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January 4, 2002

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: 960786-B-TL (Section 271)

Dear Ms. Bayó:

Enclosed please find the original and six copies of BellSouth Telecommunications, Inc.'s Notice of Filing with attached Affidavit of Alphonso J. Varner which we ask that you file in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties by Federal Express as shown on the attached Certificate of Service.

Sincerely,

Lisa S. Foshee

Lisa S. Foshee (KA)

Enclosures

cc: All Parties of Record
Marshall M. Criser III
Fred J. McCallum

CERTIFICATE OF SERVICE
DOCKET NO. 960786-B-TL

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Lisa S. Foshee
(+) Signed Protective Agreement

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Consideration of BellSouth Telecommunications, Inc.'s entry into interLATA services pursuant to Section 271 of the Federal Telecommunications Act of 1996.	)	Docket No. 960786-B-TL
	)	Filed: January 4, 2002

BELLSOUTH TELECOMMUNICATIONS, INC.'S NOTICE OF FILING

BellSouth Telecommunications, Inc. ("BellSouth") hereby files the Affidavit of Alphonso J. Varner that attaches BellSouth's performance data reflecting performance for the month of October 2001. The Affidavit and the accompanying attachments describe the performance data and explain the conclusions that can be drawn from it.

Respectfully submitted this 4th day of January 2002.

BELLSOUTH TELECOMMUNICATIONS, INC.

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Before the
Florida Public Service Commission
Tallahassee, Florida

AFFIDAVIT OF ALPHONSO J. VARNER

ON BEHALF OF BELLSOUTH TELECOMMUNICATIONS, INC.

FILED JANAURY 4, 2002

I, Alphonso J. Varner, being of lawful age and duly sworn upon my oath, depose and state:

1. My name is Alphonso J. Varner. I am employed by BellSouth as Senior Director in Interconnection Services. My business address is 675 West Peachtree Street, Atlanta, Georgia 30375.

PROFESSIONAL AND EDUCATIONAL BACKGROUND

2. I graduated from Florida State University in 1972 with a Bachelor of Engineering Science degree in systems design engineering. I immediately joined Southern Bell in the division of revenues organization with the responsibility for preparation of all Florida investment separations studies for division of revenues and for reviewing interstate settlements.
3. Subsequently, I accepted an assignment in the rates and tariffs organization with responsibilities for administering selected rates and tariffs including preparation of tariff filings. In January 1994, I was appointed Senior Director of Pricing for the nine-state region. I was named Senior Director for Regulatory Policy and Planning in August 1994.

In April 1997, I was named Senior Director of Regulatory for the nine-state BellSouth region, and I accepted my current position in March 2001.

II. PURPOSE OF AFFIDAVIT

4. The purpose of my Affidavit is to provide data specific to BellSouth's operations in Florida. This filing reflects performance for the month of October 2001. Exhibit October PM Data and Attachments 1E though 3E that accompany this filing describe the data and explain the conclusions that can be drawn from it.

DISCUSSION OF PERFORMANCE MEASUREMENTS DATA

TABLE OF CONTENTS

DISCUSSION OF PERFORMANCE MEASUREMENTS DATA

I. ANALYSIS OF PERFORMANCE MEASUREMENTS

A. Introduction

BellSouth is currently producing state level results based on the January 12, 2001, Georgia Order from Docket 7892-U. While there are some differences from the interim Service Quality Measurement (SQM) Version 3.0 approved by this Commission on July 3, 2001, they are minor and should not cause any difficulty in determining BellSouth's overall performance level.

Attachment 1E is the Monthly State Summary (MSS) for Florida for October 2001. The MSS contains 2,337 sub-metrics based on the Georgia Public Service Commission (GPSC) Docket 7892-U. As shown in Attachment 1E, there were 901 sub-metrics for which there was CLEC activity in October 2001 and that were compared to either benchmarks or retail analogues. BellSouth met or exceeded the criteria for 733 of these 901 sub-metrics, or 81%. The remainder (1,436) of the sub-metrics were either diagnostic (916), had no CLEC activity (480), were parity by design (10), are still under development (2) or are excluded (28) due to data calculation deficiencies.

As explained in previous updates to this Exhibit, three of the measures were identified by BellSouth as having deficiencies in their calculations and were investigated and evaluated for appropriate program code corrections. These three measures were Average Jeopardy Notice Interval, FOC & Reject Completeness (including the "Multiple Responses" sub-metrics), and LNP Disconnect Timeliness. Program coding modifications have been completed for the FOC and Reject Completeness measures, and the equity indications are now included in the sub-metric counts for October. The Average Jeopardy Notice Interval measurement is still undergoing program modifications, and the LNP Disconnect Timeliness measure is still being evaluated for significant design modifications. Even though these measures are included in the MSS and in the total number of measurements calculation (2,337), the results for these two measures were excluded from the "Met/Total" (733/901) percentage calculations. As the program coding corrections are completed, the additional sub-metrics affected by the changes will be included in the Exhibit updates.

During the three-month period of August through October 2001, there were a total of 680 sub-metrics that had CLEC activity for all three months and that were compared with either a benchmark or retail analogue. Of those 680 sub-metrics, 595 or 88% satisfied the comparison criteria for a minimum of two of the three months.

Two general issues can impact the degree to which BellSouth's performance data is meaningful. First, the extreme disaggregation of the data in the reports often dilutes the universe size of individual measurements, which in turn reduces the confidence level of each of the individual Z-test results. As a result, there are many performance measurements for which the results are statistically inconclusive due to the small number of observations. Second, in situations in which there are a large number of observations and the difference between the means is very small, the results can be misleading and not indicative of the absolute level of performance that BellSouth provides to CLECs.

With respect to the first issue, in many cases, the extensive levels of disaggregation leads to numerous sub-metrics with fewer than 30 observations, which is generally accepted as the smallest number of observations for application of the Z-test. Despite this fact, BellSouth has reported results for all of the measures, even those with statistically inconclusive universe sizes.

The second issue arises in situations where BellSouth provides very high quality service to both BellSouth's retail units and the CLECs, where there are very large universe sizes, and the difference between the means is very small. This scenario can cause an apparent missed condition from a quantitative viewpoint. For example, in October 2001, the % Missed

Installation Appointments (%MIA), for Residence / Non-Dispatch / < 10 Circuits (A.2.11.1.1.2) showed that BellSouth retail had 0.04% missed appointments for the 746,483 scheduled orders. The CLEC %MIA for the same period is 0.15% missed appointments for 54,436 scheduled orders. While there is very little difference in the results, only eleven one hundredths of a percentage point, the universe is so large that the Z-test becomes overly sensitive to any difference. As a result, the statistical test shows that the sub-metric missed the standard criteria, but BellSouth's actual performance is at a very high level for both the CLECs and BellSouth retail, in this case, greater than 99.8%. From a practical point of view, the CLECs' ability to compete has not been hindered, even though the statistical result does not technically meet the retail analogue.

In reviewing the data, the Florida Public Service Commission (Commission) should use the data as a tool in analyzing whether BellSouth has met its commitments. It is not a substitute for the qualitative evaluation of BellSouth's performance. The commission will still need to conduct a qualitative assessment of the data that considers, among other things, universe size, distributional properties of the data, as well as overall performance.

Each sub-metric designated as having not satisfied the benchmark or BellSouth retail analogue requirement for August, September and/or October

2001 is included in this Exhibit. Each sub-metric discussed is labeled as being missed in any one or more of the months (August/September/October) included in this filing.

The following paragraphs will address specific performance measurements associated with each checklist item.

B. CHECKLIST ITEM 1 – INTERCONNECTION

1. Collocation

BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E in Attachment 1E, Items E.1.1.1 through E.1.3.2, provides these results. BellSouth met the approved benchmarks for all 8 of the 8 sub-metrics in August and all 10 of the 10 sub-metrics in September and October 2001 with CLEC activity.

For the three-month period, August through October 2001, there were 6 sub-metrics for which there was CLEC activity in all three months and were compared to retail analogues or benchmarks. All 6 of these sub-metrics met the retail analogue/benchmark comparisons in all three months.

2. Local Interconnection Trunking

Trunking Reports

Attachment 1E, Section C, Items C.1.1 to C.4.2 of the MSS contains data for ordering, provisioning, maintenance and repair, and billing associated with Local Interconnection Trunks.

In August 2001, BellSouth met 12 of 18 sub-metrics or 67% and in September, met 20 of the 25 sub-metrics or 80% of the applicable benchmarks/analogues for all local interconnection trunking measures having CLEC activity. In October, BellSouth met 19 of the 25 sub-metrics or 76% of the benchmarks/retail analogues having CLEC activity. The sub-metrics that did not meet the benchmarks/retail analogues for August, September and/or October 2001 are as follows:

Reject Interval / Local Interconnection Trunks (C.1.2) (September/October)

BellSouth met the benchmark interval for 47 of the 57 rejected ASRs for this sub-metric in September and 57 of the 72 rejected ASRs in October 2001. The 85% benchmark required that 49 of the 57 September rejects and 62 of the 72 rejected ASRs in October be returned within the 4-day interval. BellSouth met the benchmark for this sub-metric in August 2001.

FOC & Reject Response Completeness / Local Interconnection Trunks (C.1.2) (October)

BellSouth met the standard criteria for 99 of the 111 responses returned for this sub-metric in October 2001. The 95% benchmark required that 106 of the 111 meet the criteria. BellSouth met the benchmark for this sub-metric in August and September 2001.

Order Completion Interval / Local Interconnection Trunks (C.2.1) (August/September/October)

Investigation has identified that a significant number of the orders for this sub-metric are for new trunk groups. These orders have a normal installation interval of 30 business days. Trunk group augment orders receive a 20 business day completion interval unless the customer requests a longer interval. These intervals are consistent with the 21 to 27-day OCI intervals for CLEC orders for this sub-metric in August, September and October.

% Missed Installation Appointments / Local Interconnection Trunks (C.2.5) (August)

BellSouth missed 1 of the 34 scheduled appointments for this sub-metric in August 2001. The one missed appointment in August was due to an order being twice rescheduled at the customer's request. BellSouth met the benchmark for this sub-metric in September and October 2001.

Provisioning Troubles within 30 Days/ Local Interconnection Trunks (C.2.6) (October)

Analysis of the result for this sub-metric revealed that all 72 trouble reports generated were involved with the same event. One CLEC, performing provisioning activities, requested that the trunks be busied out while the work was performed. The trouble ticket should have been entered as "info only" and excluded from this measurement. With the proper coding, this sub-metric would have met the retail analogue comparison for the month. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Service Order Accuracy / Local Interconnection Trunks / >= 10 Circuits / Dispatch (C.2.11.2.1) (August)

BellSouth met the standard for 6 of the 7 orders reviewed for August 2001. The 95% benchmark set a requirement of all 7 orders for August based on the quantity of orders for this sub-metric. With a universe size of only 7 orders and a 95% benchmark, a miss on only one order causes a miss for the entire sub-metric. Although BellSouth is within one order of the benchmark for this measure, BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September and October 2001.

Service Order Accuracy / Local Interconnection Trunks / >= 10 Circuits / Non-Dispatch (C.2.11.2.2) (August/October)

BellSouth met the standard for 22 of the 24 orders reviewed for this sub-metric in August and 18 of the 19 orders reviewed in October 2001. The 95% benchmark set a requirement of 23 orders in August and all 19 orders in October based on the quantity of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September 2001.

Customer Trouble Report Rate / Local Interconnection Trunks / Non-Dispatch (C.3.2.2) (August/September)

BellSouth provided over 99.8% trouble free service for both retail and the CLECs for this sub-metric for the months of August and September. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue for this sub-metric in October 2001.

Maintenance Average Duration / Local Interconnection Trunks / Dispatch (C.3.3.1) (September)

There was only one order for this sub-metric in September 2001. The small universe of orders for the month does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in October 2001. There was no CLEC activity for this sub-metric in August 2001.

% Repeat Troubles within 30 Days / Local Interconnection Trucks (C.3.4.2) (October)

The results indicated that there were 72 repeat trouble reports for this sub-metric in October 2001. All 72 of these repeat reports were associated with one group of trunks being busied out multiple times during cooperative testing with a CLEC during their switch modification work. These reports should have been charged as "info only" and not counted against this measurement. With proper coding, this sub-metric would have met the retail analogue comparison for the month. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Invoice Accuracy – Interconnection (C.4.1) (August/September)

The CLECs experienced Local Interconnection invoice accuracy rates that were less than the invoices BellSouth sends to its customers during August and September 2001 (98.30% accuracy for BellSouth versus 51.41% for the

CLEC invoices for August and 98.61% accuracy for BellSouth versus 97.84% for the CLEC invoices in September). The difference in August performance was the result of two CLEC customers being charged incorrect rates. These rates have now been corrected. The difference in September performance was the result of provisioning and system errors that caused the over billing of one CLEC customer. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

Trunk Blockage

BellSouth has developed a trunk blocking report that compares BellSouth retail's trunk blockage rates to those of CLECs. The report, Trunk Group Performance Report (TGP), Attachment 3E, displays trunk blocking in a manner that accurately represents the customer experience. The TGP report tabulates actual call blocking as a percentage of call attempts for all comparable trunk groups administered by BellSouth that handle CLEC and BellSouth traffic, and provides a direct comparison of hour-by-hour blocking between CLEC and BellSouth trunk groups. The analogue/benchmark for the Trunk Group Performance measure is any consecutive two-hour period in 24 hours where CLEC blockage exceeds BellSouth blockage by more than 0.5%. BellSouth met or exceeded the benchmark for this sub-metric in August, September and October 2001.

C. CHECKLIST ITEM 2 – UNBUNDLED NETWORK ELEMENTS (UNE)

This section addresses the measures associated with UNEs under checklist item 2. Attachment 1E, Sections B1 – B3, provides data that is divided into Ordering, Provisioning and Maintenance & Repair operations. In general, the Ordering function is disaggregated into 17 sub-metrics, the Provisioning function has 19 sub-metrics, and there are 12 sub-metrics for the Maintenance & Repair function. All Ordering measures will be included in this checklist item because of the overall relationship of the mechanized, partially mechanized and manual processing of Local Service Requests (LSRs). The Provisioning and Maintenance & Repair measures for the following products are included in the checklist item as shown below:

Product	Checklist Item:
Combo (Loop & Port)	#2 – Unbundled Network Elements
Combo (Other)	#2 – Unbundled Network Elements
Other Design	#2 – Unbundled Network Elements
Other Non-Design	#2 – Unbundled Network Elements
xDSL Loop	#4 – Unbundled Local Loops
UNE ISDN Loop	#4 – Unbundled Local Loops
Line Sharing	#4 – Unbundled Local Loops
2w Analog Loop Design	#4 – Unbundled Local Loops
2w Analog Loop Non Design	#4 – Unbundled Local Loops
2w Analog Loop w/INP Design	#4 – Unbundled Local Loops
2w Analog Loop w/INP Non Design	#4 – Unbundled Local Loops
2w Analog Loop w/LNP Design	#4 – Unbundled Local Loops

2w Analog Loop w/LNP Non Design	#4 – Unbundled Local Loops
Digital Loop < DS1	#4 – Unbundled Local Loops
Digital Loop => DS1	#4 – Unbundled Local Loops
Local Interoffice Transport	#5 – Unbundled Local Transport
Switch Ports	#6 – Unbundled Local Switching
INP Standalone	#11 – Local Number Portability
LNP Standalone	#11 – Local Number Portability

An overall review of the UNE sub-metrics for Ordering, Provisioning, Maintenance & Repair and Billing indicates that BellSouth met the benchmark/analogue for 83%, 84% and 81% of the sub-metrics during the months of August, September and October 2001, respectively.

For the three-month period, August through October 2001, there were 370 sub-metrics in the UNE measurements for which there was CLEC activity in all three months and that were compared to retail analogues or benchmarks. Of those 370 sub-metrics, 324 sub-metrics (88%) met the retail analogue/benchmark comparisons in at least two of the three months.

1. UNE Ordering Measures

Items B.1.1 – B.1.19 in Attachment 1E show data for Percent Rejected Service Requests, Reject Interval, FOC Timeliness and FOC & Reject

Response Completeness. These reports are disaggregated by interface type (electronic, partial electronic and manual), as well as product type.

Reject Interval

Items B.1.4 - B.1.8 in Attachment 1E examine the Reject Interval for the month of October 2001. For orders submitted electronically, the benchmark is 97% within one hour. In August, September and October 2001, 95%, 90% and 80%, respectively, of all rejected service requests were delivered within the one-hour benchmark interval. (See the write-up below for Items B.1.4.2 – B.1.4.17 for further discussion concerning electronically submitted orders.)

For partially mechanized orders, which are LSRs submitted electronically and requiring service representative intervention, the benchmark is 85% returned within 10 hours. BellSouth exceeded this benchmarks in August, September and October 2001, with 92%, 92% and 90%, respectively, of partially mechanized rejects being returned to the CLECs within the benchmark interval.

For manual orders, the current benchmark is 85% within 24 hours. BellSouth also exceeded this requirement, with 95% of the LSRs submitted manually being returned to the CLECs within the 24-hour time period in August, 99% in September and 99% in October 2001.

The following sub-metrics did not meet the established benchmarks in August, September and October 2001:

Reject Interval / Combo (Loop & Port) / Electronic (B.1.4.3)
(August/September/October)
Reject Interval / Line Sharing / Electronic (B.1.4.7) (September/October)
Reject Interval / 2w Analog Loop Design / Electronic (B.1.4.8)
(August/September/October)
Reject Interval / 2w Analog Loop Non-Design / Electronic (B.1.4.9)
(August/September/October)
Reject Interval / 2w Analog Loop w/LNP Design / Electronic (B.1.4.12)
(August/September/October)
Reject Interval / 2w Analog Loop w/LNP Non-Design / Electronic (B.1.4.13)
(October)
Reject Interval / Other Design / Electronic (B.1.4.14)
(August/September/October)
Reject Interval / Other Non-Design / Electronic (B.1.4.15)
(September/October)
Reject Interval / INP (Standalone) / Electronic (B.1.4.16) (August)
Reject Interval / LNP (Standalone) / Electronic (B.1.4.17)
(September/October)

The current benchmark for these sub-metrics is >= 97% within one hour. BellSouth is conducting a detailed root cause analysis of the process for

electronic rejects. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems.

Thus far, the analysis has determined that many of the LSRs that did not meet the one-hour benchmark in August and September were issued between 11:00 p.m. and 4:30 a.m. Between these hours, the system is unable to process LSRs because certain of the back-end legacy systems are out of service. LSRs submitted during these periods should have been excluded from the measurement. BellSouth implemented a program coding change in September to exclude these LSRs from this measure.

With the May 2001, data month, BellSouth was directed to change the time stamp identification for the start and complete times of the interval for this measurement from the Local Exchange Ordering (LEO) System to the CLEC ordering interface system (TAG or EDI). However, with this change, BellSouth is currently unable to identify multiple issues of the same version of LSRs that have been rejected (fatal rejects). These rejected LSRs should be excluded from the measurement. If there are multiple issues of the same version, the measure currently calculates the interval from the initial issue to the final issue of the LSR returned to the CLEC, Reject or FOC. Consequently, BellSouth's performance level is inappropriately understated. BellSouth is currently working to determine a fix for this issue.

Reject Interval / UNE ISDN / Partially Electronic (B.1.7.6) (September/October)

There were only three LSRs rejected for this sub-metric in September and one rejected LSR in October 2001. The small universe of orders for these months does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in August 2001.

Reject Interval / Line Sharing / Partially Electronic (B.1.7.7) (October)

There were only eleven LSRs rejected for this sub-metric in October 2001. The small universe of orders for the month does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in August and September 2001.

Reject Interval / 2w Analog Loop Non-Design / Partially Electronic (B.1.6.9/B.1.7.9) (September/October)

In September, BellSouth met the 10-hour benchmark interval for 66 of the 78 or 84.62% of the rejected LSRs in this sub-metric. Normal rounding convention would indicate that there is no significant difference between the CLEC result and the 85% benchmark. In October 2001, BellSouth met the benchmark interval for 123 of the 146 rejected LSRs – only one LSR short of

meeting the benchmark for the sub-metric for the month. BellSouth met the 10-hour benchmark for this sub-metric in August 2001.

Reject Interval / 2w Analog Loop w/LNP Design / Partially Electronic (B.1.7.12) (September)

BellSouth met the benchmark for 172 of the 203 or 84.73% of the LSRs rejected in this sub-metric for September 2001. Normal rounding convention would indicate that there is no significant difference between the CLEC result and the 85% benchmark. BellSouth met the benchmark for this sub-metric in August and October 2001.

Reject Interval / 2w Analog Loop w/LNP Non-Design / Partially Electronic (B.1.6.13/B.1.7.13) (August/October)

BellSouth met the 10-hour period for 791 (84.5%) of the 936 LSRs rejected for this sub-metric in August 2001. This was only 5 LSRs short (0.5%) of the number required to meet the benchmark for the overall sub-metric for the month. In October 2001, BellSouth met the benchmark for 376 of the 460 rejected LSRs for this sub-metric. BellSouth met the 18-hour benchmark for this sub-metric in September 2001.

FOC Timeliness

For LSRs submitted electronically, the benchmark is 95% of the FOCs returned within 3 hours. BellSouth met the benchmark interval for 98%, 99%

and 99% of the electronically submitted LSRs in August, September and October 2001, respectively. For partially mechanized LSRs, the benchmark is 85% of FOCs returned within 10 hours. BellSouth met the benchmark for 95%, 95% and 94% of partially electronic FOCs in August, September and October 2001, respectively. For LSRs submitted manually, the benchmark is 85% returned within 36 hours. BellSouth met the benchmark interval for 99%, 98% and 99% of the manual LSRs submitted in August, September and October 2001, respectively. The sub-metrics that did not meet the benchmark in August, September and /or October 2001 are as follows:

FOC Timeliness / xDSL / Electronic (B.1.9.5) (August/September/October)

BellSouth met the benchmark for 644 of the 774 LSRs that received a FOC in August, for 147 of the 160 FOCs for this sub-metric in September and for 211 of the 223 FOCs in October 2001. BellSouth is conducting a detailed root cause analysis of the process for electronic ordering. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems. For further information, see the explanation included with the electronic reject interval measurement.

FOC Timeliness / 2w Analog Loop w/LNP Design / Electronic (B.1.9.12) (August)

BellSouth met the benchmark for 50 of the 53 LSRs in August that received a FOC for this sub-metric. BellSouth is conducting a detailed root cause analysis of the process for electronic ordering. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems. For further information, see the explanation included with the electronic reject interval measurement, item B.1.4.x. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC Timeliness / xDSL / Partially Electronic (B.1.12.5) (August)

BellSouth met the 10-hour benchmark for 39 of the 47 FOCs returned in August 2001. BellSouth fell just one order short of satisfying the overall benchmark for the sub-metric. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC Timeliness / Other Design / Partially Electronic (B.1.12.14) (October)

BellSouth met the 10-hour benchmark interval for 117 of the 146 FOCs returned for this sub-metric in October 2001. BellSouth met the benchmark for this sub-metric in August and September 2001.

FOC Timeliness / 2w Analog Loop w/INP Design / Manual (B.1.13.10) (October)

BellSouth met the benchmark interval for 5 of the 6 FOCs returned for this sub-metric in October 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison.

FOC & Reject Response Completeness and FOC & Reject Response Completeness (Multiple Responses) Measures

BellSouth determined that the coding for the FOC & Reject Completeness and FOC & Reject Response Completeness (Multiple Responses) measures failed to include rejections that were classified as "auto clarifications." BellSouth has rewritten the code to correct this problem. Effective with the Exhibit update for September data, the program coding was corrected for all the FOC & Reject Completeness sub-metrics for Checklist Item No. 2, UNE Loop products except for: xDSL, 2w Analog Loop w/INP Design, 2w Analog Loop w/INP Non-Design, 2w Analog Loop w/LNP Design, 2w Analog Loop w/LNP Non-Design, INP (Standalone) and LNP (Standalone). The corrected coding for these measures was implemented and effective with the October data. The individual sub-metrics with corrected coding that missed the required benchmarks in September and/or October 2001 will be addressed separately following the next section. BellSouth did not meet the benchmark in August and/or September 2001 for the FOC and Reject Response Completeness and FOC & Reject Response Completeness (Multiple Responses) metrics listed below:

FOC & Reject Response Completeness / xDSL / Electronic (B.1.14.5) (August/September)

FOC & Reject Response Completeness / ISDN Loop / Electronic (B.1.14.6) (August)

FOC & Reject Response Completeness / 2w Analog Loop Non Design / Electronic (B.1.14.9) (August)

FOC & Reject Response Completeness / xDSL / Partial Electronic (B.1.15.5) (August/September)

FOC & Reject Response Completeness / Switch Ports / Manual (B.1.16.1) (August)

FOC & Reject Response Completeness / Local Interoffice Transport / Manual (B.1.16.2) (August)

FOC & Reject Response Completeness / xDSL / Manual (B.1.16.5) (August/September)

FOC & Reject Response Completeness / Line Sharing / Manual (B.1.16.7) (August)

FOC & Reject Response Completeness / 2w Analog Loop Design / Manual (B.1.16.8) (August)

FOC & Reject Response Completeness / 2w Analog Loop Non-Design / Manual (B.1.16.9) (August)

FOC & Reject Response Completeness / 2w Analog Loop w/INP Design / Manual (B.1.16.10) (August)

FOC & Reject Response Completeness / Other Design / Manual (B.1.16.14) (August)

FOC & Reject Response Completeness (Multiple Responses) / Line Sharing / Electronic (B.1.17.7) (August)

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Electronic (B.1.17.8) (August)

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non-Design / Electronic (B.1.17.9) (August)

FOC & Reject Response Completeness (Multiple Responses) / Other Design / Electronic (B.1.17.14) (August)

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / Partial Electronic (B.1.18.3) (August)

FOC & Reject Response Completeness (Multiple Responses) / xDSL / Partial Electronic (B.1.18.5) (August)

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Partial Electronic (B.1.18.8) (August)

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non-Design / Partial Electronic (B.1.18.9) (August)

FOC & Reject Response Completeness (Multiple Responses) / Other Design / Partial Electronic (B.1.18.14) (August)

FOC & Reject Response Completeness (Multiple Responses) / Local Interoffice Transport / Manual (B.1.19.2) (August)

FOC & Reject Response Completeness (Multiple Responses) / xDSL / Manual (B.1.19.5) (August/September)
FOC & Reject Response Completeness (Multiple Responses) / ISDN Loop / Manual (B.1.19.6) (August)
FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Manual (B.1.19.8) (August)
FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non-Design / Manual (B.1.19.9) (August)
FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/INP Design / Manual (B.1.19.10) (August/September)
FOC & Reject Response Completeness (Multiple Responses) / Other Design / Manual (B.1.19.14) (August)

BellSouth determined that the coding for the FOC & Reject Completeness and FOC & Reject Response Completeness (Multiple Responses) measures failed to include rejections that were classified as "auto clarifications." BellSouth has rewritten the code to correct this problem. The coding changes were implemented for some products in August and for the remainder of the products in September. The sub-metric "misses" listed above were for operations prior to the implementation of the coding modifications.

Effective with October 2001 data, each sub-metric in the Electronic and Partial Electronic sections have been disaggregated between LSRs submitted from the EDI and TAG systems. The following FOC & Reject Response

Completeness sub-metrics, for which the program code has been corrected, did not meet the benchmarks for September and/or October 2001:

FOC & Reject Response Completeness / xDSL / EDI / Electronic (B.1.14.5.1) (October)

There were only 10 orders for this sub-metric in October 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison.

FOC & Reject Response Completeness / xDSL / TAG / Electronic (B.1.14.5.2) (October)

BellSouth met the benchmark standard for 325 of the 390 responses for this sub-metric in October 2001. The 95% benchmark required that the criteria be met for 371 of the 390 responses. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / xDSL / TAG / Partial Electronic (B.1.15.5.2) (October)

BellSouth met the benchmark standard for 20 of the 43 responses for this sub-metric in October 2001. The 95% benchmark required that the criteria be met for 41 of the 43 responses. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / Local Interoffice Transport / Manual (B.1.16.2) (October)

BellSouth met the benchmark standard for 57 of the 62 responses for this sub-metric in October 2001. The 95% benchmark required that the criteria be met for 59 of the 62 responses. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / Combo (Loop & Port) / Manual (B.1.16.3) (October)

BellSouth met the benchmark standard for 812 of the 859 responses for this sub-metric in October 2001. The 95% benchmark required that the criteria be met for 817 of the 859 responses. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / Line Sharing / Manual (B.1.16.7) (September/October)

BellSouth met the benchmark for 192 of the 203 or 94.56% of the orders for this sub-metric in September 2001. Normal rounding convention would indicate that there was not a significant difference between the CLEC result and the 95% benchmark for this sub-metric in September. BellSouth met the benchmark standard for 142 of the 153 responses for this sub-metric in October 2001. The 95% benchmark required that the criteria be met for 146

of the 153 responses. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / 2w Analog Loop Design / Manual (B.1.16.8) (September)

BellSouth met the benchmark for 122 of the 130 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 124 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / 2w Analog Loop Non-Design / Manual (B.1.16.9) (September/October)

BellSouth met the benchmark for 861 of the 928 orders for this sub-metric in September and for 1,275 of the 1,378 responses in October 2001. The 95% benchmark set a requirement of 882 orders for September and for 1,310 orders in October based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / Other Design / Manual (B.1.16.14) (October)

BellSouth met the benchmark standard for 410 of the 441 responses for this sub-metric in October 2001. The 95% benchmark required that the criteria be met for 419 of the 441 responses. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / Electronic (B.1.17.3) (September)

BellSouth met the benchmark for 6,459 of the 7,056 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 6,704 of the 7,056 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / EDI / Electronic (B.1.17.3.1) (October)

BellSouth met the benchmark for 154 of the 237 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 226 of the 237 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / TAG / Electronic (B.1.17.3.2) (October)

BellSouth met the benchmark for 8,765 of the 9,548 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 9,071 of the 9,548 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / UNE ISDN / TAG / Electronic (B.1.17.6.2) (October)

There were only 10 orders for this sub-metric in October 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison.

FOC & Reject Response Completeness (Multiple Responses) / Line Sharing / TAG / Electronic (B.1.17.7.2) (October)

BellSouth met the benchmark for 74 of the 78 (94.9%) orders for this sub-metric in September 2001. Normal rounding convention would indicate that there was not a significant difference between the CLEC result and the 95% benchmark for this sub-metric in October.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Electronic (B.1.17.8) (September)

BellSouth met the benchmark for 342 of the 445 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 423 of the 445

orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / EDI / Electronic (B.1.17.8.1) (October)

BellSouth met the benchmark for 180 of the 232 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 221 of the 232 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non-Design / TAG / Electronic (B.1.17.9.2) (October)

BellSouth met the benchmark for 495 of the 531 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 505 of the 531 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / Electronic (B.1.17.14) (September)

BellSouth met the benchmark for 77 of the 115 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 110 of the 115 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / EDI / Electronic (B.1.17.14.1) (October)

BellSouth met the benchmark for 10 of the 17 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of all 17 of the 17 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / TAG / Electronic (B.1.17.14.2) (October)

BellSouth met the benchmark for 179 of the 230 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 219 of the 230 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / Electronic (B.1.17.15) (September)

BellSouth met the benchmark for 1,513 of the 3,193 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 3,034 of the 3,193 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / EDI / Electronic (B.1.17.15.1) (October)

BellSouth met the benchmark for 3,620 of the 6,900 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 6,555 of the 6,900 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / TAG / Electronic (B.1.17.15.2) (October)

BellSouth met the benchmark for 744 of the 947 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 900 of the 947 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / Partial Electronic (B.1.18.3) (September)

BellSouth met the benchmark for 3,692 of the 4,018 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 3,818 of the 4,018 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / EDI / Partial Electronic (B.1.18.3.1) (October)

BellSouth met the benchmark for 232 of the 255 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 243 of the 255 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / TAG / Partial Electronic (B.1.18.3.2) (October)

BellSouth met the benchmark for 5,610 of the 6,058 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 5,756 of the 6,058 orders based on the number of orders for this sub-metric. BellSouth

continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Line Sharing / TAG / Partial Electronic (B.1.18.7.2) (October)

BellSouth met the benchmark for 59 of the 63 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 60 of the 63 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Partial Electronic (B.1.18.8) (September)

BellSouth met the benchmark for 348 of the 403 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 383 of the 403 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / EDI / Partial Electronic (B.1.18.8.1) (October)

BellSouth met the benchmark for 170 of the 184 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 175 of the 184

orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / TAG / Partial Electronic (B.1.18.8.2) (October)

BellSouth met the benchmark for 120 of the 133 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 127 of the 133 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non-Design / TAG / Partial Electronic (B.1.18.9.2) (October)

BellSouth met the benchmark for 794 of the 847 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 805 of the 847 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Design / EDI / Partial Electronic (B.1.18.12.1) (October)

BellSouth met the benchmark for 561 of the 598 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 569 of the 598 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Design / TAG / Partial Electronic (B.1.18.12.2) (October)

BellSouth met the benchmark for 219 of the 231 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 220 of the 231 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Non-Design / EDI / Partial Electronic (B.1.18.13.1) (October)

There were only 3 orders for this sub-metric in October 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / Partial Electronic (B.1.18.14) (September)

BellSouth met the benchmark for 89 of the 119 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 114 of the 119 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / EDI / Partial Electronic (B.1.18.14.1) (October)

BellSouth met the benchmark for 24 of the 26 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 25 of the 26 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / TAG / Partial Electronic (B.1.18.14.2) (October)

BellSouth met the benchmark for 148 of the 183 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 174 of the 183 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / Partial Electronic (B.1.18.15) (September)

BellSouth met the benchmark for 1,592 of the 1,688 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 1,604 of the 1,688 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / EDI / Partial Electronic (B.1.18.15.1) (October)

BellSouth met the benchmark for 1,801 of the 1,958 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 1,851 of the 1,958 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Local Interoffice Transport / Manual (B.1.19.2) (September/October)

BellSouth met the benchmark for 37 of the 41 orders for this sub-metric in September and for 46 of the 57 orders in October 2001. The 95% benchmark set a requirement of 39 of the 41 orders in September and for 55 of the 57 orders in October based on the number of orders for this sub-metric.

BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / Manual (B.1.19.3) (September/October)

BellSouth met the benchmark for 1,241 of the 1,334 orders for this sub-metric in September and for 757 of the 812 orders in October 2001. The 95% benchmark set a requirement of 1,268 of the 1,334 orders in September and for 772 of the 812 orders in October based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / ISDN Loop / Manual (B.1.19.6) (September)

BellSouth met the benchmark for 452 of the 485 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 461 of the 485 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness (Multiple Responses) / Line Sharing / Manual (B.1.19.7) (September)

BellSouth met the benchmark for 182 of the 192 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 183 of the 192 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Manual (B.1.19.8) (September/October)

BellSouth met the benchmark for 115 of the 122 orders for this sub-metric in September and for 193 of the 204 orders in October 2001. The 95% benchmark set a requirement of 116 of the 122 orders in September and for 194 of the 204 orders in October based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non-Design / Manual (B.1.19.9) (September/October)

BellSouth met the benchmark for 783 of the 815 orders for this sub-metric in September and for 1,179 of the 1,275 orders in October 2001. The 95% benchmark set a requirement of 817 of the 815 orders in September and for 1,212 of the 1,275 orders in October based on the number of orders for this

sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/INP Design / Manual (B.1.19.10) (October)

There were only 6 orders for this sub-metric in October 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Design / Manual (B.1.19.12) (October)

BellSouth met the benchmark for 265 of the 302 orders for this sub-metric in October 2001. The 95% benchmark set a requirement of 287 of the 302 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in August and September 2001.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Non-Design / Manual (B.1.19.13) (October)

BellSouth met the benchmark for 212 of the 244 orders for this sub-metric in October 2001. The 95% benchmark set a requirement of 232 of the 244 orders based on the number of orders for this sub-metric. BellSouth

continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in August and September 2001.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / Manual (B.1.19.14) (September/October)

BellSouth met the benchmark for 361 of the 395 orders for this sub-metric in September and for 375 of the 410 orders in October 2001. The 95% benchmark set a requirement of 376 of the 395 orders in September and for 390 of the 410 orders in October based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / LNP (Standalone) / Manual (B.1.19.17) (October)

BellSouth met the benchmark for 924 of the 990 orders for this sub-metric in October 2001. The 95% benchmark set a requirement of 941 of the 990 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in August and September 2001.

Flow-Through

Attachment 1E, Items F.1.1 - F.1.3, shows Flow-Through data disaggregated by customer type and for the Summary/Aggregate. Detailed flow-through results for individual CLECs are included in Attachment 2E. The following table shows the Regional Flow-Through results for August, September and October 2001 as compared with the Interim SQM benchmarks.

% Flow-through Service Requests (F.1.1.1 – F.1.3.4)

Customer Type	August 2001	September 2001	October 2001	Benchmark
Residence	90.86%	90.39%	89.40%	95%
Business	72.14%	68.47%	70.17%	90%
UNE	80.82%	79.33%	76.74%	85%
LNP	84.40%	86.96%	89.09%	85%

The August Flow Through results have been modified to include an adjustment for CLEC orders that improperly fell out and were reflected as Planned Manual Fallout (See Revised Attachment 2C filed on November 28, 2001). This adjustment showed orders clarified back to the CLECs as CLEC Caused Fallout and all other LSRs in this category as BellSouth Caused Fallout. In July new computer code to include "Dummy FOCs" in the Flow Through Report was added. Dummy FOCs occur when a CLEC submits an LSR supplement to cancel an existing LSR before BellSouth returns a FOC or Reject message on the original LSR. Finally, new computer code was

implemented in August to more accurately account for "post-FOC" Service Orders that require manual handling to pass downstream system edits. These orders should in fact be counted as "Issued SO's" in accordance with the SQM, but the computer programming was in error and was corrected. The overall result for all changes was that the August Flow-Through results for aggregate, residence, business and UNE metrics were reduced with these changes, as reflected above.

Business flow-through rates are well below the 90% objective. Business LSRs are more complex than the typical LSRs and, as a result, there is a greater probability for error. For example, an LSR requesting 10 lines with series completion hunting that are located over multiple floors and have a variation of features on the lines presents many more opportunities for system mismatches than one that adds just lines and features.

BellSouth has established a Flow-Through Improvement Program Management process that includes seven different internal organizations. Ongoing analysis is being done to determine trends and identify flow-through problems. To date, fifteen system enhancements have been identified and are targeted for Encore releases. Three of the enhancements were implemented in August. The remainder of the enhancements are scheduled for release between October 2001 and January 2002.

2. UNE Provisioning Measures

BellSouth met 86% of the overall UNE Provisioning measurements in the month of August, 87% of these measurements in September and 87% in October 2001.

The following sub-metrics did not meet the applicable retail analogues in the months of August, September and/or October 2001:

Order Completion Interval / Combo (Loop & Port) / < 10 Circuits / Switch Based Orders (B.2.1.3.1.3) (September)

This sub-metric is a further disaggregation of Item B.2.1.3.1.2. The completion interval difference between the CLEC result and the result for the BellSouth retail analogue for this sub-metric was only 0.01 days. Both measures were approximately one-third day. This indicates virtually identical service for both the CLECs and the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in August and October 2001.

Order Completion Interval / Combo Other / < 10 Circuits / Dispatch (B.2.1.4.1.1) (October)

The primary factor for the miss in this sub-metric is that the standard installation interval for this product is 10 days. This is much longer than for the retail analogue product. Even though the committed dates to the customer are being met, the intervals are longer than for the retail analogue

product. There was no CLEC activity for this sub-metric in either August or September 2001.

Order Completion Interval / Other Non-Design / < 10 Circuits / Dispatch (B.2.1.15.1.1) (October)

The average order completion interval for CLEC orders in this sub-metric for October was 4.29 days compared to an average of 3.81 days for the retail analogue. The "standard" offered completion interval for this sub-metric is longer than for the retail analogue it is compared against. Nevertheless, the difference of less than one half day, on average, does not hinder the CLECs' ability to compete in this area. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Order Completion Interval / Other Non-Design / < 10 Circuits / Non-Dispatch (B.2.1.15.1.2) (August)

In August 2001, the average OCI for this sub-metric was 3.79 days for CLECs compared to 0.82 days for the retail analogue. Ten of the orders in August should have received an "L" code due to customer requested extended intervals or customer caused missed installation appointments. Also, the "standard" offered completion interval for this sub-metric is longer than for the retail analogue it is compared against. BellSouth met the retail analogue for this sub-metric in September and October 2001.

Order Completion Interval / Other Non-Design / >= 10 Circuits / Dispatch (B.2.1.15.2.1) (August)

There were only a total of four orders completed in this sub-metric in August 2001. This small universe of orders does not provide a statistically conclusive comparison with the retail analogue. There was no CLEC activity for this sub-metric in September 2001. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Jeopardies / Other Non-Design (B.2.5.15) (August/September/October)

There were a total of 29 jeopardies issued for the 916 orders that were scheduled for this sub-metric in August, 3 jeopardies issued for the 119 orders scheduled for September and 12 jeopardies issued for the 288 orders scheduled for October 2001. While the data indicates that BellSouth placed a higher percentage of CLEC orders in jeopardy status, all but 11 of the orders placed in jeopardy in August and all of the jeopardy orders in September were actually worked on time. There was only one missed installation appointment resulting from the jeopardy orders in October.

% Jeopardy Notice Interval >= 48 hours / Combo (Loop & Port) / < 10 Circuits (B.2.10.3) (August/September)

The calculations for this measure have been determined to be incorrect. A portion of the coding modifications required to correct this problem were implemented in September 2001. BellSouth is continuing to prepare and test

the remainder of the modifications necessary to correct the calculations for this measure.

% Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits / Non-Dispatch (B.2.18.3.1.2) (August/September/October)

BellSouth missed 38 of the 12,462 scheduled appointments in this sub-metric for August, missed 25 of the 9,659 appointments for September and missed 29 of the 10,375 appointments for October 2001. BellSouth met over 99% of the scheduled appointments for both retail and CLEC orders in this sub-metric for all three months. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

% Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits / Dispatch In (B.2.18.3.1.4) (August/September/October)

This is a further disaggregation of Item B.2.18.3.1.2, above. BellSouth missed 38 of the 6,812 appointments in this sub-metric scheduled in August, missed 25 of the 4,091 appointments scheduled in September and missed 29 of the 4,612 appointments scheduled in October 2001. BellSouth completed 99.3% or more of the appointments as scheduled in August, September and October.

% Missed Installation Appointments / Combo (Loop & Port) / >= 10 Circuits / Non-Dispatch (B.2.18.3.2.2) (August)

There were only seven orders scheduled for this sub-metric in August 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. There was no CLEC activity for this sub-metric in September 2001. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Missed Installation Appointments / Combo (Loop & Port) / >= 10 Circuits / Dispatch In (B.2.18.3.2.4) (August)

There were only three orders scheduled for this sub-metric in August 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. There was no CLEC activity for this sub-metric in September 2001. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Missed Installation Appointments / Combo Other / < 10 Circuits / Dispatch (B.2.18.4.1.1) (October)

BellSouth missed four of the thirty-seven installation appointments scheduled for this sub-metric in October. None of these appointment misses resulted in held orders. No systemic installation issues or patterns were identified for these missed appointments. There was no CLEC activity for this sub-metric in either August or September 2001.

% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / >= 10 Circuits / Dispatch (B.2.19.3.2.1) (September)

There were five troubles reported for the twenty-one orders completed in the 30 days prior to September for this sub-metric. No systemic problems were identified for this small number of troubles. BellSouth met or exceeded the retail analogue for this sub-metric in August and October 2001.

% Provisioning Troubles w/i 30 Days / Other Design / < 10 Circuits / Dispatch (B.2.19.14.1.1) (August/September/October)

There were 13 troubles reported for the 192 orders that completed in the 30 days prior to August, 44 troubles reported for the 725 orders completed in the 30 days prior to September and 10 troubles reported for the 104 orders completed in the 30 days prior to October 2001 for this sub-metric. Three of the August trouble reports were closed as "no trouble found," and four troubles were for the same installation. In September, 9 of the trouble

reports, or 21%, were closed as "no trouble found." In October, one of the troubles was closed as "no trouble found." The remainder of the October troubles were for various facility and central office problems with no patterns or systemic issues identified.

% Provisioning Troubles w/i 30 Days / Other Design / >= 10 Circuits / Dispatch (B.2.19.14.2.1) (September/October)

There were only ten orders completed for this sub-metric in the 30 days prior to September and only one order completed in the 30 days prior to October 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in August 2001.

Average Completion Notice Interval / Combo (Loop & Port) / < 10 Circuits / Dispatch-In (B.2.21.3.1.4) (September)

The root cause analysis of this measure indicated that the only differences between the performance between BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to

resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLECs orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results. BellSouth met the retail analogue comparison for this sub-metric in August and October 2001.

Service Order Accuracy / Design (Specials) / < 10 Circuits / Dispatch (B.2.34.1.1.1) (August/October)

BellSouth met the standard for 86 of the 108 orders reviewed in this sub-metric for August and for 36 of the 38 orders reviewed in October 2001. The 95% benchmark set a requirement of 103 orders for August and 39 orders for October based on the quantity of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September 2001.

Service Order Accuracy / Design (Specials) / < 10 Circuits / Non-Dispatch (B.2.34.1.1.2) (August)

BellSouth met the standard for 88 of the 127 orders reviewed in this sub-metric for August 2001. The 95% benchmark set a requirement of 121 orders in August based on the quantity of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September and October 2001.

Service Order Accuracy / Design (Specials) / >= 10 Circuits / Non-Dispatch (B.2.34.1.2.2) (August)

There were only two orders reviewed for this sub-metric in August 2001. The small universe for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in September 2001. There were no CLEC orders reviewed for this sub-metric in October 2001.

Service Order Accuracy / Loops Non-Design / < 10 Circuits / Dispatch (B.2.34.2.1.1) (August/September/October)

BellSouth met the standard for 14 of the 20 orders reviewed for this sub-metric in August, for 23 of the 28 orders reviewed in September and for 21 of the 32 orders reviewed in October 2001. The 95% benchmark set a requirement of 19 of the 20 orders in August, 27 of the 28 orders in September and 31 of the 32 orders in October based on the quantity of orders

in the sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Loops Non-Design / < 10 Circuits / Non-Dispatch (B.2.34.2.1.2) (August/September/October)

BellSouth met the standard for 228 of the 293 orders reviewed in this sub-metric for August, for 120 of the 200 orders reviewed in September and for 128 of the 188 orders reviewed in October 2001. The 95% benchmark set a requirement of 279 orders for August, for 190 orders for September and for 179 orders in October based on the quantity of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Loops Non-Design / >= 10 Circuits / Dispatch (B.2.34.2.2.1) (August)

There were only three orders reviewed in this sub-metric for August 2001. Such a small universe does not produce a statistically conclusive benchmark comparison. There was no CLEC activity for this sub-metric in September 2001. BellSouth met or exceeded the benchmark for this sub-metric in October 2001.

Service Order Accuracy / Loops Non-Design / >= 10 Circuits / Non-Dispatch (B.2.34.2.2.2) (August/September/October)

There were only 9 orders reviewed for this sub-metric in August, 4 orders reviewed in September and 11 orders reviewed in October 2001. The small universe of orders for this sub-metric combined with the 95% benchmark required that all orders reviewed in each month be trouble free. A problem with any order would cause a miss for the entire sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

3. UNE Maintenance and Repair (M&R) Measures

BellSouth met the applicable performance standard for 74% in August, 90% in September and 87% in October 2001 of the overall UNE M&R measurements. The sub-metrics that did not meet the fixed critical value for this checklist item in August, September and/or October are as follows:

% Missed Repair Appointments / Combo (Loop & Port / Non-Dispatch (B.3.1.3.2) (September)

BellSouth completed 635 of the 662 repair appointments (96%) as scheduled for this sub-metric in September 2001. Eleven of the twenty-seven missed appointments were orders that were grouped together for one customer for the same trouble. Even though the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, BellSouth's actual performance for both CLECs and its own retail operations is at a high level. From a practical point of view, the CLECs'

ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the retail analogue comparison. BellSouth met the retail analogue comparison for this sub-metric in August and October 2001.

% Missed Repair Appointments / Other Design / Dispatch (B.3.1.10.1) (August)

BellSouth missed 2 of the 21 repair appointments scheduled for this sub-metric in August 2001. No systemic problems were identified for the 2 appointments missed in August. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Missed Repair Appointments / Other Design / Non-Dispatch (B.3.1.10.2) (August/September)

BellSouth missed 1 of the 17 repair appointments scheduled for this sub-metric in August and 1 of the 11 appointments scheduled for September 2001. No systemic problems were identified for either of the appointments missed in August or September. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Missed Repair Appointments / Other Non-Design / Non-Dispatch (B.3.1.11.2) (August)

BellSouth missed 4 of the 74 repair appointments scheduled for this sub-metric in August 2001. No systemic problems were identified for the four appointments missed in August. BellSouth met or exceeded the retail analogue for this sub-metric in September and October 2001.

Customer Trouble Report Rate / Combo Other / Dispatch (B.3.2.4.1) (September/October)

Over 96% of the lines in service for this sub-metric for both CLECs and the retail analogue provided trouble free service in September and October 2001. Of the 31 troubles reported for this sub-metric in September, 5 (16%) were closed as "no trouble found." In October, 8 (18%) of the 45 trouble reports were closed as "no trouble found." Major emphasis is being placed on improving field documentation of test results during the closeout process. BellSouth met or exceeded the retail analogue for this sub-metric in August 2001.

Customer Trouble Report Rate / Combo Other / Non-Dispatch (B.3.2.4.2) (October)

There were 35 troubles reported for the 1,317 lines in service for this sub-metric in October. Both the CLECs and BellSouth retail had over 97% trouble free service for the month. Of the 35 October trouble reports for this sub-metric, 14 (40%) were closed as "no trouble found." With the exclusion of these TOK/FOK reports, BellSouth would have met the retail analogue

comparison for October. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Customer Trouble Report Rate / Other Design / Dispatch (B.3.2.10.1) (August/October)

The difference between the retail analogue and the CLEC aggregate was 1% or less in both August and October 2001. Both the CLECs and BellSouth retail had greater than 98% trouble free service for all in service lines in this sub-metric in both months. In August and October, 48% and 14%, respectively, of the trouble reports for this sub-metric were closed as "no trouble found." From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in September 2001.

Customer Trouble Report Rate / Other Design / Non-Dispatch (B.3.2.10.2) (August)

The difference between the retail analogue and the CLEC aggregate was less than 1% for this sub-metric in August 2001. Both the CLECs and BellSouth retail had greater than 98% trouble free service for all in service lines in this sub-metric. In August, 7 of the 17 troubles reported for this sub-metric were associated with a conversion project for one CLEC. No patterns or systemic

issues were identified for the remaining reports. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Customer Trouble Report Rate / Other Non-Design / Dispatch (B.3.2.11.1) (August/September/October)

There were a total of 71 trouble reports for the 702 in service lines for this sub-metric in August, 67 trouble reports for the 697 lines in service in September and 49 trouble reports for the 688 lines in service in October 2001. In August, 16% of the troubles were either caused by damaged cable facilities or were closed as "no trouble found." In September, 33 of the 67 total trouble reports (49%), and in October, 34 of the 49 reports (69%) were identified as being BellSouth customers rather than CLEC customers. Of the remaining 34 September reports, 17 reports (50%) were from the same customer for the same trouble incident. There were no trends identified in an analysis of the remaining 15 October reports. Continuing analysis is underway to determine if any systemic issues exist with this sub-metric.

Customer Trouble Report Rate / Other Non-Design / Non-Dispatch (B.3.2.11.2) (August/September/October)

There were a total of 71 troubles reports for the 702 in service lines for this sub-metric in August, 45 troubles reported for the 697 lines in service in September and 28 troubles reported for the 688 in service lines for October 2001. An analysis revealed that 42 of the 71 trouble reports (59%) for

August, 30 of the 45 reports (67%) for September and 17 of the 28 trouble reports (61%) for October were closed out as "no trouble found," or over half of the troubles reported had minimal impact on the end-user customer. Continuing analysis is underway to determine any systemic issues with this sub-metric.

% Repeat Troubles within 30 Days / Combo Other / Dispatch (B.3.4.4.1) (August/September)

There were 11 repeat trouble reports for this sub-metric in August and 13 repeat troubles in September 2001. BellSouth is currently investigating this sub-metric to determine if all orders shown as repeats actually had trouble reports within the previous 30 days. Three of the August reports were for the same customer due to an intermittent trouble. Five of the thirteen repeat reports in September should have been classified as "information only" and not counted as a repeat report, and three of the remaining reports were closed as 'no trouble found." The other reports revealed no patterns or systemic issues. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

Out of Service > 24 Hours / Other Design / Dispatch (B.3.5.10.1) (August)

In August 2001, only 2 repair orders were out of service longer than 24 hours of the 21 total repair orders for this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Out of Service > 24 hours / Other Design / Non-Dispatch (B.3.5.10.2) (August/September)

In August, only 1 of the 17 repair orders scheduled for this sub-metric was out of service longer than 24 hours. In September, 1 of the 11 repair orders was out to service longer than 24 hours. No systemic problems were identified for either of these repair orders. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

Out of Service > 24 Hours / Other Non-Design / Dispatch (B.3.5.11.1) (October)

14 of the 37 repair appointments scheduled for this sub-metric in October 2001 were out of service longer than 24 hours. Of these 14 trouble reports, 7 were identified as BST customers rather than CLEC customers. Of the remaining 7 CLEC reports, 6 met the offered commitment repair interval (4 of the 6 were taken on Friday or Saturday and scheduled due for Monday). BellSouth met the retail analogue comparison for this sub-metric for August and September 2001.

4. Other UNE Measures

Pre-Ordering

Service Inquiry for xDSL loops (F.3.1.1), Loop Makeup Manual (F.2.1) and Loop Makeup Electronic (F.2.2) are included in the Pre-Ordering measurements. All measures met the established benchmarks for August 2001. The sub-metrics that did not meet the benchmarks in September and October 2001 are as follows:

Loop Makeup Inquiry (Manual) (F.2.1) (October)

BellSouth met the 3-business day benchmark interval for 45 of the 48 inquiries submitted in October 2001. This was one order short of the 46 required by the 95% benchmark. No ordering process issues were identified for the longer interval orders.

Service Inquiry with Firm Order / xDSL (F.3.1.1) (September)

BellSouth met 6 of the 7 inquiries within the 5-day interval in September 2001. The 95% benchmark for this quantity of orders required all 7 to be returned in the benchmark period in September. BellSouth met the benchmark for this sub-metric in August and October 2001.

The remainder of the UNE measurements for which BellSouth did not meet the applicable analogue or benchmark in August, September and/or October 2001 is as follows:

Operations Support Systems (OSS)

The OSS/Pre-Ordering measures for which BellSouth did not meet the benchmark/retail analogue in August, September and/or October 2001 were:

Average Response Interval / CRIS / Region (D.2.4.1.1)
(August/September/October)

The average response interval for this sub-metric is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. The average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation but exceeded both the less than 10 and greater than 10 seconds responses. For the 4-second interval, there was only approximately 1% difference between the CLEC responses as compared with the retail analogue in all three months. Both the CLECs and the retail analogue received approximately 99% within the less than 10 second response interval. Similarly, for the greater than 10 seconds interval measure, the CLECs and the BellSouth retail analogue received approximately 1% of responses in over 10 seconds. These very small differences in response intervals indicate equivalent service levels for the CLECs and BellSouth retail.

Average Response Interval / LMOS / Region (D.2.4.4.1, D.2.4.4.2, D.2.4.4.3)
(August/September/October)

The average response intervals for these sub-metrics are measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. For all three measurements, the results were virtually identical in August and September, with all the measures being less than 1% apart. In October, the difference in the less than 4-second interval responses was about 1.5%, while the differences in the less than 10-second and greater than 10-second interval responses were less than 0.5%. These results indicate virtually equivalent service levels for both the CLECs and BellSouth retail.

Average Response Interval / LMOSupd / Region (D.2.4.5.1, D.2.4.5.2, D.2.4.5.3) (August/September/October)

The average response interval for this sub-metric is measured in three separate disaggregations. The percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. For each of the three sub-metrics, there was less than a 3% difference in the responses received by the CLECs and BellSouth retail in each month. Differences of about 4%, or less, for all of these intervals indicate virtually equivalent service levels for both the CLECs and BellSouth retail.

Average Response Interval / LNP/ Region (D.2.4.6.1) (August/October)

Average Response Interval / LNP/ Region (D.2.4.6.2, D.2.4.6.3) (September)

The average response interval for this measurement is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In August and October, the average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation but exceeded both the less than 10 and greater than 10 seconds responses. In August, September and October 2001, both the CLECs and BellSouth retail received over 99.4% of responses in less than 4 seconds and less than 0.2% in more than 10 seconds. The less than one-half percent difference for these intervals indicates virtually equivalent service levels for the CLECs and BellSouth retail.

Average Response Interval / MARCH / Region (D.2.4.7.1, D.2.4.7.2, D.2.4.7.3) (August)

The average response interval for this sub-metric is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. BellSouth missed the retail analogue comparison for this measure in August but met the retail analogue comparison for these sub-metrics in September and October 2001.

Average Response Interval / OSPCM / Region (D.2.4.8.1) (August)

Average Response Interval / OSPCM / Region (D.2.4.8.2, D.2.4.8.3) (August/September)

The average response interval for these sub-metrics is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In August and September 2001, the CLEC response intervals were 35.16% and 44.19% within 4 seconds as compared to 43.74% and 42.76%, respectively, for the retail analogue. For the less than 10 second response interval, the CLECs received 93.75% and 94.19% of their responses and the retail analogue received 97.38% and 97.18% in August and September, respectively. For the greater than 10 second response interval, the CLECs received 6.25% and 5.81% of their responses and the retail analogue received 2.62% and 2.82% in August and September, respectively. With activity levels of only 128 and 86 requests from this system for the two months, only one to five additional responses within 10 seconds would have brought the sub-metric into parity with the retail analogue. BellSouth met the retail analogue comparison for all three of these sub-metrics in October 2001.

