State of Florida



Hublic Serbice Commission

CAPITAL CIRCLE OFFICE CENTER ● 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

SEPTEMBER 19, 2002

TO:

THE COMMISSION DIRECTOR, DIVISION OF

ADMINISTRATIVE SERVICES (BAYÓ)

FROM:

OFFICE OF THE GENERAL COUNSEL (CIBULA)

DIVISION OF COMPETITIVE MARKETS & ENFORCEMENT (KENNEDY, C.

LEWIS) CK/

DIVISION OF ECONOMIC REGULATION (HEWITT)

RE:

DOCKET NO. 020644-TP - PROPOSED AMENDMENT OF RULES 25-4.036, F.A.C., DESIGN AND CONSTRUCTION OF PLANT; 25-24.515, F.A.C., PAY TELEPHONE SERVICE; AND 25-24.585,

RULES INCORPORATED.

AGENDA: 10/01/02 - REGULAR AGENDA - RULE PROPOSAL - INTERESTED

PERSONS MAY PARTICIPATE

RULE STATUS: PROPOSAL MAY BE DEFERRED

SPECIAL INSTRUCTIONS: NONE

FILE NAME AND LOCATION: S:\PSC\GCL\WP\020644.RCM

CASE BACKGROUND

- February 13, 1998 The American National Standards Institute, Inc. amended American National Standard ICC/ANSI A117.1-1998, Accessible and Usable Buildings and Facilities.
- June 14, 2001 The American National Standards Institute, Inc. approved the 2002 Edition, C2-2002, of the National Electrical Safety Code.
- August 2, 2001 The National Fire Protection Association's 2002 Edition of the National Electrical Code, NFPA 70, went into effect.

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FPSC-COMMISSION OF FOR

February 26, 2002 - Staff initiated rulemaking to propose the amendment of Rule 25-4.036, Florida Administrative Code, Design and Construction of Plant, to incorporate the most recent edition of the National Electrical Code and the National Electrical Safety Code; propose the amendment of Rule 25-24.515, Florida Administrative Code, Pay Telephone Service, to incorporate the most recent edition of the American National Standards Institute's Accessible and Usable Buildings and Facilities Standards and incorporate the Electrical Code and the National Electrical Safety Code; and of Rule 25-24.585, the amendment Administrative Code, Rules Incorporated, to incorporate the National Electrical Code and the National Electrical Safety Code

- May 3, 2002 Notices of Proposed Rule Developments were published in Volume 28, Number 18, of the Florida Administrative Weekly. The Notices provided that requests for a workshop must be submitted in writing within 14 days of the date of the Notices.
- May 4 17, 2002 Staff received several inquiries from representatives of the telecommunications industry regarding the Notices of Proposed Rule Developments published in the Florida Administrative Weekly. The Commission did not receive a request for a workshop as a result of the Notices of Proposed Rule Developments published in the Florida Administrative Weekly.
- July 7, 2002 Staff opened this docket for the Commission to propose the aforementioned rule amendments.

The Commission is vested with jurisdiction over these matters pursuant to Sections 120.54, 364.01, 364.03, 364.337, 364.3375, and 364.339, Florida Statutes.

DISCUSSION OF ISSUES

ISSUE 1: Should the Commission propose the amendment of Rule 25-4.036, Florida Administrative Code, Design and Construction of Plant, to incorporate the most recent edition of the National Electrical Code and the National Electrical Safety Code; propose the amendment of Rule 25-24.515, Florida Administrative Code, Pay Telephone Service, to incorporate the most recent edition of the American National Standards Institute's Accessible and Usable Buildings and Facilities Standards and incorporate the National Electrical Code and the National Electrical Safety Code; and propose the amendment of Rule 25-24.585, Florida Administrative Code, Rules Incorporated, to incorporate the National Electrical Code and the National Electrical Safety Code?

