.7 FRAME RELAY SERVICE, Continued**

**7.7.5 Rates and Charges, Continued**

**K. Nonrecurring Monthly, Continued**

(3)	Frame Relay Permanent Virtual Connection (PVC), per PVC	Nonrecurring Charge	Monthly Rate
(a)	2 to 10 PVCs	\$20.00	\$8.00
(b)	11 to 20 PVCs	\$20.00	\$7.00
(c)	21 or more PVCs	\$20.00	\$6.00

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.8 MULTI-MEDIA DATA SERVICE (MMDS), Continued**

**7.8.2 Regulations, Continued**

- F. A Link, whether First, Additional, or Video is a transport over MMDS facilities between the Company's wire center and each customer designation location (CDL).
- G. The First Data Link is required in order to provide MMDS to a CDL. An Additional Data Link (ADL) is only available to CDLs with at least one First Data Link. An ADL is required if:
  - 1. An additional protocol is used, e.g., Ethernet and DS1, or
  - 2. There are more than eight nodes (CDLs).
- H. A Video Link is only available to CDLs with at least one First Data Link.
- I. The First Data Link, Additional Data Link and Video Link at each CDL must be ordered for a contract period of one (1), three (3), or five (5) years. All contracts are subject to the Contract Termination Liability as specified elsewhere under A10.10.2. Prior to the expiration of the contract period, the customer must notify the Company of the customer's choice of the following options:
  - 1. Convert to a new contract period of the same or different length, or
  - 2. Continue at the completed contract period's rate but on a month-to-month basis, or
  - 3. Discontinue service.
- J. If the customer does not notify the Company of one of the above options, then the Company will continue to bill the customer at the completed contract period's rate on a month-to-month basis.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.8 MULTI-MEDIA DATA SERVICE (MMDS), Continued**

**7.8.2 Regulations, Continued**

- K. If prior to the expiration of a contract, the customer converts to a contract period with a longer period of time, then the customer, at the customer's option, may receive credit for the elapsed time under the old contract toward the new contract period.
- L. MMDS requires at least one First Data Link to a CDL. When the First Data Link is terminated, then MMDS will be terminated to the CDL. An Additional Data Link and/or Video Link can be terminated without terminating the First Data Link to the CDL.
- M. In the initial order for MMDS service at a CDL, the contract period for Additional Data Links or Video Links cannot be longer than the contract period selected for the First Data Link.
- N. If the customer subsequently orders an Additional Data Link(s) or a Video Link(s) and the contract period for the First Data Link has not expired, then the following applies:
  - 1. The contract period selected for an Additional Data Link(s) or a Video Link(s) must be equal to or shorter than the remaining contract period for the First Data Link, or
  - 2. The contract period for the First Data Link will be extended to be coterminous with the contract period selected for the Additional Data Link or Video Link. The monthly rate for the First Data Link shall be equal to the First Data Link rate for the new contract period selected for the Additional Data Link and/or Video Link.

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**SECTION 7 – DIGITAL NETWORK SERVICES, Continued**

**7.8 MULTI-MEDIA DATA SERVICE (MMDS), Continued**

**7.8.3 Definitions**

**Additional Data Link** - Subsequent Data Links ordered from the same CDL to the same serving wire center as the First Data Link are rated as Additional Data Links.

**Customer Designated Location (CDL)** - A location specified by the customer for purposes of terminating Network or Switched Access Service such as the customer's premises or the building where an off-premises extension terminates.

**Data Link** - A Data Link (DL) in MMDS is the electrical connection of the customer's data terminal equipment from the Network Interface to the Company's network supporting MMDS. The Data Link includes the Network Interface, the Network Node, and the fiber optic transport facility.

**First Data Link** - The First Data Link is assessed on the first Data Link ordered by the customer for each CDL.

**Interoffice Transport** - Interoffice Transport provides for the transmission facilities between serving wire centers associated with two CDLs. The Interoffice Transport monthly rate applies to fiber optic transmission facilities between serving wire centers. The rate is applied to each airline mile or fraction thereof between the serving wire centers.

**MMDS Ethernet Service** - A Local Area Network (LAN) to Local Area Network (LAN) transport service for interconnecting IEEE 802.3 LANs data rates up to 10 Mbps. This service is distance limited to a -31 dB system loss budget. Ethernet service can be point-to-point or multipoint (a maximum of eight nodes).

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.8 MULTI-MEDIA DATA SERVICE (MMDS), Continued**

**7.8.3 Definitions, Continued**

**MMDS IBM 3270 Host/Remote Service** - A half-duplex, character oriented binary synchronous host to remote transport service offered in two configurations:

- (a) Support of BNC coaxial connections supporting up to two customer provided 3274 controllers.
- (b) Support of coaxial Terminal Adapter Ports for connection to customer provided 3299 type multiplexer.

Distance limitations for 3270:

- with IBM Remote Polling Query - 12,000 cable feet.
- without IBM Remote Polling Query - 3,200 cable feet.

**MMDS NFDS-1 Service** - A non-framed, DS1 point-to-point optical transmission at 1.544 Mbps. This service is provided without synchronization and is not channelized by the Company.

**MMDS RS-449/422 Service** - An Electronics Industry Association recommended electrical interface for balanced circuits. The MMDS transport supports RS-449/422 at speeds from 20 Kbps to 9.4 Mbps.

**MMDS Token Ring Service** - A LAN-to-LAN transport service for interconnecting IEEE 802.5 LANS at data rates up to 4 Mbps or 16 Mbps. This service is distance limited to a -31 dB system loss budget. Token Ring service can be point-to-point or multipoint (a maximum of eight nodes).

**MMDS V.35 Service** - A wideband electrical signal for asynchronous transmission up to 256 Kbps.

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**SECTION 7 - DIGITAL NETWORK SERVICES, Continued**

**7.8 MULTI-MEDIA DATA SERVICE (MMDS), Continued**

**7.8.4 Rates and Charges**

		Nonrecurring Charge	Monthly Rate
(a)	First Data Link 1		
	1 Year Contract 2	\$3,300	\$800.00
	3 Year Contract 2	\$3,300	\$775.00
	5 Year Contract 2	\$3,300	\$750.00
	Month to Month	---	Note 3
(b)	Additional Data Link 1		
	1 Year Contract 2	\$200.00	\$150.00
	3 Year Contract 2	\$200.00	\$135.00
	5 Year Contract 2	\$200.00	\$125.00
	Month to Month	---	Note 3
(c)	Video Link 1		
	1 Year Contract 2	\$3,000	\$425.00
	3 Year Contract 2	\$3,000	\$410.00
	5 Year Contract 2	\$3,000	\$400.00
	Month to Month	---	Note 3
(d)	Interoffice Transport - per airline mile	\$300.00	\$75.00

1 - The customer must subscribe to the First Data Link between the serving wire center and each customer designated location (CDL), in order to subscribe to an Additional Data Link or a Video Link. If the First Data Link is terminated, then all MMDS will be terminated to the CDL. The Additional Data Link and Video Link can be terminated without terminating the First Data Link to CDL.

2 - All contracts are subject to conditions for Contract Termination Liability.

3 - The Month-to-Month rate option will only be available after completion of one of the three contract period options. The Month-to-Month rate will be the same as the rate for the completed contract option.

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## SECTION 8 – MISCELLANEOUS SERVICE ARRANGEMENTS

### 8.1 Extension Service

#### 8.1.1 General

- A. Extension service provides the user with the capability for originating calls from or receiving calls at instruments provided at locations in addition to the location of the main station where such instruments are connected to the same exchange access line as the main station.
- B. Extension service provides for an extension station line component. An extension station line consists of wiring on a customer's premises to the jack or outlet of the extension station location, other than the inside wiring associated with the telephone jack or outlet of a main station location.
- C. An extension station line is provided without a monthly recurring rate unless specifically identified in this or other sections of this tariff.
- D. Extension station lines are subject to the nonrecurring charges specified in Section A4 of this tariff.
- E. Extension service will be provided in connection with all classes of basic exchange service, excluding public telephone service.'

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**SECTION 8 – MISCELLANEOUS SERVICE ARRANGEMENTS,**  
Continued

**8.2 Extension Line Channels**

**8.2.1 General**

- A. Where extension stations are provided at different premises, extension channel charges are applicable as set forth following, in addition to the basic rates as specified in Section 3 of this Tariff.
- B. The channel charges specified in this section apply where both terminals of a circuit are located in the same exchange area of the Company.

**8.2.2 Rates**

- A. Extension line channels associated with individual line residence and business service.
  - 1. Where the channel terminations are located on different premises, for use with Customer-provided station equipment:
    - (a) Local channel, per premises

	Monthly Rate
Rate Group 1 (ILL)	\$ 9.33
Rate Group 2 (ILL)	\$10.23
Rate Group 3 (ILL)	\$10.68
Rate Group 4 (ILL)	\$11.18
Rate Group 5 (ILL)	\$11.63

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**SECTION 8 – MISCELLANEOUS SERVICE ARRANGEMENTS,**  
Continued

**8.2 Extension Line Channels, Continued**

**8.2.2 Rates**

**A. Extension line channels associated with individual line residence and business service., Continued**

**1. Where the channel terminations are located on different premises, for use with Customer-provided station equipment:, Continued**

**(b) Interoffice Channel**

Interoffice Channel Charges shall apply to extension stations of individual line residence and business service served from a different wire center than the main station.

1. Between contiguous central office areas  
- Maximum charge (MI DPC) \$ 4.20
2. Between noncontiguous central office areas  
- Per one-quarter airline mile or fraction thereof, (MI 1/4 DPNC) 1.25  
- Maximum charge (MI DPNC) 26.10

**(c) For a two point channel not routed via the central office (limited to channels not more than one airline mile in length), per one-quarter airline mile (J50S 1) 1.25**

**B. Where the Company changes its office boundaries, and a customer's channel charge would be increased, the original channel charge will remain in effect for a period not to exceed one year, unless the service is discontinued, changed, or moved to another location, or unless otherwise ordered by the Public Service Commission.**

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**SECTION 8 – MISCELLANEOUS SERVICE ARRANGEMENTS,**  
Continued

**8.3 Netcon Telcom VOICE MAIL**

**8.3.1 Rates and Charges**

**A. Netcon Telcom Voice Mail**

		Nonrecurring Charge	Monthly Rate		
			Minimum	Maximum	Current
1.	Per Residence Single Line (a) Each	\$--	\$3.00	\$7.00	\$4.75
2.	Per Business Single Line (a) Each	\$--	\$3.50	\$7.50	\$5.25
3.	Per Analog Centrex Station (a) Each	\$--	\$3.50	\$7.50	\$5.25

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## **SECTION 8- MISCELLANEOUS SERVICE ARRANGEMENTS**

### **8.4 DID and IOD Service**

#### **8.4.1 Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems**

##### **A. General**

1. Direct-In-Dialing Service is furnished subject to the availability of facilities and telephone numbers.
2. The service includes the central office switching equipment necessary for in-dialing from the exchange and toll network directly to the stations associated with switching equipment located at the customer's premises.
3. The service must be provided on all lines in a trunk group arranged for inward service. Where Direct-In-Dialing is required on more than one group of trunks or central office lines, each such group shall be considered as a separate Direct-In-Dialing Service.
4. The subscriber must subscribe to trunks in sufficient number, as determined by the Company, to prevent network degradation. The assignment of telephone numbers and the sequence of the numbers assigned to a DID Service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in Section 7.20.1b are applicable for each unused block of telephone numbers. DID numbers reserved for future use are provided in blocks consisting of 100 consecutive numbers. The Company does not guarantee to provide a number block consecutive to any other number block.

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## SECTION 8 - MISCELLANEOUS SERVICE ARRANGEMENTS

### 8.4 DID and IOD Service , Continued

#### 8.4.1 Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems, Continued

##### A. General, Continued

9. Directory listings will be provided in accordance with the regulations found in Section 6 of this tariff for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.
10. In addition to the rates and charges specified in Section 7.20.1b, appropriate service connection, move, change, and installation charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing DID Service.
11. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID Service and changes the type of customer premises switching equipment. However, the following provisions apply:
  - (a) The customer must maintain at least the same DID Service requirements.
  - (b) The replacing of customer premises equipment must be served by the same central office as the existing customer premises equipment.
  - (c) Central office switching equipment additions or modifications must not be required in order to provide DID Service to the replacing customer premises switching equipment.

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**SECTION 8 - MISCELLANEOUS SERVICE ARRANGEMENTS**

**8.4 DID and IOD Service , Continued**

**8.4.1 Direct-In-Dialing (DID) to Customer-Premises Located Switching Systems,  
Continued**

**A. General, Continued**

12. All charges are applicable to DID Service requirements which exceed the customer's existing DID arrangements.
13. DID Block of One Number is also available. This service will accommodate customer requests for vanity numbers to be added to their DID number groups.

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## SECTION 8 – MISCELLANEOUS SERVICE ARRANGEMENTS

### 8.4 DID and IOD Service , Continued

#### 8.4.2 Netcon Telcom Total Solutions

##### A. General

Netcon Telcom Total Solutions, as specified in Section A18.10.8 of this Tariff, provides for a discounted Direct Inward Dialing (DID) Station Numbers (80 numbers or less and/or 200 numbers or less) rate for customers who qualify and subscribe to a 12, 36, or 60 months Term Period. A customer must have a minimum of 80 Direct Inward Dialing (DID) Station Numbers or less and/or 200 DID Service Station Numbers or less to receive the following discounted rates:

Direct-In-Dialing Station Numbers 1				
		12 Months	36 Months	60 Months
1.	DID Service, 80 Numbers of Less			
(a)	Establish First Trunk Group and Provide First 20 DID Numbers	\$95.00	\$90.00	\$80.00
(b)	Each Additional Group of 20 DID Numbers	\$95.00	\$90.00	\$80.00
2.	DID Service, 200 Numbers of Less			
(a)	First 100 DID Station Numbers	\$420.00	\$400.00	\$350.00
(b)	Second 100 DID Station Numbers			
I.	Establish Entire Second 100 DID Number Group	\$340.00	\$320.00	\$290.00
II.	Establish Multiples of 20 DID Number			
(i)	For the first 20 DID Numbers 2	\$76.00	\$72.00	\$64.00
(ii)	Each additional group of 20 DID numbers	\$76.00	\$72.00	\$64.00

NOTE 1: The above rates and charges are in addition to the rates and charges for other services or facilities with which this service is associated. Installation charges as identified in A13.20.1b. will apply.

NOTE 2: Service is furnished subject to the availability of appropriately equipped central offices.

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## SECTION 8 – MISCELLANEOUS SERVICE ARRANGEMENTS

### 8.4 DID and IOD Service , Continued

#### 8.4.2 Netcon Telcom Total Solutions, Continued

##### B. Early Termination Charge

Should the customer terminate the agreement before the expiration date, the customer shall pay 90% of the rates and charges as specified above for the minimum quantity in the agreement for the remaining life of the Term Period.

#### 8.4.3 Identified-Outward-Dialing (IOD) from Customer-Premises Located Switching System

##### A. General

1. Identified-Outward-Dialing Service is furnished subject to the availability of facilities within the subscriber's normal central office area.
2. The service includes the service arrangements and/or the central office equipment necessary for identification of outgoing toll messages and billing of toll messages by station number.
3. The service must be provided on all trunks or lines in a group.
4. Where Identified-Outward-Dialing is requested on more than one group of trunks or lines, each such group shall be considered as a separate service.

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## SECTION 8 – MISCELLANEOUS SERVICE ARRANGEMENTS

### 8.4 DID and IOD Service , Continued

#### 8.4.3 Identified-Outward-Dialing (IOD) from Customer-Premises Located Switching System, Continued

##### B. Rates

		Installation Charge	Monthly Rate	3-Year Termination Charge
(1)	Identified-Outward-Dialing Service			
	(a) First 10 trunks in a group with a minimum charge of 10 trunks	\$550.00	\$308.00	\$6,000.00
	(b) Eleventh trunk and each subsequent trunk in a group, per trunk	\$55.00	\$30.80	\$600.00

NOTE: The above rates and charges are in addition to the rates and charges for other service or facilities with which this service is associated.

#### 8.4.4 Direct Inward/Outward Dialing (DIOD) Service

##### A. General

1. Direct Inward/Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. Rotary hunt does not apply.

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## SECTION 8 - MISCELLANEOUS SERVICE ARRANGEMENTS

### 8.4 DID and IOD Service , Continued

#### 8.4.4 Direct Inward/Outward Dialing (DIOD) Service, Continued

##### B. Conditions

1. The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to DID service are applicable to DIOD service.
2. This service is subject to the availability of existing equipment and facilities.
3. Centrex Services are exempt from this offering.
4. Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide DID service. Overflow of calls between the two arrangements is not permitted.
5. Where the DIOD service is provided from a different central office area of the serving exchange, interoffice channel charges as specified in Section A9.2 of this Tariff will apply.
6. Where the DIOD service is provided from a different exchange area, the interoffice channel and usage charges as specified in Section A9.1 of this Tariff apply for each interexchange channel.
7. Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD functionality rate element is an adder to the existing trunk rate(s).
8. The customer is responsible for providing intercept on assigned unused telephone numbers associated with DIOD service.

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**SECTION 8 – MISCELLANEOUS SERVICE ARRANGEMENTS**

**8.4 DID and IOD Service , Continued**

**8.4.4 Direct Inward/Outward Dialing (DIOD) Service, Continued**

**C. Rates**

(1)	DIOD Rates	Monthly rate	Nonrecurring Charge*
	Per Trunk- Month to Month	\$8.00	\$95.00
	Per Trunk- One Year Term	\$5.00	\$95.00
	Per Trunk- Three-Year Term	\$4.00	\$95.00

\* The nonrecurring charge is applicable on the initial service request. The DID Installation Charges as specified in Section 7.20.1.B of this Tariff are not applicable in addition to this charge; however, the Service Charges as specified in Section 4 are applicable. On subsequent service requests, applicable service charges shall apply.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE**

**9.1 Unloading of Cable Pairs**

**9.1.1 Rates**

- A. Per Pair, per Local Channel (PLUNLD)
- B. Per Interoffice Channel (PLUNLD)

**9.2 Digital Private Line Service**

**9.2.1 General**

- A. Digital Private Line Service is furnished for Intraexchange Communications by the Company.
- B. The service is provided for the transmission of digital signals only and is furnished only via digital transmission facilities.
- C. Digital Private Line Service provides for the simultaneous two-way transmission of synchronous digital signals at speeds of 2.4, 4.8, 9.6 and 56 Kbps between customer locations where appropriate digital facilities for this service are available as determined by the Company.
- D. Multipoint Service and/or Secondary Channel capability may not be available at all Digital Private Line Service locations.
- E. To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the channel facility provided by the Company.
- F. Unless specified following, the regulations for Digital Private Line Service specified herein apply in addition to the regulations set forth in Section 2 preceding.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.1 General, Continued**

G. The rates specified for Digital Private Line Service are in Section 10.2.3 following. The Company will provide a digital facility over existing interoffice carrier equipment and/or transmission facilities compatible with Digital Private Line Service. If new equipment and facilities or changes to existing facilities are required to provide for Digital Private Line Service, a special construction charge based on the cost incurred to make the changes may apply in addition to these rates.

H. Digital Private Line Service is available on a month-to-month basis only.

**9.2.2 Regulations**

**A. Description of Service**

1. Service is furnished for the simultaneous two-way transmission of digital signals at synchronous rates of 2.4, 4.8, 9.6 and 56 Kbps between two or more points located within an exchange.
2. Service is furnished for duplex operation only.
3. A minimum initial service period of 3 months is required.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.2 Regulations, Continued**

**B. Definitions**

1. Channel Service Unit - The term "Channel Service Unit" (CSU) denotes equipment provided by the customer to terminate a digital facility on the customer's or Other Common Carrier's premises.
2. Digital Interoffice Channel - The term "Digital Interoffice Channel" denotes a path (or paths) for digital transmission between a Serving Wire Center and Node Central Office, or between Node Central Offices, within an exchange. An interoffice channel may be furnished in such manner as the Company may elect.
3. Digital Local Channel - The term "Digital Local Channel" denotes a path for Digital Private Line Service furnished from the Serving Wire Center to the customer's premises.
4. Multipoint Service - The term "Multipoint Service" denotes a service which provides communications capability between more than two private line station locations by means of a bridging or hubbing arrangement. For the provision of Digital Private Line Service, the bridging or hubbing arrangement shall be located at the Node Central Office.
5. Node Central Office - The term "Node Central Office" denotes that physical location the Company had designated as a test, maintenance, and monitoring center to service one or more Serving Wire Centers. There may be more than one Node Central office within an exchange.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.2 Regulations, Continued**

**B. Definitions, Continued**

6. Secondary Channel - The term "Secondary Channel" denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.
7. Serving Wire Center - The term "Serving Wire Center" denotes the local telephone central office assigned to subscribers in a well defined area. A Serving Wire Center may be further designated by the Company as a Node Central Office.

**C. Method of Applying Rates**

1. A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises.
2. Node Terminations are applied to each termination within the Node Central Office. A charge is applicable for each Local Channel and/or Digital Interoffice channel connected within a Node Central Office.
3. A Digital Interoffice Channel will be required when a Digital Local Channel originates from a Serving Wire Center that is not a Node Central Office. The rate is based on airline mileage, or fraction thereof, between the Serving Wire Center and the Node Central Office.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.2 Regulations, Continued**

**D. Connections**

1. Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment, and Customer-Provided Communications Systems may be connected to Digital Private Line Service when such a connection is made in accordance with the provision specified in 10.2.2d.(2.) and (3.) following.
2. The responsibility of the Company shall be limited to the furnishing and maintenance of service to a network interface on the customer's premises where provision is made for the connection of local service. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with the Digital Private Line Service such equipment or facilities are operating properly.
3. The customer responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.
4. The customer shall be responsible for payment of a Trouble Location Charge for visits by the Company to the premises of the customer where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.2 Regulations, Continued**

**D. Connections, Continued**

**5. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment, and Customer-Provided Communications Systems.**

**(a) The following provisions will apply:**

**I. Customer-Provided Terminal Equipment, Customer-Provided Communications Systems may be connected at the premises of the customer, or user to Digital Private Line Service.**

**II. The customer or user, by use of its own derivation equipment, may create digital bit streams from Digital Private Line Service. Such equipment may be connected for transmission of such bit streams when connected through a customer-provided CSU.**

**(b) Connections to Other Services Furnished by the Company to the Same Customer:**

**I. Digital Private Line Service as furnished by the Company may be connected to another service or to other services furnished by the Company as specified following:**

- (i) At the premises of the customer or user to Private Line channels of the following types furnished under the rates and regulations of this Company's Tariff.**  
**- Type 2120 and 2122 Channels**

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.2 Digital Private Line Service, Continued**

**9.2.2 Regulations, Continued**

**D. Connections, Continued**

**6. Responsibility of the Company**

- (a) The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer or user. Digital Private Line Service is not represented as adapted to the use of such equipment or system. Where such equipment or system is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for Digital Private Line Service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:
- the through transmission of signals generated by such equipment or system, or for the quality of, or defects in such transmission; or
  - the reception of signals by such equipment or system; or
  - damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
- (b) The Company shall not be responsible to the customer or user if changes in any of the facilities, operations, or procedures of the Company utilized in the provision of Digital Private Line Service render any facilities or equipment provided by a customer or user obsolete, or require modifications or alteration of such equipment or system or otherwise affects its use or performance.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.2 Regulations, Continued**

**D. Connections, Continued**

**6. Responsibility of the Company, Continued**

- (c) The Company undertakes to maintain and repair the facilities which it furnishes. The customer or user may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.
- (d) The Company has set a design objective of 99.5% error free seconds of operations at all speeds with Digital Private Line Service.

**E. Payment Arrangements and Credit Allowance**

- 1. The minimum period for which service is furnished and for which charges are applicable is 3 months.
- 2. Suspension of service is not allowed.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.2 Regulations, Continued**

**E. Payment Arrangements and Credit Allowance, Continued**

**3. Continued**

- (c) Interruption for a period of twenty-four hours or more, credit is allowed for the proportionate part of the monthly charge in multiples of one day for each twenty-four hours or major fraction thereof of interruption for the portion of the service affected by the interruption.

Note 1: Two or more interruptions of 30 minutes or more, during any period up to, but not including 3 hours, shall be considered as one interruption.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.2 Regulations, Continued**

- F. Private line service shall not be used for any purpose for which payment or other compensation shall be received by either the customer or any authorized user, or in the collection, transmission, or delivery of any communications for others, except as provided:
- Where the use of the service relates to coordination or exchange of pooled electrical power, for the transmission of communications between any two or more stations of such service or similar services furnished to others who are parties to the coordinating or exchange arrangement; or
  - For the transmission of communications to, from, within and between air carriers, where the customer is in aeronautical communications company licensed under the Aviation Services rules of the Federal Communications Commission to operate stations in the aeronautical mobile and fixed services.
- This provision does not prohibit an arrangement between the customer and the authorized user to share the cost of the private line service.
- Private line services are furnished for use between two or more designated premises. The services are intended only for communications in which the customer or an authorized user has a direct interest.
- Any entity intending to resell intraexchange private line services must be certificated by the Florida Public Service Commission as an Alternative Access Vendor (AAV).



**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.3 Rates and Charges**

**A. Services wholly within the same Intranodal Area**

1. A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel charges apply per local channel.

		Nonrecurring Charge		Monthly Rate
		First	Additional	
(a)	2.4 Kbps	\$340.00	\$105.00	\$49.35
(b)	4.8 Kbps	\$340.00	\$105.00	\$49.35
(c)	9.6 Kbps	\$340.00	\$105.00	\$49.35
(d)	56.0 Kbps	\$340.00	\$105.00	\$69.10

2. A Node Channel Termination is required at the Company's Node Central Office. Node Channel Termination per local channel, each.

		Nonrecurring Charge		Monthly Rate
		First	Additional	
(a)	2.4 Kbps	\$44.00	\$38.00	\$9.40
(b)	4.8 Kbps	\$44.00	\$38.00	\$9.40
(c)	9.6 Kbps	\$44.00	\$38.00	\$9.40
(d)	56.0 Kbps	\$44.00	\$38.00	\$27.80

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.3 Rates and Charges, Continued**

**A. Services wholly within the same Intranodal Area, Continued**

3. A Digital Interoffice Channel is furnished between a serving wire center and the Node Central Office or between Node Central Offices. Digital Interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice mileage rates is determined by the total length in miles of that interoffice channel. A flat rate and a rate per mile apply to each band 2 for each Digital Interoffice Channel provided.

- (a) Interoffice channel, each channel 0 - 8 miles

**I. Fixed rates applicable**

		Nonrecurring Charge	Monthly Rate
(a)	2.4, 4.8, and 9.6 Kbps	\$100.00	\$18.95
(b)	56.0 Kbps	\$100.00	\$37.55

**II. Each mile or fraction thereof**

		Nonrecurring Charge	Monthly Rate
(a)	2.4, 4.8, and 9.6 Kbps	---	\$1.90
(b)	56.0 Kbps	---	\$3.80

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.3 Rates and Charges, Continued**

**A. Services wholly within the same Intranodal Area, Continued**

**3. Continued**

**(b) Interoffice channel, each channel 9 - 25 miles**

**I. Fixed rates applicable**

	Fixed rates applicable	Nonrecurring Charge	Monthly Rate
(a)	2.4, 4.8, and 9.6 Kbps	\$100.00	\$18.95
(b)	56.0 Kbps	\$100.00	\$37.55

**II. Each mile or fraction thereof**

	Fixed rates applicable	Nonrecurring Charge	Monthly Rate
(a)	2.4, 4.8, and 9.6 Kbps	---	\$1.85
(b)	56.0 Kbps	---	\$3.70

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.2 Digital Private Line Service, Continued**

**9.2.3 Rates and Charges, Continued**

**B. Optional Features and Functions**

**1. Multipoint Service, per local or interoffice channel bridged 3.**

		Nonrecurring Charge	Monthly Rate
(a)	2.4, 4.8, and 9.6 Kbps	\$28.00	\$22.35
(b)	56.0 Kbps	\$28.00	\$33.35

**2. Secondary Channel Capability, per local channel**

		Nonrecurring Charge	Monthly Rate
(a)	Each 3,4,5	\$225.00	\$15.00

Note 1: Nonrecurring charges are described in 10.2.4a.

Note 2: Refer to the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4 for mileage measurement methodology and wire center Vertical (V) and Horizontal (H) coordinates.

Note 3: Not available at all service locations.

Note 4: This option cannot be provided where 56.0 Kbps repeaters are required for digital local channels.

Note 5: Nonrecurring charge is applicable only if Secondary Channel service is being added subsequent to the installation of basic service.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.4 Types of Rates and Charges**

- A. The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

1. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

2. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions, and service rearrangements.

(a) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate. If additional services are installed at a later date, then the First Service Installed rate and the Additional Service rate would apply regardless of what service already existed. The nonrecurring charges for the Installation of Services are set forth in 10 preceding.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.2 Digital Private Line Service, Continued**

**9.2.4 Types of Rates and Charges, Continued**

A. The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:, Continued

**2. Nonrecurring Charges, Continued**

**(b) Service Rearrangements, Continued**

**I. Continued**

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service. Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name),
- Change of customer or customer's premises address when the change of address is not a result of physical relocation of equipment.
- Change in billing data (name, address or contact same or telephone number).

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.4 Types of Rates and Charges, Continued**

A. The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:, Continued

**2. Nonrecurring Charges, Continued**

**(b) Service Rearrangements, Continued**

II. All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.
- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.
- For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.2 Digital Private Line Service, Continued**

**9.2.4 Types of Rates and Charges, Continued**

**C. Changes**

1. Customer required changes of data transmission rate for a Digital Private Line Service, subsequent to initial installation where no premises visit is required, will not be treated as a change of service. One-half of the non-recurring charges as outlined in 10 will be applicable for these data transmission rate changes.

**9.2.5 Moves**

**A. A move involves a change in the physical location of one of the following:**

1. The point of interface at the customer premises.
2. The customer's premises.

**B. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.**

1. **Moves Within the Same Building -** When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.1 General, Continued**

- E. Where the Company changes its office boundaries, and a customer's channel charge would be increased, the original channel charges will remain in effect for a period not to exceed one year, unless the service is discontinued, changed, or moved to another location, or unless otherwise ordered by the Public Service Commission.

**9.3.2 Rules and Regulations**

**A. Users**

A private line service may be used for one or more of the purposes specified in (1.) through (8.) following:

1. For the transmission of communications to or from the customer and relating directly to the customer's business. No one may be a customer for a private line service who does not have a communication requirement of his own for its use except as provided in (3.) and (7.) following.
2. For the transmission, to all stations simultaneously, of communications which relate directly to matters of common interest to the customer and the authorized users, when those connected to the service are all in the same general line of business;

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.2 Rules and Regulations, Continued**

**A. Users, Continued**

3. For the transmission of communications relating directly to the business of a subsidiary corporation over which the customer exercises control through the ownership of more than 50% of the voting stock;
4. For the transmission of communications to or from any station on a service furnished to a Department or Agency of the United States Government when the head of the Department or Agency, or his duly authorized representative, notifies the Company in writing that the use is intended only for official United States Government business;
5. Where the customer is an organized stock or commodity exchange, for the transmission of communications to or from an exchange located on the floor of such exchange and relating directly to the business of the member.
6. Where the use of the service relates to coordination or exchange of pooled electrical power, for the transmission of communications between any two or more stations of such service or similar services furnished to others who are parties to the coordinating or exchange arrangement;
7. For the transmission of communications to, from, within and between air carriers, where the customer is an aeronautical communications company licensed under the Aviation Services rules of the Federal Communications Commission to operate stations in the aeronautical mobile and fixed services; or

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.2 Rules and Regulations, Continued**

- C. Use by Others Private line service shall not be used for any purpose for which payment or other compensation shall be received by either the customer or any authorized user, or in the collection, transmission, or delivery of any communications for others, except as provided in 10.3.2a.(6.) and (7.), preceding. This provision does not prohibit an arrangement between the customer and the authorized user to share the cost of the private line service.

Private line services are furnished for use between two or more designated premises. The services are intended only for communications in which the customer or an authorized user has a direct interest.

Any entity intending to resell intraexchange private line services must be certificated by the Florida Public Service Commission as an Alternative Access Vendor (AAV).

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.2 Rules and Regulations, Continued**

**D. Channel Derivation**

Additional channels may be created from a channel provided for private line service use as provided in (1.) and (2.) following:

1. Customers or authorized users by use of their own equipment, and in accordance with the normal transmission characteristics of the private line.

**E. Connections Involving Private Line Services**

The Company will furnish, maintain, and repair all facilities and Company provided equipment necessary for private line service, except that, the customer or authorized user may provide his own terminal equipment or communication systems for use with such service as expressly authorized.

- F. The rates, rules, and regulations for Telecommunications Service Priority (TSP) System service shall also apply in regard to Intraexchange Private Line Service.**

**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE, Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.3 Definitions, Continued**

**Interoffice Channel Termination**

The Interoffice Channel Termination rate element applies only to DS1 service offering and is in addition to the Interoffice Channel rate element. Interoffice Channel Termination provides the equipment and arrangements necessary to terminate the Interoffice Channel facility at a serving wire center. One Interoffice Channel Termination charge applies for the termination of each end of an Interoffice Channel facility for DS1 service.

**Local Channel**

A local channel provides for a communications path between a designated customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

**Multiplexing Arrangements**

Multiplexing provides for arrangements to convert a single higher capacity or bandwidth circuit for bulk transport to several lower capacity or bandwidth circuits. Multiplexing is only available at a Telephone Company designated Hub Wire Center arranged for multiplexing. All types of multiplexing may not be available at each Hub Wire Center.

**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.3 Definitions, Continued**

**Supplemental Features**

Supplemental Features may be added to a private line circuit to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific facilities, but rather represent the end result in terms of performance characteristics which may be obtained. These characteristics may be obtained by using various combinations of facilities. Although the facilities necessary to perform a specified function may be installed at various locations along the path of the circuit, including the CDL, it will be provided for as a single rate element.

Examples of Supplemental Features that are available include, but are not limited to, riding and conditioning.

**Telemetry/Alarm Bridging Service (TABS)**

**Master Station** - The one station of a multi-point system located on a customer's premises which communicates with, or receives communications from, each remote station.

**Remote Station** - One of the many stations of a multi-point system located on a customer's premises which is connected to the master station via the applicable TABS arrangement.

**Master Station Channel** - The dedicated private line channel of a TABS system connecting the master station to the primary bridge.

**Remote Station Channel** - The dedicated private line channel of a TABS system connecting each remote station to its bridge.



**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE, Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions**

- A. Sub Voice Grade - These channels are furnished for operations on a two-point or multipoint basis subject to the number of point limitations indicated for each type and are provided for use with customer-provided power and signaling equipment. It is expressly declared that metallic facilities are in continually decreasing supply and that the Company does not hold itself in a position to make such facilities available. In addition, if modernization programs dictate the replacement of existing metallic facilities with non-metallic facilities such as fiber optics, the Company will not be required to continue this service over metallic facilities. This service is limited to the area served by the same switching equipment. The various types of services furnished are as follows:
1. A two-wire interface with two-wire facilities suitable for use with direct current continuity type of equipment. Signaling (Current and Voltage) must be within the criteria as described following and circuits are limited to three station locations. This type channel may also be used to furnish auxiliary features (such as lights, hold, signaling, etc.). Current applied by CPE - ac & dc components per conductor, not to exceed 0.150 amperes Magnitude of the peak of - not to exceed 70.7 volts (50 volts rms) except the voltage between any continuous dc voltage not to exceed 135 volts. conductor and ground
  2. A two-wire interface with two-wire facilities suitable for low speed, unidirectional series-operated signaling. Transmission specifications as described in Technical Reference, "Transmission Specification for Low Speed Signaling System Channels". Service is limited to one serving wire center where metallic facilities are available.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**B. Voice Grade**

1. **Two-Wire Voiceband Facility** - These facilities are unconditioned and are capable of transmitting voice or data signals within the frequency spectrum of approximately 300 Hz to 3000 Hz. These facilities are furnished on a two-point or multipoint basis and may be terminated two-wire or four-wire at the point of termination. They permit the simultaneous transmission of information in both directions over a circuit, but it is not possible to ensure independent information transmission in both directions. Supplemental features may be added, at applicable charges, to enhance the operational capabilities of these facilities.
2. **Four-Wire Voiceband Facility** - These facilities are unconditioned and are capable of transmitting voice or data signals within the frequency spectrum of approximately 300 Hz to 3000 Hz. The facilities are furnished on a two-point or multipoint basis and may be terminated two-wire or four-wire at the point of termination. When terminated four-wire, they permit simultaneous independent transmission of information in both directions over a circuit. However, when terminated two-wire, simultaneous independent transmission cannot be supported. Supplemental features may be added, at applicable charges, to enhance the operational capabilities of these facilities.

- C. **Served Direct Channels** are provided on a direct basis and are limited to one airline mile in length. These channels will be provided only at the option of the Company. Refer to Section 10.3.6r. for the applicable rate associated with Served Direct Channels.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

D. Description of Terminating Options - Customer defined specific terminating options provide a clearly delineated interface between Telephone Company and customer facilities at the point of termination at the CDL. Terminating Options facilitate the design, isolation, and testing of the service. The description of each Terminating Option defines the most effective use of the Terminating Option. The technical parameters of each type of associated interface are set forth in Section 7000 of the GTE Technical Interface Reference Manual. Although a customer is not restricted from alternate applications, except where such application is harmful to the network, the Telephone Company cannot guarantee technical performance for other than the applications stated below. Terminating Options are nonchargeable.

**1. Voice Grade**

- (a) Two-Wire Voice Grade, Non-Data, Without Signaling - This option provides a two-wire interface to a customer and terminates an effective two-wire facility for voice transmission only. Customer provided signaling must be limited to tones in the voice band. Customer provided voiceband signaling equipment must limit transmission power to 0.0 dBm peak and -13 dBm average power over a three-second period.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**1. Voice Grade**

- (d) **Two-Wire Voice Grade Station Connecting Facility Termination** - This option provides a means to terminate an effective two-wire facility or an effective four-wire facility with a two-wire customer interface on a telephone, key system, PBX, ACD, or similar equipment. This option is normally used to terminate facilities that furnish foreign central office service, the station end of PBX off premises service, or private switched service network access lines. The option provides both the transmission and loop signaling functions normally associated with these services. The option is also used to terminate facilities arranged with automatic ringdown signaling. This option provides the loop and ringdown signaling with the facility.
- (e) **Two-Wire Station Connecting Facility Termination for the Open End of an Off Premises PBX Extension Terminating** options are available depending on the signaling range of the PBX (or similar system) as defined in Part 68 of the FCC Rules and Regulations. Type 1 is an option requiring range extension equipment at the CDL. Type 2 is an option with range extension equipment at the CDL. If needed, the loop signaling range equipment for Type 1 must be specifically specified.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**1. Voice Grade**

- (f) Dial Repeating Tie Trunk Termination - Two network terminating options are provided for terminating effective four-wire transmission facilities used to furnish dial repeating tie trunk services. These options are described in terms of the interface they provide to a PBX (or similar system).
- I. A Type I tie line termination provides the customer with a two-wire transmission interface and includes either two-wire or four-wire E&M type signaling. Transmission and signaling interface options available are described in Part 68 of the FCC Rules and Regulations. This option provides the E&M type signaling with the facility.
- II. A Type III tie line termination provides the customer with a four-wire transmission interface and includes either two-wire or four-wire E&M type signaling. Transmission and signaling options available are described in Part 68 of the FCC Rules and Regulations. This option provides the E&M signaling with the facility.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(a) General, Continued**

V. The rates specified for High Capacity Digital Service contemplate the provision of a digital quality facility utilizing existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities, or changes to existing facilities are required for the provision of this service, a special construction charge will apply in addition to the rates for High Capacity Digital Service.

VI. Fractional T1 (FT1) facilities are furnished for the transmission of isochronous bipolar serial data and are available at transmission rate groupings of N x 56 Kbps or N x 64 Kbps where N equals 2, 4, or 6. FT1 channels are contiguous within the network and can be used to create a wideband circuit using customer provided equipment. When N x 64 FT1 is ordered in conjunction with DS1 service for multiplexing purposes, the DS1 must have Clear Channel Capability as described in Section A25.3.4d.(2)(c.) of this tariff. FT1 service at a rate of N x 64 Kbps will only be provided where Clear Channel Capability is available in the network. Where Clear Channel Capability is not available, N x 56 Kbps service can be provided in lieu of N x 64 Kbps.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(a) General, Continued**

- VII.** Fiber Connection service facilities provide for the transmission of an isochronous serial data stream at a rate of 6.312 Mbps, encoded and converted to a signal suitable for optical transport. Fiber Connection service is transmitted on fiber optic cable. When Fiber Connection is provided with a fiber optic interface at the customer's designated location (CDL), a single transmission channel is provided with a data rate dependent on the Telephone Company standard fiber optic terminal equipment used to provision the facility. When Fiber Connection is provided with an electrical interface, four transmission channels of 1.544 Mbps each are provided at the interface.

Fiber Connection is offered only on a protected basis between a CDL and its serving wire center. Fiber Connection is not available with multipoint services. The interoffice channel between serving wire centers for Fiber Connection must be ordered as 4 DS1s.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(b) Regulations**

**I. Description of Service**

- (i) High Capacity Digital Service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero (BPRZ) isochronous digital signals at a speed of DS1/1.544 Mbps between two points located within an exchange.
- (ii) Multipoint service is not available.
- (iii) A minimum service period of one month is required. Connection of DS1/1.544 Mbps communication systems provided by others may be made on a permissive basis as provided for in Section 2. The Company does not represent its High Capacity Digital Service as adapted for such connections, and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(b) Regulations, Continued**

**I. Description of Service, Continued**

- (iv) A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as:
  - proper termination of the service
  - amplification
  - signal shaping
  - remote loop-back
- (v) The design, maintenance, and operation of High Capacity Digital Service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center, (SWC) - and/or through remote SWCs; (2) a customer premises to the SWC - and/or to remote SWCs - partial channel (link), or (3) a central office to central office (inter-office) partial channel (link).

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(b) Regulations, Continued**

**1. Description of Service, Continued**

- (vi) High Capacity Digital Service may also be furnished on a link (partial channel) basis when connected to Netcon Telcom Centrex Service.1
- (vii) All appropriate rates specified in other tariff sections are in addition to the monthly rate for High Capacity Digital Service specified in this Tariff.
- (viii) Shared use of Fiber Connection service and Fractional T1 (FT1) service is not available.
- (ix) When a customer orders a Fiber Connection Local Channel, he must specify whether the interface is to be electrical or optical. The customer must order Fiber Connection as four DS1s and indicate the Network Channel Interface (NCI) code for either electrical or fiber optic termination.
- (x) Fiber Connection is not available on a month-to-month basis.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(c) Definitions**

**Channel Service Unit** - The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

**DS1** - This denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(c) Definitions, Continued**

**Fiber Connection Service** - Provides a High Capacity Digital interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data. The Telephone Company, at the option of the customer, will provide either an electrical or a fiber optic interface. The electrical interface option provides four electrical channels at 1.544 Mbps each. The fiber optic interface option is provided in a single mode fiber and terminates on fiber optic connectors. The 6.312 Mbps signal will be made up of four transmission channels of 1.544 Mbps each and will be encoded to an optical data rate dependent on the fiber optic terminal equipment used by the Telephone Company to provision the facility. When the optical interface is selected, it is the customer's responsibility to provide the optical line termination at his premises. This equipment must be compatible with the equipment provided by the Telephone Company. Service will be provided on a one for one protected basis only.

**Fiber Optic Interface** - The term "Fiber Optic Interface" denotes the termination of service with single mode fiber optic cable at the customer premises. When this interface is selected, it is the customer's responsibility to provide the optical line termination at his premises. This equipment must be compatible with the Telephone Company provided equipment.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(c) Definitions, Continued**

Fractional T1 (FT1) Service - Provides a DS1 interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals and is limited to groupings of N x 56 Kbps or N x 64 Kbps where N equals 2, 4, or 6.

Interoffice Channel - The term "Interoffice Channel" denotes a path (or paths) for digital transmission between Company Serving Wire Centers within an exchange. An interoffice channel may be furnished in such manner as the Company may elect.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(d) Application of Rates, Continued**

- I. One (1) Local Channel is furnished from the customer's premises to the serving wire center.**
- II. Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices. For Fractional T1 (FT1) service, Interoffice Channels must be ordered as Fractional Interoffice Channels in the same grouping (N x 56 Kbps or N x 64 Kbps where N = 2, 4, or 6) as the associated FT1 Local Channels. For Fractional T1 Service, Hub Termination must be ordered as Fractional Hub Termination in the same grouping (N x 56 Kbps or N x 64 Kbps where N = 2, 4, or 6) as associated FT1 Local Channels.**  
  
**Interoffice Channels between serving wire centers for Fiber Connection Service must be ordered as four (4) DS1s.**
- III. Airline distance between Company Central Offices shall be developed using the methodology and Vertical (V) and Horizontal (H) coordinates contained in Section 6 of this Tariff. Fractional mileage shall be rounded up to the next full mile.**

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(c) Connections, Continued**

**II. Responsibility of the Company, Continued**

- (ii) The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communication systems provided by a customer or joint user. High Capacity Digital Service is not represented as adapted to the use of such equipment or system. Where such equipment or system is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for High Capacity Digital Service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**II. Responsibility of the Company, Continued**

**(ii) Continued**

- (1) the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or
- (2) the reception of signals by such equipment or systems, or
- (3) damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.

- (iii) The Company shall not be responsible to the customer or joint user if changes in any of the facilities, operations, or procedures of the Company utilized in the provision of High Capacity Digital Service render any facilities or equipment provided by a customer or joint user obsolete, or require modification or alteration of such equipment or system, or otherwise affects its use or performance.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE, Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(c) Connections, Continued**

**III. Responsibilities of the Customer, Continued**

- (ii) The operating characteristics of the customer or joint user premises equipment or facilities shall be such as to not interfere with any of the service offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or joint user does not: endanger the safety of the Company employees or the public; damage, require change in, or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities; or otherwise injure the public in its use of the Company's services. Upon notice that the equipment provided by a customer or joint user is causing or is likely to cause such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**III. Responsibilities of the Customer, Continued**

- (iii) The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/ or changes in outside plant facilities, the customer or joint user will be responsible for all expenses incurred in changes to his premises equipment.
- (iv) The customer shall be responsible for payment of a Trouble Location Charge, as set forth in Section A15 of this Tariff, for visits by the Company to the premises of the customer or joint user where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**IV. Connection of Customer-Provided Terminal Equipment,  
Customer-Provided Derivation Equipment, and Customer-  
Provided Communications Systems**

**(i) The following provisions will apply:**

- (1) Customer-Provided Terminal Equipment and/or Customer-Provided Communications Systems may be connected at the premises of the customer or joint user to High Capacity Digital Service.**
- (2) The customer or joint user, by use of its own derivation equipment, may create digital bit streams from a High Capacity Digital Service and such equipment may be connected for transmission of such bit streams when connected through a customer-provided CSU/TE.**

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**IV. Connection of Customer-Provided Terminal Equipment,  
Customer-Provided Derivation Equipment, and Customer-  
Provided Communications Systems, Continued.**

- (iii) Connections to Other Services Furnished by the  
Company to Different Customers. The customer may  
connect at the premises of the customer or joint user to  
another High Capacity Digital Service or other  
services furnished by the Company to different  
customers as specified in (e).(2) and (.3) preceding.  
Connected services are subject to all rules and  
regulations governing the provisioning of those  
services.**

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE, Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**IV. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment, and Customer-Provided Communications Systems, Continued.**

**(iv) Connection of Channel Service Units**

A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) must be provided by the customer to connect a Company-provided digital facility. In accordance with Part 68 of the FCC's Rules and Regulations, only registered CSU/TEs may be connected to the Company-provided digital facilities. Registered technical requirements for CSU/TEs are outlined in Part 68 of the FCC's Rules and Regulations. A copy may be obtained from the Federal Communications Commission.

**(v) Payment Arrangements and Credit Allowance**

- (1) The minimum period for which monthly service is furnished and for which charges are applicable is 12 months.**
- (2) Suspension of service is not allowed.**

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

Description of Supplemental Features - Supplemental Features are items which can be added to a private line service to provide enhanced capabilities or improve its utility. References to specific uses or types indicate the most effective use for each Supplemental Feature. Customer use for other purposes or with other types is limited only to the extent that such use must not harm the network. Further, the Telephone Company does not guarantee functional operation of Supplemental Features for these alternate applications. Listed below are the Supplemental Features that are offered under this tariff.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**I. Bridging - Bridging is the function of connecting three or more CDLs in a multipoint arrangement. Listed below are those bridging services offered under this tariff.**

- (i) MultiPoint Data Bridging - This feature provides the capability to derive a multipoint data circuit from a single facility and is normally provided on Voiceband facilities provided for transmission of data signals. This function is provided on a per port basis. Polled multipoint data circuits are a typical application of this feature.**
- (ii) Voice Conference Bridging - Bridging arrangement to connect multiple Voiceband facilities in order that a voice frequency input signal from any location will be reproduced at the output of all other circuit locations. This function is provided on a per port basis.**

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE, Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**II. Conditioning Arrangements – Continued**

Data conditioning is charged for on a per line basis. The parameters listed for each type of data conditioning apply from two or more CDLs located within the Telephone Company serving area. Conditioning parameters apply to each end of a two-point circuit. For multipoint circuits, the conditioning parameters apply from any CDL to either the point of interface to another CDL or the first Telephone Company bridging point depending on the circuit configuration. These parameters are not applicable to High Capacity or Wideband Analog points of interface, because there is no voice frequency test access point. In these instances, the data conditioning parameters apply to the last telephone company voice frequency test access point before the High Capacity or Wideband Analog point of interface.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**II. Conditioning Arrangements – Continued**

(i) Type C - Type C conditioning of Voiceband facilities provides a facility with the following transmission parameters enhanced to meet the values specified for Type C conditioning in Section 7000 of the GTE Technical Interface Reference Manual in addition to the standard parameters for Voiceband circuits.

(1) Attenuation distortion with reference to 1004 Hz.

(2) Envelope delay distortion.