Average Response Interval / NIW / Region (D.2.4.11.1) (August/October)

The average response interval for this sub-metric is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In both August and October, the average response interval for the CLEC

requests did not meet the retail analogue intervals for the less than 4-second disaggregation but exceeded both the less than 10 and greater than 10 seconds responses. The CLEC response intervals were 77.81% and 71.22% within 4 seconds in August and October, respectively, as compared with 79.85% and 72.73% for the retail analogue. These small differences between the CLEC and retail analogue results should not impede the CLECs' ability to compete in this area. BellSouth met the retail analogue comparison for this sub-metric in September 2001.

General – Billing

Usage Data Delivery Timeliness / Region (F.9.2) (August)

This measure tracks the percentage of usage data delivered within six days for both BellSouth retail and the CLEC aggregate. The CLECs experienced usage data delivery timeliness rates that were slightly lower than the rates for BellSouth customers during August 2001 (98.80% for BellSouth retail compared to 98.30% for CLECs). The difference in performance each month was the result of some input files being left out of the ADUF job before the files were recovered and processed. It is important to point out that the CLEC result 98.30% still provide the CLECs a meaningful opportunity to compete. BellSouth has developed a fix that should prevent this type of error from occurring in the future. The fix was implemented on September 1, 2001. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Mean Time to Deliver Usage (F.9.4) (August)

This measure compares the average number of days to deliver usage to CLECs with the BellSouth retail analogue. In August 2001, the BellSouth result was 3.37 days compared to the CLEC result of 3.60 days. The difference in the performance was the result of input files being left out of the ADUF job before the files were recovered and processed. While the CLEC measurement is slightly greater than the BellSouth results, the CLECs are provided with substantially the same opportunity to bill end users as is BellSouth. BellSouth met or exceeded the retail analogue comparison for this sub-metric in September and October 2001.

Recurring Charge Completeness / UNE (F.9.5.2) (September)

In September 2001, the result for this sub-metric was 86.34% against a benchmark of 90%. The benchmark was not met in September because of problems encountered in correcting some service order problems in a timely manner. The CLECs are provided with a meaningful opportunity to compete, as this issue does not impede the ability to serve end users. BellSouth met the retail analogue comparison for this sub-metric in August and October 2001.

Recurring Charge Completeness / Interconnection (F.9.5.3)
(August/September)

This measure tracks the ability of the ordering and billing systems to begin billing an CLEC recurring charges for local interconnection services on the next invoice after an order has "completed". A benchmark of 90% has been set as the level of performance to meet. In August and September 2001, the results for this measure were 48.13% and 38.01%, respectively. These results were negatively impacted by service orders issued to move billed amounts from one billing account to another connected with CLECs which have filed for bankruptcy. These orders were backdated several months to the date of the bankruptcy. None of these orders impacted the CLECs' total billed amounts but were issued to separate pre-bankruptcy billed amounts from post-bankruptcy amounts. The CLECs are provided with a meaningful opportunity to compete, as these issues do not impede the ability to serve end users. BellSouth met the benchmark for this sub-metric in October 2001.

Non-Recurring Charge Completeness / Interconnection (F.9.6.3)
(August/September/October)

This measure tracks the ability of the ordering and billing systems to begin billing a CLEC non-recurring charges for local interconnection services on the next invoice after an order has "completed". A benchmark of 90% has been set as the level of performance to meet. In August, September and October 2001, BellSouth's performance was 58.53%, 87.61% and 63.16%,

respectively. This measure was missed in all three months because of problems encountered in correcting service order errors in a timely manner. The differences between the benchmark and the CLEC results do not impair a CLEC's ability to support its own end users or to effect billing to those end users in any meaningful way.

General - Change Management

% Software Release Notices Sent On Time (F.10.1) (October)

Average Software Release Notice Delay Days (F.10.2) (October)

BellSouth met the specified benchmark intervals for one of the two software releases issued in October 2001. BellSouth met the benchmark intervals for all releases in August and September 2001.

% Change Management Documentation Sent On Time (F.10.3) (August)

Average Documentation Release Delay Days (F.10.5) (August)

One of the three change management documentation letters issued in August 2001 was released with less than the 30-day benchmark window. All of these changes were, however, primarily dealing with clarifications and information on existing documentation and/or business rules and did not require CLEC coding changes. There was no activity in these sub-metrics in September 2001. BellSouth met the benchmark for these measures in October 2001.

General – New Business Requests

% Quotes Provided in 10 Business Days (F.11.2.1) (September)

In September 2001, four items were inadvertently counted in this sub-metric that were not appropriate. The removal of these items would meet the benchmark requirement for September. BellSouth met this benchmark in August 2001. There was no CLEC activity for this sub-metric in October 2001.

General - Ordering

% Acknowledgement Message Timeliness / EDI (F.12.1.1) (August)

In August 2001, BellSouth returned almost 81,000 acknowledgement messages within the 30-minute benchmark period. With a 95% benchmark, almost 82,000 messages would need to meet the criteria. BellSouth met the benchmark for this sub-metric in September and October 2001.

% Acknowledgement Message Completeness / EDI (F.12.2.1) (August/September/October)

BellSouth failed to satisfy the completeness criteria for 302 of the 86,217 messages returned in August 2001. In September 2001, there were only 2 failed messages (0.003%) of the 67,850 total messages returned for the month, and there were only 18 failed messages (0.02%) of the 87,896 total messages in October 2001. A Stability Plan to improve EDI availability has been put into effect. This plan includes implementing both a manual application monitoring schedule (24 / 7) and increased mechanized

application alarms to more adequately monitor and react to application outages. The database parameters have also been adjusted to allow for maximum processing in the EDI system.

% Acknowledgement Message Completeness / TAG (F.12.2.2)

(August/September/October)

BellSouth failed to deliver 20 (0.01%) of the 199,829 messages in August, 5 (0.003%) of the 167,159 messages in September and 4 (0.002%) of the 195,248 messages in October 2001 for this sub-metric. Analysis continues to identify any issues in this process. However, such a small number of failed records have not revealed any systemic process problems.

D. CHECKLIST ITEM 4 – UNBUNDLED LOCAL LOOPS

As discussed in Checklist Item 2, Sections B.2 and B.3 of Attachment 1E provide data for provisioning and maintenance & repair measures for unbundled local loops.

For purposes of discussion in this checklist item, the local loop sub-metrics have been separated into two mode-of-entry groups, xDSL and SL1/SL2/Digital. The xDSL group includes xDSL (ADSL, HDSL, UCL), ISDN and Line Sharing sub-metrics. The SL1/SL2/Digital group includes the design and non-design 2-wire analog loops, as well as the 2-wire and 4-wire digital loop sub-metrics.

xDSL Group

1. Provisioning Measures

The xDSL group sub-metrics that did not meet the fixed critical value comparison requirements for August, September and/or October 2001 are as follows:

Order Completion Interval / Line Sharing / < 6 Circuits / Non-Dispatch (B.2.1.7.3.2) (August)

A root cause analysis for OCI for Non-Dispatch orders revealed that BellSouth was offering a 0 to 2-day interval on retail non-dispatched POTS orders, but the wholesale non-dispatched orders were receiving the same interval as "dispatched" orders. On June 2, 2001, a release was added to the due date calculator software to correct this error. However, due to problems with the software load, it had to be removed. In addition to the appointment interval issue, OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code is entered on the Service Order generated by BellSouth. "L" coded orders are excluded from the OCI metrics. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Jeopardy Notice >= 48 Hours / xDSL (B.2.10.5) (August/September)

The calculations for this measure have been determined to be incorrect. A portion of the coding modifications required to correct this problem were implemented in September 2001. BellSouth is continuing to prepare and test the remainder of the modifications necessary to correct the calculations for this measure.

% Missed Installation Appointments / Line Sharing / < 10 Circuits / Dispatch (B.2.18.7.1.1) (October)

There were only seven orders for this sub-metric in October 2001. Such a small universe does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

% Missed Installation Appointments / Line Sharing / < 10 Circuits / Non-Dispatch (B.2.18.7.1.2) (August)

There was only one missed appointment for the one hundred twenty-four scheduled orders for this sub-metric in August 2001. There was no systemic problem identified for the one missed appointment. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Provisioning Troubles within 30 Days / UNE ISDN / < 10 Circuits / Dispatch (B.2.19.6.1.1) (October)

In October, there were 24 troubles reported for orders that completed in the prior 30 days in this sub-metric. Five (21%) of the twenty-four trouble reports were closed as "no trouble found." BellSouth has implemented an improved procedure to document circuit test results in the order closeout narratives. This initiative, along with added emphasis on cooperative testing procedures, should improve the results for this sub-metric. BellSouth met the retail analogue for this sub-metric in August and September 2001.

% Provisioning Troubles within 30 Days / Line Sharing / < 10 Circuits / Dispatch (B.2.19.7.1.1) (September)

There were only eight orders for this sub-metric in September 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in August and October 2001.

% Provisioning Troubles within 30 Days / Line Sharing / < 10 Circuits / Non-Dispatch (B.2.19.7.1.2) (September/October)

There were 20 troubles reported in this sub-metric for the 125 orders completed in the 30 days prior to September and 16 trouble reports for the 77 orders completed in the 30 days prior to October 2001. In both September and October, 50% of the trouble reports were closed as "no trouble found." An analysis of the remainder of the reports did not reveal any distinct patterns

or systemic installation problems. BellSouth met the retail analogue comparison for this sub-metric in August 2001.

Average Completion Notice Interval / xDSL / < 10 Circuits / Dispatch (B.2.21.5.1.1) (September)

The root cause analysis of this measure indicated that the only differences between the performance between BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLECs orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

2. Maintenance & Repair Measures

The xDSL group sub-metrics that did not meet the fixed critical value comparison requirements for August, September and/or October 2001 are as follows:

% Missed Repair Appointments / UNE ISDN / Dispatch (B.3.1.6.1) (August)

BellSouth missed 17 of the 149 scheduled repair appointments scheduled for August 2001. Factors contributing to the missed appointments included access issues, problems in coordination of cooperative testing with CLECs, cable and facilities problems, etc. Seven of the seventeen trouble reports were due to a flooded remote terminal site that could not be restored until floodwater receded. Analysis of the other orders did not reveal distinctive patterns or systemic issues. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Missed Repair Appointments / ISDN Loops / Non-Dispatch (B.3.1.6.2) (August)

BellSouth missed four of the ninety-six scheduled appointments for this sub-metric in August 2001. There was no systemic problem found for the missed appointments. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Missed Repair Appointments / Line Sharing / Non-Dispatch (B.3.1.7.2) (August)

BellSouth missed eight of forty-seven appointments scheduled for this sub-metric in August 2001. An action plan has been implemented to cover central office technicians on proper handling of Line Sharing troubles. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Customer Trouble Report Rate / xDSL Loops / Dispatch (B.3.2.5.1) (August/September/October)

A total of 76 troubles were reported for the 5,685 in service lines for this sub-metric in August, 57 troubles for the 5,448 in service lines in September and 82 troubles reported for the 5,558 lines in service in October 2001. Both the CLECs and BellSouth retail had 98% or more trouble free service for all in service lines in this sub-metric in all three months. Even though the measurement indicated that BellSouth did not meet the retail analogue, both BellSouth and the CLECs were being provided a high level of service for this sub-metric.

Customer Trouble Report Rate / xDSL / Non-Dispatch (B.3.2.5.2) (August)

A total of 21 troubles were reported for the 5,685 in service lines for this sub-metric in August 2001. Both the CLECs and BellSouth retail had 99% trouble free service for all in service lines in this sub-metric in August. Even though

the measurement indicated that BellSouth did not meet the retail analogue, both BellSouth and the CLECs were being provided a high level of service for this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Customer Trouble Report Rate / UNE ISDN / Dispatch (B.3.2.6.1) (August/September/October)

Both the CLECs and BellSouth retail had 97% to 98% trouble free service for all in service lines in this sub-metric in August, September and October 2001. Even though the measurement indicated that BellSouth did not meet the retail analogue, both BellSouth and the CLECs were being provided a high level of service for this sub-metric. BellSouth is developing an action plan to improve circuit testing and turn-up documentation. ISDN test jacks have been installed in each central office to facilitate improved testing and turn-up control procedures.

Customer Trouble Report Rate / Line Sharing / Dispatch (B.3.2.7.1) (August)

There were a total of 14 troubles reported for the 1,007 in service lines for this sub-metric in August 2001. Of the 14 August trouble reports, 4 (29%) were closed as "no trouble found." There were no distinctive trends or systemic problems identified for any of the troubles reported for this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Customer Trouble Report Rate / Line Sharing / Non-Dispatch (B.3.2.7.2) (August/October)

There were a total of 47 troubles for the 1,007 in service lines for this sub-metric in August and 33 troubles reported for the 1.051 lines in service in October 2001. In August, 30 of the 47 troubles (64%) were closed as "no trouble found." In October, 28 of the 33 troubles (85%) were closed as "no trouble found." Even though the measurement indicated that BellSouth did not meet the retail analogue, both BellSouth and the CLECs were being provided a high level of service for this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in September 2001.

Maintenance Average Duration / UNE ISDN / Dispatch (B.3.3.6.1) (August)

BellSouth missed this sub-metric for August 2001 with an average duration of 10.92 days for CLECs compared to 7.49 days for the retail analogue. Factors contributing to the longer interval maintenance orders included access issues, problems in coordination of cooperative testing with CLECs, cable and facilities problems, etc. In August, 7 of the orders had longer durations due to flooded remote terminal facilities. Restoration work on those facilities could not begin until flood water receded and the facilities dried. Analysis of the remaining orders did not reveal distinctive patterns or systemic issues. BellSouth is placing additional focus on ISDN orders in scheduling and

prioritizing maintenance activities. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Repeat Troubles within 30 Days / Line Sharing / Dispatch (B.3.4.7.1) (August)

There were only fourteen trouble reports for this sub-metric in August 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Repeat Troubles within 30 Days / Line Sharing / Non-Dispatch (B.3.4.7.2) (August)

Twenty-three of the forty-seven reports for this sub-metric in August 2001 were repeat reports. All 23 of the trouble reports were from one CLEC, and 19 of the 23 reports (83%) were closed as "TOK/FOK." With the exclusion of these reports, BellSouth would have met the retail analogue comparison for this sub-metric in August. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Out of Service > 24 hours / UNE ISDN / Dispatch (B.3.5.6.1) (August)

Factors contributing to the longer interval maintenance orders for this sub-metric in August 2001 included access issues, problems in coordination of cooperative testing with CLECs, cable and facilities problems, etc. Seven of

the seventeen long duration troubles were due to flooding of remote terminal facilities. Restoral of service could not begin until flood water receded and the remote terminals dried. Analysis of the remainder of the orders did not reveal distinctive patterns or systemic issues. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Out of Service > 24 hours / UNE ISDN / Non-Dispatch (B.3.5.6.2) (August)

In August 2001, four out of ninety-six total trouble reports were out of service longer than 24 hours. No systemic maintenance problems were identified for the small number of orders out of service in this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

SL1/SL2/Digital Loop Group

1. Provisioning Measures

The SL1/SL2/Digital Loop group sub-metrics that did not meet the fixed critical value comparison requirements for August, September and/or October 2001 are as follows:

Order Completion Interval (OCI)

A root cause analysis for OCI for Non-Dispatch orders revealed that BellSouth was offering a 0 to 2-day interval on retail non-dispatched POTS orders, but the wholesale non-dispatched orders were receiving the same

interval as "dispatched" orders. On June 2, 2001, a release was added to the due date calculator software to correct this error. However, due to problems with the software load, it had to be removed. In addition to the appointment interval issue, OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code is entered on the Service Order generated by BellSouth. "L" coded orders are excluded from the OCI metrics.

Order Completion Interval / 2w Analog Loop Design / < 10 Circuits / Dispatch (B.2.1.8.1.1) (August/September/October)

There were a total of 175 orders completed for this sub-metric in August, 209 orders completed in September and 47 orders completed in October 2001. A detailed analysis indicated that 17 of the 175 orders for August had intervals that were longer than the due date calculator system would have assigned and should have been given an "L Code" for extended interval. When an LSR is received, the due date calculator determines what the current available interval for that product is, based on the available resources from Network. If the CLEC requests a longer interval ("extended interval"), the order is given an "L Code" and excluded from the OCI measurement. The primary factor for the miss in this sub-metric, however, is that the standard installation interval for this product is 4 business days. Even though the committed dates to the customer are being met, the intervals are longer than for the retail analogue

product. BellSouth continues to work to lower the interval for this sub-metric to meet the "3 calendar day" interval ordered for the POTS type retail analogue services in Florida.

Order Completion Interval / 2w Analog Loop Non-Design / < 10 Circuits / Dispatch (B.2.1.9.1.1) (October)

The primary contributor to the miss in this sub-metric for October was that 58 (56%) of the 103 orders had extended intervals requested by the customers. These orders should have been given and "L" code and excluded from the measurement. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Order Completion Interval / 2w Analog Loop w/LNP Design / < 10 Circuits / Dispatch (B.2.1.12.1.1) (August/September/October)

There were a total of 255 orders that completed for this sub-metric in August, 178 orders that completed in September and 225 orders that completed in October 2001. A detailed analysis indicated a significant number of orders with customer requested extended intervals were not "L coded" and should have been excluded from the measurement. BellSouth continues to work to lower the interval for this sub-metric to meet the "3 day" interval ordered for the POTS type retail analogue services in Florida. The current standard interval for orders in this sub-metric is four business days as compared to the three calendar day interval for the retail analogue.

Order Completion Interval / 2w Analog Loop w/LNP Non Design / < 10 Circuits / Dispatch (B.2.1.13.1.1) (September/October)

There were a total of 266 orders that completed for this sub-metric in September and 266 orders that completed in October 2001. BellSouth continues to work to lower the interval for this sub-metric to meet the "3 calendar day" interval ordered for the POTS type retail analogue services in Florida. The current standard interval for this sub-metric is four business days as compared to the three-day interval for the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in August 2001.

The remainder of the provisioning measures that did not meet the retail analogue for provisioning is as follows:

Held Orders / 2w Analog Loop w/LNP Design / >= 10 Circuits / Facility (B.2.3.12.2.1) (August/October)

There was only one order associated with this sub-metric in August and four orders in October 2001. The small universe size for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September 2001.

Held Orders / Digital Loop >= DS1 / < 10 Circuits / Facility (B.2.3.19.1.1) (August)

There was only one order associated with this sub-metric in August 2001. The small universe size for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Jeopardies / 2w Analog Loop Design (B.2.5.8)

(August/September/October)

In August 2001, there were a total of 37 jeopardies issued for the 291 orders that were scheduled for this sub-metric. All but 10 of the jeopardies were resolved prior to the due date and the orders worked as scheduled. None of these jeopardies or missed appointments resulted in held orders in August. In September 2001, there were a total of 33 jeopardies issued for the 292 orders that were scheduled for this sub-metric. All but 6 of the jeopardies were resolved prior to the due date and the orders worked as scheduled. Only one of the missed appointments resulted in a held order – which was resolved and completed in 3 days. In October 2001, there were a total of 9 jeopardies issued for the 44 orders that were scheduled for this sub-metric. All but 5 of the jeopardies were resolved prior to the due date and the orders worked as scheduled. None of these jeopardies or missed appointments resulted in held orders in October. There were no missed appointments for BellSouth company reasons in August, September or October.

% Jeopardies / 2w Analog Loop Non-Design (B.2.5.9)
(August/September/October)

In August 2001, there were a total of 49 jeopardies issued for the 620 orders that were scheduled for this sub-metric. All but 16 of the jeopardies were resolved and the orders were worked as scheduled. Only 3 of the 16 missed appointments in this sub-metric resulted in held orders that were resolved and completed in an average of 3.33 days. In September 2001, there were a total of 31 jeopardies issued for the 463 orders that were scheduled for this sub-metric. All but 10 of the jeopardies were resolved and the orders were worked as scheduled. Only 3 of the 31 jeopardies in this sub-metric resulted in a held order that were resolved and completed in an average of 4 days. In October 2001, there were a total of 4 jeopardies issued for the 64 orders that were scheduled for this sub-metric. None of the 4 October jeopardies resulted in a missed installation appointment.

% Jeopardies / 2w Analog Loop w/LNP Design (B.2.5.12) (September)

In September 2001, there were a total of 82 jeopardies issued for the 3,707 orders that were scheduled for this sub-metric. All but 5 of the jeopardies were resolved and the orders were worked as scheduled. BellSouth met the retail analogue comparison for this sub-metric in August and October 2001.

% Jeopardies / Digital Loop >= DS1 (B.2.5.19) (August/September/October)

There were a total of 65 jeopardies issued for the 157 installation appointments that were scheduled for this sub-metric in August, 37 jeopardies for the 168 appointments scheduled for September and 48 jeopardies issued for the 101 orders scheduled for October 2001. While the data indicates that BellSouth placed a higher percentage of CLEC orders in jeopardy status, all but 17 of the orders that were placed in jeopardy in August, all but 19 of the jeopardy orders in September. None of the 48 jeopardies for October resulted in missed installation appointments or held orders. Of the 17 missed appointments in August, only 1 resulted in a held order that was completed within 10 days. None of the orders placed in jeopardy in September resulted in a held order.

% Jeopardy Notices issued >= 48 Hours / 2w Analog Loop Non-Design (B.2.10.9) (August)

% Jeopardy Notices issued >= 48 Hours / 2w Analog Loop w/LNP Design (B.2.10.12) (August)

% Jeopardy Notices issued >= 48 Hours / 2w Analog Loop w/LNP Non Design (B.2.10.13) (August/October)

% Jeopardy Notices issued >= 48 Hours / Digital Loop < DS1 (B.2.10.18) (August)

The calculations for this measure have been determined to be incorrect. A portion of the coding modifications required to correct this problem were implemented in September 2001. BellSouth is continuing to prepare and test

the remainder of the modifications necessary to correct the calculations for this measure.

% Missed Installation Appointments / Digital Loop >= DS1 / < 10 Circuits / Dispatch (B.2.18.19.1.1) (September/October)

BellSouth completed 208 of the 227 installation appointments as scheduled for this sub-metric in September and 263 of the 282 installation appointments scheduled in October 2001. In September, nine of the nineteen missed appointments, and in October ten of the nineteen missed appointments were due to unavailability of facilities. The remainder of the missed appointments in both months were due to various scheduling and prioritization problems. BellSouth is refocusing its efforts on this area to improve its performance on these orders. BellSouth met the retail analogue comparison for this sub-metric in August 2001.

% Provisioning Troubles w/i 30 Days / 2w Analog Loop Design / < 10 Circuits / Dispatch (B.2.19.8.1.1) (August/September)

In August 2001, there were 21 troubles reported for the 224 orders completed in the prior 30 days. Five of the twenty-one troubles were closed as "no trouble found." An analysis of the remainder of the troubles revealed no specific patterns or trends. In September 2001, 29 troubles were reported for the 302 orders completed in the prior 30 days. Ten of the twenty-nine troubles were closed as "no trouble found" in September. Without these

reports, the CLEC result would have been virtually identical to the result for the retail analogue. Twenty of the twenty-nine trouble reports in September for this sub-metric came from one CLEC. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Provisioning Troubles w/i 30 Days / 2w Analog Loop Design / >= 10 Circuits / Dispatch (B.2.19.8.2.1) (October)

There was only one order associated with this sub-metric in October 2001. This small universe of orders does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

% Provisioning Troubles w/i 30 Days / Digital Loops < DS1 / < 10 Circuits / Dispatch (B.2.19.18.1.1) (August)

There were a total of 47 troubles reported for the 901 orders that completed for this sub-metric in the 30 days prior to August 2001. Analysis of the trouble reports indicates that a significant portion were closed as "no trouble found." BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Provisioning Troubles w/i 30 Days / Digital Loops >= DS1 / < 10 Circuits / Dispatch (B.2.19.19.1.1) (August/September/October)

There were a total of 19 troubles reported for this sub-metric for the 236 orders that completed in the 30 days prior to August, 15 troubles reported for the 251 orders that completed in the 30 days prior to September and 12 troubles reported for the 227 orders that completed in the 30 days prior to October 2001. In September and October, 44% and 25%, respectively, of the trouble reports in this sub-metric were closed as "no trouble found" indicating minimal impact on the end user. BellSouth is currently investigating this sub-metric. There are no trouble reports indicated for the retail analogue for this sub-metric in August, and less than 1% trouble reports in September and October -- which is also being reviewed.

Average Completion Notice Interval / 2w Analog Loop Design / < 10 Circuits / Dispatch (B.2.21.8.1.1) (August/September/October)

Average Completion Notice Interval / 2w Analog Loop w/LNP Design / < 10 Circuits / Dispatch (B.2.21.12.1.1) (August/September/October)

Average Completion Notice Interval / 2w Analog Loop w/LNP Non-Design / < 10 Circuits / Dispatch (B.2.21.13.1.1) (August/September/October)

The root cause analysis of these measures indicated that the only differences between the performance between BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the

provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLECs orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

2. Maintenance & Repair Measures

The SL1/SL2/Digital Loop group sub-metrics that did not meet the fixed critical value comparison requirements for August, September and/or October 2001 are as follows:

% Missed Repair Appointments / 2W Analog Loop Non-Design / Dispatch (B.3.1.9.1) (August)

There were a total of 128 missed appointments out of the 842 scheduled for this sub-metric in August 2001. A significant cause for the missed appointments in August was found to be wet or damaged cable facilities. BellSouth is refocusing on its existing cable damage prevention plan.

BellSouth met or exceeded the retail analogue for this sub-metric in September and October 2001.

% Missed Repair Appointments / 2W Analog Loop Non-Design / Non-Dispatch (B.3.1.9.2) (September/October)

BellSouth completed 34 of the 36 repair appointments as scheduled in September and 49 of the 57 appointments scheduled for October 2001. There were no distinct patterns or systemic maintenance problems identified for the two missed appointments in September or for the eight missed appointments in October. BellSouth met the retail analogue comparison for this sub-metric in August 2001.

Maintenance Average Duration / 2w Analog Loop Non-Design / Non-Dispatch (B.3.3.9.2) (October)

There were 57 repair orders completed for this sub-metric in October 2001. Of the 57 total October reports, 33 (58%) were finally closed as "no trouble found." Reports closed as TOK/FOK often have longer duration intervals due to multiple and time consuming test procedures and investigations without finding any cause for a problem. Excluding the reports closed to "no trouble found" in October, this sub-metric would have met the retail analogue comparison for the month. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

% Repeat Reports w/i 30 Days / 2W Analog Loop Non-Design / Non-Dispatch (B.3.4.9.2) (October)

There were a total of 57 trouble reports of which 16 were repeats in this sub-metric for October 2001. Of the 16 repeat reports for October, 11 (69%) were closed as "no trouble found." Excluding these TOK/FOK reports, this sub-metric would have met the retail analogue comparison for the month. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Out of Service > 24 Hours / 2W Analog Loop Non-Design / Non-Dispatch (B.3.5.9.2) (October)

Of the 12 troubles classified as "out of service" for this sub-metric in October 2001, only 5 caused out of service conditions longer than 24 hours. All 5 of these troubles for October were associated with a central office failure. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

E. CHECKLIST ITEM 5 – UNBUNDLED LOCAL TRANSPORT

The sub-metrics that did not meet the retail analogue in August, September and /or October 2001 associated with Checklist Item 5 are as follows:

% Missed Installation Appointments / Local Interoffice Transport / < 10 Circuits / Dispatch (B.2.18.2.1.1) (September)

BellSouth completed 24 of the 26 installation appointments for this sub-metric as scheduled in September 2001. There were no systemic installation issues identified for the two missed appointments. BellSouth met the retail analogue comparison for this sub-metric in August and October 2001.

% Provisioning Troubles w/i 30 Days / Local Interoffice Transport / < 10 Circuits / Dispatch (B.2.19.2.1.1) (August)

There was only 1 trouble reported for this sub-metric for orders that were completed in the 30 days prior to August 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Maintenance Average Duration / Local Interoffice Transport / Non-Dispatch (B.3.3.2.2) (August)

There were only four troubles reported for this sub-metric in August 2001. This small universe does not provide a statistically conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

F. CHECKLIST ITEM 6 – UNBUNDLED LOCAL SWITCHING

The data in these measures indicate that BellSouth met the benchmark/analogue requirements for all measurements in Checklist Item 6 for August, September and October 2001.

G. CHECKLIST ITEM 7a – 911 AND E911 SERVICES

H. CHECKLIST ITEM 7b – DIRECTORY ASSISTANCE/OPERATOR SERVICES

As indicated in Attachment 1E, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in August, September and October 2001. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to provide parity for all users.

I. CHECKLIST ITEM 10 – ACCESS TO DATABASES AND ASSOCIATED SIGNALING

BellSouth met the benchmarks for three out of four sub-metrics in this Checklist Item in August, one out of four sub-metrics in September and three out of four sub-metrics in October 2001. See items F.13.1.1 through F.13.3 in Attachment 1E for further details of the October data. The items that did not

meet the appropriate benchmark in August, September and/or October 2001 are as follows:

% Update Accuracy / LIDB (F.13.2.1) (/September)

The results in this sub-metric are based on a statistical sample of LSRs and service orders which are manually checked for the accuracy of information that impacts the LIDB database. In September, all but 23 of the 174 orders were error free for this sub-metric. BellSouth has refocused its effort on all LSRs processed in the partial mechanized and manual categories to eliminate basic errors made by the representatives that should meet the benchmark for this sub-metric. BellSouth met the benchmark for this sub-metric in August and October 2001.

% Update Accuracy / Directory Listings / Region (F.13.2.2) (September)

The results in this sub-metric are based on a statistical sample of LSRs and service orders, which are manually checked for the accuracy of information that impacts the Directory Listings database. The September 2001 results were based on a sample size of 89 orders, of which 23 orders were found to contain errors. BellSouth has refocused its effort on all LSRs processed in the partial mechanized and manual categories to eliminate basic errors made by the representatives that should meet the benchmark for this sub-metric. BellSouth met the benchmark for this sub-metric in August and October 2001.

% NXXs / LRNs Loaded by LERG Effective Date (Region) (F.13.3) (August/September/October)

The measure indicated that 23 of 24 NXXs were loaded by their effective date in August and 39 of 40 NXXs were loaded by their effective date in September 2001. In October 2001, 45 of 48 NXXs were loaded by their effective date across the BellSouth region, with all NXXs completed as scheduled in Florida.

J. CHECKLIST ITEM 11 – NUMBER PORTABILITY

All the measurements in this Checklist Item were met or exceeded for August, September and/or October 2001 except for the following:

% Missed Installation Appointments / LNP (Standalone) / < 10 Circuits / Non-Dispatch (B.2.18.17.1.2) (August/September/October)

BellSouth missed only 9 of the 1,715 scheduled appointments for this sub-metric in August, missed only 4 of the 1,381 appointments scheduled in September and missed only 3 of the 2,219 appointments scheduled in October 2001. BellSouth met over 99% of the scheduled appointments for both retail and the CLECs in this sub-metric for August, September and October. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the

universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

Average Completion Notice Interval / LNP (Standalone) / < 10 Circuits / Non-Dispatch (B.2.21.17.1.2) (August/September/October)

Average Completion Notice Interval / LNP (Standalone) / >= 10 Circuits / Non-Dispatch (B.2.21.17.2.2) (August/October)

The root cause analysis of these measures indicated that the only differences between the performance between BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates,

mismatches on CLECs orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

Disconnect Timeliness / LNP / < 10 Circuits (B.2.31)

The Disconnect Timeliness measure is supposed to track the time it takes to disconnect a number in the central office switch after the message has been received from the Local Number Portability (LNP) Gateway that it is ready. However, this measurement does not track the relevant time to perform this function.

On a great majority of LNP orders, BellSouth creates what is referred to as a "trigger" in conjunction with the order. This trigger gives the end user customer the ability to make and receive calls from other customers who are served by the customer's host switch at the time of the LNP activation. This ability is not dependent upon BellSouth working a disconnect order in the central office switch. In other words, when a trigger is involved, an end user customer can receive calls from other customers served by the same host switch before the disconnect order is ever worked.

As it currently exists, Performance Measure P-13 does not recognize the importance of triggers and their effect on the LNP process. Rather, the current measure calculates the end time of the LNP activity as the processing of the actual disconnect order in the host switch, even though, from a customer's perspective, this activity is totally meaningless on most LNP orders. It is the activation of the LNP and the routing function accomplished by the LSMS that ultimately determines whether the end user is back in full service and is able to make and receive calls when a trigger is used in porting a telephone number. So, while BellSouth may be missing this measure, the actual impact on CLECs and their end users, for a great majority of the orders is minimal, or nonexistent. The Georgia PSC is currently evaluating a change in this measure that more accurately reflects the LNP process and its impacts on end users, and, therefore, the measurements will be shown blank until a resolution is reached on this issue.

K. CHECKLIST ITEM 14 – RESALE

BellSouth has met or exceeded the benchmarks/analogues for 87% of the 191 Resale metrics for the month of August, for 86% of the 211 metrics in September and for 80% of the 223 metrics in October 2001. The details are delineated in Attachment 1E, Items A.1.1.1 through A.4.2.

For the three-month period, August through October 2001, there were 169 sub-metrics in the Resale measurements for which there was CLEC activity in all three months and were compared to retail analogues or benchmarks. Of those 169 sub-metrics, 155 sub-metrics (92%) met the retail analogue/benchmark comparisons in at least two of the three months.

1. Resale Ordering Measures

Reject Interval

The benchmark for electronic rejects is 97% within 1 hour. In August 2001, there was a total of 16,628 resale LSRs rejected, with 94% meeting the relevant benchmark or retail analogue. Of the 16,628 rejected LSRs, 61% were processed electronically with 92% of them meeting the 1-hour benchmark interval. In September 2001, 14,963 resale LSRs were rejected, with 96% meeting the relevant benchmark or retail analogue. Of the 14,963 rejected LSRs, 60% were processed electronically with 95% of them meeting the 1-hour benchmark interval. In October 2001, there was a total of 23,820 resale LSRs rejected, with 94% meeting the relevant benchmark. Of the 23,820 rejected LSRs, 67% were processed electronically with 94% of them meeting the 1-hour benchmark interval. See Attachment 1E, Items A.1.4 through A.1.8 for further details.

FOC Timeliness

In August, BellSouth issued FOCs for 53,972 resale LSRs and met the relevant benchmark for 98% of them. Of the 53,972 FOCs returned, 41,729 were fully mechanized with 98% meeting the 3-hour benchmark interval. In September, BellSouth issued FOCs for 48,475 resale LSRs and met the relevant benchmark for 99% of them. Of the 48,475 FOCs returned, 36,875 were fully mechanized with 99% meeting the 3-hour benchmark interval. In October, BellSouth issued FOCs for 71,611 resale LSRs and met the relevant benchmark for 98% of them. Of the 71,611 FOCs returned, 54,852 were fully mechanized with 99% meeting the 3-hour benchmark interval. See Attachment 1E, Sections A.1.9 through A.1.13 for further details.

The Ordering sub-metrics for which BellSouth did not meet the benchmarks/analogues for August, September and/or October 2001 were:

<u>Reject Interval / Residence / Electronic (A.1.4.1) (August/September/October)</u>

The current benchmark for this sub-metric is >= 97% within one hour. In August 2001, 8,815 of the 9,536 total rejected LSRs for this sub-metric met the 1-hour benchmark interval. In September 2001, 7,954 of the 8,395 total rejected LSRs met the one-hour benchmark, and in October, 14,285 of the 15,140 rejected LSRs in this sub-metric met the benchmark interval. BellSouth is conducting a detailed root cause analysis of the process for electronic rejects. This analysis addresses the ordering systems (EDI, TAG,

and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems.

Thus far, the analysis has determined that many of the LSRs that did not meet the one-hour benchmark in August and September were issued between 11:00 p.m. and 4:30 a.m. Between these hours, the system is unable to process LSRs because certain of the back-end legacy systems are out of service. LSRs submitted during these periods should have been excluded from the measurement. BellSouth implemented a program coding change in September to exclude these LSRs from this measure.

With the May 2001, data month, BellSouth was directed to change the time stamp identification for the start and complete times of the interval for this measurement from the Local Exchange Ordering (LEO) System to the CLEC ordering interface system (TAG or EDI). However, with this change, BellSouth is currently unable to identify multiple issues of the same version of LSRs that have been rejected (fatal rejects). These rejected LSRs should be excluded from the measurement. If there are multiple issues of the same version, the measure currently calculates the interval from the initial issue to the final issue of the LSR returned to the CLEC, Reject or FOC. Consequently, BellSouth's performance level is inappropriately understated. BellSouth is currently working to determine a fix for this issue.

Reject Interval / Business / Electronic (A.1.4.2) (August/September/October)

The current benchmark for this sub-metric is >= 97% within one hour. There were 643 LSRs rejected in this sub-metric in August 2001 with 596 or 93% meeting the one hour benchmark. In September 2001, 533 of the 563 rejected LSRs for this sub-metric met the one-hour benchmark, and in October, 839 of the 892 rejected LSRs met the 1-hour benchmark. BellSouth is conducting a detailed root cause analysis of the process for electronic ordering. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems. For further information see the explanation included with the electronic reject interval measurement, item A.1.4.1.

Reject Interval / PBX / Electronic (A.1.4.4) (August)

There was only one LSR rejected for this sub-metric in August 2001. The small universe size for this sub-metric does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in either September or October 2001.

Reject Interval / ISDN / Electronic (A.1.4.6) (October)

There were only two LSRs rejected for this sub-metric in October 2001. This small universe does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in either August or September 2001.

Reject Interval / PBX / Partial Electronic (A.1.7.4) (August)

There were only two LSRs rejected for this sub-metric in August 2001. The small universe size for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in September 2001. There was no CLEC activity for this sub-metric in October 2001.

Reject Interval / ISDN / Partial Electronic (A.1.7.6) (October)

There was only one LSR rejected for this sub-metric in October 2001. This small universe does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in either August or September 2001.

FOC Timeliness / Design (Specials) / Partial Electronic (A.1.12.3) (October)

There was only one LSR rejected for this sub-metric in October 2001. This small universe does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in either August or September 2001.

FOC Timeliness / PBX / Partial Electronic (A.1.12.4) (August/September)

There was only one order for which FOCs were returned in this sub-metric in each of August and September 2001. Such a small universe does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in October 2001.

FOC Timeliness / ISDN / Partial Electronic (A.1.12.6) (October)

There were only two LSRs rejected for this sub-metric in October 2001. This small universe does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in either August or September 2001.

FOC & Reject Response Completeness and FOC & Reject Response Completeness (Multiple Responses) Measures

BellSouth has determined that the coding for the FOC & Reject Completeness and FOC & Reject Response Completeness (Multiple Responses) measures failed to include rejections that were classified as "auto clarifications." BellSouth is in the process of rewriting the code to correct this problem, and the change will impact all FOC & Reject Completeness and FOC & Reject Response Completeness (Multiple Responses) measures. Effective with this Exhibit update for October data, the program coding has been corrected for all the FOC & Reject Completeness sub-metrics for Checklist Item No. 14, Resale products. The individual sub-metrics with corrected coding and that missed the required benchmarks in September and/or October 2001 will be addressed separately following the next section. BellSouth did not meet the benchmark in August 2001 for the FOC and Reject Response Completeness or for the FOC & Reject Response Completeness (Multiple Responses) metrics listed below:

FOC Reject & Response Completeness / PBX / Partial Electronic (A.1.15.4) (August)

FOC Reject & Response Completeness / Residence / Manual (A.1.16.1) (August)

FOC Reject & Response Completeness / Business / Manual (A.1.16.2) (August)

FOC Reject & Response Completeness / Design (Specials) / Manual (A.1.16.3) (August)

FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (August)

FOC Reject & Response Completeness (Multiple Responses) / Residence / Partially Electronic (A.1.18.1) (August)

FOC Reject & Response Completeness (Multiple Responses) / Business / Partially Electronic (A.1.18.2) (August)

FOC Reject & Response Completeness (Multiple Responses) / PBX / Partially Electronic (A.1.18.4) (August)

FOC Reject & Response Completeness (Multiple Responses) / Residence / Manual (A.1.19.1) (August)

FOC Reject & Response Completeness (Multiple Responses) / Business / Manual (A.1.19.2) (August)

FOC Reject & Response Completeness (Multiple Responses) / Design (Specials) / Manual (A.1.19.3) (August)

FOC Reject & Response Completeness (Multiple Responses) / Centrex / Manual (A.1.19.5) (August)

FOC Reject & Response Completeness (Multiple Responses) / ISDN / Manual (A.1.19.6) (August)

BellSouth determined that the coding for the FOC & Reject Completeness and FOC & Reject Response Completeness (Multiple Responses) measures failed to include rejections that were classified as "auto clarifications." BellSouth has rewritten the code to correct this problem. The coding changes were implemented for some products effective with September data and for the remainder of the products effective with October data. The sub-metric "misses" listed above were for operations prior to the implementation of the coding modifications.

Effective with October 2001 data, each sub-metric in the Electronic and Partially Electronic sections have been disaggregated between LSRs submitted from the EDI and TAG systems. The following FOC & Reject Response Completeness sub-metrics, for which the program code has been corrected, did not meet the benchmarks for September and/or October 2001:

FOC Reject & Response Completeness / Design (Specials) / TAG / Electronic (A.1.14.3.2) (October)

There was only one order associated with this sub-metric in October 2001. This small universe does not provide a conclusive benchmark comparison.

FOC Reject & Response Completeness / ISDN / Electronic (A.1.14.6) (September)

There was only one order for this sub-metric in September 2001. The small universe size for this sub-metric does not provide a conclusive benchmark comparison.

FOC Reject & Response Completeness / Residence / Manual (A.1.16.1) (September/October)

BellSouth met the completeness criteria for 833 of the 922 orders for this sub-metric in September and 1,114 of the 1,176 orders in October 2001. The 95% benchmark required that 887 of 933 LSRs for September and 1,118 of the 1,176 LSRs in October meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness / Business / Manual (A.1.16.2) (September/October)

BellSouth met the completeness criteria for 903 of the 969 orders for this sub-metric in September and for 1,168 of the 1,238 orders in October 2001. The 95% benchmark required that 921 of 969 LSRs in September and 1,177 of 1,238 LSRs for October 2001 meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness / Design (Specials) / Manual (A.1.16.3) (September/October)

BellSouth met the completeness criteria for 127 of the 139 orders for this sub-metric in September and for 165 of the 177 orders in October 2001. The 95% benchmark required that 133 of 139 LSRs for September and 169 of the 177 LSRs for October meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (September/October)

BellSouth met the completeness criteria for 61 of the 66 orders for this sub-metric in September and for 79 of 84 orders in October 2001. The 95% benchmark required that 63 of 66 LSRs in September and 80 of 84 LSRs in October meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness / Centrex / Manual (A.1.16.5) (September/October)

BellSouth met the completeness criteria for 16 of the 17 orders for this sub-metric in September and for 11 of the 14 orders in October 2001. The 95% benchmark required that all 17 of 17 LSRs for September and all 14 of 14 LSRs in October meet the criteria. With universe sizes of only 17 or 14 orders and a 95% benchmark, a problem on even one order causes a miss

for the entire sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness / PBX / Manual (A.1.16.6) (September)

BellSouth met the completeness criteria for 30 of the 33 orders for this sub-metric in September 2001. The 95% benchmark required that 32 of 33 LSRs meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC Reject & Response Completeness (Multiple Responses) / Residence / EDI / Electronic (A.1.17.1.1) (October)

BellSouth met the completeness criteria for 769 of the 965 orders for this sub-metric in October 2001. The 95% benchmark required that 917 of 965 LSRs meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Business / EDI / Electronic (A.1.17.2.1) (October)

BellSouth met the completeness criteria for 23 of the 47 orders for this sub-metric in October 2001. The 95% benchmark required that 45 of 47 LSRs

meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Residence / Partially Electronic (A.1.18.1) (September)

BellSouth met the completeness criteria for 11,829 of the 12,767 orders for this sub-metric in September 2001. The 95% benchmark required that 12,129 of 12,767 LSRs be returned. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Residence / TAG / Partial Electronic (A.1.18.1.2) (October)

BellSouth met the completeness criteria for 16,528 of the 17,932 orders for this sub-metric in October 2001. The 95% benchmark required that 17,036 of 17,932 LSRs meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Business / Partially Electronic (A.1.18.2) (September)

BellSouth met the completeness criteria for 1,660 of the 1,861 orders for this sub-metric in September 2001. The 95% benchmark required that 1,768 of 1,861 LSRs be returned. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Business / EDI / Partial Electronic (A.1.18.2.1) (October)

BellSouth met the completeness criteria for 17 of the 19 orders for this sub-metric in October 2001. The 95% benchmark required that all 19 of 19 LSRs meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Business / TAG / Partial Electronic (A.1.18.2.2) (October)

BellSouth met the completeness criteria for 2,355 of the 2,628 orders for this sub-metric in October 2001. The 95% benchmark required that 2,497 of 2,628 LSRs meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / ISDN / TAG / Partial Electronic (A.1.18.6.2) (October)

There were only two orders for this sub-metric in October 2001. This small universe size does not provide a conclusive benchmark comparison.

FOC Reject & Response Completeness (Multiple Responses) / Residence / Manual (A.1.19.1) (September/October)

BellSouth met the completeness criteria for 748 of the 833 orders for this sub-metric in September and for 1,001 of the 1,114 orders in October 2001. The 95% benchmark required that 792 of 833 LSRs for September and 1,059 of 1,114 LSRs meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Business / Manual (A.1.19.2) (September/October)

BellSouth met the completeness criteria for 837 of the 903 orders for this sub-metric in September and for 1,066 of the 1,168 orders in October 2001. The 95% benchmark required that 858 of 903 LSRs for September and 1,110 of the 1,168 LSRs for October meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Centrex / Manual (A.1.19.5) (September)

BellSouth met the completeness criteria for 15 of the 16 orders for this sub-metric in September and for 10 of the 11 orders in October 2001. The 95% benchmark required that all 16 of 16 LSRs for September and all 11 of 11 LSRs in October meet the criteria. With universe sizes of 15 and 11 orders and a 95% benchmark, problems with even one order causes a miss for the entire sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

2. Resale Provisioning Measures

For the months of August, September and October 2001, BellSouth met or exceeded the benchmark or retail analogue for 86%, 92% and 91% of all Resale provisioning measures. The details supporting the October percentage are delineated in Items A.2.1.1.1.1 through A.2.25.3.2.2 of Attachment 1E.

The following are the Resale provisioning measures for which BellSouth did not meet the retail analogue in August, September and/or October 2001.

Held Orders / Residence / < 10 Circuits / Other (A.2.2.1.1.3) (August)

There was only one held order for this sub-metric in August 2001. The small universe size for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Held Orders / Business / >= 10 Circuits / Facility (A.2.2.2.2.1) (August)

There was only one held order for this sub-metric in August 2001. The small universe size for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Held Orders / PBX / < 10 Circuits / Facility (A.2.2.4.1.1) (August)

There was only one held order for this sub-metric in August 2001. The small universe size for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Jeopardy Notice >= 48 hours / Residence / Mechanized (A.2.9.1) (August)

The calculations for this measure have been determined to be incorrect. A portion of the coding modifications required to correct this problem were implemented in September 2001. BellSouth is continuing to prepare and test the remainder of the modifications necessary to correct the calculations for this measure.

% Missed Installation Appointments / Residence / < 10 Circuits / Non-Dispatch (A.2.11.1.1.2) (August/September/October)

BellSouth missed only 37 of the 41,062 installation appointments scheduled for this sub-metric in August, missed 32 of the 35,349 appointments scheduled in September and missed only 82 of the 54,436 installation appointments scheduled in October 2001. Both the CLECs and BellSouth retail had over 99% of all orders completed as scheduled in August, September and October 2001. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out

of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

<u>% Missed Installation Appointments / Business / < 10 Circuits / Dispatch (A.2.11.2.1.1) (August/October)</u>

There were a total of 23 missed appointments out of the 572 appointments scheduled for this sub-metric in August and 25 missed appointments of the 636 appointments scheduled for October 2001. Both BellSouth retail and the CLECs had at least 96% of all scheduled appointments completed on time in August and October. BellSouth met the retail analogue comparison for this sub-metric in September 2001.

<u>% Missed Installation Appointments / Business / < 10 Circuits / Non-Dispatch (A.2.11.2.1.2) (August/September/October)</u>

BellSouth missed 6 of the 2,700 scheduled appointments for this sub-metric in August, missed 7 of the 2,410 appointments scheduled for September and

missed 10 of the 3,375 installation appointments scheduled in October 2001. Both the CLECs and BellSouth retail had over 99% of all orders completed as scheduled in August, September and October 2001.

% Missed Installation Appointments / PBX / < 10 Circuits / Dispatch (A.2.11.4.1.1) (September)

BellSouth missed 3 of the 11 scheduled appointments for this sub-metric in August 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in August and October 2001.

% Missed Installation Appointments / PBX / < 10 Circuits / Non-Dispatch (A.2.11.4.1.2) (August)

BellSouth missed 3 of the 78 scheduled appointments for this sub-metric in August 2001. Both the CLECs and BellSouth retail had over 96% of all orders completed as scheduled in August. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Missed Installation Appointments / ISDN / < 10 Circuits / Non-Dispatch (A.2.11.6.1.2) (October)

BellSouth completed 24 of the 25 scheduled appointments for this sub-metric in October 2001. Both the CLECs and BellSouth retail had 96% of all orders

completed as scheduled in October. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

% Provisioning Troubles w/i 30 days / Residence / < 10 Circuits / Non-Dispatch (A.2.12.1.1.2) (August/September/October)

In August 2001, there were 1,388 troubles reported for the 35,349 orders that completed in the prior 30 days. 1,321 (95%) of the August trouble reports for this sub-metric were from one CLEC. Thirty-two percent of the reported troubles were closed as "TOK/FOK." In September 2001, there were 1,905 troubles reported for the 41,062 orders that completed in the prior 30 days. Twenty-nine percent of the reported troubles were closed as "TOK/FOK." In October 2001, there were 1,796 troubles reported for the 35,349 orders that completed in the prior 30 days. 33% of those troubles were closed as "TOK/FOK." The only significant trend identified in the October data showed that 995, or 55%, of the total trouble reports for this sub-metric were for one CLEC, with 55% of those troubles being cleared as TOK/FOK. With the exclusion of the "no trouble found" reports, this sub-metric would have met the retail analogue comparison in each of the three months. BellSouth is conducting an analysis of the provisioning situation with this particular CLEC and will conduct joint sessions to determine how to avoid the no trouble found reports.

% Provisioning Troubles w/i 30 days / Business / < 10 Circuits / Dispatch (A.2.12.2.1.1) (August/September/October)

There were 29 troubles reported for the 429 orders that completed for this sub-metric in the 30 days prior to August 2001. In September 2001, there were 39 troubles reported for the 572 orders that completed in the prior 30 days. Of the 39 troubles reported, 21 (54%) were closed as "no trouble found." There were 42 troubles reported for the 486 orders that completed for this sub-metric in the 30 days prior to October 2001. Of the 42 troubles reported in October, 18 (43%) were closed as "no trouble found."

% Provisioning Troubles w/i 30 days / Business / < 10 Circuits / Non-Dispatch (A.2.12.2.1.2) (August)

There were 141 troubles reported for the 2,462 orders that completed for this sub-metric in the 30 days prior to August 2001. Of the total August trouble reports for this sub-metric, 56% were closed as "TOK/FOK." For two CLECs, 50% or more of their trouble reports for the month were closed as "TOK.FOK." Without these "no trouble found" reports, this sub-metric would have met the retail analogue comparison for August. BellSouth is conducting an analysis of the provisioning situation with these particular CLECs and will conduct joint sessions to determine how to avoid the no trouble found reports. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Provisioning Troubles w/i 30 days / PBX / >= 10 Circuits / Dispatch (A.2.12.4.2.1) (September)

There was only one order for this sub-metric in September 2001. The small universe for this measurement does not provide a statistically conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in August 2001. There was no CLEC activity for this sub-metric in October 2001.

Service Order Accuracy / Business / < 10 Circuits / Dispatch (A.2.25.2.1.1) (August/October)

There were only six orders reviewed for this sub-metric in August and thirteen orders reviewed in October 2001. The small universe for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in September 2001.

Service Order Accuracy / Business / < 10 Circuits / Non-Dispatch (A.2.25.2.1.2) (August/September/October)

BellSouth met the standard for 159 of the 182 orders reviewed in this sub-metric for August, for 204 of the 221 orders reviewed in September and for 128 of the 145 orders reviewed in October 2001. The 95% benchmark set requirements of 173 orders for August, 210 orders for September and 139 orders in October based on the quantity of orders for this sub-metric.

BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Business / >= 10 Circuits / Non-Dispatch (A.2.25.2.2.2) (August/September)

There were only five orders reviewed for this sub-metric in August and seven orders reviewed in September 2001. The small universe for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in October 2001.

Service Order Accuracy / Design (Specials) / < 10 Circuits / Dispatch (A.2.25.3.1.1) (October)

There were only four orders reviewed for this sub-metric in October 2001. This small universe size does not provide a conclusive benchmark comparison. BellSouth met or exceeded the benchmark for this sub-metric in August and September 2001.

3. Resale Maintenance and Repair (M&R) Measures

BellSouth met the relevant retail analogues for 90%, 89% and 79% of all the Resale Maintenance & Repair measurements in August, September and October, respectively. The sub-metrics for which BellSouth did not meet the retail analogues were:

Missed Repair Appointments / Design (Specials) / Non-Dispatch (A.3.1.3.2) (September)

BellSouth completed 16 of the 22 repair appointments as scheduled for this sub-metric in September 2001. There were no maintenance issues or patterns identified for the 6 missed appointments. BellSouth met the retail analogue comparison for this sub-metric in August and October 2001.

Missed Repair Appointments / PBX / Dispatch (A.3.1.4.1) (October)

BellSouth completed 27 of the 40 repair appointments as scheduled for this sub-metric in October 2001. There were no maintenance issues or patterns identified for the 13 missed appointments. Six of the thirteen missed appointments were dispatched on time but did not finish by the committed time (all completed within 1.5 hours of the committed time). BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Missed Repair Appointments / ISDN / Non-Dispatch (A.3.1.6.2) (October)

There were only nine orders for this sub-metric in October 2001. The small universe for this sub-metric does not provide a statistically conclusive

comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Customer Trouble Report Rate / Residence / Dispatch (A.3.2.1.1) (August/October)

There were 3,633 troubles reported for the approximately 145,000 in service lines for this sub-metric in August and 4,304 trouble reports for the 173,600 lines in services in October 2001. Both the CLECs and BellSouth retail had no trouble reports for over 97% of the in service lines in both August and October. There was only about 0.1% difference in the report rates between retail and resale results for this sub-metric in both months. BellSouth met the retail analogue for this sub-metric in September 2001.

Customer Trouble Report Rate / Business / Dispatch (A.3.2.2.1) (August/September/October)

There were 1,118 troubles reported for the approximately 57,000 in service lines for this sub-metric in August, 980 troubles reported for the 56,000 lines in service in September and 1,038 trouble reports for the 55,500 lines in service in October 2001. Both the CLECs and BellSouth retail had trouble free service for over 98% of the in service lines in all three months. Of the 1,118 trouble reports in August, 22% were closed as "TOK/FOK." In September, 258 (26%) of the trouble reports were closed as "TOK/FOK." In October, 145 (14%) of the 1,038 trouble reports were closed as "TOK/FOK."

Without these reports, BellSouth would have met the retail analogue comparison for each of the three months.

Customer Trouble Report Rate / PBX / Dispatch (A.3.2.4.1) (September/October)

There were only 26 trouble reports for the 3,995 in service lines for this sub-metric in September and 40 trouble reports for the 6,477 lines in service for October 2001. BellSouth provided over 99% trouble free service for both retail and the CLECs for this sub-metric for the months of September and October. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in August 2001.

Customer Trouble Report Rate / Centrex / Non-Dispatch (A.3.2.5.2) (October)

There were only 14 trouble reports for the 2,145 in service lines for this sub-metric in October 2001. Of the 14 trouble reports in October, 8 (57%) were closed as "no trouble found." BellSouth provided over 99% trouble free service for both retail and the CLECs for this sub-metric for the month. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Customer Trouble Report Rate / ISDN / Dispatch (A.3.2.6.1) (October)

There were only 13 trouble reports for the 5,484 in service lines for this sub-metric in October 2001. Of the 13 reports for October, 6 (46%) reports were closed as "no trouble found." BellSouth provided over 99% trouble free service for both retail and the CLECs for this sub-metric for the month. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Maintenance Average Duration / PBX / Dispatch (A.3.3.4.1) (October)

Of the 40 total trouble reports for this sub-metric in October, 19 exceeded the average maintenance duration time for the retail analogue. However, 12 of the 19 longer duration repair reports me the offered commitment intervals. Five of these twelve reports were received late on a Friday afternoon, and were committed and completed before noon on Monday. Six of the twelve reports were taken late on a weekday afternoon and were completed the following day. One report could not be completed because the technician could not gain access to the customer's equipment location. The remaining seven longer duration reports were due to cable facility problems (four at the same customer location). BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Maintenance Average Duration / PBX / Non-Dispatch (A.3.3.4.2) (August)

There were only five orders for this sub-metric in August 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in September and October 2001.

Maintenance Average Duration / Centrex / Dispatch (A.3.3.5.1) (September)

There were only nine orders for this sub-metric in September 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in August and October 2001.

Maintenance Average Duration / ISDN / Non-Dispatch (A.3.3.6.2) (October)

There were only nine orders for this sub-metric in October 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in August and September 2001.

% Repeat Troubles within 30 Days / PBX / Dispatch (A.3.4.4.1) (August/September/October)

There were only eight orders for this sub-metric in August 2001. This small universe of orders does not provide a statistically conclusive comparison to

the retail analogue. In September 2001, there were 12 repeat trouble reports, 10 of which were by the same customer for the same trouble. Nine of the repeat reports were closed as "No trouble found." In October 2001, there were 13 repeat reports for this sub-metric. Of the 13 October repeats, 5 were from one customer due to facilities problems, 5 were from another customer due to service wire problems, 2 were closed as "no trouble found," and 1 was from an unrelated incident. There were only three actual different trouble situations for the month.

Out of Service > 24 Hours / Design (Specials) / Non-Dispatch (A.3.5.3.2) (September)

Of the 22 trouble reports for this sub-metric in September 2001, 6 of the troubles caused out of service conditions longer than 24 hours. These 6 situations did not reveal any systemic maintenance issues. BellSouth met the retail analogue for this sub-metric in August and October 2001.