RECOMMENDATION: Yes. The Commission should propose the amendment of Rules 25-4.036, 25-24.515, and 25-24.585, Florida Administrative Code. (CIBULA, KENNEDY, C. LEWIS, HEWITT)

STAFF ANALYSIS: Pursuant to Sections 364.01, 364.03, 364.337, 364.3375, and 364.339, Florida Statutes, the Commission has the authority to require that telecommunications companies' plants and facilities are designed and constructed in accordance with certain national standards. The following paragraphs separately address the proposed amendments of Rules 25-4.036, 25-24.515, and 25-24.585, Florida Administrative Code.

RULE 25-4.036 - DESIGN AND CONSTRUCTION OF PLANT (ATTACHMENT A)

Currently, Rule 25-4.036, Florida Administrative Code, (Attachment A, page 8) requires that the plant and facilities of a utility must be designed, constructed, installed, maintained, and operated in accordance with the provisions of the 1993 editions of the National Electrical Safety Code and the National Electrical Code.

The purposes of the proposed amendment of Rule 25-4.036, Florida Administrative Code, are: (1) to incorporate the 2002 editions of the National Electrical Safety Code and the National Electrical Code; and (2) to eliminate the current language regarding Rule 350G of the safety code. The 2002 Edition of the National Electrical Safety Code incorporates requirements for cable installed on or after January 1, 1996, thus language regarding Rule

350G of the safety code is no longer needed in Rule 25-4.036, Florida Administrative Code.

The proposed amendment will benefit utilities, and ultimately the public, by insuring that the utilities' systems are designed, constructed, installed, maintained, and operated in accordance with standards that minimize the chances of harm to persons and damage to properties.

RULE 25-24.515 - PAY TELEPHONE SERVICE - (ATTACHMENT B)

Staff recommends several changes to Rule 25-24.515, Florida Administrative Code. The primary reason for the proposed amendment is to incorporate the latest editions of the American National Standard ICC/ANSI A117.1-1998, Accessible and Usable Buildings and Facilities, and to add the requirement for pay telephone providers to comply with the 2002 Edition, C2-2002, of the National Electrical Safety Code, and the 2002 Edition of the National Electrical Code, NFPA 70. The other proposed changes are administrative in nature. The proposed changes are discussed in the following paragraphs.

On page 10, Attachment B, Rule 25-24.515(9)(c) has been deleted because the six month period for pay telephone providers to place a certificate number on the pay telephone station sign, card, or plate has passed. Thus, the six month compliance period provided in Rule 25-24.515(9)(c) is no longer in effect.

In Rule 25-24.515(13)(b), Florida Administrative Code, (page 12, Attachment B) the necessity to define when incoming call waivers expire for those waivers approved by the Commission prior to February 1, 1999, is no longer needed. All of the incoming call waivers approved by the Commission prior to February 1, 1999, expired on February 1, 2001. Thus, there is no further need for Rule 25-24.515(13)(b), Florida Administrative Code, to address call waivers approved by the Commission prior to February 1, 1999.

Rule 25-24.515(16)(a), Florida Administrative Code, (page 13, Attachment B) defines the requirements for pay telephone directories. Pay telephone providers were given until June 30, 1999, or six months after the effective date of the rule (August 30, 1999) to comply with the directory requirements. Because the compliance deadline date has passed, there is no longer a requirement to maintain the instructional text in the rule.

Rule 25-24.515(18), Florida Administrative Code, currently requires that pay telephone service providers follow the standards set forth in the 1992 Edition of the American National Standards Institute's Accessible and Usable Buildings and Facilities when designing, constructing, installing, maintaining, and operating their pay telephone facilities. The proposed changes to Rule 25-24.515(18), Florida Administrative Code, (pages 14 and 15, Attachment B) incorporate the requirements of the latest edition of the American National Standard ICC/ANSI A117.1-1998, Accessible and Usable Buildings and Facilities. When the American National Standards Institute, Inc. amended American National ICC/ANSI A117.1-1998, Accessible and Usable Buildings Facilities, it reorganized the document resulting in a renumbering of paragraphs. As a result, staff has changed the references in Rule 25-24.515(18), Florida Administrative Code, to match the new paragraph numbering scheme. Staff did not find any appreciable changes to the standards reflected in the revised document. also proposes deleting the requirements of Rule 25-24.515(18)(d) because no reference regarding existing buildings could be found in the American National Standard ICC/ANSI A117.1-1998, Accessible and Usable Buildings and Facilities. Further, staff proposes deletion of Rule 25-24.515(18)(f) because the time period of six months from the effective date of the rule (August 1, 1999) has passed, thus, the instructional text is no longer required.

