



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: December 26, 2000
TO: Marlene Stern, Division of Legal Services
FROM: Jay B. Revell, Division of Economic Regulation
RE: Confidentiality requests by City Gas Company of Florida

FPSC; CLK - CORRESPONDENCE

✓ Administrative Parties Consumer

DOCUMENT NO. 16636-01

DISTRIBUTION:

I have reviewed the material in Document No. 15574-00, that City Gas Company of Florida has requested be classified as confidential. These materials were requested as part of the rate case for City Gas, Docket No. 000768-GU. These materials do appear to be confidential in nature since the documents contain information related to customers or potential customers of the utility. Public disclosure of these documents could result in financial harm to the Company.

JBR:slc

cc: Division of Appeals
Division of Records and Reporting

RECEIVED-FPSC
DEC 29 AM 10:30
RECORDS AND
REPORTING

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

M-E-M-O-R-A-N-D-U-M

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
00 DEC -6 PM 12:16
ECONOMIC REGULATION

DATE: December 6, 2000

TO: DIVISION OF APPEALS
 DIVISION OF COMPETITIVE SERVICES
 xx DIVISION OF ECONOMIC REGULATION
 DIVISION OF LEGAL SERVICES
 DIVISION OF POLICY ANALYSIS & INTERAGENCY LIAISON
 DIVISION OF REGULATORY OVERSIGHT
 DIVISION OF SAFETY & ELECTRIC RELIABILITY

FROM: DIVISION OF RECORDS AND REPORTING (Lockard)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 15574-00 (x-ref. 14633-00)

DESCRIPTION: Response to staff's 3rd request for production of documents,
Nos. 25 and 26

SOURCE: City Gas Company of Florida

DOCKET NO: 000768-GU

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

- ☒ The document(s) is (are), in fact, what the utility asserts it (them) to be.
- ☒ The utility has provided enough details to perform a reasoned analysis of its request.
- ☒ The material has been received incident to an inquiry.
- ☒ The material is confidential business information because

it includes:

- ☐ (a) Trade secrets;
- ☐ (b) Internal auditing controls and reports of internal auditors;
- ☐ (c) Security measures, systems, or procedures;
- ☐ (d) Information concerning bids or other contractual data, the disclosure of which would impair the efforts of the company to contract for services on favorable terms;
- ☐ (e) Employee personnel information unrelated to compensation, duties, qualifications, or responsibilities;
- ☐ (f) Tax returns or tax-related information;
- ☒ (g) Information relating to competitive interests, the disclosure of which would impair the competitive business of the provider of information.

☒ The material appears to be confidential in nature and harm to the company or its ratepayers will result from public disclosure.

☐ The material appears not to be confidential in nature.

☐ The material is a periodic or recurring filing and each filing contains confidential information.

Response prepared by: _____

Date: _____

cc: ☒ APP ☐ PAI
 ☐ CMP ☒ RAR
 ☐ ECR ☐ RGO
 ☐ LEG ☐ SER



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: December 20, 2000
TO: Marlene Stern, Division of Legal Services
FROM: Jay B. Revell, Division of Economic Regulation JBR
RE: Confidentiality requests by City Gas Company of Florida

RECEIVED-FPSC
00 DEC 20 PM 4:00
RECORDS AND REPORTING
FPSC, CLK - CORRESPONDENCE
Administrative Parties Consume.
DOCUMENT NO. 16636-01
DISTRIBUTION:

I have reviewed the materials in Document Nos. 16055-00, 16057-00, 16059-00, that City Gas Company of Florida has requested be classified as confidential. These materials were requested as part of the rate case for City Gas, Docket No. 000768-GU. These materials do appear to be confidential in nature since the documents contain information related to customers or potential customers of the utility. Public disclosure of these documents could result in financial harm to the Company.

JBR:slc

cc: Division of Appeals
Division of Records and Reporting ✓

ECR

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYO
DIRECTOR
(850) 413-6770

July 2000

Public Service Commission

M-E-M-O-R-A-N-D-U-M

DATE: December 15, 2000

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF COMPETITIVE SERVICES
xx _____ DIVISION OF ECONOMIC REGULATION
_____ DIVISION OF LEGAL SERVICES
_____ DIVISION OF POLICY ANALYSIS & INTERAGENCY LIAISON
_____ DIVISION OF REGULATORY OVERSIGHT
_____ DIVISION OF SAFETY & ELECTRIC RELIABILITY

FROM: DIVISION OF RECORDS AND REPORTING (Flynn)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 16059-00

DESCRIPTION: Exhibits 13 and 16 to staff's engineering report

SOURCE: City Gas Company of Florida

DOCKET NO: 000768-GU

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

X The document(s) is (are), in fact, what the utility asserts it (them) to be.

X

The utility has provided enough details to perform a reasoned analysis of its request.

X

The material has been received incident to an inquiry.

X

The material is confidential business information because it includes:

_____ (a) Trade secrets;

_____ (b) Internal auditing controls and reports of internal auditors;

_____ (c) Security measures, systems, or procedures;

_____ (d) Information concerning bids or other contractual data, the disclosure of which would impair the efforts of the company to contract for services on favorable terms;

_____ (e) Employee personnel information unrelated to compensation, duties, qualifications, or responsibilities;

_____ (f) Tax returns or tax-related information;

X (g) Information relating to competitive interests, the disclosure of which would impair the competitive business of the provider of information.

X

The material appears to be confidential in nature and harm to the company or its ratepayers will result from public disclosure.

The material appears not to be confidential in nature.

The material is a periodic or recurring filing and each filing contains confidential information.

Response prepared by: Greg R. Riddle

Date: 12/20/00

cc: X APP _____ PAI
_____ CMP X RAR
_____ ECR _____ RGO
_____ LEG _____ SER

ECK

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

M-E-M-O-R-A-N-D-U-M

DATE: December 15, 2000

TO: DIVISION OF APPEALS
 DIVISION OF COMPETITIVE SERVICES
 xx DIVISION OF ECONOMIC REGULATION
 DIVISION OF LEGAL SERVICES
 DIVISION OF POLICY ANALYSIS & INTERAGENCY LIAISON
 DIVISION OF REGULATORY OVERSIGHT
 DIVISION OF SAFETY & ELECTRIC RELIABILITY

FROM: DIVISION OF RECORDS AND REPORTING (Flynn)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 16057-00 (x-ref 15276-00)

DESCRIPTION: Response to No. 28 in staff's 4th request for production of
documents

SOURCE: City Gas Company of Florida

DOCKET NO: 000768-GU

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

 X

The document(s) is (are), in fact, what the utility asserts it (them) to be.

X The utility has provided enough details to perform a reasoned analysis of its request.

X The material has been received incident to an inquiry.

_____ The material is confidential business information because it includes:

_____ (a) Trade secrets;

_____ (b) Internal auditing controls and reports of internal auditors;

_____ (c) Security measures, systems, or procedures;

_____ (d) Information concerning bids or other contractual data, the disclosure of which would impair the efforts of the company to contract for services on favorable terms;

_____ (e) Employee personnel information unrelated to compensation, duties, qualifications, or responsibilities;

_____ (f) Tax returns or tax-related information;

X (g) Information relating to competitive interests, the disclosure of which would impair the competitive business of the provider of information.

X The material appears to be confidential in nature and harm to the company or its ratepayers will result from public disclosure.

_____ The material appears not to be confidential in nature.

_____ The material is a periodic or recurring filing and each filing contains confidential information.

Response prepared by: Ja. Russell 12/20/00
Date: _____

cc: X APP _____ PAI
_____ CMP ✓ RAR
_____ ECR _____ RGO
_____ LEG _____ SER

ECR

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

guy pink

Public Service Commission

M-E-M-O-R-A-N-D-U-M

DATE: December 15, 2000

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF COMPETITIVE SERVICES
xx _____ DIVISION OF ECONOMIC REGULATION
_____ DIVISION OF LEGAL SERVICES
_____ DIVISION OF POLICY ANALYSIS & INTERAGENCY LIAISON
_____ DIVISION OF REGULATORY OVERSIGHT
_____ DIVISION OF SAFETY & ELECTRIC RELIABILITY

FROM: DIVISION OF RECORDS AND REPORTING (Flynn)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 1605500 (x-ref 15633-00)

DESCRIPTION: Response to No. 24 in staff's 3rd request for production of documents

SOURCE: City Gas Company of Florida

DOCKET NO: 000768-GU

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

- ☒ The document(s) is (are), in fact, what the utility asserts it (them) to be.
- ☒ The utility has provided enough details to perform a reasoned analysis of its request.
- ☒ The material has been received incident to an inquiry.
- _____ The material is confidential business information because it includes:
- _____ (a) Trade secrets;
- _____ (b) Internal auditing controls and reports of internal auditors;
- _____ (c) Security measures, systems, or procedures;
- _____ (d) Information concerning bids or other contractual data, the disclosure of which would impair the efforts of the company to contract for services on favorable terms;
- _____ (e) Employee personnel information unrelated to compensation, duties, qualifications, or responsibilities;
- _____ (f) Tax returns or tax-related information;
- ☒ (g) Information relating to competitive interests, the disclosure of which would impair the competitive business of the provider of information.
- ☒ The material appears to be confidential in nature and harm to the company or its ratepayers will result from public disclosure.
- _____ The material appears not to be confidential in nature.
- _____ The material is a periodic or recurring filing and each filing contains confidential information.