Out of Service > 24 Hours / PBX / Dispatch (A.3.5.4.1) (October)

Of the 28 "out of service" reports for this sub-metric in October, 11 of the reports were out of service longer than 24 hours. Of these 11 reports, 5 were for one customer received late on a Friday afternoon, committed and completed before noon of Monday. The remaining 6 reports out of service longer than 24 hours were due to wet cable facilities that had to be repaired

by a cable technician. BellSouth met the retail analogue comparison for this sub-metric in August and September 2001.

Out of Service > 24 Hours / PBX / Non-Dispatch (A.3.5.4.2) (August)

There were only three trouble reports for this sub-metric in August 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in September and October 2001.

Out of Service > 24 Hours / Centrex / Dispatch (A.3.5.5.1) (October)

There were only six orders for this sub-metric in October 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in September and October 2001.

Out of Service > 24 Hours / Centrex / Non-Dispatch (A.3.5.5.2) (August)

There were only three orders for this sub-metric in August 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in September and October 2001.

Out of Service > 24 Hours / ISDN / Non-Dispatch (A.3.5.6.2) (October)

There were only nine orders for this sub-metric in October 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in August and September 2001.

Resale – Billing

Invoice Accuracy / Resale (A.4.1) (September)

The CLECs experienced Resale invoice rates that were slightly less than the invoices BellSouth sends to its retail customers during September 2001 (98.61% accuracy for BellSouth versus 97.84% for the CLEC invoices). The difference in performance was the result of provisioning and system errors that caused the over billing of one CLEC customer. BellSouth met the retail analogue for this sub-metric in August and October 2001.

II. Summary

As stated in the Introduction to the Analysis of Performance Measurements section, BellSouth met or exceeded the criteria for 622 of the 750 sub-metrics (83%) for which there was CLEC activity in August, for 687 of 816 sub-metrics (84%) in September and for 733 of 901 sub-metrics (81%) in October 2001.

During the three-month period of August through October 2001, there were a total of 680 sub-metrics that had CLEC activity for all three months and that

were compared with either a benchmark or retail analogue. Of those 680 sub-metrics, 595 or 88% satisfied the comparison criteria for a minimum of two of the three months.

BellSouth Monthly State Summary

Florida, October 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A 1.1.1	O-7	Residence/FL(%)	Diagnostic			22.25%	67,933				Diagnostic
A 1.1 2	O-7	Business/FL(%)	Diagnostic			26 71%	3,336				Diagnostic
A 1.1 3	O-7	Design (Specials)/FL(%)	Diagnostic			0.00%	1				Diagnostic
A 1.1.4	O-7	PBX/FL(%)	Diagnostic								Diagnostic
A.1.1 5	O-7	Centrex/FL(%)	Diagnostic								Diagnostic
A.1.1 6	O-7	ISDN/FL(%)	Diagnostic			100.00%	2				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A 1 2.1	O-7	Residence/FL(%)	Diagnostic			29.49%	18,469				Diagnostic
A 1 2.2	O-7	Business/FL(%)	Diagnostic			35.48%	2,655				Diagnostic
A.1.2.3	O-7	Design (Specials)/FL(%)	Diagnostic			0.00%	1				Diagnostic
A.1 2.4	O-7	PBX/FL(%)	Diagnostic								Diagnostic
A 1 2 5	O-7	Centrex/FL(%)	Diagnostic								Diagnostic
A 1 2 6	O-7	ISDN/FL(%)	Diagnostic			50 00%	2				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A 1 3 1	O-7	Residence/FL(%)	Diagnostic			49.15%	1,176				Diagnostic
A.1 3 2	O-7	Business/FL(%)	Diagnostic			50.16%	1,238				Diagnostic
A 1.3 3	O-7	Design (Specials)/FL(%)	Diagnostic			33 33%	177				Diagnostic
A 1.3 4	O-7	PBX/FL(%)	Diagnostic			48.81%	84				Diagnostic
A 1.3.5	O-7	Centrex/FL(%)	Diagnostic			35 71%	14				Diagnostic
A.1.3 6	O-7	ISDN/FL(%)	Diagnostic			38 46%	52				Diagnostic
	Reject Interval - Mechanized										
A.1 4 1	O-8	Residence/FL(%)	>= 97% w in 1 hr			94 35%	15,140				NO
A 1.4.2	O-8	Business/FL(%)	>= 97% w in 1 hr			94.06%	892				NO
A 1 4 3	O-8	Design (Specials)/FL(%)	>= 97% w in 1 hr								
A.1.4 4	O-8	PBX/FL(%)	>= 97% w in 1 hr								
A 1 4 5	O-8	Centrex/FL(%)	>= 97% w in 1 hr								
A.1.4 6	O-8	ISDN/FL(%)	>= 97% w in 1 hr			0 00%	2				NO
	Reject Interval - Partially Mechanized - 10 hours										
A.1 7.1	O-8	Residence/FL(%)	>= 85% w in 10 hrs			91.94%	5,498				YES
A 1 7 2	O-8	Business/FL(%)	>= 85% w in 10 hrs			96.23%	955				YES
A 1.7 3	O-8	Design (Specials)/FL(%)	>= 85% w in 10 hrs								
A 1 7 4	O-8	PBX/FL(%)	>= 85% w in 10 hrs								
A.1.7 5	O-8	Centrex/FL(%)	>= 85% w in 10 hrs								
A 1 7 6	O-8	ISDN/FL(%)	>= 85% w in 10 hrs			0.00%	1				NO
	Reject Interval - Non-Mechanized										
A.1 8.1	O-8	Residence/FL(%)	>= 85% w in 24 hrs			99 31%	580				YES
A 1 8 2	O-8	Business/FL(%)	>= 85% w in 24 hrs			99.20%	624				YES
A 1.8 3	O-8	Design (Specials)/FL(%)	>= 85% w in 24 hrs			94.92%	59				YES
A.1.8 4	O-8	PBX/FL(%)	>= 85% w in 24 hrs			90 48%	42				YES
A.1 8 5	O-8	Centrex/FL(%)	>= 85% w in 24 hrs			100 00%	6				YES
A 1 8.6	O-8	ISDN/FL(%)	>= 85% w in 24 hrs			95.24%	21				YES
	FOC Timeliness - Mechanized										
A.1 9.1	O-9	Residence/FL(%)	>= 95% w in 3 hrs			99 46%	52,497				YES
A 1.9 2	O-9	Business/FL(%)	>= 95% w in 3 hrs			98.77%	2,355				YES
A 1 9 3	O-9	Design (Specials)/FL(%)	>= 95% w in 3 hrs								
A 1 9 4	O-9	PBX/FL(%)	>= 95% w in 3 hrs								
A 1 9 5	O-9	Centrex/FL(%)	>= 95% w in 3 hrs								
A.1 9 6	O-9	ISDN/FL(%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A 1 12 1	O-9	Residence/FL(%)	>= 85% w in 10 hrs			91 40%	13,604				YES
A 1.12 2	O-9	Business/FL(%)	>= 85% w in 10 hrs			95 87%	1,839				YES

BellSouth Monthly State Summary

Florida, October 2001

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.12.3	O-9	Design (Specials)/FL(%)	>= 85% w in 10 hrs			0.00%	1				NO
A.1.12.4	O-9	PBX/FL(%)	>= 85% w in 10 hrs								
A.1.12.5	O-9	Centrex/FL(%)	>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/FL(%)	>= 85% w in 10 hrs			0.00%	2				NO
		FOC Timeliness - Non-Mechanized									
A.1.13.1	O-9	Residence/FL(%)	>= 85% w in 36 hrs			98.25%	570				YES
A.1.13.2	O-9	Business/FL(%)	>= 85% w in 36 hrs			99.65%	569				YES
A.1.13.3	O-9	Design (Specials)/FL(%)	>= 85% w in 36 hrs			95.15%	103				YES
A.1.13.4	O-9	PBX/FL(%)	>= 85% w in 36 hrs			96.97%	33				YES
A.1.13.5	O-9	Centrex/FL(%)	>= 85% w in 36 hrs			100.00%	5				YES
A.1.13.6	O-9	ISDN/FL(%)	>= 85% w in 36 hrs			93.94%	33				YES
		FOC & Reject Response Completeness - Mechanized									
A.1.14.1.1	O-11	Residence/EDI/FL(%)	>= 95%			100.00%	965				YES
A.1.14.1.2	O-11	Residence/TAG/FL(%)	>= 95%			99.20%	66,968				YES
A.1.14.2.1	O-11	Business/EDI/FL(%)	>= 95%			100.00%	47				YES
A.1.14.2.2	O-11	Business/TAG/FL(%)	>= 95%			96.02%	3,289				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/FL(%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/FL(%)	>= 95%			0.00%	1				NO
A.1.14.4.1	O-11	PBX/EDI/FL(%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/FL(%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/FL(%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/FL(%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/FL(%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/FL(%)	>= 95%			100.00%	2				YES
		FOC & Reject Response Completeness - Partially Mechanized									
A.1.15.1.1	O-11	Residence/EDI/FL(%)	>= 95%			100.00%	506				YES
A.1.15.1.2	O-11	Residence/TAG/FL(%)	>= 95%			99.83%	17,963				YES
A.1.15.2.1	O-11	Business/EDI/FL(%)	>= 95%			100.00%	19				YES
A.1.15.2.2	O-11	Business/TAG/FL(%)	>= 95%			99.70%	2,636				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/FL(%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/FL(%)	>= 95%			100.00%	1				YES
A.1.15.4.1	O-11	PBX/EDI/FL(%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/FL(%)	>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/FL(%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/FL(%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/FL(%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/FL(%)	>= 95%			100.00%	2				YES
		FOC & Reject Response Completeness - Non-Mechanized									
A.1.16.1	O-11	Residence/FL(%)	>= 95%			94.73%	1,176				NO
A.1.16.2	O-11	Business/FL(%)	>= 95%			94.35%	1,238				NO
A.1.16.3	O-11	Design (Specials)/FL(%)	>= 95%			93.22%	177				NO
A.1.16.4	O-11	PBX/FL(%)	>= 95%			94.05%	84				NO
A.1.16.5	O-11	Centrex/FL(%)	>= 95%			78.57%	14				NO
A.1.16.6	O-11	ISDN/FL(%)	>= 95%			100.00%	52				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
A.1.17.1.1	O-11	Residence/EDI/FL(%)	>= 95%			79.69%	965				NO
A.1.17.1.2	O-11	Residence/TAG/FL(%)	>= 95%			99.28%	66,431				YES
A.1.17.2.1	O-11	Business/EDI/FL(%)	>= 95%			48.94%	47				NO
A.1.17.2.2	O-11	Business/TAG/FL(%)	>= 95%			98.13%	3,158				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/FL(%)	>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/FL(%)	>= 95%			0.00%	0				NO
A.1.17.4.1	O-11	PBX/EDI/FL(%)	>= 95%								
A.1.17.4.2	O-11	PBX/TAG/FL(%)	>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/FL(%)	>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/FL(%)	>= 95%								
A.1.17.6.1	O-11	ISDN/EDI/FL(%)	>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/FL(%)	>= 95%			100.00%	2				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized									
A 1 18.1 1	O-11	Residence/EDI/FL(%)	>= 95%			97.23%	506				YES
A.1.18.1.2	O-11	Residence/TAG/FL(%)	>= 95%			92.17%	17,932				NO
A.1.18.2.1	O-11	Business/EDI/FL(%)	>= 95%			89.47%	19				NO
A 1.18.2.2	O-11	Business/TAG/FL(%)	>= 95%			89.61%	2,628				NO
A.1.18 3.1	O-11	Design (Specials)/EDI/FL(%)	>= 95%								
A 1 18 3.2	O-11	Design (Specials)/TAG/FL(%)	>= 95%			100 00%	1				YES
A 1 18 4.1	O-11	PBX/EDI/FL(%)	>= 95%								
A 1.18.4.2	O-11	PBX/TAG/FL(%)	>= 95%								
A 1 18 5.1	O-11	Centrex/EDI/FL(%)	>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/FL(%)	>= 95%								
A 1.18 6.1	O-11	ISDN/EDI/FL(%)	>= 95%								
A.1 18 6 2	O-11	ISDN/TAG/FL(%)	>= 95%			50.00%	2				NO
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
A 1.19.1	O-11	Residence/FL(%)	>= 95%			89 86%	1,114				NO
A 1.19.2	O-11	Business/FL(%)	>= 95%			91 27%	1,168				NO
A.1 19 3	O-11	Design (Specials)/FL(%)	>= 95%			96 97%	185				YES
A 1 19 4	O-11	PBX/FL(%)	>= 95%			96.73%	79				YES
A 1.19.5	O-11	Centrex/FL(%)	>= 95%			90.91%	11				NO
A 1.19 6	O-11	ISDN/FL(%)	>= 95%			98 08%	52				YES
		Resale - Provisioning									
		Order Completion Interval									
A.2 1.1.1 1	P-4	Residence/<10 circuits/Dispatch/FL(days)	Res	4 39	51,456	3.18	3,244	4.623	0 08369	14 5522	YES
A 2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL(days)	Res	0.90	687,446	0.53	52,124	2 051	0 00932	39 3600	YES
A 2 1.1.2 1	P-4	Residence/>=10 circuits/Dispatch/FL(days)	Res	4 73	95	4 17	6	3.775	1 58889	0 3543	YES
A 2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL(days)	Res								
A 2.1 2.1 1	P-4	Business/<10 circuits/Dispatch/FL(days)	Bus	3 00	39,358	2 73	433	7 132	0 34461	0 7726	YES
A 2.1 2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL(days)	Bus	1 45	48,849	0 78	2,816	3 707	0 07184	9 2624	YES
A 2 1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL(days)	Bus	10 21	278	6 46	8	13.051	4 68029	0 8022	YES
A.2.1 2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL(days)	Bus	7 62	7			7 537			
A 2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL(days)	Design	28.00	2,016	2 50	2	32 603	23 06488	1 1057	YES
A.2.1 3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Design	27.24	80	5.40	5	20 524	9 46096	2 3082	YES
A.2.1 3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Design	33.00	1			0.000			
A 2 1 3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL(days)	PBX	19 46	92	8 50	2	36 450	26 05233	0 4207	YES
A.2 1 4 1 2	P-4	PBX/<10 circuits/Non-Dispatch/FL(days)	PBX	4 61	207	2 79	21	8 969	2 05415	0 8865	YES
A.2 1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL(days)	PBX	13 86	7	2 00	1	10 367	11 08290	1 0699	YES
A.2 1 4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL(days)	PBX	2.82	26	3 47	5	3.832	1 87112	-0.3455	YES
A.2 1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL(days)	Centrex	6 79	684			9 907			
A 2 1.5 1 2	P-4	Centrex/<10 circuits/Non-Dispatch/FL(days)	Centrex	1 26	1,066	2.96	16	4.438	1 11780	-1.5136	YES
A.2 1.5 2 1	P-4	Centrex/>=10 circuits/Dispatch/FL(days)	Centrex	11 25	44			12.404			
A 2 1 5 2 2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Centrex	2 20	60	5 00	1	4 278	4 31340	-0 6493	YES
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL(days)	ISDN	51.79	982	4 19	7	56 528	21 44163	2 2198	YES
A 2.1.6 1 2	P-4	ISDN/<10 circuits/Non-Dispatch/FL(days)	ISDN	2 35	1,564	2 26	20	6.289	1 41514	0 0629	YES
A 2 1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL(days)	ISDN	1 67	4			1 744			
A 2 1 6 2 2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL(days)	ISDN	3 54	50			5 241			
		Held Orders									
A 2 2 1.1 1	P-1	Residence/<10 circuits/Facility/FL(days)	Res	9 26	414	6 81	21	13 519	3 02389	0 8091	YES
A 2.2.1.1 2	P-1	Residence/<10 circuits/Equipment/FL(days)	Res	3 00	1	0 00	0	0 000			YES
A 2.2.1.1 3	P-1	Residence/<10 circuits/Other/FL(days)	Res	17.83	41	0 00	0	21 644			YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/FL(days)	Res	0 00	0	0 00	0				YES
A.2 2 1.2.2	P-1	Residence/>=10 circuits/Equipment/FL(days)	Res	0 00	0	0 00	0				YES
A.2 2 1.2 3	P-1	Residence/>=10 circuits/Other/FL(days)	Res	0 00	0	0 00	0				YES
A.2 2 2 1 1	P-1	Business/<10 circuits/Facility/FL(days)	Bus	10 24	88	6 00	1	10 226	10 28414	0 4122	YES
A 2 2 2 1 2	P-1	Business/<10 circuits/Equipment/FL(days)	Bus	0 00	0	0 00	0				YES
A 2 2 2 1.3	P-1	Business/<10 circuits/Other/FL(days)	Bus	21.50	8	0 00	0	15 730			YES
A 2.2 2.2.1	P-1	Business/>=10 circuits/Facility/FL(days)	Bus	5 00	3	0 00	0	4 359			YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A 2 2 2 2 2	P-1	Business/>=10 circuits/Equipment/FL(days)		Bus	0.00	0	0 00	0				YES
A.2.2 2 2.3	P-1	Business/>=10 circuits/Other/FL(days)		Bus	9.00	1	0.00	0	0 000			YES
A.2.2 3 1.1	P-1	Design (Specials)/<10 circuits/Facility/FL(days)		Design	0 00	0	0.00	0				YES
A 2.2.3 1.2	P-1	Design (Specials)/<10 circuits/Equipment/FL(days)		Design	0.00	0	0.00	0				YES
A 2.2.3 1.3	P-1	Design (Specials)/<10 circuits/Other/FL(days)		Design	5.80	5	0.00	0	5 020			YES
A 2.2.3.2 1	P-1	Design (Specials)/>=10 circuits/Facility/FL(days)		Design	0.00	0						
A 2 2 3.2 2	P-1	Design (Specials)/>=10 circuits/Equipment/FL(days)		Design	0.00	0						
A.2.2 3.2 3	P-1	Design (Specials)/>=10 circuits/Other/FL(days)		Design	0.00	0						
A.2 2 4 1 1	P-1	PBX/<10 circuits/Facility/FL(days)		PBX	0 00	0	0 00	0				YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/FL(days)		PBX	0 00	0	0 00	0				YES
A.2.2.4 1 3	P-1	PBX/<10 circuits/Other/FL(days)		PBX	55.00	1	0 00	0	0 000			YES
A.2.2 4 2 1	P-1	PBX/>=10 circuits/Facility/FL(days)		PBX	10.00	1	0.00	0	0 000			YES
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/FL(days)		PBX	0 00	0	0 00	0				YES
A.2.2 4 2 3	P-1	PBX/>=10 circuits/Other/FL(days)		PBX	0.00	0	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/FL(days)		Centrex	8 75	8	0 00	0	7.536			YES
A.2.2.5 1.2	P-1	Centrex/<10 circuits/Equipment/FL(days)		Centrex	0.00	0	0 00	0				YES
A.2 2 5 1.3	P-1	Centrex/<10 circuits/Other/FL(days)		Centrex	0 00	0	0 00	0				YES
A 2 2 5 2.1	P-1	Centrex/>=10 circuits/Facility/FL(days)		Centrex	0.00	0	0.00	0				YES
A.2 2.5.2 2	P-1	Centrex/>=10 circuits/Equipment/FL(days)		Centrex	0 00	0	0 00	0				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/FL(days)		Centrex	0.00	0	0.00	0				YES
A 2.2 6 1.1	P-1	ISDN/<10 circuits/Facility/FL(days)		ISDN	10.00	3	0 00	0	4 000			YES
A 2 2 6.1.2	P-1	ISDN/<10 circuits/Equipment/FL(days)		ISDN	0.00	0	0.00	0				YES
A 2.2 6 1.3	P-1	ISDN/<10 circuits/Other/FL(days)		ISDN	9 00	1	0 00	0	0 000			YES
A 2.2 6.2.1	P-1	ISDN/>=10 circuits/Facility/FL(days)		ISDN	0.00	0						
A 2.2 6 2.2	P-1	ISDN/>=10 circuits/Equipment/FL(days)		ISDN	0 00	0						
A.2.2 6.2 3	P-1	ISDN/>=10 circuits/Other/FL(days)		ISDN	2 00	2			0 000			
		% Jeopardies - Mechanized										
A 2 4 1	P-2	Residence/FL(%)		Res	0.39%	810,810	0.30%	48,344		0 00029	3 0369	YES
A 2 4.2	P-2	Business/FL(%)		Bus	1 06%	90,760	0 57%	2,444		0 00210	2 3124	YES
A.2 4.3	P-2	Design (Specials)/FL(%)		Design	7 21%	2,733	0 00%	5		0 11577	0 6227	YES
A 2 4 4	P-2	PBX/FL(%)		PBX	3 94%	355	0 00%	16		0.04974	0 7928	YES
A 2 4 5	P-2	Centrex/FL(%)		Centrex	4 83%	1,945	0 00%	17		0 05224	0.9251	YES
A 2 4 6	P-2	ISDN/FL(%)		ISDN	5.03%	2,943	0 00%	18		0 05167	0 9733	YES
		% Jeopardies - Non-Mechanized										
A 2.5 1	P-2	Residence/FL(%)		Diagnostic			1 47%	340				Diagnostic
A.2.5.2	P-2	Business/FL(%)		Diagnostic			0.65%	309				Diagnostic
A 2 5 3	P-2	Design (Specials)/FL(%)		Diagnostic			0 00%	11				Diagnostic
A 2.5 4	P-2	PBX/FL(%)		Diagnostic			0.00%	23				Diagnostic
A 2.5 5	P-2	Centrex/FL(%)		Diagnostic			0 00%	5				Diagnostic
A 2.5 6	P-2	ISDN/FL(%)		Diagnostic			0.00%	25				Diagnostic
		Average Jeopardy Notice Interval - Mechanized										
A 2 7 1	P-2	Residence/FL(hours)		>= 48 hrs			135.50	144				YES
A 2 7 2	P-2	Business/FL(hours)		>= 48 hrs			126.86	14				YES
A 2.7 3	P-2	Design (Specials)/FL(hours)		>= 48 hrs								
A 2.7 4	P-2	PBX/FL(hours)		>= 48 hrs								
A 2 7 5	P-2	Centrex/FL(hours)		>= 48 hrs								
A.2 7 6	P-2	ISDN/FL(hours)		>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized										
A.2 8 1	P-2	Residence/FL(hours)		Diagnostic			168 00	5				Diagnostic
A 2 8 2	P-2	Business/FL(hours)		Diagnostic			84 00	2				Diagnostic
A 2 8 3	P-2	Design (Specials)/FL(hours)		Diagnostic								Diagnostic
A 2.8 4	P-2	PBX/FL(hours)		Diagnostic								Diagnostic
A 2 8 5	P-2	Centrex/FL(hours)		Diagnostic								Diagnostic
A.2.8.6	P-2	ISDN/FL(hours)		Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized										
A 2.9 1	P-2	Residence/FL(%)		95% >= 48 hrs			100 00%	144				YES
A 2 9 2	P-2	Business/FL(%)		95% >= 48 hrs			100.00%	14				YES
A.2.9 3	P-2	Design (Specials)/FL(%)		95% >= 48 hrs								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.9.4	P-2	PBX/FL(%)	95% >= 48 hrs								
A.2.9.5	P-2	Centrex/FL(%)	95% >= 48 hrs								
A.2.9.6	P-2	ISDN/FL(%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.10.1	P-2	Residence/FL(%)	Diagnostic			100.00%	5				Diagnostic
A.2.10.2	P-2	Business/FL(%)	Diagnostic			100.00%	2				Diagnostic
A.2.10.3	P-2	Design (Specials)/FL(%)	Diagnostic								Diagnostic
A.2.10.4	P-2	PBX/FL(%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/FL(%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/FL(%)	Diagnostic								Diagnostic
		% Missed Installation Appointments									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL(%)	Res	5.36%	62,441	3.69%	3,851		0.00374	4.4770	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL(%)	Res	0.04%	745,483	0.15%	54,436		0.00009	-12.6760	NO
A.2.11.1.2.1	P-3	Residence/>=10 circuits/Dispatch/FL(%)	Res	6.67%	120	0.00%	6		0.10435	0.6389	YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL(%)	Res								
A.2.11.2.1.1	P-3	Business/<10 circuits/Dispatch/FL(%)	Bus	1.81%	40,271	3.91%	639		0.00532	-3.9545	NO
A.2.11.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/FL(%)	Bus	0.05%	49,460	0.30%	3,375		0.00042	-5.8164	NO
A.2.11.2.2.1	P-3	Business/>=10 circuits/Dispatch/FL(%)	Bus	6.65%	316	8.33%	12		0.07325	-0.2304	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL(%)	Bus	0.00%	9						
A.2.11.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL(%)	Design	5.39%	2,133	9.09%	11		0.06827	-0.5419	YES
A.2.11.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	Design	4.88%	82	0.00%	5		0.09923	0.4916	YES
A.2.11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL(%)	Design	0.00%	1						
A.2.11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	Design								
A.2.11.4.1.1	P-3	PBX/<10 circuits/Dispatch/FL(%)	PBX	7.45%	94	0.00%	4		0.13403	0.5556	YES
A.2.11.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL(%)	PBX	1.79%	224	0.00%	26		0.02744	0.6508	YES
A.2.11.4.2.1	P-3	PBX/>=10 circuits/Dispatch/FL(%)	PBX	14.29%	7	0.00%	1		0.37409	0.3819	YES
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL(%)	PBX	0.00%	27	0.00%	9		0.00000		YES
A.2.11.5.1.1	P-3	Centrex/<10 circuits/Dispatch/FL(%)	Centrex	5.14%	739	0.00%	1		0.22100	0.2327	YES
A.2.11.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL(%)	Centrex	0.00%	1,077	0.00%	18		0.00000		YES
A.2.11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL(%)	Centrex	15.22%	46						
A.2.11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL(%)	Centrex	0.00%	61	0.00%	3		0.00000		YES
A.2.11.6.1.1	P-3	ISDN/<10 circuits/Dispatch/FL(%)	ISDN	3.59%	1,030	5.56%	18		0.04424	-0.4437	YES
A.2.11.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN	0.63%	1,591	4.00%	25		0.01593	-2.1164	NO
A.2.11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL(%)	ISDN	0.00%	4						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL(%)	ISDN	0.00%	52						
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL(%)	Res	7.78%	53,786	7.26%	2,398		0.00559	0.9354	YES
A.2.12.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/FL(%)	Res	3.96%	600,500	5.08%	35,349		0.00107	-10.4719	NO
A.2.12.1.2.1	P-9	Residence/>=10 circuits/Dispatch/FL(%)	Res	6.90%	87	0.00%	3		0.14880	0.4635	YES
A.2.12.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL(%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/FL(%)	Bus	3.22%	33,249	8.64%	486		0.00607	-6.7127	NO
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL(%)	Bus	4.96%	42,374	5.52%	2,410		0.00455	-1.2219	YES
A.2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL(%)	Bus	10.40%	327	0.00%	6		0.12575	0.8269	YES
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL(%)	Bus	0.00%	8						
A.2.12.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/FL(%)	Design	3.84%	1,642	0.00%	141		0.01686	2.2761	YES
A.2.12.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	Design	7.69%	52	0.00%	3		0.15822	0.4862	YES
A.2.12.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL(%)	Design	0.00%	4						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	Design								
A.2.12.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL(%)	PBX	2.60%	77	0.00%	11		0.05127	0.5066	YES
A.2.12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL(%)	PBX	2.05%	293	3.13%	32		0.02637	-0.4085	YES
A.2.12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL(%)	PBX	0.00%	2						
A.2.12.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL(%)	PBX	3.03%	33	12.50%	8		0.06755	-1.4018	YES
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL(%)	Centrex	1.55%	709	0.00%	1		0.12368	0.1254	YES
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL(%)	Centrex	0.92%	2,059	0.00%	23		0.02005	0.4603	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL(%)	Centrex	3.17%	63						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL(%)	Centrex	0.79%	126	0.00%	1		0.08908	0.0891	YES
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL(%)	ISDN	2.03%	788	0.00%	12		0.04102	0.4949	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN	1.05%	948	0.00%	14		0.02751	0.3835	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL(%)	ISDN	0.00%	2						

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A 2 12 6.2 2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL(%)	ISDN	0.00%	62	0 00%	2		0 00000		YES
	Average Completion Notice Interval - Mechanized										
A.2.14.1 1 1	P-5	Residence/<10 circuits/Dispatch/FL(hours)	Res	4 06	43,273	0 96	2,741	20 001	0 39394	7 8842	YES
A.2 14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL(hours)	Res	1.55	552,268	0.77	41,083	7.298	0 03732	20.7729	YES
A.2.14.1 2.1	P-5	Residence/>=10 circuits/Dispatch/FL(hours)	Res	4 66	83	0.51	2	19.872	14.21991	0.2919	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL(hours)	Res								
A 2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/FL(hours)	Bus	4.76	9,797	1 42	431	24.251	1 19355	2 7975	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL(hours)	Bus	1.96	35,790	0.75	2,142	14.731	0 32768	3 7158	YES
A.2.14 2.2.1	P-5	Business/>=10 circuits/Dispatch/FL(hours)	Bus	8.34	190	0.43	7	26.203	10 08444	0 7850	YES
A 2 14 2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL(hours)	Bus	0.12	8			0.161			
A 2.14 3.1 1	P-5	Design (Specials)/<10 circuits/Dispatch/FL(hours)	Design	244 45	1,251			661 524			
A 2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL(hours)		105.78	23	0.02	1	257 184	262.71496	0.4026	YES
A 2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL(hours)	Design	186.93	1			0.000			
A 2.14 3.2 2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL(hours)	Design								
A 2 14 4.1.1	P-5	PBX/<10 circuits/Dispatch/FL(hours)	PBX	298 57	48			1326 956			
A.2 14 4.1 2	P-5	PBX/<10 circuits/Non-Dispatch/FL(hours)	PBX	11.83	134	0.85	1	50.466	50 65355	0.2167	YES
A 2 14 4.2 1	P-5	PBX/>=10 circuits/Dispatch/FL(hours)	PBX	20 26	3			35 051			
A 2.14.4.2 2	P-5	PBX/>=10 circuits/Non-Dispatch/FL(hours)	PBX	0 57	22			0 267			
A 2 14 5.1 1	P-5	Centrex/<10 circuits/Dispatch/FL(hours)	Centrex	6.10	523			27.389			
A.2 14 5.1 2	P-5	Centrex/<10 circuits/Non-Dispatch/FL(hours)	Centrex	3 91	776			24 435			
A 2 14 5 2 1	P-5	Centrex/>=10 circuits/Dispatch/FL(hours)	Centrex	1.04	30			3.125			
A 2 14 5.2 2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL(hours)	Centrex	0.72	46			0 342			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL(hours)	ISDN	1212 62	657			1513 503			
A 2 14 6.1 2	P-5	ISDN/<10 circuits/Non-Dispatch/FL(hours)	ISDN	7 62	866	0 48	1	47 923	47 95096	0 1489	YES
A.2 14 6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL(hours)	ISDN	52 25	4			40 936			
A.2 14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL(hours)	ISDN	20 65	44			79 626			
	Average Completion Notice Interval - Non-Mechanized										
A.2 15 1 1 1	P-5	Residence/<10 circuits/Dispatch/FL(hours)	Diagnostic			24 64	119				Diagnostic
A 2 15 1 1 2	P-5	Residence/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			19 25	222				Diagnostic
A 2 15.1 2.1	P-5	Residence/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A 2 15 1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
A 2 15 2 1 1	P-5	Business/<10 circuits/Dispatch/FL(hours)	Diagnostic			21 21	54				Diagnostic
A 2.15.2.1 2	P-5	Business/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			19 69	256				Diagnostic
A 2 15 2.2 1	P-5	Business/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A 2 15 2.2 2	P-5	Business/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
A 2 15.3.1 1	P-5	Design (Specials)/<10 circuits/Dispatch/FL(hours)	Diagnostic			35 17	5				Diagnostic
A 2 15 3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			50.71	4				Diagnostic
A 2 15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2 15 3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
A 2 15 4 1.1	P-5	PBX/<10 circuits/Dispatch/FL(hours)	Diagnostic			107 46	4				Diagnostic
A 2 15.4.1 2	P-5	PBX/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			27 49	14				Diagnostic
A.2.15 4.2 1	P-5	PBX/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15 4.2 2	P-5	PBX/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			13.30	5				Diagnostic
A 2 15 5 1 1	P-5	Centrex/<10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2 15 5 1 2	P-5	Centrex/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			23.60	5				Diagnostic
A.2 15 5 2 1	P-5	Centrex/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A 2.15 5 2 2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15.6.1 1	P-5	ISDN/<10 circuits/Dispatch/FL(hours)	Diagnostic			42 80	10				Diagnostic
A 2 15 6 1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			17.88	15				Diagnostic
A 2 15 6 2 1	P-5	ISDN/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15 6 2 2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized										
A 2 17 1 1 1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			3 76	2,269				Diagnostic
A 2 17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0 64	37,463				Diagnostic
A 2 17 1 2 1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic			4 75	4				Diagnostic
A 2 17 1.2 2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 17.2.1 1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3 24	228				Diagnostic
A 2 17.2 1 2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0 99	1,171				Diagnostic
A 2 17 2.2 1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic			3 44	3				Diagnostic

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A 2.17 2.2 2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.17 3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.17.3.1 2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 17 3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.4 1 1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.4.2 1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 17 4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17 5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 17 5.1 2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.17 5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 17 5 2 2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 17 6.1 1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17 6 2 1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2 18 1 1.1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			3 03	550				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.62	9,935				Diagnostic
A 2 18.1 2.1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18 1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.18 2.1.1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3.64	125				Diagnostic
A.2.18 2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1 54	932				Diagnostic
A.2.18 2 2 1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic			14.11	3				Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 18.3 1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 18.3 1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			9.00	1				Diagnostic
A 2 18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.18 4.1 1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 18 4 1 2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			3.00	1				Diagnostic
A.2.18.4 2 1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.18 5 1 1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.18 5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 18.5 2 2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 18.6.1 1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 18 6 1 2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.00	1				Diagnostic
A.2.18 6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1 1 1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			4 61	89				Diagnostic
A.2 19 1 1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.92	205				Diagnostic
A 2 19 1 2.1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.19 1 2 2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 19 2.1 1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			5.50	30				Diagnostic
A.2.19.2.1 2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.60	215				Diagnostic
A 2 19.2 2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.19 2 2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 19 3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic			6 00	2				Diagnostic
A 2 19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			9 67	3				Diagnostic
A.2 19 3 2 1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 19 3 2 2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.4 1 1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 19 4 1 2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			5.22	9				Diagnostic
A 2 19.4 2 1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 19.4.2 2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			3 50	2				Diagnostic

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A 2 19 5 1 1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 19 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			8 00	4				Diagnostic
A 2.19 5 2 1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 19 5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.19 6.1 1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			8.00	4				Diagnostic
A 2.19 6.1 2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			7.90	10				Diagnostic
A 2.19 6.2 1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 19 6 2 2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A 2.21 1.1.1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			3.68	2,070				Diagnostic
A 2 21 1 1 2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.68	28,157				Diagnostic
A 2 21 1 2 1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic			5.33	3				Diagnostic
A 2 21 1 2 2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 21 2 1 1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3.22	227				Diagnostic
A.2.21 2 1 2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.02	1,084				Diagnostic
A.2 21 2.2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic			3.44	3				Diagnostic
A 2 21 2 2 2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 3 1 1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 3 1 2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 3 2 1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 3 2 2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 4 1 1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 4 1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 4 2.1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 4 2 2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21.5 1 1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 5 2 1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 5 2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 6 1 1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 6 1 2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 6.2 1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 21 6.2 2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A 2 22 1 1 1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			2.91	514				Diagnostic
A 2 22 1 1 2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.55	8,435				Diagnostic
A 2 22 1 2 1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22.1 2 2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22.2 1 1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3.66	120				Diagnostic
A 2 22 2 1 2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.56	809				Diagnostic
A 2 22 2.2 1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic			21.00	2				Diagnostic
A 2 22 2 2 2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 3 1 1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 3 1 2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			9 00	1				Diagnostic
A 2 22 3 2 1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 4 1.1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 4 1 2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			3 00	1				Diagnostic
A 2 22 4 2 1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 4 2 2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 5 1 1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 5 2 1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 5 2 2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 6 1 1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 6 1 2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 6 2 1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2 22 6 2 2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A 2.23 1.1 1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			4 84	76				Diagnostic
A 2.23 1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			3.02	165				Diagnostic
A.2.23.1.2 1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.1 2 2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 23.2.1 1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			4.67	27				Diagnostic
A.2.23.2.1 2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.55	180				Diagnostic
A 2 23.2 2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23 2 2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.23 3 1 1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.23 3 1 2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			9.67	3				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.3 2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.4 1 1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.4 1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			7 00	5				Diagnostic
A.2 23.4 2 1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23 4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			3.00	1				Diagnostic
A.2.23 5 1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.23 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			12.00	1				Diagnostic
A 2.23 5 2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.23 5 2 2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A 2.23 6 1.1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			6.33	3				Diagnostic
A 2.23 6 1 2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			9.00	7				Diagnostic
A.2 23.6 2.1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
	% Completions w/o Notice or < 24 hours										
A 2.24 1 1	P-6	Residence/Dispatch/FL(%)	Diagnostic			100 00%	3,250				Diagnostic
A 2.24 1 2	P-6	Residence/Non-Dispatch/FL(%)	Diagnostic			100.00%	52,124				Diagnostic
A 2.24 2.1	P-6	Business/Dispatch/FL(%)	Diagnostic			100.00%	441				Diagnostic
A 2 24 2.2	P-6	Business/Non-Dispatch/FL(%)	Diagnostic			100.00%	2,816				Diagnostic
A 2 24.3.1	P-6	Design (Specials)/Dispatch/FL(%)	Diagnostic			100.00%	2				Diagnostic
A.2 24 3.2	P-6	Design (Specials)/Non-Dispatch/FL(%)	Diagnostic			100.00%	5				Diagnostic
A.2 24.4 1	P-6	PBX/Dispatch/FL(%)	Diagnostic			100.00%	3				Diagnostic
A.2 24 4 2	P-6	PBX/Non-Dispatch/FL(%)	Diagnostic			100.00%	26				Diagnostic
A 2 24 5.1	P-6	Centrex/Dispatch/FL(%)	Diagnostic								Diagnostic
A 2 24 5 2	P-6	Centrex/Non-Dispatch/FL(%)	Diagnostic			100.00%	17				Diagnostic
A 2 24 6 1	P-6	ISDN/Dispatch/FL(%)	Diagnostic			100.00%	7				Diagnostic
A 2.24.6.2	P-6	ISDN/Non-Dispatch/FL(%)	Diagnostic			100.00%	20				Diagnostic
	Service Order Accuracy										
A 2 25 1.1 1	P-11	Residence/<10 circuits/Dispatch/FL(%)	>= 95%								
A 2 25 1.1 2	P-11	Residence/<10 circuits/Non-Dispatch/FL(%)	>= 95%			98.94%	94				YES
A.2 25.1 2 1	P-11	Residence/>=10 circuits/Dispatch/FL(%)	>= 95%								
A 2 25.1 2 2	P-11	Residence/>=10 circuits/Non-Dispatch/FL(%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/FL(%)	>= 95%			61 54%	13				NO
A 2.25 2 1.2	P-11	Business/<10 circuits/Non-Dispatch/FL(%)	>= 95%			88.28%	145				NO
A 2 25 2 2 1	P-11	Business/>=10 circuits/Dispatch/FL(%)	>= 95%								
A 2 25 2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL(%)	>= 95%			100.00%	1				YES
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL(%)	>= 95%			75.00%	4				NO
A 2 25 3 1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	>= 95%			100.00%	1				YES
A.2 25.3 2 1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL(%)	>= 95%								
A 2 25.3 2 2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	>= 95%								
	Resale - Maintenance and Repair										
	Missed Repair Appointments										
A 3 1 1 1	M&R-1	Residence/Dispatch/FL(%)	Res	12.63%	105,462	7 66%	4,306		0 00516	9 6193	YES
A 3 1 1 2	M&R-1	Residence/Non-Dispatch/FL(%)	Res	2 31%	55,635	1 64%	2,135		0 00331	2 0143	YES
A 3 1 2 1	M&R-1	Business/Dispatch/FL(%)	Bus	14 26%	21,017	12 04%	1,038		0 01112	1 9945	YES
A 3 1 2 2	M&R-1	Business/Non-Dispatch/FL(%)	Bus	2 58%	11,008	1.16%	432		0 00778	1 8294	YES
A 3 1 3 1	M&R-1	Design (Specials)/Dispatch/FL(%)	Design	4.51%	1,640	0 00%	22		0 04455	1 0128	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A 3 1 3 2	M&R-1	Design (Specials)/Non-Dispatch/FL(%)		Design	0 95%	1,901	0 00%	21		0 02125	0 4456	YES
A.3 1.4.1	M&R-1	PBX/Dispatch/FL(%)		PBX	17 83%	443	32.50%	40		0 06320	-2.3208	NO
A 3 1 4 2	M&R-1	PBX/Non-Dispatch/FL(%)		PBX	6.46%	263	20.00%	5		0.11100	-1.2194	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL(%)		Centrex	23.64%	1,565	27.27%	11		0.12856	-0 2824	YES
A.3.1.5 2	M&R-1	Centrex/Non-Dispatch/FL(%)		Centrex	6.77%	916	0 00%	14		0.06765	1 0005	YES
A.3 1.6 1	M&R-1	ISDN/Dispatch/FL(%)		ISDN	7 02%	413	7.69%	13		0 07197	-0.0932	YES
A.3 1.6.2	M&R-1	ISDN/Non-Dispatch/FL(%)		ISDN	1.86%	484	22 22%	9		0.04545	-4.4806	NO
		Customer Trouble Report Rate										
A 3 2 1.1	M&R-2	Residence/Dispatch/FL(%)		Res	2 36%	4,473,459	2 48%	173,555		0.00038	-3.2891	NO
A 3 2 1.2	M&R-2	Residence/Non-Dispatch/FL(%)		Res	1.24%	4,473,459	1.23%	173,555		0 00027	0 4952	YES
A 3 2.2 1	M&R-2	Business/Dispatch/FL(%)		Bus	1 70%	1,233,640	1 87%	55,517		0.00057	-2 9321	NO
A 3 2.2.2	M&R-2	Business/Non-Dispatch/FL(%)		Bus	0.89%	1,233,640	0 78%	55,517		0 00041	2.7860	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL(%)		Design	0.46%	357,349	0.40%	5,563		0 00092	0.6934	YES
A.3 2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL(%)		Design	0.53%	357,349	0.38%	5,563		0 00099	1 5676	YES
A.3 2.4 1	M&R-2	PBX/Dispatch/FL(%)		PBX	0 26%	167,761	0.62%	6,477		0 00065	-5.4325	NO
A.3 2.4.2	M&R-2	PBX/Non-Dispatch/FL(%)		PBX	0 16%	167,761	0 08%	6,477		0 00050	1 5871	YES
A 3.2.5.1	M&R-2	Centrex/Dispatch/FL(%)		Centrex	0.66%	236,328	0 51%	2,145		0 00177	0 8484	YES
A.3 2.5.2	M&R-2	Centrex/Non-Dispatch/FL(%)		Centrex	0.39%	236,328	0.65%	2,145		0 00135	-1 9631	NO
A.3 2.6.1	M&R-2	ISDN/Dispatch/FL(%)		ISDN	0.13%	326,522	0.24%	5,484		0 00048	-2 2832	NO
A.3 2.6.2	M&R-2	ISDN/Non-Dispatch/FL(%)		ISDN	0 15%	326,522	0 16%	5,484		0 00052	-0 3030	YES
		Maintenance Average Duration										
A 3 3.1.1	M&R-3	Residence/Dispatch/FL(hours)		Res	24 55	105,462	21.86	4,306	29 303	0 45557	5 9030	YES
A 3 3 1.2	M&R-3	Residence/Non-Dispatch/FL(hours)		Res	8 61	55,635	5 62	2,135	22.377	0.49348	6 0467	YES
A 3 3.2.1	M&R-3	Business/Dispatch/FL(hours)		Bus	18 58	21,017	16.40	1,038	29 729	0 94526	2 3076	YES
A.3 3.2.2	M&R-3	Business/Non-Dispatch/FL(hours)		Bus	5.42	11,008	2 78	432	20.914	1.02579	2 5703	YES
A.3 3.3.1	M&R-3	Design (Specials)/Dispatch/FL(hours)		Design	7 16	1,640	6 09	22	14 229	3.05398	0 3533	YES
A.3 3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL(hours)		Design	2 73	1,901	2 15	21	6 422	1 40903	0 4125	YES
A 3 3 4.1	M&R-3	PBX/Dispatch/FL(hours)		PBX	16 79	443	23 30	40	23 318	3 84972	-1.6894	NO
A 3 3 4.2	M&R-3	PBX/Non-Dispatch/FL(hours)		PBX	6 02	263	0 32	5	11 334	5 11676	1.1137	YES
A 3.3 5.1	M&R-3	Centrex/Dispatch/FL(hours)		Centrex	19.86	1,565	14 50	11	35 752	10 81751	0.4957	YES
A.3 3 5.2	M&R-3	Centrex/Non-Dispatch/FL(hours)		Centrex	4 61	916	3 66	14	8.902	2 39730	0 3974	YES
A 3 3 6 1	M&R-3	ISDN/Dispatch/FL(hours)		ISDN	7.86	413	8 34	13	11 676	3 28894	-0 1458	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL(hours)		ISDN	3 27	484	26.70	9	9.064	3 04936	-7.6847	NO
		% Repeat Troubles within 30 Days										
A 3.4 1.1	M&R-4	Residence/Dispatch/FL(%)		Res	21 13%	105,462	18 00%	4,306		0.00635	4 9357	YES
A 3.4.1.2	M&R-4	Residence/Non-Dispatch/FL(%)		Res	18 41%	55,635	16 91%	2,135		0 00855	1 7577	YES
A 3.4 2.1	M&R-4	Business/Dispatch/FL(%)		Bus	18 30%	21,017	17 44%	1,038		0.01229	0 7012	YES
A 3 4.2 2	M&R-4	Business/Non-Dispatch/FL(%)		Bus	16 62%	11,008	17.36%	432		0 01826	-0 4035	YES
A 3 4 3 1	M&R-4	Design (Specials)/Dispatch/FL(%)		Design	39 76%	1,640	36 36%	22		0 10504	0 3230	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL(%)		Design	36 51%	1,901	23 81%	21		0 10564	1 2020	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/FL(%)		PBX	20 54%	443	32.50%	40		0 06670	-1 7928	NO
A.3 4 4.2	M&R-4	PBX/Non-Dispatch/FL(%)		PBX	14 45%	263	20 00%	5		0 15872	-0 3498	YES
A.3.4 5 1	M&R-4	Centrex/Dispatch/FL(%)		Centrex	15 46%	1,565	9 09%	11		0 10940	0 5825	YES
A 3.4.5 2	M&R-4	Centrex/Non-Dispatch/FL(%)		Centrex	15 72%	916	21.43%	14		0.09802	-0 5823	YES
A.3 4 6 1	M&R-4	ISDN/Dispatch/FL(%)		ISDN	34.38%	413	23 08%	13		0 13379	0 8450	YES
A 3.4.6 2	M&R-4	ISDN/Non-Dispatch/FL(%)		ISDN	33 06%	484	44 44%	9		0 15826	-0 7195	YES
		Out of Service > 24 hours										
A.3 5 1.1	M&R-5	Residence/Dispatch/FL(%)		Res	27.28%	70,621	23 77%	3,080		0 00820	4 2801	YES
A 3 5 1.2	M&R-5	Residence/Non-Dispatch/FL(%)		Res	11 19%	17,059	4 10%	805		0 01137	6 2366	YES
A 3 5 2 1	M&R-5	Business/Dispatch/FL(%)		Bus	19.53%	13,682	17.97%	679		0.01559	1 0020	YES
A 3 5 2 2	M&R-5	Business/Non-Dispatch/FL(%)		Bus	4 65%	4,519	1.67%	240		0.01394	2.1374	YES
A 3.5 3 1	M&R-5	Design (Specials)/Dispatch/FL(%)		Design	4 51%	1,640	0 00%	22		0 04455	1 0128	YES
A 3 5 3.2	M&R-5	Design (Specials)/Non-Dispatch/FL(%)		Design	0 95%	1,901	0 00%	21		0 02125	0 4456	YES
A 3 5 4 1	M&R-5	PBX/Dispatch/FL(%)		PBX	14.62%	342	39.29%	28		0 06945	-3 5517	NO
A 3 5 4 2	M&R-5	PBX/Non-Dispatch/FL(%)		PBX	11 64%	146	0 00%	5		0 14588	0 7982	YES
A 3 5 5 1	M&R-5	Centrex/Dispatch/FL(%)		Centrex	21 18%	1,100	50 00%	6		0 16726	-1 7229	NO
A.3 5 5 2	M&R-5	Centrex/Non-Dispatch/FL(%)		Centrex	2 13%	376	0 00%	8		0 05156	0 4127	YES
A.3 5 6 1	M&R-5	ISDN/Dispatch/FL(%)		ISDN	7 28%	412	7 69%	13		0 07319	-0 0561	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A 3 5.6.2	M&R-5	ISDN/Non-Dispatch/FL(%)	ISDN	1 86%	484	22 22%	9		0 04545	-4 4806	NO
	Resale - Billing										
	Invoice Accuracy										
A.4.1	B-1	FL(%)	BST - State	97 93%	$492,661,862	99.94%	$11,864,047		0.00004	-481.2079	YES
	Mean Time to Deliver Invoices - CRIS										
A 4.2	B-2	Region(business days)	BST - Region	3.91	1	3.38	1,820				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Unbundled Network Elements - Ordering										
	% Rejected Service Requests - Mechanized										
B.1.1.1	O-7	Switch Ports/FL(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/FL(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/FL(%)	Diagnostic			21.44%	9,995				Diagnostic
B.1.1.4	O-7	Combo Other/FL(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			28.75%	400				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL(%)	Diagnostic			20.00%	10				Diagnostic
B.1.1.7	O-7	Line Sharing/FL(%)	Diagnostic			24.05%	79				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/FL(%)	Diagnostic			7.03%	1,110				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/FL(%)	Diagnostic			11.39%	553				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/FL(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			26.36%	110				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			85.82%	141				Diagnostic
B.1.1.14	O-7	Other Design/FL(%)	Diagnostic			28.24%	255				Diagnostic
B.1.1.15	O-7	Other Non-Design/FL(%)	Diagnostic			43.58%	7,854				Diagnostic
B.1.1.16	O-7	INP Standalone/FL(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/FL(%)	Diagnostic			10.81%	1,739				Diagnostic
	% Rejected Service Requests - Partially Mechanized										
B.1.2.1	O-7	Switch Ports/FL(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/FL(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/FL(%)	Diagnostic			34.21%	6,335				Diagnostic
B.1.2.4	O-7	Combo Other/FL(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			0.00%	43				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL(%)	Diagnostic			0.00%	5				Diagnostic
B.1.2.7	O-7	Line Sharing/FL(%)	Diagnostic			15.63%	64				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/FL(%)	Diagnostic			25.39%	319				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/FL(%)	Diagnostic			16.39%	848				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/FL(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			43.63%	832				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			19.81%	1,863				Diagnostic
B.1.2.14	O-7	Other Design/FL(%)	Diagnostic			47.37%	209				Diagnostic
B.1.2.15	O-7	Other Non-Design/FL(%)	Diagnostic			79.25%	2,496				Diagnostic
B.1.2.16	O-7	INP Standalone/FL(%)	Diagnostic								Diagnostic
B.1.2.17	O-13	LNP Standalone/FL(%)	Diagnostic			43.36%	1,135				Diagnostic
	% Rejected Service Requests - Non-Mechanized										
B.1.3.1	O-7	Switch Ports/FL(%)	Diagnostic			50.00%	2				Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/FL(%)	Diagnostic			27.42%	62				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/FL(%)	Diagnostic			48.31%	859				Diagnostic
B.1.3.4	O-7	Combo Other/FL(%)	Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			22.36%	313				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL(%)	Diagnostic			12.06%	622				Diagnostic
B.1.3.7	O-7	Line Sharing/FL(%)	Diagnostic			16.99%	153				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/FL(%)	Diagnostic			40.28%	211				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/FL(%)	Diagnostic			33.09%	1,378				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/FL(%)	Diagnostic			50.00%	6				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic			53.85%	13				Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			47.23%	307				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			39.52%	248				Diagnostic
B.1.3.14	O-7	Other Design/FL(%)	Diagnostic			26.30%	441				Diagnostic
B.1.3.15	O-7	Other Non-Design/FL(%)	Diagnostic			36.12%	1,744				Diagnostic
B.1.3.16	O-7	INP Standalone/FL(%)	Diagnostic			41.79%	67				Diagnostic
B.1.3.17	O-13	LNP Standalone/FL(%)	Diagnostic			30.61%	1,016				Diagnostic