On page 18, Attachment B, staff proposes adding Rule 25-24.515(23), Florida Administrative Code, which would require pay telephone services providers to design, construct, maintain, and operate their facilities in accordance with the provisions of the 2002 Edition, C2-2002, of the National Electrical Safety Code, and the 2002 Edition of the National Electrical Code, NFPA 70. It is staff's belief that most, if not all, existing pay telephone stations currently meet the requirements imposed by these documents. Staff routinely checks pay telephone stations for such things as frayed or exposed electrical wiring and reports any deficiencies to the pay telephone owner. Staff believes it is important to codify these requirements as an integral part of the Commission's pay telephone service standards. Staff did not receive any calls from pay telephone providers expressing concern about this proposed amendment. Further, staff believes that in most municipalities, the permitting process requires the pay telephone provider or selected electrical contractor, to meet the requirements of the National Electrical Code and the National Electrical Safety Code when installing a pay telephone station.

RULE 25-24.585 - RULES INCORPORATED - ATTACHMENT C

On page 19, Attachment C, in Rule 25-24.585(1), Florida Administrative Code, staff proposes incorporating all of the requirements of Rule 25-4.036, Florida Administrative Code, Design and Construction of Plant. This amendment will affect shared tenant service companies, however, staff believes that the impact will be minimal. As with pay telephone providers, staff believes that most, if not all, shared tenant providers may be currently required to meet the requirements of the National Electrical Code and the National Electrical Safety Code as part of a permitting action or when utilizing the services of a licensed electrical contractor. Staff did not receive any calls from shared tenant service companies expressing concern about this proposed amendment.

STATEMENT OF ESTIMATED REGULATORY COSTS - ATTACHMENT D

The Florida Administrative Procedures Act encourages an agency to prepare a Statement of Estimated Regulatory Costs (SERC). A SERC was not prepared for this rule. However, there should be no additional costs, other than the costs to promulgate this rule amendment, and no significant negative impacts on utilities, small businesses, small cities, or small counties because most providers are already required by Commission rule or may be required by municipality permitting processes to adhere to current national electrical, electrical safety, and accessibility standards.

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ISSUE 2: If no request for hearing or comments are filed, should the proposed rules be filed for adoption with the Secretary of State and the docket closed?

RECOMMENDATION: Yes. The docket should be closed if no requests
for hearing or comments are filed. (CIBULA)

STAFF ANALYSIS: If no requests for hearing or comments are filed, the proposed rules should be filed for adoption with the Secretary of State and the docket should be closed.

SMC Attachments

DOCKET NO. 020644-TP 1 DATE: SEPTEMBER 19, 2002 2 3 4 25-4.036 Design and Construction of Plant. 5 The plant and facilities of the utility shall be constructed, installed, maintained and operated in 6 designed, 7 accordance with provisions of the 1993 2002 Edition of the National 8 Electrical Safety Code (IEEE C2-1993 2002), except that Rule 350G of the safety code shall be effective for cable installed on or 9 10 after January 1, 1996, and the National Electrical Code (NFPA 70-11 1993 2002), pertaining to the construction of telecommunications 12 facilities. 13 (2) Compliance with these codes and accepted good practice is necessary to insure as far as reasonably possible continuity of 14 15 service, uniformity in the quality of service furnished and the 16 safety of persons and property. 17 Specific Authority: 350.127(2), F.S. 18 Law Implemented: 364.01(4), 364.03, F.S. 19 Revised 12/1/68, Amended 4/19/77, Amended 2/5/86, History: 20 Formerly 25-4.36, F.S., Amended 3/26/91, 5/3/94, xx/xx/xx. 21 22 23 24

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ATTACHMENT A

ATTACHMENT B

25-24.515 Pay Telephone Service.