Response prepared by: Se. R. 222

Date: 12/20/00

cc: ☒ APP ☐ PAI
☐ CMP ☒ RAR
☐ ECR ☐ RGO
☐ LEG ☐ SER

STATE OF FLORIDA

Commissioners:
E. LEON JACOBS, JR., CHAIRMAN
J. TERRY DEASON
LILA A. JABER
BRAULIO L. BAEZ
MICHAEL A. PALECKI



DIVISION OF THE COMMISSION CLERK
AND ADMINISTRATIVE SERVICES
BLANCA S. BAYO
DIRECTOR
(850) 413-6770

Public Service Commission

August 21, 2001

Richard D. Melson, Esquire
Hopping Law Firm
Post Office Box 6526
Tallahassee, Florida 32314

Re: Return of Confidential Documents to the Source, Docket No. 000768-GU

Dear Mr. Melson:

Commission staff have advised that confidential Document Nos. 14633-00, 15276-00, 15574-00, 15633-00, 16055-00, 16057-00, and 16059-00 filed on behalf of NUI City Gas Company of Florida can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kay Flynn".

Kay Flynn, Chief
Bureau of Records and Hearing Services

Enclosure

cc: Jay Revell, Division of Economic Regulation
Marlene Stern, Division of Legal Services

SIGNED FOR BY

A handwritten signature in dark ink, appearing to read "Jon Wood".

DATE

9/17/01

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action/Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA

Commissioners:
E. LEON JACOBS, JR., CHAIRMAN
J. TERRY DEASON
LILA A. JABER
BRAULIO L. BAEZ
MICHAEL A. PALECKI



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYO
DIRECTOR
(850) 413-6770

Public Service Commission

January 8, 2001

Richard D. Melson, Esquire
Hopping Green Sams & Smith, P.A.
Post Office Box 6526
Tallahassee, Florida 32314

Re: Return of Confidential Document to the Source, Docket No. 000768-GU

Dear Mr. Melson:

Commission staff have advised that confidential Document No. 15876-00 filed on behalf of City Gas Company of Florida, a division of NUI Corporation, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in black ink, appearing to read "Kay Flynn".

Kay Flynn, Chief
Bureau of Records

Enclosure

cc: Bob Freeman, Division of Regulatory Oversight
Denise Vandiver, Division of Regulatory Oversight

SIGNED FOR BY

A handwritten signature in black ink, appearing to read "Sally Sullivan".
(Sally Sullivan)

DATE

1/8/01

Case Assignment and Scheduling Record

Section 1 - Division of Records and Report... (RAR) Completes

Docket No. 000768-GU Date Docketed: 06/26/2000 Title: Request for rate increase by City Gas Company of Florida.

Company: City Gas Company of Florida

Official Filing Date: _____
Last Day to Suspend: _____

Expiration: _____

Referred to:
("()") indicates OPR)

ADM AFA APP CAF CMP CMU EAG (ECR) GCL LEG PAI RAR RGO SER WAW
_____ X _____ X _____ X _____

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module Al(a)

Staff Assignments

OPR Staff

Staff Counsel

OCRs ()

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Recommended assignments for hearing
and/or deciding this case:

Full Commission _____ Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with RAR: _____

Initials: OPR _____
Staff Counsel _____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
Current CASR revision level**

Due Dates

Previous Current

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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JC	JB		

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JC	JB	

DOCUMENT NO.
16636-01

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: _____

Date: / /

Case Assignment and Scheduling Record

Section 1 - Division of Records and Report (RAR) Completes

Docket No. 000768-GU Date Docketed: 06/26/2000 Title: Request for rate increase by City Gas Company of Florida.

Company: City Gas Company of Florida

Official Filing Date: _____
Last Day to Suspend: _____

Expiration: _____

Referred to:
("()" indicates OPR)

ADM AFA APP CAF CMP CMU EAG (ECR) GCL LEG PAI RAR RGO SER WAW
_____ X _____ X _____ X _____

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A1(a)

Staff Assignments

OPR Staff J Revell, M Brinkley, D Draper,
D Ging, L Iyamu, C Kummer,
P Lester, C Romig, L Romig,
M Springer, L Swain

Staff Counsel M Stern

OCRs (RGO) K Welch

(SER) N Witman

(CMP) W Makin

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Recommended assignments for hearing
and/or deciding this case:

Full Commission X Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with RAR: 07/10/2000

Initials: OPR _____
Staff Counsel _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
Current CASR revision level

0

Due Dates

Previous Current

1. MFRs and Company Testimony	NONE	08/25/2000
2. Revised CASR Due	NONE	09/08/2000
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	DS	CL	JC	JB	NC		
X							

- Prehearing Officer

Commissioners					ADM
DS	CL	JC	JB	NC	
					X

Where panels are assigned the senior Commissioner is Panel Chairman;
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: 20/12/2000

Date: 07/10/2000

Case Scheduling/Rescheduling Advice

Last Revised 09/11/2000 at 12:21

Page 1 of 1

Printed on 09/11/2000 at 13:26

To: ☒ Commissioner Jacobs ☒ Deputy Executive Director/Tech ☒ Safety & Electric Reliability Director
☐ Commissioner Jaber ☒ Appeals Director ☒ Records & Reporting Director
☒ Commissioner Baez ☒ Legal Director ☒ PAI Director
☐ New Commissioner-SC ☒ Economic Regulation Director ☒ Regulatory Oversight Director
☒ Executive Director ☒ Competitive Services Director ☒ Court Reporter
☒ Public Information Officer ☒ Consumer Affairs Director ☒ Staff Contact - Jay Revell

From: Office of Chairman Terry Deason

Docket Number: 000768-GU

Docket Title: Request for rate increase by City Gas Company of Florida.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing		10/23/2000	Dade County	6:00 PM - 8:00 PM
Service Hearing		10/24/2000	St. Lucie County	12:00 PM - 2:00 PM
Service Hearing		10/25/2000	Brevard County	12:00 PM - 2:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	DS	JC	JB	BZ	SC		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	DS	JC	JB	BZ	SC		
		X		X			

Prehearing Officer

Commissioners					
DS	JC	JB	BZ	SC	ADM

Commissioners					
DS	JC	JB	BZ	SC	ADM
					X

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

The Oct. 25th Brevard County Service Hearing is for Com. BAEZ ONLY!!!

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 000768-GU Date Docketed: 06/26/2000 Title: Request for rate increase by City Gas Company of Florida.

Company: City Gas Company of Florida

Official Filing Date: _____
Last Day to Suspend: _____

Expiration: _____

Referred to:
("()" indicates OPR)

ADM AFA APP CAF CMP CMU EAG (ECR) GCL LEG PAI RAR RGO SER WAW
_____ X _____ X _____ X _____

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module Al(a)

Staff Assignments

OPR Staff J Revell, M Brinkley, D Draper,
D Ging, L Iyamu, C Kummer,
P Lester, C Romig, L Romig,
M Springer, P Stallcup, L Swain

Staff Counsel M Stern

OCRs (RGO) K Welch

(SER) N Witman

(CMP) W Makin

()

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Recommended assignments for hearing
and/or deciding this case:

Full Commission X Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with RAR: 07/10/2000

Initials: OPR _____
Staff Counsel _____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
Current CASR revision level**

0

Due Dates

Previous Current

1. FAW Notice of Service Hearings	NONE	09/26/2000
2. Staff Recommendation - Suspend/Int Rates	NONE	10/05/2000
3. Order Establishing Procedure	NONE	10/16/2000
4. Agenda - Interim	NONE	10/17/2000
5. Service Hearing (Dade County - JC, BZ)	NONE	10/23/2000
6. Service Hearing (St. Lucie County - JC, BZ)	NONE	10/24/2000
7. Service Hearing (Brevard County - BZ)	NONE	10/25/2000
8. Audit Report Due	NONE	10/31/2000
9. Standard Order - Interim	NONE	11/09/2000
10. Staff Recommendation - Final Rates	NONE	01/04/2001
11. Agenda - Final Rates	NONE	01/16/2001
12. Standard Order	NONE	02/05/2001
13. Close Docket or Revise CASR	NONE	03/05/2001
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Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	DS	JC	JB	BZ	XX		
X							

- Prehearing Officer

Commissioners					ADM
DS	JC	JB	BZ	XX	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman;
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: JD / sm

Date: 09/13/2000

ORIGINAL

000768-GU

545 Kale Street
Satellite Beach, FL 32937
September 11, 2000

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee FL 32399 0850



Dear Sir:

I am asking that you deny the rate increase requested by City Gas Co. for the investment improvements they have made to their distribution services. Investment expenditures made in their distribution network are rightfully stockholder investments in their business. Conducting business in this manner is like a customer giving United Parcel Service a truck and then paying UPS a monthly fee on that truck! No other business that I know of bills it's customer for a capital equipment expenditure and then includes this gift from it's customer back into the rate base to charge the customer again for the gift that the customer just gave to the company.

In the past the Florida Public Service Commission has allowed City Gas Co. these gifts for capital improvements. It is like clockwork. They come back with their hands out every two years. City Gas Co. must not be allowed to continue to benefit from consumer subsidized expenditures. Their bills are very well structured to relieve the company from any risk of capital losses. The consumer pays adjusted fuel charges, depreciation charges, meter reading charges, and a fixed fee for just being hooked to the distribution system even if the customer does not use any gas.

Please help us, the City Gas Co. consumers, and demonstrate that you are willing to stop this price gouging.

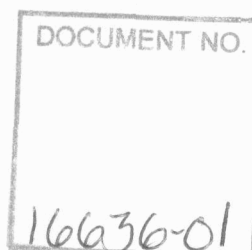
When I purchased my home my summer gas bill was about \$6.00 per month. Now my summer gas bill is about \$24.00 per month for just hot water! That is very close to a 400 percent City Gas Co. increase!