Reject Interval - Mechanized

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.4.1	O-8	Switch Ports/FL(%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/FL(%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/FL(%)	>= 97% w in 1 hr			92.91%	2,144				NO
B.1.4.4	O-8	Combo Other/FL(%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 97% w in 1 hr			100.00%	115				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL(%)	>= 97% w in 1 hr			100.00%	2				YES
B.1.4.7	O-8	Line Sharing/FL(%)	>= 97% w in 1 hr			73.68%	19				NO
B.1.4.8	O-8	2W Analog Loop Design/FL(%)	>= 97% w in 1 hr			74.36%	78				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/FL(%)	>= 97% w in 1 hr			72.31%	65				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/FL(%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/FL(%)	>= 97% w in 1 hr								
B.1.4.12	O-14	2W Analog Loop w/LNP Design/FL(%)	>= 97% w in 1 hr			96.55%	29				NO
B.1.4.13	O-14	2W Analog Loop w/LNP Non-Design/FL(%)	>= 97% w in 1 hr			89.34%	122				NO
B.1.4.14	O-8	Other Design/FL(%)	>= 97% w in 1 hr			83.33%	72				NO
B.1.4.15	O-8	Other Non-Design/FL(%)	>= 97% w in 1 hr			70.83%	3,463				NO
B.1.4.16	O-8	INP Standalone/FL(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/FL(%)	>= 97% w in 1 hr			96.83%	189				NO
	Reject Interval - Partially Mechanized - 10 hours										
B.1.7.1	O-8	Switch Ports/FL(%)	>= 85% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/FL(%)	>= 85% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/FL(%)	>= 85% w in 10 hrs			96.33%	2,177				YES
B.1.7.4	O-8	Combo Other/FL(%)	>= 85% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 85% w in 10 hrs								
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL(%)	>= 85% w in 10 hrs			0.00%	1				NO
B.1.7.7	O-8	Line Sharing/FL(%)	>= 85% w in 10 hrs			63.64%	11				NO
B.1.7.8	O-8	2W Analog Loop Design/FL(%)	>= 85% w in 10 hrs			92.94%	85				YES
B.1.7.9	O-8	2W Analog Loop Non-Design/FL(%)	>= 85% w in 10 hrs			84.25%	146				NO
B.1.7.10	O-8	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 10 hrs								
B.1.7.12	O-14	2W Analog Loop w/LNP Design/FL(%)	>= 85% w in 10 hrs			86.30%	365				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% w in 10 hrs			81.74%	460				NO
B.1.7.14	O-8	Other Design/FL(%)	>= 85% w in 10 hrs			87.25%	102				YES
B.1.7.15	O-8	Other Non-Design/FL(%)	>= 85% w in 10 hrs			87.84%	2,014				YES
B.1.7.16	O-8	INP Standalone/FL(%)	>= 85% w in 10 hrs								
B.1.7.17	O-14	LNP Standalone/FL(%)	>= 85% w in 10 hrs			89.26%	503				YES
	Reject Interval - Non-Mechanized										
B.1.8.1	O-8	Switch Ports/FL(%)	>= 85% w in 24 hrs			100.00%	1				YES
B.1.8.2	O-8	Local Interoffice Transport/FL(%)	>= 85% w in 24 hrs			94.12%	17				YES
B.1.8.3	O-8	Loop + Port Combinations/FL(%)	>= 85% w in 24 hrs			98.80%	417				YES
B.1.8.4	O-8	Combo Other/FL(%)	>= 85% w in 24 hrs								
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 85% w in 24 hrs			100.00%	71				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL(%)	>= 85% w in 24 hrs			100.00%	75				YES
B.1.8.7	O-8	Line Sharing/FL(%)	>= 85% w in 24 hrs			96.43%	28				YES
B.1.8.8	O-8	2W Analog Loop Design/FL(%)	>= 85% w in 24 hrs			100.00%	86				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/FL(%)	>= 85% w in 24 hrs			99.78%	463				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 24 hrs			100.00%	5				YES
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 24 hrs			85.71%	7				YES
B.1.8.12	O-14	2W Analog Loop w/LNP Design/FL(%)	>= 85% w in 24 hrs			99.32%	148				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% w in 24 hrs			96.97%	99				YES
B.1.8.14	O-8	Other Design/FL(%)	>= 85% w in 24 hrs			97.52%	121				YES
B.1.8.15	O-8	Other Non-Design/FL(%)	>= 85% w in 24 hrs			98.76%	643				YES
B.1.8.16	O-8	INP Standalone/FL(%)	>= 85% w in 24 hrs			100.00%	29				YES
B.1.8.17	O-14	LNP Standalone/FL(%)	>= 85% w in 24 hrs			97.80%	318				YES
	POT mains - Reject int										
B.1.9.1	O-9	Switch Ports/FL(%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/FL(%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/FL(%)	>= 95% w in 3 hrs			98.33%	7,682				YES
B.1.9.4	O-9	Combo Other/FL(%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 95% w in 3 hrs			94.62%	223				NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 1 9 6	O-9	ISDN Loop (UDN, UDC)/FL(%)	>= 95% w in 3 hrs			100.00%	8				YES
B.1.9 7	O-9	Line Sharing/FL(%)	>= 95% w in 3 hrs			100.00%	61				YES
B 1 9.8	O-9	2W Analog Loop Design/FL(%)	>= 95% w in 3 hrs			99.41%	1,023				YES
B 1.9 9	O-9	2W Analog Loop Non-Design/FL(%)	>= 95% w in 3 hrs			99.17%	480				YES
B.1 9.10	O-9	2W Analog Loop w/INP Design/FL(%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/FL(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/FL(%)	>= 95% w in 3 hrs			100.00%	80				YES
B.1.9.13	O-15	2W Analog Loop w/LNP Non-Design/FL(%)	>= 95% w in 3 hrs			95.24%	21				YES
B.1.9.14	O-9	Other Design/FL(%)	>= 95% w in 3 hrs			100.00%	178				YES
B.1 9.15	O-9	Other Non-Design/FL(%)	>= 95% w in 3 hrs			99.94%	5,134				YES
B.1.9.16	O-9	INP Standalone/FL(%)	>= 95% w in 3 hrs								
B.1 9.17	O-15	LNP Standalone/FL(%)	>= 95% w in 3 hrs			98.90%	1,551				YES
	FOC Timeliness - Partially Mechanized - 10 hours										
B.1.12 1	O-9	Switch Ports/FL(%)	>= 85% w in 10 hrs								
B 1 12 2	O-9	Local Interoffice Transport/FL(%)	>= 85% w in 10 hrs								
B 1.12 3	O-9	Loop + Port Combinations/FL(%)	>= 85% w in 10 hrs			95.94%	4,232				YES
B.1.12 4	O-9	Combo Other/FL(%)	>= 85% w in 10 hrs								
B 1.12 5	O-9	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 85% w in 10 hrs			85.00%	20				YES
B 1.12 6	O-9	ISDN Loop (UDN, UDC)/FL(%)	>= 85% w in 10 hrs			100 00%	6				YES
B 1.12.7	O-9	Line Sharing/FL(%)	>= 85% w in 10 hrs			86.89%	61				YES
B 1 12 8	O-9	2W Analog Loop Design/FL(%)	>= 85% w in 10 hrs			86.14%	267				YES
B 1 12 9	O-9	2W Analog Loop Non-Design/FL(%)	>= 85% w in 10 hrs			95.46%	771				YES
B 1.12 10	O-9	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 10 hrs								
B 1.12 11	O-9	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 10 hrs								
B.1 12.12	O-15	2W Analog Loop w/LNP Design/FL(%)	>= 85% w in 10 hrs			86 85%	517				YES
B 1.12 13	O-15	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% w in 10 hrs			94 68%	1,653				YES
B 1.12 14	O-9	Other Design/FL(%)	>= 85% w in 10 hrs			80.14%	148				NO
B 1 12 15	O-9	Other Non-Design/FL(%)	>= 85% w in 10 hrs			92 70%	534				YES
B 1.12 16	O-9	INP Standalone/FL(%)	>= 85% w in 10 hrs								
B.1.12 17	O-15	LNP Standalone/FL(%)	>= 85% w in 10 hrs			90 63%	662				YES
	FOC Timeliness - Non-Mechanized										
B 1 13 1	O-9	Switch Ports/FL(%)	>= 85% w in 36 hrs			100.00%	1				YES
B.1 13.2	O-9	Local Interoffice Transport/FL(%)	>= 85% w in 36 hrs			100 00%	44				YES
B 1 13 3	O-9	Loop + Port Combinations/FL(%)	>= 85% w in 36 hrs			99.03%	413				YES
B 1 13 4	O-9	Combo Other/FL(%)	>= 85% w in 36 hrs								
B 1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 85% w in 36 hrs			99 59%	241				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL(%)	>= 85% w in 36 hrs			99.43%	528				YES
B.1 13.7	O-9	Line Sharing/FL(%)	>= 85% w in 36 hrs			100.00%	121				YES
B.1 13.8	O-9	2W Analog Loop Design/FL(%)	>= 85% w in 36 hrs			99 18%	122				YES
B 1 13 9	O-9	2W Analog Loop Non-Design/FL(%)	>= 85% w in 36 hrs			99 40%	836				YES
B 1.13 10	O-9	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 36 hrs			83 33%	6				NO
B 1.13.11	O-9	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 36 hrs			100.00%	7				YES
B 1.13 12	O-15	2W Analog Loop w/LNP Design/FL(%)	>= 85% w in 36 hrs			97 24%	181				YES
B 1.13.13	O-15	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% w in 36 hrs			99 40%	166				YES
B.1 13 14	O-9	Other Design/FL(%)	>= 85% w in 36 hrs			99.04%	312				YES
B.1 13.15	O-9	Other Non-Design/FL(%)	>= 85% w in 36 hrs			99 26%	1,079				YES
B 1 13 16	O-9	INP Standalone/FL(%)	>= 85% w in 36 hrs			100 00%	41				YES
B 1 13 17	O-15	LNP Standalone/FL(%)	>= 85% w in 36 hrs			99.43%	699				YES
	FOC & Reject Response Completeness - Mechanized										
B 1.14 1 1	O-11	Switch Ports/EDI/FL(%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/FL(%)	>= 95%								
B.1.14 2.1	O-11	Local Interoffice Transport/EDI/FL(%)	>= 95%								
B.1.14 2 2	O-11	Local Interoffice Transport/TAG/FL(%)	>= 95%								
B 1 14 3 1	O-11	Loop + Port Combinations/EDI/FL(%)	>= 95%			100 00%	237				YES
B 1 14.3.2	O-11	Loop + Port Combinations/TAG/FL(%)	>= 95%			97.85%	9,758				YES
B 1 14 4 1	O-11	Combo Other/EDI/FL(%)	>= 95%								
B 1.14 4 2	O-11	Combo Other/TAG/FL(%)	>= 95%								
B 1 14 5 1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL(%)	>= 95%			80 00%	10				NO
B.1 14 5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL(%)	>= 95%			83 33%	390				NO

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B 1.14 6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL(%)	>= 95%								
B 1 14 6 2	O-11	ISDN Loop (UDN, UDC)/TAG/FL(%)	>= 95%			100.00%	10				YES
B.1.14.7.1	O-11	Line Sharing/EDI/FL(%)	>= 95%								
B 1 14 7.2	O-11	Line Sharing/TAG/FL(%)	>= 95%			98.73%	79				YES
B 1.14.8.1	O-11	2W Analog Loop Design/EDI/FL(%)	>= 95%			95.87%	242				YES
B 1 14 8 2	O-11	2W Analog Loop Design/TAG/FL(%)	>= 95%			98.62%	868				YES
B 1 14 9 1	O-11	2W Analog Loop Non-Design/EDI/FL(%)	>= 95%								
B 1.14 9 2	O-11	2W Analog Loop Non-Design/TAG/FL(%)	>= 95%			96.02%	553				YES
B 1.14 10.1	O-11	2W Analog Loop w/INP Design/EDI/FL(%)	>= 95%								
B 1 14 10 2	O-11	2W Analog Loop w/INP Design/TAG/FL(%)	>= 95%								
B 1.14 11 1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL(%)	>= 95%								
B 1 14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL(%)	>= 95%								
B 1.14 12 1	O-11	2W Analog Loop w/LNP Design/EDI/FL(%)	>= 95%			100.00%	74				YES
B 1.14 12 2	O-11	2W Analog Loop w/LNP Design/TAG/FL(%)	>= 95%			97 22%	36				YES
B 1 14 13 1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL(%)	>= 95%								
B 1.14.13 2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL(%)	>= 95%			100.00%	141				YES
B 1.14.14 1	O-11	Other Design/EDI/FL(%)	>= 95%			100.00%	17				YES
B 1 14 14 2	O-11	Other Design/TAG/FL(%)	>= 95%			96.64%	238				YES
B 1 14 15 1	O-11	Other Non-Design/EDI/FL(%)	>= 95%			100 00%	6,900				YES
B 1 14 15 2	O-11	Other Non-Design/TAG/FL(%)	>= 95%			99.27%	954				YES
B 1.14.16 1	O-11	INP Standalone/EDI/FL(%)	>= 95%								
B.1.14 16 2	O-11	INP Standalone/TAG/FL(%)	>= 95%								
B 1 14.17 1	O-11	LNP Standalone/EDI/FL(%)	>= 95%			100 00%	1,411				YES
B 1 14 17.2	O-11	LNP Standalone/TAG/FL(%)	>= 95%			100 00%	328				YES
		FOC & Reject Response Completeness - Partially Mechanized									
B 1 15 1.1	O-11	Switch Ports/EDI/FL(%)	>= 95%								
B 1 15 1 2	O-11	Switch Ports/TAG/FL(%)	>= 95%								
B 1 15 2 1	O-11	Local Interoffice Transport/EDI/FL(%)	>= 95%								
B 1.15 2.2	O-11	Local Interoffice Transport/TAG/FL(%)	>= 95%								
B 1 15.3 1	O-11	Loop + Port Combinations/EDI/FL(%)	>= 95%			100.00%	255				YES
B 1 15 3.2	O-11	Loop + Port Combinations/TAG/FL(%)	>= 95%			99 64%	6,080				YES
B 1 15 4 1	O-11	Combo Other/EDI/FL(%)	>= 95%								
B 1 15 4 2	O-11	Combo Other/TAG/FL(%)	>= 95%								
B 1.15 5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL(%)	>= 95%								
B 1.15 5 2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL(%)	>= 95%			46.51%	43				NO
B 1.15 6 1	O-11	ISDN Loop (UDN, UDC)/EDI/FL(%)	>= 95%			100 00%	1				YES
B 1 15 6 2	O-11	ISDN Loop (UDN, UDC)/TAG/FL(%)	>= 95%			100.00%	4				YES
B 1 15 7 1	O-11	Line Sharing/EDI/FL(%)	>= 95%								
B 1 15 7 2	O-11	Line Sharing/TAG/FL(%)	>= 95%			98.44%	64				YES
B 1 15 8.1	O-11	2W Analog Loop Design/EDI/FL(%)	>= 95%			100.00%	184				YES
B 1.15 8.2	O-11	2W Analog Loop Design/TAG/FL(%)	>= 95%			98.52%	135				YES
B 1 15 9.1	O-11	2W Analog Loop Non-Design/EDI/FL(%)	>= 95%								
B 1.15 9 2	O-11	2W Analog Loop Non-Design/TAG/FL(%)	>= 95%			99.88%	848				YES
B 1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL(%)	>= 95%								
B 1 15 10 2	O-11	2W Analog Loop w/INP Design/TAG/FL(%)	>= 95%								
B 1 15.11 1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL(%)	>= 95%								
B 1 15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL(%)	>= 95%								
B.1 15 12 1	O-11	2W Analog Loop w/LNP Design/EDI/FL(%)	>= 95%			99.50%	601				YES
B.1 15 12 2	O-11	2W Analog Loop w/LNP Design/TAG/FL(%)	>= 95%			100 00%	231				YES
B 1 15 13 1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL(%)	>= 95%			100.00%	3				YES
B 1 15.13 2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL(%)	>= 95%			100.00%	1,860				YES
B 1 15 14.1	O-11	Other Design/EDI/FL(%)	>= 95%			100 00%	26				YES
B 1 15 14.2	O-11	Other Design/TAG/FL(%)	>= 95%			100 00%	183				YES
B 1 15 15 1	O-11	Other Non-Design/EDI/FL(%)	>= 95%			100.00%	1,958				YES
B 1 15 15.2	O-11	Other Non-Design/TAG/FL(%)	>= 95%			100 00%	538				YES
B 1 15 16 1	O-11	INP Standalone/EDI/FL(%)	>= 95%								
B 1 15 16 2	O-11	INP Standalone/TAG/FL(%)	>= 95%								
B 1 15 17 1	O-11	LNP Standalone/EDI/FL(%)	>= 95%			99.37%	790				YES
B 1 15 17 2	O-11	LNP Standalone/TAG/FL(%)	>= 95%			99.71%	345				YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		FOC & Reject Response Completeness - Non-Mechanized										
B 1 16 1	O-11	Switch Ports/FL(%)		>= 95%			100.00%	2				YES
B 1 16 2	O-11	Local Interoffice Transport/FL(%)		>= 95%			91.94%	62				NO
B 1 16 3	O-11	Loop + Port Combinations/FL(%)		>= 95%			94.53%	859				NO
B 1 16 4	O-11	Combo Other/FL(%)		>= 95%								
B 1 16 5	O-11	xDSL (ADSL, HDSL and UCL)/FL(%)		>= 95%			99.04%	313				YES
B 1 16 6	O-11	ISDN Loop (UDN, UDC)/FL(%)		>= 95%			96.95%	622				YES
B 1.16.7	O-11	Line Sharing/FL(%)		>= 95%			92.81%	153				NO
B.1 16 8	O-11	2W Analog Loop Design/FL(%)		>= 95%			96.68%	211				YES
B.1 16 9	O-11	2W Analog Loop Non-Design/FL(%)		>= 95%			92.53%	1,378				NO
B.1 16 10	O-11	2W Analog Loop w/INP Design/FL(%)		>= 95%			100.00%	6				YES
B 1 16 11	O-11	2W Analog Loop w/INP Non-Design/FL(%)		>= 95%			100.00%	13				YES
B 1 16 12	O-11	2W Analog Loop w/LNP Design/FL(%)		>= 95%			98.37%	307				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/FL(%)		>= 95%			98.39%	248				YES
B.1.16 14	O-11	Other Design/FL(%)		>= 95%			92.97%	441				NO
B 1 16 15	O-11	Other Non-Design/FL(%)		>= 95%			96.39%	1,744				YES
B 1 16 16	O-11	INP Standalone/FL(%)		>= 95%			98.51%	67				YES
B 1 16.17	O-11	LNP Standalone/FL(%)		>= 95%			97.44%	1,016				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
B.1.17 1 1	O-11	Switch Ports/EDI/FL(%)		>= 95%								
B.1 17 1 2	O-11	Switch Ports/TAG/FL(%)		>= 95%								
B 1 17 2 1	O-11	Local Interoffice Transport/EDI/FL(%)		>= 95%								
B 1 17 2 2	O-11	Local Interoffice Transport/TAG/FL(%)		>= 95%								
B.1.17 3 1	O-11	Loop + Port Combinations/EDI/FL(%)		>= 95%			64 98%	237				NO
B.1 17 3 2	O-11	Loop + Port Combinations/TAG/FL(%)		>= 95%			91.80%	9,548				NO
B.1 17 4 1	O-11	Combo Other/EDI/FL(%)		>= 95%								
B 1.17 4 2	O-11	Combo Other/TAG/FL(%)		>= 95%								
B 1 17 5 1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL(%)		>= 95%			100.00%	8				YES
B 1 17 5 2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL(%)		>= 95%			98.46%	325				YES
B 1 17 6 1	O-11	ISDN Loop (UDN, UDC)/EDI/FL(%)		>= 95%								
B 1 17 6 2	O-11	ISDN Loop (UDN, UDC)/TAG/FL(%)		>= 95%			80 00%	10				NO
B 1 17 7 1	O-11	Line Sharing/EDI/FL(%)		>= 95%								
B 1 17 7 2	O-11	Line Sharing/TAG/FL(%)		>= 95%			94 87%	78				NO
B 1 17 8 1	O-11	2W Analog Loop Design/EDI/FL(%)		>= 95%			77 59%	232				NO
B 1.17 8.2	O-11	2W Analog Loop Design/TAG/FL(%)		>= 95%			96 03%	856				YES
B 1 17 9 1	O-11	2W Analog Loop Non-Design/EDI/FL(%)		>= 95%								
B 1 17 9 2	O-11	2W Analog Loop Non-Design/TAG/FL(%)		>= 95%			93 22%	531				NO
B 1 17 10 1	O-11	2W Analog Loop w/INP Design/EDI/FL(%)		>= 95%								
B 1 17 10 2	O-11	2W Analog Loop w/INP Design/TAG/FL(%)		>= 95%								
B 1 17 11 1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL(%)		>= 95%								
B 1 17.11 2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL(%)		>= 95%								
B 1 17.12 1	O-11	2W Analog Loop w/LNP Design/EDI/FL(%)		>= 95%			100.00%	74				YES
B 1 17 12 2	O-11	2W Analog Loop w/LNP Design/TAG/FL(%)		>= 95%			100.00%	35				YES
B 1 17.13 1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL(%)		>= 95%								
B.1 17.13 2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL(%)		>= 95%			100 00%	141				YES
B.1 17 14 1	O-11	Other Design/EDI/FL(%)		>= 95%			58 82%	17				NO
B.1.17.14 2	O-11	Other Design/TAG/FL(%)		>= 95%			77 83%	230				NO
B 1.17.15.1	O-11	Other Non-Design/EDI/FL(%)		>= 95%			52 46%	6,900				NO
B.1 17 15 2	O-11	Other Non-Design/TAG/FL(%)		>= 95%			78 56%	947				NO
B 1 17.16 1	O-11	INP Standalone/EDI/FL(%)		>= 95%								
B 1 17 16 2	O-11	INP Standalone/TAG/FL(%)		>= 95%								
B 1 17 17 1	O-11	LNP Standalone/EDI/FL(%)		>= 95%			100 00%	1,411				YES
B 1.17 17.2	O-11	LNP Standalone/TAG/FL(%)		>= 95%			100 00%	328				YES
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
B 1 18 1 1	O-11	Switch Ports/EDI/FL(%)		>= 95%								
B 1 18 1 2	O-11	Switch Ports/TAG/FL(%)		>= 95%								
B 1 18 2 1	O-11	Local Interoffice Transport/EDI/FL(%)		>= 95%								
B.1 18 2 2	O-11	Local Interoffice Transport/TAG/FL(%)		>= 95%								
B 1 18.3 1	O-11	Loop + Port Combinations/EDI/FL(%)		>= 95%			90.98%	255				NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 1.18 3 2	O-11	Loop + Port Combinations/TAG/FL(%)	>= 95%			92 60%	6,058				NO
B 1.18 4 1	O-11	Combo Other/EDI/FL(%)	>= 95%								
B 1 18 4 2	O-11	Combo Other/TAG/FL(%)	>= 95%								
B 1 18 5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL(%)	>= 95%								
B 1 18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL(%)	>= 95%			100.00%	20				YES
B 1.18 6 1	O-11	ISDN Loop (UDN, UDC)/EDI/FL(%)	>= 95%			100.00%	1				YES
B 1 18.6 2	O-11	ISDN Loop (UDN, UDC)/TAG/FL(%)	>= 95%			100.00%	4				YES
B 1 18 7.1	O-11	Line Sharing/EDI/FL(%)	>= 95%								
B.1 18 7 2	O-11	Line Sharing/TAG/FL(%)	>= 95%			93.65%	63				NO
B.1 18 8.1	O-11	2W Analog Loop Design/EDI/FL(%)	>= 95%			92 39%	184				NO
B.1 18 8 2	O-11	2W Analog Loop Design/TAG/FL(%)	>= 95%			90 23%	133				NO
B 1.18 9 1	O-11	2W Analog Loop Non-Design/EDI/FL(%)	>= 95%								
B 1 18 9 2	O-11	2W Analog Loop Non-Design/TAG/FL(%)	>= 95%			93.74%	847				NO
B 1 18 10 1	O-11	2W Analog Loop w/INP Design/EDI/FL(%)	>= 95%								
B 1 18 10 2	O-11	2W Analog Loop w/INP Design/TAG/FL(%)	>= 95%								
B.1 18 11 1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL(%)	>= 95%								
B.1.18 11 2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL(%)	>= 95%								
B 1.18 12 1	O-11	2W Analog Loop w/LNP Design/EDI/FL(%)	>= 95%			93 81%	598				NO
B.1 18 12 2	O-11	2W Analog Loop w/LNP Design/TAG/FL(%)	>= 95%			94.81%	231				NO
B 1 18 13 1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL(%)	>= 95%			66 67%	3				NO
B.1 18.13 2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL(%)	>= 95%			96.45%	1,860				YES
B 1 18 14.1	O-11	Other Design/EDI/FL(%)	>= 95%			92.31%	26				NO
B 1 18 14 2	O-11	Other Design/TAG/FL(%)	>= 95%			80.87%	183				NO
B 1.18 15 1	O-11	Other Non-Design/EDI/FL(%)	>= 95%			91.98%	1,958				NO
B.1.18 15 2	O-11	Other Non-Design/TAG/FL(%)	>= 95%			96 10%	538				YES
B 1 18 16 1	O-11	INP Standalone/EDI/FL(%)	>= 95%								
B 1 18 16 2	O-11	INP Standalone/TAG/FL(%)	>= 95%								
B 1 18 17 1	O-11	LNP Standalone/EDI/FL(%)	>= 95%			98 34%	785				YES
B 1 18 17 2	O-11	LNP Standalone/TAG/FL(%)	>= 95%			96.22%	344				YES
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
B.1 19 1	O-11	Switch Ports/FL(%)	>= 95%			100 00%	2				YES
B.1.19 2	O-11	Local Interoffice Transport/FL(%)	>= 95%			80.70%	57				NO
B 1 19 3	O-11	Loop + Port Combinations/FL(%)	>= 95%			93.23%	812				NO
B 1 19 4	O-11	Combo Other/FL(%)	>= 95%								
B 1.19 5	O-11	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 95%			95.81%	310				YES
B.1 19 6	O-11	ISDN Loop (UDN, UDC)/FL(%)	>= 95%			95.36%	603				YES
B 1 19 7	O-11	Line Sharing/FL(%)	>= 95%			95 77%	142				YES
B.1.19 8	O-11	2W Analog Loop Design/FL(%)	>= 95%			94.61%	204				NO
B 1 19.9	O-11	2W Analog Loop Non-Design/FL(%)	>= 95%			92 47%	1,275				NO
B 1 19 10	O-11	2W Analog Loop w/INP Design/FL(%)	>= 95%			83.33%	6				NO
B 1.19 11	O-11	2W Analog Loop w/INP Non-Design/FL(%)	>= 95%			100.00%	13				YES
B 1 19 12	O-11	2W Analog Loop w/LNP Design/FL(%)	>= 95%			87 75%	302				NO
B 1 19 13	O-11	2W Analog Loop w/LNP Non-Design/FL(%)	>= 95%			86.89%	244				NO
B 1.19.14	O-11	Other Design/FL(%)	>= 95%			91 48%	410				NO
B 1 19.15	O-11	Other Non-Design/FL(%)	>= 95%			96 49%	1,681				YES
B 1 19 16	O-11	INP Standalone/FL(%)	>= 95%			95 45%	66				YES
B 1 19 17	O-11	LNP Standalone/FL(%)	>= 95%			93 33%	990				NO
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B 2 1 1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL(days)	R&B (POTS)	3 79	90,814			5.885			
B 2 1 1 1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	0 93	736,295			2.204			
B 2 1 1 2 1	P-4	Switch Ports/>=10 circuits/Dispatch/FL(days)	R&B (POTS)	8.82	373			11.669			
B 2 1 1 2 2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	7 62	7			7 537			
B 2 1 2 1 1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	DS1/DS3	16 60	2,445	21 63	8	19 367	6 85843	-0 7321	YES
B 2 1 2 1 2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	DS1/DS3								
B 2 1 2 2 1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	DS1/DS3								
B 2 1 2 2 2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	DS1/DS3								
B 2 1 3 1 1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	R&B	3 81	91,516	2 63	403	5 934	0 29624	3 9996	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B21312	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	R&B	0.94	737,944	0 62	7,697	2.209	0.02531	12 3526	YES
B21313	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(days)	R&B	0.33	452,732	0 34	5,710	0.387	0.00516	-0.5673	YES
B21314	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL(days)	R&B	1 89	285,213	1 45	1,987	3.301	0.07431	5.9864	YES
B21321	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	R&B	9.15	424	6.67	7	11.740	4.47386	0.5557	YES
B21322	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	R&B	2.78	93	3.17	2	4.629	3.30849	-0.1161	YES
B21323	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(days)	R&B	0 40	19	0.33	1	0 211	0 21679	0.3253	YES
B21324	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(days)	R&B	3.39	74	6.00	1	5.015	5.04827	-0.5166	YES
B21411	P-4	Combo Other/<10 circuits/Dispatch/FL(days)	R&B&D - Disp	4.84	94,587	16.23	22	11.253	2 39938	-4.7458	NO
B21414	P-4	Combo Other/<10 circuits/Dispatch In/FL(days)	R&B&D - Disp	4 84	94,587			11.253			
B21421	P-4	Combo Other/>=10 circuits/Dispatch/FL(days)	R&B&D - Disp	9.14	429			11.752			
B21424	P-4	Combo Other/>=10 circuits/Dispatch In/FL(days)	R&B&D - Disp	9.14	429			11 752			
B21531	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/FL(days)	ADSL to Retail	4 23	3,025	4.95	200	6.337	0.46266	-1.5562	YES
B21532	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/FL(days)	ADSL to Retail	3.20	2,125			1.444			
B21541	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/FL(days)	ADSL to Retail	3 88	8			0.835			
B21542	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/FL(days)	ADSL to Retail								
B21551	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/FL(days)	ADSL to Retail								
B21552	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/FL(days)	ADSL to Retail								
B21631	P-4	UNE ISDN/<6 circuits/Dispatch/FL(days)	ISDN - BRI	14.09	419	10.67	235	12.400	1.01057	3.3842	YES
B21632	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL(days)	ISDN - BRI	3.00	501			4.889			
B21641	P-4	UNE ISDN/6-13 circuits/Dispatch/FL(days)	ISDN - BRI								
B21642	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL(days)	ISDN - BRI	0 33	1			0.000			
B21651	P-4	UNE ISDN/>=14 circuits/Dispatch/FL(days)	ISDN - BRI								
B21652	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL(days)	ISDN - BRI								
B21731	P-4	Line Sharing/<6 circuits/Dispatch/FL(days)	ADSL to Retail	4.23	3,025	1 00	1	6 337	6 33795	0 5096	YES
B21732	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL(days)	ADSL to Retail	3 20	2,125	3.50	14	1.444	0 38722	-0.7748	YES
B21741	P-4	Line Sharing/6-13 circuits/Dispatch/FL(days)	ADSL to Retail	3.88	8			0.835			
B21742	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL(days)	ADSL to Retail								
B21751	P-4	Line Sharing/>=14 circuits/Dispatch/FL(days)	ADSL to Retail								
B21752	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL(days)	ADSL to Retail								
B21811	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	R&B - Disp	3.81	91,516	6.64	47	5 934	0.86579	-3.2666	NO
B21812	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	R&B - Disp	3 81	91,516			5 934			
B21821	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	R&B - Disp	9.15	424			11.740			
B21822	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	R&B - Disp	9.15	424			11 740			
B21911	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	3 79	90,813	4 83	103	5.885	0.58016	-1.7863	NO
B21914	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	1.89	284,394	3 00	2	3.294	2 32886	-0.4765	YES
B21921	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	8 82	373	9 33	3	11.669	6 76402	-0 0765	YES
B21924	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	8 83	6			7.468			
B211011	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	R&B - Disp	3 81	91,516	5.00	1	5 934	5 93403	-0.2005	YES
B211012	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	R&B - Disp	3.81	91,516			5.934			
B211021	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	R&B - Disp	9 15	424			11.740			
B211022	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	R&B - Disp	9 15	424			11.740			
B211111	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	3.79	90,813			5.885			
B211114	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	1.89	284,394			3.294			
B211121	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	8 82	373			11.669			
B211124	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	8 83	6			7.468			
B211211	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	R&B - Disp	3 81	91,516	5 49	225	5 934	0 39609	-4.2412	NO
B211212	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	R&B - Disp	3 81	91,516			5.934			
B211221	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	R&B - Disp	9 15	424	12.33	3	11.740	6.80214	-0.4673	YES
B211222	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	R&B - Disp	9 15	424			11.740			
B211311	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	3.79	90,813	4.94	266	5 885	0 36134	-3 1856	NO
B211314	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	1 89	284,394			3 294			
B211321	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	8.82	373	6 73	11	11.669	3 56978	0 5843	YES
B211324	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	8.83	6			7 468			
B211411	P-4	Other Design/<10 circuits/Dispatch/FL(days)	Design	35.54	3,072	4.93	221	43 320	3.01704	10.1439	YES
B211412	P-4	Other Design/<10 circuits/Non-Dispatch/FL(days)	Design	4 64	1,268			10 625			
B211421	P-4	Other Design/>=10 circuits/Dispatch/FL(days)	Design	7 93	5	7 00	1	14 095	15 43986	0 0604	YES
B211422	P-4	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Design	3 54	50			5.241			
B211511	P-4	Other Non-Design/<10 circuits/Dispatch/FL(days)	R&B	3.81	91,516	4 29	445	5 934	0 28198	-1.6960	NO
B211512	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	R&B	0 94	737,944	2.03	11	2 209	0 66604	-1.6417	YES
B211521	P-4	Other Non-Design/>=10 circuits/Dispatch/FL(days)	R&B	9 15	424	0.33	1	11.740	11 75404	0.7505	YES
B211522	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	R&B	2 78	93			4 629			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.1.16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL(days)	R&B (POTS)	3.79	90,814			5.885			
B.2.1.16.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	0.93	736,295			2.204			
B.2.1.16.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	R&B (POTS)	8.82	373			11.669			
B.2.1.16.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	7.62	7			7.537			
B.2.1.17.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	R&B (POTS)	3.79	90,814	0.50	4	5.885	2.94236	1.1179	YES
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	0.93	736,295	0.77	2,196	2.204	0.04710	3.4968	YES
B.2.1.17.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	R&B (POTS)	8.82	373			11.669			
B.2.1.17.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	7.62	7	0.33	5	7.537	4.41304	1.6516	YES
B.2.1.18.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Digital Loop < DS1	7.25	4,207	8.06	430	9.902	0.50134	-1.6173	YES
B.2.1.18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Digital Loop < DS1	4.25	3,371			4.671			
B.2.1.18.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Digital Loop < DS1	3.88	8			0.835			
B.2.1.18.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Digital Loop < DS1	0.33	1			0.000			
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Digital Loop >= DS1	72.55	647	6.94	132	60.241	5.75336	11.4038	YES
B.2.1.19.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Digital Loop >= DS1	2.40	1,096			7.064			
B.2.1.19.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Digital Loop >= DS1	1.67	4			1.744			
B.2.1.19.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Digital Loop >= DS1	3.54	50			5.241			
		Order Completion Interval within X days									
B.2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL(days)	14 days			13.00	1				YES
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL(days)	7 days			4.91	199				YES
		Held Orders									
B.2.3.1.1.1	P-1	Switch Ports/<10 circuits/Facility/FL(days)	R&B (POTS)	9.43	502			12.998			
B.2.3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/FL(days)	R&B (POTS)	3.00	1			0.000			
B.2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/FL(days)	R&B (POTS)	18.43	49			20.696			
B.2.3.1.2.1	P-1	Switch Ports/>=10 circuits/Facility/FL(days)	R&B (POTS)	5.00	3			4.359			
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/FL(days)	R&B (POTS)	0.00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/FL(days)	R&B (POTS)	9.00	1			0.000			
B.2.3.2.1.1	P-1	Local Interoffice Transport/<10 circuits/Facility/FL(days)	DS1/ DS3 - Interoffice	14.75	4	0.00	0	11.087			YES
B.2.3.2.1.2	P-1	Local Interoffice Transport/<10 circuits/Equipment/FL(days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/FL(days)	DS1/ DS3 - Interoffice	13.36	14	0.00	0	10.419			YES
B.2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/FL(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/FL(days)	DS1/ DS3 - Interoffice								
B.2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/FL(days)	DS1/ DS3 - Interoffice								
B.2.3.3.1.1	P-1	Loop + Port Combinations/<10 circuits/Facility/FL(days)	R&B	9.42	510	2.00	1	12.926	12.93877	0.5733	YES
B.2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/FL(days)	R&B	3.00	1	0.00	0	0.000			YES
B.2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/FL(days)	R&B	18.43	49	2.00	2	20.696	14.93010	1.1004	YES
B.2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/FL(days)	R&B	5.00	3	0.00	0	4.359			YES
B.2.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/FL(days)	R&B	0.00	0	0.00	0				YES
B.2.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/FL(days)	R&B	9.00	1	0.00	0	0.000			YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/FL(days)	R&B&D - Disp	9.42	513	0.00	0	12.891			YES
B.2.3.4.1.2	P-1	Combo Other/<10 circuits/Equipment/FL(days)	R&B&D - Disp	3.00	1	0.00	0	0.000			YES
B.2.3.4.1.3	P-1	Combo Other/<10 circuits/Other/FL(days)	R&B&D - Disp	18.09	55	0.00	0	19.932			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/FL(days)	R&B&D - Disp	6.25	4			3.803			
B.2.3.4.2.2	P-1	Combo Other/>=10 circuits/Equipment/FL(days)	R&B&D - Disp	0.00	0						
B.2.3.4.2.3	P-1	Combo Other/>=10 circuits/Other/FL(days)	R&B&D - Disp	4.33	3			3.343			
B.2.3.5.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/FL(days)	ADSL to Retail	37.91	437	15.00	1	45.521	45.57305	0.5027	YES
B.2.3.5.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/FL(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.5.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/FL(days)	ADSL to Retail	17.78	9	7.00	1	26.532	27.96718	0.3854	YES
B.2.3.5.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/FL(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/FL(days)	ADSL to Retail	0.00	0						
B.2.3.5.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/FL(days)	ADSL to Retail	0.00	0						
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/FL(days)	ISDN - BRI	10.00	2	7.00	1	5.657	6.92826	0.4330	YES
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/FL(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/FL(days)	ISDN - BRI	9.00	1	0.00	0	0.000			YES
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/FL(days)	ISDN - BRI								
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/FL(days)	ISDN - BRI								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/FL(days)	ISDN - BRI								
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/FL(days)	ADSL to Retail	37.91	437	0.00	0	45.521			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/FL(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/FL(days)	ADSL to Retail	17.78	9	0.00	0	26.532			YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B23721	P-1	Line Sharing/>=10 circuits/Facility/FL(days)	ADSL to Retail	0 00	0						
B23722	P-1	Line Sharing/>=10 circuits/Equipment/FL(days)	ADSL to Retail	0.00	0						
B23723	P-1	Line Sharing/>=10 circuits/Other/FL(days)	ADSL to Retail	0.00	0						
B23811	P-1	2W Analog Loop Design/<10 circuits/Facility/FL(days)	R&B - Disp	9.42	510	0 00	0	12.926			YES
B23812	P-1	2W Analog Loop Design/<10 circuits/Equipment/FL(days)	R&B - Disp	3.00	1	0.00	0	0.000			YES
B23813	P-1	2W Analog Loop Design/<10 circuits/Other/FL(days)	R&B - Disp	18.43	49	0.00	0	20.757			YES
B23821	P-1	2W Analog Loop Design/>=10 circuits/Facility/FL(days)	R&B - Disp	5.00	3			4.359			
B23822	P-1	2W Analog Loop Design/>=10 circuits/Equipment/FL(days)	R&B - Disp	0.00	0						
B23823	P-1	2W Analog Loop Design/>=10 circuits/Other/FL(days)	R&B - Disp	9 00	1			0.000			
B23911	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	9 43	502	0.00	0	12.998			YES
B23912	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	3 00	1	0.00	0	0.000			YES
B23913	P-1	2W Analog Loop Non-Design/<10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	18.43	49	0.00	0	20.696			YES
B23921	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	5.00	3	0.00	0	4.359			YES
B23922	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B23923	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	9.00	1	0.00	0	0.000			YES
B231011	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/FL(days)	R&B - Disp	9.42	510	0.00	0	12.926			YES
B231012	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/FL(days)	R&B - Disp	3.00	1	0 00	0	0.000			YES
B231013	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/FL(days)	R&B - Disp	18.43	49	0 00	0	20.757			YES
B231021	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/FL(days)	R&B - Disp	5.00	3			4.359			
B231022	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/FL(days)	R&B - Disp	0.00	0						
B231023	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/FL(days)	R&B - Disp	9.00	1			0.000			
B231111	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	9 43	502	0.00	0	12.998			YES
B231112	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	3.00	1	0.00	0	0 000			YES
B231113	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	18.43	49	0.00	0	20.696			YES
B231121	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	5 00	3	0 00	0	4 359			YES
B231122	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0 00	0	0.00	0				YES
B231123	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	9 00	1	0 00	0	0.000			YES
B231211	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/FL(days)	R&B - Disp	9 42	510	8.23	13	12 926	3 63046	0.3269	YES
B231212	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/FL(days)	R&B - Disp	3.00	1	0.00	0	0.000			YES
B231213	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/FL(days)	R&B - Disp	18.43	49	0.00	0	20 757			YES
B231221	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/FL(days)	R&B - Disp	5 00	3	29.75	4	4.359	3.32916	-7.4343	NO
B231222	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/FL(days)	R&B - Disp	0 00	0	0.00	0				YES
B231223	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/FL(days)	R&B - Disp	9 00	1	0.00	0	0.000			YES
B231311	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	9.43	502	0.00	0	12.998			YES
B231312	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	3.00	1	0.00	0	0 000			YES
B231313	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	18 43	49	0.00	0	20.696			YES
B231321	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	5 00	3	0.00	0	4 359			YES
B231322	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B231323	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	9 00	1	0.00	0	0 000			YES
B231411	P-1	Other Design/<10 circuits/Facility/FL(days)	Design	10.00	3	3 00	1	4.000	4.61880	1.5155	YES
B231412	P-1	Other Design/<10 circuits/Equipment/FL(days)	Design	0 00	0	0 00	0				YES
B231413	P-1	Other Design/<10 circuits/Other/FL(days)	Design	13.29	7	0 00	0	18.883			YES
B231421	P-1	Other Design/>=10 circuits/Facility/FL(days)	Design	10.00	1	0.00	0	0.000			YES
B231422	P-1	Other Design/>=10 circuits/Equipment/FL(days)	Design	0.00	0	0.00	0				YES
B231423	P-1	Other Design/>=10 circuits/Other/FL(days)	Design	2.00	2	0.00	0	0.000			YES
B231511	P-1	Other Non-Design/<10 circuits/Facility/FL(days)	R&B	9.42	510	6 33	3	12.926	7.48480	0.4121	YES
B231512	P-1	Other Non-Design/<10 circuits/Equipment/FL(days)	R&B	3 00	1	0.00	0	0.000			YES
B231513	P-1	Other Non-Design/<10 circuits/Other/FL(days)	R&B	18.43	49	0.00	0	20.696			YES
B231521	P-1	Other Non-Design/>=10 circuits/Facility/FL(days)	R&B	5 00	3	0 00	0	4.359			YES
B231522	P-1	Other Non-Design/>=10 circuits/Equipment/FL(days)	R&B	0.00	0	0 00	0				YES
B231523	P-1	Other Non-Design/>=10 circuits/Other/FL(days)	R&B	9 00	1	0.00	0	0.000			YES
B231611	P-1	INP (Standalone)/<10 circuits/Facility/FL(days)	R&B (POTS)	9 43	502			12 998			
B231612	P-1	INP (Standalone)/<10 circuits/Equipment/FL(days)	R&B (POTS)	3.00	1			0.000			
B231613	P-1	INP (Standalone)/<10 circuits/Other/FL(days)	R&B (POTS)	18.43	49			20.696			
B231621	P-1	INP (Standalone)/>=10 circuits/Facility/FL(days)	R&B (POTS)	5 00	3			4.359			
B231622	P-1	INP (Standalone)/>=10 circuits/Equipment/FL(days)	R&B (POTS)	0 00	0						
B231623	P-1	INP (Standalone)/>=10 circuits/Other/FL(days)	R&B (POTS)	9 00	1			0.000			
B231711	P-1	LNP (Standalone)/<10 circuits/Facility/FL(days)	R&B (POTS)	9 43	502	0 00	0	12.998			YES
B231712	P-1	LNP (Standalone)/<10 circuits/Equipment/FL(days)	R&B (POTS)	3 00	1	0 00	0	0 000			YES
B231713	P-1	LNP (Standalone)/<10 circuits/Other/FL(days)	R&B (POTS)	18 43	49	0 00	0	20.696			YES
B231721	P-1	LNP (Standalone)/>=10 circuits/Facility/FL(days)	R&B (POTS)	5 00	3	0 00	0	4.359			YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/FL(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/FL(days)	R&B (POTS)	9.00	1	0.00	0	0.000			YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/FL(days)	Digital Loop < DS1	37.78	439	11.00	2	45.457	32.21588	0.8314	YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/FL(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/FL(days)	Digital Loop < DS1	16.90	10	0.00	0	25.168			YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/FL(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/FL(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/FL(days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/FL(days)	Digital Loop >= DS1	24.00	2	14.00	1	19.799	24.24872	0.4124	YES
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/FL(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/FL(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/FL(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/FL(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/FL(days)	Digital Loop >= DS1	2.00	2			0.000			
		% Jeopardies - Mechanized									
B.2.5.1	P-2	Switch Ports/FL(%)	R&B (POTS)	0.45%	901,570						
B.2.5.2	P-2	Local Interoffice Transport/FL(%)	DS1/ DS3 - Interoffice	37.17%	2,661	0.00%	3		0.27916	1.3314	YES
B.2.5.3	P-2	Loop + Port Combinations/FL(%)	R&B	0.46%	904,182	0.17%	7,568		0.00078	3.7083	YES
B.2.5.4	P-2	Combo Other/FL(%)	R&B&D - Disp	4.04%	112,374	12.50%	8		0.06962	-1.2150	YES
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(%)	ADSL to Retail	14.07%	19,061	2.42%	207		0.02430	4.7966	YES
B.2.5.6	P-2	UNE ISDN/FL(%)	ISDN - BRI	9.64%	996	7.35%	68		0.03699	0.6179	YES
B.2.5.7	P-2	Line Sharing/FL(%)	ADSL to Retail	14.07%	19,061	0.00%	11		0.10467	1.3417	YES
B.2.5.8	P-2	2W Analog Loop Design/FL(%)	R&B - Disp	0.46%	904,182	20.45%	44		0.01022	-19.5538	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/FL(%)	R&B (POTS) excl SB Or	0.91%	448,947	6.25%	64		0.01188	-4.4958	NO
B.2.5.10	P-2	2W Analog Loop w/INP Design/FL(%)	R&B - Disp	0.46%	904,182	0.00%	4		0.03391	0.1363	YES
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/FL(%)	R&B (POTS) excl SB Or	0.91%	448,947	0.00%	5		0.04249	0.2144	YES
B.2.5.12	P-2	2W Analog Loop w/LNP Design/FL(%)	R&B - Disp	0.46%	904,182	0.09%	4,396		0.00103	3.6287	YES
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	R&B (POTS) excl SB Or	0.91%	448,947	0.31%	10,555		0.00094	6.4222	YES
B.2.5.14	P-2	Other Design/FL(%)	Design	6.80%	5,364	8.95%	313		0.01464	-1.4621	YES
B.2.5.15	P-2	Other Non-Design/FL(%)	R&B	0.46%	904,182	4.17%	288		0.00400	-9.2687	NO
B.2.5.16	P-2	INP (Standalone)/FL(%)	R&B (POTS)	0.45%	901,570						
B.2.5.17	P-2	LNP (Standalone)/FL(%)	R&B (POTS)	0.45%	901,570	0.00%	2,692		0.00130	3.4974	YES
B.2.5.18	P-2	Digital Loop < DS1/FL(%)	Digital Loop < DS1	13.65%	21,727	3.58%	279		0.02068	4.8650	YES
B.2.5.19	P-2	Digital Loop >= DS1/FL(%)	Digital Loop >= DS1	4.35%	2,090	47.52%	101		0.02079	-20.7645	NO
		% Jeopardies - Non-Mechanized									
B.2.6.1	P-2	Switch Ports/FL(%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/FL(%)	Diagnostic			0.00%	11				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/FL(%)	Diagnostic			0.70%	285				Diagnostic
B.2.6.4	P-2	Combo Other/FL(%)	Diagnostic			30.00%	40				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			6.03%	116				Diagnostic
B.2.6.6	P-2	UNE ISDN/FL(%)	Diagnostic			16.06%	249				Diagnostic
B.2.6.7	P-2	Line Sharing/FL(%)	Diagnostic			0.00%	14				Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/FL(%)	Diagnostic			6.67%	15				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/FL(%)	Diagnostic			0.00%	44				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/FL(%)	Diagnostic			16.67%	6				Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic			50.00%	2				Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			17.57%	2,299				Diagnostic
B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			8.38%	2,065				Diagnostic
B.2.6.14	P-2	Other Design/FL(%)	Diagnostic			13.33%	30				Diagnostic
B.2.6.15	P-2	Other Non-Design/FL(%)	Diagnostic			7.50%	120				Diagnostic
B.2.6.16	P-2	INP (Standalone)/FL(%)	Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/FL(%)	Diagnostic			0.00%	1,129				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/FL(%)	Diagnostic			12.53%	359				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/FL(%)	Diagnostic			27.14%	140				Diagnostic
B.2.8.1	P-2	Switch Ports/FL(hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/FL(hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/FL(hours)	>= 48 hrs			193.85	13				YES
B.2.8.4	P-2	Combo Other/FL(hours)	>= 48 hrs			504.00	1				YES

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B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(hours)	>= 48 hrs			148.80	5				YES
B.2.8.6	P-2	UNE ISDN/FL(hours)	>= 48 hrs			307.20	5				YES
B.2.8.7	P-2	Line Sharing/FL(hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/FL(hours)	>= 48 hrs			506.67	9				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/FL(hours)	>= 48 hrs			132.00	4				YES
B.2.8.10	P-2	2W Analog Loop w/INP Design/FL(hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/FL(hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/FL(hours)	>= 48 hrs			359.22	4				YES
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/FL(hours)	>= 48 hrs			134.41	33				YES
B.2.8.14	P-2	Other Design/FL(hours)	>= 48 hrs			141.43	28				YES
B.2.8.15	P-2	Other Non-Design/FL(hours)	>= 48 hrs			126.00	12				YES
B.2.8.16	P-2	INP (Standalone)/FL(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/FL(hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/FL(hours)	>= 48 hrs			228.00	10				YES
B.2.8.19	P-2	Digital Loop >= DS1/FL(hours)	>= 48 hrs			365.50	48				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.9.1	P-2	Switch Ports/FL(hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/FL(hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/FL(hours)	Diagnostic			528.00	2				Diagnostic
B.2.9.4	P-2	Combo Other/FL(hours)	Diagnostic			388.00	12				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(hours)	Diagnostic			137.14	7				Diagnostic
B.2.9.6	P-2	UNE ISDN/FL(hours)	Diagnostic			232.20	40				Diagnostic
B.2.9.7	P-2	Line Sharing/FL(hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/FL(hours)	Diagnostic			120.00	1				Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/FL(hours)	Diagnostic								Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/FL(hours)	Diagnostic			816.00	1				Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/FL(hours)	Diagnostic			144.00	1				Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/FL(hours)	Diagnostic			42.01	404				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/FL(hours)	Diagnostic			64.16	173				Diagnostic
B.2.9.14	P-2	Other Design/FL(hours)	Diagnostic			258.00	4				Diagnostic
B.2.9.15	P-2	Other Non-Design/FL(hours)	Diagnostic			216.00	9				Diagnostic
B.2.9.16	P-2	INP (Standalone)/FL(hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/FL(hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/FL(hours)	Diagnostic			221.87	45				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/FL(hours)	Diagnostic			227.37	38				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.10.1	P-2	Switch Ports/FL(%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/FL(%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/FL(%)	95% >= 48 hrs			100.00%	13				YES
B.2.10.4	P-2	Combo Other/FL(%)	95% >= 48 hrs			100.00%	1				YES
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(%)	95% >= 48 hrs			100.00%	5				YES
B.2.10.6	P-2	UNE ISDN/FL(%)	95% >= 48 hrs			100.00%	5				YES
B.2.10.7	P-2	Line Sharing/FL(%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/FL(%)	95% >= 48 hrs			100.00%	9				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/FL(%)	95% >= 48 hrs			100.00%	4				YES
B.2.10.10	P-2	2W Analog Loop w/INP Design/FL(%)	95% >= 48 hrs								
B.2.10.11	P-2	2W Analog Loop w/INP Non-Design/FL(%)	95% >= 48 hrs								
B.2.10.12	P-2	2W Analog Loop w/LNP Design/FL(%)	95% >= 48 hrs			100.00%	4				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	95% >= 48 hrs			81.82%	33				NO
B.2.10.14	P-2	Other Design/FL(%)	95% >= 48 hrs			100.00%	28				YES
B.2.10.15	P-2	Other Non-Design/FL(%)	95% >= 48 hrs			100.00%	12				YES
B.2.10.16	P-2	INP (Standalone)/FL(%)	95% >= 48 hrs								
B.2.10.17	P-2	LNP (Standalone)/FL(%)	95% >= 48 hrs								
B.2.10.18	P-2	Digital Loop < DS1/FL(%)	95% >= 48 hrs			100.00%	10				YES
B.2.10.19	P-2	Digital Loop >= DS1/FL(%)	95% >= 48 hrs			100.00%	48				YES
B.2.11.1	P-2	Switch Ports/FL(%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/FL(%)	Diagnostic								Diagnostic
B.2.11.3	P-2	Loop + Port Combinations/FL(%)	Diagnostic			100.00%					Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.11 4	P-2	Combo Other/FL(%)	Diagnostic			100.00%	12				Diagnostic
B 2 11.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			100.00%	7				Diagnostic
B.2 11 6	P-2	UNE ISDN/FL(%)	Diagnostic			100.00%	40				Diagnostic
B 2 11 7	P-2	Line Sharing/FL(%)	Diagnostic								Diagnostic
B 2 11 8	P-2	2W Analog Loop Design/FL(%)	Diagnostic			100.00%	1				Diagnostic
B.2.11 9	P-2	2W Analog Loop Non-Design/FL(%)	Diagnostic								Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/FL(%)	Diagnostic			100.00%	1				Diagnostic
B 2 11.11	P-2	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic			100 00%	1				Diagnostic
B 2 11.12	P-2	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			16.34%	404				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			30.06%	173				Diagnostic
B 2.11.14	P-2	Other Design/FL(%)	Diagnostic			100 00%	4				Diagnostic
B 2 11.15	P-2	Other Non-Design/FL(%)	Diagnostic			100.00%	9				Diagnostic
B 2 11 16	P-2	INP (Standalone)/FL(%)	Diagnostic								Diagnostic
B 2 11.17	P-2	LNP (Standalone)/FL(%)	Diagnostic								Diagnostic
B 2.11.18	P-2	Digital Loop < DS1/FL(%)	Diagnostic			100.00%	45				Diagnostic
B 2 11 19	P-2	Digital Loop >= DS1/FL(%)	Diagnostic			100.00%	38				Diagnostic
		Coordinated Customers Conversions									
B 2.12 1	P-7	Loops with INP/FL(%)	>= 95% w in 15 min								
B 2.12.2	P-7	Loops with LNP/FL(%)	>= 95% w in 15 min			99.32%	7,357				YES
		% Hot Cuts > 15 minutes Early									
B 2 13 1	P-7A	Time-Specific SL1/FL(%)	<= 5%			0.14%	1,396				YES
B 2.13 2	P-7A	Time-Specific SL2/FL(%)	<= 5%			0.00%	693				YES
B 2.13 3	P-7A	Non-Time Specific SL1/FL(%)	<= 5%			0.00%	7				YES
B 2 13 4	P-7A	Non-Time Specific SL2/FL(%)	<= 5%			0.00%	380				YES
B 2.14 1	P-7A	Time-Specific SL1/FL(%)	>= 95% w in 15 min			99 00%	1,396				YES
B 2 14 2	P-7A	Time-Specific SL2/FL(%)	>= 95% w in 15 min			99.28%	693				YES
B 2 14 3	P-7A	Non-Time Specific SL1/FL(%)	>= 95% w in 15 min			100.00%	7				YES
B 2 14 4	P-7A	Non-Time Specific SL2/FL(%)	>= 95% w in 15 min			100.00%	380				YES
		% Hot Cuts > 15 minutes Late									
B 2.15 1	P-7A	Time-Specific SL1/FL(%)	<= 5%			0.86%	1,396				YES
B 2 15.2	P-7A	Time-Specific SL2/FL(%)	<= 5%			0.72%	693				YES
B 2 15.3	P-7A	Non-Time Specific SL1/FL(%)	<= 5%			0.00%	7				YES
B 2 15 4	P-7A	Non-Time Specific SL2/FL(%)	<= 5%			0.00%	380				YES
		Average Recovery Time - CCC									
B 2 16 1	P-7B	Loops with INP/FL(minutes)	Diagnostic								Diagnostic
B 2 16 2	P-7B	Loops with LNP/FL(minutes)	Diagnostic			449.33	16				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17 1.1	P-7C	UNE Loop Design/Dispatch/FL(%)	<= 5%			2.15%	2,097				YES
B 2 17 1 2	P-7C	UNE Loop Design/Non-Dispatch/FL(%)	<= 5%								
B 2 17 2 1	P-7C	UNE Loop Non-Design/Dispatch/FL(%)	<= 5%			1 14%	4,135				YES
B 2 17 2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL(%)	<= 5%			0 70%	1,437				YES
		% Missed Installation Appointments									
B 2 18 1.1 1	P-3	Switch Ports/<10 circuits/Dispatch/FL(%)	R&B (POTS)	3 97%	102,712						
B 2 18 1 1 2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.04%	794,943						
B 2 18 1 2 1	P-3	Switch Ports/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	6.65%	436						
B 2 18 1 2 2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0 00%	9						
B 2 18 2 1 1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL(%)	DS1/DS3	2 00%	2,445	0 00%	14		0 03756	0 5336	YES
B 2 18 2 1 2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(%)	DS1/DS3								
B 2 18 2 2 1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL(%)	DS1/DS3								
B 2 18 2 2 2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(%)	DS1/DS3								
B 2 18 3 1 1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/FL(%)	R&B	3.98%	103,470	4 22%	593		0 00805	-0.2906	YES
B 2 18 3.1 2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(%)	R&B	0.04%	796,616	0 28%	10,375		0 00020	-11.8652	NO
B.2 18 3 1 3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(%)	R&B	0 00%	453,156	0.00%	5,763		0.00000		YES
B 2 18 3 1 4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL(%)	R&B	0.10%	343,462	0 63%	4,612		0.00046	-11.6233	NO
B 2 18 3 2 1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL(%)	R&B	7.57%	489	15 38%	13		0 07432	-1.0520	YES
B 2 18 3.2 2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(%)	R&B	0 00%	97	0.00%	2		0 00000		YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 18.3 2 3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(%)	R&B	0.00%	19	0 00%	1		0.00000		YES
B 2 18 3 2 4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(%)	R&B	0.00%	78	0 00%	1		0.00000		YES
B 2 18 4.1 1	P-3	Combo Other/<10 circuits/Dispatch/FL(%)	R&B&D - Disp	4.01%	106,706	10.81%	37		0.03224	-2.1107	NO
B 2.18.4 1 4	P-3	Combo Other/<10 circuits/Dispatch In/FL(%)	R&B&D - Disp	4.01%	106,706						
B 2 18 4 2 1	P-3	Combo Other/>=10 circuits/Dispatch/FL(%)	R&B&D - Disp	7.49%	494						
B 2 18 4 2 4	P-3	Combo Other/>=10 circuits/Dispatch In/FL(%)	R&B&D - Disp	7.49%	494						
B 2 18.5 1 1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(%)	ADSL to Retail	7.68%	12,451	4.53%	309		0.01533	2.0527	YES
B.2 18 5 1 2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	0.14%	6,216						
B 2 18.5.2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	10.53%	19						
B 2.18 5.2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail								
B 2 18 6 1 1	P-3	UNE ISDN/<10 circuits/Dispatch/FL(%)	ISDN - BRI	6 62%	438	7.40%	311		0.01844	-0.4201	YES
B 2 18.6 1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN - BRI	1.39%	504						
B 2.18.6 2 1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL(%)	ISDN - BRI								
B 2.18 6.2 2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL(%)	ISDN - BRI								
B 2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL(%)	ADSL to Retail	7.68%	12,451	28.57%	7		0.10066	-2.0757	NO
B 2.18 7 1 2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	0.14%	6,216	0 00%	21		0.00831	0.1742	YES
B 2 18.7 2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	10.53%	19						
B.2 18 7 2 2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail								
B 2.18 8.1 1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	3.98%	103,470	5 88%	85		0.02122	-0.8957	YES
B 2 18.8 1 2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	3 98%	103,470						
B 2 18 8 2 1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	7.57%	489						
B 2 18 8 2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	7 57%	489						
B 2 18 9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	3 97%	102,710	4.91%	224		0.01306	-0.7208	YES
B 2 18 9 1 4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 09%	342,621	0 00%	2		0.02177	0.0436	YES
B.2 18 9 2 1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	6.65%	436	0.00%	6		0.10242	0.6494	YES
B.2 18.9 2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 00%	8						
B 2 18 10 1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	3 98%	103,470	0.00%	10		0 06184	0.6439	YES
B 2 18 10.1 2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	3 98%	103,470						
B 2 18 10 2 1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	7 57%	489						
B.2 18 10 2 2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	7 57%	489						
B 2 18 11 1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	3 97%	102,710	0.00%	3		0.11272	0.3521	YES
B 2 18 11 1 4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 09%	342,621						
B 2 18 11 2 1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	6 65%	436	0.00%	1		0.24946	0 2666	YES
B 2.18 11.2 4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 00%	8						
B 2 18 12 1 1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	3 98%	103,470	1.30%	1,073		0.00600	4.4696	YES
B 2 18.12 1 2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	3.98%	103,470						
B 2 18 12 2 1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	7.57%	489	5.88%	17		0.06525	0.2585	YES
B 2.18 12 2 2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	7.57%	489						
B 2 18 13 1 1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	3.97%	102,710	0.83%	844		0 00675	4.6524	YES
B 2.18.13 1 4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.09%	342,621						
B 2.18 13 2 1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	6.65%	436	3.85%	26		0 05030	0 5569	YES
B 2 18 13 2 4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.00%	8						
B 2 18 14 1 1	P-3	Other Design/<10 circuits/Dispatch/FL(%)	Design	4 76%	3,238	1.07%	375		0 01161	3.1778	YES
B 2 18 14 1 2	P-3	Other Design/<10 circuits/Non-Dispatch/FL(%)	Design	1.08%	1,301						
B 2 18 14 2 1	P-3	Other Design/>=10 circuits/Dispatch/FL(%)	Design	0.00%	5	0.00%	3		0 00000		YES
B 2 18 14 2 2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL(%)	Design	0.00%	52						
B 2 18 15 1 1	P-3	Other Non-Design/<10 circuits/Dispatch/FL(%)	R&B	3 98%	103,470	3.57%	728		0.00727	0 5643	YES
B 2 18 15 1 2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL(%)	R&B	0 04%	796,616	0 00%	18		0.00479	0 0862	YES
B 2 18 15 2 1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL(%)	R&B	7.57%	489	0.00%	10		0.08448	0.8956	YES
B 2 18.15 2 2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL(%)	R&B	0.00%	97						
B 2 18.16 1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL(%)	R&B (POTS)	3 97%	102,712						
B 2 18 16 1 2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0 04%	794,943						
B 2 18 16 2 1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	6 65%	436						
B.2 18 16 2 2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.00%	9						
B 2 18 17 1 1	P-12	LNP (Standalone)/<10 circuits/Dispatch/FL(%)	R&B (POTS)	3.97%	102,712	0.00%	4		0.09762	0.4066	YES
B 2 18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.04%	794,943	0.14%	2,219		0.00043	-2.3064	NO
B 2.18 17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	6.65%	436						
B 2.18.17 2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0 00%	9	0.00%	10		0.00000		YES
B.2 18 18 1 1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL(%)	Digital Loop < DS1	7 35%	13,697	5 95%	622		0.01070	1 3117	YES
B 2 18 18 1 2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1	0 21%	7,533						
B 2 18 18 2 1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop < DS1	10.53%	19						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.18 18 2 2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1	0.00%	1						
B 2.18 19 1 1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	1.47%	680	6 74%	282		0.00853	-6.1777	NO
B 2 18.19.1 2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0.45%	1,121						
B 2 18.19 2 1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	0 00%	4						
B 2.18 19.2 2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0.00%	52						
		% Provisioning Troubles within 30 Days									
B.2.19 1.1 1	P-9	Switch Ports/<10 circuits/Dispatch/FL(%)	R&B (POTS)	6.04%	87,035						
B 2 19 1 1 2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	4.02%	642,874						
B 2.19.1 2 1	P-9	Switch Ports/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	9.66%	414						
B.2 19 1 2 2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.00%	8						
B 2.19 2 1 1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL(%)	DS1/DS3	4.80%	1,958	7.69%	26		0.04220	-0.6851	YES
B 2.19 2 1 2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(%)	DS1/DS3	0.00%	1						
B 2 19 2 2 1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL(%)	DS1/DS3								
B 2 19.2 2 2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(%)	DS1/DS3								
B 2.19 3 1 1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL(%)	R&B	6.00%	87,747	4.87%	534		0.01031	1.0964	YES
B 2 19 3 1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(%)	R&B	4.01%	645,760	3.21%	9,659		0.00201	3.9820	YES
B 2 19 3 1 3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(%)	R&B	4.15%	385,080	3 20%	5,568		0.00269	3.5494	YES
B.2 19 3 1 4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL(%)	R&B	3.80%	260,680	3.23%	4,091		0.00301	1.9035	YES
B.2 19 3.2 1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL(%)	R&B	8.77%	479	13.33%	15		0 07416	-0.6156	YES
B 2 19.3 2 2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(%)	R&B	1.20%	167						
B.2 19 3 2 3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(%)	R&B	2.63%	76						
B 2 19 3 2 4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(%)	R&B	0.00%	91						
B 2 19 4 1 1	P-9	Combo Other/<10 circuits/Dispatch/FL(%)	R&B&D - Disp	5.93%	90,251						
B 2 19 4 1 4	P-9	Combo Other/<10 circuits/Dispatch In/FL(%)	R&B&D - Disp	5.93%	90,251						
B 2 19 4 2 1	P-9	Combo Other/>=10 circuits/Dispatch/FL(%)	R&B&D - Disp	8.66%	485						
B 2 19 4.2 4	P-9	Combo Other/>=10 circuits/Dispatch In/FL(%)	R&B&D - Disp	8.66%	485						
B 2 19.5 1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(%)	ADSL to Retail	11.18%	10,729	3 98%	377		0.01652	4.3632	YES
B 2 19 5 1 2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	10.31%	3,277						
B 2 19 5.2 1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	0.00%	17						
B 2 19 5 2 2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail								
B 2 19 6 1 1	P-9	UNE ISDN/<10 circuits/Dispatch/FL(%)	ISDN - BRI	3 48%	345	6 92%	347		0.01393	-2 4681	NO
B.2 19.6 1 2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN - BRI	1.34%	673						
B 2 19 6.2 1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL(%)	ISDN - BRI	0 00%	1						
B 2 19 6 2 2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL(%)	ISDN - BRI								
B.2 19 7 1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL(%)	ADSL to Retail	11.18%	10,729	20 00%	15		0.08144	-1.0825	YES
B 2 19 7 1 2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	10.31%	3,277	20.78%	77		0.03507	-2.9844	NO
B 2 19 7 2 1	P-9	Line Sharing/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	0.00%	17						
B 2 19 7 2 2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail								
B 2 19.8.1 1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	6.00%	87,747	6 76%	296		0.01383	-0.5480	YES
B 2 19.8 1 2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	6.00%	87,747						
B 2 19 8 2 1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	8.77%	479	100.00%	1		0.28313	-3 2223	NO
B.2 19 8 2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	8.77%	479						
B 2.19 9 1 1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	6 04%	87,035	0.00%	459		0.01115	5.4172	YES
B 2 19 9 1 4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	3.82%	259,344	0.00%	10		0 06058	0.6298	YES
B 2 19.9 2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	9.66%	414	0 00%	12		0 08651	1.1168	YES
B 2 19 9 2 4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.00%	8						
B 2.19.10 1 1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	6 00%	87,747	0.00%	2		0.16792	0.3573	YES
B 2 19 10 1 2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	6.00%	87,747						
B 2 19 10 2 1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	8.77%	479						
B 2 19 10 2 2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	8 77%	479						
B 2 19 11 1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	6 04%	87,035	0.00%	22		0.05079	1 1889	YES
B 2 19 11 1 4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	3 82%	259,344	0 00%	2		0 13547	0.2817	YES
B 2 19 11.2 1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	9 66%	414						
B 2.19 11 2 4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.00%	8						
B 2 19 12 1 1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	6.00%	87,747	3 92%	739		0.00877	2.3701	YES
B 2 19 12 1 2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	6 00%	87,747						
B 2 19 12.2 1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	8 77%	479	0.00%	6		0.11619	0.7547	YES
B 2 19 12 2 2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	8 77%	479						
B 2 19 13 1 1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	6 04%	87,035	0.00%	1,709		0.00582	10 3790	YES
B 2 19 13 1 4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	3 82%	259,344						