(ii) Type C-Improved - Type C-Improved conditioning of Voiceband facilities provides a facility with the following transmission parameters enhanced to meet the values specified for Type C conditioning in Section 7000 of the GTE Technical Interface Reference Manual in addition to the standard parameters for Voiceband circuits.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**II. Conditioning Arrangements – Continued**

**(iii) Type DA - Type DA conditioning of Voiceband facilities provides a facility with the following transmission parameter enhanced to meet the values specified for Type DA conditioning in Section 7000 of the GTE Technical Interface Reference Manual in addition to the standard parameters for voiceband circuits.**

- (1) Signal to C-notched noise ratio.**
- (2) Nonlinear signal to second order distortion.**
- (3) Nonlinear signal to third order distortion.**

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**III. Signaling Arrangements** - Signaling arrangements, when furnished with Voiceband transmission facilities, enable the facilities to accommodate standard telecommunications signaling protocols. Signaling arrangements provide for the conversion of one signaling method to another signaling method and/or extension of a signaling method at customer and Telephone Company interfaces and enables the transmission facilities to accommodate signaling transmission. Signaling arrangements are available with Voice band transmission facilities to enable transmission of requested signaling formats. The Telephone Company will endeavor to provide the specific signaling protocols requested by the customer. In those cases where facilities and equipment are not available to meet the customer's specific requests, the Telephone Company will provide the customer acceptable alternate protocols. Sections 3300, 6000 and 7000 of the GTE Technical Interface Reference Manual provide detailed technical descriptions of the signaling protocols normally available with each service offering.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
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**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**III. Signaling Arrangements - Signaling arrangements, when**

- (i) Signaling arrangement charges apply whenever interfaces at the customer premises or at the customer's Telephone Company serving wire center require a signaling arrangement other than those provided with the Terminating Options in A25.3.4a. preceding. Signaling Arrangements will be charged on a per Local Channel basis. One additional signaling charge applies for each additional leg of multipoint circuit. When a Multiplexing Arrangement is ordered that converts a single higher capacity or bandwidth circuit into several lower Voiceband circuits, the Voiceband Signaling Arrangements are provided as part of the Multiplexing Arrangement, and no additional Signaling Arrangement charges will apply. A signaling charge applies in addition to any other applicable signaling charge when loop range extension equipment is required. The Telephone Company will obtain customer approval for signaling range extension equipment. Listed below are the Signaling Arrangements offered under this tariff:

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Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**III. Signaling Arrangements - Continued**

**(i) Continued**

- (5) Loop or E&M to PCM Signaling - Conversion of loop or E&M signaling to the digital (PCM) signaling format.**
- (6) Automatic Ringdown Signaling (ARD) - A signaling arrangement which converts loop seizure at one end of the facility into ringing signal at the opposite end.**

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Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**III. Signaling Arrangements - Continued**

- (ii) For use with voice PBX (or similar) off-premises channels for terminal equipment. Signaling arrangements are furnished for grandfathered and registered PBX (or similar) systems in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.

NOTE: Transmission data characteristics specified can only be met and guaranteed for the two-wire interface when the airline distance from the serving central office to the customer's premises is one mile or less and any interoffice channel is not greater than four airline miles between serving central offices. This restriction is waived where a customer's data set limits transmission power levels to 0.0dBm peak and .13dBm average power over a three-second period.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
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**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**III. Signaling Arrangements - Continued**

**(ii) Continued**

TYPE A--Furnished for use with Class A PBX (or similar) station ports capable of operation over loops with resistance in the range of 0-199 ohms.

TYPE B--Furnished for use with Class B PBX (or similar) station ports capable of operation over loops with resistance in the range of 200-899 ohms.

TYPE C--Furnished for use with Class C PBX (or similar) station ports capable of operation over loops with resistance in the range of 900 ohms or more.

(iii) For connections to registered or grandfathered PBX (or similar) equipment, the customer must specify the equipment capability for use with Type A, B, or C signaling arrangement.

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**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

**III. Signaling Arrangements - Continued**

- (iv) Based on information provided by the customer, the Company will furnish the appropriate signaling arrangement. Where the requested signaling arrangement is furnished and determined to be of a lesser signaling range than required, and the customer requests the Company to furnish another signaling arrangement, such requests will be treated as a new request for service and appropriate service charges will apply.
- (v) Where a PBX or similar system is changed and a different signaling arrangement is required, such a request will be treated as a new request for signaling arrangement, with appropriate service charges applicable.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**D. Continued**

**2. High Capacity Digital DS1, Continued**

**(e) Connections, Continued**

- IV. Automatic Protection Switch** - Consists of special equipment placed at both ends of a duplicate DS1 facility (i.e., DS1, High Capacity Circuit) for automatic switching to the duplication (standby) facility in the event the active facility is inoperative.

Duplicate facilities may terminate at a serving wire center, a CDL or both. The option provided under this tariff only includes the APS(s) located at a serving wire center(s). When the duplicate facility terminates at a CDL, the customer will be responsible for providing the associated APS and ensuring it is compatible with the Telephone Company provided switch if appropriate.

The duplicate facilities are not a part of this supplemental feature.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**F. Description of Multiplexing Arrangements, Continued**

1. **DS1 to Voice** - An arrangement that multiplexes twenty-four voice grade circuits to a single DS1 digital circuit at a rate of 1.544 Mbps, or multiplexes a single DS1 digital circuit at a rate of 1.544 Mbps to twenty-four voice grade circuits. If this DS1 terminates in a DDS hub, a channel(s) of the DS1 can be used to provide DDS; however, DDS service stops at the DS1 interface.

Up to 16 channels of this DS1 can be used for Digital Private Line Service with the assurance that circuit performance parameters will be met. If more than 16 channels are used for Digital Private Line Service, the performance parameters for the DS1 and all circuits riding the DS1 will not be guaranteed.

FT1 can be used in conjunction with DS1 to Voice Multiplexing in groupings of  $N \times 56$  Kbps or  $N \times 64$  Kbps where  $N = 2, 4$  or  $6$ , to a single DS1 digital circuit at a rate of 1.544 Mbps.

**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**G. Telemetry/Alarm Bridging Service (TABS)**

1. This Tariff section contains the regulations applicable for Telemetry/Alarm Bridging Service (TABS).
2. Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this Tariff.
3. TABS requires the use of equipment as specified herein and two-wire or four-wire voice grade Local Channels.
4. Terminal equipment provided by the customer for use with TABS must meet specifications for such customer-provided equipment found in other sections of this Tariff.
5. No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.
6. In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**G. Telemetry/Alarm Bridging Service (TABS), Continued**

7. Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections.
8. Standard multipoint bridging charges as provided in other sections of this Tariff are not applicable to TABS.
9. Access over four-wire master station channels for Split Band Active Bridging is provided using a four-wire Local Channel.
10. Access over remote station channels is provided through a two-wire or four-wire Local Channel and through the appropriate channel connection as contained in 10.3.6i. following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in 10.3.6f. of this Tariff.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**H. Atlantic Net DP Select-A-Station (DSAS) Service**

1. This tariff section contains the regulations applicable for DP Select-A-Station (DSAS) Service.
2. DP Select-A-Station (DSAS) Service is a multistation, voice grade private line data service designed to establish point-to-point connections between a master station and a number of remote stations, one at a time. Direct transmission between remote stations is not possible, nor is simultaneous communications from the master to more than one remote station possible.
  - (a) Data Station Selector (DDS) equipment is the DSAS channel switching equipment located in the Company central office. The Selector Control Unit (SCU) is the equipment used to transmit and receive signals from the DSSs. The DSS connected to the SCU is designated the Primary DSS (PDSS). Any DSS connected to a PDSS is a Secondary DSS (SDSS).
  - (b) DP Select-A-Station (DSAS) Service requires the use of two-wire or four-wire local channels at charges contained in Section 10.3.6.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**H. Netcon Telcom DP Select-A-Station (DSAS) Service, Continued**

**2. DP Select-A-Station (DSAS) Service is a**

**I. Sequential Arrangement, Continued**

**(d) Continued**

**I. Automatic Step**

- (i) A DSS arrangement in which the duration and order of connections are fixed.**

**II. Automatic Step with Reset**

- (i) A DSS option in which the duration and order of connection are fixed, but the DSS will reset to the beginning of the connection cycle upon command from the master station.**

**III. Control Step**

- (i) A DSS option which allows the customer to have in-service control over the duration of the connection. However, the order of connections is fixed.**

**Note 1: A DSS optioned for automatic step or automatic step with reset cannot be used in a tandem DSS arrangement as a SDSS.**

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.4 Descriptions, Continued**

**H. Netcon Telcom DP Select-A-Station (DSAS) Service, Continued**

**2. DP Select-A-Station (DSAS) Service is a**

**1. Sequential Arrangement, Continued**

- (e) Access from the PDSS to the SCU is obtained through a four-wire channel. PDSSs located outside of the serving wire center where the SCU is located will require voice grade interoffice channels. In all cases, one four-wire channel connection is required per PDSS to SCU access line.
- (f) Access to each remote station from the DDS (PDSS or SDSS as applicable) is obtained through channels, two-wire or four-wire as specified in A25.3. Remote stations located outside of the serving wire center where there DDS is located will require voice grade interoffice channels.
- (g) Access to each SDSS in a different wire center from the PDSS will require voice grade interoffice channels. Additionally, in all cases, a four-wire channel connection will be required at the PDSS and SDSS.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.5 DS1 Optional Payment Plan (OPP)**

**A. Description**

A customer may elect to participate in an Optional Payment Plan (OPP) for DS1 (1.544 Mbps) service. The OPP allows a customer to order the "First System" DS1 Local Channel rate element over a one, three or five-year payment period. The OPP applies to the "First System" DS1 Local Channel rate element ordered between a CDL and its serving wire center or hub wire center. The Telephone Company will only initiate revisions to the rates to reduce the currently effective monthly rate.

During an OPP, when the same customer orders "Additional System" DS1 Local Channels, the standard nonrecurring and monthly rates apply. When the customer orders a "First System" OPP DS1 Local Channel at the CDL, the same customer can then order "Additional System" DS1 Local Channels at the same CDL at any time and without regard to the opposing end of the circuit. The customer will be rated a "First System" OPP DS1 Local Channel at a CDL and the same customer an "Additional System" DS1 Local Channel rate for any subsequent Local Channel at the same CDL even if the terminating points of the DS1 circuits are different. This ordering and rating arrangement is not available with standard DS1 arrangements.

When ordering "Additional System" DS1 Local Channels, the customer will be required to provide information necessary for the Telephone Company to complete the order. The order must specify the same customer's "First System" DS1 OPP circuit identification at each CDL in order for the "Additional System" DS1 Local Channel rate to apply. Under an OPP only, each two-point DS1 circuit can be rated on a per Local Channel "First System" or "Additional System" basis. All other associated rate elements or additional features are subject to the standard tariffed rates and regulations.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.5 DS1 Optional Payment Plan (OPP), Continued**

**B. Payment Plan Rate Regulations.**

1. Payment periods of one-year, three-years and five-years are available to all customers at the applicable rates regardless of when they subscribe to an OPP.
2. "First System" DS1 OPP Local Channel rates will not be greater than standard month-to-month "First System" DS1 Local Channel rates.
3. The three-year and five-year plan rates will be less than the one-year plan rates. Decreases to the one-year plan will flow through to the three-year and five-year plans.
4. The customer must specify the payment period at the time the service is ordered.
5. When the customer orders a move to a different CDL within the same serving wire center, the customer will be able to keep the same OPP payment period in force. Any other move will be treated as a disconnect of the OPP.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.5 DS1 Optional Payment Plan (OPP), Continued**

**C. Conversions, Continued**

4. As specified in a., under an OPP a "First System" DS1 OPP Local Channel must exist at a CDL in order for the "Additional System" DS1 Local Channel to apply at the same CDL. Should it become necessary for the customer to convert an "Additional System" DS1 local Channel existing under an OPP arrangement to a "First System" OPP DS1 Local Channel to meet these requirements, the following ordering conditions and charges will apply:
  - The Subsequent Ordering Charge will apply only if the conversion is to the same OPP payment period and remains connected at the same CDL as the previous OPP DS1 Local Channel. A new payment period will commence with the conversion.
  - A discontinuance of service order and establishment of new service order will be required for the conversion should the customer choose a different OPP payment period at the same CDL as the previous OPP DS1 Local Channel. A new payment period will commence with the conversion.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.5 DS1 Optional Payment Plan (OPP), Continued**

**D. Expiration of OPP**

At the expiration of an OPP payment period, the Telephone Company will automatically renew the customer at the same OPP payment period unless the customer chooses to convert to a different OPP, convert to month-to-month standard tariff rates, or discontinue service. Should the customer choose to convert to month-to-month standard tariff rates, existing "Additional System" DS1 Local Channels under the OPP must also be converted to comply with the standard arrangements rules and regulations. The customer will be required to submit a discontinuance of service order request and establishment of new service order request for the conversion. If no other changes are ordered, only the Initial Ordering Charge will apply. The ordering and installation of further "Additional System" DS1 Local Channels will also convert to the standard arrangements.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.5 DS1 Optional Payment Plan (OPP), Continued**

**E. Early Termination Liability**

When a "First System" DS1 Local Channel is discontinued prior to the end of the payment period, two levels of termination liability may apply based on the remainder of the OPP payment period in effect at the time of disconnect as indicated below.

One-Year OPP - 100% of any remaining portion of the first year's recurring charges.

Three-Year OPP - 100% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the customer will be liable for 30% of the total monthly charges in that time period.

Five-Year OPP - 100% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth year, the customer will be liable for 50% of the total monthly charges in that time period.

**F. Early Termination Without Liability**

During the OPP payment period, should the currently effective rate for a customer's "First System" DS1 OPP Local Channel increase, the customer may, at their option, terminate the service without penalty or liability.

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Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.5 DS1 Optional Payment Plan (OPP), Continued**

**G. Notification of Discontinuance**

Notice of discontinuance must be given by the customer at least thirty (30) days to actual discontinuance. Monthly charges will apply for a period of thirty (30) days from the date the Telephone Company receives discontinuance notification or until the requested discontinuance date, whichever period is longer.

**H. OPP for FT1 Service**

A customer may change from DS1 OPP service to an FT1 OPP service subject to the following rate applications. Also, a customer may change the number of channels of an N x 56 Kbps or N x 64 Kbps service to another higher value of N (where N = 2, 4 or 6), subject to the following rate applications:

- The changed service will be subject to all appropriate nonrecurring charges.
- Termination liability charges will not apply as long as the changed service remains connected at the same point of termination(s) or meets the requirements of A25.3.5b.(5.).
- If the change involves establishing a multiplexing arrangement, termination liability charges will not apply if the hub wire center is the same one associated with the customer designated location.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.5 DS1 Optional Payment Plan (OPP), Continued**

**I. OPP for Fiber Connection Service**

When a customer orders Fiber Connection and orders a DS1 OPP arrangement at the other end, the DS1 OPP must be the same payment period as the Fiber Connection OPP.

- At the expiration of an OPP period, the Telephone Company will automatically renew the service at the same OPP period unless the customer chooses to convert to a different OPP period or discontinue service.
- Fiber Connection is not available on a month-to-month basis.

**9.3.6 Rates and Charges**

**A. Service Date Change Charge**

1. Service Order service dates for installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days.
2. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Company and reissued with appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence as set forth following.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**B. Expedited Order Charge, Continued**

3. The Expedited Order Charge is based on the extent to which the service order has been processed at the time the Company agrees to the service date improvement and is calculated as follows:

- (a) Based on the critical dates associated with the service order, the Company will determine which critical date will be next completed on the order. The critical dates tracked by the Company are as follows:

- Application Date (APP): The date the customer provides to the Company, (1) a firm commitment for service and (2) sufficient information to enable the Company to begin service provisioning. This is also the order date.
- Scheduled Issue Date (SID): The date that the order is to enter the Company's order distribution system.
- Records Issue Date (RID): The date that all design and assignment information is to be sent to the central office and installation forces.
- Plant Test Date (PTD): The date on which overall testing of the service is to be started.
- Service Date (DD): The date on which service is to be made available to the customer. This is sometimes referred to as the Due Date.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**B. Expedited Order Charge, Continued**

**3. Continued**

**(a) Continued**

- Designed, Verified, and Assigned Date (DVA): The date by which field implementation groups must report that all documents and material have been received.
- Loop Assignment and Make-up Date (LAM): The date by which Local Loop Assignment and Make-up information must be available.

- (b) Using the table in (e.) following and the critical date as determined preceding, the Company will determine the percent of the provisioning interval not yet completed.
- (c) The Company will apply this percentage to the sum of all the nonrecurring charges associated with the order and divide this sum by the number of days remaining in the original service interval.
- (d) The per day charges so developed will then be applied on a per day of improvement basis, per order, but in no event shall the charge exceed fifty percent of the total nonrecurring charges associated with the service order.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**B. Expedited Order Charge, Continued**

**3. Continued**

**(e) Expedited Order Charge Percentages**

Type Service/ Critical Dates	After: Before :	SID LAM	LAM RID	RID DVA	DVA PTD	PTD DD	DD
Voice Grade		93.0	84.0	80.0	48.0	16.0	0.0
Subvoice Grade		90.0	77.0	71.0	40.0	15.0	0.0
DS1 Service		75.0	65.0	60.0	33.0	14.0	0.0
Digital Channel Service		75.0	65.0	60.0	33.0	14.0	0.0
Digital Private Line Service		94.0	79.0	73.0	40.0	14.0	0.0

4. When the request for expediting occurs subsequent to the issuance of the service order, a Service Date Change Charge as set forth in a . preceding also applies.
5. The Expedited Order Charge applicable to non-design circuits will be equal to fifty percent of the total nonrecurring charges associated with the service order.

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**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**C. Cancellation of Service Order, Continued**

2. When a customer cancels a service order for the installation of service, a cancellation charge will apply as follows:
  - (a) Costs incurred in conjunction with the provision of Private Line Service start on the Application Date as defined in (d).(2) following.
  - (b) When the customer cancels a service order prior to the Scheduled Issue Date, as defined in (d).(2) following, no charge shall apply.
  - (c) When the customer cancels a service order on or after the Scheduled Issue Date, a charge equal to the estimated costs incurred by the Company shall apply. Such charge is determined as specified in (d.) following.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
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**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**C. Cancellation of Service Order, Continued**

**2. When a customer cancels a service order for the installation of service, a cancellation charge will apply as follows:, Continued**

(d) Charges applicable as specified in (c.) preceding are based on the estimated costs incurred by the Company at the time the order is cancelled. The estimated costs incurred are determined based on the following.

I. Certain Company critical dates are associated with a service order provisioning interval, whether standard or negotiated. These dates are used by the Company to monitor the progress of the provisioning process. At any point in the service order interval the Company is able to determine which critical date was last and can thus determine what percentage of the Company's provisioning costs have been incurred as of that critical date.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**C. Cancellation of Service Order, Continued**

2. When a customer cancels a service order for the installation of service, a cancellation charge will apply as follows:, Continued

(d) Continued

**II. The critical dates tracked by the Company are as follows:**

- Application Date (APP): The date the customer provides to the Company, (1) a firm commitment for service and (2) sufficient information to enable the company to begin service provisioning. This is also the order date.
- Scheduled Issue Date (SID): The date that the order is to enter the Company's order distribution system.
- Records Issue Date (RID): The date that all design and assignment information is to be sent to the central office and installation forces.
- Plant Test Date (PTD): The date on which overall testing of the service is to be started.
- Service Date (DD): The date on which service is to be made available to the customer. This is sometimes referred to as the Due Date.
- Designed, Verified, and Assigned Date (DVA): The date by which field implementation groups must report that all documents and material have been received.
- Loop Assignment and Make-up Date (LAM): The date by which Local Loop Assignment and Make-up information must be available.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,  
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**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**C. Cancellation of Service Order, Continued**

- 2. When a customer cancels a service order for the installation of service, a cancellation charge will apply as follows:, Continued**

**(d) Continued**

- 3. The percentage of the total provisioning cost incurred by the Company at a particular critical date varies by the type of service shown in (5.) following.**
- 4. When a customer cancels a service order, or part of a service order, before the service date, the Company will apply cancellation charges to the order. Cancellation charges are calculated by multiplying all the nonrecurring charges associated with the order, or that part of the order being cancelled, by the percentage shown in (5.) following for the critical date last completed on the order.**

**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**C. Cancellation of Service Order, Continued**

2. When a customer cancels a service order for the installation of service, a cancellation charge will apply as follows:, Continued
  7. When a customer cancels an order for the discontinuance of service no charges apply for the cancellation.
  8. If the Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the service order without incurring cancellation charges.

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Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**D. Zone Density Rate Pricing**

**1. Description of the Plan**

- (a) The Zone Density Rate Plan is methodology used for rating High Capacity DS1 (1.544 Mbps) service. The Zone Density Plan assigns each Telephone Company wire center or Telephone Company access tandem into rate zones. Rate zone assignments are established based upon the traffic density of each wire center and are divided into three categories. Rate Zone 1 wire centers have the highest density of service; Rate Zone 2 wire centers have a medium density of service; and Rate Zone 3 wire centers have the lowest density of services. The Zone Density Rate Plan applies to the following services:

- High Capacity DS1 Local Channel
- High Capacity Channel Termination
- High Capacity DS1 Interoffice Channel
- Automatic Protection Switching
- High Capacity DS1 Optional Payment Plan - Local Channel
- DS1 to Voice Multiplexing Arrangement

- I. The Local Channel is rated according to the zone of the serving wire center of the CDL.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**D. Zone Density Rate Pricing, Continued**

**2. The following Wire Centers are in Rate Zone 1:**

CENTRAL OFFICE NAME		
BEACH PARK	LARGO	SULPHUR SPRINGS
BRANDON	LEALMAN	SWEETWATER
CORROLLWOOD	NEW PORT RICHEY MAIN	TAMPA-MAIN
CLEARWATER-MAIN	NORTHGULF BEACH	TAMPA-EAST
COUNTRYSIDE	PINELLAS	TEMPLE TERRACE
DUNEDIN	SARASOTA-MAIN	UNIVERSITY
FEATHERSOUND	SOUTHSIDE	WALLCRAFT
GANDY	ST. GEORGE	WESTSIDE
LAKELAND-MAIN	ST. PETERSBURG MAIN	YBOR

**The following Wire Centers are in Rate Zone 2.**

CENTRAL OFFICE NAME		
BAYOU	HYDE PARK	PLANT CITY-MAIN
BRADENTON-MAIN	INDIAN ROCKS	SARASOTA SPRINGS
BRADENTON-BAY	LAKELAND-EAST	SKYWAY
ENGLEWOOD MAIN	NORTHSIDE	ST. PETERSBURG-SOUTH
HIGHLANDS	PALMA SOLA	TARPON SPRINGS-MAIN
HUDSON-MAIN	PASADENA	WINTER HAVEN-MAIN
		VENICE-MAIN

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**D. Zone Density Rate Pricing, Continued**

**2. Continued**

The following Wire Centers are in Rate Zone3:

CENTRAL OFFICE NAME		
ALAFIA	LAKE ALFRED	POINCIANA
ALTURAS	LAKE WALES-BABSON PARK	POLK CITY-MAIN
AUBURNDALE	LAKE WALES-EAST	RUSKIN
BARTOW-MAIN	LAKE WALES-MAIN	SEMINOLE
BAYSHORE	LAKELAND-NORTH	SEVEN SPRINGS
BRADENTON-ANNA MARIA	LAND O'LAKES	SIESTA KEY
BRADLEY	LONGBOAT KEY	SOUTHGUL BEACH
CYPRESS GARDENS	LUTZ	ST. ARMANDS
DUNDEE	MULBERRY-MAIN	THONOTOSASSA
FROSTPROOF MAIN	MYAKKA-MAIN	VENICE-SOUTH
HAINE CITY-NORTH	NORTH PORT MAIN	VENICE-OSPREY
HAINES CITY-MAIN	OLDSMAR	WESLEY CHAPEL
HUDSON-MOON LAKE	PALMETTO-PARRISH	WIMAUMA
INDIAN LAKE-MAIN	PALMETTO-MAIN	ZEPHYRHILLS-MAIN
KEYSTONE	PINECREST	

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**E. Local Channel**

		Monthly Rate 1			Nonrecurring Charge 2	
		Phase I	Phase II	Phase III	First	Additional
1.	Two-Wire, each	\$15.00	\$19.00	\$21.15	\$248.00	\$197.00
2.	Four-Wire, each	\$26.00	\$30.00	\$31.90	\$433.00	\$344.00
3.	Centrex Channel within same serving wire center, each	\$3.00	\$3.00	\$3.00	\$155.00	\$75.00

**F. Interoffice Channel**

		Monthly Rate 1			Nonrecurring Charge
		Phase I	Phase II	Phase III	
1.	Fixed Month Rate	\$14.00	\$20.00	\$26.00	\$89.00
2.	Each Airline Mile or Fraction Thereof	\$1.00	\$1.25	\$1.50	--

**G. Multipoint Data Bridging, per port**

Monthly Rate 1				Nonrecurring Charge
Phase I	Phase II	Phase III		
\$5.00	\$5.00	\$5.00		\$120.00

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**I. Alarm Distribution Bridging-Split Band, Active Bridging, Continued**

		Monthly Rate 1			Nonrecurring Charge
		Phase I	Phase II	Phase III	
2.	Channel Connections, per Channel Connected				
(a)	Remote station channel connection	\$1.50	\$1.50	\$1.50	\$40.00
(b)	Mid-link channel connection, first channel.	\$6.00	\$6.00	\$6.00	\$50.00
(c)	Mid-link channel connection, subsequent channels	\$5.00	\$5.00	\$5.00	\$50.00

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Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**J. Data Phone Sect-A-Station (DSAS) Service**

		Monthly Rate 1			Nonrecurring Charge
		Phase I	Phase II	Phase III	
1.	Sequential Arrangement				
	(a) Common Equipment	\$115.00	\$115.00	\$115.00	\$160.00
2.	Channel Connections				
	(a) Per two-wire connection	\$5.00	\$7.00	\$13.00	\$60.00
	(b) Per four wire connection	\$10.00	\$14.00	\$26.00	\$60.00

**K. Conditioning Arrangements-Data**

		Monthly Rate 1			Nonrecurring Charge
		Phase I	Phase II	Phase III	
1.	Type C	\$6.00	\$6.00	\$6.00	\$87.00
2.	Type C- Improved	\$27.00	\$27.00	\$27.00	\$225.00
3.	Type DA	\$2.00	\$2.00	\$2.00	\$124.00

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Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**N. DS1 to Voice**

		Monthly Rate 1			Nonrecurring Charge
		Phase I	Phase II	Phase III	
	DS1 to Voice	\$156.00	--	--	\$850.00
1.	Zone 1	--	\$156.00	\$156.00	\$850.00
2.	Zone 2	--	\$156.00	\$156.00	\$850.00
3.	Zone 3	--	\$156.00	\$156.00	\$850.00

**O. Clear Channel Capability (B8Zs), per DS1**

		Monthly Rate			Nonrecurring (note 2)
		Phase I	Phase II	Phase III	
1.	Superframe Format	\$16.00		\$16.00	\$92.00
2.	Extended Superframe Format	\$16.00		\$16.00	\$92.00

**P. DS1 (High Capacity)**

1. There are two levels of nonrecurring and monthly charges for installation of a DS1 Local Channel. The "First System" charge is assessed per local channel for the first DS1 service ordered by a customer between customer designated locations. When the same customer requests additional DS1 service on the same order, to be installed at the same time and between the same customer designated locations as the "First System" DS1 local channel, the lesser charge under "Additional System" will apply.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**P. DS1 (High Capacity), Continued**

2. Fractional T1 Standard Arrangements: Customers subscribing to Fractional T1 service, at rates set forth in (e.) following will be assessed a nonrecurring charge. The NRC is assessed per Local Channel for Fractional T1 service ordered by a customer between CDLs or a hub wire center.
3. Fractional T1 Optional Payment Plan (OPP) Arrangements: Customers subscribing to the Fractional T1 OPP arrangements, at rates set forth in q.(1).(c.), (2).(c.), or (3).(c.) following will not be assessed a nonrecurring charge (NRC) for initial installation of a Fractional T1 Local Channel. The NRC for installation of a FT1 Local Channel as set forth in (e.) following will apply to existing FT1 OPP customers when required for changes and other service rearrangements.
4. Fiber Connection Service Optional Payment Plan (OPP) Arrangement: Customers subscribing to the Fiber Connection OPP arrangements, at rates set forth in A25.3.6q. will be assessed a nonrecurring charge. The NRC represents the termination of four DS1 equivalent Local Channels on a single fiber optic transmission system. The customer must order four DS1s and indicate the Network Channel Interface (NCI) code for either electrical or fiber optic termination. The NRC for installation of a Fiber Connection OPP Local Channel as set forth in 10.3.6q. will apply to existing Fiber Connection OPP customers when required for changes and other service rearrangements.

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Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**P. DS1 (High Capacity), Continued**

**5. Fractional T1 (FT1) Service:**

		Monthly Rate 1		Phase Charge	Nonrecurring
		Phase I	Phase II		
(a)	Local Channel, each				
	2x56 Kbps or 2x64 Kbps	\$103.78	\$103.78	\$103.78	\$450.00
	4x56 Kbps or 4x64 Kbps	\$111.59	\$111.59	\$111.59	\$450.00
	6x56 Kbps or 6x64 Kbps	\$119.39	\$119.39	\$119.39	\$450.00
(b)	Interoffice Channel (per Airline Mile or Fraction Thereof, each				
	2x56 Kbps or 2x64 Kbps	\$5.50	\$5.50	\$5.50	--
	4x56 Kbps or 4x64 Kbps	\$6.50	\$6.50	\$6.50	--
	6x56 Kbps or 6x64 Kbps	\$7.50	\$7.50	\$7.50	--
(c)	Interoffice Channel Termination, each				
	2x56 Kbps or 2x64 Kbps	\$12.00	\$12.00	\$12.00	--
	4x56 Kbps or 4x64 Kbps	\$18.00	\$18.00	\$18.00	--
	6x56 Kbps or 6x64 Kbps	\$25.00	\$25.00	\$25.00	--

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Continued

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**Q. DS1 Optional Payment Plan**

**1. One-Year Plan**

		Monthly Rate 1			Nonrecurring
		Phase I	Phase II	Phase III	
1.	(a) First System DS1 Local Channel	\$225.00	---	---	\$
	I. Zone 1		\$225.00	\$225.00	---
	II. Zone 2		\$225.00	\$225.00	---
	III. Zone 3		\$225.00	\$225.00	---
1.	(b) Fractional T1 (FT1) Service: Local Channel, each				
	2x56 Kbps or 2x64	\$100.00	\$100.00	\$100.00	--
	4x56 Kbps or 4x64	\$110.00	\$110.00	\$110.00	--
	6x56 Kbps or 6x64	\$119.00	\$119.00	\$119.00	--
1.	(c) Fiber Connection Service:				
	Local Channel – Electrical Interface, each	\$1,250.00	\$1,250.00	\$1,250.00	\$1,000.00
	Local Channel – Optical Interface, each	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00

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**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

**Q. DS1 Optional Payment Plan, Continued**

**3. Five-Year Plan**

		Monthly Rate 1			Nonrecurring
		Phase I	Phase II	Phase III	
3.	(a) First System DS1 Local Channel	\$182.25	--	--	\$
	I. Zone 1	--	\$182.25	\$182.25	--
	II. Zone 2	--	\$182.25	\$182.25	--
	III. Zone 3	--	\$182.25	\$182.25	--
3.	(b) Fractional T1 (FT1) Service: Local Channel, each				
	2x56 Kbps or 2x64	\$81.00	\$81.00	\$81.00	--
	4x56 Kbps or 4x64	\$88.00	\$88.00	\$88.00	--
	6x56 Kbps or 6x64	\$95.20	\$95.20	\$95.20	--
3.	(c) Fiber Connection Service:				
	Local Channel – Electrical Interface, each	\$950.00	\$950.00	\$950.00	\$1,000.00
	Local Channel – Optical Interface, each	\$700.00	\$700.00	\$700.00	\$1,000.00

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Continued**

**9.3 Intraexchange Private Line Service, Continued**

**9.3.6 Rates and Charges, Continued**

- R. Two Point Circuitry Not Routed Via the Central Office  
For a two-point circuit not routed via the central office (limited to circuits not more than one airline mile in length), per airline mile per channel or fraction thereof, each:

			Monthly Rate 1
Phase I	Phase II	Phase III	Nonrecurring Charge
\$8.50	\$8.50	\$8.50	\$60.00

- S. Local Channel terminated at alarm company premises or telephone answering service premises.

		Monthly Rate 1			
		Phase I	Phase II	Phase III	Nonrecurring Charge
1	Two-Wire	\$5.00	\$7.00	\$13.00	\$60.00
2	Four-Wire	\$10.00	\$14.00	\$26.00	\$60.00

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,  
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**9.4 Digital Facility Service, Continued**

**9.4.1 General, Continued**

C. Digital Facility Service is comprised of the following components:

Digital Facility Capacity  
Network Service Activation

1. The Digital Facility Capacity will be provided at the rates and charges specified in Section 10.4.6 of this Tariff.
2. The Network Service Activation will be provided at the rates and charges specified in Section 10.4.6 of this Tariff.
3. Digital Facility Service customers will order capacity in quantities of DS1 or DS3 facilities, (increments of 24 channels for a DS1 facility or increments of 28 DS1s for a DS3 facility). Customers will be offered a Term Payment Plan of 36, 60 or 84 months. After completion of the selected payment plan, the service will be provided on a month-to-month basis at the same rate schedule as the completed payment plan.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.4 Digital Facility Service, Continued**

**9.4.2 Digital Architecture**

- A. Digital Facility Service provides only the link between the End User and the local serving wire center. End-to-end private line and exchange services will utilize this digital link to the customer's premise, rather than the analog loop which might otherwise be provided. This architecture is intended to promote more efficient connectivity of analog and digital networks in the future.
- B. The time required to provision service is known as the service date interval. The service date interval for Digital Facility Service and related network services connected to Digital Facility Service will differ from the normal guidelines applicable to end-to-end services.
- C. Digital Facility Service will be available on a digital basis at the network interface on a customer's premises. Traditional analog services, like off-premises stations and PBX trunks, can be provided on a digital basis to a customer's premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DSO channels by the Company. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications of the 1.544 Mbps (DS1) or 44.736 Mbps (DS3) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 or DS3 loop. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired channelized services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
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**9.4 Digital Facility Service, Continued**

**9.4.3 Definitions**

- A. Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital facilities on a customer's premises.
- B. Digital Facility Capacity. A multifunctional DS1 or DS3 signal between the customer premises and the central office. This digital link can be used to transport switched and dedicated multijurisdictional services. This element acts as the transport medium for the service activations ordered by the customer. Digital Facility Capacity is available in quantities of DS1 or DS3 facilities.
- C. DSO. The term DSO denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmission rates may be limited to 56 Kbps by existing or available central office equipment. The required format and interface specifications are stated in Section 7000 of the GTE Technical Interface Reference Manual.
- D. DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in Section 7000 of the GTE Technical Interface Reference Manual. DS1 facilities are normally provided on copper transmission medium.

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**9.4 Digital Facility Service, Continued**

**9.4.4 Regulations, Continued**

- E. The customer may activate any number or combination of digital channels within the limitations as set forth in Section 10.4.4h. Digital channels may be activated coincident with or at any time subsequent to the initial installation of Digital Facility Service. Once activated, a digital channel is subject to a minimum service period.
- F. All Digital Facility Service capacity/facilities must be terminated at a single equipment location on a customer's premises. Digital Facility Service capacity cannot be split between premises, or multiple locations within a premises.
- G. When individual digital channels are activated to provide the local loop link for services offered in other sections of this Tariff, the regulations, rates, and charges specified in this Tariff will apply.
- H. The total number of digital channels activated by the customer may not, at any time, exceed the total Digital Facility Capacity. Additionally, there are some types of service which require two DS0 channels to be combined. This restructuring of the channels within the DS1 or DS3 signal will reduce the normal quantity of channels available. The Company will notify the customer when the Digital Facility Capacity is altered by the types of services activated.

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**9.4 Digital Facility Service, Continued**

**9.4.4 Regulations, Continued**

- I. Central Office Channelization (component of Digital Facility Capacity) generally provides analog to digital conversion to permit individual exchange services and multijurisdictional dedicated services to be combined and transported over digital high capacity facilities. This channelization is also intended for use at Company locations where different high capacity digital network links terminate in the same Central Office and must be converted to individual analog or digital channels before the service links can be cross-connected.
- J. Channelization on a customer's premises will be provided by the customer.
- K. Joint provisioning of services introduces joint responsibilities between the customer and the Company as specified following:
  - 1. Responsibilities of the Company:
    - (a) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
    - (b) The Company will provide the customer with information regarding the type and the manufacturer of Central Office (C.O.) channelization equipment to be used in each application.
    - (c) The Company will attempt to limit its selection of Central Office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.

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**9.4 Digital Facility Service, Continued**

**9.4.4 Regulations, Continued**

- K. Joint provisioning of services introduces joint responsibilities between the customer and the Company as specified following:, Continued
3. Trouble resolutions:, Continued
- (a) The Company will assist the customer in resolving any installation or day-to-day channel service problems. However, the Company does not assume responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Trouble Location Charge to the customer.
- L. The technical specifications and standard network interfaces for DS1, DS3, and associated channelized services are stated in Section 7000 of the GTE Technical Interface Reference Manual. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.
- M. Emerging technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer under a Special Service Arrangement.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.4 Digital Facility Service, Continued**

**9.4.4 Regulations, Continued**

- N. When a customer's Digital Facility Service is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.
- O. Private line service shall not be used for any purpose for which payment or other compensation shall be received by either the customer or any authorized user, or in the collection, transmission, or delivery of any communications for others, except as provided:
- Where the use of the service relates to coordination or exchange of pooled electrical power, for the transmission of communications between any two or more stations of such service or similar services furnished to others who are parties to the coordinating or exchange arrangement; or
  - For the transmission of communications to, from, within and between air carriers, where the customer is in aeronautical communications company licensed under the Aviation Services rules of the Federal Communications Commission to operate stations in the aeronautical mobile and fixed services.

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Continued

**9.4 Digital Facility Service, Continued**

**9.4.5 Application of Rates, Continued**

- C. Network Service Activation charges are recurring charges and are applicable for each network service (switched or dedicated) required by the customer. Network Service Activation is offered on a month-to-month basis. When a DS1 Digital Facility Capacity is provided from this Tariff, the DS1 Network Service Activation charge from this Tariff is applicable.
- D. Monthly rates and charges for Digital Facility Capacity as specified in Section 10.4.6 of this Tariff apply according to the requested channel capacity or the requested bandwidth capacity. These rates apply regardless of the number of digital channels the customer may actually activate.
- E. Rates and charges specified in other Tariff sections for services such as Intelligent Service features, etc., are in addition to the monthly rates for Digital Facility Service.
- F. The rates and charges for other services connected or extended beyond Digital Facility Service (i.e., off-premises stations and private lines, etc.) are in addition to the rates specified in this Tariff for the Digital Facility Service portion necessary to provide customer end-to-end service. This will also apply to Nonrecurring Charges and Service Connection Charges as specified in other Tariffs for activities involving the non-Digital Facility Service portion of the customer end-to-end service.

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**9.4 Digital Facility Service, Continued**

**9.4.5 Application of Rates, Continued**

- G. Digital Facility Capacity is available under Term Payment Plans only for rate periods of 36 months, 60 months, or 84 month s.. All elements of a Term Payment Plan will expire at the same time (be coterminous).
1. The customer may order additional Digital Facility Capacity(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.
  2. Network Service Activation charges are available on a month-to-month basis.
- H. At the expiration date of the customers selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the expired payment plan rates.

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**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE, Continued**

**9.4 Digital Facility Service, Continued**

**9.4.6 Rates and Charges**

**A. Nonrecurring Charges**

1. Nonrecurring charges are one time charges that apply for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Digital Facility Service are those listed below.
  - (a) Service Change Charge. This charge is applied per Digital Facility service payment plan and is associated with a customer request for modifications to an existing Digital Facility Service. This would include activities such as, but not limited to:
    - Change of associated channel assignment.
    - Additions of supplemental features.
    - Activate/Deactivate Network Service Activations.
  - (b) Installation of Digital Facility Service. These are nonrecurring charges associated with the work performed by the Company in connection with the physical installation activities involving central office and/or outside plant facilities. These charges apply at initial installation and for additions to existing service. In addition to these charges, the appropriate Service Ordering Charge will apply.

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727-738-5553



**SECTION 9 – INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.4 Digital Facility Service, Continued**

**9.4.6 Rates and Charges, Continued**

**A. Nonrecurring Charges, Continued**

**(c) Service Ordering Charges:**

	Service Ordering Charges	Nonrecurring Charge
(1)	Service Change Charge, per Digital facility Service, each increment of DS1 or DS3 facility	\$250.00
(2)	Premises Visit Charge, per visit	\$65.00

**B. Digital Facility Capacity**

The monthly and nonrecurring rates for Digital Facility Capacity without Activated Services are as follows:

**1. Per System**

36 Months	Nonrecurring Charge
1 <sup>st</sup> DS1 Facility (24 DSO Channels)	
Nonrecurring Charge	\$580.00
Monthly Rate	\$270.00
Each Additional DS1 Facility (24 DSO Channels)	
Nonrecurring Charge	\$440.00
Monthly Rate	\$250.00
DS3 Facility (28 Ds1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	\$2,500.00
Monthly Rate	\$3,200.00
4 or more DS3 Facilities	ICB

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.4 Digital Facility Service, Continued**

**9.4.6 Rates and Charges, Continued**

**B. Digital Facility Capacity, Continued**

The monthly and nonrecurring rates for Digital Facility Capacity without Activated Services are as follows:

**1. Per System, Continued**

60 Months	Nonrecurring Charge
1" DS1 Facility (24 DSO Channels)	
Nonrecurring Charge	\$580.00
Monthly Rate	\$220.00
Each Additional DS1 Facility (24 DSO Channels)	
Nonrecurring Charge	\$440.00
Monthly Rate	\$200.00
DS3 Facility (28 Ds1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	\$2,500.00
Monthly Rate	\$3,000.00
4 or more DS3 Facilities	ICB

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.4 Digital Facility Service, Continued**

**9.4.6 Rates and Charges, Continued**

**B. Digital Facility Capacity, Continued**

The monthly and nonrecurring rates for Digital Facility Capacity without Activated Services are as follows:

**1. Per System, Continued**

84 Months	Nonrecurring Charge
1" DS1 Facility (24 DSO Channels)	
Nonrecurring Charge	\$580.00
Monthly Rate	\$200.00
Each Additional DS1 Facility (24 DSO Channels)	
Nonrecurring Charge	\$440.00
Monthly Rate	\$185.00
DS3 Facility (28 Ds1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	\$2,500.00
Monthly Rate	\$2,800.00
4 or more DS3 Facilities	ICB

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.4 Digital Facility Service, Continued**

**9.4.6 Rates and Charges, Continued**

**C. Network Service Activations - Per Network Service**

**1. Analog Service**

		Monthly Rate
(a)	Access Line 1	\$6.00
(b)	PBX Trunk 1	\$11.50
(c)	Centrex Station Line	
	Under 100 Lines	\$12.50
	100+Lines	\$11.00
(d)	Foreign Exchange	\$18.00
(e)	Off-Premises Extension	\$18.00
(f)	Private Line	\$18.00
(g)	Tie Line	\$18.00
(h)	Switched Data 2	
	I. Single Line	\$10.00
	II. Multi Line	\$10.00
	III. Centrex	\$10.00
(i)	WATS	\$18.00

Note 1: The applicable Network Access Register (NAR) charge as specified in Section 3.13 is in addition to this charge.

Note 2: Network Usage Charges also apply.

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**SECTION 9 - INTRAEXCHANGE PRIVATE LINE SERVICE,**  
Continued

**9.4 Digital Facility Service, Continued**

**9.4.6 Rates and Charges, Continued**

**C. Network Service Activations - Per Network Service, Continued**

**2. Digital Data Service**

		Monthly Rate
(a)	2.4 Kbps	\$28.00
(b)	4.8 Kbps	\$28.00
(c)	9.6 Kbps	\$28.00
(d)	19.2 Kbps	\$28.00
(e)	56 Kbps	\$28.00
(f)	64 Kbps	\$28.00

**3. DSI Service**

		Monthly Rate
(a)	1.544 Mbps	\$75.00

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**SECTION 10 – INTRASTATE-INTEREXCHANGE PRIVATE LINE  
SERVICE**

**10.1 Interexchange Private Line Service**

**10.1.1 General**

- A. This communication service is furnished through facilities provided by Netcon Telcom for the provision of a transmission path between two or more customer designated locations.
- B. Reserved for future use.
- C. Reserved for future use.
- D. Reserved for future use.
- E. Reserved for future use.
- F. Reserved for future use.
- G. Where the Company changes its office boundaries, and a customer's channel charge would be increased, the original channel charges will remain in effect for a period not to exceed one year, unless the service is discontinued, changed, or moved to another location, or unless otherwise ordered by the Public Service Commission.

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## Public Service Commission

Docket # 981871-TX

### Contents

DOCKET NO. 981871-TX

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BEGINNING 14148-98 ENDING: 06010-99

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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

**EXPLANATION OF SYMBOLS**

- (C) To signify **change** in regulation
- (D) To signify a **deletion**
- (I) To signify a rate **increase**
- (=) To signify material **relocated** in the Tariff
- (N) To signify a **new** rate or regulation
- (R) To signify a rate **reduction**
- (T) To signify a change in **text** but no change in rate or regulation

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### APPLICATION OF TARIFF

This Tariff governs Company local exchange services originating and terminating at points within the State of Florida for Sprint/Central/United exchanges.

P.U.C. Tariff No. 1 the rates and charges applicable to BellSouth exchanges. P.U.C. Tariff No. 2 governs the rates and charges applicable to GTE exchanges.

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

### Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

### Add:

The addition of a vertical service to existing equipment and/or service at one location.

### Authorized User:

A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange service or is placed in a position by the Customer, either through acts or omissions, to use local exchange service.

### Business Service:

A service which conforms to one or more of the following criteria:

- A. used primarily for paid commercial, professional, or institutional activity; or
- B. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Called Station:**

The terminating point of a call (i.e., the called number).

**Calling Card:**

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

**Carrier or Common Carrier:**

Any individual, partnership, association, corporation or other entity engaged in intrastate communications for hire by wire or radio between two or more exchanges.

**CENTREX:**

CENTREX is a local exchange service in which the switching is done at the central office and calls are routed directly to stations. CENTREX lines are associated with a telephone number and each line is directly connected to the central Office.

**Channel**

A communications path between two or more points of termination.

**Commission:**

Florida Public Service Commission

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Change:**

Includes the rearrangement or reclassification of existing service at the same location.

**Company:**

Netcon Telecom Broadband, Inc. ("Netcon Telecom")

**Credit Card:**

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

**Customer:**

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

**Dedicated Access:**

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

**Disconnect or Disconnection:**

The termination of a circuit connection between the originating station and the called station or the Company's operator.

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued**

**Holidays:**

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November) and Christmas Day (December 25).

**Kbps:**

Kilobits per second, denotes thousands of bits per second.

**LATA:**

A Local Access and Transport Area ("LATA") is a geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

**Local Exchange:**

A geographic area within which the local telephone company provides telephone services and/or facilities that are not subject to a toll charge.

**Local Exchange Carrier:**

A Company which furnishes local exchange telecommunications service.

**Message Unit:**

One message unit equals one (1) minute.

**Move:**

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building.

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## SECTION 2 – RULES AND REGULATIONS

### 2.1. UNDERTAKING OF COMPANY

- 2.1.1. Netcon Telcom, Inc. services are furnished for telecommunications originating and/or terminating in within the State of Florida.
- 2.1.2. Company is a facilities-based provider of telecommunications to Customers for their direct transmission and reception of data services and a switchless reseller of voice services and other types of communications.
- 2.1.3. Company provides access, switching, transport and termination services provided by telecommunications carriers.
- 2.1.4. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.5. Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

### 2.2. LIMITATIONS

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Tariff.
- 2.2.2. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.3. USE, Continued**

- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.
- 2.3.5. Recording of telephone conversations of service provided by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

**2.4. LIABILITIES OF THE COMPANY**

- 2.4.1. The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

**2.4.2. Company shall be indemnified and held harmless by the Customer against:**

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
- B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

**2.4.3. Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.**

**2.4.4. Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.**

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

- 2.4.5. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.
- 2.4.6. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority: national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.7. The Company shall not be liable for damages or adjustments, refunds or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Florida law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.4.8. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.4. LIABILITIES OF THE COMPANY, Continued**

2.4.9. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's network.

2.4.10. With respect to Emergency Number 911 Service:

A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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## SECTION 2 – RULES AND REGULATIONS, Continued

### 2.5. EQUIPMENT AND FACILITIES

2.5.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:

- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer-provided equipment; or
- C. network control signaling when performed by Customer-provided network control signaling equipment.

2.5.2. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

### 2.6. CUSTOMER RESPONSIBILITIES

2.6.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.

2.6.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.6. CUSTOMER RESPONSIBILITIES, Continued**

- 2.6.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

**2.7. INTERRUPTION OF SERVICE**

- 2.7.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.

- 2.7.2. For purposes of credit computation for service, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.

- 2.7.3. The subscriber shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula:  $\text{Credit} = (A/720) \times B$

A - outage time in hours

B - total monthly charge for affected utility

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**SECTION 2 – RULES AND REGULATIONS, Continued**

**2.8. RESTORATION OF SERVICE**

- 2.8.1. The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.8.2. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

**2.9. MINIMUM SERVICE PERIOD**

The minimum service period is one month (30 days).

**2.10. PAYMENTS AND BILLING**

- 2.10.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer on not less than thirty (30) days' notice.
- 2.10.2. The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.
- 2.10.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.

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## SECTION 2 – RULES AND REGULATIONS, Continued

### 2.10. PAYMENTS AND BILLING, Continued

2.10.4. Billing disputes should be addressed to Company's customer service organization by mail at 2815 Northwest 13th Street, Suite 201, Gainesville, Florida 32609 or via telephone. Customer service representatives are available from 8:00 a.m. to 4:59 p.m. Eastern Time. Messages may be left for the Customer Service Department from 5:00 p.m. to 7:59 a.m. Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens Customer service, in which case customer service personnel may be paged.

2.10.5. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

- A. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
- B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Florida Public Service Commission's Division of Consumer Affairs for its investigation and decision.

Florida Public Service Commission  
Division of Consumer Affairs  
2540 Shumard Oak Boulevard  
Gerald Gunter Building  
Tallahassee, Florida 32399-0850

Telephone number: 904.413.6100  
Toll free number: 800.342.3552

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.11. CANCELLATION BY COMPANY, Continued**

**2.11.2., Continued**

- C. For Customer's breach of the contract for service between the Company and Customer; or
- D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.11.3. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive, and the Company shall at all times be entitled to all the rights available to it under law or equity.

