Date Docketed: $\underline{04/07/1999}$ Title: Request for review of the proposed numbering relief plan for the 561 area code.

(RAR) Completes

Section 1 - Division of Records and Repor

Company: BellSouth Telecommunications, Inc.

Docket No. 990456-TL

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Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 990456-TL

Date Docketed: 04/07/1999 Title: Request for review of proposed numbering plan relief for the

561 area code.

Company: BellSouth Telecommunications, Inc.

Official Filing Last Day to Sus	Date:	_ E>	piratio	n: _		2								
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Assignments are as follows:

- Hearing Officer(s)

	Comm	issio	ners			Hrg. Exam.	Staff
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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

	ADM				
GR	DS	CL	JN	JC	
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Date: 05/05/1999

PSC/RAR-15 (Rev. 1/98)

* COMPLETED EVENTS

Section 1 - Division of Records and Reporti (RAR) Completes

Docket No. $\underline{990456\text{-TL}}$ Date Docketed: $\underline{04/07/1999}$ Title: Request for review of proposed numbering plan relief for the 561 area code.

Company: BellSouth Telecommunications, Inc.

Official Filing Last Day to Susp		Exp	oiratio	n: _										
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

	Comm	issio	ners			Hrg. Exam.	Staff	
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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

	ADM				
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Approved: Approved:

CSRA

Date: 06/29/1999

Section 1 - Division of Records and Report

(RAR) Completes

Docket No. 990456-TL

Date Docketed: $\underline{04/07/1999}$ Title: Request for review of proposed numbering plan relief for the

561 area code.

Company: BellSouth Telecommunications, Inc.

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Initials: OPR Staff	f Counsel			39.									
Section 3 - Chai	irman Completes							2011/00-1					

Assignments are as follows:

- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

ADM	Commissioners									
	JC	JN	CL	DS	GR					
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Approved:

Date: 07/30/1999

Case Scheduling/Rescheduling Advice

Printed on 07/30/1999 at 17:18:45

Page 1 of 1

	Commissioner Deason Commissioner Clark Commissioner Johnson Commissioner Jacobs Executive Director Public Information Officer	X X X X	Deputy Executive Director/Technical Appeals Director Legal Director Auditing & Financial Analysis Director Telecommunications Director Consumer Affairs Director	X X X	Electric & Gas Director Records & Reporting Director PAI Director Water & Wastewater Director Court Reporter Staff Contact - John Miller
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From: Office of Chairman Joe Garcia

Docket Number: 990456-TL

Docket Title:

Request for review of proposed numbering plan relief for the 561 area code.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing		03/23/2000	Boca Raton	4:00 PM - 6:00 PM
Service Hearing		03/24/2000	W.Palm Beach	7:00 PM - 9:00 PM
Prehearing Conference	02/18/2000	04/11/2000	Tallahassee, Room 152	9:30 AM - 12:00 PM
Hearing		04/19/2000	Tallahassee, Room 148	9:30 AM - 12:00 PM
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2. Hearing/Prehearing Assignment Information

Hearing Officers

	Con	nmis	Hearing Exam.	Staff			
ALL	GR	DS	CL	JN	JC	<u> </u>	

Former Assignments

Current Assignments

	Con	Hearing Exam.	Staff				
ALL	GR	DS	CL	JN	JC		
	X	X		X			

Prehearing Officer

	Commissioners													
GR	DS	CL	JN	JC	ADM									

Commissioners

GR DS CL JN JC ADM
X

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Former form number is 061899120045

PSC/NAN 8 (06/1999)

CCS Form Number: 990456-TL-00001

(RAR) Completes

Docket No. 990	0456-TL		Date	Docket	ed: <u>04</u>	/07	/1999	Title	: Reque	est for	review	of prop	osed n	umbering	pla	an relief f	or the	
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PSC/RAR-15 (Rev. 1/98) * 0

Section 1 - Division of Records and Report

* COMPLETED EVENTS

Case Scheduling/Rescheduling Advice

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Page 1 of 1

	То:	Commissioner Clark X Commissioner Johnson X Commissioner Jacobs X Executive Director	X Deputy Executive Director/Technical X Appeals Director X Legal Director X Auditing & Financial Analysis Director X Telecommunications Director X Consumer Affairs Director	Electric & Gas Director X Records & Reporting Director X PAI Director Water & Wastewater Director X Court Reporter X Staff Contact - John Miller
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From: Office of Chairman Joe Garcia

Docket Number: 990456-TL

Docket Title:

Request for review of proposed numbering plan relief for the 561 area code.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing		03/23/2000	Boca Raton	4:00 PM - 6:00 PM
Service Hearing		03/24/2000	W.Palm Beach	7:00 PM - 9:00 PM
Prehearing Conference	04/11/2000	Cancelled	Tallahassee, Room 152	9:30 AM - 12:00 PM
Hearing	04/19/2000	Cancelled	Tallahassee, Room 148	9:30 AM - 12:00 PM
				-

2. Hearing/Prehearing Assignment Information

Hearing Officers

	Con	nmis	Hearing Exam.	Staff			
ALL	GR	DS	CL	JN	JC		
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Former Assignments

Current Assignments

	Cor	nmis	Hearing Exam.	Staff			
ALL	GR	DS	CL	JN	JC		
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CCS Form Number: 990456-TL-00003

Prehearing Officer

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	Commissioners													
GR	DS	CL	JN	JC	ADM									
X														

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Former form number is 061899120045

Date Docketed: $\underline{04/07/1999}$ Title: Request for review of proposed numbering plan relief for the

(RAR) Completes

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PSC/RAR-15 (Rev. 1/98)

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is

assigned the full Commission decides the case.

Section 1 - Division of Records and Report

990456-TL

Docket No.

* COMPLETED EVENTS

C

Date Docketed: $\underline{04/07/1999}$ Title: Request for review of proposed numbering plan relief for the 561 area code.

(RAR) Completes

Section 1 - Division of Records and Repor

Docket No. 990456-TL

PSC/RAR-15 (Rev. 1/98)

Official Filing Date: Last Day to Suspend:		Exp											
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* COMPLETED EVENTS

Case Scheduling/Rescheduling Advice

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Page 1 of 1

To:	X Commissioner Deason Commissioner Clark X Commissioner Jacobs Commissioner Pending X Executive Director	X X X X	Deputy Executive Director/Technical Appeals Director Legal Director Auditing & Financial Analysis Director Telecommunications Director	X X X	Electric & Gas Director Records & Reporting Director PAI Director Water & Wastewater Director Court Reporter
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From: Office of Chairman Joe Garcia

Docket Number: 990456-TL

Docket Title:

Request for review of proposed numbering plan relief for the 561 area code.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing		03/23/2000	W.Palm Beach	10:00 AM - 12:00 PM
Service Hearing		03/23/2000	W.Palm Beach	2:00 PM - 5:00 PM
Service Hearing		03/24/2000	Ft. Pierce	10:00 AM - 2:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

	Cor	nmis	sion	ers		Hearing Exam.	Staff
ALL	GR	DS	CL	JC	PD		

Current Assignments

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Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Former form number is 061899120045. Note the time and location change on both days.

Section 1 - Division of Records and Reporting (KAR) Completes

assigned the full Commission decides the case.

PSC/RAR-15 (Rev. 2/00)

Date Docketed: 04/07/1999 Title: Request for review of proposed numbering plan relief for the Docket No. 990456-TL 561 area code. Company: BellSouth Telecommunications, Inc. Official Filing Date: Last Day to Suspend: Expiration: AFA APP CAF (CMU) EAG GCL LEG RAR PAT WAW ADM Referred to: ("()" indicates OPR) X Χ Time Schedule Section 2 - OPR Completes and returns to RAR in 10 workdays. WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Program/Module B12 Staff Assignments Current CASR revision level Due Dates L Ileri, M Barrett OPR Staff Previous Current 04/11/2000105/11/2000 Prehearing Technical Hearing (5/18-19/2000) 04/19/2000 05/18/2000 05/26/2000 06/23/2000 3. Transcripts Due for Hearing SAME Briefs Due 05/11/2000 Staff Counsel D Clemons 4. Staff Recommendation 08/03/2000 08/17/2000 5. 6. Agenda Standard Order Close Docket or Revise CASR 08/15/2000 08/29/2000 OCRs () 09/05/2000 09/18/2000 8. 10/05/2000 10/19/2000 10 11 12 13 14 15. 16 17 18. 19 20. 21 22 23 24 25) 26. 27 . 28 . 29 30. 31 Recommended assignments for hearing and/or deciding this case: 32 33 34 Full Commission Commission Panel Hearing Examiner -Staff 35. 36 37 Date filed with RAR: 05/03/2000 38. Initials: OPR 39 Staff Counsel 40. Section 3 - Chairman Completes Assignments are as follows: - Hearing Officer(s) - Prehearing Officer Hrg. Commissioners Staff Commissioners ADM Exam. DS ALL GR DS CL JC JB GR CL X Χ X Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Approved: Where one Commissioner, a Hearing Examiner or a Staff Member is

* COMPLETED EVENTS

Date: 05/03/2000

(RAR) Completes

Section 1 - Division of Records and Report

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Section 1 - Division of Records and Report (RAR) Completes

PSC/RAR-15 (Rev. 2/00)

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(RAR) Completes

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PSC/RAR-15 (Rev. 2/00)

Section 1 - Division of Records and Report

Section 1 - Bureau of Records and Hearing ices Completes Date Docketed: 04/07/1999 Title: Request for review of proposed numbering plan relief for the Docket No. 990456-TL 561 area code. Company: BellSouth Telecommunications, Inc. Official Filing Date: Last Day to Suspend: Expiration: APP CAF CCA (CMP) ECR GCL LEG PAI RGO SER Referred to: ("()" indicates OPR) Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Program/Module B12 Staff Assignments Current CASR revision level Due Dates OPR Staff Ileri, C Bulecza-Banks. B Casey 11 Previous Current Staff Recommendation - Implementation Dates 10/04/2001 10/16/2001 11/05/2001 NONE Agenda Standard Order 2. NONE 3. NONE 4. 12/05/2001 Close Docket or Revise CASR NONE Staff Counsel B Keating OCRs () 8 9 10 11 12. 13 14 15. 16 17. 18. 19 20. 21 22 23. 24. 25 26. 27 28 29 30 Recommended assignments for hearing 31. and/or deciding this case: 32 33. Full Commission Commission Panel 34 Hearing Examiner ___ Staff 35 36 Date filed with CCA: 09/28/2001 37. 38. Initials: OPR 39 Staff Counsel 40. Section 3 - Chairman Completes Assignments are as follows: - Hearing Officer(s) - Prehearing Officer

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Approved:

Date: 09/28/2001

RUTLEDGE, ECENIA, PURNELL & HOFFMAN

PROFESSIONAL ASSOCIATION ATTORNEYS AND COUNSELORS AT LAW

STEPHEN A. ECENIA JOHN R. ELLIS KENNETH A. HOFFMAN THOMAS W. KONRAD MICHAEL G. MAIDA J. STEPHEN MENTON B DAVID PRESCOTT HAROLD F. X. PURNELL

GARY R. RUTLEDGE

POST OFFICE BOX 551, 32302-0551 215 SOUTH MONROE STREET, SUITE 420 TALLAHASSEE, FLORIDA 32301-1841

OF COUNSEL: CHARLES F. DUDLEY

TELEPHONE (850) 681-6788 TELECOPIER (850) 681-6515 GOVERNMENTAL CONSULTANTS: PATRICK R. MALOY AMY J. YOUNG

April 15, 1999

Ms. Blanca Bayo, Director

Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, Florida 32399-0850

Florida PSC Docket Nos. 990455-TL, 990456-TL and 990457-TL Re:

Dear Ms. Bayo:

The undersigned represents the Omnipoint Communications, Inc. ("Omnipoint"). Omnipoint is interested in the above-referenced dockets. Please provide copies of all notices, CASRs, orders, staff recommendations, pleadings and other documents filed, served or issued in the above-referenced dockets to the following:

Kenneth A. Hoffman, Esq. John R. Ellis, Esq. Rutledge, Ecenia, Purnell & Hoffman, P.A. P. O. Box 551 Tallahassee, FL 32302-0551 (850) 681-6788 (phone) (850) 681-6515 (fax)

Thank you for your assistance in this matter.

Sincerely,

Done 4/2019p

Kenneth A. Hoffman

DOCUMENT NO

KAH/rl

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Law Offices

HOLLAND & KNIGHT LLP

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315 South Calhoun Street Suite 600 P.O. Drawer 810 (ZIP 32302-0810) Tallahassee. Florida 32301

850-224-7000 FAX 850-224-8832 www.hklaw.com

May 11, 1999

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RECURUS AND REPORTING

Atlanta

Northern Virginia

Boston

Orlando Providence

Fort Lauderdale Jacksonville

San Francisco

Lakeland Melbourne St. Petersburg Tallahassee

Mexico City

Tampa

Miami New York Washington, D.C. West Palm Beach

D. BRUCE MAY, JR.

850-425-5607

Internet Address:

dbmay@hklaw.com

Ms. Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, Fl. 32399-0850

Re: In re: Request for review of proposed numbering plan relief for the 305 area code (Florida Keys), Docket No. 990455-TL

In re: Request for review of proposed numbering plan relief for the 561 area code, Docket No. 990456-TL

In re: Request for review of proposed numbering plan relief for the 954 area code, Docket No. 990457-TL

In re: Request for review of proposed numbering plan relief for the 904 area code, Docket No. 990517-TL

Dear Ms. Bayo:

Holland & Knight has an ongoing interest in the dockets referenced above. Please place the undersigned on the dockets' mailing lists.

Thank you for your continued consideration.

Sincerely,

HOLLAND & KNIGHT LLP

D. Bruce May

DBM/kig

Jone 5/13/99

June 1, 1999

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99 JUN - 1 PM 1: 37

RECORDS AND REPORTING

TO:

DIVISION OF RECORDS AND REPORTING

FROM:

DIVISION OF LEGAL SERVICES (MILLER)

RE:

DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED

NUMBERING PLAN RELIEF FOR THE 561 AREA CODE.

99-1099-PCO

Attached is an <u>ORDER GRANTING INTERVENTION</u>, to be issued in the above-referenced docket. (Number of pages in order - 3)

JAM/anr Attachment

cc: Division of Communications

I: 990456oc.jam

Enviled 3/1

Messer, Caparello & Self

A Professional Association

215 South Monroe Street, Suite 701
Post Office Box 1876
Tallahassee, Florida 32302-1876
Telephone: (850) 222-0720
Telecopiers: (850) 224-4359; (850) 425-1942
Internet: www.lawfla.com

MAIL ROOM 9. 12

July 15, 1999

SECOND AND

Ms. Blanca Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

Re: Docket No. 990456-TP - Florida Public Service Commission's Review of Proposed Numbering Plan Relief for the 561Area Code

Dear Ms. Bayo:

Please add this firm to the mailing list for Docket No. 990456-TP directing all orders and notices to the undersigned.

Thank you for your assistance in this matter.

Yours very truly,

Floyd R. Self

FRS/amb

Done 7/19/89

From: JHOEHN @ SMTP (Jackie Hoehn) {jhoehn@co.palm-beach.fl.us} To: CAF Internet E-mail	
Subject: fwd: Proposed 10 digit dialing for Palm Beach County	
===NOTE=======7/22/99=11:10am====================================	
Return-Path: <jhoehn@co.palm-beach.fl.us> Received: from issfire.co.palm-beach.fl.us (151.132.50.198) by mail.psc.state.fl.us (Connect2-SMTP 4.30A.1000128)</jhoehn@co.palm-beach.fl.us>	
for <contact@psc.state.fl.us>; Thu, 22 Jul 1999 11:11:28 -0400 Received: from issfire.co.palm-beach.fl.us (root@localhost) by issfire.co.palm-beach.fl.us with ESMTP id LAA00631 for <contact@psc.state.fl.us>; Thu, 22 Jul 1999 11:11:28 -0400 (EDT) Received: from ermjhoehn.co.palm-beach.fl.us ([151.132.110.33])</contact@psc.state.fl.us></contact@psc.state.fl.us>	
by issfire.co.palm-beach.fl.us with SMTP id LAA00627 for <contact@psc.state.fl.us>; Thu, 22 Jul 1999 11:11:25 -0400 (EDT) Message-ID: <001001bed454\$52f0b280\$216e8497@ermjhoehn.co.palm-beach.fl.us> From: "Jackie Hoehn" <jhoehn@co.palm-beach.fl.us></jhoehn@co.palm-beach.fl.us></contact@psc.state.fl.us>	
To: <contact@psc.state.fl.us> Subject: Proposed 10 digit dialing for Palm Beach County Date: Thu, 22 Jul 1999 11:10:22 -0400 MIME-Version: 1.0</contact@psc.state.fl.us>	
Content-Type: multipart/alternative; boundary="=_NextPart_000_000D_01BED432.CAC1BBA0" X-Priority: 3	
X-MSMail-Priority: Normal X-Mailer: Microsoft Outlook Express 4.72.2106.4 X-MimeOLE: Produced By Microsoft MimeOLE V4.72.2106.4	
I would like to request that The Florida Public Service Commission refute the 10 digit dialing proposal made by South Bell and retain the 561 area code for Palm Beach County alone.	
Thank you, Mrs. J. Hoehn Palm Beach County	
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<pre><div>Thank you,</div></pre> /FONT> <div>Mrs. J. Hoehn/FONT></div> <div>Palm Beach County/FONT>/FONT>/FONT></div>	AFA APP CAF CMU
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MCIWORLDCOM

FAX TRANSMISSION

Law & Public Policy South East Region

325 John Knox Road, Suite 105 Tallahassee, FL 32303 FAX: 850-422-2586 or V922-2586

DATE: 7-22 99

TO: ______ Div. of Records | Reporting

FROM: DONNA CANZANO MCNULTY
PHONE: 850-422-1254

NUMBER OF PAGES (INCLUDING COVER SHEET): _____

MESSAGE: Please place me on the interested persons list for

- (561 NP Relief)

CONFIDENTIAL ATTORNEY CLIENT PRIVILEGED COMMUNICATION

The information contained in this facsimile message, and any and all accompanying documents constitutes confidential information. This information is the property of the Regulatory and Governmental Affairs Department. If you are not the intended recipient of this information, any disclosure copying, distribution, or the taking of any action in reliance on this information is strictly prohibited. If you have received this facsimile message in error, please notify us immediately by telephone to make arrangements for its return to us. Thank you.

Fwd to: Carmen Pena, Pamela Johnson, Ruth McHarque

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A ORRISON & FOERSTER LLP

SAN FRANCISCO LOS ANGELES SACRAMENTO ORANGE COUNTY PALO ALTO WALNUT CREEK DENVER ATTORNEYS AT LAW

2000 PENNSYLVANIA AVENUE, NW WASHINGTON, D.C. 20006-1888 TELEPHONE (202) 887-1500 TELEFACSIMILE (202) 887-0763



Writer's Direct Dial Number (202) 887-8739

August 18, 1999

By U.S. Mail

Ms. Blanca S. Bayo Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re:

Docket Nos. 990373-TP, 990455-TL, 990456-TL,

990457-TL, 990517-TL

Dear Ms. Bayo:

The purpose of this letter is to request that the following name be added to the official Commission service list for the dockets listed above.

Thomas Foley Lockheed Martin IMS/NANPA 820 Riverbend Boulevard Longwood, Florida 32779 Phone: (407) 389-8929

Fax: (407) 682-1108

E-mail: foleyt@ix.netcom.com

If you have any questions regarding this matter, please contact me at the address or telephone number listed above.

Yours truly

Jim Bucholz

Legal Assistant

cc: Tom Foley

990373 Chard Done 8/23/99

dc-171266

RECEIVED-FPSC

9 AUG 23 PM 1:39

August 23, 1999

RECORDS AND REPORTING

TO:

DIVISION OF RECORDS AND REPORTING

FROM:

DIVISION OF LEGAL SERVICES (CALDWELL)

RE:

DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED

NUMBERING PLAN RELIEF FOR THE 561 AREA CODE.

1637-PCO

Attached is an ORDER AUTHORIZING QUALIFIED REPRESENTATIVE STATUS, to be issued in the above-referenced docket.

(Number of pages in order - 2)

MUSTGOTODAY

DC/ALC/dr

Attachment

cc: Division of Communications (Ileri, Barrett)

I:\990456B.ALC

4)1

August 25, 1999

RECEIVED-FPSC

50 AUG 26 PM 1: 36

RECORDS AND REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM:

DIVISION OF LEGAL SERVICES (CLEMONS) PMC

RE:

DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED

NUMBERING PLAN RELIEF FOR THE 561 AREA CODE,

Attached is an ORDER AUTHORIZING QUALIFIED REPRESENTATIVE STATUS, to be issued in the above-referenced docket.

(Number of pages in order - 2)

MUSTGOTODAY

DC/ALC/dr

Attachment

cc: Division of Communications (Ileri, Barrett)

I:\990456C.ALC

Corredo 5/1

August 19, 1999

RECEIVED-FPSC

99 AUG 26 PM 1: 36

RECORDS AND REPORTING

TO:

DIVISION OF RECORDS AND REPORTING

FROM:

DIVISION OF LEGAL SERVICES (CALDWELL)

RE:

DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED NUMBERING PLAN RELIEF FOR THE 305/786 AREA CODE - DADE

COUNTY AND MONROE COUNTY/KEYS REGION.

1655-PCO

Attached is an ORDER AUTHORIZING QUALIFIED REPRESENTATIVE STATUS, to be issued in the above-referenced docket.

(Number of pages in order - 2)

AUSTED TODA

DC/ALC/dr

Attachment

cc: Division of Communications (Ileri, Barrett)

I:\990456A.ALC

Parked of.

Berger Davis **&** Singerman 215 South Monroe Street Suite 705 Tallahassee, Florida 32301 Phone: 850.561.3010

Fax: 850.561.3013

Daniel H. Thompson

email at: dthompson@bdslaw.com

December 9, 1999



VIA FACSIMILE

Blanca Bayo, Director Division of Records and Reporting Public Service Commission 2540 Shurmard Oaks Blvd. Tallahassee, Florida 32399-6850

Re:

Docket Number 990456-TL

Dear Ms. Bayo:

This firm represents ADT Security Systems, Inc. On behalf of ADT, we hereby request that ADT be listed as an interested person in the above referenced cases. Please forward copies of relevant PSC documents to my attention at the address listed above. In addition, by copy of this letter I am requesting that the parties of record, on the attached service list, serve copies of their pleadings accordingly.

If there are any problems or concerns with this request, please call me at your earliest convenience. Thank you.

Yours truly,

BERGER DAVIS & SINGERMAN

Daniel H. Thompson

DHT:eam

cc:

Gray Finney

Diana Caldwell

placed on docket list 12/13/99

6685.1/4832.005/BDS_TAL 12/9/99 wp8

Miami · Fort Lauderdale · Tallahassee

Parties of Record Report for Docket 990456-TL As of 12/07/1999

Omnipoint Communications

Address:

600 Ansin Blvd.

Phone:

Hallandale, FL 33009 954-457-5700 :

FAX:

954-457-5705

Party of record: CASR list:

Yes No

Represents:

Represented by:

Rutledge Law Firm

Rutledge Law Firm

Address:

Kenneth Hoffman

P.O. Box 551

Tallahassee, FL 32302 850-681-6788

Phone:

850-681-6515

FAX:

Yes

Party of record: CASR list:

Yes

Represents:

Represented by:

Omnipoint

Parties of Record Report for Docket 990456-TL As of 12/07/1999

Comments: None

BellSouth Telecommunications, Inc. (TL720)

Address:

Ms. Nancy B. White

c/o Nancy H. Sims 150 South Monroe Street, Suite 400

Tallahassee, FL 32301-1556 (850) 224-7798, (850) 222-1201

Phone: FAX:

850-222-8640

Party of record: CASR list:

Yes Yes

Represents: Represented by:

Lockheed Martin IMS

Address:

D. Wayne Milby

Communications Industry Services

1133 15th Street, N.W. Washington, DC 20005 (202) 756-5600

Phone:

FAX:

Party of record: CASR list:

Yes

No

Represents:

Represented by:

Morrison & Foerster Law Firm

Lockheed Martin IMS/NANPA

Address:

Thomas Foley

820 Riverbend Blvd. 32779

Phone:

Longwood, FL 407-389-8929 407-682-1108

FAX: Party of record: CASR list:

Yes

No

Represents:

Represented by:

Morrison & Foerster

Morrison & Foerster Law Firm

Address:

Kimberly D. Wheeler

2000 Pennsylvania Avenue, NW Washington, DC 20006-1888 202-887-1500 202-887-0763

Phone:

FAX:

Party of record: CASR list:

Yes

Yes

Represents:

Lockheed Martin IMS

Represented by:

BERGER DAVIS & SINGERMAN

PROFESSIONAL ASSOCIATION SUITE 705 215 SOUTH MONROE STREET TALLAHASSEE, FLORIDA 32301

Telephone 850.561.3010 Facsimile 850.561.3013

Facsimile Transmittal Coversheet

DATE: December 10, 1999		TIME:		
PLEASE DELIVER THE FOLLOWING PAGES TO:				
FIRM:	Public Service Commission			
ATTENTION:	Blanca Bayo			
FACSIMILE NUMBER:	413-7118			
TELEPHONE NUMBER:				
OUR FILE NUMBER:	4832.005			
FROM:	Dan Thompson			
NUMBER OF PAGES SENT: 18 (including cover page)				
MESSAGE (if any):				

PLEASE NOTIFY US IMMEDIATELY IF NOT RECEIVED PROPERLY

The information contained in this facsimile message is legally privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this facsimile is strictly prohibited. If you have received this facsimile in error, please immediately notify us by telephone and return the original message to us at the address set forth above via the United States Postal Service. Thank you.

State of Florida





Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: JANUARY 25, 1998

TO: DIVISION OF RECORDS AND REPORTING (BAYÓ)

FROM: DIVISION OF COMMUNICATIONS (İLERİ)

RE: DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED

NUMBERING PLAN RELIEF FOR THE 561 AREA CODE.

Attached is a memorandum placed in Docket No. 981444-TP (Number Utilization Study: Investigation into Number Conservation Measures).

In order to address area code relief plans, this memorandum - Response to Mr. Gilbert Yablon's fax and letter regarding "The Unified Dialing Plans for Overlays" - is to be filed on the correspondence side in the above-referenced docket for further investigation.

LI

Attachments

cc: Division of Legal Services (Clemons)

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

July 22, 1999

TO:

DIVISION OF RECORDS AND REPORTING

FROM:

DIVISION OF COMMUNICATIONS (İLERİ) H

RE:

DOCKET NO. 981444-TP - In re: Number Utilization Study:

Investigation into Number Conservation Measures.

Attached is a RESPONSE to Mr. Gilbert Yablon's fax and letter to be filed on the correspondence side in the above-referenced docket. In addition, the FAX and LETTER are also attached.

LI

Attachments

cc: Division of Legal Services (Cox)

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR..



DIVISION OF COMMUNICATIONS WALTER D'HAESELEER DIRECTOR (850) 413-6600

Public Service Commission

July 22, 1999

Gilbert Yablon 21914 Dumetz Road Woodland Hills, CA 91364

Re: A simplified dialing system for overlaid area codes

Dear Mr. Yablon:

Thank you for recommending a new alternative for overlays. We truly appreciate your interest and concern with regard to area code relief plans.

The Florida Public Service Commission (FPSC), along with other state public utility commissions in the nation, faces an enormous burden in determining when, and in what form, to implement area code relief. The FPSC has expanded its resources to convene public service hearings and workshops and to plan for different area code relief plans depending upon the geographic structure of the region being considered. As the FCC notes in its June 2, 1999, Notice of Proposed Rulemaking, all state commissions inevitably bear the brunt of consumer dissatisfaction with whatever method of area code relief is chosen.

Currently, Florida has five area codes which are in extraordinary jeopardy and by the end of 1999, Florida would double its area codes unless certain number conservation measures are taken. The FPSC is working on ways to improve the utilization of telephone numbers in Florida. On April 2, 1999, the FPSC filed a petition before the FCC to get additional jurisdiction over numbering issues.

The FPSC, in its Docket No. 981444-TL (Number Utilization Study: Investigation into Number Conservation Measures) is investigating various number conservation measures. We placed

Mr. Yablon Page 2 July 22, 1999

your simplified dialing system for overlaid area codes into this docket for further investigation when addressing area code relief plans.

If you have any questions, please contact me at (850) 413-6562.

Sincerely,

Levent Ileri

Engineer

C:\ILERI\ACCOMPLA\GYABLON.LI

'The Unified Dialing Plan for Overlays'

A Dialing Plan which Supports the Implementation of Overlays for Area Code Relief proposed by Gilbert Yablon revised 5/25/97

The following plan describes a dialing system which supports the implementation of overlays for area code relief by eliminating the public's main objections to them. The plan preserves established dialing patterns to existing numbers, and unifies all levels of an overlay area with a consistent abbreviated dialing method. Long term relief is provided for exhausted area codes without impacting dialing in any other areas of the North American Numbering Plan (NANP).

This plan offers the following advantages over standard overlays:

- It greatly reduces the confusion and inconvenience that is associated with having multiple area codes within individual neighborhoods and households.
- Because the plan is non-disruptive to existing 7 digit and 1+10 digit dialing patterns:
 no one is put in jeopardy by a change to their local dialing plan (especially children),
 and it ensures that existing auto dialers can complete calls without reprogramming.
- It reduces the likelihood that the new overlay area code will be a stigma for new businesses.
- It ensures that costs to businesses and disruption overall will be kept to a minimum.

Defining these terms will be helpful for the discussions that follow:

parent level of overlay the original area code (in these examples the 818 area

code).

a new overlaid area code (in these examples the 626 area code is the first *child level*).

child level of overlay a new

a single geographic area which contains the parent level and all of the child overlay levels.

intra-overlay area calls

overlay area

refers to calls where the origin and the destination area codes both reside within the geographic overlay area.

abbreviated dialing

dialing which requires fewer than 11 digits to complete (abbreviated dialing within an area code is typically 7

digits).

timing

as used in this *Unified Dialing Plan*: an industry determined interval (probably 3 - 4 seconds) invoked after the 7th digit of a phone number is dialed. If this interval elapses and no further digits have been entered, the phone system switch will run an analysis on the 7 digit number that has been dialed. This technique will allow customers to dial valid phone numbers of varying

lengths (7 or 8 digits).

In Brief:

I am proposing a method of implementing an overlay, in which local dialing within the overlay area is facilitated by:

- <u>'7 digit' + timing dialing</u> for intra-overlay area calls directed to the parent level of the
 overlay from any level of the overlay. This will ensure that dialing patterns to existing
 numbers (parent level numbers) will not be disrupted with the introduction of an
 overlay.
- '8 digit' (7 + suffix) dialing for intra-overlay area calls directed to any level of the overlay (parent or child). This would be a '7 + x' system, where the 8th digit is a suffix and acts as an overlay selector. Each area code within the overlay area will be assigned a unique identifier, which will then be used as the '8th digit suffix' or 'overlay selector' in dialing. This feature unifies all levels of the overlay area with consistent abbreviated dialing, regardless of the originating or destination overlay area codes.
- 1+10 digit dialing (permissive not mandatory) throughout the entire overlay area.

Refer to Fig. 4A at the end of this report for an illustration of how these three dialing methods are integrated in the Unified Dialing Plan for Overlays.

This plan is applicable to any area where an overlay might need to be implemented, but for ease of illustration I will describe it hypothetically using 818 as the original area code, and 626 as the first new 'overlaid' level.

How the plan would be implemented:

Within the overlay area only (example: the hypothetical 818/626 overlay area):

The suffixes for intra-overlay area dialing would be determined as follows:

- All 818 numbers would receive a suffix of '0' (representing the parent level).
- All 626 numbers would receive a suffix of '1' (representing the <u>first child</u> level).
- Any future overlay levels would receive a suffix of '2' '9' in that order. This framework will allow for easy future expansion when more numbers are needed.

For example:

123-4567-0 = 1-818-123-4567 Within the 818/626 overlay area, either style is valid. Within the 818/626 overlay area, either style is valid. Within the 818/626/??? overlay area, either style will be valid (for a third area code).

Further:

All 818 numbers can also be reached from any level of the overlay area simply by
dialing the original 7 digit number + waiting for a short timing delay. This feature of
the Unified Dialing Plan makes the introduction of an overlay completely nondisruptive to the existing dialing patterns of the original area code.

For example:

123-4567+timing delay = 1-818-123-4567

Defaults to 818 + 7 digit number to accommodate existing dialing patterns. The industry would determine the appropriate length for this timing delay.