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B 2 19 13 2 1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	9.66%	414	0 00%	45		0 04637	2.0835	YES
B 2 19.13 2 4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 00%	8						
B.2 19.14 1 1	P-9	Other Design/<10 circuits/Dispatch/FL(%)	Design	3 35%	2,504	9.62%	104		0.01802	-3.4745	NO
B 2 19.14 1 2	P-9	Other Design/<10 circuits/Non-Dispatch/FL(%)	Design	2.36%	466						
B.2 19 14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL(%)	Design	0.00%	6	100 00%	1		0.00000		NO
B.2 19.14.2 2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL(%)	Design	0.00%	62						
B 2.19 15 1 1	P-9	Other Non-Design/<10 circuits/Dispatch/FL(%)	R&B	6.00%	87,747	0.00%	92		0.02477	2.4218	YES
B.2.19.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL(%)	R&B	4.01%	645,760	0 00%	13		0.05442	0.7370	YES
B 2 19.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL(%)	R&B	8.77%	479	0.00%	7		0.10768	0.8143	YES
B.2.19 15.2 2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL(%)	R&B	1.20%	167						
B.2.19 16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL(%)	R&B (POTS)	6.04%	87,035						
B.2.19 16 1 2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	4.02%	642,874						
B 2.19 16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	9.66%	414						
B 2.19.16.2 2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.00%	8						
B 2 19 17.1 1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL(%)	R&B (POTS)	6.04%	87,035						
B 2.19 17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	4.02%	642,874						
B.2 19.17.2 1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	9.66%	414						
B.2.19 17.2 2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.00%	8						
B 2.19 18 1 1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL(%)	Digital Loop < DS1	10.49%	11,625	5 47%	713		0.01182	4.2437	YES
B 2.19.18.1 2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1	7.44%	4,663						
B 2.19 18.2 1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop < DS1	0.00%	18						
B.2 19 18.2 2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1								
B.2.19 19.1 1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	0.79%	506	5 29%	227		0.00707	-6.3550	NO
B.2.19 19 1 2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0.33%	305						
B 2 19 19 2 1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	0.00%	1						
B 2 19 19 2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0.00%	62						
		Average Completion Notice Interval - Mechanized									
B 2 21.1 1 1	P-5	Switch Ports/<10 circuits/Dispatch/FL(hours)	R&B (POTS)	4.19	53,070			20.852			
B 2 21.1 1 2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	1.58	588,058			7.952			
B 2 21 1 2 1	P-5	Switch Ports/>=10 circuits/Dispatch/FL(hours)	R&B (POTS)	7.22	273			24.475			
B.2.21 1 2 2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	0.12	8			0.161			
B 2 21 2 1 1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL(hours)	DS1/ DS3 - Interoffice	72.13	1,719			277.398			
B 2 21 2 1 2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(hours)	DS1/ DS3 - Interoffice								
B.2 21 2 2 1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL(hours)	DS1/ DS3 - Interoffice								
B 2 21 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(hours)	DS1/ DS3 - Interoffice								
B 2 21 3 1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL(hours)	R&B	4.23	53,618	0.43	356	21.973	1.16843	3.2599	YES
B 2 21 3.1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(hours)	R&B	1.58	589,272	0.98	7,701	7.996	0.09171	6.5118	YES
B 2 21 3 1 3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(hours)	R&B	2.11	312,032	0.93	4,163	9 445	0.14737	8 0362	YES
B 2 21 3 1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL(hours)	R&B	0.98	277,240	1 05	3,538	5.899	0.09980	-0 6654	YES
B 2 21 3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL(hours)	R&B	6.75	306	0.03	10	23.417	7.52526	0.8925	YES
B 2 21 3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(hours)	R&B	0.62	76	0 02	1	0.355	0.35773	1 6662	YES
B 2 21 3 2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(hours)	R&B	0 66	15	0.02	1	0.420	0.43367	1 4819	YES
B 2 21 3 2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(hours)	R&B	0.60	61			0.341			
B 2 21.4 1 1	P-5	Combo Other/<10 circuits/Dispatch/FL(hours)	R&B&D - Disp	24 17	55,549			238.872			
B 2 21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL(hours)	R&B&D - Disp	24.17	55,549			238.872			
B 2 21.4 2 1	P-5	Combo Other/>=10 circuits/Dispatch/FL(hours)	R&B&D - Disp	7.91	311			26.189			
B 2 21 4 2 4	P-5	Combo Other/>=10 circuits/Dispatch In/FL(hours)	R&B&D - Disp	7.91	311			26.189			
B 2 21 5 1 1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(hours)	ADSL to Retail	8.53	9,688			26 685			
B 2 21.5 1 2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail	1.06	4,963			6.516			
B.2 21.5 2 1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(hours)	ADSL to Retail	0.18	15			0.497			
B.2.21 5 2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail								
B 2 21 6 1 1	P-5	UNE ISDN/<10 circuits/Dispatch/FL(hours)	ISDN - BRI	58.60	270	2.43	2	118.217	83 90128	0.6695	YES
B.2 21 6 1 2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL(hours)	ISDN - BRI	6 76	387			24.926			
B 2 21 6 2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL(hours)	ISDN - BRI								
B 2 21 6 2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL(hours)	ISDN - BRI								
B 2 21 7 1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL(hours)	ADSL to Retail	8.53	9,688	0.53	4	26.685	13.34510	0.5996	YES
B 2 21 7 1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail	1.06	4,963	0.64	4	6.516	3.25941	0 1291	YES
B 2 21 7 2 1	P-5	Line Sharing/>=10 circuits/Dispatch/FL(hours)	ADSL to Retail	0 18	15			0.497			
B.2.21 7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail								
B 2 21 8 1 1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL(hours)	R&B - Disp	4 23	53,618	41 79	67	21.973	2 68611	-13 9807	NO

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B 2 21 8 1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	4 23	53,618			21.973			
B 2 21 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL(hours)	R&B - Disp	6 75	306			23.417			
B 2 21 8.2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	6.75	306			23.417			
B.2 21.9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	4.19	53,070	0.98	165	20.852	1.62586	1.9734	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	0.97	276,573			5.770			
B.2 21 9 2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	7.22	273	1.87	4	24.475	12.32657	0.4347	YES
B.2.21 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	0.13	7			0.171			
B.2 21 10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(hours)	R&B - Disp	4.23	53,618			21.973			
B.2 21 10.1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	4.23	53,618			21.973			
B 2.21 10.2 1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(hours)	R&B - Disp	6.75	306			23.417			
B 2 21.10.2 2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	6.75	306			23.417			
B 2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	4 19	53,070			20.852			
B 2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	0.97	276,573			5.770			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	7.22	273			24.475			
B 2 21 11 2 4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	0.13	7			0.171			
B.2.21.12 1 1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(hours)	R&B - Disp	4.23	53,618	21.91	413	21.973	1.08538	-16.2656	NO
B.2 21.12 1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	4.23	53,618			21.973			
B.2.21.12 2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(hours)	R&B - Disp	6.75	306	0.82	2	23.417	16.61263	0.3567	YES
B.2 21.12 2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	6.75	306			23 417			
B 2 21.13 1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	4.19	53,070	15.10	390	20.852	1.05976	-10.2924	NO
B 2.21.13.1 4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	0.97	276,573			5.770			
B 2 21 13 2 1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	7 22	273	11.81	13	24.475	6.94774	-0.6601	YES
B 2 21.13 2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	0.13	7			0.171			
B 2 21 14.1 1	P-5	Other Design/<10 circuits/Dispatch/FL(hours)	Design	577.68	1,931	11.82	172	1145.110	91.11952	6.2100	YES
B 2 21 14 1 2	P-5	Other Design/<10 circuits/Non-Dispatch/FL(hours)	Design	16.81	585			81.966			
B.2 21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL(hours)	Design	79.19	5	0.73	2	69.890	58.47375	1.3418	YES
B 2 21.14 2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL(hours)	Design	20.65	44			79.626			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL(hours)	R&B	4 23	53,618	0 26	457	21.973	1.03222	3.8480	YES
B 2.21 15.1 2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL(hours)	R&B	1 58	589,272			7.996			
B 2 21 15 2 1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL(hours)	R&B	6.75	306	0 02	1	23.417	23.45583	0.2867	YES
B.2 21 15 2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL(hours)	R&B	0.62	76			0.355			
B.2 21.16 1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL(hours)	R&B (POTS)	4.19	53,070			20.852			
B 2 21 16 1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	1.58	588,058			7.952			
B 2 21.16 2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL(hours)	R&B (POTS)	7.22	273			24.475			
B 2 21.16 2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	0.12	8			0.161			
B 2 21 17 1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL(hours)	R&B (POTS)	4.19	53,070	1.57	10	20.852	6.59467	0.3977	YES
B 2 21.17 1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	1.58	588,058	113.71	1,239	7.952	0 22616	-495.8228	NO
B 2 21.17 2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL(hours)	R&B (POTS)	7.22	273			24.475			
B 2 21.17 2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	0.12	8	49.50	1	0.161	0.17087	-288.9803	NO
B 2 21.18 1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL(hours)	Digital Loop < DS1	12 02	10,477	10.64	4	53.113	26.56132	0.0518	YES
B 2 21.18 1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(hours)	Digital Loop < DS1	1.47	5,351			9 294			
B 2 21.18 2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL(hours)	Digital Loop < DS1	0.18	15			0 497			
B 2 21.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(hours)	Digital Loop < DS1								
B.2 21.19 1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL(hours)	Digital Loop >= DS1	1846.18	431	43.30	91	1558.962	179.85041	10.0243	YES
B.2.21.19.1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(hours)	Digital Loop >= DS1	9.69	495			62.074			
B 2 21 19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(hours)	Digital Loop >= DS1	52.25	4			40.936			
B 2 21 19 2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(hours)	Digital Loop >= DS1	20 65	44			79.626			
		Average Completion Notice Interval - Non-Mechanized									
B.2 22.1.1 1	P-5	Switch Ports/<10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 1 1 2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 1 2 1	P-5	Switch Ports/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 1 2 2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 2 1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL(hours)	Diagnostic			25 80	11				Diagnostic
B 2 22 2 1 2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 2 2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 3 1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL(hours)	Diagnostic			31.35	53				Diagnostic
B.2 22 3 1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			20.17	229				Diagnostic
B 2 22 3 1 3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(hours)	Diagnostic			19 12	133				Diagnostic
B 2 22 3 1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL(hours)	Diagnostic			21.62	96				Diagnostic

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B 2 22 3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22.3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 3 2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(hours)	Diagnostic								Diagnostic
B 2.22 3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B 2 22 4 1 1	P-5	Combo Other/<10 circuits/Dispatch/FL(hours)	Diagnostic			75.90	30				Diagnostic
B.2 22 4 1 4	P-5	Combo Other/<10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B.2 22 4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B 2 22 5 1 1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(hours)	Diagnostic			49.98	114				Diagnostic
B 2 22 5 1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2 22.5 2 2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 6.1 1	P-5	UNE ISDN/<10 circuits/Dispatch/FL(hours)	Diagnostic			37.82	232				Diagnostic
B.2.22.6 1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 6 2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22 6.2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 7.1 1	P-5	Line Sharing/<10 circuits/Dispatch/FL(hours)	Diagnostic			18.04	3				Diagnostic
B 2 22.7.1 2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			10.33	11				Diagnostic
B 2.22 7 2 1	P-5	Line Sharing/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 7 2 2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2 22 8 1 1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL(hours)	Diagnostic			41.78	13				Diagnostic
B 2 22 8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2 22.8 2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22.9 1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(hours)	Diagnostic			27.57	44				Diagnostic
B 2 22 9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(hours)	Diagnostic			16 64	2				Diagnostic
B 2 22 9 2 1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B 2 22.10 1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(hours)	Diagnostic			76.32	6				Diagnostic
B 2 22 10 1 2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 10 2 1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2.22.10 2 2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22 11 1 1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 11 1 4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B 2 22.11 2 1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic			0.02	1				Diagnostic
B 2 22 11.2 4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B 2 22 12 1 1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(hours)	Diagnostic			38.32	474				Diagnostic
B 2 22 12 1 2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 12 2 1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic			54.17	8				Diagnostic
B 2.22.12.2 2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 13 1 1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(hours)	Diagnostic			22.81	376				Diagnostic
B 2 22 13.1 4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B 2 22 13 2 1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic			27 05	9				Diagnostic
B.2 22 13 2 4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B 2 22 14 1 1	P-5	Other Design/<10 circuits/Dispatch/FL(hours)	Diagnostic			33 08	25				Diagnostic
B 2 22 14 1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 14 2 1	P-5	Other Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 14 2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 15 1 1	P-5	Other Non-Design/<10 circuits/Dispatch/FL(hours)	Diagnostic			19.18	99				Diagnostic
B 2 22 15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			25.47	8				Diagnostic
B.2.22.15.2 1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2 22 15 2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 16 1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 16 1 2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 16 2 1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22.16 2 2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22.17.1 1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL(hours)	Diagnostic			16 30	36				Diagnostic
B 2 22 17 1 2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			27.81	463				Diagnostic
B 2 22 17 2 1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 17 2 2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			13 45	1				Diagnostic
B 2 22 18 1 1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL(hours)	Diagnostic			41 99	341				Diagnostic

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B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL(hours)	Diagnostic			45.50	112				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			3.73	149				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.81	4,219				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			5.00	2				Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic			3.80	137				Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.76	21				Diagnostic
B.2.24.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.63	19				Diagnostic
B.2.24.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			8.00	1				Diagnostic
B.2.24.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.85	20				Diagnostic
B.2.24.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			23.00	1				Diagnostic
B.2.24.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			3.80	5				Diagnostic
B.2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			4.75	4				Diagnostic
B.2.24.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			4.00	1				Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic

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B 2.24 14.1 1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.21	121				Diagnostic
B 2 24.14.1 2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 14.2 1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			7.00	1				Diagnostic
B 2.24.14.2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24.15.1 1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			4.40	65				Diagnostic
B 2 24.15.1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24.15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24.15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 16 1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24 16 1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24.16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 16 2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24 17 1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24 17 1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.99	1,361				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 24 17 2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 24 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24 19.1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			9.57	7				Diagnostic
B.2.24.19.1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 19 2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B 2 25 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 2.1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25 2 2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			3.61	120				Diagnostic
B 2 25 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.52	2,247				Diagnostic
B.2 25.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			6.67	3				Diagnostic
B 2 25 3.2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			4.00	1				Diagnostic
B 2.25.4 1 1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 25.4.1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.25.4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic			3.11	3				Diagnostic
B 2 25 5.1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			12.50	2				Diagnostic
B 2 25 6 1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25.6 2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 7.1 1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 7.1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			4 50	2				Diagnostic
B 2 25 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7.25	16				Diagnostic
B 2 25 8 1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 25.8 2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 8 2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 9.1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.60	68				Diagnostic
B 2 25 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			8.00	1				Diagnostic

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B.2.25.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.79	132				Diagnostic
B.2.25.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			7.00	1				Diagnostic
B.2.25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.89	210				Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			5.25	436				Diagnostic
B.2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			6.86	7				Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			7.20	5				Diagnostic
B.2.25.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.41	39				Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			4.59	254				Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic			3.00	1				Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			5.05	336				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.50	2				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			10.67	3				Diagnostic
B.2.25.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			9.15	55				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic			21.71	7				Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			6.58	35				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.62	191				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic			9.42	12				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic			6.33	57				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic

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B 2.26 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26.6 1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			10.96	203				Diagnostic
B 2.26.6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 26 6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			5.50	8				Diagnostic
B.2.26 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			8.33	6				Diagnostic
B.2 26.8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.82	11				Diagnostic
B 2 26.9.1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 26 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			16.00	1				Diagnostic
B 2 26.10 1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 26.10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 26.11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.12.1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			8.63	64				Diagnostic
B 2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.12 2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			9.00	1				Diagnostic
B 2 26.12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.13 1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7.53	32				Diagnostic
B 2.26 13 1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.50	32				Diagnostic
B.2 26.13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			30.50	2				Diagnostic
B 2 26.13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			7.00	1				Diagnostic
B 2 26.14 1 1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7.29	14				Diagnostic
B 2 26 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 14 2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.14.2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.29	56				Diagnostic
B 2 26.15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.17	6				Diagnostic
B 2 26 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.16 1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26 16 2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26 17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic			2.33	3				Diagnostic
B 2 26.17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.86	322				Diagnostic
B 2.26 17 2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 17 2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.67	3				Diagnostic
B 2 26 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			9.67	287				Diagnostic
B 2.26 18 1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 18 2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26 18 2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			7.50	48				Diagnostic
B 2 26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.19 2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
B 2 28 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic

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B.2.28.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			3.70	146				Diagnostic
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.79	3,261				Diagnostic
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			5.00	2				Diagnostic
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic			3.80	137				Diagnostic
B.2.28.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.76	21				Diagnostic
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.63	19				Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			8.00	1				Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.85	20				Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			23.00	1				Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			3.80	5				Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			4.75	4				Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			4.00	1				Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.19	115				Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			7.00	1				Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			4.40	65				Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic

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B 2 28.16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28 16 2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 17 1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.98	1,360				Diagnostic
B 2 28 17.2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28.17.2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 28.18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 28.18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			6.83	6				Diagnostic
B 2 28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28 19.2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28 19.2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B 2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 1.1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29.2.1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29 2.2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.3.1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			3.44	110				Diagnostic
B 2.29 3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.49	1,969				Diagnostic
B 2 29.3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			6.67	3				Diagnostic
B 2 29 3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			4.00	1				Diagnostic
B 2 29 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29.4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 5 1 1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic			3.11	3				Diagnostic
B 2 29.5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29.5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 5.2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29.6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			12.50	2				Diagnostic
B 2 29 6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 6.2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			4.50	2				Diagnostic
B 2 29 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 7 2 2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.62	13				Diagnostic
B.2.29 8.1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 29 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29 9.1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.60	68				Diagnostic
B 2 29 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 9.2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			8.00	1				Diagnostic
B.2 29.9.2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 10.2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29.11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29.11.1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29.11.2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6 83	127				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			7.00	1				Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.90	208				Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			5.25	435				Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			6.86	7				Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			7.20	5				Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.49	37				Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			4.60	252				Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			4.89	316				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			10.67	3				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			9.00	50				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic			21.71	7				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			6.78	32				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.62	175				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic			10.18	11				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic			8.33	57				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			11.50	166				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			5.71	7				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic

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B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			8.33	6				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7.00	9				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			16.00	1				Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			8.74	58				Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			9.00	1				Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7.20	30				Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.26	31				Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			30.50	2				Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			7.00	1				Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7.29	14				Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.30	53				Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.80	5				Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic			1.00	1				Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.80	296				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.00	2				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			10.39	219				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			7.64	44				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Disconnect Timeliness									
B.2.31	P-13	LNP/FL(%)	>= 95% w in 15 min								
		% Completions w/o Notice or < 24 hours									
B.2.32.1.1	P-6	Switch Ports/Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/FL(%)	Diagnostic			100.00%	8				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/FL(%)	Diagnostic			100.00%	410				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL(%)	Diagnostic			100.00%	7,699				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/FL(%)	Diagnostic			100.00%	22				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/FL(%)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2.32 5 1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	Diagnostic			100.00%	200				Diagnostic
B 2 32.5 2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 6 1	P-6	UNE ISDN/Dispatch/FL(%)	Diagnostic			100.00%	235				Diagnostic
B 2 32 6.2	P-6	UNE ISDN/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2 32 7 1	P-6	Line Sharing/Dispatch/FL(%)	Diagnostic			100.00%	1				Diagnostic
B 2 32 7 2	P-6	Line Sharing/Non-Dispatch/FL(%)	Diagnostic			100.00%	14				Diagnostic
B.2 32 8.1	P-6	2W Analog Loop Design/Dispatch/FL(%)	Diagnostic			100.00%	47				Diagnostic
B 2 32 8 2	P-6	2W Analog Loop Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32.9 1	P-6	2W Analog Loop Non-Design/Dispatch/FL(%)	Diagnostic			100.00%	106				Diagnostic
B 2 32 9 2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL(%)	Diagnostic			100.00%	1				Diagnostic
B 2 32.10 2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32.11 1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2.32 12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL(%)	Diagnostic			100.00%	227				Diagnostic
B.2 32.12 2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 13 1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL(%)	Diagnostic			100.00%	278				Diagnostic
B 2 32 13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2 32 14.1	P-6	Other Design/Dispatch/FL(%)	Diagnostic			100.00%	222				Diagnostic
B.2 32 14 2	P-6	Other Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 15 1	P-6	Other Non-Design/Dispatch/FL(%)	Diagnostic			100.00%	446				Diagnostic
B 2 32 15 2	P-6	Other Non-Design/Non-Dispatch/FL(%)	Diagnostic			100 00%	11				Diagnostic
B 2 32.16 1	P-6	INP (Standalone)/Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 16 2	P-6	INP (Standalone)/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32.17 1	P-6	LNP (Standalone)/Dispatch/FL(%)	Diagnostic								Diagnostic
B.2 32 17 2	P-6	LNP (Standalone)/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 18 1	P-6	Digital Loop < DS1/Dispatch/FL(%)	Diagnostic			100.00%	430				Diagnostic
B.2 32 18 2	P-6	Digital Loop < DS1/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2 32 19.1	P-6	Digital Loop >= DS1/Dispatch/FL(%)	Diagnostic			100.00%	132				Diagnostic
B 2 32 19 2	P-6	Digital Loop >= DS1/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
		% Cooperative Test Attempts for xDSL									
B 2 33 1	P-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 95% of requests			100 00%	267				YES
B 2 33 2	P-8	xDSL Other/FL(%)	>= 95% of requests								
		Service Order Accuracy									
B 2 34.1.1 1	P-11	Design (Specials)/<10 circuits/Dispatch/FL(%)	>= 95%			94 74%	38				NO
B 2 34 1 1 2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	>= 95%			100.00%	25				YES
B 2 34 1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL(%)	>= 95%								
B 2 34.1 2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	>= 95%								
B 2 34 2 1 1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL(%)	>= 95%			65.63%	32				NO
B.2 34 2 1 2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL(%)	>= 95%			68.09%	188				NO
B 2 34 2 2 1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL(%)	>= 95%			100.00%	2				YES
B 2 34 2 2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL(%)	>= 95%			90 91%	11				NO
		Unbundled Network Elements - Maintenance and Repair									
		Missed Repair Appointments									
B 3 1 1 1	M&R-1	Switch Ports/Dispatch/FL(%)	R&B (POTS)	12 90%	126,479						
B 3 1 1 2	M&R-1	Switch Ports/Non-Dispatch/FL(%)	R&B (POTS)	2.35%	66,643						
B 3 1 2 1	M&R-1	Local Interoffice Transport/Dispatch/FL(%)	DS1/DS3	1.17%	1,030	0.00%	0				YES
B 3 1 2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	0 00%	756	0 00%	16		0 00000		YES
B 3 1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL(%)	R&B	13 06%	128,404	9.92%	1,855		0.00788	3.9818	YES
B 3 1 3 2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	2.43%	67,789	1 90%	686		0.00590	0.8981	YES
B 3 1 4 1	M&R-1	Combo Other/Dispatch/FL(%)	R&B&D - Disp	12.90%	130,168	8 89%	45		0.04997	0.8018	YES
B 3 1 4 2	M&R-1	Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	12.90%	130,168	0.00%	35		0.05666	2 2760	YES
B 3.1 5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	56 90%	1,638	3.66%	82		0.05604	9.5004	YES
B 3 1 5 2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	3 54%	5,108	0.00%	22		0.03950	0.8971	YES
B 3 1 6 1	M&R-1	UNE ISDN/Dispatch/FL(%)	ISDN - BRI	9.09%	286	4.65%	129		0.03049	1.4561	YES
B 3 1 6 2	M&R-1	UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	2.42%	331	3 51%	57		0 02202	-0.4958	YES
B 3 1 7 1	M&R-1	Line Sharing/Dispatch/FL(%)	ADSL to Retail	56 90%	1,638	33 33%	3		0.28618	0.8235	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL(%)	ADSL to Retail	3.54%	5,108	6.06%	33		0.03229	-0.7796	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	13.06%	128,404	5.69%	1,177		0.00987	7.4643	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	13.06%	128,404	1.36%	295		0.01964	5.9578	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	12.87%	126,107	14.59%	898		0.01122	-1.5289	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	2.23%	56,477	14.04%	57		0.01955	-6.0409	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL(%)	Design	4.00%	3,329	7.14%	14		0.05245	-0.6001	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL(%)	Design	0.99%	3,654	0.00%	5		0.04420	0.2229	YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL(%)	R&B	13.06%	128,404	20.41%	49		0.04814	-1.5271	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL(%)	R&B	2.43%	67,789	0.00%	28		0.02908	0.8340	YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	12.90%	126,479						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	2.35%	66,643						
		Customer Trouble Report Rate									
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL(%)	R&B (POTS)	2.22%	5,707,099						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL(%)	R&B (POTS)	1.17%	5,707,099						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL(%)	DS1/DS3	2.08%	49,580	0.00%	1,225		0.00417	4.9835	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	1.52%	49,580	1.31%	1,225		0.00357	0.6123	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL(%)	R&B	2.11%	6,071,127	1.49%	124,492		0.00042	15.0088	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	1.12%	6,071,127	0.55%	124,492		0.00030	18.6931	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL(%)	R&B&D - Disp	1.92%	6,795,059	3.42%	1,317		0.00381	-3.9359	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	1.92%	6,795,059	2.66%	1,317		0.00381	-1.9452	NO
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	0.62%	263,688	1.48%	5,558		0.00107	-7.9957	NO
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	1.94%	263,688	0.40%	5,558		0.00189	8.1703	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL(%)	ISDN - BRI	1.14%	25,026	2.12%	6,098		0.00153	-6.3710	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	1.32%	25,026	0.93%	6,098		0.00164	2.3818	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL(%)	ADSL to Retail	0.62%	263,688	0.29%	1,051		0.00244	1.3783	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL(%)	ADSL to Retail	1.94%	263,688	3.14%	1,051		0.00430	-2.7959	NO
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	2.11%	6,071,127	1.53%	77,073		0.00053	11.1516	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	2.11%	6,071,127	0.38%	77,073		0.00053	32.8598	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	2.21%	5,707,099	2.01%	44,595		0.00071	2.7732	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	0.99%	5,707,099	0.13%	44,595		0.00047	18.2230	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL(%)	Design	0.40%	836,233	1.01%	1,385		0.00170	-3.6111	NO
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL(%)	Design	0.44%	836,233	0.36%	1,385		0.00178	0.4272	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL(%)	R&B	2.11%	6,071,127	7.12%	688		0.00554	-9.0303	NO
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL(%)	R&B	1.12%	6,071,127	4.07%	688		0.00403	-7.3302	NO
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	2.22%	5,707,099						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	1.17%	5,707,099						
		Maintenance Average Duration									
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL(hours)	R&B (POTS)	23.56	126,479			29.458			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL(hours)	R&B (POTS)	8.08	66,643			22.173			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL(hours)	DS1/DS3	4.62	1,030	0.00	0	6.085			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL(hours)	DS1/DS3	1.78	756	0.92	16	2.404	0.60723	1.4118	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL(hours)	R&B	23.50	128,404	16.88	1,855	29.534	0.69066	9.5841	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL(hours)	R&B	8.02	67,789	3.83	686	22.024	0.84511	4.9634	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL(hours)	R&B&D - Disp	23.23	130,168	10.30	45	29.416	4.38578	2.9478	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL(hours)	R&B&D - Disp	23.23	130,168	3.02	35	29.416	4.97281	4.0642	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(hours)	ADSL to Retail	71.39	1,638	6.45	82	49.793	5.63468	11.5255	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(hours)	ADSL to Retail	6.31	5,108	3.18	22	17.491	3.73714	0.8369	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL(hours)	ISDN - BRI	8.64	286	7.69	129	12.715	1.34848	0.7045	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL(hours)	ISDN - BRI	3.87	331	5.16	57	10.658	1.52845	-0.8470	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL(hours)	ADSL to Retail	71.39	1,638	21.52	3	49.793	28.77437	1.7333	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL(hours)	ADSL to Retail	6.31	5,108	8.46	33	17.491	3.05463	-0.7046	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL(hours)	R&B - Disp	23.50	128,404	7.10	1,177	29.534	0.86480	18.9572	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL(hours)	R&B - Disp	23.50	128,404	4.11	295	29.534	1.72150	11.2634	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL(hours)	R&B (POTS) excl SB FT	23.56	126,107	16.30	898	29.469	0.98690	7.3539	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL(hours)	R&B (POTS) excl SB FT	8.45	56,477	14.62	57	23.045	3.05394	-2.0210	NO
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL(hours)	Design	10.60	3,329	8.27	14	13.734	3.67838	0.6343	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL(hours)	Design	2.71	3,654	2.25	5	7.095	3.17493	0.1443	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL(hours)	R&B	23.50	128,404	26.20	49	29.534	4.21993	-0.6414	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL(hours)	R&B	8.02	67,789	3.89	28	22.024	4.16293	0.9928	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 3 3 12 1	M&R-3	LNP (Standalone)/Dispatch/FL(hours)	R&B (POTS)	23.56	126,479			29.458			
B 3.3 12 2	M&R-3	LNP (Standalone)/Non-Dispatch/FL(hours)	R&B (POTS)	8 08	66,643			22 173			
		% Repeat Troubles within 30 Days									
B.3.4.1 1	M&R-4	Switch Ports/Dispatch/FL(%)	R&B (POTS)	20.66%	126,479						
B 3 4.1 2	M&R-4	Switch Ports/Non-Dispatch/FL(%)	R&B (POTS)	18.12%	66,643						
B 3.4.2 1	M&R-4	Local Interoffice Transport/Dispatch/FL(%)	DS1/DS3	33.79%	1,030	0.00%	0				YES
B 3 4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	30.95%	756	50.00%	16		0.11679	-1.6309	YES
B 3.4.3 1	M&R-4	Loop + Port Combinations/Dispatch/FL(%)	R&B	20.59%	128,404	19.19%	1,855		0.00946	1.4764	YES
B 3 4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	18.06%	67,789	17.64%	686		0.01476	0.2878	YES
B 3 4 4.1	M&R-4	Combo Other/Dispatch/FL(%)	R&B&D - Disp	20.85%	130,168	17.78%	45		0.06056	0 5065	YES
B 3 4.4.2	M&R-4	Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	20.85%	130,168	11 43%	35		0.06867	1.3713	YES
B 3 4.5 1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	49.27%	1,638	19.51%	82		0.05657	5.2594	YES
B.3 4 5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	43.27%	5,108	13.64%	22		0.10586	2.7990	YES
B.3 4 6 1	M&R-4	UNE ISDN/Dispatch/FL(%)	ISDN - BRI	32.87%	286	29.46%	129		0 04982	0.6844	YES
B 3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	33.23%	331	19.30%	57		0.06755	2.0628	YES
B 3 4.7.1	M&R-4	Line Sharing/Dispatch/FL(%)	ADSL to Retail	49.27%	1,638	33.33%	3		0.28891	0.5515	YES
B.3.4 7 2	M&R-4	Line Sharing/Non-Dispatch/FL(%)	ADSL to Retail	43 27%	5,108	15.15%	33		0.09652	3.2493	YES
B 3 4 8.1	M&R-4	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	20.59%	128,404	15.46%	1,177		0.01184	4.3281	YES
B 3 4 8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	20 59%	128,404	12 20%	295		0.02357	3.5573	YES
B.3 4 9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	20.62%	126,107	15.48%	898		0.01355	3.7985	YES
B 3 4.9 2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	18.08%	56,477	28 07%	57		0.05100	-1.9584	NO
B 3 4 10 1	M&R-4	Other Design/Dispatch/FL(%)	Design	37.85%	3,329	28.57%	14		0.12990	0.7142	YES
B 3 4.10 2	M&R-4	Other Design/Non-Dispatch/FL(%)	Design	35.30%	3,654	60 00%	5		0.21388	-1.1547	YES
B 3 4 11 1	M&R-4	Other Non-Design/Dispatch/FL(%)	R&B	20.59%	128,404	16 33%	49		0.05777	0 7375	YES
B 3 4.11 2	M&R-4	Other Non-Design/Non-Dispatch/FL(%)	R&B	18.06%	67,789	3.57%	28		0 07272	1.9929	YES
B 3 4 12 1	M&R-4	LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	20 66%	126,479						
B 3 4 12 2	M&R-4	LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	18.12%	66,643						
		Out of Service > 24 hours									
B 3 5 1 1	M&R-5	Switch Ports/Dispatch/FL(%)	R&B (POTS)	26.02%	84,303						
B 3 5 1 2	M&R-5	Switch Ports/Non-Dispatch/FL(%)	R&B (POTS)	9.82%	21,578						
B 3 5 2 1	M&R-5	Local Interoffice Transport/Dispatch/FL(%)	DS1/DS3	1.17%	1,030	0.00%	0				YES
B.3 5 2 2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	0.00%	756	0.00%	16		0.00000		YES
B 3 5 3 1	M&R-5	Loop + Port Combinations/Dispatch/FL(%)	R&B	25.93%	85,662	18.33%	1,271		0.01238	6.1371	YES
B 3 5 3 2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	9.71%	22,067	1.77%	395		0.01503	5 2797	YES
B 3 5 4 1	M&R-5	Combo Other/Dispatch/FL(%)	R&B&D - Disp	25.42%	87,749	8.89%	45		0 06492	2.5457	YES
B 3 5 4 2	M&R-5	Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	25.42%	87,749	0.00%	35		0.07361	3.4528	YES
B 3 5 5 1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	56.90%	1,638	3.66%	82		0 05804	9.5004	YES
B 3 5 5 2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	3.54%	5,108	0 00%	22		0.03950	0.8971	YES
B 3 5 6.1	M&R-5	UNE ISDN/Dispatch/FL(%)	ISDN - BRI	9.47%	285	4 65%	129		0 03108	1.5518	YES
B 3 5 6 2	M&R-5	UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	2.42%	331	3.51%	57		0 02202	-0.4958	YES
B.3 5 7 1	M&R-5	Line Sharing/Dispatch/FL(%)	ADSL to Retail	56.90%	1,638	100.00%	1		0 49537	-0.8701	YES
B 3 5 7.2	M&R-5	Line Sharing/Non-Dispatch/FL(%)	ADSL to Retail	3.54%	5,108	0.00%	0				YES
B 3 5 8 1	M&R-5	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	25.93%	85,662	5.69%	1,177		0.01286	15.7360	YES
B.3.5 8 2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	25.93%	85,662	1.36%	295		0 02556	9.6149	YES
B.3 5 9 1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	26.01%	84,255	25.69%	109		0.04205	0.0766	YES
B.3.5 9 2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	9.87%	21,347	41.67%	12		0 08611	-3 6932	NO
B 3 5.10 1	M&R-5	Other Design/Dispatch/FL(%)	Design	4.03%	3,328	7.14%	14		0.05265	-0 5919	YES
B 3 5 10 2	M&R-5	Other Design/Non-Dispatch/FL(%)	Design	0.99%	3,654	0.00%	5		0 04420	0.2229	YES
B 3 5 11 1	M&R-5	Other Non-Design/Dispatch/FL(%)	R&B	25.93%	85,662	37 84%	37		0 07207	-1.6521	NO
B 3.5.11 2	M&R-5	Other Non-Design/Non-Dispatch/FL(%)	R&B	9.71%	22,067	0 00%	15		0 07647	1.2694	YES
B 3 5 12 1	M&R-5	LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	26.02%	84,303						
B 3 5 12 2	M&R-5	LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	9.82%	21,578						
		Unbundled Network Elements - Billing									
		Invoice Accuracy									
B 4 1	B-1	FL(%)	BST - State	97 93%	$492,661,862	99 95%	$6,194,623		0 00006	-351 8966	YES
		Mean Time to Deliver Invoices - CRIS									
B 4 2	B-2	Region(business days)	BST - Region	3 91	1	3 38	1,313				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C 1 1	O-7	Local Interconnection Trunks/FL(%)	Diagnostic			56.25%	128				Diagnostic
	Reject Interval										
C 1 2	O-8	Local Interconnection Trunks/FL(%)	>= 85% w in 4 days			79.17%	72				NO
	FOC Timeliness										
C 1 3	O-9	Local Interconnection Trunks/FL(%)	**>= 95% w in 10 days**			95.24%	105				YES
	FOC & Reject Response Completeness										
C 1.4	O-11	Local Interconnection Trunks/FL(%)	>= 95%			89.20%	111				NO
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/FL(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C 2 1	P-4	Local Interconnection Trunks/FL(days)	Parity w Retail	15 35	136	27 66	29	10.442	2.13572	-5.7602	NO
	Held Orders										
C 2 2	P-1	Local Interconnection Trunks/FL(days)	Parity w Retail	0.00	0	0.00	0				YES
	% Jeopardies										
C.2 3	P-2	Local Interconnection Trunks/FL(%)	Parity w Retail	0.00%	146	0 00%	33		0 00000		YES
	Average Jeopardy Notice Interval										
C 2 4	P-2	Local Interconnection Trunks/FL(hours)	95% >= 48 hrs								
	% Missed Installation Appointments										
C.2.5	P-3	Local Interconnection Trunks/FL(%)	Parity w Retail	0 00%	136	0 00%	30		0.00000		YES
	% Provisioning Troubles within 30 Days										
C 2 6	P-9	Local Interconnection Trunks/FL(%)	Parity w Retail	0.05%	1,868	5 41%	1,330		0.00083	-64.5869	NO
	Average Completion Notice Interval										
C 2 7	P-5	Local Interconnection Trunks/FL(hours)	Parity w Retail	45.37	106	30 66	25	140 524	31.24362	0 4707	YES
	Total Service Order Cycle Time										
C 2 8	P-10	Local Interconnection Trunks/FL(days)	Diagnostic								
	Total Service Order Cycle Time (offered)										
C 2 9	P-10	Local Interconnection Trunks/FL(days)	Diagnostic								
	% Completions w/o Notice or < 24 hours										
C 2 01	P-6	Local Interconnection Trunks/Dispatch/FL(%)	Diagnostic			100.00%	29				Diagnostic
C 2 02	P-6	Local Interconnection Trunks/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
	Serv ı Accuracy										
C 2 111	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/FL(%)	>= 95%			100 00%	2				YES
C 2 112	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/FL(%)	>= 95%			100.00%	11				YES
C 2 121	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/FL(%)	>= 95%			100 00%	3				YES
C 2 122	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/FL(%)	>= 95%			94 74%	19				NO
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C 3 1 1	M&R-1	Local Interconnection Trunks/Dispatch/FL(%)	Parity w Retail	0.00%	1	0 00%	0				YES
C 3 1 2	M&R-1	Local Interconnection Trunks/Non-Dispatch/FL(%)	Parity w Retail	0.00%	205	0 00%	76		0.00000		YES
	Customer Trouble Report Rate										
C 3 2 1	M&R-2	Local Interconnection Trunks/Dispatch/FL(%)	Parity w Retail	0.00%	399,191	0 00%	141,833		0 00000	0 5120	YES
C.3 2 2	M&R-2	Local Interconnection Trunks/Non-Dispatch/FL(%)	Parity w Retail	0.05%	399,191	0 05%	141,833		0 00007	-0.3184	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Maintenance Average Duration											
C 3 3 1	M&R-3	Local Interconnection Trunks/Dispatch/FL(hours)		Parity w Retail	3.53	1	0.00	0	0.000			YES
C 3 3 2	M&R-3	Local Interconnection Trunks/Non-Dispatch/FL(hours)		Parity w Retail	0.30	205	0.06	76	1 480	0.19875	1.2078	YES
	% Repeat Troubles within 30 Days											
C 3.4 1	M&R-4	Local Interconnection Trunks/Dispatch/FL(%)		Parity w Retail	0.00%	1	0.00%	0				YES
C 3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/FL(%)		Parity w Retail	0.98%	205	94.74%	76		0.01320	-71.0305	NO
	Out of Service > 24 hours											
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/FL(%)		Parity w Retail	0.00%	1	0.00%	0				YES
C 3 5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/FL(%)		Parity w Retail	0.00%	205	0.00%	76		0.00000		YES
	Local interconnection Trunks - Billing											
	Invoice Accuracy											
C.4.1	B-1	FL(%)		BST - State	97.93%	$492,661,862	99.57%	$7,800,975		0.00005	-320.4386	YES
	Mean Time to Deliver Invoices - CABS											
C 4 2	B-2	Region(calendar days)		BST - Region	4.67	1	4.56	3,464				YES
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING											
	Trunk Group Performance - Aggregate											
C.5.1	TGP-1	FL		>0 5% dif 2 consec. Hrs			0					YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D 1.1 1	OSS-2	EDI/Region(%)	>= 99 5%			100.00%					YES
D 1 1 2	OSS-2	HAL/Region(%)	>= 99.5%			100.00%					YES
D 1.1 3	OSS-2	LENS/Region(%)	>= 99.5%			99.88%					YES
D 1.1 4	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			99.95%					YES
D.1.1 5	OSS-2	LEO UNIX/Region(%)	>= 99.5%								
D 1.1 6	OSS-2	LESOG/Region(%)	>= 99.5%			99.98%					YES
D 1 1 7	OSS-2	TAG/Region(%)	>= 99.5%			99.97%					YES
D 1 1.8	OSS-2	PSIMS/Region(%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D 1.2 1	OSS-2	ATLAS/COFFI/Region(%)	>= 99.5%			99.98%					YES
D 1 2.2	OSS-2	BOCRIS/Region(%)	>= 99.5%			99.98%					YES
D.1.2 3	OSS-2	DSAP/Region(%)	>= 99 5%			99.98%					YES
D 1.2 4	OSS-2	RSAG/Region(%)	>= 99.5%			99.99%					YES
D.1.2 5	OSS-2	SOCS/Region(%)	>= 99 5%			99.98%					YES
D 1.2 6	OSS-2	SONGS/Region(%)	>= 99 5%			99.98%					YES
D.1.2 7	OSS-2	DOE/Region(%)	>= 99.5%			100.00%					YES
D 1 2 8	OSS-2	LNP Gateway/Region(%)	>= 99 5%			100.00%					YES
D 1 2 9	OSS-2	COG/Region(%)	>= 99 5%			100.00%					YES
D 1 2 10	OSS-2	DOM/Region(%)	>= 99.5%			100.00%					YES
D.1 2 11	OSS-2	SOG/Region(%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D 1 3 1 1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	3.07	3,242,632	1.48	377,756				YES
D 1 3 1 2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.14	4,525	1.48	377,756				YES
D 1 3 2 1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.21	9,469,095	1.37	250,778				YES
D 1 3 2 2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	4.96	509,554	1.37	250,778				YES
D 1 3 3 1	OSS-1	ATLAS/Region (seconds)	RNS - ATLAS + 2 Sec	3.30	937,185	1.05	95,924				YES
D 1 3 3 2	OSS-1	ATLAS/Region (seconds)	ROS - ATLAS + 2 Sec	2.70	178,644	1.05	95,924				YES
D 1 3 4 1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.92	1,740,226	0.69	2,026				YES
D 1 3 4.2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.62	209,174	0.69	2,026				YES
D 1 3 5 1	OSS-1	HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.68	5,154,749	1.48	1,291,197				YES
D 1 3 5 2	OSS-1	HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.25	355,048	1.48	1,291,197				YES
D 1 3 6 1	OSS-1	COFFI/Region (seconds)	RNS - OASISBIG + 2 Sec	4.89	11,479,423	0 93	49,894				YES
D 1 3 6 2	OSS-1	COFFI/Region (seconds)	ROS - OASISBIG + 2 Sec	4.43	440,381	0.93	49,894				YES
D 1 3 7 1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 Sec	4.89	11,479,423	0.04	100,083				YES
D 1 3 7 2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 Sec	4.43	440,381	0 04	100,083				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D.1 4 1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 Sec	3.07	3,242,632	1.65	229,679				YES
D 1 4 1 2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 Sec	3.14	4,525	1 65	229,679				YES
D 1 4 2 1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 Sec	3.21	9,469,095	1 81	45,390				YES
D 1 4 2 2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 Sec	4.96	509,554	1 81	45,390				YES
D 1 4 3 1	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D 1 4 3 2	OSS-1	ATLAS - MLH/Region (seconds)	Diagnostic								Diagnostic
D 1 4 4 1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.99	2				Diagnostic
D.1 4 4 2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.99	2				Diagnostic
D 1 4 5 1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 Sec	3.30	937,185	1.95	5,672				YES
D 1 4 5 2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 Sec	2.70	178,644	1 95	5,672				YES
D 1 4 6.1	OSS-1	DSAP/Region (seconds)	RNS - DSAP + 2 Sec	2.92	1,740,226	2.05	79,727				YES
D 1 4 6 2	OSS-1	DSAP/Region (seconds)	ROS - DSAP + 2 Sec	2.62	209,174	2.05	79,727				YES
D 1.4 7 1	OSS-1	HAL/CRIS/Region (seconds)	RNS - CRSACCTS + 2 Sec	3.68	5,154,749	2.46	160,872				YES
D 1 4 7.2	OSS-1	HAL/CRIS/Region (seconds)	ROS - CRSOCSR + 2 Sec	3.25	355,048	2.46	160,872				YES
D 1 4 8 1	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	*This data not applicable after 8-1-2001; see D.1.4.7.1*							
D 1 4 8 2	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	*This data not applicable after 8-1-2001; see D.1.4.7.2*							
D 1 4 9 1	OSS-1	CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	*This data not applicable after 7-1-2001; see D.1.4.7.1*							
D 1 4 9.2	OSS-1	CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	*This data not applicable after 7-1-2001; see D.1.4.7.2*							

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1.1	OSS-3	TAFI/Region(%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region(%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region(%)	>= 99.5%			99.52%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region(%)	>= 99.5%			99.96%					YES
D.2.3.2	OSS-3	LMOS HOST/Region(%)	>= 99.5%			99.97%					YES
D.2.3.3	OSS-3	LNP/Region(%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region(%)	>= 99.5%			99.96%					YES
D.2.3.5	OSS-3	OSPCM/Region(%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region(%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region(%)	>= 99.5%			99.98%					YES
	Average Response Interval										
D.2.4.1.1	OSS-4	CRIS/Region(%) <= 4 Seconds	Parity w Retail	95.01%	1,700,672	94.31%	104,309		0.00069	10.1579	NO
D.2.4.1.2	OSS-4	CRIS/Region(%) <= 10 Seconds	Parity w Retail	98.75%	1,700,672	99.14%	104,309		0.00035	-10.9687	YES
D.2.4.1.3	OSS-4	CRIS/Region(%) > 10 Seconds	Parity w Retail	1.25%	1,700,672	0.86%	104,309		0.00035	10.9687	YES
D.2.4.2.1	OSS-4	DLETH/Region(%) <= 4 Seconds	Parity w Retail	8.98%	50,353	9.84%	874		0.00975	-0.8830	YES
D.2.4.2.2	OSS-4	DLETH/Region(%) <= 10 Seconds	Parity w Retail	80.11%	50,353	85.70%	874		0.01362	-4.1054	YES
D.2.4.2.3	OSS-4	DLETH/Region(%) > 10 Seconds	Parity w Retail	19.89%	50,353	14.30%	874		0.01362	4.1054	YES
D.2.4.3.1	OSS-4	DLR/Region(%) <= 4 Seconds	Parity w Retail	5.48%	34,853	17.14%	40,374		0.00166	-70.0169	YES
D.2.4.3.2	OSS-4	DLR/Region(%) <= 10 Seconds	Parity w Retail	84.21%	34,853	92.52%	40,374		0.00267	-31.1732	YES
D.2.4.3.3	OSS-4	DLR/Region(%) > 10 Seconds	Parity w Retail	15.79%	34,853	7.48%	40,374		0.00267	31.1732	YES
D.2.4.4.1	OSS-4	LMOS/Region(%) <= 4 Seconds	Parity w Retail	99.61%	1,700,641	98.08%	105,666		0.00020	77.3774	NO
D.2.4.4.2	OSS-4	LMOS/Region(%) <= 10 Seconds	Parity w Retail	99.79%	1,700,641	99.45%	105,666		0.00015	22.6894	NO
D.2.4.4.3	OSS-4	LMOS/Region(%) > 10 Seconds	Parity w Retail	0.21%	1,700,641	0.55%	105,666		0.00015	-22.6894	NO
D.2.4.5.1	OSS-4	LMOSupd/Region(%) <= 4 Seconds	Parity w Retail	98.15%	1,240,024	94.12%	61,378		0.00058	72.4764	NO
D.2.4.5.2	OSS-4	LMOSupd/Region(%) <= 10 Seconds	Parity w Retail	99.82%	1,240,024	96.69%	61,378		0.00018	176.4999	NO
D.2.4.5.3	OSS-4	LMOSupd/Region(%) > 10 Seconds	Parity w Retail	0.18%	1,240,024	3.31%	61,378		0.00018	-176.4999	NO
D.2.4.6.1	OSS-4	LNP/Region(%) <= 4 Seconds	Parity w Retail	99.67%	119,274	99.52%	5,860		0.00076	1.9612	NO
D.2.4.6.2	OSS-4	LNP/Region(%) <= 10 Seconds	Parity w Retail	99.84%	119,274	99.90%	5,860		0.00053	-1.0275	YES
D.2.4.6.3	OSS-4	LNP/Region(%) > 10 Seconds	Parity w Retail	0.16%	119,274	0.10%	5,860		0.00053	1.0275	YES
D.2.4.7.1	OSS-4	MARCH/Region(%) <= 4 Seconds	Parity w Retail	29.62%	7,599	28.03%	585		0.01959	0.8106	YES
D.2.4.7.2	OSS-4	MARCH/Region(%) <= 10 Seconds	Parity w Retail	29.62%	7,599	28.03%	585		0.01959	0.8106	YES
D.2.4.7.3	OSS-4	MARCH/Region(%) > 10 Seconds	Parity w Retail	70.38%	7,599	71.97%	585		0.01959	-0.8106	YES
D.2.4.8.1	OSS-4	OSPCM/Region(%) <= 4 Seconds	Parity w Retail	43.13%	6,611	35.00%	100		0.04990	1.6283	YES
D.2.4.8.2	OSS-4	OSPCM/Region(%) <= 10 Seconds	Parity w Retail	95.90%	6,611	94.00%	100		0.01998	0.9515	YES
D.2.4.8.3	OSS-4	OSPCM/Region(%) > 10 Seconds	Parity w Retail	4.10%	6,611	6.00%	100		0.01998	-0.9515	YES
D.2.4.9.1	OSS-4	Predictor/Region(%) <= 4 Seconds	Parity w Retail	18.54%	76,137	23.02%	5,448		0.00545	-8.2149	YES
D.2.4.9.2	OSS-4	Predictor/Region(%) <= 10 Seconds	Parity w Retail	18.54%	76,137	23.02%	5,448		0.00545	-8.2149	YES
D.2.4.9.3	OSS-4	Predictor/Region(%) > 10 Seconds	Parity w Retail	81.46%	76,137	76.98%	5,448		0.00545	8.2149	YES
D.2.4.10.1	OSS-4	SOCS/Region(%) <= 4 Seconds	Parity w Retail	99.73%	249,254	99.74%	16,278		0.00042	-0.3229	YES
D.2.4.10.2	OSS-4	SOCS/Region(%) <= 10 Seconds	Parity w Retail	99.97%	249,254	99.97%	16,278		0.00013	0.2254	YES
D.2.4.10.3	OSS-4	SOCS/Region(%) > 10 Seconds	Parity w Retail	0.03%	249,254	0.03%	16,278		0.00013	-0.2254	YES
D.2.4.11.1	OSS-4	NIW/Region(%) <= 4 Seconds	Parity w Retail	72.73%	69,645	71.22%	3,912		0.00732	2.0683	NO
D.2.4.11.2	OSS-4	NIW/Region(%) <= 10 Seconds	Parity w Retail	99.43%	69,645	99.64%	3,912		0.00123	-1.6866	YES
D.2.4.11.3	OSS-4	NIW/Region(%) > 10 Seconds	Parity w Retail	0.57%	69,645	0.36%	3,912		0.00123	1.6866	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E 1 1.1	C-1	Virtual/FL (calendar days)	<= 15 days			5	4				YES
E 1.1.2	C-1	Physical Caged/FL (calendar days)	<= 15 days			9	47				YES
E 1 1 3	C-1	Physical Cageless/FL (calendar days)	<= 15 days								
	Average Arrangement Time										
E 1 2 1	C-2	Virtual/FL (calendar days)	<= 60 days			60	1				YES
E 1.2.2	C-2	Virtual-Augments/FL (calendar days)	<= 45 days			13	5				YES
E 1.2 3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)	<= 60 days								
E.1 2 4	C-2	Physical Caged-Ordinary/FL (calendar days)	<= 90 days			48	1				YES
E 1 2 5	C-2	Physical Caged-Augments/FL (calendar days)	<= 45 days			27	23				YES
E.1.2 6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)	<= 90 days								
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)	<= 90 days								
E 1 2 8	C-2	Physical Cageless-Augments/FL (calendar days)	<= 45 days			24	17				YES
E 1 2 9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)	<= 90 days			52	2				YES
	% Due Dates Missed										
E.1.3 1	C-3	Virtual/FL (%)	< 10% missed			0 00%	6				YES
E.1 3 2	C-3	Physical/FL (%)	< 10% missed			0.00%	43				YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through											
	% Flow Through Service Requests											
F 1 1 1	O-3	Summary/Region(%)		Diagnostic			85.49%	290,922				Diagnostic
F 1.1.2	O-3	Aggregate/Region(%)		Diagnostic			85.49%	290,922				Diagnostic
F 1 1 3	O-3	Residence/Region(%)		>= 95%			89.40%	205,200				NO
F 1 1 4	O-3	Business/Region(%)		>= 90%			70.17%	7,750				NO
F 1.1 5	O-3	UNE/Region(%)		>= 85%			76.74%	77,972				NO
	% Flow Through Service Requests - Achieved											
F 1 2 1	O-3	Summary/Region(%)		Diagnostic			75.89%	327,736				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)		Diagnostic			75.89%	327,736				Diagnostic
F 1.2.3	O-3	Residence/Region(%)		Diagnostic			82.01%	223,685				Diagnostic
F 1.2 4	O-3	Business/Region(%)		Diagnostic			48.45%	11,224				Diagnostic
F 1.2 5	O-3	UNE/Region(%)		Diagnostic			64.46%	92,827				Diagnostic
	% Flow Through Service Requests - LNP											
F 1 3.1	O-3	Summary/Region(%)		>= 85%			89.09%	8,738				YES
F 1 3 2	O-3	Aggregate/Region(%)		>= 85%			89.09%	8,738				YES
F 1 3 3	O-3	Residence/Region(%)		Diagnostic								Diagnostic
F 1 3 4	O-3	Business/Region(%)		Diagnostic								Diagnostic
	General - Pre-Ordering											
	Loop Makeup Inquiry (Manual)											
F 2 1	PO-1	Loops/FL(%)		>= 95% w in 3 bus days			93.75%	48				NO
	Loop Makeup Inquiry (Electronic)											
F 2 2	PO-2	Loops/FL(%)		>= 95% w in 1 min			96 61%	1,886				YES
	General - Ordering											
	Service Inquiry with Firm Order											
F 3 1 1	O-10	xDSL (ADSL, HDSL and UCL)/FL(%)		>= 95% w in 5 bus days			99.12%	114				YES
F 3 1 2	O-10	Local Interoffice Transport/FL(%)		>= 95% w in 5 bus days			100.00%	2				YES
	General - Ordering											
	Average Speed of Answer											
F 4 1	O-12	Region(seconds)		Parity w Retail	148.68	7,044,446	20.48	45,635				YES
	General - Maintenance Center											
	Average Answer Time											
F 5 1	M&R-6	Region(seconds)		Parity w Retail	42 30	2,266,972	26.98	90,236				YES
	General - Operator Services (Toll)											
	Average Speed to Answer											
F 6 1	OS-1	FL(seconds)		PBD			4.82					PBD
	% Answered in 30 seconds											
F 6 2	OS-2	FL (%)		PBD			97 10%					PBD
	General - Directory Assistance											
	Average Speed to Answer											
F 7 1	DA-1	FL(seconds)		PBD			5 42					PBD
	% Answered in 20 seconds											