Your charter is to protect the Florida consumer from price gouging while at the same time assuring utility companies a fair return on their investment funds, not the consumer's.

This undeserved rate increase will also increase FPL's fuel costs. FPL will then want another increase to cover these additional City Gas Company charges.

Please deny this gouging rate increase requested by City Gas Co.

Bruce Bodin
Bruce Bodin



ORIGINAL

APP _____
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CMP I _____
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OPC _____
PAI _____
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SEC _____
SER I _____
OTH _____

545 Kale Street
Satellite Beach, FL 32937
September 11, 2000

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee FL 32399 0850

Dear Sir:

I am asking that you very, very carefully examine the rate increase requested by Florida Power and Light Co. for increased cost of fuel it claims to have incurred. Please also examine FPL rates for the period when fuel costs were at ten year lows to determine if their billing was honest. When fuel rates decline again will you assure that FPL fuel rates will reflect these lower costs or will FPL reap the difference?

Also since FPL is a City Gas customer, any rate increase you give to City Gas will give FPL an excuse to raise FPL consumer our rates again.

Please help us, the FPL consumers, and demonstrate that you are willing to stop any price gouging.

Bruce Bodin
Bruce Bodin

ORIGINAL

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

RECORDS AND
REPORTING

00 OCT -4 PM 4:11

RECEIVED-FPSC

Public Service Commission

October 4, 2000

Mr. Richard D. Melson
Hopping Green Sams & Smith, P.A.
P. O. Box 6526
Tallahassee, Florida 32314

RE: Docket No. 000768-GU - Request for Rate Increase by City Gas Company of Florida

Dear Rick,

The purpose of this letter is to transmit the Commission staff's approval of the three draft notices you submitted pursuant to Rule 25-22.0406, Florida Administrative Code. Each notice satisfied the rule requirements.

In accordance with Rule 25-22.0406(4), Florida Administrative Code, the Commission staff reviewed the Rate Case Synopsis, as revised on September 28, 2000. A copy of the approved version is enclosed with this letter. The synopsis satisfies the requirements of the rule, and the information contained therein accurately represents City Gas's rate case filing. Therefore, we approve the Rate case Synopsis, as amended, for distribution.

In accordance with Rule 25-22.0406(5), Florida Administrative Code, the Commission staff reviewed the Notice to Customers submitted on September 21, 2000. The notice satisfies the requirements of the rule, and the information contained therein accurately represents City Gas's rate case filing. Therefore, we approve the Notice to Customers for mailing to the customers as required by the rule.

Finally, in accordance with Rule 25-22.0406(6), Florida Administrative Code, the Commission staff reviewed the Notice of Service Hearings submitted on September 21, 2000. The notice satisfies the requirements of the rule. Therefore, we approve the Notice of Service Hearings for newspaper publication as required by the rule.

If you have any questions about these approvals, please call me at (850) 413-6230.

Sincerely,

A handwritten signature in cursive script that reads "Marlene K. Stern".

Marlene K. Stern

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action/Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

CITY GAS COMPANY OF FLORIDA**RATE CASE SYNOPSIS****DOCKET NO. 000768-GU**

City Gas Company of Florida (the "Company") is a natural gas utility providing natural gas service and gas transportation service to over 100,000 customers in Miami-Dade, Broward, Brevard, St. Lucie, Indian River and Martin Counties. The Company is a division of NUI Corporation, headquartered in New Jersey, which operates natural gas distribution systems in six states: Florida, New Jersey, New York, Pennsylvania, Maryland and North Carolina.

On August 25, 2000, the Company filed a request for a rate increase with the Florida Public Service Commission ("Commission"). Under Florida law, the Commission regulates the rates, charges and service provided by natural gas utilities in the state. The case has been assigned Docket No. 000768-GU.

The Company is entitled by law to receive a reasonable return on its property used and useful in the public service. The Company's existing rates and charges are inadequate to provide fair and reasonable compensation for the services it provides to the public. The Company's existing return denies the Company the financial strength and integrity necessary to undertake capital additions designed to improve the Company's quality of service and to extend that service to more customers.

The general reasons for the request for an increase in rates are:

- 1) The Company's natural gas throughput from residential and industrial customers has not grown at the rate projected in its last rate case.
- 2) The Company has incurred significant capital additions that need to be recognized in rate base so that an adequate return on this investment can be obtained.
- 3) The Company's operating expenses have increased due, among other things, to inflation and ordinary customer growth.

A comparison of the proposed final rates with the rates in effect prior to the Company's request is attached. Also attached is a copy of the Executive Summary filed as part of the Company's rate application.

Pursuant to Florida law, the Company has chosen to have its request for a rate increase processed under the Commission's procedures governing Proposed Agency Action. Under this procedure, the staff of the Commission will first review the Company's request for interim rate relief and will make a recommendation to the Commission on the amount of the interim increase, if any, to be granted while the Commission considers the application for permanent rate relief. The Commission will consider its staff's recommendation at one of its regularly scheduled bi-weekly

City Gas Company of Florida
Rate Case Synopsis
Page 2

Agenda Conferences in Tallahassee, Florida within 60 days after the Company's petition was filed. The Commission is currently scheduled to consider the Company's request for interim rate relief on October 17, 2000. Any interim increase granted will be held by the Company subject to refund pending the Commission's final decision on permanent rates.

The staff of the Florida Public Service Commission will conduct a detailed review and investigation of the Company's request for permanent rate relief and will perform an audit of the Company's books. In addition, the Commission will conduct service hearings in Miami Dade, St. Lucie and Broward Counties to take testimony from customers on the Company's quality of service and on other matters pertaining to the Company's rate request. Following completion of this investigation and the customer hearings, the Commission staff will make a recommendation to the Commission on what rate relief, if any, should be granted. The Commission will act on its staff's recommendation at another Agenda Conference in Tallahassee within five months after the Company's petition was filed. The Commission is currently scheduled to consider the permanent rate request on January 16, 2001.

The major issues to be considered by the Commission in this case will include the determination of the proper rate base, net operating income, earned rate of return, fair and reasonable rate of return, the proper rate structure, and the quality of service provided by the Company.

After the Commission votes on the Company's rate request, it will issue an Order on Proposed Agency Action containing its findings and conclusions. Substantially affected persons have 21 days after the written order is issued to decide whether to accept the Commission's decision or to request a formal hearing. If no party protests the order, the Commission's decision becomes final, the new rates go into effect, and the case is closed. If there is a protest, the case will proceed to a formal hearing process, which must be completed within eight months after the date the protest was filed.

If a protest is filed by a party other than the Company, the Company has the right to place its requested permanent rates in effect, subject to refund, until the case is concluded.

Service hearings have been scheduled in Miami-Dade, St. Lucie and Broward Counties as follows:

Monday, October 23, 2000

6:00 p.m. - 8:00 p.m.

Miami-Dade County

Embassy Suites Hotel-Miami International Airport

3974 S. River Drive

Miami, FL 33142

Tuesday, October 24, 2000

12:00 p.m. - 2:00 p.m.

St. Lucie County

City Gas Company of Florida
Rate Case Synopsis
Page 3

Holiday Inn-Port St. Lucie
10120 South Federal Highway
Port St. Lucie, FL 34952

Wednesday, October 25, 2000
12:00 p.m. - 2:00 p.m.
Brevard County
School Board of Brevard County
Board Room
2700 Judge Fran Jamieson Way
Viera, FL 32940-6699

The following is the current rate case schedule established by the Commission that contains all the critical events and dates. This schedule is subject to change by the Commission.

Staff Recommendation on Interim Rates	10/5/00
Order Establishing Procedure	10/16/00
Agenda Conference on Interim Rates	10/17/00
Service Hearing - Miami-Dade County	10/23/00
Service Hearing - St. Lucie County	10/24/00
Service Hearing - Brevard County	10/25/00
Audit Report Due	10/31/00
Standard Order on Interim Rates	11/9/00
Staff Recommendation on Final Rates	1/04/01
Agenda Conference on Final Rates	1/16/01
Proposed Agency Action Order on Final Rates	2/5/01

More detailed information on the Company's proposed rate increase is contained in the complete minimum filing requirements, located at the following Company offices:

City Gas Company of Florida
955 East 25th Street
Hialeah, Florida 33013-3498

City Gas Company of Florida
1304 S.W. Bayshore Boulevard
Port St. Lucie, Florida 34983-2297

City Gas Company of Florida
4180 South U.S. Highway No. 1
Rockledge, Florida 32955-5309

City Gas Company of Florida
Rate Case Synopsis
Page 4

Inspection of the filing at any of these offices may be conducted during normal business hours (8:00 a.m. - 5:00 p.m., Monday - Friday).

Any customer comments regarding the Company's service or the proposed rate increase should be addressed to:

Director, Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Such comments should refer to Docket No 000768-GII, which is the docket number that has been assigned to this proceeding.