2.11.4. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

**2.12. ADVANCE PAYMENTS AND DEPOSITS**

The Company does not require an advance payment or deposit from the Customer, but reserves the right to collect advance payments and deposits, as necessary, in accordance with Commission rules.

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**SECTION 2 - RULES AND REGULATIONS, Continued**

**2.13. INTERCONNECTION**

- 2.13.1. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.13.2. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.13.3. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

**2.14. FULL FORCE AND EFFECT**

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

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### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

#### 3.1. LOCAL EXCHANGE SERVICE - GENERAL

- 3.1.1. Local Exchange Service provides for telephonic connection to, and a unique telephone number address on, the public switched telecommunications network. Local exchange service enables users to place and receive calls from other stations on the public switched telephone network, access other services offered by Company, access certain interstate and international services offered by Company, access operator and directory assistance services, and access emergency services by dialing 0- or 9-1-1.
- 3.1.2. Local exchange service requires a business or residence basic access line. Residence access lines may include an allowance for calls for which there are no usage charges. One listing in the alphabetical directory is included.
- 3.1.3. Exchange rate schedules are applied according to the total number of access lines and PBX trunks in the local service area.
- 3.1.4. Exchange Service Areas for each exchange are identified on maps filed as a supplement to the Sprint - Florida, Incorporated General Exchange Tariff.
- 3.1.5. The rules, regulations and rates for service and facilities not specifically shown in this section are detailed in other sections of this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.1. LOCAL EXCHANGE SERVICE - GENERAL, Continued**

**3.1.6. Definitions:**

A. EAS - Extended Area Service - Telephone service provided under tariff whereby subscribers of a given exchange may complete calls to and receive calls from one or more exchanges without incurring toll charges. See 3.3.1. for a complete explanation of this service.

B. \$.20 EAS (Central Telephone exchanges only) - A type of Extended Area Service where calls from the referenced exchange to any exchange listed will be charged at \$.20 per completed call of unlimited duration for residence; and \$.20 per call up to a total of 60 minutes per message with usage exceeding the 60 minutes being charged for at the long distance message rates. See 3.3.2.A.2. for a complete explanation of this service.

C. ECS - Extended Calling Scope (\$.25 Message Rate) - A type of extended local calling developed by the Commission, which provides an alternative to toll message rates on routes between specified exchanges. Consists of two plans:

Plan A: All calls, residence and business, are rated at \$.25 per call for unlimited duration.

Plan B: All residence calls are rated at \$.25 per call of unlimited duration, and business calls are rated at \$.10 for the first minute and \$.06 for each additional minute.

See 3.3.3. for a complete explanation of this service.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS**

**3.2.1. Rate Groups**

The following schedules of rate groups are appropriate for the furnishing of flat-rate service. The groupings are based on access lines and PBX trunks in the local service areas.

<u>Group</u>	<u>United Telephone Service Area Upper Limit</u>	<u>Central Telephone Service Area Upper Limit</u>
1	20,000	8,000
2	50,000	16,000
3	100,000	32,000
4	200,000	64,000
5	400,000	128,000
6	Unlimited	Unlimited

**3.2.2. Exchange Rate Group Classifications and Calling Areas**

**United Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Apopka	6	EAS	East Orange, Lake Buena Vista, Montverde, Orlando, Reedy Creek, Windermere, Winter Garden, Winter Park, Celebration
		ECS	Plan A: Mt. Dora

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**United Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Arcadia	1	EAS ECS	Plan B: Port Charlotte, Zolfo Springs, Wauchula
Astor	4	EAS	Clermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla
Avon Park	1	EAS ECS	Plan A: Lake Placid, Sebring, Spring Lake Plan B: Wauchula
Belleview	4	OEAS EAS	Sebring Citra, Dunnellon, Forest, Lady Lake (821), McIntosh, Ocala, Ocklawaha, Orange Springs, Salt Springs, Silver Springs Shores
Beverly Hills	3	ECS EAS	Plan B: Lady Lake (753), Wildwood Crystal River, Homosassa Springs, Inverness
Boca Grande	1	ECS EAS	Plan A: Dunnellon Plan A: Cape Haze Plan B: Port Charlotte, Punta Gorda, Englewood

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**United Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Bonita Springs	5	EAS	Fort Myers, Fort Myers Beach, Naples, North Naples
Bowling Green	1	EAS	Wauchula, Zolfo Springs
		ECS	Plan A: Fort Meade
Bushnell	1	EAS	Wildwood
		ECS	Plan B: Howey-In-The-Hills, Leesburg
Cape Coral	5	EAS	Fort Myers, Fort Myers Beach, North Cape Coral, North Fort Myers, Pine Island, Sanibel-Captiva Islands
		ECS	Plan B: Lehigh, Punta Gorda
Cape Haze	2	EAS	Englewood
		ECS	Plan A: Boca Grande, Port Charlotte
			Plan B: Punta Gorda
Clermont	6	EAS	Astor, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Lake Buena Vista, Leesburg, Montverde, Mount Dora, Orlando, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden, Celebration

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

United Telephone Service Area

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Fort Myers	5	EAS	Bonita Springs, Cape Coral, Fort Myers Beach, Lehigh Acres, North Cape Coral, North Fort Myers, Pine Island, Sanibel-Captiva Islands
		ECS	Plan A: Immokalee Plan B: LaBelle, Naples, North Naples, Punta Gorda
Fort Myers Beach	5	EAS	Bonita Springs, Cape Coral, Fort Myers, North Cape Coral, North Fort Myers, Pine Island, Sanibel-Captiva Islands
		ECS	Plan B: Naples, North Naples
Groveland	4	EAS	Astor, Clermont, Eustis, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla
		TOLL-PAC	Bushnell (RS2)
Homosassa Springs	3	EAS	Beverly Hills, Crystal River, Inverness
Howey-in-the-Hills	4	EAS	Astor, Clermont, Eustis, Groveland, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla
		ECS	Plan B: Bushnell, Wildwood

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

United Telephone Service Area

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Lady Lake (753)	4	EAS	Astor, Clermont, Eustis, Groveland, Howey-in-the-Hills, Leesburg, Montverde, Mount Dora, Tavares, Umatilla
		ECS	Plan A: Ocklawaha, Wildwood Plan B: Belleview, Silver Springs Shores
Lady Lake (821)	5	EAS	Astor, Belleview, Clermont, Eustis, Forest, Groveland, Howey-in-the-Hills, Leesburg, Montverde, Mount Dora, Ocala, Ocklawaha, Salt Springs, Silver Springs Shores, Tavares, Umatilla
Lake Placid	1	EAS	
		ECS	Plan A: Avon Park, Sebring, Spring Lake Sebring
Leesburg	4	OEAS	
		EAS	Astor, Clermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Montverde, Mount Dora, Tavares, Umatilla
		ECS	Plan B: Bushnell, Wildwood

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**United Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Lehigh Acres	4	EAS ECS	Fort Myers Plan B: Cape Coral, North Cape Coral, North Ft. Myers
Marco Island	4	EAS	Naples, North Naples
Montverde	6	EAS	Apopka, Astor, Clermont, East Orange, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Lake Buena Vista, Leesburg, Mount Dora, Orlando, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden, Winter Park, Celebration
Moore Haven	1	EAS ECS	Plan A: Clewiston
Mount Dora	4	EAS  ECS	Astor, Clermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Tavares, Umatilla Plan A: Apopka, Winter Park

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**United Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Naples	4	EAS	Bonita Springs, Marco Island, North Naples
		ECS	Plan A: Everglades, Immokalee Plan B: Fort Myers, Fort Myers Beach
North Cape Coral	5	EAS	Cape Coral, Fort Myers, Fort Myers Beach, North Fort Myers, Pine Island, Sanibel-Captiva Islands
		ECS	Plan B: Lehigh Acres, Punta Gorda
North Fort Myers	5	EAS	Cape Coral, Fort Myers, Fort Myers Beach, North Cape Coral, Pine Island, Sanibel-Captiva Islands
		ECS	Plan B: Lehigh Acres, Punta Gorda
North Naples	4	EAS	Bonita Springs, Marco Island, Naples
		ECS	Plan B: Fort Myers, Fort Myers Beach
Ocala	4	EAS	Bellevue, Citra, Dunnellon, Forest, Lady Lake (821), McIntosh, Ocklawaha, Orange Springs, Salt Springs, Silver Springs Shores
		ECS OELC	Plan B: Williston, Wildwood Williston

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**United Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Punta Gorda	3	EAS ECS	Port Charlotte Plan B: Boca Grande, Cape Haze, Fort Myers, Cape Coral, North Cape Coral, North Ft. Myers
Reedy Creek	6	EAS	Apopka, Clermont, East Orange, Lake Buena Vista, Montverde, Orlando, West Kissimmee, Windermere, Winter Garden, Winter Park, Celebration
Saint Cloud	3	ECS EAS ECS	Plan A: Kissimmee Kenansville, Kissimmee, West Kissimmee, Celebration Plan A: Orlando Plan B: Winter Park
Salt Springs	4	EAS	Bellevue, Citra, Dunnellon, Forest, Lady Lake (821), McIntosh, Ocala, Ocklawaha, Orange Springs, Silver Springs Shores
San Antonio	2	EAS ECS	Dade City, Trilacoochee, Zephyrhills Plan A: Brooksville Plan B: Tampa North & Central

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**United Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Sanibel-Captiva Islands	5	EAS	Cape Coral, Fort Myers, Fort Myers Beach, North Cape Coral, North Fort Myers, Pine Island
Sebring	2	EAS ECS OEAS	Spring Lake Plan A: Avon Park, Lake Placid Plan B: Okeechobee, Wauchula Avon Park
Silver Springs Shores	4	EAS ECS	Bellevue, Citra, Dunnellon, Forest, Lady Lake (821), McIntosh, Ocala, Ocklawaha, Orange Springs, Salt Springs Plan B: Lady Lake (753), Wildwood
Spring Lake	2	EAS ECS	Sebring Plan A: Avon Park, Lake Placid
Tavares	4	EAS	Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Umatilla

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**United Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Trilacoochee	2	EAS ECS TOLL-PAC OEAS	Dade City, San Antonio, Zephyrhills Plan A: Brooksville Bushnell (RS2) Brooksville
Umatilla	4	EAS	Astor, Clermont, Eustis, Groveland, Howey-In-The-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares
Wauchula	1	EAS ECS	Bowling Green, Zolfo Springs Plan B: Avon Park, Sebring, Arcadia
West Kissimmee	3	EAS  ECS	Haines City (427), Kenansville, Kissimmee, Reedy Creek, Saint Cloud, Celebration Plan A: Lake Buena Vista, Orlando Plan B: Winter Park
Wildwood	1	OEAS EAS ECS  OEAS	Orlando Bushnell Plan A: Lady Lake (753) Plan B: Belleview, Howey-In-The- Hills, Leesburg, Ocala, Silver Springs Shores Leesburg

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

Central Telephone Service Area

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Alford	2	EAS \$.20 EAS	Cottdale, Marianna Graceville, Grand Ridge, Greenwood, Malone, Sneads
Baker	2	EAS \$.20 EAS ECS	Crestview Destin, Fort Walton Beach, Shalimar, Valparaiso Plan B: Defuniak Springs, Laurel Hill
Bonifay	1	EAS \$.20 EAS	Reynolds Hill, Westville Chipley, DeFuniak Springs, Graceville, Ponce de Leon, Vernon
Cherry Lake	1	EAS	Greenville, Lee, Madison
Cottdale	2	EAS \$.20 EAS	Alford, Marianna Chipley, Graceville, Grand Ridge, Greenwood, Malone, Sneads
Crawfordville	6	EAS	Alligator Point, Carrabelle Panacea, St. Marks, Sopchoppy, Tallahassee
Crestview	2	EAS \$.20 EAS ECS	Baker, Laurel Hill Destin, Fort Walton Beach, Shalimar, Valparaiso Plan B: DeFuniak Springs

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**Central Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
DeFuniak Springs	2	EAS	Freeport, Glendale, Paxton, Ponce de Leon
		\$.20 EAS	Bonifay, Destin, Reynolds Hill, Santa Rosa Beach, Seagrove Beach, Valparaiso, Westville
		ECS	Plan B: Fort Walton Beach, Crestview, Baker, Shalimar
Destin	5	EAS	Fort Walton Beach, Santa Rosa Beach, Shalimar, Valparaiso
		\$.20 EAS	Baker, Crestview, DeFuniak Springs, Freeport, Glendale, Ponce de Leon, Seagrove Beach
Fort Walton Beach	5	EAS	Destin, Holley-Navarre, Santa Rosa Beach, Shalimar, Valparaiso
		\$.20 EAS	Baker, Crestview, Seagrove Beach
		ECS	Plan B: Freeport, DeFuniak Springs
Freeport	2	EAS	DeFuniak Springs
		\$.20 EAS	Destin, Glendale, Ponce de Leon, Santa Rosa Beach, Seagrove Beach, Valparaiso
		ECS	Plan B: Fort Walton Beach

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**Central Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Glendale	1	EAS \$.20 EAS	DeFuniak Springs Destin, Freeport, Paxton, Ponce de Leon, Santa Rosa Beach, Seagrove Beach, Valparaiso
Grand Ridge	2	EAS \$.20 EAS	Marianna, Sneads Alford, Cottondale, Graceville, Greenwood, Malone
Greenville**	6	EAS	Cherry Lake, Lee, Madison, Monticello, Tallahassee
Greenwood	2	EAS \$.20 EAS	Malone, Marianna Alford, Cottondale, Grand Ridge, Graceville, Sneads
Kingsley Lake	2	EAS TOLL-PAC	Lawtey, Raiford, Starke Jacksonville
Lawtey	2	EAS ECS	Kingsley Lake, Raiford, Starke Plan A: Brooker, Waldo
Lee	1	EAS	Cherry Lake, Greenville, Madison
Madison	1	EAS ECS	Cherry Lake, Greenville, Lee Plan A: Monticello, Tallahassee

\*\*25/25 Plan Exchange. See 3.3.7. following for explanation.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

**Central Telephone Service Area**

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Malone	2	EAS \$.20 EAS	Greenwood, Marianna Alford, Cottondale, Graceville, Grand Ridge, Sneads
Marianna	3	EAS \$.20 EAS	Alford, Altha, Cottondale, Grand Ridge, Greenwood, Malone, Sneads Graceville
Monticello	6	EAS ECS	Greenville, Tallahassee Plan A: Madison
Panacea	6	EAS	Alligator Point, Crawfordville, St. Marks, Sopchoppy, Tallahassee
Ponce de Leon	2	EAS \$.20 EAS	DeFuniak Springs Bonifay, Destin, Freeport, Glendale, Reynolds Hill, Santa Rosa Beach, Seagrove Beach, Westville, Valparaiso
Reynolds Hill	1	EAS \$.20 EAS	Bonifay, Westville Graceville, Ponce de Leon, DeFuniak Springs

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.2. COMPANY-WIDE RATE GROUPS, Continued**

**3.2.2. Exchange Rate Group Classifications and Calling Areas, Continued**

Central Telephone Service Area

<u>Exchange</u>	<u>Rate Group</u>	<u>Category</u>	<u>Additional Exchanges</u>
Starke	2	EAS	Keystone Heights, Kingsley Lake, Lawtey, Raiford
		ECS	Plan A: Brooker, Lake Butler, Waldo
Tallahassee**	6	EAS	Alligator Point, Bristol, Carrabelle, Chattahoochee, Crawfordville, Greensboro, Greenville, Gretna, Havanna, Hosford, Monticello, Panacea, Quincy, St. Marks, Sopchoppy
Valparaiso	5	ECS EAS \$.20 EAS	Plan A: Madison Destin, Fort Walton Beach, Shalimar Baker, Crestview, DeFuniak Springs, Freeport, Glendale, Ponce de Leon, Santa Rosa Beach, Seagrove Beach
Westville	1	EAS \$.20 EAS	Bonifay, Reynolds Hill Graceville, DeFuniak Springs, Ponce de Leon, Vernon

\*\*Calls to the Chattahoochee exchange will be based on an allowance of five (5) calls in the aggregate per month with a charge of twenty cents (\$.20) per call to apply to each additional call above five (5).

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. DIALING PLANS, Continued**

**3.3.2. \$.20 EAS (Central Telephone service area exchanges only)**

A. Calls from the referenced exchange to any exchange listed, but not shown in the corresponding local calling area, will be charged at the following rates:

1. Residence Service: \$.20 per completed call, unlimited duration
2. Business Service: \$.20 per completed call up to a total of 60 minutes per message. Usage exceeding the sixty minutes per message limit will be charged for on a usage basis at long distance message rates.

B. For calls from the Tallahassee exchange to the Chattahoochee exchange, see note on Sheet 52 of this section.

**3.3.3. ECS - Extended Calling Scope**

Also called Message Rate Plan, this plan was instituted in Docket No. 891239-TL, Order No. 24595, and established a \$.25 per call message rate plan for exchanges with rate centers within a 1-10 mileage band of each other. The plan may also be established for exchanges with rate centers over 11 miles, with the approval of the Florida Public Service Commission.

Each call between the designated exchanges listed under Plan A will be charged for at a flat rate of \$.25 per call of unlimited duration. Such calls will be dialed as seven-digit local calls where the involved exchanges are in the same NPA. Where the exchanges are in different NPA's, the plan may be implemented on a 10 digit basis due to NXX code conflicts. This rate is applicable to both residential and business customers.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. DIALING PLANS, Continued**

**3.3.4. Netcon Telcom TOLL-PAC**

- A. Netcon Telcom TOLL-PAC (Toll-Personalized Area Calling) is a one-way calling plan which allows a subscriber the option of placing toll calls to nearby communities with a discount of 30% applied to the direct dial rate as appropriate for the period in which the call was made. This service is an alternative to the toll rates which would normally apply for such calls.
- B. When a customer elects to subscribe to Netcon Telcom TOLL-PAC, the rate remains in effect for a minimum of one billing cycle period for that customer. Thereafter, it will remain in effect until discontinued by the customer with such ending period coinciding with the customer's billing cycle.
- C. The service is available only to one-party services. It is not available to PATS or FX services.
- D. As covered in other Sections of this Tariff, the resale of this service is not permitted.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. DIALING PLANS, Continued**

**3.3.4. Netcon Telcom TOLL-PAC, Continued**

**E. Rates**

1. A Secondary Service Ordering Charge as specified in 3.16. will apply for changes to and from the service except as provided in number 2 following. The Charge will apply on a per account basis.
2. The Company will waive the Secondary Service Ordering Charge for exchange subscribers for a period of thirty (30) days following notification to customers that the Netcon Telcom TOLL-PAC plan will be implemented within their exchange as ordered by the Florida Public Service Commission. In addition, if also ordered by the Commission, the Secondary Service Ordering Charge will be waived for a second period of thirty (30) days after customers who could benefit from the plan have been identified and notified as to their potential savings with TOLL-PAC. Such benefiting customers will be identified through studies conducted by the Company of the preceding six (6) month toll calling habits.
3. Minimum monthly rates, as indicated, will apply for point-to-point or for each point to multi-point service.

**F. United Telephone service area exchanges**

<u>Rate Step</u>	<u>Route Distance</u>	<u>Minimum Rate Per Month</u>	
		<u>Per Account</u>	
		<u>RES</u>	<u>BUS</u>
2	11-22	\$3.25	\$5.85
3	23-55	\$5.30	\$9.40

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. DIALING PLANS, Continued**

**3.3.5. OELC - Optional Extended Local Calling, Continued**

**A. General, Continued**

**2., Continued**

- (c) Credit card calls and calls that require the assistance of an operator for completion are not eligible under the OELC plan. Such calls will be charged for at the appropriate long distance rate except that an operator will reestablish an eligible call that is interrupted due to facilities or poor transmission.
  - (d) Calls from coin telephones in the selected exchange to access lines arranged for OELC are not eligible under this plan. Such calls will be charged for at the appropriate long distance rate. The operator, at the time the call is placed, does not have the capability of determining which access lines are arranged for OELC.
  - (e) Calls from hotel/motel guest rooms in the selected exchange to access lines arranged for OELC will be quoted the appropriate long distance rate at the time the call is placed. The operator does not have the capability of determining which access lines are arranged for OELC and will quote time and charges as they would for any toll call.
  - (f) When a subscriber to line hunting service requests OELC, the last line in the line hunting group will be the first line so arranged; the next-to-last line will be second, and so on. Each line arranged for OELC will be charged for at the appropriate rate.
3. OELC is not offered to pay telephones or FX service or to resellers.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. DIALING PLANS, Continued**

**3.3.5. OELC - Optional Extended Local Calling, Continued**

**B. Directory Listing**

1. Subscribers to OELC are entitled to one listing in the telephone directory of the selected exchange at no charge. This is in addition to their regular exchange directory listing.
2. Such listing will contain a line of information sufficient to advise callers in the selected exchange that the subscriber to OELC can be called toll-free on a direct dialed basis. The choice of wording in the line of information rests entirely with the Company.
3. Due to the nature of the service, subscribers to OELC who are listed in the selected exchange directory will have their telephone number changed with no referral of calls if the OELC service is discontinued for other than a complete disconnect of exchange service during the life of the directory containing the OELC listing.
4. Additional listings and additional line matter are available at rates specified in 3.6 and 3.7 of this tariff.

**C. OELC is available for calling from Ocala to Williston and from Williston to Ocala.**

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. DIALING PLANS, Continued**

**3.3.5. OELC - Optional Extended Local Calling, Continued**

**D. Rates**

1. A Secondary Service Ordering Charge will be applicable for changes to and from OELC except that the Company will waive the charge for a 90 days period following the effective date of any new routes in this tariff.
2. The Secondary Service Ordering Charge is not applicable if the customer subscribes to OELC with initial service installation.

3.		<u>1-pty</u>	<u>Line Hunting</u>	<u>PBX</u>
	Ocala to Williston			
	Residence	\$ 4.55	\$ 7.05	
	Business	\$10.70	\$16.40	\$21.60
	Williston to Ocala			
	Residence	\$6.30	\$9.80	
	Business	\$14.80	\$22.65	\$30.05

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. DIALING PLANS, Continued**

**3.3.6. OEAS - Optional Extended Area Service, Continued**

**G. Options**

1. Residence and business subscribers in exchanges where OEAS has been approved by the Florida Public Service Commission may select from the following options at rates specified following.
  - A. Option I - Available to residential access lines only. This option allows the subscriber to make unlimited outgoing DDD calls to a specific exchange for a flat monthly rate additive. The rate additive is subject to annual review to determine if an adjustment is appropriate due to a change in access lines in the added exchange.
  - B. Option II - Available to residence and business access lines. Option II provides a 50% discount from applicable DDD rates for calls placed to a specific exchange. Subscribers to Option II will be billed a minimum monthly charge per account. If total discounted toll charges to the specified exchange are less than the monthly minimum, the subscriber will be billed only the monthly minimum. Total discounted toll charges to the specified exchange that are equal to or greater than the monthly minimum will be billed the total discounted toll charges, not the monthly minimum.
2. Options I and II are offered subject to the availability of facilities and as authorized by the Florida Public Service Commission.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. DIALING PLANS, Continued**

**3.3.6. OEAS - Optional Extended Area Service, Continued**

**H. Rates and Charges, Continued**

**3., Continued**

**OPTION II  
(Discounted Toll, Per Account)**

	Mileage Bands	
	<u>11-22</u>	<u>23-55</u>
OEAS Minimum Monthly Charge		
Residence	\$3.00	\$5.00
Business	\$6.00	\$10.00
PBX and CENTREX	\$12.00	\$20.00

**4. Authorized OEAS Exchange Routes**

Route	Option I	Option II
West Kissimmee to Orlando		\$6.20
Trilacoochee to Brooksville		\$5.40
Avon Park to Sebring		\$2.60
Lake Placid to Sebring	\$4.85	
Sebring to Avon Park		\$2.90
LaBelle to Fort Myers	\$6.75	\$5.00
		\$10.00
		\$20.00
Wildwood to Leesburg	\$4.85	

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.3. DIALING PLANS, Continued**

**3.3.7. 25/25 Plan**

A. Certain exchanges, upon approval of the Florida Public Service Commission, may be granted two-way non-optional Extended Area Service (EAS) under the 25/25 plan with regrouping. Under this plan, exchange customers will pay a monthly EAS additive charge in addition to applicable regrouping charges.

B. The following EAS access line additives are applicable to the exchanges as listed:

1. United Telephone service area  
(Docket No. 930978-TL, Order No. SC-94-1018-FOF-TL)

**Fort Meade to Lakeland**

	<u>Residence</u>	<u>Business</u>
Individual	\$2.00	\$4.68
SmallTalk	\$1.39	-
Line Hunting	\$3.09	\$7.17
PBX	\$9.37	\$9.37
PATS		\$3.74

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.4. MONTHLY EXCHANGE RATES - BASIC SERVICES**

The rates specified herein entitle the subscribers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and additional exchanges or portions of exchanges as shown preceding.

**3.4.1. Residential**

Service which is provided to private residences for the use of those occupying that dwelling.

**3.4.2. Netcon Telcom SmallTalk**

- A. Netcon Telcom SmallTalk is a single-party local exchange access line service offered to residential subscribers only. Residential service is as defined above.
- B. Subscribers to residence Netcon Telcom SmallTalk service are billed monthly in advance at the basic service rate specified herein. Messages in excess of the monthly allowance are billed monthly in arrears. Any message allowance not used in one month is not credited to the subscriber's account toward any other month.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.4. MONTHLY EXCHANGE RATES - BASIC SERVICES**

**3.4.2. Netcon Telcom SmallTalk, Continued**

**C. Regulations**

1. The rules and regulations of this tariff governing service to subscribers of flat rates access line services and flat- and measured- rate service are also applicable to subscribers of Netcon Telcom SmallTalk.
2. Netcon Telcom SmallTalk is available only in areas served by digital central offices.
3. Netcon Telcom SmallTalk access lines are eligible for a reduction in rate for Vacation Service only as specified in Section 2 of this tariff.
4. The regulations regarding flat- and message-rate service in Section 2 are applicable to Netcon Telcom SmallTalk access lines.
5. SmallTalk charges are not applicable for calls to the Company business office, repair, 411, 911, N11, local 976 or the Company operator.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.4. MONTHLY EXCHANGE RATES - BASIC SERVICES**

**3.4.2. Netcon Telcom SmallTalk, Continued**

**D. Rates and Charges**

1. Monthly rates are listed following, with these exceptions:

Useppa Island        \$16.62  
North Captiva Island \$16.62

2. The equivalent of \$3.00 per month in call allowance is provided with the basic Netcon Telcom SmallTalk service. Calls in excess of the \$3.00 allowance will be billed to the subscriber at the rate of \$.10 per call.
3. Calls to areas outside the subscriber's local exchange and EAS calling scope will be billed at the appropriate long distance rates. Such calls are not included in the monthly allowance calculation.
4. Netcon Telcom SmallTalk is not offered in conjunction with any other local or EAS alternative calling plan.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.4. MONTHLY EXCHANGE RATES - BASIC SERVICES**

**3.4.3. Residential - Line Hunting**

- A. Individual access lines arranged for line hunting or similar service which allows completion of an incoming call to a line that is called but in use, to another line, by utilizing central office equipment, will have a rate as specified following applicable to each line so arranged. This line hunting rate is not applicable on PBX trunks, nor will it apply to access lines arranged for the Call Forwarding feature of Custom Calling Service, unless the line is also arranged for line hunting service.
- B. Residential Line Hunting Service is limited to three lines in line hunting. If more than three lines in line hunting are required, Business Line Hunting rates will apply to all lines in line hunting.

**3.4.4. Business**

Service which is primarily or substantially of a business, professional, institutional or otherwise occupational nature or where the listing required is such as to indicate business use.

**3.4.5. Business - Line Hunting**

Individual access lines arranged for line hunting or similar service which allows completion of an incoming call to a line that is called but in use, to another line, by utilizing central office equipment, will have a rate as specified following applicable to each line so arranged. This line hunting rate is not applicable on PBX trunks, nor will it apply to access lines arranged for the Call Forwarding feature of Custom Calling Service, unless the line is also arranged for line hunting service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.4. MONTHLY EXCHANGE RATES - BASIC SERVICES**

**3.4.8. Rates and Charges**

The rates specified herein entitle subscribers to an unlimited number of messages, unless otherwise specified to all stations bearing the designation of central office within the service exchange and additional exchanges or portions of exchanges as shown in 3.2.2. preceding.

		Rate Groups					
		1	2	3	4	5	6
<b>A. Residential, Flat Rate</b>							
1.	United Telephone	\$6.47	\$7.22	\$7.98	\$8.73	\$9.48	\$10.23
2.	Central Telephone	\$7.40	\$7.85	\$8.25	\$8.70	\$9.15	\$9.65
<b>B. Netcon Telcom SmallTalk, Residential Only</b>							
1.	United Telephone	\$4.51	\$5.02	\$5.57	\$6.07	\$6.62	\$7.12
2.	Central Telephone	\$4.45	\$4.70	\$4.95	\$5.20	\$5.50	\$5.80
<b>C. Line Hunting, Residential, Flat Rate</b>							
1.	United Telephone	\$9.98	\$11.19	\$12.34	\$13.49	\$14.65	\$15.85
2.	Central Telephone	\$11.10	\$11.75	\$12.40	\$13.00	\$13.75	\$14.50
<b>D. Business, Flat Rate</b>							
1.	United Telephone	\$15.20	\$16.96	\$18.71	\$20.47	\$22.28	\$24.03
2.	Central Telephone	\$16.65	\$17.65	\$18.55	\$19.60	\$20.60	\$21.75
<b>E. Business, Line Hunting, Flat Rate</b>							
1.	United Telephone	\$23.27	\$25.97	\$28.68	\$31.39	\$34.10	\$36.81
2.	Central Telephone	\$25.00	\$26.50	\$27.85	\$29.40	\$30.90	\$32.65

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.5. LOCAL EXCHANGE EXCEPTIONS**

**3.5.1. Tallahassee Exchange**

Calls to the Chattahoochee exchange from the Tallahassee exchange will be based upon an allowance of five (5) free calls in the aggregate per month with a charge of twenty cents (\$.20) per call to apply to each additional call above five (5).

**3.5.2. Pine Island Exchange: Useppa Island**

- A. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff apply in this exception area.
- B. The telephone rates specified hereunder entitle the subscriber to an unlimited number of local telephone messages to all stations bearing the designation of Pine Island, Fort Myers, Fort Myers Beach, North Fort Myers, Cape Coral, North Cape Coral, and Sanibel-Captiva Islands exchanges.
- C. A map showing the Exception Area is filed in the Sprint - Florida, Incorporated Tariff, Supplemental Section A3.
- D. Each customer will be required to make a contribution for construction for the first five years that customer location has service. This contribution for construction will apply for service provided through the originally placed, or replaced, cable pairs which number 100.
- E. Within this Exception Area, the following access line rates apply:

	Individual Line	Line Hunting PBX Line	Trunk	Netcon Telcom SmallTalk
Business	\$32.28	\$44.10	\$54.53	
Residence	\$19.48	\$24.65	\$54.53	\$16.62

Pay Telephone Service (PATS) \$27.81, plus PATS usage

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.5. LOCAL EXCHANGE EXCEPTIONS, Continued**

**3.5.2. Pine Island Exchange: Useppa Island, Continued**

- F. A special trip charge of \$35 will apply in addition to the connection charges specified within this tariff.
- G. Throughout the exception area, the rates for service not specifically shown are given in the General Exchange Tariff.

**3.5.3. Sanibel-Captiva Islands Exchange: North Captiva Island**

- A. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff apply in this exception area.
- B. The telephone rates specified hereunder entitle the subscriber to an unlimited number of local telephone messages to all stations bearing the designation of Sanibel-Captiva Islands, Fort Myers, Fort Myers Beach, North Fort Myers, Cape Coral, North Cape Coral, and Pine Island exchanges.
- C. A map showing the Exception Area is filed in the Sprint-Florida, Incorporated Tariff Supplemental Section A3.
- D. Each customer will be required to make a contribution for construction for the first five years that customer location has service. This contribution for construction will apply for service provided through the originally placed, or replaced, cable pairs which number 200.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.5. LOCAL EXCHANGE EXCEPTIONS, Continued**

**3.5.4. Naples Exchange (North Golden Gate/Corkscrew Area)**

- A. Except as otherwise provided, the rates and regulations contained in the General Exchange Tariff apply in this exception area.
- B. The telephone rates specified hereunder entitle the subscriber to an unlimited number of local telephone messages to all stations bearing the designation of Bonita Springs, Marco Island, and North Naples.
- C. Each customer will be required to pay an additive for ten (10) years from the effective date of this Tariff.
- D. Within this Exception Area, the following access line rates apply:

	<u>Business</u>	<u>Residence</u>
Individual Line	\$22.05	\$10.41
Hunting Line	\$33.07	\$15.17
PBX Trunk	\$42.66	\$42.66
Netcon Telcom SmallTalk		\$7.75
CENTREX	\$22.05	\$10.41

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.6. DIRECTORY ASSISTANCE**

**3.6.1. General**

- A. Directory Assistance Service is provided by the Telephone Company to assist the users of the service in obtaining telephone numbers.
- B. The rates set forth following apply when subscribers of the company request assistance in determining telephone numbers of subscribers (1) who are located in the same Local Calling Area or, (2) who are not located in the same Local Calling Area or Home Numbering Plan Area as the subscriber's serving exchange.
- C. There will be no charge for Local Calling Area Directory Assistance calls received from customers with a physical or mental impairment rendering them unable to use the telephone directory.
- D. Calls to Long Distance Directory Assistance are charged for at the appropriate rate.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.7. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

**3.7.1. General**

- A. Directory Assistance Call Completion (DACC) provides an incoming Directory Assistance customer requesting a local or IntraLATA number a mechanized announcement offering call completion to the listed number requested, excluding nonpublished numbers. The call is completed on a sent-paid basis which is paid for by the calling customer, except on 0+HNPA+555 calls which will allow Calling Card and Billed to Third Number Charges.
- B. The mechanized announcement will instruct the caller that for an additional charge, they may have the call automatically completed by depressing a specific digit on the touch-tone key pad. All completed calls will be charged the DACC charge, in addition to any other appropriate charges.
- C. The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands, or damages that shall arise from the use of the service.
  - 1. This service is furnished solely for the telephone calling purposes of the caller.
  - 2. Additional provisions concerning limitations of liability and allowance for interruption of service are set forth in Section 2 of this tariff.
- D. This offering provides call completion on a Local Access and Transport Area (LATA) basis. Customers will need to consult their directory for LATA maps.
- E. DACC will be furnished only where facilities permit and where the service used by the customer can support all billing requirements for the service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.7. DIRECTORY ASSISTANCE CALL COMPLETION (DACC), Continued**

**3.7.1. General, Continued**

- F. Only the second provided Directory Assistance telephone number may be dialed and completed by DACC if two Directory Assistance requests are made during the same call.
- G. Customers who currently subscribe to a screening option that includes 1+ or 411 will not be eligible for this service.
- H. DACC is not available for the following:
  - 1. Alternately billed calls, i.e., Collect, Calling Card\*, or Billed to Third Number\*
  - 2. Any PBX type customer who requires real-time notification of charges, i.e., hotels/motels, hospitals, etc.
  - 3. Any special lines, i.e., prisons, etc.
  - 4. 900/976 directory assistance number requests
  - 5. Calls from Pay telephone, coin or coinless stations
  - 6. InterLATA long distance calls
  - 7. Cellular providers/wireless technology
  - 8. Independent telephone companies that access the Company's directory assistance service

\* On 0+HNPA+555 calls, Calling Card and Billed to Third Number charges will be allowed.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.8. OPERATOR ASSISTED LOCAL CALLS**

- 3.8.1. All types of local exchange service have local calling areas as specified previously in this tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls), on a local coin call rate basis, or a measured or message rate basis.
- 3.8.2. Local dial calls must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. Otherwise, operator assistance charges will apply to the call, in addition to the applicable local dial rate.
- 3.8.3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls.
- A. Station-to-Station customer dialed credit card local call \$ .90
  - B. Station-to-Station operator assisted sent-paid, collect, third number, and non-customer-dialed credit card calls \$1.50
  - C. Person-to-Person operator assisted local call \$3.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.8. OPERATOR ASSISTED LOCAL CALLS, Continued**

3.8.4. The following Operator Assisted Local Calls are exempt from the service charge:

- A. Calls to designated Company numbers for official telephone business.
- B. Emergency calls to recognizable authorized civil agencies.
- C. Those cases where a Company operator provides assistance to:
  - 1. re-establish a call which has been interrupted after the called number has been reached;
  - 2. reach the called telephone number where facility problems prevent customer dial completion; or
  - 3. place a non-coin, sent-paid call for a calling party who identifies himself/herself as being handicapped and is unable to dial the call because of that handicap.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.9. VERIFICATION AND EMERGENCY INTERRUPT SERVICE, Continued**

**3.9.2. Rates and Charges**

- A. A charge of \$1.50 is applicable for each chargeable verification request as defined previously.
- B. A charge of \$1.00 in addition to the verification charge is applicable for each chargeable emergency interrupt request as defined previously.
- C. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- D. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- E. If the number verified is not in use, or as a result of interrupt, the line is cleared, and at the calling party's request the operator completes the call, the charges for Operator Assisted Local Calls as defined in this tariff section apply in addition to the applicable verification and emergency interrupt charges.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.10. LIFELINE ASSISTANCE PROGRAM**

**3.10.1. General**

- A. The Interstate Subscriber Line Charge Waiver and Matching Program adopted by the Florida Public Service Commission is a Lifeline Assistance Program and provides for a federal credit equal to 100% of the Interstate Subscriber Line Charge (SLC) of \$3.50, an equivalent Company provided subsidy of \$3.50, plus an additional federal reduction of \$3.50 for a total credit of up to \$10.50 per month. The federal and Company credits are applied to the local service bills for qualified residential recipients of public assistance who apply for the credits and authorize agency verification of their participation in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Medicaid, Supplemental Security Income (SSI), food stamps, Federal Public Housing Assistance (Section 8), and Low-Income Home Energy Assistance Program (LIHEAP). Lifeline Assistance is available for one telephone line per residence, at the customer's principle place of residence. Netcon Telcom SmallTalk service as found in 3.4.8.B. of this tariff section is not eligible for Lifeline Assistance.
- B. Vacation Service is not applicable to lines with Lifeline assistance.
- C. Local service may not be disconnected for failure to pay toll charges.
- D. Toll Blocking services are available to Lifeline customers at no charge.
- E. Deposits may not be collected from customers who select toll blocking.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.10. LIFELINE ASSISTANCE PROGRAM, Continued**

**3.10.2. Applications and Regulations**

**A. Guidelines for implementation of this program are as follows:**

1. **Certification Procedures** -- All applicants for this service are subject to verification with the state agency responsible for administration of the qualifying program.
2. **Processing Procedures** -- The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill.
3. **Verification Procedures** -- The Company will reconcile and confirm eligibility periodically, at a minimum semi-annually, by providing the agency with a computer tape (directly or through a third party) of all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.

**B. No Secondary Service Ordering Charges will apply when this service is initiated or canceled by a subscriber.**

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.11. TRANSITIONAL LIFELINE ASSISTANCE PROGRAM**

**3.11.1. General**

Transitional Lifeline Assistance is a state program which provides a 30% reduction of the applicable monthly exchange flat rate for residential basic local service for subscribers who no longer qualify for the Lifeline Assistance Program.

**3.11.2 Regulations**

A Lifeline Assistance subscriber who requests this service will receive the discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

**3.12. SPECIAL ACCESS SERVICES**

**3.12.1. General**

A. When a special access line, intraLATA interexchange private line or Private Bypass Facility is connected to a device capable of and for the intention of completing calls into the local exchange network, there will be an additional measured or message charge associated with the flat rate local service rate for that device (i.e., the PBX trunk in the case of a PBX). Those customers who intend to use their special access line, intraLATA interexchange private line or private bypass facility for the completion of calls into the local exchange network and have local exchange service other than flat rate will be required to convert to flat rate.

B. The measured charge will apply where facilities and equipment are available in the exchange central office. In all other exchange central offices, the message charge will apply. As facilities and equipment become available in central offices, measured charges will apply.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.12. SPECIAL ACCESS SERVICES, Continued**

**3.12.2. Application of Additional Measured or Message Charges**

These usage charges are in addition to all other applicable local service rates and charges.

A. Measured Charge, per minute of local usage \$ .03

B. Message Charge, per local minute \$ .12

Specific regulations are listed in the Sprint-Florida, Incorporated Private Line Tariff.

**3.13. SERVICE CHARGES**

3.13.1. A service charge represents the charge for one or more work functions necessary to perform a service connection, move, or change.

3.13.2. Service Ordering Charge (Primary and Secondary) The charge appropriate for receiving and recording information and/or taking action in connection with a customer or applicant and processing the necessary data.

A. The service order charge applies per customer request for work performed by the Company to be completed for the same account at the same premises, on the same date.

B. Where more than one account is located at the same premises, work on each individual account will be considered separately.

C. One Service Ordering Charge is applicable for each channel (circuit) between two points on separate premises. Multiple channels between the same points, or multi-point channels, or extension of mileage channels, ordered at the same time are included under the same Service Ordering Charge.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13. SERVICE CHARGES, Continued**

- 3.13.3. Access Line Charge Work associated with the line extending from the serving central office to the customer's demarcation point. Includes, but is not limited to, central office connections, cable cross connections, and connecting and disconnecting the drop and block wires. The access line charge applies for work including but not limited to:
- A. Making and changing connections in the central office
  - B. Making and changing connections in distribution facilities between the central office and the customer's demarcation point, including necessary cross connections and line transfers.
- 3.13.4. Premises Visit Charge. The charge that applies for a visit to the customer's premises for customer-requested rearrangement of drop wire, protector and/or Telephone Network Interface device (TNI).
- A. The premises visit charge applies only for a visit to the customer's premises to relocate or rearrange drop wire, protector and/or TNI at the customer's request.
  - B. When more than one visit is necessary to complete the work due to Company reasons, only one Premises Visit Charge applies.
  - C. This charge does not apply for disconnect work.
  - D. For each trip to more than one customer location, a premises visit charge will apply for each location visited.
- 3.13.5. Premises Work Charge. Includes work performed on the customer's premises other than work required to establish network access. The premises work charge applies to work performed on the customer premises for customer requested rearrangement of the drop wire, protector and/or TNI.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.13. SERVICE CHARGES, Continued**

3.13.6. Record Change Charge. The charge appropriate for adding or changing directory listings at the customer's request. The record change charge applies for changing listings at the customer's request. It does not apply for corrections of name or address or for listings changed for Company reasons.

3.13.7. Restore Service. The charge applicable to restoration of service following a temporary suspension of service. The suspension of service may be at the customer's request or for nonpayment of charges.

A. In the event service is temporarily suspended at the subscriber's request, such service will be restored at the charges listed following.

B. In the event service is temporarily interrupted for nonpayment, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof, and the Restore Service charges will be applicable.

3.13.8. Telephone Number Change Including service ordering charge

Residence	\$ 9.50
Business	\$11.50

3.13.9. CENTREX Translation Charge (Central Telephone only) The charge for performing the central office translations associated with configuring a CENTREX customer's network parameters.

A. Applies to each CENTREX customer's request which requires central office translation work defining the customer's network parameters to be established or changed.

B. Applies to each CENTREX customer group translation activity performed.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.14. SERVICE CHARGE REGULATIONS**

**3.14.1. Service charges will apply for, but not limited to:**

- A. All classes of access line service
- B. PBX trunks
- C. Data transport services
- D. CENTREX service
- E. Miscellaneous facilities

**3.14.2. Service charges do not apply for:**

- A. The substitution of the name of another member of the family for that already listed in the directory, nor for correction in the addresses in the directory.
- B. Telephone Service previously provided over a Government system where there is no break in the continuity of service.
- C. Company-initiated directory listings or changes in class or grade of service.
- D. Upgrades or downgrades to or from flat rate service to measured rate service.

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### **SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

#### **3.14. SERVICE CHARGE REGULATIONS, Continued**

- 3.14.8. Applicants for service may pay service connection charges in equal monthly installments over a period of at least three months. The Company will charge a service fee of \$1.00 for each monthly installment billing of service connection charges.
- 3.14.9. A Record Change Charge will be appropriate for changes from residence to business service. From business to residence service, a Secondary Service Ordering Charge will apply if a telephone number change is required.
- 3.14.10. Concessions
- A. In connection with service at a concession rate, except for employee concession, no concession is allowed from the regular service connection charges.
  - B. In connection with Residence Service for Company Employees, which is furnished at a reduced rate, a reduction is allowed from the regular service connection charges, as specified in Section 2.

#### **3.15. SERVICE CHARGES FOR MOVES AND CHANGES**

- 3.15.1. Charges for changes requested by the subscriber apply as follows:
- A. Additions or changes to directory listings except for corrections to the listing or address or changes initiated by the Company.
  - B. Telephone number changes requested by the subscriber.
  - C. For rearrangement of drop wire, protector, and/or Telephone Network Interface Device (TNI), the Secondary Service Ordering Charge, Premises Visit Charge and the Premises Work Charge applicable to the access line or PBX trunk, as appropriate, will apply.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.15. SERVICE CHARGES FOR MOVES AND CHANGES, Continued**

3.15.2. Secondary service ordering charges apply for moving or changing existing service, or adding new or additional service other than access lines.

3.15.3. Charges for moves and changes do not apply as follows:

- A. Stations for which no exchange service charges apply; i.e., Company stations whether installed in offices or residences of Company officials or employees.
- C. Moves or changes required for the proper maintenance of the service.
- D. Changes in telephone number made where, in the judgment of the Company, it is necessary for continuation of satisfactory service.

**3.16. SERVICE CHARGES - RATES AND CHARGES**

3.16.1. Service Ordering Charges, each order

	<b>Residence</b>	<b>Business</b>
A. Primary associated with access line		
United Telephone service area	\$20.00	\$25.00
Central Telephone service area	\$20.00	\$30.00
B. Secondary		
United Telephone service area	\$9.50	\$16.00
Central Telephone service area	\$12.00	\$14.00

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**3.16 SERVICE CHARGES - RATES AND CHARGES, Continued**

**3.16.1. Service Ordering Charges, each order, Continued**

	<b>Residence</b>	<b>Business</b>
<b>C. Access Line Charge, each line</b>		
United Telephone service area	\$30.00	\$35.00
Central Telephone service area	\$30.00	\$35.00
<b>D. Premises Visit Charge</b>		
United Telephone service area	\$10.00	\$10.00
Central Telephone service area	\$21.00	\$30.00
<b>E. Premises Work Charge, per 1/4     Hour or fraction thereof</b>		
United Telephone service area	\$12.00	\$12.00
<b>F. Record Change Charge</b>		
United Telephone service area	\$5.00	\$5.00
<b>G. Telephone Number Change, including     Service ordering charge, each</b>		
United Telephone service area	\$9.50	\$11.50
Central Telephone service area	\$9.50	\$11.50

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.16 SERVICE CHARGES - RATES AND CHARGES, Continued**

**3.16.1. Service Ordering Charges, each order, Continued**

	<b>Residence</b>	<b>Business</b>
<b>H. Restore Service</b>		
United Telephone service area	\$15.00	\$20.00
Central Telephone service area	\$15.00	\$15.00
<b>I. CENTREX Translation Charge,</b>		
Per customer translation request (Central Telephone service area only)		\$50.00

**3.17. TROUBLE LOCATION CHARGE**

A Trouble Location Charge will apply when a report of trouble results in a visit to the customer's premises and the trouble is found on the customer's side of the demarcation point in customer owned CPE or customer owned inside wire.

Charge, per visit \$35.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.18. NETCON TELCOM LINK-UP FLORIDA**

**3.18.1. General**

- A. Netcon Telcom Link-Up Florida is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a credit to and a deferred schedule for payment of the installation and connection charges applicable to the provisioning of residence service. The Netcon Telcom Link-Up Florida program applies to installation and connection charges only. All other services will fall under Commission approved tariffed rates and regulations.
- B. The Company's rules for the Netcon Telcom Link-Up Florida program are as provided in Commission Order No. 19684, Docket Number 880847-TL.
- C. The Company's deferred payment schedule referenced in the previously mentioned order is provided as follows in this section.

**3.18.2. Regulations**

- A. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers, and will be applied to the nonrecurring charges for the establishment of service for a single telephone line per household at the principal place of residence.
  - 1. The customer will be responsible for payment of any applicable monthly charges in association with his/her service.
  - 2. The Company reserves the right to require a deposit according to the regulations set forth in Section 2.
  - 3. Any additional services, other than the basic R-1 service will be at the appropriate tariffed rate.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.18. NETCON TELCOM LINK-UP FLORIDA, Continued**

**3.18.2. Regulations, Continued**

- B. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
- C. The subscriber must be certified by the Department of Health and Rehabilitation Services as being eligible for their participation in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Medicaid, Supplementary Security Income (SSI), food stamps, Federal Public Housing Assistance (Section 8), and Low-Income Home Energy Assistance Program (LIHEAP).

**3.18.3. Rates and Charges**

Applicable Federal Credit is 50% of the total of the Service Ordering Charge plus Access Line Charge or a \$30.00 reduction, whichever is less. There is no restriction as to the number of service connections per year for which qualifying low-income subscribers who relocate may receive link-up support.

**3.19. DIRECTORY LISTINGS**

- 3.19.1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the telephone directory.
- 3.19.2. Listings are intended solely for the purpose of identifying subscribers' telephone numbers and as an aid to the use of the telephone service. The listing of subscribers without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.19. DIRECTORY LISTINGS, Continued**

- 3.19.3. The Company, in accepting listings as prescribed by subscribers or prospective subscribers, will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.
- 3.19.4. Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the Company, are not necessary in connection with any services or facilities not specifically mentioned in this section are not furnished either with or without charge.
- 3.19.5. The Company reserves the right to limit the length of any listing to one line in the directory by the use of abbreviations when, in the judgment of the Company, the clearness of the listing and the identification of the subscriber is not impaired in any way.
- 3.19.6. The number of listings permitted without extra charge in connection with exchange service is as follows:
- |  |           |
|--|-----------|
| A. Individual lines, each access line  | 1 listing |
| B. Private Branch Exchanges directly connected to a central office (including "Series" and CENTREX), each system | 1 listing |
| C. Shared Tenant System, each STS system   | 1 listing |
| D. Mobile Carrier system, each system  | 1 listing |
- 3.19.7. It is desired by the Company that all subscribers shall be properly listed in the directory. Errors or omissions should be promptly reported to the business office.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.19. DIRECTORY LISTINGS, Continued**

- 3.19.8. In connection with individual line service where there is more than one access line connected for line hunting service, only one listing is regularly furnished. However, additional name listings, which would otherwise be available at the regular rate for additional listings, may be obtained without charge provided they do not exceed the number of access lines or auxiliary lines. Additional listings on consecutive numbers usually bear the call number of the first line.
- 3.19.9. No listing, with or without charge, will be permitted where such listing is a repetition of any other listing furnished the subscriber.
- 3.19.10. Charges for extra listings are automatically discontinued after the following circumstances:
- A. Upon termination of the main contract for service.
  - B. The listed party becomes a subscriber to exchange service, similar in classification, i.e., business or residence, as that under which such party is already listed.
  - C. In the case of the death of the listed party.
  - D. Listing charges may be discontinued at the end of any directory period upon receipt of written notice from the subscriber requesting discontinuance of listing at least 30 days in advance of the closing date of the directory. In this case, the minimum listing charge will be for one directory period.
  - E. In case the listed party moves from the premises at which the exchange service listed is furnished.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.20. DIRECTORY LISTINGS - RESIDENCE LISTINGS, Continued**

3.20.3. Listings of residence telephones of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may, for the purpose of identification, include abbreviated designations of titles. Also, the title of "Mrs.," "Miss" or "Ms." is permitted. Degrees are permitted when they serve as a means of better identification; however, titles and designations will be omitted when a degree is used which conveys adequate information.