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.7.2	DA-2	FL (%)	PBD			94.80%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	FL(hours)	PBD			1.32	1,196				PBD
	% Accuracy										
F.8.2	E-2	FL(%)	PBD			95.30%	658,490				PBD
	% Timeliness										
F.8.3	E-1	FL(%)	PBD			100.00%	1,196				PBD
	General - Billing										
	Usage Data Delivery Accuracy										
F.9.1	B-3	Region(%)	Parity w Retail	99.81%	5,319	100.00%	19,326		0.00067	-2.8029	YES
	Usage Data Delivery Timeliness										
F.9.2	B-5	Region(%)	Parity w Retail	98.72%	34,666	99.33%	288,233,354		0.00080	-10.1553	YES
	Usage Data Delivery Completeness										
F.9.3	B-4	Region(%)	Parity w Retail	99.62%	34,666	99.80%	288,233,354		0.00033	-5.4681	YES
	Mean Time to Deliver Usage										
F.9.4	B-6	Region(days)	Parity w Retail	3.44	34,666	2.64	288,233,354				YES
	Recurring Charge Completeness										
F.9.5.1	B-7	Resale/FL(%)	Parity w Retail	83.76%	$20,682,954	94.79%	$921,426		0.00097	-113.2099	YES
F.9.5.2	B-7	UNE/FL(%)	>= 90%			98.16%	$388,821				YES
F.9.5.3	B-7	Interconnection/FL(%)	>= 90%			92.43%	$38,486				YES
	Non-Recurring Charge Completeness										
F.9.6.1	B-8	Resale/FL(%)	Parity w Retail	89.69%	$24,890,271	99.00%	$891,307		0.00102	-91.2177	YES
F.9.6.2	B-8	UNE/FL(%)	>= 90%			97.40%	$1,747,527				YES
F.9.6.3	B-8	Interconnection/FL(%)	>= 90%			63.16%	$1,119,157				NO
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	FL(%)	>= 98% w in 30 days			50.00%	2				NO
	Average Software Release Notice Delay Days										
F.10.2	CM-2	FL(average)	>= 25 days prior to release			-6	1				NO
	% Change Management Documentation Sent On Time										
F.10.3	CM-3	FL(%)	>= 98% w in 30 days			100.00%	3				YES
	Average Documentation Release Delay Days										
F.10.5	CM-4	FL(average)	>= 25 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										
F.10.6	CM-5	FL(%)	>= 97% w in 15 min			100.00%	22				YES
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F.11.1	BFR-1	Region(%)	>= 90% w in 30 bus days			100.00%	1				YES
	% Quotes Provided within X Business Days										
F.11.2.1	BFR-2A	Region(%)	>= 90% w in 10 bus days								
F.11.2.2	BFR-2B	Region(%)	>= 90% w in 30 bus days								
F.11.2.3	BFR-2C	Region(%)	>= 90% w in 60 bus days								
	General - Ordering										

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		Acknowledgement Message Timeliness									
F 12 1 1	O-1	EDI/Region(%)	>= 95% w in 30 min			99 93%	87,896				YES
F 12 1 2	O-1	TAG/Region(%)	>= 95% w in 30 min			100.00%	195,248				YES
		Acknowledgement Message Completeness									
F 12 2.1	O-2	EDI/Region(%)	100%			99.98%	87,896				NO
F 12 2 2	O-2	TAG/Region(%)	100%			100.00%	195,248				NO
		General - Database Updates									
		Average Database Update Interval									
F 13.1.1	D-1	LIDB/FL(hours)	PBD	1.23	22	1.23	22				PBD
F 13 1 2	D-1	Directory Listings/FL(hours)	PBD	0 09	27	0.09	27				PBD
F 13.1 3	D-1	Directory Assistance/FL(hours)	PBD	3.84	27	3.84	27				PBD
		% Update Accuracy									
F 13.2 1	D-2	LIDB/FL(%)	>= 95%			100.00%	56				YES
F 13 2 2	D-2	Directory Listings/FL(%)	>= 95%			96.99%	266				YES
F 13 2 3	D-2	Directory Assistance/FL(%)	>= 95%			100.00%	71				YES
		% NXXs / LRNs Loaded by LERG Effective Date									
F 13 3	D-3	Region(%)	100%			93.75%	48				NO
		General - Network Outage Notification									
		Mean Time to Notify CLEC of Major Network Outages									
F 14 1	M&R-7	Region (minutes)	Parity w Retail	189	2	168	2				YES

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(Georgia Format)

			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E 1 1 1	C-1	Virtual/FL (calendar days)	<= 20 days			5	4				YES
E 1 1 2	C-1	Physical/FL (calendar days)	<= 30 days			8	19				YES
	Average Arrangement Time										
E 1.2.1	C-2	Virtual/FL (calendar days)	<= 50 days			21	6				YES
E.1 2.2	C-2	Virtual (Extraordinary)/FL (calendar days)	<= 75 days								
E.1 2 3	C-2	Physical Caged/FL (calendar days)	<= 90 days			28	24				YES
E 1.2 4	C-2	Physical Cageless/FL (calendar days)	<= 60 days			26	18				YES
E.1 2.5	C-2	Physical Cageless (Extraordinary)/FL (calendar days)	<= 90 days			45	1				YES
	% Due Dates Missed										
E 1 3 1	C-3	Virtual/FL (%)	< 5% missed			0.00%	6				YES
E 1 3 2	C-3	Physical/FL (%)	< 5% missed			0.00%	43				YES

		PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE			
REGION ALL SERVICES		75.89%	85.49%
		FLOW-THROUGH %	
BST AGGREGATE			
REGION			
- RETAIL RESIDENCE		94.00%	
- RETAIL BUSINESS*		TBD	
***NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete**			

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1		0	484	0	484	396	53	8	27	17	15	2	10	2.38%	37.04%	40.00%
2		0	18	0	18	4	0	1	13	5	5	0	8	47.06%	61.54%	61.54%
3		0	130	0	130	75	19	0	36	11	7	4	25	23.36%	69.44%	78.13%
4		0	8	0	8	5	1	0	2	0	0	0	2	28.57%	100.00%	100.00%
5		0	15	0	15	6	0	2	7	6	6	0	1	7.69%	14.29%	14.29%
6		0	214	0	214	168	14	2	30	13	5	8	17	8.95%	56.67%	77.27%
7		0	104	0	104	78	6	1	19	7	3	4	12	12.90%	63.16%	80.00%
8		0	75	0	75	2	4	0	69	13	10	3	56	82.35%	81.16%	84.85%
9		0	7	0	7	3	2	0	2	1	0	1	1	25.00%	50.00%	100.00%
10		0	580	0	580	244	139	7	190	156	97	59	34	9.07%	17.89%	25.95%
11		0	13	0	13	3	1	0	9	6	2	4	3	37.50%	33.33%	60.00%
12		0	43	0	43	0	18	1	24	3	2	1	21	91.30%	87.50%	91.30%
13		0	5562	0	5562	75	1094	1	4392	1075	871	204	3317	77.81%	75.52%	79.20%
14		0	8618	0	8618	154	1383	1	7080	2013	1610	403	5067	74.18%	71.57%	75.89%
15		0	2285	0	2285	331	286	31	1637	655	442	213	982	55.95%	59.99%	68.96%
16		0	2	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
17		0	50	0	50	12	11	0	27	18	6	12	9	33.33%	33.33%	60.00%
18		0	3313	0	3313	63	479	2	2769	738	605	133	2031	75.25%	73.35%	77.05%
19		0	24	0	24	1	6	2	15	10	2	8	5	62.50%	33.33%	71.43%
20		0	3	0	3	0	0	0	3	3	1	2	0	0.00%	0.00%	0.00%
21		0	14	0	14	1	2	0	11	5	2	3	6	66.67%	54.55%	75.00%
22		0	38219	0	38219	2404	4557	63	31195	8618	5934	2684	22577	73.03%	72.37%	79.19%
23		0	1019	0	1019	24	162	1	832	182	72	110	650	87.13%	78.13%	90.03%
24		0	8281	0	8281	20	2480	0	5781	2443	226	2217	3338	93.14%	57.74%	93.66%
25		0	172	0	172	33	13	2	124	120	80	40	4	3.42%	3.23%	4.76%
26		0	33	0	33	3	14	0	16	15	9	6	1	7.69%	6.25%	10.00%
27		0	5	0	5	1	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
28		0	68	0	68	9	17	1	41	24	18	6	17	38.64%	41.46%	48.57%
29		0	609	0	609	155	73	8	373	227	169	58	146	31.06%	39.14%	46.35%
30		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
31		0	1004	0	1004	54	142	3	805	351	288	63	454	57.04%	56.40%	61.19%
32		0	2183	0	2183	161	207	0	1815	313	246	67	1502	78.68%	82.75%	85.93%
33		0	1509	0	1509	209	216	4	1080	407	54	353	673	71.90%	62.31%	92.57%
34		0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
35		0	4	0	4	0	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
										115	86	29	131	57.46%	53.25%	60.37%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
37		0	1	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
38		0	20	0	20	0	18	0	2	0	0	0	2	100.00%	100.00%	100.00%
39		0	49	0	49	5	1	6	37	22	13	9	15	45.45%	40.54%	53.57%
40		0	621	0	621	299	71	20	231	120	76	44	111	22.84%	48.05%	59.36%
41		0	105	0	105	37	12	1	55	31	22	9	24	28.92%	43.64%	52.17%
42		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
43		0	102	0	102	19	12	0	71	19	6	13	52	67.53%	73.24%	89.66%
44		0	1875	0	1875	119	247	0	1509	916	350	566	593	55.84%	39.30%	62.88%
45		0	15	0	15	2	4	0	9	5	1	4	4	57.14%	44.44%	80.00%
46		0	18	0	18	1	2	0	15	8	6	2	7	50.00%	46.67%	53.85%
47		0	25	0	25	5	2	0	18	13	5	8	5	33.33%	27.78%	50.00%
48		0	188	0	188	12	33	0	143	93	49	44	50	45.05%	34.97%	50.51%
49		0	53	0	53	3	8	0	42	22	19	3	20	47.62%	47.62%	51.28%
50		0	16	0	16	0	1	0	15	8	5	3	7	58.33%	46.67%	58.33%
51		0	8	0	8	1	1	0	6	2	1	1	4	66.67%	66.67%	80.00%
52		0	0	31	31	7	1	1	22	6	6	0	16	55.17%	72.73%	72.73%
53		0	0	647	647	112	91	3	441	161	144	17	280	52.24%	63.49%	66.04%
54		0	0	55	55	14	0	1	40	15	15	0	25	46.30%	62.50%	62.50%
55		0	0	181	181	22	8	1	150	65	50	15	85	54.14%	56.67%	62.96%
56		0	0	436	436	64	29	4	339	108	91	17	231	59.84%	68.14%	71.74%
57		0	0	314	314	73	36	1	204	44	26	18	160	61.78%	78.43%	86.02%
58		0	0	7	7	0	2	0	5	1	0	1	4	100.00%	80.00%	100.00%
59		0	0	1009	1009	35	107	0	867	36	24	12	831	93.37%	95.85%	97.19%
60		0	0	10	10	3	2	0	5	3	3	0	2	25.00%	40.00%	40.00%
61		0	0	17	17	0	13	0	4	0	0	0	4	100.00%	100.00%	100.00%
62		0	0	2361	2361	358	256	27	1720	631	513	118	1089	55.56%	63.31%	67.98%
63		0	0	1215	1215	191	156	6	862	327	266	61	535	53.93%	62.06%	66.79%
64		0	0	2049	2049	396	266	64	1323	485	378	107	838	51.99%	63.34%	68.91%
65		0	0	1013	1013	178	138	12	685	286	239	47	399	48.90%	58.25%	62.54%
66		0	0	1178	1178	185	142	32	819	332	274	58	,487	51.48%	59.46%	63.99%
67		0	0	66	66	8	15	1	42	17	16	1	25	51.02%	59.52%	60.98%
68		0	0	203	203	2	8	0	193	1	0	1	192	98.97%	99.48%	100.00%
69		0	0	75	75	40	3	0	32	5	4	1	27	38.03%	84.38%	87.10%
70		0	0	8	8	2	3	0	3	1	0	1	2	50.00%	66.67%	100.00%
71		0	0	12	12	2	4	0	6	4	2	2	2	33.33%	33.33%	50.00%
72		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
73		0	0	578	578	3	24	0	551	2	2	0	549	99.10%	99.64%	99.64%
74		0	0	1564	1564	493	17	115	939	408	361	47	531	38.34%	56.55%	59.53%
75		0	0	138	138	22	25	0	91	29	9	20	62	66.67%	68.13%	87.32%
76		0	0	46	46	11	7	0	28	6	3	3	22	61.11%	78.57%	88.00%
77		0	0	20	20	3	3	2	12	2	2	0	10	66.67%	83.33%	83.33%
78		0	0	28	28	4	11	0	13	0	0	0	13	76.47%	100.00%	100.00%
79		0	0	15	15	1	4	0	10	1	1	0	9	81.82%	90.00%	90.00%
80		0	0	35	35	12	8	1	14	4	3	1	10	40.00%	71.43%	76.92%
81		0	0	25	25	3	1	0	21	5	3	2	16	72.73%	76.19%	84.21%
82		0	0	790	790	8	43	2	737	27	20	7	710	96.21%	96.34%	97.26%
83		0	0	2037	2037	72	50	16	1899	401	344	57	1498	78.27%	78.88%	81.32%
84		0	0	226	226	119	34	0	73	61	36	25	12	7.19%	16.44%	25.00%
85		0	0	6	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
86		0	0	110	110	25	14	2	69	32	19	13	37	45.68%	53.62%	66.07%
87		0	0	13	13	6	1	0	6	0	0	0	6	50.00%	100.00%	100.00%
88		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
89		0	0	112	112	3	22	0	87	45	16	29	42	68.85%	48.28%	72.41%
90		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
91		0	0	20	20	2	3	1	14	5	3	2	9	64.29%	64.29%	75.00%
92		0	0	131	131	16	17	2	96	45	22	23	51	57.30%	53.13%	69.86%
93		0	0	489	489	180	49	6	254	101	48	53	153	40.16%	60.24%	76.12%
94		0	0	122	122	46	46	0	30	17	11	6	13	18.57%	43.33%	54.17%
95		0	0	139	139	50	25	2	62	34	24	10	28	27.45%	45.16%	53.85%
96		0	0	190	190	33	52	4	101	51	33	18	50	43.10%	49.50%	60.24%
97		0	0	56	56	29	5	0	22	3	3	0	19	37.25%	86.36%	86.36%
98		0	0	43	43	27	5	0	11	3	2	1	8	21.62%	72.73%	80.00%
99		0	0	85	85	23	13	2	47	32	6	26	15	34.09%	31.91%	71.43%
100		0	0	4319	4319	15	621	34	3649	1594	848	746	2055	70.42%	56.32%	70.79%
101		0	0	16	16	1	1	0	14	0	0	0	14	93.33%	100 00%	100.00%
102		0	0	3	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
103		0	0	6	6	2	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
104		0	0	26	26	1	2	4	19	2	1	1	17	89.47%	89.47%	94.44%
105		0	0	480	480	42	32	15	391	90	52	38	301	76.20%	76.98%	85.27%
106		0	0	25	25	0	15	0	10	4	0	4	6	100.00%	60.00%	100.00%
107		0	0	81	81	0	39	0	42	4	3	1	38	92.68%	90.48%	92 68%
108		0	0	46	46	1	1	0	44	1	0	1	43	97.73%	97.73%	100.00%

AGGREGATE ORDER TYPES																
Company Info															FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Relects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
109		0	0	10268	10268	79	378	11	9800	248	200	48	9552	97.16%	97.47%	97.95%
110		0	0	10	10	9	0	0	1	0	0	0	1	10.00%	100.00%	100.00%
111		0	0	87	87	17	27	3	40	17	10	7	23	46.00%	57.50%	69.70%
112		0	0	283	283	6	7	25	245	176	144	32	69	31.51%	28.16%	32.39%
113		0	0	34	34	3	12	1	18	15	1	14	3	42.86%	16.67%	75.00%
114		0	0	10	10	8	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
115		0	0	96	96	0	33	0	63	1	1	0	62	98.41%	98.41%	98.41%
116		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
117		0	0	8	8	0	3	0	5	0	0	0	5	100.00%	100.00%	100.00%
118		0	0	573	573	3	71	0	499	10	9	1	489	97.60%	98.00%	98.19%
119		0	0	1483	1483	163	104	10	1206	237	172	65	969	74.31%	80.35%	84.93%
120		0	0	1208	1208	17	56	0	1135	13	9	4	1122	97.74%	98.85%	99.20%
121		0	0	233	233	2	36	0	195	0	0	0	195	98.98%	100.00%	100.00%
122									10522	3616	2204	1412	6906	65.35%	65.63%	75.81%
123		0	0	885	885	378	202	17	288	68	27	41	220	35.20%	76.39%	89.07%
124		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
125		649	0	0	649	18	31	0	600	50	37	13	550	90.91%	91.67%	93.70%
126		15	0	0	15	2	2	0	11	1	1	0	10	76.92%	90.91%	90.91%
127		1940	0	0	1940	205	73	4	1658	105	88	17	1553	84.13%	93.67%	94.64%
128		21	0	0	21	8	1	0	12	3	3	0	9	45.00%	75.00%	75.00%
129		741	0	0	741	79	44	4	614	109	75	34	505	76.63%	82.25%	87.07%
130		134	0	0	134	4	7	3	120	27	19	8	93	80.17%	77.50%	83.04%
131		266	0	0	266	35	20	5	206	51	30	21	155	70.45%	75.24%	83.78%
132		832	0	0	832	87	59	14	672	139	96	43	533	74.44%	79.32%	84.74%
133		379	0	0	379	77	61	0	241	41	23	18	200	66.67%	82.99%	89.69%
134		33	0	0	33	2	1	2	28	10	5	5	18	72.00%	64.29%	78.26%
135		173	0	0	173	24	15	0	134	29	26	3	105	67.74%	78.36%	80.15%
136		64	0	0	64	7	3	0	54	13	9	4	41	71.93%	75.93%	82.00%
137		104	0	0	104	6	15	0	83	35	26	9	48	60.00%	57.83%	64.86%
138		160	0	0	160	5	7	3	145	29	6	23	116	91.34%	80.00%	95.08%
139		29	0	0	29	3	0	0	26	6	5	1	20	71.43%	76.92%	80.00%
140		26	0	0	26	2	0	0	24	14	9	5	10	47.62%	41.67%	52.63%
141		51	0	0	51	1	1	3	46	14	9	5	32	76.19%	69.57%	78.05%
142		73	0	0	73	2	3	8	60	53	44	9	7	13.21%	11.67%	13.73%
143		109	0	0	109	22	17	1	69	51	21	30	18	29.51%	26.09%	46.15%
144		70	0	0	70	5	4	0	61	31	9	22	30	68.18%	49.18%	76.92%

AGGREGATE ORDER TYPES																
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						LESOG										
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Name	IESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Suppa (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flo Through
145		27	0	0	27	5	7	0	15	5	5	0	10	50.00%	66.67%	66.67%
146		149	0	0	149	39	7	2	101	24	14	10	77	59.23%	76.24%	84.62%
147		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
148		15	0	0	15	0	10	0	5	1	1	0	4	80.00%	80.00%	80.00%
149		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
150		3	0	0	3	0	1	0	2	1	1	0	1	50.00%	50.00%	50.00%
151		36	0	0	36	8	4	1	23	15	9	6	8	32.00%	34.78%	47.06%
152		586	0	0	586	62	57	9	458	103	93	10	355	69.61%	77.51%	79.24%
153		79	0	0	79	6	7	1	65	28	13	15	37	66.07%	56.92%	74.00%
154		63	0	0	63	8	24	0	31	16	9	7	15	46.88%	48.39%	62.50%
155		70	0	0	70	14	18	1	37	6	6	0	31	60.78%	83.78%	83.78%
156		47	0	0	47	0	12	3	32	18	13	5	14	51.85%	43.75%	51.85%
157		27	0	0	27	4	5	0	18	2	2	0	16	72.73%	88.89%	88.89%
158		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
159		47	0	0	47	7	5	1	34	16	8	8	18	54.55%	52.94%	69.23%
160		208	0	0	208	39	7	1	161	29	25	4	132	67.35%	81.99%	84.08%
161		642	0	0	642	90	42	0	510	23	22	1	487	81.30%	95.49%	95.68%
162		103	0	0	103	5	19	0	79	15	9	6	64	82.05%	81.01%	87.67%
163		606	0	0	606	26	46	2	532	73	66	7	459	83.30%	86.28%	87.43%
164		516	0	0	516	61	13	1	441	23	16	7	418	84.44%	94.78%	96.31%
165		538	0	0	538	81	39	4	414	55	45	10	359	74.02%	86.71%	88.86%
166		617	0	0	617	32	33	3	549	49	44	5	500	86.81%	91.07%	91.91%
167		199	0	0	199	7	7	3	182	18	13	5	164	89.13%	90.11%	92.66%
168		215	0	0	215	34	19	0	162	14	12	2	148	76.29%	91.36%	92.50%
169		2449	0	0	2449	286	119	13	2031	218	170	48	1813	79.90%	89.27%	91.43%
170		366	0	0	366	43	24	7	292	38	31	7	254	77.44%	86.99%	89.12%
171		214	0	0	214	1	4	0	209	9	9	0	200	95.24%	95.69%	95.69%
172		169	0	0	169	16	7	0	146	6	5	1	140	86.96%	95.89%	96.55%
173		1859	0	0	1859	123	91	1	1644	100	88	12	1544	87.98%	93.92%	94.61%
174		280	0	0	280	65	24	3	188	25	13	12	163	67.63%	86.70%	92.61%
175		226	0	0	226	22	9	2	193	28	22	6	165	78.95%	85.49%	88.24%
176		70	0	0	70	5	7	1	57	14	4	10	43	82.69%	75.44%	91.49%
177		2067	0	0	2067	368	300	17	1382	477	404	73	905	53.97%	65.48%	69.14%
178		14	0	0	14	4	5	0	5	4	2	2	1	14.29%	20.00%	33.33%
179		13	0	0	13	1	2	0	10	1	1	0	9	81.82%	90.00%	90.00%
180		13	0	0	13	1	2	0	10	3	2	1	7	70.00%	70.00%	77.78%

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	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flo Through
		1003	0	0	1003	160	49	4	790	36	31	5	754	79.79%	95.44%	96.05%
		300	0	0	300	32	20	1	247	9	6	3	238	86.23%	96.36%	97.54%
183		78	0	0	78	13	9	2	54	22	15	7	32	53.33%	59.26%	68.09%
		22	0	0	22	1	1	0	20	11	9	2	9	47.37%	45.00%	50.00%
185		11	0	0	11	0	2	0	9	1	1	0	8	88.89%	88.89%	88.89%
186		69	0	0	69	8	5	1	55	11	7	4	44	74.58%	80.00%	86.27%
		7	0	0	7	0	3	1	3	3	3	0	0	0.00%	0.00%	0.00%
		14	0	0	14	0	0	0	14	0	0	0	14	100.00%	100.00%	100.00%
		18	0	0	18	0	4	0	14	0	0	0	14	100.00%	100.00%	100.00%
		13	0	0	13	0	7	0	6	2	2	0	4	66.67%	66.67%	66.67%
191		10	0	0	10	0	3	0	7	1	1	0	6	85.71%	85.71%	85.71%
		13	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%
193		6	0	0	6	2	3	0	1	0	0	0	1	33.33%	100.00%	100.00%
194		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
195		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
196		31232	0	0	31232	2660	2564	60	25948	1720	1481	239	24228	85.40%	93.37%	94.24%
197		18	0	0	18	1	1	0	16	2	1	1	14	87.50%	87.50%	93.33%
198		93	0	0	93	7	8	0	78	7	6	1	71	84.52%	91.03%	92.21%
199		1491	0	0	1491	665	110	15	701	168	127	41	533	40.23%	76.03%	80.76%
200		691	0	0	691	96	91	16	488	186	131	55	302	57.09%	61.89%	69.75%
201		70	0	0	70	2	1	1	66	10	6	4	56	87.50%	84.85%	90.32%
202		100	0	0	100	11	4	0	85	4	2	2	81	86.17%	95.29%	97.59%
203		11	0	0	11	0	1	0	10	9	5	4	1	16.67%	10.00%	16.67%
204		159	0	0	159	24	64	3	68	27	9	18	41	55.41%	60.29%	82.00%
205		4773	0	0	4773	488	483	9	3793	400	315	85	3393	80.86%	89.45%	91.50%
206		578	0	0	578	14	23	2	539	21	17	4	518	94.35%	96.10%	96.82%
207		28	0	0	28	0	2	1	25	22	13	9	3	18.75%	12.00%	18.75%
208		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
209		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
210		3654	0	0	3654	122	105	12	3415	196	141	55	3219	92.45%	94.26%	95.80%
211		10071	0	0	10071	281	396	19	9375	377	310	67	8998	93 84%	95.98%	96 67%
212		2761	0	0	2761	146	256	6	2353	177	139	38	2176	88.42%	92.48%	94.00%
213		1252	0	0	1252	84	110	3	1055	51	36	15	1004	89 32%	95.17%	96.54%
214		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
215		202	0	0	202	5	16	0	181	11	7	4	170	93.41%	93.92%	96.05%
216		354	0	0	354	15	27	2	310	32	17	15	278	89.68%	89.68%	94.24%

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217		139	0	0	139	26	8	3	102	27	19	8	75	62.50%	73.53%	79.79%
218		6	0	0	6	2	0	1	3	0	0	0	3	60.00%	100.00%	100.00%
219		663	0	0	663	165	65	7	426	143	107	36	283	50.99%	66.43%	72.56%
220		106	0	0	106	39	7	0	60	18	13	5	42	44.68%	70.00%	76.36%
221		3	0	0	3	0	0	1	2	2	1	1	0	0.00%	0.00%	0.00%
222		577	0	0	577	32	81	1	463	37	33	4	426	86.76%	92.01%	92.81%
223		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
224		33	0	0	33	4	4	0	25	3	3	0	22	75.86%	88.00%	88.00%
225		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
226		8	0	0	8	0	0	1	7	3	3	0	4	57.14%	57.14%	57.14%
227		332	0	0	332	0	17	0	315	25	23	2	290	92.65%	92.06%	92.65%
228		6	0	0	6	0	3	0	3	2	2	0	1	33.33%	33 33%	33.33%
229		38	0	0	38	7	0	0	31	4	3	1	27	72.97%	87 10%	90.00%
230		36	0	0	36	3	2	1	30	5	2	3	25	83.33%	83.33%	92.59%
231		193	0	0	193	14	31	1	147	14	11	3	133	84.18%	90.48%	92.36%
232		267	0	0	267	64	18	0	185	60	40	20	125	54.59%	67.57%	75.76%
233		88	0	0	88	4	5	0	79	12	9	3	67	83.75%	84.81%	88.16%
234		109	0	0	109	8	13	4	84	44	25	19	40	54.79%	47.62%	61.54%
235		187	0	0	187	5	18	16	148	118	75	43	30	27.27%	20.27%	28.57%
236		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
237		14	0	0	14	1	0	0	13	1	1	0	12	85.71%	92.31%	92.31%
238		370	0	0	370	41	25	5	299	44	39	5	255	76.12%	85.28%	86.73%
239		3158	0	0	3158	192	192	23	2751	529	340	189	2222	80.68%	80.77%	86.73%
240		168	0	0	168	38	26	3	101	18	14	4	83	61.48%	82.18%	85.57%
241		378	0	0	378	21	42	1	314	23	14	9	291	89.26%	92 68%	95.41%
242		494	0	0	494	43	45	0	406	21	18	3	385	86.32%	94.83%	95.53%
243		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
244		13	0	0	13	0	4	0	9	0	0	0	9	100.00%	100.00%	100.00%
245		377	0	0	377	8	50	4	315	128	93	35	187	64.93%	59.37%	66.79%
246		510	0	0	510	36	33	0	441	22	20	2	, 419	88.21%	95.01%	95.44%
247		11	0	0	11	2	2	0	7	3	3	0	4	44.44%	57.14%	57.14%
248		14	0	0	14	0	2	0	12	0	0	0	12	100.00%	100.00%	100.00%
249		7920	0	0	7920	489	564	12	6855	862	646	216	5993	84.08%	87.43%	90.27%
250		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
251		12	0	0	12	0	11	0	1	0	0	0	1	100.00%	100.00%	100.00%
252		3013	0	0	3013	277	212	15	2509	269	238	31	2240	81.31%	89.28%	90.40%

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253		25	0	0	25	2	1	0	22	0	0	0	22	91.67%	100.00%	100.00%
254		41	0	0	41	9	2	0	30	2	1	1	28	73.68%	93.33%	96.55%
255		7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
256		34	0	0	34	7	6	0	21	4	3	1	17	62.96%	80.95%	85.00%
257		9	0	0	9	4	0	0	5	0	0	0	5	55.56%	100.00%	100.00%
258		60	0	0	60	14	4	0	42	6	4	2	36	66.67%	85.71%	90.00%
259		14	0	0	14	1	1	0	12	0	0	0	12	92.31%	100.00%	100.00%
260		38	0	0	38	6	1	0	31	1	0	1	30	83.33%	96.77%	100.00%
261		121	0	0	121	43	7	0	71	20	14	6	51	47.22%	71.83%	78.46%
262		496	0	0	496	35	17	2	442	27	21	6	415	88.11%	93.89%	95.18%
263		1498	0	0	1498	244	104	8	1142	64	48	16	1078	78.69%	94.40%	95.74%
264		205	0	0	205	33	31	2	139	26	20	6	113	68.07%	81.29%	84.96%
265		192	0	0	192	14	29	1	148	19	15	4	129	81.65%	87.16%	89.58%
266		253	0	0	253	44	10	4	195	63	50	13	132	58.41%	67.69%	72.53%
267		24	0	0	24	0	8	0	16	0	0	0	16	100.00%	100.00%	100.00%
268		40	0	0	40	2	3	3	32	14	12	2	18	56.25%	56.25%	60.00%
269		**560**	**0**	**0**	**560**	**380**	**11**	**0**	**169**	**9**	**7**	**2**	**160**	**29.25%**	94.67%	95.81%
270		**907**	**0**	**0**	**907**	**693**	**42**	**1**	**171**	**22**	**5**	**17**	**149**	**17.59%**	87.13%	96.75%
271		997	0	0	997	764	11	1	221	18	5	13	203	20.88%	91.86%	97.60%
272		234	0	0	234	9	13	2	210	15	13	2	195	89.86%	92.86%	93.75%
273		1887	0	0	1887	139	108	7	1633	96	69	27	1537	88.08%	94.12%	95.70%
274		68	0	0	68	8	7	2	51	12	9	3	39	69.64%	76.47%	81.25%
275		816	0	0	816	80	28	0	708	41	35	6	667	85.29%	94.21%	95.01%
276		859	0	0	859	71	121	1	666	36	26	10	630	86.66%	94.59%	96.04%
277		2347	0	0	2347	226	239	10	1872	136	121	15	1736	83.34%	92.74%	93.48%
278		410	0	0	410	22	17	0	371	24	17	7	347	89.90%	93.53%	95.33%
279		802	0	0	802	85	91	0	626	46	34	12	580	82.98%	92.65%	94.46%
280		170	0	0	170	2	20	0	148	37	27	10	111	79.29%	75.00%	80.43%
281		118	0	0	118	10	5	0	103	5	5	0	98	86.73%	95.15%	95.15%
282		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
283		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
284		34	0	0	34	4	1	1	28	14	7	7	14	56.00%	50.00%	66.67%
285		511	0	0	511	67	111	2	331	86	56	30	245	66.58%	74.02%	81.40%
286		1724	0	0	1724	175	53	4	1492	98	78	20	1394	84.64%	93.43%	94.70%
287		35	0	0	35	0	3	1	31	3	2	1	28	93.33%	90.32%	93.33%
288		1469	0	0	1469	106	93	8	1262	65	43	22	1197	88.93%	94.85%	96.53%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
289		105	0	0	105	13	15	1	76	11	10	1	65	73.86%	85.53%	86.67%
290		540	0	0	540	64	44	7	425	58	52	6	367	75.98%	86.35%	87.59%
291		229	0	0	229	19	14	0	196	12	6	6	184	88.04%	93.88%	96.84%
292		1048	0	0	1048	143	49	2	854	62	48	14	792	80.57%	92.74%	94.29%
293		123	0	0	123	13	20	5	85	46	34	12	39	45.35%	45.88%	53.42%
294		3114	0	0	3114	343	247	11	2513	144	110	34	2369	83.95%	94.27%	95.56%
295		62	0	0	62	13	15	1	33	15	2	13	18	54.55%	54.55%	90.00%
296		19	0	0	19	0	7	0	12	0	0	0	12	100.00%	100.00%	100.00%
297		17	0	0	17	1	0	0	16	1	1	0	15	88.24%	93.75%	93.75%
298		13	0	0	13	0	6	0	7	2	1	1	5	83.33%	71.43%	83.33%
299		22	0	0	22	11	4	0	7	3	3	0	4	22.22%	57.14%	57.14%
300		28	0	0	28	1	6	0	21	4	1	3	17	89.47%	80.95%	94.44%
301		113	0	0	113	6	4	0	103	18	10	8	85	84.16%	82.52%	89.47%
302		817	0	0	817	88	35	3	691	98	89	9	593	77.01%	85.82%	86.95%
303		125	0	0	125	16	1	0	108	5	4	1	103	83.74%	95.37%	96.26%
304		113	0	0	113	72	22	0	19	0	0	0	19	20.88%	100.00%	100.00%
305		7	0	0	7	2	1	1	3	2	0	2	1	33.33%	33.33%	100.00%
306		87	0	0	87	1	16	0	70	5	4	1	65	92.86%	92.86%	94.20%
307		42	0	0	42	1	4	1	36	3	1	2	33	94.29%	91.67%	97.06%
308		508	0	0	508	70	39	3	396	43	37	6	353	76.74%	89.14%	90.51%
309		167	0	0	167	26	31	2	108	7	4	3	101	77.10%	93.52%	96.19%
310		2079	0	0	2079	229	234	4	1612	231	180	51	1381	77.15%	85.67%	88.47%
311		19	0	0	19	0	1	0	18	3	3	0	15	83.33%	83.33%	83.33%
312		14	0	0	14	2	2	0	10	6	3	3	4	44.44%	40.00%	57.14%
313		3288	0	0	3288	257	403	8	2620	137	108	29	2483	87.18%	94.77%	95.83%
314		5251	0	0	5251	873	450	61	3867	797	620	177	3070	67.28%	79.39%	83.20%
315		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
316		7	0	0	7	0	1	0	6	1	0	1	5	100.00%	83.33%	100.00%
317		12204	0	0	12204	767	548	9	10880	446	362	84	10434	90.24%	95.90%	96.65%
318		139	0	0	139	22	4	1	112	10	7	3	102	77.86%	91.07%	93.58%
319		106	0	0	106	32	8	0	66	21	16	5	45	48.39%	68.18%	73.77%
320		179	0	0	179	20	51	1	107	7	4	3	100	80.65%	93.46%	96.15%
321		47	0	0	47	15	4	0	28	17	8	9	11	32.35%	39.29%	57.89%
322		12	0	0	12	0	0	2	10	6	1	5	4	80.00%	40.00%	80.00%
323		52	0	0	52	5	12	2	33	10	6	4	23	67.65%	69.70%	79.31%
324		1427	0	0	1427	125	181	12	1109	346	260	86	763	66.46%	68.80%	74.58%

AGGREGATE ORDER TYPES																	
Company Info						LSR PROCESSING										FLOWTHROUGH	
						LESOG											
		Mechanized Interface Used				Manual	Rejects		Validated	Errors							
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
325		6	0	0	6	6	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
326		16	0	0	16	0	0	0	16	1	1	0	15	93.75%	93.75%	93.75%
327		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
328		17	0	0	17	3	0	0	14	5	2	3	9	64.29%	64.29%	81.82%
329		32	0	0	32	4	2	0	26	6	4	2	20	71.43%	76.92%	83.33%
330		5	0	0	5	0	0	0	5	3	3	0	2	40.00%	40.00%	40.00%
331		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
332		128	0	0	128	25	15	2	86	21	14	7	65	62.50%	75.58%	82.28%
333		1781	0	0	1781	249	251	2	1279	139	89	50	1140	77.13%	89.13%	92.76%
334		2440	0	0	2440	219	199	30	1992	342	229	113	1650	78.65%	82.83%	87.81%
335		363	0	0	363	41	39	3	280	40	22	18	240	79.21%	85.71%	91.60%
336		49	0	0	49	0	25	0	24	2	2	0	22	91.67%	91.67%	91.67%
337		389	0	0	389	61	17	1	310	18	15	3	292	79.35%	94.19%	95.11%
338		103	0	0	103	8	18	0	77	18	13	5	59	73.75%	76.62%	81.94%
339		68	0	0	68	31	17	0	20	2	2	0	18	35.29%	90.00%	90.00%
340		77	0	0	77	13	27	0	37	20	20	0	17	34.00%	45.95%	45.95%
341		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
342		132	0	0	132	19	24	1	88	33	16	17	55	61.11%	62.50%	77.46%
343		8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%
344		5	0	0	5	0	0	0	5	4	2	2	1	33.33%	20.00%	33.33%
345		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
346		7	0	0	7	1	2	0	4	1	1	0	3	60.00%	75.00%	75.00%
347		79	0	0	79	3	2	0	74	5	3	2	69	92.00%	93.24%	95.83%
348		706	0	0	706	44	37	9	616	380	326	54	236	38.94%	38.31%	41.99%
349		42	0	0	42	7	0	6	29	11	4	7	18	62.07%	62.07%	81.82%
350		200	0	0	200	2	26	0	172	8	8	0	164	94.25%	95.35%	95.35%
351		37	0	0	37	3	15	0	19	2	1	1	17	80.95%	89.47%	94.44%
352		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
353		52	0	0	52	4	10	1	37	6	5	1	31	77.50%	83.78%	86.11%
354		684	0	0	684	56	81	2	545	41	30	11	504	85.42%	92.48%	94.38%
355		141	0	0	141	16	17	1	107	39	23	16	68	63.55%	63.55%	74.73%
356		23	0	0	23	18	0	1	4	2	1	1	2	9.52%	50.00%	66.67%
357		73	0	0	73	6	6	0	61	8	6	2	53	81.54%	86.89%	89.83%
358		125	0	0	125	43	12	4	66	34	22	12	32	32.99%	48.48%	59.26%
359		55	0	0	55	34	5	0	16	4	4	0	12	24.00%	75.00%	75.00%
360		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES																
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361		142	0	0	142	32	14	2	94	36	35	1	58	46.40%	61.70%	62.37%
362		15	0	0	15	4	2	0	9	3	2	1	6	50.00%	66.67%	75.00%
363		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
364		17	0	0	17	4	4	0	9	0	0	0	9	69.23%	100.00%	100.00%
365		61	0	0	61	10	8	0	43	7	4	3	36	72.00%	83.72%	90.00%
366		31	0	0	31	3	3	1	24	3	3	0	21	77.78%	87.50%	87.50%
367		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
368		403	0	0	403	138	39	16	210	114	94	20	96	29.27%	45.71%	50.53%
369		2067	0	0	2067	183	168	31	1685	565	396	169	1120	65.92%	66.47%	73.88%
370		3518	0	0	3518	362	442	30	2684	821	582	239	1863	66.37%	69.41%	76.20%
371		78	0	0	78	0	16	0	62	9	6	3	53	89.83%	85.48%	89.83%
372		1478	0	0	1478	270	253	17	938	521	378	143	417	39.15%	44.46%	52.45%
373		4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
374		440	0	0	440	81	47	1	311	78	49	29	233	64.19%	74.92%	82.62%
375		1746	0	0	1746	342	112	11	1281	397	305	92	884	57.74%	69.01%	74.35%
376		9	0	0	9	0	3	0	6	6	2	4	0	0.00%	0.00%	0.00%
377		25	0	0	25	0	6	0	19	0	0	0	19	100.00%	100.00%	100.00%
378		154	0	0	154	35	13	2	104	29	24	5	75	55.97%	72.12%	75.76%
379		1552	0	0	1552	217	138	13	1184	388	304	84	796	60.44%	67.23%	72.36%
380		36	0	0	36	22	2	1	11	3	3	0	8	24.24%	72 73%	72.73%
381		361	0	0	361	44	58	2	257	103	61	42	154	59.46%	59.92%	71.63%
382		13	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%
383		3658	0	0	3658	287	149	30	3192	427	325	102	2765	81.88%	86.62%	89.48%
384		668	0	0	668	26	25	0	617	41	30	11	576	91.14%	93.35%	95.05%
385		90	0	0	90	11	5	0	74	13	9	4	61	75.31%	82.43%	87.14%
386		9	0	0	9	1	3	0	5	3	2	1	2	40.00%	40.00%	50.00%
387		38	0	0	38	21	4	0	13	3	3	0	10	29.41%	76.92%	76.92%
388		1746	0	0	1746	93	89	9	1555	358	269	89	1197	76.78%	76.98%	81.65%
389		1127	0	0	1127	84	112	3	928	79	73	6	849	84.39%	91 49%	92.08%
390		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
391		22	0	0	22	6	8	0	8	3	2	1	5	38.46%	62.50%	71.43%
392		295	0	0	295	45	15	0	235	23	12	11	212	78.81%	90.21%	94.64%
393		114	0	0	114	14	10	0	90	36	33	3	54	53.47%	60.00%	62.07%
394		2840	0	0	2840	226	186	12	2416	204	137	67	2212	85.90%	91.56%	94.17%
395		112	0	0	112	17	9	1	85	28	18	10	57	61.96%	67.06%	76 00%
396		360	0	0	360	32	46	6	276	35	25	10	241	80.87%	87.32%	90 60%

AGGREGATE ORDER TYPES																
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
397		65	0	0	65	11	14	0	40	9	3	6	31	68.89%	77.50%	91.18%
398		435	0	0	435	6	9	1	419	52	44	8	367	88.01%	87.59%	89.29%
399		339	0	0	339	45	12	0	282	20	16	4	262	81.11%	92.91%	94.24%
400		823	0	0	823	141	107	4	571	78	60	18	493	71.04%	86.34%	89.15%
401		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
402		233	0	0	233	29	8	3	193	27	19	8	166	77.57%	86.01%	89.73%
403		620	0	0	620	104	14	0	502	23	20	3	479	79.44%	95.42%	95.99%
404		25	0	0	25	4	2	0	19	7	4	3	12	60.00%	63.16%	75.00%
405		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
406		60	0	0	60	13	10	1	36	0	0	0	36	73.47%	100.00%	100.00%
407		850	0	0	850	61	69	1	719	53	46	7	666	86.16%	92.63%	93.54%
408		79	0	0	79	21	12	1	45	6	6	0	39	59.09%	86.67%	86.67%
409		241	0	0	241	24	6	1	210	28	21	7	182	80.18%	86.67%	89.66%
410		54	0	0	54	2	18	1	33	11	2	9	22	84.62%	66.67%	91.67%
411		493	0	0	493	26	47	5	415	80	47	33	335	82.11%	80.72%	87.70%
412		416	0	0	416	26	40	48	302	214	174	40	88	30.56%	29.14%	33.59%
413		18	0	0	18	0	3	0	15	4	0	4	11	100.00%	73.33%	100.00%
414		46	0	0	46	3	2	0	41	9	8	1	32	74.42%	78.05%	80.00%
415		120	0	0	120	11	13	0	96	9	8	1	87	82.08%	90.63%	91.58%
416		878	0	0	878	83	61	1	733	97	75	22	636	80.10%	86.77%	89.45%
417		86	0	0	86	13	13	0	60	36	27	9	24	37.50%	40.00%	47.06%
418		14	0	0	14	1	5	1	7	4	2	2	3	50.00%	42.86%	60.00%
419		547	0	0	547	33	47	1	466	74	51	23	392	82.35%	84.12%	88.49%
420		1354	0	0	1354	112	127	5	1110	63	50	13	1047	86.60%	94.32%	95.44%
421		375	0	0	375	63	52	12	248	110	87	23	138	47.92%	55.65%	61.33%
422		38	0	0	38	3	19	2	14	10	6	4	4	30.77%	28.57%	40.00%
423		1802	0	0	1802	254	42	17	1489	352	318	34	1137	66.53%	76.36%	78.14%
424		141	0	0	141	16	16	0	109	43	35	8	66	56.41%	60.55%	65.35%
425		65	0	0	65	20	5	2	38	11	6	5	27	50.94%	71.05%	81.82%
426		6	0	0	6	0	2	0	4	3	3	0	1	25.00%	25.00%	25.00%
427		43	0	0	43	5	6	0	32	4	3	1	28	77.78%	87.50%	90.32%
428		32	0	0	32	11	2	0	19	18	2	16	1	7.14%	5.26%	33.33%
429		23	0	0	23	13	4	0	6	4	2	2	2	11.76%	33.33%	50.00%
430		408	0	0	408	56	22	1	329	20	7	13	309	83.06%	93.92%	97.78%
431		130	0	0	130	20	78	1	31	11	5	6	20	44.44%	64.52%	80.00%
432		58958	0	0	58958	4866	13676	445	39971	11023	7983	3040	28948	69.26%	72.42%	78.38%

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433		454	0	0	454	30	56	11	357	116	99	17	241	65.14%	67.51%	70.88%
434		38	0	0	38	1	7	1	29	6	4	2	23	82.14%	79.31%	85.19%
435		49	0	0	49	2	6	0	41	13	12	1	28	66.67%	68.29%	70.00%
436		769	0	0	769	66	53	8	642	146	118	28	496	72.94%	77.26%	80.78%
437		18	0	0	18	3	1	1	13	4	4	0	9	56.25%	69.23%	69.23%
438		48	0	0	48	2	3	4	39	4	1	3	35	92.11%	89.74%	97.22%
439		20	0	0	20	4	2	0	14	2	2	0	12	66.67%	85.71%	85.71%
440		41	0	0	41	4	5	0	32	8	6	2	24	70.59%	75.00%	80.00%
441		314	0	0	314	4	9	3	298	23	20	3	275	91.97%	92.28%	93.22%
442		19	0	0	19	3	0	0	16	1	1	0	15	78.95%	93.75%	93.75%
443		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
444		429	0	0	429	76	47	4	302	113	83	30	189	54.31%	62.58%	69.49%
445		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
446		110	0	0	110	7	4	1	98	5	3	2	93	90.29%	94.90%	96.88%
447		3	0	0	3	0	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
448		677	0	0	677	111	68	5	493	96	57	39	397	70.27%	80.53%	87.44%
449		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
450		23	0	0	23	2	7	0	14	1	1	0	13	81.25%	92.86%	92.86%
451		508	0	0	508	42	9	2	455	27	13	14	428	88.61%	94.07%	97.05%
452		312	0	0	312	37	5	1	269	19	16	3	250	82.51%	92.94%	93.98%
453		561	0	0	561	35	20	5	501	36	28	8	465	88.07%	92.81%	94.32%
454		325	0	0	325	49	34	2	240	52	34	18	188	69.37%	78.33%	84.68%
455		162	0	0	162	29	5	0	128	9	8	1	119	76.28%	92.97%	93.70%
456		1802	0	0	1802	239	164	13	1386	189	150	39	1197	75.47%	86.36%	88.86%
457		322	0	0	322	52	39	6	225	74	61	13	151	57.20%	67.11%	71.23%
458		26	0	0	26	1	5	0	20	0	0	0	20	95.24%	100.00%	100.00%
459		116	0	0	116	17	6	2	91	28	26	2	63	59.43%	69.23%	70.79%
460		8	0	0	8	0	3	0	5	1	1	0	4	80.00%	80.00%	80.00%
461		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
462		2372	0	0	2372	120	243	15	1994	265	222	43	,1729	83.49%	86.71%	88.62%
463		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
464		333	0	0	333	20	26	0	287	29	24	5	258	85.43%	89.90%	91.49%
465		61	0	0	61	5	12	5	39	15	10	5	24	61.54%	61.54%	70.59%
466		366	0	0	366	13	37	0	316	33	21	12	283	89.27%	89.56%	93.09%
467		96	0	0	96	17	15	3	61	15	11	4	46	62.16%	75.41%	80.70%
468		41	0	0	41	16	1	0	24	5	3	2	19	50.00%	79.17%	86.36%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
469		2125	0	0	2125	34	135	3	1953	204	118	86	1749	92.00%	89.55%	93.68%
470		1438	0	0	1438	144	15	2	1277	44	34	10	1233	87.38%	96.55%	97.32%
471		42	0	0	42	2	8	0	32	11	4	7	21	77.78%	65.63%	84.00%
472		483	0	0	483	27	35	1	420	16	11	5	404	91.40%	96.19%	97.35%
473		1233	0	0	1233	119	137	9	968	185	124	61	783	76.32%	80.89%	86.33%
474		4	0	0	4	1	0	0	3	2	0	2	1	50.00%	33.33%	100.00%
475		32	0	0	32	7	1	0	24	6	4	2	18	62.07%	75.00%	81.82%
476		16	0	0	16	2	3	0	11	7	4	3	4	40.00%	36.36%	50.00%
477		545	0	0	545	147	85	3	310	63	44	19	247	56.39%	79.68%	84.88%
478		58	0	0	58	9	8	1	40	19	4	15	21	61.76%	52.50%	84.00%
479		13	0	0	13	2	0	0	11	4	3	1	7	58.33%	63.64%	70.00%
480		153	0	0	153	0	36	0	117	2	2	0	115	98.29%	98.29%	98.29%
481		6	0	0	6	0	2	0	4	0	0	0	4	100.00%	100.00%	100.00%
482		762	0	0	762	82	138	6	536	175	143	32	361	61.60%	67.35%	71.63%
483		61	0	0	61	11	11	1	38	14	8	6	24	55.81%	63.16%	75.00%
484		1489	0	0	1489	298	133	30	1028	366	217	149	662	56.24%	64.40%	75.31%
485		15	0	0	15	0	2	0	13	1	1	0	12	92.31%	92.31%	92.31%
486		7	0	0	7	0	0	0	7	4	4	0	3	42.86%	42.86%	42.86%
487		58	0	0	58	12	10	0	36	13	7	6	23	54.76%	63.89%	76.67%
488		47	0	0	47	11	8	1	27	6	3	3	21	60.00%	77.78%	87.50%
489		8	0	0	8	2	2	0	4	2	0	2	2	50.00%	50.00%	100.00%
490		21	0	0	21	7	3	0	11	4	2	2	7	43.75%	63.64%	77.78%
LENS Subtotal		265858	0	0	265858	26516	29946	1531	207865	32352	24078	8274	175513	77.62%	84.44%	87.94%
EDI Subtotal		0	78083	0	78083	5208	11866	172	60837	18839	11426	7413	41998	71.63%	69.03%	78.61%
TAG Subtotal		0	0	54505	54505	5090	7678	593	41144	9940	6703	3237	31204	72.57%	75.84%	82.32%
TOTAL INTERFACES		**265858**	**78083**	**54505**	**398446**	**36814**	**49490**	**2296**	**309846**	**61131**	**42207**	**18924**	**248715**	**75.89%**	**80.27%**	**85.49%**

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1		0	75	0	75	2	4	0	69	13	10	3	56	82.35%	81.16%	84.85%
2		0	5562	0	5562	75	1094	1	4392	1075	871	204	3317	77.81%	75.52%	79.20%
3		0	8618	0	8618	154	1383	1	7080	2013	1610	403	5067	74.18%	71.57%	75.89%
4		0	131	0	131	8	26	0	97	37	19	18	60	68.97%	61.86%	75.95%
5		0	3313	0	3313	63	479	2	2769	738	605	133	2031	75.25%	73.35%	77.05%
6		0	3	0	3	0	0	0	3	3	1	2	0	0.00%	0.00%	0.00%
7		0	669	0	669	57	62	0	550	5	1	4	545	90.38%	99.09%	99.82%
8		0	1019	0	1019	24	162	1	832	182	72	110	650	87.13%	78.13%	90.03%
9		0	8280	0	8280	20	2480	0	5780	2443	226	2217	3337	93.13%	57.73%	93.66%
10		0	5	0	5	0	0	0	5	5	4	1	0	0.00%	0.00%	0.00%
11		0	14	0	14	0	3	0	11	1	1	0	10	90.91%	90.91%	90.91%
12		0	2183	0	2183	161	207	0	1815	313	246	67	1502	78.68%	82.75%	85.93%
13		0	965	0	965	2	170	0	793	312	19	293	481	95.82%	60.66%	96.20%
14		0	4	0	4	0	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
15		0	1	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
16		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
17		0	8	0	8	0	1	0	7	2	0	2	5	100.00%	71.43%	100.00%
18		0	0	244	244	44	29	1	170	37	21	16	133	67.17%	78.24%	86.36%
19		0	0	1009	1009	35	107	0	867	36	24	12	831	93.37%	95.85%	97.19%
20		0	0	203	203	2	8	0	193	1	0	1	192	98.97%	99.48%	100.00%
21		0	0	63	63	39	0	0	24	3	3	0	21	33.33%	87.50%	87.50%
22		0	0	578	578	3	24	0	551	2	2	0	549	99.10%	99.64%	99.64%
23		0	0	25	25	3	1	0	21	5	3	2	16	72.73%	76.19%	84.21%
24		0	0	790	790	8	43	2	737	27	20	7	710	96.21%	96.34%	97.26%
25		0	0	2037	2037	72	50	16	1899	401	344	57	1498	78.27%	78.88%	81.32%
26		0	0	2	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
27		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
28		0	0	3	3	3	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
29		0	0	4278	4278	15	608	34	3621	1582	840	742	2039	70.46%	56.31%	70 82%
30		0	0	10268	10268	79	378	11	9800	248	200	48	9552	97.16%	97.47%	97.95%
31		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
32		0	0	80	80	16	25	3	36	15	9	6	21	45.65%	58.33%	70.00%
33		0	0	140	140	0	2	0	138	76	74	2	62	45.59%	44 93%	45.59%
34		0	0	10	10	8	0	0	2	2	0	2	0	0.00%	0.00%	0 00%
35		0	0	573	573	3	71	0	499	10	9	1	489	97.60%	98.00%	98.19%
36		0	0	1208	1208	17	56	0	1135	13	9	4	1122	97.74%	98.85%	99 20%