From within the overlantera, the dialing plan would open as follows:

- Once 7 digits are received, the call will be considered legal, however the system will
 wait an additional timing period (to be determined by the industry) for a possible 8th
 digit which technically is the 'overlay selector'.
- If 8 digits are received, the phone system switch will run an analysis on the number, examining the 8th digit first.
- If the 8th digit is a '0', the call will be directed to the 818 level of the overlay.
- If the 8th digit is a '1', the call will be directed to the 626 level of the overlay.
- If the industry determined 'timing delay' elapses before the 8th digit is received,
 a suffix of '0' is assumed, and the 7 digit call will automatically be directed to the
 818 level of the overlay.
- If an industry determined 'timing delay' elapses and less than 7 digits have been received, the call is considered abandoned, and the standard 'try again' message is given.
- Once the proper overlay level is determined and the call is routed to the proper area code within the overlay area, the suffix is discarded, leaving a standard 7 digit number to be routed by traditional 7 digit switching logic.
- To summarize, all '7 digit + timing' or '7 digit + suffix' calls are converted to 1+10 numbers by the phone system, and are then transparently routed to the proper overlay level.

Note: 1 + 10 digit dialing for intra-overlay area calls would also be supported, if that were how people preferred to dial, but it would not be mandatory.

Handling local or toll calls going outside the 818 626 overlay area:

Mandatory 1 + 10 digit dialing would be used for dialing to any number outside of the 818/626 overlay area, whether it be local or toll. If someone in the overlay area were to accidentally use the '1 + 10 + x' format (because they had become accustomed to dialing 8 digit phone numbers) it wouldn't matter because in 1 + 10 dialing, all extra digits beyond 1+10 are ignored, just as it has always been.

Handling local or toll calls coming into the 818 626 overlay area:

When calling from outside 818/626, standard 1 + 10 digit dialing would be used to dial to any number inside the 818/626 overlay area. If someone from outside the 818/626 overlay area were to accidentally use the '1 + 10 + x' format (because they were unclear as to the correct dialing rules in the overlay area) it wouldn't matter because in 1 + 10 dialing, all additional digits are ignored.

Directory listings:

In the 818/626 telephone directories the numbers will be listed as follows:

lege	nd:	7 digit + '0' = 818 area code	7 d	igit	+ '1' = 6	26 area	a code
818	number	999-3360-0					,
626	number	956-2200-1					
213	number	213-462-2110	out	of	'overlay	area'	number
626	number	347-9426-1		-)		7000700	
818	number	883-6234-0					
818	number	830-9339-0					
818	number						
626	number						
310	number		out	of	'overlay	area'	number

Because no area codes would need to be listed for intra-overlay area phone numbers, the 'new' 626 numbers (which a new business might have) will not stand out as red flags to customers looking for experienced services. Only out of 'overlay area' phone numbers would stand out, the same as they already do in current directories.

To further remind people how the system works, a sticker could be supplied to customers in the 818/626 area that said:

8 digit dialing supported:

7 digit phone number + 0 = 818 area code 7 digit phone number + 1 = 626 area code

How to inform the public on how to use the new plan:

On and after the date that the overlay plan is to take effect:

For calls made from any telephone within the 818/626 overlay area:

- to any phone number in the <u>818</u> area code overlay level (the <u>parent</u> level of the overlay area):
 - You may dial all 818 area code telephone numbers exactly as you always have in the past using just 7 digits. After a short delay your call will go through. You may avoid this delay by dialing the 7 digit number + 0.
- to any phone number in the 626 area code overlay level (the first child level of the overlay area):
 - You must dial all new 626 area code telephone numbers as the 7 digit number + 1.
- to phone numbers in area codes outside of the 818/626 overlay area:
 Dial 1 + area code + 7 digits the same as you would before the overlay went into effect.

For calls made from area codes outside of the 818/626 overlay area:

to any area code within the 818/626 overlay area:
 Dial 1 + area code + 7 digits - the same as you would before the overlay went into effect.

Conclusion:

This plan addresses customers' objections to using overlays which they fear would result in confusion and/or the inconvenience of having to dial 11 digits just to call across the street.

To ease the public's transition to overlays, simple 7 digit dialing to all existing parent level numbers is maintained (this is also a benefit for children and automatic dialing systems).

The plan allows for abbreviated '7 digit + suffix' dialing from and to any phone within the entire overlay area, without affecting how 1 + 10 digit calls 'out-of', 'into', or within the overlay area are handled. It is expandable to 10 levels (0-9) of overlay within a single geographic dialing area, allowing for painless addition of many new numbers in the future.

Additionally, the new style of directory listings won't be a disadvantage for new businesses.

For the public, this plan will have the psychological appeal of being a new 'high tech' solution to the challenges presented by splits and standard overlays. It answers all of the public's concerns about overlays, and will leave citizens and businesses with a feeling that something is finally being done to protect them from the expense and disruption that traditionally comes with area code exhaust and relief.

When the advantages of this plan are weighed against the disadvantages of area code splits and standard implementations of overlays (expense, disruption, confusion, inconvenience, permanent impact on the size of geographic dialing areas, etc.), this uniform dialing plan for overlays clearly makes sense as a solution for both the short and the long term.

This system can be applied to any area that is faced with the need to introduce an overlay. If this system becomes a standard, over time large areas of North America would be able to locally take advantage of this plan without affecting how any 'out of area' or 'into area' dialing and switching is handled.

Illustrations:

Using the 818/626 area code as an example, the attached diagrams illustrate how dialing patterns are impacted by various forms of area code relief.

- Figure 1A shows the established dialing patterns in an area code prior to implementing relief.
- Figure 2A shows how an area code split disrupts established dialing patterns.
- Figure 3A shows how a <u>standard overlay</u> impacts established dialing patterns and how its overlay levels are not united by a distinctive dialing plan.
- Figure 4A shows that <u>The Unified Dialing Plan for Overlays</u> is non-disruptive to
 established dialing patterns AND unifies all levels of the overlay area with a simple 8
 digit dialing system.

Submitted by:
Gilbert Yablon
The Unified Dialing Plan for Overlays
21914 Dumetz Rd.
Woodland Hills, CA 91364
818-999-1070-0 - (voice)
818-956-2200-0 - (alt. voice)

818-956-3298-0 - (fax)

Currently Existing Area Code -



Fig.1: Communities Involved

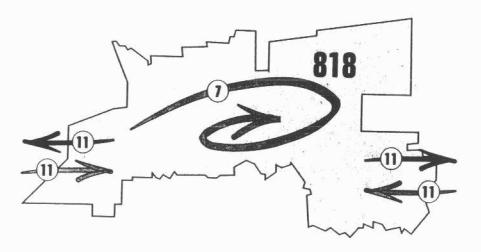
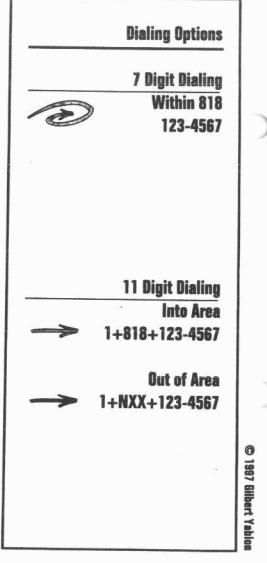


Fig.1A: Dialing Patterns



This map shows the established dialing patterns of an area code before being impacted by area code relief. These dialing patterns will be disrupted by either a split or a standard overlay.



Fig.2: Communities Involved

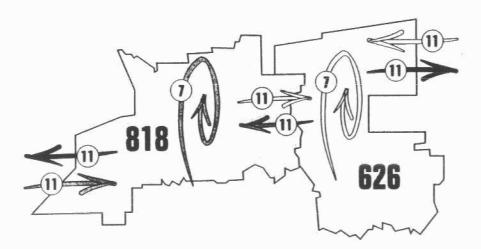
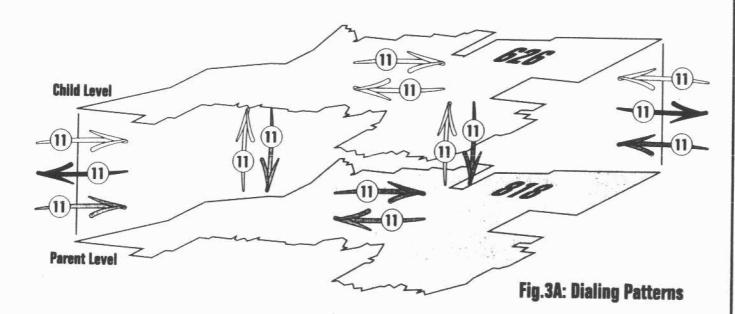


Fig.2A: Dialing Patterns

-	Dialing Options	
	7 Digit Dialing	
^	Within 818	l
(4)	123-4567	
1	or	
	Within 626	
	123-4567	
	11 Digit Dialing	
	Into Area	l
->	1+818+123-4567	l
	1+626+123-4567	
	Out of Area	
\rightarrow	1+NXX+123-4567	
	Between 818/626	-
	1+818+123-4567	١
->	1+626+123-4567	-
	TULUTILUTUU/	-

Implementing a split greatly impacts dialing for calls both within and into the original NPA. This method of relief is expensive for business and disruptive to all customers, both within and outside of the affected area.



Dialing Options

7 Digit Dialing
Thought to be impractical for
this Overlay Method

Mandatory 11 Digit Dialing
Into Area
1+818+123-4567

1+818+123-4567 or 1+626+123-4567

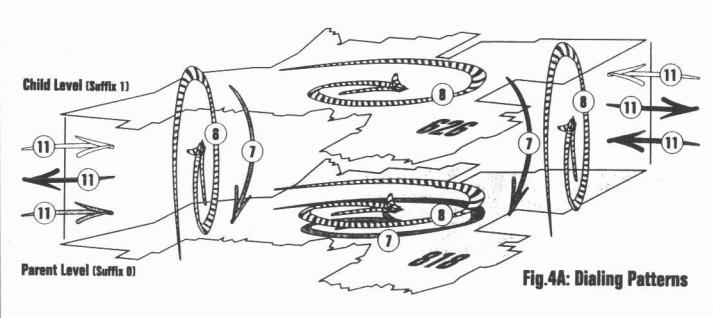
Out of Area 1+NXX+123-4567

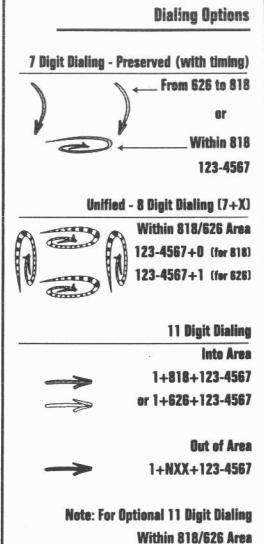
Within 818/626 Area

→ 1+818+123-4567

⇒ or 1+626+123-4567

With abbreviated dialing abandoned, the overlay levels are not unified by a distinctive dialing plan. The concern that this mix of area codes will cause hardship and confusion for citizens has prevented overlays from becoming widely accepted.





This overlay method provides for long term relief AND maintains the intregity of the original dialing area by:

1) Preserving established 7 digit dialing to all parent level numbers from any level within the overlay area.

2) Unifying all levels of the overlay with a simple 8 digit (7+suffix) dialing system.

3) Allowing for optional (not mandatory) 11 digit dialing between levels of the overlay.

Refer to Fig. 3A

FREQUENTLY ASKED QUESTIONS ABOUT

"THE UNIFIED DIALING PLAN FOR OVERLAYS"

Submitted to the INC on 7/13/98 by: Gilbert Yablon The Unified Dialing Plan for Overlays

21914 Dumetz Rd. Woodland Hills, CA 91364 818-999-1070-0 - (voice) 818-956-2200-0 - (alt. voice) 818-956-3298-0 - (fax) UNIFIEDdpo@aol.com - email

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Introduction1
What prompted development of the Unified Dialing Plan for Overlays?1
What is the Unified Dialing Plan for Overlays?2
Functionally, how does the UDPFO work?2
Are you saying that customers in the original area code will be able to dial 7 digits to make calls, but people in the overlaid area codes will have to dial 8?
The UDPFO seems to offer a dialing advantage to customers in the "original" area code of the overlay - isn't that a violation of the FCC's mandate for dialing parity in overlays?
The UDPFO describes a 7 digit default dialing method which can only reach phone numbers in the original area code - isn't that a clear violation of dialing parity?5
How can a plan like this be implemented locally (on a case by case basis) without interfering with, or requiring changes to, the rest of the telephone network?6
Won't this system cause chaos among CPE manufactures? It seems like everyone would have to change equipment to accommodate this plan
Won't on demand features such as Auto Call Return, Busy Number Redial and other enhanced features be severely impacted by the need for additional digits?7
Won't the increase in real time processor delay inherent in this plan have severe impacts on the existing public network and possibly have dire impacts in the future? I am concerned that any increase in call delay will stress the network and render ineffective the gains in efficiency the CCS/SS7 Network provides
Won't the non sequential digit analysis of this plan place undue delays in the provisioning of Local Number Portability?
Won't the post digit analysis cause a further increase in the time required to process a call?
The Federal Communication Commission and the California Public Utilities Commission require 10 digit dialing with an overlay of an area code. Further, the Industry Numbering Committee has endorsed 10 digit dialing as a standard, and it is expected that there will be a need to move beyond the 10 digit format arrangement in the future to possibly 12 digits. Doesn't this render the Unified Dialing Plan for Overlays unusable and unworkable?
Wouldn't any dialing plan change of this kind have to be agreed upon by the entire North American Telecommunications Industry?8
What about the effect of this plan on Computer Telephony Integration (CTI) products such as computer software dialing programs, dial-in/dial-back security systems and credit card validation systems. Won't adaptation by the developer be required to accommodate this plan?
Won't the insertion of any delay in the completion of calls cause customer confusion, increase trouble reports and increase customer dissatisfaction?9

Wouldn't this plan prompt a significant increase in wrong numbers? For example: I would hate to have the number in the original area code that corresponded to a cab company in the new area code. Every night at bar closing time I could get dozens (or hundreds) of calls from callers who dial 1 digit every 10 seconds and then slur their request for a cab and won't admit that they dialed a wrong number	9
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Introduction:

The Unified Dialing Plan for Overlays (UDPFO) is a non-disruptive, consumer friendly, competitively neutral solution for area code relief. In addition to supporting all of the features found in standard overlay implementations, the plan offers an advanced 8 digit dialing system for overlay groupings, and is backward compatible with all established dialing patterns to existing pre-relief phone numbers. Some of the techniques and ideas offered in the plan involve "outside of the box" thinking, which has raised some initial concerns among regulators and telecom officials. However, a closer examination of the issues, and how this plan addresses them, will demonstrate that the UDPFO is workable, easy to use, and solves the problems that are typically associated with area code relief. The following discussion is offered as clarification to questions which have been asked about the plan.

What prompted development of the Unified Dialing Plan for Overlays?

Current solutions for area code relief (splits and standard overlays) create, rather than solve, problems for customers. Recently, the widespread use of these methods has resulted in what can readily be described as a "National Area Code Disaster." Our dialing landscape has been damaged, and this damage has been expensive and disruptive for businesses and consumers. Some of the impacts from current relief methods are outlined below.

Impacts from implementing an area code split:

An area code split forces half of the customers in the affected area to give up their existing phone numbers, cuts abbreviated (7 digit) dialing areas in half, and permanently disrupts established dialing patterns both within the affected area and into the affected area from everywhere else in the world. The overall cost just for mopping up after a single area code split is estimated to be over 40 million dollars (this includes updating signs and stationary, reprogramming of burglar alarms, fire alarms and other auto dialing systems, notifying customers and friends of number changes, modifying local phone switches, etc.). This reshuffling of phone numbers creates confusion for customers, resulting in numerous missed calls and misdialed phone numbers for many years to come.

Impacts from implementing a standard overlay:

Using standard overlays for relief also creates hardship for customers. Existing dialing patterns are disrupted for <u>all</u> customers in the affected area. Seven (7) digit abbreviated dialing is abandoned for less convenient (and very unpopular and controversial) 10 digit dialing. For <u>all</u> calls in a standard overlay scenario, the area code must be dialed before the 7 digit number, creating difficulty for customers — especially children, handicapped persons and the elderly. Many people have expressed concern that dialing multiple area codes for calls within a single geographic region will create a feeling of disunity for the area. The shift from 7 digit to 10 digit dialing also necessitates reprogramming for all burglar alarms, fire alarms and other automatic dialing systems which had previously been programmed with 7 digit numbers. Incomplete calls will occur when 7 digits are dialed without the area code, and it is likely that the wrong area code will often be used by mistake (this happens today even where area codes are not overlaid). And, the likelihood of misdialing at least one out of 10 or 11 digits is significantly greater than when only 7 digits are dialed (expect an increase of 42% for 10 digits and 57% for 1+10 digits).

By disrupting established dialing patterns, area code splits and standard overlays cause hardship and confusion for customers, and prompt numerous misdials and wrong numbers.

It would be desirable if area code relief could be achieved with a minimum of disruption and expense. For a solution to be "preferred" it would have to satisfy both the needs of the customer and the requirements of the telecommunications industry.

For customers, a preferred solution would:

- 1) Be consumer friendly, non-disruptive and competitively neutral.
- 2) Allow customers to keep their existing area codes and phone numbers.
- 3) Preserve all dialing patterns to established phone numbers (backward compatibility).
- 4) Minimize impact on children, handicapped persons and the elderly.
- 5) Avoid costly reprogramming of existing burglar alarms, fire alarms and other auto-dialers.
- 6) Save consumers, businesses and telephone companies money overall.
- 7) Provide long term, non-disruptive relief to exhausted area codes.

For the telecom industry, a preferred solution must:

- 1) Offer benefit to customers.
- 2) Be competitively neutral.
- 3) Be technically workable.
- 4) Be cost effective to implement.
- 5) Be built on top of the existing network so that past investment is not discarded.
- 6) Limit all costs and changes in "dialing, switching and programming" to the geographic area in which the solution is implemented.

It would be hard to argue against an alternative which met these specifications, yet it is natural that controversy might surround it.

What is the Unified Dialing Plan for Overlays?

The Unified Dialing Plan for Overlays (UDPFO) is a non-disruptive solution for area code relief which is both competitively neutral and consumer friendly. It provides a technically workable alternative for area code relief which minimizes hardship to local business and the public.

New numbers can be added to a geographic area without changing the way that existing numbers are dialed. Established 7 and 1+10 digit dialing patterns are maintained and a new 8 digit option is enabled which allows for abbreviated dialing within and between all area codes in the geographic overlay area.

Further, the plan demonstrates how dialing parity (mandated by the FCC) can be maintained in an overlay without requiring the full 10 digit (or actually 1 + 10 digit) phone number to be dialed.

Many of the ideas presented in the UDPFO might, at first glance, seem to call upon techniques which previously (and for good reason) have been rejected by the Telecommunications Industry and Public Utilities Commissions. But a closer examination of the plan demonstrates that these techniques, as proposed here, solve rather than create problems.

The "customer concerns" and "competitive issues" which the plan addresses were derived directly from transcripts of public hearings on area code relief. After numerous discussions with telecommunications officials, followed by multiple redesigns of the plan, the UDPFO has been evaluated as "technically workable" by several industry experts (including a former co-chair of the Industry Numbering Committee). In addition, the cost of implementing the plan for an affected region may well be less than the overall cost (cost to business, cost to public and cost to telecom industry) of an area code split.

Functionally, how does the UDPFO work?

In brief, the Unified Dialing Plan for Overlays consists of a dialing system which:

1) Allows for optional (not mandatory) 1+10 digit dialing within and between all area codes in the geographic overlay area.

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- 2) Unifies all area codes in the geographic overlay area with a simple 8 digit (7+suffix) dialing system. The suffix represents one of ten possible overlaid area codes with '0' being the original area code, '1' being the first overlaid area code, '2' being a future second overlaid area code, etc. After the phone company's equipment receives the full 8 digits, it translates the number into a traditional 10 digit number (3 digit area code + 7 digit phone number) and passes it through the network as if the number had been originally dialed as 1+10.
- 3) Preserves established '7 digit style' dialing (see explanation below of how this <u>default dialing</u> is accomplished by using a 'timing delay') to all phone numbers in the original area code from any area code within the geographic overlay area.

Functionally the network switch will be looking for either 1+10 style numbers or 7+suffix style numbers. With default dialing, if only 7 digits are dialed, after an appropriate timing delay the switch will assume that '0' is the intended 8th digit and will put the call through to the original area code of the overlay area. In this way backward compatibility is achieved for dialing to 'prerelief phone numbers' from any area code in the geographic overlay area, and the system appears completely non-disruptive to the customer.

It should be noted that while numbers in all of the area codes within the geographic overlay area can be reached by dialing either '7+suffix' or '1+10', the '7 digit default' dialing option (which always requires a timing delay) applies only to numbers in the original area code and only under default conditions. On the surface this would seem to offer preferential dialing to certain numbers, however, on closer examination it becomes clear that very few people would intentionally take advantage of this option. Because of the timing delay when only 7 digits are dialed, customers will quickly opt for dialing the 8th digit (in this case '0') in order to complete calls in the most expedient way. This 7 digit option is really only provided in order to ease the transition into an overlay scenario, and to act as a safety net for old "7 digit style" calls which would otherwise be lost. It provides an extremely long permissive dialing period, ensures that any phone number that had been dialed with 7 digits in the past could still be dialed the same way, and minimizes the need to immediately update auto dialers and databases. More than likely, (a short time after implementation of the UDPFO), 7 digit calls will only be initiated by auto dialers which had been programmed pre-relief (i.e. alarm system auto dialers) which are typically difficult or costly for their owners to update.

Are you saying that customers in the original area code will be able to dial 7 digits to make calls, but people in the overlaid area codes will have to dial 8?

No. Everyone can dial every number in the overlay area with 8 digits. Seven digit default dialing is also available to all customers for reaching numbers in the original area code. This feature is provided as courtesy to customers who already have phones and services in the original area code. It provides a way to not have to reprogram pre-relief auto dialers. When only 7 digits are dialed, after a significant delay the call will default through to the original area code. This is a safety net to catch 7 digit calls that would otherwise be lost.

The UDPFO seems to offer a dialing advantage to customers in the "original" area code of the overlay - isn't that a violation of the FCC's mandate for dialing parity in overlays?

While some numbers in the UDPFO can be dialed with only 7 digits, the conclusion that this offers a dialing advantage and violates parity is in error. Two factors mitigate this:

1) Everyone in a UDPFO grouping (from any area code in the grouping) can dial these same numbers with any of the three dialing options (7 digit default, 8 digit or 1+10 digit).

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2) The timing delay which is always part of the 7 digit default option, counteracts any perceived dialing advantage. Customers will quickly migrate (from this inefficient 7 digit+delay method) to the plan's preferred 8 digit option. The 7 digit default is offered so that customers who already have an investment in the established dialing structure won't be disadvantaged by area code relief. Why would customers intentionally dial 7 digits and then waste several seconds, when they can simply dial one extra digit to avoid the delay? The default is only provided as a "safety net" to keep old style 7 digit calls (i.e. from alarm systems, auto dialers, and calls made under conditions of panic, emergency or lingering force of habit) from falling through the cracks.

A detailed discussion of the 7 digit vs. 8 digit issue follows

These questions should be asked: "What counts as a digit?" and/or "What length delay would be required before the 7 digit default is not seen as a dialing advantage?"

Would people really dial 7 digits and then wait 4 or 5 or 8 or 10 seconds just so they could avoid having to dial that "bothersome" 8th digit? In our fast paced society a 3 or 4 second delay should neutralize any perceived (or arguable) advantage that dialing only 7 digits provides.

In other words, how can a method of dialing which takes longer be considered to be a dialing advantage?

And, since everyone in the entire overlay area has equal access to the same dialing options that are available for reaching any specific number, how is this a disadvantage to anyone?

Other variations on overlay implementations which propose 7 digit dialing within individual area codes of an overlay but require 10 or 1+10 digits for dialing between those same area codes, do clearly violate of the FCC's mandate for dialing parity. In these scenarios, the dialing options for reaching any specific number are not equally available to all customers in the overlay area.

The Unified Dialing Plan for Overlays on the other hand, is in accord with the FCC mandate on parity. All of the area codes in the UDPFO are equally able to initiate calls with any of the options that are available for any specific number. There is no dialing advantage or disadvantage associated with either the original area code or any of the overlaid area codes. Customers from any area code within the geographic overlay area can dial the original area code with '7 digit default' (which always requires a timing delay) — but why would they want to, when they can make the call more expediently by simply dialing it as an 8 digit number (7digits+'0') and thus avoid the delay?

The '7 digit default' option is provided so that there is no <u>penalty</u> to people who already have phones and services in the original area code; who would otherwise be forced to immediately change dialing habits, update auto dialers and reprogram 'alarm type' systems from '7 digit' to '8 digit' or '1+10 digit' dialing.

The <u>preferred</u> dialing method in the UDPFO is the 8 digit method. Any telephone within the overlay area can be dialed from any area code in the overlay grouping with this simple, efficient method. Customers in a UDPFO area would quickly migrate to 8 digit dialing in order to avoid the delay which is always part of 7 digit default.

It is hard to imagine that someone in the original area code would advise friends, relatives or customers that they should use the 7 digit default method just so that they can enjoy the advantage of their calls taking several seconds longer to connect. If this were the case, a strong argument could be made for reissuing rotary dial telephones.

The following three examples further illustrate that there is no advantage to being in any particular area code in a UDPFO scenario:

Customer A:

This customer already has a phone in the original area code before the UDPFO is implemented. Because people had called Customer A with 7 digits in the past, there is a likelihood that he might still receive calls of this nature in the future because of: force of habit after years of people knowing and using his 7 digit number, and pre-programmed auto dialers that might not have been updated to 8 digit or 1+10 digit for this number. The UDPFO will keep these types of calls from falling through the cracks, allowing them to complete after a designated timing delay.

If the customer already has existing 7 digit numbers entered in his auto dialer, burglar alarm, fire alarm or other automated dialing system, the UDPFO offers another advantage over other forms of area code relief. Since all pre-relief dialing patterns to existing numbers are maintained by the UDPFO, customers will not be forced to immediately update these systems (although they may choose to in order to avoid the timing delay).

Customer B:

Looking for new service after UDPFO – this customer gets a number in the original area code. No one has ever used 7 digits to call this customer at this number, so there is no force of habit and no preprogrammed auto dialers that need to be updated for this number. This customer will be given his new number as (NXX) NXX-XXXX-0, and that is how he will tell people to call him. The ability to dial this number with 7 digits will not be expected or missed. More than likely if this number were dialed as only 7 digits it would be because it had been intended for a previous owner of that number.

Customer B will enjoy the same advantages as Customer A in terms of his own auto dialers. Any previously programmed devices the customer moves to this new number (from any area code in the grouping) will not need reprogramming.

Customer C:

Looking for new service after UDPFO – this customer gets service in the **new overlaid** area code. Same situation as Customer B above. This customer's number will be (NXX) NXX-XXXX-1. No one will have ever tried to dial this number with 7 digits in the past, and there is no reason or logic to why anyone would do it now. To any person dialing this number, the '1' suffix will be as much a part of this number as the 7th digit of a traditional number is today.

Customer C will enjoy the same advantages as Customers A and B in terms of his own auto dialers. Any previously programmed devices the customer moves to this new number (from any area code in the grouping) will not need reprogramming.

Customers A, B and C:

All will enjoy the same dialing advantages:

When calling someone in the original area code, they can all use 8 digit, 1+10 digit or 7 digit default (which always requires a delay).

When calling someone in the new overlaid area code, they can all use 8 digit or 1+10 digit.

The 7 digit default safety net offers an important advantage over other forms of area code relief: customers are not penalized or put in jeopardy by a change to their dialing plan. Area code splits and standard overlays do not offer this advantage.

The UDPFO describes a 7 digit default dialing method which can only reach phone numbers in the original area code - isn't that a clear violation of dialing parity?

Again, the 7 digit default 'safety net' feature of the UDPFO does not violate dialing parity.

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The most efficient method for dialing any number within the overlay grouping is the 8 digit option, and this method is available to all customers in the overlay area for dialing every number in the area.

The 7 digit default (which always requires a delay) is less efficient, but is provided to help minimize disruption to customers who already have phones and services in the original area code.

Clearly, if the less efficient 7 digits + delay method were the <u>only</u> option for reaching customers in the original area code (while all other area codes in the overlay group could be reached more efficiently by dialing 8 digits), <u>the original area code would have an undeniable dialing disadvantage</u>.

On the other hand, if the 7 digit default method is not provided, people who already have numbers in the original area code will suffer more disruption than people who later obtain service in either the new area code or the original area code.

I trust regulators will conclude that the intent and function of the 7 digit default is to minimize hardship for people who already have service, and that no "dialing advantage", or violation of "dialing parity" is generated by this feature.

How can a plan like this be implemented locally (on a case by case basis) without interfering with, or requiring changes to, the rest of the telephone network?

Although there will be a change in the way that numbers may be dialed (7 digits, 8 digits or 1+10 digits), once in the network all calls are handled as traditional 10 digit numbers, which is already the network standard in overlay situations. Because all calls are translated into 10 digits, the UDPFO is able to solve local dialing issues without affecting "dialing to" or "dialing from" any outside area codes. It can be adopted on a situation by situation basis, and would have no impact on dialing or switching for the rest of the telephone network.

To the network as a whole, a UDPFO implementation will look like a standard overlay grouping. Each of the area codes in the group will have telephone numbers that are known to the network as standard 3 digit area codes followed by standard 7 digit telephone numbers. The new suffix digit is only significant when dialing 7 or 8 digit numbers within the geographic overlay area. The 8th digit, when dialed, functions as an area code selector (or indicator) and is used by telephone company equipment to translate the number into a standard 3 digit area code + 7 digit telephone number. Outside of a UDPFO grouping, there will be no impact on the normal functioning of the network, because all dialing and switching into and out of the grouping will be done with industry standard 10 digit numbers (the same as the current standard for dialing across area code boundaries).

How to best integrate the UDPFO into the existing telephone network is really a matter for the industry to resolve, but I would like to suggest that there may be more than one approach worth considering. It was suggested to me (by a Lead Programmer for the Advanced Intelligent Network) that it might be relatively easy to implement this system if it were handled as a <u>custom calling service</u>. Though custom calling services are normally preceded by "*XX" ("star X X" -- like "star 69" for call return), wouldn't applying the following logic be able to automatically trigger the custom service without having to first dial the "*XX"?:

- 1) Since any calls beginning with a "0" or a "1" would not be of the <u>7 digit default</u> or <u>8 digit (7+X)</u> type, these calls could be released directly to the network without special handling.
- 2) The switch could then assume that any call (in a UDPFO area) which begins with "2" "9",

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might be a 7 or 8 digit call, and would automatically trigger the custom service for handling these types of calls -- eliminating the need for first dialing "*XX". The service would then "watch" as digits were entered, and "decide" what to do with any given number. Naturally 411, 911 and other special services would immediately be forwarded along after only 3 digits are entered. Seven (7) digit calls would not be released until after the timing delay, and both 7 and 8 digit calls would be translated into the proper 3 digit area code + 7 digit phone number before entering the network.

PLEASE NOTE: the above is only suggested as one possible way to implement the UDPFO, based on input from a Lead Programmer of the Advanced Intelligent Network for a major local service provider. There may be other, better ways of accomplishing the same thing, and the industry as a whole is welcome to make suggestions on this.

Won't this system cause chaos among CPE manufactures? It seems like everyone would have to change equipment to accommodate this plan.

No, that will not be the case. One of the main advantages of this plan is that it minimizes the impact on devices such as speed dialers, burglar alarms, and auto dialers because it eliminates the need to reprogram them when the numbers they have been set up to dial are split off into a new area code, or when 7 digit numbers need converting to 1+10 (as would be the case if a standard overlay were implemented). In most cases, a PBX or telephone key system would be unaffected by the UDPFO since the suffix logic is handled at the network switch level. At worst, a PBX software change might be necessary to allow the release of the 8th digit. This might actually be less disruptive to a PBX than the changes that are necessary after a traditional area code split. Any problems that are caused may well be less significant than those created by recent changes that have been made to the NANP, i.e. PBX problems caused by 2-9 being used for the second digit of an area code and 0-1 being used for the second digit of a prefix.

Won't on demand features such as Auto Call Return, Busy Number Redial and other enhanced features be severely impacted by the need for additional digits?

No. All 7 and 8 digit entries will be translated to 10 digit numbers before switching begins. Ten digits is the same protocol that phone numbers have been know to the network since the 1940's. It seems hard to imagine that there would be any impact on services that have already been designed to use 10 digit numbers.

Won't the increase in real time processor delay inherent in this plan have severe impacts on the existing public network and possibly have dire impacts in the future? I am concerned that any increase in call delay will stress the network and render ineffective the gains in efficiency the CCS/SS7 Network provides.

Any delay that would occur would happen prior to connection to the CCS/SS7 network and would have no impact on the efficiency of the CCS/SS7 network. The industry needs to define what the 'severe impacts on the existing public network' would be and provide some examples of 'dire impacts in the future'.