3.20.4. All listings in connection with residence service at concession rates are furnished subject to the regulations specified in this section, except that in connection with residence service for employees of the Company, where two or more employees reside at the same address and use the same telephone, the name of each additional employee may be listed, regardless of whether or not such employees are members of the subscriber's immediate family. The charge, therefore, will be the regular rate for an additional listing.

**3.21. DIRECTORY LISTINGS - BUSINESS LISTINGS**

3.21.1. Business listings normally consist of a name, designation descriptive of the subscriber's business, the address of the premises at which service is rendered, and the telephone number. The address of the premises at which service is rendered may be omitted at the request of the subscriber.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.21. DIRECTORY LISTINGS - BUSINESS LISTINGS, Continued**

- 3.21.2. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party. Additional listings may be furnished in the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of a corporation, if the subscriber is a corporation; and for any business establishment, the names of associates or employees of the subscriber. Business additional listings may also be the bona fide names of individuals, firms, or corporations which the subscriber owns, controls or is duly authorized to and actually does represent. An additional listing may also be provided for the residence of a business subscriber when the business is located at or operated from the residence.
- 3.21.3. A trade name made up by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally authorized to do business under the trade name.
- 3.21.4. A designation consists of a word or phrase, abbreviated where necessary, used to describe the general character of the subscriber's business. Designations will not be used where the name under which the subscriber is doing business is sufficient to indicate the character of the business.
- 3.21.5. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may, for the purpose of identification, include abbreviated designations of titles. Also, the title of "Mrs.," "Miss" or "Ms." is permitted. Degrees are permitted when they serve as a means of better identification; however, titles and designations will be omitted when a degree is used which conveys adequate information.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.22. DIRECTORY LISTINGS - PRIVATE BRANCH EXCHANGE LISTINGS**

- 3.22.1. In connection with private branch exchange (PBX) service, only one listing is ordinarily necessary to properly identify the subscriber. Additional listings may be furnished without extra charge when, in the judgment of the Company, they are necessary to properly identify the subscriber or would be helpful to his/her service, provided they do not exceed the number of trunk lines. All listings, with or without extra charge, usually bear the call number of the first trunk line. However, at the request of the customer, they may bear any of the consecutive numbers including listings of those numbers employed in receiving calls when the PBX operator is not on duty. The listing of a trunk line not consecutive with the line hunting series or a listing of the first number of a separate line hunting series of trunk lines may be arranged for to meet special conditions.
- 3.22.2. When, in the judgment of the Company, the use of reference or other listings in excess of the number of listings permitted without extra charge, as set out previously, are needed for better identification in order to facilitate the Company's operations, such listings may be provided without charge.
- 3.22.3. Listings of PBX trunks installed at either business or residence locations are furnished under the regulations specified above for residence and business listings, respectively.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.23. DIRECTORY LISTINGS - MISCELLANEOUS LISTINGS**

**3.23.1. Reference Listings**

Reference listings may be arranged for at the regular rate for additional listings when both the main and reference listings appear in the same alphabetical list (directory Section). Reference listings may be furnished to subscribers who change their names, absorb other businesses or subdivide their business and have the authority to continue the use of the old names; and in other cases, when in the judgment of the Company, they are considered necessary and are not intended for advertising purposes.

Example: Long Lumber Co. .... See South Lumber Co.

**3.23.2. Names Spelled More than One Way**

A. Subscribers whose names may commonly be spelled in more than one way may arrange for additional listings of their names as alternately spelled at the regular rate for an additional listing.

Example: Smithe, A.B. 100 Orange    NXX-1234  
                    And as listed under "Smith"  
                    Smith, A.B. 100 Orange    NXX-1234

B. Listings of alternate spellings are not allowed when, in the judgment of the company, they are desired for the purpose of securing a preferential position in the directory or for advertising purposes.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

### 3.23. DIRECTORY LISTINGS - MISCELLANEOUS LISTINGS, Continued

### 3 23.3. Indented Listings

Indented listings are employed where a subscriber has more than one listing for service under the same name at more than one location.

Example: Jones, A.B. atty 180 Second Avenue      NXX-1234  
Res 122 Line      NXX-4321

Jones, A.B. Imbr 190 Beach Avenue NXX-1234  
Mill 83 Main Street NXX-4321  
Garage 81 Main Street NXX-1324

### 3.23.4. Caption Listings

A. Listings may be indented under a caption or subcaption at no additional charge when, in the judgment of the Company, the captions will facilitate the use of the service. The captions must be an essential part of the indented listings which follow and should include names of departments, branches of business or title of officials.

Example:	Standard Oil Co.	
	Gen'l Ofc 2500 Broadway	NXX-1234
	Dist Mgr 500 Oak	NXX-1225
	Res	NXX-1435
	Service Stations	
	122 Elm	NXX-2222
	45 Oak	NXX-3456
	400 Pine	NXX-2851



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.23. DIRECTORY LISTINGS - MISCELLANEOUS LISTINGS, Continued**

**3.23.4. Caption Listings, Continued**

- B. The names of individuals are not permitted in listings to be indented under captions except when, in the judgment of the Company, name captions will further identify individuals or officers with the same title.

Example:	Judges County Court	
	Potter, Harold A.	NXX-1234
	Gorman, Janice V.	NXX-3324
	Gomez, Lester R.	NXX-3256

- C. Listings of departments and of variations of the same general line of business which, in the judgment of the Company, are not considered necessary or which are intended to advertise the extent of the subscriber's business, are not permitted.

**3.23.5. Alternative (Directive) Listings**

- A. Subscribers may obtain listings which refer calling parties to certain other telephone numbers after business hours or on Sundays and Holidays, or in case no answer is received on the call for the first listed number of numbers. Such listings are provided at the regular rate for an additional listing. Alternate listings are of two general types, according to whether the listing indicates (a) that the alternate telephone number is to be called after business hours, or on Sundays or Holidays, or (b) that the alternate telephone number is to be called in the event that no answer is received on the call for the first number or numbers.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.23. DIRECTORY LISTINGS - MISCELLANEOUS LISTINGS, Continued**

**3.23.5. Alternative (Directive) Listings, Continued**

- B. Alternate listings which refer calling parties to other telephone numbers may indicate the telephone numbers of subscribers who are agreeable to the use of their telephone numbers in such alternate listings or they may be the telephone numbers of members or employees of the firm. Names of individuals are not permitted in alternate listings.

Examples:	Northgate Water & Sewer Corp.	
	2001 Main St.	NXX-1234
	Nights & Sundays call	NXX-3214
	Jones Hardware 2233 First	NXX-3456
	After 5 pm, Sundays & Holidays call	
	Service Manager	NXX-3344
	Stewart's Plumbing Co. 2 Elm	NXX-4455
	If no answer call	NXX-5544

**3.23.6. Temporary Listings for Tenants Subleasing Subscribers' Premises**

- A. Residence subscribers who lease their premises for periods of nine months or less and who request the Company to render service to their tenants without change in billing may arrange for the listing of such tenants.
- B. Such listings will not be furnished in the event the subscriber and the tenant occupy the premises at the same time.
- C. For such listings, the additional listing rate applies.
- D. Bills covering all charges will be rendered in the name of the subscriber and the subscriber will be responsible for all such charges.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.23. DIRECTORY LISTINGS - MISCELLANEOUS LISTINGS, Continued**

**3.23.7. Foreign Exchange Listings**

- A. Foreign Exchange listings are offered to subscribers who wish to be listed in a telephone directory of an exchange other than their home exchange.
- B. Foreign exchange listings to appear in a Company exchange directory are furnished at the rates approved for additional listings.
- C. Foreign exchange listings for Sprint-Florida, Inc. subscribers are furnished at the approved rates of the company accepting the listing for publication in their exchange directory and will be printed in the format used by the company accepting the listing.
- D. When, in the judgment of the Company, in the case of stations located in exchange border areas, a foreign exchange listing is needed for better identification in order to facilitate the completion of calls, such listing may be provided without charge. This service is also intended for those customers who receive telephone service from one exchange and yet have a premises mailing address in another (foreign) exchange.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.23. DIRECTORY LISTINGS - MISCELLANEOUS LISTINGS, Continued**

**3.23.8. Additional Line Matter**

- A. Additional line matter may be arranged for at the regular rate for additional listings when the subscriber wishes to provide additional information to calling parties and when, in the judgment of the Company, it is not intended for advertising purposes.
- B. Additional line matter may include supplementary address information, hours of operation, mailing information or calling instructions.
- C. The names of individuals are not permitted in additional line matter.
- D. Additional line matter must provide information directly related to the subscriber's main listing or address where the service is located.
- E. The Company reserves the right to reject listings which, in its' judgment, are objectionable or may be detrimental to the service of other subscribers.
- F. Hearing impaired customers with TDDs may request an additional directory listing indicating "TDD" or "TDD and Voice" at no charge.

**3.23.9. Advance Listings**

- A. When a subscriber will establish a residence or business shortly after the close of subscriber listing records but preceding publication, the exchange company shall, upon request, establish and list service at the requested new address and immediately place the service on suspension.
- B. Service connection charges as specified in 3.16. and other appropriate local service charges shall be due and payable, independent of whether service is later restored.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.23. DIRECTORY LISTINGS - MISCELLANEOUS LISTINGS, Continued**

**3.23.10. Rates and Charges**

- A. Additional name listings in excess of those permitted without extra charge, reference listings, alternative (directive) listings, temporary listings, foreign exchange listings, and additional line matter, where permitted, are furnished at the following monthly rates:

	<b>Monthly Rate</b>
Per listing, residence	\$1.50
Per listing, business	\$1.50

- B. A charge will be applicable if such listings are requested after the service is established. The subscriber to the service assumes responsibility for all charges for additional listings associated with his/her service.
- C. Listing charges date from the day the information records are posted and are payable monthly in advance. Information records are posted at the time of the application for the listing.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.24. NONPUBLISHED AND NONLISTED NUMBER SERVICE**

**3.24.1. General**

Some subscribers request their telephone numbers be omitted from both the directory and the Company's information records. Such requests may be fulfilled through the assignment of a nonpublished or nonlisted telephone number subject to the regulations outlined below.

**3.24.2. Nonpublished Telephone Numbers**

- A. A nonpublished telephone number is one omitted from both the directory and the Company's information records. Such requests are discouraged as far as possible, and the subscriber requesting this service releases the Company from all responsibility for losses arising from such an arrangement.
- B. Nonpublished numbers will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a nonpublished listing, the number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers.
- C. Incoming calls to nonpublished telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will not complete a call to a nonpublished subscriber on behalf of another caller when the caller does not furnish the nonpublished number to the Company. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a nonpublished number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.24. NONPUBLISHED AND NONLISTED NUMBER SERVICE, Continued**

**3.24.2. Nonpublished Telephone Numbers, Continued**

- D. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a nonpublished telephone number in the directory or disclosing said number to any person attached to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such nonpublished telephone number. In addition, and at the subscriber's request, the Company will change the nonpublished telephone number at no charge to the subscriber.
- E. Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited.
- F. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonpublished telephone number or the disclosing of said number to any person.

**3.24.3. Nonlisted Telephone Numbers**

- A. A nonlisted telephone number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the directory assistance records and is given out upon request.
- B. The acceptance by the Company of the subscriber's request to furnish a nonlisted telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.24. NONPUBLISHED AND NONLISTED NUMBER SERVICE, Continued**

**3.24.4. Utilization of Emergency E911 Service**

Parties with nonpublished or nonlisted telephone numbers forfeit the privacy afforded by this service to the extent that the telephone number, address, and name associated with the originating access line are automatically delivered to the emergency answering point when the customer calls E911 service.

**3.24.5. Rates and Charges**

	<b>Monthly Rate</b>
Nonpublished Number, per month	\$2.30
Nonlisted Number, per month	\$1.00

Charges as specified in Section 3.16. are applicable if this service is requested subsequent to initial service.

**3.24.6. Exceptions**

The foregoing rates do not apply for the following services:

- A. When additional service is furnished to the same subscriber who has service listed in the telephone directory at the same address.
- B. When additional service is furnished to the same subscriber who has service listed in the telephone directory at a different address, provided arrangements are such that calls to the listed number will be answered at all times, and the listed service is in the same exchange area.
- C. When a subscriber's telephone number terminates in a telecommunications device for the deaf (TDD) due to hearing or speech impairment.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.25. LOCAL EXCHANGE TELEPHONE DIRECTORIES**

- 3.25.1. Exchange telephone subscribers will receive revised, updated telephone directories for the exchange from which they receive service at least once every fifteen months, normally once every twelve months.
- 3.25.2. § The directories shall normally alphabetically list the name, address and telephone number of all subscribers located in the exchange(s) contained in the directory, except the telephone numbers for public telephones or telephone numbers unlisted or unpublished at the subscriber's request.
- 3.25.3. Telephone directories are furnished subscribers to facilitate the use of the service. They remain the property of the Company and may be collected upon issuance of new directories.
- 3.25.4. Customers shall receive one telephone directory for each access line or trunk in service. Subject to availability, additional directories shall be provided by the Company based on customer requests. The Company reserves the right to limit the number of additional or replacement directories.
- 3.25.5. Volume requests that exceed the Company's capability to provide directories from its on-site supply may be referred to the directory publishing company for direct shipment.
- 3.25.6. The subscriber will be charged the rate invoiced to the Company by the publishing company for each directory requested, plus any mailing costs. Mailing costs will be assessed the subscriber based on bound printed matter, postal zone and weight charges established by the U. S. Postal Service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.26. DIGITAL CENTREX SERVICE, Continued**

- H. At the expiration of the 12 month service period, the subscriber's service period will automatically renew for successive periods of 12 months each at the then current tariff rates, unless the subscriber provides written or verbal notice of termination at least thirty (30) days in advance of any scheduled renewal.
- I. Directory Assistance charges as specified in 3.6. of this tariff apply to the services offered in this section.

**3.26.2. Service Features**

- A. The features listed are station or attendant console related. The basic rate includes all features, but the number of features actually used depends upon the customer's operating procedures and the terminal equipment selected. The customer may utilize station features only or both station and attendant console features.
- B. Station Features
1. Call Forward
    - (a) All calls
    - (b) Station busy
    - (c) No answer
  2. Call Pickup
  3. Call Waiting
  4. Camp-on
  5. Consultation Hold- Three Parties
  6. Meet-Me Conference - Six Parties
  7. Ring Again
  8. Speed Call
  9. Station Call Park

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.26. DIGITAL CENTREX SERVICE, Continued**

**3.26.2. Service Features, Continued**

**B. Station Features, Continued**

10. Code Call Access
11. Station Controlled Conference - Six Parties
12. Three-Way Conference/Transfer
13. Paging
14. Autodial
15. Conference - Six Parties
16. Call Transfer
17. Call Hold
18. Uniform Call Distribution

**C. Attendant Features**

1. Call Park Timer
2. Call Selection
3. Camp-On
4. Console Display
5. Control of Trunk Group Access
6. Locked Loop Operation
7. Release
8. Speed Call
9. Recorded Announcement
10. Automatic Recall

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.26. DIGITAL CENTREX SERVICE, Continued**

**3.26.2. Service Features, Continued**

**C. Attendant Features, Continued**

11. Busy Verification
12. Call Park
13. Code Calling
14. Console Test
15. Delayed Operation
16. Interposition Calls and Transfers
17. Lockout
18. Maintenance and Administration Display
19. Multiple Console Operation
20. Multiple Listed Directory Numbers
21. Position Busy
22. Secrecy
23. Serial Call
24. Straight Forward Outward Completion
25. Supervisory Console
26. Switched Loop Operation
27. Trunk Group Busy
28. Through Dialing
29. Timed Recall to Zero
30. Trouble Key on Console
31. Two Way Splitting

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.26. DIGITAL CENTREX SERVICE, Continued**

**3.26.3. Rates and Charges, Continued**

**B. Digital CENTREX Line Rates**

An additional charge of \$1.00 per access line is applicable for lines equipped with the touch tone feature.

<b>No. Lines</b>	<b>Monthly Rate, Per Premises Location</b>
2-6	\$26.11
7-15	\$25.86
16-25	\$25.61
26-50	\$25.11
51-100	\$24.61
101-150	\$24.11
151-200	\$23.61
201-250	\$23.11
251-300	\$22.61
301-500	\$21.86
501-1,000	\$20.86
1,001-2,000	\$18.35
2,001-10,000	\$14.93
10,001 and up	\$11.50

Two line minimum service requirement.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.26. DIGITAL CENTREX SERVICE, Continued**

**3.26.3. Rates and Charges, Continued**

**C. Trunk Equivalency Table for Subscriber Line Charge (SLC)**

1. To comply with FCC EUCLE requirements for CENTREX line charges and achieve SLC's based on a trunk equivalency basis, the customer's SLC will reflect the rates shown in the trunk equivalency table. The SLC is in addition to the monthly rate for the access line. In cases where the number of virtual trunks provided exceeds the equivalent number of trunks shown in the table for a customer's corresponding line quality, the customer will be billed one SLC for each virtual trunk provided.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.26. DIGITAL CENTREX SERVICE, Continued**

**3.26.3. Rates and Charges, Continued**

**C. Trunk Equivalency Table for Subscriber Line Charge (SLC), Continued**

**2. Trunk Equivalency Table**

<u>Number of Lines</u>	<u>Equivalent Number of Trunks</u>	<u>Equivalent Number of SLC Charges*</u>
1	1	1
2-6	2	2
7-15	3	3
16-21	4	4
22-28	5	5
29-36	6	6
27-45	7	7
46-54	8	8
55-64	9	9
65-75	10	10
76-86	11	11
87-98	12	12
99-111	13	13
112-125	14	14
126-139	15	15
140-155	16	16
156-171	17	17
172-189	18	18
190-207	19	19
208-225	20	20

\*For rates, see End User Common Line Charges in 3.26.3.A. of this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.26. DIGITAL CENTREX SERVICE, Continued**

**3.26.3. Rates and Charges, Continued**

**C. Trunk Equivalency Table for Subscriber Line Charge (SLC), Continued**

**2. Trunk Equivalency Table, Continued**

<u>Number of Lines</u>	<u>Equivalent Number of Trunks</u>	<u>Equivalent Number of SLC Charges*</u>
226-243	21	21
244-262	22	22
263-281	23	23
282-300	24	24
Each Add'l 15 Lines	+1	+1

**D. CENTREX Lines Terminating in a Key System**

1. Customers whose CENTREX lines terminate in a key system may only subscribe to the following features at the rates as shown. The rates for these features are in addition to the applicable Line Hunting Service local exchange rates.
2. The Subscriber Line Charge rate is applicable and will be billed per line. Trunk Equivalency rates are not applicable for CENTREX Lines Terminating in a Key System.
3. Touch-tone service rates will be billed per line.

\*For rates, see End User Common Line Charges in 3.26.3.A. of this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.26. DIGITAL CENTREX SERVICE, Continued**

**3.26.3. Rates and Charges, Continued**

**D. CENTREX Lines Terminating in a Key System, Continued**

Call Forward - Don't Answer	\$1.00
Call Forward - Busy	\$1.00
Call Forward - Busy for Hunt Groups	\$1.00
Call Forward - All Calls	\$4.50
Call Waiting	\$4.00
3-Way Conference/Transfer/ Consultation Hold	\$3.00
Station Controlled Conference - 6 Party	\$3.00
Speed Call 10	\$3.00

**3.27. DIGITAL CENTREX SERVICE - OPTIONAL FEATURES**

(Central Telephone service area exchanges only)

**3.27.1. Northern Telecom Business Terminal**

- A. This feature allows the customer to utilize the Northern Telecom DMS-100 Business Terminal (telephone). The telephone is equipped with an alpha numeric display and allows push-button access to the customer's choice of various station features.
- B. The rate is for each line equipped and does not include the Northern Telecom Business Terminal. The customer is responsible for providing the Business Terminal.
- C. The Business Terminal line card is not required if the customer does not use the Northern Telecom Business Terminal.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.27. DIGITAL CENTREX SERVICE - OPTIONAL FEATURES, Continued**

**3.27.1. Northern Telecom Business Terminal, Continued**

**D. Rates and Charges**

	<b>Monthly Rate</b>
Business Terminal line card, per line	<b>\$1.50</b>

**3.27.2. Automatic Call Distribution (ACD)**

A. This feature provides incoming call distribution to the next available line. When all lines are busy, the incoming call will be placed in queue, the caller will receive a message explaining that all lines/agents are busy; and when a line become idle, the call will be switched to the available idle line/agent. This feature is offered under the conditions specified in 3.26.1.B. previous.

**B. Rates and Charges**

	<b>NRC</b>	<b>Monthly Rates</b>
1. ACD per access line equipped	\$ --	\$ 1.50
2. ACD/UCD access port, each* one required for printer and one required for CRT	\$200.00	\$47.15
3. Generic Recorded Message, each	\$150.00	\$34.10

\*Customer must provide printer or CRT

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.27. DIGITAL CENTREX SERVICE - OPTIONAL FEATURES, Continued**

**3.27.4. Answering Service Identification Forwarding (ASIF), Continued**

**B. Rates and Charges**

	<b>Monthly Rate</b>
ASIF Feature, Per line	\$12.40

**3.27.5. Enhanced Automatic Call Distribution (ACD)**

A. This central office based ACD provides the ACD user with Management Information System (MIS) and Load Management built-in features that provide real-time management information and full ACD operational control. This feature is offered under the conditions specified in 3.26.1.B.

**B. Rates and Charges**

	<b>NRC</b>	<b>Monthly Rate</b>
1. Enhanced ACD per access line equipped	\$ --	\$8.50
2. Access Port (One each required per customer group (See Note following))	\$200.00	\$240.00
3. Generic Recorded Announcement, each	\$150.00	\$34.10

Note: In addition to an access port, a Private Line facility is required.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.28. DIGITAL CENTREX NETWORK - SPECIAL ACCESS**

(Central Telephone service area exchanges only)

**3.28.1. General**

- A. This service provides for the interconnection of Special Access and/or Private Line facilities to Digital CENTREX for the purpose of interfacing with subscribers to Digital CENTREX Service. This service is necessary to complete the communication path between users of CENTREX-type service and users of Special Access and/or Private Line services.
- B. This service is furnished subject to the availability of facilities and features from digital central office equipment located in a central office building owned or leased by the Company.
- C. The rates in 3.28.2. following are applicable to each Digital CENTREX interconnection. The Special Access and/or Private Line facility is not included in the interconnection charge.

**3.28.2. Rates and Charges**

	<b>NRC</b>	<b>Monthly Rates</b>
A. Voice Grade to Digital CENTREX, each channel	\$50.00	\$53.00
B. DS1 to Digital CENTREX, per 24 channels	\$200.00	\$315.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.28. DIGITAL CENTREX NETWORK - SPECIAL ACCESS, Continued**

	<b>NRC</b>	<b>Monthly Rates</b>
C. DS1 to Digital CENTREX to Digital PBX, per 24 channels	\$300.00	\$570.00
D. DS1 to Digital CENTREX to Analog PBX, per 24 channels (See Note following)	\$300.00	\$570.00

Note: When DS1 interface via Digital CENTREX to an analog PBX is required, rates for D-4 channel equipment shown in the Private Line Services Section of this tariff shall also apply.

**3.29. SPECIAL CENTREX FEATURES**

(Incumbent Local Exchange Carrier "Central Telephone" service area exchanges only)

**3.29.1. General**

Special CENTREX features are central office call management features offered to CENTREX customers in addition to the optional features offered previously in this section of the tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.29. SPECIAL CENTREX FEATURES, Continued**

**3.29.2. Regulations**

A. The following regulations apply to the features listed in 3.29.3. following:

1. Special CENTREX features are provided subject to the availability of facilities. Additionally, the features described will only operate on call originating and terminating within the Custom Local Area Signaling Services (CLASS) serving areas.
2. In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.

B. The following regulations apply to the Caller ID feature only, in addition to the regulations listed in a. preceding.

1. If an incoming call is from a caller utilizing a PBX trunk or a line hunting group, the telephone number displayed may be the main number of that PBX or line hunting group rather than the directory number accessed by the caller.
2. The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Nonpublished Listing Service as described in 3.16. of this tariff.
3. Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by the tariff.
4. Calling numbers will not be displayed on operator-handled calls, access lines where Calling Number Delivery Blocking has been activated, or with calls originating outside of the CLASS serving area.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.29. SPECIAL CENTREX FEATURES, Continued**

**3.29.3. Features**

- A. Repeat Dialing - When activated, Repeat Dialing automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed and the caller will be notified with a distinctive ring.
- B. Return Call - Return Call enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered.
- C. Caller ID - this feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in. The calling number will display between the first and second ring.
- D. Calling Number Delivery Blocking - This service is provided at no charge to the subscriber. The service will be provided as described in this Tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.29. SPECIAL CENTREX FEATURES, Continued**

**3.29.3. Features**

**E. Call Tracing**

1. Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per-occasion basis for each successful trace made. A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, i.e., out of the area long distance, cannot be traced using this feature.
2. Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using the feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.
3. If the customer receives another call prior to activating the trace, or receives a Call Waiting indication during the call to be traced, Call Tracing will not record the correct number.

F. Call Tracing Denial - This service allows the Call Tracing feature to be blocked. To initiate the blocking feature, the customer must contact the Company. The Company will then install the blocking feature on the customer's line. The blocking feature cannot be deactivated by the customer. This feature is provided at no charge to the customer.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.29. SPECIAL CENTREX FEATURES, Continued**

**3.29.4. Rates and Charges**

<b>Per Line</b>	<b>Monthly Rates</b>
A. Repeat Call	\$2.50
B. Repeat Dialing	\$2.00
C. Caller ID	\$5.50
D. Call Tracing	\$4.00 per successful trace

**3.30. CENTREX SERVICE**

(Incumbent Local Exchange Carrier "United Telephone" service area exchanges only)

**3.30.1. General**

- A. CENTREX Service is a central office communications system package provided in association with individual line exchange business and residence services furnished where available from digital central office equipment located in Company buildings. CENTREX is not provided in association with PBX trunks or pay telephone service.
- B. CENTREX is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company.
- C. All CENTREX features are available to lines utilizing Touch-Tone signaling. Touch-Tone is available at rates specified in 3.26. of this tariff.
- D. A combination of business and residence lines in a CENTREX system is not permitted. All exchange lines in a CENTREX system must be of the same type, i.e., must be either flat rate or measured service, and must be billed to the same account.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.1. General, Continued**

- E. CENTREX provides for a system accommodating from two to twenty-five central office lines. All exchange access lines terminating in a CENTREX system must be served by the same central office.
- F. Suspension of service as provided in Section 2 of this Tariff, is permitted in connection with CENTREX.
- G. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
- H. Customer premises equipment associated with this service is provided by the customer.
- I. Payment Plans

A minimum term payment plan of twelve months shall be applicable to Basic CENTREX Systems. The termination liability for the Basic CENTREX System is such that if a subscriber terminates their CENTREX service prior to the expiration of the twelve month period, the subscriber shall immediately pay a termination liability in the amount of 100% of the monthly charges remaining in that twelve month period. At the expiration of the 12 month service period, the subscriber's service period will automatically renew for successive periods of 12 months each at the then current tariff rates, unless the subscriber provides written or verbal notice of termination at least thirty (30) days in advance of any scheduled renewal.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.2. Basic System**

**A. Standard Features**

**1. Call Hold**

Allows a station user to place a call on hold by flashing the switchhook and dialing a code.

**2. Call Pickup**

Allows a station user to answer another station users incoming call within a defined group by dialing a code.

**3. Ring Again (Camp On)**

Allows a station user encountering a busy station, within the same station group, to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.

**4. Allows stations within a group to complete calls to other stations within the same group without the assistance of an attendant, by dialing a 2 through 7 digit number.**

**5. Three-Way Conference/Transfer/Consultation Hold** Allows a station user to establish three-way conference calls and provides the capability to transfer incoming, outgoing, and intragroup calls. The user may also place a call on hold to consult privately with a third party.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.2. Basic System, Continued**

**B. Optional Features**

**1. Call Forward - Don't Answer**

Allows for forwarding of an incoming call to a preselected line within the system when the called line does not answer after a predetermined number of rings.

**2. Call Forward - Busy**

Allows for forwarding of an incoming call to a preselected line within the system when the called station is in use.

**3. Call Forwarding**

Allows all calls to a line equipped with CENTREX to be automatically forwarded to a selected line within the system or outside the system.

**4. Call Waiting**

Provides the station user, who is busy on an existing call, with a private tone signal which indicates that another call is waiting. The station user may then ignore the waiting call; or terminate the original call and answer the waiting call; or, through the use of switchhook flashes, put the original call on hold and receive the waiting call; or alternately talk on both calls until one is terminated. (This feature cannot be utilized if Call Forward - Busy or Call Forward - Don't Answer is activated.)

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.2. Basic System, Continued**

**B. Optional Features, Continued**

**8. Speed Call – Station**

Allows a station user to reach frequently dialed numbers by dialing an abbreviated code.

- (a) Speed Call 10 - 1-10 telephone numbers
- (b) Speed Call 30 - 1-30 telephone numbers
- (c) Speed Call 50 - 1-50 telephone numbers

**9. Speed Call – Group**

Provides all lines with the ability to dial telephone numbers from a group list by dialing an abbreviated code.

- (a) Group Speed Call 30 - up to 30 telephone numbers
- (b) Group Speed Call 50 - up to 50 telephone numbers

**10. Automatic Line**

A predetermined telephone number is automatically dialed when the station handset is taken off-hook.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.2. Basic System, Continued**

**B. Optional Features, Continued**

**11. Call Park**

Allows a station user to put the call on hold and then retrieve the call at another extension.

**12. Station Hunting**

Provides Directory Number Hunt, Circular Line Hunt and Multi-line Hunt arrangements.

**13. Off-Premises Extension Station**

Permits access to CENTREX features for a station that is located off the customers premises but within the same central office.

**14. CENTREX Toll Free Code (TFC) Service**

A feature designed to meet the needs of CENTREX customers who utilize TFC Service by providing the TFC Service connection to CENTREX equipped lines in the serving central office.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.2. Basic System, Continued**

**B. Optional Features, Continued**

**15. CENTREX OUTWATS**

A feature designed to meet the needs of CENTREX customers who utilize OUTWATS by providing the OUTWATS connection to CENTREX equipped lines in the serving central office through dial access.

**16. CENTREX OUTWATS/Callback Queue**

A feature designed to meet the needs of CENTREX customers who utilize OUTWATS by providing the OUTWATS connection to CENTREX equipped lines in the serving central office through dial access. The queue feature allows the central office to signal a waiting OUTWATS user when the line is available.

**17. Multiple Appearance Directory Number (MADN)**

Permits the assignment of a directory number to more than one business set.

Multiple call arrangement - allows simultaneous use of more than one business set with the same directory number.

Single call arrangement - allows only one business set with the same directory number to be used at any given time.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.3. Rates and Charges**

The following rates and charges are for CENTREX service only and are in addition to the applicable service connection charges, monthly local exchange access line rates and nonrecurring charges for individual exchange access lines and other services or equipment with which they are associated.

	<u>System Size</u>	<u>12 Month Rate Per Month</u>
A. CENTREX - Basic System, per line equipped. Includes all standard features.	2- 7 lines	\$5.50 each
	8-14 lines	\$6.00 each
	15-25 lines	\$6.50 each
B. Optional Features, per line equipped		
Call Forward - Don't Answer		\$1.00
Call Forward - Busy		\$1.00
Call Forwarding		\$2.00
Call Waiting		\$2.00
Class-of-Service Restrictions		\$2.00
Station Controlled Conference		\$0.50
Meet-Me-Conference		\$0.50
Speed Call - Station		
Speed Call 10		\$0.75
Speed Call 30		\$0.90
Speed Call 50		\$1.05
Speed Call - Group		
Group Speed Call 30		\$0.80
Group Speed Call 50		\$0.95

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.3. Rates and Charges**

**B. Optional Features, per  
line equipped, Continued**

	System Size	12 Month Rate Per Month	
Automatic Line		\$2.00	
Call Park		\$0.50	
Station Hunting	25% of B-1 Rate		
Off-Premises Extension Station		\$2.00	
CENTREX TFC Service		\$2.50	
CENTREX OUTWATS		\$2.50	
CENTREX OUTWATS/Callback Queue		\$3.00	
		Nonrecurring Charge	Monthly Rate
Multiple Appearance Directory Number (MADN)			
Multiple call arrangement			
Per MADN group	\$5.75	\$2.50	
Per line	-	25% of B1	
Single call arrangement			
Per business set		\$1.75	\$0.45
Auto Answer Back			
Per business set		\$1.45	\$2.95
Fictitious Directory Number			
Per directory number		\$1.75	\$2.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.3. Rates and Charges**

**B. Optional Features, per  
line equipped, Continued**

	<b>System Size</b>	<b>12 Month Rate Per Month</b>
<b>Music-On-Hold, Per system</b>		
2 - 7 lines	-	\$20.00
8 - 14 lines	-	\$25.00
15 - 25 lines	-	\$30.00

**NOTE:** A subscriber to CENTREX Basic may select features from the Enhanced CENTREX tariff providing the selected features are not offered in the CENTREX Basic tariff. The applicable rates and charges for the selected features are specified in the Enhanced CENTREX tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.3. Rates and Charges, Continued**

**D. CENTREX Lines Terminating in a Key System**

Customers whose CENTREX lines terminate in a key system may only subscribe to the following features at the rates as shown. The rates for these features are in addition to the applicable Line Hunting Service local exchange rates.

Service Establishment Charge, per system \$20.00

	<u>12 Month Rate</u> <u>Per Month</u>
Call Forward - Don't Answer	\$1.00
Call Forward - Busy	\$1.00
Call Forwarding	\$4.50
Call Waiting	\$4.00
3-Way Conference/Consultation Hold	\$3.00
Station Controlled Conference	\$3.00
Speed Call	
Speed Call 10	\$3.00
Speed Call 30	\$3.50
Speed Call 50	\$4.00
CENTREX TFC Service	\$2.50
CENTREX OUTWATS	\$2.50
CENTREX OUTWATS/Callback Queue	\$3.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.30. CENTREX SERVICE, Continued**

**3.30.3. Rates and Charges, Continued**

**E. Type "C" Line Card**

A type "C" line card is required for use with a customer-provided proprietary telephone set. A proprietary telephone set is one that permits features to be activated through individual key functions rather than through dialing a code. The following rates are applicable per line that is associated with a proprietary set.

Non-Recurring Charge	12 Month Rate Per Month
\$5.00	\$2.50

F. Service charges as specified in 3.16. of this tariff are applicable to changes in or additions to an CENTREX system.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE**

(United Telephone service area exchanges only)

**3.31.1. General**

- a. Enhanced CENTREX is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features:
1. Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an Enhanced CENTREX system.
  2. Intercommunication calls between stations of the same Enhanced CENTREX system.
  3. Identified Outward Dialing (IOD), by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
  4. Common recorded announcement interception of calls to unassigned station numbers.
  5. Basic Station Line Hunting.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.1. General, Continued**

B. Enhanced CENTREX Service, terminating at a single customer premises location, will be furnished in two categories, based on the size of the subscriber's system.

1. Systems with 26-75 Station Lines.
2. Systems with 76-150 Station Lines.

C. An Enhanced CENTREX System may be comprised of the following components:

Common Equipment  
Network Access  
Main Station Lines  
Terminating Arrangements  
Features

The Common Equipment, Network Access, Main Station Lines and Features components will be included in every system.

The Common Equipment, Network Access and Terminating Arrangements will be at the rates and charges as specified in 3.31.7. of this section of the tariff.

Main Station Line rates will consist of the intercom charge and the appropriate wire center line mileage charge. These charges are located in 3.31.8. of this section of the tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.2. Regulations**

- A. Enhanced CENTREX service is furnished subject to the availability of facilities and features from digital central office equipment, located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and/or major relocations of Enhanced CENTREX systems are subject to the same rules and regulations as initial installations.
- B. Certain auxiliary services are available on an individual main station line basis and are subject to the capabilities of the serving central office.
- C. Optional Service Features as listed in 3.31.9. Include Attendant Features and Auxiliary Attendant Features. These features may require customer provided compatible terminal equipment.
- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E. All Enhanced CENTREX main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Enhanced CENTREX service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.2. Regulations, Continued**

- F. Tie lines for direct connections between a basic Enhanced CENTREX system and other systems are provided primarily for communication between stations of the two systems. In such cases, rates and charges for tie line service as specified in A13 of this Tariff and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Enhanced CENTREX system to or from other systems provided such connections to the exchange or long distance network are only made at one system at a time.
- G. Where completion of incoming and outgoing local and long distance calls through an Enhanced CENTREX system is furnished to or from main station lines of a separate Enhanced CENTREX system in another exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems.
  - 1. Rates and charges as specified in Section B3 of the Southern Bell Private Line Service Tariff apply to miscellaneous lines furnished with unique access codes (trunk level access).
  - 2. Enhanced CENTREX optional feature charges as outlined in 3.31.9. apply for each trunk terminated main station line as offered in 3.31.7 of this Tariff, as appropriate.
- H. A system may not be provided for Intercommunication (stand alone) service only. Access to the Exchange Network must be provided.
- I. A combination of Flat Rate and Message Rate Service will not be allowed within a single customer system except as provided in Section 2 of this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.2. Regulations, Continued**

- J. Suspension of Enhanced CENTREX Service as described in Section 2 will be permitted.
- K. A twelve month minimum term payment plan shall be applicable to Enhanced CENTREX systems.
- L. Touch-Tone service is available at rates specified in 3.24. of this tariff.
- M. Directory Listings will be furnished subject to the rates and regulations specified in 3.19. of this Tariff.
- N. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an Enhanced CENTREX system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in 3.16. of this Tariff apply per Network Access Register affected.
- O. Service charges, as specified in 3.16. of this Tariff, apply to all Enhanced CENTREX systems except as provided in 3.31.5 of this Tariff.
- P. Enhanced CENTREX installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.2. Regulations, Continued**

Q. Enhanced CENTREX main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It type pay-to-listen services (e.g., 900 and 976 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 101XXXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted.

1. At the time a Code Restriction arrangement is installed, the Enhanced CENTREX system will be arranged for the Code Restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Charges as specified for a change in line termination apply per main station line affected. No such charges apply when the Code Restriction arrangement is disconnected in its entirety.
2. Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
3. Code Restriction arrangements to deny access to Directory Assistance and/or Public Announcement Services are not guaranteed. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.3. Definitions, Continued**

**ATTENDANT GROUP TRUNK ACCESS CONTROL**

This feature utilizes special keys on the customer provided attendant console to serve as a common interface for trunk group busy and trunk group access for all trunk groups allocated to the customer group.

**ATTENDANT POSITION**

Customer-provided terminal equipment utilized for attendant control and call connecting functions.

**ATTENDANT RECALL TIMER**

This feature returns attendant-extended calls to a main station to the attendant after a prescribed waiting period if the main station user is unable to answer.

**ATTENDANT SERVICE**

Incoming calls to the main listed number are answered by an attendant, who may complete the call to the desired main station line by means of the Call Transfer feature. An unrestricted or semi-restricted main station line user may dial the attendant over attendant lines to secure help in the completion of an outgoing call by means of Dial "O" calling.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.3. Definitions, Continued**

**CALL FORWARDING - ALL CALLS**

Automatically routes all incoming calls to the attendant or a predetermined telephone number.

**CALL FORWARDING-BUSY LINE**

Automatically routes calls to the attendant or preselected main station line when the called main station line is busy.

**CALL FORWARDING-NO ANSWER**

Automatically routes calls to the attendant or preselected main station line when the called main station line doesn't answer within the preset ringing cycle.

**CALL HOLD**

Allows a main station line user to place any call involving their main station line on hold by flashing and dialing a special code. The main station line is then free to originate another call. The first call is retrieved by dialing the hold code a second time.

**CALL PARK**

Call Park allows the attendant to park calls against any directory in the attendant customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.3. Definitions, Continued**

**CALL PICKUP**

Allows a main station line user to answer calls directed to another main station line within the same preset call pick-up group.

**CALL TRANSFER**

Call Transfer provides for the transfer of calls by an Enhanced CENTREX station. The Call Transfer feature is needed in addition to Three-way Calling if the station's type of call transfer is different from the call transfer type selected for the customer's group.

**CALL WAITING-DIAL**

The Dial Call Waiting feature provides the ability for originating main station lines to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the main station line to be call waited.

**CALL WAITING-EXEMPT**

Prevents the Call Waiting-Originating or the Dial Call Waiting features from being imposed on the line when the station is busy.

**CALL WAITING-ORIGINATING**

Allows an equipped main station line to send the Call Waiting tone to any busy main station line in the same system.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.3. Definitions, Continued**

**CALL WAITING-TERMINATING**

Notifies a busy main station line, when the main station line is so equipped, that an incoming call is waiting (burst of tone). Permits holding the present connection while answering the new call then return to the original connection.

**CODE RESTRICTION ARRANGEMENTS**

A Code Restriction Arrangement automatically denies a portion of all main station lines of a Enhanced CENTREX system direct outward dialing access to one or more three-digit codes within the local calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts.

**CONFERENCE CALLING-STATION**

Allows a main station user to establish a conference connection of up to six conferees (including the originator) without the aid of the attendant.

**CONSULTATION HOLD-ALL CALLS**

Allows a main station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. The station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held, (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

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### **SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

#### **3.31. ENHANCED CENTREX SERVICE, Continued**

##### **3.31.3. Definitions, Continued**

#### **CUSTOMER GROUP**

A Customer Group is that portion of the memory storage in the serving central office that contains the features for a specific system.

#### **DATA CALL PROTECTION**

Data Call Protection prevents calls from being interrupted by call waiting tones, testing or busy verification attempts. Data call protection is not customer changeable and lines assigned this feature may not utilize call transfer or conference capabilities.

#### **DIAL "O" CALLING**

Dial "O" Calling permits a main station line user to reach an attendant position by dialing the single digit "O".

#### **DIAL CODE SENDING (CODE CALLING) FEATURE**

Code Calling provides dial access to customer-premises located code calling equipment by main station line, attendant access and tie lines of an Enhanced CENTREX system. The dialed two or three digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any main station line in the system.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.3. Definitions, Continued**

**DIAL THRU ATTENDANT**

This feature allows main station line users to complete dialing on other than station-to-station calls after the attendant selects the trunk facility.

**DIRECT CONNECT NUMBER/AUTOMATIC LINE**

Station specially programmed to dial a predetermined telephone number when the station user goes off-hook.

**DIRECT INWARD DIALING**

Incoming calls from the exchange or toll network may be dialed directly or any called main station line served by the Enhanced CENTREX main switching equipment without the help of an attendant.

**DIRECT OUTWARD DIALING**

Outward calls may be dialed directly from any unrestricted main station line served by the Enhanced CENTREX main switching equipment without the help of an attendant.

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### **SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

#### **3.31. ENHANCED CENTREX SERVICE, Continued**

##### **3.31.3. Definitions, Continued**

#### **EXECUTIVE BUSY OVERRIDE**

Executive Busy Override allows a station user to gain access to a busy station within the same system. A warning tone is transmitted to the called station and then a three-way call is established.

#### **EXECUTIVE BUSY OVERRIDE-EXEMPT**

A line equipped with this feature is exempt from override attempts.

#### **FACILITY GROUPS**

Provides simulated trunk group access for miscellaneous line terminations. A Facility Group may be one-way (incoming or out-going) or two-way operational.

#### **INTERCEPT**

Intrasystem and incoming network calls dialed to unassigned numbers are routed to recorded announcements.

#### **INTERPOSITION TRANSFERS**

This feature allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.3. Definitions, Continued**

**NETWORK CLASS OF SERVICE**

This feature provides the capability to allow or deny types of calls to a station on both an incoming and an outgoing basis.

**OFF-HOOK QUEUE**

See Queuing.

**PERMANENT HOLD**

Allows a main station user to place any call involving their main station line on hold by flashing the switchhook and dialing a special code. When Permanent Hold is activated no calls can be originated or terminated from the main station line. The first call is retrieved by going off-hook. If the call is not retrieved within a time designated by the customer, the station line will ring and the held call will be returned.

**QUEUING**

Queuing permits station users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available:

A Call-Back Queue, in which case the calling station goes on-hook and is called back when a facility becomes available.

An Off-Hook Queue, in which case the calling station remains off-hook and is held in queue until a facility becomes available.

### SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

#### 3.31. ENHANCED CENTREX SERVICE, Continued

##### 3.31.3. Definitions, Continued

###### RING AGAIN

See Automatic Callback.

###### SPEED CALLING

Lets the main station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

###### STATION DIRECT INWARD DIALING RESTRICTION

Permits the customer to have selected main station lines restricted from receiving Direct In-Dialed calls from the MTS network. Direct In-Dial call attempts will be routed to the attendant.

###### STATION HUNTING ARRANGEMENTS

Directory Number Hunt, Distributed Line Hunt and Uniform Call Distribution are optional main station line hunt arrangements for searching over and distributing calls in a hunt group. These hunts are extensions of the basic multi line hunting feature included in Enhanced CENTREX service.

### SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

#### 3.31. ENHANCED CENTREX SERVICE, Continued

##### 3.31.3. Definitions, Continued

#### STATION HUNTING ARRANGEMENTS (Cont'd)

##### Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

##### Uniform Call Distribution

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual main station lines of a hunt group and includes Circular Hunt.

Call Queuing is an option that may be added to the Uniform Call Distribution arrangement. Queuing permits calls, in excess of main station lines in a Uniform Call Distribution group, to be held in the central office and distributed in their order of arrival to main station lines in the group as the main station lines become available.

#### STATION IDENTIFICATION

An itemized list of toll calls is shown on the toll bill with the number of each originating main station line.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.3. Definitions, Continued**

**TOLL RESTRICTION**

Toll restriction automatically denies station direct-dialing access to the long distance message network. Station users attempting to place such calls will receive an announcement or a signal to indicate that access is denied.

**TRUNK EQUIPMENT**

See Miscellaneous Line Termination

**UNIFORM CALL DISTRIBUTION**

See Station Hunting Arrangements

**3.31.4. Intercept of Calls to Unassigned Station Lines**

- A. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all Enhanced CENTREX systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory of the caller's system should be consulted.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.6. Payment Schedules**

**A. General**

1. Enhanced CENTREX service is offered under the following contract periods:  
  
12 Month Term Payment Plan  
36 Month Term Payment Plan  
60 Month Term Payment Plan
2. The following items that may be placed under the Term Payment Plan:  
  
Main Station Lines  
Extension Station Lines  
Line Feature Options  
Optional Service Features  
System Common Equipment  
Terminating Arrangements  
Attendant Features
3. The monthly rate for Enhanced CENTREX service is dependent upon the payment period selected by the customer.
4. The monthly rate for Enhanced CENTREX service under the Term Payment Plan for the periods of 12, 36 or 60 months is not subject to Company initiated rate increases.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.6. Payment Schedules, Continued**

**B. Expiration of Contract Period**

At the expiration of the term payment plan service period, the subscriber may elect a new term payment service period. If the subscriber does not elect a new term payment service period, the service will automatically renew for successive periods of 12 months each at the then current tariff rates, unless the subscriber provides written or verbal notice of termination at least thirty (30) days in advance of any scheduled renewal.

**C. Termination Liability**

Contract termination liability for the 12, 36, or 60 month Term Payment Plan is such that if a subscriber terminates their CENTREX service prior to the expiration of the Term Payment Plan service period, the subscriber shall immediately pay a termination liability in the amount of 100% of the monthly charges remaining in the term payment period selected.

**D. Credits and Surcharges**

A surcharge that is equivalent to the multi-line business Subscriber Line Charge (SLC) will apply to each Enhanced CENTREX line. For each Enhanced CENTREX line a credit will be applied which, when combined with the preceding surcharge, will provide a monthly net SLC billing equal to the SLC multiplied by the number of network access registers.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.7. Common Rates and Charges, Continued**

**A. General, Continued**

**1. Station Lines, Continued**

- (e) The total main station category size will consist of main station lines and attendant access lines for all locations served by the same Enhanced CENTREX system.
- (f) The distance band will be based on airline mileage from the serving wire center to the Network Interface Location at the customer's premises.
  - (I) Where main stations are in a foreign exchange (FX) or a foreign central office (FCO) area the distance band will be calculated from the FX or the FCO to the Network Interface Location serving those main stations.
  - (II) Systems with more than one location served by the same Enhanced CENTREX control group will calculate the distance band per location.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.7. Common Rates and Charges, Continued**

**A. General, Continued**

**1. Station Lines, Continued**

(g) In a different wire center serving area of a multi-office exchange:

(I) The rate for Enhanced CENTREX Service in an FX or FCO area is the monthly rate for the Enhanced CENTREX service desired, plus an FX or FCO mileage charge as specified in Section A9 of this Tariff.

(II) When Enhanced CENTREX main station lines are connected by facilities which are routed between two or more wire centers in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the wire center from which the system is served and the wire center from which exchange service normally would be rendered.

(h) Rates, charges, liabilities and additional regulations if applicable may be developed on an individual basis for main station lines exceeding two (2) airline miles from the serving central office.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.7. Common Rates and Charges, Continued**

**A. General, Continued**

**1. Station Lines, Continued**

**(i) Exchange Access**

(I) Exchange Access is provided by means of Network Access Registers.

(II) Presubscription of a Carrier of Preference is described as specified in Section 13 of the Sprint Local Companies Interstate Access Tariff No. 1 and Section E13 of the Sprint-Florida, Incorporated Intrastate Access Tariff.