AGGREGATE ORDER TYPES																
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
37		0	0	1483	1483	163	104	10	1206	237	172	65	969	74.31%	80.35%	84.93%
38		0	0	233	233	2	36	0	195	0	0	0	195	98.98%	100.00%	100.00%
39		0	0	52	52	16	12	3	21	16	2	14	5	21.74%	23.81%	71.43%
40		0	0	745	745	312	176	12	245	44	24	20	201	37.43%	82.04%	89.33%
41		0	0	1	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
42		649	0	0	649	18	31	0	600	50	37	13	550	90.91%	91.67%	93.70%
43		167	0	0	167	16	7	0	144	5	4	1	139	87.42%	96.53%	97.20%
44		13	0	0	13	1	2	0	10	1	1	0	9	81.82%	90.00%	90.00%
45		15	0	0	15	2	2	0	11	1	1	0	10	76.92%	90.91%	90.91%
46		1939	0	0	1939	205	73	4	1657	104	87	17	1553	84.17%	93.72%	94.70%
47		5	0	0	5	0	2	1	2	0	0	0	2	100.00%	100.00%	100.00%
48		242	0	0	242	25	43	0	174	28	16	12	146	78.07%	83.91%	90.12%
49		54	0	0	54	0	1	0	53	15	9	6	38	80.85%	71.70%	80.85%
50		36	0	0	36	8	4	1	23	15	9	6	8	32.00%	34.78%	47.06%
51		328	0	0	328	36	36	2	254	40	35	5	214	75.09%	84.25%	85.94%
52		51	0	0	51	4	16	0	31	6	6	0	25	71.43%	80.65%	80.65%
53		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
54		208	0	0	208	39	7	1	161	29	25	4	132	67.35%	81.99%	84.08%
55		642	0	0	642	90	42	0	510	23	22	1	487	81.30%	95.49%	95.68%
56		594	0	0	594	26	42	2	524	73	66	7	451	83.06%	86.07%	87.23%
57		516	0	0	516	61	13	1	441	23	16	7	418	84.44%	94.78%	96.31%
58		538	0	0	538	81	39	4	414	55	45	10	359	74.02%	86.71%	88.86%
59		617	0	0	617	32	33	3	549	49	44	5	500	86.81%	91.07%	91.91%
60		366	0	0	366	43	24	7	292	38	31	7	254	77.44%	86.99%	89.12%
61		199	0	0	199	7	7	3	182	18	13	5	164	89.13%	90.11%	92.66%
62		215	0	0	215	34	19	0	162	14	12	2	148	76.29%	91.36%	92.50%
63		2425	0	0	2425	282	116	13	2014	211	168	43	1803	80.03%	89.52%	91.48%
64		214	0	0	214	1	4	0	209	9	9	0	200	95.24%	95.69%	95.69%
65		1859	0	0	1859	123	91	1	1644	100	88	12	1544	87.98%	93.92%	94.61%
66		177	0	0	177	30	17	1	129	12	7	5	117	75.97%	90.70%	94.35%
67		226	0	0	226	22	9	2	193	28	22	6	165	78.95%	85.49%	88.24%
68		45	0	0	45	1	4	0	40	4	1	3	36	94.74%	90.00%	97.30%
69		13	0	0	13	1	2	0	10	3	2	1	7	70.00%	70.00%	77.78%
70		1001	0	0	1001	159	49	4	789	36	31	5	753	79.85%	95.44%	96.05%
71		298	0	0	298	32	20	1	245	9	6	3	236	86.13%	96.33%	97.52%
72		20	0	0	20	1	1	0	18	9	8	1	9	50.00%	50.00%	52.94%

AGGREGATE ORDER TYPES																
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
73		3	0	0	3	1	0	0	2	0	0	0	2	66.67%	100.00%	100.00%
74		31232	0	0	31232	2660	2564	60	25948	1720	1481	239	24228	85.40%	93.37%	94.24%
75		18	0	0	18	1	1	0	16	2	1	1	14	87.50%	87.50%	93.33%
76		93	0	0	93	7	8	0	78	7	6	1	71	84.52%	91.03%	92.21%
77		7	0	0	7	0	5	0	2	0	0	0	2	100.00%	100.00%	100.00%
78		142	0	0	142	14	22	2	104	32	19	13	72	68.57%	69.23%	79.12%
79		70	0	0	70	2	1	1	66	10	6	4	56	87.50%	84.85%	90.32%
80		99	0	0	99	11	4	0	84	3	1	2	81	87.10%	96.43%	98.78%
81		134	0	0	134	10	61	3	60	23	7	16	37	68.52%	61.67%	84.09%
82		4773	0	0	4773	488	483	9	3793	400	315	85	3393	80.86%	89.45%	91.50%
83		578	0	0	578	14	23	2	539	21	17	4	518	94.35%	96.10%	96.82%
84		117	0	0	117	10	41	6	60	17	0	17	43	81.13%	71.67%	100.00%
85		10051	0	0	10051	280	387	16	9368	374	309	65	8994	93 85%	96.01%	96.68%
86		2761	0	0	2761	146	256	6	2353	177	139	38	2176	88.42%	92.48%	94.00%
87		1251	0	0	1251	83	110	3	1055	51	36	15	1004	89.40%	95.17%	96.54%
88		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
89		202	0	0	202	5	16	0	181	11	7	4	170	93.41%	93.92%	96.05%
90		354	0	0	354	15	27	2	310	32	17	15	278	89.68%	89.68%	94.24%
91		569	0	0	569	31	80	1	457	35	32	3	422	87.01%	92.34%	92.95%
92		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
93		33	0	0	33	4	4	0	25	3	3	0	22	75.86%	88.00%	88.00%
94		8	0	0	8	0	0	1	7	3	3	0	4	57.14%	57.14%	57.14%
95		38	0	0	38	7	0	0	31	4	3	1	27	72.97%	87.10%	90.00%
96		36	0	0	36	3	2	1	30	5	2	3	25	83.33%	83.33%	92.59%
97		34	0	0	34	0	2	0	32	9	4	5	23	85.19%	71.88%	85.19%
98		88	0	0	88	4	5	0	79	12	9	3	67	83.75%	84.81%	88.16%
99		7	0	0	7	0	4	0	3	1	1	0	2	66.67%	66.67%	66.67%
100		14	0	0	14	1	0	0	13	1	1	0	12	85.71%	92.31%	92.31%
101		367	0	0	367	40	24	5	298	43	38	5	255	76.58%	85.57%	87 03%
102		3158	0	0	3158	192	192	23	2751	529	340	189	2222	80 68%	80.77%	86.73%
103		8	0	0	8	0	3	0	5	0	0	0	5	100 00%	100.00%	100.00%
104		378	0	0	378	21	42	1	314	23	14	9	291	89.26%	92.68%	95.41%
105		494	0	0	494	43	45	0	406	21	18	3	385	86.32%	94.83%	95.53%
106		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
107		13	0	0	13	0	4	0	9	0	0	0	9	100 00%	100.00%	100.00%
108		509	0	0	509	36	33	0	440	22	20	2	418	88.19%	95.00%	95.43%

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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
109		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
110		14	0	0	14	0	2	0	12	0	0	0	12	100.00%	100.00%	100.00%
111		7920	0	0	7920	489	564	12	6855	862	646	216	5993	84.08%	87.43%	90.27%
112		3013	0	0	3013	277	212	15	2509	269	238	31	2240	81.31%	89.28%	90.40%
113		857	0	0	857	71	121	1	664	36	26	10	628	86.62%	94.58%	96.02%
114		410	0	0	410	22	17	0	371	24	17	7	347	89.90%	93.53%	95.33%
115		170	0	0	170	2	20	0	148	37	27	10	111	79.29%	75.00%	80.43%
116		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
117		34	0	0	34	3	3	0	28	3	3	0	25	80.65%	89.29%	89.29%
118		496	0	0	496	35	17	2	442	27	21	6	415	88.11%	93.89%	95.18%
119		1498	0	0	1498	244	104	8	1142	64	48	16	1078	78.69%	94.40%	95.74%
120		6	0	0	6	1	2	0	3	0	0	0	3	75.00%	100.00%	100.00%
121		109	0	0	109	4	16	1	88	5	4	1	83	91.21%	94.32%	95 40%
122		234	0	0	234	9	13	2	210	15	13	2	195	89.86%	92.86%	93.75%
123		1885	0	0	1885	139	108	6	1632	96	69	27	1536	88.07%	94.12%	95.70%
124		68	0	0	68	8	7	2	51	12	9	3	39	69.64%	76.47%	81.25%
125		815	0	0	815	80	28	0	707	40	34	6	667	85.40%	94.34%	95.15%
126		2346	0	0	2346	226	239	10	1871	136	121	15	1735	83.33%	92.73%	93.48%
127		802	0	0	802	85	91	0	626	46	34	12	580	82.98%	92.65%	94.46%
128		118	0	0	118	10	5	0	103	5	5	0	98	86.73%	95.15%	95.15%
129		511	0	0	511	67	111	2	331	86	56	30	245	66.58%	74.02%	81.40%
130		1724	0	0	1724	175	53	4	1492	98	78	20	1394	84.64%	93.43%	94.70%
131		35	0	0	35	0	3	1	31	3	2	1	28	93.33%	90.32%	93.33%
132		1464	0	0	1464	104	93	8	1259	64	42	22	1195	89.11%	94.92%	96.60%
133		104	0	0	104	12	15	1	76	11	10	1	65	74.71%	85.53%	86.67%
134		540	0	0	540	64	44	7	425	58	52	6	367	75.98%	86.35%	87.59%
135		229	0	0	229	19	14	0	196	12	6	6	184	88.04%	93.88%	96.84%
136		1048	0	0	1048	143	49	2	854	62	48	14	792	80.57%	92.74%	94.29%
137		123	0	0	123	13	20	5	85	46	34	12	39	45.35%	45.88%	53 42%
138		3113	0	0	3113	343	247	11	2512	144	110	34	2368	83.94%	94.27%	95.56%
139		113	0	0	113	6	4	0	103	18	10	8	85	84.16%	82.52%	89.47%
140		809	0	0	809	87	35	3	684	98	89	9	586	76.90%	85.67%	86.81%
141		124	0	0	124	16	1	0	107	5	4	1	102	83.61%	95.33%	96.23%
142		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
143		5	0	0	5	0	1	1	3	2	0	2	1	100.00%	33.33%	100.00%
144		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
145		41	0	0	41	1	4	1	35	3	1	2	32	94.12%	91.43%	96.97%
146		507	0	0	507	69	39	3	396	43	37	6	353	76.91%	89.14%	90.51%
147		117	0	0	117	7	24	1	85	4	4	0	81	88.04%	95.29%	95.29%
148		2079	0	0	2079	229	234	4	1612	231	180	51	1381	77.15%	85.67%	88.47%
149		19	0	0	19	0	1	0	18	3	3	0	15	83.33%	83.33%	83.33%
150		3284	0	0	3284	257	403	7	2617	136	107	29	2481	87.21%	94.80%	95.87%
151		525	0	0	525	56	72	5	392	80	56	24	312	73.58%	79.59%	84.78%
152		12204	0	0	12204	767	548	9	10880	446	362	84	10434	90.24%	95.90%	96.65%
153		139	0	0	139	22	4	1	112	10	7	3	102	77.86%	91.07%	93.58%
154		102	0	0	102	32	8	0	62	19	15	4	43	47.78%	69.35%	74.14%
155		147	0	0	147	2	40	0	105	7	4	3	98	94.23%	93.33%	96.08%
156		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
157		17	0	0	17	2	8	1	6	0	0	0	6	75.00%	100.00%	100.00%
158		9	0	0	9	4	3	0	2	0	0	0	2	33.33%	100.00%	100.00%
159		16	0	0	16	0	0	0	16	1	1	0	15	93.75%	93.75%	93.75%
160		5	0	0	5	0	1	0	4	0	0	0	4	100.00%	100.00%	100.00%
161		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
162		95	0	0	95	20	10	1	64	14	8	6	50	64.10%	78.13%	86.21%
163		401	0	0	401	55	89	1	256	37	19	18	219	74.74%	85.55%	92.02%
164		21	0	0	21	5	8	0	8	2	0	2	6	54.55%	75.00%	100.00%
165		312	0	0	312	32	24	1	255	32	22	10	223	80.51%	87.45%	91.02%
166		389	0	0	389	61	17	1	310	18	15	3	292	79.35%	94.19%	95.11%
167		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
168		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100 00%
169		79	0	0	79	3	2	0	74	5	3	2	69	92.00%	93.24%	95 83%
170		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
171		200	0	0	200	2	26	0	172	8	8	0	164	94.25%	95.35%	95.35%
172		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
173		52	0	0	52	4	10	1	37	6	5	1	31	77.50%	83.78%	86.11%
174		684	0	0	684	56	81	2	545	41	30	11	504	85.42%	92.48%	94.38%
175		51	0	0	51	2	4	0	45	6	4	2	39	86.67%	86.67%	90.70%
176		9	0	0	9	4	3	0	2	1	1	0	1	16.67%	50 00%	50.00%
177		142	0	0	142	32	14	2	94	36	35	1	58	46.40%	61.70%	62.37%
178		13	0	0	13	3	2	0	8	3	2	1	5	50.00%	62.50%	71.43%
179		46	0	0	46	7	6	0	33	5	3	2	28	73.68%	84.85%	90.32%
180		31	0	0	31	3	3	1	24	3	3	0	21	77.78%	87.50%	87.50%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
181		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
182		171	0	0	171	8	18	12	133	78	71	7	55	41.04%	41.35%	43.65%
183		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
184		9	0	0	9	1	2	1	5	3	1	2	2	50.00%	40.00%	66.67%
185		217	0	0	217	28	39	5	145	62	38	24	83	55.70%	57.24%	68.60%
186		171	0	0	171	9	22	0	140	16	10	6	124	86.71%	88.57%	92.54%
187		4	0	0	4	0	1	1	2	1	0	1	1	100.00%	50.00%	100.00%
188		9	0	0	9	0	3	0	6	6	2	4	0	0.00%	0.00%	0.00%
189		16	0	0	16	3	2	0	11	1	1	0	10	71.43%	90.91%	90.91%
190		5	0	0	5	1	1	0	3	2	2	0	1	25.00%	33.33%	33.33%
191		77	0	0	77	3	14	0	60	16	8	8	44	80.00%	73.33%	84.62%
192		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
193		3658	0	0	3658	287	149	30	3192	427	325	102	2765	81.88%	86.62%	89.48%
194		668	0	0	668	26	25	0	617	41	30	11	576	91.14%	93.35%	95.05%
195		75	0	0	75	9	3	0	63	7	5	2	56	80.00%	88.89%	91.80%
196		6	0	0	6	0	2	0	4	2	2	0	2	50.00%	50.00%	50.00%
197		14	0	0	14	9	0	0	5	1	1	0	4	28.57%	80.00%	80.00%
198		1746	0	0	1746	93	89	9	1555	358	269	89	1197	76.78%	76.98%	81.65%
199		1125	0	0	1125	84	112	3	926	78	72	6	848	84.46%	91.58%	92.17%
200		21	0	0	21	6	8	0	7	3	2	1	4	33.33%	57.14%	66.67%
201		291	0	0	291	45	13	0	233	22	11	11	211	79.03%	90.56%	95.05%
202		114	0	0	114	14	10	0	90	36	33	3	54	53.47%	60.00%	62.07%
203		2836	0	0	2836	224	186	12	2414	204	137	67	2210	85.96%	91.55%	94.16%
204		358	0	0	358	32	46	5	275	35	25	10	240	80.81%	87.27%	90.57%
205		65	0	0	65	11	14	0	40	9	3	6	31	68.89%	77.50%	91.18%
206		435	0	0	435	6	9	1	419	52	44	8	367	88.01%	87.59%	89.29%
207		339	0	0	339	45	12	0	282	20	16	4	262	81.11%	92.91%	94.24%
208		823	0	0	823	141	107	4	571	78	60	18	493	71.04%	86.34%	89.15%
209		1	0	0	1	0	0	0	1	1	1	0	0	0 00%	0.00%	0.00%
210		233	0	0	233	29	8	3	193	27	19	8	166	77.57%	86.01%	89.73%
211		620	0	0	620	104	14	0	502	23	20	3	479	79.44%	95.42%	95.99%
212		25	0	0	25	4	2	0	19	7	4	3	12	60.00%	63.16%	75.00%
213		42	0	0	42	5	7	0	30	0	0	0	30	85.71%	100.00%	100.00%
214		850	0	0	850	61	69	1	719	53	46	7	666	86.16%	92.63%	93.54%
215		67	0	0	67	17	10	1	39	4	4	0	35	62.50%	89 74%	89.74%
216		232	0	0	232	24	6	1	201	24	20	4	177	80.09%	88.06%	89.85%

AGGREGATE ORDER TYPES																
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						LESOG										
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
217		40	0	0	40	2	14	1	23	5	1	4	18	85.71%	78.26%	94.74%
218		444	0	0	444	18	34	5	387	76	45	31	311	83.16%	80.36%	87.36%
219		27	0	0	27	2	16	0	9	1	1	0	8	72.73%	88.89%	88.89%
220		3	0	0	3	0	1	0	2	2	0	2	0	0.00%	0.00%	0.00%
221		44	0	0	44	2	2	0	40	9	8	1	31	75.61%	77.50%	79.49%
222		120	0	0	120	11	13	0	96	9	8	1	87	82.08%	90.63%	91.58%
223		878	0	0	878	83	61	1	733	97	75	22	636	80.10%	86.77%	89.45%
224		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
225		488	0	0	488	29	45	1	413	58	40	18	355	83.73%	85.96%	89.87%
226		1354	0	0	1354	112	127	5	1110	63	50	13	1047	86.60%	94.32%	95.44%
227		81	0	0	81	17	10	1	53	18	13	5	35	53.85%	66.04%	72.92%
228		34	0	0	34	3	18	1	12	8	4	4	4	36.36%	33.33%	50.00%
229		1802	0	0	1802	254	42	17	1489	352	318	34	1137	66.53%	76.36%	78.14%
230		42	0	0	42	8	3	0	31	9	8	1	22	57.89%	70.97%	73.33%
231		38	0	0	38	3	4	0	31	4	3	1	27	81.82%	87.10%	90.00%
232		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
233		405	0	0	405	56	22	1	326	19	7	12	307	82.97%	94.17%	97.77%
234		22	0	0	22	2	10	1	9	0	0	0	9	81.82%	100.00%	100.00%
235		55738	0	0	55738	4398	13119	377	37844	10070	7272	2798	27774	70.41%	73.39%	79.25%
236		23	0	0	23	1	8	3	11	1	1	0	10	83.33%	90.91%	90.91%
237		480	0	0	480	27	35	5	413	49	40	9	364	84.45%	88.14%	90.10%
238		12	0	0	12	2	1	0	9	2	2	0	7	63.64%	77.78%	77.78%
239		329	0	0	329	20	24	0	285	29	24	5	256	85.33%	89.82%	91.43%
240		48	0	0	48	2	3	4	39	4	1	3	35	92.11%	89.74%	97.22%
241		110	0	0	110	7	4	1	98	5	3	2	93	90.29%	94.90%	96.88%
242		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
243		20	0	0	20	4	2	0	14	2	2	0	12	66.67%	85.71%	85.71%
244		37	0	0	37	2	5	0	30	8	6	2	22	73.33%	73.33%	78.57%
245		314	0	0	314	4	9	3	298	23	20	3	275	91.97%	92.28%	93.22%
246		17	0	0	17	3	0	0	14	1	1	0	13	76.47%	92.86%	92.86%
247		677	0	0	677	111	68	5	493	96	57	39	397	70.27%	80.53%	87.44%
248		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
249		23	0	0	23	2	7	0	14	1	1	0	13	81.25%	92.86%	92.86%
250		508	0	0	508	42	9	2	455	27	13	14	428	88.61%	94.07%	97.05%
251		312	0	0	312	37	5	1	269	19	16	3	250	82.51%	92.94%	93.98%
252		561	0	0	561	35	20	5	501	36	28	8	465	88.07%	92.81%	94.32%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
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		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
253		325	0	0	325	49	34	2	240	52	34	18	188	69.37%	78.33%	84.68%
254		161	0	0	161	29	5	0	127	8	7	1	119	76.77%	93.70%	94.44%
255		13	0	0	13	0	12	0	1	1	0	1	0	0.00%	0.00%	0.00%
256		42	0	0	42	2	8	0	32	14	10	4	18	60.00%	56.25%	64.29%
257		26	0	0	26	1	5	0	20	0	0	0	20	95.24%	100.00%	100.00%
258		49	0	0	49	4	2	0	43	7	6	1	36	78.26%	83.72%	85.71%
259		8	0	0	8	0	3	0	5	1	1	0	4	80.00%	80.00%	80.00%
260		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
261		2351	0	0	2351	118	236	15	1982	262	220	42	1720	83.58%	86.78%	88.66%
262		49	0	0	49	4	11	4	30	11	8	3	19	61.29%	63.33%	70.37%
263		366	0	0	366	13	37	0	316	33	21	12	283	89.27%	89.56%	93.09%
264		55	0	0	55	1	10	1	43	9	7	2	34	80.95%	79.07%	82.93%
265		2125	0	0	2125	34	135	3	1953	204	118	86	1749	92.00%	89.55%	93.68%
266		1402	0	0	1402	134	15	2	1251	40	31	9	1211	88.01%	96.80%	97.50%
267		42	0	0	42	2	8	0	32	11	4	7	21	77.78%	65.63%	84.00%
268		479	0	0	479	25	34	1	419	16	11	5	403	91.80%	96.18%	97.34%
269		16	0	0	16	1	4	0	11	2	0	2	9	90.00%	81.82%	100.00%
270		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
271		222	0	0	222	15	25	2	180	24	20	4	156	81.68%	86.67%	88.64%
272		10	0	0	10	7	1	0	2	0	0	0	2	22.22%	100.00%	100.00%
273		5	0	0	5	4	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
274		5	0	0	5	4	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal		211931	0	0	211931	17077	24494	898	169462	21686	16314	5372	147776	81.57%	87.20%	90.06%
EDI Subtotal		0	30851	0	30851	566	6072	5	24208	7146	3685	3461	17062	80.05%	70.48%	82.24%
TAG Subtotal		0	0	24027	24027	842	1730	92	21363	2756	1756	1000	18607	87.75%	87.10%	91.38%
TOTAL INTERFACES		**211931**	**30851**	**24027**	**266809**	**18485**	**32296**	**995**	**215033**	**31588**	**21755**	**9833**	**183445**	**82.01%**	**85.31%**	**89.40%**

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1		0	51	0	51	5	14	0	32	8	6	2	24	68.57%	75.00%	80.00%
2		0	7	0	7	3	2	0	2	1	0	1	1	25.00%	50.00%	100.00%
3		0	13	0	13	3	1	0	9	6	2	4	3	37.50%	33.33%	60.00%
4		0	428	0	428	86	71	9	262	112	72	40	150	48.70%	57.25%	67.57%
5		0	16	0	16	1	1	0	14	10	1	9	4	66.67%	28.57%	80.00%
6		0	24	0	24	1	6	2	15	10	2	8	5	62.50%	33.33%	71.43%
7		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
8		0	28	0	28	3	14	0	11	10	5	5	1	11.11%	9.09%	16.67%
9		0	54	0	54	9	14	1	30	23	17	6	7	21.21%	23.33%	29.17%
10		0	61	0	61	36	4	0	21	3	1	2	18	32.73%	85.71%	94.74%
11		0	2	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
12		0	0	70	70	29	7	0	34	7	5	2	27	44.26%	79.41%	84.38%
13		0	0	35	35	0	1	0	34	14	4	10	20	83.33%	58.82%	83 33%
14		0	0	16	16	0	0	0	16	11	3	8	5	62.50%	31.25%	62.50%
15		0	0	28	28	0	3	0	25	8	5	3	17	77.27%	68.00%	77.27%
16		0	0	23	23	1	4	0	18	8	2	6	10	76.92%	55.56%	83.33%
17		0	0	8	8	0	0	0	8	4	1	3	4	80.00%	50.00%	80.00%
18		0	0	3	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
19		0	0	11	11	1	3	0	7	2	1	1	5	71.43%	71.43%	83.33%
20		0	0	12	12	2	4	0	6	4	2	2	2	33.33%	33.33%	50.00%
21		0	0	5	5	2	2	0	1	1	0	1	0	0.00%	0.00%	0.00%
22		0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
23		0	0	15	15	1	4	0	10	1	1	0	9	81.82%	90.00%	90.00%
24		0	0	4	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
25		0	0	38	38	10	5	0	23	13	11	2	10	32.26%	43.48%	47.62%
26		0	0	6	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
27		0	0	13	13	6	1	0	6	0	0	0	6	50.00%	100.00%	100.00%
28		0	0	3	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
29		0	0	37	37	0	5	0	32	27	6	21	5	45.45%	15.63%	45.45%
30		0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
31		0	0	10	10	1	1	0	8	2	1	1	6	75.00%	75.00%	85.71%
32		0	0	29	29	0	5	0	24	17	3	14	7	70.00%	29.17%	70.00%
33		0	0	249	249	109	12	0	128	46	17	29	82	39 42%	64.06%	82.83%
34		0	0	4	4	0	2	0	2	2	1	1	0	0.00%	0.00%	0.00%
35		0	0	5	5	0	3	0	2	0	0	0	2	100.00%	100.00%	100.00%
36		0	0	4	4	0	1	0	3	3	1	2	0	0.00%	0 00%	0 00%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
37		0	0	55	55	29	5	0	21	3	3	0	18	36.00%	85.71%	85.71%
38		0	0	26	26	0	4	0	22	17	0	17	5	100.00%	22.73%	100.00%
39		0	0	41	41	0	13	0	28	12	8	4	16	66.67%	57.14%	66.67%
40		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
41		0	0	6	6	2	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
42		0	0	9	9	8	0	0	1	0	0	0	1	11.11%	100.00%	100.00%
43		0	0	7	7	1	2	0	4	2	1	1	2	50.00%	50.00%	66.67%
44		0	0	4	4	0	0	0	4	1	0	1	3	100.00%	75.00%	100.00%
45		0	0	4	4	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
46		0	0	100	100	63	6	4	27	9	3	6	18	21.43%	66.67%	85.71%
47		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
48		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
49		40	0	0	40	3	6	0	31	14	3	11	17	73.91%	54.84%	85.00%
50		32	0	0	32	1	0	0	31	9	4	5	22	81.48%	70.97%	84.62%
51		17	0	0	17	0	1	0	16	7	3	4	9	75.00%	56.25%	75.00%
52		51	0	0	51	3	2	0	46	10	2	8	36	87.80%	78.26%	94.74%
53		105	0	0	105	43	7	0	55	11	5	6	44	47.83%	80.00%	89.80%
54		4	0	0	4	1	0	0	3	1	1	0	2	50.00%	66.67%	66.67%
55		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
56		30	0	0	30	6	4	0	20	12	10	2	8	33.33%	40.00%	44.44%
57		29	0	0	29	3	0	0	26	6	5	1	20	71.43%	76.92%	80.00%
58		26	0	0	26	2	0	0	24	14	9	5	10	47.62%	41.67%	52.63%
59		49	0	0	49	1	1	3	44	13	9	4	31	75.61%	70.45%	77.50%
60		10	0	0	10	0	2	1	7	1	0	1	6	100.00%	85.71%	100.00%
61		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
62		68	0	0	68	5	3	0	60	31	9	22	29	67.44%	48.33%	76.32%
63		27	0	0	27	5	7	0	15	5	5	0	10	50.00%	66.67%	66.67%
64		149	0	0	149	39	7	2	101	24	14	10	77	59.23%	76.24%	84.62%
65		258	0	0	258	26	21	7	204	63	58	5	141	62.67%	69.12%	70.85%
66		13	0	0	13	2	0	0	11	1	0	1	10	83.33%	90.91%	100.00%
67		3	0	0	3	0	3	0	0	0	0	0	0	0.00%	0.00%	0.00%
68		19	0	0	19	10	2	1	6	0	0	0	6	37.50%	100.00%	100.00%
69		19	0	0	19	4	2	0	13	1	1	0	12	70.59%	92.31%	92.31%
70		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
71		47	0	0	47	7	5	1	34	16	8	8	18	54.55%	52.94%	69.23%
72		103	0	0	103	5	19	0	79	15	9	6	64	82.05%	81.01%	87.67%

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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Suppe (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
73		12	0	0	12	0	4	0	8	0	0	0	8	100.00%	100.00%	100.00%
74		24	0	0	24	4	3	0	17	7	2	5	10	62.50%	58.82%	83.33%
75		103	0	0	103	35	7	2	59	13	6	7	46	52.87%	77.97%	88.46%
76		8	0	0	8	0	3	0	5	1	1	0	4	80.00%	80.00%	80.00%
77		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
78		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
79		2	0	0	2	0	0	0	2	2	1	1	0	0.00%	0.00%	0.00%
80		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
81		252	0	0	252	208	21	1	22	3	2	1	19	8.30%	86.36%	90.48%
82		529	0	0	529	80	58	12	379	153	111	42	226	54.20%	59.63%	67.06%
83		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
84		11	0	0	11	0	1	0	10	9	5	4	1	16.67%	10.00%	16.67%
85		25	0	0	25	14	3	0	8	4	2	2	4	20.00%	50.00%	66.67%
86		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
87		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
88		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
89		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
90		4	0	0	4	0	0	0	4	0	0	0	4	100.00%	100.00%	100.00%
91		6	0	0	6	2	0	1	3	0	0	0	3	60.00%	100.00%	100.00%
92		25	0	0	25	4	1	0	20	5	1	4	15	75.00%	75.00%	93.75%
93		13	0	0	13	4	1	0	8	0	0	0	8	66.67%	100.00%	100.00%
94		8	0	0	8	1	1	0	6	2	1	1	4	66.67%	66.67%	80.00%
95		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
96		22	0	0	22	0	17	0	5	0	0	0	5	100.00%	100.00%	100.00%
97		233	0	0	233	64	16	0	153	51	36	15	102	50.50%	66.67%	73.91%
98		102	0	0	102	8	9	4	81	43	24	19	38	54.29%	46.91%	61.29%
99		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
100		3	0	0	3	1	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
101		66	0	0	66	16	8	1	41	7	4	3	34	62.96%	82.93%	89.47%
102		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
103		4	0	0	4	0	0	0	4	3	3	0	1	25.00%	25.00%	25.00%
104		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
105		25	0	0	25	2	1	0	22	0	0	0	22	91.67%	100.00%	100.00%
106		41	0	0	41	9	2	0	30	2	1	1	28	73.68%	93.33%	96.55%
107		7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100.00%	100.00%
108		34	0	0	34	7	6	0	21	4	3	1	17	62.96%	80.95%	85.00%

AGGREGATE ORDER TYPES																
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
109		9	0	0	9	4	0	0	5	0	0	0	5	55.56%	100.00%	100.00%
110		59	0	0	59	14	3	0	42	6	4	2	36	66.67%	85.71%	90.00%
111		14	0	0	14	1	1	0	12	0	0	0	12	92.31%	100.00%	100.00%
112		38	0	0	38	6	1	0	31	1	0	1	30	83.33%	96.77%	100.00%
113		87	0	0	87	40	4	0	43	17	11	6	26	33.77%	60.47%	70.27%
114		15	0	0	15	6	4	0	5	0	0	0	5	45.45%	100.00%	100.00%
115		72	0	0	72	10	8	0	54	14	11	3	40	65.57%	74.07%	78.43%
116		21	0	0	21	4	3	1	13	7	3	4	6	46.15%	46.15%	66.67%
117		17	0	0	17	0	4	0	13	0	0	0	13	100.00%	100.00%	100.00%
118		40	0	0	40	2	3	3	32	14	12	2	18	56.25%	56.25%	60.00%
119		537	0	0	537	364	10	0	163	7	7	0	156	29.60%	95.71%	95.71%
120		89	0	0	89	51	0	0	38	4	2	2	34	39.08%	89.47%	94.44%
121		5	0	0	5	3	0	0	2	0	0	0	2	40.00%	100.00%	100.00%
122		2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%
123		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
124		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
125		34	0	0	34	4	1	1	28	14	7	7	14	56.00%	50.00%	66.67%
126		5	0	0	5	2	0	0	3	1	1	0	2	40.00%	66.67%	66.67%
127		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
128		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
129		4	0	0	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100.00%
130		22	0	0	22	11	4	0	7	3	3	0	4	22.22%	57.14%	57.14%
131		3	0	0	3	1	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
132		8	0	0	8	1	0	0	7	0	0	0	7	87.50%	100.00%	100.00%
133		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
134		2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
135		85	0	0	85	1	15	0	69	4	4	0	65	92.86%	94.20%	94.20%
136		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
137		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0 00%
138		50	0	0	50	19	7	1	23	3	0	3	20	51.28%	86.96%	100.00%
139		14	0	0	14	2	2	0	10	6	3	3	4	44.44%	40.00%	57.14%
140		4	0	0	4	0	0	1	3	1	1	0	2	66.67%	66.67%	66.67%
141		1035	0	0	1035	325	92	18	600	161	113	48	439	50.06%	73.17%	79 53%
142		1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100.00%	100.00%
143		7	0	0	7	0	1	0	6	1	0	1	5	100.00%	83.33%	100.00%
144		4	0	0	4	0	0	0	4	2	1	1	2	66.67%	50.00%	66.67%

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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Suppe (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
145		26	0	0	26	11	4	0	11	4	3	1	7	33.33%	63.64%	70.00%
146		10	0	0	10	0	0	2	8	6	1	5	2	66.67%	25.00%	66.67%
147		35	0	0	35	3	4	1	27	10	6	4	17	65.38%	62.96%	73.91%
148		6	0	0	6	6	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
149		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
150		17	0	0	17	3	0	0	14	5	2	3	9	64.29%	64.29%	81.82%
151		27	0	0	27	4	1	0	22	6	4	2	16	66.67%	72.73%	80.00%
152		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
153		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
154		33	0	0	33	5	5	1	22	7	6	1	15	57.69%	68.18%	71.43%
155		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
156		20	0	0	20	6	7	0	7	0	0	0	7	53.85%	100.00%	100.00%
157		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0 00%	0 00%
158		9	0	0	9	0	9	0	0	0	0	0	0	0.00%	0.00%	0.00%
159		26	0	0	26	0	26	0	0	0	0	0	0	0.00%	0.00%	0.00%
160		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
161		5	0	0	5	1	1	0	3	1	1	0	2	50.00%	66.67%	66.67%
162		3	0	0	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
163		17	0	0	17	7	0	0	10	2	2	0	8	47.06%	80.00%	80.00%
164		13	0	0	13	2	2	0	9	5	2	3	4	50.00%	44.44%	66.67%
165		23	0	0	23	18	0	1	4	2	1	1	2	9.52%	50.00%	66.67%
166		22	0	0	22	4	2	0	16	2	2	0	14	70.00%	87.50%	87.50%
167		11	0	0	11	3	1	0	7	5	0	5	2	40.00%	28.57%	100.00%
168		46	0	0	46	30	2	0	14	3	3	0	11	25.00%	78.57%	78.57%
169		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
170		17	0	0	17	4	4	0	9	0	0	0	9	69.23%	100.00%	100.00%
171		15	0	0	15	3	2	0	10	2	1	1	8	66.67%	80 00%	88.89%
172		232	0	0	232	130	21	4	77	36	23	13	41	21.13%	53.25%	64.06%
173		30	0	0	30	5	9	1	15	8	2	6	7	50.00%	46.67%	77.78%
174		47	0	0	47	8	10	1	28	8	0	8	20	71.43%	71.43%	100.00%
175		1209	0	0	1209	235	185	11	778	452	338	114	326	36.26%	41.90%	49.10%
176		262	0	0	262	72	21	1	168	62	39	23	106	48.85%	63.10%	73.10%
177		34	0	0	34	6	3	0	25	8	4	4	17	62.96%	68.00%	80.95%
178		134	0	0	134	32	10	1	91	27	23	4	64	53.78%	70 33%	73.56%
179		74	0	0	74	18	4	0	52	20	12	8	32	51.61%	61.54%	72.73%
180		31	0	0	31	21	1	1	8	1	1	0	7	24.14%	87.50%	87.50%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING								FLOWTHROUGH		
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
181		172	0	0	172	30	26	1	115	55	30	25	60	50.00%	52.17%	66.67%
182		15	0	0	15	2	2	0	11	6	4	2	5	45.45%	45.45%	55.56%
183		2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
184		24	0	0	24	12	4	0	8	2	2	0	6	30.00%	75.00%	75.00%
185		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
186		4	0	0	4	0	0	0	4	1	1	0	3	75.00%	75.00%	75.00%
187		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
188		4	0	0	4	0	2	0	2	1	1	0	1	50.00%	50.00%	50.00%
189		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
190		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
191		18	0	0	18	8	3	1	6	0	0	0	6	42.86%	100.00%	100.00%
192		12	0	0	12	4	2	0	6	2	2	0	4	40.00%	66.67%	66.67%
193		9	0	0	9	0	0	0	9	4	1	3	5	83.33%	55.56%	83.33%
194		14	0	0	14	0	4	0	10	6	1	5	4	80.00%	40.00%	80.00%
195		44	0	0	44	8	12	0	24	1	1	0	23	71.88%	95.83%	95.83%
196		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
197		85	0	0	85	13	13	0	59	35	26	9	24	38.10%	40.68%	48.00%
198		59	0	0	59	4	2	0	53	16	11	5	37	71.15%	69.81%	77.08%
199		294	0	0	294	46	42	11	195	92	74	18	103	46.19%	52.82%	58.19%
200		4	0	0	4	0	1	1	2	2	2	0	0	0.00%	0.00%	0.00%
201		99	0	0	99	8	13	0	78	34	27	7	44	55.70%	56.41%	61.97%
202		5	0	0	5	2	2	0	1	0	0	0	1	33.33%	100.00%	100.00%
203		22	0	0	22	13	4	0	5	3	1	2	2	12.50%	40.00%	66.67%
204		3	0	0	3	0	0	0	3	1	0	1	2	100.00%	66.67%	100.00%
205		13	0	0	13	2	7	0	4	0	0	0	4	66.67%	100.00%	100.00%
206		3201	0	0	3201	465	551	67	2118	948	707	241	1170	49.96%	55.24%	62.33%
207		7	0	0	7	0	1	2	4	1	0	1	3	100.00%	75.00%	100.00%
208		285	0	0	285	38	17	2	228	97	78	19	131	53.04%	57.46%	62.68%
209		6	0	0	6	1	0	1	4	2	2	0	2	40.00%	50.00%	50.00%
210		4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100.00%	100.00%
211		4	0	0	4	2	0	0	2	0	0	0	2	50.00%	100.00%	100.00%
212		2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100.00%
213		4	0	0	4	1	2	0	1	0	0	0	1	50.00%	100.00%	100.00%
214		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0 00%
215		23	0	0	23	2	8	0	13	4	2	2	9	69.23%	69.23%	81.82%
216		256	0	0	256	40	24	6	186	58	50	8	128	58.72%	68.82%	71.91%

AGGREGATE ORDER TYPES																
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
217		67	0	0	67	13	4	2	48	21	20	1	27	45.00%	56.25%	57.45%
218		21	0	0	21	2	7	0	12	3	2	1	9	69.23%	75.00%	81.82%
219		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
220		12	0	0	12	1	1	1	9	4	2	2	5	62.50%	55.56%	71.43%
221		41	0	0	41	16	5	2	18	6	4	2	12	37.50%	66.67%	75.00%
222		27	0	0	27	11	0	0	16	4	2	2	12	48.00%	75.00%	85.71%
223		36	0	0	36	10	0	0	26	4	3	1	22	62.86%	84.62%	88.00%
224		4	0	0	4	2	1	0	1	0	0	0	1	33.33%	100.00%	100.00%
225		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
226		2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100.00%	100.00%
227		32	0	0	32	7	1	0	24	6	4	2	18	62.07%	75.00%	81.82%
228		16	0	0	16	2	3	0	11	7	4	3	4	40.00%	36.36%	50.00%
229		316	0	0	316	132	54	1	129	39	24	15	90	36.59%	69.77%	78.95%
230		58	0	0	58	9	8	1	40	19	4	15	21	61.76%	52.50%	84.00%
231		13	0	0	13	2	0	0	11	4	3	1	7	58.33%	63.64%	70.00%
232		3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100.00%	100.00%
233		19	0	0	19	0	10	0	9	0	0	0	9	100.00%	100.00%	100.00%
LENS Subtotal		12797	0	0	12797	3060	1600	186	7951	3017	2126	891	4934	48.75%	62.06%	69.89%
EDI Subtotal		0	685	0	685	147	127	12	399	183	106	77	216	46.06%	54.14%	67.08%
TAG Subtotal		0	0	885	885	267	111	4	503	215	80	135	288	45.35%	57.26%	78.26%
TOTAL INTERFACES		**12797**	**685**	**885**	**14367**	**3474**	**1838**	**202**	**8853**	**3415**	**2312**	**1103**	**5438**	**48.45%**	**61.43%**	**70.17%**

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
1		0	484	0	484	396	53	8	27	17	15	2	10	2.38%	37.04%	40.00%
2		0	18	0	18	4	0	1	13	5	5	0	8	47.06%	61.54%	61.54%
3		0	79	0	79	70	5	0	4	3	1	2	1	1.39%	25.00%	50.00%
4		0	8	0	8	5	1	0	2	0	0	0	2	28.57%	100.00%	100.00%
5		0	15	0	15	6	0	2	7	6	6	0	1	7.69%	14.29%	14.29%
6		0	214	0	214	168	14	2	30	13	5	8	17	8.95%	56.67%	77.27%
7		0	104	0	104	78	6	1	19	7	3	4	12	12.90%	63.16%	80.00%
8		0	580	0	580	244	139	7	190	156	97	59	34	9.07%	17.89%	25.95%
9		0	43	0	43	0	18	1	24	3	2	1	21	91.30%	87.50%	91.30%
10		0	1726	0	1726	237	189	22	1278	506	351	155	772	56.76%	60.41%	68.74%
11		0	2	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
12		0	34	0	34	11	10	0	13	8	5	3	5	23.81%	38.46%	50.00%
13		0	14	0	14	1	2	0	11	5	2	3	6	66.67%	54.55%	75.00%
14		0	37550	0	37550	2347	4495	63	30645	8613	5933	2680	22032	72.68%	71.89%	78.78%
15		0	172	0	172	33	13	2	124	120	80	40	4	3.42%	3.23%	4.76%
16		0	5	0	5	1	0	0	4	4	0	4	0	0.00%	0.00%	0.00%
17		0	609	0	609	155	73	8	373	227	169	58	146	31.06%	39.14%	46.35%
18		0	1	0	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
19		0	1004	0	1004	54	142	3	805	351	288	63	454	57.04%	56.40%	61.19%
20		0	483	0	483	171	42	4	266	92	34	58	174	45.91%	65.41%	83.65%
21		0	315	0	315	11	54	4	246	115	86	29	131	57.46%	53.25%	60.37%
22		0	20	0	20	0	18	0	2	0	0	0	2	100.00%	100.00%	100.00%
23		0	49	0	49	5	1	6	37	22	13	9	15	45.45%	40.54%	53.57%
24		0	621	0	621	299	71	20	231	120	76	44	111	22.84%	48.05%	59.36%
25		0	105	0	105	37	12	1	55	31	22	9	24	28.92%	43.64%	52.17%
26		0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
27		0	101	0	101	19	12	0	70	19	6	13	51	67.11%	72.86%	89.47%
28		0	1867	0	1867	119	246	0	1502	914	350	564	588	55.63%	39.15%	62.69%
29		0	15	0	15	2	4	0	9	5	1	4	4	57.14%	44 44%	80.00%
30		0	18	0	18	1	2	0	15	8	6	2	7	50.00%	46.67%	53.85%
31		0	25	0	25	5	2	0	18	13	5	8	5	33.33%	27.78%	50.00%
32		0	188	0	188	12	33	0	143	93	49	44	50	45.05%	34.97%	50.51%
33		0	53	0	53	3	8	0	42	22	19	3	20	47.62%	47.62%	51.28%
34		0	16	0	16	0	1	0	15	8	5	3	7	58.33%	46.67%	58.33%
35		0	8	0	8	1	1	0	6	2	1	1	4	66.67%	66.67%	80.00%
36		0	0	31	31	7	1	1	22	6	6	0	16	55.17%	72.73%	72.73%

AGGREGATE ORDER TYPES																
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Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
37		0	0	647	647	112	91	3	441	161	144	17	280	52.24%	63.49%	66.04%
38		0	0	55	55	14	0	1	40	15	15	0	25	46.30%	62.50%	62.50%
39		0	0	181	181	22	8	1	150	65	50	15	85	54.14%	56.67%	62.96%
40		0	0	436	436	64	29	4	339	108	91	17	231	59.84%	68.14%	71.74%
41		0	0	7	7	0	2	0	5	1	0	1	4	100.00%	80.00%	100.00%
42		0	0	10	10	3	2	0	5	3	3	0	2	25.00%	40.00%	40.00%
43		0	0	17	17	0	13	0	4	0	0	0	4	100.00%	100.00%	100.00%
44		0	0	2326	2326	358	255	27	1686	617	509	108	1069	55.22%	63.40%	67.74%
45		0	0	1199	1199	191	156	6	846	316	263	53	530	53.86%	62.65%	66.83%
46		0	0	2021	2021	396	263	64	1298	477	373	104	821	51.64%	63.25%	68.76%
47		0	0	990	990	177	134	12	667	278	237	41	389	48.44%	58.32%	62.14%
48		0	0	1170	1170	185	142	32	811	328	273	55	483	51.33%	59.56%	63.89%
49		0	0	63	63	8	15	1	39	17	16	1	22	47.83%	56.41%	57.89%
50		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
51		0	0	8	8	2	3	0	3	1	0	1	2	50.00%	66.67%	100.00%
52		0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0 00%
53		0	0	1564	1564	493	17	115	939	408	361	47	531	38.34%	56.55%	59.53%
54		0	0	133	133	20	23	0	90	28	9	19	62	68.13%	68.89%	87.32%
55		0	0	44	44	11	6	0	27	5	2	3	22	62.86%	81.48%	91.67%
56		0	0	20	20	3	3	2	12	2	2	0	10	66.67%	83.33%	83.33%
57		0	0	28	28	4	11	0	13	0	0	0	13	76.47%	100.00%	100.00%
58		0	0	31	31	12	4	1	14	4	3	1	10	40.00%	71.43%	76.92%
59		0	0	188	188	109	29	0	50	48	25	23	2	1.47%	4.00%	7.41%
60		0	0	110	110	25	14	2	69	32	19	13	37	45.68%	53.62%	66.07%
61		0	0	75	75	3	17	0	55	18	10	8	37	74.00%	67.27%	78.72%
62		0	0	10	10	1	2	1	6	3	2	1	3	50.00%	50.00%	60.00%
63		0	0	102	102	16	12	2	72	28	19	9	44	55.70%	61.11%	69.84%
64		0	0	238	238	71	37	6	124	54	31	23	70	40.70%	56.45%	69.31%
65		0	0	118	118	46	44	0	28	15	10	5	13	18.84%	46.43%	56.52%
66		0	0	134	134	50	22	2	60	34	24	10	26	26.00%	43.33%	52.00%
67		0	0	186	186	33	51	4	98	48	32	16	50	43.48%	51.02%	60.98%
68		0	0	43	43	27	5	0	11	3	2	1	8	21.62%	72.73%	80.00%
69		0	0	56	56	20	9	2	25	15	6	9	10	27.78%	40.00%	62.50%
70		0	0	15	15	1	0	0	14	0	0	0	14	93.33%	100.00%	100.00%
71		0	0	3	3	2	0	0	1	0	0	0	1	33.33%	100.00%	100.00%
72		0	0	26	26	1	2	4	19	2	1	1	17	89.47%	89.47%	94.44%

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73		0	0	480	480	42	32	15	391	90	52	38	301	76.20%	76.98%	85.27%
74		0	0	25	25	0	15	0	10	4	0	4	6	100.00%	60.00%	100.00%
75		0	0	81	81	0	39	0	42	4	3	1	38	92.68%	90.48%	92.68%
76		0	0	46	46	1	1	0	44	1	0	1	43	97.73%	97.73%	100.00%
77		0	0	139	139	6	5	25	103	99	70	29	4	5.00%	3.88%	5.41%
78		0	0	34	34	3	12	1	18	15	1	14	3	42.86%	16.67%	75.00%
79		0	0	96	96	0	33	0	63	1	1	0	62	98.41%	98.41%	98.41%
80		0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
81		0	0	8	8	0	3	0	5	0	0	0	5	100.00%	100.00%	100.00%
82		0	0	16356	16356	1439	4254	162	10501	3600	2202	1398	6901	65.46%	65.72%	75.81%
83		0	0	40	40	3	20	1	16	15	0	15	1	25.00%	6.25%	100.00%
84		21	0	0	21	8	1	0	12	3	3	0	9	45.00%	75.00%	75.00%
85		701	0	0	701	76	38	4	583	95	72	23	488	76.73%	83.70%	87.14%
86		102	0	0	102	3	7	3	89	18	15	3	71	79.78%	79.78%	82.56%
87		249	0	0	249	35	19	5	190	44	27	17	146	70.19%	76.84%	84.39%
88		776	0	0	776	84	55	13	624	129	94	35	495	73.55%	79.33%	84.04%
89		32	0	0	32	9	11	0	12	2	2	0	10	47.62%	83.33%	83.33%
90		33	0	0	33	2	1	2	28	10	5	5	18	72.00%	64.29%	78.26%
91		169	0	0	169	23	15	0	131	28	25	3	103	68.21%	78.63%	80.47%
92		63	0	0	63	7	2	0	54	13	9	4	41	71.93%	75.93%	82.00%
93		20	0	0	20	0	10	0	10	8	7	1	2	22.22%	20.00%	22.22%
94		160	0	0	160	5	7	3	145	29	6	23	116	91.34%	80.00%	95.08%
95		2	0	0	2	0	0	0	2	1	0	1	1	100.00%	50.00%	100.00%
96		63	0	0	63	2	1	7	53	52	44	8	1	2.13%	1.89%	2.22%
97		108	0	0	108	22	17	1	68	51	21	30	17	28.33%	25.00%	44.74%
98		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
99		3	0	0	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33.33%
100		15	0	0	15	0	10	0	5	1	1	0	4	80.00%	80.00%	80.00%
101		2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
102		3	0	0	3	0	1	0	2	1	1	0	1	50.00%	50.00%	50.00%
103		66	0	0	66	4	7	1	54	27	13	14	27	61.36%	50.00%	67.50%
104		60	0	0	60	8	21	0	31	16	9	7	15	46.88%	48.39%	62.50%
105		47	0	0	47	0	12	3	32	18	13	5	14	51.85%	43.75%	51.85%
106		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100.00%	100.00%
107		25	0	0	25	4	3	1	17	10	3	7	7	50.00%	41.18%	70.00%
108		2059	0	0	2059	368	297	17	1377	476	403	73	901	53.89%	65.43%	69.10%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
109		14	0	0	14	4	5	0	5	4	2	2	1	14.29%	20.00%	33.33%
110		78	0	0	78	13	9	2	54	22	15	7	32	53.33%	59.26%	68.09%
111		11	0	0	11	0	2	0	9	1	1	0	8	88.89%	88.89%	88.89%
112		69	0	0	69	8	5	1	55	11	7	4	44	74.58%	80.00%	86.27%
113		7	0	0	7	0	3	1	3	3	3	0	0	0.00%	0.00%	0.00%
114		14	0	0	14	0	0	0	14	0	0	0	14	100.00%	100.00%	100.00%
115		18	0	0	18	0	4	0	14	0	0	0	14	100.00%	100.00%	100.00%
116		13	0	0	13	0	7	0	6	2	2	0	4	66.67%	66.67%	66.67%
117		10	0	0	10	0	3	0	7	1	1	0	6	85.71%	85.71%	85.71%
118		13	0	0	13	0	2	0	11	0	0	0	11	100.00%	100.00%	100.00%
119		6	0	0	6	2	3	0	1	0	0	0	1	33.33%	100.00%	100.00%
120		1232	0	0	1232	457	84	14	677	165	125	40	512	46.80%	75.63%	80.38%
121		20	0	0	20	2	11	2	5	1	1	0	4	57.14%	80.00%	80.00%
122		28	0	0	28	0	2	1	25	22	13	9	3	18.75%	12.00%	18.75%
123		3537	0	0	3537	112	64	6	3355	179	141	38	3176	92.62%	94.66%	95.75%
124		19	0	0	19	1	9	3	6	3	1	2	3	60.00%	50.00%	75.00%
125		135	0	0	135	26	8	3	98	27	19	8	71	61.21%	72.45%	78.89%
126		638	0	0	638	161	64	7	406	138	106	32	268	50.09%	66.01%	71.66%
127		93	0	0	93	35	6	0	52	18	13	5	34	41.46%	65.38%	72.34%
128		3	0	0	3	0	0	1	2	2	1	1	0	0.00%	0.00%	0.00%
129		332	0	0	332	0	17	0	315	25	23	2	290	92.65%	92.06%	92.65%
130		6	0	0	6	0	3	0	3	2	2	0	1	33.33%	33.33%	33.33%
131		171	0	0	171	14	14	1	142	14	11	3	128	83.66%	90.14%	92.09%
132		185	0	0	185	5	18	16	146	118	75	43	28	25.93%	19.18%	27.18%
133		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
134		94	0	0	94	22	15	2	55	11	10	1	44	57.89%	80.00%	81.48%
135		377	0	0	377	8	50	4	315	128	93	35	187	64.93%	59.37%	66.79%
136		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%
137		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	0.00%	0.00%
138		12	0	0	12	0	11	0	1	0	0	0	1	100.00%	100.00%	100.00%
139		184	0	0	184	26	25	2	131	26	20	6	105	69.54%	80.15%	84.00%
140		11	0	0	11	0	5	0	6	0	0	0	6	100.00%	100.00%	100 00%
141		232	0	0	232	40	7	3	182	56	47	9	126	59.15%	69.23%	72.83%
142		7	0	0	7	0	4	0	3	0	0	0	3	100.00%	100.00%	100.00%
143		23	0	0	23	16	1	0	6	2	0	2	4	20.00%	66.67%	100.00%
144		818	0	0	818	642	42	1	133	18	3	15	115	15.13%	86.47%	97.46%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
145		992	0	0	992	761	11	1	219	18	5	13	201	20.79%	91.78%	97.57%
146		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50.00%
147		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
148		58	0	0	58	13	12	1	32	15	2	13	17	53.13%	53.13%	89.47%
149		19	0	0	19	0	7	0	12	0	0	0	12	100.00%	100.00%	100.00%
150		17	0	0	17	1	0	0	16	1	1	0	15	88.24%	93.75%	93.75%
151		13	0	0	13	0	6	0	7	2	1	1	5	83.33%	71.43%	83.33%
152		25	0	0	25	0	6	0	19	2	1	1	17	94.44%	89.47%	94.44%
153		112	0	0	112	72	21	0	19	0	0	0	19	20.88%	100.00%	100.00%
154		3691	0	0	3691	492	286	38	2875	556	451	105	2319	71.09%	80.66%	83.72%
155		32	0	0	32	18	11	1	2	0	0	0	2	10.00%	100.00%	100.00%
156		21	0	0	21	4	0	0	17	13	5	8	4	30.77%	23.53%	44.44%
157		1418	0	0	1418	121	178	12	1107	346	260	86	761	66.64%	68.74%	74.53%
158		1380	0	0	1380	194	162	1	1023	102	70	32	921	77.72%	90.03%	92.94%
159		2417	0	0	2417	213	191	30	1983	340	229	111	1643	78.80%	82.85%	87.77%
160		31	0	0	31	3	8	2	18	8	0	8	10	76.92%	55.56%	100.00%
161		49	0	0	49	0	25	0	24	2	2	0	22	91.67%	91.67%	91.67%
162		100	0	0	100	8	15	0	77	18	13	5	59	73.75%	76.62%	81.94%
163		59	0	0	59	31	8	0	20	2	2	0	18	35.29%	90.00%	90.00%
164		51	0	0	51	13	1	0	37	20	20	0	17	34.00%	45.95%	45.95%
165		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0.00%
166		130	0	0	130	19	23	1	87	33	16	17	54	60.67%	62.07%	77.14%
167		8	0	0	8	0	0	0	8	0	0	0	8	100.00%	100.00%	100.00%
168		5	0	0	5	0	0	0	5	4	2	2	1	33.33%	20.00%	33.33%
169		1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
170		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
171		703	0	0	703	42	37	9	615	380	326	54	235	38.97%	38.21%	41.89%
172		23	0	0	23	0	0	6	17	8	1	7	9	90.00%	52.94%	90.00%
173		36	0	0	36	3	14	0	19	2	1	1	17	80.95%	89.47%	94.44%
174		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
175		128	0	0	128	14	15	1	98	34	21	13	64	64.65%	65.31%	75.29%
176		114	0	0	114	40	11	4	59	29	22	7	30	32.61%	50.85%	57.69%
177		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
178		2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%
179		2031	0	0	2031	178	156	30	1667	557	394	163	1110	65.99%	66.59%	73.80%
180		3462	0	0	3462	353	430	28	2651	810	581	229	1841	66.34%	69.45%	76.01%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
181		78	0	0	78	0	16	0	62	9	6	3	53	89.83%	85.48%	89.83%
182		52	0	0	52	7	29	1	15	7	2	5	8	47.06%	53.33%	80.00%
183		4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0.00%	0.00%
184		7	0	0	7	0	4	0	3	0	0	0	3	100.00%	100.00%	100.00%
185		1708	0	0	1708	336	108	10	1254	388	301	87	866	57.62%	69.06%	74.21%
186		25	0	0	25	0	6	0	19	0	0	0	19	100.00%	100.00%	100.00%
187		4	0	0	4	0	1	1	2	1	0	1	1	100.00%	50.00%	100.00%
188		1478	0	0	1478	199	134	13	1132	368	292	76	764	60.88%	67.49%	72.35%
189		112	0	0	112	11	18	1	82	32	23	9	50	59.52%	60.98%	68.49%
190		11	0	0	11	0	1	0	10	0	0	0	10	100.00%	100.00%	100.00%
191		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
192		112	0	0	112	17	9	1	85	28	18	10	57	61.96%	67.06%	76.00%
193		2	0	0	2	0	0	1	1	0	0	0	1	100.00%	100.00%	100.00%
194		5	0	0	5	0	1	0	4	3	1	2	1	50.00%	25.00%	50.00%
195		389	0	0	389	24	24	48	293	213	173	40	80	28.88%	27.30%	31.62%
196		15	0	0	15	0	2	0	13	2	0	2	11	100.00%	84.62%	100.00%
197		14	0	0	14	1	5	1	7	4	2	2	3	50.00%	42.86%	60.00%
198		65	0	0	65	20	5	2	38	11	6	5	27	50.94%	71.05%	81.82%
199		6	0	0	6	0	2	0	4	3	3	0	1	25.00%	25.00%	25.00%
200		32	0	0	32	11	2	0	19	18	2	16	1	7.14%	5.26%	33.33%
201		95	0	0	95	16	61	0	18	11	5	6	7	25.00%	38.89%	58.33%
202		19	0	0	19	3	6	1	9	5	4	1	4	36.36%	44.44%	50.00%
203		424	0	0	424	29	47	6	342	114	98	16	228	64.23%	66.67%	69.94%
204		38	0	0	38	1	7	1	29	6	4	2	23	82.14%	79.31%	85.19%
205		49	0	0	49	2	6	0	41	13	12	1	28	66.67%	68.29%	70.00%
206		4	0	0	4	1	1	1	1	0	0	0	1	50.00%	100.00%	100.00%
207		1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
208		425	0	0	425	75	45	4	301	113	83	30	188	54.34%	62.46%	69.37%
209		3	0	0	3	0	0	0	3	3	3	0	0	0.00%	0.00%	0.00%
210		1766	0	0	1766	237	144	13	1372	184	148	36	1188	75 52%	86.59%	88.92%
211		24	0	0	24	10	7	0	7	2	1	1	5	31.25%	71.43%	83.33%
212		14	0	0	14	5	1	0	8	1	1	0	7	53.85%	87.50%	87.50%
213		1216	0	0	1216	117	133	9	957	183	124	59	774	76.26%	80.88%	86.19%
214		7	0	0	7	0	6	0	1	0	0	0	1	100.00%	100.00%	100.00%
215		153	0	0	153	0	36	0	117	2	2	0	115	98.29%	98.29%	98.29%
216		3	0	0	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100.00%

