

ORIGINAL



BellSouth Telecommunications, Inc. 850 222-1201
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150 South Monroe Street
Tallahassee, Florida 32301

Nancy H. Sims
Director - Regulatory Relations

October 4, 2002

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COMMISSION
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Mrs. Blanca S. Bayo
Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Re: Tropical Storm Isidore

(020000)
991378-TL

Dear Ms. Bayo:

As a follow up to BellSouth's September 26, 2002 letter regarding the Service Emergency due to Tropical Storm Isidore, this letter notifies the Commission that Bellsouth will return to normal operations Monday October 7, 2002.

The official reported rainfall at the Pensacola Airport for the three day period for the approach, landfall, and exit of Isidore was 21 inches. There were reports of up to 26 inches of rain in the area.

For two days, September 26th and 27th, 2002, BellSouth's outside plant technicians were unable, because of extreme bad weather conditions and safety issues, to perform any job assignments.

Five central offices in the area required emergency power for several hours before commercial power was restored.

At 09:48 a.m. on October 2, 2002 BellSouth had 311 customer trouble reports to be dispatched and 1046 pending service orders. The estimated time to return to normal operations, working overtime and this weekend, is 08:00 a.m. Monday morning October 7, 2002.

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Should you have any questions concerning this matter, please call me.

Sincerely,

 (KA)
Director – Regulatory Relations

Cc:

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J. Terry Deason
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