Also, as explained earlier, very few calls will actually be intentionally made using the '7 digit default' method -- which requires a delay. Most calls within the geographic overlay area will be initiated with the '7+suffix' method which avoids the delay. With traditional relief alternatives, a large number of calls that previously only required 7 digit dialing would afterwards require dialing 1+10 digits. A better question might be "how much stress is put on the network by the additional time

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required to dial 1+10 digits after a split or a standard overlay is implemented?" It may very well be that the 7+suffix method of the UDPFO would result in an overall network time savings compared to 1+10 digit dialing. The network would save the time it takes for dialing those 3 extra digits.

Won't the non sequential digit analysis of this plan place undue delays in the provisioning of Local Number Portability?

As stated earlier nothing in what I am proposing changes the 10-digit format and therefore should have no impact on Local Number Portability. As currently proposed, Local Number Portability is simply intended to allow a customer to change his/her carrier without requiring a number change.

Won't the post digit analysis cause a further increase in the time required to process a call?

Answering this question will require a further analysis (by the industry) which should include the timing differences between the various dialing scenarios.

The Federal Communication Commission and the California Public Utilities Commission require 10 digit dialing with an overlay of an area code. Further, the Industry Numbering Committee has endorsed 10 digit dialing as a standard, and it is expected that there will be a need to move beyond the 10 digit format arrangement in the future to possibly 12 digits. Doesn't this render the Unified Dialing Plan for Overlays unusable and unworkable?

This plan introduces new ideas which challenge the necessity of using 1+10 digits in order to maintain dialing parity in an overlay situation. In the Unified Dialing Plan, dialing parity is provided with only 8 digits.

The INC's work in promoting uniform 10 digit dialing as a standard is to be applauded - it ensures that one method of dialing will work for all calls anywhere in the North American Numbering Plan. However, it does not exclude other local methods of dialing from co-existing with it. The UDPFO does transparently co-exist with 1+10 digit dialing.

The 12 digit format that is planned for the future does not necessarily render this plan unusable and unworkable. In addition, it is my understanding that Local Number Portability and other actions to conserve the existing resource should delay expansion until well into the next century. However, even with expansion, if thought is given to maintaining the same backward compatibility that the Unified Dialing Plan offers for overlays, this plan can very likely co-exist with a plan requiring any new number of digits.

Wouldn't any dialing plan change of this kind have to be agreed upon by the entire North American Telecommunications Industry?

Not necessarily. Because the changes that are required for this plan are isolated within the single area where it is being implemented, it does not have any effect on the industry as a whole. The beauty of this plan is that it solves local dialing issues and does not affect 'dialing to' or 'dialing from' any 'outside' area codes. It could be adopted on a situation by situation basis, and would have no impact on dialing or switching for the rest of the telephone network. Universal agreement would be great, but it is unnecessary for implementation of this local solution.

What about the effect of this plan on Computer Telephony Integration (CTI) products such as computer software dialing programs, dial-in/dial-back security systems and credit card validation systems. Won't adaptation by the developer be required to accommodate this plan?

There should be no effect on CTI products since all numbers will still be known to the network as 10 digit numbers, and will be still be reported by network Caller ID type systems to telephony equipment as those same 10 digit numbers. Any device on the receiving end of a call would recognize the caller in the same way that it always has.

Won't the insertion of any delay in the completion of calls cause customer confusion, increase trouble reports and increase customer dissatisfaction?

Call completion delays will not be an issue. As stated before, the 8 digit option would be the preferred (or dominant) dialing method in a UDPFO scenario. The '7 digit default' dialing option (which does require the timing delay) is really only offered to facilitate transition to an overlay, and it eliminates the need to immediately reprogram auto dialers and alarm systems which can be extremely time consuming and expensive to the customer (especially businesses). In a short time customers will (on their own) start using the more expedient 8 digit option.

Wouldn't this plan prompt a significant increase in wrong numbers? For example: I would hate to have the number in the original area code that corresponded to a cab company in the new area code. Every night at bar closing time I could get dozens (or hundreds) of calls from callers who dial 1 digit every 10 seconds and then slur their request for a cab and won't admit that they dialed a wrong number.

It is interesting that you have cited this particular example. Does this imply that a drunk will always dial correctly <u>unless</u> he is dialing in a UDPFO scenario? In practice, all of the other solutions for area code relief will create similar or worse problems under the same conditions. After an area code split, will a drunk (or anyone for that matter) always remember which area code he is in, and what if any area code he needs to dial for his intended connection? After a standard overlay isn't it more likely that a person will have a harder time negotiating 10 or 11 digits, compared to only 8 which would be available for all numbers in a UDPFO grouping?

What about an emergency situation (after a split or a standard overlay where dialing patterns have been completely disrupted), and the emergency call does not go through because the dialer has panicked and can't remember the new way to dial a number that used to be valid with just 7 digits? The UDPFO provides a "safety net" for these types of calls, by preserving all existing dialing patterns, while the other methods of relief do not.

The potential for misdials exists for all methods of area code relief, but with the UDPFO there is less potential for disaster.

Yes, there may be a problem with misdials, but likely not any greater a problem than other forms of relief currently present, and with some creative problem solving, the likelihood of misdials could be minimized. Here are some thoughts I offer on how this might be addressed:

1) When the UDPFO overlay is first implemented, there will not be many numbers in the new area code (same as a standard overlay), so the chances of too short of a delay causing a misdial early on is very low. This might justify a relatively short timing delay at first implementation — say 3 to 4 seconds. As the months go by — if warranted by frequent misdials — the delay could be gradually increased as the new area code gets more populated.

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- 2) Or, a few seconds after 7 digits have been entered, a recorded message could play that would give instructions on how to input the 8th digit -- "for 818 area code enter 0, for 626 area code enter 1," etc. After a few more seconds it might say "at the tone, your call will default to the 818 area code..... beep".
- 3) Or, if certain numbers were consistently misdialed, those numbers might be selectively blocked from 7 digit default dialing or people could request that they never receive any 7 digit default calls. This would not harm the functionality of the plan. These customers would still be able to dial with 7 digit default (protecting auto dialers, burglar alarms, fire alarms, etc.), but their own number would no longer be reachable that way.
- 4) Or, it could be that the 7 digit default method will only serve as a transition device during the first 6 months to 1 year of implementation. If misdials do become problematic, it could be phased out altogether. Though this would defeat the non-disruptive intent of the UDPFO, it would still leave the overlay area with a very functional and efficient 8 digit abbreviated dialing plan.
- 5) Or, on the other hand, there may turn out to be no problem, so none of these modifications would need to be made.

These are just a few suggestions — they may or may not be easy to implement. The point is that there are many ways to address this potential problem — if it turns out to be a problem at all.

My Public Utilities Commission has already examined the feasibility of using timing in other dialing scenarios, and has rejected it. Is the use of timing in this plan different? If so, what distinguishes timing in this plan from other attempts to implement it?

Yes, the way that timing is implemented in the UDPFO is different from other dialing scenarios.

Timing provides a method for dialing telephone numbers of varying length, but it is usually problematic for two main reasons:

- A delay that is too short can increase the number of misdials. This occurs when customers are not given enough time to enter the extra digits and the phone company switch assumes dialing to the shorter number is complete.
- 2) A delay that is long enough to minimize misdials can cause customers who have dialed the shorter number to abandon calls, concluding that something is wrong because their call is taking unusually long to connect.

Clearly misdials must be avoided, but these two opposing criteria make it difficult or impossible to implement the optimum timing delay when the primary (or only method) for dialing the shorter number depends on timing.

In a UDPFO implementation, the primary method for dialing all numbers in the overlay area is the longer "8 digit" method. This "8 digit" method is also the preferred - or recommended - dialing method for all calls. This is fortunate because it allows the timing delay to be long enough to avoid misdials. The shorter "7 digit" method of dialing is a "default" option, which is triggered only after the likelihood of a misdial has been minimized by an appropriately long timing delay. The appropriate length for this delay should be determined by the industry, but it will likely be somewhere between 3 - 7 seconds. This "7 digit default" option is provided as a "safety net", intended to catch calls that, for whatever reason, are not being dialed with the primary (or preferred) "8 digit" method. This "safety net" will allow automated dialing systems (such as burglar alarms, fire

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alarms, auto dialers, etc.) to complete calls to pre-relief phone numbers without costly reprogramming. The "safety net" is also helpful for children, the elderly and the handicapped (or anyone for that matter), who might find it difficult to always remember to dial old (established pre-relief) numbers in the new way. It also provides a mechanism for an extremely long permissive dialing period during transition to the UDPFO's 8 digit preferred dialing method.

To recap:

Within the dialing plans of other scenarios using timing, there is usually only one method for correctly dialing a particular long or short number - the long numbers must be entered before the timing delay elapses, while the short numbers must wait until after the delay is complete. Implementing the optimum timing delay to efficiently accommodate these two requirements can be problematic.

In a UDPFO scenario timing issues are mitigated by these factors:

- 1) There are multiple methods for customers to dial every number.
- 2) All numbers can be dialed quickly with 8 digits (the "primary" or "recommended" dialing method), which avoids waiting for the delay.
- 3) All numbers can also be reached with 1+10 or 0+10 also avoiding the delay.
- 4) The "7 digit default" option (which does require the delay) is intended to serve as a courtesy to people who already have phones and services in the original area code, and eliminates the expense and hardship of having to quickly conform systems and habits to the new dialing plan.
- 5) The timing delay could be extremely long (if necessary to avoid misdials), since the 7 digit default option is not the primary (or preferred) method of dialing.
- 6) Because the delay can be significant, the timing delay could even contain recorded instructions as to how to use it (if found to be necessary).
- 7) If the delay is too long, a customer can always enter a "0" at the end of the 7 digit number and avoid the delay it will still reach the same number: 7 digits + delay = 7 digits + 0.
- 8) The timing mechanism can be avoided altogether by dialing with the 1+ 10 option, if that is how a customer prefers to dial.

How well would this plan work for long distance calls? Customers would not be used to the new overlaid area code since they wouldn't have to dial it internally, and instead of dialing 1-732-949-1000 to get that number they are likely to dial 1-908-949-1000-1, prompting a wrong number. Won't this be problematic?

The UDPFO offers an evolved dialing system which allows all calls made within the UDPFO geographic area to be dialed by using only 8 digits. This would hold true for both local <u>and</u> long distance calls. If you choose to dial 1+10 digits for local or long distance calls within the grouping you may, but it would not be mandatory.

When dialing to an area code <u>outside</u> of the UDPFO grouping, it would be necessary to dial 1+10 digits. This is no different than how the network currently works. Customers must commit these foreign area codes to memory in any dialing scenario.

Customers dialing into a UDPFO grouping from a foreign area code would also have to remember the various area codes, but this is also no different than when dialing into a standard overlay grouping.

In traditional NPAs with 7 digit internal dialing, people are aware of their own area code even though they don't use it for day to day calls. When they leave their NPA and call home, they typically remember to dial their area code first, followed by their 7 digit number — if they forget to dial the area code a wrong number will result in these cases as well.

There is no reason to believe that people in the new level of a UDPFO overlay would be any less aware of their own new area code than people in traditional 7 digit NPAs.

This question should be further analyzed in comparison to the effects of area code splits and standard overlays.

After an area code split or a standard overlay implementation, people are also not used to the new area code, and there are many "wrong numbers" prompted in these cases, for instance:

After an area code split:

Because of force of habit, where people have had the same area code for many years:

- a) Customers with the new area code will often attempt to dial into the old area code by dialing only 7 digits, while customers in the old area code will make the same mistake for the new area code this is not a problem in the UDPFO, since area codes are not rearranged, and the 7 digit default method will accommodate force of habit for an extended period of time.
- b) Even when dialing from outside either of the "split" area codes (with 10 digit or 1+10 digit dialing), force of habit will continue to prompt wrong numbers into both area codes. In fact customers from all over the world are likely to make this mistake when calling into an NPA that has been split. These mistakes are far less likely to happen with a UDPFO or standard overlay situation, since the numbers in the original area code remain unchanged.
- c) Occasional callers of a customer who gets a new "split off" area code will continue to dial the customer's old area code for many years, and possibly loose contact with him altogether because of the area code change. Again, this type of mistake is far less likely to happen with a UDPFO or standard overlay situation.

Also, in a standard overlay implementation, will a person always remember to use the correct area code, or by force of habit will they use the original area code when making Long Distance calls even from inside the overlay area?

When a standard overlay is implemented, people from each of the overlay's area codes must always remember to dial it, which may or may not happen reliably — especially at first. In the UDPFO, any number that has ever been dialed will always be dialable in the same manner it always has been, and by everybody in the entire overlay area.

Does this plan offer a permissive dialing period?

Yes, there is a permissive dialing period, and it is supported indefinitely by the 7 digit default feature of the UDPFO. The permissive period for calls originating from outside of the UDPFO grouping would be similar to that of a standard overlay.

Wouldn't a massive re-education campaign be required and need to be on-going since out-of-towners would not know about 8 digit dialing?

The non-disruptive nature of this plan actually simplifies the public education process. The "7 digit default" dialing option ensures that all pre-relief phone numbers can still be dialed the same way that they always have been from anywhere in the overlay area. All numbers can also be dialed with '1+10 digit' dialing, which is also nothing new to learn. The only new option is the '7 digit + X' suffix option, which is different, but not difficult to understand or learn. Public education is probably less of a challenge than in an area code split (where you can no longer reach certain numbers the way you have in the past) or in a standard overlay (where every number changes to 1+10, which is also different from what customers are accustomed to).

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It is also important to examine the issue of out-of-towners in relation to area code splits and standard overlays.

In standard overlay areas out-of-towners also might not know about mandatory 10 digit or 1+10 digit dialing, being accustomed to dialing 7 digits within their own area code.

In a split situation, out-of-towners calling into the area from out of town might not be able to find the people they had always been able to reach before with the old area code.

Also, out-of-towners who came to town after a split and wanted to call someone who was in the new area code probably would not realize there was now a new area code, and would just dial 7 like they always had done, getting either a wrong number or a not in service message.

In the UDPFO, the out-of-towner has the best chance of dialing correctly. Any 7 digit number they had dialed in the past would still be valid (from any phone, regardless of the area code, in the UDPFO grouping). If they wanted to call any new number, they could simply dial with 1+10 digit dialing -- industry standard stuff. If they were aware of the 8 digit option they could also use that method. In the timing delay suggestions I outlined earlier, a recorded message could possibly act as a continuing reminder of how the 8 digit plan works.

How would the translation be implemented by phone company equipment? Are you asking carriers to read the 8th digit and prefix, in the switch, to derive the correct area code?

Exactly how the translation is best accomplished is really a matter for the industry to resolve, and the cost of implementation will depend on the choices the industry makes for this deployment. An important question is this: How will these costs compare to the overall cost of a split or an overlay in terms of total expense and disruption to both the phone companies and the public? A single area code split costs local businesses between 20 and 40 million dollars, and the phone companies spend between 6 and 10 million per split. Would the cost of developing the software and installing switch upgrades for a UDPFO implementation be greater than the overall cost of an area code split? It is very possible that developing this technology could quickly pay off as an overall savings. So, while it is obvious that there is a cost associated with any change to the network, it is also obvious that it is not the only cost. The full answer to what those costs will be will have to wait until a fair assessment is done by the industry.

How are things like the Dallas retroactive overlay handled? How about if the retroactive overlay was not done, but an overlay over two existing NPAs was done?

The UDPFO was designed to deliver the most benefit in situations where the overlay grouping consists of one original area code and one or more new overlaid area codes, all of which occupy the identical geographic area. However, the 8 digit "unified dialing" feature of the plan (for dialing within and between groups of related area codes) could benefit consumers in these other overlay scenarios as well. In these cases the 7 digit default feature would also be employed, but only as a short term "transitional" permissive dialing vehicle.

Where two existing NPAs are overlaid, the transition would take place in two phases.

Area Code A = either of the existing area codes

Area Code B = the other existing area code

Area Code C = the new overlay area code

Note: to avoid confusion with UDPFO scenarios where there is only one original area code, the '0' suffix should not be used in cases where there are two or more original area codes.

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First:

- a) Before implementing the overlay, each of the two existing NPAs would separately migrate from 7 digit to 8 digit dialing using the 7 digit default as the transition vehicle (1+10 digit dialing within each area code would also be an enabled at this time).
- b) Area Code A would migrate to 7 digit+'1' suffix.
- c) Area Code B would migrate to 7 digit+'2' suffix.
- d) In either case, 7 digit calls (with a delay) would default to the area code of origin during the permissive period. Remember, in this scenario the two area codes are in separate geographic areas, so 7 digits can default to the area code of origin without confusion.
- e) During this period it might be possible to dial between the two area codes using either the 8 digit option or standard 1+10 digit dialing.

Second:

- a) At the end of the permissive dialing period, each of the existing area codes would have separately migrated to 8 digit or 1+10 digit dialing for all calls, and the 7 digit default method will no longer be available for either area code.
- b) At this point the 8 digit option would definitely be available for dialing between "Area Code A" and "Area Code B".
- c) The third area code would now be overlaid and could immediately use 8 digit or 1+10 digit dialing for all calls. The 8 digit numbers in this overlaid area code would be 7 digit+'3' suffix.
- d) Finally, all three area codes are *unified* with the 8 digit dialing option. Naturally 1+10 digit dialing would also be an available dialing method, if anyone cared to use it.

Won't problems arise from the fact that the number the customer knows is not the number that the customer is identified with in the PSAP (911) database?

Drawing from my own experience, I have always dialed 7 digits in my local area, but I am still aware that my area code is 818. In a UDPFO scenario, the customer will think of his number as a 3 digit area code + 8 digit number. There is no reason why a person would not be aware of his/her full 11 digit number any more than people who are used to dialing 7 digits now would be unaware that their full numbers have 10 digits.

Switches are set to look at an initial digit string. Wouldn't it be expensive to build the features necessary to do what the UDPFO suggests in looking at the first 3, plus the last 1 to determine the area code?

The plan may or may not be expensive to implement, but any discussion of costs must take into consideration the overall cost of not implementing this plan. As stated earlier, a single area code split costs business, the public and the telephone companies up to an estimated 50 million dollars each time — is this current expenditure for area code splits acceptable now? Would the costs to modify one NPA for a UDPFO scenario be greater than that?

Things would get very interesting where digits had to be outpulsed to a PBX; this is done with a delete and prefix. Wouldn't this create a problem in a UDPFO scenario?

The PBX would receive the outpulsed numbers <u>after</u> they were translated to standard 3+7 digit numbers by the network. Therefore, no changes at all from current procedures would be necessary for outpulsing numbers to a PBX.

Won't some interesting (and expensive) recording and billing system changes be required by this plan?

No changes to billing systems will be required since all numbers are translated to the same industry standard 3+7 digit numbers which the billing systems are already designed to understand.

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Wouldn't there be lots of problems with getting people to do the timing reliably? It seems as though the failure cases would keep the PUC up at night with complaints.

Possibly, but refer to the earlier question on this issue. As mentioned previously, this feature could be modified, phased out over time, or even left alone if it works fine as is. Also, make sure to evaluate the UDPFO in relation to the other forms of area code relief that are already in use. Splits and standard overlays provide new numbers to exhausted areas, but in the process they create many problems for customers. The UDPFO also provides new numbers, but minimizes hardship to the customer by solving many area code relief related problems. If there are some minor problems introduced by the UDPFO, they are far outweighed by the benefits it offers over the current area code relief methods.

How does this plan fix the competitive issue? For instance: If I the CLEC get a code in the child NPA, folks need to do something special to get to my customers, i.e. dial that funky suffix or dial 1+10 digits. Won't this be a competitive disadvantage for my company?

As pointed out earlier in great detail, people will not intentionally dial with the 7 digit default method (which always requires a timing delay), it is less efficient than dialing 8 digits, and it is probably also less efficient than dialing 1+10 digits. It is provided to act as a safety net — to protect people who might accidentally forget to dial 8 digits for the numbers they have known for many years as 7 digit numbers. It is also for use by auto dialers and burglar and fire alarms which have already been programmed, where updating those programs would be difficult or expensive for the customer. There is no competitive advantage or disadvantage to the 7 digit default — people will prefer to dial phone numbers as 8 digits (7+suffix) regardless of area code — it's just simply more efficient that way.

Why should the industry take the time to give serious consideration to this plan?

The ideas offered in the UDPFO are intended to solve the area code crisis with a minimum of disruption and hardship for the public. It has been offered in good faith as a serious solution by a citizen/business owner who has been impacted several times already with the disruption and expense of area code relief. It deserves to be evaluated with the same consideration with which it is presented.

UDPFO Conclusion:

The true purpose of this plan is to eliminate the expenses and hardships that customers have endured whenever area code relief has been necessary. By allowing backward compatibility for existing dialing patterns to pre-relief phone numbers, the UDPFO simplifies the public's transition to overlays and minimizes direct costs, hardships and confusion for the customer. The plan's 8 digit dialing option demonstrates how dialing parity can be maintained in an overlay without requiring the full 1+10 digit phone number to be dialed. This is a further convenience to the customer, and it provides a sense of 'unity' (instead of the sense of disunity) in an area where multiple area codes coexist.

This plan addresses and resolves all of the public policy issues that are presented by splits and standard overlays. Given its benefits, if this plan is given a fair evaluation by the industry in terms of "how can we make this work" instead of proclaiming "why this plan won't work", the industry will be providing its customers and our communities a great service.

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How to contact the UDPFO:

If you have questions or comments regarding this information, please contact me at:

818-999-1070-0 (voice/voice mail) 818-956-2200-0 (alt. voice) 818-956-3298-0 (fax)

UNIFIEDdpo@AOL.com (email)

Gilbert Yablon The Unified Dialing Plan for Overlays 21914 Dumetz Rd. Woodland Hills, CA 91364 July 11, 1999

Re: Technical feasibility of the 8-Digit Dialing Plan proposed by Gilbert J. Yablon

To Whom It May Concern:

In July of 1998 I retired as the Executive Director - Operations and Engineering for the United States Telephone Association (USTA) after 36 plus years of experience encompassing diverse disciplines in the telecommunications industry.

As the Executive Director of the Technical Disciplines Department, I managed a large portion of the technical committee activities at USTA associated with numbering issues. As part of my responsibilities, I was required to regularly attend and participate in most of the industry meetings concerning numbering matters. I served as Chair or Co-Chair on a number of these various committees and working groups including the Industry Numbering Committee (INC).

I have thoroughly reviewed Gilbert J. Yablon's 8-Digit Dialing Plan and have found it to be a technically feasible plan that should be considered when addressing area code relief. The plan does conform to the NANP in that each customer retains a seven digit address (ten digit including area code) and the eighth digit is used for dialing purposes only to identify the specific NPA.

As with any plan to provide relief, there will be costs associated with the plan. The cost and the extent of equipment modifications that will incurred by the industry for each of the alternatives considered can only be addressed by the industry. The same is true for the cost to be incurred by the consumer. A cross-section of consumer groups needs to compile this data. And no matter what plan is implemented there will be customer confusion and education.

Providing area code relief is expensive and disruptive to both the industry and the consumer, therefore, all methods available that would ease this burden should be considered in enough detail to minimize the impacts.

Sincerely.

Demis J. Byrne

1925 Rollingwood Drive Fairfield, CA 94533

707-435-8285

A SMART Overlay Solution

The overlay has been a source of hardship and frustration for telephone users within the 310 region, but the overlay didn't have to be painful. In fact, a consumer-friendly variation called SMART (Simplified Multi Area Code Region Telephony) could transform overlays (including the 310 overlay) into a painless option for area code relief.

SMART provides customers with two tools that make living with overlays easier. First, it provides a shortcut "8-digit method" for dialing 1+10-digit calls within the region; and second, it prevents calls dialed with only 7-digits from being rejected.

To make eight-digit dialing possible, telephone companies would assign a one-digit identifier to each area code in the overlay region. Customers could then dial local 7-digit telephone numbers and use an 8th digit to identify the area code. For example, the 310 area code would be identified by "0" and the "424" area code would be identified by "1". Dialing 1234567-0 would direct the call to the 310 area code, and dialing 1234567-1 would direct the call to the 424 area code.

But what happens when a customer or auto-dialer enters only 7-digits? In a "standard overlay", customers hear an announcement directing them to hang-up and redial using 1+10-digits -- a huge inconvenience. But with the "SMART overlay", customers who forget about (or don't know about) the 8th digit would hear an announcement after a few seconds to help them complete their call:

"To reach the 310 area code, dial "0" now. To reach 424, dial "1" now."

Customers would have a few more seconds to enter the 8th digit, and after doing so the call would be routed to the selected area code.

If for some reason the "8th digit" is still not entered, the call would default to the original area code of the region (in this case the 310 area code). This enhancement reduces the need for customers to reprogram or replace automated dialing devices (such as security entry systems and other unattended auto-dialers), and minimizes the kind of disruption that occurs when "standard overlays" are implemented.

Calls "to" and "from" area codes that are outside of the SMART region will continue to require 1+10-digits to be dialed (the same as was required before the overlay). If the new "area code identifier" is inadvertently entered at the end of a 1+10-digit call, the identifier is ignored and the call completes to the 1+10-digit number that was dialed.

Customers would always have the option of dialing 1+10-digits if they want to (even for local calls within the overlay region), but the 8-digit shortcut should make local calls easier for most customers.

Several telecommunications industry experts consider the "SMART overlay" to be a technically workable solution for area code relief, however the industry as a whole has chosen not to pursue this option on its own.

To benefit from this consumer-friendly solution the public must tell their legislators, the Public Utilities Commission and the telecommunications industry that they are interested in this alternative, and that they want it to be considered as an available option for area code relief.

For more information contact:

Gilbert Yablon SMART Dialing Systems gilbert@SMARToverlay.com (e-mail) 818-999-1070-0 (voice / voice mail)

Gilbert Yablon is the developer of the "SMART Dialing System for Overlays". He has been active in telecommunications industry dialing issues for the past three years, and has made numerous contributions to industry forums on numbering.

TIM/hkr 6/29/99

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Own Motion Regarding Commission Policy on Area Code Relief.

Rulemaking 98-12-014 (Filed December 17, 1998)

ADMINISTRATIVE LAW JUDGE'S RULING GRANTING IN PART AND DENYING IN PART THE PETITIONS TO INTERVENE FILED BY (1) BILL NEILL, and (2) GILBERT J. YABLON

This ruling grants the petitions to intervene filed by Bill Neill and Gilbert J. Yablon to the extent their participation in this proceeding is necessary to determine if their proposals for novel dialing arrangements should be formally considered by the Commission in a future proceeding. In all other respects, their petitions to intervene are denied. This ruling also instructs Neill and Yablon to file and serve written comments containing detailed information on their dialing proposals so that the Commission can determine if their proposals merit further consideration in a future proceeding. Parties may also file and serve comments on the dialing proposals.

Ruling on Neill's Petition to Intervene

On May 26, 1999, Bill Neill filed a petition to intervene in this proceeding¹ for the purpose of presenting a "solution" to the "extensive proliferation of area codes in this state." There was no response to Neill's petition.

¹ Petition to Intervene of Prof Bill Neill, In Pro Per.

Neill's petition failed to identify any "solution" to proliferation of area codes. However, in a phone call to the assigned Administrative Law Judge (ALJ), Neill stated that his "solution" to the proliferation of area codes is "hexa-decimal dialing." According to Neill, hexa-decimal dialing reduces the need for new area codes by expanding the universe of phone numbers within existing area codes by using six additional "symbols" that are already part of the public telecommunications network. For example, the "star" and "pound" symbols that can be dialed by touch-tone telephones could be used to create the following 7-digit phone number within any of the existing area codes: 703-77*#.

For the following reasons, Neill's petition to intervene is denied to the extent the petition asks the Commission to consider in this proceeding whether to require the use of hexa-decimal dialing. First, the petition provided no information on hexa-decimal dialing. Because of this, it is impossible to make a preliminary determination of whether hexa-decimal dialing is feasible. On the other hand, what little information on hexa-decimal dialing that was provided to the assigned ALJ in a phone call indicates that hexa-decimal dialing may not be feasible. For example, people with rotary phones might not be able to dial hexa-decimal phone numbers that contain "star" or "pound" symbols. Until there is some initial showing that hexa-decimal dialing is feasible - a showing that was completely absent from the petition - it is not prudent for the Commission to use its scarce resources to consider the merits of hexa-decimal dialing.

Second, no party had notice of Neill's true purpose for intervening in this proceeding since Neill's petition failed to mention hexa-decimal dialing. As a result, expanding the scope of this proceeding to consider the adoption of hexa-decimal dialing could be prejudicial to those parties who may have opposed Neill's petition had they known of Neill's true purpose for intervening in this proceeding.

Finally, in Order Instituting Rulemaking 98-12-014, the Commission stated that it would not consider in this proceeding any proposals that require changes to the North American Numbering Plan (NANP)² since implementation of such proposals is beyond the Commission's jurisdiction.³ Since Neill's petition is devoid of information on hexa-decimal dialing, it is impossible to determine if hexa-decimal dialing conforms with the NANP, and, therefore, is a matter within the scope of this proceeding.⁴ Consequently, Neill has failed to meet his burden under the Commission's Rules of Practice and Procedure (Rules) to demonstrate that he seeks to intervene in this proceeding on matters that are reasonably pertinent to scope of this proceeding.⁵

Although Neill's petition to intervene is denied to the extent it asks the Commission to consider in this proceeding whether to implement hexa-decimal dialing, Neill shall have an opportunity to demonstrate that the Commission should consider in a future proceeding whether to implement hexa-decimal

² The NANP is the numbering plan for the public switched network. Telephone numbers used by the NANP consist of NXX-NXX-XXX, where "N" is any digit 2-9, and "X" is any digit 0-9. (http://www.nanpa.com/nanpa_info/index.html)

³ OIR 98-12-014, mimeo., pp. 1, 21, Ordering Paragraph 1, and Appendix B.

⁴ Although Neill seems to suggest in his petition that hexa-decimal dialing would not require changes to the NANP, the validly of this suggestion is questionable given that telephone numbers in common use under the NANP do not include "symbols."

Neill's filed his petition pursuant to Rule 53 which states: "petitions to intervene...shall set forth the grounds of the proposed intervention, [and] the position and interest of the petitioner in the proceeding ...Leave will not be granted except on averments which are reasonably pertinent to the issues already presented, but do not unduly broaden them." Although Rule 53 applies only to complaint proceedings, the Commission has often used Rule 53 for guidance in determining whether parties should be permitted to intervene in other types of proceedings.

dialing. To this end, Neill shall file and serve written comments that contain the all of the following information:

- A thorough description of hexa-decimal dialing.
- A thorough explanation of how and why hexa-decimal dialing would alleviate the proliferation of area codes.
- A statement of whether hexa-decimal dialing conforms with the NANP. If Neill asserts that hexa-decimal dialing conforms with the NANP, he must present evidence and arguments in his comments that support this assertion.
- A statement of whether the Commission has authority to implement hexa-decimal dialing. If Neill asserts that the Commission has such authority, he must present evidence and arguments in his comments that support this assertion, including why the Commission's authority is not preempted by the Federal Communications Commission (FCC) pursuant to § 251(e) of the Telecommunications Act of 1996 (the Act).⁶
- A detailed showing that hexa-decimal dialing is a feasible solution to the proliferation of area codes. This showing should address the following factors: (1) the scope of changes to the telecommunications network (e.g., switch modifications) that are required to implement hexa-decimal dialing; (2) the cost to telephone companies to implement hexa-decimal dialing; (3) the cost to the public to implement hexa-decimal dialing;
 (4) customer confusion, customer education, and the cost of customer education; (4) compatibility with existing and planned "split" and "overlay" area codes; and (5) compatibility with existing telephones (e.g., whether rotary phones can dial "hexasymbols," and whether touch-tone phones can dial more than two of the hexa-symbols).

^{§ 251(}e) of the Act states that the FCC "shall have exclusive jurisdiction over those portions of the North American Numbering Plan that pertain to the United States. Nothing in this paragraph shall preclude the [FCC] from delegating to State commissions or other entities all or any portion of such jurisdiction."

- A thorough explanation as to whether hexa-decimal dialing is compatible with local number portability.
- A thorough explanation as to whether hexa-decimal dialing is compatible with number conservation measures, such as number pooling and rate center consolidation.
- Whether hexa-decimal dialing can be used in conjunction with 8-digit dialing described later in this ruling.

Neill shall file and serve his written comments on July 23, 1999. Parties may file and serve reply comments on August 6, 1999. Neill and the parties may file and serve a final round of comments on August 20, 1999. The Commission will use the comments to decide whether, and to what extent, hexa-decimal dialing merits consideration in a future proceeding.

Consistent with the previous discussion, Neill's petition to intervene is granted to the limited extent of allowing him to participate in this proceeding on the single matter of whether, and to what extent, the Commission should consider hexa-decimal dialing in a future proceeding.