For your information, we are also providing the address and telephone number of the Florida Public Service Commission's Consumer Affairs Division:

Division of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

1-800-342-3552 (Toll Free Number)

Company personnel may be contacted to answer questions concerning the rate request at the address shown on your gas service bill, or by calling the following telephone number:

1-800-347-4427 Extension 5222

1508
City Gas Company of Florida
Rate Case Synopsis
Page 5

COMPARISON OF PRESENT AND PROPOSED RATES

	<u>Present Rates</u>	<u>Proposed Rates</u>
RESIDENTIAL:		
Customer charge	\$ 7.00	\$ 7.50
Energy charge per therm	\$.46349	\$.54709
GAS LIGHTING:		
Customer charge	\$ —	\$ —
Energy charge per therm	\$.46349	\$.54709
COMMERCIAL AND INDUSTRIAL FIRM:		
Customer charge	\$ 17.00	\$ 20.00
Energy charge per therm	\$.20259	\$.26549
LARGE COMMERCIAL FIRM:		
Customer charge	\$ 35.00	\$ 50.00
Energy charge per therm	\$.16336	\$.19839
INTERRUPTIBLE PREFERRED:		
Customer charge	\$ 50.00	\$ 100.00
Energy charge per therm	\$.12757	\$.16500
NATURAL GAS VEHICLES:		
Customer charge	\$ 12.00	\$ 15.00
Energy charge per therm	\$.14119	\$.17500
SMALL COMMERCIAL TRANSPORTATION:		
Customer charge	\$ 17.00	\$ 25.00
Transportation charge per therm	\$.20259	\$.26549
COMMERCIAL TRANSPORTATION:		
Customer charge	\$ 50.00	\$ 55.00
Transportation charge per therm	\$.16336	\$.19839

City Gas Company of Florida
Rate Case Synopsis
Page 6

COMPARISON OF PRESENT AND PROPOSED RATES

	<u>Present Rates</u>	<u>Proposed Rates</u>
INTERRUPTIBLE TRANSPORTATION:		
Customer charge	\$ 175.00	\$ 175.00
Transportation charge per therm	\$.12757	\$.16500
CONTRACT - INTERRUPTIBLE TRANSPORTATION:		
Customer charge	\$ 175.00	\$ 175.00
Transportation charge per therm	\$.12757	\$.16500
INTERRUPTIBLE LARGE VOLUME - TRANSPORTATION:		
Customer charge	\$ 400.00	\$ 400.00
Transportation charge per therm	\$.08252	\$.12000
CONTRACT INTERRUPTIBLE LARGE VOLUME - TRANSPORTATION:		
Customer charge	\$ 400.00	\$ 400.00
Transportation charge per therm	\$.08252	\$.12000
CONNECT AND DISCONNECT CHARGES:		
Residential	\$ 20.00	\$ 30.00
Non-residential	\$ 45.00	\$ 60.00
OTHER CHARGES:		
Change of Account Number:	\$ 15.00	\$ 20.00
Collection Charge:	\$ 15.00	\$ 15.00
Returned Check Charge:	\$ 15.00 or 5%	\$ 25.00 or 5%

proper, and pick up the rocks, and re-insure me for my plant. I saved "the evidence" for quite a while. Finally gave up.

So I don't feel they're been responsible, and don't deserve a rate hike.

Plus of course I don't want to pay a higher rate.

Harriet D. Enory

RECORDS AND
REPORTING

03 OCT 17 AM 10:35

RECEIVED-FPSC

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

00 OCT 17 AM 9:22

MAIL ROOM

APP
CAF
CMP
COM
CTR
ECR
LEG
OPC
PAI
RGO
SEC
SER
OTH

272 E. 36th St.
Hialeah, FL 33013
Oct. 13, 2000

000768-G4

Director, Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Regarding City Gas Co, of Florida, Hialeah branch. I don't feel they have always been responsible. A couple of years ago they had a company do work for them which required them to enter my back yard. My yard is fenced, but there are 2 gates in fence, 1 each side of my house. Admittedly it was faster for the man to jump over my back fence, which my daughter saw him do. He landed on - and killed a plant I'd paid \$25 for. They dug a trench to the back of my house, and left a lot of rocks on top. (which I asked them to pick up and eventually I did.) They left a patio square unweeded, and it is over worse now. I called and wrote to the man Alvas told was in charge of that at City Gas, asked them to make my patio stone

M E M O R A N D U M

October 20, 2000

✓
RECEIVED-PPSC
00 OCT 20 PM 12:36
RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (M. STERN) *MKS RUE*

RE: DOCKET NO. 000768-GU - REQUEST FOR RATE INCREASE BY CITY
GAS COMPANY OF FLORIDA.

Attached is A NOTICE OF CUSTOMER HEARING to be issued in the
above-referenced docket. (Number of pages in notice - 3)

MKS/jb

cc: Division of Economic Regulation
Division of Regulatory Oversight
Division of Safety and Electric Reliability
Division of Competitive Services
I:000768n1.mks

- Scanned & made -
- Sent to Reorganization

*Saved from local
fax to CO. + AH:
brought to us by 3:30
Sent via mail to
Public officials and
Notice list. Fax
was tied up due to a
memo from legal.
The memo pertained
to the call in number of
a morning hearing.
(About 750 faxes in due)*

NO.	COMM.	PAGES	FILE	DURATION	X/R	IDENTIFICATION	DATE	TIME	DIAGNOSTIC
54	OK	006	810	00:01:38	XMT	614075984241	OCT-17	09:55	C107A2009A070
55	OK	003	811	00:00:40	RCV		OCT-17	09:57	C407C0009A070
56	OK	004	813	00:01:29	XMT	613058531949	OCT-17	11:02	0107A20008070
57	OK	003/003	812	00:02:27	XMT	918009169927	OCT-17	11:04	0107A2000A030
58	OK	001	814	00:00:24	RCV		OCT-17	11:08	0507C0000A070
59	OK	001/001	815	00:00:52	XMT	619417318585	OCT-17	11:39	0100A20001030
60	OK	002	816	00:02:06	RCV	281 274 7710	OCT-17	12:50	050FC0000A070
61	OK	002	817	00:00:27	RCV	202 659 1931	OCT-17	13:22	050FC0000BCB0
62	OK	002	818	00:00:42	RCV	305 530 9417	OCT-17	14:33	0507C0000A070
63	OK	001	819	00:00:40	RCV	404 876 1269	OCT-17	15:00	0507C00008070
64	420	000	820	00:00:42	RCV		OCT-17	15:52	0000C00000000
65	420	000	821	00:00:42	RCV		OCT-17	15:56	0000C00000000
66	OK	001	822	00:00:21	RCV	850 681 9012	OCT-17	15:57	0507C0000A070
67	OK	001	823	00:01:14	RCV	3342227785	OCT-17	16:41	0507C0000A010
68	OK	001	824	00:00:31	RCV	904 222 7952	OCT-17	17:24	0502C00001070
69	OK	002	825	00:00:30	XMT	BELLSOUTH	OCT-18	08:41	8107A2000A070
70	OK	008	826	00:04:38	XMT	613342227785	OCT-18	08:51	A107A2000A070
71	OK	004	827	00:02:44	XMT	918005721014	OCT-18	09:25	0007A20008010
72	OK	008	828	00:01:16	XMT	618138734771	OCT-18	09:33	C107A20008BDB0
73	OK	001	829	00:00:35	RCV	850 224 8551	OCT-18	10:24	0507C0000A030
74	OK	001	830	00:00:29	RCV	850 224 0580	OCT-18	11:27	050FC0000A070
75	420	000	831	00:00:42	RCV		OCT-18	14:15	0000C00000000
76	STOP	000	832	00:00:00	XMT	94253415	OCT-18	14:21	0000000000000
77	634	000/012	833	00:00:00	XMT	94258551	OCT-18	14:27	0000000000000
78	OK	012/012	834	00:01:36	XMT	92248551	OCT-18	14:47	E107A2000BDC0
79	OK	003	835	00:01:23	RCV		OCT-18	15:07	050FC00001070
80	STOP	000	836	00:00:00	XMT	618136795822	OCT-19	08:43	0000000000000
81	OK	015	837	00:03:20	XMT	618138734771	OCT-19	08:45	C107A20008BDB0
82	OK	002	838	00:00:17	XMT	92248551	OCT-19	08:51	E107A2000BDC0
83	OK	001	839	00:00:32	RCV	904 222 7952	OCT-19	09:00	0502C00001070
84	OK	008	840	00:06:04	XMT	AUSLEY LAW FIRM	OCT-19	09:52	F102A20001010
85	OK	001	841	00:00:26	RCV		OCT-19	10:01	C407C0009A030
86	420	000	842	00:00:42	RCV		OCT-19	11:20	0000C00000000
87	OK	001	843	00:00:26	RCV	7573694500	OCT-19	14:00	0507C0000A070
88	OK	002	844	00:00:37	XMT	94136913	OCT-19	14:09	0107A20001070
89	OK	004	845	00:00:29	RCV	DIV OF LICENSING	OCT-19	14:27	C507C0008BCD0
90	OK	002	846	00:00:34	RCV	202 331 1024	OCT-19	14:38	0507C0000BC50
91	OK	001	847	00:00:37	RCV	904 329 0447	OCT-19	15:15	0507C00009030
92	OK	001	848	00:00:44	RCV	256 650 3969	OCT-19	15:41	050FC0000A070
93	407	007	849	00:02:38	XMT	612023311024	OCT-19	16:02	7107A2000BD50
94	OK	004/011	849	00:00:50	XMT	612023311024	OCT-19	16:08	7107A2000BD50
95	OK	007	850	00:03:04	RCV	850 4878483	OCT-19	16:19	050FC0000A030
96	OK	007	851	00:03:42	XMT	MCWHIRTER LAW	OCT-20	08:13	0107A2000A070
97	OK	001	852	00:00:44	RCV	8504251942	OCT-20	09:59	0502C00001030
98	OK	001	853	00:00:30	RCV	2024247645	OCT-20	12:32	0507C0000A070
99	OK	003	854	00:00:34	RCV	18566625342	OCT-20	15:13	0507C0000ACB0
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01	STOP	000/004	855	00:00:00	XMT	98775282	OCT-20	15:20	0000000000000
02	OK	004/004	856	00:00:36	XMT	HOPPING LAW	OCT-20	15:21	E107A2000BDE0
03	OK	004	858	00:02:08	XMT	98772132	OCT-20	15:22	2107A2000A020