**B. Nonrecurring Charges**

The following nonrecurring charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this Tariff.

**1. Service Establishment Charge-Per system, per customer premises location**

26-75 line system	\$1,100.00
76-150 line system	\$2,300.00

**2. Feature Add or Change Charge**

(a) These charges apply as specified, when a feature is added or changed. These charges apply in addition to other applicable non-recurring charges.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.7. Common Rates and Charges, Continued**

**C. Recurring charges**

12	Term Payment Plan		All Plans
	36	60	
Months	Months	Months	Installation Charge

1. Network Access Registers - 45% of appropriate PBX  
- per Register trunk rate
2. Directory Listings Monthly Rate  
See 3.19., Additional  
Directory Listings
3. Off-Premises Extension
  - (a) Located on different premises from main See 3.24. this Tariff or station line on non- appropriate Private continuous property, Line tariff for each Extension Line Mileage.
4. Main Station Line terminated \$35.00  
as a PBX trunk, each

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.7. Common Rates and Charges, Continued**

**D. Miscellaneous Line Terminations (Dial or Touch-Tone Operation), Continued**

**2. Other Access Terminals**

**(a) Tie Lines**

Tie Lines terminations are furnished to connect a system to Enhanced Private Switched Communications Service (EPSCS) Type A Channels.

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
Per Termination, Analog	\$51.00	\$34.30	\$32.80	\$31.30
Per Termination, Digital	\$42.50	\$19.60	\$18.10	\$16.60

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.8. Rates and Charges**

**A. Main Station Lines**

The Enhanced CENTREX main station rate will be a combination of the intercom charge, the applicable wire center line charge and the station activation charge as appropriate.

		Term Payment Plan			
		Feature Establishment Charge	12 Months	36 Months	60 Months
1.	Intercom Charge -per Main Station	\$ --	\$6.10	\$6.00	\$5.95
2.	Wire Center Line Mileage Charge -				
Each Main Station - (Airline mileage from the network interface location to the serving central office location.)					
	(a) 1/4 mile	\$ --	\$5.80	\$4.90	\$4.45
	(b) 1/2 mile	\$ --		\$6.95	\$5.90
\$5.35	(c) 3/4 mile	\$ --	\$8.10	\$6.90	\$6.25
	(d) 1 mile	\$ --	\$10.00	\$8.90	\$8.10
	(e) 1 1/2 miles	\$ --	\$11.40	\$10.90	\$9.90
	(f) 2 miles	\$ --	\$12.95	\$12.80	\$12.65

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.8. Rates and Charges, Continued**

**A. Main Station Lines, Continued**

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
3. Station Activation Charge per standard instrument line	\$7.05	--	--	--
per Business Set line	\$14.10	\$5.00	\$5.00	\$5.00
per attendant console				
per customer group	\$75.00	\$175.00	\$170.00	\$165.00
per console	\$25.00	\$250.00	\$240.00	\$235.00

**B. Station Features**

**1. General**

- (a) Station features are offered where facilities permit. This will be dependent on the serving central office.
- (b) All features may not be offered from all central offices.
- (c) Feature operation may vary based on the serving central office.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.8. Rates and Charges, Continued**

**B. Station Features, Continued**

**2. Rates and Charges, Continued**

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
(d) Class-of-Service Restrictions				
Fully Restricted Station				
per line -		\$4.80	\$4.75	\$4.70
Semi-Restricted Station				
per line -		\$2.40	\$2.35	\$2.30
Toll Restriction				
per line -		\$0.55	\$0.50	\$0.45
(e) Data Call Protection				
per line -		\$0.50	\$0.45	\$0.40
(f) Hunting				
per block of 50 -		\$15.00	\$12.75	\$11.65
per line -		\$2.00	\$1.95	\$1.90
(g) Call Forward - All Calls				
per block of 50 -		\$11.00	\$8.25	\$5.50
per line -		\$0.15	\$0.10	\$0.05

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.8. Rates and Charges, Continued**

**B. Station Features, Continued**

**2. Rates and Charges, Continued**

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
(h)	Call Forward - Busy			
	per block of 50 -	\$15.00	\$12.75	\$11.65
	per line -	\$2.00	\$1.95	\$1.90
(i)	Call Forward - No Answer			
	per block of 50 -	\$10.75	\$10.60	\$10.50
	per line -	\$0.20	\$0.15	\$0.10
(j)	Call Pickup			
	per block of 50 -	\$9.75	\$9.50	\$9.25
	per line -	\$0.20	\$0.15	\$0.10
(k)	Call Waiting Terminating			
	per block of 50 -	\$5.90	\$5.00	\$4.95
	per line -	\$0.15	\$0.10	\$0.05
(l)	Call Waiting Originating			
	per block of 50 -	\$28.75	\$28.00	\$27.75
	per line -	\$0.50	\$0.45	\$0.40

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.8. Rates and Charges, Continued**

**B. Station Features, Continued**

**2. Rates and Charges, Continued**

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
(m)	Three-Way Calling per line -	\$1.75	\$1.50	\$1.25
(n)	Permanent Hold per line -	\$0.55	\$0.50	\$0.45
(o)	Ring Again per line -	\$0.50	\$0.45	\$0.40
(p)	Speed Calling-Group Long List- 30 per list \$0.50	-	-	-
	each additional line -	\$0.15	\$0.10	\$0.05
	Speed Calling-Group Long List- 50 per list \$1.00	-	-	-
	each additional line -	\$0.20	\$0.15	\$0.10
(q)	Speed Calling-Individual Long list - 30 per line -	\$0.40	\$0.35	\$0.30
	Speed Calling-Individual Long List - 50 per line -	\$0.60	\$0.55	\$0.50

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.8. Rates and Charges, Continued**

**B. Station Features, Continued**

**2. Rates and Charges (Cont'd)**

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
(r)	Station Speed Calling per line -	\$0.20	\$0.15	\$0.10
(s)	Executive Busy Override per line -	\$1.00	\$0.95	\$0.90
(t)	Last Number Redial per line -	\$0.15	\$0.10	\$0.05
(v)	Automatic Line per line -	\$0.20	\$0.15	\$0.10
(w)	Group Intercom per group -	\$1.00	\$0.95	\$0.80
	per line -	\$0.15	\$0.10	\$0.05
(x)	Make Set Busy per line -	\$0.15	\$0.10	\$0.05

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.8. Rates and Charges, Continued**

**B. Station Features, Continued**

**2. Rates and Charges (Cont'd)**

		Feature Establishment Charge	Term Payment Plan		
			12 Months	36 Months	60 Months
(y)	Privacy Release per line	-	\$0.35	\$0.30	\$0.25
(z)	Call Hold per block of 50 per line	-	\$4.50	\$4.30	\$4.25
		-	\$0.05	\$0.05	\$0.05
(aa)	Dial Call Waiting per line	-	\$0.25	\$0.20	\$0.15
(bb)	Direct Call Pickup Non Barge-In per line	-	\$0.20	\$0.15	\$0.10
(cc)	Call Transfer per line	-	\$0.85	\$0.75	\$0.65
(dd)	Deny Call Forward per line	-	\$0.15	\$0.10	\$0.05

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.8. Rates and Charges, Continued**

**B. Station Features, Continued**

**2. Rates and Charges (Cont'd)**

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
(ee) Deny Terminating Service per line	-	\$0.15	\$0.10	\$0.05
(ff) Deny Incoming per line	-	\$0.15	\$0.10	\$0.05
(gg) Autovon Terminating per line	-	\$0.75	\$0.70	\$0.60
(hh) Executive Busy Override Exempt per line	-	\$1.10	\$1.05	\$1.00
(ii) Deny Originating Service per line	-	\$0.20	\$0.15	\$0.10

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features**

**A. Attendant Features Package - Data Link Console Operation**

**1. General**

- (a) Central office attendant console operation is offered only when all console functions are performed at the expense of the subscriber utilizing customer-provided compatible terminal equipment.
- (b) Such consoles may be utilized only where the central office serving the Enhanced CENTREX system has been arranged for use with such consoles.
- (c) Control channels are required for various console optional features as indicated and are provided at the rates and charges specified in the Private Line Services Section of this Tariff.
- (d) The feature establishment charge for Data Link Console operation includes the following attendant features provided the customer-provided terminal equipment meets the technical specifications for interface with the DMS 100 switcher.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**A. Attendant Features Package - Data Link Console Operation, Continued**

**1. General, Continued**

**(d) Continued**

Attendant to Recorded Announcement  
Automatic Recall  
Call Hold  
Call Transfer  
Attendant Release Upon Completion of Dialing  
Camp-On  
Flexible Console Alerting  
Lockout  
Secrecy  
Serial Call  
Interposition Call Transfer  
Call Selection  
Console Display  
Locked Loop Operation  
Console Test  
Two-Way Splitting  
Switched Loop Operation  
Trunk Answer from Any Station

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**A. Attendant Features Package - Data Link Console Operation, Continued**

**2. Rates and Charges**

		Feature Establishment Charge	12 Months	36 Months	60 Months
Optional Attendant Features					
(a)	Busy Verification-Stations per console	-	\$8.00	\$7.95	\$7.90
(b)	Busy Verification-Trunks per console	-	\$7.50	\$7.45	\$7.40
(c)	Multiple Console Operation per console	-	\$3.50	\$3.45	\$3.40
(d)	Position Busy per console	-	\$7.00	\$6.95	\$6.90
(e)	Supervisory Console per console	-	\$3.50	\$3.45	\$3.40
(f)	Trunk Access Control per console	-	\$8.00	\$7.95	\$7.90
(g)	Trouble Key on Console per console	-	\$3.50	\$3.45	\$3.40

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**A. Attendant Features Package - Data Link Console Operation, Continued**

**2. Rates and Charges, Continued**

		Feature Establishment Charge	Term Payment Plan			
			12 Months	36 Months	60 Months	
Optional Attendant Features (Cont'd)						
(h)	Trunk Group Busy Indication per console	-	\$8.00	\$7.95	\$7.90	
(i)	Wildcard Key per console	-	\$4.00	\$3.95	\$3.90	
(j)	Attendant Autodial per line arranged, per console	-	\$10.00	\$9.95	\$9.90	
(k)	Time per console	-	\$0.80	\$0.70	\$0.60	

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**A. Attendant Features Package - Data Link Console Operation, Continued**

**2. Rates and Charges, Continued**

		Feature	Term Payment Plan		
		Establishment	12	36	60
		<u>Charge</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Optional Attendant Features (Cont'd)					
(l)	Night Service - Fixed per customer group	-	\$4.50	\$4.45	\$4.40
(m)	Night Service - Flexible per customer group	-	\$7.00	\$6.95	\$6.90
(n)	Activate/Deactivate Call Forwarding per console	-	\$3.50	\$3.45	\$3.40
(o)	Group Trunk Group Busy per trunk group	-	\$8.00	\$7.95	\$7.90

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**A. Attendant Features Package - Data Link Console Operation, Continued**

**2. Rates and Charges, Continued**

Feature Establishment Charge	Term Payment Plan		
	12 Months	36 Months	60 Months

**Optional Attendant Features (Cont'd)**

(p)	Aggregate Trunk Access Control per trunk group	-	\$8.00	\$7.95	\$7.90
(q)	Priority Console Alert per console	-	\$28.00	\$27.00	\$26.45
(r)	Attendant Call Detail Entry per console	-	\$5.00	\$4.80	\$4.70

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**A. Attendant Features Package - Data Link Console Operation, Continued**

**2. Rates and Charges, Continued**

		Feature Establishment Charge	Term Payment Plan			
			12 Months	36 Months	60 Months	
Optional Attendant Features (Cont'd)						
(s)	Attendant Verification and Recording per console	-	\$4.70	\$4.60	\$4.50	
(t)	Global Virtual Facility Group Access Control per console	-	\$0.65	\$0.60	\$0.50	
(u)	Global Virtual Facility Group Busy per console	-	\$0.65	\$0.60	\$0.50	
(v)	Virtual Facility Group Access Control per console	-	\$0.65	\$0.60	\$0.50	

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**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**A. Attendant Features Package - Data Link Console Operation, Continued**

**2. Rates and Charges, Continued**

		Feature	Term Payment Plan		
		Establishment	12	36	60
		Charge	Months	Months	Months
Optional Attendant Features (Cont'd)					
(w)	Virtual Facility Group Busy per console	-	\$0.65	\$0.60	\$0.50
(x)	Group Trunk Access Control per console	-	\$0.20	\$0.15	\$0.10
(y)	Display Queued Calls per console	-	\$3.50	\$3.40	\$3.30

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**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**A. Attendant Features Package - Data Link Console Operation, Continued**

**2. Rates and Charges, Continued**

Feature	Term Payment Plan		
	Establishment 12	36	60
Charge	Months	Months	Months

**Optional Attendant Features (Cont'd)**

**B. Central Office Features Associated with Customer Provided Electronic Telephone Sets**

**1. General**

Access to the following features via customer provided station equipment will be provided according to the interface specifications for the DMS 100 central office switcher.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**B. Central Office Features Associated with Customer Provided Electronic Telephone Sets**

**2. Regulations**

- (a) Each station location will require a main station access line charge as specified in the Basic Local Exchange Service Section of this tariff.
- (b) Main station lines terminated in customer provided electronic telephone sets must be via non-loaded facilities.
- (c) Each main station set must have a primary Directory Number associated with it.
- (d) Features associated with the electronic set only will be charged per main station.
- (e) Features associated with the Directory Number(s) terminated on the main station will be charged per Directory Number activated.
- (f) Features assigned to keys on an electronic set must also have the feature assigned to the main station line.
- (g) Features associated with a dedicated key on the electronic set will be charged per key assigned.

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**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**B. Central Office Features Associated with Customer Provided Electronic Telephone Sets, Continued**

**3. Rates and Charges**

(a) These rates and charges will apply per electronic set provided.

Feature Establishment	Term Payment Plan		
	12	36	60
Charge	Months	Months	Months

Private Business  
Line - per line

As established in this tariff.

(b) Electronic Telephone Set Display Features –  
standard package rate  
per line equipped

\$1.75	\$0.75	\$0.70	\$0.65
--------	--------	--------	--------

Display Called Number -	-	-	-
Display Calling Number -	-	-	-
Feature Display -	-	-	-
Query Time Key -	-	-	-

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**B. Central Office Features Associated with Customer Provided Electronic Telephone Sets, Continued**

**3. Rates and Charges**

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
(c) Additional Features				
Add-on Module Software per set	\$75.00	-	-	-
Auto Answer Back per set	-	\$3.00	\$2.95	\$2.90
Intercom - Individual per set	-	\$0.40	\$0.35	\$0.30
Automatic Dial per set	-	\$0.25	\$0.20	\$0.15
Fictitious Directory Numbers per directory number	-	\$2.50	\$2.25	\$2.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**C. Station Message Detail Recording (SMDR)**

**1. General**

- (a) Station Message detail recording (SMDR) is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, WATS, CCSA, interexchange carrier access lines and/or the Toll Network.
- (b) The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

**2. Regulations**

- (a) Station Message Detail Recording (SMDR) may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

**D. Trunk Queuing**

The Trunk Queuing package consists of several features and enhancements as follows:

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
1. Off-Hook Queuing - will wait to process a call until an inexpensive route is available. per system	-	\$5.45	\$5.40	\$5.35
2. Call-Back Queuing - will notify the caller when a trunk becomes idle; then automatically connects to the called number. per system	-	\$1.45	\$1.40	\$1.35
E. Uniform Call Distribution per group	-	\$33.00	\$31.00	\$29.90
per line	-	\$2.00	\$2.00	\$2.00
announcement per group	-	\$5.00	\$4.95	\$4.90

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

Feature Establishment Charge	Term Payment Plan		
	12 Months	36 Months	60 Months

**F. Automatic Route Selection and Expensive Route Warning Tone**

- |    |   |   |         |         |         |
|----|---|---|---------|---------|---------|
| 1. | Automatic Route Selection - trunk route lists are automatically searched for an idle outgoing trunk.<br>per system    | - | \$26.00 | \$26.00 | \$24.90 |
| 2. | Expensive Route Warning Tone - provides a warning tone to indicate the selection of an expensive route.<br>per system | - | \$18.00 | \$16.00 | \$14.90 |

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
H. Electronic Switched Network (ESN) - Basic (Standard Package) per system	\$2500.00	\$75.00	\$75.00	\$75.00
ESN Connections per interoffice connection	\$42.50	\$19.60	\$18.10	\$16.60

The basic ESN network package includes the following features:

1. Network Class of Service - determines call privileges for calls transversing the network.
2. Network Information Signals - proprietary signaling that provides compatibility between switches equipped with the ESN signaling package and within a customer's private network.
3. Network-Wide Automatic Route Selection - provides for effective use of available network resources through the use of routing strategies.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

	Feature Establishment Charge	Term Payment Plan		
		12 Months	36 Months	60 Months
I. Network Speed Calling (Standard Package) - allows a customer group to define and access up to 1000 Network Speed Calling numbers. per system	-	\$28.00	\$26.00	\$24.90
J. Time-of-Day Routing (Standard Package) - permits cost-effective use of call route choices based on the time of day. per system	-	\$115.00	\$105.00	\$99.90
K. Time-of-Day Network Class of Service Routing (Standard Package) -provides for conditional call routing based on Class-of-Service and time of day. per system	-	\$170.00	\$155.00	\$149.90
L. Random Conditional Routing (Standard Package) - provides the capability to distribute calls over several lists of trunk groups on a percentage basis when Automatic Route Selection is provided. per system	-	\$11.50	\$10.50	\$9.90

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**3.31. ENHANCED CENTREX SERVICE, Continued**

**3.31.9. Optional Service Features, Continued**

		Feature	Term Payment Plan		
		Establishment	12	36	60
		Charge	Months	Months	Months
N. System Features					
1.	Code Restrictions per system	-	\$12.50	\$12.25	\$11.90
2.	Dial Pulse Conversion per system	-	\$54.00	\$51.00	\$49.90
3.	Cut through Dialing per system	-	\$34.00	\$30.00	\$29.00
4.	Intergroup Calling per system	-	\$19.75	\$18.00	\$17.00
5.	Distinctive Call Waiting per system	-	\$34.00	\$31.00	\$30.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.32. SPECIAL CENTREX FEATURES**

(For Incumbent Local Exchange Carrier "United Telephone" Only)

**3.32.1. General**

SPECIAL CENTREX features are central office call management features offered to CENTREX Basic and Enhanced customers in addition to the optional features offered previously in 3.31.9. of the tariff.

**3.32.2. Regulations of Service**

A. The following regulations apply to the features listed 3.32.3.:

1. SPECIAL CENTREX features are provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within the Custom Local Area Signaling Services (CLASS) serving areas.
2. SPECIAL CENTREX features are available to both Basic and Enhanced CENTREX Service subscribers.
3. In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.32. SPECIAL CENTREX FEATURES, Continued**

**3.32.2. Regulations of Service, Continued**

- B. The following regulations apply to the Caller ID feature only, in addition to the regulations listed in a. preceding:
1. If an incoming call is from a caller utilizing a PBX trunk or a line hunting line group, the telephone number displayed may be the main number of that PBX or line hunting group rather than the directory number accessed by the caller.
  2. The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non-Published Listing Service as described in 3.19. of this tariff.
  3. Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.
  4. Calling numbers will not be displayed on operator-handled calls, access lines where Calling Number Delivery Blocking has been activated, or with calls originating outside of the CLASS serving area as specified in this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.32. SPECIAL CENTREX FEATURES, Continued**

**3.32.3. Features**

- A. Repeat Dialing - When activated, Repeat Dialing automatically redial the last number the customer attempted to call. If the called line is not busy, the call will be placed and the caller will be notified with a distinctive ring.
- B. Call Return - Call Return enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered.
- C. Caller ID - This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in. The calling number will display between the first and second ring.
- D. Calling Number Delivery Blocking - This service is provided at no charge to the subscriber. The service will be provided as described in this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.32. SPECIAL CENTREX FEATURES, Continued**

**3.32.3. Features, Continued**

**E. Call Tracing**

1. Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per-occasion basis for each successful trace made.

A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, e.g., out of the area long distance, cannot be traced using this feature.

2. Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using this feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.
3. If the customer receives another call prior to activating the trace, or receives a Call Waiting indication during the call to be traced, Call Tracing will not record the correct number.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.33. TOUCH-TONE SERVICE**

**3.33.1. General**

- A. Touch-Tone Service provides for the origination of telephone calls by means of instruments equipped for tone-type address signaling and special central office facilities.
- B. Touch-Tone Service is furnished for use with all classes and grades of service.
- C. It is not necessary that all stations on a line be equipped for Touch-Tone.
- D. Touch-Tone Service requires special central office equipment and will be provided only from central offices where those facilities are available.
- E. Touch-Tone Service is not offered in connection with PBX systems on which the following services are provided:

United Telephone service area exchanges only

- 1. Dial dictation terminals
- 2. Dial code call systems
- 3. Foreign exchange or foreign central office from central offices not equipped for Touch-Tone, unless multi-frequency tone converter is provided
- 4. Dial tie lines connected with PBX systems not arranged for Touch-Tone, unless multi-frequency tone converter is provided

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.33. TOUCH-TONE SERVICE, Continued**

**3.33.2. Rates and Charges**

- A. Per line, monthly charge \$1.00
- B. Existing dial services will be changed to Touch-Tone services at specified charges for moves and changes.
- C. Subsequent to the initial establishment of Touch-Tone service, regular service connection, move and change charges will apply for additions and changes in the customer's service without additional Touch-Tone installation charges. (United Telephone Exchanges)
- D. Touch Tone charges do not apply when a customer subscribes to custom calling packaged services as shown in 3.34.3.

**3.34. CUSTOM CALLING FEATURES**

**3.34.1. General**

- A. Custom calling features consist of optional central office features which are intended to provide subscribers with a greater efficiency of the use of their telephone service.
- B. Custom calling features are limited to those areas served by electronically controlled central offices equipped for custom calling features, and will be offered as available.
- C. Custom calling features are furnished only in connection with individual line service and rotary line service when available, exclusive of pay telephone service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.1. General**

- D. Call Forwarding services and Three-Way Calling Service contemplate that normal transmission performance quality cannot be guaranteed on all calls and cannot be effected in all instances depending on the distance and routing necessary to complete the call(s) involved.
- E. When custom calling features are furnished in connection with rotary line service, charges apply for each rotary line that the subscriber requests to be so equipped.

**3.34.2. Feature Descriptions**

- A. Call Forwarding Service - This service provides an arrangement for transferring incoming calls to another local service telephone number by dialing a code and the number of the service to which calls are to be transferred. In addition, calls may be transferred to a toll service telephone number subject to the availability of the necessary facilities in the central office from which the calls are to be transferred.

Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is ultimately transferred.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.2. Feature Descriptions, Continued**

**B., Continued**

2. Call Forward-Don't Answer-Customer Controlled -This feature provides a customer the Call Forward-Don't Answer feature and the capability to control activation/-deactivation of the service by using dialing tones. The service is activated/deactivated by dialing a code and the number of the service to which calls are to be transferred.

- C. Call Forward-Busy Service - The service provides an arrangement for transferring incoming calls to another predetermined local telephone number when the customer's line is already in use. In addition, calls may be transferred to a predetermined toll service telephone number subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forward-Busy shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. In addition, Call Forward-Busy-Customer Controlled shall not be utilized as a substitute for rotary line service to which the customer would otherwise subscribe. Therefore, business customers who subscribe to more than one access line on a single premises may not also subscribe to Call Forward-Busy-Customer Controlled. However, business customers with multiple lines at the same premises may subscribe to Call Forward-Busy-Fixed, as long as the forward-to number is located at a premises other than the provisioned premises.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.2. Feature Descriptions, Continued**

**C., Continued**

1. **Call Forward-Busy-Fixed** - This feature provides for calls terminating to the subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises. The customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.
2. **Call Forward-Busy-Customer Controlled** - This feature provides a customer the Call Forward-Busy feature and the capability to control activation/deactivation of the service by using dialing tones. The service is activated/deactivated by dialing a code and the number of the service to which calls are to be transferred.

- D. **Three-Way Calling Service** - This service permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection.

Three-Way Calling is available on a flat rate or a usage sensitive basis. The usage sensitive option is only available to residence and business single line customers. Under the usage sensitive option, the customer will incur an activation charge on a completed call. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis.

- E. **Call Waiting Service** - This service provides a tone signal to indicate to a customer who is using his/her telephone that another party is attempting to call him/her. It also permits the customer to answer the incoming call while holding the original call.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.2. Feature Descriptions, Continued**

- F. Enhanced Call Waiting - This service combines the features of call waiting and the cancel call waiting feature which allows the customer to defer the call waiting feature to prevent call waiting tones from interrupting calls or disrupting data transmissions. Cancel call waiting can be activated before or during a call by dialing an access code and the cancellation stays in effect for the duration of the call. Incoming calls receive a busy signal while cancel call waiting is in effect.
- G. Speed Calling Service (Abbreviated Dialing Service) -This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire 7 or 10 digit telephone number. The arrangement available is an 8-number capacity (8-code).
- H. Call Forward with Remote Activation - This service allows customers who subscribe to Call Forward to access, activate, or deactivate Call Forward from a remote location using a touch-tone telephone. Call Forward with Remote Activation enable customers to change the destination of a telephone call by dialing an access code and a personal identification number assigned by the Company.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.2. Feature Descriptions, Continued**

**I. Advanced Intelligent Network Services (AIN), Continued**

**2. TOTAL NUMBER Dialing**

- (a) **TOTAL NUMBER** provides the subscriber with one personal telephone number. The number is geographically based, but is not associated with a physical line or trunk. It will reside in the local switch that has the capability to provide AIN services. Calls to the number are directed to a subscriber controlled program which routes the call to the destinations prescribed by the subscriber.
- (b) The first three numbers of the call routing are controlled by the customer. The customer has several options when programming numbers. The calls may be sent to a default number, to an override number, or to one of two user schedules, which determines the routing of the call according to the day of the week/time of the day algorithm. This algorithm is also created by the subscriber. The default number is controlled by the Company. The number is normally the voice messaging system which is provided with **TOTAL NUMBER**.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.2. Feature Descriptions, Continued**

**I. Advanced Intelligent Network Services (AIN), Continued**

**2. TOTAL NUMBER Dialing, Continued**

- (c) The TOTAL NUMBER customer is responsible for any applicable long distance and/or Extended Local Calling Services when calls to the number are redirected to a number outside the local calling area. When the number is forwarded to a cellular phone, normal air time charges will apply.
- (d) One directory listing is provided without charge for the exchange in which the TOTAL NUMBER central office is located. Additional directory listings may be obtained as specified in this tariff.
- (e) TOTAL NUMBER is furnished only from central offices which have been arranged to provide this service. It will be provided subject to the availability of facilities
- (f) No service order charges will apply to the initial provision of this service. Customer requested changes made by the Company to the default number of the calling lists will be at no charge for the first three changes. However, any additional changes to the default number will incur a record order charge.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.2. Feature Descriptions, Continued**

**J. TOTAL NUMBER Dialing, Continued**

3. All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this tariff. Those features must be ordered separately.
4. This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to Centrex, DID or Coin telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.
5. Subscribers to this service must also subscribe to Touch Tone service.
6. Service Charges for the establishment of this service do not apply.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.2. Feature Descriptions, Continued**

K. Call Waiting Options allows the customer more control of incoming calls by offering five options, using the specialized display unit or screen phone, in an easy-to-use format. The five options are as follows:

1. Talk 2nd - Places the current caller on hold while the incoming call is answered.
2. Drop 1st - Ends the current call and answers the incoming call.
3. Hold Msg - Sends the incoming caller to a prerecorded message saying that their call will be answered in a moment and then places the caller on hold until the call can be answered.
4. Add 2nd - Places both the current caller and the incoming caller on the line into a three-way conference.
5. Take Msg - Forwards the incoming caller to voicemail or an answering service. This option is offered on a where-available basis.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.3. Rates and Charges (per central office line equipped)**

Per Feature

Residence

Monthly  
Rate

Call Forwarding	\$3.00
Call Forward-Don't Answer	
-Fixed	\$1.00
-Customer Controlled	\$1.00
Call Forward-Busy	
-Fixed	\$1.00
-Customer Controlled	\$1.00
Three-Way Calling	
- Flat Rate	\$3.00
- Usage Sensitive	\$0.75
Call Waiting	\$5.00
Enhanced Call Waiting	\$5.00
Speed Calling	\$3.00
Call Forward with Remote	
Activation	\$1.75
TOTAL VOICE	\$6.00
TOTAL NUMBER	\$19.95
TOTAL NUMBER with Fax	\$24.95
Call Waiting ID	\$2.00
Call Waiting Options	\$6.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.34. CUSTOM CALLING FEATURES, Continued**

**3.34.3. Rates and Charges (per central office line equipped), Continued**

**Per Feature**

<b><u>Residence</u></b>	<b><u>Monthly Rate</u></b>
Call Forwarding	\$4.50
Call Forward-Don't Answer	
- Fixed	\$1.00
- Customer Controlled	\$1.00
Call Forward-Busy	
- Fixed	\$1.00
- Customer Controlled	\$1.00
Three-Way Calling	
- Flat Rate	\$4.00
- Usage Sensitive	\$0.75
Call Waiting	\$6.00
Enhanced Call Waiting	\$6.00
Speed Calling	\$4.00
Call Forward with Remote Activation	\$2.50
TOTAL VOICE	\$8.00
TOTAL NUMBER	\$19.95
TOTAL NUMBER with Fax	\$24.95
Call Waiting ID	\$2.00
Call Waiting Options	\$6.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH SERVICE**

**3.35.1. General**

Netcon Telcom ExpressTouch Service is a group of central office call management features offered in addition to basic telephone service and is an enhanced Custom Calling Feature package.

**3.35.2. Feature Descriptions**

**A. Return Call**

1. This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known.
2. The customer must dial a code to request that the network place the call. Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Return Call has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call. The Return Call user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH SERVICE, Continued**

**3.35.2. Feature Descriptions, Continued**

**A. Return Call, Continued**

3. This feature is not available on operator handled calls. In connection with Return Call, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.
4. If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, the Return Call subscriber will receive an announcement stating the last incoming call was private and the call cannot be returned.

If the last incoming call number is unavailable for any reason other than suppression via blocking, the Return Call subscriber will receive an announcement stating that Return Call cannot be activated at this time because the telephone number is not in the Company's serving area. In this instance, Return Call will not be activated.

5. If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for the voice announcement.
6. If the incoming call is from a Netcon Telcom SignalRing customer, the telephone number transmitted and available for voice announcement will be the main Directory Number rather than any dependent Netcon Telcom SignalRing service number.
7. If the incoming call originates from a multi-line hunt group, the telephone number transmitted and available for the voice announcement will always be the main number of the hunt group, unless the telephone numbers are identified within the group.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH SERVICE, Continued**

**3.35.2. Feature Descriptions, Continued**

**A. Return Call, Continued**

8. Return Call is available on a flat rate or a usage sensitive basis. Under the usage sensitive basis, whether the customer chooses to advance the call or abandon the call, the usage sensitive activation charge will apply. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis.

**B. Repeat Dialing**

1. Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.
2. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH SERVICE, Continued**

**3.35.2. Feature Descriptions, Continued**

**B. Repeat Dialing, Continued**

3. Repeat Dialing is available on a flat rate or a usage sensitive basis. Under the usage sensitive basis, the customer will incur an activation charge whether the customer chooses to advance or abandon the call. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis.

**C. Call Tracing**

1. Call Tracing enables the customer to initiate an automatic trace of the last call received. A usage charge will be assessed on a per occasion basis for each successful trace made. A trace is considered successful when the customer is informed by the voice response unit that the Call Tracing has been successfully completed. Certain types of calls, i.e., out of the area long distance, cannot be traced using this feature.
2. Upon activation by the customer, the call tracing information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using this feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.2. Feature Descriptions, Continued**

**C. Call Tracing, Continued**

3. If the customer receives another call prior to activating the trace, or receives a Call Waiting indication during the call to be traced, Call Tracing will not record the correct number.

**D. Distinctive Ringing**

1. Distinctive Ringing allows the customer to define up to twelve telephone numbers which, when calling, will ring differently from a regular telephone call.
2. The customer creates a screening list through an interactive dialing process for up to twelve telephone numbers. When a call is received from one of the programmed numbers, the customer is alerted with a distinctive ring. Calls from numbers not programmed will ring normally. The numbers on the list may be changed or reprogrammed at any time by the customer.

**E. Selective Call Rejection**

1. Selective Call Rejection allows the customer to create a list of up to twelve numbers which, when calling, will be blocked from ringing the customer's telephone and will be sent to an appropriate recording.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.2. Feature Descriptions, Continued**

**E. Selective Call Rejection, Continued**

2. The feature enables the customer to prevent incoming calls from up to twelve specific telephone numbers by allowing the customer to program twelve telephone numbers into a screening list. When a call is received from a number on the screening list, and if Selective Call Rejection is activated, the call is forwarded to a recording. If Selective Call Rejection is not activated, the call is completed as usual. Numbers may be added or deleted by the customer at any time.

**3.35.3. Regulations and Limitations of Service**

**A. The following limitations apply:**

1. Netcon Telcom ExpressTouch Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within the Customer Local Area Signaling Services (CLASS) serving areas.
2. The service will not be provided to pay telephone service, toll terminals, PBX trunks, or from some remote switching locations.
3. Netcon Telcom ExpressTouch Service is available to single line residence and business customers, as well as rotary line customers.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.4. Rates and Charges, Continued**

**B. Repeat Dialing**

1.	Flat Rate	
	Residential	\$3.00
	Business	\$3.50
2.	Usage Sensitive	
	Residential	\$0.75
	Business	\$0.75

**C. Call Tracing**

Per Use	
Residential	\$5.00
Business	\$5.00

**D. Distinctive Ringing**

Residential	\$3.00
Business	\$3.50

**E. Selective Call Rejection**

Residential	\$3.00
Business	\$4.00

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.5. Caller ID**

**A. General**

1. This feature enables the customer to view on a display unit the directory number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
2. When Caller ID is activated on a customer's line, the number of an incoming call is revealed on the display unit between the first and second ring.
3. Any customer subscribing to Caller ID will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.5. Caller ID, Continued**

**B. Regulations and Limitations**

1. Caller ID is provided subject to the availability of Company facilities. Additionally, the feature will only operate on calls originating and terminating within Custom Local Area Signaling Service (CLASS) equipped offices.
2. Caller ID is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations.
3. Caller ID is not eligible for vacation Service unless the main service associated with Caller ID is also on Vacation Service.
4. In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
5. If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.
6. The Company will deliver all numbers, subject to the technical limitations defined in this tariff, including telephone numbers associated with Non-Published Listing service as described in this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.6. Caller ID with Name**

**A. General**

1. This feature enables the customer to view on a display unit the directory name and telephone number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
2. When Caller ID With Name is activated on a customer's line, the name and telephone number of an incoming call is revealed on the display unit between the first and second ring.
3. Any customer subscribing to Caller ID With Name will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.6. Caller ID with Name, Continued**

**B. Regulations and Limitations**

1. This service is provided subject to the availability of Company facilities. Additionally, the feature described will only operate on calls originating and terminating with Custom Local Area Signaling Service (CLASS) offices equipped for Caller ID With Name service. Caller ID with Name will be provided on Inter- and IntraLATA calls on a where technically available basis.
2. Caller ID With Name is available to single line residence and business customers. The service will not be provided to pay telephone service, toll terminals, PBX trunks or from some remote switching locations.
3. Caller ID With Name is not eligible for Vacation Service unless the main service associated with Caller ID is also on Vacation Service.
4. In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.6. Caller ID with Name, Continued**

**B. Regulations and Limitations, Continued**

5. If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone name and number-displayed may be the name listed in the Company's records and main number of that PBX or rotary group rather than the directory name and number accessed by the caller.
6. The Company will deliver all names and numbers, subject to the technical limitations defined in this tariff, including telephone names and numbers associated with Non-Published Listing service as described in this tariff.
7. Telephone names and numbers transmitted via Caller ID With name are intended solely for the use of the Caller ID With Name subscriber. Resale of this information is prohibited by this tariff.
8. Calling Names and Numbers will not be displayed on operator-handled calls or calls from access lines where Calling Number Delivery Blocking has been activated.

**C. Rates and Charges**

	<u>Monthly Rate</u>
Caller ID With Name	
Residential	\$8.00
Business	\$10.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.7. Anonymous Call Rejection (ACR)**

A. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he/she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR customer's line (i.e., off-hook or idle).

B. This service will be offered where technically available.

**C. Rates and Charges**

Monthly Rate

- |    |  |        |
|----|--|--------|
| 1. | Per Line   | \$4.00 |
| 2. | A service order is required to establish or discontinue ACR. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. |        |

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.8. Netcon Telcom ExpressTouch Blocking Services**

**A. Calling Number Delivery Blocking**

1. Calling Number Delivery Blocking (CNDB) enables the subscriber to block transmission of his/her telephone number on outgoing calls to subscribers of Caller ID and/or Caller ID With name. The subscriber must activate the feature on a per-call basis by entering a three-digit code before dialing the caller number.
2. Per line blocking of Caller ID and/or Caller ID With Name is available upon request to the following entities only:
  - (a) private, non-profit, tax-exempt, domestic violence intervention agencies
  - (b) federal, state and local law enforcement agencies
  - (c) employees of the agencies in a) and b) previous

Per line blocking is in operation on a continuous basis and can only be deactivated by entering a three-digit code before dialing the called number. The feature is applicable to all outgoing calls placed from the customer's line. This service is available to the listed agencies only. Individuals employed by the agencies are also eligible for per line blocking of their residential access lines, where available.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.35. NETCON TELCOM EXPRESSTOUCH\_ SERVICE, Continued**

**3.35.8. Netcon Telcom ExpressTouch Blocking Services, Continued**

**A. Calling Number Delivery Blocking, Continued**

3. CNDB is available only as specified in 3.35.6.B.1. preceding
4. The Company's limits of liability are described in Section 2 of this tariff.
5. No monthly recurring rates or usage charges apply to the provision of this service. Service order charges are not applicable.

**B. Call Tracing Denial**

1. The Call Tracing Denial feature enables the subscriber to block the initiation of the Call Tracing feature.
2. The customer must request that the Call Tracing Denial feature be installed on his/her line(s), as Call Tracing is inherent to the Company's network. The feature will then be in operation on a continuous basis and will not be able to be deactivated by the subscriber. If subscribers wish to utilize the Call Tracing feature, they must again contact the Company to remove the Call Tracing Denial feature from their line(s).
3. This feature is available only as specified in 3.35.3.A.1. preceding.
4. The Company's limits of liability are described in Section 2 of this tariff.
5. No monthly recurring rates or usage charge applies to the provision of this service. Service order charges are not applicable.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.36.. CUSTOM CALLING FEATURE PACKAGES**

**3.36.1. General**

- A. Custom Calling Feature Packages combine certain custom calling and Netcon Telcom ExpressTouch feature options into packages at rates which provide a monthly savings over the rates that would apply if the features were purchased individually.
- B. The packaged features are offered individually in 3.25. and 3.35. of this tariff. All descriptions, rules and regulations specified in those sections apply to these packages also.
- C. All packages will be offered on a where available basis. Package 6 is not available in the Central Telephone exchange area.
- D. Individual features may not be available in all service areas. Therefore, package content may vary according to the technical availability of certain features. While package content may vary, the package pricing will remain the same. As the switches are upgraded and the features become available, they will be added to the packages.

**3.36.2. Package Descriptions:**

**A. Package 1 includes:**

Enhanced Call Waiting  
Three-Way Calling  
Call Forwarding  
Call Forward-Busy-Fixed  
Call Forward-Don't Answer-Fixed

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.36.. CUSTOM CALLING FEATURE PACKAGES, Continued**

**3.36.2. Package Descriptions, Continued**

**B. Package 2 includes:**

Enhanced Call Waiting  
Three-Way Calling  
Return Call  
Call Forward-Busy-Fixed  
Call Forward-Don't Answer-Fixed

**C. Package 3 includes:**

Enhanced Call Waiting  
Three-Way Calling  
Return Call  
Repeat Dialing  
Call Forwarding  
Call Forward-Busy-Fixed  
Call Forward-Don't Answer-Fixed

**D. Package 4 includes:**

Enhanced Call Waiting  
Return Call  
Caller ID With Name(including Anonymous Call Rejection)\*  
Call Waiting ID\*  
Call Forward-Busy-Fixed  
Call Forward-Don't Answer-Fixed

\* These features provided on a "where available" basis as a part of these packages.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.36.. CUSTOM CALLING FEATURE PACKAGES, Continued**

**3.36.2. Package Descriptions, Continued**

**E. Package 5 includes:**

Enhanced Call Waiting  
Three-Way Calling  
Return Call  
Repeat Dialing  
Call Forwarding  
Selective Call Rejection  
Caller ID With Name(including Anonymous Call Rejection)\*  
Call Waiting ID\*  
Call Forward-Busy-Fixed  
Call Forward-Don't Answer-Fixed

**F. Package 6 includes:  
(United Telephone exchanges only)**

Enhanced Call Waiting  
Three-Way Calling  
Return Call  
Repeat Dialing  
Call Forwarding  
Selective Call Rejection  
Caller ID With Name(including Anonymous Call Rejection)\*  
Total Voice  
Call Waiting ID\*  
Call Forward-Busy-Fixed  
Call Forward-Don't Answer-Fixed

\* These features provided on a "where available" basis as a part of these packages.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.36.. CUSTOM CALLING FEATURE PACKAGES, Continued**

**3.36.2. Package Descriptions, Continued**

**G. Package 7 includes:**

Enhanced Call Waiting  
Three-Way Calling  
Return Call  
Repeat Dialing  
Call Forwarding  
Selective Call Rejection  
Caller ID With Name(including Anonymous Call Rejection)\*  
Call Waiting ID\*  
Call Waiting Options  
Call Forward-Busy-Fixed  
Call Forward-Don't Answer-Fixed

\* These features provided on a "where available" basis as a part of these packages.

**3.36.3. Rates and Charges**

<u>Feature, per month</u>	<u>Residential</u>	<u>Business</u>
Package 1	\$7.00	\$9.00
Package 2	\$8.00	\$10.00
Package 3	\$10.00	\$12.00
Package 4	\$14.00	\$16.00
Package 5	\$15.00	\$17.00
Package 6	\$18.00	\$20.00
Package 7	\$18.00	\$20.00

When a customer subscribes to a packaged service, the touch tone charge of \$1.00 will be waived.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.37. NETCON TELCOM SIGNALRING**

**3.37.1. General**

- A. Netcon Telcom SignalRing service will enable a subscriber to have up to three telephone numbers associated with a single access line. Subscribers to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line.
- B. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls.
- C. A distinctive call waiting tone for each additional telephone number will also be provided to customers subscribing to Call Waiting service where facilities permit. Only one Call Waiting feature is required for the service to work on all Netcon Telcom SignalRing numbers assigned to the customer.
- D. Subscribers to Netcon Telcom SignalRing may select the service in one of two arrangements.

Netcon Telcom SignalRing I consists of one additional telephone number associated with a single access line.

Netcon Telcom SignalRing II consists of two additional telephone numbers associated with a single access line.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.37. NETCON TELCOM SIGNALRING, Continued**

**3.37.2. Regulations, Continued**

F. When establishing Netcon Telcom SignalRing service, customers who also subscribe to Call Forwarding service must choose one of the following options.

1. All telephone numbers associated with the line will be forwarded to a single number when Call Forwarding service is activated. Only one Call Forwarding feature is required for the service to work on all Netcon Telcom SignalRing numbers assigned to the customer.
2. The main telephone number will only be forwarded when Call Forwarding service is activated.

The additional Netcon Telcom SignalRing service numbers will continue to ring and may be answered at the subscriber's premises.

**3.37.3. Rates and Charges**

<u>Monthly Rate Per Line</u>	<u>Residential</u>	<u>Business</u>
Netcon Telcom SignalRing I	\$3.00	\$6.00
Netcon Telcom SignalRing II	\$5.00	\$8.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.38. REMOTE CALL FORWARDING (RCF)**

**3.38.1. General**

- A. Remote Call Forwarding (RCF) is a service which permits calls placed to another telephone number (RCF number) to be automatically routed to another telephone number designated by the subscriber (terminating station) by means of Company central office equipment. Toll charges are applicable to the RCF customer if the programmed number is not within the customer's local calling area.
- B. Remote Call Forwarding is offered in those areas where central office facilities are available.
- C. Remote Call Forwarding is not permitted when it is known the terminating station is a pay telephone.
- D. The Company will not provide identification of the originating telephone number to the RCF customer.
- E. In a multi office exchange, the Company reserves the right to designate the central office which will provide RCF.
- F. Neither RCF nor Call Forwarding will be available as a feature on the RCF terminating number.
- G. Transmission characteristics may vary depending on the distance and routing necessary to complete the call(s) involved. RCF is not represented as suitable for the satisfactory transmission of data.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.38. REMOTE CALL FORWARDING (RCF), Continued**

**3.38.2. Rates and Charges**

- B. The calling party will be responsible for any applicable local or long distance charges from the originating station to the telephone number which is being forwarded.
- C. Appropriate Service Connection Charges in 3.16. of this tariff are applicable to the establishment of RCF and to changes of the forwarding or terminating telephone number.
- D. The minimum contract period for this service is two months in United Telephone areas and six months in Central Telephone areas.

**United Telephone exchanges only**

Monthly Rate

- E. Remote Call Forwarding  
Per feature, per month \$18.50
- F. The following measured rate is in addition to the monthly rate when the central office which forwards the calls and the terminating station are in the same local calling area. Calls terminating to a station outside the local calling area will be billed the monthly rate plus the applicable toll rate.
  - 1. Measured rates  
Per minute of use \$0.03

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.38. REMOTE CALL FORWARDING (RCF), Continued**

**3.38.2. Rates and Charges**

**Central Telephone exchanges only**

- G. The following charge is for RCFNS facilities, and is in addition to applicable charges for service and equipment with which it is used:

Per telephone number arranged for remote call forwarding \$23.00

- H. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges;

1. a charge for that portion of the call from the originating station to the Call Forwarding location, and
2. a charge for that portion of the call from the Call Forwarding location to the terminating station. The respective charge for each portion shall be as follows:
  - (a) Between the originating station and call forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in the appropriate tariffs for the type of call involved.
  - (b) Between the Call Forwarding location and the terminating station. The RCFNS customer is responsible for the applicable customer-dialed station-to-station toll charges as specified in the appropriate tariffs.

These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.38. REMOTE CALL FORWARDING (RCF), Continued**

**3.38.2. Rates and Charges**

**Central Telephone exchanges only**

**I. Service charges as shown in 3.16. of this tariff apply as follows:**

1. For the initial or subsequent installation of RCFNS, Primary Service Ordering Charges shall apply.
2. To change the number at the Call Forwarding location, the number for the terminating location or both numbers on the same order, Secondary Service Ordering Charges shall apply.

**3.39. LIST SERVICE**

**3.39.1. General**

List Service is the matching of telephone numbers in written form to lists of names and addresses when such names and addresses are supplied to the Company by a subscriber according to a prescribed format. The use of the complete list by the subscriber will be restricted to telephone calling purposes only and may not be reproduced, copied or provided for resale to any other persons for any other purposes. Nonpublished numbers will not be provided and the Company assumes no responsibility or liability for any errors that may appear in the completed list.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.40. SPECIAL BILLING/REPORTING SERVICES, Continued**

**3.40.1. Special Billing Service, Continued**

**B. Rates and Charges**

- |     |  |                                |
|-----|--|--------------------------------|
| 1.  | United Telephone Exchanges Only  |                                |
|     | Special Billing number, each   | <u>Monthly Rate</u><br>\$3.05  |
| 2.  | Central Telephone exchanges only   |                                |
| (a) | Each group of 20 telephone stations or special billing numbering codes (whichever is the greater), or fraction thereof, minimum.     | <u>Monthly Rate</u><br>\$25.00 |
| (b) | Each group of 20 telephone stations or special billing numbering codes or fraction thereof in addition to first group of 20 numbers. | \$3.00                         |

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.40. SPECIAL BILLING/REPORTING SERVICES, Continued**

**3.40.2. Magnetic Tape Toll Billing**

**A. General**

1. Magnetic tape billing of current long distance message charges billed the subscriber by the Company will be furnished upon request on the following basis:
  - (a) The magnetic tape will be prepared in the format normally used by the Company.
  - (b) No attempt will be made by the Company to sort long distance messages into preferred classifications or groups.
  - (c) A minimum of two weeks notice must be provided the Company prior to the subscriber's billing date.
2. The customer may furnish the blank magnetic tape or the Company will furnish the tape at the rates listed in 3.40.2.B.

**B. Rates and Charges**

1. United Telephone exchanges only

Magnetic tape preparations, per Access Line, per occasion	\$55.00
Call detail listing, per each call listed	\$ .001
Blank magnetic tape, per tape	\$15.95

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.40. SPECIAL BILLING/REPORTING SERVICES, Continued**

**3.40.4. Duplicate Bill Charges**

**A. General**

1. A Duplicate Bill Charge is applicable whenever a subscriber, or authorized agent of the subscriber, requests duplicate copies of the telephone bill except as provided in 2. following. The Duplicate Bill Charge is not eligible for employee concession.
2. A Duplicate Bill Charge is not applicable when:
  - (a) customers programmatically receive additional copies with each billing,
  - (b) customers request a copy due to non-receipt of the original bill following service establishment or transfer of service,
  - (c) the billing address is found to be incorrect,
  - (d) customers request a copy of a toll credit limit bill or a final bill, or
  - (e) the request is for a copy of the current month's bill.

**B. Charges per copy of bill requested**

	<u>Residence</u>	<u>Business</u>
1. Previous month-six months	\$4.00	\$5.30
2. 7 months or older	\$4.90	\$6.20

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.40. SPECIAL BILLING/REPORTING SERVICES, Continued**

**3.40.5. Billing Breakdown Charge**

**A. General**

1. A Billing Breakdown describes the products and services being charged on the local monthly bill. The breakdown reflects the customer billing name, telephone number and address. It provides the local service offering name and description of the product or service, including the quantity and rate of the product or service.
2. A Billing Breakdown Charge is applicable whenever a subscriber, or authorized agent of the subscriber, requests a breakdown of the billing record.
3. The Billing Breakdown will be provided only to the customer of record, regardless of whether the request is received from the actual subscriber or an authorized agent of the subscriber.
4. The Billing Breakdown Charge will be applied per billing number.
5. The Billing Breakdown Charge is not eligible for employee concession.