Ruling on Yablon's Petition to Intervene and Motion to Have the Commission Consider 8-Digit Dialing

On May 4, 1999, Gilbert J. Yablon filed (1) a petition to intervene in this proceeding,⁷ and (2) a motion to have the Commission consider in this proceeding whether 8-digit dialing should be used in Numbering Plan Areas (NPAs) subject to overlays.⁸ The were no responses to Yablon's petition or motion (referred to individually and collective hereafter as the "petition").

Motion to Intervene of Gilbert J. Yablon.

Motion to Have the Commission Consider "A Simplified Dialing System for Overlaid Area Codes" AKA "The Unified Dialing Plan for Overlays" filed by Gilbert J. Yablon of SMART Dialing Systems.

Yablon states in his petition that 8-digit dialing would be used in lieu of 1+10-digit dialing to make calls within an NPA subject to "overlays" (i.e., NPAs served by two or more area codes). For example, to place calls within an NPA served by two area codes, a caller using 8-digit dialing would dial the 7-digit phone number plus the suffix digits of "zero" or "one" (e.g., 703-4567-0 or 703-4567-1) to reach a number in the first or second area code, respectively.

For the following reasons, Yablon's petition is denied to the extent the petition asks the Commission to consider in this proceeding whether to require the use of 8-digit dialing. First, Yablon does not address in his petition whether 8-digit dialing complies with the NANP and, therefore, is a matter within the scope of this proceeding. Consequently, Yablon has failed to meet his burden under the Commission's Rules to demonstrate that he seeks to intervene in this proceeding on matters that are reasonably pertinent to scope of this proceeding. 10

Second, Yablon states that 8-digit dialing has been through two "telecommunications industry reviews" in which "[i]ndustry experts refuted the 'need for' and 'value of'" 8-digit dialing due to concerns about costs, switch modifications, and customer education. Yablon dismisses these concerns, but he provided no information that convincingly demonstrates the concerns are unwarranted. Therefore, before the Commission commits its limited resources to

Yablon states in his petition that 8-digit dialing does "not alter the 10-digit structure of the North American Numbering Plan," but this statement does not address the issue of whether 8-digit dialing complies with the NANP.

Rule 53 states: "Leave [to intervene] will not be granted except on averments which are reasonably pertinent to the issues already presented, but do not unduly broaden them." Although Rule 53 applies only to complaint proceedings, the Commission has often used Rule 53 for guidance in determining whether parties should be allowed to intervene in other types of proceedings.

seriously considering the adoption of 8-digit dialing, Yablon needs to make a more convincing showing that the concerns about the feasibility of 8-digit dialing are unwarranted.

Although Yablon's petition to intervene is denied to the extent the petition asks the Commission to consider the adoption of 8-digit dialing, Yablon shall have an opportunity to demonstrate in this proceeding that 8-digit dialing is feasible and worthy of serous consideration by the Commission in a future proceeding. To this end, Yablon shall file and serve written comments that contain the all of the following information:

- · A thorough description of 8-digit dialing.
- A statement of whether 8-digit dialing conforms with the NANP.
 If Yablon asserts that 8-digit dialing conforms with the NANP, he must present evidence and arguments in his comments that support this assertion.
- A statement of whether the Commission has authority to implement 8-digit dialing. If Yablon asserts that the Commission has such authority, he must present evidence and arguments in his comments that support this assertion, including why the Commission's authority is not preempted by the FCC pursuant to § 251(e) of the Act.¹¹

^{§ 251(}e) of the Act states that the FCC "shall have exclusive jurisdiction over those portions of the North American Numbering Plan that pertain to the United States. Nothing in this paragraph shall preclude the [FCC] from delegating to State commissions or other entities all or any portion of such jurisdiction."

R.98-12-014 TIM/hkr

- A detailed showing that 8-digit dialing is feasible. This showing should address the following factors: (1) the scope of changes to the telecommunications network (e.g., switch modifications) that are required to implement 8-digit dialing; (2) the cost to telephone companies to implement 8-digit dialing; (3) the cost to the public to implement 8-digit dialing, (4) customer confusion, customer education, and the cost of customer education; and (4) compatibility with existing and planned overlays.
- A thorough explanation as to whether 8-digit dialing is compatible with local number portability.
- A thorough explanation as to whether 8-digit dialing is compatible with number conservation measures, such as number pooling and rate center consolidation.
- A description of the two telecommunications industry reviews of 8-digit dialing. Yablon shall append to his comments a copy of any formal reports and/or findings that resulted from these reviews. Yablon may also provide information that demonstrates why the concerns raised in the industry reviews are unwarranted.
- Whether 8-digit dialing can be used in conjunction with haxa-decimal dialing described earlier in this ruling.

Yablon shall file and serve his written comments on July 23, 1999. The parties may file and serve reply comments on August 6, 1999. Yablon and the parties may file and serve a final round of comments on August 20, 1999. The Commission will use the comments to decide whether, and to what extent, the Commission should consider 8-digit dialing in a future proceeding.

Consistent with the previous discussion, Yablon's petition is granted to the limited extent of allowing him to participate in this proceeding on the single matter of whether, and to what extent, the Commission should consider 8-digit dialing in a future proceeding.

R.98-12-014 TIM/hkr

IT IS RULED that;

- 1. Neill may participate in this proceeding on the single matter of whether, and to what extent, the Commission should consider hexa-decimal dialing in a future proceeding.
- 2. Neill's petition to intervene in this proceeding is granted to the extent set forth in Ruling Paragraph 1. In all other respects, Neill's petition is denied.
- 3. Yablon may participate in this proceeding on the single matter of whether, and to what extent, the Commission should consider 8-digit dialing in a future proceeding.
- 4. Yablon's petition to intervene in this proceeding and motion to have the Commission consider 8-digit dialing in this proceeding are granted to the extent set forth in Ruling Paragraph 3. In all other respects, Yablon's petition and motion are denied.
- 5. Neill and Yablon shall each file and serve written comments on July 23, 1999, containing the information specified in the body of this ruling. The parties may file and serve reply comments on August 6, 1999. Neill, Yablon, and the parties may file and serve a final round of comments on August 20, 1999. The Commission will use these comments to decide whether, and to what extent, hexa-decimal dialing and/or 8-digit dialing will be considered in a future proceeding.

Dated June 29, 1999, at San Francisco, California.

Timothy Kenney
Administrative Law Judge

RECEIVED

AUG 25 2000

FPSC - Records/Reporting

PATRICIA G. THORNE 328 FAIRWAY COURT ATLANTIS, FLORIDA 33462

561/965-9327 FAX 561/967-8416



DATE: August 25, 2000

TO Public Service Commission

State of Florida FAX NO.: 1-800-511-0809

TOTAL NUMBER OF PAGES 2

990456-72

REGARDING: PSC Meeting September 5, 2000

In making your decision, please consider other means. Please note my letter to The Palm Beach Post, Letters to the Editor.

If all pages are not received please call the above telephone number.

CMP CTR ECR LEG PAI RGO SEC

ORIGINAL

Patricia G. Thorne 328 Fairway Court Atlantis, Florida 33462

August 25, 2000

VIA FAX 561/820-4728

Letters To The Editor The Palm Beach Post Post Office Box 24700 West Palm Beach, Florida 33416-4700

Often when major problems are being discussed the "players" often fail to see the simple, most uncomplicated answer. I am referring to the Public Service Commission meeting on September 5th to discuss 10-digit dialing or new area codes for Palm Beach County and the Treasure Coast.

If all hard-wired telephones were left with the 561 area code and all cell telephones and beepers were changed to a new area code, thousands of telephone numbers would be free to continue on the 561 area code. Costs to businesses regarding advertising, stationery, business cards, etc. would be eliminated. I am sure that within a few more years this area will have to be split into more than one area code. The PSC can give advance notice of perhaps 12 months to give businesses the chance to phase in their paper supplies and notify advertisers such as the yellow pages.

Sincerely,

Patricia G. Thorne

cc: Public Service Commission

ORIGINAL

reair Than



Public Service Commission

-M-E-M-O-R-A-N-D-U-M

DATE: August 31, 2000

Blanca Bayo, Director, Division of Records and Reporting TO:

FROM: William B. Berg, Assistant to Commissioner Deason

Intercepted Communications From an Interested Party Received in Docket No: RE:

990456-TP-TL

This office has received the attached correspondence from Al Rivett, Executive Vice President, St. Lucie County Chamber of Commerce. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

WBB:mm

gone 9/12/00

In Partnership with St. Lucie County · Port St. Lucie and Fort Pierce ommerce

Janus 19 to create and promote economic development.

Fort Pierce 2200 Virginia Avenue Fort Pierce, FL 34985 (561) 595-9999 FAX (561) 461-9084

Port St. Lucie 1626 SE Port St. Lucie Blvd. Port St. Lucie, FL 34952 (561) 595-9999 FAX (561) 335-4446

August 21, 2000

Mr. Levent Ileri, Engineer Division of Telecommunications Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0866

Dear Mr. Ileri:

Earlier this year, St. Lucie County Chamber of Commerce President Jeannette Walsh addressed the Public Service Commission (PSC) at the meeting it held in Fort Pierce. At that time, Ms. Walsh informed the PSC that the Chamber preferred changing the geographic area of the existing 561 code and creating a new code for the area of Indian River, Martin and St. Lucie Counties. This continues to be the Chamber's position.

At that time, Ms. Walsh was also asked to recommend a new code for the area. Subsequently, you were most helpful in identifying available codes from which to choose. After careful consideration, the St. Lucie County Chamber recommends that the new area code be "820". The "8" and "2" would stand for "T" "C" respectively; TC for Treasure Coast, a regional name which we market and by which the area of Indian River, Martin and St. Lucie Counties is known.

It is our hope that the Commission will give these recommendations favorable consideration. Our 1200 Chamber members and 190,000 St. Lucie County residents will appreciate being able to continue to dial 7-digit local numbers and use an area code that holds special meaning to those that call the Treasure Coast home.

Thank you for your attention and cooperation.

Sincerely.

Executive Vice President

RECEIVED

AUG 25 2000

Florida Public Service Comm. Chairman Deason

Members, Florida Public Service Commission cc:

Members, Board of Directors

St. Lucie County Chamber of Commerce



Commissioners: JOE GARCIA, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

Public Service Commission

February 8, 2000

Ms. Debbie Summers Boca Raton Community Center 201 W. Palmetto Park Road Boca Raton, FL 33432

Re: Docket No. 990456-TL - Review of proposed numbering plan relief for the 561 area code

Dear Ms. Summers:

This will confirm our reservation of the Royal Palm Room at the Boca Raton Community Center, for the purpose of holding a Public Service Commission hearing on Thursday, March 23, 2000, in the above-referenced matter. The hearing will begin at 4:00 p.m. and should end by 8:00 p.m. We will need access to the room by 3:00 p.m. and expect approximately 100 people to attend. Please arrange the room in accordance with the enclosed diagram.

As previously discussed, there is no charge for use of the room. A copy of our insurance certificate is enclosed.

I appreciate the opportunity to use this facility for our hearings. Please call my assistant, Sandy Moses, at (850) 413-6728, if you have any questions regarding this matter.

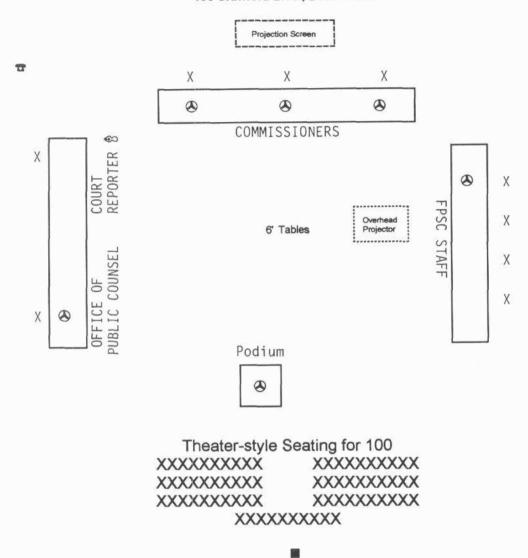
Sincerely

Blanca S. Bayó

/skm Enclosure

Florida Public Service Commission Hearing Room Configuration for Docket No. 990456-TL Review of Proposed Numbering Plan for the 561 Area Code

March 23, 2000, 4:00 p.m. Boca Raton Community Center 150 Crawford Blvd., Boca Raton



6' Table outside entrance of room

X X
Office of Public Information

LEGEND:

X Chairs

Microphones

☎ Location for telephone line

■ Wastebaskets

• Location where court reporter's cassette recorder will be plugged into audio system.

BC A RATON COMMUNITY CENT R ROOM PERMIT

ORGANIZATION INFORMATION: Public Hearing)
Name of Group/Organization: Florida Public Service Commission Lieting
Name of Permittee: Sandy Moses Title:
Phone No.: () W#: (850) 413-6728 FAX#: (850) 413-7118
Address: 2540 SHUMARD OAK BLUD. TALLAHASSEE PL 32399 City State Zip
STATUS: City State Zip
% of Residents: Non-Profit Status: Shale agency
MEETING INFORMATION:
Room(when available): Royal falm Room # of Persons: LOO
Day(s)/Date(s): Thursday, 3/23/00 Time: 3pm-8pm
Permit Valid: from 3/23/00 to 3/23/00
FEES (IF APPLICABLE):
SET-UPIROOM STYLE: SET-UPIROOM STYLE: OVERHEAD PROJECTOR ! SCREEN
SET-UPIROOM STYLE:
180-chairs theater steple
EQUIPMENT:
podium/microphene
PA system (table microphones (le set up for each commissioner)
NO MEETING DATE(S):
ALTERNATE DATE(S):
* Please read the following and sign where Indicated: I have received a copy of the Facility Usage Information Packet. I have read and understand its contents and will adhere to all of the policies and procedures
Date Date

Parks/Brcc/Staff/BRCCRoomPermit1/Im/word

Commissioners: JOE GARCIA, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

Public Service Commission

February 8, 2000

Ms. Patty Hindle Palm Beach County Governmental Center 301 N. Olive Avenue West Palm Beach, FL 33401

Re: Docket No. 990456-TL - Review of proposed numbering plan relief for the 561 area code

Dear Ms. Hindle:

This will confirm our reservation of the Jane Thompson Memorial Chambers for the purpose of holding a Public Service Commission hearing on Friday, March 24, 2000, in the above-referenced matter. The hearing will begin at 7:00 p.m. and should end by 9:30 p.m. We will need access to the room by 6:00 p.m. and expect approximately 100 people to attend.

As previously discussed, there is no charge for use of the room. A copy of our insurance certificate is enclosed.

I appreciate the opportunity to use this facility for our hearings. Please call my assistant, Sandy Moses, at (850) 413-6728, if you have any questions regarding this matter.

Sincerely,

/skm Enclosure

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

Public Service Commission

February 22, 2000

Mr. Doug Anderson County Administrator St. Lucie County 2300 Virginia Avenue Ft. Pierce, FL 34982

Re: Docket No. 990456-TL - Review of proposed numbering plan relief for the 561 area code

Dear Mr. Anderson:

This will confirm our reservation through Ms. Angela Piemontese of the St. Lucie County Commission Chambers for the purpose of holding a Public Service Commission hearing on Friday, March 24, 2000, in the above-referenced matter. The hearing will begin at 10:00 a.m. and should end by 2:00 p.m. We will need access to the room by 9:00 a.m. and expect approximately 100 people to attend.

As previously discussed, there is no charge for use of the room. A copy of our insurance certificate is enclosed.

I appreciate the opportunity to use this facility for our hearings. Please call my assistant, Sandy Moses, at (850) 413-6728, if you have any questions regarding this matter.

Sincerely,

Blanca S. Bayó

/skm Enclosure

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

Public Service Commission

February 22, 2000

Ms. Debbie Summers Boca Raton Community Center 201 W. Palmetto Park Road Boca Raton, FL 33432

Re: Docket No. 990456-TL - Review of proposed numbering plan relief for the 561 area code

Dear Ms. Summers:

This will confirm cancellation of our reservation of the Royal Palm Room at the Boca Raton Community Center, on Thursday, March 23, 2000, in the above-referenced matter.

I do appreciate the opportunity to use this facility for our hearing, and apologize for any inconvenience that may have been caused by our cancellation.

Sincerely,

Danca S. Bayó

/skm

Enclosure

Commissioners: JOE GARCIA, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

Public Service Commission

February 22, 2000

Ms. Ann Raiford Office of the City Clerk West Palm Beach City Hall 200 2nd Street West Palm Beach, FL 33401

Re: Docket No. 990456-TL - Review of proposed numbering plan relief for the 561 area code

Dear Ms. Raiford:

This will confirm our reservation of the West Palm Beach City Commission Chambers for the purpose of holding a Public Service Commission hearing on Thursday, March 23, 2000. in the above-referenced matter. The hearing will begin at 10:00 a.m. and will end by 5:00 p.m. We will need access to the room by 9:00 a.m. and expect approximately 100 people to attend.

As previously discussed, there is no charge for use of the room. A copy of our insurance certificate is enclosed.

I appreciate the opportunity to use this facility for our hearings. Please call my assistant. Sandy Moses, at (850) 413-6728, if you have any questions regarding this matter.

Sincerely,

Planca S. Bayó

/skm Enclosure

Commissioners: JOE GARCIA, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK E. LEON JACOBS, JR.



Division of Records & Reporting Blanca S. Bayó Director (850) 413-6770

Public Service Commission

February 22, 2000

Ms. Patty Hindle
Palm Beach County Governmental Center
301 N. Olive Avenue
West Palm Beach, FL 33401

Re: Docket No. 990456-TL - Review of proposed numbering plan relief for the 561 area code

Dear Ms. Hindle:

This will confirm cancellation of our reservation of the Jane Thompson Memorial Chambers on Friday, March 24, 2000, in the above-referenced matter.

I do appreciate the opportunity to use this facility for our hearing, and apologize for any inconvenience that may have been caused by our cancellation.

Sincerely,

Blanca S. Bayó

/skm Enclosure

MEMORANDUM

February 29, 2000

RECEIVED-FPSC

00 MAR - 1 AM 10: 37

RECORDS AND REPORTING

TO:

FROM:

RE:

DIVISION OF LEGAL SERVICES (CLEMONS) DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED

NUMBERING PLAN RELIEF FOR THE 561 AREA CODE.

Attached is a NOTICE OF COMMISSION SERVICE HEARINGS, to be issued in the above-referenced docket. (Number of pages in order - 3)

DMC/anc

Attachment

cc: Division of Communications

I: 990456nh.dmc

468 - Pulis of 3/8/00-

MEMORANDUM

February 29, 2000

RECEIVED-FPSC 00 MAR -2 PM 3:58

TO:

DIVISION OF RECORDS AND REPORTING

FROM:

DIVISION OF LEGAL SERVICES (CLEMONS)

RE:

DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED

NUMBERING PLAN RELIEF FOR THE 561 AREA CODE.

Attached is an ORDER GRANTING INTERVENTION, to be issued in the above-referenced docket. (Number of pages in order - 3)

DMC/anc Attachment

cc: Division of Communications

I: 990456p1.dmc

February 20, 2000 GO MAR - 2 PM 3:58

RECORDS AND REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM:

DIVISION OF LEGAL SERVICES (CLEMONS)

RE:

DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED

NUMBERING PLAN RELIEF FOR THE 561 AREA CODE.

0453-PCD

Attached is an ORDER GRANTING INTERVENTION, to be issued in the above-referenced docket. (Number of pages in order - 3)

DMC/anc Attachment

cc: Division of Communications

I: 990456p3.dmc

February 29, 2000 00 MAR-2 PM 3:58

RECORDS AND REPORTING

TO:

FROM:

RE:

DIVISION OF LEGAL SERVICES (CLEMONS) DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED

NUMBERING PLAN RELIEF FOR THE 561 AREA CODE.

0452-PCO

Attached is an ORDER GRANTING INTERVENTION, to be issued in the above-referenced docket. (Number of pages in order - 3),

DMC/anc Attachment

cc: Division of Communications

I: 990456p2.dmc

MEMORANDUMRECEVED-FPSC

February 29, 2000 00 MAR - 2 PM 3:58

RECORDS AND REPORTING

TO:

DIVISION OF RECORDS AND REPORTING

FROM:

DIVISION OF LEGAL SERVICES (CLEMONS) FMC DIK

RE:

DOCKET NO. 990456-TL - REQUEST FOR REVIEW OF PROPOSED

NUMBERING PLAN RELIEF FOR THE 561 AREA CODE.

0454-Ped

Attached is an $\underline{\text{ORDER GRANTING INTERVENTION}}$, to be issued in the above-referenced docket. (Number of pages in order - 3)

DMC/anc Attachment

cc: Division of Communications

I: 990456p4.dmc

my!

10/2

MORRISON & FOERSTER LLF

ATTORNEYS AT LAW

SAN FRANCISCO
LOS ANGELES
SACRAMENTO
ORANGE COUNTY
PALO ALTO
WALNUT CREEK
DENVER

2000 PENNSYLVANIA AVENUE, NW WASHINGTON, D.C. 20006-1888 TELEPHONE (202) 887-1500 TELEFACSIMILE (202) 887-0763 NEW YORK
LONDON
BRUSSELS
BEIJING
HONG KONG
SINGAPORE

TOKYO

Writer's Direct Dial Number

April 25, 2000

(202) 887-8750 RECURDAPR 26 A

By Overnight Courier

Ms. Linda Williams Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re:

Prehearing Statement of NeuStar, Inc.

Docket Nos. 990455-TL, 990456-TL, 990457-TL

and 990517-TL

Dear Ms. Williams:

Enclosed please find a diskette containing the Prehearing Statement of NeuStar, Inc., as the North American Numbering Plan Administrator. Please date-stamp the enclosed return copy as received and return it in the attached self-addressed stamped envelope.

If you have any questions regarding this matter, please contact the undersigned.

Respectfully submitted,

Kimberly Wheeler

Counsel for NeuStar, Inc.

North American Numbering Plan

Administrator

Enclosure

SERVICE SOMMISSION

OO APR 26 M 9-10

MAIL ROOM

Joe Garcia Chairman



ORIGINAL

CAPITAL CIRCLE OFFICE CENTER 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0855 (850) 413-6042

Public Service Commission

May 1, 2000



Ms. Susan M. Flatley 520 SW 35th Avenue Vero Beach, FL 32968

Re: Docket No. 990456-TL - Request for review of proposed numbering plan relief for the 561 area code.

Dear Ms. Flatley:

Thank you for your letter dated March 29, 2000, regarding the above referenced matter. We have looked into the concern you raised, and agree that our Special Report was misleading. The Report states that the service hearing was from 10:00 a.m. - 2:00 p.m. This was an error on our part. The actual Notice of Commission Service Hearings, issued in this docket, correctly states that the hearing was to begin at 10:00 a.m., and does not include an ending time. Additionally, the Notice contains the following language:

The public service hearing will begin as scheduled and will continue until all witnesses have been heard. All customers wishing to testify are urged to be present at the beginning of the hearings, since the hearings may be adjourned early if no customers are present. All persons desiring to present testimony are urged to appear at the beginning of the service hearing.

We apologize for any inconvenience our error in the Special Report may have caused you. Additionally, in the future, we will include the language set out above in the Special Report to put more customers on notice that the service hearing will be adjourned early if no customers are present.

Your written comments are appreciated and will be included in the docket file of this case. Again, thank you for your letter, and please feel free to contact the Commission with future comments or questions at 1 (800) 342-3552.

AFA APP Sincerely CAF CMW CTR EAG LEG Joe Garcia MAS Chairman OPC RRR JG/dmc SEC Division of Records and Reporting CC: VVAUV Division of Consumer Affairs (Barry Ray) OTH

520 SW 35th Ave. Vero Beach FL 32968 March 29, 2000

Mr. Joe Garcia Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Dear Mr. Garcia,

The PSC was scheduled to hold a meeting regarding the possible changes in the 561 area code (docket #990456) at the St. Lucie County Commission Chambers on March 24th, 2000. I planned to attend. Being a physically handicapped person it is necessary for me to make arrangements to attend so meetings. I arrived at 11:15 a.m. only to find that the commission had ended the meeting and left. I feel that if a meeting is publicized as 10:00 to 2:00 the Commissioners should be available during that time. If that is not to be the case then the meeting should be listed with only a starting time so people will know that the meeting will end when all present are heard. Perhaps there were other people who planned to attend during their lunch hour. Your early departure demonstrated the lack of concern for the public and caused me a great deal of inconvenience as well as anger.

Enclosed please find a copy of my written comments. I trust you can forward them to the correct department.

Thank you for your attention.

Sincerely,

Susan M. Flatley

RECEIVED

Ark 1) 1 2000

FLORIDA PUBLIC SERVICE COMM. Chairman Garcia



Public Service Commission Division of Records and Reporting 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Docket # 990456-TL

Dear Commissioners:

I am writing regarding the proposed changes in the 561 area code.

I feel that every effort should be made to release the stored telephone numbers. It is not necessary to reserve blocks in units of 10,000.

Should this option not be available I believe that the new area code should be assigned on a geographic basis. Having two area codes in the same county would be very difficult. Remembering ten digit numbers is very difficult for young children and the elderly. This might also make things more difficult for 911 service.

Should neither of these options be available I believe it would make sense to keep one area code for residential lines and assign the second area code for business, computer and cell phone lines. At least the elderly would know how to reach people at home and teachers would know the area code for their young students.

Thank you very much for your attention.

Susan M. Flatley

SUSAN M. FLATLEY 520 S.W. 35th AVE VERO BEACH, FL 32968



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: May 16, 2000

TO: Blanca Bayó, Director, Records and Reporting

FROM: Jane Faurot, Chief, Bureau of Reporting

RE: DOCKET NO. 990455, 456, 457 and 517-TP, PREHEARING HELD 5-11-00

RE:

REQUEST FOR REVIEW OF PROPOSED NUMBERING PLAN RELIEF

FOR AREA CODES 305, 786 561, 954, 904

DOCUMENT NO. 06022, 5-16-00

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, AFAD, CMU

Acknowledged BY:

JF/pc

PSC/RAR 28 (Rev1/00)



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: May 23, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

RE: Intercepted Communications From an Interested Party Received in Docket No:

990455-TL, 990456-TL, 990457-TL AND 990517-TL

This office has received the attached correspondence from Gilbert Yablon, SMART Dialing Systems. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However; in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

WBB:mm

SMART Dialing Systems - 2 14 Dumetz Road - Woodland Hills, \

5/15/00

Commissioner J. Terry Deason Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

c.c. Chairman Joe Garcia Commissioner Susan F. Classoner Co.c. Commissioner E. Leon Jacobs, Jr. Deason

c.c. Commissioner Lila A. Jaber

Re: 8-Digit Dialing in Overlays and Dockets 990455-TL, 990456-TL, 990457-TL and 990517-TL

Dear Commissioner Deason,

I am the author of the 8-Digit Overlay proposal which the Florida PSC has recently been investigating. The proposal describes how NPA relief can be provided in a manner that is less disruptive than geographic splits and traditional overlays.

The 8-Digit Overlay is consumer friendly, competitively neutral and technically workable. It does not require any modification to the North American Numbering Plan (NANP), and can be implemented locally without having any impact on dialing patterns or telecommunications systems outside of the region where it would be implemented.

With this plan, all calls within overlay regions can be dialed using only 8-digits -- providing a functionally equivalent alternative to 10-digit dialing which is currently required in overlays.

Because the proposal merely provides a shortcut method for dialing standard 10-digit telephone numbers within overlay regions, and because the proposed 8-digit dialing system maintains competitive neutrality for both users and service providers, the Florida Commission has the authority to implement this relief solution independent of national regulatory or telecommunication industry consensus.

I have included a copy of a letter written by the 1996/1997 co-chair of the Industry Numbering Committee (INC) supporting the technical feasibility of this proposal.

Also attached is a brief description of how the 8-Digit Overlay would function.

More information is available at the website www.SMARToverlay.com, or by contacting me directly.

I respectfully request that the Florida Commission devote the necessary time and resources to seriously evaluate this proposal on its merits, so that Florida consumers can benefit from the advantages it offers.

Please include this letter and the attachments in the record for Dockets 990455-TL, 990456-TL, 990457-TL, 990517-TL, and any other appropriate venues, so that it can be appropriately addressed and considered.

I am available to answer any questions you may have regarding this proposal, and request the opportunity to respond to any of your concerns.

Sincerely,

Gilbert Yablon

SMART Dialing Systems

818-999-1070 - 24 hour voicemail

818-956-2200 - M - F 10:00 AM - 7:00 PM Pacific Time

888-793-1315 - alpha-numeric pager gilbert@SMARToverlay.com - email

ATTACHMENTS



A SMART Overlay Solution

10 Digit Dialing is a source of hardship and frustration for telephone users within overlay regions, but overlays don't have to be painful. In fact, a consumer-friendly variation called SMART (Simplified Multi Area Code Region Telephony) could make overlays a painless option for area code relief.

SMART provides customers with two tools that make living with overlays easier. First, it provides a shortcut "8-digit method" for dialing (1+)10-digit calls within overlay regions; and second, it prevents calls dialed with only 7-digits from being rejected.

To make eight-digit dialing possible, telephone companies would assign a one-digit identifier to each area code in the overlay region. Customers could then dial local 7-digit telephone numbers and use an 8th digit to identify the area code. Using the repealed California 310 overlay region as an example, the 310 area code would be identified by "0" and the "424" area code would be identified by "1". Dialing 1234567-0 would direct the call to the 310 area code, and dialing 1234567-1 would direct the call to the 424 area code.

But what happens when a customer or auto-dialer enters only 7-digits? In a "standard overlay", customers hear an announcement directing them to hang-up and redial using (1+)10-digits -- a huge inconvenience. But with the "SMART overlay", customers who forget about (or don't know about) the 8th digit would hear an announcement after a few seconds to help them complete their call:

"To reach the 310 area code, dial "0" now. To reach 424, dial "1" now."

Customers would have a few seconds to enter the 8th digit, and after doing so the call would be routed to the selected area code.

If for some reason the "8th digit" is still not entered, the call would default to the original area code of the region (in this case the 310 area code). This enhancement reduces the need for customers to reprogram or replace automated dialing devices (such as security entry systems and other unattended auto-dialers), and minimizes the kind of disruption that occurs when "standard overlays" are implemented.

Calls "to" and "from" area codes that are outside of the SMART region will continue to require (1+)10-digits to be dialed (the same as was required before the overlay). If the new "area code identifier" is inadvertently entered at the end of a (1+)10-digit call, the identifier is ignored and the call completes to the (1+)10-digit number that was dialed.

Customers would always have the option of dialing (1+)10-digits if they want to (even for local calls within the overlay region), but the 8-digit shortcut should make local calls easier for most customers.

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To benefit from this consumer-friendly solution the public must tell their Legislators, Utility Regulators and the Telecommunications Industry that they are interested in this alternative, and that they want it to be considered as an available option for area code relief.

Gilbert Yablon is the developer of the "SMART Dialing System for Overlays". He has been active in telecommunications industry dialing issues for the past four years, and has made numerous contributions to industry forums on numbering.

July 11, 1999

Re: Technical feasibility of the 8-Digit Dialing Plan proposed by Gilbert J. Yablon

To Whom It May Concern:

In July of 1997 I retired as the Executive Director - Operations and Engineering for the United States Telephone Association (USTA) after 36 plus years of experience encompassing diverse disciplines in the telecommunications industry.

As the Executive Director of the Technical Disciplines Department, I managed a large portion of the technical committee activities at USTA associated with numbering issues. As part of my responsibilities, I was required to regularly attend and participate in most of the industry meetings concerning numbering matters. I served as Chair or Co-Chair on a number of these various committees and working groups including the Industry Numbering Committee (INC).

I have thoroughly reviewed Gilbert J. Yablon's 8-Digit Dialing Plan and have found it to be a technically feasible plan that should be considered when addressing area code relief. The plan does conform to the NANP in that each customer retains a seven digit address (ten digit including area code) and the eighth digit is used for dialing purposes only to identify the specific NPA.

As with any plan to provide relief, there will be costs associated with the plan. The cost and the extent of equipment modifications that will incurred by the industry for each of the alternatives considered can only be addressed by the industry. The same is true for the cost to be incurred by the consumer. A cross-section of consumer groups needs to compile this data. And no matter what plan is implemented there will be customer confusion and education.

Providing area code relief is expensive and disruptive to both the industry and the consumer, therefore, all methods available that would ease this burden should be considered in enough detail to minimize the impacts.

Sincerely,

Dennis J. Byrne

1925 Rollingwood Drive Fairfield, CA 94533

707-435-8285

Hong Wang

From:

Beth Keating

Sent:

Wednesday, May 24, 2000 10:08 AM

To:

Subject:

Hong Wang RE: 990455, 990456, 990457, 990517, 981444

Sorry, I was out yesterday.

