

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

DOCKET NO. 000121-TP
ORDER NO. PSC-02-0187A-FOF-TP
ISSUED: March 13, 2002

AMENDATORY ORDER

BY THE COMMISSION:

On February 12, 2002, we issued Order No. PSC-02-0187-FOF-TP, approving the Performance Assessment Plan submitted by BellSouth Telecommunications, Inc. (BellSouth). By letter dated February 22, 2002, BellSouth submitted revisions to Appendix A and Appendix B of the Performance Assessment Plan that was attached to Order No. PSC-02-0187-FOF-TP. BellSouth states that portions of Appendix A and Appendix B contained inaccuracies and should be corrected. We have reviewed the revisions and find that the revisions are in compliance with the requirements of Order No. PSC-01-1819-FOF-TP, issued September 10, 2001.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the revisions to Appendix A and Appendix B submitted on February 22, 2002, incorporated herein by reference, are hereby approved. It is further

ORDERED that revised Appendix A and Appendix B shall replace Appendix A and Appendix B attached to Order No. PSC-02-0187-FOF-TP, issued February 12, 2002. It is further

ORDERED that Order No. PSC-02-0187-FOF-TP is affirmed in all other respects.

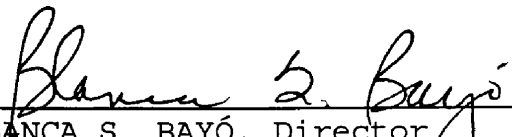
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FPSC-COMMISSION CLERK

ORDER NO. PSC-02-0187A-FOF-TP
DOCKET NO. 000121-TP
PAGE 2

By ORDER of the Florida Public Service Commission this 13th
day of March, 2002.



BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

(S E A L)

JKF

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by

ORDER NO. PSC-02-0187A-FOF-TP
DOCKET NO. 000121-TP
PAGE 3

the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director, Division of the Commission Clerk and Administrative Services and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.