**Business**

**B. Charge per Billing Number**

**\$5.00**

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.41. CALL SCREENING SERVICES, Continued**

**3.41.2. Billed Number Screening - United Telephone Exchanges Only**

**A. General**

1. Billed Number Screening is a service which, through Operator Screening, prevents third number and collect calls from being billed to a telephone line.
2. Billed Number Screening is available to all classes of residence and single line business services, and PATS providers subscribing to the flat rate option, which utilize the public switched network for long distance calling.
3. Operator screening of collect, third number, and international collect calls cannot be guaranteed; therefore, charges for any such calls will be the responsibility of the customer.
4. Billed Number Screening for Cellular Carriers, PATS providers and PBX trunks can be found in this tariff.

**B. Rates and Charges**

	Monthly Rate
Billed Number Screening, per line	\$2.00

**3.41.3. Billed Number Screening - Central Telephone Exchanges Only**

**A. General**

1. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of third number billing or collect billing to a customer's access line.
2. Where an NXX exclusively serves a particular subscriber and there is a need to screen all numbers in the NXX, charges as shown in 3.41.3.B.3. of this section will apply.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.41. CALL SCREENING SERVICES, Continued**

**3.41.3. Billed Number Screening - Central Telephone Exchanges Only, Continued**

**A. General, Continued**

3. Where a customer subscribes to a block of numbers associated with DID or similar type service, and those numbers are in consecutive order, BNS options may be applied per consecutive number block screened at the rates shown in 3.41.3.B.3.
4. Special equipment serving the originating caller's location is necessary to make this feature operable. The Company does not guarantee all third number or collect calls will be screened. The customer is responsible for charges made from locations where such special equipment is not installed.

**B. Rates and Charges**

1. Service charges as shown in 3.16. of this tariff apply as follows:
  - (a) For the initial installation of BNS when ordered with a new access line, regular service charges apply.
  - (b) When BNS is added to an existing access line, only a secondary service ordering charge shall apply.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.41. CALL SCREENING SERVICES, Continued**

**3.41.3. Billed Number Screening - Central Telephone Exchanges Only, Continued**

**B. Rates and Charges, Continued**

**2. Monthly Charges for BNS per line screened:**

	<u>Monthly Rate</u>
(a) Option A - No third number or collect billing per line screened	\$1.50
(b) Option B - No third number billing, per line screened	\$0.60
(c) Option C - No collect billing, per line screened	\$0.60

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.41. CALL SCREENING SERVICES, Continued**

**3.41.4. Answer Supervision**

**A. General**

1. This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").
2. Answer Supervision is furnished only from central offices arranged to provide this service and is provided subject to the availability of facilities.
3. This feature is available to line side terminations only. PATS providers are eligible for this service. It is not available with residence or business lines, digital facilities or to any trunk-sided termination facilities, such as DID or Trunk Side Access facilities.

**B. Rates and Charges**

	<u>Nonrecurring</u> <u>Charge</u>	<u>Recurring</u>
Answer Supervision, Per line	Secondary Service Order Charge	\$4.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES**

**3.42.1. 976/900/N11**

- A. 976/900/N11 Blocking Service will provide a dialing restriction for all 1+900, 976, 1+976 and N11 calls placed from access lines so arranged for the Service.
- B. 976/900/N11 Blocking Service is available to basic exchange customers with single-party residence service, business service, PATS service and PBX service.
- C. Calls to 1+900, 976 and 1+976, and N11 from subscribers to this blocking service will be forwarded to a recorded announcement. It will be the responsibility of the subscriber to inform users of his/her services that these type calls cannot be reached for any reason.
- D. This blocking service is furnished only from central offices which have been arranged to provide the service and it will be subject to the availability of services.
- E. The Company shall not be liable to any person for damages of any kind or nature arising out of, resulting from, or in connection with the provision of this blocking service.
- F. Per the Commission's Order No. 25252 in Docket No. 910060-TP, the Company will provide blocking of 976/900 calls at the customer's request at no charge. Blocking of N11 calls will also be provided at no charge.
- G. When a customer refuses to pay a disputed 976/900/N11 call charge and the Company determines the charge is valid, the Company may implement 976/900/N11 Blocking Service on all the customer's lines at the same location at no charge.
- H. If a customer with 976/900/N11 Blocking Service requests removal of the blocking, any calls placed to 976, 900 or N11 programs on or after the date of the request will be due and payable by the customer.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES, Continued**

**3.42.2. Custom Code Restrictions (CCR) - United Telephone exchanges**

**A. General**

1. Custom Code Restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Where available, each option will permit local calls, nonchargeable calls to Company numbers such as repair service, emergency numbers (911), and Toll Free Code (TFC) calling.
2. CCR will be available to basic exchange customers with individual line residence, business, PATS or PBX trunks in either flat-rate, message-rate, or measured rate environments.
3. Subscribers dialing restricted codes in the CCR Dialing Plan will be sent to an appropriate recorded announcement.
4. Custom Code Restrictions are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.
5. Customers subscribing to the CCR Service will be responsible for notifying users of their telephone lines that the lines are restricted.
6. The Company shall not be liable to any person for damages of any kind or nature arising out of, resulting from, or in connection with the provision of CCR offered herein, including without limitations, the inability of the station user to access the operator for any purpose, including emergencies. The Company also shall not be liable to any person for damages of any kind or nature arising out of, resulting from or in connection with the provision of CCR offered herein; including the inability of the station users to access any of the restricted codes included in the options listed below.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES, Continued**

**3.42.2. Custom Code Restrictions (CCR) - United Telephone exchanges, Continued**

**A. General, Continued**

7. Customers may not subscribe to Option 2 unless served by a digital central office, located in a county providing 911/E911 service.

**B. Custom Code Restriction Options**

1. Option 1  
1+ (includes all 1+ dialing except TFC in specific areas)  
411
2. Option 2  
1+ (includes all 1+ dialing except TFC in specific areas)  
411  
0 (includes all 0+ and 0- dialing)  
IDDD (includes all international 011+ and 01+ dialing)
3. Option 3  
IDDD (includes all international 011+ and 01+ dialing)
4. Option 4  
1+ (Includes all 1+ dialing except "TFC" in specific areas)  
0-  
IDD (Includes all International 011+ and 01+ dialing)

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES, Continued**

**3.42.2. Custom Code Restrictions (CCR) - United Telephone exchanges, Continued**

**C. Rates and Charges, Continued**

		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
3.	Option 3		
	(a) Residence line, each	\$6.00	\$2.00
	(b) Business line, each	\$6.00	\$3.75
	(c) PBX trunk, each	\$6.00	\$5.00
	(d) PATS, each	\$6.00	\$3.25
4.	Option 4		
	(a) PATS	\$9.00	\$4.00
5.	Option 5		
	(a) Residence line, each	\$12.00	\$2.50
	(b) Business line, each	\$12.00	\$3.75
	(c) PBX trunk, each	\$12.00	\$5.50
	(d) PATS, each	\$12.00	\$3.75

**3.42.3. Restricted Sent Paid Service (RSPS) - Central Telephone exchanges only**

**A. General**

1. Restricted Sent Paid Service (RSPS) enables a customer to restrict outgoing toll calls on his/her access line or trunk to calls that are operator assisted and charged to the called number, a third number, or a credit card.
2. Depending on the option chosen by a customer, certain direct dial long distance calls (DDD) from an access line with RSPS will be denied.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES, Continued**

**3.42.3. Restricted Sent Paid Service (RSPS) - Central Telephone exchanges only, Continued**

**A. General, Continued**

3. Local calls and calls to Company numbers such as repair service and emergency service numbers such as 911 will be permitted.
4. This service is available to customers served by digital central offices where facilities permit.
5. Digital Centrex customers may also be provided the service where central office facilities permit. Digital Centrex Network Class-of-Service (NCOS) features established for the Centel Digital Centrex Customer Group will prevail and be used to route appropriate calls to the RSPS trunk group. This feature can only be provided by Digital Centrex Customer Group and all users within that group will have the feature.

**B. Rates and Charges**

Service Charges as shown in 3.16. of this tariff apply as follows:

1. For initial installation of RSPS (Options 1, 2 and 5) when ordered with a new access line, the service charges associated with a new access line shall apply in addition to the nonrecurring charges shown in C. following.
2. When RSPS (Option 1, 4 or 5) is added to an existing access line, a service ordering charge shall apply in addition to the nonrecurring charge shown below.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES, Continued**

**3.42.3. Restricted Sent Paid Service (RSPS) - Central Telephone exchanges only, Continued**

C. Monthly charges for RSPS are in addition to the applicable rates for access lines or trunks, and are applicable to each line or trunk.

	Nonrecurring Charge	Monthly Rate
<b>Option 1</b>		
Restricted Sent Paid Service Per Line/TRK	\$10.00	\$1.50
Restricted Codes		
DDD 1+		
1 + 900, 0 + 900		
1 + 555-1212		
1 + NPA-555-1212		
IDDD 011 +		
N11		
	Nonrecurring Charge	Monthly Rate
<b>Option 2*</b>		
Restricted Sent Paid Service Per Line/TRK		
Restricted Codes		
1 + 900, 0 + 900, N11		

\* Service charges are not applicable.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES, Continued**

**3.42.3. Restricted Sent Paid Service (RSPS) - Central Telephone exchanges only, Continued**

**D. RSPS Charges for NXX Screening  
Per NXX**

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>
<b>Option 1</b>	<b>\$395.00</b>	<b>\$190.00</b>
Restricted Codes		
DDD 1+		
1 + 900, 0 + 900		
1 + 555-1212		
1 + NPA-555-1212		
IDDD 011 +		
N11		
<b>Option 2*</b>		
Restricted Codes		
1 + 900, 0 + 900, N11		
<b>Option 3</b>	<b>\$39.50</b>	<b>\$19.00</b>
Restricted Codes		
For Digital Centrex Users (Central Telephone Areas)		
By NCOS Design		
Per Customer Group		

\* Service Charges are not applicable.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES, Continued**

**3.42.3. Restricted Sent Paid Service (RSPS) - Central Telephone exchanges only, Continued**

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
<b>E. RSPS Charges per Block of Consecutive Numbers</b>		
<b>Option 1</b>	<b>\$395.00</b>	<b>\$190.00</b>
Restricted Codes		
DDD 1+		
1+900, 0 + 900		
1 + 555-1212		
1 + NPA-555-1212		
IDD 011 +		
<b>Option 2*</b>		
Restricted codes		
1 + 900, 0 + 900, N11		
<b>Option 3</b>	<b>\$39.50</b>	<b>\$19.00</b>
Restricted Codes		
For Digital Centrex Users		
By NCOS Design		
Per Customer Group		

\*Service charges are not applicable.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES, Continued**

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
3.42.4. Call Aggregator Screening Services: Central Office Blocking with Operator Screening - Central Telephone Exchanges Only		

**B. Blocking/Screening Options, Continued**

4. Option D1 - Same as Option D except 1+900 and 976 calls are also blocked.
5. Option E - Two-Way Service. Provides central office blocking of 7 digit local, 976, 1+DDD and 1+900 calls. Provides screening to the operator to prevent operator assisted sent-paid calls from being billed to the line. Also provides C.O. blocking of 011+ calls.
6. Option F\* - Outward Only Service. Provides central office blocking of 7 digit local, 976, 1+DDD, 1+900, and 011+ calls.
7. Option G - Two-Way Service. Provides central office blocking of 976, 1+DDD, 1+900 calls and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.
8. Option H\* - Outward Only Service. Provides central office blocking of 976, 1+DDD, 1+900, and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.

Note 1: Options D, F, and H may only be provided for placement in correctional institutions, schools, hospitals and other locations for which the Public Service Commission may grant a specific exemption.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.42. BLOCKING SERVICES, Continued**

**3.42.4. Call Aggregator Screening Services: Central Office Blocking with Operator Screening - Central Telephone Exchanges Only**

**C. Rates**

	<u>Option</u>	<u>Monthly Rate</u>
1.	Option C	\$1.50
2.	Option C1	\$1.50
3.	Option D	\$1.50
4.	Option D1	\$1.50
5.	Option E	\$1.50
6.	Option F	\$1.50
7.	Option G	\$1.50
8.	Option H	\$1.50

**3.42.5. Limitations/Requirements**

- A. Billed Number Screening (BNS) service as provided in Section 3.41. of this tariff is a mandatory service feature for central office blocking with Operator Screening Service—all options.
- B. Operator Screening is provided for intraLATA calling through Company operators. Screening for interLATA calling is the responsibility of the interLATA carriers who choose to acknowledge the network screening signals passed to them by the Company.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.43. SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) SERVICE**

**3.43.1. General**

- A. Simplified Message Desk Interface (SMDI) is a feature available to providers of voice messaging systems and secretarial in-dialing services. SMDI provides an integrated, automated interface for the transport of call-related information regarding the origin and destination of messages for end-user clients of voice messaging systems and secretarial in-dialing services.
- B. SMDI is provided on an intra office basis. Call-related information is passed to the provider's system via a data link from the SMDI central office to the provider's premises.
- C. SMDI provides the voice mail system and in-dialing service with the following information on intra office calls:
  - 1. called and calling numbers identification
  - 2. call forward reasons, i.e., no answer, busy
  - 3. a request to activate the client's message waiting indicator
- D. End-user clients who are subscribers to a voice messaging system or in-dialing service with SMDI are notified of messages by an audible message waiting indicator (stuttered dial tone).
- E. Queuing can be provided as an option to SMDI. Queue announcements are also available with either Company- or customer-provided recordings.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.43. SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) SERVICE, Continued**

**3.43.2. Regulations**

- A. The system provider must subscribe to rotary service access lines from the same SMDI central office as the data link. The rotary service access lines are arranged for terminating traffic only.
- B. SMDI queuing is available as an optional feature on an intra office basis where available.
- C. Stuttered dial tone is included in each SMDI system at no additional charge.
- D. Optional queuing provides for one queued call for each incoming access line arranged for queuing.
  - 1. Queuing may include both an initial and a continued delay announcement.
  - 2. The queue announcements may be provided by the Company or the customer at the rates specified following.
- E. The system provider may subscribe to additional blocks of telephone numbers to serve as addresses for voice mail boxes at the rates for DID numbers as provided for in this tariff.
- F. The Company will not be a party to any controversies which may arise between the SMDI subscriber and the end-user client regarding the quality of service provided by the voice messaging system or the options which may or may not be selected by the SMDI subscriber.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.43. SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) SERVICE, Continued**

**3.43.3. Rates and Charges**

**A. Charges applicable to the voice messaging system or secretarial in-dialing service provider:**

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
SMDI common equipment, per data line, per SMDI central office	\$500.00	\$300.00
SMDI access line Access lineApplicable Charge-See Business 3.16. Rotary Line Rate		
DigiLink See 3.37.		
Queuing		
Per system	--	\$33.00
Per SMDI, access line	--	\$2.00
Queue announcements		
Initial	--	\$5.00
Continued delay	--	\$5.00
Company provided recording		
Initial or both announcements		
Generic	\$25.00	
Customized	\$250.00	
Customer provided recording		
Initial or both announcements	\$10.00	
Additional telephone numbers See Section 3.36.		

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.43. SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) SERVICE, Continued**

**3.43.3. Rates and Charges, Continued**

- B. Primary and Secondary Service Order Charges are not applicable to the provider for the initial request for SMDI. Subsequent requests and additions are subject to appropriate service connection charges.

**3.44. SINGLE PARTY ACCESS LINE FEATURE (CUTOFF ON DISCONNECT)  
(UNITED TELEPHONE EXCHANGES ONLY)**

**3.44.1. General**

- A. The standard single-line residence and business access line is a loop-start, two-wire circuit.
- B. Reverse battery or ground start features, either singly or in any combinations, are available to residence and business customers only.
- C. The rate is per feature per access line equipped.

**3.44.2. Rates and Charges**

- A. Per Month \$3.00
- B. Appropriate service connection charges will apply.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.45. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SERVICE**

**3.45.1. General**

- A. The Telecommunications Service Priority (TSP) System was developed to satisfy the requirements of the National Communications System (NCS) of the federal government and provides the regulatory, administrative and operational procedures authorizing the priority installation and/or priority restoration of National Security Emergency Preparedness (NSEP) telecommunications services. TSP applies only to NSEP telecommunications services and authorizes the Company to take priority action in the provision and restoration of such services. Installation and/or restoration of services not receiving TSP designation which affect public health and safety will be provisioned and maintained in accordance with Rule 25- 4.070(4), Florida Administrative Code.
- B. Priority installation and/or priority restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations, and in accordance with the guidelines set forth in the TSP System for NSEP Service Vendor Handbook (NCS Handbook 3-1-2), dated July 11, 1989.
- C. The customer requesting TSP service must be the same customer for which the associated telecommunications service is provided.
- D. Certain conditions may require that one or more customer services with a lower or no restoration priority be preempted in order to install or restore NSEP telecommunications service(s) of a higher priority. When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. Credit allowances for such service preemption shall be made according to the provisions set forth above.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.45. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SERVICE, Continued**

**3.45.1. General, Continued**

- E. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the manager, NCS, of the federal government so that the government can maintain and administer its TSP system. This customer record information will include only the customer's name, TSP authorization code, Company circuit ID, customer telephone number and customer mailing address.
- F. In order to provide priority restoration service in compliance with Part 64.401, Appendix A, of the FCC's rules and regulations, the Company may be unable to notify the customer in advance where additional labor charges apply, as set forth in A2 preceding, before the required additional labor is undertaken. The customer, in obtaining a restoration priority, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain telecommunications services will cause unnecessary delays and, as a result, would be contrary to the aforementioned Rules and Regulations. In subscribing to TSP, the customer recognizes this condition and grants the Company the right to quote charges after the restoration has been completed.
- G. When an assigned restoration priority is discontinued or revoked, and the associated telecommunications service is continued in service, no charge applies for such discontinuance.
- H. Credit allowance provisions for an interruption in priority restoration are the same as those for which the telecommunications service with which it is associated, as set forth in Section 2.
- I. When a customer requests that a priority installation be expedited (i.e., essential and emergency services), the regulations, rates and charges set forth in Section 3.16. for the service for which the priority installation is required shall also apply.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.45. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SERVICE, Continued**

**3.45.1. General, Continued**

- J. In the event that the Company must utilize specially constructed facilities in the priority installation of a service, the regulations, rates and charges set forth in 3.46. of this tariff, for the service for which priority installation is required, shall also apply.
- K. The activities performed by the Company in the provision of TSP are included in the following rate elements:
  - 1. Priority Installation - includes provision of confirmation information to the manager, NCS, of the federal government, verification of TSP code assignments, and installation preemption, if necessary.
  - 2. Priority Restoration Implementation - includes provision of confirmation information to the manager, NCS, of the federal government and verification of TSP code assignment.
  - 3. Priority Restoration Change - includes provision of confirmation information and TSP code verification when a priority restoration level is changed on an associated telecommunications service.
  - 4. Priority Restoration Maintenance and Administration - includes TSP system administration and maintenance reconciliation of TSP code levels, and restoration preemption, if necessary.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.46. ENHANCED DATA TRANSMISSION SERVICE (EDTS)**

**3.46.1. General**

- A. Enhanced Data Transmission Service (ETDS) is an enhancement to Residential and Business single line services applicable only to the local loop and provides higher transmission standards than normally provided for voice transmission. It is designed for customers requesting a better grade of service for data transmission. Lines conditioned with this level of service may also be used for normal voice communication. This service is offered subject to the availability of suitable facilities.

**3.46.2. Regulations**

- A. The quality of the line is conditioned only between the customer point of demarcation and the serving central office switch. No assurances are made as to error rates or transmission rates. This is due to the varying features and functions of different customer premises equipment at both termination points as well as the other facilities which will be necessary to complete the end-to-end transmission path. The service parameters are listed as follows:

<u>Parameters</u>	<u>EDTS</u>	<u>Voice</u>
1. LINE CURRENT	Not less than 23ma	Not less than 23 ma
2. CIRCUIT NOISE	Not greater than 20 dBmC	Not greater than 20 dBmC

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.46. ENHANCED DATA TRANSMISSION SERVICE (EDTS), Continued**

**3.46.2. Regulations, Continued**

**A., Continued**

<u>Parameters</u>	<u>EDTS</u>	<u>Voice</u>
3. CIRCUIT LOSS @ 1004 Hz	Not greater than -8.5 dBmrc	None
4. ATTENUATION Loaded Pair - DISTORTION (Loss deviation at Non-Loaded Pair - 1004 Hz and 2804 Hz)	Not greater than 8 dB  Not greater than 7 dB	None  None
5. POWER INFLUENCE	Not greater than 80 dB	Not greater than 80 dB

B. Enhanced Data Transmission Service (EDTS) may not be compatible with other services offered in this Tariff, such as Call Waiting and Netcon Telcom SignalRing, and is not offered in conjunction with the following:

1. PBX Trunks or stations
2. Foreign Exchange Service
3. Off-Premises Extensions
4. Foreign Central Office Service
5. Outward WATS

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.46. ENHANCED DATA TRANSMISSION SERVICE (EDTS), Continued**

**3.46.3. Rates and Charges**

A. The following charges are in addition to the recurring monthly rates and Nonrecurring charges for the appropriate Exchange Access Line specified in this tariff.

B. Per Exchange Access Line:

		Nonrecurring Charge	Monthly Rate
1.	Residence line, each	\$100.00	\$5.00
2	Business line, each	\$100.00	\$5.00

**3.47. OFF-PREMISES EXTENSION SERVICE**  
United Telephone Exchanges Only

**3.47.1. General**

- A. Extension service provides the capability of originating or receiving calls from locations in addition to the location of the main service.
- B. Extension service will be provided in connection with all classes of main service, excluding pay telephone service. Extension service may be provided in connection with semipublic telephone service for the exclusive use of the subscriber for answering purposes only.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.47. OFF-PREMISES EXTENSION SERVICE, Continued**  
United Telephone Exchanges Only

**3.47.1. General, Continued**

- C. In the case of individual line subscribers' service, extension service may be located on other premises under the following conditions, provided facilities are available and technical equipment limitations in each specific case permit:
1. Where two or more premises of the same subscriber are used in the conduct of one establishment or business; or
  2. Where the extension service is located on other than the subscriber's premises for the purpose of answering calls at such time as the subscriber is not available at the main location, provided that separate exchange service is also provided on these other premises.
- D. The provision of circuits required to connect main and extension line service is subject to the regulations and charges shown under "Extension Line Mileage" following in this tariff section.

**Central Telephone Exchanges Only**

- E. Offered to subscribers in conjunction with basic residence or business exchange service, Off-Premises Extension (OPX) Service provides for speech communications within the specifications and limits as stated in 3.47.2. following.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.47. OFF-PREMISES EXTENSION SERVICE, Continued**  
**United Telephone Exchanges Only**

**3.47.1. General, Continued**

- F. OPX service is offered under this section if it is located on other premises and meets the following conditions; provided facilities are available and technical equipment limitations in each specific case permit, and provided that residence extension service is not located on business premises:
1. Where two or more "premises" of the same subscriber are used in the conduct of one establishment or business, or
  2. Where the extension service is located on other than the subscriber's premises for the purpose of answering calls at such time as the subscriber is not available at the main station, provided that separate exchange service is also provided on these other premises.
- G. Where supporting structure or underground conduit is necessary for the purpose of furnishing extension lines on the subscriber's premises, such supporting structure or underground conduit is furnished by the subscriber as provided for under "Construction on Private Property".

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.47. OFF-PREMISES EXTENSION SERVICE, Continued**  
United Telephone Exchanges Only

**3.47.2. Types and Descriptions - Central Telephone Exchanges Only**

A. These channels are furnished for operation on a two-point basis for service seven (7) days per week, 24 hours per day, for a minimum period of one (1) month. The transmission characteristics and various types of services furnished within this category of service are as follows:

1. Basic Parameters and Specifications are described for the end-to-end operations as follows:

(a) Net Loss

Limit as specified in the following Channel description as shown in 3.47.2.A.2. Losses or gains present in station equipment have not been included.

(b) Frequency Response (Referenced to the 1000 Hz Loss)

300-3000 Hz -3db to + 12 db

50-2500 Hz -2db to + 8 db

2. Type 2110 Channels are described following:

(a) Type 2110

A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10db. Generally furnished for voice transmission for off-premises residence or business extension use.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.47. OFF-PREMISES EXTENSION SERVICE, Continued**  
United Telephone Exchanges Only

**3.47.2. Types and Descriptions - Central Telephone Exchanges Only, Continued**

**A., Continued**

3. If the extension station is served from a serving wire center different from the main station, interoffice mileage charges from the Foreign Central Office section of this tariff will apply.

**3.47.3. Rates and Charges**

**A. For Local Channels which are routed via the central office.**

- |               |                              |
|---------------|------------------------------|
|               | <b>Nonrecurring<br/>Rate</b> |
| 1. Type 2110* | \$24.50                      |

\*Monthly rates, as contained in 2. following for the serving exchange rate group, are applicable.

**2. Monthly Rate, per Rate Group**

<u>Rate Group</u>	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
1	\$7.40	\$16.65
2	\$7.85	\$17.65
3	\$8.25	\$18.55
4	\$8.70	\$19.60
5	\$9.15	\$20.60
6	\$9.65	\$21.75

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.47. OFF-PREMISES EXTENSION SERVICE, Continued**  
United Telephone Exchanges Only

**3.47.3. Rates and Charges, Continued**

B. For inter-building channels not routed via the central office utilizing Telephone Company owned facilities (limited to channels not more than one air mile in length).

		Nonrecurring Rate	Monthly Rate	
			<u>Residence</u>	<u>Business</u>
1.	Type 2110	\$24.50	\$5.40	\$10.80

**3.47.4. Service Connection Charges**

A. General

1. Service Ordering Charges are applicable per service order for receiving and recording information and/or taking action in connection with a customer's request and processing the necessary data. These charges include the engineering design function. Only one Service Ordering Charge applies when more than one channel service of the same type is ordered for termination at the same premises at the same time.
2. Premises Visit Charges are applicable for the termination of any 2110 Channel, or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated at the same premises at the same time.
3. Channel Connection Charges are applicable for the connection and testing of any 2110 Channel and for inside moves of this service in addition to the connection charge reflected in 3.47.4.A.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.47. OFF-PREMISES EXTENSION SERVICE, Continued**  
United Telephone Exchanges Only

**3.47.4. Service Connection Charges, Continued**

**A. General, Continued**

**4. Connection Charge**

	<b>Nonrecurring Charge</b>
<b>(a) Inside Moves</b>	<b>\$24.50</b>

Changing from one type of service to another type of service is considered as a disconnect and a new connect and not an inside move.

**3.48. HOT LINE SERVICE (HLS)**  
**(CENTRAL TELEPHONE EXCHANGES ONLY)**

**3.48.1. General**

- A.** HLS is a central office arrangement whereby a prearranged local or toll number is automatically dialed when the calling party's instrument receiver is taken off-hook. The arrangement is a feature available with business one-party local exchange service.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.48. HOT LINE SERVICE (HLS), Continued  
(CENTRAL TELEPHONE EXCHANGES ONLY)**

**3.48.1. General, Continued**

**B. HLS will be provided under the following conditions:**

1. Service is offered subject to availability of suitable facilities in central offices equipped with this feature.
2. Service is not offered where the station at which calls will be answered is a coin telephone.
3. Service for the local exchange access line associated with this feature will be non-published.
4. Local exchange access lines arranged with this feature will be taken with the understanding that absolutely no other calls can be originated by the associated station except to the prearranged number.
5. Exchange access lines associated with HLS are also capable of receiving calls, the charges for which are the full responsibility of the customer.
6. HLS is provided on the condition that the customer subscribes to sufficient arrangements and terminating telephone numbers to adequately handle calls from the HLS-arranged line without interfering with or impairing any service offered by the Telephone Company. If in the opinion of the Telephone Company additional arrangements or terminating telephone numbers are required, the customer will be responsible for subscribing to such additional arrangements or terminating telephone numbers or the HLS feature shall be subject to termination.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.48. HOT LINE SERVICE (HLS), Continued  
(CENTRAL TELEPHONE EXCHANGES ONLY)**

**3.48.2. Rates and Charges**

A. Service Charges as shown in 3.16. of this tariff shall apply as follows:

1. For the initial arrangement of HLS only the regular service charges associated with the new installation of an exchange access line shall apply.
2. When HLS is added to an existing exchange access line, or when the number to which calls are to be automatically dialed is changed, only a Secondary Service Ordering Charge shall apply.

B. Message charges shall apply based on the appropriate tariffs and rates in effect at the time calls are placed or accepted.

C. Monthly service for HLS is in addition to the applicable tariff rates for Business one-party local exchange service.

Hot Line Service

Monthly Rate  
\$7.40

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.49. DIRECTORY NUMBER TRANSFER  
UNITED TELEPHONE EXCHANGES**

**3.49.1. General**

- A. This service is only available in certain exchanges and will be offered on an as available basis.
- B. Directory number transfer, where available, is an arrangement by which a subscriber to individual line service may transfer incoming calls from that line while unattended to another preselected individual line in the serving central office or to another central office if housed in the same building. The transfer arrangement is activated through operation of a customer-provided key or switch at the main station of the line to be switched.
- C. Directory number transfer is not available in electronically controlled central offices.

**3.49.2. Rates**

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Directory number transfer arrangement	\$4.00	\$4.17*

\*The installation charge will apply for changing lines associated with the Directory Number Transfer arrangement.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.50. EXTENSION LINE MILEAGE**  
United Telephone Exchanges Only

**3.50.1. General**

- A. Where extension lines are provided at other than the same building as the main access line, and for other circuit extensions of similar character, extension line mileage charges are applicable, in addition to the basic rates applicable to the particular service against which mileage charges are assessed.
- B. Where, for the purpose of furnishing extension lines, it is necessary to lay underground conduit or to set poles on the subscriber's premises, the subscriber may be required to provide and install such underground conduit and to provide and erect such poles, or the Company will do the work at the subscriber's expense. Where the work is performed by the subscriber, it must be in accordance with the standard specifications of the Company.
- C. When it is known or realized that the life of all or part of the outside circuit extensions will be shorter than the normal life of the plant, or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the following basis:
  - 1. The subscriber may be required to pay construction and installation charges based upon the costs incurred in addition to mileage charges.
- D. When the practical manner of providing necessary circuits to outside stations requiring two or more circuits per station is by means of placing cable or multipair drop wire specifically for this purpose, the monthly charges, as stated in 3.50.2. following, will be applicable for each circuit used.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.50. EXTENSION LINE MILEAGE, Continued**  
United Telephone Exchanges Only

**3.50.2. Rates and Charges**

A. Where extension lines are provided between different buildings on the same premises as the main access line or between buildings on different premises (where the extension line is located on other than the same premises as the main access line), the rates are applicable as set forth in 3.46. Type 2231, Voice Grade, Local Channel of this tariff, as appropriate.

**3.51. TOLL BLOCK/PAYMENT ARRANGEMENT**  
(Limited service offering)

Customers will be provided access to the local network with toll blocking provided at no charge, when payment arrangements on the following situations are applicable:

- A. Existing customers requiring payment arrangements
- B. New customers who can not afford to pay a deposit

**3.52. TELECOMMUNICATIONS DEVICES (TDD's), HANDSETS AND SIGNALING EQUIPMENT FOR THE HEARING IMPAIRED**

**3.52.1. General**

A. A telecommunications device (TDD) is a portable unit which permits a hearing impaired individual to communicate over the telephone network with other persons using compatible equipment. Handsets and signaling equipment provided in this section is of special design for use by the hearing impaired and for the most part is portable in nature.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.52. TELECOMMUNICATIONS DEVICES (TDD's), HANDSETS AND SIGNALING EQUIPMENT FOR THE HEARING IMPAIRED, Continued**

**3.52.1. General, Continued**

- B. TDD units and other items are available for purchase or lease as specified below and at the rates shown in 3.52.2. following.
1. Purchase - a one-time payment. The customer is responsible for all maintenance and repairs. Manufacturer's warranty, if any, applies.
    - (a) Cash in full at time of purchase.
    - (b) To qualifying customers, payment in full when billed on the customer's telephone bill.
  2. Installment Plan - Payment on an installment basis as established for a specific product in Rates following. The customer is responsible for all maintenance and repairs. Manufacturer's warranty, if any, applies.
  3. Lease - Customer can lease with maintenance included in the monthly rate. The customer pays a recurring monthly lease rate and a recurring monthly maintenance service charge for the period the subscriber has the equipment.
- C. The customer is responsible for the security of a leased unit. In case of loss or damage to the unit, the customer may be liable for the replacement costs as determined by the Company or as covered elsewhere in this tariff.
- D. TDD units and other items will be ordered from the manufacturer upon purchase or lease. Delivery time will depend upon manufacturer's availability of equipment.
- E. All other charges applicable to additional service in conjunction with equipment sold are in addition to the equipment price.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.52. TELECOMMUNICATIONS DEVICES (TDD's), HANDSETS AND SIGNALING EQUIPMENT FOR THE HEARING IMPAIRED, Continued**

**3.52.2. Rates and Charges (United Telephone exchanges only)**

A. Purchase price does not include applicable sales taxes.

B. Telecommunications Devices (TDD's) Installment Plan

Purchase Price	12 Months	24 Months	36 Months	Lease with Maintenance
1. Superprint 4425 - A portable unit with 32K memory, 20-character display, GA/SK keys, relay voice announcer, TDD announcer, built-in printer with three type sizes				
\$401.19	\$40.65	\$22.91	\$16.82	\$14.83
2. Handsets for Hearing Impaired - This equipment may be used with all standard instruments and is designed to amplify audible incoming voice transmission through an adjustable volume control wheel				
\$31.76	\$2.65	\$1.33	\$0.89	\$1.58
3. Extension Gong - a very loud bell for people with severely impaired hearing				
\$20.07	\$1.68	\$0.84	\$0.56	\$1.00
4. Visual Indicator Lamp - a separately-mounted lamp that flashes on ringing current				
\$3.45	\$0.29	\$0.15	\$0.10	\$0.16
5. Modular telephone strobe - a visual ring indicator that emits a high intensity light. AC connection required				
\$66.70	\$5.56	\$2.78	\$1.86	\$3.32

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.52. TELECOMMUNICATIONS DEVICES (TDD's), HANDSETS AND SIGNALING EQUIPMENT FOR THE HEARING IMPAIRED, Continued**

**3.52.3. Rates and Charges (Central Telephone exchanges only)**

A. Prices do not include applicable sales taxes.

	Purchase Price	Number of Installments	Monthly Payment	Monthly Lease Rate with Maintenance
Ring Alert	\$80.58	12	\$7.18	\$3.95
Amplified Headset	\$45.05	12	\$4.21	\$1.43
Tone Ringer	\$60.60	12	\$5.05	\$3.05
Superprint 4425	\$401.19	12	\$40.65	\$14.83
		24	\$22.91	
		36	\$16.82	

**3.53. BREAK IN ROTARY NUMBER GROUP**

**3.53.1. General**

A. Break in rotary number group is an arrangement whereby certain central office lines or trunks may be temporarily removed from the rotary number group and caused to operate independently by means of a key or associated equipment at the customer's premises which, through the use of a signaling channel, operates control equipment in the central office. Private Line Channel charges for the signaling channel shall apply in addition to the rates listed following.

B. This service is not available in all United Telephone exchanges and, therefore, will be provided on a where available basis.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.53. BREAK IN ROTARY NUMBER GROUP, Continued**

**3.53.2. Rates and Charges**

	<u>NRC</u>	<u>Monthly Rates</u>
A. Common equipment at the customer's premises and in the central office, inc'uding key to control up to the first ten lines		
Central Telephone exchanges only	\$30.00	\$9.45
United Telephone exchanges only	n/c	\$13.75
B. For each additional ten lines or fraction thereof		
Central Telephone exchanges only	n/c	\$6.60
United Telephone exchanges only	n/c	\$9.55
C. Change in point of break in rotary number groups or relocation of equipment on customer premises		
Central Telephone exchanges only	n/c	n/c
United Telephone exchanges only	\$3.50	n/c
D. Signaling Channel Rates as specified in Private Line section of this tariff		
E. A Five Year Basic Termination Charge is applicable to United Telephone exchanges only -- for A. preceding it is \$280.00 and for B. preceding it is \$200.00.		

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.54. PRIVATE BRANCH EXCHANGE SERVICE**

**3.54.1. DIRECT IN DIALING (DID) SERVICE**

**A. General**

1. This service is furnished subject to the availability of facilities and telephone numbers.
2. The service includes the central office switching equipment necessary for in-dialing from the exchange and toll network directly to the stations associated with customer premises located switching equipment.
3. The service must be provided on all lines in a trunk group arranged for inward service. In addition, a sufficient number of trunks to prevent degradation of service, as determined by the Company, must be subscribed to by the customer.
4. The rates herein contemplate the use of standard Company equipment and serving arrangements. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on the costs involved to meet the individual requirements of each case.
5. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.54. PRIVATE BRANCH EXCHANGE SERVICE, Continued**

**3.54.1. DIRECT IN DIALING (DID) SERVICE, Continued**

**A. General, Continued**

6. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
7. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this tariff for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.
8. Customer-provided switching systems must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.54. PRIVATE BRANCH EXCHANGE SERVICE, Continued**

**3.54.1. DIRECT IN DIALING (DID) SERVICE, Continued**

**B. Rates and Charges**

The following rates are for Direct In Dialing service for each group of 20 to 100 DID station numbers.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
<b>UNITED TELEPHONE AREA</b>		
Block of 20 Numbers	\$40.00	\$12.50
Block of 100 Numbers	\$175.00	\$50.00
DID Trunk Termination, Per trunk	\$40.00	\$30.00
<b>CENTRAL TELEPHONE AREA</b>		
Two wire DID Trunk Termination, each	\$40.00	\$30.00
Establish Trunk Group and Provide initial block of 20 numbers	\$175.00	\$12.50
Each additional block of 20 numbers	\$15.00	\$12.50

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.54. PRIVATE BRANCH EXCHANGE SERVICE, Continued**

**3.54.2. CALL SCREENING SERVICES FOR PBX TRUNKS**

**A. Operator Screenings**

1. Operator Screening enables a customer, by means of telephone company operator identification, to restrict outgoing telephone calls from station users to only those calls which are placed as credit card, third party billed or collect to the called telephones. This applies to all 0+ and 0- calls as specified in d. And e. following.
2. All calls to Company numbers such as Repair Service, Directory Assistance and Public Emergency Service numbers (911) will be permitted from the originating station.
3. Operator Screening is limited to those areas served by central offices arranged for this service and is subject to the availability of facilities at rates as specified following.
4. Operator Screening is provided for Company-provided intraLATA calling through Company operators. Screening for intraLATA and interLATA calling not carried by the Company is the responsibility of the intraLATA and interLATA carriers who chose to acknowledge the network screening signals passed to them.
5. The Company will not be responsible for screening calls placed by the PBX customer which are not routed through a Company operator. Calls routed through Alternate Operator Services cannot be screened by the Company.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.54. PRIVATE BRANCH EXCHANGE SERVICE, Continued**

**3.54.2. CALL SCREENING SERVICES FOR PBX TRUNKS, Continued**

**B. Billed Number Screening**

1. Billed Number Screening is a service which, through operator screening, prevents third number and collect calls from being billed to the PBX customer.
- 2.. The screening of collect, third number and international collect calls cannot be guaranteed; therefore, charges for any such calls will be the responsibility of the customer.
3. Billed Number Screening for other classes of service can be found in this tariff.

**C. Rates for Call Screening Services**

**1. UNITED TELEPHONE AREA**

**(a) Operator Screening**

Per trunk, per month	\$ 4.00
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**(b) Billed Number Screening**

**Service Establishment Charge**

Per request	\$15.00
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Per number to be screened	\$0.10
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**Recurring Charge**

Per trunk, per month	\$4.00
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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.54. PRIVATE BRANCH EXCHANGE SERVICE, Continued**

**3.54.2. CALL SCREENING SERVICES FOR PBX TRUNKS, Continued**

**C. Rates for Call Screening Services, Continued**

**2. CENTRAL TELEPHONE AREA**

- (a) Operator Screening See 3.50.
- (b) Billed Number Screening See 3.50.

**3. Service order charges in 3.16. are applicable.**

**3.55. PRIVATE LINE SERVICES**

**3.55.1. General Regulations**

- A. The following regulations and rates apply to both intraexchange and interexchange private line service and channels furnished or made available by the Company over facilities between two or more points. Services consisting of Local Channels, Interoffice Channels, and Optional Features and Functions are classified by series. The various series are sub-divided into different types and are described in terms of circuit characteristics and use. The Channel Services are Voice Grade (Series 2000), Digilink (Digital Data) and TransLink (High Capacity).
- B. Customers may order local channels which are designed to meet specific communications requirements. The customer is responsible for determining that terminal equipment is compatible with the service provided by the Company.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.1. General Regulations, Continued**

- C. Where multi-point service is furnished, the local channels are bridged in the wire center.
- D. When the Company receives a request for service which will follow a route over loaded facilities, then the customer may request these facilities be unloaded. The service requested may require unloaded facilities. Accordingly, there will be a charge for the arrangement based on the current cost of labor, plus materials, should the Company agree to do so.
- E. Entities purchasing Intraexchange or Interexchange Private Line Services for the purpose of resale must purchase the service or any portion of the service from the Company's Dedicated Access Service Tariff, Section 7.
  - 1. Entities purchasing Intraexchange Private Line Service for the purpose of resale must hold Alternative Access Vendor (AAV) or Alternative Local Exchange Company (ALEC) certification. (Intraexchange Private Line Service provides a dedicated transmission path between two end-users within the same exchange.)
  - 2. Entities purchasing Interexchange Private Line Service for the purpose of resale must hold Alternate Access Vendor (AAV), Alternative Local Exchange Company (ALEC) or Interexchange Carrier (IXC) certification. (Interexchange Private Line Service provides a dedicated transmission path between two end users in different exchanges.)

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.2. Liability of the Company**

- A. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified and to such particular terms, conditions and limitations as are set out in the other sections of this tariff applicable to particular services and facilities.
- B. The liability of the Company for damages arising out of service provided to its subscribers such as defects or failures in facilities furnished by the Company or mistakes, omissions, preemptions, interruptions, delays, errors, or defects in the provision of its services set forth herein or any portion of its services, occurring in the course of furnishing such facilities or service, and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operating and to exercise reasonable supervision, shall, in no event, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, preemption, interruption, delay, error or defect in the facilities or services occurs.
- C. The Company shall not be liable for damages arising out of mistakes, omissions, preemptions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to person or property from voltages or currents transmitted over the service of the Company, (1) caused by customer-provided equipment (except where a contributing cause is malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistakes, omissions, preemptions, interruptions, delays, errors or defects in transmission or other injury occurs), and (2) not prevented by customer-provided equipment but which would have been prevented had Company-provided equipment been used.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.5. Regulations Applicable to Private Line Services**

**A. The Service**

Private line service is that of furnishing the requisite facilities, including channels, to enable the customer or authorized user to communication between specified locations for continuous use, or, for the customer and authorized users only, for regularly recurring periods at stated hours; it is furnished on a contract basis, subject to the availability of such facilities and the requirements of the Company's telephone service.

**B. Use of the Service**

The service is intended only for communications in which the customer or an authorized user has a direct interest. The service shall not be used for any purpose for which a payment or other compensation shall be received by either the customer or any authorized user from any other person, firm or corporation for use, or in the collection, transmission or delivery of any communication for others. This provision does not prohibit an arrangement between the customer and the authorized users to share the cost of the private line service. The contract or any rights acquired thereunder by the customer may not be assigned or in any manner transferred.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.5. Regulations Applicable to Private Line Services, Continued**

**C. Provision of Equipment**

1. The customer is responsible for the provision of space, supporting structures and on-premises conduit for Company equipment located on the premises of the customer or authorized users when such equipment is provided for educational television systems.
2. The customer is responsible for the provision, installation and maintenance of sealed conduit with explosive proof fittings between equipment furnished by the Company in explosive atmospheres and points outside the hazardous areas where connection may be made with regular facilities of the Company, and may be required to install and maintain company equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

**D. Ownership and Use of Equipment**

Equipment, facilities and lines on the premises of a customer or authorized user furnished by the Company, are the property of the Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting or repairing the facilities and lines, or upon termination of the service, for the purpose of removing such facilities and lines.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.5. Regulations Applicable to Private Line Services, Continued**

**E. Maintenance and Repairs**

1. All ordinary expense of maintenance and repair, in connection with equipment, facilities, and services furnished by the Company, unless otherwise specified in the Company's tariffs, is borne by the Company. In case of damage, loss or destruction of any of the Company's equipment or facilities due to the negligence or willful act of the customer or authorized user and not due to ordinary wear and tear, fire or other causes beyond the control of the customer, the customer shall be responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition. A customer or authorized user may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or attempt to repair any equipment or facilities installed by the Company, except upon the written consent of the Company.
2. The customer shall be responsible for obtaining permission for Company agents or employees to enter the premises of the customer or authorized user at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the facilities of the Company.
3. The customer will make Company facilities available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance will be made for the period during which the service is interrupted for such purposes.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.6. Provision of Service**

**A. Rate Categories**

**1. Local Channels**

- (a) A local channel provides for a communications path between a designated customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.
- (b) When service is provided by non-wire center connected channels, a non-wire center connected channel charge applies in lieu of local channel charges.

**2. Interoffice Channels**

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs. Interoffice mileage is portrayed in mileage bands. A flat-rate and a rate per mile applies to each band. For method of determining mileage, see 3.55.8.

**3. Non-Wire Center Connected Channels**

Served Direct channels are provided on a direct basis and are limited to one airline mile in length. These channels will be provided only at the option of the Company.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.6. Provision of Service, Continued**

**A. Rate Categories, Continued**

**4. Optional Features and Functions**

This rate category provides for features and functions which may be added to a service to improve its quality or utility to meet specific communications requirements.

These are not specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes (a) and (b) following:

**(a) Hub Functions**

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangement or channelizing analog or digital services requiring a lower capacity or bandwidth.

**(b) Provides for such things as signaling, conditioning, bridging, etc.**



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.6. Provision of Service, Continued**

**B. Service Configurations**

1. There are two types of service configurations which can be provided. These are described as follows:

- (a) Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed. A two-point service may utilize non-wire center connected channels only at the option of the Company.

- (b) Multipoint Service

- I. Multipoint service connects three or more customer premises through a Company hub.
    - II. There is no limitation on the number of mid-links available with Multipoint Service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).
    - III. Voice Grade (Series 2000) Multipoint Channel services for data use have a limit of 6 two-wire facility type local channels or 20 four-wire facility type local channels when used with customer-provided station equipment.
    - IV. The types of service available for multipoint applications are designated in the service descriptions set forth below.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.6. Provision of Service, Continued**

**C. Special Routing of Channels**

1. The private line services furnished in the tariff are provided over such routes as the Company may elect.
2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions.
  - (a) Where two or more private lines must be furnished over different physical routes.
  - (b) Where a private line must be furnished on a route which avoids specified geographical locations.
3. When special routing of services is furnished to a customer, the rates will be determined on an individual case basis.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.7. Definitions**

**CHANNEL SERVICE UNIT (CSU)** - Denotes equipment provided by the customer to terminate a digital facility on the customer's or other Common Carrier's premises.

**CLEAR CHANNEL** - Denotes an optional feature that allows the customer full use of the information capacity available in a high capacity channel. Clear Channel is provided by B8ZS line code, which reconfigures the address bits to allow full use of the available data stream.

**DIGITAL INTEROFFICE CHANNEL** - Denotes a path (or paths) for digital transmission between two Serving Wire Centers within an exchange.

**DIGITAL LOCAL CHANNEL** - Denotes a path for Digital Private Line service furnished from the Serving Wire Center to the customer's premises.

**DS1** - Denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Company equipment.

**HIGH SPEED** - Denotes a rate of speed of 56.0 or 64.0 Kbps.

**INTEROFFICE CHANNEL** - Denotes a path (or paths) for digital transmission between Company Serving Wire Centers within an exchange. An interoffice channel may be furnished in such a manner as the Company may elect.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.7. Definitions, Continued**

**LOW SPEED** - Denotes a rate of speed of 2.4, 4.8, 9.6 and 19.2 Kbps.

**MULTIPOINT SERVICE** - Denotes a service which provides communications capability between more than two private line station locations by means of a bridging or hubbing arrangement.

**SECONDARY CHANNEL** - Denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the Company.

**SERVING WIRE CENTER** - The local telephone central office assigned to subscribers within an exchange.

**3.55.8. Rate Regulations**

**A. Types of Rates and Charges**

**1. Monthly Rates**

Monthly Rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**A. Types of Rates and Charges, Continued**

**2. Nonrecurring Charges**

Nonrecurring Charges are one-time charges that apply for a specific work activity. The three types of charges that apply are installation of service, installation of features and functions and service rearrangements.

**(a) Installation of Service**

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the locations, for the same customer is ordered and installed at the same time, one at each locations is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate. If additional services are installed at a later date, then the First Service Installed rate and the Additional Service rated would apply to those services regardless of what service already existed. The nonrecurring charges for the Installation of Services are set forth below as Nonrecurring Charges for the Local Channel and Interoffice Channel rate elements.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**A. Types of Rates and Charges, Continued**

**2. Nonrecurring Charges, Continued**

**(b) Installation of Optional Features and Functions**

Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and an higher charge if installed subsequent to the service. The "Initial" nonrecurring charge applies when the feature or function is installed at the same time as the service is installed. If the feature or function is installed after the service is established, then the "Subsequent" nonrecurring charge applies.

**(c) Service Rearrangements**

- I. Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and charged for as set forth in 3.55.8.A.(c)(II).

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**A. Types of Rates and Charges, Continued**

**2. Nonrecurring Charges, Continued**

**(c) Service Rearrangements, Continued**

**I., Continued**

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service).

Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name).
- Change of customer or customer's premises address when the change of address is not a result of a physical relocation or equipment.
- Change in billing data (name, address or contact name or telephone number).

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**A. Types of Rates and Charges, Continued**

**2. Nonrecurring Charges, Continued**

**(c) Service Rearrangements, Continued**

**II. All other service rearrangements will be charged for as follows:**

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.

- If the change involves changing the type of signaling on a voice grade service the subsequent nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.