The name of Lockheed Martin IMS should be changed to NeuStar for purposes of these dockets. The same address and counsel apply. Only the name of the company has changed.

----Original Message----

From: Hong Wang

Sent: Wednesday, May 24, 2000 9:33 AM

To: Beth Keating

Subject: 990455, 990456, 990457, 990517, 981444

Beth, as we discussed on Monday, would you please send me an e-mail on changing Lockheed Martin IMS to NeuStar, Inc. in these dockets, so I can have a record in the files. Thank you so much!!

State of Florida

Susan F. Clark Commissioner



Public Service Commission

Capital Circle Office Center 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 (850) 413-6040 Fax (850) 413-6395

MEMORANDUM

May 24, 2000

TO:

BLANCA BAYO, DIRECTOR OF RECORDS AND REPORTING

FROM:

KAY POSEY, COMMISSIONER CLARK'S OFFICE

RE:

INTERCEPTED COMMUNICATION FROM INTERESTED PARTY RECEIVED IN DOCKET NOs. 990455-TL, 990456-TL, 990457-TL AND

990517-TL

This office has received the following correspondence. The correspondence has not been viewed or considered in any way by Commissioner Clark. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as CEO 91-31-July 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of section 350.042, Florida Statutes. However, in such cases Commissioner Clark has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

Attachment

SMART Dialing Systems - 114 Dumetz Road - Woodland Hills, 191364 - 818-999-1070

5/15/00

Commissioner Susan F. Clark Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

c.c. Chairman Joe Garcia

c.c. Commissioner J. Terry Deason

c.c. Commissioner E. Leon Jacobs, Jr.

c.c. Commissioner Lila A. Jaber

Re: 8-Digit Dialing in Overlays and Dockets 990455-TL, 990456-TL, 990457-TL and 990517-TL

Dear Commissioner Clark,

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MAY 1 0 2000

Florida Public Bervice Comm. Commissioner Clark

July 11, 1999

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Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: May 25, 2000

TO: Blanca Bayó, Director, Records and Reporting

FROM: Jane Faurot, Chief, Bureau of Reporting

RE: DOCKET NO. 990455, 456, 457 and 0517-TF, HEARING HELD 5-18-00

RE: REQUEST FOR REVIEW OF PROPOSED NUMBERING PLANT RELIEF FOR THE 306/786; 561; 954; AND 904 AREA CODES

DOCUMENT NO. VOLUME 1, 0644800, 5-25-00; VOLUME 2, 0644900, 5-25-00

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, AFAD, CMU

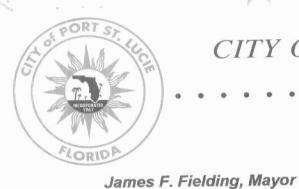
Acknowledged BY:

Mew

JF/pc

PSC/RAR 28 (Rev1/00)

filed in 990455-TL only.



CITY OF PORT ST. LUCIE

A CITY FOR ALL AGES

RECEIVED

AUG 3 1 2000

August 28, 2000

Florida Public Service Commission COMMISSIONER JABER

Ms. Lila A. Jaber, Commissioner Division of Telecommunications Florida Public Service Commission 2540 Shurmand Oak Boulevard Tallahassee, FL 32399-0866

Re: 10 Digit Dialing

Dear Ms. Jaber:

The citizens of Port St. Lucie and I were amazed with the news of August 24, 2000, that the staff of the Public Service Commission made their recommendation for an overlay in our area. A few months ago, a meeting was held in the County Commission Chambers. Those who attended, including members of government and the Chamber of Commerce left with the belief that we were going to have a new area code assigned. It was even suggested that we could submit numbers for this new area code.

I am sure that you realize that this is one of the fastest growing areas in Florida. Projections from Bell South indicated an overlay would last three to six years. We have had area codes 305, 407, and 561 all within the last 15 years. This area is looking forward to a time that when an area code would last 20-25 years such as other areas of Florida have experienced.

Port St. Lucie is the third largest in area in the State of Florida, with build-out at approximately 30%. Currently there are about 86,000 residents and projections indicate 250,000 to 300,000 at build-out. We still have in excess of 60,000 platted lots that are in private ownership to be built upon. We are also in the middle of a much-needed commercial development. At present, the city is about 92% residential and it is a known fact that you cannot operate a city of this size with this makeup. Your plan will mean that as our new residents move in at the rate of 1200 to 1500 new homes per year our telephone use will be further exacerbated with 10-digit dialing.

Page Two August 28, 2000 Ms. Lila A. Jaber

There are concerns regarding our computerized reverse dialing system. We use this system in emergencies to inform citizens when there are police and fire emergencies, water main breaks, and for informational purposes for special area meetings. The Sheriffs Department, 911, and others in our area have similar systems. It is our belief that with our growth pattern and the growth pattern of Martin and Indian River Counties this overlay will make it extremely hard, if not impossible, to enter the data. Port St. Lucie was laid out 40 years ago by a developer attempting to become wealthy. Lots were sold all over the city and we now have homes scattered from border to border. Some areas may only have one or two houses on a street. I believe you can see the impact that will burden the city if the 10-digit dialing occurs.

I find it hard to believe that staff studied our conditions or listened to us at the meeting earlier in the year. I have spoken to the County Commissioners, Sheriff and other officials in the area and all are upset by this decision. It appears that there was little thought by this staff and certainly no consideration of our residents and businesses. Three area codes in 15 years should entitle us to more consideration for our own area code and 20 years without always replacing stationary, advertising, dialing systems, and updating of computer systems. We are all in agreement to do it one more time and have it last for an extended period of time.

I was surprised to see that a public hearing and meeting on September 5 has been scheduled. You may not be aware that this is Primary Election day in most areas of the state and many of our elected offices, who are up for election, would be unable to travel to Tallahassee on that date. Prior to making this decision, I believe the staff should study again this issue as to how it will affect the citizens and business community. I would like you to reconsider the date of September 5 for the public hearing. You might also note that Election Day is November 7.

One suggestion that I believe should be considered is to assign an area code for cell phones, pagers and any other mobile equipment by states or regions. Since these lines are mobile and could be used anywhere in the United States it would free up lines. Why not assign them area codes accordingly?

Sincerely,

James F. Fielding, Mayor

Jff/mm

LILA A. JABER COMMISSIONER



CAPITAL CIRCLE OFFICE CENTER 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 (850) 413-6044

Public Service Commission

September 7, 2000

The Honorable James F. Fielding Mayor, City of Port St. Lucie 121 S.W. Port St. Lucie Boulevard Port St. Lucie, FL 34984-5099

Re: 561 Area Code (Docket No. 990456-TL)

Dear Mayor Fielding:

I have received your letter dated August 28, 2000, regarding the Commission staff's recommendation on the 561 area code. I truly appreciate your interest and concern regarding this matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs.

I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling of the matter for decision. Thank you again for your comments.

Sincerely,

Commissioner

Beth Keating, Chief, Bureau of Telecommunications,

Division of Legal Services

Division of Records & Reporting (Docket No. 990456-TL)

Done 9/12/00

cc:



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE:

September 8, 2000

TO:

Blanca Bayo, Director, Division Records and Reporting

FROM:

William B. Berg, Assistant to Chairman Deason

RE:

Docket No: 990456-TL

Chairman Deason has received and read the attached letters. He has requested me to insert these letters into the docket file.

Done 1/2/00



CITY OF PORT ST. LUCIE

A CITY FOR ALL AGES

RECEIVED

AUG 31 2000

Florida Public Service Comm. Chairman Deason

James F. Fielding, Mayor

August 28, 2000

Mr. J. Terry Deason, Chairman Florida Public Service Commission 2540 Shurmand Oak Boulevard Tallahassee, FL 32399-0866

Re: 10 Digit Dialing

Dear Mr. Deason:

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Page Two August 28, 2000 J. Terry Deason, Chairman

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Sincerely.

James F. Fielding, Mayor

Jff/mm

CLIFF BARNES **BOARD OF COUNTY** COMMISSIONERS

COMMISSIONER



August 30, 2000

RECEIVED

AUG 3 0 2000

Florida Public Service Comm.

Chairman Deason

The Honorable J. Terry Deason Chairman, PSC 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

VIA FACSIMILE: (850) 413-6395

Dear Chairman Deason:

It is my understanding the 10-digit dialing for local calls issue will be before the Commission for a vote on September 5. The Treasure Coast calling area would not benefit from this plan being adopted. In the best interest of my constituents, having them dial an additional three digits to call next door is not feasible.

Palm Beach County far exceeds the Treasure Coast in growth and 10-digit dialing would only be a temporary fix. A better solution would be for St. Lucie, Martin and Indian River Counties to have a separate area code from Palm Beach County.

Thank you for considering our needs here on the Treasure Coast. Please do not hesitate to contact me.

Sincerely

Cliff Barnes

County Commissioner

District 5

CB/vs

cc:

Board of County Commissioners

Douglas Anderson, County Administrator



Florida House of Representatives Suzanne Jacobs

Representative, District 88

990 S. Congress Ave., Suite 5 Delray Beach, FL 33445 561-274-4690 (Delray) 561-433-3666 (WPB) Suite 212, The Capitol 402 S. Monroe St. Tallahassee, FL 32399-1300 850-488-1662

August 30, 2000

Mr. J. Terry Deason, Chairman Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 Florida Public Service Comm.

Dear Mr. Deason:

As Chair of the Palm Beach County Legislative Delegation, and after consultation with its other members, I am writing to you to express deep concern and opposition to the proposed area code 561 "overlay" plan.

Why this matter has been resurrected now after an apparent agreement had been reached last spring is a mystery to me. There is speculation that this might be driven by an overzealous staff rather than by real need. Possible?

However, there could be truly imminent need. If so, I urge you to consider the "alternative" plan whereby Palm Beach County retains area code 561. St. Lucie, Martin and Indian River counties then would receive a new area code.

My understanding is that the affected entities and local governments are in accord. Therefore, I urge you to consider this option, if, as I have stated above, you wish to take any action at all.

If you require any further information please do not hesitate to contact me.

Sincerely,

Suzanne Jacobs
State Representative

District 88

SJ:LY

Hong Wang

From:

Kay Flynn

Sent:

Monday, September 11, 2000 2:39 PM

To:

Kate Smith

Cc:

Nonnye Grant; Hong Wang

Subject:

RE: Letter dated September 1, 2000

990456

Yes. I'll cc Nonnye for MCD and Hong for the docket file (990457).

Thanks.

Kay

----Original Message----

From: Kate Smith

Sent: Monday, September 11, 2000 2:31 PM

To: Kay Flynn

Subject: FW: Letter dated September 1, 2000

Does this qualify as an address change/update? ???

----Original Message----

From: Tarrah Gordon

Sent: Monday, September 11, 2000 10:19 AM

To: Kate Smith

Subject: FW: Letter dated September 1, 2000

Thanks!

----Original Message----

From: JanSchmid [mailto:JanSchmid@stluciechamber.org]

Sent: Friday, September 08, 2000 1:00 PM

To: psc@floridapsc.com

Cc: "Al Rivett"@mail5.lig.bellsouth.net Subject: Letter dated September 1, 2000

Ladies and Gentlemen in the Office of Mr. J. Terry Deason

Thank you for your recent information concerning the new areas code for Broward County.

Would you please correct the name of our Chamber. Instead of St. Cloud Area Chamber of Commerce, we are

St. Lucie County Chamber of Commerce at the address you have:

2200 Virginia Avenue

For Pierce, Florida 34982

Thank you.

Jan Schmid Administrative Assistant to Al Rivett, Executive Director

Done 9/12/20

LILA A. JABER COMMISSIONER



CAPITAL CIRCLE OFFICE CENTER 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 (850) 413-6044

Public Service Commission

September 26, 2000

Mr. George J. Bergalis
Acting City Manager, City of Fort Pierce
Office of Director of Finance
City Hall, 100 North U.S. 1
P. O. Box 1480
Fort Pierce, Florida 34954-1480

Re: 561 Area Code (Docket No. 990456-TL)

Dear Mr. Bergalis:

I have received your letter dated September 21, 2000, regarding the Commission staff's recommendation on the 561 area code. I truly appreciate your interest and concern regarding this matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs.

I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling of the matter for decision. Thank you again for your comments.

Sincerely,

Commissioner

cc: Beth Keating, Chief, Bureau of Telecommunications,

Division of Legal Services

Division of Records & Reporting (Docket No. 990456-TL)





TEL. (561) 460-2200 FAX (561) 489-2594

OFFICE OF DIRECTOR OF FINANCE CITY HALL, 100 NORTH U.S. 1 P.O. BOX 1480 FORT PIERCE, FLORIDA 34954-1480

September 21, 2000

RECEIVED

SEP 2 5 2000

Florida Public Service Commission COMMISSIONER JABER

Commissioner Cila A. Jaber State of Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FC 32399

Re: New Area Code

Dear Commissioner Jaber:

Please be advised the City of Fort Pierce is opposed to the Public Service Commission staff recommendation that a ten digit overlay be used to add a new area code to our region. Such a procedural change would be costly, disruptive and ill-conceived.

The City requests that you consider other alternatives.

Sincerely,

George J. Bergelis

Acting City Manager

GJB:jdr

cc: Mayor Edward G. Enns

Fort Pierce, Florida 1901-2001 Celebrating 100 Years of Heritage

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: September 27, 2000

TO: Division of Records & Reporting

FROM: Commissioner Lila A. Jaber

RE: Docket No. 990456-TL - Request for review of proposed numbering plan relief for the

561 area code.

Please file the attached e-mails in the correspondence side in the above referenced docket. Thank you.

LAJ:mw Attachments

From:

Lila Jaber

Sent:

Tuesday, September 26, 2000 10:55 AM

To:

'Bevery'

Subject: RE: 10 digit dialing

Dear Mr. & Mrs. Larsen:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber, Commissioner

----Original Message----

From: Bevery [mailto:theboss1@gate.net]
Sent: Tuesday, September 26, 2000 9:32 AM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: 10 digit dialing

Please be advised that we are OPPOSED to 10 digit dialing. Being business owners in St. Lucie County, we think we have gone through enough turmoil and business disruption with possible loss of income when the area code was changed to 561. We don't see how adding an additional burden of 10 digit dialing would enhance our business in any fashion. Enough is enough. It is time policy makers placed more emphasis on helping rather than hindering the very people that make their jobs possible. Thank you very much.

Beverley and Wayne Larsen

Maria Woodward

From:

Lila Jaber

Sent:

Monday, September 25, 2000 2:26 PM Maria Woodward

To: Subject: FW: New Area Code

----Original Message----

From: pr@publicrelations.nu [mailto:pr@publicrelations.nu]

Sent: Monday, September 25, 2000 11:18 AM

To: Lila Jaber

Subject: RE: New Area Code

Thank you for your reply. I appreciate it and trust the "powers that be" will see fit to agree with it. Thanks again for getting back to me. I will also share this with Sen. Ron Klein.

Barry Epstein

At 09:54 AM 9/25/00 -0400, you wrote: >Dear Mr. Epstein:

I truly appreciate your interest and concern regarding this area >code matter; however, I am not assigned to the Commission panel that will >render the final determination on this matter. That panel consists of >Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly >see to it that your letter is placed in the docket file. In addition, Beth >Keating, the staff counsel assigned to this case will be contacting you >regarding the process that will be followed in this case and the scheduling >on the matter for decision. Thank you again for your comments.

>Lila A. Jaber >Commissioner

>----Original Message----

>From: pr@publicrelations.nu [mailto:pr@publicrelations.nu]

>Sent: Friday, September 22, 2000 5:17 PM

>To: tdeason@psc.state; fl.us; ejacobs@psc.state.fl.us;

>ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

>Cc: Klein.Ron.S28@leg.state.fl.us

>Subject: New Area Code

> >I am writing to implore you to please leave the 561 area code for Palm >Beach County and create a new area code for St. Lucie, Martin and Indian >River Counties. This will be much less disruptive for the businesses in >Palm Beach County, which is the most populous and provide the same service >as Broward County now has. To institute an overlay in the 561 area code, >like was done in Dade County, would require 10 digit dialing which would be >most intrusive to the businesses and residents in Palm Beach County. I >realize that ultimately, we may have to have it, but if it could be delayed >for a few years more, as long as possible, it would be much more >preferable. I also understand that the other counties would prefer to get >their own new area code too, rather than having to deal with an overlay and >the annoyance of requiring 10 digit dialing for them. Thank you for your >consideration in this matter, I remain, most respectfully, Barry R. >Epstein, APR.

>************************

>barry r. epstein, APR, CCE, CED; president/ceo >barry r. epstein associates, inc. public relations >talk: 561.852.0000

>send: 561.451.0000

>click: pr@publicrelations.nu

>portfolio: http://www.publicrelations.nu

>write: 11922 waterwood drive >boca raton, fl 33428-1026

barry r. epstein, APR, CCE, CED; president/ceo barry r. epstein associates, inc. public relations talk: 561.852.0000

send: 561.451.0000

click: pr@publicrelations.nu

portfolio: http://www.publicrelations.nu

write: 11922 waterwood drive boca raton, fl 33428-1026

From:

Lila Jaber

Sent:

Thursday, September 21, 2000 3:49 PM

To:

'Carmen Fields'

Subject: RE:

Dear Ms. Fields:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber, Commissioner

----Original Message-----

From: Carmen Fields [mailto:cfields@ircc.cc.fl.us] Sent: Thursday, September 21, 2000 2:45 PM

To: 'ejacobs@psc.state.fl.us'; 'ljaber@psc.state.fl.us'; 'bbaez@psc.state.fl.us'

Subject:

Please do not give us the 10-digit overlay for local phone calls. This would present undo burden and hardship for the residents of St. Lucie County.

Thanks, Carmen

From:

Lila Jaber

Sent:

Thursday, September 21, 2000 3:54 PM

To:

'Lenny Van Valkenburg'

Subject: RE:

Dear Mr. Valkenburg:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber, Commissioner

----Original Message----

From: Lenny Van Valkenburg [mailto:lennyv@zeroll.com]

Sent: Thursday, September 21, 2000 9:39 AM

To: ljaber@psc.state.fl.us

Subject:

Good Morning!

We are a business operating in St. Lucie County, FL, and we are opposed to the proposed 10 digit overlay method for a new area code in our area.

As has been the case for decades, we would support the creation of a new area code based on our geographic area. We have operated in this area for ten years and have been through two changes with great success!! Just so that you know our product distribution is worldwide.

We this opportunity of being heard!!

Sincerely,

Lenny Van Valkenburg General Manager

From:

Lila Jaber

Sent:

Monday, September 25, 2000 9:53 AM

To:

'Karen Carbone' Subject: RE: Area Code 561

Dear Ms. Carbone:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for vour comments.

Lila A. Jaber, Commissioner

----Original Message----

From: Karen Carbone [mailto:kcarbone@gate.net] Sent: Saturday, September 23, 2000 10:01 AM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: Area Code 561

I want you to retain the 561 area code solely for the residents of Palm Beach County.

Karen Carbone 22159 Palms Way Apt. 102 Boca Raton, FL 33433

From: Lila Jaber

Sent: Monday, September 25, 2000 9:56 AM

To: 'Susan M. Fines'

Subject: RE: WE DO NOT WANT 10 DIGIT LOCAL DIALING!!!!

Dear Ms. Fines:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber, Commissioner

----Original Message----

From: Susan M. Fines [mailto:smfines@peoplepc.com]

Sent: Thursday, September 21, 2000 8:40 PM

To: ljaber@psc.state.fl.us **Cc:** bbaez@psc.state.fl.us

Subject: WE DO NOT WANT 10 DIGIT LOCAL DIALING!!!!

FROM: S.M. Fines Insurance Agency, 1250 SE Port St. Lucie Blvd., Port St. Luice, FL 34952, Phone # (561) 335-8804, 335-8758, 335-8847, 335-8515, 337-0593, & 340-0001(home#)

Please give us a new area code and **do not**, I repeat, **do not** have us dial 10 number for a local call. If you do this to us we will loose business because other people will be confused and everyone around will be confused. It is hard enough in today's world to get messages and communicate with people. Old people in our area will really have trouble with 10 number dialing.

We do not want to be different from other area's, everyone already knows about area codes, we do not want to change. Look at the phone number that I already have to deal with & this does not include cell phones!!! Please try and not make things more confusing, the public always suffers when you do!!!!!

Sincerely,

Susan M. Fines President

Maria Woodward

From:

Lila Jaber

Sent: To: Thursday, September 21, 2000 3:50 PM

To: Subject: 'Donald Darko' RE: New Area Code

Dear Mr. Darko:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Donald Darko [mailto:donaldd@primeretail.com]

Sent: Thursday, September 21, 2000 2:34 PM

To: 'ljaber@psc.state.fl.us' Subject: FW: New Area Code

I agree.

From:

alrivett@stluciechamber.org[SMTP:alrivett@stluciechamber.org]

Wednesday, September 20, 2000 1:17 PM

To: donaldd@primeretail.com Subject: New Area Code

As you may be aware, the staff of the Florida Public Service Commission (PSC) has recommended that a 10-digit overlay be used to add a new area code to our region. This means that everyone will have to use a 10-digit number to make a local call.

The St. Lucie County Chamber is opposed to an overlay and prefers that a new geographic area be establish for the new code, the area of Indian River, St. Lucie and, with the exception of Hobe Sound, Martin Counties. This option is projected to last 24 years before another code would be needed.

We are once again asking our members to e-mail, mail, telegram or telephone the PSC to get the Commission to override the staff recommendation. I have told that the PSC usually gives favorable consideration to the public's desire. We just need for them to know what it is. The PSC will be considering the issue on September 29.

Those interested in contacting the Public Service Commissioners may do so in writing at 2540 Shumard Oak Boulevard, Tallahassee, FL 32399. Their phone numbers and e-mail addresses are also listed below.

Chairman J. Terry Deason - 850-413-6038

tdeason@psc.state.fl.us

Commissioner E. Leon Jacobs, Jr. - 850-413-6046

ejacobs@psc.state.fl.us

Commissioner Lila A Jaber - 850-413-6044

ljaber@psc.state.fl.us

Commissioner Bravlio Baez - 850-413-6042

bbaez@psc.state.fl.us

Thank you in advance for taking the time to address this issue by contacting the PSC.

Al Rivett

Maria Woodward

From:

Lila Jaber

Sent: To: Thursday, September 21, 2000 3:51 PM

'Cafelaronde@aol.com'

Subject:

RE: No 10 digit overlay for St. Lucie County PLEASE !!!!

Dear Ms. Crandall:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Cafelaronde@aol.com [mailto:Cafelaronde@aol.com]

Sent: Thursday, September 21, 2000 2:08 PM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: No 10 digit overlay for St. Lucie County PLEASE !!!!

Dear Sirs:

I have heard that the PSC has recommended that a 10-digit overlay be used to add a new area code to our region. This means that everyone will have to use a 10-digit

number to make a local call.

I and all of my friends are opposed to an overlay and prefers that a new geographic area be established for the new code, the area of Indian River, St. Lucie and, with the exception of Hobe Sound, Martin Counties. This option is projected to last 24 years before another code would be needed.

In the long run, of course we will run out of area codes no matter what, unless the telcommunications industry prepares their software & equipment to begin recognising 8 digit phone numbers. Everthing else is just a top-gap, and we shouldn't have to suffer for those multi-million dollar companies lack of foresight!

Thank you,

Shelly Crandall

Maria Woodward

From:

Lila Jaber

Sent: To: Thursday, September 21, 2000 3:52 PM

To: Subject: 'Learntoreadslc@aol.com' RE: New Area Code

Dear Ms. Behncke:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Learntoreadslc@aol.com [mailto:Learntoreadslc@aol.com]

Sent: Thursday, September 21, 2000 1:06 PM

To: tdeason@psc.state.fl.us

Cc: ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us; alrivett@stluciechamber.org

Subject: New Area Code

Please be advised that requiring a 10-digit overlay in this area would cause a hardship for our students and prospective students. Our work is to help adults (16 and older) to read and write English. To some the telephone is very scary. It is hard enough for them to deal with seven numbers, let alone ten.

In addition, this overlay could cause area businesses to lose business due to delays in connection. Most business have their phone programmed to use the standard seven digit number plus extension numbers. Everything would have to be reprogrammed.

The overlay plan is unnecessary when a new area code for our area would solve the problem of overcrowded lines without the inconvenience.

Please reconsider your recommendation.

Sincerely,

Corinne M. Behncke Executive Director Learn To Read of St. Lucie County, Inc. (561)464-2747 learntoreadslc@aol.com

Maria Woodward

From:

Lila Jaber

Sent: To: Thursday, September 21, 2000 3:53 PM 'Margaret McGrath'

To: Subject:

RE: New Area Code

Dear Ms. McGrath:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Margaret McGrath [mailto:MargaretM@cityofpsl.com]

Sent: Thursday, September 21, 2000 10:16 AM

To: Ejacobs@psc.state.fl.us; Ljaber@psc.state.fl.us

Subject: New Area Code

Please do not consider 10 digit dialing for our area. With the growth in this county, a new area code is needed.

thank you for your consideration, Margaret McGrath St. Lucie County Resident

Maria Woodward

From:

Lila Jaber

Sent: To: Thursday, September 21, 2000 3:53 PM

'Valerie Hudgins'

Subject:

RE: New Area Code - PLEASE OVERRIDE THE STAFF RECOMMENDATION.

Dear Ms. Hudgins:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Valerie Hudgins [mailto:hudginsv@bellsouth.net]

Sent: Thursday, September 21, 2000 10:02 AM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us

Cc: alrivett@stluciechamber.org

Subject: RE: New Area Code - PLEASE OVERRIDE THE STAFF RECOMMENDATION.

I for one personally do not care to have to dial any more numbers than necessary to make a call. It would also become very confusing to me to know which calls are actually told calls and not local. It really would become a mess. PLEASE OVERRIDE THE STAFF RECOMMENDATION.

ACCOUNTING & PAYROLL SERVICES by Valerie Hudgins 1712 SW Lexington Drive Port St. Lucie, FL 34953-1629 561-873-1034 phone 561-873-2147 fax hudginsv@bellsouth.net

----Original Message----

From: alrivett@stluciechamber.org [mailto:alrivett@stluciechamber.org]

Sent: Wednesday, September 20, 2000 1:19 PM

To: hudginsv@bellsouth.net Subject: New Area Code

As you may be aware, the staff of the Florida Public Service Commission (PSC) has recommended that a 10-digit overlay be used to add a new area code to our region. This means that everyone will have to use a 10-digit number to make a local call.

The St. Lucie County Chamber is opposed to an overlay and prefers that a new geographic area be establish for the new code, the area of Indian River, St. Lucie and, with the exception of Hobe Sound, Martin Counties. This option is projected to last 24 years before another code would be needed.

We are once again asking our members to e-mail, mail, telegram or telephone the PSC to get the Commission to override the staff recommendation. I have told that the PSC usually gives favorable consideration to the public's

desire. We just need for them to know what it is. The PSC will be considering the issue on September 29.

Those interested in contacting the Public Service Commissioners may do so in writing at 2540 Shumard Oak Boulevard, Tallahassee, FL 32399. Their phone numbers and e-mail addresses are also listed below.

Chairman J. Terry Deason - 850-413-6038
tdeason@psc.state.fl.us

Commissioner E. Leon Jacobs, Jr. - 850-413-6046
ejacobs@psc.state.fl.us

Commissioner Lila A Jaber - 850-413-6044
ljaber@psc.state.fl.us

Commissioner Bravlio Baez - 850-413-6042
bbaez@psc.state.fl.us

Thank you in advance for taking the time to address this issue by contacting the PSC.

Al Rivett

Maria Woodward

From: Sent: Lila Jaber

Sent: To: Monday, September 25, 2000 9:53 AM

'Frank4ems@aol.com'

Subject:

RE: New AREA CODE overlay

Dear Mr. Lillo:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Frank4ems@aol.com [mailto:Frank4ems@aol.com]

Sent: Sunday, September 24, 2000 5:51 PM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: New AREA CODE overlay

Dear Public Service Commissioners:

I am writing to you after hearing from our St. Lucie County Chamber of Commerce on the subject of the growing number of phone numbers and hence Area Codes in our region. I am OPPOSED to an overlay and prefer that a new geographic area be established for the new code for the area of Indian River, St. Lucie and, with the exception of Hobe Sound, Martin Counties.

This option is projected to last 24 years before another code would be needed.

Please consider this option in order to alleviate the tremendous setup and ongoing burden that an overlay would present to us.

Thank you for your consideration.

Best regards,

Frank Lillo 2490 SE Marseille St. Port St. Lucie, FL 34952 561-398-9533

Maria Woodward

From:

Lila Jaber

Sent:

Monday, September 25, 2000 9:54 AM 'MEDISSAGE@aol.com'

To: Subject: 'MEDISSAGE@aoi.com RE: New Area Code

Dear Ms. Jensen:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: MEDISSAGE@aol.com [mailto:MEDISSAGE@aol.com]

Sent: Friday, September 22, 2000 10:24 PM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: New Area Code

I am writing to OPPOSE a 10-digit overlay to add a new area code to our region (St. Lucie County - Area Code 561). I prefer that a new geographic area be established for the new code.

Thank you,
Suzanne Jensen, President
MEDISSAGE, Inc.
774 W. Midway Road
Fort Pierce, FL 34982

Maria Woodward

From: Sent: Lila Jaber

Sent: To: Monday, September 25, 2000 9:54 AM

To: Subject: 'pr@publicrelations.nu' RE: New Area Code

Dear Mr. Epstein:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: pr@publicrelations.nu [mailto:pr@publicrelations.nu]

Sent: Friday, September 22, 2000 5:17 PM

To: tdeason@psc.state; fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Cc: Klein.Ron.S28@leg.state.fl.us

Subject: New Area Code

I am writing to implore you to please leave the 561 area code for Palm Beach County and create a new area code for St. Lucie, Martin and Indian River Counties. This will be much less disruptive for the businesses in Palm Beach County, which is the most populous and provide the same service as Broward County now has. To institute an overlay in the 561 area code, like was done in Dade County, would require 10 digit dialing which would be most intrusive to the businesses and residents in Palm Beach County. I realize that ultimately, we may have to have it, but if it could be delayed for a few years more, as long as possible, it would be much more preferable. I also understand that the other counties would prefer to get their own new area code too, rather than having to deal with an overlay and the annoyance of requiring 10 digit dialing for them. Thank you for your consideration in this matter, I remain, most respectfully, Barry R. Epstein, APR.

barry r. epstein, APR, CCE, CED; president/ceo

barry r. epstein associates, inc. public relations

talk: 561.852.0000 send: 561.451.0000

click: pr@publicrelations.nu

portfolio: http://www.publicrelations.nu

write: 11922 waterwood drive boca raton, fl 33428-1026

Maria Woodward

From: Sent: Lila Jaber

Monday, September 25, 2000 9:55 AM

To: 'Kathy Gates'

Subject:

RE: Ágainst 10 DigitTelephone Overlay

Dear Ms. Gates:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Kathy Gates [mailto:kathy@mesapark.com]

Sent: Friday, September 22, 2000 1:21 PM

To: ljaber@psc.state.fl.us

Subject: Against 10 DigitTelephone Overlay

Please vote against the 10-digit overlay for the new telephone code in the St Lucie County Area. I am a resident of St. Lucie County and will vote against anyone who supports this issue. thanks Kathy Gates

Maria Woodward

From:

Lila Jaber

Sent: To:

Monday, September 25, 2000 9:55 AM 'AMSTRAUS@aol.com'

Subject:

RE: 561 overlay for Palm Beach County

Dear Chairman Straus:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: AMSTRAUS@aol.com [mailto:AMSTRAUS@aol.com]

Sent: Friday, September 22, 2000 10:33 AM

To: tdeason@psc.state.fl.us

Cc: sjeff@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: 561 overlay for Palm Beach County

I wholeheartedly support the alternative plan proposed by the Palm Beach County Commission which will allow residents of Palm Beach County to retain the 561 area code until at least 2006 without ten digit dialing and St. Lucie, Martin, and Indian River Counties would be the recipients of a new area code. We have had two changes in the recent past and it is inconvenient and costly to both residents and businesses. I believe this is in the best interests of the greatest majority of citizens involved.

ARNOLD M. STRAUS Chairman Public Affairs Committee Boca Raton Chamber of Commerce

Maria Woodward

From:

Lila Jaber

Sent: To: Monday, September 25, 2000 9:56 AM

To: Subject: 'JDR53787@aol.com' RE: NEW AREA CODE

Dear Mr. Bergalis:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: JDR53787@aol.com [mailto:JDR53787@aol.com]

Sent: Friday, September 22, 2000 10:05 AM

To: ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Cc: Ftpiercemayor@aol.com; alrivett@stluciechamber.org

Subject: NEW AREA CODE

Dear Commissioner:

Please be advised the City of Fort Pierce is opposed to the Public Service Commission staff recommendation that a ten digit overlay be used to add a new area code to our region. Such a procedural change would be costly, disruptive and ill-conceived.