(1) For the purposes of this section, the term "direct free" shall mean without requiring the use of a coin, paper money, credit card, or any other form of payment, even if the payment will be returned.

- (2) Pay telephone stations shall be lighted during the hours of darkness when light from other sources is not adequate to read instructions and use the instrument.
- (3) Each pay telephone station shall return any deposited amount if the call is not completed, except messages to a Feature Group A access number.
- (4) Each pay telephone station shall permit direct free access to the universal telephone number "911", where operable.
- (5) Each pay telephone station shall permit direct free access to dialtone.
- (6) Each Pay telephone station shall permit direct free access to toll free numbers (e.g., 800, 877, and 888).
- (7) Each pay telephone station shall complete calls to local and long distance directory assistance.
- (8) Each pay telephone station shall complete calls to the responsible party for repairs or refunds by direct free access.

(9) Except as provided in paragraph 9(c), each Each pay telephone station shall be equipped with a legible sign, card, or plate of reasonable permanence which shall identify the following:

(a) The telephone number and location address of the pay telephone station, name and certificate number of the certificate holder, the party responsible for repairs and refunds, address of responsible party, free phone number of responsible party, clear dialing instructions (including notice of the lack of availability of local or toll services), and the local coin rate.

- (b) For those pay telephone stations that will terminate conversation after a minimum elapsed time, notice shall be included on the sign card as well as an audible announcement 30 seconds prior to termination of the phone call.
- (c) Pay telephone providers have until June 30, 1999, or six months after the effective date of this rule, which ever is later, to comply with the requirements of placing the certificate number on the pay telephone station sign, card, or plate.
- (10) Each pay telephone station which provides access to any interexchange company shall provide coin free access, except for Feature Group A access, to all locally available interexchange companies. The pay telephone station shall provide such access through the forms of access purchased by locally available long

distance carriers such as 10XXX+0, 10XXXX+0, 101XXXX+0, 950, toll free (e.g., 800, 877, and 888) access.

- (11) No sales solicitation shall be allowed during the interval between the last digit dialed by the end user and connection with the interexchange carrier.
- (12) All 0- calls shall be routed to a telecommunications company that is authorized by the Commission to handle 0- calls. All other calls, including operator service calls, may be routed to the pay telephone provider's carrier of choice, unless the end user dials the appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX, and toll free access (e.g., 800, 877, and 888).
- (13)(a) Each pay telephone station shall allow incoming calls to be received at all times, with the exception of those located at hospitals, schools, and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.
- (b) A pay telephone provider may petition the Commission for an exemption from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Requests for exemption from the requirement that each pay telephone station allow incoming calls

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shall be accompanied by a completed Form PSC/CMP-2 (02/99), entitled "Request to Block Incoming Calls," which is incorporated into this rule by reference and may be obtained from the Commission's Division of Competitive Markets and Enforcement. The form requires an attestation from the owner of the pay telephone, the owner of the pay telephone location, and the chief of the responsible law enforcement agency that the request is sought in order to deter criminal activity facilitated by incoming calls being received at the specified pay telephone. A separate form shall be filed for each telephone number for which an exemption is Exemptions which were granted prior to the two-year sought. limitation will expire two years from the effective date of the amendment establishing the two-year limitation. The provider of the pay telephone may request subsequent two-year exemptions by filing another Form PSC/CMP-2 (02/99). Where incoming calls are not received, central-office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the instrument directly above or below the telephone number which states: "Incoming calls blocked at request of law enforcement."

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(14) Each pay telephone station must be connected to an individual access line.

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- (15)(a) Each pay telephone service company shall permit outgoing calls to be placed from its pay telephone stations at all times.
- (b) Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of service on the same day that the interruption is reported to the company. (Sundays and holidays excepted.)
- (16)(a) Where there is a single pay telephone station, a directory shall be maintained at each station. Where there are two or more pay telephone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each pay telephone station. For purposes of this rule, the term "directory" shall mean both a current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the pay telephone station. Companies must comply with this subsection by June 30, 1999, or six months after the effective date of this rule, which ever is longer.
 - (b) Pay telephone stations that provide local directory

assistance at no charge are exempt from the provisions in (16)(a). A notice must appear on the placard if local directory assistance at no charge is being provided.