- For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**B. Moves**

1. A move involves a change in the physical location of one of the following:
  - (a) The point of interface at the customer premises.
  - (b) The customer's premises.
2. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

**(a) Moves Within the Same Building**

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

**(b) Moves To a Different Building**

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**C. Mileage Measurements**

1. When station locations of a private line service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers. Mileage is determined in accordance with the following:
  - (a) Obtain the "V" and "H" coordinates for each wire center, as listed in the National Exchange Carrier Association Tariff FCC No. 4.
  - (b) Obtain the difference between the "V" coordinates of the two wire centers. Obtain the difference between the "H" coordinates. (The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.)
  - (c) Square each difference obtained in (b) preceding.
  - (d) Add the squares of the "V" difference and the "H" difference obtained in (c) preceding.
  - (e) Divide the sum of the squares obtained in (d) preceding by 10.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**C. Mileage Measurements, Continued**

**1. Mileage is determined in accordance with the following, Continued**

- (f) Obtain the square root of the result obtained in (e) preceding. This is the rate distance in miles. (Fractional miles being considered as full miles.)

EXAMPLE: The rate distance is required between City One and City Two

	<u>V</u>	<u>H</u>
City One	7260	2083
City Two	7364	1865
Difference	104	218
Squared	$10,816 + 47,524 = 58,340$	
	$58,340 \text{ divided by } 10 = 5834$	
	$\text{Square root of } 5834 = 76.38 = 77 \text{ Airline Miles}$	

2. When a private line is furnished over facilities which the Company elects to provide on a direct basis and is not routed through a central office, one two-point channel charge will apply. The arrangement is limited to channels not more than one airline mile in length.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**C. Mileage Measurements, Continued**

3. On a multipoint circuit, each channel connecting a hubbing wire center with a serving wire center, or a hubbing wire center with another hubbing wire center or a serving wire center with another serving wire center is considered a separate channel for which a mileage charge is independently computed. The total charge for a multi-point circuit channel is the combination of individual legs that connect all points. Bridging charges apply when three or more channels connect at the same location.
4. For Series 2000 channels the customer may specify the sequence in which the service points are to be connected in which case the rate mileage is the shortest airline mileage determined in accordance with paragraph 3) preceding which will connect the wire centers of the service points in the specified sequence.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications**

**1. Service Date Change Charge**

- (a) Service Order service dates for installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days.
- (b) When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Company and reissued with appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence as set forth below.
- (c) A new service date may be established that is prior to the original service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers. If the service date is changed to an earlier date, the customer will be notified by the Company that an Expedited Order Charge as set forth below will apply. Such charges will apply in addition to the Service Date Change Charge.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications**

**1. Service Date Change Charge**

- (d) A Service Date Change Charge will apply, on a per occurrence basis, for each service date changed. The applicable charge is as follows:

	<u>Charge</u>
Per Order	\$27.00

**2. Cancellation Charge**

- (a) A customer may cancel a service order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is canceled. If a customer is unable to accept service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The service order shall be cancelled and charges set for in (b) following will apply, or
- Billing for the service will commence.

In any event, the cancellation date or the date billing is to commence (depending on which option is selected by the customer) shall be the 31st day beyond the original service date of the service order.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications, Continued**

**2. Cancellation Charge, Continued**

(b) When a customer cancels a service order for the installation of service, a cancellation charge will apply as follows:

- I. Costs incurred in conjunction with the provision of intraexchange or interexchange start on the Application Date as defined in 3.55.8.D.2.(b)(IV)(ii) following.
- II. When the customer cancels a service order prior to the Scheduled Issue Date, as defined in 3.55.8.D.2.(b)(IV)(ii) following, no charges shall apply.
- III. When the customer cancels a service order on or after the Scheduled Issue Date, a charge equal to the estimated costs incurred by the Company shall apply. Such charge is determined as specified in 3.55.8.D.2.(b)(IV)(ii) following.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications, Continued**

**2. Cancellation Charge, Continued**

**(b), Continued**

IV. Charges applicable as specified in 3.55.8.D 2.(b)(III) preceding are based on the estimated costs incurred by the Company at the time the order is cancelled. The estimated costs incurred are determined based on the following:

- (i) Certain Company critical dates are associated with a service order provisioning interval, whether standard or negotiated. These dates are used by the Company to monitor the progress of the provisioning process. At any point in the service order interval the Company is able to determine which critical date was last and can thus determine what percentage of the Company's provisioning costs have been incurred as of that critical date.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications, Continued**

**2. Cancellation Charge, Continued**

**(b), Continued**

**IV., Continued**

- (ii) The critical dates tracked by the Company are as follows:

Application Date (APP): The date the customer provides to the Company, (1) a firm commitment for service and (2) sufficient information to enable the Company to begin service provisioning. This is also the order date.

Scheduled Issue Date (SID): The date that the order is to enter the Company's order distribution system.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications, Continued**

**2. Cancellation Charge, Continued**

**(b), Continued**

**IV., Continued**

**(ii), Continued**

Loop Assignment and Make-up Date (LCAM): The date by which Local Loop Assignment and Make-up information must be available.

Records Issue Date (RID): The date that all design and assignment information is to be sent to the central office and installation forces.

Material Issue Date (MID): The date material is shipped by the warehouse to field personnel for provisioning of the service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications, Continued**

**2. Cancellation Charge, Continued**

**(b), Continued**

**IV., Continued**

**(ii), Continued**

**Designed, Verified, and Assigned Date (DVA):** The date by which field implementation groups must report that all documents and materials have been received.

**Wired and Office Tested Date (WOT):** The date by which all intraoffice wiring is to be completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translations loading, is to be installed and tested.

**Plant Test Date (PTD):** The date on which overall testing of the service is to be started.

**Due Date (DD):** The date on which service is to be made available to the customer.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications, Continued**

**2. Cancellation Charge, Continued**

**(b), Continued**

**IV., Continued**

- (iii) The percentage of the total provisioning cost incurred by the Company at a particular critical date varies by the type of service shown in 3.55.8.D.2.(b)(IV)(v) following.
- (iv) When a customer cancels a service order, or part of a service order, before the service date, the Company will apply cancellation charges to the order. Cancellation charges are calculated by multiplying all the nonrecurring charges associated with the order, or that part of the order being cancelled, by the percentage shown in 3.55.8.D.2.(b)(IV)(v) following for the critical date last completed on the order.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications, Continued**

**2. Cancellation Charge, Continued**

**(b), Continued**

**IV., Continued**

**(v) Service Order Cancellation Charge Billing Percentages**

TYPE SERVICE/ CRITICAL DATES	After: SID Before: LCAM	LCAM RID	RID MID	MID DVA	DVA WOT	WOT PTD	PTD DD	DD
VOICE GRADE	7.0	12.0	16.0	20.0	29.0	52.0	84.0	100.0
DIGILINK								
TRANSLINK	25.0	31.0	35.0	40.0	52.0	67.0	86.0	100.0

(vi) Cancellation charges for nondesign circuits are calculated by multiplying all the nonrecurring charges associated with the order, or that part of the order being cancelled, by 25% if the order is cancelled after the Application Date but before the Due Date. If the order is cancelled on the Due Date, 100% of the nonrecurring charges will apply.

(vii) When a customer cancels an order for the discontinuance of service no charges apply for the cancellation.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**D. Service Order Modifications, Continued**

**2. Cancellation Charge, Continued**

**(b), Continued**

**IV., Continued**

- (h) If the Company misses a service date by more than 30 days due to circumstances over which it has no direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the service order without incurring cancellation charges.

**E. Termination Liability Charge**

A Termination Liability Charge is applicable at the date of termination for services under contract. If a customer disconnects any portion of their service prior to the end of month 12, the customer will be liable for 100% of the payments remaining for the first twelve months and 50% of the payments remaining in the contract period. If a customer disconnects any portion of their service after the end of the 12th month, the customer will be liable for 50% of the payments remaining for the rest of the contract period. However, Termination Liability Charges will not apply for customer requests for moves of service under CSPP subject to the provisions set forth in 3.55.9. following.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**F. Payment Arrangements and Credit Allowance**

1. The minimum period for which month-to-month service is furnished and for which charges are applicable is one month.
2. Suspension of service is not allowed.

**G. Billing of Private Line Service Provided by Multiple Companies Where an Exchange Telephone Company Does Not Concur in This Tariff**

1. Each company will bill for the portion of the private line service provided by their respective tariff based on their regulations, rates and charges as appropriate.
2. The charges billed by each company for the interoffice channel between exchange telephone company central offices, are determined as follows:
  - (a) The total mileage for the services is computed using the V&H coordinates set forth in the National Exchange Carrier Associated Tariff F.C.C. No. 4 (NECA No. 4).
  - (b) A billing factor is determined from the NECA No. 4 tariff. This factor represents the percentage of the distance between exchange telephone company central offices that will be billed by each company. The billing factor is multiplied by the total charge for all of the miles to determine the amount to be billed by the Company.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**G. Billing of Private Line Service Provided by Multiple Companies Where an Exchange Telephone Company Does Not Concur in This Tariff, Continued**

**2., Continued**

- (c) For the Fixed recurring rate element and the Nonrecurring Charge associated with the interoffice channel between exchange telephone company central offices, 50 percent of each company's rate will apply for each end of the interoffice channel provided. If the company does not bill for either end of the interoffice channel, then the fixed recurring charge and nonrecurring charges shall not apply.

**H. Zone Density Plan**

The Zone Density Plan is applicable only to DS1 service. The rates applicable for services subject to the Zone Density Plan are dependent upon the zone in which the Telephone Company serving wire center is located. Specific Zone Density Charges are set forth in 3.55.9. following. The zones and associated Common Language Location Identifier (CLLI) Code for each Telephone Company serving wire center are identified following:

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.8. Rate Regulations, Continued**

**H. Zone Density Plan, Continued**

<u>Zone 1</u>	<u>CLLI</u>	<u>Zone 2</u>	<u>CLLI</u>
ALTAMONTE SPRINGS	ALSPFLXADS0	APOFKA	APPKFLXADS1
AVON PARK	AVPKFLXADS0	CAPE CORAL	CPCRFLXADS0
KISSIMMEE	KSSMFLXADS0	CYPRESS LAKE	CYLKFLXADS0
MAITLAND	MTLDLXADS1	DESTIN	DESTFLXADS0
SOUTH FORT MYERS	FTMYFLXCDS2	FORT MYERS	FTMYFLXADS0
WINTER PARK	WNPFLXADS1	FORT WALTON BEACH	FTWBFLXADS0
		GOLDENROD	GLRDFLXADS0
		LAKE BRANTLEY	LKBRFLXADS1
		LEESBURG	LSBGFLXADS1
		NAPLES	PLSFLXDDS0
		MOORINGS	
		NORTH NAPLES	NNPLFLXADS1
		OCALA	OCALFLXADS0
		PORT CHARLOTTE	PTCTFLXADS0
		SHADY ROAD	OCALFLXBDS0
		TALLAHASSEE	TLHSFLXADS0
		TALLAHASSEE	TLHSFLXADS1
		TALLAHASSEE	TLHSFLXBDS0
		TALLAHASSEE	TLHSFLXCDS0
		TALLAHASSEE	TLHSFLXDDS0
		TALLAHASSEE	TLHSFLXFDS0
		WEST KISSIMMEE	KSSMFLXBDS1
		WINTER GARDEN	WNGRFLXADS0
<u>Zone 3</u>	<u>CLLI</u>		
ALL OTHERS	ALL OTHERS		

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels**

**A. General Undertaking of the Company**

1. Channels are electrical paths suitable for the purpose furnished and are to be derived from facilities in such a manner as the Company may elect. The Company will furnish channels for specific purposes, as described hereinafter, on a contract basis, subject to the availability of facilities and the requirements of the Company's telephone service and to such other conditions as are specified in this tariff.
2. The customer will provide all station apparatus used with the channels exclusive of the equipment necessary to derive the channel.
3. The channels are furnished under contract for use between two or more designated premises. The channels are intended only for communications in which the customer or an authorized user has a direct interest. The service shall not be used for any purpose for which a payment or other compensation shall be received by either the customer or any authorized user from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This provision does not prohibit an arrangement between the customer and the authorized users to share the cost of the private line service. The contract or any rights acquired thereunder by the customer may not be assigned or in any manner transferred.

**B. Channels Used for More than One Purpose or Combination of Channels Used for a Single Purpose**

A channel is furnished to a customer for a definite primary purpose of use; the use of a channel for purposes which are incidental to the main use is permitted without additional charge, provided the channel is suitable for such use and unless otherwise indicated. Additional primary uses of the same channel are permitted only at additional charges except as provided in this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulation<sup>8</sup> Applicable to Channels, Continued**

**C. Use of Channels by Customer**

1. The customer may not create additional channels from facilities provided by the Company except as provided in this tariff.
2. The magnitude and the character of the voltages and currents impressed on the Company channel by the customer-owned equipment and wiring and the operation and maintenance of such equipment and wiring shall be such as not to interfere with any of the services offered by the Company or interfere with others. The characteristics of the customer -owned apparatus shall be such that its connection to the Company channel does not interfere with service over other Company circuits or channels or impair privacy of conversations over such circuits or channels.
3. The Company may, upon suitable notification to the customer, make such tests and inspections as may be necessary to determine that the above requirements are being complied with in the installation, operation and maintenance of customer owned equipment. The Company may interrupt the channel if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.
4. The channels and equipment furnished by the Company shall not be connected either directly or indirectly with channel facilities provided other than by the Company except as provided in this tariff, including amendments thereto and successive issues thereof.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels, Continued**

**D. General**

1. The regulations specified herein are applicable to specific facilities as indicated in the appropriate sections of this tariff for channel services.
2. Facilities furnished under the Channel Services Payment Plan (CSPP) are subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this tariff except as noted herein.
3. The CSPP is a payment plan which allows customers to pay fixed or variable rates for channel service equipment and facilities over optional contractual payment periods. A specific monthly rate applies for the duration of each period.
  - (a) 12-23 month Term Payment Plan - payment periods may be selected from 12 months to 23 months in length, at applicable rates and charges.
  - (b) 24-35 month Term Payment Plan - payment periods may be selected from 24 months to 35 months in length, at applicable rates and charges.
  - (c) 36-59 month Term Payment Plan - payment periods may be selected from 36 months to 59 months in length, at applicable rates and charges.
  - (d) 60-84 month Term Payment Plan - payment periods may be selected from 60 months to 84 months in length, at applicable rates and charges.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels, Continued**

**E. Application of Rates and Charges**

1. The monthly rate applicable at the time a customer subscribes to Channel Service under a CSPP is not subject to Company initiated change during the optional payment period longer than one month.
2. In the event that all or any part of a service is disconnected at a customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in that service's section of this tariff.
3. When customers renew or change the length of their payment period, the rates applicable for the new period are those currently in effect at the time of the renewal or change in the length of the payment period. A service order charge will not be applicable for such renewals or changes to the payment period.
4. Recurring rates and installation, termination, service establishment, Service Connection and other nonrecurring charges apply according to the appropriate schedules for services offered as associated items to Channel Services, and are filed elsewhere in this tariff.
5. Customer requests for inside moves of service will not affect the contract period.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels, Continued**

**F. Additions**

1. Facilities can be added to an existing system where capacity permits. New rates, charges and regulations as stated in the Channel Services section of the tariff, for any period available under CSPP, may be selected at the rates currently in effect for new customers at the time of the addition.
2. Termination charges for premature disconnection of added contractual services will apply as set forth under Disconnects.
3. Additions under CSPP are exempt from Company initiated rate changes for all payment periods longer than one month.
4. Installation, service order, service establishment and any other nonrecurring charges, as specified in this tariff, will apply to the added channel service.

**G. Disconnects**

1. Facilities disconnected from a system prior to the expiration date of the payment period for such services will require termination charges for premature disconnection if applicable.
2. The expiration date of the remaining facilities will not be affected.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels, Continued**

**H. Moves of Equipment**

1. The appropriate nonrecurring charges for inside moves for items associated with channel services as specified in this and other tariffs are applicable. This type movement will not affect the contract period.
2. Inside moves of channel services provided under CSPP will be handled on an individual case basis based upon costs incurred.
3. Customer requests for moves of service(s) under CSPP, other than inside moves, will be subject to the conditions stated below.

**I. Requests for Changes in Length of Optional Payment Period**

1. Subsequent to the establishment of a contract with a CSPP period, and prior to the completion of that period, the existing payment period may be replaced by:
  - (a) A currently offered payment period at the current rates, with a length equal to or longer than the time remaining in the existing service agreement, subject to the following conditions:
    - No credit will be given for payments made during the formerly selected period.
    - The new payment period begins with the date requested.
    - No termination charge applies for the remaining portion of the former payment period.
    - Nonrecurring charges will not be reapplied.
    - A service order charge will not apply.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels, Continued**

**J. Renewal Options**

1. The customer has the following renewal options:
  - (a) Prior to completion of the current payment period, any period available under the CSPP may be selected at the rates in effect for new customers at the time of the renewal. The customer will be charged the current rate for the newly selected payment period, commencing the day following completion of the prior payment period.
  - (b) Service may be continued on a month-to-month basis at the current rate for the one month payment period, unless otherwise specified in this tariff. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one month service will be subject to Company-initiated rate adjustments when approved by the regulatory authority.
  - (c) If the customer does not elect an additional payment period or does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the month-to-month payment rate, under the terms specified above.
2. Service connection charges are not applicable for services renewed under the CSPP. Any new services added at the time of renewal will be subject to all appropriate service connection charges and other nonrecurring charges.
3. The Company may discontinue or change any or all renewal options with approval of the appropriate regulatory authority.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels, Continued**

**K. Transfer of Service**

Service may be transferred to a new customer at the same locations under prior written concurrence by the new customer as specified in this tariff. The new customer will be subject to all provisions and equipment configurations currently in effect for the previous customer. Regulations concerning transfer of service between subscribers as stated in other sections of this tariff also apply under CSPP.

**L. Deferred Payment**

1. Payment of nonrecurring charges for channel services with contract payment plans may be deferred over the length of the customer's payment period or a shorter period (in annual increments) subject to the conditions specified in this paragraph.
  - (a) The charges to be deferred must be among the following types:  
  
Nonrecurring Charges  
Service Establishment
  - (b) The customer must select a payment period longer than one month.
  - (c) The total amount of nonrecurring charges may be deferred.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels, Continued**

**L. Deferred Payment, Continued**

**1., Continued**

- (d) The minimum amount deferrable per CSPP Contract is \$4,000.00.
- (e) Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The interest rate to be charged on deferred payments will be revised periodically by the Company. If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension.
- (f) All deferred charges must be paid in full when the customer:
  - Selects a payment period with an expiration date prior to the expiration date of the deferral period.
  - Disconnects service, for the system, prior to expiration of the selected deferral period.
  - Fails to pay a monthly amount within 30 days of its due date.
  - Moves a service under CSPP to another location in Company territory within the same state and jurisdiction, with the exception of an inside move.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels, Continued**

**L. Deferred Payment, Continued**

**1., Continued**

- (g) The customer may prepay only the total outstanding deferred charges at any time during the selected deferral period. Customers will be given a credit for the amount of unearned interest. Customers may not prepay less than the total of the outstanding deferred charges.

**M. Prepayment**

- 1. For payment periods longer than one month, the customer may prepay the total outstanding recurring monthly rates. The prepayment of monthly rates in no way constitutes a purchase and the Company retains full ownership of all services covered by the prepayment. The following conditions apply:
  - (a) Customers who prepay six months or more will have an allowance applied. The prepayment factor to be used for each month prepaid will be revised periodically by the Company.
  - (b) Monthly rates for all services covered by a single Letter of Election must be prepaid. Monthly rates must be prepaid for services added subsequently and placed on the same Letter of Election (i.e., customer elected coterminous option) with a prepaid system.
  - (c) Customers who change the length of a prepaid payment period will be credited any unused portion of the prepayment, subject to termination charges as specified above.
  - (d) Customers who prematurely disconnect will have termination charges deducted from the prepaid amount and any balance credited to their bill.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.9. Regulations Applicable to Channels, Continued**

**N. Moves of Service(s) Under CSPP, Continued**

**1., Continued**

- (g) All regulations and charges for changes made to the service coincident to the move shall apply.
- (h) All appropriate nonrecurring charges for moves of service as specified in this tariff shall apply.

**3.55.10. Service Descriptions**

**A. Voice Grade Service (Series 2000)**

1. Series 2000 voice grade service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. Channels which provide Tie Line Service will not be furnished to connect a flat-rate system with a message rate system. The transmission characteristics and various types of services furnished within this Series are described in 2. and 3. following.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

2. Basic parameters and specifications for Series 2000 voice grade service are described for the end to end operation as follows:

Basic Parameters	For Speech Application	For Data Application
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following  Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5 Hz	Plus or Minus 5 Hz
Frequency Response	(Referenced to 1000 Hz loss)	
300 - 3000 Hz	-3dB to + 12 dB	-3dB to + 12 dB
500 - 2500 Hz	-2dB to + 8 dB	-2dB to + 8 dB

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

2. Basic parameters and specifications for Series 2000 voice grade service are described for the end to end operation as follows, Continued

Basic Parameters	For Speech Application	For Data Application
Envelope Delay Distortion 800 - 2600 Hz	Not Controlled	Less than 1750 Microseconds
C-Notched Noise (with a -13dBmO 1000 Hz Test Signal)	Not Controlled	Noise Level 24dB below signal level
Impulse Noise	Not Controlled	15 Counts in 15 minutes at a threshold of 6dB below a -13dBmO rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion	Not Controlled	
2nd Order Distortion	Not Controlled	25dB below signal level
3rd Order Distortion	Not Controlled	30dB below signal level

3. Transmission parameters for voice grade service are described following:

- (a) Type 2230 (2001/2101) - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 - 10dB. Generally furnished for voice transmission - Private Line Telephone, Mobile Radio Telephone or Supervisory Control Use. Multipoint service may be provided at charges specified in 3.55.11. following.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

3. Transmission parameters for voice grade service are described following, Continued
  - (b) Type 2231 (2012/2112) - A two-wire interface with two or four-wire facilities engineered for a 1004 Hz net loss of 0dB to 4.5dB. This is generally used for PBX (or similar system) main or extension station services. Signaling is required for this service.
  - (c) Type 2432 (2014/2114) - A two or four-wire interface with effective four-wire facilities engineered for tie line service use between PBX's or customer-provided communications systems. Signaling is required for this service.
  - (d) Type 2434 (2015/2115) - A two or four-wire interface for connection to the serving wire center where loop facilities are not required. This channel is suitable for tie line service (with E&M signaling) between Centrex services, or between Centrex service and ETS service, and may be connected with Type 2432 local channels.
  - (e) Type 2435 - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0dB to 16dB. Generally furnished for voice transmission. Multipoint service may be provided at charges specified in 3.55.11. following.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

3. Transmission parameters for voice grade service are described following, Continued
- (f) Type 2260 (2021/2121) - A two-wire\* interface with effective two-wire facilities engineered for 1004 Hz net loss of 16dB. Generally used in the provision of low speed (1200 baud or less) half duplex data services.
  - (g) Type 2261 (2040/2140) - A two-wire interface with effective two-wire facilities engineered for use in Dataphone (Data) Select-A-Station Service or Telemetry/Alarm Bridging Service (TABS).
  - (h) Type 2462 (2041/2141) - A four-wire interface with effective four-wire facilities engineered for use in Dataphone Select-A-Station Service, WatchAlert service or Telemetry/Alarm Bridging Service (TABS).
  - (i) Type 2463 (2020/2120) - A four-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided at charges specified in 3.55.11. following.

\*Transmission data characteristics can only be met and guaranteed for the two-wire interface when the airline distance from the serving wire center to the customer's premises is one mile or less and the interoffice channel is not greater than 4 airline miles between serving wire centers.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

3. Transmission parameters for voice grade service are described following,  
Continued

- (j) Type 2464 (2022/2122) - A two-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided at charges specified in A20. 11. c. 1) following.

4. Signaling Arrangements

(a) Off Premises Stations

- I. For use with PBX (or similar system) off-premises channels for terminal equipment. Signaling arrangements are furnished for grandfathered and registered PBX (or similar) systems in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.

Type A - Furnished for use with Class A PBX (or similar) system stations ports capable of operations over loops with resistance in the range of 0-199 ohms.

Type B - Furnished for use with Class B PBX (or similar) system stations ports capable of operation over loops with resistance in the range of 200-899 ohms.

Type C - Furnished for use with Class C PBX (or similar) system stations ports capable of operation over loops with resistance in the range of 900 ohms or more.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

**4. Signaling Arrangements, Continued**

**(a) Off Premises Stations, Continued**

II. For connections to registered or grandfathered PBX (or similar) system equipment, the customer must specify the equipment capability for use with Type A, B or C Signaling Arrangements.

**(b) Tie Lines**

I. E&M signaling is provided for use with tie line channels with E&M signaling interfaces. Signaling arrangements are furnished for grandfathered and registered PBX's in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.

- An E&M Signaling Arrangement is required for each tie line termination, operating in Dial Repeating mode, at a customer's premises with a registered PBX.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

**4. Signaling Arrangements, Continued**

**(b) Tie Lines, Continued**

**I., Continued**

- An E&M Signaling Arrangement is required for each tie line termination at a customer's premises with grandfathered PBX's when the tie line is arranged with an E&M signaling interface.

- An E&M Signaling Arrangement is not required with Types 2432 and 2434 channels for additions to or for new installations of grandfathered PBX equipment when not arranged with an E&M signaling interface.

- An E&M Signaling Arrangement is required for each Type 2432 or 2434 channel termination at a customer's premises with a customer-provided communications system not subject to Part 68 of the FCC Rules and Regulations when arranged with an E&M signaling interface.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

5. Dataphone Select-A-Station Service (Data Service, Analog) Dataphone Select-A-Station Service is a multi-station, voice grade private line data system designed to establish point-to-point connections rapidly between a master station and a number of remote stations one at a time. This service is suitable for Alarm Service and uses channel types 2261 and 2462 described in 3. preceding. Direct transmission between remote stations is not possible, nor is simultaneous communications from the master to more than one remote station possible.

**(a) Regulations**

The regulations specified herein are in addition to the regulations contained in 3.55.1. of this Section. The service name "Data Service, Analog" previously used in the Central Telephone area will be changed to the service name "Dataphone Select-A-Service" as of the effective date of this tariff.

- I. Dataphone Select-A-Station Service requires the use of equipment as described herein 3.55.10.B.5.(b) and type 2261 and 2462 voice grade channels as described in 3.55.10.B.3. preceding.
- II. The Company will furnish, subject to availability of facilities, Dataphone Select-A-Station Service channels suitable for voice grade data transmission.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

**5. Dataphone Select-A-Station Service, Continued**

**(a) Regulations, Continued**

III. Dataphone Select-A-Station Service channels are not provided for alternate voice-data transmission or DC continuity.

IV. The customer shall provide terminal equipment in accordance with interface specifications as described in Technical Reference PUB 41014, "Data Communications Using Dataphone Select-A-Station Service".

(b) A Primary Data Station Selector, PDSS, provides the connection between the master station and any one of up to 128 (125 for addressable operations) two-wire or four-wire voice grade data channels. Where more than one DSS is required, the DSS that is directly connected to the master station (SCU) is termed the Primary Data Station Selector (PDSS). Additional DSS's designated Secondary Data Selectors (SDSS) connected to the PDSS, may be provided.

(c) A Selector Control Unit SCU, will be provided at the master station location. The SCU is used by the customer to transmit control and/or address signals to the DSS's and to receive supervisory signals from DSS's.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

**5. Dataphone Select-A-Station Service, Continued**

- (d) Dataphone Select-A-Station Service arranged for the sequential mode of operation requires customer specification, prior to installation, of the order of connections from the DSS to the remote stations. The customer also must specify one of the following three DSS options to accommodate customer operating procedures and circuit structure:

**I. Automatic Step\***

A DSS option in which the duration and order of connections are fixed.

**II. Automatic Step with Reset**

A DSS option in which the duration and order of connections are fixed, but the DSS will reset to the beginning of the connection cycle upon command from the master station.

**III. Controlled Step**

A DSS option which allows the customer to have in-service control over the duration of the connection. However, the order of the connections is fixed.

\*A DSS optioned for automatic step or automatic step with reset cannot be connected to a secondary DSS.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

**5. Dataphone Select-A-Station Service, Continued**

- (e) Dataphone Select-A-Station Service arranged for addressable operation provides for the duration and order of connections to be variables, controlled by the master station.
- (f) Access from the PDSS to the SCU is obtained through a Type 2462 local channel. PDSSs located outside of the serving wire center where the SCU is located will require voice grade interoffice channels at charges as contained in Section 3.55.11. of this tariff.
- (g) Access to each remote station from the DSS is obtained through a Type 2261 or 2462 local channel. Remote stations located outside of the serving wire center where the DSS is located will require voice grade interoffice channels at charges as contained in Section 3.55.11. of this tariff.
- (h) Access to each SDSS from the PDSS is obtained through a Type 2261 or 2462 local channel. A SDSS located outside of the serving wire center where the PDSS is located will require voice grade interoffice channels at charges as contained in Section 3.55.11. of this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

**6. Telemetry/Alarm Bridging Service (TABS) (Alarm Service)**

**(a) Regulations**

- I. This tariff section contains the regulations applicable for Telemetry/Alarm Bridging Service (TABS). The service name "Alarm Service" previously used in the Central Telephone area will be changed to the service name "Telemetry/Alarm Bridging Service (TABS)" as of the effective date of this tariff.
- II. Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this tariff.
- III. TABS requires the use of equipment as specified herein and Type 2261 or 2462 voice grade local channels described in Section 3.55.10.B.3. preceding.
- IV. Terminal equipment provided by the customer for use with TABS must meet specifications for such customer-provided equipment found in other sections of this tariff.
- V. No more than 128 remote stations may be connected to master station over an individual Split Band Active Bridge.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

**6. Telemetry/Alarm Bridging Service (TABS) (Alarm Service), Continued**

**(a) Regulations, Continued**

- VI. In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.**
- VII. Secondary bridges, utilized in Split Band Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections.**
- VIII. Standard multipoint bridging charges as provided in other sections of this tariff are not applicable to TABS.**
- IX. Access over four-wire master station channels for Split Band Active Bridging is provided using a Type 2462 local channel.**

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

**6. Telemetry/Alarm Bridging Service (TABS) (Alarm Service), Continued**

**(a) Regulations, Continued**

- X. Access over remote station channels is provided through a Type 2261 local channel and through the appropriate channel connection as contained in Section 3.55.11.C.1.(a)(V) following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in Section 3.55.11.B. of this tariff.
- XI. Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in Section 3.55.11.C.1.(a)(V) following.

**(b) Service Description**

- I. Telemetry/Alarm Bridging Service (TABS) is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**A. Voice Grade Service (Series 2000), Continued**

**6. Telemetry/Alarm Bridging Service (TABS) (Alarm Service), Continued**

**(b) Service Description, Continued**

**II. TABS is provided in the following arrangement:**

Split Band, Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.

**B. Digilink Service (Digital Data Service)**

**1. Description of Service**

- (a) Digilink (Digital Data) Service is a digital transmission service that provides for the transmission of digital signals only and is furnished only via digital transmission facilities. The service provides for simultaneous two-way transmission of synchronous digital signals at speeds of 2.4, 4.8, 9.6, 19.2, 56 and 64 Kbps between two or more points located within the same LATA. The service is available where appropriate digital facilities for this service are available as determined by the Company. The service offered in the Central Telephone area will be changed to the service name "Digilink" as of the effective date of this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**B. Digilink Service (Digital Data Service), Continued**

**1. Description of Service, Continued**

- (b) Service is furnished for duplex operation only for intraexchange and interexchange service. Provisioning is subject to the availability of facilities as determined by the Company.
- (c) The Company will provide a digital facility over existing interoffice carrier equipment where technically feasible. If new equipment and facilities or changes to existing facilities are required to provision Digilink, a special construction charge may apply in addition to the rates in Section 3.55.11 following. Regulations pertaining to special construction can be found above.
- (d) Multipoint Service and/or Secondary Channel capability may not be available in all Digilink locations.
- (e) For the provision of Digilink Service the bridging or hubbing arrangement shall be located at the Node Central Office. The Node Central Office is that physical location the Company has designated as a test, maintenance and monitoring center to service one or more serving wire centers.
- (f) The design, maintenance and operation of Digilink is based on communications originating or terminating at stations of the customer. The Company does not represent this service as adaptive for any other purpose, and shall not be responsible for any use other than that intended. The Company shall not be responsible of any transmission, or the quality of any transmission, or signals through the customer's connection to any other communications system.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**B. Digilink Service (Digital Data Service), Continued**

**1. Description of Service, Continued**

- (g) A Digital Service Unit/Channel Service Unit (DSU/CSU) or other appropriate digital terminating equipment is required at the customer's premises to provide the proper interface between the Company's network and the customer's equipment.
- (h) Digilink Service as furnished by the Company may be connected to other Link Services furnished by the Company.
- (i) Digilink is designed to meet or exceed a performance objective of 99% error-free seconds of transmission per 1000 seconds on a daily basis and 99.9% availability on an annual basis when measured through the digital termination equipment.

**2. Connections**

- (a) Responsibility of the Company
  - 1. Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems may be connected to Digilink Service at the customer's premises when such a connection is made in accordance with the provisions specified in (b) following.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**B. Digilink Service (Digital Data Service), Continued**

**2. Connections, Continued**

**(a) Responsibility of the Company, Continued**

- II. The responsibility of the Company shall be limited to the furnishing and maintenance of service to a network interface on the customer's premises where provisions are made to connect to the customer's equipment.

**(b) Responsibilities of the Customer**

- I. It is the customer's responsibility to ensure that all customer provided equipment is compatible with Digilink Service.
- II. The customer is also responsible for any necessary equipment adjustments or modifications, up to and including replacement, due to changes or rearrangements in the network.
- III. The customer is responsible for installing and testing customer provided premises equipment or facilities to insure that when they are connected with Digilink Service they are operating properly.
- IV. The customer shall be responsible for payment of a Trouble Location Charge, as set forth in this tariff, for visits by the Company to the customer premises when a service difficulty resulting in a trouble report is caused by the use of equipment or facilities provided by the customer.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**B. Digilink Service (Digital Data Service), Continued**

**2. Connections, Continued**

**(b) Responsibilities of the Customer, Continued**

- V. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company.
- VI. Customer provided equipment must not cause interference with any of the services offered by the Company.
- VII. The customer or user may create digital bit streams from Digilink Service by use of its own derivation equipment. Such equipment may be connected for transmission of such bit streams when connected through a customer-provided CSU as described following.
- VIII. A Channel Service Unit (CSU) must be provided by the customer to connect any Company-provided digital facility such as Digilink. Only registered and previously connected grandfathered CSUs may be connected to the Company-provided digital facilities.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**B. Digilink Service (Digital Data Service), Continued**

**3. Application of Rates**

- (a) A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises.
- (b) The first Nonrecurring Charge for Local Channels is applicable for the first Local Channel to a customer premises only. For each additional Local Channel to the same premises ordered at the same time, the Additional Nonrecurring Charge applies.
- (c) Local Channels greater than 5 miles in length for 19.2 Kbps service or 3 miles for 56.0 and 64.0 Kbps service may require additional equipment, and special construction charges as described in this tariff may apply.
- (d) Serving Wire Center Termination Charges are applicable per Local Channel Charge assessed.
- (e) The First Nonrecurring Charge for Serving Wire Center Termination is applicable for the first Serving Wire Center Termination in a Central Office only. For each additional Serving Wire Center Termination in the same Central Office ordered at the same time, the Additional Nonrecurring Charge applies.
- (f) Service Connection Charges from 3.16. of this tariff do not apply when nonrecurring charges for Digilink Service are assessed.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**B. Digilink Service (Digital Data Service), Continued**

**3. Application of Rates, Continued**

- (g) Secondary Channel Capability is also available on an optional features and functions basis. The secondary channel operates parallel with the primary Digilink channel, and is used for diverse network capabilities. Examples of such capabilities include, but are not limited to, providing a lower speed data channel to a network management system in order to perform on-line diagnostics, testing, data monitoring or traffic measurement. This feature is available on a point-to-point basis where facilities are available.

**C. TransLink Service (High Capacity Service)**

**1. Description of Service**

- (a) TransLink Service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero (BPRZ) isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two points located within a LATA. The service name "High Capacity Service" previously used in the Central Telephone area will be changed to the service name "TransLink" as of the effective date of this tariff.
- (b) TransLink service is furnished for Private Line Intraexchange and Interexchange Communications by the Company.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**1. Description of Service, Continued**

- (c) TransLink service is a service for the transmission of digital signals only and using only digital transmission facilities.
- (d) The terminal equipment provided by the customer must be compatible with the DS1/1.544 Mbps channel facility provided by the Company.
- (e) Multipoint service is not available.
- (f) Unless specified following, the regulations for TransLink service specified herein apply in addition to the regulations set forth above.
- (g) The rates specified for TransLink in Section A20.A.11 following contemplate the provision of digital quality facility utilizing existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge as specified in this tariff will apply in addition to the rates for TransLink service.
- (h) TransLink service is available on a month-to-month basis or under variable rate periods with rates based on length of 36 months, 60 months or 84 months, under conditions specified in this tariff. A minimum initial service period of 1 month is required.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**1. Description of Service, Continued**

- (i) Connection of DS1/1.544 Mbps communications systems provided by others may be made on a permissive basis. The Company does not represent its TransLink service as adapted for each connection<sup>e</sup> and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.
- (j) A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized use's premises to perform such functions as:
  - proper termination of the service
  - amplification
  - signal shaping
  - remote loop-back
- (k) The design, maintenance and operation of TransLink service contemplates communications originating and terminating as (1) customer premises to customer premises channel via the Company Serving Wire Center (SWC) - and/or through remote SWCs; (2) a customer premises to the Serving Wire Center - and/or to remote SWCs - partial channel (link); or (3) a central office to central office (interoffice) partial channel (link).
- (l) TransLink service may also be furnished on a link (partial channel) basis when connected to Centrex service and/or another TransLink service. Connections from TransLink service to Centrex service may not be available from all Serving Wire Centers.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**1. Description of Service, Continued**

- (m) All appropriate rates specified in other tariff sections are in addition to the monthly rate per package or single channel TransLink service specified in this tariff.

**2. Connections**

**(a) Responsibility of the Company**

- I. Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems may be connected to TransLink service when such connection is made in accordance with the provision specified in b) following.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**2. Connections, Continued**

**(a) Responsibility of the Company, Continued**

II. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment or communications systems provided by a customer. TransLink service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for TransLink service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:

- the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or
- the reception of signals by such equipment or systems, or
- damage to terminating equipment or communications systems provided by a customer or authorized user due to testing.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**2. Connections, Continued**

**(a) Responsibility of the Company, Continued**

- III. The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of TransLink service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.
- IV. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without prior written consent of the Company.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**2. Connections, Continued**

**(b) Responsibilities of the Customer**

- I. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected to TransLink service such equipment or facilities are operating properly.
- II. The operating characteristics of the customer premises equipment or facilities shall be such as to not interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise insure the public in its use of the Company's services. Upon notice that the equipment provided by a customer is causing or is likely to cause such hazard or interference, the customer shall take steps as shall be necessary to remove or prevent such hazard or interference.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**2. Connections, Continued**

**(b) Responsibilities of the Customer, Continued**

- VII. The undertaking of the Company is to furnish TransLink service as ordered. The customer is required to provide the CSU/TE as specified in Section 3.55.10.C.2.(b)(X) following.
- VIII. TransLink service furnished by the Company may be connected by the customer to another service or to other services furnished by the Company as specified in Section 3.55.10.C.2.(a) preceding. Connected services are subject to all rules and regulations governing the provisioning of those services.
- IX. The customer may connect at the premises of the customer to another TransLink service or other services furnished by the Company to different customer as specified in Section 3.55.10.C.2.(a) and 3.55.10.C.2.(b) preceding. Connected services are subject to all rules and regulations governing provisioning of those services.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**2. Connections, Continued**

**(b) Responsibilities of the Customer, Continued**

- X. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) must be provided by the customer to connect Company-provided digital facility. In accordance with Part 68 of the FCC Rules and Regulations, new grandfathered CSU/Tes may be connected, moved, and reconnected until June 30, 1987. After this date only registered and previously connected grandfathered CSU/Tes may be connected to Company-provided digital facilities.

**3. Application of Rates**

- (a) Digital Local Channels furnished between a Serving Wire Center and the Customer's premises will be charge on a flat-rate basis.
- (b) Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.
- (c) TransLink service is available on a month-to-month basis or under variable rate periods with rates based on lengths of 36 months, 60 months, or 84 months under conditions specified in the Channel Services Payment Plan in this tariff except as modified following. Contract rate increases are subject to stipulations of (d) following.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**3. Application of Rates, Continued**

- (d) TransLink service rates under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed and/or as of the service order application date, will be applicable until the contract expires. At the expiration date of the customer's payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
- (e) Termination Liability Charges will not apply for customer requests for moves of service under CSPP subject to the provisions set forth in Section 3.55.9. preceding.
- (f) Airline distance between Company Central Offices shall be developed using the methodology found in Section 3.55.8. of this tariff. Fractional mileage shall be rounded up to the next full mile.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.10. Service Descriptions, Continued**

**C. TransLink Service (High Capacity Service), Continued**

**4. Clear Channel Capability**

- (a) Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.544 Mbps signal with unconstrained information bits, to meet pulse density requirements. This will allow a customer to transport an all zero octet over a TransLink service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code.
- (b) CCC is provided on TransLink Service channels between two customer designated premises and is subject to the availability of facilities. This optional feature may be ordered at the same time the TransLink service channel is ordered, or it may be ordered as an additional feature of an existing TransLink service channel.
- (c) When providing CCC via a DS3/44.736 Mbps High Capacity channel, that DS3 channel must be designated, in Company records, as having Clear Channel Capability prior to the provisioning of a DS1/1.544 Mbps High Capacity channel with CCC. Customers must agree to out-of-service periods required to add this feature to an existing TransLink service channel to be optioned for B8ZS.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**A. Local Channels, Continued**

2. Voice Grade, Series 2000  
Per Point of Termination, Continued

**UNITED TELEPHONE SERVICE AREA**

**(c) Non-Wire Center Connected Channels**

Served Direct - Not routed via the central  
office, limited to one airline mile or less.

	Monthly Rate	Nonrecurring Charge	
		First	Additional
Series 2000	\$7.50	\$135.00	\$47.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**A. Local Channels, Continued**

**2. Voice Grade, Series 2000  
Per Point of Termination, Continued**

**(d) Non-Wire Center Connected Channels**

**CENTRAL TELEPHONE SERVICE AREA**

	Monthly Rate	Nonrecurring Charge	
		First	Additional
I. Intra-building connected channels not routed via the central office, per point of termination.			
Series 2000	\$2.65	\$135.00	\$47.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**A. Local Channels, Continued**

**3. Digilink Service (Digital Data)**

		Monthly Rate	Nonrecurring Charge*	
			First	Additional
(a)	2.4 Kbps	\$53.30	\$390.00	\$120.00
(b)	4.8 Kbps	\$53.30	\$390.00	\$120.00
(c)	9.6/19.2 Kbps	\$53.30	\$390.00	\$120.00
(d)	56.0/64.0 Kbps	\$74.65	\$390.00	\$120.00

		Contract Rates*			
		12-23 Months	24-35 Months	36-59 Months	60-84 + Months
(a)	2.4 Kbps	\$51.70	\$48.00	\$42.65	\$37.35
(b)	4.8 Kbps	\$51.70	\$48.00	\$42.65	\$37.35
(c)	9.6/19.2 Kbps	\$51.70	\$48.00	\$42.65	\$37.35
(d)	56.0/64.0 Kbps	\$72.45	\$67.20	\$59.75	\$52.25

\*Nonrecurring Charge also applies to Contract Rates.

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### SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

#### 3.55. PRIVATE LINE SERVICES, Continued

##### 3.55.11. Rates and Charges, Continued

##### A. Local Channels, Continued

##### 4. TransLink Service (High Capacity)

(a) 1.544 Mbps	Monthly Rate	Nonrecurring Charge*	
		First	Additional
Zone 1	\$106.60	\$745.00	\$335.00
Zone 2	\$118.40	\$745.00	\$335.00
Zone 3	\$124.35	\$745.00	\$335.00

	Contract Rates*			
	12-23 Months	24-35 Months	36-59 Months	60-84 Months
Zone 1	\$103.40	\$95.95	\$85.30	\$74.65
Zone 2	\$114.85	\$106.60	\$94.75	\$82.90
Zone 3	\$120.65	\$111.95	\$99.50	\$87.05

##### B. Interoffice Channels

##### 1. Voice Grade Service

	Mileage Bands	Fixed Monthly Charge	Per Mile Monthly Charge	NRC
(a)	1 thru 8 miles	\$28.10	\$1.65	\$87.00
(b)	9 thru 25 miles	\$28.10	\$1.60	\$87.00
(c)	Over 25 miles	\$28.10	\$1.55	\$87.00

\*Nonrecurring Charges also apply to Contract Rates.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**B. Interoffice Channels, Continued**

**2. Digilink Service (Digital Data)**

		<u>Fixed Monthly</u>	<u>Per Mile Monthly</u>	<u>Nonrecurring Charge*</u>
(a)	2.4 Kbps <u>Mileage Bands</u>			
	1 thru 8 Miles	\$18.80	\$1.70	\$67.00
	9 thru 25 Miles	\$18.80	\$1.65	\$67.00
	Over 25 Miles	\$18.80	\$1.60	\$67.00
(b)	4.8 Kbps <u>Mileage Bands</u>			
	1 thru 8 Miles	\$18.80	\$1.70	\$67.00
	9 thru 25 Miles	\$18.80	\$1.65	\$67.00
	Over 25 Miles	\$18.80	\$1.60	\$67.00
(c)	9.6/19.2 Kbps <u>Mileage Bands</u>			
	1 thru 8 Miles	\$18.80	\$1.70	\$67.00
	9 thru 25 Miles	\$18.80	\$1.65	\$67.00
	Over 25 Miles	\$18.80	\$1.60	\$67.00
(d)	56.0/64.0 Kbps <u>Mileage Bands</u>			
	1 thru 8 Miles	\$37.20	\$3.40	\$67.00
	9 thru 25 Miles	\$37.20	\$3.30	\$67.00
	Over 25 Miles	\$37.20	\$3.25	\$67.00

\*Nonrecurring Charges also apply to Contract Rates shown below.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**B. Interoffice Channels, Continued**

**3. Digilink Service (Digital Data), Contract Rates\***

**(a) 2.4 Kbps**

Mileage Bands	<u>12-23 Months</u>		<u>24-35 Months</u>		<u>36-59 Months</u>		<u>60-84 Months</u>	
	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>
1 thru 8 Miles	\$18.25	\$1.65	\$16.95	\$1.55	\$15.05	\$1.40	\$13.20	\$1.20
9 thru 25 Miles	\$18.25	\$1.60	\$16.95	\$1.50	\$15.05	\$1.35	\$13.20	\$1.15
Over 25 Miles	\$18.25	\$1.55	\$16.95	\$1.45	\$15.05	\$1.30	\$13.20	\$1.10

**(b) 4.8 Kbps**

Mileage Bands	<u>12-23 Months</u>		<u>24-35 Months</u>		<u>36-59 Months</u>		<u>60-84 Months</u>	
	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>
1 thru 8 Miles	\$18.25	\$1.65	\$16.95	\$1.55	\$15.05	\$1.40	\$13.20	\$1.20
9 thru 25 Miles	\$18.25	\$1.60	\$16.95	\$1.50	\$15.05	\$1.35	\$13.20	\$1.15
Over 25 Miles	\$18.25	\$1.55	\$16.95	\$1.45	\$15.05	\$1.30	\$13.20	\$1.10

\*Nonrecurring Charge of \$67 applies to above contract rates.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**B. Interoffice Channels, Continued**

**3. Digilink Service (Digital Data), Contract Rates\***

**(c) 9.6/19.2 Kbps**

Mileage Bands	<u>12-23 Months</u>		<u>24-35 Months</u>		<u>36-59 Months</u>		<u>60-84 Months</u>	
	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>
1 thru 8 Miles	\$18.25	\$1.65	\$16.95	\$1.55	\$15.05	\$1.40	\$13.20	\$1.20
9 thru 25 Miles	\$18.25	\$1.60	\$16.95	\$1.50	\$15.05	\$1.35	\$13.20	\$1.15
Over 25 Miles	\$18.25	\$1.55	\$16.95	\$1.45	\$15.05	\$1.30	\$13.20	\$1.10

**(d) 56/64.0 Kbps**

Mileage Bands	<u>12-23 Months</u>		<u>24-35 Months</u>		<u>36-59 Months</u>		<u>60-84 Months</u>	
	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>
1 thru 8 Miles	\$36.10	\$3.30	\$33.50	\$3.10	\$29.80	\$2.75	\$26.05	\$2.40
9 thru 25 Miles	\$36.10	\$3.20	\$33.50	\$3.00	\$29.80	\$2.65	\$26.05	\$2.35
Over 25 Miles	\$36.10	\$3.15	\$33.50	\$2.95	\$29.80	\$2.60	\$26.05	\$2.30

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**B. Interoffice Channels, Continued**

**4. TransLink Service (High Capacity) 1.544 Mbps**

		<u>Fixed Monthly</u>	<u>Per Mile Monthly</u>	<u>Nonrecurring Charge*</u>
	<b>Mileage Bands</b>			
(a)	1 thru 8 miles, each channel			
	Zone 1	\$55.65	\$21.50	\$200
	Zone 2	\$61.80	\$23.85	\$200
	Zone 3	\$64.95	\$25.05	\$200
(b)	9 thru 25 miles, each channel			
	Zone 1	\$55.65	\$20.20	\$200
	Zone 2	\$61.80	\$22.40	\$200
	Zone 3	\$64.95	\$23.55	\$200
(c)	Over 25 miles, each channel			
	Zone 1	\$55.65	\$18.85	\$200
	Zone 2	\$61.80	\$20.90	\$200
	Zone 3	\$64.95	\$21.95	\$200

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**B. Interoffice Channels, Continued**

**5. TransLink Service (High Capacity) 1.544 Mbps, Contract Rates\***

**(a) 1 thru 8 Miles, each channel**

	<u>12-23 Months</u>		<u>24-35 Months</u>		<u>36-59 Months</u>		<u>60-84 Months</u>	
	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>
Zone 1	\$54.00	\$20.85	\$50.10	\$19.35	\$44.55	\$17.20	\$39.00	\$15.05
Zone 2	\$59.95	\$23.15	\$55.65	\$21.50	\$49.45	\$19.10	\$43.30	\$16.70
Zone 3	\$63.00	\$24.30	\$58.50	\$22.55	\$52.00	\$20.05	\$45.50	\$17.55

**(b) 9 thru 25 miles, each channel**

	<u>12-23 Months</u>		<u>24-35 Months</u>		<u>36-59 Months</u>		<u>60-84 Months</u>	
	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>
Zone 1	\$54.00	\$19.60	\$50.10	\$18.20	\$44.55	\$16.20	\$39.00	\$14.15
Zone 2	\$59.95	\$21.75	\$55.65	\$20.20	\$49.45	\$17.95	\$43.30	\$15.70
Zone 3	\$63.00	\$22.85	\$58.50	\$21.20	\$52.00	\$18.85	\$45.50	\$16.50

**(c) Over 25 miles, each channel**

	<u>12-23 Months</u>		<u>24-35 Months</u>		<u>36-59 Months</u>		<u>60-84 Months</u>	
	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>	<u>Fixed</u>	<u>Per Mile</u>
Zone 1	\$54.00	\$18.30	\$50.10	\$17.00	\$44.55	\$15.10	\$39.00	\$13.20
Zone 2	\$59.95	\$20.30	\$55.65	\$18.85	\$49.45	\$16.75	\$43.30	\$14.65
Zone 3	\$63.00	\$21.30	\$58.50	\$19.75	\$52.00	\$17.60	\$45.50	\$15.40

\*Nonrecurring Charge of \$200 applies to contract rates.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions**

**1. Bridging**

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one interoffice Channel, or more than one Local Channel and one interoffice Channel are bridged or hubbed at the same wire center.