The City requests that you consider other alternatives.

Sincerely,

George J. Bergalis Acting City Manager

gjb456@aol.com

To:

Alan Bauman

Subject: RE: ten digit overlay

Dear Dr. Bauman:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber

Commissioner

----Original Message----

From: Alan Bauman [mailto:abauman@adelphia.net]

Sent: Sunday, September 17, 2000 10:30 PM

To: ljaber@psc.state.fl.us Subject: ten digit overlay

Dear Mrs. Jaber.

I am contacting you on behalf of the upcoming vote on "overlay dialing" and how it will affect the residents & businesses of Palm Beach. I am aware of an alternative plan which would allow Palm Beach to retain 561, and allow all parties considered to experience a minimum amount of disruption and confusion over the long term. As a physician, small business owner and resident of Palm Beach County, I would urge you to please vote to retain the 561 area code solely for the residents of Palm Beach County, and allow a new area code for St. Lucie, Martin, & Indian River Counties.

Progress and growth is inevitable and encouraging, however, it would seem to me that this would allow the other counties concerned (St. Lucie, Martin & Indian River) to also benefit by retaining this new area code for a much longer period of time--considering their slower rates of growth.

Again, I urge you to "delay the overlay" and vote to maintain 561 solely for the residents and businesses of Palm Beach. Thank you for your response and attention to this matter.

Sincerely, Alan J. Bauman, M.D. doctorb@baumanmedical.com

To:

Jimmy @ Home

Subject: RE: NO 10 Digit dialing for Palm Beach County

Dear Mr. Gottlieb:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber

Commissioner

----Original Message----

From: Jimmy @ Home [mailto:jgottlieb@adelphia.net]

Sent: Monday, September 18, 2000 9:32 AM

To: tdeason@psc.state.fl.us; ljaber@psc.state.fl.us

Cc: ejacobs@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: NO 10 Digit dialing for Palm Beach County

Dear Commissioner:

I am a small business owner in Palm Beach County

I am not in support of your plan to use 10 digit dialing in Palm Beach County at this time Although I know that it will be necessary at some point in the future

I am in full support of the proposal of Sen Ron Klein, and others who are pushing to allow PBC to keep the 561 area code and give the counties to our north a new area code

Give the growth rate of these counties verses the rapid rate of growth in PBC I feel that this makes sense.

James O. Gottlieb Executive Vice President Gottlieb & Company, Inc. 11320 Lake Tree Court Boca Raton, FL 33434 561.883.5400 - phone 561-883.1480 - fax 561.702.3334 - direct james@gottliebco.com

mskinner@crfg.com

Subject: RE: 561 Area Code

Dear Mr. Skinner:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber

Commissioner

----Original Message----

From: Mark A. Skinner [mailto:mskinner@crfg.com] Sent: Monday, September 18, 2000 11:36 AM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: 561 Area Code

Please vote to keep Palm Beach Counties area code as 561.

Thank you, Mark Skinner

To: Subject: Sheila_Shelton@cch.com

RE: 561 area code question for Palm Beach County

Dear Ms. Shelton:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Sheila Shelton@cch.com [mailto:Sheila Shelton@cch.com]

Sent: Tuesday, September 19, 2000 5:37 PM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: 561 area code question for Palm Beach County

I have opened a sales office in Delray Beach for one of the 3 largest international legal publishers and I am very concerned about the pending vote for the area code changes in Palm Beach county.

I represent CCH INCORPORATED, a division of Wolters Kluwer out of Amsterdam and while we are small in number in Palm Beach County, we use this office location to reach customers round the world. We have invested heavily in promoting our phone as a resource to have customers reach us from all over the globe. If we have to reprint and distribute that information in catalogs, direct mail and business cards all over again, it would be very expensive. I'm sure that I represent the feeling of most business folks in the county. I feel that Palm Beach has worked hard to develop a strong business base, rather than all residential, and therefore should be permitted to keep the 561 area code in order to promote the business continuity.

Thank you for hearing my concerns, Sheila Shelton

To: Subject: Broz05@aol.com

RE: Palm Beach County overlay

Dear Ms. Brosemer:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Broz05@aol.com [mailto:Broz05@aol.com] Sent: Wednesday, September 20, 2000 12:55 PM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: Palm Beach County overlay

Dear Members,

Please allow Palm Beach County to keep its current area code and assign a new one to the Treasure Coast. We realize that the time may come when we will have to have a 10-digit overlay, but clearly there is an easier alternative right now that is preferred by residents, businesses and elected officials in both regions. In other words, we all win. As the old saying goes, No good reason to do something is a good reason not to do it.

In these days of heroes and villains, there are few heroes. Please be ours.

Respectfully,

Donna Brosemer 561-775-1072

To: Subject: JRingo2801@aol.com

RE: 10 Digit Dialing in Indian River and St Lucie Counties

Dear Mr. Ringo:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: JRingo2801@aol.com [mailto:JRingo2801@aol.com]

Sent: Wednesday, September 20, 2000 3:13 PM

To: ljaber@psc.state.fl.us

Subject: 10 Digit Dialing in Indian River and St Lucie Counties

Dear Commissioner Jaber: The proposal to increase to 10 digit dialing is strongly disfavored by Condo residents here in St Lucie County. Our senior all favor new area code. Jim Ringo, Board Member, Midport Place Condo Assn.

To: Subject: JulieLStanko@aol.com RE: 561 area code

Dear. Ms. Stanko:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: JulieLStanko@aol.com [mailto:JulieLStanko@aol.com]

Sent: Wednesday, September 20, 2000 6:13 PM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Cc: klein.ron.web@leg.state.fl.us

Subject: 561 area code

My name is Julie Stanko and I'm a social worker at Elder Crisis Outreach. We serve the elderly residents of Palm Beach County. On behalf of my clients, I urge you to retain the 561 area code. Changing the area code will only lead to increased confusion and frustration for this vulnerable group of people.

Thank you for your consideration and attention to this important decision. I may be reached at 561-533-1060, if you have any questions or concerns on how your vote will affect this population of Palm Beach County.

Sincerely, Julie L. Stanko, BA, CIRS Elder Crisis Outreach

To: Subject: Mike

RE: St. Lucie County Area Code

Dear Dr. Riordan:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Mike [mailto:luderi@email.msn.com] Sent: Wednesday, September 20, 2000 7:10 PM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us

Cc: alrivett@stluciechamber.org Subject: St. Lucie County Area Code

Dear Sir

Please be advised that I oppose the adoption of 10 digit phone numbers for St. Lucie County, Fl. I am in agreement with the St. Lucie County Chamber of Commerce recommendation to form a new area listing for Indian River, Martin and St. Lucie Counties. Thank you for the consideration of my input.

Dr. Michael C. Riordan email: luderi@msn.com Fort Pierce, Florida

To: Subject: MPAREAMGR@aol.com RE: 10 Digit Overlay

Mr. and Mrs Ogle:

I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: MPAREAMGR@aol.com [mailto:MPAREAMGR@aol.com]

Sent: Wednesday, September 20, 2000 8:43 PM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: 10 Digit Overlay

My husband and I, both business owners, oppose the 10 digit overlay. This will cause delays in service and waste time. We would prefer a new area code to this proposal. Please reconsider your recommendation.

Linda & Paul Ogle Port St. Lucie

To: Subject: Davidh4708@aol.com RE: New Area Code (Docket 990456-TL)

Mr. Hall, I truly appreciate your interest and concern regarding this area code matter; however, I am not assigned to the Commission panel that will render the final determination on this matter. That panel consists of Chairman J. Terry Deason and Commissioner E. Leon Jacobs. I will certainly see to it that your letter is placed in the docket file. In addition, Beth Keating, the staff counsel assigned to this case will be contacting you regarding the process that will be followed in this case and the scheduling on the matter for decision. Thank you again for your comments.

Lila A. Jaber Commissioner

----Original Message----

From: Davidh4708@aol.com [mailto:Davidh4708@aol.com]

Sent: Wednesday, September 20, 2000 8:50 PM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us;

ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: New Area Code

Dear Commissioners,

My name is David Hall and I am the president of the St. Lucie Association of Realtors here is St. Lucie County Florida. Our area was being considered for a new area code, and for what I have learned was that the staff is recommending that our area do not receive a new area code. I'm asking you to support the granting of a new area code to our area. The St. Lucie County Florida area, has been the fastest growing area on the treasure coast and we have been exceeding our growth figures from year to year. With the State growth figures from last year to today only being 14%, the St. Lucie County area has been growing over 30%. Being in an area with over 80,000 people and growing, we need a new area code for this area and I'm asking you for your support.

I look forward to hearing from you and your support.

David Hall President "2000" St. Lucie Association of Realtors Office 1-800-542-0210 FROM: MICHAEL W. OWEN, REALTOR 561-997-9129 TO: CHAIRMAN MR. J. TERRY DEASON DATE: 09/28/2000 TIME: 12:01:44 PM PAGE 1 OF 3

FACSIMILE COVER PAGE

To: Sent:

Subject:

Chairman Mr. J. Terry Deason

Chairman Wr. J. Terry

09/28/2000 AT 12:01:42 PM

AREA CODE 561

From: Pages: MICHAEL W. OWEN, REALTOR

3 (INCLUDING COVER)

3 (INCLUDING COVER)

PLEASE APPROVE ALTERNATIVE #4 FOR AREA CODE 561 AS PER THE ATTACHED LETTER.

THANK YOU.

MIKE OWEN 2150 S. OCEAN BLVD. 4-E DELRAY BEACH, FL 33434-6443 561-213-2070 RECORDS AND

ECEIVED-TPSC

990456

Children services
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September 27, 2000

Mr. J. Terry Deason, Chairman Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Mr. Deason:

Please consider comments from Senator Klein and Representative Jacobs and approve Alternate #4 or Alt. #4 modified with 2nd area code change within Palm Beach County in lieu of overlay dialing.

As a citizen and frequent telephone user, I request that the PSC use the following prioritized criteria in approving changes to the 561 area code:

- 1. Reject staff recommendation #11-This is not a user friendly alternate
- 2. Avoid overlay dialing-do not implement it-Poor for the customer
- 3. Avoid or delay 10 digit dialing-discussions with users in Dade county indicate it is not the preferred way to go, but better than an overlay.
- 4. Apply conservation measures
- 5. Apply technological measures to your model. We may have fewer phones as we learn to use the same line for more things.
- 6. Divide the area code. Keep area codes the same within definable areas, such as a county, several counties, or the north or south half of a county divided along some recognized divide, street, city, canal, etc.
- 7. Approve Alternate 4 as is with a backup of making a second area code within the 561 area by splitting Palm Beach County in half at a later date if 3,4,5 do not resolve the problem.

It is apparent that a change needs to be made. Consumers and businesses are prepared to accept an area code change. It makes sense to do this change in a user, consumer friendly manner by delaying 10 digit dialing and avoiding overlay dialing.

Thank you for your consideration.

Mike-Owen 2150 S. Ocean Blvd. 4-E Delray Beach, FL 33483-6443 561-213-2070 http://MikeOwen.com



-M-E-M-O-R-A-N-D-U-M

DATE: September 26, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

RE: Intercepted Communications From an Interested Party Received in Docket No

990456-TP-TL

This office has received the attached correspondence from Alan J. Bauman, M.D. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

Alan Bauman [abauman@adelphia.net]

Sent:

Sunday, September 17, 2000 10:33 PM

To:

tdeason@psc.state.fl.us

Subject: 10-digit overlay

Dear Mr. Deason,

I am contacting you on behalf of the upcoming vote on "overlay dialing" and how it will affect the residents & businesses of Palm Beach. I am aware of an alternative plan which would allow Palm Beach to retain 561, and allow all parties considered to experience a minimum amount of disruption and confusion over the long term. As a physician, small business owner and resident of Palm Beach County, I would urge you to please vote to retain the 561 area code solely for the residents of Palm Beach County, and allow a new area code for St. Lucie, Martin, & Indian River Counties.

Progress and growth is inevitable and encouraging, however, it would seem to me that this would allow the other counties concerned (St. Lucie, Martin & Indian River) to also benefit by retaining this new area code for a much longer period of time--considering their slower rates of growth.

Again, I urge you to "delay the overlay" and vote to maintain 561 solely for the residents and businesses of Palm Beach. Thank you for your response and attention to this matter.

Sincerely, Alan J. Bauman, M.D. doctorb@baumanmedical.com



-M-E-M-O-R-A-N-D-U-M

DATE: September 26, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

RE: Intercepted Communications From an Interested Party Received in Docket No:

990456-TP-TL

This office has received the attached correspondence from Robert Weisman, County Administrator, Palm Beach County. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.



Facilities Development & Operations Department Communications Division

3323 Belvedere Road, Building 506
West Palm Beach, Florida 33406
(561) 233-4400
Fax: (561) 233-4439
www.co.palm-beach.fl.us

Palm Beach County Board of County Commissioners

Maude Ford Lee, Chair

Warren H. Newell, Vice Chairman

Karen T. Marcus

Carol A. Roberts

Mary McCarty

Burt Aaronson

Tony Masilotti

County Administrator

Robert Weisman

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SEP 7 2001

Mr. J. Terry Deason, Chairman Public Service Commission 2540 Sherman Oak Boulevard Tallahassee, FL 32399-0850 Florida Public Service Comm. Chairman Deason

RE: Docket Number 990456-TL REQUEST FOR REVIEW OF PROPOSED NUMBERING PLAN RELIEF FOR THE 561 AREA CODE

Dear Mr. Deason:

August 29, 2000

The lengthy process to develop a plan to alleviate the shortage of available phone numbers is about to come to an end with the Commission's vote scheduled for 5 September 2000. The Board of County Commissioners for Palm Beach County has been following this with great interest as your decision will have a profound impact on our citizens.

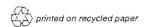
During the public hearings held in West Palm Beach, the Commission had the opportunity to hear from a number of citizens as well as representatives from Senator Klein, Representative Merchant, and Palm Beach County Government. Each of these speakers voiced their concerns and recommended to the Commission that we avoid going to ten digit dialing. The recommended alternative supported by Palm Beach County, as presented by my Deputy, Mr. Pat Miller, was Alternative Four which retained the 561 area code within Palm Beach County. Later in the afternoon, my Director of Communications, Mr. Bob Zelazny, presented the Commission with an option which included Alternative Four with conservation measures which addressed Mr. Foley's major objective to Alternative Four by extending the exhaust period in Region A out to approximately seven years, according to our calculations. This option, which would appear to meet most of your selection criteria as well as the desires of our citizens was not evaluated as an option in the memorandum presented to you by the staff.

I request that in your considerations for relief to the area code 561 that you weigh heavily the stated desires of those citizens and elected officials that provided testimony at the open hearings. To the individual, their position was clear: no ten digit dialing at this time. Additionally, Alternative Four with conservation measures provides the citizens with a viable solution to going to ten digit dialing at this time, while maintaining the geographical integrity of the counties involved and it warrants evaluation and consideration as a means of providing relief to the 561 area code.

Your support in this matter is greatly appreciated.

Sincerely,

Robert Weisman
County Administrator





-M-E-M-O-R-A-N-D-U-M

DATE: September 26, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

Intercepted Communications From an Interested Party Received in Docket No:

990456-TP-TL

This office has received the attached correspondence from Donna Brosemer. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

WBB:mm

RE:

From:

Broz05@aol.com

Sent:

Wednesday, September 20, 2000 12:55 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

Palm Beach County overlay

Dear Members,

Please allow Palm Beach County to keep its current area code and assign a new one to the Treasure Coast. We realize that the time may come when we will have to have a 10-digit overlay, but clearly there is an easier alternative right now that is preferred by residents, businesses and elected officials in both regions. In other words, we all win. As the old saying goes, No reason to do something is a good reason not to do it.

In these days of heroes and villains, there are few heroes. Please be Custoner ours.

Respectfully,

Donna Brosemer 561-775-1072



-M-E-M-O-R-A-N-D-U-M

DATE: September 26, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

RE: Intercepted Communications From an Interested Party Received in Docket No:

990456-TP-TL

This office has received the attached correspondence from David Hall, St. Lucie Association of Realtors. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

From:

4122

Davidh4708@aol.com

Sent:

Wednesday, September 20, 2000 8:37 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

New Area Code

Dear Commissioners,

My name is David Hall and I am the president of the St. Lucie Association of

Realtors here is St. Lucie County Florida. Our area was being considered

a new area code, and for what I have learned was that the staff is recommending that our area do not receive a new area code. I'm asking

support the granting of a new area code to our area. The St. Lucie County

Florida area, has been the fastest growing area on the treasure coast

have been exceeding our growth figures from year to year. With the State

growth figures from last year to today only being 14%, the St. Lucie

area has been growing over 30%. Being in an area with over 80,000 people

growing, we need a new area code for this area and I'm asking you for your support. Justomer

I look forward to hearing from you and your support.

David Hall President "2000" St. Lucie Association of Realtors Office 1-800-542-0210



-M-E-M-O-R-A-N-D-U-M

DATE: September 26, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason \(\sqrt{b} \) \(\lambda \)

RE: Intercepted Communications From an Interested Party Received in Docket No

990456-TP-TL

This office has received the attached correspondence from Patricia A. Baldwin. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an <u>ex parte</u> communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an <u>ex parte</u> communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

From: Pat Baldwin [pabaldwin@worldnet.att.net]

Sent: Wednesday, September 20, 2000 8:37 PM

To: tdeason@psc.state.fl.us

Subject: New Area Codeis opposed to an overlay and prefers that a

I am a resident and own a law office in Port St. Lucie. I am opposed to the proposed overlay for a new area code to be added and prefer that a new geographic area be establish for the new code. My understanding is that the new area would include Indian River County, St. Lucie County and Martin County, with the exception of Hobe Sound. I find it very inefficient to have to repeatedly dial the area code for calls that are within my own area code.

Thank you for your attention in this matter. Patricia A. Baldwin.

Justomer

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: September 26, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

Intercepted Communications From an Interested Party Received in Docket No

990456-TP-TL

This office has received the attached correspondence from Linda and Paul Ogle. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an <u>ex parte</u> communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an <u>ex parte</u> communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

WBB:mm

RE:

Mountain

From:

MPAREAMGR@aol.com

Sent: Wedne

To:

Wednesday, September 20, 2000 8:43 PM tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

10 Digit Overlay

My husband and I, both business owners, oppose the 10 digit overlay. This will cause delays in service and waste time. We would prefer a new area code to this proposal. Please reconsider your recommendation.

Linda & Paul Ogle Port St. Lucie

Justomer



-M-E-M-O-R-A-N-D-U-M-

FROM: William B. Berg, Assistant to Commissioner Deason

Intercepted Communications From an Interested Party Received in Docket-No

Blanca Bayo, Director, Division of Records and Reporting

990456-TP-TL

DATE: September 26, 2000

This office has received the attached correspondence from Jim Ringo. correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

WBB:mm

TO:

RE:

From: Sent: To:

JRingo2801@aol.com Wednesday, September 20, 2000 3:02 PM tdeason@psc.state.fl.us

Subject:

10 digit Indian River & St Lucie Counties

Dear Chairman Deason: The proposal to increase to 10 digit dialing is strongly disfavored by Condo residents here in St Lucie County. Our seniors

Custanel



-M-E-M-O-R-A-N-D-U-M

DATE: September 26, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason W

RE: Intercepted Communications From an Interested Party Received in Docket No:

990456-TP-TL

This office has received the attached correspondence from Dr. Michael C. Riordan. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

Ustoner

From:

Sent:

Mike [luderi@email.msn.com]
Wednesday, September 20, 2000 7:10 PM
tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us To:

Cc: alrivett@stluciechamber.org Subject: St. Lucie County Area Code

Dear Sir

Please be advised that I oppose the adoption of 10 digit phone numbers

St. Lucie County, Fl. I am in agreement with the St. Lucie County

Chamber of

Commerce recommendation to form a new area listing for Indian River, Martin

and St. Lucie Counties. Thank you for the consideration of my input.

Dr. Michael C. Riordan email: luderi@msn.com Fort Pierce, Florida

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M

DATE: September 26, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason 🕠 👏

RE: Intercepted Communications From an Interested Party Received in Docket No:

990456-TP-TL

This office has received the attached correspondence from Julie L. Stanko, Elder Crisis Outreach. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

From:

JulieLStanko@aol.com

Sent:

Wednesday, September 20, 2000 6:13 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Cc: Subject: klein.ron.web@leg.state.fl.us

561 area code

My name is Julie Stanko and I'm a social worker at Elder Crisis Outreach. We serve the elderly residents of Palm Beach County. On behalf of my clients, I urge you to retain the 561 area code. Changing the area code will only lead to increased confusion and frustration for this vulnerable group of people.

Thank you for your consideration and attention to this important decision. I may be reached at 561-533-1060, if you have any questions or concerns on Customer how your vote will affect this population of Palm Beach County.

Sincerely, Julie L. Stanko, BA, CIRS Elder Crisis Outreach

1

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-

DATE:

September 26, 2000

TO:

Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

RE:

Intercepted Communications From an Interested Party Received in Docket No:

990456-TP-TL

This office has received the attached correspondence from Richard S. Pragluski, Vice President, All Points Leasing Corporation. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

RECEIVED

SET 15 2000

Florida Public Service Comm.

Chairman Deason

September 12, 2000

J. Terry Deason Chairman Public Service Commission 2540 Shumard Oak Blvd. Tallahassee FL 32399-0850

RE: Martin County Area Telephone Codes

I request that you give consideration to the following two options to fix the 561 area code problem in Martin, Palm Beach and St. Lucie counties:

Option 1: Increased demand for new telephone numbers is due in large part to the proliferation of connections to computers, networks and fax machines. By creating a class of service for non-voice use and using ten digit dialing for this purpose, telephone numbers would be freed-up for voice calling. A price incentive would encourage such separation of services. An added advantage of this approach could be its universal application throughout Florida.

Option 2: Ten digit dialing in preference to a new and separate area code. Our business employs a PBX system for our 15 lines and 80 extensions. The PBX can be programmed to dial the extra digits automatically. This is preferable to changing our telephone number on our business cards, stationery and advertising signs.

Respectfully,

Richard S. Pragluski

Vice President

All Points Leasing Corporation



-M-E-M-O-R-A-N-D-U-M-

DATE: September 26, 2000

Blanca Bayo, Director, Division of Records and Reporting TO:

FROM: William B. Berg, Assistant to Commissioner Deason

Intercepted Communications From an Interested Party Received in Docker No: RE:

990456-TP-TL

This office has received the attached correspondence from Sheila Shelton, CCH The correspondence has not been viewed or considered in any way by Incorporated. Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

From: Sent: To: Sheila Shelton@cch.com

Tuesday, September 19, 2000 5:37 PM

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

561 area code question for Palm Beach County

I have opened a sales office in Delray Beach for one of the 3 largest international legal publishers and I am very concerned about the pending vote for the area code changes in Palm Beach county.

I represent CCH INCORPORATED, a division of Wolters Kluwer out of ${\tt Amsterdam}$ and

while we are small in number in Palm Beach County, we use this office location to reach customers round the world. We have invested heavily in promoting our phone as a resource to have customers reach us from all over the globe. If we have to reprint and

distribute that information in catalogs, direct mail and business cards all over again, it would be very expensive. I'm sure that I represent the

feeling of most business folks in the county. I feel that Palm Beach has worked hard to develop a strong business base, rather than all residential, and therefore should be permitted to keep the 561 area code in order to promote the business continuity.

Thank you for hearing my concerns, Sheila Shelton

Custoner

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-N

DATE:

September 26, 2000

TO:

Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason 28

RE:

Intercepted Communications From an Interested Party Received in Docket No:

990456-TP-TL

This office has received the attached correspondence from Ralph Wood. correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

RWSIPSL@aol.com From:

Sent: Wednesday, September 20, 2000 5:36 PM

tdeason@psc.state.fl.us To:

New Area Code Subject:

Mr. Deason, As a small businessman in Port St Lucie it would seem to me

new area code for a specific area, i.e., St. Lucie, Indian River and

Counties would make a lot more sense that doing the so called 'overlay'.

I have some business friends in Miami Dade and since the implementation of the additional area code in the same geographical area

appears to have caused a lot more work than having a separate area. At least

for the public. Maybe it is easier for the service provider but Ustomer candidly I

think the customers should have some say it this.

Thanks and regards

Ralph Wood Ralph Wood Services, Inc. Port St. Lucie, FL 34985 561-337-2528 RWSIPSL@AOL.COM

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U

DATE: October 4, 2000

TO:

Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

RE:

Intercepted Communications From an Interested Party Received in Docket No:

990456-TL

This office has received the attached correspondence from Fran B. Adams, Chairman, Board of County Commissioners. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

BOARD OF COUNTY COMMISSIONERS

Fran B. Adams Chairman District I

Caroline D. Ginn Vice Chairman District 5

September 27, 2000



Ruth M. Stanbridge District 2

Kenneth R. Macht District 3

John W. Tippin



Mr. J. Terry Deason, Chairman Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Fan Balams

Dear Chairman Deason:

The Indian River County Board of County Commissioners opposes the proposal of the Florida Public Service Commission staff to eliminate seven-digit dialing and require ten-digit dialing for 561 area code customers.

The Board understands the demand for numbers has grown, but they believe the proposal is an unnecessary burden on Indian River County businesses and residents, and is not in the best interests of the citizens of the County. The Board urges the Florida Public Service Commission to allow the Treasure Coast to retain the 561 area code seven-digit dialing, and assign a different area code to Palm Beach County.

Your consideration of this request is greatly appreciated. With best regards, I remain

Yours truly,

Fran B. Adams

Chairman

FBA:rs

State of Florida



Public Service Commissi

-M-E-M-O-R-A-N-D-U-I

DATE:

October 4, 2000

TO:

Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

RE:

Intercepted Communications From an Interested Party Received in Docket No:

990456-TL

This office has received the attached correspondence from George J. Bergalis, Acting The correspondence has not been viewed or considered in any way by City Manager. Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

170436-IL

CITY OF FORT PIERCE Florida



OFFICE OF DIRECTOR OF FINANCE CITY HALL, 100 NORTH U.S. 1 P.O. BOX 1480 FORT PIERCE, FLORIDA 34954-1480

September 21, 2000

Chairman J. Terry Deason State of Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FC 32399

Re: New Area Code

Dear Chairman Deason:

Please be advised the City of Fort Pierce is opposed to the Public Service of Commission staff recommendation that a ten digit overlay be used to add a new area code to our region. Such a procedural change would be costly, disruptive and ill-conceived.

The City requests that you consider other alternatives.

Sincerely.

George J. Bergatis

Acting City Manager

GJB:jdr

cc: Mayor Edward G. Enns

Fort Pierce, Florida 1901-2001 Celebrating 100 Years of Heritage

TEL. (561) 460-2200 FAX (561) 489-2594

RECEIVED

Florida Public Service Comm.

Chairman Deason Comm.

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-

DATE: October 4, 2000

TO:

Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

RE:

Intercepted Communications From an Interested Party Received in Docket No

990456-TL

This office has received the attached correspondence from Douglas M. Anderson, County Administrator, St. Lucie County. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

BOARD OF COUNTY COMMISSIONERS



COUNTY **ADMINISTRATOR**

DOUGLAS M. ANDERSON

RECEIVED Florida Public Service Comm.

September 21, 2000

Mr. J. Terry Deason, Chairman Florida Public Service commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Mr. Deason:

On September 12, 2000 the St. Lucie County Board of County Commissioners passed and adopted Resolution No. 00-200 opposing the proposal of the Florida Public Service Commission staff to eliminate seven-digit dialing and requiring ten-digit dialing for 561 area code customers.

Although the Board understands the demand for numbers has grown, they believe the proposal is an unnecessary burden on St. Lucie County businesses and residents, and not in the best interest of the citizens of St. Lucie County. The Board urges the Florida Public Service Commission to allow the Treasure Coast to retain the 561 area code seven-digit dialing and give a different area code to Palm Beach County.

We appreciate your consideration of this request. If you need further information, please do not hesitate to call. Thank you.

Sincerely

Douglas M. Anderson County Administrator

DMA:es00-151

c: Board of County Commissioners Robert Bradshaw, Assistant County Administrator Dan McIntyre, County Attorney

RESOLUTION NO. 00-200

A RESOLUTION OPPOSING THE PROPOSAL OF FLORIDA PUBLIC SERVICE COMMISSION STAFF TO ELIMINATE SEVEN-DIGIT DIALING AND REQUIRING TEN-DIGIT DIALING FOR 561 AREA CODE CUSTOMERS

WHEREAS, the Board of County Commissioners of St. Lucie County, Florida, has made the following determinations:

- 1. In 1990, Florida had four area codes which has more than tripled to thirteen area codes at the present time. The problem BellSouth is facing is due to a shortage of numbers to go around. The demand for numbers has grown as consumers keep buying cell phones, computers, pagers, faxes and second lines.
- 2. Florida Public Service Commission staff has proposed to change telephone calls along the Treasure Coast to ten-digit dialing which will also include local connections.
- 3. This Board believes the proposal of Florida Public Service Commission staff to eliminate seven-digit dialing and requiring ten-digit dialing is an unnecessary burden on St. Lucie County businesses and residents, and therefore, not in the best interest of the citizens of St. Lucie County.

NOW, THEREFORE, BE IT RESOLVED by the Board of County Commissioners of St. Lucie County, Florida:

- This Board opposes the proposal of Florida Public Service Commission staff to eliminate seven-digit dialing and requiring ten-digit dialing for 561 area code customers.
- 2. This Board urges the Florida Public Service Commission to allow the Treasure Coast to retain the 561 area code seven-digit dialing, and give a different area code to Palm Beach County.

3. The County Administrator is hereby directed to forward a copy of this resolution to the Chairman of the Florida Public Service Commission.

After motion and second the vote on this resolution was as follows:

Chairman John D. Bruhn

AYE

Vice Chairman Frannie Hutchinson

ABSENT

Commissioner Paula A. Lewis

AYE

Commissioner Cliff Barnes

AYE

Commissioner Doug Coward

AYE

BOARD OF COUNTY COMMISSIONERS

FLORIDA

PASSED AND DULY ADOPTED this 12th day of September, 2000.

BY:

ATTEST:

fille (1)

DEPUTY CLERK

COUNT

APPROVED AS TO FORM AND

CORRECTNESS:

COUNTY ATTORNEY

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: October 4, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: William B. Berg, Assistant to Commissioner Deason

RE: Intercepted Communications From an Interested Party Received in Docket A

990456-TL

This office has received the attached correspondence from Harry F. Borders, H F Borders Company. The correspondence has not been viewed or considered in any way by Commissioner Deason. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-31-JULY 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Commissioner Deason has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

WBB:mm



H F Borders, Co. REALTORS

September 20, 2000

Chairman J. Terry Deason Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399 Florida Public Service Comm.

Re: 10 Digit Dialing for Local Calls with Area Code: 561

Dear Chairman Deason:

I am writing to ask you to please consider an alternate plan for 10 Digit Dialing for my area here in Palm Beach County. As the owner of a small business, changing to 10 digit dialing will have an adverse effect on my business relative to time and confusion it will cause for our day-to-day business operations.

I would ask that you consider, per your Public Service Commission Special Report dated March 2000 #6, the alternative plans for the geographic split listed as: Alternate #4 or Alternate #10, which would at least preserve 7 digit dialing for the near future and which would be much more acceptable to me and my customers.

Thanking you in advance for your consideration to my request in this matter.

Very truly yours,

REALTOR

H. F. BORDERS, C.O

Harry F. Horders, CRB CRS

HFB/mp

CC:

Comm. E. Leon Jacobs, Jr.

Comm. Lila A. Jaber

Comm. Bravlio Baez

R

1610 Southern Blvd. West Palm Beach, FL 33406

Telephone: (561) 689-0400 Fax: (561) 697-8317



September 20, 2000

Chairman J. Terry Deason Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: 10 Digit Dialing for Local Calls with Area Code: 561

Dear Chairman Deason:

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Thanking you in advance for your consideration to my request in this matter.

Very truly yours,

H. F. BORDERS, C

REALTOR

Harry F. Horders, CRB CRS

HFB/mp CC:

Comm. E. Leon Jacobs, Jr.

Comm. Lila A. Jaber

Comm. Bravlio Baez

R

1610 Southern Blvd. West Palm Beach, FL 33406

Telephone: (561) 689-0400 Fax: (561) 697-8317



September 20, 2000

Chairman J. Terry Deason Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: 10 Digit Dialing for Local Calls with Area Code: 561

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Very truly yours,

REALTOR

H. F. BORDERS, C

Harry F. Horders, CRB CRS

HFB/mp

CC:

Comm. E. Leon Jacobs, Jr.