AGGREGATE ORDER TYPES																
Company Info						LSR PROCESSING									FLOWTHROUGH	
						LESOG										
		Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Suppe (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
217		743	0	0	743	82	128	6	527	175	143	32	352	61.01%	66.79%	71.11%
218		61	0	0	61	11	11	1	38	14	8	6	24	55.81%	63.16%	75.00%
219		1479	0	0	1479	291	132	30	1026	366	217	149	660	56.51%	64.33%	75.26%
220		15	0	0	15	0	2	0	13	1	1	0	12	92.31%	92.31%	92.31%
221		7	0	0	7	0	0	0	7	4	4	0	3	42.86%	42.86%	42.86%
222		53	0	0	53	8	9	0	36	13	7	6	23	60.53%	63.89%	76.67%
223		42	0	0	42	7	7	1	27	6	3	3	21	67.74%	77.78%	87.50%
224		8	0	0	8	2	2	0	4	2	0	2	2	50.00%	50.00%	100.00%
225		21	0	0	21	7	3	0	11	4	2	2	7	43.75%	63.64%	77.78%
LENS Subtotal		41130	0	0	41130	6379	3852	447	30452	7649	5638	2011	22803	65.49%	74.88%	80.18%
EDI Subtotal		0	46547	0	46547	4495	5667	155	36230	11510	7635	3875	24720	67.08%	68.23%	76.40%
TAG Subtotal		0	0	29593	29593	3981	5837	497	19278	6969	4867	2102	12309	58.18%	63.85%	71.66%
TOTAL INTERFACES		**41130**	**46547**	**29593**	**117270**	**14855**	**15356**	**1099**	**85960**	**26128**	**18140**	**7988**	**59832**	**64.46%**	**69.60%**	**76.74%**

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
1	7602	2
2	1363	14
3	947	2
4	2720	29
5	3094	5
6	3290	6
7	4361	31
8	7039	16
9	2929	2
10	7131	2
11	7566	5
12	8318	24
13	8400	7
14	8478	1
15	8617	2
16	8383	1
17	7774	13
18	8839	1
19	2909	3
20	3622	4
21	8378	49
22	8414	5
23	5467	2
24	2147	3
25	7970	8
26	8410	1
27	3188	4
28	8681	3
29	7007	4
30	8776	2

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
31	3730	50
32	3391	2
33	5358	20
34	4927	15
35	4698	3
36	7710	8
37	3794	1
38	7421	4
39	8300	31
40	7883	1
41	7818	3
42	1739	52
43	1897	25
44	1986	43
45	2435	22
46	2441	20
47	5212	13
48	8494	380
49	8657	2
50	7795	188
51	7796	39
52	8397	1
53	5984	15
54	8422	43
55	6042	10
56	2896	15
57	5510	20
58	7668	42
59	2661	16
60	4995	47

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
61	7446	111
62	7450	201
63	2466	8
64	5514	3
65	4740	3
66	4771	8
67	7987	4
68	3181	1
69	3712	3
70	7208	3
71	7001	2
72	7002	6
73	1224	1
74	2744	23
75	7727	362
76	7029	5
77	7871	57
78	8547	1
79	4728	44
80	7667	21
81	4703	11
82	8324	9
83	8339	52
84	7260	1
85	7280	23
86	7490	1
87	7635	1
88	7789	5
89	3047	8
90	2758	5

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
91	8524	1
92	4645	3
93	8479	1
94	4147	9
95	4197	6
96	4198	132
97	4217	1
98	4101	6
99	1779	4
100	6133	1
101	4641	13
102	4254	6
103	6131	1
104	5829	1
105	4083	3
106	7904	18
107	6983	35
108	4085	70
109	3608	4
110	8312	1
111	7058	2
112	4888	2
113	373	13
114	5711	4
115	4110	54
116	7731	2
117	8337	7
118	4086	1
119	4033	3
120	5126	1

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
121	3496	2
122	3591	33
123	7082	6
124	2988	3
125	7877	7
126	7093	13
127	8368	60
128	6043	59
129	3894	8
130	3291	7
131	7574	1
132	7149	80
133	7318	1
134	4508	11
135	7583	14
136	4389	1
137	4542	2
138	7451	30
139	7581	76
140	7582	20
141	7585	9
142	7637	21
143	8335	14
144	2757	1
145	4664	7
146	6093	300
147	7560	1
148	8768	3
149	743	11
150	982	42

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
151	3890	4
152	6143	2
153	1940	2
154	3137	1
155	5348	7
156	6104	2
157	7875	1
158	5424	3
159	5425	1
160	7229	3605
161	7170	34
[illegible]	7562	1521
163	2464	13
164	8846	1
165	1417	59
166	5841	17
167	9011	4
168	610	15
169	1371	2
170	7050	70
171	8798	3
172	2579	31
173	2580	46
174	4175	9
175	7648	21
176	8772	23
177	8773	112
178	8659	2
179	8660	106
180	4251	2

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
181	7519	8
182	7771	429
183	8706	2
184	2626	2
185	7892	26
186	2708	5
187	2754	2
188	2728	34
189	8601	4
190	7676	2
191	8750	62
192	2631	1
193	2617	1
194	7938	5
195	8298	1
196	1749	2
197	3109	1
198	2664	16
199	2665	25
200	1392	3
201	4726	2
202	3469	2
203	7514	12
204	4764	6
205	6233	24
206	3221	2
207	8962	8
208	7391	5
209	4398	4
210	7011	2

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
211	7012	2138
212	5053	7
213	5299	2
214	7518	9
215	1201	2
216	7006	22
217	7845	58
218	7884	49
219	6581	1
220	7125	99
221	8392	17
222	5278	1
223	2443	11
224	8272	12
225	3692	2
226	8417	4
227	4225	3
228	4856	3
229	4892	162
230	7452	29
231	7086	2
232	2505	64
233	8672	11
234	8631	4
235	4712	1
236	4985	23
237	6110	5
238	6160	3
239	2335	49
240	5677	1

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
241	7848	7
242	6100	18
243	7344	117
244	8758	20
245	7065	1
246	8994	6
247	123	2
248	155	859
249	3327	1
250	3840	6
251	3995	3
252	5468	2
253	5558	15
Total		13881

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION						
					CLEC Caused			BST Caused			
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
1000	20,381	14.86%	14.86%	IF CHGING CLASS OF SERVICE ALL PERTINENT USOCS MUST BE POPULATED IN AND OUT--	19,774	97.02%	14.86%	607	2.98%	1.39%
7020	1,035	0.75%	15.61%	NUM= TELNO= TN NOT FOUND IN CRIS	1,033	99.81%	0.75%	2	0.19%	0.00%
7040	1	0.00%	15.62%	LOGON ABORTED/FAILED	0	0.00%	0.00%	1	100.00%	0.00%
7055	2,183	1.59%	17.21%	NUM= TELNO= ACCOUNT IS FINAL	2,182	99.95%	1.59%	1	0.05%	0.00%
7095	7	0.01%	17.21%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	2	28.57%	0.01%	5	71.43%	0.01%
7110	5,193	3.79%	21.00%	COFFI NOT AVAILABLE	1,699	32.72%	3.79%	3,494	67.28%	8.02%
7115	9	0.01%	21.01%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	7	77.78%	0.01%	2	22.22%	0.00%
7150	7	0.01%	21.01%	UNE - ERROR GENERATING ECCKT	7	100.00%	0.01%	0	0.00%	0.00%
7225	1	0.00%	21.01%	USOC= IS MISSING	1	100.00%	0.00%	0	0.00%	0.00%
7235	487	0.36%	21.37%	10 DIGIT TN REQUIRED WITH USOC/FID=ZCRN	330	67.76%	0.36%	157	32.24%	0.36%
7245	663	0.48%	21.85%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	464	69.98%	0.48%	199	30.02%	0.46%
7250	473	0.34%	22.19%	LSR HOUSENUMBER INCORRECT	473	100.00%	0.34%	0	0.00%	0.00%
7267	31	0.02%	22.22%	UNE - LOCBAN MISSING FOR LINP ORDER	31	100.00%	0.02%	0	0.00%	0.00%
7295	8	0.01%	22.22%	LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED	5	62.50%	0.01%	3	37.50%	0.01%
7300	6	0.00%	22.23%	UNE - CANNOT GENERATE CLASS OF SERVICE USOC	5	83.33%	0.00%	1	16.67%	0.00%
7315	355	0.26%	22.49%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	321	90.42%	0.26%	34	9.58%	0.08%
7375	36	0.03%	22.51%	UNE - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	35	97.22%	0.03%	1	2.78%	0.00%
7380	131	0.10%	22.61%	UNE - ACTL INVALID	131	100.00%	0.10%	0	0.00%	0.00%
7400	8,085	5.89%	28.50%	CLEC DOES NOT OWN THIS ACCOUNT.	8,083	99.98%	5.89%	2	0.02%	0.00%
7445	44	0.03%	28.53%	UNE - CALL FORWARD TN REQUIRED	44	100.00%	0.03%	0	0.00%	0.00%
7465	1,229	0.90%	29.43%	CANNOT CANCEL ORDER	741	60.29%	0.90%	488	39.71%	1.12%
7495	37	0.03%	29.46%	UNE - DIR LOCATOR PROBLEM	4	10.81%	0.03%	33	89.19%	0.08%
7555	233	0.17%	29.63%	FID MISSING IN FEATURE DETAIL	198	84.98%	0.17%	35	15.02%	0.08%
7570	5	0.00%	29.63%	SEQ1X NOT ALLOWED WITH ZNB	4	80.00%	0.00%	1	20.00%	0.00%
7630	341	0.25%	29.88%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	128	37.54%	0.25%	213	62.46%	0.49%
7640	1	0.00%	29.88%	DUPLICATE CUSTOMERS EXCEED NINE ON CSR	0	0.00%	0.00%	1	100.00%	0.00%
7645	3,232	2.36%	32.24%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	2,000	61.88%	2.36%	1,232	38.12%	2.83%
7660	6	0.00%	32.24%	USOC FUJ1X NOT FOR RESALE	6	100.00%	0.00%	0	0.00%	0.00%
7690	45	0.03%	32.27%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE	45	100.00%	0.03%	0	0.00%	0.00%
7710	385	0.28%	32.55%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	229	59.48%	0.28%	156	40.52%	0.36%
7715	21	0.02%	32.57%	SOCS TIMEOUT/NOT AVAILABLE	16	76.19%	0.02%	5	23.81%	0.01%
7718	2,146	1.56%	34.13%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	861	40.12%	1.56%	1,285	59.88%	2.95%
7725	60	0.04%	34.18%	WAITING PERIOD EQUALS 5 MINUTES	26	43.33%	0.04%	34	56.67%	0.08%
7735	62	0.05%	34.22%	INVALID/MISSING LISTING NAME OR TYPE	62	100.00%	0.05%	0	0.00%	0.00%
7740	10	0.01%	34.23%	LOCAL CALLING PLUS INDICATOR NOT FOUND	7	70.00%	0.01%	3	30.00%	0.01%
7755	15	0.01%	34.24%	UNE - NPANXX NOT FOUND IN CLLI TABLE	12	80.00%	0.01%	3	20.00%	0.01%

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION						
					CLEC Caused			BST Caused			
Error Type (by error		%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
7805	136	0.10%	34.34%	SITE COULD NOT BE DETERMINED	67	49.26%	0.10%	69	50.74%	0.16%
7815	64	0.05%	34.39%	FID=RCU INVALID OR MISSING DATA	56	87.50%	0.05%	8	12.50%	0.02%
7860	260	0.19%	34.58%	RSAG - NO EXACT MATCH ON STREET NAME	260	100.00%	0.19%	0	0.00%	0.00%
7890	20	0 01%	34.59%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	20	100.00%	0.01%	0	0.00%	0.00%
7900	17	0.01%	34.60%	RSAG - NO MATCH ON STREET NAME	17	100.00%	0.01%	0	0.00%	0.00%
7905	3,985	2.91%	37.51%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	3,980	99.87%	2.91%	5	0.13%	0.01%
7910	1,700	1.24%	38.75%	RSAG - NO MATCH ON EXACT STREET NAME	1,561	91.82%	1.24%	139	8.18%	0.32%
7930	1	0.00%	38.75%	RSAG-STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	1	100.00%	0.00%	0	0.00%	0.00%
7935	22	0.02%	38.77%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	22	100.00%	0.02%	0	0.00%	0.00%
7945	132	0.10%	38.86%	RSAG SYSTEM ERROR	71	53.79%	0.10%	61	46.21%	0.14%
8150	59	0.04%	38.91%	ORDER HAS BEEN REQUEUED FOR THE MAXIMUM NUMBER OF OCCURRENCES	22	37.29%	0.04%	37	62.71%	0.08%
8167	64	0.05%	38.95%	INVALID USOC CHARACTER. FORMAT SAE 013 I1 CREXI	64	100.00%	0.05%	0	0.00%	0.00%
8170	376	0.27%	39.23%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 I1 CREX1 /TN	375	99.73%	0.27%	1	0.27%	0.00%
8173	57	0.04%	39.27%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPRL=	57	100.00%	0.04%	0	0.00%	0.00%
8175	1	0 00%	39.27%	USOC NOT AVAILABLE IN SWITCH. FORMAT SAE 180N I1 ESXDC	1	100.00%	0.00%	0	0.00%	0.00%
8180	202	0.15%	39 42%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERR	200	99.01%	0.15%	2	0.99%	0.00%
8183	19	0 01%	39.43%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :0000000 / LINE ASSIGN :0000	19	100.00%	0.01%	0	0.00%	0.00%
8185	36	0.03%	39.46%	ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 I1 ESCWT	36	100.00%	0.03%	0	0.00%	0.00%
8187	2,289	1 67%	41.12%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 T1 EMP1S /TN	2,288	99.96%	1.67%	1	0.04%	0.00%
8189	714	0.52%	41.65%	USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 I1 CREX6	710	99.44%	0.52%	4	0.56%	0.01%
8190	1,712	1.25%	42.89%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 I1 S98CP /TN	1,617	94.45%	1.25%	95	5.55%	0.22%
8193	1	0.00%	42.89%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 I1 NXMCR /TN	1	100.00%	0.00%	0	0.00%	0.00%
8195	546	0.40%	43.29%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 I1 GCJ /TN	546	100.00%	0.40%	0	0.00%	0.00%
8197	851	0.62%	43.91%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	851	100.00%	0.62%	0	0.00%	0.00%
8199	88	0 06%	43.98%	GCJRC/GCJ COMBINATION INVALID. FORMAT SAE 560 I1 GCJRC /TN	87	98.86%	0.06%	1	1.14%	0.00%
8204	143	0.10%	44.08%	BCR/NSS/NX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	143	100.00%	0.10%	0	0.00%	0.00%
8207	70	0.05%	44.13%	BRD/NSQ/NX9 INVALID USOC COMBINATION. FORMAT SAE 576 I1 NX9 /TN	70	100.00%	0.05%	0	0.00%	0.00%
8209	898	0.65%	44.79%	USOC COMBINATION IS INVALID. FORMAT SAE 587 I1 ESXDC /TN	898	100.00%	0.65%	0	0.00%	0.00%
8240	198	0.14%	44.93%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	198	100.00%	0.14%	0	0.00%	0.00%
8250	72	0.05%	44.98%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	71	98.61%	0.05%	1	1.39%	0 00%
8415	26	0.02%	45 00%	LSF LP ALREADY EXISTS ON ACCOUNT	26	100.00%	0.02%	0	0.00%	0.00%
8430	2	0.00%	45.00%	LSF DOES NOT EXIST ON ACCOUNT	2	100.00%	0.00%	0	0.00%	0.00%
8700	6	0.00%	45.01%	RSAG-INVALID SEARCH AREA	3	50 00%	0 00%	3	50.00%	0.01%
8820	10.890	7.94%	52.95%	SOCS ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	3.308	30 38%	7.94%	7,582	69.62%	17.40%
8825	22,407	16.34%	69.29%	ORDER ERR:	5,063	22 60%	16.34%	17,344	77.40%	39.80%

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION						
					CLEC Caused			BST Caused			
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
8830	748	0.55%	69.83%	CLEC ALREADY OWNS THIS ACCOUNT	748	100.00%	0.55%	0	0.00%	0.00%
8850	97	0.07%	69.90%	CFA NOT FOUND,PLEASE VERIFY CFA	96	98.97%	0.07%	1	1.03%	0.00%
8875	1	0.00%	69.90%	ERROR GENERATING BTN	1	100.00%	0.00%	0	0.00%	0.00%
8925	4	0.00%	69.91%	CFN HAS INVALID FORMAT ON COFFI SCREEN	4	100.00%	0.00%	0	0.00%	0.00%
8940	1,615	1.18%	71.08%	CALL FORWARDING NUMBER MISSING OR INVALID	1,614	99.94%	1.18%	1	0.06%	0.00%
8945	29	0.02%	71.10%	LINECLSSVC AND TOS DO NOT MATCH	29	100.00%	0.02%	0	0.00%	0.00%
8970	1,251	0.91%	72.02%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	1,250	99.92%	0.91%	1	0.08%	0.00%
9000	25	0.02%	72.03%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	25	100.00%	0.02%	0	0.00%	0.00%
9015	1	0.00%	72.04%	SUP FAILED TO UPDATE DUE DATE	1	100.00%	0.00%	0	0.00%	0.00%
9110	2	0.00%	72.04%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TYP	2	100.00%	0.00%	0	0.00%	0.00%
9115	2	0.00%	72.04%	TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPES	2	100.00%	0.00%	0	0.00%	0.00%
9145	2	0.00%	72.04%	ACCOUNT IS DENIED	2	100.00%	0.00%	0	0.00%	0.00%
9155	31	0.02%	72.06%	UNE - PORTED OUT NUMBER	31	100.00%	0.02%	0	0.00%	0.00%
9160	13	0.01%	72.07%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	13	100.00%	0.01%	0	0.00%	0.00%
9245	353	0.26%	72.33%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	353	100.00%	0.26%	0	0.00%	0.00%
9428	1	0.00%	72.33%	DLNUM=0001 LTN= INVALID NICK DATA	1	100.00%	0.00%	0	0.00%	0.00%
9432	2	0.00%	72.33%	DLNUM=0002 LTN= LTXTY OF CR REQUIRES SEE AS FIRST WORD IN LTEXT	2	100.00%	0.00%	0	0.00%	0.00%
9438	35	0.03%	72.36%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	33	94.29%	0.03%	2	5.71%	0.00%
9439	131	0.10%	72.45%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	131	100.00%	0.10%	0	0.00%	0.00%
9441	2	0.00%	72.45%	DLNUM=0004 LTN=5047388816 ALI VALUE INVALID	2	100.00%	0.00%	0	0.00%	0.00%
9442	701	0.51%	72.97%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	695	99.14%	0.51%	6	0.86%	0.01%
9466	43	0.03%	73.00%	UNABLE TO DETERMINE BLOCK CHOICE	43	100.00%	0.03%	0	0.00%	0.00%
9471	22	0.02%	73.01%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	18	81.82%	0.02%	4	18.18%	0.01%
9475	330	0.24%	73.25%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	329	99.70%	0.24%	1	0.30%	0.00%
9476	49	0.04%	73.29%	IS NOT FOUND ON CSR TO DISCONNECT	49	100.00%	0.04%	0	0.00%	0.00%
9477	151	0.11%	73.40%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	150	99.34%	0.11%	1	0.66%	0.00%
9479	108	0.08%	73.48%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	107	99.07%	0.08%	1	0.93%	0.00%
9481	2,717	1.98%	75.46%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	2,697	99.26%	1.98%	20	0.74%	0.05%
9484	24	0.02%	75.48%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	24	100.00%	0.02%	0	0.00%	0.00%
9487	3	0.00%	75.48%	INVALID ACT TYPE FOR FULL MIGRATION	3	100.00%	0.00%	0	0.00%	0.00%
9488	551	0.40%	75.88%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	551	100.00%	0.40%	0	0.00%	0.00%
9495	67	0.05%	75.93%	EATN= MUST EXIST FOR ACT P AND Q	67	100.00%	0.05%	0	0.00%	0.00%
9496	2,464	1.80%	77.73%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	2,460	99.84%	1.80%	4	0.16%	0.01%
9497	1	0.00%	77.73%	LEATN= ON LNUM=00001 AND EATN= ARE NOT COMPATIBLE	1	100.00%	0.00%	0	0.00%	0.00%
9498	42	0.03%	77.76%	EAN= ON LNUM= AND LEAN= ARE POPULATED	42	100.00%	0.03%	0	0.00%	0.00%

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
	2	0.00%	77.76%	FA OF D AND C ARE DISALLOWED WHEN TNS IS NOT POPULATED FOR A LEATN	2	100.00%	0.00%	0	0.00%	0.00%
9515	1,959	1.43%	79.19%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	1,951	99.59%	1.43%	8	0.41%	0.02%
9516	24	0.02%	79.20%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	24	100.00%	0.02%	0	0.00%	0.00%
9517	23	0.02%	79.22%	UNDC INVALID IF PIC ALREADY EXISTS	23	100.00%	0.02%	0	0.00%	0.00%
9523	3	0.00%	79.22%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS SV	3	100.00%	0.00%	0	0.00%	0.00%
9526	12	0.01%	79.23%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	12	100.00%	0.01%	0	0.00%	0.00%
9529	2,067	1.51%	80.74%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	2,065	99.90%	1.51%	2	0.10%	0.00%
9543	65	0.05%	80.79%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	64	98.46%	0.05%	1	1.54%	0.00%
9600	12	0.01%	80.80%	TASKMATE ERROR INCORRECT SCREEN FORMAT ON HOST	5	41.67%	0.01%	7	58.33%	0.02%
9602	5,559	4.05%	84.85%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	5,055	90.93%	4.05%	504	9.07%	1.16%
9604	20	0.01%	84.86%	TN ON SUP DOES NOT MATCH ORIGINAL TN	12	60.00%	0.01%	8	40.00%	0.02%
9605	166	0.12%	84.98%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A)	166	100.00%	0.12%	0	0.00%	0.00%
9606	20	0.01%	85.00%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	20	100.00%	0.01%	0	0.00%	0.00%
9613	14	0.01%	85.01%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	14	100.00%	0.01%	0	0.00%	0.00%
9616	40	0.03%	85.04%	YPH INVALID	39	97.50%	0.03%	1	2.50%	0.00%
9623	14	0.01%	85.05%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	13	92.86%	0.01%	1	7.14%	0.00%
9626	473	0.34%	85.39%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	473	100.00%	0.34%	0	0.00%	0.00%
9627	2,569	1.87%	87.27%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	2,568	99.96%	1.87%	1	0.04%	0.00%
9628	320	0.23%	87.50%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	320	100.00%	0.23%	0	0.00%	0.00%
9629	56	0.04%	87.54%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	55	98.21%	0.04%	1	1.79%	0.00%
9639	148	0.11%	87.65%	CATEGORY L USOC MUST APPEAR FOR SAME TN	148	100.00%	0.11%	0	0.00%	0.00%
9641	2,258	1.65%	89.29%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	2,258	100.00%	1.65%	0	0.00%	0.00%
9647	145	0.11%	89.40%	BAN DOES NOT EXIST FOR COMPANY CODE	145	100.00%	0.11%	0	0.00%	0.00%
9654	156	0.11%	89.51%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDUSI	155	99.36%	0.11%	1	0.64%	0.00%
9656	9	0.01%	89.52%	SLTN NOT FOUND ON CRIS ACCOUNT FOR LNA N, LNUM	9	100.00%	0.01%	0	0.00%	0.00%
9661	27	0.02%	89.54%	LINE SHARE AND ADSL REQUIRED BST VOICE SERVICE	17	62.96%	0.02%	10	37.04%	0.02%
9670	23	0.02%	89.56%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	23	100.00%	0.02%	0	0.00%	0.00%
9671	125	0.09%	89.65%	TOUCHTNE USOC REQUIRED - FORMAT SAE 245	125	100.00%	0.09%	0	0.00%	0.00%
9673	18	0.01%	89.66%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	18	100.00%	0.01%	0	0.00%	0.00%
9674	30	0.02%	89.68%	INVALID TN/PN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	30	100.00%	0.02%	0	0.00%	0.00%
9675	29	0.02%	89.70%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	29	100.00%	0.02%	0	0.00%	0.00%
9679	15	0.01%	89.72%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	15	100.00%	0.01%	0	0.00%	0.00%
9680	18	0.01%	89.73%	INVALID REQTYP OR TOS FOR LIFELINE	18	100.00%	0.01%	0	0.00%	0.00%
9681	15	0.01%	89.74%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	15	100.00%	0.01%	0	0.00%	0.00%
9682	12	0.01%	89.75%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	12	100.00%	0.01%	0	0.00%	0.00%

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9685	12,623	9.20%	98.95%	DUE DATE COULD NOT BE CALCULATED	2,993	23.71%	9.20%	9,630	76.29%	22.10%
9686	16	0.01%	98.96%	RESID NOT VALID IN LFACS	15	93.75%	0.01%	1	6.25%	0.00%
9687	3	0.00%	98.97%	ACT=N/LNA=N IS INVALID WHEN THE REQUESTING CLEC ALREADY HAS A LINESHARE ON T	3	100.00%	0.00%	0	0.00%	0.00%
9691	21	0.02%	98.98%	ACT=C, LNA=N IS INVALID ON A SINGLE LINE ACCOUNT	21	100.00%	0.02%	0	0.00%	0.00%
9700	13	0.01%	98.99%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	13	100.00%	0.01%	0	0.00%	0.00%
9715	48	0.03%	99.03%	TOS IS INVALID FOR REQUESTED SERVICE	48	100.00%	0.03%	0	0.00%	0.00%
9772	6	0.00%	99.03%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	4	66.67%	0.00%	2	33.33%	0.00%
9800	23	0.02%	99.05%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	14	60.87%	0.02%	9	39.13%	0.02%
9850	1	0.00%	99.05%	USOC P25 INVALID WITH USOC AQ3 IN KY	1	100.00%	0.00%	0	0.00%	0.00%
9860	1,307	0.95%	100.00%	UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN	1,307	100.00%	0.95%	0	0.00%	0.00%
	137.153	100.00%			93,573		100.00%	43,580		100.00%

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
1001	1	0.01%	0.01%	CCNA MUST BE 3 ALPHAS
1007	20	0.10%	0.11%	DUPLICATE CC, PON, VER
1012	9	0.05%	0.16%	CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON
1015	3519	18.29%	18.44%	PON DUPLICATE ON INITIAL LSR
1017	1	0.01%	18.45%	PON VALID VALUES ARE UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS . , - '
1023	34	0.18%	18.62%	NO ORIGINAL LSR FOUND FOR THIS SUP
1025	11	0.06%	18.68%	VER MUST BE GREATER THAN PREVIOUS VERSION
1027	7	0.04%	18.72%	PREVIOUS LSR AGED OFF - (K) STATUS
1030	1294	6.72%	25.44%	VER MUST BE GREATER THAN PREVIOUS VERSION
1035	3	0.02%	25.46%	VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860
1040	114	0.59%	26.05%	VER MUST BE SPACES OR ZEROES FOR 850
1050	29	0.15%	26.20%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE
1055	11	0.06%	26.26%	AN REQUIRED FOR THIS REQTYP/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED
1060	14	0.07%	26.33%	AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTYP IS B
1065	22	0.11%	26.44%	AN MUST BE 10 OR 13 ALPHANUMERICS
1070	10	0.05%	26.50%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE
1075	11	0.06%	26.55%	ATN REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED
1080	15	0.08%	26.63%	DDD/DDD-CC MUST BE A VALID DATE
1085	6	0.03%	26.66%	DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE
1090	3	0.02%	26.68%	ATN OR AN REQUIRED WHEN EATN IS POPULATED
1100	2	0.01%	26.69%	SERVICE CENTER MUST BE LCSC
1110	191	0.99%	27.68%	INVALID REQTYP - ACCOUNT ACTIVITY TYPE COMBINATION
1125	49	0.25%	27.94%	DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT
1130	1	0.01%	27.94%	DDD MUST BE A VALID DATE
1131	278	1.44%	29.39%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
1135	1	0.01%	29.39%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER
1140	8	0.04%	29.43%	DDDO REQUIRED WHEN ACT IS T AND REQTYP IS A, E, M, OR N
1145	16	0.08%	29.52%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS
1154	8	0.04%	29.56%	LSR/PON IS COMPLETED
1155	3	0.02%	29.57%	DFDT MUST BE POPULATED WITH A SINGLE (HHMM) TIME WHEN CHC IS Y
1157	1	0.01%	29.58%	DFDT PROHIBITED FOR THIS REQTYP/LNA COMBINATION
1166	7	0.04%	29.61%	CHC IS PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
1180	15	0.08%	29.69%	INVALID REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1195	1	0.01%	29.70%	ACTIVITY TYPE VALID ENTRY MUST BE N, C, D, T, R, V, S, B, W, L, Y, P OR Q (STOP EDIT)
1200	114	0.59%	30.29%	SUP REQUIRED WHEN VER IS GREATER THAN 00
1215	65	0.34%	30.63%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
1230	2797	14.53%	45.16%	LSO MUST BE 6 NUMERICS
1235	1	0.01%	45.17%	TOS REQUIRED
1270	2	0.01%	45.18%	SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
1285	10	0.05%	45.23%	ACTL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1290	11	0.06%	45.29%	ACTL MUST BE 11 ALPHANUMERICS
1325	3	0.02%	45.30%	LST MUST BE 11 ALPHANUMERICS
1335	36	0.19%	45.49%	LSO REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1345	5	0.03%	45.52%	TOS REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1360	1	0.01%	45.52%	TOS SECOND CHARACTER MUST BE A, B, C, D, H, J, OR - (HYPHEN) (STOP EDIT)
1390	7	0.04%	45.56%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTYP IS JB
1392	8	0.04%	45.60%	TOS SECOND CHARACTER OF J IS PROHIBITED ON REQTYP OF A,B,C,F OR J (STOP EDIT)
1430	7	0.04%	45.64%	CIC REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1445	1	0.01%	45.64%	INITIATOR TELEPHONE NUMBER REQUIRED
1453	774	4.02%	49.66%	BAN1 REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1455	80	0.42%	50.08%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
1457	47	0.24%	50.32%	BAN1 MUST BE ENTRY OF E IF REQTYPE A-LINE SHARE CO BASED
1490	5	0.03%	50.35%	DRC MUST BE 3 ALPHANUMERICS
1505	1	0.01%	50.35%	INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1510	1	0.01%	50.36%	TEL NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1515	15	0.08%	50.44%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
1520	141	0.73%	51.17%	FAX NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1525	6	0.03%	51.20%	FAX NO-INIT MUST BE 10 NUMERICS
1530	13	0.07%	51.27%	IMPCON REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1540	2	0.01%	51.28%	TEL NO IMPCON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS
1550	19	0.10%	51.38%	TEL NO ALTIMPCON REQUIRED WHEN ALTIMPCON IS POPULATED
1580	1	0.01%	51.38%	FAX NO-DSGCON MUST BE 10 NUMERICS
1605	231	1.20%	52.58%	REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD
1620	3	0.02%	52.60%	BCS REQUIRED WITH REQTYP/ACT TYPE/TOS COMBINATION

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
1630	151	0.78%	53.38%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1635	105	0.55%	53.93%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
1640	296	1.54%	55.47%	NO ORIGINAL LSR FOUND FOR THIS SUP
1645	3168	16.46%	71.93%	LSR/PON AGED OFF
1650	753	3.91%	75.84%	LSR/PON COMPLETED
1655	12	0.06%	75.90%	LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT
1660	80	0.42%	76.32%	SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
1662	18	0.09%	76.41%	SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
1664	80	0.42%	76.83%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
2000	7	0.04%	76.87%	EU-NAME REQUIRED
2015	11	0.06%	76.92%	EU-STATE REQUIRED
2035	2	0.01%	76.93%	LOCNUM=000 NAME EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2040	25	0.13%	77.06%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2055	7	0.04%	77.10%	LOCNUM=000 SASD VALID ENTRY IS E. W. N. S. NE. NW. SE. OR SW AT THIS LOCATION
2060	43	0.22%	77.32%	LOCNUM=000 SASN REQUIRED WITH THIS REQTYP/ACT TYP COMBINATION AT THIS LOCATION
2065	3	0.02%	77.34%	LOCBAN REQUIRED
2080	23	0.12%	77.46%	
2085	36	0.19%	77.64%	
2090	7	0.04%	77.68%	
2095	11	0.06%	77.74%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION
2100	1	0.01%	77.74%	LOCNUM=000 CITY-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2104	4	0.02%	77.76%	LOCNUM=000 STATE-EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2105	1	0.01%	77.77%	LOCNUM=000 STATE-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2109	20	0.10%	77.87%	LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2110	343	1.78%	79.66%	LOCNUM=000 ZIP CODE-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2115	6	0.03%	79.69%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS
2120	588	3.06%	82.74%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTYP/ACT CODE
2125	1	0.01%	82.75%	EAN OR EATN REQUIRED WHEN AN OR ATN IS POPULATED WITH THIS REQTYP/ACT TYPE COMBINATION
2130	24	0.12%	82.87%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION
2145	9	0.05%	82.92%	LOCBAN MUST EQUAL EAN OR EATN
2155	2	0.01%	82.93%	ATN MUST BE 10 NUMERICS
2170	1	0.01%	82.93%	IWCON-TEL NO REQUIRED WHEN IWCON IS POPULATED

Error Type (by error code)	Count	%	Σ %	Error Description
2185	1	0.01%	82.94%	EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERICS
2200	5	0.03%	82.97%	EATN MUST BE 10 NUMERICS
2295	1	0.01%	82.97%	DNUM MUST BE GREATER THAN PREVIOUS DNUM
2350	21	0.11%	83.08%	ERL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
2355	7	0.04%	83.12%	ERL PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
2375	1	0.01%	83.12%	LOCNUM=000 WSOP MUST BE V OR BLANK
3000	2	0.01%	83.13%	LOCNUM=000 LNUM=00001 CABLE ID REQUIRED FOR SERVICE TYPE
3010	16	0.08%	83.22%	REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS
3015	2	0.01%	83.23%	REFNUM=0001-TELNO= LNA REQUIRED
3021	13	0.07%	83.29%	REFNUM=0001-TELNO= LNA MUST BE V OR W WHEN AN, ATN, EAN OR EATN IS POPULATED
3035	23	0.12%	83.41%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS
3045	16	0.08%	83.50%	REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT
3047	41	0.21%	83.71%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
3050	122	0.63%	84.34%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
3080	1	0.01%	84.35%	LOCNUM=000 - LNUM=00002 CHAN/PAIR REQUIRED FOR SERVICE TYPE
3110	74	0.38%	84.73%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
3115	33	0.17%	84.90%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTYP/ACT/LNA COMBINATION
3120	4	0.02%	84.93%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS REQUIRED WITH REQTYP/ACT/LNA COMBINATION
3125	10	0.05%	84.98%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3130	4	0.02%	85.00%	REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE MUST BE CURRENT OR FUTURE DATE
3135	56	0.29%	85.29%	REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED

AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN. NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOCS!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQU!
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!

AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	**Error Description**
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00..
1000	ACCOUNT , SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERROS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27
1000	ERR PLACED IN E-STAT ORDER COMPLETED
1000	CLEARED ERR FOR ORDER # , PON#,

AGGREGATE ORDER TYPES	
ERROR DETAILS - 1000	
Error Type (by error code)	**Error Description**
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY-- RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCOSL AND DFDT
1000	CORRECT ON ODR NUMBER
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCOSL (NOT VALID ON LY--ORDER)

	PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	50.74%	89.09%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING							FLOWTHROUGH		
		Mechanized Interface Used			Manual	Rejects	Validated	Errors						
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Pecent Flow Through
1	2147	405	0	405	203	55	147	90	65	25	57	17.54%	38.78%	46.72%
2	2505	513	0	513	212	60	241	35	18	17	206	47.25%	85.48%	91.96%
3	2896	50	0	50	12	14	24	7	2	5	17	54.84%	70.83%	89.47%
4	4175	1620	0	1620	334	103	1183	220	100	120	963	68.93%	81.40%	90.59%
5	6100	221	0	221	97	50	74	14	3	11	60	37.50%	81.08%	95.24%
6	7058	88	0	88	63	15	10	2	1	1	8	11.11%	80.00%	88.89%
7	7125	2412	0	2412	699	260	1453	265	146	119	1188	58.44%	81.76%	89.06%
8	7170	2595	0	2595	339	168	2088	154	46	108	1934	83.40%	92.62%	97.68%
9	7280	113	0	113	37	41	35	10	3	7	25	38.46%	71.43%	89.29%
10	7344	181	0	181	69	27	85	23	11	12	62	43.66%	72.94%	84.93%
11	7421	135	0	135	122	6	7	3	1	2	4	3.15%	57.14%	80.00%
12	7562	2012	0	2012	254	183	1575	266	65	201	1309	80.41%	83.11%	95.27%
13	7795	684	0	684	301	116	267	111	41	70	156	31.33%	58.43%	79.19%
14	8378	632	0	632	349	59	224	121	60	61	103	20.12%	45.98%	63.19%
15	8660	3	0	3	1	0	2	0	0	0	2	66.67%	100.00%	100.00%
16	8758	83	0	83	49	14	20	13	5	8	7	11.48%	35.00%	58.33%
17	1371	0	95	95	23	11	61	20	12	8	41	53.95%	67.21%	77.36%
18	1392	0	9	9	2	5	2	1	0	1	1	33.33%	50.00%	100.00%
19	2028	0	2	2	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
20	2031	0	3	3	2	1	0	0	0	0	0	0.00%	0.00%	0.00%
21	2664	0	8	8	2	2	4	4	0	4	0	0.00%	0.00%	0.00%
22	2665	0	43	43	19	10	14	4	1	3	10	33.33%	71.43%	90.91%
23	3869	0	7	7	6	0	1	1	0	1	0	0.00%	0.00%	0.00%
24	4085	0	2096	2096	780	174	1142	335	172	163	807	45.88%	70.67%	82.43%
25	4542	0	73	73	24	18	31	9	6	3	22	42.31%	70.97%	78.57%
26	6093	0	2089	2089	1959	129	1	0	0	0	1	0.05%	100.00%	100.00%
27	7050	0	1068	1068	353	140	575	160	104	56	415	47.59%	72.17%	79.96%
28	7149	0	66	66	24	11	31	17	12	5	14	28.00%	45.16%	53.85%
29	7343	0	74	74	51	19	4	4	1	3	0	0.00%	0.00%	0.00%
30	7581	0	521	521	184	69	268	58	36	22	210	48.84%	78.36%	85.37%
31	7987	0	261	261	33	20	208	46	41	5	162	68.64%	77.88%	79.80%
32	8378	0	5	5	1	2	2	1	1	0	1	33.33%	50.00%	50.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING							FLOWTHROUGH		
		Mechanized Interface Used			Manual	Rejects	Validated	Errors						
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Pecent Flow Through
33	8717	0	1	1	0	1	0	0	0	0	0	0.00%	0.00%	0.00%
34	8735	0	1	1	0	1	0	0	0	0	0	0.00%	0.00%	0.00%
EDI Subtotal		11747	0	11747	3141	1171	7435	1334	567	767	6101	62.20%	82.06%	91.50%
TAG Subtotal			6422	6422	3465	613	2344	660	386	274	1684	30.42%	71.84%	81.35%
TOTAL INTERFACES				18169	6606	1784	9779	1994	953	1041	7785	50.74%	79.61%	89.09%

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS
(FATAL REJECTS BY CLEC)
REPORT PERIOD: 10/01/2001 - 10/31/2001

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
1	8378	236
2	2147	36
3	7421	9
4	7795	190
5	2896	12
6	7987	12
7	7280	72
8	4085	47
9	7058	25
10	7343	3
11	7149	2
12	4542	13
13	7581	74
14	6093	283
15	7170	62
16	7562	93
17	1371	9
18	7050	171
19	4175	256
20	8660	1
21	2664	2
22	2665	7
23	1392	0
24	2028	0
25	2031	1
26	2664	2
27	3869	0
28	8717	2

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS
(FATAL REJECTS BY CLEC)
REPORT PERIOD: 10/01/2001 - 10/31/2001

AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
29	8735	0
30	7125	94
31	2505	83
32	6100	37
33	7344	41
34	8758	27
Total		1902

Trunk Group Performance - Aggregate

Florida			Average blocking percentage by hour																					
			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Nov-00	NF	BellSouth	0.0000	0 0048	0.0000	0 0000	0.0004	0.0001	0 0188	0.0076	0.0044	0.0036	0.0136	0.0043	0 0202	0.0347	0 0095	0.0026	0.0093	0.0068	0.0022	0.0487	0.0534	0.0008	0.0006	0.0003
		CLEC	0.0002	0 0015	0 0000	0 0020	0.0158	0.0016	0.0101	0.0169	0.0153	0.0195	0 0295	0.0388	0 0275	0 0194	0.0195	0.0235	0.0572	0.0388	0.0743	0.3211	0.3956	0.3121	0 1101	0.0175
		Difference	-0.0002	0.0033	0 0000	-0.0020	-0.0154	-0.0015	0.0088	-0.0093	-0.0109	-0.0159	-0.0159	-0.0345	-0.0072	0.0153	-0.0100	-0.0209	-0.0478	-0.0320	-0.0721	-0.2724	-0.3422	-0.3113	-0.1095	-0.0172
	SF	BellSouth	0 0001	0.0003	0.0000	0.0001	0.0000	0.0005	0.0024	0.0769	0.0067	0.0198	0.0429	0.0166	0.0103	0.0269	0.0741	0.0531	0.0620	0.0328	0.0173	0.2858	0.0830	0.0093	0.0067	0.1080
		CLEC	0.0043	0.0007	0 0141	0.0030	0.0506	0 0009	0.0168	0.2590	0.0570	0.0561	0.1436	0.0904	0.1293	0 2250	0.1318	0.1112	0.1385	0.2163	0.1705	0.3610	0.2158	0.2098	0.1247	0.1014
		Difference	-0.0042	-0.0005	-0.0141	-0.0029	-0.0506	-0.0004	-0.0144	-0.1821	-0.0503	-0.0363	-0.1008	-0.0739	-0.1190	-0.1982	-0.0578	-0.0581	-0.0765	-0.1835	-0.1533	-0.0764	-0.1328	-0.2005	-0.1159	0.0067
Dec-00	NF	BellSouth	0.0000	0 0002	0.0002	0.0000	0 0000	0.0001	0.0167	0.0186	0.0108	0.0071	0 0053	0.0143	0.0133	0.0157	0.0124	0.0094	0.0130	0 0096	0.0019	0.0605	0.0592	0.0074	0.0000	0.0000
		CLEC	0.0009	0.0002	0 0014	0.0010	0.0192	0.0060	0.0005	0.0263	0.0750	0.0487	0 0487	0 0470	0 0049	0.0034	0.0086	0.0141	0.0170	0.0102	0.0179	0.0997	0.1077	0 0870	0.0274	0.0085
		Difference	-0.0009	0.0001	-0.0013	-0.0010	-0.0192	-0.0058	0.0163	-0.0078	-0.0643	-0.0417	-0 0434	-0.0327	0.0084	0.0123	0.0038	-0.0047	-0.0040	-0.0006	-0.0160	-0.0393	-0.0485	-0.0796	-0.0274	-0.0085
	SF	BellSouth	0.0025	0.0026	0.0004	0 0006	0.0000	0.0010	0.0281	0.1194	0.0723	0.1712	0.1688	0.1635	0.1162	0.0818	0.0875	0.0712	0.0682	0.0945	0.0688	0.0629	0.0792	0.0423	0.0019	0.0058
		CLEC	0.0004	0.0000	0.0008	0.0006	0.0052	0.0247	0.1208	0.2535	0.1887	0.1567	0.0928	0.0999	0.1097	0.0660	0.0641	0.0893	0.1284	0.2646	0.1315	0.0940	0.0877	0.1025	0.0156	0.0049
		Difference	0.0021	0.0025	-0 0004	0.0000	-0.0052	-0 0236	-0.0927	-0.1341	-0.1164	0.0146	0.0758	0.0636	0.0065	-0.0042	0.0034	-0.0180	-0.0602	-0.1701	-0.0627	-0.0311	-0.0085	-0.0602	-0.0137	0.0009
Jan-01	NF	BellSouth	0.0000	0.0000	0.0005	0 0000	0.0000	0.0000	0.0027	0.0056	0.0012	0.0007	0.0039	0.0037	0.0037	0 0013	0.0012	0.0104	0.0379	0.0110	0.0061	0.1843	0.3420	0.0163	0 0000	0.0000
		CLEC	0 0027	0.0001	0.0004	0.0001	0 0000	0.0009	0.0002	0.0006	0.0025	0.0178	0.0153	0.0084	0.0042	0.0066	0.0132	0.0315	0.0687	0.0247	0.0566	0.4227	0.6889	0.2345	0.0272	0.0015
		Difference	-0.0027	-0.0001	0.0001	-0.0001	0 0000	-0.0009	0.0024	0.0050	-0.0012	-0.0171	-0.0114	-0.0048	-0.0005	-0.0053	-0.0120	-0.0211	-0.0308	-0.0137	-0.0505	-0.2383	-0.3469	-0.2182	-0.0272	-0.0015
	SF	BellSouth	0.0030	0.0000	0.0001	0.0000	0.0000	0.0001	0.0053	0.0129	0.0380	0.0056	0.0193	0.0148	0.0085	0.0253	0.0241	0.0688	0.0727	0.0388	0.0102	0.0301	0.0499	0.0084	0.0039	0.0013
		CLEC	0.0286	0.0010	0.0045	0.0000	0.0261	0.0954	0 0272	0.1394	0.0829	0.0397	0.1624	0.2276	0.0997	0.0409	0.0643	0.1242	0.2107	0.3766	0.1524	0.2638	0.4444	0.3759	0.0241	0.0259
		Difference	-0.0255	-0.0010	-0.0045	0.0000	-0.0261	-0.0954	-0.0219	-0.1266	-0.0449	-0.0341	-0.1431	-0.2130	-0.0913	-0.0156	-0.0402	-0.0554	-0.1380	-0.3378	-0.1422	-0.2337	-0.3945	-0.3695	-0.0202	-0.0246
Feb-01	NF	BellSouth	0.0000	0.0001	0 0000	0.0000	0.0000	0 0000	0 0000	0.0040	0.0003	0.0002	0.0062	0.0130	0.0073	0.0206	0.0154	0.0095	0.0131	0.0078	0.0089	0.0714	0.2478	0.0310	0.0000	0.0010
		CLEC	0 0003	0.0002	0.0002	0 0002	0.0779	0.0292	0.0000	0.0003	0.0259	0.0946	0.1271	0.1021	0.0528	0.0373	0.0836	0.0983	0.0864	0.0218	0.0664	0.4999	0.9690	0.4856	0.0288	0.0018
		Difference	-0.0003	-0.0001	-0 0002	-0.0002	-0.0779	-0.0292	0 0000	0.0038	-0.0256	-0.0945	-0.1209	-0.0891	-0.0454	-0.0167	-0.0681	-0.0888	-0.0733	-0.0141	-0.0576	-0.4285	-0.7213	-0.4546	-0.0288	-0.0008
	SF	BellSouth	0.0001	0.0000	0.0000	0.0000	0.0000	0.0006	0.0089	0.0102	0.0161	0.0214	0.0167	0.0230	0.0131	0.0273	0.0216	0.0378	0.0575	0 0595	0.0034	0.0342	0.0330	0.0250	0.0002	0.0009
		CLEC	0.0006	0.0062	0.0169	0.0032	0.0217	0.0007	0.0195	0.1158	0.1720	0.0820	0.3548	0.4414	0.0604	0.0497	0.1393	0.3584	0.3487	0.4954	0.1330	0.1577	0.3080	0.3467	0.0211	0.0017
		Difference	-0.0005	-0.0062	-0.0169	-0.0032	-0 0217	-0.0001	-0.0106	-0.1055	-0.1559	-0.0606	-0.3381	-0.4184	-0.0473	-0.0224	-0.1177	-0.3188	-0.2911	-0.4359	-0.1296	-0.1236	-0.2750	-0.3217	-0.0210	-0.0008
Mar-01	FL	BellSouth	0.0001	0.0000	0.0004	0 0000	0.0000	0.0001	0.0027	0.0582	0.0131	0 0193	0.0211	0.0294	0.0060	0 0097	0.0122	0 0227	0.0332	0.0260	0.0143	0.0461	0.0735	0.0068	0.0001	0.0047
		CLEC	0.4914	0.0066	0.0053	0.0072	0.0008	0 0070	0.0170	0.1675	0.0418	0.0329	0.0960	0.1293	0.0504	0.0292	0.0502	0.1278	0.2120	0.2847	0.1275	0.1480	0.2645	0.1083	0.0055	0.0256
		Difference	-0.4913	-0.0066	-0.0049	-0.0072	-0.0008	-0.0069	-0.0144	-0.1093	-0.0287	-0.0137	-0.0769	-0.0999	-0.0444	-0.0195	-0.0380	-0.1049	-0.1788	-0.2587	-0.1131	-0.1019	-0.1910	-0.1015	-0.0054	-0.0209
Apr-01	FL	BellSouth	0 0008	0.0001	0.0000	0.0053	0.0000	0.0003	0.0011	0.0082	0.0234	0.0025	0 0326	0.0352	0 0134	0.0286	0.0297	0.0487	0.0449	0.0114	0.0008	0.0034	0.0104	0.0100	0 0002	0.0004
		CLEC	0 0010	0.0026	0.0007	0.0293	0.0002	0.0011	0.0150	0.0501	0.0764	0.0290	0 0283	0.0420	0.0298	0.0284	0.0494	0.0977	0.2310	0.3232	0.0929	0.0422	0.0870	0.1428	0.0381	0.0047
		Difference	-0.0003	-0.0027	-0.0007	-0.0240	-0.0002	-0.0007	-0.0139	-0.0419	-0.0529	-0.0265	0.0043	-0.0068	-0.0163	0.0002	-0.0197	-0.0490	-0.1861	-0.3118	-0.0921	-0.0388	-0.0767	-0.1329	-0.0379	-0.0043
May-01	FL	BellSouth	0 0001	0 0000	0.0094	0 0000	0.0000	0 0040	0.0029	0 1190	0.0675	0.0055	0 0151	0.0720	0 0076	0.1039	0 0984	0 0566	0.0560	0.0174	0.0047	0.0039	0.0060	0.0023	0.0003	0.0002
		CLEC	0.0031	0 0428	0.0027	0 0109	0.0218	0.0075	0.0183	0.1856	0.1221	0 0255	0.0315	0.0603	0.0154	0.0335	0.0518	0.1592	0.2027	0.3416	0.0852	0.0391	0.0845	0 1109	0.0386	0.0024
		Difference	-0.0030	-0.0428	0.0068	-0.0109	-0.0218	-0 0035	-0.0153	-0.0666	-0.0546	-0.0200	-0.0163	0.0116	-0.0078	0.0705	0.0466	-0.1026	-0.1467	-0.3241	-0.0805	-0.0352	-0.0785	-0.1086	-0.0363	-0 0021
Jun-01	FL	BellSouth	0.0002	0 0000	0.0000	0.0000	0.0001	0.0004	0 0021	0.0506	0.0686	0 0047	0 0128	0.0172	0.0109	0.0104	0.0071	0.0033	0.0057	0.0117	0.0016	0.0025	0.0132	0.0334	0.0145	0 0005
		CLEC	0.1139	0.0374	0.0890	0.0669	0.0777	0.0678	0.0278	0.0296	0.0405	0.0946	0.0848	0.0846	0.0413	0 0292	0.0667	0.0916	0.0699	0.0725	0.0627	0.1410	0.3694	0.3193	0.1157	0.0525
		Difference	-0.1137	-0.0374	-0.0890	-0.0669	-0.0777	-0.0674	-0.0257	0.0210	0.0281	-0.0899	-0.0720	-0.0674	-0.0303	-0.0188	-0.0596	-0.0883	-0.0643	-0.0608	-0.0611	-0.1385	-0.3582	-0.2859	-0.1012	-0.0521
Jul-01	FL	BellSouth	0 0000	0 0000	0.0000	0.0000	0 0001	0.0000	0.0014	0.0377	0.0173	0 0152	0.0045	0.0222	0 0038	0.0213	0.0088	0.0077	0.0051	0.0119	0.0040	0 0022	0.0025	0 0041	0.0086	0.0026
		CLEC	0 0119	0.0049	0.0001	0.0001	0.0038	0.0008	0.0005	0.0009	0.0100	0.0166	0.0534	0.0541	0.0188	0.0526	0.0426	0.0341	0 0258	0.0165	0.0155	0.0174	0.0217	0.0203	0.0140	0.0146
		Difference	-0.0119	-0.0049	-0.0001	-0.0001	-0.0037	-0.0008	0.0009	0.0368	0.0073	-0.0013	-0.0488	-0.0318	-0.0150	-0.0313	-0.0340	-0.0264	-0.0206	-0.0046	-0.0115	-0.0152	-0.0193	-0.0163	-0.0054	-0.0119
Aug-01	FL	BellSouth	0 0001	0 0000	0.0000	0.0000	0 0000	0 0000	0 0013	0.0865	0 0373	0.0024	0 0048	0.0072	0.0176	0 0090	0.0137	0 0109	0.0275	0.0144	0.0052	0 0053	0 0085	0.0044	0 0004	0 0011
		CLEC	0.0070	0 0000	0 0000	0.0001	0.1356	0 0001	0.0001	0.0009	0.0105	0.0044	0.0233	0.0210	0.0038	0.0100	0.0337	0.0307	0.0327	0.0039	0.0083	0.0222	0.0240	0.0239	0.0056	0.0003
		Difference	-0.0070	0.0000	0.0000	-0.0001	-0.1356	-0.0001	0.0013	0.0856	0.0268	-0.0020	-0.0184	-0.0139	0.0138	-0.0010	-0.0200	-0.0198	-0.0052	0.0106	-0.0031	-0.0169	-0.0155	-0.0195	-0.0053	0.0007
Sep-01	FL	BellSouth	0.0000	0 0002	0 0000	0 0001	0 0006	0 0001	0 0000	0 0001	0 0000	0 0017	0.0032	0.0007	0 0000	0.0001	0.0002	0.0004	0.0004	0.0000	0.0000	0 0007	0 0053	0.0016	0 0002	0 0000
		CLEC	0.0206	0 0305	0 0482	0.1486	0.0902	0.0680	0 0524	0.0267	0.0114	0.0251	0.0218	0.0126	0.0104	0.0095	0.0136	0.1117	0.0158	0.0281	0.0111	0.0198	0.0418	0.0419	0 0221	0.0173
		Difference	-0.0206	-0.0303	-0.0482	-0.1485	-0.0897	-0.0678	-0.0524	-0.0266	-0.0114	-0 0234	-0.0186	-0.0119	-0.0104	-0.0094	-0.0134	-0.1113	-0.0154	-0.0281	-0.0111	-0.0191	-0.0366	-0.0403	-0.0219	-0.0173
Oct-01	FL	BellSouth	0 0001	0 0000	0.0000	0 0000	0 0000	0 0000	0 0000	0.0000	0 0000	0 0011	0.0000	0.0022	0.0005	0.0012	0 0021	0 0375	0.0175	0.0001	0.0001	0 0039	0.0045	0 0002	0 0000	0 0000
		CLEC	0 0002	0 0052	0.0004	0 0268	0.2831	0 0613	0 0070	0.0023	0.0361	0.0849	0 0080	0.0547	0.0099	0.0123	0 0307	0 1002	0.1160	0.0961	0.1450	0 2570	0 3677	0.2276	0.0506	0.0009
		Difference	-0.0001	-0 0052	-0.0004	-0.0268	-0 2831	-0.0613	-0 0070	-0 0023	-0.0361	-0.0838	-0.0079	-0.0525	-0 0094	-0.0111	-0.0286	-0.0627	-0.0986	-0.0960	-0.1449	-0.2531	-0.3633	-0.2274	-0.0506	-0.0009