**(a) Voice Grade Bridges**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge Per Channel</u>
I. Voice Bridging, per port		
Two-Wire (Type 2230)	\$3.95	\$34.00
Four-Wire (Type 2435)	\$3.95	\$34.00
II. Analog Data Bridging		
Four-Wire (Type 2463 and 2464)	\$6.70	\$37.00

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**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**1. Bridging, Continued**

**(a) Voice Grade Bridges, Continued**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge Per Channel</u>
III. Dataphone Select-A-Station Bridging - Primary Data Station Selector (United Telephone Service Area)		
Sequential Arrangement Common Equipment	\$114.50	\$240.00
Addressable Arrangement Common Equipment	\$161.60	\$270.00
Channel Connections Per Two-Wire Connection	\$2.20	\$33.00
Per Four-Wire Connection	\$10.10	\$37.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**1. Bridging, Continued**

**(a) Voice Grade Bridges, Continued**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge Per Channel</u>
<b>IV. Dataphone Select-A-Station Bridging - Secondary</b>		
Sequential Arrangement Common Equipment	\$114.50	\$240.00
Addressable Arrangement Common Equipment	\$161.50	\$270.00
Channel Connections Per Two-Wire Connection	\$2.20	\$33.00
Per Four-Wire Connection	\$10.10	\$37.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**1. Bridging, Continued**

**(a) Voice Grade Bridges, Continued**

**V. Telemetry and Alarm Bridging - Split Band,  
Active Bridging (United Telephone Service Area)**

(i) Common Equipment, per Central Office	Monthly	Nonrecurring
	Rate	Charge
First bridging shelf, capacity of 48 two-wire connections	\$69.65	\$375.00
Additional bridging shelf, capacity of 56 two-wire connections installed subsequent to the first bridging shelf	\$67.65	\$340.00
Additional bridging shelf, capacity of 56 two-wire connections installed at the same time as the first bridging shelf	\$23.25	\$210.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**1. Bridging, Continued**

**(a) Voice Grade Bridges, Continued**

**V. Telemetry and Alarm Bridging - Split Band,  
Active Bridging (United Telephone Service Area)**

**(ii) Channel connections, per channel connected**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Remote station channel connection	\$1.40	\$33.00
Mid-link channel connection, first channel	\$5.60	\$46.00
Mid-link channel connection, subsequent channels	\$4.85	\$46.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**1. Bridging, Continued**

**(b) Bridging, DDS**

**Contract Rates, United Telephone Service Area**

**I. Multipoint Service, per local or interoffice channel bridged\***

	<u>Monthly Rate</u>	<u>12-23 Months</u>	<u>24-35 Months</u>	<u>36-59 Months</u>	<u>60-84 Months</u>	<u>NRC</u>
2.4, 4.8, 9.6 or 19.2 Kbps	\$15.00	\$14.55	\$13.50	\$12.00	\$10.50	\$25.00
56.0 and 64.0 Kbps	\$15.00	\$14.55	\$13.50	\$12.00	\$10.50	\$25.00

**II. Secondary Channel Capability\*\* per local channel, each**

<u>Monthly Rate</u>	<u>12-23 Months</u>	<u>24-35 Months</u>	<u>36-59 Months</u>	<u>60-84 Months</u>	<u>NRC</u>
\$15.00	\$14.55	\$13.50	\$12.00	\$10.50	\$235.00

\*Not available at all service locations.

\*\*Not available at all service locations. This option cannot be provided where 56.0 Kbps repeaters are required for digital local channels. Nonrecurring charge is applicable only if Secondary Channel Service is being added subsequent to the installation of basic service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**1. Bridging, Continued**

**(b) Bridging, DDS, Continued**

**Contract Rates, Central Telephone Service Area**

**I. Multipoint Service, per local or interoffice channel bridge.\***

	<u>Monthly Rate</u>	<u>12-23 Months</u>	<u>24-35 Months</u>	<u>36-59 Months</u>	<u>60-84 Months</u>	<u>NRC</u>
2.4, 4.8, 9.6 or 19.2 Kbps	\$23.85	\$23.15	\$21.50	\$19.10	\$16.70	\$25.00
56.0 and 64.0 Kbps	\$23.85	\$23.15	\$21.50	\$19.10	\$16.70	\$25.00

**II. Secondary Channel Capability\*\* per local channel, each**

<u>Monthly Rate</u>	<u>12-23 Months</u>	<u>24-35 Months</u>	<u>36-59 Months</u>	<u>60-84 Months</u>	<u>NRC</u>
\$15.00	\$14.55	\$13.50	\$12.00	\$10.50	\$235.00

\*Not available at all service locations.

\*\*Not available at all service locations. This option cannot be provided where 56.0 Kbps repeaters are required for digital local channels. Nonrecurring charge is applicable only if Secondary Channel Service is being added subsequent to the installation of basic service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**2. Signaling Arrangements**

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie lined channels associated with PBD (or similar) systems.

**UNITED TELEPHONE SERVICE AREA**

(a)	Per Local Channel	Monthly	Nonrecurring Charge	
			Initial	Subsequent
	Ringdown - Manual (Type 2230/2435 service)	\$11.90	\$40.00	\$185.00
	Ringdown - Automatic (Type 2230/2435 service)	\$9.70	\$40.00	\$173.00
	E & M Type (Type 2432/2434)	\$9.50	\$25.00	\$103.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**2. Signaling Arrangements, Continued**

**UNITED TELEPHONE SERVICE AREA**

**(a) Per Local Channel, Continued**

Type A (0-199 ohms) (Type 2231 service)	\$5.40	\$44.00	\$140.00
Type B (200-899 ohms) (Type 2231 service)	\$5.40	\$43.00	\$140.00
Type C (900 or more ohms) (Type 2231 service)	\$0.95	\$11.00	\$140.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**2. Signaling Arrangements, Continued**

**CENTRAL TELEPHONE SERVICE AREA**

		<u>Monthly</u>	<u>Nonrecurring Charge</u>	
			<u>Initial</u>	<u>Subsequent</u>
(b)	Per Local Channel			
	Ringdown - Manual (Type 2230/2435 service)	\$18.95	\$40.00	\$185.00
	Ringdown - Automatic (Type 2230/2435 service)	\$9.95	\$40.00	\$173.00
	E & M Type (Type 2432/2434)	\$9.50	\$25.00	\$103.00
	Type A (0-199 ohms) (Type 2231 service)	\$5.40	\$44.00	\$140.00
	Type B (200-899 ohms) (Type 2231 service)	\$5.40	\$43.00	\$140.00
	Type C (900 or more ohms) (Type 2231 service)	\$0.95	\$11.00	\$140.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**3. Conditioning (Voice Grade Services)**

Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortion and envelope delay distortion. D-Type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged for on a per Local Channel basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

(a) The types and descriptions of the available conditioning options are as follows:

Type Conditioning	Frequency Response Specifications	Envelope Delay Distortion Specifications
C - 1 (two-point or multipoint)	300-2700 Hz, -2 dB to +6 dB) 1000-2400 Hz, -1 to +3 dB 300-3000 Hz, 1-dB to +12 dB	1000-2400 Hz, less than 1000 microseconds

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**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**3. Conditioning (Voice Grade Services), Continued**

**(a), Continued**

<u>Type Conditioning</u>	<u>Frequency Response Specifications</u>	<u>Envelope Delay Distortion Specifications</u>	
C - 2 (two-point or multipoint)	300-3000Hz, -2 dB to +6 dB) 500-2800 Hz, -1 dB to +3 dB)	1000-2600 Hz, less than 500 microseconds 600-2600 Hz, less than 1500 microseconds 500-2800 Hz, less than 3000 microseconds	
	<u>C-notched Noise</u>	<u>Non-Linear Distortion</u> 2nd Order      3rd Order <u>Distortion</u> <u>Distortion</u>	
D- 1 (two-point)	Noise level 28 dB below signal level	35 dB below signal level	40 dB below signal level

- (b) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**3. Conditioning (Voice Grade Services), Continued**

**(c) C-Type Conditioning is available for Types 2463 and 2464.**

**I. C-Types of Conditioning, per local channel**

**UNITED TELEPHONE**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(i) C1 Type	\$1.00	\$16.00
(ii) C2 Type	\$1.00	\$16.00

**CENTRAL TELEPHONE**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(i) C1 Type	\$2.40	\$16.00
(ii) C2 Type	\$2.40	\$16.00

**(d) D-Type Conditioning is available for Types 2463 and 2464.**

**D-Type Conditioning, per local channel**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
D1 Type	\$0.30	\$18.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

4. Clear Channel Capability  
Per Point-to-Point TransLink service channel

**UNITED TELEPHONE SERVICE AREA**

		Monthly Rate	Nonrecurring Charge	
			Initial	Subsequent
(a)	with Superframe Format (SF)	ICB	ICB	\$275.00
(b)	with Extended Superframe format (ESF)	ICB	ICB	\$275.00

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**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**5. Multiplexing**

**UNITED TELEPHONE SERVICE AREA**

	Monthly Rate ICB
(a) Multiplexing (TransLink)	

**CENTRAL TELEPHONE SERVICE AREA**

**(b) DS1 to Voice**

An arrangement that converts a 1.544 Mbps channel to 24 channels for use with Voice Grade Services. A channel of this DS1 to the Hub can also be used for Digilink Service (Digital Data), Program Audio or Sub Voice Grade.

	Monthly Rate	Nonrecurring Charge
Per arrangement, each	\$200.95	\$185.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**5. Multiplexing, Continued**

**(c) DS1 to DS0**

An arrangement that converts a 1.544 Mbps channel to 23 64.0 kbps channels utilizing digital time division multiplexing.

	Monthly Rate	Nonrecurring Charge
Per arrangement, each	\$119.85	\$66.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**5. Multiplexing, Continued**

**(d) DS0 to Subrate  
(Central Telephone Service Area)**

An arrangement that converts a 64.0 Kbps channel to subspeeds of up to twenty 2.4 kbps, ten 4.8 kbps, or five 9.6 kbps channels using digital time division multiplexing.

The following tables show the technical specifications packages with which the optional features and functions are available.

		Available with Technical Specifications Package HC-					
		0	1	1C	2	3	4
Automatic Loop Transfer			X				
Central Office Multiplexing:							
DS4 to DS1							X
DS3 to DS1						X	
DS2 to DS1					X		
DS1C to DS1				X			
DS1 to Voice			X				
DS1 to DS0			X				
DS0 to Subrate		X					
				Monthly		Nonrecurring	
				Rate		Charge	
Per arrangement							
Up to twenty							
2.4 kbps services				\$172.50		\$64.00	

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.55. PRIVATE LINE SERVICES, Continued**

**3.55.11. Rates and Charges, Continued**

**C. Optional Features and Functions, Continued**

**5. Multiplexing, Continued**

**(d) DS0 to Subrate, Continued**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Per arrangement		
Up to twenty 2.4 kbps services	\$172.50	\$64.00
Up to ten 4.8 kbps services	\$86.25	\$64.00
Up to five 9.6 kbps services	\$43.15	\$64.00

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### SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

#### 3.55. PRIVATE LINE SERVICES, Continued

##### 3.55.11. Rates and Charges, Continued

#### C. Optional Features and Functions, Continued

##### 6. Automatic Loop Transfer

The Automatic Loop Transfer provides protection on a IXN basis against failure of the facilities between a customer designated premises and the wire center serving that premises. Protection is furnished through the use of a switching arrangement that automatically switched to a spare channel line when a working line fails. The spare channel is not included as a part of the option. This option requires compatible equipment at both the serving wire center and the customer premises. The customer is responsible for providing the equipment at its premises. Equipment at the customer premises will be provided under tariff only if it existed in the Company inventory as of November 18, 1983. An additional Local Channel charge will apply whenever the spare line is provided as a leg to the customer premises.

#### UNITED TELEPHONE SERVICE AREA

	Monthly <u>Rate</u>
Per arrangement	ICB

#### CENTRAL TELEPHONE SERVICE AREA

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Per arrangement	\$72.30	\$10.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.56. DIGITAL ACCESS CROSS CONNECT SERVICE**

**CENTRAL TELEPHONE SERVICE AREA ONLY**

**3.56.1. General**

- A. Digital Access Cross Connect Service (DACS) provides for the management and reconfiguration of digital networks. It allows a single digit (DS0) circuit or multiples of up to 24 DS0 circuits.
- B. The basic unit of service is a single 64 kbps (DS0) channel. Services is also provided for DS1 (1.544 Mbps) and DS3 (45 Mbps) digital circuits or synchronous subrate digital circuits (2.4, 4.8, 9.6 or 19.2 kbps).
- C. This service is provided only from serving wire centers equipped with a Digital Cross Connect Device (DCD) and is subject to the availability of facilities.
- D. Service must be ordered for a minimum of three months.
- E. Suspension of service is not allowed.

**3.56.2. Definitions**

- A. Digital Cross Connect Device (DCD) - The DCD provides DS0 cross connection. It can connect multiples of up to 24 DS0 circuits.
- B. "DS0" refers to a North American hierarchy of digital signal levels. It means Digital Signal Level 0 which is a 64 kbps signal. Customer bit rates are limited to a 56 kbps signal.
- C. "DS1" refers to a North American hierarchy of digital signal levels. It means Digital Signal Level 1 which is a 1.544 Mbps signal.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.56. DIGITAL ACCESS CROSS CONNECT SERVICE, Continued**

**CENTRAL TELEPHONE SERVICE AREA ONLY**

**3.56.2. Definitions, Continued**

- D. "DS3" refers to North American hierarchy of digital signal levels. It means Digital Signal Level 3 which is a 45 Mbps signal.
- E. An Access Line is the circuit between the customer's premises and his serving wire center plus interoffice facilities to the DCD if the DCD is not in the customer's serving wire center.
- F. A Multipoint Channel is any connection which terminates three or more channels on the same bridging port.

**3.56.3. Connections**

- A. This tariff applies to connection between channels at the DS0 level only or 24 consecutive DS0 channels.
- B. DS0, DS1 and DS3 signals as defined in the Company's technical references may be terminated on this service. Other multiplexing formats must be converted at standard D4 format.
- C. A Trouble Location Charge as defined in 3.16. of this tariff will apply if a reported trouble is found to be in the customer's premises equipment.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.56. DIGITAL ACCESS CROSS CONNECT SERVICE, Continued**

**CENTRAL TELEPHONE SERVICE AREA ONLY**

**3.56.4. Rates and Charges**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
A. Service Establishment charge		\$1,700.00
B. DCD Port Charge, per access line		
1. Digital Circuit - DS0	\$6.21	
2. Digital Circuit - DS1	\$63.34	
3. Digital Circuit - DS3	\$750.00	
C. DCD Port Charge, per inter DCD channel		
1. Digital Circuit - DS0	\$12.42	
2. Digital Circuit - DS1	\$126.84	
3. Digital Circuit - DS3	\$1,500.00	
D. Transactions performed by the Company at the customer's request.		
1. Per customer request		\$12.16
2. Per transaction performed within a request		\$7.00

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**3.56. DIGITAL ACCESS CROSS CONNECT SERVICE, Continued**

**CENTRAL TELEPHONE SERVICE AREA ONLY**

**3.56.4. Rates and Charges, Continued**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
E. Sub-rate Multiplexing		
1. Up to twenty 2.4 kbps services	\$172.50	
2. Up to Ten 4.8 kbps services	\$86.25	
3. Up to five 9.6 kbps services	\$43.15	
F. Multi Junction Unit	\$2.50	

**3.57. D-4 CHANNEL SERVICE**

**CENTRAL TELEPHONE SERVICE AREA**

**3.57.1. General**

A. This tariff is to provide Point-to-Point D-4 channel service.

B. The service will support DDS-2 service. The service is not speed specific.

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**3.57. D-4 CHANNEL SERVICE, Continued**

**CENTRAL TELEPHONE SERVICE AREA**

**3.57.1. General, Continued**

C. The channel unit can be used on an analog or digital circuit and is located at the customer's premises.

D. The rates shown are in addition to the normal 1.544 Mbps rates.

**3.57.2. Rates and Charges**

		Monthly Rate	Nonrecurring Charge
A.	D-4 Channel Equipment		
1.	D-4 Multiplexer		
	(a) 24 channel	\$88.70	\$1,200.00
	(b) 48 channel	\$176.40	\$1,200.00
	(c) 96 channel	\$257.10	\$1,200.00
2.	Channel Unit, per equipped channel	\$26.15	\$30.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.57. D-4 CHANNEL SERVICE, Continued**

**3.57.2. Rates and Charges, Continued**

		<b>Monthly Rate</b>	<b>Nonrecurring Charge</b>
<b>B. D-4 Channel Equipment - Optional</b>			
1.	SU-X Control Maintenance Unit (1 per 48 channels)	\$39.90	\$30.00
2.	DSU-HR Data Port for Fractional T1 Service	\$21.85	\$30.00
3.	DSU-DP-2 Data Port with Secondary Channel Sync and Async Speeds	\$22.05	\$30.00
4.	USA-DS0/T0SU Universal Switched Access Data/Voice Card	\$104.40	\$30.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.58. PRIVATE LINE SERVICE - EXPEDITED ORDER CHARGE (UNITED TELEPHONE SERVICE AREA)**

**3.58.1. General**

- A. If a customer desires that service be provided on an earlier date than that which has been established for the service order, the customer may request that service be provided on an expedited basis. If the Company agrees to provide the service on an expedited basis, an Expedited Order Charge will apply.
- B. If the Company is subsequently unable to meet an agreed upon expedited service date, no Expedited Order Charge will apply unless the missed service date was caused by the customer.
- C. The Expedited Order Charge is based on the extent to which the service order has been processed at the time the Company agrees to the service date improvement and is calculated as follows:
- D. Based on the critical dates associated with the service order, the Company will determine which critical date will be next completed on the order. The critical dates tracked by the Company are as follows:
  - 1. Application Date (APP): The date the customer provides to the Company, (1) a firm commitment of service and (2) sufficient information to enable the Company to begin service provisioning. This is also the order date.
  - 2. Scheduled Issue Date (SID): The date that the order is to enter the Company's order distribution system.
  - 3. Loop Assignment and Make-up Date (LCAM): The date by which Local Loop Assignment and Make-up information must be available.
  - 4. Records Issue Date (RID): The date that all design and assignment information is to be sent to the central office and installation forces.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.58. PRIVATE LINE SERVICE - EXPEDITED ORDER CHARGE (UNITED TELEPHONE SERVICE AREA), Continued**

**3.58.1. General, Continued**

**D., Continued**

5. **Material Issue Date (MID):** The date material is shipped by the warehouse to field personnel for provisioning of service.
  6. **Designed, Verified, and Assigned Date (DVA):** The date by which field implementation groups must report that all documents and materials have been received.
  7. **Wired and Office Tested Date (WOT):** The date by which all intraoffice wiring is to be completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is to be installed and tested.
  8. **Plant Test Date (PTD):** The date on which overall testing of the service is to be started.
  9. **Due Date (DD):** The date on which service is to be made available to the customer.
- E. Using the table in B.3.d.(c)5 following and the critical date, as determined preceding, the Company will determine the percent of the provisioning interval not yet completed.
- F. The Company will apply this percentage to the sum of all the nonrecurring charges associated with the order and divide this sum by the number of days remaining in the original service interval.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.58. PRIVATE LINE SERVICE - EXPEDITED ORDER CHARGE (UNITED TELEPHONE SERVICE AREA), Continued**

**3.58.1. General, Continued**

G. The per day charges so developed will then be applied on a per day of improvement basis, per order, but in no event shall the charge exceed fifty percent of the total nonrecurring charges associated with the service order.

**3.58.2. Expedited Order Charge Billing Percentages**

**TYPE SERVICE/CRITICAL**

Dates	After.	SID	LCAM	RID	MID	DVA	WOT	PTD	DD
	Before:	LCAM	RID	MID	DVA	WOT	PTD	DD	
Voice Grade		93.0	88.0	84.0	80.0	71.0	48.0	16.0	0.0
Translink Service		75.0	69.0	65.0	60.0	48.0	33.0	14.0	0.0

**3.59. FRAME RELAY SERVICE**

**3.59.1. General**

- A. Frame Relay Service (FRS) is a "fast packet" network service that permits the transmission of data at speeds up to 1.544 Mbps using permanent virtual circuits.
- B. Permanent Virtual Circuits (PVCs) are logical circuits that define a specific bi-directional path for data sent by the customer to another location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined over a single access line, thereby providing a single access line the capability to transmit data to multiple destinations.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.1. General, Continued**

- C. In the operation of Frame Relay Service, Customer Premises Equipment (CPE) such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.
- D. The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.
- E. Frame Relay Service conforms to the International Telecommunications Union (ITU), formerly the Consultative Committee for International Telegraph and Telephone (CCITT), and American National Standards Institute (ANSI) standards set forth in technical publications.
- F. Frame Relay Service, as provided for in this tariff section, is offered for intraLATA use only.
- G. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this tariff.
- H. The rates and charges set forth for Frame Relay Service provide for the furnishing of service where suitable facilities are available.

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### SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

#### 3.59. FRAME RELAY SERVICE, Continued

##### 3.59.2. Regulations

###### A. Explanation of Terms

1. Committed Information Rate (CIR) - A monthly rate, based on the amount of subscriber data throughput that the Telephone Company will support under normal network conditions. CIR is administered per PVC. Any data burst beyond the CIR may be labeled Discard Eligible (DE) if the data transfer rate exceeds the CIR of the PVC being used. If the frame Relay network develops congestion, the frames marked DE may be discarded.

In Frame Relay Service, the retransmission of discarded frames is administered by the CPE. The CIR ordered on a PVC connecting to a 56 Kbps Frame Relay Access Line (FRAL) may not exceed 48 Kbps.

2. Customer Designated Location (CDL) - The geographic location designated by the customer at which an access component of the customer's service is first considered to enter the Company's network.
3. Frame - A sequence of contiguous bits delimited by beginning and ending flag sequences.
4. Frame Relay Access Line (FRAL) - Frame Relay Access Line provides access to the Frame Relay Service (FRS) network, connecting customer facilities at the Network Interface with a corresponding Frame Relay Port. The FRAL includes the provision of a port.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

5. Permanent Virtual Circuit (PVC) - A Permanent Virtual Circuit (PVC) is a logical channel from one Frame Relay Port to another Frame Relay Port within the FRS Network. PVCs are provisioned on either 56 Kbps, 64 Kbps, or 1.544 Mbps ports, depending on the customer's data networking requirements. The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed.

A customer subscribing to a PVC will be referred to as the Controller of the FRAL. A customer may request data transmission capability to another customer. Both customers must have a FRAL. The Controller of the FRAL must have written permission from the Controller of the other FRAL in order to establish PVCs between the two customers. This document must be presented to the Company before the request can be processed. The FRAL and PVC are ordered and billed independently and can have different customers as Controllers. A request by one customer to discontinue a PVC does not result in the disconnection of the FRAL. Only the Controller of a FRAL may authorize a disconnect of that FRAL.

6. Port - In a Frame Relay Service, ports are the physical entry points for Access Lines and the originating and termination points for PVCs. Ports include the electronic equipment used in connecting these service elements to the FRS network. Ports enable customers to allocate bandwidth to applications as needed at customer-designated transmission speeds of up to 56 Kbps, 64 Kbps or 1.544 Mbps. Port access is included in the FRAL but may be purchased separately if connecting to a Telephone Company approved access method to the Frame Relay network.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.2. Regulations, Continued**

**A. Explanation of Terms, Continued**

7. Protocol - A specific set of rules, procedures or conventions relating to format and timing of data transmission between two devices. A standard procedure that two data devices must accept and use to be able to understand each other.

Protocols break a file into equal parts called blocks or packets. These packets are sent and the receiving computer checks the arriving packet and sends an acknowledgment back to the sending computer. When a block is damaged in transit, an error occurs. The purpose of a protocol is to set up a mathematical way of measuring if the block came through accurately; and if it didn't, ask the distant end to re-transmit the block.

8. Statistical Multiplexing - A multiplexing technique in which time slots are dynamically allocated on the basis of need rather than being predefined. The data is typically transmitted on a first come, first served basis.

- B. Frame Relay is provided to the customer in the form of the FRAL, PVC and the CIR. The FRAL forms the local access component which provides the customer access to the Frame Relay Network. A PVC must be ordered for transmission between any two locations. The CIR determines the speed the Telephone Company will support under normal operating conditions on a specific PVC.
- C. The Company does not undertake to originate data, but offers the use of its service components, where available, to customers for the purpose of transporting customer-originated data.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.3. Obligations of the Customer**

- A. The customer's Frame Relay compatible terminal equipment has the responsibility for error correction. Frame Relay Service nodes may discard frames with errors and may discard frames when the network supporting FRS is in a state of congestion.
- B. Where FRS is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by the Company. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety of Company employees or the public; damage, harm, require change in or alteration of the equipment or other services of the Company' interfere with the proper operation of the Company's equipment or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- C. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the FRS it offers and to assure that the service arrangement is in compliance with the regulations contained herein.
- D. It shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment that is used in conjunction with the FRS. The CPE shall be in compliance with rules and regulations as specified in this tariff.
- E. The customer shall be responsible for obtaining permission for the Company's agents or employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of the service, removing the service components of the Company.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.3. Obligations of the Customer, Continued**

- F. The customer shall be responsible for the payment of a nonrecurring Trouble Location Charge as found in 3.16. of this tariff.
- G. The customer may only use a Frame Relay Access Line with Frame Relay Service.

**3.59.4. Obligations of the Telephone Company**

- A. The responsibility of the Company shall be limited to furnishing network equipment suitable for FRS and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by the customer-provided equipment or system, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.
- B. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment, data unit or communications system provided by the customer or user. The Company is not responsible for adapting FRS to the technological requirements of any specific customer equipment.
- C. When a customer orders a PVC which is relayed to other Local Exchange Carriers, Interexchange Carriers or other Frame Relay networks, the Company will provide advisory assistance as a part of the establishment of this PVC.
- D. The Company shall not be responsible to the customer or user if changes in any of the equipment, operations or procedures of the Company used in the provision of Frame Relay Service render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements otherwise required by law.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.4. Obligations of the Telephone Company, Continued**

- E. The Company undertakes the responsibility to maintain and repair the service which it furnishes. Network equipment installed by the Company on the customer's premises shall be and remain the property of the Company. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interface with any network equipment installed by the Company without prior written consent by the Company.
- F. The Company, by written notice to the customer, may immediately discontinue the furnishing of FRS without incurring liability upon nonpayment of any sum due to the Company or a violation of any condition governing the furnishing of service.
- G. The Company has the service responsibility up to and including the network interface.

**3.59.5. Rates and Charges**

- A. The minimum contract period for Frame Relay Service is one month.
- B. When a customer orders additional PVCs, changes PVC assignments or changes the CIR on a PVC on a given FRS Port after the initial port installation, the Frame Relay PVC nonrecurring charge shall apply.

### SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

#### 3.59. FRAME RELAY SERVICE, Continued

##### 3.59.5. Rates and Charges, Continued

##### C. Service Rearrangements

Service rearrangements are changes to existing (installed) services which do not result in a change in the physical location of the network interface. Changes in the physical location of the network interface are treated as moves and are described and charged for as set forth herein.

##### 1. Additions to Service

- (a) When service elements are added to an existing service, the added elements must meet the minimum period requirements associated with the service to which they are added.
- (b) Related monthly rates and nonrecurring charges for addition(s) to service are the rates and charges in effect at the time of the addition(s).

- 2. Administrative Charge - An administrative charge will be applied whenever a change is made to a customer's Frame Relay configuration (including changes to existing group addressing) at the customer's request. Such changes are defined as those rearrangements necessary to add, delete, or rearrange the customer's configuration and changes of CIR on a PVC. Although multiple changes may be caused by such actions, only one administrative charge will apply.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.5. Rates and Charges, Continued**

**D. Rate Elements**

1. Frame Relay Access Line (FRAL) - A nonrecurring charge and monthly rate both based on the speed of the port connection (i.e., 56 Kbps, 64 Kbps or 1.544 Mbps) apply per port for each physical connection to the network supporting FRS. The FRAL includes the provision of a port.
2. Frame Relay Port (FRP) - A monthly rate based on the speed of the port connection (i.e., 56 Kbps, 64 Kbps or 1.544 Mbps) applies per port connection to the network supporting FRS. The port rate element can be used in lieu of the FRAL element if the customer has an alternative Company approved access to the Frame Relay Network.
3. Frame Relay PVC (FR-PVC) - A nonrecurring charge applies for the establishment of each PVC and for each subsequent order of PVC(s).
4. CIR - A monthly charge based on the desired Telephone Company supported speed of each PVC. The CIR ordered on a PVC connecting to a 56 Kbps FRAL cannot exceed 38.4 Kbps. The CIR ordered on a PVC connecting to a 64 Kbps FRAL cannot exceed 48 Kbps.
5. Administrative Charge - Applies to changes in a customer's network configuration such as additions or changes of PVCs. Although multiple changes can be caused by such actions, only one administrative charge applies.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.5. Rates and Charges, Continued**

**E. Term Discounts**

1. FRS is available on a month-to-month basis or under variable rate periods, with rates based on 36 and 60- month lengths.
2. FRS rates under any Term payment Plan are exempt from customer-initiated changes for the payment period selected. Rates in effect at the time the service is installed and/or as of the service order application date will be applicable until the contract expires. At the expiration date of the customer's payment period option, the customer may select a new payment period option at current rates or may revert to current month-to-month rates.
3. If the customer disconnects any portion of their Frame Relay service prior to the end of month 12, the customer will be liable for 100% of the payments remaining for the first twelve months and 50% of the payment remaining in the contract period.

If the customer disconnects any portion of their FRS after the end of the 12th month, the customer will be liable for 50% of the payments remaining for the remainder of the contract period. Termination Liability charges do not apply to requests for moves of service.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.5. Rates and Charges, Continued**

**F. Rates**

	<u>Nonrecurring</u>	<u>Monthly</u> <u>Rates</u>	<u>36</u> <u>Months</u>	<u>60</u> <u>Months</u>
1. Frame Relay Access Line and Port				
(a) 56 Kbps	\$590.00	\$117.20	\$110.00	\$100.00
(b) 64 Kbps	\$590.00	\$117.20	\$110.00	\$100.00
(c) 128 Kbps	\$750.00	\$225.00	\$215.00	\$205.00
(d) 256 Kbps	\$750.00	\$325.00	\$315.00	\$300.00
(e) 384 Kbps	\$750.00	\$400.00	\$385.00	\$370.00
(f) 1.544 Mbps	\$1,330.00	\$512.75	\$495.00	\$475.00
2. Frame Relay Port				
(a) 56 Kbps	\$200.00	\$55.00	\$51.00	\$45.00
(b) 64 Kbps	\$200.00	\$55.00	\$51.00	\$45.00
(c) 128 Kbps	\$360.00	\$100.00	\$95.00	\$88.00
(d) 256 Kbps	\$360.00	\$180.00	\$173.00	\$165.00
(e) 384 Kbps	\$360.00	\$235.00	\$227.00	\$215.00
(f) 1.544 Mbps	\$585.00	\$400.00	\$385.00	\$370.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.59. FRAME RELAY SERVICE, Continued**

**3.59.5. Rates and Charges, Continued**

**F. Rates**

	<u>Nonrecurring</u>	<u>Monthly Rates</u>
3. CIR, Per PVC		
(a) 2.4 Kbps	\$10.00	\$2.00
(b) 4.8 Kbps	\$10.00	\$2.00
(c) 9.6 Kbps	\$10.00	\$2.00
(d) 19.2 Kbps	\$10.00	\$4.00
(e) 38.4 Kbps	\$10.00	\$6.00
(f) 48 Kbps	\$10.00	\$8.00
(g) 64 Kbps	\$10.00	\$10.00
(h) 128 Kbps	\$10.00	\$14.00
(i) 256 Kbps	\$10.00	\$18.00
(j) 384 Kbps	\$10.00	\$22.00
(k) 512 Kbps	\$10.00	\$26.00
(l) 640 Kbps	\$10.00	\$30.00
(m) 768 Kbps	\$10.00	\$34.00
(n) 1.024 Mbps	\$10.00	\$50.00
4. Administrative Charge	\$50.00	--

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.60. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI)**

**3.60.1. General**

- A. ISDN-PRI is an IntraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture.
- B. ISDN-PRI provides a method of access to the telephone network called Primary Rate Interface. PRI is an ISDN based T1 link to the telecommunications network and provides integrated digital channels for voice, data and video applications. The service will initially provide connectivity between an ISDN PBX or other ISDN compatible Customer Premises Equipment (CPE) and a serving central office. The basic channel structure for PRI is twenty-three 64 Kbps B channels and one 64 Kbps D channel. The B channels may be used to connect the PBX or ISDN compatible CPE to the public circuit switched network (i.e., inward/outward calls, OutWats/TFC, or to tie lines, and FX service access lines). The D channel carries the signaling and call set-up information for the B channels.
- C. ISDN-PRI is a service for the transmission of digital signals only.
- D. Unless otherwise specified, the regulations for ISDN-PRI specified herein apply in addition to the regulations set forth in this tariff.
- E. ISDN-PRI is provided within a LATA from wire centers where appropriate ISDN facilities are available, as determined by the Company. Service inquiries will be necessary to determine availability. If new equipment or facilities and/or changes to existing equipment/facilities are required for the provision of this service, special construction charges will apply as specified in above, in addition to the applicable ISDN-PRI rates.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.60. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**3.60.2. Regulations**

- A. Provisioning of CPE that is compatible with the ISDN-PRI interface is the responsibility of the user.
- B. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN-PRI render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- C. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- D. Suspension of service is not permitted with this service.
- E. Regulations for Allowance of Interruptions apply as specified in Section 2 of this tariff.
- F. The minimum subscription period for which month-to-month PRI is furnished and for which charges are applicable is one month.
- G. OutWATS/TFC services utilizing ISDN-PRI, tie lines and FX/FCO are available in this tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.60. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**3.60.2. Regulations, Continued**

H. Verification and Emergency Interrupt service is not available for ISDN-PRI.

I. Telephone numbers transmitted via the Calling Line Information feature are intended solely for the use of the ISDN-PRI subscriber or user. Resale of this information is prohibited by this tariff.

J. Through Non-Facility Associated Signaling (NFAS), PRI can also be ordered with 24 B channels and no D channel. Under this option, the customer will order one ISDN-PRI service arrangement with 23 B channels and one D channel. Additional PRI services can then be provided with 24 B channels. The D channel on the initial PRI is used to control subsequent 24 B PRI circuits.

**3.60.3. Definitions**

A. B Channel - A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.

B. D Channel - A 64 Kbps digital signaling-only channel for call establishment and routing used for ISDN-PRI. c. 64 Kbps Clear Channel Capability - A B channel connection which provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

C. Virtual Facility Group(s) (VFG) - A VFG simulates lines and trunks in software. When VFG is accessed, the central office switch checks for the availability of virtual facilities. If none are available, the call is blocked. If a virtual facility is available, the call is re-translated, recorded and routed to the appropriate access service.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.60. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**3.60.4. Application of Rates**

- A. The Primary Rate Facility furnished between a Serving Wire Center and the customer's premises will be charged at rates and regulations contained elsewhere in this Tariff. All regulations of that tariff section will also apply.
- B. ISDN-PRI is available on a month-to-month basis or under variable rate periods, with rates based on lengths of 24-48 months, 49-72 months, or 73-96 months under conditions specified in this tariff except as modified following.
- C. ISDN-PRI service rates under any Term Payment Plan are exempt from customer-initiated changes for the payment period selected. Rates in effect at the time the service is installed and/or as of the service order application date will be applicable until the contract expires. At the expiration date of the customer's payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
- D. If a customer disconnects any portion of their ISDN-PRI service prior to the end of month 12, the customer will be liable for 100% of the payments remaining for the first twelve months and 50% of the payment remaining in the contract period. If a customer disconnects any portion of their ISDN-PRI service after the end of the 12th month, the customer will be liable for 50% of the payments remaining for the rest of the contract period. However, termination liability charges will not apply for customer requests for moves of service under Channel Services Payment Plans (CSPP) subject to the provisions in this tariff.



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.60. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI), Continued**

**3.60.4. Application of Rates, Continued**

- E. Nonrecurring charges for PRI facility will not be applicable for a PRI when upgrading an existing circuit to ISDN-PRI.
- F. The customer may be restricted to 56 Kbps B channel transmission in some locations of the Company's interoffice network.
- G. Touch tone charges are applicable per outgoing public switched network capable B channel as specified in this tariff. Subscriber Line Charges are applicable per public switched network capable B channel as specified in the Sprint Local Telephone Companies Interstate FCC#1 Access Tariff, Section 4.
- H. NFAS, D Channel Backup, and dynamic call-by-call connections to FX and tie lines may not be available in all areas.

**3.60.5. Service Components**

**A. The required components for ISDN-PRI are as follows:**

- 1. **Primary Rate Facility** - Provides a four-wire access loop from the customer premises to the serving wire center. The transmission characteristics of this loop support Clear Channel Capability.
- 2. **Primary Rate Access** - Provides the multiplexing to support up to 23 B channels at 64 Kbps and one D channel for signaling also at 64 Kbps. Up to 24 B channels at 64 Kbps can be provided for subsequent PRI's if the customer chooses the NFAS option.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.60. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**3.60.5 Service Components, Continued**

**A., Continued**

3. Primary Rate B Channels - Will provide circuit switched service that will allow either voice or data transmissions at up to 64 Kbps.
  - (a) Customers will be billed a Network Access Register (NAR) charge per capable B channel. NAR rates depend on the rate group and can be found in this tariff.
  - (b) Data transmission on the B channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may potentially be subjected to analog transmission or subrated to 56 Kbps.
  - (c) The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be OutWATS/TFC service, tie lines, and FX service. If ISA is used to dynamically connect B channels to FS, Tie and OutWATS, B channel charges are used in lieu of local channel charges for tie lines, FX, and OutWATS. Interoffice charges shall apply. The subscription to the services notes is in addition to the ISDN-PRI charges.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.60. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**3.60.5. Service Components, Continued**

**A., Continued**

4. Call-by-Call/Integrated Service Access (ISA) Feature Capability - Allows the customers to dynamically allocate the use of channels for ISDN-PRI services. The customer may also choose voice or data transmission on a per call basis. ISA charges are based on the number of Virtual Facility Groups (VFG) established in the Company's central office. The Company will apply a VFG charge for each call type requested by the customer, for example, Public Access (incoming, outgoing), private network traffic, TFC, FC, tie line. Additional VFG charges may be applicable if the customer wishes the Company to provide more call control in the central office.
  5. D Channel Access - Carries the signaling information for circuit switching needs of the ISDN B channels. Where end user access arrangements contain multiple PRI's the signaling in one interface structure may also carry signaling for B channels in another PRI structure without an activated D channel. The D channel contains Call Set Up, Call Tear Down, and Calling Number identification.
  6. D Channel Backup - Provides backup for the D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.
- B. Calling Line Information Delivery - This feature, inherent in PRI, provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D channel associated with incoming calls on a B channel(s) to a PBX. Calling Number Delivery Blocking is available as stipulated in 3.38. of this tariff.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.60. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE  
INTERFACE (ISDN-PRI), Continued**

**3.60.6. Rates and Charges**

	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months
A. Primary Rate Facility, each	Rates located above.				
B. PRI Access	\$300.00	\$325.00	\$275.00	\$250.00	\$225.00
C. B Channel United Telephone Service Area Exchanges Only	Rates based on NARs located above.				
	Central Telephone Service Area Exchanges Only Rates found above.				
D. ISA, per VFG	\$50.00	\$15.00	\$15.00	\$15.00	\$15.00
E. D Channel Access	\$500.00	\$150.00	\$130.00	\$120.00	\$110.00
F. D Channel Backup	\$300.00	\$150.00	\$130.00	\$120.00	\$110.00

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.60. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI), Continued**

**3.60.6. Rates and Charges, Continued**

**G. Move Charges**

1. A move charge will apply for each Primary Rate Facility moved to a new location in the same building. This move charge is an amount equal to one half of the nonrecurring charge, Service Change Charge and Premises Visit Charge, as found in 3.16. of this tariff.
2. A move charge will also apply for ISDN-PRI service moved to a new location in the Company's territory. This move charge is equal to the sum of all nonrecurring charges, including service establishment applicable to a new ISDN-PRI service installation at the new location, as found in Section 3.16. of this tariff.

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI)**

**3.61.1. General**

**A. Description**

ISDN-BRI Service is a stand alone service arrangement which uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, BRI provides the customer with the service capabilities and features as described following:

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.1. General, Continued**

**B. Service Capabilities**

Customers shall specify the configuration of ISDN-BRI using the following service capabilities:

1. Voice service on the B channel(s).
2. Circuit-switched data on the B channel(s) at speeds up to 64 Kbps.
3. Alternating circuit-switched voice and circuit-switched data on the same B channel.
4. D channel for signaling purposes only. Note: Packet service on D channel is not available at this time.
5. Extension Service - The Company will be responsible for assigning the serving central office to the customers.

In the event a customer's local serving central office is a non-conforming office, the Company may provide ISDN-BRI service from an alternative serving central office at an additional charge to the customers, where adequate facilities permit. By accepting service from an alternative central office, the customers acknowledge and agree to accept the calling scope of the alternative serving central office. The customers also agree to move their service to their local serving central office at such time as ISDN-BRI service becomes available at that central office. If the customer chooses not to relocate their service, appropriate Foreign Exchange charges will become applicable.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.1. General, Continued**

- C. Customers subscribing to ISDN-BRI must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premises equipment which is necessary for terminating a telephone circuit or facility at the customer premises.

**3.61.2. Regulations**

- A. This service is offered only where facilities and appropriate technology exists.
- B. Circuit-switched data calls will be billed on a flat rate basis. Toll charges shall apply when circuit-switched data or voice calls are made outside of the customer's designated local calling area.
- C. ISDN-compatible customer premises terminal equipment is required for proper operation. It is the customer's responsibility to provide necessary power and obtain such equipment.
- D. The temporary suspension of service provisions in Section 2 do not apply.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.2. Regulations, Continued**

- E. This service is available only from offices which have the necessary facilities to provide ISDN on the standard network platform. In the event that a customer is served by a non-conforming office, i.e., remote pair gain device, the Company may provide ISDN service from an alternative serving central office at an additional charge to the customer, where adequate facilities exist (extension service). Such provisioning may be elected where, at the discretion of the Company, service can be provided at a reasonable cost to the Company. By accepting the service, the customers accept the serving central office location assigned by the Company and agree to move their service to the local serving central office at such time as service is made available in that office or else they will be charged the additional FX charges applicable.
- F. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electronically compatible facilities available, or where existing facilities can be made electrically compatible when regenerated or extension service is provisioned at additional construction charges to be determined upon customer request.
- G. The Company will require a term agreement from the customer for a minimum period of twelve (12) months. If a customer terminates the service prior to that minimum period, the customer will be responsible for the balance of the amount that is due for a full twelve (12) months.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.2. Regulations, Continued**

- H. The tariff does not apply to the transmission of packet data on either the D channel or one of the B channels.
- I. ISDN-BRI service does not preclude Business or Residence Individual Exchange Access Line customers from originating or receiving circuit-switched voice calls from either inside or outside the service central office of their calling area. Where facilities are available, the customers will be able to originate and receive circuit-switched data calls outside of their service central office.
- J. For the safety and well-being of our customers, all ISDN customers are required to maintain a non-ISDN access line on the premises for emergency calls in the event of a loss of electrical power. Since ISDN customer-premises equipment is dependent upon commercial power and not the Telephone Company, it is essential to maintain a non-ISDN line for emergency access through the Company's public switched network.
- K. ISDN-BRI service is available for residence and business service.

**3.61.3. System Features**

- A. Configuration Group - associates a button or buttons of an ISDN CPE station to a feature or group of features. Each different terminal button arrangement requires that a different Configuration Group be assigned.

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.3. System Features, Continued**

**B. Calling Number ID**

- C. Capability Packages\*** - Through the North American ISDN Users' Forum, a set of ISDN Capability Packages have been defined and given a letter designation. Each of the Capability Packages describes a specific interface configuration, as well as the features and capabilities on that interface.

Detailed technical specifications are defined for each of the Capability Packages. These Capability Packages have been established to help simplify the ordering, provisioning, and installation of ISDN.

Customers shall subscribe to one of the following configurations specifying the assignment of each B channel.

1. **Package G**  
1 - B Voice Only  
1 - B Circuit-switched data only
2. **Package I - High speed data application only.** End points must support bonding (multiplexing) of the bearer channels up to 128 Kbps circuit-switched data.  
1 - B Circuit-switched data only  
1 - B Circuit-switched data only

\* ISDN terminal equipment must support the subscriber chosen configuration and is the customer's responsibility.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.3. System Features, Continued**

**C. Capability Packages, Continued**

3. Package K
  - 1 - B Circuit-switched data only
  - 1 - B Alternate voice/circuit-switched data
4. Package M
  - 1 - B Alternate voice/circuit-switched data
  - 1 - B Alternate voice/circuit-switched data

**D. Electronic Key Telephone Systems (EKTS):**

If terminating an ISDN-BRI line into an EKTS, the customer shall order one of the following Capability Packages (additional call offering is incorporated where available).

1. Package H
  - 1 - B Voice only
  - 1 - B Circuit switched data only
2. Package L
  - 1 - B Circuit-switched data only
  - 1 - B Alternate voice/circuit-switched data

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.3. System Features, Continued**

**E. Optional Services**

The ISDN-BRI offering provides the customer with the option to access the following features, where available:

1. Call Pickup - Originating and Terminating - Allows a station user to answer any call within an associated predesignated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.
2. Flexible Calling (CPE must support) -\*  
Hold/Retrieve
  - \* B-Channel Reservation
  - \* Three-Way Conference Calling
  - \* Add-on (previously held conference call)
  - \* Drop Last Call
  - \* Transfer
  - \* No Transfer Restriction
  - \* Consultation Hold
3. Additional Callback (Repeat Dial) - This feature provides automatic callback to last dialed number.
4. Additional Call Offering (ACO) - This feature allows multiple call appearances per telephone set. Example: A customer can put up to three calls on hold and receive another call on the phone, with all calling parties dialing the same telephone number.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.3. System Features, Continued**

**E. Optional Services, Continued**

5. Call Forwarding (Voice Mail users) - This feature provides the customer with Call Forward Busy and Call Forward Don't Answer with message waiting indicator. (CPE must be compatible.)

**3.61.4. Rates and Charges**

- A. The monthly rates for Service Capabilities apply per Service Capability Package provided.
- B. The Nonrecurring Charge applies per Service Capability Package for the installation and move of the ISDN-BRI and is in addition to the applicable Service Connection Charge(s).
- C. ISDN-BRI provides for one Configuration Group to be established at the initial implementation of service. Subsequent additions of Configuration Groups or in excess of one group on the initial establishment of service will be charged an installation charge per configuration group.
- D. A Secondary Charge, in addition to the Nonrecurring Charge, applies per ISDN-BRI service configuration for customer-requested changes, adding call appearances, adding or changing features in an existing configuration group, and adding or changing optional features.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.4. Rates and Charges, Continued**

**E. Rates\***

1.	<u>Residential</u>	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>
	Package G	\$200.00	\$45.00
	Package I	\$200.00	\$55.00
	Package K	\$200.00	\$55.00
	Package M	\$200.00	\$55.00
	Package H	\$200.00	\$45.00
	Package L	\$200.00	\$55.00
	Extension Service	N/C	\$15.00
2.	<u>Business</u>	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>
	Package G	\$200.00	\$45.00
	Package I	\$200.00	\$55.00
	Package K	\$200.00	\$55.00
	Package M	\$200.00	\$55.00
	Package H	\$200.00	\$45.00
	Package L	\$200.00	\$55.00
	Extension Service	N/C	\$25.00

\*These rates are in addition to the applicable R-1 or B-1 rate.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued**

**3.61. INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI), Continued**

**3.61.4. Rates and Charges, Continued**

**E. Rates\*, Continued**

3.	Optional Features**	Nonrecurring Charge	Monthly Recurring Charge
(a)	Call Pickup		\$1.00
(b)	Flexible Calling		\$3.00
(c)	Automatic Callback		\$2.00
(d)	Additional Call Offering (ACO)		\$3.00
(e)	Call Forwarding		\$1.00
(f)	Configuration Group	\$65.00	N/A

\*These rates are in addition to the applicable R-1 or B-1 rate.

\*\*Optional features may not be available in all areas. They will be provided where available.

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**ISG-Telecom  
Consultants**

A DIVISION OF  
STARNIST COMMUNICATIONS

VIA Airborne Express

December 15, 1998

Florida Public Service Commission  
Division of Communications  
Certification and Compliance Section  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0866

RE: Netcon Telcom, Inc.- Application for Authority

Dear Sir Madam:

Enclosed are an original and six (6) copies of Netcon Telcom, Inc.'s Application for original Authority to provide Alternative Local Exchange Services within the state of Florida ("Application"), including the company's proposed tariff and \$250.00 filing fee. This Application is filed in accordance with the rules of the Florida Public Service Commission, Chapter 25-24, Section 25-24.810, and PSC/CMU 8 (11/95). Pursuant to the enclosed motion for protective order, please note the Netcon Telcom's financial statements are enclosed under seal.

Please acknowledge receipt of this filing by file stamping and returning the extra copy of the first page of the Application in the self-addressed, stamped envelope provided for this purpose.

**ISG-TELECOM CONSULTANTS**

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MEMO

VOID AFTER 90 DAYS

AUTHORIZED SIGNATURE