-FPSC RAR (850-413-6770) -

Gary C. Porter
9971 Belville Road
Miami, Florida 33157

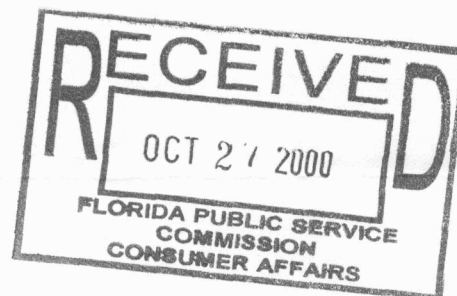
RECEIVED-FPSC

00 OCT 27 PM 4:57

CORDS AND
REPORTING

October 22, 2000

Director, Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850



RE: Docket Number 000768-GU

Dear Director:

I received the NUI City Gas Company proposal of the new rate hike. I am opposed to any rate hike. In the two years I have been using NUI, my gas bill has more than doubled. NUI wants to increase the Basic Service Charge rate from \$7.00 to \$7.50. In addition, NUI wants to increase the Energy charge per therm rate from \$0.46349 to \$0.54709. Upon reviewing my current bill not only am I not being charged the current rate of \$0.46349, but am very close to being charged the proposed increase rate. As you can see in the enclosed copy of my statement from NUI, I am being billed at a rate of .54555. According to the Comparison of Present and Proposed Rates, I am being charged the proposed rate prior to it being approved. Should I expect to be charged a higher rate than that which is proposed once it is approved?

Sincerely,

A handwritten signature in cursive script, appearing to read "Gary C. Porter".

APP _____
CAF _____ Gary C. Porter
CMP _____
COM _____ cc: Division of Consumer Affairs
CTR _____
ECR Tutor
LEG 1
OPC _____
PAI _____
RGO _____
SEC _____
SER _____
OTH _____

ORIGINAL

ORIGINAL

Mr. Frederick Booth Reese
12990 NE Miami Court
North Miami, Florida 33161-4541
(305) 681-2417
reeseffb@bellsouth.net

October 28, 2000

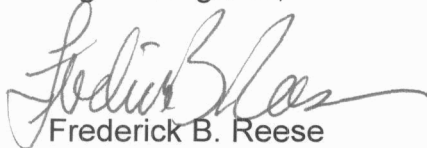
Director, Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-2850

Re: Docket Number 000768-GU

Dear Sir or Madam:

Please find an attached exhibit, which demonstrates the impact the rate increase proposed by City Gas Company will have on my energy costs. I understand that the rates of regulated monopolies must be adjusted occasionally to reflect economic realities. It is my hope that you will insist that City Gas Company clearly documents that their costs have increased by 17 percent since their last rate adjustment before you allow them to increase my costs by that increment.

Highest regards,


Frederick B. Reese

APP _____
CAF _____
CMP _____
COM _____
CTR _____
ECR Tutor
LEG _____
OPC _____
PAI _____
RGO _____
SEC _____
SER _____
OTH _____

Attachment: Cost Comparison

MAIL ROOM
00 NOV -6 9- AON 00
RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

Billing Date Oct 04 2000	Account Number 211-0067246-016	Srvc 9971 BELVILLE RD For: MIAMI FL	Next Reading Date Nov 01 2000
------------------------------------	--	--	---

Billing Type Residential Consol

2

Previous Balance	37.19
Payment Applied 09/28/00 - Thank You	-37.19
Remaining Balance	.00
Current Gas Charges	38.57
Utility Tax	2.43
Gross Receipt Tax	.96

Please Pay This Amount By October 24, 2000 41.96

Late Charge Reminder: A 1.5% Late Payment Charge will be applied to any balance not paid by due date.

In celebration of National Customer Service Week this month, we thank you for being our customer. We value your business.
Tired of writing checks? Enroll in "NUI Rapid Payment". Check the box next to the amount due on your payment stub and sign the reverse side.

How We Calculate Your Current Gas Charges

Meter Number	Type of Reading	Billing Period	Days	Readings		Gas Used (CCF)	Therm Factor	Therms Billed
				old	new			
0480612	Estimate	08/31 10/02	32	1145	1171	26 X 1.0807 =		28.1

Rate Class	Therms Billed	Energy chg 28.1 X .54555	Gas Cost 28.1 X .57790	Basic Service Charge	Current Gas Charges
RES	28.1	15.33 +	16.24 +	7.00 =	38.57

ORIGINAL



Public Service Commission

State of Florida

-M-E-M-O-R-A-N-D-U-M-

DATE: November 2, 2000
TO: Blanca Bayó, Director, Records and Reporting
FROM: Jane Faurot, Chief, Bureau of Reporting
RE: DOCKET NO. 000768-GU, SERVICE HEARINGS HELD 10-23, 24
AND 25-00

RE: REQUEST FOR RATE INCREASE BY CITY GAS COMPANY OF
FLORIDA.

DOCUMENT NO. PORT ST. LUCIE SERVICE HEARING 13992, 10-30-00;
VIERA SERVICE HEARING, 13993, 10-30-00; MIAMI
SERVICE HEARING 13994, 10-30-00

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR, SER

Acknowledged BY:

mas

JF/pc

PSC/RAR 28 (Rev1/00)



Public Service Commission

State of Florida

-M-E-M-O-R-A-N-D-U-M-

DATE: November 2, 2000
TO: Blanca Bayó, Director, Records and Reporting
FROM: Jane Faurot, Chief, Bureau of Reporting
RE: DOCKET NO. 000768-GU, SERVICE HEARINGS HELD 10-23, 24
AND 25-00

RE: REQUEST FOR RATE INCREASE BY CITY GAS COMPANY OF
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SERVICE HEARING 13994, 10-30-00

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LEGAL, ECR, SER

Acknowledged BY:

mar

JF/pc

PSC/RAR 28 (Rev1/00)



Public Service Commission

State of Florida

-M-E-M-O-R-A-N-D-U-M-

DATE: November 2, 2000
TO: Blanca Bayó, Director, Records and Reporting
FROM: Jane Faurot, Chief, Bureau of Reporting
RE: DOCKET NO. 000768-GU, SERVICE HEARINGS HELD 10-23, 24
AND 25-00

RE: REQUEST FOR RATE INCREASE BY CITY GAS COMPANY OF
FLORIDA.

DOCUMENT NO. PORT ST. LUCIE SERVICE HEARING 13992, 10-30-00;
VIERA SERVICE HEARING, 13993, 10-30-00; MIAMI
SERVICE HEARING 13994, 10-30-00

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Please note that Staff distribution of this transcript was made to:

LEGAL, ECR, SER

Acknowledged BY:

man

JF/pc

PSC/RAR 28 (Rev1/00)

Cost Comparision

Based on the Nine Months Ending on September 30, 2000

Present Rate

Customer Charges	\$7.00 a Month	\$ 63.00	
Energy Charges	\$0.46349 per Therm	<u>\$ 412.60</u>	\$ 475.60

Proposed Rate

Customer Charges	\$7.50 a Month	\$ 67.50	
Energy Charges	\$0.54709 per Therm	<u>\$ 487.02</u>	<u>\$ 554.52</u>

Increase	\$ 78.92	17%
----------	----------	-----

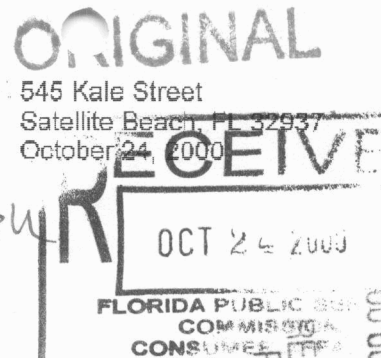
DOCUMENT NUMBER-DATE

14297 NOV-68

FPSC-RECORDS/REPORTING

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850

545 Kale Street
Satellite Beach, FL 32937
October 24, 2000



Gentlemen:

Last week City Gas Company mailed a brochure attempting to justify its request for a significant increase to the present rate structure. Please consider my comments concerning the City Gas Company rates when you act upon its request.

City Gas Company three reasons to justify a rate increase are:

1. Reason #1:

"The Company's natural gas throughput from residential and industrial customers has not grown at the rate projected in its last rate case."

Response:

Because the Company's natural gas throughput may not have grown at the rate the Company expected should not be a reason to raise the rate. The higher the cost of any product the less sales volume any company should expect. Raising the Company's rate for this reason is poor business reasoning. The Company will continue to see declines in throughput as they keep raising their rates every two years. As an example, I will not replace my kitchen electric range with a gas range because City Gas Company is becoming less and less competitive.

2. Reason #2:

"The Company has incurred significant capital additions that need to be recognized in the rate base so that an adequate return on this investment can be obtained."

Response:

In many, if not all, cases City Gas charges new customers for the cost of new connections and services. If its customers have reimbursed City Gas, then the Company should not be allowed to include these additions into the rate base. Only City Gas investments of stockholder funds should be considered for inclusion into the rate base. I hope that the Florida Public Service Commission requires proof for all non-reimbursed company expenditures before any increase is allowed.