Comm. Lila A. Jaber \

Comm. Braylio Baez

R

1610 Southern Blvd. West Palm Beach, FL 33406

Telephone: (561) 689-0400 Fax: (561) 697-8317



September 20, 2000

Chairman J. Terry Deason Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: 10 Digit Dialing for Local Calls with Area Code: 561

Dear Chairman Deason:

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Thanking you in advance for your consideration to my request in this matter.

Very truly yours,

H. F. BORDERS, C

REALTOR

Harry F. Horders, CRB CRS

HFB/mp CC:

Comm. E. Leon Jacobs, Jr.

Comm. Lila A. Jaber

Comm. Bravlio Baez

REALTOR.

1610 Southern Blvd. West Palm Beach, FL 33406

Telephone: (561) 689-0400 Fax: (561) 697-8317

OK: SÜL SYSTEMS

LEG OPC

PAI RGO SEC

SER OTH





990456 -TL

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290 Florida Street • Stuarl, Florida 34994 • (561) 220-4141

-, - ronua 34994 • (561) 220-4141



TO:

Mr. Bill Talbott, Executive Director

Florida Public Service Commission

FROM: Robert M. Gallagher, President

SVI Systems, Inc. Stuart, Fl. 34994

SUBJECT: TEN DIGIT OVERLAY FOR 561 AREA CODE

Thank you for the opportunity to express my concerns with the Bellsouth Plan to implement 10-digiit dialing in the 561 area code. SVI Systems is a 25 year old alarm company providing "in house" U.L. Central Station services. Currently we monitor approximately 3,800 fire alarm and burglar alarm accounts.

The majority of these accounts are dialing directly to seven digit numbers or indirectly via remote call forwarding (rcf) numbers into these seven digit numbers. About 40% of the accounts can be accessed and reprogrammed by telephone, the remainder will require a site visit. We currently monitor about 600 code required fire alarm systems. The NFPA (National Fire Protection Association) Life Safety Code requires a site visit to fully test each fire system that has undergone a program change e.g. ; phone number changes.

It is our estimate that the time required to affect the 10 digit dialing change will range from 6000 and 9000 hours. As these changes will have to be made by an experienced service technician at a weighted labor cost is about \$30.00 per hour, the cost to SVI will be between \$216,000.00 and \$324,000.00

There will also be substantial loss of service and installation revenue. If SVI were able to dedicate ten people full time to the project, it would take more than twenty weeks to affect the change over leaving the company twenty weeks without any incoming revenue. Obviously, this is an untenable situation for any company with limited personal and capitol resources.



There will also be additional and substantial costs associated with replacing hardware that cannot for many reasons, be reprogrammed. Costs that may or may not be reimbursed by customers that are upset by the inconvenience of 10 digit dialing.

At current staffing levels, it would take two to three years to accomplish the changeover without seriously damaging the viability of our business.

Thank you.

Sincerely,

Robert M. Gallagher

President

ORIGINAL

BERGER DAVIS & SINGERMAN

ATTORNEYS AT LAW SUITE 705 215 SOUTH MONROE STREET TALLAHASSEE, FLORIDA 32301

Telephone 850.561.3010

Facsimile 850.561.3013

MEMORANDUM VIA FACSIMILE

TO:

Ruth - PSC

FROM:

Elizabeth Moss

DATE:

October 25, 2000

RE:

Address Correction

Per our conversation this morning please research all records relating to the Numbering plan relief order of the Florida Public Service Commission and make the address correction changing the suite from 701 to 705. The one docket number I have is 990455-TL, however I am not sure this is the only case on which we are listed as an interested party to receive all pleading and motions. correct the suite number as appropriate:

Please contact me if you have any questions or comments at 561-3010. Thank you for your attention to this matter.

/eam

TOOD

Changed in DKL-990455
990456
990457

Hong Wang

From:

Tim Vaccaro

Sent:

Thursday, November 09, 2000 11:27 AM

To:

Hong Wang

Subject:

RE: Dockets 990455, 990456, 990457 and 990517

Sprint was granted intervention in 990457 and should therefore be listed as a party.

The other parties are okay just they way they are. The dockets are consolidated for the purposes of hearing, but not every party is neccessarily affected by each and every docket. Therefore, to the extent parties have requested to participate in the hearing, they will be participating in the consolidated proceeding.

----Original Message----

From: Hong Wang

Sent: Thursday, November 09, 2000 9:28 AM

To: Tim Vaccaro

Subject: Dockets 990455, 990456, 990457 and 990517

Tim, a Joint Motion for Reconsideration and Request for Hearing on Proposed Agency Action was filed by several companies in 990455, 990456, 990457 and 990517. I have the following questions regarding these dockets:

- 1. We have ALLTEL and its representative, Ausley Law Firm, listed only in Docket 990517. Should I enter them in the other three dockets? If so, should they be listed as "Parties" since they have requested a hearing?
- 2. We have BellSouth Mobility only in Docket 990455. Should I enter it in the other three dockets? If so, should it and its representative, Holland Law Firm, be listed as "Parties" since they have requested a hearing?
- 3. Sprint is in Docket 990457, but, it is not listed as a "Party," should I change it to a "Party" status, because the request for a hearing?
- 4. MCI is in Docket 990517, but, it is not listed as a "Party," should I change it to a "Party" status, because the request for a hearing?

Thanks!



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: November 14, 2000

TO:

Blanca Bayo, Director, Division of Records and Reporting

FROM: Melinda Butler, Assistant to Commissioner Jacobs

RE:

Intercepted Communications From an Interested Person Received in

Numerous Dockets

This office has received the attached letter from Gregory Roberts, Vice President, Numbering Services, NeuStar. The information contained in the letter may apply to Dockets Nos. 981444, 990455, 990456, 990457, and 990517. The correspondence has not been viewed or considered in any way by Commissioner Jacobs. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), the letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Given that it is not an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However: in such cases Commissioner Jacobs has requested that a copy of the correspondence and this memo, as a matter of routine, be placed in the correspondence side of the file in this docket.



RECEIVED

OCT 0 9 2000

FLORIDA PUBLIC SERVICE COMMISSION

Commissioner Jacobs

September 25, 2000

E. Leon Jacobs, Jr. Commissioner Florida PSC 2540 Shumard Oak Boulevard Gerald Gunter Building Tallahassee, FL 32399-0850

Dear Commissioner Jacobs.

I am writing to assure you personally of our continued desire and commitment to be the neutral third party administrator for all state number pooling initiatives. NeuStar is the only neutral third party providing thousand block pooling administration in the nation today. We are industry pioneers, administering the first thousand block pooling trials in Illinois' 847 and New York's 212 NPAs, and our pooling administration services have expanded to encompass pooling trials in 6 states and 15 NPAs. And, now, we are in the process of turning up additional trials in another 4 states and 10 NPAs.

Since 1997, NeuStar has been working with the states and service providers to create, refine, and manage effective processes for thousand block pooling administration. This work has centered on building strong ongoing relationships with state regulatory agencies, working directly with commissioners and staff members, as well as the service provider community. Our dedicated team of personnel has attended literally hundreds of state and national pooling meetings and forums, and we are recognized nationwide for our expertise. No other neutral third party administrator has provided this level of commitment to the states and the industry.

We have dedicated and knowledgeable thousand block pooling administration staff, proven systems, and reliable methods and procedures that have been shaped and refined through the daily administration of thousand blocks for the last two years. Our position as the nation's only thousand block pooling administrator is a testimony to our high quality of service.

We have the capacity in place to administer thousand block pooling trials to meet your scheduling needs, today! You can count on NeuStar to meet your requirements as we have done in every other state we are serving.

We stand ready to serve you. If you would like to learn more about NeuStar's pooling administration services, I would like you to contact Barry Bishop, Director of Number Pooling Administration, Tel. 312-706-6255 or barry.bishop@neustar.com.

Sincerely,

Gregory Roberts

Vice President, Numbering Services

I Status

NEUSTAR, INC.

1120 Vermont Avenue, N.W.

Suite 550

Washington, DC 20005

Phone 202 533 2600

Fax 202 533 2975



Public Service Commission

-M-E-M-O-R-A-N-D-U-ME

DATE: November 13, 2000

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: Melinda Butler, Assistant to Commissioner Jacobs 4745

RE: Intercepted Communications From an Interested Person Received in

Numerous Dockets

This office has received the attached packet from Michael Knapp, Executive Director of Telcordia Technologies, Inc. The information contained in the packet may apply to Dockets Nos. 981444, 990455, 990456, 990457, and 990517. The correspondence has not been viewed or considered in any way by Commissioner Jacobs. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), the packet does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Given that it is not an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However; in such cases Commissioner Jacobs has requested that a copy of the correspondence and this memo, as a matter of routine, be placed in the correspondence side of the file in this docket.

filed in 981444

MEMORANDUM

November 21, 2000

~	~~	
	· •	

MARTHA BROWN, DIVISION OF APPEALS

FROM:

DAVID E. SMITH, DIRECTOR OF APPEALS

RE:

BELLSOUTH TELECOMMUNICATIONS, INC. v.

FLORIDA PUBLIC SERVICE COMMISSION (DOCKET). FISC, CLK - CORRESPONDENCE NOS. 990455-TL, 990456-TL, 990457-TL & 990517-TL); Administrative Parties Consume

SUP.CT. CASE NO. ; AND

DOCUMENT NO. 1 1722-01

CINGULAR WIRELESS LCC v. FLORIDA PUBLIC SERVICEDITION

COMMISSION (DOCKET NOS. 990455-TL, 990456-TL, 990457-TL &

990517-TL); FLA. SUP.CT. CASE NO.

The above appeal has been assigned to you. The Notice of Administrative Appeal was filed on November 20, 2000. The case schedule is as follows:

Date

Item

From day of filing:

DEC. 26, 2000

Draft of Index of Record from Records and Reporting

to Appeals attorney.

JAN. 09, 2001

Index of Record served on parties.

JAN. 19, 2001

Copy of Record to Appeals.

JAN. 29, 2001

Appellant's Initial Brief Due.

FEB. 13, 2001

Draft Commission Answer Brief Due.

*FEB. 18, 2001

Commission's Answer Brief Due.

*MAR. 10, 2001

Appellant's Reply Brief Due.

cc: Kay Flynn, Mary Diskerud, Noreen Davis Wanda Terrell, Cathy Bedell

^{*} Denotes weekend.

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



Division of Records & Reporting Blanca S. Bayó Director (850) 413-6770

Public Service Commission

November 21, 2000

Thomas D. Hall, Clerk Supreme Court of Florida Supreme Court Building Tallahassee, Florida 32301 FPSC, CLK - CORRESPONDENCE

Administrative Farties Consumer

DOCUMENT NO. 1992-01

DISTRIBUTION:

Re: Cingular Wireless LCC vs. the Florida Public Service Commission (Docket Nos. 990455-TL, 990456-TL) 990457-TL, and 990517-TL)

Dear Mr. Hall:

Enclosed is a certified copy of a Notice of Appeal, filed in this office on November 20, 2000, on behalf of Cingular Wireless, LCC. Also enclosed, as an exhibit to the notice, is a copy of Order No. PSC-00-1937-PAA-TL, the order on appeal.

It is our understanding that the index is due to be served on the parties to this proceeding on or before January 9, 2001.

Sincerely,

Kay Flynn, Chief Bureau of Records

Kaythyn

Enclosure

cc:

David Smith, Esquire
D. Bruce May, Esquire
Other Parties of Record

STATE OF FLORIDA

Commissioners: J. TERRY DEASON, CHAIRMAN E. LEON JACOBS, JR. LILA A. JABER BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (850) 413-6770

Public Service Commission

November 21, 2000

Thomas D. Hall, Clerk Supreme Court of Florida Supreme Court Building Tallahassee, Florida 32301

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<u>V</u> Administrative_	Parties_Consumer	
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BellSouth Telecommunications, Inc. vs. the Florida Public Service Commission

(Docket Nos. 990455-TL, 990456-TL, 990457-TL, and 990517-TL)

Dear Mr. Hall:

Enclosed is a certified copy of a Notice of Appeal, filed in this office on November 20, 2000, on behalf of BellSouth Telecommunications, Inc. Also enclosed, as an exhibit to the notice, is a copy of Order No. PSC-00-1937-PAA-TL, the order on appeal.

It is our understanding that the index is due to be served on the parties to this proceeding on or before January 9, 2001.

Sincerely,

Kay Flynn, Chief Bureau of Records

Enclosure

cc:

David Smith, Esquire Nancy B. White, Esquire Other Parties of Record

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M

DATE: January 25, 2001

TO:

Blanca Bayo, Director, Division of Records and Reporting

FROM: Melinda Butler, Assistant to Commissioner Jacobs

RE:

Intercepted Communications From an Interested Person Received in

Docket No. 990456-TL

This office has received the attached 40 e-mail from various interested persons. The correspondence has not been viewed or considered in any way by Commissioner Jacobs. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), these e-mails do not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Given that they are not ex parte communications, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However; in such cases Commissioner Jacobs has requested that a copy of the correspondence and this memo, as a matter of routine, be placed in the correspondence side of the file in this docket.

From:

Mike Owen [MikeOwen@Boca.net]

Sent:

Wednesday, September 27, 2000 6:33 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

PSC Meeting 9-29-00 Re: 561 Area Code Changes

Please consider comments from Senator Klein and approve Alternate #4 or Alt. #4 modified with 2nd area code change within Palm Beach County in lieu of overlay dialing.

As a citizen and frequent telephone user, I request that the PSC use the following prioritized criteria in approving changes to the 561 area code:

- 1. Reject staff recommendation #11--This is not a user friendly alternate
- 2. Avoid overlay dialing-do not implement it-Poor for the customer
- 3. Avoid or delay 10 digit dialing-discussions with users in Dade county indicate it is not the preferred way to go, but better than an overlay.
- 4. Apply conservation measures
- 5. Apply technological measures to your model. We may have fewer phones as we learn to use the same line for more things.
- 6. Divide the area code. Keep area codes the same within definable areas, such as a county, several counties, or the north or south half of a county divided along some recognized divide, street, city, canal, etc.
- 7. Approve Alternate 4 as is with a backup of making a second area code within the 561 area by splitting Palm Beach County in half at a later date if 3,4,5 do not resolve the problem.
- It is apparent that a change needs to be made. Consumers and businesses are prepared to accept an area code change. It makes sense to do this change in a user, consumer friendly manner by delaying 10 digit dialing and avoiding overlay dialing.

Thank you for your consideration.

Mike Owen 2150 S. Ocean Blvd. 4-E Delray Beach, FL 33483-6443 561-213-2070 http://MikeOwen.com

From:

Shirley Jeff

Sent: To: Monday, September 25, 2000 9:55 AM

Melinda Butler

Subject:

FW: 10 digit area code

fyi

----Original Message----

From: Laurie Carney [mailto:lcarney@fau.edu] Sent: Friday, September 22, 2000 9:02 AM

To: 'sjeff@psc.state.fl.us' Subject: 10 digit area code

To: E. Leon Jacobs, Jr. - I would like to express my opinion as to the proposed 10 digit area code change in PB County. I strongly "oppose" the current proposed structure as I feel that it will be extremely confusing to individuals making calls in PB County.

I know that tremendous growth in this county will ultimately need a change, however I think PB County should be given "one" code only, not mixed as proposed. Neighboring counties should then also have their own individual code to prevent confusion.

Please take this thought into consideration. Thank you. Laurie Carney

From:

Shirley Jeff

Sent: To:

Monday, September 25, 2000 9:54 AM

Melinda Butler

Subject:

FW: 561 overlay for Palm Beach County

FYI.

----Original Message----

From: AMSTRAUS@aol.com [mailto:AMSTRAUS@aol.com]

Sent: Friday, September 22, 2000 10:33 AM

To: tdeason@psc.state.fl.us

Cc: sjeff@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: 561 overlay for Palm Beach County

I wholeheartedly support the alternative plan proposed by the Palm Beach County Commission which will allow residents of Palm Beach County to retain the 561 area code until at least 2006 without ten digit dialing and St. Lucie, Martin, and Indian River Counties would be the recipients of a new area code. We have had two changes in the recent past and it is inconvenient and costly to both residents and businesses. I believe this is in the best interests of the greatest majority of citizens involved. ARNOLD M. STRAUS

Chairman Public Affairs Committee Boca Raton Chamber of Commerce

From:

Sent: To:

Shirley Jeff Monday, September 25, 2000 9:45 AM Melinda Butler

Subject:

FW: 10-digit overlay

FYI.

----Original Message----

From: della marteny [mailto:dmarteny@yahoo.com]

Sent: Friday, September 22, 2000 9:06 PM To: sjeff@psc.state.fl.us Subject: 10-digit overlay

I vote to keep 561 in pb co. and let the other areas have a new area code.

Do You Yahoo!? Send instant messages & get email alerts with Yahoo! Messenger. http://im.yahoo.com/

From: Sent: pr@publicrelations.nu

Friday, September 22, 2000 5:17 PM

To:

tdeason@psc.state; fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Cc:

Klein.Ron.S28@leg.state.fl.us

Subject: New Area Code

I am writing to implore you to please leave the 561 area code for Palm Beach County and create a new area code for St. Lucie, Martin and Indian River Counties. This will be much less disruptive for the businesses in Palm Beach County, which is the most populous and provide the same service as Broward County now has. To institute an overlay in the 561 area code, like was done in Dade County, would require 10 digit dialing which would be most intrusive to the businesses and residents in Palm Beach County. I realize that ultimately, we may have to have it, but if it could be delayed for a few years more, as long as possible, it would be much more preferable. I also understand that the other counties would prefer to get their own new area code too, rather than having to deal with an overlay and the annoyance of requiring 10 digit dialing for them. Thank you for your consideration in this matter, I remain, most respectfully, Barry R. Epstein, APR.

barry r. epstein, APR, CCE, CED; president/ceo

barry r. epstein associates, inc. public relations

talk: 561.852.0000 send: 561.451.0000

click: pr@publicrelations.nu

portfolio: http://www.publicrelations.nu

write: 11922 waterwood drive boca raton, fl 33428-1026

From:

MEDISSAGE@aol.com

Sent:

To:

Friday, September 22, 2000 10:24 PM tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject:

New Area Code

I am writing to OPPOSE a 10-digit overlay to add a new area code to our region (St. Lucie County - Area Code 561). I prefer that a new geographic area be established for the new code. Thank you, Suzanne Jensen, President MEDISSAGE, Inc. 774 W. Midway Road Fort Pierce, FL 34982

From: Karen Carbone [kcarbone@gate.net]

Sent: Saturday, September 23, 2000 10:01 AM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: Area Code 561

I want you to retain the 561 area code solely for the residents of Palm Beach County.

Karen Carbone 22159 Palms Way Apt. 102 Boca Raton, FL 33433

From:

Sent:

Shirley Jeff Thursday, September 21, 2000 12:43 PM

To: Subject: Melinda Butler FW: 10-digit overlay

FYI

----Original Message----

From: Bobra Bush [mailto:bsbush@telcomcorp.com] Sent: Thursday, September 21, 2000 12:19 PM

To: sjeff@psc.state.fl.us Subject: 10-digit overlay

I am a small business owner in Palm Beach County. I urge the commission to reject the 10-digit overlay plan and to add a new area code to the counties north of us instead.

Bobra Bush Telcom Corp. 561-394-5448 bsb@telcomcorp.com

From: Shirley Jeff

Sent: Thursday, September 21, 2000 11:55 AM

To: Melinda Butler

Subject: FW: no 10 digit dialing

Here's another one.

----Original Message----

From: Jimmy @ Home [mailto:jgottlieb@adelphia.net]

Sent: Thursday, September 21, 2000 11:37 AM

To: sjeff@psc.state.fl.us Subject: no 10 digit dialing

Dear Commissioner:

I am a small business owner in Palm Beach County

I am not in support of your plan to use 10 digit dialing in Palm Beach County at this time. Although I know that it will be necessary at some point in the future.

I am in full support of the proposal of Sen Ron Klein, and others who are pushing to allow PBC to keep the 561 area code and give the counties to our north a new area code

Given the growth rate of these counties verses the rapid rate of growth in PBC I feel that this makes more sense.

James O. Gottlieb
Executive Vice President
Gottlieb & Company, Inc.
11320 Lake Tree Court
Boca Raton, FL 33434
561.883.5400 - phone
561-883.1480 - fax
561.702.3334 - direct
james@gottliebco.com

From:

Sent:

JulieLStanko@aol.com Wednesday, September 20, 2000 6:13 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Cc:

klein.ron.web@leg.state.fl.us

Subject:

561 area code

My name is Julie Stanko and I'm a social worker at Elder Crisis Outreach. We serve the elderly residents of Palm Beach County. On behalf of my clients, I urge you to retain the 561 area code. Changing the area code will only lead to increased confusion and frustration for this vulnerable group of people.

Thank you for your consideration and attention to this important decision. I may be reached at 561-533-1060, if you have any questions or concerns on how your vote will affect this population of Palm Beach County.

Sincerely, Julie L. Stanko, BA, CIRS Elder Crisis Outreach

From: Sent: To: Bob Smith [bob@bocaratonchamber.com] Thursday, September 21, 2000 9:27 AM

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us

Subject:

10 digit overlay

Dear PSC Members; I am sure you have heard every viewpoint from every corner of Palm Beach County on this issue. The Greater Boca Raton Chamber of Commerce, representing 2,000 members, OPPOSES the implementing of the "10 Digit Overlay" in Palm Beach County.

Sincerely,

Robert Smith
Vice President of Public Policy
Greater Boca Raton Chamber of Commerce
(561) 395-4433
http://www.bocaratonchamber.com

From:

Broz05@aol.com

Sent:

Wednesday, September 20, 2000 12:55 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

Palm Beach County overlay

Dear Members,

Please allow Palm Beach County to keep its current area code and assign a new one to the Treasure Coast. We realize that the time may come when we will have to have a 10-digit overlay, but clearly there is an easier alternative right now that is preferred by residents, businesses and elected officials in both regions. In other words, we all win. As the old saying goes, No good reason to do something is a good reason not to do it.

In these days of heroes and villains, there are few heroes. Please be ours.

Respectfully,

Donna Brosemer 561-775-1072

From: Sent: Sheila Shelton@cch.com

Tuesday, September 19, 2000 5:37 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

561 area code question for Palm Beach County

I have opened a sales office in Delray Beach for one of the 3 largest international legal publishers and I am very concerned about the pending vote for the area code changes in Palm Beach county.

I represent CCH INCORPORATED, a division of Wolters Kluwer out of Amsterdam and while we are small in number in Palm Beach County, we use this office location to reach customers round the world. We have invested heavily in promoting our phone as a resource to have customers reach us from all over the globe. If we have to reprint and distribute that information in catalogs, direct mail and business cards all over again, it would be very expensive. I'm sure that I represent the feeling of most business folks in the county. I feel that Palm Beach has worked hard to develop a strong business base, rather than all residential, and therefore should be permitted to keep the 561 area code in order to promote the business continuity.

Thank you for hearing my concerns, Sheila Shelton

From: Mark A. Skinner [mskinner@crfg.com]

Sent: Monday, September 18, 2000 11:36 AM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: 561 Area Code

Please vote to keep Palm Beach Counties area code as 561.

Thank you, Mark Skinner

From: Jimmy @ Home [jgottlieb@adelphia.net]

Sent: Monday, September 18, 2000 9:32 AM

To: tdeason@psc.state.fl.us; ljaber@psc.state.fl.us ejacobs@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: NO 10 Digit dialing for Palm Beach County

Dear Commissioner:

I am a small business owner in Palm Beach County

I am not in support of your plan to use 10 digit dialing in Palm Beach County at this time Although I know that it will be necessary at some point in the future

I am in full support of the proposal of Sen Ron Klein, and others who are pushing to allow PBC to keep the 561 area code and give the counties to our north a new area code

Give the growth rate of these counties verses the rapid rate of growth in PBC I feel that this makes sense.

James O. Gottlieb Executive Vice President Gottlieb & Company, Inc. 11320 Lake Tree Court Boca Raton, FL 33434 561.883.5400 - phone 561-883.1480 - fax 561.702.3334 - direct james@gottliebco.com

From: Sent: Shirley Jeff

Thursday, September 21, 2000 11:27 AM

To: Subject: Melinda Butler RE: 10 digit overlay

Melinda:

I don't believe Com. Jacobs has not received these e-mails. A representative called because it wouldn't go through to Com. Jacobs and I gave them my e-mail address.

----Original Message----

From: Melinda Butler

Sent: Thursday, September 21, 2000 11:13 AM

To: Shirley Jeff

Subject: RE: 10 digit overlay

Same as the other.

----Original Message----

From: Shirley Jeff

Sent: Thursday, September 21, 2000 10:23 AM

To: Melinda Butler

Subject: FW: 10 digit overlay

Another ex-parta?

----Original Message----

From: Libby Good [mailto:libby@bocamag.com] Sent: Thursday, September 21, 2000 10:19 AM

To: sjeff@psc.state.fl.us Subject: 10 digit overlay

Please count my voice among those opposing the additional numbers added to current and future telephone numbers in this area.

Thank you , Libby Good Boca Raton magazine Boca Raton, Florida

From: Sent: Shirley Jeff

Thursday

To: Subject: Thursday, September 21, 2000 10:02 AM Melinda Butler

Melinda Butler FW: 10 digit overlay

Would this e-mail be considered ex-parta communication?

----Original Message----

From: Bob Smith [mailto:bob@bocaratonchamber.com]

Sent: Thursday, September 21, 2000 9:34 AM

To: sjeff@psc.state.fl.us Subject: Fw: 10 digit overlay

Robert Smith
Vice President of Public Policy
Greater Boca Raton Chamber of Commerce
(561) 395-4433
http://www.bocaratonchamber.com
---- Original Message ---From: "Bob Smith" <bob@bocaratonchamber.com>
To: <tdeason@psc.state.fl.us>; <ejacobs@psc.state.fl.us>
Sent: Thursday, September 21, 2000 9:27 AM
Subject: 10 digit overlay

Dear PSC Members;

I am sure you have heard every viewpoint from every corner of Palm Beach County on this issue. The Greater Boca Raton Chamber of Commerce, representing 2,000 members, OPPOSES the implementing of the "10 Digit Overlay" in Palm Beach County.

Sincerely,

Robert Smith
Vice President of Public Policy
Greater Boca Raton Chamber of Commerce
(561) 395-4433
http://www.bocaratonchamber.com

From: Sent:

Donia DeWees [dewees@hospicetc.org] Wednesday, September 27, 2000 11:23 PM ejacobs@psc.state.fl.us

To: Subject:

Fw: no to area code change

```
>To Commissioner E.Leon Jacobs, Jr.,
>Please do not allow the PSC's recommendation to change St. Lucie, Martin,
>Indian River Counties
>to be changed to 10 digit overlay. Please consider making a new geographic
>I appreciate your attention in this matter.
>Donia A. DeWees, RN, CHPN
>Supervisor of the Hospice House of the Treasure Coast
>561-465-5393
```

From:

Sent:

To:

Robert McGhee [RMcGhee@cityofpsl.com]
Thursday, September 28, 2000 10:45 AM
bbaez@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;
tdeason@psc.state.fl.us
PSC 10 digit overlay

Subject:

Just a note to express my displeasure of the proposed 10 digit access overlay for the Port St. Lucie area, where I reside. I sincerely hope that other options will be implemented for our local call access.



1870 S.E. Port St. Lucie Boulevard, Port St. Lucie, Florida 34952 (561) 398-8182 * Fax: (561) 398-8180 * CAPTEC1@aol.com

E-MAIL COVER SHEET

Date:

September 26, 2000

Total No. of Pages:

(Includes Cover Sheet)

To:

E. Leon Jacobs, Jr.

850-413-6046

Company:

FL Public Service Commiss.

E-Mail Address: ejacobs@psc/state.fl.us

Treasure Coast 10-digit

From:

Joseph W. Capra, PE

Reference: overlay

Phone No.:

This e-mail is transmitted to express my strong disagreement with the proposed 10-digit overlay for the Martin, St. Lucie, Indian River County area. The overlay would be a short-term solution, providing only band-aid relief, at best.

Other alternatives include utilizing the wealth of unused telephone numbers in the 561 area code bank that are not being used, assigning new prefixes, or choosing a specific geographic section from the proposed overlay area and assigning a new code to only that portion of telephone customers and would provide longer term relief and cause much less inconvenience to the public.

Business and residential customers from areas such as Dade County that have been forced to implement a 10-digit system are less than satisfied with the results.

As a business owner and resident of the Treasure Coast, I encourage the PSC to make every effort to arrive at a long-term solution to this problem, thereby setting an example for other regions of the country that are seeking a viable solution to their phone number "shortage" to follow, rather than adopting the "easy way out" and implementing a 10digit overlay.

JWC/cm L:\Joes_memos\10digit092600 eml.doc

From: Bevery [theboss1@gate.net]

Sent: Tuesday, September 26, 2000 9:32 AM

To: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us

Subject: 10 digit dialing

Please be advised that we are OPPOSED to 10 digit dialing. Being business owners in St. Lucie County, we think we have gone through enough turmoil and business disruption with possible loss of income when the area code was changed to 561. We don't see how adding an additional burden of 10 digit dialing would enhance our business in any fashion. Enough is enough. It is time policy makers placed more emphasis on helping rather than hindering the very people that make their jobs possible.

Thank you very much.

Beverley and Wayne Larsen

From:

Frank4ems@aol.com

Sent:

Sunday, September 24, 2000 5:51 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

New AREA CODE overlay

Dear Public Service Commissioners:

I am writing to you after hearing from our St. Lucie County Chamber of Commerce on the subject of the growing number of phone numbers and hence Area Codes in our region. I am OPPOSED to an overlay and prefer that a new geographic area be established for the new code for the area of Indian River, St. Lucie and, with the exception of Hobe Sound, Martin Counties.

This option is projected to last 24 years before another code would be needed.

Please consider this option in order to alleviate the tremendous setup and ongoing burden that an overlay would present to us.

Thank you for your consideration.

Best regards,

Frank Lillo 2490 SE Marseille St. Port St. Lucie, FL 34952 561-398-9533

From:

JDR53787@aol.com

Sent:

Friday, September 22, 2000 10:05 AM

To: Cc:

ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us Ftpiercemayor@aol.com; alrivett@stluciechamber.org NEW AREA CODE

Subject:

Dear Commissioner:

Please be advised the City of Fort Pierce is opposed to the Public Service Commission staff recommendation that a ten digit overlay be used to add a new area code to our region. Such a procedural change would be costly, disruptive and ill-conceived.

The City requests that you consider other alternatives.

Sincerely,

George J. Bergalis Acting City Manager

gjb456@aol.com

From: Sent:

Kathy Gates [kathy@mesapark.com] Friday, September 22, 2000 1:20 PM ejacobs@psc.state.fl.us Against 10 Digit Telephone Overlay

To:

Subject:

Please vote against the 10-digit overlay for the new telephone code in the St Lucie County Area. I am a resident of St. Lucie County and will vote against anyone who supports this issue. thanks Kathy Gates

From: Susan M. Fines [smfines@peoplepc.com]

Sent: Thursday, September 21, 2000 8:38 PM

To: tdeason@psc.state.fl.us ejacobs@psc.state.fl.us

Subject: Dailing 10 numbers for a local phone call

FROM: S.M. Fines Insurance Agency, 1250 SE Port St. Lucie Blvd., Port St. Luice, FL 34952, Phone # (561)335-8804, 335-8758, 335-8847, 335-8515, 337-0593, & 340-0001(home#)

Please give us a new area code and **do not, I repeat, do not** have us dial 10 number for a local call. If you do this to us we will loose business because other people will be confused and everyone around will be confused. It is hard enough in today's world to get messages and communicate with people. Old people in our area will really have trouble with 10 number dialing.

We do not want to be different from other area's, everyone already knows about area codes, we do not want to change. Look at the phone number that I already have to deal with & this does not include cell phones!!! Please try and not make things more confusing, the public always suffers when you do!!!!!

Sincerely,

Susan M. Fines President

From: Carmen Fields [cfields@ircc.cc.fl.us]
Sent: Thursday, September 21, 2000 2:45 PM

To: 'ejacobs@psc.state.fl.us'; 'ljaber@psc.state.fl.us'; 'bbaez@psc.state.fl.us'

Please do not give us the 10-digit overlay for local phone calls. This would present undo burden and hardship for the residents of St. Lucie County.

Thanks, Carmen

From: Sent: To:

Subject:

Donald Darko [donaldd@primeretail.com] Thursday, September 21, 2000 2:33 PM 'ejacobs@psc.state.fl.us'

FW: New Area Code

I agree.

alrivett@stluciechamber.org[SMTP:alrivett@stluciechamber.org]

From: Sent:

Wednesday, September 20, 2000 1:17 PM

donaldd@primeretail.com

Subject:

New Area Code

As you may be aware, the staff of the Florida Public Service Commission (PSC) has recommended that a 10-digit overlay be used to add a new area code to our region. This means that everyone will have to use a 10-digit number to make a local call.