(17) Normal maintenance and coin collection activity shall include a review of the cleanliness of each pay telephone station.

(18) (a) Except as provided in paragraphs (18) (a) - (c) and (e) (b) - (d) below, each pay telephone station shall conform to sections 4.28.8.4 and 4.29 703.7.2.3 and 704 of the American National Standards Accessible and Usable Buildings and Facilities, approved December 15, 1992, by the American National Standards Institute, Inc. (ANSI A117.1-1992 1998), which is incorporated by reference into this rule.

(b) Where there are two or more pay telephone stations located in a group, there shall be a minimum of one telephone per group of ten which conforms to the ANSI standards listed in subsection (18)(a). The conforming station must be physically located in the group of pay telephone stations or must be installed within a clear line of sight within 15 feet of the group and the route to the conforming station must be free from wheelchair barriers.

(c) Except for locations on floors above or below entry level in buildings not serviced by a ramp or elevator, pay telephone

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stations shall be placed in areas accessible to the physically handicapped.

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(d) Pay telephone stations located in buildings which are not wheelchair accessible must comply with all ANSI provisions cited in this subsection except that these stations are exempt from complying with ANSI sections 4.29.2 through 4.29.4, 4.29.7, and 4.29.8 until the building is modified to make it wheelchair accessible.

- Pay telephones shall not be installed where the (e) (d) required "clear floor or ground space" provided for in ANSI section 4.29.2 is 704.2.1 would be reduced by a vehicle parked in a designated parking space.
- (f) Each pay telephone provider shall modify its pay telephone station to comply with ANSI section 4.29.5 within six months from the effective date of these rules.
- (19) Each pay telephone station shall permit end users to input unlimited digits for the duration of the call.
 - (20) Toll Fraud Liability.
- A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a pay telephone provider for charges billed to a line for calls which originated from that line through the use of access

codes such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g., 800, 877, 888) access codes, or when the call originating from that line otherwise reached an operator position, if the originating line is subscribed to outgoing call screening and the call was placed after the effective date of the outgoing call screening order.

- (b) A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a pay telephone provider for charges for collect or third number billed calls, if the line to which the call was billed was subscribed to incoming call screening and the call was placed after the effective date of the incoming call screening order.
- (c) Any calls billed through the provider of local exchange telecommunications services or directly by an interexchange company, or through a billing agent, which have been identified as not collectible as described in paragraphs (20)(a) and (20)(b) above, must be removed from any pay telephone provider's bill after the pay telephone provider gives notice of the fraudulent charges to the billing party. Pay telephone providers shall give such notice to the provider of local exchange telecommunications services and the interexchange company in writing no later than the due date of the bill.

(d) The provider of local exchange telecommunications services is responsible for charges described in paragraph (20)(c) that are associated with the failure of the provider of local exchange telecommunications services' screening services.

- (e) The interexchange company is responsible for charges described in paragraph (20)(c) that are associated with the failure to properly validate calls via the appropriate provider of local exchange telecommunications services' data base.
 - (f) Definitions: For purposes of subsection (20) the term
- 1. "Effective Date" shall mean the date after the call screening order was placed and associated charges apply.
- (g) Any charges accrued to a line when the subscriber has subscribed to the provider of local exchange telecommunications services to screen calls described in paragraphs (20)(a) and (20)(b) above shall not be the basis for discontinuance of local and intrastate service.
- (21) Providers serving confinement facilities shall provide for completion of all inmate calls allowed by the confinement facility.
- (22) Pay telephone stations located in confinement facilities shall be exempt from the requirements of subsections (2), (4), (6), (7), (8), (10), (12), (13), (15), (16), and (19) of this rule.