3. Reason #3:

The Company's operating expenses have increased due among another things, to inflation and ordinary customer growth.

Response:

The Company is making conflicting statements for increasing their rates. Number 1 (above) **"The Company's natural gas throughput from residential and industrial customers has not grown at the rate projected in its last rate case."** This statement does not agree with the Company's reasoning in their statement number 3 which says: **"The company's operating expenses have increased due, among other things, to inflation and ordinary customer growth."** The first statement implies that slow growth is a reason to increase rates while statement 3 implies that ordinary customer growth is a reason to raise the City Gas Company rates. Is the customer base growing or is it not growing? If the Company made incorrect overly optimistic projections, it is a management error. The City Gas Company should not be allowed to charge its customers for management inconsistencies and errors.

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ORIGINAL

The second reason in Statement 3 was "Inflation". Inflation is a Department of Labor Index that includes items such as cigarettes, food etc. "Inflation" is a term that only applies to City Gas in the form of increased costs of doing ordinary business. This statement sounds as though they are attempting to "double dip" their customers. City Gas is asking for increases covering all the City Gas rate structure. With this blanket statement, it sounds as though the Company is attempting to justify additional rate increases. All City Gas rate increases should be limited to only increased costs of doing ordinary business. The present inflation rate is about 3.5%. City Gas costs should not have increased beyond this amount. They are asking for residential Customer Charge increase more that double the inflation rate.

When one looks over the City Gas rate structure, it appears very obvious that the residential customer very heavily subsidizes the commercial and industrial customer. The industrial customer is a market area where City Gas Company does have some moderate competition from other suppliers. Since City Gas is reimbursed for its capital and operating expenses, why do you allow this inequitable rate structure? It is not fair or is it right to charge a residence almost three times the therm rate that City Gas charges their commercial and industrial customers.

One additional thought you should consider is that if you allow City Gas to increase its rates for the electric utilities within Florida, those same electric utility companies will be back before you asking for their electric rates to be increased again because City Gas rates have been raised again.

Please consider the reasoning and questions pointed out in this letter and take appropriate actions to keep City Gas rates reasonable, equitable and proper.



Bruce Bodin

ORIGINAL

RECEIVED-FPSC

00 OCT 27 AM 10:51

RECORDS AND
REPORTING

Gary C. Porter
9971 Belville Road
Miami, Florida 33157

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

00 OCT 27 AM 9:23

MAIL ROOM

October 22, 2000

Director, Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Docket Number 000768-GU

Dear Director:

I received the NUI City Gas Company proposal of the new rate hike. I am opposed to any rate hike. In the two years I have been using NUI, my gas bill has more than doubled. NUI wants to increase the Basic Service Charge rate from \$7.00 to \$7.50. In addition, NUI wants to increase the Energy charge per therm rate from \$0.46349 to \$0.54709. Upon reviewing my current bill not only am I not being charged the current rate of \$0.46349, but am very close to being charged the proposed increase rate. As you can see in the enclosed copy of my statement from NUI, I am being billed at a rate of .54555. According to the Comparison of Present and Proposed Rates, I am being charged the proposed rate prior to it being approved. Should I expect to be charged a higher rate than that which is proposed once it is approved?

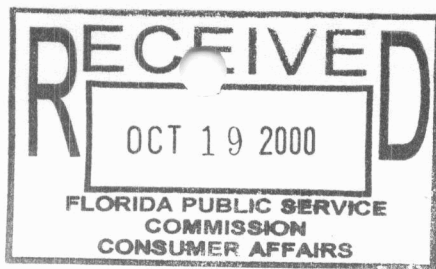
Sincerely,



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Gary C. Porter

cc: Division of Consumer Affairs



1700 S. Merrimac Drive
Merritt Island, FL 32952
October 16, 2000

Director, Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

ACCOUNT: 022101822620

RE: DOCKET NO. 000768-GU

Dear Sir or Madam:

I will be unable to attend the meeting on October 25, 2000 in Brevard County; however, I wanted to make/ask about two items.

First: I cannot tell from the information provided how it will affect the amounts I pay, especially during cold weather months. Generally, how much of an increase will this be for a residential customer?

Second: I have previously questioned the practice of City Gas Company of Florida regarding the necessity of billing me an "estimated" amount every other month. If they are going to do that, why not bill me once every two months?

Thank you for considering my comments and, hopefully, providing me with the answers to my questions.

Very truly yours,

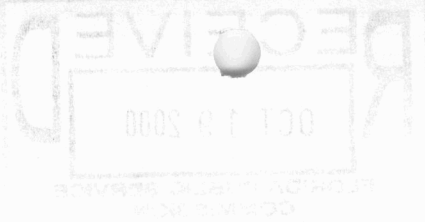

Linda L. Frye
(321) 453-3450

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Division of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

City Gas Company of Florida
933 East 25th Street
Hialeah, Florida 33013-3498

ORIGINAL



1700 S. Meridian Drive
Miami, FL 33133

Billing Date Oct 04 2000	Account Number 211-006724/016	Srvc 9971 BELVILLE RD For: MIAMI FL	Next Reading Date Nov 01 2000
------------------------------------	---	--	---

Billing Type Residential Consol

2	Previous Balance	37.19
	Payment Applied 09/28/00 - Thank You	-37.19
	Remaining Balance	.00
	Current Gas Charges	38.57
	Utility Tax	2.43
	Gross Receipt Tax	.96

Please Pay This Amount
By October 24, 2000
41.96

Late Charge Reminder: A 1.5% Late Payment Charge will be applied to any balance not paid by due date.

In celebration of National Customer Service Week this month, we thank you for being our customer. We value your business.
Tired of writing checks? Enroll in "NUI Rapid Payment". Check the box next to the amount due on your payment stub and sign the reverse side.

How We Calculate Your Current Gas Charges

Meter Number	Type of Reading	Billing Period	Days	Readings old new	Gas Used (CCF)	Therm Factor	Therms Billed
0480612	Estimate	08/31 10/02	32	1145 1171	26 X 1.0807 =		28.1

Rate Class	Therms Billed	Energy chg 28.1 X .54555	Gas Cost 28.1 X .57790	Basic Service Charge	Current Gas Charges
RES	28.1	15.33 +	16.24 +	7.00 =	38.57

For questions or service call
1-305-691-0313



For a gas leak call
1-305-693-4311

Tallahassee, Florida 32399-0820
OFC
CAL
VGO
VCO
RFR
OTH

RAR Official Filing:

11/6/00*** 12:27 PM*****Linda Williams*****1**

Linda Williams

2101-PCD

From: Janice Banka
Sent: Monday, November 06, 2000 12:29 PM
To: RAR - Orders-Notices
Cc: June Ariola
Subject: Docket No. 000768-GU, #000817-GU, #000758-EI, 001186-EI,

7 Pgs

These four orders have been copied over to GCorders.

The document file names are: 000768o1.mks, 000817or.mks, 000758o2.mks and 001186or.mks.
These orders will not be hand-delivered since they have no attachments not on line or signed by a Commissioner.

Thanks, hope this covers it. "J"

2/0



Wuesthoff
HEALTH SYSTEMS

110 Longwood Avenue
P.O. Box 565002
Rockledge, FL 32956-5002
(407) 636-2211

November 3, 2000

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

00 NOV -9 AM 10:00
MAIL ROOM

RECEIVED-FPSC
00 NOV -9 AM 10:09
RECORDS AND
REPORTING

Director, Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Proposed Natural Gas Rate Increase
NUI City Gas Company of Florida
Docket No. 000768-GU

Dear Sir:

I would like to voice my objections to approval of the proposed rate increase for Natural Gas Transportation cost. The proposal in docket no. 000768-GU as requested by City Gas Company of Florida will result in a 23% increase for Wuesthoff Hospital to transport natural gas through the City Gas Company Gate. This percent increase will add over \$12,000 in expense to the cost of gas to the hospital during the next year.

This increase appears to be unjustified based on the state of the economy. While the cost of gas has almost doubled during the last year, and has resulted in additional expense in the range of \$ 100,000 to purchase, it has not added any additional expense for City Gas to transport the gas.

This appears to be a double hit in expense. At a time when we are paying unusually high prices to purchase natural gas, we are going to be faced with additional transportation charges. At least with the purchase problem, we have more than one company we can deal with and are not limited to a single source of supply. City Gas is the only company that can provide transport services, so we are locked into whatever price is set. The Public Service Commission is our only hope of receiving fair treatment related to transportation charges.

In our industry, we have had to look internally at reducing our operating expenses in order to survive in today's competitive health care market. Perhaps it is time for gas companies to analyze their operations and find innovative ways to reduce their operating expense without increasing rates.

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Proposed Natural Gas Rate Increase
NUI City Gas Company of Florida
Docket No. 000768-GU, cont.
Page 2 of 2

Please give this letter some consideration as you decide what course of action the Public Service Commission will take in granting this requested rate increase.

SINCERELY,



WILLIAM D. MURNER, C.H.E.
DIRECTOR
PLANT OPERATIONS

WDM/smh



Mr. Alan H. Gibbs
11419 SW 109th Rd Apt C
Miami, FL 33176

RECEIVED-FPSC

00 NOV 16 AM 9:59

RECORDS AND
REPORTING

Director of Records
F. P. S. Comm.
2540 Shumard Oak Blvd.
Tallahassee

In Re: Docket #000768-GU

City Gas Co of Fla. is not
available by telephone because
their lines are always busy.

I have never been so frustrat-
ed with a public utility.