The St. Lucie County Chamber is opposed to an overlay and prefers that a new geographic area be establish for the new code, the area of Indian River, St. Lucie and, with the exception of Hobe Sound, Martin Counties. This option is projected to last 24 years before another code would be needed.

We are once again asking our members to e-mail, mail, telegram or telephone the PSC to get the Commission to override the staff recommendation. I have told that the PSC usually gives favorable consideration to the public's desire. We just need for them to know what it is. The PSC will be considering the issue on September 29.

Those interested in contacting the Public Service Commissioners may do so in writing at 2540 Shumard Oak Boulevard, Tallahassee, FL 32399. Their phone numbers and e-mail addresses are also listed below.

Chairman J. Terry Deason - 850-413-6038

tdeason@psc.state.fl.us

Commissioner E. Leon Jacobs, Jr. - 850-413-6046

ejacobs@psc.state.fl.us

Commissioner Lila A Jaber - 850-413-6044

ljaber@psc.state.fl.us

Commissioner Bravlio Baez - 850-413-6042

bbaez@psc.state.fl.us

Thank you in advance for taking the time to address this issue by contacting the PSC.

Al Rivett

From:

Cafelaronde@aol.com

Sent:

Thursday, September 21, 2000 2:08 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

No 10 digit overlay for St. Lucie County PLEASE !!!!

Dear Sirs:

I have heard that the PSC has recommended that a 10-digit overlay be used to add a new area code to our region. This means that everyone will have to use a 10-digit

number to make a local call.

I and all of my friends are opposed to an overlay and prefers that a new geographic area be established for the new code, the area of Indian River, St. Lucie and, with the exception of Hobe Sound, Martin Counties. This option is projected to last 24 years before another code would be needed.

In the long run, of course we will run out of area codes no matter what, unless the telcommunications industry prepares their software & equipment to begin recognising 8 digit phone numbers. Everthing else is just a top-gap, and we shouldn't have to suffer for those multi-million dollar companies lack of foresight!

Thank you, Shelly Crandall

From:

Learntoreadslc@aol.com

Thursday, September 21, 2000 1:06 PM

Sent: To:

Cc:

tdeason@psc.state.fl.us ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us;

alrivett@stluciechamber.org

Subject:

New Area Code

Please be advised that requiring a 10-digit overlay in this area would cause a hardship for our students and prospective students. Our work is to help adults (16 and older) to read and write English. To some the telephone is very scary. It is hard enough for them to deal with seven numbers, let alone ten.

In addition, this overlay could cause area businesses to lose business due to delays in connection. Most business have their phone programmed to use the standard seven digit number plus extension numbers. Everything would have to be reprogrammed.

The overlay plan is unnecessary when a new area code for our area would solve the problem of overcrowded lines without the inconvenience.

Please reconsider your recommendation.

Sincerely,

Corinne M. Behncke Executive Director Learn To Read of St. Lucie County, Inc. (561)464-2747learntoreadslc@aol.com

From: Sent:

Margaret McGrath [MargaretM@cityofpsl.com] Thursday, September 21, 2000 10:22 AM Ejacobs@psc.state.fl.us 10 digit overlay

To:

Subject:

I am opposed to an overlay and prefer that a new geographic area be established for the new code for Indian River & St. Lucie County.

As a resident of St. Lucie County, with family living within a 5-mile radius, dialing a 10-digit number for a local call is ridiculous.

Thank you for consideration Margaret McGrath

From: Sent:

Margaret McGrath [MargaretM@cityofpsl.com] Thursday, September 21, 2000 10:16 AM Ejacobs@psc.state.fl.us; Ljaber@psc.state.fl.us New Area Code

To: Subject:

Please do not consider 10 digit dialing for our area. With the growth in this county, a new area code is needed.

thank you for your consideration, Margaret McGrath St. Lucie County Resident

From:

Sent:

To:

Mike [luderi@email.msn.com] Wednesday, September 20, 2000 7:10 PM tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us

Cc: Subject: alrivett@stluciechamber.org St. Lucie County Area Code

Dear Sir

Please be advised that I oppose the adoption of 10 digit phone numbers for St. Lucie County, Fl. I am in agreement with the St. Lucie County Chamber of Commerce recommendation to form a new area listing for Indian River, Martin and St. Lucie Counties. Thank you for the consideration of my input.

Dr. Michael C. Riordan email: luderi@msn.com Fort Pierce, Florida

From:

Davidh4708@aol.com

Sent:

Wednesday, September 20, 2000 8:37 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

New Area Code

Dear Commissioners,

My name is David Hall and I am the president of the St. Lucie Association of Realtors here is St. Lucie County Florida. Our area was being considered for a new area code, and for what I have learned was that the staff is recommending that our area do not receive a new area code. I'm asking you to support the granting of a new area code to our area. The St. Lucie County Florida area, has been the fastest growing area on the treasure coast and we have been exceeding our growth figures from year to year. With the State growth figures from last year to today only being 14%, the St. Lucie County area has been growing over 30%. Being in an area with over 80,000 people and growing, we need a new area code for this area and I'm asking you for your support.

I look forward to hearing from you and your support.

David Hall President "2000" St. Lucie Association of Realtors Office 1-800-542-0210

From: Sent:

To:

MPAREAMGR@aol.com Wednesday, September 20, 2000 8:43 PM tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us; bbaez@psc.state.fl.us 10 Digit Overlay

Subject:

My husband and I, both business owners, oppose the 10 digit overlay. This will cause delays in service and waste time. We would prefer a new area code to this proposal. Please reconsider your recommendation.

Linda & Paul Ogle Port St. Lucie

From:

Davidh4708@aol.com

Sent:

Wednesday, September 20, 2000 8:50 PM

To:

tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us;

bbaez@psc.state.fl.us

Subject:

New Area Code

Dear Commissioners,

My name is David Hall and I am the president of the St. Lucie Association of Realtors here is St. Lucie County Florida. Our area was being considered for a new area code, and for what I have learned was that the staff is recommending that our area do not receive a new area code. I'm asking you to support the granting of a new area code to our area. The St. Lucie County Florida area, has been the fastest growing area on the treasure coast and we have been exceeding our growth figures from year to year. With the State growth figures from last year to today only being 14%, the St. Lucie County area has been growing over 30%. Being in an area with over 80,000 people and growing, we need a new area code for this area and I'm asking you for your support.

I look forward to hearing from you and your support.

David Hall President "2000" St. Lucie Association of Realtors Office 1-800-542-0210

From: Sent: To:

Valerie Hudgins [hudginsv@bellsouth.net] Thursday, September 21, 2000 10:02 AM

Cc: Subject: tdeason@psc.state.fl.us; ejacobs@psc.state.fl.us; ljaber@psc.state.fl.us

alrivett@stluciechamber.org

RE: New Area Code - PLEASE OVERRIDE THE STAFF RECOMMENDATION.

I for one personally do not care to have to dial any more numbers than necessary to make a call. It would also become very confusing to me to know which calls are actually told calls and not local. It really would become a mess. PLEASE OVERRIDE THE STAFF RECOMMENDATION.

ACCOUNTING & PAYROLL SERVICES by Valerie Hudgins 1712 SW Lexington Drive Port St. Lucie, FL 34953-1629 561-873-1034 phone 561-873-2147 fax hudginsv@bellsouth.net

----Original Message----

From: alrivett@stluciechamber.org [mailto:alrivett@stluciechamber.org]

Sent: Wednesday, September 20, 2000 1:19 PM To: hudginsv@bellsouth.net

Subject: New Area Code

As you may be aware, the staff of the Florida Public Service Commission (PSC) has recommended that a 10-digit overlay be used to add a new area code to our region. This means that everyone will have to use a 10-digit number to make a local call.

The St. Lucie County Chamber is opposed to an overlay and prefers that a new geographic area be establish for the new code, the area of Indian River, St. Lucie and, with the exception of Hobe Sound, Martin Counties. This option is projected to last 24 years before another code would be needed.

We are once again asking our members to e-mail, mail, telegram or telephone the PSC to get the Commission to override the staff recommendation. I have told that the PSC usually gives favorable consideration to the public's desire. We just need for them to know what it is. The PSC will be considering the issue on September 29.

Those interested in contacting the Public Service Commissioners may do so in writing at 2540 Shumard Oak Boulevard, Tallahassee, FL 32399. Their phone numbers and e-mail addresses are also listed below.

Chairman J. Terry Deason - 850-413-6038

tdeason@psc.state.fl.us

Commissioner E. Leon Jacobs, Jr. - 850-413-6046

ejacobs@psc.state.fl.us

Commissioner Lila A Jaber - 850-413-6044

ljaber@psc.state.fl.us

Commissioner Bravlio Baez - 850-413-6042

bbaez@psc.state.fl.us

Thank you in advance for taking the time to address this issue by contacting the PSC.

Al Rivett

From: Sent:

Norm Penner [normpenner@netscape.net] Thursday, September 21, 2000 9:26 AM tdeason@psc.state.fl.us ejacobs@psc.state.fl.us

To: Cc: Subject:

Staff Recommendation 10 digit overlay

Members of the Florida Public Service Commission:

I write in strong opposition to the staff recommendation that a 10 digit overlay be used to add a new area code to our region.

I support the effort by local Chambers of Commerce to establish a new geographic area to include Indian River, St. Lucie County and parts of Martin County for the new code. It would appear to make more sense to make this change at this time (longer term effect) than to use the staff's recommendation.

I ask you to reject the staff's recommendation and adopt the Chambers' suggestions.

Thank you. Norm Penner

Get your own FREE, personal Netscape WebMail account today at http://home.netscape.com/webmail

From: Lenny Van Valkenburg [lennyv@zeroll.com] Sent: Thursday, September 21, 2000 9:40 AM

To: ejacobs@psc.state.fl.us

Good Morning!

We are a business operating in St. Lucie County, FL, and we are opposed to the proposed 10 digit overlay method for a new area code in our area.

As has been the case for decades, we would support the creation of a new area code based on our geographic area. We have operated in this area for ten years and have been through two changes with great success!! Just so that you know our product distribution is worldwide.

We this opportunity of being heard!!

Sincerely,

Lenny Van Valkenburg General Manager

From:

Sent:

JRingo2801@aol.com Wednesday, September 20, 2000 3:10 PM ejacobs@psc.state.fl.us

To:

Subject:

10 digits for Indian River and St Lucie Counties

Dear Commissioner Jacobs: The proposal to increase to 10 digit dialing is strongly disfavored by condo residents here in St Lucie County. Our seniors all favor a new area code. Jim Ringo, Board Member Midport Place Condo Assn.

From: Alan Bauman [abauman@adelphia.net]

Sent: Sunday, September 17, 2000 10:29 PM

To: ejacobs@psc.state.fl.us Subject: 10-digit overlay vote

Dear Mr. Jacobs,

I am contacting you on behalf of the upcoming vote on "overlay dialing" and how it will affect the residents & businesses of Palm Beach. I am aware of an alternative plan which would allow Palm Beach to retain 561, and allow all parties considered to experience a minimum amount of disruption and confusion over the long term. As a physician, small business owner and resident of Palm Beach County, I would urge you to please vote to retain the 561 area code solely for the residents of Palm Beach County, and allow a new area code for St. Lucie, Martin, & Indian River Counties.

Progress and growth is inevitable and encouraging, however, it would seem to me that this would allow the other counties concerned (St. Lucie, Martin & Indian River) to also benefit by retaining this new area code for a much longer period of time--considering their slower rates of growth.

Again, I urge you to "delay the overlay" and vote to maintain 561 solely for the residents and businesses of Palm Beach. Thank you for your response and attention to this matter.

Sincerely, Alan J. Bauman, M.D. doctorb@baumanmedical.com

Hong Wang

From:

Beth Keating

Sent:

Wednesday, February 21, 2001 5:48 PM

To:

Hong Wang

Subject:

RE: Docket 990456

Yes, I'll let you know. I expect, however, that they will not become a party--it is too late and I don't think they filed a petition to intervene.

----Original Message----

From: Hong Wang

Sent: Wednesday, February 21, 2001 4:07 PM

To: Beth Keating

Subject: Docket 990456

I do not know what happened. One minute I was typing the e-mail and the next minute it was gone. I guess I accidentally sent the e-mail to you without finishing it. Sorry about that!

What I wanted to ask you was the Town of Ocean Breeze Park filed their resolution opposing the 10-digit dialing proposal in Docket 990456. I've entered them in CMS as "interested persons." Would you please let me know whether and when I should change them to "party" status?

Thanks!

TOWN OF JUPITER ISLAND

P.O. BOX 7 HOBE SOUND, FLORIDA 33475

TELEPHONE 561-546-5011 FAX 561-546-6228

February 16, 2001

Mr. E. Leon Jacobs, Chairman Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0870

Dear Mr. Jacobs:

At its February 14, 2001, meeting, the Town Commission of the Town of Jupiter Island adopted the enclosed Resolution No. 447, opposing the Florida Public Service Commission staff's proposal to require ten-digit dialing for Treasure Coast customers within the 561 area code.

The proposed change would also include local connections causing an unnecessary burden to the citizens residing in this area. Not only would this requirement be a great imposition, since the residents of Palm Beach County would not have a similar requirement, but it could also have severe implications in emergency or critical situations.

The Jupiter Island Town Commission respectfully requests that the Public Service Commission staff seriously reconsider this proposal in light of the negative implications it would force on Treasure Coast residents.

Sincerely,

Antonia M. Wickes

Envonia m. Wickes

Town Clerk

AMW:cdh

Enclosure

cc: Town Commission

Town Manager James Spurgeon

RECEIVED

FEB 2 2 2001

FLORIDA PUBLIC SERVICE COMMISSION Chairman Jacobs

RESOLUTION NO. 447

A RESOLUTION OF THE TOWN COMMISSION OF THE TOWN OF JUPITER ISLAND, MARTIN COUNTY, FLORIDA, OPPOSING THE PROPOSAL OF FLORIDA PUBLIC SERVICE COMMISSION STAFF TO ELIMINATE SEVEN-DIGIT DIALING AND REQUIRING TENDIGIT DIALING FOR 561 AREA CODE CUSTOMERS

WHEREAS, the Town Commission of the Town of Jupiter Island, Martin County, Florida, has made the following determinations:

- 1. In 1990, Florida had four area codes which has more than tripled to 13 area codes at the present time. The problem the telecommunication industry is facing is due to a shortage of numbers to go around. The demand for numbers has grown as consumers keep buying cell phones, computers, pagers, faxes and second lines.
- 2. The Florida Public Service Commission staff has proposed to change telephone calls along the Treasure Coast to ten-digit dialing which will also include local connections.
- 3. This Commission believes the proposal of the Florida Public Service Commission staff to eliminate seven-digit dialing and requiring ten-digit dialing is an unnecessary burden to the Town of Jupiter Island's residents, and therefore, not in the best interest of the citizens of the Town of Jupiter Island.

NOW THEREFORE BE IT RESOLVED by the Town Commission of the Town of Jupiter Island, Martin County, Florida:

- 1. This Commission opposes the proposal of the Florida Public Service Commission staff to eliminate seven-digit dialing and requiring ten-digit dialing for 561 area code customers.
- 2. This Commission urges the Florida Public Service Commission to allow the Treasure Coast to retain the 561 area code seven-digit dialing and give a different area code to Palm Beach County.
- 3. The Town Clerk is hereby directed to forward a copy of this resolution to the Chairman of the Florida Public Service Commission.

DULY PASSED AND ADOPTED this 14th day of February, 2001.

TOWN OF JUPITER ISLAND MARTIN COUNTX, FLORIDA

Vice Mayor

Commissioner

Commissioner

ATTEST:

Ent onia M. Wicken Town Clerk

2

STATE OF FLORIDA

Commissioners:
E. Leon Jacobs, Jr., Chairman
J. Terry Deason
Lila A. Jaber
Braulio L. Baez
Michael A. Palecki



DIVISION OF COMPETITIVE SERVICES WALTER D'HAESELEER DIRECTOR (850) \$113-6600

Public Service Commission

February 27, 2001



Ms. Sharon Chicky Town Clerk Town of Ocean Breeze Park P.O. Box 846 Jensen Beach, Florida 34958

Re: Docket No. 990456-TL, Review of Proposed Numbering Relief for the 561 Area Code; Town of Ocean Breeze Park Resolution No. 99

Dear Ms. Chicky:

To follow-up our February 26, 2001, phone conversation, area code relief for the 561 area code was initiated in March, 1999, when the North American Numbering Plan Administrator (NANPA) notified the Florida Public Service Commission (FPSC) that the 561 area code (NPA) was in extraordinary jeopardy. By Order No. PSC-99-2145-PCO-TL, issued November 1, 1999, the FPSC established procedures for addressing the exhaustion of the 561 NPA. Customer hearings were held in West Palm Beach on March 23, 2000, and in Ft. Pierce on March 24, 2000, to solicit input from customers regarding the proposed 561 area code relief.

A staff recommendation was filed on September 15, 2000 for consideration by Commissioners at the September 29, 2000 Special Agenda conference. Twelve alternative relief proposals for the 561 NPA were included in the recommendation. Staff's recommendation was to initiate an overlay relief plan which would require ten-digit dialing for the entire area (Alternative No. 11). At the September 29th agenda, Commissioners voted against staff's recommendation and voted for a geographic split plan.

The geographic split plan (Alternative No. 4) approved by Commissioners will form two regions. Region A will include the Sebastian, Vero Beach, Fort Pierce, Port St. Lucie, Jensen Beach, Stuart, Indiantown, and Hobe Sound exchanges, and be issued a new area code which would have an estimated life of 24.6 years. Region B will include the Jupiter, Pahokee, Belle Glade, Boynton Beach, Delray Beach, Boca Raton, and West Palm Beach exchanges which would retain the 561 NPA and have an estimated life span of 3.1 years.

Proposed Agency Action (PAA) Order No. PSC-00-1937-PAA-TL, issued October 20, 2000, reflected the Commission's decision. A Notice of PAA is an order wherein the Commission states what it intends to do to resolve the matters at issue if no one whose substantial interests may be

Ms. Sharon Chicky Page 2 February 27, 2001

affected requests a hearing. The PAA matures into final agency action if no hearing is requested within the prescribed period of 21 days. The Commission issued Amendatory Order PSC-00-1937A-PAA-TP on November 3, 2000, due to a technical difficulty in the Commission's computer system (text set forth in table headings on pages 42, 74, 76 and 77 was inadvertently omitted).

On November 29, 2000, the Commission received notification from the NANPA that the Florida telecommunications industry request for a new NPA code for relief of the 561 NPA was denied. NANPA indicated that the request was denied because the Commission decision for area code relief for NPA 561 did not meet the Industry Numbering Committee (INC) guidelines. The chosen area code relief would provide relief in one region for 3.1 years, which does not meet the INC minimum guidelines of five years for an area code relief plan.

On January 8, 2001, the FPSC filed a petition with the Federal Communications Commission (FCC) for an "Expedited Decision for the Release of a New Area Code to Provide Relief for the 561 Numbering Plan Area; CC Docket No. 96-98." The FCC assigned DA No. 01-341 to the FPSC's petition. Comments are due March 9, 2001 with reply comments due March 23, 2001.

In summary, the FPSC approved area code relief plan for the 561 NPA institutes a geographic split which would not require residents to dial ten-digits, but would require a new area code be initiated in Region A which includes the Town of Ocean Breeze Park. If the FCC denies the FPSC's petition for the release of a new area code, staff would have to re-evaluate the alternatives and file a new recommendation for consideration by Commissioners at a future agenda.

You have been added to Docket No. 990456-TL as a party of record and should receive all future notifications concerning this docket. For your convenience, I am enclosing copies of staff's recommendation, Order PSC-00-1937-PAA-TL, Amendatory Order PSC-00-1937A-PAA-TP, the FPSC petition to the FCC, and the FCC's Request for Comments (DA No. 01-341). If you have any questions, please don't hesitate to contact me at (850) 413-6974.

Robert J. Casey

Regulatory Analyst Supervisor

RC

o dojih o sava i kara. Pola je boliveni bar napi povinanjiva zameć pravi sredi bar i i voji o Division of Competitive Services (D'Haeseleer, Salak, Bulecza-Banks, İleri) cc: Division of Legal Services (Vaccaro)

Docket No. 990456-TL

STATE OF FLORIDA

Commissioners:
E. LEON JACOBS, JR., CHAIRMAN
J. TERRY DEASON
LILA A. JABER
BRAULIO L. BAEZ
MICHAEL A. PALECKI



DIVISION OF COMPETITIVE SERVICES WALTER D'HAESELEER DIRECTOR (850) 413-6600

Public Service Commission

February 27, 2001

RECORDS AND RECORDS AND REPORTING

Ms. Antonia M. Wickes Town Clerk Town of Jupiter Island P.O. Box 7 Hobe Sound, Florida 33475

Re: Docket No. 990456-TL, Review of Proposed Numbering Relief for the 561 Area Code; Town of Jupiter Island Resolution No. 447

Dear Ms. Wickes:

To follow-up our February 26, 2001, phone conversation, area code relief for the 561 area code was initiated in March, 1999, when the North American Numbering Plan Administrator (NANPA) notified the Florida Public Service Commission (FPSC) that the 561 area code (NPA) was in extraordinary jeopardy. By Order No. PSC-99-2145-PCO-TL, issued November 1, 1999, the FPSC established procedures for addressing the exhaustion of the 561 NPA. Customer hearings were held in West Palm Beach on March 23, 2000, and in Ft. Pierce on March 24, 2000, to solicit input from customers regarding the proposed 561 area code relief.

A staff recommendation was filed on September 15, 2000 for consideration by Commissioners at the September 29, 2000 Special Agenda conference. Twelve alternative relief proposals for the 561 NPA were included in the recommendation. Staff's recommendation was to initiate an overlay relief plan which would require ten-digit dialing for the entire area (Alternative No. 11). At the September 29th agenda, Commissioners voted against staff's recommendation and voted for a geographic split plan.

The geographic split plan (Alternative No. 4) approved by Commissioners will form two regions. Region A will include the Sebastian, Vero Beach, Fort Pierce, Port St. Lucie, Jensen Beach, Stuart, Indiantown, and Hobe Sound exchanges, and be issued a new area code which would have an estimated life of 24.6 years. Region B will include the Jupiter, Pahokee, Belle Glade, Boynton Beach, Delray Beach, Boca Raton, and West Palm Beach exchanges which would retain the 561 NPA and have an estimated life span of 3.1 years.

Proposed Agency Action (PAA) Order No. PSC-00-1937-PAA-TL, issued October 20, 2000, reflected the Commission's decision. A Notice of PAA is an order wherein the Commission states what it intends to do to resolve the matters at issue if no one whose substantial interests may be affected requests a hearing. The PAA matures into final agency action if no hearing is requested within the

Ms. Antonia M. Wickes Page 2 February 27, 2001

prescribed period of 21 days. The Commission issued Amendatory Order PSC-00-1937A-PAA-TP on November 3, 2000, due to a technical difficulty in the Commission's computer system (text set forth in table headings on pages 42, 74, 76 and 77 was inadvertently omitted).

On November 29, 2000, the Commission received notification from the NANPA that the Florida telecommunications industry request for a new NPA code for relief of the 561 NPA was denied. NANPA indicated that the request was denied because the Commission decision for area code relief for NPA 561 did not meet the Industry Numbering Committee (INC) guidelines. The chosen area code relief would provide relief in one region for 3.1 years, which does not meet the INC minimum guidelines of five years for an area code relief plan.

On January 8, 2001, the FPSC filed a petition with the Federal Communications Commission (FCC) for an "Expedited Decision for the Release of a New Area Code to Provide Relief for the 561 Numbering Plan Area; CC Docket No. 96-98." The FCC assigned DA No. 01-341 to the FPSC's petition. Comments are due March 9, 2001 with reply comments due March 23, 2001.

In summary, the FPSC approved area code relief plan for the 561 NPA institutes a geographic split which would not require residents to dial ten-digits, but would require a new area code be initiated in Region A which includes the Town of Jupiter. If the FCC denies the FPSC's petition for the release of a new area code, staff would have to re-evaluate the alternatives and file a new recommendation for consideration by Commissioners at a future agenda.

I have requested that you be added to Docket No. 990456-TL as a party of record to receive all future notifications concerning this docket. For your convenience, I am enclosing copies of staff's recommendation, Order PSC-00-1937-PAA-TL, Amendatory Order PSC-00-1937A-PAA-TP, the FPSC petition to the FCC, and the FCC's Request for Comments (DA No. 01-341). If you have any questions, please don't hesitate to contact me at (850) 413-6974.

Sincerely.

Robert J. Casey

Regulatory Analyst Supervisor

RC

cc: Chairman E. Leon Jacobs

Division of Competitive Services (D'Haeseleer, Salak, Bulecza-Banks, İleri)

Division of Legal Services (Vaccaro)

Docket No. 990456-TL

Monte Reddish

From:

Sent:

Bob Casey Monday, February 26, 2001 2:17 PM Monte Reddish

To:

Subject:

FW: Docket No. 990456-TL

An automatic reply from Hong Wang said to contact you. Please enter this person as an interested party. Thanks.

----Original Message----

From: Bob Casey Sent: Monday, February 26, 2001 2:15 PM

To: Hong Wang Subject: Docket No. 990456-TL

Please add the following person to the above docket as an interested party of record. Thanks.

Ms Antonia M. Wickes Town Clerk Town of Jupiter Island P.O. Box 7 Hobe Sound, Florida 33475 (561) 546-5011 Fx (561) 546-6228

adoled 2-26-01

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M

DATE: March 6, 2001

TO: Blanca Bayo, Director, Division of Records and Reporting

FROM: Melinda Butler, Assistant to Chairman Jacobs

RE: Intercepted Communications From an Interested Persons Received in

Docket No. 990456

This office has received the attached letter from Antonia M. Wickes, Town Clerk of the Town of Jupiter Island. The letter has not been viewed or considered in any way by Chairman Jacobs. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), the letter does not constitute ex parte communication by virtue of the fact that it was not shown to the Chairman. Given that it is not ex parte communication, dissemination to parties is not required pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Chairman Jacobs has requested that a copy of the letter and this memo, as a matter of routine, be placed in the correspondence side of the file in this docket.

Sprint PCS

6160 Sprint Parkway, 4th Floor Overland Park, KS 66251 KSOPHIO414 Voice 913 762 7719 Fax 913 762 0913

March 7, 2001

Dear State Public Service Commission:

981444, 990455, 990456=

NOTICE OF CHANGE OF ADDRESS

990457,980517,000604 AB

Please note that the Regulatory Affairs Department of Sprint Spectrum L.P. d/ba ("Sprint PCS") a Commercial Mobile Radio Service provider in your State, will change effective Monday, February 26, 2001. The new address will be:

Sprint PCS
Legal/Regulatory Department
6160 Sprint Parkway, 4th Floor,
KSOPHIO414,
Overland Park, Kansas 66251.

New contact numbers will be:

Joseph Assenzo- 913-762-7728 Charles McKee- 913-762-7720 Jeffrey Pfaff- 913-762-7737 Scott Freiermuth- 913-762-7736 Regulatory Affairs Fax 913-762-0913

Please direct all pleadings and correspondence to the above listed address. If you have any questions, please feel free to contact one of the above listed attorneys. Thank you.

TIME TO THE SECTION OF THE SECTION O

Some 3/14/01

I'M MOVING!

1ECEIVED FP

FEB 26 AM 10: 43

STATE OF FLORIDA COMORSTANDO

ATTN: J. TERRY DEASON

Shumaro DAK Boulevard

TALLAHSSEE FLORIDA

Please R ^k MOVE tile name noted b	slow from your mailing list.
Please CHANGE the mailing address	ss for the person receiving your Billing or other Correspondence.
Please CHANGE the mailing address	ss for the person receiving your publication
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Hong Wang

From: Sent:

Beth Keating Wednesday, April 04, 2001 4:30 PM

To: Subject: Hong Wang RE: 990456

O.k., I don't think they will be made a party in this docket.

----Original Message----

From: Hong Wang

Sent: Wednesday, April 04, 2001 8:58 AM

To: Beth Keating Subject: 990456

Beth, City of Stuart filed a resolution, opposing the proposal of 10-digit dialing for the 561 area code. I've enter the city in CMS as a "interested person." Would you please let me know whether and when I should change them to "party" status? Thanks.

Hong Wang

From: Sent:

Levent Ileri

Thursday, June 14, 2001 2:55 PM

To: Cc: Hong Wang **Bob Casey**

Subject:

RE: Docket No. 990457-TL

990455
990456

010743

----Original Message----

From: Hong Wang

Sent: Thursday, June 14, 2001 2:54 PM

Thank you Hong for adding him to the list.

To: Levent Ileri Cc: Linda Williams

Subject: FW: Docket No. 990457-TL

Importance: High

Mr. Bob Neely has been added to the dockets you listed. Thanks.

----Original Message----

From: Linda Williams

Sent: Thursday, June 14, 2001 11:46 AM

To: Hong Wang

Cc: Levent Ileri

Subject: FW: Docket No. 990457-TL

Importance: High

Ok, Hong will take care of this.

----Original Message----

From: Levent Ileri

Sent: Thursday, June 14, 2001 11:37 AM

To: Linda Williams

Cc: Sandy Moses; Bob Casey; Cheryl Bulecza-Banks

Subject: Docket No. 990457-TL

Importance: High

Good morning Linda,

Mr. Bob Neely, Executive Director of Alarm Association of Florida, Inc., requested the he be included in the interested person category of the following area code dockets:

990457 -> 954 area code

990455 -> 305/786 area codes

990456 -> 561 area code

010743 -> 407/321 area codes

000604 -> 941 area code

His contact information is as follows:

Bob Neely

Executive Director

Florida Alarm Association of Florida, Inc.

1802 North University Drive, Suite 329

Plantation, FL 33322-4115

Tel (1): (954) 748-7779 Tel (2): (800) 849-2099

Fax: (954) 748-4749

Please let me know if you've any questions.

Levent Ileri



June 12, 2001

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 960100,981444 990455 990456 990457 990517



Dear Commissioner:

Please update your corresponding information for Cingular Wireless LLC, formerly d/b/a BellSouth Mobility Inc. Our Corporate Headquarters office has moved to the following address:

Cingular Wireless, LLC 5565 Glenridge Connector Suite 1710 Atlanta, GA 30342 — 47 (

Headquarters Contact: Susan Israel Contact Number: 404-236-5561

Cingular licensees in the state of Florida are: BellSouth Mobility LLC; Florida Cellular Service, LLC; Florida RSA No. 2B (Indiana River) Limited Partnership; Jacksonville MSA Limited Partnership; Orlando CGSA, LLC; Orlando SMSA Limited Partnership; and Florida Cellular Service, LLC.

Sincerely,

Susan Israel

Associate Director -

External Affairs

Done 6/19/01

BellSouth Telecommunications, Inc.

Regulatory Relations

Tallahassee, FL 32301

150 South Monroe Street Suite 400

Nancy H. Sims

Director

850 222 1201 Fax 850 222 8640

nancy.sims@bellsouth.com

Ms. Noreen Davis 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

990456, 000028, 000 475, 000436 000649, 000690, 000731, 000733, 2001 000761, 000828, 001097 ate of Service 001305, 001797, 001810

Subject: Party of Record/Certificate of Service

Dear Ms. Davis,

960786, 98 1834, 990455, 990457

010309,01034 Dear Ms. Davis,

0/0017, 0/0098, 0/0301,

This letter is to provide BellSouth's Party of Record/Certificate of Service information to the personnel in 010565,0107 your division. With the changes in personnel handling legal document filings and notices for the Florida Public Service Commission, and with the numerous locations of BellSouth, there is sometimes confusion as 0107820108 to which BellSouth address should be used when serving documents or sending notices. BellSouth's local Tallahassee office is the "official service" location for docketed and undocketed matters. This address is:

010983,010 010973, 6109 010962

Nancy B. White, Esquire BellSouth Telecommunications, Inc. c/o Ms. Nancy H. Sims 150 So. Monroe Street Suite 400 Tallahassee, Florida 32301-1556

The attorney name may be different depending upon the case involved, but the Tallahassee address should always be used. If this address is not used, then it is difficult to determine the proper response timeframe.

I would appreciate your help in providing this information to your staff as we have recently had filings and notices sent directly to Miami and to Atlanta. If you have any questions, please let me know.

Thank you.

Vancy H. Sims

Copy to: Nancy White Blanca Bayo

Walter D'Haeseleer

CCA Official Filing:

Matilda Sanders

2145-PCO

From:

Andrea Cowart

Sent: To: Friday, November 02, 2001 9:54 AM CCA - Orders / Notices; Della Fordham

Subject:

Order / Notice Submitted

Date and Time:

11/2/01 9:52:00 AM

Docket Number: Filename / Path:

990456-TL 990456or.bk

Order Regarding Permissive and Mandatory Dialing Schedule and "Oddball" Code Requirements

s' 11f