

OMT/Local Wholesale Services
Program Budget - 1997
Ordering Center Nonlabor Expense

04-May-97

ordering.wk4

.990649B-TP

NOMC Site C

Recurring Nonlabor	174,095
Rent Expense	400,000
ACD Maintenance Contract	100,290
INS Circuit Charges	715,200
Facility Preparation	681,000
Furniture & Fixtures	1,516,000
Support Assets / LAN / SIGS	472,600
ACD / IVRU	37,500
Scheduling System	25,000
Recruiting	320,000
Relocations	275,000
Misc Implementation Materials	15,000
Total Nonlabor - Site C	\$4,731,685

Total Nonlabor Expense	\$8,604,067

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OMT/Local Wholesale Services Program Budget - 1997 Ordering Center Capital Requirements

03-May-97 ordering.wk4

Durham Site	
LAN Upgrade / Fax Server	258,700
PCs for Additional Staff	502,000
ACD / IVRU	878,400
Scheduling System	250,000
Facilities Expansion	215,000
Furniture & Fixtures	112,000
Total Capital - Durham	\$2,216,100
Fort Wayne Site	
PCs for Staff	1,373,000
LAN / SIGS Implementation	1,017,100
ACD / IVRU	1,059,766
Scheduling System	250,000
Facilities	0
Furniture & Fixtures	0
Total Capital - Ft. Wayne	\$3,699,866
Site C	
PCs for Staff	1,373,000
LAN / SIGS Implementation	1,212,900
ACD / IVRU	1,059,766
Scheduling System	250,000
Facilities	3,600,000
Furniture & Fixtures	517,500
Total Capital - Site C	\$8,013,166

Total Capital Requirement

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\$13,929,132



GTE Florida Wholesale NRC Study OMT/Local Wholesale Services Program Budget - 1997

NONG GU. G		Business Case Cost (not at capacity)	Cost to Bring Site C to Capacity B	Site C Cost at Capacity	
NOMC Site C	Notes	A	D	C = A + B	
Ordering Center Nonlabor Expense		154.005	676.000	500.000	
Recurring Nonlabor	Note 1	174,095	576,903	750,998	
Rent Expense (6 months)	Note 2	400,000	400,000	800,000	
ACD Maintenance Contract		100,290		100,290	
INS Circuit Charges		715,200		715,200	
Facility Preparation		681,000		681,000	
Furniture & Fixtures		1,516,000		1,516,000	
Support Assets / LAN / SIGS		472,600		472,600	
ACD/IVRU		37,500		37,500	
Scheduling System		25,000		25,000	
Recruiting		320,000		320,000	
Relocations		275,000		275,000	
Mise Implementation Materials		15,000		15,000	
Total Nonlabor - Site C		\$4,731,685	_	\$5,708,588	
Ordering Center Capital Requireme	ents				
PCs for Staff	Note 3	1,373,000	455,000	1,828,000	
LAN / SIGS Implementation		1,212,900		1,212,900	
ACD/IVRU		1,059,766		1,059,766	
Scheduling System		250,000		250,000	
Facilities		3,600,000		3,600,000	
Furniture & Fixtures		517,500		517,500	
Total Capital - Site C		\$8,013,166		\$8,468,166	

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Note: These costs are for site C from the OMT business case prepared by the GTE BPSS business analyst. These numbers do not reflect site C at capacity. The additional capital and the additional expense in column B to bring site C to capacity was provided by the GTE BPSS business analyst, except for the recurring nonlabor expense. Recurring nonlabor expense is summarized on workpaper Capacity Cost 3.

- Note 1: Column A does not reflect Site C at capacity. See Capacity Cost 5 for recurring nonlabor at capacity.
- Note 2: Column A does not reflect Site C at capacity as it represents rent for only 6 months. The annual rental cost is \$800,000 per the GTE BPSS business analyst.
- Note 3: Column A does not reflect Site C at capacity. Additional PCs are needed at capacity. The additional PC cost is \$455,000 per the GTE BPSS business analys

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Capacity Cost 1



GTE
Florida Wholesale NRC Study
Site C Dedicated Support & Admininstration

						•						1997	1997		
				Salary		Annual	MICS/		Annual	Annual	Months	Incurred	Distributed	1997	1997
BC	Section	Position	M/H	Level	Location	Salary	EIP	IPT	Incurred	Distributed	Filled	Labor	Labor	Nonlabor	Capital
V15B	Methods & Proc	Sr Admin	M	6	Site C	52,200	5,220	14,298	52,200	71,718	12	52,200	71,718	6,525	5,000
V15B	Methods & Proc	Sr Admin	M	6	Site C	52,200	5,220	14,298	52,200	71,718	12	52,200	71,718	6,525	5,000
V15B	Methods & Proc	Sr Admin (2nd Shift)	M	6	Site C	52,200	5,220	14,298	52,200	71,718	12	52,200	71,718	6,525	5,000
V15A	Quality (On Site)	Section Supervisor	M	8	Site C	65,100	6,510	17,831	65,100	89,441	12	65,100	89,441	8,138	5,000
V15A	Quality (On Site)	Clerical Assistant	H	1B	Site C	27,000	2,700	7,395	27,000	37,095	12	27,000	37,095	2,025	5,000
V15A	Quality (Qual Mgt)	Sr Admin Quality Mgmt	M	6	Site C	52,200	5,220	14,298	52,200	71,718	12	52,200	71,718	6,525	5,000
	Quality (Qual Mgt)		M	4	Site C	42,500	4,250	11,641	42,500	58,391	12	42,500	58,391	5,313	5,000
	Quality (Qual Mgt)		M	1A	Site C	30,500	3,050	8,354	30,500	41,904	12	30,500	41,904	3,813	5,000
V15A	Quality (Qual Mgt)	Quality Asst	M	1A	Site C	30,500	3,050	8,354	30,500	41,904	12	30,500	41,904	3,813	5,000
	Quality (Qual Mgt)		H	1B	Site C	27,000	2,700	7,395	27,000	37,095	12	27,000	37,095	2,025	5,000
		Supv Resource Mgmt	M	5	Site C	46,900	4,690	12,846	46,900	64,436	12	46,900	64,436	5,863	5,000
		Quality Asst	M	1A	Site C	30,500	3,050	8,354	30,500	41,904	12	30,500	41,904	3,813	5,000
	• • •	Clerical Assistant	H	1B	Site C	27,000	2,700	7,395	27,000	37,095	12	27,000	37,095	2,025	5,000
	• • •	Clerical Assistant	H	1B	Site C	27,000	2,700	7,395	27,000	37,095	12	27,000	37,095	2,025	5,000
	Systems Support	Sr Adm Site Support	M	6	Site C	52,200	5,220	14,298	52,200	71,718	12	52,200	71,718	6,525	5,000
	Systems Support	Sr Adm Site Support	M	6	Site C	52,200	5,220	14,298	52,200	71,718	12	52,200	71,718	6,525	5,000
	Systems Support	Sr Adm Site Supt (2nd)	M	6	Site C	52,200	5,220	14,298	52,200	71,718	12	52,200	71,718	6,525	5,000
	ersonnel		17										988,384	84,525	85,000

Note: Nonlabor percent is 12.5% of incurred labor costs for management and 7.5% for hourly.

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