After two days of trying, when
I talked to the operator she
transferred me to a number that
did not answer and I was
eventually cut-off. Once again
I spent count-less hours
trying to reach them. I had
to resolve a simple problem
through the mail and even then
with difficulty.

I am completely disgusted
with their lack of service

Alan H. Gibbs

11419 SW 109th Rd "C" Miami, FL 33176

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RECEIVED-FPSC

NOV 29 AM 10:36

Nov. 26-00

Titusville Fla.

RECORDS AND
REPORTING

Dear Sir,

This is my request that you
~~take~~ in consideration to refuse a Gas
hike for (City Car N 41) Docket No.
000768-64 for the simple reason
I'm Retired and on fixed Income. They
are making enough profit as is the
Comm. needs to say NO to their Rates.
Gasoline & medicine and Drs. are getting
out of hand since I haven't had a
1¢ Raise in six years. I hope
you will take this to heart and
say NO. Thank you

Consideration for Neglect

F. H. H. Tower
3030 Holly St.
Titusville FL 32786

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November 29, 2000

Docket No.000768-GU

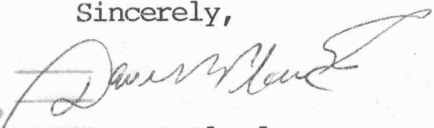
Dear Director,

PSC's approved "interim" rate was not in the pamphlet provided by NUI for residences. The new energy charge (51.043 cents) plus the "conservation" factor found on the back of the pamphlet (8.32 cents) had to be added together and then compared to an old gas bill to find what the increase is. (you must have helped NUI design the pamphlet as the style is government at it's finest!)

The energy charge increase seems to be about 13% That is more than four times the inflation rate for last year or my social security. Do you really feel that you are protecting the public from undue increases your logic escapes me.

Sincerely,

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Dave P Plowden

3028 Holly Street
Titusville, Fl 32796

MAIL ROOM
00 NOV 30 AM 8:39

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

RECORDS AND
REPORTING

20 NOV 30 AM 10:56

RECEIVED - FPSC

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

M-E-M-O-R-A-N-D-U-M

DATE: December 6, 2000

TO: ☐ DIVISION OF APPEALS
☐ DIVISION OF COMPETITIVE SERVICES
☒ DIVISION OF ECONOMIC REGULATION
☐ DIVISION OF LEGAL SERVICES
☐ DIVISION OF POLICY ANALYSIS & INTERAGENCY LIAISON
☐ DIVISION OF REGULATORY OVERSIGHT
☐ DIVISION OF SAFETY & ELECTRIC RELIABILITY

FROM: DIVISION OF RECORDS AND REPORTING (Lockard)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 15574-00 (x-ref. 14633-00)

DESCRIPTION: Response to staff's 3rd request for production of documents,
Nos. 25 and 26

SOURCE: City Gas Company of Florida

DOCKET NO: 000768-GU

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

- ☐ The document(s) is (are), in fact, what the utility asserts it (them) to be.
- ☐ The utility has provided enough details to perform a reasoned analysis of its request.
- ☐ The material has been received incident to an inquiry.
- ☐ The material is confidential business information because

1-2-98
RAR Official Filing:

12/6/00*****11:41 AM*****Matilda Sanders*****1

Matilda Sanders

2101A-PCD

From: Carolyn Craig
Sent: Wednesday, December 06, 2000 11:41 AM
To: RAR - Orders-Notices
Subject: Order

26 B2

An Amendatory Order has been transferred and is ready to be issued. The order will be hand-delivered since the attachments are not on-line.

Docket No. 000768-GU

File Name: 000768ao.mks

RECEIVED
DEC - 6 2000
1:30
FPSC - Records/Reporting
pm

2-RAR
12/6/00
3:30 to M.R.

STATE OF FLORIDA

Commissioners:
 J. TERRY DEASON, CHAIRMAN
 E. LEON JACOBS, JR.
 LILA A. JABER
 BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
 BLANCA S. BAYÓ
 DIRECTOR
 (850) 413-6770

Public Service Commission

M-E-M-O-R-A-N-D-U-M

DATE: December 12, 2000

TO: ☐ DIVISION OF APPEALS
☐ DIVISION OF COMPETITIVE SERVICES
☐ DIVISION OF ECONOMIC REGULATION
☐ DIVISION OF LEGAL SERVICES
☐ DIVISION OF POLICY ANALYSIS & INTERAGENCY LIAISON
☒ DIVISION OF REGULATORY OVERSIGHT
☐ DIVISION OF SAFETY & ELECTRIC RELIABILITY

FROM: DIVISION OF RECORDS AND REPORTING (Lockard)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 15876-00

DESCRIPTION: Workpapers and documents in connection with staff's audit.
(Audit No. 00-264-4-1) [x-ref. Dns 14581-00 and 14582-00]

SOURCE: City Gas Company

DOCKET NO: 000768-GU

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

- ☐ The document(s) is (are), in fact, what the utility asserts it (them) to be.
- ☐ The utility has provided enough details to perform a reasoned analysis of its request.
- ☐ The material has been received incident to an inquiry.



12/8/00

Dr. Peter R. Cimmino
937 KINGS POST ROAD
ROCKLEDGE, FL 32955
TELEPHONE: (407) 638-3787



Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 37399

000768

Dear Madams + Sirs :

Permit me to object to the rate increase proposed by NUI / City Gas Company of Florida for the following reason.

Living entirely upon my Social Security benefits, the rate of increase, based upon cost of living, shall be 3.3% in January, 2001.

The rate increase proposed is approximately 10%, which appears untoward as to residential Service under these specific facts.

Thank you for your consideration of the above.

Sincerely,

Peter R. Cimmino

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RECEIVED-FPSC
00 DEC 12 PM 2:54
RECORDING
AND
REPORTING
ORIGINAL

1963 Jackson Ave.
Eau Gallie FL 32935
Dec 12, 2000

Mr. Director,

Yesterday I received quite a shock when I opened my gas bill from NHI City Gas of Florida.

I am not in favor of such an increase of the Interim Rate. The gas is high enough already. What are those of us who are living on Social Security suppose to do? Our checks don't get any bigger, just the bills.

Please do not increase the gas bills. Do not #000768-GU.

Sincerely,
Barbara Moran

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RECORDS AND
REPORTING

00 DEC 14 AM 10:01

RECEIVED-FPSC

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYO
DIRECTOR
(850) 413-6770

Public Service Commission

M-E-M-O-R-A-N-D-U-M

DATE: December 15, 2000

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF COMPETITIVE SERVICES
xx _____ DIVISION OF ECONOMIC REGULATION
_____ DIVISION OF LEGAL SERVICES
_____ DIVISION OF POLICY ANALYSIS & INTERAGENCY LIAISON
_____ DIVISION OF REGULATORY OVERSIGHT
_____ DIVISION OF SAFETY & ELECTRIC RELIABILITY

FROM: DIVISION OF RECORDS AND REPORTING (Flynn)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 16054-00 (x-ref 15633-00)

DESCRIPTION: Response to No. 24 in staff's 3rd request for production of documents

SOURCE: City Gas Company of Florida

DOCKET NO: 000768-GU

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYO
DIRECTOR
(850) 413-6770

Public Service Commission

M-E-M-O-R-A-N-D-U-M

DATE: December 15, 2000

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF COMPETITIVE SERVICES
xx _____ DIVISION OF ECONOMIC REGULATION
_____ DIVISION OF LEGAL SERVICES
_____ DIVISION OF POLICY ANALYSIS & INTERAGENCY LIAISON
_____ DIVISION OF REGULATORY OVERSIGHT
_____ DIVISION OF SAFETY & ELECTRIC RELIABILITY

FROM: DIVISION OF RECORDS AND REPORTING (Flynn)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 16057-00 (x-ref 15276-00)

DESCRIPTION: Response to No. 28 in staff's 4th request for production of
documents

SOURCE: City Gas Company of Florida

DOCKET NO: 000768-GU

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

M-E-M-O-R-A-N-D-U-M

DATE: December 15, 2000

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF COMPETITIVE SERVICES
xx _____ DIVISION OF ECONOMIC REGULATION
_____ DIVISION OF LEGAL SERVICES
_____ DIVISION OF POLICY ANALYSIS & INTERAGENCY LIAISON
_____ DIVISION OF REGULATORY OVERSIGHT
_____ DIVISION OF SAFETY & ELECTRIC RELIABILITY

FROM: DIVISION OF RECORDS AND REPORTING (Flynn)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO: 16059-00

DESCRIPTION: Exhibits 13 and 16 to staff's engineering report

SOURCE: City Gas Company of Florida

DOCKET NO: 000768-GU

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

000768-GU

Pamela Johnson

From: Interactive.Slamming.Form@webserv2.electro-net.com
Sent: Thursday, December 28, 2000 1:55 PM
Subject: Slamming Complaint

recipient: CONTACT@PSC.STATE.FL.US
return-email: CONTACT@PSC.STATE.FL.US
return-name: Consumer
subject: Electric & Natural Gas Improper Billing Complaint Form
Utility: City Gas Company of Florida
Account Number: 211-0224364-012
Account Holder: Sean Conroy
Service Address: 7124 SW 114th Place Unit A
City, State and Zip Code: Miami, Florida 33173
County: Dade
Mailing Address=
Mailing City, State and Zip Code=
E-mail Address: sconroy@oceandevlopment.com
Telephone Number at the Service Address: 305-273-5547
Daytime Contact Telephone Number: 305-533-2903
Contacted company in dispute: YES
name of contact: Patty Cullinane, via e-mail
date of contact: 12/22/2000
comments: To: Florida Public Service Commission

RECEIVED-FPSC
00 DEC 29 PM 1:57
RECORDS AND
REPORTING

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Attn: Commissioners

Regarding: City Gas Company of Florida - Company Code GU-602

Regarding: My account number with the Gas Company 211-0224364-012

Regarding: Improper billing

To whom it may concern:

I sent the following e-mail (below) to Patty Cullinane (customer service representative at City Gas Company of Florida). The problem is the abuse of the "estimated bills" that I have been getting for gas usage. When I say abuse, I am not referring to the gas rates; I am referring to the estimated calculations on the meter readings. These estimated calculations on the meter readings are simply abusive.