DOCKET NO. 020644-TP 1 DATE: SEPTEMBER 19, 2002 2 3 Such pay telephone stations shall also be exempt from the 4 requirements of subsection (9), except that outgoing local and long 5 distance calls may not be terminated until after a minimum elapsed 6 time of ten minutes. Audible and written disconnect notifications 7 shall apply, and one access line shall not be connected to more 8 than three pay telephone stations. 9 (23) Pay telephone facilities shall be designed, constructed, installed, maintained and operated in accordance with provisions of 10 11 the National Electrical Safety Code (IEEE C2-2002) and the National 12 Electrical Code (NEPA 70-2002). 13 Specific Authority: 350.127(2), F.S. 14 Law Implemented: 364.03, 364.035, 364.063, 364.337, 364.3375, 15 364.345, F.S. History--New 01/05/87, Amended 04/14/92, 12/21/92, 02/03/93, 16 17 10/10/94, 12/27/94, 09/05/95, 02/01/99, xx/xx/xx. 18 19 20 21 22 23 24

CODING: Words <u>underlined</u> are additions; words in struck through type are deletions from existing law.

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DATE: SEPTEMBER 19, 2002

ATTACHMENT C

25-24.585 Rules Incorporated.

(1) The following rules are incorporated herein by reference and apply to shared tenant service companies:

,	<u>SECTION</u>	TITLE	PORTIONS APPLICABLE
8	25-4.019	Records and Reports in General	All
9	25-4.020	Location and Preservation of	All except (1) and
10		Records	(3)
11	25-4.036	Design and Construction of	All
12		Plant	
13	25-4.043	Response to Commission Staff	All
14		Inquiries	
15	25-4.0161	Regulatory Assessment Fees;	All
16		Telecommunication Companies	
17	25-4.160	Operation of	All
18		Telecommunications Relay	
10		Service	

- Each shared tenant service company shall file with the Commission's Division of Competitive Markets and Enforcement updated information for the following items within ten days after either such change occurs.
 - The mailing address of the certificate holder.
 - Name, title, and phone number of individual responsible (b)

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DOCKET NO. 020644-TP
   DATE: SEPTEMBER 19, 2002
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   for Commission contacts.
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    Specific Authority: 350.127(2), 427.704(8), F.S.
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   Law Implemented: 350.113, 364.016, 364.17, 364.18, 364.183,
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    364.185, 364.339, F.S.
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   History--New 1/28/91, Amended 12/29/91, 11/13/95, 7/29/97,
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    04/08/98, xx/xx/xx.
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<u>MEMORANDUM</u>

June 26, 2002

TO:

DIVISION OF APPEALS (CIBULA)

FROM:

DIVISION OF ECONOMIC REGULATION (HEWITT)

SUBJECT:

STATEMENT OF ESTIMATED REGULATORY COSTS FOR PROPOSED AMENDMENTS TO RULE 25-4.036, F.A.C., DESIGN AND CONSTRUCTION OF PLANT; RULE 25-24.515, F.A.C., PAY TELEPHONE SERVICE; RULE 25-24.515, F.A.C., PAY TELEPHONE SERV

24.585, F.A.C., RULES INCORPORATED

Rules 25-4.036, F.A.C., Design and Construction of Plant, 25-24.515, F.A.C., Pay Telephone Service, 25-24.585, F.A.C., Rules Incorporated Rule 25-12.005, F.A.C., Codes and Standards Adopted, contain the safety standards and construction requirements for pay telephone facilities.

The proposed amendments would clarify and update the rule to include the latest editions of the National Electrical Safety Code, National Electrical Code, and the American National Standards Institute.

The Florida Administrative Procedures Act encourages an agency to prepare a Statement of Estimated Regulatory Costs (SERC). However, because pay telephone providers are already required to adhere to current electrical and safety standards, there should be no additional costs other than the costs to promulgate a rule amendment and no significant negative impacts on utilities, small businesses, small cities, or small counties. Therefore, a SERC will not be prepared for the proposed rule amendments.

cc: Mary Andrews Bane
Ray Kennedy
Hurd Reeves
paysafemem.cbh