But please read and review the e-mail (below) that I sent to the Gas Company and you will understand the magnitude of the abuse of these "estimated bills". You will also understand the seriousness of this problem for the millions of customers.

When you have finished reading and reviewing the e-mail (below) that I sent to the Gas Company, please review your "Docket No. 000768-GU". Hopefully you will understand

that letting City Gas Company of Florida have a rate increase will only increase the amount of abuse towards its customers.

Sincerely and Best Regards,

Sean C. Conroy
Senior Accountant

Hello Ms. Patty Cullinane,

Regarding: Account Number 211-0224364-012

Regarding: Estimate Bill for Billing Period 11/04/00 to 12/09/00

Dear Ms. Patty Cullinane:

The problem is the following:

I got mad when I received my "estimated bill" for the total amount of \$32.97 Dollars, for an "estimated" gas usage. I think this "estimated bill" is an abuse of your company. Your company is clearly over charging for the gas.

When I say overcharging, I am not talking about the energy rate (\$0.59365) charges or the gas rate (\$0.60302) costs or the basic service charge (\$7.00). When I say overcharging, I am referring to your company's estimated calculations on the meter readings. These estimated calculations on the meter readings are simply abusive.

You can check my previous "actual bill" and see that the total amount was \$18.53 Dollars, for an "actual" gas usage. Also you can check this "estimated bill" and see that the previous balance was the \$18.53 Dollars that I am referring to. I want to be clear in that your company knows that I pay my bill in full every month, so this previous balance is the previous month's "actual bill".

The appliances that I have and that are relatively new and in perfect working and energy saving conditions are the stove and the water heater. Those two appliances are the only ones that work directly with gas. The other appliances that I have are electrical. I use the stove for cooking and I use the water heater to shower, wash dishes (hand washing) and clothes (washing machine). I wash the dishes by hand (don't use dishwashing machine) because there are only three people in my household (Myself, My Wife and our ten month old, Baby). I wash only clothes and sheets with the washing machine and send comforters to the dry cleaners. We don't wash diapers because we buy the ones that you just use and throw away.

I have always been following your "actual bills" on my gas usage and I can tell you that my average gas bill (gas charges and taxes included) has been from \$20.00 to \$25.00 Dollars a month. If your company wants to check my previous "actual bills" they can go

ahead and I am sure that your company will come up with the same average.

I have let these kind of estimated bills go through in the previous years, especially in the winter months. The purpose of letting these kind of estimated bills go through, was that I thought your company would try to be more accurate when it comes to estimating calculations on meter readings. But I think that with this "estimated bill" for a total amount of \$32.97 Dollars that I received; your company has clearly failed to be more accurate when it comes to estimating calculations on meter readings and shows that it doesn't care about its customers. Another reason might be that we are at year-end and your company needs to show some profits to its Board of Directors and therefore your company is over estimating the gas usage of customers. By over estimating the gas usage, your company is only inflating or falsifying profits. I don't know if your company knows, but the Securities and Exchange Commission is against inflating or falsifying profits.

Please let your company know that its "estimated bills" is an abuse that should be stopped. Your company should hire more people to actually check the meter readings, so every month its customers would only get "actual bills".

If you have any answers or questions you can reach me during the daytime at (305)-533-2903 or during the nighttime at (305)-273-5547. Also my e-mail address is: sconroy@oceandevlopment.com

Sincerely and Best Regards,

Sean C. Conroy
Senior Accountant

250 Artemis Blvd.
Merritt Is., FL 32953
December 28, 2000

Director, Division of Records & Reporting

Re: Docket #000768-GU

I realize that natural gas prices have risen nationwide, and possibly, that a minor rate increase is called for, but, and I emphasize BUT, there is no reason to charge us \$7.00 per month to read the meter when it is only read "every other" month. Also, the estimated month is always much higher than the norm.

I believe this is NUT's way to circumvent the Public Service Commission and raise its rates to increase profits, which, if not completely illegal, it surely is unethical.

APP _____
CAF _____
CMP _____
COM _____
CTR _____
ECR Tyler
LEG _____
OPC _____
PAI _____
RGO _____
SEC _____
SER _____
OTH _____

Awaiting response.
M/M Herbert L. Carter

STATE OF FLORIDA

Commissioners:
E. LEON JACOBS, JR., CHAIRMAN
J. TERRY DEASON
LILA A. JABER
BRAULIO L. BAEZ
MICHAEL A. PALECKI



DIVISION OF THE COMMISSION CLERK
AND ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

August 21, 2001

Richard D. Melson, Esquire
Hopping Law Firm
Post Office Box 6526
Tallahassee, Florida 32314

Re: Return of Confidential Documents to the Source, Docket No. 000768-GU

Dear Mr. Melson:

Commission staff have advised that confidential Document Nos. 14633-00, 15276-00, 15574-00, 15633-00, 16055-00, 16057-00, and 16059-00 filed on behalf of NUI City Gas Company of Florida can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kay Flynn, Chief
Bureau of Records and Hearing Services

Enclosure

cc: Jay Revell, Division of Economic Regulation
Marlene Stern, Division of Legal Services

SIGNED FOR BY DATE 9/17/01

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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Internet E-mail: contact@psc.state.fl.us

STATE OF FLORIDA

Commissioners:
E. LEON JACOBS, JR., CHAIRMAN
J. TERRY DEASON
LILA A. JABER
BRAULIO L. BAEZ
MICHAEL A. PALECKI



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

January 8, 2001

Richard D. Melson, Esquire
Hopping Green Sams & Smith, P.A.
Post Office Box 6526
Tallahassee, Florida 32314

Re: Return of Confidential Document to the Source, Docket No. 000768-GU

Dear Mr. Melson:

Commission staff have advised that confidential Document No. 15876-00 filed on behalf of City Gas Company of Florida, a division of NUI Corporation, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kay Flynn, Chief
Bureau of Records

Enclosure

cc: Bob Freeman, Division of Regulatory Oversight
Denise Vandiver, Division of Regulatory Oversight

SIGNED FOR BY

DATE

1/8/01

(Sally Sullivan)

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Internet E-mail: contact@psc.state.fl.us

RAR Official Filing:

1/22/01***1:42 PM*****Matilda Sanders*****1**

Matilda Sanders

0204-CFO

RECEIVED-FPSC
01 JAN 22 PM 3:39
RECORDS AND
REPORTING

From: Carolyn Craig
Sent: Monday, January 22, 2001 1:34 PM
To: RAR - Orders-Notices
Cc: Della Fordham; Patsy White; Jovon Snipes; Janet Harrison
Subject: Order in Docket 000768-GU

An Order Granting Request for Confidential Classification of Documents has been transferred and is ready to be issued. The order has been signed by Chairman Jacobs and will be hand-delivered.

Docket No. 000768-GU

File Name: 000768o2.mks

210.

S

YI



Public Service Commission

State of Florida

-M-E-M-O-R-A-N-D-U-M-

DATE: January 25, 2001
TO: Blanca Bayó, Director, Records and Reporting
FROM: Jane Faurot, Chief, Bureau of Reporting
RE: DOCKET NO. 000768-GU, ITEM 14 OF PREHEARING CONFERENCE
HELD 1-16-01.

RE: REQUEST FOR RATE INCREASE BY CITY GAS COMPANY OF
FLORIDA.

DOCUMENT NO. 01009, 1-24-01

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR, SER

Acknowledged BY:

Mas

JF/pc

PSC/RAR 28 (Rev1/00)

RAR Official Filing:

2/5/01***2:30 PM*****Matilda Sanders*****1**

Matilda Sanders

PAA 0316

From: Janice Banka
Sent: Monday, February 05, 2001 2:31 PM
To: RAR - Orders-Notices
Cc: Jovon Snipes; Patsy White; Della Fordham; Janet Harrison
Subject: Docket No. 000768-EU

RECEIVED-FPSC
01 FEB -5 PM 2:57
RECORDS AND
REPORTING

File Name: 000768o4.mks

This order has been copied over to GCOrders.

**This order will be hand-delivered since it has 48 pages of attachments not on line.
WP 9**

Thanks "J"

P. S. Hard Copies will be sent to Tech Div. with copies of the attachments.

ATTACHMENT(S) NOT ON-LINE

S

4m

4:13

RAR Official Filing:

3/5/01***8:48 AM*****Matilda Sanders*****1**

Matilda Sanders

6504 - CO

From: Carolyn Craig
Sent: Monday, March 05, 2001 8:49 AM
To: RAR - Orders-Notices
Cc: Della Fordham; Patsy White; Sharon Allbritton; Janet Harrison
Subject: Orders

2

The following orders have been transferred to GC Orders and are ready to be issued.

Amendatory Order
Docket 920260-TL
File: 920260ao.rve

Consummating Order
Docket 001763-GU
File: 001763co.kw

Consummating Order
Docket 000768-GU
File: 000768co.mks

S

3f
1m